

Division of Medical Quality Assurance

Table 1
Statistical Record Totals – FY 1997 - 1998

LICENSE CERTIFICATIONS	TOTALS
Public requests processed	9,470
State requests processed	10,521
Requests processed	19,991
Processing time	1,622 hrs.
Turn-around time	5 - 10 days

PUBLIC RECORDS REQUESTS	TOTALS
Public requests processed	4,469
State requests processed	30
Requests processed	4,499
Processing time	1,587.25hrs
Turn-around time	2 days

ORDERS / DISCIPLINE	TOTALS
Orders filed	1,353
Average number of disciplinary files tracked at one time	800
¹ Disciplinary actions imposed	
Revocations	41
Voluntary Relinquishments	28
Suspensions	28
Probations	40
Other	96

FINES / COSTS	TOTALS
No. fines imposed	
Amount of fines imposed	
Amount of fines received	
No. costs imposed	
Amount of costs imposed	
Amount of costs received	
Reporting	
² Adverse actions imposed by licensing board	380
³ Outside adverse actions received	55
⁴ Outside medical malpractice reports received	876
⁵ Newsletter summaries completed	219

¹ These numbers do not reflect Pharmacy, Physical Therapy, Nursing, Nursing Home Administrators, Clinical Laboratory Personnel, CNAs, and Clinical Social Workers, Marriage and Family Therapists and Mental Health Counselors.

² Nursing, Psychology, Medicine, Osteopathic Medicine, Dentistry, Podiatry

³ Medicine, Dentistry, Osteopathic Medicine

⁴ Nursing, Psychology, Podiatry, Medicine, Osteopathic Medicine, Dentistry

⁵ Medicine, Osteopathic Medicine, Dentistry, Podiatry, Chiropractic Medicine

Division of Medical Quality Assurance

Bureau of Operations Statistical Records

Table 2
Bureau of Testing¹ — Examination Statistics
MQA Professions - FY 1997 - 1998

PROFESSION	SCHEDULED	EXAMINED	PASS	% PASS	FAIL	% FAIL
Acupuncture	142	136	79	58.09	57	41.91
Chiropractic Licensure	307	293	215	73.38	78	26.62
Chiropractic Certificate	39	38	28	73.68	10	26.32
Clinical Laboratory Personnel ²	0	0	0	NA	0	NA
Clinical Social Work	679	628	579	92.20	49	7.80
Certified Master Social Worker	1	1	0	0.00	1	100.00
Dental	169	152	109	71.71	43	28.29
Dental Hygiene	599	558	451	80.82	107	19.18
Dietitian	55	45	20	44.44	25	55.56
Electrologist	56	53	43	81.13	10	18.87
Hearing Aid Specialist	132	111	78	70.27	33	29.73
Marriage & Family Therapist	96	87	56	64.37	31	35.63
Massage ³	0	0	0	NA	0	NA
Massage Colonics	18	18	18	100.00	0	0.00
Medical USMLE STEP 3	359	351	323	92.02	28	7.98
Mental Health Counselor	818	790	583	73.80	207	26.20
Midwifery	31	30	19	63.33	11	36.67
Nursing ³	0	0	0	NA	0	NA
Nursing Home Administration	207	199	136	68.34	63	31.66
Opticianry	171	168	146	86.90	22	13.10
Optometry	163	163	116	71.17	47	28.83
Pharmacy	1783	1624	1474	90.76	150	9.24
Physician Assistant ⁴	314	285	113	39.65	172	60.35
Physical Therapy ³	0	0	0	NA	0	NA
Physical Therapy Asst ³	0	0	0	NA	0	NA
Podiatry ³	0	0	0	NA	0	NA
Psychology	306	290	172	59.31	118	40.69
Respiratory Care	371	361	268	74.24	93	25.76
Grand Total	6,816	6,381	5,026	78.77	1,355	21.23

¹ Bureau of Testing, DBPR became part of Bureau of Operations, MQA July 1998.

² Scores and statistics maintained on Board computer System

³ Computer testing by national provider

⁴ Reflects candidates licensed by Board rule which requires passing part one and either part two or three of special Physician Assistant licensing exam

Division of Medical Quality Assurance

Bureau of Operations Statistical Records

Table 3

Number of Renewal Licenses Paid for Active or Inactive Status
MQA Professions – FY 1997 - 1998

