



FLORIDA DEPARTMENT *of* STATE

RON DESANTIS
Governor

LAUREL M. LEE
Secretary of State

LONG RANGE PROGRAM PLAN

Department of State

Tallahassee

September 30, 2021

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Office of Policy and Budget
Executive Office of the Governor
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Tallahassee, Florida 32399-0001

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House Appropriations Committee
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Tallahassee, Florida 32399-1300

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Senate Committee on Appropriations
201 Capitol
Tallahassee, Florida 32399-1300

Dear Directors:

Pursuant to Chapter 216, Florida Statutes, our Long Range Program Plan (LRPP) for the Department of State is submitted in the format prescribed in the budget instructions. The information provided electronically and contained herein is a true and accurate presentation of our mission, goals, objectives and measures for Fiscal Year 2022-23 through Fiscal Year 2026-27. The internet website address that provides the link to the LRPP located on the Florida Fiscal Portal is dos.myflorida.com. This submission has been approved by Laurel M. Lee, Secretary of State.

Sincerely,

A handwritten signature in blue ink that reads "Laurel M. Lee".

Laurel M. Lee
Secretary of State
Attachments

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FLORIDA DEPARTMENT *of* STATE

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FLORIDA DEPARTMENT *of* STATE

LONG RANGE PROGRAM PLAN

Fiscal Years 2022-23 through 2026-27

Mission

Preserve, Promote, Provide

The Department of State strives to improve the quality of life for all Floridians. We collect Florida's important public records and preserve its rich historical and cultural heritage for the benefit of generations to come. We help to promote economic development and create a competitive business climate for the state through our business-friendly corporate filing environment, grant programs that benefit all communities, enrichment of public libraries statewide, and support for events that attract tourism. We contribute to the establishment of a stable and open state government by providing access to information and protecting democracy through the oversight of fair and accurate elections. These services enhance Florida as a state and provide opportunities for our residents and visitors.

Vision

To create opportunities for every Floridian to participate in Florida's culture, history, information, business and electoral process where all Floridians have an appreciation of and are educated on the Department's mission through individual relationships and partnerships with Florida's communities.

GOALS, OBJECTIVES AND PERFORMANCE PROJECTION TABLES

Goal: Maintain high standards of service in providing public information and assistance that supports Florida's economic and commercial growth and quality of life.

Objective: To maintain 100% of voting systems' applications approved or disapproved within a set timeframe.

Outcome: Percent of voting systems' completed application and technical data package approved or disapproved within 90 days of initial submission.

Baseline FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25	FY 2025-26	FY 2026-27
100%	100%	100%	100%	100%	100%

Objective: To increase the number of protection activities.

Outcome: Number of archaeological and historical resource protection activities.

Baseline FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25	FY 2025-26	FY 2026-27
245,000	238,000	239,000	240,000	241,000	242,000

Objective: To increase the rate of report processing in the Division of Corporations.

Outcome: Additional business and commercial documents indexed in Division's records.

Baseline FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25	FY 2025-26	FY 2026-27
2,000,000	2,000,000	2,000,000	2,000,000	2,000,000	2,000,000

Objective: To increase the number of resources used in the state libraries.

Outcome: Amount of additional resources available.

Baseline FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25	FY 2025-26	FY 2026-27
70,000	90,000	90,000	90,000	90,000	90,000

Objective: To increase the number of individuals served by the Department programs.

Outcome: Number of individuals served by Division programs.

Baseline FY 2021-22	FY 2022-23	FY 2023-24	FY 2024-25	FY 2025-26	FY 2026-27
25,000,000	25,000,000	25,000,000	25,000,000	25,000,000	25,000,000

Linkage to Governor’s Priorities

The Department of State and its divisions closely align with and support the following priorities of Governor DeSantis’ administration.

Trends and Conditions

The Secretary of State assumes many roles as the head of the Department of State, including Custodian of State Records (s. 20.10, F.S.), Florida's Chief Arts & Culture Officer (s. 15.18, F.S.), Chief Protocol Officer (s. 15.01, F.S.), Chief Election Officer (s. 92.012, F.S.), and Custodian of the Official State Flag and State Seal (s. 15.02, F.S.). All Florida residents are touched in some way by the programs, services, and activities of the Department of State.

The Department is comprised of the Office of the Secretary and six divisions that carry out its programs, services and responsibilities. Each division has distinct functions, goals and priorities, and serves their respective stakeholders pursuant to the responsibilities set forth by the Secretary of State and the Department's mission. Individual stakeholder priorities and policies are also taken into account when determining the Department's goals and objectives.

The Department's primary and unique responsibilities have many varied stakeholders. Artists, archivists, preservationists, librarians, corporate officers, and voters are a few of the stakeholders that are affected by Department of State activities. There are also important overlapping strategic dimensions: economic development; corporate registrations and filings; elections; library development; archives and records management services; state library and archives; Florida Administrative Register; Florida laws and code; historic preservation; promotion of Florida's arts, history and culture; and direct local grants for libraries, museums, historic and archaeological preservation, and cultural activities. In providing a wide range of services and proficiencies, it is also necessary to consider the trends and conditions that affect each stakeholder and Florida as a whole when formulating the strategic direction for the Department of State.

Division of Elections

The Division serves as the administrative arm of the Secretary of State, the state's Chief Election Officer. The Secretary facilitates voter registration, voting, and the conduct of elections in coordination with the 67 county Supervisors of Elections. The Division assists in ensuring that the election laws are uniformly interpreted and implemented. The Division's duties are parceled among the director's office, Bureau of Election Records, Bureau of Voter Registration Services, Bureau of Voting Systems Certification, and the Help America Vote Act budgetary unit to provide critical administrative support to ensure that Florida's elections are conducted smoothly, fairly and impartially. The Division focuses its priorities on three primary areas: electoral participation, election law compliance, and elections administration.

To encourage voter education and participation, the Department of State coordinated several statewide voter education efforts to ensure Florida voters had the resources they needed during elections. These cumulative efforts led to the development of the Department's branded FloridaElection2020.gov voter education campaign, which encourages Florida citizens to participate in the electoral process and proactively shared critical information such as election dates, voting options, and voter registration deadlines. As part of this campaign which has now been available for several elections cycles, additional resources, including but not limited to, a voter education toolkit, voter resource webpages and handouts, and the website YourVoteFlorida.com, are available at the state level to help prepare voters. These resources provided key voting-related information and resources in one central location.

The Division's Bureau of Election Records is involved in qualifying candidates for federal, state, multi-county, district offices. Since 2013, the Division has processed qualifying documents for more than 4,000 candidates for public office and has issued commissions and oaths of office to more than 8,400 elected officials. The Division of Elections also maintains several campaign finance databases to ensure public access to election records and campaign finance transparency.

The Bureau of Voting Systems Certification conducts voting system certification and examines election-related peripherals such as online ballot delivery and post-election voting system audit systems. Only certified voting systems including accessible voting systems, can be purchased and used in any election in Florida. As a result of technological advances in voting systems and software, and voting related equipment to facilitate voting by overseas voters, voters with disabilities and voters at the polls, the Division has also seen an influx of voluntary submissions for review, testing and approval of these new technologies.

The Help America Vote Act (HAVA) of 2002 enacted a number of requirements on states including, but not limited to, the creation of a statewide voter registration system, voting systems, provisional ballot voting and other federal election administration activities. Many of the provisions in the federal law were also codified in state law.

In the last few years, election security has been a core element of election administration activities including preparedness and readiness. In January 2017, the U.S. Department of Homeland Security designated elections as critical infrastructure. Even before such designation, Florida had already initiated a multi-year modernization effort to implement a state-of-the-art hardware and network refresh to ensure a more secure and robust statewide voter registration system and supporting systems.

In June 2019, Governor Ron DeSantis announced the Florida Department of State and the 67 county Supervisors of Elections would engage in a cooperative cybersecurity initiative to ensure Florida's elections infrastructure at the state and local level is protected. Such initiative is supported by the five cybersecurity navigators who will be working closely with the counties to assess, mediate, and monitor the security status of counties for future elections. In further support of the initiative, the Department of State hosted four online webinars on cybersecurity topics, including phishing campaigns in July and August 2019. Florida Voter Registration System was implemented in 2006. The Department continues to maintain and operate the system. In 2015, the Division initiated a multi-year FVRS modernization, encompassing hardware, software and network. These modernization activities continue to enhance the operations and functionalities of the Division, provide better and expanded interfacing with the counties, and ensure greater security and robustness. The records of more than 13.8 million active registered voters are stored in the FVRS.

