



# Florida Highway Safety and Motor Vehicles Motorist Modernization Program – Phase II

## **Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

04/10/2024

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)****Document Information**

<b>Document Name</b>	Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)
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<b>Date Submitted</b>	04/10/2024

**Document Edit History**

<b>Version</b>	<b>Date</b>	<b>Additions/Modifications</b>	<b>Prepared/Revised by</b>
0.1	04/01/2024	Initial Version	Nidhi Mowar
1.0	04/10/2024	Incorporated feedback from PM review. Submitted version.	Joe Weldon
2.0	04/20/2024	Incorporated feedback from 1 <sup>st</sup> submission review. Submitted version.	Joe Weldon

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# 1 Glossary of Terms/Abbreviations

The following are terms or abbreviations that are used within this document.

<b>Term or Abbreviation</b>	<b>Definition</b>
AAMVA	American Association of Motor Vehicle Administrators
COTS	Commercial Off-The-Shelf (packaged) software
DAVID	Driver and Vehicle Information Database
Dev	Development
DL	Driver License
ECM	Enterprise Content Management
EFS	Electronic Filing System
ELT	Electronic Lien and Title
ETL	Extract, Transform, and Load
FLHSMV	Florida Highway Safety and Motor Vehicles
FLMCS	Florida Motor Carrier System
FRVIS	Florida Real-Time Vehicle Information System
FSID	Florida Smart ID
FY	Fiscal Year
GHQ	General Headquarters (aka Kirkman Building, FLHSMV Office in Tallahassee)
HIP Sprint	A short sprint set aside for Hardening, Innovating, and Planning, prior to the end of a milestone
HOV	High Occupancy Vehicle
ICFS	Interstate Carrier Filing System
IMS	MM Phase II Integrated Master Schedule
IFTA/IRP	International Fuel Tax Agreement/ International Registration Plan
JAD	Joint Application Design
JSON	JavaScript Object Notation
LBR	Legislative Budget Request
Milestone	A collection of several sprints in which one or more functional areas are completed for potential release.

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<b>Term or Abbreviation</b>	<b>Definition</b>
MM	Motorist Modernization
MM Phase II	Motorist Modernization Phase II
MV	Motor Vehicle
MVI	Motor Vehicle Issuance (ORION Module)
MVR	Motor Vehicle Record
MVRN	Motor Vehicle Renewal Notice
MVRR	Motor Vehicle Records Request
MyDMV Portal	Public Portal for online self-service functions.
NMVTIS	National Motor Vehicle Title Information System
OMM	Office of Motorist Modernization
ORION	Online Registration and Identity Operating Network
QA	ISA Quality Assurance
SEU	Systems Evaluation Unit
SME	Subject Matter Expert
SSO	Single Sign-On
TFS	Team Foundation Server, a Microsoft tool for managing source code and development work items
UAT	User Acceptance Testing

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)****2 Assumptions and Constraints**

The following are assumptions and constraints related to this document.

#	Assumptions and Constraints
1	MM Phase II development and testing ran concurrently with Phase I Pilot and Implementation.
2	The primary focus of MM Phase II is the replacement of FRVIS; however, not all functionality provided by FRVIS will be replaced at the same time, meaning that there can be multiple rollouts for various functions.
3	FRVIS will still need to be operational in GHQ and in Regional Offices, after full MM Phase II statewide rollout to support functionality not being modernized in MM Phase II, such as Dealer Licensing functionality, Consumer Complaints, and accounting functions, refunds, etc. It is anticipated that FRVIS would be fully retired by MM Phase III.
4	The Department continues meeting with the contracted vendor for a Commercial Off-the-Shelf (COTS) software solution for Enterprise Content Management (ECM) functionality. There will not be a dedicated Scrum team to support ECM implementation as part of the Phase II effort, so no metrics for this work effort will be included in this report.
5	Subcomponents of the report will be generated from TFS and will be included as attachments to this report. Attachments are only included for Scrum Teams currently engaged in active development and testing as of the date of this document.
6	The report will have a separate section for each of the Scrum Teams and each of the subcomponents of the report will be specific to that functional team (e.g., a particular team's backlog status).
7	Per a decision on 2/15/2019 (and documented in Deliverable 13 "Migration Plan"), the current vehicle type tables in TRDM (AUTO, TRUCK, VESSEL, etc.) will not be denormalized into a single VEHICLE table. Likewise, the current registration table types in TRDM (REGULAR_REGISTRATION, DEALER_REGISTRATION, etc.) will not be denormalized into a single REGISTRATION table. This should limit the introduction of new data synchronization requirements during MM Phase II Pilot and Deployment periods and reduce the complexity during MM Phase II development. In the discussion, FLHSMV agreed to discuss this point beyond the MM Phase II Implementation.
8	It is anticipated that some FLHSMV resources (Business Analysts, Developers, Testers, etc.) will not be 100% dedicated to MM Phase II; the percentage allocation of FLHSMV Phase II resources should be tracked in accordance with the Resource Management Plan within the MM Phase II Program Management Plan.
9	The IFTA/IRP COTS system is dependent upon components of the new ORION MV Issuance (MVI) Module (which includes core vehicle creation, title issuance, and inventory).

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#	Assumptions and Constraints
10	The Enterprise Team supports the other Scrum Teams by designing (and building, where appropriate) core shared components and data structures. As such, the sprint burndown chart for the Enterprise Team may not follow the “ideal” curve because new work items are added to the Enterprise Team’s sprint backlog during the sprint (instead of just during sprint planning).
11	The Sprint burndown charts included in this report are a point-in-time snapshot based on the data in the Department’s backlog management tool, Team Foundation Server (TFS) at the time of the report. Due to a known issue with TFS, a team’s burndown chart starts to display data after the first full business day of a new sprint, leading to the occasional “blank” sprint burndown chart if a full business day in the new sprint has not been completed when the snapshot is taken.

## Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)

### 3 Introduction

#### 3.1 Executive Summary

The Motorist Modernization Milestone (MM) Release Report will be a monthly report to inform various stakeholders as to the progress being made in the development and testing effort against the MM Phase II program backlog. Deliverable 2 shall also provide stakeholders with an understanding of any changes in scope and the resulting impact on the program backlogs. The deliverable will summarize impediments relative to the user stories being developed and tested in order to achieve a particular MM Phase II Milestone.

As defined in CR-34 - MM Phase II IMS Master Schedule Change, which was signed 03/27/2023, the MM Phase II backlog will be delivered in six major releases:

- **Release 1 - ORION Common/MVI Inquiry** – included MV Customer Inquiry, Customer Summary and linkage to DLI Customer Summary. - **COMPLETED**
- **Release 2 - ORION Pilot** – will pilot a subset of ORION transactions and Global Admin functionality to a select group of offices.
- **Release 3 - IFTA/IRP** – will release the Celtic IFTA/IRP COTS Product and associated ORION updates.
- **Release 4 - ORION Statewide** – will include all core MVI and Global functionality.
- **Release 5 - MyDMV Portal** – will be MyDMV Portal MV functions and will be deployed during Statewide Implementation of the FRIVS replacement.
- **Release 6 - Batch, Back Office, Remaining functionality** – will be the modernization of GHQ-only functionality, Batch, and the Electronic Lien & Title (ELT) vendor interface.

In order to accomplish the development and testing of the functionality for each Release, the following Scrum Teams have been established:

- **Team A – Motor Vehicle Issuance Transactions**; this team focuses on implementing all Title and Registration transactions, including Salvage transactions, Parking Permits, and Dealer Registrations, as well as Title Scanning and other GHQ/Helpdesk functions within the MV Issuance module.
- **Team B – MV Globals (Core non-issuance ORION Functionality)**; this team focuses on core non-issuance functionality for ORION in Phase II, including Inventory, Admin, Cashiering, Correspondence, Reporting, and Batch processes.
- **Portal/Fleet Team**; this team focuses on MyDMV Portal and other convenience functionality: Customer Alerts, MV Records Requests (MVRP), Stops, Parking Permit Transactions, Registration Transactions, Title Transactions, Tribe Management, Fleet Management, E-commerce, and Kiosk
- **IFTA/IRP Team**; this team will work with the IFTA/IRP COTS vendor to integrate and test the IFTA/IRP COTS solution.
- **Florida Smart ID Team**: this team will work with the Credential Service Provider COTS vendor to integrate and test Florida Smart ID functionality.



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- **Enterprise Team:** this team supports the other Scrum Teams by focusing on the technical architecture, infrastructure, and shared components for the Motorist Modernization solution.

The reporting period for this iteration of Deliverable 2 covers March 1, 2024, to March 31, 2024.

A summary of activities for each team is listed in the table below.

<b>Project Team</b>	<b>Summary of Activities</b>
Team A – Title and Registration Issuance	During March 2024, the Title and Registration Team focused on preparing for Release 2a, the first of the planned Pilot releases. In addition, Developers are working on development for multiple functional areas, including Change Requests, Death File Inquiry, Derelict Vehicle, Duplicate Derelict Vehicle Certificate and Miscellaneous Vehicle. SEU is testing Change Requests, Transfer Registration, Certificate of Destruction, Issue Personalized Plate, and Swap Plate.
Team B – MV Globals	During March 2024, the MV Globals Team focused on preparing for Release 2a, the first of the planned Pilot releases. In addition, the team is refining Code Tables and Change Requests, as well as focusing on Highspeed/Ecomm. Developers and SEU are working on developing and testing Reports.
Portal/Fleet Team	The Portal/Fleet Team is refining the Military Queue/Plate Request via Portal and preparing for BULK Registration. The development team is actively addressing numerous bugs and working on the development of Motor Vehicle Records Request (MVRR) and Military Request and Queue systems. Additionally, they have integrated Phase I changes into Phase II and conducted functional testing. SEU focused on writing and executing test cases for Fleet Management and MVRR.
IFTA/IRP Team	During March 2024, the business continued to conduct UAT for the remaining Audit module. This module has expanded the number of stories requiring completion for UAT, with 5 test scripts remaining (as of 31 March). Additionally, efforts are underway to coordinate additional Train the Trainer activities scheduled for May 2024, aimed at preparing License Plate Agency staff for the ICFS application.
Florida Smart ID	During March 2024, the Florida Smart ID (FSID) Project continued to support the production implementation of FSID which included validating updated iOS and Android apps with new certificates.
Enterprise Team	During March 2024, the Enterprise team continued to work with AAMVA on NMVTIS Structural Testing for EFS & FRVIS which began February 21, 2024.

Please refer to Section 4 - MM Phase II Milestone Release Report for the details on the Project Backlog & Milestone Status summaries provided in the tables above.

Development and Testing for Phase II continues to be delayed based on the impacts from the following program issues:

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- Issue #15 (Developer Vacancies) – There have been multiple unplanned resignations of FLHSMV full-time employees that were dedicated to the MM Phase II development effort.
  - ACTION PLAN: 4 Open positions – 2 for Portal/Fleet, and 2 for Global. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development to address developer vacancies. The 2nd open Global position came after CR-34, so there will be an impact to that team.
- Issue #20 (Phase II Development and Testing Late)
  - ACTION PLAN: CR38 - MM Phase II Scope Deferral/Extend Development was approved by ESC on 08/04/2023. This CR realigned functional area milestones. The team will continue to review scope to recommend for removal or deferment to ESC due to reduced developer capacity. The team is working closely with SEU to increase testing velocity. Additionally, Team A has integrated select Tax Collector offices into the testing process. Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings.
- Issue #79 (Vacant SEU Positions)
  - ACTION PLAN: Currently there are 11 vacant positions. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development and testing to address testing vacancies. Additionally, Team A has integrated select Tax Collector offices into the testing process. Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings.
- Issue #84 (Vacant CVDS Positions)
  - ACTION PLAN: Currently there are 15 vacant positions. The Department currently has a hiring freeze which is impacting filling the vacant Commercial Vehicle & Driver Services (CVDS) positions. The team has prioritized critical implementation tasks including UAT and data cleansing.

In recognition of the delays to completing the planned Milestones on schedule (due to the previously mentioned program issues), OMM used the Change Control Process to update the number of sprints, the Milestone completion dates and related changes to implementation dates. The remaining work from incomplete Milestones was realigned to this revised plan. *CR-34 - MM Phase II IMS Master Schedule Change* was approved by the Executive Steering Committee (ESC) in April 2023.

In recognition of delays due to staffing, *CR-38 - MM Phase II Scope Deferral/Extend Development* was approved and signed by the ESC on 08/04/2023. This CR realigned functional area milestones for the Titles and Registration, Globals, and Portal/Fleet Teams.

The assessments provided above, and details contained in this deliverable were based on the information within Team Foundation Server (TFS) as of March 1, 2024.

## Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)

### 3.2 Changes from Deliverable 17 – Release Plan

The Report presented in this document is based on the Milestone dates and functional area assignments defined in Deliverable 17 Increment 3 version 4.0. In addition, section 4.4 of this document includes milestones for the IFTA/IRP Team which were established as part of start-up activities with the IFTA/IRP vendor. Finally, this report includes updates to the functional area to Milestone mappings from *CR-34 - MM Phase II IMS Master Schedule Change*, which was approved by the Executive Steering Committee (ESC) August 04, 2023, and *CR-38 - MM Phase II Scope Deferral/Extend Development* was approved by the ESC on 08/04/2023.

CR-34 and CR-38 had functional areas and epics identified as “Deferred”, meaning that they aren’t aligned to any of the Phase II planned releases but will be completed at a later point. The status in this deliverable was updated to “On Hold” and the Milestone was marked “Deferred”.

There were no approved scope changes during March 2024.

