

# VOLUNTEER FLORIDA

STRENGTHENING FLORIDA'S COMMUNITIES FOR OVER 20 YEARS

ANNUAL REPORT | 2017



volunteerflorida



**SARAH "SAM" SEEVERS**

Volunteer Florida Commission Chair



**VIVIAN MYRTETUS**

Chief Executive Officer

Partners and Friends,

We are proud to present Volunteer Florida's 2017 annual report! 2017 marked several turning points for Volunteer Florida. We are proud of our impact across the state, from grants to serve rural students to hurricane response efforts.

Volunteer Florida staff deployed to the state Emergency Operations Center and to the field following Hurricane Irma and Hurricane Maria. Volunteer Florida has raised over \$15.5 million in funds from the private sector since then, distributing more than two million to 40 local organizations serving individuals and families impacted by the storms.

In 2017, Volunteer Florida awarded \$12 million in federal AmeriCorps funding to Florida non-profits, schools, education foundations, and service organizations. Thanks to this funding, 1,380 of AmeriCorps members provided 1.67 million hours of service during the 2016-2017 program year, a value of \$38 million.

We are proud of our continued work to serve students: Florida's AmeriCorps members served 54,911 students in 358 schools this year. 69% of students tutored and tested improved their academic skills.

As we reflect on 2017 and kick off 2018, we extend our heartfelt gratitude to Volunteer Florida Commissioners, Foundation Board members, staff, partners, and sponsors who continue to support our efforts. We could not **#ServeFL** without you!

Sincerely,

A handwritten signature in black ink that reads "Sam Seevers".

Sarah "Sam" Seevers  
Commission Chair

A handwritten signature in black ink that reads "Vivian".

Vivian Myrtetus  
Chief Executive Officer



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# EMERGENCY MANAGEMENT





# EMERGENCY MANAGEMENT

## Training

Volunteer Florida is the state's lead agency for volunteers and donations before, during, and after disasters. Local governments and non-profits across the state turn to Volunteer Florida before disasters strike for training on volunteers and donations management. Volunteer Florida provides training to these local partners to ensure that government, non-profits, and the business community are positioned to most effectively utilize volunteers and manage donations during and after disasters.

**Trainings and workshops held**

**34**



**Number of people trained**

**3,671**



**Number of Florida counties represented**

**27**















## Disaster Response

When a disaster such as Hurricane Irma strikes the State of Florida, Volunteer Florida staff deploys to the State's Emergency Operations Center (EOC). Volunteer Florida manages volunteers and donations on behalf of Florida, working from both the EOC in Tallahassee and through joint field offices set up across the state. Volunteer Florida coordinates volunteers from local nonprofits, the business community, and national relief organizations as well as managing private sector donations of goods and financial support.



In 2017, Volunteer Florida Emergency Management staff coordinated volunteers and donations for ten separate events:

January		Tornadoes
February		Cold weather shelters
February		Tornadoes
March - April		South Florida fires
July - August		Tropical Storm Emily
August		Zika response
August - September		Hurricane Harvey
August - December		Hurricane Irma
September - December		Hurricane Maria
October		Hurricane Nate





# EMERGENCY MANAGEMENT SPECIAL REPORT

## HURRICANE IRMA

### CALL TO SERVICE: FLORIDA VOLUNTEERS AND DONATIONS HOTLINE

Following Hurricane Irma, every Volunteer Florida staff member deployed to the State of Florida's Emergency Operations Center (EOC). At the EOC, Volunteer Florida staff managed volunteers and donations from across the nation, as well as staffing the Florida Volunteers and Donations Hotline. The hotline, which is answered by volunteers 24 hours a day following emergencies, provides Floridians with a way to request assistance and access critical services. Volunteer Florida staffed both the EOC and the Hotline's call center simultaneously for seven weeks following Hurricane Irma.

**Call Center volunteers:**

**146**



**Call Center hours served:**

**880**





# EMERGENCY MANAGEMENT SPECIAL REPORT

## HURRICANE IRMA



### GOVERNOR RICK SCOTT

Governor, State of Florida

"We are all thankful for the hard work of the many selfless volunteers who have responded to those in need following Hurricanes Irma and Maria. I'm proud to recognize the thousands of volunteers from across the state who have dedicated more than one million hours to helping others. We will continue to work together to help families recover from these storms and I encourage all Floridians who are able to consider volunteering in their own communities."

