

2020-2021

ANNUAL REPORT

MyFloridaLicense.com

Unlicensed Activity



RON DESANTIS
Governor

JULIE I. BROWN
Secretary

Message from the Secretary

Dear Fellow Floridians,

The Florida Department of Business and Professional Regulation (DBPR) continued its pursuit of excellence, innovation and efficiency during the 2020-2021 Fiscal Year. Since February of 2021, I have been honored to serve the people of the state of Florida as DBPR Secretary, where we strive to ensure we have a responsive agency that is a leader in addressing the trends and needs of our regulated industries and professions.

With a duty to protect the health, safety and welfare of Florida citizens and visitors, the Department places great emphasis on unlicensed activity (ULA) through proactive efforts such as public outreach and education, investigation of complaints, enforcement and prosecution.

ULA highlights from Fiscal Year 2020-2021 include:

- Developing a social media campaign to continue informing the public about the dangers of unlicensed activity while the COVID-19 pandemic limited the Department's ability to interact with the public through outreach events;
- Issuing 17 Notices to Cease and Desist by the Division of Certified Public Accounting and 52 Notices to Cease and Desist by the Division of Real Estate;
- Participating in proactive efforts through the Division of Regulation, such as 406 compliance checks in areas suspected of having unlicensed activity and 12 proactive enforcement operations in collaboration with the local law enforcement; and
- Reviewing 1,785 legally sufficient complaints of unlicensed activity, with further investigation resulting in the issuance of 1,202 Notices to Cease and Desist, 834 citations, and 914 Final Orders.

Our team is committed to staying diligent on unlicensed activity awareness and investigation. These efforts are vital to the Department's objectives, and it is important to our licensees, the industries they represent, and the citizens of Florida who seek the services our licensees provide.

Respectfully,



Julie I. Brown

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Executive Summary

The Unlicensed Activity Program within the Department of Business and Professional Regulation exists to serve the citizens of the State of Florida by educating them about the dangers of unlicensed activity and investigating complaints filed against unlicensed individuals. Discouraging unlicensed activity is a high priority of the Department, which works to eliminate it through proactive enforcement efforts, outreach and education to the community, and through cooperation with multiple agencies throughout the State.

Unlicensed activity occurs within nearly every profession that is regulated by the Department. It is most commonly found in the construction and electrical trades, as well as cosmetology, barbering and community association management. Unlicensed individuals harm law-abiding, licensed professionals by taking their potential business, and unlicensed activity can cause personal and financial harm to consumers.

Unlicensed activity often poses a particular problem during the aftermath of natural disasters. While Florida encountered comparatively few storms to previous years, in Fiscal Year 2020-2021 Northwest Florida was impacted by Hurricane Sally. In response, sweeps and outreach events were focused in the affected areas.

During Fiscal Year 2020-2021, the COVID-19 pandemic continued creating unique challenges for the Unlicensed Activity Program by limiting our ability to interact with the public through outreach events, proactive sweeps and enforcement operations. In order to continue informing the public about the dangers of unlicensed activity, the Unlicensed Activity Program deployed its first social media campaign across YouTube, Facebook, Instagram and Google platforms. The engagement rate on the campaign content indicated that contracting for home services is a high-interest category among Floridians.

In accordance with the Fiscal Year 2020-2021 General Appropriation Act, this annual report on Professional Regulation Unlicensed Activity highlights the unlicensed activity functions performed by the Department. This report outlines the expenditures of the Unlicensed Activity Program and details the efforts, activities and revenues utilized by the Department's Boards, Council and staff within the Division of Regulation, Division of Real Estate, and Division of Certified Public Accounting in compliance with Section 455.2281, Florida Statutes. The total appropriation for the Fiscal Year 2020-2021 was \$2,238,146.

Some licensees are required by Section 455.2281, Florida Statutes, to pay an unlicensed activity fee which funds efforts to combat unlicensed activity. Licensees pay an unlicensed activity fee as part of their initial license fee and license renewal fees.

The Department's Unlicensed Activity Program consists of:

- Enforcement and prosecution;
- Investigation of complaints; and
- Public outreach and education.

The Department finds great value in informing consumers and licensees about the dangers of hiring unlicensed individuals and maintains a strong educational campaign. The Department also emphasizes compliance over discipline for minor offenders through Notices of Cease and Desist, citations and guidance on how to become properly licensed.

Section One

FINANCIAL SUMMARY
OPERATIONAL BUDGET
ALLOCATION AND EXPENDITURES

FINANCIAL SUMMARY

Revenue

Pursuant to Section 455.2281, Florida Statutes, the Department assesses a special fee of \$5.00 per licensee upon initial licensure and for each renewal for professional license types. These funds are deposited into the Professional Regulation Trust Fund, an interest bearing account. Per statutory requirements, a separate account is maintained for each profession. Additionally, revenue collected for citations and fines from unlicensed activity cases is deposited into these accounts:

Fiscal Year 2020-2021 Revenue	
Unlicensed Activity Fees	\$1,413,230
Citations	\$41,516
Fines and Costs	\$482,245
Interest Income	\$162,189
Total	\$2,099,180

Appropriation

Fiscal Year 2020 - 2021 Appropriation by Division	
Division of Regulation	\$1,571,567
Division of Real Estate	\$500,000
Board of Professional Engineers	\$100,875
Division of Certified Public Accountants	\$100,000
Total	\$2,272,442

Expenditures

From funds provided in Specific Appropriation Line 2020 Unlicensed Activities, \$1,240,032 was expended at the Department level as detailed in this report. Overall expenditures were less than the \$2,272,442 appropriation.

Fiscal Year 2020 - 2021 Summary Expenditures by Category	
Temporary Staff (OPS)	\$1,028,616
General Expense	\$211,416
Grand Total	\$1,240,032

In accordance with Section 455.2281, Florida Statutes, the Department spent these funds on unlicensed activity enforcement and education. Division staff performed the functions of complaint processing, investigations, sweeps and undercover operations of unlicensed individuals and businesses. Funds were also utilized by the Department's Office of General Counsel for prosecution. Staff also conducted frequent outreaches educating the public on the dangers of hiring an unlicensed person. Department expenditures are allocated to the appropriate profession's cash account. Pursuant to statute, no indirect costs are allocated to unlicensed activity accounts; however, the revenue is subject to the eight percent service charge to General Revenue.

OPERATIONAL BUDGET ALLOCATION AND EXPENDITURES

DIVISION OF REAL ESTATE

Total Budget Allocated: \$500,000

Unlicensed real estate activity puts citizens at personal and financial risk. The Division of Real Estate’s Unlicensed Activity Program goal is to ensure, by raising awareness about the dangers of unlicensed practice, and, through vigorous enforcement, that those providing real estate services in Florida are licensed.

Category	Amount	Details
Staffing (Enforcement)	\$175,767	The Division of Real Estate has five investigators located throughout Florida that investigate consumer complaints alleging unlicensed real estate activity.
Staffing (Legal)	\$22,634	Office of the General Counsel for prosecution of violations of unlicensed activity.
Operations/Investigative Tools	\$1,576	Electronic equipment to assist with investigations.
Outreach	\$8,754	Educational items for outreach events and trade shows.
Total:	\$208,731	

OPERATIONAL BUDGET ALLOCATION AND EXPENDITURES

DIVISION OF CERTIFIED PUBLIC ACCOUNTING

Total Budget Allocated: \$100,000

The Division of Certified Public Accounting’s Enforcement Section is responsible for reviewing and investigating complaints of unlicensed activity. The majority of unlicensed complaints filed concerned the improper use of the “Certified Public Accountant” designation and “performing or offering to perform” services to the public which requires the license of a Certified Public Accountant.

Category	Amount	Details
Enforcement and Operations	\$10,689.00	Staffing: Including costs for investigative staff, fees for mailing, advertisements and general supplies.
Total:	\$10,689.00	

OPERATIONAL BUDGET ALLOCATION AND EXPENDITURES

DIVISION OF REGULATION

Total Budget Allocated: \$1,574,850

The Division of Regulation’s Unlicensed Activity Program is responsible for analyzing consumer complaints of unlicensed activity, and providing preemptive outreach and enforcement actions. Unlicensed activity causes considerable consumer harm and often carries criminal penalties. Proactive measures include a constant focus on education and compliance through partnerships with professional organizations and associations and the production of consumer/licensee brochures - all aimed at educating the public.

Category	Amount	Details
Outreach	\$39,069.74	Participation in Outreach Events and Presentations: Including trade show registrations, travel expenses, public service announcements
	\$12,583.00	Unlicensed Activity Educational Items Including brochures and various educational materials.
Enforcement	\$819,526.28	Staffing: Including unlicensed activity investigators who sought out and investigated unlicensed activity, engaged in proactive enforcement and provided information to consumers regarding licensure and possible violations of laws and rules by licensees regulated by the Department; unlicensed activity analysts who staffed the toll free hotline.
	\$17,215.20	Investigative Tools: Including electronic equipment to assist investigators in the field to verify licenses, software to identify unlicensed subjects, and any other tools necessary to conduct investigations, sweeps, undercover operations or outreaches.
Operations	\$31,360.12	Equipment and Operation: Including rental equipment, copiers, postage, office supplies, IT equipment to provide unlicensed activity staff the necessary tools to carry out investigations and other functions related to the program.
Total:	\$919,754.34	

Section Two

UNLICENSED ACTIVITY PROGRAM EFFORTS

Unlicensed Activity Program Efforts

With a duty to protect the health, safety and welfare of Florida citizens and visitors, the Department placed great emphasis on unlicensed activity through proactive efforts and investigations.

Division of Certified Public Accounting

The Division of Certified Public Accounting’s (the Division) Unlicensed Activity (ULA) Program is responsible for analyzing consumer complaints alleging unlicensed certified public accounting activity. During the Fiscal Year 2020-2021, the Division focused its efforts on raising public awareness by participating in virtual meetings and virtual webinars.

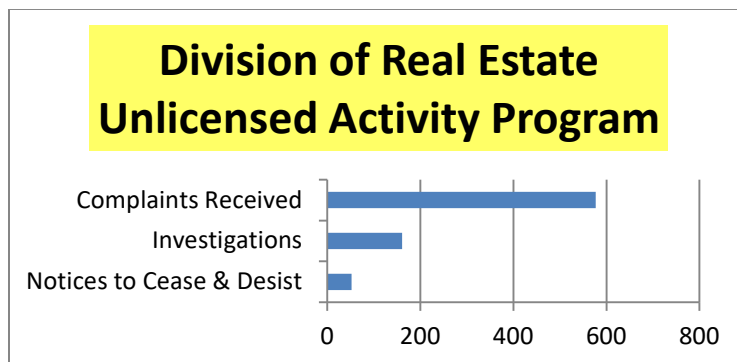
The majority of the unlicensed activity complaints filed with the Division concerned the improper use of the “certified public accountant” designation. These complaints were received from consumers, licensees, social media and proactive research by Board staff. During Fiscal Year 2020-2021, 77 unlicensed complaints were received, of which 22 were legally sufficient.

