

# Statistical Charts Fiscal Year 1990-1991

Professions	Licensing Applications Received			Cases Involving An Unlicensed Practitioner 1990-1991
	1988-1989	1989-1990	1990-1991	
Accountancy	4,083	4,407	1,828	53
Acupuncture	81	135	274	
Architecture	1,634	1,951	1,712	38
Athlete Agent	52	32	34	0
Auctioneering	443	654	818	24
Barbering	2,063	1,555	1,982	88
Chiropractic	593	692	521	9
Clinical Social Work	391	330	290	0
Construction	22,203	20,653	19,104	674
Cosmetology	20,470	16,865	19,682	471
Dentistry	4,347	6,012	5,213	36
Dietetics/Nutrition Counseling	342	1,551	385	3
Electrical Contracting	1,541	1,831	1,825	147
Engineering	5,858	6,078	6,360	61
Funeral Directing/Embalming	618	474	426	31
Geology	1,271	148	161	0
Harbor Piloting	50	228	306	0
Hearing Aid Dispensing	426	508	385	6
Industrial Hygiene/Asbestos Consulting	30	25	9	0
Interior Design	273	4,248	416	See <sup>2</sup>
Land Surveying	524	630	439	10
Landscape Architecture	224	397	241	12
Marriage & Family Therapy	125	179	52	3
Massage Therapy	1,916	1,614	2,618	64
Medical Therapies <sup>3,4</sup>	See <sup>3</sup>	See <sup>3</sup>	See <sup>3</sup>	See <sup>3</sup>
Medicine	3,471	4,140	3,887	68
Mental Health Counseling	494	858	239	1
Naturopathy	0	0	0	0
Nursing	34,439	37,239	33,710	39
Nursing Home Administration	204	188	251	1
Occupational Therapy	344	354	454	2
Opticianry	751	1,829	3,768	25
Optometry	963	394	539	10
Osteopathic Medicine	207	258	318	11
Pharmacy	2,377	1,911	1,846	44
Physical Therapy	946	1,123	1,545	15
Physician Assistant	See <sup>5</sup>	See <sup>5</sup>	See <sup>5</sup>	See <sup>5</sup>
Podiatry	178	233	87	2
Psychology	259	502	539	8
Real Estate	47,177	38,886	25,992	313
Respiratory Therapy	1,268	1,259	1,112	6
School Psychology	45	36	104	0
Speech-Language Path/Audiology <sup>1</sup>			0	
Talent Agency	81	157	934	53
Veterinary Medicine	663	607	355	
<b>Totals</b>	<b>163,425</b>	<b>161,171</b>	<b>140,761</b>	<b>2,343</b>

<sup>1</sup> Identified as a separate/new profession in FY 1990-91.

<sup>2</sup> Totals included in Architecture.

<sup>3</sup> Licensing Applications Received and Cases Involving An Unlicensed Practitioner are reported by therapy profession: Occupational Therapy, Physical

In the *Licensee Totals* category below, **Active** means current licensees who are practicing with valid licenses. **Inactive** means licensees who have paid fees and have requested that their licenses be placed on inactive status and have chosen not to practice. **Other** means licensees who did not renew their licenses or meet board requirements or new licensees who have paid a license fee, but have not yet been licensed. **Totals** mean the file size for FY 1990-91.

