

Florida Highway Safety and Motor Vehicles Motorist Modernization Program – Phase II

Deliverable 2 - Motorist Modernization Milestone (MM) Release Report (June 2024)

07/10/2024

Document Information

Document Name	Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (June 2024)
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Date Submitted	7/10/2024

Document Edit History

Version	Date	Additions/Modifications	Prepared/Revised by
0.1	07/02/2024	Initial Version	Nidhi Mowar
1.0	07/10/2024	Incorporated feedback from PM review. Submitted version.	Joe Weldon
2.0	07/18/2024	Updates from 1 st submission review. Submitted version.	Joe Weldon



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1 Glossary of Terms/Abbreviations

The following are terms or abbreviations that are used within this document.

Term or Abbreviation	Definition
AAMVA	American Association of Motor Vehicle Administrators
COTS	Commercial Off-The-Shelf (packaged) software
DAVID	Driver and Vehicle Information Database
Dev	Development
DL	Driver License
ECM	Enterprise Content Management
EFS	Electronic Filing System
ELT	Electronic Lien and Title
ETL	Extract, Transform, and Load
FLHSMV	Florida Highway Safety and Motor Vehicles
FLMCS	Florida Motor Carrier System
FRVIS	Florida Real-Time Vehicle Information System
FSID	Florida Smart ID
FY	Fiscal Year
GHQ	General Headquarters (aka Kirkman Building, FLHSMV Office in Tallahassee)
HIP Sprint	A short sprint set aside for Hardening, Innovating, and Planning, prior to the end of a milestone
HOV	High Occupancy Vehicle
ICFS	Interstate Carrier Filing System
IMS	MM Phase II Integrated Master Schedule
IFTA/IRP	International Fuel Tax Agreement/ International Registration Plan
JAD	Joint Application Design
JSON	JavaScript Object Notation
LBR	Legislative Budget Request
Milestone	A collection of several sprints in which one or more functional areas are completed for potential release.



Term or Abbreviation	Definition
MM	Motorist Modernization
MM Phase II	Motorist Modernization Phase II
MV	Motor Vehicle
MVI	Motor Vehicle Issuance (ORION Module)
MVR	Motor Vehicle Record
MVRN	Motor Vehicle Renewal Notice
MVRR	Motor Vehicle Records Request
MyDMV Portal	Public Portal for online self-service functions.
NMVTIS	National Motor Vehicle Title Information System
OMM	Office of Motorist Modernization
ORION	Online Registration and Identity Operating Network
QA	ISA Quality Assurance
SEU	Systems Evaluation Unit
SME	Subject Matter Expert
SSO	Single Sign-On
TFS	Team Foundation Server, a Microsoft tool for managing source code and development work items
UAT	User Acceptance Testing



2 Assumptions and Constraints

The following are assumptions and constraints related to this document.

#	Assumptions and Constraints
1	MM Phase II development and testing ran concurrently with Phase I Pilot and Implementation.
2	The primary focus of MM Phase II is the replacement of FRVIS; however, not all functionality provided by FRVIS will be replaced at the same time, meaning that there can be multiple rollouts for various functions.
3	FRVIS will still need to be operational in GHQ and in Regional Offices, after full MM Phase II statewide rollout to support functionality not being modernized in MM Phase II, such as Dealer Licensing functionality, Consumer Complaints, and accounting functions, refunds, etc. It is anticipated that FRVIS would be fully retired by MM Phase III.
4	The Department continues meeting with the contracted vendor for a Commercial Off-the-Shelf (COTS) software solution for Enterprise Content Management (ECM) functionality. There will not be a dedicated Scrum team to support ECM implementation as part of the Phase II effort, so no metrics for this work effort will be included in this report.
5	Subcomponents of the report will be generated from TFS and will be included as attachments to this report. Attachments are only included for Scrum Teams currently engaged in active development and testing as of the date of this document.
6	The report will have a separate section for each of the Scrum Teams and each of the subcomponents of the report will be specific to that functional team (e.g., a particular team's backlog status).
7	Per a decision on 2/15/2019 (and documented in Deliverable 13 "Migration Plan"), the current vehicle type tables in TRDM (AUTO, TRUCK, VESSEL, etc.) will not be denormalized into a single VEHICLE table. Likewise, the current registration table types in TRDM (REGULAR_REGISTRATION, DEALER_REGISTRATION, etc.) will not be denormalized into a single REGISTRATION table. This should limit the introduction of new data synchronization requirements during MM Phase II Pilot and Deployment periods and reduce the complexity during MM Phase II development. In the discussion, FLHSMV agreed to discuss this point beyond the MM Phase II Implementation.
8	It is anticipated that some FLHSMV resources (Business Analysts, Developers, Testers, etc.) will not be 100% dedicated to MM Phase II; the percentage allocation of FLHSMV Phase II resources should be tracked in accordance with the Resource Management Plan within the MM Phase II Program Management Plan.
9	The IFTA/IRP COTS system is dependent upon components of the new ORION MV Issuance (MVI) Module (which includes core vehicle creation, title issuance, and inventory).



#	Assumptions and Constraints	
10	The Enterprise Team supports the other Scrum Teams by designing (and	
	building, where appropriate) core shared components and data structures. As	
	such, the sprint burndown chart for the Enterprise Team may not follow the	
	"ideal" curve because new work items are added to the Enterprise Team's sprint	
	backlog during the sprint (instead of just during sprint planning).	
11	The Sprint burndown charts included in this report are a point-in-time snapshot	
	based on the data in the Department's backlog management tool, Team	
	Foundation Server (TFS) at the time of the report. Due to a known issue with	
	TFS, a team's burndown chart starts to display data after the first full business	
	day of a new sprint, leading to the occasional "blank" sprint burndown chart if a	
	full business day in the new sprint has not been completed when the snapshot is	
	taken.	



3 Introduction

3.1 Executive Summary

The Motorist Modernization Milestone (MM) Release Report will be a monthly report to inform various stakeholders as to the progress being made in the development and testing effort against the MM Phase II program backlog. Deliverable 2 shall also provide stakeholders with an understanding of any changes in scope and the resulting impact on the program backlogs. The deliverable will summarize impediments relative to the user stories being developed and tested to achieve a particular MM Phase II Milestone.

As defined in CR-34 - MM Phase II IMS Master Schedule Change, which was signed 03/27/2023, the MM Phase II backlog will be delivered in six major releases:

- Release 1 ORION Common/MVI Inquiry included MV Customer Inquiry, Customer Summary, and linkage to DLI Customer Summary. – COMPLETED
- Release 2 ORION Pilot will pilot a subset of ORION transactions and Global Admin functionality to a select group of offices. – IN PROGRESS
- Release 3 IFTA/IRP will release the Celtic IFTA/IRP COTS Product and associated ORION updates. – COMPLETED
- Release 4 ORION Statewide will include all core MVI and Global functionality.
- Release 5 MyDMV Portal will be MyDMV Portal MV functions and will be deployed during Statewide Implementation of the FRIVS replacement.
- Release 6 Batch, Back Office, Remaining functionality will be the modernization of GHQ-only functionality, Batch, and the Electronic Lien & Title (ELT) vendor interface.

To accomplish the development and testing of the functionality for each Release, the following Scrum Teams have been established:

- Team A Motor Vehicle Issuance Transactions; this team focuses on implementing all Title and Registration transactions, including Salvage transactions, Parking Permits, and Dealer Registrations, as well as Title Scanning and other GHQ/Helpdesk functions within the MV Issuance module.
- Team B MV Globals (Core non-issuance ORION Functionality); this team focuses on core non-issuance functionality for ORION in Phase II, including Inventory, Admin, Cashiering, Correspondence, Reporting, and Batch processes.
- Portal/Fleet Team; this team focuses on MyDMV Portal and other convenience functionality: Customer Alerts, MV Records Requests (MVRR), Stops, Parking Permit Transactions, Registration Transactions, Title Transactions, Tribe Management, Fleet Management, E-commerce, and Kiosk
- **IFTA/IRP Team**; this team will work with the IFTA/IRP COTS vendor to integrate and test the IFTA/IRP COTS solution.
- Florida Smart ID Team: this team will work with the Credential Service Provider COTS vendor to integrate and test Florida Smart ID functionality.



• Enterprise Team: this team supports the other Scrum Teams by focusing on the technical architecture, infrastructure, and shared components for the Motorist Modernization solution.

The reporting period for this iteration of Deliverable 2 covers June 1, 2024, to June 30, 2024.

A summary of activities for each team is listed in the table below.

Project Team	Summary of Activities	
Team A – Title	During June 2024, the Title and Registration Team's developers were	
and Registration	focused on deploying a critical hotfix on June 26 to address urgent	
Issuance	production bugs. Concurrently, they are actively working on Change	
	Requests, Operation of Law, Transfer Title - Operation of Law, Dealer	
	Issue of Temporary Plate, Dealer Temporary Transfer, and Lien Holder	
	Response transactions. Meanwhile, the SEU is preparing for UAT for	
	Release 2c, testing functionalities such as Transfer Registration, Issue	
	Personalized Plate, Swap Plate, Reserve Personalized Plate,	
	Suspend/Unsuspend Registration, Reissue Relinquished Plate, HOV	
	Decal, Off Highway Decal, Derelict Vehicle, Surrender License	
	Plate/Cancel Registration, Certificate of Destruction, Correction	
	Certificate of Destruction, Duplicate Certificate of Destruction, Duplicate	
	Derelict Vehicle Certificate, and Transfer Title - Repossession. Additionally, ongoing support is provided for previously deployed Release	
	2a and Release 2b versions in production.	
Team B – MV	During June 2024, the MV Globals Team was focused on deploying a	
Globals	critical hotfix on June 26 to address urgent production bugs. They are	
Giobaio	also actively involved in developing and testing various functionalities	
	including Reports, Merge, Legislative License Plate Inquiry, Adding void	
	process for returned plates/unaccounted for inventory, Messages, and	
	Maintain Inventory. Additionally, ongoing support is provided for	
	previously deployed Release 2a and Release 2b versions in production.	
Portal/Fleet Team	During June 2024, the BA team defined the design and updated	
	requirements, prepared for bulk registration, renewals, and transfers, and	
	worked on refining military queue and plate requests via the portal.	
	Developers paused most Military Request stories, with only one	
	developer continuing, conducted ongoing QA functional testing, and	
	began developing Mobile/Kiosk Environment and Eligibility APIs. All	
	Portal testing has paused as testers joined Team A to prepare for	
IFTA/IRP Team	Release 2c. During the month of June 2024, the team prepared for the June 6-10	
II I AVINT TEATH	ICFS Go-Live. All integrations/deployments to Production were	
	completed, and users successfully tested on Sunday June 9. New	
	system was made available to internal users and LPAs on June 10th. A	
	critical change was made and deployed to handle Plate Inventory Config	
	Sequence. External users were provided with their user logon information	
	and have access to the Web Processing as of June 14th. Warranty	



Project Team	Summary of Activities
	Period was extended until June 30th. Stabilization period will continue until July 10th.
Florida Smart ID	During the month of June 2024, the Florida Smart ID (FSID) Project continued to support the production implementation of FSID.
Enterprise Team	During June 2024, the team completed the production implementation of the new web service for EFS & FRVIS on the weekend of June 14. They began regression testing of the NMVTIS web service for ORION on June 17. Out of 68 test cases, 13 are approved, 3 failed, 5 are with AAMVA for review, and 6 are in progress.

Please refer to Section 4 - MM Phase II Milestone Release Report for the details on the Project Backlog & Milestone Status summaries provided in the tables above.