Another tool utilized by the Division to combat unlicensed activity is the issuance of a Notice to Cease and Desist pursuant to Section 455.228(1), Florida Statutes. A Notice to Cease and Desist is issued once it has been determined, by Division staff, that the profession has been practiced without the professional license or certification required by Florida law, specifically Chapter 473, Florida Statutes. For this reporting period, 17 Cease and Desist notifications were issued. All unlicensed activity investigative reports are forwarded to the related State Attorney’s Offices for review once the investigation is complete. During the Fiscal Year 2020-2021, there were three Respondents prosecuted for ULA.

Division of Real Estate

The Division of Real Estate’s Unlicensed Activity Program (ULA) protects Florida citizens from unlicensed individuals working in the real estate industry. The ULA unit investigates and refers for prosecution all unlicensed real estate activity complaints and allegations. The ULA unit works with the Bureau of Enforcement and the Office of the General Counsel to investigate and prosecute unlicensed real estate complaints and activity.

In Fiscal Year 2020-2021, there were 577 complaints alleging unlicensed real estate practice received, 161 were found legally sufficient, 173 investigations were completed and 52 Notices to Cease and Desist were issued.



Division of Regulation

Outreach and Education:

The Division's investigators carried out outreach programs to inform the public of unlicensed activity. Public education efforts included the Division's presence at various trade and consumer events, speaking engagements with trade associations, consumer groups and other governmental agencies.

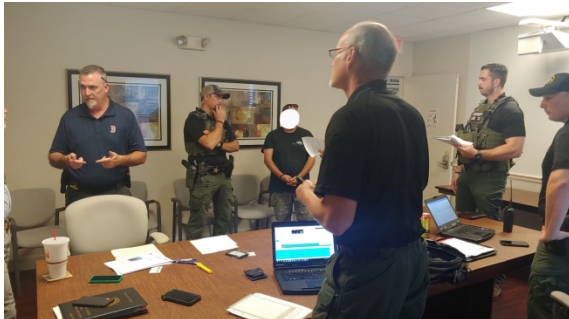
During Fiscal Year 2020-2021, the Division of Regulation conducted 317 outreach events to educate Floridians about the importance of hiring licensed professionals and the dangers unlicensed individuals pose. These events resulted in interactions with thousands of individuals including citizens, licensees, professionals, local government's state attorney offices, building department officials and law enforcement groups.



Proactive Enforcement:

The Division engages in proactive efforts through sweeps and enforcement operations. The goal of proactively seeking unlicensed activity is to protect the public from future harm.

The investigators conduct compliance checks (sweeps) in areas suspected of having unlicensed activity. In

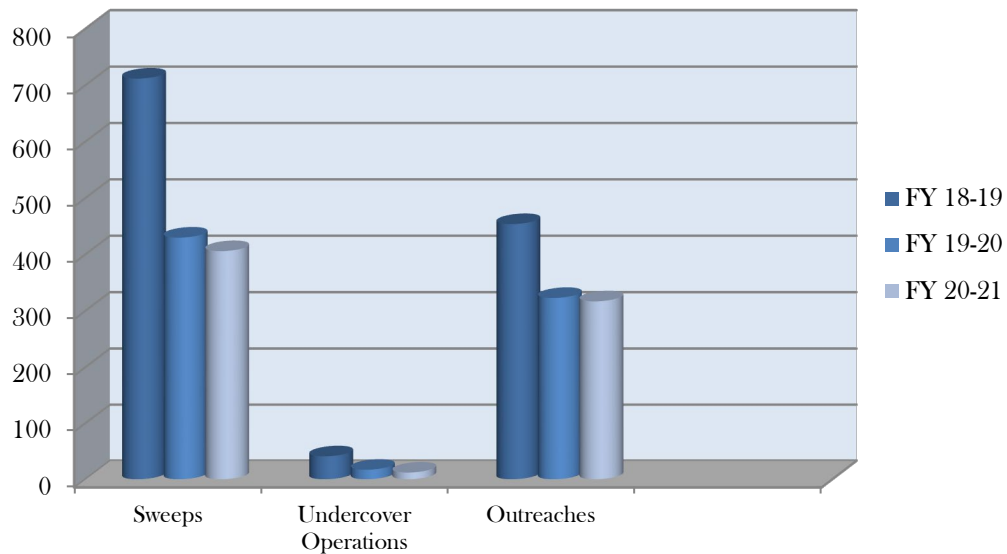


Fiscal Year 2020-2021, investigators performed 406 sweep operations. These sweep operations frequently include other agencies such as the Department of Financial Services, law enforcement or local building departments.

During Fiscal Year 2020-2021, the Division participated in 12 enforcement operations. During an enforcement operation, the Department provides individuals the opportunity to offer services that require a license.

These individuals often provide a bid, proposal, or performance of the service to an undercover investigator and/or law enforcement personnel. These enforcement operations resulted in 34 new unlicensed activity cases being opened and the issuance of 24 Notices to Cease and Desist.

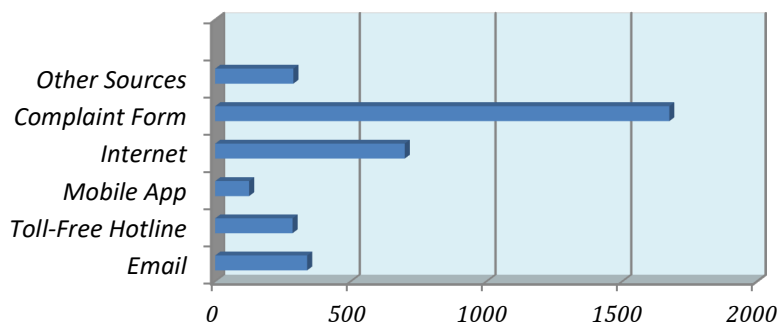
Sweeps, Undercover Operations & Outreaches



Complaints and Investigations:

The Division reviews unlicensed activity complaints through the complaint/investigations process. There are multiple ways in which a complaint may be filed: online, by emailing the unlicensed activity unit, calling the toll-free unlicensed activity hotline, using the new DBPR Mobile App or by traditional mail or fax. After a complaint is filed it is reviewed for legal sufficiency. If the complaint is found to be legally sufficient, an investigation is opened. Investigations of unlicensed activity may result in a Notice to Cease and Desist, a citation or fines. Unlicensed activity cases are forwarded to State Attorney’s Offices once the investigation is complete.

**Division of Regulation Unlicensed Activity Program
Complaints by Source**

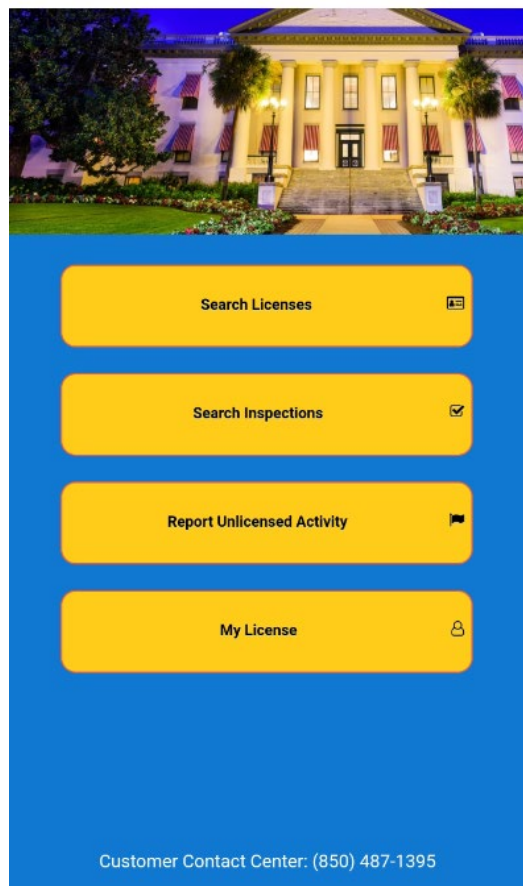


In addition, the Division received 3,396 complaints of unlicensed activity, of which 1,785 were found to be legally sufficient and resulted in further investigation. These investigations resulted in the issuance of 1,202 Notices to Cease and Desist, 83 citations and imposition of 914 Final Orders.

UNLICENSED ACTIVITY COMPLAINT ACCESS

The Department has made filing a complaint easy for the consumer and license holder. Below are numerous ways in which a complaint may be filed:

- Complaint forms are online at www.myfloridalicense.com/entercomplaint
- Consumers may send an e-mail to the unlicensed activity inbox at ula@myfloridalicense.com.
- Complaints may be mailed to the Department at 2601 Blair Stone Road, Tallahassee, FL 32399-0782.
- Complaints relating to the Department's Division of Certified Public Accounting may be mailed to 240 NW 76th Drive, Suite A, Gainesville, FL 32607.
- Complaints relating to the Department's Division of Real Estate may be mailed to 400 West Robinson Street N801, Orlando, FL 32801.
- Consumers may call the toll free unlicensed activity hotline at (866) 532-1440 and they may remain anonymous by filing a complaint via the hotline.
- Consumers may call the customer contact center at (850) 487-1395 for any other inquiries.
- Consumers may download the free mobile application for their mobile devices to file a complaint of work happening right now. This is a great way for complainants to file an anonymous complaint.



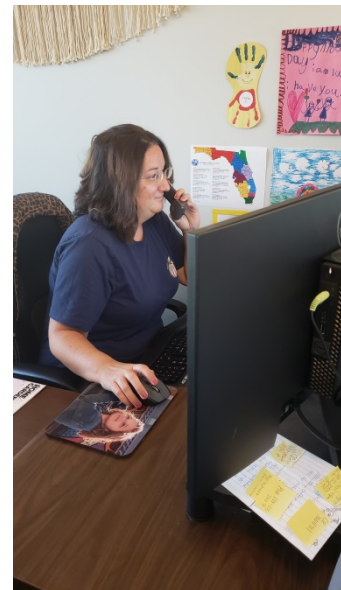
Unlicensed Activity Program

The purpose of the Unlicensed Activity Unit is to assist in overseeing the productivity of the investigative field offices to ensure that the goals of the Division are being met. The Unlicensed Activity Unit tracks sweeps, enforcement operations and outreach efforts made by each investigative office and serves as a liaison between the field offices and the Office of the General Counsel. The Unlicensed Activity Unit works hand-in-hand with the Office of Communications to use media outlets to spread the word about unlicensed activity as well as to display the Division's efforts. The Unlicensed Activity Unit processes complaints that originate from email, the Department's mobile app, the toll-free hotline and the online complaint forms on the Department's website.

