

DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION



2022 – 2023 ANNUAL REPORT UNLICENSED ACTIVITY

RON DESANTIS, GOVERNOR

MELANIE S. GRIFFIN, SECRETARY



MESSAGE FROM THE SECRETARY

Dear Fellow Floridians,

I have the immense privilege of serving as Secretary for the Department of Business and Professional Regulation (DBPR) since January 2022. Under the steadfast leadership of Governor DeSantis, DBPR has worked diligently to uphold Florida's regulatory standards for our professionals and businesses, and ensure the health, safety and wellbeing of our great state's residents and visitors.

In September 2022, devastation struck Southwest Florida when Hurricane Ian made landfall as a strong Category 4 storm. But Floridians are incredibly resilient, and it has been inspiring to see communities recover and businesses reopen.

Unfortunately, bad actors also use disasters like Hurricane Ian to take advantage of Floridians. Unlicensed contracting scams can rob homeowners of their hard-earned money and make recovery even more difficult. That is why DBPR has prioritized education, investigation, enforcement and prosecution when it comes to unlicensed activity. In the aftermath of the storm, the DBPR Division of Regulation conducted more than 270 sweeps and more than 310 community outreach events. Nearly 200 unlicensed activity cases from Hurricane Ian have reached final actions, with nearly 200 more cases in the works.

The hard work does not start and end at hurricane season, though. Highlights from the Unlicensed Activity Program's efforts for the 2022-2023 fiscal year include:

- Engaging in 663 community outreach events to thousands of Floridians, including seniors, licensees and professionals;
- Participating in proactive efforts through the Division of Regulation, such as 549 compliance checks in areas suspected of having unlicensed activity and 11 proactive enforcement operations in collaboration with the local law enforcement; and
- Reviewing 2,324 legally sufficient complaints of unlicensed activity, with further investigation resulting in the issuance of 1,358 Notices to Cease and Desist, 200 citations and 706 final orders.

I am extremely proud to lead this team of professionals who work tirelessly to meet DBPR's goals and hold bad actors accountable. It is thanks to our dedicated team members that we can effectively serve Floridians and protect consumers day in and day out.

Respectfully,

Melanie S. Griffin

TABLE OF CONTENTS

MESSAGE FROM THE SECRETARY	2
EXECUTIVE SUMMARY	4
SECTION ONE: FINANCIAL SUMMARY/OPERATIONAL BUDGET	5
FINANCIAL SUMMARY	6
OPERATIONAL BUDGET ALLOCATION AND EXPENDITURES	7
SECTION TWO: PROGRAM EFFORTS	10
UNLICENSED ACTIVITY PROGRAM EFFORTS	11
OFFICE OF COMMUNICATIONS EFFORTS	18
SECTION THREE: COMPLAINT INFORMATION	24
COMPLAINT STATISTICS	25
SECTION FOUR: FINANCIAL REPORTS	26
UNLICENSED ACTIVITY FINANCIAL REPORTS	27

Executive Summary

The Unlicensed Activity Program within the Department of Business and Professional Regulation exists to serve the citizens of the State of Florida by providing education about the dangers of unlicensed activity and investigating complaints filed against unlicensed individuals. Discouraging unlicensed activity is a high priority of the Department. The Program works to eliminate unlicensed activity through proactive enforcement efforts, outreach and education to the community, as well as collaboration with multiple agencies throughout the State.

Unlicensed activity occurs within nearly every profession regulated by the Department. It is most commonly found in the construction and electrical trades, as well as cosmetology, barbering, talent and athletic agents, and community association management.

Through rigorous enforcement and education efforts, the Unlicensed Activity Program seeks to aid consumers by actively seeking out opportunities to discourage unlicensed work, often before it occurs. The Program actively monitors advertising through traditional channels and through social media, seeking to prevent unlicensed work from happening.

In accordance with the Fiscal Year 2022-2023 General Appropriation Act, this annual report on Professional Regulation Unlicensed Activity highlights the unlicensed activity functions performed by the Department. This report outlines the expenditures of the Unlicensed Activity Program and details the efforts, activities and revenues utilized by the Department's boards, council and staff within the Division of Regulation, Division of Real Estate, and Division of Certified Public Accounting in compliance with section 455.2281, Florida Statutes. The total appropriation for the Fiscal Year 2022-2023 was **\$2,176,379**.

Some licensees are required by Section 455.2281, Florida Statutes, to pay an unlicensed activity fee which funds efforts to combat unlicensed activity. Licensees pay an unlicensed activity fee as part of their initial license fee and license renewal fees.

The Department's Unlicensed Activity Program consists of:

- Enforcement and prosecution;
- Investigation of complaints; and
- Public outreach and education.

The Department finds great value in informing consumers and licensees about the dangers of hiring unlicensed individuals and maintains a strong educational campaign. The Department also emphasizes compliance over discipline for minor offenders through Notices of Cease and Desist, citations and guidance on how to become properly licensed.

Section One

FINANCIAL SUMMARY
OPERATIONAL BUDGET
ALLOCATION AND EXPENDITURES

FINANCIAL SUMMARY

Revenue

Pursuant to Section 455.2281, Florida Statutes, the Department assesses a special fee of \$5.00 per licensee upon initial licensure and for each renewal for professional license types. These funds are deposited into the Professional Regulation Trust Fund, an interest-bearing account. Per statutory requirements, a separate account is maintained for each profession.

Fiscal Year 2022-2023 Revenue	
Unlicensed Activity Fees	\$2,217,510
Fines and Penalties	\$577,710
Interest Income	\$101,898
Total	\$2,897,118

Appropriation

Fiscal Year 2022-2023 Appropriation by Division	
Division of Regulation	\$1,576,379
Division of Real Estate	\$500,000
Board of Professional Engineers	\$100,875
Division of Certified Public Accounting	\$100,000
Total	\$2,277,254

Expenditures

From funds provided in Specific Appropriation Line 2022 Unlicensed Activities, \$1,302,547 was expended at the Department level as detailed in this report. Overall expenditures were less than the \$2,277,254 appropriation.

Fiscal Year 2022 - 2023 Summary Expenditures by Category	
Temporary Staff (OPS)	\$968,731
General Expense	\$838,360
Grand Total	\$1,807,091

In accordance with Section 455.2281, Florida Statutes, the Department spent these funds on unlicensed activity enforcement and education. Division staff performed the functions of complaint processing, investigations, sweeps and undercover operations of unlicensed individuals and businesses. Funds were also utilized by the Department's Office of the General Counsel for prosecution. Staff also conducted frequent outreaches educating the public on the dangers of hiring an unlicensed person. Department expenditures are allocated to the appropriate profession's cash account. Pursuant to statute, no indirect costs are allocated to unlicensed activity accounts; however, the revenue is subject to the eight percent service charge to General Revenue.

OPERATIONAL BUDGET ALLOCATION AND EXPENDITURES

Division of Real Estate

Total Budget Allocated: \$500,000

Unlicensed real estate activity puts citizens at personal and financial risk. The Division of Real Estate’s Unlicensed Activity Program goal is to ensure, by raising awareness about the dangers of unlicensed practice and through vigorous enforcement, that those providing real estate services in Florida are licensed.

Category	Amount	Details
Staffing (Enforcement)	\$250,749	The Division of Real Estate has investigators located throughout Florida who investigate consumer complaints alleging unlicensed real estate activity.
Staffing (Legal)	\$0*	Office of the General Counsel for prosecution of violations of unlicensed activity. *Funds not used because of attorney turnover and inability to fill vacancies. Personnel Action Request pending for Tampa attorney position.
Operations/Investigative Tools	\$3,935	Office supplies, mobile devices, electronic equipment, and IT support to assist with investigations.
Outreach	\$137,061	Public service announcements, booth rentals, sponsorships, and educational items for outreach events and trade shows.
Total:	\$391,745	

OPERATIONAL BUDGET ALLOCATION AND EXPENDITURES

Division of Certified Public Accounting

Total Budget Allocated: \$100,000

The Division of Certified Public Accounting’s Enforcement Section is responsible for reviewing and investigating complaints of unlicensed activity. The majority of unlicensed complaints filed concerned the improper use of the “Certified Public Accountant” designation and “performing or offering to perform” services to the public which require the license of a Certified Public Accountant.

Category	Amount	Details
Enforcement and Operations	\$1,704	Staffing: Including costs for investigative staff, fees for mailing, and general supplies and attendance at conferences where staff educate and encourage reporting of unlicensed activity.
Total:	\$1,704	

OPERATIONAL BUDGET ALLOCATION AND EXPENDITURES

Division of Regulation

Total Budget Allocated: \$1,576,379

The Division of Regulation’s Unlicensed Activity Program is responsible for analyzing consumer complaints of unlicensed activity, and providing preemptive outreach and enforcement actions. Unlicensed activity causes considerable consumer harm and often carries criminal penalties. Proactive measures include a constant focus on education and compliance through partnerships with professional organizations and associations and the production of consumer/licensee brochures - all aimed at educating the public.

Category	Amount	Details
Outreach	\$495,793	Participation in Outreach Events and Presentations: Including trade show registrations, travel expenses, public service announcements.
	\$33,098	Unlicensed Activity Educational Items: Including brochures and various educational materials.
Enforcement	\$720,873	Staffing: Including unlicensed activity investigators who sought out and investigated unlicensed activity, engaged in proactive enforcement and provided information to consumers regarding licensure and possible violations of laws and rules by licensees regulated by the Department; unlicensed activity analysts who staffed the toll-free hotline.
	\$55,977	Investigative Tools: Including electronic equipment to assist investigators in the field to verify licenses, software to identify unlicensed subjects, and any other tools necessary to conduct investigations, sweeps, undercover operations or outreaches.
Operations	\$89,579	Equipment and Operation: Including rental equipment, copiers, postage, office supplies, IT equipment to provide unlicensed activity staff the necessary tools to carry out investigations and other functions related to the program.
Total:	\$1,395,320	

Section Two

UNLICENSED ACTIVITY PROGRAM EFFORTS

Unlicensed Activity Program Efforts

With a duty to protect the health, safety and welfare of Florida citizens and visitors, the Department places great emphasis on unlicensed activity through proactive efforts and investigations.

Division of Certified Public Accounting

The Division of Certified Public Accounting’s (the Division) Unlicensed Activity Program is responsible for analyzing consumer complaints alleging unlicensed certified public accounting activity. During the Fiscal Year 2022-2023, the Division focused its efforts on raising public awareness by participating in industry tradeshows, speaking engagements, virtual meetings and virtual webinars.

The majority of the unlicensed activity complaints filed with the Division concerned the improper use of the “certified public accountant” designation. These complaints were received from consumers, licensees, social media and proactive research by Board staff. During Fiscal Year 2022-2023, 73 unlicensed complaints were received, of which 14 were legally sufficient.

Another tool utilized by the Division to combat unlicensed activity is the issuance of a Notice to Cease and Desist pursuant to Section 455.228(1), Florida Statutes. A Notice to Cease and Desist is issued once it has been determined, by Division staff, that the profession has been practiced without the professional license or certification required by Florida law, specifically Chapter 473, Florida Statutes. For this reporting period, 12 Cease and Desist notifications were issued. All unlicensed activity investigative reports are forwarded to the related State Attorney’s Offices for review once the investigation is complete. During the Fiscal Year 2022-2023, there were five Respondents prosecuted for ULA.

Division of Real Estate

The Division of Real Estate (DRE) is responsible for the examination, licensing and regulation of more than 478,098 real estate professionals, corporations, schools, instructors and appraisers. The mission is to protect the health, safety and welfare of the public. The Division of Real Estate’s unlicensed activity program is to educate consumers and real estate professionals about unlicensed practice, and to ensure, by mutual effort with the Department’s Office of the General Counsel, that unlicensed real estate activity is expeditiously investigated and prosecuted.