PROFESSIONS	TOTALS
<i>Acupuncture</i>	811
<i>Athletic Trainers</i>	684
<i>Chiropractic</i>	6,945
<i>Clinical Social Work, Marriage & Family Therapy, Mental Health Counseling</i>	12,186
<i>DentalLabs</i>	1,065
<i>Dentistry</i>	33,928
<i>Dietetics & Nutrition</i>	3,064
<i>Electrology</i>	816
<i>Health Care Service Pools</i>	133
<i>Hearing Aid Specialists</i>	778
<i>Massage Therapy</i>	21,499
<i>Medical Physicists</i>	273
<i>Medicine</i>	43,545
<i>Midwifery</i>	71
<i>Naturopathy</i>	10
<i>Nursing</i>	221,088
<i>Nursing Home Administrators</i>	1,732
<i>Occupational Therapy</i>	6,444
<i>Opticianry</i>	5,676
<i>Optometry</i>	2,751
<i>Orthotists & Prosthetics</i>	207
<i>Osteopathy</i>	3,796
<i>Pharmacy</i>	27,664
<i>Physical Therapy</i>	13,818
<i>Podiatry</i>	1,623
<i>Psychology</i>	3,143
<i>Respiratory Therapy</i>	9,738
<i>School Psychology</i>	512
<i>Speech - Language Pathology and Audiology</i>	5,978
¹Total Paid Licensees	429,978

¹ The total of paid licensees does not reflect Certified Nursing Assistants, Clinical Laboratory Personnel and Certified Social Workers. Certified Nursing Assistant licensure base is controlled by the Agency for Health Care Administration. Clinical Laboratory Personnel not on BEST system. Certified Social Workers are included in 491 Boards.

Division of Medical Quality Assurance Statistical Records

Table 4

**Division of Medical Quality Assurance
Revenue/Expenditures/Cash Balance FY 1997-1998**

BOARD/COUNCIL	BEGINNING CASH BALANCE	REVENUE	EXPENDITURES	ENDING CASH BALANCE	UNL/ACT CASH
Acupuncture	404,377	492,271	268,562	628,086	36,495
Athletic Trainers		236,938	58,803	178,135	10,485
Chiropractic	(18,155)	1,916,781	1,062,897	835,729	107,488
Clinical Laboratory Personnel	(22,461)	1,801,441	1,708,922	70,058	2,502
Certified Nursing Assistant	(104,399)	66,408	398,623	(436,615)	(1,445)
Certified Social Worker	(117,541)	4,141	4,078	(117,478)	(1,630)
Clinical Social Work, Marriage & Family Therapy, Mental Health Counseling	973,862	958,970	1,621,018	311,814	133,323
Dentistry	1,317,463	3,845,566	2,425,915	2,737,114	399,553
Dental Labs	574,325	118,094	176,261	516,158	48,108
Dietetics and Nutrition	542,372	68,648	182,398	428,622	57,968
Electrolysis	(274,125)	154,746	222,956	(342,335)	9,263
Health Care Service Pools		60,986	33,703	27,283	1,628
Hearing Aid Specialists		186,487	320,352	(133,865)	1,345
Massage Therapy		2,973,012	1,367,448	1,605,563	72,880
Medical Physicists	(55,263)	163,070	73,326	34,481	1,946
Medicine	17,392,398	18,067,913	9,718,162	25,742,149	1,854,904
Midwifery	(372,189)	27,124	103,480	(448,545)	(4,512)
Naturopathic	(215,682)	2,591		(213,091)	(2,917)
Nursing	10,170,871	10,448,898	10,276,701	10,343,068	3,444,988
Nursing Home Administrators	410,816	323,731	412,186	322,361	41,574
Occupational Therapy	697,593	199,392	312,261	584,724	105,111
Opticianry	1,262,548	401,073	494,273	1,169,348	101,384
Optometry	599,854	197,782	514,839	282,797	31,562
Orthotists & Prosthetics		188,803	121,112	67,691	5,458
Osteopathic Medical Examiners	1,054,902	1,672,461	677,359	2,050,004	149,909
Pharmacy	4,945,326	1,494,173	3,112,206	3,327,293	488,373
Physical Therapy	1,904,614	500,389	1,117,554	1,287,449	233,579
Podiatry	(275,225)	611,442	210,967	125,250	28,506
Psychology	164,666	1,212,930	710,745	666,851	75,584
Respiratory Therapy	209,398	239,755	584,420	(135,267)	117,417
School Psychology	35,508	13,460	39,403	9,564	6,440
Speech-Language, Pathology and Audiology	1,169,142	752,741	356,071	1,565,812	156,569
NICA - Medical	40,133	502,863	453,658	89,338	3,112
NICA - Osteopathic	40,133	20,605		60,738	2,116
TOTAL	42,455,261	49,925,685	39,140,659	53,240,284	7,719,066

Totals in parentheses indicate negative balance

Division of Medical Quality Assurance Statistical Records

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Table 5
Division of Medical Quality Assurance
Complaints and Investigations FY 1997-1998

