



Florida Commission for the



**Transportation
Disadvantaged**

2017 Annual Performance Report

January 1, 2018

www.fdot.gov/ctd/



OUR MISSION

To ensure the coordination of transportation service that enhances access to employment, health care, education, and other life-sustaining activities for older adults, persons with disabilities, people with low incomes and at-risk children who are dependent on others for transportation.



Prepared by:
Commission for the Transportation Disadvantaged
605 Suwannee Street, MS-49
Tallahassee, Florida 32399-0450
www.fdot.gov/ctd/

Phone - (850) 410-5700

Toll Free - (800) 983-2435

FAX - (850) 410-5751



Rick Scott
Governor

Marion Hart Jr.
Chairperson

Dr. Phillip Stevens
Vice Chairperson

Steven Holmes
Executive Director

January 1, 2018

Honorable Rick Scott
Governor, State of Florida
The Capitol
Tallahassee, FL 32399-0001

Honorable Joe Negron
President, Florida Senate
Suite 409, Capitol
Tallahassee, FL 32399-1100

Honorable Richard Corcoran
Speaker, Florida House of Representatives
Suite 420, Capitol
Tallahassee, FL 32399-1300

Dear Governor, Mr. President and Mr. Speaker:

The Florida Commission for the Transportation Disadvantaged is pleased to submit the *2017 Annual Performance Report*, pursuant to Section 427.013(13), Florida Statutes.

As you know, transportation plays a critical role in providing access to employment, health care, education, and other life-sustaining activities for many Floridians who are older adults, persons with disabilities, or individuals with low incomes.

During Fiscal Year 2016-2017, over 400,000 Floridians used the Coordinated Transportation System to be productive citizens and actively participate in their local communities by taking over 22 million trips.

Highlights of the *2017 Annual Performance Report* include:

- Florida's Coordinated Transportation System generated 22.6 million trips for 400,481 people at an average cost of \$12.37 per trip and \$23.61 per paratransit trip.
- The Coordinated Transportation System increased medical trips by 8 percent.
- The largest contributors of revenue to the Coordinated System were local governments. Local governments contributed \$123 million, which is 43 percent of all revenues in the Coordinated System.

The Coordinated Transportation System is a manifestation of the hard work and support of elected and appointed officials, transportation professionals, and local partners who dedicate themselves to serve those who are unable to serve themselves.

The Commission will continue to partner with community transportation coordinators, other local entities, state human service agencies and advocacy groups to enhance access to employment, health care, education, and other life-sustaining activities for older adults, persons with disabilities, or individuals with low incomes while increasing the efficiency and cost-effectiveness of the Coordinated Transportation System.

We look forward to working with each of you to improve the Coordinated Transportation System that is a lifeline for so many of Florida's most vulnerable persons.

Sincerely,

Marion Hart Jr.
Chairperson

TABLE OF CONTENTS

EXECUTIVE SUMMARY	7
INTRODUCTION	9
PROGRAM ORGANIZATION.....	11
Mobility Enhancement Grant.....	12
NON-EMERGENCY MEDICAID TRANSPORTATION.....	13
STATEWIDE SUMMARY	15
Statewide Data Tables.....	17
2016-17 CTC System Information.....	18
2016-17 Trips by Trip Type.....	20
2016-17 Trips by Purpose.....	24
2016-17 Trips by Type of Passenger	26
2016-17 Passenger Trips by Funding Source	28
2016-17 Operators by County.....	32
2016-17 Employee Information.....	36
2016-17 Summary of Vehicle Information.....	38
2016-17 Revenue Summary.....	42
2016-17 Expense Summary.....	46
2016-17 Performance Measures.....	50
2016-17 Other Reported Data.....	52
2016-17 County Summaries.....	57
GLOSSARY	126



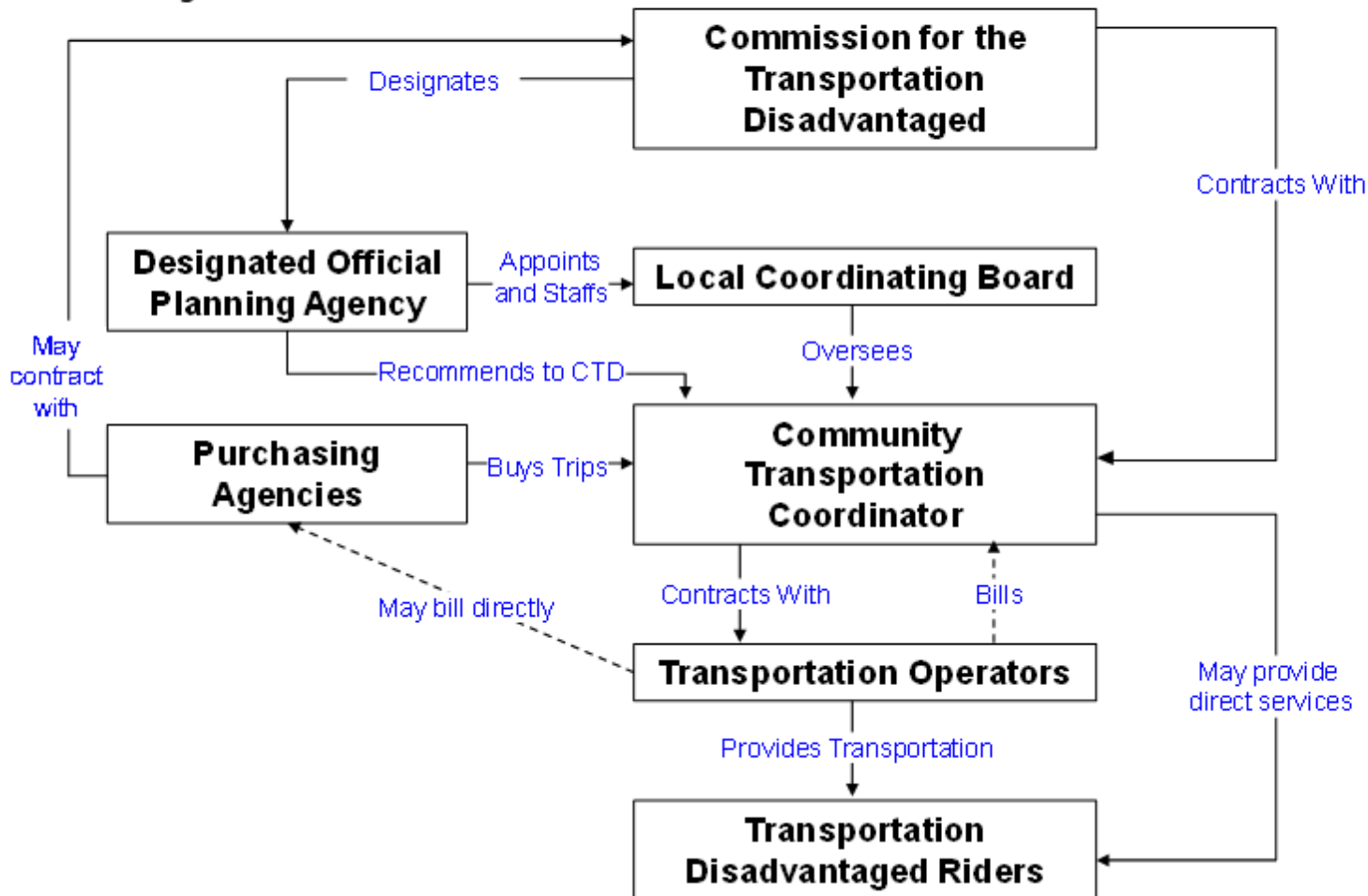
Jason Goldfield

Palm Beach County

“I rely on this service to transport me to and from work on a daily basis – I wouldn’t be employed without it. I find the service to be beneficial and reliable means of transportation that I have come to depend on in my personal and professional life.”



Coordinated Transportation System Organization





August Esche

Baker County

Mr. Esche is confined to a wheelchair and depends on transportation assistance to get to doctors' appointments. "I have been in a nursing home for three years, and this is my only means of transportation."

EXECUTIVE SUMMARY

Transportation plays a critical role in providing access to employment, health care, education, and other life-sustaining activities for many Floridians who are older adults, persons with disabilities, people with low incomes, or at-risk children.

The Commission for the Transportation Disadvantaged ensures the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons.

RIDERSHIP

In Fiscal Year 2016-17 the Coordinated Transportation System provided 22.6 million trips, which is an increase of one million trips from Fiscal Year 2015-16. In Fiscal Year 2015-16, the System reported 21.6 million trips.

REVENUES

In Fiscal Year 2016-17, the Coordinated Transportation System had revenues of \$285.3 million, which is an increase of \$18 million, or approximately 6%. Local Government is the largest contributor of revenues to the Coordinated Transportation System with revenues reaching \$123 million.



TRIPS BY TYPE OF SERVICE

Over 12 million trips - 53% of all trips taken by older adults, persons with disabilities, people with low incomes and at-risk children within the Coordinated System - were on fixed route or deviated-fixed route systems. Many fixed route and deviated-fixed route systems use funds from the Coordinated System to subsidize the purchase of bus passes through various programs offered by transit authorities. Bus passes are the most cost-effective means of providing transportation for people who are in proximity to a fixed route and are able to ride a bus.

The remaining 47 percent of trips were provided by paratransit services at an average cost of \$23.61 per trip. Paratransit services are the most expensive means of transportation for people served by the Coordinated Transportation System. Paratransit services are the predominant service in Florida's rural areas.

PURCHASERS OF TRIPS

The largest purchasers of trips from the Coordinating Transportation System were the Commission and Local Government. These organizations purchased 66% of all trips within the System. The Commission purchased over 10.1 million trips with funds from the Transportation

Disadvantaged Trust Fund, which is an increase of 1.6 million trips over the previous year.

The Coordinated Transportation System is a manifestation of the hard work and support of elected and appointed officials, transportation professionals, and local partners who dedicate themselves to serve those who are unable to serve themselves.

INTRODUCTION

The 2017 Annual Performance Report for the Florida Commission for the Transportation Disadvantaged is published to meet the statutory requirements outlined in Section 427.013(12), Florida Statutes, and covers the time period of July 1, 2016, to June 30, 2017.

This report provides an overview of the program and a summary of performance trends statewide. This information is compiled from each system's Annual Operating Report, thereby providing the Governor, Legislature, Commission, Community Transportation Coordinators, planning agencies, Local Coordinating Boards, State Human Service agencies, advocacy groups and others information about coordinated transportation services.

MISSION

To ensure the coordination of transportation services that enhance access to employment, health care, education, and other life-sustaining activities for older adults, persons with disabilities, people with low incomes and at-risk children who are dependent upon others for transportation.

PURPOSE OF THE COMMISSION

The Florida Legislature created the Commission for the Transportation Disadvantaged (Commission) in 1989 to coordinate the transportation services provided to the transportation disadvantaged.

The goal of this coordination is to ensure the cost-effective provision of transportation by qualified community transportation coordinators or transportation operators for the transportation disadvantaged.

The authority of the Commission derives from Chapter 427, Florida Statutes, and Chapter 41-2, Florida Administrative Code. The Commission also administers the Transportation Disadvantaged Trust Fund (TDTF), which provides for carrying out the statutory responsibilities of the Commission.

The Commission is an independent agency located within the Department of Transportation for administrative and fiscal purposes. Otherwise, the Commission operates independently, with rule making and budget authority. The Commission employs staff in Tallahassee to administer and monitor the statutory requirements for the program.

FLORIDIANS BEING SERVED

Florida’s transportation disadvantaged are defined in Section 427.011(1), F.S., as those persons who because of physical or mental disability, income status, or age, are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities, or children who are handicapped or high-risk as defined in s. 411.202, F.S.

COMMISSION MEMBERSHIP

According to Section 427.012(1), F.S., the Commission shall consist of seven (7) voting members all appointed by the Governor, including five (5) Business Community Members; two (2) members who have a disability and use the Transportation Disadvantaged System. One of these members must be over 65 years of age. In addition, the Secretary of Transportation, the Secretary of Children and Families, the Secretary of Elderly Affairs, the Executive Director of the Department of Economic Opportunity, the Executive Director of the Department of Veterans’ Affairs, the Secretary of the Agency for Health Care Administration, the Director of the Agency for Persons with Disabilities, and a county manager or administrator who is appointed by the Governor, or a senior management level of each, shall serve as ex officio non-voting advisors to the Commission. The

current members of the Commission are shown in the following table:

Commission Membership	
Commissioners Voting Members	Representing
Chairman Marion Hart Jr.	The Business Community
Vice-Chairman Dr. Phillip Stevens	The Business Community
Rebecca “Becki” Forsell	Users with a Disability
Dane Grey	The Business Community
Dr. Robin D. Tellez	The Business Community
Mike Willingham	The Business Community
Ex Officio Members	Representing
Mike Dew, Secretary Ed Coven, Designee	Dept. of Transportation
Cissy Proctor, Executive Director James Finch, Designee	Department of Economic Opportunity
Mike Carroll, Secretary Diane Harris, Designee	Department of Children and Families
Justin Senior, Interim Secretary Erica Floyd-Thomas, Designee	Agency for Health Care Administration
Barbara Palmer, Director Kent Carroll, Designee	Agency for Persons with Disabilities
Jeffrey S. Bragg, Secretary Catherine Anne Avery, Designee	Department of Elder Affairs
Glenn Sutphin, Executive Director Dennis Latta, Designee	Department of Veterans' Affairs
** VACANT **	County Manager or Administrator

PROGRAM ORGANIZATION

The Commission is the state-level policy board responsible for the oversight of the implementation of coordinated transportation disadvantaged services.

To assist with program implementation, the Commission contracts with a Community Transportation Coordinator (CTC) and planning agency in each county.

The local CTC is responsible for the actual arrangement and/or delivery of transportation services for transportation disadvantaged persons. The CTC, through a competitive procurement process, may contract with local transportation operators to provide transportation for transportation disadvantaged persons. During Fiscal Year 2016-2017, 330 qualified transportation operators carried out the provision of services.

The Local Coordinating Board (LCB), appointed and staffed by the planning agency, oversees and annually evaluates the CTC, which the Commission approves. Local Coordinating Boards also provide assistance to the CTCs by identifying local service needs and providing information, advice and direction to CTCs on the coordination of services. Each Local Coordinating Board is an advisory body to the CTC in its service area.



Membership of each Local Coordinating Board includes the Chairperson of the Board, who is an elected official; representatives from the Departments of Transportation, Children and Families, Education, Elder Affairs, and Agency for Health Care Administration; a person over sixty representing the elderly; a person with a disability representing persons with disabilities; two (2) citizen advocate representatives (one who must be a user of the system); a representative of the local public education system; a person who is recognized by the Florida Department of Veterans' Affairs, (representing the veterans of the county); a person who is recognized by the Florida Association for Community Action representing the economically disadvantaged; a representative of the local private for profit transportation industry; a representative for children at risk; a person representing the Regional Workforce Board; a representative of the local medical community; and where available, a representative of a local public transit system.

Mobility Enhancement Grant

The 2016 Florida Legislature authorized the Commission for the Transportation Disadvantaged to competitively award \$1,750,000 of non-recurring funds for innovation and cost-effective grants to Community Transportation Coordinators. The Mobility Enhancement Grant projects must meet one or more of the following criteria:

1. enhance the access of older adults, persons with disabilities, and low-income individuals to healthcare, shopping, education, employment, public services, and recreation;
2. assist in the development, improvement, and use of transportation systems in non-urbanized areas;
3. promote the efficient coordination of services;
4. support inter-city bus transportation; or
5. encourage private transportation provider participation.

The Commission approved the following projects;

- ❖ MV Contract Transportation in Alachua County, partner with the City of Gainesville through its GRACE Marketplace (homeless shelter) to provide reduced fare bus passes for the homeless clients they serve.

- ❖ Suwannee River Economic Council in Bradford County, provide “on-demand” service (within 30 minutes) to designated stops in the City of Starke for medical, pharmacy and shopping.
- ❖ Suwannee Valley Transit Authority in Colombia County, provided “on-demand” service (within 30 minutes) to designated stops in the City of Lake for medical, pharmacy and shopping.
- ❖ Mid-Florida in Hernando County, expand their current service hours and days and add 3 connector stops to fixed route service.
- ❖ Manatee Board of County Commission in Manatee County, partner with local healthcare service providers to screen and distribute daily bus passes to eligible low-income individuals for medical appointments.
- ❖ Central Florida Regional Transportation Authority (LYNX) in Orange, Osceola, and Seminole County, provided taxi vouchers to select TD riders to utilize taxi service to and from designated dialysis centers in each county. The intent is to reduce the wait time of dialysis patients to access transportation to and from treatment which may be extremely exhausting.
- ❖ Pinellas Suncoast Transit Authority in Pinellas County, partner with Uber, United Taxi, and Care Ride to provide affordable, on-demand, door-to-door trips within 20 minutes of request to or from work. In addition, grant would also fund urgent TD trips for medical purposes.

The table below is a statewide summary of the Mobility Enhancement Grants.

2016 - 2017 Mobility Enhancement Grant				
County	Community Transportation	Bus Passes	Trips	CTD Cost
Alachua	MV Contract Transportation	2,244	0	\$ 41,402
Bradford	Suwannee River Economic Council	0	2,240	\$ 47,517
Columbia	Suwannee Valley Transit Authority	0	928	\$ 17,974
Hernando	Mid-Florida Community Services	0	2,885	\$ 141,505
Manatee	Manatee BOCC	465	0	\$ 1,674
Orange, Osceola, Seminole	Central Florida Regional Transportation Authority (LYNX)	0	309	\$ 5,562
Pinellas	Pinellas Suncoast Transit Authority	0	24,769	\$ 326,456
Total		2,709	31,131	\$ 582,089

NON-EMERGENCY MEDICAID TRANSPORTATION

There are tens of thousands of people statewide who depend upon their Medicaid coverage to provide transportation to and from essential medical services. Non-Emergency Medicaid

Transportation (NEMT) services ensure access to medical care for those people who are either unable to drive, cannot afford to own or maintain a vehicle and do not have access to affordable transportation.

In Florida, the Agency for Health Care Administration (AHCA) administers the state's Medicaid program which consists of both mandated and optional programs to carry out its mission. Transportation is a federally mandated service.

In 2011, the Legislature created the Medicaid Managed Care Program which was completely implemented in February 2015 and changed how many individuals received their health care from the Florida Medicaid Program. Non-emergency transportation is now the responsibility of an individual's managed health care plan and is provided through brokers under contract with such health care plans.

Fiscal Year 2016-2017

STATEWIDE SUMMARY

County:	Florida Commission for the	Demographics	Number
CTC:	Transportation Disadvantaged		
Contact:	605 Suwannee Street, M-S 49 Tallahassee, FL 32399-0450 850.410.5700 800.983.2435	Statewide Population	20,612,439
		Potential TD Population	8,653,338
Website:	www.fdot.gov/ctd	UDPHC	400,481



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	6,747,821	10,481,518	11,278,146
Deviated FR	864,141	796,354	722,047
Ambulatory	8,295,589	8,431,669	8,735,836
Non-Ambulatory	1,735,076	1,742,608	1,799,586
Stretcher	7,419	2,591	1,639
School Board	130,908	167,398	99,396
TOTAL TRIPS	17,780,954	21,622,138	22,636,650

Passenger Trips By Trip Purpose			
Medical	5,440,070	5,164,765	5,622,291
Employment	2,703,968	3,471,560	3,597,565
Ed/Train/DayCare	3,210,375	3,433,064	5,331,015
Nutritional	1,322,867	2,022,764	3,496,933
Life-Sustaining/Other	5,103,674	7,529,985	4,588,846
TOTAL TRIPS	17,780,954	21,622,138	22,636,650

Passenger Trips By Funding Source			
CTD	4,706,186	8,487,760	10,129,858
AHCA	592,394	839,705	779,017
APD	1,828,939	1,647,992	1,680,022
DOEA	1,176,605	797,485	855,943
DOE	274,893	202,449	287,305
Other	9,201,937	9,646,747	8,904,505
TOTAL TRIPS	17,780,954	21,622,138	22,636,650

Vehicle Data	2015	2016	2017
Vehicle Miles	88,717,630	93,048,270	95,945,735
Revenue Miles	74,892,108	75,642,955	79,702,553
Roadcalls	2,651	2,404	2,154
Accidents	1,243	1,601	1,371
Vehicles	4,691	4,142	4,233
Driver Hours	6,457,470	6,859,501	7,557,309

Financial and General Data			
Expenses	\$250,425,496	\$273,667,057	\$280,061,013
Revenues	\$252,248,677	\$267,320,111	\$285,399,016
Commendations	4,514	5,428	4,144
Complaints	9,603	5,910	8,345
Passenger No-Shows	231,708	242,049	283,836
Unmet Trip Requests	155,607	726,932	1,947,023

Performance Measures			
Accidents per 100,000 Miles	1.40	1.72	1.43
Miles between Roadcalls	33,466	38,706	44,543
Avg. Trips per Driver Hour	1.71	1.62	1.50
Avg. Trips per Para Pass.	30.26	25.67	48.58
Cost per Trip	14.08	12.66	12.37
Cost per Paratransit Trip	21.91	23.19	23.61
Cost per Driver Hour	37.44	37.66	35.48
Cost per Total Mile	2.73	2.78	2.79



Florie Petty

St. Johns County

“I never thought the day would come when I couldn’t drive – but it did. I am 91 years young and legally blind. I am so grateful to the Commission for the Transportation Disadvantaged and to the St. Johns County COA for taking me to the doctor and grocery shopping, and I am grateful to stay independent. I could not get along without you.”

Fiscal Year 2016-2017
Statewide Data Tables

2016-17 CTC System Information

County	Operating Environment	Coordinators' Name	Organization Type	Network Type
Alachua	Urban	MV Transportation, Inc.	Private For-Profit	Sole Source
Baker	Rural	Baker County Council On Aging, Inc.	Private Non-Profit	Sole Source
Bay	Urban	Bay County Board of County Commissioners	County	Complete Brokerage
Bradford	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Brevard	Urban	Space Coast Area Transit	County	Partial Brokerage
Broward	Urban	Broward County Board of County Commissioners	County	Partial Brokerage
Calhoun	Rural	Calhoun County Senior Citizens	Private Non-Profit	Sole Source
Charlotte	Urban	Charlotte County BOCC Transit Division	County	Partial Brokerage
Citrus	Rural	Citrus County Transit	County	Partial Brokerage
Clay	Rural	Clay County Council on Aging, Inc.	Private Non-Profit	Sole Source
Collier	Urban	Collier County Board of County Commissioners	County	Complete Brokerage
Columbia	Rural	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Desoto	Rural	MV Contract Transportation	Private For-Profit	Complete Brokerage
Dixie	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Duval	Urban	Jacksonville Transportation Authority	Public Transit Authority	Partial Brokerage
Escambia	Urban	Escambia County	County	Complete Brokerage
Flagler	Rural	Flagler County Public Transportation	County	Sole Source
Franklin	Rural	Gulf County ARC & Transportation	Private Non-Profit	Sole Source
Gadsden	Rural	Big Bend Transit, Inc.	Private Non-Profit	Sole Source
Gilchrist	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Glades	Rural	Good Wheels, Inc.	Private Non-Profit	Sole Source
Gulf	Rural	Gulf County ARC & Transportation	Private Non-Profit	Sole Source
Hamilton	Rural	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Hardee	Rural	MV Contract Transportation	Private For-Profit	Complete Brokerage
Hendry	Rural	Good Wheels, Inc.	Private Non-Profit	Sole Source
Hernando	Rural	Mid Florida Community Services, Inc.	Private Non-Profit	Sole Source
Highlands	Rural	MV Contract Transportation, Inc.	Private For-Profit	Complete Brokerage
Hillsborough	Urban	Hillsborough County BOCC	County	Partial Brokerage
Holmes	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
Indian River	Urban	Senior Resource Association, Inc.	Private Non-Profit	Sole Source
Jackson	Rural	Jackson Co. Trans. dba JTrans	Private Non-Profit	Sole Source
Jefferson	Rural	Big Bend Transit, Inc.	Private Non-Profit	Sole Source
Lafayette	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Lake	Rural	Lake County Board of County Commissioners	County	Complete Brokerage

Continued on the next page (CTC System Information 1 of 2)

2016-17 CTC System Information

County	Operating Environment	Coordinators' Name	Organization Type	Network Type
Lee	Urban	Good Wheels, Inc.	Private Non-Profit	Sole Source
Leon	Urban	StarMetro-City of Tallahassee	City Government	Partial Brokerage
Levy	Rural	Levy Board of County Commissioners	County	Sole Source
Liberty	Rural	Liberty County Transit	County	Sole Source
Madison	Rural	Big Bend Transit	Private Non-Profit	Sole Source
Manatee	Urban	Manatee County Area Transit	County	Partial Brokerage
Marion	Rural	Marion Senior Services, Inc.	Private Non-Profit	Partial Brokerage
Martin	Urban	Medical Transportation Management	Private For-Profit	Complete Brokerage
Miami-Dade	Urban	Miami-Dade DTPW	County	Partial Brokerage
Monroe	Rural	Guidance/Care Center	Private Non-Profit	Partial Brokerage
Nassau	Rural	NASSAU COUNTY COUNCIL ON AGING, INC.	Private Non-Profit	Sole Source
Okaloosa	Urban	Okaloosa County BOCC	County	Complete Brokerage
Okeechobee	Rural	MV Contract Transportation, Inc.	Private For-Profit	Complete Brokerage
Orange	Urban	Central Florida Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Osceola	Urban	Central Florida Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Palm Beach	Urban	Palm Beach County	County	Partial Brokerage
Pasco	Urban	Pasco County Public Transportation	County	Partial Brokerage
Pinellas	Urban	Pinellas Suncoast Transit Authority	Public Transit Authority	Partial Brokerage
Polk	Urban	Lakeland Area Mass Transit District	Other (please specify)	Partial Brokerage
Putnam	Rural	Ride Solution, Inc.	Private Non-Profit	Sole Source
Saint Johns	Rural	St. Johns County Council on Aging, Inc.	Private Non-Profit	Sole Source
Saint Lucie	Urban	St. Lucie County B.O.C.C.	County	Complete Brokerage
Santa Rosa	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
Sarasota	Urban	Sarasota County Board of County Commissioners	County	Complete Brokerage
Seminole	Urban	Central Florida Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Sumter	Rural	Board of Sumter County Commissioners	County	Complete Brokerage
Suwannee	Rural	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Taylor	Rural	Big Bend Transit, Inc.	Private Non-Profit	Sole Source
Union	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Volusia	Urban	County of Volusia d/b/a VOTRAN	County	Partial Brokerage
Wakulla	Rural	Wakulla County Senior Citizens/Wakulla Transportat	Private Non-Profit	Sole Source
Walton	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
Washington	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
By County	Urban- 26 Rural- 41	Counties- 67	Private Non-Profit- 30 Private For-Profit- 6 County- 21 Public Transit Authority- 8 City Government- 1 Other - 1	Sole Source- 26 Partial Brokerage- 28 Complete Brokerage- 13

(CTC System Information 2 of 2)

2016-17 Trips by Trip Type

County	Daily Tickets	Weekly Passes	Monthly Passes	Deviated Fixed Route	Ambulatory
Alachua	0	0	2,244	0	61,540
Baker	0	0	0	7,632	18,897
Bay	0	0	0	54	104,470
Bradford	0	0	0	0	24,435
Brevard	337,621	12,960	22,908	0	466,119
Broward	26	0	269,268	0	876,213
Calhoun	0	0	0	0	10,717
Charlotte	0	0	0	0	82,370
Citrus	0	0	0	87,879	122,370
Clay	0	0	0	46,969	81,676
Collier	0	0	0	0	89,088
Columbia	0	0	0	0	32,824
Desoto	0	0	0	0	6,859
Dixie	0	0	0	0	5,142
Duval	0	0	0	0	240,173
Escambia	0	0	0	0	62,128
Flagler	0	0	0	0	97,199
Franklin	0	0	0	0	3,520
Gadsden	0	0	0	56,564	48,407
Gilchrist	0	0	0	0	3,378
Glades	0	0	0	0	9,416
Gulf	0	0	0	0	19,938
Hamilton	0	0	0	0	4,244
Hardee	0	0	0	0	26,001
Hendry	0	0	0	2,671	13,230
Hernando	0	0	0	0	104,939
Highlands	0	0	0	0	68,003
Hillsborough	76,502	0	43,668	0	528,392
Holmes	0	0	0	0	28,988
Indian River	0	0	0	0	58,905
Jackson	0	0	0	2,768	42,556
Jefferson	0	0	0	0	17,491
Lafayette	0	0	0	0	4,001
Lake	0	0	0	531	117,225

Continued on the next page (Trips by Trip Type page 1 of 4)

2016-17 Trips by Trip Type

County	Daily Tickets	Weekly Passes	Monthly Passes	Deviated Fixed Route	Ambulatory
Lee	0	0	0	0	198,288
Leon	4,800	0	72,062	0	49,414
Levy	0	0	0	0	29,604
Liberty	0	0	0	0	31,627
Madison	0	0	0	957	15,729
Manatee	8,695	14	5,664	0	121,870
Marion	0	0	0	0	78,323
Martin	13	0	0	0	42,901
Miami-Dade	134,922	174,897	3,882,671	0	1,362,974
Monroe	0	0	1,769	0	47,908
Nassau	0	0	0	9,609	35,842
Okaloosa	2,280	0	11,322	0	70,669
Okeechobee	0	0	0	0	7,249
Orange	227,987	86,404	211,117	109,405	514,657
Osceola	45,872	17,385	42,477	22,013	103,551
Palm Beach	182	0	454,284	0	671,163
Pasco	0	0	30,444	0	123,603
Pinellas	0	97,943	3,373,825	0	579,300
Polk	311,838	18,844	99,684	628	197,628
Putnam	0	0	0	60,137	57,629
Saint Johns	0	0	0	275,098	39,052
Saint Lucie	14,068	5,640	13,880	0	106,666
Santa Rosa	0	0	0	0	26,287
Sarasota	0	0	786,635	0	180,232
Seminole	60,727	23,015	56,234	29,141	137,089
Sumter	0	0	0	3,481	69,516
Suwannee	0	0	0	0	22,528
Taylor	0	0	0	6,510	8,215
Union	0	0	0	0	4,285
Volusia	77,735	9,617	148,003	0	250,444
Wakulla	0	0	0	0	10,763
Walton	0	0	0	0	45,027
Washington	0	0	0	0	14,949
TOTAL	1,303,268	446,719	9,528,159	722,047	8,735,836

Continued on the next page (Trips by Trip Type page 2 of 4)

2016-17 Trips by Trip Type

County	Non Ambulatory	Stretcher	School Board	Total	Trips by Trans Operators	Trips by Coordination
Alachua	25,372	10	0	89,166	0	0
Baker	4,949	0	0	31,478	0	0
Bay	23,252	0	0	127,776	90,545	37,231
Bradford	2,310	118	0	26,863	0	12,931
Brevard	17,399	0	20,576	877,583	0	0
Broward	207,721	0	31,441	1,384,669	1,013,154	371,515
Calhoun	1,606	78	0	12,401	0	0
Charlotte	5,218	0	0	87,588	0	0
Citrus	10,185	0	0	220,434	0	107,249
Clay	14,779	0	0	143,424	0	0
Collier	25,656	0	0	114,744	102,424	12,320
Columbia	3,767	0	0	36,591	0	11,053
Desoto	1,300	0	0	8,159	8,159	0
Dixie	680	110	0	5,932	0	0
Duval	99,458	0	0	339,631	339,631	0
Escambia	21,007	0	0	83,135	83,135	0
Flagler	13,254	0	0	110,453	0	0
Franklin	560	0	0	4,080	0	0
Gadsden	2,346	0	0	107,317	0	0
Gilchrist	939	56	0	4,373	0	0
Glades	1,261	0	0	10,677	5,580	0
Gulf	2,368	0	0	22,306	0	0
Hamilton	767	0	0	5,011	0	0
Hardee	7,164	2	0	33,167	7,059	26,108
Hendry	6,609	0	0	22,510	0	0
Hernando	9,129	0	0	114,068	0	92,223
Highlands	10,156	175	0	78,334	46,580	31,754
Hillsborough	79,583	0	0	728,145	0	468,680
Holmes	2,608	72	0	31,668	72	0
Indian River	14,034	0	0	72,939	0	28,038
Jackson	5,568	35	0	50,927	0	0
Jefferson	1,361	0	0	18,852	0	0
Lafayette	166	0	0	4,167	0	0
Lake	22,515	2	23,243	163,516	107,565	55,951

Continued on the next page (Trips by Trip Type page 3 of 4)

2016-17 Trips by Trip Type

County	Non Ambulatory	Stretcher	School Board	Total	Trips by Trans Operators	Trips by Coordination
Lee	47,586	140	0	246,014	0	0
Leon	7,087	0	0	133,363	56,501	72,062
Levy	689	1	0	30,294	0	0
Liberty	1,248	2	0	32,877	0	0
Madison	2,926	0	0	19,612	0	0
Manatee	48,897	0	6,457	191,597	0	79,089
Marion	32,171	0	0	110,494	0	26,607
Martin	3,325	0	0	46,239	10,428	0
Miami-Dade	19,183	0	0	5,574,647	0	1,362,974
Monroe	8,953	0	0	58,630	7,863	43,149
Nassau	7,577	0	0	53,028	0	0
Okaloosa	16,363	0	0	100,634	99,620	1,014
Okeechobee	1,997	84	0	9,330	9,330	0
Orange	131,013	0	0	1,280,583	0	282,899
Osceola	26,360	0	0	257,658	0	56,920
Palm Beach	200,477	0	0	1,326,106	0	0
Pasco	17,416	0	12,289	183,752	27,195	66,918
Pinellas	198,266	0	0	4,249,334	590,297	187,269
Polk	36,751	64	0	665,437	1,097	64,376
Putnam	13,086	95	0	130,947	0	0
Saint Johns	18,141	533	0	332,824	0	0
Saint Lucie	107,396	0	0	247,650	146,010	101,640
Santa Rosa	6,718	0	0	33,005	0	0
Sarasota	66,661	0	0	1,033,528	184,597	62,296
Seminole	34,897	0	0	341,103	0	75,354
Sumter	4,460	0	0	77,457	56,949	20,508
Suwannee	2,884	0	0	25,412	0	0
Taylor	2,926	0	0	17,651	0	0
Union	395	0	0	4,680	0	0
Volusia	76,727	0	5,390	567,916	95,264	57,693
Wakulla	1,860	4	0	12,627	0	0
Walton	4,876	0	0	49,903	2,733	0
Washington	5,227	58	0	20,234	58	0
TOTAL	1,799,586	1,639	99,396	22,636,650	3,091,846	3,815,821

(Passenger Trip by Trip Type page 4 of 4)

2016-17 Trips by Purpose

County	Medical	Employment	Education/Training	Nutritional	Life-Sustaining/Other	Total
Alachua	43,358	14,244	3,350	1,720	26,494	89,166
Baker	10,615	2,852	5,179	6,219	6,613	31,478
Bay	25,428	5,937	29,770	7,527	59,114	127,776
Bradford	10,857	0	8,836	3,408	3,762	26,863
Brevard	95,352	273,480	233,831	22,195	252,725	877,583
Broward	160,760	57,325	392,138	220,855	553,591	1,384,669
Calhoun	7,251	914	1,707	2,209	320	12,401
Charlotte	17,420	19,385	20,874	12,808	17,101	87,588
Citrus	14,723	23,858	66,415	12,242	103,196	220,434
Clay	22,784	47,401	37,781	19,142	16,316	143,424
Collier	51,839	13,043	3,445	13,700	32,717	114,744
Columbia	3,891	181	5,195	12,675	14,649	36,591
Desoto	6,869	376	51	44	819	8,159
Dixie	5,417	0	0	485	30	5,932
Duval	72,416	59,033	25,524	3,027	179,631	339,631
Escambia	32,359	30,313	2,552	31	17,880	83,135
Flagler	21,531	17,426	47,267	12,669	11,560	110,453
Franklin	3,891	0	1	10	178	4,080
Gadsden	24,338	54,810	19,261	17	8,891	107,317
Gilchrist	4,275	0	0	0	98	4,373
Glades	3,365	0	1,781	5,531	0	10,677
Gulf	7,442	8,695	1,526	3,888	755	22,306
Hamilton	766	37	1,058	357	2,793	5,011
Hardee	7,981	72	21,264	1,636	2,214	33,167
Hendry	7,919	1,170	3,853	6,374	3,194	22,510
Hernando	29,029	781	74,286	4,154	5,818	114,068
Highlands	28,920	9,821	32,169	4,041	3,383	78,334
Hillsborough	223,030	51,173	147,769	95,669	210,504	728,145
Holmes	18,100	1,522	9,072	1,159	1,815	31,668
Indian River	23,733	632	28,285	523	19,766	72,939
Jackson	18,474	16,023	4,998	5,490	5,942	50,927
Jefferson	7,847	2,216	2,650	123	6,016	18,852
Lafayette	3,639	0	0	528	0	4,167
Lake	45,074	18,431	64,484	16,880	18,647	163,516

