

4050 Esplanade Way Tallahassee, FL 32399-0950 Tel: 850-488-2786 | Fax: 850-922-6149

Rick Scott, Governor

Chad Poppell, Secretary

#### **REQUEST FOR FISCAL YEAR 2016-17**

September 15, 2015

Cynthia Kelly, Director Office of Policy and Budget Executive Office of the Governor 1701 The Capitol Tallahassee, Florida 32399-0001

Cindy Kynoch, Staff Director Senate Committee on Appropriations 201 The Capitol Tallahassee, Florida 32399-1100

JoAnne Leznoff, Staff Director House Appropriations Committee 221 The Capitol Tallahassee, Florida 32399-1300

Dear Directors,

Pursuant to Chapter 216, Florida Statutes, our Legislative Budget Request for the Department of Management Services is submitted in the format prescribed in the budget instructions. The information provided electronically and contained herein is a true and accurate presentation of our proposed needs for the 2016-17 Fiscal Year. This submission has been approved by Secretary Chad Poppell.

Sincerely,

Chad Poppell Secretary

CP/jcs

Enclosure



## Temporary Special Duty-General Pay Additives Implementation Plan

Not Applicable



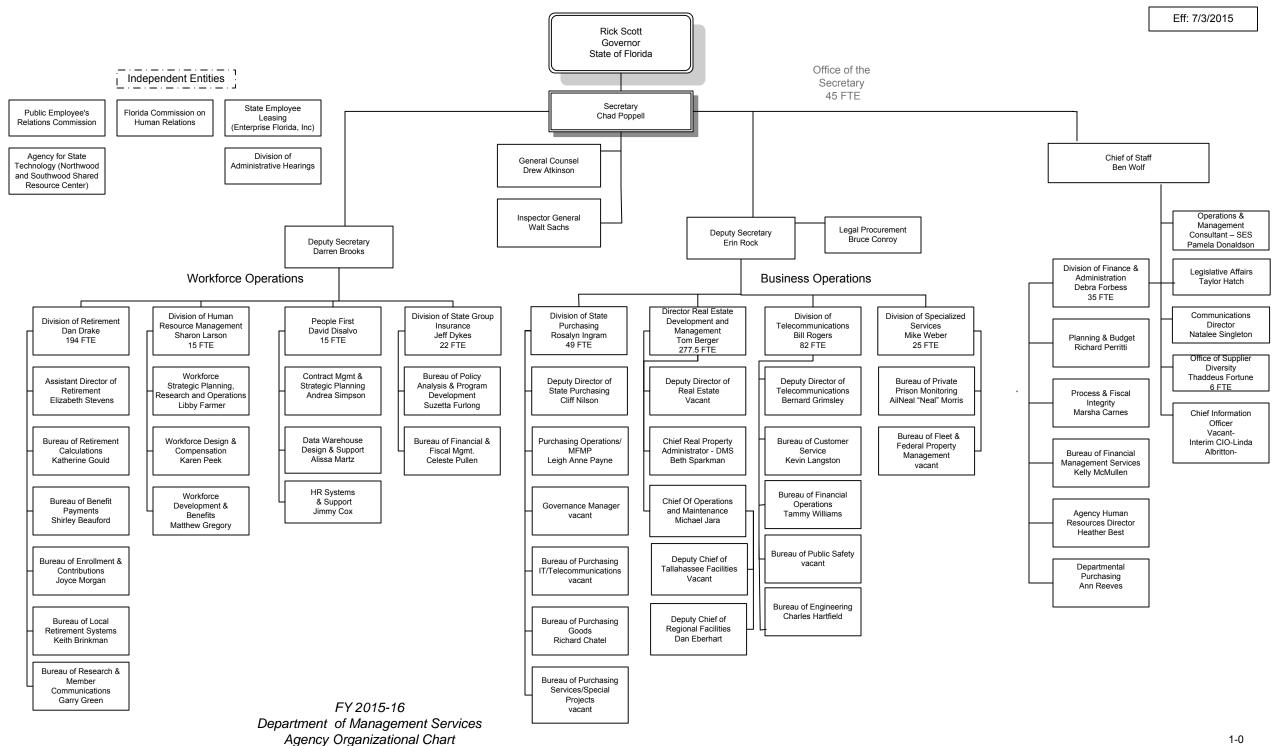
## Department Level

# Exhibits And Schedules

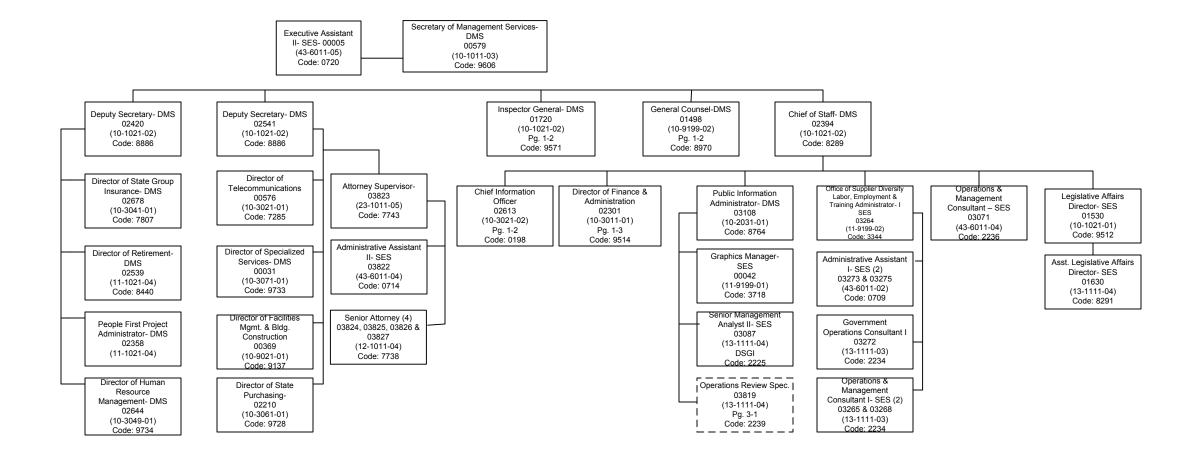
### **Schedule VII: Agency Litigation Inventory**

For directions on completing this schedule, please see the "Legislative Budget Request (LBR) Instructions" located on the Governor's website.

the Governor's website							
Agency:	Departn	artment of Management Services (DMS)					
Contact Person:	Veronica	Donnelly	Phone Number:	(850) 410-1698			
Names of the Case: (If no case name, list the names of the plaintiff and defendant.)		MEDCO HEALTH SOLUTIONS, INC. and EXPRESS SCRIPTS, INC., Petitioners, vs. STATE OF FLORIDA, DEPARTMENT OF MANAGEMENT SERVICES, Respondent.					
Court with Jurisdiction:		Division of Administrative Hearings					
Case Number:		DOAH Case No. 14-4065					
Summary of the Complaint:		Pharmacy benefit management services provider challenge to DMS claim for funds for prescription refills not in accord with contract requirements.					
Amount of the Claim:		\$6,548,684.00 to the State Health Insurance Trust Fund					
Specific Statutes or Laws (including GAA) Challenged:		N/A					
Status of the Case:		Mediation is ongoing.					
Who is representing (record) the state in this lawsuit? Check all the apply.		Agency Counsel					
		Office of the	Attorney General or Div	vision of Risk Management			
	X	Outside Contr	ract Counsel				
If the lawsuit is a claction (whether the is certified or not), provide the name of firm or firms representing the plaintiff(s).	class						



765.5 FTE (DMS Proper Only)

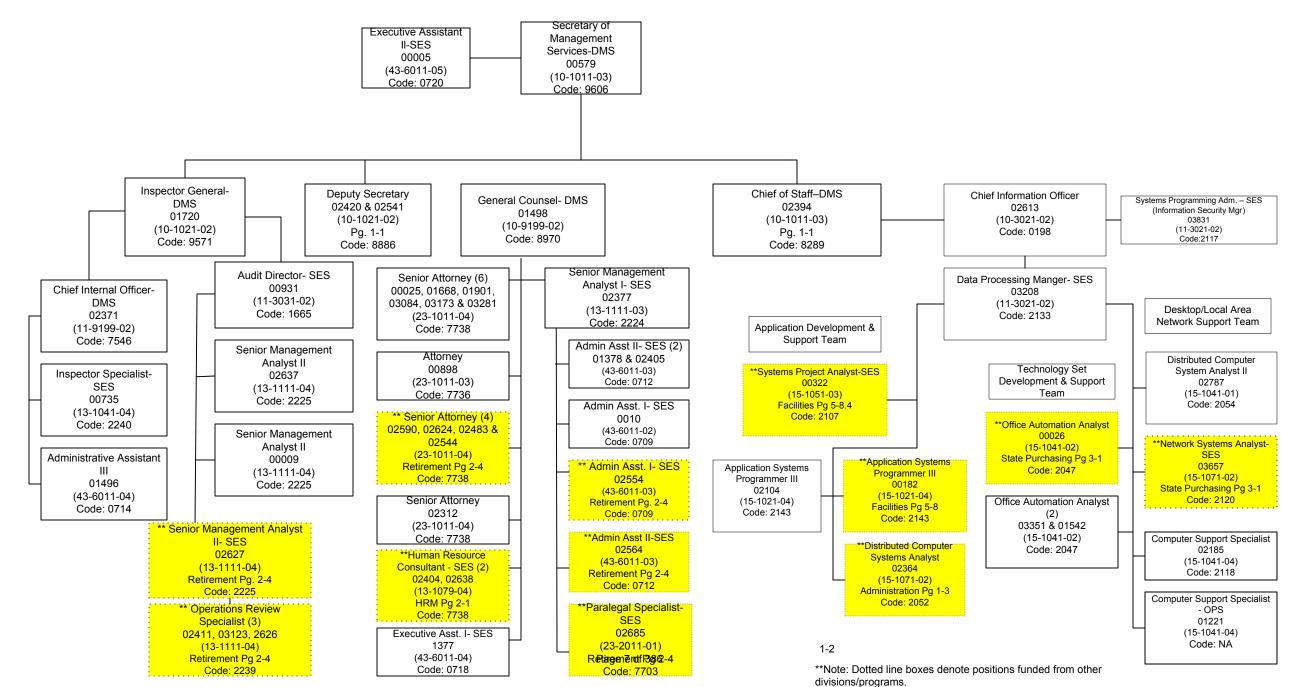


<sup>\*\*</sup>Note: Dotted line boxes denote positions funded from other divisions/programs.

<sup>\*\*\*</sup>Note: Dotted line boxes denote positions reporting to other areas.

Approved:

Date: 7/1/2015



(13-2011-03)

Retirement Pg 2-4

\_Code: 1437 \_\_

Agency Human

Resources

Personnel Resource

Management Officer

02683

(11-3121-03)

Code: 8552

\*\*Assistant HR Director

01663

(13-1111-04)

REDM Pg. 5-1

Code: 2225

HR Consultants-

SES(2)

00013 & 03039

(13-1071-04)

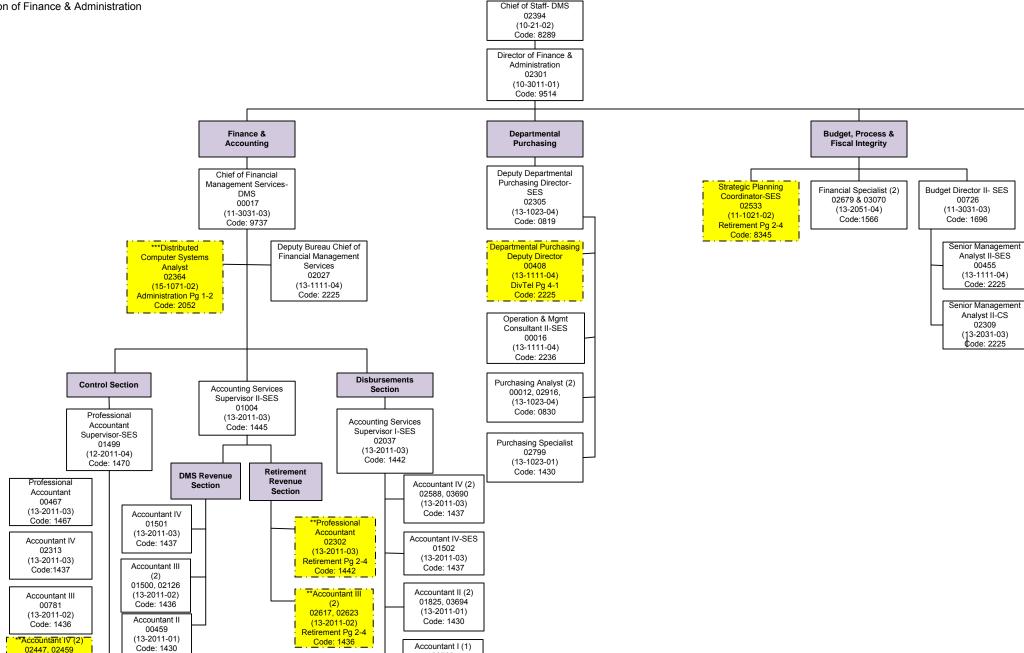
Code: 0193

Personnel Services

Specialist- SES 00018

(13-1071-03)

Code: 0189



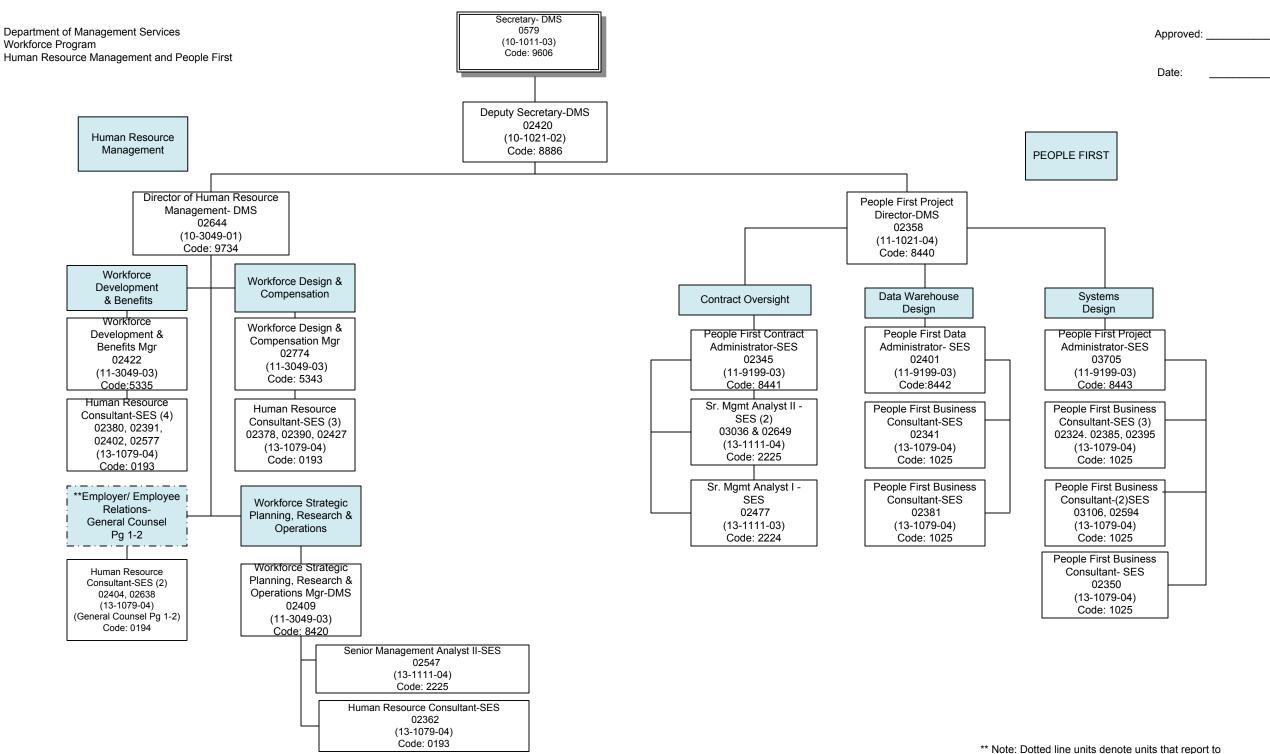
00728

(13-2011-01)

Code: 1427

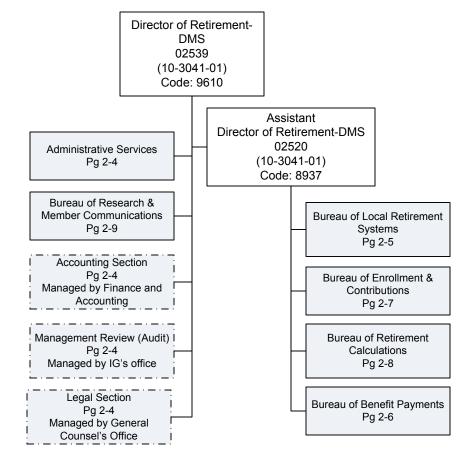
<sup>\*\*</sup>Note: Dotted line boxes denote positions funded from other divisions/programs.

<sup>\*\*\*</sup>Note: Dotted line boxes denote positions reporting to other areas.



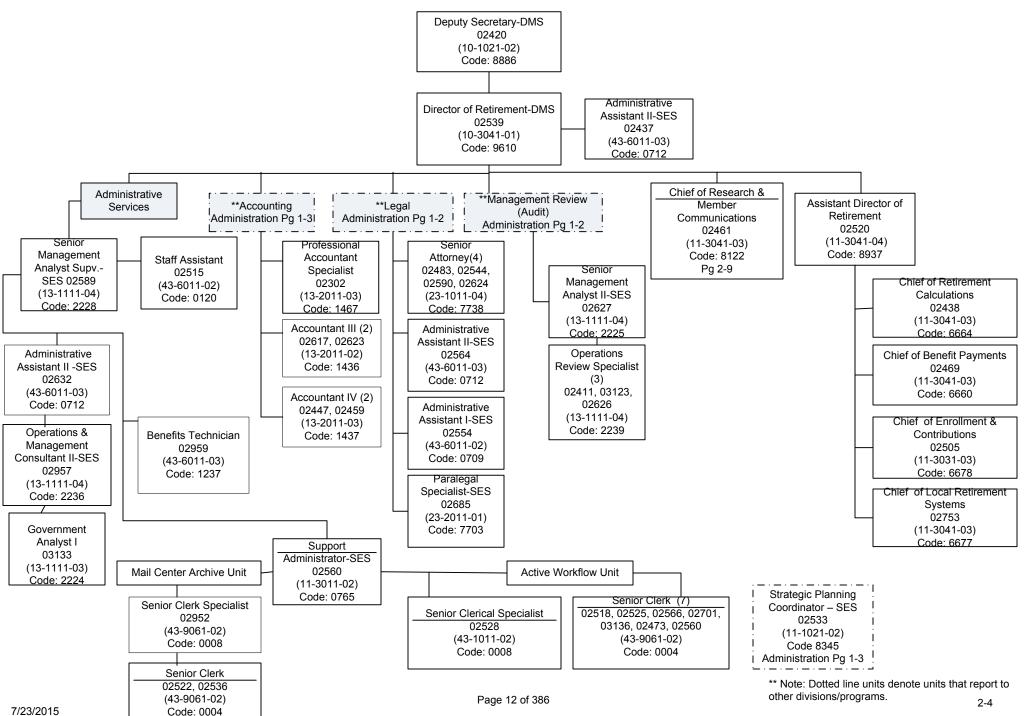
other divisions/programs.

Department of Management Services Division of Retirement Reporting Bureaus Approved: \_\_\_\_\_

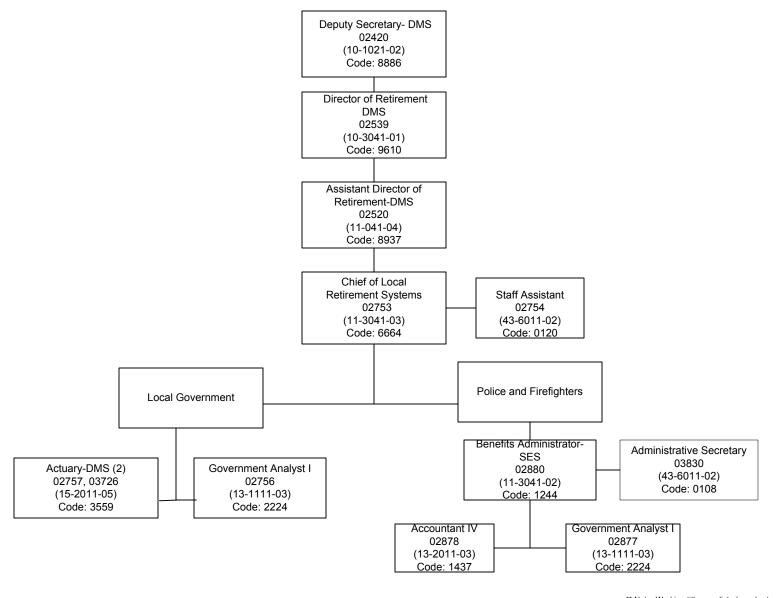


Department of Management Services Division of Retirement Director's Office Approved:

Date: 4/24/15



Approved:		



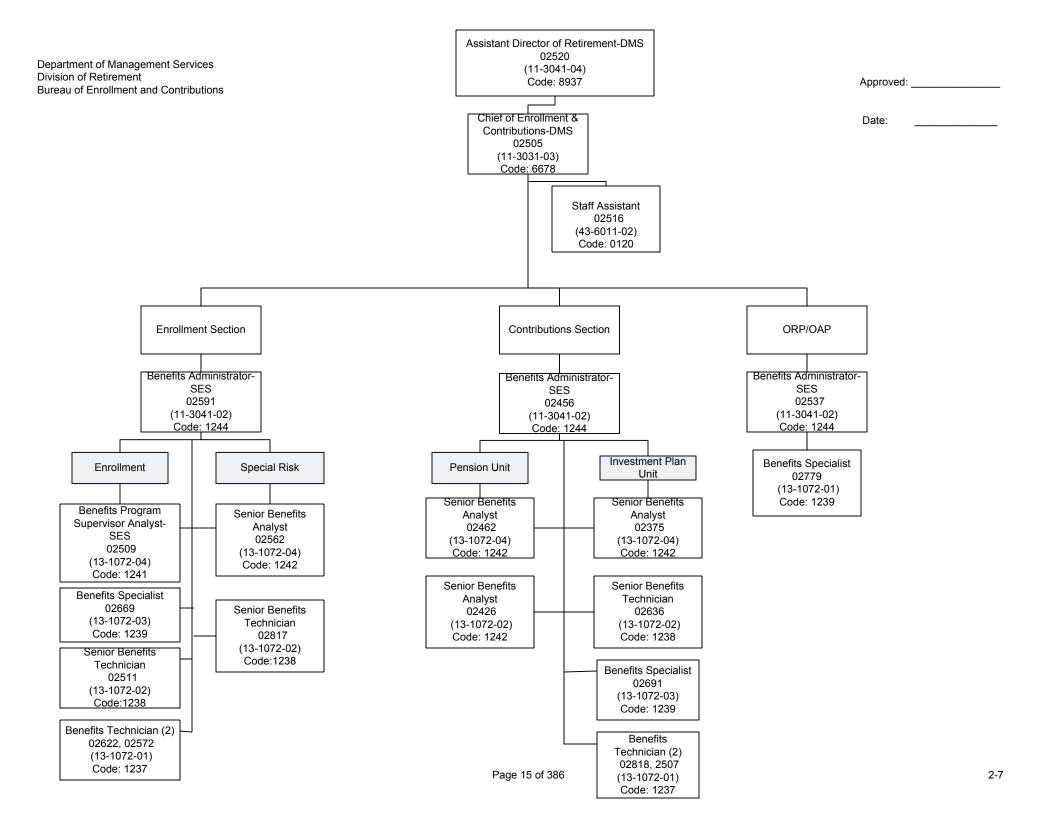
<sup>\*\*</sup> Note: Working titles are listed on chart and are coded as WT.

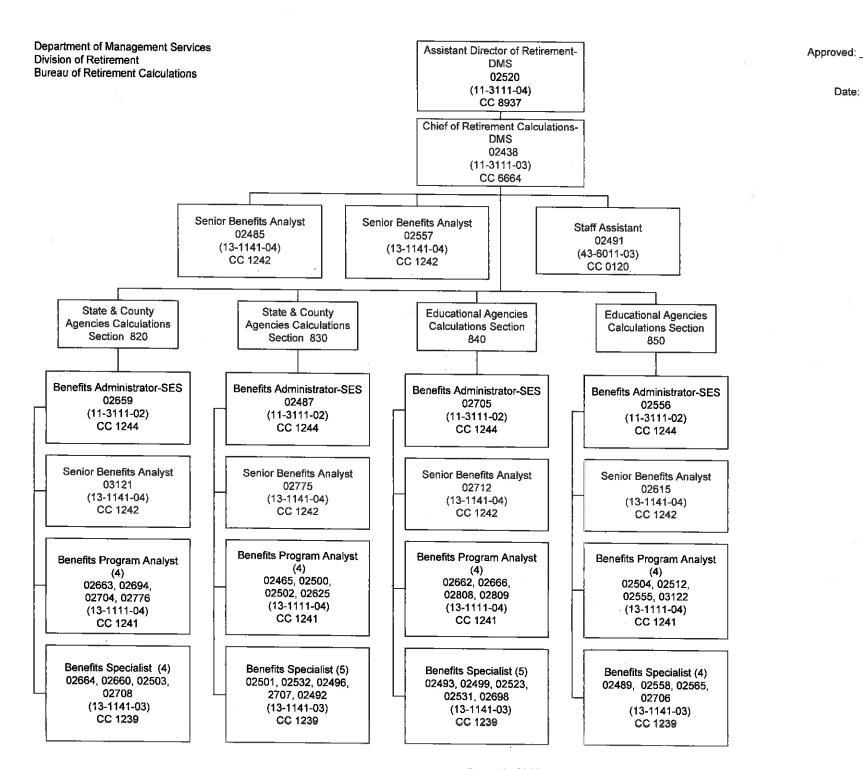
Department of Management Services Division of Retirement Assistant Director of **Bureau of Benefit Payments** Approved: Retirement-DMS 02520 (11-3041-04) Date: 4/24/2015 Code: 8937 Chief of Benefit Payments Retirement Analyst II Staff Assistant 02469 02954 03137 (11-3041-03) (13-1072-04)(43-6011-02) Code: 6660 Code: 1242 Code: 0120 **DROP Terminations & Disability Determination** Retired Payroll Survivor Benefits Refund Payment Benefits Administrator-SES Benefits Administrator-SES Benefits Administrator-SES Benefits Administrator-SES 02482 02488 02814 02570 (11-3041-02)(11-3041-02)(11-3041-02) (11-3041-02) Code: 1244 Code: 1244 Code: 1244 Code: 1244 Senior Benefits Analyst Senior Benefits Analyst Senior Benefits Analyst Senior Benefits Analyst 03127 03130 02480 02573 (13-1072-04)(13-1072-04)(13-1072-04)(13-1072-04)Code: 1242 Code: 1242 Code: 1242 Code: 1242 Benefits Program Analyst Benefits Program Analyst Benefits Program Analyst Benefit Program Analyst 02545 02703. 03125 02810, 03120 02439, 02828 (13-1111-04) (13-1111-04) (13-1111-04) (13-1111-04) Code: 1241 Code: 1241 Code: 1241 Code: 1241 Benefits Specialist (4) Benefits Specialist (5) Senior Benefits Technician Senior Benefits Technician 02484, 02668, 02524, 02372, 02661, (2) 02494, 02953, (4) 02538, 03132 02693, (13-1072-02) 03128, 03813 & 02614 (13-1072-03)02829, 03812 Code: 1238 (13-1072-02)Code: 1239 (13-1072-03) Code: 1238 Code: 1239 Benefits Technician Benefits Technician 02783 & 03814 02514 (13-1072-01) (13-1072-01) Code: 1237 Code: 1237

Benefits Specialist 02616

Code: 1239

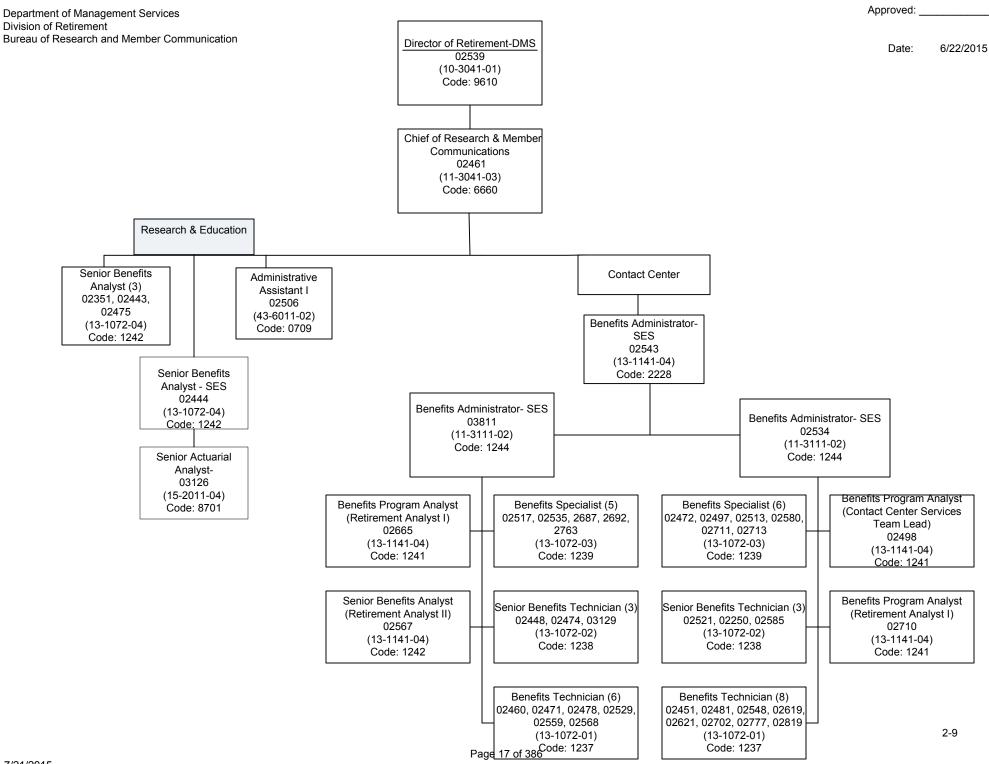
(13-1072-03) Page 14 of 386

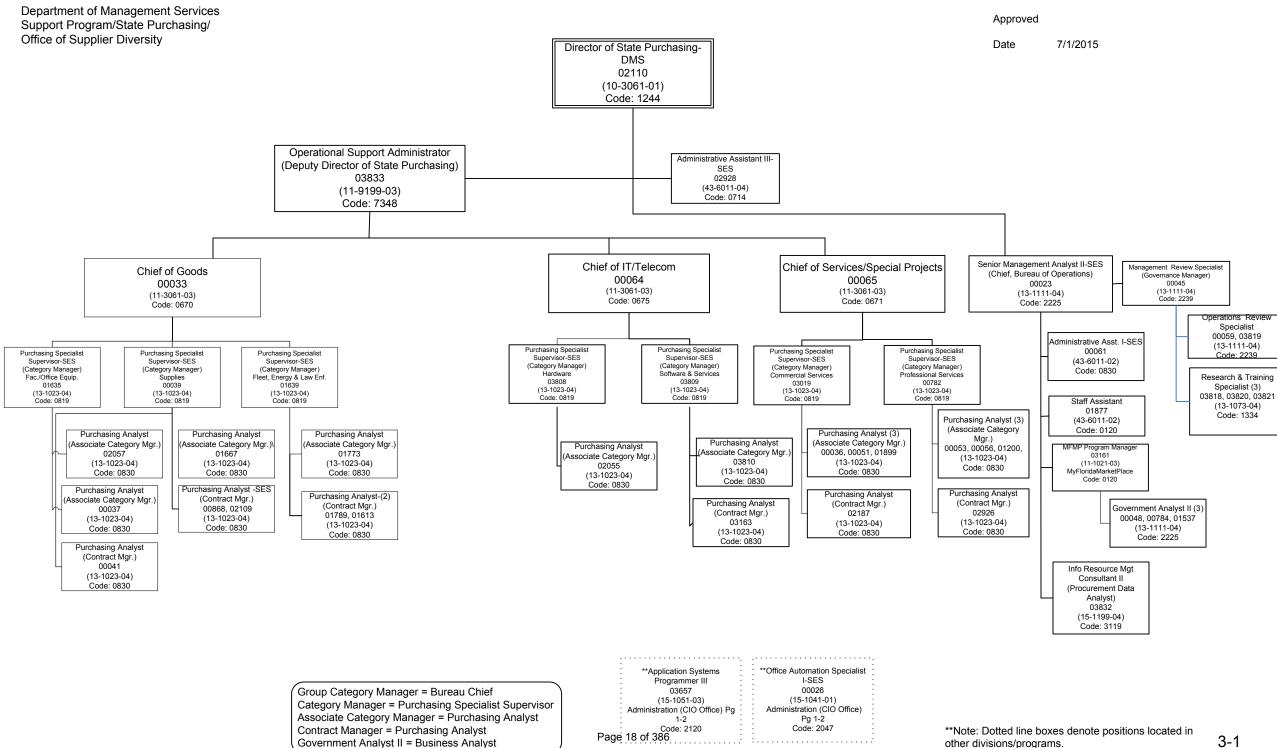


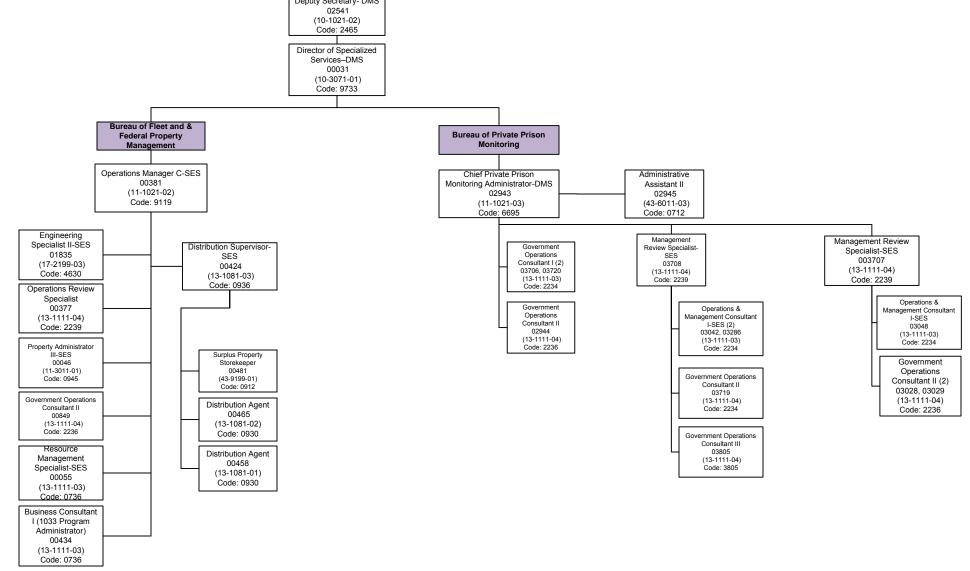


Date:

4/25/15

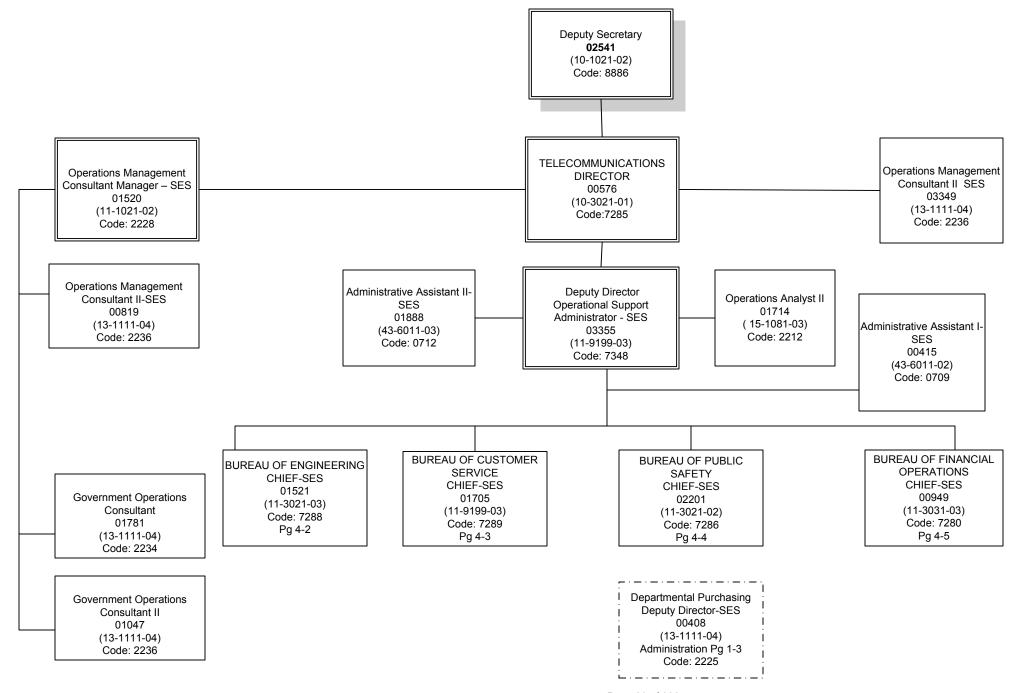




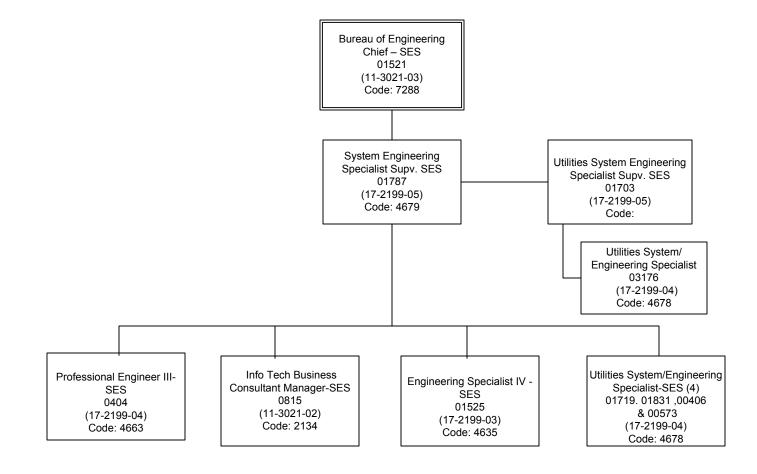


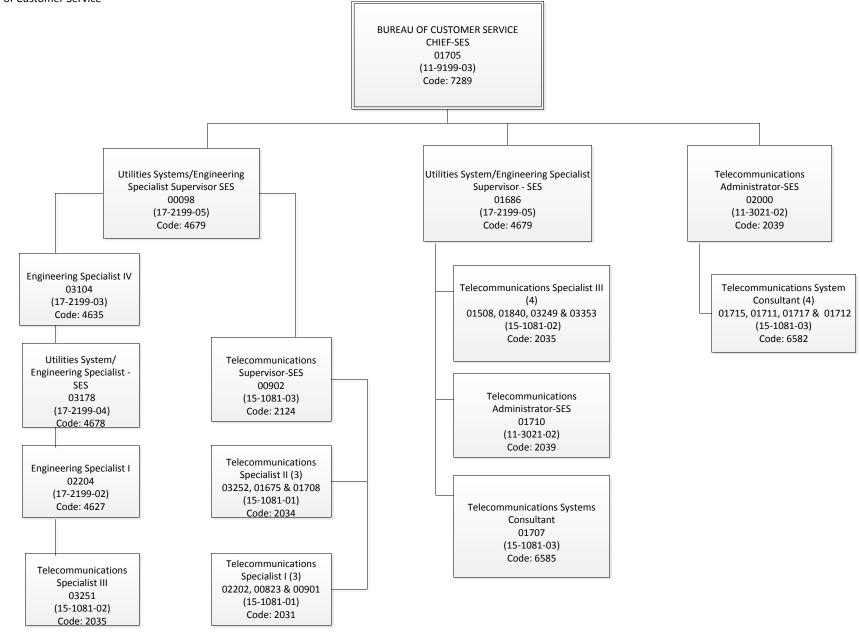
<sup>\*\*</sup>Note: Dotted line boxes denote positions funded from other divisions/programs.

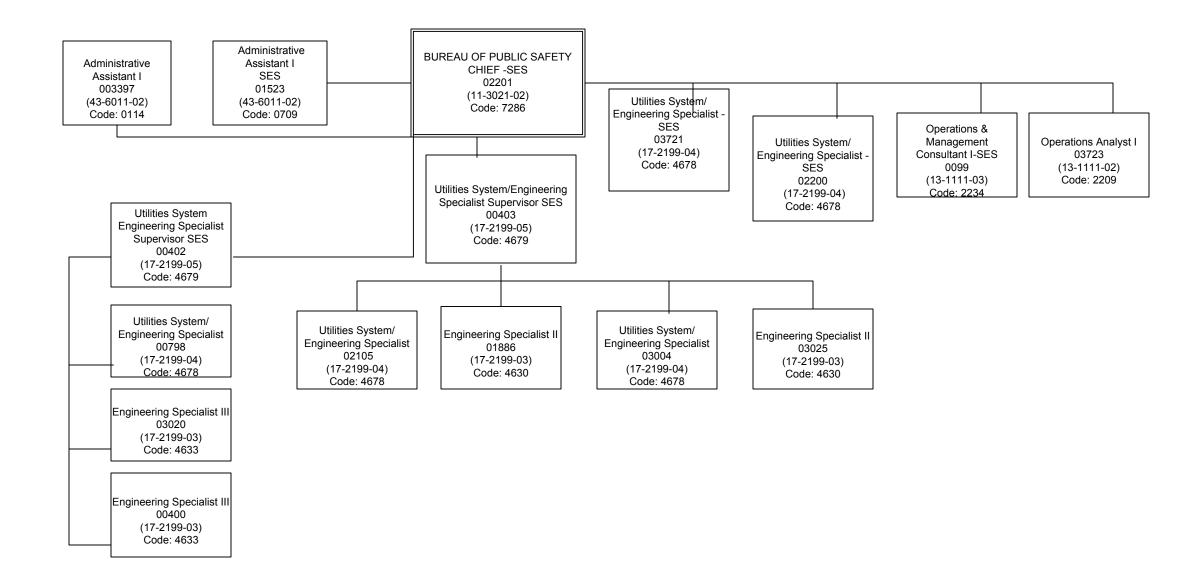
<sup>\*\*\*</sup>Note: Dotted line boxes denote positions reporting to other areas.

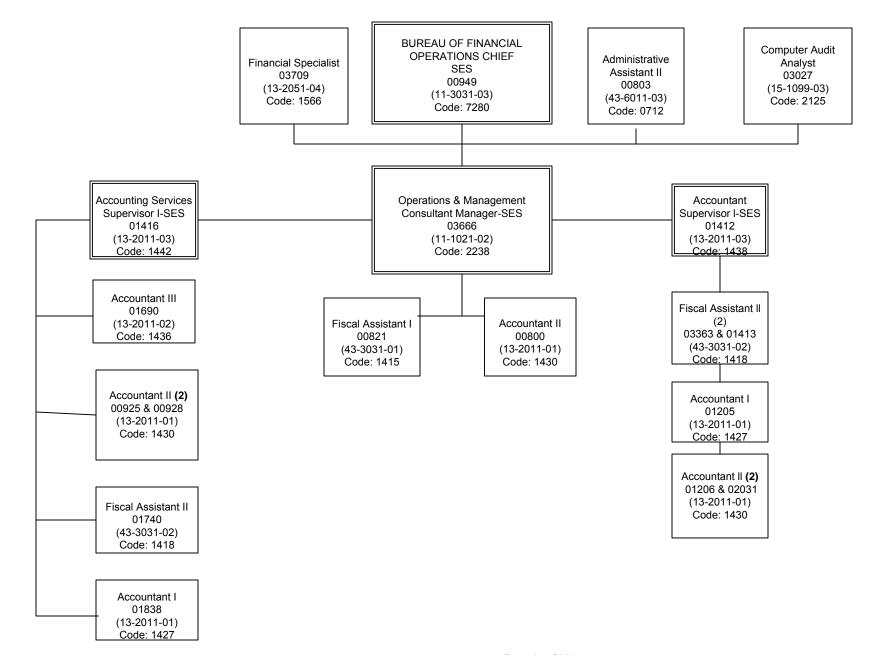


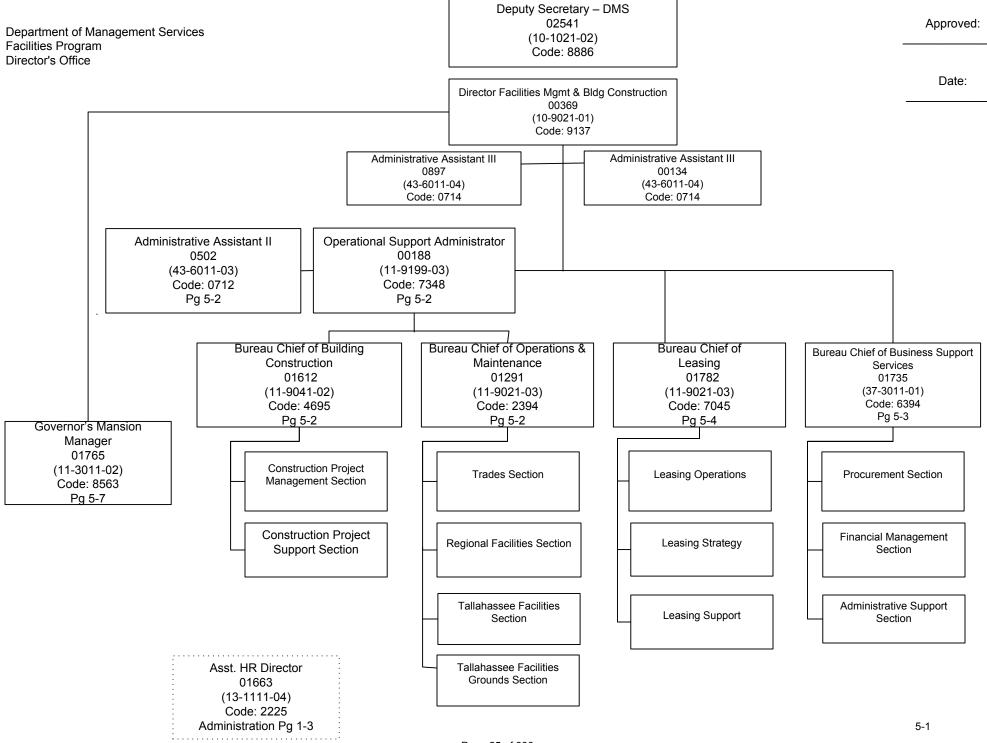
4-1





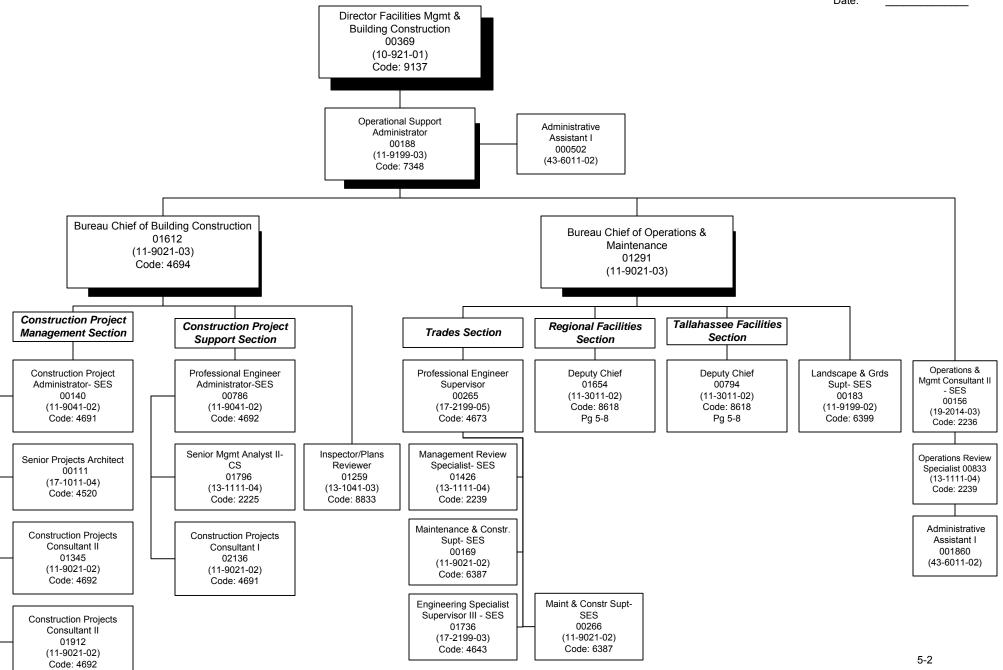




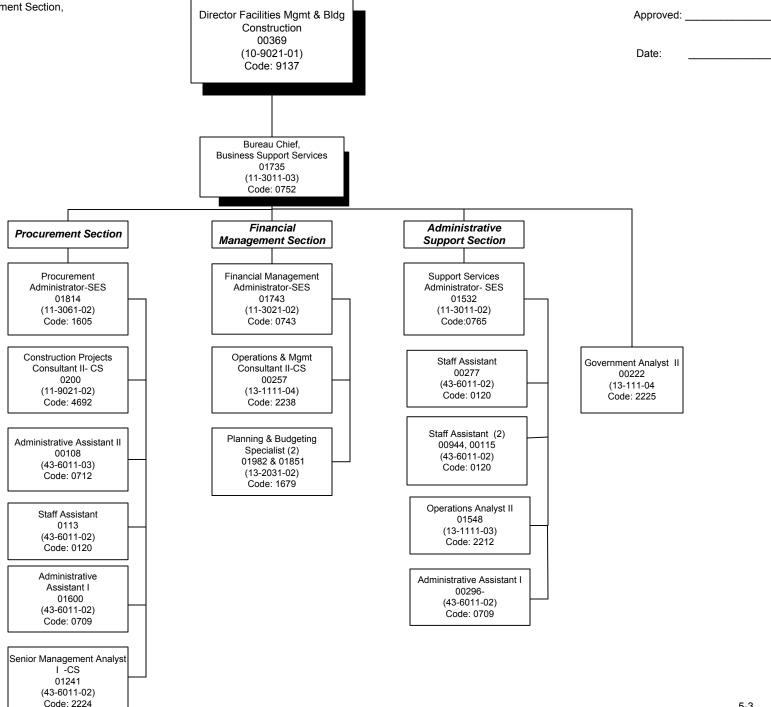


Department of Management Services
Division of Facilities Management & Building Construction
Bureau of Bldg Construction and
Bureau of Operations & Maintenance

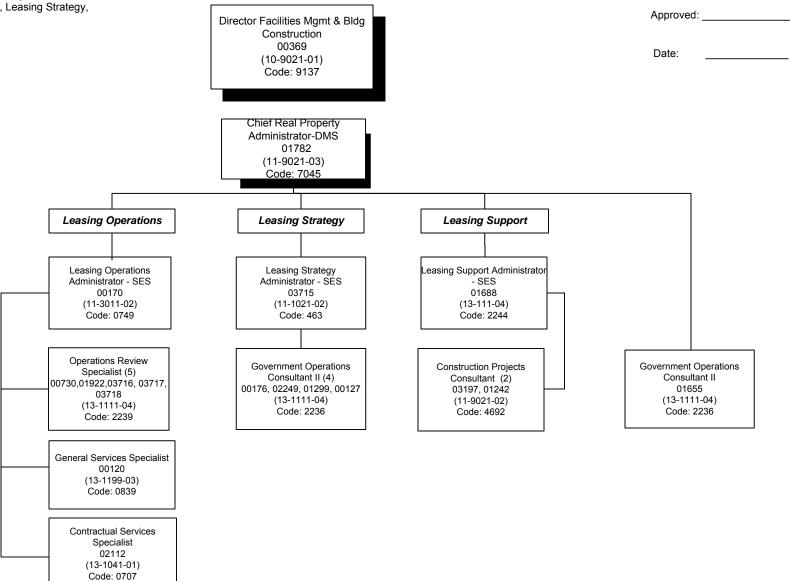
Approved:



Department of Management Services Division of Facilities Management & Building Construction Bureau of Business Support Services- Procurement Section, Financial Management Section and Admin Support Section Proposed



Department of Management Services
Division of Facilities Management & Building Construction
Bureau of Leasing-Leasing Operations, Leasing Strategy,
Leasing Support
Proposed

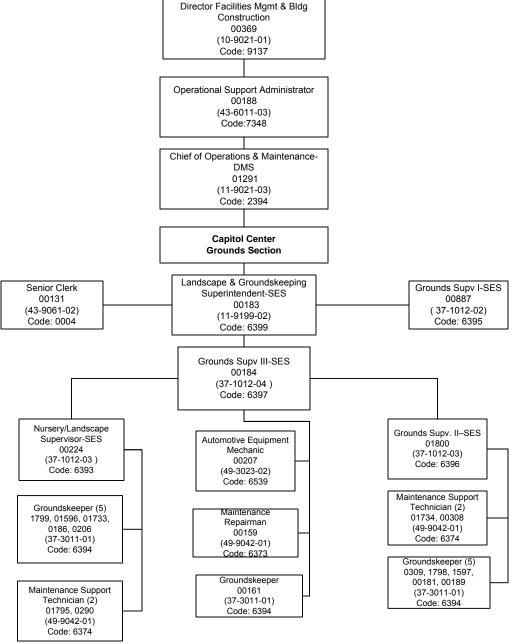


Department of Management Services Division of Facilities Management and Building Construction Director Facilities Mgmt & Bldg Approved: \_\_\_\_\_ **Bureau of Operation Maintenance** Construction **Trades Sections** 00369 Proposed (10-9021-01) Date: Code: 9137 Operational Support Administrator 00188 (11-9199-03) Code: 4348 Chief of Operations & Maintenance-DMS 01291 (11-9021-03) Code: 2394 **Trade Sections** Professional Engineer Supervisor -SES 00265 (17-2199-04) Code: 4673 **Central Electrical** Safety & Fire Control **Capitol Center Energy Management** Engineering Heating & Air Response Team **Control Systems Engineering Specialist** Maintenance & Construction Maintenance & Construction Management Review Engineering Specialist I-SES Supervisor III-SES Superintendent-SES Superintendent-SES Specialist-SES 00829 01736 00169 01426 00266 (17-2199-02) (17-2199-03) (11-9021-02) (11-9021-02) (13-1111-04) Code: 4627 Code: 4648 Code: 6387 Code: 6387 Code: 2239 Master Electrician (8) Energy Mgmt. Cntrl System Operator Engineering Specialist III Senior Refrigeration Mechanic (4) Engineering Technician IV 00223, 00267, 00346, 01231, 01689 00166, 00178, 02132, 0336 00168 01261, 01263, 01394, 01651 00179, 00268 (2 - 0.75) (17-3029-02)(17-2199-03)(49-9021-03) 00935, 01307, 01320 (3 - 1.0) (49-2094-03) Code: 4633 Code: 6454 Code: 4612 (49-2095-01) Code: 6466 Code: 6580 Engineer Specialist III Engineering Technician III Maintenance Mechanic (5) Electrician Engineering Technician III (3) 00831 02281 00177, 00345, 01306, 00211 (17-2199-03) 02074. 02866 00832, 01305, 02136 (17-3029-02)(49-2094-02) Code: 4633 (49-9042-02) (17-3029-02) Code: 4609 Code: 6444 Code: 4609 Code: 6466 Engineering Technician III

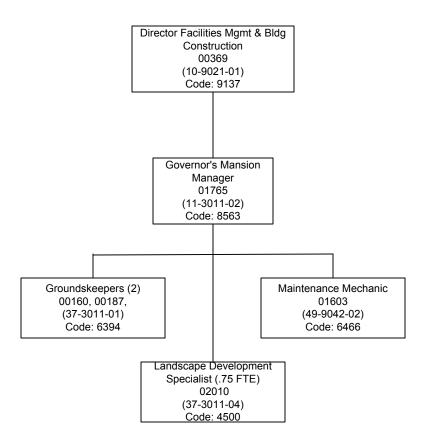
01828 (17-3029-02)

Code: 4609

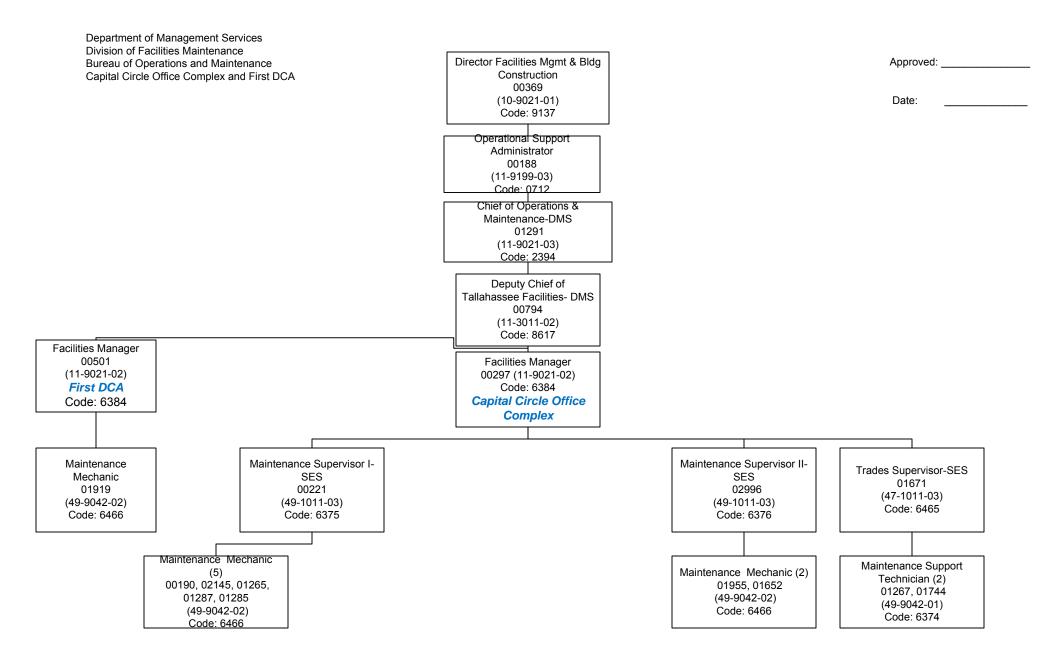
Department of Management Services Division of Facilities Management and Building Construction Bureau of Operations and Maintenance Grounds Section Proposed

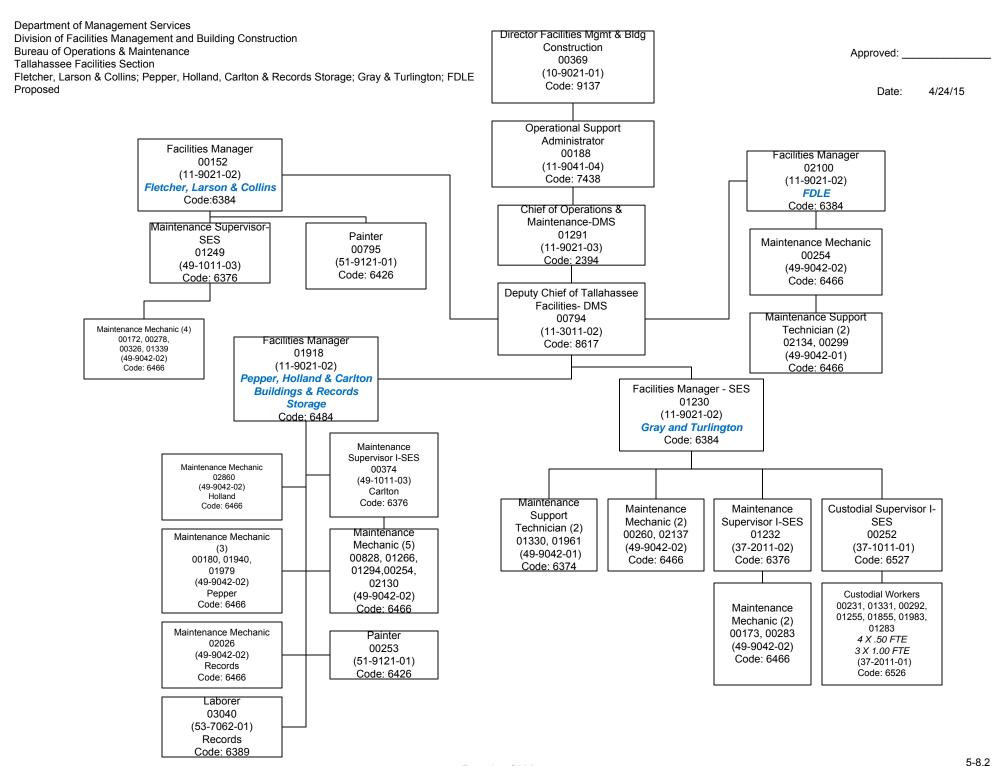


Approved: \_\_\_\_

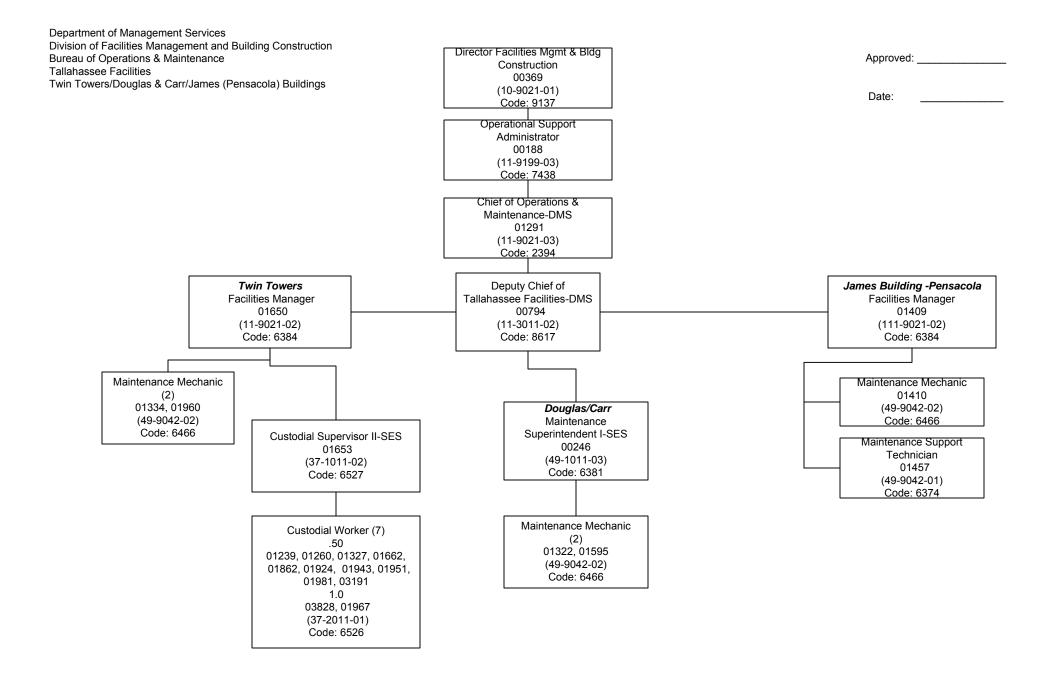


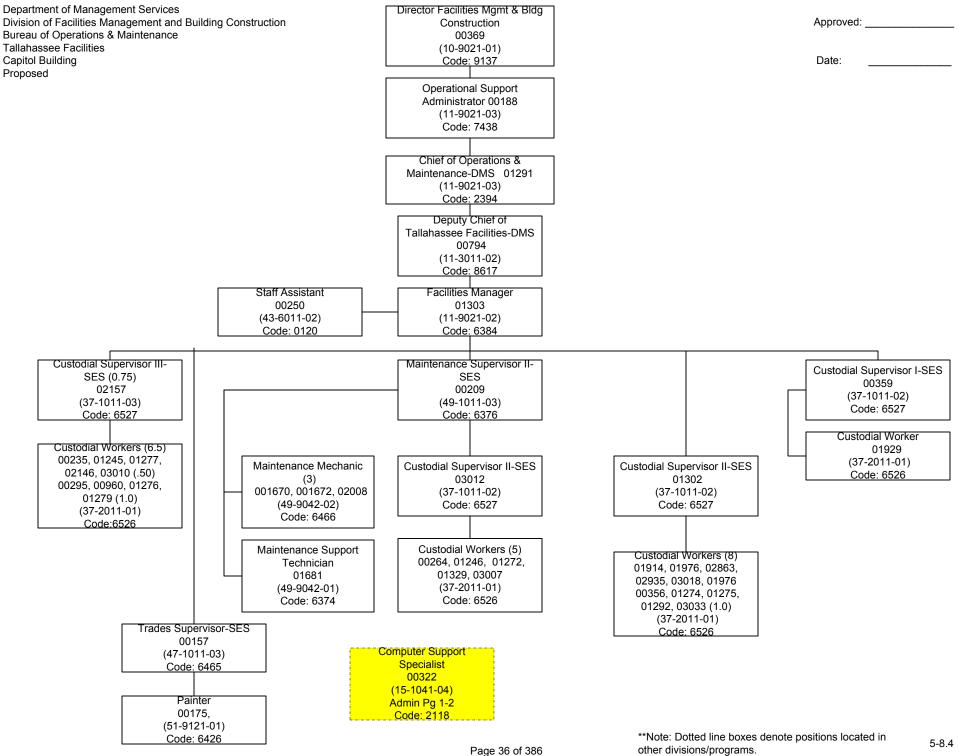
Director Facilities Mgmt & Bldg Department of Management Services Construction Division of Facilities Management & Building Construction 00369 Approved: Bureau of Operations and Maintenance (10-9021-01)Tallahassee Facilities Sections and Regional Facilities Sections Code: 9137 Date: Operational Support Administrator 00188 (11-9199-03 Code: 0712 Chief of Operations & Maintenance -DMS 001291 (11-9021-03) Code: 2394 Deputy Chief of Regional \*\*Data Base Administrator- I Deputy Chief of Facilities-DMS SES Administrative Tallahassee Facilities-DMS 01654 00182 Assistant I 00794 (11-3021-02) (11-3011-02)02075 (Admin Pg 1-5) (11-3011-02)Code: 8618 (43-6011-02)Code: 2143 Code: 8617 Code: 0709 Facilities Manager Facilities Manager Facilities Manager Facilities Manager Facilities Manager 00249 00501 00297 02189 01486 (11-9021-02)(11-9021-02) (11-9021-02) (11-9021-02)(11-9021-02)Monroe Co Reg Ctr/Marathon Benton Building - Ft. Pierce Gore Bldg - Ft Lauderdale Capitol Circle Off Complex First DCA Building Pg 5-8.6 Pg 5-8.5 Pg 5-8.5 Pg 5-8.1 Pg 5-8.1 Code: 6384 Code: 6384 Code: 6384 Code: 6384 Code: 6384 Facilities Manager Facilities Manager Facilities Manager Facilities Manager Facilities Manager 01487 02238 01918 02100 01611 (11-9021-02)(11-9021-02) (11-9021-02)(11-9021-02)(11-9021-02)Alachua Reg Svc Ctr Dimick Building - WPB Grizzle/Sebring & Largo/St. Pete Pepper Group FDLE Bldg Pq 5-8.5 Pq 5-8.6 Pg 5-8.5 Pq 5-8.2 Pq 5-8.2 Code: 6384 Code: 6384 Code: 6384 Code: 6384 Code: 6384 Facilities Manager Facilities Manager Facilities Manager Facilities Manager Facilities Manager 01230 00152 01559 01545 01464 (11-9021-02) (11-9021-02) (11-9021-02)(11-9021-02) (11-9021-02) Hurston Building – Orlando Turlington/Gray Fletcher/Larson Trammell/Hargrett - Tampa Rhode/Opa Locka - Miami Pq 5-8.6 Pq 5-8.5 Pq 5-8.5 Pg 5-8.2 Pq 5-8.2 Code: 6384 Code: 6384 Code: 6384 Code: 6384 Code: 6384 Facilities Manager Facilities Manager Facilities Manager Facilities Manager Facilities Manager 01395 01746 02006 01409 01650 (11-9021-02) (11-9021-02) (11-9021-02) (11-9021-02)(11-9021-02)Jacksonville Reg Svc Ctr Peterson Bldg - Lakeland Daytona Bch Reg Svc Ctr James Bldg-Pensacola Twin Towers/Douglas Pg 5-8.6 Pg 5-8.5 Pg 5-8.5 Pq 5-8.3 Pg 5-8.3 Code: 6384 Code: 6384 Code: 6384 Code: 6384 Coe: 6384 Maintenance Facilities Manager Facilities Manager Superintendent I - SES 01303 02209 \*\* Note: Dotted line position denotes that position 00246 (49-1011-03) (11-9021-02)(11-9021-02) reports to other divisions/programs. Douglas/Carr The Capitol Ft Myers Reg Svc Ctr Pg 5-8.5 Pq 5-8.3 Pq 5-8.4 5-8 PaGed 9:0638486 Code: 6384 Code: 6381 7/15/2015





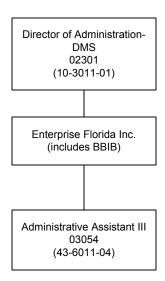
Page 34 of 386

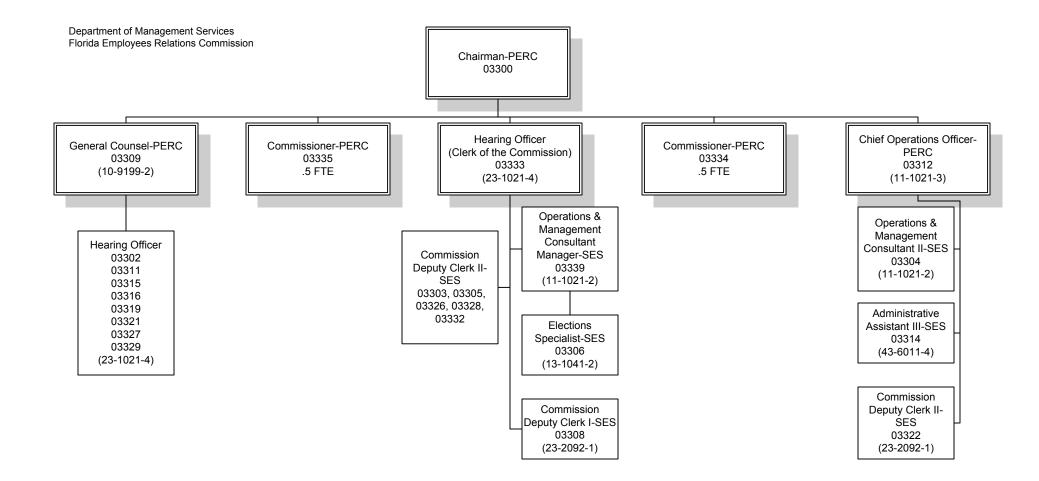


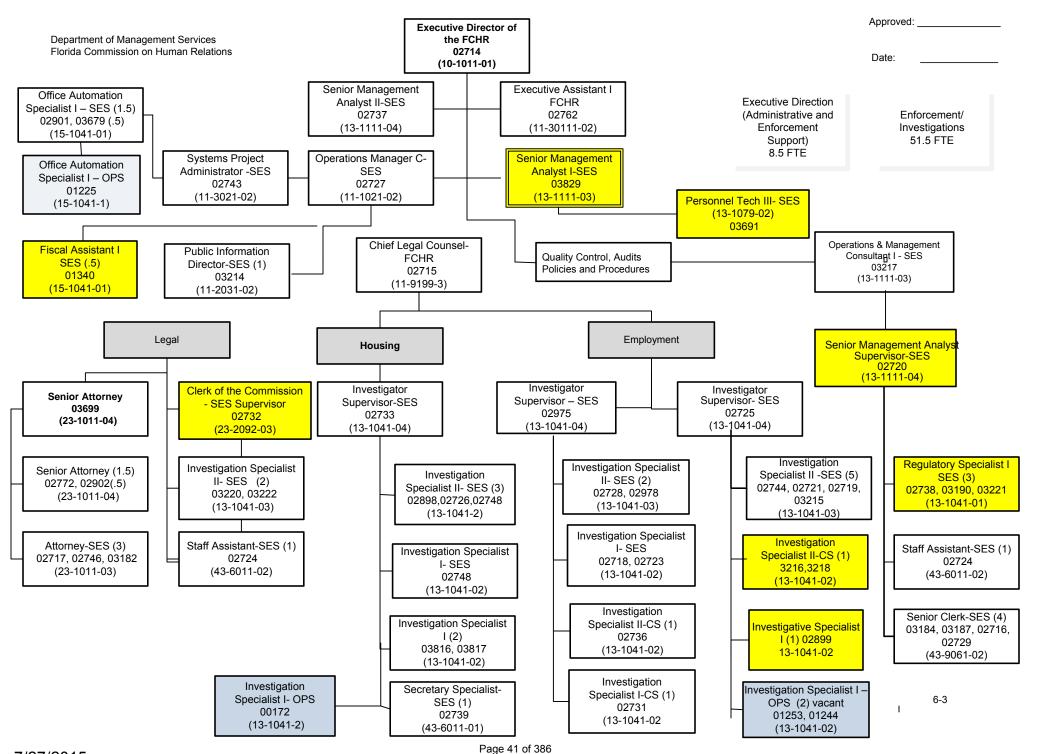


Director Facilities Mgmt & Department of Management Services **Bldg Construction** Approved: 00369 Division of Facilities Management and Building Construction (10-9021-01) Bureau of Operations & Maintenance Code: 9137 Regional Facilities Date: Trammell & Hargrett Bldg; Peterson Bldg.; Dimick Bldg; Operational Support Benton Bldg; Alachua RSC; Daytona RSC; Monroe County RSC Administrator 00188 Rohde and Opa Locka Buildings (11-9021-03) Code: 7438 Chief of Operations & Maintenance-DMS 01291 (11-9021-03) Code: 2394 Deputy Chief of Regional Facilities-DMS 01654 (11-3011-02) Code: 8618 r Facilities Manager 01464 01545 01746 00249 01487 02209 01611 02006 02189 (11-9021-02)(11-9021-02)(11-9021-02) (11-9021-02) (11-9021-01) (11-9021-02) (11-9021-02)(11-9021-02)(11-9021-Code: 6384 Code: 6384 Code: 6384 Code: 6384 Code: 6384 Code: 6384 Code: 6384 02)Code: 6384 Code: 6384 Rohde Bldg / Peterson Building Trammell and Benton Building **Dimick Building** Alachua RSC Daytona RSC Monroe RSC Fort Myers RSC Hargrett Ruilding (Lakeland) Maintenance Maintenance Maintenance Maintenance Maintenance Maintenance Maintenance Staff Assistant Staff Assistant Mechanic Mechanic Mechanic Mechanic Mechanic Mechanic Mechanic 00320 01278 01748 01488 01560 02210 02007 01479 02190 (43-6011-02) (43-6011-02) (49-9042-02) (49-9042-02) (49-9042-02) (49-9042-02)(49-9042-02) (49-9042-02) (49-9042-02) Code: 0120 Code: 0120 Code: 6466 Maintenance Maintenance Maintenance Support Supervisor I-SES Supervisor I-SES Technician (2) 01546 01465 02211, 02212 (49-1011-03) (49-1011-03) (49-9042-01) Code: 6376 Code: 6376 Code: 6374 Maintenance Maintenance Mechanic (5) Support 01476, 01891, Technician (2) 01895, 01958, 00511, 01547 02072 (49-9042-01) (49-9042-02) Code: 6374 Code: 6526 Maintenance Support Technician

01893 (49-9042-01) Code: 6374 Department of Management Services Administration Program State Employee Leasing Enterprise Florida Approved: \_\_\_\_\_







SP 04 09/15/2015 09:47 PAGE: 1

BUDGET PERIOD: 2006-2017
STATE OF FLORIDA
STATE OF FLORIDA
SCHED XI: AGENGY-LEVEL UNIT COST SUMMARY
MANAGEMENT SRVCS, DEPT OF

MANAGEMENT SERVICES, DEPARTMENT OF				FISCAL YEAR 2014-15
SECTION I: BUDGET			OPERATING	FIXED CAPITAL OUTLAY
TOTAL ALL FUNDS GENERAL APPROPRIATIONS ACT			526,583,917	67,714,993
ADJUSTMENTS TO GENERAL APPROPRIATIONS ACT (Supplementals, Vet	oes, Budget Am	endments, etc.)	1,278,498-	0
FINAL BUDGET FOR AGENCY				67,714,993
*****************	****	* * * * * * * * * * * * * * * * * * * *		
SECTION II: ACTIVITIES / MEASURES	NUMBER OF UNITS	(1) UNIT COST	(2) EXPENDITURES (ALLOCATED)	(3) FCO
EXECUTIVE DIRECTION, ADMINISTRATIVE SUPPORT AND INFORMATION TECHNOLOGY (2)				59,575,723
PROCESS PAYROLL AND BENEFITS FOR LEASED STATE EMPLOYEES / Number of employees in state leasing services	1	157,936.00	157,936	
OPERATE AND MAINTAIN DEPARTMENT OF MANAGEMENT SERVICES' POOL FACILITIES / Number of maintained square feet (private contract and agency)	7.885.738	6.00	47,331,127	8,139,270
OPERATE AND MAINTAIN NON-POOL FACILITIES / Number of maintained square feet (private contract and agency)			, ,	
ADMINISTER BONDING PROGRAM AND PLAN FOR STATE OFFICE SPACE	7,003,730	.03	707,754	
REQUIREMENTS / Number of net square feet of pool facilities	6,229,060	.30	1,861,018	
MANAGE PRIVATE SECTOR AND STATE LEASES FOR STATE AGENCIES / Number of leases managed	1,419	1,401.01	1,988,031	
MANAGE POOL FACILITY PARKING LOTS / Number of parking spaces	24,578	11.25	276,479	
PROVIDE FACILITIES SECURITY / Number of facilities secured	18	62,041.94	1,116,755	
MANAGE CONSTRUCTION PROJECTS / Dollar volume of Fixed Capital Outlay project starts	63,268,277	.03	1,585,239	

SP 04 09/15/2015 09:47 PAGE: 2 SCHED XI: AGENGY-LEVEL UNIT COST SUMMARY

STATE OF FLORIDA MANAGEMENT SRVCS, DEPT OF

	NUMBER	(1)	(2)	(2)
SECTION II: ACTIVITIES / MEASURES	OF UNITS	UNIT COST	(ALLOCATED)	(3) FCO
ADJUDICATE AND FACILITATE MEDIATION OF LABOR AND EMPLOYMENT DISPUTES THROUGH THE PUBLIC EMPLOYEES RELATIONS COMMISSION / Number of labor and employment dispositions	1,011	4,218.39	4,264,796	
ACQUIRE AND REDISTRIBUTE FEDERAL SURPLUS PROPERTY / Dollar value of donated property	19,928,519	.03	539,607	
ACQUIRE AND REDISTRIBUTE MILITARY EXCESS PROPERTY / Dollar value of donated property	19,928,519	.01	134,900	
PROVIDE NEW VEHICLE AND WATERCRAFT ACQUISITION SUPPORT / Number of vehicles and watercraft acquired	1,463	129.66	189,690	
OPERATE AND MAINTAIN THE FLORIDA EQUIPMENT ELECTRONIC TRACKING (FLEET) SYSTEM / Number of state vehicles tracked	25,026	14.71	368,180	
MANAGE STATE VEHICLE AND WATERCRAFT DISPOSAL / Number of vehicles and watercraft disposed of	1,623	543.38	881,907	
ESTABLISH AND ADMINISTER STATE TERM (MASTER) CONTRACTS AND NEGOTIATED AGREEMENTS / Dollars expended by State Agencies using the State Term Contracts and Negotiated Agreements	856,862,346	.02	18,460,403	
PROVIDE MINORITY ACCESS TO CONTRACTING OPPORTUNITIES / Number of businesses certified and registered	527	679.26	357,969	
MANAGE AND OVERSEE MINORITY BUSINESS COMPLIANCE / Number of businesses reviewed and audited	100	3,579.70	357,970	
PROVIDE HUMAN RESOURCE MANAGEMENT EXPERTISE/CONSULTING / Number of authorized FTE and OPS employees in the State Personnel System.	108,906	25.08	2,731,188	
PEOPLE FIRST CONTRACT MANAGEMENT / N/A	223,000	173.10	38,600,853	

NUCSLP01 LAS/PBS SYSTEM BUDGET PERIOD: 2006-2017

SP 04 09/15/2015 09:47 PAGE: 3
SCHED XI: AGENGY-LEVEL UNIT COST SUMMARY
MANAGEMENT SRVCS, DEPT OF

STATE OF FLORIDA (2) NUMBER (1) EXPENDITURES
OF UNITS UNIT COST (ALLOCATED) (3) SECTION II: ACTIVITIES / MEASURES ADMINISTER THE HEALTH INSURANCE PROGRAM / Number of enrollees 171,784 296.84 50,992,777 ADMINISTER THE LIFE INSURANCE PROGRAM / Number of enrollees 181,603 .00 201 ADMINISTER THE FLEXIBLE SPENDING ACCOUNT PROGRAM / Number of enrollees 16,921 1.88 31,781 ADMINISTER THE SUPPLEMENTAL INSURANCE PROGRAM / 5.52 1,077,295 Number of enrollees 195,005 PROVIDE LOCAL GOVERNMENT PENSION PLAN OVERSIGHT / Number of Local Pension Plans Reviewed 171 9,703.52 1,659,302 ADMINISTER THE FLORIDA RETIREMENT SYSTEM / Number of FRS members 1,039,078 29.00 30,136,903 ADMINISTER THE RETIREE HEALTH INSURANCE SUBSIDY PROGRAM / Number of Recipients of the Health Insurance Subsidy 336,529 .56 188,652 ADMINISTER THE STATE UNIVERSITY SYSTEM OPTIONAL RETIREMENT PROGRAM / Number of participants in the State University System Optional 18,833 20.12 378,875 Retirement Program CONTRACT FOR THE CONSTRUCTION, OPERATION AND OVERSIGHT OF PRIVATE PRISONS / Number of beds occupied 10,170 309.81 3,150,793 INVESTIGATE COMPLAINTS OF CIVIL RIGHTS VIOLATIONS / Number of inquiries/investigations 10,099 706.89 7,138,877 TOTAL 216,667,298 67,714,993 \_\_\_\_\_\_ SECTION III: RECONCILIATION TO BUDGET EXPENDITURES

Page 44 of 386

232,652,966

NUCSLP01 LAS/PBS SYSTEM BUDGET PERIOD: 2006-2017 SP 04 09/15/2015 09:47 PAGE: 4
SCHED XI: AGENGY-LEVEL UNIT COST SUMMARY

62,005

TOTAL BUDGET FOR AGENCY (Total Activities + Pass Throughs + Reversions) - Should equal 525,305,494 67,776,998

Section I above. (4)

\*

(1) Some activity unit costs may be overstated due to the allocation of double budgeted items.