A major component of the FVRS modernization effort encompassed the implementation of the RegisterToVoteFlorida.gov (online voter registration system). See Chapter 2015-36, Laws of Florida. Since October 1, 2017, Florida residents have been able to use the system to submit an online voter registration application for new registration or updates, or to use the system to pre-populate an application to print and deliver in person or by mail. Pursuant to the law, the online voter registration system must compare the Florida driver license (DL) number or Florida Identification (ID) number submitted



against information maintained by Department of Highway Safety and Motor Vehicles (DHSMV). Once accepted as verified, the applicant shall receive an immediate electronic confirmation and again when the application is submitted online. Instructions for how the applicant may check his or her status is provided. If the system cannot verify the information the applicant provides, the applicant has the option to print out the application with pre-populated information for subsequent delivery to his or her respective supervisor of elections. The system satisfies requirements for accessibility and underwent a comprehensive risk assessment which must be completed every 2 years thereafter.

Only supervisors of elections may add or remove voters from the rolls. However, the Division's Bureau of Voter Registration Services provides significant administrative support to the Supervisors by processing received paper voter registration applications and electronically submitted voter registration information received from the Florida Department of Highway Safety and Motor Vehicles, which is also involved in the verification of personal identifying information for all new registrants. From 2008 to date, the total number of Florida active registered voters alone rose from 11.4 to 13.8 million. The Bureau also provides voter assistance through its statewide Voter Assistance Hotline and supports the Voter Information Look-up website.

The Division dedicates a significant number of staff and resources to conduct eligibility maintenance activities, (i.e., identifying duplicate registrations and potentially ineligible voters to forward to individual county supervisors of elections who initiate notice and removal processes and are solely authorized to remove ineligible voters from the rolls). Other reasons for removal include moving out-of-state as indicated by returned mailings. The state serves as the centralized point for receipt of notices of cancellations from other state election officials to process and forward to county Supervisors of Elections.

The Division of Historical Resources

The stewardship of Florida's historical structures and properties, folk culture, and archaeological resources is the responsibility of the Division of Historical Resources under Chapter 267, F.S. The Director of the Division of Historical Resources serves as Florida's State Historic Preservation Officer, providing a liaison between the state and the national historic preservation program conducted by the National Park Service. The State Archaeologist and State Folklorist are also assigned to the Division under Chapter 267, F.S.

In creating Chapter 267, the Florida Legislature established the state policy relative to historic properties: *"the rich and unique heritage of historic properties in this state, representing more than 10,000 years of human presence, is an important legacy to be valued and conserved for present and future generations. The destruction of these nonrenewable historical resources will engender a significant loss to the state's quality of life, economy and cultural environment."*



Figure 1 – The Grove Museum

The Division manages fifteen historic properties throughout the state including The Miami Circle at Brickwell Point Site, the Hernando de Soto 1539-1540 Winter Encampment Site at Anhaica Apalachee and the Governor Martin House. These historic places will continue to provide tourism destinations that also contribute to the economy. Mission San Luis is a National Historical Landmark and Florida's Apalachee-Spanish Living History Museum in Tallahassee. The Mission's extensive interpretive program, including costumed living history re-enactment, mission building reconstructions, exhibits, guided tours and educational programs provides a truly unique historic experience for visitors.

This year, 1,335 visitors came to Mission San Luis. The Grove Museum (Figure 1) offers tours and educational programming that explore the legacy of the Call and Collins families in the broader context of local, state and national history. Almost 5,300 people visited The Grove Museum in 2020-2021.

The Division's relocation of the state's archaeological collection into a state-owned facility at the Department of State's Mission San Luis, continues to realize annual savings. Containing over 1 million artifacts, such as this 1920s paving brick used in a historic brick exhibit at The Grove Museum (Figure 2), the state's archaeological collection grew by approximately 146 boxes of artifacts and associated archives this year. The Division conserved 45 artifacts, including metals, organics, glass and ceramics, from small beads to large cannons and anchors. From 2020-2021, the conservation lab made strides toward bringing the lab up to industry standard with new equipment.



Figure 2 – 1920s Paving Brick

Florida Master Site File Recorded Resources

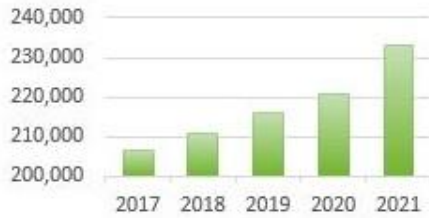


Figure 3 - Five Year Growth

Many of the state’s most significant sites are recorded in the Florida Master Site file, the official statewide digital “inventory” of over 230,000 historical and archaeological sites and resources across Florida. It is the Division’s goal to increase public access to data in the Florida Master Site File. The user-friendly version of the online inventory with expanded search capabilities continues to enhance data queries. The in-house version of the Site File database provides easier access to data and increases turnaround time for client requests. Florida Master Site File website application logins topped 22,000 this year. Updates made to the electronic site recording forms to continue to improve data quality and increase staff efficiency. Recordings in the Site File are growing at an average of 5,800 annually (Figure 3).

The Federal Historic Preservation Tax Incentives Program administered by the National Park Service in partnership with the Division of Historical Resources is the nation’s most effective program to promote historic preservation and community revitalization through historic preservation. In 2020, Federal Tax Incentives for Rehabilitating Historic Buildings generated over 2.8 million in rehabilitation investment of income-producing historic properties in Florida, and over \$6.54 billion nationwide.



Figure 4 – Main Street Fort Pierce

The Florida Main Street Program began in 1985 and provides training and technical assistance to local organizations in support of their efforts to revitalize their traditional downtown and neighborhood commercial districts (Figure 4). While concentrating on revitalization of the community’s historic commercial center, these local volunteer-based programs enhance the economic vitality, quality of life, and civic pride of the whole community while countering sprawl and encouraging greater citizen participation in the decisions that are shaping their future. From 2020 to 2021 the 50 currently active Main Street Communities in Florida showed investment that resulted in the creation of 2,161 full and part-time jobs, 395 new businesses and 834 revitalized properties.

The Historical Resources Grants program has had positive economic effects by not only helping create and/or sustain jobs in the manufacturing, retail, services, and construction sectors, but also by encouraging the growth of heritage tourism through renovation and revitalization of Florida’s historic resources and sites, such as the Hays-Hood House in Tallahassee (Figure 5). The Division’s stewardship of historical resources will continue to contribute to the economic well-being of Floridians. State funding for local historic and archaeological preservation projects leverages financial support, as state grant awards require local cost share and matching funds. Historic preservation projects also enhance property values, create affordable housing, and augment revenues for Federal, state and local governments.



Figure 5 – Hays-Hood House Before and After



Figure 6 – Clarita Filgueiras

The Florida Folklife Program is one of the oldest state folk arts programs in the nation. The program documents, preserves, and presents the state’s traditional cultural arts, such as flamenco dance masterfully performed by Florida Folk Heritage Award winner Clarita Filgueiras (Figure 6). The Folklife Program is one of the Division’s most effective programs for reaching out to Florida’s diverse cultural groups. Major folk events, such as the annual Florida Folk Festival (Stephen Foster Folk Culture Center State Park, White Springs) and the Florida State Fair (Tampa) attract large numbers of visitors and contribute to state and local economies.

Division of Corporations

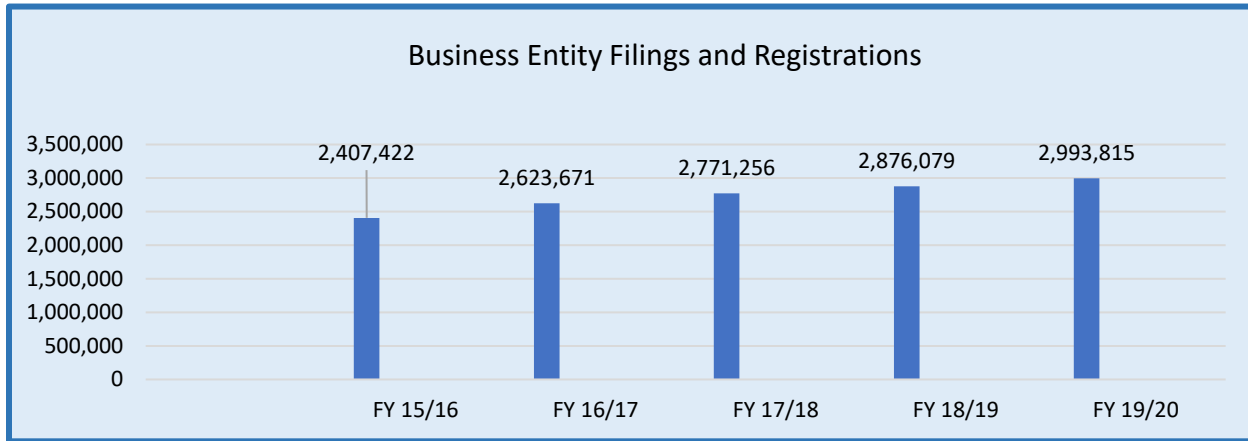
The Division of Corporations fosters and promotes business and public welfare in the state of Florida by providing a service delivery mechanism and an information registry that spans the breadth of Florida’s commercial activities. The Division continues to focus on technological enhancements and additional online services. Having been granted the required funding, the Division of Corporations’ new Commercial Off-the-Shelf (COTS) business registry solution is scheduled to go live next year, and will offer more time-efficient, user-friendly filing and service options. More timely filing and service deliveries will further promote public accountability and allow Florida businesses to maintain essential business activities in a more time efficient manner. Sunbiz.org, the Division's official website, provides users with an enhanced, easy-to-navigate, easy-to-follow website experience. To further promote growth, development and sustainability, the Division continues to participate in legislative reviews and revisions of Florida’s business entity statutes. Chapter 607, F.S., (also known as the Florida Business Corporation Act), which was revised effective January 1, 2020, allows Florida's businesses to remain competitive in today's global business environment and our citizens to benefit from new modernized and harmonized business entity statutes and registrations.

