

LONG-RANGE PROGRAM PLAN



**Fiscal Years 2006-2007
Through 2010-2011**

September 15, 2005
Guy M. Tunnell, Commissioner



TABLE OF CONTENTS

Page

AGENCY MISSION AND VALUES	1
GOALS, OBJECTIVES, OUTCOMES	2
Goal 1: Improve the detection and capture of suspected criminals	2
Goal 2: Support the prosecution of criminal cases	4
Goal 3: Prevent crime and promote public safety	5
Goal 4: Prevent and respond to threats against domestic security and other disasters.....	7
LINKAGE TO GOVERNOR’S GOALS	8
LINKAGE TO GOVERNOR’S PRIORITIES	10
TRENDS AND CONDITIONS	11
Exhibits	
Agency Workforce- Plan Exhibit I	23
Performance Measures and Standards- Plan Exhibit II.....	24
Performance Measure Assessment- Plan Exhibit III	29
Performance Measure Validity and Reliability- Plan Exhibit IV	n.a.
APPENDICES	
Key Terms used in the LRPP	49

FDLE MISSION AND VALUES

FDLE's Mission

Promote Public Safety

To promote public safety and strengthen domestic security by providing services in partnership with local, state, and federal criminal justice agencies to prevent, investigate, and solve crimes while protecting Florida's citizens and visitors.

FDLE's Values

FDLE is dedicated to four basic values that drive the organization. All of FDLE's members are committed to the highest standards of **SERVICE** to the law enforcement community and others we serve; **INTEGRITY** of the organization and the individual; **RESPECT** for each member as our most valuable asset; and **QUALITY** in everything we do. It is this dedication that will continue to keep FDLE at the forefront of the state's and the nation's quality criminal justice agencies.

GOALS, OBJECTIVES & OUTCOMES

GOAL 1: Ensure and enable the detection of crime, investigation of criminal activity, and apprehension of suspected criminals

Objective I: Conduct effective criminal investigations

Outcome I.1: Increase percent of closed criminal investigations resolved

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
78% 1997/1998	78%	79%	80%	80%	81%

Outcome I.2: Increase the percentage of criminal investigations closed with arrests

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
62% 1997/1998	65%	66%	67%	68%	69%

Objective II: Conduct effective public assistance fraud investigations

Outcome II.1: Increase the percentage of public assistance fraud investigations referred for Administrative Hearing or prosecution

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
73% 2000/2001	90%	91%	92%	93 %	94%

Objective III: Provide timely and quality forensic and investigative assistance

Outcome III.1: Decrease turnaround time for all lab disciplines

	Baseline/ Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
Toxicology	44 Days 2000/2001	40	39	39	38	38
Serology/DNA	111 Days 2000/2001	111	110	110	109	109
Chemistry	35 Days 2000/2001	30	29	29	28	28
Firearms	135 Days 2000/2001	80	79	79	78	78
Crime Scene	40 Days 2000/2001	30	29	29	28	28
AFIS	56 Days 2000/2001	50	49	49	48	48
CER	123 Days 2000/2001	90	89	89	88	88
Microanalysis	118 Days 2000/2001	115	114	114	113	113
Latent Prints	65 Days 2000/2001	60	59	59	58	58

Outcome III.2: Increase the number of samples analyzed for the DNA Database

Baseline/ Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
29,118 1997/1998	30,000	34,500	39,000	43,500	48,000

Objective IV: Promote availability and effective use of criminal justice information and intelligence

Outcome IV.1: Maintain customer satisfaction with online crime data while increasing the number of certified operators accessing the Florida Crime Information Center system

	Baseline/ Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
Satisfaction	94.4%. 1996/1997	98%	98%	98%	98%	98%
Certified Operators	53,050 2002/2003	56,177	57,300	58,446	59,614	60,806

Outcome IV.2: Maintain accuracy of criminal history data while reengineering and replacing the central repository and automated fingerprint identification system

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
82% 1997/1998	93%	93%	93%	93%	93%

Outcome IV.3: Provide substantive Florida Crime Information Center hot files responses within 10 seconds

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
96% 2000/2001	98%	98%	98%	98%	98%

Outcome IV.4: Increase the number of registered sexual predators/ offenders identified to the public

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
15,650 1998/1999	37,865	39,758	41,745	43,832	46,023

Outcome IV.5: Increase the percent of criminal arrest information received electronically for entry into the criminal justice history system

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
51% 1998/1999	90%	90%	91%	91%	92%

GOAL 2: Support the prosecution of criminal cases

Objective V: Ensure the effectiveness and quality of evidence collection, analysis, and processes

Outcome V.1: Increase the percentage of completed laboratory submissions

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
92% 1995/1996	95%	95%	95%	95.5%	95.5%

Objective VI: Provide expert forensic analysis and testimony

Outcome VI.1: Increase the percentage of completed laboratory submissions

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
92% 1995/1996	95%	95%	95%	95.5%	95.5%

Objective VII: Provide the highest quality investigative support, consultation, and testimony

Outcome VII.1: Increase percent of closed criminal investigations resolved

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
78% 1997/1998	78%	79%	80%	80%	81%

Objective VIII: Provide timely and useful criminal justice information in support of criminal prosecutions

Outcome VIII.1: Increase the number of certified operators accessing the Florida Crime Information Center system

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
53,050 2002/2003	56,177	57,300	58,446	59,614	60,806

Outcome VIII.2: Maintain accuracy of criminal history data while designing and implementing the integrated criminal history system

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
82% 1997/1998	93%	93%	93%	93%	93%

Goal 3: Prevent crime and promote public safety

Objective IX: Promote professionalism in the criminal justice community and ensure well-trained criminal justice professionals

Outcome IX.1: Increase the number of students participating in the integrated program of leadership and management education and increase student satisfaction

	Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
FCJEI	851 1997/1998**	840 trained	850 trained	860 trained	870 trained	880 trained
Leadership Center	260 2000/2001	717 trained	735 trained	753 trained	753 trained	772 trained

	Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
FCJEI	92% 1998/1999	93%	93%	94%	94%	95%
Leadership Center	89% 1998/1999	93%	93%	94%	94%	95%

** 1997/1998 was the first year that the FCJEI was in service and initial student registration was high as this was the first time this training was offered. After initial training, the number of individuals who had not received this training was smaller and the ensuing student registrations achieved a more consistent level.

Outcome IX.2: Increase customer satisfaction with on-line officer training, certification, and employment

	Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
Customer Satisfaction	91% 2000/2001	94%	94%	94%	95%	95%

Objective X: Support local law enforcement and criminal justice agencies through enhanced information sharing

Outcome X.1: Increase the number of certified operators accessing the Florida Crime Information Center system

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
53,050 2002/2003	56,177	57,300	58,446	59,614	60,806

Objective XI: Provide programs and strategies to enhance agency cooperation and coordination

Outcome XI.1: Increase the number of missing children cases worked

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
50 1997/1998	4,000	4,080	4,161	4,244	4,328

Objective XII: Provide improved public access to information about crime and criminals

Outcome XII.1: Increase the number of responses to Internet requests for crime statistics

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
164,992 2000/2001	890,391	908,198	926,361	944,888	963,785

Outcome XII.2: Increase the number of registered sexual predators/ offenders identified to the public

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
15,650 1998/1999	37,865	39,758	41,745	43,832	46,023

Objective XIII: Protect, police, and secure the Capitol Complex and provide security to the Governor and other dignitaries

Outcome XIII.1: Increase the number of Capitol Police officer patrol hours

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
72,800 2000/2001	96,432	98,942	99,042	99,142	99,242

Outcome XIII.2: Continue to provide for security for the governor and dignitaries

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
52 1999/2000	52	52	52	52	52

GOAL 4: Prevent and respond to threats against domestic security and other disasters

Objective XIV: Provide intelligence to and promote information sharing among local and state domestic security partners to prevent acts of terrorism

Outcome XIV.1: Maintain the number of domestic security concerns reported and responded to by Regional Domestic Security Task Forces

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
1,398 2002/2003	1,000	1,500	1,600	1,650	1,700