- (2) Expenditures associated with Executive Direction, Administrative Support and Information Technology have been allocated based on FTE. Other allocation methodologies could result in significantly different unit costs per activity.
- (3) Information for FCO depicts amounts for current year appropriations only. Additional information and systems are needed to develop meaningful FCO unit costs.
- (4) Final Budget for Agency and Total Budget for Agency may not equal due to rounding.

NUCSLP01 LAS/PBS SYSTEM BUDGET PERIOD: 2006-2017 STATE OF FLORIDA		sc		0 04 09/15/2015 09:47 PAGE: 1 AGENGY-LEVEL UNIT COST SUMMARY MANAGEMENT SRVCS, DEPT OF
ACTIVITY ISSUE CODES SELECTED:				
TRANSFER-STATE AGENCIES ACTIVITY ISSUE CODES 1-8: ACT0680 ACT0700 ACT8010 ACT8020 ACT8020	-			
AID TO LOCAL GOVERNMENTS ACTIVITY ISSUE CODES 1-8:	SELECTED:			
THE FOLLOWING STATEWIDE ACTIVITIES (ACT0010 THRO	UGH ACT0490) HAVE AN	OUTPUT STANDARD (RECORD	TYPE 5)	AND SHOULD NOT:
*** NO ACTIVITIES FOUND ***				
THE FCO ACTIVITY (ACT0210) CONTAINS EXPENDITURES (NOTE: THIS ACTIVITY IS ROLLED INTO EXECUTIVE DI			ON TECH	INOLOGY)
*** NO OPERATING CATEGORIES FOUND ***				
THE FOLLOWING ACTIVITIES DO NOT HAVE AN OUTPUT S' (NOTE: 'OTHER' ACTIVITIES ARE NOT 'TRANSFER-STAT' ALL ACTIVITIES WITH AN OUTPUT STANDARD (RECORD T' *** NO ACTIVITIES FOUND ***	TANDARD (RECORD TYPE E AGENCY' ACTIVITIES	5) AND ARE REPORTED AS 'OR 'AID TO LOCAL GOVERNM	OTHER'	IN SECTION III:
TOTALS FROM SECTION I AND SECTIONS II + III:				
DEPARTMENT: 72	EXPENDITURES	FCO		
FINAL BUDGET FOR AGENCY (SECTION I): TOTAL BUDGET FOR AGENCY (SECTIONS II + III):	525,305,419	67,714,993		
DIFFERENCE:	75-	62,005-		

=========

(MAY NOT EQUAL DUE TO ROUNDING)

===========

NUCSLP01 STATISTICAL INFORMATION BUDGET PERIOD: 2006-2017 SCHEDULE XI: AGENCY-LEVEL UNIT COST SUMMARY REPORT REQUEST	09/15/20 EWG 72 PAG	015 09:47 SP
********************************		*****
SAVE INITIALS: SAVE DEPARTMENT: SAVE TITLE:		
** DATA SELECTIONS **		
REPORT OPTION 1 LBR Version (Actual Prior Year Expenditures)		
COLUMN: TOTAL ALL FUNDS: <u>C85</u> FINAL BUDGET FOR AGENCY: <u>G68</u> ACTIVITY DATA: <u>A36</u> REVERSION DATA: <u>G69</u>		
NARRATIVE SET: UNIT COST MEASURE NARRATIVE SET: <u>V1</u>		
BUDGET ENTITY OR GROUP: 1-9: DMS07	======	=======
10-18:		
SECTION III ACTIVITY ISSUES:	======	======
TRANSFER-STATE AGENCIES ACTIVITY ISSUE CODE OR GROUP: ACT0680 ACT0700 ACT8010 ACT8020 ACT8030 ACT8040		
AID TO LOCAL GOVERNMENTS ACTIVITY ISSUE CODE OR GROUP:		
** FORMATTING **	======	======
REPORT HEADING:	======	=======
FISCAL YEAR: <u>2015</u>	=======	=======
FORMAT (L=LANDSCAPE, P=PORTRAIT): $\underline{ ext{L}}$ ACTIVITIES CODES (Y/N): N		
DISPLAY ALLOCATION DATA (Y/N): N	=======	=======
TOTAL BDF RECORDS READ: 9,539 TOTAL BDF RECORDS SELECTED: 1,627		
TOTAL BEF RECORDS READ: 2 TOTAL ICF RECORDS READ: 29		
TOTAL INF RECORDS READ: 58	=======	=======

* NUCSLP01 * BUDGET PERIOD: 20 *			AGENCY-LEVEL UNI	INFORMATION T COST SUMMARY REPORT	REQUEST	09/15/2015 EWG 72 PAGE:	09:47 7 SP 2 7
* * * * * * * * * * * * * * * * * * *	*****	******	******	******	*******	*****	******
* BUDGET ENTITIES S * 1-9: <u>7201</u>	SELECTED: 7240 7260	7275	7290 7292	7295			k k
* 10-18: * 19-27:							<del>,</del>
*							4



## Schedule XII

# Outsourcing or Privatization of State Service or Activity

Not Applicable

# SCHEDULE XIII PROPOSED CONSOLIDATED FINANCING OF DEFERRED-PAYMENT COMMODITY CONTRACTS

This Form is Not Applicable

Contact Information
Agency: Department of Management Services
Name: Richard Perritti
Phone: 850-487-0364
E-mail address:Richard.Perritti@DMS.MyFlorida.com
Deferred-payment commodity contracts are approved by the Department of Financial Services (department). The rules governing these contracts are in Chapter 69I-3, <i>Florida Administrative Code</i> and may be accessed via the following website <a href="https://www.flrules.org/gateway/ChapterHome.asp?Chapter=69I-3">https://www.flrules.org/gateway/ChapterHome.asp?Chapter=69I-3</a> . Information on the program and other associated information on the Consolidated Equipment Financing Program and Guaranteed Energy Savings Contracts may be accessed via the following website <a href="http://www.myfloridacfo.com/aadir/statewide_financial_reporting/">http://www.myfloridacfo.com/aadir/statewide_financial_reporting/</a> .
For each proposed deferred-payment commodity contract that exceeds the threshold for Category IV as defined in Section 287.017, <i>Florida Statutes</i> , complete the following information and submit Department of Financial Services forms Lease Checklist DFS-A1-411 and CEFP Checklist DFS-A1-410 with this schedule.
1. Commodities proposed for purchase.
N/A
2. Describe and justify the need for the deferred-payment commodity contract including guaranteed energy performance savings contracts.
N/A
3. Summary of one-time payment versus financing analysis including a summary amortization schedule for the financing by fiscal year (amortization schedule and analysis detail may be attached separately).
N/A
4. Identify base budget proposed for payment of contract and/or issue code and title of budget request if increased authority is required for payment of the contract.
N/A

Office of Policy and Budget – July 2014



# Schedule XV

# **Contract Reporting**

Not Applicable



## **Executive Direction**

## **Exhibits and Schedules**



## **Executive Direction**

## Schedule I Series

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016 - 2017 Program:** 72010100 Executive Direction & Administration **Fund:** Administrative Trust **Specific Authority:** Section 20.22, Florida Statutes **Purpose of Fees Collected:** Assessment fees are charged to operating divisions/programs within the Department to recover costs for departmental administrative services. Type of Fee or Program: (Check **ONE** Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part I and IL.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I, II, and III only.) (1) (2) (3)(4) **SECTION I - FEE COLLECTION ACTUAL ESTIMATED REQUEST** FY 2014-15 FY 2015-16 FY 2016-17 **Receipts:** SEE ATTACHED LISTING Total Fee Collection to Line (1) - Section III 8,487,977 8,293,475 8,368,973 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 6,378,754 6,880,177 6,880,177 Other Personal Services 33,852 81,933 81,933 699,775 **Expenses** 645,042 699,775 Operating Capital Outlay 6,899 9,688 9,688 Sp.Cat.: TR to Administrative Hearings 55,742 82,829 82,829 Sp.Cat.: Contracted Services 66,247 208,112 208,112 Sp.Cat.: Mail Services 20,477 58,004 58,004 Sp.Cat.: Risk Mgmt Insurance 20.446 19.768 19.768 Sp.Cat.: Contracted Legal Services 672,530 891,000 891,000 Sp.Cat.: Lease Purchase Equipment 14,627 14,427 14,427 HR Statewide Contract 32,053 30,538 30,538 Data Processing Services State Data Center-AST 249,285 249,285

222,386

Data Processing Services - SSRC

TR to GR-8% Svc Chrg		592		
Refunds		108		
Enterprise of Florida Expend	litures			
6/30/2013 CF B's	Ī			
Cert Forward Reversions @	9/30/2015			
Cert Forward Reversions @	9/30/2014	(6,511)		
Rounding				
Tsfr for Admin. Assessment	from 720103-2021			
Contracted Legal Services to	be allocated		(791,000)	(791,000)
Assessment for Investments	890000 - 310403	681	681	681
Reverse PY A/P Not CF (Inc	cl In Line A)		0	0
<b>Fotal Full Costs to Line (2) -</b>	Section III	8,163,925	8,435,217	8,435,217
Basis Used:	Accrual			
ECTION III - SUMMARY				
TOTAL SECTION I	(A)	8,487,977	8,293,475	8,368,973
TOTAL SECTION II	(B)	8,163,925	8,435,217	8,435,217
TOTAL - Surplus/Deficit	(C)	324,052	(141,742)	(66,244)
EXPLANATION:	_			

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS

**Department:** Management Services **Budget Period: 2016-17** 

**Program:** Executive Direction & Administration (72010100)

Fund: Administrative Trust (2021)

(1) SECTION I - FEE COLLECTION	(2) ACTUAL FY 2014-15	(3) ESTIMATED	(4) REQUEST FY 2016-17
Receipts:	FY 2014-15	FY 2015-16	FY 2010-17
Admin. Assessment - 724001-2696	2,312,205	2,374,215	2,397,957
Admin. Assessment - 724002-2033	67,651	65,509	66,164
Admin. Assessment - 726002-2699	33,398	33,532	33,867
Admin. Assessment - 726003-2510	83,479	114,435	115,579
Admin. Assessment - 726004-2510	525,487	490,117	495,018
Admin. Assessment - 726005-2510	30,965	33,477	33,812
Admin. Assessment - 726008-1000	113,489	87,097	87,968
Admin. Assessment - 727504-2678	680,231	732,726	740,053
Admin. Assessment - 727505-2678	108,722	115,021	116,171
Admin. Assessment - 727502-2570	130,975	166,410	168,074
Admin. Assessment - 727502-2667	2,125	2,618	2,644
Admin. Assessment - 727502-2668	402,015	496,503	501,468
Admin. Assessment - 727502-2671	1,558	4,483	4,528
Admin. Assessment - 727503-2309	977,688	1,117,828	1,129,006
Admin. Assessment - 729001-2105	1,197,989	1,299,580	1,312,576
Admin. Assessment - 729001-2344	78,909	91,048	91,958
Admin. Assessment - 729002-2432	241,569	154,589	156,135
Admin. Assessment - 729201-1000	34,314	29,416	29,710
Admin. Assessment - 729201-2558	19,718	29,416	29,710
Admin. Assessment - 729501-2510	103,792	111,769	112,887
Transfer in from Purch TF for Contract Procuren	683,830	729,694	729,694
Admin. Assessment - 729801-1000		3,975	3,975
Admin. Assessment - 729802-2792	64,689		
Admin. Assessment - 729601-2792			
Transfer for Contracted Legal Services 727503-2	25 558,360		
Reimbursement from Enterprise of Florida	1,004	1,004	1,004
Refunds & Reimbursements	24,802		
Investment Income	9,013	9,013	9,013
Interest Earnings Transfer from Supervision TF			
Total Fee Collection to Line (1) - Section III	8,487,977	8,293,475	8,368,973
	Page 56 of 386		

#### SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

**Budget Period: 2016 - 2017** 

Department Title:	MANAGEMENT SERVICE	S	
Trust Fund Title:	ADMINISTRATIVE TRUST		
Budget Entity:	ADMINISTRATION (72010	100)	
LAS/PBS Fund Number:	2021		
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance
Chief Financial Officer's (CFO) Cash Balance	<b>19,361</b> (A)		19,361
ADD: Other Cash (See Instructions)	<b>300</b> (B)		300
ADD: Investments	<b>1031479.22</b> (C)		1,031,479
ADD: Outstanding Accounts Receivable	3,289 (D)	0	3,289
ADD: Due from Leased Employees in July	(E)		0
Total Cash plus Accounts Receivable	<b>1,054,429</b> (F)	0	1,054,429
LESS Allowances for Uncollectibles	(G)		0
LESS Approved "A" Certified Forwards	517,209 (H)		517,209
Approved "B" Certified Forwards	42,043 (H)		42,043
Approved "FCO" Certified Forwards	(H)		0
LESS: Other Accounts Payable (Nonoperating)	267 (I)		267
LESS: <u>Unearn Revenue</u>	(J)		0
Unreserved Fund Balance, 07/01/15	<b>494,910</b> (K)		494,910 **

Office of Policy and Budget - July 2015

year and Line A for the following year.

\*\* This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal

RECONCILIATION: BEGINNING TRIAL BALANCE TO SCHEDULE I and IC				
	Budget Period: 2016 - 2017			
Department Title: Trust Fund Title: LAS/PBS Fund Number:	720000 MANAGEMENT SERVICES Administrative Trust Fund 2021			
BEGINNING TRIAL BALANCE	i:			
Total all GLC's 5	nce Per FLAIR Trial Balance, 07/01/15 XXXX for governmental funds; proprietary and fiduciary funds	(A)		
Subtract Nonspe	endable Fund Balance (GLC 56XXX)	(B)		
Add/Subtract Sta	atewide Financial Statement (SWFS) Adju	stments:		
SWFS Adjustme	nt # and Description	(C)		
SWFS Adjustme	ent # and Description	(C)		
Add/Subtract Otl	ner Adjustment(s):			
Approved "B" Ca	arry Forward (Encumbrances) per LAS/PBS	(D)		
A/P not C/F-Ope	erating Categories	(D)		
		(D)		
		(D)		
ADJUSTED BEGINNING TRIA	L BALANCE:	<b>0</b> (E)		
UNRESERVED FUND BALAN	CE, SCHEDULE IC (Line I)	<b>494,005</b> (F)		
DIFFERENCE:		<b>(494,005)</b> (G)*		
*SHOULD EQUAL ZERO.				

Office of Policy and Budget - July, 2015

SCHEDULE 1A: DETAIL	OF FEE COLLEC	CTION AND RELAT	ED PROGRAM CO	OSTS
Department: Program: Fund:		Services e Direction/Support Setions Working Capital		od: 2016-17
Specific Authority: Purpose of Fees Collected:		naintenance of the Star	te Portal web site,	
	known as MyFlori	da.com.		
Type of Fee or Program: (Che Regulatory services or oversig		_		attach Examination
of Regulatory Fees Form - Pa Non-regulatory fees authorize	ort Land II.)			
(1)		(2)	(3)	(4)
SECTION I - FEE COLLEG	<u>CTION</u>	ACTUAL	<b>ESTIMATED</b>	REQUEST
		FY 2014-15	FY 2015-16	FY 2016-17
Receipts:				
<b>Total Fee Collection to Line (1)</b>	Section III			
SECTION II - FULL COST				
	<u>3</u>			
<u>Direct Costs:</u> Salaries and Benefits		-	1,220	-
Expenses			, 1	
SC: Contracted Services				
SC: Risk Management				
DP Svcs State Data Center-	AST		2,233	- 1
DP Svcs-SSRC		1,935		
<b>Indirect Costs Charged to T</b>	rust Fund:			
Transfer in from 72900100-2105		(1,935)	(3,453)	
Certified Forward Reversions @	9/30/2014			
<b>Total Full Costs to Line (2) -</b>	Section III	_	-	-
Basis Used:	Accrual			
SECTION III - SUMMARY				
TOTAL SECTION I	(A)	-	-	_
TOTAL SECTION II	(B)	-	_	_
TOTAL - Surplus/Deficit	(C)	-	_	-
<b>EXPLANATION:</b>		<u></u>	<del></del>	
Negative balances are offset b	y cash balance carried	I forward (See Schedule	<u>I)</u>	

### SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

Department Title: Trust Fund Title: Budget Entity:	Budget Period: 2016 - 2017  MANAGEMENT SERVICES  COMMUNICATIONS WORKING CAPITAL TRUST FUND  ADMINISTRATION (72010100)				
LAS/PBS Fund Number:	2105				
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance		
Chief Financial Officer's (CFO) Cash Balance	<b>1,935</b> (A)		1,935		
ADD: Other Cash (See Instructions)	(B)		0		
ADD: Investments	(C)		0		
ADD: Outstanding Accounts Receivable	(D)		0		
ADD:	(E)		0		
Total Cash plus Accounts Receivable	<b>1,935</b> (F)		1,935		
LESS Allowances for Uncollectibles	(G)		0		
LESS Approved "A" Certified Forwards	1,935 (H)		1,935		
Approved "B" Certified Forwards	(H)		0		
Approved "FCO" Certified Forwards	(H)		0		
LESS: Other Accounts Payable (Nonoperating)	(I)		0		
LESS: Other Accounts Payable	(J)		0		
Unreserved Fund Balance, 07/01/15	<b>0</b> (K)		0 *:		
Notes:  *SWFS = Statewide Financial Statemen  ** This amount should agree with Line year and Line A for the following ye	I, Section IV of the Schedul	le I for the most recent	completed fiscal		

Office of Policy and Budget - July 2015

Department:	72 Managemen	t Sarvices	Budget Perio	nd: 2016 17
Program:		ive Direction/Support S		Ju: 2010-17
Fund:	2510 Operating		701 (1005)	
Specific Authority:	2006-79, Laws	of Florida		
<b>Purpose of Fees Collected:</b>				
Type of Fee or Program: (Che	eck <b>ONE</b> Box and a	answer questions as indica	ated.)	
Regulatory services or oversig		professions (Complete Se	ections I, II, and III and a	attach Examination
of Regulatory Fees Form - Pa Non-regulatory fees authorize	art Land IL) d to cover full cost	of conducting a specific p	program or service. (Cor	nplete Sections I,
II. and III only.)				
(1)		(2)	(3)	(4)
SECTION I - FEE COLLEC	<u>CTION</u>	ACTUAL	<b>ESTIMATED</b>	REQUEST
		FY 2014-15	FY 2015-16	FY 2016-17
Receipts:				
<b>Total Fee Collection to Line (1)</b>	- Section III	-	-	-
SECTION II - FULL COST	<u>S</u>			
Direct Costs:				
Salaries and Benefits				
Expenses				
SC: Contracted Services		46,339	50,000	50,000
SC: Risk Management				,
SC: HR Services				
DP Svcs-SSRC				
Indirect Costs Charged to T	rust Fund:			_
Transfer in from 72600400-2510		(46,339)	(50,000)	(50,000)
<b>Total Full Costs to Line (2) -</b>	Section III	-	-	-
Basis Used:	Accrual			
	_			
SECTION III - SUMMARY	•			
TOTAL SECTION I	(A)	-	-	-
TOTAL SECTION II	(B)	-	-	-
TOTAL - Surplus/Deficit	(C)	- 1		_

## SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

Department Title: Trust Fund Title: Budget Entity: LAS/PBS Fund Number:	MANAGEMENT SERVICES  OPERATING TRUST  ADMINISTRATION (72010100)  2510		
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance
Chief Financial Officer's (CFO) Cash Balance	<b>0</b> (A)		0
ADD: Other Cash (See Instructions)	(B)		0
ADD: Investments	(C)		0
ADD: Outstanding Accounts Receivable	(D)		0
ADD:	(E)		0
Total Cash plus Accounts Receivable	<b>0</b> (F)		0
LESS Allowances for Uncollectibles	(G)		0
LESS Approved "A" Certified Forwards	0 (H)		0
Approved "B" Certified Forwards	(H)		0
Approved "FCO" Certified Forwards	(H)		0
LESS: Other Accounts Payable (Nonoperating)	(I)		0
LESS: Other Accounts Payable	(J)		0
Unreserved Fund Balance, 07/01/15	<b>0</b> (K)		0 **
Notes:  *SWFS = Statewide Financial Statemen  ** This amount should agree with Line year and Line A for the following ye	I, Section IV of the Schedul	le I for the most recent	completed fiscal

Office of Policy and Budget - July 2015

#### SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS

Department: Management Services Chief Internal Auditor:

Budget Entity: Office of the Secretary -Administration Phone Number:

(1)	(2)	(3)	(4)
REPORT	PERIOD		SUMMARY OF
NUMBER	ENDING	UNIT/AREA	FINDINGS AND RECOMMENDATIONS
AG 2014-173	6/30/2013	Financial Management Services	The Department of Management Services did not separately record employee pension contributions on the financial statements. (Finding No. 2013-003) <b>Recommendation:</b> We recommend that the FDMS enhance financial reporting procedures to ensure compliance with applicable pension reporting standards.
AG 2014-173	6/30/2013	Financial Management Services	The Department of Management Services did not properly classify its internal service fund's net position. (Finding No. 2013-004)  Recommendation: We recommend that the FDMS enhance fiscal yearend reporting procedures to ensure the appropriateness of its calculation for Net investment in capital assets and the reporting of the Restricted and Unrestricted components of Net positionfor the applicable internal service funds.

AG 2014-173	6/30/2013	Financial Management Services	Reconciliations for the 2014 SWCAP disclosed two funds with excessive balances. Recommendation: We recommend that the FDMS take actions, as appropriate, to prevent excess fund balances.
AG 2014-184	6/30/2013	Human Resources	Finding No. 1: State agencies did not always perform, or document the performance of, audits of unused leave balances prior to calculating leave payouts or maintain evidence that leave payouts were appropriately authorized. Additionally, errors were noted in some leave payouts.  Recommendation: We recommend that State agency management ensure that appropriate records are maintained to demonstrate that all leave payments are properly authorized and accurately calculated and that leave audits are appropriately performed and documented for all employee leave payouts.

AG 2014-184	6/30/2013	Human Resources	Finding No. 2: Some State agencies had not established adequate policies and procedures related to dual employment that effectively promoted compliance with State law. Additionally, State agencies did not always document that dual employment was properly approved in accordance with the requirements of State law, DMS rules, and other guidelines. Recommendation: We recommend that State agency management establish appropriate procedures that provide for the proper submittal and approval of dual employment requests. Additionally, we recommend that State agencies utilize available dual employment reports to ensure that the dual employment activities of all applicable personnel have received appropriate consideration in accordance with State law, DMS rules, and other guidelines.
AG 2015-002	6/30/2013	Multi-divisions	Finding No. 1: State agencies did not always document that employees involved in the contractor evaluation and selection process attested in writing, or timely attested, that they were independent of, and had no conflict of interest in, the entities evaluated and selected.  Recommendation: We recommend that State agency management take steps to ensure that conflict of interest attestations required by State law are timely completed by all individuals taking part in the contractor evaluation and selection process and that the attestation documents are appropriately maintained.

AG 2015-002	6/30/2013	Multi-divisions	Finding No. 3: State agencies did not always document that contracts were properly reviewed, approved, and executed in accordance with State law. Recommendation: We recommend that State agency management ensure that contracts are properly reviewed, approved, and executed in accordance with State law and that agency head delegations of authority are appropriately documented.
AG 2015-002	6/30/2013	Multi-divisions	Finding No. 5: State agencies did not always document that contract managers received, or timely received, required training for accountability in contracts management. Recommendation: We recommend that State agency management ensure that all contract managers attend the required DFS training for accountability in contracts management in accordance with State law and DFS guidelines. We also recommend that DFS management continue to maximize the availability of contracts management training to facilitate State agency compliance with the statutory training requirements.

AG 2015-002	6/30/2013	Multi-divisions	Finding No. 6: State agencies did not always appropriately document that contract managers were independent of, and had no conflict of interest in, the entities whose contracts they were assigned to manage.  Recommendation: We recommend that State agency management ensure that documentation is maintained to demonstrate that contract managers are independent of, and have no conflict of interest in, the entities whose contracts they are assigned to manage.
AG 2015-002	6/30/2013	Multi-divisions	Finding No. 7: State agencies did not always document that sufficient contract monitoring had been performed in accordance with Department of Financial Services (DFS) and applicable State agency guidelines.  Recommendation: We recommend that State agency management ensure that contract monitoring activities are appropriately performed and documented in accordance with DFS guidance and applicable State agency policies and procedures.

AG 2015-002	6/30/2013	Multi-divisions	Finding No. 8: State agencies could not always demonstrate that contract payments were properly approved, supported by adequate documentation, or made in accordance with applicable contract terms and Chief Financial Officer memoranda. Recommendation: We recommend that State agency management ensure that contract payments are properly approved, adequately supported, and made in accordance with applicable contract terms and CFO memoranda.
AG 2015-104	6/30/2014	Financial Management Services	INFORMATION TECHNOLOGY CONTROLS Finding No. 6: As similarly noted in our report No. 2013-090, incompatible Florida Accounting Information Resource Subsystem (FLAIR) access privileges were granted to a number of employees and the Department did not always timely cancel FLAIR access privileges upon an employee's separation from Department employment. Recommendation: We recommend that Department management ensure that periodic reviews of FLAIR access privileges are appropriately conducted to identify and remove any excess or incompatible privileges granted to employees. We also recommend that Department management ensure that FLAIR access privileges are canceled immediately upon a user's separation from employment.

<b>Budget Period: 2016 - 2017</b>	
Yolanda Lockett	
(850) 487-9476	
(5)	(6)
SUMMARY OF CORRECTIVE ACTION TAKEN	ISSUE CODE
The codes have been changed in the accounting records to reflect the proper coding. In addition, we have added these items to our year-end checklist.	
The codes have been changed in the accounting records to reflect the proper coding. In addition, we have added these items to our year-end checklist.	

The Department of Financial Services has restated the 2012 SWCAP excessive balance in the 2013 SWCAP for the Communications Trust Fund. This was due to the \$481,024 payment made to the Federal Government (HHS) on June 20, 2013 from the trust fund. With this payment, there is no longer an excessive balance in this fund. In a proactive measure to reduce future excessive balances, telecommunications rates for dedicated toll free were reduced by 4% and switch toll free rates were reduced by 4.4%. The Department made a payment to HHS on July 7, 2014 for the SWCAP payment from the Purchasing Operating Trust Fund to address excess balance. Discussions between the Governor's Office of Policy and Budget and legislative staff are on-going to find a resolution.

In Section 44 of the 2015 Implementing Bill, the Legislature directed DMS to reduce the transaction fee from 1 percent to .7 percent, effective November 1 for Fiscal Year 2015-2016. This fee reduction is only good through June 30, 2016. The Legislature will need to act additional legislation to extend or permanently establish the fee reduction.

Future leave payout audits will be prepared by Human Resources and delivered to the Payroll Coordinator in Financial Management Services (FMS) prior to the payout being processed. The appropriate records, along with the leave payout, will be properly documented and maintained by FMS.

Communicating an annual reminder and through New Employee Orientation, Human Resources (HR) will ensure DMS Policy and Procedures (HR 01-112) are followed to provide for the proper submittal and approval of dual employment requests. In conjunction with DMS legal team, HR will also use the available dual employment reports to ensure that dual employment activates of all applicable personnel have received appropriate consideration in accordance with State law, DMS rules, and other guidelines.

Departmental Purchasing will ensure formal evaluation and negotiation team members appointed for future non-competitive solicitations have completed the Attestation of No Conflict of Interest and Non-Disclosure Form prior to evaluating vendor responses and posting the agency's notice of intent to award. Departmental Purchasing will maintain copies in the procurement file.

The following has been provided to the IG's office and are now in use by DMS Departmental Purchasing:

- Certification of Review of Legal Summaries & No Conflict of Interest RFP
- Certification of Review of Legal Summaries & No Conflict of Interest ITN
- Evaluator Instructions
- Departmental Purchasing Bulletins on contract management and monitoring

Copies are held in the procurement files. Note the no conflict of interest form includes non-disclosure.

Departmental Purchasing is fully compliant.

Departmental Purchasing will ensure that the DP200 Agreement Approval Form and the DP400 Contract Manager Summary Form is completed and routed for signature(s) to the appropriate DMS Executive Management and/or the agency ahead delegation prior to contract execution(s). Departmental Purchasing will ensure copies of both DP forms are included in the hard copy of the contract file, along with any delegations of the signing parties.

Copies of the signed DP200 and signed DP400 are all held in the contract file and have been provided to the IG 's office.

- DMS DP 200 Agreement Approval form
- DMS DP 400 Contract Manager summary
- Departmental Purchasing Bulletins on contract management and monitoring

Departmental Purchasing is fully compliant.

Departmental Purchasing receives quarterly training information from DFS, and provides to DMS Contract Managers regarding upcoming Advancing Accountability trainings. Departmental Purchasing will continue to notify DMS Contract Managers of upcoming trainings on a quarterly basis. Departmental Purchasing will continue to keep master logs of DMS Contract Managers and the dates training was completed, and will notify the appropriate Contract Manager supervisor if the training has not been completed.

DMS has and will continue to:

- Notify Contract Managers of upcoming trainings.
- Maintain a master log of DMS contract managers and requested trainings. A copy of this document has been provided to IG's office.

Please note the referenced Advancing Accountanility (AA) training is now incorporated into the FCCM training.

Departmental Purchasing is fully compliant.

Departmental Purchasing recognizes that, though not legally required, this is a best practice. Thus, DMS will begin to maintain the appropriate DMS Contract Manager No Conflict of Interest statement in each hard copy of the contract file.

The IG's office has been provided a copy of the following documentation now in use by DMS Departmental Purchasing:

- DP No Conflict of Interest form
- Departmental Purchasing Bulletins (four seperate emails)
  Copies are also held in the procurement files.

### Departmental Purchasing is fully compliant.

Departmental Purchasing will ensure that the DP400 Contract Manager Summary is completed and routed for signature(s) prior to contract execution(s). Departmental Purchasing will continue to use the DP600 Annual Comparison of Active Written Agreements Form and will ensure copies of both DP forms are included in the hard copy of the contract file. The DP600 will also be edited to require additional monitoring documentation.

Management has provided the IG's office with the following:

- DMS DP 400 Contract Manager Summary
- DMS DP 600 Annual Contract Manager File Review
- Departmental Purchasing Bulletins on contract management and monitoring
- Departmental Purchasing presented PowerPoint training materials for trainings delivered on 9/23/214 and 9/24/2014 where the DP 400 was discussed with Contract Managers.
   Departmental Purchasing has implemented and used the DP600 for all contracts by 3/31/2015.

The DP 400 will continue to be introduced.

Departmental Purchasing is fully compliant.

By September 2014, Departmental Purchasing will conduct a Contract Manager/General Purchasing training to educate DMS Divisions on the correct ways to implement, manage and pay formal contracts.

Management has provided the IG's office a copy of the Departmental Purchasing PowerPoint training materials from the trainings delivered on 9/23/2014 and 9/24/2014.

Departmental Purchasing is fully compliant.

The Department is actively reviewing notifications of employee terminations upon receipt to determine whether the employee has FLAIR access. Regarding incompatible FLAIR roles, the Bureau of Financial Management has reviewed all FLAIR user access and has researched all instances of incompatible roles. In some cases, tasks have already been reassigned to ensure that proper segregation of duties exists and internal controls are in place. In the case of limited staff, such as in the Control Section, the Property Section and in the Division of State Group Insurance, a few staff will retain access which would normally be considered 'incompatible roles'. In these cases, compensating controls exist, such as supervisors reviewing work on a regular basis. In addition, other staff members within the department review property, disbursement and revenue transactions on a weekly or monthly basis, providing an additional level of checks and balance.

The Bureau of Financial Management Services has developed written procedures which require that employee FLAIR access is deleted the same day notification is received of employee termination. In addition, the Bureau has implemented a quarterly review of FLAIR access. The last review was completed on August 7, 2015 for the month ended July 31, 2015. The next review will be completed in October 2015 for the month ended September 30, 2015. Subsequent reviews will be completed by the 15th of the month following the end of the quarter.



# State Employee Leasing Program

## **Exhibits and Schedules**



# State Employee Leasing Program

## Schedule I Series

### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17** 72010300 State Employee Leasing Program **Program: Fund:** 2021 Administrative Trust **Specific Authority:** Ch. 288.901(2), F.S. **Purpose of Fees Collected:** Provides a lease agreement program that allows Enterprise Florida, Inc., to hire persons who, as of June 30, 1996, are employed by Department of Commerce or who, as of January 1, 1997, are employed by the Executive Office of the Governor (specifically the Workforce Development Board). Type of Fee or Program: (Check **ONE** Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part Land II ) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I, X II. and III only.) (1) (2) (4) (3) **SECTION I - FEE COLLECTION** ACTUAL **ESTIMATED REQUEST** FY 2014-15 FY 2015-16 FY 2016-17 **Receipts:** Reimbursement from Enterprise 71.937 168.364 168.364 Reimbursement from BBIB **Total Fee Collection to Line (1) - Section III** 71,937 168,364 168,364 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 80,304 166,585 166,585 HR Statewide Contract 822 775 775 **Indirect Costs Charged to Trust Fund:** Transfer to 72010100-2021-Admin.Assess.Fee 1,004 1,004 1,004 1 Rounding Reserve for Pay Package Total Full Costs to Line (2) - Section III 82,131 168,364 168,364 Basis Used: Accrual **SECTION III - SUMMARY** TOTAL SECTION I (A) 71,937 168.364 168,364 TOTAL SECTION II (B) 82,131 168,364 168,364 **TOTAL - Surplus/Deficit** (C) (10, 194)**EXPLANATION:** Negative balances are offset by cash balance carried forward (See Schedule I)

## SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

Department Title: Trust Fund Title: Budget Entity: LAS/PBS Fund Number:	MANAGEMENT SERVICES ADMINISTRATIVE TRUST STATE EMPLOYEE LEASING (72010300) 2021		
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance
Chief Financial Officer's (CFO) Cash Balance	(A)		0
ADD: Other Cash (See Instructions)	(B)		0
ADD: Investments	(C)		0
ADD: Outstanding Accounts Receivable	2,506 (D)		2,506
ADD:	(E)		0
Total Cash plus Accounts Receivable	<b>2,506</b> (F)		2,506
LESS Allowances for Uncollectibles	(G)		0
LESS Approved "A" Certified Forwards	2,506 (H)		2,506
Approved "B" Certified Forwards	(H)		0
Approved "FCO" Certified Forwards	(H)		0
LESS: Other Accounts Payable (Nonoperating)	(I)		0
LESS: Other Accounts Payable	(J)		0
Unreserved Fund Balance, 07/01/15	<b>0</b> (K)		0 **
Notes:  *SWFS = Statewide Financial Statement  ** This amount should agree with Line year and Line A for the following year	I, Section IV of the Schedule	e I for the most recent	t completed fiscal



# Facilities Management

**Exhibits and Schedules** 



# Facilities Management

## Schedule I Series

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department: Budget Period: 2016-17** 72 Management Services **Program:** 72400100 Facilities Management Fund: 2313 Florida Facilities Pool Clearing Trust **Specific Authority:** Used to satisfy debt service requirements, capital depreciation, and **Purpose of Fees Collected:** to transfer to the Div.of Fac.Mgmt. to cover cost of operations and maintenance Type of Fee or Program: (Check ONE Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part I and II.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete X Sections I, II, and III only.) (1) (2)(3)(4) **SECTION I - FEE COLLECTION ACTUAL ESTIMATED** REQUEST FY 2014-15 FY 2015-16 FY 2016-17 **Receipts:** Office Space-State 98,534,929 98,871,277 94,642,167 Interest Earnings 13,302 13,300 13,300 Projected Rental Rate Increase Transfer in from DFS 98,548,231 98,884,577 94,655,467 **Total Fee Collection to Line (1) - Section III SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits Other Personal Services Expenses Operating Capital Outlay Fixed Capital Outlay (Debt Service) 38,255,689 38,255,689 30,458,602 **Indirect Costs Charged to Trust Fund:** Payments to SBA-Capital Deprec.Resv. 7,923,159 8,191,465 8,183,879 Payments to SBA-Operations/Maint. 52,292,857 52,432,359 56,007,923 Post Clng Adj to A/R (432)Adj to FCO for Actual Expend vs. Budge (28,116)Adjustment to CFO Beg Bal 40,946,360 **Total Full Costs to Line (2) - Section III** 139,389,517 98,879,513 94,650,404 Basis Used: Accrual **SECTION III - SUMMARY** TOTAL SECTION I (A) 98,548,231 98,884,577 94,655,467 TOTAL SECTION II (B) 139,389,517 98,879,513 94,650,404 **TOTAL - Surplus/Deficit** (C) (40,841,286)5,064 5,063 **EXPLANATION:** Negative balance is offset by cash balance carried forward

### SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

**Budget Period: 2016 - 2017** 

FL FAC POOL CLEARING 'FACILITIES MANAGEMEN		
EACH ITIES MANAGEMEN	TET (50 100100)	
2313		
Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance
<b>141,347</b> (A)		141,347
1,772 (B)		1,772
31,849,356 (C)		31,849,356
120,327 (D)	432	120,759
<b>0</b> (E)		0
<b>32,112,802</b> (F)	432	32,113,234
141,347 (G)		141,347
(H)		0
(H)		0
1,248 (H)		1,248
T 29,182,529 (I)		29,182,529
(I)		0
3 2,261,265 (I)		2,261,265
0 (J)		0
<b>526,413</b> (K)	432	526,845 **
	6/30/2015  141,347 (A)  1,772 (B)  31,849,356 (C)  120,327 (D)  0 (E)  32,112,802 (F)  141,347 (G)  (H)  (H)  1,248 (H)  1,248 (H)  (I)  32,261,265 (I)  0 (J)	Balance as of 6/30/2015 Adjustments  141,347 (A)

\*SWFS = Statewide Financial Statement

year and Line A for the following year.

\*\* This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal

Office of Policy and Budget - July 2015

RECONCILIATIO	N: BEGINNING TRIAL BALANCE TO	O SCHEDULE I and IC			
	Budget Period: 2016 - 20	017			
Department Title: 720000 MANAGEMENT SERVICES  Trust Fund Title: Florida Facilities Pool Clearing Trust Fund  LAS/PBS Fund Number: 2313					
BEGINNING TRIAL BALANCE Unreserved Fund	i: Balance Per Trial Balance, 07-01-15	<b>(248,827,561)</b> (A)			
Add/Subtract:  The Florida Facilities Pool Trust Fund unencumbered cash balance will not equal the retained earnings unreserved in FLAIR because bond liabilities are recorded in this fund but the assets are recorded in the Supervision Trust Fund The Florida Facilities Pool Trust Funds are consolidated for Statewide Financial Purposes. All assets in this fund is considered to be a restricted asset per the Bond Covenants.  (B)  (B)					
Other Adjustn Statewide Post Cl	nent(s): osing Adjustment @ June 30, 2014	(C)			
ADJUSTED BEGINNING TRIA	ADJUSTED BEGINNING TRIAL BALANCE: 526,845 (D)				
UNRESERVED FUND BALAN	UNRESERVED FUND BALANCE, SCHEDULE IC (Line I) 526,845 (E)				
DIFFERENCE:		<b>(0)</b> (F)*			
*SHOULD EQUAL ZERO.					

### SCHEDULE 1A: DETAIL OF FEES AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17 Program:** 72400100 Facilities Management 2495 Public Facilities Fin TF **Fund: Specific Authority:** 255.518, F.S. Purpose of Fees Collected: Receives bond proceeds from sale of bond issues. Used for construction of DMS facilities. Type of Fee or Program: (Check **ONE** Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part I and II.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I. II. and III only.) **SECTION I - FEE COLLECTION** ACTUAL **ESTIMATED REQUEST** FY 2016-17 FY 2014-15 FY 2015-16 **Receipts: Interest Earnings** 28,467 3,240 1,080 **Bond Proceeds Total Fee Collection to Line (A) - Sect** 28,467 3,240 1,080 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits Other Personal Services **Expenses** Operating Capital Outlay Fixed Capital Outlay **Indirect Costs Charged to Trust Fund:** FCO Expenditures in Trial Balance 1,911,610 FCO Appropriation Certified Forward 262,300 FCO Budget Amount on Schedule 1 2,089 240 80 Assessment for Investments 890000 - 31 Rounding PPM Activity in Fund Per SWFS (495001) **Total Full Costs to Line (B) - Section 1** 2,175,999 240 80 Basis Used: Accrual **SECTION III - SUMMARY** TOTAL SECTION I 3.240 1.080 (A) 28,467 TOTAL SECTION II (B) 2,175,999 240 80 TOTAL - Surplus/Defici (2,147,532)3,000 1.000 (C) **EXPLANATION:** Negative balance is offset by cash balance brought forward (See Schedule I) Page 85 of 386

## SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

Department Title:				
Trust Fund Title: Budget Entity:	FACILITIES FINANCING TRUST FACILITIES MANAGEMENT (72400100)			
LAS/PBS Fund Number:	2495	(72100100)		
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance	
Chief Financial Officer's (CFO) Cash Balance	172,274 (A)		172,274	
ADD: Other Cash (See Instructions)	(B)		0	
ADD: Investments	230,130 (C)		230,130	
ADD: Outstanding Accounts Receivable	255 (D)		255	
ADD:	(E)		0	
Total Cash plus Accounts Receivable	<b>402,659</b> (F)		402,659	
LESS Allowances for Uncollectibles	(G)		0	
LESS Approved "A" Certified Forwards	(H)		0	
Approved "B" Certified Forwards	(H)		0	
Approved "FCO" Certified Forwards	262,300 (H)		262,300	
LESS: Other Accounts Payable (Non Operating)	27 (I)		27	
LESS: Other Accounts Payable	(J)		0	
Unreserved Fund Balance, 07/01/15	140,332 (K)		140,332 **	
Notes:  *SWFS = Statewide Financial Statemen  ** This amount should agree with Line		e I for the most recent	. completed fiscal	

Office of Policy and Budget - July 2015

year and Line A for the following year.

RECONCILIATIO	N: BEGINNING TRIAL BALANCE TO SCH	EDULE I and IC
	Budget Period: 2016 - 2017	
Department Title: Trust Fund Title: LAS/PBS Fund Number:	720000 MANAGEMENT SERVICES Public Facilities Financing Trust Fund 2495	
BEGINNING TRIAL BALANCE	:	
Total all GLC's 5. GLC 539XX for p <b>495017 Total Fun</b> <b>495018 Total Fu</b> n	ce Per FLAIR Trial Balance, 07/01/15  XXXX for governmental funds; proprietary and fiduciary funds ad Balance Per FLAIR Trial Balance, 07/01/ ad Balance Per FLAIR Trial Balance, 07/01/ ad Balance Per FLAIR Trial Balance, 07/01/	15
Subtract Nonspe	ndable Fund Balance (GLC 56XXX)	(B)
Add/Subtract Sta	tewide Financial Statement (SWFS) Adjus	tments:
SWFS Adjustme	nt # and Description	(C)
SWFS Adjustme	nt # and Description	(C)
Add/Subtract Oth	ner Adjustment(s):	
Approved "B" Ca	rry Forward (Encumbrances) per LAS/PBS	(D)
Approved "C" Ca	rry Forward Total (FCO) per LAS/PBS	(262,300) (D)
A/P not C/F-Ope	rating Categories	(D)
		(D)
		(D)
ADJUSTED BEGINNING TRIA	L BALANCE:	<b>140,332</b> (E)
UNRESERVED FUND BALANG	CE, SCHEDULE IC (Line I)	<b>140,332</b> (F)
DIFFERENCE:		<b>0</b> (G)*
*SHOULD EQUAL ZERO.		

#### SCHEDULE 1A: DETAIL OF FEES AND RELATED PROGRAM COSTS **Department: Budget Period: 2016-17** 72 Management Services **Program:** 72400100 Facilities Management Fund: 2510 Operating Trust **Specific Authority:** 2006-79 Laws of Florida **Purpose of Fees Collected:** Various Type of Fee or Program: (Check **ONE** Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part Land IL) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I, II, and III only.) **SECTION I - FEE COLLECTION ACTUAL ESTIMATED REQUEST** FY 2014-15 FY 2015-16 FY 2016-17 **Receipts:** Transfer In for Tenant Improvements 27,685 16,471 3,768 **Interest Earnings** 429,465 **Tenant Improvements Revenues** 16,471**Total Fee Collection to Line (A) - Section III** 457,150 3,768 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits Other Personal Services Expenses **Operating Capital Outlay** S.C.:Master Lease Space Tenant Imprv. 1,495,796 557,185 177,655 S.C.:Tenant Broker Commissions **Indirect Costs Charged to Trust Fund:** Certified Forward Reversions 9/30/2014 6/30/2014 Cert Forward B's 11,333 Certified forward Reversions 9/30/2014 1,220 101 TR to GR-8% Service Charge 2,047 Assessments for Investments 890000 - 31 2,098 1,220 101 Total Full Costs to Line (B) - Section III 1,511,273 559,625 177.857 Basis Used: Accrual **SECTION III - SUMMARY** TOTAL SECTION I (A) 457,150 16,471 3,768 TOTAL SECTION II (B) 1,511,273 559,625 177,857 **TOTAL - Surplus/Deficit** (C) (1,054,123)(543, 154)(174.089)**EXPLANATION:** Negative balances are offset by cash balance carried forward (See Schedule I) See 2339 for Actual FY 2005-06 and Estimated FY 2006-07 Information Page 88 of 386

## SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

Department Title: Trust Fund Title: Budget Entity: LAS/PBS Fund Number:	MANAGEMENT SERVICES  OPERATING TRUST  FACILITIES MANAGEMENT (72400100)			
LAS/FBS Fund Number:	2510  Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance	
Chief Financial Officer's (CFO) Cash Balance	0		0	
ADD: Other Cash (See Instructions)	(B)		0	
ADD: Investments	1,210,576 (C)		1,210,576	
ADD: Outstanding Accounts Receivable	1,271 (D)		1,271	
ADD:	(E)		0	
Total Cash plus Accounts Receivable	<b>1,211,847</b> (F)		1,211,847	
LESS Allowances for Uncollectibles	(G)		0	
LESS Approved "A" Certified Forwards	494,115 (H)		494,115	
Approved "B" Certified Forwards	0 (H)		0	
Approved "FCO" Certified Forwards	0 (H)		0	
LESS: Other Accounts Payable (Non Operating)	491 (I)		491	
LESS: Other Accounts Payable	0 (J)		0	
Unreserved Fund Balance, 07/01/15	<b>717,242</b> (K)		717,242 **	
Notes:  *SWFS = Statewide Financial Statement  ** This amount should agree with Line I year and Line A for the following yea	I, Section IV of the Schedule	I for the most recent	t completed fiscal	

RECONCILIATI	ON: BEGINNING TRIAL BALANCE TO	SCHEDULE I and IC
	Budget Period: 2016 - 2017	7
Department Title: Trust Fund Title: LAS/PBS Fund Number:	720000 MANAGEMENT SERVICES OPERATING TRUST 2510	
BEGINNING TRIAL BALANCE	≣:	
Total all GLC's 5	nce Per FLAIR Trial Balance, 07/01/15 SXXXX for governmental funds: proprietary and fiduciary funds	<b>717,242</b> (A)
Subtract Nonspe	endable Fund Balance (GLC 56XXX)	(B)
Add/Subtract Sta	atewide Financial Statement (SWFS) Ad	ljustments:
SWFS Adjustme	ent # and Description	(C)
SWFS Adjustme	ent # and Description	(C)
Add/Subtract Otl	her Adjustment(s):	
Approved "B" Ca	arry Forward (Encumbrances) per LAS/PB	3S(D)
Approved "C" Ca	arry Forward Total (FCO) per LAS/PBS	(D)
A/P not C/F-Ope	erating Categories	(D)
		(D)
		(D)
		(D)
ADJUSTED BEGINNING TRIA	AL BALANCE:	<b>717,242</b> (E)
UNRESERVED FUND BALAN	CE, SCHEDULE IC (Line I)	<b>717,242</b> (F)
DIFFERENCE:		<b>0</b> (G)*
*SHOULD EQUAL ZERO.		

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17 Program:** 72400100 Facilities Management **Fund:** 2696 Supervision Trust **Specific Authority:** 255, F.S. To provide funds for the operation, maintenance, parking, security, and **Purpose of Fees Collected:** administration of state-owned facilities controlled by the Department of Management Services. Type of Fee or Program: (Check **ONE** Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part Land IL.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I. II. and III only.) (2) (3)(4) (1)**SECTION I - FEE COLLECTION** ACTUAL **ESTIMATED REQUEST** FY 2014-15 FY 2015-16 FY 2016-17 **Receipts:** SEE ATTACHED LISTING **Total Fee Collection to Line (1) - Section III** 69,145,570 61,905,002 65,472,980 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 13,113,079 13,524,081 13,524,081 Other Personal Services 46,078 267,000 267,000 Expenses 4,502,810 4,689,291 5,189,291 Operating Capital Outlay 73,038 73,727 73,727 Transfer to FDLE-Capitol Police 6,562,302 6,623,621 6,623,621 Contracted Services 8,815,909 9,445,385 9,445,385 1,148,387 1,116,755 1,148,387 DMS/Facilities Security 1,403,241 1,432,013 1,932,577 Interior Reburishment / Lease Risk Management Insurance 304,540 188,451 188,451 State Utility Payments 13,278,504 15,311,129 15,311,129 Pool Space Reconfiguration 50,000 50,000 50,000 Capitol Repairs Firefighter Memorial/Capital 1,627,007 **Deferred-Pay Com Contracts** 1,657,550 1,657,550 Lease/Purchase/Equipment 84,940 97,570 97,570 93,997 84,225 84,225 HR Statewide Contract 1,596,452 2,429,152 Facilities Management Information System Shared Saving/Energy Upgrade 250,000 250,000 327,402 Data Processing State State Center-AST 327,402 Data Processing-SSRC 173,295 Fixed Capital Outlay

TR/DMS Administrative Trust Fun	ıd	2,312,205	2,374,215	2,397,957
TR to GR - 8% Srvc Chrg		79,051	77,573	77,573
Refunds		43,840		
Used interest earnings to fund 3% Ro	etirement Issug	;		
Installment Purchase Contract in Bo	eg Bal	(1,185,865)		
Comp Leave Liability in Beg Bal		(349,186)		
Cert. Forward Reversions @ 9/30/2	2014	(80,353)		
Cert. Forward Reversions @ 9/30/2	2015			
6/30/2014 CF B's		87,704		
6/30/2011 A/P NOT CF				
FCO Expenditures in Trial Balance	÷ [	5,314,467		
FCO Certified Forward	l	9,901,860		<del></del>
FCO Budget Amount on Schedule				<del></del>
Assessment for Investments 89000	- 310403	24,560	24,000	24,000
Estimated Utilities Reversions	l			
otal Full Costs to Line (2) - So	ection III	68,990,230	60,074,772	58,669,926
	L.	, ,		,,
asis Used: Accrual				
ECTION III - SUMMARY				
TOTAL SECTION I	(A)	69,145,570	61,905,002	65,472,980
TOTAL SECTION II	(B)	68,990,230	60,074,772	58,669,926
	( <i>D</i> )			
TOTAI C1/D-424	(C)	155,340	1,830,230	6,803,054
TOTAL - Surplus/Deficit				

### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS

**Department:** 72 Management Services **Budget Period: 2016-17** 

Program: 72400100 Facilities Management
Fund: 2696 Supervision Trust

zogo supervision mu

**Specific Authority:** 255, F.S.

Purpose of Fees Collected: To provide funds for the operation, maintenance, parking, security, and

administration of state-owned facilities controlled by the Department of

Management Services.

	ent Services.	(0)	(4)
(1)	(2)	(3)	(4)
SECTION I - FEE COLLECTION	ACTUAL	<b>ESTIMATED</b>	REQUEST
	FY 2014-15	FY 2015-16	FY 2016-17
Receipts:			
Transfer from SBA - O&M	52,450,374	52,432,359	56,007,923
Transfer from SBA-Cap. Dep.	15,167,345	8,191,465	8,183,879
Transfer from SBA-Cap. Dep. for Backlog			
Transfer from DFS	250,000		
Central Maintenance Facility			
Interest Earnings-Oper & Maint	330,253	324,000	324,000
Utility Collections & Landscaping	40,646	40,646	40,646
Misc.Services-Build.Tenants			
Rental Receipts	18,370	27,950	27,950
Transfer from SBA to use Cash Balance			
Reimbursements & Refunds			
Projected Rental Rate Increase			
Paid Parking Fees-State Agencies	218,925	218,925	218,925
Paid Parking Fees - Non-State	76,049	76,049	76,049
Paid Parking Fees-Employees	593,608	593,608	593,608
Total Fee Collection to Line (1) - Section III	69,145,570	61,905,002	65,472,980

## SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

**Budget Period: 2016-2017** 

MANAGEMENT SERVICES	S	
3	NT (72400100)	
2696	(1 (72100100)	
Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance
<b>457,116</b> (A)		457,116
<b>892</b> (B)		892
17,555,121 (C)		17,555,121
2,587,918 (D)	-	2,587,918
9,901,860 (E)		9,901,860
<b>30,502,907</b> (F)	0	30,502,907
(G)		0
4,938,864 (H)		4,938,864
53,560 (H)		53,560
9,901,860 (H)		9,901,860
24,951 (I)		24,951
	0	0
2,040,858 (J)	-	2,040,858
13,542,814 (K)	0	13,542,814 **
	SUPERVISION TRUST FACILITIES MANAGEMEN 2696  Balance as of 6/30/2015  457,116 (A)  892 (B)  17,555,121 (C)  2,587,918 (D)  9,901,860 (E)  4,938,864 (H)  53,560 (H)  9,901,860 (H)  24,951 (I)	SUPERVISION TRUST FACILITIES MANAGEMENT (72400100) 2696  Balance as of 6/30/2015 Adjustments  457,116 (A)  892 (B)  17,555,121 (C)  2,587,918 (D)  -  9,901,860 (E)  (G)  4,938,864 (H)  53,560 (H)  9,901,860 (H)  24,951 (I)  0  2,040,858 (J)  -

Office of Policy and Budget - July 2015

year and Line A for the following year.

\*\* This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal

RECONCILIATIO	ON: BEGINNING TRIAL BALANCE TO SO	CHEDULE I and IC
	Budget Period: 2016 - 2017	
Department Title: Trust Fund Title: LAS/PBS Fund Number:	720000 MANAGEMENT SERVICES Supervision Trust Fund 2696	
BEGINNING TRIAL BALANCE	:	
Total all GLC's 5	xxxx for governmental funds; proprietary and fiduciary funds	<b>12,128,213</b> (A)
Subtract Nonspe	ndable Fund Balance (GLC 56XXX)	(B)
Add/Subtract Sta	tewide Financial Statement (SWFS) Adjus	stments:
SWFS Adjustme	nt # and Description	(C)
SWFS Adjustme	(C)	
Add/Subtract Other Adjustment(s):		
Approved "B" Ca	rry Forward (Encumbrances) per LAS/PBS	(53,560) (D)
Approved "C" Carry Forward Total (FCO) per LAS/PBS		(D)
A/P not C/F-Operating Categories		13,783.36 (D)
Compensated Absences Liability		1,454,378.10 (D)
		(D)
ADJUSTED BEGINNING TRIAL BALANCE: 13,542,814		
UNRESERVED FUND BALANG	CE, SCHEDULE IC (Line I)	<b>13,542,814</b> (F)
DIFFERENCE:		<b>(0)</b> (G)*
*SHOULD EQUAL ZERO.		

	SCHEDULE V	I: DETAIL OF D	EBT SERVICE	
Department: Budget Entity:  (1)	MANAGEMENT FACILITIES MA	Γ SERVICES ANAGEMENT/724( (2) ACTUAL	_	riod 2016 -2017 SERIES 1998 (4) REQUEST
SECTION I		FY 2014-2015	FY 2015-2016	FY 2016-2017
Interest on Debt	(A)	1,675,406	1,584,445	1,488,095
Principal	(B)	1,960,000	2,050,000	2,145,000
Repayment of Loans	(C)			
Fiscal Agent or Other Fees	(D)			
Other Debt Service	(E)			
Total Debt Service	<b>(F)</b>	3,635,406	3,634,445	3,633,095
Explanation:	construction of fa	acilities to be leased by a pledge of the		ls for the acquisition a The bonds, serial and om the leasing and
SECTION II ISSUE: (1)	(2)	(3)	(4)	(5)
INTEREST RATE	MATURITY DATI		JUNE 30, 20	JUNE 30, 20
(6)		(7) ACTUAL FY 20	(8) ESTIMATED FY 20	(9)  REQUEST FY 20
Interest on Debt	(G)			
Principal	(H)			
Fiscal Agent or Other Fees	s (I)			
Other	(J)			
Total Debt Service	<b>(K)</b>			
ISSUE:				
INTEREST RATE	MATURITY DATI	ISSUE AMOUNT	JUNE 30, 20	JUNE 30, 20
		ACTUAL FY 20	ESTIMATED FY 20	REQUEST FY 20
Interest on Debt	(G)			
Principal	(H)			
Fiscal Agent or Other Fees	s (I)			
Other	(J)			
Total Debt Service	( <b>K</b> )			

	SCHEDULE V	VI: DETAIL OF DE	BT SERVICE		
Department: Budget Entity:	MANAGEMENT FACILITIES MA	ANAGEMENT/7240	0100 SI	Budget Period 2016 -2017 SERIES 1999	
(1)		(2) ACTUAL	(3) ESTIMATED	(4) DEOLUCE	
(1) SECTION I		FY 2014-2015	FY 2015-2016	REQUEST FY 2016-2017	
Interest on Debt	(A)	629,648	584,763	537,263	
Principal Principal	(B)	955,000	1,000,000	1,050,000	
Repayment of Loans	(B)[ (C)	755,000	1,000,000	1,030,000	
Fiscal Agent or Other Fees					
Other Debt Service	(E)				
Total Debt Service	(E)[ (F)	1,584,648	1,584,763	1,587,263	
Explanation:			ued to provide funds to State agencies. The		
			evenues, derived from		
	operations of the		venues, uerreu from	the leasing and	
CECTION II					
SECTION II ISSUE:					
(1)	(2)	(3)	(4)	(5)	
INTEREST RATE	MATURITY DATI	ISSUE AMOUNT	JUNE 30, 20	JUNE 30, 20	
(0)		(7)	(9)	(0)	
(6)		(7) ACTUAL	(8) ESTIMATED	(9) REQUEST	
		FY 20	FY 20	FY 20	
Interest on Debt	(G)				
Principal Principal	(H)				
Fiscal Agent or Other Fees	· · ·				
Other	(J)				
	-				
Total Debt Service	<b>(K)</b>				
ISSUE:					
ISSUE: INTEREST RATE	MATURITY DATI	ISSUE AMOUNT	JUNE 30, 20	JUNE 30, 20	
	MATURITY DATI	ISSUE AMOUNT	JUNE 30, 20	JUNE 30, 20	
ISSUE:  INTEREST RATE	MATURITY DATI	ACTUAL	ESTIMATED	REQUEST	
	MATURITY DATI				
	MATURITY DATI	ACTUAL	ESTIMATED	REQUEST	
INTEREST RATE		ACTUAL	ESTIMATED	REQUEST	
INTEREST RATE  Interest on Debt	(G)[ (H)[	ACTUAL	ESTIMATED	REQUEST	
INTEREST RATE  Interest on Debt  Principal	(G)[ (H)[	ACTUAL	ESTIMATED	REQUEST	

	SCHEDULE V	VI: DETAIL OF D	EBT SERVICE		
Department: Budget Entity:	MANAGEMENT FACILITIES MA	T SERVICES ANAGEMENT/72 (2)	_	Budget Period 2016 -2017 SERIES 2002 (3) (4)	
(1)		ACTUAL	<b>ESTIMATED</b>	REQUEST	
SECTION I		FY 2014-2015	FY 2015-2016	FY 2016-2017	
Interest on Debt	(A)	1,102,656	1,010,456	907,181	
Principal	(B)	2,305,000	2,430,000	2,550,000	
Repayment of Loans	(C)				
Fiscal Agent or Other Fees	(D)				
Other Debt Service	(E)				
Total Debt Service	<b>(F)</b>	3,407,656	3,440,456	3,457,181	
Explanation:				ls for the acquisition a	
				The bonds, serial and	
			revenues, derived fro	om the leasing and	
	operations of the	se racinues.			
SECTION II ISSUE:					
(1)	(2)	(3)	(4)	(5)	
INTEREST RATE	MATURITY DATI	ISSUE AMOUNT	JUNE 30, 20	JUNE 30, 20	
		(7)	(9)		
(6)		(7) ACTUAL	(8) ESTIMATED	(9) REQUEST	
		FY 20	FY 20	FY 20	
Interest on Debt	(G)			]	
Principal	(H)				
Fiscal Agent or Other Fees	· · ·				
Other	(J)				
Total Debt Service	( <b>K</b> )				
ISSUE:					
INTEREST RATE	MATURITY DATI	ISSUE AMOUNT	JUNE 30, 20	JUNE 30, 20	
		ACTUAL	ESTIMATED	REQUEST	
		FY 20	FY 20	FY 20	
Interest on Debt	(G)				
Principal	(H)				
Fiscal Agent or Other Fees	(I)				
Other	(J)				
Total Debt Service	<b>(K)</b>				

	SCHEDULE V	VI: DETAIL OF D	EBT SERVICE	
Department: Budget Entity:	MANAGEMEN' FACILITIES MA	T SERVICES ANAGEMENT/7240 (2)	_	od 2016 -2017 SERIES 2003 (4)
(1)		ACTUAL	<b>ESTIMATED</b>	REQUEST
SECTION I		FY 2014-2015	FY 2015-2016	FY 2016-2017
Interest on Debt	(A)	1,286,775	749,700	184,538
Principal	(B)	10,230,000	10,765,000	3,515,000
Repayment of Loans	(C)			
Fiscal Agent or Other Fees	(D)			
Other Debt Service	(E)			
Total Debt Service	<b>(F)</b>	11,516,775	11,514,700	3,699,538
Explanation:			sued to provide funds	
			to State agencies. Th	
	operations of the		revenues, derived from	i the leasing and
CECTION II	T			
SECTION II ISSUE:				
(1)	(2)	(3)	(4)	(5)
INTEREST RATE	MATURITY DATI	ISSUE AMOUNT	JUNE 30, 20	JUNE 30, 20
(6)		(7)	(8)	(9)
		ACTUAL	<b>ESTIMATED</b>	REQUEST
		FY 20	FY 20	FY 20
Interest on Debt	(G)			
Principal	(H)			
Fiscal Agent or Other Fees	(I)			
Other	(J)			
Total Debt Service	<b>(K)</b>			
ISSUE:				
INTEREST RATE	MATURITY DATI	ISSUE AMOUNT	JUNE 30, 20	JUNE 30, 20
	<u> </u>			
		ACTUAL FY 20	ESTIMATED FY 20	REQUEST FY 20
Interest on Debt	(G)[			
Principal	(H)			
Fiscal Agent or Other Fees	s (I)			
Other	(J)			
Total Debt Service	( <b>K</b> )			

	SCHEDULE V	VI: DETAIL OF D	EBT SERVICE	
Department: Budget Entity:	MANAGEMENT FACILITIES MA	T SERVICES ANAGEMENT/7240 (2) ACTUAL	_	riod 2016 -2017 SERIES 2005 (4) REQUEST
SECTION I		FY 2014-2015	FY 2015-2016	FY 2016-2017
Interest on Debt	(A)	3,632,644	3,324,644	3,001,644
Principal	(B)	6,160,000	6,460,000	6,785,000
Repayment of Loans	(C)			
Fiscal Agent or Other Fees	(D)			
Other Debt Service	(E)			
Total Debt Service	<b>(F)</b>	9,792,644	9,784,644	9,786,644
Explanation:	construction of fa	acilities to be leased I by a pledge of the	ssued to provide fund to State agencies. Trevenues, derived fro	
SECTION II ISSUE:	(4)	(2)	(A)	(5)
(1) INTEREST RATE	(2) MATURITY DATI	(3) ISSUE AMOUNT	(4) JUNE 30, 20	(5) JUNE 30, 20
(6)		(7) ACTUAL FY 20	(8) ESTIMATED FY 20	(9)  REQUEST FY 20
Interest on Debt	(G)			
Principal	(H)			
Fiscal Agent or Other Fees	(I)			
Other	(J)			
Total Debt Service	<b>(K)</b>			
ISSUE:				
INTEREST RATE	MATURITY DATI	ISSUE AMOUNT	JUNE 30, 20	JUNE 30, 20
		ACTUAL FY 20	ESTIMATED FY 20	REQUEST FY 20
Interest on Debt	(G)			
Principal	(H)			
Fiscal Agent or Other Fees	s (I)			
Other	(J)			
Total Debt Service	<b>(K)</b>			

	SCHEDULE V	VI: DETAIL OF D	EBT SERVICE			
Department: Budget Entity:	MANAGEMEN' FACILITIES MA	T SERVICES ANAGEMENT/7240 (2)	_	Budget Period 2016 -2017 SERIES 2007 (3) (4)		
(1)		ACTUAL	<b>ESTIMATED</b>	REQUEST		
SECTION I		FY 2014-2015	FY 2015-2016	FY 2016-2017		
Interest on Debt	(A)	3,512,282	3,420,882	3,325,882		
Principal	(B)	2,285,000	2,375,000	2,470,000		
Repayment of Loans	(C)					
Fiscal Agent or Other Fees	(D)					
Other Debt Service	(E)					
Total Debt Service	<b>(F)</b>	5,797,282	5,795,882	5,795,882		
Explanation:				s for the acquisition a		
	construction of f	acilities to be leased	to State agencies. T	he bonds, serial and		
	term, are secured operations of the		evenues, derived from	m the leasing and		
	operations of the	se facilities.				
SECTION II ISSUE:						
(1)	(2)	(3)	(4)	(5)		
INTEREST RATE	MATURITY DATI	ISSUE AMOUNT	JUNE 30, 20	JUNE 30, 20		
(6)		(7)	(8)	(9)		
(0)		ACTUAL	ESTIMATED	REQUEST		
		FY 20	FY 20	FY 20		
Interest on Debt	(G)					
Principal	(H)					
Fiscal Agent or Other Fees	(I)					
Other	(J)					
Total Debt Service	( <b>K</b> )					
ISSUE:						
INTEREST RATE	MATURITY DATI	ISSUE AMOUNT	JUNE 30, 20	JUNE 30, 20		
_						
		ACTUAL FY 20	ESTIMATED FY 20	REQUEST FY 20		
Interest on Debt	(G)					
Principal	(H)					
Fiscal Agent or Other Fees	s (I)					
Other	(J)					
Total Debt Service	( <b>K</b> )					

	SCHEDULE V	VI: DETAIL OF D	EBT SERVICE	
Department: Budget Entity:	MANAGEMEN' FACILITIES MA	Γ SERVICES ANAGEMENT/72 (2) ACTUAL	_	riod 2016 -2017 SERIES 2008 (4) REQUEST
SECTION I		FY 2014-2015	FY 2015-2016	FY 2016-2017
Interest on Debt	(A)	1,728,163	1,697,563	1,665,763
Principal	(B)	765,000	795,000	825,000
Repayment of Loans	(C)			
Fiscal Agent or Other Fees	(D)			
Other Debt Service	(E)[			
Total Debt Service	<b>(F)</b>	2,493,163	2,492,563	2,490,763
Explanation:	construction of fa	acilities to be leased by a pledge of the		ls for the acquisition a The bonds, serial and om the leasing and
SECTION II ISSUE:	(2)	(2)	(4)	(5)
(1) INTEREST RATE	(2) MATURITY DATI	(3) ISSUE AMOUNT	(4) JUNE 30, 20	(5) JUNE 30, 20
(6)		(7) ACTUAL FY 20	(8) ESTIMATED FY 20	(9)  REQUEST  FY 20
Interest on Debt	(G)			
Principal	(H)			
Fiscal Agent or Other Fees	(I)			
Other	(J)			
Total Debt Service	<b>(K)</b>			
ISSUE:				
INTEREST RATE	MATURITY DATI	ISSUE AMOUNT	JUNE 30, 20	JUNE 30, 20
		ACTUAL FY 20	ESTIMATED FY 20	REQUEST FY 20
Interest on Debt	(G)			
Principal	(H)			
Fiscal Agent or Other Fees	s (I)			
Other	(J)			
Total Debt Service	( <b>K</b> )			

#### SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS **Budget Period: 2016 - 2017 Department: Management Services** Chief Internal Auditor: Yolanda Lockett **Budget Entity:** Facilities Management **Phone Number:** (850) 487-9476 **(1) (2) (3) (5) (6)** PERIOD SUMMARY OF SUMMARY OF REPORT **ISSUE** NUMBER **ENDING** UNIT/AREA FINDINGS AND RECOMMENDATIONS CORRECTIVE ACTION TAKEN CODE AG 2015-104 6/30/2014 Real Estate Development FLORIDA FACILITIES POOL Finding No. 5: Lease 9004108 is space for the Emergency Operations and Management -Improvements are still needed to ensure that leases for all Center for use during emergency operations and for Facilities Management Florida Facilities Pool space areaccounted for and that training. The agency has been notified that they must the rental rates for all FFP space are assessed in include the cost of rent in their next funding cycle. The Department has taken proactive steps to modify the full appropriate amounts. **Recommendation:** We again service lease rate effective July 1, 2016. The Department is recommend that Department management ensure that working on converting leases 9112230 and 9452226 to a leases for all FFP space are accounted for and that the rental rates for all FFP space are assessed in appropriate Memorandum of Understanding between DMS, the Florida amounts. House of Representatives and the Department of State. Lease 9717663 has been closed. The space has been modified into an existing lease with FDLE. Lease 9007664 has been designated as food service space. The current vendor contract expires in 2019. The lease will be addressed at that time. 900:4108, DEM-This lease has been cancelled effective 8/11/15; 911:2230, Legislative-Historic Capitol-This lease has been cancelled effective 8/11/15; 945:2226, Department of State Historic Capitol-This lease has been cancelled effective 8/11/15; 900:7664, Sharkey's-Amendment number 3 of contract DMS-08/09-096 renews contract until June 30, 2016. This contract still has 3 years of renewal remaining based on the original lease renewal options.