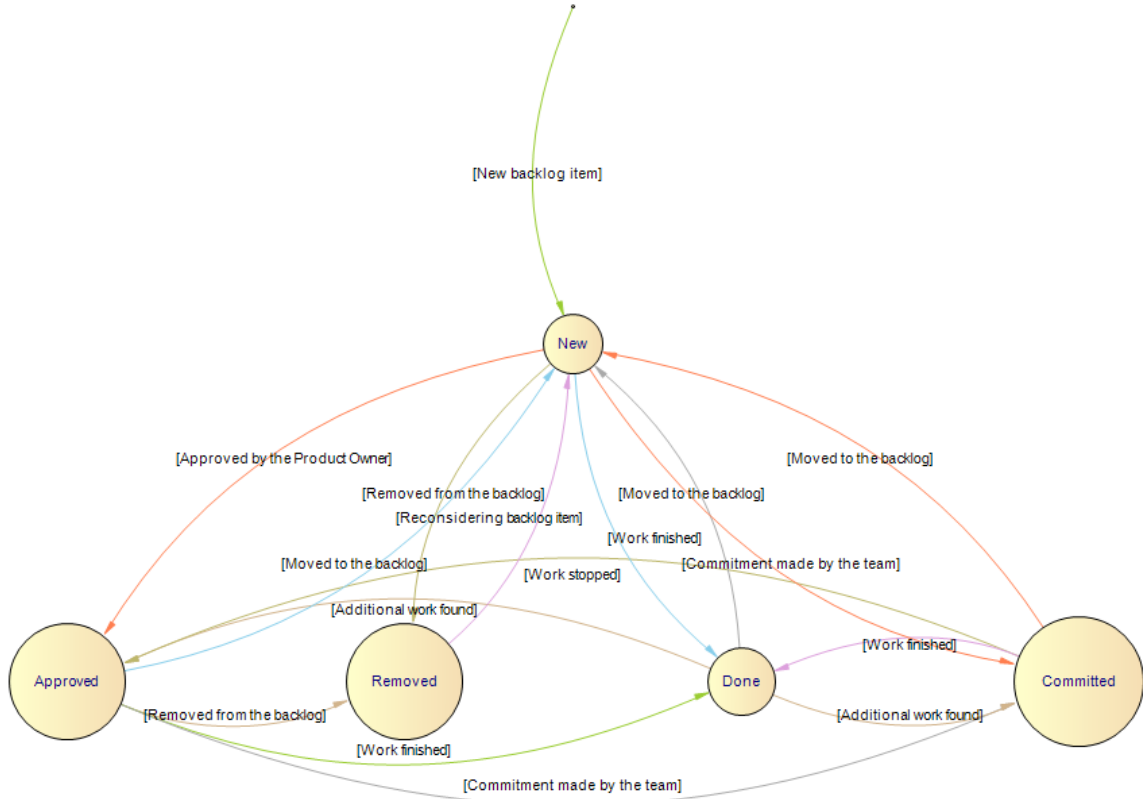
### 3.3 Description of TFS Work Items

#### Product Backlog – Product Backlog Work Item

Figure 1 shows the Life Cycle of a Product Backlog Work Item, including the status and status reason. As an example, when a Product Backlog Item is created, it has a status of “New” with a reason of “New to backlog item.” Statuses in the Product Backlog Report as used by the Program are:

- New – Product Backlog Item Created
- Approved – Product Backlog Item Reviewed by Product Owner and Team and Approved
- Removed – Product Backlog Item Removed from Project Scope
- Committed – Product Backlog Item Committed to a Sprint
- Done – Product Backlog Item Completed

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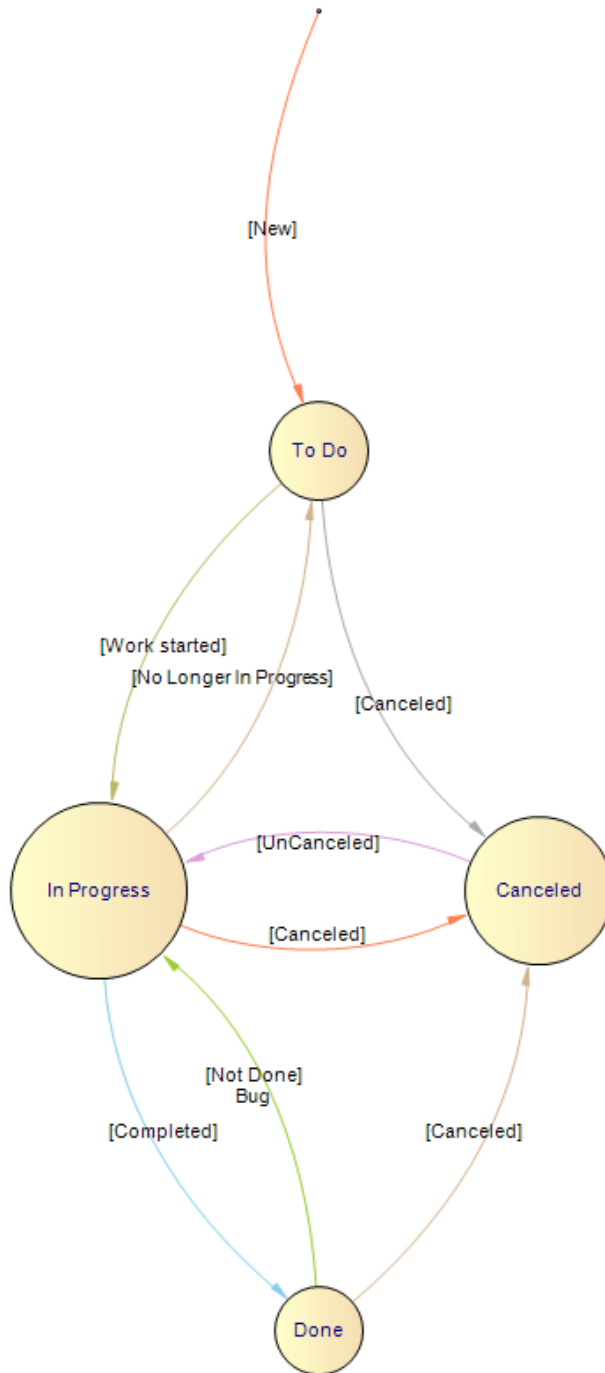
**Figure 1 – Product Backlog Work Item Life Cycle**

**Sprint Backlog – Task Work Item**

A Task is a child to a Product Backlog Work Item. Figure 2 shows the Life Cycle of a Task Work Item, including the status and status reason. As an example, when a Task Item is created, it has a status of “To Do” with a reason of “New”. Statuses in the Sprint Backlog Report as used by the Program are:

- To Do – Task Work Item Created
- In Progress – Task Work Item Assigned and in Progress
- Canceled – Task Work Item Removed from Product Backlog Item tasks
- Done – Task Work Item Completed

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**Figure 2 – Task Work Item Life Cycle**

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### Impediment Tracking Status – Blocked Product Backlog Items

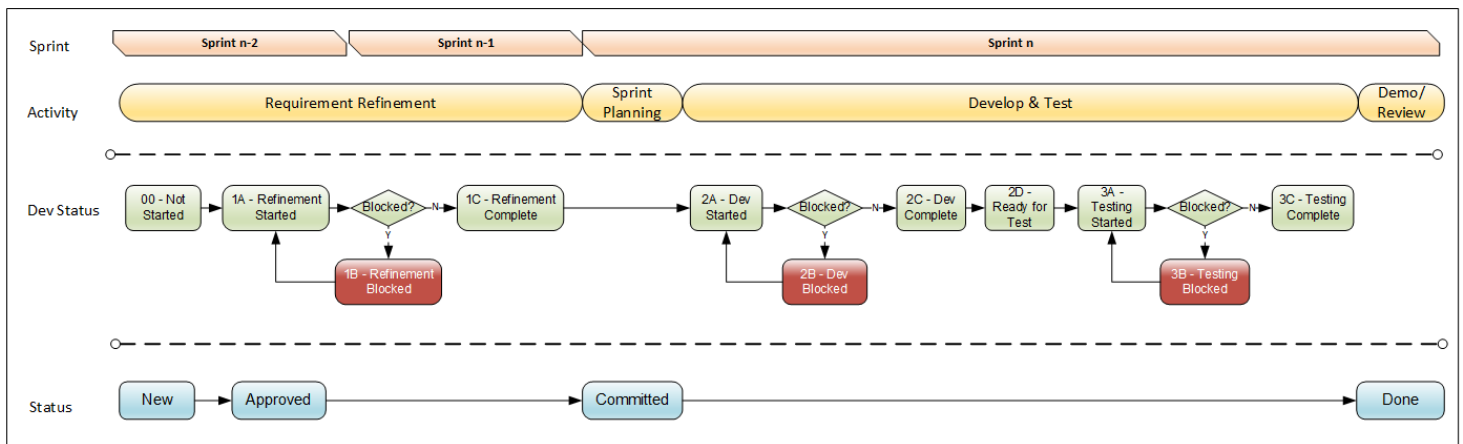
In order to provide more fine grain tracking of a product backlog item during development and testing, the custom field named “Dev Status” can have one of the following values:

- 00 - Not Started
- 1A - Refinement Started
- 1B - Refinement Blocked
- 1C - Refinement Complete
- 2A - Dev Started
- 2B - Dev Blocked
- 2C - Dev Complete
- 2D - Ready for Test
- 3A - Testing Started
- 3B - Testing Blocked
- 3C - Testing Complete

Impediments are defined as a product backlog item with one of the following Dev Statuses:

- 1B - Refinement Blocked
- 2B - Dev Blocked
- 3B - Testing Blocked

Figure 3 below shows the relationship between the Product Backlog Item Overall Status and the Dev Status, during the various stages of Sprint development. Dev Statuses that signify Impediments are shown in red.



**Figure 3 – Lifecycle of a Single Product Backlog Item in TFS, with Impediments Identified by Blocked Dev Status**

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### **Defect Tracking Status – Bug Work Item**

A Bug is a child to a Product Backlog Work Item. Figure 4 shows the Life Cycle of a Bug Work Item, including the status and status reason. As an example, when a Bug Item is created, it has a status of “New” with a reason of “New Defect Reported”. Statuses in the Defect Tracking Status Report as used by the Program are:

- New – Bug Work Item Created
- Approved – Bug Validated by Product Owner
- Committed – Bug Work Item Assigned and in Progress
- Removed – Bug Work Item Removed from Product Backlog Item tasks
- Dev Done – Developer Completed Bug Fix
- Ready to Test – Bug Deployed for Testing
- Done – Bug Work Item Completed and Verified by Testers

The Defect Tracking Report will include Bugs identified by Developers during Functional Testing as well as Bugs identified by Systems Evaluation Unit and Quality Assurance testers during Sprint Testing.

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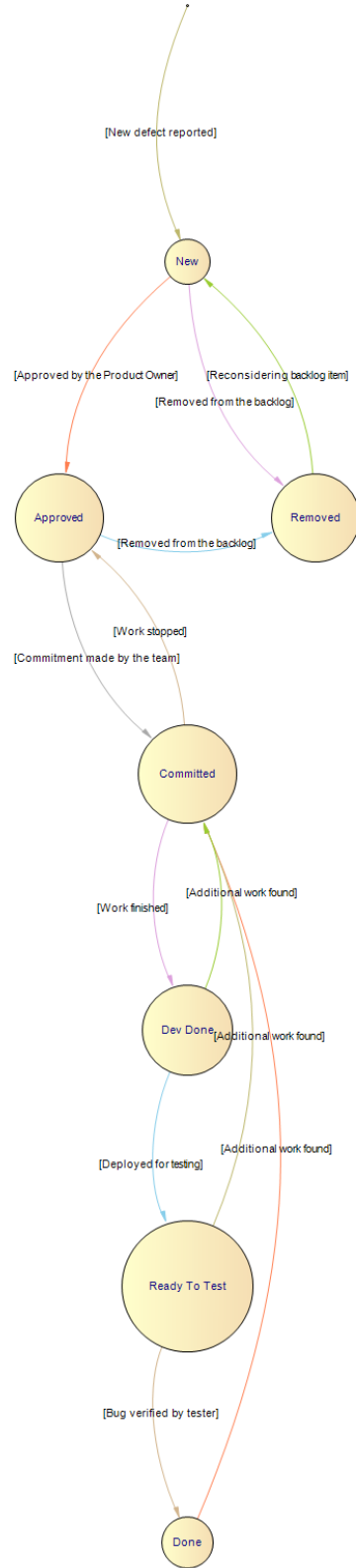


Figure 4 – Bug Work Item Life Cycle



**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)****4 MM Phase II Milestone Release Report – March 2024****4.1 Team A – Title and Registration Issuance Transactions****4.1.1 Product Backlog Status & Milestone Status**

During March 2024, the Title and Registration Team focused on preparing for Release 2a, the first of the planned Pilot releases. In addition, Developers are working on development for multiple functional areas, including Change Requests, Death File Inquiry, Derelict Vehicle, Duplicate Derelict Vehicle Certificate and Miscellaneous Vehicle. SEU is testing Change Requests, Transfer Registration, Certificate of Destruction, Issue Personalized Plate, and Swap Plate.

Development and testing continue to be late due to the impacts from the following program issues:

- Issue #20 (Phase II Development and Testing Late)
  - ACTION PLAN: CR38 - MM Phase II Scope Deferral/Extend Development was approved by ESC on 08/04/2023. This CR realigned functional area milestones. The team will continue to review scope to recommend for removal or deferment to ESC due to reduced developer capacity. The team is working closely with SEU to increase testing velocity. Additionally, Team A has integrated select Tax Collector offices into the testing process. Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings.
- Issue #79 (Vacant SEU Positions)
  - ACTION PLAN: Currently there are 11 vacant positions. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development and testing to address testing vacancies. Additionally, Team A has integrated select Tax Collector offices into the testing process. Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings.

Team A will continue to take the following additional actions during the next reporting period:

- (1) removing non-essential team members from refinement meetings to allow people to focus on their core tasks of developing/testing.
- (2) working overtime to complete outstanding functional or code reviews which are completed by Senior Developers prior to releasing a story for testing.
- (3) continue to escalate need for expanded testing capacity (SEU members, QA members, automated), and
- (4) T&R is working to have enough stories in the backlog for Sprint Planning

An overview of the Product Backlog for Team A – Title and Registration Issuance Transactions is shown in the table below.

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Order	Description	Milestone Completion Month	Status
1	<b>Original Title &amp; Original Registration</b>		
	<ul style="list-style-type: none"> <li><b>Workflow &amp; Basic Screen Functionality</b> – Functionality that establishes the technical framework for all ORION MV transactions.</li> </ul>	A - Jan 2020	Completed
	<ul style="list-style-type: none"> <li><b>Original Title Transaction</b> - Functionality that allows the user to process an Original title for a new or used motor vehicle/vessel in the database that has never been titled in Florida.</li> </ul>	B - Apr 2020	Completed
	<ul style="list-style-type: none"> <li><b>Original Registration Transaction</b> - The functionality that allows the user to process an Original registration for a new motor vehicle/vessel in the database that has never been registered in Florida.</li> </ul>	C - Jul 2020	Completed
2	<b>MV Confidential Analysis</b> - Functionality for Special Processes	<del>I - Jan 2022</del> Deferred	On Hold
3	<b>NMVTIS Integration</b>		
	<ul style="list-style-type: none"> <li><b>Web Service Setup &amp; Connectivity</b> - Functionality required to establish communications with AAMVA NMVTIS web service.</li> </ul>	I - Jan 2022	Completed
	<ul style="list-style-type: none"> <li><b>NMVTIS Workflow and Test Harness</b> - Functionality that allows users to test individual NMVTIS messages outside of a transaction. This is used to test and validate the department's implementation of NMVTIS messages.</li> </ul>	I - Jan 2022	Completed
	<ul style="list-style-type: none"> <li><b>Issuance Transactions (Call for Inquiry &amp; Updates)</b> - Functionality to call NMVTIS web service for vehicle inquiry and update transactions.</li> </ul>	<del>J - Apr 2022</del> <del>O - Jul 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Voids (NMVTIS Undo Transaction)</b> - Functionality to call NMVTIS Undo transaction as part of a transaction Void in ORION.</li> </ul>	<del>J - Apr 2022</del> <del>O - Jul 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Batch</b> - Functionality to send Title records to AAMVA that were not able to be sent through NMVTIS in real time in an ORION issuance transaction.</li> </ul>	<del>J - Apr 2022</del> <del>O - Jul 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Help Desk</b> – Functionality that allows users to work errors identified from NMVTIS service calls to AAMVA</li> </ul>	<del>J - Apr 2022</del> O - Jul 2023	Completed
	<ul style="list-style-type: none"> <li><b>CR-34 - NMVTIS Various Help Desk Enhancements</b> - These updates include: Updates to Help Desk adding output window for Help Desk transactions, addition of auto-refresh, addition of messaging for add/remove functions, improvement of navigation, addition of brands added field, changes to filtering for users</li> </ul>	<del>O - Jul 2023</del> P - Oct 2023	In Progress
4	<b>IRP Issuance in ORION</b> - Functionality for Vendor COTS product to correct errors in IRP Issuance transactions.	<del>J - Apr 2022</del> <del>N - May 2023</del> P - Oct 2023	In Progress