### Licensee Totals

1988-1989	1989-90	1990-1991			
		Active	Inactive	Other	Totals
23,315	24,554	21,322	304	4,224	25,850
239	301	268	0	76	344
11,470	12,845	9,017	24	3,695	12,736
44	73	68	0	39	107
1,263	1,539	1,654	1	219	1,874
24,039	24,973	14,240	65	11,673	25,978
5,909	6,150	5,340	0	1,312	6,652
2,296	2,561	2,357	10	373	2,740
95,796	100,415	43,665	17,284	43,337	104,286
161,627	175,024	120,384	1,149	67,274	188,807
28,574	30,094	27,719	4	3,354	31,077
19	2,314	2,395	0	225	2,620
12,658	13,141	7,605	3	6,133	13,741
28,340	30,013	24,992	1	6,411	31,404
3,913	4,097	995	14	3,198	4,207
1,293	1,176	1,288	0	62	1,350
135	143	94	1	61	156
1,247	1,360	663	0	583	1,246
30	37	44	0	3	47
108	1,633	2,815	0	444	3,259
3,635	3,847	2,942	1	1,042	3,985
1,343	1,395	1,196	19	252	1,467
1,261	1,373	1,215	4	196	1,415
8,331	9,608	7,155	63	3,546	10,764
15,480	15,232	14,851	2	4,932	19,785
48,165	49,945	33,753	4	18,845	52,602
2,101	2,298	2,208	6	411	2,625
58	63	21	6	30	57
311,245	322,253	167,829	10,580	149,778	328,187
2,119	2,174	1,324	0	974	2,298
See <sup>4</sup>	See <sup>4</sup>	See <sup>4</sup>	See <sup>4</sup>	See <sup>4</sup>	See <sup>4</sup>
4,455	4,721	3,885	0	761	4,646
3,052	3,245	2,035	57	1,255	3,347
4,631	4,896	3,244	9	1,804	5,057
21,928	23,167	20,453	13	3,786	24,252
See <sup>4</sup>	See <sup>4</sup>	See <sup>4</sup>	See <sup>4</sup>	See <sup>4</sup>	See <sup>4</sup>
See <sup>5</sup>	See <sup>5</sup>	See <sup>5</sup>	See <sup>5</sup>	See <sup>5</sup>	See <sup>5</sup>
1,661	1,719	1,356	0	481	1,837
2,165	2,329	2,187	10	327	2,524
314,778	315,631	227,976	0	94,413	322,389
See <sup>4</sup>	See <sup>4</sup>	See <sup>4</sup>	See <sup>4</sup>	See <sup>4</sup>	See <sup>4</sup>
407	425	349	3	77	429
		2,559	0	271	2,830
211	253	265	0	16	281
6,176	6,600	4,986	547	1,258	6,791
<b>1,155,517</b>	<b>1,203,607</b>	<b>788,714</b>	<b>30,184</b>	<b>437,151</b>	<b>1,256,049</b>

Therapy and Respiratory Therapy.

<sup>4</sup>Licensee Totals reported with Medical Therapies.

<sup>5</sup>With the exception of the category *Cases Involving An Unlicensed Practitioner*, this profession is included with Medicine.