**Number of state employees that registered for Red Cross shelter training :**

**1,718**

**Number of volunteers registered through Volunteer Florida's website:**

**23,740**





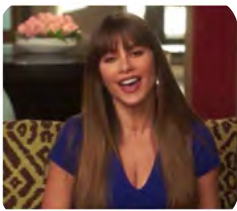


# EMERGENCY MANAGEMENT SPECIAL REPORT

## HURRICANE IRMA

### #FLORIDASTRONG

Following Hurricane Irma, the State of Florida received support from individuals across the nation, including several well-known celebrities. Volunteer Florida worked closely with Grammy Award-winning actress Sofia Vergara, former University of Florida quarterback and sports commentator Tim Tebow, actor and producer Cristian de la Fuente, and country music star Jake Owen to promote the Florida Disaster Fund, Florida's official private fund for disaster response and recovery. Volunteer Florida is grateful for the generous support of these stars, who worked with Volunteer Florida to create public service announcements and social media campaigns to raise awareness of the Florida Disaster Fund.



**Sofia Vergara Supports the Florida Disaster Fund**

[Watch Video >>>](#)



**Jake Owen Launches Fundraising Campaign**

**BRING BACK  
SUNSHINE**



**Tim Tebow Thanks Florida Volunteers**

[Watch Video >>>](#)

### ONE AMERICA APPEAL

The One America Appeal, a joint appeal by all five living former American Presidents, was launched to encourage Americans to support hurricane recovery efforts in Florida, Texas, and the Caribbean during the 2017 hurricane season. Additionally, the One America Appeal hosted a sold out hurricane relief concert in October 2017, which raised money for the Florida Disaster Fund. In total, the One America Appeal has raised \$6,631,995 for the Florida Disaster Fund. The bipartisan support of all five living Presidents on behalf of our state means a great deal to every family and every community that has been impacted by Hurricane Irma. We are truly inspired by this extraordinary call to action!



**RECOVERING FROM HURRICANES  
TAKES ALL OF US COMING TOGETHER.**

► Donate to the One America Appeal at [OneAmericaAppeal.org](http://OneAmericaAppeal.org).



# EMERGENCY MANAGEMENT SPECIAL REPORT

## HURRICANE IRMA



### CORPORATE DONATIONS TO THE FLORIDA DISASTER FUND



**KEN BURDICK**

Chief Executive Officer, Wellcare



“WellCare’s culture is built around caring for those that are most vulnerable, and there is no one more vulnerable than someone who has experienced a natural disaster the size and magnitude of Hurricane Irma. Almost half of our workforce is based in Florida, with the vast majority in the Tampa area and a sizeable portion of our membership resides within the state. It is our duty, as a leading corporate citizen, to help the state, our members, associates and the local communities get back on their feet.”



**JIM ROBO**

President, NextEra Energy



“Hurricane Irma is one of the largest and most devastating storms to ever impact Florida, and all Floridians are recovering. Thousands of FPL employees and partners from across the country are working day and night to help get Florida back up and running. NextEra Energy is a Florida company. We work here, and we live here. Like many Floridians, many of our employees have been impacted personally by Irma’s wrath, and every day in the field we see fellow Floridians whose homes and businesses were damaged and lives uprooted by this brutal force of nature.”



**HELENA B. FOULKES**

President, CVS Pharmacy



“We’ve been impressed by the overwhelming expression of generosity among our colleagues and customers across the country who continue to seek ways to help the people impacted by Hurricane Irma. We’ll continue to do our part to deliver the necessary resources and support that these communities need to begin the long recovery process.”





# EMERGENCY MANAGEMENT SPECIAL REPORT HURRICANE IRMA

## CORPORATE DONATIONS TO THE FLORIDA DISASTER FUND



**AMY SMITH**

Senior Vice President, Comcast Florida



"The scope of our ongoing restoration effort in Florida has been massive. I am proud of our Comcast employees who continue to work day and night to help our customers through this challenging time. It has been uplifting to see the incredible determination and dedication shown by our employees to take care of our customers. On behalf of our company and our employees, Comcast is proud to be able to provide this support for Florida to help assist those impacted by this storm."



