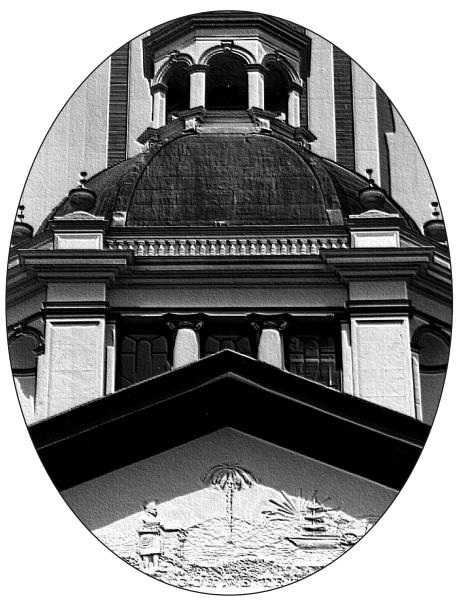
State of Florida Annual Workforce Report

Calendar Year 1997





DEPARTMENT OF MANAGEMENT SERVICES Human Resource Management

Table of Contents

| Introduction | 1 |
|--|----|
| State of Florida's Personnel System | 3 |
| Positions by System and Pay Plan | 4 |
| Positions by Agency | 5 |
| Employees by Region | 6 |
| Creditable Service by Pay Plan | 7 |
| Workforce Profile Overall Workforce Managers vs. Non-Managers Career Service Selected Exempt Service Senior Management Service | 9 |
| Gender Representation by Pay Plan Gender Representation by Agency | |
| Ethnic Minority Representation by Pay Plan Ethnic Minority Representation by Agency | |
| Minority Representation by Agency - Career Service Minority Representation by Agency - Selected Exempt Service Minority Representation by Agency - Senior Management Service | |
| Employment Trends by EEO Job Category | 22 |
| Classification Plan | 23 |
| Employee Mobility - Career Service Personnel Actions Separations Employment Status | 24 |
| Personnel Actions by Agency - Career Service | 25 |
| Other Personal Service Employment | 26 |
| Collective Bargaining Grievances | 27 |
| Turnover - Career Service | 28 |
| Turnover - 20% or Higher | |

| Comparison of Average Annual Salaries Among Southeastern States for Classified Employees | 0 |
|---|---|
| Career Service Salaries | 1 |
| Salary Distribution by Gender | 2 |
| Salary Distribution by Ethnic Minority | 3 |
| Comparison of Employer Benefit Costs | 4 |
| Leave - Career Service | 5 |
| Annual Leave Accumulation and Usage in the Career Service by Agency | 6 |
| Annual Leave - Average Days Used Per Employee By Agency | 7 |
| Sick Leave Usage in the Career Service by Agency | 8 |
| Sick Leave - Average Days Used Per Employee By Agency | 9 |
| Collective Bargaining Units4 | 0 |
| Meritorious Service Awards Program4 | 1 |
| Telecommuting Program4 | 2 |
| Florida State Employees' Charitable Campaign4 | 3 |



Introduction

The Department of Management Services, Human Resource Management Program (HRM), is pleased to present the fifth Annual Workforce Report. The report profiles Florida's state government employees paid from the Career Service (CS), Senior Management Service (SMS), and Selected Exempt Service (SES) pay plans, which account for 75 percent (or 125,668) of the 168,102 state government workforce. Employees in these pay plans make up the State Personnel System. Information is organized by topic and includes data on:

- the three pay plan profiles;
- gender and minority representation;
- employee mobility and turnover;
- Other Personal Service data;
- salary comparisons and distribution;
- leave accumulation and usage;
- collective bargaining participation;
- meritorious award data; and
- telecommuting program data.

The report was first produced in 1994 to respond to requests from senior state executives, the Legislature, and citizens for standardized state workforce data. The purpose of the report is to provide fact-based data that can be turned into useful information for human resource planning and decision making by our customer agencies and others. This year, HRM has compiled additional tables and charts to begin transitioning into the provision of annual trend analyses. This information accompanies other enhancements made to the 1997 workforce data.

Compilation of this data over the last five years has enabled HRM to present trend analyses on selected data. This data includes gender and minority representation changes, critical turnover rates, salary distribution trends, and leave usage. Below are general observations of data collected from the report's inception.

- Limited progress has been made on increasing the representation of females and minorities in the SES and SMS pay plans.
 - Although the State's female workforce under the SMS pay plan has increased by 6 percent since 1993, they are still underrepresented by 10 percent, based on the available labor market (ALM) of female workers. Similarly, females are underrepresented in the SES pay plan by 8 percent, compared to the ALM. Females are overrrepresented by 10 percent in the lowest paying of the three plans, Career Service.
 - Although slightly more minorities are employed under the Career Service pay plan (9%) and SES pay plan (3%) than listed in the ALM, they are underrepresented by 4 percent in the highest paying plan, Senior Management Service.

Representation among these two groups is lowest for females in the SMS pay plan. This could account for the rise in hiring females into SMS positions since 1993 (6% increase).

- For the past five years, at least 20 job classes have experienced a turnover rate above 20 percent. Six job classes have remained above 20 percent over the same time frame. The data indicates that once a job class reaches a turnover rate of 20 percent, two years must pass before the rate drops below this rate. Most of these classes reflect positions in the human services and health care fields.
- Compared to the other southeastern states, Florida's Career Service workforce received the third highest percent increase in salary from 1993 to 1997. This increase places Florida's Career Service employees at the median salary (or seventh highest) of the 14 southeastern states for 1997.
- Since 1992, average yearly annual leave accumulated has remained around 13 days and average yearly sick leave accumulated has stayed at approximately 11 days. Usage rates varied from 11 to 13 days for annual leave and 8 to 9 days for sick leave. These stable figures indicate expected trends of annual and sick leave.

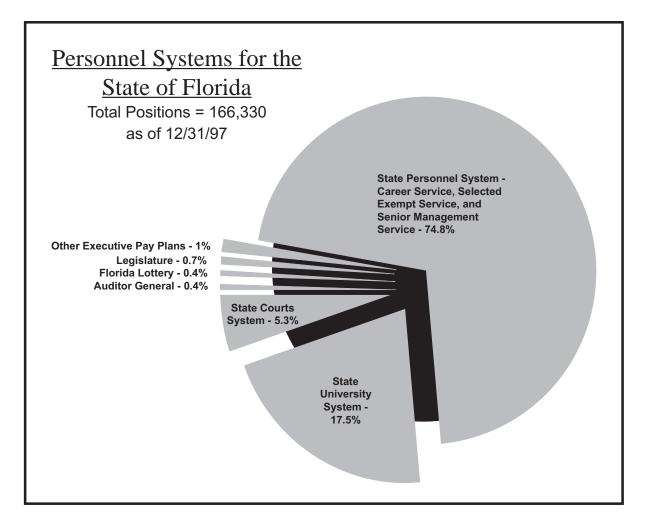
Each year HRM will continue to add to this analysis, as well as, make other improvements to the report, with the purpose of guiding better human resource management decisions and actions.

THE STATE OF FLORIDA PERSONNEL SYSTEM

State employees in Florida are under six different personnel systems, with the "State Personnel System", comprised of the Career Service, Selected Exempt Service and Senior Management Service, making up the largest component. Administrative oversight of this State Personnel System is the responsibility of the Workforce Program's Human Resource Management (HRM).

Most state jobs in the State Personnel System are in the Career Service. Policy-making positions and those in upper management are in the Senior Management Service (SMS) and middle management and professional positions, such as doctors and lawyers, are in the Selected Exempt Service (SES). Department of Management Services, Human Resource Management, is responsible for the design, implementation, and maintenance of the classification and pay plans of the State Personnel System.

The Personnel System must have the means to recruit, select, train, develop, and maintain an efficient, effective, and responsible workforce. Knowledge of the State's workforce composition assists Human Resource Management in becoming more proactive in providing services to customers and meeting agencies' human resource needs. Through analyses of our workforce profile, we can recognize the needs and trends which may have an impact on management decisions, program priorities, and planning.



POSITIONS BY SYSTEM AND PAY PLAN

| SYSTEM & PAY PLAN | | AUTH | HORIZED F | POSITIONS | \$ |
|---|---------|---------------------------|------------------------------------|---------------------------|----------------------------|
| | 1993 | 1994 | 1995 | 1996 | 1997 |
| State Personnel System | | | | | |
| Career Service | 112,680 | 118,308 | 119,933 | 120,652 | 121,650 |
| Selected Exempt Service | 2,968 | 3,146 | 3,327 | 3,502 | 3,514 |
| Senior Management Service | 422 | 449 | 469 | 503 | 504 |
| - | 116,070 | 121,903 | 123,729 | 124,657 | 125,668 |
| State University System | | | | | |
| University Support Personnel | 17,671 | 15,379 | 15,403 | 15,347 | 15,108 |
| General Faculty | 12,669 | 11,026 | 12,651 | 12,847 | 10,385 |
| Administration & Professional Regular | 3,453 | 3,022 | 3,281 | 3,583 | 3,956 |
| Administration & Professor Executive Svc. | 46 | 48 | 46 | 47 | 47 |
| | 33,839 | 29,475 | 31,381 | 31,824 | 29,496 ¹ |
| State Courts System | | | | | |
| State Attorney | 4,206 | 4,343 | 4,541 | 4,723 | 4,708 |
| Public Defender | 2,002 | 2,082 | 2,179 | 2,274 | 2,138 |
| Courts | 1,399 | 1,463 | 1,619 | 1,698 | 1,727 |
| Courts with SMS Benefits | 57 | 56 | 55 | 56 | 57 |
| State Attorney with SMS Benefits | 53 | 54 | 54 | 52 | 54 |
| Public Defender with SMS benefits | 55 | 62 | 61 | 63 | 64 |
| Capital Collateral Representative | 43 | 52 | 52 | 73 | 60 |
| Justice Administration Commission | 30 | 30 | 30 | 30 | 84 |
| Auditor General | 7,845 | 8,141 | 8,591 | 8,969 | 8,892 |
| Office of the Auditor General | 710 | 549 | 589 | 616 | 619 |
| | 710 | 549 | 589 | 616 | 619 |
| Legislature | 1 700 | 4 9 9 9 | 4 00 4 | 4 4 9 9 | 1150 |
| Legislative Pay Plan | 1,733 | 1,303 | 1,204 1,204 ² | 1,193 | 1153 |
| Florida Lottery | 1,733 | 1,303 ² | 1,204- | 1,193 ² | 1,153 ² |
| Non-Managerial (Lottery) | 721 | 717 | 714 | 717 | 652 |
| Managerial (Lottery) | 18 | 20 | 23 | 21 | 22 |
| | 739 | 737 | 737 | 738 | 674 |
| Other Executive Pay Plans | | | | | |
| Instructional (CESA) ³ | 254 | 264 | 279 | 0 | n/a |
| Administrative and Professional (CESA) ³ | 6 | 30 | 29 | 1 | n/a |
| Classified (CESA) ³ | 12 | 12 | 30 | 0 | n/a |
| Managerial (CESA) ³ | 12 | 12 | 8 | 0 | n/a |
| Fixed Salary-Elected and Appointed | 951 | 964 | 875 | 885 | 1,097 |
| Exempt (Governor's Office) | 212 | 223 | 212 | 250 | 225 |
| School for the Deaf and the Blind | 194 | 199 | 204 | 207 | 213 |
| Other Exempt - Fixed Annual Salary | 62 | 82 | 76 | 74 | 65 |
| | 1,703 | 1,786 | 1,713 | 1,417 | 1,600 |
| TOTAL | 162,639 | 163,893 | 167,942 | 169,414 | 168,102 |

1 Position FTE.

Z Excludes Other Personal Service employees, interns and legislators.
 Correctional Education School Authority (CESA) moved to Department of Corrections.

POSITIONS BY AGENCY

Career Service, Selected Exempt Service and Senior Management Service

as of 12/31/97

| AGENCY NAME | AUTHORIZED POSITIONS | NO. OF EMPLOYEES | % OF TOTAL EMPLOYEES | VACA NO. 1 | NCIES % OF AUTHORIZED |
|------------------------------------|-------------------------|---------------------|----------------------------|---------------|-----------------------------|
| Agency for Health Care Admin. | 1,780 | 1,675 | 1.5% | 117 | 7% |
| Agriculture & Consumer Services | 3,493 | 3,105 | 2.7% | 403 | 12% |
| Banking & Finance | 894 | 813 | 0.7% | 86 | 10% |
| Business & Professional Regulation | 1,709 | 1,588 | 1.4% | 131 | 8% |
| Children & Families ² | 26,378 | 24,365 | 21.1% | 2,181 | 8% |
| Citrus | 160 | 148 | 0.1% | 12 | 8% |
| Commerce ³ | 145 | 0 | 0.0% | 145 | 100% |
| Community Affairs | 510 | 460 | 0.4% | 51 | 10% |
| Corrections | 29,276 | 26,827 | 23.3% | 2,553 | 9% |
| Education | 929 | 839 | 0.7% | 94 | 10% |
| School for the Deaf & the Blind* | 423 | 419 | 0.4% | 13 | 3% |
| Elder Affairs | 330 | 314 | 0.3% | 19 | 6% |
| Environmental Protection | 4,278 | 4,059 | 3.5% | 233 | 5% |
| Game & Fresh Water Fish Com. | 955 | 881 | 0.8% | 75 | 8% |
| Health ² | 13,267 | 11,692 | 10.1% | 1,643 | 12% |
| Highway Safety & Motor Vehicles | 4,976 | 4,704 | 4.1% | 297 | 6% |
| Insurance | 1,449 | 1,343 | 1.2% | 112 | 8% |
| Juvenile Justice | 4,942 | 4,526 | 3.9% | 431 | 9% |
| Labor & Employment Security | 7,586 | 6,796 | 5.9% | 810 | 11% |
| Law Enforcement | 1,540 | 1,496 | 1.3% | 57 | 4% |
| Legal Affairs | 929 | 847 | 0.7% | 83 | 9% |
| Management Services ⁴ | 1,657 | 1,422 | 1.2% | 237 | 14% |
| Administrative Hearings | 66 | 66 | 0.1% | 0 | 0% |
| Retirement | 248 | 228 | 0.2% | 20 | 8% |
| Military Affairs* | 196 | 170 | 0.1% | 26 | 13% |
| Office of the Governor* | 63 | 59 | 0.1% | 4 | 6% |
| Parole Commission | 161 | 150 | 0.1% | 11 | 7% |
| Public Service Commission | 376 | 359 | 0.3% | 18 | 5% |
| Revenue | 5,437 | 5,161 | 4.5% | 310 | 6% |
| State | 732 | 664 | 0.6% | 73 | 10% |
| Ringling Museum | 60 | 59 | 0.1% | 1 | 2% |
| Transportation | 10,451 | 9,842 | 8.5% | 665 | 6% |
| Veterans' Affairs | 272 | 250 | 0.2% | 23 | 8% |
| TOTAL | 125,668 | 115,327 | 100% | 10,934 | 9% |

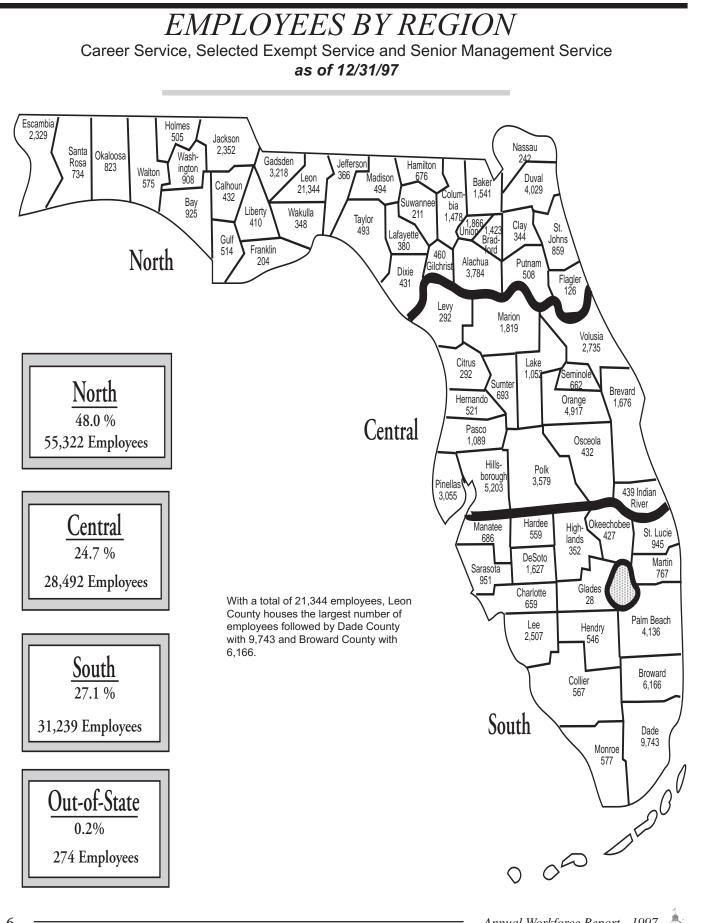
1 This figure may not reflect the difference between authorized positions and number of employees since more than one employee can fill one authorized position. Numbers are rounded.