# Complaints Received & Investigations Completed

Professions	Complaints Received By DPR				Investigations Completed By Bureau of Investigative Services				
	1989-1990		1990-1991		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Totals
	A <sup>1</sup>	B <sup>2</sup>	A	B					
Accountancy	394	302	374	321		1	6	3	
Acupuncture	16	10	12	7		1	1	4	
Architecture	119	98	124	108		16	12	19	
Athlete Agent	0	0	0	0		0	0	0	
Auctioneering	135	99	180	159		20	11	6	
Barbering	175	159	196	177		30	65	54	
Chiropractic	299	185	408	282		25	17	27	
Clinical Social Work	19	11	17	13		0	0	0	
Construction	4,392	3,093	4,223	3,184		758	741	577	
Cosmetology	927	829	1,135	985		202	311	283	
CSW/MFT/MHC	See <sup>4</sup>	See <sup>4</sup>	See <sup>4</sup>	See <sup>4</sup>		See <sup>4</sup>	See <sup>4</sup>	See <sup>4</sup>	
Dentistry (Includes Dental Laboratories)	815	413	791	367		74	75	94	
Dietetics/Nutrition Counseling	6	4	14	9		0	0	0	
Electrical Contracting	339	308	349	267		61	43	46	
Engineering	144	114	188	171		24	36	24	
Funeral Directing/Embalming	129	89	407	363		21	25	67	
Geology	1		3	3		1	0	0	
Harbor Piloting	59	56	55	55		0	0	0	
Hearing Aid Dispensing	250	168	92	44		3	1	6	
Industrial Hygiene/Asbestos Consulting	0	0	0	0		0	0	0	
Interior Design	See <sup>5</sup>	See <sup>5</sup>	See <sup>5</sup>	See <sup>5</sup>		1	0	2	
Land Surveying	80	56	107	91		15	13	18	
Landscape Architecture	16	10	16	13		3	2	1	
Marriage & Family Therapy	23	14	51	37		0	0	0	
Massage Therapy	143	124	184	163		30	29	29	
Medicine	3,724	2,064	4,022	1,801		437	370	349	
Mental Health Counseling	36	25	32	16		22	21	18	
Naturopathy	5	3	3	2		1	0	2	
Nursing	957	790	999	830		145	160	170	
Nursing Home Administration	47	46	22	16		8	2	2	
Occupational Therapy	3	2	4	2		0	0	0	
Opticianry	174	139	133	99		13	7	7	
Optometry	143	79	125	85		9	16	11	
Osteopathic Medicine	265	153	303	157		32	34	26	
Pharmacy	412	337	488	450		78	98	75	
Physical Therapy	29	20	58	42		11	13	23	
Podiatry	210	140	165	97		13	13	14	
Psychology	129	80	135	93		0	0	0	
Real Estate	4,776	2,579	5,428	3,430		628	803	966	
Respiratory Therapy	31	22	72	57		0	0	0	
School Psychology	4	3				0	0	0	
Speech-Language Path/Audiology			4	4		0	0	0	
Talent Agency	269	180	185	105		5	4	7	
Veterinary Medicine	235	171	267	207		73	28	52	
Subtotals	19,930	12,976	21,374	14,313					
Non-DPR Professions	1,031	N/A	1,045	N/A					
<b>Total</b>	<b>20,961</b>	<b>12,976</b>	<b>22,419</b>	<b>14,313</b>	<b>2,692</b>	<b>2,761</b>	<b>2,957</b>	<b>2,982</b>	<b>11,392</b>

<sup>1</sup> Column A: Total complaints received.

<sup>2</sup> Column B: Jurisdictional and legally sufficient complaints to be investigated.

<sup>3</sup> For Probable Cause Actions, Clinical Social Work, Marriage and Family Therapy, and Mental Health Counseling are grouped under the heading CSW/MFT/MHC.

# Probable Cause Actions & Toll-Free Number Statistics

Probable Cause is determined by a panel of board members or by the Bureau of Legal Services, which determines whether probable cause exists for the following professions: Acupuncture, Athlete Agents, Auctioneering, Barbering, Cosmetology, Geology, Naturopathy, School Psychology and Talent Agencies.

## Probable Cause Actions

Probable Cause Found		No Probable Cause Found	Referred for Further Investigation
With Administrative Complaint	With Letter of Guidance		
96	36	119	62
0	0	0	0
11	4	19	5
0	0	0	0
1	1	0	0
0	0	0	0
40	21	13	7
See <sup>3</sup>	See <sup>3</sup>	See <sup>3</sup>	See <sup>3</sup>
844	60	35	36
0	0	0	0
10	6	10	5
99	108	126	21
0	0	0	0
59	43	28	5
46	20	36	8
64	16	49	5
0	0	0	0
2	4	10	0
44	12	14	3
0	0	0	0
0	0	0	0
37	12	15	26
1	2	4	1
See <sup>3</sup>	See <sup>3</sup>	See <sup>3</sup>	See <sup>3</sup>
58	33	29	5
397	246	683	312
See <sup>3</sup>	See <sup>3</sup>	See <sup>3</sup>	See <sup>3</sup>
0	0	0	0
479	91	105	9
5	4	9	2
0	0	0	0
17	14	8	5
12	21	13	0
23	19	48	12
138	122	10	6
0	0	3	0
17	19	29	5
9	12	12	5
741	399	1,798	30
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
41	35	73	10
3,291	1,360	3,298	585

## Bureau of Complaints Toll-Free Line Annual Report

Month	Total Number of Calls Received
July '90	5,265
August '90	5,989
September '90	5,754
October '90	5,355
November '90	4,533
December '90	3,966
January '91	4,694
February '91	3,611
March '91	4,525
April '91	7,783
May '91	7,284
June '91	6,442
Total	65,201

<sup>4</sup>See individual professions for statistics under these headings.

