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LONG-RANGE PROGRAM PLAN

September 15, 2017

Ms. Cynthia Kelly, Director
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Ms. JoAnne Leznoff, Staff Director
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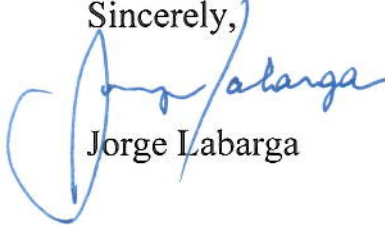
Mr. Mike Hansen, Staff Director
Committee on Appropriations
The Florida Senate
201 The Capitol
Tallahassee, Florida 32399-1100

Dear Directors:

Pursuant to Chapter 216, Florida Statutes, the Long-Range Program Plan (LRPP) for the State Courts System is submitted in the format prescribed in the budget instructions. The information provided electronically and contained herein is a true and accurate presentation of our mission, goals, objectives and measures for the Fiscal Year 2018-19 through Fiscal Year 2022-23.

The internet website address that provides the link to the LRPP located on the Florida Fiscal Portal is <http://flcourts.org/administration-funding/court-funding-budget/current-funding.shtml>.

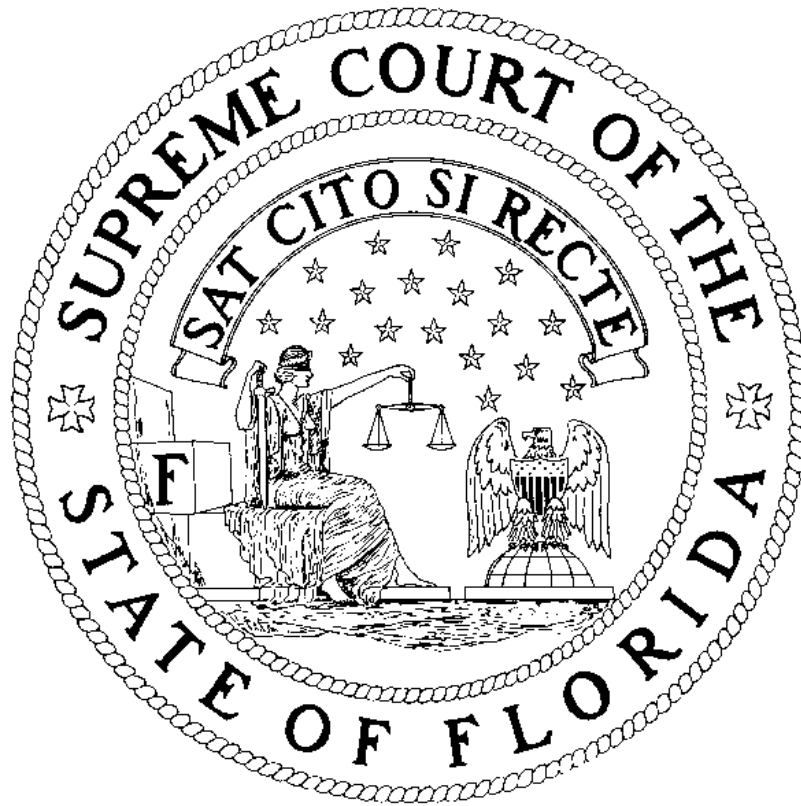
Sincerely,



Jorge Labarga

JL/srn

Judicial Branch
State Courts System



Long-Range Program Plan
Fiscal Years 2018-19 through 2022-2023

Mission

To protect rights and liberties, uphold and interpret the law, and provide for the peaceful resolution of disputes.

Vision

Justice in Florida will be accessible, fair, effective, responsive, and accountable.

To be *accessible*, the Florida justice system will be convenient, understandable, timely, and affordable to everyone.

To be *fair*, the Florida justice system will respect the dignity of every person, regardless of race, class, gender or other characteristic, apply the law appropriately to the circumstances of individual cases, and include judges and court staff that reflect the community's diversity.

To be *effective*, the Florida justice system will uphold the law and apply rules and procedures consistently and in a timely manner, resolve cases with finality, and provide enforceable decisions.

To be *responsive*, the Florida justice system will anticipate and respond to the needs of all members of society, and provide a variety of dispute resolution methods.

To be *accountable*, the Florida justice system will use public resources efficiently and in a way that the public can understand.

State Courts System Goals Overview

The strategic direction delineated in this plan establishes the long-term focus of the judicial branch and outlines goals to address issues evolving from past events and anticipated trends. Some goals improve upon what has been done in the past, and others point the branch in new and different directions. The strategic direction provides context for how the branch will organize and provide services and fund activities.

The State Courts System's comprehensive goals are organized around five long-range issues that identify significant challenges that must be addressed over the long term in order to move toward fulfilling the vision and mission of the judicial branch. The Supreme Court in late 2015 approved a long-range strategic plan for the judicial branch, which became effective January 2016. The revised strategic plan provides a plan of action for the next six years.

Operating under the auspices of the Judicial Management Council, the Long-Range Strategic Planning Workgroup began its work in July 2014 reviewing and updating the branch's 2009-2015 long-range strategic plan. The workgroup provided input and direction on survey development, regional outreach, framing the analysis and interpretation of results, and the drafting of long-range plan issues and goals. The 2016-2021 plan was developed through multiple methods to gather a wide range of perspectives and expertise. The survey and outreach processes were similar to those used in the previous plan. The methods allowed for the identification of strengths, weaknesses, threats, and opportunities facing the State Courts System. Methods included surveys of the public, court users, jurors, attorneys, judicial officers, staff of justice partner agencies, and court staff. Additionally, six public forums were held across the state as well as meetings with representatives of justice system partner organizations and the business community.

The purpose of outreach efforts conducted during the first half of 2015 was to discover how people perceive the courts and what can be done to improve and address challenges and trends facing Florida's judicial branch. Global themes and issues identified include: improving access to court services and resources; using technology to reduce costs and create efficiencies; creating consistency in court procedures across jurisdictions; providing customer-focused service delivery; ensuring efficiency and accountability in judicial administration; providing ongoing and relevant training for judges and court personnel; securing adequate and stable

funding; and improving education, outreach, and collaboration efforts with the public and judicial branch stakeholders.

The Long-Range Strategic Plan – Issues and Goals

Long-Range Issue 1 – Deliver justice effectively, efficiently, and fairly

Florida's people depend on their court system to make fair, reliable, and prompt case decisions. The administration of justice requires deliberate attention to each case, a well-defined process to minimize delay, and the appropriate use of limited resources. It is important that the Florida judicial branch continue to implement practices which utilize resources effectively, efficiently, and in an accountable manner while continuing its commitment to fairness and impartiality.

Goals:

- 1.1 Perform judicial duties and administer justice without bias or prejudice.
- 1.2 Ensure the fair and timely resolution of all cases through effective case management.
- 1.3 Utilize caseload and other workload information to manage resources and promote accountability.
- 1.4 Obtain appropriate and stable levels of funding and resources for courts throughout the state.
- 1.5 Encourage the use of consistent practices, procedures, and forms statewide.
- 1.6 Increase the use of constructive and non-adversarial resolutions in family law cases.

Long-Range Issue 2 – Enhance access to justice and court services

Florida’s courts are committed to equal access to justice for all. However, litigation costs, communication barriers, lack of information, complexity, biases, and physical obstructions can create difficulties for those seeking to access the courts to obtain relief. The judicial branch must strive to identify and remove real or perceived barriers to better provide meaningful access to the courts.

Goals:

- 2.1 Minimize economic barriers to court access and services.
- 2.2 Provide useful information about court procedures, available services, forms, and other resources.
- 2.3 Ensure that court procedures and operations are easily understandable and user-friendly.
- 2.4 Collaborate with justice system partners and community organizations to deliver appropriate services.
- 2.5 Reduce communication and language barriers to facilitate participation in court proceedings.
- 2.6 Promote the use of innovative and effective problem-solving courts and alternative dispute resolution processes.

Long-Range Issue 3 – Improve understanding of the judicial process

The judicial branch’s legal authority is a grant by the people, and public trust and confidence in the judicial branch is at the heart of maintaining a democratic society. Promoting public trust and confidence in the courts enhances the effectiveness of court actions, strengthens judicial impartiality, and improves the ability of courts to fulfill their mission. Improved communication, collaboration, and education efforts will better inform the public about the judicial branch’s role, mission, and vision.

Goals:

3.1 Enhance understanding of the purposes, roles, and responsibilities of the judicial branch through education and outreach.

3.2 Promote public trust and confidence in the judicial branch by delivering timely, consistent, and useful information through traditional and innovative communication methods.