**CHRIS PATERSON**

CEO, Sunshine Health



"Some of our communities will be working through this recovery process for an extended period of time. The Florida Disaster Fund is an important tool for Florida's communities' and individuals' recovery efforts. On behalf of Sunshine Health's 2,000 employees in Florida, we are humbled to be a part of this important work."



**DAVID S. WICHMANN**

Chief Executive Officer, UnitedHealth Group



"We are deeply concerned for the people affected by Hurricane Irma, and we are committed to supporting local communities as they recover and rebuild. By working with Volunteer Florida and other organizations focused on helping people recover from Hurricane Irma, we hope to ensure all Floridians affected by this storm are able to recover as quickly as possible. Our employees' generosity and spirit of giving is demonstrated through actions to ensure easy access to care for the people we serve as well as direct donations to recovery efforts."

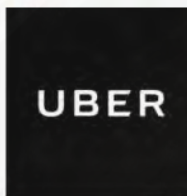
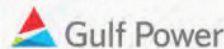


# EMERGENCY MANAGEMENT SPECIAL REPORT HURRICANE IRMA



## FLORIDA DISASTER FUND DONORS

Volunteer Florida is grateful for the support of the individual and companies that provided financial support and product donations following Hurricane Irma. Below is a sample of the many generous donors to the Florida Disaster Fund.







# EMERGENCY MANAGEMENT SPECIAL REPORT

## HURRICANE IRMA

### AFTER THE STORM: CITY YEAR JACKSONVILLE

Volunteer Florida AmeriCorps grantees receive specialized training so that they are prepared to respond to disasters, and City Year Jacksonville met the challenge following Hurricane Irma. City Year Jacksonville became a hub for volunteer efforts throughout the city which suffered extensive damage from the hurricane. City Year Jacksonville AmeriCorps members quickly recruited and trained volunteers, served at food banks, collected food donations, and cleared dangerous debris. Thank you City Year Jacksonville!

**Pounds of food collected**

**15,000**



**Meals served**

**350**



**Yards of debris cleared**

**1,800**



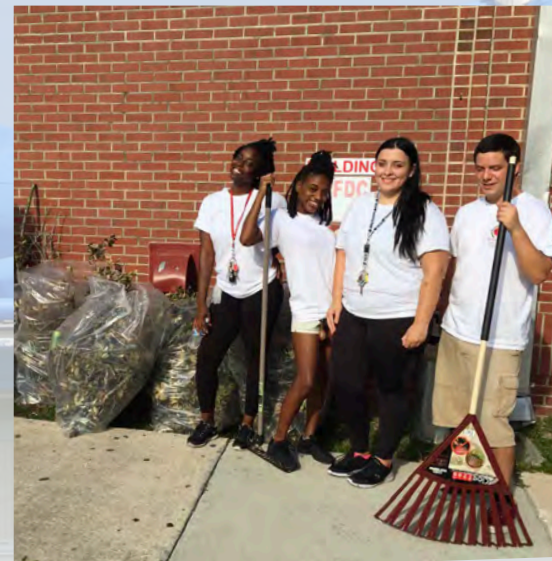
**Damage assessments provided**

**175**



**Number of people benefited**

**2,500**





# EMERGENCY MANAGEMENT SPECIAL REPORT HURRICANE IRMA

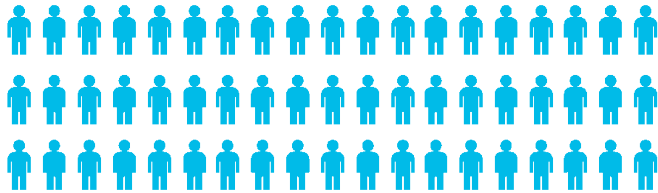


## VOLUNTEER FLORIDA PARTNERS MAKING A DIFFERENCE

### VOLUNTEERS

**26,274**

VOLUNTEERS MOBILIZED



**1,241,482**

HOURS OF SERVICE



### FOOD & SHELTER

**189,000** FLORIDIANS  
TOOK REFUGE IN  
**701** SHELTERS  
ACROSS THE STATE



**1.8**  
MILLION  
MEALS  
SERVED



### RECOVERY

9,103 TREES REMOVED



993 HOUSES MUCKED OUT



2,651  
DEBRIS REMOVALS





# EMERGENCY MANAGEMENT SPECIAL REPORT

## HURRICANE IRMA

### FLORIDA'S FIRST AMERICORPS DISASTER RESPONSE TEAM (ADRT)

In 2017, Volunteer Florida was thrilled to announce the creation of Florida's first-ever AmeriCorps Disaster Response Team (ADRT) in partnership with the Florida Department of Environmental Protection, Florida State Parks.