Objective XV: Coordinate the effective response to acts of terrorism and protection of the state's critical infrastructure

Outcome XV.1: Ensure the number of domestic security concerns reported are responded to by Regional Domestic Security Task Forces

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
1,398 2002/2003	1,000	1,500	1,600	1,650	1,700

Objective XVI: Manage law enforcement response to natural and man-made disasters

Outcome XVI.1: Maintain the number of domestic security concerns reported and responded to by Regional Domestic Security Task Forces

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
1,398 2002/2003	1,000	1,500	1,600	1,650	1,700

Objective XVII: Provide for the protection of the state's critical infrastructure

Outcome XVII.1: Maintain the number of domestic security concerns reported and responded to by Regional Domestic Security Task Forces

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
1,398 2002/2003	1,000	1,500	1,600	1,650	1,700

Outcome XVII.2: Number of Domestic Security training courses delivered

Baseline/Year	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010	FY 2010/2011
150 2003/2004	125	125	100	100	100

FDLE GOALS AND OBJECTIVES LINKED TO GOVERNOR'S GOALS

Governor's Goal No. 1 – Improve student achievement

Governor's Goal No. 2 – Reduce violent crime and illegal drug use

FDLE GOAL 1: Ensure and enable the detection of crime, investigation of criminal activity, and apprehension of suspected criminals

Objective I: Conduct effective criminal investigations

Objective III: Provide timely and quality forensic and investigative assistance

Objective IV: Promote availability and effective use of criminal justice information and intelligence

FDLE GOAL 2: Support the prosecution of criminal cases

Objective VII: Provide the highest quality investigative support, consultation, and testimony

Objective VIII: Provide timely and useful criminal justice information in support of criminal prosecutions

FDLE GOAL 3: Prevent crime and promote public safety

Objective X: Support local law enforcement and criminal justice agencies through enhanced information sharing

Objective XI: Provide programs and strategies to enhance agency cooperation and coordination

Governor's Goal No. 3 – Create a smaller, more effective, more efficient government that fully harnesses the power of technology to achieve these goals

FDLE GOAL 1: Ensure and enable the detection of crime, investigation of criminal activity, and apprehension of suspected criminals

Objective IV: Promote availability and effective use of criminal justice information and intelligence

FDLE GOAL 2: Support the prosecution of criminal cases

Objective VIII: Provide timely and useful criminal justice information in support of criminal prosecutions

FDLE GOAL 3: Prevent crime and promote public safety

Objective IX: Promote professionalism in the criminal justice community and ensure well-trained criminal justice professionals

Objective XI: Provide programs and strategies to enhance agency cooperation and coordination

Governor's Goal No. 4 – Create a business climate that is conducive to economic opportunity

Governor's Goal No. 5 – Help the most vulnerable among us

FDLE GOAL 3: Prevent crime and promote public safety

Objective XI: Provide programs and strategies to enhance agency cooperation and coordination

Objective XII: Provide improved access to information about crime and criminals

Governor's Goal No. 6 – Enhance Florida's environment and quality of life

FDLE GOAL 3: Prevent crime and promote public safety

Objective IX: Promote professionalism in the criminal justice community and ensure well-trained criminal justice professionals

FDLE GOAL 4: Prevent and respond to threats against domestic security and other disasters

Objective XVII: Provide for the protection of the state's critical infrastructure

FDLE GOALS LINKED TO GOVERNOR'S PRIORITIES

Governor's Priority No. 1 – Improving Education

Governor's Priority No. 2 – Strengthening Families

FDLE Goal 1: Ensure and enable the detection of criminal activity, and apprehension of suspected criminals

FDLE Goal 3: Prevent crime and promote public safety

FDLE Goal 4: Prevent and respond to threats against domestic security and other disasters

Governor's Priority No. 3 – Promoting Economic Diversity

TRENDS AND CONDITIONS

Introduction

The Florida Department of Law Enforcement's (FDLE) Long-Range Program Plan (LRPP) for Fiscal Years 2006-07 through 2010/2011 is a goal-based, five-year planning document that identifies the agency's priorities, goals, and objectives. The Department reviewed and evaluated past, current, and projected performance data on all services and activities within FDLE's five programs: Investigations and Forensic Science; Criminal Justice Information; Criminal Justice Professionalism; Executive Direction and Business Support; and the Florida Capitol Police. The performance data and trends were used to adjust goals and performance objectives where necessary. This document is intended to provide a strategic direction for the department to ensure criminal justice goals are attained and serve as a resource for policymakers, stakeholders, and the citizens of Florida.

Statutory Authority

FDLE's primary responsibility is to prevent, investigate, and solve crimes while protecting Florida's citizens, as defined in Chapters 98, 311, 741, 775, 877, 937 and 943, Florida Statutes.

FDLE offers a range of diverse services to Florida's law enforcement community, criminal justice partners, and citizens. Performance goals and customer surveys have been established and are used to monitor the performance, delivery, and quality of FDLE's services.

Agency Planning Approach

FDLE Program Leaders regularly initiate workgroups to assess the agency's strengths, weaknesses, opportunities, and threats (SWOT). FDLE utilizes statewide crime data and trends, demand for service, performance data, and customer input to determine where to place resources and what, if any, additional resources will be required over the next several years to ensure strategic goals and objectives are achieved.

This plan was developed based on a careful consideration of the department's mission, capabilities and environment which leads to priority-based allocation of fiscal, human, technological, capital, and other resources. It will be used to implement priority-based resource allocation decisions. In developing the plan, the department reviewed and examined all programs, services, and activities funded in current year estimated expenditures using zero-based budgeting principles. All programs, services, and activities were examined to determine if they should be continued, modified, or subjected to reallocation based on department priorities.

Trends and Conditions

FDLE has identified **four major goals** to promote public safety. These goals, listed in priority order, are

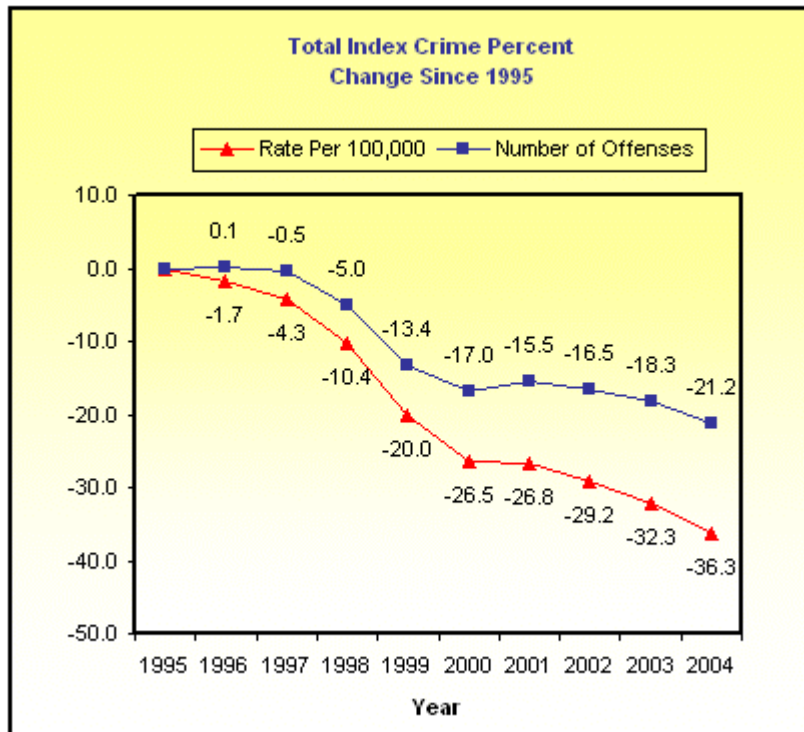
- 1) Ensure and enable the detection of crime, investigation of criminal activity, and apprehension of suspected criminals;**
- 2) Support the prosecution of criminal cases;**
- 3) Prevent crime and promote public safety; and**
- 4) Prevent and respond to threats against domestic security and other disasters.**

In order to ensure effective and efficient statewide implementation of its mission and to accomplish the state's long-term vision, it is critical that the department monitor its environment. This monitoring includes tracking current trends and conditions within the state, nation, and world. This section is dedicated to highlighting such influences on the department's goals and objectives.