In addition to receiving and processing complaints from the public, the Unlicensed Activity Unit provides other services to aid in the investigating and prosecuting of unlicensed individuals. These services include researching and issuing Certificates of Non-Licensure, receiving and tracking subpoenas, and providing support for investigative agencies throughout the state.

Certificates of Non-Licensure

A Certificate of Non-Licensure is a notarized document provided by the Unlicensed Activity Unit, upon request, to Department personnel and other individuals, to certify that the individual or business named has never had a license. When the requests are received, the analyst assigned will conduct a diligent search of Department records. If the search yields no result, the analyst prepares a Certificate of Non-Licensure. These documents are self-authenticating and are often used in the administrative and criminal prosecution of unlicensed individuals. In Fiscal Year 2020-2021, over 1,000 requests were received and researched, resulting in over 1,900 Certificates of Non-Licensure being issued.



Toll Free Hotline

The toll-free hotline is staffed from 8AM-5PM on weekdays and generates tips and complaints. The hotline is used to report "in progress" tips on unlicensed activity across several boards of licensure. Additionally, it is used to assist consumers in completing complaint forms and provide education on unlicensed activity. In Fiscal Year 2020-2021, 285 complaints were initiated as the result of a call on the hotline.

Subpoena Receipt and Tracking

Completed unlicensed activity investigations are referred to the local State Attorney's Office for possible criminal prosecution. Department personnel involved in every stage of the investigation are often subpoenaed to testify in these criminal cases. The Unlicensed Activity Unit receives these subpoenas, tracks them and forwards them to the appropriate individual and the Office of the General Counsel. Over 380 subpoenas were received and tracked in Fiscal Year 2020-2021.

Reporting by Email

The Unlicensed Activity Unit manages an unlicensed activity email inbox. Staff receives dozens of emails daily and answers questions related to unlicensed activity, how to become licensed and the steps to file a complaint. In Fiscal Year 2020-2021, 3,219 total emails were received. During the course of the year, a number of emails received were for other agencies, other Divisions within the Department, or work not regulated by the Department. These types of emails are sent to the appropriate agency/area and handled accordingly.

Mobile Application (App)

The mobile application for smartphones allows consumers to report unlicensed activity anonymously through their mobile devices. The Division has received positive feedback from license holders on the application. By using the DBPR Mobile App, the consumer can take a picture of an advertisement or work being performed by an unlicensed individual and submit the information within minutes directly to the unlicensed activity unit. In Fiscal Year 2020-2021, the unlicensed activity unit initiated 125 complaints that were received via the DBPR Mobile App.



Division of Regulation COVID-19 and Hurricane Response

The 2020-2021 Fiscal Year presented a unique set of challenges for the Unlicensed Activity Program. The demands of meeting the program's mission to the public were often challenging due to the COVID-19 pandemic. This unique situation required a creative response in order to continue to inform, educate and protect the public from unlicensed activity.

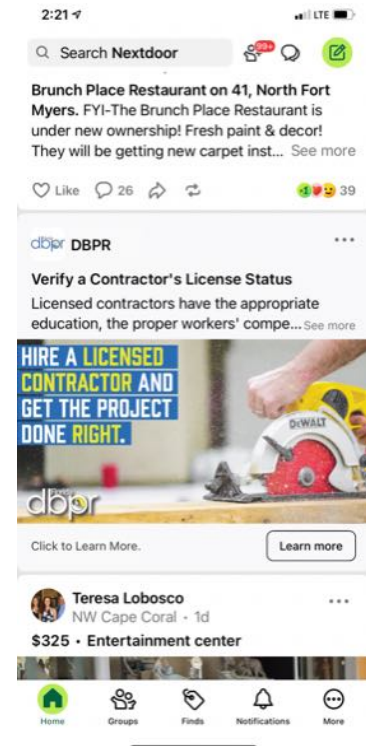
The increased time in their homes led many to undertake home improvement projects, such as kitchen and bathroom renovations, home additions and even pools. The opportunities presented by standard public outreach events, such as trade shows, conventions and face-to-face meetings were no longer available as most of the state practiced social distancing.

The Unlicensed Activity Program began to educate and inform the public where they could be reached during this time: online and in social media. A social media campaign was created, focusing on sites such as Facebook and YouTube, in addition to apps and services like Nextdoor. The campaign yielded many impressions across multiple online platforms and allowed the program to continue its mission to inform and educate the citizens of Florida. Additional information and data concerning these efforts is available in the Communications section of this report.

Despite the impacts of COVID-19 and its effect on the daily lives of Floridians, many aspects of life in Florida remained the same, including the 2020 Atlantic Hurricane season. While the hurricane season was a historically active season, Florida encountered comparatively few storm to previous years. The most notable of the storms to strike was Hurricane Sally.

Hurricane Sally formed in early September 2020, ultimately making landfall at Gulf Shores, Alabama as a destructive and slow-moving Category-2 storm. Impacts of Sally were felt in the Northwest areas of Florida, such as Escambia and Santa Rosa counties, and to the east in Bay County. The slow moving nature of the storm resulted in flooding with some rainfall totals as high as 36".

The Division's Pensacola Regional Office, with assistance from other regional offices, conducted sweeps related to Sally and its effect on the area, shortly after the hurricane passed. Many of the areas affected were still recovering from Hurricane Michael in 2018. The Division of Regulation conducted 53 storm related sweeps from Escambia to Bay County, which represents nearly 15% of all sweeps conducted by the Division for Fiscal Year 2020-2021. In addition, the Division conducted 37 outreach events with law enforcement and building departments in these areas.



Office of Communications

Background

The Office of Communications partners with the Unlicensed Activity Program to highlight the Division of Regulation’s work. Communications staff issues press releases, responds to media requests and promotes the Division’s efforts on social media. The Office of Communications assists with media contracts and serves as a liaison to local government public-information officers.

Proactive Efforts

Unlicensed Activity “Use a Licensed Contractor” Social Media Campaign

Purpose

The Department partnered with a marketing firm for a social media campaign across several social platforms. The “Use a Licensed Contractor” social media campaign deployed several pieces of display graphics and video creative across YouTube, Facebook and Instagram to both English and Spanish language audiences.

The engagement rate on the campaign content indicates that contracting for home services is a high-interest category among Floridians. The comments on the Facebook posts demonstrate that panhandle residents have strong opinions about contractors, fraud and licensing. The campaign showed high engagement among people over 50 years old and Floridians in the process of moving or those who have recently moved.

YouTube and Google

YouTube delivered the highest frequency of advertising with the most engagement, producing 665,661 user engagements. Nearly half of all YouTube impressions (46.6%) were delivered on television screens. Effectively, the YouTube campaign achieved a similar effect as a small cable TV advertising buy.



Google display advertisements included custom affinity audiences and detailed demographics that Google pre-generates and allows for better contextual targeting. Of the 2,134,796 impressions from Google display, 714,088 were served to individuals falling into the Home Renovation Services audience.

Facebook and Instagram

The campaign on Facebook and Instagram featured five separate display ads and two GIF ads to both Spanish and English speaking audiences. The theme of the advertising directed persons to hire a licensed contractor.

Facebook provided the overall best cost performance with a CPM (cost per thousand impressions) of \$2.40. Generally, anything below \$7.00 is a strong CPM for a similar campaign. Facebook also had 36,918 post engagements with an impressive cost per engagement of \$0.06. As Facebook skews towards those in the Gen X and Baby Boomer demographic, it matches well with the average age of a Florida homeowner at 56 years old.

Sample Facebook Ad

Florida Department of Business and Professional Regulation
Published by Sara Holland · February 18 ·

Looking to hire a contractor? Be sure to hire a LICENSED contractor.
Licensed contractors have the appropriate education, the proper workers' compensation and liability insurance, and the necessary experience to complete your project.
Before hiring a contractor, ask to see their state-issued license.
Also, verify the license number with DBPR and check for any violations.



HIRE A LICENSED CONTRACTOR AND GET THE PROJECT DONE RIGHT.

Florida
dbpr

MYFLORIDALICENSE.COM
Verify a Contractor's License Status
For information and guidance regarding COVID-19 in Florida, visit the ... [Learn More](#)

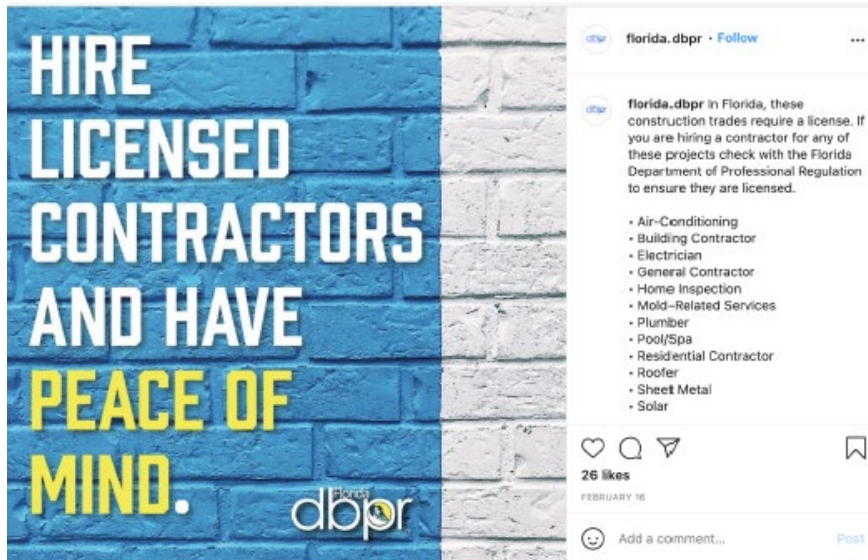
👍👍👍 39 19 Comments 9 Shares

Like Comment Share

Most Relevant ▾

Comment as Florida Department of Business and Professional Re... 🗨️ 📧 📧 📧

Sample Instagram Ad



Contract Totals

FY 20-21 Campaign Cost to DBPR	\$25,000
Total Impressions	4,700,000
Cost per Thousand (CPM) Impressions	\$3.50
Clicks	20,203
Total Campaign Value	\$25,000

Additional Proactive Efforts

The Office of Communications utilized proactive efforts at no additional cost to inform consumers and licensees about unlicensed activity. These efforts included press releases, visual media, social media.

DBPR Hurricane Guide

The Office of Communications updated the DBPR Hurricane Guide and distributed it to the public via social media.