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Order	Description	Milestone Completion Month	Status
5	<b>MV Issuance Queue (Transaction Queue)</b> - Functionality that allows the user to temporarily hold transactions and data so that the user can pause work and retrieve/finish on the same day.	J - Apr 2022	Completed
6	<b>CR-19 Title &amp; Registration Change Requests (Part 1)</b> – Functionality for various approved change requests.	<del>J - Apr 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
7	<b>MV Confidential</b> - Functionality for Special Processes.	<del>K - Jul 2022</del> <del>M - Jan 2023</del> Deferred	On Hold
8	<b>CR-19 Title &amp; Registration Change Requests (Part 2)</b> – Functionality for various approved change requests.	<del>K - Jul 2022</del> <del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	Completed
9	<b>Portal Dependent Transactions</b>		
	<b>Title</b>		
	<ul style="list-style-type: none"> <li><b>Duplicate Title</b> - Functionality that allows the user to apply for a title that has been lost, stolen or destroyed.</li> </ul>	I - Jan 2022	Completed
	<ul style="list-style-type: none"> <li><b>Print Electronic Title</b> - Functionality that allows the user to apply for a paper title that was previously electronic.</li> </ul>	I - Jan 2022	Completed
	<ul style="list-style-type: none"> <li><b>Mark Title Sold</b> - Functionality that allows the owner/co-owner who has transferred or sold a motor vehicle and has delivered the motor vehicle to a purchaser to notify the department of the sale or transfer.</li> </ul>	I - Jan 2022	Completed
	<b>Registration</b>		
	<ul style="list-style-type: none"> <li><b>Renewal Regular</b> - The functionality that allows the user to renew a regular registration in the designated renewal period based on the vehicle type.</li> </ul>	I - Jan 2022	Completed
	<ul style="list-style-type: none"> <li><b>Replace License Plate and Decal</b> - The functionality that allows the user to replace a license plate or validation decal that was lost, stolen or destroyed.</li> </ul>	<del>I - Jan 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Duplicate Registration</b> - The functionality to obtain a duplicate of the registration on file with the department if the original was lost, stolen or destroyed.</li> </ul>	<del>L - Oct 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<b>Parking Permit</b>		
	<ul style="list-style-type: none"> <li><b>Subsequent Parking Permit</b> - Functionality for the user to process an additional(s) parking permit for customer/business use.</li> </ul>	<del>J - Apr 2022</del> N - May 2023	Completed
	<ul style="list-style-type: none"> <li><b>Duplicate Parking Permit</b> - Functionality for the user to print a duplicate parking permit of the current and/or prior parking permit for the customer/business.</li> </ul>	<del>J - Apr 2022</del> N - May 2023	Completed

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
	<ul style="list-style-type: none"> <li><b>Parking Permit Renewal</b> – Functionality for the user to renew the customer/business parking permit.</li> </ul>	<del>J - Apr 2022</del> N - May 2023	Completed
	<ul style="list-style-type: none"> <li><b>Replacement Parking Permit</b> – Functionality for the user to replace a parking permit due to it being lost, destroyed and/or stolen.</li> </ul>	<del>J - Apr 2022</del> N - May 2023	Completed
	<ul style="list-style-type: none"> <li><b>CR31</b> – Updates to handle changes for Business &amp; Individual related to Primary &amp; Subsequents</li> </ul>	N - May 2023	Completed
10	<b>Remaining Title &amp; Registration Transactions</b>		
	<b>Registration</b>		
	<ul style="list-style-type: none"> <li><b>Registration Correction</b> - The functionality that allows the user to process a correction/change to the registration record.</li> </ul>	I - Jan 2022	Completed
	<ul style="list-style-type: none"> <li><b>Original Parking Permit</b> – The functionality that allows the user to process an original parking permit to a customer/business.</li> </ul>	<del>J - Apr 2022</del> N - May 2023	Completed
	<ul style="list-style-type: none"> <li><b>Recreate Registration</b> – The functionality that allows the user to re-create a registration that has been deleted and/or removed from the database.</li> </ul>	<del>J - Apr 2022</del> N - May 2023	Completed
	<ul style="list-style-type: none"> <li><b>Express Renewal</b> – The functionality that allows the user to process multiple registrations at once.</li> </ul>	<del>K - Jul 2022</del> <del>L - Oct 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Mail-In Renewal</b> – The functionality that allows the user to process a renewal registration that was mailed to the department/TCO/LPA.</li> </ul>	<del>K - Jul 2022</del> <del>L - Oct 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Mail-In Renewal Express</b> – The functionality that allows the user to process multiple registrations at once.</li> </ul>	<del>K - Jul 2022</del> <del>L - Oct 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Renewal Scanner</b> – The functionality that allows the user to renew a registration with a scanner device.</li> </ul>	<del>K - Jul 2022</del> L - Oct 2022	Removed
	<ul style="list-style-type: none"> <li><b>Update Authorization</b> – The functionality that allows the user to update the physician information/authorization date on the parking permit.</li> </ul>	<del>K - Jul 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Parking Permit Express Renewal</b> – The functionality that allows the user to renew multiple parking permits for a business customer .</li> </ul>	K - Jul 2022	Removed
	<ul style="list-style-type: none"> <li><b>Parking Permit Correction</b> – The functionality that allows the user to correct and/or update any errors or issues with the parking permit.</li> </ul>	<del>K - Jul 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Parking Permit Cancellation</b> – The functionality that allows the user to cancel a customer/business current parking permit(s).</li> </ul>	<del>K - Jul 2022</del> <del>L - Oct 2022</del> N - May 2023	Completed

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
	<ul style="list-style-type: none"> <li><b>Recreate Parking Permit</b> – The functionality that allows the user to re-create a parking permit due to the permit being deleted and/or removed from the database.</li> </ul>	L - Oct 2022	Removed
	<ul style="list-style-type: none"> <li><b>Transfer Registration</b> – The functionality that allows the user to transfer a customer/business license plate from one vehicle to another vehicle.</li> </ul>	<del>L - Oct 2022</del> N - May 2023 P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>Personalized Plate Inquiry</b> – The functionality that allows the user to inquire on personalized license plates that already exist.</li> </ul>	<del>L - Oct 2022</del> N - May 2023 P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Reserve Personalized Plate</b> – The functionality that allows the user to reserve a personalized license plate so that the license plate can be reserved.</li> </ul>	<del>L - Oct 2022</del> N - May 2023 P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>Registration Replacement</b> – The functionality that allows the user to change the customers license plate sheeting from license plate code to another license plate code.</li> </ul>	<del>L - Oct 2022</del> N - May 2023 P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>Issue Personalized Plate</b> – The functionality that allows the user to issue the license plate that was reserved by the customer.</li> </ul>	<del>L - Oct 2022</del> N - May 2023 P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>Reissue Relinquished Plate</b> – The functionality that allows the user to reissue a personalized license plate that was relinquished from a prior owner.</li> </ul>	<del>L - Oct 2022</del> <del>O - Jul 2023</del> P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>Legislative Plates</b> – The functionality that allows the user to issue a legislative license plate.</li> </ul>	M - Jan 2023	Removed
	<ul style="list-style-type: none"> <li><b>Detach/Attach Plate</b> – The functionality that allows the user to detach and/or re-attach the license plate.</li> </ul>	<del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>License Plate Issued in Error</b> – The functionality that allows the user to correct an incorrect type of specialty license plate that has been issued and the error is not discovered until after the voiding period.</li> </ul>	<del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Swap Plate</b> – The functionality that allows the user to correct the license plate that was handed to the customer other than what was issued from inventory.</li> </ul>	<del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>Vehicle Class Combination</b> – The functionality that allows the user to inquire on license plates and vehicle related information to determine the vehicle class combination and license plate.</li> </ul>	<del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Registration Surrender/Cancellation</b> – The functionality that allows the user to cancel and/or surrender a license plate.</li> </ul>	<del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>Legacy Registration History</b> – The functionality that allows the use to view “Old FRVIS” registrations.</li> </ul>	M - Jan 2023	Completed

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
	<ul style="list-style-type: none"> <li><b>Off Highway Decal</b> – The functionality that allows the user to issue a decal for an ATV. (Off Road Utility Vehicle).</li> </ul>	<del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>HOV Decal</b> – The functionality that allows the user to issue a decal that allows the vehicle to have more than 5 occupants.</li> </ul>	<del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>Window Tint Exemption</b> – The functionality that allows the user to qualify for the sunscreen exemption.</li> </ul>	<del>M - Jan 2023</del> <del>L - Oct 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Antique Vessel</b> – The functionality that allows the user to issue a decal to a vessel and change registration type to “EA” antique when the vessel is over 30 years old.</li> </ul>	M - Jan 2023	Removed
	<ul style="list-style-type: none"> <li><b>Front End Sample Plate</b> – The functionality that allows the user to issue a front end license plate to Firefighters, Police Officer, EMS, Civil Defense etc. or a sample speciality license plate (GHQ only).</li> </ul>	<del>M - Jan 2023</del> <del>L - Oct 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Specialty Plate Voucher</b> – The functionality that allows the user to issue a voucher for a specialty license plate.</li> </ul>	<del>M - Jan 2023</del> <del>L - Oct 2022</del> <del>N - May 2023</del> P - Oct 2023	In Progress
	<b>Title</b>		
	<ul style="list-style-type: none"> <li><b>Title Correction</b> - Functionality that allows the user to make a correction/change to the title record.</li> </ul>	I - Jan 2022	Completed
	<ul style="list-style-type: none"> <li><b>Title Reinstatement</b> - Functionality that allows the user to reinstate a title that has been cancelled in the database.</li> </ul>	I - Jan 2022	Completed
	<ul style="list-style-type: none"> <li><b>Title Cancellation</b> - Functionality that allows the user to cancel a title record in the database.</li> </ul>	I - Jan 2022	Completed
	<ul style="list-style-type: none"> <li><b>Transfer Title</b> - Functionality that allows the user to transfer ownership to a title record.</li> </ul>	<del>L - Oct 2022</del> <del>K - Jul 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Surviving Spouse Transfer</b> - Functionality that allows the user to transfer the title ownership to the surviving spouse.</li> </ul>	<del>L - Oct 2022</del> <del>K - Jul 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Express Return Title</b> - Functionality that allows the user to document returned titles through the mail and document returned reason.</li> </ul>	<del>L - Oct 2022</del> <del>K - Jul 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Maintain Vehicle Liens</b> - Functionality that allows the user to maintain a vehicle lien record.</li> </ul>	<del>L - Oct 2022</del> <del>K - Jul 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Modify Title</b> - Functionality that allows the user to make a correction/change to the title record and charge a fee.</li> </ul>	<del>L - Oct 2022</del> <del>K - Jul 2022</del> <del>N - May 2023</del>	Completed



**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
		P - Oct 2023	
	<ul style="list-style-type: none"> <li><b>Recreate Missing Title</b> - Functionality that allows the user to recreate a missing title in the database.</li> </ul>	<del>L - Oct 2022</del> <del>K - Jul 2022</del> <del>N - May 2023</del> P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>Legacy History</b> - Functionality to capture legacy title history.</li> </ul>	M - Jan 2023	Completed
11	<b>Stops</b>		
	<ul style="list-style-type: none"> <li><b>Maintain Customer Stops</b> - Functionality to update customer stops in the database.</li> </ul>	<del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Maintain Vehicle Stops</b> - Functionality to update vehicle stops in the database.</li> </ul>	<del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Registration Stops</b> - Functionality to update registration stops in the database.</li> </ul>	<del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	In Progress
12	<b>Dealer Registrations</b>		
	<ul style="list-style-type: none"> <li><b>Original Dealer</b> - The functionality that allows the user to issue a dealer license plate to a dealer.</li> </ul>	<del>M - Jan 2023</del> <del>P - Oct 2023</del> R - Apr 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Renewal Dealer</b> - The functionality that allows the user to renew a dealer license plate.</li> </ul>	<del>M - Jan 2023</del> <del>P - Oct 2023</del> R - Apr 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Replacement Dealer/Transporter</b> - The functionality that allows the user to issue a dealer/transporter license plate when lost, stolen or destroyed.</li> </ul>	<del>M - Jan 2023</del> <del>P - Oct 2023</del> R - Apr 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Recreate Dealer Registration</b> - The functionality that allows the user to recreate a dealer registration that no longer exists in the database.</li> </ul>	<del>M - Jan 2023</del> <del>P - Oct 2023</del> R - Apr 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Duplicate Dealer/Transporter</b> - The functionality that allows the user to issue a duplicate dealer/transporter registration.</li> </ul>	<del>M - Jan 2023</del> <del>P - Oct 2023</del> R - Apr 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Dealer Correction</b> - The functionality that allows the user to correct/modify issues or errors with a dealer registration.</li> </ul>	<del>M - Jan 2023</del> <del>P - Oct 2023</del> R - Apr 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Dealer/Transporter Reg Cancellation</b> - The functionality that allows the user to cancel a dealer/transporter license plate.</li> </ul>	<del>M - Jan 2023</del> <del>Q - Jan 2024</del> R - Apr 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Dealer Temporary Transfer</b> - The functionality that allows the user to transfer a customer's license plate to their newly acquired vehicle.</li> </ul>	<del>M - Jan 2023</del> <del>Q - Jan 2024</del> R - Apr 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Dealer Issue of Temporary Plate</b> - The functionality that allows the user to upload the pre-printed temporary registrations issued by the dealer when the system was down.</li> </ul>	<del>N - May 2023</del> <del>Q - Jan 2024</del> S - Jul 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Restore Temporary Transfer</b> - The functionality that allows the user to restore a</li> </ul>	<del>N - May 2023</del> <del>Q - Jan 2024</del>	Not Started

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
	license plate to a vehicle to which it was currently attached.	S - Jul 2024	
	<ul style="list-style-type: none"> <li><b>Temporary License Plate for Dealer</b> – The functionality to allow user to issue dealers pre-printed temp tags when the ETR system is down.</li> </ul>	<del>N – May 2023</del> <del>Q – Jan 2024</del> S - Jul 2024	Not Started
13	<b>Salvage Transactions</b>		
	<ul style="list-style-type: none"> <li><b>Certificate of Destruction</b> - Functionality for a Towing/Storage company or owner to process for a motor vehicle for the purpose of being dismantled or destroyed and a certificate of destruction is issued for the vehicle in lieu of a certificate of title.</li> </ul>	<del>N – May 2023</del> <del>O – Jul 2023</del> P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>Title Transfer – Repossession</b> - The Functionality to transfer ownership of a title due to non-fulfillment of contract.</li> </ul>	<del>N – May 2023</del> <del>O – Jul 2023</del> P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>Title Transfer – Operation of Law</b> - The Functionality to transfer ownership of a title due to a court order, bankruptcy or inheritance where the person must take title to the vehicle prior to selling vehicle.</li> </ul>	<del>N – May 2023</del> <del>P – Oct 2023</del> Q - Jan 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Original Title Transfer – Operation of Law</b> - The Functionality to register a vehicle for the first time as an Original Title and take ownership of a title due to a court order, bankruptcy or inheritance where the person must take title to the vehicle prior to selling vehicle.</li> </ul>	<del>N – May 2023</del> <del>P – Oct 2023</del> Q - Jan 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Correction Certificate of Destruction</b> - The functionality to make a correction to an existing Certificate of Destruction.</li> </ul>	<del>N – May 2023</del> P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>Derelict Vehicle</b> - The functionality where a vehicle has been declared with a value under \$1,000, is at least 10 model years old to sale, delivered to a licensed salvage dealer or metal recycler for dismantling its component parts or conversion to scrap metal.</li> </ul>	<del>N – May 2023</del> <del>P – Oct 2023</del> Q - Jan 2024	In Progress
	<ul style="list-style-type: none"> <li><b>Discharge Wrecker Operator Lien</b> - The functionality where a Wrecker Operator Lien is discharged due to proof of the payment of fees or filling out the dispute affidavit to discharge the lien on the title record.</li> </ul>	<del>N – May 2023</del> <del>P – Oct 2023</del> <del>Q – Jan 2024</del> S - Jul 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Duplicate Cert Destruct</b> - The functionality to obtain a Duplicate Certificate of Destruction in the case where the original is lost, stolen or destroyed.</li> </ul>	<del>N – May 2023</del> P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>Duplicate Derelict Vehicle Cert</b> - The functionality to obtain a Duplicate Derelict Vehicle Certificate in the case where the original is lost, stolen or destroyed.</li> </ul>	<del>N – May 2023</del> <del>P – Oct 2023</del> Q - Jan 2024	In Progress
	<ul style="list-style-type: none"> <li><b>Wrecker Operator Liens</b> - The functionality for a wrecker, tow truck, or car carrier recovers,</li> </ul>	<del>N – May 2023</del> <del>P – Oct 2023</del>	Not Started