GOAL 1: ENSURE AND ENABLE THE DETECTION OF CRIME, INVESTIGATION OF CRIMINAL ACTIVITY, AND APPREHENSION OF SUSPECTED CRIMINALS

Investigative Assistance. FDLE conducts independent and multi-jurisdictional investigations focusing on major drugs, violent crime, public integrity, fraud/economic crime and domestic security. It also offers specialized assistance for computer crimes and financial crimes which can encompass one or more of these focus areas and partners with state and local agencies to dismantle cargo theft and other types of smuggling rings.

In 1992, the crime rate in Florida began a gradual decline that continues to this day. Multiple factors contribute to this decrease: successful efforts to merge the proactive and aggressive work of local, state and federal law enforcement agencies, and recently enacted anti-crime legislation.



This graph illustrates changes in the volume and rate (per 100,000 population) of index crime since 1995. From 1995 to 2004, index crimes are down 21.2 percent in number and 36.3 percent in rate.

Source: FDLE Uniform Crime Report Data 2004

A number of resources have been created to allow for the most reliable methods of information collection and dissemination to assist local, state and federal agencies. FDLE maintains the Criminal Justice Network (CJNET) through which Florida’s criminal justice agencies are provided access to a myriad of online systems to assist in the prevention, detection and capture of criminals. Some of these include:

- AFIS or the (Automated Fingerprint Identification System) collects fingerprints and demographic information for individuals arrested;
- CCH (Computerized Criminal History) System - collects criminal history information
- DNA Database allows law enforcement agencies to search FDLE records for possible matches when solving crimes;
- InSite - The former intelligence systems known as DrugNET (drug related intelligence), GangNET (gang members intelligence), and ThreatNet (terrorism intelligence) are being incorporated into this single intelligence system.
 - DrugNET or the Florida Drug Intelligence System shares drug related intelligence, and provides conflict resolution, target identification, graphical mapping, and statistical information on seizures and arrests;
 - GangNET or the Florida Gang Intelligence System collects and stores information that tracks gang members, documents gang activity and exchanges information; and
 - ThreatNet or the Florida Domestic Security and Counter-Terrorism Database ensures terrorism intelligence is gathered, analyzed and disseminated.

These databases represent a small sampling of the centralized investigative information available to the law enforcement community through the Department. Their successes have been instrumental in helping to advance the concept of a national intelligence system where various types of intelligence and information maintained by states across the country can be securely accessed by participating states.

FDLE also hosts and assists with the development and maintenance of information on criminal history, jail management and criminal case disposition information among others. The Factual Analysis Criminal Threat Solution (FACTS – formerly known as FCIC Plus) is an investigative tool which allows crime intelligence analysts the capacity to simultaneously query multiple public and private data sources.

FDLE is currently designing FALCON - Florida's Integrated Criminal History System (ICHS) to replace the Computerized Criminal History System (CCH) and the Automated Fingerprint Identification System (AFIS). The existing CCH system, designed in the early 1970's, and AFIS (established in 1987), have become antiquated and are reaching storage capacity. The ICHS will integrate records from both CCH and AFIS into a system able to support the capacity and high volume processing needs of customers. In addition, it will include state-of-the-art technology that will improve integration between criminal history information, fingerprint images and photographic images.

FALCON is expected to be fully operational in June of 2009. There will be incremental deliveries of functions that will allow stakeholders to experience some of the FALCON features and make their respective transition plans for their own agencies. The current plan calls for features in Build 2A to be available in August 2006, Build 2B features will be available in September 2007, Build 3 features will be available in July 2008, and final operational capability will occur with Build 4 completion in June 2009.

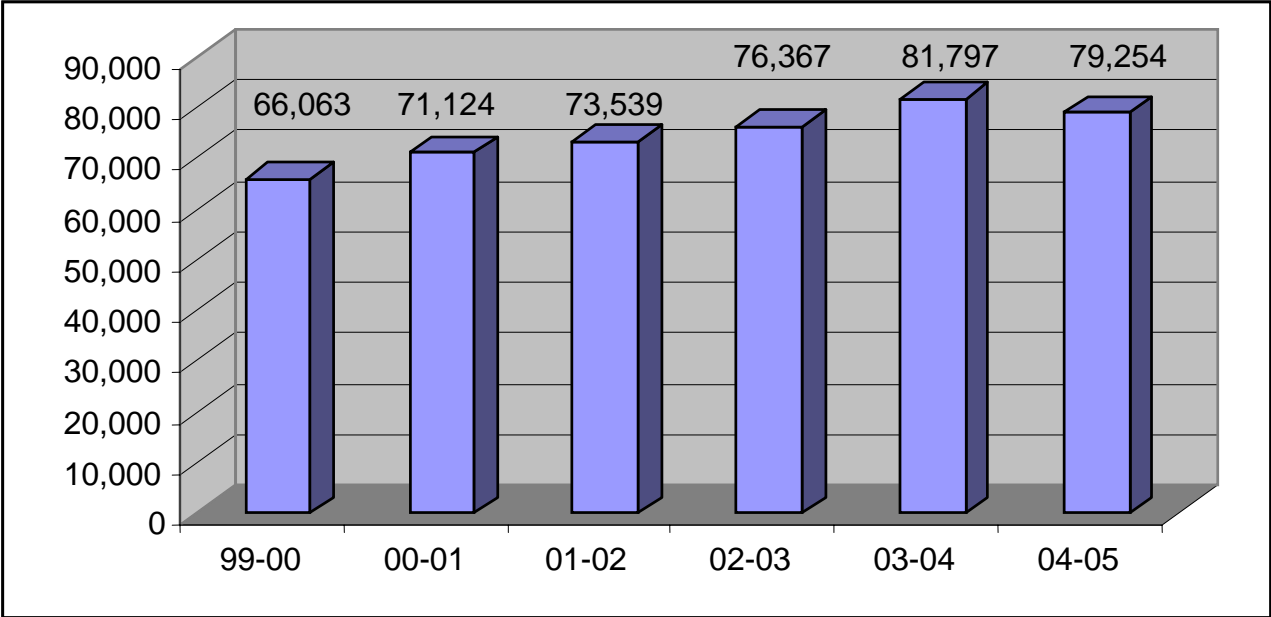
FDLE also investigates fraud and abuse in Florida's public assistance programs. These investigations primarily occur in the cash assistance (WAGES), food stamp, Medicaid, school readiness, subsidized child day care programs, Emergency Financial Assistance in Housing, Women, Infants and Children (WIC) and Relocation Assistance programs. Investigations are conducted on program recipients, employees of the various assistance programs suspected of compromising their official positions, and providers of day care services. Investigations may be conducted in partnership with local, state and federal social service and criminal justice agencies. During 2004-05, public assistance fraud investigators conducted 3,910 investigations.

GOAL 2: SUPPORT THE PROSECUTION OF CRIMINAL CASES

Forensic Services. FDLE's crime laboratories provide scientific analysis of evidence as requested by local, state, and federal criminal justice agencies with jurisdiction in the state. The timeliness in the delivery of all forensic services is critical to law enforcement agencies and to the resolution of cases. Turnaround standards have been established for each discipline based on the discipline's unique characteristics. During FY 2004-05 the number of incoming service requests (90,734)

increased by 3% over the previous year. Despite this increase in service requests, three (3) disciplines were able to meet their turnaround standards: AFIS, Toxicology, and Computer Evidence Recovery.

Crime Laboratory Service Request Completions



Use of the DNA Database services is also increasing. The Database currently houses DNA samples from individuals convicted of sexual assault, lewdness, indecent exposure, robbery, aggravated battery, homicide, car jacking, home invasion robbery, burglary, kidnapping and manslaughter and all violent felonies. The samples are collected, analyzed, compared against existing casework samples in the Database for potential matches, and stored in the Database for future use in identifying criminal suspects who have left DNA evidence at crime scenes or who have previously submitted required DNA samples. Since its inception in 1990, the Database has collected approximately 269,106 samples, had 3,497 hits and assisted in over 3,900 investigations. Florida's DNA Database represents 11% of the total offender profiles nationally.