Continued on the next page (Trips by Purpose page 1 of 2)

2016-17 Trips by Purpose

County	Medical	Employment	Education/Training	Nutritional	Life-Sustaining/Other	Total
Lee	147,981	21,126	22,506	27,091	27,310	246,014
Leon	33,117	58,135	26,965	9,266	5,880	133,363
Levy	6,327	1,497	13,640	1,202	7,628	30,294
Liberty	18,712	196	8,048	2,057	3,864	32,877
Madison	8,244	3,649	4,579	83	3,057	19,612
Manatee	48,062	50,204	57,731	5,331	30,269	191,597
Marion	59,999	713	29,885	14,157	5,740	110,494
Martin	13,896	1,541	18,275	43	12,484	46,239
Miami-Dade	610,289	111,429	2,668,587	1,846,868	337,474	5,574,647
Monroe	16,016	3,977	21,795	2,905	13,937	58,630
Nassau	17,620	9,116	3,988	13,136	9,168	53,028
Okaloosa	59,223	24,887	4,411	4,499	7,614	100,634
Okeechobee	6,137	947	2	1,511	733	9,330
Orange	494,813	270,415	224,171	83,998	207,186	1,280,583
Osceola	99,558	54,408	45,104	16,901	41,687	257,658
Palm Beach	174,328	375,412	296,964	52,298	427,104	1,326,106
Pasco	63,342	24,322	15,815	19,206	61,067	183,752
Pinellas	1,839,002	1,535,648	23,415	752,665	98,604	4,249,334
Polk	303,059	42,104	92,914	47,991	179,369	665,437
Putnam	21,773	46,158	22,171	4	40,841	130,947
Saint Johns	30,184	2,717	3,314	16,829	279,780	332,824
Saint Lucie	37,677	42,790	76,881	11,949	78,353	247,650
Santa Rosa	19,189	7,102	614	399	5,701	33,005
Sarasota	74,873	26,473	124,805	10,814	796,563	1,033,528
Seminole	131,800	72,029	59,711	22,374	55,189	341,103
Sumter	7,158	17,807	16,596	8,156	27,740	77,457
Suwannee	2,438	117	12,830	1,135	8,892	25,412
Taylor	6,446	3,869	3,834	54	3,448	17,651
Union	4,003	0	0	677	0	4,680
Volusia	162,761	49,385	114,429	18,057	223,284	567,916
Wakulla	7,417	212	450	4,144	404	12,627
Walton	22,893	6,523	15,893	3,062	1,532	49,903
Washington	13,261	1,506	4,320	735	412	20,234
TOTAL	5,622,291	3,597,565	5,331,015	3,496,933	4,588,846	22,636,650

(Trips by Purpose page 2 of 2)

2016-17 Trips by Type of Passenger

County	Elderly	Children	Low Income	Disabled	Low Income/Disabled	Other	Total
Alachua	24,792	8,807	17,302	9,122	29,143	0	89,166
Baker	8,952	11,773	2,550	3,448	2,185	2,570	31,478
Bay	41,181	29,576	40,368	1,202	1,795	13,654	127,776
Bradford	6,018	615	6,283	728	13,219	0	26,863
Brevard	402,539	56,412	213,502	121,403	50,236	33,491	877,583
Broward	625,317	90,004	968	346,583	195,100	126,697	1,384,669
Calhoun	7,689	147	2,396	562	646	961	12,401
Charlotte	38,188	10,073	3,028	5,978	1,298	29,023	87,588
Citrus	21,228	348	103,833	1,070	10,533	83,422	220,434
Clay	40,118	26,005	1,934	19,362	8,175	47,830	143,424
Collier	68,623	0	33,801	0	0	12,320	114,744
Columbia	23,331	2,756	1	1,212	5,339	3,952	36,591
Desoto	5,756	42	1,872	233	203	53	8,159
Dixie	3,400	715	1,590	59	161	7	5,932
Duval	104,908	76,145	36,476	36,347	12,250	73,505	339,631
Escambia	19,156	279	19,285	37,946	6,091	378	83,135
Flagler	55,227	7,898	2,226	1,367	7,732	36,003	110,453
Franklin	1,651	276	710	4	22	1,417	4,080
Gadsden	17,710	1,025	42,509	226	1,100	44,747	107,317
Gilchrist	2,467	368	1,284	103	151	0	4,373
Glades	7,156	816	2,658	47	0	0	10,677
Gulf	12,959	790	4,713	342	1,249	2,253	22,306
Hamilton	2,501	561	0	247	717	985	5,011
Hardee	5,129	2	1,650	5,973	124	20,289	33,167
Hendry	16,020	314	506	2,006	3,554	110	22,510
Hernando	17,734	0	1,800	47,584	44,031	2,919	114,068
Highlands	23,635	428	15,542	644	37,006	1,079	78,334
Hillsborough	141,978	1,967	94,683	225,123	254,412	9,982	728,145
Holmes	18,263	8,337	1,610	1,123	2,145	190	31,668
Indian River	56,818	0	0	2,240	12,678	1,203	72,939
Jackson	21,396	554	21,675	1,061	879	5,362	50,927
Jefferson	8,553	202	7,572	48	808	1,669	18,852
Lafayette	2,472	392	1,079	39	13	172	4,167
Lake	41,975	22,859	15,929	9,521	62,419	10,813	163,516

Continued on the next page (Trips by Type of Passenger 1 of 2)

2016-17 Trips by Type of Passenger

County	Elderly	Children	Low Income	Disabled	Low Income/Disabled	Other	Total
Lee	181,954	6,169	21,740	7,830	19,011	9,310	246,014
Leon	17,301	25,846	60,556	24,112	5,548	0	133,363
Levy	4,868	80	12,512	0	0	12,834	30,294
Liberty	19,455	5,170	5,898	2,204	78	72	32,877
Madison	6,809	179	8,979	3	1,695	1,947	19,612
Manatee	18,841	5,458	5,385	28	149,149	12,736	191,597
Marion	57,208	6,578	4,328	32,081	5,656	4,643	110,494
Martin	16,822	5,431	2,742	3,548	17,696	0	46,239
Miami-Dade	1,867,226	1,497,533	15,546	362,164	135,355	1,696,823	5,574,647
Monroe	19,977	6,700	8,049	120	17,924	5,860	58,630
Nassau	25,930	379	13,170	3,252	8,129	2,168	53,028
Okaloosa	22,395	8,419	27,076	16,661	7,442	18,641	100,634
Okeechobee	5,098	0	2,765	381	738	348	9,330
Orange	441,720	61,423	99,665	403,882	259,827	14,066	1,280,583
Osceola	88,876	12,359	20,053	81,262	52,278	2,830	257,658
Palm Beach	575,361	17,843	318,503	371,792	36,712	5,895	1,326,106
Pasco	87,625	17,980	2,133	41,813	10,354	23,847	183,752
Pinellas	1,514,756	530,572	746,345	384,567	836,547	236,547	4,249,334
Polk	285,487	95,806	127,247	31,740	103,725	21,432	665,437
Putnam	13,266	31,168	1	10,133	16,242	60,137	130,947
Saint Johns	140,698	170,355	29	12,702	9,029	11	332,824
Saint Lucie	85,739	3,139	20,433	8,820	129,519	0	247,650
Santa Rosa	11,584	212	8,032	952	84	12,141	33,005
Sarasota	665,075	1,240	230,167	137,046	0	0	1,033,528
Seminole	117,658	16,360	26,547	107,579	69,209	3,750	341,103
Sumter	22,917	21,524	15,327	1,678	14,563	1,448	77,457
Suwannee	7,959	1,786	0	10,248	2,281	3,138	25,412
Taylor	5,171	132	9,608	27	511	2,202	17,651
Union	1,038	1,413	1,138	0	1,091	0	4,680
Volusia	265,296	89,030	0	201,466	0	12,124	567,916
Wakulla	10,412	46	506	1,447	0	216	12,627
Walton	32,197	9,160	3,310	3,240	1,598	398	49,903
Washington	11,588	5,066	1,520	1,320	460	280	20,234
TOTAL	8,543,147	3,015,042	2,520,645	3,147,051	2,677,865	2,732,900	22,636,650

(Trips by Type of Passenger 2 of 2)

2016-17 Passenger Trips by Funding Source

County	CTD	FDOT	DCF	APD	AHCA	DCA	DJJ	DOH
Alachua	22,803	0	0	0	5,614	0	0	0
Baker	5,178	12,877	0	0	6,043	0	0	0
Bay	29,726	2,338	0	52,263	6,163	0	0	0
Bradford	7,824	0	0	12,931	4,941	0	0	0
Brevard	67,174	263,783	0	35,377	0	0	0	0
Broward	377,298	0	538	34,668	63,779	0	0	0
Calhoun	2,644	1	0	1,189	7,010	0	0	0
Charlotte	42,348	17,977	0	0	0	0	0	0
Citrus	22,087	78,006	0	107,392	0	0	0	0
Clay	40,028	46,969	0	13,035	20,588	0	10,602	0
Collier	24,408	5,006	0	0	0	0	0	0
Columbia	15,736	132	0	3,317	154	0	0	8
Desoto	5,343	2,265	0	0	0	0	0	0
Dixie	3,441	0	0	0	2,005	0	0	0
Duval	58,901	4,401	0	0	0	0	0	0
Escambia	23,055	0	0	1,396	1,802	0	0	0
Flagler	44,430	17,391	0	0	0	0	0	0
Franklin	3,279	1	0	0	781	0	0	0
Gadsden	20,187	21,799	0	7,698	19,671	0	0	19
Gilchrist	3,295	0	0	0	1,077	0	0	0
Glades	1,566	0	0	899	2,491	0	0	0
Gulf	8,445	1	0	6,490	2,418	0	0	0
Hamilton	3,015	27	0	674	31	0	0	2
Hardee	2,514	3,118	0	5,821	1,004	0	0	0
Hendry	7,586	145	0	3,078	8,097	0	0	0
Hernando	17,205	0	0	510	43,933	0	0	0
Highlands	21,147	8,467	0	31,754	6,855	0	0	0
Hillsborough	143,573	0	21,647	102,681	28,338	228	0	0
Holmes	8,135	466	0	2,455	10,299	0	0	1
Indian River	10,819	25,033	0	28,038	0	0	0	0
Jackson	7,210	0	0	20,032	14,191	15	0	0
Jefferson	8,706	0	0	2,887	6,853	0	0	14
Lafayette	3,106	0	0	0	532	0	0	0
Lake	29,590	31,898	0	51,492	1,129	0	0	0

Continued on the next page (Passenger Trip by Funding Source page 1 of 4)

2016-17 Passenger Trips by Funding Source

County	CTD	FDOT	DCF	APD	AHCA	DCA	DJJ	DOH
Lee	33,318	1,701	0	32,844	154,177	0	0	0
Leon	33,847	5,655	0	21,799	0	0	0	0
Levy	15,005	1,058	0	6,107	70	0	0	0
Liberty	6,613	1	0	0	11,381	0	0	0
Madison	8,733	0	0	4,659	4,461	0	0	3
Manatee	29,385	4,122	0	58,172	5,715	0	0	0
Marion	35,059	26,379	0	26,607	7,551	0	0	0
Martin	10,291	4,795	4,148	15,558	0	0	0	0
Miami-Dade	4,192,355	10,423	102,361	136,298	126,312	0	4,379	0
Monroe	15,481	3,802	0	2,264	14,709	0	0	0
Nassau	28,226	9,720	0	0	186	0	0	0
Okaloosa	30,868	18,569	0	1,499	44,121	0	0	0
Okeechobee	3,741	4,624	0	0	0	0	0	0
Orange	121,535	0	0	156,839	26,391	0	0	0
Osceola	24,453	0	0	31,556	5,310	0	0	0
Palm Beach	558,323	0	0	0	0	0	0	0
Pasco	109,511	2,338	3,973	21,698	11,583	0	0	0
Pinellas	3,471,768	1,970	20,547	137,345	44,981	0	0	0
Polk	24,228	18,137	20,921	81,185	1,028	0	5,210	86,081
Putnam	19,116	60,144	0	39,538	11,569	0	0	0
Saint Johns	52,850	62,785	0	0	3,769	0	0	0
Saint Lucie	26,997	47,970	13,724	70,810	0	0	0	10,820
Santa Rosa	13,275	6,382	0	3,113	10,083	0	0	0
Sarasota	38,575	0	0	44,854	0	0	0	0
Seminole	32,373	0	0	41,776	7,029	0	0	0
Sumter	17,040	17,716	0	11,299	0	0	0	0
Suwannee	9,595	86	0	11,613	100	0	0	5
Taylor	6,551	0	0	0	3,997	0	0	2
Union	2,049	0	0	0	1,952	0	0	0
Volusia	34,391	1,604	0	708	0	0	0	463
Wakulla	5,502	0	0	274	2,906	0	0	0
Walton	21,800	3,448	0	2,209	6,529	0	0	0
Washington	5,202	1,202	0	5,462	7,308	0	0	0
TOTAL	10,129,858	856,732	187,859	1,492,163	779,017	243	20,191	97,418

Continued on the next page (Passenger Trip by Funding Source page 2 of 4)

2016-17 Passenger Trips by Funding Source

County	AWI	DOE	DOEA	Other Fed/State	Local Govt	Local Non Govt	Total
Alachua	0	0	665	0	60,083	1	89,166
Baker	0	0	0	1	1	7,378	31,478
Bay	0	0	9,685	27,600	1	0	127,776
Bradford	0	0	1,167	0	0	0	26,863
Brevard	0	22,908	23,687	0	284,359	180,295	877,583
Broward	0	78,726	36,806	7,810	680,126	104,918	1,384,669
Calhoun	0	0	1,503	1	1	52	12,401
Charlotte	0	0	6,620	0	20,643	0	87,588
Citrus	0	0	4,203	0	8,746	0	220,434
Clay	0	524	0	10,806	511	361	143,424
Collier	0	0	332	6,672	72,675	5,651	114,744
Columbia	0	7	11,963	2	3	5,269	36,591
Desoto	0	17	0	0	534	0	8,159
Dixie	0	0	485	0	0	1	5,932
Duval	0	0	0	0	1,038	275,291	339,631
Escambia	0	1,016	3,250	0	52,616	0	83,135
Flagler	0	0	13,129	0	35,403	100	110,453
Franklin	0	0	0	1	1	17	4,080
Gadsden	0	27	0	0	34,765	3,151	107,317
Gilchrist	0	0	0	0	0	1	4,373
Glades	0	0	5,720	0	1	0	10,677
Gulf	0	0	2,485	1	1	2,465	22,306
Hamilton	0	1	185	2	1	1,073	5,011
Hardee	0	0	174	0	249	20,287	33,167
Hendry	0	0	3,603	0	1	0	22,510
Hernando	0	4,154	2,392	0	0	45,874	114,068
Highlands	0	21	4,382	3,594	2,114	0	78,334
Hillsborough	0	0	30,722	22,097	354,794	24,065	728,145
Holmes	0	0	1,324	8,923	57	8	31,668
Indian River	0	0	284	0	8,765	0	72,939
Jackson	0	0	4,908	0	2,768	1,803	50,927
Jefferson	0	0	0	0	0	392	18,852
Lafayette	0	0	528	0	0	1	4,167
Lake	0	0	11,231	0	26,069	12,107	163,516

Continued on the next page (Passenger Trip by Funding Source page 3 of 4)

2016-17 Passenger Trips by Funding Source

County	AWI	DOE	DOEA	Other Fed/State	Local Govt	Local Non Govt	Total
Lee	0	0	8,536	11,925	1,629	1,884	246,014
Leon	0	0	0	0	72,062	0	133,363
Levy	0	0	1,202	0	1	6,851	30,294
Liberty	0	0	2,294	0	3,758	8,830	32,877
Madison	0	31	0	0	957	768	19,612
Manatee	0	2,612	14,217	5,300	52,572	19,502	191,597
Marion	0	0	0	0	14,898	0	110,494
Martin	0	0	4,529	5,753	1,165	0	46,239
Miami-Dade	0	2,185	305,285	397,928	93,752	203,369	5,574,647
Monroe	0	0	0	0	21,315	1,059	58,630
Nassau	0	0	14,895	0	1	0	53,028
Okaloosa	75	49	3,768	0	1,683	2	100,634
Okeechobee	0	7	583	0	375	0	9,330
Orange	0	0	56,570	111,269	262,213	545,766	1,280,583
Osceola	0	0	11,382	22,388	52,758	109,811	257,658
Palm Beach	0	0	51,231	0	716,552	0	1,326,106
Pasco	0	12,289	9,450	12,909	1	0	183,752
Pinellas	0	589	70,884	65,848	269,915	165,487	4,249,334
Polk	0	90,475	70,511	104	98,998	168,559	665,437
Putnam	0	0	0	404	1	175	130,947
Saint Johns	0	0	0	0	190,965	22,455	332,824
Saint Lucie	0	0	3,960	3,931	58,336	11,102	247,650
Santa Rosa	0	4	0	103	45	0	33,005
Sarasota	0	0	0	0	944,565	5,534	1,033,528
Seminole	0	0	15,068	29,638	69,844	145,375	341,103
Sumter	0	0	4,478	0	26,924	0	77,457
Suwannee	0	4	590	2	2	3,415	25,412
Taylor	0	0	0	0	6,510	591	17,651
Union	0	0	677	0	1	1	4,680
Volusia	0	71,645	18,102	5,390	236,672	198,941	567,916
Wakulla	0	0	20	0	3,925	0	12,627
Walton	0	14	5,541	9,602	693	67	49,903
Washington	0	0	737	1	74	248	20,234
TOTAL	75	287,305	855,943	770,005	4,849,488	2,310,353	22,636,650

(Passenger Trip by Funding Source page 4 of 4)

2016-17 Operators by County

County	Private Non Profit	Private For Profit	School Board	Municipality	County
Alachua	0	1	0	0	0
Baker	1	0	0	0	1
Bay	3	1	0	0	0
Bradford	2	0	0	0	0
Brevard	0	1	1	0	1
Broward	15	3	0	6	1
Calhoun	1	0	0	0	0
Charlotte	5	0	0	0	1
Citrus	1	0	0	0	1
Clay	1	0	0	0	0
Collier	3	2	0	0	1
Columbia	0	0	0	0	0
Desoto	0	2	0	0	0
Dixie	1	0	0	0	0
Duval	0	2	0	0	0
Escambia	0	1	0	0	0
Flagler	0	0	0	0	1
Franklin	1	0	0	0	0
Gadsden	1	0	0	0	0
Gilchrist	1	0	0	0	0
Glades	3	0	0	0	0
Gulf	1	0	0	0	0
Hamilton	0	0	0	0	0
Hardee	1	2	0	0	0
Hendry	3	0	0	0	0
Hernando	2	0	0	0	0
Highlands	2	2	0	0	0
Hillsborough	12	0	0	0	1
Holmes	1	2	0	0	1
Indian River	3	0	0	0	0
Jackson	1	0	0	0	0
Jefferson	1	0	0	0	0
Lafayette	1	0	0	0	0
Lake	5	8	0	0	0

Continued on the next page (Operators by County page 1 of 4)

2016-17 Operators by County

County	Private Non Profit	Private For Profit	School Board	Municipality	County
Lee	5	0	0	0	0
Leon	1	1	0	1	0
Levy	0	0	0	0	1
Liberty	0	0	0	0	1
Madison	1	0	0	0	0
Manatee	4	1	0	0	1
Marion	2	0	0	0	0
Martin	1	2	0	0	0
Miami-Dade	53	1	0	0	1
Monroe	6	0	0	0	1
Nassau	1	0	0	0	0
Okaloosa	2	1	0	0	0
Okeechobee	0	1	0	0	0
Orange	10	10	0	0	0
Osceola	2	2	0	0	0
Palm Beach	0	3	0	0	0
Pasco	7	4	0	0	1
Pinellas	13	1	0	1	0
Polk	9	0	0	0	1
Putnam	1	0	0	0	0
Saint Johns	1	0	0	0	0
Saint Lucie	9	1	0	0	1
Santa Rosa	1	0	0	0	1
Sarasota	5	1	0	0	0
Seminole	3	3	0	0	0
Sumter	1	1	0	0	0
Suwannee	0	0	0	0	0
Taylor	1	0	0	0	0
Union	1	0	0	0	0
Volusia	6	5	0	0	1
Wakulla	1	0	0	0	0
Walton	3	2	0	0	1
Washington	1	0	0	0	0
TOTAL	223	67	1	8	20

Continued on the next page (Operators by County page 2 of 4)

2016-17 Operators by County

County	City	Transit Authority	Other Operators	Total Operators	Number of Coordination
Alachua	0	0	0	1	0
Baker	0	0	0	2	0
Bay	0	0	0	4	3
Bradford	0	0	0	2	1
Brevard	0	0	0	3	0
Broward	0	0	0	25	21
Calhoun	0	0	0	1	0
Charlotte	0	0	0	6	0
Citrus	0	0	0	2	1
Clay	0	0	0	1	0
Collier	0	0	0	6	3
Columbia	0	1	1	2	1
Desoto	0	0	0	2	0
Dixie	0	0	0	1	0
Duval	0	1	0	3	0
Escambia	0	0	0	1	0
Flagler	0	0	0	1	0
Franklin	0	0	0	1	0
Gadsden	0	0	0	1	0
Gilchrist	0	0	0	1	0
Glades	0	0	0	3	2
Gulf	0	0	0	1	0
Hamilton	0	1	0	1	0
Hardee	0	0	0	3	1
Hendry	0	0	0	3	2
Hernando	0	0	0	2	1
Highlands	0	0	0	4	2
Hillsborough	0	1	0	14	13
Holmes	0	0	0	4	0
Indian River	0	0	0	3	2
Jackson	0	0	0	1	0
Jefferson	0	0	0	1	0
Lafayette	0	0	0	1	0
Lake	0	0	0	13	12

Continued on the next page (Operators by County page 3 of 4)

2016-17 Operators by County

County	City	Transit Authority	Other Operators	Total Operators	Number of Coordination
Lee	0	0	0	5	4
Leon	0	0	0	3	0
Levy	0	0	0	1	0
Liberty	0	0	0	1	0
Madison	0	0	0	1	0
Manatee	0	0	0	6	5
Marion	0	0	0	2	1
Martin	0	0	0	3	1
Miami-Dade	0	0	0	55	53
Monroe	0	0	0	7	4
Nassau	0	0	0	1	0
Okaloosa	0	0	0	3	2
Okeechobee	0	0	0	1	0
Orange	0	1	0	21	19
Osceola	0	0	0	4	4
Palm Beach	0	1	0	4	0
Pasco	0	0	0	12	7
Pinellas	0	1	0	16	11
Polk	0	0	0	10	9
Putnam	0	0	0	1	0
Saint Johns	0	0	0	1	0
Saint Lucie	0	0	0	11	10
Santa Rosa	0	0	0	2	0
Sarasota	0	0	0	6	5
Seminole	0	0	0	6	6
Sumter	0	0	0	2	1
Suwannee	0	1	1	2	1
Taylor	0	0	0	1	0
Union	0	0	0	1	0
Volusia	0	0	1	13	6
Wakulla	0	0	0	1	0
Walton	0	0	0	6	0
Washington	0	0	0	1	0
TOTAL	0	8	3	330	214

(Operators by County page 4 of 4)

2016-17 Employee Information

County	Total Drivers- CTC & Oper	CTC & Oper Driver Hours	CTC & Oper Total Employees	CC Drivers	CC Driver Hours	CC Total Employees
Alachua	48	69,750	65	0	0	0
Baker	21	28,627	37	0	0	0
Bay	34	37,678	46	6	4,812	8
Bradford	6	13,227	9	6	10,082	6
Brevard	177	120,032	200	0	0	0
Broward	313	582,559	401	296	188,623	401
Calhoun	9	15,900	14	0	0	0
Charlotte	65	42,855	77	0	0	0
Citrus	20	38,822	30	30	46,800	33
Clay	57	90,267	69	0	0	0
Collier	34	74,770	49	10	10,469	14
Columbia	10	15,187	19	5	6,110	7
Desoto	22	28,437	30	0	0	0
Dixie	4	5,009	6	0	0	0
Duval	165	338,000	225	0	0	0
Escambia	36	70,184	43	0	0	0
Flagler	25	51,740	30	0	0	0
Franklin	5	6,515	6	0	0	0
Gadsden	16	40,160	29	0	0	0
Gilchrist	4	5,007	6	0	0	0
Glades	3	8,122	6	2	495	2
Gulf	10	15,184	12	0	0	0
Hamilton	2	3,093	4	0	0	0
Hardee	4	5,001	8	12	12,486	15
Hendry	12	20,445	18	2	1,517	2
Hernando	6	11,952	9	25	26,000	30
Highlands	94	64,234	110	37	73,320	46
Hillsborough	42	87,360	68	529	354,640	586
Holmes	11	25,486	18	0	0	0
Indian River	24	44,144	48	9	12,088	16
Jackson	20	32,920	29	0	0	0
Jefferson	6	15,169	19	0	0	0
Lafayette	3	4,617	5	0	0	0
Lake	55	72,255	78	60	24,510	77

Continued on the next page (Employee Information 1 of 2)

2016-17 Employee Information

County	Total Drivers- CTC & Oper	CTC & Oper Driver Hours	CTC & Oper Total Employees	CC Drivers	CC Driver Hours	CC Total Employees
Lee	67	113,923	89	68	40,577	77
Leon	15	42,148	38	0	0	0
Levy	11	22,400	16	0	0	0
Liberty	14	23,488	20	0	0	0
Madison	6	11,604	18	0	0	0
Manatee	35	61,789	48	96	25,216	147
Marion	39	51,694	51	18	23,920	20
Martin	18	23,717	33	11	5,610	16
Miami-Dade	0	0	19	534	837,908	686
Monroe	24	24,960	30	29	39,520	37
Nassau	21	32,057	26	0	0	0
Okaloosa	34	66,560	54	3	570	3
Okeechobee	6	12,480	11	0	0	0
Orange	209	399,469	267	275	183,053	300
Osceola	42	80,374	55	55	36,831	60
Palm Beach	347	715,195	504	0	0	0
Pasco	30	34,341	42	98	35,127	111
Pinellas	271	464,386	326	194	61,057	226
Polk	70	127,549	92	230	53,280	269
Putnam	29	61,330	40	0	0	0
Saint Johns	68	87,450	84	0	0	0
Saint Lucie	26	54,020	57	110	66,960	211
Santa Rosa	18	36,436	24	0	0	0
Sarasota	68	140,209	89	82	95,665	116
Seminole	56	106,404	72	73	48,759	80
Sumter	16	29,120	25	6	2,400	9
Suwannee	7	9,844	13	6	12,480	8
Taylor	7	13,224	20	0	0	0
Union	4	6,659	6	0	0	0
Volusia	90	188,018	147	49	23,413	53
Wakulla	8	12,818	13	0	0	0
Walton	16	35,038	23	0	0	0
Washington	10	19,599	17	0	0	0
TOTAL	3,045	5,193,011	4,192	2,966	2,364,298	3,672

(Employee Information 2 of 2)

2016-17 Summary of Vehicle Information

County	CTC Vehicle Miles	Transp Oper Vehicle Miles	Coord Contr Vehicle Miles	School Bus Miles	Total Vehicle Miles	Revenue Miles	Number of Roadcalls
Alachua	1,173,958	0	0	0	1,173,958	981,410	26
Baker	447,815	0	0	0	447,815	369,439	17
Bay	0	508,796	18,641	0	527,437	428,906	5
Bradford	180,845	0	68,939	0	249,784	227,082	1
Brevard	868,288	1,570,463	0	36,758	2,475,509	2,218,546	27
Broward	1	10,155,148	2,375,306	0	12,530,455	10,295,201	145
Calhoun	235,770	0	0	0	235,770	189,542	3
Charlotte	567,523	0	0	0	567,523	482,708	48
Citrus	444,730	0	295,197	0	739,927	419,838	22
Clay	1,184,198	0	0	0	1,184,198	987,234	8
Collier	0	1,298,874	52,166	0	1,351,040	1,172,194	17
Columbia	230,439	0	61,259	0	291,698	233,925	4
Desoto	0	139,249	0	0	139,249	134,113	2
Dixie	126,625	0	0	0	126,625	112,586	5
Duval	1	4,644,766	0	0	4,644,767	4,108,942	107
Escambia	0	968,844	0	0	968,844	855,216	0
Flagler	709,122	0	0	0	709,122	636,795	4
Franklin	149,978	0	0	0	149,978	109,150	0
Gadsden	972,817	0	0	0	972,817	898,724	23
Gilchrist	86,052	0	0	0	86,052	75,528	0
Glades	320,216	0	25,202	0	345,418	288,134	8
Gulf	292,187	0	0	0	292,187	254,308	0
Hamilton	46,941	0	0	0	46,941	36,670	1
Hardee	0	170,882	198,286	0	369,168	294,043	2
Hendry	341,246	0	28,995	0	370,241	307,299	11
Hernando	197,141	0	417,727	0	614,868	568,336	4
Highlands	0	774,667	55,204	0	829,871	642,114	10
Hillsborough	1,095,781	0	3,169,327	0	4,265,108	3,860,361	206
Holmes	448,112	1,676	0	0	449,788	268,633	3
Indian River	466,363	0	50,289	0	516,652	459,831	6
Jackson	684,499	0	0	0	684,499	559,774	5
Jefferson	290,441	0	0	0	290,441	232,352	0
Lafayette	63,277	0	0	0	63,277	53,212	0
Lake	0	1,215,971	310,021	0	1,525,992	1,213,065	9

Continued on the next page (Summary of Vehicle Information page 1 of 4)

2016-17 Summary of Vehicle Information

County	CTC Vehicle Miles	Transp Oper Vehicle Miles	Coord Contr Vehicle Miles	School Bus Miles	Total Vehicle Miles	Revenue Miles	Number of Roadcalls
Lee	1,741,647	0	369,963	0	2,111,610	1,754,526	0
Leon	20,402	435,338	0	0	455,740	356,601	0
Levy	533,465	0	0	0	533,465	465,249	6
Liberty	363,288	0	0	0	363,288	345,436	0
Madison	343,549	0	0	0	343,549	259,905	4
Manatee	746,113	0	379,993	0	1,126,106	925,779	85
Marion	958,181	0	168,605	0	1,126,786	981,948	36
Martin	0	91,058	366,816	0	457,874	370,765	0
Miami-Dade	2	0	4,461,411	0	4,461,413	3,922,269	78
Monroe	90,756	47,657	333,980	0	472,393	330,106	15
Nassau	307,600	0	0	0	307,600	295,677	9
Okaloosa	0	1,156,948	4,833	0	1,161,781	1,016,524	39
Okeechobee	0	193,667	0	0	193,667	153,471	1
Orange	2	6,646,401	1,574,850	0	8,221,253	6,799,583	327
Osceola	2	1,337,278	316,865	0	1,654,145	1,368,100	66
Palm Beach	1	10,666,847	0	0	10,666,848	9,199,527	275
Pasco	277,716	449,669	430,916	16,150	1,174,451	980,335	7
Pinellas	2	5,234,093	864,446	0	6,098,541	4,134,496	65
Polk	929,193	0	814,845	0	1,744,038	1,177,946	78
Putnam	801,609	0	0	0	801,609	641,287	8
Saint Johns	1,062,755	0	0	0	1,062,755	898,951	8
Saint Lucie	0	771,505	647,255	0	1,418,760	1,228,949	38
Santa Rosa	492,542	0	0	0	492,542	417,951	2
Sarasota	0	1,697,769	194,337	0	1,892,106	1,565,017	5
Seminole	2	1,770,358	419,482	0	2,189,842	1,811,160	87
Sumter	0	463,133	69,636	0	532,769	437,345	6
Suwannee	149,359	0	64,350	0	213,709	181,028	3
Taylor	263,823	0	0	0	263,823	224,653	6
Union	159,711	0	0	0	159,711	140,206	1
Volusia	1,792,894	886,203	239,427	0	2,918,524	2,531,007	168
Wakulla	175,825	0	0	0	175,825	158,484	0
Walton	527,568	22,016	0	0	549,584	421,742	0
Washington	360,982	1,627	0	0	362,609	231,319	2
Totals	23,723,355	53,320,903	18,848,569	52,908	95,945,735	79,702,553	2,154

Continued on the next page (Summary of Vehicle Information page 2 of 4)

2016-17 Summary of Vehicle Information

County	Number of Accidents	Number of Chargeable Accidents	Total Number of Vehicles	Total Number of W/C Accessible Vehicles	Total Number of Stretcher Equipped Vehicles	Percentage of W/C Accessible Vehicles	Percentage of Stretcher Equipped Vehicles
Alachua	8	5	32	30	1	93%	3%
Baker	3	1	21	21	0	100%	0%
Bay	13	6	29	29	0	100%	0%
Bradford	2	2	10	8	1	80%	10%
Brevard	24	14	183	95	0	51%	0%
Broward	141	40	452	336	0	74%	0%
Calhoun	0	0	14	5	1	35%	7%
Charlotte	2	0	37	31	0	83%	0%
Citrus	11	3	71	40	0	56%	0%
Clay	5	1	45	36	0	80%	0%
Collier	18	11	29	29	0	100%	0%
Columbia	1	0	20	18	0	90%	0%
Desoto	0	0	20	9	0	45%	0%
Dixie	1	0	7	7	6	85%	14%
Duval	14	10	98	98	0	100%	0%
Escambia	14	3	27	24	0	88%	0%
Flagler	2	0	40	34	0	85%	0%
Franklin	0	0	7	7	0	100%	0%
Gadsden	0	0	21	21	0	100%	0%
Gilchrist	0	0	7	7	1	100%	14%
Glades	4	2	5	5	0	100%	0%
Gulf	0	0	13	8	0	61%	0%
Hamilton	0	0	3	3	0	100%	0%
Hardee	0	0	15	6	1	40%	6%
Hendry	4	1	12	12	0	100%	0%
Hernando	1	0	44	14	0	31%	0%
Highlands	7	2	51	43	1	84%	1%
Hillsborough	22	7	248	131	0	52%	0%
Holmes	2	0	18	9	1	50%	5%
Indian River	0	0	49	31	0	63%	0%
Jackson	0	0	28	12	1	42%	3%
Jefferson	0	0	11	11	0	100%	0%
Lafayette	1	0	3	3	0	100%	0%
Lake	31	9	70	43	2	61%	2%

Continued on the next page (Summary of Vehicle Information page 3 of 4)

2016-17 Summary of Vehicle Information

County	Number of Accidents	Number of Chargeable Accidents	Total Number of Vehicles	Total Number of W/C Accessible Vehicles	Total Number of Stretcher Equipped Vehicles	Percentage of W/C Accessible Vehicles	Percentage of Stretcher Equipped Vehicles
Lee	34	5	74	73	1	98%	1%
Leon	0	0	14	14	0	100%	0%
Levy	0	0	21	11	1	52%	4%
Liberty	1	0	20	8	1	40%	5%
Madison	0	0	10	10	0	100%	0%
Manatee	136	15	76	64	0	84%	0%
Marion	4	0	57	57	0	100%	0%
Martin	1	0	21	16	0	76%	0%
Miami-Dade	51	19	453	189	0	41%	0%
Monroe	5	0	61	47	0	77%	0%
Nassau	3	2	23	23	0	100%	0%
Okaloosa	31	16	33	31	0	93%	0%
Okeechobee	0	0	8	6	2	75%	25%
Orange	267	92	241	172	0	71%	0%
Osceola	53	18	48	35	0	72%	0%
Palm Beach	266	79	241	241	0	100%	0%
Pasco	4	4	57	15	0	26%	0%
Pinellas	49	12	345	151	0	43%	0%
Polk	3	0	127	71	5	55%	3%
Putnam	2	2	32	27	2	84%	6%
Saint Johns	7	3	39	35	2	89%	5%
Saint Lucie	13	4	114	76	0	66%	0%
Santa Rosa	1	1	15	9	0	60%	0%
Sarasota	16	7	65	53	0	81%	0%
Seminole	71	25	64	46	0	71%	0%
Sumter	1	1	32	32	0	100%	0%
Suwannee	0	0	17	14	0	82%	0%
Taylor	0	0	8	8	0	100%	0%
Union	1	0	10	9	0	90%	0%
Volusia	15	6	123	103	0	83%	0%
Wakulla	0	0	8	6	1	75%	12%
Walton	2	0	21	11	0	52%	0%
Washington	3	1	15	10	1	66%	6%
Totals	1,371	429	4,233	2,888	27	77%	2%