<sup>5</sup>Interior Design complaints are included with Architecture.

# Examination Statistics Fiscal Year 1990-1991

The total number of candidates scheduled and examined appears in bold print. Candidates scheduled for exams or who were examined in various parts of an examination appear in normal print. The total number of candidates scheduled and examined will not equal the figures for parts of the examination. Candidates for the various parts are only counted once in the bold print totals. Note: totals are not intended to cross-total.

Profession	Number Scheduled	Number Examined	Pass		Fail		Total Number Licensed
			#	%	#	%	
<b>Accountancy<sup>1</sup></b>	<b>2,519</b>	<b>2,150</b>	<b>666</b>	<b>31</b>	<b>1,484</b>	<b>69</b>	<b>666</b>
Auditing	2,214	1,894					
Business Law	2,316	1,988					
Theory of Accounting	2,202	1,881					
Accounting Practice I	2,035	1,755					
Accounting Practice II	2,045	1,632					
<b>Accountancy Laws and Rules</b>	<b>8,900</b>	<b>8,869</b>	<b>8,633</b>	<b>97</b>	<b>236</b>	<b>3</b>	
Form A	8,900	8,662	8,446	98	216	2	
Form B	216	194	174	90	20	10	
Form C	20	13	13	100	0	0	
<b>Acupuncture</b>	<b>48</b>	<b>46</b>	<b>22</b>	<b>48</b>	<b>24</b>	<b>52</b>	<b>10</b>
NCCA Written	48	46	23	50	23	50	
Clean Needle Technique	33	30	30	100	0	0	
<b>Architecture</b>	<b>719</b>	<b>678</b>	<b>122</b>	<b>18</b>	<b>556</b>	<b>82</b>	<b>122</b>
Division A	213	200	85	43	115	57	
Division B							
Written	108	106	91	86	15	14	
Graphic	359	332	147	44	185	56	
Division C	446	375	116	31	259	69	
Division D/F	337	306	106	35	200	65	
Division E	198	182	102	56	80	44	
Division G	182	163	108	66	55	34	
Division H	201	191	112	59	79	41	
Division I	155	156	92	59	64	41	
<b>Asbestos</b>							
<b>Consultants</b>	<b>24</b>	<b>24</b>	<b>24</b>	<b>100</b>	<b>0</b>	<b>0</b>	<b>24</b>
Architecture	0	0	0	0	0	0	
Engineer (Professional)	14	14	14	100	0	0	
Industrial Hygienist	10	10	10	100	0	0	
<b>Contractors</b>	<b>81</b>	<b>75</b>	<b>60</b>	<b>80</b>	<b>15</b>	<b>20</b>	<b>60</b>
Technical Knowledge	81	75	62	83	13	17	
Business Knowledge	78	72	65	90	7	10	
<b>Auctioneering</b>	<b>172</b>	<b>167</b>	<b>162</b>	<b>97</b>	<b>5</b>	<b>3</b>	<b>162</b>
<b>Barbering</b>	<b>655</b>	<b>601</b>	<b>405</b>	<b>67</b>	<b>196</b>	<b>33</b>	<b>405</b>
Written	620	570	420	74	150	26	
Practical	555	502	444	88	58	12	
<b>Barbering (Restricted)</b>	<b>34</b>	<b>30</b>	<b>24</b>	<b>80</b>	<b>6</b>	<b>20</b>	<b>24</b>
<b>Behavior Analysis</b>	<b>525</b>	<b>468</b>	<b>255</b>	<b>54</b>	<b>213</b>	<b>46</b>	<b>255</b>
<b>Chiropractic Licensure Total</b>	<b>210</b>	<b>192</b>	<b>126</b>	<b>66</b>	<b>66</b>	<b>34</b>	<b>126</b>
Florida Laws and Rules	156	147	132	90	15	10	
X-Ray Interpretation	169	160	132	83	28	17	
Technique	168	158	139	88	19	12	
Physical Diagnosis	196	185	150	81	35	19	
Practical Average	206	189	131	69	58	31	
<b>Certification Total</b>	<b>245</b>	<b>201</b>	<b>69</b>	<b>34</b>	<b>132</b>	<b>66</b>	<b>69</b>
Practical Physiotherapy	203	189	67	35	122	65	
Phlebotomy	56	48	32	67	16	33	
Acupuncture	15	12	8	67	4	33	
Proprietary Drugs	4	2	2	100	0	0	
<b>Clinical Social Work</b>	<b>297</b>	<b>276</b>	<b>165</b>	<b>60</b>	<b>111</b>	<b>40</b>	
Theory and Practice	232	214	170	79	44	21	
Florida Laws and Rules	290	269	174	65	95	35	