The number of cases requiring DNA/Serology analysis has increased about 10% over the past year. Additional funding for forensic technologists, robotics, and other equipment, as well as funds to outsource with private, accredited agencies has been utilized to bring down the backlog and reduce the turnaround time. FDLE has maximized grant funding to help keep up with the increasing demand.

The importation, trafficking and use of illegal drugs has historically been a problem in Florida. The state's many ports of entry, extensive coastline and proximity to the major trafficking routes of the Caribbean, have made it an ideal point for the import of controlled substances. It is estimated that approximately 25-30% of the nation's total supply of cocaine and marijuana is imported through Florida. While these drugs continue to present a threat to our state the abuse of

methamphetamine as well as the proliferation of clandestine laboratories producing the drug have become the greatest drug threat to the state. The social and environmental impact from these labs is staggering. The state has seen the seizure of clandestine labs climb from a dozen in 1999 to over 300 in 2004. The second greatest emerging trend of abuse is the rapid growth of abuse of prescription pharmaceutical drugs. Illegal diversion of these drugs ranges from addicts forging prescriptions for personal use to unscrupulous physicians writing unnecessary prescriptions for pay as well as wholesale trafficking of illegally diverted drugs. This trend will continue to grow with the threat of illegal online pharmacies.

To address this problem, in 2004, the Legislature provided FDLE with four special agents to participate in newly formed pharmaceutical drug Diversion Response Teams in Miami, Fort Lauderdale, Orlando, and Tallahassee. Team members began working in partnership with local, state, and federal law enforcement and regulatory agencies to coordinate prosecution of those responsible for the diversion of pharmaceutical drugs. As of June 2005, the teams successfully shut down more than ten separate Internet pharmacies and disrupted illegal pharmaceutical sales in four states. During 2005, FDLE received funds from the Legislature for four additional special agent positions to continue building teams and addressing this growing problem across the state.

Promoting Professionalism. In order to meet the demands of the complexities of crime in Florida, today's criminal justice officer must be able to respond and react in a competent and capable manner. FDLE provides career development and customized training for criminal justice officers to enhance their ability to effectively deal with victims and perpetrators of crime.

Because of Florida's unique climate, geography, and population, Florida's criminal justice officers are often called upon to protect Florida's citizens in cases of natural disasters and catastrophic events, including terrorist incidents. FDLE is also directly involved in establishing training standards, identifying appropriate training curricula/materials, and initiating focused training for local law enforcement, fire, emergency, and other "first responders" to prepare them to respond to terrorist incidents.

FDLE has recently implemented an enhanced law enforcement basic recruit training curriculum that has adopted adult learning theory, threaded concepts, a problem solving model and is scenario based. Additionally, the new curricula has expanded officer training to include community policing concepts that prepare an officer to respond to calls of citizens in need, specifically addressing areas such as the elderly, disabled and mentally ill. FDLE provides in-depth training to all ranks through its enhanced basic training, Florida Leadership Academy, Senior Leadership Program, and the Chief Executive Seminars. This ensures that Florida's law enforcement officers are kept up to date on policing methods throughout their careers.

To ensure that Florida's citizens and criminal justice agencies receive the highest quality criminal justice services, FDLE develops and administers approximately 8000 certification examinations annually. The examinations are administered to basic recruits seeking to become certified correctional officers, correctional probation officers, and law enforcement officers.

In addition to criminal justice officers, the value of competent and professional law enforcement analysts in support of investigations continues to become even more evident. Recognizing this,

FDLE has developed an Analyst Academy and Certification Program to provide specialized training to criminal intelligence analysts in local and state law enforcement agencies across Florida. The anticipated impact will be enhanced investigative outcomes and professionalism among this critical investigative support position.

The State of Florida is recognized as a national leader in addressing officer discipline issues. This FDLE function provides a valuable public service that helps ensure ethical behavior of officers. The identification of serious officer misconduct provides valuable insight in addressing these issues as additional officer training needs. It is important to note that while officers committing infractions that result in state-imposed disciplinary penalties are a serious concern, the prevalence of such incidents has historically been less than 1% of the workforce.

In assisting employing agencies to ensure that all officers meet and maintain the standards required by Florida Statutes and Administrative Rules, FDLE monitors and maintains an on line automated system of officer training records, certification and employment. This system is approaching 10 years of age and as a result is experiencing some difficulties. A review and evaluation process is currently underway to identify and select a replacement system. During this transition phase customer satisfaction may decrease slightly. However, it is anticipated it will exceed current levels once the new system is implemented.

GOAL 3: PREVENT CRIME AND PROMOTE PUBLIC SAFETY

Changing Population, Empowering Floridians. Florida continues to be one of the fastest growing states in the nation. The population in the state has grown 26.2% over the past 10 years, now surpassing 17 million residents and elevating Florida to the fourth largest state in the country. The public conditions that encompass Florida's large, diverse, multi-cultural, and multi-aged population provide many opportunities and threats for the criminal justice community. Ensuring public safety for the citizens and visitors of the state remains a concern and top priority. One way to accomplish this goal is through effective investigations that result in the elimination or reduction of criminal activity.

By 2025 the elderly population is projected to increase from 17.9% to 26.3% of the state's population. The juvenile population is expected to grow by nearly 11.7%. These projected changes in the age distribution of the citizens in Florida will continue to have an impact on the types and volume of crimes committed. As these special populations increase, so will the special types of crimes that prey on these vulnerable citizens.

FDLE has placed a high priority on empowering citizens with information to help them protect themselves and their families. In Florida, criminal history background screening for licensing and employment purposes is required, and certain occupations also mandate criminal history checks. Florida also passed legislation authorizing record checks for volunteers working with children or the elderly, under the Foley amendment to the National Child Protection Act. These programs serve to protect the public, particularly the most vulnerable: Florida's children, elderly, and disabled.

Preventing criminals from being placed in positions of trust or responsibility is a valuable crime prevention measure. FDLE has focused on customer service and has established performance standards that ensure prompt processing of criminal history requests. Understanding the importance of timely responses to customers needing criminal history information to support sensitive hiring and licensing decisions is key to doing good business. FDLE has been able to meet or exceed these turnaround standards 100% of the time in FY 2004-2005.

FDLE is currently involved in implementing its portions of the Jessica Lunsford Act, passed by the Florida Legislature in 2005. The many tasks FDLE is responsible for under the act include: modifying the Sexual Predator/Offender database for new re-registration requirements and analytical tracking of absconders registration; providing equipment based on Joint Application Design (JAD) specifications such as digital cameras, signature pads, two digit readers for Sheriffs' Offices; developing new training for local law enforcement agencies and composing new procedures for locating and documenting absconders; and holding regional meetings to study the collection and dissemination of criminal history information during first appearance to court and probation officials.

The concept of civilian criminal history checks has become much more widespread and urgent since September 11, 2001. Historically required in Florida for certain occupations or licenses (such as teachers, daycare workers, police officers, etc.), the demand for timely fingerprint-based criminal history checks has exploded. To improve this service to the public, FDLE has invested in the Civil Workflow Control System (CWCS), which allows entities to submit information and fingerprints electronically. CWCS, first used by Florida's seaports to combat smuggling, provides a state and local criminal history response within 48 hours (often a shorter time). Previously, the state and national processing of paper fingerprint cards could take weeks or months. This system often eliminates criminals from positions or situations where they could harm both private industry and the public. FDLE is continually extending use of the CWCS for new types of employment and licensing checks throughout the state. During FY 2004-2005, the concept of applicant or employment checks was expanded by the Florida Legislature to include the retention of certain types of prints (i.e., educational workers, DJJ employees) and continual check of the incoming arrest prints to notify employers of any employee arrests.