DBPR’s comprehensive Hurricane Guide covers hurricane preparedness, what to do as a storm approaches, disaster recovery and other helpful hurricane-related resources.



The guide is offered as a free PDF download ([DBPR Hurricane Guide](#)) and was printed and distributed at various events attended by the Division of Regulation.

Better Business Bureau Partnership

The Office of Communication works with the Better Business Bureau (BBB) to inform the public about the dangers of unlicensed activity, and provided information for the following press releases.

- [BBB and DBPR remind Floridians to prepare for the 2021 hurricane season](#)
- [BBB & DBPR Warn Floridians about Unlicensed Activity Risks](#)

Social Media

Aside from the paid advertising campaign, DBPR utilizes social media to regularly inform consumers of the importance of hiring licensed contractors. Social media is especially valuable when reacting to natural disasters.

- Total ULA social media posts – **78**

Total ULA Engagement July 2020- June 2021	
July 2020	201
August 2020	296
September 2020	994
October 2020	1032
November 2020	541
December 2020	565
January 2021	714
February 2021	330
March 2021	85
April 2021	47

May 2021	215
June 2021	706
TOTAL:	5,726

***Engagement is the total amount of reactions, shares and comments on Facebook as well as re-tweets, likes and replies on Twitter.*

Unlicensed Activity Infographics

The Office of Communications created several info graphics and distributed them to the public through social media. Infographics communicate DBPR’s messages quickly and efficiently.

They are also offered as free downloads on the [DBPR Newsroom](#) page

Section Three

COMPLAINT INFORMATION

Unlicensed Activity Complaints Annual Report Fiscal Year 2020-2021

	Complaints Received	Legally Sufficient	Cease and Desist Issued	ULA Citations Filed	Cases Received in Legal	Administrative Complaints Filed	Final Orders Filed
Accountancy	77	22	17	0	8	1	0
Asbestos	1	1	2	0	2	1	0
Athlete Agents	1	0	0	0	0	0	0
Auctioneers	31	8	1	0	3	0	0
Barbers	123	62	3	19	35	25	35
Boxing Commission	8	3	0	0	3	2	0
Building Code Admin. and Inspectors	15	2	0	0	1	0	0
Community Association Managers	50	23	6	7	22	13	2
Construction Industry	2,118	1,231	869	25	879	712	686
Cosmetology	472	84	39	25	27	7	12
Electrical Contractors	439	322	250	6	216	162	164
Employee Leasing	1	1	0	0	1	0	0
Geologists	0	0	0	0	0	0	0
Harbor Pilots	0	0	0	0	0	0	0
Home Inspectors	11	7	3	1	2	0	3
Landscape Arch.	26	1	1	0	1	2	0
Mold-Related Services	39	15	12	0	11	5	11
Real Estate	577	161	52	0	173	11	14
Talent Agents	33	9	7	0	7	0	0
Veterinary Medicine	36	19	9	0	15	1	1
Totals	4,058	1,971	1,271	83	1,406	942	928

- **Complaints Received** refers to complaints received and assigned a case number.
- **Complaints Legally Sufficient** refers to complaints that met the standard of legal sufficiency established in section 455.225 (1), Florida Statutes.
- **Cease & Desist Issued** refers to cases where a Notice of Cease and Desist was issued.
- **Number of Citations Filed** refers to citations filed with Department’s Agency Clerk and become Final Orders.
- **Cases Received in Legal** refers to cases received in the Office of General Counsel from DBPR investigators after their investigation is complete.
- **Closed Insufficient Evidence** refers to cases closed based on insufficient evidence to prove that the violation occurred.
- **Administrative Complaints Filed** refers to cases where an Administrative Complaint has been filed with the Agency Clerks Office.
- **Final Orders Filed** refers to final orders entered, which imposed administrative fines and investigative costs.

** These statistics may not be all inclusive of the reporting period and may include information from previous quarters.*

Section Four

UNLICENSED ACTIVITY FINANCIAL REPORTS

**BARBERS BOARD
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	<u>6/30/2021</u>	<u>6/30/2020</u>
Fees and Charges	\$ 442,840	\$ 374,802
Licenses	1,125,486	631,308
Fines	64,605	49,730
Investment Earnings	67,969	97,574
Refunds	-	-
Other Revenues	<u>38,470</u>	<u>29,684</u>
Total Revenues	<u>1,739,370</u>	<u>1,183,098</u>
EXPENSES		
Board Office		
Board Administrative Office	137,556	122,458
Refunds	36,870	29,550
Service Charge to General Revenue	136,200	92,284
Professional Regulation Division		
Inspections	160,876	123,123
Investigations	220,515	228,126
Testing and Continuing Education	81,910	91,522
Attorney General's Office	73,788	38,626
Service Operations		
Central Intake/Licensure	148,960	141,027
Call Center	108,996	97,860
Revenue Bank Charges	25,542	15,944
Department Administrative Costs		
Administration	89,428	85,494
Information Technology	168,743	167,746
General Counsel/Legal	<u>137,695</u>	<u>52,144</u>
Total Expenses	<u>1,527,080</u>	<u>1,285,905</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>212,290</u>	<u>-102,808</u>
TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>355,840</u>	<u>360,720</u>
Total Transfers	<u>355,840</u>	<u>360,720</u>
 CHANGE IN ACCOUNT BALANCE	 (143,550)	 -463,528
 ACCOUNT BALANCE, Beginning of Period	 <u>2,883,209</u>	 <u>3,346,737</u>
 ACCOUNT BALANCE, End of Period	 <u><u>\$ 2,739,659</u></u>	 <u><u>\$ 2,883,209</u></u>

**BARBERS BOARD
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	<u>6/30/2021</u>	<u>6/30/2020</u>
Unlicensed Activity Fees	\$ 18,495	\$ 16,325
Fines	6,618	7,992
Investment Earnings	<u>6,272</u>	<u>11,134</u>
Total Revenues	<u>31,385</u>	<u>35,450</u>
 EXPENSES		
Board Administrative Office	-	-
Refunds	-	5
Service Charge to General Revenue	2,511	2,836
Investigations	21,264	34,036
General Counsel	<u>11,032</u>	<u>19,180</u>
Total Expenses	<u>34,807</u>	<u>56,056</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (3,422)	 (20,606)
PRIOR PERIOD ADJUSTMENT	-	-
Transfer to General Revenue	34,720	38,080
ACCOUNT BALANCE, Beginning of Period	<u>305,279</u>	<u>363,965</u>
ACCOUNT BALANCE, End of Period	<u>\$ 267,137</u>	<u>\$ 305,279</u>

FLORIDA BUILDING CODE ADMINISTRATORS AND INSPECTORS BOARD
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 44,152	\$ 43,916
Licenses	17,725	13,930
Building Permit Surcharge	5,247,278	5,442,147
Fines	15	9,796
Investment Earnings	494,705	621,575
Refunds	-	-
Other Revenues	11,839	(671,219)
Total Revenues	<u>5,815,714</u>	<u>5,460,144</u>
EXPENSES		
Board Office		
Board Administrative Office	169,276	169,980
Refunds	31,454	3,908
Service Charge to General Revenue	462,741	436,499
Professional Regulation Division		
Investigations	6,686	4,742
Testing and Continuing Education	350,172	299,489
Attorney General's Office	48,430	71,633
Service Operations		
Central Intake/Licensure	111,368	161,131
Call Center	40,546	48,927
Revenue Bank Charges	1,107	448
Department Administrative Costs		
Administration	35,849	45,021
Information Technology	52,832	67,628
General Counsel/Legal	4,873	16,185
Total Expenses	<u>1,315,334</u>	<u>1,325,590</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>4,500,380</u>	<u>4,134,555</u>
TRANSFERS		
Transfer to General Revenue	(2,000,000)	-
Total Transfers	<u>(2,000,000)</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 2,500,380	 4,134,555
TRANSFER TO CILB RECOVERY FUND		
ACCOUNT BALANCE, Beginning of Period	<u>21,100,931</u>	<u>16,966,376</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 23,601,312</u>	 <u>\$ 21,100,931</u>

**FLORIDA BUILDING CODE ADMINISTRATORS AND INSPECTORS BOARD
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
 (WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	<u>6/30/2021</u>	<u>6/30/2020</u>
Unlicensed Activity Fees	\$ 8,280	\$ 9,325
Investment Earnings	<u>9,830</u>	<u>14,487</u>
Total Revenues	<u>18,110</u>	<u>23,812</u>
 EXPENSES		
Investigations	940	3,375
Refunds	-	-
Service Charge to General Revenue	1,449	1,905
General Counsel	<u>-</u>	<u>-</u>
Total Expenses	<u>2,389</u>	<u>5,280</u>
 CHANGE IN ACCOUNT BALANCE	15,721	18,531
 TRANSFERS		
Transfer to General Revenue	-	-
 ACCOUNT BALANCE, Beginning of Period	<u>464,686</u>	<u>446,155</u>
 ACCOUNT BALANCE, End of Period	<u><u>\$ 480,407</u></u>	<u><u>\$ 464,686</u></u>

**COMMUNITY ASSOCIATION MANAGERS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Unlicensed Activity Fees	\$ 18,725	\$ 22,365
Fines	1,474	160
Investment Earnings	<u>5,768</u>	<u>8,784</u>
Total Revenues	<u>25,967</u>	<u>31,309</u>
 EXPENSES		
Investigations	21,969	19,690
General Counsel/Legal	-	-
Refunds	-	-
Service Charge to General Revenue	<u>2,077</u>	<u>2,505</u>
Total Expenses	<u>24,046</u>	<u>22,195</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 1,920	 9,114
ACCOUNT BALANCE, Beginning of Period	<u>279,221</u>	<u>270,107</u>
ACCOUNT BALANCE, End of Period	<u>\$ 281,142</u>	<u>\$ 279,221</u>

**COMMUNITY ASSOCIATION MANAGERS
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 424,885	\$ 352,571
Licenses	2,030,325	556,160
Fines	41,524	23,719
Investment Earnings	15,311	-
Refunds	<u>21,677</u>	<u>18,772</u>
Total Revenues	<u>2,533,722</u>	<u>951,221</u>
EXPENSES		
Board Office		
Board Administrative Office	57,849	42,462
Refunds	21,579	21,795
Service Charge to General Revenue	200,931	73,778
Professional Regulation Division		
Investigations	520,176	512,105
Testing and Continuing Education	93,931	114,360
Attorney General's Office	17,564	7,460
Service Operations		
Central Intake/Licensure	229,254	226,054
Call Center	86,998	80,533
Revenue Bank Charges	43,462	14,224
Department Administrative Costs		
Administration	87,359	76,985
Information Technology	119,991	127,911
General Counsel/Legal	1,567	735
Interest Assessment		<u>7,202</u>
Total Expenses	<u>1,480,661</u>	<u>1,305,603</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>1,053,062</u>	<u>(354,382)</u>
TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>(83,040)</u>	<u>-</u>
Total Transfers	<u>(83,040)</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 970,022	 (354,382)
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>(331,263)</u>	 <u>23,119</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 638,759</u>	 <u>\$ (331,263)</u>