Public Safety - Sunbiz.org, the Division’s official website, serves as the State of Florida’s official business index. Our service delivery mechanisms span the full range of Florida’s commercial and business filings and activities. Easy and continuous access to our public records makes Sunbiz.org an excellent resource for locating businesses operating in Florida. Our records provide critical information regarding the legitimacy of a business or activity to the public, governmental agencies, and lending institutions. They also help support local and state law enforcement’s abilities to investigate and prevent criminal activity.

A screenshot of the Sunbiz.org website. The header features the Sunbiz.org logo (a sun with rays) and the text "DIVISION of CORPORATIONS" and "an official State of Florida website". To the right, it states "The Division of Corporations is the State of Florida's official business entity index and commercial activity website." Below this is a search bar with the placeholder text "How can we serve you?" and a "Search" button. A dark blue navigation menu contains the following items: "About Us", "Search Records", "Start a Business", "Manage/Change Existing Business", "Forms & Fees", "Authentications, Notaries & Other Services", "Contact Us", and "Sunbiz Chat Bot Browser Compatibility".

Diversifying Florida’s Job Market - The Division plays an important role in diversifying Florida’s job market by providing Florida’s businesses with the legal right to conduct commerce in Florida. Our service delivery mechanisms and information registry spans the full range of Florida commercial activities. Our primary duties include formalizing the legal standing of a business or activity, indexing

the filing or registration, and supplying information and certification regarding the filings and activities of record. In FY 2019-20, the Division filed more than 3.1M commercial documents, provided over 894,000 certification and authentication services, and generated more than \$385M in general revenue. More than 2.9M of the commercial documents processed were business entity filings and registrations.



The Division of Library and Information Services

The Division of Library and Information Services has a broad mandate to serve Floridians through their local public libraries and through direct service to Florida government, citizens, businesses and organizations. The Division, in cooperation with records managers, government officials, citizens, archivists and librarians, seeks to ensure equal and available access to materials and information of past, present and future value for the benefit of Florida’s citizens.



The Division provides support to public libraries throughout Florida in their role as centers of education and career enrichment. Public libraries serve citizens who desire to improve their economic status through workforce training and assistance. Services include specific skill or product training and development, language proficiency training and education training such as online high school completion and GED preparation. In addition, libraries provide access to electronic resources and other training to assist with job searches, employment applications, interview proficiency and even job skills.



The Division advances the value of literacy and academic performance when it promotes public library services for children and teens through its youth services program. The statewide Summer Reading Program supports advancement and retention of reading skills by providing resources to youth services staff at public libraries who engage families in reading activities during the summer months. This program reaches over 900,000 people each year.

The Division continues to support Florida’s public libraries as centers of E-Government. In this critical role, libraries link people to the government services they need and collaborate with local agencies to provide essential services to residents.

As library users increasingly rely on remote access to information, the demand for electronic resources such as articles, books and videos continues to grow. The Florida Electronic Library (FEL) offers access to accurate and verifiable sources of electronic information for all age groups. The FEL is available to all

Florida residents – including students in Florida’s K-12 schools, universities and colleges. The rich, authoritative, easy-to-use online resources found in *Kids InfoBits*, *Research in Context* and *Academic OneFile* supplement the research needs of today’s students. The Division also provides a vast collection of electronic resources for Florida state agency employees and elected officials.

The Division recognizes that technology plays an increasingly essential role in the library, archives and records management fields. Evolving technology allows the Division to explore new ways of sharing its services with the citizens of Florida and researchers worldwide. The Division is committed to enhancing access to information about Florida’s government, people and culture through technology.

The Division strives to promote statewide resource sharing among libraries through programs such as the Florida Library Information Network (FLIN), which is the statewide cooperative network for interlibrary loan and resource sharing and has been in existence for over 50 years. In addition, the Division assists and participates in the statewide library delivery courier. In FY 2020-21, libraries that participated in FLIN shared 69,898 items among each other.

The State Archives of Florida provides public access to more than 50,000 cubic feet of historical records, photographs and audio and video recordings documenting Florida history and government. In FY 2020-2021, the State Archives responded to more than 6,300 reference requests, conducting more than 61,755 reference activities. The Archives’ Florida Memory website, floridamemory.com, provides free online public access to hundreds of thousands of primary source materials such as digitized photographs, historical documents, audio recordings and videos from the collections of the State Archives. Florida Memory also provides online exhibits, teacher learning units and educational resources for students. The Florida Memory website receives tens of millions of page views every year and continues to make Florida’s documentary heritage accessible worldwide.



As traditional, paper-based forms of recording information are superseded by increasingly massive volumes of electronic records, rapidly changing technologies used to access, manage and preserve them present an ongoing challenge. The Division’s Records Management Program assists agencies in properly managing, maintaining and making available electronic records in keeping with statutory access requirements and limitations. In FY 2020-21, staff responded to over 4,100 mail, email, telephone and in-person requests for records management assistance and trained over 2,200 government employees from around the state in records management webinars and consultations.

State agencies looking to reduce the paper in their offices turn to the State Records Center to store inactive, seldom-accessed records, significantly reducing the cost of maintaining them. Storing a box of records in the State Records Center costs less than \$5 a year. The Records Center’s service area extends to 120 miles from Tallahassee, increasing the number of agencies eligible to utilize the full records storage services of the Records Center.

As part of its mission to meet the statewide needs of the public for access to information by and about Florida government, the Division continues to improve the way it collects state publications from all state agencies. In FY 2020-21, 87% of state publications were submitted electronically to the Florida State Publications Depository Program. Allowing for the collection of and access to more electronic

materials, the program makes publications from state agencies readily available in both electronic and paper format.

The Division of Library and Information Services provides access to all kinds of resources that residents of the state of Florida can access and utilize. Access to information leads to a more well-informed, educated and productive society.

Division of Arts and Culture

Chapter 265, F.S. directs the Division of Arts and Culture to accept and administer state and federal funds appropriated by the Legislature; enter into agreements for awarding grants or other contracts with any person, firm, performing arts company, educational institution, arts organization, corporation and local government; and to provide programs to support works and performances of Florida artists, activities of



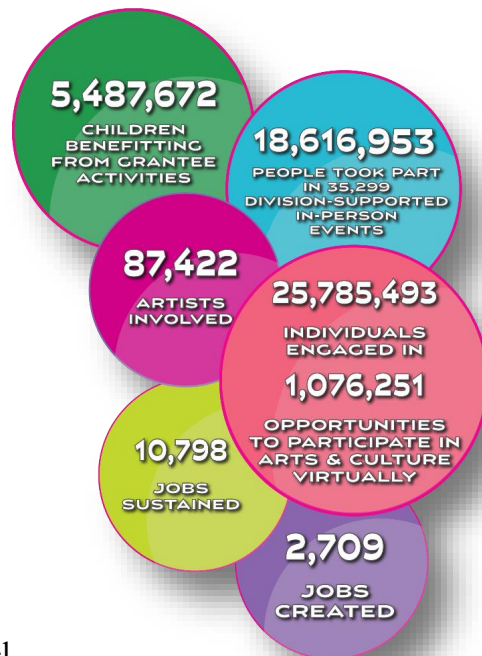
Adrienne Arsht Center for the Performing Arts of Miami-Dade County

art agencies, museums and cultural nonprofit organizations to ensure that arts and culture have a significant and positive effect on Florida residents. Formerly known as the Division of Cultural Affairs, the Division of Arts and Culture (DAC) is Florida's legislatively designated state arts agency, which enables the drawdown of federal funds from the National Endowment for the Arts. In FY 2020-2021, the Division became the home of the Department of State's newly revitalized Office of International Affairs,

creating Florida's protocol manual and collaborating with the Department of Economic Opportunity and Enterprise Florida to serve as an intermediary between performing musical, cultural and artistic organizations, Florida's consular corps and Florida businesses to encourage and coordinate joint international undertakings. The award-winning Florida Folklife Program joins the Division of Arts and Culture in FY 2021-2022, while oversight of the Museum of Florida History in Tallahassee moves from DAC to the Division of Historical Resources.