Safety through Technology. Florida has experienced rapid growth, increased technological opportunities, and the emergence of specialized forms of crime. As never before, technology is presenting criminals with new opportunities, and criminal justice agencies must adjust to address new types of cyber-crime, including fraud and Internet stalking, as well as direct virus attacks on computer systems themselves. To combat the predicted increase in computer-related crime, FDLE developed a comprehensive solution: establishment of the Florida Computer Crime Center, expansion of the Computer Evidence Recovery (CER) Program and enhancement of regional investigative capabilities. The Florida Computer Crime Center (FC3) serves as a "working clearinghouse" for computer crime in Florida. FC3 ensures Florida is better prepared to anticipate, prevent, react to, and recover from acts of terrorism, sabotage, and cyber crime, as well as natural disasters.

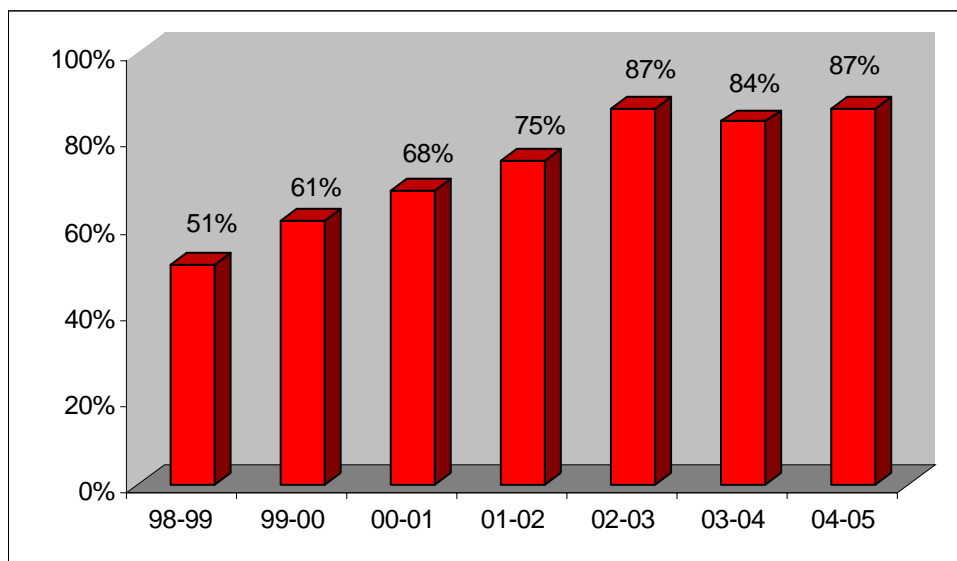
Sharing information is key to crime prevention and FDLE has developed several approaches to provide current information to criminal justice customers and the public. The Criminal Justice Network (CJNet), managed by FDLE, provides authorized criminal justice partners access to

computerized criminal histories such as the National Crime Information Center, National Drug Pointer Index, Interstate Identification Index, InSite (formerly ThreatNet and DrugNet) and a number of other state and national databases. FDLE also maintains a public website that provides information on Florida's sexual offenders and predators, career criminals, missing children, most wanted fugitives and other items of interest to the public. This site allows members of the public to request criminal history record checks online, check wanted or missing persons or stolen property files, and to identify sexual predators or offenders in their neighborhood.

On the domestic security front, FDLE has provided a mechanism for the timely and secure sharing of critical information through the establishment of ThreatCom. ThreatCom is a web-based communication and incident notification system utilized by the Regional Domestic Security Task Forces (RDSTF) to enable communication between the multiple public safety disciplines involved in the state's domestic security effort.

FDLE handles a number of criminal justice information databases to help promote public safety. The backbone of criminal justice telecommunications in our state is the Florida Crime Information Center (FCIC), which maintains nearly 61,127 devices in approximately 1,124 federal, state, and local criminal justice agencies. The system processes between 50 and 60 million data transactions per month (for a total of 711,554,462 transactions in FY 04-05), and allows criminal justice agencies virtually instantaneous access to information. FDLE also maintains the 3rd largest criminal history file in the nation, with criminal history records on more than 4 million offenders. Serving as the state repository, FDLE makes the records available to criminal justice agencies in Florida and across the country, as well as other governmental agencies and the public. Each record is fully computerized and supported by fingerprints to help positively identify offenders. About 87% of Florida's arrest fingerprint data is received electronically by FDLE from Livescan booking devices located at jails across the state.

Percentage of criminal arrest information received electronically (through Livescan) for entry in to the criminal history system



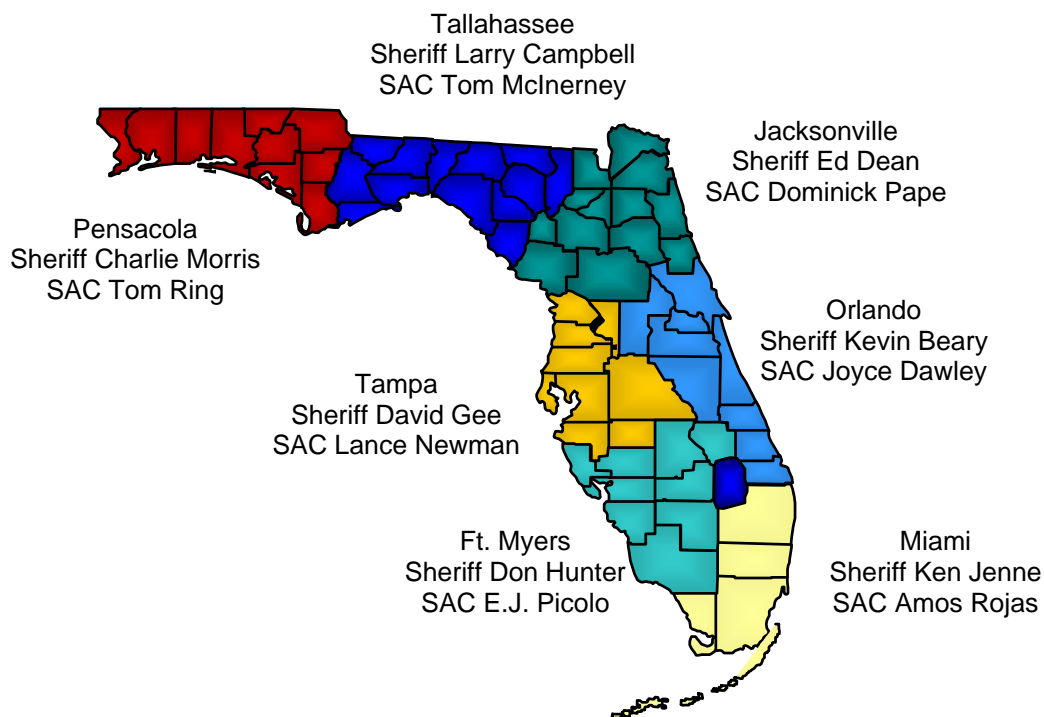
GOAL 4: PREVENT AND RESPOND TO THREATS AGAINST DOMESTIC SECURITY AND OTHER DISASTERS

Domestic Security. FDLE serves as the agency responsible for coordinating and directing counter-terrorism efforts for the state of Florida. The Commissioner of FDLE serves as the Incident Commander for the state in the event of a terrorist attack. Working closely with the Chief of Domestic Security Initiatives, the Division of Emergency Management, and other federal, state, and local agencies, FDLE is committed to enhancing the state's domestic security preparedness through the implementation of Florida's Domestic Security Strategy, the state's blueprint for anti-terrorism preparedness and response.

Florida's Domestic Security Strategy is based on five principal strategic goals: **Prevent** preempt, and deter acts of terrorism; **Prepare** for terrorism response; **Protect** Florida's citizens, visitors and critical infrastructure; **Respond** in an immediate, effective, and coordinated manner – focused on victims of an attack; and **Recover** quickly and restore our way of life.

