



Florida Department of Law Enforcement

# **LONG-RANGE PROGRAM PLAN**



**Fiscal Years 2005-2006  
Through 2009-2010**

August 2, 2004  
Guy M. Tunnell, Commissioner



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# FDLE MISSION AND VALUES

## FDLE's Mission

### Promote Public Safety

To promote public safety and strengthen domestic security by providing services in partnership with local, state, and federal criminal justice agencies to prevent, investigate, and solve crimes while protecting Florida's citizens and visitors.

## FDLE's Values

FDLE is dedicated to four basic values that drive the organization. All of FDLE's members are committed to the highest standards of **SERVICE** to the law enforcement community and others we serve; **INTEGRITY** of the organization and the individual; **RESPECT** for each member as our most valuable asset; and **QUALITY** in everything we do. It is this dedication that will continue to keep FDLE at the forefront of the state's and the nation's quality criminal justice agencies.

# GOALS, OBJECTIVES & OUTCOMES

## **GOAL 1: Ensure and enable the detection of crime, investigation of criminal activity, and apprehension of suspected criminals**

### ***Objective I: Conduct effective criminal investigations***

**Outcome I.1:** Increase resolved closed criminal investigations

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
78% 1997/1998	78%	78%	78%	78%	78%

**Outcome I.2:** Increase the percentage of criminal investigations closed with arrests

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
62% 1997/1998	65%	65%	65%	65%	65%

### ***Objective II: Conduct effective public assistance fraud investigations***

**Outcome II:** Increase the percentage of public assistance fraud investigations referred to either the DCF for Administrative Hearing or to the State Attorney for prosecution

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
73% 2000/2001	85%	90%	90%	95%	95 %

### ***Objective III: Provide timely and quality forensic and investigative assistance***

**Outcome III.1:** Increase customer satisfaction with FDLE investigative and technical assistance

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
97% 1999/2000	98%	99%	99%	99%	99%

**Outcome III.2:** Increase the percentage of customers who found FDLE's investigative intelligence satisfactory

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
97% 1999/2000	98%	99%	95%	95%	95%

**Outcome III.3:** Decrease turnaround time for all lab disciplines

	Baseline/ Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
Toxicology	44 Days 2000/2001	40	40	39	39	39
Serology/DNA	111 Days 2000/2001	111	111	110	110	110
Chemistry	35 Days 2000/2001	30	30	29	29	29
Firearms	135 Days 2000/2001	80	80	79	79	79
Crime Scene	40 Days 2000/2001	30	30	29	29	29
AFIS	56 Days 2000/2001	50	50	49	49	49
CER	123 Days 2000/2001	90	90	89	89	89
Microanalysis	118 Days 2000/2001	115	115	114	114	114
Latent Prints	65 Days 2000/2001	60	60	59	59	59

**Outcome III.4:** Increase the number of samples analyzed for the DNA Database

Baseline/ Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
29,118 1997/1998	245,000	275,000	305,000	335,000	365,000

**Objective IV: Promote availability and effective use of criminal justice information and intelligence**

**Outcome IV.1:** Maintain customer satisfaction with online crime data while increasing the number of certified operators accessing the Florida Crime Information Center system

	Baseline/ Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
Satisfaction	94.4%. 1996/1997	98%	98%	98%	98%	98%
Certified Operators	53,050 2002/2003	55,643	56,199	56,761	567,329	57,902

**Outcome IV.2:** Maintain accuracy of criminal history data while reengineering and replacing the central repository and automated fingerprint identification system

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
82% 1997/1998	93%	93%	93%	93%	93%

**Outcome IV.3:** Provide substantive Florida Crime Information Center hot files responses within 10 seconds

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
96%	98%	98%	98%	98%	98%

2000/2001					
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**Outcome IV.4:** Increase registered sexual predators/ offenders identified to the public

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
15,650 1998/1999	32,196	32,518	32,843	33,171	33,503

**Outcome IV.5:** Increase the percent of criminal arrest information received electronically for entry into the criminal justice history system

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
51% 1998/1999	89%	90%	90%	90%	90%

## **GOAL 2: Support the prosecution of criminal cases**

**Objective V: Ensure the effectiveness and quality of evidence collection, analysis, and processes**

**Outcome V:** Increase the percentage of customers who found FDLE's physical evidence collection and analysis satisfactory

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
70% 2000/2001	90%	95%	95%	95%	95%

**Objective VI: Provide expert forensic analysis and testimony**

**Outcome VI:** Increase the percentage of completed laboratory submissions

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
92% 1995/1996	96%	97%	98%	98%	98%

**Objective VII: Provide the highest quality investigative support, consultation, and testimony**

**Outcome VII:** Increase customer satisfaction with FDLE investigative and technical assistance

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
97% 1999/2000	98%	99%	99%	99%	99%

**Objective VIII: Provide timely and useful criminal justice information in support of criminal prosecutions**

**Outcome VIII.1:** Increase the number of certified operators accessing the Florida Crime Information Center system

Baseline/ Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
53,050 2002/2003	55,643	56,199	56,761	57,329	57,902

**Outcome VIII.2:** Maintain accuracy of criminal history data while designing and implementing the integrated criminal history system

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
82% 1997/1998	93%	93%	93%	93%	93%

**Goal 3: Prevent crime and promote public safety.**

**Objective IX: Promote professionalism in the criminal justice community and ensure well-trained criminal justice professionals**

**Outcome IX.1:** Increase the number of students participating in the integrated program of leadership and management education and increase student satisfaction

Baseline/Year	Participating	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
FCJEI	851 1997/1998**	764 trained	783 trained	783 trained	802 trained	802 trained
Leadership Center	260 2000/2001	700 trained	717 trained	735 trained	753 trained	753 trained

Baseline/Year	Satisfaction	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
92% 1998/1999	FCJEI	92%	93%	93%	94%	94%
89% 1998/1999	Leadership Center	92%	93%	93%	94%	94%

\*\* 1997/1998 was the first year that the FCJEI was in service and initial student registration was high as this was the first time this training was offered. After initial training, the number of individuals who had not received this training was smaller and the ensuing student registrations achieved a more consistent level.

**Outcome IX.2:** Increase customer satisfaction with on-line officer training, certification, and employment

Customer Satisfaction	Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
	91% 2000/2001	94%	94%	95%	95%	95%

**Objective X: Support local law enforcement and criminal justice agencies through enhanced information sharing**

**Outcome VIII.1:** Increase the percentage of public assistance fraud investigations referred for Administrative Hearing or prosecution

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
73% 2000/2001	85%	90%	90%	90%	90%

**Objective XI: Provide programs and strategies to enhance agency cooperation and coordination**

**Outcome XI.1:** Increase the number of missing children cases worked

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
50 1997/1998	3,000	30,60	3,121	3,183	3,247

**Objective XII: Provide improved public access to information about crime and criminals**

**Outcome XII.1:** Increase the number of responses to Internet requests for crime statistics

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
164,992 2000/2001	600,000	612,000	624,240	636,725	649,460

**Outcome XII.2:** Increase the registered sexual predators/ offenders identified to the public

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
15,650 1998/1999	32,196	32,518	32,843	33,171	33,503

**Objective XIII: Protect, police, and secure the Capitol Complex and provide security to the Governor and other dignitaries**

**Outcome XII.1:** Increase the number of Capitol Police officer patrol hours

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
72,800 2000/2001	96,432	98,842	98,842	98,842	98,842

**Outcome XII.2:** Continue to provide for security of the governor and dignitaries

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
52 1999/2000	52	52	52	52	52



**GOAL 4: Prevent and respond to threats against domestic security and other disasters**

**Objective XIII: Provide intelligence to and promote information sharing among local and state domestic security partners to prevent acts of terrorism**

**Outcome XIII:** Increase customer satisfaction with FDLE domestic security related intelligence

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
None/2003	91 %	92 %	93%	94%	94%

**Objective XIV: Coordinate the effective response to acts of terrorism and protection of the state’s critical infrastructure**

**Outcome XIV:** Ensure the number of domestic security concerns reported are responded to by Regional Domestic Security Task Forces

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
1,398 2002/2003	1,400	1,400	1,500	1,600	1,600

**Objective XV: Manage law enforcement response to natural and man-made disasters**

**Outcome XV:** Increase the percentage of customers who found FDLE’s mutual aid and emergency response management useful

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
97% 1996/1997	97%	97%	98%	98%	98%

**Objective XVI: Provide for the protection of the state’s critical infrastructure**

**Outcome XVI.1:** Maintain the number of domestic security concerns reported and responded to by Regional Domestic Security Task Forces

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
1,398 2002/2003	1,300	1,400	1,500	1,600	1,600

**Outcome XVI.2:** Number of Domestic Security training courses delivered

Baseline/Year	FY 2005/2006	FY 2006/2007	FY 2007/2008	FY 2008/2009	FY 2009/2010
150 2003/2004	150	125	125	100	100

# **FDLE GOALS AND OBJECTIVES LINKED TO GOVERNOR'S GOALS**

## **Governor's Goal No. 1 – Improve student achievement**

## **Governor's Goal No. 2 – Reduce violent crime and illegal drug use**

**FDLE GOAL 1:** Ensure and enable the detection of crime, investigation of criminal activity, and apprehension of suspected criminals

Objective I: Conduct effective criminal investigations

Objective III: Provide timely and quality forensic and investigative assistance

Objective IV: Promote availability and effective use of criminal justice information and intelligence

**FDLE GOAL 2:** Support the prosecution of criminal cases

Objective VII: Provide the highest quality investigative support, consultation, and testimony