# **Building Construction**

**Exhibits and Schedules** 



# **Building Construction**

## Schedule I Series

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17** 72400200 Building Construction **Program: Fund:** 2033 Architects' Incidental Trust **Specific Authority:** 255, F.S. To provide funds for the administration and supervision of planning, **Purpose of Fees Collected:** design and construction of state-owned facilities. Type of Fee or Program: (Check **ONE** Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part I and II.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections X I, II, and III only.) (1) (2)(3)(4) **SECTION I - FEE COLLECTION ACTUAL ESTIMATED** REQUEST FY 2014-15 FY 2015-16 FY 2016-17 **Receipts:** SEE ATTACHED LISTING 1,224,241 1,288,964 1,276,352 Total Fee Collection to Line (1) - Section III **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 713,570 756,342 756,342 Other Personal Services 85,361 115,827 115,827 Expenses **Operating Capital Outlay** 2,790 46,341 46,341 S.C.: Contracted Services S.C.: Risk Management Insurance 7,022 7,022 Lease/Purchase 738 1,613 1,613 Data Processing Services - SSRC 11,232 3,441 3,244 3,244 HR Statewide Contract Data Processing Services State Data Center-AST 7,694 7,694 **Indirect Costs Charged to Trust Fund:** TR to GR-8% Service Charge 1.571 1.571 1.571 TR to 2021-Admin. Assess. Fee 67,651 65,509 66,164 Rounding Cert Forward Reversions @ 2014 (20)Cert Forward Reversions @ 2015 (24,872)Comp Leave Liability Refunding 94,204 5% Trust Fund Reserve 63,387 Assessment on Investments 890000 - 310403 1,587 1,587 1,587 Statewide Post Closing Adjustment 990000 - 001903 Fleet Management Enterprise Initiative 957,253 Total Full Costs to Line (2) - Section III 1,006,750 1,070,792 Basis Used: Accrual **SECTION III - SUMMARY** TOTAL SECTION I (A) 1,224,241 1,288,964 1,276,352 TOTAL SECTION II (B) 957,253 1,006,750 1,070,792 **TOTAL - Surplus/Deficit** (C) 266,988 282,214 205,560 **EXPLANATION:** Negative balances are offset by cash balance brought forward (See Schedule I) Page 106 of 386

SCHEDULE 1A: DETAIL	OF FEE COLI	LECTION AND REI	LATED PROGRAM	1 COSTS
Department:	72 Management Services Budget Period:			od: 2016-17
Program: Fund:		72400200 Building Construction 2033 Architects' Incidental Trust		
Specific Authority:	255, F.S.	ots mercentar rest		
Purpose of Fees Collected:		nds for the administrat	tion and supervision	of planning, design
Turpose of rees conceed.		on of state-owned faci		or pranting, acorgi
(1)		(2)	(3)	(4)
SECTION I - FEE COLLEG	SECTION I - FEE COLLECTION		<b>ESTIMATED</b>	REQUEST
		FY 2014-15	FY 2015-16	FY 2016-17
Receipts:				
Construction Services		1,203,016	1,267,739	1,255,127
Permit & Inspection Services				
Supplemental Contracts		-	_	-
Computer Charges (FLEET)		-	-	-
Interest Earnings		21,225	21,225	21,225
Miscellaneous			-	-
<b>Total Fee Collection to Line (1)</b>	- Section III	1,224,241	1,288,964	1,276,352

## SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

Budget Period: 2016-2017 MANAGEMENT SERVICES				
2000				
Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance		
<b>16,748</b> (A)		16,748		
(B)		0		
1,187,515 (C)		1,187,515		
217,280 (D)		217,280		
0(E)		0		
<b>1,421,543</b> (F)	0	1,421,543		
0 (G)		0		
44,997 (H)		44,997		
(H)		0		
0 (H)		0		
439 (I)		439		
824,437 (J)		824,437		
<b>551,669</b> (K)	0	551,669 **		
nt				
	MANAGEMENT SERVICE ARCHITECT'S INCIDENTA BUILDING CONSTRUCTIO 2033  Balance as of 6/30/2015  16,748 (A)  (B)  1,187,515 (C)  217,280 (D)  (E)  1,421,543 (F)  (G)  44,997 (H)  (H)  (H)  (H)  824,437 (J)  824,437 (J)	MANAGEMENT SERVICES  ARCHITECT'S INCIDENTAL TRUST  BUILDING CONSTRUCTION  2033  Balance as of 6/30/2015 Adjustments  [16,748](A) [ [B] [ [1,187,515](C) [ [217,280](D) [ [217,280](D) [ [0] [ [0		

Office of Policy and Budget - July 2015

year and Line A for the following year.

RECONCILIATIO	N: BEGINNING TRIAL BALANCE TO SC	HEDULE I and IC
	Budget Period: 2016 - 2017	
Department Title: Trust Fund Title: LAS/PBS Fund Number:	720000 MANAGEMENT SERVICES Architects Incidental Trust Fund 2033	
BEGINNING TRIAL BALANCE	i:	
Total all GLC's 5	Ace Per FLAIR Trial Balance, 07/01/15  EXXXX for governmental funds;  Coroprietary and fiduciary funds	<b>472,378</b> (A)
Subtract Nonspe	endable Fund Balance (GLC 56XXX)	(B)\
Add/Subtract Statewide Financiel Statement (SWFS) Adjustments:		
SWFS Adjustment # and Description-increase accounts receivables (C)		
SWFS Adjustme	ent # and Description	(C)
Add/Subtract Oth	ner Adjustment(s):	
Approved "B" Ca	arry Forward (Encumbrances) per LAS/PBS	0 (D)
Compensated Al	bsences Liability	79,291 (D)
A/P not C/F-Ope	erating Categories	(D)
		(D)
		(D)
ADJUSTED BEGINNING TRIA	L BALANCE:	<b>551,669</b> (E)
UNRESERVED FUND BALAN	CE, SCHEDULE IC (Line I)	<b>551,669</b> (F)
DIFFERENCE:		<b>0</b> (G)*
*SHOULD EQUAL ZERO.		

Office of Policy and Budget - July, 2015

#### SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS **Budget Period: 2016 - 2017** Chief Internal Auditor: Yolanda Lockett **Department: Management Services Budget Entity:** Building Construction **Phone Number:** (850) 487-9476 **(1) (2) (3) (5) (6)** REPORT PERIOD SUMMARY OF **SUMMARY OF ISSUE ENDING** FINDINGS AND RECOMMENDATIONS CORRECTIVE ACTION TAKEN **CODE NUMBER UNIT/AREA** There are no issues or findings to report for Building Construction.

Office of Policy and Budget - July 2015



# Federal Property Assistance

## **Exhibits and Schedules**



## Federal Property Assistance

### Schedule I Series

# SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS Department: Program: Program: Fund: Specific Authority: Purpose of Fees Collected: Type of Fee or Program: (Check ONE Box and answer questions as indicated.) 72 Management Services Budget Period: 2016-17 72600200 Federal Property Assistance 2699 Surplus Property Revolving Trust Chapter 217, F.S. The agency administers the Federal Surplus Property Utilization Program for the State of Florida. Service charges are placed on federal property and are passed on to certified dones whereby funds are generated.

and are p	assed on to certified d	onees whereby funds	s are generated.
Type of Fee or Program: (Check <b>ONE</b> Bo	ox and answer questions	as indicated.)	
Regulatory services or oversight to busine	_	nplete Sections I, II, an	d III and attach
Examination of Regulatory Fees Form -		. (**	· (C 1)
Non-regulatory fees authorized to cover full X Sections I, II, and III only.)	ill cost of conducting a s	specific program or ser	vice. (Complete
(1)	(2)	(3)	(4)
SECTION I - FEE COLLECTION	ACTUAL FY 2014-15	ESTIMATED FY 2015-16	REQUEST FY 2016-17
Receipts:			
Service Charges - Fed. Surp. Property	222,100	250,000	250,000
U.S.Govt.Public Sale Reimbursements	s 149,050	100,000	100,000
Motor Vehicle Sales			
Interest Earnings	10,807	10,807	10,807
Refunds and Reimbursements	1,954		
Projected Fee Increase	-		
Property Transfer In	-		
Total Fee Collection to Line (1) - Section II	I 383,911	360,807	360,807
SECTION II - FULL COSTS			
Direct Costs:			
Salaries and Benefits	218,729	249,878	249,878
Other Personal Services			
Expenses	62,255	82,938	82,938
Operating Capital Outlay			
S.C.:Transfer to Fixed Capital Outlay			
S.C.:Contracted Services	5,810	6,379	6,379
S.C.:Risk Management Insurance	835	2,846	2,846
Lease/Purchase/Equipment			
HR Statewide Contract	1,564	1,474	1,474
Data Processing Services State Data C	Center-AST	1,455	1,455
Data Processing Services/SSRC	1,260		
Indirect Costs Charged to Trust Fund			
TR to 2021-Admin.Assess.Fee	33,398	33,532	33,867
Rounding	-	,	,
Cert Forward Reversions @ 9/30/2014	4 (1)		
Cert Forward Reversions @ 9/30/2015	5		
Assessment for Investments 890000 -	31 820	820	820
Comp Leave Liability in Beg Bal	(5,946)		
Reserve for Pay Package			-
<b>Total Full Costs to Line (2) - Section II</b>	II 318,724	379,322	379,657
Basis Used: Accrual			
SECTION III - SUMMARY			
TOTAL SECTION I (A)	383,911	360,807	360,807
TOTAL SECTION II (B)	318,724	379,322	379,657
<b>TOTAL - Surplus/Deficit</b> (C)	65,187	(18,515)	(18,850)
EXPLANATION:  Negative Balances are offset by Cash Bala	and a comical forward (and	Cahadula I)	

Negative Balances are offset by Cash Balance carried forward (see Schedule I)

#### SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

Department Title: Trust Fund Title: Budget Entity:	Budget Period: 2016 - 2017  MANAGEMENT SERVICES  SURPLUS PROPERTY REVOLVING TRUST  FEDERAL PROPERTY ASSISTANCE (72600200)		
LAS/PBS Fund Number:	2699	DISTANCE (72000200)	
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance
Chief Financial Officer's (CFO) Cash Balance	<b>10,551</b> (A)		10,551
ADD: Other Cash (See Instructions)	275 (B)		275
ADD: Investments	744,735 (C)		744,735
ADD: Outstanding Accounts Receivable	28,720 (D)	0	28,720
ADD:	(E)		-
Total Cash plus Accounts Receivable	<b>784,281</b> (F)	0	784,281
LESS Allowances for Uncollectibles	(G)		-
LESS Approved "A" Certified Forwards	6,697 (H)		6,697
Approved "B" Certified Forwards	0 (H)		-
Approved "FCO" Certified Forwards	(H)		-
LESS: Other Accounts Payable (Non Operating)	74 (I)		74
LESS: Other Accounts Payable	(J)		-
Unreserved Fund Balance, 07/01/15	777,510 (K)	0	777,510 *

Office of Policy and Budget - July 2015

year and Line A for the following year.

RECONCILIATI	ON: BEGINNING TRIAL BALANCE TO S	CHEDULE I and IC
	Budget Period: 2016 - 2017	
Department Title:	720000 MANAGEMENT SERVICES	
Trust Fund Title: LAS/PBS Fund Number:	Surplus Property Revolving Trust Fund 2699	
BEGINNING TRIAL BALANCE	:	
	nce Per FLAIR Trial Balance, 07/01/15	<b>758,942</b> (A)
	proprietary and fiduciary funds	1 00,0 ]0 ./
Subtract Nonspe	endable Fund Balance (GLC 56XXX)	(B)
Add/Subtract Sta	atewide Financial Statement (SWFS) Adju	istments:
SWFS Adjustme	ent # and Description	(C)
SWFS Adjustme	ent # and Description	(C)
Add/Subtract Other Adjustment(s):		
Approved "B" Ca	arry Forward (Encumbrances) per LAS/PBS	(D)
Compensated Abs	sences Liability	18,567.99 (D)
A/P not C/F-Ope	erating Categories	(D)
		(D)
		(D)
		(D)
ADJUSTED BEGINNING TRIA	L BALANCE:	<b>777,510</b> (E)
UNRESERVED FUND BALANG	CE, SCHEDULE IC (Line I)	<b>777,510</b> (F)
DIFFERENCE:		<b>0</b> (G)*
*SHOULD EQUAL ZERO.		

Office of Policy and Budget - July, 2015

#### SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS **Budget Period: 2016 - 2017 Department: Management Services** Chief Internal Auditor: Yolanda Lockett **Budget Entity:** Federal Property Assistance **Phone Number:** (850) 487-9476 **(2)** (3) **(6)** REPORT PERIOD SUMMARY OF SUMMARY OF ISSUE NUMBER **ENDING** CORRECTIVE ACTION TAKEN CODE UNIT/AREA FINDINGS AND RECOMMENDATIONS There are no issues or findings to report for Federal Property Assistance.

Office of Policy and Budget - July 2015



# Motor Vehicle and Watercraft Management

**Exhibits and Schedules** 



# Motor Vehicle and Watercraft Management

Schedule I Series

#### SCHEDULE 1A:DETAIL OF FEE COLLECTION & RELATED PROGRAM COSTS **Budget Period: 2016-17 Department:** 72 Management Services **Program:** 72600300 Motor Vehicle/Watercraft Management **Fund:** 2510 Operating Trust **Specific Authority:** 2006-79, Laws of Florida **Purpose of Fees Collected:** For maintenance of EMIS Type of Fee or Program: (Check ONE Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part I and IL. Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete X | Sections I. II. and III only.) (2) (3) **SECTION I - FEE COLLECTION ACTUAL ESTIMATED** REQUEST FY 2014-15 FY 2015-16 FY 2016-17 **Receipts:** Equipment Mgmt.Report Fees 379.269 378.000 378.000 Security/Escrow Deposits 4,181,974 4,181,974 4,181,974 19,942 Interest Earnings 19,942 19,942 Refunds 32,657 **Total Fee Collection to Line (1) - Section III** 4,613,842 4.579.916 4.579.916 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 479,521 497,486 497,786 Other Personal Services 51,435 58,708 58,708 Expenses Operating Capital Outlay S.C.:Pay/Exp/Sale Agency Vehicles 685,768 695,000 695,000 95,377 99,332 99,332 S.C.:Contracted Services 859 859 S.C.:Risk Management Insurance 862 1,247 1,247 Lease/Purchase/Equipment 1,247 HR Statewide Contract 2,817 2,655 2,655 28,309 Data Processing Svcs State Data Center-AST 28,309 Data Processing Svcs-SSRC 25,538 **Indirect Costs Charged to Trust Fund:** Transfer to GR-8% Srvc Charge 1,475 1,475 1,475 3,365,753 3,361,515 3,361,515 Transfer Vehicle Auction Sales Proceed 114,435 115,579 Transfer to 2021-Admin. Assess. Fee 83,479 22.590 Refunds (2) Rounding (375,000) (375,000)(375.000)TR from 72600400-2510 Current Compensated Leave Liability (15,323)AP not Certified Forward @ 06/30/12 (199) Cert Forward Reversions @ 9/30/2014 Cert Forward Reversions @ 9/30/2015 Statewide Post Closing Adjustment 991000 - 001903 Assessment for Investments 890000 - 310 1,509 1,509 1,509 **Total Full Costs to Line (2) - Section III** 4,426,846 4,487,530 4,488,974 **Basis Used SECTION III - SUMMARY** TOTAL SECTION I (A) 4,613,842 4,579,916 4,579,916 TOTAL SECTION II (B) 4,426,846 4,487,530 4.488.974 **TOTAL - Surplus/Deficit** 186,996 92,386 90,942 (C) Negative balances are offset by cash balance carried forward (See Schedule I) Page 119 of 386

#### SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

**Budget Period: 2016 - 2017** 

Department Title:	MANAGEMENT SERVICES			
Trust Fund Title:	OPERATING TRUST FUND			
Budget Entity: LAS/PBS Fund Number:	MOTOR VEHICLE & WATERCRAFT MANAGEMENT (72600300) 2510			
LAS/1 DS Fund Number.	2310		_	
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance	
Chief Financial Officer's (CFO) Cash Balance	<b>32,664</b> (A)		32,664	
ADD: Other Cash (See Instructions)	(B)		0	
ADD: Investments	1,403,807 (C)		1,403,807	
ADD: Outstanding Accounts Receivable	45,886 (D)	-	45,886	
ADD:	(E)		0	
Total Cash plus Accounts Receivable	<b>1,482,356</b> (F)	0	1,482,356	
LESS Allowances for Uncollectibles	(G)		0	
LESS Approved "A" Certified Forwards	111,231 (H)		111,231	
Approved "B" Certified Forwards	17,967 (H)		17,967	
Approved "FCO" Certified Forwards	(H)		0	
LESS: Other Accounts Payable (Non Operating)	292,920 (I)		292,920	
LESS: Other Accounts Payable	(J)		0	
Unreserved Fund Balance, 07/01/15	<b>1,060,239</b> (K)	0	1,060,239 **	
Notes:  *SWFS = Statewide Financial Statemen  ** This amount should agree with Line		I for the most rece	nt completed fiscal	

Office of Policy and Budget - July 2015

year and Line A for the following year.

#### RECONCILIATION: BEGINNING TRIAL BALANCE TO SCHEDULE I and IC **Budget Period: 2016 - 2017 Department Title:** 720000 MANAGEMENT SERVICES Trust Fund Title: **Motor Vehicle & Watercraft Management Grants & Donations** LAS/PBS Fund Number: 2510 **BEGINNING TRIAL BALANCE:** Total Fund Balance Per FLAIR Trial Balance, 07/01/15 1,026,863 (A) Total all GLC's 5XXXX for governmental funds; GLC 539XX for proprietary and fiduciary funds Subtract Nonspendable Fund Balance (GLC 56XXX) (B) Add/Subtract Statewide Financial Statement (SWFS) Adjustments: SWFS Adjustment # and Description-Increase accounts recei 0 (C) (C) SWFS Adjustment # and Description Add/Subtract Other Adjustment(s): Approved "B" Carry Forward (Encumbrances) per LAS/PBS (17,967) (D) 51,388.39 (D) Compensated Absences Liability A/P C/F-Operating Categories Deleted (45.53) (D) (D) (D) (D) ADJUSTED BEGINNING TRIAL BALANCE: **1,060,239** (E) UNRESERVED FUND BALANCE, SCHEDULE IC (Line I) **1,060,239** (F) DIFFERENCE: **0** (G)\* \*SHOULD EQUAL ZERO.

Office of Policy and Budget - July, 2015

	r Sheet and Agency Proje	
Agency: Department of Management Services	Schedule IV-B Submission Date:	
	September 15, 2015	
Project Name: Fleet Management Information	Is this project included in	the Agency's LRPP?
System (FMIS)	_ Yes <u>X</u> No	
FY 2016-17 LBR Issue Code:4400600	FY 2016-17 LBR Issue 7 System	Fitle: Fleet Management Information
Agency Contact for Schedule IV-B (Name, Pho	one #, and E-mail address):	
Michael Weber, 488-4904; Michael.Weber@dr	ns.myflorida.com	
AGENCY	APPROVAL SIGNATUR	RES
I am submitting the attached Schedule IV-B in estimated costs and benefits documented in the within the estimated time for the estimated cost the attached Schedule IV-B.	Schedule IV-B and believe	e the proposed solution can be delivered benefits. I agree with the information in
Agency Head:  Printed Name: Agency Secretary that Poppell  Date:		
Agency Chief Information Officer (or equivalent):  Printed Name: Bob Ward, DMS Chief Information Officer		Date: 9/9/2015
Budget Officer:  Printed Name: Richard Perritti, DMS Budget D	Interior	Date: 9/9/2015
Planning Officer:	100	Date:
Printed Name: Richard Perritti, DMS Budget Director		9/9/2015
Project Sponsor: Mach Let	Date: 09/09/2015	
Printed Name: Michael Weber, DMS Director of Schedule IV-B Preparers (Name. Phone 4, and		
Business Need:	Management Steering Committee and representatives from	
Cost Benefit Analysis: Same as noted above.		
Risk Analysis:	Same as noted above.	
Technology Planning: Same as noted above.		
Project Planning: Same as Agency Contact and Project Sponsor as noted about		and Project Sponsor as noted above.

# FLEET INFORMATION SYSTEM REPLACEMENT, PROPOSED PLAN INFORMATION

#### **Outstanding Questions**

#### **Proposed Plan Timeline**

Stages	Deliverable	Timeline
Planning meeting(s) with MSC	Initial plan	7/22/15
Planning meeting(s) with FSC	Initial plan and survey discussion	8/06/15
Agency survey planning with FSC	Agency survey drafted	8/10/15
Agency survey, planning and	FSC to survey agencies	8/21/15
execution		
Data validation and finalization	FSC validates final survey data	10/5/15 - 10/16/15
Draft Plan Development - FSC	Draft plan to address outstanding	10/19/15 - 10/30/15
	questions	
Draft Plan Development - MSC	FSC presents draft plan for approval	11/2/15 - 11/13/15
Draft Plan Development - DMS	Plan review by DMS Communications	11/16/15 - 11/20/15
Plan finalization - MSC	Final plan approval	11/23/15 - 11/25/15
Plan submission - MSC	Final plan submission	11/25/15

#### **Plan Proposed Components**

(a) Identification of all fleet management information system requirements that have been reviewed and approved by all state agency stakeholders. The Functional Steering Committee (FSC) in concert with the Technical Review Committee (TRC) drafted a set of modular fleet management information system (FMIS) requirements that have been reviewed and approved by the Committee. The FSC will submit a formal project management document with signatures from the key stakeholders represented on the FSC (i.e. DOT, DACS, DOC, FWC, DEP, FDLE, & HSMV) signifying key stakeholder approval of the FMIS requirements. (Note: The agencies represented on the FSC and TRC have the largest fleets and represent many diverse fleet operations not found in agencies with smaller fleets (i.e. operation of workshop/garages, management of bulk fuel sites and motor pool operations.)

(b) The technical options considered including <u>enhancements</u> to current system, <u>utilization</u> of other state agency systems, and commercial off the shelf products.

**Enhancements to the current system**, There are no options to include enhancements to the current system. We will spell out the current system limitations as noted in the Schedule IVB.

**Utilization of other state agency systems:** A survey of the thirty state agencies Fleet Administrators and their FLEET users was conducted to gather information regarding the utilization of systems other than FLEET to manage fleet resources. Eighty percent (80%) of all state agencies use other systems outside of the FLEET system to better manage their fleet resources. Based upon the responses, currently no agencies utilize a commercial-off-the-shelf (COTS) application suitable for use as a statewide enterprise solution. Note: Several agencies (i.e. DOT, DEP, FWC, FDLE and HSMV) utilize select FMIS modules that offer limited additional functionality over the existing FLEET system.

And commercial off the shelf products: Market research conducted by the FSC regarding COTS revealed there are several robust FMIS modular solutions available from a variety of providers. These products and services can be acquired via various solicitation options.

- **(c) The recommended technical approach.** *Members of the FSC have determined the technical approach outlined in the Mercury Study Is the preferred technical approach.*
- (d) Estimated costs associated with the development and implementation of the recommended technical approach and ongoing system maintenance costs. Market research was conducted by the FSC utilizing information from the GSA contract and guidance found in the Mercury study related to expected costs. The initial cost estimates for services ranged from \$1.6M to \$2.6M. The State of Georgia recently completed a similar FMIS procurement process in early 2015. The FSC will follow up with the Georgia Procurement Team to get the results and report to the MSC.
- **(e) Current system migration plan.** A timeline and other planning documents will be established to address this question once we have more information regarding potential technical solutions that may be implemented. It is expected that limited data would migrate from the existing system to the new system due to data integrity issues.

#### (f) Proposed System Implementation Schedule.

Milestone	Start Date	End date
Initiation Process		
Initiate statewide project	Nov 2014	✓ Nov 2014
Establish project governance	Nov 2014	✓ Nov 2014
Planning Processes		
Develop initial business and technical requirements	Dec 2014	✓ Dec 2014
Conduct and analyze market research, including cost models	Dec 2014	✓ Dec 2014
Develop and submit Schedule IV-B	Dec 2014	✓ Dec 2014
Develop solicitation	Apr 2016	July 2016
System Selection and Implementation		
LBR approved/budget released to DMS	Jul 2016 or	Jul 2016 or with
	with Ch. 216	Ch. 216 Budget
	Budget	Amendment
	Amendment	
Procurement process (issue solicitation, evaluate	August 2016	Dec 15, 2016
responses, select system/vendor)		
Submit required plan to EOG and Chairs	Jan, 15, 2017	Jan 15, 2017
Submit LBR for ongoing maintenance in Gov Recs	Nov 2016	Nov 2016
Initiate contract	Mar 2017	Apr 2017
Configure and test system	May 2017	Sept 2017
Train system administrators and users	Oct 2017	Dec 2017
Incrementally implement agencies	Jan 2018	Jun 2018
Closing Processes		
Close project	Jun 2018	Jun 2018

(g) Identification of agency fleet management systems that can be decommissioned as a result of implementing the centralized fleet management information system. Even though a recent FLEET user

survey provided insights into the various types of shadow systems currently in use by state agencies, this question would be best addressed once we arrive at a procurement decision and assess the capabilities of the new system against the needs of the agencies currently deploying shadow systems. Some systems would need to be retained if needs are not met with the new system. Some agency specific needs may need to continue being met through shadow systems; however, no commitment for decommissioning could be offered at this time or until the functionality of the new system becomes known.

- **(h) Data collection approach**. Based upon market research, the data collection approach will be based upon a variety of factors to include industry standard web-based applications, online portals, various telemetry applications, GPS and other innovative collection mechanisms offered in the market place.
- (i) Identification of the statutory changes needed to implement the Fleet Management Information System. No statutory changes are required at this time. We deviated from the business case recommendations related to mandating more types of vehicles be incorporated into the cost structure of the new system. For easier adoption, there would not be an added burden to agencies to pay for additional vehicle types. This project also does not contemplate the centralization of more fleet activities within DMS as this time.
- (j) Procurement plan. See timeline under (f).

# SCHEDULE IV-B FOR THE FLEET MANAGEMENT INFORMATION SYSTEM

For Fiscal Year 2015-16

**January 15, 2015** 

**DEPARTMENT OF MANAGEMENT SERVICES** 

#### **Contents**

I.	Schedule IV-B Cover Sheet		
II.	Sche	edule IV-B Business Case – Strategic Needs Assessment	4
	A.	Background and Strategic Needs Assessment	4
		1. Business Need	6
		2. Business Objectives	7
	B.	Baseline Analysis	9
		1. Current Business Process(es)	9
		2. Assumptions and Constraints	10
	C.	Proposed Business Process Requirements	13
		1. Proposed Business Process Requirements	13
		2. Business Solution Alternatives	15
		3. Rationale for Selection	20
		4. Recommended Business Solution	27
	D.	Functional and Technical Requirements	36
III.	Succ	ess Criteria	40
IV.	Sche	edule IV-B Benefits Realization and Cost Benefit Analysis	40
V.	Sche	edule IV-B Major Project Risk Assessment	41
	A.	Risk Assessment Summary	41
VI.	Sche	edule IV-B Technology Planning	53
VII.	Sche	edule IV-B Project Management Planning	53
	I.	Project Charter	55
		A. Legal Mission	55
		B. Vision for the Project	56
		C. Scope Statement	58
		D. Project Objectives and Business Benefits	60
		E. Critical Success Factors	62
		F. Major Deliverables	62
		G. Significant Project Assumptions and Constraints	64
		H. Project Roles and Responsibilities	65
		I. FMIS Organizational Chart	71
		J. Project Management Methodology	72
	II.	Baseline Schedule	72
	III.	Communication Plan	73
	IV.	Business Process Organizational Change Management Plan	74

	V. Project Change Management	74
	VI. Project Risk Management Plan	75
	VII. Capacity Plan	77
VIII.	Appendices	78
	Appendix A: Eight Mercury Recommendations	78
	Appendix B: Mercury Study Excerpt of Fleet Management Information System	79
	Introduction and Industry Best Practices	79
	Analysis and Findings	81
	Recommendations	100
	Appendix C: Mercury Study Excerpt of Costs and Benefits	104
	Recommendation and Benefit Summary	104
	Value of Benefits	
	Implementation Matrix	112
	Benefit Realization Matrix	113
	Appendix D: Mercury Study Excerpt of Outline of an FMIS Implementation Work Plan	115

#### I. Schedule IV-B Cover Sheet

Schedule IV-B Cover Sheet and Agency Project Approval			
Agency: Department of Management Services	Schedule IV-B Submission		
Project Name: Fleet Management Information	Is this project included in	the Agency's LRPP?	
System (FMIS)	Yes	_X No	
FY 2016-17 LBR Issue Code:4400600		Title: Fleet Management Information	
	System		
Agency Contact for Schedule IV-B (Name, Pho	ne #, and E-mail address):		
Michael Weber, 488-4904; Michael.Wever@dn	ns.myflorida.com		
AGENCY A	APPROVAL SIGNATUR	ES	
I am submitting the attached Schedule IV-B in s			
estimated costs and benefits documented in the within the estimated time for the estimated costs			
the attached Schedule IV-B.	s to acmeve the described b	chefits. I agree with the information in	
Agency Head:		Date:	
Printed Name: Agency Secretary Chad Poppell			
Agency Chief Information Officer (or equivalen	Date:		
( ) a   ( )			
Printed Name: Bob Ward, DMS Chief Information Officer			
Budget Officer:		Date:	
Printed Name: Richard Perritti			
Planning Officer:		Date:	
Printed Name: Richard Perritti			
Project Sponsor:		Date:	
Printed Name: Michael Weber, DMS Director o	of Specialized Services		
Schedule IV-B Preparers (Name, Phone #, and I	•		
		ommittee and representatives from	
Business Need: various state agencies. See Roles and Responsibilities, Section VII.		ee Roies and Responsibilities, Section	
Cost Benefit Analysis:	Same as noted above.		
Risk Analysis:	Same as noted above.		
Technology Planning:	Same as noted above.		
		and Project Sponsor as noted above	

#### II. Schedule IV-B Business Case - Strategic Needs Assessment

#### A. Background and Strategic Needs Assessment

In 2013, a comprehensive study of the state's fleet management business function was conducted by Mercury Associates, Inc. (Mercury). The focus of the Mercury strategic review of fleet management activities in the State of Florida was to identify ways to improve management of fleet assets in order to move employees around the State in the most efficient manner possible, to enhance the quality of fleet services by leveraging economies of scale, to reduce redundancies, and to save money. However, the results of the study revealed that the current FLEET system is the least capable system encountered in any of the 34 states they worked with. The Mercury study explains that not only is the current FLEET system functionally deficient in supporting fleet operations, much of the detailed data needed to support efficient policy and decision-making related to all aspects of the \$214 million program is unavailable and/or unreliable. Given the need for improved data as the most critical first step, the focus of this project is on replacing the current FLEET system. Once the new system is operational and reliable data becomes available, there may be additional opportunities for the state to make improvements to the Fleet program resulting in even more efficiencies and savings. Mercury addressed the future opportunities for further Return on Investment (ROI) in the following excerpt:

#### **FLEET SYSTEM ROI FACTORS**

Return on Investment realized by replaced antiquated, or inefficient fleet management Information systems can be influenced in both direct and indirect categories. Purpose-built specialty fleet software helps organizations improve their maintenance operations by lowering parts inventory holding costs, reducing labor costs through efficient distribution of work, enables management decisions about internal vs external Maintenance & Repair scheduling and extending the useful life of equipment and vehicles. Modern Fleet Management Information System (FMIS) applications provide the tools to manage and control equipment assets, parts inventory and technicians - all components for tracking and managing total cost of ownership.

FMIS applications provide fleets with intelligent, intuitive tools that allow better management of equipment and vehicles throughout the lifecycle helping fleet managers and technicians manage day-to-day operations more efficiently and economically and providing insight into the trends and analyses that can improve their long term planning.

Mercury provided the following examples of FMIS improvements to realize return on investment (ROI):

 Improved workflow to manage daily operations and efficiently schedule work and workforce;

- Better management of preventive and predictive maintenance increasing vehicle availability and reliability;
- Optimized utilization and fleet size;
- Improved real time information access and management reporting allowing timely decisions based on actual statistics;
- Increase inventory management and accountability; and
- Enhanced tracking and recovery for original equipment manufacturer (OEM), extended and parts warranties.

Mercury suggests expected ROI in these areas (adopting a fully centralized approach):

- Maximize equipment availability and increase overall productivity allowing up to 10% reduction in fleet size and maximizing replacement capital by efficiently projecting replacement schedules;
- Improve organizational productivity with typical overall production gains of 5%;
- Reduce operating maintenance expenses by efficient and accurate scheduling and tracking of maintenance services realizing savings of up to 15%;
- Reduce on hand parts inventory through better management data, saving up to 30% in carrying costs;
- Improve preventative maintenance (PM) and scheduled service compliance to 95% reducing breakdowns by as much as 15%; and
- Increase technicians' productivity through accurate recording, analysis and reporting of labor hours and trends with increased shop productivity of up to 20%.

We believe these are soft estimates and will require additional information and review before we can stand behind these claims. By conducting a comprehensive needs and requirements analysis including all current expenses for information management (once reliable data is available), the future cost savings can be more specifically detailed to provide an accurate ROI calculation.

Again, the focus of the project is the replacement of the current FLEET system with

a functionally and technically robust system that will enable the agencies to better manage their fleet resources and provide more qualitative and quantitative data that will support improved long-term business decisions. The recommendations made by Mercury in regard to the replacement of the current FLEET system serve as the foundation for much of this proposed FMIS project.

The Fleet Management Business Case for the State of Florida, December 2013 in its entirety is available at:

http://www.dms.myflorida.com/business\_operations/fleet\_management\_and\_feder al\_property\_assistance/fleet\_management

#### 1. Business Need

Fleet Management Business Case for the State of Florida, December 2013, presented by Mercury Associates, Inc.; Page 4 excerpts:

Florida owns a very large fleet of approximately 25,000 assets – one of largest public sector fleets in the nation. We estimate that the cost for the State to own and operate its large and diverse fleet exceeds \$214 million each year. The replacement value of these assets is approximately \$869 million. While these are not the largest numbers on the State's balance sheet, they are significant nonetheless. Moreover, it is no exaggeration to say that the business of state government in Florida could not be accomplished without its fleet of vehicles and other motorized equipment. Consequently, while cost savings are important they cannot be pursued without a full appreciation of how cost saving initiatives would impact the productivity of State employees who rely on vehicles to do their jobs.

Our focus in conducting this study for the State of Florida, therefore, was on identifying ways to improve the management of fleet assets in order to move employees around the State in the most efficient manner possible, to enhance the quality of fleet services by leveraging economies of scale, to reduce redundancies, and to save money.

Achieving consensus among stakeholders on issues such as more or less centralization, more or less outsourcing, changes in funding levels, and size of the fleet is always a difficult task and particularly so where decision-making authority has traditionally been diffused and decentralized. While our study approach was inclusive by design, we focused on providing the State with the perspectives of an unbiased and independent third-party expert rather than on achieving consensus. Therefore, our recommendations for improving fleet management operations in Florida are based on the best possible technical analysis.

This Schedule IV-B focuses on one primary recommendation in the study: to acquire a replacement statewide Fleet Management Information System.

#### 2. Business Objectives

Fleet Management Business Case for the State of Florida, December 2013, presented by Mercury Associates, Inc.; Page 5 excerpts:

The State's in-house developed fleet management information system (FMIS) does not provide the depth and breadth of functions required to support effective fact-based management of fleet operations. In fact, this system (known as FLEET) is the least capable system we have encountered in any of the 34 states we have worked with. As a consequence, much of the detailed data we required to conduct this study was either not available or was only available at a summary level.

The old adage that "if you can't measure it, you can't manage it" applies to Florida's fleet operations. If the State can't track and report on detailed cost and performance data, it can't properly manage its fleet. Therefore, acquisition of a robust commercial fleet management information system must be a near-term strategic initiative for the State.

The Mercury Business Case was used as a basis for the following project planning information, including estimated reductions/gains opportunities:

The items below line up with the DMS core mission Goal #9: To provide efficient fleet management of motor vehicles and watercraft.			
Project Objective	Business Benefit – Problem or Opportunity Addressed (Mercury Suggests the Following Returns)		
Offer agency centralized Motor Pool	Maximized equipment availability reduces		
Scheduling and Management:	fleet size and increases overall productivity allowing up to an estimated 10% reduction in		
Including driver vehicle logs, mileage tracking, location tracking	fleet size and maximizing replacement capital by efficiently projecting replacement schedules.		
Automate Fuel tracking for gallons and costs	Reduced manual data input reduces errors, reduces paper and maximizes efficiency		
	Improved organizational productivity with		
	typical overall production gains of 5%		
	Improved workflow to manage daily operations and efficiently schedule work and workforce		
Standardize Vehicle Equipment Inventory:	Increased inventory management and accountability		
Using industry standard language for	·		
make/model/type ½ ton, ¾ ton, 1 ton	Enhanced tracking and recovery for OEM – spell out, extended and parts warranties		
Standardize Vessel Equipment Inventory	Statutory asset tracking of watercraft		

Standardize Special Equipment Inventory:	Statutory asset tracking of motorized equipment
Motorized fire equipment, agriculture	
equipment, construction equipment etc.	
Offer Robust Preventive Maintenance	Reduced operating maintenance expenses by
reports:	efficient and accurate scheduling and tracking
	of maintenance services realizing savings of up
Advanced notifications for scheduled	to 15%
service, automated shop scheduling, to	Income and many extentions receipted and many and
include detailed task checklists, parts required lists, and warranties	Improved preventative maintenance and scheduled service compliance to 95%,
required lists, and warranties	reducing breakdowns by as much as 15%
	reducing breakdowns by as mach as 15%
	Reduce unscheduled maintenance/repairs,
	increase scheduled preventative maintenance,
	shop management/parts management
Provide Vehicle and Vessel Utilization	Optimized utilization, fleet size, asset tracking,
reports:	accountability and statutory guidelines
Electronic tracking and reporting and	
report utilization, fuel consumption, billing	
records, inventory details, ad-hoc reporting	
Real Time Inventory Management:	Increased inventory management and accountability; and enhanced tracking and
	recovery for OEM, extended and parts
	warranties
Improved Workflow:	Improved organizational productivity with
· ·	typical overall production gains of 5%
to manage daily operations and efficiently	
schedule work and workforce	
Parts Inventory Module	Reduced on hand parts inventory through
	better management data, saving up to 30% in
	carrying costs
Standardize Vehicle Replacement Schedule	Gives the Legislature an apple-to-apple
Track Danaire or Assidants	comparison of an agency's needs
Track Repairs or Accidents	Improved safety, reducing breakdowns by as much as 15%
Work Order/Shop Module:	Increased technician productivity through the
Work Order/Shop Wodule.	accurate recording, analysis and reporting of
Work order/shop maintenance, employee	labor hours and trends with increased shop
labor time track and parts maintenance	productivity of up to 20%
module for 87 maintenance facilities, 261	[ ' '
FTEs, and 124 inmates. Mercury reports	
\$47.5m spent in 2012/13 (\$21.9m private,	
\$25.6m state owned facilities –not	
including overhead or facility costs and	
some parts)	

Provide Robust statistical and analysis	Required by statute
reports for Agency, DMS or Legislative	
oversight	
Provide interfacing and integration with	Improved organizational productivity with
third party system applications:	typical overall production gains of 5%
WEX fuel card data, Flair data	

#### **B.** Baseline Analysis

Purpose: To establish a basis for understanding the business processes, stakeholder groups, and current technologies that will be affected by the project and the level of business transformation that will be required for the project to be successful.

#### 1. Current Business Process(es)

#### **Fleet Management Information System**

Fleet Management Business Case for the State of Florida, December 2013, presented by Mercury Associates, Inc.; Page 22 excerpts:

DMS is charged with the development, maintenance and operation of an equipment management information system that meets the needs of, and provides monthly reports to agencies. The current statewide web-based system (FLEET) was developed internally to track inventory, maintenance expense, fuel expense, and garage production hours. It has been in use for approximately 2 years. It was developed in 2011 followed by production testing in December 2011. Historical data from the prior legacy system (EMIS), which was also developed internally, was transferred into FLEET.

The system is centrally hosted in a State managed data center in Tallahassee and includes development, test and production environments. There are currently 30 agencies utilizing the FLEET system.

FLEET is an open source application developed using Ruby on Rails

development tools and utilizing a free-ware database management system - MySQL.

State agencies are charged with accurate and timely data input into the system for specific types of vehicles intended to mirror the legislative mandate of

"automobile or light truck" that are under the purview of DMS. Individual agencies are charged a fee for system access and support. Charges for maintenance and operation of the system are levied on a per unit basis, currently \$1.75 per vehicle per month. Agencies are required to enter data on vehicles DMS has authority for (passenger vehicles and light trucks). Agencies may voluntarily enter data into the system on medium and heavy trucks and other fleet-related mobile equipment. These "voluntary" additions do not pay the monthly fee.

The method of data capture for the system is largely a transaction-based, labor intensive, manual entry process. For example, only one agency indicated they were capturing mileage from a fuel system output file. In all other cases mileage is maintained and entered manually in the system. In our discussion with agencies, most indicated this was true for fuel and repair as well.

67 percent of the agencies report that they believe their data in FLEET is complete and up-to-date. However, it appears that only applies to some of the vehicles in the system. Agencies are mandated to provide data only on required vehicles; entry of data (other than miles annually) on the remaining vehicles is optional. Not all agencies are meeting requirements even for required vehicles.

These data issues, combined with the fact that most of the data entry is manual at the vehicle level, result in poor data integrity in terms of completeness and accuracy. For example, in an attempt to provide us annual fleet statistics from the FLEET system, DMS indicated that only about 71 percent of the vehicles in inventory for the largest 12 fleets had mileage data that appeared complete and accurate. Further discussions with agency fleet representatives revealed that, even when they believe the information entered into the system is complete and accurate, many had concerns about the accuracy of the data output in some reports. As a result, agencies engage in many labor intensive processes and/or operate additional tracking systems in an effort to meet their data and information needs.

#### 2. Assumptions and Constraints

The project team has identified the following project assumptions:

#### **Project Assumptions**

- 1. Effective communication and collaboration among FSC members and other Primary Stakeholders.
- 2. Effective system procurement without delays.

- 3. Agencies were given the opportunity to participate in providing needs assessment and requirements as part of the Mercury Business Case, completed December 2013. This phase of the project will not be revisited.
- 4. Key agencies, in regard to size of their fleet, are included in the governance of the project and will have the opportunity to participate in the remaining phases, including vendor selection and implementation strategy.
- 5. The Fleet Management Steering Committee (MSC) has reviewed and accepted the recommendations of the Mercury Business Case regarding an IT solution. The information provided by the study is the basis for the IT project being proposed. (See VIII. Appendix: Mercury Fleet Management Information System).
- 6. The remaining seven functional recommendations made by the Mercury Business Case are out of scope of the current IT project. (See VIII. Appendix: Eight Mercury Recommendations).
- 7. The new IT solution will provide agencies with more reliable information that will be used to manage their fleets more effectively.
- 8. We will determine appropriate resources needed to provide application support and training and conduct performance, trend analysis and business intelligence reporting. Based on the Mercury review of DMS operations, DMS requires additional resources just to fulfill its current limited mission. Staffing/contractor support may be needed to supplement current DMS staffing. However, we are not proposing the level of staffing suggested in the study related to a more "centralized" approach.
- 9. The IT solution recommended by the Mercury study involves procurement of a Commercial off-the-shelf (COTS) or software as a service solution (SaaS) provided by a vendor with Fleet Management expertise.
- 10. Agency for State Technology (AST) approval and support for this type solution is assumed.
- 11. This project is a procurement project with an implementation phase, not an application development project. Some project deliverables as well as Schedule IV-B components may not be applicable to this type of project, which may result in streamlined or modified deliverables.

#### **Project Constraints - Fleet Analysis and Reporting**

Fleet Management Business Case for the State of Florida, December 2013, presented by Mercury Associates, Inc.; Page 23 excerpts:

Currently, FLEET is capable of producing five standard reports.

- 1. Inventory Report List of assets tracked by the system.
- 2. Missing Log Report Identifies when a monthly mileage and fuel report has not been provided from the assigned agency.
- 3. Cost & Utilization Report Fuel and maintenance costs per period with utilization (e.g., cost per mile, etc.) calculations.
- 4. Delinquent PM<sup>1</sup> Report List of vehicles with PMs that are past due.
- 5. Scheduled or Due PM Report List of PMs that are due or scheduled.

There are no ad-hoc reporting capabilities and reports can be filtered only by location. For example, projected mileage reports would help forecast when vehicles would meet replacement criteria to assist with long-range planning. In actuality, the FLEET system is not considered a reporting engine and does not provide formatting, analysis or management reporting capabilities but is instead a list of specific data that can then be further manipulated or analyzed using external tools, e.g., Microsoft Excel, etc.

Most agencies indicate they use few of these reports each month, generally for identifying delinquent PM and missing mileage logs. Five agencies indicated they utilize an agency level system and/or spreadsheet application(s) to supplement the data and reporting from FLEET.

The inability to generate the type of reports needed coupled with questionable data quality and completeness result in severe limitations on the State's ability to engage in data driven fleet analysis. In fact, when agencies were asked what their primary fleet management challenges were, fleet data and information was the issue cited most frequently.

Based on the responses to our request for information, it is clear that most agencies do not have detailed fleet-related expenditure or operational statistics at their fingertips. We requested information in four basic areas:

- 1. Fleet Operating and Capital Expenditure Data
- 2. Fleet Management and Operations Personnel Listing
- 3. Fleet Statistics and Performance Indicators

<sup>&</sup>lt;sup>1</sup> PM = Preventative Maintenance

#### 4. Fleet Inventory

The only data that agencies were readily able to report was fleet inventory. However, even this data, which was taken from the FLEET system, had to be reviewed and updated by each agency prior to sending to us. In contrast, our request for key fleet statistics and performance data in areas such as fuel, repairs, utilization, etc. brought almost no response. Moreover, as detailed in our background on operating expenditures below, many agencies struggled to obtain cost data and in some cases, fleet cost data could not be separated from other agency spending.

#### **C.** Proposed Business Process Requirements

Purpose: To establish a basis for understanding what business process requirements the proposed solution must meet in order to select an appropriate solution for the project.

#### 1. Proposed Business Process Requirements

### <u>Fleet Management Information System</u> - *Introduction and Industry Best Practices*

Fleet Management Business Case for the State of Florida, December 2013, presented by Mercury Associates, Inc.; Page 49 excerpts:

In all fleet organizations, a tremendous amount of information is recorded and compiled in the normal course of procuring, operating, and maintaining the vehicles and equipment used in the operation. Prior to 1980, fleet information was kept primarily in a hard-copy format, on documents that were manually recorded, compiled, and filed.

Modern fleet management information systems (FMIS) can extract key data elements by equipment type, user agency, or functional area, and can easily track performance and cost in a number of ways. Key data elements can be instantly compiled, sorted, and summarized to produce information on activities and performance that simply was not available in the past. Realtime access to vehicle repair histories and inventory records enables fleet management organizations to plan, direct, and control service delivery activities with a degree of precision and efficiency never before possible. At the same time, increased levels of accountability and benchmarking against other organizations have all increased pressure on fleet management organizations to develop and use management information to facilitate improvements and demonstrate proficiency in all areas of performance. Information systems that are specifically designed for fleet management have become one of the most important tools for delivering fleet management and maintenance services cost effectively. Some of the advantages of implementing such a solution include the following:

- Dispersed fleet operations work with standardized data definitions, data input fields, and data reports
- Information can be communicated using industry standard fleet terminology, data fields, performance measures, reports, etc.
- Statistical history enables comparisons over time (longitudinal statistical reports), and across organizational divisions
- Managers and supervisors can more speedily identify problems and unearth answers to management questions
- Query programs enable flexibility for selecting and extracting data and reporting in different formats and from different statistical perspectives

One of the leading trends in the industry is that fleet management organizations are providing their customers with information stored in their information systems through read-only reports that are accessed through secure Internet and Intranet web pages. This reporting capability allows fleet customers to manage their own vehicles and equipment by looking at reports that show utilization, fuel consumption, billing records, and inventory details. Such reports also improve customer relations by providing transparency and a feeling on the part of customers that the fleet organization is ready and willing to provide complete information on fleet operations.

In today's data intense environment it is critical to consolidate vehicle fleet data and have the ability to track and report this information. Utilizing an information system that is designed specifically for fleet management makes this task much easier for fleet managers.

DMS currently uses an internally developed web-based application - the Florida Equipment Electronic Tracking (FLEET) system - to track state fleet inventory information and maintenance activities. This system replaced an older legacy system known as Equipment Management Information System (EMIS) that was also developed in-house.

It is unusual in our experience for a large government to develop a custom fleet management application in-house. In-house development of a fleet system places tremendous pressure on an organization's information technology and fleet business staff to fully understand the fleet industry and then translate this knowledge into a robust fully-functional fleet management information system (FMIS).

While we understand the State had little time and budget to replace EMIS, and was attempting to be financially prudent, we believe the long-term opportunity costs of having limited system functionality, questionable data quality, and limited management tools far exceeds any short-term financial

benefit that may have been realized by not procuring a commercially available robust FMIS.

In-house development of specialty applications in place of commercially available industry leading solutions does not generally produce the most effective, efficient or cost-effective management solution. While in-house and legacy systems can provide effective data warehousing and reporting platforms, they lack daily work management features and functions needed to properly manage and maintain a complicated fleet operation. In our experience, custom-built in-house software solutions are burdened with hidden support and development costs and require a substantial amount of continual development to keep up with the demands for information that constantly evolve.

The State cannot optimize the cost and performance of its fleet operations without ready access to actionable management information. As demonstrated in the discussion below, it is clear that the FLEET system does not meet Florida's needs in this regard. Moreover, while it is theoretically possible to enhance FLEET so it matches the functionality of commercial systems, it would cost millions of dollars and take years of effort to reach this goal. *Consequently, replacing FLEET with a robust purpose-built commercial FMIS such as used by other states needs to be one of Florida's key strategic initiatives.* 

#### 2. Business Solution Alternatives

#### **Analysis and Findings**

Fleet Management Business Case for the State of Florida, December 2013, presented by Mercury Associates, Inc.; Page 51 excerpts:

As previously noted, DMS is responsible for the development, maintenance and operation of an equipment management information system for use by state agencies. State agencies are responsible for accurate and timely data input into the FLEET system. The current system has been in use for approximately 18 months. It was developed in 2011 based on then-current functionality of the legacy mainframe EMIS system, which had also been developed in-house. EMIS was no longer supportable due to its outdated technology and was slated for retirement. Ten years of historical data from EMIS was brought into FLEET during the transition. It was reported that the validity of some data imported from EMIS is questionable. Fuel data and other fleet related costs are also stored in a variety of localized systems and locations.

FLEET is an open source application developed using Ruby on Rails

development tools and utilizing a low-cost database management system - MySQL. The FLEET system is centrally hosted in a State managed data center in Tallahassee and includes development, test and production environments. Individual agencies are charged a monthly or quarterly fee for access and support. There are currently 30 agencies utilizing the FLEET system.

There are currently 318 agency level administrators that can add/edit information for their agency including equipment, roles, assign roles, add locations, add organizational codes, etc.; 840 agency data-entry users that can add monthly logs, work orders and PMs for their respective agencies; and there are 81 read only users. Allowing many users to make code changes throughout the organization affects the consistency and quality of the data being collected downstream, and minimizes the effectiveness of any reporting or analysis that can be done at a centralized management level. Furthermore, the system cannot manage operational processes when each agency can dictate what or how data is collected and maintained.

At a minimum, a centralized system administration team must be created to oversee the configuration and data consistency of the enterprise application. FMIS applications are complex systems when they are implemented on the scale required to manage a fleet the size of Florida's. Operations can benefit from support staff that understands critical fleet performance indicators, data structure, and data storage schemas. DMS should establish FMIS System Administrator/Fleet Data Analyst positions responsible for data analysis and extraction, development of management reports and business intelligence to measure performance, and who possess communications skills to present those findings. Furthermore, the System Administrator should provide system users with information, assistance, and training, and serve as the liaison between fleet users; the DMS technical support group, and the FMIS application vendor's support team.

Please note: We will determine appropriate resources needed to provide application support and training, conduct performance, trend analysis and business intelligence reporting. Based on the Mercury review of DMS operations, DMS requires additional resources just to fulfill its current limited mission. Staffing/contractor support may be needed to supplement current DMS staffing. However, we are not proposing the level of staffing suggested in the study related to a more "centralized" approach.

Fleet Management Business Case for the State of Florida, December 2013, presented by Mercury Associates, Inc.; Page 51 excerpts continued:

The following types of state owned and leased equipment are required to be tracked in the FLEET system. Agencies are assessed a service charge for each of the required assets (currently \$1.75 per item per month).

- Automobiles (e.g., Coupes, Sedans, Hatchbacks, Station Wagons)
- Light Trucks (e.g., Pickups, Chassis-Cabs, Vans, Sport Utility Vehicles)
- Small Vehicle or Equipment, only if:
  - Designed Primarily for Transporting Persons, and,
  - Legal to Operate on Public Roads (i.e., with license plate)
    - (e.g., Motorcycle)
- Large Vehicle (> 1 ton) or Equipment, only if:
  - Designed Primarily for Transporting Persons, and,
  - Legal to Operate on Public Roads (i.e., with license plate)
    - (e.g., Bus, Mini-Bus)
- Watercraft (e.g., Boats over 12 feet in length, Airboats, Personal Watercraft)
- Aircraft (e.g., Airplanes, Helicopters)

The following types of state owned and leased equipment are optional for tracking in the FLEET system. Agencies are not charged for these optional items.

- Medium and Heavy Trucks
- Small Vehicle or Equipment (except as described above)
- Large Vehicle (> 1 ton) or Equipment (except as described above)
- Tractors (to include wheel and track types)
- Heavy Equipment (e.g., Backhoes, Crawlers, Excavators, Loaders, Scrapers)
- Trailers (e.g., Boat, Utility, Cargo, Lowboy, Transport)
- Forklifts
- Other Types of Mobile Equipment (e.g., Plows, Mowers, Message Boards, Generators, Chippers, etc.)
- Marine Engines

Preventative maintenance (PM) and scheduled services can be tracked in FLEET using either accumulated meter (miles/hours) or elapsed time (weeks, months, years etc.) Each agency determines their own PM programs by identifying PM type, PM cycle, PM cycle length, and PM sequence. Individual PMs are assigned an alphanumeric reference. The tasks included in each echelon of PM are the responsibility of the agency to identify and maintain. The system does not include any hierarchical logic to track nested PMs.

We found the PM parameters and schedules to be overly complex in deployment and daily application, but lacking in basic maintenance management scheduling and reporting capabilities. Furthermore, the system identifies the specific PM due on a vehicle, based on the cycle and cycle length calculated on the previous logged PM Service. However, most times

the maintenance organizations rely on the technician or vendor to determine the level of PM that should be completed and ignore results generated from the system.

The system is not capable of capturing the specific PM that was completed and just logs that a PM Service was performed. While agencies can add the PM service in the comments section of the work order, this approach is suboptimal. For agencies that have shops such as FDOT, the system is capable of capturing specific PM information. However, the logic driving the layers of service (i.e. echelons) that define where a lower level service is nested within a higher level on (e.g. a B service by definition includes an A service) reportedly do not update service intervals properly.

FMIS applications should support multi-tiered (hierarchical) and progressive PM programs to ensure compliance with manufacturer or industry recommendations. The system should allow PMs to be scheduled using the most applicable cycle and cycle length for the vehicle class and deployment and can be based on combinations of accumulated meter, elapsed time, fuel consumption etc. PM Service due dates should be monitored and a forecast automatically published and distributed at least 30 days in advance. The FMIS should provide capabilities to facilitate automated shop scheduling and loading, and include detailed task checklists and parts required lists.

Vehicle/Driver assignments – Currently the system does not have a driver module that would allow agencies to track vehicle assignments to drivers and the drivers certifications, licenses etc. and the expiration or retesting requirements of each.

Fuel transaction tracking – The system does interface with several fuel systems (WEX, ARI, P-Card) through batch process to provide fuel cost and quantity tracking and calculate a utilization cost for fuel. Most agencies however, manually enter individual fuel details, utilization entries and vendor invoices into the FLEET application.

Work Order system and tracking capabilities – there are generally two types of work orders used to support the maintenance and repair operation in the FLEET system. A "general" work order is used for unscheduled maintenance and repairs. A PM work order is used for costs associated with maintenance activities performed because of the vehicle being taken in for scheduled service based on its PM schedule (i.e. 5 months/5,000 miles, etc.).

A robust work management system incorporates various elements (shop managers portal, shop floor or technicians tools, industry accepted repair coding schemas, etc.), to provide a comprehensive tool for scheduling, assigning and tracking in house and vendor provided labor and parts transactions and is capable of providing detailed reports and analysis by vehicle, agency, class etc. Furthermore, since many agencies employ technicians and service workers, a suitable system must be capable of capturing actual labor hours, job standards and maintaining an industry acceptable maintenance and repair coding structure (ATA/VMRS). The current system does not provide support for these functions.

Other deficiencies noted during review of the FLEET system include:

- No vehicle replacement module
- No depreciation calculation or tracking
- No accident management
- No motor pool management
- Manufacturers or extended warranties not linked to work orders. (no automated notification)

Another important major module absent from FLEET is a parts management and warehousing function. Currently the State has no effective method for managing automotive replacement and repair parts warehoused at State-owned maintenance facilities. This frequently results in over stocked parts rooms, missing parts due to lack of accurate tracking, and inability to document the total cost of the parts inventory. Parts are added to work orders in an attempt to capture costs, but there is little or no historical reporting available to track the frequency of use, warranty coverage, predicative failure rates, or quality of parts used.

Currently, FLEET is capable of producing five standard reports.

- Inventory report by agency.
- Missing Log Report Identifies when a monthly mileage and fuel report has not been provided from the assigned agency.
- Cost & Utilization Report Fuel and maintenance costs per period with utilization (e.g., cost per mile, etc.) analysis.
- Delinquent PM Report List of PMs that are past due.
- Scheduled or Due PM Report List of PMs that are due or scheduled.

There are no ad-hoc reporting capabilities and the existing reports cannot be modified. The reports (lists) can be filtered only by location and are then exported to MS Excel. This is not considered a reporting engine and does not provide formatting, analysis or management reporting capabilities but is in actuality a list of specific data that can then be further manipulated or analyzed using external tools (MS Excel, etc.)

There is no dashboard functionality, management trend analysis or performance indicator comparisons available in the current system.

### 3. Rationale for Selection

Fleet Management Business Case for the State of Florida, December 2013, presented by Mercury Associates, Inc.; Page 55 excerpts:

### Commercial Off-the-Shelf (COTS) Systems

COTS solutions are commercially available FMIS applications developed to manage a wide variety of fleet operations from small fleets of several hundred units to large, diverse operations with tens of thousands of fleet assets. These systems can include specialized stand-alone management tools, such as motor pool dispatch and reservation software modules, telematics, and GPS-based systems, fuel management systems (FMS) as well as fully integrated enterprise-level software programs.

Typical strengths and features of desirable FMIS, (including nearly all of the "fleet-specific" applications), include these attributes:

- Web-based technology resulting in lower support costs with wider user accessibility.
- Complete life cycle management for vehicles, equipment, parts, and work orders.
- Comprehensive transactional details captured in sensible business driven processes.
- Ease of integration and interfacing with third party applications.
- Intuitive graphical user interface and consistent user experience throughout.
- Modern database and operating system compatibility increases security and data integrity.
- Code-based data capture provides consistent, reportable information and efficient grouping of details for reporting and analysis.
- Industry standard reports and ad hoc reporting engines allow effective data analysis for a wide user audience.
- Easy distribution of management information to enterprise customers through standard reports and dashboard tools.
- Efficient maintenance and shop operation management modules.
- Fully capable integrated parts management capabilities.
- Tight integration with fuel management, motor pool, telematics, and other third-party fleet specialty management modules.

 Flexibility and scalability to accommodate future technology and business process evolution and growth.

FMIS applications range from solutions that feature near-turnkey functionality, to robust fully configurable systems that feature moderate to fully customizable database, screens, and functional elements and objects. These systems generally fall into two broad categories – customizable (requires a level of screen design, function development and configuration) and out-of-the-box (OOB; characterized by a more rigid user interface and includes user-defined business rules built into the core application).

System configuration, design, and follow-on administration is typically more complex for the customizable systems involving process definition and screen design compatibility, functional specifications and development, user security and permissions and integration of components within the application. OOB systems generally involve setting up pre-defined switches and options, code tables and user roles and security, since these systems often already include predefined processes and procedural functions. The leading systems accommodate nearly all information management needs, are aligned with best practice processes, include standard reports and analysis tools, all wrapped in fully integrated applications. The Exhibit below shows several differences between the OOB turnkey systems and the customizable systems.

Exhibit 22: OOB Turnkey Systems VS Customizable Systems

ООВ	Customizable
<ul> <li>Application business rules are built in to dictate how data is managed, processed, and validated.</li> </ul>	Business rules must be incorporated into the system customization or configuration.
<ul> <li>Standard designed screens, modules, and functions allow best practice fleet processes to occur.</li> </ul>	<ul> <li>Generally require a higher level of systems knowledge to configure and develop screens, functions and processes.</li> </ul>
<ul> <li>Include a set number of common asset schemas and data attribute listings.</li> <li>Generally more rigid in data capture and work flow processing management.</li> </ul>	<ul> <li>Typically allows flexible data capture and nearly unlimited attribute tracking.</li> <li>Allow options to accommodate non-standard business processes or alternate procedures.</li> </ul>

There are several considerations for COTS Applications that must be kept in mind, as listed below:

- Initial Cost Systems are available as hosted software-as-a-service (SAAS) and as internally hosted applications. Costs are typically based on a per-unit or per-asset fee.
- Ongoing Cost Continuing costs for systems includes software and hardware maintenance and support, which is usually calculated at twenty percent of total software licensing and any provided customization.
- Ability to Meet Requirements COTS systems are fully capable of providing comprehensive fleet management functionality meeting all current needs and requirements for asset, maintenance, and inventory stock management.
- Ease of Acquisition Usually a competitive Request for Proposal (RFP) and selection process would be required to define and procure these systems. Selection and implementation processes could take two years or more and the system could be introduced to the organization in phases.
- **Training and Support** On-site, process-based classroom training is typical and is usually provided in several stages. Fleet management and administrator training, key users, users, and go-live sessions are common. Complete user guides and on-line help are available.
- Other Systems generally keep pace with industry best practice and typically develop features and functions based on user request. Because there is a relatively large and educated user base for most of these systems, the software continues to evolve to meet those needs.

## **Management Analysis and Reporting**

The best fleet system available is, of course, of limited use unless it supports analysis of data and production of management reports. Ready access to these features should be at the top of the list when a fleet organization is contemplating purchasing a FMIS. Data collected through daily operations is used to analyze the effectiveness and efficiency of the organization and provides a snapshot of trends and real-time activities used to make management decisions based on actual operational information.

It is also important that the FMIS provide read-only reports that are accessed through secure Internet and Intranet web pages. This allows fleet customers to participate in managing their vehicles by looking at reports that show utilization, fuel consumption, billing records, and inventory details. Such reports also improve customer relations by providing transparency and a feeling on the part of customers that the fleet organization is ready and willing to provide complete information on fleet operations.

Making reports and key performance indicators available online to demonstrate service level statistics and performance ratings is an efficient method of 'advertising' the fleet's benefits to its customers. Additionally, providing a current snapshot of operations (e.g., work in progress, vehicle history, and completed work) allows customers to monitor the readiness of their vehicles without having to contact the fleet agency for a status.

Leading FMIS systems typically include dashboards including key performance indicator meters, charts and graphs and user defined lists and tables to display a snapshot of operations and statuses. These are usually deployed based on user roles, user accounts, or other groupings. The dashboard can provide a snapshot of current operational activities and indicators allowing ease of localized and centralized review.

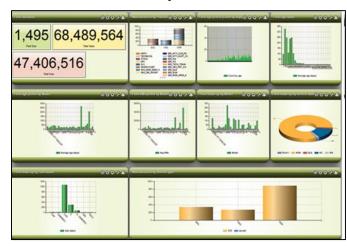


Exhibit 23: Example FMIS Dashboard

Key Performance Indicators (KPIs) are used to evaluate, measure, and assess the operational effectiveness of the organization. Trending tools made available to non-FMIS users and customers enable them to review operating cost, vehicle status, mission readiness and other key fleet information. Some typical management metrics routinely evaluated in effective fleet operations are illustrated in the Exhibit below.

Exhibit 24: Fleet Performance Indicators and Metrics

Performance Measure	Description	Target
Fleet Availability Rate	The degree to which the fleet service provider is able to ensure the regular availability of fleet units to their user agencies. Availability rates should be highest for mission critical fleet units.	95%
PM Program Compliance	Measures the number of PM's performed on the date scheduled. A low compliance rate indicates that PM's are not being performed regularly. A high PM compliance rate is a basic building block for an effective maintenance and repair program.	95% on- time
Scheduled Repair Rate	Measures the portion of all repairs identified and conducted in a controlled, planned manner.	50 to 66%

	The combined purpose of the PM program, operator inspections, and service writing is to identify and take care of problems in a planned, scheduled manner so they do not result in unscheduled and costly breakdowns.	
Road Call/Tow Rate	Measures the percentage of all repairs conducted on broken-down or towed vehicles that cannot be driven to the shop. In combination with scheduled service rate, it provides an indication of PM program effectiveness.	2%
Comeback Rate	Measures the percentage of time a customer returns a vehicle or piece of equipment back to the shop for the same problem within a specified period of time. It is a measure of service quality that reflects the accuracy of service writing and diagnostic activities as well as repair quality.	1%

FMIS applications also feature comprehensive, integrated reporting functionality allowing users to easily access, sort, query and report on data element captured within the system. Using the integrated query tools, or report builders, users can easily create and save complex queries or reports against any table using simple and intuitive tools. Individual queries are usually saved against a user's profile and can be opened and modified later. Furthermore, queries or KPIs centrally created and deployed to remote system users usually presents only the data that the user is authorized to view.

Equipment Number Model Year Unit Make Unit Model 0023668 2012 THOMAS **BUS 40 PASS** 110-3532 0024355 2012 TOYOTA TUNDRA 113-0298 0024386 2012 CHEVROLET 1500 EXT 2WD 112-9673 2012 FORD F550 4DR 4WD 0024250 MPUT PREVIEW 0024387 2012 CHEVROL 2012 CHEVROLI Select columns to retrieve (or leave blank to retrieve default columns)
Selecting the checkbox next to the column will total the column values in the report. 0024388 0024389 2012 CHEVROLI Equipment Number V | Model Year 2012 TOYOTA 0009611 V. -V. [ 0024922 2012 FORD V. . 2012 DIRECT DC045027 0024627 2012 CHEVROL 2012 DODGE 0024679 ∨ 2012 0024713 2012 DODGE Enter now

Enter now v none v ✓ Begins with V 2012 THOMAS 0023669 0024684 2012 DODGE 2012 DODGE 0024712 0024421 2012 TRAILER V 2012 DODGE 0024680 0024248 2012 FORD V Asc V V Asc V 0024685 2012 DODGE 2012 HI-WAY E 0024614 Display advanced filter - this allows users to filter the results of the report when ru 0024838 2012 FORD 0024662 2012 CHEVROL 0024953 2012 COMPETIT Save Clear Cancel 0024977 2012 JOHN DEE 0024591 2012 CHEVROLET 113-0504 0024757 2012 CHEVROLET TAHOF 2WD 115-3649

Exhibit 25: Ad Hoc Query Tool and Sample Report

Robust sets of standard management reports are provided as part of the core FMIS applications. These reports are useful to provide the background details for the KPIs discussed above, supply additional performance analysis, present business intelligence findings and supply the basis for management decisions.

Reporting engines used are typically based on Crystal Reports, SQL Server Reporting Services, or internally developed reporting solutions that include tools to provide ad hoc, on demand and web-distributed reporting solutions. The reporting tools generally allow easy modification and customizing of the standard provided reports and enables creation and distribution of new user-developed reports.

Parts Work Order Fuel Billing Motor Pool System Description FASTER Work Order Print Technician Accountability - Detail Report Technician Accountability - Summary Report Sublet by Vendor - Detail Report Sublet by Vendor - Summary Report Equipment | Parts | Work Order | Fuel | Billing | Motor Pool | S Deferred Maintenance Report Work Order Dollars Summary Description Flat Rate Setup Report Equipment Screen Verify Fleet Work Order Activity 102 Preventative Maintenance Table Listing Flat Rate Comparison Report 103 Preventative Maintenance Due Downtime - Detail Report 104 Equipment Meter Report Downtime - Summary Report Equipment Cost Information - Detail Report FASTER Work Order Print for a Single Vehicle 1059 Equipment Cost Information - Summary Report Active Work Orders by Shop 107 Average Age/Cost per Meter Comparison Work Orders with Credits 109 Equipment Replacement Report Possible Comeback Repor 111 Equipment Replacement by Date PM Labor Percentage Report Average Equipment Acabu Clark

Equipment Usage - C | Parts | Work Order | Fuel | | Indirect Labor Summary

Technician Efficiency R 112 Parts | Work Order Fuel Billing | Motor Pool | System 113 Technician Efficiency Report Equipment Usage - S Description Equipment Master Li: Parts Invent 1135 Average Repair Time and Cost Description 114 117 Parts Inventory - Detail Report Work Order Audit Report Fuel Transaction - Detail Report Vehicle Auction Rep Parts Inventory - Summary Repo Repair Estimate Fuel Transaction - Summary Report 119 Parent/Child Relation Parts Issued - Detail Report Work Order Meter Reconciliation Fuel Meter Override Review 121 122 124 Equipment Audit - De Parts Issued - Summary Report Scheduled vs. Non-Scheduled Rt Tank Transactions Vendor List with Purchase Order Average Work Order Completion Tank Master Record Report Preventive Maintena Cost Per Mile - Summ Parts Received - Detail Report Repair Reason Frequency Equipment without Fuel Transactions 125 Equipment Cost Exce Parts Received - Summary Rept Technician Productivity Percenta, Fuel Usage Report 126 128 Average Age for Dist Orders Not Received Report Technician Cost to Labor Dollars | Fuel Budget Report Straight Line Depreci Parts Order Recommendation R: Fleet Availability Summary 129 Remaining Recovery Parts Transferred · Detail Report TWS Review Report 130 Mileage Exception R Parts Transferred - Summary Re; Customer Returns 131 Equipment without Pl FASTER Parts and Related Inte Parts and Task List Report 134 Equipment Warranty Interchangeable Parts and Relai Work Order Notes Report 140 150 Equipment User Refe Inventory Count Sheet in Locatir Company Work Order Numbers Equipment History: C Equipment History: C Warranty Parts Report Work Order User Reference List 150 Independent Issue Transactions Operational, Work Order, and Independent Cost Summ... 151 Equipment Meter His Work Order Graphics Reference Report Parts Surplus by Storeroom 152 160 Possible Meter Setup Parts Obsolescence Report Equipment Graphics Parts Issued to Equipment Parts Audit Report Inventory Movement Report ABC Analysis Report Inventory Discrepancy Report Parts Inventory Turns Report Parts Graphics Reference Report

Exhibit 26: Examples of Management Reports Included in COTS FMIS

### **Costs**

The software industry has traditionally based its license fees on two metrics:

- 1. The number of system users.
- 2. The number of active assets in the system inventory.

With the advent of Web-based applications, vendor pricing for software licensing has shifted more towards solely using the metric of active asset count. This is largely attributable to their customers (i.e., fleet management organizations) wanting to provide access to parts of the system to their customers (i.e., drivers and internal agencies and divisions) to participate in the management of fleet assets.

Project implementation services are critical to the success of the FMIS project and to securing a positive return on investment. Unfortunately, implementation considerations are often based on the scope of work

defined by the organization purchasing the software, which is typically very weak. In fact, in many cases the organization will leave it up to the software vendor to determine an appropriate level of implementation services and budget to implement their software. Many times, the software vendor may propose a minimal level of implementation services – again to keep the total project price competitive.

### 4. Recommended Business Solution

Fleet Management Business Case for the State of Florida, December 2013, presented by Mercury Associates, Inc.; Page 62 excerpts:

We have provided representative pricing for licensing, implementation services and software maintenance and support fees for an internally hosted solution below. There are also estimates for annual application hosting fees in addition to the licensing and implementation services, should DMS determine that a hosted solution is more advantageous to procure. The hosting fees do not include FMIS licensing amortization, but do include system and database administration, backup, and support.

The examples are based on COTS systems licensed for managing up to a 28,000-unit fleet with multiple maintenance repair facilities, motor pool operations and includes vendor pricing for software license fees and basic implementation services. The costs in the following Exhibit are provided as budgetary planning numbers only and should not be considered actual price quotations or proposed solutions when selecting a FMIS provider. Implementation services includes asset and historical data conversion and migration; system installation, setup and configuration; administrator, key user and train- the- trainer user training.

Exhibit 27: Sample FMIS Costs

System	Implementation Services	Software License	Annual Support	Ongoing Subscription <sup>2</sup>	Hosting Contract
System 1 – Semi Customizable (OOB)	\$902,490	\$523,190	\$109,870		\$126,000 <sup>3</sup>
System 2 – Fully Customizable	\$279,000	\$280,000	\$56,000		\$134,000
Current FLEET System	UNK	\$727,5004	\$138,0005	\$378,000	\$42,0006

<sup>&</sup>lt;sup>2</sup> Accumulated annualized per-vehicle charges invoiced to individual agencies.

<sup>&</sup>lt;sup>3</sup> Annual hosting fee includes all server hardware, operating system and SQL server licensing, hosting center network and DBA support for unlimited users.

<sup>&</sup>lt;sup>4</sup> Estimated software development costs to date.

<sup>&</sup>lt;sup>5</sup> 1.5 FTE support technicians.

<sup>6</sup> Database hosting and DBA support paid to Southwood Shared Resource Center (SSRC)

The following cost estimate is for server hardware, SQL Server and Windows Server operating system software, data storage and load distribution appliances for DMS to internally host an enterprise Web-based FMIS. The single source infrastructure estimates include database and application servers with internal RAID configured hard disk storage for both data and application server protection. The redundant infrastructure includes clustered database servers, mirrored application servers, internal RAID configured hard disk storage for O/S and control redundancy, external SAN device storage with fiber channel connectivity for data management and hardware controlled load balancing and failover protection.

Exhibit 28: Infrastructure Cost Estimates

Туре	Component	Description	Un	it Price	REDUNDANT INFRASTRUCTURE			SINGLE SOURCE STAND-ALONE ENVIRONMENT		
					Quantity	Е	xt Price	Quantity	É	ct Price
Software	Database Server	Microsoft SQL Server 2012 Enter. Core License (2)	\$	12,997	4	\$	51,988	2	\$	25,994
Hardware	Database Server	Dell PowerEdge R620, 2 x Intel Xeon E5-5690 (8 cores), 768 Gb RAM, 6x146 HD	\$	33,312	2	\$	66,624	-		
Hardware	Database Server	Dell PowerEdge R620, 2 x Intel Xeon E5-5690 (8 cores), 768 Gb RAM, 12x146 HD	\$	43,312	-			1	\$	43,312
Software	OS	Microsoft Windows Server 2012 Standard Edition (2 CPU)	\$	790	4	\$	3,161	2	\$	1,580
Network	Fiber Switch	Cisco MDS 9148 Multilayer Fiber Switch 16 x 8GB per channel	\$	6,195	1	\$	6,195	-		
Network	Fiber Cables	SFP+ to SFP+, 10GbE, Copper Twinax Direct Attach Cable	\$	120	10	\$	1,200	-		
Hardware	Application Server	Dell PowerEdge R320, 2 x Intel Xeon E5-2470 (8 Cores), 192 Gb RAM, 4 x 300 GB HD	\$	11,931	2	\$	23,863	1	\$	11,931
Hardware	SAN	Dell PowerVault MD3600f SAN, 8G Fibre Ch, 2U-12 drive, Dual 4G Cache Controller, 12 x 600GB 15K RPM Self-Enc SAS 6Gbps 3.5in Hot-plug HD,FIPS140-2	\$	31,214	1	\$	31,214	-		
Hardware	Load Balancer	Barracuda Load Balancer 340	\$	3,632	1	\$	3,632	-		
						\$	187,877		\$	82,818

# Hosted Versus Internal Deployments<sup>7</sup>

In addition to application choices, deployment methods or system architecture can also affect user access and information disbursement. The primary system architectures are client/server, web based, and hosted applications<sup>8</sup>. Overall, Web-based and hosted solutions benefit deployments with remote or satellite locations, operations with high user counts and mobile or remotely connected users. Web based and hosted applications typically require less administration and management of the application and updates and patches are easily applied since the application resides on single or clustered web servers. In addition to basic application access, some hosting solutions provide a reduced cost over purchasing licensing, offer additional system administration or data analysis services. Most all current client/server architecture systems include web-enabled modules that allow on-line work requests, work order status reviews and other limited functionality typically for access by non-fleet customers.

Hosted systems include the data processing platform on which software applications run and provide associated support services on a subscription

<sup>&</sup>lt;sup>7</sup> Monthly application hosting fees range from \$.75 to \$4.00+ per asset per month depending on the number of users, amortization options and technical requirements.