The Division additionally programs and executes the Capitol Complex Exhibition series, showcasing the work of Florida artists in galleries located on the 22nd Floor of the Florida Capitol and in the R.A. Gray Building, serving approximately 700 patrons each month.

The Florida Artists Hall of Fame, located on the Plaza Level in the rotunda of the Capitol, includes 72 individuals who have made significant contributions to the arts in Florida either as performing or practicing artists in individual disciplines. The upcoming Induction Ceremony will be held in April 2022 in conjunction with Tallahassee's Word of South Festival, honoring singer Rita Coolidge and painter Guy LaBree.



Arts and Culture Grants - The Division's programs contribute to economic development goals by spurring community development, influencing business relocation and promoting cultural tourism. In FY 2020-2021, Arts and Culture Grants managed by the Division stimulated more than \$1 billion in direct economic activity within the state, directly creating more than 2,700 jobs while supporting over 10,000 existing jobs, resulting in a dramatic return on investment. Each year, the Division administers approximately 600 legislatively funded grants that have been reviewed and vetted through an intensive, transparent recommendation process. FY 2020-2021 also brought the one-time Florida CARES grant program, which distributed \$602,800 in much needed funds to Florida arts and cultural organizations.



Master Chorale of Tampa Bay

Innovation and Partnerships - The Division capitalizes on cost effective technology by offering more than 25 videoconference grant panel review meetings per year, saving state coffers more than \$100,000 in travel for the staff, panel members and advisory council while increasing state-wide participation and public access. The Division's earlier electronic grant system was the catalyst in the development of a department-wide online grant system launched in April of 2017. DOSgrants.com provides enhanced management tools for more than 600 nonprofit cultural organizations to manage the

state funds awarded. The Division launched its 2020-2025 Strategic Plan in January 2020. The updated plan focuses on three key goals which support the Governor's priorities: building the economy and creative industries; promoting healthy, vibrant and thriving communities; and expanding opportunities, education and participation for people of all ages, abilities and backgrounds.

The Division leverages its ability to reach a wide audience and achieve its goals through strategic partnerships. Since 2017, the Division has partnered with the National Endowment for the Arts (NEA) and Americans for the Arts to expand Creative Forces, the NEA Military Healing Arts Network in Florida. This initiative explores creative art therapies for veterans and their families with the U.S. Department of Defense, U.S. Department of Veterans Affairs and veteran hospitals here in Florida.

DAC also partners with Art4All Florida to promote awareness of disability issues; the Governor's Black History Month and Hispanic Heritage Month to highlight these vibrant cultures; the Florida Association of Museums to provide a mentoring program for small and emerging museums; the University of Florida Center for Arts and Medicine to develop metrics for measuring the relationships between arts and cultural participation and community well-being; and The University of South Florida to administer the statewide Poetry Out Loud program, providing a poetry curriculum to Florida high schools and an opportunity for students to participate in a national college scholarship competition.



National Young Arts Foundation

Guided by its Strategic Plan, the Division mounted a multi-pronged approach to key strategic goals. Though the planned *Arts & Economic Prosperity 6* study, to be executed in conjunction with Americans for the Arts, was deferred until FY 21-22, a Grants Task Force met from January 2020 through October 2020, working to recommend changes to the Division of Arts & Culture's grant processes.

Many of the suggestions have been implemented in the current grant cycle. Action planning was completed in collaboration with Strategic Planning Partners, culminating in recommendations to be enacted during FY 21-22, including a new marketing effort and statewide outreach into communities that are historically underserved by arts and cultural programming. Throughout FY 20-21, the Division convened Florida's Local Arts Agencies through monthly videoconferences and teleconferences with a focus on professional development.

List of Potential Policy Changes Affecting the Agency Budget Request or Governor's Recommended Budget:

Not available

List of Changes Which Would Require Legislative Action, Including Elimination of Programs, Services, and/or Activities:

Not Available

List of All Task Forces and Studies in Progress:

In 2021-2022, the Division of Historical Resources is participating in and helping to facilitate the Task Force on Abandoned African-American Cemeteries. After passage of HB 37, it specifies composition, purpose, duties and requires the task force to submit a report to Governor and Legislature.

PERFORMANCE MEASURES AND STANDARDS

LRPP EXHIBIT II

LRPP Exhibit II - Performance Measures and Standards

Department: State	Department No.: 4500
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Program: Elections	Code: 4510
Service/Budget Entity: Election Records, Laws and Codes	Code: 45100200

NOTE: Approved primary service outcomes must be listed first.

Approved Performance Measures for FY 2021-22 (Words)	Approved Prior Year Standard FY 2020-21 (Numbers)	Prior Year Actual FY 2020-21 (Numbers)	Approved Standards for FY 2021-22 (Numbers)	Requested FY 2022-23 Standard (Numbers)
Percent of voting system’s new or updated applications that are tested and recommended for certification that are noticed within 30 days after completing an examination and approval by upper management. (NEW)	100%	0%	100%	100%
Percent of campaign finance reports audited for completeness within 5 days after due date for the campaign finance report.	95%	97%	95%	95%
Percent of potential ineligibility voter registration match records and case files reviewed and sent to counties within 5 days.	95%	97%	95%	95%

Office of Policy and Budget - June 2021

LRPP Exhibit II - Performance Measures and Standards

Department: State	Department No.: 4500
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Program: Historical Resources	Code: 4520
Service/Budget Entity: Historic Preservation and Education	Code: 45200700

NOTE: Approved primary service outcomes must be listed first.

Approved Performance Measures for FY 2021-22 (Words)	Approved Prior Year Standard FY 2020-21 (Numbers)	Prior Year Actual FY 2020-21 (Numbers)	Approved Standards for FY 2021-22 (Numbers)
Number of educational/public outreach activities	47,000	7,425	45,000
Number of archaeological and historical resource preservation activities	610,000	1,308,775	650,000
Number of archaeological and historical resource protection activities	242,000	275,372	245,000

Office of Policy and Budget - June 2021

LRPP Exhibit II - Performance Measures and Standards

Department: State	Department No.: 4500
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Program: Corporations	Code:4530
Service/Budget Entity: Commercial Recordings and Registrations	Code:45300100

NOTE: Approved primary service outcomes must be listed first.

Approved Performance Measures for FY 2021-22 (Words)	Approved Prior Year Standard FY 2020-21 (Numbers)	Prior Year Actual FY 2020-21 (Numbers)	Approved Standards for FY 2021-22 (Numbers)	Requested FY 2022-23 Standard (Numbers)
Additional business and commercial documents indexed in Division's records	2,000,000	3,964,127	2,000,000	2,000,000
Records certified or authenticated by the Division	600,000	1,172,846	600,000	600,000

Office of Policy and Budget - June 2021

LRPP Exhibit II - Performance Measures and Standards

Department: State	Department No.: 4500
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Program: Library and Information Services	Code: 4540
Service/Budget Entity: Library, Archives, and Information Services	Code: 45400100

NOTE: Approved primary service outcomes must be listed first.

Approved Performance Measures for FY 2021-22 (Words)	Approved Prior Year Standard FY 2020-21 (Numbers)	Prior Year Actual FY 2020-21 (Numbers)	Approved Standards for FY 2021-22 (Numbers)	Requested FY 2022-23 Standard (Numbers)
Amount of additional resources available	75,000	51,642	70,000	40,000
Number of educational/public outreach activities	140,000	82,988	120,000	80,000

Office of Policy and Budget - June 2021

LRPP Exhibit II - Performance Measures and Standards

Department: State	Department No.: 4500
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Program: Arts & Culture	Code: 4550
Service/Budget Entity: Cultural Support and Development Grants	Code: 45500300

NOTE: Approved primary service outcomes must be listed first.

