



VOLUNTEER FLORIDA

2021 ANNUAL REPORT



STRENGTHENING FLORIDA'S COMMUNITIES FOR OVER 25 YEARS

Friends and Partners,

We are pleased to present Volunteer Florida's 2021 Annual Report. Rounding out another year of challenges posed by the global COVID-19 pandemic, our agency was proud to strengthen Florida's local communities through our work in national service, emergency management, and volunteerism.

Volunteer Florida began the year by hosting the 6th Annual Suits for Session service project with a new partner, Simply Healthcare. The event's innovative curbside drop-off at the Florida Capitol resulted in the collection of more than 670 pounds of professional clothing, shoes and accessories. Collected items were donated to organizations that support job-seekers in Florida who are striving to enter or re-enter the workforce.

Volunteer Florida's Emergency Management Department concluded the Michael Disaster Case Management Program (DCMP) in April. Overall, DCMP Michael connected with more than 127,990 Floridians and provided support for 1,546 Florida families. Over 1,000 households received referrals for services from Volunteer Florida, 62,945 volunteers were mobilized, and they contributed 707,663 hours of storm response services – a value of \$17 million.

In July, Volunteer Florida CEO Corey Simon deployed to the Town of Surfside to support the state's disaster response efforts to the Champlain Towers condominium collapse. Volunteer Florida assisted in coordinating volunteers and resources with local partners in support of the survivors and families affected by the tragedy.

Volunteer Florida proudly hosted a virtual Volunteer Engagement Leadership Series in October that provided essential insights and tools for developing and positioning volunteer engagement as both an indispensable and enterprising element of an organization. More than 100 professionals participated in the four sessions, led by national experts in the fields of volunteer engagement and management.

Throughout the year, Volunteer Florida maintained its historically high commitment to serving Florida's communities. Volunteer Florida funded over 1,500 AmeriCorps members who served in 36 programs in 28 counties during the 2021 program year. In the fall, Volunteer Florida's Volunteer Generation Fund program welcomed 24 Florida nonprofits who spent the grant year recruiting skills-based volunteers to serve throughout Florida's local communities. Our Emergency Management Department awarded 18 Community Emergency Response Teams (CERT) grants. The Volunteer Florida Foundation also provided funding to nine organizations supporting long-term recovery efforts for Hurricane Irma and ten organizations supporting long-term recovery efforts for Hurricane Michael.

In partnership with First Lady Casey DeSantis and the Florida Department of Education, Volunteer Florida helped to establish 100 Hope Ambassadors Clubs in 39 school districts. Through these clubs, middle and high school students can volunteer, mentor their peers, and help foster kind and compassionate environments. Each participating school received \$500 to develop and launch a Hope Ambassadors Club.

As Volunteer Florida moves into 2022, the continued efforts in and benefits of volunteerism and service in the Sunshine State will be evident throughout all 67 counties. Our agency would not be able to #ServeFL without the strong support of Governor and First Lady DeSantis, our partners in the Florida Legislature, as well as Volunteer Florida's Commissioners, Foundation Directors, staff, sponsors and partners who continue to fortify our efforts to serve Florida's communities.

Yours in Service,

Kerry Anne Schultz-Battle
Commission Chair

Corey Simon
Chief Executive Officer



KERRY ANNE SCHULTZ-BATTLE
Volunteer Florida Commission Chair



COREY SIMON
Chief Executive Officer



In 2021, Volunteer Florida secured over \$23 million in federal, state and local funding to deliver high-impact national service and volunteer programs in Florida.

Every dollar invested by the State of Florida is leveraged to secure \$16 in non-state funding.