3.3 Communicate effectively with all branches and levels of government on justice system issues.

3.4 Coordinate with justice system partners to share information and promote services which further the interests of court users.

Long-Range Issue 4 – Modernize the administration of justice and operation of court facilities

The administration of a state court system serving millions of people each year is a complex undertaking. Managing the court system resources and personnel is further complicated by growing customer expectations, ever more complex legal issues and cases, and rapidly changing technology. The judicial branch’s ability to assess its environment and respond appropriately will enhance the broad range of court services and technology solutions designed to meet the needs of court users.

Goals:

- 4.1 Protect all judges, court personnel, court users, and facilities through effective security, emergency preparedness, and continuity of operations plans.
- 4.2 Safeguard the security, integrity, and confidentiality of court data and technology systems.
- 4.3 Create a compatible technology infrastructure to improve case management and meet the needs of the judicial branch and court users.
- 4.4 Improve data exchange and integration processes with the clerks of court and other justice system partners.
- 4.5 Modernize court processes through automation and expanded self-service options for court users.
- 4.6 Secure sufficient financial resources for technology and innovation to meet current needs and future challenges.
- 4.7 Strengthen and support judicial branch governance and policy development.

Long-Range Issue 5 – Maintain a professional, ethical, and skilled judiciary and workforce

Justice depends on the competence and quality of judges and court employees. These professionals handle complex legal issues and court procedures, address difficult legal and ethical issues, and face increased expectations from court users. Providing advanced levels of education and development will enable those who work within the courts system to effectively perform the challenging work of the courts and meet the needs of those whom they serve.

Goals:

- 5.1 Promote public trust and confidence by maintaining high standards of professionalism and ethical behavior.
- 5.2 Attract, hire, and retain a qualified, ethical, and diverse workforce.
- 5.3 Provide timely education and training to judges and court employees to ensure high-level performance.
- 5.4 Expand the education of judges and court employees to recognize and understand various perspectives of court users on relevant and emerging topics.
- 5.5 Develop technology-based approaches to complement existing education programs for judges and court employees.
- 5.6 Ensure judges and court employees have the technological skills necessary to perform more efficiently.

Objectives and Service Outcomes

Objective 1: The Supreme Court will interpret Florida law, ensure that district court decisions throughout the state are consistent, and ensure that court decisions at all levels of the state courts are consistent with rights and liberties. This process will contribute to the development, clarity, and consistency of the law through opinions that provide the public, other courts, and the legal community with a body of case law. This jurisprudence will provide a level of stability and predictability that allows Floridians to conduct business and personal affairs in accordance with the law of this state. In the execution of its supervisory responsibilities over the state courts and the practice of law, the Supreme Court will ensure the integrity of a legal system capable of meeting the needs of a vibrant, rapidly growing state. In its attention to the rules of practice and procedure, the Supreme Court will ensure that Florida courts are responsive to the complex needs of Floridians.

Outcome: Clearance rate (Florida Supreme Court).

Baseline FY 2002-03	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22	FY 2022-23
97.5%	100.0%	100.0%	100.0%	100.0%	100.0%

Objective 2: The district courts of appeal of Florida will provide the opportunity for thoughtful review of decisions of lower tribunals by multi-judge panels. District courts of appeal will correct harmful errors and ensure that decisions are consistent with our rights and liberties. This process contributes to the development, clarity, and consistency of the law.

Outcome: Clearance rate (District Courts of Appeal).

Baseline FY 2002-03	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22	FY 2022-23
99.3%	100.0%	100.0%	100.0%	100.0%	100.0%

Objective 3: Florida trial courts will protect and declare the rights and responsibilities of the people, uphold and interpret the law, and provide a forum for the just and peaceful resolution of legal and factual disputes.

Outcome: Clearance rate (Trial Courts).

Baseline FY 2002-03	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22	FY 2022-23
92.2%	98.9%	99.1%	99.2%	99.4%	99.5%

Notes:

Beginning in FY 2004-2005, all county court cases were included with circuit court cases in the calculation of clearance rate for all trial courts. The judicial branch has combined the services titled Circuit Courts and County Courts under Court Operations - Trial Courts, as a result of implementation of Revision 7 to Article V of the State Constitution.

Trends and Conditions Statement

The State Courts System's Long-Range Program Plan provides the strategic direction, organizational framework, and context for the judicial branch budget. The planning process used to develop the plan relies on careful consideration of the actions needed to address the external as well as internal forces and conditions that may affect the courts' capabilities in fulfilling the mission. The planning process assesses court issues and priorities, and reviews and justifies activities that will be used to implement priority-based resource allocation decisions.

Florida's state courts serve all of Florida's residents, visitors, businesses, and governmental institutions, either directly or indirectly. A number of external and internal trends contribute to the scope and complexity of challenges facing the courts as they endeavor to fulfill their mission in service to these constituencies.

External Conditions and Forces Affecting Florida Courts

Economic Conditions – Florida's economy is growing stronger. According to Florida's [Department of Economic Opportunity](#), Florida had the 5th highest real gross domestic product (GDP) growth in the nation for 2016. This 3.0 percent increase for 2016 is faster than the national rate of 1.5 percent and outpacing all other large states, including Texas and California.

As of May 2017, the unemployment rate for both Florida and the United States was 4.3 percent. For Florida, this is down 0.6 of a percentage point from a year ago. ([U.S. Department of Labor, Bureau of Labor Statistics, Local Area Unemployment Statistics Program, in cooperation with the Florida Department of Economic Opportunity, Bureau of Labor Market Statistics](#)). The number of jobs in Florida was approximately 8.5 million in May 2017, an increase of 228,000 jobs compared to a year ago. In 2017, the month of May marked the 82nd consecutive month of positive over-the-year job growth. The industry with the most gains included professional and business services followed by leisure and hospitality and education and health services ([Florida Department of Economic Opportunity](#)).

Although Florida's economic picture is improving, financial stress continues for many individuals and businesses in the state. For example, the national average weekly hours of all employees has risen only slightly from 33.7 hours in 2009 to 34.5 hours in June 2017 ([Bureau of Labor Statistics](#)). Florida's average weekly wage has typically been below the U.S. average

(\$1,067). Florida's average weekly wage (\$942) declined between December 2015 and December 2016 by 1.8 percent (\$16) ([Bureau of Labor Statistics](#), fourth quarter 2016). The income gap between the richest and poorest members of society also continues to increase.

These financial stressors can impact state budget decisions. Funding for courts and other public services strive to keep pace with the public's need and demand for services. Florida's court system accounts for less than 1 percent of the state's total budget. When the court system does not have sufficient and stable funding for staff, buildings, technology, or other resources, there is a risk of delays in processing cases. These cases are important to individuals' lives and to the livelihood of businesses. Additionally, with continued economic challenges at the individual and business level, perceptions of access to justice may be negatively affected.

Population / Court User Growth – Florida's population is estimated to be 20.6 million as of June 1, 2016. This is a 9.6 percent increase since June 1, 2010 ([U.S. Census Bureau](#)). As the third most populous state, Florida's population is expected to surpass 25 million in 2040 ([Office of Economic and Demographic Research](#)). Annual population change is expected to remain above 300,000 net new residents through 2021 - a compound growth rate of 1.54 percent. This increase is analogous to the addition of a city similar in size to Tampa each year. ([Office of Economic and Demographic Research](#)).

Between April 2010 and April 2016, Sumter and Osceola Counties saw the greatest population increase, 26.9 percent and 20.2 percent, respectively. ([Office of Economic and Demographic Research](#)). Eleven Florida counties have over half a million residents representing 63.9 percent of Florida's population. Florida's largest judicial circuits include Miami-Dade (Eleventh Judicial Circuit), Broward (Seventeenth Judicial Circuit), and Palm Beach (Fifteenth Judicial Circuit) counties, which are also the three most populous counties in the state and account for almost 29.5 percent of Florida's population. ([Office of Economic and Demographic Research](#)). Florida's Eleventh Judicial Circuit (Miami-Dade County) is the fourth largest trial court in the nation. An increase in court user growth, in proportion to population growth, is anticipated to affect the court system in a variety of ways, including creating a greater demand for access to efficient and effective court services while straining existing limited court resources.

Language Access – According to the [Office of Economic and Demographic Research](#), the percentage of Floridians of Hispanic origin is forecast to increase to nearly 29.1 percent by 2030. Florida’s minority percentage (which includes Hispanics) of the population is 41.9 percent. If current trends continue, by 2030 approximately 6.2 million Floridians older than age five will speak a language other than English at home. Of those 6.2 million, about 2.6 million will speak English less than “very well.” ([Office of Economic and Demographic Research](#)). Florida’s courts face communication challenges daily due to language barriers. Providing access to justice for those with limited English proficiency will enable participants to understand and be understood.