**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
	removes or stores a vehicle or vessel and adds a lien to the vehicle for non-payment of towing fees and storage fees.	Q - Jan 2024	
14	<b>Portal ORION Work</b>		
	<ul style="list-style-type: none"> <li><b>Bulk Title &amp; Registration</b> - The functionality in a designed system (similar to EFS) where LPA's or Rental Car companies based on volume and type of business can become a service provider and process title and registrations in bulk. Submit documents to TC to review/finalize.</li> </ul>	<del>Q - Jul 2023</del> Q - Jan 2024	Not Started
	<ul style="list-style-type: none"> <li><b>In-Office Delivery Option</b> – Functionality that allows customers to pay for MV credentials in Portal and pick-up in a Tax Collector office</li> </ul>	<del>Q - Jul 2023</del> Deferred	On Hold
15	<b>Title Imaging (Initial)</b> - The functionality for scanning unit to image the title documents.	<del>Q - Jul 2023</del> <del>Q - Jan 2024</del> Deferred	On Hold
16	<b>Title Imaging (Complete)</b> - The functionality for scanning unit to image and complete the title documents.	<del>Q - Jul 2023</del> <del>Q - Jan 2024</del> Deferred	On Hold
17	<b>Title Batch/Electronic Lien &amp; Title</b> - Functionality for processing information from ELT providers	<del>P - Oct 2023</del> <del>Q - Jan 2024</del> Deferred	On Hold
18	<b>GHQ Functionality</b>		
	<ul style="list-style-type: none"> <li><b>Vehicle Stop Override</b> - The functionality where GHQ provides a vehicle stop override code so the user can satisfy the vehicle stop in the database and proceed with issuance.</li> </ul>	<del>Q - Jul 2023</del> <del>R - Apr 2024</del> S - Jul 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Scanner Satisfy Vehicle Liens</b> - The functionality where the department uses a scanner to satisfy vehicle liens on the record through fast track.</li> </ul>	<del>Q - Jul 2023</del> <del>R - Apr 2024</del> S - Jul 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Miscellaneous Vehicle</b> - The functionality where the user can update the title or vehicle details outside of a transaction.</li> </ul>	<del>Q - Jul 2023</del> <del>R - Apr 2024</del> <del>S - Jul 2024</del> Q - Jan 2024	In Progress
19	<b>CR-34 - Business Customer Update</b> - need to update ORION to allow update of business type as part of customer maintenance in MVI	<del>N - May 2023</del> Q - Jan 2024	Completed
20	<b>CR-34 (Part I)</b> - Various CRs ESC approved to move forward with a CR in Dec 2022	<del>P - Oct 2023</del> Q - Jan 2024	In Progress
21	<b>CR-34 (Part II)</b> – Various CRs ESC approved to move forward with a CR in Dec 2022	R – Apr 2024	In Progress
22	<b>CR-34 - Module Navigation</b> - Ability for users to navigate back and forth between Customer Summary screens in DLI and MVI to allow a 360 view of the customer.	<del>N - May 2023</del> P - Oct 2023	Completed
23	<b>CR-34 - Transfer Registration Ownership</b> - add TRO transaction to MVI	<del>Q - Jul 2023</del> P - Oct 2023	In Progress

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
24	<b>CR-34 - Fleet Renewals</b> - Not allow renewals if the agency is not allowed to process fleet renewals (Fleets renewals can only be processed under the county/agency it was created). Also address how fleets be handled on the Express Renewal screen.	<del>Q - Jul 2023</del> P - Oct 2023	Not Started
25	<b>CR-34 - Help Desk Function</b> - add Create/Updated Reserve LP screen for the Helpdesk to use	<del>Q - Jul 2023</del> P - Oct 2023	Not Started
26	<b>MV Report Request</b> - Functionality for Tax Collector transaction for reporting and printing of Motor Vehicle-related records to fulfill customer requests.	<del>R - Apr 2024</del> S - Jul 2024	No Started
27	<b>CR-43 - Local Refund</b> – Functionality for Tax Collectors to note an overpayment and issue a refund.	Q - Jan 2024	No Started
28	<b>CR-46 – Critical Release 2a Changes –</b> Functionality critical to Release 2a such as the batch receipt and removing the Mail Fee	R – Apr 2024	In Progress

Details about the Product Backlog for Team A – Title and Registration Issuance Transactions can be found in the attachment: Del 2 Attach A - March 2024 - T&R Issuance Team.xlsx. Below are the Product Backlog metrics for Team A across all Milestones; the metrics specific to Milestones P, Q, and R are also provided.

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Product Backlog	
Story Status	# Stories
<b>New</b>	<b>965</b>
00-Not Started	481
1A-Refinement Started	3
1B-Refinement Blocked	5
1C-Refinement Complete	57
2D-Ready for Test	5
3C-Testing Complete	414
<b>Approved</b>	<b>537</b>
1C-Refinement Complete	2
2A-Dev Started	16
2B-Dev Blocked	1
2C-Dev Complete	5
2D-Ready for Test	218
3C-Testing Complete	295
<b>Committed</b>	<b>233</b>
2D-Ready for Test	15
3A-Testing Started	9
3B-Testing Blocked	8
3C-Testing Complete	201
<b>Done</b>	<b>749</b>
3C-Testing Complete	749
<b>Grand Total</b>	<b>2484</b>

Milestone Status	
Milestone	<b>P</b>
<b>Story Status</b>	<b># Stories</b>
<b>New</b>	<b>183</b>
2D-Ready for Test	2
3C-Testing Complete	181
<b>Approved</b>	<b>157</b>
2D-Ready for Test	155
3C-Testing Complete	2
<b>Committed</b>	<b>115</b>
2D-Ready for Test	12
3A-Testing Started	8
3B-Testing Blocked	8
3C-Testing Complete	87
<b>Done</b>	<b>222</b>
3C-Testing Complete	222
<b>Grand Total</b>	<b>677</b>

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

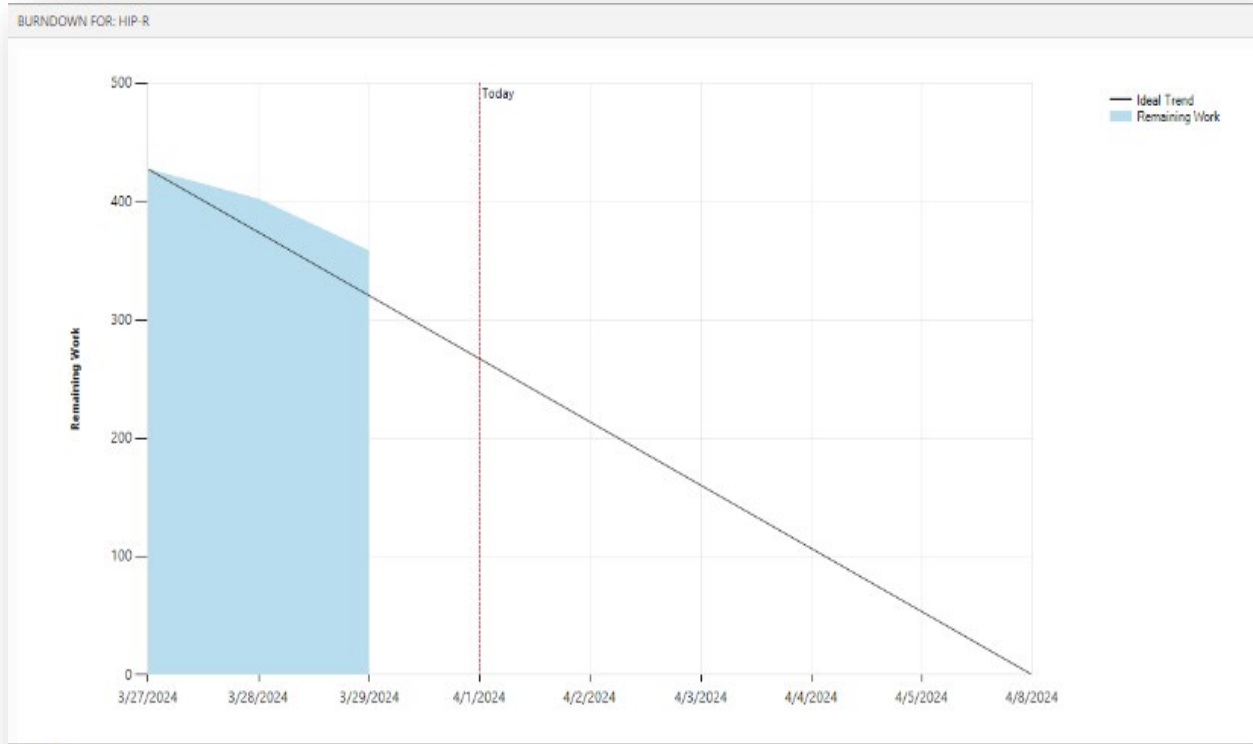
Milestone Status	
Milestone	Q
Story Status	# Stories
<b>New</b>	<b>88</b>
00-Not Started	28
1A-Refinement Started	1
1B-Refinement Blocked	1
1C-Refinement Complete	25
2D-Ready for Test	3
3C-Testing Complete	30
<b>Approved</b>	<b>76</b>
1C-Refinement Complete	1
2A-Dev Started	9
2B-Dev Blocked	1
2C-Dev Complete	4
2D-Ready for Test	60
3C-Testing Complete	1
<b>Committed</b>	<b>6</b>
2D-Ready for Test	3
3C-Testing Complete	3
<b>Done</b>	<b>1</b>
3C-Testing Complete	1
<b>Grand Total</b>	<b>171</b>

Milestone Status	
Milestone	R
Story Status	# Stories
<b>New</b>	<b>199</b>
00-Not Started	195
1A-Refinement Started	2
1C-Refinement Complete	2
<b>Approved</b>	<b>12</b>
1C-Refinement Complete	1
2A-Dev Started	7
2D-Ready for Test	3
2C-Dev Complete	1
<b>Committed</b>	<b>4</b>
3A-Testing Started	1
3C-Testing Complete	3
<b>Grand Total</b>	<b>215</b>

**4.1.2 Sprint Backlog Status**

Title and Registration Issuance Transactions – is in Sprint HIP - R, which runs from 03/27/2024 – 04/09/2024. The Team is focusing on closing out development for Release 2a and continuing to test Milestone P stories. The sprint burndown chart for the current sprint is shown below.

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**



Details about the current sprints are in the attachment:

- Del 2 Attach A - March 2024 - T&R Issuance Team.xlsx

Sprint Backlog - Current Sprint	
Work Item Type	Product Backlog Item
Story Status	# Stories
<b>Approved</b>	<b>27</b>
1C-Refinement Complete	2
2A-Dev Started	17
2C-Dev Complete	5
2D-Ready for Test	3
<b>Committed</b>	<b>27</b>
2A-Dev Started	1
2D-Ready for Test	9
3A-Testing Started	10
3B-Testing Blocked	3
3C-Testing Complete	4
<b>Grand Total</b>	<b>54</b>

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)****4.1.3 Impediment Status**

Details about the Impediments for Team A – Title and Registration Issuance Transactions can be found in the attachment:

- Del 2 Attach A - March 2024 - T&R Issuance Team.xlsx

<b>Impediments</b>	
<b>Blocked by Status</b>	<b># Stories</b>
<b>New</b>	<b>5</b>
1B-Refinement Blocked	5
<b>Approved</b>	<b>1</b>
2B-Dev Blocked	1
<b>Committed</b>	<b>8</b>
3B-Testing Blocked	8
<b>Grand Total</b>	<b>14</b>

**4.1.4 Defect Tracking Status**

Details about the Defect Tracking for Team A – Title and Registration Issuance Transactions can be found in the attachment:

- Del 2 Attach A - March 2024 - T&R Issuance Team.xlsx

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

# of Bugs By Env & Status	Defects				Grand Total
	Severity 1 - Critical	2 - High	3 - Medium	4 - Low	
<b>Development</b>	<b>4</b>	<b>19</b>	<b>278</b>	<b>24</b>	<b>325</b>
New			2		2
Approved				2	2
Dev Done			1		1
Ready To Test			5	1	6
Done	4	19	270	21	314
<b>Test</b>	<b>19</b>	<b>120</b>	<b>1311</b>	<b>264</b>	<b>1714</b>
New		1	10	2	13
Approved			5	2	7
Committed			7		7
Dev Done	1		8	1	10
Ready To Test	1		22		23
Done	17	119	1259	259	1654
<b>Stage</b>	<b>4</b>	<b>44</b>	<b>106</b>	<b>7</b>	<b>161</b>
New			5		5
Approved			1	2	3
Committed		1		1	2
Ready To Test		2	8	2	12
Done	4	41	92	2	139
<b>Training</b>	<b>3</b>	<b>1</b>			<b>4</b>
Done	3	1			4
<b>Production</b>	<b>4</b>	<b>1</b>	<b>5</b>		<b>10</b>
Done	4	1	5		10
<b>Grand Total</b>	<b>34</b>	<b>185</b>	<b>1700</b>	<b>295</b>	<b>2214</b>

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)****4.2 Team B – MV Globals****4.2.1 Product Backlog Status & Milestone Status**

During March 2024, the MV Globals Team focused on preparing for Release 2a, the first of the planned Pilot releases. In addition, the team is refining Code Tables and Change Requests, as well as focusing on Highspeed/Ecomm. Developers and SEU are working on developing and testing Reports.

Development and Testing for Phase II continues to be delayed based on the impacts from the following program issues:

- Issue #15 (Developer Vacancies) – there have been multiple unplanned resignations of FLHSMV full-time employees that were dedicated to the MM Phase II development effort.
  - ACTION PLAN: 4 Open positions – 2 for Portal/Fleet, and 2 for Global. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development to address developer vacancies. The 2nd open Global position came after CR-34, so there will be an impact to that team.
- Issue #20 (Phase II Development and Testing Late).
  - ACTION PLAN: CR38 - MM Phase II Scope Deferral/Extend Development was approved by ESC on 08/04/2023. This CR realigned functional area milestones. The team will continue to review scope to recommend for removal or deferment to ESC due to reduced developer capacity. The team is working closely with SEU to increase testing velocity. Additionally, Team A has integrated select Tax Collector offices into the testing process. Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings.
- Issue #79 (Vacant SEU Positions)
  - ACTION PLAN: Currently there are 11 vacant positions. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development and testing to address testing vacancies. Additionally, Team A has integrated select Tax Collector offices into the testing process. Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings.

Team B will continue to take the following additional actions during the next reporting period:

- (1) removing non-essential team members from refinement meetings to allow people to focus on their core tasks of developing/testing.
- (2) working overtime to complete outstanding functional or code reviews which are completed by Senior Developers prior to releasing a story for testing.
- (3) continue to escalate need for expanded testing capacity (SEU members, QA members, automated).
- (4) The team will continue to hold additional refinement meetings to support its backlog of workable stories



**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

(5) The team is working with internal and external stakeholders to clarify requirements and development needs

An overview of the Product Backlog for Team B – MV Globals (as of Deliverable 17 Increment 3) is shown in the table below.