AMERICORPS FLORIDA

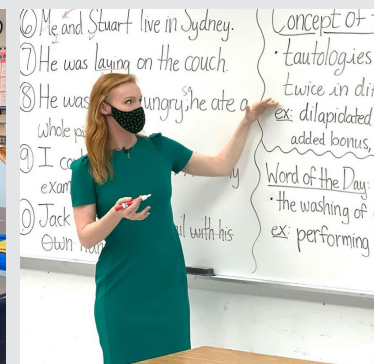


**AmeriCorps
Florida**

- In the 2020-2021 grant year, Volunteer Florida's 1,500 AmeriCorps members provided 1.6 million hours of service, valued at \$38 million dollars.
- Volunteer Florida administered 36 AmeriCorps operational programs and five AmeriCorps planning grants with 1,500 AmeriCorps members serving 45,653 Florida students in 325 Florida schools.
- AmeriCorps members were eligible to receive \$6.8 million in college scholarships upon completion of their year of service.
- In addition, AmeriCorps members leveraged an additional 2,904 volunteers who served alongside national service programs for an additional 24,437 hours valued at \$643,181.

Literacy AmeriCorps of Palm Beach County | All-Star Award Winner

- During the 2020-2021 program year, nearly 1,500 high school seniors received graduation coaching, 205 elementary school children received literacy tutoring, 319 individuals received coaching on employability skills, and 68 English language learners improved their English skills because of members' service.
- From February to May 2021, members served 430 hours at COVID vaccine distribution sites, supporting the Palm Beach County Department of Health as they vaccinated over 35,000 people.
- In January, members supported an initiative that distributed \$340,000 worth of PPE to local non-profits.



"Our AmeriCorps team adds significant support to the residents of Palm Beach County and allows the Literacy Coalition to expand our reach and increase our impact with the adults, youth, children and families we serve helping them become literate, graduate, gain job skills and learn English." -- Kristin Calder, CEO

CENTRO CAMPESINO | AMERICORPS PROGRAM OF THE YEAR

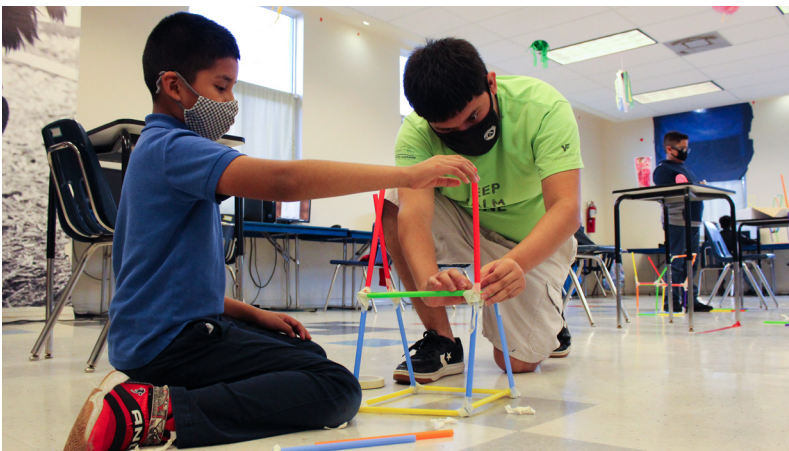


Centro Campesino AmeriCorps YouthPride has been a Volunteer Florida partner for 17 years. AmeriCorps members serve in the underserved communities of Homestead and Florida City where youth struggle with limited literacy, lack of parental involvement due to long working hours, and other risk factors. Members work with kindergarten through 8th grade students in the YouthPride Afterschool Program to provide tutoring, homework assistance, STEM labs, mentorship and entrepreneurial training.

AmeriCorps members assist with parent/guardian workshops focusing on parenting and life skills, and are instrumental in the tutoring of students during the intense, six-week YouthPride Summer Program, which is designed to prevent the “summer slide”. In addition to providing crucial services to local youth, Centro Campesino is also committed to recruiting its AmeriCorps members from within the local community in order to support the college and career goals of local residents.

During the 2020-2021 program year, this small but mighty program has:

- Supported nearly 100 students in their after-school program, despite CDC capacity limitations, helping more than 70 students improve academically.
- Held parenting workshops for nearly 100 parents.
- Held 15 distribution events, distributing 7,298 boxes of food and approximately 101,664 masks and 7,658 bottles of hand sanitizer.
- Conducted 65 community calls related to COVID-19 education and testing event details.