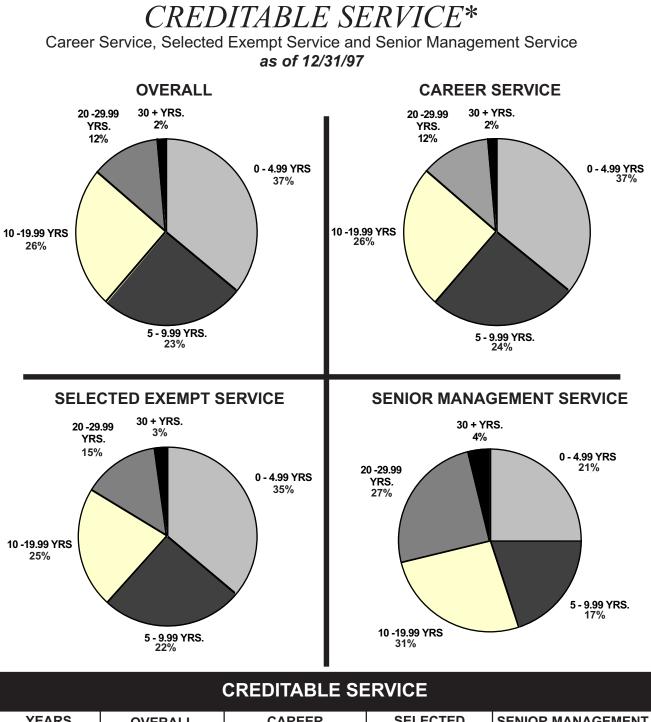
2 Created from the Department of Health and Rehabilitative Services as of 7/1/97.

3 Abolished as of 12/31/96.

4 Includes data for the Division of State Group Insurance.

* These agencies have employees in other pay plans which are not reflected in this table.





| YEARS OF | OVE | RALL | CAR SER\ | | SELEC EXEMPT | | | |
|------------------|---------|-------|-------------|-------|-----------------|-------|-----|-------|
| SERVICE | # | % | # | % | # | % | # | % |
| 0 - 4.99 years | 42,286 | 37 % | 41,038 | 37 % | 1,146 | 35 % | 102 | 21 % |
| 5 - 9.99 years | 26,977 | 23 % | 26,176 | 24 % | 719 | 22 % | 82 | 17 % |
| 10 - 19.99 years | 29,625 | 26 % | 28,672 | 26 % | 803 | 25 % | 150 | 31 % |
| 20 - 29.99 years | 14,405 | 12 % | 13,789 | 12 % | 484 | 15 % | 132 | 27 % |
| 30 + years | 2,034 | 2 % | 1,930 | 2 % | 83 | 3 % | 21 | 4 % |
| TOTAL | 115,327 | 100 % | 111,605 | 100 % | 3,235 | 100 % | 487 | 100 % |

* Creditable Service includes all service with the state regardless of any breaks in service.

OVERALL WORKFORCE PROFILE

Career Service, Selected Exempt Service and Senior Management Service as of 12/31/97

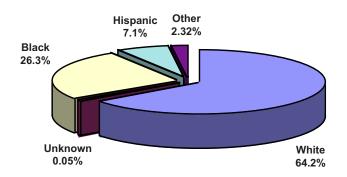
| Overall Workforce Profile | TOTAL POSITIONS TOTAL EMPLOYEES MALE FEMALE | 125,668 115,327 51,717 63,578 | 100% 45% 55% | The "Average" Employee: is 43 years old. has 9.8 years of service. earns \$27,269 annually. |
|---------------------------------|--|--|--------------------|--|
| | ETHNIC MINORITY ¹ | 41,178 | 36% | |

Male/Female Ratio

| | Number | Percent | Average Salary |
|----------------------|--------|---------|-------------------|
| Male | 51,717 | 44.84% | \$30,161 |
| Female | 63,578 | 55.13% | \$24,919 |
| Unknown ² | 32 | 0.03% | \$22,306 |

Ethnic Diversity

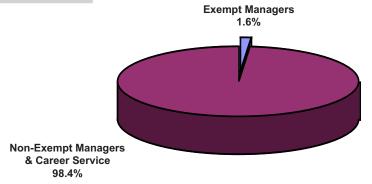
| | Number | Percent | Average Salary |
|----------------------|--------|---------|-------------------|
| White | 74,089 | 64.24% | \$28,913 |
| Black | 30,329 | 26.30% | \$23,309 |
| Hispanic | 8,145 | 7.06% | \$25,746 |
| Other | 2,704 | 2.34% | \$31,337 |
| Unknown ² | 60 | 0.05% | \$22,424 |



Unknown

Male 44.8%

Management Ratio



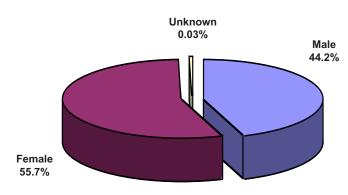
1 Ethnic Minority consists of employees having declared themselves as Black, Hispanic, Asian/Pacific Islander, Native American/Alaskan Native or Other. 2 Unknown category due to failure to report gender and/or race.

CAREER SERVICE PROFILE

as of 12/31/97

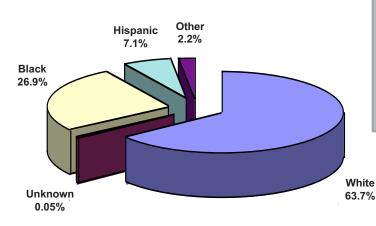
| Career Service | TOTAL POSITIONS TOTAL EMPLOYEES MALE FEMALE | 121,650 111,605 49,360 62,214 | 100% 44% 56% | The "Average" Employee: • is 43 years old. • has 9.8 years of service. • earns \$26,078 annually. |
|-------------------|--|--|--------------------|--|
| | ETHNIC MINORITY ¹ | 40,432 | 36% | |

Male/Female Ratio



| | Number | Percent | Average Salary |
|----------------------|--------|---------|-------------------|
| Male | 49,360 | 44.23% | \$28,375 |
| Female | 62,214 | 55.74% | \$24,256 |
| Unknown ² | 31 | 0.03% | \$22,122 |

Ethnic Diversity



| | Number | Percent | Average Salary |
|----------------------|--------|---------|-------------------|
| White | 71,114 | 63.72% | \$27,532 |
| Black | 30,010 | 26.89% | \$22,954 |
| Hispanic | 7,917 | 7.09% | \$24,487 |
| Other | 2,505 | 2.24% | \$27,332 |
| Unknown ² | 59 | 0.05% | \$22,330 |

1 Ethnic Minority consists of employees having declared themselves as Black, Hispanic, Asian/Pacific Islander, Native American/Alaskan Native or Other. 2 Unknown category due to failure to report gender and/or race.

SELECTED EXEMPT SERVICE PROFILE

as of 12/31/97

| Selected Exempt Service | TOTAL POSITIONS TOTAL EMPLOYEES MALE FEMALE | 3,514 3,235 2,013 1,221 | 100% 62% 38% | The "Average" Employee: is 47 years old. has 10.5 years of service. earns \$60,125 annually. |
|-------------------------------|--|----------------------------------|--------------------|---|
| | ETHNIC MINORITY ¹ | 681 | 21% | |

Male/Female Ratio

| | Number Perce | Average nt Salary |
|--|--------------------------------------|----------------------|
| Male Female Unknown ² | 2,013 62.23 1,221 37.74 1 0.03 | % \$52,416 |

Ethnic Diversity

| | Number | Percent | Average Salary | | | |
|---|---------------------------------|--|-------------------|---------------|------------------|---------------|
| White Black Hispanic Other Unknown ² | 2,553 272 213 196 1 | 78.92% 8.41% 6.58% 6.06% 0.03% | | Black 8.4% | Hispanic 6.6% | Other 6.1% |
| | | | | | | |

Ethnic Minority consists of employees having declared themselves as Black, Hispanic, Asian/Pacific Islander, Native American/Alaskan Native or Oth
 Unknown category due to failure to report gender and/or race.

Male 62.2%

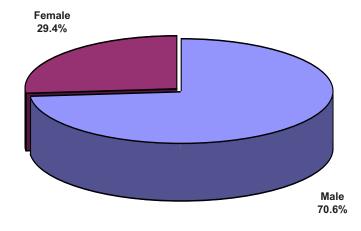
SENIOR MANAGEMENT SERVICE PROFILE

as of 12/31/97

| Senior Management Service | TOTAL POSITIONS TOTAL EMPLOYEES MALE FEMALE | 504 487 344 143 | 100% 71% 29% | The "Average" Employee: • is 49 years old. • has 14.7 years of service. • earns \$82,073 annually. |
|---------------------------------|--|--------------------------|--------------------|---|
| | ETHNIC MINORITY ¹ | 65 | 13% | |

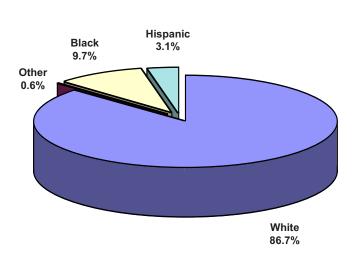
Male/Female Ratio

| | Number | Percent | Average Salary |
|--------|--------|---------|-------------------|
| Male | 344 | 70.64% | \$83,611 |
| Female | 143 | 29.36% | \$78,372 |



Ethnic Diversity

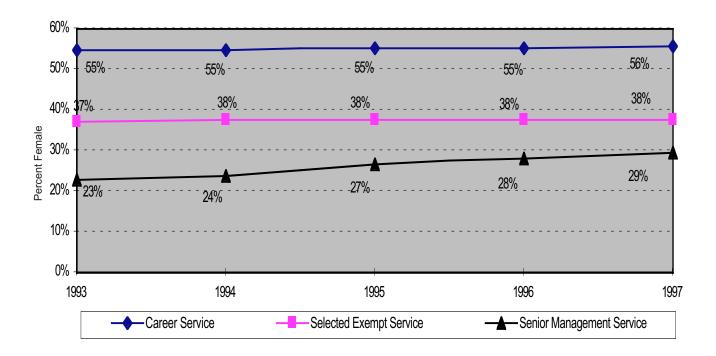
| | Number | Percent | Average Salary |
|----------|--------|---------|-------------------|
| White | 422 | 86.65% | \$82,052 |
| Black | 47 | 9.65% | \$81,602 |
| Hispanic | 15 | 3.08% | \$81,555 |
| Other | 3 | 0.62% | \$94,852 |



1 Ethnic Minority consists of employees having declared themselves as Black, Hispanic, Asian/Pacific Islander, Native American/Alaskan Native or Other.

GENDER REPRESENTATION

FEMALE REPRESENTATION BY PAY PLAN



REPRESENTATION BY PAY PLAN AS COMPARED TO THE AVAILABLE LABOR MARKET (ALM)

as of 12/31/97

| | Ма | les | Fem | ales | |
|-----------------------------|-------|-----|-------|------|--|
| | State | ALM | State | ALM | |
| Career Service | 44% | 54% | 56% | 46% | |
| Selected Exempt Service* | 62% | 54% | 38% | 46% | |
| Senior Management Service** | 71% | 61% | 29% | 39% | |

Source: Available Labor Market (ALM) statistics derived from the 1990 Census of Population and Housing, Equal Employment Opportunity (EEO) file.

* Available Labor Market figure represents the average of the available number of Males and Females in Officials / Administrators and the Professional job categories.

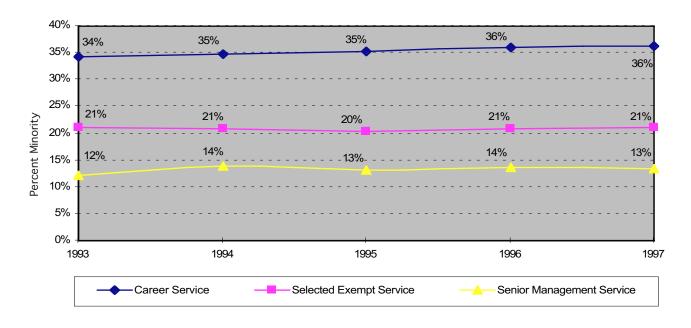
** Available Labor Market figure represents the number of Males and Females in the Officials/ Administrators job categories.

| Career Service, Selected Exempt Service and Senior Management Servic | | | | | | | | |
|--|----------------|---|-----|-------------------------|--------------------|--|--|--|
| | as | s of 12/31/97 | | Number of Females | Total Employees | | | |
| Elder Affairs | 19% | 81% | | 254 | 314 | | | |
| + Health | 20% | 80% | | 9,336 | 11,692 | | | |
| - Children & Families | 28% | 72 | 2% | 17,603 | 24,365 | | | |
| School f/t Deaf & the Blind* | 31% | | 69% | 290 | 419 | | | |
| Retirement | 31% | | 69% | 157 | 228 | | | |
| Agency for Health Care | 32% | | 68% | 1,138 | 1,675 | | | |
| Labor & Employment Sec. | 32% | | 68% | 4,598 | 6,796 | | | |
| Administrative Hearings | 33% | | 67% | 44 | 66 | | | |
| Education | 33% | | 66% | 552 | 839 | | | |
| Legal Affairs | 36% | | 64% | 542 | 847 | | | |
| Revenue | 36% | | 64% | 3,282 | 5,161 | | | |
| State | 37% | | 63% | 418 | 664 | | | |
| Parole Commission | 40% | | 60% | 90 | 150 | | | |
| Veterans' Affairs | 42% | | 58% | 146 | 250 | | | |
| Community Affairs | 43% | | 57% | 264 | 460 | | | |
| Business & Professional Reg. | 45% | | 55% | 870 | 1,588 | | | |
| Insurance | 47% | | 53% | 715 | 1,343 | | | |
| Public Service Commission | 49% | | 51% | 182 | 359 | | | |
| Highway Safety & Motor Vehicles | 50% | | 50% | 2,329 | 4,704 | | | |
| Law Enforcement | 50% | | 49% | | | | | |
| Banking & Finance | 51% | | 49% | 400 | 813 | | | |
| Juvenile Justice | 51% | | 49% | 2,206 | 4,526 | | | |
| Citrus | 51% | | 48% | 71 | 148 | | | |
| Office of the Governor* | 59% | | 41% | 24 | 59 | | | |
| Corrections | 60% | | 40% | 10,758 | 26,827 | | | |
| Military Affairs* | 59% | | 40% | 68 | 170 | | | |
| Management Services | 60% | | 40% | 565 | 1,422 | | | |
| Environmental Protection | 62% | | 38% | 1,550 | 4,059 | | | |
| Ringling Museum | 63% | | 37% | 22 | 59 | | | |
| Transportation | 67% | | 33% | 3,285 | 9,842 | | | |
| Agriculture & Consumer Svcs. | 72 | % | 28% | 865 | 3,105 | | | |
| Game & Fish Commission | 7 | 6% | 24% | 215 | 881 | | | |
| 09 | Totals may not | 40% 50% 60% Males Females equal 100% due to failure to report syees in other pay plans which are in | | 100% | | | | |

GENDER REPRESENTATION BY AGENCY

📥 Annual Workforce Report - 1997

ETHNIC MINORITY REPRESENTATION



ETHNIC MINORITY REPRESENTATION BY PAY PLAN

REPRESENTATION BY PAY PLAN AS COMPARED TO THE AVAILABLE LABOR MARKET (ALM) as of 12/31/97

| | Wh | ites | Mine | orities | |
|-----------------------------|-------|------|-------|---------|--|
| | State | ALM | State | ALM | |
| Career Service | 64% | 73% | 36% | 27% | |
| Selected Exempt Service* | 79% | 82% | 21% | 18% | |
| Senior Management Service** | 87% | 83% | 13% | 17% | |

Source: Available Labor Market (ALM) statistics derived from the 1990 Census of Population and Housing, Equal Employment Opportunity (EEO) file.

* Available Labor Market figure represents the average of the available number of Whites and Minorities in Officials / Administrators and the Professional job categories.

** Available Labor Market figure represents the number of Whites and Minorities in the Officials/ Administrators job categories.