Fundamental to the implementation of this Strategy is the integration, coordination, and cooperation within and amongst each of the seven Regional Domestic Security Task Forces (RDSTFs). Each task force is co-chaired by an FDLE Special Agent in Charge and a local county sheriff, and includes representatives from law enforcement, fire/rescue, emergency management, health, business, education, community, and private industry. As the foundation of Florida's integrated efforts for domestic security, the task forces facilitate our multi-disciplinary partnerships, coordinate the collection and dissemination of information and intelligence, exercises, investigative and response team activities, and ensure quick access to Florida's domestic security assets throughout the state.

Florida's 7 Regional Domestic Security Task Forces and Co-Chairpersons



In March of 2004 FDLE formed a Data Integration Workgroup, comprised of state and local law enforcement representatives from the seven Regional Domestic Security Task Forces, to create a statewide criminal information and intelligence sharing strategy for Florida. At the time there were many independent data integration projects being developed through local initiatives throughout the state utilizing different vendors and methodology. It became evident that a statewide strategy was necessary to ensure interoperability and standardization of the various projects and to ensure that fiscal resources were maximized. The Data Integration Workgroup developed a statewide strategy that includes minimum standards intended to guarantee interoperability and consistency of the projects and interface with a state system.

The various law enforcement regional data integration projects currently under development in Florida will ultimately be connected by the FDLE into a single, statewide data sharing system housed on the CJNet and accessible to all Florida law Enforcement.

Statewide connectivity of these currently disparate systems is being coordinated through and monitored by the Criminal and Juvenile Justice Information Systems (CJJIS) Council. The Council's statutory responsibility, as provided in 943.08 F.S., specifically includes facilitating "the effective identification, standardization, sharing, and coordination of criminal and juvenile justice data and other public safety system data among federal, state, and local agencies."

The Council has established a Law Enforcement Connectivity Workgroup to lead the statewide connectivity effort. The workgroup is currently working to determine the best methodology and associated technology for connecting the regional data integration projects. The workgroup will recommend a connectivity solution to FDLE, which will initiate a competitive procurement process,

ensuring that the statewide system is in accordance with Florida's Criminal Information and Intelligence Sharing Strategy and consistent with CJNet operations and policy.

The State has joined with the Federal Government in allocating more than \$740 million over the past three years to continue the support of Florida's Domestic Security Strategy. At least 80% of these funds directly benefit local counties and municipalities to equip and train Florida's first responders, public health and emergency workers, improve information sharing and secure the state's air, land, and sea borders. FDLE has completed 100% of the initial first responder and public health strategic objectives. Additional funding is anticipated for 2006 which will be used to further remaining objectives. These objectives include 1) an increased focus on initiatives to sustain readiness, and 2) advancing the Strategy's prevention objectives, such as improvements in communication and information-sharing, and additional border security requirements.

One area that has moved to the forefront of the state's domestic security efforts is interoperable communications. Currently, state, local, and federal agencies in Florida have incompatible radio communications systems. When personnel from these agencies arrive at an incident, they are unable to "talk" with one another and share vital information. In order to solve the problem of incompatibility, Florida must integrate law enforcement, fire, and other emergency response systems for cross-disciplinary communications. By integrating their disparate communications systems, all emergency responders will be able to communicate with one another using their existing radios.

During the 2005 legislative session, interoperable communications was the top domestic security funding priority for Florida. As a result, \$13 million was appropriated toward this initiative. Although this may not solve the entire interoperable communications problem, it will make significant strides in achieving voice communications. Communication among response agencies is critical to ensuring the safety of our citizens, visitors, and critical infrastructure.

Exhibit 1

DEPARTMENT OF LAW ENFORCEMENT				
WORKFORCE PLAN	FTE Target/ Adjustments to Target	FTE Reduction/ Increase	OPS Reduction/ Increase	Total Reduction/ Increase
FTE in FY 1998-1999 (Column A02) (Historical Column A87)	1579.00			
OPS in FY 1998-1999 (1800 Annual Hours)	5.00			
Adjustments/Actions:				
FY 1999-2000:		67.00	(2.00)	65.00
FY 2000-2001:		182.00	0.00	182.00
FY 2001-2002:		(60.00)	2.00	(58.00)
Additional Appropriated FTE		11.00		11.00
Special Session C		(4.00)		(4.00)
Additional Appropriated FTE		35.00		35.00
FY 2002-2003:		(7.00)	(2.00)	(9.00)
Additional Appropriated FTE	87.00	35.00		35.00
FY 2003-2004:	(30.00)	(8.00)		(8.00)
FY 2004-2005:				0.00
Pharmaceutical Drug Diversion Teams		4.00		4.00
Help America Vote Act		2.00		2.00
FY 2005-2006:		40.00		40.00
FY 2006-2007:		38.00		38.00
NUMBER SUBJECT TO 25% EXERCISE	1641.00			
ADJUSTED 25% TARGET	410.25	335.00	(2.00)	333.00
PERCENTAGE CHANGE		20.4%	-0.1%	20.3%
* OPS Explanation:				
**87 Capitol Police positions were transferred from DMS to FDLE				

LRPP Exhibit II - Performance Measures and Standards

Department: FLORIDA DEPARTMENT OF LAW ENFORCEMENT

71150000 Program: Executive Direction and Support Services
71150200 Provide Executive Direction and Support Services

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2004-05 (Numbers)	Prior Year Actual FY 2004-05 (Numbers)	Approved Standards for FY 2005-06 (Numbers)	Requested FY 2006-07 Standard (Numbers)
Administrative support costs as a percent of total agency costs	4%	3.20%	4%	4%
Number of grants disbursed	400	625	400	575
Total Number of agencies and jails accredited	109	127	156	156
Number of cases awarded emergency violent crime funds	18	95	18	73

71550000 Program: Florida Capitol Police Program
71550000 Capitol Police Services

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2004-05 (Numbers)	Prior Year Actual FY 2004-05 (Numbers)	Approved Standards for FY 2005-06 (Numbers)	Requested FY 2006-07 Standard (Numbers)
Number of criminal incidents per 1000 employees	9.38	8.32	9.38	9.38
Number of officer patrol hours	91,800	109,294	96,432	96,432
Number of calls for service	7,489	10,790	7,489	8,00

71600000 Program: Investigations and Forensic Science Program
71600100 Provide Crime Lab Services

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2004-05 (Numbers)	Prior Year Actual FY 2004-05 (Numbers)	Approved Standards for FY 2005-06 (Numbers)	Requested FY 2006-07 Standard (Numbers)
Percent of lab service requests completed	95%	87%	95%	95%
Number of laboratory service requests received	73,112	79,254	73,112	78,000
Average number of days to complete lab service requests by lab discipline: Toxicology	40	32	40	40
Average number of days to complete lab service requests by lab discipline: Chemistry	30	48	30	30

Average number of days to complete lab service requests by lab discipline: Crime Scene	30	35	30	30
Average number of days to complete lab service requests by lab discipline: Firearms	80	124	80	80
Average number of days to complete lab service requests by lab discipline: Automated Fingerprint Identification System (AFIS)	50	36	45	45
Average number of days to complete lab service requests by lab discipline: Latents	60	69	60	60
Average number of days to complete lab service requests by lab discipline: Serology/DNA	111	166	111	111
Average number of days to complete lab service requests by lab discipline: Computer Evidence Recovery (CER)	90	38	90	70
Average number of days to complete lab service requests by lab discipline: Microanalysis	115	156	115	115
Number of crime scene service requests completed	600	696	600	600
Number of DNA samples added to DNA database	36,000	50,236	36,000	36,000

71600200 Provide Investigative Services

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2004-05 (Numbers)	Prior Year Actual FY 2004-05 (Numbers)	Approved Standards for FY 2005-06 (Numbers)	Requested FY 2006-07 Standard (Numbers)
Percentage of closed criminal investigations resolved	73%	83%	78%	78%
Number of closed criminal investigations resolved	933	729	702	702
Number of criminal investigations closed resulting in an arrest	836	546	585	585
Percent of criminal investigations closed resulting in an arrest	65%	62%	65%	65%
Number of criminal investigations worked	2,777	2,270	2,500	2,500
Number of criminal investigations closed	1,277	882	900	900
Percentage of criminal investigations closed	46%	39%	46%	46%
Number of short-term investigative assists worked	3,678	2,505	3,678	3,678
Number of domestic security concerns reported and responded to by Regional Domestic Security Task Forces	1,000	1,252	1,000	1,000