“The Volunteer Florida AmeriCorps program allows Centro Campesino to build the capacity of young adults in our community and expand the learning ability of our young students. This is a great partnership.”

-- John Martinez, Executive Director

VOLUNTEER GENERATION FUND

- In 2021, Volunteer Florida's 16,217 skills-based Volunteer Generation Fund (VGF) volunteers provided 240,124 hours of service in Florida. A value of \$6,320,064.
- VGF grantees recruited 2,038 skills-based volunteers which increased economic opportunity for communities by preparing people for the workforce.
- VGF grantees recruited 1,567 skills-based volunteers to serve rural communities with limited resources.
- VGF grantees participated in the Volunteer Generation Fund webinar series, a six-part series for subgrantees to learn about effective volunteer management practices.
- Volunteer Florida finalized a three-year VGF Impact Study focused on how to best leverage VGF resources (i.e. funds, training, and technical support) in order to benefit skills-based volunteer programs and ultimately local communities throughout Florida.



- VGF programs engaged volunteers in diverse volunteerism activities including the following:
 - Florida Veterans Foundation volunteers provided financial services workshops to 6,873 veterans throughout the state of Florida.
 - Junior Achievement of Greater Miami engaged 1,794 skills-based volunteers who provided Junior Achievement's financial literacy, workforce readiness, and entrepreneurship programs to 34,667 students in Miami Dade County Public Schools.
 - Keep Lee County Beautiful volunteers removed over 90,000 pounds of litter and debris, and cleaned 141 miles of streets, 284 miles of shoreline, and 126 acres of public land.
 - Manna Food Bank volunteers distributed more than 442,500 pounds of food to more than 29,600 individuals and neighbors in need.

2020-2021 AMERICORPS AND VOLUNTEER GENERATION FUND GRANTEES



Alachua
AMilkids

Bay
Goodwill Industries of the Big Bend

Brevard
Senior Resource Alliance Planning Grant

Broward
AMilkids
Broward College
Firewall Centers
School Board of Broward County
Sawgrass Nature Center and Wildlife Hospital

Charlotte
Earn to Learn of Florida

Clay
AMilkids

Collier
Earn to Learn of Florida
United Way of Collier County and the Keys

Duval
AMilkids
City Year Jacksonville
Communities in Schools of Jacksonville
Literacy Alliance of Northeast Florida Planning Grant
Teach For America Jacksonville
The Arc Jacksonville
University of North Florida
Genesis Health Foundation
Jacksonville Humane Society
Operation New Uniform

Escambia
Manna Foodbank

Glades
Earn to Learn of Florida

Hendry
Earn to Learn of Florida

Hillsborough
AMilkids
Catholic Volunteers in Florida
Children's Home Network Planning Grant
Earn to Learn of Florida
Metropolitan Ministries
Seniors in Service of Tampa Bay

Indian River
Big Brother Big Sisters of St. Lucie, Indian River and Okeechobee Counties

Jackson
Habitat for Humanity International

Lee
Earn to Learn of Florida
Keep Lee County Beautiful

Leon
Goodwill Industries of the Big Bend
Big Bend Hospice Foundation
Florida Veterans Foundation
Girls on The Run Panhandle
Kids Incorporated of The Big Bend

Manatee
AMilkids

Martin
Boys & Girls Club of Martin County
House of Hope

Miami-Dade
AMilkids
Branches
Breakthrough Miami
Breakthrough Miami - Summer Institute
Catholic Volunteers in Florida
Centro Campesino
City Year Miami
MCCJ
Overtown Youth Center
Peacemakers Family Center
Teach for America Miami
ICU Baby
Junior Achievement of Greater Miami

Okaloosa
Northwest Florida State College

Okeechobee
Big Brother Big Sisters of St. Lucie, Indian River and Okeechobee Counties