<sup>&</sup>lt;sup>8</sup> Hosted applications can be client/server or Web based applications.

basis. Hosted solutions allow organizations to use limited resources to produce and use information without having to maintain systems, thus increasing the return on investment on information technology expenditures.

Organizations select hosted solutions to:

- Take advantage of state-of-the-art management information systems that they otherwise might not be able to afford.
- Avoid large up-front hardware and software costs.
- Obtain better service.
- Leverage core competencies and focus on their core mission.
- Maintain autonomy.
- Improve access to and the distribution of management information.

The following illustrates some of the benefits of acquiring a hosted solution:

### **Affordability**

- No local server platform required
- Minimal IT agency assistance required
- Minimal workstation infrastructure required
- No software license fees
- Simpler implementation process
- Predictable FMIS costs

### Speed

- Platform already in place
- No waiting for server hardware or software to be purchased, installed, configured, or tested
- Software modifications, bug fixes, new releases installed immediately and seamlessly
- System response time exceeds that of many local platforms

### Accessibility

- Hosted solutions are available anywhere, everywhere and anytime an Internet connection is available
- At work, at home, on the road

- Via PC
- Via Winterm
- Via Tablet PC

### Security

- Multiple layers of data encryption
- Complete database backup and disaster recovery procedures
- Anti-virus protection
- Closed-loop broadband connections available
- VLAN available

### Support

- All OS, DB, and application software updates
- Security patches
- Anti-virus definition updates
- Network performance tuning and troubleshooting
- Help desk and on-line tools
- Dedicated fleet management support professionals

Cost, while an important consideration, should not be the primary factor in determining the optimal solution to correct the current lack of management information. The long-term costs to the organization in not having the data to properly manage the fleet will far outweigh the initial software and implementation costs. Additionally, a poorly configured system will inflict a much higher resource cost to capture, retrieve and analyze data than a properly developed integrated solution. Furthermore, procurement and implementation of a COTS solution provides support assistance from fleet industry professionals versed in supporting both FMIS application and fleet management organization daily operations.

Because of the current organizational structure of the DMS Fleet operation, the FMIS application must be capable of providing combined access but separately secure environments. Management should be able to access consolidated details about the entire statewide fleet while providing layers of security to allow segregation of operational functions that are specific to individual groups. Examples of this consolidated but separate configuration would include:

Capability to view utilization trends for the entire fleet

- Maintenance shops prevented from creating or adding to work orders against vehicles assigned to other maintenance locations
- Ability for storekeepers to view and request stock available in other state storerooms without the ability to issue stock from other locations.

### **Conclusion**

The State suffers from a lack of usable management information on fleet operations. In the current environment important decisions regarding fleet size, cost of services, outsourcing, performance levels, etc. cannot be made based on analyses of key data and metrics. This situation hamstrings the State's efforts to manage its fleet and unquestionably costs the State millions of dollars each year – both in real terms as the State overpays for goods and services that cannot currently be monitored effectively and in opportunity costs for functions that could be better managed.

The FLEET system is an inadequate tool that does not support effective fleet management. The State needs to replace its current system with a robust COTS system. Several COTS systems are available that will meet the State's needs. Furthermore, systems contain optional features, add-ons, and interface possibilities to increase the future flexibility of the applications and the likelihood of satisfying future process growth within DMS.

The general native functions and management capabilities of outsourced FMIS applications are quite similar, and most feature a robust level of fully integrated management tools. The differentiating factors between the available applications usually follow optional functionality or available addon modules, availability of customization, and user defined capabilities of the applications.

Regardless of pricing level, any considered FMIS solution should offer fully integrated fleet management capabilities with the same basic data capture flexibility, real time information access, ad hoc reporting capabilities, key performance indicators, work management and scheduling, notification functions, trend and cost analysis, and also feature distributable information.

Even though an automated, integrated system is crucial to proper fleet management, a system should not 'drive' the operational practices of an organization. Capturing data just for the sake of data capture is generally a time consuming and futile effort with resources that could be allocated more effectively. Capturing the right data with the proper processes to provide meaningful and accurate information is the key to effectively utilizing a fully functioned FMIS. The governance of the project during the selection of the

Fleet product and following implementation will insure that the right data and processes are place to support effective fleet management by agencies.

In addition to the information provided by Mercury in 2013, the project's Functional Steering Committee (FSC) conducted market research which included a comparison of similar procurement projects for Fleet Management Information System (FMIS) solutions in other states as well researched contracting information located on the U.S. General Services Administration's (GSA) contracts website.

Several out-of-state state level chief procurement officials and fleet managers with similar sized fleets and contracted FMIS services responded to the FSC's requests for information regarding recent FMIS procurement activities. As of this date, the research has not yielded any recent procurement activities suitable for use as a basis for comparison for this project. We expect more information to become available from other states' procurement efforts for similar projects. The team will follow up when the information becomes available and the results will be used to refine the current high level budgetary estimate provided.

However, the FSC's review of currently published FMIS contract pricing information on the GSA's website yielded detailed current pricing for services comparable to those being sought by the State of Florida. Until responses are received for an ITN with our specific requirements, this is the only cost information available to the project team. The information gleaned from this site is summarized below:

### MERCURY'S COST ESTIMATES AND OTHER MARKET RESEARCH

### **Mercury's Cost Estimate**

	Mercury's Suggested 1st Yr. Cost Estimates	Subscription	Full Integration	Costs	Data Management		l Bulk Fuel		Tracking &	Repair Coordination	Scheduling &	Management & Accident Tracking and	(Parts,	Hosting	Training & Support
Summary of Mercury's Estimate for FMIS Services		\$ 759,060	X	X	X	X		X	Х	Х	Х		Х	X	х

Note 1 - Mercury's cost estimate for the 1st Year and Annual subscription for FMIS services totaling \$1.6M excludes Bulk Fuel Management tracking and reporting as well as Risk Management/Accident Tracking and Subrogation. For several state agencies (i.e. DOT, DACS, DOC, FWC & DEP), Bulk Fuel Management tracking and reporting is an essential function in our fleet management operations; however, Risk Management/Accident Tracking and Subrogation are optional.

Note 2 - For informational purposes, the study from Mercury Associates Inc. is excepted as below -

"The examples are based on COTS systems licensed for managing up to a 28,000-unit fleet with multiple maintenance repair facilities, motor pool operations and includes vendor pricing for software license fees and basic implementation services. The costs in the following Exhibit are provided as budgetary planning numbers only and should not be considered actual price quotations or proposed solutions when selecting a FMIS provider. Implementation services includes asset and historical data conversion and migration; system installation, setup and configuration; administrator, key user and train-the-trainer user training."

### All Pricing Information Acquired From the GSA Schedule Site

GSA Contract	GSA Vendor										
GS-35F-0721R	CHEVIN FLEET SOLUTIONS										
	FleetWave- Web-based FMIS: Modules include: Vehicle/Asset Management, Work Order, Inventory, Fuel, Warranty, Defect, Driver and Accident Management, Maintenance Scheduling and integrated Crystal Report run time licensing.										
					Initial Cost	Annual S	ubscription *				
FWG11000	FWG11000 FleetWave Over 10,001 + Units with Unlimited user access \$ 681,250.00 \$ 681,250.00 25,000 MV @ \$27.25 per MV										
		FWG1100	Annual Support	\$	136,250.00	\$	136,250.00	25,000 @ \$5.45 per MV			
	Professional Services	Hourly Rate	Daily Rate								
	Project Manager	\$ 150.00		\$	72,000.00	\$	36,000.00	Initial: Assist DMS and Agencies with Migration and implementation. Ongoing: DMS & Agencies, business support.			
	Technical Business Consultant \$ 125.00			\$	375,000.00	\$	93,750.00	Initial: Configure, test and implement software, all agencies. Ongoing: DMS & Agencies, business support.			
	Training Consultant	\$ 122.50	\$ 980	\$	58,800.00	\$	19,600.00	Develop and Deliver training for DMS and Agencies.			
				\$	1,323,300.00	\$	966,850.00	* Other fees may apply - unable to determine from the GSA contracts site.			

GS-35F-0858N Government Marketing & Procurement (Sub-Contractor Agile Access Controls)

FleetCommander FMIS: See breakout Below - Does Not Include Bulk Fuel Management

Fleetcommander Fivis. See breakout below - Does Not include bulk Fuer Management											
		Ini	tial Cost	Annua	Subscription						
	Inventory Module 3,500+ MVs	\$	10,500.00	\$	10,500.00	25,000 MVs @ \$0.42 per MV					
	Assigned Vehicle (Online Vehicle usage tracking) w/ Tech Support	\$	254,264.64	\$	254,264.64	20,244 MVs @ \$12.56 per MV					
	Maintenance/ Workshop Module 150+ vehicles w/ Tech Support	\$	269,250.00	\$	269,250.00	25,000 MVs @ \$10.77 per MV					
	Parts Management Module 150+ vehicle w/ Tech Support	\$	52,533.01	\$	52,533.01	19,529 MVs @ \$2.69 per MV (Agencies w/Workshops)					
	Risk Management Module 100+ vehicle w/ Tech Support	\$	403,750.00	\$	403,750.00	25,000 MVs @ \$16.15 per MV					
	FleetCommander setup fee \$4,785.63 Per 5,000 MVs	\$	23,928.15	\$	-	25,000 MVs @ \$4,785.63 per 5,000 MV ( Bulk Pricing could be lower)					
	Annual Hosting \$6,460.59 per 5,000 MVs	\$	32,302.95	\$	32,302.95	25,000 MVs @ \$6,460.59 per 5,000 MV ( Bulk Pricing could be lower)					
	Fuel Module 100+ MVs	\$	134,500.00	\$	134,500.00	25,000 MVs @ \$5.38 per MV					
	Motor Pool / Reservation Module 251+ MVs	\$	544,997.90	\$	544,997.90	16,873 MVs @ \$32.30 per MV					
	Bulk Fuel Management (Not Included)	\$	-	\$	-						
	Professional Services	\$	505,800.00	\$	149,350.00	Assumed same as Chevin above					
		\$	2,231,826.65	\$	1,851,448.50						

### Market Research - Summary

Vendor	Cost Estimates [See notes (1)	Pricing Annual Subscription	Seamless Full Integration	Operational Costs	Reporting, Data Management & Analysis	Work Order	Bulk Fuel Management	Motor Pool & Reservation Portal	Tracking &	Coordination	Maintenance Tracking, Scheduling &	Management & Accident Tracking and	Management (Parts	Vendor Hosting Option	Training & Support
CHEVIN Fleet															
Solutions	\$ 1,323,300	\$ 966,850	Х	X	X	X	Х	X	Х	X	X	Х	X	Х	X
Agile Fleet															
Commander															
(Note 2)	\$ 2,231,827	\$ 1,851,449	X	X	X	X		X	Х	X	X	X	X	Х	X

Note 1: Annual Subscription pricing is estimated at 25,000 units and is based upon information obtained from the GSA Contracting Site.

Actual pricing for services will be determined by a formal ITN process.

Note 2: Year 1 includes additional costs related to setup and implementation services. Hours estimated are based on an anticipated implementation team size. Actual hours and hourly rates will be determined by a formal ITN process.

Note 3: Recurring Annual Costs include Annual Subscription costs and estimated ongoing DMS & Agencies' business support.

Note 4: For these estimates, the implementation and ongoing support costs were assumed to be the same for both vendors.

GSA E-Library Contractor's Listing

# D. Functional and Technical Requirements

Purpose: To identify the functional and technical system requirements that must be met by the project.

In addition the recommendations of the Mercury Business Case, the project's FSC conducted market research resulting in the following high-level requirements which will be used for the procurement of the IT solution. The FSC will continue to refine requirements in preparation for procurement. Technical requirements for the FMIS include:

- Enable full integration and seamless interface of all fleet related activities and data bases containing fleet management data (i.e. Workshop/Garage Workorder systems, Motor Pool/Reservation, property inventory, parts management, User input, WEX, FLAIR, Bulk Fuel Management, etc.).
- Provide comprehensive cost accounting inclusive of all fleet management related expenditures (i.e. goods, services, staff time, and other fleet management operating expenditures).
- Provide comprehensive data collection for all relevant fleet processes, with the capability for robust ad hoc reporting to enable sound decision making regarding effective and efficient management of the state's fleet resources (human and fiscal).
- Enable real time tracking and input\_of all fleet related data elements (i.e. statutory data, vehicle utilization, staff time, preventive maintenance activities, repair activities, bulk fuel management, fuel consumption, inventories, workshop/garage work-order operations, accidents, disposal schedules, etc.).
- Include vendor supplied training and ongoing software support that will ensure successful deployment and ongoing, smooth FMIS operations.
- Provide a secure cloud-based solution capable of protecting the state's fleet related data from loss, attack or compromise.

Functional Requirements provided by the Mercury Business Case, and supplemented by the FSC include:

### **Data Migration and Integration**

- The vendor will provide migration of current FLEET data as well as related state information for establishing core fleet data in the new system. Accuracy and reliability of current data will be a factor.
- Migration of agency specific Fleet data such as spreadsheets, custom databases, ARI, or FleetCommander is outside the scope of this project. Agencies that wish to

- contract with the vendor for additional data migration can pursue that option as a separate project effort.
- The system shall have access to relevant real-time enterprise statewide data such as FLAIR, WEX and Bulk Fuel Management databases.

### **Data Management & Reporting**

- Provide a fully integrated interactive web-based portal for data entry, management and reporting activities
- Provide Vehicle and Vessel Utilization reports: Electronic tracking and reporting and report utilization, fuel consumption, billing records, inventory details, ad-hoc reporting
- Provide robust statistical and analysis reports for Agency, DMS or Legislative oversight
- Real time access to database with the ability to create standard and customized reports using all data fields.
- Accurate capture of maintenance expenses and history
  - Labor hours for agency garages (common labor rates for government employees),
  - Work orders with common maintenance codes for agency garages,
  - Parts management and inventories (on-time reordering) for agency garages,
  - Detailed history of commercial vender maintenance.
- Tracking and reporting of alternative fueled vehicles and alternative fuels used in the fleet for EPAct Mandatory reporting.
- Tracking and reporting of Vehicle Equivalent Unit (VEU) values for vehicles in each class.
- Law enforcement suite/tab (like FDLE's AIM) that will capture generic information
  without divulging specifically identifiable information to the system. Note: This will
  be especially important for undercover vehicles. The Law enforcement suite/tab
  will generate a substitute vehicle identification that will allow the vehicle to be
  tracked in the system but not allow the actual vehicle, or its location to be displayed
  except by the agency that owns it.
- Provide a dashboard application capable of showing daily key performance indicators (KPI's) in text or graphic formats that are fully customizable by agency users:
- Provide real-time access to view vehicle data 24 hours a day, 7 days a week.
- Search function (the ability to insert a word or phrase to find additional information to list like items).
- Custom reporting tool that allows Authorized Users to save customized reports.

### **Workshop Work Order Tracking and Coordination**

- Provide a fully integrated interactive web-based portal for Workshop/Garage Work order management and reporting activities
- Improved Workflow: Manage daily operations and efficiently schedule work and workforce
- Parts Inventory Module

- Provide a Work Order/Shop Module: Work order/shop maintenance, employee labor time track and parts maintenance module for 87 maintenance facilities, 261 FTEs, and 124 inmates;
- Receive vehicle repair activity (electronically or direct user input)
- Track inventory parts and mechanics labor or time
- Provide authorization/approval levels
- Utilize American Trucking Association (ATA) Codes for repairs
- Customer billing

### **Bulk Fuel Management**

- Provide a fully integrated interactive web-based portal for bulk fuel management and reporting activities
- Provide for accurate real time tracking and accounting of bulk fuel purchases, distribution and agency billing

### **Motor Pool / Reservation Portal**

- Provide a fully integrated interactive web-based portal for Motor Pool and reservation management and reporting activities
- Offer agency-centralized Motor Pool Scheduling and Reservation Management: Including driver vehicle logs, mileage tracking, location tracking and commuter mileage tracking

### **Repair Coordination, Tracking & Billing**

- Provide a fully integrated interactive web-based portal for repair coordination management activities
- Receive, store, and archive maintenance and repair activity via an electronic feed or manual input
- Capture maintenance data from the Suppliers maintenance network
- Provide authorization and approval levels
- Utilize American Trucking Association (ATA) Codes for repairs
- Provide a Call Center with a toll-free number
  - Available 24 hours a day / 7 days a week
  - ASE-certified technicians
- Provide warranty recovery services that prevents Authorized Users from paying for warranty repairs
- Provide hierarchy billing monthly

### **Preventive Maintenance Tracking, Scheduling & Alerts**

- Provide Robust Preventive Maintenance reports: Advanced notifications for scheduled service, automated shop scheduling, to include detailed task checklists, parts required lists, and warranties.
- Provide preventive maintenance schedules and routine scheduled maintenance activities.
- Provide preventive maintenance e-notifications (advance, due, and overdue)
- Warrantee and Manufacture's Recall tracking & notifications:
  - Fleet-wide and individual vehicle alerts for recalls.
  - o Preventive maintenance alerts for individual vehicles.

 Provide a Vehicle Preventive Maintenance (PM) Program which, at a minimum, is consistent with original equipment manufacturer (OEM) specifications and warranty requirements, government regulations that apply, and generally accepted fleet practices.

### **Risk Management & Accident Tracking and Subrogation**

- Provide support for Accident Management Program to track and report accidents involving State vehicles and make referrals for repairs when appropriate.
- Review and subrogate (if opted by the State) all accident and vandalism claims where third parties are responsible.

### Asset Management (Parts, Inventory, Classifications, etc.)

- Provide a fully integrated interactive web-based portal for asset management activities
- Provide Real Time Inventory Management
- Standardize Vehicle Equipment Inventory: Using industry standard language for make/model/type ½ ton, ¾ ton, 1 ton
- Standardize Vessel Equipment Inventory
- Standardize Special Equipment Inventory: Motorized fire equipment, agriculture equipment, construction equipment, etc.
- Standardize Vehicle Replacement Schedule
- The system must provide a Standard Vehicle & Equipment Classification Code to address the deficiencies of the various classification schemes in use today. Examples include classification codes currently accepted industrywide by the following organizations: National Association of Fleet Administrators, American Public Works Association, or General Services Administration.

### Support & Training

- Provide virtual or online training for state users
- Provide access to Webinar training sessions and webcasts

### Security

- Secure system that requires multi-tiered user permissions (hierarchy) that can be appropriately managed within agencies. Department of Management Services (DMS) will be the Fleet Administrator and primary contact between all State agencies and new vendor. Software vendor will provide system maintenance and updates.
- Provide security features according to the individual's authorization level.

### III. Success Criteria

Purpose: To identify the critical results, both outputs and outcomes, that must be realized for the project to be considered a success.

The project team identified the following critical success factors:

- Sufficient initial and ongoing agency funding to support the cost of the new application
- Support by the Department of Financial Services (DFS) for any accounting changes necessary to improve reliability of cost information
- Adequate centralized fleet information system management oversight by DMS
- Decommissioning of the current FLEET application
- Dispersed fleet operations with standardized data definitions, data input fields, and data reports
- Information communicated using industry standard fleet terminology, data fields, performance measures, reports, etc.
- Statistical history-enabled comparisons over time (longitudinal statistical reports), and across organizational divisions
- Faster and more reliable information available to fleet managers and supervisors
- Availability of Ad Hoc Query functionality for selecting, extracting and reporting data in various formats and from different perspectives
- Ability to integrate with related data such as FLAIR, fuel, etc. resulting in more reliable cost information and the opportunity to save money

# IV. Schedule IV-B Benefits Realization and Cost Benefit Analysis

Once implementation and subscription costs become available, additional cost benefit information will be provided. The following ROI information is based on information from the Mercury Report and Mercury estimates. We believe these are soft estimates and will require additional information and review before we can stand behind these claims. If the Mercury estimates and claims are accurate, we may experience productivity gains and inhouse garage parts management gains as discussed below.

By implementing a modern FMIS, based on industry best practices and experience, the Mercury study expects savings to be realized in infrastructure, support and maintenance costs vs. the current FLEET system. The study expects productivity gains of 5%. This would be realized from employee time related efficiencies; e.g., increased automation of data entry, report generation and analysis. (Per the study, current baseline spend for all agencies for fleet management, administration and support services - \$11.1M x 5% = \$555,000.)

The Mercury study expects the in-house garage parts management gains of 10% when reliable data would be available to lower carrying costs and parts inventory management costs. (Per the study, in-house garage parts management with a current baseline cost of \$11.1M with an expected 10% reduction = \$1.1M.)

5% productivity gain \$555,000
10% In-house garage parts
management gains \$1,100,000
Total estimated annual savings \$1,655,000

First year investment \$1,661,550

Note: The Mercury study states that on-going maintenance/subscription costs would require funding upon full system implementation.

# V. Schedule IV-B Major Project Risk Assessment

Purpose: To provide an initial high-level assessment of overall risk incurred by the project to enable appropriate risk mitigation and oversight and to improve the likelihood of project success. The risk assessment summary identifies the overall level of risk associated with the project and provides an assessment of the project's alignment with business objectives.

NOTE: All multi-year projects must update the Risk Assessment Component of the Schedule IV-B along with any other components that have been changed from the original Feasibility Study.

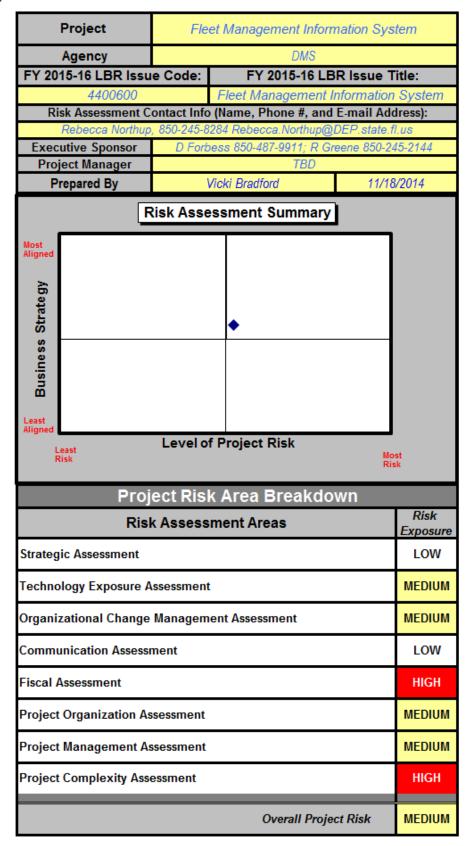
The Risk Assessment Tool and Risk Assessment Summary are included in Appendix B on the Florida Fiscal Portal and must be completed and submitted with the agency's Schedule IV-B.

### A. Risk Assessment Summary

Appendix B on the Florida Fiscal Portal includes the Risk Assessment Summary. After answering the questions on the Risk Assessment Tool, the Risk Assessment Summary is automatically populated.

Please note that some of the Risk Assessment responses available are not a good fit for this project, which may impact the scoring of the assessment.

RAForm 1 / Project Assessment



Agen	cy: DMS	Project: Fleet Managemen	t Information System			
		Section 1 Strategic Area				
#	Criteria	Values	Answer			
1.01	Are project objectives clearly aligned with	0% to 40% Few or no objectives aligned	81% to 100% All or			
	the agency's legal mission?	41% to 80% Some objectives aligned	nearly all objectives			
		81% to 100% All or nearly all objectives aligned	aligned			
1.02	Are project objectives clearly documented	Not documented or agreed to by stakeholders	Decumented with sign of			
	and understood by all stakeholder groups?	Informal agreement by stakeholders	Documented with sign-off by stakeholders			
		Documented with sign-off by stakeholders				
1.03	Are the project sponsor, senior	Not or rarely involved	Project charter signed			
	management, and other executive stakeholders actively involved in meetings	Most regularly attend executive steering committee meetings	by executive sponsor and executive team			
	for the review and success of the project?	Project charter signed by executive sponsor and executive	actively engaged in			
		team actively engaged in steering committee meetings	steering committee			
1.04	Has the agency documented its vision for	Vision is not documented	Vision is completely			
	how changes to the proposed technology will improve its business processes?	Vision is partially documented	documented			
		Vision is completely documented				
1.05	Have all project business/program area	0% to 40% Few or none defined and documented	81% to 100% All or			
	requirements, assumptions, constraints, and priorities been defined and documented?	41% to 80% Some defined and documented	nearly all defined and			
	'	81% to 100% All or nearly all defined and documented	documented			
1.06	Are all needed changes in law, rule, or	No changes needed				
	policy identified and documented?	Changes unknown	No changes needed			
		Changes are identified in concept only				
		Changes are identified and documented				
		Legislation or proposed rule change is drafted				
1.07	Are any project phase or milestone completion dates fixed by outside factors,	Few or none				
	e.g., state or federal law or funding	Some	Few or none			
	restrictions?	All or nearly all				
1.08	What is the external (e.g. public) visibility of	Minimal or no external use or visibility				
	the proposed system or project?	Moderate external use or visibility	Minimal or no external use or visibility			
		Extensive external use or visibility	use of visibility			
1.09	What is the internal (e.g. state agency)	Multiple agency or state enterprise visibility				
	visibility of the proposed system or project?	Single agency-wide use or visibility	Multiple agency or state enterprise visibility			
		Use or visibility at division and/or bureau level only	enterprise visibility			
1.10	Is this a multi-year project?	Greater than 5 years				
		Between 3 and 5 years	Detween 4 and 2 are			
		Between 1 and 3 years	Between 1 and 3 years			
		1 year or less				

Agenc	y: DMS	Project: Fleet Management Information System						
		Section 2 Technology Area						
#	Criteria	Values	Answer					
2.01	Does the agency have experience working with, operating, and supporting the	Read about only or attended conference and/or vendor presentation						
	proposed technology in a production environment?	Supported prototype or production system less than 6 months	Read about only or attended conference					
		Supported production system 6 months to 12 months	and/or vendor					
		Supported production system 1 year to 3 years	presentation					
		Installed and supported production system more than 3 years						
2.02	Does the agency's internal staff have sufficient knowledge of the proposed	External technical resources will be needed for implementation and operations	External technical					
	technology to implement and operate the new system?	External technical resources will be needed through implementation only	resources will be needed for implementation and					
		Internal resources have sufficient knowledge for implementation and operations	operations					
2.03	Have all relevant technology alternatives/	0,						
	solution options been researched, documented and considered?	Some alternatives documented and considered	All or nearly all alternatives documented and considered					
		All or nearly all alternatives documented and considered	and considered					
2.04	Does the proposed technology comply with all relevant agency, statewide, or industry	No relevant standards have been identified or incorporated into proposed technology	Proposed technology					
	technology standards?	Some relevant standards have been incorporated into the proposed technology	solution is fully compliant with all relevant agency, statewide, or industry					
		Proposed technology solution is fully compliant with all relevant agency, statewide, or industry standards	standards					
2.05	Does the proposed technology require	Minor or no infrastructure change required						
	significant change to the agency's existing	Moderate infrastructure change required	Minor or no infrastructure change					
	technology infrastructure?	Extensive infrastructure change required	required					
		Complete infrastructure replacement	roquiros					
2.06	Are detailed hardware and software	Capacity requirements are not understood or defined						
	capacity requirements defined and documented?	Capacity requirements are defined only at a conceptual level	Capacity requirements are defined only at a					
		Capacity requirements are based on historical data and	conceptual level					
		new system design specifications and performance requirements						

Agenc	y: DMS	Project: Fleet Management	Information System
Section 3 Organizational Change Management Area			
#	Criteria	Values	Answer
3.01	What is the expected level of organizational change that will be imposed within the agency if the project is successfully implemented?	Extensive changes to organization structure, staff or business processes  Moderate changes to organization structure, staff or business processes  Minimal changes to organization structure, staff or business processes structure	Minimal changes to organization structure, staff or business processes structure
3.02	Will this project impact essential business processes?	Yes No	No
3.03	Have all business process changes and process interactions been defined and documented?	0% to 40% Few or no process changes defined and documented 41% to 80% Some process changes defined and documented 81% to 100% All or nearly all processes defined and documented	41% to 80% Some process changes defined and documented
3.04	Has an Organizational Change Management Plan been approved for this	Yes No	Yes
3.05	Will the agency's anticipated FTE count change as a result of implementing the project?	Over 10% FTE count change 1% to 10% FTE count change Less than 1% FTE count change	Less than 1% FTE count change
3.06	Will the number of contractors change as a result of implementing the project?	Over 10% contractor count change 1 to 10% contractor count change Less than 1% contractor count change	1 to 10% contractor count change
3.07	What is the expected level of change impact on the citizens of the State of Florida if the project is successfully implemented?	Extensive change or new way of providing/receiving services or information)  Moderate changes  Minor or no changes	Minor or no changes
3.08	What is the expected change impact on other state or local government agencies as a result of implementing the project?	Extensive change or new way of providing/receiving services or information  Moderate changes  Minor or no changes	Moderate changes
3.09	Has the agency successfully completed a project with similar organizational change requirements?	No experience/Not recently (>5 Years)  Recently completed project with fewer change requirements  Recently completed project with similar change requirements  Recently completed project with greater change requirements	No experience/Not recently (>5 Years)

Agen	cy: Agency Name	P	roject: Project Name
Section 4 Communication Area			
#	Criteria	Value Options	Answer
4.01	Has a documented Communication Plan been approved for this project?	Yes	Vee
		No	Yes
4.02	Does the project Communication Plan promote the collection and use of feedback from management, project team, and business stakeholders (including end	Negligible or no feedback in Plan	Proactive use of feedback in Plan
		Routine feedback in Plan	
	users)?	Proactive use of feedback in Plan	
4.03	Have all required communication channels been identified and documented in the Communication Plan?	Yes	Yes
		No	
4.04	Are all affected stakeholders included in the	Yes	Yes
	Communication Plan?	No	
4.05	Have all key messages been developed and documented in the Communication Plan?	Plan does not include key messages	Some key messages have been developed
		Some key messages have been developed	
		All or nearly all messages are documented	
4.06	Have desired message outcomes and success measures been identified in the Communication Plan?	Plan does not include desired messages outcomes and	Success measures have been developed for
		success measures	
		Success measures have been developed for some	
		messages	some messages
		All or nearly all messages have success measures	
4.07	Does the project Communication Plan	Yes	Yes
	identify and assign needed staff and	No	

Agen	cy: DMS	Project: Fleet Managemen	t Information System	
Section 5 Fiscal Area				
#	Criteria	Values	Answer	
5.01	Has a documented Spending Plan been approved for the entire project lifecycle?	Yes	- No	
		No		
5.02	Have all project expenditures been identified in the Spending Plan?	0% to 40% None or few defined and documented	0% to 40% None or few defined and	
		41% to 80% Some defined and documented		
		81% to 100% All or nearly all defined and documented	documented	
5.03	What is the estimated total cost of this project	Unknown		
	over its entire lifecycle?	Greater than \$10 M	]	
		Between \$2 M and \$10 M	Unknown	
		Between \$500K and \$1,999,999		
		Less than \$500 K		
5.04	Is the cost estimate for this project based on quantitative analysis using a standards-	Yes	25	
	based estimation model?	No	- No	
5.05	What is the character of the cost estimates for	Detailed and rigorous (accurate within ±10%)	Discolation actual cost	
	this project?	Order of magnitude – estimate could vary between 10-100%	Placeholder – actual cost may exceed estimate by	
		Placeholder – actual cost may exceed estimate by more than 100%	more than 100%	
5.06	Are funds available within existing agency	Yes		
	resources to complete this project?	No	No	
5.07	Will/should multiple state or local agencies help fund this project or system?	Funding from single agency		
		Funding from local government agencies	Funding from other state	
		Funding from other state agencies	- agencies	
5.08	If federal financial participation is anticipated	Neither requested nor received		
	as a source of funding, has federal approval	Requested but not received	Neither requested nor	
	been requested and received?	Requested and received	received	
		Not applicable	-	
5.09	Have all tangible and intangible benefits	Project benefits have not been identified or validated		
	been identified and validated as reliable and	Some project benefits have been identified but not validated	All or nearly all project	
	achievable?	Most project benefits have been identified but not validated	benefits have been	
		All or nearly all project benefits have been identified and	identified and validated	
		validated		
5.10	What is the benefit payback period that is	Within 1 year		
	defined and documented?	Within 3 years		
		Within 5 years	Within 3 years	
		More than 5 years		
		No payback		

5.11	Has the project procurement strategy been	Procurement strategy has not been identified and documented	Stakeholders have
	clearly determined and agreed to by affected stakeholders?	Stakeholders have not been consulted re: procurement strategy	reviewed and approved the proposed
		Stakeholders have reviewed and approved the proposed	procurement strategy
		procurement strategy	procurement strategy
5.12	What is the planned approach for acquiring	Time and Expense (T&E)	Combination FFP and
	necessary products and solution services to	Firm Fixed Price (FFP)	T&E
	successfully complete the project?	Combination FFP and T&E	IOE
5.13	What is the planned approach for procuring	Timing of major hardware and software purchases has not yet	
	hardware and software for the project?	been determined	Just-in-time purchasing
		Purchase all hardware and software at start of project to take	of hardware and
		advantage of one-time discounts	software is documented
		Just-in-time purchasing of hardware and software is	in the project schedule
544	lles e contrat conservation de	documented in the project schedule	
5.14	Has a contract manager been assigned to	No contract manager assigned	Contract manager
	this project?	Contract manager is the procurement manager	assigned is not the
		Contract manager is the project manager	procurement manager
		Contract manager assigned is not the procurement manager or	or the project manager
		the project manager	
5.15	Has equipment leasing been considered for	Yes	
	the project's large-scale computing purchases?	No	No
5.16	Have all procurement selection criteria and	No selection criteria or outcomes have been identified	Some selection criteria
	outcomes been clearly identified?	Some selection criteria and outcomes have been defined and documented	and outcomes have been defined and
		All or nearly all selection criteria and expected outcomes have	
		been defined and documented	documented
5.17	Does the procurement strategy use a multi-	been defined and documented Procurement strategy has not been developed	Multi-stage evaluation
5.17	Does the procurement strategy use a multi- stage evaluation process to progressively narrow the field of prospective vendors to		
5.17	stage evaluation process to progressively	Procurement strategy has not been developed	Multi-stage evaluation and proof of concept or
	stage evaluation process to progressively narrow the field of prospective vendors to	Procurement strategy has not been developed  Multi-stage evaluation not planned/used for procurement  Multi-stage evaluation and proof of concept or prototype	Multi-stage evaluation and proof of concept or prototype planned/used to select best qualified
	stage evaluation process to progressively narrow the field of prospective vendors to the single, best qualified candidate?  For projects with total cost exceeding \$10 million, did/will the procurement strategy	Procurement strategy has not been developed  Multi-stage evaluation not planned/used for procurement  Multi-stage evaluation and proof of concept or prototype planned/used to select best qualified vendor	Multi-stage evaluation and proof of concept or prototype planned/used to select best qualified
	stage evaluation process to progressively narrow the field of prospective vendors to the single, best qualified candidate?  For projects with total cost exceeding \$10 million, did/will the procurement strategy require a proof of concept or prototype as	Procurement strategy has not been developed  Multi-stage evaluation not planned/used for procurement  Multi-stage evaluation and proof of concept or prototype planned/used to select best qualified vendor  Procurement strategy has not been developed	Multi-stage evaluation and proof of concept or prototype planned/used to select best qualified vendor
	stage evaluation process to progressively narrow the field of prospective vendors to the single, best qualified candidate?  For projects with total cost exceeding \$10 million, did/will the procurement strategy	Procurement strategy has not been developed  Multi-stage evaluation not planned/used for procurement  Multi-stage evaluation and proof of concept or prototype planned/used to select best qualified vendor  Procurement strategy has not been developed  No, bid response did/will not require proof of concept or	Multi-stage evaluation and proof of concept or prototype planned/used to select best qualified

Agency: DMS		Project: Fleet Management Information System	
		ction 6 Project Organization Area	
#	Criteria	Values	Answer
6.01	Is the project organization and governance structure clearly defined and documented within an approved project plan?	Yes	Yes
		No	
6.02	Have all roles and responsibilities for the	None or few have been defined and documented	All or nearly all have
	executive steering committee been clearly	Some have been defined and documented	been defined and
	identified?	All or nearly all have been defined and documented	documented
6.03	Who is responsible for integrating project deliverables into the final solution?	Not yet determined	Occators late scates
		Agency	System Integrator (contractor)
		System Integrator (contractor)	(551.0505.)
6.04	read the specific and project	3 or more	
	directors will be responsible for managing the project?	2	1
	1 1	1	
6.05	Has a project staffing plan specifying the number of required resources (including	Needed staff and skills have not been identified	Come or most staff value
	project team, program staff, and contractors) and their corresponding roles,	Some or most staff roles and responsibilities and needed skills have been identified	Some or most staff roles and responsibilities and needed skills have been
	responsibilities and needed skill levels been developed?	Staffing plan identifying all staff roles, responsibilities, and skill levels have been documented	identified
6.06	Is an experienced project manager dedicated fulltime to the project?	No experienced project manager assigned	
		No, project manager is assigned 50% or less to project	No, project manager is
		No, project manager assigned more than half-time, but less than full-time to project	assigned 50% or less to
		Yes, experienced project manager dedicated full-time, 100% to project	F. 97
6.07	Are qualified project management team members dedicated full-time to the project	None	No, business, functional or technical experts dedicated 50% or less to project
		No, business, functional or technical experts dedicated 50% or less to project	
		No, business, functional or technical experts dedicated	
		more than half-time but less than full-time to project	
		Yes, business, functional or technical experts dedicated full- time, 100% to project	
6.08	Does the agency have the necessary	Few or no staff from in-house resources	
	knowledge, skills, and abilities to staff the project team with in-house resources?	Half of staff from in-house resources	Mostly staffed from in-
		Mostly staffed from in-house resources	house resources
		Completely staffed from in-house resources	
6.09	37	Minimal or no impact	
	to significantly impact this project?	Moderate impact	Moderate impact
		Extensive impact	
6.10	establish a formal change review and	Yes	Yes
	control board to address proposed changes in project scope, schedule, or cost?	No	
6.11	,	No board has been established	
	functional manager on the change review and control board?	No, only IT staff are on change review and control board	Yes, all stakeholders are represented by
		No, all stakeholders are not represented on the board	
		Yes, all stakeholders are represented by functional	functional manager
		manager	

Agen	cy: DMS	Project: Fleet Management	t Information System
		ction 7 Project Management Area	
7.01	Criteria  Doos the project management team use a	Values	Answer
7.01	Does the project management team use a standard commercially available project management methodology to plan, implement, and control the project?	Project Management team will use the methodology selected by the systems integrator Yes	Yes
7.02	For how many projects has the agency successfully used the selected project management methodology?	None 1-3 More than 3	More than 3
7.03	How many members of the project team are proficient in the use of the selected project management methodology?	None Some All or nearly all	All or nearly all
7.04	Have all requirements specifications been unambiguously defined and documented?	0% to 40% None or few have been defined and documented 41 to 80% Some have been defined and documented 81% to 100% All or nearly all have been defined and documented	41 to 80% Some have been defined and documented
7.05	Have all design specifications been unambiguously defined and documented?	0% to 40% None or few have been defined and documented 41 to 80% Some have been defined and documented 81% to 100% All or nearly all have been defined and documented	41 to 80% Some have been defined and documented
7.06	Are all requirements and design specifications traceable to specific business rules?	0% to 40% None or few are traceable 41 to 80% Some are traceable 81% to 100% All or nearly all requirements and specifications are traceable	41 to 80% Some are traceable
7.07	Have all project deliverables/services and acceptance criteria been clearly defined and documented?	None or few have been defined and documented  Some deliverables and acceptance criteria have been defined and documented  All or nearly all deliverables and acceptance criteria have been defined and documented	Some deliverables and acceptance criteria have been defined and documented
7.08	Is written approval required from executive sponsor, business stakeholders, and project manager for review and sign-off of major project deliverables?	No sign-off required Only project manager signs-off Review and sign-off from the executive sponsor, business stakeholder, and project manager are required on all major project deliverables	Review and sign-off from the executive sponsor, business stakeholder, and project manager are required on all major project deliverables
7.09	Has the Work Breakdown Structure (WBS) been defined to the work package level for all project activities?	0% to 40% None or few have been defined to the work package level 41 to 80% Some have been defined to the work package level 81% to 100% All or nearly all have been defined to the work package level	- 0% to 40% None or few have been defined to the work package level
7.10	Has a documented project schedule been approved for the entire project lifecycle?	Yes No	Yes

### Section 7 Continued

7.11	Does the project schedule specify all project tasks, go/no-go decision points (checkpoints), critical milestones, and resources?	Yes No	Yes
7.12	Are formal project status reporting processes documented and in place to manage and control this project?	No or informal processes are used for status reporting Project team uses formal processes Project team and executive steering committee use formal status reporting processes	Project team uses formal processes
7.13	Are all necessary planning and reporting templates, e.g., work plans, status reports, issues and risk management, available?	No templates are available  Some templates are available  All planning and reporting templates are available	All planning and reporting templates are available
7.14	Has a documented Risk Management Plan been approved for this project?	Yes No	Yes
7.15	Have all known project risks and corresponding mitigation strategies been identified?	None or few have been defined and documented  Some have been defined and documented  All known risks and mitigation strategies have been defined	Some have been defined and documented
7.16	Are standard change request, review and approval processes documented and in place for this project?	Yes No	Yes
7.17	Are issue reporting and management processes documented and in place for this project?	Yes No	Yes

Agen	cy: DMS	Project: Fleet Manageme	nt Information System
	So	ction 8 Project Complexity Area	
#	Criteria	Values	Answer
8.01	How complex is the proposed solution	Unknown at this time	7 1110 1101
	compared to the current agency systems?	More complex	7
		Similar complexity	More complex
		Less complex	7
8.02	Are the business users or end users dispersed across multiple cities, counties,	Single location	
		3 sites or fewer	More than 3 sites
	districts, or regions?	More than 3 sites	7
8.03	Are the project team members dispersed	Single location	
	across multiple cities, counties, districts, or	3 sites or fewer	3 sites or fewer
	regions?	More than 3 sites	
8.04	How many external contracting or consulting	No external organizations	
	organizations will this project require?	1 to 3 external organizations	1 to 3 external
		More than 3 external organizations	- organizations
8.05	What is the expected project team size?	Greater than 15	
		9 to 15	
		5 to 8	Less than 5
		Less than 5	7
8.06	How many external entities (e.g., other agencies, community service providers, or local government entities) will be impacted	More than 4	
		2 to 4	More than 4
		1	More than 4
	by this project or system?	None	
8.07	What is the impact of the project on state	Business process change in single division or bureau	Statewide or multiple
	operations?	Agency-wide business process change	agency business
		Statewide or multiple agency business process change	process change
8.08	Has the agency successfully completed a	Yes	
	similarly-sized project when acting as	Me	No
	Systems Integrator?	No	
8.09	What type of project is this?	Infrastructure upgrade	Implementation requiring
		Implementation requiring software development or	software development or
		purchasing commercial off the shelf (COTS) software	purchasing commercial off the shelf (COTS)
		Business Process Reengineering  Combination of the above	software
2 10	Has the project manager successfully		
0.10	managed similar projects to completion?	No recent experience	Longov size and
	p. sjesa is sompleson.	Lesser size and complexity	Lesser size and complexity
		Similar size and complexity  Greater size and complexity	Complexity
8.11	Does the agency management have	Greater size and complexity	
0.11	experience governing projects of equal or	No recent experience	Longor size and
	similar size and complexity to successful	Lesser size and complexity Similar size and complexity	Lesser size and complexity
	completion?		Complexity
		Greater size and complexity	

# VI. Schedule IV-B Technology Planning

This information is covered in other sections of this Schedule IV-B.

# VII. Schedule IV-B Project Management Planning

This project is a procurement project with an implementation component. It is not a full life cycle application development project. As such, the Project Management Planning documents for this project have been adapted and combined into an Operational WorkPlan (OWP), which is provided below:

# STATE OF FLORIDA OPERATIONAL WORK PLAN (OWP) FOR FLEET MANAGEMENT INFORMATION SYSTEM (FMIS)

# Section 1 — Overall Project Plan

The information provided in this section relates to the entire project, not just the planning period for which the agency may be requesting budget authority. This project plan will be used to communicate important project information to project members and stakeholders, and is the basis for the information provided in the Schedule IV-B.

## I. Project Charter

Provide an executive summary of the project and the agency's intentions regarding the project. This charter should identify and bind the project scope from a business perspective and must represent the contract between agency management and the project team.

Replace the existing Florida Equipment Electronic Tracking (FLEET) system application (built on Ruby on Rails framework) with a more robust, fully-featured and user-friendly, intuitive commercial off-the-shelf (COTS) application that allows easy distribution of information to all fleet users, customers and management in a real-time environment. This may be a Software as a Service (SaaS) cloud-based solution, hosted by a vendor with Fleet Management expertise.

#### A. Legal Mission

Describe the agency's legal mission as related to this project. How is the program core to the agency's mission?

The mission of Fleet Management is to adopt and enforce rules, regulations and best practices for the efficient and safe acquisition, assignment, use, maintenance and disposal of state-owned mobile equipment for use by state agencies. In accordance with Chapter 287, Part II, Florida Statutes, Fleet Management manages the acquisition, operation, maintenance and disposal of the state's fleet of motor vehicles and watercraft. The state's fleet includes approximately 25,000 pieces of equipment: automobiles, light trucks, medium and heavy trucks, construction and industrial equipment, tractors, mowers, small utility vehicles, motorcycles and all-terrain vehicles.

- Fleet Management determines motor vehicles and watercraft to be included on state
  contracts, develops technical bid specifications, and helps evaluate the contracts. Fleet
  Management reviews and approves state agency purchase requisitions for selected mobile
  equipment commodity codes to ensure fleet purchases are cost-effective, fuel efficient and
  appropriate for the stated purpose.
- Fleet Management maintains the Florida Equipment Electronic Tracking (FLEET) system, which is a management and reporting system that includes more than 25,000 pieces of equipment (valued at more than \$500 million dollars) of which approximately 18,000 are cars and light trucks. The FLEET system provides limited management and cost information for state agencies to manage the state's vehicle and watercraft fleet.

• Fleet Management provides administrative and fiscal oversight for the approval, auction and accountability of the disposal of state-owned mobile equipment that has met replacement eligibility. By using established criteria, state agencies are better able to identify and prioritize vehicles for replacement, reducing both the number of vehicles eligible for replacement and fleet operating costs each year.

#### **B.** Vision for the Project

Describe how the proposed technology will improve business processes.

This project will result in a new information technology (IT) solution that will provide agencies with greater functionality and more reliable information for managing their fleets more effectively. No change in oversight by the Department of Management Services (DMS) in regard to Fleet Management compliance is planned as a result of the new IT solution. We will determine appropriate resources needed to provide application support and training and conduct performance, trend analysis and business intelligence reporting. Based on the Mercury review of DMS operations, DMS requires additional resources just to fulfill its current limited mission. Staffing/contractor support may be needed to supplement current DMS staffing. However, we are not proposing the level of staffing suggested in the study related to a more "centralized" approach.

The following information is based on the Mercury study and follow-up information in regard to replacing the current in-house FLEET system:

Modern fleet management information systems (FMIS) can extract key data elements by equipment type, user agency, or functional area, and can easily track performance and cost in a number of ways. Key data elements can be instantly compiled, sorted, and summarized to produce information on activities and performance that simply was not available in the past. Real-time access to vehicle repair histories and inventory records enables fleet management organizations to plan, direct, and control service delivery activities with a degree of precision and efficiency never before possible. At the same time, increased levels of accountability and benchmarking against other organizations have all increased pressure on fleet management organizations to develop and use management information to facilitate improvements and demonstrate proficiency in all areas of performance. Information systems that are specifically designed for fleet management have become one of the most important tools for delivering fleet management and maintenance services cost effectively. Some of the advantages of implementing such a solution include the following:

- Dispersed fleet operations work with standardized data definitions, data input fields, and data reports.
- Information can be communicated using industry standard fleet terminology, data fields, performance measures, reports, etc.
- Statistical history enables comparisons over time (longitudinal statistical reports), and across organizational divisions.

- Managers and supervisors can more speedily identify problems and unearth answers to management questions.
- Query programs enable flexibility for selecting and extracting data and reporting in different formats and from different statistical perspectives.

According to the Mercury study in regard to the current FLEET system, the long-term opportunity costs of having limited system functionality, questionable data quality, and limited management tools far exceeds any short-term financial benefit that may have been realized by not procuring a commercially available robust FMIS. While in-house and legacy systems can provide effective data warehousing and reporting platforms, they lack daily work management features and functions needed to properly manage and maintain a complicated fleet operation. Custom-built in-house software solutions are burdened with hidden support and development costs and require a substantial amount of continual development to keep up with the demands for information that constantly evolve.

The State cannot optimize the cost and performance of its fleet operations without ready access to actionable management information. According to Mercury, replacing FLEET with a robust purpose-built commercial FMIS, such as those used by other states, needs to be one of Florida's key strategic initiatives.

The following is information provided by Mercury defining the expected results of replacing the current system with a new Fleet Management Information System:

#### **FLEET SYSTEM ROI FACTORS**

Mercury provided the following examples of FMIS improvements to realize return on investment (ROI):

Return on Investment realized by replaced antiquated or inefficient Fleet Management Information Systems (FMIS) can be influenced in both direct and indirect categories. Specialty fleet software helps organizations improve their maintenance operations by lowering parts inventory holding costs, reducing labor costs through efficient distribution of work, enabling management decisions about internal vs. external maintenance and repair scheduling and extending the useful life of equipment and vehicles. Modern FMIS applications provide the tools to manage and control equipment assets, parts inventory and technicians, all components for tracking and managing total cost of ownership.

FMIS applications provide fleets with intelligent, intuitive tools that allow them to better manage equipment and vehicles throughout its entire lifecycle, helping fleet managers and technicians manage day-to-day operations more efficiently and economically and giving them insight into the trends and analysis that can improve their long-term planning.

Mercury suggests expected ROI in these areas (adopting a fully centralized approach):

We estimate improved organizational productivity with typical overall production gains of 5%. Examples of areas a modern FMIS would be expected to improve, resulting in the ability to realize ROI, include:

- Better management of preventive and predictive maintenance increasing vehicle availability and reliability;
- Optimized utilization;
- Improved real time information access and management reporting allowing timely decisions based on actual statistics;
- Increased inventory management and accountability; and
- Enhanced tracking and recovery for extended warranties and parts warranties.

We believe these are soft estimates and will require additional information and review before we can stand behind these claims. If the Mercury estimates and claims are accurate, we may experience productivity gains and in-house garage parts management gains as discussed below:

By implementing a modern FMIS, based on industry best practices and experience, we expect savings to be realized in infrastructure, support and maintenance costs vs. the current FLEET system.

Per the Mercury study, we would expect productivity gains of 5%. This would be realized from employee time-related efficiencies; e.g., increased automation of data entry, report generation and analysis. (Per the study, current baseline spent for all agencies for fleet management, administration and support services -  $$11.1M \times 5\% = $555,000$ .)

Per the Mercury study, we would expect the in-house garage parts management gains of 10% when reliable data would be available to lower carrying costs and parts inventory management costs. (Per the study, in-house garage parts management with a current baseline cost of \$11.1M with an expected 10% reduction = \$1.1M.)

5% productivity gain	\$555,000
10% In-house garage parts	\$1,100,000
management gains Total estimated annual savings	\$1,655,000
First year investment	\$1,661,550

Note: The Mercury study states that on-going maintenance/subscription costs would require funding upon full system implementation.

#### C. Scope Statement

Provide a comprehensive statement defining the scope of the project.

The State suffers from a lack of useable management information on fleet operations. In the current environment important decisions regarding fleet size, cost of services, outsourcing,

performance levels, etc. cannot be made based on analyses of key data and metrics. This situation negatively impacts the State's efforts to manage its fleet and costs the State millions of dollars each year – both in real terms as the State overpays for goods and services that cannot currently be monitored effectively, and in opportunity costs for functions that could be better managed. To address the lack of good decision-making data, the project scope will include:

- Replacing the existing FLEET application with a more robust, fully-featured and user-friendly, intuitive commercial off-the-shelf (COTS) application that allows easy distribution of information to all fleet users, customers and management in a real-time environment. The new application will allow agencies to manage their own vehicles more effectively. (This may be a Software as a Service (SaaS) cloud-based solution, hosted by a vendor with Fleet Management expertise.)
- Using the information provided in the Mercury study as a basis, developing detailed requirements and solicitation documents leading to the procurement of an integrated SaaS FMIS solution.
- Determining appropriate resources needed to provide application support and training and
  conduct performance, trend analysis and business intelligence reporting. Based on the
  Mercury review of DMS operations, DMS requires additional resources just to fulfill its
  current limited mission. Staffing/contractor support may be needed to supplement current
  DMS staffing. However, we are not proposing the level of staffing suggested in the study
  related to a more "centralized" approach.
- Developing management and ad-hoc reporting requirements and ensuring business processes and data capture directly support the reporting needs.

Potential modules to be included in the scope for the procurement of the new application (as funding permits) include:

- Fleet operations management, preventative maintenance and scheduled service, automated shop scheduling and loading, including detailed task checklists and parts required lists, warranties
- Vehicle/Driver module track vehicle assignments, driver certifications, licenses, expiration, etc.
- Fuel Tracking interface to fuel systems (WEX, ARI, P-Card) via batch for fuel quantity and cost
- Work Order tracking: unscheduled maintenance/repairs, scheduled preventative maintenance
- Shop management/parts management
- Vehicle replacement module
- Depreciation calculation and management
- Accident management
- Motor pool management
- Utilization tracking and reporting, fuel consumption, billing records, inventory details, adhoc reporting, GPS-based systems, tie to key performance indicators

# D. Project Objectives and Business Benefits

Define the business objectives for this project and link each objective to the business benefits and opportunities that the agency plans to realize as the result of this project.

The Mercury Business Case was used as a basis for the following project planning information, including estimated reductions/gains opportunities.

Project Objective  Business Benefit – Problem or Opportunit Addressed (Mercury Suggests the Followin Returns)  Offer agency-centralized Motor Pool Scheduling and Management:  Including driver vehicle logs, mileage tracking, location tracking  Automate Fuel tracking for gallons and costs  Maximizing equipment availability reduces fleet size and increases overall productivity allowing up to an estimated 10% reduction fleet size and maximizing replacement capit by efficiently projecting replacement schedules  Reducing manual data input reduces errors, reduces paper and maximizes efficiency  Improved organizational productivity with typical overall production gains of 5%  Improved Workflow to manage daily operations and efficiently schedule work an workforce	The items below line up with the DMS core mission Goal #9: To provide efficient fleet			
Addressed (Mercury Suggests the Followin Returns)  Offer agency-centralized Motor Pool Scheduling and Management:  Including driver vehicle logs, mileage tracking, location tracking  Automate Fuel tracking for gallons and costs  Automate Fuel tracking				
Scheduling and Management:  Including driver vehicle logs, mileage tracking, location tracking  Automate Fuel tracking for gallons and costs  Reducing manual data input reduces errors, reduces paper and maximizes efficiency  Improved organizational productivity with typical overall production gains of 5%  Improved Workflow to manage daily operations and efficiently schedule work an	•			
Including driver vehicle logs, mileage tracking, location tracking  Automate Fuel tracking for gallons and costs  Automate Fuel tracking for gallons and costs  Reducing manual data input reduces errors, reduces paper and maximizes efficiency  Improved organizational productivity with typical overall production gains of 5%  Improved Workflow to manage daily operations and efficiently schedule work an				
Including driver vehicle logs, mileage tracking, location tracking  Automate Fuel tracking for gallons and costs  Reducing manual data input reduces errors, reduces paper and maximizes efficiency  Improved organizational productivity with typical overall production gains of 5%  Improved Workflow to manage daily operations and efficiently schedule work an	•			
tracking, location tracking  by efficiently projecting replacement schedules  Automate Fuel tracking for gallons and costs  Reducing manual data input reduces errors, reduces paper and maximizes efficiency  Improved organizational productivity with typical overall production gains of 5%  Improved Workflow to manage daily operations and efficiently schedule work an				
Automate Fuel tracking for gallons and costs  Reducing manual data input reduces errors, reduces paper and maximizes efficiency  Improved organizational productivity with typical overall production gains of 5%  Improved Workflow to manage daily operations and efficiently schedule work an	ital			
reducing manual data input reduces errors, reduces paper and maximizes efficiency  Improved organizational productivity with typical overall production gains of 5%  Improved Workflow to manage daily operations and efficiently schedule work an				
typical overall production gains of 5%  Improved Workflow to manage daily operations and efficiently schedule work an	S,			
operations and efficiently schedule work an				
Workforce	ınd			
Standardize Vehicle Equipment Inventory: Increased inventory management and accountability; and				
Using industry standard language for Enhanced tracking and recovery for Original	al			
make/model/type ½ ton, ¾ ton, 1 ton Equipment Manufacturer (OEM) extended and parts warranties				
Standardize Vessel Equipment Inventory Statutory asset tracking of watercraft				
Standardize Special Equipment Inventory: Statutory asset tracking of motorized equipment				
Motorized fire equipment, agriculture				
equipment, construction equipment, etc.				
Offer Robust Preventive Maintenance Reduced operating maintenance expenses by	by			
reports: efficient and accurate scheduling and				
Advanced notifications for scheduled service, automated shop scheduling, to tracking of maintenance services realizing savings of up to 15%				
include detailed task checklists, parts required lists, and warranties  Improved preventative maintenance and scheduled service compliance to 95%, reducing breakdowns by as much as 15%				

	Reduce unscheduled maintenance/repairs, increase scheduled preventative maintenance, shop management/parts management
Provide Vehicle and Vessel Utilization reports:  Electronic tracking and reporting and report utilization, fuel consumption, billing records, inventory details, ad-hoc	Optimized utilization, fleet size, asset tracking, accountability and statutory guidelines
reporting  Real Time Inventory Management:	Increase inventory management and
	accountability; and enhanced tracking and recovery for OEM, extended and parts warranties
Improved Workflow:  Manage daily operations and efficiently schedule work and workforce	Improve organizational productivity with typical overall production gains of 5%
Parts Inventory Module	Reduce on hand parts inventory through better management data, saving up to 30% in carrying costs
Standardize Vehicle Replacement Schedule	Give the Legislature an apple-to-apple comparison of an agency's needs
Track Repairs or Accidents	Improve safety, reducing breakdowns by as much as 15%
Work Order/Shop Module:  Work order/shop maintenance, employee labor time track and parts maintenance module for 87 maintenance facilities, 261 FTEs, and 124 inmates; Mercury reports \$47.5m spent in 2012/13 (\$21.9m private, \$25.6m state owned facilities –not including overhead or facility costs and some parts)	Increase technician productivity through the accurate recording, analysis and reporting of labor hours and trends with increased shop productivity of up to 20%
Provide robust statistical and analysis reports for Agency, DMS or Legislative oversight	Required by statute
Provide interfacing and integration with third-party system applications:	Improved organizational productivity with typical overall production gains of 5%
WEX fuel card data, Flair data	

#### **E.** Critical Success Factors

*Identify the critical results, both outputs and outcomes that must be realized for the project to be considered a success.* 

- Sufficient initial and ongoing agency funding to support the cost of the new application
- Support by the Department of Financial Services (DFS) for any accounting changes necessary to improve reliability of cost information
- Adequate centralized fleet information system management oversight by DMS
- Decommissioning of the current FLEET application
- Dispersed fleet operations with standardized data definitions, data input fields, and data reports
- Information communicated using industry standard fleet terminology, data fields, performance measures, reports, etc.
- Statistical history-enabled comparisons over time (longitudinal statistical reports), and across organizational divisions
- Faster and more reliable information available to fleet managers and supervisors
- Availability of ad-hoc query functionality for selecting, extracting and reporting data in various formats and from different perspectives
- Ability to integrate with related data such as FLAIR, fuel, etc. resulting in more reliable cost information and the opportunity to save money

## F. Major Deliverables

*Identify the key tangible outputs of this project.* 

Major Deliverable	Deliverable Description
Business Requirements	The Functional Steering Committee (FSC) developed a comprehensive list of requirements suitable for inclusion in an ITN to procure a Software as a Service (SaaS) solution for the initial phase of this projects. These requirements include functional (what the system must do), non-functional (how the system must perform in regard to availability, response time, security requirements, etc.) and data requirements. This includes any data requirements needed in the fleet system to support subsequent integration with key financial and other systems (FLAIR, fuel, etc.)
Market Research	The project team conducted market research to better inform the LBR and supporting Schedule IV-B. Several other states have similar procurement projects underway and should have good information on cloud offerings in regard to general pricing and licensing, as well as functionality provided by available solutions. The details are not yet available, but should be by early 2015. The team will follow up when the information becomes available and the results will be used to

Major Deliverable	Deliverable Description
	refine the current high level budgetary estimate
	provided.
Invitation to Negotiate (ITN)	An ITN will be developed and issued to the fleet management system vendor community to competitively solicit formal proposals based on the State's business and technical requirements for the fleet solution desired.
Final Contract	A contract, including service level agreement specifications, will be developed with the vendor selected through the ITN.
Implementation Plan	The Vendor and State project team will develop an implementation plan that provides the detailed system set-up, configuration, data cleanup/migration (if needed), testing, training, and final production system roll-out tasks with the associated detailed schedule.
Data Migration Plan & Data Migration Tasks for current FLEET system (if determined to be necessary).	If any historical data from the current FLEET system will be migrated to the new system, this plan will define the tasks needed to complete a successful migration. This includes data discovery,
Migration of agency data from agency shadow systems is out of scope for this project. If desired, agencies may contract with the vendor separately for additional data migration needs.	data cleanup, identifying any source-to-target data transformations needed, as well as actual migration processes and post-migration testing and clean-up.
Training Plan and Training Materials	The Vendor, as part of the contract, will provide a training plan and training materials, as well as conduct the system training. The training plan details the training the Vendor will provide, for both agency system administrators as well as system users. Training will include provision of user guides and other appropriate training materials for all levels of users.
System and User Acceptance Test Plans	The Vendor will develop, and the State project team will approve, the system and user acceptance test plans. Once the system has been configured according to the business and technical requirements, the system will be tested by all levels of users before final system sign-off and production closeout.
Final System Acceptance	The project sponsors will sign off on final system acceptance after all system and user acceptance testing has successfully completed.

#### **G. Significant Project Assumptions and Constraints**

Purpose: To identify important conditions affecting this project.

#### **Project Assumptions**

- 1. Effective communication and collaboration among FSC members and other primary stakeholders.
- 2. Effective system procurement without delays.
- 3. Agencies were given the opportunity to participate in providing needs assessment and requirements as part of the Mercury Business Case, completed December 2013. This phase of the project will not be revisited.
- 4. Key agencies, in regard to size of their fleet, are included in the governance of the project and will have the opportunity to participate in the remaining phases, including vendor selection and implementation strategy.
- 5. The Fleet Interagency Project Team has reviewed and accepted the recommendations of the Mercury Business Case regarding an IT solution. The information provided by the study is the basis for the IT project being proposed.
- 6. The remaining seven functional recommendations made by the Mercury Business Case are out of scope of the current IT project.
- 7. The new IT solution will provide agencies with more reliable information that will be used to manage their fleets more effectively.
- 8. We will determine appropriate resources needed to provide application support and training, conduct performance, trend analysis and business intelligence reporting. Based on the Mercury review of DMS operations, DMS requires additional resources just to fulfill its current limited mission. Staffing/contractor support may be needed to supplement current DMS staffing. However, we are not proposing the level of staffing suggested in the study related to a more "centralized" approach.
- The recommended IT solution involves procurement of a Commercial off-the-Shelf (COTS) or subscription-based cloud solution (SaaS) provided by a vendor with Fleet Management expertise.
- 10. Agency for State Technology (AST) approval and support for this type solution is assumed.
- 11. This project is a procurement project with an implementation phase, not an application development project. Some project deliverables, as well as Schedule IV-B components, may not be applicable to this type of project, which may result in streamlined or modified deliverables.

#### **Project Constraints**

- 1. Agency participation and commitment.
- 2. Availability of a solution that meets the minimum requirements at a price that is acceptable.

# H. Project Roles and Responsibilities

Discuss the project's staffing plan and governance structure.

Project Role	Resources	Responsibilities & Assignments
		Ensures that the project is funded and that all necessary resources are in place to ensure project success
Executive Sponsors	Debra Forbess, DMS Director of Administration  Randy Greene, DEP Chief Operating Officer	<ul> <li>Approves overall project as acceptable; can also approve major deliverables</li> <li>Champions the project across the agencies</li> <li>Provides guidance on executive (overall) strategic direction</li> <li>Resolves budget issues</li> </ul>
Project Management Office (PMO)	Rebecca Northup, DEP PMO	Provides direction for the methodology used (DEP) for successfully managing the statewide project
Contract Manager	Ray Spaulding, DMS Chief of Fleet Management	Responsible for all aspects of contract management related to procurement, scope, time, cost, and deliverable sign-off  Negotiates the acquisition of software and services from computer technology vendors  Understands business requirements  Structures the terms and conditions of the deal  Develops the contract  Oversees the final sign-off

Project Role	Resources	Responsibilities & Assignments
Procurement Lead	Ann Reeves, DMS Departmental Purchasing Director	Provides procurement expertise and assists with the development of procurement documents
State Project Manager	To Be Determined	The state project manager's role is to ensure compliance by the vendor project manager for successful planning, execution, monitoring, control and closure of an outsourced project.  • Ensures effective project communication  • Provides input and presentations to Legislature as required  • Provides oversight of project scope throughout the project, project schedule and associated tasks  • Provides oversight for compliance with project plan/proposal and all established PMO standards

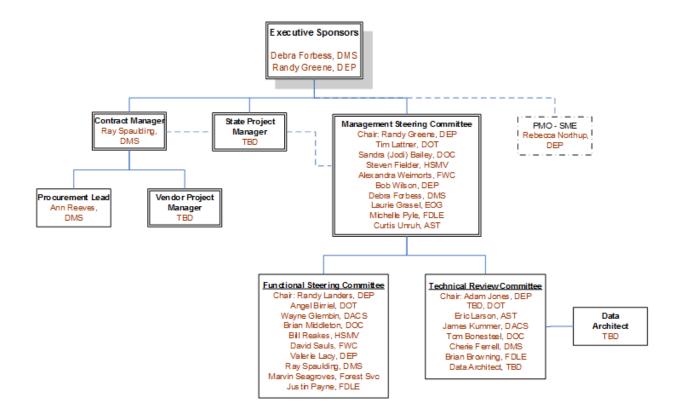
Project Role	Resources	Responsibilities & Assignments
Vendor Project Manager	To Be Determined (after vendor selection)	Responsible for all aspects of the outsourced project related to the following: project initiation, project integration, scope, time, cost, quality, communication, risk, human resources, and deliverable sign-off. The vendor project manager's role is to ensure compliance by the vendor project manager for successful planning, execution, monitoring, control and closure of a project.

Project Role	Resources	Responsibilities & Assignments
Management Steering Committee (MSC)	Chair: Randy Greene, DEP (850) 245-2144 Randy.Greene@dep.state.fl.us  1. Department of Transportation (DOT)	The Management Steering Committee provides high- level leadership and oversight for the inter- agency project:  Resolves any issues elevated by the Functional Steering Committee Provides guidance on overall strategic direction Champions the project at a statewide level

Project Role	Resources	Responsibilities & Assignments
Ргојест које	Chair: Randy Landers, DEP (239) 344-5600 Randal.Landers@dep.state.fl.us  1. Department of Transportation (DOT) Angel Birriel, (850) 410-5517 Angel.Birriel@dot.state.fl.us  2. Department of Agriculture and Consumer Services (DACS) Wayne Glembin, (850) 617-7226 Wayne.Glembin@freshfromflorida.com  3. Department of Corrections (DOC)	Assignments
Functional Steering Committee (FSC)	Brian Middleton, (850) 717-3953  middleton.charles@mail.dc.state.fl.us  4. Department of Highway Safety and Motor Vehicles (HSMV)  Bill Reakes, (850) 617-3342	Provides subject matter
	BillReakes@flhsmv.gov  5. Florida Fish & Wildlife Conservation Commission (FWC) David Sauls, (850) 617-9659 David.Sauls@MYFWC.Com	expertise for Fleet Management; Agency Fleet Administrators with the largest fleets are members of this committee.
	<ol> <li>Department of Environmental Protection (DEP)</li> <li>Valerie Lacy, (850) 245-3185</li> <li>Valerie.Lacy@dep.state.fl.us</li> </ol>	
	<ol> <li>Department of Management Services (DMS) Ray Spaulding, (850) 488-4693 Raymond.Spaulding@dms.myflorida.com</li> </ol>	
	8. Forest Service Marvin Seagroves, (850) 681-5857 Marvin.Seagroves@freshfromflorida.com	
	<ol> <li>Florida Department of Law Enforcement (FDLE)</li> <li>Justin Payne, (850) 410-7300</li> <li><u>JustinPayne@fdle.state.fl.us</u></li> </ol>	

Project Role	Resources	Responsibilities & Assignments
Technical Review Committee (TRC)	Chair: Adam Jones, DEP (850) 245-8251, Adam.Jones@dep.state.fl.us  1. Department of Transportation (DOT)     To Be Determined 2. Agency for State Technology (AST)     Eric Larson, (850) 412-6045,     Eric.Larson@AST.MyFlorida.com 3. Department of Agriculture and Consumer Services (DACS)     James Kummer, (850) 617-7595     James.Kummer@FreshFromFlorida.com 4. Department of Corrections (DOC)     Tom Bonesteel, (772) 410-2059     Bonesteel.Thomas@mail.dc.state.fl.us 5. Department of Management Services (DMS)     Cherie Ferrell, (850) 488-5134,     Cherie.Ferrell@DMS.MyFlorida.com 6. Florida Department of Law Enforcement (FDLE)     Brian Browning, (850) 410-8341     BrianBrowning@fdle.state.fl.us	<ul> <li>Provides technical and security expertise</li> <li>Reviews and provides final approval for all technical aspects of the project</li> <li>Works closely with the state project manager to ensure that all business requirements are technologically feasible</li> <li>Ensures that all environments are appropriately established, configured and tested</li> <li>Ensures that state security and privacy requirements are properly addressed by the vendor solution</li> </ul>
Data Architect	To Be Determined	Responsible for ensuring that the data assets in the project are supported by a data architecture that aids the state in achieving its strategic goals. The data architecture should cover databases, data integration and the means to get to the data. The data architect must achieve these goals while conforming to the state's data standards.

## I. FMIS Organizational Chart



## J. Project Management Methodology

Identify and discuss the agency's project management framework this project will utilize (commercially purchased, industry standard or internally developed). If an industry standard (e.g., Project Management Institute, Prince, etc.) is used, the selected project management methodology should be identified, but not discussed in detail unless any variance from the methodology will occur. Extensive details should be included, however, if using an internally developed methodology. Project Control processes also should be described, if an internally developed method is used.

This project is governed by DEP's Project Management Standard for Vendor-Managed Projects (STD-09052701.1.0), which adopts by reference the Project Management Institute's (PMI®) Guide to the Project Management Body of Knowledge (PMBOK®). The Fleet project will use this PMI-based project management methodology to manage the scope, schedule, cost, quality, human resources, communications, risks and procurement activities of the project.

## II. Baseline Schedule

Identify high-level tasks and major milestones for the project.

Milestone	Planned Start	Planned Finish	Responsible
Initiate statewide project	Nov 2014	Nov 2014	Executive Sponsors
Establish project governance	Nov 2014	Nov 2014	Executive Sponsors
Develop initial business &	Dec 2014	Dec 2014	FSC, Technical Review
technical requirements			Committee
Conduct and analyze market	Dec 2014	Dec 2014	FSC
research, including cost			
models			
Develop and submit Schedule	Dec 2014	Dec 2014	MSC
IV-B		_	
Amend LBR and update	Jan 2015	Feb 2015	MSC
Schedule IV-B as needed			
Develop ITN	Apr 2015	June 2015	Contract Manager, FSC
LBR approved/budget released	July 2015	July 2015	MSC
to DMS			
Procurement process (issue	July 2015	Feb 2016	Procurement Lead, Contract
ITN, evaluate responses, select			Manager, ITN Evaluation Team
system/vendor)			(select FSC, TRC, Sponsor
	0 . 004=	0 . 00.	members)
Submit LBR for ongoing	Oct 2015	Oct 2015	MSC
maintenance	14 2016	1 2016	5.46
Initiate contract	Mar 2016	Apr 2016	Contract Manager, DMS,
Confirmation to the state of th	NA: 2046	C - 1 2016	Vendor
Configure and test system	May 2016	Sept 2016	Vendor, State Project Team,
Today day and day and day	0.1.2046	D 2016	TRC, Data Architect
Train system administrators	Oct 2016	Dec 2016	Vendor, State Project Team,
and users	In a 2017	l 2017	select Users
Incrementally implement	Jan 2017	June 2017	Vendor, State Project Team
agencies	I 2017	l 2017	Function Consider Design
Close Project	June 2017	June 2017	Executive Sponsors, Project
			Manager

# III. Communication Plan

Identify and discuss the agency's processes and procedures for managing project risks and complete the project risk table.

Communications provide regular updates on the contributions, commitments and challenges for the project effort to all project participants as defined in the project roles and responsibilities and/or the project organizational chart.

The following table summarizes the Project Status Reporting processes:

Communication	Description	Plan		
Project Kickoff Meeting	Introduce the approved	Frequency:	once	
	Project Charter	Initiator:	project manager	
		Audience:	all	
Individual Status Report (ISR)	Report task completion, issues and concerns, lost time, tasks expected to be completed in the next reporting period, and time reporting by task (including actual effort hours,	Frequency: Initiator: Audience:	monthly or as needed team members project manager	
	effort estimates-to-complete, estimated completion date)			
Project Status Meeting	Share overall project status, celebrate accomplishments, discuss issues and concerns, and review goals and assignments	Frequency: Initiator: Audience:	monthly or as needed project manager customer(s), team members	
Steering Committee Status Meeting	Review overall project status, including:  Project risks Escalated issues Change log Acceptance log	Frequency: Initiator: Audience:	quarterly or as needed project manager sponsor(s), customer(s)	
Project Status Report (PSR)	Summarize overall project status, accomplishments, issues and schedule	Frequency: Initiator: Audience:	monthly or as needed project manager all stakeholders	
Project Notebook	Maintain the project document repository for reference in SharePoint library accessible by team members and others as needed	Frequency: Initiator: Audience:	as needed project manager all	

## IV. Business Process Organizational Change Management Plan

*Identify and discuss how the agency plans on using this project to improve the supporting business structure (people and processes), and its plans for implementation of required changes.* 

We do not anticipate any significant changes to the impacted organizations' business processes. Once the vendor and solution is selected through the ITN process, the resulting contract will require detailed implementation plans, as well as a detailed training plan and associated training materials. Through a series of training sessions, the Vendor will provide structure training sessions at both the administrator and user levels before the system is approved for production use and the legacy system retired.

## V. Project Change Management

Any changes to the project will be managed according to the following Project Change Management Process:

At a minimum, the Project Manager (PM) conducts the following activities when a change is requested:

- 1. The PM logs the change request into a Change Request Log and track its status.
- 2. Complete a change request form. This form includes a description of the change, justification for the change, as well as impacts to the project scope/deliverables, schedule and project cost. The PM works with the project team and other subject-matter experts to analyze the impacts of the requested change on the project. If other projects will be impacted by the change, those impacts are analyzed as well.
- 3. The PM submits the Change Request to the MSC for review and approval (or rejection).
- 4. If approved, the PM, as well as the Contract Manager and Vendor PM, applies changes specified in the request as needed to their respective project and contract documented scope, schedule and/or budget.
- 5. The PM updates the Change Request Log to reflect the final change request status.
- 6. DMS will be responsible for establishing appropriate governance, including change management, after implementation. Any changes to the operational baseline will be coordinated with agencies and documented for historical reference.

#### **Change Criteria**

The following items require Change Management:

- Any change to the approved Project Management Plan, contract/purchase order, or any approved Change Request, including the following:
  - Scope, including critical success factors, priorities, or deliverables
  - Project management approach

- Technical approach
- Deliverable acceptance criteria
- Changes in roles and responsibilities
- Most changes to the project schedule, including the following:
  - Additional, fewer or altered deliverables, work products, and/or activities
  - o Additional, fewer or altered tasks, task assignments or task dependencies
  - Changes to an accepted deliverable
- Realization of a risk event, which requires execution of contingent activities (i.e., new project tasks) to mitigate the risk
- Time spent to investigate and/or estimate a Change Request in excess of two (2) hours effort

# VI. Project Risk Management Plan

Identify and discuss the agency's processes and procedures for managing project risks and complete the project risk table.