ADRT teams, which serve in states across the nation, have a heightened focus and commitment to disaster response and recovery work. ADRTs are a nationally deployable resource which can deploy under very short notice – within hours in some cases. Florida's ADRT members are trained in disaster response activities including mass care/family services; shelter operations; and chainsaw operations. Thanks to funding from Volunteer Florida and training through DEP, Florida's 20 ADRT members are able to deploy and serve under harsh conditions with little infrastructure. The team is self-sufficient in early disaster response and members bring own tools and vehicles.

Following Hurricane Irma, Florida's ADRT team deployed for 30 days to Lee and Nassau counties to support emergency operations. The ADRT team contributed 2,453 hours of service, opening a new operating base and providing leadership to Florida recovery efforts. Volunteer Florida is proud of the hard work of Florida's first ADRT team!







## ADRT TEAMS FROM OUT OF STATE

Since Hurricane Irma, 319 AmeriCorps members from 20 states have traveled to Florida to serve as part of the AmeriCorps Disaster Response Team (ADRT) network. The destruction from Hurricane Irma and impact on families is so widespread that ADRT teams will continue to travel and serve in Florida in 2018. To date, ADRT members from out of state have served over 80,500 hours in Florida communities.

**319**

AMERICORPS MEMBERS  
MOBILIZED



**80,500**

HOURS OF SERVICE



A VALUE OF  
**\$1.9 MILLION**



1,683 DAMAGE ASSESSMENTS



1,147 HAZARDOUS TREES REMOVED



23,730 CUBIC YARDS OF  
DEBRIS REMOVED



262 ROOF REPAIRS



2,396 WELLNESS CHECKS



58 HOUSES MUCKED OUT











PROMOTING  
VOLUNTEERISM  
IN FLORIDA



## Promoting Volunteerism in Florida

Volunteer Florida works to build the capacity of nonprofits and promote volunteerism as a way to meet needs in Florida. Initiatives include participating in projects such as the 9/11 Day of Service, as well as administering grants to help rural communities use volunteers to serve students.

## Florida Volunteer Month: #30Under30

In 2017, Volunteer Florida launched #30Under30 as part of Florida Volunteer Month. Florida Volunteer Month is celebrated every April. The new #30Under30 initiative recognized under-30 volunteers by highlighting one volunteer a day throughout the month of April. Volunteer Florida is proud to recognize these rising service leaders!



## Rural Community Assets Fund

Volunteer Florida is proud to administer the Rural Community Asset Fund (RCAF) in partnership with the Florida Department of Education. This grant, which was launched in 2016, provides \$100,000 to 10 - 20 grantees in Florida's rural communities each year. Grantees use RCAF funding to recruit, equip and mobilize volunteers in eligible rural areas across the state to serve at-risk students. With funding from the RCAF grant, nonprofits can more effectively help students with education and literacy, graduation coaching, and career planning.

In 2017,  
Volunteer Florida  
distributed  
**\$100,000**  
in grant funding

to  
**12 RCAF**  
grantees

whose  
**350 volunteers**  
served more than  
**9,000 hours.**



## PAM STEWART

Education Commissioner, State of Florida

"Florida's families benefit greatly from local organizations that engage with students and support the great work taking place in our state's schools. I appreciate Volunteer Florida's ongoing commitment to Florida's students, especially those in rural communities. This is a great example of state and local entities working together to help prepare future generations for lifelong success."