<sup>1</sup>Pass and fail statistics by part are not available.

# Examination Statistics Fiscal Year 1990-1991 *continued*

Profession	Number Scheduled	Number Examined	Pass		Fail		Total Number Licensed
			#	%	#	%	
<b>Construction</b>	<b>6,640</b>	<b>5,921</b>	<b>2,067</b>	<b>35</b>	<b>3,854</b>	<b>65</b>	<b>2,067</b>
<b>Division I</b>							
General	2,016	1,796	680	38	1,116	62	
<b>Building</b>	<b>1,373</b>	<b>1,228</b>	<b>415</b>	<b>34</b>	<b>813</b>	<b>66</b>	
Residential	867	777	256	33	521	67	
Specialty Structure	51	45	12	27	33	73	
Gypsum Drywall	91	75	24	32	51	68	
<b>Division II</b>							
Mechanical	101	123	58	47	65	53	
Air Condition-Class "A"	286	261	79	30	182	70	
Air Condition-Class "B"	349	320	76	24	244	76	
Roofing	388	340	108	32	232	68	
Sheet Metal	24	23	10	43	13	57	
Commercial Pool	102	83	39	47	54	53	
Residential Pool	114	102	42	41	60	59	
Plumbing	475	434	113	26	321	74	
Underground Utility	166	136	67	49	69	51	
Service Pool	55	51	35	69	16	31	
Solar Water	23	18	4	22	14	78	
Pollutant Storage-written	121	102	52	51	50	49	
Pollutant Storage-practical	5	5	5	100	0	0	
<b>Cosmetology</b>	<b>5,306</b>	<b>4,898</b>	<b>3,032</b>	<b>62</b>	<b>1,866</b>	<b>38</b>	<b>3,032</b>
Written Theory	4,760	4,374	3,184	73	1,190	27	
Written Clinical	5,131	4,736	3,077	65	1,659	35	
Florida Laws and Rules	4,037	3,718	3,610	97	108	3	
<b>Dentistry</b>	<b>675</b>	<b>592</b>	<b>336</b>	<b>57</b>	<b>256</b>	<b>43</b>	<b>336</b>
Written	588	512	333	65	179	35	
Oral Diagnosis	490	441	406	92	35	8	
Clinical	561	510	386	76	124	24	
<b>Dental Hygiene</b>	<b>519</b>	<b>473</b>	<b>343</b>	<b>73</b>	<b>130</b>	<b>27</b>	<b>343</b>
Written	515	469	382	81	87	19	
Clinical	450	405	393	97	12	3	
<b>Dental Manual Skills<sup>2</sup></b>	<b>241</b>	<b>186</b>	<b>112</b>	<b>61</b>	<b>74</b>	<b>39</b>	<b>112</b>
<b>Electrical Contractors</b>	<b>618</b>	<b>478</b>	<b>254</b>	<b>53</b>	<b>224</b>	<b>47</b>	<b>254</b>
Unlimited	335	242	144	60	98	40	
Residential	7	5	4	80	1	20	
Lighting Maintenance	4	2	2	100	0	0	
Low Voltage	0	0	0	0	0	0	
Outdoor Sign	23	20	9	45	11	55	
Alarm System I	215	183	89	49	94	51	
Alarm System II	34	26	6	23	20	77	
<b>Engineering</b>	<b>2,140</b>	<b>1,899</b>	<b>585</b>	<b>31</b>	<b>1,314</b>	<b>69</b>	<b>585</b>
Fundamentals	507	434	51	21	383	79	
Principles and Practice	1,917	1,707	582	34	1,125	66	
<b>Engineering Interns</b>	<b>2,389</b>	<b>2,075</b>	<b>919</b>	<b>44</b>	<b>1,156</b>	<b>56</b>	<b>919</b>
<b>Foreign-Trained Exiled Professionals</b>							
Accountancy	15	15	1	7	14	93	
Auditing	14	14	2	14	12	86	
Practice	12	12	3	25	9	75	
<b>Funeral Director/Embalming</b>							
Director	137	130	116	89	14	11	116
Conference	4	4	2	50	2	50	