A risk is an uncertain event or condition that, if it occurs, has an effect on at least one project objective. Objectives can include scope, schedule, cost, and quality. A risk may have one or more causes and, if it occurs, may have one or more impact. A cause may be a requirement, assumption, constraint, or condition that creates the possibility of negative or positive outcomes.

A key focus of risk management is to anticipate, identify, and address possible future events or occurrences that, left unabated, could negatively impact the success of a project. This project will use a five (5) step process to manage risks:

- 1. <u>Identify risks</u>: Identify risks that are relevant to the project and could be encountered anytime during the project.
- 2. <u>Analyze risks</u>: Analyze the risks to determine what is driving them, how great their impact might be, and what the likelihood of the risk occurring (probability) is.
- 3. <u>Prioritize risks</u>: Establish a risk short list. The list will be used to determine the most important risks to track and respond to.
- 4. <u>Risk Response Strategy</u>: Plan the action(s) that will be taken to mitigate the risks on the short list.
- 5. <u>Monitor risks</u>: Monitor, on a regular basis, the progress of the risks, risk response plans that have been initiated, and risks that have been adequately resolved. This is also where new risks will be identified.

Each risk will be documented in the project risk register, and an occurrence probability and impact rating will be assigned. The risk severity will be calculated by multiplying the occurrence probability by the impact of the risk. All risks of a severity rating > 0.48 (i.e., Risk Level above Moderate) will have a documented risk response strategy. The following is the initial risk register for this project:

Risk Description/Impact	Probability of Occurrence	Impact Scale	Risk Severity Rating	Response Strategy	Assigned Owner
Lack of agency participation	0.10	0.90	0.09 (Low)	Continue communication from executive sponsors and individual agency leadership regarding project importance; assign named staff to project roles	Project Sponsors, Project Mgr
2. Lack of sufficient funding	0.30	0.90	0.27 (Moderate)	Feasibility study must clearly capture all of the up-front, as well as ongoing project costs, for the lifespan of the selected solution	Project Sponsors, Project Mgr
Change in scope and business requirements	0.30	0.90	0.27 (Moderate)	Project manager and FSC will closely control scope and requirements. Any changes to either will be controlled through a formal change management process.	Project Sponsors, Project Mgr, FSC
Agency staff possessing the necessary skills and abilities to complete the project and support the system	0.30	0.90	0.27 (Moderate)	Train relevant agency staff in the necessary skills required to use and support the system	Project Sponsors, Agency Senior Mgt.

Occurrence Probability and Impact Scale: 0.10 (Very Low), 0.30 (Low), 0.50 (Moderate), 0.70 (High), 0.90 (Very High)

Risk Response Threshold: 0.01-0.08 (Very Low), 0.09-0.24 (Low), 0.25-0.48 (Moderate), 0.49-0.80 (High), >0.80 (Very High)

# VII. Capacity Plan

Projects that involve the purchase/lease, configuration, and installation of significant computer hardware (more than 5% of project costs) should prepare a Capacity Plan. For purposes of capacity planning, computer hardware includes servers, storage, and network infrastructure. A template is available upon request, if the agency does not have an existing capacity planning tool.

We do not believe a Capacity Plan is relevant for this project. If, as expected, the selected COTS is a cloud-based SaaS solution, the cost of hardware and software is bundled into the overall project cost and ongoing annual subscription/licensing fee.

## **VIII. Appendices**

Number and include all required spreadsheets along with any other tools, diagrams, charts, etc. chosen to accompany and support the narrative data provided by the agency within the Schedule IV-B.

# Appendix A: Eight Mercury Recommendations

The Mercury report outlined eight recommendations. This project focuses on the replacement of the fleet management information system. The remaining seven functional recommendations made by the Mercury Business Case are out of scope of the current IT project.

- Fleet Administration Expand DMS role and increase staff resources to provide increased and centralized oversight, analysis, and services to manage the State's fleet.
- 2. <u>Fleet Management Information System</u> Replace the existing in-house developed system (Florida Equipment Electronic Tracking FLEET) with a more robust, fully featured and user friendly, intuitive Commercial Off the Shelf (COTS) application that allows easy distribution of information to all fleet users, customers and management in a real-time environment.
- 3. <u>Fleet Replacement and Financing</u> Centralize fleet replacement planning and budgeting in DMS, identify optimal replacement cycles for key types of vehicles, develop a long-term fleet replacement planning program, and adopt leasing as the primary means of financing fleet renewal.
- 4. <u>Fleet Size and Utilization</u> Conduct a study to reduce the size of the fleet by eliminating low use vehicles, study the feasibility of establishing shared-use motor pool locations in Tallahassee, develop and implement an ongoing fleet utilization monitoring system, and mandate the use of charge-back rates as a financial incentive for agencies to maintain an optimized fleet size.
- 5. <u>Fleet Acquisition</u> Develop, formalize and document a policy and process for vehicle specification, solicitation and selection that incorporates best practice elements.
- 6. <u>Fleet Disposal</u> Conduct an analysis of the cost and benefits of employing various resale methods to dispose of vehicles. Use the results to establish core methods for various types of equipment. Formalize and document a policy and process for vehicle disposal that incorporates the best practice elements, including minimizing days to sale and return of funds to the agency fleet. Establish performance metrics to actively monitor and manage disposal outcomes.
- 7. <u>Fleet Maintenance and Repair</u> Open shops to all agencies; develop standards and consistent shop procedures; consolidate shops; outsource large shops and outsource all sublet repair to a maintenance service provider.
- 8. <u>Fleet Fueling</u> Review the current State contract for bulk fuel; complete a justification audit of all current sites; develop uniform pricing, chargeback and processing methods; develop and implement a fuel management program; establish electronic interface for fuel, mileage and repair data.

# Appendix B: Mercury Study Excerpt of Fleet Management Information System

## As a courtesy, the FMIS section of the Fleet Business Case is repeated below.

### **Introduction and Industry Best Practices**

In all fleet organizations, a tremendous amount of information is recorded and compiled in the normal course of procuring, operating, and maintaining the vehicles and equipment used in the operation. Prior to 1980, fleet information was kept primarily in a hard-copy format, on documents that were manually recorded, compiled, and filed.

Modern fleet management information systems (FMIS) can extract key data elements by equipment type, user agency, or functional area, and can easily track performance and cost in a number of ways. Key data elements can be instantly compiled, sorted, and summarized to produce information on activities and performance that simply was not available in the past. Real-time access to vehicle repair histories and inventory records enables fleet management organizations to plan, direct, and control service delivery activities with a degree of precision and efficiency never before possible. At the same time, increased levels of accountability and benchmarking against other organizations have all increased pressure on fleet management organizations to develop and use management information to facilitate improvements and demonstrate proficiency in all areas of performance. Information systems that are *specifically designed for fleet management* have become one of the most important tools for delivering fleet management and maintenance services cost effectively. Some of the advantages of implementing such a solution include the following:

- ✓ Dispersed fleet operations work with standardized data definitions, data input fields, and data reports
- ✓ Information can be communicated using industry standard fleet terminology, data fields, performance measures, reports, etc.
- ✓ Statistical history enables comparisons over time (longitudinal statistical reports), and across organizational divisions
- ✓ Managers and supervisors can more speedily identify problems and unearth answers to management questions
- ✓ Query programs enable flexibility for selecting and extracting data and reporting in different formats and from different statistical perspectives

One of the leading trends in the industry is that fleet management organizations are providing their customers with information stored in their information systems through read-only reports that are accessed through secure Internet and Intranet web pages. This reporting capability allows fleet customers to manage their own vehicles and equipment by looking at reports that show utilization, fuel consumption, billing records, and inventory

details. Such reports also improve customer relations by providing transparency and a feeling on the part of customers that the fleet organization is ready and willing to provide complete information on fleet operations.

In today's data intense environment it is critical to consolidate vehicle fleet data and have the ability to track and report this information. Utilizing an information system that is designed specifically for fleet management makes this task much easier for fleet managers.

DMS currently uses an internally developed web-based application - the Florida Equipment Electronic Tracking (FLEET) system - to track state fleet inventory information and maintenance activities. This system replaced an older legacy system known as Equipment Management Information System (EMIS) that was also developed in-house.

It is unusual in our experience for a large government to develop a custom fleet management application in-house. In-house development of a fleet system places tremendous pressure on an organization's information technology and fleet business staff to fully understand the fleet industry and then translate this knowledge into a robust fully-functional fleet management information system (FMIS).

While we understand the State had little time and budget to replace EMIS, and was attempting to be financially prudent, we believe the long-term opportunity costs of having limited system functionality, questionable data quality, and limited management tools far exceeds any short-term financial benefit that may have been realized by not procuring a commercially available robust FMIS. Furthermore, we were told that to date, development costs for FLEET are approaching \$459,792. This is more than most other states have spent implementing a commercial system and, therefore, it is likely the State has not saved money from its custom-built system approach. A high-level cost comparison will provide context to the internal development costs and is provided later in this section of the report.

In-house development of specialty applications in place of commercially available industry leading solutions does not generally produce the most effective, efficient or cost-effective management solution. While in-house and legacy systems can provide effective data warehousing and reporting platforms, they lack daily work management features and functions needed to properly manage and maintain a complicated fleet operation. In our experience, custom-built in-house software solutions are burdened with hidden support and development costs and require a substantial amount of continual development to keep up with the demands for information that constantly evolve.

The State cannot optimize the cost and performance of its fleet operations without ready access to actionable management information. As demonstrated in the discussion below, it is clear that the FLEET system does not meet Florida's needs in this regard. Moreover, while it is theoretically possible to enhance FLEET so it matches the functionality of commercial systems, it would cost millions of dollars and take years of effort to reach this

goal. Consequently, replacing FLEET with a robust purpose-built commercial FMIS such as used by other states needs to be one of Florida's key strategic initiatives.

Below we provide a detailed assessment of the FLEET system, provide information on commercial systems, explore related costs, and provide recommendations for the best options for Florida.

## **Analysis and Findings**

As previously noted DMS is responsible for the development, maintenance and operation of an equipment management information system for use by state agencies. State agencies are responsible for accurate and timely data input into the FLEET system. The current system has been in use for approximately 18 months. It was developed in 2011 based on then-current functionality of the legacy mainframe EMIS system, which had also been developed in-house. EMIS was no longer supportable due to its outdated technology and was slated for retirement. Ten years of historical data from EMIS was brought into FLEET during the transition. It was reported that the validity of some data imported from EMIS is questionable. Fuel data and other fleet related costs are also stored in a variety of localized systems and locations.

FLEET is an open source application developed using Ruby on Rails development tools and utilizing a low-cost database management system - MySQL. The FLEET system is centrally hosted in a State managed data center in Tallahassee and includes development, test and production environments. Individual agencies are charged a monthly or quarterly fee for access and support. There are currently 30 agencies utilizing the FLEET system.

There are currently 318 agency level administrators that can add/edit information for their agency including equipment, roles, assign roles, add locations, add organizational codes, etc.; 840 agency data-entry users that can add monthly logs, work orders and PMs for their respective agencies; and there are 81 read only users. Allowing many users to make code changes throughout the organization affects the consistency and quality of the data being collected downstream, and minimizes the effectiveness of any reporting or analysis that can be done at a centralized management level. Furthermore, the system cannot manage operational processes when each agency can dictate what or how data is collected and maintained.

At a minimum, a centralized system administration team must be created to oversee the configuration and data consistency of the enterprise application. FMIS applications are complex systems when they are implemented on the scale required to manage a fleet the size of Florida's. Operations can benefit from support staff that understands critical fleet performance indicators, data structure, and data storage schemas. DMS should establish FMIS System Administrator/Fleet Data Analyst positions responsible for data analysis and extraction, development of management reports and business intelligence to measure performance, and who possess communications skills to present those findings.

Furthermore, the System Administrator should provide system users with information, assistance, and training, and serve as the liaison between fleet users; the DMS technical support group, and the FMIS application vendor's support team.

The following types of state owned and leased equipment are required to be tracked in the FLEET system. Agencies are assessed a service charge for each of the required assets (currently \$1.75 per item per month).

- Automobiles (e.g., Coupes, Sedans, Hatchbacks, Station Wagons)
- Light Trucks (e.g., Pickups, Chassis-Cabs, Vans, Sport Utility Vehicles)
- Small Vehicle or Equipment, only if:
  - Designed Primarily for Transporting Persons, and,
  - Legal to Operate on Public Roads (i.e., with license plate)
    - (e.g., Motorcycle)
- Large Vehicle (> 1 ton) or Equipment, only if:
  - Designed Primarily for Transporting Persons, and,
  - Legal to Operate on Public Roads (i.e., with license plate)
    - (e.g., Bus, Mini-Bus)
- Watercraft (e.g., Boats over 12 feet in length, Airboats, Personal Watercraft)
- Aircraft (e.g., Airplanes, Helicopters)

The following types of state owned and leased equipment are optional for tracking in the FLEET system. Agencies are not charged for these optional items.<sup>9</sup>

- Medium and Heavy Trucks
- Small Vehicle or Equipment (except as described above)
- Large Vehicle (> 1 ton) or Equipment (except as described above)
- Tractors (to include wheel and track types)
- Heavy Equipment (e.g., Backhoes, Crawlers, Excavators, Loaders, Scrapers)
- Trailers (e.g., Boat, Utility, Cargo, Lowboy, Transport)
- Forklifts
- Other Types of Mobile Equipment (e.g., Plows, Mowers, Message Boards, Generators, Chippers, etc.)
- Marine Engines

Preventative maintenance (PM) and scheduled services can be tracked in FLEET using either accumulated meter (miles/hours) or elapsed time (weeks, months, years etc.) Each agency determines their own PM programs by identifying PM type, PM cycle, PM cycle length, and PM sequence. Individual PMs are assigned an alphanumeric reference. The tasks included in each echelon of PM are the responsibility of the agency to identify and

<sup>&</sup>lt;sup>9</sup> Logs must be completed at least yearly for all optional items tracked in FLEET.

maintain. The system does not include any hierarchical logic to track nested PMs.

Examples of current existing PM structures are listed in the following Figure:

Preventive Maintenance Schedules Add a Pm Schedule 2 C Archived Active Pm code Month interval Unit interval Pm cycle Meter type Service sequel Agency Edit A(2MO/100HRS) 2 100 20 / 1000 HOURS 4A 1B 4A 1C 100 20 / 500 Edit B(4MO/100HRS) 4 HOURS 1A 1B 1A 1B 1C Edit C(4MO/2,000MI) 4 2000 48 / 24000 5A 1B 5A 1C MILES Edit D(4MO/3,000MI) 4 3000 32 / 24000 MILES 3A 1B 3A 1C Edit E(4MO/4,000MI) 4 4000 24 / 24000 MILES 2A 1B 2A 1C 5000 30 / 30000 2A 1B 2A 1C Edit F(5MO/5,000MI) 5 MILES Edit G(5MO/250HRS) 5 250 30/0 HOURS 2A 1B 2A 1C 2A 1B 2A 1C Edit H(3MO/3,000MI) 3 3000 18 / 18000 MILES Edit HR(12MO/10,000 12 10000 12 / 10000 MILES 1A Edit (6MO/10,000MI) 6 10000 18 / 30000 MILES 1A 1B 1C Edit J(5MO/5,000MI) 5 5000 30 / 30000 MILES 5A 1C 5A 1C Edit K(5MO/25,000MI) 5 25000 30 / 0 MILES Edit K1(5MO/1,000HR 5 30 / 6000 HOURS 5A 1C DOT M 4a Page 1 of 9 >> > ≥ 25 💌 View 1 - 25 of 204

Exhibit 21: FLEET PM Scheduling Module

We found the PM parameters and schedules to be overly complex in deployment and daily application, but lacking in basic maintenance management scheduling and reporting capabilities. Furthermore, the system identifies the specific PM due on a vehicle, based on the cycle and cycle length calculated on the previous logged PM Service. However, most times the maintenance organizations rely on the technician or vendor to determine the level of PM that should be completed and ignore results generated from the system.

The system is not capable of capturing the specific PM that was completed and just logs that a PM Service was performed. While agencies can add the PM service in the comments section of the work order, this approach is sub-optimal. For agencies that have shops such as FDOT, the system is capable of capturing specific PM information. However, the logic driving the layers of service (i.e. echelons) that define where a lower level service is nested within a higher level on (e.g. a B service by definition includes an A service) reportedly do not update service intervals properly.

FMIS applications should support multi-tiered (hierarchical) and progressive PM programs to ensure compliance with manufacturer or industry recommendations. The system should allow PMs to be scheduled using the most applicable cycle and cycle length for

the vehicle class and deployment and can be based on combinations of accumulated meter, elapsed time, fuel consumption etc. PM Service due dates should be monitored and a forecast automatically published and distributed at least 30 days in advance. The FMIS should provide capabilities to facilitate automated shop scheduling and loading, and include detailed task checklists and parts required lists.

Vehicle/Driver assignments – Currently the system does not have a driver module that would allow agencies to track vehicle assignments to drivers and the drivers certifications, licenses etc. and the expiration or retesting requirements of each.

Fuel transaction tracking – The system does interface with several fuel systems (WEX, ARI, P-Card) through batch process to provide fuel cost and quantity tracking and calculate a utilization cost for fuel. Most agencies however, manually enter individual fuel details, utilization entries and vendor invoices into the FLEET application.

Work Order system and tracking capabilities – there are generally two types of work orders used to support the maintenance and repair operation in the FLEET system. A "general" work order is used for unscheduled maintenance and repairs. A PM work order is used for costs associated with maintenance activities performed because of the vehicle being taken in for scheduled service based on its PM schedule (i.e. 5 months/5,000 miles, etc.).

A robust work management system incorporates various elements (shop managers portal, shop floor or technicians tools, industry accepted repair coding schemas, etc.), to provide a comprehensive tool for scheduling, assigning and tracking in house and vendor provided labor and parts transactions and is capable of providing detailed reports and analysis by vehicle, agency, class etc. Furthermore, since many agencies employ technicians and service workers, a suitable system must be capable of capturing actual labor hours, job standards and maintaining an industry acceptable maintenance and repair coding structure (ATA/VMRS). The current system does not provide support for these functions.

Other deficiencies noted during review of the FLEET system include:

- No vehicle replacement module
- No depreciation calculation or tracking
- No accident management
- No motor pool management
- Manufacturers or extended warranties not linked to work orders. (no automated notification)

Another important major module absent from FLEET is a parts management and warehousing function. Currently the State has no effective method for managing automotive replacement and repair parts warehoused at State-owned maintenance facilities. This frequently results in over stocked parts rooms, missing parts due to lack of

accurate tracking, and inability to document the total cost of the parts inventory. Parts are added to work orders in an attempt to capture costs, but there is little or no historical reporting available to track the frequency of use, warranty coverage, predicative failure rates, or quality of parts used.

Currently, FLEET is capable of producing five standard reports.

- Inventory report by agency.
- Missing Log Report Identifies when a monthly mileage and fuel report has not been provided from the assigned agency.
- Cost & Utilization Report Fuel and maintenance costs per period with utilization (e.g., cost per mile, etc.) analysis.
- Delinquent PM Report List of PMs that are past due.
- Scheduled or Due PM Report List of PMs that are due or scheduled.

There are no ad-hoc reporting capabilities and the existing reports cannot be modified. The reports (lists) can be filtered only by location and are then exported to MS Excel. This is not considered a reporting engine and does not provide formatting, analysis or management reporting capabilities but is in actuality a list of specific data that can then be further manipulated or analyzed using external tools (MS Excel, etc.)

There is no dashboard functionality, management trend analysis or performance indicator comparisons available in the current system.

## Commercial Off-the-Shelf (COTS) Systems

COTS solutions are commercially available FMIS applications developed to manage a wide variety of fleet operations from small fleets of several hundred units to large, diverse operations with tens of thousands of fleet assets. These systems can include specialized stand-alone management tools, such as motor pool dispatch and reservation software modules, telematics, and GPS-based systems, fuel management systems (FMS) as well as fully integrated enterprise-level software programs.

Typical strengths and features of desirable FMIS, (including nearly all of the "fleet-specific" applications), include these attributes:

- Web-based technology resulting in lower support costs with wider user accessibility.
- Complete life cycle management for vehicles, equipment, parts, and work orders.
- Comprehensive transactional details captured in sensible business driven processes.
- Ease of integration and interfacing with third party applications.

- Intuitive graphical user interface and consistent user experience throughout.
- Modern database and operating system compatibility increases security and data integrity.
- Code-based data capture provides consistent, reportable information and efficient grouping of details for reporting and analysis.
- Industry standard reports and ad hoc reporting engines allow effective data analysis for a wide user audience.
- Easy distribution of management information to enterprise customers through standard reports and dashboard tools.
- Efficient maintenance and shop operation management modules.
- Fully capable integrated parts management capabilities.
- Tight integration with fuel management, motor pool, telematics, and other thirdparty fleet specialty management modules.
- Flexibility and scalability to accommodate future technology and business process evolution and growth.

FMIS applications range from solutions that feature near-turnkey functionality, to robust fully configurable systems that feature moderate to fully customizable database, screens, and functional elements and objects. These systems generally fall into two broad categories – customizable (requires a level of screen design, function development and configuration) and out-of-the-box (OOB; characterized by a more rigid user interface and includes user-defined business rules built into the core application).

System configuration, design, and follow-on administration is typically more complex for the customizable systems involving process definition and screen design compatibility, functional specifications and development, user security and permissions and integration of components within the application. OOB systems generally involve setting up predefined switches and options, code tables and user roles and security, since these systems often already include predefined processes and procedural functions. The leading systems accommodate nearly all information management needs, are aligned with best practice processes, include standard reports and analysis tools, all wrapped in fully integrated applications. The Exhibit below shows several differences between the OOB turnkey systems and the customizable systems.

Exhibit 22: OOB Turnkey Systems VS Customizable Systems

ООВ	Customizable
Application business rules are built     in to distant how data is managed.	Business rules must be incorporated into the system system are
in to dictate how data is managed, processed, and validated.	the system customization or configuration.
<ul> <li>Standard designed screens, modules, and functions allow best practice fleet processes to occur.</li> </ul>	Generally require a higher level of systems knowledge to configure and develop screens, functions and  processes.
Include a set number of common asset schemas and data attribute listings.	<ul> <li>Typically allows flexible data capture and nearly unlimited attribute tracking.</li> </ul>
Generally more rigid in data capture and work flow processing management.	<ul> <li>Allow options to accommodate non- standard business processes or alternate procedures.</li> </ul>

There are several considerations for COTS Applications that must be kept in mind, as listed below:

- Initial Cost Systems are available as hosted software-as-a-service (SAAS) and as internally hosted applications. Costs are typically based on a per-unit or perasset fee.
- Ongoing Cost Continuing costs for systems includes software and hardware maintenance and support, which is usually calculated at twenty percent of total software licensing and any provided customization.
- Ability to Meet Requirements COTS systems are fully capable of providing comprehensive fleet management functionality meeting all current needs and requirements for asset, maintenance, and inventory stock management.
- Ease of Acquisition Usually a competitive Request for Proposal (RFP) and selection process would be required to define and procure these systems.
   Selection and implementation processes could take two years or more and the system could be introduced to the organization in phases.
- Training and Support On-site, process-based classroom training is typical and
  is usually provided in several stages. Fleet management and administrator training,
  key users, users, and go-live sessions are common. Complete user guides and online help are available.
- Other Systems generally keep pace with industry best practice and typically develop features and functions based on user request. Because there is a

relatively large and educated user base for most of these systems, the software continues to evolve to meet those needs.

## **Management Analysis and Reporting**

The best fleet system available is, of course, of limited use unless it supports analysis of data and production of management reports. Ready access to these features should be at the top of the list when a fleet organization is contemplating purchasing a FMIS. Data collected through daily operations is used to analyze the effectiveness and efficiency of the organization and provides a snapshot of trends and real-time activities used to make management decisions based on actual operational information.

It is also important that the FMIS provide read-only reports that are accessed through secure Internet and Intranet web pages. This allows fleet customers to participate in managing their vehicles by looking at reports that show utilization, fuel consumption, billing records, and inventory details. Such reports also improve customer relations by providing transparency and a feeling on the part of customers that the fleet organization is ready and willing to provide complete information on fleet operations.

Making reports and key performance indicators available online to demonstrate service level statistics and performance ratings is an efficient method of 'advertising' the fleet's benefits to its customers. Additionally, providing a current snapshot of operations (e.g., work in progress, vehicle history, and completed work) allows customers to monitor the readiness of their vehicles without having to contact the fleet agency for a status.

Leading FMIS systems typically include dashboards including key performance indicator meters, charts and graphs and user defined lists and tables to display a snapshot of operations and statuses. These are usually deployed based on user roles, user accounts, or other groupings. The dashboard can provide a snapshot of current operational activities and indicators allowing ease of localized and centralized review.



Exhibit 23: Example FMIS Dashboard

Key Performance Indicators (KPIs) are used to evaluate, measure, and assess the operational effectiveness of the organization. Trending tools made available to non-FMIS users and customers enable them to review operating cost, vehicle status, mission readiness and other key fleet information. Some typical management metrics routinely evaluated in effective fleet operations are illustrated in the Exhibit below.

Exhibit 24: Fleet Performance Indicators and Metrics

Performance Measure	Description	Target
Fleet Availability Rate	The degree to which the fleet service provider is able to ensure the regular availability of fleet units to their user agencies. Availability rates should be highest for mission critical fleet units.	95%
PM Program Compliance	Measures the number of PM's performed on the date scheduled. A low compliance rate indicates that PM's are not being performed regularly. A high PM compliance rate is a basic building block for an effective maintenance and repair program.	95% on- time

Scheduled Repair Rate	Measures the portion of all repairs identified and conducted in a controlled, planned manner. The combined purpose of the PM program, operator inspections, and service writing is to identify and take care of problems in a planned, scheduled manner so they do not result in unscheduled and costly breakdowns.	50 to 66%
Road Call/Tow Rate	Measures the percentage of all repairs conducted on broken-down or towed vehicles that cannot be driven to the shop. In combination with scheduled service rate, it provides an indication of PM program effectiveness.	2%
Comeback Rate	Measures the percentage of time a customer returns a vehicle or piece of equipment back to the shop for the same problem within a specified period of time. It is a measure of service quality that reflects the accuracy of service writing and diagnostic activities as well as repair quality.	1%

FMIS applications also feature comprehensive, integrated reporting functionality allowing users to easily access, sort, query and report on data element captured within the system. Using the integrated query tools, or report builders, users can easily create and save complex queries or reports against any table using simple and intuitive tools. Individual queries are usually saved against a user's profile and can be opened and modified later. Furthermore, queries or KPIs centrally created and deployed to remote system users usually presents only the data that the user is authorized to view.

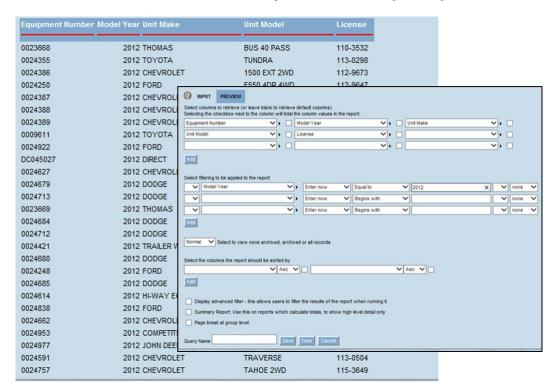


Exhibit 25: Ad Hoc Query Tool and Sample Report

Robust sets of standard management reports are provided as part of the core FMIS applications. These reports are useful to provide the background details for the KPIs discussed above, supply additional performance analysis, present business intelligence findings and supply the basis for management decisions.

Reporting engines used are typically based on Crystal Reports, SQL Server Reporting Services, or internally developed reporting solutions that include tools to provide ad hoc, on demand and web-distributed reporting solutions. The reporting tools generally allow easy modification and customizing of the standard provided reports and enables creation and distribution of new user-developed reports.

Parts Work Order Fuel Billing Motor Pool System Description
FASTER Work Order Print Technician Accountability - Detail Report Technician Accountability - Summary Report Sublet by Vendor - Detail Report Sublet by Vendor - Summary Report Equipment | Parts | Work Order | Fuel | Billing | Motor Pool | S Deferred Maintenance Report Work Order Dollars Summary Description Flat Rate Setup Report Equipment Screen Verify Fleet Work Order Activity Preventative Maintenance Table Listing Flat Rate Comparison Report 103 Preventative Maintenance Due Downtime - Detail Report 104 Equipment Meter Report Downtime - Summary Report Equipment Cost Information - Detail Report FASTER Work Order Print for a Single Vehicle 105S Equipment Cost Information - Summary Report Active Work Orders by Shop 107 Average Age/Cost per Meter Comparison Work Orders with Credits 109 Equipment Replacement Report Possible Comeback Report Equipment Replacement by Date Average Equipment Apa by Clark

Average Equipment Apa by Clark

Work Order | Fuel | | PM Labor Percentage Report 112 Indirect Labor Summary Parts | Work Order Fuel Billing | Motor Pool | System 113 Technician Efficiency Report Equipment Usage - S Description
Equipment Master Li: Parts Inventor 1135 Description Average Repair Time and Cost 114 Parts Inventory · Detail Report Work Order Audit Report Fuel Transaction - Detail Report Vehicle Auction Rep Parts Inventory - Summary Repo Repair Estimate 117 Fuel Transaction - Summary Report 119 Parent/Child Relation Parts Issued - Detail Report Work Order Meter Reconciliation Fuel Meter Override Review Equipment Audit - De Parts Issued - Summary Report Scheduled vs. Non-Scheduled Re Tank Transactions 122 124 Preventive Maintena Vendor List with Purchase Order Average Work Order Completion 1 Tank Master Record Report Cost Per Mile - Summ Parts Received - Detail Report Repair Reason Frequency Equipment without Fuel Transactions 125 Equipment Cost Exce Parts Received - Summary Rept Technician Productivity Percental Fuel Usage Report Average Age for Dist Orders Not Received Report 126 Technician Cost to Labor Dollars | Fuel Budget Report 128 Straight Line Depreci Parts Order Recommendation R. Fleet Availability Summary 129 Remaining Recovery Parts Transferred - Detail Report TWS Review Report 130 Mileage Exception R Parts Transferred - Summary Re, Customer Returns 131 Equipment without Pl FASTER Parts and Related Inte Parts and Task List Report Interchangeable Parts and Rela Work Order Notes Report 134 Equipment Warranty Equipment User Refe Inventory Count Sheet in Locatir Company Work Order Numbers 150 Equipment History: C Warranty Parts Report Work Order User Reference List Independent Issue Transactions Operational, Work Order, and Independent Cost Summ... 150 Equipment History: C 151 Equipment Meter His Work Order Graphics Reference Report Parts Surplus by Storeroom Possible Meter Setup Parts Obsolescence Report Equipment Graphics Parts Issued to Equipment Parts Audit Report Inventory Movement Report ABC Analysis Report Inventory Discrepancy Report Parts Inventory Turns Report

Exhibit 26: Examples of Management Reports Included in COTS FMIS

#### Costs

The software industry has traditionally based its license fees on two metrics:

- 1. The number of system users.
- 2. The number of active assets in the system inventory.

Parts Graphics Reference Report

With the advent of Web-based applications, vendor pricing for software licensing has shifted more towards solely using the metric of active asset count. This is largely attributable to their customers (i.e., fleet management organizations) wanting to provide access to parts of the system to their customers (i.e., drivers and internal agencies and divisions) to participate in the management of fleet assets.

Project implementation services are critical to the success of the FMIS project and to securing a positive return on investment. Unfortunately, implementation considerations are often based on the scope of work defined by the organization purchasing the software, which is typically very weak. In fact, in many cases the organization will leave it up to the software vendor to determine an appropriate level of implementation services and budget to implement their software. Many times, the software vendor may propose a minimal level of implementation services – again to keep the total project price competitive.

We have provided representative pricing for licensing, implementation services and software maintenance and support fees for an internally hosted solution below. There are also estimates for annual application hosting fees in addition to the licensing and implementation services, should DMS determine that a hosted solution is more advantageous to procure. The hosting fees do not include FMIS licensing amortization, but do include system and database administration, backup, and support.

The examples are based on COTS systems licensed for managing up to a 28,000-unit fleet with multiple maintenance repair facilities, motor pool operations and includes vendor pricing for software license fees and basic implementation services. The costs in the following Exhibit are provided as budgetary planning numbers only and should not be considered actual price quotations or proposed solutions when selecting a FMIS provider. Implementation services includes asset and historical data conversion and migration; system installation, setup and configuration; administrator, key user and train- the- trainer user training.

Exhibit 27: Sample FMIS Costs

System	Implementation Services	Software License	Annual Support	Ongoing Subscription	Hosting Contract
System 1 – Semi Customizable (OOB)	\$902,490	\$523,190	\$109,870		\$126,000 <sup>11</sup>
System 2 – Fully Customizable	\$279,000	\$280,000	\$56,000		\$134,000
Current FLEET System	UNK	\$727,500 <sup>12</sup>	\$138,000 <sup>13</sup>	\$378,000	\$42,00014

The following cost estimate is for server hardware, SQL Server and Windows Server operating system software, data storage and load distribution appliances for DMS to internally host an enterprise Web-based FMIS. The single source infrastructure estimates include database and application servers with internal RAID configured hard disk storage for both data and application server protection. The redundant infrastructure includes clustered database servers, mirrored application servers, internal RAID configured hard

<sup>&</sup>lt;sup>10</sup> Accumulated annualized per-vehicle charges invoiced to individual agencies.

<sup>&</sup>lt;sup>11</sup> Annual hosting fee includes all server hardware, operating system and SQL server licensing, hosting center network and DBA support for unlimited users.

<sup>&</sup>lt;sup>12</sup> Estimated software development costs to date.

<sup>&</sup>lt;sup>13</sup> 1.5 FTE support technicians.

<sup>&</sup>lt;sup>14</sup> Database hosting and DBA support paid to Southwood Shared Resource Center (SSRC)

disk storage for O/S and control redundancy, external SAN device storage with fiber channel connectivity for data management and hardware controlled load balancing and failover protection.

Exhibit 28: Infrastructure Cost Estimates

Туре	Component	Description	Unit Price			DANT UCTURE	SINGLE SOURCE STAND-ALONE ENVIRONMENT			
					Quantity	Е	xt Price	Quantity	Ē	ct Price
Software	Database Server	Microsoft SQL Server 2012 Enter. Core License (2)	\$	12,997	4	\$	51,988	2	\$	25,994
Hardware	Database Server	Dell PowerEdge R620, 2 x Intel Xeon E5-5690 (8 cores), 768 Gb RAM, 6x146 HD	\$	33,312	2	\$	66,624	-		
Hardware	Database Server	Dell PowerEdge R620, 2 x Intel Xeon E5-5690 (8 cores), 768 Gb RAM, 12x146 HD	\$	43,312	-			1	\$	43,312
Software	OS	Microsoft Windows Server 2012 Standard Edition (2 CPU)	\$	790	4	\$	3,161	2	\$	1,580
Network	Fiber Switch	Cisco MDS 9148 Multilayer Fiber Switch 16 x 8GB per channel	\$	6,195	1	\$	6,195	-		
Network	Fiber Cables	SFP+ to SFP+, 10GbE, Copper Twinax Direct Attach Cable	\$	120	10	\$	1,200	-		
Hardware	Application Server	Dell PowerEdge R320, 2 x Intel Xeon E5-2470 (8 Cores), 192 Gb RAM, 4 x 300 GB HD	\$	11,931	2	\$	23,863	1	\$	11,931
Hardware	SAN	Dell PowerVault MD3600f SAN, 8G Fibre Ch, 2U-12 drive, Dual 4G Cache Controller, 12 x 600GB 15K RPM Self-Enc SAS 6Gbps 3.5in Hot-plug HD,FIPS140-2	\$	31,214	1	\$	31,214	-		
Hardware	Load Balancer	Barracuda Load Balancer 340	\$	3,632	1	\$	3,632			
						\$	187,877	,	\$	82,818

## Hosted Versus Internal Deployments<sup>15</sup>

In addition to application choices, deployment methods or system architecture can also affect user access and information disbursement. The primary system architectures are client/server, web based, and hosted applications <sup>16</sup>. Overall, Web-based and hosted solutions benefit deployments with remote or satellite locations, operations with high user counts and mobile or remotely connected users. Web based and hosted applications typically require less administration and management of the application and updates and patches are easily applied since the application resides on single or clustered web servers. In addition to basic application access, some hosting solutions provide a reduced cost over purchasing licensing, offer additional system administration or data analysis services. Most all current client/server architecture systems include web-enabled modules that allow on-line work requests, work order status reviews and other limited functionality typically for access by non-fleet customers.

Hosted systems include the data processing platform on which software applications run and provide associated support services on a subscription basis. Hosted solutions allow organizations to use limited resources to produce and use information without having to maintain systems, thus increasing the return on investment on information technology expenditures.

Organizations select hosted solutions to:

• Take advantage of state-of-the art management information systems that they otherwise might not be able to afford.

<sup>&</sup>lt;sup>15</sup> Monthly application hosting fees range from \$.75 to \$4.00+ per asset per month depending on the number of users, amortization options and technical requirements.

<sup>&</sup>lt;sup>16</sup> Hosted applications can be client/server or Web based applications.

- Avoid large up-front hardware and software costs.
- Obtain better service.
- Leverage core competencies and focus on their core mission.
- Maintain autonomy.
- Improve access to and the distribution of management information.

The following illustrates some of the benefits of acquiring a hosted solution:

#### Affordability

- No local server platform required
- Minimal IT agency assistance required
- Minimal workstation infrastructure required
- No software license fees
- Simpler implementation process
- Predictable FMIS costs

#### Speed

- Platform already in place
- No waiting for server hardware or software to be purchased, installed, configured, or tested
- Software modifications, bug fixes, new releases installed immediately and seamlessly
- System response time exceeds that of many local platforms

#### Accessibility

- Hosted solutions are available anywhere, everywhere and anytime an Internet connection is available
- At work, at home, on the road
- Via PC
- Via Winterm
- Via Tablet PC

#### Security

- Multiple layers of data encryption
- Complete database backup and disaster recovery procedures
- Anti-virus protection
- Closed-loop broadband connections available
- VLAN available

#### **Support**

- All OS, DB, and application software updates
- Security patches
- Anti-virus definition updates
- Network performance tuning and troubleshooting
- Help desk and on-line tools
- Dedicated fleet management support professionals

Cost, while an important consideration, should not be the primary factor in determining the optimal solution to correct the current lack of management information. The long-term costs to the organization in not having the data to properly manage the fleet will far outweigh the initial software and implementation costs. Additionally, a poorly configured system will inflict a much higher resource cost to capture, retrieve and analyze data than a properly developed integrated solution. Furthermore, procurement and implementation of a COTS solution provides support assistance from fleet industry professionals versed in supporting both FMIS application and fleet management organization daily operations.

Because of the current organizational structure of the DMS Fleet operation, the FMIS application must be capable of providing combined access but separately secure environments. Management should be able to access consolidated details about the entire statewide fleet while providing layers of security to allow segregation of operational functions that are specific to individual groups. Examples of this consolidated but separate configuration would include:

- Capability to view utilization trends for the entire fleet
- Maintenance shops prevented from creating or adding to work orders against vehicles assigned to other maintenance locations
- Ability for storekeepers to view and request stock available in other state storerooms without the ability to issue stock from other locations.

#### Conclusion

The State suffers from a lack of useable management information on fleet operations. In the current environment important decisions regarding fleet size, cost of services, outsourcing, performance levels, etc. cannot be made based on analyses of key data and metrics. This situation hamstrings the State's efforts to manage its fleet and unquestionably costs the State millions of dollars each year – both in real terms as the State overpays for goods and services that cannot currently be monitored effectively and in opportunity costs for functions that could be better managed.

The FLEET system is an inadequate tool that does not support effective fleet management. The State needs to replace its current system with a robust COTS system.

Several COTS systems are available that will meet the State's needs. Furthermore, systems contain optional features, add-ons, and interface possibilities to increase the future flexibility of the applications and the likelihood of satisfying future process growth within DMS.

The general native functions and management capabilities of the Tier 1 FMIS applications are quite similar, and most feature a robust level of fully integrated management tools. The differentiating factors between the available applications usually follow optional functionality or available add-on modules, availability of customization, and user defined capabilities of the applications.

Regardless of pricing level, any considered FMIS solution should offer fully integrated fleet management capabilities with the same basic data capture flexibility, real time information access, ad hoc reporting capabilities, key performance indicators, work management and scheduling, notification functions, trend and cost analysis, and also feature distributable information.

Even though an automated, integrated system is crucial to proper fleet management, a system should not 'drive' the operational practices of an organization. Capturing data just for the sake of data capture is generally a time consuming and futile effort with resources that could be allocated more effectively. Capturing the right data with the proper processes to provide meaningful and accurate information is the key to effectively utilizing a fully functioned FMIS.

Defining needs and system requirements, followed by selection and subsequent configuration of a new system should be determined through a review and identification of system capabilities to meet optimized business processes. An example of a functionality matrix that should be used to ensure system compatibility is shown below.

Exhibit 29: FMIS Functional Matrix Example

Functional Features	Yes	Add On	Under Dev.	Mod	Custom	No
GENERAL APPLICATION ATTRIBUTES						
System supports maintenance activities on a variety of equipment including: fleet equipment, specialty items including specialty maintenance and other medium use equipment and non-rolling stock, auxiliary engines, electronic and communications devices, facilities and plant equipment.						

System provides key functional management of equipment, long term leasing, reservation and		
dispatch for short term rentals, in house and external parts, comprehensive charge calculation with intra and inter agency billing, vendor invoice processing and payment validation		
Auxiliary items, such as compressors, generators, or aerial equipment, can be tracked by vehicle, facility, or agency.		
Basic system design conforms to the ATA/VMRS standards.		
System minimizes the use of paper data collection forms.		
System provides for bar code input for vehicle inspections and receiving, labor and parts issues, returns and receipts.		
Labor collection is coded with a user defined system/component/part coding schema that follows the ATA/VMRS schema (American Trucking Association - Vehicle Maintenance Reporting Standards).		
System is oriented to providing pertinent information, when needed, upon direct request of user, rather than relying on large regular output reports that must then be organized and kept for later reference.		
Information can be organized and defined to easily support information retrieval and reporting.		
System supports the provision of maintenance service for a variety of customers.		
System accumulates costs, generates invoices and provides detailed and summary billing information for a variety of customers and multi functioned billing scenarios.		
Application allows system administrators to alter menus, screen appearance (define and highlight required fields in color, re-label and re-purpose		

fields) and edit field- and tab-level security on- screen.	
MAINTENANCE WORKFLOW MANAGEMENT	
System allows user to update an open work order at any time.	
System assigns work order numbers during work order creation. When the Unit Number is entered, the System displays, Projected Unit replacement year and month, next PM due and date due, Emission inspection and License due dates, Deferred Maintenance indicator, Warranty available	
System allows initial work order data to be described, entered and scheduled directly without need for using paper forms.	
System allows user to directly create, and then print a work order.	
System allows work orders to be cloned in order to ease data entry of similar multiple work orders.	
System allows user to create a work order with multiple sequential work steps.	
System provides parts, tasks, instructions and estimated repair costs on a work order.	
When user is adding parts required on work order, system allows user to see parts availability and to reserve parts from inventory.	
System allows user to quickly display unit's current work order status using user defined status codes.	
System allows user to identify and view all work orders with a given status.	

Interfacing and integration strategies should be an important consideration during the requirements definition phase and should include a functional review of interface requirements to the finance and purchasing system, bulk and retail fuel imports, GPS or other technology integrations.

#### Recommendations

- Replace the existing FLEET application with a more robust, fully featured and user friendly, intuitive COTS application that allows easy distribution of information to all fleet users, customers and management in a real-time environment.
- 2. Conduct a needs and requirements assessment leading to the procurement of an integrated COTS FMIS solution.
- 3. Perform a benefits analysis comparing in-house VS hosted solutions for the COTS FMIS application.
- Create an FMIS system administration/fleet data analyst team to provide application support and training, conduct performance, trend analysis and business intelligence reporting.
- 5. Develop management reporting requirements and ensure business processes and data capture procedures directly support the reporting model.

#### Fleet Management Information System

#### **Timeline:**

Provide the timeline with key events from the beginning of the procurement process through the expiration of a contract.

The following is an outline of the general tasks necessary to procure and implement a new fleet management information system. DMS should consider contracting with a consultant or system integrator to assist with the acquisition of an appropriate COTS system.

#### Phase I – Needs Assessment and System Selection (Sample Work Plan)

- Needs Assessment, RFP Development and Issuance
- RFP Questions And Answer Processing
- Bid Receipt and Courtesy Communications
- FMIS Bid Review and Vendor Final Pool Selection
- Vendor Demonstrations
- Functional Review
- Vendor Customer Site Visit (Optional)
- Selection Process
- Contract Review and Pricing Negotiation
- The second phase includes tasks to install and configure the selected system and then to train users and move the system into operational production.

#### Phase II - System Implementation (Sample Work Plan)

System Implementation

- Data Conversion
  - Data Scrubbing and Normalization
  - Data Conversion Management
  - Data Conversion Testing
  - Production Data Conversion
- Interface Definition Development
- System Screen Design, KPI Setup, & Reports
- Screen Design
- Key Performance Indicators
- Management Report Development
- System Installation
- System Codification, Configuration and Administration Training
- Training Materials Development
- Pre-Production Training
- Production Support

Typical timelines are anticipated to be approximately four to six months to complete the tasks in phase I and 10-12 months for phase II tasks, depending on availability of key fleet personnel. Ideally, a phased implementation would be employed to bring segments of the organization onto the application over an 18-24 month period.

#### **Transition Plan:**

Provide a transition plan for the full implementation of the fleet management recommended option, which addresses, as applicable:

A. Changes in the number of agency personnel (and reemployment and retraining assistance plan for affected employees) and affected business processes.

This issue has already been covered in the Fleet Administration discussion above.

B. Employee transition issues

Not applicable.

C. Required Statutory changes

This issue has already been covered in the Fleet Administration discussion above.

D. Budget changes required by agencies

Agencies should be required to pay DMS a fee of \$1.75 per month for all fleet assets, not just light-duty vehicles as stipulated in current law. DMS currently collects \$383,000 per year in FLEET fees. Expanding fees collection to all types of vehicles and equipment would produce an additional \$142,000 per year. Once this change is made, fees per agency would be:

Exhibit 46: Proposed FLEET System Fees

Agency	Fleet	Fees <sup>17</sup>		Agency	Fleet	Fees
DOT	5,362	\$	112,602	OAG	126	\$ 2,646
ACS	4,290	\$	90,090	DMS	103	\$ 2,163
DOC	3,147	\$	66,087	DMA	100	\$ 2,100
HSMV	2,925	\$	61,425	DOE	45	\$ 945
FWC	2,779	\$	58,359	SDB	43	\$ 903
DEP	1,628	\$	34,188	DOS	27	\$ 567
FDLE	654	\$	13,734	PSC	26	\$ 546
JAC	570	\$	11,970	EOG	24	\$ 504
DFS	569	\$	11,949	DVA	19	\$ 399
DCF	552	\$	11,592	DOR	17	\$ 357
DJJ	551	\$	11,571	DEO	6	\$ 126
BPR	485	\$	10,185	AHCA	2	\$ 42
DOH	417	\$	8,757	FPC	2	\$ 42
APD	331	\$	6,951	CIT	1	\$ 21
DOL	190	\$	3,990	Totals	24,991	\$ 524,811

The State should also require colleges and universities to use the new COTS fleet system to track and report their assets. Consequently, the FLEET system fee should be extended to the approximately 5,000 vehicles operated by these institutions<sup>18</sup>. This would produce an additional \$105,000 per year in revenue for DMS to help defray its costs.

#### E. Communication with affected stakeholders

Changes to affected stakeholders should be communicated as part of the fleet committee process created for this project.

<sup>&</sup>lt;sup>17</sup> Based on \$1.75 per month per asset.

<sup>&</sup>lt;sup>18</sup> Including 3,000 licensed vehicles and an estimated 2,000 pieces of construction, landscape, and material handling equipment.

#### Compensation

If applicable, identify all forms of compensation to the vendor(s), e.g., direct payments, transfer of state property, free use of state assets, and revenues that do not pass through state accounts.

 Compensation to contractors and software vendors to assist with the acquisition and implementation of a new fleet system would be in the form of cash for services rendered.

#### **Responsibilities**

Document what responsibilities and costs will be retained by the agency once the solution has been implemented; the estimated expenditures by fiscal year over the expected life of the project; the specific performance measures that will be achieved or impacted; specific performance standards that must, at a minimum, be met to ensure adequate performance; and a contingency plan to address potential vendor nonperformance.

No change from current practices and responsibilities will be required.

#### **Other Options**

Explain why other options evaluated are not in the best interest of the state.

Improving data collection and analysis capabilities is a prerequisite for optimizing the cost and performance of the State's fleet program. All other strategic and tactical initiatives depend upon a new tier 1 COTS system being put in place. The old adage that "No measures equals no improvement" applies well in this situation.

## Policy Impacts

Describe any differences in current state agency policies or processes that would need to be standardized, consolidated, or reviewed to reduce needed customization of the recommended option.

None that have not already been noted (redefining the term vehicle, requiring the universities to use a new COTS system).

# Appendix C: Mercury Study Excerpt of Costs and Benefits

This State's statement of work specified that this section is intended to document the direct and indirect baseline costs, savings, and qualitative and quantitative benefits resulting from the implementation of the recommended options and the estimated timeline for realizing the benefits. In addition, all elements of cost were to be clearly identified and supported by applicable records and reports.

Mercury's ability to detail cost savings was limited by a number of factors, most notably the lack detailed data available from the State. Even where we were able to obtain data, the granularity did not exist to assign costs to specific activities. For example, while we were able to obtain some data on employee time expended on "fleet management" activities, detailing that time by specific activity, e.g. paying bills for fuel vs. paying bills for repair vs. entering data into the FLEET system vs. making decisions on replacement vehicles, was not available. As a result, cost savings could only be estimated based upon the data elements provided.

The second limitation in terms of identifying the actual cost benefit of a given option is that actual savings from recommended outsourcing options can only be precisely identified when actual bids are received from vendors. Similarly with fleet renewal or rightsizing, a refined savings estimate can be provided only when the replacement parameters have been determined and number of vehicles being eliminated from the fleet identified. While the data won't entirely support analysis of costs at the activity level, we were able to project savings for the State's fleet operations as a whole. Our savings estimates later in this section of the report are based on available State data as well as percentage cost reductions that are typical of what we have seen with other clients who have implemented the best practices recommended.

# **Recommendation and Benefit Summary**

This project is intended to identify best practices as they could be applied to the existing methods employed in the management of the State's fleet, with optimized ones, which will enable substantial improvements in how the fleet program is operated and managed. A number of specific opportunities have been identified to reduce the cost of current practices that are duplicative, labor intensive, sub-optimal, or otherwise inefficient. These opportunities – when realized – will yield a significant economic benefit.

Implementing best practices in fleet management will result in replacing ineffective and inefficient technology, to improvements in business processes, to standardization of practices across agencies, to maximizing employee productivity, and to outsourcing activities better performed in the private sector.

The Exhibit below summarizes the functional recommendations and expected benefits associated with their successful execution. It is important to note that the Exhibit focusses on *tangible* benefits. There are a host of qualitative and intangible benefits that result from a well-run fleet including safe, functional fleet vehicles that support the execution of the State's various missions in a way that not only reduces cost, but minimizes the employee time associated with the operation of the required transportation. Every hour an employee does not have to spend on securing and maintaining fleet vehicles is an hour that can be dedicated to core mission activities. For example if only one less repair per vehicle occurred each year, there would be a minimum time savings of one hour that would have been spent in transporting the vehicle to and from a maintenance facility. That is over 20,000 hours or 10 full time equivalent positions.

Exhibit 47: Functional Recommendations and Expected Benefits Summary

Rec. #	Functional Activity	Strategic Direction Recommended	Summary of Benefits	Estimated Implementation Timeline <sup>19</sup>
1	Administration	A) Expand DMS' role in providing oversight, analysis, and services to manage the State's fleet.	Best practice fleet management execution     Realization of economies of scale	12 months
2	Information Systems and Reporting	A) Replace the existing FLEET application with a more robust, fully featured and user-friendly COTS application that allows easy distribution of information to all fleet users, customers and management in a real- time environment.  B) Develop management reporting requirements and ensure business processes and data capture procedures directly support the reporting model.	<ul> <li>Provides data and information required to engage in best practice fleet management</li> <li>Eliminates time consuming manual data entry and audit processing</li> </ul>	18-24 months

<sup>19</sup> Note that timelines assume changes to statutes and budget changes have already been approved.

3	Replacement Planning and Financing	A) Centralize Fleet replacement planning and budgeting      B) Identify optimal replacement cycles      C) Develop and execute Fleet Replacement and Financing Plan using data based optimum replacement cycles and minimum TCO	<ul> <li>Modernize the fleet</li> <li>Optimize the total cost of ownership</li> <li>Cost savings from improved performance, less downtime</li> <li>Streamlined consistent replacement financing and budgeting</li> </ul>	18 months
		D) Develop and execute annual prioritization process		
4	Acquisition	A) Develop and execute vehicle specification, solicitation and selection process that incorporates best practice elements. Including      A) Standardization working committee     B) Life cost procurement selection  C)Optimized Delivery Cycle	<ul> <li>Assures right vehicle for the job</li> <li>Minimizes acquisition cost component through specification, standardization and timing of delivery</li> <li>Potential maintenance</li> </ul>	• 12 months
5	Disposal	A) Conduct data based analysis to select core sale methods for various types of equipment.      B) Establish performance metrics to actively monitor and manage disposal outcomes.	and repair cost savings from proper specification and standardization.  • Maximize resale return  • Minimize state agency time in the disposal process	12 months

			Dialet alles	
6	Fleet Size and Utilization	A) Conduct a study to reduce the size of the fleet by eliminating low use vehicles	<ul><li>Right size the fleet</li><li>Lower capital and operating costs</li></ul>	12-18 months
		B) Study the feasibility of establishing shared-use motor pool locations in Tallahassee		
		C) Develop and implement an ongoing fleet utilization monitoring system		
		D) Consider the use of charge-back rates as a financial incentive for agencies to maintain an optimized fleet size.		
7	Maintenance and Repair	A) Open Shops to all Agencies	<ul> <li>Improve maintenance and reliability of the State's fleet</li> </ul>	12-18 months
		B) Develop shop standards and consistent shop procedures and centralize the policy and practice requirements for State garage operations in DMS. Daily operational management of vendor and state operated facilities to remain with individual agencies	<ul> <li>Right size state garage staffing</li> <li>Cost savings from improved performance, less downtime, more effective management</li> <li>Consistent repair data across agencies</li> </ul>	
		C) Consolidate Shops	available in automated format	
		D) Outsource Large Shops	ioimat	
		E) Outsource all Commercial repairs to a maintenance management service provider; develop and execute RFP for these services and require agencies to use the		

		contract for ALL maintenance and repair at non state facilities.		
8	In-House Fuel Operations	A) Review the current State contract for bulk fuel to determine if methods for savings exist.	<ul> <li>Potential for significant cost savings</li> <li>Improved Fuel Management and controls</li> </ul>	12-18 months
		B) Complete a justification audit of all current sites.		
		C) Develop uniform pricing, chargeback and processing methods to ensure total costs are identified, adequate controls in place, and required data captured		
9	Contract Fuel Operations	A) Develop and implement a fuel management program that establishes policies, requires odometer entry and streamlines audit process.	Significant     decrease in     State time     associated with     fleet data entry     and audit     processes.	6-12 months
		B) Establish electronic interface for fuel, mileage and repair data into the FLEET system.	Improved overall fuel management	
		C) Detail more of the State's business requirements in future contracts		
		D) Curtail use of fuel card for repairs once alternate method is available.		
10	Personal and Rental Vehicles	A) Calculate personal vehicle and rental vehicle break-even analysis	Optimized transportation method	12 months

B) Issue statewide policy on selection of transportation options      C) Develop tool for agency use in selecting best option	selection  Consistent, cost effective practices  Decrease total costs associated with travel	
D) Assign state owned vehicles as appropriate		

#### Value of Benefits

Implementation of the fleet best practice recommendations will transform the way the fleet is managed. As indicated above, our savings estimates below are based percentages or specific factors that are typical of what we have seen with other clients who have implemented similar best practices. The baseline current costs are derived from the direct cost provided plus a percentage factor for indirect costs. Given that the data was available only at the general activity level, our estimates can only be provided at this level. We believe the baseline data provided may be understated due to the lack complete and accurate cost information available. Thus our estimates are conservative and actual savings may be higher than projected.

We have segmented savings into two categories, one for operational cost savings and the second for savings associated with replacement, fleet renewal and right sizing. This is followed by recommended implementation and benefit realization matrixes that detail a proposed timelines for implementation of best practices and the realization of expected benefits.

#### **Operational Benefit**

The Exhibit below, provided in the Mercury study, details the operational savings associated with implementing our best practice recommendations. **Once all recommendations are executed, an \$8.8 million annual savings is estimated.** 

Exhibit 48: Operational Benefits Summary

Expense Category		urrent Baseline TOTAL Cost¹	Current State Employees	Proposed State Employees	Esti	mated Savings (Cost)	Realized Savings Timeline	Recommendation Numbers Applicable	Comments	
DMS Fleet Management <sup>2</sup>	\$	655,462	5.4	19.0	\$	(1,117,000)	Cost incurred as employees secured - 12-18 months. Annually thereafter	ALL	Proposed FTE is max. as some positions could be contracted. Increased cost is for state and contractual staff. This cost will be offset by decreased cost realized by departments in functional areas below.	
Fleet IT System	\$	278,486			\$	(1,425,680)	Cost incurred as system developed-18- 24 months. Annual cost \$235K thereafter	ALL	Baseline costs of \$278,486 represent total cost in the FY12-13 DMS Fleet budget for all IT related activity (Develop & Ops) plus 20%. DMS estimates future costs for support and operation of the current FLEET system are estimated at \$140,000. The estimated cost of \$1.4 million for the new system includes initial development plus ongoing annual operations of \$235,870. The new system development and operational costs will be offset by decreases in department expenditures in the functional areas below.	
Department Fleet Management, Administration and Support Services	\$	11,131,036	135.2	94.6	\$	2,782,759	Savings for fleet realized as new processes are instituted 12-24 months. Annually Thereafter	ALL	30% reduction in FTE required via automation of current manual processes and increased information and analysis from DMS. In some departments position count represents small percentages of time from a number of staff. This time may be realigned to focus on core mission service delivery.	
Fuel CC Charges	\$	45,058,291							Recommended improvements in fuel process accrue to the Fleet Asset Mgt. function.	
Bulk Fuel	\$	22,608,758			\$	355,883	12-18 Months; Annual savings	1,2,8	Savings estimated at \$.10 per gallon for 70% of Fuel.	
Contracted M&R In House Garage Parts Vendor Operated Garage In House Garage Operations	\$ \$ \$	26,308,420 11,160,451 1,169,795 21,018,729	265.8	TBD	\$	6,102,240	12-18 Months; Annual savings	1,2,3,7	Reduction of cost per VEU by \$160 (approximately 10%).	
Personal Vehicle Reimbursement		13,116,826			\$	491,881		10	Reduction in premium reimbursement by 15% netted against cost of providing vehicles - savings is 25% of reimbursement savings	
Rental Vehicles	\$	972,662						10		
Net Resale Return	\$	(2,836,627)			\$	275,200		5	Additional net revenue of \$200 per unit; assumes sales at historic numbers.	
Liability Insurance	\$	1,326,124								
Total	\$	151,968,414			\$	7,465,283				
	Annual Ongoing Operating Savings after IT System Implementation \$ 8,798,891 A 5.9 % decrease in annual cost (direct + indirect) associately with management and operation of the fleet.									
	Overhead added to FY2012-13 reported expenditures plus 30% in-house repair and 20% all other categories  Excludes IT and Disposal shown separately; Disposal cost netted against revenue, net is resale return									

#### Replacement, Renewal and Rightsizing Benefit

Replacement and renewal are primarily associated with the capital cost of fleet operations, which is the actual life cost expended in procuring fleet vehicles. This is typically referenced as *actual* depreciation defined as acquisition cost less resale value. Best practice recommendations made for the acquisition and disposal of vehicles are aimed at minimizing the actual depreciation realized by the state for vehicles it procures. However, it is assignment, utilization, and replacement practices that determines *when* and how often a vehicle is procured and thus it is these factors that drive overall fleet capital cost. A life cycle cost analysis will provide the data and information required to determine how often a vehicle should be replaced. Executing that schedule impacts a number of factors all of which can be estimated to obtain the total cost of ownership (TCO).

Replacement cycles obviously have a major impact on the both acquisition expenditures (and their corresponding annual depreciation) and resale return. As referenced in our Section B analysis, replacement cycles also impact maintenance, fuel cost and fleet size. Therefore, the cost impact of any change in how often vehicles are replaced must consider the impact on capital acquisition expenditures/depreciation, resale return, maintenance and fuel. Only when all these factors are detailed and analyzed in detail can the *TCO* and costs/benefits of specific replacement decisions be determined.

Our recommendations call for development of optimal replacement cycles, a replacement plan based on those cycles, and movement to renew the fleet via operating leases. We

believe that an *economic* comparison is the most appropriate way to quantify if it would be in the State's long-term interests to replace its fleet assets more frequently. We recognize the fact, however, that *economic* arguments for taking a particular course of action are largely irrelevant if they cannot be reconciled with *fiscal* realities. Strategies that clearly are beneficial to taxpayers over the long term must still be affordable in the short term. Otherwise, they simply will not be pursued. To this end, the State should quantify the *fiscal* impacts of the recommended plan under various capital financing methods. **Given** the advanced age of Florida's fleet, continuing with the practice of the last several years is really not a viable option. Therefore identifying methods and associated costs to renew the fleet is essential.

Beyond indicating that any recommended action on replacement cycles and fleet renewal would minimize *TCO* while ensuring fleet vehicles are available to deliver core mission services, it is not possible to precisely detail the cost impact or benefits without actually completing the detailed analysis. However, we were able to provide a representative forecast based on available data and our work with other states. This representative forecast, which was provided in Section B of this report, is repeated below.

Exhibit 49: Projected Five-Year Fleet Renewal Plan

Financing Method	Year 1	Year 2	Year 3	Year 4	Year 5	Total
Ad Hoc Cash	\$ 100.19	\$ 100.94	\$ 100.94	\$ 100.94	\$ 100.94	\$ 503.95
Lease	\$ 13.38	\$ 27.63	\$ 40.79	\$ 53.47	\$ 64.79	\$ 200.06
Lease v Cash Savings (Cost)	\$ 86.81	\$ 73.31	\$ 60.15	\$ 47.47	\$ 36.15	\$ 303.89
Average Age (10.1 Years Start)	9.6	8.9	8.2	7.2	6.4	

We have maintained throughout the report that tying fleet renewal with rightsizing would maximize the potential benefits to the State. We calculated examples of potential savings from rightsizing based on our work with other fleets. If rightsizing is paired with renewal it is anticipated that an additional 5 to 10-percent decrease in the size of the fleet is possible. There are two areas of financial benefits associated with decreasing fleet size. The first is one-time revenue from the sale of the assets eliminated from the fleet. The second is an *annual* decrease in capital and operating costs. Capital savings come in the form of avoidance of the cost of securing the vehicle, measured here as annual depreciation. Operational savings is an avoidance of repair costs as it is more costly to maintain two units than one, even if one of the units is used infrequently. As detailed in Section B, we utilized averages realized in California to estimate Florida's cost savings.

As the Exhibit below indicates, on the low end there is a potential of \$2.1 million dollars in annual savings if the statewide fleet is downsized by 5-percent.

Exhibit 50: Savings from Fleet Rightsizing

Activity	Estimated Savings					
Right Size the Fleet - Annual	\$1.6 - \$3.2 Million					
Right Size the Fleet - One Time	\$2.1- \$4.2 Million					

When the annual savings from rightsizing is added to the estimates in operational savings from best practice implementation, the result is a potential annual savings of \$11.0 million annually (\$2.1M + \$8.9M).

## **Implementation Matrix**

Given the scale and complexity of the recommendations from the Mercury study, it is not feasible or desirable to attempt to implement them all at the same time. Our recommended approach to implementation is summarized in the Exhibit below. It envisions a three-year process that begins with four major efforts including expanding DMS role, replacing FLEET system, developing a plan to renew the fleet, and right sizing the fleet. Such a timeline is feasible only if execution of the plan is given a priority statewide. In addition, all timelines in this report presume that Legislative approval and budget authority has been obtained. To the extent that obtaining approval and funds requires a significant amount of time, then timelines would need to be adjusted.

Exhibit 51: Implementation Matrix

	Estimated Implementation Timeline in Quarters (3 Months)											
Recommendations	1-3	4-6	7-9						25-27			34-36
1A) Expand DMS' fleet mgt. role	Х	Х	Х	Х								
2A) Replace the existing FLEET application		Х	Х	Х	Х	Х	Х	Х				
2B) Develop management reporting requirements									Х			
3A) Centralize Fleet replacement planning and budgeting		Х	Х	Х	Х	Х	Х					
3B) Identify optimal replacement cycles		Х	Х									
3C) Develop and execute Fleet Replacement and Financing Plan			Х	Х	Х	Х	Х					
3D) Develop and execute annual prioritization process							Х					
4A) Develop and execute vehicle specification and selection process							Х	Х	Х	Х		
5A) Conduct data based analysis to select core sale methods									Х	Х	Х	Х
5B) Establish performance metrics									Х	Х	Х	Х
6A) Conduct a study to reduce the size of the fleet		Х	Х	Х	Х							
6B) Study the feasibility of shared-use motor pools Tallahassee				Х	Х							
6C) Develop an ongoing fleet utilization monitoring system						Х	Х					
6D) Consider the use of charge-back rates												Х
7A) Open shops to all agencies					Х	Х						
7B) Develop shop standards and consistent shop procedures					Х	Х	Х	Х				
7C) Consolidate Shops						Х	Х	Х	Х			
7D) Outsource Large Shops						Х	Х	Х	Х			
7E) Outsource all sublet repair to a maintenance service provider	Х	Х	Х									
8A. Review the current State contract for bulk fuel						Х	Х					
8B. Complete a justification audit of all current sites.							Х	Х	Х			
8C) Develop uniform pricing, chargeback and processing methods								Х	Х	Х		
9A) Develop and implement a fuel management program				Х	Х							
9B) Establish electronic interface for fuel, mileage and repair data				Х	Х	Х						
10A) Calculate personal vehicle and rental vehicle break-even analysis				Х	Х							
10B) Issue statewide policy on selection of transportation options						Х						
10C) Develop tool for agency use in selecting best option						Х						
10D) Assign state owned vehicles as appropriate						Х	Х	Х				

#### **Benefit Realization Matrix**

Since implementation of improvements will proceed incrementally not all of the benefits of optimizing fleet management will be available immediately. This is because the execution of best practices must be in place before the benefits are realized. For example, some operating expense savings are secured through process changes and outsourcing and are realized annually thereafter. Other improvements, such as fleet renewal, impact capital expenditures and are realized over the life of the vehicle while others, such as a new FMIS system, represent a one-time expense.

The five year cumulative benefit of implementing the operating best practice and right sizing recommendations is a potential \$26.8 million dollar savings as summarized in the Exhibit below.

# Exhibit 52: Five-Year Costs and Benefits

Expense Category	Т	Current Baseline OTAL Cost	Estimated vings (Cost)	Year 1	Year 2		Year 3	Year 4		Year 5	С	5 Year umulative Total
DMS Fleet Management	\$	655,462	\$ (1,117,000)	\$ (1,117,000)	\$ (1,117,000)	\$	(1,117,000)	\$ (1,117,000)	\$	(1,117,000)	\$	(5,585,000)
Fleet IT System	\$	278,486	\$ (1,425,680)	\$ (1,069,260)	\$ (356,420)	\$	(3,798)	\$ (3,798)	\$	(3,798)	\$	(1,437,074)
Department Fleet Management	\$	11,131,036	\$ 2,782,759		\$ 1,391,380	\$	2,782,759	\$ 2,782,759	\$	2,782,759	\$	9,739,657
Bulk Fuel	\$	22,608,758	\$ 355,883			63	177,942	\$ 355,883	\$	355,883	\$	889,708
Maintenance and Repair	\$	59,657,395	\$ 6,102,240		\$ 610,224	63	1,830,672	\$ 4,576,680	93	6,102,240	\$	13,119,816
Personal Vehicle Reimbursement	\$	13,116,826	\$ 491,881		\$ 491,881	\$	491,881	\$ 491,881	\$	491,881	\$	1,967,524
Rental Vehicles	\$	972,662									\$	-
Net Resale Return	\$	(2,836,627)	\$ 275,200			\$	275,200	\$ 275,200	\$	275,200	\$	825,600
Operating Total	\$	105,583,999	\$ 7,465,283	\$ (2,186,260)	\$ 1,020,064	\$	4,437,655	\$ 7,361,605	\$	8,887,165	\$	19,520,230
Right Sizing Total			\$ 3,500,000		\$ 2,500,000	\$	1,600,000	\$ 1,600,000	\$	1,600,000	\$	7,300,000
Grand Total				\$ (2,186,260)	\$ 3,520,064	\$	6,037,655	\$ 8,961,605	\$	10,487,165	\$	26,820,230

# Appendix D: Mercury Study Excerpt of Outline of an FMIS Implementation Work Plan

Fleet Management Business Case for the State of Florida, December 2013, presented by Mercury Associates, Inc.; Page 163 excerpt:

The following work plan represents a standard list of tasks for an FMIS implementation project. DMS should consider contracting with a consultant or system integrator to assist the agencies with the implementation of the selected system.

## Task 1.0 - Project Kick-Off Workshop

This meeting is to initiate the project by reviewing the project tasks and scope of work, identifying staff members that will be assigned to the project, and review and refine a detailed project timeline, establish project management and communication protocols, and discuss project risks. Additionally, the workshop would cover key project activities, such as developing specifications for interfaces, verification of functionality for system acceptance, and training methodology and materials. Following this meeting, a project timeline is created based on the mutually approved milestones discussed during the kick-off workshop.

#### Task 2.0 - Project Interviews

DMS management and agency interviews will identify and validate the sections of the system that will need to be utilized to support the needs of each entity. For DMS to utilize the system as an agency wide management tool, the individual system reporting, security and system configuration, equipment master, KPI features, and interface management modules should support individual agency needs and work procedures.

#### Task 3.0 - Data Conversion

Data conversion will be required to migrate DMS data and core inventory onto the system platform and will involve migrating information from systems, such as FLEET, locally managed systems or other applications and other stand-alone data sources, such as MS Excel files will also need to be addressed as part of a formal data conversion plan that should be finalized as part of data conversion task. Additional data conversion steps that will need to be performed include the following.

#### Task 3.1 - Data Scrubbing and Normalization

"Cleaning up" and normalizing the data that is to be migrated is usually required. It is very common to find variations in spelling of key pieces of information, such as vehicle make and model or vendor names. To address this issue, we recommend that vehicle and equipment inventories be processed through a VIN decoder, which will normalize inventory with real VIN values. Other records should be analyzed utilizing exception identification techniques.

Additional data normalization and exception identification can be performed using queries that will be utilized to identify records that require attention. Invalid records may be purged

prior to the data migration. Upon completing this task, the data export process can begin.

Note: Prior to entering into production used of the system we recommend a final data analysis to address any new data issues that may exist.

#### Task 3.2 - Data Conversion Mapping

After the information from these data sources has been normalized, the process of mapping the data between the DMS systems and the FMIS system must occur. This process is necessary to ensure that the data will be migrated to the proper fields in the system. Additionally, consideration must be given for variances in system use among components that are utilizing the same system to compensate for differences in business practices and use of the systems.

#### Task 3.3 - Data Conversion

A formal process and methodology for extracting data from the existing systems should be developed, which may include developing SQL statements to create data exports, utilizing native export features with these systems, or collaborating with other IT resources to provide these data extracts. This methodology is used to perform an initial data extract and document the procedures. Modifications to the data extract tools and methodology will be performed and the extract process repeated until a satisfactory data set is produced.

Upon producing a satisfactory dataset import scripts are developed that following the initial data conversion map. These import scripts will take the export files originating from the systems and import these records into a TEST database that is accessible through the application.

#### Task 3.4 - Data Conversion Testing

Upon completing the initial data conversion testing is required to validate the accuracy of the conversion. This is a time consuming process because each feature within the system (e.g. creating work orders, editing vendor records, and running reports should be tested. During this testing phase the DMS' project team will test and validate the results of the converted data documenting issues. Any issues that are found must be addressed and the conversion processes repeated until a successful conversion is established.

Upon successfully completing the testing phase, a final TEST database will be utilized for training. This database should be established using the DMS approved conversion scripts and methodology and include DMS's most current fleet data from all systems. This training TEST database should be attached and made accessible through the application for all authorized DMS and component personnel to begin evaluating the data within the new system.

#### Task 3.5 - Production Data Conversion

Prior to entering into the production phase of the project, a final data conversion should migrate the most current information into the system, which will serve as the initial population of the system. These data sets, where appropriate will be maintained by interfaces and business processes identified by the system implementer.

#### Task 4.0 - Interface Definition and Development

During this task, the interfaces necessary to integrate with all of the sources of fleet related data (e.g., commercial fuel transactions) and export to other State systems would be defined and developed. It is anticipated that the following interfaces may be required as part of this project:

- Bulk Fuel System
- Commercial Fuel Card Systems
- DMS & Component property accountability systems
- DMS & Component financial systems

As part of the interface development process the system implementer will require any sample data files, interface definitions, and field mappings documents that are available. The documentation is then used to develop the interfaces required by DMS.

The completed interfaces will be installed on a test platform. Part of the interface testing is to validate that the imported data has populated the proper Exhibits in the database. The tester' will document any issues found during the interface testing. After rework, the testing is repeated until the interfaces are working properly.

Validation of the interface functionality is usually performed using management reports, SQL queries, and selecting random data sets to verify the information is processing properly. Additionally, testing of the interface exception reporting and data correction methodology must occur prior to interface acceptance. Each interface should be tested individually rather than as a group to allow more quality control over each utility.

#### Task 5.0 - System Screen Design, KPI Setup, & Reports

Although it is understood that there are standard reporting and system elements that apply globally to DMS and its components, it is anticipated that there will be a requirement to tailor the system to complement operational needs. As such, the system implementer will need to address the unique requirements of DMS based on interviews and sample materials provided by the agency (e.g. reports). The requirements will have been documented during the initial interviews; however, the screen designs, key performance indicators (KPI), and reporting requirements should be verified as part of this task.

#### Task 5.1 - Screen Design

The systems may include native features that allow for the tailoring of system screens. As such, we anticipate that these tools will be leveraged to tailor screens and application layout.

#### **Task 5.2 - Key Performance Indicators**

KPIs are real-time monitors that graphically represent operational measures. For example, a common KPI is vehicle downtime, which measures the amount of time that a vehicle is not available for use due to maintenance or repairs. These types of measures

are highly desired because they monitor and summarize key areas of an operation without the traditional method of having to run reports for each measure. Additionally, KPIs can be configured to notify system users by email or SMS messages when thresholds are met.

It is anticipated that there may be 10-15 common or global KPIs that can be used by all users. However, it is expected that some key users may require additional KPIs to support their operational needs. KPIs will be developed and implemented for the appropriate component in the test environment.

#### **Task 5.3 - Management Report Development**

Any required management reports not available in the standard reports provided by the fleet management system can be addressed by developing ad hoc reports. These reports can be developed through the included system report builder, Crystal Reports, or MS SQL Reporting Services

#### Task 6.0 - System Installation

The project plan assumes that the selected system will be a hosted solution. As such, the system installation will be limited to verifying that the connectivity to the hosted application and key features, such as import and export data, printing, and invoking interfaces is working properly. Further involvement of DMS personnel and resource would be required in the case of an internally hosted system.

## Task 7.0 – Training Materials Development

Prior to initiating personnel training, user-training materials are developed that include all of the key modules that DMS will utilize.

Generally, system administrator manuals and standard user manuals are required. The system administrator manual will address topics, such as system security, configuration and settings, invoking interfaces, and maintenance activities. The standard user manual will include topics, such as standard report execution, KPI development, ad hoc report development, data exporting, and managing the equipment inventory records.

#### Task 8.0 - System Configuration and Administration Training

DMS personnel will be trained on the administration features of the system and advanced functions within the application. Guidance and recommendations are based on industry best-practices on how the system should be configured to meet DMS's needs.

The users included in this training should be decision-makers and key personnel that have a direct impact on "how business is done" as it relates to the fleet operation, reporting, and administration information requirements.

#### Task 9.0 - Pre-Production Training

Immediately prior to production standard users should participate in pre-production training. The training should include standard report execution, KPI development, ad hoc report development, data exporting, and managing the equipment inventory records. The

instructor will also present workshop scenarios in which the users use the system to create reports, extract information into an MS Excel spreadsheet, add vehicle records to the system, and create basic queries to find data. At the conclusion of this training, the system users will have the core skills to use the system.