Aging Floridians – Florida faces the challenges of being both a growing state and an aging state. By 2030, over 24.5 percent of Florida’s population will be older than the age of 65. Over the next two decades, Florida’s older population (age 60 and older) is expected to account for over 55.1 percent of Florida’s population growth. ([Office of Economic and Demographic Research](#)). The future aging population comprises not only current residents of Florida who are aging, but also the elders and retirees who have yet to move to Florida.

Services and infrastructure must continue to expand to adequately address the difficulties frequently experienced by seniors, which may include dementia, depression, loss of a spouse, loneliness and isolation, illness, poverty, and physical disabilities. These factors will pose unique challenges to the state and the courts. Based on this “graying” of the population, Florida’s courts may face additional probate and guardianship cases, more identity theft and fraud, increased incidents of elder abuse, and traffic accidents.

Guardianship in particular poses a number of challenges for individuals, their families, and the governmental entities involved in guardianship issues. There has been much discussion nationally and in Florida about safeguards to prevent abuse by guardians. Historically, guardianship poses a number of challenges for Florida courts, including: 1) the process for determination of incapacity; 2) the assessment and assignment of costs associated with guardianship administration; 3) the training and education standards that are applied; 4) the monitoring of guardianships; and 5) the collection of relevant data to do analysis of guardianship issues. Additional challenges for Florida’s courts may include ADA compliance and accommodations for age-related disabilities and limitations, including mental health problems.

Equity and Access – Access to civil justice for low- and moderate-income and disadvantaged people continues to challenge the court system today. According to a [2016 US Census Bureau estimate](#), nearly 16 percent of Florida’s population lives below the poverty level.

A [2016 study](#) commissioned by the Florida Bar Foundation found that every dollar spent on civil legal services for the state’s low-income residents yields more than \$7 in economic impacts. The study found that one of the largest economic impacts of civil legal aid results from assistance in obtaining the federal benefits, child support, wages and unemployment compensation to which Florida residents are entitled, income that is in turn spent within Florida. ([Florida Bar Foundation webpage](#))

The Legal Services Corporation (LSC) is the largest single funder of civil legal services programs for poor people in the United States. Findings from [LSC’s 2017 Justice Gap Report](#) show that 71 percent of low-income households experienced at least one civil legal problem in the last year, including problems with health care, housing conditions, disability access, veterans’ benefits, and domestic violence. The report also found in 2017 that low-income Americans will approach LSC-funded legal aid organizations for support with an estimated 1.7 million problems. They will receive only limited or no legal help for more than half of these problems due to a lack of resources. ([LSC webpage](#))

In Florida, an increasing number of middle class litigants cannot afford an attorney and must navigate the court system without legal representation. Pro se (self-representation) filings continue to rise with litigants representing themselves for a variety of reasons in different types of cases. Pro se litigation is common in family law, small-claims, probate, landlord-tenant, and domestic violence cases. There are a number of contributing factors for the increase: inability to afford a lawyer; simplicity of the court case; mistrust in lawyers; and an “I can do it myself” attitude.

The needs of the self-represented have been well documented for several decades and reports document that not all self-represented litigants are the same; each have diverse personal and case-related needs. This increase has placed a burden on judges, court staff, and court processes and is expected to continue. As a result, courts across the country are re-evaluating their delivery

methods for pro se litigants and developing various forms of assistance to ensure documents and pleadings are legally sufficient and procedural requirements are met.

Furthermore, courts are offering services that are more user-friendly in several ways: simplifying court forms by removing legalese; offering court-sponsored legal advice; developing court-based self-help centers; collaborating with libraries and legal services organizations; providing one-on-one assistance; and developing guides, handbooks, and instructions on how to proceed without a lawyer.

Chief Justice Jorge Labarga of the Florida Supreme Court issued an administrative order in 2016 permanently establishing the Florida Commission on Access to Civil Justice. This commission is designed to address the long-term and complex issues that impede access to the civil justice system by disadvantaged, low-income, and moderate-income Floridians, and represents a co-partnership between the Florida Supreme Court, The Florida Bar, and the Florida Bar Foundation. Since its inception in 2014, the Commission has diligently researched the unmet civil legal needs of disadvantaged, low-income, and moderate-income Floridians and considered Florida's legal assistance delivery system. These efforts have created a forum for collaboration among organizations seeking to improve access to civil justice and heightened awareness of the needs of Florida's citizens.

Internal Conditions and Forces Affecting Florida Courts

Workforce – Attracting, hiring, and retaining highly qualified and competent employees and attracting, retaining, and supporting highly qualified judicial candidates are goals of the Judicial Branch's Long-Range Strategic Plan. Competitive employee pay and opportunities for monetary incentives for excellent service and performance are important for continuing improvements and shoring up of court processes. State Courts System employee pay continues to lag behind competing employers in state and local government. A comprehensive analysis performed by the Office of the State Courts Administrator in 2014, comparing judicial branch average staff salaries for 37 broad job categories to those in State of Florida government agencies, confirmed an 8.95 percent lag behind those overall average salaries.

To help the judicial branch retain highly skilled employees and experience more equity with other government salaries, the Legislature, during the 2014 session, authorized \$8.1 million for year one of a proposed two-year plan for position classification salary adjustments for non-judge court employees. This salary appropriation was designed to encourage employee retention, provide adjustments to promote salary equity between the judicial branch and other governmental entities for similar positions and duties, and provide market-based adjustments necessary to remedy recurring employee recruitment problems for specific job classifications.

Although positively affected by the first-year funding, the salary appropriation for the State Courts System continues to present challenges in providing the necessary flexibility for the branch to respond to dynamic, shifting employment market factors. Securing funding for year two of the staff pay plan remains a top priority.

As Florida's economy continues to improve, the employment environment will become increasingly competitive. The judicial branch must retain and recruit top talent in all of its elements to ensure that justice is served in the most efficient and effective manner to the people of Florida. Attracting and retaining highly capable staff will require fair and competitive compensation and a work environment that meets their needs.

There are currently four generations in today's workforce, each with different perspectives, traits, work habits, and communication styles and methods. A multigenerational workforce will affect all facets of court operations from recruitment and retention to education methodologies to court processes to a cooperative work climate. As a new generation of energized and technology-friendly workers enter and rise in the courts, rapid changes and innovative improvements can be expected in court administration. Due to rapid changes in technology, maintaining effective and successful technology initiatives depends on recruiting, developing, and retaining highly competent staff and securing necessary funds to support judicial branch technology investments.

Technology – Information technology plays an elemental role in most every area of court business – including electronic filing, case management, document management and imaging, workflow management, digital court reporting, remote court interpreting, and public Internet access to court-related materials and information. Florida's courts rely increasingly on information technology to support their day-to-day operations. Advances in the use of

technology can improve and enhance the efficiency, effectiveness, and timeliness of those processes which are critical to the management of cases and the court's adjudicatory function.

The trial courts have undergone a substantial technology transformation affecting the way in which the judicial branch functions and meets the needs of its customers – the individuals and businesses who rely upon the courts for the administration of justice and the provision of due process – and those who work in the court system. Attorneys are filing cases electronically, judges are beginning to work with electronic case files, and clerks are running their business processes using automation and electronic forms and documents. Today, technology is inherent and inextricably connected to the daily operations of the judiciary.

As the State Courts System transitions from a paper to a “digital world”, up-to-date technology is required for the court system to fulfill its constitutional responsibility to the public. While the judicial branch continues to develop and implement innovative technology solutions, it also faces some significant challenges, primarily because funding for court technology falls under the jurisdiction of each of the 67 boards of county commissioners. As a result, technology resources differ from one county to another, and the level of information and the services that courts offer can vary.

In 2015, the Florida Trial Court Technology Strategic Plan was developed by the Trial Court Budget Commission and adopted by the Florida Supreme Court to provide a comprehensive funding solution to address funding challenges and the future technology needs of the trial courts. The Florida Trial Court Technology Strategic Plan: 2015-2019 establishes objectives with the purpose of developing a business enterprise approach to addressing the technology needs of the State Courts System. The plan: 1) provides a comprehensive view of technology; 2) acknowledges that technology has and will continue to redefine how the courts use information to make decisions; 3) considers technology needs of the trial courts now and in the future; 4) creates a flexible system that can evolve with technology and the public's needs; 5) ensures that all citizens receive access to at least a minimum level of services, regardless of geography; and 6) provides consistent access to and availability of data across counties and circuits.