Order	Description	Milestone Completion Month	Status
1	<b>Inquiry / Summary</b>		
	<ul style="list-style-type: none"> <li>• <b>Customer Search</b> - Functionality for performing an inquiry on an "Individual".</li> </ul>	A - Jan 2020	Completed
	<ul style="list-style-type: none"> <li>• <b>Business Search</b> - Functionality for performing an inquiry on a "business".</li> </ul>	A - Jan 2020	Completed
	<ul style="list-style-type: none"> <li>• <b>Advanced Search</b> - Functionality for performing an inquiry using vehicle/parking permit details using advanced criteria (reg number, VIN, decal type, etc.).</li> </ul>	B - Apr 2020	Completed
	<ul style="list-style-type: none"> <li>• <b>Customer/Vehicle Summary</b> - Functionality for displaying information and eligibility options related to a vehicle, Individual or Business customer.</li> </ul>	B - Apr 2020	Completed
2	<b>Office Admin (Initial)</b>	B - Apr 2020	Completed
3	<b>Inventory (Initial)</b> - Functionality for maintaining agency levels statewide.		
	<ul style="list-style-type: none"> <li>• <b>Module</b> - Functionality for navigation through various drop-down options.</li> </ul>	B - Apr 2020	Completed
	<ul style="list-style-type: none"> <li>• <b>Inquiry (Initial)</b> - Functionality for users to inquire on central inventory by agency, order, configuration, or agent.</li> </ul>	B - Apr 2020	Completed
	<ul style="list-style-type: none"> <li>• <b>Maintain Inventory (Initial)</b> - Functionality for navigating the Maintain Levels menu option, so that I can access and maintain inventory levels.</li> </ul>	B - Apr 2020	Completed
	<ul style="list-style-type: none"> <li>• <b>Transfer (Initial)</b> - Functionality for transferring inventory from agency to customers, confirm receipt of the inventory, and notify the sender that it was delivered.</li> </ul>	B - Apr 2020	Completed
4	<b>Cashiering</b> - Functionality for cashing out a batch, printing associated transcripts, letters and temporary license and finalizing transactions in the batch.	C - Jul 2020	Completed
5	<b>Inventory (Remaining)</b>		
	<ul style="list-style-type: none"> <li>• <b>Homepage</b> - Functionality for navigating to and accessing administrative MV Inventory functions.</li> </ul>	C - Jul 2020	Completed
	<ul style="list-style-type: none"> <li>• <b>Summary</b> - Displays summarized information about inventory usage and critical levels.</li> </ul>	C - Jul 2020	Completed

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

<b>Order</b>	<b>Description</b>	<b>Milestone Completion Month</b>	<b>Status</b>
	<ul style="list-style-type: none"> <li><b>Inquiry</b> - Functionality for inquiring on central inventory by agency, order, configuration, or agent.</li> </ul>	C - Jul 2020	Completed
	<ul style="list-style-type: none"> <li><b>Inventory</b> - Used to Inquire and view invoices related to MV Inventory.</li> </ul>	C - Jul 2020	Completed
	<ul style="list-style-type: none"> <li><b>Maintain Inventory</b> - Tab for maintaining inventory codes and re-order points.</li> </ul>	D - Oct 2020	Completed
	<ul style="list-style-type: none"> <li><b>Transfer</b> - Screen that user can transfer inventory from agency to customers, confirm receipt of the inventory, and notify the sender that it was delivered.</li> </ul>	D - Oct 2020	Completed
	<ul style="list-style-type: none"> <li><b>Miscellaneous</b> - Functionality to perform miscellaneous revenue inquiries.</li> </ul>	D - Oct 2020	Completed
	<ul style="list-style-type: none"> <li><b>Order</b> - Functionality to create inventory orders and/or adjust agency levels, cancel orders, notify counties and agencies their request has been shipped, view agency order details, update manufacture orders to supply on the pending approval queue.</li> </ul>	E - Jan 2021	Completed
	<ul style="list-style-type: none"> <li><b>Pre-Sale</b> - Inquiry screen is to allow the user to view pre-sale vouchers (a proposed new specialized plate that must meet a minimum of 1000 pre-sales within two years of the initial.</li> </ul>	E - Jan 2021	Completed
	<ul style="list-style-type: none"> <li><b>Maintain Excluded Plates</b> - Tab for maintaining excluded plates (configurations that cannot be used/assigned).</li> </ul>	I - Jan 2022	Completed
	<ul style="list-style-type: none"> <li><b>EFS Returned Plate</b> - Functionality to manage return plates from Agent to Agency, inquire on transfer inventory, create EFS returned plate reports, and invoice for returned plates.</li> </ul>	I - Jan 2022	Completed
	<ul style="list-style-type: none"> <li><b>Reports</b> - Functionality to produce reports for inventory used by agency or county.</li> </ul>	I - Jan 2022	Completed
	<ul style="list-style-type: none"> <li><b>Web Service</b> - REST API to provide vendors the ability to retrieve orders that are ready for manufacturing and to update the order status to shipped or canceled accordingly.</li> </ul>	J - Apr 2022	Completed
	<ul style="list-style-type: none"> <li><b>Miscellaneous/Remaining Inventory</b> - Screens that allow for reviewing unaccounted for inventory.</li> </ul>	J - Apr 2022	Completed
	<ul style="list-style-type: none"> <li><b>FRVIS Inventory Transfer</b> – functionality to transfer inventory from FRVIS to ORION office.</li> </ul>	<del>J - Apr 2022</del> <del>M - Jan 2023</del> <del>P - Oct 2023</del> R - Apr 2024	In Progress

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
6	<b>Confidential Update for Global</b> – functionality to configure offices for confidential functions.	<del>J - Apr 2022</del> <del>M - Jan 2023</del> Deferred	On Hold
7	<b>Remaining Administration</b>		
	<ul style="list-style-type: none"> <li>• <b>Agency Management/Maintenance</b> - Functionality for managing details related to Orion Agency configurations and settings.</li> </ul>	F - May 2021	Completed
	<ul style="list-style-type: none"> <li>• <b>MyDMV Portal Admin</b> - Functionality for administering settings in the MyDMV customer portal.</li> </ul>	F - May 2021	Completed
	<ul style="list-style-type: none"> <li>• <b>Office Management/Maintenance</b> - Functionality for administering office configuration and settings in ORION.</li> </ul>	J - Apr 2022	Completed
	<ul style="list-style-type: none"> <li>• <b>User Management/Maintenance</b> - Functionality to maintain users for a specific office.</li> </ul>	J - Apr 2022	Completed
	<ul style="list-style-type: none"> <li>• <b>Miscellaneous</b> - Functionality for Offices to make various inquiries specific to a particular office during Orion transactions.</li> </ul>	K - Jul 2022	Completed
	<ul style="list-style-type: none"> <li>• <b>Kiosk Management/Maintenance</b> - Functionality for display kiosk details and configurations.</li> </ul>	<del>N - May 2023</del> <del>O - Jul 2023</del> Deferred	On Hold
8	<b>History Inquiry (Initial)</b> - Screens for inquiring on various types of MV history.	<del>K - Jul 2022</del> N - May 2023	Completed
9	<b>History Inquiry (Complete)</b> - Screens for inquiring on various types of MV history.	<del>L - Oct 2022</del> N - May 2023	Completed
10	<b>Merge</b> - Functionality to merge separate MV customer records together when more than one record has been created for the same individual or business.	<del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	In Progress
11	<b>Correspondence</b> - Functionality for generating MV correspondence for customers.	J - Apr 2022	Completed
12	<b>Code Tables</b> - Code table views for MV data.	<del>M - Jan 2023</del> Deferred	On Hold
13a	<b>Reports (part 1)</b> - Functionality for building reports for transaction, auditing, and productivity reporting activities.	<del>N - May 2023</del> <del>P - Oct 2023</del> <del>O - Jul 2023</del> P - Oct 2023	In Progress
13b	<b>Reports (part 2)</b> - Functionality for building reports for transaction, auditing, and productivity reporting activities.	<del>N - May 2023</del> <del>P - Oct 2023</del> R - Apr 2024	In Progress
14	<b>CR-19 Change Requests</b> - Change Requests and WRAPS.	<del>N - May 2023</del> Q - Jan 2024	In Progress
15	<b>MV Batch (Initial)</b> - Functionality for subsystem used for batch programs that	<del>O - Jul 2023</del> Q - Jan 2024	Not Started

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
	support Motor Vehicle-related processes, data exchanges, reporting and printing.		
16	<b>MV Batch (Complete)</b> - Functionality for subsystem used for batch programs that support Motor Vehicle-related processes, data exchanges, reporting and printing.	<del>P - Oct 2023</del> Q - Jan 2024	Not Started
17	<b>MV Report Request</b> - Functionality for subsystem used for batch programs that support Motor Vehicle-related processes, data exchanges, reporting and printing.	<del>O - Jul 2023</del>	Moved to T&R Team
18	<b>Additional GHQ Admin</b> - Functionality for business processes and screens for the DHSMV employees tasked with reviewing/auditing motor vehicle, parking permit, driver license renewal data and business processes and screens for employees tasked with adding/maintaining renewal vendors.	<del>P - Oct 2023</del> R - Apr 2024	Not Started
19	<b>Portal ORION Work</b>		
	<b>Physician's Portal</b> - Parking Permits – Functionality for a queue in ORION to allow to approve physicians for parking permit approval	<del>M - Jan 2023</del> Deferred	On Hold
	<b>Fleet Management</b> – Functionality that allows management and reporting of fleet accounts in ORION. -	<del>L - Oct 2022</del> N - May 2023	Completed
	<b>E-Commerce</b> – Functionality that allows processing, including error handling and printing for high-speed renewal files in ORION.	<del>M - Jan 2023</del> <del>O - Jul 2023</del> <del>P - Oct 2023</del> Q - Jan 2024	In Progress
	<b>High-speed</b> - Functionality that allows processing for high-speed renewal files in issuance service	<del>M - Jan 2023</del> <del>O - Jul 2023</del> <del>P - Oct 2023</del> Q - Jan 2024	Not Started
	<b>Mail-In Renewals</b> - Functionality that allows processing for mail-in renewal files in issuance service.	<del>M - Jan 2023</del> <del>O - Jul 2023</del> <del>P - Oct 2023</del> Q - Jan 2024	Not Started
	<b>Motor Vehicle Records Request (including images)</b> - The functionality where a customer can request MV records from the department.	<del>O - Jul 2023</del> <del>N - May 2023</del> P - Oct 2023	In Progress
	<b>Choose Military Plates in Portal</b> - Functionality that allows Tax Collectors to approve military plates requested thru the portal in an ORION queue.	<del>O - Jul 2023</del> Q - Jan 2024	Not Started
	<b>Stop Requests</b> - Functionality that allows users to work a queue of stop requests in ORION submitted thru MyDMV Portal.	<del>O - Jul 2023</del> <del>N - May 2023</del> P - Oct 2023	In Progress

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
20	<b>CR-34 #124 - CRS Payment Merge</b> - Updates to CRS for IFTA/IRP to address Celtic limitations to one CRS per transaction. There must be in intermediate solution within ORION to manage CRS transactions so that Accounting is not overwhelmed by service calls.	N - May 2023	Completed
21	<b>Messages</b> - screens to display messages related to customer to give a common view of the customer between DLI & MVI.	<del>O - Jul 2023</del> P - Oct 2023	In Progress
22	<b>Override Authorization</b>	<del>O - Jul 2023</del> S - Jul 2024	Not Started
23	<b>CR-34 - Create/Generate</b> - License Plate Inventory by Bin, Missing Reports, Returned Plate Fee Void, Automatically populate EFS Returned plates Invoices, Code in Description, and WRAP 3830	Q - Jan 2024	Not Started

Details about the Product Backlog for Team B – MV Globals can be found in the attachment:

- Del 2 Attach B - March 2024 - MV Globals Team.xlsx

Below are the Product Backlog metrics for Team B across all Milestones; the metrics specific to Milestones P, Q, and R are also provided.

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Product Backlog	
Story Status	# Stories
<b>New</b>	<b>481</b>
00-Not Started	479
1C-Refinement Complete	2
<b>Approved</b>	<b>54</b>
1C-Refinement Complete	51
2A-Dev Started	3
<b>Committed</b>	<b>46</b>
1C-Refinement Complete	1
2A-Dev Started	9
2B-Dev Blocked	1
2C-Dev Complete	1
3A-Testing Started	2
3B-Testing Blocked	3
3C-Testing Complete	29
<b>Done</b>	<b>492</b>
3C-Testing Complete	492
<b>Grand Total</b>	<b>1073</b>

Milestone Status	
Milestone	<b>P</b>
Story Status	# Stories
<b>New</b>	<b>7</b>
00-Not Started	5
1C-Refinement Complete	2
<b>Approved</b>	<b>31</b>
1C-Refinement Complete	30
2A-Dev Started	1
<b>Committed</b>	<b>18</b>
1C-Refinement Complete	1
2A-Dev Started	7
2B-Dev Blocked	1
2C-Dev Complete	1
3A-Testing Started	1
3B-Testing Blocked	3
3C-Testing Complete	4
<b>Done</b>	<b>44</b>
3C-Testing Complete	44
<b>Grand Total</b>	<b>100</b>

Milestone Status	
Milestone	<b>Q</b>
Story Status	# Stories
<b>New</b>	<b>49</b>
00-Not Started	49
<b>Approved</b>	<b>17</b>
1C-Refinement Complete	17
<b>Committed</b>	<b>2</b>
2A-Dev Started	2
<b>Done</b>	<b>3</b>
3C-Testing Complete	3
<b>Grand Total</b>	<b>71</b>

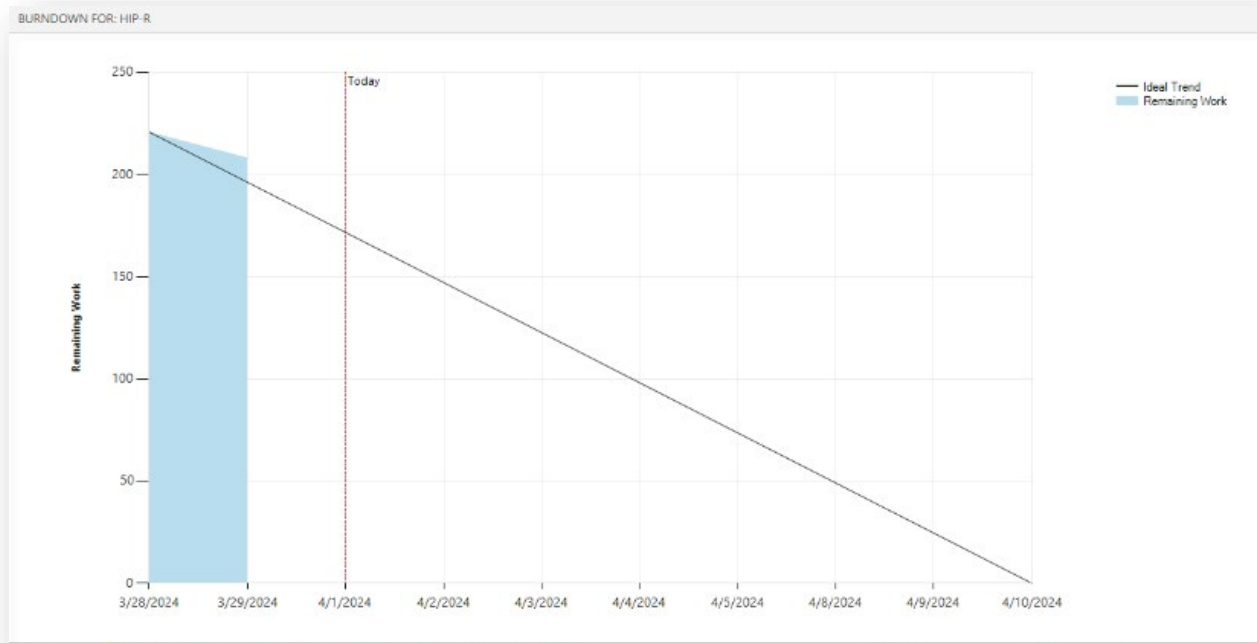
Milestone Status	
Milestone	<b>R</b>
Story Status	# Stories
<b>New</b>	<b>32</b>
00-Not Started	32
<b>Approved</b>	<b>6</b>
1C-Refinement Complete	4
2A-Dev Started	2
<b>Committed</b>	<b>4</b>
3A-Testing Started	1
3C-Testing Complete	3
<b>Done</b>	<b>6</b>
3C-Testing Complete	6
<b>Grand Total</b>	<b>48</b>

**4.2.2 Sprint Backlog Status**

MV Globals is in Sprint HIP - R, which runs from 03/28/2024 – 04/10/2024. The focus is developing and testing reports, Change Requests, and Highspeed/Ecomm. The sprint

## Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)

burndown chart for the current sprint is shown below.