Approved Performance Measures for FY 2021-22 (Words)	Approved Prior Year Standard FY 2020-21 (Numbers)	Prior Year Actual FY 2020-21 (Numbers)	Approved Standards for FY 2021-22 (Numbers)	Requested FY 2022-23 Standard (Numbers)
Number of Individuals served by Division programs	25,000,000	44,696,593	25,000,000	25,000,000

Office of Policy and Budget - June 2021

**ASSESSMENT OF PERFORMANCE
FOR APPROVED PERFORMANCE
MEASURES**

LRPP EXHIBIT III

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State
Program: Elections
Service/Budget Entity: Bureau of Voting Systems Certification
Measure: Testing and Approval of Voting System Certification Package

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
Percent of voting system's new or updated applications that are tested and recommended for certification are noticed within 30 days after completing an examination and approval by upper management.	0%	100%	100%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input type="checkbox"/> Other (Identify) |

Explanation: N/A

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input checked="" type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix the Problem | |
| <input type="checkbox"/> Current Laws Are Working Against the Agency Mission | |

Explanation: N/A

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations: N/A

Office of Policy and Budget – June 2021

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State
Program: Elections
Service/Budget Entity: Bureau of Election Records
Measure: Campaign Finance Report Auditing

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
95% Percent of campaign finance reports audited for completeness within 5 days after due date for the campaign finance report	97%	2%	2%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input type="checkbox"/> Other (Identify) |

Explanation:

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix the Problem | |
| <input type="checkbox"/> Current Laws Are Working Against the Agency Mission | |

Explanation:

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations: N/A

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State
Program: Elections
Service/Budget Entity: Bureau of Voter Registration Services
Measure: Potential (Felon) Ineligibility Case File Processing

Action:

- Performance Assessment of Outcome Measure Revision of Measure
 Performance Assessment of Output Measure Deletion of Measure
 Adjustment of GAA Performance Standards

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
Percent of potential ineligibility voter registration match records and case files reviewed and sent to counties within 5 days	97%	N/A	2%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input type="checkbox"/> Other (Identify) |

Explanation:

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix the Problem | |
| <input type="checkbox"/> Current Laws Are Working Against the Agency Mission | |

Explanation:

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations: N/A

Office of Policy and Budget – June 2021

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State
Program: Historical Resources
Service/Budget Entity: Historic Preservation and Education
Measure: Number of educational/public outreach activities.

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
47,000	7,425	-39,575	-84%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

Due to Covid-19, Mission San Luis and The Grove Museum were closed to the public from July 2020-May 2021 during FY2020-21. This resulted in a drop in visitation, hosted events, and publications requested.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input checked="" type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix the Problem | |
| <input type="checkbox"/> Current Laws Are Working Against the Agency Mission | |

Explanation:

Covid-19 caused the cancellation of many events where the Division usually provides publications and educational material.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|--|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input checked="" type="checkbox"/> Other (Identify) |

Recommendations:

After reopening, our numbers began to increase, and we believe they will return to closer to their pre-Covid-19 levels in FY2021-22.

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State
Program: Library and Information Services
Service/Budget Entity: Library, Archives, and Information Services
Measure: Amount of additional resources available.

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
75,000	51,642	(23,358)	-36.89%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|---|--|
| <input checked="" type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input type="checkbox"/> Other (Identify) |

Explanation: Personnel vacancies in positions throughout the year account for some of the difference from the approved standard.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input checked="" type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix the Problem | |
| <input type="checkbox"/> Current Laws Are Working Against the Agency Mission | |

Explanation: Office closure required revised activities and alternate service models impacting the ability to fully achieve the approved standard. In addition, Division employees were assigned other work functions.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|---|--|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input checked="" type="checkbox"/> Personnel | <input checked="" type="checkbox"/> Other (Identify) |

Recommendations: Positions are being advertised and filled. The Division has adapted activities and service models.

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State

Program: Library and Information Services

Service/Budget Entity: Library, Archives and Information Services

Measure: Number of educational/public outreach activities.

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
140,000	82,988	(57,012)	-51.13%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|---|--|
| <input checked="" type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input type="checkbox"/> Other (Identify) |

Explanation: Personnel vacancies in positions throughout the year account for some of the difference from the approved standard.

External Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input checked="" type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix the Problem | |
| <input type="checkbox"/> Current Laws Are Working Against the Agency Mission | |

Explanation: Office closure required revised activities and alternate service models impacting the ability to fully achieve the approved standard. In addition, Division employees were assigned other work functions.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|---|--|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input checked="" type="checkbox"/> Personnel | <input checked="" type="checkbox"/> Other (Identify) |

Recommendations: Positions are being advertised and filled. The Division has adapted activities and service models.

**PERFORMANCE VALIDITY
AND RELIABILITY**

LRPP EXHIBIT IV

LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State

Program: Elections

Service/Budget Entity: Bureau of Voting Systems Certification

Measure: Percent of voting system's new or updated applications that are tested and recommended for certification that are noticed within 30 days after completing an examination and upon approval by upper management. [§ 101.5605(3)(d), Fla. Stat.]

Action (check one):

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

The Division of Elections' Bureau of Voting Systems Certification examines voting systems and recommends approval or disapproval for certification of such systems. Due to a change in law effective July 2021, the Bureau now has 120 days to complete testing and recommend through a formalized test report approval through a full test report or disapproval in an abbreviated report. The 30-day measure begins on the day that a system is approved by upper management.

Validity:

This measure is an indicator reflecting the complexity involved in testing and completing a voting system examination, from which a comprehensive test report is derived, within the statutory timeframe, subject to timely submission of all required material, a fully developed product for examination, latent discoveries of anomalies or interim vendor enhancements or modifications to voting systems initially submitted.

Reliability:

The complexity of the examination and thus, the test report, is based on whether it is a new, modified, or revised voting system and any other supplemental type of voting system support.

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LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State

Program: Elections

Service/Budget Entity: Election Records

Measure: Percent of campaign finance reports audited for completeness within 5 days after due date for the campaign finance report.

Action (check one):

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

The Division's Bureau of Election Records keeps a count of the total number of campaign reports received and processed. All candidates, political committees, and political party executive committees are required to file campaign treasurer's reports pursuant to Chapter 106, F.S. The Bureau enters the information on the number of reports received into the Campaign Finance Electronic Filing System database from which reports are later extracted and generated.

Validity:

Auditing and maintaining campaign finance information constitutes a major part of the Bureau's workload effort. While major elections occur on two- and four-year cycles, election/campaign information is reported and the Bureau audits continuously throughout every year. Currently, the performance measure is based strictly on the number of reports received and processed. Capturing how many reports are audited for completeness within 5 days will reflect how efficiently the Bureau audits the reports.

Reliability:

The Bureau has a database in place that accurately tracks the number of campaign reports received and processed. The Bureau also generates any necessary audit letters as it reviews campaign finance reports. The audit letters are dated and can be compared to the due date of the campaign finance report to obtain the performance measure.

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made. In a general election year, these numbers spike as book closing approaches. IT manually generates a report from an internal database and calculates the difference between the date/time a valid file is accessed for review and the date/time it is sent to the appropriate county.

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LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State

Program: Elections

Service/Budget Entity: Bureau of Voter Registration Services

Measure: Percent of potential (felon) ineligible voter case files reviewed and sent to counties within 5 days.

*NO STATUTORY TIMELINE EXISTS

Action (check one):

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

On a daily basis, the Division of Elections' Bureau of Voter Registration Services (BVRS) is required to identify registered voters who are potentially ineligible due to a felony conviction. These felon matches are created when information is obtained from criminal justice agencies that indicate a new felony conviction or when a new or updated voter registration matches a previous felony conviction record within 24 hours of the registration or update. Designated staff evaluate electronic and manually-collected data and compile an electronic and manual felon case file that is subsequently reviewed for credibility and reliability. Those files determined to be potentially ineligible are forwarded via the Florida Voter Registration System (FVRS)/Eligibility Maintenance Queue or File Transfer Utility. The counties then initiate statutory notice to the voter, make a determination of voter eligibility, and remove the voter's name from the official rolls if ineligible. When compiling these files, it can be very complex and time-consuming to ensure the accuracy of the match in terms of verifying identity, confirming the grounds for ineligibility, and obtaining supporting documentation underlying the ineligibility. There are many areas that have to be researched to determine the validity or invalidity of these case files, including Florida courts, federal courts, and other state courts and their laws as may be relevant regarding restoration of rights in cases of felony conviction. The Bureau strives for efficiency and works toward exceeding the 5-day review goal, although there is no statutory timeframe to process.

Validity:

This measure is an indicator of the Bureau's efficiency and staff's output as it relates to valid felony case files sent to the counties. This performance measure calculates the percentage of potential electronic case files that are reviewed and sent to the appropriate county within a 5-day period.