# RURAL COMMUNITY ASSETS FUND **SERVICE SPOTLIGHT**

## BOYS & GIRLS CLUB **OF NORTH CENTRAL FLORIDA**

**50 VOLUNTEERS**  
SERVED  
**1,258 HOURS**

DEVELOPED  
**STANDARDIZED PROCEDURES**  
FOR VOLUNTEER MANAGEMENT

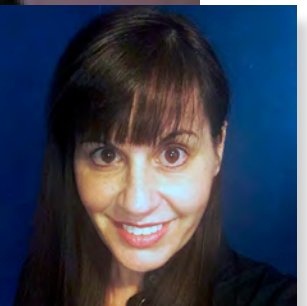
IMPLEMENTED  
**VOLUNTEER MANAGEMENT SOFTWARE**  
TO TRACK AND COMMUNICATE WITH VOLUNTEERS



The Boys & Girls Club of North Central Florida provides a structured after-school and summer facility for students ages 5-18 in Taylor County. With funding from the Volunteer Florida Rural Community Assets Fund grant, the Boys & Girls Club of North Central Florida used volunteers to provide homework help; education and literacy; sports, fitness and recreation; career planning; health and life skills; and leadership development training in 2017. Volunteer Florida's RCAF grant helps to ensure that all services are provided to students free of charge.

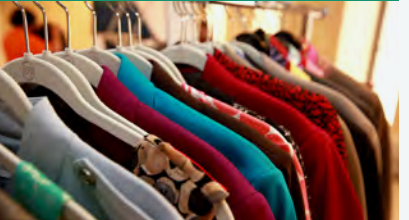
### **EMILY KETRING**

Executive Director, Boys & Girls Club of North Central Florida



“The Boys & Girls Club of North Central Florida has been able to expand our capacity through volunteer labor as a result of RCAF funding. Many of the kids that we serve need individualized academic attention and this is not possible with our limited staff. We now have over 50 active volunteers that serve our kid’s individualized needs.”





## #SUITSFORSESSION

In March, elected officials, legislative staff, and members of the private sector participated in #SuitsForSession by donating new or gently-used professional attire at the Capitol. Following #SuitsForSession collection, Volunteer Florida staff and volunteers delivered the items to Chapman Partnership in Miami, Dress for Success Tampa Bay, ECHO Outreach Ministries in Tallahassee, Bridges of America, and the Florida State University Unconquered Scholars program. In all, this Capitol service project collected over 3,200 items of new or gently-used professional attire and has benefitted job-seekers statewide.





# #SUITSFORSESSION SUCCESS STORY: BRIDGES OF AMERICA

Following #SuitsForSession, Volunteer Florida donated professional attire to service organizations across the State of Florida, including Bridges of America. Headquartered in Orlando, Bridges of America is a nonprofit organization that provides residential programs and a variety of services for correctional institution inmates and ex-offenders. Currently, more than 130 individuals receive services from Bridges of America.

Clients receive job training, continuing education, parenting coaching, and more. The organization also offers job placement programming, which is key to each client's success. Thanks to #SuitsforSession, Volunteer Florida has donated hundreds of professional items to Bridges of America.



“Having a suit like this is everything. If someone sees you and you are well dressed, it makes a good impression, and a good impression is everything.”

- Daquan Houston, Orlando Bridge Transition Center client



“This kind of attire is a representation of yourself, and it also represents the company you work for. You want everyone to see your best.”

- Daniel James, Orlando Bridge Transition Center client

## LORI COSTANTINO-BROWN

CEO, Bridges of America

“We are extraordinarily grateful for Volunteer Florida and the #SuitsForSession service project. The donations of professional attire directly impact our clients' ability to perform successfully during their interviews, get good jobs, and reintegrate into their communities.”





# VOLUNTEERISM IN FLORIDA



In 2016, Volunteer Florida commissioned a study to better capture data and expand volunteerism across the State of Florida as a way to meet needs and save taxpayer dollars. The report found that:

**52%** of Floridians  
**volunteered**  
in the past year.

**When Floridians volunteer:**

**37%**  
of Floridians

were encouraged to  
volunteer by an  
**employer.**



## VOLUNTEERISM IN FLORIDA



### The top five volunteer interests were

- Animal Care
- Children's Education
- Religious Organization
- Community Service Group
- Children's Sports or Recreation

- 52% help a stranger or neighbor
- 39% make a donation
- 32% donate clothing or goods
- 21% supply transportation

### Other motivations were

- It makes me feel good (64%)
- It's the right thing to do (62%)
- It's a good example for others (52%)
- It helps shape conditions that impact us all (44%)









# NATIONAL SERVICE







## AMERICORPS FLORIDA

As Florida's lead agency for volunteerism and national service, one of our most important responsibilities is administering AmeriCorps funding for Florida students, schools, and families. Volunteer Florida administers over \$32 million in federal, state, and local funding to deliver high-impact service programs across the state. This funding allows local organizations to put AmeriCorps members to work in schools and nonprofits.