Details about the current sprint are in the attachment:

- Del 2 Attach B - March 2024 - MV Globals Team.xlsx

Sprint Backlog - Current Sprint	
Work Item Type	Product Backlog Item
Story Status	# Stories
<b>Approved</b>	<b>4</b>
1C-Refinement Complete	1
2A-Dev Started	2
3A-Testing Started	1
<b>Committed</b>	<b>10</b>
2A-Dev Started	4
2C-Dev Complete	2
3A-Testing Started	2
3B-Testing Blocked	1
3C-Testing Complete	1
<b>New</b>	<b>1</b>
(blank)	1
<b>Grand Total</b>	<b>15</b>

### 4.2.3 Impediment Status

Details about the Impediments for Team B – MV Globals can be found in the attachment:

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

- Del 2 Attach B - March 2024 - MV Globals Team.xlsx

Impediments	
Blocked by Status	# Stories
<b>Committed</b>	<b>4</b>
2B-Dev Blocked	1
3B-Testing Blocked	3
<b>Grand Total</b>	<b>4</b>

**4.2.4 Defect Tracking Status**

Details about the Defect Tracking for Team B – MV Globals can be found in the attachment:

- Del 2 Attach B - March 2024 - MV Globals Team.xlsx

Defects					
# of Bugs By Env & Status	Severity				Grand Total
	1 - Critical	2 - High	3 - Medium	4 - Low	
<b>Development</b>		<b>4</b>	<b>173</b>	<b>19</b>	<b>196</b>
Approved			1	1	2
Ready To Test		1	4		5
Done		3	168	18	189
<b>Test</b>	<b>6</b>	<b>85</b>	<b>716</b>	<b>407</b>	<b>1214</b>
New			4	2	6
Approved			17	13	30
Committed				1	1
Dev Done			2	2	4
Ready To Test		1	4	5	10
Done	6	84	689	384	1163
<b>Stage</b>	<b>1</b>	<b>2</b>	<b>17</b>	<b>2</b>	<b>22</b>
Approved		2	3		5
Dev Done			3	1	4
Done	1		11	1	13
<b>Grand Total</b>	<b>7</b>	<b>91</b>	<b>906</b>	<b>428</b>	<b>1432</b>



## Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)

### 4.3 Portal / Fleet Team

#### 4.3.1 Product Backlog Status & Milestone Status

The Portal/Fleet Team is refining the Military Queue/Plate Request via Portal and preparing for BULK Registration. The development team is actively addressing numerous bugs and working on the development of Motor Vehicle Records Request (MVRR) and Military Request and Queue systems. Additionally, they have integrated Phase I changes into Phase II and conducted functional testing. SEU focused on writing and executing test cases for Fleet Management and MVRR.

The Portal/Fleet Team has been impacted by the following program issues:

- Issue #15 (Developer Vacancies) – there have been multiple unplanned resignations of FLHSMV full-time employees that were dedicated to the MM Phase II development effort.
  - ACTION PLAN: 4 Open positions – 2 for Portal/Fleet, and 2 for Global. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development to address developer vacancies. The 2nd open Global position came after CR-34, so there will be an impact to that team.
- Issue #20 (Phase II Development and Testing Late)
  - ACTION PLAN: CR38 - MM Phase II Scope Deferral/Extend Development was approved by ESC on 08/04/2023. This CR realigned functional area milestones. The team will continue to review scope to recommend for removal or deferment to ESC due to reduced developer capacity. The team is working closely with SEU to increase testing velocity. Additionally, Team A has integrated select Tax Collector offices into the testing process. Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings.
- Issue #79 (Vacant SEU Positions)
  - ACTION PLAN: Currently there are 11 vacant positions. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development and testing to address testing vacancies. Additionally, Team A has integrated select Tax Collector offices into the testing process. Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings.

The Portal/Fleet team will continue to take the additional following actions during the next reporting period:

- (1) removing non-essential team members from refinement meetings to allow people to focus on their core tasks of developing/testing.
- (2) continue to arrange backlog features for refinement, development and testing based on readiness of dependencies from other teams.
- (3) The team is working with stakeholders to clarify requirements and development needs during refinement to eliminate re-work.

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

An overview of the Product Backlog the Portal/Fleet Team is shown in the table below.

Order	Description	Milestone Completion Month	Status
1	<b>Motor Vehicle Check</b> - Allows customer to check the status of a motor vehicle, such as vehicle details, lien, brand, stop and crash information if applicable.	B - Apr 2020	In Production
2	<b>MV Express Renewal</b> - The ability for a customer to renew their registration with no address updates without creating a MyDMV Portal account.	G - Aug 2021	In Production
3	<b>Florida Smart ID</b> - Allow a customer inside of MyDMV Portal to allow maintain (Enroll, Withdraw, Update or Resend code) their FSID.	G - Aug 2021	In Production
4	<b>Trip/Fuel Permits</b> - An Online Portal application where customers can purchase Trip and Fuel Permits.	H - Oct 2021	In Production
5	<b>Motor Vehicle Records Request (no images)</b> - A MyDMV Portal customer can request a MV Records Request for vehicles owned by them or others.	H - Oct 2021	Completed
6	<b>Stop Inquiry</b> - A MyDMV Portal customer can inquiry on Stops associated to their customer record, vehicle and/or registration.	H - Oct 2021	Completed
7	<b>MVRN Renewal Notice Emails</b> - Customers will receive electronic Email Notices for MV registrations and parking permits.	I - Jan 2022	Completed
8	<b>Stop Requests</b> - Online Portal application to allow Stop Agencies to submit a request to add or remove a Stop on a customer's record. In house personnel will review the request and add or remove stops if eligible.	I - Jan 2022	Completed
9	<b>Stop Clearance</b> - A MyDMV Portal customer can pay, and clear Stops associated to their customer record, vehicle and/or registration.	I - Jan 2022	Completed
10	<b>License Plate Check</b>		
	<ul style="list-style-type: none"> <li><b>Personalized Plate</b> - Online Portal application that allows a customer to check if a proposed personalized plate configuration is available.</li> </ul>	J - Apr 2022	Completed
	<ul style="list-style-type: none"> <li><b>Specialty Plates (Include WRAP 5535 )</b> - Online Portal application that allows a customer to view.</li> </ul>	J - Apr 2022	Completed
	<ul style="list-style-type: none"> <li><b>Specialty Plate Voucher</b> - A MyDMV Portal customer can purchase a gift certificate for existing or voucher.</li> </ul>	J - Apr 2022	Completed
11	<b>Title Transactions</b> - A MyDMV Portal customer can request to Print and Electronic Title, get a duplicate and indication Non-Ownership of a Title.	<del>M - Jan 2023</del> K - Jul 2022	Completed
12	<b>Florida Smart ID - Portal Update for Authentication</b> - A MyDMV Portal customer can create/authenticate their account via their Florida Smart ID account.	<del>K - Jul 2022</del> <del>M - Jan 2023</del> O - Jul 2023	In Production

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
13	<b>Parking Permit</b> - A MyDMV Portal Customer can request a renewal, duplicate, replacement, or subsequent disabled parking permit.	<del>K - Jul 2022</del> <del>L - Oct 2022</del> N - May 2023	Completed
14	<b>Physician's Portal - Parking Permits</b> - An online feature that allows participating Physicians to approve an application submission for a disabled parking permit.	<del>K - Jul 2022</del> <del>L - Oct 2022</del> <del>M - Jan 2023</del> Deferred	On Hold
15	<b>Registrations</b>		
	<ul style="list-style-type: none"> <li><b>Renewal Regular</b> - The functionality that allows the user to renew a regular registration in the designated renewal period based on the vehicle type.</li> </ul>	<del>K - Jul 2022</del> <del>L - Oct 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Replace License Plate</b> - The functionality that allows the user to replace a license plate that was lost, stolen or destroyed.</li> </ul>	<del>K - Jul 2022</del> <del>L - Oct 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Replace Decal</b> - The functionality that allows the user to replace a validation decal that was lost, stolen or destroyed.</li> </ul>	<del>K - Jul 2022</del> <del>L - Oct 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Duplicate Registration</b> - The functionality to obtain a duplicate of the registration on file with the department if the original was lost, stolen or destroyed.</li> </ul>	<del>K - Jul 2022</del> <del>L - Oct 2022</del> <del>N - May 2023</del> P - Oct 2023	Completed
16	<b>Fleet Management</b>		
	<ul style="list-style-type: none"> <li><b>Fleet Management - Renewal</b> - A MyDMV Portal business customer can manage the adding or removal of their fleet of vehicles registered with the Department.</li> </ul>	<del>L - Oct 2022</del> <del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	On Hold
	<ul style="list-style-type: none"> <li><b>Fleet Management - Transfer</b> - A MyDMV Portal business customer can manage the adding or removal of their fleet of vehicles registered with the Department.</li> </ul>	<del>L - Oct 2022</del> <del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>Fleet Management - Duplicate</b> - A MyDMV Portal business customer can manage the adding or removal of their fleet of vehicles registered with the Department.</li> </ul>	<del>L - Oct 2022</del> <del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	Completed
	<ul style="list-style-type: none"> <li><b>Fleet Management - Cancel/Surrender</b> - A MyDMV Portal business customer can manage the adding or removal of their fleet of vehicles registered with the Department.</li> </ul>	<del>L - Oct 2022</del> <del>M - Jan 2023</del> <del>O - Jul 2023</del> P - Oct 2023	Completed
17	<b>Casual Title Sales (Electronic Signature)</b> - A MyDMV Portal customer can handle their title transfer for the sale of their vehicle online.	<del>M - Jan 2023</del> <del>P - Oct 2023</del> <del>Q - Jan 2024</del> Deferred	On Hold
18	<b>Bulk Title &amp; Registration</b>		
	<ul style="list-style-type: none"> <li><b>Bulk Titles - Title Original (Web Services) New feature (Use new issuance service and EFS)</b> - We are providing eligible customers with large fleets the ability to title vehicles electronically.</li> </ul>	<del>M - Jan 2023</del> <del>N - May 2023</del> <del>P - Oct 2023</del> R - Apr 2024	Not Started

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
	<b>Bulk Registration</b>		
	<ul style="list-style-type: none"> <li><b>Bulk Registration - Original</b> - We are providing eligible customers with large fleets the ability to register vehicles electronically.</li> </ul>	<del>N - May 2023</del> <del>P - Oct 2023</del> Q - Jan 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Bulk Registration - Renewal</b> - We are providing eligible customers with large fleets the ability to register vehicles electronically.</li> </ul>	<del>N - May 2023</del> <del>P - Oct 2023</del> Q - Jan 2024	Not Started
	<ul style="list-style-type: none"> <li><b>Bulk Registration - Transfer</b> - We are providing eligible customers with large fleets the ability to register vehicles electronically.</li> </ul>	<del>N - May 2023</del> Q - Jan 2024	Not Started
19	<b>Kiosk - MV Transactions</b> - Allow customers to perform MV registration transactions via a kiosk.	<del>Q - Jul 2023</del> <del>Q - Jan 2024</del> S - Jul 2024	Not Started
20	<b>Motor Vehicle Records Request (including images)</b> - A MyDMV Portal customer can request a MV Records Request for vehicles owned by them or others, including images of supporting documents.	<del>P - Oct 2023</del> Q - Jan 2024	In Progress
21	<b>NMVTIS Check for Title (PET, DUP)</b> – functional area needed to integrate PET and DUP Title transactions with NMVTIS web service.	<del>P - Oct 2023</del> Q - Jan 2024	Not Started
22	<b>Tribe Management</b> - Tribe Clerks will have the ability to manage and distribute their plates for registration on a vehicle.	<del>Q - Jan 2024</del> <del>R - Apr 2024</del> S - Jul 2024	Not Started
23	<b>WRAP 4316 Liens Against Motor Vehicles and Vessel</b> - Create a service for Data exchange between 3rd party and the department concerning Liens against Motor Vehicles and Vessels.	<del>Q - Jan 2024</del> <del>R - Apr 2024</del> T - Aug 2024	Not Started
24	<b>In-Office Delivery Option</b> - Allow MyDMV Portal customers to pay for MV Credentials via Portal but pick-up in office.	<del>Q - Jan 2024</del> Deferred	On Hold
25	<b>CR-19 Change Requests</b> - Wraps and Missed Requirements.	<del>Q - Jan 2024</del> <del>R - Apr 2024</del> T - Aug 2024	Not Started
26	<b>Choose Military Plates in Portal</b> - Functionality that allows Tax Collectors to approve military plates requested thru the portal in an ORION queue.	<del>Q - Jul 2023</del> <del>Q - Jan 2024</del> <del>Q - Jul 2023</del> P - Oct 2023	In Progress
27	<b>Portal Pilot Assessment (1 office per county live prior to Portal)</b> - Assessed the release of MyDMV Portal features.	<del>Q - Jan 2024</del> <del>R - Apr 2024</del> T - Aug 2024	In Progress
28	<b>Return Mail Customer Alert on Portal</b> - My DMV Portal Customers will receive alerts for Agency returned mail such as MV Notices.	<del>Q - Jan 2024</del> <del>R - Apr 2024</del> T - Aug 2024	Not Started
29	<b>CR-19</b>		
	<ul style="list-style-type: none"> <li><b>CR-19 #12 - Wrap 5535</b> - Modify MyDMV for MV fees for Gold Star Plates, Fleet/Dealer SLP per the requirements. HB 1135 requires dealers and fleet companies be issued SLPs, new SLPs, Permanent Registration on SLPs, discontinue SLPs, and new motorcycle SLPs.</li> </ul>	<del>N - May 2023</del> P - Oct 2023	In Progress

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
	<ul style="list-style-type: none"> <li><b>CR-19 #13 - MV Express Registration Renewal</b> - Allow a customer to do an Annual or Biennial MV Renewal(Vehicles, vessels, Mobile Homes) without creating an account in MyDMV Portal, but using other data to verify access. The customer will not make any address changes for the transaction.</li> </ul>	<del>Q - Jul 2023</del> P - Oct 2023	Completed
30	<b>CR-34</b>		
	<ul style="list-style-type: none"> <li><b>CR-34 #165 - Military Queue</b> - Allow military personnel the ability to upload documents for parking permit approval online(not OOS but doctor not in list), cause OOS can only get temporary permit ) and add option as mark them as Military Personnel. Making this an additional feature to be worked by the military queue approval process.</li> </ul>	<del>Q - Jul 2023</del> P - Oct 2023	In Progress
	<ul style="list-style-type: none"> <li><b>CR-34 #102 - Stop Clearance via MyDMV Portal</b> - Allow partial clearance of ISF</li> </ul>	<del>R - Apr 2024</del> T - Aug 2024	Not Started
	<ul style="list-style-type: none"> <li><b>CR-34 #175 - Residential Address Validations</b> - check for anything specified as Post Box (Star, Drawer, lockbox etc.)</li> </ul>	<del>R - Apr 2024</del> T - Aug 2024	Not Started
	<ul style="list-style-type: none"> <li><b>CR-34 #174 - Mobile App</b> - Call new services</li> </ul>	<del>R - Apr 2024</del> T - Aug 2024	Not Started
	<ul style="list-style-type: none"> <li><b>CR-34 #214 - Reg Fee</b> - Initial reg fee has been paid for registration and is available for new registration</li> </ul>	<del>R - Apr 2024</del> T - Aug 2024	In Progress

Details about the Product Backlog for The Portal/Fleet Team can be found in the attachment:

- Del 2 Attach C - March 2024- Portal Fleet Team.xlsx

Below are the Product Backlog metrics for the Portal/Fleet team across all Milestones. the metrics specific to Milestone P, Q and R are also provided.