Objective VIII: Provide timely and useful criminal justice information in support of criminal prosecutions

**FDLE GOAL 3:** Prevent crime and promote public safety

Objective X: Support local law enforcement and criminal justice agencies through enhanced information sharing

Objective XI: Provide programs and strategies to enhance agency cooperation and coordination

## **Governor's Goal No. 3 – Create a smaller, more effective, more efficient government that fully harnesses the power of technology to achieve these goals**

**FDLE GOAL 1:** Ensure and enable the detection of crime, investigation of criminal activity, and apprehension of suspected criminals

Objective IV: Promote availability and effective use of criminal justice information and intelligence

**FDLE GOAL 2:** Support the prosecution of criminal cases

Objective VIII: Provide timely and useful criminal justice information in support of criminal prosecutions

**FDLE GOAL 3:** Prevent crime and promote public safety

Objective IX: Promote professionalism in the criminal justice community and ensure well-trained criminal justice professionals

Objective XI: Provide programs and strategies to enhance agency cooperation and coordination

## **Governor's Goal No. 4 – Create a business climate that is conducive to economic opportunity**

## **Governor's Goal No. 5 – Help the most vulnerable among us**

**FDLE GOAL 3:** Prevent crime and promote public safety

Objective XII: Provide improved access to information about crime and criminals

## **Governor's Goal No. 6 – Enhance Florida's environment and quality of life**

**FDLE GOAL 3:** Prevent crime and promote public safety

Objective IX: Promote professionalism in the criminal justice community and ensure well-trained criminal justice professionals

**FDLE GOAL 4:** Prevent and respond to threats against domestic security and other disasters

Objective XVI: Provide for the protection of the state's critical infrastructure

# **FDLE GOALS LINKED TO GOVERNOR'S PRIORITIES**

## **Governor's Priority No. 1 – Improving Education**

## **Governor's Priority No. 2 – Strengthening Families**

**FDLE Goal 1:** Ensure and enable the detection of criminal activity, and apprehension of suspected criminals

**FDLE Goal 3:** Prevent crime and promote public safety

**FDLE Goal 4:** Prevent and respond to threats against domestic security and other disasters

## **Governor's Priority No. 3 – Promoting Economic Diversity**

# TRENDS AND CONDITIONS

## Introduction

This Florida Department of Law Enforcement's (FDLE) Long-Range Program Plan (LRPP) for Fiscal Years 2005-06 through 2009-10, is a goal-based, five-year planning document that identifies the agency's priorities, goals, and objectives. The Department reviewed and evaluated past, current and projected performance data on all services and activities within FDLE's five programs: Investigations and Forensic Science; Criminal Justice Information; Criminal Justice Professionalism; Executive Direction and Business Support; and the Florida Capitol Police. The performance data and trends were used to adjust goals and performance objectives where necessary. This document is intended to provide a strategic direction for the department to ensure criminal justice goals are attained and serve as a resource for policymakers, stakeholders, and the citizens of Florida.

## Statutory Authority

FDLE's primary responsibility is to prevent, investigate, and solve crimes while protecting Florida's citizens, as defined in Chapters 98, 311, 741, 775, 877, 937 and 943, Florida Statutes.

FDLE offers a range of diverse services to Florida's law enforcement community, criminal justice partners, and citizens. Performance goals and customer surveys have been established and are used to monitor the performance, delivery, and quality of FDLE's services.

## Agency Planning Approach

FDLE Program Leaders regularly initiate workgroups to assess the agency's strengths, weaknesses, opportunities, and threats (SWOT). FDLE utilizes statewide crime data and trends, demand for service, performance data, and customer input to determine where to place resources and what, if any, additional resources will be required over the next several years to ensure strategic goals and objectives are achieved.

This plan was developed based on a careful consideration of the department's mission, capabilities and environment which leads to priority-based allocation of fiscal, human, technological, capital, and other resources. It will be used to implement priority-based resource allocation decisions. In developing the plan, the department reviewed and examined all programs, services, and activities funded in current year estimated expenditures using zero-based budgeting principles. All programs, services, and activities were examined to determine if they should be continued, modified, or subjected to reallocation based on department priorities.

## Trends and Conditions

FDLE has identified **four major goals** to promote public safety. These goals, listed in priority order, are

- 1) Ensure and enable the detection of crime, investigation of criminal activity, and apprehension of suspected criminals;
- 2) Support the prosecution of criminal cases;
- 3) Prevent crime and promote public safety; and
- 4) Prevent and respond to threats against domestic security and other disasters.

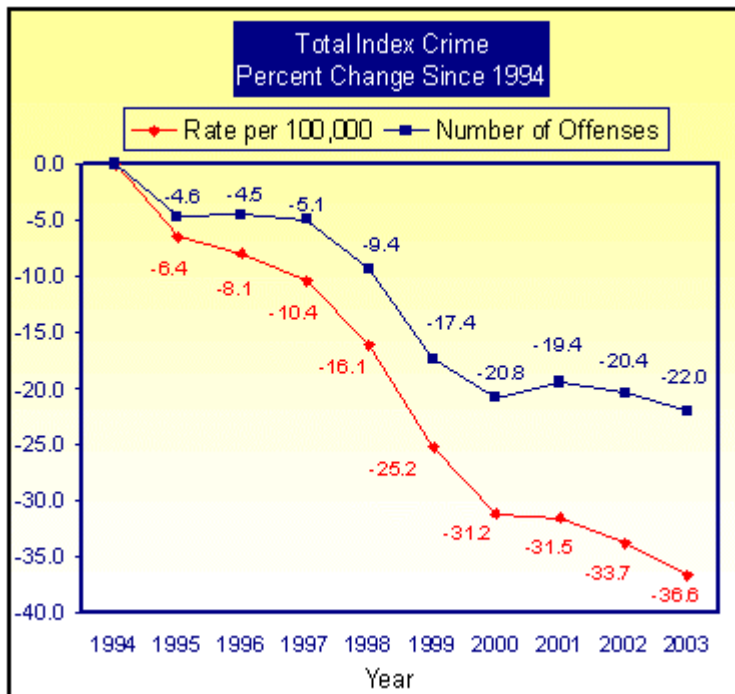
In order to ensure effective and efficient statewide implementation of its mission and to accomplish the state's long-term vision, it is critical that the department monitor its environment. This monitoring includes tracking current trends and conditions within the state, nation, and world. This section is dedicated to highlighting such influences on the department's goals and objectives.

#### **GOAL 1: ENSURE AND ENABLE THE DETECTION OF CRIME, INVESTIGATION OF CRIMINAL ACTIVITY, AND APPREHENSION OF SUSPECTED CRIMINALS**

**Investigative Assistance.** FDLE conducts independent and multi-jurisdictional investigations focusing on major drugs, violent crime, public integrity, fraud/economic crime and domestic security. It also offers specialized assistance for computer crimes and financial crimes which can encompass one or more of these focus areas and partners with state and local agencies to dismantle cargo theft and other types of smuggling rings.

In 1992, the crime rate in Florida began a gradual decline that continues to this day. Multiple factors contribute to this decrease: successful efforts to merge the proactive and aggressive work of local, state and federal law enforcement agencies, and recently enacted anti-crime legislation.

## Total Crime Index for Florida 1994-2003



This graph illustrates changes in the volume and rate (per 100,000 population) of index crime since 1994. From 1994 to 2003, index crimes are down 22.0 percent in number and 36.6 percent in rate.

Source: FDLE Uniform Crime Report Data 2004

A number of resources have been created to allow for the most reliable methods of information collection and dissemination to assist local, state and federal agencies. FDLE maintains the Criminal Justice Network (CJNET) through which Florida's criminal justice agencies are provided access to several online systems to assist in the prevention, detection and capture of criminals. Some of these include:

- AFIS or the Automated Fingerprint Identification System collects fingerprints and demographic information for individuals arrested;
- DNA Database allows law enforcement agencies to search FDLE arrest records for possible matches when solving crimes;
- DrugNET or the Florida Drug Intelligence System shares drug related intelligence, and provides conflict resolution, target identification, graphical mapping, and statistical information on seizures and arrests;
- GangNET or the Florida Gang Intelligence System collects and stores information that tracks gang members, documents gang activity and exchanges information; and
- ThreatNet or the Florida Domestic Security and Counter-Terrorism Database ensures terrorism intelligence is gathered, analyzed and disseminated.

These databases represent a small sampling of the centralized investigative information available to the law enforcement community through the Department. Their successes have been instrumental in helping to advance the concept of a national intelligence system where various types of intelligence and information maintained by states across the country can be securely accessed by participating states. Paramount to this effort is the FDLE initiated pilot project MultiState Anti-Terrorism Information Exchange (MATRIX) which involves several participating states utilizing an existing secure network. MATRIX leverages and integrates

existing and proven technology. This process provides the capability to analyze data from existing resources. Disparate data can be integrated from many types of storage systems to identify, develop and analyze terrorist activity and other crimes for investigative leads. MATRIX will allow law enforcement agencies nationwide to more quickly and efficiently link intelligence gathering and investigative detection.