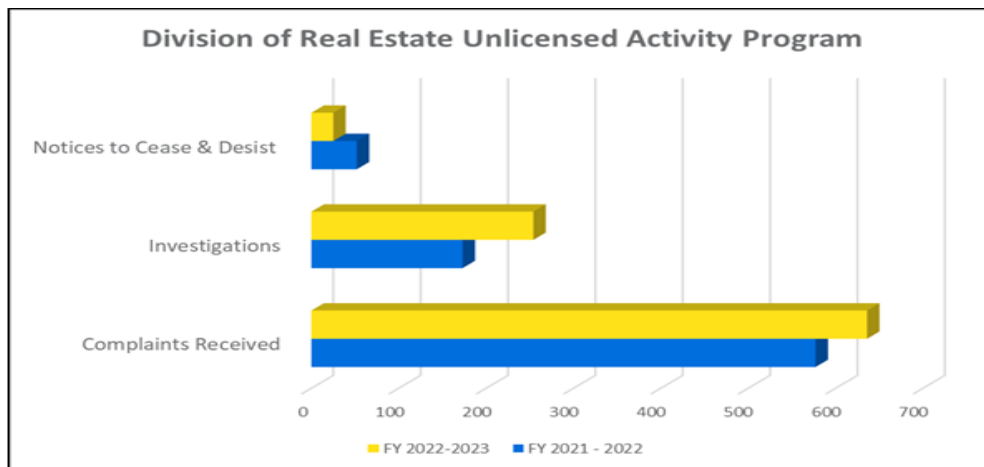
Outreach is critical in alerting consumers to the potential of financial harm when unlicensed individuals are used. The Division understands the value of front-end education and at trade shows and presentations, Division investigators and supervisors emphasize the importance of working with licensed real estate professionals and reporting suspected unlicensed activity.



Unlicensed real estate practice can be reported by submitting a complaint by mail, email, fax or online through the Department website. If facts outlined in the complaint indicate that a violation may have occurred, an investigation is initiated. Once the investigation is complete, an investigative report is produced and delivered to the Department's Office of the General Counsel. The Department may issue a Notice to Cease and Desist from unlicensed practice; and the Office of the General Counsel may seek an injunction against persons violating the notice. In addition, the Department may impose administrative penalties or issue a citation. In accordance with Chapter 455, Florida Statutes, the Division refers cases to the State Attorney for consideration of criminal prosecution.

In addition to examining consumer complaints, investigators routinely monitor social media and websites where unlicensed practice is known to be carried out. When unlicensed activity is discovered, internal complaints are initiated and thoroughly investigated.

In Fiscal Year 2022-2023, 636 complaints alleging unlicensed practice violations were received, 254 investigations were completed and 25 Notices to Cease and Desist were issued.



Division of Regulation

Outreach and Education

The Division of Regulation's investigators carried out numerous outreach programs to inform and educate the public of unlicensed activity. Public education efforts included the Division's presence at various trade and consumer events, speaking engagements with trade associations, consumer groups and other governmental agencies.

During Fiscal Year 2022-2023, the Division of Regulation conducted 684 outreach events to educate Floridians about the importance of hiring licensed professionals and the dangers unlicensed individuals pose. Additionally, nearly 50% of the Division's outreach activities were in areas affected by Hurricane Ian. These events resulted in interactions with thousands of individuals including citizens, licensees, professionals, local government's State Attorney's Offices, building department officials and law enforcement groups.

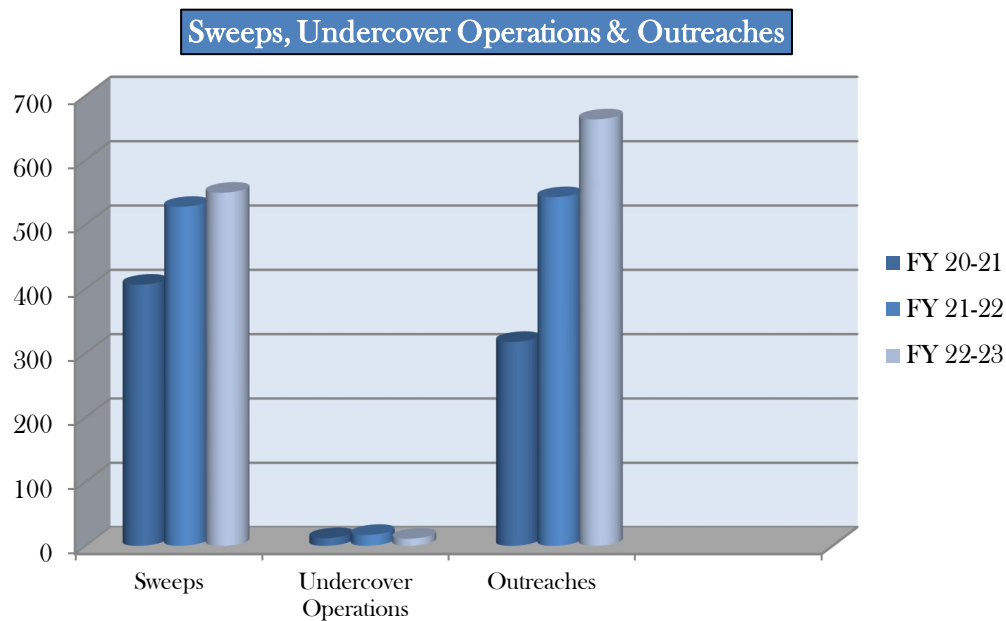


Proactive Enforcement

The Division engages in proactive efforts through sweeps and enforcement operations. The goal of proactively seeking unlicensed activity is to protect the public from future harm.

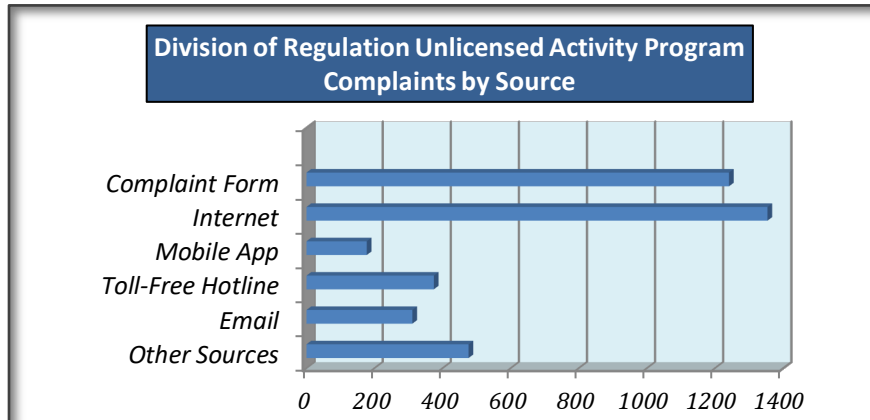
Division of Regulation investigators conduct compliance checks (sweeps) in areas suspected of having unlicensed activity. In Fiscal Year 2022-2023, investigators performed 538 sweep operations. These sweep operations frequently include other agencies such as the Department of Financial Services, law enforcement or local building departments. Compliance checks also include reviews of common advertising locations (publications, online marketplaces and social media), seeking to stop the offer of unlicensed services before a consumer is affected.

During Fiscal Year 2022-2023, the Division participated in 11 enforcement operations. During an enforcement operation, the Department provides individuals the opportunity to offer services that require a license. These individuals often provide a bid, proposal or performance of the service to an undercover investigator and/or law enforcement personnel.



Complaints and Investigations

The Division reviews all unlicensed activity complaints through the complaints and investigations process. Complaints concerning unlicensed activity may be submitted through several methods, including online, by email, by calling the toll-free unlicensed activity hotline, by using the DBPR mobile app, and by traditional mail or fax. Once a complaint is filed with the Division, it is reviewed by an analyst to determine if the complaint is legally sufficient. If the complaint is found to be legally sufficient, an investigation is opened and is sent to the Regional Office closest to where the violation is alleged to have occurred. These investigations of unlicensed activity may result in fines, a Notice to Cease and Desist or citation being issued. Once the investigation is completed, unlicensed activity cases are also forwarded to State Attorney's Offices for review and potential criminal prosecution.

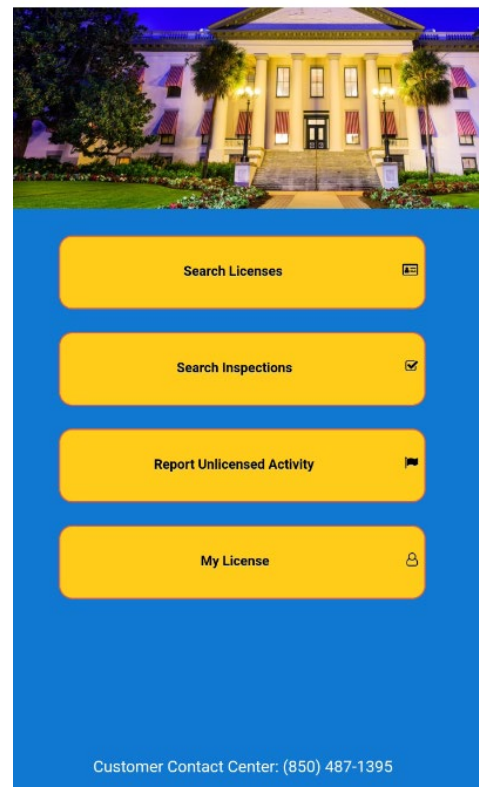


In Fiscal Year 2022-2023, the Division received 3,930 complaints of unlicensed activity, of which 2,324 were found to be legally sufficient and resulted in further investigation. These investigations resulted in the issuance of 1,358 Notices to Cease and Desist, 200 citations and imposition of 706 Final Orders.

Unlicensed Activity Complaint Access

The Department has made filing a complaint easy and convenient for the consumer and license holder. Below are numerous ways in which a complaint may be filed:

- Complaint forms are online at myfloridalicense.com/DBPR/file-a-complaint/
- Consumers may send an email to the unlicensed activity inbox at: ula@myfloridalicense.com.
- Complaints may be mailed to the Department at 2601 Blair Stone Road, Tallahassee, Florida, 32399-0782.
- Complaints relating to the Department’s Division of Certified Public Accounting may be mailed to 240 NW 76th Drive, Suite A, Gainesville, Florida, 32607.
- Complaints relating to the Department’s Division of Real Estate may be mailed to 400 West Robinson Street, Suite N801, Orlando, Florida, 32801.
- Consumers may call the toll-free unlicensed activity hotline at 866-532-1440 and they may remain anonymous by filing a complaint via the hotline.
- Consumers may call the Customer Contact Center at 850-487-1395 for all other inquiries.
- Consumers may download the free mobile application for their mobile devices to file a complaint of work happening right now. This is an ideal method for consumers to submit an anonymous complaint.



Unlicensed Activity Program

The purpose of the Unlicensed Activity Unit is to assist in overseeing the productivity of the investigative field offices to ensure that the goals of the Division are being met. The Unlicensed Activity Unit tracks sweeps, enforcement operations and outreach efforts made by each investigative office and serves as a liaison between the field offices and the Office of the General Counsel. The Unlicensed Activity Unit works in conjunction with the Office of Communications to use media outlets to spread the word about unlicensed activity, as well as to display the Division's efforts.

In addition to receiving and processing complaints from the public, the Unlicensed Activity Unit provides other services to aid in the investigation and prosecution of unlicensed individuals. These services include researching and issuing Certificates of Non-Licensure, receiving and tracking subpoenas, and supporting investigative agencies throughout the state.

Certificates of Non-Licensure

A Certificate of Non-Licensure is a notarized document provided by the Unlicensed Activity Unit, upon request, to Department personnel and other individuals, to certify that the individual or business named has never had a license. When the requests are received, the analyst assigned will conduct a diligent search of Department records. If the search yields no result, the analyst prepares a Certificate of Non-Licensure. These documents are self-authenticating and are often used in the administrative and criminal prosecution of unlicensed individuals. In Fiscal Year 2022-2023, over 850 requests were received and researched, resulting in over 1460 Certificates of Non-Licensure being issued.