**BOARD OF COSMETOLOGY
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 1,265,227	\$ 1,036,031
Licenses	1,333,762	1,404,196
Fines	147,493	169,637
Investment Earnings	29,084	153,431
Refunds	30	1,542
Other Revenues	<u>115,244</u>	<u>70,894</u>
Total Revenues	<u>2,890,839</u>	<u>2,835,729</u>
 EXPENSES		
Board Office		
Board Administrative Office	210,676	206,658
Refunds	127,053	90,466
Service Charge to General Revenue	221,103	219,505
Professional Regulation Division		
Inspections	800,504	817,469
Investigations	526,760	541,066
Testing and Continuing Education	180,820	207,123
Attorney General's Office	93,639	56,305
Service Operations		
Central Intake/Licensure	1,333,207	1,458,948
Call Center	671,565	759,857
Revenue Bank Charges	42,237	37,403
Department Administrative Costs		
Administration	428,145	468,841
Information Technology	1,231,515	1,492,542
General Counsel/Legal	<u>171,106</u>	<u>107,378</u>
Total Expenses	<u>6,038,330</u>	<u>6,463,559</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>(3,147,491)</u>	<u>(3,627,830)</u>
 TRANSFERS		
Transfer to General Revenue	<u>-</u>	<u>404,880</u>
Total Transfers	<u>-</u>	<u>404,880</u>
 CHANGE IN ACCOUNT BALANCE	 (3,147,491)	 (4,032,710)
 ACCOUNT BALANCE. Beginning of Period	 <u>3,276,893</u>	 <u>7,309,603</u>
 ACCOUNT BALANCE. End of Period	 <u>\$ 129,403</u>	 <u>\$ 3,276,893</u>

**ELECTRICAL CONTRACTORS' LICENSING BOARD
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 654,059	\$ 557,449
Licenses	2,782,321	1,210,444
Fines	40,638	34,182
Investment Earnings	88,872	92,519
Miscellaneous	53,928	53,664
Refunds	-	164
	<hr/>	<hr/>
Total Revenues	3,619,817	1,948,422
	<hr/>	<hr/>
EXPENSES		
Board Office		
Board Administrative Office	185,888	181,637
Refunds	48,565	59,763
Service Charge to General Revenue	285,700	151,080
Professional Regulation Division		
Investigations	239,442	236,024
Testing and Continuing Education	155,780	233,439
Attorney General's Office	51,756	54,567
Service Operations		
Central Intake/Licensure	373,428	372,237
Call Center	105,748	99,506
Revenue Bank Charges	53,600	24,466
Department Administrative Costs		
Administration	85,382	88,866
Information Technology	104,084	118,151
General Counsel/Legal	14,290	17,878
	<hr/>	<hr/>
Total Expenses	1,703,663	1,637,615
	<hr/>	<hr/>
Excess (Deficiency) of Revenues Over (Under) Expenses	1,916,155	310,807
	<hr/>	<hr/>
TRANSFERS		
Transfer to General Revenue	475,280	339,760
Total Transfers	475,280	339,760
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	1,440,875	(28,953)
TRANSFER TO ULA	(250,000)	(667,366)
ACCOUNT BALANCE, Beginning of Period	2,216,762	2,913,081
	<hr/>	<hr/>
ACCOUNT BALANCE, End of Period	\$ 3,407,637	2,216,762
	<hr/> <hr/>	<hr/> <hr/>

**ELECTRICAL CONTRACTORS' LICENSING BOARD
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
 (WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	<u>6/30/2021</u>	<u>6/30/2020</u>
Unlicensed Activity Fees	\$ 56,130	\$ 25,720
Fines	101,715	99,987
Investment Earnings	<u>-</u>	<u>-</u>
Total Revenues	<u>157,845</u>	<u>125,707</u>
EXPENSES		
Unlicensed Activity	-	-
Investigations	187,734	218,139
Refunds	20	50
General Counsel/Legal	5,501	-
Service Charge to General Revenue	12,469	8,136
Interest Assessment	<u>1,968</u>	<u>23,955</u>
Total Expenses	<u>207,691</u>	<u>250,281</u>
TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	(49,846)	(124,574)
TRANSFER FROM OPERATING	250,000	667,366
ACCOUNT BALANCE, Beginning of Period	<u>(124,574)</u>	<u>(667,366)</u>
ACCOUNT BALANCE, End of Period	<u>\$ 75,580</u>	<u>\$ (124,574)</u>

**BOARD OF LANDSCAPE ARCHITECTURE
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 46,187	\$ 44,023
Licenses	10,505	130,725
Fines	-	-
Investment Earnings	10,827	21,149
Refunds	-	-
Other Revenues	<u>4,171</u>	<u>4,261</u>
Total Revenues	<u>71,690</u>	<u>200,157</u>
 EXPENSES		
Board Office		
Board Administrative Office	52,815	52,329
Refunds	3,156	5,064
Service Charge to General Revenue	5,483	15,607
Professional Regulation Division		
Investigations	5,011	2,107
Testing and Continuing Education	42,186	92,135
Attorney General's Office	20,578	8,073
Service Operations		
Central Intake/Licensure	4,307	4,462
Call Center	13,882	15,152
Revenue Bank Charges	938	2,139
Department Administrative Costs		
Administration	8,856	15,181
Information Technology	7,721	67,706
General Counsel/Legal	<u>2,462</u>	<u>374</u>
Total Expenses	<u>167,394</u>	<u>280,330</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>(95,704)</u>	<u>(80,173)</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (95,704)	 (80,173)
 TRANSFER TO GENERAL REVENUE	 -	 70,880
 ACCOUNT BALANCE, Beginning of Period	 <u>568,403</u>	 <u>719,456</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 472,699</u>	 <u>\$ 568,403</u>

**BOARD OF LANDSCAPE ARCHITECTURE
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	<u>6/30/2021</u>	<u>6/30/2020</u>
Unlicensed Activity Fees	\$ 535	\$ 535
Investment Earnings	<u>764</u>	<u>1,068</u>
Total Revenues	<u>1,299</u>	<u>1,603</u>
 EXPENSES		
Investigations	1,527	1,406
Refunds	-	-
General Counsel/Legal	733	-
Service Charge to General Revenue	<u>104</u>	<u>128</u>
Total Expenses	<u>2,364</u>	<u>1,535</u>
 TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (1,064)	 68
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>37,327</u>	 <u>37,259</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 36,263</u>	 <u>\$ 37,327</u>

**BOARD OF VETERINARY MEDICINE
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 360,965	\$ 351,229
Licenses	104,565	2,210,975
Fines	53,036	67,625
Investment Earnings	20,716	26,593
Refunds	-	-
Miscellaneous	<u>8,286</u>	<u>17,499</u>
Total Revenues	<u>547,567</u>	<u>2,673,921</u>
 EXPENSES		
Board Office		
Board Administrative Office	243,990	212,880
Refunds	16,613	12,685
Service Charge to General Revenue	42,476	212,899
Professional Regulation Division		
Inspections	74,582	93,737
Investigations	329,642	212,843
Testing and Continuing Education	85,422	67,814
Attorney General's Office	34,504	32,086
Service Operations		
Central Intake/Licensure	148,180	143,117
Call Center	37,364	58,742
Revenue Bank Charges	6,724	43,650
Department Administrative Costs		
Administration	66,416	58,551
Information Technology	86,683	97,430
General Counsel/Legal	316,886	95,787
Interest Assessment	<u>-</u>	<u>-</u>
Total Expenses	<u>1,489,483</u>	<u>1,342,221</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>(941,915)</u>	<u>1,331,700</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>59,760</u>	<u>187,840</u>
Total Transfers	<u>59,760</u>	<u>187,840</u>
 CHANGE IN ACCOUNT BALANCE	 (1,001,675)	 1,143,860
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>1,475,550</u>	 <u>331,691</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 473,875</u>	 <u>\$ 1,475,550</u>

**BOARD OF VETERINARY MEDICINE
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Unlicensed Activity Fees	\$ 4,665	\$ 4,550
Fines	(10)	(42)
Investment Earnings	4,108	6,437
	<hr/>	<hr/>
Total Revenues	8,763	10,945
	<hr/>	<hr/>
EXPENSES		
Investigations	15,625	6,470
General Counsel/Legal	166	4,888
Service Charge to General Revenue	701	874
Refunds	-	15
	<hr/>	<hr/>
Total Expenses	16,492	12,247
	<hr/>	<hr/>
TRANSFERS		
Transfer of Excess Cash to General Revenue	-	-
	<hr/>	<hr/>
Total Transfers	-	-
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	(7,729)	(1,302)
TRANSFER TO GENERAL REVENUE	-	-
ACCOUNT BALANCE, Beginning of Period	203,140	204,443
	<hr/>	<hr/>
ACCOUNT BALANCE, End of Period	\$ 195,412	\$ 203,140
	<hr/> <hr/>	<hr/> <hr/>

**ASBESTOS UNIT
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 25,600	\$ 26,150
Licenses	38,875	62,870
Fines	15	-
Investment Earnings	9,961	16,275
Refunds	-	-
Other Revenues	<u>8,200</u>	<u>9,255</u>
Total Revenues	<u>82,651</u>	<u>114,550</u>
 EXPENSES		
Board Office		
Board Administrative Office	35,264	25,779
Refunds	3,100	7,810
Service Charge to General Revenue	6,364	8,539
Professional Regulation Division		
Investigations	1,114	-
Testing and Continuing Education	22,850	20,876
Attorney General's Office	-	-
Service Operations		
Central Intake/Licensure	2,368	3,733
Call Center	4,261	4,907
Revenue Bank Charges	821	936
Department Administrative Costs		
Administration	5,179	6,294
Information Technology	3,850	8,250
General Counsel/Legal	57	403
DOAH	<u>-</u>	<u>-</u>
Total Expenses	<u>85,227</u>	<u>87,527</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>(2,576)</u>	<u>27,023</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>58,720</u>
Total Transfers	<u>-</u>	<u>58,720</u>
 CHANGE IN ACCOUNT BALANCE	 (2,576)	 (31,697)
 ACCOUNT BALANCE, Beginning of Period	 <u>469,700</u>	 <u>501,397</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 467,124</u>	 <u>\$ 469,700</u>