Development and Testing for Phase II continues to be impacted by the following program issues:

- Issue #15 (Developer Vacancies) There have been multiple unplanned resignations of FLHSMV full-time employees that were dedicated to the MM Phase II development effort.
 - O ACTION PLAN: 4 Open positions 2 for Portal/Fleet, and 2 for Globals. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development to address developer vacancies. The 2nd open Global position came after CR-34, so there will be an impact to that team. CR-47 adjusted the schedule and added additional Milestones to elongate sprint development based upon impacts of Issues #15, #79, and #85.
- Issue #20 (Phase II Development and Testing Late)
 - ACTION PLAN: CR38 MM Phase II Scope Deferral/Extend Development was approved by ESC on 08/04/2023. This CR realigned functional area milestones. The team will continue to review scope to recommend for removal or deferment to ESC due to reduced developer capacity. The team is working closely with SEU to increase testing velocity. Additionally, Team A has integrated select Tax Collector offices into the testing process. Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings. CR-47 adjusted the schedule and added additional Milestones to elongate sprint development based upon impacts of Issues #15, #79, and #85.
- Issue #79 (Vacant SEU Positions)
 - ACTION PLAN: Currently there are 11 vacant positions. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development and testing to address testing vacancies. Additionally, Team A has integrated select Tax Collector offices into the testing process Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings. CR-47



adjusted the schedule and added additional Milestones to elongate sprint development based upon impacts of Issues #15, #79, and #85.

In recognition of the delays to completing the planned Milestones on schedule (due to the previously mentioned program issues), OMM used the Change Control Process to update the number of sprints, the Milestone completion dates and related changes to implementation dates. The remaining work from incomplete Milestones was realigned to this revised plan. *CR-34 - MM Phase II IMS Master Schedule Change* was approved by the Executive Steering Committee (ESC) in April 2023.

In recognition of delays due to staffing, *CR-38 - MM Phase II Scope Deferral/Extend Development* was approved and signed by the ESC on 08/04/2023. This CR realigned functional area milestones for the Titles and Registration, Globals, and Portal/Fleet Teams.

In recognition of the delays to completing the planned Milestones on schedule (due to the previously mentioned program issues), OMM used the Change Control Process to update the number of sprints, the Milestone completion dates and related changes to implementation dates. The remaining work from incomplete Milestones was realigned to this revised plan. *CR-47 - MM Phase II IMS Schedule Change Master* was approved by the Executive Steering Committee (ESC) in April 2024.

The assessments provided above, and details contained in this deliverable were based on the information within Team Foundation Server (TFS) as of July 2, 2024.

3.2 Changes from Deliverable 17 – Release Plan

The Report presented in this document is based on the Milestone dates and functional area assignments defined in Deliverable 17 Increment 3 version 4.0. In addition, section 4.4 of this document includes milestones for the IFTA/IRP Team which were established as part of start-up activities with the IFTA/IRP vendor. Finally, this report includes updates to the functional area to Milestone mappings from *CR-34 - MM Phase II IMS Master Schedule Change*, which was approved by the Executive Steering Committee (ESC) August 04, 2023, and *CR-38 - MM Phase II Scope Deferral/Extend Development* was approved by the ESC on 08/04/2023.

CR-34 and CR-38 had functional areas and epics identified as "Deferred", meaning that they aren't aligned to any of the Phase II planned releases but will be completed at a later point. The status in this deliverable was updated to "On Hold" and the Milestone was marked "Deferred".

CR-47 - MM Phase II IMS Schedule Change Master was approved by the ESC 04/28/2024. This CR updated the Program schedule and added additional Milestones to elongate sprint development based upon impacts of Issues #15, #79, and #85. Incomplete functional areas from Milestones P - R were incorporated into future Milestones. Those updates to Milestones are reflected in this deliverable.

3.3 Description of TFS Work Items

Product Backlog - Product Backlog Work Item



Figure 1 shows the Life Cycle of a Product Backlog Work Item, including the status and status reason. As an example, when a Product Backlog Item is created, it has a status of "New" with a reason of "New to backlog item." Statuses in the Product Backlog Report as used by the Program are:

- New Product Backlog Item Created
- Approved Product Backlog Item Reviewed by Product Owner and Team and Approved
- Removed Product Backlog Item Removed from Project Scope
- Committed Product Backlog Item Committed to a Sprint
- Done Product Backlog Item Completed

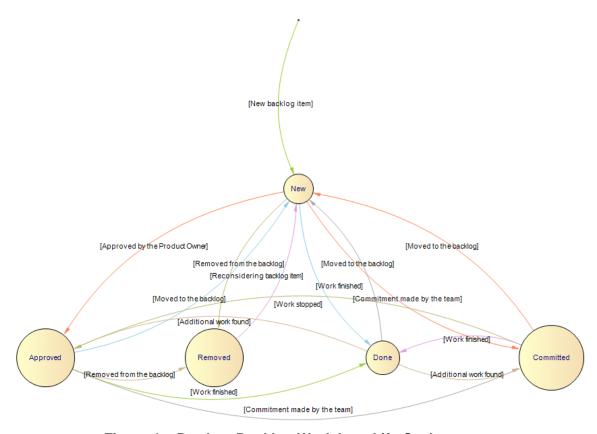


Figure 1 – Product Backlog Work Item Life Cycle

Sprint Backlog – Task Work Item

A Task is a child to a Product Backlog Work Item. Figure 2 shows the Life Cycle of a Task Work Item, including the status and status reason. As an example, when a Task Item is created, it has a status of "To Do" with a reason of "New". Statuses in the Sprint Backlog Report as used by the Program are:

- To Do Task Work Item Created
- In Progress Task Work Item Assigned and in Progress
- Canceled Task Work Item Removed from Product Backlog Item tasks
- Done Task Work Item Completed



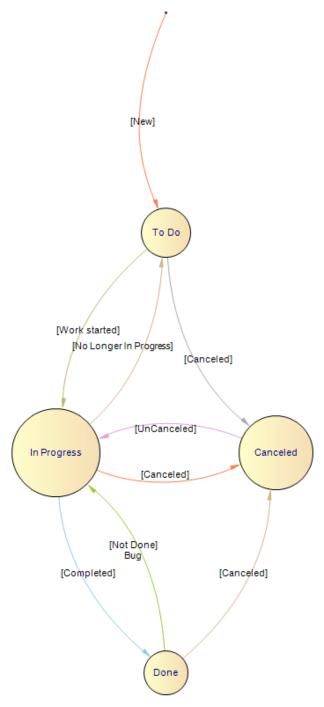


Figure 2 – Task Work Item Life Cycle



Impediment Tracking Status – Blocked Product Backlog Items

To provide more fine grain tracking of a product backlog item during development and testing, the custom field named "Dev Status" can have one of the following values:

- 00 Not Started
- 1A Refinement Started
- 1B Refinement Blocked
- 1C Refinement Complete
- 2A Dev Started
- 2B Dev Blocked
- 2C Dev Complete
- 2D Ready for Test
- 3A Testing Started
- 3B Testing Blocked
- 3C Testing Complete

Impediments are defined as a product backlog item with one of the following Dev Statuses:

- 1B Refinement Blocked
- 2B Dev Blocked
- 3B Testing Blocked

Figure 3 below shows the relationship between the Product Backlog Item Overall Status and the Dev Status, during the various stages of Sprint development. Dev Statuses that signify Impediments are shown in red.

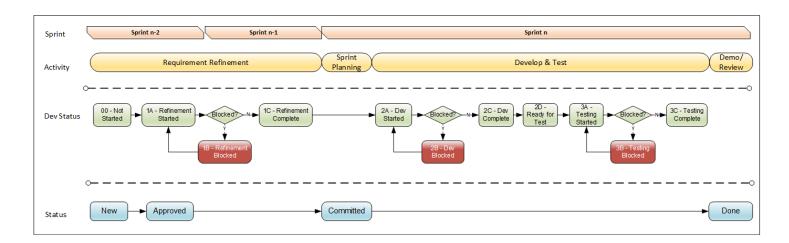


Figure 3 – Lifecycle of a Single Product Backlog Item in TFS, with Impediments Identified by Blocked Dev Status



Defect Tracking Status – Bug Work Item

A Bug is a child to a Product Backlog Work Item. Figure 4 shows the Life Cycle of a Bug Work Item, including the status and status reason. As an example, when a Bug Item is created, it has a status of "New" with a reason of "New Defect Reported". Statuses in the Defect Tracking Status Report as used by the Program are:

- New Bug Work Item Created
- Approved Bug Validated by Product Owner
- Committed Bug Work Item Assigned and in Progress
- Removed Bug Work Item Removed from Product Backlog Item tasks
- Dev Done Developer Completed Bug Fix
- Ready to Test Bug Deployed for Testing
- Done Bug Work Item Completed and Verified by Testers

The Defect Tracking Report will include Bugs identified by Developers during Functional Testing as well as Bugs identified by Systems Evaluation Unit and Quality Assurance testers during Sprint Testing.



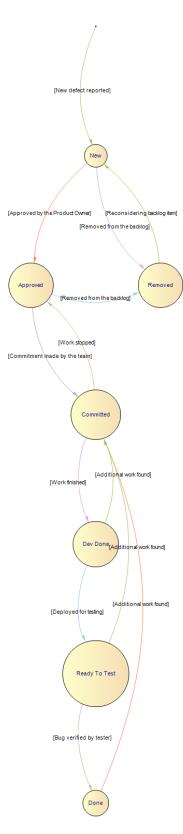


Figure 4 – Bug Work Item Life Cycle



4 MM Phase II Milestone Release Report – June 2024

4.1 Team A – Title and Registration Issuance Transactions

4.1.1 Product Backlog Status & Milestone Status

During June 2024, the Title and Registration Team's developers were focused on deploying a critical hotfix on June 26 to address urgent production bugs. Concurrently, they are actively working on Change Requests, Operation of Law, Transfer Title - Operation of Law, Dealer Issue of Temporary Plate, Dealer Temporary Transfer, and Lien Holder Response transactions. Meanwhile, the SEU is preparing for UAT for Release 2c, testing functionalities such as Transfer Registration, Issue Personalized Plate, Swap Plate, Reserve Personalized Plate, Suspend/Unsuspend Registration, Reissue Relinquished Plate, HOV Decal, Off Highway Decal, Derelict Vehicle, Surrender License Plate/Cancel Registration, Certificate of Destruction, Correction Certificate of Destruction, Duplicate Certificate of Destruction, Duplicate Derelict Vehicle Certificate, and Transfer Title - Repossession. Additionally, ongoing support is provided for previously deployed Release 2a and Release 2b versions in production.

Development and testing continue to be late due to the impacts from the following program issues:

- Issue #20 (Phase II Development and Testing Late)
 - ACTION PLAN: CR38 MM Phase II Scope Deferral/Extend Development was approved by ESC on 08/04/2023. This CR realigned functional area milestones. The team will continue to review scope to recommend for removal or deferment to ESC due to reduced developer capacity. The team is working closely with SEU to increase testing velocity. Additionally, Team A has integrated select Tax Collector offices into the testing process. Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings. CR-47 adjusted the schedule and added additional Milestones to elongate sprint development based upon impacts of Issues #15, #79, and #85.
- Issue #79 (Vacant SEU Positions)
 - ACTION PLAN: Currently there are 11 vacant positions. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development and testing to address testing vacancies. Additionally, Team A has integrated select Tax Collector offices into the testing process Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings. CR-47 adjusted the schedule and added additional Milestones to elongate sprint development based upon impacts of Issues #15, #79, and #85.

Team A will continue to take the following additional actions during the next reporting period:

- (1) removing non-essential team members from refinement meetings to allow people to focus on their core tasks of developing/testing.
- (2) working overtime to complete outstanding functional or code reviews which are completed by Senior Developers prior to releasing a story for testing.



- (3) continue to escalate need for expanded testing capacity (SEU members, QA members, automated), and
- (4) T&R is working to have enough stories in the backlog for Sprint Planning

An overview of the Product Backlog for Team A – Title and Registration Issuance Transactions is shown in the table below.