Continued on the next page (Summary of Vehicle Information page 4 of 4)

2016-17 Revenue Summary

County	CTD	FDOT	DCF	APD	AHCA	DOH	DOE	DOEA
Alachua	\$792,733	\$0	\$0	\$0	\$102,989	\$0	\$0	\$24,924
Baker	\$244,590	\$263,027	\$0	\$0	\$258,034	\$0	\$0	\$0
Bay	\$518,101	\$419,378	\$0	\$389,549	\$81,269	\$0	\$0	\$60,120
Bradford	\$236,221	\$152,734	\$0	\$148,877	\$137,983	\$0	\$0	\$18,432
Brevard	\$1,774,698	\$3,092,048	\$0	\$321,315	\$0	\$0	\$8,373	\$53,638
Broward	\$3,804,430	\$0	\$27,440	\$623,191	\$514,159	\$0	\$629,402	\$326,361
Calhoun	\$179,170	\$141,576	\$0	\$26,420	\$249,769	\$0	\$0	\$2,702
Charlotte	\$368,683	\$135,355	\$0	\$0	\$0	\$0	\$0	\$56,563
Citrus	\$438,528	\$776,095	\$0	\$353,923	\$0	\$0	\$0	\$50,003
Clay	\$569,943	\$335,189	\$0	\$155,853	\$497,511	\$0	\$17,654	\$0
Collier	\$776,226	\$205,853	\$0	\$0	\$0	\$0	\$0	\$10,071
Columbia	\$469,489	\$349,025	\$0	\$38,779	\$4,931	\$245	\$1,064	\$56,839
Desoto	\$237,401	\$138,324	\$0	\$0	\$0	\$0	\$411	\$0
Dixie	\$257,463	\$154,727	\$0	\$0	\$82,367	\$0	\$0	\$7,008
Duval	\$1,596,300	\$645,467	\$0	\$0	\$0	\$0	\$0	\$0
Escambia	\$608,206	\$341,257	\$0	\$51,060	\$19,013	\$0	\$23,940	\$30,554
Flagler	\$354,195	\$375,483	\$0	\$0	\$0	\$0	\$0	\$86,000
Franklin	\$232,478	\$136,532	\$0	\$0	\$58,588	\$0	\$0	\$0
Gadsden	\$412,857	\$507,825	\$0	\$57,504	\$675,036	\$706	\$293	\$0
Gilchrist	\$120,325	\$89,839	\$0	\$0	\$52,399	\$0	\$0	\$0
Glades	\$159,709	\$0	\$0	\$13,596	\$54,150	\$0	\$0	\$17,962
Gulf	\$273,160	\$206,126	\$0	\$28,965	\$90,413	\$0	\$0	\$11,016
Hamilton	\$92,011	\$71,097	\$0	\$7,899	\$1,004	\$49	\$216	\$2,750
Hardee	\$91,854	\$139,129	\$0	\$53,627	\$30,876	\$0	\$0	\$4,333
Hendry	\$479,123	\$101,275	\$0	\$43,051	\$175,985	\$0	\$0	\$83,380
Hernando	\$537,087	\$121,375	\$0	\$5,544	\$477,550	\$0	\$45,154	\$27,622
Highlands	\$838,380	\$446,946	\$0	\$120,687	\$167,313	\$0	\$784	\$42,988
Hillsborough	\$2,303,556	\$0	\$409,099	\$851,636	\$1,478,206	\$0	\$0	\$513,636
Holmes	\$230,587	\$104,205	\$0	\$35,320	\$266,339	\$65	\$0	\$4,430
Indian River	\$289,193	\$983,562	\$0	\$171,592	\$0	\$0	\$0	\$2,531
Jackson	\$413,060	\$443,964	\$0	\$170,873	\$710,097	\$0	\$0	\$51,782
Jefferson	\$195,666	\$196,598	\$0	\$24,475	\$256,794	\$760	\$0	\$0
Lafayette	\$125,696	\$39,918	\$0	\$0	\$32,545	\$0	\$0	\$4,224
Lake	\$854,991	\$1,394,551	\$0	\$489,627	\$55,201	\$0	\$0	\$106,020

Continued on the next page (Revenue Summary page 1 of 4)

2016-17 Revenue Summary

County	CTD	FDOT	DCF	APD	AHCA	DOH	DOE	DOEA
Lee	\$906,684	\$696,980	\$0	\$360,812	\$1,123,602	\$0	\$0	\$115,829
Leon	\$548,220	\$243,405	\$0	\$243,877	\$0	\$0	\$0	\$0
Levy	\$525,546	\$94,516	\$0	\$84,713	\$3,623	\$0	\$0	\$17,588
Liberty	\$266,286	\$58,950	\$0	\$0	\$210,862	\$0	\$0	\$8,400
Madison	\$247,077	\$103,427	\$0	\$39,834	\$223,513	\$194	\$1,031	\$0
Manatee	\$515,283	\$1,441,700	\$0	\$382,914	\$25,063	\$0	\$4,920	\$214,642
Marion	\$990,788	\$736,613	\$0	\$233,686	\$305,031	\$0	\$0	\$0
Martin	\$371,860	\$42,089	\$24,888	\$93,348	\$0	\$0	\$0	\$27,174
Miami-Dade	\$5,713,076	\$302,630	\$1,278,717	\$975,685	\$672,470	\$0	\$104,843	\$2,739,864
Monroe	\$403,077	\$57,605	\$0	\$67,928	\$304,657	\$0	\$0	\$0
Nassau	\$437,609	\$507,166	\$0	\$0	\$2,842	\$0	\$0	\$137,794
Okaloosa	\$509,030	\$519,806	\$0	\$6,819	\$438,883	\$0	\$742	\$34,832
Okeechobee	\$151,489	\$196,561	\$0	\$0	\$0	\$0	\$261	\$5,467
Orange	\$2,541,130	\$0	\$0	\$1,049,647	\$210,344	\$0	\$0	\$758,686
Osceola	\$511,284	\$0	\$0	\$211,193	\$42,322	\$0	\$0	\$152,650
Palm Beach	\$2,942,044	\$0	\$0	\$0	\$0	\$0	\$0	\$360,000
Pasco	\$682,863	\$818,151	\$61,062	\$247,602	\$125,906	\$0	\$144,429	\$184,854
Pinellas	\$2,860,807	\$840,903	\$681,799	\$1,163,485	\$512,652	\$0	\$14,328	\$683,259
Polk	\$1,035,406	\$1,573,255	\$26,060	\$162,965	\$23,883	\$3,750	\$19,994	\$205,990
Putnam	\$477,053	\$1,065,537	\$0	\$324,889	\$353,452	\$0	\$0	\$0
Saint Johns	\$595,727	\$1,964,067	\$0	\$0	\$73,126	\$0	\$0	\$0
Saint Lucie	\$501,693	\$1,063,043	\$157,549	\$148,782	\$0	\$2,435	\$0	\$60,006
Santa Rosa	\$443,157	\$113,552	\$0	\$65,091	\$220,887	\$0	\$974	\$0
Sarasota	\$1,202,922	\$0	\$0	\$214,166	\$0	\$0	\$0	\$0
Seminole	\$676,864	\$0	\$0	\$279,588	\$56,028	\$0	\$0	\$202,086
Sumter	\$304,241	\$349,257	\$0	\$105,112	\$0	\$0	\$0	\$35,168
Suwannee	\$292,766	\$226,220	\$0	\$137,149	\$3,195	\$159	\$690	\$8,750
Taylor	\$269,793	\$129,900	\$0	\$0	\$187,617	\$214	\$0	\$0
Union	\$105,242	\$94,883	\$0	\$0	\$55,846	\$0	\$0	\$6,770
Volusia	\$1,090,220	\$1,485,346	\$0	\$16,600	\$0	\$1,389	\$35,775	\$81,969
Wakulla	\$209,200	\$215,000	\$0	\$4,120	\$109,386	\$0	\$0	\$1,355
Walton	\$439,332	\$219,982	\$0	\$29,982	\$177,428	\$0	\$286	\$41,100
Washington	\$239,474	\$121,296	\$0	\$55,886	\$222,843	\$0	\$0	\$2,022
Totals	\$49,883,353	\$27,790,320	\$2,666,614	\$10,889,236	\$12,215,982	\$9,966	\$1,055,564	\$7,742,144

Continued on the next page (Revenue Summary page 2 of 4)

2016-17 Revenue Summary

County	DCA	WAGES	DJJ	OTHER FED	LOCAL GOVT	LOCAL NON GOVT	FAREBOX	Total
Alachua	\$0	\$0	\$0	\$0	\$1,729,843	\$67,150	\$127,924	\$2,845,563
Baker	\$0	\$0	\$0	\$18,544	\$82,150	\$144,145	\$22,784	\$1,033,274
Bay	\$0	\$0	\$0	\$338,688	\$100,000	\$0	\$48,924	\$1,956,029
Bradford	\$0	\$0	\$0	\$0	\$0	\$20,960	\$0	\$715,207
Brevard	\$0	\$0	\$0	\$0	\$743,881	\$107,340	\$378,169	\$6,479,462
Broward	\$0	\$0	\$0	\$102,163	\$24,846,497	\$1,350,438	\$1,152,404	\$33,376,485
Calhoun	\$0	\$0	\$0	\$3,594	\$33,344	\$0	\$6,372	\$642,947
Charlotte	\$0	\$0	\$0	\$0	\$1,504,276	\$7,500	\$75,650	\$2,148,027
Citrus	\$0	\$0	\$0	\$0	\$718,570	\$0	\$23,434	\$2,360,553
Clay	\$0	\$0	\$91,804	\$10,806	\$376,565	\$78,733	\$61,151	\$2,195,209
Collier	\$0	\$0	\$0	\$274,355	\$2,988,168	\$346,777	\$227,392	\$4,828,842
Columbia	\$0	\$0	\$0	\$52,407	\$54,163	\$27,152	\$14,636	\$1,068,730
Desoto	\$0	\$0	\$0	\$0	\$14,490	\$0	\$11,878	\$402,504
Dixie	\$0	\$0	\$0	\$0	\$0	\$26,853	\$0	\$528,418
Duval	\$0	\$0	\$0	\$0	\$10,075,537	\$0	\$1,055,614	\$13,372,918
Escambia	\$0	\$0	\$0	\$0	\$1,339,409	\$0	\$240,689	\$2,654,128
Flagler	\$0	\$0	\$0	\$0	\$556,980	\$0	\$145,237	\$1,517,895
Franklin	\$0	\$0	\$0	\$1,573	\$10,916	\$0	\$5,889	\$445,976
Gadsden	\$0	\$0	\$0	\$0	\$131,713	\$41,984	\$88,336	\$1,916,254
Gilchrist	\$0	\$0	\$0	\$0	\$0	\$14,343	\$0	\$276,906
Glades	\$0	\$0	\$0	\$0	\$20,000	\$6,079	\$2,160	\$273,656
Gulf	\$0	\$0	\$0	\$6,492	\$25,714	\$14,905	\$8,163	\$664,954
Hamilton	\$0	\$0	\$0	\$10,675	\$12,884	\$5,530	\$2,981	\$207,096
Hardee	\$0	\$0	\$0	\$0	\$10,036	\$185,491	\$6,278	\$521,624
Hendry	\$0	\$0	\$0	\$0	\$45,000	\$229,497	\$6,481	\$1,163,792
Hernando	\$0	\$0	\$0	\$0	\$0	\$0	\$85,707	\$1,300,039
Highlands	\$0	\$0	\$0	\$149,565	\$69,537	\$4,495	\$26,047	\$1,866,742
Hillsborough	\$1,372	\$0	\$0	\$416,249	\$9,431,757	\$604,823	\$918,219	\$16,928,553
Holmes	\$0	\$0	\$0	\$18,806	\$595	\$632	\$24,236	\$685,215
Indian River	\$0	\$0	\$0	\$0	\$296,316	\$0	\$12,834	\$1,756,028
Jackson	\$1,174	\$0	\$0	\$0	\$21,800	\$4,409	\$32,786	\$1,849,945
Jefferson	\$0	\$0	\$0	\$0	\$0	\$1,445	\$27,898	\$703,636
Lafayette	\$0	\$0	\$0	\$0	\$0	\$15,266	\$0	\$217,649
Lake	\$0	\$0	\$0	\$0	\$1,612,567	\$185,572	\$101,146	\$4,799,675

Continued on the next page (Revenue Summary page 3 of 4)

2016-17 Revenue Summary

County	DCA	WAGES	DJJ	OTHER FED	LOCAL GOVT	LOCAL NON GOVT	FAREBOX	Total
Lee	\$0	\$0	\$0	\$100,000	\$213,781	\$1,163,881	\$33,462	\$4,715,031
Leon	\$0	\$0	\$0	\$0	\$261,690	\$0	\$60,252	\$1,357,444
Levy	\$0	\$0	\$0	\$0	\$52,020	\$0	\$48,152	\$826,158
Liberty	\$0	\$0	\$0	\$0	\$36,970	\$310	\$0	\$581,778
Madison	\$0	\$0	\$0	\$0	\$17,030	\$1,678	\$37,091	\$670,875
Manatee	\$0	\$0	\$0	\$120,485	\$1,470,909	\$243,779	\$146,534	\$4,566,229
Marion	\$0	\$0	\$0	\$0	\$916,152	\$22,418	\$89,837	\$3,294,525
Martin	\$0	\$0	\$0	\$53,090	\$64,631	\$349,799	\$0	\$1,026,879
Miami-Dade	\$0	\$0	\$107,171	\$9,906,593	\$5,722,241	\$4,317,688	\$0	\$31,840,978
Monroe	\$0	\$0	\$0	\$0	\$991,877	\$20,723	\$8,142	\$1,854,009
Nassau	\$0	\$0	\$0	\$0	\$10,000	\$37,465	\$22,054	\$1,154,930
Okaloosa	\$0	\$399	\$0	\$0	\$61,738	\$0	\$94,064	\$1,666,313
Okeechobee	\$0	\$0	\$0	\$0	\$16,832	\$0	\$7,777	\$378,387
Orange	\$0	\$0	\$0	\$3,021,938	\$6,271,378	\$2,993,557	\$1,292,735	\$18,139,415
Osceola	\$0	\$0	\$0	\$608,024	\$1,261,822	\$602,314	\$260,103	\$3,649,712
Palm Beach	\$0	\$0	\$0	\$0	\$26,906,430	\$0	\$2,683,362	\$32,891,836
Pasco	\$0	\$0	\$0	\$212,831	\$443,798	\$329,296	\$117,110	\$3,367,902
Pinellas	\$0	\$0	\$0	\$439,167	\$6,468,835	\$3,205,967	\$803,113	\$17,674,315
Polk	\$0	\$0	\$4,705	\$79,685	\$3,201,331	\$1,042,396	\$158,856	\$7,538,276
Putnam	\$0	\$0	\$0	\$42,101	\$44,400	\$39,993	\$61,961	\$2,409,386
Saint Johns	\$0	\$0	\$0	\$0	\$276,489	\$224,232	\$103,650	\$3,237,291
Saint Lucie	\$0	\$0	\$0	\$157,839	\$1,474,206	\$220,506	\$202,352	\$3,988,411
Santa Rosa	\$0	\$0	\$0	\$15,322	\$18,000	\$0	\$21,237	\$898,220
Sarasota	\$0	\$0	\$0	\$0	\$4,669,597	\$96,604	\$515,043	\$6,698,332
Seminole	\$0	\$0	\$0	\$804,934	\$1,670,466	\$797,374	\$344,337	\$4,831,677
Sumter	\$0	\$0	\$0	\$0	\$608,086	\$16,606	\$28,162	\$1,446,632
Suwannee	\$0	\$0	\$0	\$33,968	\$39,500	\$17,599	\$9,486	\$769,482
Taylor	\$0	\$0	\$0	\$0	\$47,040	\$1,814	\$30,029	\$666,407
Union	\$0	\$0	\$0	\$0	\$8,010	\$3,683	\$0	\$274,434
Volusia	\$0	\$0	\$0	\$29,917	\$3,488,197	\$292,220	\$416,105	\$6,937,738
Wakulla	\$0	\$0	\$0	\$0	\$73,067	\$0	\$32,327	\$644,455
Walton	\$0	\$0	\$0	\$27,729	\$50,156	\$0	\$38,046	\$1,024,041
Washington	\$0	\$0	\$0	\$8,078	\$4,608	\$376	\$19,004	\$673,587
Totals	\$2,546	\$399	\$203,680	\$17,065,618	\$123,713,995	\$19,533,797	\$12,625,802	\$285,399,016

(Revenue Summary page 4 of 4)

2016-17 Expense Summary

County	Labor	Fringe Benefits	Services	Materials and Supplies	Utilities	Insurance	Taxes	Bus Pass Expenses
Alachua	\$1,455,033	\$27,949	\$121,585	\$445,045	\$61,874	\$286,233	\$3,085	\$41,429
Baker	\$505,787	\$123,963	\$19,531	\$173,845	\$16,522	\$60,361	\$363	\$0
Bay	\$354,617	\$85,931	\$34,443	\$45,774	\$55,732	\$56,780	\$0	\$0
Bradford	\$259,726	\$132,037	\$24,924	\$148,312	\$18,248	\$55,096	\$269	\$0
Brevard	\$1,483,334	\$336,183	\$1,297,123	\$511,375	\$27,614	\$98,695	\$0	\$16,793
Broward	\$17,128,308	\$1,759,901	\$2,882,153	\$1,623,531	\$492,276	\$1,779,323	\$123,088	\$1,335,670
Calhoun	\$351,630	\$85,551	\$22,412	\$61,266	\$19,124	\$27,799	\$0	\$0
Charlotte	\$312,063	\$154,347	\$432,048	\$163,547	\$13,598	\$26,575	\$0	\$0
Citrus	\$768,941	\$257,320	\$114,582	\$240,088	\$11,380	\$106,000	\$1,900	\$0
Clay	\$1,389,527	\$257,172	\$116,541	\$358,558	\$77,167	\$147,742	\$657	\$0
Collier	\$1,459,723	\$293,639	\$1,667,428	\$549,060	\$32,706	\$72,004	\$14,091	\$0
Columbia	\$542,226	\$158,443	\$35,496	\$109,779	\$14,985	\$40,737	\$443	\$0
Desoto	\$28,550	\$5,994	\$2,804	\$12,938	\$6,260	\$24	\$2,872	\$0
Dixie	\$102,274	\$56,521	\$13,764	\$162,477	\$10,248	\$14,257	\$222	\$0
Duval	\$1,889,815	\$833,556	\$504,790	\$1,706,705	\$11,868	\$13,517	\$0	\$0
Escambia	\$1,217,136	\$292,043	\$313,439	\$381,210	\$20,911	\$117,887	\$4,099	\$0
Flagler	\$751,459	\$358,545	\$142,380	\$224,456	\$11,489	\$19,753	\$0	\$0
Franklin	\$135,043	\$19,428	\$8,172	\$27,007	\$4,740	\$22,020	\$73	\$0
Gadsden	\$766,522	\$342,697	\$80,749	\$314,715	\$8,139	\$84,149	\$913	\$0
Gilchrist	\$101,725	\$56,253	\$14,457	\$41,938	\$9,959	\$14,189	\$49	\$0
Glades	\$144,880	\$38,081	\$9,887	\$66,249	\$570	\$17,749	\$9	\$0
Gulf	\$225,416	\$51,621	\$16,644	\$48,000	\$7,142	\$37,971	\$301	\$0
Hamilton	\$103,624	\$31,789	\$7,231	\$22,362	\$3,053	\$5,804	\$90	\$0
Hardee	\$143,933	\$29,135	\$12,348	\$31,227	\$10,310	\$20,231	\$2,674	\$0
Hendry	\$439,249	\$102,922	\$60,811	\$108,847	\$1,855	\$58,610	\$26	\$0
Hernando	\$432,660	\$135,603	\$3,759	\$239,759	\$17,085	\$100,748	\$2,009	\$0
Highlands	\$249,863	\$56,714	\$15,985	\$95,209	\$31,727	\$39,476	\$14,173	\$0
Hillsborough	\$9,497,163	\$2,474,552	\$961,342	\$1,878,631	\$105,847	\$703,757	\$2,803	\$836,211
Holmes	\$322,428	\$76,284	\$7,763	\$158,207	\$14,619	\$54,509	\$276	\$0
Indian River	\$938,373	\$126,229	\$276,343	\$216,895	\$16,188	\$82,435	\$5,843	\$0
Jackson	\$797,523	\$291,461	\$71,023	\$191,467	\$27,991	\$97,882	\$579	\$0
Jefferson	\$297,705	\$147,330	\$30,427	\$99,671	\$4,999	\$28,929	\$315	\$0
Lafayette	\$62,255	\$30,400	\$5,005	\$20,678	\$5,828	\$10,335	\$62	\$0
Lake	\$448,063	\$83,502	\$702,738	\$520,208	\$24,565	\$104,958	\$3,718	\$0

Continued on the next page (Expense Summary page 1 of 4)

2016-17 Expense Summary

County	Labor	Fringe Benefits	Services	Materials and Supplies	Utilities	Insurance	Taxes	Bus Pass Expenses
Lee	\$2,956,956	\$810,734	\$285,533	\$781,127	\$12,644	\$406,078	\$22,544	\$0
Leon	\$177,314	\$64,650	\$0	\$0	\$74,613	\$0	\$0	\$182,400
Levy	\$358,870	\$203,634	\$39,641	\$197,626	\$7,064	\$0	\$0	\$0
Liberty	\$235,847	\$54,450	\$28,201	\$79,090	\$9,870	\$31,221	\$0	\$0
Madison	\$309,106	\$153,716	\$30,387	\$120,185	\$4,562	\$33,996	\$325	\$0
Manatee	\$1,887,128	\$542,678	\$471,478	\$393,022	\$39,551	\$165,805	\$2,867	\$4,864
Marion	\$1,404,159	\$405,326	\$357,042	\$442,363	\$42,183	\$161,566	\$2,009	\$0
Martin	\$255,701	\$19,984	\$71,773	\$67,072	\$2,760	\$57,157	\$10,987	\$39
Miami-Dade	\$13,266,283	\$3,493,664	\$1,253,237	\$1,589,270	\$1,392,333	\$1,521,956	\$42,370	\$6,347,913
Monroe	\$643,390	\$214,665	\$225,185	\$143,685	\$7,001	\$128,899	\$7,742	\$4,344
Nassau	\$527,870	\$13,348	\$37,151	\$267,383	\$21,903	\$65,987	\$0	\$0
Okaloosa	\$89,052	\$4,006	\$2,059	\$3,319	\$25,344	\$0	\$0	\$4,696
Okeechobee	\$27,600	\$5,794	\$2,711	\$12,508	\$6,051	\$24	\$2,776	\$0
Orange	\$9,663,296	\$932,058	\$653,469	\$2,671,993	\$136,108	\$1,284,156	\$659,375	\$1
Osceola	\$1,944,288	\$187,533	\$131,481	\$537,614	\$27,385	\$258,376	\$132,669	\$1
Palm Beach	\$3,005,637	\$2,126,534	\$70,002	\$34,244	\$167,914	\$0	\$0	\$1,606,557
Pasco	\$1,197,134	\$413,604	\$25,995	\$144,557	\$23,550	\$121,218	\$796	\$78,710
Pinellas	\$6,182,373	\$1,105,140	\$390,816	\$1,918,564	\$48,378	\$879,064	\$13,133	\$1,395,578
Polk	\$3,768,687	\$793,945	\$423,841	\$1,359,105	\$67,787	\$185,009	\$8,629	\$13,444
Putnam	\$1,070,804	\$267,933	\$124,889	\$314,902	\$30,949	\$205,249	\$2,788	\$0
Saint Johns	\$1,878,625	\$285,360	\$213,139	\$351,875	\$38,910	\$206,356	\$0	\$0
Saint Lucie	\$1,558,256	\$577,259	\$509,123	\$336,911	\$71,243	\$512,570	\$5,902	\$17,350
Santa Rosa	\$471,517	\$123,158	\$3,136	\$175,909	\$20,769	\$50,669	\$91	\$0
Sarasota	\$564,978	\$38,086	\$75,377	\$81,811	\$45,187	\$68,403	\$2,519	\$47,279
Seminole	\$2,573,948	\$248,266	\$174,060	\$711,721	\$36,254	\$342,052	\$175,633	\$1
Sumter	\$89,809	\$18,513	\$20,549	\$22,392	\$2,310	\$29,259	\$0	\$0
Suwannee	\$373,285	\$103,455	\$24,429	\$71,215	\$30,047	\$21,749	\$4,054	\$0
Taylor	\$270,226	\$133,335	\$29,915	\$96,710	\$6,281	\$28,112	\$298	\$0
Union	\$121,831	\$72,515	\$14,048	\$54,336	\$11,744	\$18,671	\$95	\$0
Volusia	\$2,390,463	\$1,323,536	\$435,308	\$952,430	\$17,855	\$58,034	\$6,954	\$7,458
Wakulla	\$317,285	\$63,500	\$22,000	\$16,682	\$10,000	\$31,209	\$0	\$0
Walton	\$501,752	\$122,025	\$6,578	\$170,736	\$23,814	\$59,896	\$365	\$0
Washington	\$289,871	\$64,500	\$6,215	\$146,655	\$20,902	\$37,930	\$293	\$0
TOTAL	\$105,479,915	\$24,300,000	\$16,188,895	\$25,266,048	\$3,679,885	\$11,377,206	\$1,290,216	\$11,940,738

Continued on the next page (Expense Summary page 2 of 4)

2016-17 Expense Summary

County	School Bus	Purchased Service	Miscellaneous Exp	Interest Exp	Leases and Rentals	Depreciation	Contributed Services	Allocated Indirect Exp	Total
Alachua	\$0	\$0	\$13,083	\$24,125	\$116,887	\$9,728	\$0	\$128,049	\$2,734,105
Baker	\$0	\$0	\$6,796	\$0	\$8,403	\$0	\$0	\$0	\$915,571
Bay	\$0	\$776,274	\$5,599	\$0	\$3,420	\$0	\$0	\$53,686	\$1,472,256
Bradford	\$0	\$0	\$1,407	\$0	\$14,107	\$8,430	\$20,960	\$0	\$683,516
Brevard	\$0	\$0	\$9,396	\$0	\$986	\$788,551	\$0	\$49,663	\$4,619,713
Broward	\$0	\$60	\$556,758	\$6,913	\$439,541	\$2,600,361	\$54,569	\$244,794	\$31,027,246
Calhoun	\$0	\$0	\$2,455	\$0	\$0	\$75,396	\$0	\$0	\$645,633
Charlotte	\$0	\$691,729	\$7,930	\$0	\$4,532	\$136,383	\$0	\$205,275	\$2,148,027
Citrus	\$0	\$0	\$17,130	\$0	\$0	\$485,300	\$0	\$10,000	\$2,012,641
Clay	\$0	\$0	\$51,857	\$0	\$0	\$54,295	\$109,472	\$0	\$2,562,988
Collier	\$0	\$0	\$6,310	\$0	\$0	\$506,097	\$0	\$13,314	\$4,614,372
Columbia	\$0	\$0	\$2,592	\$3,043	\$1,916	\$221,497	\$0	\$0	\$1,131,157
Desoto	\$0	\$313,474	\$345	\$1,125	\$3,088	\$1,848	\$0	\$20,882	\$400,204
Dixie	\$0	\$354	\$1,298	\$0	\$0	\$6,304	\$23,320	\$0	\$391,039
Duval	\$0	\$6,466,552	\$5,165	\$0	\$0	\$0	\$0	\$1,940,950	\$13,372,918
Escambia	\$0	\$121,779	\$107,223	\$0	\$60,898	\$16,582	\$0	\$0	\$2,653,207
Flagler	\$0	\$0	\$0	\$0	\$9,813	\$0	\$0	\$0	\$1,517,895
Franklin	\$0	\$0	\$2,130	\$0	\$3,237	\$143,432	\$0	\$0	\$365,282
Gadsden	\$0	\$0	\$52,248	\$0	\$47,040	\$186,964	\$0	\$0	\$1,884,136
Gilchrist	\$0	\$6,535	\$922	\$0	\$0	\$4,227	\$13,370	\$0	\$263,624
Glades	\$0	\$0	\$176	\$2,963	\$218	\$20,994	\$0	\$0	\$301,776
Gulf	\$0	\$0	\$3,313	\$4,798	\$8,652	\$207,656	\$11,694	\$0	\$623,208
Hamilton	\$0	\$0	\$528	\$620	\$390	\$45,120	\$0	\$0	\$220,611
Hardee	\$0	\$220,012	\$248	\$810	\$2,225	\$17,482	\$0	\$36,784	\$527,419
Hendry	\$0	\$22,398	\$573	\$9,631	\$2,320	\$67,133	\$0	\$0	\$874,375
Hernando	\$0	\$0	\$1,637	\$0	\$384	\$85,847	\$0	\$48,234	\$1,067,725
Highlands	\$0	\$1,321,511	\$2,373	\$4,915	\$16,294	\$69,267	\$1,200	\$91,196	\$2,009,903
Hillsborough	\$0	\$25,750	\$35,629	\$1,666	\$8,773	\$286,928	\$0	\$109,506	\$16,928,558
Holmes	\$0	\$6,098	\$39,990	\$0	\$0	\$32,721	\$0	\$0	\$712,895
Indian River	\$0	\$0	\$27,222	\$3,148	\$7,343	\$183,503	\$0	\$0	\$1,883,522
Jackson	\$0	\$0	\$19,558	\$0	\$12,662	\$268,678	\$0	\$0	\$1,778,824
Jefferson	\$0	\$0	\$22,473	\$0	\$15,924	\$43,204	\$0	\$0	\$690,977
Lafayette	\$0	\$0	\$272	\$0	\$0	\$4,166	\$13,966	\$0	\$152,967
Lake	\$0	\$1,232,714	\$20,057	\$0	\$21,056	\$433,310	\$0	\$0	\$3,594,889

Continued on the next page (Expense Summary page 3 of 4)

2016-17 Expense Summary

County	School Bus	Purchased Service	Miscellaneous Exp	Interest Exp	Leases and Rentals	Depreciation	Contributed Services	Allocated Indirect Exp	Total
Lee	\$0	\$0	\$3,856	\$68,561	\$5,081	\$573,990	\$0	\$41,881	\$5,968,985
Leon	\$0	\$637,027	\$0	\$0	\$63,065	\$0	\$0	\$158,375	\$1,357,444
Levy	\$0	\$0	\$12,133	\$0	\$0	\$0	\$0	\$0	\$818,968
Liberty	\$0	\$0	\$56,443	\$0	\$10,560	\$28,960	\$0	\$0	\$534,642
Madison	\$0	\$0	\$23,041	\$0	\$13,118	\$80,622	\$0	\$0	\$769,058
Manatee	\$0	\$0	\$19,399	\$0	\$1,176	\$753,958	\$0	\$284,305	\$4,566,231
Marion	\$0	\$24,201	\$13,463	\$356	\$21,766	\$431,675	\$0	\$93,964	\$3,400,073
Martin	\$0	\$361,521	\$6,273	\$99	\$22,451	\$35,751	\$0	\$66,751	\$978,319
Miami-Dade	\$0	\$428,861	\$125,156	\$27,554	\$239,392	\$996,888	\$1,681,086	\$398,627	\$32,804,590
Monroe	\$0	\$0	\$172,142	\$187	\$1,238	\$133,357	\$0	\$114,381	\$1,796,216
Nassau	\$0	\$1,069	\$0	\$0	\$0	\$89,563	\$0	\$247,745	\$1,272,019
Okaloosa	\$0	\$1,537,837	\$0	\$0	\$0	\$0	\$0	\$0	\$1,666,313
Okeechobee	\$0	\$294,538	\$333	\$1,087	\$2,985	\$1,786	\$0	\$20,187	\$378,380
Orange	\$0	\$21,221	\$345,199	\$66,607	\$227,803	\$326,081	\$46,657	\$891,472	\$17,925,496
Osceola	\$0	\$4,270	\$69,455	\$13,401	\$45,835	\$65,609	\$9,388	\$179,368	\$3,606,673
Palm Beach	\$0	\$25,831,587	\$29,279	\$0	\$20,081	\$0	\$0	\$0	\$32,891,835
Pasco	\$35,461	\$884,495	\$13,663	\$1,057	\$2,755	\$78,109	\$8,906	\$226,412	\$3,256,422
Pinellas	\$0	\$54,579	\$80,330	\$18,543	\$29,887	\$899,290	\$2,690,635	\$461,932	\$16,168,242
Polk	\$0	\$0	\$101,634	\$2,068	\$12,000	\$348,396	\$249,591	\$29,729	\$7,363,865
Putnam	\$0	\$0	\$16,974	\$0	\$53,448	\$365,631	\$14,400	\$0	\$2,467,967
Saint Johns	\$0	\$0	\$4,933	\$0	\$0	\$455,020	\$0	\$14,073	\$3,448,291
Saint Lucie	\$0	\$0	\$25,771	\$0	\$138,957	\$44,016	\$1,950	\$1,649	\$3,800,957
Santa Rosa	\$0	\$0	\$17,055	\$0	\$8,398	\$0	\$0	\$0	\$870,702
Sarasota	\$0	\$6,697,151	\$6,579	\$999	\$6,442	\$105,601	\$0	\$388,379	\$8,128,791
Seminole	\$0	\$5,652	\$91,948	\$17,742	\$60,678	\$86,856	\$12,428	\$237,455	\$4,774,694
Sumter	\$0	\$984,051	\$3,994	\$0	\$3,616	\$0	\$181,790	\$0	\$1,356,283
Suwannee	\$0	\$0	\$1,680	\$1,972	\$1,241	\$148,172	\$0	\$10,972	\$792,271
Taylor	\$0	\$0	\$16,136	\$0	\$12,654	\$57,953	\$0	\$0	\$651,620
Union	\$0	\$0	\$1,108	\$0	\$0	\$0	\$11,694	\$0	\$306,042
Volusia	\$0	\$1,745,700	\$0	\$0	\$0	\$0	\$0	\$0	\$6,937,738
Wakulla	\$0	\$0	\$1,000	\$0	\$5,400	\$50,000	\$0	\$0	\$517,076
Walton	\$0	\$11,880	\$98,571	\$0	\$0	\$110,529	\$0	\$0	\$1,106,146
Washington	\$0	\$0	\$22,440	\$0	\$0	\$6,679	\$0	\$0	\$595,485
TOTAL	\$35,461	\$50,730,880	\$2,404,681	\$283,990	\$1,820,136	\$13,285,896	\$5,157,076	\$6,819,990	\$280,061,013

(Expense Summary page 4 of 4)