State funding for technology, to supplement county funding, will ensure that all circuits in Florida have the basic essential technology infrastructure in place to provide equal justice to all

Floridians. The judicial branch sought \$25.4 million during the 2017 legislative session to address critical trial court technology needs. This request was not funded and the need remains for a solution to address the technology capabilities of the State Courts System.

In 2018, the judicial branch will seek funding to support its comprehensive technology plan for the trial courts. A statewide funding method that is equitably allocated to implement a minimum level of technology services assures that none of Florida's 20 circuits or 67 counties are left behind. This minimum level of technology services includes bandwidth, core function technology services, and staff support needed to operate and maintain these systems. Currently, multi-county circuits have difficulty sharing resources across county boundaries and many technology initiatives require dedicated staff support. Citizens in different counties may not have comparable access to minimum standard core services. Additional bandwidth is also needed to accommodate e-filing mandates, increased web-based services, and digital traffic. Without adequate technology and a stable funding source, it is impossible to provide a well-managed court system to properly and fairly serve Florida's citizens. Following are summaries of key court technology initiatives.

eFiling - Florida continues to make improvements to the Florida Courts eFiling Portal (Portal), contributing to the development of one of the country's most advanced eFiling systems. The electronic transmission and storage of court records offer efficiencies in both speed and cost to allow for improved judicial case management. The Portal is a statewide access point for electronic access and transmission of court records to and from the Florida courts.

Since 2011, attorneys filing in Florida courts have been required to file court documents electronically through the Portal; volumes are high, averaging 62,000 filings a day with 1.3 million submissions per month. Improving access to the Portal continued with the creation of additional filer roles (self-represented litigants, mediators, process servers, mental health professionals, and more). The number of registered filers exceeded 159,000 at the end of February 2017.

Since the self-represented litigant role launched in 2014, the number of registered filers with this designation has steadily increased and today makes up 43,000 of the Portal's 122,000 users ([E-Filing Authority 2015-16 Annual Report](#)).

Court Application Processing System (CAPS) – A critical corollary to eFiling court documents is the implementation of a system that enables judges and court staff to view and respond to those documents electronically to enhance the management of cases. The CAPS is a computer application system designed for in-court and in-chambers use by trial court judges and court staff, allowing them to work electronically on cases from any location and across many devices and data sources. It provides judges with rapid and reliable access to case information by providing access to and use of case files and other data. Judges can schedule and conduct hearings, adjudicate disputes, and record and report judicial activity. The CAPS allows judges to prepare, electronically sign, file, and issue orders. The system continues to evolve as additional capabilities are added to improve the efficiency of court processes. The Florida Courts Technology Commission (FCTC) has a CAPS Certification Subcommittee working to develop new functional requirements for these systems to meet the ongoing needs of the court.

Implementation of CAPS is essential as it has the potential to serve as the framework for a fully automated trial court case management system, which allows for improved efficiency in judicial decision-making. Substantial progress has been made to implement CAPS across the state. As of May 2017, 60 counties have fully deployed their CAPS systems in one or more divisions that allow the judiciary to have online access to their cases. Of the remaining seven counties, four counties anticipate deployment by December 2017, and the remaining three counties have limited resources to implement and sustain their CAPS systems and are not able to expand to all divisions at this time.

Electronic Florida Appellate Courts Technology Solution – Currently, two appellate court e-filing and case management solutions are in use – eFACTS and iDCA/eDCA. The Supreme Court is using eFACTS exclusively, while the five DCAs are using a hybrid of eFACTS and iDCA/eDCA. A project is underway to unify these applications and combine them into a single eFACTS system that leverages the best features of each. The system offers document management, desktop scanning, tasking/workflow

management, calendaring, voting, recusal tracking, case management, person/entity management, integrated electronic filing, OCR (Optical Character Recognition), electronic file stamping, and a variety of reporting solutions. Developing improvements to facilitate the integration of eFACTs and iDCA/eDCA systems along with meeting the immediate needs of the appellate courts is an ongoing effort.

eServices – Consumers are increasingly using self-service technologies for a variety of transactions, making self-service a part of our everyday lives. The government’s use of eServices can improve accessibility, reduce cost, and streamline processes. Courts are re-examining delivery methods of services to better meet the needs of the public and strengthen accountability and responsiveness. Incorporating technology as part of the court’s business strategy leads to online services that enhance the court business model from principally in-person contact to online, self-service transactions that enable users to access services from home rather than having to travel to the courthouse. As Internet applications become more highly developed and users more sophisticated, courts of the future will need to continue to assess and adapt business processes to meet customer expectations and dispense justice. While improving access to information, it is the focus of the Supreme Court to ensure the protection of sensitive data and provide the appropriate access to information. Part of that protection strategy includes information technology security and disaster recovery planning.

Web Services & Mobile Technologies – Working in sync with eServices is the need to improve web services for the mobile environment. Forty percent of smartphone owners use a mobile device to look up government services or information ([Pew Research Center](#)). Improving or enhancing court websites to function properly on mobile devices, developing mobile device friendly websites and mobile applications to improve access to information and services, and adapting to new technologies and web services are a few ways courts can meet growing customer expectations. According to the [Pew Research Center](#), nearly 77 percent of Americans own a smartphone, and a growing number – especially lower income – rely on them for Internet access. Smartphones and other mobile devices also offer the use of apps (applications) to access and interact with information and services using features that websites do not offer. In another [Pew](#)

[Research Center](#) study from 2016, 68 percent of smartphone users surveyed revealed they access apps on their phone several times a day, and 27 percent say they use them “continuously.” As smartphones continue to get smarter, and the use of mobile devices continues to grow, so too will the public’s expectations for immediate access to online court information and services in a mobile environment. Improving web services for the mobile environment can increase access to courts and the judicial process.

Due Process Services:

Remote Interpreting – According to the U.S. Census Bureau, approximately 27 percent of Florida’s population are persons with limited English proficiency (LEP). Florida’s state courts face multiple challenges in addressing the need for quality interpreting services to ensure the constitutional right of access to justice. Remote court interpreting represents an opportunity to deliver interpreting services in an alternative way that benefits court participants, interpreters, courts, and taxpayers alike.

Florida’s courts have been actively seeking ways to optimize court interpreting resources through the use of technology and have requested funding to expand remote interpreting services across the state in order to provide a more consistent level of interpreting services at a potentially lower per-incident cost. Trying to meet all language needs using only interpreters who can physically be in the court is neither practical nor economical. While our state’s large population centers are home to more interpreters, rural areas lack the same resources. In 2014, the Florida Legislature appropriated \$100,000 to initiate a remote interpreting technology pilot across five judicial circuits, as well as the central state courts administrative office. Additionally, a partnership with a key technology provider contributed ongoing development and systems engineering analysis. To assess the success of the pilot, several court committees comprised of judges and court administrators were engaged statewide to refine the pilot approach and offer recommendations for full deployment. Through these efforts, the judicial branch has achieved a new business model to help the state courts overcome these obstacles.

Digital Court Reporting - Court reporting is an integral component to ensuring due process and the constitutional right of access to justice. Court reporting is the creation and preservation of a record of words spoken in court and, when necessary, provides their timely and accurate transcription if an appeal is filed. Funding to support technological systems comprising audio/video hardware and software will support the delivery of these services in criminal and other court proceedings in which a person's fundamental rights are at stake.

Digital court reporting represents an economical alternative to traditional in-person services in many court proceedings. While stenographic recording remains a critical form of court reporting in particular kinds of cases, selective implementation of digital court recording technologies has assisted the trial courts in obtaining efficiencies and addressing the diminishing supply of stenographic firms willing to do business with the courts. Although funded by the state, court reporting technology in the trial courts has not been refreshed for many years, putting circuits at risk for large system failures.

Privacy and Public Access to Information – Florida provides public access to a range of documents through its broad public records policy. Protecting the privacy interests of both individuals and corporations while simultaneously providing public access to court records is an ongoing challenge for the courts and public agencies. The advancement of technology has raised complex issues regarding privacy, document certification, and systems interoperability, as both state and federal judiciaries have adopted the Internet as a means through which to display documents and provide direct, rapid, and convenient access to official court information.

Statewide initiatives now make certain electronic case documents and public records available via the Internet. Placing court records online creates the risk of providing sensitive information to a large audience, potentially enabling misuse and leading to fraudulent acts, identity theft, and employment and credit problems. The judicial branch continues to refine and update its security practices to ensure that the confidentiality,

integrity, and security of court records and information are not compromised while providing appropriate levels of access and availability.

Performance Measures (Accountability) – Courts have long recognized a need to be more efficient and to make administrative structures and processes more effective. The evolution of performance-measurement tools that can be applied by courts has continued, focusing on outcome measurement that provides practical information for courts to improve their operations. The data requirements of performance measurement will provoke a change in management-information systems in courts, as older management systems are very limited in their ability to capture performance indicators and provide useful management reports.