Order	Description	Milestone Completion Month	Status
1	Original Title & Original Registration		
	Workflow & Basic Screen Functionality – Functionality that establishes the technical framework for all ORION MV transactions.	A - Jan 2020	Completed
	 Original Title Transaction - Functionality that allows the user to process an Original title for a new or used motor vehicle/vessel in the database that has never been titled in Florida. 	B - Apr 2020	Completed
	 Original Registration Transaction - The functionality that allows the user to process an Original registration for a new motor vehicle/vessel in the database that has never been registered in Florida. 	C - Jul 2020	Completed
2	MV Confidential Analysis - Functionality for Special Processes	I - Jan 2022 Deferred	On Hold
3	NMVTIS Integration		
	Web Service Setup & Connectivity - Functionality required to establish communications with AAMVA NMVTIS web service.	I - Jan 2022	Completed
	NMVTIS Workflow and Test Harness - Functionality that allows users to test individual NMVTIS messages outside of a transaction. This is used to test and validate the department's implementation of NMVTIS messages.	I - Jan 2022	Completed
	Issuance Transactions (Call for Inquiry & Updates) - Functionality to call NMVTIS web service for vehicle inquiry and update transactions.	J - Apr 2022 O - Jul 2023 P - Oct 2023	Completed
	Voids (NMVTIS Undo Transaction) - Functionality to call NMVTIS Undo transaction as part of a transaction Void in ORION.	J - Apr 2022 O - Jul 2023 P - Oct 2023	Completed
	Batch - Functionality to send Title records to AAMVA that were not able to be sent through NMVTIS in real time in an ORION issuance transaction.	J - Apr 2022 O - Jul 2023 P - Oct 2023	Completed
	Help Desk – Functionality that allows users to work errors identified from NMVTIS service calls to AAMVA	J - Apr 2022 O - Jul 2023	Completed
	CR-34 - NMVTIS Various Help Desk Enhancements - These updates include:	O - Jul 2023 P - Oct 2023	In Progress



Order	Description	Milestone Completion Month	Status
	Updates to Help Desk adding output window for Help Desk transactions, addition of autorefresh, addition of messaging for add/remove functions, improvement of navigation, addition of brands added field, changes to filtering for users	S - Jul 2024	
4	IRP Issuance in ORION - Functionality for Vendor COTS product to correct errors in IRP Issuance transactions.	J - Apr 2022 N - May 2023 P - Oct 2023	Completed
5	MV Issuance Queue (Transaction Queue) - Functionality that allows the user to temporarily hold transactions and data so that the user can pause work and retrieve/finish on the same day.	J - Apr 2022	Completed
6	CR-19 Title & Registration Change Requests (Part 1) – Functionality for various approved change requests.	J - Apr 2022 N - May 2023 P - Oct 2023	Completed
7	MV Confidential - Functionality for Special Processes.	K - Jul 2022 M - Jan 2023 Deferred	On Hold
8	CR-19 Title & Registration Change Requests (Part 2) – Functionality for various approved change requests.	K - Jul 2022 M - Jan 2023 O - Jul 2023 P - Oct 2023	Completed
9	Portal Dependent Transactions		
	Title		
	 Duplicate Title - Functionality that allows the user to apply for a title that has been lost, stolen or destroyed. 	I - Jan 2022	Completed
	 Print Electronic Title - Functionality that allows the user to apply for a paper title that was previously electronic. 	I - Jan 2022	Completed
	 Mark Title Sold - Funcationality that allows the owner/co-owner who has transferred or sold a motor vehicle and has delivered the motor vehicle to a purchaser to notify the department of the sale or transfer. 	I - Jan 2022	Completed
	Registration		
	 Renewal Regular - The functionality that allows the user to renew a regular registration in the designated renewal period based on the vehicle type. 	I - Jan 2022	Completed
	Replace License Plate and Decal - The functionality that allows the user to replace a license plate or validation decal that was lost, stolen or destoyed.	I - Jan 2022 N - May 2023 P - Oct 2023	Completed
	 Duplicate Registration - The functionality to obtain a duplicate of the registration on file with the department if the original was lost, stolen or destroyed. 	L - Oct 2022 N - May 2023 P - Oct 2023	Completed
	Parking Permit		



Order	Description	Milestone Completion Month	Status
	Subsequent Parking Permit - Functionality for the user to process an additional(s) parking permit for customer/business use.	J - Apr 2022 N - May 2023	Completed
	Duplicate Parking Permit - Functionality for the user to print a duplicate parking permit of the current and/or prior parking permit for the customer/business.	J - Apr 2022 N - May 2023	Completed
	 Parking Permit Renewal – Functionality for the user to renew the customer/business parking permit. 	J - Apr 2022 N - May 2023	Completed
	 Replacement Parking Permit – Functionality for the user to replace a parking permit due to it being lost, destroyed and/or stolen. 	J - Apr 2022 N - May 2023	Completed
	 CR31 – Updates to handle changes for Business & Individual related to Primary & Subsequents 	N - May 2023	Completed
10	Remaining Title & Registration Transactions		
	Registration		
	 Registration Correction - The functionality that allows the user to process a correction/change to the registration record. 	I - Jan 2022	Completed
	Original Parking Permit – The functionality that allows the user to process an original parking permit to a customer/business.	J - Apr 2022 N - May 2023	Completed
	 Recreate Registration – The functionality that allows the user to re-create a registration that has been deleted and/or removed from the database. 	J - Apr 2022 N - May 2023	Completed
	• Express Renewal – The functionality that allows the user to process multiple registrations at once.	K - Jul 2022 L - Oct 2022 N - May 2023 P - Oct 2023	Completed
	Mail-In Renewal – The functionality that allows the user to process a renewal registration that was mailed to the department/TCO/LPA.	K - Jul 2022 L - Oct 2022 N - May 2023 P - Oct 2023	Completed
	Mail-In Renewal Express – The functionality that allows the user to process multiple registrations at once.	K - Jul 2022 L - Oct 2022 N - May 2023 P - Oct 2023	Completed
	Renewal Scanner – The functionality that allows the user to renew a registration with a scanner device.	K - Jul 2022 L - Oct 2022	Removed
	Update Authorization – The functionality that allows the user to update the physician information/authorization date on the parking permit.	K - Jul 2022 N - May 2023 P - Oct 2023	Completed
	 Parking Permit Express Renewal – The functionality that allows the user to renew 	K - Jul 2022	Removed



Order	Description	Milestone Completion Month	Status	
	multiple parking permits for a business customer.			
	 Parking Permit Correction – The functionality that allows the user to correct and/or update any errors or issues with the parking permit. 	K - Jul 2022 N - May 2023 P - Oct 2023	Completed	
	 Parking Permit Cancellation – The functionality that allows the user to cancel a customer/business current parking permit(s). 	K - Jul 2022 L - Oct 2022 N - May 2023	Completed	
	 Recreate Parking Permit – The functionality that allows the user to re-create a parking permit due to the permit being deleted and/or removed from the database. 	L - Oct 2022	Removed	
	 Transfer Registration – The functionality that allows the user to transfer a customer/business license plate from one vehicle to another vehicle. 	L - Oct 2022 N - May 2023 P - Oct 2023 S - Jul 2024	Completed	
	 Personalized Plate Inquiry – The functionality that allows the user to inquire on personalized license plates that already exist. 	L - Oct 2022 N - May 2023 P - Oct 2023	Completed	
	 Reserve Personalized Plate – The functionality that allows the user to reserve a personalized license plate so that the license plate can be reserved. 	L - Oct 2022 N - May 2023 P - Oct 2023 S - Jul 2024	Completed	
	Registration Replacement – The functionality that allows the user to change the customers license plate sheeting from license plate code to another license plate code.	L - Oct 2022 N - May 2023 P - Oct 2023 S - Jul 2024	Completed	
	Issue Personalized Plate – The functionality that allows the user to issue the license plate that was reserved by the customer.	L - Oct 2022 N - May 2023 P - Oct 2023 S - Jul 2024	In Progress	
	Reissue Relinquished Plate – The functionality that allows the user to reissue a personalized license plate that was relinquished from a prior owner.	L - Oct 2022 O - Jul 2023 P - Oct 2023 S - Jul 2024	Completed	
	Legislative Plates – The functionality that allows the user to issue a legislative license plate.	M - Jan 2023	Removed	
	Detach/Attach Plate – The functionality that allows the user to detach and/or re-attach the license plate.	M - Jan 2023 O - Jul 2023 P - Oct 2023	Completed	
	License Plate Issued in Error – The functionality that allows the user to correct an incorrect type of specialty license plate that has been issued and the error is not discovered until after the voiding period.	M - Jan 2023 O - Jul 2023 P - Oct 2023	Completed	
	Swap Plate – The functionality that allows the user to correct the license plate that was handed to the customer other than what was issued from inventory.	M - Jan 2023 O - Jul 2023 P - Oct 2023	Completed	



Order	Description	Milestone Completion Month	Status	
	Vehicle Class Combination – The functionality that allows the user to inquire on license plates and vehicle related information to determine the vehicle class combination and license plate.	M - Jan 2023 O - Jul 2023 P - Oct 2023	Completed	
	Registration Surrender/Cancellation – The functionality that allows the user to cancel and/or surrender a license plate.	M - Jan 2023 O - Jul 2023 P - Oct 2023 S - Jul 2024	In Progress	
	 Legacy Registration History – The functionality that allows the use to view "Old FRVIS" registrations. 	M - Jan 2023	Completed	
	Off Highway Decal – The functionality that allows the user to issue a decal for an ATV. (Off Road Utility Vehicle).	M - Jan 2023 O - Jul 2023 P - Oct 2023 S - Jul 2024	In Progress	
	HOV Decal – The functionality that allows the user to issue a decal that allows the vehicle to have more than 5 occupants.	M - Jan 2023 O - Jul 2023 P - Oct 2023 S - Jul 2024	Completed	
	Window Tint Exemption – The functionality that allows the user to qualify for the sunscreen exemption.	M - Jan 2023 L - Oct 2022 N - May 2023 P - Oct 2023	Completed	
	Antique Vessel – The functonality that allows the user to issue a decal to a vessel and change registration type to "EA" antique when the vessel is over 30 years old.	M - Jan 2023	Removed	
	Front End Sample Plate – The functionality that allows the user to issue a front end license plate to Firefighters, Police Officer, EMS, Civil Defense etc. or a sample speciality license plate (GHQ only).	M - Jan 2023 L - Oct 2022 N - May 2023 P - Oct 2023	Completed	
	Specialty Plate Voucher – The functionality that allows the user to issue a voucher for a specialty license plate.	M - Jan 2023 L - Oct 2022 N - May 2023 P - Oct 2023 S - Jul 2024	In Progress	
	Title			
	 Title Correction - Functionality that allows the user to make a correction/change to the title record. 	I - Jan 2022	Completed	
	Title Reinstatement - Functionality that allows the user to reinstate a title that has been cancelled in the database.	I - Jan 2022	Completed	
	• Title Cancellation - Functionality that allows the user to cancel a title record in the database.	I - Jan 2022	Completed	
	Transfer Title - Functionality that allows the user to transfer ownership to a title record.	L - Oct 2022 K - Jul 2022 N - May 2023 P - Oct 2023	Completed	



Order	Description	Milestone Completion Month	Status	
	Surviving Spouse Transfer - Functionality that allows the user to transfer the title ownership to the surviving spouse.	L - Oct 2022 K - Jul 2022 N - May 2023 P - Oct 2023	Completed	
	Express Return Title - Functionality that allows the user to document returned titles through the mail and document returned reason.	L - Oct 2022 K - Jul 2022 N - May 2023 P - Oct 2023	Completed	
	Maintain Vehicle Liens - Functionality that allows the user to maintain a vehicle lien record.	L - Oct 2022 K - Jul 2022 N - May 2023 P - Oct 2023	Completed	
	Modify Title - Functionality that allows the user to make a correction/change to the title record and charge a fee.	L - Oct 2022 K - Jul 2022 N - May 2023 P - Oct 2023	Completed	
	Recreate Missing Title - Functionality that allows the user to recreate a missing title in the database.	L - Oct 2022 K - Jul 2022 N - May 2023 P - Oct 2023 S - Jul 2024	In Progress	
	 Legacy History - Functionality to capture legacy title history. 	M - Jan 2023	Completed	
11	Stops			
	Maintain Customer Stops - Functionality to update customer stops in the database.	M - Jan 2023 O - Jul 2023 P - Oct 2023	Completed	
	Maintain Vehicle Stops - Functionality to update vehicle stops in the database.	M - Jan 2023 O - Jul 2023 P - Oct 2023	Completed	
	Registration Stops - Functionality to update registration stops in the database.	M - Jan 2023 O - Jul 2023 P - Oct 2023 S - Jul 2024	Completed	
12	Dealer Registrations			
	Original Dealer - The functionality that allows the user to issue a dealer license plate to a dealer.	M - Jan 2023 P - Oct 2023 R - Apr 2024 T - Oct 2024	Not Started	
	Renewal Dealer - The functionality that allows the user to renew a dealer license plate.	M - Jan 2023 P - Oct 2023 R - Apr 2024 T - Oct 2024	Not Started	
	Replacement Dealer/Transporter - The functionality that allows the user to issue a dealer/transporter license plate when lost, stolen or destroyed.	M - Jan 2023 P - Oct 2023 R - Apr 2024 T - Oct 2024	Not Started	
	Recreate Dealer Registration - The functionality that allows the user to recreate a dealer registration that no longer exists in the database.	M - Jan 2023 P - Oct 2023 R - Apr 2024	Removed	