2016-17 Performance Measures

County	Operating Expense Per Total Passenger	Operating Expense Per Paratransit	Operating Expense Per Vehicle Mile	Operating Expense Per Driver Hour	Local Funding of System	Potential TD Population Served	Average Trips Per Driver Hour	Average Trips Per Paratransit	Accidents Per 100,000 Miles	Miles Between Roadcalls
Alachua	\$30.66	\$30.98	\$2.29	\$38.60	68%	3%	1.25	59.09	0.68	45,152
Baker	\$29.09	\$29.09	\$2.04	\$31.98	24%	7%	1.10	46.36	0.67	26,342
Bay	\$11.52	\$11.52	\$2.79	\$34.65	8%	2%	3.01	96.43	2.46	105,487
Bradford	\$25.44	\$25.44	\$2.74	\$29.32	3%	6%	1.15	46.96	0.80	249,784
Brevard	\$5.26	\$9.13	\$1.86	\$38.35	19%	6%	4.20	35.94	0.97	91,686
Broward	\$22.41	\$26.62	\$2.37	\$38.50	82%	2%	1.45	103.45	1.13	86,417
Calhoun	\$52.06	\$52.06	\$2.74	\$40.61	6%	7%	0.78	26.39	0.00	78,590
Charlotte	\$24.52	\$24.52	\$3.78	\$50.12	74%	1%	2.04	53.44	0.35	11,823
Citrus	\$9.13	\$9.13	\$2.72	\$23.51	31%	10%	2.57	20.93	1.49	33,633
Clay	\$17.87	\$17.87	\$2.16	\$28.39	24%	5%	1.59	45.46	0.42	148,025
Collier	\$40.21	\$40.21	\$3.42	\$54.13	74%	1%	1.35	97.74	1.33	79,473
Columbia	\$30.91	\$30.91	\$3.88	\$53.11	9%	2%	1.72	71.47	0.34	72,925
Desoto	\$49.05	\$49.05	\$2.87	\$14.07	7%	1%	0.29	40.19	0.00	69,625
Dixie	\$65.92	\$65.92	\$3.09	\$78.07	5%	4%	1.18	15.21	0.79	25,325
Duval	\$39.37	\$39.37	\$2.88	\$39.56	83%	1%	1.00	77.75	0.30	43,409
Escambia	\$31.91	\$31.91	\$2.74	\$37.80	60%	1%	1.18	64.50	1.45	0.00
Flagler	\$13.74	\$13.74	\$2.14	\$29.34	46%	25%	2.13	13.09	0.28	177,281
Franklin	\$89.53	\$89.53	\$2.44	\$56.07	4%	3%	0.63	19.25	0.00	0.00
Gadsden	\$17.56	\$17.56	\$1.94	\$46.92	14%	12%	2.67	39.94	0.00	42,296
Gilchrist	\$60.28	\$60.28	\$3.06	\$52.65	5%	4%	0.87	12.82	0.00	0.00
Glades	\$28.26	\$28.26	\$0.87	\$35.02	10%	4%	1.24	45.24	1.16	43,177
Gulf	\$27.94	\$27.94	\$2.13	\$41.04	7%	7%	1.47	54.67	0.00	0.00
Hamilton	\$44.03	\$44.03	\$4.70	\$71.33	10%	1%	1.62	60.37	0.00	46,941
Hardee	\$15.90	\$15.90	\$1.43	\$30.16	39%	2%	1.90	157.94	0.00	184,584
Hendry	\$38.84	\$38.84	\$2.36	\$39.81	24%	29%	1.02	4.52	1.08	33,658
Hernando	\$9.36	\$9.36	\$1.74	\$28.13	7%	1%	3.01	127.45	0.16	153,717
Highlands	\$25.66	\$25.66	\$2.42	\$14.61	5%	2%	0.57	66.38	0.84	82,987
Hillsborough	\$23.25	\$26.47	\$3.77	\$36.41	65%	6%	1.38	39.06	0.52	20,704
Holmes	\$22.51	\$22.51	\$1.58	\$27.97	4%	11%	1.24	32.78	0.44	149,929
Indian River	\$25.82	\$25.82	\$3.65	\$33.50	18%	2%	1.30	40.28	0.00	86,109
Jackson	\$34.93	\$34.93	\$2.60	\$54.03	3%	5%	1.55	43.94	0.00	136,900
Jefferson	\$36.65	\$36.65	\$2.38	\$45.55	4%	5%	1.24	49.22	0.00	0.00
Lafayette	\$36.71	\$36.71	\$2.42	\$33.13	7%	8%	0.90	13.49	1.58	0.00
Lake	\$21.98	\$21.98	\$2.36	\$37.15	40%	1%	1.69	95.46	2.03	169,555

Continued on the next page (Performance Measures page 1 of 2)

2016-17 Performance Measures

County	Operating Expense Per Total Passenger	Operating Expense Per Paratransit	Operating Expense Per Vehicle Mile	Operating Expense Per Driver Hour	Local Funding of System	Potential TD Population Served	Average Trips Per Driver Hour	Average Trips Per Paratransit	Accidents Per 100,000 Miles	Miles Between Roadcalls
Lee	\$24.26	\$24.26	\$2.83	\$38.63	30%	2%	1.59	46.11	1.61	0.00
Leon	\$10.18	\$20.80	\$2.58	\$27.88	24%	4%	1.34	27.82	0.00	0.00
Levy	\$27.03	\$27.03	\$1.54	\$36.56	12%	2%	1.35	58.82	0.00	88,911
Liberty	\$16.26	\$16.26	\$1.47	\$22.76	6%	52%	1.40	21.36	0.28	0.00
Madison	\$39.21	\$39.21	\$2.24	\$66.28	8%	8%	1.69	27.01	0.00	85,887
Manatee	\$23.83	\$25.74	\$4.05	\$52.43	41%	4%	2.04	85.57	12.08	13,248
Marion	\$30.77	\$30.77	\$3.02	\$44.97	31%	2%	1.46	33.25	0.35	31,300
Martin	\$21.16	\$21.16	\$2.14	\$33.36	40%	1%	1.58	67.48	0.22	0.00
Miami-Dade	\$5.88	\$19.14	\$5.93	\$31.57	32%	5%	1.65	43.60	1.14	57,198
Monroe	\$30.64	\$31.51	\$3.79	\$27.79	55%	3%	0.88	50.95	1.06	31,493
Nassau	\$23.99	\$23.99	\$4.14	\$39.68	6%	4%	1.65	70.14	0.98	34,178
Okaloosa	\$16.56	\$19.09	\$1.43	\$24.75	9%	3%	1.30	39.85	2.67	29,789
Okeechobee	\$40.56	\$40.56	\$1.95	\$30.32	7%	1%	0.75	57.59	0.00	193,667
Orange	\$14.00	\$23.74	\$2.18	\$30.77	58%	8%	1.30	49.83	3.25	25,141
Osceola	\$14.00	\$23.74	\$2.18	\$30.77	58%	6%	1.30	49.83	3.20	25,063
Palm Beach	\$24.80	\$35.89	\$2.93	\$43.74	90%	2%	1.22	78.35	2.49	38,789
Pasco	\$17.72	\$20.73	\$2.71	\$45.74	26%	2%	2.21	39.16	0.34	167,779
Pinellas	\$3.80	\$19.00	\$2.42	\$28.11	59%	5%	1.48	44.37	0.80	93,824
Polk	\$11.07	\$31.27	\$4.21	\$40.65	58%	27%	1.30	38.30	0.17	22,359
Putnam	\$18.85	\$18.85	\$3.08	\$40.24	6%	5%	2.14	59.09	0.25	100,201
Saint Johns	\$10.36	\$10.36	\$3.24	\$39.43	19%	7%	3.81	80.01	0.66	132,844
Saint Lucie	\$15.35	\$17.68	\$2.67	\$31.27	48%	9%	1.77	49.68	0.92	37,336
Santa Rosa	\$26.38	\$26.38	\$1.77	\$23.90	4%	1%	0.91	43.43	0.20	246,271
Sarasota	\$7.87	\$32.73	\$4.27	\$34.26	79%	2%	1.05	60.59	0.85	378,421
Seminole	\$14.00	\$23.74	\$2.18	\$30.77	58%	5%	1.30	49.83	3.24	25,171
Sumter	\$17.51	\$17.51	\$2.55	\$43.03	45%	6%	2.46	46.16	0.19	88,795
Suwannee	\$31.18	\$31.18	\$3.71	\$35.49	9%	2%	1.14	87.03	0.00	71,236
Taylor	\$36.92	\$36.92	\$2.47	\$49.28	12%	10%	1.33	20.60	0.00	43,971
Union	\$65.39	\$65.39	\$1.92	\$45.96	4%	5%	0.70	16.48	0.63	159,711
Volusia	\$12.22	\$20.84	\$2.37	\$32.78	60%	7%	1.57	57.67	0.51	17,372
Wakulla	\$40.95	\$40.95	\$2.94	\$40.34	16%	3%	0.99	42.23	0.00	0.00
Walton	\$22.17	\$22.17	\$2.01	\$31.57	9%	5%	1.42	44.72	0.36	0.00
Washington	\$29.43	\$29.43	\$1.64	\$30.38	4%	7%	1.03	26.80	0.83	181,305

(Performance Measures page 2 of 2)

2016-17 Other Reported Data

County	Paratransit/Deviated Fixed Route/ School Brd Head Count	Fixed Route Head Count	Unduplicated Passenger Head Count	Unmet Trip Requests	Medical Unmet Trip Requests	Employment Unmet Trip Requests	Educ/Training Unmet Trip Requests
Alachua	1,471	2,236	3,707	1	0	0	0
Baker	679	0	679	156	156	0	0
Bay	1,325	0	1,325	355	290	5	5
Bradford	572	0	572	22	0	0	0
Brevard	14,026	1,640	15,666	24	20	0	0
Broward	10,782	4,018	14,800	2,900	634	153	754
Calhoun	470	0	470	0	0	0	0
Charlotte	1,639	0	1,639	1,318	375	192	50
Citrus	10,533	0	10,533	559	114	91	11
Clay	3,155	0	3,155	101	3	37	14
Collier	1,174	0	1,174	23	0	0	8
Columbia	512	0	512	38	25	1	0
Desoto	203	0	203	0	0	0	0
Dixie	390	0	390	0	0	0	0
Duval	4,368	0	4,368	0	0	0	0
Escambia	1,289	0	1,289	0	0	0	0
Flagler	8,437	0	8,437	182	11	59	3
Franklin	212	0	212	0	0	0	0
Gadsden	2,687	0	2,687	13	0	13	0
Gilchrist	341	0	341	0	0	0	0
Glades	236	0	236	40	40	0	0
Gulf	408	0	408	63	23	20	15
Hamilton	83	0	83	7	5	0	0
Hardee	210	0	210	1	0	0	0
Hendry	4,980	0	4,980	93	93	0	0
Hernando	895	0	895	0	0	0	0
Highlands	1,180	0	1,180	3	0	0	0
Hillsborough	15,564	12,256	27,820	320	199	8	17
Holmes	966	0	966	51	40	10	1
Indian River	1,811	0	1,811	0	0	0	0
Jackson	1,159	0	1,159	32	32	0	0
Jefferson	383	0	383	7	0	7	0
Lafayette	309	0	309	9	0	0	0
Lake	1,713	0	1,713	572	572	0	0

Continued on the next page (Other Reported Data page 1 of 4)

2016-17 Other Reported Data

County	Paratransit/Deviated Fixed Route/ School Brd Head Count	Fixed Route Head Count	Unduplicated Passenger Head Count	Unmet Trip Requests	Medical Unmet Trip Requests	Employment Unmet Trip Requests	Educ/Training Unmet Trip Requests
Lee	5,335	0	5,335	711	550	0	70
Leon	2,031	2,153	4,184	35	5	7	8
Levy	515	0	515	30	0	0	0
Liberty	1,539	0	1,539	9	4	4	1
Madison	726	0	726	8	0	4	4
Manatee	2,071	3,909	5,980	542	448	1	0
Marion	3,323	0	3,323	669	605	0	6
Martin	685	13	698	476	172	41	42
Miami-Dade	31,701	19,031	50,732	1,668,752	0	0	0
Monroe	1,116	30	1,146	4	4	0	0
Nassau	756	0	756	1,097	783	115	6
Okaloosa	2,184	125	2,309	2,827	1,484	855	78
Okeechobee	162	0	162	1	0	0	0
Orange	15,152	19,879	35,031	147,037	68,986	32,640	19,492
Osceola	3,049	4,000	7,049	29,584	13,880	6,567	3,922
Palm Beach	11,125	728	11,853	0	0	0	0
Pasco	3,915	144	4,059	164	23	13	79
Pinellas	17,526	9,042	26,568	199	138	0	0
Polk	6,137	59,572	65,709	533	336	5	2
Putnam	2,216	0	2,216	4	2	1	0
Saint Johns	4,160	0	4,160	0	0	0	0
Saint Lucie	4,309	7,725	12,034	32,222	0	23,709	4,310
Santa Rosa	760	0	760	85	60	11	0
Sarasota	4,075	219	4,294	15,662	3,289	2,976	7,361
Seminole	4,036	5,295	9,331	39,165	18,375	8,694	5,192
Sumter	1,678	0	1,678	0	0	0	0
Suwannee	292	0	292	25	16	0	0
Taylor	857	0	857	0	0	0	0
Union	284	0	284	27	0	0	0
Volusia	5,767	14,652	20,419	0	0	0	0
Wakulla	299	0	299	0	0	0	0
Walton	1,116	0	1,116	134	57	30	5
Washington	755	0	755	131	53	35	43
Totals	233,814	166,667	400,481	1,947,023	111,902	76,304	41,499

Continued on the next page (Other Reported Data page 2 of 4)

2016-17 Other Reported Data

County	Nutritional Unmet Trip Requests	Life Sust/Other Unmet Trip Requests	Reason Denied-Lack of Funding	Reason Denied-Lack of Vehicle Available	Reason Denied-Lack of Driver Available	Reason Denied-Other	Passenger No-Shows	Complaints	Commendations
Alachua	0	1	0	0	0	1	6,748	47	112
Baker	0	0	81	0	38	37	73	0	0
Bay	12	43	355	0	0	0	3,992	35	10
Bradford	0	22	0	0	0	0	165	1	0
Brevard	0	4	0	0	0	0	10,711	7	62
Broward	457	902	525	2,194	96	85	53,182	3,957	884
Calhoun	0	0	0	0	0	0	82	0	1
Charlotte	112	589	0	0	727	588	2,060	94	0
Citrus	122	221	0	0	0	0	4,545	5	11
Clay	47	0	29	18	12	0	1,336	24	2
Collier	0	15	0	0	0	0	499	27	1
Columbia	0	12	0	0	8	30	243	7	7
Desoto	0	0	0	0	0	0	335	1	3
Dixie	0	0	0	0	0	0	58	3	0
Duval	0	0	0	0	0	0	15,467	1,206	730
Escambia	0	0	0	0	0	0	1,851	23	19
Flagler	2	107	0	0	0	0	1,244	8	0
Franklin	0	0	0	0	0	0	91	0	0
Gadsden	0	0	0	0	0	0	3,113	3	2
Gilchrist	0	0	0	0	0	0	25	0	0
Glades	0	0	0	0	0	0	70	0	0
Gulf	5	0	24	21	18	0	125	0	1
Hamilton	0	2	0	0	2	6	50	1	1
Hardee	0	1	0	0	0	1	536	0	2
Hendry	0	0	0	0	0	0	901	10	2
Hernando	0	0	0	0	0	0	299	14	97
Highlands	0	3	0	0	0	3	3,568	10	5
Hillsborough	67	29	0	0	0	0	7,982	184	333
Holmes	0	0	0	0	0	0	55	1	0
Indian River	0	0	0	0	0	0	1,626	10	5
Jackson	0	0	0	0	32	0	536	0	0
Jefferson	0	0	0	0	0	0	242	0	3
Lafayette	0	0	0	0	0	0	11	0	0
Lake	0	0	0	286	286	0	2,842	28	9

Continued on the next page (Other Reported Data page 3 of 4)

2016-17 Other Reported Data

County	Nutritional Unmet Trip Requests	Life Sust/Other Unmet Trip Requests	Reason Denied- Lack of Funding	Reason Denied- Lack of Vehicle Available	Reason Denied- Lack of Driver Available	Reason Denied- Other	Passenger No-Shows	Complaints	Commendations
Lee	91	0	0	0	0	0	7,010	48	45
Leon	9	6	0	0	0	0	1,125	6	4
Levy	0	30	0	0	0	30	301	0	10
Liberty	0	0	0	0	9	0	96	0	3
Madison	0	0	0	0	0	0	412	0	0
Manatee	26	67	0	0	527	15	628	89	31
Marion	8	50	0	0	0	0	2,957	51	33
Martin	172	49	0	0	0	476	7	3	64
Miami-Dade	0	1,668,752	0	0	0	0	7,815	73	32
Monroe	0	0	0	0	1	0	418	0	1
Nassau	93	100	0	0	0	0	820	1	0
Okaloosa	4	406	0	386	2,422	19	6,771	124	13
Okeechobee	0	1	0	0	0	1	1,354	2	7
Orange	902	25,017	0	0	0	0	47,395	555	128
Osceola	182	5,033	0	0	0	0	9,536	112	26
Palm Beach	0	0	0	0	0	0	15,085	1,034	846
Pasco	13	36	0	0	0	0	608	4	4
Pinellas	0	61	0	0	0	0	16,651	16	33
Polk	4	186	15	3	507	10	6,624	51	1
Putnam	0	1	0	0	0	0	2,592	4	9
Saint Johns	0	0	0	0	0	0	260	8	8
Saint Lucie	4,203	0	32,082	37	0	103	2,097	9	18
Santa Rosa	12	2	0	0	0	0	1,776	0	0
Sarasota	2,036	0	0	0	0	0	3,911	26	8
Seminole	240	6,664	0	0	0	0	12,624	148	34
Sumter	0	0	0	0	0	0	618	2	117
Suwannee	0	9	0	0	6	19	157	4	4
Taylor	0	0	0	0	0	0	266	0	1
Union	0	0	0	0	0	0	35	0	0
Volusia	0	0	0	0	0	0	8,664	265	362
Wakulla	0	0	0	0	0	0	353	0	0
Walton	6	36	0	0	0	0	138	2	0
Washington	0	0	0	0	0	0	69	2	0
Totals	8,825	1,708,457	33,111	2,945	4,691	1,424	283,836	8,345	4,144

(Other Reported Data page 4 of 4)



Lois Glass

Volusia County

“I had no way of getting to a grocery store, getting my son to school, or getting either of us to our doctors’ appointments. Votran was the answer to my prayers! We were able to rejoin society. I was able to put food on the table for me and my son and take him to his doctors’ appointments.”

2016-17 County Summaries

County: Alachua
 CTC: MV Transportation, Inc.
 Contact: Edward I. Griffin
 3713 SW 42nd St Suite 3
 Gainesville, FL 32608
 352-375-2784
 Email: egriffin@mvtransit.com

Demographics	Number
Total County Population	263,496
Potential TD Population	107,266
UDPHC	3,707



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	2,244
Deviated FR	0	0	0
Ambulatory	70,958	66,789	61,540
Non-Ambulatory	30,598	29,274	25,372
Stretcher	1,001	549	10
School Board	0	0	0
TOTAL TRIPS	102,557	96,612	89,166

Vehicle Data	2015	2016	2017
Vehicle Miles	1,439,611	1,325,073	1,173,958
Revenue Miles	1,261,101	1,124,876	981,410
Roadcalls	40	35	26
Accidents	21	18	8
Vehicles	43	42	32
Driver Hours	85,827	82,460	69,750

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	66,804	57,239	43,358
Employment	11,487	10,229	14,244
Ed/Train/DayCare	1,708	2,656	3,350
Nutritional	1,554	1,592	1,720
Life-Sustaining/Other	21,004	24,896	26,494
TOTAL TRIPS	102,557	96,612	89,166

Financial and General Data	2015	2016	2017
Expenses	\$3,008,297	\$2,618,026	\$2,734,105
Revenues	\$3,147,636	\$2,818,781	\$2,845,563
Commendations	69	93	112
Complaints	56	52	47
Passenger No-Shows	11,279	8,746	6,748
Unmet Trip Requests	39	2	1

Passenger Trips By Funding Source	2015	2016	2017
CTD	18,087	17,607	22,803
AHCA	23,876	21,150	5,614
APD	0	0	0
DOEA	541	232	665
DOE	0	0	0
Other	60,053	57,623	60,084
TOTAL TRIPS	102,557	96,612	89,166

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	1.46	1.36	0.68
Miles between Roadcalls	35,990	37,859	45,152
Avg. Trips per Driver Hour	1.19	1.17	1.25
Avg. Trips per Para Pass.	80.63	79.45	59.09
Cost per Trip	29.33	27.10	30.66
Cost per Paratransit Trip	29.33	27.10	30.98
Cost per Driver Hour	35.05	31.75	38.60
Cost per Total Mile	2.09	1.98	2.29

County: Baker
 CTC: Baker County Council On Aging, Inc.
 Contact: Tiffany Shrull
 9264 Buck Starling Rd.
 Macclenny, FL 32063
 904-259-9315
 Email: tshrull@bakercoa.org

Demographics	Number
Total County Population	27,937
Potential TD Population	9,472
UDPHC	679



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	7,245	7,159	7,632
Ambulatory	16,954	19,098	18,897
Non-Ambulatory	3,902	4,452	4,949
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	28,101	30,709	31,478

Vehicle Data	2015	2016	2017
Vehicle Miles	394,240	340,314	447,815
Revenue Miles	372,420	293,607	369,439
Roadcalls	11	19	17
Accidents	1	7	3
Vehicles	17	19	21
Driver Hours	24,641	27,273	28,627

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	9,805	9,586	10,615
Employment	6,712	2,676	2,852
Ed/Train/DayCare	7,277	6,444	5,179
Nutritional	3,624	5,641	6,219
Life-Sustaining/Other	683	6,362	6,613
TOTAL TRIPS	28,101	30,709	31,478

Financial and General Data	2015	2016	2017
Expenses	\$800,482	\$923,368	\$915,571
Revenues	\$1,044,743	\$970,196	\$1,033,274
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	9	19	73
Unmet Trip Requests	30	221	156

Passenger Trips By Funding Source	2015	2016	2017
CTD	3,541	5,712	5,178
AHCA	4,392	5,066	6,043
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	20,168	19,931	20,257
TOTAL TRIPS	28,101	30,709	31,478

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.25	2.06	0.67
Miles between Roadcalls	35,840	17,911	26,342
Avg. Trips per Driver Hour	1.14	1.13	1.10
Avg. Trips per Para Pass.	34.35	36.43	46.36
Cost per Trip	28.49	30.07	29.09
Cost per Paratransit Trip	28.49	30.07	29.09
Cost per Driver Hour	32.49	33.86	31.98
Cost per Total Mile	2.03	2.71	2.04

County:	Bay	Demographics	Number
CTC:	Bay County Board of County Commissioners		
Contact:	Sandra Culbreth 840 W. 11th Street Panama City, FL 32401 850-248-8169	Total County Population	183,974
		Potential TD Population	74,226
Email:	sculbreth@baycountyfl.gov	UDPHC	1,325



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	207	103	54
Ambulatory	103,056	110,406	104,470
Non-Ambulatory	28,354	22,300	23,252
Stretcher	337	42	0
School Board	0	0	0
TOTAL TRIPS	131,954	132,851	127,776

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	17,406	22,659	25,428
Employment	2,022	4,814	5,937
Ed/Train/DayCare	32,006	33,648	29,770
Nutritional	8,900	8,296	7,527
Life-Sustaining/Other	71,620	63,434	59,114
TOTAL TRIPS	131,954	132,851	127,776

Passenger Trips By Funding Source	2015	2016	2017
CTD	29,185	27,649	29,726
AHCA	8,839	0	6,163
APD	50,993	54,941	52,263
DOEA	8,387	7,899	9,685
DOE	0	0	0
Other	34,550	42,362	29,939
TOTAL TRIPS	131,954	132,851	127,776

Vehicle Data	2015	2016	2017
Vehicle Miles	516,493	468,081	527,437
Revenue Miles	422,650	380,265	428,906
Roadcalls	24	22	5
Accidents	16	5	13
Vehicles	31	27	29
Driver Hours	43,956	47,576	42,490

Financial and General Data	2015	2016	2017
Expenses	\$1,691,770	\$1,363,396	\$1,472,256
Revenues	\$2,214,683	\$1,676,636	\$1,956,029
Commendations	10	9	10
Complaints	24	15	35
Passenger No-Shows	2,695	4,078	3,992
Unmet Trip Requests	0	0	355

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	3.10	1.07	2.46
Miles between Roadcalls	21,521	21,276	105,487
Avg. Trips per Driver Hour	3.00	2.79	3.01
Avg. Trips per Para Pass.	103.25	137.24	96.43
Cost per Trip	12.82	10.26	11.52
Cost per Paratransit Trip	12.82	10.26	11.52
Cost per Driver Hour	38.49	28.66	34.65
Cost per Total Mile	3.28	2.91	2.79

County: Bradford
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 P.O. Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mattpearson@suwanneeec.net

Demographics	Number
Total County Population	26,926
Potential TD Population	10,307
UDPHC	572



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	20,696	22,283	24,435
Non-Ambulatory	1,957	2,107	2,310
Stretcher	99	107	118
School Board	0	0	0
TOTAL TRIPS	22,752	24,497	26,863

Vehicle Data	2015	2016	2017
Vehicle Miles	215,244	197,016	249,784
Revenue Miles	185,365	170,630	227,082
Roadcalls	0	0	1
Accidents	0	0	2
Vehicles	14	12	10
Driver Hours	20,665	19,687	23,309

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	7,777	8,955	10,857
Employment	0	0	0
Ed/Train/DayCare	13,365	13,988	8,836
Nutritional	1,390	1,324	3,408
Life-Sustaining/Other	220	230	3,762
TOTAL TRIPS	22,752	24,497	26,863

Financial and General Data	2015	2016	2017
Expenses	\$467,069	\$571,139	\$683,516
Revenues	\$552,849	\$659,198	\$715,207
Commendations	0	0	0
Complaints	3	2	1
Passenger No-Shows	164	171	165
Unmet Trip Requests	23	24	22

Passenger Trips By Funding Source	2015	2016	2017
CTD	4,667	5,671	7,824
AHCA	3,628	3,891	4,941
APD	13,365	13,611	12,931
DOEA	1,092	1,324	1,167
DOE	0	0	0
Other	0	0	0
TOTAL TRIPS	22,752	24,497	26,863

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.00	0.00	0.80
Miles between Roadcalls	0	0	249,784
Avg. Trips per Driver Hour	1.10	1.24	1.15
Avg. Trips per Para Pass.	45.32	46.84	46.96
Cost per Trip	20.53	23.31	25.44
Cost per Paratransit Trip	20.53	23.31	25.44
Cost per Driver Hour	22.60	29.01	29.32
Cost per Total Mile	2.17	2.90	2.74

County:	Brevard	<u>Demographics</u>	<u>Number</u>
CTC:	Space Coast Area Transit		
Contact:	Scott Nelson	Total County Population	579,130
	401 South Varr Ave		
	Cocoa, FL 32922	Potential TD Population	273,497
	321-635-7815		
Email:	scott.nelson@brevardcounty.us	UDPHC	15,666



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	428,640	392,427	373,489
Deviated FR	0	0	0
Ambulatory	603,454	566,138	466,119
Non-Ambulatory	15,832	15,765	17,399
Stretcher	0	0	0
School Board	12,595	18,478	20,576
TOTAL TRIPS	1,060,521	992,808	877,583

Passenger Trips By Trip Purpose			
Medical	110,602	105,627	95,352
Employment	342,162	307,028	273,480
Ed/Train/DayCare	267,880	252,422	233,831
Nutritional	23,367	21,987	22,195
Life-Sustaining/Other	316,510	305,744	252,725
TOTAL TRIPS	1,060,521	992,808	877,583

Passenger Trips By Funding Source			
CTD	70,656	69,524	67,174
AHCA	0	0	0
APD	34,957	40,104	35,377
DOEA	27,974	27,351	23,687
DOE	62,000	22,224	22,908
Other	864,934	833,605	728,437
TOTAL TRIPS	1,060,521	992,808	877,583

Vehicle Data	2015	2016	2017
Vehicle Miles	2,755,511	2,623,775	2,475,509
Revenue Miles	2,471,139	2,360,285	2,218,546
Roadcalls	41	38	27
Accidents	29	25	24
Vehicles	196	183	183
Driver Hours	118,433	122,928	120,032

Financial and General Data			
Expenses	\$5,469,261	\$4,510,173	\$4,619,713
Revenues	\$5,377,847	\$5,078,109	\$6,479,462
Commendations	128	85	62
Complaints	8	6	7
Passenger No-Shows	10,318	9,917	10,711
Unmet Trip Requests	35	27	24

Performance Measures			
Accidents per 100,000 Miles	1.05	0.95	0.97
Miles between Roadcalls	67,208	69,047	91,686
Avg. Trips per Driver Hour	5.34	4.88	4.20
Avg. Trips per Para Pass.	41.19	37.63	35.94
Cost per Trip	5.16	4.54	5.26
Cost per Paratransit Trip	8.57	7.47	9.13
Cost per Driver Hour	45.71	36.47	38.35
Cost per Total Mile	1.96	1.71	1.86

County:	Broward	<u>Demographics</u>	<u>Number</u>
CTC:	Broward County Board of County Commissioners		
Contact:	Paul Strobis	Total County Population	1,909,632
	1 N. University Drive, Suite 3100A		
	Plantation, FL 33324	Potential TD Population	764,844
	954-357-8321		
Email:	pstrobis@broward.org	UDPHC	14,800



<u>Trips By Type of Service</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>
Fixed Route (FR)	195,060	271,829	269,294
Deviated FR	47,126	0	0
Ambulatory	728,852	947,041	876,213
Non-Ambulatory	188,231	217,125	207,721
Stretcher	0	0	0
School Board	35,493	33,957	31,441
TOTAL TRIPS	1,194,762	1,469,952	1,384,669

<u>Passenger Trips By Trip Purpose</u>			
Medical	114,764	160,671	160,760
Employment	94,305	51,605	57,325
Ed/Train/DayCare	329,666	473,203	392,138
Nutritional	201,586	265,099	220,855
Life-Sustaining/Other	454,441	519,374	553,591
TOTAL TRIPS	1,194,762	1,469,952	1,384,669

<u>Passenger Trips By Funding Source</u>			
CTD	217,870	254,953	377,298
AHCA	59,322	64,117	63,779
APD	85,361	95,189	35,206
DOEA	42,711	26,506	36,806
DOE	45,301	41,005	78,726
Other	744,197	988,182	792,854
TOTAL TRIPS	1,194,762	1,469,952	1,384,669

<u>Vehicle Data</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>
Vehicle Miles	9,877,158	11,667,330	12,530,455
Revenue Miles	7,751,312	9,204,766	10,295,201
Roadcalls	209	286	145
Accidents	122	406	141
Vehicles	799	429	452
Driver Hours	583,678	722,119	771,182

<u>Financial and General Data</u>			
Expenses	\$22,343,278	\$27,643,937	\$31,027,246
Revenues	\$25,364,752	\$26,451,243	\$33,376,485
Commendations	499	953	884
Complaints	5,153	2,420	3,957
Passenger No-Shows	39,623	30,003	53,182
Unmet Trip Requests	2,626	1,240	2,900

<u>Performance Measures</u>			
Accidents per 100,000 Miles	1.24	3.48	1.13
Miles between Roadcalls	47,259	40,795	86,417
Avg. Trips per Driver Hour	1.71	1.66	1.45
Avg. Trips per Para Pass.	92.69	115.33	103.45
Cost per Trip	18.70	18.81	22.41
Cost per Paratransit Trip	22.33	22.41	26.62
Cost per Driver Hour	38.24	37.18	38.50
Cost per Total Mile	2.26	2.30	2.37

County: Calhoun
 CTC: Calhoun County Senior Citizens
 Contact: Marilyn Russell
 16859 NE Cayson St
 Blountstown, FL 32424
 850-674-4163
 Email: senior1@gtcom.net

Demographics	Number
Total County Population	14,423
Potential TD Population	6,364
UDPHC	470



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	8,472	9,918	10,717
Non-Ambulatory	1,334	1,438	1,606
Stretcher	37	95	78
School Board	0	0	0
TOTAL TRIPS	9,843	11,451	12,401

Vehicle Data	2015	2016	2017
Vehicle Miles	218,585	252,166	235,770
Revenue Miles	173,115	200,352	189,542
Roadcalls	4	3	3
Accidents	0	2	0
Vehicles	13	15	14
Driver Hours	9,360	13,520	15,900

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	5,791	7,635	7,251
Employment	902	846	914
Ed/Train/DayCare	907	736	1,707
Nutritional	1,420	1,653	2,209
Life-Sustaining/Other	823	581	320
TOTAL TRIPS	9,843	11,451	12,401

Financial and General Data	2015	2016	2017
Expenses	\$486,610	\$588,976	\$645,633
Revenues	\$542,984	\$655,742	\$642,947
Commendations	1	1	1
Complaints	0	0	0
Passenger No-Shows	42	36	82
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2015	2016	2017
CTD	2,634	3,539	2,644
AHCA	198	5,851	7,010
APD	1,539	1,339	1,189
DOEA	1,530	680	1,503
DOE	0	0	0
Other	3,942	42	55
TOTAL TRIPS	9,843	11,451	12,401

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.00	0.79	0.00
Miles between Roadcalls	54,646	84,055	78,590
Avg. Trips per Driver Hour	1.05	0.85	0.78
Avg. Trips per Para Pass.	20.05	24.68	26.39
Cost per Trip	49.44	51.43	52.06
Cost per Paratransit Trip	49.44	51.43	52.06
Cost per Driver Hour	51.99	43.56	40.61
Cost per Total Mile	2.23	2.34	2.74

County:	Charlotte	<u>Demographics</u>	<u>Number</u>
CTC:	Charlotte County BOCC Transit Division		
Contact:	Zinnia Vargas 25490 Airport Road Punta Gorda, FL 33950 941-764-4990	Total County Population	178,465
Email:	zinnia.vargas@charlottecountyfl.gov	Potential TD Population	138,094
		UDPHC	1,639



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	61,186	69,683	82,370
Non-Ambulatory	4,051	5,870	5,218
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	65,237	75,553	87,588

Passenger Trips By Trip Purpose			
Medical	12,537	15,128	17,420
Employment	3,671	7,534	19,385
Ed/Train/DayCare	22,564	21,197	20,874
Nutritional	12,472	14,457	12,808
Life-Sustaining/Other	13,993	17,237	17,101
TOTAL TRIPS	65,237	75,553	87,588

Passenger Trips By Funding Source			
CTD	40,983	48,015	42,348
AHCA	0	0	0
APD	0	0	0
DOEA	7,499	7,295	6,620
DOE	0	0	0
Other	16,755	20,243	38,620
TOTAL TRIPS	65,237	75,553	87,588

Vehicle Data	2015	2016	2017
Vehicle Miles	434,531	516,678	567,523
Revenue Miles	363,138	442,132	482,708
Roadcalls	57	56	48
Accidents	1	1	2
Vehicles	35	36	37
Driver Hours	29,094	34,938	42,855

Financial and General Data			
Expenses	\$1,577,330	\$1,737,952	\$2,148,027
Revenues	\$1,581,664	\$1,737,952	\$2,148,027
Commendations	27	0	0
Complaints	209	124	94
Passenger No-Shows	1,140	2,058	2,060
Unmet Trip Requests	407	1,159	1,318

Performance Measures			
Accidents per 100,000 Miles	0.23	0.19	0.35
Miles between Roadcalls	7,623	9,226	11,823
Avg. Trips per Driver Hour	2.24	2.16	2.04
Avg. Trips per Para Pass.	71.61	57.90	53.44
Cost per Trip	24.18	23.00	24.52
Cost per Paratransit Trip	24.18	23.00	24.52
Cost per Driver Hour	54.21	49.74	50.12
Cost per Total Mile	3.63	3.36	3.78

County: Citrus
 CTC: Citrus County Transit
 Contact: Lon Frye
 1300 S Lecanto Highway,
 Lecanto, FL 34461
 352-527-7634
 Email: Lon.Frye@citrusbocc.com

Demographics	Number
Total County Population	143,621
Potential TD Population	105,278
UDPHC	10,533



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	70,457	64,011	87,879
Ambulatory	119,360	126,573	122,370
Non-Ambulatory	12,850	9,943	10,185
Stretcher	4	0	0
School Board	0	0	0
TOTAL TRIPS	202,671	200,527	220,434

Vehicle Data	2015	2016	2017
Vehicle Miles	1,081,522	931,068	739,927
Revenue Miles	993,184	536,965	419,838
Roadcalls	6	27	22
Accidents	7	7	11
Vehicles	75	65	71
Driver Hours	75,544	83,309	85,622

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	14,679	14,674	14,723
Employment	14,554	24,952	23,858
Ed/Train/DayCare	73,894	67,673	66,415
Nutritional	13,694	12,910	12,242
Life-Sustaining/Other	85,850	80,318	103,196
TOTAL TRIPS	202,671	200,527	220,434

Financial and General Data	2015	2016	2017
Expenses	\$3,357,565	\$2,561,950	\$2,012,641
Revenues	\$1,995,187	\$2,359,707	\$2,360,553
Commendations	24	10	11
Complaints	13	7	5
Passenger No-Shows	4,857	6,592	4,545
Unmet Trip Requests	582	541	559

Passenger Trips By Funding Source	2015	2016	2017
CTD	21,202	19,274	22,087
AHCA	546	0	0
APD	103,656	110,363	107,392
DOEA	6,512	6,621	4,203
DOE	0	0	0
Other	70,755	64,269	86,752
TOTAL TRIPS	202,671	200,527	220,434

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.65	0.75	1.49
Miles between Roadcalls	180,254	34,484	33,633
Avg. Trips per Driver Hour	2.68	2.41	2.57
Avg. Trips per Para Pass.	21.17	18.79	20.93
Cost per Trip	16.57	12.78	9.13
Cost per Paratransit Trip	16.57	12.78	9.13
Cost per Driver Hour	44.45	30.75	23.51
Cost per Total Mile	3.10	2.75	2.72