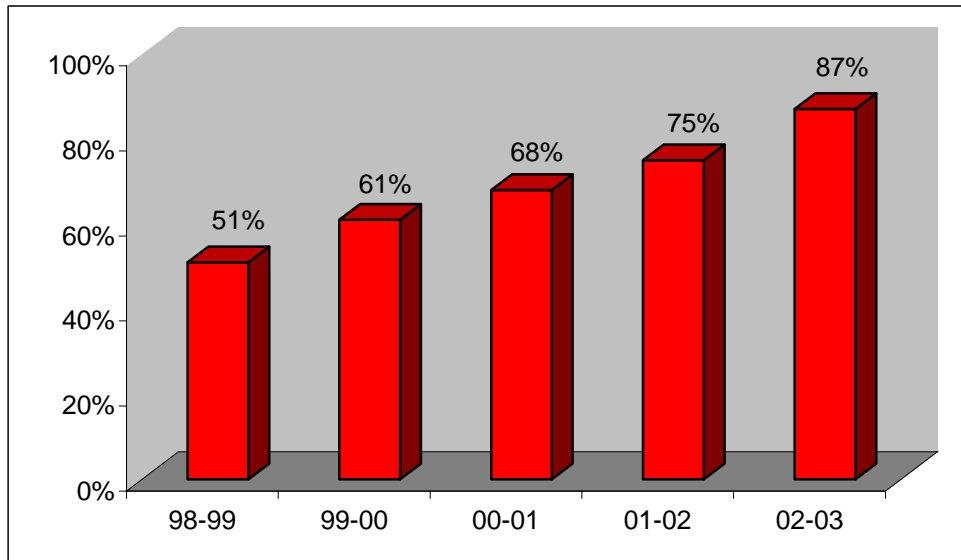
FDLE also hosts and assists with the development and maintenance of information on criminal history, jail management and criminal case disposition information among others. The Factual Analysis Criminal Threat Solution (FACTS – formerly known as FCIC Plus) is an investigative tool which allows crime intelligence analysts the capacity to simultaneously query multiple public and private data sources.

FDLE is currently redesigning the Integrated Criminal History System (ICHS) to replace the Computerized Criminal History System (CCH) and the Automated Fingerprint Identification System (AFIS). The existing CCH system, designed in the early 1970's, and AFIS (established in 1987), have become antiquated and are reaching storage capacity. The ICHS will integrate records from both CCH and AFIS into a system able to support the capacity and high volume processing needs of customers. In addition, it will include state-of-the-art technology that will improve integration between criminal history information, fingerprint images and photographic images.

In the 2004 Legislative session the Department requested funding to continue the development of the ICHS. A total of \$7.5 million was appropriated and will be used to complete phases 1 and 2 of a contractual agreement between the department and the Science Applications International Corporation (SAIC).



**Percentage of criminal arrest information received electronically  
(through Livescan) for entry in to the criminal history system**

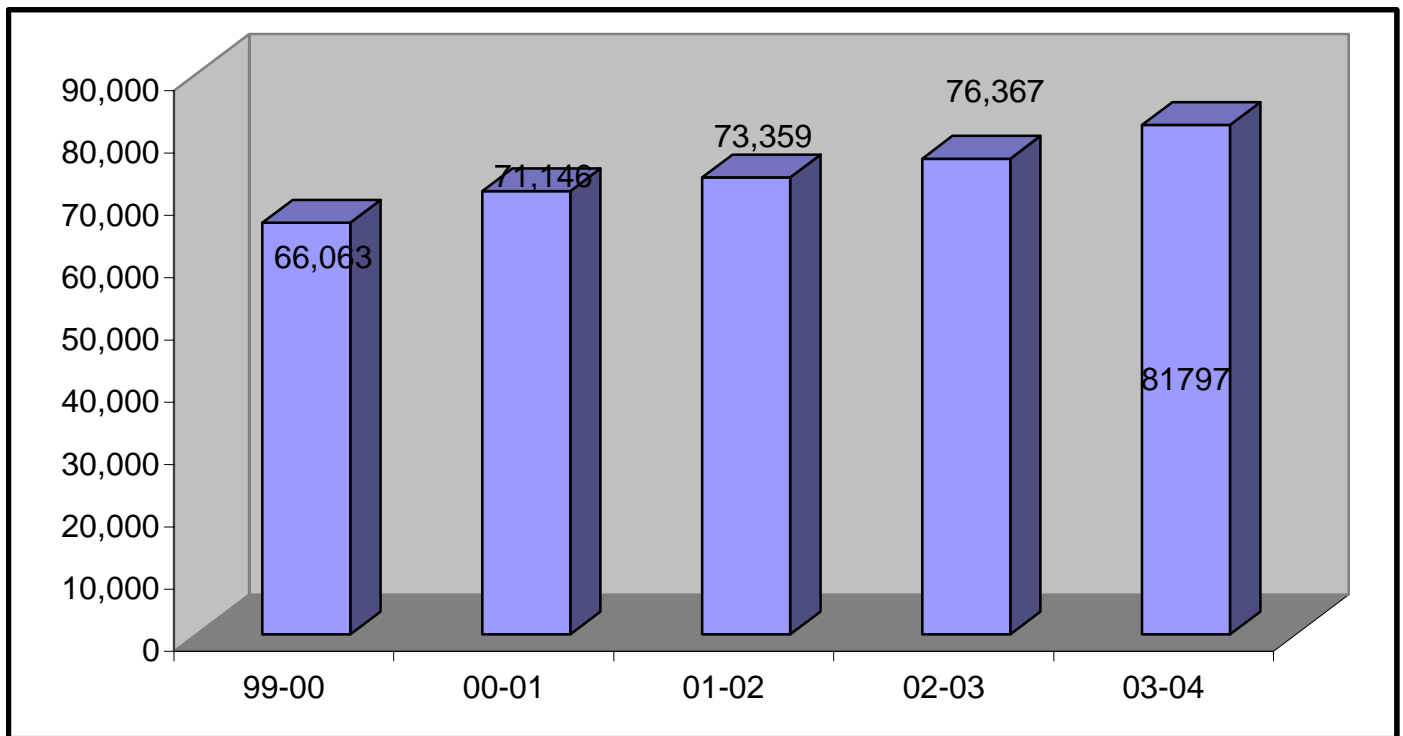


FDLE also investigates fraud and abuse in Florida's public assistance programs. These investigations primarily occur in the cash assistance (WAGES), food stamp, Medicaid, school readiness, subsidized child day care programs, Emergency Financial Assistance in Housing, Women, Infants and Children (WIC) and Relocation Assistance programs. Investigations are conducted on program recipients, employees of the various assistance programs suspected of compromising their official positions, and providers of day care services. Investigations may be conducted in partnership with local, state and federal social service and criminal justice agencies. During **FY 2003-04**, public assistance fraud investigators conducted **5,430** investigations.

**GOAL 2: SUPPORT THE PROSECUTION OF CRIMINAL CASES**

**Forensic Services.** FDLE's crime laboratories provide scientific analysis of evidence as requested by local, state, and federal criminal justice agencies with jurisdiction in the state. The timeliness in the delivery of all forensic services is critical to law enforcement agencies and to the resolution of cases. Turnaround standards have been established for each discipline based on the discipline's unique characteristics. During FY 2003-04, the number of incoming service requests increased by 7.6% over the previous year. Even with this increase in incoming cases, all but two of the laboratory disciplines had average turnaround times less than the established standards.

### Crime Laboratory Service Request Completions



Use of the DNA Database services is also increasing. The Database currently houses DNA samples from individuals convicted of sexual assault, lewdness, indecent exposure, robbery, aggravated battery, homicide, car jacking, home invasion robbery, burglary, kidnapping and manslaughter and all violent felonies. The samples are collected, analyzed, compared against existing casework samples in the Database for potential matches, and stored in the Database for future use in identifying criminal suspects who have left DNA evidence at crime scenes or who have previously submitted required DNA samples. Since its inception in 1990, the Database has collected approximately 216,000 samples, had 2,143 hits and assisted in over 2,550 investigations. Florida's DNA Database represents 20% of the total offender profiles nationally. On July 1, 2005, all convicted felons will be required to submit a DNA sample for analysis and entry into the Database.

The number of cases requiring DNA/Serology analysis has increased about 10% over the past year. Additional funding for forensic technologists, robotics, and other equipment, as well as funds to outsource with private, accredited agencies has been utilized to bring down the backlog and reduce the turnaround time. Additional funding in DNA/Serology will be required to keep up with the increasing demand.

The use of illegal drugs has historically been a problem in Florida. The state's many ports of entry have made it an ideal point for the import of controlled substances. Cocaine is clearly the drug of choice in Florida across all age groups. Cannabis use is a close second. Of critical importance is the significant increase in clandestine methamphetamine labs throughout Florida.

The US Department of Justice Drug Enforcement Administration (DEA) and El Paso Intelligence Center (EPIC) indicated that methamphetamine labs have increased by nearly 800% in the past three years. The threat these labs pose to public health and safety as well as their environmental impact ensures that methamphetamine use is an emerging epidemic in Florida. Another disturbing trend is the emergence of powerful hallucinogenic drugs like AMT, BZP, TFMPP and 5-MeO-DiPT many of which are currently non-controlled substances.

**Promoting Professionalism.** In order to meet the demands of the complexities of crime in Florida, today's criminal justice officer must be able to respond and react in a competent and capable manner. FDLE provides career development and customized training for criminal justice officers to enhance their ability to effectively deal with victims and perpetrators of crime.

Because of Florida's unique climate, geography, and population, Florida's criminal justice officers are often called upon to protect Florida's citizens in cases of natural disasters and catastrophic events, including terrorist incidents. FDLE is also directly involved in establishing training standards, identifying appropriate training curricula/materials, and initiating focused training for local law enforcement, fire, emergency, and other "first responders" to prepare them to respond to potential and actual terrorist incidents.