Court system challenges, at both the local and state levels, require an integrated approach to data management. The essential data the court system needs to improve its processes, manage operations, and respond to external pressures cannot be provided by the current fragmented case management and summary reporting systems. Florida's State Courts System has embarked on an integrated project that enhances the ability of judges and case managers to electronically process and manage cases. The project also assists chief and administrative judges and court managers in the effective management of court operations and resources. The project has two major and interrelated components: 1) CAPS implementation, which focuses on case management services for judges (see CAPS above); and 2) the Judicial Data Management Services (JDMS) initiative, which focuses on data and analysis services for court managers.

The JDMS will develop a computing environment to provide state-level data management services to all elements of the court system. Those services include data consolidation and standardization services, reporting services, processing services, and data warehouse and analytical services. Specifically, the JDMS will benefit judges, court managers, and all users of the court system by providing meaningful data and analysis to: 1) improve adjudicatory outcomes through case management and program evaluation; 2) increase operational efficiency through efficient use of share resources; and 3) support organizational priorities through legislative resource and budgetary requests. JDMS will enhance the ability of the state courts system to provide court-related data to assist policy makers in evaluation policy and budget options. To do this, the state courts system is working to define and implement enhanced performance measures to improve data management, accountability, transparency, and cost

effectiveness. By improving branch performance, providing insight into underperforming programs, and highlighting best practices, performance metrics have the potential to create cost efficiencies. Performance measures provide a structured means for courts to communicate their message to partners in government and the public.

Court Security – Court security is fundamental to our system of justice. People who conduct court business or participate as jurors and witnesses have an expectation of safety. However, operating a court building is by its nature a risky business. Inherent to operation of a justice system and the administration of disputes, court buildings can be seen as important symbolic targets for those who wish to cause harm. Unfortunately, recent incidents of violence in federal and state courts, resulting in injury and death, have affected the public’s perception of safety. The potential for terrorist attacks has compounded concerns about vulnerabilities and has heightened security awareness in all facilities. Court-related security incidents have included shootings, bombings, bomb threats, arson attacks, knifings, murder-for-hire and bomb plots, violent assaults, prisoner escapes, and various courtroom/courthouse disruptions. The Center for Judicial and Executive Security has compiled a listing of security incidents in court buildings throughout the country. From 2005-2012, 406 incidents have been documented throughout the United States; 23 of those incidents occurred in Florida. Court incidents have a profound effect on the administration of justice. ([Bureau of Justice Assistance](#)). If the courts are to preserve constitutional rights and maintain an orderly system of justice, effective security is essential. Disturbances also undermine public confidence in and respect for the legal process.

Communication – Changes in communications and communications technology are altering the way people seek out and receive information; transforming the way people interact with, view, and understand the world. Improving court communication methods provides opportunities for courts to communicate effectively; promote openness, transparency, and accountability; and, provide greater access to court services and information. Courts must devote time and resources to improve court communication and outreach efforts. Because public knowledge of the court system is low, many citizens find courts and the judicial branch confusing. The public’s failure to understand court processes and the role of the judiciary may result in frustration and lost productivity for court users, judges, and court staff. Educating the public about the role, functions, and accomplishments of the judicial branch and enhancing public information and

outreach efforts are goals of the Judicial Branch's Long-Range Strategic Plan. Courts today must adapt to society's new ways of communicating to inform, educate, and respond to the needs of the public to protect the integrity of the judicial process and maintain respect for the rule of law. Florida's judicial branch, like court systems across the nation, has been touched by sweeping new challenges and pressures. Guided by the mission, vision, and Long-Range Strategic Plan for the Florida Judicial Branch, courts will continue to rise to meet those challenges while maintaining the purposes and fundamental values of the courts.

Judicial Branch State Courts System

Performance Measures and Standards
LRPP Exhibit II

LRPP Exhibit II – Performance Measures and Standards

Department: STATE COURTS SYSTEM	Department No: 22
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Program: Supreme Court	Code: 22010000
Service/Budget Entity: Court Operations – Supreme Court	Code: 22010100

Note: Approved primary service outcomes must be listed first.

Approved Performance Measures for FY 2017-18 (Words)	Approved Standards for FY 2016-17 (Numbers)	Prior Year Actual FY 2016-17 (Numbers)	Approved Standards for FY 2017-18 (Numbers)	Requested FY 2018-19 Standard (Numbers)
Clearance rate (all case types)	100.0%	107.8%	100.0%	100.0%
Number of cases disposed (all case types)	2,700	2,573	2,730	2,536
Percent of initial death penalty appeal cases disposed within 2 years of filing	30.5%	15.2%	33.1%	23.4%
Percent of initial death penalty appeal cases disposed within 365 days of conference/oral argument date	71.3%	39.4%	70.2%	59.2%
Clearance rate for initial death penalty appeals	100.0%	1,650.0%	100.0%	100.0%
Number of initial death penalty appeal cases disposed	16	33	13	18
Percent of post-conviction death penalty cases disposed within 365 days of filing	38.7%	45.9%	44.0%	42.2%
Clearance rate for post-conviction death penalty cases	100.0%	96.7%	100.0%	100.0%
Number of post-conviction death penalty cases disposed	76	146	68	89
Percent of other mandatory review jurisdiction cases disposed within 365 days of filing	89.4%	69.6%	77.8%	71.0%
Clearance rate for other mandatory review jurisdiction cases	100.0%	135.3%	100.0%	100.0%
Number of other mandatory review jurisdiction cases disposed	64	23	53	34
Percent of discretionary review jurisdiction cases disposed within 365 days of filing	86.1%	83.6%	83.9%	85.8%
Clearance rate for discretionary review jurisdiction cases	100.0%	112.5%	100.0%	100.0%
Number of discretionary review jurisdiction cases disposed	1,087	1,061	1,044	1,014
Percent of non-death penalty original writ petition cases disposed within 365 days of filing	97.9%	100.0%	98.4%	99.9%

Approved Performance Measures for FY 2017-18 (Words)	Approved Standards for FY 2016-17 (Numbers)	Prior Year Actual FY 2016-17 (Numbers)	Approved Standards for FY 2017-18 (Numbers)	Requested FY 2018-19 Standard (Numbers)
Clearance rate for non-death penalty original writ petition cases	100.0%	102.3%	100.0%	100.0%
Number of non-death penalty original writ petition cases disposed	942	829	984	870
Percent of Florida Bar cases disposed within 365 days of filing	75.9%	91.2%	83.8%	89.8%
Clearance rate for Florida Bar cases	100.0%	103.7%	100.0%	100.0%
Number of Florida Bar cases disposed	372	363	417	381
Percent of other original jurisdiction cases disposed within 365 days of filing	84.9%	91.5%	87.8%	91.4%
Clearance rate for other original jurisdiction cases	100.0%	103.5%	100.0%	100.0%
Number of other original jurisdiction cases disposed	144	118	150	130
Number of cases supported	3,950	3,164	3,980	3,387
Number of cases maintained	3,950	3,164	3,980	3,387
Square footage secured	196,710	196,710	196,710	196,710
Square footage maintained	196,710	196,710	196,710	196,710

Notes:

1. Statistics may fluctuate significantly from year to year due to many factors. The severity of the fluctuations is greater in the case types with low volume.
2. The "Clearance Rate" is a calculation of the number of cases disposed divided by the number of cases filed in the same year. The clearance rate has a reasonable ease of calculation, is a useful measure of the responsiveness of a court to the demand for services, and is nationally recognized as a measure of court performance.
3. Columns labeled as "Approved" standards provide the final legislatively approved figures for the budget year identified.
4. The "Requested FY 2018-19" column correspond to the official Judicial Branch Legislative Budget Request for FY 2018-19 and does not represent a goal for the court. It is simply an estimate of the amount of activity expected to occur during FY 2018-19. In addition, the clearance rates for "Requested FY 2018-19" are set to 100.0%.
5. Substantial delay is caused in initial death penalty appeals by difficulties in getting transcripts prepared due to lack of resources at the trial court level.
6. Florida Bar cases are referred to a referee for findings of fact and recommendations on legal issues. Pending case time includes the time the matter is pending before the referee.
7. The Fiscal Year 2016-17 clearance rate of 1,650% for initial death penalty appeals is an anomaly due to significantly lower number of new appeals that year as a result of the U.S. Supreme Court opinion in Hurst v. Florida. In Fiscal Year 2016-17 there were only two cases filed but 33 dispositions.