County:	Clay	<u>Demographics</u>	<u>Number</u>
CTC:	Clay County Council on Aging, Inc.		
Contact:	Al Rizer	Total County Population	208,311
	604 Walnut Street		
	Green Cove Springs, Florida , FL 32043	Potential TD Population	69,471
	904-531-5020		
Email:	alrizer@claycoa.org	UDPHC	3,155



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	58,727	52,952	46,969
Ambulatory	55,533	59,630	81,676
Non-Ambulatory	22,967	20,660	14,779
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	137,227	133,242	143,424

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	33,103	35,266	22,784
Employment	62,520	58,432	47,401
Ed/Train/DayCare	21,773	23,222	37,781
Nutritional	19,614	15,698	19,142
Life-Sustaining/Other	217	624	16,316
TOTAL TRIPS	137,227	133,242	143,424

Passenger Trips By Funding Source	2015	2016	2017
CTD	26,511	26,063	40,028
AHCA	19,001	22,149	20,588
APD	11,996	13,093	13,035
DOEA	11,675	7,781	0
DOE	613	234	524
Other	67,431	63,922	69,249
TOTAL TRIPS	137,227	133,242	143,424

Vehicle Data	2015	2016	2017
Vehicle Miles	1,153,589	1,071,941	1,184,198
Revenue Miles	1,036,754	971,015	987,234
Roadcalls	29	9	8
Accidents	4	3	5
Vehicles	41	46	45
Driver Hours	74,142	78,336	90,267

Financial and General Data	2015	2016	2017
Expenses	\$2,326,739	\$2,480,462	\$2,562,988
Revenues	\$2,559,575	\$2,823,444	\$2,195,209
Commendations	14	11	2
Complaints	23	22	24
Passenger No-Shows	1,813	1,251	1,336
Unmet Trip Requests	85	105	101

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.35	0.28	0.42
Miles between Roadcalls	39,779	119,105	148,025
Avg. Trips per Driver Hour	1.85	1.70	1.59
Avg. Trips per Para Pass.	58.30	44.76	45.46
Cost per Trip	16.96	18.62	17.87
Cost per Paratransit Trip	16.96	18.62	17.87
Cost per Driver Hour	31.38	31.66	28.39
Cost per Total Mile	2.02	2.31	2.16

County:	Collier	<u>Demographics</u>	<u>Number</u>
CTC:	Collier County Board of County Commissioners		
Contact:	Michelle E. Arnold 3299 Tamiami Trail East #103 Naples, FL 34112 239-252-5841	Total County Population	365,136
		Potential TD Population	167,476
Email:	michellearnold@colliergov.net	UDPHC	1,174



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	72,218	83,845	89,088
Non-Ambulatory	22,030	24,528	25,656
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	94,248	108,373	114,744

Passenger Trips By Trip Purpose			
Medical	51,638	53,160	51,839
Employment	10,371	11,844	13,043
Ed/Train/DayCare	5,354	4,224	3,445
Nutritional	15,856	16,416	13,700
Life-Sustaining/Other	11,029	22,729	32,717
TOTAL TRIPS	94,248	108,373	114,744

Passenger Trips By Funding Source			
CTD	29,313	24,229	24,408
AHCA	0	0	0
APD	0	0	0
DOEA	981	4	332
DOE	0	0	0
Other	63,954	84,140	90,004
TOTAL TRIPS	94,248	108,373	114,744

Vehicle Data	2015	2016	2017
Vehicle Miles	1,141,826	1,269,393	1,351,040
Revenue Miles	967,178	1,091,651	1,172,194
Roadcalls	33	20	17
Accidents	13	15	18
Vehicles	23	26	29
Driver Hours	74,306	62,164	85,239

Financial and General Data			
Expenses	\$3,761,264	\$3,994,504	\$4,614,372
Revenues	\$4,083,809	\$4,134,320	\$4,828,842
Commendations	10	5	1
Complaints	20	6	27
Passenger No-Shows	600	397	499
Unmet Trip Requests	23	18	23

Performance Measures			
Accidents per 100,000 Miles	1.14	1.18	1.33
Miles between Roadcalls	34,601	63,470	79,473
Avg. Trips per Driver Hour	1.27	1.74	1.35
Avg. Trips per Para Pass.	94.53	104.31	97.74
Cost per Trip	39.91	36.86	40.21
Cost per Paratransit Trip	39.91	36.86	40.21
Cost per Driver Hour	50.62	64.26	54.13
Cost per Total Mile	3.29	3.15	3.42

County: Columbia
 CTC: Suwannee Valley Transit Authority
 Contact: Larry Sessions/Felonzie Raggins
 1907 Voyles Street, S.W.
 Live Oak, FL 32064
 386-362-5332
 Email: larry.sessions@ridesvta.com

Demographics	Number
Total County Population	69,299
Potential TD Population	27,284
UDPHC	512



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	20,975	27,051	32,824
Non-Ambulatory	2,469	3,392	3,767
Stretcher	2	0	0
School Board	0	0	0
TOTAL TRIPS	23,446	30,443	36,591

Vehicle Data	2015	2016	2017
Vehicle Miles	320,073	294,606	291,698
Revenue Miles	273,783	236,484	233,925
Roadcalls	0	1	4
Accidents	2	2	1
Vehicles	24	19	20
Driver Hours	16,512	23,316	21,297

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	11,191	9,830	3,891
Employment	5,015	5,390	181
Ed/Train/DayCare	56	8,116	5,195
Nutritional	2,618	1,810	12,675
Life-Sustaining/Other	4,566	5,297	14,649
TOTAL TRIPS	23,446	30,443	36,591

Financial and General Data	2015	2016	2017
Expenses	\$656,707	\$1,112,281	\$1,131,157
Revenues	\$890,819	\$959,740	\$1,068,730
Commendations	6	9	7
Complaints	8	5	7
Passenger No-Shows	343	417	243
Unmet Trip Requests	14	36	38

Passenger Trips By Funding Source	2015	2016	2017
CTD	11,965	13,974	15,736
AHCA	2,574	138	154
APD	2,568	3,372	3,317
DOEA	2,542	9,275	11,963
DOE	5	1	7
Other	3,792	3,683	5,414
TOTAL TRIPS	23,446	30,443	36,591

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.62	0.68	0.34
Miles between Roadcalls	0	294,606	72,925
Avg. Trips per Driver Hour	1.42	1.31	1.72
Avg. Trips per Para Pass.	40.35	73.00	71.47
Cost per Trip	28.01	36.54	30.91
Cost per Paratransit Trip	28.01	36.54	30.91
Cost per Driver Hour	39.77	47.70	53.11
Cost per Total Mile	2.05	3.78	3.88

County: Desoto
 CTC: MV Contract Transportation
 Contact: Kelly Kirk Brooks
 4650 US 27 S
 Sebring, FL 33870
 863-382-6004
 Email: kelly.kirkbrooks@mvtransit.com

Demographics	Number
Total County Population	35,800
Potential TD Population	18,384
UDPHC	203



Trips By Type of Service	2015*	2016*	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	8,166	6,638	6,859
Non-Ambulatory	2,585	2,253	1,300
Stretcher	8	1	0
School Board	0	0	0
TOTAL TRIPS	10,759	8,892	8,159

Vehicle Data	2015*	2016*	2017
Vehicle Miles	114,381	144,373	139,249
Revenue Miles	99,093	124,328	134,113
Roadcalls	8	6	2
Accidents	1	1	0
Vehicles	20	23	20
Driver Hours	44,845	35,360	28,437

Passenger Trips By Trip Purpose	2015*	2016*	2017
Medical	5,038	4,487	6,869
Employment	597	391	376
Ed/Train/DayCare	674	64	51
Nutritional	3	50	44
Life-Sustaining/Other	4,447	3,900	819
TOTAL TRIPS	10,759	8,892	8,159

Financial and General Data	2015*	2016*	2017
Expenses	\$1,081,079	\$372,384	\$400,204
Revenues	\$428,089	\$386,575	\$402,504
Commendations	12	1	3
Complaints	18	1	1
Passenger No-Shows	473	590	335
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2015*	2016*	2017
CTD	5,029	5,522	5,343
AHCA	895	358	0
APD	0	0	0
DOEA	55	50	0
DOE	106	0	17
Other	4,674	2,962	2,799
TOTAL TRIPS	10,759	8,892	8,159

Performance Measures	2015*	2016*	2017
Accidents per 100,000 Miles	0.87	0.69	0.00
Miles between Roadcalls	14,298	24,062	69,625
Avg. Trips per Driver Hour	0.24	0.25	0.29
Avg. Trips per Para Pass.	35.86	7.73	40.19
Cost per Trip	100.48	41.88	49.05
Cost per Paratransit Trip	100.48	41.88	49.05
Cost per Driver Hour	24.11	10.53	14.07
Cost per Total Mile	9.45	2.58	2.87

*Transdev was the CTC till 12/30/2015

County: Dixie
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 P.O. Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mattpearson@suwanneeec.net

Demographics	Number
Total County Population	16,300
Potential TD Population	9,572
UDPHC	390



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	5,767	5,322	5,142
Non-Ambulatory	760	701	680
Stretcher	124	115	110
School Board	0	0	0
TOTAL TRIPS	6,651	6,138	5,932

Vehicle Data	2015	2016	2017
Vehicle Miles	119,852	93,992	126,625
Revenue Miles	109,314	72,660	112,586
Roadcalls	1	3	5
Accidents	0	0	1
Vehicles	10	9	7
Driver Hours	7,883	8,671	5,009

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	6,017	5,544	5,417
Employment	0	0	0
Ed/Train/DayCare	0	0	0
Nutritional	596	555	485
Life-Sustaining/Other	38	39	30
TOTAL TRIPS	6,651	6,138	5,932

Financial and General Data	2015	2016	2017
Expenses	\$263,438	\$324,737	\$391,039
Revenues	\$423,851	\$472,823	\$528,418
Commendations	0	0	0
Complaints	1	1	3
Passenger No-Shows	69	60	58
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2015	2016	2017
CTD	3,497	3,455	3,441
AHCA	2,836	2,127	2,005
APD	0	0	0
DOEA	317	555	485
DOE	0	0	0
Other	1	1	1
TOTAL TRIPS	6,651	6,138	5,932

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.00	0.00	0.79
Miles between Roadcalls	119,852	31,331	25,325
Avg. Trips per Driver Hour	0.84	0.71	1.18
Avg. Trips per Para Pass.	18.95	15.16	15.21
Cost per Trip	39.61	52.91	65.92
Cost per Paratransit Trip	39.61	52.91	65.92
Cost per Driver Hour	33.42	37.45	78.07
Cost per Total Mile	2.20	3.45	3.09

County: Duval
 CTC: Jacksonville Transportation Authority
 Contact: Helen Perez
 100 N Myrtle Ave, Building 2
 Jacksonville, FL 32202
 904-265-8939
 Email: hperez@jtafla.com

Demographics	Number
Total County Population	926,255
Potential TD Population	332,132
UDPHC	4,368



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	248,752	239,964	240,173
Non-Ambulatory	93,927	97,607	99,458
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	342,679	337,571	339,631

Vehicle Data	2015	2016	2017
Vehicle Miles	4,707,251	4,665,982	4,644,767
Revenue Miles	4,145,860	4,102,704	4,108,942
Roadcalls	281	89	107
Accidents	19	21	14
Vehicles	97	99	98
Driver Hours	346,320	289,120	338,000

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	76,967	73,908	72,416
Employment	53,770	56,273	59,033
Ed/Train/DayCare	27,959	24,623	25,524
Nutritional	16,340	11,914	3,027
Life-Sustaining/Other	167,643	170,853	179,631
TOTAL TRIPS	342,679	337,571	339,631

Financial and General Data	2015	2016	2017
Expenses	\$14,163,869	\$13,877,304	\$13,372,918
Revenues	\$14,160,869	\$13,877,304	\$13,372,918
Commendations	960	914	730
Complaints	1,186	1,138	1,206
Passenger No-Shows	13,169	15,047	15,467
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2015	2016	2017
CTD	69,928	58,086	58,901
AHCA	0	0	0
APD	0	0	0
DOEA	120	0	0
DOE	0	0	0
Other	272,631	279,485	280,730
TOTAL TRIPS	342,679	337,571	339,631

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.40	0.45	0.30
Miles between Roadcalls	16,752	52,427	43,409
Avg. Trips per Driver Hour	0.99	1.17	1.00
Avg. Trips per Para Pass.	68.26	78.69	77.75
Cost per Trip	41.33	41.11	39.37
Cost per Paratransit Trip	41.33	41.11	39.37
Cost per Driver Hour	40.90	48.00	39.56
Cost per Total Mile	3.01	2.97	2.88

County: Escambia
 CTC: Escambia County
 Contact: Mike Crittenden
 1515 W Fairfield Drive
 Pensacola, FL 32501
 850-595-3221
 Email: mcrittenden@myescambia.com

Demographics	Number
Total County Population	315,187
Potential TD Population	130,663
UDPHC	1,289



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	67,214	63,449	62,128
Non-Ambulatory	22,939	21,764	21,007
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	90,153	85,213	83,135

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	52,895	36,076	32,359
Employment	23,167	30,744	30,313
Ed/Train/DayCare	7,419	7,274	2,552
Nutritional	157	24	31
Life-Sustaining/Other	6,515	11,095	17,880
TOTAL TRIPS	90,153	85,213	83,135

Passenger Trips By Funding Source	2015	2016	2017
CTD	33,656	33,108	23,055
AHCA	14,608	0	1,802
APD	2,357	6,006	1,396
DOEA	5,007	5,810	3,250
DOE	672	2,711	1,016
Other	33,853	37,578	52,616
TOTAL TRIPS	90,153	85,213	83,135

Vehicle Data	2015	2016	2017
Vehicle Miles	1,358,510	1,079,538	968,844
Revenue Miles	1,028,320	1,052,580	855,216
Roadcalls	5	0	0
Accidents	16	21	14
Vehicles	29	24	27
Driver Hours	75,720	70,704	70,184

Financial and General Data	2015	2016	2017
Expenses	\$2,890,059	\$2,603,878	\$2,653,207
Revenues	\$2,497,872	\$2,603,876	\$2,654,128
Commendations	44	24	19
Complaints	141	19	23
Passenger No-Shows	5,061	4,048	1,851
Unmet Trip Requests	0	308	0

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	1.18	1.95	1.45
Miles between Roadcalls	271,702	0	0
Avg. Trips per Driver Hour	1.19	1.21	1.18
Avg. Trips per Para Pass.	65.61	64.80	64.50
Cost per Trip	32.06	30.56	31.91
Cost per Paratransit Trip	32.06	30.56	31.91
Cost per Driver Hour	38.17	36.83	37.80
Cost per Total Mile	2.13	2.41	2.74

County: Flagler
 CTC: Flagler County Public Transportation
 Contact: Bob Owens
 1769 East Moody Blvd., Bldg. 5
 Bunnell, FL 32110
 386-313-4190
 Email: bowens@flaglercounty.org

Demographics	Number
Total County Population	108,310
Potential TD Population	33,259
UDPHC	8,437



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	87,991	90,489	97,199
Non-Ambulatory	13,905	11,763	13,254
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	101,896	102,252	110,453

Vehicle Data	2015	2016	2017
Vehicle Miles	752,114	708,186	709,122
Revenue Miles	653,435	614,012	636,795
Roadcalls	5	3	4
Accidents	2	1	2
Vehicles	37	37	40
Driver Hours	49,400	49,504	51,740

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	18,147	21,331	21,531
Employment	14,011	14,990	17,426
Ed/Train/DayCare	43,935	40,949	47,267
Nutritional	11,810	11,574	12,669
Life-Sustaining/Other	13,993	13,408	11,560
TOTAL TRIPS	101,896	102,252	110,453

Financial and General Data	2015	2016	2017
Expenses	\$1,579,861	\$1,386,287	\$1,517,895
Revenues	\$1,579,861	\$1,386,287	\$1,517,895
Commendations	2	0	0
Complaints	8	5	8
Passenger No-Shows	1,563	1,467	1,244
Unmet Trip Requests	184	166	182

Passenger Trips By Funding Source	2015	2016	2017
CTD	30,407	42,787	44,430
AHCA	419	0	0
APD	0	0	0
DOEA	11,307	12,678	13,129
DOE	0	0	0
Other	59,763	46,787	52,894
TOTAL TRIPS	101,896	102,252	110,453

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.27	0.14	0.28
Miles between Roadcalls	150,423	236,062	177,281
Avg. Trips per Driver Hour	2.06	2.07	2.13
Avg. Trips per Para Pass.	12.81	12.73	13.09
Cost per Trip	15.50	13.56	13.74
Cost per Paratransit Trip	15.50	13.56	13.74
Cost per Driver Hour	31.98	28.00	29.34
Cost per Total Mile	2.10	1.96	2.14

County: Franklin
 CTC: Gulf County ARC & Transportation
 Contact: Kathy Balentine
 P.O. Box 8
 Port St. Joe, FL 32457
 850-229-6550
 Email: gtran@fairpoint.net

Demographics	Number
Total County Population	11,901
Potential TD Population	6,365
UDPHC	212



Trips By Type of Service	2015*	2016*	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	4,656	2,936	3,520
Non-Ambulatory	1,469	323	560
Stretcher	1	0	0
School Board	0	0	0
TOTAL TRIPS	6,126	3,259	4,080

Vehicle Data	2015*	2016*	2017
Vehicle Miles	230,673	98,712	149,978
Revenue Miles	198,267	71,607	109,150
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	13	5	7
Driver Hours	11,437	5,653	6,515

Passenger Trips By Trip Purpose	2015*	2016*	2017
Medical	5,887	3,135	3,891
Employment	27	0	0
Ed/Train/DayCare	0	0	1
Nutritional	4	13	10
Life-Sustaining/Other	208	111	178
TOTAL TRIPS	6,126	3,259	4,080

Financial and General Data	2015*	2016*	2017
Expenses	\$417,091	\$183,033	\$365,282
Revenues	\$373,235	\$217,341	\$445,976
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	0	88	91
Unmet Trip Requests	1	0	0

Passenger Trips By Funding Source	2015*	2016*	2017
CTD	3,261	2,789	3,279
AHCA	2,851	465	781
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	14	5	20
TOTAL TRIPS	6,126	3,259	4,080

Performance Measures	2015*	2016*	2017
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	0
Avg. Trips per Driver Hour	0.54	0.58	0.63
Avg. Trips per Para Pass.	22.86	20.50	19.25
Cost per Trip	68.09	56.16	89.53
Cost per Paratransit Trip	68.09	56.16	89.53
Cost per Driver Hour	36.47	32.38	56.07
Cost per Total Mile	1.81	1.85	2.44

* Crooms Inc. was the CTC till 11/31/2015

County: Gadsden
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266
 Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	46,006
Potential TD Population	22,832
UDPHC	2,687



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	54,651	54,861	56,564
Ambulatory	41,695	43,900	48,407
Non-Ambulatory	2,146	2,241	2,346
Stretcher	1	0	0
School Board	0	0	0
TOTAL TRIPS	98,493	101,002	107,317

Vehicle Data	2015	2016	2017
Vehicle Miles	787,816	927,119	972,817
Revenue Miles	650,978	776,556	898,724
Roadcalls	16	26	23
Accidents	0	1	0
Vehicles	24	21	21
Driver Hours	30,738	34,536	40,160

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	16,209	22,126	24,338
Employment	64,667	53,454	54,810
Ed/Train/DayCare	14,059	18,479	19,261
Nutritional	1,269	1,841	17
Life-Sustaining/Other	2,289	5,102	8,891
TOTAL TRIPS	98,493	101,002	107,317

Financial and General Data	2015	2016	2017
Expenses	\$1,786,360	\$1,815,065	\$1,884,136
Revenues	\$1,846,710	\$1,828,705	\$1,916,254
Commendations	0	0	2
Complaints	0	9	3
Passenger No-Shows	2,761	3,280	3,113
Unmet Trip Requests	18	0	13

Passenger Trips By Funding Source	2015	2016	2017
CTD	25,160	18,641	20,187
AHCA	14,035	16,728	19,671
APD	151	7,343	7,698
DOEA	0	0	0
DOE	0	0	27
Other	59,147	58,290	59,734
TOTAL TRIPS	98,493	101,002	107,317

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.00	0.11	0.00
Miles between Roadcalls	49,239	35,658	42,296
Avg. Trips per Driver Hour	3.20	2.92	2.67
Avg. Trips per Para Pass.	47.04	43.20	39.94
Cost per Trip	18.14	17.97	17.56
Cost per Paratransit Trip	18.14	17.97	17.56
Cost per Driver Hour	58.12	52.56	46.92
Cost per Total Mile	2.27	1.96	1.94

County: Gilchrist
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 P.O. Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mpearson@suwanneeec.net

Demographics	Number
Total County Population	17,212
Potential TD Population	8,576
UDPHC	341



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	2,984	3,524	3,378
Non-Ambulatory	828	978	939
Stretcher	2	2	56
School Board	0	0	0
TOTAL TRIPS	3,814	4,504	4,373

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	3,397	4,402	4,275
Employment	0	0	0
Ed/Train/DayCare	0	0	0
Nutritional	326	0	0
Life-Sustaining/Other	91	102	98
TOTAL TRIPS	3,814	4,504	4,373

Passenger Trips By Funding Source	2015	2016	2017
CTD	2,742	3,438	3,295
AHCA	818	1,065	1,077
APD	0	0	0
DOEA	253	0	0
DOE	0	0	0
Other	1	1	1
TOTAL TRIPS	3,814	4,504	4,373

Vehicle Data	2015	2016	2017
Vehicle Miles	80,594	66,391	86,052
Revenue Miles	69,669	55,779	75,528
Roadcalls	1	1	0
Accidents	0	0	0
Vehicles	10	10	7
Driver Hours	5,751	6,063	5,007

Financial and General Data	2015	2016	2017
Expenses	\$245,688	\$308,264	\$263,624
Revenues	\$237,455	\$312,803	\$276,906
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	12	13	25
Unmet Trip Requests	0	0	0

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	80,594	66,391	0
Avg. Trips per Driver Hour	0.66	0.74	0.87
Avg. Trips per Para Pass.	11.96	12.65	12.82
Cost per Trip	64.42	68.44	60.28
Cost per Paratransit Trip	64.42	68.44	60.28
Cost per Driver Hour	42.72	50.84	52.65
Cost per Total Mile	3.05	4.64	3.06

County: Glades
 CTC: Good Wheels, Inc.
 Contact: Alan M. Mandel
 10075 Bavaria Rd.
 Fort Myers, FL 33913
 239-768-6184
 Email: amandel@goodwheels.com

Demographics	Number
Total County Population	13,970
Potential TD Population	5,708
UDPHC	236



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	3,779	3,733	9,416
Non-Ambulatory	1,557	1,926	1,261
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	5,336	5,659	10,677

Vehicle Data	2015	2016	2017
Vehicle Miles	140,328	207,116	345,418
Revenue Miles	117,095	171,906	288,134
Roadcalls	7	7	8
Accidents	0	2	4
Vehicles	4	4	5
Driver Hours	3,019	7,468	8,617

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	2,906	3,916	3,365
Employment	0	0	0
Ed/Train/DayCare	2,324	1,743	1,781
Nutritional	0	0	5,531
Life-Sustaining/Other	106	0	0
TOTAL TRIPS	5,336	5,659	10,677

Financial and General Data	2015	2016	2017
Expenses	\$198,040	\$257,066	\$301,776
Revenues	\$147,542	\$254,452	\$273,656
Commendations	0	0	0
Complaints	1	2	0
Passenger No-Shows	197	61	70
Unmet Trip Requests	23	32	40

Passenger Trips By Funding Source	2015	2016	2017
CTD	1,600	1,167	1,566
AHCA	864	2,436	2,491
APD	1,866	1,743	899
DOEA	0	0	5,720
DOE	0	0	0
Other	1,006	313	1
TOTAL TRIPS	5,336	5,659	10,677

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.00	0.97	1.16
Miles between Roadcalls	20,047	29,588	43,177
Avg. Trips per Driver Hour	1.77	0.76	1.24
Avg. Trips per Para Pass.	84.70	56.59	45.24
Cost per Trip	37.11	45.43	28.26
Cost per Paratransit Trip	37.11	45.43	28.26
Cost per Driver Hour	65.60	34.42	35.02
Cost per Total Mile	1.41	1.24	0.87

County: Gulf
 CTC: Gulf County ARC & Transportation
 Contact: Kathy Balentine
 P.O. Box 8
 Port St. Joe, FL 32457
 850-229-6550
 Email: gtran@fairpoint.net

Demographics	Number
Total County Population	15,990
Potential TD Population	5,858
UDPHC	408



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	19,890	21,165	19,938
Non-Ambulatory	2,549	1,909	2,368
Stretcher	6	1	0
School Board	0	0	0
TOTAL TRIPS	22,445	23,075	22,306

Vehicle Data	2015	2016	2017
Vehicle Miles	284,360	299,369	292,187
Revenue Miles	271,096	281,177	254,308
Roadcalls	0	1	0
Accidents	0	0	0
Vehicles	14	13	13
Driver Hours	15,142	15,302	15,184

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	8,292	8,172	7,442
Employment	13	6,771	8,695
Ed/Train/DayCare	9,778	3,603	1,526
Nutritional	3,658	3,378	3,888
Life-Sustaining/Other	704	1,151	755
TOTAL TRIPS	22,445	23,075	22,306

Financial and General Data	2015	2016	2017
Expenses	\$498,727	\$472,880	\$623,208
Revenues	\$618,527	\$488,411	\$664,954
Commendations	1	1	1
Complaints	0	1	0
Passenger No-Shows	126	93	125
Unmet Trip Requests	36	36	63

Passenger Trips By Funding Source	2015	2016	2017
CTD	8,108	7,933	8,445
AHCA	3,209	3,515	2,418
APD	5,563	6,026	6,490
DOEA	2,845	2,440	2,485
DOE	0	0	0
Other	2,720	3,161	2,468
TOTAL TRIPS	22,445	23,075	22,306

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	299,369	0
Avg. Trips per Driver Hour	1.48	1.51	1.47
Avg. Trips per Para Pass.	50.78	54.68	54.67
Cost per Trip	22.22	20.49	27.94
Cost per Paratransit Trip	22.22	20.49	27.94
Cost per Driver Hour	32.94	30.90	41.04
Cost per Total Mile	1.75	1.58	2.13

County: Hamilton
 CTC: Suwannee Valley Transit Authority
 Contact: Larry Sessions/Felonzie Raggins
 1907 Voyles Street, S. W.
 Live Oak, FL 32064
 386-362-5332
 Email: larry.sessions@ridesvta.com

Demographics	Number
Total County Population	14,361
Potential TD Population	7,132
UDPHC	83



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	3,698	3,811	4,244
Non-Ambulatory	503	690	767
Stretcher	1	0	0
School Board	0	0	0
TOTAL TRIPS	4,202	4,501	5,011

Vehicle Data	2015	2016	2017
Vehicle Miles	57,243	47,257	46,941
Revenue Miles	47,814	36,969	36,670
Roadcalls	0	0	1
Accidents	0	0	0
Vehicles	4	3	3
Driver Hours	3,136	3,293	3,093

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	2,280	1,980	766
Employment	964	1,098	37
Ed/Train/DayCare	12	17	1,058
Nutritional	15	327	357
Life-Sustaining/Other	931	1,079	2,793
TOTAL TRIPS	4,202	4,501	5,011

Financial and General Data	2015	2016	2017
Expenses	\$128,980	\$211,163	\$220,611
Revenues	\$177,641	\$184,526	\$207,096
Commendations	1	3	1
Complaints	1	0	1
Passenger No-Shows	70	85	50
Unmet Trip Requests	5	7	7

Passenger Trips By Funding Source	2015	2016	2017
CTD	2,437	2,846	3,015
AHCA	524	28	31
APD	523	687	674
DOEA	0	186	185
DOE	1	2	1
Other	717	752	1,105
TOTAL TRIPS	4,202	4,501	5,011

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	46,941
Avg. Trips per Driver Hour	1.34	1.37	1.62
Avg. Trips per Para Pass.	35.61	63.39	60.37
Cost per Trip	30.69	46.91	44.03
Cost per Paratransit Trip	30.69	46.91	44.03
Cost per Driver Hour	41.13	64.12	71.33
Cost per Total Mile	2.25	4.47	4.70

County: Hardee
 CTC: MV Contract Transportation
 Contact: Kelly Kirk Brooks
 4650 US 27 S
 Sebring Fl., FL 33870
 863-382-6004
 Email: kelly.kirkbrooks@mvtransit.com

Demographics	Number
Total County Population	27,360
Potential TD Population	10,842
UDPHC	210



Trips By Type of Service	2015*	2016*	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	13,983	25,621	26,001
Non-Ambulatory	1,168	6,882	7,164
Stretcher	68	1	2
School Board	0	0	0
TOTAL TRIPS	15,219	32,504	33,167

Vehicle Data	2015*	2016*	2017
Vehicle Miles	362,936	297,781	369,168
Revenue Miles	234,841	123,725	294,043
Roadcalls	4	3	2
Accidents	0	0	0
Vehicles	7	15	15
Driver Hours	12,960	17,680	17,487

Passenger Trips By Trip Purpose	2015*	2016*	2017
Medical	5,157	8,730	7,981
Employment	1,032	32	72
Ed/Train/DayCare	3,386	18,943	21,264
Nutritional	1,022	1,434	1,636
Life-Sustaining/Other	4,622	3,365	2,214
TOTAL TRIPS	15,219	32,504	33,167

Financial and General Data	2015*	2016*	2017
Expenses	\$346,709	\$707,896	\$527,419
Revenues	\$380,566	\$738,135	\$521,624
Commendations	7	2	2
Complaints	4	0	0
Passenger No-Shows	759	463	536
Unmet Trip Requests	0	0	1

Passenger Trips By Funding Source	2015*	2016*	2017
CTD	7,362	5,121	2,514
AHCA	1,232	1,815	1,004
APD	3,386	22,743	5,821
DOEA	774	576	174
DOE	0	0	0
Other	2,465	2,249	23,654
TOTAL TRIPS	15,219	32,504	33,167

Performance Measures	2015*	2016*	2017
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	90,734	99,260	184,584
Avg. Trips per Driver Hour	1.17	1.84	1.90
Avg. Trips per Para Pass.	62.12	161.71	157.94
Cost per Trip	22.78	21.78	15.90
Cost per Paratransit Trip	22.78	21.78	15.90
Cost per Driver Hour	26.75	40.04	30.16
Cost per Total Mile	0.96	2.38	1.43

*Transdev Services, Inc. was the CTC till 12/31/2015

County: Hendry
 CTC: Good Wheels, Inc.
 Contact: Alan M. Mandel
 10075 Bavaria Rd.
 Fort Myers , FL 33913
 239-768-6184
 Email: amandel@goodwheels.org

Demographics	Number
Total County Population	39,290
Potential TD Population	17,056
UDPHC	4,980



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	2,671
Ambulatory	6,850	16,881	13,230
Non-Ambulatory	4,863	5,014	6,609
Stretcher	2	2	0
School Board	0	0	0
TOTAL TRIPS	11,715	21,897	22,510

Vehicle Data	2015	2016	2017
Vehicle Miles	278,736	263,202	370,241
Revenue Miles	238,524	217,724	307,299
Roadcalls	10	15	11
Accidents	1	6	4
Vehicles	10	13	12
Driver Hours	19,946	28,701	21,962

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	6,053	14,865	7,919
Employment	0	0	1,170
Ed/Train/DayCare	3,021	3,421	3,853
Nutritional	0	3,611	6,374
Life-Sustaining/Other	2,641	0	3,194
TOTAL TRIPS	11,715	21,897	22,510

Financial and General Data	2015	2016	2017
Expenses	\$876,092	\$1,106,684	\$874,375
Revenues	\$700,786	\$973,665	\$1,163,792
Commendations	24	2	2
Complaints	3	4	10
Passenger No-Shows	717	871	901
Unmet Trip Requests	76	82	93

Passenger Trips By Funding Source	2015	2016	2017
CTD	4,889	4,974	7,586
AHCA	3,282	2,382	8,097
APD	1,904	1,754	3,078
DOEA	0	3,611	3,603
DOE	0	0	0
Other	1,640	9,176	146
TOTAL TRIPS	11,715	21,897	22,510

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.36	2.28	1.08
Miles between Roadcalls	27,874	17,547	33,658
Avg. Trips per Driver Hour	0.59	0.76	1.02
Avg. Trips per Para Pass.	33.76	77.37	4.52
Cost per Trip	74.78	50.54	38.84
Cost per Paratransit Trip	74.78	50.54	38.84
Cost per Driver Hour	43.92	38.56	39.81
Cost per Total Mile	3.14	4.20	2.36

County: Hernando
 CTC: Mid Florida Community Services, Inc.
 Contact: Michelle Hale
 1122 Ponce DeLeon Blvd.
 Brooksville, FL 34601
 352-799-1510
 Email: mhale@mfcs.us.com

Demographics	Number
Total County Population	182,835
Potential TD Population	137,408
UDPHC	895



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	102,120	101,504	104,939
Non-Ambulatory	8,027	7,909	9,129
Stretcher	72	0	0
School Board	0	0	0
TOTAL TRIPS	110,219	109,413	114,068

Vehicle Data	2015	2016	2017
Vehicle Miles	576,670	499,748	614,868
Revenue Miles	523,553	448,352	568,336
Roadcalls	2	1	4
Accidents	3	0	1
Vehicles	59	36	44
Driver Hours	83,560	57,200	37,952

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	16,419	18,582	29,029
Employment	0	142	781
Ed/Train/DayCare	88,781	87,030	74,286
Nutritional	3,463	3,223	4,154
Life-Sustaining/Other	1,556	436	5,818
TOTAL TRIPS	110,219	109,413	114,068

Financial and General Data	2015	2016	2017
Expenses	\$1,143,457	\$1,080,328	\$1,067,725
Revenues	\$1,427,529	\$1,156,930	\$1,300,039
Commendations	82	93	97
Complaints	20	6	14
Passenger No-Shows	119	308	299
Unmet Trip Requests	210	217	0

Passenger Trips By Funding Source	2015	2016	2017
CTD	12,796	13,748	17,205
AHCA	38,734	42,534	43,933
APD	599	710	510
DOEA	2,960	1,669	2,392
DOE	3,883	3,336	4,154
Other	51,247	47,416	45,874
TOTAL TRIPS	110,219	109,413	114,068

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.52	0.00	0.16
Miles between Roadcalls	288,335	499,748	153,717
Avg. Trips per Driver Hour	1.32	1.91	3.01
Avg. Trips per Para Pass.	46.90	39.66	127.45
Cost per Trip	10.37	9.87	9.36
Cost per Paratransit Trip	10.37	9.87	9.36
Cost per Driver Hour	13.68	18.89	28.13
Cost per Total Mile	1.98	2.16	1.74

County: Highlands
 CTC: MV Contract Transportation, Inc.
 Contact: Kelly Kirk Brooks
 4650 US 27 South
 Sebring, FL 33870
 863-382-6004
 Email: kelly.kirkbrooks@mvtransit.com

Demographics	Number
Total County Population	100,917
Potential TD Population	65,024
UDPHC	1,180



Trips By Type of Service	2015*	2016*	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	88,380	80,017	68,003
Non-Ambulatory	11,743	11,788	10,156
Stretcher	485	234	175
School Board	0	0	0
TOTAL TRIPS	100,608	92,039	78,334

Vehicle Data	2015*	2016*	2017
Vehicle Miles	750,700	1,237,562	829,871
Revenue Miles	534,815	858,458	642,114
Roadcalls	23	13	10
Accidents	5	2	7
Vehicles	65	56	51
Driver Hours	208,228	183,040	137,554

Passenger Trips By Trip Purpose	2015*	2016*	2017
Medical	32,889	30,035	28,920
Employment	16,504	11,777	9,821
Ed/Train/DayCare	46,622	43,397	32,169
Nutritional	3,766	2,892	4,041
Life-Sustaining/Other	827	3,938	3,383
TOTAL TRIPS	100,608	92,039	78,334

Financial and General Data	2015*	2016*	2017
Expenses	\$2,070,280	\$1,660,168	\$2,009,903
Revenues	\$1,228,897	\$1,541,419	\$1,866,742
Commendations	17	2	5
Complaints	50	11	10
Passenger No-Shows	5,511	3,217	3,568
Unmet Trip Requests	0	0	3

Passenger Trips By Funding Source	2015*	2016*	2017
CTD	27,567	27,532	21,147
AHCA	3,281	6,780	6,855
APD	50,414	43,397	31,754
DOEA	774	2,892	4,382
DOE	0	0	21
Other	18,572	11,438	14,175
TOTAL TRIPS	100,608	92,039	78,334