Orange
AMilkids
City of Orlando - OPASS
City of Orlando - Operation AmeriCorps
City Year Orlando
Senior Resource Alliance Planning Grant
Teach for America Orlando
University of Central Florida Planning Grant
New Hope for Kids
Lakeland Volunteers in Medicine
Volunteers in Service to the Elderly

Osceola
Senior Resource Alliance Planning Grant
The Hope Center

Palm Beach
Arc Palm Beach County
Boys & Girls Club of Palm Beach County
Literacy Coalition of Palm Beach County
Junior Achievement of the Palm Beaches and Treasure Coast
Scholar Career Coaching

Pasco
Metropolitan Ministries

Pinellas
Metropolitan Ministries

Polk
Girl Scouts of West Central Florida
Polk Education Foundation
Lakeland Volunteers in Medicine
Volunteers in Service to the Elderly

Seminole
Senior Resource Alliance Planning Grant
The Sharing Center

St. Johns
Saint Augustine Lighthouse and Maritime Museum

St. Lucie
Big Brother Big Sisters of St. Lucie, Indian River and Okeechobee Counties
St. Lucie County Oxbow Eco-Center

Taylor
Boys and Girls Club of North Central Florida

Volusia
AMilkids

Wakulla
Gulf Specimen Marine Lab

Walton
Northwest Florida State College
Boys and Girls Clubs of the Emerald Coast

Statewide
Florida Department of Environmental Protection
Florida Healthy Start Coalition Planning Grant

★ AmeriCorps Programs

● Volunteer Generation Fund Programs

VOLUNTEER SERVICES

In 2021, the Volunteer Services Department continued to foster volunteer engagement and emphasize its critical importance to the state by growing Volunteer Connect, providing informative training sessions and communications, as well as spearheading special projects.



Presentations and workshops were provided to a variety of audiences to promote volunteer engagement and Volunteer Connect. Speaking opportunities included:

- United Way of Florida's Annual Statewide Leaders Conference
- Department of State Local Arts Agencies Leadership Virtual Meeting
- Department of Juvenile Justice Restoring Hope Summit
- Department of Education Coordinator Connect Meeting
- Florida Association of Volunteer Resource Managers

Virtual training webinars hosted by the Department included:

- Volunteer Leaders and Program Transformation
- Doing a Double Take at Virtual Volunteerism
- Volunteer Connect: Attendance and Reports

VOLUNTEER CONNECT



The state's official volunteer opportunities platform, Volunteer Connect, serves as a streamlined hub for service across Florida:

- More than 550 nonprofit and government organizations now registered
- Thousands of Floridians across 50 counties connected to in-person and virtual opportunities
- Thousands of connections to volunteer opportunities throughout the year

VOLUNTEER ENGAGEMENT LEADERSHIP SERIES

October's virtual Volunteer Engagement Leadership Series provided essential insights and tools for developing and positioning volunteer engagement as both an indispensable and enterprising element of an organization. More than 100 professionals participated in the four sessions, which were led by national experts.

WEBINARS

2021 VOLUNTEER ENGAGEMENT LEADERSHIP SERIES
Harnessing Volunteer Value,
Driving Organizational Success

PRESENTERS INCLUDE:



"The presenters were very engaging. Their knowledge of the subjects is outstanding." – Series Attendee

.....

"We'll plan to diversify the way we show/measure our impact now and I especially like the 'key terminology' point. We will be making changes in our verbiage based on the valuable information we received." – Series Attendee

SUITS FOR SESSION

In partnership with Simply Healthcare, Volunteer Florida hosted the Sixth Annual Suits for Session service project outside Tallahassee City Hall. The curbside drop-off event resulted in the collection of more than 670 pounds of professional items.



Donations were given to CareerSource Capital Region and the Florida State University Center for Academic Retention and Enhancement (CARE)'s Unconquered Scholars Program - organizations supporting job-seekers in Florida striving to enter or re-enter the workforce.