**ASBESTOS UNIT
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
 (WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	<u>6/30/2021</u>	<u>6/30/2020</u>
Unlicensed Activity Fees	\$ 110	\$ 150
Investment Earnings	160	281
	<hr/>	<hr/>
Total Revenues	270	431
	<hr/>	<hr/>
EXPENSES		
Investigations	1,410	-
General Counsel/Legal	166	-
Refunds	-	15
Service Charge to General Revenue	22	33
	<hr/>	<hr/>
Total Expenses	1,597	48
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	(1,327)	383
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<hr/> 9,110	<hr/> 8,727
ACCOUNT BALANCE, End of Period	<u><u>\$ 7,783</u></u>	<u><u>\$ 9,110</u></u>

**BOARD OF ARCHITECTURE AND INTERIOR DESIGN
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 19,802	\$ 59,725
Licenses	1,237,040	82,290
Fines	45,165	28,383
Investment Earnings	16,741	32,312
Refunds	-	-
Miscellaneous	<u>26,300</u>	<u>16,101</u>
Total Revenues	<u>1,345,047</u>	<u>218,811</u>
EXPENSES		
Board Office		
Board Administrative Office	332,835	221,161
Refunds	13,646	17,977
Service Charge to General Revenue	106,512	16,067
Contracted Services	324,761	303,240
Professional Regulation Division		
Investigations	-	-
Testing and Continuing Education	69,260	108,767
Attorney General's Office	43,753	38,320
Service Operations		
Central Intake/Licensure	66,546	66,196
Call Center	65,392	36,767
Revenue Bank Charges	25,345	2,452
Department Administrative Costs		
Administration	42,740	45,335
Information Technology	84,816	101,205
General Counsel/Legal Postage	<u>103</u>	<u>65</u>
Total Expenses	<u>1,175,708</u>	<u>957,550</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>169,339</u>	<u>(738,739)</u>
TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>103,440</u>	<u>98,400</u>
Total Transfers	<u>103,440</u>	<u>98,400</u>
CHANGE IN ACCOUNT BALANCE	65,899	(837,139)
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>768,899</u>	<u>1,606,038</u>
ACCOUNT BALANCE, End of Period	<u><u>\$ 834,798</u></u>	<u><u>\$ 768,899</u></u>

**BOARD OF ARCHITECTURE AND INTERIOR DESIGN
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
 (WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Unlicensed Activity Fees	\$ 69,745	\$ 6,750
Fines	32,460	26,503
Investment Earnings	<u>1,294</u>	<u>2,130</u>
Total Revenues	<u>103,499</u>	<u>35,384</u>
 EXPENSES		
Board Administrative Office	-	-
Refunds	15	-
Service Charge to General Revenue	8,279	2,831
Contracted Services	<u>50,239</u>	<u>121,999</u>
Total Expenses	<u>58,533</u>	<u>124,830</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 44,966	 (89,446)
TRANSFER TO GENERAL REVENUE	-	-
ACCOUNT BALANCE, Beginning of Period	<u>37,319</u>	<u>126,765</u>
ACCOUNT BALANCE, End of Period	<u>\$ 82,286</u>	<u>\$ 37,319</u>

**BOARD OF PILOT COMMISSIONERS
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	<u>6/30/2021</u>	<u>6/30/2020</u>
Fees and Charges	\$ 9,350	\$ (5,096)
Licenses	17,160	1,645
Fines	-	-
Gross Pilotage Assessment	249,284	418,426
Investment Earnings (Assessment)	(14,679)	(22,859)
Refunds	-	-
Other Revenues	<u>(4,380)</u>	<u>(37,232)</u>
Total Revenues	<u>256,734</u>	<u>354,884</u>
 EXPENSES		
Board Office		
Board Administrative Office	306,268	279,969
Refunds	600	300
Service Charge to General Revenue	20,491	28,367
Attorney General's Office	40,636	127,835
Professional Regulation Division		
Investigations	1,114	527
Testing and Continuing Education	111,994	147,979
Service Operations		
Central Intake/Licensure	2,264	3,004
Call Center	455	551
Revenue Bank Charges	284	228
Department Administrative Costs		
Administration	15,976	18,585
Information Technology	13,963	16,783
General Counsel/Legal	<u>8,005</u>	<u>9,011</u>
Total Expenses	<u>522,048</u>	<u>633,138</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>(265,313)</u>	<u>(278,254)</u>
 TRANSFERS		
Transfer (to)/from Administrative Trust Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (265,313)	 (278,254)
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>(811,094)</u>	 <u>(532,840)</u>
 ACCOUNT BALANCE, End of Period	 <u><u>\$ (1,076,407)</u></u>	 <u><u>\$ (811,094)</u></u>

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
BOARD OF PILOT COMMISSIONERS
OPERATING ACCOUNT
COMBINING STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)

	Harbor Pilots 6/30/2021	Pilot Rate Review 6/30/2021	6/30/2021	6/30/2020
REVENUES				
Fees and Charges	\$ 9,350.00	\$ -	\$ 9,350	\$ (5,096)
Licenses	\$ 17,160.00	-	17,160	1,645
Fines	-	-	-	-
Gross Pilotage Assessment	\$ 249,283.51	-	249,284	418,426
Investment Earnings	3,193	-	3,193	6,949
Refunds	-	-	-	-
Other Revenues	\$ (4,380.26)	-	(4,380)	(37,232)
Total Revenues	<u>274,606</u>	<u>-</u>	<u>274,606</u>	<u>384,692</u>
EXPENSES				
Board Office/Direct				
Board Administrative Office	184,706	121,562	306,268	279,969
Refunds	600	-	600	300
Service Charge to General Revenue	21,920	(1,430)	20,491	28,367
Investment Interest Assessment	-	17,871	17,871	29,808
Attorney General's Office	15,901	24,735	40,636	127,835
Professional Regulation				
Investigations	1,114	-	1,114	527
Testing and Continuing Education	111,994	-	111,994	147,979
Service Operations				
Central Intake/Licensure	2,264	-	2,264	3,004
Call Center	455	-	455	551
Revenue Bank Charges	284	-	284	228
Administrative Costs				
Administration	10,639	5,337	15,976	18,585
Information Technology	11,295	2,668	13,963	16,783
General Counsel/Legal	7,975	29	8,005	9,011
Total Expenses	<u>369,146</u>	<u>170,774</u>	<u>539,919</u>	<u>662,946</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>(94,540)</u>	<u>(170,774)</u>	<u>(265,313)</u>	<u>(278,254)</u>
TRANSFERS				
Transfer (to)/from Pilot Rate Review	-	-	-	-
Total Transfers	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	(94,540)	(170,774)	(265,313)	(278,254)
PRIOR PERIOD ADJUSTMENT	-	-	-	-
ACCOUNT BALANCE, Beginning of Period	<u>211,693</u>	<u>(1,022,787)</u>	<u>(811,094)</u>	<u>(532,840)</u>
ACCOUNT BALANCE, End of Period	<u>\$ 117,153</u>	<u>\$ (1,193,561)</u>	<u>\$ (1,076,407)</u>	<u>\$ (811,094)</u>

**BOARD OF PILOT COMMISSIONERS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	<u>6/30/2021</u>	<u>6/30/2020</u>
Unlicensed Activity Fees	\$ 465	\$ 55
Investment Earnings	77	106
Total Revenues	<u>542</u>	<u>161</u>
 EXPENSES		
Service Charge to General Revenue	<u>6</u>	<u>8</u>
OCG	898	
Total Expenses	<u>905</u>	<u>8</u>
 TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (363)	 152
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>3,493</u>	<u>3,341</u>
ACCOUNT BALANCE, End of Period	<u><u>\$ 3,130</u></u>	<u><u>\$ 3,493</u></u>

**BOARD OF AUCTIONEERS
AUCTIONEER RECOVERY FUND
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Recovery Fund	\$ 8,068	242,901
Investment Earnings	7,929	\$ 11,203
Total Revenues	<u>15,997</u>	<u>254,104</u>
EXPENSES		
OGC	-	-
Service Charge - General Revenue	1,280	20,328
Claims	51,281	60,262
Total Expenses	<u>52,561</u>	<u>80,591</u>
TRANSFERS		
Transfer of Excess Cash to General Revenue	-	-
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	(36,564)	173,513
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>381,548</u>	<u>208,035</u>
ACCOUNT BALANCE, End of Period	<u>\$ 344,984</u>	<u>\$ 381,548</u>

**FLORIDA BOARD OF AUCTIONEERS
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	<u>6/30/2021</u>	<u>6/30/2020</u>
Fees and Charges	\$ 25,906	\$ 27,466
Licenses	42,420	344,800
Fines	1,011	3,759
Investment Earnings	-	-
Refunds	-	-
Other Revenues	<u>7,572</u>	<u>3,571</u>
Total Revenues	<u>76,909</u>	<u>379,596</u>
 EXPENSES		
Board Office		
Board Administrative Office	54,542	44,728
Refunds	1,624	5,281
Service Charge to General Revenue	5,243	28,708
Professional Regulation Division		
Investigations	32,296	45,317
Testing and Continuing Education	60,702	27,108
Attorney General's Office	24,215	9,912
Service Operations		
Central Intake/Licensure	11,297	15,438
Call Center	8,806	10,628
Revenue Bank Charges	888	7,742
Department Administrative Costs		
Administration	14,947	22,891
Information Technology	15,614	18,551
General Counsel/Legal	45,736	40,804
Interest Assessment	<u>9,750</u>	<u>15,464</u>
Total Expenses	<u>285,659</u>	<u>292,570</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>(208,750)</u>	<u>87,026</u>
 TRANSFERS		
Transfer (to)/from Administrative Trust Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 (208,750)	 87,026
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>(511,344)</u>	 <u>(598,370)</u>
 ACCOUNT BALANCE, End of Period	 <u><u>\$ (720,094)</u></u>	 <u><u>\$ (511,344)</u></u>

**BOARD OF AUCTIONEERS
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
 (WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Unlicensed Activity Fees	\$ 1,400	\$ 11,385
Fines	-	-
Investment Earnings	<u>837</u>	<u>1,325</u>
Total Revenues	<u>2,237</u>	<u>12,710</u>
EXPENSES		
Investigations	4,582	4,782
General Counsel/Legal	1,285	3,166
Refunds	-	-
Service Charge to General Revenue	<u>179</u>	<u>1,017</u>
Total Expenses	<u>6,046</u>	<u>8,965</u>
CHANGE IN ACCOUNT BALANCE	(3,809)	3,745
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>41,579</u>	<u>37,834</u>
ACCOUNT BALANCE, End of Period	<u>\$ 37,770</u>	<u>\$ 41,579</u>