Toll-Free Hotline

The toll-free hotline is staffed from 8 a.m.-5 p.m. on weekdays and generates tips and complaints. The hotline is used to report "in progress" tips on unlicensed activity across several boards of licensure. Additionally, it is used to assist consumers in completing complaint forms and provide education on unlicensed activity. In Fiscal Year 2022-2023 over 374 complaints were initiated as the result of a call on the hotline.

Subpoena Receipt and Tracking

Completed unlicensed activity investigations are referred to the local State Attorney's Office for possible criminal prosecution. Department personnel involved in every stage of the investigation are often subpoenaed to testify in these criminal cases. The Unlicensed Activity Unit receives these subpoenas, tracks them, and forwards them to the appropriate individual and the Office of the General Counsel. In Fiscal Year 2022-2023, 118 subpoenas were received and tracked.



Reporting by Email

The Unlicensed Activity Unit manages a dedicated unlicensed activity email inbox. Each day, staff receives dozens of emails and answers questions related to unlicensed activity, how to become licensed and the steps to file a complaint. In Fiscal Year 2022-2023, over 4,200 emails were received and reviewed. During the course of the year, a number of emails received were for other agencies, other Divisions within the Department, or work not regulated by the Department. These types of emails are sent to the appropriate agency/area and handled accordingly.

Mobile Application (App)

The mobile application for smartphones allows consumers to report unlicensed activity anonymously through their mobile devices. The Division has received positive feedback from license holders on the application. By using the DBPR Mobile App, the consumer can take a picture of an advertisement or work being performed by an unlicensed individual and submit the information within minutes directly to the Unlicensed Activity Unit. In Fiscal Year 2022-2023, the Unlicensed Activity unit initiated 177 complaints that were received via the DBPR Mobile App.



Hurricane Ian

Hurricane Ian developed into an extremely intense Category 4 hurricane at landfall, striking the Fort Myers area in the same manner that Hurricane Charley had in the 2004 Atlantic Hurricane season. In scenes that were described in the media as being reminiscent of a “war zone,” Ian’s intensity resulted in the deadliest storm to strike Florida since 1935 and one of the costliest storms to ever hit Florida.

On September 23, 2022, Governor Ron DeSantis declared a state of emergency for the entire state. Mandatory evacuation orders were issued for parts of multiple counties and everything from school districts to tourist attractions closed in anticipation of Ian.



After Ian made landfall with 155 mph winds and a destructive storm surge of 10-15 feet, investigators from the Fort Myers Regional Office, along with investigators and staff from several other DBPR offices, began to sweep the affected areas for signs of unlicensed contractors. The Fort Myers office faced the unique challenge of performing their professional duties, while simultaneously dealing with the damage and destruction of their own homes.

The Division also participated in the Disaster Recovery Centers (DRCs), which are locations where agencies from federal, state and local governments can all be at one location to service the needs of hurricane victims. There were five main locations in Southwest Florida and other smaller ones in Orlando and Jacksonville, and Department staff



were at each one every day for a six-week period educating the public on the danger of hiring an unlicensed contractor and assisting other agencies in any way possible.

During Fiscal Year 2022-2023, DBPR investigators performed nearly 300 sweeps in the areas affected by Ian, resulting in nearly 4,000 site visits and over 5,100 license checks. This number represents 49% of the total sweep activity for the Division in Fiscal Year 2022-2023. These sweeps were often performed in conjunction with local law enforcement agencies, as well as other state agencies such as the Department of Financial Services.

The Division of Regulation also participated in over 300 outreach events related specifically to Hurricane Ian. In the immediate aftermath of a storm, many consumers do not know the dangers presented by unlicensed contractors and the Division considers education and outreach of the risks to be paramount. These outreaches included events geared towards assisting the public, as well as outreaches to law enforcement agencies, city and county building departments and task forces focused on unlicensed activity.

Office of Communications Efforts

Background

The Office of Communications partners with the Unlicensed Activity Program to highlight the Division of Regulation’s work. Communications staff issue press releases, respond to media requests and promote the Division’s efforts on social media. The Office of Communications assists with media contracts and serves as a liaison to local government public information officers.

PAID PROACTIVE EFFORTS

Unlicensed Activity “Rebuild After a Storm” Hurricane Ian Campaign

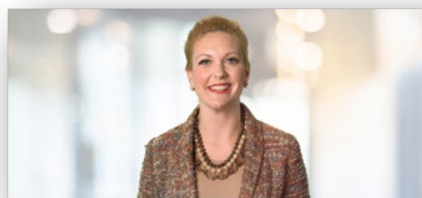
Purpose

The DBPR Division of Regulation launched the *Rebuild After a Storm* Media Campaign on October 1, 2022, after the fall of Hurricane Ian. Digital ads ran on Meta, YouTube, X (formerly known as Twitter) and NextDoor in the Fort Myers, Tampa, Orlando, Jacksonville and Broward media markets to both English and Spanish language audiences. Using the advanced targeting features on these platforms including affinity audiences, in-market audiences and life-event audiences ensured effective results.

DBPR’s primary message was educating homeowners on the risks of hiring unlicensed contractors in the aftermath of a storm. In total, this campaign saw over 20.1 million impressions at an average Cost per Impression (CPM) of \$5.04.

Fort Myers

Digital ads ran on Meta, YouTube, X and NextDoor in the Fort Myers media market from October 1 to November 14, 2022, serving over 5.1 million impressions at a CPM of \$5.72. These ads were seen approximately five times per user, almost double the average frequency seen on campaigns such as this. More than 15,000 clicks were delivered at an average Cost per Click (CPC) of \$3.20.



The DBPR Division of Regulation also launched social media ads during the month of February 2023, through the ongoing cleanup of Hurricane Ian. Digital ads ran on Meta, YouTube and El Toro in the Fort Myers media market. In total, this campaign saw over 4.4 million impressions at an average CPM of \$7.24.

Additionally, digital ads ran on Meta, YouTube and Resonate in the Fort Myers media market again from May 1 to June 15, 2023, serving more than 4.35 million impressions at an average CPM of \$6.45. More than 4,300 clicks were delivered at an average CPC of \$6.60.

Tampa

Digital ads ran on Meta, YouTube, X and NextDoor in the Tampa media market from October 1 to November 14, 2022, serving over 5.08 million impressions at a CPM of \$5.08. More than 10,000 clicks were delivered at an average CPC of \$3.57. Halfway through this campaign, budget was reallocated from NextDoor to Meta and YouTube to garner the best results.



Orlando

Digital ads ran on Meta, Youtube, X and NextDoor in the Orlando media market from October 1 to November 14, 2022, serving over 5.3 million impressions at a CPM of \$4.44. More than 10,000 clicks were delivered at an average CPC of \$3.26. Halfway through this campaign, budget was reallocated from NextDoor to Meta and YouTube to garner the best results.



Jacksonville

Digital ads ran on Meta, YouTube, X and NextDoor in the Jacksonville media market from October 1 to November 14, 2022, serving over 4.6 million impressions at a CPM of \$5.04. More than 9,000 clicks were delivered at an average CPC of \$3.53. Halfway through this campaign, budget was reallocated from NextDoor to Meta and YouTube to garner the best results.



Broward

Digital ads for this campaign ran on Meta, YouTube and Resonate in the Fort Myers media market from May 1 to June 15, 2023, serving more than 4.2 million impressions at an average CPM of \$9.90. More than 3,900 clicks were delivered at an average CPC of \$8.61.

Radio – Tampa, Orlando and Fort Myers

Radio ads were placed via iHeart Media in the Tampa, Orlando and Fort Myers media markets from October 12 to November 14, 2022, serving over 6.8 million impressions. This campaign was delivered via a combination of broadcast and streaming. Ads garnered more than 3 million impressions in Tampa, more than 2.1 million impressions in Orlando and more than 1.5 million impressions in Fort Myers.

Radio – Broward

Radio ads were placed via iHeart Media in the Broward media market from May 1 to June 15, 2023, serving over 6.2 million impressions. This campaign was delivered via more than 770 broadcast commercials.

Unlicensed Activity “Rebuild After a Storm” Hurricane Ian and Nicole Campaign

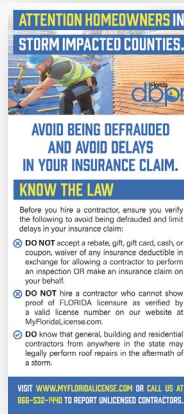
Purpose

DBPR launched the *Rebuild After a Storm* Media Campaign again on November 21, after Hurricane Nicole’s landfall. Digital ads ran on Meta, YouTube and X in the Fort Myers, Tampa and Jacksonville media markets to both English and Spanish language audiences. Using the advanced targeting features on these platforms including affinity audiences, in-market audiences and life-event audiences ensured effective results.

The primary message was educating homeowners on the risks of hiring unlicensed contractors in the aftermath of a storm. In total, this campaign saw over 12 million impressions at an average CPM of \$4.77.

Many of the same videos and digital graphics were reused from the October Hurricane Ian campaign to save on production and provide critical information on unlicensed contracting to storm-impacted areas quickly and efficiently.

In addition, DBPR placed both digital and poster billboards in English and in Spanish across the state to further reach consumers. The placement locations include Pompano Beach, Jacksonville, Ocala and Pensacola. In total, it is estimated this campaign reached a total number of 24 million eyes-on impressions.



Fort Myers

Digital ads for this campaign ran on Meta, YouTube and X in the Fort Myers media market from November 21 to December 19, 2022, serving more than four million impressions at an average CPM of \$4.80. More than 8,500 clicks were delivered at an average CPC of \$2.67.

Tampa

Digital ads for this campaign ran on Meta, YouTube and X in the Tampa media market from November 21 to December 19, 2022, serving more than 4.3 million impressions at an average CPM of \$4.69. More than 8,500 clicks were delivered at an average CPC of \$2.66.

Jacksonville

Digital ads for this campaign ran on Meta, YouTube and X in the Jacksonville media market from November 21 to December 19, 2022, serving more than 4.1 million impressions at an average CPM of \$4.87. More than 8,200 clicks were delivered at an average CPC of \$2.69.

ORGANIC PROACTIVE EFFORTS

The Office of Communications utilized proactive efforts at no additional cost to inform consumers and licensees about unlicensed activity, including via press releases, a hurricane guide and social media.

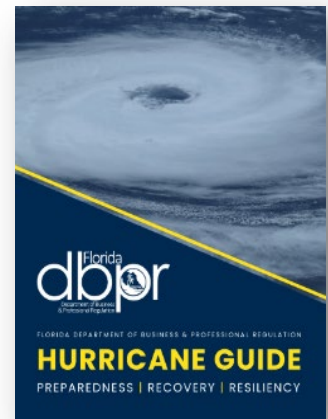
DBPR Hurricane Guide

The Office of Communications updated the DBPR Hurricane Guide for the start of the 2023 hurricane season and distributed it to the public via social media. DBPR's comprehensive hurricane guide covers preparing businesses for before and after a storm, as well as disaster recovery and other helpful hurricane-related resources.

The guide is offered as a free PDF download ([DBPR Hurricane Guide](#)) and was printed and distributed at various events attended by the Division of Regulation.

Press Releases

- [DBPR Urges Floridians to Use Only Licensed Professionals for Home Repairs](#) – October 11, 2022
- [DBPR Encourages Licensee Preparedness During 2023 Hurricane Preparedness Week; Launches New Hurricane Guide for Businesses and Professionals](#) – April 30, 2023
- [BBB Tip: As hurricane season approaches, Floridians are urged to prepare now](#) – May 1, 2023
- [BBB Tip: Hiring a licensed contractor in Florida – What you need to know](#) – June 16, 2023
- [Florida Department of Business and Professional Regulation Participates in National Effort to Fight Unlicensed Activity, Warns Floridians of Unlicensed Contracting Scams](#) – June 29, 2023



Social Media

Aside from the paid advertising campaigns, DBPR utilizes social media to regularly inform consumers of the importance of hiring licensed contractors. Social media is especially valuable when reacting to natural disasters. In the past fiscal year, DBPR posted 52 times on social media providing unlicensed activity awareness information.