Performance Measures	2015*	2016*	2017
Accidents per 100,000 Miles	0.67	0.16	0.84
Miles between Roadcalls	32,639	95,197	82,987
Avg. Trips per Driver Hour	0.48	0.50	0.57
Avg. Trips per Para Pass.	84.54	83.60	66.38
Cost per Trip	20.58	18.04	25.66
Cost per Paratransit Trip	20.58	18.04	25.66
Cost per Driver Hour	9.94	9.07	14.61
Cost per Total Mile	2.76	1.34	2.42

*Transdev Services, Inc. was the CTC till 12/31/2015

County: Hillsborough
 CTC: Hillsborough County BOCC
 Contact: Karen Smith
 2709 E Hanna Avenue
 Tampa, FL 33610
 813-276-8126
 Email: smithk@hillsboroughcounty.org

Demographics	Number
Total County Population	1,376,238
Potential TD Population	430,864
UDPHC	27,820



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	136,831	120,604	120,170
Deviated FR	0	0	0
Ambulatory	478,312	495,964	528,392
Non-Ambulatory	82,249	86,134	79,583
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	697,392	702,702	728,145

Vehicle Data	2015	2016	2017
Vehicle Miles	4,095,204	4,363,975	4,265,108
Revenue Miles	3,590,566	3,897,484	3,860,361
Roadcalls	355	399	206
Accidents	25	44	22
Vehicles	238	262	248
Driver Hours	389,848	402,132	442,000

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	204,817	202,142	223,030
Employment	57,252	54,725	51,173
Ed/Train/DayCare	123,429	111,827	147,769
Nutritional	81,674	99,942	95,669
Life-Sustaining/Other	230,220	234,066	210,504
TOTAL TRIPS	697,392	702,702	728,145

Financial and General Data	2015	2016	2017
Expenses	\$12,977,146	\$15,088,978	\$16,928,558
Revenues	\$12,977,153	\$15,088,983	\$16,928,553
Commendations	287	321	333
Complaints	213	236	184
Passenger No-Shows	7,365	6,973	7,982
Unmet Trip Requests	552	511	320

Passenger Trips By Funding Source	2015	2016	2017
CTD	157,559	143,816	143,573
AHCA	0	42,151	28,338
APD	106,687	134,293	124,328
DOEA	18,876	23,178	30,722
DOE	0	0	0
Other	414,270	359,264	401,184
TOTAL TRIPS	697,392	702,702	728,145

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.61	1.01	0.52
Miles between Roadcalls	11,536	10,937	20,704
Avg. Trips per Driver Hour	1.44	1.45	1.38
Avg. Trips per Para Pass.	40.34	40.28	39.06
Cost per Trip	18.61	21.47	23.25
Cost per Paratransit Trip	21.71	24.91	26.47
Cost per Driver Hour	31.21	36.06	36.41
Cost per Total Mile	2.97	3.32	3.77

County:	Holmes	Demographics	Number
CTC:	Tri-County Community Council, Inc.		
Contact:	Joel Paul	Total County Population	19,487
	302 North Oklahoma Street, Post Office Box 1210		
	Bonifay, FL 32425	Potential TD Population	8,792
	850-547-3689		
Email:	joelpaul.tccc@mchsi.com	UDPHC	966



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	27,292	28,361	28,988
Non-Ambulatory	2,222	2,560	2,608
Stretcher	70	99	72
School Board	0	0	0
TOTAL TRIPS	29,584	31,020	31,668

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	16,273	17,001	18,100
Employment	2,969	2,988	1,522
Ed/Train/DayCare	7,892	8,315	9,072
Nutritional	598	804	1,159
Life-Sustaining/Other	1,852	1,912	1,815
TOTAL TRIPS	29,584	31,020	31,668

Passenger Trips By Funding Source	2015	2016	2017
CTD	5,835	7,239	8,135
AHCA	10,238	10,022	10,299
APD	3,587	3,202	2,455
DOEA	651	870	1,324
DOE	0	0	0
Other	9,273	9,687	9,455
TOTAL TRIPS	29,584	31,020	31,668

Vehicle Data	2015	2016	2017
Vehicle Miles	385,011	431,856	449,788
Revenue Miles	281,343	248,453	268,633
Roadcalls	0	0	3
Accidents	1	5	2
Vehicles	19	18	18
Driver Hours	19,622	18,658	25,486

Financial and General Data	2015	2016	2017
Expenses	\$585,933	\$685,977	\$712,895
Revenues	\$663,923	\$823,601	\$685,215
Commendations	0	0	0
Complaints	5	2	1
Passenger No-Shows	88	66	55
Unmet Trip Requests	136	42	51

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.26	1.16	0.44
Miles between Roadcalls	0	0	149,929
Avg. Trips per Driver Hour	1.51	1.66	1.24
Avg. Trips per Para Pass.	17.54	29.83	32.78
Cost per Trip	19.81	22.11	22.51
Cost per Paratransit Trip	19.81	22.11	22.51
Cost per Driver Hour	29.86	36.77	27.97
Cost per Total Mile	1.52	1.59	1.58

County: Indian River
 CTC: Senior Resource Association, Inc.
 Contact: Karen Deigl
 694 14th Street
 Vero Beach, FL 32960
 772-569-0111
 Email: kdeigl@sramail.org

Demographics	Number
Total County Population	151,563
Potential TD Population	72,733
UDPHC	1,811



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	64,582	68,437	58,905
Non-Ambulatory	10,125	13,628	14,034
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	74,707	82,065	72,939

Vehicle Data	2015	2016	2017
Vehicle Miles	368,524	441,382	516,652
Revenue Miles	305,839	368,399	459,831
Roadcalls	3	1	6
Accidents	2	0	0
Vehicles	42	42	49
Driver Hours	36,563	32,832	56,232

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	19,077	23,079	23,733
Employment	4,635	1,069	632
Ed/Train/DayCare	36,971	47,332	28,285
Nutritional	46	364	523
Life-Sustaining/Other	13,978	10,221	19,766
TOTAL TRIPS	74,707	82,065	72,939

Financial and General Data	2015	2016	2017
Expenses	\$1,354,826	\$1,409,687	\$1,883,522
Revenues	\$1,191,466	\$1,350,387	\$1,756,028
Commendations	1	18	5
Complaints	20	11	10
Passenger No-Shows	706	1,032	1,626
Unmet Trip Requests	29,870	1,235	0

Passenger Trips By Funding Source	2015	2016	2017
CTD	17,974	14,210	10,819
AHCA	1,751	0	0
APD	43,856	44,787	28,038
DOEA	0	313	284
DOE	0	0	0
Other	11,126	22,755	33,798
TOTAL TRIPS	74,707	82,065	72,939

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.54	0.00	0.00
Miles between Roadcalls	122,841	441,382	86,109
Avg. Trips per Driver Hour	2.04	2.50	1.30
Avg. Trips per Para Pass.	49.84	52.40	40.28
Cost per Trip	18.14	17.18	25.82
Cost per Paratransit Trip	18.14	17.18	25.82
Cost per Driver Hour	37.05	42.94	33.50
Cost per Total Mile	3.68	3.19	3.65

County: Jackson
 CTC: Jackson Co. Trans. dba JTrans
 Contact: Sharon Peeler
 P.O. Box 1117
 Marianna, FL 32446
 850-482-7433
 Email: speeler.jtrans@gmail.com

Demographics	Number
Total County Population	48,229
Potential TD Population	23,608
UDPHC	1,159



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	3,868	3,782	2,768
Ambulatory	40,078	40,832	42,556
Non-Ambulatory	5,267	6,205	5,568
Stretcher	48	63	35
School Board	0	0	0
TOTAL TRIPS	49,261	50,882	50,927

Vehicle Data	2015	2016	2017
Vehicle Miles	660,836	656,248	684,499
Revenue Miles	542,031	530,097	559,774
Roadcalls	3	2	5
Accidents	6	0	0
Vehicles	29	29	28
Driver Hours	32,340	33,504	32,920

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	19,211	18,219	18,474
Employment	13,393	16,209	16,023
Ed/Train/DayCare	3,638	4,481	4,998
Nutritional	5,007	5,079	5,490
Life-Sustaining/Other	8,012	6,894	5,942
TOTAL TRIPS	49,261	50,882	50,927

Financial and General Data	2015	2016	2017
Expenses	\$1,530,772	\$1,499,840	\$1,778,824
Revenues	\$2,110,816	\$1,907,617	\$1,849,945
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	364	530	536
Unmet Trip Requests	91	37	32

Passenger Trips By Funding Source	2015	2016	2017
CTD	7,778	7,603	7,210
AHCA	14,024	13,644	14,191
APD	17,266	20,635	20,032
DOEA	4,302	4,442	4,908
DOE	0	44	0
Other	5,891	4,514	4,586
TOTAL TRIPS	49,261	50,882	50,927

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.91	0.00	0.00
Miles between Roadcalls	220,279	328,124	136,900
Avg. Trips per Driver Hour	1.52	1.52	1.55
Avg. Trips per Para Pass.	43.33	45.23	43.94
Cost per Trip	31.07	29.48	34.93
Cost per Paratransit Trip	31.07	29.48	34.93
Cost per Driver Hour	47.33	44.77	54.03
Cost per Total Mile	2.32	2.29	2.60

County: Jefferson
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266
 Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	13,906
Potential TD Population	7,765
UDPHC	383



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	12,478	13,889	17,491
Non-Ambulatory	710	833	1,361
Stretcher	11	0	0
School Board	0	0	0
TOTAL TRIPS	13,199	14,722	18,852

Vehicle Data	2015	2016	2017
Vehicle Miles	197,155	275,825	290,441
Revenue Miles	154,944	226,177	232,352
Roadcalls	4	5	0
Accidents	0	0	0
Vehicles	7	9	11
Driver Hours	13,632	14,877	15,169

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	4,177	5,767	7,847
Employment	4,932	2,230	2,216
Ed/Train/DayCare	3,322	3,098	2,650
Nutritional	718	4	123
Life-Sustaining/Other	50	3,623	6,016
TOTAL TRIPS	13,199	14,722	18,852

Financial and General Data	2015	2016	2017
Expenses	\$544,673	\$652,656	\$690,977
Revenues	\$631,359	\$633,543	\$703,636
Commendations	0	1	3
Complaints	0	0	0
Passenger No-Shows	322	226	242
Unmet Trip Requests	6	7	7

Passenger Trips By Funding Source	2015	2016	2017
CTD	5,440	6,289	8,706
AHCA	4,026	4,799	6,853
APD	3,475	3,358	2,887
DOEA	0	0	0
DOE	7	15	0
Other	251	261	406
TOTAL TRIPS	13,199	14,722	18,852

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	49,289	55,165	0
Avg. Trips per Driver Hour	0.97	0.99	1.24
Avg. Trips per Para Pass.	39.88	38.64	49.22
Cost per Trip	41.27	44.33	36.65
Cost per Paratransit Trip	41.27	44.33	36.65
Cost per Driver Hour	39.96	43.87	45.55
Cost per Total Mile	2.76	2.37	2.38

County: Lafayette
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 P.O. Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mpearson@suwanneeec.net

Demographics	Number
Total County Population	8,617
Potential TD Population	3,645
UDPHC	309



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	3,642	3,646	4,001
Non-Ambulatory	149	150	166
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	3,791	3,796	4,167

Vehicle Data	2015	2016	2017
Vehicle Miles	80,642	56,944	63,277
Revenue Miles	64,987	43,399	53,212
Roadcalls	1	1	0
Accidents	0	0	1
Vehicles	5	3	3
Driver Hours	3,535	3,182	4,617

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	3,281	3,210	3,639
Employment	0	0	0
Ed/Train/DayCare	0	0	0
Nutritional	510	586	528
Life-Sustaining/Other	0	0	0
TOTAL TRIPS	3,791	3,796	4,167

Financial and General Data	2015	2016	2017
Expenses	\$148,747	\$217,333	\$152,967
Revenues	\$215,813	\$283,150	\$217,649
Commendations	0	0	0
Complaints	0	3	0
Passenger No-Shows	8	10	11
Unmet Trip Requests	8	10	9

Passenger Trips By Funding Source	2015	2016	2017
CTD	2,917	3,044	3,106
AHCA	364	165	532
APD	0	0	0
DOEA	509	586	528
DOE	0	0	0
Other	1	1	1
TOTAL TRIPS	3,791	3,796	4,167

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.00	0.00	1.58
Miles between Roadcalls	80,642	56,944	0
Avg. Trips per Driver Hour	1.07	1.19	0.90
Avg. Trips per Para Pass.	12.89	13.46	13.49
Cost per Trip	39.24	57.25	36.71
Cost per Paratransit Trip	39.24	57.25	36.71
Cost per Driver Hour	42.08	68.30	33.13
Cost per Total Mile	1.84	3.82	2.42

County:	Lake	<u>Demographics</u>	<u>Number</u>
CTC:	Lake County Board of County Commissioners		
Contact:	David Hope P.O. Box 7800 Tavares, FL 32778-7800 352-323-5733	Total County Population	335,396
		Potential TD Population	142,145
Email:	dhope@lakecountyfl.gov	UDPHC	1,713



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	581	636	531
Ambulatory	124,700	127,135	117,225
Non-Ambulatory	31,444	26,725	22,515
Stretcher	141	26	2
School Board	38,938	37,972	23,243
TOTAL TRIPS	195,804	192,494	163,516

Passenger Trips By Trip Purpose			
Medical	59,870	66,679	45,074
Employment	37,521	30,383	18,431
Ed/Train/DayCare	60,108	57,931	64,484
Nutritional	17,670	17,958	16,880
Life-Sustaining/Other	20,635	19,543	18,647
TOTAL TRIPS	195,804	192,494	163,516

Passenger Trips By Funding Source			
CTD	32,688	30,144	29,590
AHCA	35,113	11,931	1,129
APD	50,151	56,375	51,492
DOEA	13,495	12,722	11,231
DOE	0	0	0
Other	64,357	81,322	70,074
TOTAL TRIPS	195,804	192,494	163,516

Vehicle Data	2015	2016	2017
Vehicle Miles	1,812,650	1,670,726	1,525,992
Revenue Miles	1,451,195	1,429,234	1,213,065
Roadcalls	36	40	9
Accidents	19	28	31
Vehicles	82	90	70
Driver Hours	112,564	119,277	96,765

Financial and General Data			
Expenses	\$4,533,582	\$4,516,532	\$3,594,889
Revenues	\$4,872,269	\$5,609,497	\$4,799,675
Commendations	23	2	9
Complaints	116	29	28
Passenger No-Shows	6,234	4,753	2,842
Unmet Trip Requests	488	549	572

Performance Measures			
Accidents per 100,000 Miles	1.05	1.68	2.03
Miles between Roadcalls	50,351	41,768	169,555
Avg. Trips per Driver Hour	1.74	1.61	1.69
Avg. Trips per Para Pass.	40.76	24.52	95.46
Cost per Trip	23.15	23.46	21.98
Cost per Paratransit Trip	23.15	23.46	21.98
Cost per Driver Hour	40.28	37.87	37.15
Cost per Total Mile	2.50	2.70	2.36

County: Lee
 CTC: Good Wheels, Inc.
 Contact: Alan M. Mandel
 10075 Bavaria Rd.
 Fort Myers, FL 33913
 239-768-6184
 Email: amandel@goodwheels.org

Demographics	Number
Total County Population	722,336
Potential TD Population	270,232
UDPHC	5,335



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	660	0	0
Deviated FR	0	0	0
Ambulatory	66,175	222,242	198,288
Non-Ambulatory	15,092	72,576	47,586
Stretcher	56	60	140
School Board	0	6,000	0
TOTAL TRIPS	81,983	300,878	246,014

Vehicle Data	2015	2016	2017
Vehicle Miles	1,170,925	1,811,772	2,111,610
Revenue Miles	967,261	1,508,730	1,754,526
Roadcalls	36	49	0
Accidents	3	29	34
Vehicles	36	53	74
Driver Hours	72,560	118,405	154,500

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	54,559	86,501	147,981
Employment	0	457	21,126
Ed/Train/DayCare	23,466	209,161	22,506
Nutritional	3,544	3,207	27,091
Life-Sustaining/Other	414	1,552	27,310
TOTAL TRIPS	81,983	300,878	246,014

Financial and General Data	2015	2016	2017
Expenses	\$3,622,812	\$3,773,594	\$5,968,985
Revenues	\$1,313,507	\$3,594,940	\$4,715,031
Commendations	41	98	45
Complaints	50	56	48
Passenger No-Shows	1,713	6,989	7,010
Unmet Trip Requests	4,215	684	711

Passenger Trips By Funding Source	2015	2016	2017
CTD	27,558	21,823	33,318
AHCA	26,457	218,500	154,177
APD	22,948	26,994	32,844
DOEA	5,020	4,573	8,536
DOE	0	0	0
Other	0	28,988	17,139
TOTAL TRIPS	81,983	300,878	246,014

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.26	1.60	1.61
Miles between Roadcalls	32,526	36,975	0
Avg. Trips per Driver Hour	1.12	2.54	1.59
Avg. Trips per Para Pass.	34.15	57.65	46.11
Cost per Trip	44.19	12.54	24.26
Cost per Paratransit Trip	44.52	12.54	24.26
Cost per Driver Hour	49.90	31.87	38.63
Cost per Total Mile	3.09	2.08	2.83

County: Leon
 CTC: StarMetro-City of Tallahassee
 Contact: Andrea Rosser
 555 Appleyard Dr.
 Tallahassee, FL 32304
 850-891-5200
 Email: andrea.rosser@talgov.com

Demographics	Number
Total County Population	287,822
Potential TD Population	119,457
UDPHC	4,184



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	131,665	115,561	76,862
Deviated FR	0	0	0
Ambulatory	44,256	40,111	49,414
Non-Ambulatory	8,063	5,448	7,087
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	183,984	161,120	133,363

Vehicle Data	2015	2016	2017
Vehicle Miles	433,982	473,942	455,740
Revenue Miles	342,378	381,353	356,601
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	15	14	14
Driver Hours	40,556	31,439	42,148

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	55,195	40,331	33,117
Employment	28,885	75,170	58,135
Ed/Train/DayCare	95,672	26,777	26,965
Nutritional	2,208	13,223	9,266
Life-Sustaining/Other	2,024	5,619	5,880
TOTAL TRIPS	183,984	161,120	133,363

Financial and General Data	2015	2016	2017
Expenses	\$1,206,472	\$1,200,420	\$1,357,444
Revenues	\$1,206,472	\$1,200,420	\$1,357,444
Commendations	17	4	4
Complaints	49	5	6
Passenger No-Shows	664	2,902	1,125
Unmet Trip Requests	40	38	35

Passenger Trips By Funding Source	2015	2016	2017
CTD	76,654	51,368	33,847
AHCA	0	0	0
APD	22,316	22,050	21,799
DOEA	0	0	0
DOE	0	0	0
Other	85,014	87,702	77,717
TOTAL TRIPS	183,984	161,120	133,363

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	0
Avg. Trips per Driver Hour	1.29	1.45	1.34
Avg. Trips per Para Pass.	17.22	19.40	27.82
Cost per Trip	6.56	7.45	10.18
Cost per Paratransit Trip	19.74	23.11	20.80
Cost per Driver Hour	25.47	33.48	27.88
Cost per Total Mile	2.38	2.22	2.58

County:	Levy	<u>Demographics</u>	<u>Number</u>
CTC:	Levy Board of County Commissioners		
Contact:	Connie Conley	Total County Population	39,961
	970 East Hathaway Avenue, Post Office Box 310		
	Bronson, FL 32621	Potential TD Population	22,996
	352-486-3485		
Email:	conley-connie@levycounty.org	UDPHC	515



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	43,544	39,971	29,604
Non-Ambulatory	2,769	2,315	689
Stretcher	5	2	1
School Board	0	0	0
TOTAL TRIPS	46,318	42,288	30,294

Passenger Trips By Trip Purpose			
Medical	7,608	10,082	6,327
Employment	2,863	2,225	1,497
Ed/Train/DayCare	27,412	25,957	13,640
Nutritional	817	622	1,202
Life-Sustaining/Other	7,618	3,402	7,628
TOTAL TRIPS	46,318	42,288	30,294

Passenger Trips By Funding Source			
CTD	11,642	10,188	15,005
AHCA	1,359	121	70
APD	8,919	8,356	6,107
DOEA	697	615	1,202
DOE	0	0	0
Other	23,701	23,008	7,910
TOTAL TRIPS	46,318	42,288	30,294

Vehicle Data	2015	2016	2017
Vehicle Miles	731,044	651,431	533,465
Revenue Miles	610,042	553,355	465,249
Roadcalls	20	26	6
Accidents	2	0	0
Vehicles	24	24	21
Driver Hours	25,007	27,508	22,400

Financial and General Data			
Expenses	\$1,544,139	\$957,245	\$818,968
Revenues	\$1,802,136	\$1,043,264	\$826,158
Commendations	26	13	10
Complaints	3	0	0
Passenger No-Shows	1,084	780	301
Unmet Trip Requests	50	26	30

Performance Measures			
Accidents per 100,000 Miles	0.27	0.00	0.00
Miles between Roadcalls	36,552	25,055	88,911
Avg. Trips per Driver Hour	1.85	1.54	1.35
Avg. Trips per Para Pass.	100.04	87.19	58.82
Cost per Trip	33.34	22.64	27.03
Cost per Paratransit Trip	33.34	22.64	27.03
Cost per Driver Hour	61.75	34.80	36.56
Cost per Total Mile	2.11	1.47	1.54

County: Liberty
 CTC: Liberty County Transit
 Contact: Ann Kincaid
 P.O. Box 730
 Bristol, FL 32321
 850-643-2524
 Email: libertyt@gtcom.net

Demographics	Number
Total County Population	8,202
Potential TD Population	2,959
UDPHC	1,539



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	30,211	29,587	31,627
Non-Ambulatory	1,209	1,189	1,248
Stretcher	3	1	2
School Board	0	0	0
TOTAL TRIPS	31,423	30,777	32,877

Vehicle Data	2015	2016	2017
Vehicle Miles	371,562	360,415	363,288
Revenue Miles	351,210	342,430	345,436
Roadcalls	1	1	0
Accidents	0	1	1
Vehicles	19	20	20
Driver Hours	19,302	22,944	23,488

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	17,009	16,880	18,712
Employment	192	188	196
Ed/Train/DayCare	8,007	7,986	8,048
Nutritional	2,112	2,010	2,057
Life-Sustaining/Other	4,103	3,713	3,864
TOTAL TRIPS	31,423	30,777	32,877

Financial and General Data	2015	2016	2017
Expenses	\$515,485	\$507,748	\$534,642
Revenues	\$582,374	\$556,207	\$581,778
Commendations	5	4	3
Complaints	1	1	0
Passenger No-Shows	74	111	96
Unmet Trip Requests	10	8	9

Passenger Trips By Funding Source	2015	2016	2017
CTD	7,422	6,408	6,613
AHCA	10,830	11,385	11,381
APD	0	0	0
DOEA	1,191	1,202	2,294
DOE	0	0	0
Other	11,980	11,782	12,589
TOTAL TRIPS	31,423	30,777	32,877

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.00	0.28	0.28
Miles between Roadcalls	371,562	360,415	0
Avg. Trips per Driver Hour	1.63	1.34	1.40
Avg. Trips per Para Pass.	21.61	21.55	21.36
Cost per Trip	16.40	16.50	16.26
Cost per Paratransit Trip	16.40	16.50	16.26
Cost per Driver Hour	26.71	22.13	22.76
Cost per Total Mile	1.39	1.41	1.47

County: Madison
 CTC: Big Bend Transit
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266
 Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	18,224
Potential TD Population	8,719
UDPHC	726



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	2,164	1,133	957
Ambulatory	13,605	14,436	15,729
Non-Ambulatory	3,296	3,255	2,926
Stretcher	26	0	0
School Board	0	0	0
TOTAL TRIPS	19,091	18,824	19,612

Vehicle Data	2015	2016	2017
Vehicle Miles	327,433	229,709	343,549
Revenue Miles	257,330	185,067	259,905
Roadcalls	9	4	4
Accidents	2	0	0
Vehicles	12	9	10
Driver Hours	15,405	12,117	11,604

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	5,279	6,701	8,244
Employment	6,914	3,297	3,649
Ed/Train/DayCare	4,846	5,048	4,579
Nutritional	1,658	6	83
Life-Sustaining/Other	394	3,772	3,057
TOTAL TRIPS	19,091	18,824	19,612

Financial and General Data	2015	2016	2017
Expenses	\$821,681	\$701,348	\$769,058
Revenues	\$704,412	\$646,645	\$670,875
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	406	407	412
Unmet Trip Requests	34	12	8

Passenger Trips By Funding Source	2015	2016	2017
CTD	8,155	8,137	8,733
AHCA	3,268	4,078	4,461
APD	4,536	4,653	4,659
DOEA	0	0	0
DOE	0	149	31
Other	3,132	1,807	1,728
TOTAL TRIPS	19,091	18,824	19,612

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.61	0.00	0.00
Miles between Roadcalls	36,381	57,427	85,887
Avg. Trips per Driver Hour	1.24	1.55	1.69
Avg. Trips per Para Pass.	29.97	30.66	27.01
Cost per Trip	43.04	37.26	39.21
Cost per Paratransit Trip	43.04	37.26	39.21
Cost per Driver Hour	53.34	57.88	66.28
Cost per Total Mile	2.51	3.05	2.24

County: Manatee
 CTC: Manatee County Area Transit
 Contact: Benita L. Zarr
 2411 Tallevast Rd
 Sarasota, FL 34243
 941-708-7426
 Email: benita.zarr@mymanatee.org

Demographics	Number
Total County Population	375,888
Potential TD Population	165,540
UDPHC	5,980



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	15,309	14,806	14,373
Deviated FR	0	0	0
Ambulatory	148,157	138,358	121,870
Non-Ambulatory	41,214	41,833	48,897
Stretcher	0	0	0
School Board	10,012	8,878	6,457
TOTAL TRIPS	214,692	203,875	191,597

Vehicle Data	2015	2016	2017
Vehicle Miles	1,239,433	1,253,074	1,126,106
Revenue Miles	974,984	996,008	925,779
Roadcalls	90	93	85
Accidents	119	67	136
Vehicles	76	81	76
Driver Hours	91,862	99,150	87,005

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	64,954	55,519	48,062
Employment	43,754	67,521	50,204
Ed/Train/DayCare	78,599	47,960	57,731
Nutritional	6,731	9,529	5,331
Life-Sustaining/Other	20,654	23,346	30,269
TOTAL TRIPS	214,692	203,875	191,597

Financial and General Data	2015	2016	2017
Expenses	\$3,742,851	\$4,205,481	\$4,566,231
Revenues	\$3,715,034	\$4,205,487	\$4,566,229
Commendations	58	59	31
Complaints	34	39	89
Passenger No-Shows	565	595	628
Unmet Trip Requests	521	2,335	542

Passenger Trips By Funding Source	2015	2016	2017
CTD	35,813	31,147	29,385
AHCA	6,290	1,525	5,715
APD	72,291	70,181	58,172
DOEA	15,261	19,231	14,217
DOE	2,885	2,799	2,612
Other	82,152	78,992	81,496
TOTAL TRIPS	214,692	203,875	191,597

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	9.60	5.35	12.08
Miles between Roadcalls	13,771	13,474	13,248
Avg. Trips per Driver Hour	2.17	1.91	2.04
Avg. Trips per Para Pass.	66.88	82.49	85.57
Cost per Trip	17.43	20.63	23.83
Cost per Paratransit Trip	18.75	22.22	25.74
Cost per Driver Hour	40.70	42.37	52.43
Cost per Total Mile	3.02	3.35	4.05

County: Marion
 CTC: Marion Senior Services, Inc.
 Contact: Tom Wilder
 1101 SW 20th Court
 Ocala, FL 34471
 352-620-3519
 Email: twilder@marionseniorservices.org

Demographics	Number
Total County Population	349,020
Potential TD Population	181,858
UDPHC	3,323



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	91,247	87,108	78,323
Non-Ambulatory	37,757	32,259	32,171
Stretcher	7	0	0
School Board	0	0	0
TOTAL TRIPS	129,011	119,367	110,494

Vehicle Data	2015	2016	2017
Vehicle Miles	1,181,030	1,149,596	1,126,786
Revenue Miles	1,096,984	1,067,670	981,948
Roadcalls	8	51	36
Accidents	5	4	4
Vehicles	77	66	57
Driver Hours	117,520	95,461	75,614

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	71,537	63,177	59,999
Employment	1,890	431	713
Ed/Train/DayCare	32,124	34,032	29,885
Nutritional	19,222	14,031	14,157
Life-Sustaining/Other	4,238	7,696	5,740
TOTAL TRIPS	129,011	119,367	110,494

Financial and General Data	2015	2016	2017
Expenses	\$3,532,738	\$3,359,264	\$3,400,073
Revenues	\$4,307,538	\$4,296,109	\$3,294,525
Commendations	23	2	33
Complaints	31	13	51
Passenger No-Shows	2,575	2,774	2,957
Unmet Trip Requests	716	553	669

Passenger Trips By Funding Source	2015	2016	2017
CTD	28,622	27,424	35,059
AHCA	18,545	11,262	7,551
APD	32,124	30,157	26,607
DOEA	0	0	0
DOE	0	0	0
Other	49,720	50,524	41,277
TOTAL TRIPS	129,011	119,367	110,494

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.42	0.35	0.35
Miles between Roadcalls	147,629	22,541	31,300
Avg. Trips per Driver Hour	1.10	1.25	1.46
Avg. Trips per Para Pass.	42.12	37.02	33.25
Cost per Trip	27.38	28.14	30.77
Cost per Paratransit Trip	27.38	28.14	30.77
Cost per Driver Hour	30.06	35.19	44.97
Cost per Total Mile	2.99	2.92	3.02

County: Martin
 CTC: Medical Transportation Management
 Contact: Lisa Sanders
 759 sw federal hwy #301
 Stuart, FL 34994
 772-266-4971
 Email: lusanders@mtm-inc.net

Demographics	Number
Total County Population	158,701
Potential TD Population	80,812
UDPHC	698



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	54	0	13
Deviated FR	0	0	0
Ambulatory	75,501	44,118	42,901
Non-Ambulatory	10,801	6,285	3,325
Stretcher	0	3	0
School Board	0	0	0
TOTAL TRIPS	86,356	50,406	46,239

Vehicle Data	2015	2016	2017
Vehicle Miles	583,443	436,987	457,874
Revenue Miles	513,121	362,492	370,765
Roadcalls	12	0	0
Accidents	0	0	1
Vehicles	37	28	21
Driver Hours	73,221	36,368	29,327

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	21,854	13,244	13,896
Employment	1,055	2,117	1,541
Ed/Train/DayCare	54,479	20,659	18,275
Nutritional	46	45	43
Life-Sustaining/Other	8,922	14,341	12,484
TOTAL TRIPS	86,356	50,406	46,239

Financial and General Data	2015	2016	2017
Expenses	\$826,536	\$991,952	\$978,319
Revenues	\$709,168	\$777,414	\$1,026,879
Commendations	65	77	64
Complaints	199	21	3
Passenger No-Shows	27	3	7
Unmet Trip Requests	468	332	476

Passenger Trips By Funding Source	2015	2016	2017
CTD	10,940	11,791	10,291
AHCA	4,450	12,659	0
APD	42,022	12,004	19,706
DOEA	17,231	880	4,529
DOE	0	0	0
Other	11,713	13,072	11,713
TOTAL TRIPS	86,356	50,406	46,239

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.00	0.00	0.22
Miles between Roadcalls	48,620	0	0
Avg. Trips per Driver Hour	1.18	1.39	1.58
Avg. Trips per Para Pass.	190.51	77.55	67.48
Cost per Trip	9.57	19.68	21.16
Cost per Paratransit Trip	9.57	19.68	21.16
Cost per Driver Hour	11.28	27.28	33.36
Cost per Total Mile	1.42	2.27	2.14

County: Miami-Dade
 CTC: Miami-Dade DTPW
 Contact: Ed Carson
 701 NW 1st Court, 13th Floor
 MIAMI, FL 33136
 786-469-5545
 Email: ecarson@miamidade.gov

Demographics	Number
Total County Population	2,712,945
Potential TD Population	1,052,497
UDPHC	50,732



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	637,128	2,973,334	4,192,490
Deviated FR	12,364	12,553	0
Ambulatory	1,207,984	984,903	1,362,974
Non-Ambulatory	63,364	19,065	19,183
Stretcher	407	0	0
School Board	12,919	46,684	0
TOTAL TRIPS	1,934,166	4,036,539	5,574,647

Vehicle Data	2015	2016	2017
Vehicle Miles	4,203,258	4,029,758	4,461,413
Revenue Miles	3,362,990	3,414,204	3,922,269
Roadcalls	56	76	78
Accidents	54	29	51
Vehicles	349	447	453
Driver Hours	357,130	435,874	837,908

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	306,166	78,740	610,289
Employment	28,375	30,221	111,429
Ed/Train/DayCare	292,589	262,107	2,668,587
Nutritional	251,747	336,469	1,846,868
Life-Sustaining/Other	1,055,289	3,329,002	337,474
TOTAL TRIPS	1,934,166	4,036,539	5,574,647

Financial and General Data	2015	2016	2017
Expenses	\$25,369,223	\$34,031,382	\$32,804,590
Revenues	\$29,030,549	\$32,571,829	\$31,840,978
Commendations	0	0	32
Complaints	30	50	73
Passenger No-Shows	6,541	12,075	7,815
Unmet Trip Requests	16,598	597,192	1,668,752

Passenger Trips By Funding Source	2015	2016	2017
CTD	464,598	2,810,459	4,192,355
AHCA	0	120,629	126,312
APD	380,898	135,909	238,659
DOEA	655,933	287,981	305,285
DOE	3,223	6,600	2,185
Other	429,514	674,961	709,851
TOTAL TRIPS	1,934,166	4,036,539	5,574,647

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	1.28	0.72	1.14
Miles between Roadcalls	75,058	53,023	57,198
Avg. Trips per Driver Hour	3.63	2.44	1.65
Avg. Trips per Para Pass.	8.74	5.92	43.60
Cost per Trip	13.12	8.43	5.88
Cost per Paratransit Trip	19.42	24.79	19.14
Cost per Driver Hour	70.52	60.47	31.57
Cost per Total Mile	5.99	6.54	5.93

County: Monroe
 CTC: Guidance/Care Center
 Contact: Gretchen Brock
 3000 41st Street, Ocean
 Marathon, FL 33050
 305-434-7660
 Email: gretchen.brock@westcare.com

Demographics	Number
Total County Population	79,077
Potential TD Population	44,132
UDPHC	1,146



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	9,712	1,492	1,769
Deviated FR	0	0	0
Ambulatory	58,319	54,525	47,908
Non-Ambulatory	9,848	7,553	8,953
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	77,879	63,570	58,630

Vehicle Data	2015	2016	2017
Vehicle Miles	637,799	500,246	472,393
Revenue Miles	327,976	340,851	330,106
Roadcalls	5	17	15
Accidents	6	1	5
Vehicles	59	62	61
Driver Hours	70,720	69,680	64,480

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	22,578	19,990	16,016
Employment	2,501	3,828	3,977
Ed/Train/DayCare	22,800	21,961	21,795
Nutritional	5,598	4,333	2,905
Life-Sustaining/Other	24,402	13,458	13,937
TOTAL TRIPS	77,879	63,570	58,630

Financial and General Data	2015	2016	2017
Expenses	\$1,709,990	\$1,443,065	\$1,796,216
Revenues	\$1,671,807	\$1,529,327	\$1,854,009
Commendations	0	2	1
Complaints	0	0	0
Passenger No-Shows	426	425	418
Unmet Trip Requests	0	0	4

Passenger Trips By Funding Source	2015	2016	2017
CTD	28,340	16,828	15,481
AHCA	12,664	12,145	14,709
APD	0	4,212	2,264
DOEA	0	0	0
DOE	0	0	0
Other	36,875	30,385	26,176
TOTAL TRIPS	77,879	63,570	58,630

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.94	0.20	1.06
Miles between Roadcalls	127,560	29,426	31,493
Avg. Trips per Driver Hour	0.96	0.89	0.88
Avg. Trips per Para Pass.	50.83	58.67	50.95
Cost per Trip	21.96	22.70	30.64
Cost per Paratransit Trip	25.04	23.20	31.51
Cost per Driver Hour	24.13	20.67	27.79
Cost per Total Mile	2.68	2.88	3.79