LRPP Exhibit II – Performance Measures and Standards

Department: STATE COURTS SYSTEM	Department No: 22
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Program: Supreme Court	Code: 22010000
Service/Budget Entity: Executive Direction and Support Services	Code: 22010200

Note: Approved primary service outcomes must be listed first.

Approved Performance Measures for FY 2017-18 (Words)	Approved Prior Year Standard FY 2016-17 (Numbers)	Prior Year Actual FY 2016-17 (Numbers)	Approved Standards for FY 2017-18 (Numbers)	Requested FY 2018-19 Standard (Numbers)
Percent of administrative costs compared to total state courts system costs	2.5%	2.4%	2.6%	3.5%
Percent of administrative positions compared to total state courts system positions	4.3%	4.3%	4.3%	4.3%
Number of judicial and court staff education contact hours	72,438	64,159	72,438	64,159
Number of professionals certified	3,234	2,885	3,022	2,694
Number of cases analyzed	61,065	61,065	61,065	61,065
Number of analyses conducted	11,037	12,481	11,847	13,073

- Notes:
1. Statistics may fluctuate significantly from year to year due to many factors. The severity of the fluctuations is greater in the case types with low volume.
 2. Columns labeled as “Approved” standards provide the final legislatively approved figures for the budget year identified.
 3. The “Requested FY 2018-19” column corresponds to the official Judicial Branch Legislative Budget Request for FY 2018-19 and does not represent a goal. It is simply an estimate of the amount of activity expected to occur during FY 2018-19.

LRPP Exhibit II – Performance Measures and Standards

Department: STATE COURTS SYSTEM	Department No: 22
Program: District Courts of Appeal	Code: 22010000
Service/Budget Entity: Appellate Courts	Code: 22100600

Note: Approved primary service outcomes must be listed first.

Approved Performance Measures for FY 2017-18 (Words)	Approved Prior Year Standard FY 2016-17 (Numbers)	Prior Year Actual FY 2016-17 (Numbers)	Approved Standards for FY 2017-18 (Numbers)	Requested FY 2018-19 Standard (Numbers)
Clearance rate (all case types)	100.0%	105.0%	100.0%	100.0%
Number of cases disposed (all case types)	25,563	23,604	24,943	24,478
Median number of days from filing criminal appeals to disposition	232	219	220	216
Median number of days from filing of criminal petitions to disposition	49	48	49	48
Clearance rate for criminal appeals and petitions	100.0%	105.2%	100.0%	100.0%
Percent of criminal appeals and petitions cases disposed within 180 days of oral argument or conference	98.1%	98.1%	98.1%	98.0%
Median number of days from filing of non-criminal appeals to disposition	224	229	226	230
Median number of days from filing of non-criminal petitions to disposition	65	69	69	69
Clearance rate for non-criminal appeals and petitions	100.0%	104.8%	100.0%	100.0%
Percent of non-criminal appeals and petitions cases disposed within 180 days of oral argument or conference	96.3%	95.3%	96.4%	96.1%
Number of records maintained	40,845	36,948	40,124	38,787
Number of employees administered	433.5	433.5	433.5	433.5
Square footage secured	1,334,712	1,334,712	1,334,712	1,334,712
Square footage maintained	1,334,712	1,334,712	1,334,712	1,334,712

Notes:

1. Statistics may fluctuate significantly from year to year due to many factors. The severity of the fluctuations is greater in the case types with low volume.
2. The “Clearance Rate” is a calculation of the number of cases disposed divided by the number of cases filed in the same year. The clearance rate has a reasonable ease of calculation, is a useful measure of the responsiveness of a court to the demand for services, and is nationally recognized as a measure of court performance.
3. Columns labeled as “Approved” standards provide the final legislatively approved figures for the budget year identified.
4. The “Requested FY 2018-19” column corresponds to the official Judicial Branch Legislative Budget Request for FY 2018-19 and does not represent a goal. It is simply an estimate of the amount of activity expected to occur during FY 2018-19.

LRPP Exhibit II – Performance Measures and Standards

Department: STATE COURTS SYSTEM	Department No: 22
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Program: Trial Courts	Code: 22300000
Service/Budget Entity: Court Operations – Trial Courts	Code: 22300100

Note: Approved primary service outcomes must be listed first.

Approved Performance Measures for FY 2017-18 (Words)	Approved Prior Year Standard FY 2016-17 (Numbers)	Prior Year Actual FY 2016-17 (Numbers)	Approved Standards for FY 2017-18 (Numbers)	Requested FY 2018-19 Standard (Numbers)
Clearance rate (all case types)	100.4%	99.1%	98.7%	98.9%
Number of cases disposed (all case types)	3,188,587	3,108,682	3,016,638	2,969,549
Clearance rate for circuit – criminal	100.0%	98.4%	100.0%	100.0%
Number of circuit – criminal cases disposed	176,369	167,477	164,267	164,267
Clearance rate for circuit – general civil	135.0%	120.6%	100.0%	100.0%
Number of circuit – general civil cases disposed	254,350	191,212	168,140	168,140
Clearance rate for circuit – domestic relations	100.0%	103.8%	100.0%	100.0%
Number of circuit – domestic relations cases disposed	229,864	228,755	230,758	230,758
Clearance rate for circuit – probate and guardianship	100.0%	97.3%	100.0%	100.0%
Number of circuit – probate and guardianship cases disposed	110,572	111,598	117,959	117,959
Clearance rate for circuit – juvenile delinquency	100.0%	113.9%	100.0%	100.0%
Number of circuit – juvenile delinquency cases disposed	39,683	39,441	37,253	37,253
Clearance rate for circuit – juvenile dependency	100.0%	94.9%	100.0%	100.0%
Number of circuit – juvenile dependency cases disposed	14,366	12,877	13,958	13,958
Number of employees administered	3,627	3,549	3,710	3,681
Number of jurors who serve	NA	NA	NA	NA
Percent of administrative costs compared to total trial court costs	5.9%	6.3%	5.9%	5.9%
Number of hours reported or recorded (court reporting)	560,465	512,523	540,812	493,116
Number of evaluations completed (competency and other)	22,363	18,203	19,369	18,077
Number of interpreting events	344,955	225,696	255,184	195,331
Number of family sessions mediated	25,472	25,346	26,032	25,457

Approved Performance Measures for FY 2017-18 (Words)	Approved Prior Year Standard FY 2016-17 (Numbers)	Prior Year Actual FY 2016-17 (Numbers)	Approved Standards for FY 2017-18 (Numbers)	Requested FY 2018-19 Standard (Numbers)
Number of county court sessions mediated	38,295	30,533	32,880	30,527
Number of magistrate hearings docketed	TBD	TBD	TBD	TBD
Number of child support hearing officer hearings docketed	142,354	120,413	132,944	112,645
Number of traffic infraction hearing officer hearings docketed	TBD	TBD	TBD	TBD
Clearance rate for county – criminal	97.3%	99.7%	100.4%	99.6%
Number of county – criminal cases disposed	643,775	581,285	580,690	575,774
Clearance rate for county – civil	99.7%	98.5%	97.7%	99.7%
Number of county – civil cases disposed	459,294	430,802	412,328	421,018
Clearance rate for county – civil traffic	97.4%	95.9%	97.4%	97.6%
Number of county – civil traffic cases disposed	1,260,314	1,345,235	1,291,285	1,240,422

Notes:

1. Requesting the Approved Performance Measure, “Number of jurors who serve,” is removed from Court Operations – Trial Courts. The budget related to this measure has been moved to the Clerks of Court.
2. Statistics may fluctuate significantly from year to year due to many factors. The severity of the fluctuations is greater in the case types with low volume.
3. The “Clearance Rate” is a calculation of the number of cases disposed divided by the number of cases filed in the same year. The clearance rate has a reasonable ease of calculation, is a useful measure of the responsiveness of a court to the demand for services, and is nationally recognized as a measure of court performance.
4. It is often impossible for county courts to reach a “Clearance Rate” of 100.0% due to factors such as defendants failing to appear, civil proceeding participants not following through after filings, etc.
5. At this time, all data are not available for trial court activity in FY 2016-17. Therefore, the “Prior Year Actual FY 2016-17” statistics are estimates based on the most available data.
6. Columns labeled as “Approved” standards provide the final legislatively approved figures for the budget year identified.
7. The “Requested FY 2018-19” column corresponds to the official Judicial Branch Legislative Budget Request for FY 2018-19 and does not represent a goal for the court. It is simply an estimate of the amount of activity expected to occur during FY 2018-19.

LRPP Exhibit II – Performance Measures and Standards

Department: STATE COURT SYSTEM	Department No: 22
Program: Judicial Qualifications Commission	Code: 22350000
Service/Budget Entity: Judicial Qualifications Commission Operations	Code: 22350100

Note: Approved primary service outcomes must be listed first.