**TALENT AGENTS
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 17,050	\$ 16,570
Licenses	30,550	157,390
Fines	(74)	18
Refunds	-	-
Other Revenues	1,210	1,021
One Time Assessment	-	-
	<hr/>	<hr/>
Total Revenues	48,736	174,999
	<hr/>	<hr/>
EXPENSES		
Board Office		
Board Administrative Office	29,492	22,084
Refunds	1,870	2,295
Service Charge to General Revenue	2,981	12,189
Professional Regulation Division		
Investigations	6,125	10,537
Testing and Continuing Education	-	-
Service Operations		
Central Intake/Licensure	3,461	5,993
Call Center	4,980	9,431
Revenue Bank Charges	613	2,683
Department Administrative Costs		
Administration	3,915	5,598
Information Technology	3,418	5,262
General Counsel/Legal	3,409	15,461
Interest Assessment	9,607	20,345
	<hr/>	<hr/>
Total Expenses	69,871	111,877
	<hr/>	<hr/>
Excess (Deficiency) of Revenues		
Over (Under) Expenses	(21,135)	63,121
	<hr/>	<hr/>
TRANSFERS		
Transfer (to)/from Administrative Trust Fund	-	-
	<hr/>	<hr/>
Total Transfers	-	-
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	(21,135)	63,121
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	(593,854)	(656,976)
	<hr/>	<hr/>
ACCOUNT BALANCE, End of Period	\$ (614,989)	\$ (593,854)
	<hr/> <hr/>	<hr/> <hr/>

**TALENT AGENTS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	<u>6/30/2021</u>	<u>6/30/2020</u>
Unlicensed Activity Fees	\$ 415	\$ 2,105
Fines	-	(31)
	<hr/>	<hr/>
Total Revenues	<u>415</u>	<u>2,074</u>
EXPENSES		
Refunds	-	-
Investigations	8,341	4,079
General Counsel/Legal	1,341	3,518
Service Charge to General Revenue	(124)	(120)
Interest Assessment	1,968	3,575
	<hr/>	<hr/>
Total Expenses	<u>11,525</u>	<u>11,052</u>
TRANSFERS		
Transfer (to)/from Operating Account	-	-
	<hr/>	<hr/>
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	(11,110)	(8,977)
PRIOR PERIOD ADJUSTMENT	-	-
ACCOUNT BALANCE, Beginning of Period	<u>(117,497)</u>	<u>(108,519)</u>
ACCOUNT BALANCE, End of Period	<u><u>\$ (128,607)</u></u>	<u><u>\$ (117,497)</u></u>

**CONSTRUCTION INDUSTRY LICENSING BOARD
 FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND
 OPERATING ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
 (WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Investment Earnings	\$ 367,455	\$ 421,589
Refunds	28,309	1,661
Fees	1,068	3,720
Recovery Fund Reimbursements	225,585	(27,293)
Building Code Surcharge 50% Split	<u>5,247,278</u>	<u>5,442,147</u>
Total Revenues	<u>5,869,694</u>	<u>5,841,824</u>
 EXPENSES		
Service Charge to General Revenue	465,576	467,213
Claims	<u>1,538,941</u>	<u>1,777,630</u>
Total Expenses	<u>2,004,517</u>	<u>2,244,843</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>3,865,177</u>	<u>3,596,981</u>
 TRANSFERS		
Transfer (to)/from Administrative Trust Fund	-	-
Transfer in from Building Code	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 3,865,177	 3,596,981
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>14,468,920</u>	 <u>10,871,940</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 18,334,098</u>	 <u>14,468,920</u>

**CONSTRUCTION INDUSTRY LICENSING BOARD
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 924,819	\$ 789,402
Licenses	14,734,204	6,802,708
Fines	625,612	529,885
Investment Earnings	262,805	217,575
Refunds	(5,258)	6,994
Other Revenues	<u>223,495</u>	<u>185,509</u>
Total Revenues	<u>16,765,677</u>	<u>8,532,073</u>
 EXPENSES		
Board Office		
Board Administrative Office	855,499	681,480
Refunds	186,835	145,214
Service Charge to General Revenue	1,284,206	627,837
Professional Regulation Division		
Inspections	-	-
Investigations	3,428,598	3,241,428
Testing and Continuing Education	637,579	582,949
Attorney General's Office	160,672	143,061
Service Operations		
Central Intake/Licensure	550,746	590,338
Call Center	669,714	645,056
Revenue Bank Charges	242,421	112,011
Department Administrative Costs		
Administration	519,947	407,047
Information Technology	590,546	630,465
General Counsel/Legal	<u>1,238,509</u>	<u>924,889</u>
Total Expenses	<u>10,365,271</u>	<u>8,731,775</u>
Excess (Deficiency) of Revenues		
Over (Under) Expenses	<u>6,400,406</u>	<u>(199,702)</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	1,534,076	1,386,139
Transfer to Unlicensed Activity	<u> </u>	<u> </u>
Total Transfers	<u>1,534,076</u>	<u>1,386,139</u>
 CHANGE IN ACCOUNT BALANCE	 4,866,329	 (1,585,841)
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE. Beainnina of Period	 <u>4,014,314</u>	 <u>5,600,156</u>
 ACCOUNT BALANCE. End of Period	 <u>\$ 8,880,643</u>	 <u>\$ 4,014,315</u>

**CONSTRUCTION INDUSTRY LICENSING BOARD
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
 (WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Unlicensed Activity Fees	\$ 326,635	\$ 161,028
Fines	371,807	310,227
Investment Earnings	-	-
Total Revenues	<u>698,442</u>	<u>471,255</u>
EXPENSES		
Investigations	874,822	1,017,781
General Counsel/Legal	262,997	636,790
Refunds	-	-
Service Charge to General Revenue	54,508	28,990
Interest Assessment	17,086	108,878
Total Expenses	<u>1,209,413</u>	<u>1,792,439</u>
TRANSFERS		
Transfer from Operating Account		
Transfer of Excess Cash to General Revenue	-	-
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	(510,972)	(1,321,184)
ACCOUNT BALANCE, Beginning of Period	<u>(876,290)</u>	<u>444,894</u>
ACCOUNT BALANCE, End of Period	<u>\$ (1,387,261)</u>	<u>\$ (876,290)</u>

**BOARD OF PROFESSIONAL ENGINEERS
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 466,650	\$ 359,750
Licenses	3,654,039	233,880
Fines	45,148	12,700
Investment Earnings	92,257	152,029
Other Revenue	5,221	10,226
Refund from FEMC	185,877	225,910
Other Interest	-	-
	<hr/>	<hr/>
Total Revenues	4,449,191	994,495
	<hr/>	<hr/>
EXPENSES		
Board Office		
FEMC Contracted Services	2,070,010	2,070,000
Refunds	5,306	12,565
Service Charge to General Revenue	340,663	63,406
Attorney General's Office	117,646	101,573
Service Operations		
Call Center	1,269	910
Revenue Bank Charges	71,176	802
Department Administrative Costs		
Administration	16,317	9,235
Information Technology	175,082	206,397
General Counsel	-	-
	<hr/>	<hr/>
Total Expenses	2,797,469	2,464,888
	<hr/>	<hr/>
Excess (Deficiency) of Revenues Over (Under) Expenses	1,651,722	(1,470,393)
	<hr/>	<hr/>
TRANSFERS		
Transfer of Excess Cash to General Revenue	635,840	490,160
	<hr/>	<hr/>
Total Transfers	635,840	490,160
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	1,015,882	(1,960,553)
	<hr/>	<hr/>
PRIOR PERIOD ADJUSTMENT	-	-
	<hr/>	<hr/>
ACCOUNT BALANCE, Beginning of Period	3,958,874	5,919,427
	<hr/>	<hr/>
ACCOUNT BALANCE, End of Period	\$ 4,974,756	\$ 3,958,874
	<hr/> <hr/>	<hr/> <hr/>

**BOARD OF PROFESSIONAL ENGINEERS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	<u>6/30/2021</u>	<u>6/30/2020</u>
Unlicensed Activity Fees	\$ 200,990	\$ 11,695
Investment Earnings	<u>6,313</u>	<u>9,222</u>
Total Revenues	<u>207,303</u>	<u>20,917</u>
 EXPENSES		
Unlicensed Activity	-	-
FEMC Contracted Services	100,875	99,488
Refunds	10	-
Service Charge to General Revenue	<u>16,583</u>	<u>1,673</u>
Total Expenses	<u>117,468</u>	<u>101,162</u>
 TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 89,835	 (80,245)
 TRANSFERS		
Transfer of Excess Cash to General Revenue	0	-
 ACCOUNT BALANCE, Beginning of Period	 <u>256,216</u>	 <u>336,461</u>
 ACCOUNT BALANCE, End of Period	 <u><u>\$ 346,051</u></u>	 <u><u>\$ 256,216</u></u>

**ATHLETE AGENTS
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 19,263	\$ 17,570
Licenses	27,035	20,715
Fines	-	-
Investment Earnings	8,854	14,336
Refunds	-	-
Other Revenues	<u>1,167</u>	<u>1,170</u>
Total Revenues	<u>56,319</u>	<u>53,790</u>
EXPENSES		
Board Office		
Board Administrative Office	82,153	63,438
Refunds	912	1,125
Service Charge to General Revenue	4,433	4,213
Professional Regulation Division		
Investigations	2,784	527
Testing and Continuing Education	-	-
Service Operations		
Central Intake/Licensure	3,390	2,682
Call Center	1,174	1,365
Revenue Bank Charges	690	487
Department Administrative Costs		
Administration	5,484	5,301
Information Technology	3,393	4,120
General Counsel/Legal	<u>450</u>	<u>2,211</u>
Total Expenses	<u>104,862</u>	<u>85,469</u>
Excess (Deficiency) of Revenues		
Over (Under) Expenses	<u>(48,543)</u>	<u>(31,679)</u>
Transfers		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	(48,543)	(31,679)
ACCOUNT BALANCE, Beginning of Period	<u>450,444</u>	<u>482,122</u>
ACCOUNT BALANCE, End of Period	<u>\$ 401,901</u>	<u>\$ 450,444</u>

**ATHLETE AGENTS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	<u>6/30/2021</u>	<u>6/30/2020</u>
Unlicensed Activity Fees	\$ 390	\$ 300
Investment Earnings	<u>154</u>	<u>236</u>
Total Revenues	<u>544</u>	<u>536</u>
 EXPENSES		
Investigations	5	563
General Counsel/Legal	-	-
Service Charge to General Revenue	<u>43</u>	<u>43</u>
Total Expenses	<u>48</u>	<u>605</u>
 CHANGE IN ACCOUNT BALANCE	 496	 (70)
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>7,427</u>	 <u>7,497</u>
 ACCOUNT BALANCE, End of Period	 <u><u>\$ 7,923</u></u>	 <u><u>\$ 7,427</u></u>