<sup>2</sup>Dental Manual Skills candidates are not licensed but, upon passing the examination, become eligible to sit for the Dentistry Examination.

# Examination Statistics Fiscal Year 1990-1991 *continued*

Profession	Number Scheduled	Number Examined	Pass		Fail		Total Number Licensed
			#	%	#	%	
<b>Funeral Director/Embalming</b>							
Director (con't.)							
Florida Laws & Rules	137	130	117	90	13	10	
Direct Disposer	29	28	22	79	6	21	22
Embalmer	26	24	13	54	11	46	13
Conference	10	10	2	20	8	80	
Florida Laws & Rules	17	15	12	80	3	20	
<b>Geology</b>	102	100	80	80	20	20	80
<b>Harbor Piloting</b>							
Deputy Pilot	41	35	6	17	29	83	6
International Rules	41	34	8	24	26	76	
Inland Rules	41	34	12	35	22	65	
Seamanship	41	34	24	71	10	29	
Aids to Navigation	41	34	20	59	14	41	
State & Federal Rules	41	34	26	76	8	24	
Local Knowledge	41	35	28	80	7	20	
Chartwork	41	35	22	63	13	37	
State Pilot	7	7	7	100	0	0	7
International Rules	7	7	7	100	0	0	
Inland Rules	7	7	7	100	0	0	
State & Federal Rules	7	7	7	100	0	0	
Local Knowledge	7	7	7	100	0	0	
<b>Hearing Aid Dispensing</b>	73	64	37	58	27	42	37
Written	60	52	32	62	20	38	
Practical	70	61	46	75	15	25	
<b>Interior Design</b>	1	1	0	0	1	100	0
<b>Land Surveying</b>	314	297	153	52	144	48	153
Fundamentals	179	170	111	65	59	35	
Principles & Practice	205	196	119	61	77	39	
Florida Jurisdictional	282	265	168	63	97	37	
<b>Land Surveying Intern</b>	27	27	23	85	4	15	23
<b>Landscape Architecture</b>	170	162	27	17	135	83	27
Section 1	54	53	17	32	36	68	
Section 2	56	54	21	39	33	61	
Section 3	65	63	18	29	45	71	
Section 4	113	110	15	14	95	86	
Section 5	108	104	14	14	90	86	
Section 6	101	95	61	64	34	36	
<b>Marriage &amp; Family Therapy</b>	64	60	39	65	21	35	39
Theory and Practice	52	48	42	88	6	12	
Florida Laws and Rules	64	60	41	68	19	32	
<b>Massage Therapy</b>	1,518	1,458	1,305	90	153	10	1,305
Written	1,498	1,437	1,292	90	145	10	
Practical	1,419	1,368	1,359	99	9	1	
Colonics	29	29	29	100	0	0	
<b>Medicine</b>	304	290	160	55	130	45	160
FLEX							
Component 1	291	276	158	57	118	43	
Component 2	279	264	162	61	102	39	
SPEX	6	6	1	17	5	83	1
<b>Mental Health Counselors</b>	286	270	132	49	138	51	132
Professional Counselor	238	223	138	62	85	38	