EMERGENCY MANAGEMENT

- In 2021, our Emergency Management team conducted an efficient and timely close out of the Michael Disaster Case Management Program (DCMP) in April. Overall, DCMP Michael managed regional offices and provider support that helped more than 127,990 contacts and closed out 1,546 cases. Over 1,000 households received referrals for services from Volunteer Florida. Volunteer Florida documented more than 62,945 volunteers mobilized conducting more than 707,663 hours (worth more than \$17 million) of services in response to the storm.
- Awarded 18 Community Emergency Response Teams (CERT) grants, totaling \$140,000.
- Activated ESF-15 for Hurricane Elsa and Tropical Storm Fred.
- In May, Emergency Management staff was able to return to in-person trainings and conducted a number of Volunteers and Donations Management trainings across the state.
- Managed 42 different Florida Disaster Fund grants across five unique storms and released the final round of funding for Hurricane Irma.

HURRICANE MICHAEL

THE **FLORIDA DISASTER FUND**
AWARDED **\$16 MILLION**
TO **36 ORGANIZATIONS**
WHO THEN MOBILIZED
OVER 30,000 VOLUNTEERS
FOR RESPONSE AND RECOVERY.

THIS RESULTED IN:

10,000+ TREES REMOVED



1,000+ HOUSES CLEANED



3,000+ DEBRIS REMOVALS



HURRICANE IRMA

THE **FLORIDA DISASTER FUND**
AWARDED **\$6.5 MILLION**
TO **100+ ORGANIZATIONS**
WHO THEN MOBILIZED
OVER 65,000 VOLUNTEERS
FOR RESPONSE AND RECOVERY.

THIS RESULTED IN:

14,000+ TREES REMOVED



500+ HOUSES CLEANED

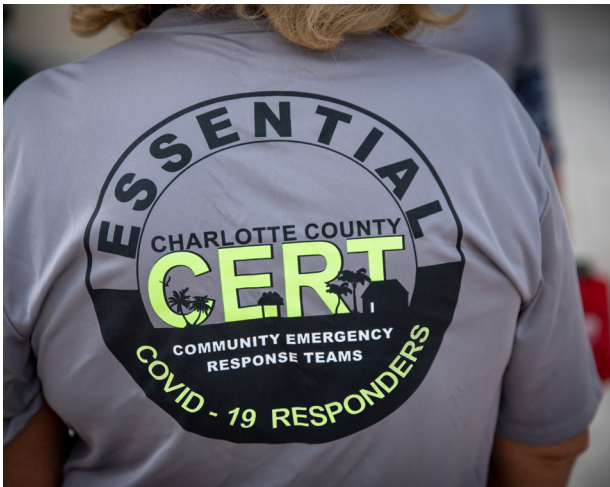


2,500+ DEBRIS REMOVALS



EMERGENCY MANAGEMENT

- Deployed staff to Miami and Jacksonville to support Federal COVID-19 Vaccine Sites.
- Emergency Support Function 15 (Volunteers and Donations) remained activated for six months in 2021 in support of COVID-19 as part of the Human Services Branch. This was the longest activation in the state's history at 507 days in total.
- CERT and Citizen Corps teams were vital in supporting local communities during COVID-19 activities across the state. They were actively involved in a number of activities including, supporting testing centers, vaccine sites, Emergency Operations Centers, Vaccine Education, PPE distribution, food distribution, wellness checks and social distancing ambassadors.
- Deployed staff to Miami in support of the Surfside building collapse and to Kentucky to support tornado recovery efforts.



VOLUNTEER FLORIDA FOUNDATION

The Volunteer Florida Foundation is Volunteer Florida's direct support organization, providing funds to administer high-impact national service programs and promote volunteerism throughout the state, while managing the Florida Disaster Fund - Florida's official fund to assist communities with disaster response and recovery. The Foundation is also responsible for the Governor's special initiatives, including the Black History Month and Hispanic Heritage Month student contests and celebrations.