Order	Description	Milestone Completion Month	Status	
	Duplicate Dealer/Transporter - The functionality that allows the user to issue a duplicate dealer/transporter registration.	M - Jan 2023 P - Oct 2023 R - Apr 2024 T - Oct 2024	Not Started	
	Dealer Correction - The functionality that allows the user to correct/modify issues or errors with a dealer registration.	M - Jan 2023 P - Oct 2023 R - Apr 2024 T - Oct 2024	Not Started	
	Dealer/Transporter Reg Cancellation - The functionality that allows the user to cancel a dealer/transporter license plate.	M - Jan 2023 Q - Jan 2024 R - Apr 2024 T - Oct 2024	Not Started	
	Dealer Temporary Transfer - The functionality that allows the user to transfer a customer's license plate to their newly acquired vehicle.	M - Jan 2023 Q - Jan 2024 R - Apr 2024	In Progress	
	Dealer Issue of Temporary Plate – The functionality that allows the user to upload the pre-printed temporary registrations issued by the dealer when the system was down.	N - May 2023 Q - Jan 2024 S - Jul 2024	In Progress	
	Restore Temporary Transfer – The functionality that allows the user to restore a license plate to a vehicle to which it was currently attached.	N - May 2023 Q - Jan 2024 S - Jul 2024	In Progress	
	Temporary License Plate for Dealer – The functionality to allow user to issue dealers preprinted temp tags when the ETR system is down.	N - May 2023 Q - Jan 2024 S - Jul 2024 T - Oct 2024	Not Started	
13	Salvage Transactions			
	Certificate of Destruction - Functionality for a Towing/Storage company or owner to process for a motor vehicle for the purpose of being dismantled or destroyed and a certificate of destruction is issued for the vehicle in lieu of a certificate of title.	N - May 2023 O - Jul 2023 P - Oct 2023 S - Jul 2024	In Progress	
	Title Transfer – Repossession - The Functionality to transfer ownership of a title due to non-fulfillment of contract.	N - May 2023 O - Jul 2023 P - Oct 2023 S - Jul 2024	In Progress	
	Title Transfer – Operation of Law - The Functionality to transfer ownership of a title due to a court order, bankruptcy or inheritance where the person must take title to the vehicle prior to selling vehicle.	N - May 2023 P - Oct 2023 Q - Jan 2024 S - Jul 2024	In Progress	
	Original Title Transfer – Operation of Law - The Functionality to register a vehicle for the first time as an Original Title and take ownership of a title due to a court order, bankruptcy or inheritance where the person must take title to the vehicle prior to selling vehicle.	N - May 2023 P - Oct 2023 Q - Jan 2024 S - Jul 2024	In Progress	



Order	Description	Milestone Completion Month	Status	
	Correction Certificate of Destruction - The functionality to make a correction to an existing Certificate of Destruction.	N - May 2023 P - Oct 2023 S - Jul 2024	In Progress	
	Derelict Vehicle - The functionality where a vehicle has been declared with a value under \$1,000, is at least 10 model years old to sale, delivered to a licensed salvage dealer or metal recycler for dismantling its component parts or conversion to scrap metal.	N - May 2023 P - Oct 2023 Q - Jan 2024 S - Jul 2024	In Progress	
	Discharge Wrecker Operator Lien - The functionality where a Wrecker Operator Lien is discharged due to proof of the payment of fees or filling out the dispute affidavit to discharge the lien on the title record.	N - May 2023 P - Oct 2023 Q - Jan 2024 S - Jul 2024 T - Oct 2024	In Progress	
	 Duplicate Cert Destruct - The functionality to obtain a Duplicate Certificate of Destruction in the case where the original is lost, stolen or destroyed. 	N - May 2023 P - Oct 2023 S - Jul 2024	In Progress	
	Duplicate Derelict Vehicle Cert - The functionality to obtain a Duplicate Derelict Vehicle Certificate in the case where the original is lost, stolen or destroyed.	N - May 2023 P - Oct 2023 Q - Jan 2024 S - Jul 2024	Completed	
	 Wrecker Operator Liens - The functionality for a wrecker, tow truck, or car carrier recovers, removes or stores a vehicle or vessel and adds a lien to the vehicle for non-payment of towing fees and storage fees. 	N - May 2023 P - Oct 2023 Q - Jan 2024 S - Jul 2024	In Progress	
14	Portal ORION Work			
	Bulk Title & Registration - The functionality in a designed system (similar to EFS) where LPA's or Rental Car companies based on volumn and type of business can become a service provider and process title and registrations in bulk. Submit documents to TC to review/finalize.	O - Jul 2023 Q - Jan 2024 T - Oct 2024	Not Started	
	 In-Office Delivery Option – Functionaltiy that allows customers to pay for MV credentials in Portal and pick-up in a Tax Collector office 	O - Jul 2023 Deferred	On Hold	
15	Title Imaging (Initial) - The functionality for scanning unit to image the title documents.	O - Jul 2023 Q - Jan 2024 Deferred	On Hold	
16	Title Imaging (Complete) - The functionality for scanning unit to image and complete the title documents.	O - Jul 2023 Q - Jan 2024 Deferred	On Hold	
17	Title Batch/Electronic Lien & Title - Functionality for processing information from ELT providers	P - Oct 2023 Q - Jan 2024 Deferred	On Hold	
18	GHQ Functionality			



Order	Description	Milestone Completion Month	Status
	Vehicle Stop Override - The functionality where GHQ provides a vehicle stop override code so the user can satisfy the vehicle stop in the database and proceed with issuance.	O - Jul 2023 R - Apr 2024 S - Jul 2024 U - Jan 2025	Not Started
	Scanner Satisfy Vehicle Liens - The fuctionality where the department uses a scanner to satisfy vehicle liens on the record through fast track.	O - Jul 2023 R - Apr 2024 S - Jul 2024 U - Jan 2025	Not Started
	Miscellaneous Vehicle - The functionality where the user can update the title or vehicle details outside of a transaction.	O - Jul 2023 R - Apr 2024 S - Jul 2024 Q - Jan 2024 R - Apr 2024	Completed
19	CR-34 - Business Customer Update - need to update ORION to allow update of business type as part of customer maintenance in MVI	N - May 2023 Q - Jan 2024	Completed
20	CR-34 (Part I) - Various CRs ESC approved to move forward with a CR in Dec 2022	P - Oct 2023 Q - Jan 2024 S - Jul 2024	In Progress
21	CR-34 (Part II) – Various CRs ESC approved to move forward with a CR in Dec 2022	R – Apr 2024 S - Jul 2024	In Progress
22	CR-34 - Module Navigation - Ability for users to navigate back and forth between Customer Summary screens in DLI and MVI to allow a 360 view of the customer.	N - May 2023 P - Oct 2023	Completed
23	CR-34 - Transfer Registration Ownership - add TRO transaction to MVI	O - Jul 2023 P - Oct 2023 S - Jul 2024	Completed
24	CR-34 - Fleet Renewals - Not allow renewals if the agency is not allowed to process fleet renewals (Fleets renewals can only be processed under the county/agency it was created). Also address how fleets be handled on the Express Renewal screen.	O - Jul 2023 P - Oct 2023 T - Oct 2024	Not Started
25	CR-34 - Help Desk Function - add Create/Updated Reserve LP screen for the Helpdesk to use	O - Jul 2023 P - Oct 2023	Completed
26	MV Report Request - Functionality for Tax Collector transaction for reporting and printing of Motor Vehicle-related records to fulfill customer requests.	R – Apr 2024 S - Jul 2024 U – Jan 2025	No Started
27	CR-43 - Local Refund – Functionality for Tax Collectors to note an overpayment and issue a refund.	Q - Jan 2024 T - Oct 2024	No Started
28	CR-46 – Critical Release 2a Changes – Functionality critical to Release 2a such as the batch receipt and removing the Mail Fee.	R – Apr 2024	Completed



Order	Description	Milestone Completion Month	Status
29	Lien Holder Response - The functionality for lienholders responding to the Derelict Vehicle email where the notification gets sent to confirm if the lienholder wants to take possession of the vehicle before its destroyed.	S - Jul 2024	In Progress
30	CR-47 - Misc Release 2b CR – Functionality to remove call to NMVTIS for Original Registration.	S - Jul 2024	Completed
31	CR-47 - Misc Release 2c CR – Miscellaneous changes that impact functional areas that are part of Release 2c.	T - Oct 2024	No Started
32	CR-47 - Misc Release 2d CR - – Miscellaneous changes that impact functional areas that are part of Release 2d.	U - Jan 2025	No Started
33	CR-47 - Misc Release 2e CR - – Miscellaneous changes that impact functional areas that are part of Release 2e.	U - Jan 2025	No Started

Details about the Product Backlog for Team A – Title and Registration Issuance Transactions can be found in the attachment: Del 2 Attach A - June 2024 - T&R Issuance Team.xlsx. Below are the Product Backlog metrics for Team A across all Milestones; the metrics specific to Milestone S are also provided.



Product Backlog			
Story Status	# Stories		
New	888		
00-Not Started	364		
1A-Refinement Started	16		
1B-Refinement Blocked	12		
1C-Refinement Complete	14		
2D-Ready for Test	1		
3C-Testing Complete	481		
Approved	332		
2A-Dev Started	15		
2C-Dev Complete	4		
2D-Ready for Test	18		
3C-Testing Complete	295		
Committed	515		
2D-Ready for Test	42		
3A-Testing Started	29		
3B-Testing Blocked	10		
3C-Testing Complete	434		
Done	767		
3C-Testing Complete	767		
Grand Total	2502		

Milestone Story Status New	# Stories 334 6
New	334
New	334
	6
1C-Refinement Complete	
3C-Testing Complete	328
Approved	32
2A-Dev Started	14
2C-Dev Complete	4
2D-Ready for Test	13
3C-Testing Complete	1
Committed	306
2D-Ready for Test	39
3A-Testing Started	27
3B-Testing Blocked	9
3C-Testing Complete	231
Done	100
3C-Testing Complete	100
Grand Total	772

4.1.2 Sprint Backlog Status

Title and Registration Issuance Transactions – is in Sprint 69, which runs from 06/12/2024 – 07/02/2024. The Team is focusing on closing out production bugs and testing for Release 2c. The sprint burndown chart for the current sprint is shown below.



Deliverable 2 - Motorist Modernization Milestone (MM) Release Report (June 2024)



Details about the current sprints are in the attachment:

Del 2 Attach A - June 2024 - T&R Issuance Team.xlsx

Sprint Backlog - Current Sprint			
Work Item Type	Product Backlog Item		
Story Status	# Stories		
Approved	32		
1C-Refinement Complete	1		
2A-Dev Started	14		
2C-Dev Complete	4		
2D-Ready for Test	13		
Committed	144		
2A-Dev Started	1		
2D-Ready for Test	35		
3A-Testing Started	32		
3B-Testing Blocked	9		
3C-Testing Complete	67		
Grand Total	176		

4.1.3 Impediment Status

Details about the Impediments for Team A – Title and Registration Issuance Transactions can be found in the attachment:

• Del 2 Attach A – June 2024 - T&R Issuance Team.xlsx



Impediments			
Blocked by Status	# Stories		
New	12		
1B-Refinement Blocked	12		
Committed	10		
3B-Testing Blocked	10		
Grand Total	22		



4.1.4 Defect Tracking Status

Details about the Defect Tracking for Team A – Title and Registration Issuance Transactions can be found in the attachment:

• Del 2 Attach A – June 2024 - T&R Issuance Team.xlsx

Defects					
# of Bugs	Severity				
By Env & Status	1 - Critical	2 - High	3 - Medium	4 - Low	Grand Total
Development	4	19	296	24	343
New			1		1
Approved			1	1	2
Committed				1	1
Dev Done			1		1
Ready To Test			4	1	5
Done	4	19	289	21	333
Test	24	137	1476	280	1917
New		2	5	1	8
Approved		2	6	3	11
Committed			8		8
Dev Done			4		4
Ready To Test	1	4	21	3	29
Done	23	129	1432	273	1857
Stage	8	45	141	8	202
New			5	1	6
Approved			6	2	8
Ready To Test			9		9
Done	8	45	121	5	179
Training	3	1			4
Done	3	1			4
Production	14	16	25		55
New			2		2
Committed		3	1		4
Ready To Test	1	2	4		7
Done	13	11	18		42
Grand Total	53	218	1938	312	2521



4.2 Team B - MV Globals

4.2.1 Product Backlog Status & Milestone Status

During June 2024, the MV Globals Team was focused on deploying a critical hotfix on June 26 to address urgent production bugs. They are also actively involved in developing and testing various functionalities including Reports, Merge, Legislative License Plate Inquiry, Adding void process for returned plates/unaccounted for inventory, Messages, and Maintain Inventory. Additionally, ongoing support is provided for previously deployed Release 2a and Release 2b versions in production.