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Product Backlog	
Story Status	# Stories
<b>New</b>	<b>396</b>
00-Not Started	378
1A-Refinement Started	3
1B-Refinement Blocked	9
1C-Refinement Complete	6
<b>Approved</b>	<b>31</b>
1A-Refinement Started	2
1C-Refinement Complete	2
2A-Dev Started	5
2C-Dev Complete	1
2D-Ready for Test	18
3C-Testing Complete	3
<b>Committed</b>	<b>27</b>
2A-Dev Started	1
2D-Ready for Test	13
3A-Testing Started	1
3C-Testing Complete	12
<b>Done</b>	<b>429</b>
3C-Testing Complete	429
<b>Grand Total</b>	<b>883</b>

Milestone Status	
Milestone	<b>P</b>
Story Status	# Stories
<b>New</b>	<b>19</b>
1A-Refinement Started	3
00-Not Started	1
1B-Refinement Blocked	9
1C-Refinement Complete	6
<b>Approved</b>	<b>5</b>
1A-Refinement Started	2
3C-Testing Complete	3
<b>Committed</b>	<b>13</b>
2D-Ready for Test	4
3C-Testing Complete	9
<b>Done</b>	<b>108</b>
3C-Testing Complete	108
<b>Grand Total</b>	<b>145</b>

Milestone Status	
Milestone	<b>Q</b>
Story Status	# Stories
<b>New</b>	<b>86</b>
00-Not Started	86
<b>Approved</b>	<b>26</b>
1C-Refinement Complete	2
2A-Dev Started	5
2C-Dev Complete	1
2D-Ready for Test	18
<b>Committed</b>	<b>11</b>
2D-Ready for Test	8
3C-Testing Complete	3
<b>Grand Total</b>	<b>123</b>

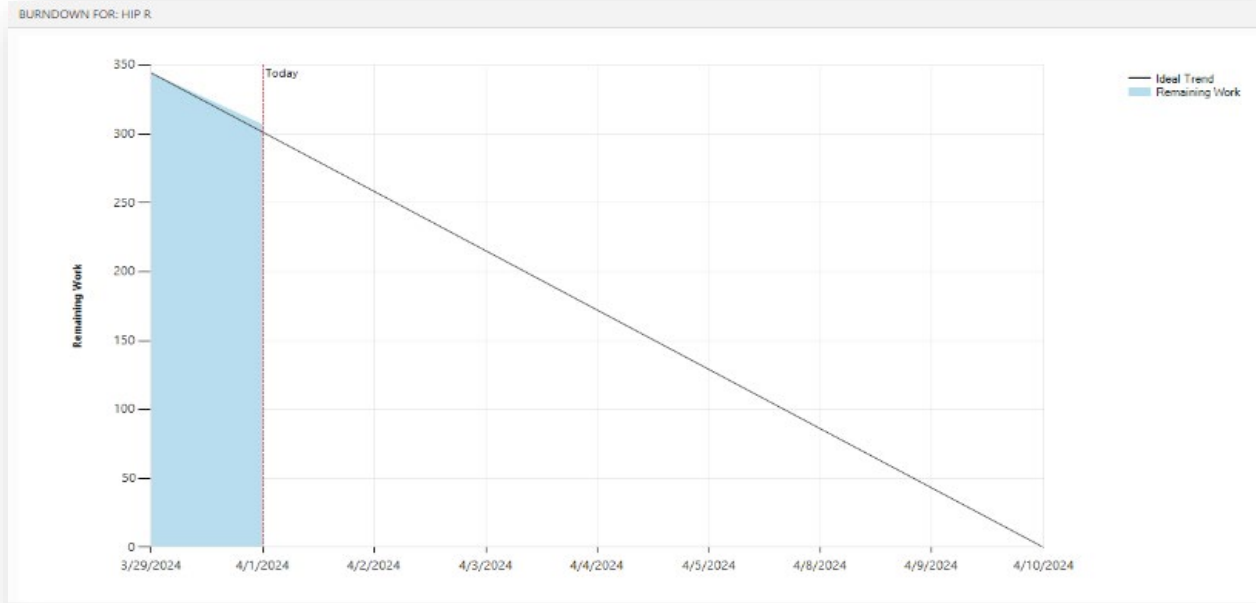
Milestone Status	
Milestone	<b>R</b>
Story Status	# Stories
<b>New</b>	<b>29</b>
00-Not Started	29
<b>Grand Total</b>	<b>29</b>

**4.3.2 Sprint Backlog Status**

The Portal/Fleet Team is in Sprint HIP R, which runs from 03/29/2024 – 04/11/2024. The Portal/Fleet team is continuing to work on Fleet, specifically Plate Replacement,

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Surrender/Cancel Registration and Registration Transfer. The sprint burndown chart for the current sprint is shown below.



Details about the current sprint are in the attachment:

- Del 2 Attach C - March 2024 – Portal Fleet Team.xlsx

Sprint Backlog - Current Sprint	
Work Item Type	Product Backlog Item
Story Status	# Stories
<b>New</b>	<b>1</b>
1C-Refinement Complete	1
<b>Approved</b>	<b>25</b>
1A-Refinement Started	2
2A-Dev Started	4
2C-Dev Complete	1
2D-Ready for Test	18
<b>Committed</b>	<b>19</b>
2A-Dev Started	1
2D-Ready for Test	17
3A-Testing Started	1
<b>Grand Total</b>	<b>45</b>

**4.3.3 Impediment Status**

Details about the Impediments for the Portal/Fleet Team can be found in the attachment:

- Del 2 Attach C - March 2024 - Portal Fleet Team.xlsx

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Impediments	
Blocked by Status	# Stories
<b>New</b>	<b>9</b>
1B-Refinement Blocked	9
<b>Grand Total</b>	<b>9</b>

**4.3.4 Defect Tracking Status**

Details about the Defect Tracking for the Portal/Fleet Team can be found in the attachment:

- Del 2 Attach C - March 2024 - Portal Fleet Team.xlsx

Defects					
# of Bugs	Severity				Grand Total
By Env & Status	1 - Critical	2 - High	3 - Medium	4 - Low	
<b>Development</b>	<b>1</b>	<b>4</b>	<b>152</b>	<b>29</b>	<b>186</b>
New			1		1
Approved			1		1
Done	1	4	150	29	184
<b>Test</b>	<b>8</b>	<b>77</b>	<b>439</b>	<b>216</b>	<b>740</b>
New			18	24	42
Approved		1			1
Committed			1	1	2
Dev Done		1			1
Ready To Test		2	1	1	4
Done	8	73	419	190	690
<b>Grand Total</b>	<b>9</b>	<b>81</b>	<b>591</b>	<b>245</b>	<b>926</b>



**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)****4.4 IFTA/IRP Team****4.4.1 Product Backlog Status & Milestone Status**

During March 2024, the business continued to conduct UAT for the remaining Audit module. This module has expanded the number of stories requiring completion for UAT, with 5 test scripts remaining (as of 31 March). Additionally, efforts are underway to coordinate additional Train the Trainer activities scheduled for May 2024, aimed at preparing License Plate Agency staff for the ICFS application.

The IFTA/IRP Team has been impacted by the following program issues:

- Issue #79 (Vacant SEU Positions)
  - ACTION PLAN: Currently there are 11 vacant positions. The Department currently has a hiring freeze which is impacting filling the vacant positions. CR-38 deferred scope and added additional Milestones to elongate sprint development and testing to address testing vacancies. Additionally, Team A has integrated select Tax Collector offices into the testing process. Currently Hillsborough, Manatee and Brevard County Tax Collector offices are assisting with testing. The OMM and SEU Teams meet with them weekly to review their findings.
- Issue #84 (Vacant CVDS Positions)
  - ACTION PLAN: Currently there are 15 vacant positions. The Department currently has a hiring freeze which is impacting filling the vacant Commercial Vehicle & Driver Services (CVDS) positions. The team has prioritized critical implementation tasks including UAT and data cleansing.

An overview of the Product Backlog for the IFTA/IRP Team is shown in the table below.

Order	Description	Milestone Completion Month	Status
1	IFTA/IRP Milestone A		
	<ul style="list-style-type: none"> <li>• <b>Single Sign-On (SSO) foundation integration for ORION and FLMCS</b> – Feature needed to seamlessly redirect Users to the Vendor provided COTS solution.</li> </ul>	A - May 2021	Completed
	<ul style="list-style-type: none"> <li>• <b>Customer/Account Inquiry Interface</b> – Extends the ability to search by customer and accounts from the COTS solution.</li> </ul>	A – May 2021	Completed
	<ul style="list-style-type: none"> <li>• <b>Inventory Inquiry Interface</b> – Extends inventory lookup by the COTS solution.</li> </ul>	A – May 2021	Completed
	<ul style="list-style-type: none"> <li>• <b>Inventory Reserve Interface</b> – Extending Decals and Plates reservation inventory process by accepting a list of inventory numbers that will be updated as assigned.</li> </ul>	A - May 2021	Completed
2	IFTA/IRP Milestone B		

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
	<ul style="list-style-type: none"> <li>• <b>Discrepancy Inventory Inquiry</b> – Service returns a list of inventory items that were previously reserved and are no longer issuable.</li> </ul>	B – Aug 2021	Completed
	<ul style="list-style-type: none"> <li>• <b>Delete Inventory</b> – List of items needs to be removed from the reserved pool.</li> </ul>	B – Aug 2021	Completed
	<ul style="list-style-type: none"> <li>• <b>IFTA Issuance Initialize</b> – Features needed to connect IFTA Issuance to the enterprise core services.</li> </ul>	B - Aug 2021	Completed
	<ul style="list-style-type: none"> <li>• <b>Shopping Cart Interface</b> – extend Departments solution to COTS application.</li> </ul>	B - Aug 2021	Completed
	<ul style="list-style-type: none"> <li>• <b>CRS Payment Integration</b> – Extend the Departments Accounting payment features to the COTS application.</li> </ul>	B - Aug 2021	Completed
3	IFTA/IRP Milestone C		
	<ul style="list-style-type: none"> <li>• <b>IFTA Issuance Interfaces</b> – Allows for transaction Issuances to be called via the COTS application.</li> </ul>	C - Oct 2021	Completed
	<ul style="list-style-type: none"> <li>• <b>Update Supplement – IFTA</b> – Correct a record in process so that a transaction can be completed and customer record is current.</li> </ul>	C - Oct 2021	Completed
	<ul style="list-style-type: none"> <li>• <b>ICFS Batch Close</b> – Needed functionality to allow payment process to complete.</li> </ul>	C - Oct 2021	Completed
	<ul style="list-style-type: none"> <li>• <b>Vehicle Inquiry Interface</b> – Search feature to allow Florida title information for the COTS application.</li> </ul>	C - Oct 2021	Completed
	<ul style="list-style-type: none"> <li>• <b>Customer/Account – Customer Update</b> – Extend ability for COTS application to update customer.</li> </ul>	C - Oct 2021	Completed
4	IFTA/IRP Milestone D		
	<ul style="list-style-type: none"> <li>• <b>IRP Fee Calculation</b> – Ability to calculate administration fees so they are correctly assessed.</li> </ul>	D - Jan 2022	Completed
5	IFTA/IRP Milestone E		
	<ul style="list-style-type: none"> <li>• <b>IRP Issuance Initial</b> – Features needed to connect IRP Issuance to the enterprise core services.</li> </ul>	E - Apr 2022	Completed
6	IFTA/IRP Milestone F		
	<ul style="list-style-type: none"> <li>• <b>IRP Issuance Completed</b> – Allows for transaction Issuances to be processed and finalized.</li> </ul>	F - Aug 2022	Completed

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
	<ul style="list-style-type: none"> <li><b>VOID Issuance – IFTA</b> – Ability to reverse or remove an IFTA issuance created in error.</li> </ul>	F - Aug 2022	Completed
	<ul style="list-style-type: none"> <li><b>Create Supplement for IRP</b> - Correct a record in process so that a transaction can be completed and customer record is current.</li> </ul>	F - Aug 2022	Completed
	<ul style="list-style-type: none"> <li><b>License Plate Credit Calculation</b> – Extends the ability to calculate straight plate conversion credits.</li> </ul>	F - Aug 2022	Completed
7	IFTA/IRP Milestone G		
	<ul style="list-style-type: none"> <li><b>VOID Issuance – IRP</b> Ability to reverse or remove an IRP issuance created in error.</li> </ul>	G - Oct 2022	Completed
8	IFTA/IRP Milestone H		
	<ul style="list-style-type: none"> <li><b>Refund Interfaces</b> – Extend the ability to calculate refunds to the COTS applicaiton.</li> </ul>	H – Jan 2023	Completed
	<ul style="list-style-type: none"> <li><b>Registration Stops</b> – Extends the ability for the COTS application to add or remove stops, so that a stop can be enforced.</li> </ul>	H – Jan 2023	Completed
	<ul style="list-style-type: none"> <li><b>Anonymous Cabcard Inquiry</b> – Extend search functionality of current cabcards to Weigh station personel, and Law Enforcement entities outside of the named user accounts of ORION.</li> </ul>	H – Jan 2023	Completed
	<ul style="list-style-type: none"> <li><b>Reserved Inventory Purge</b> - Purge list of inventory that was previously reserved and issued to keep inventory on hand current.</li> </ul>	H – Jan 2023	Completed
	<ul style="list-style-type: none"> <li><b>ORION Service Endpoint Development Completed.</b></li> </ul>	H – Jan 2023	Completed
9	IFTA/IRP Milestone N		
	<ul style="list-style-type: none"> <li><b>Confidential Update for IFTA/IRP</b> – Making sure IFTA/IPR is in compliance with Motor Vehicle approach to accessing data records that have unique handling requirements.</li> </ul>	N – May 2023 Deferred	On Hold
10	IFTA/IRP Milestone O		
	<ul style="list-style-type: none"> <li><b>CR-34 - Apportioned Plates for 3 years</b> – Approved legislative for Motor Carrier Improvements - s. 316.028, F.S s. 320.0602, F.S IF Passed will allow the Department to issue metal pates every 3 years. This will require the</li> </ul>	O - Jul 2023	Completed

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

Order	Description	Milestone Completion Month	Status
	vendor to modify their COTS solution, and IFTA/IRP and ORION enterprise changes.		
	<ul style="list-style-type: none"> <li><b>CR-34 - 2019EPay2021 Credit Card Processing changes</b> - E-Payment Banking Solution changes in production for credit card processing will require P2 to adjust to accommodate new field credit card processing instead of what was coded and tested prior to November 2022 when the new production solution is planned to be released.</li> </ul>	O - Jul 2023	Completed

Details about the Product Backlog for the IFTA-IRP Team can be found in the attachment:

- Del 2 Attach F - March 2024 - IFTA-IRP Team.xlsx

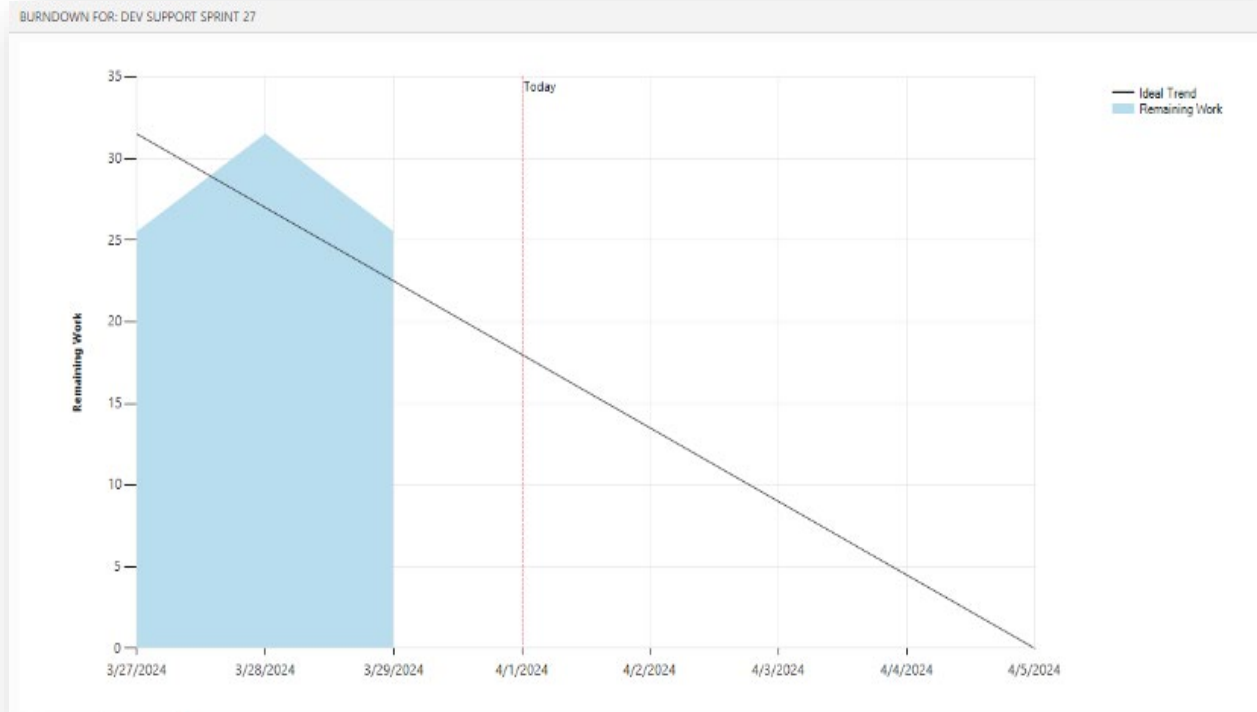
Below are the Product Backlog metrics for the IFTA-IRP Team across all Milestones.

Product Backlog	
Story Status	# Stories
<b>Committed</b>	<b>118</b>
3A-Testing Started	3
3C-Testing Complete	115
<b>Done</b>	<b>360</b>
3C-Testing Complete	360
<b>Grand Total</b>	<b>478</b>

#### 4.4.2 Sprint Backlog Status

The current IFTA/IRP is DEV Support Sprint 27, which runs from 03/27/2024 – 04/07/2024. The team is currently supporting User Acceptance Testing (UAT) for the remaining Audit module,

## Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)



Details about the current sprint are located in the attachment:

- Del 2 Attach F - March 2024 - IFTA-IRP Team.xlsx

Sprint Backlog - Current Sprint	
Work Item Type	(All)
Story Status	# Stories
<b>Approved</b>	<b>3</b>
1C-Refinement Complete	1
2A-Dev Started	1
2C-Dev Complete	1
<b>Committed</b>	<b>3</b>
2A-Dev Started	2
2C-Dev Complete	1
<b>Grand Total</b>	<b>6</b>

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)****4.4.3 Impediment Status**

Details about the impediments for the IFTA/IRP Team are located in the attachment:

- Del 2 Attach F - March 2024 - IFTA-IRP Team.xlsx

Impediments	
Blocked by Status	# Stories
<b>Grand Total</b>	

**4.4.4 Defect Tracking Status**

Details about the Defect Tracking for the IFTA/IRP Team are located in the attachment:

- Del 2 Attach F - March 2024 - IFTA-IRP Team.xlsx

Defects					
# of Bugs	Severity				
By Env & Status	1 - Critical	2 - High	3 - Medium	4 - Low	Grand Total
<b>Development</b>		<b>1</b>	<b>55</b>	<b>14</b>	<b>70</b>
Committed			2		2
Dev Done			12	1	13
Ready To Test			1		1
Done		1	40	13	54
<b>Test</b>		<b>5</b>	<b>3</b>	<b>49</b>	<b>81</b>
New		2		1	3
Approved				2	3
Committed		1			1
Dev Done		1	1		2
Done		1	2	46	72
<b>Stage</b>		<b>1</b>	<b>63</b>	<b>15</b>	<b>79</b>
New				1	1
Approved				5	5
Committed				4	4
Dev Done				3	3
Ready To Test				5	5
Done			1	45	61
<b>Grand Total</b>		<b>5</b>	<b>5</b>	<b>167</b>	<b>53</b>
				<b>230</b>	

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)****4.5 Florida Smart ID Team****4.5.1 Product Backlog Status & Milestone Status**

During March 2024, the Florida Smart ID (FSID) Project continued to support the production implementation of FSID which included validating updated iOS and Android apps with new certificates.

An overview of the Product Backlog for the Florida Smart ID Team is shown in the table below.

Order	Description	Milestone Completion Month	Status
1	<b>Release 1.</b> FSID with ability to enroll via Virtual Office. Also included were two verifier applications, one for Proof of Age (POA) and one for Law Enforcement (LEA).	A – Nov 2020	Completed
2	<b>Release 1b.</b> Ability to enroll in FSID via MyDMV Portal.	B – Aug 2021	Completed
2	<b>Release 2.</b> Updated FSID with an application enrollment function.	C - Feb 2022	Completed
3	<b>Release 3.</b> Updated FSID with additional use cases outside of LEA and POA. Ability to use the FSID for online authentication.	D - Aug 2022	Completed

Details about the Product Backlog for The Florida Smart ID Team can be found in the attachment:

- Del 2 Attach E - March 2024 - Florida Smart ID Team.xlsx

Below are the Product Backlog metrics for the FSID team across all Milestones.

Product Backlog	
Story Status	# Stories
<b>New</b>	<b>5</b>
1B-Refinement Blocked	5
<b>Approved</b>	<b>9</b>
1C-Refinement Complete	9
<b>Committed</b>	<b>69</b>
3C-Testing Complete	69
<b>Done</b>	<b>115</b>
3C-Testing Complete	115
<b>Grand Total</b>	<b>198</b>

**4.5.2 Sprint Backlog Status**

The Florida Smart ID Team is currently not in a sprint.

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)****4.5.3 Impediment Status**

Details about the Impediments for the Florida Smart ID Team are located in the attachment:

- Del 2 Attach E - March 2024 - Florida Smart ID Team.xlsx

<b>Impediments</b>	
<b>Blocked by Status</b>	<b># Stories</b>
<b>New</b>	<b>5</b>
1B-Refinement Blocked	5
<b>Grand Total</b>	<b>5</b>

**4.5.4 Defect Tracking Status**

Details about the Defect Tracking for the Florida Smart ID Team are located in the attachment:

- Del 2 Attach E – March 2024 - Florida Smart ID Team.xlsx

<b>Defects</b>					
<b># of Bugs</b>	<b>Severity</b>				<b>Grand Total</b>
	<b>By Env &amp; Status</b>	<b>1 - Critical</b>	<b>2 - High</b>	<b>3 - Medium</b>	
New			2	3	5
Approved	1	9		9	27
Committed				3	3
Ready To Test		1			1
Done	48	36	176	55	315
<b>Grand Total</b>	<b>49</b>	<b>48</b>	<b>188</b>	<b>66</b>	<b>351</b>



**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)****4.6 Enterprise Team****4.6.1 Product Backlog Status**

During March 2024, the Enterprise team continued to work with AAMVA on NMVTIS Structural Testing for EFS & FRVIS which began February 21, 2024.

Details about the Product Backlog for the Enterprise Team can be found in the attachment:

- Del 2 Attach D - March 2024 - Enterprise Team.xlsx

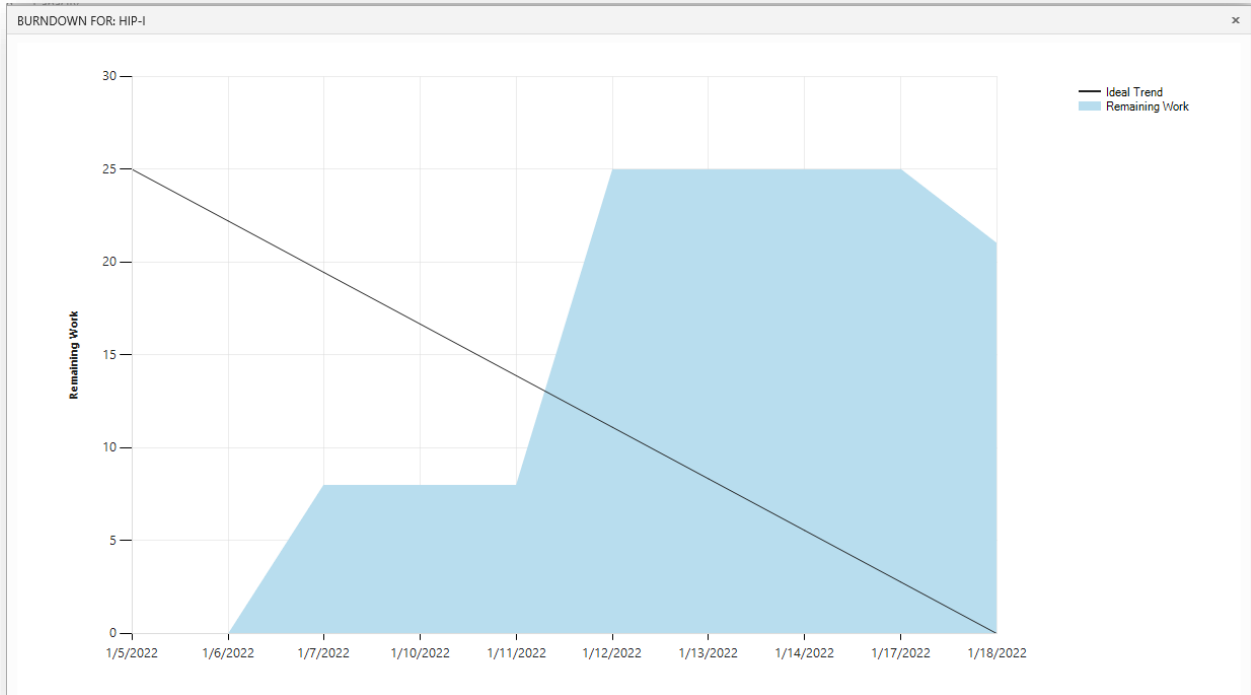
Below are the current Product Backlog metrics for the Enterprise Team across all Milestones; the metrics specific to Milestones P are also provided. (Note: Product Backlog Items for the Enterprise Team are part of a specific Milestone if they are being worked in support of functionality needed for other teams in that Milestone.)

Product Backlog		Milestone Status	
<b>Story Status</b>	<b># Stories</b>	Milestone	<b>P</b>
<b>New</b>	<b>50</b>	<b>Story Status</b>	<b># Stories</b>
00-Not Started	48	<b>Approved</b>	<b>2</b>
2A-Dev Started	1	00-Not Started	1
2B-Dev Blocked	1	2A-Dev Started	1
<b>Approved</b>	<b>6</b>	<b>Grand Total</b>	<b>2</b>
00-Not Started	3		
2A-Dev Started	2		
2B-Dev Blocked	1		
<b>Committed</b>	<b>1</b>		
2A-Dev Started	1		
<b>Done</b>	<b>62</b>		
2C-Dev Complete	4		
3C-Testing Complete	58		
<b>Grand Total</b>	<b>119</b>		

**4.6.2 Sprint Backlog Status**

The Enterprise Team is in HIP Sprint I. The sprint burndown chart for the current sprint is shown below. (As a reminder, the Enterprise Team does not have its own Milestone backlog, and works to support the other Scrum teams, so the Enterprise Sprint Backlog may have an irregular shape – see Assumption # 11.)

## Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)



Details about the current sprint are located in the attachment:

- Del 2 Attach D - March 2024 - Enterprise Team.xlsx

Sprint Backlog - Current Sprint	
Work Item Type	Product Backlog Item
Story Status	# Stories
<b>New</b>	<b>1</b>
(blank)	1
<b>Committed</b>	<b>1</b>
2A-Dev Started	1
<b>Grand Total</b>	<b>2</b>

### 4.6.3 Impediment Status

Details about the Impediments for the Enterprise Team can be found in the attachment:

- Del 2 Attach D - March 2024 - Enterprise Team.xlsx

Impediments	
Blocked by Status	# Stories
<b>New</b>	<b>1</b>
2B-Dev Blocked	1
<b>Approved</b>	<b>1</b>
2B-Dev Blocked	1
<b>Grand Total</b>	<b>2</b>

## Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)

### 4.6.4 Defect Tracking Status

Details about the Defect Tracking for the Enterprise Team can be found in the attachment:

- Del 2 Attach D - March 2024 - Enterprise Team.xlsx

Defects		
# of Bugs	Severity	
By Env & Status	(blank)	Grand Total
(blank)		
(blank)		
<b>Grand Total</b>		

**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)****5 Attachments**

Attachments to this deliverable are listed in the table below.

<b>Document</b>	<b>Format</b>	<b>Purpose/Description</b>
Del 2 Attach A - March 2024 - T&R Issuance Team.xlsx	MS-Excel	Product Backlog, Sprint Backlog, Defects, and Impediments for the T&R Issuance Team
Del 2 Attach B – March 2024- MV Globals Team.xlsx	MS-Excel	Product Backlog, Sprint Backlog, Defects, and Impediments for the MV Globals Team
Del 2 Attach C - March 2024 - Portal Fleet Team.xlsx	MS-Excel	Product Backlog, Sprint Backlog, Defects, and Impediments for the Portal/Fleet Team
Del 2 Attach D - March 2024 - Enterprise Team.xlsx	MS-Excel	Product Backlog, Sprint Backlog, Defects, and Impediments for the Enterprise Team
Del 2 Attach E - March 2024 - Florida Smart ID Team.xlsx	MS-Excel	Product Backlog, Sprint Backlog, Defects, and Impediments for the Florida Smart ID Team
Del 2 Attach F - March 2024 - IFTA-IRP Team.xlsx	MS-Excel	Product Backlog, Sprint Backlog, Defects, and Impediments for the IFTA/IRP Team

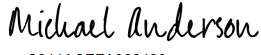
**Deliverable 2 – Motorist Modernization Milestone (MM) Release Report (March 2024)**

## 6 Deliverable Signature and Acceptance Page

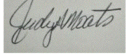
*To be completed by the Director, Office of Motorist Modernization, Contract Manager, Office of Motorist Modernization, and the Accenture Project Manager.*

**Sign Off:**


By signing the Signature and Acceptance Page of the deliverable, this indicates that you have reviewed this deliverable, accept all of its contents and deem completed.

DocuSigned by:  
  
6311ACEFA366438...  
Mike Anderson On Behalf of the Acting Director,  
Office of Motorist Modernization – Kristin Green

April 22, 2024  
Date

DocuSigned by:  
  
26279936640A44C...  
Contract Manager, Office of Motorist Modernization – Judy Moats

April 22, 2024  
Date

DocuSigned by:  
  
78598C6336648454...  
Accenture Project Manager – Joe Weldon

April 22, 2024  
Date