- The Volunteer Florida Foundation, along with the Executive Office of the Governor, Florida Department of Education and Florida Department of State hosted the 2021 Black History Month Art, Essay Contests and Excellence in Education Awards in February, as well as the 2021 Hispanic Heritage Month Art, Essay Contests and Excellence in Education Awards in the fall. The essay contest winners from these events each received a four-year scholarship provided by the Florida Prepaid College Foundation.



- The Florida Disaster Fund, administered by Volunteer Florida Foundation, was established in 2004 to fulfill unmet needs after disasters. This allows Floridians to benefit from all available resources with maximum efficiency, limiting duplication of effort. The Volunteer Florida Foundation distributes the Florida Disaster Fund among voluntary organizations that have identified unmet needs and are engaged in disaster response and long-term recovery activities in Florida.

2021 VOLUNTEER FLORIDA FOUNDATION BOARD MEMBERS

MARITZA ROVIRA-FORINO | CHAIR | TAMPA
MBE Director / Client Relations, Foresight Construction Group

MONESIA BROWN | VICE-CHAIR | TALLAHASSEE
Director of Public Affairs and Government Relations, Walmart

TAMELA PERDUE | TREASURER | TALLAHASSEE
Senior Vice President of Legislative and Government Affairs, Sunshine Health

CATHERINE "CATHY" AGUIRRE | PLANTATION
SELECTED DECEMBER 2021
Executive Director, Aetna Public Segment

TAJIANA ANCORA-BROWN | ORLANDO
External Affairs Director, Walt Disney World

CAMERON COOPER | TALLAHASSEE
SELECTED OCTOBER 2021
State Government Affairs Director, Duke Energy Florida

DEREK COOPER | WEST PALM BEACH
Vice President of Government Affairs and Community Investment, Comcast

BRITTNEY HUNT | TALLAHASSEE
SELECTED OCTOBER 2021
Vice President of External Affairs, UnitedHealth Group

DEBRA KERR | MIAMI
CEO, Debra Kerr, LLC

WADE LITCHFIELD | PALM BEACH
Vice President and General Counsel, Florida Power & Light

HOLLY MILLER MOORE | TAMPA BAY
SELECTED OCTOBER 2021
Director of State Affairs and Community Investment, Tampa Electric Company and TECO Peoples Gas Service

CINDY O'CONNELL | TALLAHASSEE
Director, Florida Prepaid College Foundation

KRISTIN PICCOLO | TALLAHASSEE
SELECTED DECEMBER 2021
Executive Director, Florida Education Foundation

CASEY REED | TALLAHASSEE
Vice President of Governmental Affairs and Policy, AT&T Florida

JOANNA SHERRY | BOYNTON BEACH
SELECTED OCTOBER 2021
Vice President of Portfolio Management, Southeast Toyota Finance

DWAINE STEVENS | LAKELAND
SELECTED DECEMBER 2021
Director of Community Relations, Publix Super Markets Inc.

STEVEN UHLFELDER | TALLAHASSEE
SERVED JANUARY 2021
Attorney, Uhlfelder & Associates

FLORIDA DISASTER FUND - HURRICANE RESPONSE AND RECOVERY

In response to the damage done by Hurricanes Michael and Irma, organizations across Florida used funds granted by the Volunteer Florida Foundation to rehabilitate affected homes. The services performed included roof replacement, mold remediation and replacement of water-damaged structural materials.



“Hurricane Irma damage left sisters Ethel and Nola Baird’s mobile home literally rotting around them with dangerous black mold taking over their residence. The sisters are low-functioning adults who wanted to remain in an independent living situation. Grant funds made a brand new 2020 mobile home possible. Since moving in, Ethel and Nola are physically, mentally, and emotionally healthier women. They’ve remained connected with their community and continue to find ways to give back to those around them.” -- Rev. Melissa Frantz, the Baird sisters' surrogate



*“Bless your hearts for helping us after Hurricane Irma wrecked our roof and front porch!”
-- Mr. R, United States Army Veteran and Florida Disaster Fund recipient*

VOLUNTEER FLORIDA COMMISSION

Special thanks to everyone who served on the Volunteer Florida Commission during 2021.