FDLE has recently implemented an enhanced law enforcement basic recruit training curriculum that has adopted adult learning theory, threaded concepts, a problem solving model and is scenario based. Additionally, the new curricula has expanded officer training to include community policing concepts that prepare an officer to respond to calls of citizens in need, specifically addressing areas such as the elderly, disabled and mentally ill. FDLE provides in-depth training to all ranks through its enhanced basic training, Sergeants Academy, Senior Leadership Program, and the Chief Executive Seminars. This ensures that Florida's law enforcement officers are kept up to date on policing methods throughout their careers.

To ensure that Florida's citizens and criminal justice agencies receive the highest quality criminal justice services, FDLE develops and administers approximately 8000 certification examinations annually. The examinations are administered to basic recruits seeking to become certified correctional officers, correctional probation officers, and law enforcement officers.

In addition to criminal justice officers, the value of competent and professional law enforcement analysts in support of investigations continues to become even more evident. Recognizing this, FDLE has developed an Analyst Academy and Certification Program to provide specialized training to criminal intelligence analysts in local and state law enforcement agencies across Florida. The anticipated impact will be enhanced investigative outcomes and professionalism among this critical investigative support position.

The State of Florida is recognized as a national leader in addressing officer discipline issues. This FDLE function provides a valuable public service that helps ensure ethical behavior of officers. The identification of serious officer misconduct provides valuable insight in addressing these issues as additional officer training needs. **It is important to note that while officers committing infractions that result in state-imposed disciplinary penalties are a serious concern, the prevalence of such incidents has historically been less than 1% of the workforce.**

### **GOAL 3: PREVENT CRIME AND PROMOTE PUBLIC SAFETY**

**Changing Population, Empowering Floridians.** Florida continues to be one of the fastest growing states in the nation. The population in the state has grown 23.5% over the past 10 years, now surpassing 16 million residents and elevating Florida to the fourth largest state in the country. The public conditions that encompass Florida's large, diverse, multi-cultural, and multi-aged population provide many opportunities and threats for the criminal justice community. Ensuring public safety for the citizens and visitors of the state remains a concern and top priority. One way to accomplish this goal is through effective investigations that result in the elimination or reduction of criminal activity.

In the next 25 years the elderly population is projected to increase from 18.1% to 26.3% of the state's population. The juvenile population is expected to grow by nearly 13.5%. These projected changes in the age distribution of the citizens in Florida will continue to have an impact on the types and volume of crimes committed. As these special populations increase, so will the special types of crimes that prey on these vulnerable citizens.

FDLE has placed a high priority on empowering citizens with information to help them protect themselves and their families. In Florida, criminal history background screening for licensing and employment purposes is required, and certain occupations also mandate criminal history checks. Florida also passed legislation authorizing record checks for volunteers working with children or the elderly, under the Foley amendment to the National Child Protection Act. These programs serve to protect the public, particularly the most vulnerable: Florida's children, elderly, and disabled.

Preventing criminals from being placed in positions of trust or responsibility is a valuable crime prevention measure. FDLE has focused on customer service and has established performance standards that ensure prompt processing of criminal history requests. Understanding the importance of timely responses to customers needing criminal history information to support sensitive hiring and licensing decisions is key to doing good business. FDLE has been able to meet or exceed these turnaround standards 100% of the time and customer surveys indicate 99% were satisfied with this service in FY 2003-2004.

The concept of civilian criminal history checks has become much more widespread and urgent since September 11, 2001. Historically required in Florida for certain occupations or licenses (such as teachers, daycare workers, police officers, etc.), the demand for timely fingerprint-based criminal history checks has exploded. To improve this service to the public, FDLE has invested in the Civil Workflow Control System (CWCS), which allows entities to submit information and fingerprints electronically. CWCS, first used by Florida's seaports to combat smuggling, provides a state and local criminal history response within 48 hours (often a shorter time). Previously, the state and national processing of paper fingerprint cards could take weeks or months. This system often eliminates criminals from positions or situations where they could harm both private industry and the public. FDLE is continually extending use of the CWCS for new types of employment and licensing checks throughout the state.

**Safety through Technology.** Florida has experienced rapid growth, increased technological opportunities, and the emergence of specialized forms of crime. As never before, technology is

presenting criminals with new opportunities, and criminal justice agencies must adjust to address new types of cyber-crime, including fraud and Internet stalking, as well as direct virus attacks on computer systems themselves. To combat the predicted increase in computer-related crime, FDLE developed a comprehensive solution: establishment of the Florida Computer Crime Center, expansion of the Computer Evidence Recovery (CER) Program and enhancement of regional investigative capabilities. The Florida Computer Crime Center (FC3) serves as a “working clearinghouse” for computer crime in Florida. FC3 ensures Florida is better prepared to anticipate, prevent, react to, and recover from acts of terrorism, sabotage, and cyber crime, as well as natural disasters.

The Department has included a request in the FY 05-06 Legislative Budget Request to continue funding of staff in FC3 and CER. A Byrne grant originally paid for the eight positions and the legislature provided non-recurring General Revenue in FY 2004-05. The department needs to continue to retain the well-trained staff and analytical expertise.

Sharing information is key to crime prevention and FDLE has developed several approaches to provide current information to criminal justice customers and the public. The Criminal Justice Network (CJNet), managed by FDLE, provides authorized criminal justice partners access to computerized criminal histories such as the National Crime Information Center, National Drug Pointer Index, Interstate Identification Index, GangNet, DrugNet, ThreatNet and a number of other state and national databases. FDLE also maintains a public website that provides information on Florida's sexual predators, missing children, most wanted fugitives and other items of interest to the public. This site allows members of the public to request criminal history record checks online, check wanted or missing persons or stolen property files, and to identify sexual predators or offenders in their neighborhood.

On the domestic security front, FDLE has provided a mechanism for the timely and secure sharing of critical information through the establishment of ThreatCom. ThreatCom is a the web-based communication and incident notification system utilized by the Regional Domestic Security Task Forces (RDSTF) to enable communication between the multiple public safety disciplines involved in the state’s domestic security effort.

FDLE handles a number of criminal justice information databases to help promote public safety. The backbone of criminal justice telecommunications in our state is the Florida Crime Information Center (FCIC), which maintains nearly 52,812 devices in approximately 1,140 federal, state, and local criminal justice agencies. The system processes between 50 and 60 million data transactions per month (for a total of 673,255,126 transactions in FY 03-04), and allows criminal justice agencies virtually instantaneous access to information. FDLE also maintains the 3rd largest criminal history file in the nation, with criminal history records on more than 4 million offenders. Serving as the state repository, FDLE makes the records available to criminal justice agencies in Florida and across the country, as well as other governmental agencies and the public. Each record is fully computerized and supported by fingerprints to help positively identify offenders. About 84.3% of Florida’s arrest fingerprint data is received electronically by FDLE from Livescan booking devices located at jails across the state.

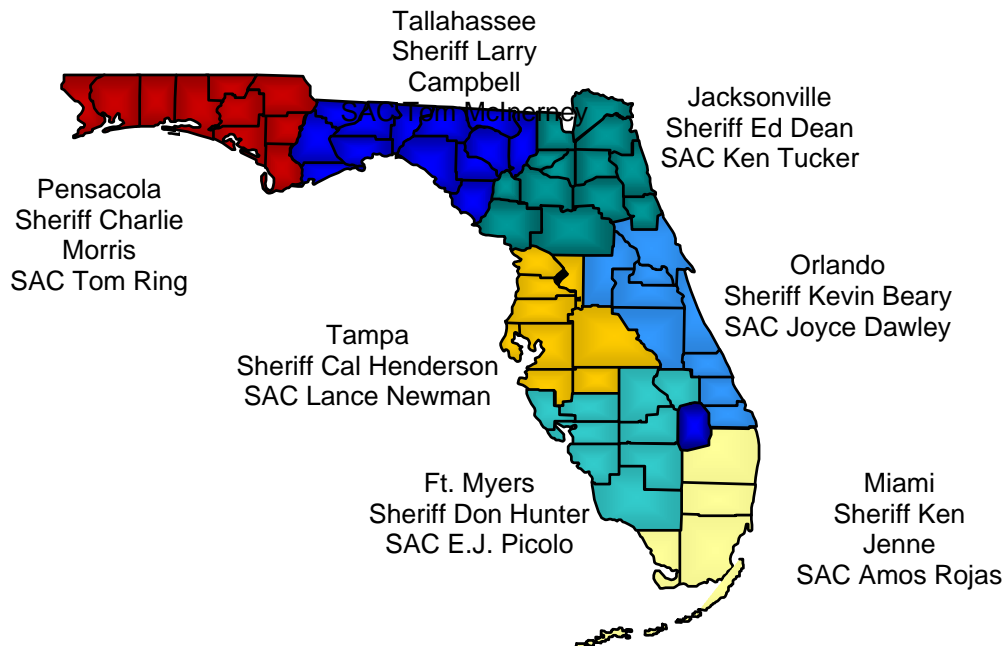
#### **GOAL 4: PREVENT AND RESPOND TO THREATS AGAINST DOMESTIC SECURITY AND OTHER DISASTERS**

**Domestic Security.** FDLE serves as the agency responsible for coordinating and directing counter-terrorism efforts for the state of Florida. The Commissioner of FDLE serves as the Incident Commander for the State in the event of a terrorist attack. Working closely with the Chief of Domestic Security Initiatives, the Division of Emergency Management, and other federal, state, and local agencies, FDLE is committed to enhancing the state's domestic security preparedness through the implementation of Florida's Domestic Security Strategy, the State's blueprint for anti-terrorism preparedness and response.