71600300 Mutual Aid and Prevention Services

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2004-05 (Numbers)	Prior Year Actual FY 2004-05 (Numbers)	Approved Standards for FY 2005-06 (Numbers)	Requested FY 2006-07 Standard (Numbers)
Number of dignitaries provided with FDLE protective services	52	72	52	52

71600400 Public Assistance Fraud Investment

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2004-05 (Numbers)	Prior Year Actual FY 2004-05 (Numbers)	Approved Standards for FY 2005-06 (Numbers)	Requested FY 2006-07 Standard (Numbers)
Amount of fraudulent benefits withheld as a result of public assistance fraud investigations	\$20,100,000	\$17,100,000	\$20,100,000	\$20,100,000
Number of public assistance fraud investigations conducted	5,625	3,910	5,625	5,625

71700000 Program: Criminal Justice Information Program
71700100 Provide Information Network Services to the Law Enforcement Community

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2004-05 (Numbers)	Prior Year Actual FY 2004-05 (Numbers)	Approved Standards for FY 2005-06 (Numbers)	Requested FY 2006-07 Standard (Numbers)
Percentage of responses from FCIC hot files that contain substantive information within defined timeframes	98%	100%	98%	98%
Percentage of time FCIC is running and accessible	99.5%	99.9%	99.5%	99.5%
Percentage response to criminal history record check customers within defined timeframes	94%	97%	94%	94%
Percentage of criminal arrest information received electronically (through AFIS) for entry into the criminal history system	88%	86.9%	89%	90%
Number of certified operators	54,117	55,076	55,643	56,177

71700200 Provide Prevention and Crime Information Services
--

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2004-05 (Numbers)	Prior Year Actual FY 2004-05 (Numbers)	Approved Standards for FY 2005-06 (Numbers)	Requested FY 2006-07 Standard (Numbers)
Percentage of criminal history information records compiled accurately	90%	93%	93%	93%
Number of responses to requests for criminal history record checks	1,770,000	2,370,000	1,770,000	2,000,000
Number of registered sexual predators/offenders identified to the public	29,898	35,060	32,196	37,865
Number of missing children cases worked through MCIC	2,000	5,343	3,000	4,000
Number of arrest records created and maintained	15,500,000	16,800,000	15,965,000	17,686,354
Number of criminal history errors corrected	168,000	94,130	130,000	eliminate
Number of disposition records added to the criminal history file	750,000	800,207	750,000	750,000

71800000 Program: Criminal Justice Professionalism
71800100 Law Enforcement Standards Compliance

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2004-05 (Numbers)	Prior Year Actual FY 2004-05 (Numbers)	Approved Standards for FY 2005-06 (Numbers)	Requested FY 2006-07 Standard (Numbers)
Percentage of training schools in compliance with standards	80%	74%	80%	80%
Number of breath-testing instruments inspected	491	981	491	491
Number of records audited to validate the accuracy and completeness of ATMS2 record information	7,000	8,113	8,000	8,000
Number of program and financial compliance audits performed	2,000	2,718	2,000	2,000
Number of discipline referrals processed for state & local LEO's, CO's and CPO's pursuant to Ch. 120, F.S.	1,500	1,513	1,500	1,500
Number of criminal justice officer disciplinary actions	452	502	452	452

71800200 Law Enforcement Training Certification Services
--

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2004-05 (Numbers)	Prior Year Actual FY 2004-05 (Numbers)	Approved Standards for FY 2005-06 (Numbers)	Requested FY 2006-07 Standard (Numbers)
Percentage of individuals who pass the basic professional certification examination for law enforcement officers, corrections officers and correctional probation officers	80%	83%	80%	80%
Number of individuals who pass the basic professional certification examination for law enforcement officers, corrections officers, and correctional probation officers	4,800	7,142	5,600	6,400
Number of course curricula and examinations developed or revised	135	153	135	135
Number of examinations administered	6,000	8,808	7,000	8,000
Number of individuals trained by the Florida Criminal Justice Executive Institute	764	1232	764	840
Number of law enforcement officers trained by DARE	145	168	145	160
Number of professional law enforcement certificates issued	25,000	23,878	25,000	25,000
Number of domestic security training courses delivered	150	189	150	120

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Information Program
Service/Budget Entity: Information Network Services
Measure: Percentage of criminal history arrest information received electronically (through AFIS) for entry into the criminal history system

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
88%	87%	1% under	1.14%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input checked="" type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

FDLE anticipated receiving electronic submissions from Duval County. Duval did not come on-line until June 27 2005. Therefore, the established standard of 88% could not be met. FDLE anticipates meeting the standard for 2005/06.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Information Program
Service/Budget Entity: Prevention and Crime Information Services
Measure: Number of criminal history errors corrected

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
168,000	94,130	73,870 under	43.97%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input checked="" type="checkbox"/> Other (Identify) | |

Explanation:

A data cleansing project is nearing conclusion, therefore greatly reducing the number of corrections.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input checked="" type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Training of local law enforcement agencies on electronic livescan submissions has increased, therefore decreasing the number of errors submitted by those agencies.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|--|
| <input type="checkbox"/> Training | <input checked="" type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

With the implementation of the Integrated Criminal History System, there will be more automated processes and mechanisms in place to alleviate errors. Therefore, it is recommended that this measure be eliminated.

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigations and Forensic Science
Service/Budget Entity: Investigative
Measure: Number of criminal investigations closed resulting in an arrest

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
836	546	290 under	34.69%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input checked="" type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

Investigative resources were redirected to assist with hurricane response and recovery efforts resulting in less time being devoted to criminal investigations.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input checked="" type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigations and Forensic Science
Service/Budget Entity: Investigative
Measure: Percentage of criminal investigations closed resulting in an arrest

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
65%	62%	3% under	4.62%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input checked="" type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

Investigative resources were redirected to assist with hurricane response and recovery efforts resulting in less time being devoted to criminal investigations.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input checked="" type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigations and Forensic Science
Service/Budget Entity: Investigative
Measure: Number of closed criminal investigations resolved

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
933	729	204 under	21.86%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input checked="" type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

Investigative resources were redirected to assist with hurricane response and recovery efforts resulting in less time being devoted to criminal investigations.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input checked="" type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigations and Forensic Science
Service/Budget Entity: Public Assistance Fraud
Measure: Amount of fraudulent benefits withheld as a result of public assistant fraud investigations

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
\$20.1 million	\$17.1 million	\$3 million under	14.93%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|---|--|
| <input checked="" type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input checked="" type="checkbox"/> Other (Identify) | |

Explanation:

PAF continues to emphasize assigning cases that result in criminal prosecution, rather than administrative referral. These cases require more time to complete. Additionally, FDLE experienced turnover in PAF investigators, requiring time be spent training new investigators. These factors directly contribute to the amount of benefits withheld.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigations and Forensic Science
Service/Budget Entity: Investigative
Measure: Number of criminal investigations closed

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
1,277	882	395 under	30.93%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input checked="" type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

Investigative resources were redirected to assist with hurricane response and recovery efforts resulting in less time being devoted to criminal investigations.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input checked="" type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigations and Forensic Science
Service/Budget Entity: Investigative
Measure: Percentage of criminal investigations closed

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
46%	39%	7% under	15.22%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input checked="" type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

Investigative resources were redirected to assist with hurricane response and recovery efforts resulting in less time being devoted to criminal investigations.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input checked="" type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigations and Forensic Science
Service/Budget Entity: Investigative
Measure: Number of criminal investigations worked

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
2,777	2,270	507 under	18.26%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input checked="" type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

Investigative resources were redirected to assist with hurricane response and recovery efforts resulting in less time being devoted to criminal investigations.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input checked="" type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigations and Forensic Science
Service/Budget Entity: Investigative
Measure: Number of short-term investigative assists worked