Development and Testing for Phase II continues to be delayed based on the impacts from the following program issues:

- Issue #15 (Developer Vacancies) There have been multiple unplanned resignations of FLHSMV full-time employees that were dedicated to the MM Phase II development effort.
 - O ACTION PLAN: 4 Open positions 2 for Portal/Fleet, and 2 for Globals. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development to address developer vacancies. The 2nd open Global position came after CR-34, so there will be an impact to that team. CR-47 adjusted the schedule and added additional Milestones to elongate sprint development based upon impacts of Issues #15, #79, and #85.
- Issue #20 (Phase II Development and Testing Late)
 - ACTION PLAN: CR38 MM Phase II Scope Deferral/Extend Development was approved by ESC on 08/04/2023. This CR realigned functional area milestones. The team will continue to review scope to recommend for removal or deferment to ESC due to reduced developer capacity. The team is working closely with SEU to increase testing velocity. Additionally, Team A has integrated select Tax Collector offices into the testing process. Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings. CR-47 adjusted the schedule and added additional Milestones to elongate sprint development based upon impacts of Issues #15, #79, and #85.
- Issue #79 (Vacant SEU Positions)
 - ACTION PLAN: Currently there are 11 vacant positions. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development and testing to address testing vacancies. Additionally, Team A has integrated select Tax Collector offices into the testing process Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings. CR-47 adjusted the schedule and added additional Milestones to elongate sprint development based upon impacts of Issues #15, #79, and #85.

Team B will continue to take the following additional actions during the next reporting period:

(1) removing non-essential team members from refinement meetings to allow people to focus on their core tasks of developing/testing.



- (2) working overtime to complete outstanding functional or code reviews which are completed by Senior Developers prior to releasing a story for testing.
- (3) continue to escalate need for expanded testing capacity (SEU members, QA members, automated).
- (4) The team will continue to hold additional refinement meetings to support its backlog of workable stories
- (5) The team is working with internal and external stakeholders to clarify requirements and development needs

An overview of the Product Backlog for Team B – MV Globals (as of Deliverable 17 Increment 3) is shown in the table below.

Order	Description	Milestone Completion Month	Status
1	Inquiry / Summary		
	 Customer Search - Functionality for performing an inquiry on an "Individual". 	A - Jan 2020	Completed
	 Business Search - Functionality for performing an inquiry on a "business". 	A - Jan 2020	Completed
	 Advanced Search - Functionality for performing an inquiry using vehicle/parking permit details using advanced criteria (reg number, VIN, decal type, etc.). 	B - Apr 2020	Completed
	 Customer/Vehicle Summary - Functionality for displaying information and eligibility options related to a vehicle, Individual or Business customer. 	B - Apr 2020	Completed
2	Office Admin (Initial)	B - Apr 2020	Completed
3	Inventory (Initial) - Functionality for maintaining agency levels statewide.		
	 Module - Functionality for navigation through various drop-down options. 	B - Apr 2020	Completed
	 Inquiry (Initial) - Functionality for users to inquire on central inventory by agecy, order, configuration, or agent. 	B - Apr 2020	Completed
	Maintain Inventory (Initial) - Functionality for navigationg the Maintain Levels menu option, so that I can access and maintain inventory levels.	B - Apr 2020	Completed
	Transfer (Initial) - Functionality for transfering inventory from agency to customers, confirm receipt of the inventory, and notify the sender that it was delivered.	B - Apr 2020	Completed
4	Cashiering - Functionality for cashing out a batch, printing associated transcripts, letters and temporary license and finalizing transactions in the batch.	C - Jul 2020	Completed
5	Inventory (Remaining)		



Order	Description	Milestone Completion Month	Status
	 Homepage - Functionality for navigating to and accessing administrative MV Inventory functions. 	C - Jul 2020	Completed
	 Summary - Displays summarized information about inventory usage and critical levels. 	C - Jul 2020	Completed
	 Inquiry - Functionality for inqiring on central inventory by agecy, order, configuration, or agent. 	C - Jul 2020	Completed
	 Inventory - Used to Inquire and view invoices related to MV Inventory. 	C - Jul 2020	Completed
	 Maintain Inventory - Tab for maintaining inventory codes and re-order points. 	D - Oct 2020	Completed
	 Transfer - Screen that user can transfer inventory from agency to customers, confirm receipt of the inventory, and notify the sender that it was delivered. 	D - Oct 2020	Completed
	 Miscellaneous - Functionality to perform miscellaneous revenue inquries. 	D - Oct 2020	Completed
	Order - Functionality to create inventory orders and/or adjust agency levels, cancel orders, notify counties and agiences their request has been shipped, view agency order details, update manufacture orders to supply on the pending approval queue.	E - Jan 2021	Completed
	Pre-Sale - Inquiry screen is to allow the user to view pre-sale vouchers (a proposed new specialized plate that must meet a minimum of 1000 pre-sales within two years of the initial.	E - Jan 2021	Completed
	 Maintain Excluded Plates - Tab for maintaining excluded plates (configurations that cannot be used/assigned). 	I - Jan 2022	Completed
	EFS Returned Plate - Functionality to manage return plates from Agent to Agency, inquire on transfer inventory, create EFS returned plate reports, and invoice for returned plates.	I - Jan 2022	Completed
	 Reports - Functionality to produce reports for inventory used by agency or county. 	I - Jan 2022	Completed
	Web Service - REST API to provide vendors the ability to retrieve orders that are ready for manufacturing and to update the order status to shipped or canceled accordingly.	J - Apr 2022	Completed



Order	Description	Milestone Completion Month	Status
	Miscellaneous/Remaining Inventory - Screens that allow for reviewing unaccounted for inventory.	J - Apr 2022	Completed
	FRVIS Inventory Transfer – functionality to transfer inventory from FRVIS to ORION office.	J - Apr 2022 M - Jan 2023 P - Oct 2023 R - Apr 2024	Completed
6	Confidential Update for Global – functionality to configure offices for confidential functions.	J - Apr 2022 M - Jan 2023 Deferred	On Hold
7	Remaining Administration		
	Agency Management/Maintenance - Functionality for managing details related to Orion Agency configurations and settings.	F - May 2021	Completed
	 MyDMV Portal Admin - Functionality for administering settings in the MyDMV customer portal. 	F - May 2021	Completed
	Office Management/Maintenance - Functionality for administering office configuration and settings in ORION.	J - Apr 2022	Completed
	User Management/Maintenance - Functionality to maintain users for a specific office.	J - Apr 2022	Completed
	Miscellaneous - Funcionality for Offices to make various inquiries specific to a particular office during Orion transactions.	K – Jul 2022	Completed
	Kiosk Management/Maintenance - Functionality for display kiosk details and configurations.	N - May 2023 O - Jul 2023 Deferred	On Hold
8	History Inquiry (Initial) - Screens for inquiring on various types of MV history.	K - Jul 2022 N - May 2023	Completed
9	History Inquiry (Complete) - Screens for inquiring on various types of MV history.	L - Oct 2022 N - May 2023	Completed
10	Merge - Functionality to merge separate MV customer records together when more than one record has been created for the same individual or business.	M - Jan 2023 O - Jul 2023 P - Oct 2023 S - Jul 2024	In Progress
11	Correspondence - Functionality for generating MV correspondence for customers.	J - Apr 2022	Completed
12	Code Tables - Code table views for MV data.	M - Jan 2023 Deferred	On Hold
13a	Reports (part 1)- Functionality for building reports for transaction, auditing, and productivity reporting activities.	N - May 2023 P - Oct 2023 O - Jul 2023 P - Oct 2023	Completed



Order	Description	Milestone Completion Month	Status
13b	Reports (part 2)- Functionality for building reports for transaction, auditing, and productivity reporting activities.	N - May 2023 P - Oct 2023 R - Apr 2024 S - Jul 2024	In Progress
14	CR-19 Change Requests - Change Requests and WRAPS.	N - May 2023 Q - Jan 2024 T - Oct 2024	In Progress
15	MV Batch (Initial) - Functionality for subsystem used for batch programs that support Motor Vehicle-related processes, data exchanges, reporting and printing.	O - Jul 2023 Q - Jan 2024 U - Jan 2025	Not Started
16	MV Batch (Complete) - Functionality for subsystem used for batch programs that support Motor Vehicle-related processes, data exchanges, reporting and printing.	P - Oct 2023 Q - Jan 2024 V - Apr 2025	Not Started
17	MV Report Request - Functionality for subsystem used for batch programs that support Motor Vehicle-related processes, data exchanges, reporting and printing.	O - Jul 2023	Moved to T&R Team
18	Additional GHQ Admin		
	Additional GHQ Admin - Functionality for finalizing office permissions.	P - Oct 2023 R - Apr 2024 S - Jul 2024	Not Started
	Additional GHQ Admin - Functionality for role/operation mapping.	P - Oct 2023 R - Apr 2024 S - Jul 2024	Not Started
	Additional GHQ Admin - Additional GHQ Admin - Functionality for Profile Overrides.	P - Oct 2023 R - Apr 2024 U - Jan 2025	Not Started
19	Portal ORION Work		
	Physician's Portal - Parking Permits – Functionality for a queue in ORION to allow to approve physicians for parking permit approval	M Jan 2023 Deferred	On Hold
	Fleet Management – Functionality that allows management and reporting of fleet accounts in ORION	L - Oct 2022 N - May 2023	Completed
	E-Commerce – Functionality that allows processing, including error handling and printing for high-speed renewal files in ORION.	M - Jan 2023 O - Jul 2023 P - Oct 2023 Q - Jan 2024 T - Oct 2024	In Progress
	High-speed - Functionality that allows processing for high-speed renewal files in issuance service	M - Jan 2023 O - Jul 2023 P - Oct 2023 Q - Jan 2024 T - Oct 2024	Not Started



Order	Description	Milestone Completion Month	Status
	Mail-In Renewals - Functionality that allows processing for mail-in renewal files in issuance service.	M - Jan 2023 O - Jul 2023 P - Oct 2023 Q - Jan 2024 T - Oct 2024	Not Started
	Motor Vehicle Records Request (including images) - The functionality where a customer can request MV records from the department.	O - Jul 2023 N - May 2023 P - Oct 2023 T - Oct 2024	In Progress
	CR-34 #165 - Military Queue - Allow military personnel the ability to upload documents for parking permit approval online (not OOS but doctor not in list), cause OOS can only get temporary permit) and add option as mark them as Military Personnel. Making this an additional feature to be worked by the military queue approval process.	O - Jul 2023 Q - Jan 2024 V - Apr 2025	Not Started
	Stop Requests - Functionality that allows users to work a queue of stop requests in ORION submitted thru MyDMV Portal.	O - Jul 2023 N - May 2023 P - Oct 2023 U - Jan 2025	In Progress
20	CR-34 #124 - CRS Payment Merge - Updates to CRS for IFTA/IRP to address Celtic limitations to one CRS per transaction. There must be in intermediate solution within ORION to manage CRS transactions so that Accounting is not overwhelmed by service calls.	N - May 2023	Completed
21	Messages - screens to display messages related to customer to give a common view of the customer between DLI & MVI.	O - Jul 2023 P - Oct 2023 S - Jul 2024	In Progress
22	Override Authorization	O - Jul 2023 S - Jul 2024 U - Jan 2025	Not Started
23	CR-34		
	CR-34 - Code in Description Adding < Code - Description> when space is available.	Q - Jan 2024 U - Jan 2025	Not Started
	CR-34 - Automatically populate EFS Returned plates Invoices.	Q - Jan 2024 U - Jan 2025	Not Started
	CR-34 - WRAP 3830 We are adding Agent Stop functionality.	Q - Jan 2024	Completed
	CR-34 - Create/Generate - Missing Reports.	Q - Jan 2024 S - Jul 2024	Not Started
24	CR-47 - Misc change requests	S - Jul 2024	Not Started

Details about the Product Backlog for Team B – MV Globals can be found in the attachment:

• Del 2 Attach B - May 2024 - MV Globals Team.xlsx



Below are the Product Backlog metrics for Team B across all Milestones; the metrics specific to Milestone S are also provided.