Florida's Domestic Security Strategy is based on the five principal strategic goals: **Prevent** preempt, and deter acts of terrorism; **Prepare** for terrorism response; **Protect** Florida's citizens, visitors and critical infrastructure; **Respond** in an immediate, effective, and coordinated manner – focused on victims of an attack; and **Recover** quickly and restore our way of life.

Fundamental to implementation of this Strategy is the integration, coordination, and cooperation within and amongst each of the seven Regional Domestic Security Task Forces (RDSTFs). Each task force is co-chaired by an FDLE Special Agent in Charge and a local county sheriff, and includes representatives from law enforcement, fire/rescue, emergency management, health, business, education, community, and private industry. As the foundation of Florida's integrated efforts for domestic security, the task forces facilitate our multi-disciplinary partnerships, coordinate the collection and dissemination of information and intelligence, exercises, investigative and response team activities, and ensure quick access to Florida's domestic security assets throughout the State.

**Florida's 7 Regional Domestic Security Task Forces and Co-Chairpersons**



The State has joined with the Federal Government in allocating more than \$600 million over the past nearly three years to continue the support of Florida's Domestic Security Strategy. At least 80% of these funds benefit local counties and municipalities to equip and train Florida's first

responders, public health and emergency workers, improve information sharing and secure the state's air, land, and sea borders. FDLE has completed 100% of the initial first responder and public health strategic objectives. Additional funding is anticipated for 2005, which will be used to further remaining objectives. These objectives include 1) an increased focus on initiatives to sustain readiness, and 2) advancing the Strategy's prevention objectives, such as improvements in communication and information-sharing, and additional border security requirements.

One area that has moved to the forefront of the state's domestic security efforts is interoperable communications. Currently, state, local, and federal agencies in Florida have incompatible radio communications systems and radios. When personnel from these agencies arrive at an incident, they are unable to "talk" with one another and share vital information. In order to solve the problem of incompatibility, Florida must integrate law enforcement, fire, and other emergency response systems for cross-disciplinary communications. By integrating their disparate communications systems, all emergency responders will be able to communicate with one another using their existing radios.

During the 2004 legislative session, interoperable communications was the top domestic security funding priority for Florida. As a result, \$13 million was appropriated toward this initiative. Although this may not solve the entire interoperable communications problem, it will make significant strides in achieving voice communications. Communication among response agencies is critical to ensuring the safety of our citizens, visitors, and critical infrastructure.

**Attachment 1**

**DEPARTMENT OF LAW ENFORCEMENT**

<b>DEPARTMENT OF LAW ENFORCEMENT</b>				
<b>WORKFORCE PLAN</b>	<b>FTE Target / Adjustments to Target</b>	<b>FTE Reduction / Increase</b>	<b>OPS Reduction / Increase</b>	<b>Total Reduction / Increase</b>
FTE in FY 1998-1999 (Column A02) (Historical Column A87)	1579.00			
OPS in FY 1998-1999 (1800 Annual Hours)	5.00			
<b>Adjustments/Actions:</b>				
<b>FY 1999-2000:</b>		67.00	(2.00)	65.00
<b>FY 2000-2001:</b>		182.00	0.00	182.00
<b>FY 2001-2002:</b>		(60.00)	2.00	(58.00)
Additional Appropriated FTE		11.00		11.00
Special Session C		(4.00)		(4.00)
Additional Appropriated FTE		35.00		35.00
<b>FY 2002-2003:</b>		(7.00)	(2.00)	(9.00)
Additional Appropriated FTE	87.00	35.00		35.00
<b>FY 2003-2004:</b>	(30.00)	(8.00)		(8.00)
<b>FY 2004-2005:</b>				0.00
Pharmaceutical Drug Diversion Teams		4.00		4.00
Help America Vote Act		2.00		2.00
<b>FY 2005-2006:</b>		30.00		30.00
<b>FY 2006-2007:</b>				0.00
<b>NUMBER SUBJECT TO 25% EXERCISE</b>	1641.00			
<b>ADJUSTED 25% TARGET</b>	<b>410.25</b>	287.00	(2.00)	285.00
<b>PERCENTAGE CHANGE</b>		<b>17.5%</b>	<b>-0.1%</b>	<b>17.4%</b>
* OPS Explanation:				
**87 Capitol Police positions were transferred from DMS to				



**Exhibit II**  
**LRPP Exhibit II – Performance Measures and Standards**

**Department: DEPARTMENT OF LAW ENFORCEMENT**

71150000 Program: Executive Direction and Support Services

71150200 Provide Executive Direction and Support Services

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2003-04 (Numbers)	Prior Year Actual FY 2003-04 (Numbers)	Approved Standards for FY 2004-05 (Numbers)	Requested FY 2005-06 Standard (Numbers)
Administrative support costs as a percent of total agency costs	4%	3.70%	4%	4%
Number of grants disbursed	400	428	400	400
Total Number of agencies accredited	109	117	109	117
Number of cases awarded emergency violent crime funds	18	78	18	18

71550000 Program: Florida Capitol Police Program

71550000 Capitol Police Services

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2003-04 (Numbers)	Prior Year Actual FY 2003-04 (Numbers)	Approved Standards for FY 2004-05 (Numbers)	Requested FY 2005-06 Standard (Numbers)
Number of criminal incidents per 1000 employees	9.38	8.99	9.38	9.38
Number of officer patrol hours	91,800	114,999	91,800	96,432
Number of calls for service	9,384	14,536	7,489	7,489

71600000 Program: Investigations and Forensic Science Program

71600100 Provide Crime Lab Services

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2003-04 (Numbers)	Prior Year Actual FY 2003-04 (Numbers)	Approved Standards for FY 2004-05 (Numbers)	Requested FY 2005-06 Standard (Numbers)
Percent of lab service requests completed	95%	95%	95%	95%
Number of laboratory service requests received	73,112	81,797	73,112	73,112
Average number of days to complete lab service requests by lab discipline: Toxicology	40	26	40	40
Average number of days to complete lab service requests by lab discipline: Chemistry	30	26	30	30

Average number of days to complete lab service requests by lab discipline: Crime Scene	30	25	30	30
Average number of days to complete lab service requests by lab discipline: Firearms	80	70	80	80
Average number of days to complete lab service requests by lab discipline: Automated Fingerprint Identification System (AFIS)	50	33	50	50
Average number of days to complete lab service requests by lab discipline: Latents	60	63	60	60
Average number of days to complete lab service requests by lab discipline: Serology/DNA	111	155	111	111
Average number of days to complete lab service requests by lab discipline: Computer Evidence Recovery (CER)	90	41	90	90
Average number of days to complete lab service requests by lab discipline: Microanalysis	115	111	115	115
Number of crime scene service requests completed	600	847	600	600
Number of DNA samples added to DNA database	30,000	35,307	36,000	36,000

71600200 Provide Investigative Services
---

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2003-04 (Numbers)	Prior Year Actual FY 2003-04 (Numbers)	Approved Standards for FY 2004-05 (Numbers)	Requested FY 2005-06 Standard (Numbers)
Percentage of closed criminal investigations resolved	73%	83.65%	73%	78%
Number of closed criminal investigations resolved	906	793	933	702
Criminal investigations closed resulting in an arrest: Number	812	621	836	585
Criminal investigations closed resulting in an arrest: Percentage	66%	65.51%	65%	65%
Number of criminal investigations worked	2,696	2436	2,777	2,500
Number of criminal investigations closed	1,240	948	1,277	900
Percentage of criminal investigations closed	46.00%	38.92%	46.00%	46.00%
Number of short-term investigative assists worked	3,571	3275	3,678	3,678
Number of domestic security concerns reported and responded to by Regional Domestic Security Task Forces	6	765	1,000	1,000
Number of requests for investigative analytical support responded to by the Regional Investigative Support Centers	5,557	6,320	5,724	5,724

71600300 Mutual Aid and Prevention Services

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2003-04 (Numbers)	Prior Year Actual FY 2003-04 (Numbers)	Approved Standards for FY 2004-05 (Numbers)	Requested FY 2005-06 Standard (Numbers)
Percentage of customers who found FDLE's emergency preparedness and response efforts useful	96%	0	96%	delete standard
Number of dignitaries provided with FDLE protective services	52	85	52	52

71600400 Public Assistance Fraud Investment

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2003-04 (Numbers)	Prior Year Actual FY 2003-04 (Numbers)	Approved Standards for FY 2004-05 (Numbers)	Requested FY 2005-06 Standard (Numbers)
Amount of fraudulent benefits withheld as a result of public assistance fraud investigations	\$20,100,000	\$21,200,000	\$20,100,000	\$20,100,000
Public assistance fraud investigations conducted	5,625	5,430	5,625	5,625

71700000 Program: Criminal Justice Information Program
71700100 Provide Information Network Services to the Law Enforcement Community

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2003-04 (Numbers)	Prior Year Actual FY 2003-04 (Numbers)	Approved Standards for FY 2004-05 (Numbers)	Requested FY 2005-06 Standard (Numbers)
Percentage of responses from FCIC hot files that contain substantive information within defined timeframes	96%	99.88%	98%	98%
Percentage of time FCIC is running and accessible	99.5%	99.94%	99.5%	99.5%
Percentage response to criminal history record check customers within defined timeframes	92%	100%	94%	94%
Percentage of criminal arrest information received electronically (through AFIS) for entry into the criminal history system	85%	84.30%	88%	89%
Number of certified operators	53,550	54,552	54,117	55,643