Total ULA Engagement* July 2022 – June 2023	
July 2022	30
August 2022	28
September 2022	116
October 2022	3,428
November 2022	0
December 2022	0
January 2023	0
February 2023	0
March 2023	0
April 2023	73
May 2023	0
June 2023	35
Total Engagements	3,710

*Engagement is the total amount of reactions, shares and comments on Facebook as well as reshares, likes and replies on X.

Unlicensed Activity Infographics

The Office of Communications updated several infographics and distributed them to the public through social media. Infographics communicate DBPR's messages quickly and efficiently.

They are also offered as free downloads on the [DBPR Newsroom](#) page.



Section Three

COMPLAINT INFORMATION

Unlicensed Activity Complaints Annual Report Fiscal Year 2022-2023

	Complaints Received	Legally Sufficient	Cease and Desist Issued	ULA Citations Filed	Cases Received in Legal	Administrative Complaints Filed	Final Orders Filed
Accountancy	73	13	14	0	7	0	0
Asbestos	3	2	0	0	1	0	0
Athlete Agents	0	0	0	0	0	0	0
Athletic Commission	9	5	0	0	3	0	1
Auctioneers	19	9	4	0	10	4	1
Barbers	147	44	6	48	15	5	9
Building Code Admin. and Inspectors	8	1	0	0	1	0	0
Community Association Managers	84	34	5	4	18	0	0
Construction Industry	2,464	1,650	1,022	67	931	665	538
Cosmetology	532	111	11	75	22	4	6
Electrical Contractors	498	398	282	4	282	202	148
Employee Leasing	5	5	0	0	5	0	0
Geologists	0	0	0	0	0	0	0
Harbor Pilots	0	0	0	0	0	0	0
Home Inspectors	6	0	0	0	0	0	0
Landscape Arch.	13	3	1	0	0	0	0
Mold-Related Services	65	35	18	1	20	6	3
Real Estate	626	149	22	0	149	16	14
Talent Agents	36	10	3	1	8	0	0
Veterinary Medicine	41	17	6	0	11	1	0
Totals	4,629	2,486	1,394	200	1,483	903	720

- **Complaints Received** refers to complaints received and assigned a case number.
- **Complaints Legally Sufficient** refers to complaints that met the standard of legal sufficiency established in section 455.225 (1), Florida Statutes.
- **Cease & Desist Issued** refers to cases where a Notice of Cease and Desist was issued.
- **ULA Citations Filed** refers to the number of citations filed with Department’s Agency Clerk and become Final Orders.
- **Cases Received in Legal** refers to cases received in the Office of the General Counsel from DBPR investigators after their investigation is complete.
- **Administrative Complaints Filed** refers to cases where an Administrative Complaint has been filed with the Agency Clerks Office.
- **Final Orders Filed** refers to final orders entered, which imposed administrative fines and investigative costs.

* These statistics may not be all inclusive of the reporting period and may include information from previous quarters.

Section Four

UNLICENSED ACTIVITY FINANCIAL REPORTS

DIVISION OF CERTIFIED PUBLIC ACCOUNTING
BOARD OF ACCOUNTANCY
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST 12 MONTHS ENDING June 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022 & 2021)

REVENUES	6/30/2023	6/30/2022	6/30/2021
Fees and Charges	\$ 384,584	\$ 371,182	\$ 324,525
Licenses	1,666,115	2,457,062	1,722,046
Fines	81,033	157,643	104,871
Investment Earnings	5,781	4,722	12,788
Refunds	50	-	19
Misc	32,803	43,637	39,400
	<u>2,170,366</u>	<u>3,034,246</u>	<u>2,203,649</u>
Total Revenues			
 EXPENSES			
Division Office			
Division Administrative Office	1,203,973	1,128,894	1,074,262
Refunds	36,202	38,885	29,299
Service Charge to General Revenue	187,562	260,085	189,357
Testing and Continuing Education	136,980	112,200	175,625
Attorney General's Office	83,302	104,305	111,306
Service Operations			
Central Intake/Licensure	2,875	4,852	6,000
Call Center	101,972	96,034	119,535
Revenue Bank Charges	42,453	57,547	40,396
Department Administrative Costs			
Administration	145,043	120,789	146,534
Information Technology	264,658	242,846	225,819
General Counsel	75,648	87,392	112,623
Division Legal	254,678	278,929	226,817
	<u>2,535,347</u>	<u>2,532,759</u>	<u>2,457,573</u>
Total Expenses			
Excess (Deficiency) of Revenues			
Over (Under) Expenses	<u>(364,982)</u>	<u>501,487</u>	<u>(253,924)</u>
 TRANSFERS			
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>90,600</u>	<u>-</u>
	<u>-</u>	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>90,600</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	<u>(364,982)</u>	<u>410,887</u>	<u>(253,924)</u>
 PRIOR PERIOD ADJUSTMENT	<u>-</u>	<u>-</u>	<u>-</u>
 ACCOUNT BALANCE, Beginning of Period	<u>766,744</u>	<u>355,857</u>	<u>609,781</u>
 ACCOUNT BALANCE, End of Period	<u><u>\$ 401,762</u></u>	<u><u>\$ 766,744</u></u>	<u><u>355,857</u></u>

DIVISION OF CERTIFIED PUBLIC ACCOUNTING
BOARD OF ACCOUNTANCY
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST 12 MONTHS ENDING June 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022 & 2021)

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>	<u>6/30/2021</u>
Unlicensed Activity Fees	\$ 10,430	\$ 124,512	\$ 93,100
Fines	-	-	(13)
Investment Earnings	<u>4,469</u>	<u>2,550</u>	<u>5,290</u>
Total Revenues	<u>14,899</u>	<u>127,062</u>	<u>98,378</u>
 EXPENSES			
Unlicensed Activity	1,704	-	10,689
General Counsel/Legal	-	-	-
Refunds	-	-	-
Service Charge to General Revenue	<u>1,192</u>	<u>10,165</u>	<u>7,870</u>
Total Expenses	<u>2,896</u>	<u>10,165</u>	<u>18,559</u>
 TRANSFERS			
Transfer (to)/from Operating Account	-	53,700	32,480
Transfer to General Revenue	<u>-</u>	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>53,700</u>	<u>32,480</u>
 CHANGE IN ACCOUNT BALANCE	12,002	63,197	47,339
 PRIOR PERIOD ADJUSTMENT	-	-	-
 ACCOUNT BALANCE, Beginning of Period	<u>312,369</u>	<u>249,171</u>	<u>201,833</u>
 ACCOUNT BALANCE, End of Period	<u>\$ 324,371</u>	<u>\$ 312,369</u>	<u>\$ 249,171</u>

**BOARD OF ARCHITECTURE AND INTERIOR DESIGN
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 25,615	\$ 20,795
Licenses	1,317,420	81,630
Fines	46,174	41,167
Investment Earnings	4,463	3,779
Refunds	-	-
Miscellaneous	11,791	3,588
	<hr/>	<hr/>
Total Revenues	1,405,463	150,959
	<hr/>	<hr/>
EXPENSES		
Board Office		
Board Administrative Office	211,416	226,234
Refunds	10,258	13,624
Service Charge to General Revenue	111,616	10,987
Contracted Services	425,239	335,403
Professional Regulation Division		
Investigations	-	-
Testing and Continuing Education	65,431	81,637
Attorney General's Office	19,477	33,445
Service Operations		
Central Intake/Licensure	73,225	63,177
Call Center	49,177	26,473
Revenue Bank Charges	29,640	1,993
Department Administrative Costs		
Administration	48,755	34,428
Information Technology	72,146	74,660
General Counsel/Legal Postage	186	163
	<hr/>	<hr/>
Total Expenses	1,116,565	902,224
	<hr/>	<hr/>
Excess (Deficiency) of Revenues Over (Under) Expenses	288,898	(751,265)
	<hr/>	<hr/>
TRANSFERS		
Transfer of Excess Cash to General Revenue	-	-
	<hr/>	<hr/>
Total Transfers	-	-
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	288,898	(751,265)
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	83,533	834,798
	<hr/>	<hr/>
ACCOUNT BALANCE, End of Period	\$ 372,431	\$ 83,533
	<hr/> <hr/>	<hr/> <hr/>

**BOARD OF ARCHITECTURE AND INTERIOR DESIGN
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Unlicensed Activity Fees	\$ 74,395	\$ 5,745
Fines	11,112	19,094
Investment Earnings	607	431
	<hr/>	<hr/>
Total Revenues	86,115	25,270
	<hr/>	<hr/>
EXPENSES		
Board Administrative Office	-	-
Refunds	-	-
Service Charge to General Revenue	6,889	2,022
Contracted Services	50,239	89,836
	<hr/>	<hr/>
Total Expenses	57,128	91,858
	<hr/>	<hr/>
TRANSFERS		
Transfer of Excess Cash to General Revenue	-	-
	<hr/>	<hr/>
Total Transfers	-	-
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	28,987	(66,588)
TRANSFER TO GENERAL REVENUE	-	-
ACCOUNT BALANCE, Beginning of Period	15,698	82,286
	<hr/>	<hr/>
ACCOUNT BALANCE, End of Period	\$ 44,684	\$ 15,698
	<hr/> <hr/>	<hr/> <hr/>

**ASBESTOS UNIT
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 25,022	\$ 23,330
Licenses	27,525	61,500
Fines	-	-
Investment Earnings	5,903	3,804
Refunds	-	-
Other Revenues	9,690	10,655
	<hr/>	<hr/>
Total Revenues	68,141	99,289
	<hr/>	<hr/>
EXPENSES		
Board Office		
Board Administrative Office	39,562	37,358
Refunds	8,355	3,725
Service Charge to General Revenue	4,783	7,645
Professional Regulation Division		
Investigations	589	3,322
Testing and Continuing Education	34,048	38,354
Attorney General's Office	-	-
Service Operations		
Central Intake/Licensure	3,381	2,173
Call Center	6,057	3,034
Revenue Bank Charges	746	1,141
Department Administrative Costs		
Administration	6,733	6,366
Information Technology	4,508	4,348
General Counsel/Legal	2,716	369
DOAH	-	-
	<hr/>	<hr/>
Total Expenses	111,478	107,835
	<hr/>	<hr/>
Excess (Deficiency) of Revenues Over (Under) Expenses	(43,337)	(8,546)
	<hr/>	<hr/>
TRANSFERS		
Transfer of Excess Cash to General Revenue	-	-
	<hr/>	<hr/>
Total Transfers	-	-
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	(43,337)	(8,546)
	<hr/>	<hr/>
ACCOUNT BALANCE, Beginning of Period	458,577	467,124
	<hr/>	<hr/>
ACCOUNT BALANCE, End of Period	\$ 415,240	\$ 458,578
	<hr/> <hr/>	<hr/> <hr/>

**ASBESTOS UNIT
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>
Unlicensed Activity Fees	\$ 125	\$ 165
Investment Earnings	83	62
	<hr/>	<hr/>
Total Revenues	208	227
	<hr/>	<hr/>
EXPENSES		
Investigations	1,791	727
General Counsel/Legal	-	-
Refunds	-	-
Service Charge to General Revenue	17	18
	<hr/>	<hr/>
Total Expenses	1,807	745
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	(1,599)	(518)
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<hr/> 7,265	<hr/> 7,783
ACCOUNT BALANCE, End of Period	<hr/> <u>\$ 5,666</u>	<hr/> <u>\$ 7,265</u>