#### Task 10.0 – Production Support

During the first week of production use, a technical resource should be provided at DMS headquarters that will be available to support DMS personnel on the use of the system and address technical issues. This resource will be responsible for documenting technical issues and coordinating with DMS, the system vendor, and other resources as necessary to resolve issues that are identified.

# SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS Budget Period: 2016 - 20 **Department: Management Services** Chief Internal Auditor: Yolanda Lockett Budget Entity: Motor Vehicle & Watercraft Management **Phone Number:** (850) 487-9476 **(1) (2) (3) (4) (5)** REPORT PERIOD **SUMMARY OF SUMMARY OF NUMBER ENDING** UNIT/AREA FINDINGS AND RECOMMENDATIONS CORRECTIVE ACTION TAKEN There are no findings for Motor Vehicle & Watercraft Management.

Office of Policy and Budget - July 2015

017 **(6) ISSUE** CODE



# **Purchasing Oversight**

# **Exhibits and Schedules**



# **Purchasing Oversight**

# Schedule I Series

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17** 72600400 Purchasing Oversight Program: **Fund:** 2510 Operating Trust **Specific Authority:** 2006-79, Laws of Florida To cover the projected administrative and project service costs **Purpose of Fees Collected:** of the on-line procurement systems. Type of Fee or Program: (Check ONE Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach **Examination of Regulatory Fees** Form - Part I and II.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I, X II, and III only.) (1) (3) (4) (2) **SECTION I - FEE COLLECTION** ACTUAL **ESTIMATED REQUEST** FY 2014 - 15 FY 2015 - 16 FY 2016 - 17 **Receipts:** State Term Contract Vendor User Fees 24,775,412 19,913,982 24,600,900 43,500 Pride Recycling 21,750 43,500 Refunds 153 State Purchasing Card Transaction Fee 4,187,651 4,020,903 4,020,903 318,585 351,000 Interest Earnings - Purchasing 351,000 Interest Earnings - PPM Restitution - PPM TR From DOC for Major Repairs - PPM **Total Fee Collection to Line (1) - Section III** 29,303,551 24.329.385 29,016,303 **SECTION II - FULL COSTS Direct Costs:**

Salaries and Benefits	3,393,529	4,033,504	4,033,504
Other Personal Services		10,000	10,000
Expenses	286,814	399,182	399,182
Operating Capital Outlay	1,474	15,859	15,859
Sp.Cat.:Risk Management Insurance	10,570	9,764	9,764
Sp. Cat.: Web-Based E-Proc System	10,755,938	10,972,309	10,972,309
Lease/Purchase/Equipment	3,924	4,000	4,000
HR Statewide Contract	15,529	15,286	15,286
Private Prison-Maint/Repair			
Contracted Services	31,985	88,847	88,847
Legal Services		30,000	30,000
Project Mgmt Prof Training	56,565	60,000	60,000
Data Processing Services State Data Center-A	AST	151,966	151,966
TR/Dept. Financial Services	350,000	500,000	500,000
Data Processing Services - SSRC	255,506		

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17** 72600400 Purchasing Oversight **Program: Fund:** 2510 Operating Trust **Specific Authority:** 2006-79, Laws of Florida **Purpose of Fees Collected:** To cover the projected administrative and project service costs of the on-line procurement systems. (2) (3)(4) ACTUAL **ESTIMATED REQUEST** FY 2014 - 15 FY 2015 - 16 FY 2016 - 17 **Indirect Costs Charged to Trust Fund** 2,306,186 TR to GR-8% Srvc Chrg (PO) 1,944,271 2,319,224 Compensated Absences Liability @ 6/30/2015 (3,034)Transfer to 2021-Admin. Assess. Fee 525,487 490,117 495,018 TR to GR-8% Srvc Chrg (PO) Prior Years 5,866 Refunds- Non-State Revenues. 729,694 729,694 Transfer to Admin TF-Legal Procurement Sect 683,830 6/30/2014 Cert Forward B's 5,958 TR to 72600300-2510 375,000 375,000 375,000 TR to 72600500-2510 432,181 452,128 452.463 TR to 72010100-2510 46,339 50,000 50,000 (5,256)Cert Forward Reversions @ 9/30/2014 SWCAP Payment to U S Treasury 5% Trust Fund Reserve - PO Cert Forward Reversions @ 9/30/2015 Legislative Cash Sweep 24,266 26,000 Assessment for Investments 890000 - 310403 26,000 Rounding Estimated July to June Cost MFMP 104502 **Total Full Costs to Line (2) - Section III** 19,558,659 20,357,927 20,738,116 **Basis Used: Accrual SECTION III - SUMMARY** TOTAL SECTION I (A) 29,303,551 24,329,385 29,016,303 20,738,116 TOTAL SECTION II (B) 19,558,659 20,357,927 TOTAL - Surplus/Deficit (C) 9,744,893 3,971,458 8,278,187 **EXPLANATION:** Special Cat: Private Prison - Maint & Repairs in PC 1206. All other amounts in PC 1601.

# SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

Department Title:	Budget Period: 2016 - 2017  MANAGEMENT SERVICES  OPERATING TRUST FUND										
Trust Fund Title:											
Budget Entity:	PURCHASING OVERSIGHT (72600400)										
LAS/PBS Fund Number:	2510		_								
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance								
Chief Financial Officer's (CFO) Cash Balance	<b>91,863</b> (A)		91,863								
ADD: Other Cash (See Instructions)	<b>284,771</b> (B)		284,771								
ADD: Investments	25,302,736 (C)		25,302,736								
ADD: Outstanding Accounts Receivable	190,323 (D)		190,323								
ADD:	(E)										
Total Cash plus Accounts Receivable	<b>25,869,693</b> (F)	0	25,869,693								
LESS Allowances for Uncollectibles	0 (G)										
LESS Approved "A" Certified Forwards	1,127,082 (H)		1,127,082								
Approved "B" Certified Forwards	26,965 (H)		26,965								
Approved "FCO" Certified Forwards	(H)										
LESS: Other Accounts Payable (Non Operating)	537,594 (I)		537,594								
LESS: Other Accounts Payable	0 (J)										
Unreserved Fund Balance, 07/01/15	<b>24,178,051</b> (K)	0	24,178,051 **								
Notes:											
*SWFS = Statewide Financial Statemen	t										
** This amount should agree with Line	I, Section IV of the Schedule	I for the most recei	nt completed fiscal								
year and Line A for the following ye			•								

Office of Policy and Budget - July 2015

RECONCILIATION: BEGINNING TRIAL BALANCE	TO SCHEDULE I and IC
Budget Period: 2016 -	2017
Department Title: 720000 MANAGEMENT SERVICE Trust Fund Title: Purchasing Oversight Operating LAS/PBS Fund Number: 2510	
BEGINNING TRIAL BALANCE:	
Total Fund Balance Per FLAIR Trial Balance, 07/01/ Total all GLC's 5XXXX for governmental funds: GLC 539XX for proprietary and fiduciary funds	<b>24,185,238</b> (A)
Subtract Nonspendable Fund Balance (GLC 56XXX	(B)
Add/Subtract Statewide Financial Statement (SWF	S) Adjustments:
SWFS Adjustment # and Description	(C)
SWFS Adjustment # and Description	(C)
Add/Subtract Other Adjustment(s):	
Approved "B" Carry Forward (Encumbrances) per LA	S/PBS (26,965) (D)
Compensated Absences Liability	19,547 (D)
A/P not C/F-Operating Categories	231 (D)
	(D)
	(D)
	(D)
ADJUSTED BEGINNING TRIAL BALANCE:	<b>24,178,051</b> (E)
UNRESERVED FUND BALANCE, SCHEDULE IC (Line I)	<b>24,178,051</b> (F)*
DIFFERENCE:	<b>(0)</b> (G)*
*SHOULD EQUAL ZERO.	

#### SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS **Budget Period: 2016 - 2017** Chief Internal Auditor: Yolanda Lockett **Department: Management Services Phone Number:** (850) 487-9476 **Budget Entity:** Purchasing Oversight **(1) (2) (3) (4) (5) (6)** REPORT PERIOD **ISSUE** SUMMARY OF **SUMMARY OF ENDING** UNIT/AREA FINDINGS AND RECOMMENDATIONS CORRECTIVE ACTION TAKEN **CODE NUMBER** There are no findings for Purchasing Oversight.



# Office of Supplier Diversity

# **Exhibits and Schedules**



# Office of Supplier Diversity

# Schedule I Series

SCHEDULE 1A: DETAIL OF FEES AND RELATED PROGRAM COSTS				
Department: Program: Fund: Specific Authority: Purpose of Fees Collected:	72600500 2510 Opera 2006-79, La	72 MANAGEMENT SERVICE: Budget Period: 2016 - 17 72600500 OFFICE OF SUPPLIER DIVERSITY 2510 Operating Trust 2006-79, Laws of Florida		
rurpose of rees Conecteu:			trative and project ser ems. Provides for en	
	with contra	ctors for the designi	ng, financing, acquiri	ng, leasing, constructing
	and operation	ng of private correct	ional facilities.	
Type of Fee or Program: (Ch	eck <b>ONE</b> Box	and answer questions	as indicated.)	
Regulatory services or oversignment			nplete Sections I, II, an	d III and attach
Examination of Regulatory Non-regulatory fees authorized	Fees Form - Pa ed to cover full	art Land II.) cost of conducting a s	specific program or serv	vice. (Complete
X Sections I, II, and III only.)				
(1)		(2)	(3)	(4)
SECTION I - FEE COLLEG	<u>CTION</u>	ACTUAL	ESTIMATED EX 2015	REQUEST
		FY 2014 - 15	FY 2015 - 16	FY 2016 - 17
Receipts: Reimbursements				
Remoursements				
<b>Total Fee Collection to Line (A</b>	) - Section III	_	_	_
SECTION II - FULL COST	<u>s</u>			
<u>Direct Costs:</u> Salaries and Benefits		323,024	336,348	336,348
Other Personal Services				
Expenses		55.996	55,641	55,641
Operating Capital Outlay		00,000	33,041	33,041
Sp.Cat.:Contracted Service	ne.	7,371	11,573	11,573
Sp.Cat.:Risk Management		1,860	836	836
HR Statewide Contract	ilisurance	3,359	3,166	3,166
Data Processing Services S	tate Data Cen		11,087	11,087
Data Processing Services-S	SSRC	9,606		
Indirect Costs Charged to T				
TR to 2021-Admin.Assess.		30,965	33,477	33,812
TR to Police & Firefighters	s TF	,	,	<u> </u>
TR from 72600400-2510		(432,181)	(452,128)	(452,463)
Cert Forward Reversions @	9/30/2014			
Rounding		4		
Total Full Costs to Line (B) - S	ection III	4	-	-
Basis Used: Accrual				
SECTION III - SUMMARY	<u></u>			
TOTAL SECTION I	(A)			
TOTAL SECTION II	(B)	4		
TOTAL - Surplus/Deficit	(C)	(4)	-	-
<b>EXPLANATION:</b>				
		Page 257 of 386		_

### SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

Department Title: Trust Fund Title: Budget Entity: LAS/PBS Fund Number:	MANAGEMENT SERVICE OPERATING TRUST FUNI OFFICE OF SUPPLIER DIV 2510	)	
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance
Chief Financial Officer's (CFO) Cash Balance	21,985 (A)		21,985
ADD: Other Cash (See Instructions)	<b>0</b> (B)		0
ADD: Investments	0 (C)		0
ADD: Outstanding Accounts Receivable	0 (D)		0
ADD:	(E)		0
Total Cash plus Accounts Receivable	<b>21,985</b> (F)		21,985
LESS Allowances for Uncollectibles	(G)		0
LESS Approved "A" Certified Forwards	21,985 (H)		21,985
Approved "B" Certified Forwards	0 (H)		0
Approved "FCO" Certified Forwards	(H)		0
LESS: Other Accounts Payable (Non Operating)	0 (I)		0
LESS: Other Accounts Payable	(J)		0
Unreserved Fund Balance, 07/01/15	<b>0</b> (K)		0 *
Notes:  *SWFS = Statewide Financial Statement  ** This amount should agree with Line year and Line A for the following year	I, Section IV of the Schedule	I for the most recent	completed fiscal

#### SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS **Budget Period: 2016 - 2017 Department:** Management Services Chief Internal Auditor: Yolanda Lockett **Budget Entity:** Office of Supplier Diversity **Phone Number:** (850) 487-9476 **(1) (2) (3) (4) (5) (6)** REPORT PERIOD SUMMARY OF SUMMARY OF **ISSUE** NUMBER **ENDING** UNIT/AREA FINDINGS AND RECOMMENDATIONS CORRECTIVE ACTION TAKEN **CODE** There are no issues or findings to report for the Office of Supplier Diversity.



# **Private Prison Monitoring**

# **Exhibits and Schedules**



# **Private Prison Monitoring**

# Schedule I Series

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17** 72600800 Private Prison Monitoring **Program: Fund:** 2510 Operating Trust **Specific Authority:** 2006-79, Laws of Florida Transfer from Dept. of Corrections: for the major maintenance and **Purpose of Fees Collected:** repair for Correctional Facilities overseen by Private Prison Monitoring. Type of Fee or Program: (Check ONE Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part I and II.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections X I, II, and III only.) (3) (1) (2) (4) **SECTION I - FEE COLLECTION ACTUAL ESTIMATED REQUEST** FY 2014 - 15 FY 2015 - 16 FY 2016 - 17 **Receipts:** 122,983 122,983 Interest Earnings - PPM 122,983 Refunds & Reimbursements - PPM 7,420 TR From DOC for Major Repairs - PPM 1,546,932 1,546,932 1,546,932 1,677,335 **Total Fee Collection to Line (1) - Section III** 1,669,915 1,669,915 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits Other Personal Services Expenses **Operating Capital Outlay** Sp.Cat.:Risk Management Insurance Sp. Cat.: Web-Based E-Proc System **HR Statewide Contract** 421 397 397 Private Prison-Maint/Repair 1,272,934 1,500,000 1,500,000 **Contracted Services** Legal Services **Project Mgmt Prof Training**

Data Processing Services - SSRC

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17** 72600800 Private Prison Monitoring **Program: Fund:** 2510 Operating Trust **Specific Authority:** 2006-79, Laws of Florida Transfer from Dept. of Corrections: for the major maintenance and **Purpose of Fees Collected:** repair for Correctional Facilities overseen by Private Prison Monitoring. (2) (3)(4) **REQUEST ACTUAL ESTIMATED** FY 2014 - 15 FY 2016 - 17 FY 2015 - 16 **Indirect Costs Charged to Trust Fund** TR to GR-8% Srvc Chrq (PPM) 9,143 9,091 9.091 Transfer to 2021-Admin. Assess. Fee Budget Amendment EOG# B0170 Refunds- Non-State Revenues. Cert Forward Reversions @ 6/30/2015 (21,611)6/30/2012 Cert Forward B Paid Rounding (1) 80,704 5% Trust Fund Reserve - PPM Assessment for Investments 890000 - 310403 9,345 9,345 9,345 **Total Full Costs to Line (2) - Section III** 1,270,231 1,518,833 1,599,537 **Basis Used: Accrual SECTION III - SUMMARY** TOTAL SECTION I 1,677,335 (A) 1,669,915 1,669,915 TOTAL SECTION II 1,270,231 1,599,537 (B) 1,518,833 TOTAL - Surplus/Deficit (C) 407,104 151,082 70,378 **EXPLANATION:** Special Cat: Private Prison - Maint & Repairs in PC 1206. All other amounts in PC 1601.

### SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

**Budget Period: 2016 - 2017** 

Department Title:	MANAGEMENT SERVICE		_
Trust Fund Title:	OPERATING TRUST FUNI		
Budget Entity: LAS/PBS Fund Number:	PRIVATE PRISONS MONI 2510	TORING (72600800)	
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance
Chief Financial Officer's (CFO) Cash Balance	<b>16,394</b> (A)		16,394
ADD: Other Cash (See Instructions)	<b>0</b> (B)		0
ADD: Investments	8,226,274 (C)		8,226,274
ADD: Outstanding Accounts Receivable	136,738 (D)		136,738
ADD:	(E)		
Total Cash plus Accounts Receivable	<b>8,379,406</b> (F)	0	8,379,406
LESS Allowances for Uncollectibles	(G)		
LESS Approved "A" Certified Forwards	0 (H)		0
Approved "B" Certified Forwards	811,817 (H)		811,817
Approved "FCO" Certified Forwards	(H)		
LESS: Other Accounts Payable (Non Operating)	2,869 (I)		2,869
LESS: Other Accounts Payable	0 (J)		
Unreserved Fund Balance, 07/01/15	<b>7,564,720</b> (K)	0	7,564,720 **
Notes:			

<sup>\*</sup>SWFS = Statewide Financial Statement

<sup>\*\*</sup> This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal year and Line A for the following year.

RECONCILIATION:	BEGINNING TRIAL BALANCE TO SCHEI	DULE I and IC
Department Title: Trust Fund Title: LAS/PBS Fund Number:	Budget Period: 2016 - 2017 720000 MANAGEMENT SERVICES Private Prisons Monitoring (72600800) 2510	
BEGINNING TRIAL BALANCE	i:	
Total all GLC's 5	Ace Per FLAIR Trial Balance, 07/01/15  XXXX for governmental funds:  Droprietary and fiduciary funds	8,376,537
Subtract Nonspe	endable Fund Balance (GLC 56XXX)	
Add/Subtract Sta	tewide Financial Statement (SWFS) Adju	stments:
SWFS Adjustme	nt # and Description	
SWFS Adjustme	nt # and Description	
Add/Subtract Otl	ner Adjustment(s):	
Approved "B" Ca	arry Forward (Encumbrances) per LAS/PBS	(811,817)
Approved "C" Ca	arry Forward Total (FCO) per LAS/PBS	
A/P not C/F-Ope	rating Categories	
ADJUSTED BEGINNING TRIA	L BALANCE:	7,564,720
UNRESERVED FUND BALAN	CE, SCHEDULE IC (Line I)	7,564,720
DIFFERENCE:		-
*SHOULD EQUAL ZERO.		

#### SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS **Budget Period: 2016 - 2017 Department: Management Services** Chief Internal Auditor: Yolanda Lockett **Budget Entity:** Private Prisons **Phone Number:** (850) 487-9476 **(2) (3) (1) (6)** REPORT **PERIOD** SUMMARY OF SUMMARY OF **ISSUE UNIT/AREA** FINDINGS AND RECOMMENDATIONS CODE **NUMBER ENDING** CORRECTIVE ACTION TAKEN 6/30/2014 Bureau of Private Prison Program requests submitted each year by the The Bureau is revising Policy 09-103 to be IA 2014-8555 Monitoring contractors vary from the amounts allocated. Also, more prescriptive, offering more clarity and guidance to contractors. The Bureau's almost half of the programs requested were denied. The primary reason these denials is that the programs master monitoring tool, Contract Performance Indicators, will be modified to requested are already a part of the contract, ITN, or ACA standards or that the program does not meet add indicators to improve the monitoring requirements for this trust fund. We recommend that and measurement of the approved programs. the Bureau establish specific objectives and guidance regarding the program request and budget submission The Bureau revised Policy 09-103. The process to help ensure contractors are submitting policy has been routed for review and is program requests that align with allocation and Bureau pending final approval. Indicators will be expectations. This guidance should also include more developed once the policy is approved. specific information regarding eligible programs. Also, we recommend that the Bureau develop performance reports for contractors that would measure their performance as it relates to meeting these objectives and adhering to this guidance.

6/30/2014	Bureau of Private Prison	The Bureau's monthly review of revenue receipts and	The Bureau is revising Policy 09-103 to be
	Monitoring	reimbursement requests is manual and requires a	more prescriptive, offering more clarity and
		significant amount of time and data entry. Also, the	guidance to contractors. We are updating
		documentation provided by the contractors varies by	Policy 09-103 to provide the necessary
		facility and by month. The Bureau noted that a design	guidance and methodology to verify the
		for the architecture of financial and data management	telephone commission rate identified in
		for the POIIWTF was in process. We recommend that	contractors' subcontracts are reflected in the
		this design include the following:	deposits to the POIIWTF, however the
		☐ A method that would allow the contractors to submit	Bureau will not be looking to be more
		information regarding revenue receipts and	prescriptive to contractor's subcontractors
		reimbursement requests electronically, eliminating the	on commission rates.
		need for data entry by the Bureau.	
		☐ Format and templates for the contractors to use in the	The Bureau revised Policy 09-103. The
		revenue receipt and reimbursement request packages.	policy has been routed for review and is
		This should also include exactly what constitutes	pending final approval.
		appropriate supporting documentation for each revenue	
		source.	
		☐ Specific authority for the contractors regarding	
		allowable deductions for the determination of net	
		proceeds.	
		=	
		· · ·	
		commissions.	
		6/30/2014 Bureau of Private Prison Monitoring	Monitoring  reimbursement requests is manual and requires a significant amount of time and data entry. Also, the documentation provided by the contractors varies by facility and by month. The Bureau noted that a design for the architecture of financial and data management for the POIIWTF was in process. We recommend that this design include the following:  A method that would allow the contractors to submit information regarding revenue receipts and reimbursement requests electronically, eliminating the need for data entry by the Bureau.  Format and templates for the contractors to use in the revenue receipt and reimbursement request packages. This should also include exactly what constitutes appropriate supporting documentation for each revenue source.  Specific authority for the contractors regarding allowable deductions for the determination of net

IA 2014-8555 6/30/20	14 Bureau of Private Prison Monitoring		The Bureau is revising Policy 09-103 to be more prescriptive, offering more clarity and guidance to contractors and will seek assistance from the Office of General Counsel and work in partnership with DOC in developing and implementing a Memorandum of Understanding that will define each agency's responsibilities.  The Bureau revised Policy 09-103. The policy has been routed for review and is pending final approval. The MOU has been drafted and is pending execution.
IA 2014-8555 6/30/20	14 Bureau of Private Prison Monitoring	The audit revealed inconsistencies in contract and DMS policy regarding monthly and annual reporting requirements. Also, we noted that the contractors were not preparing the annual report of trust fund activity required by policy before the final reimbursement for expenditures is made. Further, we noted that audited financial statements provided by the contractors' independent auditors did not comply with reporting requirements. We were unable to obtain any evidence of monitoring of contractor performance for these requirements. We recommend that the Bureau update their policies and procedures for trust fund activity reporting to address the observations noted in the table above and to ensure the contractors are resolving noncompliance issues. The Bureau had begun working on these updates to the policy and additional guidance for contractors before the completion of this audit report.	The Bureau is revising Policy 09-103 to be more prescriptive, offering more clarity and guidance to contractors.  The Bureau revised Policy 09-103. The policy has been routed for review and is pending final approval.

IA 2014-8555	6/30/2014	Bureau of Private Prison	The Bureau shares monitoring and oversight	The Bureau will seek assistance from the	
		Monitoring	responsibilities for trust fund activity as it relates to the	Office of General Counsel and work in	
			maintenance and operation of the fund by the contractor	partnership with DOC in developing and	
			with DOC. Management noted challenges preparing	implementing a Memorandum of	
			reports of trust fund activity as a result of difficulty	Understanding that will define each	
			obtaining information regarding fund activity from	agency's responsibilities.	
			DOC. Also, we noted very little documentation		
			describing the specific responsibilities of DOC related	The MOU has been drafted and is pending	
			to the trust fund. We recommend that the Bureau	execution.	
			partner with DOC to establish a MOU or some other		
			type of agreement that defines the Bureau's		
			responsibilities and authority relative to DOC's, as it		
			relates to the POIIWTF. At a minimum, we recommend		
			this MOU include specific responsibilities for		
			reconciling and reporting trust fund activity, sharing of		
			information related to the trust fund account and as		
			outlined in observation #3, the accounting and reporting		
			of capital assets and tangible personal property.		



# Insurance Benefits Administration

# **Exhibits and Schedules**



# Insurance Benefits Administration

# Schedule I Series

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS

**Department:** 72 Management Services **Budget Period: 2016-17** 

**Budget Entity:** 72750200 Insurance Benefits Administration

Fund: 2570 Pretax Benefits Trust **Specific Authority:** 110.161, F.S.

**Purpose of Fees Collected:** Employee Benefits Plan

Type of Fee or Program: (Check ONE Box and answer questions as indicated.)

Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach

Examination of Regulatory Fees Form - Part Land II.)

Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete

X Sections I, II, and III only.)

(1) SECTION I - FEE COLLECTION	(2) ACTUAL FY 2014-15	(3) ESTIMATED FY 2015 - 16	(4) REQUEST FY 2016 - 17
Receipts:	07.007.040	05.000.000	05.500.000
Employee Contributions	27,625,019	25,000,000	25,500,000
Savings	19,702,302	22,000,000	22,000,000
Interest Earnings	325,931		
Supplemental Plan Premiums	73,838,773	77,500,000	78,000,000
Refunds	103,429		
Penalties	64,250		
<b>Total Fee Collection to Line (1) - Section </b>	111 121,659,704	124,500,000	125,500,000
SECTION II - FULL COSTS			
Direct Costs: Salaries and Benefits	372,400	382,006	382,006
Other Personal Services	, , , , ,	14,803	14,803
Expenses	19,785	47,531	47,531
Operating Capital Outlay	, , , , , , , , , , , , , , , , , , ,	10,000	10,000
Sp.Cat.:Risk Management Insurance	770	770	770
HR Statewide Contract	4,058	3,825	3,825
Contracted Services	325,575	348,505	348,505
Data Processing Services State Data Ce	enter AST	2,811	2,811
Data Processing Services - SSRC	2,435		
<b>Indirect Costs Charged to Trust Fund</b>			
TR to Health Fund-2668	18,910,000	20,000,000	20,000,000
Reimbursement of Claims Payment of Premiums	27,487,144 74,209,928	25,000,000 77,500,000	25,500,000 78,000,000
Refunds	396,249	, ,	, ,
Employer/Employee Adjustments Rounding	779		
Post Closing Adjustment	553,919		
TR to 2021-Admin.Assess.Fee 6/30/2014 Compensated Leave Liability	130,975 (3,236)	166,410	168,074
6/30/2014 Compensated Leave Elability	64,355		
Cert Forward Reversions @ 9/30/2014	(70,023)		
Assessment for Investments 890000 - 37  Total Full Costs to Line (2) - Section 3	· · · · · · · · · · · · · · · · · · ·	123,476,661	124,478,325
Basis Used: Accrual	:==, :=0,0=0	0, 0,00	,,
SECTION III - SUMMARY			
TOTAL SECTION I (A)	121,659,704	124,500,000	125,500,000
TOTAL SECTION II (B)	122,429,520	123,476,661	124,478,325
TOTAL - Surplus/Deficit (C)	(769,816)	1,023,339	1,021,675
EXPLANATION:			

### SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

**Budget Period: 2016 - 2017** 

Department Title: Trust Fund Title: Budget Entity: LAS/PBS Fund Number:	MANAGEMENT SERVICES PRETAX BENEFITS TRUS' INSURANCE BENEFITS AI 2570	Γ	72750200)
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance
Chief Financial Officer's (CFO) Cash Balance	992,710 (A)		992,710
ADD: Other Cash (See Instructions)	<b>1,256,612</b> (B)		1,256,612
ADD: Investments	<b>7,771,132</b> (C)		7,771,132
ADD: Outstanding Accounts Receivable	17,968 (D)	0	17,968
ADD:	(E)		0
Total Cash plus Accounts Receivable	<b>10,038,422</b> (F)		10,038,422
LESS Allowances for Uncollectibles	0 (G)		0
LESS Approved "A" Certified Forwards	178,473 (H)		178,473
Approved "B" Certified Forwards	90,680 (H)		90,680
LESS: Other Accounts Payable (Non-Operating)	1,619,712 (I)	553,919	2,173,631
LESS: <u>Unearned Revenue</u>	7,568,411 (J)		7,568,411
LESS: Other Accounts Payable	0 (J)		0
Unreserved Fund Balance, 07/01/15	581,145 (K)		27,226 **

#### **Notes:**

<sup>\*</sup>SWFS = Statewide Financial Statement

<sup>\*\*</sup> This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal year and Line A for the following year.

RECONCILIATIO	ON: BEGINNING TRIAL BALANCE TO S	CHEDULE I and IC
	Budget Period: 2016 - 2017	
Department Title: Trust Fund Title: LAS/PBS Fund Number:	720000 MANAGEMENT SERVICES Pretax Benefits Trust Fund 2570	
BEGINNING TRIAL BALANCE	:	
Total all GLC's 5	ce Per FLAIR Trial Balance, 07/01/15 XXXX for governmetal funds; proprietary and fiduciary funds	<b>569,834</b> (A)
Subtract Nonspe	ndable Fund Balance (GLC 56XXX)	(B)
Add/Subtract Sta	tewide Financial Statement (SWFS) Adj	ustments:
SWFS Adjustme	nt to Accounts Payable	(553,919) (C)
SWFS Adjustme	nt # and Description	(C)
Add/Subtract Oth	er Adjustment(s):	
Approved "B" Ca	rry Forward (Encumbrances) per LAS/PBS	(90,680) (D)
Compensated Abs	sences Liability	101,991 (D)
A/P not C/F-Ope	rating Categories	(D)
		(D)
		(D)
		(D)
ADJUSTED BEGINNING TRIA	L BALANCE:	<b>27,226</b> (E)
UNRESERVED FUND BALANC	CE, SCHEDULE IC (Line I)	<b>27,226</b> (F)*
DIFFERENCE:		<b>(0)</b> (G)*
*SHOULD EQUAL ZERO.		

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Budget Period: 2016-17 Department:** 72 Management Services 72750200 Insurance Benefits Administration **Program:** Fund: 2667 State Employees Life Insurance Trust Specific Authority: 110.123, F.S. **Purpose of Fees Collected:** Employee Benefits Plan Type of Fee or Program: (Check **ONE** Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part Land IL.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I. II. and III only.) (2)(3)(1)**SECTION I - FEE COLLECTION** ACTUAL **ESTIMATED** REOUEST FY 2014 - 15 FY 2015 - 16 FY 2016 - 17 **Receipts:** Contributions 32,485,467 31,000,000 30,000,000 55,072 55,072 55,072 **Interest Earnings Proposed Premium Increase** 134 Miscellaneous Refund from Prudential Transfer In From Disability Trust Fund **Total Fee Collection to Line (1) - Section III** 32,540,673 31,055,072 30,055,072 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 21,579 21,579 1,984 1,984 **Expenses** 201 Sp.Cat.:Risk Management Insurance 201 201 TR/DMS/HR Svcs/STWD Contract Data Processing Services - SSRC **Indirect Costs Charged to Trust Fund:** Refunds 69,274 Adj.to Employee/Employer Contrib. 265 32,401,919 Payment of Premiums 32,000,000 30,000,000 TR to 2021-Admin.Assess.Fee 2,125 2,618 2,644 Post Clng Adjustment to A/R (9)Assessment for Investments 890000 - 31 4,199 4,199 4,199 Reserve for Pay Package **Total Full Costs to Line (2) - Section III** 32,477,974 32,030,581 30,030,607 Basis Used: Accrual **SECTION III - SUMMARY** TOTAL SECTION I (A) 32,540,673 31,055,072 30,055,072 TOTAL SECTION II (B) 32,477,974 32,030,581 30,030,607 **TOTAL - Surplus/Deficit** 62,699 (975,509)24,465 (C) **EXPLANATION:**

### SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

Department Title:	Budget Period: 2016 - 2017 MANAGEMENT SERVICES			
Trust Fund Title:	STATE EMPLOYEE LIFE INSURANCE TRUST			
Budget Entity:	INSURANCE BENEFITS A		2750200)	
LAS/PBS Fund Number:	2667			
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance	
Chief Financial Officer's (CFO) Cash Balance	154,320 (A)		154,320	
ADD: Other Cash (See Instructions)	(B)		0	
ADD: Investments	3,457,682 (C)		3,457,682	
ADD: Outstanding Accounts Receivable	3,126 (D)	9	3,135	
ADD:	0 (E)		0	
Total Cash plus Accounts Receivable	<b>3,615,129</b> (F)	9	3,615,138	
LESS Allowances for Uncollectibles	(G)		0	
LESS Approved "A" Certified Forwards	0 (H)		0	
Approved "B" Certified Forwards	(H)		0	
Approved "FCO" Certified Forwards	(H)		0	
LESS: Other Accounts Payable	330 (I)		330	
LESS: <u>Unearned Revenue</u>	2,547,780 (J)	0	2,547,780	
Unreserved Fund Balance, 07/01/15	1,067,019 (K)	9	1,067,028 **	

**Notes:** 

<sup>\*</sup>SWFS = Statewide Financial Statement

<sup>\*\*</sup> This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal year and Line A for the following year.

RECONCILIATION: BEGINNING TRIAL BALANCE TO SCHEDULE I and IC			
	Budget Period: 2016 - 2017		
Department Title: Trust Fund Title: LAS/PBS Fund Number:	720000 MANAGEMENT SERVICES State Employees Life Insurance Trust Fu 2667	unds	
BEGINNING TRIAL BALANCE	: :		
Total all GLC's 5	xxxx for governmental funds; proprietary and fiduciary funds	<b>1,067,019</b> (A)	
Subtract Nonspe	ndable Fund Balance (GLC 56XXX)	(B)	
Add/Subtract Sta	tewide Financial Statement (SWFS) Adjus	stments:	
SWFS Adjustme	nt - to Accounts Receivable	9.00 (C)	
SWFS Adjustment # and Description		(C)	
Add/Subtract Oth	ner Adjustment(s):		
Approved "B" Ca	erry Forward (Encumbrances) per LAS/PBS	(D)	
Approved "C" Ca	arry Forward Total (FCO) per LAS/PBS	(D)	
A/P not C/F-Ope	rating Categories	(D)	
		(D)	
		(D)	
		(D)	
ADJUSTED BEGINNING TRIA	L BALANCE:	<b>1,067,028</b> (D)	
UNRESERVED FUND BALAN	CE, SCHEDULE IC (Line I)	<b>1,067,028</b> (E)	
DIFFERENCE:		<b>(0)</b> (F)*	
*SHOULD EQUAL ZERO.			

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS

**Department:** 72 Management Services **Budget Period: 2016-17** 

Program:72750200 Insurance Benefits AdministrationFund:2668 State Employees Health Insurance Trust

**Specific Authority:** 110.123, F.S.

Purpose of Fees Collected: Employee Benefits Plan

Type of Fee or Program: (Check ONE Box and answer questions as indicated.)

Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of

Regulatory Fees Form - Part I and II.)

SECTION III - SUMMARY
TOTAL SECTION I

TOTAL SECTION II

(A)

(B)

2,245,137,716

2,231,587,680

2,247,887,009

2,259,796,240 2,451,651,297

Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I, II, and

(1) SECTION I - FEE COLLECTION	(2) ACTUAL FY 2014 - 15	(3) ESTIMATED FY 2015 - 16	(4) REQUEST FY 2016 - 17
Receipts: SEE ATTACHED LISTING			
	0.045.407.740	0.004.507.000	0.050.700.040
Total Fee Collection to Line (1) - Section III	2,245,137,716	2,231,587,680	2,259,796,240
SECTION II - FULL COSTS			
Direct Costs: Salaries and Benefits	1,309,544	1,377,103	1,377,103
Other Personal Services	71,254	140,772	
			140,772
Expenses Operating Conital Outley	183,912	294,096	294,859
Operating Capital Outlay	7,540	10,000	10,000
Sp.Cat.:TR to Div.of Admin.Hearings	17,033	46,759	46,759
Sp.Cat.:ASO Contract/Health Ins.	46,278,260	51,100,000	51,100,000
Sp.Cat.:Prescription Drug Claims Ad.	231,184	4,406,020	4,406,020
Sp.Cat.: Risk Management Insurance	2,378	4,815	4,815
Sp.Cat:Post Payment Claims/Svcs	3,594	400,000	400,000
Sp.Cat.: Contracted Services	1,076,705	1,099,157	2,099,15
Contracted Legal Services	50,000	50,000	50,000
Pymt Employer/HSA Custodian	1,009,201	1,508,000	1,508,00
Deferred-Pay Com Contracts			
HR Statewide Contract	11,584	10,919	10,91
Sp.Cat.: Contracted Bank Services	18,369	-	-
Lease/Purchase/Equipment	3,859	4,435	4,43
Data Processing Services-AST 210001		8,750	8,75
Data Processing Services-SSRC	13,461	,	
Indirect Costs Charged to Trust Fund:			
Payments to Health Maint. Orgs.	283,580,042	297,700,000	320,100,00
Payments to Self Insured Health Maint.Orgs.	555,806,652	670,900,000	742,800,00
TR to Health Claims Bank Account	1,195,721,563	1,199,700,000	1,310,000,00
Pymt of Participant to HSA Custodian	1,510,779	1,692,000	1,692,000
Refunds	5,112,396	4,000,000	4,000,00
Adj. to E/E Contributions	27,526		
Prior Year Accounts Payable not Certified Forward	(11,621)		
TR to 2021-Admin.Assess.Fee	402,015	496,503	501,46
Transfer to Admin TF for Contracted Legal Services		250,000	
6/30/2014 CF B's	381,208		
Cert Forward Reversions @ 9/30/2014 6/30/2014 Compensated Leave Liability	(269,732)		
Cert Forward Reversions @ 9/30/2015	(59,149)		
Federal Patient Protection Affordable Care Act	14,457,076	12,200,000	10,700,00
Post Closing Adjustment-Decrease Cash in Bank	517,633	=,=00,000	13,733,00
Post Closing Adjustment-Decrease Accounts Receiv	20,092,450		
Post Closing Adjustment-Decrease Accounts Payabl			
Assessment for Investments 890000 - 310403	540,613	487,680	396,24
Total Full Costs to Line (2) - Section III	2,126,195,597	2,247,887,009	2,451,651,29
Basis Used: Accural			

TOTAL - Surplus/Deficit (C) 118,942,119 (16,299,329) (191,855,057)

EXPLANATION:

Office of Policy and Budget - July, 2015

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS

**Department:** Management Services **Budget Period: 2016-17** 

Program:Insurance Benefits Administration (72750200)Fund:State Employees Health Insurance Trust (2668)

**Specific Authority:** 110.123, F.S.

Purpose of Fees Collected: Employee Benefits Plan

(1)	(2)	(3)	(4)
SECTION I - FEE COLLECTION	ACTUAL FY 2014 - 15	ESTIMATED FY 2015 - 16	REQUEST FY 2016 - 17
Receipts: Employee/Employer Contributions	2,064,424,534	1,863,700,000	1,883,800,000
Health Saving Account Employer Contributions		3,200,000	3,200,000
Contributions-Medicare Part D Subsidy	20,767,132	20,500,000	22,100,000
Interest Earnings	7,105,275	6,887,680	5,596,240
Reimbursements & Refunds (TPA & PBM Rebates	130,809,069	87,200,000	85,000,000
Non-Employee Contributions		231,100,000	241,100,000
Prior Year Warrant Cancellations & Misc	7,645		
Transfer from 72750200-2570	18,910,000	19,000,000	19,000,000
Penalties	3,114,062		
<b>Total Fee Collection to Line (1) - Section III</b>	2,245,137,716	2,231,587,680	2,259,796,240

### SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

**Budget Period: 2016 - 2017** 

Department Title: Trust Fund Title: Budget Entity:	MANAGEMENT SERVICES STATE EMPLOYEE HEALTH INSURANCE TRUST INSURANCE BENEFITS ADMINISTRATION (72750200)		
LAS/PBS Fund Number:	2668		
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance
Chief Financial Officer's (CFO) Cash Balance	<b>1,323,015</b> (A)		1,323,015
ADD: Cash in Claims Bank Account	<b>996,573</b> (B)	(517,632.72)	478,941
ADD: Investments	432,767,745 (C)		432,767,745
ADD: SPIA Accounts	116,176,034 (D)	-	116,176,034
ADD: Outstanding Accounts Receivable	42,673,597 (E)	(20,092,450)	\$ 22,581,147.09
ADD: <u>Proposed Premium Increase</u>	(E)		-
Total Cash plus Accounts Receivable	<b>593,936,965</b> (F)	-20,092,450	573,326,883
LESS Allowances for Uncollectibles	(G)		_
LESS Approved "A" Certified Forwards	1,645,316 (H)		1,645,316
Approved "B" Certified Forwards	2,528,547 (H)		2,528,547
LESS: Other Accounts Payable (Non_Operating)	164,516,323 (I)	(2,171,733)	162,344,590
LESS: Other Accounts Payable	(J)		-

#### **Notes:**

147,892,594 (J)

277,354,185 (K)

-17,920,717

147,892,594

258,915,835 \*\*

Office of Policy and Budget - July 2015

LESS: <u>Unearned Revenue</u>

Unreserved Fund Balance, 07/01/15

<sup>\*</sup>SWFS = Statewide Financial Statement

<sup>\*\*</sup> This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal year and Line A for the following year.

### RECONCILIATION: BEGINNING TRIAL BALANCE TO SCHEDULE I and IC **Budget Period: 2016 - 2017 Department Title:** 720000 MANAGEMENT SERVICES Trust Fund Title: State Employees Health Insurance Trust Fund LAS/PBS Fund Number: 2668 **BEGINNING TRIAL BALANCE:** Total Fund Balance Per FLAIR Trial Balance, 07/01/15 **279,694,880** (A) Total all GLC's 5XXXX for governmental funds; GLC 539XX for proprietary and fiduciary funds Subtract Nonspendable Fund Balance (GLC 56XXX) (B) Add/Subtract Statewide Financial Statement (SWFS) Adjustments: SWFS Adjustment - Decrease Cash in Bank (517,632) (C) (20,092,450) (C) SWFS Adjustment - Decrease Accounts Receivable 2,171,733 (C) SWFS Adjustment - Decrease Accounts Payable Add/Subtract Other Adjustment(s): (2,528,547) (D) Approved "B" Carry Forward (Encumbrances) per LAS/PBS 187,749 (D) Compensated Absences Liability A/P not C/F-Operating Categories 102 (D) (D) ADJUSTED BEGINNING TRIAL BALANCE: **258,915,836** (E) UNRESERVED FUND BALANCE, SCHEDULE IC (Line I) **258,915,835** (F)\* DIFFERENCE: **0** (G)\* \*SHOULD EQUAL ZERO.

OF FEE CO	LLECTION AND	RELATED PROG	RAM COSTS
72 Manager	ment Services	Budget Peri	od: 2016-17
2671 State Employees Disability Insurance Trust			
110.123, F.S.			
Employee B	enefits Plan		
			1 777 1 1
		iplete Sections I, II, and	d III and attach
to cover full c	cost of conducting a s	pecific program or serv	rice. (Complete
	(2)	(3)	(4)
TION			
<u>110N</u>			REQUEST
	FY 2014 - 15	FY 2015- 16	FY 2016- 17
Ī	547.404	520,000	F20,000
			520,000
	,	46,832	46,832
	2,381	-	-
Section III	566,637	566,832	566,832
<u>3</u>			
_			
		28,249	28,249
		2,875	2,875
Expenses HR Statewide Contract			
nsurance			
ust Fullu.	5		
ments			
	315,945	320,000	318,000
	1,558	4,483	4,528
	3 551	3 551	3,551
0,0000 31	-	0,001	0,001
Section III	321,059	359,158	357,203
•			
(A)	566,637	566,832	566,832
(B)	321,059	359,158	357,203
			209,629
<b>TOTAL - Surplus/Deficit</b> (C) 245,578 207,674 209,629 <b>EXPLANATION:</b>			
	72 Manager 72750200 I 2671 State I 110.123, F.S Employee B ck ONE Box a that to businesses res Form - Par to cover full co TION  TION  Section III  Section III  (A)	72 Management Services 72750200 Insurance Benefits A 2671 State Employees Disabilis 110.123, F.S. Employee Benefits Plan  ck ONE Box and answer questions (Confees Form - Part I and II.) It to cover full cost of conducting a service of the cover full cost of conducting a service of conducting a ser	T2750200   Insurance Benefits   Administration   2671   State Employees Disability   Insurance Trust   110.123, F.S.

### SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

**Budget Period: 2016 - 2017** 

Department Title: Trust Fund Title: Budget Entity: LAS/PBS Fund Number:	MANAGEMENT SERVICES STATE EMPLOYEE DISABILITY INSURANCE TRUST INSURANCE BENEFITS ADMINISTRATION (72750200) 2671		
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance
Chief Financial Officer's (CFO) Cash Balance	<b>60,973</b> (A)		60,973
ADD: Other Cash (See Instructions)	(B)		0
ADD: Investments	3,095,551 (C)		3,095,551
ADD: Outstanding Accounts Receivable	2,920 (D)		2,920
Total Cash plus Accounts Receivable	<b>3,159,443</b> (F)		3,159,443
LESS Allowances for Uncollectibles	(G)		0
LESS Approved "A" Certified Forwards	0 (H)		0
Approved "B" Certified Forwards	(H)		0
Approved "FCO" Certified Forwards	(H)		0
LESS: Other Accounts Payable (Non-Operating)	308 (I)		308
LESS: <u>Unearned Revenue</u>	43,045 (J)		43,045
Unreserved Fund Balance, 07/01/15	<b>3,116,090</b> (K)		3,116,090 **
Notes: *SWFS = Statewide Financial Statemen	t		

Office of Policy and Budget - July 2015

year and Line A for the following year.

\*\* This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal

RECONCILIATIO	ON: BEGINNING TRIAL BALANCE TO SC	HEDULE I and IC			
	Budget Period: 2016 - 2017				
Department Title: Trust Fund Title: LAS/PBS Fund Number:	720000 MANAGEMENT SERVICES State Employees Disability Insurancee T 2671	rust Fund			
BEGINNING TRIAL BALANCE	<b>≣:</b>				
Total all GLC's 5	nce Per FLAIR Trial Balance, 07/01/15 SXXXX for governmental funds; proprietary and fiduciary funds	<b>3,116,090</b> (A)			
Subtract Nonspe	endable Fund Balance (GLC 56XXX)	(B)			
Add/Subtract Sta	atewide Financial Statement (SWFS) Adju	stments:			
SWFS Adjustment # and Description		(C)			
SWFS Adjustment # and Description		(C)			
Add/Subtract Ot	her Adjustment(s):				
Approved "B" Ca	arry Forward (Encumbrances) per LAS/PBS	(D)			
Approved "C" Ca	arry Forward Total (FCO) per LAS/PBS	(D)			
A/P not C/F-Ope	erating Categories	(D)			
		(D)			
		(D)			
		(D)			
ADJUSTED BEGINNING TRIA	AL BALANCE:	3,116,090 (E)			
UNRESERVED FUND BALAN	CE, SCHEDULE IC (Line I)	<b>3,116,090</b> (F)*			
DIFFERENCE:		<b>(0)</b> (G)*			
*SHOULD EQUAL ZERO.					

### SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS **Budget Period: 2016 - 2017 Department: Management Services** Chief Internal Auditor: Yolanda Lockett **Budget Entity:** Insurance Benefits Administration **Phone Number:** (850) 487-9476 **(1) (2) (3) (4) (5) (6)** REPORT PERIOD **ISSUE SUMMARY OF SUMMARY OF ENDING** UNIT/AREA FINDINGS AND RECOMMENDATIONS CORRECTIVE ACTION TAKEN **CODE NUMBER** There are no issues or findings to report for Insurance Benefits Administration.



# Retirement Benefits Administration

**Exhibits and Schedules** 



# Retirement Benefits Administration

Schedule I Series

Program:	72 Managemen 72750300 Retir 2510 Operating	rement Benefits Ad	Budget Perion	od: 2016-17
	121.031, F.S. Employee Bene	fits Plan		
Type of Fee or Program: (Chec	k ONE Box and	answer questions as i	indicated.)	
Regulatory services or oversigh  Examination of Regulatory For Non-regulatory fees authorized  X Sections I, II, and III only.)	es Form - Part La	and II )		
(1) SECTION I - FEE COLLECT	TION	(2) ACTUAL FY 2014 - 15	(3) ESTIMATED FY 2015 - 16	(4) REQUEST FY 2016 - 17
Receipts: SEE ATTACHED LISTING	]			
Total Fee Collection to Line (1) -	Section III	17,248,861	18,417,960	18,417,960
	Section III	17,270,001	10,417,900	10,417,900
SECTION II - FULL COSTS  Direct Costs:				
Direct Costs: Salaries and Benefits	[	9,697,045	10,046,744	9,821,744
Other Personal Services		3,875	6,029	231,029
Expenses		2,571,044	2,425,066	2,425,066
Operating Capital Outlay		137,768	151,750	100,000
Sp.Cat.:TR to DOAH	[	40,258	40,258	26,719
Sp.Cat.:Contracted Services	[	4,416,475	4,586,419	4,811,581
Sp.Cat.:Overtime	[	68,870	122,571	122,571
Sp.Cat.:Risk Management Ir	surance	50,505	52,633	52,633
Contracted Legal Services		159,755	159,872	148,891
Lease/Purchase/Equipment		19,663	23,571	23,571
HR Statewide Contract		55,775	52,574	52,574
Data Processing Services-St	-		345,446	345,446
Data Processing Services-S	SRC [	279,231		
Indirect Costs Charged to Tru	st Fund:			
6/30/2013 Certified Forward Cert Forward Reversions @	l-	19,772		
Cert Forward Reversions @	9/30/2014	(346,486)		
Rounding	in CEO Baland	(104 100)		
Compensated Leave Liability Assessment on Investments		(184,189) 1,392		
Total Full Costs to Line (2) - S	L	16,990,753	18,012,933	18,161,825
Basis Used: Accrual		10,000,100	10,012,933	10, 101,023
SECTION III - SUMMARY				
TOTAL SECTION I	(A)	17,248,861	18,417,960	18,417,960
	` ′			
TOTAL SECTION II	(B)	16,990,753	18,012,933	18,161,825
TOTAL - Surplus/Deficit EXPLANATION:	(C)	258,108	405,027	256,135
		Page 289 of 386		

Department: Budget Entity:	72 Managem 72750300 Re	ent Services etirement Benefits Ad	Budget Perion	od: 20 <u>16-17</u>
Fund:	2510 Operati			
Specific Authority: Purpose of Fees Collected:	121.031, F.S. Employee Be	nefits Plan		
(1)		(2)	(3)	(4)
SECTION I - FEE COLLEG	CTION	ACTUAL FY 2014 - 15	ESTIMATED FY 2015 - 16	REQUEST FY 2016 - 17
Receipts:				
TR in from 72750300-2309	)	16,850,000	18,400,000	18,400,000
Interest Earnings		17,960	17,960	17,960
Sales - State		67,139		
Refunds & Reimbursements		313,762		

Budget Period: 2016 - 2017

Department Title: MANAGEMENT SER

Trust Fund Title: FRS OPERATING TRUST

Budget Entity: RETIREMENT BENEFITS ADMINISTRATION (72750300)

LAS/PBS Fund Number: 2510

	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance
Chief Financial Officer's (CFO) Cash Balance	<b>50,528</b> (A)	0	50,528
ADD: Cash on Hand & Cash in Bank	<b>2,892</b> (B)	0	2,892
ADD: Investments	1,645,819 (C)	-	1,645,819
Total Cash and Investments	1,699,239	0	1,699,239
ADD: Outstanding Accounts Receivable	289,564 (D)		289,564
Total Cash, Investments and Accounts Receivable	<b>1,988,803</b> (F)	0	1,988,803
LESS Unearn Revenue	0 (G)	-	0
LESS Approved "A" Certified Forwards	1,481,507 (H)	0	1,481,507
Approved "B" Certified Forwards	21,005 (H)	0	21,005
Approved "FCO" Certified Forwards	(H)		0
LESS: Other Accounts Payable	138 (I)	0	138
Unreserved Fund Balance, 07/01/15	<b>486,153</b> (K)	0	486,153

### **Notes:**

<sup>\*</sup>SWFS = Statewide Financial Statement

<sup>\*\*</sup> This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal year and Line A for the following year.

RECONCILIATION: BEGINNING TRIAL BALANCE TO SCHEDULE I and IC						
	Budget Period: 2016 - 2017					
Department Title: Trust Fund Title: LAS/PBS Fund Number:	720000 MANAGEMENT SERVICES FRS Operating Trust Fund 2510					
BEGINNING TRIAL BALANCE	<b>:</b>					
Total all GLC's 5	ce Per FLAIR Trial Balance, 07/01/15  XXXX for governmental funds; proprietary and fiduciary funds	<b>311,064</b> (A)				
Subtract Nonspe	ndable Fund Balance (GLC 56XXX)	(B)				
Add/Subtract Sta	tewide Financial Statement (SWFS) Adjus	tments:				
SWFS Adjustme	nt # and Description	(C)				
SWFS Adjustment # and Description						
Add/Subtract Oth	ner Adjustment(s):					
Approved "B" Ca	rry Forward (Encumbrances) per LAS/PBS	(21,005) (D)				
Compensated Abs	Compensated Absences Liability 789,922 (D					
A/P not C/F-Ope	rating Categories	(D)				
Property Value in	Net Assets Unrestricted-Fiduciary Fund	(593,829) (D)				
		(D)				
		(D)				
ADJUSTED BEGINNING TRIA	L BALANCE:	<b>486,153</b> (E)				
UNRESERVED FUND BALANG	CE, SCHEDULE IC (Line I)	<b>486,153</b> (F)*				
DIFFERENCE:		<b>0</b> (G)*				
*SHOULD EQUAL ZERO.						

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Budget Period: 2016-17 Department:** 72 Management Services Program: 72750300 Retirement Benefits Administration **Fund:** 2517 Optional Retirement Program Trust **Specific Authority:** 121.35, F.S. **Purpose of Fees Collected:** Employee Benefits Plan Type of Fee or Program: (Check ONE Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part I and II.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I, II, and III only.) (1)(2)(3)(4)**REQUEST SECTION I - FEE COLLECTION ACTUAL ESTIMATED** FY 2014 - 15 FY 2015 - 16 FY 2016 - 17 **Receipts:** Contributions from Employers 209,860,384 210,000,000 210,000,000 87,621 87,621 87,621 Interest Earnings Fines & Forfeitures Reimbursement 209,948,005 210,087,621 210,087,621 Total Fee Collection to Line (1) - Section III **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 204,232 204,189 204,189 Other Personal Services Expenses 19,358 28,011 28,011 Operating Capital Outlay Sp.Cat.:Contracted Services 339 1,000 1,000 Sp.Cat.:Risk Management Insurance HR Statewide Contract 1,327 1,251 1,251 Data Processing Services - SSRC **Indirect Costs Charged to Trust Fund:** Payments to Annuity Companies 310181 168,587,709 169,000,000 169,000,000 Transfers Funds Unfunded Acturial-FRS 181153 40,794,785 41,000,000 41,000,000 Compensated Absences Liability in CFO Balance (2,754)Certified Forward Reversions @ 9/30/2013 Certified Forward Reversions @ 9/30/2014 (43,363)Trans to Admin TF for Contracted Legal Svcs 50,000 Assessment for Investments 890000 -310403 6,584 6,584 6,584 Total Full Costs to Line (2) - Section III 209,618,216 210,241,035 210,241,035 Basis Used: Accrual **SECTION III - SUMMARY** TOTAL SECTION I 209,948,005 210,087,621 210,087,621 (A) TOTAL SECTION II 210,241,035 209,618,216 210,241,035 (B) **TOTAL - Surplus/Deficit** 329,789 (153,414)(153,414)(C) **EXPLANATION:** Negative balances are offset by cash balances brought forward. See Schedule I Page 293 of 386

Department Title: Trust Fund Title:	Budget Period: 2016 - 2017  MANAGEMENT SERVICES  OPTIONAL RETIREMENT PROG TRUST				
Budget Entity: LAS/PBS Fund Number:	RETIREMENT BENEFITS ADMINISTRATION (72750300) 2517				
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance		
Chief Financial Officer's (CFO) Cash Balance	5,514 (A)		5,514		
ADD: Other Cash on Hand	(B)		0		
ADD: Investments	4,234,664 (C)		4,234,664		
ADD: Outstanding Accounts Receivables	24,889 (D)		24,889		
ADD:	0(E)		0		
Total Cash plus Accounts Receivable	<b>4,265,067</b> (F)		4,265,067		
LESS Allowances for Uncollectibles	(G)		0		
LESS Approved "A" Certified Forwards	4,519 (H)		4,519		
Approved "B" Certified Forwards	(H)		0		
Approved "FCO" Certified Forwards	(H)		0		
LESS: Other Accounts Payable (Non-Operating)	484 (I)		484		
Unreserved Fund Balance, 07/01/15	<b>4,260,064</b> (K)		4,260,064 **		
Notes:  *SWFS = Statewide Financial Statement  ** This amount should agree with Line		I for the most recent	completed fiscal		

Office of Policy and Budget - July 2015

year and Line A for the following year.

RECONCILIATION: BEGINNING TRIAL BALANCE TO SCHEDULE I and IC						
Budget Period: 2016 - 2017						
Department Title: 720000 MANAGEMENT SERVICES Trust Fund Title: Optional Retirement Program Trust Fund AS/PBS Fund Number: 2517						
BEGINNING TRIAL BALANCE	:					
Total all GLC's 5	xxxx for governmental funds; proprietary and fiduciary funds	<b>4,226,253</b> (A)				
Subtract Nonspe	ndable Fund Balance (GLC 56XXX)	(B)				
Add/Subtract Sta	tewide Financial Statement (SWFS) Adju	stments;				
SWFS Adjustme	nt # and Description	(C)				
SWFS Adjustme	nt # and Description	(C)				
Add/Subtract Oth	ner Adjustment(s):					
Approved "B" Ca	rry Forward (Encumbrances) per LAS/PBS	(D)				
Compensated Abs	sences Liability	33,811 (D)				
A/P not C/F-Ope	rating Categories	(D)				
		(D)				
		(D)				
		(D)				
ADJUSTED BEGINNING TRIA	L BALANCE:	<b>4,260,064</b> (E)				
UNRESERVED FUND BALANG	CE, SCHEDULE IC (Line I)	<b>4,260,064</b> (F)*				
DIFFERENCE:		<b>0</b> (G)*				
*SHOULD EQUAL ZERO.						

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17** 72750300 Retirement Benefits Administration **Program: Fund:** 2532 Municipal Police/Firemen Premium Tax Trust 175.041; 175.091; 175.101; 185.03; 185.07; 185.08 **Specific Authority: Purpose of Fees Collected:** Employee Benefits Plan Type of Fee or Program: (Check **ONE** Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part I and II.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I, II, and X III only.) (2) (3)**SECTION I - FEE COLLECTION** ACTUAL **ESTIMATED** REQUEST FY 2014 - 15 FY 2015 - 16 FY 2016 - 17 **Receipts:** Insurance Premium Tax 167,000,000 178,700,000 186,400,000 Interest Earnings 338,586 338,586 338,586 Net Appreciation/Depreciation in Fair Market Value 41,454 41,454 41,454 Refunds Transfer from Within Agency 167,380,039 Total Fee Collection to Line (1) - Section III 179,080,040 186,780,040 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 800,362 22,037 800,362 Other Personal Services Expenses 52,982 104,089 104,089 Operating Capital Outlay Contracted Services 145,225 191,355 191,355 Lease/Purchase/Equipment 1,240 2,000 2,000 HR Statewide Contract 4,168 3,929 3,929 Data Processing Services - SSRC **Indirect Costs Charged to Trust Fund:** TR to Firefighters Supplemental Comp 15,123,178 15,123,178 46.014 6/30/2014 Accounts Receivable deleted Aid to Municipalities (428,581)149,180,822 156,264,822 S.C. to GR - 8% 13,360,000 14,296,000 14,912,000 SBA Administrative Fee 100,000 100,000 Transfer to Dept of Revenue 100,000 Cert Forward Reversions @ 9/30/2014 (87,307)Cert Forward Reversions @ 9/30/2015 Post Clng Adjustment to A/R-Ins Opremium Tax (3,704,392)Post Clng Adjustment to A/P-DOR Trans to FFSC TF 15,123,178 Post Clng Adjustment to A/P-Dist to Municipalities 140,904,863 Post Clng Adjustment to A/P-S.C. to GR 216,351 187,501,805 **Total Full Costs to Line (2) - Section III** 165,755,848 179,801,805 Basis Used: Accrual **SECTION III - SUMMARY** TOTAL SECTION I 167,380,039 179,080,040 186,780,040 (A) TOTAL SECTION II 165,755,848 179,801,805 187,501,805 (B) **TOTAL - Surplus/Deficit** (C) 1,624,191 (721,765)(721,765)**EXPLANATION:** Page 296 of 386

Department Title: Trust Fund Title: Budget Entity: LAS/PBS Fund Number:	MANAGEMENT SERVICES  MUNICIPAL POLICE/FIREMENT PREMIUM TAX TRUST  RETIREMENT BENEFITS ADMINISTRATION (72750300)  2532			
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance	
Chief Financial Officer's (CFO) Cash Balance	12,001,555 (A)		12,001,555	
ADD: Cash with State Board of Administration	on (B)		0	
ADD: Investments	224,973,176 (C)		224,973,176	
ADD: Outstanding Accounts Receivable	(D)	3,704,392	3,704,392	
ADD:	0 (E)		0	
Total Cash plus Accounts Receivable	<b>236,974,731</b> (F)	3,704,392	240,679,123	
LESS Allowances for Uncollectibles	(G)		0	
LESS Approved "A" Certified Forwards	101,891 (H)		101,891	
Approved "B" Certified Forwards	0 (H)		0	
Approved "FCO" Certified Forwards	(H)		0	
LESS: Other Accounts Payable	9,840,000 (I)	156,244,392	166,084,392	
Unreserved Fund Balance, 07/01/15	227,032,840 (K)	-152,540,000	74,492,840 **	

Office of Policy and Budget - July 2015

\*SWFS = Statewide Financial Statement

year and Line A for the following year.

\*\* This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal

RECONCILIATIO	N: BEGINNING TRIAL BALANCE TO SCH	HEDULE I and IC
	Budget Period: 2016 - 2017	
Department Title: Trust Fund Title: LAS/PBS Fund Number:	720000 MANAGEMENT SERVICES Police & Firefighters Premium Tax TF 2532	
BEGINNING TRIAL BALANCE	<b>:</b> :	
Total all GLC's 5	nce Per FLAIR Trial Balance, 07/01/15 SXXXX for governmental funds; proprietary and fiduciary funds	227,032,840
Subtract Nonspe	endable Fund Balance (GLC 56XXX)	
Add/Subtract Sta	atewide Financial Statement (SWFS) Adju	stments:
SWFS Adjustme	ent - Increase Accounts Receivable	3,704,392.16
SWFS Adjustme	ent - Accounts Payable	(156,244,392)
Add/Subtract Ot	her Adjustment(s):	
Approved "B" Ca	arry Forward (Encumbrances) per LAS/PBS	0.00
Compensated Ab	sences Liability	
A/P not C/F-Ope	erating Categories	
ADJUSTED BEGINNING TRIA	AL BALANCE:	74,492,840
UNRESERVED FUND BALAN	CE, SCHEDULE IC (Line I)	74,492,840
DIFFERENCE:		0
*SHOULD EQUAL ZERO.		

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17** 72750300 Retirement Benefits Administration **Program: Fund:** 2583 Retirees Health Insurance Subsidy Trust **Specific Authority:** 121, F.S. **Purpose of Fees Collected:** Employee Benefits Plan Type of Fee or Program: (Check **ONE** Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part I and II.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I, II, and III only.) (3) (1) (2)(4)**SECTION I - FEE COLLECTION ACTUAL ESTIMATED** REQUEST FY 2014 - 15 FY 2015 - 16 FY 2016 - 17 **Receipts:** 209,887 109,689 **Interest Earnings** 109,689 Contributions from Employers 381,680,984 489,392,877 525,676,000 **Proposed Contribution Increases Total Fee Collection to Line (1) - Section III** 381,890,871 489,502,566 525,785,689 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 129,729 129,696 129,696 Other Personal Services 17,817 17,817 **Expenses** 17,817 Operating Capital Outlay **Contracted Services** 40,000 40,000 40,000 HR Statewide Contract 1,106 1,043 1,043 **Indirect Costs Charged to Trust Fund:** Refunds 126 Pensions & Benefits 425,081,197 447,565,588 469,000,000 311031 SBA Administrative Fee 634 300 100 Cert Forward Reversions @ 9/30/2015 Reserve for Pay Package 425,270,609 447,754,444 469,188,656 **Total Full Costs to Line (2) - Section III** Basis Used: Accrual **SECTION III - SUMMARY** TOTAL SECTION I (A) 381,890,871 489,502,566 525,785,689 TOTAL SECTION II 425,270,609 447,754,444 469,188,656 (B) **TOTAL - Surplus/Deficit** (C) (43,379,738)41,748,122 56,597,033 **EXPLANATION:** Negative balance is offset by cash balance brought forward (See Schedule I).

**Budget Period: 2016 - 2017** 

MANAGEMENT SERVICES				
RETIREE HIS TRUST RETIREMENT BENEFITS ADMINISTRATION (72750300)				
Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance		
<b>75,463</b> (A)		75,463		
(B)				
15,399,687 (C)		15,399,687		
34,545,018 (D)		34,545,018		
0 (E)	0	0		
<b>50,020,169</b> (F)	0	50,020,169		
(G)		0		
10,985 (H)		10,985		
(H)		0		
(H)		0		
3,473 (I)	-	3,473		
<b>50,005,711</b> (K)	0	50,005,711 *		
	RETIREE HIS TRUST RETIREMENT BENEFITS 2583  Balance as of 6/30/2015  75,463 (A)  (B)  15,399,687 (C)  34,545,018 (D)  0 (E)  50,020,169 (F)  (G)  10,985 (H)  (H)  (H)	RETIREE HIS TRUST RETIREMENT BENEFITS ADMINISTRATION (7: 2583  Balance as of 6/30/2015 Adjustments  75,463 (A) [B] [B] [C] [C] [C] [C] [C] [C] [C] [C] [C] [C		

### **Notes:**

**Department Title:** 

<sup>\*</sup>SWFS = Statewide Financial Statement

<sup>\*\*</sup> This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal year and Line A for the following year.

RECONCILIATIO	ON: BEGINNING TRIAL BALANCE TO S	CHEDULE I and IC
	Budget Period: 2016 - 2017	
Department Title: Trust Fund Title:	720000 MANAGEMENT SERVICES	
LAS/PBS Fund Number:	Retiree Health Insurance Subsidy TF 2583	
BEGINNING TRIAL BALANCE	:	
	ice Per FLAIR Trial Balance, 07/01/15	50.005.744.1(4)
	XXXX for governmental funds; proprietary and fiduciary funds	<b>50,005,711</b> (A)
Subtract Nonspe	ndable Fund Balance (GLC 56XXX)	(B)
Add/Subtract Sta	tewide Financial Statement (SWFS) Adju	ustments;
SWFS Adjustme	nt # and Description	(C)
SWFS Adjustmer	nt # and Description	(C)
Add/Subtract Oth	ner Adjustment(s):	
Approved "B" Ca	rry Forward (Encumbrances) per LAS/PBS	(D)
Approved "C" Ca	arry Forward Total (FCO) per LAS/PBS	(D)
A/P not C/F-Ope	rating Categories	(D)
		(D)
		(D)
		(D)
ADJUSTED BEGINNING TRIAI	L BALANCE:	<b>50,005,711</b> (E)
UNRESERVED FUND BALANC	CE, SCHEDULE IC (Line I)	<b>50,005,711</b> (F)*
DIFFERENCE:		<b>0</b> (G)*
*SHOULD EQUAL ZERO.		

### SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS

Chief Internal Auditor: Yolanda Lockett

**Budget Period: 2016 - 2017** 

**Budget Entity:** Retirement Phone Number: (850) 487-9476

(1)	(2)	(3)	(4)	(5)	(6)
REPORT NUMBER	PERIOD ENDING	UNIT /AREA	SUMMARY OF FINDINGS AND RECOMMENDATIONS	SUMMARY OF CORRECTIVE ACTION TAKEN	ISSUE CODE
AG 2015-37	41912	Government	Finding No. 8: The Florida Department of Management Services needed to enhance its procedures to ensure timely contact of newly created local governmental entities, to timely obtain data on retirement systems or plans, and timely contact of entities that change to the Florida Retirement System from a local plan.	DMS has established procedures to annually search for new local government entities using available databases, and to contact any such new entities to determine whether the entity maintains a local government retirement plan. DMS has also established procedures to perform local government surveys at least on a triennial basis.	

Office of Policy and Budget - July 2015

**Department:** Management Services



# State Personnel Policy Administration

**Exhibits and Schedules** 



# State Personnel Policy Administration

Schedule I Series

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17** 72750400 State Personnel Policy Administration **Program: Fund:** 2678 State Personnel System Trust **Specific Authority:** Section 110.125, F.S. **Purpose of Fees Collected:** To maintain and administer the Personnel Program Type of Fee or Program: (Check **ONE** Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part I and II.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I. II. and III only.) (1)(2)(3)(4)SECTION I - FEE COLLECTION **ACTUAL ESTIMATED REQUEST** FY 2014 - 15 FY 2015-16 FY 2016-17 **Receipts: SEE ATTACHED LISTING Total Fee Collection to Line (1) - Section III** 38,601,600 38,468,247 38,441,247 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 1,365,235 1,365,235 1,386,878 Other Personal Services 5,000 5,000 Expenses 97,544 113,762 113,762 **Operating Capital Outlay** Sp.Cat.:Contracted Services 7,079 22,576 22,576 9,761 9,761 34,118 Sp.Cat.:Risk Management Insurance St. Emp. Charitable Campaign TR DMS/Human Res SVC 7,266 6,849 6,849 408,374 100,000 100,000 Legal Services Lease/Purchase/Equipment 1,672 1,691 1,691 **Data Processing Services-AST** 21,600 21,600 **Data Processing Services-SSRC** 18,716 **Indirect Costs Charged to Trust Fund:** TR to GR-8% Srvc Chrg 5,347 TR to 2021 - Admin. Assess. Fee 680,231 732,726 740,053 Transfer to Admin TF for Contracted L 8,360 Assessment for Investments 890000 - 33 8,000 10,856 6,400 37,812,769 37.948.862 37,700,014 Transfer out to Budget Entity 72750500 Cert Forward Reversions @ 9/30/2014 (2,870)Cert Forward B's @ 6/30/2014 273 Compensated Leave Liability 6/30/14 (27,620)**Total Full Costs to Line (2) - Section III** 40.448.993 40.336.062 40.092.941 Basis Used: Accrual **SECTION III - SUMMARY** TOTAL SECTION I (A) 38,601,600 38,468,247 38,441,247 TOTAL SECTION II (B) 40,448,993 40,336,062 40,092,941 TOTAL - Surplus/Deficit (C) (1,847,394)(1,867,815)(1,651,694)**EXPLANATION:** Page 305 of 386

SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS						
Department: Program: Fund:	Management Services <b>Budget Period: 2016-17</b> 72750400 State Personnel Policy Administration State Personnel System Trust (2678)					
Specific Authority: Purpose of Fees Collected:	Section 110.125, F.S.  To maintain and administer the Personnel Program					
(1) SECTION I - FEE COLLEC	<u>TTION</u>	(2) ACTUAL FY 2014 - 15	(3) ESTIMATED FY 2015-16	(4) REQUEST FY 2016- 17		
Receipts:						
TR from Agencies/HR Svcs	s Assessmen	38,437,477	38,360,247	38,360,247		
Interest Earnings	[	144,524	108,000	81,000		
Refunds and Reimbursemen	nts	19,599				
Miscellaneous	[					
	[					
Total Fee Collection to Line (1) - Section III 38,601,600 38,468,247 38,441,247						

**Budget Period: 2016 - 2017** 

Department Title:	MANAGEMENT SERVICES			
Trust Fund Title:	STATE PERSONNEL SYSTEM TRUST			
Budget Entity: LAS/PBS Fund Number:	STATE PERSONNEL POLICE 2678	CY ADMINISTRAT	ION (72750400)	
LAS/PBS Fund Number:	20/8			
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance	
Chief Financial Officer's (CFO) Cash Balance	15,019 (A)		15,019	
ADD: Other Cash (See Instructions)	(B)		0	
ADD: Investments	3,619,392 (C)		3,619,392	
ADD: Outstanding Accounts Receivable	7,439 (D)	-	7,439	
ADD:	(E)			
Total Cash plus Accounts Receivable	<b>3,641,850</b> (F)	0	3,641,850	
LESS Allowances for Uncollectibles	(G)		0	
LESS Approved "A" Certified Forwards	73,415 (H)		73,415	
Approved "B" Certified Forwards	0 (H)		0	
Approved "FCO" Certified Forwards	(H)		0	
LESS: Other Accounts Payable (Non Operating)	3,448 (I)		3,448	
LESS: Other Accounts Payable	(J)		0	
Unreserved Fund Balance, 07/01/15	<b>3,564,988</b> (K)	0	3,564,988 **	
Notes:  *SWFS = Statewide Financial Statemen  ** This amount should agree with Line	t		, , ,	

Office of Policy and Budget - July 2015

year and Line A for the following year.

RECONCILIATI	ON: BEGINNING TRIAL BALANCE TO SC	HEDULE I and IC	
	Budget Period: 2016 - 2017		
Department Title: Trust Fund Title: LAS/PBS Fund Number:	720000 MANAGEMENT SERVICES State Personnel Systems Trust Fund 2678		<u> </u>
BEGINNING TRIAL BALANCE	E:		
Total all GLC's 5	nce Per FLAIR Trial Balance, 07/01/15 SXXXX for governmental funds; proprietary and fiduciary funds		(A)
Subtract Nonspe	endable Fund Balance (GLC 56XXX)		(B)
Add/Subtract Sta	atewide Financial Statement (SWFS) Adjus	stments:	
SWFS Adjustme	ent # and Description		(C)
SWFS Adjustme	ent # and Description		(C)
Add/Subtract Ot	her Adjustment(s):		
Approved "B" Ca	arry Forward (Encumbrances) per LAS/PBS		(D)
Compensated Ab	sences Liability		(D)
A/P no C/F-Ope	rating Categories		(D)
			(D)
			(D)
			(D)
ADJUSTED BEGINNING TRIA	L BALANCE:		<b>0</b> (E)
UNRESERVED FUND BALAN	CE, SCHEDULE IC	#VALUE!	(F)*
DIFFERENCE:		#VALUE!	(G)*
*SHOULD EQUAL ZERO.			

### SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS **Budget Period: 2016 - 2017** Chief Internal Auditor: Yolanda Lockett **Department: Management Services Budget Entity:** State Personnel Policy Administration **Phone Number:** (850) 487-9476 **(1) (2) (3) (4) (5) (6)** REPORT PERIOD **SUMMARY OF SUMMARY OF ISSUE NUMBER ENDING** UNIT/AREA FINDINGS AND RECOMMENDATIONS CORRECTIVE ACTION TAKEN **CODE** There are no issues or findings to report for State Personnel Policy Administration.