71700200 Provide Prevention and Crime Information Services
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Approved Performance Measures (Words)	Approved Prior Year Standards FY 2003-04 (Numbers)	Prior Year Actual FY 2003-04 (Numbers)	Approved Standards for FY 2004-05 (Numbers)	Requested FY 2005-06 Standard (Numbers)
Percentage of criminal history information records compiled accurately	90%	93%	90%	93%
Number of responses to requests for criminal history record checks	1,770,000	2,140,398	1,770,000	1,770,000
Number of registered sexual predators/offenders identified to the public	33,032	31,877	29,898	32,196
Number of missing children cases worked through MCIC	800	4,810	2,000	3,000
Number of arrest records created and maintained	7,700,000	7,650,107	15,500,000	15,965,000
Number of criminal history errors corrected	168,000	139,752	168,000	130,000
Number of disposition records added to the criminal history file	900,000	626,588	750,000	750,000

71800000 Program: Criminal Justice Professionalism
71800100 Law Enforcement Standards Compliance

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2003-04 (Numbers)	Prior Year Actual FY 2003-04 (Numbers)	Approved Standards for FY 2004-05 (Numbers)	Requested FY 2005-06 Standard (Numbers)
Percentage of training schools in compliance with standards.	80%	78%	80%	80%
Number of breath-testing instruments inspected	491	426	491	491
Number of records audited to validate the accuracy and completeness of ATMS2 record information	6,500	9,609	7,000	8,000
Number of program and financial compliance audits performed	2,000	3,103	2,000	2,000
Number of discipline referrals processed for state & local LEOs and CO's and CPOs pursuant to Ch. 120 F.S.	1,500	1,499	1,500	1,500
Number of criminal justice officer disciplinary actions	452	423	452	452

71800200 Law Enforcement Training Certification Services
--

Approved Performance Measures (Words)	Approved Prior Year Standards FY 2003-04 (Numbers)	Prior Year Actual FY 2003-04 (Numbers)	Approved Standards for FY 2004-05 (Numbers)	Requested FY 2005-06 Standard (Numbers)
Percentage of individuals who pass the basic professional certification examination for law enforcement officers, corrections officers and correctional probation officers	80%	84%	80%	80%
Number of individuals who pass the basic professional certification examination for law enforcement officers, corrections officers, and correctional probation officers	4,800	7,691	4,800	5,600
Number of course curricula and examinations developed or revised	135	139	135	135
Number of examinations administered	6,000	9,291	6,000	7,000
Number of individuals trained by the Florida Criminal Justice Executive Institute	745	1022	764	764
Number of law enforcement officers trained by DARE	145	533	145	145
Number of professional law enforcement certificates issued	25,000	24,657	25,000	25,000
Number of domestic security training courses delivered	150	527	150	150

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## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Florida Department of Law Enforcement  
**Program:** Investigations and Forensic Science  
**Service/Budget Entity:** Investigative  
**Measure:** Number of closed criminal investigations resolved  
**Action:**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure             | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards                     |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
906	793	(113)	12.47%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Personnel Factors               | <input type="checkbox"/> Staff Capacity    |
| <input checked="" type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect     |  |
| <input type="checkbox"/> Other (Identify)                |  |

**Explanation:** Investigative resources were redirected to assist with two major events in November resulting in less time being devoted to criminal investigations.

**External Factors** (check all that apply):

- |  |   |
|--|---|
| <input type="checkbox"/> Resources Unavailable                               | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change                            | <input type="checkbox"/> Natural Disaster       |
| <input type="checkbox"/> Target Population Change                            | <input type="checkbox"/> Other (Identify)       |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |   |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |   |

**Explanation:**

**Management Efforts to Address Differences/Problems** (check all that apply):

- |                                    |   |
|------------------------------------|---|
| <input type="checkbox"/> Training  | <input type="checkbox"/> Technology       |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

**Recommendations:** Recommend changing standard to 702.

*Office of Policy and Budget – June 2004*

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Florida Department of Law Enforcement  
**Program:** Investigations and Forensic Science  
**Service/Budget Entity:** Investigative  
**Measure:** Number of criminal investigations closed resulting in an arrest  
**Action:**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure             | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards                     |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
812	621	(191)	23.53%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Personnel Factors               | <input type="checkbox"/> Staff Capacity    |
| <input checked="" type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect     |  |
| <input type="checkbox"/> Other (Identify)                |  |

**Explanation:** Investigative resources were redirected to assist with two major events in November resulting in less time being devoted to criminal investigations.

**External Factors** (check all that apply):

- |  |   |
|--|---|
| <input type="checkbox"/> Resources Unavailable                               | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change                            | <input type="checkbox"/> Natural Disaster       |
| <input type="checkbox"/> Target Population Change                            | <input type="checkbox"/> Other (Identify)       |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |   |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |   |

**Explanation:**

**Management Efforts to Address Differences/Problems** (check all that apply):

- |                                    |  |
|------------------------------------|--|
| <input type="checkbox"/> Training  | <input type="checkbox"/> Technology                  |
| <input type="checkbox"/> Personnel | <input checked="" type="checkbox"/> Other (Identify) |

**Recommendations:** Fewer number of cases closed than projected, because of adherence to guidelines for initiating major cases the percentage resulting in an arrest has increased. Recommend change the standard to 585

*Office of Policy and Budget – June 2004*

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Florida Department of Law Enforcement  
**Program:** Investigations and Forensic Science  
**Service/Budget Entity:** Investigative  
**Measure:** Number of criminal investigations worked  
**Action:**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure             | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards                     |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
2698	2436	(262)	9.72%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Personnel Factors           | <input type="checkbox"/> Staff Capacity    |
| <input type="checkbox"/> Competing Priorities        | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect |  |
| <input checked="" type="checkbox"/> Other (Identify) |  |

**Explanation:** Fewer investigations were worked due to the changes to the investigative strategy and the adherence to the considerations and guidelines for initiating major cases.

**External Factors** (check all that apply):

- |  |   |
|--|---|
| <input type="checkbox"/> Resources Unavailable                               | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change                            | <input type="checkbox"/> Natural Disaster       |
| <input type="checkbox"/> Target Population Change                            | <input type="checkbox"/> Other (Identify)       |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |   |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |   |

**Explanation:**

**Management Efforts to Address Differences/Problems** (check all that apply):

- |                                    |   |
|------------------------------------|---|
| <input type="checkbox"/> Training  | <input type="checkbox"/> Technology       |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

**Recommendations:**

*Office of Policy and Budget – June 2004*



## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Florida Department of Law Enforcement  
**Program:** Investigations and Forensic Science  
**Service/Budget Entity:** Investigative  
**Measure:** Number of criminal investigations closed  
**Action:**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure             | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards                     |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
1240	948	(292)	23.55%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Personnel Factors               | <input type="checkbox"/> Staff Capacity    |
| <input checked="" type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect     |  |
| <input type="checkbox"/> Other (Identify)                |  |

**Explanation:** Investigative resources were redirected to assist with two major events in Miami. Agents statewide were assigned to assist with security measures for the Free Trade Area of the Americas Summit and the Republican Governor's Conference, both of which occurred during the month of November.

**External Factors** (check all that apply):

- |  |   |
|--|---|
| <input type="checkbox"/> Resources Unavailable                               | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change                            | <input type="checkbox"/> Natural Disaster       |
| <input type="checkbox"/> Target Population Change                            | <input type="checkbox"/> Other (Identify)       |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |   |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |   |

**Explanation:**

**Management Efforts to Address Differences/Problems** (check all that apply):

- |                                    |   |
|------------------------------------|---|
| <input type="checkbox"/> Training  | <input type="checkbox"/> Technology       |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

**Recommendations:**

*Office of Policy and Budget – June 2004*

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Florida Department of Law Enforcement  
**Program:** Investigations and Forensic Science  
**Service/Budget Entity:** Investigative  
**Measure:** Percentage of criminal investigations closed  
**Action:**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure             | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards                     |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
46%	38.92%	(7.08)	15.4%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Personnel Factors               | <input type="checkbox"/> Staff Capacity    |
| <input checked="" type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect     |  |
| <input type="checkbox"/> Other (Identify)                |  |

**Explanation:** Investigative resources were redirected to assist with two major events in Miami. Agents statewide were assigned to assist with security measures for the Free Trade Area of the Americas Summit and the Republican Governor's Conference, both of which occurred during the month of November.

**External Factors** (check all that apply):

- |  |   |
|--|---|
| <input type="checkbox"/> Resources Unavailable                               | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change                            | <input type="checkbox"/> Natural Disaster       |
| <input type="checkbox"/> Target Population Change                            | <input type="checkbox"/> Other (Identify)       |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |   |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |   |

**Explanation:**

**Management Efforts to Address Differences/Problems** (check all that apply):

- |                                    |   |
|------------------------------------|---|
| <input type="checkbox"/> Training  | <input type="checkbox"/> Technology       |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

**Recommendations:**

*Office of Policy and Budget – June 2004*

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Florida Department of Law Enforcement  
**Program:** Investigations and Forensic Science  
**Service/Budget Entity:** Investigative  
**Measure:** Number of short-term criminal investigative assists worked  
**Action:**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure             | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards                     |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
3571	3275	(296)	8.29%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |   |  |
|---|--|
| <input type="checkbox"/> Personnel Factors                      | <input type="checkbox"/> Staff Capacity    |
| <input type="checkbox"/> Competing Priorities                   | <input type="checkbox"/> Level of Training |
| <input checked="" type="checkbox"/> Previous Estimate Incorrect |  |
| <input type="checkbox"/> Other (Identify)                       |  |

**Explanation:** The number of short-term criminal investigative assists was lower than projected, however, FDLE did address all short-term criminal investigative assist requests.