*Ethnic Minority consists of employees having declared themselves as Black, Hispanic, Asian/Pacific Islander, Native American/Alaskan Native or Other.

| Career Se | rvice, So | electe | d Exe | mpt Se as of 1 | | | nior Ma | anager | nent Se | | e Jumber | Total |
|-------------------------------|-----------|--------|-------|-------------------|----------|-------------------|-----------------|-------------|---------|------|-----------------|-------------------|
| | | | | | | | | | | М | of inorities | Employe |
| Juvenile Justice | | 41% | | | | | 59% | | | | 2,672 | 4,526 |
| Children & Families | | 47% | | | I | | 53% | | | | 12,845 | 24,36 |
| Labor & Employment Sec. | | | 58% | | | | | 42 % | | | 2,870 | 6,79 |
| Management Services | | | 61% | | | | | 39% | | | 552 | 1,42 |
| Health | | | 62% | | | | | 38% | | | 4,443 | 11,692 |
| Veterans' Affairs | | | 64% | | | | | 36% | | | 90 | 250 |
| Revenue | | | 68 | % | | | | 32% | 0 | | 1,660 | 5,16 ⁻ |
| Business & Prof. Regulation | | | 7 | '0% | | | | 30 | % | | 475 | 1,58 |
| Corrections | | | | 71% | | | | 2 | 9% | | 7,823 | 26,82 |
| School f/t Deaf & the Blind* | | | | 71% | | | | 2 | 9% | | 122 | 41 |
| ghway Safety & Motor Vehicles | | | | 71% | | | | 2 | 9% | | 1,359 | 4,70 |
| Transportation | | | | 72% | | | | 2 | 8% | | 2,750 | 9,84 |
| Agency for Health Care | | | | 73% | | | | ; | 27% | | 453 | 1,67 |
| Parole Commission | | | | 73% | | | | | 27% | | 40 | 15 |
| Elder Affairs | | | | 74% | | | | | 26% | | 81 | 31 |
| Public Service Commission | | | | 75% | | | | | 25% | | 91 | 35 |
| Retirement | | | | 75% | | | | | 25% | | 56 | 22 |
| Insurance | | | | 75% | | | | | 24% | | 328 | 1,34 |
| Banking & Finance | | | | 75% | | | | | 24% | | 198 | 81 |
| Education | | | | 75% | | | | | 24% | | 200 | 83 |
| Office of the Governor | | | | 76% | | | | | 24% | | 14 | 5 |
| + State | | | | 77% | | | | | 23% | | 150 | 66 |
| + Community Affairs | | | | 78% | | | | | 22% | | 99 | 46 |
| Legal Affairs | | | | 79% | | | | | 21% | | 178 | 84 |
| Law Enforcement | | | | 80% | | | | | 20% | | 292 | 1,49 |
| Agriculture & Consumer Svcs. | | | | 82% | | | | | 18% | | 569 | 3,10 |
| + Military Affairs* | | | | 85% | | | | | 15% | | 24 | 17 |
| Environmental Protection | | | | 85% | | | | | 15% | | 596 | 4,05 |
| Administrative Hearings | | | | 86% | | | | | 14% | | 9 | 6 |
| - Game & Fish Commission | | | | 86% | | | | | 14% | | 120 | 88 |
| - Citrus | | | | 88% | | | | | 11% | | 17 | 14 |
| + Ringling Museum | | | | | 97% | | | | | 3% | 2 | 5 |
| + | 100/ | 200/ | 200/ | 400/ | | 600/ | 700/ | 000/ | 000/ | | | |
| 0% | 10% | 20% | 30% | 40% White | 50% | 60% Ethnic Mir | 70% hority** | 80% | 90% | 100% | 0 | |

📥 Annual Workforce Report - 1997 📑

15

MINORITY REPRESENTATION BY AGENCY CAREER SERVICE* as of 12/31/97

| | Sex | N | /hite | Bl | ack | Hisp | anic | Otl | her | TOTAL | %F |
|--------------------------|-----|------------|-------|-------|-------|--------|-------------|--------|-------------|-------------------|-----------------------|
| | | # | % | # | % | # | % | # | % | # | % M |
| | | | | | | | | | | | |
| Agency for Health Care | F | 756 | | 251 | | 81 | | 21 | | 1,110 | 69% |
| Administration | Μ | 398 | | 40 | | 36 | | 15 | | 490 | 31% |
| | | 1,154 | 72% | 291 | 18% | 117 | 7% | 36 | 2% | 1,601 | |
| Agriculture & Consumer | F | 622 | | 150 | | 36 | | 31 | | 839 | 28% |
| Services | М | 1,826 | | 198 | | 73 | | 68 | | 2,165 | 72% |
| | | 2,448 | 81% | 348 | 12% | 109 | 4% | 99 | 3% | 3,004 | |
| Banking & Finance | F | 255 | | 91 | | 12 | | 10 | | 369 | 50% |
| | M | 283 | | 48 | | 28 | | 8 | | 367 | 50% |
| | | 538 | 73% | 139 | 19% | 40 | 5% | 18 | 2% | 736 | |
| Business & Professional | F | 542 | | 201 | | 67 | | 13 | | 824 | 56% |
| Regulation | М | 477 | | 83 | | 70 | | 22 | | 654 | 44% |
| | | 1,019 | 69% | 284 | 19% | 137 | 9% | 35 | 2% | 1,478 | |
| Children & Families | F | 7,597 | | 7,772 | | 1,758 | | 254 | | 17,384 | 73% |
| | М | 3,581 | 470/ | 2,132 | 440/ | 644 | 400/ | 142 | 00/ | 6,500 | 27% |
| Oltrus | | 11,178 | 47% | 9,904 | 41% | 2,402 | 10% | 396 | 2% | 23,887 | E20/ |
| Citrus | F | 60 | | 3 | | 1 | | 1 | | 65 57 | 53% 46% |
| | IVI | 45 | 050/ | 4 | 6% | 2 3 | 20/ | 6 7 | 6% | - | 40% |
| Community Affaira | F | 105 | 85% | 56 | 070 | - | 2% | 6 | 070 | 123 239 | 58% |
| Community Affairs | м | 169 148 | | 14 | | 8 | | 5 | | 170 | 56% 42% |
| | IVI | 317 | 78% | 70 | 17% | 11 | 3% | 11 | 3% | 409 | 4270 |
| Corrections | F | 6,795 | 10/0 | 3,313 | 1//0 | 418 | J /0 | 133 | J /0 | 10,663 | 40% |
| Corrections | M | 11,972 | | 2,759 | | 800 | | 265 | | 15,796 | 60% |
| | | 18,767 | 71% | 6,072 | 23% | 1,218 | 5% | 398 | 2% | 26,465 | 0070 |
| Education | F | 381 | 7170 | 131 | 20 /0 | 10 | J /0 | 8 | 2 /0 | 530 | 68% |
| Lucation | | 194 | | 30 | | | | 5 | | 238 | 31% |
| | М | | 7 40/ | | 040/ | 9 | 00/ | - | 00/ | | 31% |
| | | 575 | 74% | 161 | 21% | 19 | 2% | 13 | 2% | 774 | |
| School for the Deaf & | F | 189 | | 92 | | 6 | | 3 | | 290 | 69% |
| the Blind | М | 107 | | 16 | | 3 | | 2 | | 128 | 31% |
| | | 296 | 71% | 108 | 26% | 9 | 2% | 5 | 1% | 418 | |
| Elder Affairs | F | 171 | | 51 | | 11 | | 6 | | 239 | 83% |
| | М | 39 | | 5 | | 4 | | 1 | | 49 | 17% |
| | | 210 | 73% | 56 | 19% | 15 | 5% | 7 | 2% | 289 | |
| Environmental Protection | F | 1,236 | | 131 | | 52 | | 61 | | 1,482 | 36% |
| | М | 1,960 | | 116 | | 94 | | 121 | | 2,293 | 56% |
| | | 3,196 | 85% | 247 | 7% | 146 | 4% | 182 | 5% | 3778 | |
| Game and Fresh Water | F | 149 | 2070 | 35 | . /0 | 6 | .,5 | 16 | ÷,0 | 206 | 24% |
| Fish Commission | M | 573 | | 16 | | 22 | | 24 | | 635 | 76% |
| | IVI | 722 | 86% | 51 | 6% | 22 | 3% | 40 | 5% | 841 | 10/0 |
| Loolth | | | 00% | | 0 % | | 370 | | J 70 | | 040/ |
| Health | F | 5,534 | | 2,620 | | 828 | | 217 | | 9,202 | 81% |
| | М | 1,474 | | 382 | | 201 | | 76 | | 2,133 | 19% |
| | | 7,008 | 62% | 3,002 | 26% | 1,029 | 9% | 293 | 3% | 11,336 | =00/ |
| Highway Safety & Motor | F | 1,549 | | 576 | | 163 | | 23 | | 2,311 | 50% |
| Vehicles | М | 1,744 | - | 357 | | 203 | | 29 | 4.57 | 2,333 | 50% |
| | | 3,293 | 71% | 933 | 20% | 366 | 8% | 52 | 1% | 4,644 | A 4 A 4 |
| Insurance | F | 463 | | 167 | | 31 | | 20 | | 685 | 31% |
| | М | 442 | - 467 | 49 | 4001 | 27 | = ~ / | 20 | ~ ^/ | 540 | 44% |
| | | 905 | 74% | 216 | 18% | 58 | 5% | 40 | 3% | 1,225 | |

* Totals may not equal due to unknown race and/or gender.

Annual Workforce Report - 1997 🙏

CAREER SERVICE - Continued

| | Sex | W # | /hite % | Bla # | ack % | Hisp # | anic % | Otł # | ner % | TOTAL # | %F %M |
|-----------------------------|-----|-------------------|--------------|-------------------|--------------|-----------------|-----------|----------|----------|-------------------|------------|
| | | " | 70 | | /0 | | 70 | | /0 | | , |
| | _ | | | | | | | | | a /== | |
| Juvenile Justice | F | 901 | | 1,148 | | 102 | | 26 | | 2,177 | 49% |
| | Μ | 876 | 400/ | 1,209 | 500/ | 134 | =0/ | 22 | 40/ | 2,241 | 51% |
| | | 1,777 | 40% | 2,357 | 53% | 236 | 5% | 48 | 1% | 4,421 | 000/ |
| Labor & Employment Security | F | 2,409 | | 1,500 | | 545 | | 85 | | 4,539 | 68% |
| | Μ | 1,420 | E7 0/ | 426 | 000/ | 216 | 440/ | 61 | 00/ | 2,123 | 32% |
| au Enfancement | F | 3,829 | 57% | 1,926 | 29% | 761 | 11% | 146 | 2% | 6,662 | E40/ |
| _aw Enforcement | | 542 | | 148 | | 23 | | 12 | | 725 | 51% |
| | Μ | 600 | 000/ | 59 | 4 40/ | 29 | 40/ | 16 | 20/ | 704 | 49% |
| and Affaire | | 1,142 | 80% | 207 | 14% | 52 | 4% | 28 | 2% | 1,431 | 80% |
| egal Affairs | F | 221 | | 58 | | 15 | | 7 | | 301 | |
| | М | 60 | 750/ | 9 | 400/ | 4 | E0/ | 2 | 20/ | 75 | 20% |
| Management Services 1 | F | 281 309 | 75% | 67 210 | 18% | 19 16 | 5% | 9 | 2% | 376 544 | 40% |
| vianagement Services 1 | M | 309 502 | | 210 265 | | 23 | | 20 | | 544 810 | 40% 60% |
| | IVI | 811 | 60% | 205 475 | 35% | 39 | 3% | 20 29 | 2% | 1,354 | 00% |
| Administrative Hearings | F | 32 | 00 % | 4/5 | 35% | 0 | 370 | 29 0 | ∠ 70 | 40 | 66% |
| Auministrative Hearings | M | 20 | | 0 1 | | 0 | | 0 | | 40 21 | 34% |
| | 141 | 52 | 85% | 9 | 15% | 0 | 0% | 0 | 0% | 61 | 34 /0 |
| Retirement | F | 117 | 05 /0 | 37 | 1370 | 0 | 0 /0 | 1 | 0 /0 | 155 | 72% |
| | M | 45 | | 12 | | 3 | | 1 | | 61 | 28% |
| | 141 | 162 | 75% | 49 | 23% | 3 | 1% | 2 | 1% | 216 | 20 /0 |
| Military Affairs | F | 62 | 13/0 | 49 3 | ZJ /0 | 0 | 1 /0 | 0 | 1 /0 | 65 | 39% |
| vilitary Allalis | M | 77 | | 20 | | 0 | | 1 | | 99 | 60% |
| | | 140 | 85% | 23 | 14% | O | 0% | 1 | 1% | 165 | 00 /0 |
| Parole Commission | F | 55 | 0370 | 26 | 1-770 | 0 | 0 /0 | 2 | 1 /0 | 83 | 63% |
| | M | 39 | | 9 | | 1 | | 0 | | 49 | 37% |
| | | 94 | 71% | 35 | 27% | 1 | 1% | 2 | 2% | 132 | 57 70 |
| Public Service Commission | F | 93 | 7170 | 37 | 21/0 | 7 | 170 | 3 | 2 /0 | 140 | 51% |
| | M | 105 | | 19 | | 5 | | 8 | | 137 | 49% |
| | | 198 | 71% | 56 | 20% | 12 | 4% | 11 | 4% | 277 | 4370 |
| Revenue | F | 2,025 | 7170 | 904 | 2070 | 219 | 470 | 96 | - 70 | 3,244 | 64% |
| (evenue | M | 1,378 | | 254 | | 105 | | 77 | | 1,814 | 36% |
| | | 3,403 | 67% | 1,158 | 23% | 324 | 6% | 173 | 3% | 5,060 | 0070 |
| State | F | 282 | 01 /0 | 97 | _0/0 | 3 | 0,0 | 10 | 070 | 393 | 64% |
| | M | 180 | | 27 | | 7 | | 4 | | 218 | 36% |
| | | 462 | 76% | 124 | 20% | 10 | 2% | 14 | 2% | 611 | |
| Ringling Museum | F | 22 | | 0 | _0,0 | 0 | _/* | 0 | /0 | 22 | 39% |
| 3 3 4 4 4 | Μ | 33 | | 2 | | 0 | | 0 | | 35 | 61% |
| | | 55 | 96% | 2 | 4% | 0 | 0% | 0 | 0% | 57 | |
| Transportation | F | 2,196 | | 623 | | 255 | | 134 | | 3,208 | 34% |
| 1 | M | 4,638 | | 937 | | 487 | | 273 | | 6,335 | 66% |
| | | 6,834 | 72% | 1,560 | 16% | 742 | 8% | 407 | 4% | 9,544 | |
| /eterans' Affairs | F | 80 | | 53 | | 4 | | 3 | | 140 | 61% |
| - | M | 63 | | 20 | | 7 | | 0 | | 90 | 39% |
| | | 143 | 62% | 73 | 32% | 11 | 5% | 3 | 1% | 230 | |
| TOTAL | | 71,114 | 64% | 30,010 | 27% | 7,917 | 7% | 2,505 | 2% | 111,605 | |

* Totals may not equal due to unknown race and/or gender.
 1 Data includes employees in the Division of State Group Insurance.

MINORITY REPRESENTATION BY AGENCY SELECTED EXEMPT SERVICE*

as of 12/31/97

| | Sex | | White | | ack | | anic | | her | TOTAL | %F |
|-----------------------------|---------|------------------|-------|--------|------|---------|-------------|--------|-------------|-----------------|------------|
| | | # | % | # | % | # | % | # | % | # | %M |
| Agency for Health Care | F | 23 | | 2 | | 0 | | 1 | | 26 | 39% |
| Administration | Μ | 35 | | 4 | | 1 | | 0 | | 40 | 61% |
| | | 58 | 88% | 6 | 9% | 1 | 2% | 1 | 2% | 66 | |
| Agriculture & Consumer | F | 16 | | 5 | | 1 | | 0 | | 22 | 28% |
| Services | Μ | 52 68 | 86% | 2 7 | 9% | 2 3 | 4% | 1 1 | 1% | 57 79 | 72% |
| Banking & Finance | F | 28 | | 1 | | 0 | | 0 | | 29 | 52% |
| - | Μ | 27 | | 0 | | 0 | | 0 | | 27 | 48% |
| | | 55 | 98% | 1 | 2% | 0 | 0% | 0 | 0% | 56 | |
| Business & Professional | F | 29 | | 6 | | 3 | | 0 | | 38 | 42% |
| Regulation | M | 47 | | 3 | | 4 | | 1 | | 55 | 59% |
| | | 76 | 82% | 9 | 10% | 7 | 8% | 1 | 1% | 93 | |
| Children & Families | F | 156 | | 19 | | 17 | | 12 | | 204 | 46% |
| | M | 154 | | 16 | | 30 | | 40 | | 240 | 54% |
| | | 310 | 70% | 35 | 8% | 47 | 11% | 52 | 12% | 444 | |
| Citrus | F | 6 | | 0 | | 0 | | 0 | | 6 | 29% |
| | M | 15 | 4000/ | 0 | 00/ | 0 | 00/ | 0 | 00/ | 15 | 71% |
| Community Affaire | | 21 | 100% | 0 | 0% | 0 | 0% | 0 | 0% | 21 | 50% |
| Community Affairs | F | 14 19 | | 4 | | 2 | | 0 | | 20 20 | 50% 50% |
| | M | 33 | 83% | 1 5 | 13% | 0 2 | 5% | 0 0 | 0% | 40 | 50% |
| Corrections | F | 51 | 05/0 | 13 | 1370 | 8 | J /0 | 14 | 0 /0 | 86 | 28% |
| Corrections | M | 133 | | 13 | | 28 | | 47 | | 221 | 72% |
| | 101 | 184 | 60% | 26 | 8% | 36 | 12% | 61 | 20% | 308 | 1270 |
| Education | F | 16 | | 2 | 0/0 | 0 | | 1 | | 19 | 39% |
| | M | 27 | | 2 | | 1 | | Ó | | 30 | 61% |
| | | 43 | 88% | 4 | 8% | 1 | 2% | 1 | 2% | 49 | |
| School for the Deaf & the E | Blind M | 1 | 100% | 0 | 0% | 0 | 0% | 0 | 0% | 1 | |
| Elder Affairs | F | 10 | | 2 | | 0 | | 0 | | 12 | 63% |
| | Μ | 7 | | 0 | | 0 | | 0 | | 7 | 37% |
| | | 17 | 90% | 2 | 11% | 0 | 0% | 0 | 0% | 19 | |
| Environmental Protection | F | 48 | | 5 | | 2 | | 2 | | 57 | 22% |
| | Μ | 187 | | 3 | | 6 | | 1 | | 197 | 78% |
| | | 235 | 93% | 8 | 3% | 8 | 3% | 3 | 1% | 254 | |
| Game and Fresh Water | F | 6 | | 0 | | 0 | | 0 | | 6 | 25% |
| Fish Commission | M | 17 | | 0 | | 0 | | 1 | | 18 | 75% |
| | | 23 | 96% | 0 | 0% | 0 | 0% | 1 | 4% | 24 | |
| Health | F | 71 | | 14 | | 17 | | 27 | | 129 | 38% |
| | M | 152 | CE0/ | 11 | 70/ | 22 | 440/ | 27 | 460/ | 212 | 62% |
| Highway Safety & Motor Vehi | iclos E | 223 | 65% | 25 | 7% | 39 1 | 11% | 54 | 16% | 341 | 31% |
| righway Salety & Wotor Ven | ICIES F | 13 32 | | 2 2 | | 1 | | 0 | | 16 36 | 69% |
| | IVI | 32 45 | 87% | 4 | 8% | | 6% | 0 0 | 0% | 52 | 09% |
| Insurance | F | 4 3 18 | 0170 | 4 | 0 70 | 1 | 0 70 | 2 | U 70 | 22 | 22% |
| | M | 71 | | 2 | | 4 | | 1 | | 78 | 78% |
| | IVI | 89 | 89% | 3 | 3% | 5 | 5% | 3 | 3% | 100 | |
| | | 05 | 00/0 | | U /0 | | U /0 | | J /0 | 100 | |

* Totals may not equal due to unknown race and/or gender.