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
3,678	2,505	1,173 under	31.89%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input checked="" type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

Investigative resources were redirected to assist with hurricane response and recovery efforts resulting in less time being devoted to criminal investigations.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input checked="" type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigations and Forensic Science
Service/Budget Entity: Public Assistance Fraud
Measure: Number of Public Assistance Fraud Investigations Conducted

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
5,625	3,910	1,715 under	30.49%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|---|--|
| <input checked="" type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input checked="" type="checkbox"/> Other (Identify) | |

Explanation:

PAF continues to emphasize assigning cases that result in criminal prosecution, rather than administrative referral. These cases require more time to complete. Additionally, FDLE experienced turnover in PAF investigators. This impacted productivity as vacancies were filled and new investigators trained.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigations and Forensic Science
Service/Budget Entity: Laboratory
Measure: Percentage of lab service requests completed

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
95%	87%	8% under	8.42%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|---|--|
| <input checked="" type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

Scientist turnover and increasing caseloads have impacted turnaround time. Once fully trained, the 20 new positions appropriated during the 2005 Legislative Session will have a positive impact on lab productivity.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input checked="" type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Laboratory turnaround standards and productivity were significantly impacted by hurricanes occurring during the fiscal year.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigations and Forensic Science
Service/Budget Entity: Laboratory
Measure: Average number of days to complete lab service requests - CHEMISTRY

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
30	48	18 over	60%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|---|--|
| <input checked="" type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

Scientist turnover and increasing caseloads have impacted turnaround time. Once fully trained, the 20 new positions appropriated during the 2005 Legislative Session will have a positive impact on lab productivity.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input checked="" type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Laboratory turnaround standards and productivity were significantly impacted by hurricanes occurring during the fiscal year.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigations and Forensic Science
Service/Budget Entity: Laboratory
Measure: Average number of days to complete lab service requests- CRIME SCENE

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
30	35	5 over	16.67%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|---|--|
| <input checked="" type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

Scientist turnover and increasing caseloads have impacted turnaround time. Once fully trained, the 20 new positions appropriated during the 2005 Legislative Session will have a positive impact on lab productivity.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input checked="" type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Laboratory turnaround standards and productivity were significantly impacted by hurricanes occurring during the fiscal year.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigation and Forensic Science
Service/Budget Entity: Laboratory
Measure: Average number of days to complete lab service requests-
 FIREARMS

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
80	124	44 over	55%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|---|--|
| <input checked="" type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

Scientist turnover and increasing caseloads have impacted turnaround time. Once fully trained, the 20 new positions appropriated during the 2005 Legislative Session will have a positive impact on lab productivity.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input checked="" type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Laboratory turnaround standards and productivity were significantly impacted by hurricanes occurring during the fiscal year.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigations and Forensic Science
Service/Budget Entity: Laboratory
Measure: Average number of days to complete lab service requests-
 LATENTS

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
60	69	9 over	15%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|---|--|
| <input checked="" type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

Scientist turnover and increasing caseloads have impacted turnaround time. Once fully trained, the 20 new positions appropriated during the 2005 Legislative Session will have a positive impact on lab productivity.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input checked="" type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Laboratory turnaround standards and productivity were significantly impacted by hurricanes occurring during the fiscal year.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigations and Forensic Science
Service/Budget Entity: Laboratory
Measure: Average number of days to complete lab service requests-
 MICROANALYSIS

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
115	156	41 over	35.65%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|---|--|
| <input checked="" type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

Scientist turnover and increasing caseloads have impacted turnaround time. Once fully trained, the 20 new positions appropriated during the 2005 Legislative Session will have a positive impact on lab productivity.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input checked="" type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Laboratory turnaround standards and productivity were significantly impacted by hurricanes occurring during the fiscal year.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Investigations and Forensic Science
Service/Budget Entity: Laboratory
Measure: Average number of days to complete lab service requests-
 SEROLOGY/DNA

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
111	166	55 over	49.55%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|---|--|
| <input checked="" type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

Scientist turnover and increasing caseloads have impacted turnaround time. Once fully trained, the 20 new positions appropriated during the 2005 Legislative Session will have a positive impact on lab productivity.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input checked="" type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Laboratory turnaround standards and productivity were significantly impacted by hurricanes occurring during the fiscal year.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Professionalism
Service/Budget Entity: Standards Compliance
Measure: Percentage of training schools in compliance with standards

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
80	74	6% under	7.5%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input checked="" type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Spot audits identified problems, most of which were corrected when identified.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|--|---|
| <input checked="" type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Program has implemented orientation workshop to provide in-depth training to training center directors, training coordinators and fiscal agents to ensure compliance with Commission rules.

Office of Policy and Budget – July 2005

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: Florida Department of Law Enforcement
Program: Professionalism
Service/Budget Entity: Training Certification
Measure: Number of professional law enforcement certificates issued

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
25,000	23,878	1,122 under	4.49%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | |
| <input type="checkbox"/> Other (Identify) | |

Explanation:

External Factors (check all that apply):

- | | |
|---|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input checked="" type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Training certificated are issued to persons meeting the training requirements for basic and post-basic programs offered at Criminal Justice Standards and Training Commission certified training schools. Certificated were processed for all requests meeting this qualification.

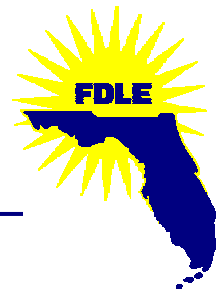
Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Office of Policy and Budget – July 2005

APPENDIX A - GLOSSARY OF TERMS AND ACRONYMS



AFIS - Automated Fingerprint Identification System

CCH - Computerized Criminal History System

CCJIS - Criminal and Juvenile Justice Information Systems

CER - Computer Evidence Recovery, FDLE laboratory discipline dedicated to the analysis of computer hardware and equipment suspected of being used in the commission of crimes

CJNet - Criminal Justice Network, provides authorized criminal justice partners access to computerized criminal histories.

CWCS - Civil Workflow Control System, allows entities to submit information and fingerprints electronically

DEA - United States Department of Justice Drug Enforcement Administration

DNA Database – Deoxyribonucleic Acid Database

DrugNET – Florida Drug Intelligence System

EPIC - El Paso Intelligence Center

FCIC- Florida Crime Information Center

FC3 - Florida Computer Crime Center, serves as a working clearinghouse for crimes in Florida

FDLE - Florida Department of Law Enforcement

FIPC - Florida Infrastructure Protection Center

F.S. - Florida Statutes

GAA - General Appropriations Act

GangNET – Florida Gang Intelligence System

GR - General Revenue Fund

ICHS – Integrated Criminal History System

IT - Information Technology

LAN - Local Area Network

LAS/PBS - Legislative Appropriations System/Planning and Budgeting Subsystem. The statewide appropriations and budgeting system owned and maintained by the Executive Office of the Governor.

LBR - Legislative Budget Request

Legislative Budget Request: A request to the Legislature, filed pursuant to section 216.023, Florida Statutes, or supplemental detailed requests filed with the Legislature, for the amounts of money an agency or branch of

government believes will be needed to perform the functions that it is authorized, or which it is requesting authorization by law, to perform.

L.O.F. - Laws of Florida

LRPP - Long-Range Program Plan

Long-Range Program Plan: A plan developed on an annual basis by each state agency that is policy-based, priority-driven, accountable, and developed through careful examination and justification of all programs and their associated costs. Each plan is developed by examining the needs of agency customers and clients and proposing programs and associated costs to address those needs based on state priorities as established by law, the agency mission, and legislative authorization. The plan provides the framework and context for preparing the legislative budget request and includes performance indicators for evaluating the impact of programs and agency performance.

MATRIX - MultiState Anti-Terrorism Information Exchange

RDSTF - Regional Domestic Security Task Forces

STO - State Technology Office

SWOT - Strengths, Weaknesses, Opportunities and Threats

TCS - Trends and Conditions Statement

TF - Trust Fund

ThreatNET – Florida Domestic Security and Counter-Terrorism Database