**ATHLETE AGENTS
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 24,822	\$ 39,290
Licenses	40,350	122,845
Fines	-	-
Investment Earnings	5,678	3,351
Refunds	-	-
Other Revenues	<u>1,802</u>	<u>2,303</u>
Total Revenues	<u>72,652</u>	<u>167,788</u>
 EXPENSES		
Board Office		
Board Administrative Office	85,518	75,588
Refunds	287	1,005
Service Charge to General Revenue	5,789	13,343
Professional Regulation Division		
Investigations	11,185	8,471
Testing and Continuing Education	-	-
Service Operations		
Central Intake/Licensure	4,129	6,611
Call Center	2,333	2,412
Revenue Bank Charges	973	2,747
Department Administrative Costs		
Administration	7,810	8,185
Information Technology	4,862	4,836
General Counsel/Legal	<u>770</u>	<u>945</u>
Total Expenses	<u>123,657</u>	<u>124,142</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>(51,004)</u>	<u>43,646</u>
 Transfers		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (51,004)	 43,646
 ACCOUNT BALANCE, Beginning of Period	 <u>445,547</u>	 <u>401,901</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 394,542</u>	 <u>\$ 445,547</u>

**ATHLETE AGENTS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Unlicensed Activity Fees	\$ 485	\$ 795
Investment Earnings	116	64
	<hr/>	<hr/>
Total Revenues	601	859
	<hr/>	<hr/>
EXPENSES		
Investigations	-	423
General Counsel/Legal	-	-
Service Charge to General Revenue	48	69
	<hr/>	<hr/>
Total Expenses	48	492
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	553	368
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	8,290	7,923
	<hr/>	<hr/>
ACCOUNT BALANCE, End of Period	\$ 8,844	\$ 8,290
	<hr/> <hr/>	<hr/> <hr/>

**BOARD OF AUCTIONEERS
AUCTIONEER RECOVERY FUND
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Recovery Fund	\$ 2,310	3,816
Investment Earnings	4,864	\$ 2,779
Total Revenues	<u>7,174</u>	<u>6,595</u>
EXPENSES		
OGC	-	-
Service Charge - General Revenue	574	528
Claims	12,734	26
Total Expenses	<u>13,308</u>	<u>553</u>
TRANSFERS		
Transfer of Excess Cash to General Revenue	-	-
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	(6,135)	6,041
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>350,787</u>	<u>344,983</u>
ACCOUNT BALANCE, End of Period	<u>\$ 344,652</u>	<u>\$ 351,025</u>

**FLORIDA BOARD OF AUCTIONEERS
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>
Fees and Charges	\$ 31,357	\$ 23,095
Licenses	46,905	318,225
Fines	(24,651)	33,612
Investment Earnings	-	-
Refunds	-	-
Other Revenues	<u>11,338</u>	<u>(4,584)</u>
Total Revenues	<u>64,949</u>	<u>370,348</u>
 EXPENSES		
Board Office		
Board Administrative Office	55,281	45,077
Refunds	5,985	3,627
Service Charge to General Revenue	3,829	28,982
Professional Regulation Division		
Investigations	15,307	39,311
Testing and Continuing Education	18,090	31,629
Attorney General's Office	14,533	11,618
Service Operations		
Central Intake/Licensure	17,450	12,077
Call Center	6,895	6,690
Revenue Bank Charges	1,026	6,100
Department Administrative Costs		
Administration	12,044	15,307
Information Technology	13,573	16,277
General Counsel/Legal	9,718	35,735
Interest Assessment	<u>11,103</u>	<u>4,446</u>
Total Expenses	<u>184,834</u>	<u>256,875</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>(119,885)</u>	<u>113,473</u>
 TRANSFERS		
Transfer (to)/from Administrative Trust Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (119,885)	 113,473
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>(606,382)</u>	 <u>(720,094)</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ (726,267)</u>	 <u>\$ (606,620)</u>

**BOARD OF AUCTIONEERS
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>
Unlicensed Activity Fees	\$ 1,515	\$ 10,445
Fines	(53)	100
Investment Earnings	<u>418</u>	<u>321</u>
Total Revenues	<u>1,880</u>	<u>10,866</u>
EXPENSES		
Investigations	7,489	8,235
General Counsel/Legal	3,896	900
Refunds	-	-
Service Charge to General Revenue	<u>150</u>	<u>869</u>
Total Expenses	<u>11,535</u>	<u>10,004</u>
CHANGE IN ACCOUNT BALANCE	(9,654)	863
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>38,633</u>	<u>37,770</u>
ACCOUNT BALANCE, End of Period	<u><u>\$ 28,979</u></u>	<u><u>\$ 38,633</u></u>

**BARBERS BOARD
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 465,021	\$ 441,208
Licenses	1,609,123	713,575
Fines	55,002	35,421
Investment Earnings	42,003	20,800
Refunds	-	0
Other Revenues	<u>44,976</u>	<u>35,723</u>
Total Revenues	<u>2,216,125</u>	<u>1,246,727</u>
 EXPENSES		
Board Office		
Board Administrative Office	142,622	114,868
Refunds	42,365	38,729
Service Charge to General Revenue	173,901	96,640
Professional Regulation Division		
Inspections	223,419	138,480
Investigations	263,727	215,364
Testing and Continuing Education	59,188	77,084
Attorney General's Office	17,904	39,329
Service Operations		
Central Intake/Licensure	157,614	121,808
Call Center	139,200	73,593
Revenue Bank Charges	31,386	20,131
Department Administrative Costs		
Administration	120,185	82,257
Information Technology	178,571	163,166
General Counsel/Legal	<u>37,472</u>	<u>30,595</u>
Total Expenses	<u>1,587,554</u>	<u>1,212,043</u>
Excess (Deficiency) of Revenues		
Over (Under) Expenses	<u>628,570</u>	<u>34,684</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>407,200</u>
Total Transfers	<u>-</u>	<u>407,200</u>
 CHANGE IN ACCOUNT BALANCE	 628,570	 -372,516
 PRIOR PERIOD ADJUSTMENT	 -	 0
 ACCOUNT BALANCE, Beginning of Period	 <u>2,367,143</u>	 <u>2,739,659</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 2,995,714</u>	 <u>\$ 2,367,143</u>

**BARBERS BOARD
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Unlicensed Activity Fees	\$ 20,375	\$ 17,285
Fines	5,426	3,192
Investment Earnings	<u>3,073</u>	<u>2,088</u>
Total Revenues	<u>28,874</u>	<u>22,565</u>
EXPENSES		
Board Administrative Office	-	-
Refunds	5	5
Service Charge to General Revenue	2,310	1,805
Investigations	26,535	22,766
General Counsel	<u>-</u>	<u>5,317</u>
Total Expenses	<u>28,850</u>	<u>29,893</u>
TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	24	(7,328)
PRIOR PERIOD ADJUSTMENT	-	-
Transfer to General Revenue	-	38,100
ACCOUNT BALANCE, Beginning of Period	<u>221,709</u>	<u>267,137</u>
ACCOUNT BALANCE, End of Period	<u>\$ 221,733</u>	<u>\$ 221,709</u>

FLORIDA BUILDING CODE ADMINISTRATORS AND INSPECTORS BOARD
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 41,848	\$ 40,995
Licenses	18,100	10,950
Building Permit Surcharge	6,525,112	6,583,097
Fines	1,767	689
Investment Earnings	460,402	213,296
Refunds	-	-
Other Revenues	<u>47,224</u>	<u>22,130</u>
Total Revenues	<u>7,094,453</u>	<u>6,871,157</u>
EXPENSES		
Board Office		
Board Administrative Office	229,865	183,761
Refunds	7,395	21,552
Service Charge to General Revenue	566,965	547,968
Professional Regulation Division		
Investigations	12,951	11,631
Testing and Continuing Education	440,163	340,355
Attorney General's Office	47,419	36,083
Service Operations		
Central Intake/Licensure	183,654	111,927
Call Center	38,184	35,231
Revenue Bank Charges	1,447	852
Department Administrative Costs		
Administration	44,950	33,742
Information Technology	51,534	69,765
General Counsel/Legal	13,006	23,682
Total Expenses	<u>1,637,531</u>	<u>1,416,550</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>5,456,921</u>	<u>5,454,606</u>
TRANSFERS		
Transfer to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	5,456,921	5,454,606
TRANSFER TO CILB RECOVERY FUND		
ACCOUNT BALANCE, Beginning of Period	<u>29,055,918</u>	<u>23,601,312</u>
ACCOUNT BALANCE, End of Period	<u>\$ 34,512,839</u>	<u>\$ 29,055,918</u>

**FLORIDA BUILDING CODE ADMINISTRATORS AND INSPECTORS BOARD
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>
Unlicensed Activity Fees	\$ 11,595	\$ 10,005
Investment Earnings	<u>6,996</u>	<u>3,881</u>
Total Revenues	<u>18,591</u>	<u>13,886</u>
 EXPENSES		
Investigations	1,465	605
Refunds	-	10
Service Charge to General Revenue	1,487	1,110
General Counsel	<u>-</u>	<u>-</u>
Total Expenses	<u>2,952</u>	<u>1,726</u>
 CHANGE IN ACCOUNT BALANCE	 15,639	 12,161
 TRANSFERS		
Transfer to General Revenue	-	-
 ACCOUNT BALANCE, Beginning of Period	 <u>492,568</u>	 <u>480,407</u>
 ACCOUNT BALANCE, End of Period	 <u><u>\$ 508,207</u></u>	 <u><u>\$ 492,568</u></u>

**COMMUNITY ASSOCIATION MANAGERS
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 362,092	\$ 382,069
Licenses	2,087,995	611,620
Fines	6,470	8,233
Investment Earnings	18,442	3,742
Refunds	<u>31,948</u>	<u>31,471</u>
Total Revenues	<u>2,506,946</u>	<u>1,037,135</u>
 EXPENSES		
Board Office		
Board Administrative Office	75,238	47,323
Refunds	25,650	28,851
Service Charge to General Revenue	198,504	80,663
Professional Regulation Division		
Investigations	573,979	640,529
Testing and Continuing Education	104,591	106,505
Attorney General's Office	9,888	6,734
Service Operations		
Central Intake/Licensure	222,450	151,443
Call Center	105,822	62,269
Revenue Bank Charges	47,009	18,321
Department Administrative Costs		
Administration	106,137	94,283
Information Technology	120,379	122,620
General Counsel/Legal	4,224	732
Interest Assessment	<u>-</u>	<u>-</u>
Total Expenses	<u>1,593,872</u>	<u>1,360,272</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>913,074</u>	<u>(323,136)</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 913,074	 (323,136)
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>315,622</u>	 <u>638,759</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 1,228,697</u>	 <u>\$ 315,622</u>

**COMMUNITY ASSOCIATION MANAGERS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Unlicensed Activity Fees	\$ 16,295	\$ 20,560
Fines	623	501
Investment Earnings	<u>3,940</u>	<u>2,302</u>
Total Revenues	<u>20,858</u>	<u>23,363</u>
 EXPENSES		
Investigations	29,791	12,715
General Counsel/Legal	-	-
Refunds	5	15
Service Charge to General Revenue	<u>1,668</u>	<u>1,868</u>
Total Expenses	<u>31,465</u>	<u>14,598</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	(10,607)	8,765
ACCOUNT BALANCE, Beginning of Period	<u>289,906</u>	<u>281,142</u>
ACCOUNT BALANCE, End of Period	<u>\$ 279,300</u>	<u>\$ 289,906</u>