Reliability:

The workload for processing potential matches is directly correlated to the number of registered voters. As more voters are added to the rolls and as changes are made or additional information is added to the voter records, more potential felon matches are

LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State

Program: Historical Resources

Service/Budget Entity: Historic Preservation and Education

Measure: Number of educational/public outreach activities.

Action (check one):

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

This measure represents the Division's success in fulfilling a key aspect of its mission and strategic plan, specifically, engaging the public by providing educational and recreational experiences in connection with historic resources. This measure is a comprehensive evaluative tool for overall success in public engagement and education.

Data sources include:

- Number of trainings, including webinars and educational presentations, offered by the Division.
- Number of events at historic sites managed by the Division, such as Mission San Luis, The Grove, the Governor Martin House, the Knott House Museum, and the Museum of Florida History.
- Number of events/meetings hosted or sponsored by the Division.
- Number of Historical Marker applications presented to the State Historical Marker Council.
- Number of grant applications processed for Community Education projects.
- Number of publications provided by request.
- Number of social media posts made.
- Number of articles published.
- Number of tours of the Collections Facility and Conservation Lab.
- Number of researchers utilizing Collections.
- Number of new and renewed Collections/artifact loan forms.
- Number of press releases.

Validity:

This measure is a quantity indicator of educational activities, trainings, and publications provided by the Division. This measure is appropriate in that it represents one of the core responsibilities of the Division – to promote Florida's historical, archaeological, and folklife resources, as required under Chapter 267, F.S. The source data is consistently gathered and by analyzing the results of this information the Division is able to improve the way information is delivered and to meet the Division's statutory requirements.

Reliability:

The Division has standardized data collection systems in place to track these activities and events. Sources of the data for this measure include totals taken from databases and monthly activity reports. Periodic reviews are conducted to ensure consistency. Attendance counts are maintained separately by program type but are combined here into a single overall measure. As a set, the measures submitted represent the entire major promotional and educational activities carried out by the Division.

LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State

Program: Historical Resources

Service/Budget Entity: Historic Preservation and Education

Measure: Number of archaeological and historical resource preservation activities.

Action (check one):

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

This measure represents the Division's success in fulfilling a key aspect of its mission and strategic plan, specifically, to help preserve Florida's historical and archaeological resources. This measure represents the number of activities/actions taken by the Division to preserve archaeological and historic resources. Included are:

- Total number of items contained in the State Archaeological Collection and Museum of Florida History Collection.
- Number of items conserved by the Conservation Lab.
- Number of ADA reviews, Local Ad Valorem Tax Project reviews, Federal Tax Credit Part I and Part II reviews by Division architects.
- Number of grant applications processed for Acquisition and Development projects.
- Number of Florida Main Street properties revitalized, program applications processed, and technical assistance services provided.
- Number of reports generated by Underwater and Public Lands Archaeology sections of the Bureau of Archaeological Research.
- Number of sites recorded and updated by Underwater and Public Lands Archaeology sections of the Bureau of Archaeological Research.
- Number of archaeological and historic sites managed by the Division.

Validity:

This measure captures the number of Division activities and actions taken to preserve archaeological and historic resources, including records related to these resources. It includes the continuing preservation of resources currently administered by the Division but acquired in previous years. This measure is appropriate in that it represents one of the core responsibilities of the Division – to preserve Florida's historical, archaeological, and folklife resources, as required under Chapter 267, F.S.

Reliability:

The Division has a data collection system in place to track the number of properties preserved, broken down by the programs enumerated above. This measure captures a direct product of the activities that lead to preservation of Florida's heritage.

LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State

Program: Historical Resources

Service/Budget Entity: Historic Preservation and Education

Measure: Number of archaeological and historical resources protection activities.

Action (check one):

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

This measure represents the Division's success in fulfilling a key aspect of its mission and strategic plan, specifically, to help protect Florida historical and archaeological resources. This measure represents the number of activities/actions taken by the Division to protect archaeological and historic resources. Included are:

- Number of Compliance and Review state, federal, and local government comprehensive plan reviews.
- Number of SHPO determinations of effect on historic properties related to state, federal, and local undertakings.
- Number of sites, which after Compliance and Review activities, remain preserved or were the subject of mitigation activities.
- Number of National Register of Historic Places (NRHP) applications presented to the NRHP Review Board.
- Number of Certified Local Government applications reviewed.
- Number of total resources recorded in the Florida Master Site File.
- Number of update forms processed by the Florida Master Site File.
- Number of total manuscripts filed in the Florida Master Site File.
- Number of new and renewed 1A-32 permits.
- Number of archaeological management reviews.
- Number of sites monitored by the Public Lands Archaeology section.
- Number of archaeological surveys completed by Public Lands Archaeology section.
- Number of 872.05 cases and NAGPRA notifications processed.
- Number of grant applications processed for NRHP and Survey and Planning projects.

Validity:

This measure captures the number of Division activities and actions taken to protect archaeological and historic resources. This measure is appropriate in that it represents one of the core responsibilities of the Division – to protect Florida's historical, archaeological, and folklife resources, as required under Chapter 267, F.S.

Reliability:

The Division has a data collection system in place to track the number of activities by the Division to protect properties, broken down by the programs enumerated above. This measure captures a direct product of the agency that leads to protection of Florida's heritage.

LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State

Program: Corporations

Service/Budget Entity: Commercial Recording and Registration

Measure: Additional business and commercial documents indexed in Division's records.

Action (check one):

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

Each year the Division of Corporations electronic information systems staff generate data reports, which enable the Division to calculate this performance measure. The electronic filing data reports use queries against the Division's databases.

Validity:

This performance measure is used to monitor and report the number of additional business and commercial documents indexed in the Division's records.

The Division of Corporations indexes and validates Florida's commercial activities and provides Florida's businesses with the legal right to conduct business. The Division's website, Sunbiz.org, serves as the State of Florida's official business entity and commercial activity website. This website provides the general public, business and legal communities, financial institutions, and governmental agencies with access to vital business and commercial information and records on a 24/7, 365 days a year basis. All of the additional business and commercial documents indexed in the Division's records are included in this performance measure. This performance measure assists policymakers with funding and policy decisions affecting critical business and commercial activities in the state of Florida.

Reliability:

The Division of Corporations' filing and indexing transactions are electronically captured, recorded and maintained as part of the Division's filing and indexing processes. Repeated measurements for identical data elements and timeframes should provide identical data elements, calculations and measurements.

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LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State

Program: Corporations

Service/Budget Entity: Commercial Recording and Registration

Measure: Records certified or authenticated by the Division.

Action (check one):

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

Each year the Division of Corporations' electronic information systems staff generate data reports, which enable the Division to calculate this performance measure. The electronic filing data reports use queries against the Division's databases.

Validity:

This performance measure is used to monitor and report the number of records certified or authenticated by the Division. The Florida Secretary of State is the only competent authority authorized to issue business and commercial activity certifications and authentications in the state of Florida. The Division of Corporations performs these activities on behalf of the Secretary and Department of State. These activities are essential to the general public, business and legal communities, financial institutions, and governmental agencies on local, state, national and international levels. All of the Division's certification and authentication activities are included in this performance measure. This performance measure assists policymakers with funding and policy decisions affecting essential certification and authentication requirements and procedures in the state of Florida

Reliability:

The Division of Corporations' certification and authentication activities are electronically captured, recorded and maintained as part of the Division's certification and authentication processes. Repeated measurements for identical data elements and timeframes should provide identical data elements, calculations and measurements.

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LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State

Program: Library and Information Services

Service/Budget Entity: Library, Archives and Information Services

Measure: Amount of additional resources available.

Action (check one):

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

Data for this outcome is compiled from each of the output measures listed below. These outputs are added together to represent the annual amount of additional resources and information made available.

Number of archival files processed

This measure represents the quantity of archival files over which the Archives has established intellectual and physical control in order to make the records accessible to researchers. An archival file means a physical file folder or a digital file or media equivalent. Establishing intellectual and physical control over records includes compiling descriptive information about the records and entering that descriptive information into the Archives automated catalog, enabling searching and reporting of collections to facilitate access and research use. Archives collections management staff compiles the data monthly from reports generated from the Archives automated catalog. Monthly reporting data includes the current month's data as well as the fiscal year to date total. The quantity for this measure is calculated using the following formula: cubic feet x 30 (based on an average of 30 files per cubic foot for quantities measured in cubic feet) plus the number of files in other formats (e.g. number of audio cassettes, number of video cassettes, etc.)