SELECTED EXEMPT SERVICE - Continued

| | Sex | V # | Vhite % | Bla | ack % | Hisp # | anic % | Ot # | her % | TOTAL # | %F %M |
|-----------------------------|-----|-----------------|------------|-----------------|----------|---------------|-----------|----------|----------|-----------------|----------|
| | _ | | | _ | | | | | | | |
| Juvenile Justice | F | 16 | | 5 | | 1 | | | | 23 | 25% |
| | М | 48 64 | 70% | 19 24 | 26% | 0 | 1% | 1 2 | 2% | 68 91 | 75% |
| Labor & Employment Security | F | 38 | 10% | 12 | 2070 | 1 | 1 70 | | ∠ 70 | 51 | 44% |
| Eabor & Employment Occurry | M | 48 | | 12 | | 4 | | | | 65 | 56% |
| | 141 | 86 | 74% | 24 | 21% | 5 | 4% | 1 | 0.9% | 116 | |
| Law Enforcement | F | 11 | , . | 0 | | 0 | .,. | 1 | | 12 | 26% |
| | Μ | 31 | | 2 | | 0 | | 1 | | 34 | 74% |
| | | 42 | 91% | 2 | 4% | 0 | 0% | 2 | 4% | 46 | |
| Legal Affairs | F | 189 | | 28 | | 14 | | 4 | | 235 | 52% |
| | Μ | 183 | | 12 | | 18 | | 5 | | 218 | 48% |
| | | 372 | 82% | 40 | 9% | 32 | 7% | 9 | 2% | 453 | |
| Management Services | F | 10 | | 4 | | 0 | | 0 | | 14 | 29% |
| | M | 32 | | 2 | | 0 | | 1 | | 35 | 71% |
| | | 42 | 86% | 6 | 12% | 0 | 0% | 1 | 2% | 49 | |
| Administrative Hearings | F | 3 | | 0 | | 0 | | 0 | | 3 | 75% |
| | М | | 4000/ | 0 0 | 0% | 0 0 | 0% | 0 0 | 0% | 1 | 25% |
| Retirement | F | 4 2 | 100% | 0 | 0% | 0 | 0% | 0 | 0% | 4 2 | 18% |
| Reliement | M | | | 2 | | 0 | | 0 | | 9 | 82% |
| | 111 | 9 | 82% | 2 | 18% | o | 0% | o | 0% | 11 | 02 /0 |
| Military Affairs | F | 3 | 02/0 | 0 | 1070 | 0 | 070 | 0 | 0 / 0 | 3 | 60% |
| initially / indire | M | 2 | | Ö | | 0 | | 0 | | 2 | 40% |
| | | 5 | 100% | Ō | 0% | Ō | 0% | 0 | 0% | 5 | |
| Office of the Governor | F | 14 | | 3 | | 0 | | 0 | | 17 | 40% |
| | Μ | 17 | | 7 | | 2 | | 0 | | 26 | 61% |
| | | 31 | 72% | 10 | 23% | 2 | 5% | 0 | 0% | 43 | |
| Parole Commission | F | 5 | | 0 | | 0 | | 0 | | 5 | 36% |
| | М | 7 | | 1 | | 1 | | 0 | | 9 | 64% |
| | | 12 | 86% | 1 | 7% | 1 | 7% | 0 | 0% | 14 | |
| Public Service Commission | F | 35 | | 2 | | 1 | | 0 | | 38 | 56% |
| | М | 22 | 0.40/ | 6 | 400/ | 2 | 40/ | 0 | 00/ | 30 | 44% |
| Revenue | F | 57 33 | 84% | 8 | 12% | 3 0 | 4% | 0 | 0% | 68 34 | 39% |
| Revenue | М | 51 | | 3 | | 0 | | 0 | | 54 54 | 61% |
| | IVI | 84 | 96% | 4 | 5% | 0 | 0% | 0 | 0% | 88 | 01/0 |
| State | F | 24 | 3070 | 0 | 370 | 0 | 0 /0 | 0 | 0 /0 | 24 | 57% |
| Oldie | M | 17 | | 0 | | 1 | | 0 | | 18 | 43% |
| | 101 | 41 | 98% | Ŏ | 0% | 1 | 2% | Ŏ | 0% | 42 | 4070 |
| Ringling Museum | М | 1 | 100% | 0 | 0% | 0 | 0% | 0 | 0% | 1 | 100% |
| Transportation | F | 47 | | 9 | | 5 | | 1 | | 62 | 26% |
| | Μ | 161 | | 6 | | 11 | | 2 | | 180 | 74% |
| | | 208 | 86% | 15 | 6% | 16 | 7% | 3 | 1% | 242 | |
| Veterans' Affairs | F | 6 | | 0 | | 0 | | 0 | | 6 | 40% |
| | М | 8 | | 1 | | 0 | | 0 | | 9 | 60% |
| | | 14 | 93% | 1 | 7% | 0 | 0% | 0 | 0% | 15 | |
| TOTAL | | 2,553 | 79% | 272 | 8% | 213 | 7% | 196 | 6% | 3,235 | |

** Totals may not equal due to unknown race and/or gender.

MINORITY REPRESENTATION BY AGENCY SENIOR MANAGEMENT SERVICE as of 12/31/97

| Agency for Health Care F Administration M Agriculture & Consumer F Services M Banking & Finance F M M Business & Professional F Regulation M Children & Families F | White # % 2 5 7 88% 4 18 22 100% 2 17 19 90% 7 8 15 88% 10 15 | Black # % 0 1 1 13% 0 0 0 0 0 2 2 2 10% 1 0 1 6% 3 | Hispanic # % 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | Other # % 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | TOTAL %F # %M 2 25% 6 75% 8 |
|--|---|---|--|---|---|
| Administration M Agriculture & Consumer F Services M Banking & Finance F M 1 Business & Professional F Regulation M Children & Families F | 5 7 88% 4 18 22 100% 2 17 7 8 19 90% 7 8 15 88% 10 | 1 1 13% 0 0 0 0 2 2 10% 1 0 1 6% | 0 0 0 0 0 0 0 0 0 0 0 1 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 6 75% 8 18% 18 82% 22 10% 19 90% 21 8 8 47% 9 53% |
| Agriculture & Consumer F Services M Banking & Finance F M 1 Business & Professional F Regulation M Children & Families F | 7 88% 4 18 22 100% 2 17 17 90% 7 8 15 88% 10 10 | 1 13% 0 0 0 0% 0 2 2 10% 1 0 1 6% | 00% 00 00% 00 00 00% 00% 10% | 00% 0 00% 00 0 0 00% 0 0 0 0 0 | 8 18% 18 82% 22 10% 19 90% 21 8 8 47% 9 53% |
| Services M 2 Banking & Finance F M 1 Business & Professional F Regulation M 1 Children & Families F 1 | 4 18 2 100% 2 17 19 90% 7 8 15 88% 10 | 0 0 0 2 2 1 0 1 0 1 6% | 0 0 0 0 0 0 0 0 1 | 0 0 0 0% 0 0 0 0 0 0 0 0 | 4 18% 18 82% 22 10% 19 90% 21 8 8 47% 9 53% |
| Services M 2 Banking & Finance F M 1 Business & Professional F Regulation M 1 Children & Families F 1 | 18 2 100% 2 17 19 90% 7 8 15 88% 10 | 0 0 2 2 1 0 1 0 1 6% | 0 0 0 0 0 0 0 1 | 0 0 0 0 0 0 0 0 0 | 18 82% 2 10% 19 90% 21 |
| Banking & Finance F M 1 Business & Professional F Regulation M Children & Families F | 22 100% 2 17 19 90% 7 8 15 88% 10 | 00% 22 210% 1 0 16% | 00% 00 00% 00% 1 | 00% 0 00% 00% 00% | 22 2 10% 19 90% 21 |
| Banking & Finance F M 1 Business & Professional F Regulation M Children & Families F | 2 17 19 90% 7 8 15 88% 10 | 0 2 2 10% 1 0 1 6% | 0 0 0 0% 0 1 | 0 0 0 0% 0 0 | 2 10% 19 90% 21 8 47% 9 53% |
| M Business & Professional F Regulation M Children & Families F | 17 19 90% 7 8 15 88% 10 | 2 2 10% 1 0 1 6% | 0 0 0% 0 1 | 0 0 0% 0 0 | 19 90% 21 8 47% 9 53% |
| Business & Professional F Regulation M Children & Families F | 19 90% 7 8 15 88% 10 | 2 10% 1 0 1 6% | 00% 0 1 | 0 0% 0 0 | 21 8 47% 9 53% |
| Business & Professional F Regulation M Children & Families F | 7 8 15 88% 10 | 1 0 1 6% | 0 1 | 0 0 | 8 47% 9 53% |
| Children & Families F | 15 88% 10 | 1 6% | | | |
| Children & Families F 1 | 10 | | 1 6% | | |
| | | 3 | | 0 0% | 17 |
| | 15 | | 2 | 0 | 15 44% |
| | | 3 | 0 | 1 | 19 56% |
| | 25 74% | 6 18% | 2 6% | 1 0% | 34 |
| Citrus M | 4 4 100% | 0 0 0% | 0 0 0% | 0 0 0% | 4 100% 4 |
| Community Affairs F | 5 | 0 0% | 0 0% | 0 0% | 5 45% |
| M | 6 | 0 | 0 | 0 | 6 55% |
| | 11 100% | 0 0% | 0 0% | 0 0% | 11 |
| Corrections F | 7 | 2 | 0 | 0 | 9 17% |
| M | 35 | 8 | 1 | 1 | 45 83% |
| | 42 78% | 10 19% | 1 2% | 1 2% | 54 |
| Education F | 2 | 1 | 0 | 0 | 3 19% |
| | 13 | 0 | 0 | 0 | 13 81% |
| | 15 94% | 1 6% | 0 0% | 0 0% | 16 |
| | 2 | 1 | 0 | 0 | 3 50% 3 50% |
| M | 3 5 0% | 0 1 0% | 0 0 0% | 0 0 0% | 3 50% 6 |
| Environmental Protection F 1 | 10 | 1 076 | 0 | 0 | 11 41% |
| | 15 | 0 | 1 | 0 0 | 16 59% |
| | 25 93% | 1 4% | 1 4% | 0 0% | 27 |
| Game & Fresh Water F | 3 | 0 | 0 | 0 | 3 19% |
| Fish Commission M 1 | 13 | 0 | 0 | 0 | 13 81% |
| | 16 100% | 0 0% | 0 0% | 0 0% | 16 |
| Health F | 4 | 1 | 0 | 0 | 5 33% |
| | 10 | 0 | 0 | 0 | 10 67% |
| | 14 93% | 1 7% | 0 0% | 0 0% | 15 |
| Highway Safety & Motor Vehicles F | 1 | 1 | 0 | 0 | 2 25% 6 75% |
| M | 6 7 88% | 0 1 13% | 0 0 0% | 0 0 0% | 6 75% 8 |
| Insurance F | 7 00% | 1 13% | 0 0% | 0 0% | 8 44% |
| M | 8 | 1 | 1 | 0 | 10 56% |
| | 15 83% | 2 11% | 1 6% | 0 0% | 18 |

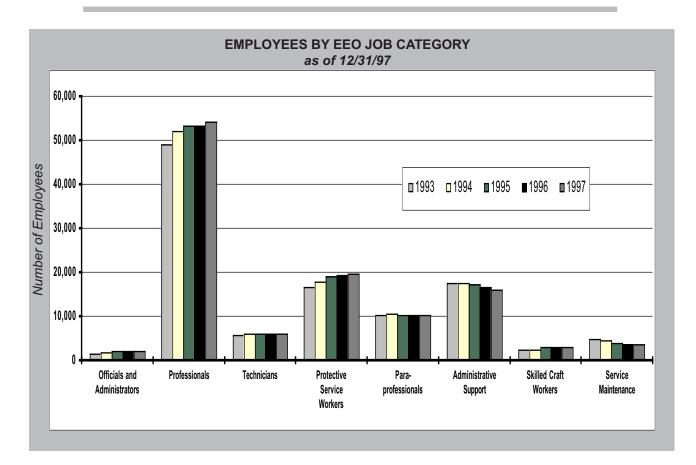
SENIOR MANAGEMENT SERVICE - Continued

| | Sex | V # | Vhite % | Bla # | ack % | Hisp # | anic % | Oti # | her % | TOTAL # | %F %M |
|-----------------------------|-----|----------------|------------|----------|----------|-----------|-------------|----------|----------|-----------------|------------|
| Juvenile Justice | F | 5 | | 1 | | 0 | | 0 | | 6 | 43% |
| | М | 5 | | 3 | | 0 | | 0 | | 8 | 57% |
| | | 10 | 71% | 4 | 29% | 0 | 0% | 0 | 0% | 14 | |
| Labor & Employment Security | F | 5 | | 3 | | 0 | | 0 | | 8 | 44% 56% |
| | Μ | 6 11 | 61% | 4 | 39% | 0 0 | 0% | 0 0 | 0% | 10 18 | 50% |
| Law Enforcement | F | 2 | 0170 | 0 | | 0 | • / • | 0 | | 2 | 11% |
| | М | 16 | | 1 | | 0 | | 0 | | 17 | 89% |
| | | 18 | 95% | 1 | 5% | 0 | 0% | 0 | 0% | 19 | |
| Legal Affairs | F | 6 | | 0 | | 0 | | 0 | | 6 | 33% |
| | М | 10 | | 2 | | 0 | | 0 | | 12 | 67% |
| | | 16 | 89% | 2 | 11% | 0 | 0% | 0 | 0% | 18 | |
| Management Services | F | 7 | | 0 | | 0 | | 0 | | 7 | 37% |
| | М | 10 | 000/ | 2 | 440/ | 0 | 0 0/ | 0 | 00/ | 12 | 63% |
| | F | 17 | 89% | 2 | 11% | 0 | 0% | 0 | 0% | 19 | 100% |
| Administrative Hearings | F | 1 | 100% | 0 | 0% | 0 | 0% | 0 | 0% | 1 | 100% |
| Retirement | М | 1 | 100% | 0 | 0 70 | 0 | 070 | 0 | 0 % | 1 | 100% |
| Reliement | IVI | 1 | 100% | 0 | 0% | 0 | 0% | o | 0% | 1 | 100 /8 |
| Office of the Governor | F | 6 | 100 /0 | 0 | 0 /0 | 1 | 0 /0 | 0 | 0 /0 | 7 | 44% |
| | M | 8 | | | | | | 0 | | 9 | 56% |
| | | 14 | 88% | 1 | 6% | 1 | 6% | 0 | 0% | 16 | |
| Parole Commission | F | 2 | | 0 | | 0 | | 0 | | 2 | 50% |
| | М | 2 | | 0 | | 0 | | 0 | | 2 | 50% |
| | | 4 | 100% | 0 | 0% | 0 | 0% | 0 | 0% | 4 | |
| Public Service Commission | F | 3 | | 0 | | 1 | | 0 | | 4 | 29% |
| | М | 10 | | 0 | | 0 | | 0 | | 10 | 71% |
| | | 13 | 93% | 0 | 0% | 1 | 7% | 0 | 0% | 14 | |
| Revenue | F | 3 | | 0 | | 1 | | 0 | | 4 | 31% |
| | Μ | 9 | 000/ | 0 | 00/ | 0 | 00/ | 0 | 00/ | 9 | 69% |
| State | F | 12 | 92% | 0 | 0% | 1 | 8% | 0 | 0% | 13 | 9% |
| State | Г | 10 | | 0 | | | | | | 10 | 9% |
| | IVI | 10 | 91% | 0 | 0% | 1 | 9% | 0 | 0% | 10 | 5170 |
| Ringling Museum | М | 1 | 5170 | 0 | 070 | 0 | 0 /0 | 0 | 0 /0 | 1 | 100% |
| | | 1 | 100% | Ŏ | 0% | Ŏ | 0% | 0 | 0% | 1 | |
| Transportation | F | 13 | | 1 | | 1 | | 0 | | 15 | 27% |
| | М | 36 | | 1 | | 4 | | 0 | | 41 | 73% |
| | | 49 | 88% | 2 | 4% | 5 | 9% | 0 | 0% | 56 | |
| Veterans' Affairs | М | 3 | | 1 | | 0 | | 1 | | 5 | 100% |
| | | 3 | 60% | 1 | 20% | 0 | 0% | 1 | 20% | 5 | |
| TOTAL | | 422 | 87% | 47 | 10% | 15 | 3% | 3 | 1% | 487 | |

EMPLOYMENT TRENDS BY EEO JOB CATEGORY

Career Service, Selected Exempt Service and Senior Management Service as of 12/31/97