# Examination Statistics Fiscal Year 1990-1991 *continued*

Profession	Number Scheduled	Number Examined	Pass		Fail		Total Number Licensed
			#	%	#	%	
<b>Mental Health Counselors (con't.)</b>							
Florida Laws and Rules	284	268	160	60	108	40	
<b>Nursing</b>							
RN	7,117	6,419	3,853	60	2,566	40	3,853
LPN	3,577	3,298	2,382	72	916	28	2,382
<b>Nursing Home Administrator</b>							
National	138	134	107	80	27	20	107
Florida Laws and Rules	79	78	69	88	9	12	
Opticianry	210	208	193	93	15	7	193
Florida Laws and Rules	135	131	107	82	24	18	
Neutralization	193	191	189	99	2	1	
Practical	210	208	194	93	14	7	
<b>Optometry</b>							
Licensure Total	161	155	37	24	118	76	37
Pharmacology/Ocular	141	136	44	32	92	68	
Clinical	143	137	64	47	73	53	
Florida Laws and Rules	107	103	98	95	5	5	
Certification Total	151	149	142	95	7	5	142
Osteopathic Medicine	14	11	11	100	0	0	11
<b>Pharmacy</b>							
National	1,227	1,160	1,003	86	157	14	1,002
Florida Laws and Rules	1,188	1,121	998	89	123	11	
Physical Therapy	1,131	1,073	1,024	95	49	5	
Basic Sciences	404	363	271	75	92	25	581
Clinical Sciences	226	203	163	80	40	20	
Theory and Procedures	233	210	177	84	33	16	
Theory (New Examination) <sup>3</sup>	244	220	175	80	45	20	
Physical Therapy Assistant	152	135	112	83	23	17	
Podiatry	157	155	136	88	19	12	171
Written Clinical	215	194	120	62	74	38	120
Florida Laws and Rules	210	190	126	66	64	34	
Psychology	215	194	172	89	22	11	
National	360	344	242	70	102	30	205
Florida Laws and Rules	230	221	154	70	67	30	
Respiratory Therapy	341	325	252	78	73	22	
School Psychology	650	610	342	56	268	46	496
Veterinary Medicine	13	12	7	58	5	42	7
National Board Exam	312	297	228	78	69	22	228
Clinical Competency Test	171	164	121	74	43	26	
Florida Laws and Rules	156	150	121	81	29	19	
Bureau of Examination Services	279	259	242	93	17	7	
<b>Total By Examination &amp;</b>							
Certification/Renewal	50,783	46,782	29,577	63	17,205	37	30,026
<b>Real Estate Total</b>							
Broker	26,664	24,594	16,330	66	8,264	34	16,974
Salesperson	3,035	2,877	1,908	66	969	34	
Residential Appraiser	21,756	19,927	13,172	66	6,755	34	
Real Estate Appraiser	1,002	977	678	69	299	31	
Real Estate Instructor	732	706	519	74	187	26	
Appraiser Instructor	124	100	50	50	50	50	
Grand Total	15	7	3	43	4	57	
	77,447	71,376	45,907	64	25,469	36	47,000

<sup>3</sup> New examination administered beginning February 1991. This is a comprehensive exam that replaces the exams covering Basic Sciences, Clinical Sciences, and Theory and Procedure.