Records retention schedule items processed

This measure represents the number of retention schedule items processed by the records management program. Each item establishes retention requirements for a different category of public records. The Records Management Program establishes individual retention schedules for records unique to individual agencies in accordance with Rule 1B-24, F.A.C. The Records Management Program also establishes retention items in general schedules for record series common to multiple agencies. Retention is based upon the administrative, legal, fiscal and historical value of the records. The number of schedules received is compiled each month. Monthly reports are submitted including data on the number of schedules processed for the current month as well as the fiscal year to date total.

Library collection actions

The information by which this measure is derived is obtained via reports from the State Library's automated library catalog and monthly activity logs. Data includes number of titles, both in print and digital formats, including books, serials, and government publications, that library cataloging staff process for the State Library's collections. A title is processed by creating, checking in or editing information in the library catalog and preparing the items for distribution to the appropriate locations. The data for the number of actions completed by the cataloging staff is collected and reported monthly and compiled annually.

Number of additional online resources made available

This measure represents the number of digitized items from the collections of the State Library and Archives that are made available to the public through the Division's public web sites. This measure includes newly-digitized items, items re-digitized to comply with current digitization guidelines, and descriptive records providing new or enhanced access to and information about the digitized items. Data is compiled annually using web server statistics, file counts, database edit counts, and staff monthly reports.

Validity:

The Division captures the source data for this measure with totals taken from server records, the library management system and monthly activity reports. The source data is consistently gathered each month.

Reliability:

This measure is reliable. The data reported for this measure has been accurately counted for a number of years resulting in reliable information on the growth of the program from year to year. Periodic reviews are conducted to ensure consistency.

Office of Policy and Budget – June 2021

LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State

Program: Library and Information Services

Service/Budget Entity: Library, Archives and Information Services

Measure: Number of educational/public outreach activities.

Action (check one):

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

Data for this outcome is compiled from each of the output measures listed below. These outputs are added together to represent the Division's educational/public outreach activities. The numbers include those from the State Library, State Archives, Library Development, Records Center and Records Management program.

Number of training opportunities offered

Library Development: Bureau staff compile and analyze the statistics related to training. The statistics are updated following each training event for in-person and live virtual training. The statistics are updated at least monthly for the asynchronous (self-paced) training sessions, archived webinar views and other training materials distributed.

Records Management: Records management training staff compile statistics related to training opportunities offered, including the number of webinars, seminars, and training consultations. The data is included in monthly reports.

Number of public outreach activities

Records Management: This measure represents the number of agencies with which the Records Management Program engages each year through Records Management Compliance Statement mailings. These mailings give agencies an opportunity to report on their compliance status, verify or update their contact information, and request consultations or technical assistance, as well as reminding them of their records management responsibilities. The Records Management Program maintains a database of agencies including their contact and compliance information. This database is the source of contact information for sending the compliance mailings, and Records Management Program staff generate reports from this database indicating the number of agencies to which mailings were sent.

State Archives: This measure represents the number of outreach activities conducted to inform the public about programs, services, collections and other resources. Outreach activities include webinars, in-person presentations, tours, participation in public events, social media posts, new Florida Memory Radio audio offerings, postings on collaborative

digital platforms, information requests and marketing efforts. Activities are tracked by Archives staff and reported monthly.

State Library: This measure represents the number of outreach activities conducted to inform the public and state agency employees about programs, services, collections and other resources. Outreach activities include webinars, online tutorials, in-person presentations, tours, social media posts, compliance mailings, resource sharing related interactions, information requests and marketing efforts. Activities are tracked by State Library staff and reported monthly.

Library Development: This measure represents the number of outreach activities conducted to inform public libraries and staff about programs, services, collections and other resources. This measure includes social media posts, webinars, liaison visits and training. Activities are tracked by Library Development staff and reported monthly.

Validity:

These data sources were chosen to measure the number of educational/public outreach activities. The Division captures the source data for this measure. The source data is consistently gathered each month and by analyzing the results of this information the Division is able to improve the method and delivery of educational/public outreach activities.

Reliability:

This measure is reliable. The data reported for this measure has been accurately counted for a number of years and results in consistent information on educational/public outreach activities. Periodic reviews are conducted to ensure consistency.

Office of Policy and Budget – June 2021

LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State

Program: Arts and Culture

Service/Budget Entity: Cultural Support and Development Grants/45500300

Measure: Number of Individuals Served by Division.

Action (check one):

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

The Museum of Florida History is no longer housed in the Division of Arts and Culture. This measure reports the number of individuals served annually by grant programs. The grant programs included in this measure are General Program Support (Cultural and Museum Grants), Specific Cultural Projects (Culture Builds Florida), Fast Track and Division Initiative Projects. The measure also includes attendance at webinars, workshops, presentations, conferences, special events, grant panel review meetings and seminars held by Division staff. The individuals served are comprised of stakeholders, children, adults, artists, senior citizens, military veterans and persons with disabilities throughout the state. The number of individuals is tabulated by totaling the online registrations and on-site sign in sheets collected annually. Grantee final reports provide the number of individuals served through program activities which are funded with state, federal and grantee matching funds. This total number of individuals served includes children, adults, artists, senior citizens, military veterans and persons with disabilities throughout the state. Grantee final reports are submitted electronically through the Department grant system.

Validity:

This measure is a proxy for summarizing the benefits to residents and visitors who experience cultural programs in the state as a result of Division programs. The mission of the Division of Arts and Culture is to advance, support and promote arts and culture to strengthen the economy and quality of life for all Floridians. The programs offered by this mission ensure an environment for Florida communities to experience and appreciate history, culture and the arts whether it is visiting a museum, zoo, botanical garden, theatre or attending classes in dance, painting or similar cultural disciplines. This number provides documentation that Division services and support to cultural organizations provides statewide access to cultural activities and that the programs and services are well received by the public. The number served may vary from year to year due to the changes in funding levels, the number of “blockbuster” events funded, and other factors over which the Division has no control such as the state of the economy, natural disasters or the weather.

Reliability:

The Division relies on the accuracy of grantee reporting of attendance and participation. Data is reported through a standardized data collection process that is consistent from year to year. Historical data from previous reports support the numbers reported. It is unlikely that the numbers reported would vary in any magnitude but would follow an established pattern unless programs were drastically changed or impacted from outside factors. This measure represents the major program activities of the Division of Arts and Culture.

Office of Policy and Budget – June 2021

**ASSOCIATED ACTIVITIES
CONTRIBUTING TO
PERFORMANCE MEASURES**

LRPP EXHIBIT V

LRPP Exhibit V: Identification of Associated Activity Contributing to Performance Measures

Measure Number	Approved Performance Measures for FY 2021-22		Associated Activities Title
1	Percent of voting system's new or updated applications that are tested and recommended for certification that are noticed within 30 days after completing an examination and approval by upper management		Elections Assistance and Oversight
2	Percent of campaign finance reports audited for completeness within 5 days after due date for the campaign finance report		Elections Assistance and Oversight
3	Percent of potential ineligibility voter registration match records and case files reviewed and sent to counties within 5 days		Elections Assistance and Oversight
4	Number of archaeological and historical resource		Historical Resource Protection
5	Number of archaeological and historical resource preservation activities		Historical Resource Protection
6	Number of educational/public outreach activities		Historical Resource Protection
7	Additional business and commercial documents indexed in Division's records		Business Filings
8	Records certified or authenticated by the Division		Business Filings
9	Amount of additional resources available		State Library
10	Number of educational/public outreach activities		State Library
11	Number of individuals served by Division programs		State Historic Museums

**AGENCY-LEVEL UNIT
COST SUMMARY**

LRPP EXHIBIT VI

SECTION III - PASS THROUGH ACTIVITY ISSUE CODES SELECTED:

TRANSFER-STATE AGENCIES ACTIVITY ISSUE CODES SELECTED:

1-8:

AID TO LOCAL GOVERNMENTS ACTIVITY ISSUE CODES SELECTED:

1-8:

AUDIT #1: THE FOLLOWING STATEWIDE ACTIVITIES (ACT0010 THROUGH ACT0490) HAVE AN OUTPUT STANDARD
(RECORD TYPE 5) AND SHOULD NOT:

*** NO ACTIVITIES FOUND ***

AUDIT #2: THE FCO ACTIVITY (ACT0210) CONTAINS EXPENDITURES IN AN OPERATING CATEGORY AND SHOULD NOT:
(NOTE: THIS ACTIVITY IS ROLLED INTO EXECUTIVE DIRECTION, ADMINISTRATIVE SUPPORT AND INFORMATION
TECHNOLOGY)

*** NO OPERATING CATEGORIES FOUND ***

AUDIT #3: THE ACTIVITIES LISTED IN AUDIT #3 DO NOT HAVE AN ASSOCIATED OUTPUT STANDARD. IN ADDITION, THE
ACTIVITIES WERE NOT IDENTIFIED AS A TRANSFER-STATE AGENCIES, AS AID TO LOCAL GOVERNMENTS, OR A PAYMENT OF
PENSIONS, BENEFITS AND CLAIMS (ACT0430). ACTIVITIES LISTED HERE SHOULD REPRESENT TRANSFERS/PASS THROUGH
THAT ARE NOT REPRESENTED BY THOSE ABOVE OR ADMINISTRATIVE COSTS THAT ARE UNIQUE TO THE AGENCY AND
ARE NOT APPROPRIATE TO BE ALLOCATED TO ALL OTHER ACTIVITIES.