# People First

# **Exhibits and Schedules**



# People First

# Schedule I Series

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department: Budget Period: 2016-17** 72 Management Services 72750500 People First **Program:** Fund: 2678 State Personnel System Trust **Specific Authority:** Section 110.125, F.S. **Purpose of Fees Collected:** To maintain and administer the Personnel Program Type of Fee or Program: (Check **ONE** Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part I and II.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I. II. and III only.) (1)(2) (3)(4) SECTION I - FEE COLLECTION **ACTUAL ESTIMATED REQUEST** FY 2014 - 15 FY 2015 - 16 FY 2016 - 17 **Receipts:** SEE ATTACHED LISTING **Total Fee Collection to Line (1) - Section III SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 1,307,306 1,341,511 1,341,511 Other Personal Services Expenses 104,832 104,006 104,006 Operating Capital Outlay Sp.Cat.:Contracted Services 319,608 22,575 22,576 2,083 4,018 4,018 Sp.Cat.:Risk Management Insurance St. Emp. Charitable Campaign TR DMS/Human Res SVC 6,412 6,044 6,044 HR Statewide Contract 35,697,363 36,092,972 36,092,973 Legal Services 1,691 1,860 1,860 Lease/Purchase/Equipment **Data Processing Services-AST** 10,855 10,855 9,405 **Data Processing Services-SSRC Indirect Costs Charged to Trust Fund:** TR to GR-8% Srvc Chrg 5,347 TR to 2021 - Admin. Assess. Fee 108,722 115,021 116,171 Transfer to Admin TF-Legal Services 250,000 250,000 (37,812,769)Transfer in from Budget Entity 72750400 (37,948,862)(37,700,014)Cert.Forward A Reversions @9/30/2010 Cert Forward Reversions @ 9/30/2010 Unfunded Budget (9,915,800) Total Full Costs to Line (2) - Section III (9.915,800)Basis Used: Accrual **SECTION III - SUMMARY** TOTAL SECTION I (A) TOTAL SECTION II (B) (9,915,800) TOTAL - Surplus/Deficit 9,915,800 (C) **EXPLANATION:** Page 313 of 386

Department: Program: Fund:	Management Services 72750500 People First State Personnel System Trust (2678)  Budget Period: 2016-17			
_	Section 110.125, F.S.  To maintain and administer the Personnel Program			
(1) SECTION I - FEE COLLECT	CION	(2) ACTUAL FY 2013 - 14	(3) ESTIMATED FY 2014 - 15	(4) REQUEST FY 2014 - 15
eceipts:				
TR from Agencies/HR Svcs	Assessment	_	-	_
Interest Earnings		-	-	_
Refunds and Reimbursement	s			
Miscellaneous				
Total Fee Collection to Line (1) -	G 41 TTT			

Department Title:	<b>Budget Period: 2016 - 2017</b> MANAGEMENT SERVICES	S		
Trust Fund Title:	STATE PERSONNEL SYSTEM TRUST			
Budget Entity:	PEOPLE FIRST (72750500)			
LAS/PBS Fund Number:	2678			
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance	
Chief Financial Officer's (CFO) Cash Balance	<b>0</b> (A)		0	
ADD: Other Cash (See Instructions)	(B)		0	
ADD: Investments	3,150,325 (C)		3,150,325	
ADD: Outstanding Accounts Receivable	0 (D)	-	0	
ADD:	(E)			
Total Cash plus Accounts Receivable	<b>3,150,325</b> (F)	0	3,150,325	
LESS Allowances for Uncollectibles	(G)		0	
LESS Approved "A" Certified Forwards	3,150,325 (H)		3,150,325	
Approved "B" Certified Forwards	0 (H)		0	
Approved "FCO" Certified Forwards	(H)		0	
LESS: Other Accounts Payable (Non Operating)	0 (I)		0	
LESS: Other Accounts Payable	(J)		0	
Unreserved Fund Balance, 07/01/15	<b>0</b> (K)	0	0 **	
Notes:				
*SWFS = Statewide Financial Statemen	t			
** This amount should agree with Line year and Line A for the following ye		I for the most recer	nt completed fiscal	

### SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS **Budget Period: 2016 - 2017 Department: Management Services** Chief Internal Auditor: Yolanda Lockett **Phone Number:** <u>(850)</u> 487-9476 **Budget Entity:** PeopleFirst **(1) (2) (3) (4) (5) (6)** REPORT **SUMMARY OF ISSUE** PERIOD SUMMARY OF **NUMBER ENDING** UNIT/AREA FINDINGS AND RECOMMENDATIONS CORRECTIVE ACTION TAKEN **CODE** There are no issues or findings to report for PeopleFirst.



# **Telecommunications Services**

# **Exhibits and Schedules**



# **Telecommunications Services**

# Schedule I Series

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17 Budget Entity:** 72900100 Telecommunications Services **Fund:** 2105 Communications Working Capital Trust **Specific Authority:** Chapter 282, F.S. To pay phone bills of vendors and for fund's operations and the **Purpose of Fees Collected:** Emergency Medical Services (EMS) Grant. Type of Fee or Program: (Check **ONE** Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part Land IL.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I, II, and III only.) (2)(3)**SECTION I - FEE COLLECTION** ACTUAL **ESTIMATED** REOUEST FY 2014-15 FY 2015-16 FY 2016-17 **Receipts:** SEE ATTACHED LISTING **Total Fee Collection to Line (1) - Section III** 134,771,640 124,552,083 122,472,258 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 4,880,037 5,067,770 5,067,770 374,047 374,047 Other Personal Services 182,663 489,579 1,006,242 1,006,242 Expenses Operating Capital Outlay 72,591 924,264 924,264 105,888,371 S.C.: Centrex & Suncom Payments 108,035,421 108,035,421 S.C.: Contracted Services 2,015,569 2,337,422 2,337,422 5,237,709 7,451,217 7,451,217 FIRN/DIST Bandwidth Support S.C.: Risk Management Insurance 21,569 16,028 21,569 Lease/Purchase/Equipment 852 1,989 1,989 S.C.: HR Stwd Contract 24.479 23,074 23,074 Data Processing Services - SSRC 446,776 Data Processing Services - AST 515,604 515,604 **Indirect Costs Charged to Trust Fund:** 1,197,989 Administrative Assessment Fee 1,299,580 1,312,576 Refunds 10,315,506 5,685,821 5,685,821 TR to 72010100-2105 1,935 3,453 TR to 72900200-2105 6/30/13 CF A not included in CFO 6/30/13 Bal Comp Leave Liability (166,717)6/30/2014 CF B's 80 Cert Forward Reversions @ 9/30/2013 Cert Forward Reversions @ 9/30/2014 (2,017,621)Reserve for Pay Package Statewide Post Closing Adjustment 990000 (147,558)Rounding 5% Trust Fund Reserve Assessments for Investments 890000 - 3104 19.369 19.369 19.369 **Total Full Costs to Line (2) - Section III** 128,457,637 132,766,842 132,776,385 Basis Used: Accrual **SECTION III - SUMMARY** TOTAL SECTION I 134,771,640 124,552,083 122,472,258 (A) TOTAL SECTION II 128,457,637 132,766,842 132,776,385 (B) **TOTAL - Surplus/Deficit** 6,314,003 (8,214,759)(10,304,127)(C) **EXPLANATION:** Negative balances offset by cash balance brought forward (See Schedule I)

### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS

**Department:** Management Services **Budget Period: 2016-17** 

Budget Entity: Telecommunications Services (72900100)
Fund: Communications Working Capital Trust (2105)

**Specific Authority:** Chapter 282, F.S.

Purpose of Fees Collected: To pay phone bills of vendors and for fund's operations and the

Emergency Medical Services (EMS) Grant.

(1)	(2)	(3)	(4)
SECTION I - FEE COLLECTION	ACTUAL	<b>ESTIMATED</b>	REQUEST
	FY 2014-15	FY 2015-16	FY 2016-17
Receipts:			
Suncom/Centrex Revenues	119,045,575	101,639,895	100,639,895
Telecomm. Infrastructure Proj. Fees		4,398,470	3,318,645
Cellular Digital Pkg DA		4,800,000	4,800,000
Interagency AgreeDOAH-Video Tele	125,000	125,000	125,000
FIRN Revenues - Sales to Customers		5,633,828	5,633,828
FIRN Revenues			
Interest Earnings	256,589	256,589	256,589
Refunds and Reimbursements	15,344,476	7,698,301	7,698,301
<b>Total Fee Collection to Line (1) - Section III</b>	134,771,640	124,552,083	122,472,258

**Budget Period: 2016 - 2017** 

MANAGEMENT SERVICES

Trust Fund Title: COMMUNICATIONS WORKING CAPITAL TRUST **Budget Entity:** TELECOMMUNICATIONS SERVICES (72900100) LAS/PBS Fund Number: 2105 SWFS\* **Adjusted** Balance as of 6/30/2015 Adjustments Balance **4,514,161** (A) Chief Financial Officer's (CFO) Cash Balance 4,514,161 ADD: Other Cash (See Instructions) **449,004** (B) 449,004 14,795,746 (C) 14,795,746 **ADD: Investments** 27,215,899 (D) ADD: Outstanding Accounts Receivable 147,558 27,363,457 **46,974,811** (F) **Total Cash plus Accounts Receivable** 147,558 47,122,369 LESS Allowances for Uncollectibles 0 (G) 0 15,484,411 (H) LESS Approved "A" Certified Forwards 15,484,411 Approved "B" Certified Forwards 0 (H) 0 (H) 0 Unearn Revenue 4,444,850 (I) LESS: Other Accounts Payable 4,444,850

#### **Notes:**

**Department Title:** 

27,045,550 (K)

147,558

27,193,108 \*\*

Office of Policy and Budget - July 2015

Unreserved Fund Balance, 07/01/15

<sup>\*</sup>SWFS = Statewide Financial Statement

<sup>\*\*</sup> This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal year and Line A for the following year.

RECONCILIATION	ON: BEGINNING TRIAL BALANCE	TO SCHEDULE I and IC	
	Budget Period: 2016 - 20	017	
Department Title: Trust Fund Title: LAS/PBS Fund Number:	720000 MANAGEMENT SERVICES Communications Working Capital 2105	-	- -
BEGINNING TRIAL BALANCE	:		
Total all GLC's 5	ce Per FLAIR Trial Balance, 07/01/19 XXXX for governmental funds; proprietary and fiduciary funds	19,883,014	](A)
Subtract Nonspe	ndable Fund Balance (GLC 56XXX)		(B)
Add/Subtract Sta	tewide Financial Statement (SWFS)	Adjustment(s):	
SWFS Adjustme	nt # and Description-Increase account	s (x	(C)
SWFS Adjustme	nt # and Description		(C)
Add/Subtract Oth	ner Adjustment(s):		
Approved "B" Ca	rry Forward (Encumbrances) per LAS/	/P[	(D)
Compensated Abs	sences Liab ility		(D)
A/P not C/F-Ope	rating Categories		(D)
Advance from Ger	neral Revenue Fund		(D)
			(D)
			(D)
ADJUSTED BEGINNING TRIA	L BALANCE:	19,883,014	](E)
UNRESERVED FUND BALANG	CE, SCHEDULE IC (Line I)	#VALUE!	](F)*
DIFFERENCE:		#VALUE!	](G)*
*SHOULD EQUAL ZERO.			

SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS				
Department:72 Management ServicesBudget Period: 2016-1Program:72900100 TelecommunicationsServicesFund:2261 Federal Grants Trust				od: 2016-17
Specific Authority:		11.	ADD A D 11	13.6
<b>Purpose of Fees Collected:</b>	and E911 Gran		ures ARRA Broadba	nd Mapping
Type of Fee or Program: (Che Regulatory services or oversig				and attach
Examination of Regulatory I  Non-regulatory fees authorized  X Sections I. II. and III only.)	Fees Form - Part I	and II.)		
(1)		(2)	(3)	(4)
SECTION I - FEE COLLEC	TION	ACTUAL	<b>ESTIMATED</b>	REQUEST
		FY 2014 - 15	FY 2015 - 16	FY 2016 - 17
Receipts:	V D 41 4	405.400		
Transfer from Federal NTL		425,166		
Transfer from Federal DOT	-Enhance 911			
Reimbursement				
Transfer from Div of Emerg	gency Mgmt			
<b>Total Fee Collection to Line (1)</b>	- Section III	425,166	-	-
SECTION II - FULL COSTS	· ·			
	=			
<u>Direct Costs:</u> Salaries and Benefits				
Other Personal Services				
Contracted Services-Enhance	oo 011			
		474 500		
Broadband Svcs Deployme	nt-ARRA 2009	471,526		
Indirect Costs Charged to Tr				
Cert Forward Reversions @ 9/		(40.544)		
Cert Forward Reversions @ 9/	30/2014	(42,544)		
<b>Total Full Costs to Line (2) -</b>	Section III	428,982	-	-
Basis Used:		-,	<u> </u>	
Dusis Osca.				
SECTION III - SUMMARY				
TOTAL SECTION I	(A)	425,166	_	_
TOTAL SECTION II	(B)	428,982		
TOTAL - Surplus/Deficit	(C)	(3,816)		
-	(=)	(5,5.5)		
EXPLANATION:  Negative balances offset by ca	sh balance brough	t forward (See Schedu	ıle I)	

Department Title: Frust Fund Title: Budget Entity: LAS/PBS Fund Number:	Budget Period: 2016 - 2017  MANAGEMENT SERVICES FEDERAL GRANTS TELECOMMUNICATIONS SERVICES (72900100) 2261			
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance	
Chief Financial Officer's (CFO) Cash Balance	(A)		0	
ADD: Other Cash (See Instructions)	(B)		0	
ADD: Investments	(C)		0	
ADD: Outstanding Accounts Receivable	(D)	0	0	
Total Cash plus Accounts Receivable	<b>0</b> (F)	0	0	
LESS Allowances for Uncollectibles	(G)		0	
LESS Approved "A" Certified Forwards	(H)		0	
Approved "B" Certified Forwards	0 (H)		0	
Approved "FCO" Certified Forwards	(H)		0	
LESS: Other Accounts Payable	(I)		0	
Unreserved Fund Balance, 07/01/15	<b>#VALUE!</b> (K)	0	#VALUE! *	

### **Notes:**

<sup>\*</sup>SWFS = Statewide Financial Statement

<sup>\*\*</sup> This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal year and Line A for the following year.

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17 Program:** 72900100 Telecommunications Services **Fund:** 2344 Wireless Emergency Phone Trust **Specific Authority:** Sec 365.172 and 365.173, F.S. **Purpose of Fees Collected:** A fee of \$.50 per month is assessed to Florida's wireless telephone subscribers to offset Florida counties' and the service providers' 911 and Emergency 911 capital and operating costs. Fees are deposited into the fund and subsequent distributions are as follows: 44% to counties; 54% to service providers; and an additional 2% to rural counties. Type of Fee or Program: (Check **ONE** Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part I and II.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I, II, and III only.) (1)(2) (3)(4) **SECTION I - FEE COLLECTION** ACTUAL **ESTIMATED REQUEST** FY 2014 - 15 FY 2015 - 16 FY 2016 - 17 **Receipts:** Deposits from Wireless 911 Ser. Providers 56,396,188 56,921,123 58,628,756 Deposits from Wireline 911 Ser. Providers 33.194.884 31,962,976 31.323.540 Deposits from Prepaid Wireless Ser. Provide 4,821,468 21,194,881 21,830,727 **Interest Earnings** 667,136 667,136 667,136 Refunds 1,425,324 Total Fee Collection to Line (1) - Section III 96,505,000 110,746,116 112,450,159 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 373,942 373,942 364,427 Other Personal Services 82,600 84.290 84.290 160,263 514,339 514,339 Expenses **Operating Capital Outlay** 3,600 3,600 SC: Contracted Services 151,019 250,827 250,827 SC: Contracted Legal Services 43,647 92,159 92,159 922 1,149 1,149 Lease/Purchase/Equipment S.C.:HR Stwd Contract Data Processing Services State Data Center- AST 3,763 3,763 Data Processing Services - SSRC 3,260 Aid to Local Governments: Wireless 911 Grants to Counties 055617 3,856,199 27,100,000 27,100,000 Non-Wireless 911 Dist to Co 055614 37,284,023 38,146,673 38,146,673 Wireless 911 Dist to Counties 055610 53,381,230 60,289,120 60,289,120

7,164,627

10,000,000

10,000,000

Wireless 911 Dist to Svc Provid 055612

TR to 2021-Admin.Assess.Fee	e	78,909	91,048	91,958
Refunds				
Cert Forward Reversions @ 9	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	(105,773)		
6/30/2013 CF B - Not in Beg		23		
Post Closing Adjustment to A				
Prior Year Accounts Payable		(33)		
Estimated Reversions Wireles Unfunded Budget	s 911 Dist to	Counties 055610	(18,000,000)	(18,000,000
Assessment for Investments 89	90000 - 3104	40 50,509	50,509	50,509
otal Full Costs to Line (2) - Se	ection III	102,515,852	119,001,419	119,002,329
aia I I aad. A aamaal				
asis Used: Accrual  ———————————————————————————————————				
asis Used: Accrual  — ECTION III - SUMMARY				
	(A)	96,505,000	110,746,116	112,450,159
ECTION III - SUMMARY	(A) (B)	96,505,000 102,515,852	110,746,116 119,001,419	112,450,159 119,002,329
ECTION III - SUMMARY  TOTAL SECTION I	` /			
TOTAL SECTION II TOTAL SECTION II	(B)	102,515,852	119,001,419	119,002,329

# SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

**Budget Period: 2016 - 2017** MANAGEMENT SERVICES

Trust Fund Title: Budget Entity: LAS/PBS Fund Number:	WIRELESS EMERGENCY TELEPHONE SYSTEM TRUST TELECOMMUNICATIONS SERVICES (72900100) 2344				
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance		
Chief Financial Officer's (CFO) Cash Balance	226,547 (A)		226,547		
ADD: Other Cash (See Instructions)	<b>3,199</b> (B)		3,199		
ADD: Investments	45,801,687 (C)		45,801,687		
ADD: Outstanding Accounts Receivable	1,938,799 (D)		1,938,799		
Total Cash plus Accounts Receivable	<b>47,970,232</b> (F)	0	47,970,232		
LESS Allowances for Uncollectibles	(G)		0		
LESS Approved "A" Certified Forwards	28,113,627 (H)		28,113,627		
Approved "B" Certified Forwards	380 (H)		380		
Approved "FCO" Certified Forwards	(H)		0		
LESS: Other Accounts Payable (Nonoperating)	4,679 (I)		4,679		
Unreserved Fund Balance, 07/01/15	19.851.547 (K)	0	19,851,547 **		

#### **Notes:**

Department Title:

<sup>\*</sup>SWFS = Statewide Financial Statement

<sup>\*\*</sup> This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal year and Line A for the following year.

RECONCILIATION: BEGINNING TRIAL BALANCE TO SCHEDULE I and IC						
	Budget Period: 2015 - 2016					
Department Title: Trust Fund Title: LAS/PBS Fund Number:	720000 MANAGEMENT SERVICES E911 Emergency Telephone System Trus 2344	et Fund				
BEGINNING TRIAL BALANCE	:					
Total all GLC's 5	xxxx for governmental funds; proprietary and fiduciary funds	<b>19,851,927</b> (A)				
Subtract Nonspe	ndable Fund Balance (GLC 56XXX)	(B)				
Add/Subtract Sta	tewide Financial Statement (SWFS) Adjus	stments:				
SWFS Adjustmer	nt # and Description-Increase Accounts Rece	eiv(C)				
SWFS Adjustmer	nt # and Description	(C)				
Add/Subtract Oth	ner Adjustment(s):					
Approved "B" Ca	rry Forward (Encumbrances) per LAS/PBS	(380) (D)				
Post Closing Adjus	stment to Accounts Receivable	(D)				
A/P not C/F-Oper	rating Categories	(D)				
		(D)				
		(D)				
		(D)				
ADJUSTED BEGINNING TRIAI	L BALANCE:	<b>19,851,547</b> (E)				
UNRESERVED FUND BALANC	CE, SCHEDULE IC (Line I)	<b>19,851,547</b> (F)*				
DIFFERENCE:		<b>0</b> (G)*				
*SHOULD EQUAL ZERO.						

### SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS

**Department: Management Services**Chief Internal Auditor: Yolanda Lockett

**Budget Entity:** Telecommunication Services **Phone Number:** (850) 487-9476

(1)	(2)	(3)	(4)	(5)	(6)
REPORT	PERIOD		SUMMARY OF	SUMMARY OF	ISSUE
NUMBER	ENDING	UNIT/AREA	FINDINGS AND RECOMMENDATIONS	CORRECTIVE ACTION TAKEN	CODE
AG 2015-104	6/30/2014	Telecommunications - Public Safety	Finding No. 1: Contrary to Department rules, the Department did not always authorize, in writing, an applicant's use of SLERS. Recommendation: We recommend that Department management ensure that reviews and authorization for each applicant's use of SLERS is documented in accordance with Department rules.	The Department has begun drafting processes to document and track all requests by third party applicants wanting to use the Statewide Law Enforcement Radio System (SLERS) and ensure that the approval of each application is documented in accordance with Department rules.  Procedures have been finalized and implemented. Supporting documents are the Internal Partner Tracking sheet, signed partner applications, and email correspondence with the applicant.	
AG 2015-104	6/30/2014	Telecommunications - Public Safety	provided by the Department's contract with Harris. Additionally, the Department had not established policies and procedures to evaluate the accuracy and completeness of the reported revenue amounts from SLERS partners and third-party tenants.  Recommendation: To ensure that the State timely receives its proportionate share of revenues from	The Department has already begun drafting procedures designed to ensure that all applicable credits are deducted from the quarterly contract payments. Policies will be soon forthcoming. Additionally, policies and procedures to evaluate the accuracy and completeness of the reported revenue amounts due from SLERS partners and third-party tenants will be developed and documented.  Policies and procedures have been documented and implemented. Supporting documents are policies and quarterly reports that can be used for policy and procedure validation.	

**Budget Period: 2016 - 2017** 

AG 2015-104	6/30/2014	Telecommunications -	Finding No. 3: The Department had not sought an	The Department has taken steps to draft a timely request and upon receipt	
2013 101		Public Safety	independent evaluation of, or requested and reviewed	review an independent service auditor's report on the effectiveness of	
		Tublic Burety	independent service auditor's reports related to, the	controls established for the Statewide Law Enforcement Radio System	
			controls designed and established by Harris Corporation	(SLERS) Communications System Director (CSD). Additionally, the	
			ž i	Department will ensure that future contract language includes a provision	
			Recommendation: We recommend that Department	allowing for an independent service auditor's report or an independent	
			management timely request, obtain, and document review	review of the system's data by Department staff.	
			of an independent service auditor's report on the	review of the system's data by Department start.	
			effectiveness of controls established for the CSD.	The recommendation and request for an independent service audit was sent	
			effectiveness of controls established for the CSD.	to Harris and that request was declined. In the response Harris based their	
				decline on the knowledge that the current contract does not require an	
				independent audit report on the effectiveness of controls established for	
				SLERS. The Division of Telecommunications is presently exploring	
				options in order to facilitate this audit at its own expense.	
				options in order to facilitate this addit at its own expense.	
AG 2015-104	6/30/2014	Telecommunications -		Contract management processes will continue to be followed, and the	
		Public Safety	clearly demonstrate that sufficient contract monitoring had	Department has already taken steps to draft improved documentation	
			been performed to verify that contractual requirements	procedures to clearly demonstrate that contractual requirements were met	
			were met or, if not, that any contractor performance	and, if not, that any contractor performance deficiencies were timely and	
			deficiencies were appropriately and timely remedied.	appropriately remedied.	
			Recommendation: We recommend that Department		
			management ensure that contract monitoring activities are	The Division of Telecommunications has documented procedures that	
			appropriately documented to clearly demonstrate that	clearly demonstrate that contractual requirements are met, and if they are	
			contractual requirements were met and, if not, that any	not met that any contractor performance deficiencies are timely and	
			contractor performance deficiencies were timely and	appropriately remedied. Also, the Division of Telecommunications is in	
			appropriately remedied.	the process of working with DMS Purchasing to verify the QA program	
				that has been implemented is in line and in accordance with those created	
				by DMS Purchasing.	



# Wireless Services

# **Exhibits and Schedules**



# Wireless Services

# Schedule I Series

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17** 72900200 Wireless Services **Program:** Fund: 2432 Law Enforcement Radio System Trust **Specific Authority:** Chapter 282, F.S. **Purpose of Fees Collected:** A \$1 fee is collected from boat & auto registrations to provide for the construction & operation of the statewide 800 MHz LERS Type of Fee or Program: (Check ONE Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part Land II ) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I, II, and III (2) (1) (3)ACTUAL FY 2014 - 15 **SECTION I - FEE COLLECTION** REQUEST **ESTIMATED** FY 2015 - 16 FY 2016 - 17 From Boat/Veh. Registrations-DHSMV 19,868,077 19,868,077 19,868,077 Tower Rental Fees 16,105 16,105 16,105 800MHZ Rebanding Reimb-Nextel 1,038,707 Florida Interoperability Network (FIN) 867,357 Mutual Aid Build-out (MAB) 238,626 238,626 238,626 Interest Earnings Reimbursements 63 Traffic Infraction Penalties 4,842,224 4,842,224 4,842,224 26,871,096 Total Fee Collection to Line (1) - Section III 24,965,095 24,965,032 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 881,272 921.472 921.472 52,512 91,015 91,015 Other Personal Services 163,524 263,436 263,436 Expenses 22,000 Operating Capital Outlay 21,545 22,000 SC: Acquisition of Motor Vehicles SC: Contracted Services 3,669,092 3,410,304 3,183,800 Domestic Security Risk Management Insurance 1,611 1,601 1,601 **Business Case** 512,703 SW Law Enf Radio Contract Payment 18,220,000 18.220.000 18.220.000 852 1,394 1,394 Lease/Purchase/Equipment 4,445 4,190 4,190 TR to DMS-Human Res. Svcs. Data Processing Services State Data Center- AST Data Processing Services - SSRC 2,622 **Indirect Costs Charged to Trust Fund:** TR to GR - 8% Service Charge 1,995,305 1,995,754 1,995,754 241,569 154,589 156,135 TR to 2021-Admin. Assess. Fee A/P not CF at 6/30/2014 in CFO Balance (150)Cert. Forward Reversions @ 9/30/2014 (1,598,668) COO Initiative REDM Cert. Forward Reversions @ 9/30/2015 Estimated Reversions from Harris Contract Rounding (7)5% Trust Fund Reserve 1,139,620 Assessment for Investments 890000 - 31040 18,107 18,107 18,107 Total Full Costs to Line (2) - Section III 24.186.334 25.103.862 26.018.524 Basis Used: Accrual **SECTION III - SUMMARY** 24,965,032 TOTAL SECTION I (A) 24,965,095 26,871,096 TOTAL SECTION II (B) 24,186,334 25,103,862 26,018,524 **TOTAL - Surplus/Deficit** (C) 778,761 (138,830) 852,572 **EXPLANATION:** Negative balances offset by cash balance brought forward (See Schedule I) Office of Policy and Budget - July, 2015 Page 333 of 386

# SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

**Budget Period: 2016 - 2017** 

MANAGEMENT SERVICES

LAW ENFORCEMENT RADIO SYSTEM TRUST

<b>Budget Entity:</b>	WIRELESS SERVICES (729	900200)	
LAS/PBS Fund Number:	2432		
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance
Chief Financial Officer's (CFO) Cash Balance	<b>327,870</b> (A)		327,870
ADD: Other Cash (See Instructions)	(B)		0
ADD: Investments	14,321,375 (C)		14,321,375
ADD: Outstanding Accounts Receivable	604,728 (D)		604,728
Total Cash plus Accounts Receivable	<b>15,253,974</b> (F)		15,253,974
LESS Allowances for Uncollectibles	(G)		0
LESS Approved "A" Certified Forwards	6,556,995 (H)		6,556,995
Approved "B" Certified Forwards	71 (H)		71
Approved "FCO" Certified Forwards	0 (H)		0
LESS: Other Accounts Payable (Nonoperating)	509,133 (I)		509,133
Unreserved Fund Balance, 07/01/15	<b>8,187,775</b> (K)		8,187,775

#### **Notes:**

Department Title:

**Trust Fund Title:** 

<sup>\*</sup>SWFS = Statewide Financial Statement

<sup>\*\*</sup> This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal year and Line A for the following year.

RECONCILIATI	ON: BEGINNING TRIAL BALANCE TO S	CHEDULE I and IC
	Budget Period: 2016 - 2017	
Department Title: Trust Fund Title: LAS/PBS Fund Number:	720000 MANAGEMENT SERVICES State Agency Law Enforcement Radio S 2432	ystem Trust Fund
BEGINNING TRIAL BALANCE	:	
Total all GLC's 5	xxxx for governmental funds; proprietary and fiduciary funds	<b>8,187,846</b> (A)
Subtract Nonspe	ndable Fund Balance (GLC 56XXX)	(B)
Add/Subtract Sta	tewide Financial Statement (SWFS) Adju	stments:
SWFS Adjustme	nt # and Description	(C)
SWFS Adjustme	nt # and Description	(C)
Add/Subtract Oth	ner Adjustment(s):	
Approved "B" Ca	rry Forward (Encumbrances) per LAS/PBS	(71) (D)
Approved "C" Ca	rry Forward Total (FCO) per LAS/PBS	(D)
A/P not C/F-Ope	rating Categories	(D)
		(D)
		(D)
		(D)
ADJUSTED BEGINNING TRIA	L BALANCE:	8,187,775 (E)
UNRESERVED FUND BALANG	CE, SCHEDULE IC (Line I)	8,187,775 (F)*
DIFFERENCE:		<b>0</b> (G)*
*SHOULD EQUAL ZERO.		

# SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS **Budget Period: 2016 - 2017** Chief Internal Auditor: Yolanda Lockett **Department: Management Services Budget Entity:** Wireless Services **Phone Number:** (850) 487-9476 **(1) (2) (3) (4) (5) (6)** REPORT PERIOD **SUMMARY OF SUMMARY OF ISSUE NUMBER ENDING** UNIT/AREA FINDINGS AND RECOMMENDATIONS CORRECTIVE ACTION TAKEN **CODE** There are no issues or findings to report for Wireless Services.



# Public Employees Relations Commission

**Exhibits and Schedules** 



# Public Employees Relations Commission

Schedule I Series

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17** 72920100 Public Employees Relations Commission **Program:** Fund: 2558 PERC Trust **Specific Authority:** 212.2(6)(d)(3) To help defray the cost of providing publications, subscriptions, **Purpose of Fees Collected:** and copies of records and documents. Type of Fee or Program: (Check ONE Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part Land IL.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections X I, II, and III only.) (2) (3) (1) (4) **SECTION I - FEE COLLECTION** ACTUAL **ESTIMATED REQUEST** FY 2014-15 FY 2015 - 16 FY 2016 - 17 **Receipts: Interest Earnings** 24,112 25,000 26,000 Refunds/Reimbursements 40,451 Local Government half-cent Sales Tax 1,746,662 1,800,000 2,000,000 Total Fee Collection to Line (1) - Section III 1,811,226 1,825,000 2,026,000 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 1,071,772 1,266,291 1,266,291 Other Personal Services 5,227 53,628 53,628 Expenses 94,853 345,814 345,814 Operating Capital Outlay 5,721 5,721 S.C.: Contracted Services 1,500 32,500 32,500 S.C.: Risk Management Insurance 7,951 7,951 7,951 S.C.: HR Svcs/Stw Contract 5,377 5,068 5,068 S.C.: Tenant Broker CommissionsHR Svcs/Stw Contract Data Processing Services State Data center-AST 16,377 16,377 **Data Processing Services-SSRC** 14,190 **Indirect Costs Charged to Trust Fund:** Transfer to 2021-Admin Assess Fee 19,718 29.416 29.710 A/P not CF at 6/30/2014 in CFO Balance (1,595)8% Srvc Chrg to GR 1,809 1,840 1,920 Certified Forward B's 6/30/2014 45,652 Adj. to Line A for Comp Leave Liability (37,009)Assessment on Investments 890000 - 310403 1,498 1,550 1,600 Certified Forward Reversions @ 6/30/2014 (3,730)Rounding 5% Trust Fund Reserve 83,334 Total Full Costs to Line (2) - Section III 1,227,213 1,766,156 1,849,914 Basis Used: Accrual **SECTION III - SUMMARY** TOTAL SECTION I (A) 1,811,226 1,825,000 2,026,000 TOTAL SECTION II (B) 1,227,213 1,766,156 1,849,914 **TOTAL - Surplus/Deficit** 584,013 58,844 176,086 (C) **EXPLANATION:** Negative balances offset by cash balance brought forward (See Schedule I) Page 339 of 386

# SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

**Budget Period: 2016 - 2017** 

Department Title:	MANAGEMENT SERVICES PUBLIC EMPLOYEES RELATIONS COMMISSION TRUST					
Trust Fund Title: Budget Entity:	PUBLIC EMPLOYEES RELATIONS COMMISSION TRUST (72920100)					
LAS/PBS Fund Number:	2558					
	Balance as of 6/30/2015	SWFS* Adjustments	Adjusted Balance			
Chief Financial Officer's (CFO) Cash Balance	<b>289,864</b> (A)		289,864			
ADD: Other Cash (See Instructions)	(B)		0			
ADD: Investments	1,801,445 (C)		1,801,445			
ADD: Outstanding Accounts Receivable	23,209 (D)		23,209			
Total Cash plus Accounts Receivable	<b>2,114,519</b> (F)		2,114,519			
LESS Allowances for Uncollectibles	(G)		0			
LESS Approved "A" Certified Forwards	40,640 (H)		40,640			
Approved "B" Certified Forwards	0 (H)		0			
LESS: Other Accounts Payable (Nonoperating)	622 (I)		622			
LESS:	(J)		0			
Unreserved Fund Balance, 07/01/15	<b>2,073,256</b> (K)		2,073,256			

\*SWFS = Statewide Financial Statement

\*\* This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal

year and Line A for the following year.

Office of Policy and Budget - July 2015

RECONCILIATIO	ON: BEGINNING TRIAL BALANCE TO SCH	HEDULE I and IC
	Budget Period: 2016 - 2017	
Department Title: Trust Fund Title: LAS/PBS Fund Number:	720000 MANAGEMENT SERVICES Public Employees Relations Commission 2558	ı TF
BEGINNING TRIAL BALANCE	.:	
Total all GLC's 5	Ace Per FLAIR Trial Balance, 07/01/15  XXXX for governmental funds;  proprietary and fiduciary funds	<b>1,850,642</b> (A)
Subtract Nonspe	endable Fund Balance (GLC 56XXX)	(B)
Add/Subtract Sta	ntewide Financial Statement (SWFS) Adjus	tments:
SWFS Adjustme	nt # and Description	(C)
SWFS Adjustme	nt # and Description	(C)
Add/Subtract Oth	ner Adjustment(s):	
Approved "B" Ca	rry Forward (Encumbrances) per LAS/PBS	(D)
Compensated Abs	sences Liability	222,614.74 (D)
A/P not C/F-Ope	rating Categories	(D)
		(D)
		(D)
		(D)
ADJUSTED BEGINNING TRIAI	L BALANCE:	<b>2,073,256</b> (E)
UNRESERVED FUND BALANC	CE, SCHEDULE IC (Line I)	<b>2,073,256</b> (F)*
DIFFERENCE:		<b>0</b> (G)*
*SHOULD EQUAL ZERO.		

# **Schedule VII: Agency Litigation Inventory**

For directions on completing this schedule, please see the "Legislative Budget Request (LBR) Instructions" located on the Governor's website.

the Governor's website	2.						
Agency:	Publi	ic Employees Relations Commission (PERC)					
Contact Person:	Mary	Ann	Burns	Phone Number:	(850) 488-8641		
Names of the Case: no case name, list to names of the plaint and defendant.)	he		Public Employees Fation issues.	Relations Commiss	ion has no pending or current		
Court with Jurisdic	tion:						
Case Number:							
Summary of the Complaint:							
Amount of the Clai	m:						
Specific Statutes or Laws (including Ga Challenged:							
Status of the Case:							
Who is representing record) the state in			Agency Counsel				
lawsuit? Check all			Office of the Attor	rney General or Div	vision of Risk Management		
apply.			Outside Contract C	Counsel			
If the lawsuit is a class action (whether the class is certified or not), provide the name of the firm or firms representing the plaintiff(s).							

## SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS **Budget Period: 2016 - 2017 Department: Management Services** Chief Internal Auditor: Yolanda Lockett **Budget Entity:** Public Employee Relations Commission **Phone Number:** (850) 487-9476 **(1) (2) (3) (4) (5) (6)** REPORT PERIOD SUMMARY OF **SUMMARY OF ISSUE ENDING** UNIT/AREA FINDINGS AND RECOMMENDATIONS CORRECTIVE ACTION TAKEN **CODE NUMBER** There are no issues or findings to report for Public Employee Relations Commission.



# Florida Commission on Human Relations

**Exhibits and Schedules** 



# Florida Commission on Human Relations

Schedule I Series

#### SCHEDULE 1A: DETAIL OF FEE COLLECTION AND RELATED PROGRAM COSTS **Department:** 72 Management Services **Budget Period: 2016-17** Program: 72950100 Commission on Human Relations Fund: 2510 Operating Trust 2006-79, Laws of Florida **Specific Authority: Purpose of Fees Collected:** Type of Fee or Program: (Check ONE Box and answer questions as indicated.) Regulatory services or oversight to businesses or professions (Complete Sections I, II, and III and attach Examination of Regulatory Fees Form - Part I and II.) Non-regulatory fees authorized to cover full cost of conducting a specific program or service. (Complete Sections I, II, and III only.) (1) (2) (3) **SECTION I - FEE COLLECTION ESTIMATED** REOUEST ACTUAL FY 2014 - 2015 FY 2015 - 2016 FY 2016 - 2017 **HUD** Registration 35,720 17,860 **HUD Grant** 559,469 500,000 500.000 350,000 **EEOC Grant** 335,841 350,000 Interest Earnings 15,954 10,000 5,000 Refunds & Reimbursements 1,174 Total Fee Collection to Line (1) - Section III 948,158 877,860 855,000 **SECTION II - FULL COSTS Direct Costs:** Salaries and Benefits 806,697 990,994 Other Personal Services 15,476 41,040 41,040 Expenses 272,218 282,536 282,536 5,000 **Operating Capital Outlay** 5,000 Settlement 15,986 Contracted Services 102,020 102,020 102,020 Risk Management Insurance Lease/Purchase/Equipment 13,006 Administrative Overhead 103,792 103,792 103,792 HR Statewide Contract 5,987 5,643 5,643 11,712 Data Processing Services State data center-AST 11,712 Data Processing SSRC 64,382 **Indirect Costs Charged to Trust Fund:** Admin Assessment Fee Service Charge to G/R - 8% 3,611 2,514 1,085 Unfunded Budget (192,901) Certified Forward B's @ 6/30/2014 4,393 Certified Forward Reversions @ 9/30/2014 (3,619)Certified Forward Reversions @ 9/30/2015 Rounding 6/30/2014 Compensated Leave Liability (1,561)Reverse PY A/P Not CF (Incl In Lina A) (592)Assessments on Investments 890000 - 310403 1,182 800 400 Total Full Costs to Line (2) - Section III 1,402,978 1,353,150 553,228 Basis Used: **SECTION III - SUMMARY** 948,158 TOTAL SECTION I 877,860 855,000 (A) TOTAL SECTION II 1,402,978 1,353,150 553,228 (B) **TOTAL - Surplus/Deficit** (454,820)(475,290)301,772 (C) **EXPLANATION:** See 2339 for Actual FY 2005-06 and Estimated FY 2006-07 Information

# SCHEDULE IC: RECONCILIATION OF UNRESERVED FUND BALANCE

**Budget Period: 2016 - 2017** 

Department Title:	MANAGEMENT SER					
Trust Fund Title:	OPERATING TRUST FUND					
Budget Entity: LAS/PBS Fund Number:	COMMISSION ON HUMAN RELATIONS (72950100) 2510					
LAS/I DS Fund Number:		2310				
		ance as of 30/2015	SWFS* Adjustments	Adjusted Balance		
Chief Financial Officer's (CFO) Cash Balance		<b>34,501</b> (A)		34,501		
ADD: Other Cash (See Instructions)		(B)		0		
ADD: Investments		575,338 (C)		575,338		
ADD: Outstanding Accounts Receivable		640 (D)		640		
Anticipated Revenue		0	0	0		
Total Cash plus Accounts Receivable		<b>610,480</b> (F)	0	610,480		
LESS Allowances for Uncollectibles		0 (G)		0		
LESS Approved "A" Certified Forwards		69,255 (H)		69,255		
Approved "B" Certified Forwards		0 (H)		0		
LESS: Other Accounts Payable(Non-Operating)	)	948 (H)		948		
LESS: Other Accounts Payable Other		0 (I)		0		
Unreserved Fund Balance, 07/01/15	\$	<b>540,278</b> (K)	0	540,278 **		

Office of Policy and Budget - July 2015

year and Line A for the following year.

\*\* This amount should agree with Line I, Section IV of the Schedule I for the most recent completed fiscal

# RECONCILIATION: BEGINNING TRIAL BALANCE TO SCHEDULE I and IC **Budget Period: 2016 - 2017 Department Title:** 720000 MANAGEMENT SERVICES Trust Fund Title: **Commission of Human Relations Operating TF** LAS/PBS Fund Number: 2510 **BEGINNING TRIAL BALANCE:** Total Fund Balance Per FLAIR Trial Balance, 07/01/15 Total all GLC's 5XXXX for governmental funds; 532,951 GLC 539XX for proprietary and fiduciary funds **Subtract Nonspendable Fund Balance (GLC 56XXX)** (B) Add/Subtract Statewide Financial Statement (SWFS) Adjustr SWFS Adjustment # and Description (C) SWFS Adjustment # and Description (C) Add/Subtract Other Adjustment(s): Approved "B" Carry Forward (Encumbrances) per LAS/PBS (D) Compensated Absences Liability 7,288.00 (D) A/P not C/F-Operating Categories 39 (D) (D) (D) (D) ADJUSTED BEGINNING TRIAL BALANCE: **540,278** (E) UNRESERVED FUND BALANCE, SCHEDULE IC (Line I) **540,278** (F) DIFFERENCE: **0** (G)\* \*SHOULD EQUAL ZERO.

# **Schedule VII: Agency Litigation Inventory**

For directions on completing this schedule, please see the "Legislative Budget Request (LBR) Instructions" located on the Governor's website.

the Governor's website.						
Agency:	Flori	da Co	ommission on Hun	nan Relations (FC	HR)	
Contact Person:	Bobb	y Jern	nigan	Phone Number:	(850) 488-7082	
Names of the Case: no case name, list the names of the plainting and defendant.)	he		Florida Commissio ation issues.	n on Human Relati	ons has no pending or current	
Court with Jurisdict	tion:					
Case Number:						
Summary of the Complaint:						
Amount of the Clai	m:					
Specific Statutes or Laws (including GA Challenged:						
Status of the Case:						
Who is representing record) the state in			Agency Counsel			
lawsuit? Check all			Office of the Attor	rney General or Div	vision of Risk Management	
apply.		Outside Contract Counsel				
If the lawsuit is a claction (whether the is certified or not), provide the name of firm or firms representing the plaintiff(s).	class					

## SCHEDULE IX: MAJOR AUDIT FINDINGS AND RECOMMENDATIONS **Budget Period: 2016 - 2017 Department: Management Services** Chief Internal Auditor: Yolanda Lockett **Budget Entity:** Florida Commission on Human Relations **Phone Number:** (850) 487-9476 **(1) (2) (3) (4) (5) (6)** REPORT **PERIOD** SUMMARY OF **SUMMARY OF ISSUE ENDING** UNIT/AREA FINDINGS AND RECOMMENDATIONS CORRECTIVE ACTION TAKEN **CODE NUMBER** There are no issues or findings to report for Florida Commission on Human Relations.

# Fiscal Year 2016-17 LBR Technical Review Checklist

Department/Budget Entity (Service): Executive Direction and Support Services, State Employee Leasing Program, Facilities Management and Building Construction.

Agency Budget Officer/OPB Analyst Name: Richard Perritti, Budget Officer/ Morgan Helton, OPB Analyst

A "Y" indicates "YFS" and is acceptable an "N/I" indicates "NO/Justification Provided" - these require further explanation/justification

	dicates "YES" and is acceptable, an "N/J" indicates "NO/Justification Provided" - these require nal sheets can be used as necessary), and "TIPS" are other areas to consider.	e further	explanat	ion/justij	fication					
				Program or Service (Budget Entity Cod						
	Action	72010100	72010300	72400100	72400200					
1. GEN	NERAL									
1.1	Are Columns A01, A02, A04, A05, A23, A24, A25, A36, A93, IA1, IA5, IA6, IP1, IV1, IV3 and NV1 set to TRANSFER CONTROL for DISPLAY status and MANAGEMENT CONTROL for UPDATE status for both the Budget and Trust Fund columns? Are Columns A06, A07, A08 and A09 for Fixed Capital Outlay (FCO) set to TRANSFER CONTROL for DISPLAY status only? (CSDI)	v	v	v	v					
1.0	I C 1 ACC AND ANGEED CONTROL C DIGITALY AND AFTER A	Y	Y	Y	Y					
1.2	Is Column A03 set to TRANSFER CONTROL for DISPLAY and UPDATE status for both the Budget and Trust Fund columns? (CSDI)	Y	Y	Y	V					
ATIDIT		Y	Y	Y	Y					
AUDIT		l	ı	l	ı					
1.3	Has Column A03 been copied to Column A12? Run the Exhibit B Audit Comparison Report to verify. (EXBR, EXBA)	Y	Y	W	W					
1.4		Y	Y	Y Y	Y					
1.4 TIP	Has security been set correctly? (CSDR, CSA)  The agency should prepare the budget request for submission in this order: 1) Lock	Y	Y	Y	Y					
	columns as described above; 2) copy Column A03 to Column A12; and 3) set Column A12 column security to ALL for DISPLAY status and MANAGEMENT CONTROL for UPDATE status. A security control feature has been added to the LAS/PBS Web upload process that will require columns to be in the proper status before uploading.									
2. EXI	HIBIT A (EADR, EXA)									
2.1	Is the budget entity authority and description consistent with the agency's LRPP and does it conform to the directives provided on page 59 of the LBR Instructions?	Y	Y	Y	Y					
2.2	Are the statewide issues generated systematically (estimated expenditures, nonrecurring expenditures, etc.) included?	Y	Y	Y	Y					
2.3	Are the issue codes and titles consistent with <i>Section 3</i> of the LBR Instructions (pages 15 through 29)? Do they clearly describe the issue?	Y	Y	Y	Y					
2.4	Have the coding guidelines in <i>Section 3</i> of the LBR Instructions (pages 15 through 29) been followed?	Y	Y	Y	Y					
3. EXI	HIBIT B (EXBR, EXB)									
3.1	Is it apparent that there is a fund shift where an appropriation category's funding source is different between A02 and A03? Were the issues entered into LAS/PBS correctly? Check D-3A funding shift issue 340XXX0 - a unique deduct and unique add back issue should be used to ensure fund shifts display correctly on the LBR exhibits.	Y	Y	Y	Y					
AUDIT										
3.2	Negative Appropriation Category Audit for Agency Request (Columns A03 and A04): Are all appropriation categories positive by budget entity at the FSI level? Are all nonrecurring amounts less than requested amounts? (NACR, NAC - Report should print "No Negative Appropriation Categories Found")	Y	Y	Y	Y					
		1	1	I	1					

		Progra	m or Serv	rice (Budg	get Entity	Codes)
Action	,	72010100	72010300	72400100	72400200	
2.2 Comment Veen Estimated Varification Commences Deposits In Colum	mm AO2 agual ta		1			
3.3 Current Year Estimated Verification Comparison Report: Is Colum Column B07? (EXBR, EXBC - Report should print "Records S Zero")	-	Y	Y	Y	Y	
TIP Generally look for and be able to fully explain significant difference and A03.	ces between A02					•
TIP Exhibit B - A02 equal to B07: Compares Current Year Estimated of backup of A02. This audit is necessary to ensure that the historical have not been adjusted. Records selected should net to zero.						
TIP Requests for appropriations which require advance payment author sub-title "Grants and Aids". For advance payment authority to loc government, the Aid to Local Government appropriation category (should be used. For advance payment authority to non-profit organ units of state government, the Special Categories appropriation cate (10XXXX) should be used.	cal units of (05XXXX) nizations or other					
4. EXHIBIT D (EADR, EXD)						
4.1 Is the program component objective statement consistent with the a and does it conform to the directives provided on page 61 of the LE	•	Y	Y	Y	Y	
4.2 Is the program component code and title used correct?		Y	Y	Y	Y	
TIP Fund shifts or transfers of services or activities between program combe displayed on an Exhibit D whereas it may not be visible on an Exhibit D whereas it	-					
5. EXHIBIT D-1 (ED1R, EXD1)						
5.1 Are all object of expenditures positive amounts? (This is a manual	check.)	Y	Y	Y	Y	
AUDITS:						
5.2 Do the fund totals agree with the object category totals within each category? (ED1R, XD1A - Report should print "No Differences This Report")		Y	Y	Y	Y	
5.3 FLAIR Expenditure/Appropriation Ledger Comparison Report: Is less than Column B04? (EXBR, EXBB - Negative differences ne corrected in Column A01.)		Y	Y	Y	Y	
5.4 A01/State Accounts Disbursements and Carry Forward Comparison Column A01 equal Column B08? (EXBR, EXBD - Differences n corrected in Column A01.)	-	1	1	1	1	
		Y	Y	Y	Y	
TIP If objects are negative amounts, the agency must make adjustments to correct the object amounts. In addition, the fund totals must be a reflect the adjustment made to the object data.						
TIP If fund totals and object totals do not agree or negative object amou agency must adjust Column A01.	unts exist, the					
TIP Exhibit B - A01 less than B04: This audit is to ensure that the disb carry/certifications forward in A01 are less than FY 2014-15 appro Amounts should be positive.						
TIP If B08 is not equal to A01, check the following: 1) the initial FLAI or carry forward data load was corrected appropriately in A01; 2) the data from departmental FLAIR was reconciled to State Accounts; a	he disbursement					
disbursements did not change after Column B08 was created.						
<u> •</u>	BR - for analytica	l purp	oses on	ly.)		

		Program or Service (Budget Entity Co				
	Action	72010100	72010300	72400100	72400200	
TIP	Exhibit D-3 is no longer required in the budget submission but may be needed for this particular appropriation category/issue sort. Exhibit D-3 is also a useful report when identifying negative appropriation category problems.					
7. EXH	HBIT D-3A (EADR, ED3A)					
7.1	Are the issue titles correct and do they clearly identify the issue? (See pages 15 through 33 of the LBR Instructions.)	Y	Y	Y	Y	
7.2	Does the issue narrative adequately explain the agency's request and is the explanation consistent with the LRPP? (See page 67-68 of the LBR Instructions.)	Y	Y	Y	Y	
7.3	Does the narrative for Information Technology (IT) issue follow the additional narrative requirements described on pages 69 through 71 of the LBR Instructions?	Y	Y	Y	Y	
7.4	Are all issues with an IT component identified with a "Y" in the "IT COMPONENT?" field? If the issue contains an IT component, has that component been identified and documented?	Y	Y	Y	Y	
7.5	Does the issue narrative explain any variances from the Standard Expense and Human Resource Services Assessments package? Is the nonrecurring portion in the nonrecurring column? (See pages E-4 through E-6 of the LBR Instructions.)	Y	Y	Y	Y	
7.6	Does the salary rate request amount accurately reflect any new requests and are the amounts proportionate to the Salaries and Benefits request? Note: Salary rate should always be annualized.	Y	Y	Y	Y	
7.7	Does the issue narrative thoroughly explain/justify all Salaries and Benefits amounts entered into the Other Salary Amounts transactions (OADA/C)? Amounts entered into OAD are reflected in the Position Detail of Salaries and Benefits section of the Exhibit D-3A.	Y	Y	Y	Y	
7.8	Does the issue narrative include the Consensus Estimating Conference forecast, where appropriate?	Y	Y	Y	Y	
7.9	Does the issue narrative reference the specific county(ies) where applicable?	Y	Y	Y	Y	
7.10	Do the 160XXX0 issues reflect budget amendments that have been approved (or in the process of being approved) and that have a recurring impact (including Lump Sums)? Have the approved budget amendments been entered in Column A18 as instructed in Memo #16-002?	Y	Y	Y	Y	
7.11	When appropriate are there any 160XXX0 issues included to delete positions placed in reserve in the OPB Position and Rate Ledger (e.g. unfunded grants)? Note: Lump sum appropriations not yet allocated should <u>not</u> be deleted. ( <b>PLRR</b> , <b>PLMO</b> )	Y	Y	Y	Y	
7.12	Does the issue narrative include plans to satisfy additional space requirements when requesting additional positions?		Y	Y	Y	
7.13	Has the agency included a 160XXX0 issue and 210XXXX and 260XXX0 issues as required for lump sum distributions?	Y	Y	Y	Y	
7.14	Do the amounts reflect appropriate FSI assignments?	Y	Y	Y	Y	
7.15	Are the 33XXXX0 issues negative amounts only and do not restore nonrecurring cuts from a prior year or fund any issues that net to a positive or zero amount? Check D-3A issues 33XXXX0 - a unique issue should be used for issues that net to zero or a positive amount.	Y	Y	Y	Y	

		Progra	Program or Service (Budget Entity Co				
	Action	72010100	72010100 72010300 72400100 72400200				
7.16	Do the issues relating to <i>salary and benefits</i> have an "A" in the fifth position of the issue code (XXXXAXX) and are they self-contained (not combined with other						
	issues)? (See page 28 and 90 of the LBR Instructions.)	Y	Y	Y	Y		
7.17	Do the issues relating to <i>Information Technology (IT)</i> have a "C" in the sixth position of the issue code (36XXXCX) and are the correct issue codes used (361XXC0, 362XXC0, 363XXC0, 17C01C0, 17C02C0, 17C03C0, 24010C0, 33001C0, 33001C0, 33011C0, 160E470, 160E480 or 55C01C0)?	Y	Y	Y	Y		
7.18	Are the issues relating to <i>major audit findings and recommendations</i> properly coded (4A0XXX0, 4B0XXX0)?	Y	Y	Y	Y		
7.19	Does the issue narrative identify the strategy or strategies in the Five Year Statewide Strategic Plan for Economic Development?	Y	Y	Y	Y		
AUDIT			1	<u> </u>			
7.20	Are all FSI's equal to '1', '2', '3', or '9'? There should be no FSI's equal to '0'. (EADR, FSIA - Report should print "No Records Selected For Reporting")	Y	Y	Y	Y		
7.21	Does the General Revenue for 160XXXX (Adjustments to Current Year Expenditures) issues net to zero? (GENR, LBR1)	Y	Y	Y	Y		
7.22	Does the General Revenue for 180XXXX (Intra-Agency Reorganizations) issues net to zero? (GENR, LBR2)	Y	Y	Y	Y		
7.23	Does the General Revenue for 200XXXX (Estimated Expenditures Realignment) issues net to zero? (GENR, LBR3)	Y	Y	Y	Y		
7.24	Have FCO appropriations been entered into the nonrecurring column A04?  (GENR, LBR4 - Report should print "No Records Selected For Reporting" or a listing of D-3A issue(s) assigned to Debt Service (IOE N) or in some cases State Capital Outlay - Public Education Capital Outlay (IOE L))	Y	Y	Y	Y		
TIP	Salaries and Benefits amounts entered using the OADA/C transactions must be thoroughly justified in the D-3A issue narrative. Agencies can run <b>OADA/OADR</b> from STAM to identify the amounts entered into OAD and ensure these entries have been thoroughly explained in the D-3A issue narrative.						
TIP	The issue narrative must completely and thoroughly explain and justify each D-3A issue. Agencies must ensure it provides the information necessary for the OPB and legislative analysts to have a complete understanding of the issue submitted. Thoroughly review pages 65 through 70 of the LBR Instructions.						
TIP	Check BAPS to verify status of budget amendments. Check for reapprovals not picked up in the General Appropriations Act. Verify that Lump Sum appropriations in Column A02 do not appear in Column A03. Review budget amendments to verify that 160XXX0 issue amounts correspond accurately and net to zero for General Revenue funds.						
TIP	If an agency is receiving federal funds from another agency the FSI should = 9 (Transfer - Recipient of Federal Funds). The agency that originally receives the funds directly from the federal agency should use FSI = 3 (Federal Funds).						
TIP	If a state agency needs to include in its LBR a realignment or workload request issue to align its data processing services category with its projected FY 2016-17 data center costs, this can be completed by using the new State Data Center data processing services category (210001).						

		Progra	ım or Serv	ice (Budg	et Entity	Codes)
	Action	72010100	72010300	72400100	72400200	
TIP	If an appropriation made in the FY 2015-16 General Appropriations Act duplicates an appropriation made in substantive legislation, the agency must create a unique deduct nonrecurring issue to eliminate the duplicated appropriation. Normally this is taken care of through line item veto.					
8. SCH	IEDULE I & RELATED DOCUMENTS (SC1R, SC1 - Budget Entity Level or SC1R	, SC1D	- Depart	ment Le	vel)	
8.1	Has a separate department level Schedule I and supporting documents package been submitted by the agency?	Y	Y	Y	Y	
8.2	Has a Schedule I and Schedule IB been completed in LAS/PBS for each operating trust fund?	Y	Y	Y	Y	
8.3	Have the appropriate Schedule I supporting documents been included for the trust funds (Schedule IA, Schedule IC, and Reconciliation to Trial Balance)?	Y	Y	Y	Y	
8.4	Have the Examination of Regulatory Fees Part I and Part II forms been included for the applicable regulatory programs?	Y	Y	Y	Y	
8.5	Have the required detailed narratives been provided (5% trust fund reserve narrative; method for computing the distribution of cost for general management and administrative services narrative; adjustments narrative; revenue estimating methodology narrative; fixed capital outlay adjustment narrative)?	Y	Y	Y	Y	
8.6	Has the Inter-Agency Transfers Reported on Schedule I form been included as applicable for transfers totaling \$100,000 or more for the fiscal year?	Y	Y	Y	Y	
8.7	If the agency is scheduled for the annual trust fund review this year, have the Schedule ID and applicable draft legislation been included for recreation, modification or termination of existing trust funds?	Y	Y	Y	Y	
8.8	If the agency is scheduled for the annual trust fund review this year, have the necessary trust funds been requested for creation pursuant to <i>section</i> 215.32(2)(b), <i>Florida Statutes</i> - including the Schedule ID and applicable legislation?	Y	Y	Y	Y	
8.9	Are the revenue codes correct? In the case of federal revenues, has the agency appropriately identified direct versus indirect receipts (object codes 000700, 000750, 000799, 001510 and 001599)? For non-grant federal revenues, is the correct revenue code identified (codes 000504, 000119, 001270, 001870, 001970)?	Y	Y	Y	Y	
8.10	Are the statutory authority references correct?	Y	Y	Y	Y	
8.11	Are the General Revenue Service Charge percentage rates used for each revenue source correct? (Refer to Section 215.20, Florida Statutes for appropriate general revenue service charge percentage rates.)	Y	Y	Y	Y	
8.12	Is this an accurate representation of revenues based on the most recent Consensus Estimating Conference forecasts?	Y	Y	Y	Y	
8.13	If there is no Consensus Estimating Conference forecast available, do the revenue estimates appear to be reasonable?	Y	Y	Y	Y	
8.14	Are the federal funds revenues reported in Section I broken out by individual grant? Are the correct CFDA codes used?	Y	Y	Y	Y	
8.15	Are anticipated grants included and based on the state fiscal year (rather than federal fiscal year)?	Y	Y	Y	Y	
8.16	Are the Schedule I revenues consistent with the FSI's reported in the Exhibit D-3A?	Y	Y	Y	Y	
8.17	If applicable, are nonrecurring revenues entered into Column A04?	Y	Y	Y	Y	

		Progra	m or Serv	rice (Budg	get Entity (	Codes)
	Action		72010300		72400200	,
8.18	Has the agency certified the revenue estimates in columns A02 and A03 to be the latest and most accurate available? Does the certification include a statement that the agency will notify OPB of any significant changes in revenue estimates that occur prior to the Governor's Budget Recommendations being issued?					
		Y	Y	Y	Y	
8.19	Is a 5% trust fund reserve reflected in Section II? If not, is sufficient justification provided for exemption? Are the additional narrative requirements provided?	Y	Y	Y	Y	
8.20	Are appropriate general revenue service charge nonoperating amounts included in Section II?	Y	Y	Y	Y	
8.21	Are nonoperating expenditures to other budget entities/departments cross-referenced accurately?	Y	Y	Y	Y	
8.22	Do transfers balance between funds (within the agency as well as between agencies)? (See also 8.6 for required transfer confirmation of amounts totaling	Y	Y	Y	Y	
8.23	Are nonoperating expenditures recorded in Section II and adjustments recorded in Section III?	Y	Y	Y	Y	
8.24	Are prior year September operating reversions appropriately shown in column A01?	Y	Y	Y	Y	
8.25	Are current year September operating reversions appropriately shown in column A02?	Y	Y	Y	Y	
8.26	Does the Schedule IC properly reflect the unreserved fund balance for each trust fund as defined by the LBR Instructions, and is it reconciled to the agency accounting records?	Y	Y	Y	Y	
8.27	Has the agency properly accounted for continuing appropriations (category 13XXXX) in column A01, Section III?	Y	Y	Y	Y	
8.28	Does Column A01 of the Schedule I accurately represent the actual prior year accounting data as reflected in the agency accounting records, and is it provided in sufficient detail for analysis?	Y	Y	Y	Y	
8.29	Does Line I of Column A01 (Schedule I) equal Line K of the Schedule IC?	Y	Y	Y	Y	
AUDITS	S:					
8.30	Is Line I a positive number? (If not, the agency must adjust the budget request to eliminate the deficit).	Y	Y	Y	Y	
8.31	Is the June 30 Adjusted Unreserved Fund Balance (Line I) equal to the July 1 Unreserved Fund Balance (Line A) of the following year? If a Schedule IB was prepared, do the totals agree with the Schedule I, Line I? (SC1R, SC1A - Report should print "No Discrepancies Exist For This Report")	Y	Y	Y	Y	
8.32	Has a Department Level Reconciliation been provided for each trust fund and does Line A of the Schedule I equal the CFO amount? If not, the agency must correct Line A. (SC1R, DEPT)	Y	Y	Y	Y	
8.33	Has a Schedule IB been provided for each trust fund and does total agree with line I ?					
		Y	Y	Y	Y	
8.34	Have A/R been properly analyzed and any allowances for doubtful accounts been properly recorded on the Schedule IC?	Y	Y	Y	Y	
TIP	The Schedule I is the most reliable source of data concerning the trust funds. It is very important that this schedule is as accurate as possible!	1	1	1	1	

		Progra	m or Serv	rice (Budg	get Entity	Codes)
	Action	72010100	72010300	72400100	72400200	
TIVE						
TIP	Determine if the agency is scheduled for trust fund review. (See page 130 of the LBR Instructions.) Transaction DFTR in LAS/PBS is also available and provides					
	an LBR review date for each trust fund.					
TIVE						
TIP	Review the unreserved fund balances and compare revenue totals to expenditure					
TIVE	totals to determine and understand the trust fund status.					
TIP	Typically nonoperating expenditures and revenues should not be a negative					
	number. Any negative numbers must be fully justified.					
	EDULE II (PSCR, SC2)					
AUDIT		1	1	ı	I	
9.1	Is the pay grade minimum for salary rate utilized for positions in segments 2 and 3?					
	(BRAR, BRAA - Report should print "No Records Selected For This					
	<b>Request"</b> ) Note: Amounts other than the pay grade minimum should be fully justified in the D-3A issue narrative. (See <i>Base Rate Audit</i> on page 161 of the LBR					
	Instructions.)	Y	Y	Y	Y	
10. SC	HEDULE III (PSCR, SC3)					
10.1	Is the appropriate lapse amount applied in Segment 3? (See page 92 of the LBR					
10.1	Instructions.)	Y	Y	Y	Y	
10.2	Are amounts in <i>Other Salary Amount</i> appropriate and fully justified? (See page 99)	1		1	-	
10.2	of the LBR Instructions for appropriate use of the OAD transaction.) Use <b>OADI</b> or					
	OADR to identify agency other salary amounts requested.					
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Y	Y	Y	Y	
11. SCI	HEDULE IV (EADR, SC4)	<u> </u>	Į.		Į	
11.1	Are the correct Information Technology (IT) issue codes used?	Y	Y	Y	Y	
TIP	If IT issues are not coded correctly (with "C" in 6th position), they will not appear					
	in the Schedule IV.					
12. SCI	HEDULE VIIIA (EADR, SC8A)					
12.1	Is there only one #1 priority, one #2 priority, one #3 priority, etc. reported on the					
	Schedule VIII-A? Are the priority narrative explanations adequate? Note: FCO					
	issues can now be included in the priority listing.	Y	Y	Y	Y	
13. SCI	HEDULE VIIIB-1 (EADR, S8B1)	1				
13.1	NOT REQUIRED FOR THIS YEAR					
14. SCI	HEDULE VIIIB-2 (EADR, S8B2)	<u> </u>	Į.		Į	
14.1	Do the reductions comply with the instructions provided on pages 104 through 106					
	of the LBR Instructions regarding a 5% reduction in recurring General Revenue and					
	Trust Funds, including the verification that the 33BXXX0 issue has NOT been					
	used?	Y	Y	Y	Y	
	HEDULE VIIIC (EADR, S8C)					
(LAS/P	BS Web - see page 107-109 of the LBR Instructions for detailed instructions)					
15.1	Agencies are required to generate this schedule via the LAS/PBS Web.	Y	Y	Y	Y	
15.2	Does the schedule include at least three and no more than 10 unique reprioritization					
	issues, in priority order? Manual Check.	Y	Y	Y	Y	
15.3	Does the schedule display reprioritization issues that are each comprised of two					
	unique issues - a deduct component and an add-back component which net to zero					
	at the department level?	Y	Y	Y	Y	
15.4	Are the priority narrative explanations adequate and do they follow the guidelines					
	on pages 107-109 of the LBR instructions?	Y	Y	Y	Y	
		•		-	•	

		Progra	m or Serv	rice (Budg	et Entity (	Codes)
	Action	72010100	72010300	72400100	72400200	
15.5	Does the issue narrative in A6 address the following: Does the state have the authority to implement the reprioritization issues independent of other entities (federal and local governments, private donors, etc.)? Are the reprioritization issues an allowable use of the recommended funding source?					
		Y	Y	Y	Y	
AUDIT:						
15.6	Do the issues net to zero at the department level? (GENR, LBR5)	Y	Y	Y	Y	
16. SCH	EDULE XI (USCR,SCXI) (LAS/PBS Web - see page 110-114 of the LBR Instructions for	r detaile	d instruc	ctions)		
16.1	Agencies are required to generate this spreadsheet via the LAS/PBS Web. The Final Excel version no longer has to be submitted to OPB for inclusion on the Governor's Florida Performs Website. (Note: Pursuant to <i>section 216.023(4)</i> (b), Florida Statutes, the Legislature can reduce the funding level for any agency that does not provide this information.)					
		Y	Y	Y	Y	
16.2	Do the PDF files uploaded to the Florida Fiscal Portal for the LRPP and LBR	Y	Y	Y	Y	
	S INCLUDED IN THE SCHEDULE XI REPORT:	•	1	•	1	
16.3	Does the FY 2014-15 Actual (prior year) Expenditures in Column A36 reconcile to Column A01? ( <b>GENR, ACT1</b> )	Y	Y	Y	Y	
16.4	None of the executive direction, administrative support and information technology statewide activities (ACT0010 thru ACT0490) have output standards (Record Type 5)? (Audit #1 should print "No Activities Found")	Y	Y	Y	Y	
16.5	Does the Fixed Capital Outlay (FCO) statewide activity (ACT0210) only contain 08XXXX or 14XXXX appropriation categories? (Audit #2 should print "No Operating Categories Found")	Y	Y	Y	Y	
16.6	Has the agency provided the necessary standard (Record Type 5) for all activities which should appear in Section II? (Note: Audit #3 will identify those activities that do NOT have a Record Type '5' and have not been identified as a 'Pass Through' activity. These activities will be displayed in Section III with the 'Payment of Pensions, Benefits and Claims' activity and 'Other' activities. Verify if these activities should be displayed in Section III. If not, an output standard would need to be added for that activity and the Schedule XI submitted again.)	Y	Y	Y	Y	
16.7	Does Section I (Final Budget for Agency) and Section III (Total Budget for Agency) equal? (Audit #4 should print "No Discrepancies Found")	Y	Y	Y	Y	
TIP	If Section I and Section III have a small difference, it may be due to rounding and therefore will be acceptable.					

		Progra	Codes)			
	Action	72010100	72010300	72400100	72400200	
	ANUALLY PREPARED EXHIBITS & SCHEDULES	П		1	1	1
17.1	Do exhibits and schedules comply with LBR Instructions (pages 115 through 158 of the LBR Instructions), and are they accurate and complete?	Y	Y	Y	Y	
17.2	Are appropriation category totals comparable to Exhibit B, where applicable?	Y	Y	Y	Y	
17.3	Are agency organization charts (Schedule X) provided and at the appropriate level of detail?	Y	Y	Y	Y	
17.4	Does the LBR include a separate IV-B for each IT project over \$1 million (see page 134 of the LBR instructions for exemptions to this rule)? Have all IV-B been emailed to: IT@LASPBS.state.fl.us					
		Y	Y	Y	Y	
17.5	Are all forms relating to Fixed Capital Outlay (FCO) funding requests submitted in the proper form, including a Truth in Bonding statement (if applicable)?	Y	Y	Y	Y	
<i>AUDIT</i>	S - GENERAL INFORMATION		1		·	
TIP	Review <i>Section 6: Audits</i> of the LBR Instructions (pages 160-162) for a list of audits and their descriptions.					
TIP	Reorganizations may cause audit errors. Agencies must indicate that these errors are due to an agency reorganization to justify the audit error.					
18. CA	PITAL IMPROVEMENTS PROGRAM (CIP)					
18.1	Are the CIP-2, CIP-3, CIP-A and CIP-B forms included?	Y	Y	Y	Y	
18.2	Are the CIP-4 and CIP-5 forms submitted when applicable (see CIP Instructions)?	Y	Y	Y	Y	
18.3	Do all CIP forms comply with CIP Instructions where applicable (see CIP Instructions)?	Y	Y	Y	Y	
18.4	Does the agency request include 5 year projections (Columns A03, A06, A07, A08 and A09)?	Y	Y	Y	Y	
18.5	Are the appropriate counties identified in the narrative?	Y	Y	Y	Y	
18.6	Has the CIP-2 form (Exhibit B) been modified to include the agency priority for each project and the modified form saved as a PDF document?	Y	Y	Y	Y	
TIP	Requests for Fixed Capital Outlay appropriations which are Grants and Aids to Local Governments and Non-Profit Organizations must use the Grants and Aids to Local Governments and Non-Profit Organizations - Fixed Capital Outlay major appropriation category (140XXX) and include the sub-title "Grants and Aids". These appropriations utilize a CIP-B form as justification.		,	•	•	
	ORIDA FISCAL PORTAL		1			
19.1	Have all files been assembled correctly and posted to the Florida Fiscal Portal as outlined in the Florida Fiscal Portal Submittal Process?	Y	Y	Y	Y	

### Fiscal Year 2016-17 LBR Technical Review Checklist

Department/Budget Entity (Service): Federal Property Assistance, Motor Vehicle/Watercraft Management, Purchasing Oversight, Office of Supplier Diversity, Private Prison Monitoring

Agency Budget Officer/OPB Analyst Name: Richard Perritti, Budget Officer/ Morgan Helton, OPB Analyst

A "Y" indicates "YES" and is acceptable, an "N/J" indicates "NO/Justification Provided" - these require further explanation/justification (additional sheets can be used as necessary), and "TIPS" are other areas to consider.

	nui sneets can be used as necessary), and 1115 are oner areas to consider.	Progra	get Entity	Codes)		
	Action			1	72600500	
1 CEN	NERAL					
1.1	Are Columns A01, A02, A04, A05, A23, A24, A25, A36, A93, IA1, IA5, IA6, IP1, IV1, IV3 and NV1 set to TRANSFER CONTROL for DISPLAY status and MANAGEMENT CONTROL for UPDATE status for both the Budget and Trust Fund columns? Are Columns A06, A07, A08 and A09 for Fixed Capital Outlay (FCO) set to TRANSFER CONTROL for DISPLAY status only? (CSDI)	V	V	V	V	V
1.2	Is Column A03 set to TRANSFER CONTROL for DISPLAY and UPDATE status	Y	Y	Y	Y	Y
1.2	for both the Budget and Trust Fund columns? (CSDI)	Y	Y	Y	Y	Y
AUDIT	<u>-</u>					
1.3	Has Column A03 been copied to Column A12? Run the Exhibit B Audit Comparison Report to verify. ( <b>EXBR, EXBA</b> )	Y	Y	Y	Y	Y
1.4	Has security been set correctly? (CSDR, CSA)	Y	Y	Y	Y	Y
TIP	The agency should prepare the budget request for submission in this order: 1) Lock columns as described above; 2) copy Column A03 to Column A12; and 3) set Column A12 column security to ALL for DISPLAY status and MANAGEMENT CONTROL for UPDATE status. A security control feature has been added to the LAS/PBS Web upload process that will require columns to be in the proper status before uploading.					
2. EXI	HIBIT A (EADR, EXA)	•				
2.1	Is the budget entity authority and description consistent with the agency's LRPP and does it conform to the directives provided on page 59 of the LBR Instructions?	Y	Y	Y	Y	Y
2.2	Are the statewide issues generated systematically (estimated expenditures, nonrecurring expenditures, etc.) included?	Y	Y	Y	Y	Y
2.3	Are the issue codes and titles consistent with <i>Section 3</i> of the LBR Instructions (pages 15 through 29)? Do they clearly describe the issue?	Y	Y	Y	Y	Y
2.4	Have the coding guidelines in <i>Section 3</i> of the LBR Instructions (pages 15 through 29) been followed?	Y	Y	Y	Y	Y
3. EXI	HIBIT B (EXBR, EXB)					
3.1	Is it apparent that there is a fund shift where an appropriation category's funding source is different between A02 and A03? Were the issues entered into LAS/PBS correctly? Check D-3A funding shift issue 340XXX0 - a unique deduct and unique add back issue should be used to ensure fund shifts display correctly on the LBR exhibits.	Y	Y	Y	Y	Y
AUDIT		ı	1	ı	T	ı
3.2	Negative Appropriation Category Audit for Agency Request (Columns A03 and A04): Are all appropriation categories positive by budget entity at the FSI level? Are all nonrecurring amounts less than requested amounts? (NACR, NAC - Report should print "No Negative Appropriation Categories Found")	Y	Y	Y	Y	Y

		Progra	m or Serv	rice (Bud	get Entity	Codes)
	Action	72600200	72600300	72600400	72600500	72600800
3.3	Current Year Estimated Verification Comparison Report: Is Column A02 equal to Column B07? (EXBR, EXBC - Report should print "Records Selected Net To Zero")	Y	Y	Y	Y	Y
TIP	Generally look for and be able to fully explain significant differences between A02 and A03.				ı	
TIP	Exhibit B - A02 equal to B07: Compares Current Year Estimated column to a backup of A02. This audit is necessary to ensure that the historical detail records have not been adjusted. Records selected should net to zero.					
TIP	Requests for appropriations which require advance payment authority must use the sub-title "Grants and Aids". For advance payment authority to local units of government, the Aid to Local Government appropriation category (05XXXX) should be used. For advance payment authority to non-profit organizations or other units of state government, the Special Categories appropriation category (10XXXX) should be used.					
4. EXI	HIBIT D (EADR, EXD)					
4.1	Is the program component objective statement consistent with the agency LRPP, and does it conform to the directives provided on page 61 of the LBR Instructions?	Y	Y	Y	Y	Y
4.2	Is the program component code and title used correct?	Y	Y	Y	Y	Y
TIP	Fund shifts or transfers of services or activities between program components will be displayed on an Exhibit D whereas it may not be visible on an Exhibit A.					
5. EXI	HIBIT D-1 (ED1R, EXD1)	•				
5.1	Are all object of expenditures positive amounts? (This is a manual check.)	Y	Y	Y	Y	Y
AUDIT	S:					
5.2	Do the fund totals agree with the object category totals within each appropriation category? (ED1R, XD1A - Report should print "No Differences Found For This Report")	Y	Y	Y	Y	Y
5.3	FLAIR Expenditure/Appropriation Ledger Comparison Report: Is Column A01 less than Column B04? (EXBR, EXBB - Negative differences need to be corrected in Column A01.)	Y	Y	Y	Y	Y
5.4	A01/State Accounts Disbursements and Carry Forward Comparison Report: Does Column A01 equal Column B08? (EXBR, EXBD - Differences need to be corrected in Column A01.)	Y	Y	Y	Y	Y
TIP	If objects are negative amounts, the agency must make adjustments to Column A01 to correct the object amounts. In addition, the fund totals must be adjusted to reflect the adjustment made to the object data.	1	1	1	1	1
TIP	If fund totals and object totals do not agree or negative object amounts exist, the agency must adjust Column A01.					
TIP	Exhibit B - A01 less than B04: This audit is to ensure that the disbursements and carry/certifications forward in A01 are less than FY 2014-15 approved budget. Amounts should be positive.					
TIP	If B08 is not equal to A01, check the following: 1) the initial FLAIR disbursements or carry forward data load was corrected appropriately in A01; 2) the disbursement data from departmental FLAIR was reconciled to State Accounts; and 3) the FLAIR disbursements did not change after Column B08 was created.					
	TOTAL			1 \	_	
6. EXI	HIBIT D-3 (ED3R, ED3) (Not required to be submitted in the LBR - for analytic	al purp	oses on	<u>ly.)</u>		

		Program or Service (Budget Entity Coo					
	Action	72600200	72600300	72600400	72600500	72600800	
TIP	Exhibit D-3 is no longer required in the budget submission but may be needed for this particular appropriation category/issue sort. Exhibit D-3 is also a useful report when identifying negative appropriation category problems.						
7. EXH	HBIT D-3A (EADR, ED3A)						
7.1	Are the issue titles correct and do they clearly identify the issue? (See pages 15 through 33 of the LBR Instructions.)	Y	Y	Y	Y	Y	
7.2	Does the issue narrative adequately explain the agency's request and is the explanation consistent with the LRPP? (See page 67-68 of the LBR Instructions.)	Y	Y	Y	Y	Y	
7.3	Does the narrative for Information Technology (IT) issue follow the additional narrative requirements described on pages 69 through 71 of the LBR Instructions?	Y	Y	Y	Y	Y	
7.4	Are all issues with an IT component identified with a "Y" in the "IT COMPONENT?" field? If the issue contains an IT component, has that component been identified and documented?	Y	Y	Y	Y	Y	
7.5	Does the issue narrative explain any variances from the Standard Expense and Human Resource Services Assessments package? Is the nonrecurring portion in the nonrecurring column? (See pages E-4 through E-6 of the LBR Instructions.)	Y	Y	Y	Y	Y	
7.6	Does the salary rate request amount accurately reflect any new requests and are the amounts proportionate to the Salaries and Benefits request? Note: Salary rate should always be annualized.	Y	Y	Y	Y	Y	
7.7	Does the issue narrative thoroughly explain/justify all Salaries and Benefits amounts entered into the Other Salary Amounts transactions (OADA/C)? Amounts entered into OAD are reflected in the Position Detail of Salaries and Benefits section of the Exhibit D-3A.	Y	Y	Y	Y	Y	
7.8	Does the issue narrative include the Consensus Estimating Conference forecast, where appropriate?	Y	Y	Y	Y	Y	
7.9	Does the issue narrative reference the specific county(ies) where applicable?	Y	Y	Y	Y	Y	
7.10	Do the 160XXX0 issues reflect budget amendments that have been approved (or in the process of being approved) and that have a recurring impact (including Lump Sums)? Have the approved budget amendments been entered in Column A18 as instructed in Memo #16-002?	Y	Y	Y	Y	Y	
7.11	When appropriate are there any 160XXX0 issues included to delete positions placed in reserve in the OPB Position and Rate Ledger (e.g. unfunded grants)? Note: Lump sum appropriations not yet allocated should <u>not</u> be deleted. ( <b>PLRR</b> , <b>PLMO</b> )	Y	Y	Y	Y	Y	
7.12	Does the issue narrative include plans to satisfy additional space requirements when requesting additional positions?	Y	Y	Y	Y	Y	
7.13	Has the agency included a 160XXX0 issue and 210XXXX and 260XXX0 issues as required for lump sum distributions?	Y	Y	Y	Y	Y	
7.14	Do the amounts reflect appropriate FSI assignments?	Y	Y	Y	Y	Y	
7.15	Are the 33XXXX0 issues negative amounts only and do not restore nonrecurring cuts from a prior year or fund any issues that net to a positive or zero amount? Check D-3A issues 33XXXX0 - a unique issue should be used for issues that net to zero or a positive amount.	Y	Y	Y	Y	Y	

		Progra	m or Serv	rice (Bud	get Entity	Codes)
	Action		72600300			72600800
		300200	300300	300400	300300	300000
7.16	Do the issues relating to <i>salary and benefits</i> have an "A" in the fifth position of the issue code (XXXXAXX) and are they self-contained (not combined with other issues)? (See page 28 and 90 of the LBR Instructions.)	Y	Y	Y	Y	Y
7.17	Do the issues relating to <i>Information Technology (IT)</i> have a "C" in the sixth position of the issue code (36XXXCX) and are the correct issue codes used (361XXC0, 362XXC0, 363XXC0, 17C01C0, 17C02C0, 17C03C0, 24010C0, 33001C0, 330010C0, 33011C0, 160E470, 160E480 or 55C01C0)?	Y	Y	Y	Y	Y
7.18	Are the issues relating to <i>major audit findings and recommendations</i> properly coded (4A0XXX0, 4B0XXX0)?	Y	Y	Y	Y	Y
7.19	Does the issue narrative identify the strategy or strategies in the Five Year Statewide Strategic Plan for Economic Development?	Y	Y	Y	Y	Y
AUDIT:						
7.20	Are all FSI's equal to '1', '2', '3', or '9'? There should be no FSI's equal to '0'. (EADR, FSIA - Report should print "No Records Selected For Reporting")	Y	Y	Y	Y	Y
7.21	Does the General Revenue for 160XXXX (Adjustments to Current Year Expenditures) issues net to zero? (GENR, LBR1)	Y	Y	Y	Y	Y
7.22	Does the General Revenue for 180XXXX (Intra-Agency Reorganizations) issues net to zero? (GENR, LBR2)	Y	Y	Y	Y	Y
7.23	Does the General Revenue for 200XXXX (Estimated Expenditures Realignment) issues net to zero? (GENR, LBR3)	Y	Y	Y	Y	Y
7.24	Have FCO appropriations been entered into the nonrecurring column A04? (GENR, LBR4 - Report should print "No Records Selected For Reporting" or a listing of D-3A issue(s) assigned to Debt Service (IOE N) or in some cases State Capital Outlay - Public Education Capital Outlay (IOE L) )	Y	Y	Y	Y	Y
TIP	Salaries and Benefits amounts entered using the OADA/C transactions must be thoroughly justified in the D-3A issue narrative. Agencies can run <b>OADA/OADR</b> from STAM to identify the amounts entered into OAD and ensure these entries have been thoroughly explained in the D-3A issue narrative.					
TIP	The issue narrative must completely and thoroughly explain and justify each D-3A issue. Agencies must ensure it provides the information necessary for the OPB and legislative analysts to have a complete understanding of the issue submitted. Thoroughly review pages 65 through 70 of the LBR Instructions.					
TIP	Check BAPS to verify status of budget amendments. Check for reapprovals not picked up in the General Appropriations Act. Verify that Lump Sum appropriations in Column A02 do not appear in Column A03. Review budget amendments to verify that 160XXX0 issue amounts correspond accurately and net to zero for General Revenue funds.					
TIP	If an agency is receiving federal funds from another agency the FSI should = 9 (Transfer - Recipient of Federal Funds). The agency that originally receives the funds directly from the federal agency should use FSI = 3 (Federal Funds).					
TIP	If a state agency needs to include in its LBR a realignment or workload request issue to align its data processing services category with its projected FY 2016-17 data center costs, this can be completed by using the new State Data Center data processing services category (210001).					