**CONSTRUCTION INDUSTRY LICENSING BOARD
FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Investment Earnings	\$ 328,340	\$ 167,521
Refunds	-	25,000
Fees	171	89
Recovery Fund Reimbursements	(2,026)	17,796
Building Code Surcharge 50% Split	<u>6,525,112</u>	<u>6,583,097</u>
Total Revenues	<u>6,851,597</u>	<u>6,793,503</u>
 EXPENSES		
Service Charge to General Revenue	548,128	543,480
Claims	<u>4,449,552</u>	<u>2,784,772</u>
Total Expenses	<u>4,997,680</u>	<u>3,328,253</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>1,853,917</u>	<u>3,465,250</u>
 TRANSFERS		
Transfer (to)/from Administrative Trust Fund	-	-
Transfer in from Building Code	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 1,853,917	 3,465,250
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>21,381,146</u>	 <u>18,135,514</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 23,235,064</u>	 <u>21,600,764</u>

CONSTRUCTION INDUSTRY LICENSING BOARD
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 1,227,614	\$ 1,041,474
Licenses	8,363,034	5,484,325
Fines	433,539	369,362
Investment Earnings	86,342	51,404
Refunds	284	-
Other Revenues	224,896	209,908
	<hr/>	<hr/>
Total Revenues	10,335,709	7,156,473
	<hr/>	<hr/>
EXPENSES		
Board Office		
Board Administrative Office	948,513	841,854
Refunds	231,839	145,162
Service Charge to General Revenue	808,308	560,905
Professional Regulation Division		
Inspections	1,270	-
Investigations	3,615,696	3,258,764
Testing and Continuing Education	1,160,230	628,601
Attorney General's Office	206,831	187,055
Service Operations		
Central Intake/Licensure	958,572	524,080
Call Center	758,078	507,968
Revenue Bank Charges	130,219	96,675
Department Administrative Costs		
Administration	657,611	561,274
Information Technology	676,809	633,620
General Counsel/Legal	681,154	815,505
	<hr/>	<hr/>
Total Expenses	10,835,131	8,761,463
	<hr/>	<hr/>
Excess (Deficiency) of Revenues		
Over (Under) Expenses	(499,422)	(1,604,990)
	<hr/>	<hr/>
TRANSFERS		
Transfer of Excess Cash to General Revenue	-	1,049,986
Transfer to Unlicensed Activity	-	2,000,000
	<hr/>	<hr/>
Total Transfers	-	3,049,986
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	(499,422)	(4,654,977)
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE. Beainnina of Period	4,646,805	8,880,643
	<hr/>	<hr/>
ACCOUNT BALANCE. End of Period	\$ 4,147,383	\$ 4,225,666
	<hr/> <hr/>	<hr/> <hr/>

**CONSTRUCTION INDUSTRY LICENSING BOARD
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Unlicensed Activity Fees	\$ 329,055	\$ 210,634
Fines	369,570	439,371
Investment Earnings	<u>-</u>	<u>-</u>
Total Revenues	<u>698,625</u>	<u>650,005</u>
 EXPENSES		
Investigations	1,142,165	874,688
General Counsel/Legal	1,011,627	459,608
Refunds	-	-
Service Charge to General Revenue	54,606	51,637
Interest Assessment	<u>16,046</u>	<u>4,537</u>
Total Expenses	<u>2,224,445</u>	<u>1,390,471</u>
 TRANSFERS		
Transfer from Operating Account	-	2,000,000
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>2,000,000</u>
 CHANGE IN ACCOUNT BALANCE	 (1,525,820)	 1,259,534
ACCOUNT BALANCE, Beginning of Period	<u>(127,728)</u>	<u>(1,387,263)</u>
ACCOUNT BALANCE, End of Period	<u>\$ (1,653,548)</u>	<u>\$ (127,729)</u>

**BOARD OF COSMETOLOGY
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>
Fees and Charges	\$ 1,344,604	\$ 1,366,891
Licenses	7,318,443	5,590,008
Fines	176,210	129,493
Investment Earnings	39,056	10,984
Refunds	75	50
Other Revenues	<u>253</u>	<u>108,569</u>
Total Revenues	<u>8,878,640</u>	<u>7,205,994</u>
 EXPENSES		
Board Office		
Board Administrative Office	245,899	192,041
Refunds	86,245	108,420
Service Charge to General Revenue	703,392	567,804
Professional Regulation Division		
Inspections	1,008,259	806,363
Investigations	665,818	525,942
Testing and Continuing Education	169,637	114,209
Attorney General's Office	27,942	54,971
Service Operations		
Central Intake/Licensure	1,485,308	1,291,233
Call Center	850,916	595,800
Revenue Bank Charges	169,385	134,135
Department Administrative Costs		
Administration	462,372	362,957
Information Technology	1,429,902	1,351,984
General Counsel/Legal	<u>84,932</u>	<u>64,060</u>
Total Expenses	<u>7,390,005</u>	<u>6,169,918</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>1,488,635</u>	<u>1,036,077</u>
 TRANSFERS		
Transfer to General Revenue	<u>-</u>	<u>170,600</u>
Total Transfers	<u>-</u>	<u>170,600</u>
 CHANGE IN ACCOUNT BALANCE	 1,488,635	 865,477
 ACCOUNT BALANCE. Beainnina of Period	 <u>994,879</u>	 <u>129,403</u>
 ACCOUNT BALANCE. End of Period	 <u>\$ 2,483,515</u>	 <u>\$ 994,879</u>

**BOARD OF COSMETOLOGY
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>
Unlicensed Activity Fees	\$ 192,058	\$ 184,807
Fines	15,340	12,783
Investment Earnings	<u>40,582</u>	<u>25,890</u>
Total Revenues	<u>247,980</u>	<u>223,480</u>
 EXPENSES		
Investigations	90,351	61,881
Refunds	-	5
Service Charge to General Revenue	19,838	17,878
General Counsel	<u>18,628</u>	<u>7,776</u>
Total Expenses	<u>128,817</u>	<u>87,540</u>
 TRANSFERS		
Transfer (to)/from Operating Account	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE		
	119,164	135,940
 TRANSFER TO GENERAL REVENUE		
	-	486,000
 ACCOUNT BALANCE, Beginning of Period		
	<u>2,826,605</u>	<u>3,176,664</u>
 ACCOUNT BALANCE, End of Period		
	<u><u>\$ 2,945,768</u></u>	<u><u>\$ 2,826,605</u></u>

**ELECTRICAL CONTRACTORS' LICENSING BOARD
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 747,258	\$ 702,135
Licenses	2,286,292	1,404,486
Fines	32,444	40,693
Investment Earnings	63,669	26,066
Miscellaneous	64,360	65,427
Refunds	-	-
	<hr/>	<hr/>
Total Revenues	<u>3,194,023</u>	<u>2,238,806</u>
EXPENSES		
Board Office		
Board Administrative Office	202,353	195,409
Refunds	57,393	43,174
Service Charge to General Revenue	250,930	175,651
Professional Regulation Division		
Investigations	352,680	286,262
Testing and Continuing Education	172,561	159,489
Attorney General's Office	29,815	41,623
Service Operations		
Central Intake/Licensure	549,910	372,550
Call Center	115,014	75,629
Revenue Bank Charges	44,284	31,827
Department Administrative Costs		
Administration	116,520	86,156
Information Technology	116,533	114,650
General Counsel/Legal	6,244	17,909
	<hr/>	<hr/>
Total Expenses	<u>2,014,238</u>	<u>1,600,330</u>
Excess (Deficiency) of Revenues		
Over (Under) Expenses	<u>1,179,785</u>	<u>638,476</u>
TRANSFERS		
Transfer to General Revenue	-	557,400
Total Transfers	<hr/>	<hr/>
	<u>-</u>	<u>557,400</u>
CHANGE IN ACCOUNT BALANCE	1,179,785	81,076
TRANSFER TO ULA	-	(250,000)
ACCOUNT BALANCE, Beginning of Period	<u>3,238,712</u>	<u>3,407,637</u>
ACCOUNT BALANCE, End of Period	<u>\$ 4,418,498</u>	<u>3,238,712</u>

**ELECTRICAL CONTRACTORS' LICENSING BOARD
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>
Unlicensed Activity Fees	\$ 55,845	\$ 35,234
Fines	182,275	97,249
Investment Earnings	<u>-</u>	<u>-</u>
Total Revenues	<u>238,120</u>	<u>132,483</u>
EXPENSES		
Unlicensed Activity	-	-
Investigations	270,401	202,838
Refunds	-	-
General Counsel/Legal	213	6,748
Service Charge to General Revenue	19,297	10,719
Interest Assessment	<u>(3,098)</u>	<u>(1,511)</u>
Total Expenses	<u>286,814</u>	<u>218,795</u>
TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	(48,694)	(86,313)
TRANSFER FROM OPERATING	-	250,000
ACCOUNT BALANCE, Beginning of Period	<u>239,267</u>	<u>75,580</u>
ACCOUNT BALANCE, End of Period	<u>\$ 190,573</u>	<u>\$ 239,267</u>

**BOARD OF EMPLOYEE LEASING COMPANIES
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 196,272	\$ 195,782
Licenses	51,965	537,450
Fines	31,141	48,808
Investment Earnings	-	-
Refunds	15,554	8,792
	<u>294,933</u>	<u>790,831</u>
Total Revenues		
 EXPENSES		
Board Office		
Board Administrative Office	157,852	153,994
Refunds	4,229	2,050
Service Charge to General Revenue	23,025	62,862
Professional Regulation Division		
Investigations	41,207	91,954
Education and Testing	-	-
Attorney General's Office	13,784	32,281
Service Operations		
Central Intake/Licensure	3,239	2,867
Call Center	2,887	1,789
Revenue Bank Charges	3,326	10,714
Department Administrative Costs		
Administration	14,158	16,741
Information Technology	15,002	18,075
General Counsel/Legal	29,855	91,263
Interest Assessment	2,885	3,002
	<u>311,450</u>	<u>487,594</u>
Total Expenses		
Excess (Deficiency) of Revenues		
Over (Under) Expenses	<u>(16,517)</u>	<u>303,238</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	(16,517)	303,238
 PRIOR PERIOD ADJUSTMENT	-	-
 ACCOUNT BALANCE, Beginning of Period	<u>(141,866)</u>	<u>(445,103)</u>
 ACCOUNT BALANCE, End of Period	<u>\$ (158,383)</u>	<u>\$ (141,866)</u>

UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>
Unlicensed Activity Fees	\$ 315	\$ 3,075
Fines	(49)	-
Investment Earnings	<u>629</u>	<u>378</u>
Total Revenues	<u>896</u>	<u>3,453</u>
EXPENSES		
Investigations	3,256	121
Refunds	-	-
General Counsel	3,789	-
Service Charge to General Revenue	<u>72</u>	<u>276</u>
Total Expenses	<u>7,117</u>	<u>397</u>
TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	(6,221)	3,055
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>49,585</u>	<u>46,530</u>
ACCOUNT BALANCE, End of Period	<u><u>\$ 43,364</u></u>	<u><u>\$ 49,585</u></u>

**BOARD OF PROFESSIONAL ENGINEERS
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 497,375	\$ 432,725
Licenses	3,999,493	320,014
Fines	16,351	39,760
Investment Earnings	64,351	35,350
Other Revenue	28,463	11,036
Refund from FEMC	241,426	174,148
Other Interest	-	-
Total Revenues	<u>4,847,458</u>	<u>1,013,032</u>
 EXPENSES		
Board Office		
FEMC Contracted Services	2,070,000	1,945,800
Refunds	6,713	6,119
Service Charge to General Revenue	367,956	66,630
Attorney General's Office	53,112	57,940
Service Operations		
Call Center	1,585	478
Revenue Bank Charges	89,244	1,173
Department Administrative Costs		
Administration	15,650	10,085
Information Technology	204,839	200,274
General Counsel	-	-
Total Expenses	<u>2,809,100</u>	<u>2,288,499</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>2,038,358</u>	<u>(1,275,467)</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>559,600</u>
Total Transfers	<u>-</u>	<u>559,600</u>
 CHANGE IN ACCOUNT BALANCE	 2,038,358	 (1,835,067)
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>3,139,689</u>	 <u>4,974,756</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 5,178,047</u>	 <u>\$ 3,139,689</u>