Product Backlog		
	#	
Story Status	Stories	
New	495	
OO Net Chested	400	
00-Not Started	480	
1C-Refinement Complete	15	
Approved	50	
00-Not Started	7	
1C-Refinement Complete	39	
2A-Dev Started	3	
2B-Dev Blocked	1	
Committed	45	
1C-Refinement Complete	2	
2A-Dev Started	10	
2B-Dev Blocked	3	
3B-Testing Blocked	3	
3C-Testing Complete	27	
Done	504	
3C-Testing Complete	504	
Grand Total	1094	

Milestone Status	
Milestone	S
Story Status	# Stories
New	34
00-Not Started	31
1C-Refinement Complete	3
Approved	15
00-Not Started	1
1C-Refinement Complete	11
2A-Dev Started	3
Committed	9
1C-Refinement Complete	1
2A-Dev Started	4
2B-Dev Blocked	2
3B-Testing Blocked	1
3C-Testing Complete	1
Done	3
3C-Testing Complete	3
Grand Total	61

4.2.2 Sprint Backlog Status

MV Globals is in Sprint 69, which runs from 06/13/2024 - 07/03/2024. The focus is Reports, Merge, Legislative License Plate Inquiry, Adding void process for returned plates/unaccounted for inventory, Messages, and Maintain Inventory. The sprint burndown chart for the current sprint is shown below.



Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (June 2024)



Details about the current sprint are in the attachment:

Del 2 Attach B - June 2024 - MV Globals Team.xlsx

Sprint Backlog - Current Sprint			
Work Item Type	Product Backlog Item		
Story Status	# Stories		
Approved	6		
1C-Refinement Complete	2		
2A-Dev Started	2		
3A-Testing Started	1		
00-Not Started	1		
Committed	12		
1C-Refinement Complete	1		
2A-Dev Started	6		
2B-Dev Blocked	1		
(blank)	2		
3B-Testing Blocked	2		
Grand Total	18		

4.2.3 Impediment Status

Details about the Impediments for Team B – MV Globals can be found in the attachment:

Del 2 Attach B - May 2024 - MV Globals Team.xlsx



Impediments			
Blocked by Status	# Stories		
Approved		1	
2B-Dev Blocked		1	
Committed		7	
2B-Dev Blocked		3	
3B-Testing Blocked		4	
Grand Total		8	

4.2.4 Defect Tracking Status

Details about the Defect Tracking for Team B – MV Globals can be found in the attachment:

• Del 2 Attach B - June 2024 - MV Globals Team.xlsx

			Defe	cts		
# of Bugs	Severity					
By Env & Status	1 - Critical		2 - High	3 - Medium	4 - Low	Grand Total
Development			4	176	19	199
Approved				2	1	3
Ready To Test			1	4		5
Done			3	170	18	191
Test		7	91	744	429	1271
New			1	3	1	5
Approved				22	15	37
Committed			1	2		3
Ready To Test				2	5	7
Done		7	89	715	408	1219
Stage		1	3	28	3	35
Approved				4	1	5
Committed				1		1
Done		1	3	23	2	29
Production		6	5	4	1	16
Approved		1				1
Done		5	5	4	1	15
Grand Total		14	103	952	452	1521



4.3 Portal / Fleet Team

4.3.1 Product Backlog Status & Milestone Status

During June 2024, the BA team defined the design and updated requirements, prepared for bulk registration, renewals, and transfers, and worked on refining military queue and plate requests via the portal. Developers paused most Military Request stories, with only one developer continuing, conducted ongoing QA functional testing, and began developing Mobile/Kiosk Environment and Eligibility APIs. All Portal testing has paused as testers joined Team A to prepare for Release 2c.

The Portal/Fleet Team has been impacted by the following program issues:

- Issue #15 (Developer Vacancies) There have been multiple unplanned resignations of FLHSMV full-time employees that were dedicated to the MM Phase II development effort.
 - O ACTION PLAN: 4 Open positions 2 for Portal/Fleet, and 2 for Globals. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development to address developer vacancies. The 2nd open Global position came after CR-34, so there will be an impact to that team. CR-47 adjusted the schedule and added additional Milestones to elongate sprint development based upon impacts of Issues #15 and #79.
- Issue #20 (Phase II Development and Testing Late)
 - ACTION PLAN: CR38 MM Phase II Scope Deferral/Extend Development was approved by ESC on 08/04/2023. This CR realigned functional area milestones. The team will continue to review scope to recommend for removal or deferment to ESC due to reduced developer capacity. The team is working closely with SEU to increase testing velocity. Additionally, Team A has integrated select Tax Collector offices into the testing process. Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings. CR-47 adjusted the schedule and added additional Milestones to elongate sprint development based upon impacts of Issues #15, #79, and #85.
- Issue #79 (Vacant SEU Positions)
 - O ACTION PLAN: Currently there are 11 vacant positions. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development and testing to address testing vacancies. Additionally, Team A has integrated select Tax Collector offices into the testing process Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings. CR-47 adjusted the schedule and added additional Milestones to elongate sprint development based upon impacts of Issues #15, #79, and #85.

The Portal/Fleet team will continue to take the additional following actions during the next reporting period:

(1) removing non-essential team members from refinement meetings to allow people to focus on their core tasks of developing/testing.



- (2) continue to arrange backlog features for refinement, development and testing based on readiness of dependencies from other teams.
- (3) The team is working with stakeholders to clarify requirements and development needs during refinement to eliminate re-work.

An overview of the Product Backlog the Portal/Fleet Team is shown in the table below.

Order	Description	Milestone	Status
<u> </u>	•	Completion Month	
1	Motor Vehicle Check - Allows customer to check the status of a motor vehicle, such as vehicle details, lien, brand, stop and crash information if applicable.	B - Apr 2020	In Production
2	MV Express Renewal - The ability for a customer to renew their registration with no address updates without creating a MyDMV Portal account.	G - Aug 2021	In Production
3	Florida Smart ID - Allow a customer inside of MyDMV Portal to allow maintain (Enroll, Withdraw, Update or Resend code) their FSID.	G - Aug 2021	In Production
4	Trip/Fuel Permits - An Online Portal application where customers can purchase Trip and Fuel Permits.	H - Oct 2021	In Production
5	Motor Vehicle Records Request (no images) - A MyDMV Portal customer can request a MV Records Request for vehicles owned by them or others.	H - Oct 2021	Completed
6	Stop Inquiry - A MyDMV Portal customer can inquiry on Stops associated to their customer record, vehicle and/or registration.	H - Oct 2021	Completed
7	MVRN Renewal Notice Emails - Customers will receive electronic Email Notices for MV registrations and parking permits.	I - Jan 2022	Completed
8	Stop Requests - Online Portal application to allow Stop Agencies to submit a request to add or remove a Stop on a customer's record. In house personnel will review the request and add or remove stops if eligible.	I - Jan 2022	Completed
9	Stop Clearance - A MyDMV Portal customer can pay, and clear Stops associated to their customer record, vehicle and/or registration.	I - Jan 2022	Completed
10	License Plate Check		
	 Personalized Plate - Online Portal application that allows a customer to check if a proposed personalized plate configuration is available. 	J - Apr 2022	Completed
	Specialty Plates (Include WRAP 5535) - Online Portal application that allows a customer to view.	J - Apr 2022	Completed
	 Specialty Plate Voucher - A MyDMV Portal customer can purchase a gift certificate for existing or voucher. 	J - Apr 2022	Completed
11	Title Transactions - A MyDMV Portal customer can request to Print and Electronic Title, get a duplicate and indication Non-Ownership of a Title.	M - Jan 2023 K - Jul 2022	Completed



Order	Description	Milestone Completion Month	Status
12	Florida Smart ID - Portal Update for Authentication - A MyDMV Portal customer can create/authenticate their account via their Florida Smart ID account.	K - Jul 2022 M - Jan 2023 O - Jul 2023	In Production
13	Parking Permit - A MyDMV Portal Customer can request a renewal, duplicate, replacement, or subsequent disabled parking permit.	K - Jul 2022 L - Oct 2022 N - May 2023	Completed
14	Physician's Portal - Parking Permits - An online feature that allows participating Physicians to approve an application submission for a disabled parking permit.	K - Jul 2022 L - Oct 2022 M - Jan 2023 Deferred	On Hold
15	Registrations		
	Renewal Regular - The functionality that allows the user to renew a regular registration in the designated renewal period based on the vehicle type.	K - Jul 2022 L - Oct 2022 N - May 2023 P - Oct 2023	Completed
	Replace License Plate - The functionality that allows the user to replace a license plate that was lost, stolen or destroyed.	K - Jul 2022 L - Oct 2022 N - May 2023 P - Oct 2023	Completed
	Replace Decal - The functionality that allows the user to replace a validation decal that was lost, stolen or destroyed.	K - Jul 2022 L - Oct 2022 N - May 2023 P - Oct 2023	Completed
	Duplicate Registration - The functionality to obtain a duplicate of the registration on file with the department if the original was lost, stolen or destroyed.	K - Jul 2022 L - Oct 2022 N - May 2023 P - Oct 2023	Completed
16	Fleet Management		
	Fleet Management - Renewal - A MyDMV Portal business customer can manage the adding or removal of their fleet of vehicles registered with the Department.	L - Oct 2022 M - Jan 2023 O - Jul 2023 P - Oct 2023 V - Apr 2025	On Hold
	Fleet Management - Transfer - A MyDMV Portal business customer can manage the adding or removal of their fleet of vehicles registered with the Department.	L - Oct 2022 M - Jan 2023 O - Jul 2023 P - Oct 2023 V - Apr 2025	In Progress
	Fleet Management - Duplicate - A MyDMV Portal business customer can manage the adding or removal of their fleet of vehicles registered with the Department.	L - Oct 2022 M - Jan 2023 O - Jul 2023 P - Oct 2023	Completed
	Fleet Management - Cancel/Surrender - A MyDMV Portal business customer can manage the adding or removal of their fleet of vehicles registered with the Department.	L - Oct 2022 M - Jan 2023 O - Jul 2023 P - Oct 2023	Completed
17	Casual Title Sales (Electronic Signature) - A MyDMV Portal customer can handle their title transfer for the sale of their vehicle online.	M - Jan 2023 P - Oct 2023 Q - Jan 2024 Deferred	On Hold