**BOARD OF EMPLOYEE LEASING COMPANIES
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 203,146	\$ 188,966
Licenses	68,985	526,523
Fines	46,277	57,590
Investment Earnings	-	-
Refunds	4,884	19,602
	<u>323,292</u>	<u>792,681</u>
Total Revenues		
 EXPENSES		
Board Office		
Board Administrative Office	145,843	128,992
Refunds	9,264	4,801
Service Charge to General Revenue	24,612	61,750
Professional Regulation Division		
Investigations	110,809	135,928
Education and Testing	-	-
Attorney General's Office	23,384	30,349
Service Operations		
Central Intake/Licensure	4,145	4,638
Call Center	2,632	4,619
Revenue Bank Charges	2,612	9,387
Department Administrative Costs		
Administration	17,073	41,291
Information Technology	16,817	21,138
General Counsel/Legal	112,540	74,636
Interest Assessment	6,383	16,003
	<u>476,112</u>	<u>533,532</u>
Total Expenses		
Excess (Deficiency) of Revenues		
Over (Under) Expenses	<u>(152,820)</u>	<u>259,150</u>
 TRANSFERS		
Transfer of Excess Cash to General Revenue	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	(152,820)	259,150
 PRIOR PERIOD ADJUSTMENT	-	-
 ACCOUNT BALANCE, Beginning of Period	<u>(292,283)</u>	<u>(551,433)</u>
 ACCOUNT BALANCE, End of Period	<u><u>\$ (445,103)</u></u>	<u><u>\$ (292,283)</u></u>

**UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Unlicensed Activity Fees	\$ 390	\$ 3,080
Fines	-	79
Investment Earnings	<u>958</u>	<u>1,442</u>
Total Revenues	<u>1,348</u>	<u>4,601</u>
 EXPENSES		
Investigations	1,057	-
Refunds	10	5
General Counsel	276	1,722
Service Charge to General Revenue	<u>107</u>	<u>368</u>
Total Expenses	<u>1,451</u>	<u>2,095</u>
 TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	(103)	2,507
 PRIOR PERIOD ADJUSTMENT	-	-
 ACCOUNT BALANCE, Beginning of Period	<u>46,632</u>	<u>44,125</u>
 ACCOUNT BALANCE, End of Period	<u>\$ 46,530</u>	<u>\$ 46,632</u>

**BOARD OF PROFESSIONAL GEOLOGISTS
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 34,085	\$ 30,175
Licenses	105,110	112,610
Fines	21	745
Investment Earnings		
Refunds	<u>3,997</u>	<u>961</u>
Total Revenues	<u>143,213</u>	<u>144,490</u>
EXPENSES		
Board Office		
Board Administrative Office	96,903	92,974
Refunds	3,470	3,338
Service Charge to General Revenue	10,661	10,291
Professional Regulation Division		
Investigations	-	-
Testing and Continuing Education	75,978	46,431
Attorney General's Office	20,370	18,291
Service Operations		
Central Intake/Licensure	8,394	7,974
Call Center	7,158	5,817
Revenue Bank Charges	2,381	2,568
Department Administrative Costs		
Administration	12,045	10,592
Information Technology	21,414	24,280
General Counsel/Legal	456	1,300
Interest Assessment	<u>6,484</u>	<u>12,510</u>
Total Expenses	<u>265,715</u>	<u>236,366</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>(122,502)</u>	<u>(91,876)</u>
TRANSFERS		
Transfer (to)/from Administrative Trust Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	(122,502)	(91,876)
ACCOUNT BALANCE, Beginning of Period	<u>(389,980)</u>	<u>(298,104)</u>
ACCOUNT BALANCE, End of Period	<u><u>\$ (512,482)</u></u>	<u><u>\$ (389,980)</u></u>

**BOARD OF PROFESSIONAL GEOLOGISTS
UNLICENSED ACTIVITY ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Unlicensed Activity Fees	\$ 4,415	\$ 4,805
Investment Earnings	<u>2,252</u>	<u>3,191</u>
Total Revenues	<u>6,667</u>	<u>7,996</u>
 EXPENSES		
Refunds	5	-
Investigations	-	1,688
Service Charge to General Revenue	<u>533</u>	<u>640</u>
Total Expenses	<u>538</u>	<u>2,327</u>
 TRANSFERS		
Transfer to Working Capital Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 6,129	 5,668
 PRIOR PERIOD ADJUSTMENT	 -	 -
 ACCOUNT BALANCE, Beginning of Period	 <u>103,141</u>	 <u>97,473</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 109,270</u>	 <u>\$ 103,141</u>

**HOME INSPECTORS LICENSING UNIT
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 164,508	\$ 97,560
Licenses	139,845	51,941
Fines	53	7
Investment Earnings	28,404	53,662
Refunds	-	-
Other Revenue	<u>6,754</u>	<u>30,101</u>
Total Revenues	<u>\$ 339,563</u>	<u>\$ 233,271</u>
EXPENSES		
Board Office		
Board Administrative Office	94,623	72,820
Refunds	7,015	5,004
Service Charge to General Revenue	26,604	18,261
Professional Regulation Division		
Investigations	81,297	56,382
Testing and Continuing Education	79,061	56,785
Attorney General's Office	-	-
Service Operations		
Central Intake/Licensure	77,521	58,793
Call Center	43,178	35,499
Revenue Bank Charges	4,711	2,736
Department Administrative Costs		
Administration	31,829	27,828
Information Technology	43,340	45,291
General Counsel/Legal	<u>8,764</u>	<u>8,609</u>
DOAH	-	-
Repayment of Temporary Advancement	-	-
Interest on Temporary Advancement	<u>-</u>	<u>-</u>
Total Expenses	<u>497,941</u>	<u>388,006</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>(158,377)</u>	<u>(154,735)</u>
TRANSFERS		
Transfer to General Revenue	<u>151,040</u>	<u>183,680</u>
Total Transfers	<u>151,040</u>	<u>183,680</u>
CHANGE IN ACCOUNT BALANCE	(309,417)	(338,415)
ACCOUNT BALANCE, Beginning of Period	<u>1,471,815</u>	<u>1,810,230</u>
ACCOUNT BALANCE, End of Period	<u>\$ 1,162,398</u>	<u>\$ 1,471,815</u>

**HOME INSPECTORS LICENSING UNIT
 UNLICENSED ACTIVITY ACCOUNT
 STATEMENT OF REVENUE AND EXPENDITURES
 FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
 (WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	<u>6/30/2021</u>	<u>6/30/2020</u>
Unlicensed Activity Fees	\$ 6,797	\$ 5,781
Investment Earnings	<u>2,633</u>	<u>2,574</u>
Total Revenues	<u>9,429</u>	<u>8,355</u>
 EXPENSES		
Investigations	2,592	1,560
General Counsel/Legal	-	-
Refunds	5	-
Service Charge to General Revenue	<u>754</u>	<u>668</u>
Total Expenses	<u>3,351</u>	<u>2,228</u>
 TRANSFERS		
Transfer to General Revenue Fund	<u>-</u>	<u>-</u>
Total Transfers	<u>-</u>	<u>-</u>
 CHANGE IN ACCOUNT BALANCE	 6,078	 6,127
ACCOUNT BALANCE, Beginning of Period	 <u>123,477</u>	 <u>117,349</u>
ACCOUNT BALANCE, End of Period	 <u>\$ 129,555</u>	 <u>\$ 123,477</u>

**MOLD-RELATED SERVICES LICENSING UNIT
OPERATING ACCOUNT
STATEMENT OF REVENUE AND EXPENDITURES
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Fees and Charges	\$ 100,021	\$ 92,325
Licenses	94,430	75,830
Fines	6,488	9
Investment Earnings	15,282	27,720
Refunds	80	-
Other Revenue	<u>10,218</u>	<u>6,243</u>
Total Revenues	<u>\$ 226,518</u>	<u>\$ 202,127</u>
 EXPENSES		
Board Office		
Board Administrative Office	96,613	74,002
Refunds	5,127	4,310
Service Charge to General Revenue	17,705	15,825
Professional Regulation Division		
Investigations	33,410	17,913
Testing and Continuing Education	32,267	25,245
Attorney General's Office	-	-
Service Operations		
Central Intake/Licensure	39,601	41,612
Call Center	23,123	23,602
Revenue Bank Charges	5,137	3,759
Department Administrative Costs		
Administration	24,982	22,692
Information Technology	25,912	23,623
General Counsel/Legal	<u>5,851</u>	<u>3,747</u>
Total Expenses	<u>309,729</u>	<u>256,330</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	(83,211)	(54,203)
 TRANSFERS		
Transfer to General Revenue	<u>79,040</u>	<u>96,320</u>
Total Transfers	<u>79,040</u>	<u>96,320</u>
 CHANGE IN ACCOUNT BALANCE	 (162,251)	 (150,523)
 ACCOUNT BALANCE, Beginning of Period	 <u>771,244</u>	 <u>921,767</u>
 ACCOUNT BALANCE, End of Period	 <u>\$ 608,993</u>	 <u>\$ 771,244</u>

**MOLD-RELATED SERVICES LICENSING UNIT
UNLICENSED ACTIVITY ACCOUNT
FOR THE TWELVE MONTHS ENDING JUNE 30, 2021
(WITH COMPARATIVE TOTALS FOR THE TWELVE MONTHS ENDING JUNE 30, 2020)**

REVENUES	6/30/2021	6/30/2020
Unlicensed Activity Fees	\$ 17,665	\$ 14,605
Fines & Penalties	1,706	2,929
Investment Earnings	-	-
	<hr/>	<hr/>
Total Revenues	19,371	17,534
	<hr/>	<hr/>
EXPENSES		
Investigations	10,338	21,519
Refunds	5	-
Service Charge to General Revenue	1,528	1,342
Interest Assessment	270	764
	<hr/>	<hr/>
Total Expenses	12,141	23,624
	<hr/>	<hr/>
TRANSFERS		
Transfer to General Revenue	-	-
	<hr/>	<hr/>
Total Transfers	-	-
	<hr/>	<hr/>
CHANGE IN ACCOUNT BALANCE	7,230	(6,091)
ACCOUNT BALANCE, Beginning of Period	(25,260)	(19,169)
	<hr/>	<hr/>
ACCOUNT BALANCE, End of Period	\$ (18,030)	\$ (25,260)
	<hr/> <hr/>	<hr/> <hr/>