93-97 **EEO JOB CATEGORY** 1993 1994 1995 1996 1997 % Change 1,642 **Officials and Administrators** 1.804 2,028 2,141 2.182 33% **Professionals** 53,247 54,250 11% 49,027 51,989 53,229 **Technicians** 5,771 5,986 6,023 6,013 6,070 5% **Protective Service Workers** 16,620 17,733 18,970 19,443 19,828 19% 2% Para-professionals 10,252 10,497 10,417 10,280 10,444 Administrative Support 17,661 17,611 17,337 16,749 16,086 -9% **Skilled Craft Workers** 2,325 2,358 2,964 2,931 26% 2,986 -27% **Service Maintenance** 4,818 4.674 3.884 3,742 3,536 TOTAL 108,116 112,652 114,874 114,579 115,327 7%



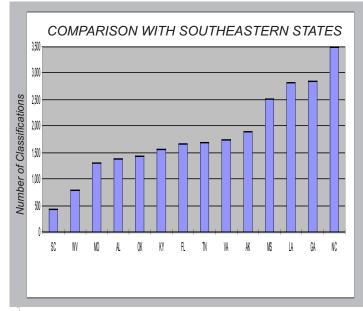
Number of Employees by EEO Job Category

CLASSIFICATION PLAN

Career Service

| Occupational Group | No. of Classifications | No. of Auth. Positions* | Occupational Group | No. of Classifications | No. of Auth Positions* |
|--|---------------------------|----------------------------|---------------------------------------|---------------------------|---------------------------|
| Accounting | 28 | 2,615 | Law Enforcement-Non-Certified | 26 | 3,703 |
| Administrative Support | 21 | 1,632 | Legal | 14 | 304 |
| Agriculture | 19 | 567 | Library Services | 10 | 141 |
| Architecture | 9 | 60 | Management Analyses | 23 | 2,771 |
| Auditing/Budgeting/Banking/Finance/Tax | 67 | 2,291 | Marketing | 15 | 160 |
| Civil Defense | 1 | 6 | Media | 21 | 148 |
| Community Affairs | 5 | 94 | Medical Support | 62 | 3,046 |
| Consumer Complaints | 5 | 163 | Office Support | 68 | 14,286 |
| Corrections | 30 | 21,679 | Operational & Maintenance Support | 151 | 3,270 |
| Cultural Resources | 42 | 121 | Parole & Probation | 13 | 141 |
| Data Processing | 53 | 3,791 | Personnel | 28 | 1,131 |
| Driver License/Financial Respons/Vehicle | 17 | 1,255 | Photography | 3 | 31 |
| Economics | 8 | 105 | Planning | 6 | 259 |
| Education | 31 | 843 | Professional Health Care | 77 | 5,693 |
| Electronic Repair | 18 | 24 | Purchasing, Distribution & Properties | 37 | 826 |
| Employment Security/Unemployment Comp | /Etc 56 | 5,139 | Real Estate | 27 | 197 |
| Engineering/Public Trans/Hwy Main. | 61 | 755 | Retirement | 9 | 88 |
| Environmental Protection | 9 | 1,669 | Scientific | 54 | 1,311 |
| Food/Laundry/Personal Care | 28 | 920 | Security-Non Sworn | 15 | 269 |
| Forestry/Conservation | 15 | 668 | State Employee Safety | 4 | 29 |
| Grants | 8 | 117 | Statistical | 14 | 200 |
| Human Services | 179 | 22,744 | Training | 31 | 1,169 |
| Inspections | 42 | 850 | Veterans' Affairs | 3 | 44 |
| Insurance | 22 | 345 | Veterinary | 7 | 27 |
| Investigations-Non-Certified | 15 | 757 | | | |
| Law Enforcement-Certified | 18 | 1,259 | TOTAL | 1,525 | 109,713 |

* Authorized Positions in the Department of Transportation's broadbanding pilot program are not represented in this table.



In the Career Service, there are 1,525 classifications within 50 occupational groups. In addition, the Department of Transportation's broadbanding pilot program contains 137 classifications within 11 occupational groups. The majority of classes in the Career Service are assigned to one of 30 pay ranges. Due to collective bargaining, there are deviations from the regular plan for classes in the security services, professional health care, and law enforcement bargaining units.

There are 1,044 classifications and 19 pay ranges in the Selected Exempt Service. The classifications are assigned to pay ranges for administrative, professional or managerial positions.

There are 407 classifications and six pay ranges in the Senior Management Service.

Annual Workforce Report - 1997

EMPLOYEE MOBILITY - CAREER SERVICE

| | | | | | | 93-97 |
|------------------------------|--------|---------|--------|--------|--------|----------|
| PERSONNEL ACTIONS | 92-93 | 93-94 | 94-95 | 95-96 | 96-97 | % Change |
| ORIGINAL APPOINTMENTS | 14,550 | 17,322 | 19,682 | 15,425 | 14,649 | .7% |
| PROMOTIONS | 13,351 | 16,487 | 15,704 | 12,498 | 11,408 | -14.6% |
| REASSIGNMENTS | 19,966 | *40,324 | 33,457 | 21,899 | 23,652 | 18.5% |
| RECLASSIFICATIONS | 4,103 | 4,430 | 5,027 | 3,456 | 2,092 | -49.0% |
| DEMOTIONS | 1,705 | 1,868 | 1,734 | 1,609 | 1,603 | -6.0% |
| | | | | | | |
| SEPARATIONS | | | | | | |
| LAYOFFS | 71 | 35 | 285 | 144 | 78 | 9.9% |
| RETIREMENTS | 1,467 | 1,525 | 1,567 | 1,656 | 1,715 | 16.9% |
| DEATHS | 215 | 204 | 231 | 197 | 190 | -11.6% |
| DISMISSALS | 861 | 1,148 | 1,505 | 1,385 | 1,430 | 66.1% |
| ABANDONMENT OF POSITION | 79 | 88 | 45 | 39 | 56 | -29.1% |
| SEPARATIONS DURING PROBATION | I 473 | 720 | 933 | 856 | 692 | 46.3% |
| OTHER SEPARATIONS** | 9,975 | 10,974 | 13,101 | 12,045 | 11,351 | 13.8% |
| TOTAL SEPARATIONS | 13,141 | 14,694 | 17,667 | 16,322 | 15,512 | 18.0% |

* Of the 40,324 reasssignments during fiscal year 93-94, HRS accounted for 30,666 reassignments due to decentralization.

** Includes separations such as employment with another state agency, employment outside of state government, or for personal reasons.

| | EMPLOYMENT STATUS IN THE CAREER SERVICE as of 12/31/97 | | | | | | | | | |
|---|---|--|--|--|--|--|--|--|--|--|
| Status | Number of Employees | Definition | | | | | | | | |
| Probationary | 19,819 | Employees serving in the trial period of employment following original appointment or promotion into a class. | | | | | | | | |
| Permanent | 90,372 | Employees who have successfully completed their probationary period and have had no break in service. | | | | | | | | |
| Substitute | 199 | | | | | | | | | |
| Temporary | 45 | Short-term, non permanent appointments that usually last no more than one year. | | | | | | | | |
| Emergency | 79 | | | | | | | | | |
| Recruitment Trainee | 1,055 | Status used to describe those employees who are employed in a training program for a position. | | | | | | | | |
| Cooperative Education Trainee | 4 | Status used to describe those employees who are employed as part of an established Cooperative Education agreement. | | | | | | | | |
| Vocational Rehabilitation Trainee | 3 | Status used to describe those employees who are employed in an estab- lished position and are participating in a vocational rehabilitation program. | | | | | | | | |
| Other | 29 | Exempt, Out-of-Class, and Provisional status. | | | | | | | | |

PERSONNEL ACTIONS BY AGENCY CAREER SERVICE

Fiscal Year 96-97

| | | P | ERSON | NEL | ACTION | S | |
|------------------------------------|--------------------------|------------------------------------|---------------|-------------------|----------------------------|-----------|-------------|
| AGENCY NAME | ORIGINAL APPOINTMENTS | PROMOTIONAL APPOINTMENTS | REASSIGNMENTS | RECLASSIFICATIONS | ADD/DELETE TRANSACTIONS | DEMOTIONS | SEPARATIONS |
| Agency for Health Care Admin. | 206 | 274 | 121 | 36 | 14 | 19 | 240 |
| Agriculture & Consumer Services | 232 | 247 | 255 | 76 | 19 | 22 | 371 |
| Banking & Finance | 70 | 153 | 52 | 30 | 186 | 12 | 99 |
| Business & Professional Regulation | 212 | 280 | 507 | 86 | 74 | 37 | 255 |
| Children & Families | 4,164 | 3,245 | 8,693 | 320 | 3,270 | 632 | 5,061 |
| Citrus | 13 | 6 | 2 | 1 | 13 | 0 | 10 |
| Commerce | 4 | 0 | 2 | 9 | 0 | 0 | 135 |
| Community Affairs | 43 | 75 | 42 | 22 | 0 | 4 | 59 |
| Corrections | 5,093 | 1,906 | 8,014 | 155 | 61 | 185 | 4,013 |
| Education | 141 | 115 | 358 | 34 | 42 | 4 | 171 |
| Elder Affairs | 31 | 29 | 14 | 4 | 15 | 4 | 28 |
| Environmental Protection | 404 | 395 | 336 | 99 | 160 | 48 | 406 |
| Game & Fresh Water Fish Com. | 69 | 56 | 64 | 16 | 58 | 8 | 91 |
| Health | 44 | 20 | 17 | 0 | 0 | 3 | 85 |
| Highway Safety & Motor Vehicles | 497 | 433 | 828 | 59 | 943 | 100 | 525 |
| Insurance | 161 | 196 | 58 | 44 | 37 | 15 | 159 |
| Juvenile Justice | 752 | 743 | 276 | 44 | 43 | 57 | 701 |
| Labor & Employment Security | 529 | 1,000 | 613 | 59 | 127 | 185 | 723 |
| Law Enforcement | 134 | 194 | 119 | 14 | 50 | 17 | 128 |
| Legal Affairs | 75 | 38 | 33 | 15 | 14 | 3 | 79 |
| Management Services | 170 | 162 | 127 | 33 | 284 | 12 | 242 |
| Military Affairs | 23 | 18 | 7 | 23 | 0 | 0 | 20 |
| Parole Commission | 18 | 18 | 40 | 6 | 4 | 29 | 35 |
| Public Service Commission | 22 | 57 | 17 | 34 | 14 | 5 | 21 |
| Revenue | 511 | 918 | 1,519 | 632 | 90 | 53 | 595 |
| State | 65 | 132 | 66 | 56 | 68 | 25 | 108 |
| Transportation | 849 | 671 | 1,444 | 178 | 452 | 122 | 1,047 |
| Veterans' Affairs | 117 | 27 | 28 | 7 | 4 | 2 | 105 |
| TOTAL | 14,649 | 11,408 | 23,652 | 2,092 | 6,042 | 1,603 | 15,512 |

OTHER PERSONAL SERVICE

Other Personal Services (OPS) Employment is temporary employment which includes full-time and part-time positions for the accomplishment of short term tasks.

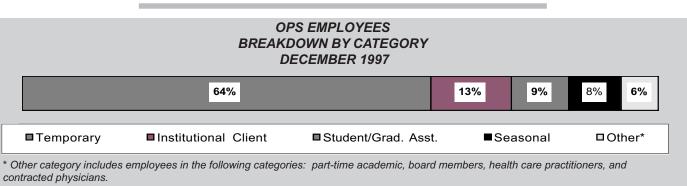
| OTHER PERSONAL SERVICES EMPLOYMENT BY AGENCY | | | | | | | | | |
|--|---------|---------|---------|---------|---------|--|--|--|--|
| | 92-93 | 93-94 | 94-95 | 95-96 | 96-97 | | | | |
| Agriculture & Consumer Services | 3,971 | 3,875 | 3,623 | 3,772 | 5,892 | | | | |
| Agency for Health Care Administration 1 | 82 | 1,068 | 1,049 | 2,370 | 2,716 | | | | |
| Banking & Finance | 285 | 424 | 436 | 801 | 987 | | | | |
| Business & Professional Regulation 2 | 5,180 | 8,237 | 8,223 | 5,865 | 6,660 | | | | |
| Citrus | 123 | 155 | 210 | 235 | 274 | | | | |
| Commerce | 419 | 477 | 500 | 439 | 63 | | | | |
| Community Affairs | 899 | 1,299 | 1,514 | 1,574 | 1,603 | | | | |
| Corrections | 2,221 | 3,511 | 4,426 | 3,790 | 3,735 | | | | |
| Education | 4,176 | 4,987 | 5,486 | 4,946 | 4,989 | | | | |
| Elder Affairs | 235 | 426 | 563 | 911 | 1,073 | | | | |
| Environmental Protection 3 | 5,792 | 8,152 | 9,543 | 10,966 | 10,826 | | | | |
| Game & Fresh Water Fish Commission | 1,907 | 1,986 | 1,993 | 1,803 | 1,853 | | | | |
| Health & Rehabilitative Services | 49,601 | 56,220 | 55,668 | 51,398 | 50,500 | | | | |
| Highway Safety & Motor Vehicles | 3,312 | 3,858 | 3,429 | 3,527 | 5,671 | | | | |
| Insurance | 494 | 789 | 937 | 1,120 | 1,092 | | | | |
| Juvenile Justice | - | - | 4,992 | 8,200 | 11,566 | | | | |
| Labor & Employment Security | 9,194 | 9,027 | 7,863 | 8,301 | 5,599 | | | | |
| Law Enforcement | 486 | 588 | 553 | 703 | 777 | | | | |
| Legal Affairs | 818 | 938 | 1,075 | 1,215 | 1,305 | | | | |
| Management Services 4 | 18,120 | 967 | 983 | 1,075 | 1,318 | | | | |
| Military Affairs | | 389 | 3,469 | 6,169 | 1,205 | | | | |
| Parole Commission | 19 | 95 | 47 | 34 | 62 | | | | |
| Public Service Commission | 227 | 256 | 299 | 197 | 182 | | | | |
| Revenue | 1,869 | 2,078 | 2,696 | 2,706 | 3,443 | | | | |
| State | 1,762 | 1,994 | 2,125 | 1,739 | 1,632 | | | | |
| Transportation | 15,108 | 17,113 | 12,992 | 6,952 | 5,254 | | | | |
| Veterans' Affairs | 158 | 121 | 171 | 252 | 295 | | | | |
| SUB-TOTAL | 126,458 | 129,030 | 134,865 | 131,060 | 130,572 | | | | |
| State University System | 327,069 | 346,283 | 356,043 | 364,697 | 383,585 | | | | |
| Other* | 7,177 | 8,261 | 8,482 | 8,477 | 8,524 | | | | |
| TOTAL | 460,704 | 483,574 | 499,390 | 504,234 | 522,681 | | | | |

1 Includes data for the Health Care Cost Containment Board which became part of the Agency for Health Care Administration.

2 Includes data for the Department of Business Regulation and the Department of Professional Regulation.

3 Includes data for the Department of Environmental Protection and the Department of Natural Resources.

Includes data for the Department of General Services and the Department of Administration.
 Other category includes Legislature, State Courts, Governor's Office, and Lottery.