**BOARD OF PROFESSIONAL ENGINEERS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>
Unlicensed Activity Fees	\$ 219,310	\$ 15,585
Investment Earnings	<u>6,277</u>	<u>3,287</u>
Total Revenues	<u>225,587</u>	<u>18,872</u>
 EXPENSES		
Unlicensed Activity	-	-
FEMC Contracted Services	98,815	94,823
Refunds	-	-
Service Charge to General Revenue	<u>18,047</u>	<u>1,510</u>
Total Expenses	<u>116,862</u>	<u>96,333</u>
 TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 108,725	 (77,461)
 TRANSFERS		
Transfer of Excess Cash to General Revenue	0	-
 ACCOUNT BALANCE, Beginning of Period	 <u>369,465</u>	 <u>446,926</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 478,191</u>	 <u>\$ 369,465</u>

**BOARD OF PROFESSIONAL GEOLOGISTS
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>
Fees and Charges	\$ 33,650	\$ 27,245
Licenses	66,000	145,165
Fines	30	(6)
Investment Earnings	-	-
Refunds	-	-
Misc Revenue	4,041	3,697
	<hr/>	<hr/>
Total Revenues	103,721	176,101
	<hr/>	<hr/>
EXPENSES		
Board Office		
Board Administrative Office	119,105	110,682
Refunds	2,840	3,265
Service Charge to General Revenue	7,185	13,481
Professional Regulation Division		
Investigations	21	-
Testing and Continuing Education	60,034	64,598
Attorney General's Office	13,110	17,019
Service Operations		
Central Intake/Licensure	8,138	7,940
Call Center	4,846	3,445
Revenue Bank Charges	1,472	3,485
Department Administrative Costs		
Administration	13,030	10,912
Information Technology	17,971	20,059
General Counsel/Legal	31	157
Interest Assessment	11,066	4,325
	<hr/>	<hr/>
Total Expenses	258,849	259,368
	<hr/>	<hr/>
Excess (Deficiency) of Revenues Over (Under) Expenses	(155,128)	(83,268)
	<hr/>	<hr/>
TRANSFERS		
Transfer (to)/from Administrative Trust Fund	-	-
	<hr/>	<hr/>
Total Transfers	-	-
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	(155,128)	(83,268)
ACCOUNT BALANCE, Beginning of Period	(595,749)	(512,482)
	<hr/>	<hr/>
ACCOUNT BALANCE, End of Period	\$ (750,877)	\$ (595,749)
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**BOARD OF PROFESSIONAL GEOLOGISTS
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Unlicensed Activity Fees	\$ 2,755	\$ 6,185
Investment Earnings	<u>1,651</u>	<u>883</u>
Total Revenues	<u>4,406</u>	<u>7,068</u>
EXPENSES		
Refunds	-	5
Investigations	1,140	-
Service Charge to General Revenue	<u>353</u>	<u>565</u>
Total Expenses	<u>1,492</u>	<u>570</u>
TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	2,914	6,498
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>115,768</u>	<u>109,270</u>
ACCOUNT BALANCE, End of Period	<u><u>\$ 118,683</u></u>	<u><u>\$ 115,768</u></u>

**BOARD OF PILOT COMMISSIONERS
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>
Fees and Charges	\$ 476,641	\$ -
Licenses	18,310	1,735
Fines	2,280	2,740
Gross Pilotage Assessment	134,261	488,455
Investment Earnings (Assessment)	(18,244)	(7,470)
Refunds	-	-
Other Revenues	<u>12,736</u>	<u>8,981</u>
Total Revenues	<u>625,985</u>	<u>494,442</u>
EXPENSES		
Board Office		
Board Administrative Office	326,725	290,728
Refunds	1,700	1,800
Service Charge to General Revenue	49,943	39,411
Attorney General's Office	44,647	41,679
Professional Regulation Division		
Investigations	1,766	565
Testing and Continuing Education	112,921	95,977
Service Operations		
Central Intake/Licensure	3,017	2,717
Call Center	464	345
Revenue Bank Charges	430	283
Department Administrative Costs		
Administration	20,071	15,270
Information Technology	14,306	14,532
General Counsel/Legal	<u>24,574</u>	<u>8,961</u>
Total Expenses	<u>600,564</u>	<u>512,267</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>25,421</u>	<u>(17,825)</u>
TRANSFERS		
Transfer (to)/from Administrative Trust Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	25,421	(17,825)
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>(1,094,232)</u>	<u>(1,076,407)</u>
ACCOUNT BALANCE, End of Period	<u><u>\$ (1,068,811)</u></u>	<u><u>\$ (1,094,232)</u></u>

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
BOARD OF PILOT COMMISSIONERS
OPERATING ACCOUNT
COMBINING STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)

	Harbor Pilots 6/30/2023	Pilot Rate Review 6/30/2023	6/30/2023	6/30/2022
REVENUES				
Fees and Charges	\$ 476,641.05	\$ -	\$ 476,641.05	\$ -
Licenses	18,310.00	-	18,310.00	1,735.00
Fines	2,280.00	-	2,280.00	2,740.00
Gross Pilotage Assessment	134,261.49	-	134,261.49	488,455.03
Investment Earnings	5,448.87	-	5,448.87	1,778.78
Refunds	-	-	-	-
Other Revenues	12,736.23	-	12,736.23	8,981.24
	<u>649,677.64</u>	<u>-</u>	<u>649,677.64</u>	<u>503,690.05</u>
Total Revenues				
EXPENSES				
Board Office/Direct				
Board Administrative Office	202,698	124,028	326,725	290,728
Refunds	1,700	-	1,700	1,800
Service Charge to General Revenue	51,838	(1,895)	49,943	39,411
Investment Interest Assessment	-	23,693	23,693	9,249
Attorney General's Office	12,660	31,987	44,647	41,679
Professional Regulation				
Investigations	1,766	-	1,766	565
Testing and Continuing Education	112,921	-	112,921	95,977
Service Operations				
Central Intake/Licensure	3,017	-	3,017	2,717
Call Center	464	-	464	345
Revenue Bank Charges	430	-	430	283
Administrative Costs				
Administration	13,403	6,667	20,071	15,270
Information Technology	11,255	3,051	14,306	14,532
General Counsel/Legal	24,574	-	24,574	8,961
	<u>436,726</u>	<u>187,531</u>	<u>624,257</u>	<u>521,515</u>
Total Expenses				
Excess (Deficiency) of Revenues				
Over (Under) Expenses	<u>212,951</u>	<u>(187,531)</u>	<u>25,421</u>	<u>(17,825)</u>
TRANSFERS				
Transfer (to)/from Pilot Rate Review	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
Total Transfers				
	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	212,951	(187,531)	25,421	(17,825)
PRIOR PERIOD ADJUSTMENT	-	-	-	-
ACCOUNT BALANCE, Beginning of Period	<u>237,270</u>	<u>(1,331,502)</u>	<u>(1,094,232)</u>	<u>(1,076,407)</u>
ACCOUNT BALANCE, End of Period	<u>\$ 450,221</u>	<u>\$ (1,519,033)</u>	<u>\$ (1,068,811)</u>	<u>\$ (1,094,232)</u>

**DIVISION OF PROFESSIONAL REGULATION
BOARD OF PILOT COMMISSIONERS
UNLICENSED ACTIVITY ACCOUNT
FINANCIAL REPORT
June 30, 2023**

**HOME INSPECTORS LICENSING UNIT
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 144,185	\$ 167,650
Licenses	125,370	130,130
Fines	2,771	43
Investment Earnings	10,935	8,724
Refunds	-	-
Other Revenue	<u>3,736</u>	<u>10,826</u>
Total Revenues	<u>\$ 286,997</u>	<u>\$ 317,373</u>
 EXPENSES		
Board Office		
Board Administrative Office	99,251	89,776
Refunds	4,675	10,177
Service Charge to General Revenue	22,586	24,576
Professional Regulation Division		
Investigations	28,950	63,666
Testing and Continuing Education	52,248	62,596
Attorney General's Office	-	-
Service Operations		
Central Intake/Licensure	76,749	71,094
Call Center	36,419	29,096
Revenue Bank Charges	5,082	4,750
Department Administrative Costs		
Administration	28,352	28,562
Information Technology	44,350	46,636
General Counsel/Legal	<u>57,736</u>	<u>3,886</u>
DOAH	-	-
Repayment of Temporary Advancement	-	-
Interest on Temporary Advancement	<u>-</u>	<u>-</u>
Total Expenses	<u>456,398</u>	<u>434,815</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>(169,401)</u>	<u>(117,442)</u>
 TRANSFERS		
Transfer to General Revenue	<u>-</u>	<u>153,200</u>
Total Transfers	<u>-</u>	<u>153,200</u>
 CHANGE IN ACCOUNT BALANCE	 (169,401)	 (270,642)
ACCOUNT BALANCE, Beginning of Period	<u>891,756</u>	<u>1,162,398</u>
ACCOUNT BALANCE, End of Period	<u>\$ 722,355</u>	<u>\$ 891,756</u>

**BOARD OF LANDSCAPE ARCHITECTURE
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 41,769	\$ 34,486
Licenses	16,690	274,372
Fines	-	15
Investment Earnings	5,637	4,504
Refunds	-	-
Other Revenues	<u>3,057</u>	<u>3,820</u>
Total Revenues	<u>67,153</u>	<u>317,196</u>
 EXPENSES		
Board Office		
Board Administrative Office	52,261	53,515
Refunds	3,685	2,398
Service Charge to General Revenue	5,077	25,184
Professional Regulation Division		
Investigations	3,532	1,661
Testing and Continuing Education	81,387	64,218
Attorney General's Office	8,090	10,360
Service Operations		
Central Intake/Licensure	6,662	4,255
Call Center	8,106	13,103
Revenue Bank Charges	1,203	5,747
Department Administrative Costs		
Administration	11,678	11,167
Information Technology	12,713	10,347
General Counsel/Legal	<u>(100)</u>	<u>575</u>
Total Expenses	<u>194,293</u>	<u>202,530</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>(127,140)</u>	<u>114,666</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (127,140)	 114,666
 TRANSFER TO GENERAL REVENUE	 -	 86,200
 ACCOUNT BALANCE, Beginning of Period	 <u>501,165</u>	 <u>472,699</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 374,025</u>	 <u>\$ 501,165</u>

**BOARD OF LANDSCAPE ARCHITECTURE
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>
Unlicensed Activity Fees	\$ 467	\$ 378
Investment Earnings	<u>481</u>	<u>284</u>
Total Revenues	<u>948</u>	<u>662</u>
 EXPENSES		
Investigations	1,954	1,211
Refunds	-	-
General Counsel/Legal	-	246
Service Charge to General Revenue	<u>76</u>	<u>53</u>
Total Expenses	<u>2,029</u>	<u>1,510</u>
 TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (1,082)	 (847)
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>35,416</u>	 <u>36,263</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 34,334</u>	 <u>\$ 35,416</u>

**MOLD-RELATED SERVICES LICENSING UNIT
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 135,100	\$ 100,896
Licenses	116,733	75,150
Fines	1,423	(54)
Investment Earnings	5,656	4,443
Refunds	-	-
Other Revenue	<u>8,309</u>	<u>2,411</u>
Total Revenues	<u>\$ 267,221</u>	<u>\$ 182,846</u>
EXPENSES		
Board Office		
Board Administrative Office	102,007	91,887
Refunds	6,747	3,267
Service Charge to General Revenue	20,838	14,366
Professional Regulation Division		
Investigations	24,153	22,698
Testing and Continuing Education	22,205	36,915
Attorney General's Office	-	-
Service Operations		
Central Intake/Licensure	46,157	33,901
Call Center	28,028	14,959
Revenue Bank Charges	4,728	4,220
Department Administrative Costs		
Administration	29,307	22,026
Information Technology	31,118	28,299
General Counsel/Legal	<u>5,692</u>	<u>5,818</u>
Total Expenses	<u>320,981</u>	<u>278,357</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	(53,760)	(95,511)
TRANSFERS		
Transfer to General Revenue	<u>-</u>	<u>75,200</u>
Total Transfers	<u>-</u>	<u>75,200</u>
CHANGE IN ACCOUNT BALANCE	(53,760)	(170,711)
ACCOUNT BALANCE, Beginning of Period	<u>438,282</u>	<u>608,993</u>
ACCOUNT BALANCE, End of Period	<u>\$ 384,523</u>	<u>\$ 438,282</u>