Approved Performance Measures for FY 2017-18 (Words)	Approved Prior Year Standard FY 2016-17 (Numbers)	Prior Year Actual FY 2016-17 (Numbers)	Approved Standards for FY 2017-18 (Numbers)	Requested FY 2019-19 Standard (Numbers)
Clearance rate	99.7%	108.3%	98.3%	102.4%
Number of complaints disposed	725	721	768	670

Notes:

1. Statistics may fluctuate significantly from year to year due to many factors. The severity of the fluctuations is greater in the case types with low volume.
2. The “Clearance Rate” is a calculation of the number of cases disposed divided by the number of cases filed in the same year. The clearance rate has a reasonable ease of calculation, is a useful measure of the responsiveness of a court to the demand for services, and is nationally recognized as a measure of court performance.
3. Columns labeled as “Approved” standards provide the final legislatively approved figures for the budget year identified.
4. The “Requested FY 2018-19” column corresponds to the official Judicial Branch Legislative Budget Request for FY 2018-19 and does not represent a goal. It is simply an estimate of the amount of activity expected to occur during FY 2018-19.

Judicial Branch State Courts System

Assessment of Performance for Approved
Performance Measures
LRPP Exhibit III

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Supreme Court
Service/Budget Entity: Court Operations – Supreme Court
Measure: Number of cases disposed (all case types)

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
2,700	2,573	-127	-4.7%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Supreme Court

Service/Budget Entity: Court Operations – Supreme Court

Measure: Percent of initial death penalty appeal cases disposed within 2 years of filing

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
30.5%	15.2%	-15.3%	-50.2%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Supreme Court

Service/Budget Entity: Court Operations – Supreme Court

Measure: Percent of initial death penalty appeal cases disposed within 365 days of conference/oral argument date

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
71.3%	39.4%	-31.9%	-44.7%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Supreme Court

Service/Budget Entity: Court Operations – Supreme Court

Measure: Clearance rate for post-conviction death penalty cases

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
100.0%	96.7%	-3.3%	-3.3%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Supreme Court

Service/Budget Entity: Court Operations – Supreme Court

Measure: Percent of other mandatory review jurisdiction cases disposed within 365 days of filing

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
89.4%	69.6%	-19.8%	-22.1%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Supreme Court

Service/Budget Entity: Court Operations – Supreme Court

Measure: Number of other mandatory review jurisdiction cases disposed

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
64	23	-41	-64.1%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Supreme Court

Service/Budget Entity: Court Operations – Supreme Court

Measure: Percent of discretionary review jurisdiction cases disposed within 365 days of filing

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
86.1%	83.6%	-2.5%	-2.9%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Supreme Court

Service/Budget Entity: Court Operations – Supreme Court

Measure: Number of discretionary review jurisdiction cases disposed

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
1,087	1,061	-26	-2.4%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Supreme Court

Service/Budget Entity: Court Operations – Supreme Court

Measure: Number of non-death penalty original writ petition cases disposed

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
942	829	-113	-12.0%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Supreme Court
Service/Budget Entity: Court Operations – Supreme Court
Measure: Number of Florida Bar cases disposed

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
372	363	-9	-2.4%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Supreme Court
Service/Budget Entity: Court Operations – Supreme Court
Measure: Number of other original jurisdiction cases disposed

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
144	118	-26	-18.1%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Supreme Court
Service/Budget Entity: Court Operations – Supreme Court
Measure: Number of cases supported

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
3,950	3,164	-786	-19.9%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Supreme Court
Service/Budget Entity: Court Operations – Supreme Court
Measure: Number of cases maintained

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
3,950	3,164	-786	-19.9%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Supreme Court

Service/Budget Entity: Executive Direction and Support Services

Measure: Percent of administrative costs compared to total state courts system costs

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
2.5%	2.4%	-0.1%	-4.0%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Supreme Court

Service/Budget Entity: Executive Direction and Support Services

Measure: Number of judicial and court staff education contact hours

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
72,438	64,159	8,279	-11.4%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Supreme Court
Service/Budget Entity: Executive Direction and Support Services
Measure: Number of professionals certified

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
3,234	2,885	-349	-10.8%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: District Courts of Appeal
Service/Budget Entity: Appellate Courts
Measure: Number of cases disposed (all case types)

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
25,563	23,604	-1,959	-7.7%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: District Courts of Appeal
Service/Budget Entity: Appellate Courts
Measure: Median number of days from filing criminal appeals to disposition

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
232	219	-13	-5.6%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: District Courts of Appeal
Service/Budget Entity: Appellate Courts
Measure: Median number of days from filing criminal petitions to disposition

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
49	48	-1	-2.0%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: District Courts of Appeal
Service/Budget Entity: Appellate Courts
Measure: Percent of non-criminal appeals and petitions cases disposed within 180 days of oral argument or conference

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
96.3%	95.3%	-1.0%	-1.0%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: District Courts of Appeal
Service/Budget Entity: Appellate Courts
Measure: Number of records maintained

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
40,845	36,948	-3,897	-9.5%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Trial Courts
Service/Budget Entity: Court Operations – Trial Courts
Measure: Clearance rate (all case types)

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
100.4%	99.1%	-1.3%	-1.3%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Trial Courts
Service/Budget Entity: Court Operations – Trial Courts
Measure: Number of cases disposed (all case types)

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
3,188,587	3,108,682	-79,905	-2.5%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Trial Courts
Service/Budget Entity: Court Operations – Trial Courts
Measure: Clearance rate for circuit – criminal

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
100.0%	98.4%	-1.6%	-1.6%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Trial Courts
Service/Budget Entity: Court Operations – Trial Courts
Measure: Number of circuit – criminal cases disposed

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
176,369	167,477	-8,892	-5.0%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Trial Courts
Service/Budget Entity: Court Operations – Trial Courts
Measure: Clearance rate for circuit – general civil

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
135.0%	120.6%	-14.4%	-10.7%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Trial Courts
Service/Budget Entity: Court Operations – Trial Courts
Measure: Number of circuit – general civil cases disposed

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
254,350	191,212	-63,138	-24.8%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Trial Courts

Service/Budget Entity: Court Operations – Trial Courts

Measure: Number of circuit – domestic relations cases disposed

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
229,864	228,755	-1,109	-0.5%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Trial Courts

Service/Budget Entity: Court Operations – Trial Courts

Measure: Clearance rate for circuit – probate and guardianship

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
100.0%	97.3%	-2.7%	-2.7%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Trial Courts

Service/Budget Entity: Court Operations – Trial Courts

Measure: Number of circuit – juvenile delinquency cases disposed

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
39,683	39,411	-242	-0.6%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Trial Courts
Service/Budget Entity: Court Operations – Trial Courts
Measure: Clearance rate for circuit – juvenile dependency

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
100.0%	94.9%	-5.1%	-5.1%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Trial Courts

Service/Budget Entity: Court Operations – Trial Courts

Measure: Number of circuit – juvenile dependency cases disposed

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
14,366	12,877	-1,489	-10.4%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Trial Courts
Service/Budget Entity: Court Operations – Trial Courts
Measure: Number of employees administered

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
3,627	3,549	-78	-2.2%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Trial Courts

Service/Budget Entity: Court Operations – Trial Courts

Measure: Number of hours reported or recorded (court reporting)

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
560,465	512,523	-47,942	-8.6%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Trial Courts

Service/Budget Entity: Court Operations – Trial Courts

Measure: Number of evaluations completed (competency and other)

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
22,363	18,203	-4,160	-18.6%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Trial Courts
Service/Budget Entity: Court Operations – Trial Courts
Measure: Number of interpreting events

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
344,955	225,696	-119,259	-34.6%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Trial Courts
Service/Budget Entity: Court Operations – Trial Courts
Measure: Number of family sessions mediated

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
25,472	25,346	-126	-0.5%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Trial Courts
Service/Budget Entity: Court Operations – Trial Courts
Measure: Number of county court sessions mediated

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
38,295	30,533	-7,762	-20.3%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System

Program: Trial Courts

Service/Budget Entity: Court Operations – Trial Courts

Measure: Number of child support hearing officer hearings docketed

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
142,354	120,413	-21,941	-15.4%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Trial Courts
Service/Budget Entity: Court Operations – Trial Courts
Measure: Number of county – criminal cases disposed

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
643,775	581,285	-62,490	-9.7%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Trial Courts
Service/Budget Entity: Court Operations – Trial Courts
Measure: Clearance rate for county - civil

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
99.7%	98.5%	-1.2%	-1.2%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Trial Courts
Service/Budget Entity: Court Operations – Trial Courts
Measure: Number of county – civil cases disposed