*** NO ACTIVITIES FOUND ***

AUDIT #4: TOTALS FROM SECTION I AND SECTIONS II + III:

DEPARTMENT: 45	EXPENDITURES	FCO
FINAL BUDGET FOR AGENCY (SECTION I):	123,771,453	9,734,000
TOTAL BUDGET FOR AGENCY (SECTIONS II + III):	123,786,668	9,734,000
	-----	-----
DIFFERENCE:	15,215-	
(MAY NOT EQUAL DUE TO ROUNDING)	=====	=====

GLOSSARY OF TERMS AND ACRONYMS

Activity: A unit of work that has identifiable starting and ending points, consumes resources, and produces outputs. Unit cost information is determined using the outputs of activities.

Arts4All Florida: Formerly VSA Florida (Very Special Arts Florida). Provides cultural access, services for adult artists with disabilities, outreach and exhibitions, professional development, community programs, and artists in residence.

Budget Entity: A unit or function at the lowest level to which funds are specifically appropriated in the appropriations act. “Budget entity” and “service” have the same meaning.

Business Identity Theft: Identity crimes targeting businesses and organizations.

Demand: The number of output units that are eligible to benefit from a service or activity.

Desoto Winter Encampment Site: A historically significant site located in Tallahassee.

DAC: Division of Arts & Culture

DHR: Division of Historical Resources

DLIS: Division of Library and Information Services

DOC: Division of Corporations

DOE: Division of Elections

EOG: Executive Office of the Governor

Estimated Expenditures: Includes the amount estimated to be expended during the current fiscal year. These amounts will be computer generated based on the current year appropriations adjusted for vetoes and special appropriations bills.

FCO: Fixed Capital Outlay

Federal Historic Preservation Tax Incentives Program: A federal program that encourages private sector investment in rehabilitation and re-use of historic buildings.

Fixed Capital Outlay: Real property (land, buildings including appurtenances, fixtures and fixed equipment, structures, etc.), including additions, replacements, major repairs, and renovations to real property that materially extend its useful life or materially improve or change its functional use. Includes furniture and equipment necessary to furnish and operate a new or improved facility.

Florida Electronic Library (FEL): Florida’s virtual library providing access to research resources to all Florida citizens.

Florida History Day: annual statewide activity sponsored by the Museum of Florida History that enhances the teaching and learning of history at elementary and secondary levels.

Florida Main Street Program: Technical assistance program administered by the Bureau of Historic Preservation, Division of Historical Resources, Florida Department of State, for traditional historic commercial corridors.

Florida Master Site File: The State of Florida's official inventory of historical and cultural resources.

Florida Memory: An online database of archival resources housed in the State Library and Archives which include photographs, videos, and audio.

Florida Voter Registration System (FVRS): The official state voter registration system.

GAA: General Appropriations Act

The Grove: The original home to two sitting Governors of Florida, Governor Richard Keith Call and Governor LeRoy Collins located in Tallahassee. The Grove falls under the protection of Florida Statute 267.075, Title XVIII, which states that The Grove be utilized as a house museum of history for the educational benefit of the citizens of this state.

Help America Vote Act (HAVA): An act passed by the United States Congress to make sweeping reforms to the nation's voting process. HAVA addresses improvements to voting systems and voter access that were identified following the 2000 presidential election.

Indicator: A single quantitative or qualitative statement that reports information about the nature of a condition, entity or activity. This term is used commonly as a synonym for the word "measure."

Input: See Performance Measure.

IOE: Itemization of Expenditure

Judicial Branch: All officers, employees, and offices of the Supreme Court, district courts of appeal, circuit courts, county courts, and the Judicial Qualifications Commission.

The Knott House: A historic house built in 1843 and restored to its 1930s appearance. Today it is a state history museum located in Tallahassee.

LAS/PBS: Legislative Appropriations System/Planning and Budgeting Subsystem. The statewide appropriations and budgeting system owned and maintained by the Executive Office of the Governor.

LBR: Legislative Budget Request

Legislative Budget Request: A request to the Legislature, filed pursuant to section 216.023, Florida Statutes, or supplemental detailed requests filed with the Legislature, for the amounts of money an agency or branch of government believes will be needed to perform the functions that it is authorized, or which it is requesting authorization by law, to perform.

LRPP: Long Range Program Plan

Long Range Program Plan: A plan developed on an annual basis by each state agency that is policy-based, priority-driven, accountable, and developed through careful examination and justification of all programs and their associated costs. Each plan is developed by examining the needs of agency customers and clients and proposing programs and associated costs to address those needs based on state priorities as established by law, the agency mission, and legislative authorization. The plan provides the framework and context for preparing the Legislative Budget Request and includes performance indicators for evaluating the impact of programs and agency performance.

Miami Circle: An archaeological site located in Downtown Miami.

Mission San Luis: Spanish Franciscan mission built in 1633 in the Florida Panhandle, two miles west of the present-day Florida Capitol Building in Tallahassee, Florida.

Museum of Florida History: A state history museum that collects, preserves, exhibits, and interprets evidence of past and present cultures in Florida, and promotes knowledge and appreciation of this heritage.

Narrative: Justification for each service and activity is required at the program component detail level. Explanation, in many instances, will be required to provide a full understanding of how the dollar requirements were computed.

National Endowment for the Arts (NEA): An independent federal agency supporting artists and arts organizations and bringing the arts to all Americans.

OPB: Office of Policy and Budget, Executive Office of the Governor

Outcome: See Performance Measure.

Output: See Performance Measure.

Pass Through: Funds the state distributes directly to other entities, e.g., local governments, without being managed by the agency distributing the funds. These funds flow through the agency's budget; however, the agency has no discretion regarding how the funds are spent, and the activities (outputs) associated with the expenditure of funds are not measured at the state level. ***NOTE: This definition of "pass through" applies ONLY for the purposes of long-range program planning.***

Performance Measure: A quantitative or qualitative indicator used to assess state agency performance. Input means the quantities of resources used to produce goods or services and the demand for those goods and services.

Outcome means an indicator of the actual impact or public benefit of a service.

Output means the actual service or product delivered by a state agency.

Primary Service Outcome Measure: The service outcome measure which is approved as the performance measure that best reflects and measures the intended outcome of a service. Generally, there is only one primary service outcome measure for each agency service.

Program: A set of services and activities undertaken in accordance with a plan of action organized to realize identifiable goals and objectives based on legislative authorization (a program can consist of single or multiple services). For purposes of budget development, programs are identified in the General Appropriations Act by a title that begins with the word “Program.” In some instances a program consists of several services, and in other cases the program has no services delineated within it; the service is the program in these cases. The LAS/PBS code is used for purposes of both program identification and service identification. “Service” is a “budget entity” for purposes of the Long Range Program Plan.

Program Component: An aggregation of generally related objectives which, because of their special character, related workload and interrelated output, can logically be considered an entity for purposes of organization, management, accounting, reporting, and budgeting.

Reliability: The extent to which the measuring procedure yields the same results on repeated trials and data is complete and sufficiently error free for the intended use.

Right Service Right Time: An E-government and social services resource.

Service: See Budget Entity.

Smartform: A data entry application developed by the Florida Division of Historical Resources, Florida Department of State.

Standard: The level of performance of an outcome or output.

Summer Reading Program: An annual statewide event in public libraries that reaches out to children, teens and adults during the summer months to encourage reading. Special programs, booklists and free incentive materials are supplied to public libraries to enhance the program.

SWOT: Strengths, Weaknesses, Opportunities and Threats

TCS: Trends and Conditions Statement

Traveling Exhibit Program (Trex): From alligators and citrus labels to archaeology and art, this program brings Florida history, art, and culture to communities.

Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA): Enacted in 1986 to protect the right of service members to vote in federal elections regardless of where they are stationed.

Unit Cost: The average total cost of producing a single unit of output – goods and services for a specific agency activity.

Validity: The appropriateness of the measuring instrument in relation to the purpose for which it is being used.