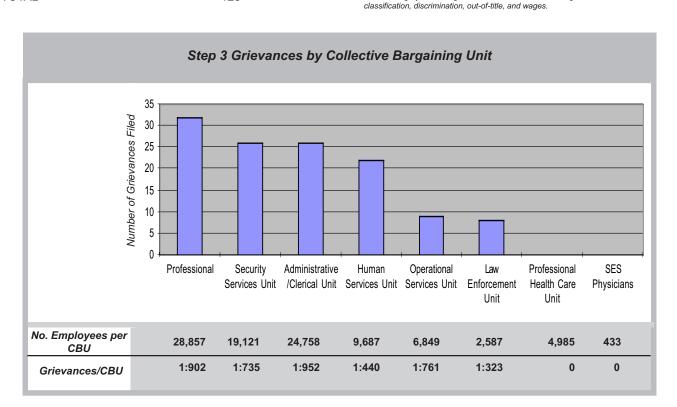


COLLECTIVE BARGAINING GRIEVANCES

Calendar Year 1997

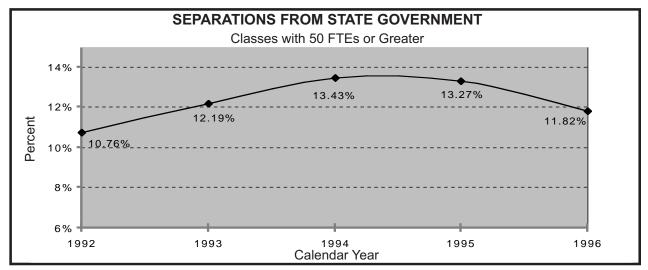
Collective bargaining grievances not resolved at the agency level may be appealed to the Chief Negotiator (Step 3) at the Department of Management Services. During 1997, HRM processed 123 grievances at Step 3. The majority of the grievances involved disciplinary issues. The highest number of disciplinary grievances involved negligence, rule violations and failure to follow instructions.

| Step 3 Grie | | | | Step 3 Grievances by Reason | | | | | |
|-----------------------------|--------------------------------|-------------------------------|--------|--|---------|--|--|--|--|
| | No. of Covered Employees | Step 3 Grievances Filed | Ratio | Contract Violation | Numb | | | | |
| Veterans' Affairs | 204 | 2 | 1:102 | Discipline | 76 | | | | |
| School f/t Deaf & the Blind | d 375 | 2 | 1:188 | (nonligence, violation of rules, failure to follow instructions | | | | | |
| Juvenile Justice | 3,664 | 18 | 1:204 | (negligence, violation of rules, failure to follow instructions, | | | | | |
| Banking & Finance | 608 | 2 | 1:304 | absence without authorization, insubordination, conduct unbecoming, | | | | | |
| Environmental Protection | 3,078 | 6 | 1:513 | absenteeism, falsification of records, etc.) | | | | | |
| State | 533 | 1 | 1:533 | Reassignment | | | | | |
| Management Services | 1,089 | 2 | 1:545 | Grievance Procedure | | | | | |
| Education | 632 | 1 | 1:632 | Promotion | 7 | | | | |
| Children & Families | 20,222 | 30 | 1:674 | | • | | | | |
| Agriculture & Cons. Svcs. | 2,320 | 3 | 1:773 | Hours of Work | 7 | | | | |
| Corrections | 24,994 | 27 | 1:926 | Attendance & Leave | 6 | | | | |
| Transportation | 8,413 | 9 | 1:935 | Safety | 5 | | | | |
| Health | 9,971 | 9 | 1:1108 | Seniority | 3 | | | | |
| Labor & Employment Sec | . 5,600 | 5 | 1:1120 | Other* | 4 | | | | |
| Agency for Health Care | 1,398 | 1 | 1:1398 | TOTAL | 123 | | | | |
| Highway Safety & Mtr. Vel | h. 4,644 | 3 | 1:1548 | TOTAL | 123 | | | | |
| Revenue | 4,401 | 2 | 1:2201 | | | | | | |
| TOTAL | | 123 | | *Other category includes grievances based on the following contract viol | ations: | | | | |



TURNOVER - CAREER SERVICE

Movement between state agencies is not considered as turnover for the purposes of this report. Turnover is calculated by using the actual number of separations from state government divided by the average number of positions for the calendar year.



| TUR | NOVER <u>*</u> T | REND BY A | GENCY | | |
|---------------------------------------|------------------|-----------|--------|--------------------|--------|
| | | | | | 94-97 |
| | 1994 | 1995 | 1996 | 1997 | Change |
| Veterans' Affairs | 39.6% | 43.9% | 43.2% | 46.3% ¹ | 6.7% |
| Community Affairs | 13.9% | 15.6% | 13.5% | 25.5% ² | 11.5% |
| Legal Affairs | 21.6% | 15.7% | 18.6% | 21.6% | 0.1% |
| State | 13.3% | 15.4% | 14.2% | 17.5% | 4.3% |
| School for the Deaf & the Blind | 21.1% | 20.7% | 15.6% | 17.1% | -4.0% |
| Agency for Health Care Administration | 14.4% | 15.4% | 12.8% | 16.6% | 2.2% |
| Office of the Governor | 15.4% | 23.1% | 20.9% | 16.5% | 1.1% |
| Parole Commission | 17.8% | 21.8% | 35.6% | 16.5% | -1.3% |
| Juvenile Justice | 10.7% | 16.7% | 13.9% | 16.3% | 5.6% |
| Health | | | | 16.0% ³ | 16.0% |
| Business & Professional Regulation | 11.5% | 14.2% | 14.2% | 15.7% | 4.3% |
| Management Services | 31.7% | 19.2% | 13.6% | 15.4% | -16.3% |
| Corrections | 15.3% | 16.9% | 14.5% | 14.8% | -0.5% |
| Children & Families 5 | 15.2% | 14.6% | 13.1% | 14.3% | -1.0% |
| Education | 16.4% | 21.5% | 11.7% | 14.1% | -2.3% |
| Military Affairs | 14.0% | 13.7% | 13.8% | 13.7% | -0.2% |
| Administrative Hearings | 24.4% | 20.9% | 9.0% | 13.5% | -10.9% |
| Banking & Finance | 13.3% | 16.6% | 12.1% | 13.2% | -0.1% |
| Revenue | 10.1% | 11.4% | 11.6% | 12.9% | 2.7% |
| Insurance | 13.9% | 14.7% | 12.9% | 12.9% | -1.1% |
| Elder Affairs | 13.5% | 11.0% | 10.8% | 12.8% | -0.7% |
| Environmental Protection | 9.1% | 10.7% | 9.8% | 11.6% | 2.4% |
| Labor & Employment Security | 11.4% | 10.1% | 9.9% | 11.1% | -0.4% |
| Highway Safety & Motor Vehicles | 10.1% | 14.1% | 10.1% | 10.9% | 0.8% |
| Agriculture & Consumer Services | 8.7% | 10.0% | 9.6% | 10.5% | 1.7% |
| Transportation | 11.6% | 12.9% | 9.3% | 10.4% | -1.2% |
| Public Service Commission | 14.1% | 12.5% | 10.1% | 10.2% | -3.9% |
| Game & Fresh Water Fish Commission | 9.7% | 10.8% | 10.7% | 10.0% | 0.4% |
| Retirement | 11.3% | 7.0% | 7.4% | 10.0% | -1.3% |
| Law Enforcement | 8.4% | 7.2% | 8.1% | 9.5% | 1.2% |
| Citrus | 13.4% | 5.7% | 12.0% | 8.1% | -5.3% |
| Commerce 4 | 18.3% | 19.9% | 101.7% | 0.0% | -18.3% |
| TOTAL | 13.9% | 14.5% | 12.8% | 13.8% | -0.1% |

* All classes.

High turnover in long term health care facilities.
 70 positions in the Florida Housing Finance Agency privatized as of 1/1/98.

3 New as of 7/1/97.4 Abolished as of 12/31/96.

5 Includes Health & Rehabilitative Services.

TURNOVER* - 20% OR HIGHER

| CLASSES WITH 20% OR HIGHER TURNOVER | 1993 | 1994 | 1995 | 1996 | 1997 |
|--|------------------|------------------|------------------|------------------|----------|
| Children, Youth & Families Counselor | 20.93% | 23.47% | 23.47% | 20.09% | 33.17% |
| Senior Registered Nurse - F/C | 20.93% | 32.87% | 32.46% | 31.78% | 28.16% |
| Detention Care Worker I | 28.10% | 22.02% | 25.58% | 28.34% | 25.20% |
| | 20.10% 31.39% | | 25.58% 27.80% | | 23.75% |
| Paralegal Specialist Senior Licensed Practical Nurse- F/C | 21.89% | 21.40% 29.67% | 27.27% | 22.15% 23.10% | 23.49% |
| | 21.69% | | 23.59% | 26.37% | |
| Group Treatment Leader | 27.02% | 29.43% | | | 21.51% |
| Institutional Security Officer Human Services Worker I | 27.02% | 25.47% 26.89% | 25.47% 26.24% | 26.58% 26.31% | |
| Vocational Rehabilitation Counselor | 22.47% | | 20.24% | 20.31% | |
| Senior Psychologist - F/C | 20.58% | 20.23% 24.19% | 20.23% | 20.27% | |
| Park Attendant | 21.92% | 20.35% | 25.24% | 20.2770 | |
| Highway Maintenance Technician I | 24.61% | 20.35% | 24.19% | | |
| | 31.14% | | 23.40% | | |
| Security Guard | | 23.40% 24.71% | 23.29% | | |
| Food Support Worker | 23.28% 23.17% | 24.71% | 23.29% | | |
| Support Services Aide | 23.17% | | | 22.200/ | |
| Switchboard Operator II | | 21.96% | 21.96% | 22.28% | |
| Licensed Practical Nurse | | 24.42% | 24.42% 21.80% | 22.02% | 00.040/ |
| Motor Vehicle Operator | 00.070/ | 21.80% | 21.80% | 00.40% | 26.24% |
| Public Health Nutritionist | 20.67% | 00.000/ | 00.440/ | 20.49% | 27.02% |
| Registered Nurse | | 20.03% | 22.41% | 00.00% | 25.80% |
| Health Support Worker - F/C | | | | 20.68% | 24.00% |
| Sr. Safety & Health Pgm. Dev. Analyst | | | | 24.39% | 22.85% |
| Toll Collector | | | 00 700/ | 29.86% | 20.09% |
| Driver License Examiner I | | 04.400/ | 33.70% | 22.40% | |
| Medical Disability Examiner | | 21.18% | 21.18% | | |
| Real Estate Development Specialist | | 20.83% | 20.83% | | |
| Engineering Technician I | | 24.67% | 24.67% | | |
| Human Services Counselor III- F/C | | 20.51% | 20.51% | | |
| Rehabilitation Specialist- Blind | | 23.21% | 23.21% | | |
| Public Assistance Specialist | | 21.48% | 21.48% | | |
| Senior Residential Instructor | | 34.96% | 34.90% | | |
| Custodial Worker | | 20.75% | 22.44% | | |
| Correctional Officer | | 22.11% | 24.55% | | |
| Receptionist | | 21.83% | 21.83% | | |
| FIRST TIME AT 20% OR HIGHER TURNOVER RAT | E | | | | |
| Financial Examiner/Analyst I | 20.43% | | | | |
| Chemist II | 26.95% | | | | |
| Health Support Aide | 21.18% | | | | |
| Bridge Tender | 23.67% | | | | |
| Clerk | | | 24.54% | | |
| Laboratory Technician I | | | 22.30% | | |
| Human Services Surveyor Specialist | | | 24.46% | | |
| Social Work Services Program Mgr. | | | 22.39% | | |
| Forester | | | 23.63% | | |
| Duty Officer | | | 24.45% | | |
| Librarian Specialist - F/C | | | | 27.69% | |
| Nutrition Educator | | | | 23.48% | |
| Child Support Enforce't Case Analyst | | | | 20.61% | |
| Fire Tower Lookout | | | | 43.83% | |
| Telecommunications Specialist II | | | | . 2.0070 | 23.29% |
| Computer Programmer | | | | | 21.58% |
| Librarian Specialist - F/C | | | | | 21.53% |
| Appraiser II - Ad Valorem | | | | | 21.53% |
| Health Support Worker | | | | | 24.77% |
| Human Services Worker I | | | | | 28.07% |
| Human Services Counselor II | | | | | 23.40% |
| Maintenance Repairman | | | | | 30.24% |
| Custodial Workder - F/C | | | | | 22.68% |
| Protective Investigator | | | | | 33.10% |
| Operation/Maint/Supt/Trade - Level I | | | | | 25.00% |
| Operation/main/Oup/ made - Level 1 | | | | | 23.00 /0 |

* Career Service Classes.

COMPARISON OF AVERAGE ANNUAL SALARIES AMONG SOUTHEASTERN STATES FOR CLASSIFIED EMPLOYEES

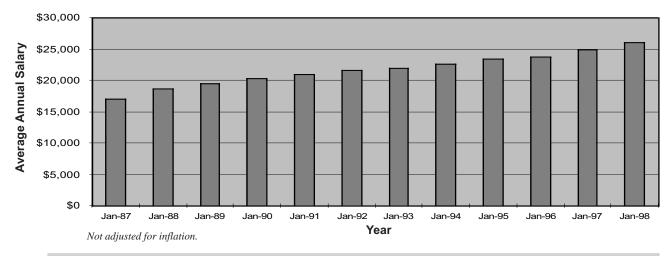
| | 1992 | 1993 | 1994 | 1995 | 1996 | 92-96 % Change |
|----------------|----------|----------|----------|----------|----------|-------------------|
| Alabama | \$24,537 | \$24,804 | \$27,056 | \$27,425 | \$28,015 | 14% |
| Arkansas | \$22,674 | \$23,645 | \$24,243 | \$25,408 | \$25,423 | 12% |
| Florida | \$22,062 | \$22,841 | \$24,389 | \$24,832 | \$25,943 | 18% |
| Georgia | \$23,997 | \$23,754 | \$25,046 | \$25,046 | \$26,407 | 10% |
| Kentucky | \$24,551 | \$25,066 | \$26,707 | \$26,458 | \$27,586 | 12% |
| Louisiana | \$22,164 | \$22,476 | \$22,992 | \$23,460 | \$24,002 | 8% |
| Mississippi | \$21,536 | \$21,568 | \$23,656 | \$23,848 | \$24,036 | 12% |
| Missouri | \$20,956 | \$21,816 | \$22,252 | \$23,504 | \$24,491 | 17% |
| North Carolina | \$25,553 | \$26,605 | \$26,605 | \$26,950 | \$28,033 | 10% |
| Oklahoma | \$22,566 | \$22,674 | \$23,500 | \$24,595 | \$24,677 | 9% |
| South Carolina | \$22,303 | \$23,089 | \$24,332 | \$24,332 | \$25,536 | 14% |
| Tennessee | \$24,081 | \$24,551 | \$25,608 | \$26,511 | \$26,792 | 11% |
| Virginia | \$23,876 | \$25,500 | \$26,445 | \$27,882 | \$29,331 | 23% |
| West Virginia | \$19,260 | \$20,223 | \$20,474 | \$21,377 | \$23,930 | 24% |
| Average | \$22,865 | \$23,472 | \$24,522 | \$25,116 | \$26,014 | 14% |

SOURCE: Southeastern States Fringe Benefits Survey, 1997

Among the 14 southeastern states that are surveyed annually, Florida's average salary has consistently been below the overall average salary of these states. Florida ranked eighth highest in 1991 and 1992, ninth in 1993, seventh in 1994, eighth in 1995 and seventh in 1996. This year, Virginia ranked first in highest average salaries for "classified" employees (comparable to Florida's Career Service).

CAREER SERVICE SALARIES

HISTORY OF CAREER SERVICE AVERAGE GROSS SALARY



CAREER SERVICE SALARY DISTRIBUTION BY SALARY RANGE

| | \$0 - \$14,999 | \$15,999 - \$19,999 | \$20,000 - \$24,999 | \$25,000 - \$29,999 | \$30,000 - \$34,999 | \$35,000 - \$39,999 | \$40,000 - \$44,999 | \$45,000 ABOVE | TOTAL EMPLOYEES |
|------|-------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|-------------------|--------------------|
| 1993 | 16% | 33% | 23% | 12% | 7% | 4% | 2% | 2% | 104,999 |
| 1994 | 13% | 30% | 25% | 14% | 8% | 5% | 3% | 3% | 109,377 |
| 1995 | 12% | 28% | 27% | 14% | 8% | 5% | 3% | 3% | 111,337 |
| 1996 | 6% | 27% | 30% | 15% | 9% | 6% | 3% | 4% | 110,901 |
| 1997 | 5% | 22% | 31% | 18% | 10% | 7% | 4% | 5% | 111,605 |

INCREASES TO BASE RATE OF PAY - CAREER SERVICE

| | Superior Proficiency | Added Duties & Responsibilities | Education & Training | Reassignment | Transfer | Competitive Job Offer | Internal Pay Relationship |
|----------------------|-------------------------|------------------------------------|-------------------------|-------------------------|-------------------------|---------------------------|------------------------------|
| | | % c | of TOTAL INC | REASES AWARDI | ED | | |
| 1995 1996 1997 | 55% 54% 55% | 29% 30% 33% | 5% 1% 2% | 5% 5% 4% | 0% 0% 0% | 1% 1% 1% | 4% 8% 5% |
| | | | AVERAGE | % INCREASE | | | |
| 1995 1996 1997 | 4.34% 4.83% 4.92% | 7.37% 7.00% 6.31% | 4.98% 6.73% 6.85% | 8.95% 9.62% 8.63% | 6.99% 9.02% 9.49% | 19.30% 9.99% 11.14% | 7.51% 5.00% 7.51% |

SALARY DISTRIBUTION BY GENDER

as of 12/31/97

| | CAR % | EER SE | RVICE | SELI % | ECTED EX | KEMPT | SENIOF % | R MANAGE % | MENT |
|---------------------|----------|-------------------------|---------|-----------------------|-------------------------|-------|-------------|-------------------------|-------|
| Salary Range | Male | ⁷⁰ Female | Total | ⁷⁶ Male | ⁷⁰ Female | Total | Male | ⁷⁰ Female | Total |
| 0 - \$14,999 | 24% | 76% | 5,223 | 0% | 0% | 0 | 0% | 0% | 0 |
| \$15,000 - \$19,999 | 27% | 73% | 24,296 | 0% | 100% | 7 | 0% | 0% | 0 |
| \$20,000 - \$24,999 | 45% | 55% | 34,219 | 10% | 90% | 30 | 0% | 0% | 0 |
| \$25,000 - \$29,999 | 50% | 50% | 19,737 | 26% | 73% | 80 | 0% | 0% | 0 |
| \$30,000 - \$34,999 | 52% | 48% | 10,942 | 30% | 70% | 188 | 0% | 0% | 0 |
| \$35,000 - \$39,999 | 57% | 43% | 7,309 | 48% | 52% | 302 | 0% | 0% | 0 |
| \$40,000 - \$44,999 | 59% | 41% | 4,167 | 53% | 47% | 239 | 0% | 100% | 1 |
| \$45,000 - \$49,999 | 61% | 39% | 2,543 | 51% | 49% | 271 | 67% | 33% | 3 |
| \$50,000 - \$54,999 | 65% | 35% | 1,497 | 64% | 36% | 348 | 83% | 17% | 6 |
| \$55,000 - \$59,999 | 74% | 26% | 853 | 69% | 31% | 360 | 57% | 43% | 7 |
| \$60,000 - \$64,999 | 73% | 27% | 431 | 69% | 31% | 360 | 44% | 57% | 23 |
| \$65,000 - \$69,999 | 77% | 23% | 184 | 75% | 25% | 260 | 75% | 25% | 36 |
| \$70,000 - \$74,999 | 77% | 23% | 79 | 77% | 23% | 241 | 53% | 47% | 55 |
| \$75,000 - \$79,999 | 76% | 24% | 33 | 80% | 20% | 150 | 68% | 32% | 84 |
| \$80,000 - \$84,999 | 89% | 11% | 28 | 76% | 24% | 97 | 75% | 26% | 102 |
| \$85,000 - \$89,999 | 76% | 24% | 45 | 79% | 21% | 57 | 77% | 23% | 62 |
| \$90,000 + | 89% | 11% | 19 | 75% | 25% | 245 | 79.63% | 20.37% | 108 |
| TOTAL | | | 111,605 | | | 3,235 | | | 487 |

Of the 29,526 employees making less than \$20,000 annually, 73% are female (21,614) and 27% are male $(7,896)^*$.