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
459,294	430,802	-24,492	-6.2%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Trial Courts
Service/Budget Entity: Court Operations – Trial Courts
Measure: Clearance rate for county – civil traffic

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
97.4%	95.9%	-1.5%	-1.5%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal for the court. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT

Department: State Courts System
Program: Judicial Qualifications Commission
Service/Budget Entity: Judicial Qualifications Commission Operations
Measure: Number of complaints disposed

Action:

- | | |
|---|--|
| <input type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input checked="" type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
725	721	-4	-0.6%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) |

Explanation:

The approved standard does not represent a goal. It represents an estimate of the amount of activity expected.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input type="checkbox"/> Other (Identify) |
| <input type="checkbox"/> This Program/Service Cannot Fix The Problem | |
| <input type="checkbox"/> Current Laws Are Working Against The Agency Mission | |

Explanation:

Not Applicable

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) |

Recommendations:

Not Applicable

Judicial Branch State Courts System

Performance Measure Validity and Reliability
LRPP Exhibit IV

LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State Courts System

Program: Supreme Court

Service/Budget Entity: Court Operations – Supreme Court

Measure: Clearance rate (all case types)

Action (check one): NA

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

Validity:

Reliability:

Office of Policy and Budget – July 2017

LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State Courts System

Program: Supreme Court

Service/Budget Entity: Executive Direction and Support Services

Measure: Percent of administrative costs compared to total state courts system costs

Action (check one): NA

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

Validity:

Reliability:

Office of Policy and Budget – July 2017

LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State Courts System

Program: District Courts of Appeal

Service/Budget Entity: Appellate Courts

Measure: Clearance rate (all case types)

Action (check one): NA

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

Validity:

Reliability:

Office of Policy and Budget – July 2017

LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State Courts System

Program: Trial Courts

Service/Budget Entity: Court Operations - Trial Courts

Measure: Clearance rate (all case types)

Action (check one): NA

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

Validity:

Reliability:

Office of Policy and Budget – July 2017

LRPP EXHIBIT IV: Performance Measure Validity and Reliability

Department: State Courts System

Program: Judicial Qualifications Commission

Service/Budget Entity: Judicial Qualifications Commission Operations

Measure: Clearance rate

Action (check one): NA

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources and Methodology:

Validity:

Reliability:

Office of Policy and Budget – July 2017

Judicial Branch State Courts System

Associated Activities Contributing to
Performance Measures
LRPP Exhibit V

LRPP Exhibit V: Identification of Associated Activity Contributing to Performance Measures

Measure Number	Approved Performance Measures for FY 2017-18 (Words)		Associated Activities Title
1	Number of cases supported		SUPREME COURT LIBRARY
2	Number of records maintained		COURT RECORDS AND CASE FLOW MANAGEMENT
3	Number of square feet secured		SECURITY
4	Number of square feet maintained		FACILITIES MAINTENANCE AND MANAGEMENT
5	Number of cases disposed (all case types)		JUDICIAL PROCESSING OF CASES
6	Number of contact hours		JUDICIAL AND COURT STAFF EDUCATION
7	Number of professionals certified		PROFESSIONAL CERTIFICATION
8	Number of analyses conducted		COURT SERVICES
9	Number of cases analyzed		CASE PROCESS ANALYSIS AND IMPROVEMENT
10	Number of complaints disposed		DISPOSITION OF COMPLAINTS AGAINST THE JUDICIARY

Office of Policy and Budget – July 2017

Judicial Branch State Courts System

Agency-Level Unit Cost Summary
LRPP Exhibit VI

STATE COURT SYSTEM		FISCAL YEAR 2016-17			
SECTION I: BUDGET		OPERATING		FIXED CAPITAL OUTLAY	
TOTAL ALL FUNDS GENERAL APPROPRIATIONS ACT				510,024,386	13,991,498
ADJUSTMENTS TO GENERAL APPROPRIATIONS ACT (Supplementals, Vetoes, Budget Amendments, etc.)				4,344,668	0
FINAL BUDGET FOR AGENCY				514,369,054	13,991,498
SECTION II: ACTIVITIES * MEASURES		Number of Units	(1) Unit Cost	(2) Expenditures (Allocated)	(3) FCO
<i>Executive Direction, Administrative Support and Information Technology (2)</i>					13,991,498
Supreme Court Library * Number of cases supported		3,980	159.74	635,751	
Court Records And Case Flow Management * Number of records maintained		44,104	142.25	6,273,636	
Security * Number of square feet secured		1,531,422	1.17	1,794,802	
Facilities Maintenance And Management * Number of square feet maintained		1,531,422	3.90	5,968,401	
Judicial Processing Of Cases * Number of cases disposed (all case types)		3,044,311	106.56	324,413,284	
Judicial And Court Staff Education * Number of contact hours		72,438	38.95	2,821,566	
Professional Certification * Number of professionals certified		3,022	341.49	1,031,970	
Court Services * Number of analyses conducted		11,847	215.59	2,554,039	
Case Process Analysis And Improvement * Number of cases analyzed.		61,065	27.22	1,662,338	
Disposition Of Complaints Against The Judiciary * Number of complaints disposed		768	754.76	579,656	
TOTAL				347,735,443	13,991,498
SECTION III: RECONCILIATION TO BUDGET					
PASS THROUGHS					
TRANSFER - STATE AGENCIES					
AID TO LOCAL GOVERNMENTS					
PAYMENT OF PENSIONS, BENEFITS AND CLAIMS					
OTHER					
REVERSIONS					
				6,199,105	
				147,337,895	
				13,096,665	
TOTAL BUDGET FOR AGENCY (Total Activities + Pass Throughs + Reversions) - Should equal Section I above. (4)				514,369,108	13,991,498

SCHEDULE XI/EXHIBIT VI: AGENCY-LEVEL UNIT COST SUMMARY

(1) Some activity unit costs may be overstated due to the allocation of double budgeted items.
(2) Expenditures associated with Executive Direction, Administrative Support and Information Technology have been allocated based on FTE. Other allocation methodologies could result in significantly
(3) Information for FCO depicts amounts for current year appropriations only. Additional information and systems are needed to develop meaningful FCO unit costs.
(4) Final Budget for Agency and Total Budget for Agency may not equal due to rounding.

Judicial Branch – Florida State Courts System

Long-Range Program Plan

Fiscal Years 2018-19 through FY 2022-23

GLOSSARY OF TERMS

Circuit Court

The circuit courts of Florida protect and declare the rights and responsibilities of the people, uphold and interpret the law, and provide a forum for the just and peaceful resolution of legal and factual disputes. Circuit courts have general trial jurisdiction over matters not assigned by statute to the county courts and also hear appeals from county court cases. The jurisdiction of circuit courts includes original jurisdiction over civil disputes involving more than \$15,000; controversies involving the estates of decedent, minors, and persons adjudicated to be incapacitated; cases relating to juveniles; criminal prosecutions for felons; tax disputes; actions to determine the title and boundaries of real property; and suits for declaratory judgments. There are 20 circuit courts.

County Court

The county courts of Florida protect and declare the rights and responsibilities of the people, uphold and interpret the law, and provide a forum for the just and peaceful resolution of legal and factual disputes. The jurisdiction of the county courts extends to civil disputes involving \$15,000 or less. The majority of non-jury trials in Florida take place before one judge sitting as a judge of the county court. Most of the court's time is involved with traffic offenses, less serious criminal matters (misdemeanors), and relatively small monetary disputes. There are 67 county courts.

Florida District Court of Appeal

The District Courts of Appeal of Florida provide the opportunity for thoughtful review of decisions of lower tribunals by multi-judge panels. District Courts of Appeal correct harmful errors and ensure that decisions are consistent with rights and liberties. The process contributes to the development, clarity, and consistency of the law. There are five district courts of appeal.

Florida Supreme Court

The Supreme Court is the court of last resort in Florida. The Court clarifies Florida law, ensures that district court decisions throughout the state are consistent, and ensures that court decisions at all levels of the state courts are consistent with rights and liberties.

Judicial Qualifications Commission

The Judicial Qualifications Commission investigates and prosecutes Florida judges who are charged with misconduct or with having a mental or physical disability which seriously interferes with the performance of judicial duties and, when appropriate, recommends disciplinary action to the Supreme Court of Florida.

Office of the State Courts Administrator

The purpose of the Office of the State Courts Administrator is to assist the chief justice in the administrative supervision of Florida's appellate and trial courts and to support the chief judges in their role as managers of their respective courts by providing professional expertise and guidance to promote effective, efficient, and accountable court services for Florida's judicial branch.