		Progra	m or Serv	rice (Budg	get Entity	Codes)
	Action	72600200	72600300	72600400	72600500	72600800
TIP	If an appropriation made in the FY 2015-16 General Appropriations Act duplicates an appropriation made in substantive legislation, the agency must create a unique deduct nonrecurring issue to eliminate the duplicated appropriation. Normally this is taken care of through line item veto.					
8. SCH	IEDULE I & RELATED DOCUMENTS (SC1R, SC1 - Budget Entity Level or SC1R	, SC1D	- Depart	ment Le	evel)	
8.1	Has a separate department level Schedule I and supporting documents package been submitted by the agency?	Y	Y	Y	Y	Y
8.2	Has a Schedule I and Schedule IB been completed in LAS/PBS for each operating trust fund?	Y	Y	Y	Y	Y
8.3	Have the appropriate Schedule I supporting documents been included for the trust funds (Schedule IA, Schedule IC, and Reconciliation to Trial Balance)?	Y	Y	Y	Y	Y
8.4	Have the Examination of Regulatory Fees Part I and Part II forms been included for the applicable regulatory programs?	Y	Y	Y	Y	Y
8.5	Have the required detailed narratives been provided (5% trust fund reserve narrative; method for computing the distribution of cost for general management and administrative services narrative; adjustments narrative; revenue estimating methodology narrative; fixed capital outlay adjustment narrative)?	Y	Y	Y	Y	Y
8.6	Has the Inter-Agency Transfers Reported on Schedule I form been included as applicable for transfers totaling \$100,000 or more for the fiscal year?	Y	Y	Y	Y	Y
8.7	If the agency is scheduled for the annual trust fund review this year, have the Schedule ID and applicable draft legislation been included for recreation, modification or termination of existing trust funds?	Y	Y	Y	Y	Y
8.8	If the agency is scheduled for the annual trust fund review this year, have the necessary trust funds been requested for creation pursuant to <i>section</i> 215.32(2)(b), <i>Florida Statutes</i> - including the Schedule ID and applicable legislation?	Y	Y	Y	Y	Y
8.9	Are the revenue codes correct? In the case of federal revenues, has the agency appropriately identified direct versus indirect receipts (object codes 000700, 000750, 000799, 001510 and 001599)? For non-grant federal revenues, is the correct revenue code identified (codes 000504, 000119, 001270, 001870, 001970)?	Y	Y	Y	Y	Y
8.10	Are the statutory authority references correct?	Y	Y	Y	Y	Y
8.11	Are the General Revenue Service Charge percentage rates used for each revenue source correct? (Refer to Section 215.20, Florida Statutes for appropriate general revenue service charge percentage rates.)	Y	Y	Y	Y	Y
8.12	Is this an accurate representation of revenues based on the most recent Consensus Estimating Conference forecasts?	Y	Y	Y	Y	Y
8.13	If there is no Consensus Estimating Conference forecast available, do the revenue estimates appear to be reasonable?	Y	Y	Y	Y	Y
8.14	Are the federal funds revenues reported in Section I broken out by individual grant? Are the correct CFDA codes used?	Y	Y	Y	Y	Y
8.15	Are anticipated grants included and based on the state fiscal year (rather than federal fiscal year)?	Y	Y	Y	Y	Y
8.16	Are the Schedule I revenues consistent with the FSI's reported in the Exhibit D-3A?	Y	Y	Y	Y	Y
8.17	If applicable, are nonrecurring revenues entered into Column A04?	Y	Y	Y	Y	Y

		Progra	m or Serv	vice (Bud	get Entity	Codes)
	Action	72600200	72600300	72600400	72600500	72600800
8.18	Has the agency certified the revenue estimates in columns A02 and A03 to be the latest and most accurate available? Does the certification include a statement that the agency will notify OPB of any significant changes in revenue estimates that occur prior to the Governor's Budget Recommendations being issued?	V	V	V	V	V
8.19	Is a 5% trust fund reserve reflected in Section II? If not, is sufficient justification	Y	Y	Y	Y	Y
	provided for exemption? Are the additional narrative requirements provided?	Y	Y	Y	Y	Y
8.20	Are appropriate general revenue service charge nonoperating amounts included in Section II?	Y	Y	Y	Y	Y
8.21	Are nonoperating expenditures to other budget entities/departments cross-referenced accurately?	Y	Y	Y	Y	Y
8.22	Do transfers balance between funds (within the agency as well as between agencies)? (See also 8.6 for required transfer confirmation of amounts totaling	Y	Y	Y	Y	Y
8.23	Are nonoperating expenditures recorded in Section II and adjustments recorded in Section III?	Y	Y	Y	Y	Y
8.24	Are prior year September operating reversions appropriately shown in column A01?	Y	Y	Y	Y	Y
8.25	Are current year September operating reversions appropriately shown in column A02?	Y	Y	Y	Y	Y
8.26	Does the Schedule IC properly reflect the unreserved fund balance for each trust fund as defined by the LBR Instructions, and is it reconciled to the agency accounting records?	Y	Y	Y	Y	Y
8.27	Has the agency properly accounted for continuing appropriations (category 13XXXX) in column A01, Section III?	Y	Y	Y	Y	Y
8.28	Does Column A01 of the Schedule I accurately represent the actual prior year accounting data as reflected in the agency accounting records, and is it provided in sufficient detail for analysis?	Y	Y	Y	Y	Y
8.29	Does Line I of Column A01 (Schedule I) equal Line K of the Schedule IC?	Y	Y	Y	Y	Y
AUDITS						
8.30	Is Line I a positive number? (If not, the agency must adjust the budget request to eliminate the deficit).	Y	Y	Y	Y	Y
8.31	Is the June 30 Adjusted Unreserved Fund Balance (Line I) equal to the July 1 Unreserved Fund Balance (Line A) of the following year? If a Schedule IB was prepared, do the totals agree with the Schedule I, Line I? (SC1R, SC1A - Report should print "No Discrepancies Exist For This Report")	Y	Y	Y	Y	Y
8.32	Has a Department Level Reconciliation been provided for each trust fund and does Line A of the Schedule I equal the CFO amount? If not, the agency must correct Line A. (SC1R, DEPT)	Y	Y	Y	Y	Y
8.33	Has a Schedule IB been provided for each trust fund and does total agree with line I ?					
8.34	Have A/R been properly analyzed and any allowances for doubtful accounts been properly recorded on the Schedule IC?	Y	Y	Y	Y	Y
TIP	The Schedule I is the most reliable source of data concerning the trust funds. It is very important that this schedule is as accurate as possible!	Y	Y	Y	Y	Y

		Progra	m or Serv	rice (Budg	get Entity	Codes)
	Action			72600400		
		1				
TIP	Determine if the agency is scheduled for trust fund review. (See page 130 of the					
	LBR Instructions.) Transaction DFTR in LAS/PBS is also available and provides an LBR review date for each trust fund.					
TIP	Review the unreserved fund balances and compare revenue totals to expenditure					
	totals to determine and understand the trust fund status.					
TIP	Typically nonoperating expenditures and revenues should not be a negative					
	number. Any negative numbers must be fully justified.					
	EDULE II (PSCR, SC2)					
AUDIT						
9.1	Is the pay grade minimum for salary rate utilized for positions in segments 2 and 3?					
	(BRAR, BRAA - Report should print "No Records Selected For This					
	<b>Request")</b> Note: Amounts other than the pay grade minimum should be fully					
	justified in the D-3A issue narrative. (See <i>Base Rate Audit</i> on page 161 of the LBR		37	37	37	37
	Instructions.)	Y	Y	Y	Y	Y
	HEDULE III (PSCR, SC3)	1	ī	1	1	
10.1	Is the appropriate lapse amount applied in Segment 3? (See page 92 of the LBR					
	Instructions.)	Y	Y	Y	Y	Y
10.2	Are amounts in <i>Other Salary Amount</i> appropriate and fully justified? (See page 99					
	of the LBR Instructions for appropriate use of the OAD transaction.) Use <b>OADI</b> or					
	<b>OADR</b> to identify agency other salary amounts requested.		• •		**	
		Y	Y	Y	Y	Y
	HEDULE IV (EADR, SC4)	T	1	T		
11.1	Are the correct Information Technology (IT) issue codes used?	Y	Y	Y	Y	Y
TIP	If IT issues are not coded correctly (with "C" in 6th position), they will not appear					
	in the Schedule IV.					
12. SCI	HEDULE VIIIA (EADR, SC8A)					
12.1	Is there only one #1 priority, one #2 priority, one #3 priority, etc. reported on the					
	Schedule VIII-A? Are the priority narrative explanations adequate? Note: FCO					
	issues can now be included in the priority listing.	Y	Y	Y	Y	Y
13. SCI	HEDULE VIIIB-1 (EADR, S8B1)					
13.1	NOT REQUIRED FOR THIS YEAR					
14. SCI	HEDULE VIIIB-2 (EADR, S8B2)					
14.1	Do the reductions comply with the instructions provided on pages 104 through 106					
	of the LBR Instructions regarding a 5% reduction in recurring General Revenue and					
	Trust Funds, including the verification that the 33BXXX0 issue has NOT been					
	used?	Y	Y	Y	Y	Y
15. SCI	HEDULE VIIIC (EADR, S8C)					
	BS Web - see page 107-109 of the LBR Instructions for detailed instructions)					
15.1	Agencies are required to generate this schedule via the LAS/PBS Web.	Y	Y	Y	Y	Y
15.2	Does the schedule include at least three and no more than 10 unique reprioritization				_	
13.2	issues, in priority order? Manual Check.	Y	Y	Y	Y	Y
15.3	Does the schedule display reprioritization issues that are each comprised of two	<u> </u>		-	1	-
13.3	unique issues - a deduct component and an add-back component which net to zero					
	at the department level?	Y	Y	Y	Y	Y
15 4	Are the priority narrative explanations adequate and do they follow the guidelines	1	1	1	1	1
15.4	on pages 107-109 of the LBR instructions?	v	v	v	v	v
<u></u>	on pages 107-107 of the LDK mistractions:	Y	Y	Y	Y	Y

		Progra	m or Serv	ice (Bud	get Entity	Codes)
	Action	72600200	72600300	72600400	72600500	72600800
15.5	Does the issue narrative in A6 address the following: Does the state have the authority to implement the reprioritization issues independent of other entities (federal and local governments, private donors, etc.)? Are the reprioritization issues an allowable use of the recommended funding source?					
	an anowable use of the recommended runding source.	Y	Y	Y	Y	Y
AUDIT:						
15.6	Do the issues net to zero at the department level? (GENR, LBR5)	Y	Y	Y	Y	Y
16. SCH	EDULE XI (USCR,SCXI) (LAS/PBS Web - see page 110-114 of the LBR Instructions for	r detaile	d instru	ctions)		
16.1	Agencies are required to generate this spreadsheet via the LAS/PBS Web. The Final Excel version no longer has to be submitted to OPB for inclusion on the Governor's Florida Performs Website. (Note: Pursuant to section 216.023(4) (b), Florida Statutes, the Legislature can reduce the funding level for any agency					
	that does not provide this information.)	Y	Y	Y	Y	Y
16.2	Do the PDF files uploaded to the Florida Fiscal Portal for the LRPP and LBR	Y	Y	Y	Y	Y
AUDITS	S INCLUDED IN THE SCHEDULE XI REPORT:					
16.3	Does the FY 2014-15 Actual (prior year) Expenditures in Column A36 reconcile to Column A01? ( <b>GENR, ACT1</b> )	Y	Y	Y	Y	Y
16.4	None of the executive direction, administrative support and information technology statewide activities (ACT0010 thru ACT0490) have output standards (Record Type 5)? (Audit #1 should print "No Activities Found")					
		Y	Y	Y	Y	Y
16.5	Does the Fixed Capital Outlay (FCO) statewide activity (ACT0210) only contain 08XXXX or 14XXXX appropriation categories? (Audit #2 should print "No Operating Categories Found")	Y	Y	Y	Y	Y
16.6	Has the agency provided the necessary standard (Record Type 5) for all activities which should appear in Section II? (Note: Audit #3 will identify those activities that do NOT have a Record Type '5' and have not been identified as a 'Pass Through' activity. These activities will be displayed in Section III with the 'Payment of Pensions, Benefits and Claims' activity and 'Other' activities. Verify if these activities should be displayed in Section III. If not, an output standard would need to be added for that activity and the Schedule XI submitted again.)	Y	Y	Y	Y	Y
16.7	Does Section I (Final Budget for Agency) and Section III (Total Budget for	1	1	1	1	•
	Agency) equal? (Audit #4 should print "No Discrepancies Found")	Y	Y	Y	Y	Y
TIP	If Section I and Section III have a small difference, it may be due to rounding and therefore will be acceptable.					

		Progra	am or Serv	vice (Bud	get Entity	(Codes)
	Action	72600200	72600300	72600400	72600500	72600800
		•		•	•	
	ANUALLY PREPARED EXHIBITS & SCHEDULES	1				
17.1	Do exhibits and schedules comply with LBR Instructions (pages 115 through 158 of the LBR Instructions), and are they accurate and complete?	Y	Y	Y	Y	Y
17.2	Are appropriation category totals comparable to Exhibit B, where applicable?	Y	Y	Y	Y	Y
17.3	Are agency organization charts (Schedule X) provided and at the appropriate level of detail?	Y	Y	Y	Y	Y
17.4	Does the LBR include a separate IV-B for each IT project over \$1 million (see page 134 of the LBR instructions for exemptions to this rule)? Have all IV-B been emailed to: IT@LASPBS.state.fl.us					
		Y	Y	Y	Y	Y
17.5	Are all forms relating to Fixed Capital Outlay (FCO) funding requests submitted in the proper form, including a Truth in Bonding statement (if applicable) ?	Y	Y	Y	Y	Y
AUDIT	S - GENERAL INFORMATION					
TIP	Review <i>Section 6: Audits</i> of the LBR Instructions (pages 160-162) for a list of audits and their descriptions.					
TIP	Reorganizations may cause audit errors. Agencies must indicate that these errors are due to an agency reorganization to justify the audit error.					
18. CA	PITAL IMPROVEMENTS PROGRAM (CIP)					
18.1	Are the CIP-2, CIP-3, CIP-A and CIP-B forms included?	Y	Y	Y	Y	Y
18.2	Are the CIP-4 and CIP-5 forms submitted when applicable (see CIP Instructions)?	Y	Y	Y	Y	Y
18.3	Do all CIP forms comply with CIP Instructions where applicable (see CIP Instructions)?	Y	Y	Y	Y	Y
18.4	Does the agency request include 5 year projections (Columns A03, A06, A07, A08 and A09)?	Y	Y	Y	Y	Y
18.5	Are the appropriate counties identified in the narrative?	Y	Y	Y	Y	Y
18.6	Has the CIP-2 form (Exhibit B) been modified to include the agency priority for each project and the modified form saved as a PDF document?	Y	Y	Y	Y	Y
TIP	Requests for Fixed Capital Outlay appropriations which are Grants and Aids to Local Governments and Non-Profit Organizations must use the Grants and Aids to Local Governments and Non-Profit Organizations - Fixed Capital Outlay major appropriation category (140XXX) and include the sub-title "Grants and Aids". These appropriations utilize a CIP-B form as justification.		,	ı		
	ORIDA FISCAL PORTAL	1	ī			
19.1	Have all files been assembled correctly and posted to the Florida Fiscal Portal as outlined in the Florida Fiscal Portal Submittal Process?	Y	Y	Y	Y	Y

Fiscal Year 2016-17 LBR Technical Review Checklist Department/Budget Entity (Service): Insurance Benefit Administration, Retirement Benefits Administration, State Personnel Policy Administration, People First. Agency Budget Officer/OPB Analyst Name: Richard Perritti, Budget Officer/ Morgan Helton, OPB Analyst A "Y" indicates "YES" and is acceptable, an "N/J" indicates "NO/Justification Provided" - these require further explanation/justification (additional sheets can be used as necessary), and "TIPS" are other areas to consider. Program or Service (Budget Entity Codes) Action 72750200 72750300 72750400 72750500 1. GENERAL Are Columns A01, A02, A04, A05, A23, A24, A25, A36, A93, IA1, IA5, IA6, 1.1 IP1, IV1, IV3 and NV1 set to TRANSFER CONTROL for DISPLAY status and MANAGEMENT CONTROL for UPDATE status for both the Budget and Trust Fund columns? Are Columns A06, A07, A08 and A09 for Fixed Capital Outlay (FCO) set to TRANSFER CONTROL for DISPLAY status only? (CSDI) Y Y Y Y 1.2 Is Column A03 set to TRANSFER CONTROL for DISPLAY and UPDATE status for both the Budget and Trust Fund columns? (CSDI) Y Y Y Y AUDITS: Has Column A03 been copied to Column A12? Run the Exhibit B Audit 1.3 Comparison Report to verify. (EXBR, EXBA) Y Y Y Y Has security been set correctly? (CSDR, CSA) 1.4 TIP The agency should prepare the budget request for submission in this order: 1) Lock columns as described above; 2) copy Column A03 to Column A12; and 3) set Column A12 column security to ALL for DISPLAY status and MANAGEMENT CONTROL for UPDATE status. A security control feature has been added to the LAS/PBS Web upload process that will require columns to be in the proper status before uploading. 2. EXHIBIT A (EADR, EXA) Is the budget entity authority and description consistent with the agency's LRPP and 2.1 does it conform to the directives provided on page 59 of the LBR Instructions? Y Y Y Y 2.2 Are the statewide issues generated systematically (estimated expenditures, nonrecurring expenditures, etc.) included? Y Y Y Y 2.3 Are the issue codes and titles consistent with Section 3 of the LBR Instructions (pages 15 through 29)? Do they clearly describe the issue? Y Y Y Y Have the coding guidelines in Section 3 of the LBR Instructions (pages 15 through 2.4 29) been followed? Y Y Y 3. EXHIBIT B (EXBR, EXB) Is it apparent that there is a fund shift where an appropriation category's funding source is different between A02 and A03? Were the issues entered into LAS/PBS correctly? Check D-3A funding shift issue 340XXX0 - a unique deduct and unique add back issue should be used to ensure fund shifts display correctly on the LBR Y Y Y Y exhibits. **AUDITS**: Negative Appropriation Category Audit for Agency Request (Columns A03 and 3.2 A04): Are all appropriation categories positive by budget entity at the FSI level? Are all nonrecurring amounts less than requested amounts? (NACR, NAC -

Y

Y

Y

Y

Report should print "No Negative Appropriation Categories Found")

		Program or Service (Budget Entity Cod				
	Action	72750200	72750300	72750400	72750500	
3.3	Current Year Estimated Verification Comparison Report: Is Column A02 equal to					
	Column B07? (EXBR, EXBC - Report should print "Records Selected Net To Zero")	3.7	3.7	37	3.7	
TIVE		Y	Y	Y	Y	
TIP	Generally look for and be able to fully explain significant differences between A02 and A03.					
TELED						
TIP	Exhibit B - A02 equal to B07: Compares Current Year Estimated column to a					
	backup of A02. This audit is necessary to ensure that the historical detail records have not been adjusted. Records selected should net to zero.					
	have not been adjusted. Records selected should liet to zero.					
TIP	Requests for appropriations which require advance payment authority must use the					
	sub-title "Grants and Aids". For advance payment authority to local units of					
	government, the Aid to Local Government appropriation category (05XXXX)					
	should be used. For advance payment authority to non-profit organizations or other					
	units of state government, the Special Categories appropriation category (10XXXX) should be used.					
4 EVII						
4. EXH 4.1	IBIT D (EADR, EXD)  Is the program component objective statement consistent with the agency LRPP,					
4.1	and does it conform to the directives provided on page 61 of the LBR Instructions?	Y	Y	Y	Y	
4.2	Is the program component code and title used correct?	Y	Y	Y	Y	
TIP	Fund shifts or transfers of services or activities between program components will	1	1	1	1	
111	be displayed on an Exhibit D whereas it may not be visible on an Exhibit A.					
	be displayed on an Exhibit D whereas it may not be visible on an Exhibit 71.					
f EVII	IDIT D 1 (ED1D EVD1)					
5. EAH 5.1	IBIT D-1 (ED1R, EXD1)	Y	Y	Y	Y	
	Are all object of expenditures positive amounts? (This is a manual check.)	Y	Y	Y	Y	
AUDITS						
5.2	Do the fund totals agree with the object category totals within each appropriation category? (ED1R, XD1A - Report should print "No Differences Found For					
	This Report")	3.7	Y	W	37	
5.2	• /	Y	Y	Y	Y	
5.3	FLAIR Expenditure/Appropriation Ledger Comparison Report: Is Column A01 less than Column B04? (EXBR, EXBB - Negative differences need to be					
	corrected in Column A01.)					
	corrected in Column Avi.)	Y	Y	Y	Y	
5.4	A01/State Accounts Disbursements and Carry Forward Comparison Report: Does		_			
	Column A01 equal Column B08? (EXBR, EXBD - Differences need to be					
	corrected in Column A01.)					
		Y	Y	Y	Y	
TIP	If objects are negative amounts, the agency must make adjustments to Column A01					
	to correct the object amounts. In addition, the fund totals must be adjusted to					
	reflect the adjustment made to the object data.					
TIP	If fund totals and object totals do not agree or negative object amounts exist, the					
	agency must adjust Column A01.					
TIP	Exhibit B - A01 less than B04: This audit is to ensure that the disbursements and					
	carry/certifications forward in A01 are less than FY 2014-15 approved budget.					
	Amounts should be positive.					
TIP	If B08 is not equal to A01, check the following: 1) the initial FLAIR disbursements					
	or carry forward data load was corrected appropriately in A01; 2) the disbursement					
	data from departmental FLAIR was reconciled to State Accounts; and 3) the FLAIR					
	disbursements did not change after Column B08 was created.					
6. EXH	IBIT D-3 (ED3R, ED3) (Not required to be submitted in the LBR - for analytic	al purn	oses onl	v.)		
6.1	Are issues appropriately aligned with appropriation categories?	Y	Y	Y	Y	

		Program or Service (Budge				Codes)
	Action	72750200	72750300	72750400	72750500	
TIP	Exhibit D-3 is no longer required in the budget submission but may be needed for this particular appropriation category/issue sort. Exhibit D-3 is also a useful report when identifying negative appropriation category problems.					
7. EXE	HIBIT D-3A (EADR, ED3A)					
7.1	Are the issue titles correct and do they clearly identify the issue? (See pages 15 through 33 of the LBR Instructions.)	Y	Y	Y	Y	
7.2	Does the issue narrative adequately explain the agency's request and is the explanation consistent with the LRPP? (See page 67-68 of the LBR Instructions.)	Y	Y	Y	Y	
7.3	Does the narrative for Information Technology (IT) issue follow the additional narrative requirements described on pages 69 through 71 of the LBR Instructions?	Y	Y	Y	Y	
7.4	Are all issues with an IT component identified with a "Y" in the "IT COMPONENT?" field? If the issue contains an IT component, has that component been identified and documented?	Y	Y	Y	Y	
7.5	Does the issue narrative explain any variances from the Standard Expense and Human Resource Services Assessments package? Is the nonrecurring portion in the nonrecurring column? (See pages E-4 through E-6 of the LBR Instructions.)	V	Y	Y	V	
7.6	Does the salary rate request amount accurately reflect any new requests and are the amounts proportionate to the Salaries and Benefits request? Note: Salary rate should always be annualized.	Y	Y	Y	Y	
7.7	Does the issue narrative thoroughly explain/justify all Salaries and Benefits amounts entered into the Other Salary Amounts transactions (OADA/C)? Amounts entered into OAD are reflected in the Position Detail of Salaries and Benefits section of the Exhibit D-3A.	Y	Y	Y	Y	
7.8	Does the issue narrative include the Consensus Estimating Conference forecast, where appropriate?	Y	Y	Y	Y	
7.9	Does the issue narrative reference the specific county(ies) where applicable?	Y	Y	Y	Y	
7.10	Do the 160XXX0 issues reflect budget amendments that have been approved (or in the process of being approved) and that have a recurring impact (including Lump Sums)? Have the approved budget amendments been entered in Column A18 as instructed in Memo #16-002?	Y	Y	Y	Y	
7.11	When appropriate are there any 160XXX0 issues included to delete positions placed in reserve in the OPB Position and Rate Ledger (e.g. unfunded grants)? Note: Lump sum appropriations not yet allocated should <u>not</u> be deleted. ( <b>PLRR</b> , <b>PLMO</b> )	Y	Y	Y	Y	
7.12	Does the issue narrative include plans to satisfy additional space requirements when requesting additional positions?	Y	Y	Y	Y	
7.13	Has the agency included a 160XXX0 issue and 210XXXX and 260XXX0 issues as required for lump sum distributions?	Y	Y	Y	Y	
7.14	Do the amounts reflect appropriate FSI assignments?  Are the 33XXXX0 issues negative amounts only and do not restore nonrecurring cuts from a prior year or fund any issues that net to a positive or zero amount?  Check D-3A issues 33XXXX0 - a unique issue should be used for issues that net to zero or a positive amount.	Y	Y	Y	Y	

		Program or Service (Budget Entity Codes)				
	Action	72750200 72750300 72750400 72750500				
7.16	Do the issues relating to <i>salary and benefits</i> have an "A" in the fifth position of the issue code (XXXXAXX) and are they self-contained (not combined with other					
	issues)? (See page 28 and 90 of the LBR Instructions.)	Y	Y	Y	Y	
7.17	Do the issues relating to <i>Information Technology (IT)</i> have a "C" in the sixth position of the issue code (36XXXCX) and are the correct issue codes used (361XXC0, 362XXC0, 363XXC0, 17C01C0, 17C02C0, 17C03C0, 24010C0, 33001C0, 330010C0, 33011C0, 160E470, 160E480 or 55C01C0)?	Y	Y	Y	Y	
7.18	Are the issues relating to <i>major audit findings and recommendations</i> properly coded (4A0XXX0, 4B0XXX0)?	Y	Y	Y	Y	
7.19	Does the issue narrative identify the strategy or strategies in the Five Year Statewide Strategic Plan for Economic Development?	Y	Y	Y	Y	
AUDIT		•	1	•	•	
7.20	Are all FSI's equal to '1', '2', '3', or '9'? There should be no FSI's equal to '0'. (EADR, FSIA - Report should print "No Records Selected For Reporting")	Y	Y	Y	Y	
7.21	Does the General Revenue for 160XXXX (Adjustments to Current Year Expenditures) issues net to zero? (GENR, LBR1)	Y	Y	Y	Y	
7.22	Does the General Revenue for 180XXXX (Intra-Agency Reorganizations) issues net to zero? (GENR, LBR2)	Y	Y	Y	Y	
7.23	Does the General Revenue for 200XXXX (Estimated Expenditures Realignment) issues net to zero? (GENR, LBR3)	Y	Y	Y	Y	
7.24	Have FCO appropriations been entered into the nonrecurring column A04? (GENR, LBR4 - Report should print "No Records Selected For Reporting" or a listing of D-3A issue(s) assigned to Debt Service (IOE N) or in some cases State Capital Outlay - Public Education Capital Outlay (IOE L))	Y	Y	Y	Y	
TIP	Salaries and Benefits amounts entered using the OADA/C transactions must be thoroughly justified in the D-3A issue narrative. Agencies can run <b>OADA/OADR</b> from STAM to identify the amounts entered into OAD and ensure these entries have been thoroughly explained in the D-3A issue narrative.					
TIP	The issue narrative must completely and thoroughly explain and justify each D-3A issue. Agencies must ensure it provides the information necessary for the OPB and legislative analysts to have a complete understanding of the issue submitted. Thoroughly review pages 65 through 70 of the LBR Instructions.					
TIP	Check BAPS to verify status of budget amendments. Check for reapprovals not picked up in the General Appropriations Act. Verify that Lump Sum appropriations in Column A02 do not appear in Column A03. Review budget amendments to verify that 160XXX0 issue amounts correspond accurately and net to zero for General Revenue funds.					
TIP	If an agency is receiving federal funds from another agency the FSI should = $9$ (Transfer - Recipient of Federal Funds). The agency that originally receives the funds directly from the federal agency should use FSI = $3$ (Federal Funds).					
TIP	If a state agency needs to include in its LBR a realignment or workload request issue to align its data processing services category with its projected FY 2016-17 data center costs, this can be completed by using the new State Data Center data processing services category (210001).					

		Program or Service (Budget Entity Code				
	Action	72750200	72750300	72750400	72750500	
TIP	If an appropriation made in the FY 2015-16 General Appropriations Act duplicates an appropriation made in substantive legislation, the agency must create a unique deduct nonrecurring issue to eliminate the duplicated appropriation. Normally this is taken care of through line item veto.					
8. SCH	EDULE I & RELATED DOCUMENTS (SC1R, SC1 - Budget Entity Level or SC1R	, SC1D	- Depart	ment Le	vel)	
8.1	Has a separate department level Schedule I and supporting documents package been submitted by the agency?	Y	Y	Y	Y	
8.2	Has a Schedule I and Schedule IB been completed in LAS/PBS for each operating trust fund?	Y	Y	Y	Y	
8.3	Have the appropriate Schedule I supporting documents been included for the trust funds (Schedule IA, Schedule IC, and Reconciliation to Trial Balance)?	Y	Y	Y	Y	
8.4	Have the Examination of Regulatory Fees Part I and Part II forms been included for the applicable regulatory programs?	Y	Y	Y	Y	
8.5	Have the required detailed narratives been provided (5% trust fund reserve narrative; method for computing the distribution of cost for general management and administrative services narrative; adjustments narrative; revenue estimating methodology narrative; fixed capital outlay adjustment narrative)?	Y	Y	Y	Y	
8.6	Has the Inter-Agency Transfers Reported on Schedule I form been included as applicable for transfers totaling \$100,000 or more for the fiscal year?	Y	Y	Y	Y	
8.7	If the agency is scheduled for the annual trust fund review this year, have the Schedule ID and applicable draft legislation been included for recreation, modification or termination of existing trust funds?	Y	Y	Y	Y	
8.8	If the agency is scheduled for the annual trust fund review this year, have the necessary trust funds been requested for creation pursuant to <i>section</i> 215.32(2)(b), <i>Florida Statutes</i> - including the Schedule ID and applicable legislation?	Y	Y	Y	Y	
8.9	Are the revenue codes correct? In the case of federal revenues, has the agency appropriately identified direct versus indirect receipts (object codes 000700, 000750, 000799, 001510 and 001599)? For non-grant federal revenues, is the correct revenue code identified (codes 000504, 000119, 001270, 001870, 001970)?	Y	Y	Y	Y	
8.10	Are the statutory authority references correct?	Y	Y	Y	Y	
8.11	Are the General Revenue Service Charge percentage rates used for each revenue source correct? (Refer to Section 215.20, Florida Statutes for appropriate general revenue service charge percentage rates.)	Y	Y	Y	Y	
8.12	Is this an accurate representation of revenues based on the most recent Consensus Estimating Conference forecasts?	Y	Y	Y	Y	
8.13	If there is no Consensus Estimating Conference forecast available, do the revenue estimates appear to be reasonable?	Y	Y	Y	Y	
8.14	Are the federal funds revenues reported in Section I broken out by individual grant? Are the correct CFDA codes used?	Y	Y	Y	Y	
8.15	Are anticipated grants included and based on the state fiscal year (rather than federal fiscal year)?	Y	Y	Y	Y	
8.16	Are the Schedule I revenues consistent with the FSI's reported in the Exhibit D-3A?	Y	Y	Y	Y	
8.17	If applicable, are nonrecurring revenues entered into Column A04?	Y	Y	Y	Y	

		Progra	m or Serv	ice (Budg	get Entity	Codes)
	Action	72750200	72750300	72750400	72750500	
8.18	Has the agency certified the revenue estimates in columns A02 and A03 to be the latest and most accurate available? Does the certification include a statement that the agency will notify OPB of any significant changes in revenue estimates that occur prior to the Governor's Budget Recommendations being issued?					
		Y	Y	Y	Y	
8.19	Is a 5% trust fund reserve reflected in Section II? If not, is sufficient justification provided for exemption? Are the additional narrative requirements provided?	Y	Y	Y	Y	
8.20	Are appropriate general revenue service charge nonoperating amounts included in Section II?	Y	Y	Y	Y	
8.21	Are nonoperating expenditures to other budget entities/departments cross-referenced accurately?	Y	Y	Y	Y	
8.22	Do transfers balance between funds (within the agency as well as between agencies)? (See also 8.6 for required transfer confirmation of amounts totaling	Y	Y	Y	Y	
8.23	Are nonoperating expenditures recorded in Section II and adjustments recorded in Section III?	Y	Y	Y	Y	
8.24	Are prior year September operating reversions appropriately shown in column A01?	Y	Y	Y	Y	
8.25	Are current year September operating reversions appropriately shown in column A02?	Y	Y	Y	Y	
8.26	Does the Schedule IC properly reflect the unreserved fund balance for each trust fund as defined by the LBR Instructions, and is it reconciled to the agency accounting records?	Y	Y	Y	Y	
8.27	Has the agency properly accounted for continuing appropriations (category 13XXXX) in column A01, Section III?	Y	Y	Y	Y	
8.28	Does Column A01 of the Schedule I accurately represent the actual prior year accounting data as reflected in the agency accounting records, and is it provided in sufficient detail for analysis?	Y	Y	Y	Y	
8.29	Does Line I of Column A01 (Schedule I) equal Line K of the Schedule IC?	Y	Y	Y	Y	
AUDITS					ı	
8.30	Is Line I a positive number? (If not, the agency must adjust the budget request to eliminate the deficit).	Y	Y	Y	Y	
8.31	Is the June 30 Adjusted Unreserved Fund Balance (Line I) equal to the July 1 Unreserved Fund Balance (Line A) of the following year? If a Schedule IB was prepared, do the totals agree with the Schedule I, Line I? (SC1R, SC1A - Report should print "No Discrepancies Exist For This Report")	Y	Y	Y	Y	
8.32	Has a Department Level Reconciliation been provided for each trust fund and does Line A of the Schedule I equal the CFO amount? If not, the agency must correct Line A. (SC1R, DEPT)	Y	Y	Y	Y	
8.33	Has a Schedule IB been provided for each trust fund and does total agree with line I ?					
8.34	Have A/R been properly analyzed and any allowances for doubtful accounts been properly recorded on the Schedule IC?	Y	Y	Y	Y	
TIP	The Schedule I is the most reliable source of data concerning the trust funds. It is	Y	Y	Y	Y	
111	very important that this schedule is as accurate as possible!					

		Progra	m or Serv	ice (Budg	get Entity	Codes)
	Action	72750200	72750300	72750400	72750500	
TIVE						
TIP	Determine if the agency is scheduled for trust fund review. (See page 130 of the LBR Instructions.) Transaction DFTR in LAS/PBS is also available and provides					
	an LBR review date for each trust fund.					
TTVD.						
TIP	Review the unreserved fund balances and compare revenue totals to expenditure					
TIVE	totals to determine and understand the trust fund status.					
TIP	Typically nonoperating expenditures and revenues should not be a negative					
	number. Any negative numbers must be fully justified.					
	EDULE II (PSCR, SC2)					
AUDIT		_	1	1	1	1
9.1	Is the pay grade minimum for salary rate utilized for positions in segments 2 and 3?					
	(BRAR, BRAA - Report should print "No Records Selected For This					
	<b>Request"</b> ) Note: Amounts other than the pay grade minimum should be fully justified in the D-3A issue narrative. (See <i>Base Rate Audit</i> on page 161 of the LBR					
	Instructions.)	Y	Y	Y	Y	
10. SC	HEDULE III (PSCR, SC3)					
10.1	Is the appropriate lapse amount applied in Segment 3? (See page 92 of the LBR					
10.1	Instructions.)	Y	Y	Y	Y	
10.2	Are amounts in <i>Other Salary Amount</i> appropriate and fully justified? (See page 99)	-	1			
10.2	of the LBR Instructions for appropriate use of the OAD transaction.) Use <b>OADI</b> or					
	OADR to identify agency other salary amounts requested.					
	- · · · · · · · · · · · · · · · · · · ·	Y	Y	Y	Y	
11. SCI	HEDULE IV (EADR, SC4)	<u> </u>	Į.	Į.	Į.	
11.1	Are the correct Information Technology (IT) issue codes used?	Y	Y	Y	Y	
TIP	If IT issues are not coded correctly (with "C" in 6th position), they will not appear					
	in the Schedule IV.					
12. SCI	HEDULE VIIIA (EADR, SC8A)					
12.1	Is there only one #1 priority, one #2 priority, one #3 priority, etc. reported on the					
	Schedule VIII-A? Are the priority narrative explanations adequate? Note: FCO					
	issues can now be included in the priority listing.	Y	Y	Y	Y	
13. SCI	HEDULE VIIIB-1 (EADR, S8B1)					
13.1	NOT REQUIRED FOR THIS YEAR					
14. SCI	HEDULE VIIIB-2 (EADR, S8B2)	<u> </u>	Į.	Į.	Į.	
14.1	Do the reductions comply with the instructions provided on pages 104 through 106					
	of the LBR Instructions regarding a 5% reduction in recurring General Revenue and					
	Trust Funds, including the verification that the 33BXXX0 issue has NOT been					
	used?	Y	Y	Y	Y	
	HEDULE VIIIC (EADR, S8C)					
(LAS/P	BS Web - see page 107-109 of the LBR Instructions for detailed instructions)					
15.1	Agencies are required to generate this schedule via the LAS/PBS Web.	Y	Y	Y	Y	
15.2	Does the schedule include at least three and no more than 10 unique reprioritization					
	issues, in priority order? Manual Check.	Y	Y	Y	Y	
15.3	Does the schedule display reprioritization issues that are each comprised of two					
	unique issues - a deduct component and an add-back component which net to zero					
	at the department level?	Y	Y	Y	Y	
15.4	Are the priority narrative explanations adequate and do they follow the guidelines					
	on pages 107-109 of the LBR instructions?	Y	Y	Y	Y	
		•		-	-	

		Progra	m or Serv	rice (Budg	get Entity (	Codes)
	Action	72750200	72750300	72750400	72750500	
15.5	Does the issue narrative in A6 address the following: Does the state have the authority to implement the reprioritization issues independent of other entities (federal and local governments, private donors, etc.)? Are the reprioritization issues an allowable was of the recommended funding source?					
	an allowable use of the recommended funding source?	Y	Y	Y	Y	
AUDIT:						
15.6	Do the issues net to zero at the department level? (GENR, LBR5)	Y	Y	Y	Y	
16. SCH	EDULE XI (USCR,SCXI) (LAS/PBS Web - see page 110-114 of the LBR Instructions for	r detaile				
16.1	Agencies are required to generate this spreadsheet via the LAS/PBS Web. The Final Excel version no longer has to be submitted to OPB for inclusion on the Governor's Florida Performs Website. (Note: Pursuant to section 216.023(4) (b), Florida Statutes, the Legislature can reduce the funding level for any agency					
	that does not provide this information.)	Y	Y	Y	Y	
16.2	Do the PDF files uploaded to the Florida Fiscal Portal for the LRPP and LBR	Y	Y	Y	Y	
AUDITS	S INCLUDED IN THE SCHEDULE XI REPORT:					
16.3	Does the FY 2014-15 Actual (prior year) Expenditures in Column A36 reconcile to Column A01? ( <b>GENR, ACT1</b> )	Y	Y	Y	Y	
16.4	None of the executive direction, administrative support and information technology statewide activities (ACT0010 thru ACT0490) have output standards (Record Type 5)? (Audit #1 should print "No Activities Found")					
		Y	Y	Y	Y	
16.5	Does the Fixed Capital Outlay (FCO) statewide activity (ACT0210) only contain 08XXXX or 14XXXX appropriation categories? (Audit #2 should print "No Operating Categories Found")	Y	Y	Y	Y	
16.6	Has the agency provided the necessary standard (Record Type 5) for all activities which should appear in Section II? (Note: Audit #3 will identify those activities that do NOT have a Record Type '5' and have not been identified as a 'Pass Through' activity. These activities will be displayed in Section III with the 'Payment of Pensions, Benefits and Claims' activity and 'Other' activities. Verify if these activities should be displayed in Section III. If not, an output standard would need to be added for that activity and the Schedule XI submitted again.)	Y	Y	Y	Y	
16.7	Does Section I (Final Budget for Agency) and Section III (Total Budget for Agency) equal? (Audit #4 should print "No Discrepancies Found")	Y	Y	Y	Y	
TIP	If Section I and Section III have a small difference, it may be due to rounding and therefore will be acceptable.		1	ı		

		Progra	am or Ser	vice (Bud	get Entity	Codes)
	Action	72750200	72750300	72750400	72750500	
	ANUALLY PREPARED EXHIBITS & SCHEDULES				1	т
17.1	Do exhibits and schedules comply with LBR Instructions (pages 115 through 158 of the LBR Instructions), and are they accurate and complete?	Y	Y	Y	Y	
17.2	Are appropriation category totals comparable to Exhibit B, where applicable?	Y	Y	Y	Y	
17.3	Are agency organization charts (Schedule X) provided and at the appropriate level of detail?	Y	Y	Y	Y	
17.4	Does the LBR include a separate IV-B for each IT project over \$1 million (see page 134 of the LBR instructions for exemptions to this rule)? Have all IV-B been emailed to: IT@LASPBS.state.fl.us					
		Y	Y	Y	Y	
17.5	Are all forms relating to Fixed Capital Outlay (FCO) funding requests submitted in the proper form, including a Truth in Bonding statement (if applicable) ?	Y	Y	Y	Y	
AUDIT	S - GENERAL INFORMATION					
TIP	Review <i>Section 6: Audits</i> of the LBR Instructions (pages 160-162) for a list of audits and their descriptions.					
TIP	Reorganizations may cause audit errors. Agencies must indicate that these errors are due to an agency reorganization to justify the audit error.					
18. CA	PITAL IMPROVEMENTS PROGRAM (CIP)					
18.1	Are the CIP-2, CIP-3, CIP-A and CIP-B forms included?	Y	Y	Y	Y	
18.2	Are the CIP-4 and CIP-5 forms submitted when applicable (see CIP Instructions)?	Y	Y	Y	Y	
18.3	Do all CIP forms comply with CIP Instructions where applicable (see CIP Instructions)?	Y	Y	Y	Y	
18.4	Does the agency request include 5 year projections (Columns A03, A06, A07, A08 and A09)?	Y	Y	Y	Y	
18.5	Are the appropriate counties identified in the narrative?	Y	Y	Y	Y	
18.6	Has the CIP-2 form (Exhibit B) been modified to include the agency priority for each project and the modified form saved as a PDF document?	Y	Y	Y	Y	
TIP	Requests for Fixed Capital Outlay appropriations which are Grants and Aids to Local Governments and Non-Profit Organizations must use the Grants and Aids to Local Governments and Non-Profit Organizations - Fixed Capital Outlay major appropriation category (140XXX) and include the sub-title "Grants and Aids". These appropriations utilize a CIP-B form as justification.		•	•	•	•
19. FL	ORIDA FISCAL PORTAL					
19.1	Have all files been assembled correctly and posted to the Florida Fiscal Portal as outlined in the Florida Fiscal Portal Submittal Process?	Y	Y	Y	Y	

## Fiscal Year 2016-17 LBR Technical Review Checklist

Department/Budget Entity (Service): Telecommunications Services, Wireless Services, Public Employee Relations Commission, Commission on Human Relations.

Agency Budget Officer/OPB Analyst Name: Richard Perritti, Budget Officer/ Morgan Helton, OPB Analyst

"N/I" indicates "NO/Justification

	dicates "YES" and is acceptable, an "N/J" indicates "NO/Justification Provided" - these require nal sheets can be used as necessary), and "TIPS" are other areas to consider.	e further (	explanat	ion/justif	ication	
Ì	7//	Progra	m or Serv	vice (Budg	get Entity (	Codes)
	Action	72900100	72900200	72920100	72950100	
1. GEN	NERAL					
1.1	Are Columns A01, A02, A04, A05, A23, A24, A25, A36, A93, IA1, IA5, IA6, IP1, IV1, IV3 and NV1 set to TRANSFER CONTROL for DISPLAY status and MANAGEMENT CONTROL for UPDATE status for both the Budget and Trust Fund columns? Are Columns A06, A07, A08 and A09 for Fixed Capital Outlay (FCO) set to TRANSFER CONTROL for DISPLAY status only? (CSDI)					
		Y	Y	Y	Y	
1.2	Is Column A03 set to TRANSFER CONTROL for DISPLAY and UPDATE status for both the Budget and Trust Fund columns? (CSDI)	Y	Y	Y	Y	
AUDIT		<u> </u>	•	T		1
1.3	Has Column A03 been copied to Column A12? Run the Exhibit B Audit Comparison Report to verify. ( <b>EXBR, EXBA</b> )	Y	Y	Y	Y	
1.4	Has security been set correctly? (CSDR, CSA)	Y	Y	Y	Y	
TIP	The agency should prepare the budget request for submission in this order: 1) Lock columns as described above; 2) copy Column A03 to Column A12; and 3) set Column A12 column security to ALL for DISPLAY status and MANAGEMENT CONTROL for UPDATE status. A security control feature has been added to the LAS/PBS Web upload process that will require columns to be in the proper status before uploading.					
2. EXI	HIBIT A (EADR, EXA)					
2.1	Is the budget entity authority and description consistent with the agency's LRPP and does it conform to the directives provided on page 59 of the LBR Instructions?	Y	Y	Y	Y	
2.2	Are the statewide issues generated systematically (estimated expenditures, nonrecurring expenditures, etc.) included?	Y	Y	Y	Y	
2.3	Are the issue codes and titles consistent with <i>Section 3</i> of the LBR Instructions (pages 15 through 29)? Do they clearly describe the issue?	Y	Y	Y	Y	
2.4	Have the coding guidelines in <i>Section 3</i> of the LBR Instructions (pages 15 through 29) been followed?	Y	Y	Y	Y	
3. EXI	HIBIT B (EXBR, EXB)					
3.1	Is it apparent that there is a fund shift where an appropriation category's funding source is different between A02 and A03? Were the issues entered into LAS/PBS correctly? Check D-3A funding shift issue 340XXX0 - a unique deduct and unique add back issue should be used to ensure fund shifts display correctly on the LBR exhibits.	Y	Y	Y	Y	
AUDIT				1	1	1
3.2	Negative Appropriation Category Audit for Agency Request (Columns A03 and A04): Are all appropriation categories positive by budget entity at the FSI level? Are all nonrecurring amounts less than requested amounts? (NACR, NAC - Report should print "No Negative Appropriation Categories Found")					
		Y	Y	Y	Y	

		Progra	m or Serv	ice (Budg	get Entity	Codes)
	Action	72900100	72900200	72920100	72950100	
3.3	Current Year Estimated Verification Comparison Report: Is Column A02 equal to Column B07? (EXBR, EXBC - Report should print "Records Selected Net To Zero")	Y	Y	Y	Y	
TIP	Generally look for and be able to fully explain significant differences between A02 and A03.			•	•	•
TIP	Exhibit B - A02 equal to B07: Compares Current Year Estimated column to a backup of A02. This audit is necessary to ensure that the historical detail records have not been adjusted. Records selected should net to zero.					
TIP	Requests for appropriations which require advance payment authority must use the sub-title "Grants and Aids". For advance payment authority to local units of government, the Aid to Local Government appropriation category (05XXXX) should be used. For advance payment authority to non-profit organizations or other units of state government, the Special Categories appropriation category (10XXXX) should be used.					
4. EXH	IIBIT D (EADR, EXD)					
4.1	Is the program component objective statement consistent with the agency LRPP, and does it conform to the directives provided on page 61 of the LBR Instructions?	Y	Y	Y	Y	
4.2	Is the program component code and title used correct?	Y	Y	Y	Y	
TIP	Fund shifts or transfers of services or activities between program components will be displayed on an Exhibit D whereas it may not be visible on an Exhibit A.					
5. EXH	HBIT D-1 (ED1R, EXD1)					
5.1	Are all object of expenditures positive amounts? (This is a manual check.)	Y	Y	Y	Y	
AUDITS						
5.2	Do the fund totals agree with the object category totals within each appropriation category? (ED1R, XD1A - Report should print "No Differences Found For This Report")	Y	Y	Y	Y	
5.3	FLAIR Expenditure/Appropriation Ledger Comparison Report: Is Column A01 less than Column B04? (EXBR, EXBB - Negative differences need to be corrected in Column A01.)	Y	Y	Y	Y	
5.4	A01/State Accounts Disbursements and Carry Forward Comparison Report: Does Column A01 equal Column B08? (EXBR, EXBD - Differences need to be corrected in Column A01.)	1	1	1	1	
		Y	Y	Y	Y	
TIP	If objects are negative amounts, the agency must make adjustments to Column A01 to correct the object amounts. In addition, the fund totals must be adjusted to reflect the adjustment made to the object data.					
TIP	If fund totals and object totals do not agree or negative object amounts exist, the agency must adjust Column A01.					
TIP	Exhibit B - A01 less than B04: This audit is to ensure that the disbursements and carry/certifications forward in A01 are less than FY 2014-15 approved budget. Amounts should be positive.					
TIP	If B08 is not equal to A01, check the following: 1) the initial FLAIR disbursements or carry forward data load was corrected appropriately in A01; 2) the disbursement data from departmental FLAIR was reconciled to State Accounts; and 3) the FLAIR disbursements did not change after Column B08 was created.					
6. EXH	HBIT D-3 (ED3R, ED3) (Not required to be submitted in the LBR - for analytic	al purpo	ses onl	y.)		
6.1	Are issues appropriately aligned with appropriation categories?	Y	Y	Y	Y	1

		Progra	m or Serv	ice (Budg	et Entity (	Codes)
	Action	72900100	72900200	72920100	72950100	
TIP	Exhibit D-3 is no longer required in the budget submission but may be needed for this particular appropriation category/issue sort. Exhibit D-3 is also a useful report when identifying negative appropriation category problems.					
7. EXH	HBIT D-3A (EADR, ED3A)	3 is no longer required in the budget submission but may be needed for a part of the property				
7.1	Are the issue titles correct and do they clearly identify the issue? (See pages 15 through 33 of the LBR Instructions.)	Y	Y	Y	Y	
7.2	Does the issue narrative adequately explain the agency's request and is the explanation consistent with the LRPP? (See page 67-68 of the LBR Instructions.)	Y	Y	Y	Y	
7.3	Does the narrative for Information Technology (IT) issue follow the additional narrative requirements described on pages 69 through 71 of the LBR Instructions?	Y	Y	Y	Y	
7.4	Are all issues with an IT component identified with a "Y" in the "IT COMPONENT?" field? If the issue contains an IT component, has that component been identified and documented?	Y	Y	Y	Y	
7.5	Does the issue narrative explain any variances from the Standard Expense and Human Resource Services Assessments package? Is the nonrecurring portion in the nonrecurring column? (See pages E-4 through E-6 of the LBR Instructions.)		Y	Y	Y	
7.6	Does the salary rate request amount accurately reflect any new requests and are the amounts proportionate to the Salaries and Benefits request? Note: Salary rate should always be annualized.	Y	Y	Y	Y	
7.7	Does the issue narrative thoroughly explain/justify all Salaries and Benefits amounts entered into the Other Salary Amounts transactions (OADA/C)? Amounts entered into OAD are reflected in the Position Detail of Salaries and Benefits section of the Exhibit D-3A.	V	V	V	Y	
7.8	Does the issue narrative include the Consensus Estimating Conference forecast, where appropriate?					
7.9	Does the issue narrative reference the specific county(ies) where applicable?	Y	Y	Y	Y	
7.10	Do the 160XXX0 issues reflect budget amendments that have been approved (or in the process of being approved) and that have a recurring impact (including Lump Sums)? Have the approved budget amendments been entered in Column A18 as instructed in Memo #16-002?	Y	Y	Y	Y	
7.11	When appropriate are there any 160XXX0 issues included to delete positions placed in reserve in the OPB Position and Rate Ledger (e.g. unfunded grants)? Note: Lump sum appropriations not yet allocated should <u>not</u> be deleted. ( <b>PLRR</b> , <b>PLMO</b> )	Y	Y	Y	Y	
7.12	Does the issue narrative include plans to satisfy additional space requirements when requesting additional positions?		Y	Y	Y	
7.13	Has the agency included a 160XXX0 issue and 210XXXX and 260XXX0 issues as required for lump sum distributions?					
7.14	Do the amounts reflect appropriate FSI assignments?	Y	Y	Y	Y	
7.15	Are the 33XXXX0 issues negative amounts only and do not restore nonrecurring cuts from a prior year or fund any issues that net to a positive or zero amount? Check D-3A issues 33XXXX0 - a unique issue should be used for issues that net to zero or a positive amount.	Y	Y	Y	Y	
		1	1	1	1	

		Progra	m or Serv	ice (Budg	et Entity	Codes)
	Action	72900100		72920100		
7.16	Do the issues relating to <i>salary and benefits</i> have an "A" in the fifth position of the issue code (XXXXAXX) and are they self-contained (not combined with other					
	issues)? (See page 28 and 90 of the LBR Instructions.)	Y	Y	Y	Y	
7.17	Do the issues relating to <i>Information Technology (IT)</i> have a "C" in the sixth position of the issue code (36XXXCX) and are the correct issue codes used (361XXC0, 362XXC0, 363XXC0, 17C01C0, 17C02C0, 17C03C0, 24010C0, 33001C0, 33001C0, 33011C0, 160E470, 160E480 or 55C01C0)?	Y	Y	Y	Y	
7.18	Are the issues relating to <i>major audit findings and recommendations</i> properly coded (4A0XXX0, 4B0XXX0)?	Y	Y	Y	Y	
7.19	Does the issue narrative identify the strategy or strategies in the Five Year Statewide Strategic Plan for Economic Development?	Y	Y	Y	Y	
<b>AUDIT</b>						
7.20	Are all FSI's equal to '1', '2', '3', or '9'? There should be no FSI's equal to '0'. (EADR, FSIA - Report should print "No Records Selected For Reporting")	Y	Y	Y	Y	
7.21	Does the General Revenue for 160XXXX (Adjustments to Current Year Expenditures) issues net to zero? (GENR, LBR1)	Y	Y	Y	Y	
7.22	Does the General Revenue for 180XXXX (Intra-Agency Reorganizations) issues net to zero? (GENR, LBR2)	Y	Y	Y	Y	
7.23	Does the General Revenue for 200XXXX (Estimated Expenditures Realignment) issues net to zero? (GENR, LBR3)	Y	Y	Y	Y	
7.24	Have FCO appropriations been entered into the nonrecurring column A04? (GENR, LBR4 - Report should print "No Records Selected For Reporting" or a listing of D-3A issue(s) assigned to Debt Service (IOE N) or in some cases State Capital Outlay - Public Education Capital Outlay (IOE L))	Y	Y	Y	Y	
TIP	Salaries and Benefits amounts entered using the OADA/C transactions must be thoroughly justified in the D-3A issue narrative. Agencies can run <b>OADA/OADR</b> from STAM to identify the amounts entered into OAD and ensure these entries have been thoroughly explained in the D-3A issue narrative.					
TIP	The issue narrative must completely and thoroughly explain and justify each D-3A issue. Agencies must ensure it provides the information necessary for the OPB and legislative analysts to have a complete understanding of the issue submitted. Thoroughly review pages 65 through 70 of the LBR Instructions.					
TIP	Check BAPS to verify status of budget amendments. Check for reapprovals not picked up in the General Appropriations Act. Verify that Lump Sum appropriations in Column A02 do not appear in Column A03. Review budget amendments to verify that 160XXX0 issue amounts correspond accurately and net to zero for General Revenue funds.					
TIP	If an agency is receiving federal funds from another agency the FSI should = 9 (Transfer - Recipient of Federal Funds). The agency that originally receives the funds directly from the federal agency should use FSI = 3 (Federal Funds).					
TIP	If a state agency needs to include in its LBR a realignment or workload request issue to align its data processing services category with its projected FY 2016-17 data center costs, this can be completed by using the new State Data Center data processing services category (210001).					

		Progra	m or Serv	ice (Budg	et Entity (	Codes)
	Action	72900100	72900200	72920100	72950100	
TIP	If an appropriation made in the FY 2015-16 General Appropriations Act duplicates an appropriation made in substantive legislation, the agency must create a unique deduct nonrecurring issue to eliminate the duplicated appropriation. Normally this is taken care of through line item veto.					
8. SCH	EDULE I & RELATED DOCUMENTS (SC1R, SC1 - Budget Entity Level or SC1R		Departn	nent Lev	vel)	
8.1	Has a separate department level Schedule I and supporting documents package been submitted by the agency?	Y	Y	Y	Y	
8.2	Has a Schedule I and Schedule IB been completed in LAS/PBS for each operating trust fund?	Y	Y	Y	Y	
8.3	Have the appropriate Schedule I supporting documents been included for the trust funds (Schedule IA, Schedule IC, and Reconciliation to Trial Balance)?	Y	Y	Y	Y	
8.4	Have the Examination of Regulatory Fees Part I and Part II forms been included for the applicable regulatory programs?	Y	Y	Y	Y	
8.5	Have the required detailed narratives been provided (5% trust fund reserve narrative; method for computing the distribution of cost for general management and administrative services narrative; adjustments narrative; revenue estimating methodology narrative; fixed capital outlay adjustment narrative)?	Y	Y	Y	Y	
8.6	Has the Inter-Agency Transfers Reported on Schedule I form been included as applicable for transfers totaling \$100,000 or more for the fiscal year?	Y	Y	Y	Y	
8.7	If the agency is scheduled for the annual trust fund review this year, have the Schedule ID and applicable draft legislation been included for recreation, modification or termination of existing trust funds?	Y	Y	Y	Y	
8.8	If the agency is scheduled for the annual trust fund review this year, have the necessary trust funds been requested for creation pursuant to <i>section</i> 215.32(2)(b), <i>Florida Statutes</i> - including the Schedule ID and applicable legislation?	Y	Y	Y	Y	
8.9	Are the revenue codes correct? In the case of federal revenues, has the agency appropriately identified direct versus indirect receipts (object codes 000700, 000750, 000799, 001510 and 001599)? For non-grant federal revenues, is the correct revenue code identified (codes 000504, 000119, 001270, 001870, 001970)?	Y	Y	Y	Y	
8.10	Are the statutory authority references correct?	Y	Y	Y	Y	
8.11	Are the General Revenue Service Charge percentage rates used for each revenue source correct? (Refer to Section 215.20, Florida Statutes for appropriate general revenue service charge percentage rates.)	Y	Y	Y	Y	
8.12	Is this an accurate representation of revenues based on the most recent Consensus Estimating Conference forecasts?	Y	Y	Y	Y	
8.13	If there is no Consensus Estimating Conference forecast available, do the revenue estimates appear to be reasonable?	Y	Y	Y	Y	
8.14	Are the federal funds revenues reported in Section I broken out by individual grant? Are the correct CFDA codes used?	Y	Y	Y	Y	
8.15	Are anticipated grants included and based on the state fiscal year (rather than federal fiscal year)?	Y	Y	Y	Y	
8.16	Are the Schedule I revenues consistent with the FSI's reported in the Exhibit D-3A?	Y	Y	Y	Y	
8.17	If applicable, are nonrecurring revenues entered into Column A04?	Y	Y	Y	Y	

		Progra	m or Serv	ice (Budg	get Entity (	Codes)
	Action	72900100		72920100		
8.18	Has the agency certified the revenue estimates in columns A02 and A03 to be the latest and most accurate available? Does the certification include a statement that the agency will notify OPB of any significant changes in revenue estimates that occur prior to the Governor's Budget Recommendations being issued?	Y	Y	Y	Y	
8.19	Is a 5% trust fund reserve reflected in Section II? If not, is sufficient justification	1	1	1	1	
	provided for exemption? Are the additional narrative requirements provided?	Y	Y	Y	Y	
8.20	Are appropriate general revenue service charge nonoperating amounts included in Section II?	Y	Y	Y	Y	
8.21	Are nonoperating expenditures to other budget entities/departments cross-referenced accurately?	Y	Y	Y	Y	
8.22	Do transfers balance between funds (within the agency as well as between agencies)? (See also 8.6 for required transfer confirmation of amounts totaling	Y	Y	Y	Y	
8.23	Are nonoperating expenditures recorded in Section II and adjustments recorded in Section III?	Y	Y	Y	Y	
8.24	Are prior year September operating reversions appropriately shown in column A01?	Y	Y	Y	Y	
8.25	Are current year September operating reversions appropriately shown in column A02?	Y	Y	Y	Y	
8.26	Does the Schedule IC properly reflect the unreserved fund balance for each trust fund as defined by the LBR Instructions, and is it reconciled to the agency accounting records?	Y	Y	Y	Y	
8.27	Has the agency properly accounted for continuing appropriations (category 13XXXX) in column A01, Section III?	Y	Y	Y	Y	
8.28	Does Column A01 of the Schedule I accurately represent the actual prior year accounting data as reflected in the agency accounting records, and is it provided in sufficient detail for analysis?	Y	Y	Y	Y	
8.29	Does Line I of Column A01 (Schedule I) equal Line K of the Schedule IC?	Y	Y	Y	Y	
AUDITS			1			
8.30	Is Line I a positive number? (If not, the agency must adjust the budget request to eliminate the deficit).	Y	Y	Y	Y	
8.31	Is the June 30 Adjusted Unreserved Fund Balance (Line I) equal to the July 1 Unreserved Fund Balance (Line A) of the following year? If a Schedule IB was prepared, do the totals agree with the Schedule I, Line I? (SC1R, SC1A - Report should print "No Discrepancies Exist For This Report")	Y	Y	Y	Y	
8.32	Has a Department Level Reconciliation been provided for each trust fund and does Line A of the Schedule I equal the CFO amount? If not, the agency must correct Line A. (SC1R, DEPT)	Y	Y	Y	Y	
8.33	Has a Schedule IB been provided for each trust fund and does total agree with line I ?					
8.34	Have A/R been properly analyzed and any allowances for doubtful accounts been	Y	Y	Y	Y	
	properly recorded on the Schedule IC?	Y	Y	Y	Y	
TIP	The Schedule I is the most reliable source of data concerning the trust funds. It is very important that this schedule is as accurate as possible!		•	•	•	

		Progra	m or Serv	ice (Budg	et Entity (	Codes)
	Action	72900100		72920100		
		1				ı
TIP	Determine if the agency is scheduled for trust fund review. (See page 130 of the					
	LBR Instructions.) Transaction DFTR in LAS/PBS is also available and provides an LBR review date for each trust fund.					
TIP	Review the unreserved fund balances and compare revenue totals to expenditure					
	totals to determine and understand the trust fund status.					
TIP	Typically nonoperating expenditures and revenues should not be a negative					
	number. Any negative numbers must be fully justified.					
	EDULE II (PSCR, SC2)					
AUDIT			1	,		1
9.1	Is the pay grade minimum for salary rate utilized for positions in segments 2 and 3?					
	(BRAR, BRAA - Report should print "No Records Selected For This					
	<b>Request"</b> ) Note: Amounts other than the pay grade minimum should be fully					
	justified in the D-3A issue narrative. (See <i>Base Rate Audit</i> on page 161 of the LBR	Y	Y	Y	Y	
10 50	Instructions.)	I	1	1	1	
	HEDULE III (PSCR, SC3)	T	I	I		I
10.1	Is the appropriate lapse amount applied in Segment 3? (See page 92 of the LBR	37	*7	***	<b>T</b> 7	
10.5	Instructions.)	Y	Y	Y	Y	
10.2	Are amounts in <i>Other Salary Amount</i> appropriate and fully justified? (See page 99					
	of the LBR Instructions for appropriate use of the OAD transaction.) Use <b>OADI</b> or					
	<b>OADR</b> to identify agency other salary amounts requested.	N/	W	W	W	
44 00	WENT WAY (TAINE GGA)	Y	Y	Y	Y	
<b> </b>	HEDULE IV (EADR, SC4)				**	Π
11.1	Are the correct Information Technology (IT) issue codes used?	Y	Y	Y	Y	
TIP	If IT issues are not coded correctly (with "C" in 6th position), they will not appear					
	in the Schedule IV.					
	HEDULE VIIIA (EADR, SC8A)	1	T		1	
12.1	Is there only one #1 priority, one #2 priority, one #3 priority, etc. reported on the					
	Schedule VIII-A? Are the priority narrative explanations adequate? Note: FCO					
	issues can now be included in the priority listing.	Y	Y	Y	Y	
13. SCI	HEDULE VIIIB-1 (EADR, S8B1)					
13.1	NOT REQUIRED FOR THIS YEAR	Y	Y	Y	Y	
14. SCI	HEDULE VIIIB-2 (EADR, S8B2)					
14.1	Do the reductions comply with the instructions provided on pages 104 through 106					
	of the LBR Instructions regarding a 5% reduction in recurring General Revenue and					
	Trust Funds, including the verification that the 33BXXX0 issue has NOT been					
	used?	Y	Y	Y	Y	
	HEDULE VIIIC (EADR, S8C)					
(LAS/P	BS Web - see page 107-109 of the LBR Instructions for detailed instructions)					
15.1	Agencies are required to generate this schedule via the LAS/PBS Web.	Y	Y	Y	Y	
15.2	Does the schedule include at least three and no more than 10 unique reprioritization					
	issues, in priority order? Manual Check.	Y	Y	Y	Y	
15.3	Does the schedule display reprioritization issues that are each comprised of two					
	unique issues - a deduct component and an add-back component which net to zero					
	at the department level?	Y	Y	Y	Y	
15.4	Are the priority narrative explanations adequate and do they follow the guidelines					
	on pages 107-109 of the LBR instructions?	Y	Y	Y	Y	
			I	I	I	<u> </u>

		Program or Service (Budget Entity Co				
	Action	72900100	72900200	72920100	72950100	
15.5	Does the issue narrative in A6 address the following: Does the state have the authority to implement the reprioritization issues independent of other entities (federal and local governments, private donors, etc.)? Are the reprioritization issues					
	an allowable use of the recommended funding source?	Y	Y	Y	Y	
AUDIT		1	1	1	1	
15.6	Do the issues net to zero at the department level? (GENR, LBR5)					
		Y	Y	Y	Y	
.6. SCH	EDULE XI (USCR,SCXI) (LAS/PBS Web - see page 110-114 of the LBR Instructions for	detailed	instruct	tions)		
16.1	Agencies are required to generate this spreadsheet via the LAS/PBS Web. The					
	Final Excel version no longer has to be submitted to OPB for inclusion on the					
	Governor's Florida Performs Website. (Note: Pursuant to section 216.023(4)					
	(b), Florida Statutes, the Legislature can reduce the funding level for any agency					
	that does not provide this information.)	Y	Y	Y	Y	
16.2	Do the PDF files uploaded to the Florida Fiscal Portal for the LRPP and LBR	Y	Y	Y	Y	
	S INCLUDED IN THE SCHEDULE XI REPORT:	•				
16.3	Does the FY 2014-15 Actual (prior year) Expenditures in Column A36 reconcile to		l	1		
10.5	Column A01? (GENR, ACT1)	Y	Y	Y	Y	
16.4	None of the executive direction, administrative support and information technology					
	statewide activities (ACT0010 thru ACT0490) have output standards (Record Type					
	5)? (Audit #1 should print "No Activities Found")					
	•	Y	Y	Y	Y	
16.5	Does the Fixed Capital Outlay (FCO) statewide activity (ACT0210) only contain					
	08XXXX or 14XXXX appropriation categories? (Audit #2 should print "No					
	Operating Categories Found")	Y	Y	Y	Y	
16.6	Has the agency provided the necessary standard (Record Type 5) for all activities	1	1	1	1	
16.6	which should appear in Section II? (Note: <b>Audit #3</b> will identify those activities					
	that do NOT have a Record Type '5' and have not been identified as a 'Pass					
	Through' activity. These activities will be displayed in Section III with the					
	'Payment of Pensions, Benefits and Claims' activity and 'Other' activities. Verify if					
	· · · · · · · · · · · · · · · · · · ·					
	these activities should be displayed in Section III. If not, an output standard would need to be added for that activity and the Schedule XI submitted again.)					
	need to be added for that activity and the Schedule AI submitted again.)	Y	Y	Y	Y	
16.7	Does Section I (Final Budget for Agency) and Section III (Total Budget for					
	Agency) equal? (Audit #4 should print "No Discrepancies Found")	Y	Y	Y	Y	
TIP	If Section I and Section III have a small difference, it may be due to rounding and					
	therefore will be acceptable.					

		Program or Service (Bud			get Entity Codes)	
	Action	72900100	72900200	72920100	72950100	
17. MA	ANUALLY PREPARED EXHIBITS & SCHEDULES					
17.1	Do exhibits and schedules comply with LBR Instructions (pages 115 through 158 of the LBR Instructions), and are they accurate and complete?	Y	Y	Y	Y	
17.2	Are appropriation category totals comparable to Exhibit B, where applicable?	Y	Y	Y	Y	
17.3	Are agency organization charts (Schedule X) provided and at the appropriate level of detail?	Y	Y	Y	Y	
17.4	Does the LBR include a separate IV-B for each IT project over \$1 million (see page 134 of the LBR instructions for exemptions to this rule)? Have all IV-B been emailed to: IT@LASPBS.state.fl.us					
		Y	Y	Y	Y	
17.5	Are all forms relating to Fixed Capital Outlay (FCO) funding requests submitted in the proper form, including a Truth in Bonding statement (if applicable) ?	Y	Y	Y	Y	
AUDIT	S - GENERAL INFORMATION					
TIP	Review <i>Section 6: Audits</i> of the LBR Instructions (pages 160-162) for a list of audits and their descriptions.					
TIP	Reorganizations may cause audit errors. Agencies must indicate that these errors are due to an agency reorganization to justify the audit error.					
	PITAL IMPROVEMENTS PROGRAM (CIP)	1		·•		
18.1	Are the CIP-2, CIP-3, CIP-A and CIP-B forms included?	Y	Y	Y	Y	
18.2	Are the CIP-4 and CIP-5 forms submitted when applicable (see CIP Instructions)?  Do all CIP forms comply with CIP Instructions where applicable (see CIP	Y Y	Y	Y	Y	
18.4	Instructions)?  Does the agency request include 5 year projections (Columns A03, A06, A07, A08					
10.5	and A09)?	Y	Y	Y	Y	
18.5	Are the appropriate counties identified in the narrative?  Has the CIP-2 form (Exhibit B) been modified to include the agency priority for each project and the modified form saved as a PDF document?	Y	Y	Y	Y	
TIP	Requests for Fixed Capital Outlay appropriations which are Grants and Aids to Local Governments and Non-Profit Organizations must use the Grants and Aids to Local Governments and Non-Profit Organizations - Fixed Capital Outlay major appropriation category (140XXX) and include the sub-title "Grants and Aids". These appropriations utilize a CIP-B form as justification.	1	1 *	1 -	1 -	1
<b>19. FL</b> 0	ORIDA FISCAL PORTAL  Have all files been assembled correctly and posted to the Florida Fiscal Portal as					
-/••	outlined in the Florida Fiscal Portal Submittal Process?	Y	Y	Y	Y	