County:	Nassau	<u>Demographics</u>	<u>Number</u>
CTC:	NASSAU COUNTY COUNCIL ON AGING, INC.		
Contact:	MICHAEL HAYS	Total County Population	80,622
	1367 S 18TH ST		
	FERNANDINA BEACH, FL 32034	Potential TD Population	21,190
	904-261-0700		
Email:	mhays@nassaucountycoa.org	UDPHC	756



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	10,639	10,134	9,609
Ambulatory	34,306	41,444	35,842
Non-Ambulatory	3,053	4,460	7,577
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	47,998	56,038	53,028

Vehicle Data	2015	2016	2017
Vehicle Miles	473,717	459,916	307,600
Revenue Miles	404,125	420,532	295,677
Roadcalls	3	5	9
Accidents	3	2	3
Vehicles	22	20	23
Driver Hours	27,772	26,987	32,057

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	17,339	9,208	17,620
Employment	11,063	21,288	9,116
Ed/Train/DayCare	2,059	3,075	3,988
Nutritional	13,898	22,368	13,136
Life-Sustaining/Other	3,639	99	9,168
TOTAL TRIPS	47,998	56,038	53,028

Financial and General Data	2015	2016	2017
Expenses	\$930,207	\$1,112,848	\$1,272,019
Revenues	\$938,956	\$977,336	\$1,154,930
Commendations	0	0	0
Complaints	1	1	1
Passenger No-Shows	1,478	1,816	820
Unmet Trip Requests	325	319	1,097

Passenger Trips By Funding Source	2015	2016	2017
CTD	24,051	32,245	28,226
AHCA	1,656	487	186
APD	0	0	0
DOEA	11,652	13,172	14,895
DOE	0	0	0
Other	10,639	10,134	9,721
TOTAL TRIPS	47,998	56,038	53,028

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.63	0.43	0.98
Miles between Roadcalls	157,906	91,983	34,178
Avg. Trips per Driver Hour	1.73	2.08	1.65
Avg. Trips per Para Pass.	56.40	46.66	70.14
Cost per Trip	19.38	19.86	23.99
Cost per Paratransit Trip	19.38	19.86	23.99
Cost per Driver Hour	33.49	41.24	39.68
Cost per Total Mile	1.96	2.42	4.14

County: Okaloosa
 CTC: Okaloosa County BOCC
 Contact: Janet Willis
 600 Transit Way
 Ft. Walton Beach, FL 32547
 850-683-6255
 Email: jwillis@co.okaloosa.fl.us

Demographics	Number
Total County Population	201,170
Potential TD Population	68,579
UDPHC	2,309



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	31,930	5,680	13,602
Deviated FR	0	0	0
Ambulatory	68,803	84,581	70,669
Non-Ambulatory	21,745	21,188	16,363
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	122,478	111,449	100,634

Vehicle Data	2015	2016	2017
Vehicle Miles	876,038	872,856	1,161,781
Revenue Miles	761,861	769,687	1,016,524
Roadcalls	19	34	39
Accidents	2	6	31
Vehicles	59	33	33
Driver Hours	96,917	110,409	67,130

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	65,613	70,331	59,223
Employment	39,224	22,243	24,887
Ed/Train/DayCare	5,047	5,008	4,411
Nutritional	9,356	5,477	4,499
Life-Sustaining/Other	3,238	8,390	7,614
TOTAL TRIPS	122,478	111,449	100,634

Financial and General Data	2015	2016	2017
Expenses	\$1,539,772	\$1,642,671	\$1,666,313
Revenues	\$2,208,274	\$1,625,993	\$1,666,313
Commendations	0	3	13
Complaints	0	20	124
Passenger No-Shows	1,219	2,465	6,771
Unmet Trip Requests	141	1,090	2,827

Passenger Trips By Funding Source	2015	2016	2017
CTD	43,311	28,794	30,868
AHCA	3,325	58,628	44,121
APD	0	887	1,499
DOEA	5,375	4,142	3,768
DOE	109	38	49
Other	70,358	18,960	20,329
TOTAL TRIPS	122,478	111,449	100,634

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.23	0.69	2.67
Miles between Roadcalls	46,107	25,672	29,789
Avg. Trips per Driver Hour	0.93	0.96	1.30
Avg. Trips per Para Pass.	17.73	28.12	39.85
Cost per Trip	12.57	14.74	16.56
Cost per Paratransit Trip	17.00	15.41	19.09
Cost per Driver Hour	15.89	14.76	24.75
Cost per Total Mile	1.76	1.87	1.43

County: Okeechobee
 CTC: MV Contract Transportation, Inc.
 Contact: Kelly Kirk Brooks
 4650 US 27 South
 Sebring, FL 33870
 863-382-6004
 Email: kelly.kirkbrooks@mvtransit.com

Demographics	Number
Total County Population	40,314
Potential TD Population	23,946
UDPHC	162



Trips By Type of Service	2015*	2016*	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	9,153	8,256	7,249
Non-Ambulatory	2,092	1,571	1,997
Stretcher	13	0	84
School Board	0	0	0
TOTAL TRIPS	11,258	9,827	9,330

Vehicle Data	2015*	2016*	2017
Vehicle Miles	191,131	312,000	193,667
Revenue Miles	145,137	152,000	153,471
Roadcalls	2	2	1
Accidents	0	0	0
Vehicles	5	8	8
Driver Hours	5,360	12,480	12,480

Passenger Trips By Trip Purpose	2015*	2016*	2017
Medical	5,022	5,598	6,137
Employment	1,616	968	947
Ed/Train/DayCare	0	0	2
Nutritional	1,675	1,141	1,511
Life-Sustaining/Other	2,945	2,120	733
TOTAL TRIPS	11,258	9,827	9,330

Financial and General Data	2015*	2016*	2017
Expenses	\$342,610	\$388,028	\$378,380
Revenues	\$286,493	\$442,586	\$378,387
Commendations	5	2	7
Complaints	14	3	2
Passenger No-Shows	885	1,346	1,354
Unmet Trip Requests	0	0	1

Passenger Trips By Funding Source	2015*	2016*	2017
CTD	7,902	5,126	3,741
AHCA	720	0	0
APD	0	0	0
DOEA	460	1,211	583
DOE	0	0	7
Other	2,176	3,490	4,999
TOTAL TRIPS	11,258	9,827	9,330

Performance Measures	2015*	2016*	2017
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	95,566	156,000	193,667
Avg. Trips per Driver Hour	2.10	0.79	0.75
Avg. Trips per Para Pass.	43.47	38.39	57.59
Cost per Trip	30.43	39.49	40.56
Cost per Paratransit Trip	30.43	39.49	40.56
Cost per Driver Hour	63.92	31.09	30.32
Cost per Total Mile	1.79	1.24	1.95

*Transdev Services, Inc. was the CTC till 12/31/2015

County:	Orange	<u>Demographics</u>	<u>Number</u>
CTC:	Central Florida Regional Transportation Authority		
Contact:	Bill Hearndon	Total County Population	1,314,367
	455 North Garland Avenue		
	Orlando, FL 32801	Potential TD Population	440,647
	407-254-6129		
Email:	BHearndon@GoLYNX.com	UDPHC	35,031



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	823,430	769,399	525,508
Deviated FR	121,525	119,870	109,405
Ambulatory	522,296	525,025	514,657
Non-Ambulatory	131,519	119,546	131,013
Stretcher	1,939	0	0
School Board	0	0	0
TOTAL TRIPS	1,600,709	1,533,840	1,280,583

Passenger Trips By Trip Purpose			
Medical	706,666	590,117	494,813
Employment	246,841	316,164	270,415
Ed/Train/DayCare	281,486	276,598	224,171
Nutritional	75,943	70,093	83,998
Life-Sustaining/Other	289,773	280,868	207,186
TOTAL TRIPS	1,600,709	1,533,840	1,280,583

Passenger Trips By Funding Source			
CTD	110,709	115,968	121,535
AHCA	78,206	8,765	26,391
APD	156,319	151,688	156,839
DOEA	57,156	52,464	56,570
DOE	0	0	0
Other	1,198,319	1,204,955	919,248
TOTAL TRIPS	1,600,709	1,533,840	1,280,583

Vehicle Data	2015	2016	2017
Vehicle Miles	6,984,501	8,216,496	8,221,253
Revenue Miles	5,945,464	6,310,482	6,799,583
Roadcalls	223	176	327
Accidents	147	218	267
Vehicles	217	234	241
Driver Hours	484,831	469,170	582,522

Financial and General Data			
Expenses	\$16,671,802	\$17,894,050	\$17,925,496
Revenues	\$15,078,677	\$15,499,267	\$18,139,415
Commendations	136	116	128
Complaints	62	88	555
Passenger No-Shows	29,538	33,393	47,395
Unmet Trip Requests	38,631	45,837	147,037

Performance Measures			
Accidents per 100,000 Miles	2.10	2.65	3.25
Miles between Roadcalls	31,321	46,685	25,141
Avg. Trips per Driver Hour	1.60	1.63	1.30
Avg. Trips per Para Pass.	77.47	23.72	49.83
Cost per Trip	10.42	11.67	14.00
Cost per Paratransit Trip	21.45	23.41	23.74
Cost per Driver Hour	34.39	38.14	30.77
Cost per Total Mile	2.39	2.18	2.18

County:	Osceola	<u>Demographics</u>	<u>Number</u>
CTC:	Central Florida Regional Transportation Authority		
Contact:	Bill Hearndon	Total County Population	336,015
	455 North Garland Avenue		
	Orlando, FL 32801	Potential TD Population	112,067
	407-254-6129		
Email:	BHearndon@GoLYNX.com	UDPHC	7,049



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	200,750	154,806	105,734
Deviated FR	29,627	24,118	22,013
Ambulatory	127,335	105,637	103,551
Non-Ambulatory	32,064	24,053	26,360
Stretcher	473	0	0
School Board	0	0	0
TOTAL TRIPS	390,249	308,614	257,658

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	172,283	118,734	99,558
Employment	60,179	63,612	54,408
Ed/Train/DayCare	68,626	55,653	45,104
Nutritional	18,515	14,103	16,901
Life-Sustaining/Other	70,646	56,512	41,687
TOTAL TRIPS	390,249	308,614	257,658

Passenger Trips By Funding Source	2015	2016	2017
CTD	26,991	23,333	24,453
AHCA	19,066	1,763	5,310
APD	38,110	30,520	31,556
DOEA	13,935	10,556	11,382
DOE	0	0	0
Other	292,147	242,442	184,957
TOTAL TRIPS	390,249	308,614	257,658

Vehicle Data	2015	2016	2017
Vehicle Miles	1,702,805	1,653,187	1,654,145
Revenue Miles	1,449,489	1,269,691	1,368,100
Roadcalls	54	36	66
Accidents	35	45	53
Vehicles	53	47	48
Driver Hours	118,201	94,399	117,205

Financial and General Data	2015	2016	2017
Expenses	\$3,923,566	\$3,600,344	\$3,606,673
Revenues	\$3,676,142	\$3,118,505	\$3,649,712
Commendations	33	24	26
Complaints	15	18	112
Passenger No-Shows	7,201	6,719	9,536
Unmet Trip Requests	9,419	9,222	29,584

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	2.06	2.72	3.20
Miles between Roadcalls	31,533	45,922	25,063
Avg. Trips per Driver Hour	1.60	1.63	1.30
Avg. Trips per Para Pass.	83.59	23.72	49.83
Cost per Trip	10.05	11.67	14.00
Cost per Paratransit Trip	20.70	23.41	23.74
Cost per Driver Hour	33.19	38.14	30.77
Cost per Total Mile	2.30	2.18	2.18

County:	Palm Beach	<u>Demographics</u>	<u>Number</u>
CTC:	Palm Beach County		
Contact:	Rosanna Santana	Total County Population	1,443,810
	50 S. Military Trail, Suite - 101		
	West Palm Beach, FL , FL 33415	Potential TD Population	664,291
	561-276-1283		
Email:	rsantana1@pbcgov.org	UDPHC	11,853



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	428,221	464,483	454,466
Deviated FR	0	0	0
Ambulatory	691,194	715,464	671,163
Non-Ambulatory	162,132	167,825	200,477
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	1,281,547	1,347,772	1,326,106

Passenger Trips By Trip Purpose			
Medical	193,780	177,843	174,328
Employment	301,473	338,453	375,412
Ed/Train/DayCare	420,037	438,563	296,964
Nutritional	81,212	89,040	52,298
Life-Sustaining/Other	285,045	303,873	427,104
TOTAL TRIPS	1,281,547	1,347,772	1,326,106

Passenger Trips By Funding Source			
CTD	478,304	550,889	558,323
AHCA	0	0	0
APD	0	0	0
DOEA	47,373	49,901	51,231
DOE	0	0	0
Other	755,870	746,982	716,552
TOTAL TRIPS	1,281,547	1,347,772	1,326,106

Vehicle Data	2015	2016	2017
Vehicle Miles	9,319,520	10,691,010	10,666,848
Revenue Miles	8,730,528	9,102,089	9,199,527
Roadcalls	177	174	275
Accidents	364	386	266
Vehicles	416	241	241
Driver Hours	593,033	703,983	715,195

Financial and General Data			
Expenses	\$30,871,152	\$31,905,052	\$32,891,835
Revenues	\$30,871,152	\$31,905,052	\$32,891,836
Commendations	1,298	1,806	846
Complaints	665	792	1,034
Passenger No-Shows	21,282	14,856	15,085
Unmet Trip Requests	0	0	0

Performance Measures			
Accidents per 100,000 Miles	3.91	3.61	2.49
Miles between Roadcalls	52,653	61,443	38,789
Avg. Trips per Driver Hour	1.44	1.25	1.22
Avg. Trips per Para Pass.	76.36	79.76	78.35
Cost per Trip	24.09	23.67	24.80
Cost per Paratransit Trip	34.42	34.28	35.89
Cost per Driver Hour	49.52	43.01	43.74
Cost per Total Mile	3.15	2.83	2.93

County: Pasco
 CTC: Pasco County Public Transportation
 Contact: Kurt M. Scheible
 8620 Galen Wilson Boulevard
 Port Richey, FL 34668
 727-834-3200
 Email: kscheible@ridepcpt.com

Demographics	Number
Total County Population	512,368
Potential TD Population	265,716
UDPHC	4,059



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	119,490	117,214	30,444
Deviated FR	0	0	0
Ambulatory	105,399	110,062	123,603
Non-Ambulatory	9,983	11,112	17,416
Stretcher	0	0	0
School Board	15,219	9,617	12,289
TOTAL TRIPS	250,091	248,005	183,752

Vehicle Data	2015	2016	2017
Vehicle Miles	829,128	889,263	1,174,451
Revenue Miles	717,913	812,219	980,335
Roadcalls	14	16	7
Accidents	3	2	4
Vehicles	85	87	57
Driver Hours	54,216	58,268	69,468

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	71,797	70,292	63,342
Employment	34,012	33,664	24,322
Ed/Train/DayCare	71,256	71,224	15,815
Nutritional	4,001	3,962	19,206
Life-Sustaining/Other	69,025	68,863	61,067
TOTAL TRIPS	250,091	248,005	183,752

Financial and General Data	2015	2016	2017
Expenses	\$2,527,525	\$2,601,925	\$3,256,422
Revenues	\$2,527,533	\$2,579,425	\$3,367,902
Commendations	10	18	4
Complaints	14	12	4
Passenger No-Shows	698	1,101	608
Unmet Trip Requests	0	0	164

Passenger Trips By Funding Source	2015	2016	2017
CTD	58,271	63,989	109,511
AHCA	0	0	11,583
APD	21,507	24,800	25,671
DOEA	24,258	28,446	9,450
DOE	900	942	12,289
Other	145,155	129,828	15,248
TOTAL TRIPS	250,091	248,005	183,752

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.36	0.22	0.34
Miles between Roadcalls	59,223	55,579	167,779
Avg. Trips per Driver Hour	2.41	2.24	2.21
Avg. Trips per Para Pass.	51.93	42.55	39.16
Cost per Trip	10.11	10.49	17.72
Cost per Paratransit Trip	18.17	19.22	20.73
Cost per Driver Hour	43.76	43.13	45.74
Cost per Total Mile	2.86	2.83	2.71

County:	Pinellas	Demographics	Number
CTC:	Pinellas Suncoast Transit Authority		
Contact:	Ross Silvers	Total County Population	960,730
	3201 Scherer Drive		
	St Petersburg, FL 33716	Potential TD Population	498,022
	727-540-1844		
Email:	rsilvers@psta.net	UDPHC	26,568



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	1,908,954	3,364,514	3,471,768
Deviated FR	0	0	0
Ambulatory	578,525	540,106	579,300
Non-Ambulatory	176,824	168,237	198,266
Stretcher	0	0	0
School Board	352	444	0
TOTAL TRIPS	2,664,655	4,073,301	4,249,334

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	1,697,241	1,746,684	1,839,002
Employment	755,553	1,453,438	1,535,648
Ed/Train/DayCare	4,129	23,687	23,415
Nutritional	167,595	751,883	752,665
Life-Sustaining/Other	40,137	97,609	98,604
TOTAL TRIPS	2,664,655	4,073,301	4,249,334

Passenger Trips By Funding Source	2015	2016	2017
CTD	2,040,291	3,451,239	3,471,768
AHCA	42,278	43,010	44,981
APD	154,832	129,808	157,892
DOEA	63,678	70,605	70,884
DOE	1,027	589	589
Other	362,549	378,050	503,220
TOTAL TRIPS	2,664,655	4,073,301	4,249,334

Vehicle Data	2015	2016	2017
Vehicle Miles	5,074,612	5,280,350	6,098,541
Revenue Miles	4,152,564	3,339,015	4,134,496
Roadcalls	78	104	65
Accidents	49	27	49
Vehicles	354	273	345
Driver Hours	462,275	464,897	525,443

Financial and General Data	2015	2016	2017
Expenses	\$11,805,933	\$16,986,476	\$16,168,242
Revenues	\$13,326,333	\$17,272,069	\$17,674,315
Commendations	8	13	33
Complaints	562	99	16
Passenger No-Shows	11,202	14,075	16,651
Unmet Trip Requests	181	198	199

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.97	0.51	0.80
Miles between Roadcalls	65,059	50,773	93,824
Avg. Trips per Driver Hour	1.63	1.52	1.48
Avg. Trips per Para Pass.	41.48	35.90	44.37
Cost per Trip	4.43	4.17	3.80
Cost per Paratransit Trip	12.69	17.91	19.00
Cost per Driver Hour	20.75	27.30	28.11
Cost per Total Mile	1.89	2.40	2.42

County: Polk
 CTC: Lakeland Area Mass Transit District
 Contact: Tom Phillips
 1212 George Jenkins Blvd
 Lakeland, FL 33815
 863-327-1303
 Email: tphillips@ridecitrus.com

Demographics	Number
Total County Population	666,149
Potential TD Population	241,046
UDPHC	65,709



Trips By Type of Service	2015*	2016*	2017
Fixed Route (FR)	200,738	287,902	430,366
Deviated FR	4,227	376	628
Ambulatory	137,671	150,598	197,628
Non-Ambulatory	49,664	32,171	36,751
Stretcher	209	276	64
School Board	0	0	0
TOTAL TRIPS	392,509	471,323	665,437

Vehicle Data	2015*	2016*	2017
Vehicle Miles	2,073,346	1,490,814	1,744,038
Revenue Miles	1,693,755	1,095,488	1,177,946
Roadcalls	188	70	78
Accidents	28	27	3
Vehicles	124	101	127
Driver Hours	208,457	217,118	180,829

Passenger Trips By Trip Purpose	2015*	2016*	2017
Medical	237,022	284,615	303,059
Employment	2,604	3,127	42,104
Ed/Train/DayCare	54,395	65,317	92,914
Nutritional	40,793	48,984	47,991
Life-Sustaining/Other	57,695	69,280	179,369
TOTAL TRIPS	392,509	471,323	665,437

Financial and General Data	2015*	2016*	2017
Expenses	\$7,262,178	\$8,235,680	\$7,363,865
Revenues	\$7,492,514	\$8,278,747	\$7,538,276
Commendations	17	16	1
Complaints	75	99	51
Passenger No-Shows	4,512	6,611	6,624
Unmet Trip Requests	175	1,208	533

Passenger Trips By Funding Source	2015*	2016*	2017
CTD	33,911	16,100	24,228
AHCA	21,769	0	1,028
APD	56,012	72,002	102,106
DOEA	43,135	40,125	70,511
DOE	77,122	60,662	90,475
Other	160,560	282,434	377,089
TOTAL TRIPS	392,509	471,323	665,437

Performance Measures	2015*	2016*	2017
Accidents per 100,000 Miles	1.35	1.81	0.17
Miles between Roadcalls	11,028	21,297	22,359
Avg. Trips per Driver Hour	0.92	0.84	1.30
Avg. Trips per Para Pass.	52.41	61.02	38.30
Cost per Trip	18.50	17.47	11.07
Cost per Paratransit Trip	37.61	44.81	31.27
Cost per Driver Hour	34.60	37.85	40.65
Cost per Total Mile	3.48	5.51	4.21

* Polk County Transit Services was the CTC till 3/31/2016

County: Putnam
 CTC: Ride Solution, Inc.
 Contact: Liz Peak
 220 North 11th Street
 Palatka, FL 32177
 386-325-9999
 Email: liz@theridesolution.org

Demographics	Number
Total County Population	72,277
Potential TD Population	48,000
UDPHC	2,216



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	130,483	112,655	60,137
Ambulatory	0	0	57,629
Non-Ambulatory	12,446	13,165	13,086
Stretcher	519	85	95
School Board	0	0	0
TOTAL TRIPS	143,448	125,905	130,947

Vehicle Data	2015	2016	2017
Vehicle Miles	923,740	730,021	801,609
Revenue Miles	751,924	600,734	641,287
Roadcalls	27	6	8
Accidents	6	0	2
Vehicles	33	34	32
Driver Hours	52,944	49,771	61,330

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	9,958	19,327	21,773
Employment	53,299	3,357	46,158
Ed/Train/DayCare	0	369	22,171
Nutritional	0	0	4
Life-Sustaining/Other	80,191	102,852	40,841
TOTAL TRIPS	143,448	125,905	130,947

Financial and General Data	2015	2016	2017
Expenses	\$2,305,615	\$2,201,067	\$2,467,967
Revenues	\$2,301,526	\$2,249,098	\$2,409,386
Commendations	3	1	9
Complaints	4	13	4
Passenger No-Shows	782	2,174	2,592
Unmet Trip Requests	4	0	4

Passenger Trips By Funding Source	2015	2016	2017
CTD	19,185	27,430	19,116
AHCA	1,386	6,706	11,569
APD	40,660	41,268	39,538
DOEA	0	0	0
DOE	0	0	0
Other	82,217	50,501	60,724
TOTAL TRIPS	143,448	125,905	130,947

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.65	0.00	0.25
Miles between Roadcalls	34,213	121,670	100,201
Avg. Trips per Driver Hour	2.71	2.53	2.14
Avg. Trips per Para Pass.	13.87	9.22	59.09
Cost per Trip	16.07	17.48	18.85
Cost per Paratransit Trip	16.07	17.48	18.85
Cost per Driver Hour	43.55	44.22	40.24
Cost per Total Mile	2.50	3.02	3.08

County:	Saint Johns	<u>Demographics</u>	<u>Number</u>
CTC:	St. Johns County Council on Aging, Inc.		
Contact:	Becky Yanni 180 Marine St. St. Augustine, FL 32084 904-209-3700	Total County Population	235,087
		Potential TD Population	63,434
Email:	byanni@stjohnscoa.com	UDPHC	4,160



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	268,224	288,315	275,098
Ambulatory	56,174	46,415	39,052
Non-Ambulatory	20,822	18,815	18,141
Stretcher	529	741	533
School Board	0	0	0
TOTAL TRIPS	345,749	354,286	332,824

Passenger Trips By Trip Purpose			
Medical	36,143	34,373	30,184
Employment	450	2,704	2,717
Ed/Train/DayCare	2,638	3,282	3,314
Nutritional	21,410	21,418	16,829
Life-Sustaining/Other	285,108	292,509	279,780
TOTAL TRIPS	345,749	354,286	332,824

Passenger Trips By Funding Source			
CTD	23,231	22,400	52,850
AHCA	6,276	6,435	3,769
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	316,242	325,451	276,205
TOTAL TRIPS	345,749	354,286	332,824

Vehicle Data	2015	2016	2017
Vehicle Miles	1,116,591	1,043,355	1,062,755
Revenue Miles	920,578	921,144	898,951
Roadcalls	29	20	8
Accidents	4	5	7
Vehicles	43	39	39
Driver Hours	80,806	83,831	87,450

Financial and General Data			
Expenses	\$2,885,042	\$2,996,885	\$3,448,291
Revenues	\$2,888,021	\$3,012,672	\$3,237,291
Commendations	20	6	8
Complaints	14	3	8
Passenger No-Shows	561	299	260
Unmet Trip Requests	0	2	0

Performance Measures			
Accidents per 100,000 Miles	0.36	0.48	0.66
Miles between Roadcalls	38,503	52,168	132,844
Avg. Trips per Driver Hour	4.28	4.23	3.81
Avg. Trips per Para Pass.	65.28	78.57	80.01
Cost per Trip	8.34	8.46	10.36
Cost per Paratransit Trip	8.34	8.46	10.36
Cost per Driver Hour	35.70	35.75	39.43
Cost per Total Mile	2.58	2.87	3.24

County: Saint Lucie
 CTC: St. Lucie County B.O.C.C.
 Contact: Murriah S. Dekle
 437 N. 7th Street
 Fort Pierce, FL 34950
 772-462-3065
 Email: deklem@st.lucieco.org

Demographics	Number
Total County Population	306,507
Potential TD Population	133,519
UDPHC	12,034



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	36,170	34,268	33,588
Deviated FR	0	0	0
Ambulatory	128,733	118,471	106,666
Non-Ambulatory	100,613	108,213	107,396
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	265,516	260,952	247,650

Vehicle Data	2015	2016	2017
Vehicle Miles	1,347,434	1,403,366	1,418,760
Revenue Miles	1,010,246	1,066,102	1,228,949
Roadcalls	48	29	38
Accidents	8	9	13
Vehicles	93	108	114
Driver Hours	81,500	142,123	120,980

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	47,273	48,224	37,677
Employment	49,046	44,719	42,790
Ed/Train/DayCare	79,571	82,925	76,881
Nutritional	79,332	12,229	11,949
Life-Sustaining/Other	10,294	72,855	78,353
TOTAL TRIPS	265,516	260,952	247,650

Financial and General Data	2015	2016	2017
Expenses	\$4,506,410	\$4,538,532	\$3,800,957
Revenues	\$3,783,266	\$4,589,716	\$3,988,411
Commendations	7	19	18
Complaints	11	8	9
Passenger No-Shows	1,858	2,538	2,097
Unmet Trip Requests	28,831	36,436	32,222

Passenger Trips By Funding Source	2015	2016	2017
CTD	29,503	27,079	26,997
AHCA	283	4,005	0
APD	65,702	73,558	84,534
DOEA	2,829	4,195	3,960
DOE	0	0	0
Other	167,199	152,115	132,159
TOTAL TRIPS	265,516	260,952	247,650

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.59	0.64	0.92
Miles between Roadcalls	28,072	48,392	37,336
Avg. Trips per Driver Hour	2.81	1.59	1.77
Avg. Trips per Para Pass.	11.88	12.83	49.68
Cost per Trip	16.97	17.39	15.35
Cost per Paratransit Trip	19.59	19.94	17.68
Cost per Driver Hour	55.14	31.81	31.27
Cost per Total Mile	3.33	3.22	2.67

County: Santa Rosa
 CTC: Tri-County Community Council, Inc.
 Contact: Joel Paul
 302 North Oklahoma Street
 Bonifay, FL 32425
 850-547-3689
 Email: joelpaul.tccc@mchi.com

Demographics	Number
Total County Population	170,497
Potential TD Population	59,643
UDPHC	760



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	15,000	18,526	26,287
Non-Ambulatory	5,898	5,908	6,718
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	20,898	24,434	33,005

Vehicle Data	2015	2016	2017
Vehicle Miles	332,094	370,213	492,542
Revenue Miles	278,898	317,986	417,951
Roadcalls	8	4	2
Accidents	4	8	1
Vehicles	12	13	15
Driver Hours	23,291	26,412	36,436

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	5,344	11,934	19,189
Employment	4,538	4,655	7,102
Ed/Train/DayCare	2,868	4	614
Nutritional	82	98	399
Life-Sustaining/Other	8,066	7,743	5,701
TOTAL TRIPS	20,898	24,434	33,005

Financial and General Data	2015	2016	2017
Expenses	\$598,934	\$671,755	\$870,702
Revenues	\$563,712	\$720,111	\$898,220
Commendations	0	1	0
Complaints	6	2	0
Passenger No-Shows	478	1,213	1,776
Unmet Trip Requests	12	97	85

Passenger Trips By Funding Source	2015	2016	2017
CTD	11,157	9,082	13,275
AHCA	5,136	7,154	10,083
APD	1,580	2,446	3,113
DOEA	0	0	0
DOE	84	2	4
Other	2,941	5,750	6,530
TOTAL TRIPS	20,898	24,434	33,005

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	1.20	2.16	0.20
Miles between Roadcalls	41,512	92,553	246,271
Avg. Trips per Driver Hour	0.90	0.93	0.91
Avg. Trips per Para Pass.	106.62	38.36	43.43
Cost per Trip	28.66	27.49	26.38
Cost per Paratransit Trip	28.66	27.49	26.38
Cost per Driver Hour	25.72	25.43	23.90
Cost per Total Mile	1.80	1.81	1.77

County:	Sarasota	<u>Demographics</u>	<u>Number</u>
CTC:	Sarasota County Board of County Commissioners		
Contact:	Rocky A. Burke 5303 Pinkney Avenue Sarasota, FL 34233 941-861-1003	Total County Population	412,569
		Potential TD Population	216,262
Email:	rburke@scgov.net	UDPHC	4,294



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	982,798	915,766	786,635
Deviated FR	0	0	0
Ambulatory	152,078	156,602	180,232
Non-Ambulatory	53,537	57,201	66,661
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	1,188,413	1,129,569	1,033,528

Passenger Trips By Trip Purpose			
Medical	61,786	64,011	74,873
Employment	24,096	26,002	26,473
Ed/Train/DayCare	93,775	122,479	124,805
Nutritional	12,156	12,528	10,814
Life-Sustaining/Other	996,600	904,549	796,563
TOTAL TRIPS	1,188,413	1,129,569	1,033,528

Passenger Trips By Funding Source			
CTD	20,751	25,771	38,575
AHCA	0	0	0
APD	40,571	44,974	44,854
DOEA	0	0	0
DOE	0	0	0
Other	1,127,091	1,058,824	950,099
TOTAL TRIPS	1,188,413	1,129,569	1,033,528

Vehicle Data	2015	2016	2017
Vehicle Miles	1,757,673	1,836,496	1,892,106
Revenue Miles	1,510,299	1,542,808	1,565,017
Roadcalls	5	6	5
Accidents	35	26	16
Vehicles	59	65	65
Driver Hours	153,499	236,929	235,874

Financial and General Data			
Expenses	\$10,410,073	\$9,218,829	\$8,128,791
Revenues	\$7,411,990	\$5,830,568	\$6,698,332
Commendations	12	12	8
Complaints	66	103	26
Passenger No-Shows	1,031	1,462	3,911
Unmet Trip Requests	10,104	12,253	15,662

Performance Measures			
Accidents per 100,000 Miles	1.99	1.42	0.85
Miles between Roadcalls	351,535	306,083	378,421
Avg. Trips per Driver Hour	1.34	0.90	1.05
Avg. Trips per Para Pass.	41.61	53.58	60.59
Cost per Trip	8.76	8.16	7.87
Cost per Paratransit Trip	33.74	42.91	32.73
Cost per Driver Hour	45.19	38.72	34.26
Cost per Total Mile	3.95	5.00	4.27

County:	Seminole	<u>Demographics</u>	<u>Number</u>
CTC:	Central Florida Regional Transportation Authority		
Contact:	Bill Hearndon	Total County Population	455,479
	445 North Garland Avenue		
	Orlando, FL 32801	Potential TD Population	180,948
	407-254-6129		
Email:	BHearndon@golynx.com	UDPHC	9,331



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	199,160	204,940	139,976
Deviated FR	29,393	31,929	29,141
Ambulatory	126,325	139,847	137,089
Non-Ambulatory	31,810	31,843	34,897
Stretcher	469	0	0
School Board	0	0	0
TOTAL TRIPS	387,157	408,559	341,103

Passenger Trips By Trip Purpose			
Medical	170,918	157,186	131,800
Employment	59,703	84,214	72,029
Ed/Train/DayCare	68,082	73,676	59,711
Nutritional	18,368	18,670	22,374
Life-Sustaining/Other	70,086	74,813	55,189
TOTAL TRIPS	387,157	408,559	341,103

Passenger Trips By Funding Source			
CTD	26,777	30,890	32,373
AHCA	18,915	2,335	7,029
APD	37,808	40,404	41,776
DOEA	13,824	13,974	15,068
DOE	0	0	0
Other	289,833	320,956	244,857
TOTAL TRIPS	387,157	408,559	341,103

Vehicle Data	2015	2016	2017
Vehicle Miles	1,689,315	2,188,574	2,189,842
Revenue Miles	1,438,006	1,680,882	1,811,160
Roadcalls	54	47	87
Accidents	35	58	71
Vehicles	52	62	64
Driver Hours	117,265	124,970	155,163

Financial and General Data			
Expenses	\$3,892,484	\$4,766,320	\$4,774,694
Revenues	\$3,647,018	\$4,128,438	\$4,831,677
Commendations	33	31	34
Complaints	15	24	148
Passenger No-Shows	7,144	8,895	12,624
Unmet Trip Requests	9,343	12,208	39,165

Performance Measures			
Accidents per 100,000 Miles	2.07	2.65	3.24
Miles between Roadcalls	31,284	46,565	25,171
Avg. Trips per Driver Hour	1.60	1.63	1.30
Avg. Trips per Para Pass.	83.59	23.72	49.83
Cost per Trip	10.05	11.67	14.00
Cost per Paratransit Trip	20.71	23.41	23.74
Cost per Driver Hour	33.19	38.14	30.77
Cost per Total Mile	2.30	2.18	2.18

County:	Sumter	<u>Demographics</u>	<u>Number</u>
CTC:	Board of Sumter County Commissioners		
Contact:	Jackey Jackson 319 E Anderson Ave Bushnell, FL 33513 352-689-4400	Total County Population	123,996
Email:	jackey.jackson@sumtercountyfl.gov	Potential TD Population	28,656
		UDPHC	1,678



<u>Trips By Type of Service</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>
Fixed Route (FR)	0	0	0
Deviated FR	4,287	3,537	3,481
Ambulatory	68,964	69,934	69,516
Non-Ambulatory	5,023	4,817	4,460
Stretcher	1	1	0
School Board	0	0	0
TOTAL TRIPS	78,275	78,289	77,457

<u>Passenger Trips By Trip Purpose</u>			
Medical	11,338	8,472	7,158
Employment	16,130	17,606	17,807
Ed/Train/DayCare	15,560	16,791	16,596
Nutritional	9,107	8,513	8,156
Life-Sustaining/Other	26,140	26,907	27,740
TOTAL TRIPS	78,275	78,289	77,457

<u>Passenger Trips By Funding Source</u>			
CTD	18,862	17,594	17,040
AHCA	401	0	0
APD	12,742	13,059	11,299
DOEA	4,725	4,749	4,478
DOE	0	0	0
Other	41,545	42,887	44,640
TOTAL TRIPS	78,275	78,289	77,457

<u>Vehicle Data</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>
Vehicle Miles	609,530	571,187	532,769
Revenue Miles	504,775	450,583	437,345
Roadcalls	13	6	6
Accidents	5	1	1
Vehicles	32	32	32
Driver Hours	29,120	36,248	31,520

<u>Financial and General Data</u>			
Expenses	\$1,556,001	\$1,511,227	\$1,356,283
Revenues	\$1,579,029	\$1,473,578	\$1,446,632
Commendations	148	142	117
Complaints	0	2	2
Passenger No-Shows	369	409	618
Unmet Trip Requests	0	0	0

<u>Performance Measures</u>			
Accidents per 100,000 Miles	0.82	0.18	0.19
Miles between Roadcalls	46,887	95,198	88,795
Avg. Trips per Driver Hour	2.69	2.16	2.46
Avg. Trips per Para Pass.	51.23	50.74	46.16
Cost per Trip	19.88	19.30	17.51
Cost per Paratransit Trip	19.88	19.30	17.51
Cost per Driver Hour	53.43	41.69	43.03
Cost per Total Mile	2.55	2.65	2.55