* Totals may not equal due to unknown gender.

SALARY DISTRIBUTION BY ETHNIC MINORITY

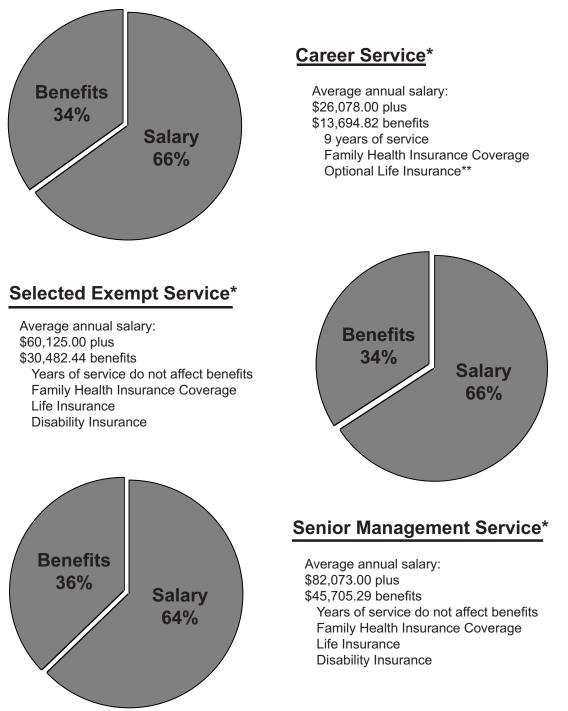
as of 12/31/97

| | CAR % | EER SE % | RVICE | SELE % | ECTED EX % | (EMPT | SENIOR % | MANAGEN % | IENT |
|---------------------|----------|-------------|---------|-----------|---------------|--------------|-------------|--------------|-------|
| Salary Range | White | Minority | y Total | White | Minority | Total | White | Minority | Total |
| 0 - \$14,999 | 46% | 54% | 5,223 | 0% | 0% | 0 | 0% | 0% | 0 |
| \$15,000 - \$19,999 | 53% | 47% | 24,296 | 29% | 71% | 7 | 0% | 0% | 0 |
| \$20,000 - \$24,999 | 61% | 39% | 34,219 | 77% | 23% | 30 | 0% | 0% | 0 |
| \$25,000 - \$29,999 | 67% | 33% | 19,737 | 75% | 24% | 80 | 0% | 0% | 0 |
| \$30,000 - \$34,999 | 74% | 26% | 10,942 | 81% | 19% | 188 | 0% | 0% | 0 |
| \$35,000 - \$39,999 | 78% | 22% | 7,309 | 79% | 21% | 302 | 0% | 0% | 0 |
| \$40,000 - \$44,999 | 81% | 19% | 4,167 | 83% | 17% | 239 | 100% | 0% | 1 |
| \$45,000 - \$49,999 | 84% | 16% | 2,543 | 87% | 13% | 271 | 100% | 0% | 3 |
| \$50,000 - \$54,999 | 84% | 16% | 1,497 | 90% | 10% | 348 | 100% | 0% | 6 |
| \$55,000 - \$59,999 | 86% | 14% | 853 | 88% | 12% | 360 | 86% | 14% | 7 |
| \$60,000 - \$64,999 | 84% | 16% | 431 | 87% | 13% | 360 | 83% | 17% | 23 |
| \$65,000 - \$69,999 | 90% | 10% | 184 | 84% | 16% | 260 | 94% | 6% | 36 |
| \$70,000 - \$74,999 | 80% | 20% | 79 | 73% | 27% | 241 | 85% | 15% | 55 |
| \$75,000 - \$79,999 | 82% | 18% | 33 | 67% | 33% | 150 | 88% | 12% | 84 |
| \$80,000 - \$84,999 | 75% | 25% | 28 | 54% | 46% | 97 | 86% | 14% | 102 |
| \$85,000 - \$89,999 | 78% | 22% | 45 | 46% | 54% | 57 | 76% | 24% | 62 |
| \$90,000 + | 74% | 26% | 19 | 52% | 48% | 245 | 90% | 10% | 108 |
| TOTAL | | | 111,605 | | | 3,235 | | | 487 |

Of the 2,699 employees making more than \$60,000 annually, 78% are white (2,105) and 22% are minorities $(594)^*$.

* Totals may not equal due to unknown race.

COMPARISON OF EMPLOYER BENEFIT COSTS



Benefits considered in this calculation are: Annual leave, sick leave, holidays, social security, regular retirement, and health insurance (family premium). Career Service employees pay \$1,122.96 annually for family health insurance coverage or \$ 312.24 for individual coverage. Selected Exempt Service and Senior Management Service employees are provided paid disability and life insurance coverage.

* For the purposes of this table, the employee profile depicted at the beginning of this Report was used to calculate the benefits.

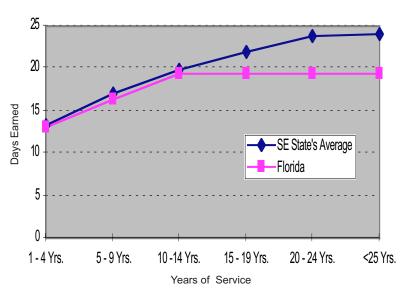
** If the employee chooses to take State Life Insurance, the State will pay two-thirds of the cost of the policy.

LEAVE - CAREER SERVICE

Annual Leave

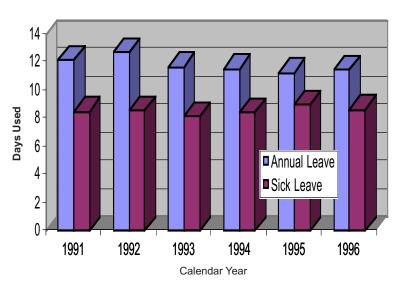
Days Earned per Year of Service

The southeastern states* grant increases in annual leave dependent upon years of service. These increases occur in five year increments. The State of Alabama grants a maximum of 29.25 days to employees with 25 years of service. Florida's annual leave benefits are at, or close to, the average of the southeastern states for the first 10 years of service. After 10 years of service, the average for the southeastern states continues to increase whereas, Florida's leave remains the same.



Sick Leave

The southeastern states* grant employees 7.5 to 24 days of sick leave per year. The average number of sick leave days granted per year is 14. Florida grants its employees 13 days of sick leave. Most states, including Florida, have unlimited accumulation of sick leave days. This chart depicts the average number of sick and annual leave days used by Florida's Career Service employees during a calendar year.



Annual Holidays

Days Earned

The southeastern states* grant employees 8 to 15 paid holidays each year with an average of 11.35 days. Florida grants its employees 10 paid holidays.

- 1. New Year's Day
- 2. Martin Luther King, Jr.'s Birthday
- 3. Memorial Day
- 4. Independence Day
- 5. Labor Day

- 6. Veterans' Day
- 7. Thanksgiving
- 8. Day after Thanksgiving
- 9. Christmas Day
- 10. Personal Holiday

* The southeastern states are identified as: Alabama, Arkansas, Florida, Georgia, Kentucky, Louisiana, Mississippi, Missouri, North Carolina, Oklahoma, South Carolina, Tennessee, Virginia, and West Virginia.
Source: 1997 Southeastern Salary Conference, October 1997.

Source: 1997 Southeastern Salary Conference, Octob

ANNUAL LEAVE ACCUMULATION AND USAGE IN THE CAREER SERVICE BY AGENCY

Calendar Year 1996

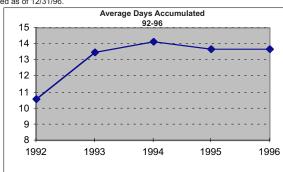
Annual leave is earned at the rate of 8.667 hour per month by employees with less than 5 years of service, 10.833 hours per month by employees with 5 to 10 years of service, and 13 hours per month by employees with more than 10 years of service.

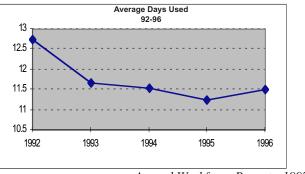
| AGENCY | Number of Employees | Total Hours Accumulated | Average Hours Accumulated Per Employee | Total Hours Used | Average Hours Used Per Employee | Average Days Used Per Employee |
|---------------------------------------|---------------------------|-------------------------------|---|------------------------|--|---|
| Agency for Health Care Administration | 2,016 | 231,471 | 115 | 186,078 | 92 | 12 |
| Agriculture & Consumer Services | 3,500 | 452,942 | 129 | 386,376 | 110 | 14 |
| Banking & Finance | 914 | 116,413 | 127 | 99,469 | 109 | 14 |
| Business & Professional Regulation | 1,810 | 212,830 | 118 | 168,619 | 93 | 12 |
| Citrus | 171 | 21,625 | 126 | 17,143 | 100 | 13 |
| Commerce ¹ | 301 | 18,654 | 62 | 8,963 | 30 | 4 |
| Community Affairs | 520 | 62,557 | 120 | 48,389 | 93 | 12 |
| Corrections | 30,313 | 3,243,048 | 107 | 2,647,679 | 87 | 11 |
| Education* | 705 | 54,955 | 78 | 46,783 | 66 | 8 |
| Elder Affairs | 304 | 39,039 | 128 | 29,111 | 96 | 12 |
| Environmental Protection | 4,424 | 545,233 | 123 | 451,098 | 102 | 13 |
| Game & Fresh Water Fish Commission | 980 | 127,294 | 130 | 99,533 | 102 | 13 |
| Health and Rehabilitative Services | 40,269 | 3,830,138 | 95 | 3,354,192 | 83 | 10 |
| Highway Safety & Motor Vehicles | 5,220 | 653,208 | 125 | 596,083 | 114 | 14 |
| Insurance | 1,473 | 174,616 | 119 | 156,527 | 106 | 13 |
| Juvenile Justice | 4,928 | 553,314 | 112 | 359,398 | 73 | 9 |
| Labor & Employment Security | 7,381 | 895,898 | 121 | 821,583 | 111 | 14 |
| Law Enforcement | 1,545 | 192,770 | 125 | 120,864 | 78 | 10 |
| Legal Affairs | 942 | 124,547 | 132 | 79,298 | 84 | 11 |
| Management Services | 1,816 | 222,454 | 122 | 185,340 | 102 | 13 |
| Military Affairs | 248 | 28,829 | 116 | 19,685 | 79 | 10 |
| Office of the Governor** | 330 | 38,756 | 118 | 26,582 | 81 | 10 |
| Parole Commission | 221 | 25,688 | 116 | 21,222 | 96 | 12 |
| Public Service Commission | 405 | 54,464 | 134 | 46,738 | 115 | 14 |
| Revenue | 5,391 | 615,636 | 114 | 556,457 | 103 | 13 |
| State*** | 894 | 108,380 | 121 | 92,900 | 104 | 13 |
| Transportation | 10,937 | 1,339,384 | 122 | 1,152,680 | 105 | 13 |
| Veterans' Affairs | 357 | 29,792 | 84 | 21,011 | 59 | 7 |
| TOTAL | 128,312 | 14,013,935 | 109 | 11,799,801 | 92 | 11 |

* Data includes the Florida School for the Deaf and the Blind.

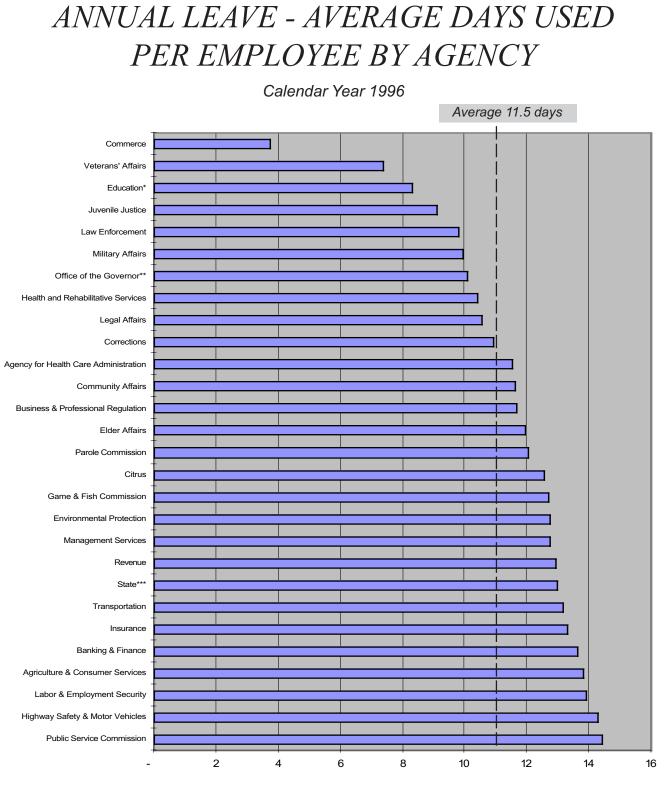
** Office of the Governor - Data for pay plan 07 is shown.

*** Data includes Ringling Museum 1 Abolished as of 12/31/96





Annual Workforce Report - 1997 A



Average Days Used

* Data includes the Florida School for the Deaf and the Blind.

** Office of the Governor - Data for pay plan 07 is shown.

*** Data includes Ringling Museum.

Annual Workforce Report - 1997

SICK LEAVE USAGE IN THE CAREER SERVICE **BYAGENCY**

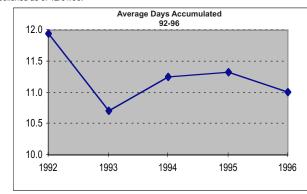
Calendar Year 1996

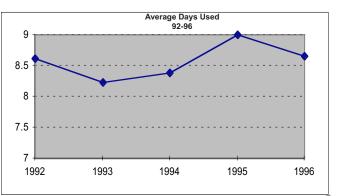
Sick Leave is earned at the rate of 8.667 hours per month regardless of years of service.

| AGENCY | Number of Employees | Total Hours Accumulated | Average Hours Accumulate Per Employe | | Average Hours Used Per Employee | Average Days Used Per Employee |
|---------------------------------------|---------------------------|-------------------------------|---|-----------|--|---|
| Agency for Health Care Administration | 2,016 | 181,611 | 90 | 133,663 | 66 | 8 |
| Agriculture & Consumer Services | 3,500 | 347,334 | 99 | 281,169 | 80 | 10 |
| Banking & Finance | 914 | 87,562 | 96 | 63,707 | 70 | 9 |
| Business & Professional Regulation | 1,810 | 167,732 | 93 | 128,596 | 71 | 9 |
| Citrus | 171 | 17,327 | 101 | 9,824 | 57 | 7 |
| Commerce ¹ | 301 | 15,439 | 51 | 12,418 | 41 | 5 |
| Community Affairs | 520 | 48,823 | 94 | 32,571 | 63 | 8 |
| Corrections | 30,313 | 2,798,665 | 92 | 2,238,651 | 74 | 9 |
| Education* | 705 | 53,226 | 75 | 39,599 | 56 | 7 |
| Elder Affairs | 304 | 29,449 | 97 | 19,430 | 64 | 8 |
| Environmental Protection | 4,424 | 426,114 | 96 | 295,304 | 67 | 8 |
| Game & Fresh Water Fish Commission | 980 | 96,162 | 98 | 59,181 | 60 | 8 |
| Health & Rehabilitative Services | 40,269 | 3,099,483 | 77 | 2,501,307 | 62 | 8 |
| Highway Safety & Motor Vehicles | 5,220 | 498,338 | 95 | 377,459 | 72 | 9 |
| Insurance | 1,473 | 135,468 | 92 | 115,072 | 78 | 10 |
| Juvenile Justice | 4,928 | 437,433 | 89 | 286,720 | 58 | 7 |
| Labor & Employment Security | 7,381 | 687,830 | 93 | 576,607 | 78 | 10 |
| Law Enforcement | 1,545 | 146,686 | 95 | 81,978 | 53 | 7 |
| Legal Affairs | 942 | 82,685 | 88 | 51,015 | 54 | 7 |
| Management Services | 1,816 | 168,325 | 93 | 135,943 | 75 | 9 |
| Military Affairs | 248 | 22,223 | 90 | 14,944 | 60 | 8 |
| Office of the Governor** | 330 | 30,560 | 93 | 14,509 | 44 | 6 |
| Parole Commission | 221 | 20,136 | 91 | 15,589 | 71 | 9 |
| Public Service Commission | 405 | 38,926 | 96 | 28,601 | 71 | 9 |
| Revenue | 5,391 | 500,689 | 93 | 428,958 | 80 | 10 |
| State*** | 894 | 82,428 | 92 | 56,282 | 63 | 8 |
| Transportation | 10,937 | 1,050,246 | 96 | 863,262 | 79 | 10 |
| Veterans' Affairs | 357 | 25,820 | 72 | 18,061 | 51 | 6 |
| TOTAL | 128,312 | 11,296,719 | 88 | 8,880,420 | 69 | 9 |

* Data includes the Florida School for the Deaf and the Blind. ** Office of the Governor - Data for pay plan 07 is shown. *** Data includes Ringling Museum.