KERRY ANNE SCHULTZ | NAVARRE
CHAIR
Attorney, Schultz Law Group

JOHN DAVIS | TALLAHASSEE
VICE-CHAIR
Secretary, The Florida Lottery

SHERRY WHEELOCK | CLERMONT
TREASURER
President & CEO, Special Olympics Florida

AUTUMN KARLINSKY | WESTON
AT-LARGE
Registered Dental Hygienist

KELLI WALKER | TALLAHASSEE
AT-LARGE
District Volunteer Coordinator, Leon County Schools

THOMAS ALLEN | TALLAHASSEE
Executive Vice President for Real Estate Management, Capital City Bank

TAJIANA ANCORA-BROWN | ORLANDO
External Affairs Director, Walt Disney World

CHRISTINA BONARRIGO VILLAMIL | CORAL GABLES
President, The Villamil Group

CHRISTINA "CHRISTY" BRODEUR | TALLAHASSEE
Partner, Ballard Partners

LYNETTE CARDOCH | MIAMI
Director, Resilience and Adaptation, Moffatt & Nichol

LORENA "JAYNE" CERIO | TALLAHASSEE
Community Advocate

MEGHAN COLLINS | TALLAHASSEE
SERVED JANUARY - JUNE 2021
Director of Strategic Initiatives, Florida Department of Education

HENRY CROCKETT | PEMBROKE PINES
NEWLY APPOINTED - OCTOBER 2021
Chief Executive Officer, Crockett Foundation

EBO ENTSUAH | CLERMONT
NEWLY APPOINTED - OCTOBER 2021
Policy Principal, Advanced Energy Economy

ADAM FAUROT | TALLAHASSEE
CEO, Titus Sports Academy

SHARON FUNK | PONTE VEDRA
SERVED JANUARY 2021
Community Advocate

DAKEYAN GRAHAM | TALLAHASSEE
NEWLY APPOINTED - OCTOBER 2021
Executive Director of Independent Education and Parent Choice, Florida Department of Education

LORI KILLINGER | TAMPA
Executive Shareholder, Lewis, Longman & Walker, PA

BREA KRATZERT TODD | JACKSONVILLE BEACH
Vice President of Business Development, Wounded Warrior Project

AMANDA "MANDY" MORROW | PONTE VEDRA BEACH
Broker Associate, Coldwell Banker Vanguard Realty

SABEEN PERWAIZ | JACKSONVILLE
SERVED JANUARY - OCTOBER 2021
Executive Director, Florida Nonprofit Alliance

KRISTIN PICCOLO | TALLAHASSEE
NEWLY APPOINTED - JULY 2021
Department of Education Designee
Executive Director, Florida Education Foundation

WILSON ROBERTS | TALLAHASSEE
Student, University of Florida, Gainesville

MARITZA ROVIRA-FORINO | TAMPA
SERVED JANUARY - OCTOBER 2021
MBE Director / Client Relations, Foresight Construction Group

JUDI SPANN | JACKSONVILLE BEACH
SERVED JANUARY - JUNE 2021
Director of Marketing and Communications, American Board of Perianesthesia Nursing Certification, Inc

MARIA SULLIVAN | PONTE VEDRA
Former Program Assistant, The Sontag Foundation

AMIEKO WATSON | ATLANTA, GA
AmeriCorps Representative
Senior Portfolio Manager, AmeriCorps - Southeast Region



THANK YOU TO OUR FOUNDATION DONORS



SPECIAL THANKS TO OUR PARTNERS

Volunteer Florida is grateful for our longstanding partnerships with AmeriCorps, the Florida Department of Education and the Florida Division of Emergency Management. Our federal and state partners make it possible for Volunteer Florida to administer national service programs throughout the state, fulfill our critical role before, during and after emergencies and promote volunteerism throughout Florida. We look forward to continuing to serve Florida with these outstanding partners in 2022.





volunteerflorida