**External Factors** (check all that apply):

- |  |   |
|--|---|
| <input type="checkbox"/> Resources Unavailable                               | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change                            | <input type="checkbox"/> Natural Disaster       |
| <input type="checkbox"/> Target Population Change                            | <input type="checkbox"/> Other (Identify)       |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |   |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |   |

**Explanation:**

**Management Efforts to Address Differences/Problems** (check all that apply):

- |                                    |   |
|------------------------------------|---|
| <input type="checkbox"/> Training  | <input type="checkbox"/> Technology       |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

**Recommendations:**

*Office of Policy and Budget – June 2004*

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Florida Department of Law Enforcement  
**Program:** Investigations and Forensic Science  
**Service/Budget Entity:** Investigative  
**Measure:** Percentage of customers who found FDLE's emergency preparedness and response efforts useful  
**Action:**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure             | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards                     |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
97%	0%	(97)	100%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Personnel Factors           | <input type="checkbox"/> Staff Capacity    |
| <input type="checkbox"/> Competing Priorities        | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect |  |
| <input checked="" type="checkbox"/> Other (Identify) |  |

**Explanation:** The standard for this measure is dependent on the occurrence of man-made or natural disasters in the State, and is outside the scope and control of FDLE.

**External Factors** (check all that apply):

- |   |   |
|---|---|
| <input type="checkbox"/> Resources Unavailable                                  | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change                               | <input type="checkbox"/> Natural Disaster       |
| <input type="checkbox"/> Target Population Change                               | <input type="checkbox"/> Other (Identify)       |
| <input checked="" type="checkbox"/> This Program/Service Cannot Fix The Problem |   |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission    |   |

**Explanation:** This type of performance is dependent on the occurrence of disaster in the State.

**Management Efforts to Address Differences/Problems** (check all that apply):

- |                                    |  |
|------------------------------------|--|
| <input type="checkbox"/> Training  | <input type="checkbox"/> Technology                  |
| <input type="checkbox"/> Personnel | <input checked="" type="checkbox"/> Other (Identify) |

**Recommendations:** Recommend delete standard. In the event of an emergency, FDLE includes this type of performance information in an after-action report.

*Office of Policy and Budget – June 2004*

### Attachment 3

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Florida Department of Law Enforcement  
**Program:** Investigations and Forensic Science  
**Service/Budget Entity:** Public Assistance Fraud  
**Measure:** Number of Public Assistance Fraud Investigations Completed  
**Action:**

- |   |  |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure           | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards                    |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
5,625	5,430	(195)	3.5%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity    |
| <input type="checkbox"/> Competing Priorities         | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect  |  |
| <input type="checkbox"/> Other (Identify)             |  |

**Explanation:**

Vacancies and an unusually high number of first year employees contributed to the 3.5% shortfall in meeting the performance measure.

**External Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Resources Unavailable                               | <input checked="" type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change                            | <input type="checkbox"/> Natural Disaster                  |
| <input type="checkbox"/> Target Population Change                            | <input type="checkbox"/> Other (Identify)                  |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |  |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |  |

**Explanation:**

Complete switchover from the previous case tracking/management system to the current AIM case tracking system created down time for beta testing by staff and implementation training.

**Management Efforts to Address Differences/Problems** (check all that apply):

- |                                    |   |
|------------------------------------|---|
| <input type="checkbox"/> Training  | <input type="checkbox"/> Technology       |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

**Recommendations:**

Retain the current performance standard.

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### Attachment 3

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Florida Department of Law Enforcement  
**Program:** Information Program  
**Service/Budget Entity:** Information Network Services  
**Measure:** Percentage of criminal history arrest information received electronically (through AFIS) for entry into the criminal history system  
**Action:**

- |   |  |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure  | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards          |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
85%	84.3%	.7% under	.7%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Personnel Factors           | <input type="checkbox"/> Staff Capacity    |
| <input type="checkbox"/> Competing Priorities        | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect |  |
| <input type="checkbox"/> Other (Identify)            |  |

**Explanation:**

**External Factors** (check all that apply):

- |  |   |
|--|---|
| <input type="checkbox"/> Resources Unavailable                               | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change                            | <input type="checkbox"/> Natural Disaster       |
| <input type="checkbox"/> Target Population Change                            | X <input type="checkbox"/> Other (Identify)     |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |   |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |   |

**Explanation:** This measure was exceeded during eleven out of twelve months, and was only below the standard during the last month of the fiscal year. This was attributable to Duval County submitting a backlog of manual arrest cards (8,000) during this period.

**Management Efforts to Address Differences/Problems** (check all that apply):

- |                                    |   |
|------------------------------------|---|
| <input type="checkbox"/> Training  | <input type="checkbox"/> Technology       |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

**Recommendations:**

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### Attachment 3

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Florida Department of Law Enforcement  
**Program:** Information Program  
**Service/Budget Entity:** Prevention and Crime Information Services  
**Measure:** Number of registered sexual predators/offenders identified to the public  
**Action:**

- |   |  |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure  | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards          |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
33,032	31,877	1,155 under	-3.5%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Personnel Factors           | <input type="checkbox"/> Staff Capacity    |
| <input type="checkbox"/> Competing Priorities        | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect |  |
| <input checked="" type="checkbox"/> Other (Identify) |  |

**Explanation:**

Prior to the current state of predator registrations, predator cases who were incarcerated and not set for release for an extended period of time were placed on a low priority for processing under other predator and offender cases that involved registrants living amongst the public. Historically the SOPU has worked these incarcerated predator cases into the database as time has allowed after higher priority cases were addressed. Over the past year, due to the tremendous effort of the Sexual Offender/Predator Analysts assigned to predator case work, all predator cases in Florida including those incarcerated by the Florida Department of Corrections have been entered in the Sexual Offender Database (SODB). As such, the numbers of predators added to the SODB now reflect only those cases of newly convicted and designated predators. This has resulted in a decrease in the total number of predators added over all as this secondary source of predators has now been extinguished.

**External Factors** (check all that apply):

- |  |   |
|--|---|
| <input type="checkbox"/> Resources Unavailable                               | <input type="checkbox"/> Technological Problems |
| <input checked="" type="checkbox"/> Legal/Legislative Change                 | <input type="checkbox"/> Natural Disaster       |
| <input type="checkbox"/> Target Population Change                            | <input type="checkbox"/> Other (Identify)       |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |   |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |   |

**Explanation:**

Additionally, due to a 3<sup>rd</sup> District Circuit Court ruling in Miami, one of the highest producing areas for both offenders and predators, predators in that circuit are temporarily not being declared as such pending a Florida Supreme court ruling on the constitutionality of the predator registration laws.

**Management Efforts to Address Differences/Problems** (check all that apply):

- |                                    |   |
|------------------------------------|---|
| <input type="checkbox"/> Training  | <input type="checkbox"/> Technology       |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

**Recommendations:**

*Office of Policy and Budget – June 2004*

### Attachment 3

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Florida Department of Law Enforcement  
**Program:** Information Program  
**Service/Budget Entity:** Prevention and Crime Information Services  
**Measure:** Number of arrest records created and maintained  
**Action:**

- |   |  |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure  | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards          |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
7,700,000	7,650,107	49,893	-.65%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Personnel Factors           | <input type="checkbox"/> Staff Capacity    |
| <input type="checkbox"/> Competing Priorities        | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect |  |
| <input type="checkbox"/> Other (Identify)            |  |

**Explanation:**

**External Factors** (check all that apply):

- |  |   |
|--|---|
| <input type="checkbox"/> Resources Unavailable                               | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change                            | <input type="checkbox"/> Natural Disaster       |
| <input type="checkbox"/> Target Population Change                            | X <input type="checkbox"/> Other (Identify)     |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |   |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |   |

**Explanation:** This measure is a count of records received from local law enforcement from arrests that officers make each year. FDLE does not control the arrests made and entered into the criminal history system.

**Management Efforts to Address Differences/Problems** (check all that apply):

- |                                    |   |
|------------------------------------|---|
| <input type="checkbox"/> Training  | <input type="checkbox"/> Technology         |
| <input type="checkbox"/> Personnel | X <input type="checkbox"/> Other (Identify) |

**Recommendations:** The program is changing the methodology used to count this measure. The current methodology undercounts the actual workload created by entering an arrest record into the system by local law enforcement agencies.



### Attachment 3

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Florida Department of Law Enforcement  
**Program:** Information Program  
**Service/Budget Entity:** Prevention and Crime Information Services  
**Measure:** Number of criminal history errors detected and corrected  
**Action:**

- |   |  |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure  | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards          |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
168,000	139,752	28,248	-16.81%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Personnel Factors               | <input type="checkbox"/> Staff Capacity    |
| <input checked="" type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect     |  |
| <input type="checkbox"/> Other (Identify)                |  |

**Explanation:**

The Compromised Identity project was a section priority this fiscal year. Training, implementing and processing numerous compromised identity claims were the major focus.

**External Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Resources Unavailable                               | <input type="checkbox"/> Technological Problems      |
| <input type="checkbox"/> Legal/Legislative Change                            | <input type="checkbox"/> Natural Disaster            |
| <input type="checkbox"/> Target Population Change                            | <input checked="" type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |  |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |  |

**Explanation:**

The public outcry for help with compromised identity issues caused the creation of the Compromised Identity project. Through awareness of this service, requests from the public increased.