# Disciplinary Actions

Professions	Disciplinary Actions						
	Revocations	License Surrender	Suspension	Probation	Fine <sup>1</sup>	Reprimand	Other <sup>2</sup>
Accountancy	5	0	16	31	3	5	6
Acupuncture <sup>3</sup>	0	0	0	0	0	0	0
Architecture	0	0	0	3	3	2	0
Athlete Agent	0	0	0	0	0	0	0
Auctioneering	3	0	0	1	10	0	3
Barbering	2	1	0	0	154	6	2
Chiropractic <sup>3</sup>	2	1	3	5	10	0	8
Construction	65	18	89	25	226	14	87
Cosmetology	0	1	0	0	555	6	12
CSW/MFT/MHC <sup>3</sup>	2	2	2	4	7	1	3
Dentistry <sup>3</sup>	39	4	10	23	37	28	5
Dietetics/Nutrition Counseling <sup>3</sup>	0	0	0	2	0	0	12
Electrical Contracting	3	0	6	9	11	1	0
Engineering	1	0	0	12	21	6	1
Funeral Directing/Embalming	1	1	6	1	27	2	7
Geology	0	0	0	0	0	0	0
Harbor Piloting	0	0	0	0	0	0	0
Hearing Aid Dispensing	12	11	1	2	7	0	1
Industrial Hygiene/Asbestos Consulting	0	0	0	0	0	0	0
Interior Design	0	0	0	0	0	0	0
Land Surveying	1	0	2	6	8	1	4
Landscape Architecture	0	0	0	0	0	0	0
Massage Therapy	2	4	3	2	18	3	3
Medicine <sup>3</sup>	14	16	32	57	70	13	15
Nursing <sup>3</sup>	19	20	267	101	57	43	0
Nursing Home Administration	0	2	1	0	2	0	1
Occupational Therapy <sup>3</sup>	0	0	0	4	0	1	0
Opticianry	10	1	2	8	19	2	4
Optometry <sup>3</sup>	0	0	0	4	3	1	9
Osteopathic Medicine <sup>3</sup>	1	0	4	7	6	2	4
Pharmacy <sup>3</sup>	5	3	8	37	17	1	15
Physical Therapy <sup>3</sup>	0	0	0	1	2	0	1
Podiatry <sup>3</sup>	1	0	3	2	8	0	4
Psychology <sup>3</sup>	1	2	1	4	1	0	4
Real Estate	74	122	65	139	89	30	58
Respiratory Therapy <sup>3</sup>	0	0	0	6	1	4	6
School Psychology	0	0	0	0	0	0	0
Speech Language Path/Audiology	0	0	0	0	6	12	0
Talent Agency	0	0	0	0	4	0	0
Veterinary Medicine <sup>3</sup>	0	1	1	4	23	2	2
<b>Totals</b>	<b>263</b>	<b>210</b>	<b>522</b>	<b>500</b>	<b>1,405</b>	<b>186</b>	<b>277</b>

<sup>1</sup> Fines imposed during fiscal year 1990-91 totaled \$1,917,847. Fines collected during fiscal year 1990-91 totaled \$858,749.

<sup>2</sup> Other disciplinary actions may include added continuing education or completion of a board study guide.

<sup>3</sup> Disciplinary actions for medical professionals are totaled in each category for which they were disciplined. Non-medical professionals are counted only in the category that reflects the most severe form of discipline.

# Statistics on Closed Civil Claims Reported Pursuant to Section 627.912, Florida Statutes

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Total Number of Claims Settled During Fiscal Year 1990-91 1,700

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## Disciplinary Actions<sup>1</sup>

Revocations	3
Revocation by stipulation – Reinstatement obligations imposed	1
Voluntary Surrender	2
Probation – Other major penalty imposed	3
Obligations imposed	1
Obligations imposed – Other major penalty imposed	4
Obligations imposed – Periodic appearances, reports or screens required	1
Fine	2
Fine and Reprimand	3
Reprimand	1
Probable cause found – Dismissed – Other	

## Action in Lieu of Discipline

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Probable Cause found – Letter of Guidance	68
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<sup>1</sup> Disciplinary actions may include action taken on civil claims received in previous fiscal years.