Order	Description	Milestone Completion Month	Status
18	Bulk Title & Registration		
	Bulk Titles - Title Original (Web Services) New feature (Use new issuance service and EFS) - We are providing eligible customers with large fleets the ability to title vehicles electronically.	M - Jan 2023 N - May 2023 P - Oct 2023 R - Apr 2024 U - Jan 2025	Not Started
	Bulk Registration		
	Bulk Registration - Original - We are providing eligible customers with large fleets the ability to register vehicles electronically.	N - May 2023 P - Oct 2023 Q - Jan 2024 U - Jan 2025	Not Started
	Bulk Registration - Renewal - We are providing eligible customers with large fleets the ability to register vehicles electronically.	N - May 2023 P - Oct 2023 Q - Jan 2024 U - Jan 2025	Not Started
	Bulk Registration - Transfer - We are providing eligible customers with large fleets the ability to register vehicles electronically.	N - May 2023 Q - Jan 2024 U - Jan 2025	Not Started
19	Kiosk - MV Transactions - Allow customers to perform MV registration transactions via a kiosk.	O - Jul 2023 Q - Jan 2024 S - Jul 2024 T - Oct 2024	Not Started
20	Motor Vehicle Records Request (including images) - A MyDMV Portal customer can request a MV Records Request for vehicles owned by them or others, including images of supporting documents.	P - Oct 2023 Q - Jan 2024 S - Jul 2024	In Progress
21	NMVTIS Check for Title (PET, DUP) – functional area needed to integrate PET and DUP Title transactions with NMVTIS web service.	P - Oct 2023 Q - Jan 2024 S - Jul 2024	Not Started
22	Tribe Management - Tribe Clerks will have the ability to manage and distribute their plates for registration on a vehicle.	Q - Jan 2024 R - Apr 2024 S - Jul 2024 Deferred	On Hold
23	CR19 - WRAP 4316 Liens Against Motor Vehicles and Vessel - Create a service for Data exchange between 3rd party and the department concerning Liens against Motor Vehicles and Vessels.	Q - Jan 2024 R - Apr 2024 T - Aug 2024	Not Started
24	In-Office Delivery Option - Allow MyDMV Portal customers to pay for MV Credentials via Portal but pick-up in office.	Q - Jan 2024 Deferred	On Hold
25	CR-19 Change Requests - Wraps and Missed Requirements.	Q - Jan 2024 R - Apr 2024 T - Aug 2024	Not Started
26	Choose Military Plates in Portal - Functionality that allows Tax Collectors to approve military plates requested thru the portal in an ORION queue.	O - Jul 2023 Q - Jan 2024 O - Jul 2023 P - Oct 2023 S - Jul 2024	In Progress



Order	Description	Milestone Completion Month	Status
27	Portal Pilot Assessment (1 office per county live prior to Portal) - Assessed the release of MyDMV Portal features.	Q - Jan 2024 R - Apr 2024 T - Aug 2024 S - Jul 2024	In Progress
28	Return Mail Customer Alert on Portal - My DMV Portal Customers will receive alerts for Agency returned mail such as MV Notices.	Q - Jan 2024 R - Apr 2024 T - Aug 2024 V - Apr 2025	Not Started
29	CR-19 #13 - MV Express Registration Renewal - Allow a customer to do an Annual or Biennial MV Renewal(Vehicles, vessels, Mobile Homes) without creating an account in MyDMV Portal, but using other data to verify access. The customer will not make any address changes for the transaction.	O - Jul 2023 P - Oct 2023	Completed
30	CR-34		
	CR-34 #102 - Stop Clearance via MyDMV Portal - Allow partial clearance of ISF	R - Apr 2024 T - Aug 2024 V - Apr 2025	Not Started
	 CR-34 #175 - Residential Address Validations - check for anything specified as Post Box (Star, Drawer, lockbox etc.) 	R - Apr 2024 T - Aug 2024 V - Apr 2025	Not Started
	CR-34 #174 - Mobile App - Call new services	R - Apr 2024 T - Aug 2024	Not Started
	 CR-34 #214 - Reg Fee - Initial reg fee has been paid for registration and is available for new registration 	R - Apr 2024 T - Aug 2024	In Progress
31	CR-40 - HOV Decal - Allow an online issuance of an Original High Occupancy Vehicle (HOV) decal to customers with a titled Inherently Low Emission Vehicle (ILEV), as well as those with a previously issued HOV decal to renew, replace or request a duplicate HOV decal.	V - Apr 2025	Not Started

Details about the Product Backlog for The Portal/Fleet Team can be found in the attachment:

• Del 2 Attach C - May 2024- Portal Fleet Team.xlsx

Below are the Product Backlog metrics for the Portal/Fleet team across all Milestones. The metrics specific to Milestone S are also provided.



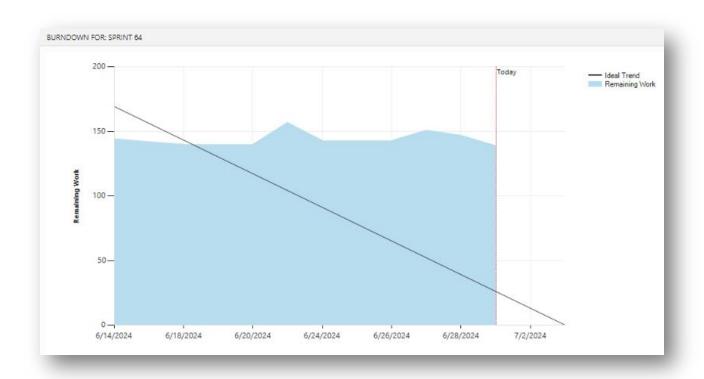
Product Backlog		Milestone	e Status	
Story Status	# Stories	Milestone	S	
New	196			
00-Not Started	179	Story Status	# Stories	
1A-Refinement Started	3	New		4
1B-Refinement Blocked	9	1A-Refinement Started		3
1C-Refinement Complete	5	00-Not Started		1
Approved	22	Approved		22
00-Not Started	4	1A-Refinement Started		1
1A-Refinement Started	1	00-Not Started		4
		1C-Refinement		
1C-Refinement Complete	3	Complete		3
2A-Dev Started	4	2A-Dev Started		4
2C-Dev Complete	1	2C-Dev Complete		1
3B-Testing Blocked	9	3B-Testing Blocked		9
Committed	33	Committed		30
1A-Refinement Started	2	1A-Refinement Started		2
2A-Dev Started	4	2A-Dev Started		3
2C-Dev Complete	1	2C-Dev Complete		1
2D-Ready for Test	11	2D-Ready for Test		10
3A-Testing Started	5	3A-Testing Started		5
3B-Testing Blocked	7	3B-Testing Blocked		7
3C-Testing Complete	3	3C-Testing Complete		2
Done 449		Done		9
3C-Testing Complete	449	3C-Testing Complete		9
Grand Total 700		Grand Total		65

4.3.2 Sprint Backlog Status

The Portal/Fleet Team is in Sprint 64, which runs from 06/14/2024 – 07/03/2024. The Portal/Fleet team is continuing to work on developing Mobile/Kiosk Environment and Eligibility APIs. The sprint burndown chart for the current sprint is shown below.



Deliverable 2 - Motorist Modernization Milestone (MM) Release Report (June 2024)



Details about the current sprint are in the attachment:

Del 2 Attach C - June 2024 – Portal Fleet Team.xlsx

Sprint Backlog - C	Current Sprint
Work Item Type	Product Backlog Item
Story Status	# Stories
New	1
00-Not Started	1
Approved	10
1A-Refinement Started	1
2A-Dev Started	4
2C-Dev Complete	1
3B-Testing Blocked	3
00-Not Started	1
Committed	6
2A-Dev Started	4
3A-Testing Started	1
3B-Testing Blocked	1
Grand Total	17



4.3.3 Impediment Status

Details about the Impediments for the Portal/Fleet Team can be found in the attachment:

• Del 2 Attach C - June 2024 - Portal Fleet Team.xlsx

Impediments	
Blocked by Status	# Stories
Committed	7
3B-Testing Blocked	7
Approved	9
3B-Testing Blocked	9
New	9
1B-Refinement Blocked	9
Grand Total	25

4.3.4 Defect Tracking Status

Details about the Defect Tracking for the Portal/Fleet Team can be found in the attachment:

• Del 2 Attach C - June 2024 - Portal Fleet Team.xlsx

Defects						
# of Bugs	Severity					
By Env & Status	1 - Critical		2 - High	3 - Medium	4 - Low	Grand Total
Development		1	4	163	31	199
Approved				1		1
Done		1	4	162	31	198
Test		8	91	443	216	758
New				17	24	41
Approved			1	2		3
Committed			1	1	1	3
Dev Done			1			1
Ready To Test			5	3	1	9
Done		8	83	420	190	701
Grand Total		9	95	606	247	957



4.4 IFTA/IRP Team

4.4.1 Product Backlog Status & Milestone Status

During the month of June 2024, the team prepared for the June 6-10 ICFS Go-Live. All integrations/deployments to Production were completed, and users successfully tested on Sunday June 9. New system was made available to internal users and LPAs on June 10th. A critical change was made and deployed to handle Plate Inventory Config Sequence. External users were provided with their user logon information and have access to the Web Processing as of June 14th. Warranty Period was extended until June 30th. Stabilization period will continue until July 10th.

The IFTA/IRP Team has been impacted by the following program issues:

- Issue #79 (Vacant SEU Positions)
 - ACTION PLAN: Currently there are 11 vacant positions. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development and testing to address testing vacancies. Additionally, Team A has integrated select Tax Collector offices into the testing process Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings. CR-47 adjusted the schedule and added additional Milestones to elongate sprint development based upon impacts of Issues #15, #79, and #85.

An overview of the Product Backlog for the IFTA/IRP Team is shown in the table below.

Order	Description	Milestone Completion Month	Status
1	IFTA/IRP Milestone A		
	Single Sign-On (SSO) foundation integration for ORION and FLMCS – Feature needed to seemlessly redirect Users to the Vendor provided COTS solution.	A - May 2021	Completed
	Customer/Account Inquiry Interface Extends the ability to search by customer and accounts from the COTS solution.	A – May 2021	Completed
	 Inventory Inquiry Interface – Extends inventory lookup by the COTS solution. 	A – May 2021	Completed
	Inventory Reserve Interface – Extending Decals and Plates reservation inventory process by accepting a list of inventory numbers that will be updated as assigned.	A - May 2021	Completed
2	IFTA/IRP Milestone B		
	Discrepancy Inventory Inquiry – Service returns a list of inventory items	B – Aug 2021	Completed



Order	Description	Milestone Completion Month	Status
	that were previously reserved and are no longer issuable.		
	 Delete Inventory – List of items needs to be removed from the reseved pool. 	B – Aug 2021	Completed
	 IFTA Issuance Initialize – Features needed to connect IFTA Issuance to the enterprise core services. 	B - Aug 2021	Completed
	 Shopping Cart Interface – extend Departments solution to COTS application. 	B - Aug 2021	Completed
	 CRS Payment Integration – Extend the Departments Accounting payment features to the COTS application. 	B - Aug 2021	Completed
3	IFTA/IRP Milestone C		
	 IFTA Issuance Interfaces – Allows for transaction Issuances to be called via the COTS application. 	C - Oct 2021	Completed
	 Update Supplement – IFTA – Correct a record in process so that a transaction can be completed and customer record is current. 	C - Oct 2021	Completed
	 ICFS Batch Close – Needed functionality to allow payment process to complete. 	C - Oct 2021	Completed
	 Vehicle Inquiry Interface – Search feature to allow Florida title information for the COTS application. 	C - Oct 2021	Completed
	Customer/Account – Customer Update – Extend ability for COTS application to update customer.	C - Oct 2021	Completed
4	IFTA/IRP Milestone D		
	 IRP Fee Calculation – Ability to calculate administration fees so they are correctly assessed. 	D - Jan 2022	Completed
5	IFTA/IRP Milestone E		
	 IRP Issuance Initial – Features needed to connect IRP Issuance to the enterprise core services. 	E - Apr 2022	Completed
6	IFTA/IRP Milestone F		
	 IRP Issuance Completed – Allows for transaction Issuances to be processed and finalized. 	F - Aug 2022	Completed
	 VOID Issuance – IFTA – Ability to reverse or remove an IFTA issuance created in error. 	F - Aug 2022	Completed



Order	Description	Milestone Completion Month	Status
	Create Supplement for IRP - Correct a record in process so that a transaction can be completed and customer record is current.	F - Aug 2022	Completed
	 License Plate Credit Calculation – Extends the ability to calculate straight plate conversion credits. 	F - Aug 2022	Completed
7	IFTA/IRP Milestone G		
	 VOID Issuance – IRP Ability to reverse or remove an IRP issuance created in error. 	G - Oct 2022	Completed
8	IFTA/IRP Milestone H		
	 Refund Interfaces – Extend the ability to calculate refunds to the COTS application. 	H – Jan 2023	Completed
	 Registration Stops – Extends the ability for the COTS application to add or remove stops, so that a stop can be enforced. 	H – Jan 2023	Completed
	Anonymous Cabcard Inquiry – Extend search functionality of current cabcards to Weigh station personel, and Law Enforcement entities outside of the named user accounts of ORION.	H – Jan 2023	Completed
	 Reserved Inventory Purge - Purge list of inventory that was previously reserved and issued to keep inventory on hand current. 	H – Jan 2023	Completed
	ORION Service Endpoint Development Completed.	H – Jan 2023	Completed
9	IFTA/IRP Milestone N		
	Confidential Update for IFTA/IRP – Making sure IFTA/IPR is in compliance with Motor Vehicle approach to accessing data records that have unique handling requirements.	N - May 2023 Deferred	On Hold
10	IFTA/IRP Milestone O		
	CR-34 - Apportioned Plates for 3 years – Approved legislative for Motor Carrier Improvements - s. 316.028, F.S s. 320.0602, F.S IF Passed will allow the Department to issue metal pates every 3 years. This will require the vendor to modify their COTS solution, and IFTA/IRP and ORION enterprise changes.	O - Jul 2023	Completed



Order	Description	Milestone Completion Month	Status
	CR-34 - 2019EPay2021 Credit Card Processing changes - E-Payment Banking Solution changes in production for credit card processing will require P2 to adjust to accommodate new field credit card processing instead of what was coded and tested prior to November 2022 when the new production solution is planned to be released.	O - Jul 2023	Completed

Details about the Product Backlog for the IFTA-IRP Team can be found in the attachment:

• Del 2 Attach F - May 2024 - IFTA-IRP Team.xlsx Below are the Product Backlog metrics for the IFTA-IRP Team across all Milestones.