1 Abolished as of 12/31/96.

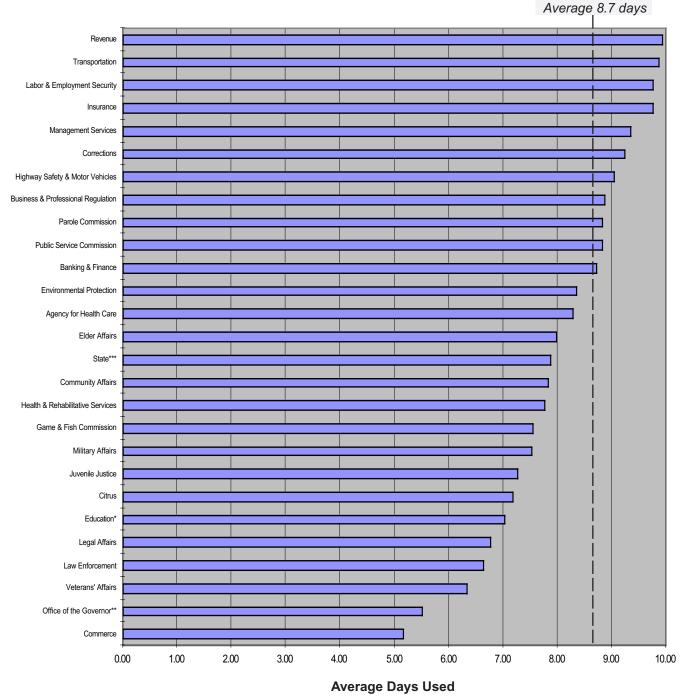




Annual Workforce Report - 1997 🔺

SICK LEAVE- AVERAGE DAYS USED PER EMPLOYEE BY AGENCY

Calendar Year 1996



* Data includes the Florida School for the Deaf and the Blind.

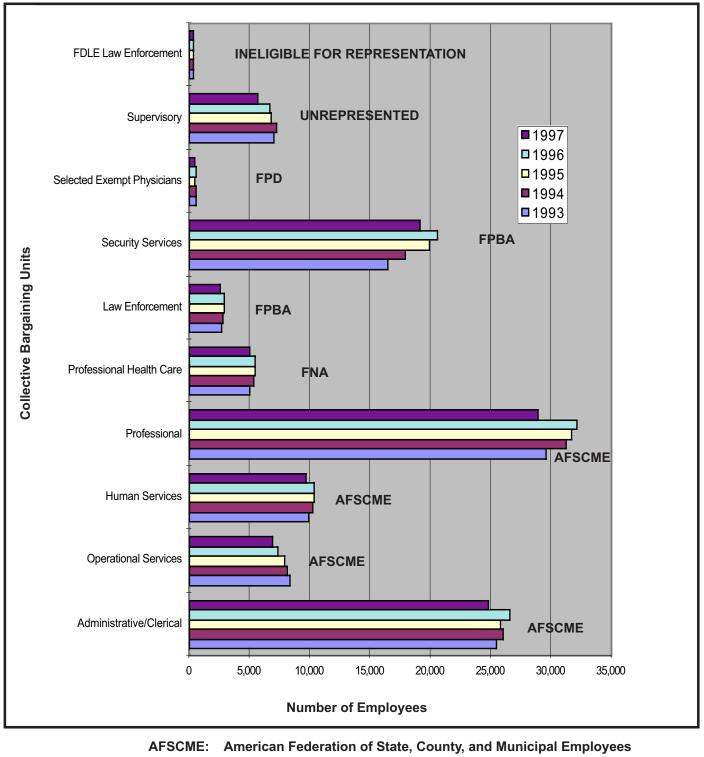
** Office of the Governor - Data for pay plan 07 is shown.

*** Data includes Ringling Museum.

Annual Workforce Report - 1997

COLLECTIVE BARGAINING UNITS

as of 12/31/97



- FNA: Florida Nurses Association
- FPBA:
 Florida Police Benevolent Association
- FPD: Federation of Physicians and Dentists

MERITORIOUS SERVICE AWARDS PROGRAM

Calendar Year 1997

The Department of Management Services is required to submit a report to the Legislature each year which outlines each agencies' level of participation in the Meritorious Service Awards Program. The Program has three components: superior accomplishment, suggestion and service. Through the superior accomplishment component, agencies provide incentives and recognition to employees who make exceptional contributions in improving the efficiency or effectiveness of state government operations. The suggestion component encourages and rewards employees for submitting ideas that measurably reduce costs or generate additional revenue. In the service component, agencies recognize employees at retirement or when they have achieved increments of five years of service to the State.

| | Accom | perior plishment ponent | Suggestion Component | | | lent | Service Component | | |
|-------------------------|--------------------------------------|-------------------------------------|--------------------------------------|------------------------|---------------------------|---|---|--------------------------------------|-----------------------------------|
| | Number of Employees Recognized | Total Expenditures I Incurred | Number of Suggestions Received | Number of Awards | Actual Cost Savings | Expenditures for Adopted Suggestions | # Recognized for Length of Service | # Recognized for Retirement | Total Expenditures Incurred |
| Administrative Hearings | 4 | \$6,200 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 |
| Agency for Health Care | 109 | \$6,700 | 9 | 0 | \$0 | \$0 | 221 | 17 | \$539 |
| Agriculture & Consumer | 47 | \$37,946 | 75 | 27 | \$38.155 | \$5.289 | 492 | 90 | \$4.317 |
| Banking & Finance | 143 | \$59,452 | 15 | 6 | \$1,027,848 | \$9,201 | 261 | 10 | \$1,217 |
| Business & Prof Reg. | 37 | \$5,382 | 13 | 0 | \$0 | \$0 | 45 | 36 | \$1,239 |
| Children & Families | 2,547 | \$35,255 | 121 | 91 | \$403,294 | \$6,550 | 3.650 | 412 | \$18,803 |
| Citrus | 39 | \$15,580 | 4 | 0 | \$0 | \$0,000 \$0 | 1 | 2 | \$51 |
| Community Affairs | 0 | \$0 | 1 | 0 | \$0 | \$0 \$0 | 87 | 2 | \$92 |
| Corrections | 307 | \$59,388 | 46 | 0 | \$0 | \$0 \$0 | 2,955 | 147 | \$10,546 |
| Education | 389 | \$92,731 | 9 | 0 | \$0 | \$0 | 0 | 0 | \$0 |
| Elder Affairs | 58 | \$47,924 | 0 | 0 | \$0 | \$0 | 47 | 4 | \$256 |
| Environ. Protection | 1.579 | \$343,599 | 37 | 0 | \$0 | \$0 | 532 | 43 | \$5,204 |
| FL School Deaf & Blind | 20 | \$3,450 | 3 | 0 | \$0 | \$0 | 90 | 8 | \$360 |
| Game & Fish Comm. | 6 | \$3,108 | 2 | 0 | \$0 | \$0 | 139 | 15 | \$877 |
| Health | 797 | \$577 | 0 | 0 | \$0 | \$0 | 830 | 25 | \$4.141 |
| Hwy Sfty & Motor Veh. | 78 | \$2,419 | 28 | 21 | \$0 | \$55 | 792 | 83 | \$2,048 |
| Insurance | 11 | \$5,638 | 9 | 3 | \$16,953 | \$2,222 | 156 | 17 | \$2,409 |
| Juvenile Justice | 598 | \$15,500 | 2 | 0 | \$0 | \$0 | 1,940 | 57 | \$2,905 |
| Justice Admin Comm. | 0 | \$0 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 |
| Labor & Emp Security | 300 | \$72,756 | 25 | 15 | \$11,371 | \$710 | 387 | 88 | \$2,876 |
| Law Enforcement | 170 | \$89,990 | 0 | 0 | \$0 | \$0 | 238 | 21 | \$4,068 |
| Legal Affairs | 54 | \$22,189 | 9 | 1 | \$0 | \$155 | 79 | 1 | \$388 |
| Lottery | 667 | \$95,710 | 0 | 0 | \$0 | \$0 | 252 | 4 | \$2,133 |
| Management Services | 318 | \$52,050 | 4 | 0 | \$0 | \$0 | 228 | 38 | \$2,737 |
| Military Affairs | 59 | \$23,734 | 0 | 0 | \$0 | \$0 | 10 | 5 | \$190 |
| Parole Commission | 42 | \$18,613 | 4 | 0 | \$0 | \$0 | 28 | 2 | \$0 |
| Public Service Com. | 58 | \$9,452 | 9 | 0 | \$0 | \$0 | 57 | 4 | \$200 |
| Retirement | 8 | \$3,277 | 6 | 0 | \$0 | \$0 | 36 | 3 | \$517 |
| Revenue | 410 | \$114,153 | 114 | 8 | \$39,431 | \$4,943 | 692 | 38 | \$1,010 |
| State | 30 | \$24 | 0 | 0 | \$0 | \$0 | 103 | 11 | \$598 |
| Statewide Prosecution | 34 | \$8,120 | 0 | 0 | \$0 | \$0 | 0 | 0 | \$0 |
| Transportation | 2,457 | \$110,848 | 142 | 32 | \$0 | \$11,797 | 1,710 | 215 | \$3,637 |
| Veterans' Affairs | 17 | \$6,605 | 3 | 0 | \$0 | \$0 | 5 | 1 | \$36 |
| TOTALS | 11,393 | \$1,368,367 | 690 | 204 | \$1,537,052 | \$40,923 | 16,087 | 1,399 | \$73,393 |

TELECOMMUTING PROGRAM

The State Employee Telecommuting Act, codified in Section 110.171, Florida Statutes, will be repealed on October 1, 1998, unless reenacted by the Legislature. This act authorized telecommuting, using technology to perform work away from the traditional worksite, as a workplace option for certain state employees.

The law requires the Department of Management Services (DMS) to coordinate the state's telecommuting program. As of July 1, 1997, there were 259 state employee's telecommuting, a 66% increase in participation over the previous year. Sixteen agencies voluntarily participate in the telecommuting program. Over the past three years, DMS has conducted annual surveys of agency telecommuting coordinators, supervisors, and telecommuters, as required by law. The survey findings indicated that all telecommuters and a large percentage of their supervisors report an increase in productivity and quality of work.

Statewide Telecommuting Program Survey Results Collected by the Department of Management Services Fiscal Years 1995 through 1997

| | 1994-1995 | 1995-1996 | 1996-1997 |
|----------------------------------|-----------|-----------|-----------|
| Total Number of Telecommuters | 70 | 156 | 259 |

Increased Employee Productivity and Quality of Work As Perceived by Supervisors and Telecommuters 1995 through 1997

| | 1994-1995 | 1995-1996 | 1996-1997 |
|---|------------|------------|------------|
| SUPERVISORS | | | |
| Increased Productivity | 33% | 38% | 41% |
| Increased Quality of Work | 47% | 55% | 40% |
| TELECOMMUTERS | | | |
| Increased Productivity Increased Quality of Work | 59% 65% | 81% 92% | 83% 96% |
| moreacea quality of Work | 0070 | 5270 | 0070 |

Amount of State Office Space Reduced by Telecommuting 1995 through 1997

| | 1994-1995 | 1995-1996 | 1996-1997 |
|---|---------------|-----------------------------|------------------------------|
| Reduced Number of State Offices Square Feet of State Office | 3 | 43 | 65 |
| Space Reduced Estimated Savings | Unknown* - | 6,300 sq. ft. \$90,594** | 8,752 sq. ft. \$129,004** |

* In the 1994-95 survey, supervisors were not asked how many square feet of state office space was reduced, only how many offices had been reduced due to telecommuting.

** Based on the State Pool Facility Rate of \$14.38 /sq. ft. in 1995 - 96 and \$14.74/sq. ft. in 1996-97.

FLORIDA STATE EMPLOYEES' CHARITABLE CAMPAIGN (FSECC)

The Florida State Employee's Charitable Campaign (FSECC) is the only authorized solicitation of state employees allowed at the workplace during work hours. The FSECC provides an organized and effective method by which employees can donate to charities of their choice, either through payroll deduction or a one-time gift. The FSECC promotes informed giving and charitable integrity. Charitable organizations, approved by the Steering Committee to participate in the Campaign, are screened to insure they meet the eligibility criteria presented in Section 110.181, Florida Statutes.

The program is administered by the Department of Management Services through a Governor and Cabinetappointed Steering Committee. The United Way is contracted to manage the statewide campaign and serve as Fiscal Agent to collect and distribute the funds. Some United Way Fiscal Agents serve multiple counties in their local campaign.

| United Way Fiscal Agent Area | 1993 | 1994 | 1995 | 1996 | 1997 | 93- 97 % Change |
|---------------------------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Alachua | \$64,928 | \$73,896 | \$84,071 | \$106,281 | \$112,398 | 73% |
| Big Bend | \$1,027,233 | \$1,105,533 | \$1,183,279 | \$1,304,255 | \$1,540,677 | 50% |
| Brevard | \$19,430 | \$31,377 | \$40,780 | \$41,798 | \$51,508 | 165% |
| Broward | \$77,068 | \$83,973 | \$74,857 | \$113,565 | \$131,274 | 70% |
| Central Florida | \$0* | \$74,570 | \$68,090 | \$78,909 | \$89,339 | |
| Charlotte | \$1,456 | \$1,524 | \$3,357 | \$4,186 | \$2,282 | 57% |
| Collier | \$0* | \$1,529 | \$5,143 | \$1,892 | \$1,053 | |
| Dade | \$66,772 | \$96,777 | \$123,553 | \$140,302 | \$168,680 | 153% |
| Escambia | \$40,061 | \$49,418 | \$56,682 | \$53,377 | \$63,639 | 59% |
| Heart of Florida | \$114,241 | \$160,351 | \$174,088 | \$190,732 | \$220,552 | 93% |
| Hernando | \$1,331 | \$2,179 | \$2,602 | \$2,486 | \$3,412 | 156% |
| Hillsborough | \$205,363 | \$302,238 | \$314,265 | \$364,605 | \$420,719 | 105% |
| Lake/Sumter | \$10,042 | \$13,378 | \$12,691 | \$10,342 | \$13,591 | 35% |
| Lee | \$14,276 | \$25,268 | \$30,002 | \$34,182 | \$27,143 | 90% |
| Manatee | \$1,411 | \$2,161 | \$2,243 | \$4,038 | \$5,445 | 286% |
| Marion | \$20,477 | \$24,226 | \$22,465 | \$28,742 | \$31,612 | 54% |
| Martin | \$8,737 | \$9,509 | \$6,918 | \$10,593 | \$13,982 | 60% |
| Monroe | \$3,806 | \$6,148 | \$9,805 | \$9,988 | \$8,863 | 133% |
| Northeast Florida | \$76,189 | \$104,872 | \$109,758 | \$108,789 | \$129,071 | 69% |
| Northwest Florida | \$0* | \$38,178 | \$43,224 | \$42,307 | \$55,006 | |
| Okaloosa/Walton | \$6,764 | \$8,004 | \$12,169 | \$9,647 | \$14,486 | 114% |
| Palm Beach | \$41,108 | \$84,264 | \$56,316 | \$70,095 | \$65,736 | 60% |
| Pasco | \$6,642 | \$10,437 | \$10,564 | \$11,634 | \$11,896 | 79% |
| Pinellas | \$44,935 | \$45,027 | \$47,531 | \$49,803 | \$51,345 | 14% |
| Putnam Co. | \$0* | \$0 | \$0 | \$0 | \$5,000** | |
| St. Johns Co. | \$17,424 | \$0 | \$0 | \$0 | \$14,000** | -20% |
| St. Lucie | \$7,360 | \$9,429 | \$7,632 | \$15,419 | \$22,863 | 211% |
| Santa Rosa | \$3,415 | \$2,744 | \$2,948 | \$6,058 | \$9,909 | 190% |
| Sarasota | \$11,887 | \$20,126 | \$18,809 | \$20,568 | \$23,734 | 100% |
| Suwannee Valley | \$12,579 | \$21,223 | \$22,269 | \$20,440 | \$27,516 | 119% |
| Volusia/Flagler | \$34,700 | \$56,187 | \$60,889 | \$62,216 | \$69,992 | 102% |
| TOTALS | \$1,939,635 | \$2,464,546 | \$2,607,000 | \$2,917,249 | \$3,406,723 | 76% |

Note: While FSEC Campaign contributions have increased 76% over the past 5 years, the DMS cost to administer the statewide Campaign has decreased 34.3%. This reduction is primarily due to technological enhancements resulting in reduced staff costs.

* Some of the smaller counties may choose not to participate in the FSEC Campaign every year or choose to be a part of another larger county's campaign.

** Estimated totals

PREPARED BY:

FLORIDA DEPARTMENT OF MANAGEMENT SERVICES

HUMAN RESOURCE MANAGEMENT PROGRAM 4050 ESPLANADE WAY, BUILDING 4040, SUITE 360 TALLAHASSEE, FLORIDA 32399-0950

(850) 922-5449 (SC) 292-5449

PROJECT TEAM:

WENDY DUGAN PERSONNEL CONSULTANT

WINDLE EDENFIELD PERSONNEL RESEARCH ANALYST I

> CAROLYN JOHNSON PERSONNEL CONSULTANT

DAVE KNAPP INFORMATION MANAGER

DAN MONIZ PERSONNEL RESEARCH ANALYST II

BE WHITFIELD PERSONNEL RESEARCH ANALYST II

Visit our website at: http://fcn.state.fl.us/dms/pms/index.html