FDVA

FLORIDA DEPARTMENT OF VETERANS' AFFAIRS

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2024 Application Cloud Strategic Plan

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Executive Summary

The Department of Veterans' Affairs has been utilizing cloud-based applications, for the last 10 years, for our mission essential systems. These applications are in new contract terms. Therefore, it will be at least three years before there will be a need to make any changes to the location of these applications. There is currently one virtual server at the NWRDC that serves as the website hosting server to administer the agency's two public facing internet sites.

Scope/Business Objectives and Requirements

1. Current Situation
   Currently there are no FDVA databases or applications located at the NWRDC. FDVA currently uses Microsoft 365 and Dynamics 365. The FDVA has one server used as a website hosting server to administer the agency's two public facing internet sites.

   a. Infrastructure – FDVA has 34 locations throughout the State. The network bandwidth ranges from 33MB – 1GB for each line. Circuit upgrades to carry voice, video, and data were completed as of June 30, 2024. The wireless replacement project is currently in the deployment phase.

      Our Software as a Service (SaaS) includes MatrixCare, VetraSpec, and Webclock, all of which are the most critical applications that our sites can access directly, and these do not need to pass through a centralized location such as Largo.

   b. Applications – The FDVA has transitioned to the Microsoft E5 cloud, and these applications are critical business essential functions requiring high availability.

   c. Staffing and budget – Our LBR to increase the staffing levels was submitted for FY 25/26.

Transition

We are considering moving the website hosting server to the cloud or in house for our public facing websites. We were considering moving the satellite phones from the current contract to utilize StarLink and Inseego devices through additional T-Mobile state contracting to improve our COOP plan; however, user acceptance and budget constraints would prevent this change.

Contractual Considerations

Moving the public facing website hosting server from the NWRDC.

Security and Risk Planning

The FDVA continues to harden the security of our Microsoft E5 tenant as suggested and managed by FL[DS]. The YubiKey implementation was placed on hold because of lack of user acceptance agency wide.

Workload, Capacity, and Connectivity Assessment

None