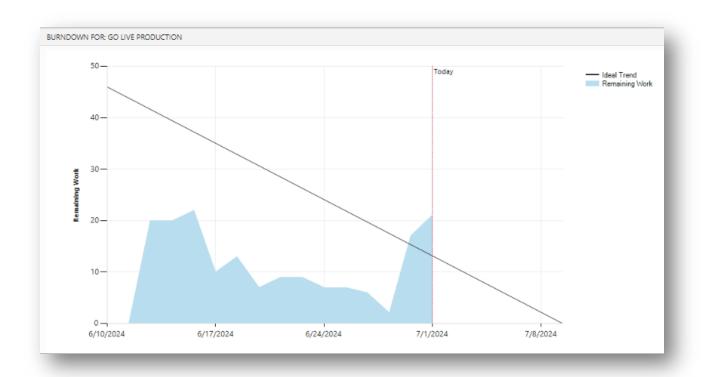
Product Back	log
Story Status	# Stories
Committed	118
3A-Testing Started	2
3C-Testing Complete	116
Done	360
3C-Testing Complete	360
Grand Total	478

4.4.2 Sprint Backlog Status

The current IFTA/IRP sprint is Go Live Production, which runs from 06/10/2024 – 07/09/2024. The team prepared for the June 6-10 ICFS Go-Live. All integrations/deployments to Production were completed, and users successfully tested on Sunday June 9. A new system was made available to internal users and LPAs on June 10th. A critical change was made and deployed to handle Plate Inventory Config Sequence. External users were provided with their user logon information and have access to the Web Processing as of June 14th. Warranty Period was extended until June 30th. Stabilization period will continue until July 10th.



Deliverable 2 - Motorist Modernization Milestone (MM) Release Report (June 2024)



Details about the current sprint are in the attachment:

Del 2 Attach F - June 2024 - IFTA-IRP Team.xlsx

Sprint Backlog - Current Sprint			
Work Item Type	(All)		
Story Status	# Stories		
Committed		2	
1C-Refinement Complete		1	
2A-Dev Started		1	
Done		2	
3C-Testing Complete		2	
Grand Total		4	

4.4.3 Impediment Status

Details about the impediments for the IFTA/IRP Team are in the attachment:

• Del 2 Attach F - May 2024 - IFTA-IRP Team.xlsx





4.4.4 Defect Tracking Status

Details about the Defect Tracking for the IFTA/IRP Team are in the attachment:

• Del 2 Attach F - May 2024 - IFTA-IRP Team.xlsx

Defects						
# of Bugs	Severity					
By Env & Status	1 - Critical	2 - F	ligh	3 - Medium	4 - Low	Grand Total
Development		2	1	57	14	74
Committed		2		2		4
Dev Done				12	1	13
Ready To Test				1		1
Done			1	42	13	56
Test		6	3	55	24	88
New				1		1
Approved		1				1
Committed		1	1	3		5
Dev Done		1				1
Ready To Test		1		1		2
Done		2	2	50	24	78
Stage		2	1	77	15	95
New				7		7
Approved				4		4
Committed		1		3		4
Dev Done				2		2
Ready To Test				3		3
Done		1	1	58	15	75
Grand Total	1	.0	5	189	53	257



4.5 Florida Smart ID Team

4.5.1 Product Backlog Status & Milestone Status

During the month of June 2024, the Florida Smart ID (FSID) Project continued to support the production implementation of FSID.

An overview of the Product Backlog for the Florida Smart ID Team is shown in the table below.

Order	Description	Milestone Completion Month	Status
1	Release 1. FSID with ability to enroll via Virtual Office. Also included were two verifier applications, one for Proof of Age (POA) and one for Law Enforcement (LEA).	A – Nov 2020	Completed
2	Release 1b. Ability to enroll in FSID via MyDMV Portal.	B – Aug 2021	Completed
2	Release 2 . Updated FSID with an application enrollment function.	C - Feb 2022	Completed
3	Release 3. Updated FSID with additional use cases outside of LEA and POA. Ability to use the FSID for online authentication.	D - Aug 2022	Completed

Details about the Product Backlog for The Florida Smart ID Team can be found in the attachment:

Del 2 Attach E - June 2024 - Florida Smart ID Team.xlsx

Below are the Product Backlog metrics for the FSID team across all Milestones.

Product Backlog	
Story Status	# Stories
New	5
1B-Refinement Blocked	5
Approved	9
1C-Refinement Complete	9
Committed	69
3C-Testing Complete	69
Done	115
3C-Testing Complete	115
Grand Total	198

4.5.2 Sprint Backlog Status

The Florida Smart ID Team is currently not in a sprint.



4.5.3 Impediment Status

Details about the Impediments for the Florida Smart ID Team are in the attachment:

• Del 2 Attach E - June 2024 - Florida Smart ID Team.xlsx

Impediments		
Blocked by Status	# Stories	
New		5
1B-Refinement Blocked		5
Grand Total		5

4.5.4 Defect Tracking Status

Details about the Defect Tracking for the Florida Smart ID Team are in the attachment:

• Del 2 Attach E – June 2024 - Florida Smart ID Team.xlsx

Defects					
# of Bugs	Severity				
By Env & Status	1 - Critical	2 - High	3 - Medium	4 - Low	Grand Total
New		2	3		5
Approved	1	9	9	8	27
Committed				3	3
Ready To Test		1			1
Done	48	36	176	55	315
Grand Total	49	48	188	66	351



4.6 Enterprise Team

4.6.1 Product Backlog Status

During June 2024, the team completed the production implementation of the new web service for EFS & FRVIS on the weekend of June 14. They began regression testing of the NMVTIS web service for ORION on June 17. Out of 68 test cases, 13 are approved, 3 failed, 5 are with AAMVA for review, and 6 are in progress.

Details about the Product Backlog for the Enterprise Team can be found in the attachment:

• Del 2 Attach D - June 2024 - Enterprise Team.xlsx

Below are the current Product Backlog metrics for the Enterprise Team across all Milestones; the metrics specific to Milestones S are also provided. (Note: Product Backlog Items for the Enterprise Team are part of a specific Milestone if they are being worked in support of functionality needed for other teams in that Milestone.

Product Backlog		
Story Status	# Stories	
New	50	
00-Not Started	48	
2A-Dev Started	1	
2B-Dev Blocked	1	
Approved	6	
00-Not Started	3	
2A-Dev Started	2	
2B-Dev Blocked	1	
Committed	1	
2A-Dev Started	1	
Done	62	
2C-Dev Complete	4	
3C-Testing Complete	58	
Grand Total	119	

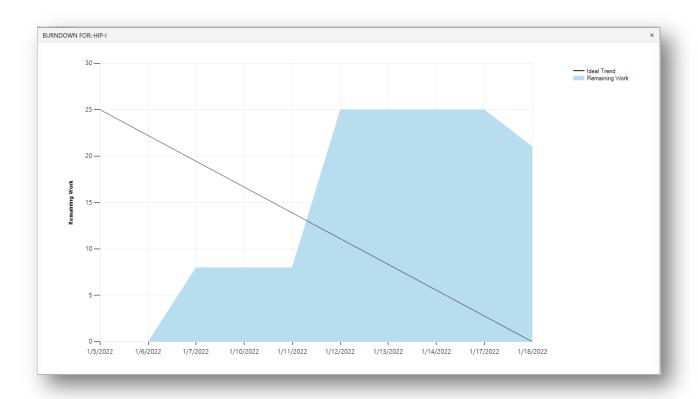
Milestone Status			
Milestone	S		
Story Status	# Stories		
Approved		2	
00-Not Started		1	
2A-Dev Started		1	
Grand Total		2	

4.6.2 Sprint Backlog Status

The Enterprise Team is in HIP Sprint I. The sprint burndown chart for the current sprint is shown below. (As a reminder, the Enterprise Team does not have its own Milestone backlog, and works to support the other Scrum teams, so the Enterprise Sprint Backlog may have an irregular shape – see Assumption # 11.)



Deliverable 2 - Motorist Modernization Milestone (MM) Release Report (June 2024)



Details about the current sprint are in the attachment:

Del 2 Attach D - June 2024 - Enterprise Team.xlsx

Sprint Backlog - Current Sprint		
Work Item Type	Product Backlog Item	
Story Status	# Stories	
New	1	
(blank)	1	
Committed	1	
2A-Dev Started	1	
Grand Total	2	

4.6.3 Impediment Status

Details about the Impediments for the Enterprise Team can be found in the attachment:

Del 2 Attach D - June 2024 - Enterprise Team.xlsx

Impediments			
Blocked by Status	# Stories		
New		1	
2B-Dev Blocked		1	
Approved		1	
2B-Dev Blocked		1	
Grand Total		2	



4.6.4 Defect Tracking Status

Details about the Defect Tracking for the Enterprise Team can be found in the attachment:

• Del 2 Attach D - June 2024 - Enterprise Team.xlsx

Defects			
# of Bugs	Severity		
By Env & Status	(blank)	Grand Total	
(blank)			
(blank)			
Grand Total			



5 Attachments

Attachments to this deliverable are listed in the table below.

Document	Format	Purpose/Description
Del 2 Attach A - June 2024 - T&R Issuance Team.xlsx	MS-Excel	Product Backlog, Sprint Backlog, Defects, and Impediments for the T&R Issuance Team
Del 2 Attach B – June 2024- MV Globals Team.xlsx	MS-Excel	Product Backlog, Sprint Backlog, Defects, and Impediments for the MV Globals Team
Del 2 Attach C - June 2024 - Portal Fleet Team.xlsx	MS-Excel	Product Backlog, Sprint Backlog, Defects, and Impediments for the Portal/Fleet Team
Del 2 Attach D - June 2024 - Enterprise Team.xlsx	MS-Excel	Product Backlog, Sprint Backlog, Defects, and Impediments for the Enterprise Team
Del 2 Attach E - June 2024 - Florida Smart ID Team.xlsx	MS-Excel	Product Backlog, Sprint Backlog, Defects, and Impediments for the Florida Smart ID Team
Del 2 Attach F - June 2024 - IFTA- IRP Team.xlsx	MS-Excel	Product Backlog, Sprint Backlog, Defects, and Impediments for the IFTA/IRP Team



6 Deliverable Signature and Acceptance Page

To be completed by the Director, Office of Motorist Modernization, Contract Manager, Office of Motorist Modernization, and the Accenture Project Manager.

Sign Off:

By signing the Signature and Acceptance Page of the deliverable, this indicates that you have reviewed this deliverable, accept all its contents and deem completed.

DocuSigned by:

Linstin Grum

July 24, 2024

Acting Director, Office of Motorist Modernization – Kristin Green

Date

Docusigned by:

July 24, 2024

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Contract Manager, Office of Motorist Modernization – Judy Moats

Date

Jo-ef 20 14 July 24, 2024

Accenture Project Manager – Joe Weldon Date