County: Suwannee
 CTC: Suwannee Valley Transit Authority
 Contact: Larry Sessions/Felonzie Raggins
 1907 Voyles Street, S.W.
 Live Oak, FL 32064
 386-362-5332
 Email: larry.sessions@ridesvta.com

Demographics	Number
Total County Population	43,794
Potential TD Population	17,837
UDPHC	292



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	21,385	22,651	22,528
Non-Ambulatory	2,206	2,199	2,884
Stretcher	1	0	0
School Board	0	0	0
TOTAL TRIPS	23,592	24,850	25,412

Vehicle Data	2015	2016	2017
Vehicle Miles	257,499	222,861	213,709
Revenue Miles	216,192	190,129	181,028
Roadcalls	2	0	3
Accidents	0	0	0
Vehicles	19	16	17
Driver Hours	13,098	13,357	22,324

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	7,253	6,298	2,438
Employment	3,069	3,494	117
Ed/Train/DayCare	10,261	10,588	12,830
Nutritional	49	1,037	1,135
Life-Sustaining/Other	2,960	3,433	8,892
TOTAL TRIPS	23,592	24,850	25,412

Financial and General Data	2015	2016	2017
Expenses	\$465,452	\$732,243	\$792,271
Revenues	\$688,199	\$701,260	\$769,482
Commendations	4	6	4
Complaints	5	6	4
Passenger No-Shows	223	271	157
Unmet Trip Requests	10	22	25

Passenger Trips By Funding Source	2015	2016	2017
CTD	7,755	9,057	9,595
AHCA	1,668	89	100
APD	11,890	12,719	11,613
DOEA	0	593	590
DOE	3	2	4
Other	2,276	2,390	3,510
TOTAL TRIPS	23,592	24,850	25,412

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	128,750	0	71,236
Avg. Trips per Driver Hour	1.80	1.86	1.14
Avg. Trips per Para Pass.	58.25	98.22	87.03
Cost per Trip	19.73	29.47	31.18
Cost per Paratransit Trip	19.73	29.47	31.18
Cost per Driver Hour	35.54	54.82	35.49
Cost per Total Mile	1.81	3.29	3.71

County: Taylor
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266
 Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	22,175
Potential TD Population	8,486
UDPHC	857



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	8,346	8,230	6,510
Ambulatory	8,530	7,132	8,215
Non-Ambulatory	2,478	2,585	2,926
Stretcher	2	0	0
School Board	0	0	0
TOTAL TRIPS	19,356	17,947	17,651

Vehicle Data	2015	2016	2017
Vehicle Miles	265,255	237,724	263,823
Revenue Miles	208,464	187,383	224,653
Roadcalls	5	3	6
Accidents	0	0	0
Vehicles	10	9	8
Driver Hours	7,757	9,815	13,224

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	4,030	5,458	6,446
Employment	5,574	4,760	3,869
Ed/Train/DayCare	4,487	3,302	3,834
Nutritional	759	2	54
Life-Sustaining/Other	4,506	4,425	3,448
TOTAL TRIPS	19,356	17,947	17,651

Financial and General Data	2015	2016	2017
Expenses	\$552,915	\$525,749	\$651,620
Revenues	\$649,601	\$756,031	\$666,407
Commendations	0	0	1
Complaints	0	0	0
Passenger No-Shows	279	227	266
Unmet Trip Requests	23	0	0

Passenger Trips By Funding Source	2015	2016	2017
CTD	7,669	5,859	6,551
AHCA	3,016	3,560	3,997
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	8,671	8,528	7,103
TOTAL TRIPS	19,356	17,947	17,651

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	53,051	79,241	43,971
Avg. Trips per Driver Hour	2.50	1.83	1.33
Avg. Trips per Para Pass.	26.66	22.32	20.60
Cost per Trip	28.57	29.29	36.92
Cost per Paratransit Trip	28.57	29.29	36.92
Cost per Driver Hour	71.28	53.57	49.28
Cost per Total Mile	2.08	2.21	2.47

County: Union
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 POB 70
 Live Oak, FL 32064
 386-362-4115
 Email: mpearson@suwanneec.net

Demographics	Number
Total County Population	15,142
Potential TD Population	5,436
UDPHC	284



Trips By Type of Service	2015*	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	8,939	4,809	4,285
Non-Ambulatory	821	442	395
Stretcher	1	1	0
School Board	0	0	0
TOTAL TRIPS	9,761	5,252	4,680

Vehicle Data	2015*	2016	2017
Vehicle Miles	136,888	144,390	159,711
Revenue Miles	114,205	122,902	140,206
Roadcalls	3	1	1
Accidents	0	0	1
Vehicles	8	6	10
Driver Hours	4,820	6,922	6,659

Passenger Trips By Trip Purpose	2015*	2016	2017
Medical	6,868	3,538	4,003
Employment	0	0	0
Ed/Train/DayCare	2,174	828	0
Nutritional	719	886	677
Life-Sustaining/Other	0	0	0
TOTAL TRIPS	9,761	5,252	4,680

Financial and General Data	2015*	2016	2017
Expenses	\$299,495	\$459,006	\$306,042
Revenues	\$284,987	\$461,206	\$274,434
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	74	32	35
Unmet Trip Requests	68	30	27

Passenger Trips By Funding Source	2015*	2016	2017
CTD	2,815	3,161	2,049
AHCA	4,053	1,203	1,952
APD	0	0	0
DOEA	719	886	677
DOE	0	0	0
Other	2,174	2	2
TOTAL TRIPS	9,761	5,252	4,680

Performance Measures	2015*	2016	2017
Accidents per 100,000 Miles	0.00	0.00	0.63
Miles between Roadcalls	45,629	144,390	159,711
Avg. Trips per Driver Hour	2.03	0.76	0.70
Avg. Trips per Para Pass.	13.56	16.46	16.48
Cost per Trip	30.68	87.40	65.39
Cost per Paratransit Trip	30.68	87.40	65.39
Cost per Driver Hour	62.14	66.31	45.96
Cost per Total Mile	2.19	3.18	1.92

* A&A Transit was the CTC

County: Volusia
 CTC: County of Volusia d/b/a VOTRAN
 Contact: Vinny X.Wang
 950 Big Tree Road
 South Daytona, FL 32119
 386-756-7496
 Email: vwang@r2ctpo.org

Demographics	Number
Total County Population	529,364
Potential TD Population	309,748
UDPHC	20,419



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	261,121	272,493	235,355
Deviated FR	0	0	0
Ambulatory	244,182	243,249	250,444
Non-Ambulatory	72,015	77,293	76,727
Stretcher	0	0	0
School Board	5,380	5,368	5,390
TOTAL TRIPS	582,698	598,403	567,916

Vehicle Data	2015	2016	2017
Vehicle Miles	2,804,938	2,859,280	2,918,524
Revenue Miles	2,395,425	2,532,891	2,531,007
Roadcalls	239	212	168
Accidents	4	18	15
Vehicles	104	124	123
Driver Hours	211,479	205,379	211,431

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	203,095	205,065	162,761
Employment	60,671	63,889	49,385
Ed/Train/DayCare	100,655	106,532	114,429
Nutritional	15,159	16,805	18,057
Life-Sustaining/Other	203,118	206,112	223,284
TOTAL TRIPS	582,698	598,403	567,916

Financial and General Data	2015	2016	2017
Expenses	\$6,680,772	\$7,657,144	\$6,937,738
Revenues	\$6,513,844	\$6,157,957	\$6,937,738
Commendations	295	393	362
Complaints	365	291	265
Passenger No-Shows	7,624	7,491	8,664
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2015	2016	2017
CTD	36,765	34,254	34,391
AHCA	0	0	0
APD	2,778	3,315	708
DOEA	14,563	15,450	18,102
DOE	76,952	61,094	71,645
Other	451,640	484,290	443,070
TOTAL TRIPS	582,698	598,403	567,916

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.14	0.63	0.51
Miles between Roadcalls	11,736	13,487	17,372
Avg. Trips per Driver Hour	1.52	1.59	1.57
Avg. Trips per Para Pass.	56.23	57.48	57.67
Cost per Trip	11.47	12.80	12.22
Cost per Paratransit Trip	20.77	23.47	20.84
Cost per Driver Hour	31.59	37.25	32.78
Cost per Total Mile	2.38	2.68	2.37

County:	Wakulla	<u>Demographics</u>	<u>Number</u>
CTC:	Wakulla County Senior Citizens/Wakulla Transportat		
Contact:	R.H. Carter	Total County Population	31,893
	33 Michael Drive		
	Crawfordville, FL 32327	Potential TD Population	8,935
	850-926-7145		
Email:	rhCarter@wakullaseniorecitizens.com	UDPHC	299



<u>Trips By Type of Service</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	11,763	12,813	10,763
Non-Ambulatory	1,481	1,775	1,860
Stretcher	156	11	4
School Board	0	0	0
TOTAL TRIPS	13,400	14,599	12,627

<u>Passenger Trips By Trip Purpose</u>			
Medical	7,514	8,065	7,417
Employment	329	176	212
Ed/Train/DayCare	349	369	450
Nutritional	2,481	5,469	4,144
Life-Sustaining/Other	2,727	520	404
TOTAL TRIPS	13,400	14,599	12,627

<u>Passenger Trips By Funding Source</u>			
CTD	6,615	5,187	5,502
AHCA	4,375	4,375	2,906
APD	268	276	274
DOEA	200	127	20
DOE	0	0	0
Other	1,942	4,634	3,925
TOTAL TRIPS	13,400	14,599	12,627

<u>Vehicle Data</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>
Vehicle Miles	293,789	267,482	175,825
Revenue Miles	253,321	181,690	158,484
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	9	10	8
Driver Hours	11,400	10,400	12,818

<u>Financial and General Data</u>			
Expenses	\$524,492	\$532,056	\$517,076
Revenues	\$543,546	\$588,991	\$644,455
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	225	363	353
Unmet Trip Requests	0	0	0

<u>Performance Measures</u>			
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	0
Avg. Trips per Driver Hour	1.18	1.40	0.99
Avg. Trips per Para Pass.	33.50	33.26	42.23
Cost per Trip	39.14	36.44	40.95
Cost per Paratransit Trip	39.14	36.44	40.95
Cost per Driver Hour	46.01	51.16	40.34
Cost per Total Mile	1.79	1.99	2.94

County:	Walton	Demographics	Number
CTC:	Tri-County Community Council, Inc.		
Contact:	Joel Paul	Total County Population	65,889
	302 North Oklahoma Street, Post Office Box 1210		
	Bonifay, FL 32425	Potential TD Population	22,344
	850-547-3689		
Email:	joelpaul.tccc@mchi.com	UDPHC	1,116



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	43,478	45,474	45,027
Non-Ambulatory	4,030	4,941	4,876
Stretcher	9	1	0
School Board	0	0	0
TOTAL TRIPS	47,517	50,416	49,903

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	21,569	23,162	22,893
Employment	7,354	7,457	6,523
Ed/Train/DayCare	15,705	16,097	15,893
Nutritional	1,827	2,002	3,062
Life-Sustaining/Other	1,062	1,698	1,532
TOTAL TRIPS	47,517	50,416	49,903

Passenger Trips By Funding Source	2015	2016	2017
CTD	19,277	21,924	21,800
AHCA	12,759	6,650	6,529
APD	2,556	2,132	2,209
DOEA	3,573	4,714	5,541
DOE	0	0	14
Other	9,352	14,996	13,810
TOTAL TRIPS	47,517	50,416	49,903

Vehicle Data	2015	2016	2017
Vehicle Miles	640,662	551,292	549,584
Revenue Miles	606,090	434,124	421,742
Roadcalls	2	2	0
Accidents	3	3	2
Vehicles	22	20	21
Driver Hours	34,628	34,256	35,038

Financial and General Data	2015	2016	2017
Expenses	\$1,031,489	\$1,090,444	\$1,106,146
Revenues	\$1,068,147	\$1,329,710	\$1,024,041
Commendations	0	0	0
Complaints	6	2	2
Passenger No-Shows	257	161	138
Unmet Trip Requests	67	144	134

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.47	0.54	0.36
Miles between Roadcalls	320,331	275,646	0
Avg. Trips per Driver Hour	1.37	1.47	1.42
Avg. Trips per Para Pass.	21.98	43.99	44.72
Cost per Trip	21.71	21.63	22.17
Cost per Paratransit Trip	21.71	21.63	22.17
Cost per Driver Hour	29.79	31.83	31.57
Cost per Total Mile	1.61	1.98	2.01

County:	Washington	Demographics	Number
CTC:	Tri-County Community Council, Inc.		
Contact:	Joel Paul	Total County Population	24,569
	302 North Oklahoma Street, Post Office Box 1210		
	Bonifay, FL 32425	Potential TD Population	11,442
	850-547-3689		
Email:	joelpaul.tccc@mchsi.com	UDPHC	755



Trips By Type of Service	2015	2016	2017
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	17,634	13,541	14,949
Non-Ambulatory	3,697	4,633	5,227
Stretcher	74	72	58
School Board	0	0	0
TOTAL TRIPS	21,405	18,246	20,234

Passenger Trips By Trip Purpose	2015	2016	2017
Medical	12,123	11,249	13,261
Employment	1,540	1,489	1,506
Ed/Train/DayCare	7,441	4,993	4,320
Nutritional	0	125	735
Life-Sustaining/Other	301	390	412
TOTAL TRIPS	21,405	18,246	20,234

Passenger Trips By Funding Source	2015	2016	2017
CTD	7,095	5,114	5,202
AHCA	7,763	6,929	7,308
APD	3,330	4,549	5,462
DOEA	128	147	737
DOE	0	0	0
Other	3,089	1,507	1,525
TOTAL TRIPS	21,405	18,246	20,234

Vehicle Data	2015	2016	2017
Vehicle Miles	386,946	368,482	362,609
Revenue Miles	293,855	225,426	231,319
Roadcalls	2	2	2
Accidents	1	6	3
Vehicles	20	16	15
Driver Hours	19,171	18,048	19,599

Financial and General Data	2015	2016	2017
Expenses	\$637,869	\$682,923	\$595,485
Revenues	\$627,943	\$755,055	\$673,587
Commendations	1	0	0
Complaints	2	2	2
Passenger No-Shows	136	105	69
Unmet Trip Requests	53	74	131

Performance Measures	2015	2016	2017
Accidents per 100,000 Miles	0.26	1.63	0.83
Miles between Roadcalls	193,473	184,241	181,305
Avg. Trips per Driver Hour	1.12	1.01	1.03
Avg. Trips per Para Pass.	15.03	24.01	26.80
Cost per Trip	29.80	37.43	29.43
Cost per Paratransit Trip	29.80	37.43	29.43
Cost per Driver Hour	33.27	37.84	30.38
Cost per Total Mile	1.65	1.85	1.64



Charlette Wilson

Putnam County

“Two of my sons have asthma, and I depend on the bus to get them to their medical appointments. I will also start classes at St. Johns Community College, and this bus service is critical in my continuing efforts to better my life for me and my children.”

GLOSSARY

The following glossary is intended to coordinate terminology within the Florida Coordinated Transportation System. It is imperative that when certain words or phrases are used, the definition must be universally acknowledged.

Accidents: when used in reference to the AOR, the total number of reportable accidents that occurred whereby the result was either property damage of \$1000.00 or more, or personal injury that required evacuation to a medical facility, or a combination of both.

Actual Expenditure Report (AER): an annual report completed by each state member agency and each official planning agency, to inform the Commission in writing, before September 15 of each year, of the specific amount of funds the agency expended for transportation disadvantaged services.

Advance Reservation Service: shared or individual paratransit service that is readily delivered with at least prior day notification, seven days a week, 24 hours a day.

Agency: an official, officer, commission, authority, council, committee, department, division, bureau, board, section, or any other unit or entity of the state or of a city, town, municipality, county, or other local governing body or a private non-profit transportation service providing entity.

Americans with Disabilities Act (ADA): a federal law, P.L. 101-336, signed by the President of the United States on July 26, 1990 providing protection for persons with disabilities.

Annual Operating Report (AOR): an annual report prepared by the community transportation coordinator detailing its designated service area operating statistics for the most recent operating year.

Annual Performance Report (APR): an annual report issued by the Commission for the Transportation Disadvantaged that combines all the

data submitted in the Annual Operating Reports and the Commission's Annual Report.

Automotive Service Excellence (ASE): a series of tests that certify the skills of automotive technicians in a variety of maintenance areas.

Availability: a measure of the capability of a transportation system to be used by potential riders, such as the hours the system is in operation, the route spacing, the seating availability, and the pick-up and delivery time parameters.

Bus: any motor vehicle designed for carrying more than 10 passengers and used for the transportation of persons for compensation.

Bus Lane: a street or highway lane intended primarily for buses, either all day or during specified periods, but used by other traffic under certain circumstances.

Bus Stop: a waiting, boarding, and disembarking area, usually designated by distinctive signs and by curbs or pavement markings.

Center for Urban Transportation Research (CUTR): a research group located at the University of South Florida's College of Engineering.

Certified Minority Business Enterprise (CMBE): any small business concern which is organized to engage in commercial transactions, which is domiciled in Florida, and which is at least 51 percent owned by minority persons and whose management and daily operations are controlled by such persons. These businesses should be certified by the Florida Department of Management Services.

Chapter 427, Florida Statutes: the Florida statute establishing the Commission for the Transportation Disadvantaged and prescribing its duties and responsibilities.

Commendation: any documented compliment of any aspect of the coordinated system, including personnel, vehicle, service, etc.

Commercial Driver’s License (CDL): a license required if a driver operates a commercial motor vehicle, including a vehicle that carries 16 or more passengers (including the driver), or a vehicle weighing more than 26,000 pounds.

Commission: the Florida Commission for the Transportation Disadvantaged (CTD) as authorized in Section 427.013, Florida Statutes.

Commission for the Transportation Disadvantaged (Commission): an independent agency created in 1989 to accomplish the coordination of transportation services provided to the transportation disadvantaged. Replaced the Coordinating Council on the Transportation Disadvantaged.

Community Transportation Coordinator (CTC): (formerly referred to as “coordinated community transportation provider”) a transportation entity competitively procured or recommended by the appropriate official planning agency and local Coordinating Board and approved by the Commission, to ensure that safe, quality coordinated transportation services are provided or arranged in a cost-effective manner to serve the transportation disadvantaged in a designated service area.

Competitive Procurement: obtaining a transportation operator or other services through a competitive process based upon Commission-approved procurement guidelines, as established in accordance with Chapter 287, Florida Statutes.

Complaint: any documented customer concern involving timeliness, vehicle condition, quality of service, personnel behavior, and other operational policies.

Complete (or Full) Brokerage: type of CTC network in which the CTC does not provide any on-street transportation services itself, but contracts with transportation operators or coordination contractors for the delivery of all transportation services.

Coordinated Transportation System: includes the CTC, the transportation operators and coordination contractors under contract

with the CTC, the official planning agency, and local Coordinating Board involved in the provision of service delivery to the transportation disadvantaged within the designated service area.

Coordinated Trips: passenger trips provided by or arranged through a CTC.

Coordinating Board: an entity in each designated service area composed of representatives who provide assistance to the community transportation coordinator relative to the coordination of transportation disadvantaged services.

Coordination: the arrangement for the provision of transportation services to the transportation disadvantaged in a manner that is cost effective, safe, efficient, and reduces fragmentation and duplication of services. Coordination is not the same as total consolidation of transportation disadvantaged services in any given service area.

Coordination Contract: a written contract between the community transportation coordinator and an agency who receives transportation disadvantaged funds and performs some, if not all of, its own services, as well as services to others, when such service has been analyzed by the CTC and proven to be a safer, more effective and more efficient service from a total system perspective. The Commission’s standard contract reflects the specific terms and conditions that will apply to those agencies who perform their own transportation, as well as joint utilization and cost provisions for transportation services to and from the coordinator.

Deadhead: the miles or hours that a vehicle travels when out of revenue service. From dispatch point to first pick-up, and from last drop-off to home base, or movements from home base to maintenance garage or fuel depot, and return.

Demand Response: a paratransit service that is readily delivered with less than prior day notification, seven days a week, 24 hours a day. This service can be either an individual or shared ride.

Designated Service Area: a geographical area subject to approval by the Commission, which defines the community where coordinated transportation services will be provided to the transportation disadvantaged.

Deviated Fixed-Route Service: Any system of transporting individuals, including the provision of designated public transportation service by public entities and the provision of transportation service by private entities, including, but not limited to, specific public transportation service which is not a fixed-route system.

Disabled Passenger: anyone with a physical or mental impairment that substantially limits at least one of the major life activities (i.e., caring for one's self, walking, seeing, hearing, speaking, learning).

Dispatcher: the person responsible for having every scheduled run leave the yard or garage on time and maintain a schedule, matching the work force with the work load on a minute-by-minute basis. In demand-response transportation, the person who assigns the customers to vehicles and notifies the appropriate drivers.

Driver Hour: the period of one hour that a person works whose main responsibility is to drive vehicles.

Economies of Scale: cost savings resulting from combined resources (e.g., joint purchasing agreements that result in a lower cost per gallon or quantity discount for fuel).

Effectiveness Measure: a performance measure that indicates the level of consumption per unit of output. Passenger trips per vehicle mile is an example of an effectiveness measure.

Efficiency Measure: a performance measure that evaluates the level of resources expended to achieve a given level of output. An example of an efficiency measure is operating cost per vehicle mile.

Emergency: any occurrence, or threat thereof, whether accidental, natural or caused by man, in war or in peace, which results or may result

in substantial denial of services to a designated service area for the transportation disadvantaged.

Emergency Fund: transportation disadvantaged trust fund monies set aside to address emergency situations and which can be utilized by direct contract, without competitive bidding, between the Commission and an entity to handle transportation services during a time of emergency.

Employees: the total number of persons employed in an organization.

Fixed Route: (also known as Fixed Route/Fixed Schedule) service in which the vehicle (s) repeatedly follows a consistent time schedule and stopping points over the same route, whereby such schedule, route or service is not at the user's request (e.g. conventional city bus, fixed guide-way).

Florida Administrative Code (FAC): a set of administrative codes regulating the State of Florida.

Florida Coordinated Transportation System (FCTS): a transportation system responsible for coordination and service provisions for the transportation disadvantaged as outlined in Chapter 427, Florida Statutes.

Florida Department of Transportation (FDOT): a governmental entity. The Commission for the Transportation Disadvantaged is housed under the Florida Department of Transportation for administrative purposes.

Florida Statutes (FS): the laws governing the State of Florida.

Full Time Equivalent (FTE): a measure used to determine the number of employees based on a 40-hour work week. One FTE equals 40 work hours per week.

Fully Allocated Costs: the total cost, including the value of donations, contributions, grants or subsidies, of providing coordinated transportation, including those services which are purchased through transportation operators or provided through coordination contracts.

General Trips: passenger trips by individuals to destinations of their choice, not associated with any agency program.

Goal: broad conditions that define what the organization hopes to achieve.

Grievance Process or Procedure: a formal grievance is a written complaint to document any concern or an unresolved service complaint regarding the separation or administration of TD service by the Transportation Operator, Community Transportation Coordinator, designated official planning agency, or local Coordinating Board. Provides a channel for the adjustment of grievances through discussions at progressively higher levels of authority, culminating in mediation, if necessary.

In Service: the time a vehicle begins the route to provide transportation service to the time the route is completed.

In-Take Clerk/Reservationist: an individual whose primary responsibility is to accept requests for trips, enter dates on requests, determine eligibility and provide customer service.

Latent Demand: demand that is not active (i.e., the potential demand of persons who are not presently in the market for a good or service).

Limited Access: the inability of a vehicle, facility or equipment to permit entry or exit to all persons. Lack of accessibility of vehicle, facility or other equipment.

Load Factor: the ratio of use to capacity of equipment or a facility during a specified time period.

Local Government: an elected and/or appointed public body existing to coordinate, govern, plan, fund, and administer public services within a designated, limited geographic area of the state.

Local Government Comprehensive Plan: a plan that meets the requirements of Chapters 163.3177 and 163.3178, Florida Statutes.

Local Coordinating Board (LCB): an entity in each designated service area composed of representatives appointed by the official planning agency. Its purpose is to provide assistance to the community transportation coordinator concerning the coordination of transportation disadvantaged services.

Management Information System (MIS): the mechanism that collects and reports key operating and financial information for managers on a continuing and regular basis.

Memorandum of Agreement (MOA): the state contract included in the transportation disadvantaged service plan for transportation disadvantaged services purchased by federal, state, or local government transportation disadvantaged funds. This agreement is between the Commission and the community transportation coordinator and recognizes the community transportation coordinator as being responsible for the arrangement of the provision of transportation disadvantaged services for a designated service area.

Metropolitan Planning Organization (MPO): the area-wide organization responsible for conducting the continuous, cooperative and comprehensive transportation planning and programming in accordance with the provisions of 23 U.S.C. s. 134, as provided in 23 U.S.C. s. 104(f)(3). Also serves as the official planning agency referred to in Chapter 427, F.S.

Network type: describes how a community transportation coordinator provides service, whether as a complete brokerage, partial brokerage, or sole provider.

Non-coordinated Trip: a trip provided by an agency, entity, or operator who is in whole or in part subsidized by local, state, or federal funds, and who does not have coordination/operator contract with the community transportation coordinator.

Non-sponsored Trip: transportation disadvantaged services that are sponsored in whole by the Transportation Disadvantaged Trust Fund.

Objective: specific, measurable conditions that the organization establishes to achieve its goals.

Off Peak: a period of day or night during which travel activity is generally low and a minimum of transit service is operated.

Official Planning Agency (OPA): the official body or agency designated by the Commission to fulfill the functions of transportation disadvantaged planning. The Metropolitan Planning Organization shall serve as the planning agency in areas covered by such organizations.

Operating Cost: the sum of all expenditures that can be associated with the operation and maintenance of the system during the particular period under consideration.

Operating Cost per Driver Hour: operating costs divided by the number of driver hours, a measure of the cost efficiency of delivered service.

Operating Cost per Passenger Trip: operating costs divided by the total number of passenger trips, a measure of the efficiency of transporting riders. One of the key indicators of comparative performance of transit properties since it reflects both the efficiency with which service is delivered and the market demand for the service.

Operating Cost per Vehicle Mile: operating costs divided by the number of vehicle miles, a measure of the cost efficiency of delivered service.

Operating Environment: describes whether the community transportation coordinator provides service in an urban or rural service area.

Operating Expenses: sum of all expenses associated with the operation and maintenance of a transportation system.

Operating Revenues: all revenues and subsidies utilized by the operator in the provision of transportation services.

Operating Statistics: data on various characteristics of operations, including passenger trips, vehicle miles, operating costs, revenues, vehicles, employees, accidents, and roadcalls.

Operator Contract: a written contract between the community transportation coordinator and a transportation operator to perform transportation services.

Organization Type: describes the structure of a community transportation coordinator, whether it is a private-for-profit, private non-profit, government, quasi-government, or transit agency.

Paratransit: elements of public transit that provide service between specific origins and destinations selected by the individual user with such service being provided at a time that is agreed upon between the user and the provider of the service. Paratransit services are provided by sedans, vans, buses, and other vehicles.

Partial Brokerage: type of CTC network in which the CTC provides some of the on-street transportation services and contracts with one or more other transportation operators, including coordination contractors, to provide the other portion of the on-street transportation disadvantaged services, including coordination contractors.

Passenger Miles: a measure of service utilization which represents the cumulative sum of the distances ridden by each passenger. This is a duplicated mileage count. For example: If 10 people ride together for 10 miles, there would be 100 passenger miles.

Passenger Trip: a unit of service provided each time a passenger enters the vehicle, is transported, then exits the vehicle. Each different destination would constitute a passenger trip. This unit of service is also known as a one-way passenger trip.

Passenger Trips per Driver Hour: a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of driver hours.

Passenger Trips per Vehicle Mile: a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of vehicle miles.

Performance Measure: statistical representation of how well an activity, task, or function is being performed. Usually computed from operating statistics by relating a measure of service output or utilization to a measure of service input or cost.

Potential TD Population: (formerly referred to as TD Category I) includes persons with disabilities, senior citizens, low income persons, and high risk or at risk children. These persons are eligible to receive certain governmental and social service agency subsidies for program-related trips.

Program Trip: a passenger trip supplied or sponsored by a human service agency for the purpose of transporting clients to and from a program of that agency (e.g., sheltered workshops, congregate dining, and job training).

Public Transit: means the transporting of people by conveyances or systems of conveyances traveling on land or water, local or regional in nature, and available for use by the public. Public transit systems may be governmental or privately owned. Public transit specifically includes those forms of transportation commonly known as paratransit.

Purchased Transportation: transportation services provided for an entity by a public or private transportation provider based on a written contract.

Request for Proposals (RFP): a competitive procurement process.

Request for Qualifications (RFQ): a competitive procurement process.

Reserve Fund: transportation disadvantaged trust fund monies set aside each budget year to insure adequate cash is available for incoming reimbursement requests when estimated revenues do not materialize.

Revenue Hours: total vehicle hours used in providing passenger transportation, excluding deadhead time.

Revenue Miles: the total number of paratransit service miles driven while TD passengers are riding on the vehicles. This figure should be calculated from first passenger pick-up until the last passenger drop-off, excluding any breaks in actual passenger transport. For example: if 10 passengers rode 10 miles together, there would be 10 revenue miles.

Ridesharing: the sharing of a vehicle by clients of two or more agencies, thus allowing for greater cost efficiency and improved vehicle utilization.

Roadcall: any in-service interruptions caused by failure of some functionally necessary element of the vehicle, whether the rider is transferred or not. Roadcalls exclude accidents.

Rule 41-2, F.A.C.: the rule adopted by the Commission for the Transportation Disadvantaged to implement provisions established in Chapter 427, F.S.

Scheduler: a person who prepares an operating schedule for vehicles on the basis of passenger demand, level of service, and other operating elements such as travel times or equipment availability.

Shuttle: a transit service that operates on a short route, or in a small geographical area, often as an extension to the service of a longer route.

Sole Source: (also referred to as Sole Provider) network type in which the CTC provides all of the transportation disadvantaged services.

Sponsored Trip: a passenger trip that is subsidized in part or in whole by a local, state, or federal government funding source (not including monies provided by the TD Trust Fund).

Standard: something established by authority, custom, or general consent as a model or example.

Stretcher Service: a form of non-emergency paratransit service whereby the rider is transported on a stretcher, litter, gurney, or other

device that does not meet the dimensions of a wheelchair as defined in the Americans with Disabilities Act.

Subscription Service: a regular and recurring service in which schedules are prearranged, to meet the travel needs of riders who sign up for the service in advance. The service is characterized by the fact that the same passengers are picked up at the same location and time and are transported to the same location, and then returned to the point of origin in the same manner.

System Safety Program Plan (SSPP): a documented organized approach and guide to accomplishing a system safety program set forth in Florida Rule 14-90.

Total Fleet: this includes all revenue vehicles held at the end of the fiscal year, including those in storage, emergency contingency, awaiting sale, etc.

Total Quality Management (TQM): a management philosophy utilizing measurable goals and objectives to achieve quality management practices.

Transportation Alternative: those specific transportation services that are approved by rule to be acceptable transportation alternatives, and defined in s. 427.018, F. S.

Transportation Disadvantaged (TD): those persons, including children as defined in s. 411.202 F.S., who because of physical or mental disability, income status, or inability to drive due to age or disability are unable to transport themselves or to purchase transportation and have no other form of transportation available. These persons are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, or medically necessary or life-sustaining activities.

Transportation Disadvantaged Funds: local government, state, or available federal funds that are for the transportation of the transportation disadvantaged. Such funds may include, but are not limited to, funds for planning, Medicaid transportation, administration, operation, procurement, and maintenance of vehicles or equipment and

capital investments. Transportation disadvantaged funds do not include funds for the transportation of children to public schools.

Transportation Disadvantaged Population: (formerly referred to as TD Category II) persons, including children, who, because of disability, income status, or inability to drive due to age or disability are unable to transport themselves.

Transportation Disadvantaged Service Plan (TDSP): a five-year implementation plan, with annual updates developed by the CTC and the planning agency which contains the provisions of service delivery in the coordinated transportation system. The plan shall be reviewed and recommended by the local Coordinating Board.

Transportation Disadvantaged Trust Fund: a fund administered by the Commission for the Transportation Disadvantaged in which all fees collected for the transportation disadvantaged program shall be deposited. The funds deposited will be appropriated by the legislature to the Commission to carry out the Commission's responsibilities. Funds that are deposited may be used to subsidize a portion of a transportation disadvantaged person's transportation costs which are not sponsored by an agency.

Transportation Network Carrier (TNC): is a company which "hires" people to give rides to others in their own personal cars for a fee, or fare.

Transportation Operator: a public, private for profit, or private non-profit entity engaged by the community transportation coordinator to provide service to the transportation disadvantaged pursuant to an approved coordinated transportation system transportation disadvantaged service plan.

Transportation Operator Contract: the Commission's standard coordination/operator contract between the community transportation coordinator and the transportation operator that outlines the terms and conditions for any services to be performed.**Trend Analysis:** a common technique used to analyze the performance of an organization over a period of time.

Trip Priorities: various methods for restricting or rationing trips.

Trip Sheet: a record kept of specific information required by ordinance, rule or operating procedure for a period of time worked by the driver of a public passenger vehicle in demand-response service. Also known as a driver log.

Unduplicated Passenger Head Count (UPHC): the actual number of people that were provided paratransit transportation services, not including personal care attendants, non-paying escorts, or persons provided fixed schedule/fixed route service.

Unmet Trip Requests/Unmet Need: the number of trips desired but not provided because of insufficient service supply, most commonly due to lack of adequate funding.

Urbanized Area: a city (or twin cities) that has a population of 50,000 or more (central city) and surrounding incorporated and unincorporated areas that meet certain criteria of population size of density.

U.S. Department of Health and Human Services (USDHHS): a federal agency regulating health and human services.

U.S. Department of Transportation (USDOT): a federal agency regulating the transportation field.

Van Pool: a prearranged ride-sharing service in which a number of people travel together on a regular basis in a van. Van pools are commonly a company-sponsored van that has a regular volunteer driver.

Vehicle Inventory: an inventory of vehicles used by the CTC, transportation operators, and coordination contractors for the provision of transportation disadvantaged services.

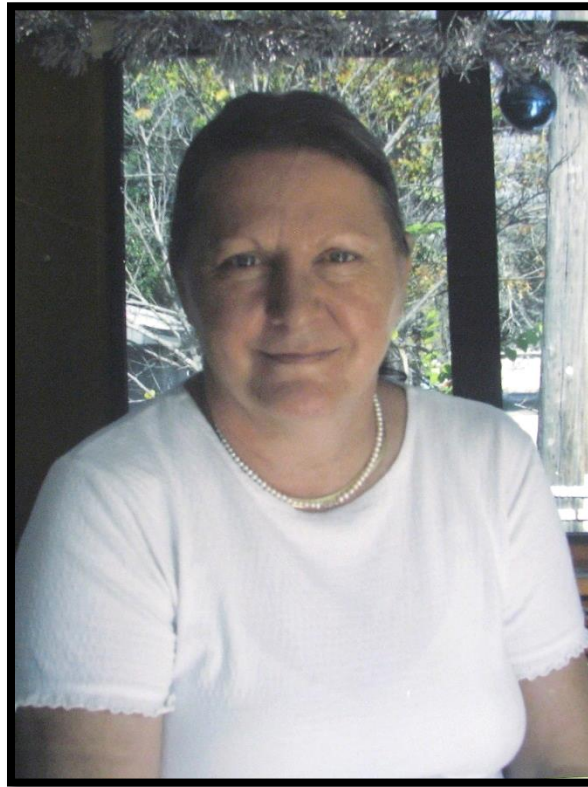
Vehicle Miles: the total distance traveled by revenue vehicles, including both revenue miles and deadhead miles.

Vehicle Miles per Vehicle: a performance measure used to evaluate resource utilization and rate of vehicle depreciation, calculated by dividing the number of vehicle miles by the total number of vehicles.

Vehicles: number of vehicles owned by the transit agency that are available for use in providing services.

Volunteers: individuals who do selected tasks for the community transportation coordinator or its contracted operator, for little or no compensation.

Will-Calls: these are trips that are requested on a demand response basis, usually for a return trip. The transportation provider generally knows to expect a request for a will-call trip, but cannot schedule the trip in advance because the provider does not know the exact time a passenger will call to request his/her trip.



Mary Marks

Putnam County

“My whole way of life depends on the bus running. If it stopped, I would fall out in the heat trying to walk. Legislators should not think about cutting funds that support systems like this before they think about the fact they or one of their relatives may need it one day.”

Florida Commission for the



**Transportation
Disadvantaged**