BOARD/COUNCIL	ACTIVE LICENSEES	COMPLAINTS	LEGALLY SUFFICIENT	UNLICENSED COMPLAINTS	PROBABLE CAUSE FOUND	ADMINISTRATIVE COMPLAINTS
<i>Acupuncture</i>	761	26	20	4	5	3
<i>Athletic Trainers</i>	681	21	13	13	0	0
<i>Chiropractic</i>	6,515	306	169	10	70	84
<i>Clinical Laboratory Personnel</i>	17,332	48	32	0	17	14
<i>Certified Nursing Assistant</i>	197,076	12	0	0	0	0
<i>Certified Social Worker</i>	5	0	0	0	0	0
<i>Clinical Social Work, Marriage & Family Therapy, Mental Health Counseling</i>	12,146	190	271	35	54	84
<i>Dentistry</i>	34,098	816	341	36	112	89
<i>Dental Labs</i>	1,068	34	34	7	14	17
<i>Dietetics and Nutrition</i>	2,987	22	27	5	2	2
<i>Electrolysis</i>	813	94	87	10	2	2
<i>Health Care Service Pools</i>	119	0	0	0	0	0
<i>Hearing Aid Specialists</i>	777	407	183	5	9	4
<i>Massage Therapy</i>	20,923	302	229	48	77	69
<i>Medical Physicists</i>	291	0	0	0	0	0
<i>Medicine</i>	42,794	4,473	1,993	90	176	168
<i>Midwifery</i>	67	7	6	1	0	0
<i>Naturopathic</i>	10	2	2	3	0	0
<i>Nursing</i>	217,209	1,821	1,447	48	564	439
<i>Nursing Home Administrators</i>	1,677	215	64	0	2	1
<i>Occupational Therapy</i>	6,441	26	13	0	2	2
<i>Opticianry</i>	5,557	242	91	12	42	12
<i>Optometry</i>	2,700	110	55	2	30	10
<i>Orthotists & Prosthetics</i>	257	1	0	0	0	0
<i>Osteopathic Medical Examiners</i>	3,480	358	125	3	36	35
<i>Pharmacy</i>	27,415	574	431	17	215	221
<i>Physical Therapy</i>	13,600	81	76	4	61	74
<i>Podiatry</i>	1,522	72	55	1	8	10
<i>Psychology</i>	2,960	139	62	27	11	12
<i>Respiratory Therapy</i>	9,544	76	55	6	24	24
<i>School Psychology</i>	494	17	9	0	0	0
<i>Speech-Language, Pathology and Audiology</i>	5,899	32	12	1	9	2
TOTAL	637,218	10,524	5,902	388	1,542	1,378

Division of Medical Quality Assurance Statistical Records

Table 6
Division of Medical Quality Assurance
Disciplinary Actions FY 1997-1998

BOARD/COUNCIL	REVOCATION	VOLUNTARY SURRENDER	SUSPENSION	PROBATION	LIMITATIONS OBLIGATIONS	FINES AND REPRIMANDS
Acupuncture	0	0	0	0	0	0
Athletic Trainers	0	0	0	0	0	0
Chiropractic	1	1	6	8	0	13
Clinical Laboratory Personnel	2	1	2	0	0	4
Certified Nursing Assistant	0	0	0	0	0	0
Certified Social Worker	0	0	0	0	0	0
Clinical Social Work, Marriage & Family Therapy, Mental Health Counseling	0	3	8	2	0	26
Dentistry	5	7	6	5	0	18
Dental Labs	0	0	2	0	0	11
Dietetics and Nutrition	0	0	1	0	1	0
Electrolysis	0	0	0	0	1	0
Health Care Service Pools	0	0	0	0	0	0
Hearing Aid Specialists	0	0	0	0	0	1
Massage Therapy	12	5	4	0	0	9
Medical Physicists	0	0	0	0	0	0
Medicine	20	17	13	11	40	1
Midwifery	0	0	0	0	0	0
Naturopathic	0	0	0	0	0	0
Nursing	23	72	207	2	2	55
Nursing Home Administrators	0	1	1	0	0	0
Occupational Therapy	0	0	0	0	0	0
Opticianry	0	1	0	1	0	2
Optometry	0	2	0	2	0	5
Orthotists & Prosthetics	0	0	0	0	0	0
Osteopathic Medical Examiners	1	2	3	3	6	2
Pharmacy	17	0	9	26	3	37
Physical Therapy	2	2	5	2	0	23
Podiatry	0	0	0	3	0	0
Psychology	1	2	0	2	0	1
Respiratory Therapy	6	1	3	1	6	0
School Psychology	0	0	0	0	0	0
Speech-Language, Pathology and Audiology	0	0	0	0	0	0
TOTAL	90	117	270		59	208