**MOLD-RELATED SERVICES LICENSING UNIT
UNLICENSED ACTIVITY ACCOUNT
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Unlicensed Activity Fees	\$ 18,565	\$ 19,475
Fines & Penalties	2,545	8,480
Investment Earnings	-	-
Total Revenues	<u>21,110</u>	<u>27,955</u>
EXPENSES		
Investigations	26,535	5,934
Refunds	-	-
Service Charge to General Revenue	1,693	2,230
Interest Assessment	(50)	82
Total Expenses	<u>28,178</u>	<u>8,246</u>
TRANSFERS		
Transfer to General Revenue	-	-
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	(7,069)	19,709
ACCOUNT BALANCE, Beginning of Period	<u>1,679</u>	<u>(18,030)</u>
ACCOUNT BALANCE, End of Period	<u>\$ (5,389)</u>	<u>\$ 1,679</u>

**FLORIDA REAL ESTATE APPRAISAL BOARD
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES

	<u>6/30/2023</u>	<u>6/30/2022</u>
Fees and Charges	\$ 948,607	\$ 863,793
Federal Registry	496,930	31,840
Licenses	1,421,652	194,500
Fines	56,729	80,543
Refunds	-	-
Investment Interest	23,692	10,548
Other Revenues	<u>15,133</u>	<u>11,596</u>
Total Revenues	<u>2,962,744</u>	<u>1,192,820</u>

EXPENSES

Division Office		
Division Administrative Office	56,907	64,308
Division Legal Office	206,062	341,071
Service Charge to General Revenue	235,258	94,532
Investigations	148,444	153,354
Refunds	22,016	11,169
Federal Registry	1,335,185	785,610
Testing and Continuing Education	16,010	25,362
Attorney General's Office	34,609	31,384
Service Operations		
Central Intake/Licensure	46,523	32,239
Call Center	52,297	27,947
Revenue Bank Charges	53,325	17,010
Department Administrative Costs		
Administration	31,824	22,156
Information Technology	39,400	36,886
General Counsel/Legal	60,042	165,551
DOAH	<u>-</u>	<u>-</u>
Total Expenses	<u>2,337,903</u>	<u>1,808,579</u>

Excess (Deficiency) of Revenues Over (Under) Expenses	<u>624,841</u>	<u>(615,759)</u>
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TRANSFERS

Transfer of Excess Cash to General Revenue	<u>-</u>	<u>143,500</u>
Total Transfers	<u>-</u>	<u>143,500</u>

CHANGE IN ACCOUNT BALANCE	624,841	(759,259)
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ACCOUNT BALANCE, Beginning of Period	<u>838,614</u>	<u>1,597,873</u>
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ACCOUNT BALANCE, End of Period	<u>\$ 1,463,455</u>	<u>\$ 838,614</u>
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**FLORIDA REAL ESTATE APPRAISAL BOARD
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>
Unlicensed Activity Fees	\$ 3,675	\$ 4,310
Investment Earnings	<u>2,187</u>	<u>1,297</u>
Total Revenues	<u>5,862</u>	<u>5,607</u>
EXPENSES		
Division Administration ULA	2,475	-
Investigations	-	-
General Counsel/Legal	4,641	-
Refunds	20	10
Service Charge to General Revenue	<u>467</u>	<u>448</u>
Total Expenses	<u>7,603</u>	<u>458</u>
CHANGE IN ACCOUNT BALANCE	(1,741)	5,149
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>167,039</u>	<u>161,890</u>
ACCOUNT BALANCE, End of Period	<u><u>\$ 165,298</u></u>	<u><u>\$ 167,039</u></u>

**FLORIDA REAL ESTATE COMMISSION
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 1,123,671	\$ 1,312,204
Licenses	13,135,636	15,690,267
Fines	62,039	63,148
Investment Earnings	62,372	33,682
Refunds	97	18
Other Revenues	<u>250,992</u>	<u>266,277</u>
Total Revenues	<u>14,634,806</u>	<u>17,365,595</u>
 EXPENSES		
Division Office		
Division Administrative Office	1,811,602	1,865,155
Division Legal Office	742,853	775,283
Service Charge to General Revenue	1,156,363	1,374,675
Investigations	2,820,432	2,913,729
Refunds	250,019	256,410
Testing and Continuing Education	398,909	437,049
Attorney General's Office	83,751	94,874
Service Operations		
Central Intake/Licensure	2,484,318	2,478,912
Call Center	1,357,603	1,058,722
Revenue Bank Charges	312,316	342,488
Department Administrative Costs		
Administration	844,618	720,825
Information Technology	2,464,555	2,332,826
General Counsel/Legal	<u>240,590</u>	<u>326,916</u>
Total Expenses	<u>14,967,929</u>	<u>14,977,863</u>
Excess (Deficiency) of Revenues		
Over (Under) Expenses	<u>(333,123)</u>	<u>2,387,733</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	-	709,700
Transfer to Real Estate Appraisal Board	-	-
Transfer to Real Estate Recovery Fund	<u>400,000</u>	<u>300,000</u>
Total Transfers	<u>400,000</u>	<u>1,009,700</u>
 CHANGE IN ACCOUNT BALANCE	 (733,123)	 1,378,033
 PRIOR PERIOD ADJUSTMENT	 <u>-</u>	 <u>-</u>
 ACCOUNT BALANCE, Beginning of Period	 <u>3,845,510</u>	 <u>2,467,477</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 3,112,387</u>	 <u>\$ 3,845,510</u>

**FLORIDA REAL ESTATE COMMISSION
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
 (WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>
Unlicensed Activity Fees	\$ 1,248,485	\$ 718,475
Investment Earnings	41,076	23,725
Total Revenues	<u>1,289,561</u>	<u>742,200</u>
 EXPENSES		
Board Admin	-	-
General Counsel/Legal	425,215	48,470
Investigations	300,902	262,383
Refunds	85	50
Service Charge to General Revenue	103,158	59,372
Total Expenses	<u>829,360</u>	<u>370,275</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	-	440,700
Total Transfers	<u>-</u>	<u>440,700</u>
 CHANGE IN ACCOUNT BALANCE	 460,201	 (68,775)
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>2,563,352</u>	<u>2,632,127</u>
ACCOUNT BALANCE, End of Period	<u><u>\$ 3,023,553</u></u>	<u><u>\$ 2,563,352</u></u>

**TALENT AGENTS
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 14,700	\$ 21,550
Licenses	25,725	175,275
Fines	1,356	7
Refunds	-	-
Other Revenues	1,655	1,859
One Time Assessment	-	-
	<hr/>	<hr/>
Total Revenues	43,435	198,691
	<hr/>	<hr/>
EXPENSES		
Board Office		
Board Administrative Office	30,209	23,908
Refunds	2,035	375
Service Charge to General Revenue	2,661	15,529
Professional Regulation Division		
Investigations	2,357	2,768
Testing and Continuing Education	-	-
Service Operations		
Central Intake/Licensure	5,447	4,571
Call Center	3,724	5,035
Revenue Bank Charges	530	3,117
Department Administrative Costs		
Administration	3,722	5,571
Information Technology	3,187	3,917
General Counsel/Legal	5,782	2
Interest Assessment	8,141	4,205
	<hr/>	<hr/>
Total Expenses	67,795	68,998
	<hr/>	<hr/>
Excess (Deficiency) of Revenues		
Over (Under) Expenses	(24,360)	129,693
	<hr/>	<hr/>
TRANSFERS		
Transfer (to)/from Administrative Trust Fund	-	-
	<hr/>	<hr/>
Total Transfers	-	-
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	(24,360)	129,693
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	(485,296)	(614,989)
	<hr/>	<hr/>
ACCOUNT BALANCE, End of Period	\$ (509,656)	\$ (485,296)
	<hr/> <hr/>	<hr/> <hr/>

**TALENT AGENTS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Unlicensed Activity Fees	\$ 355	\$ 2,360
Fines	(9,977)	9,950
Total Revenues	<u>(9,622)</u>	<u>12,310</u>
 EXPENSES		
Refunds	-	-
Investigations	7,651	7,508
General Counsel/Legal	-	-
Service Charge to General Revenue	(946)	910
Interest Assessment	2,205	935
Total Expenses	<u>8,910</u>	<u>9,353</u>
 TRANSFERS		
Transfer (to)/from Operating Account	-	-
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (18,531)	 2,958
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>(125,649)</u>	 <u>(128,607)</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ (144,181)</u>	 <u>\$ (125,649)</u>

**BOARD OF VETERINARY MEDICINE
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	6/30/2023	6/30/2022
Fees and Charges	\$ 402,579	\$ 435,121
Licenses	94,815	2,441,510
Fines	7,412	40,668
Investment Earnings	18,467	5,324
Refunds	-	250
Miscellaneous	42,807	22,900
	<hr/>	<hr/>
Total Revenues	566,081	2,945,772
	<hr/>	<hr/>
EXPENSES		
Board Office		
Board Administrative Office	285,875	221,803
Refunds	17,068	14,599
Service Charge to General Revenue	43,921	234,494
Professional Regulation Division		
Inspections	46,868	90,588
Investigations	213,685	289,542
Testing and Continuing Education	81,414	88,112
Attorney General's Office	28,466	21,875
Service Operations		
Central Intake/Licensure	139,706	132,741
Call Center	40,786	43,644
Revenue Bank Charges	8,505	51,513
Department Administrative Costs		
Administration	62,359	68,039
Information Technology	89,260	98,663
General Counsel/Legal	2,782	91,433
Interest Assessment	-	-
	<hr/>	<hr/>
Total Expenses	1,060,696	1,447,047
	<hr/>	<hr/>
Excess (Deficiency) of Revenues Over (Under) Expenses	(494,615)	1,498,725
	<hr/>	<hr/>
TRANSFERS		
Transfer of Excess Cash to General Revenue	-	290,800
	<hr/>	<hr/>
Total Transfers	-	290,800
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	(494,615)	1,207,925
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	1,681,800	473,875
	<hr/>	<hr/>
ACCOUNT BALANCE, End of Period	\$ 1,187,185	\$ 1,681,800
	<hr/> <hr/>	<hr/> <hr/>

**BOARD OF VETERINARY MEDICINE
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2023
(WITH COMPARATIVE TOTALS FOR THE LAST TWELVE MONTHS ENDING JUNE 30, 2022)**

REVENUES	<u>6/30/2023</u>	<u>6/30/2022</u>
Unlicensed Activity Fees	\$ 5,260	\$ 5,110
Fines	928	800
Investment Earnings	2,498	1,528
	<hr/>	<hr/>
Total Revenues	8,686	7,438
	<hr/>	<hr/>
EXPENSES		
Investigations	15,628	8,719
General Counsel/Legal	3,683	5,971
Service Charge to General Revenue	695	595
Refunds	-	5
	<hr/>	<hr/>
Total Expenses	20,006	15,290
	<hr/>	<hr/>
TRANSFERS		
Transfer of Excess Cash to General Revenue	-	-
	<hr/>	<hr/>
Total Transfers	-	-
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	(11,320)	(7,852)
TRANSFER TO GENERAL REVENUE	-	-
ACCOUNT BALANCE, Beginning of Period	<hr/> 187,559	<hr/> 195,412
ACCOUNT BALANCE, End of Period	<u><u>\$ 176,239</u></u>	<u><u>\$ 187,559</u></u>