**Management Efforts to Address Differences/Problems** (check all that apply):

- |                                    |  |
|------------------------------------|--|
| <input type="checkbox"/> Training  | <input checked="" type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify)      |

**Recommendations:**

With the implementation of the Integrated Criminal History System, there will be more automated processes and mechanisms in place to alleviate errors.

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### Attachment 3

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Florida Department of Law Enforcement  
**Program:** Information Program  
**Service/Budget Entity:** Prevention and Crime Information Services  
**Measure:** Number of disposition records added to the criminal history file  
**Action:**

- |   |  |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure  | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards          |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
900,000	626,588	273,412	-30.4%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Personnel Factors           | <input checked="" type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities        | <input type="checkbox"/> Level of Training         |
| <input type="checkbox"/> Previous Estimate Incorrect |  |
| <input type="checkbox"/> Other (Identify)            |  |

**Explanation:** The Disposition Section has had a higher than usual turn over in members. This turnover causes more members to be in training and therefore slows workload achievement. Also, the section has exhausted all programmatic/automation efforts available until the implementation of the integrated criminal history system.

**External Factors** (check all that apply):

- |  |   |
|--|---|
| <input type="checkbox"/> Resources Unavailable                               | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change                            | <input type="checkbox"/> Natural Disaster       |
| <input type="checkbox"/> Target Population Change                            | <input type="checkbox"/> Other (Identify)       |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |   |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |   |

**Explanation:**

**Management Efforts to Address Differences/Problems** (check all that apply):

- |                                    |   |
|------------------------------------|---|
| <input type="checkbox"/> Training  | <input type="checkbox"/> Technology       |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

**Recommendations:**

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### Attachment 3

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Law Enforcement  
**Program:** Professionalism  
**Service/Budget Entity:** Training Certification  
**Measure:** Number of professional law enforcement certificates issues  
**Action:**

- |   |  |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure           | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards                    |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
25,000	24,657		

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Personnel Factors           | <input type="checkbox"/> Staff Capacity    |
| <input type="checkbox"/> Competing Priorities        | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect |  |
| <input type="checkbox"/> Other (Identify)            |  |

**Explanation:** N/A

**External Factors** (check all that apply):

- |   |   |
|---|---|
| <input type="checkbox"/> Resources Unavailable                                  | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change                               | <input type="checkbox"/> Natural Disaster       |
| <input checked="" type="checkbox"/> Target Population Change                    | <input type="checkbox"/> Other (Identify)       |
| <input checked="" type="checkbox"/> This Program/Service Cannot Fix The Problem |   |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission    |   |

**Explanation:** All requests for certificates were processed. With Domestic Security issues, agencies chose to spend limited funds on this rather than other training.

**Management Efforts to Address Differences/Problems** (check all that apply):

- |                                    |   |
|------------------------------------|---|
| <input type="checkbox"/> Training  | <input type="checkbox"/> Technology       |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

**Recommendations:** N/A

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### Attachment 3

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Law Enforcement  
**Program:** Professionalism  
**Service/Budget Entity:** Standards Compliance  
**Measure:** Percentage of training schools in compliance with standards  
**Action:**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure             | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards                     |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
80%	78%	-2%	2%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Personnel Factors           | <input type="checkbox"/> Staff Capacity    |
| <input type="checkbox"/> Competing Priorities        | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect |  |
| <input type="checkbox"/> Other (Identify)            |  |

**Explanation:** N/A

**External Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Resources Unavailable                               | <input type="checkbox"/> Technological Problems      |
| <input type="checkbox"/> Legal/Legislative Change                            | <input type="checkbox"/> Natural Disaster            |
| <input type="checkbox"/> Target Population Change                            | <input checked="" type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |  |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |  |

**Explanation:** Issues with some training schools. Spot audits found problems, most of which were corrected when identified.

**Management Efforts to Address Differences/Problems** (check all that apply):

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Training | <input type="checkbox"/> Technology       |
| <input type="checkbox"/> Personnel           | <input type="checkbox"/> Other (Identify) |

**Recommendations:** Program has initiated a training center orientation workshop to provide in-depth training to training center directors, training coordinators and fiscal agents to ensure compliance with Commission rules.

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### Attachment 3

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Law Enforcement  
**Program:** Professionalism  
**Service/Budget Entity:** Standards Compliance  
**Measure:** Number of breath testing instruments inspected  
**Action:**

- |   |  |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure           | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards                    |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
491	426	-65	13%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity               |
| <input type="checkbox"/> Competing Priorities         | <input checked="" type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect  |   |
| <input type="checkbox"/> Other (Identify)             |   |

**Explanation:** Two new inspectors were hired this fiscal year, and are in a one year training program. The inspectors training the new hires were unable to complete all inspections while engaged in training.

**External Factors** (check all that apply):

- |  |   |
|--|---|
| <input type="checkbox"/> Resources Unavailable                               | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change                            | <input type="checkbox"/> Natural Disaster       |
| <input type="checkbox"/> Target Population Change                            | <input type="checkbox"/> Other (Identify)       |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |   |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |   |

**Explanation:**

**Management Efforts to Address Differences/Problems** (check all that apply):

- |                                    |   |
|------------------------------------|---|
| <input type="checkbox"/> Training  | <input type="checkbox"/> Technology       |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

**Recommendations:**

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### Attachment 3

## LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

**Department:** Law Enforcement  
**Program:** Professionalism  
**Service/Budget Entity:** Standards Compliance  
**Measure:** Number of criminal justice officer disciplinary actions  
**Action:**

- |   |  |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure           | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards                    |  |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
452	123	-29	6%

**Factors Accounting for the Difference:**

**Internal Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Personnel Factors           | <input type="checkbox"/> Staff Capacity    |
| <input type="checkbox"/> Competing Priorities        | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect |  |
| <input type="checkbox"/> Other (Identify)            |  |

**Explanation:**

**External Factors** (check all that apply):

- |  |  |
|--|--|
| <input type="checkbox"/> Resources Unavailable                               | <input type="checkbox"/> Technological Problems      |
| <input type="checkbox"/> Legal/Legislative Change                            | <input type="checkbox"/> Natural Disaster            |
| <input type="checkbox"/> Target Population Change                            | <input checked="" type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem         |  |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission |  |

**Explanation:** The Commission took action according to disciplinary rules. The fact that we fell short on this measure is actually positive.

**Management Efforts to Address Differences/Problems** (check all that apply):

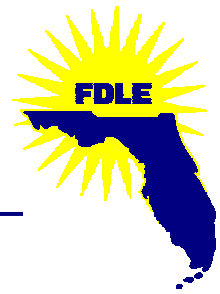
- |                                    |   |
|------------------------------------|---|
| <input type="checkbox"/> Training  | <input type="checkbox"/> Technology       |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

**Recommendations:**

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# APPENDIX A - GLOSSARY OF TERMS AND ACRONYMS

---



**AFIS** - Automated Fingerprint Identification System

**CCH** - Computerized Criminal History System

**CCJIS** - Criminal and Juvenile Justice Information Systems

**CER - Computer Evidence Recovery**, FDLE laboratory discipline dedicated to the analysis of computer hardware and equipment suspected of being used in the commission of crimes

**CJNet** - Criminal Justice Network, provides authorized criminal justice partners access to computerized criminal histories.

**CWCS** - Civil Workflow Control System, allows entities to submit information and fingerprints electronically

**DEA** - United States Department of Justice Drug Enforcement Administration

**DNA Database** – Deoxyribonucleic Acid Database

**DrugNET** – Florida Drug Intelligence System

**EPIC** - El Paso Intelligence Center

**FCIC**- Florida Crime Information Center

**FC3** - Florida Computer Crime Center, serves as a working clearinghouse for crimes in Florida

**FDLE** - Florida Department of Law Enforcement

**FIPC** - Florida Infrastructure Protection Center

**F.S.** - Florida Statutes

**GAA** - General Appropriations Act

**GangNET** – Florida Gang Intelligence System

**GR** - General Revenue Fund

**ICHS** – Integrated Criminal History System

**IT** - Information Technology

**LAN** - Local Area Network

**LAS/PBS** - Legislative Appropriations System/Planning and Budgeting Subsystem. The statewide appropriations and budgeting system owned and maintained by the Executive Office of the Governor.

**LBR** - Legislative Budget Request

Legislative Budget Request: A request to the Legislature, filed pursuant to section 216.023, Florida Statutes, or supplemental detailed requests filed with the Legislature, for the amounts of money an agency or branch of government believes will be needed to perform the functions that it is authorized, or which it is requesting authorization by law, to perform.

**L.O.F.** - Laws of Florida

**LRPP** - Long-Range Program Plan

Long-Range Program Plan: A plan developed on an annual basis by each state agency that is policy-based, priority-driven, accountable, and developed through careful examination and justification of all programs and their associated costs. Each plan is developed by examining the needs of agency customers and clients and proposing programs and associated costs to address those needs based on state priorities as established by law, the agency mission, and legislative authorization. The plan provides the framework and context for preparing the legislative budget request and includes performance indicators for evaluating the impact of programs and agency performance.

**MATRIX** - MultiState Anti-Terrorism Information Exchange

**RDSTF** - Regional Domestic Security Task Forces

**STO** - State Technology Office

**SWOT** - Strengths, Weaknesses, Opportunities and Threats

**TCS** - Trends and Conditions Statement

**TF** - Trust Fund

**ThreatNET** – Florida Domestic Security and Counter-Terrorism Database