AmeriCorps members dedicate a year of their life to service to local organizations and gain invaluable job skills in preparation to enter the workforce. Many AmeriCorps members attend college in the area in which they serve, providing a direct investment in Florida's colleges and universities.

### Volunteer Florida's 2016-2017 AmeriCorps grantees are as follows:

- ▶ After-School Allstars
- ▶ Big Brothers Big Sisters of St. Lucie, Indian River and Okeechobee Counties
- ▶ Branches, Inc.
- ▶ Breakthrough Miami, Inc.
- ▶ CareerSource Broward
- ▶ Central Florida Urban League - planning grant
- ▶ Centro Campesino
- ▶ Children of Inmates
- ▶ City of Orlando - OPASS
- ▶ City of Orlando - Operation AmeriCorps
- ▶ City Year, Inc. - Jacksonville
- ▶ City Year, Inc. - Miami
- ▶ City Year, Inc. - Orlando
- ▶ Communities In Schools of Jacksonville
- ▶ Communities In Schools of Miami
- ▶ Florida Department of Environmental Protection
- ▶ Firewall Centers, Inc.
- ▶ Gadsden Magnet School
- ▶ Goodwill Industries Big Bend, Inc.
- ▶ Heart of Florida United Way
- ▶ Jacksonville Children's Commission
- ▶ City of Jacksonville - planning grant
- ▶ Leon County School District
- ▶ Metropolitan Ministries, Inc. - planning grant
- ▶ Miami Children's Initiative
- ▶ Northwest Florida State College
- ▶ Palm Beach Literacy Coalition
- ▶ Peacemakers Family Center
- ▶ Public Defenders Office - Judiciary Courts of the State of Florida - planning grant
- ▶ Reading & Math, Inc.
- ▶ Teach For America - Jacksonville
- ▶ Teach for America - Miami
- ▶ The Arc of Jacksonville
- ▶ The Polk Education Foundation
- ▶ University of North Florida College of Education & Human Services

In 2017,  
Volunteer Florida's  
**1,383**  
AmeriCorps  
members

provided  
**1.67 million**  
hours of service

valued at  
**\$38 million.**

Value of volunteer time provided by IndependentSector.org





administered 36 AmeriCorps programs



with 1,383 AmeriCorps members



serving 54,000 Florida students



in 358 Florida schools



69% of students tutored and tested improved academically





# AMERICORPS SERVICE SPOTLIGHT

## FIREWALL CENTERS



Volunteer Florida grantee Firewall Centers puts AmeriCorps members to work in six Broward County schools, serving approximately 500 at-risk students in six Broward County schools. AmeriCorps members work with students to improve students' academic success, and increase their readiness for college, and provide career planning. AmeriCorps members provide tutoring, mentoring, attendance interventions, and behavior coaching after school to middle and high school students.

AMERICORPS MEMBERS PROVIDED TUTORING AND MENTORING TO **484 ECONOMICALLY DISADVANTAGED STUDENTS** IN BROWARD COUNTY MIDDLE AND HIGH SCHOOLS

**80% OF STUDENTS** CONSISTENTLY ENGAGED IN THE FIREWALL PROGRAM IMPROVED ACADEMIC PERFORMANCE IN LITERACY AND/OR MATH



### ANDY FERNANDEZ

Executive Director, Firewall Centers

"Our partnership with Volunteer Florida has been the "fuel" we needed to increase our ability to expand and serve more students in Broward County. The team of quality, passionate AmeriCorps members serving within Firewall Centers make a lasting difference in the lives of the 500 economically disadvantaged students that they tutor and mentor every day."



# AMERICORPS SERVICE SPOTLIGHT

## CITY YEAR ORLANDO

AMERICORPS MEMBERS  
SERVED

**144,260 HOURS**

HOURS IN ORANGE COUNTY  
PUBLIC SCHOOLS SUPPORTING  
STUDENTS IN LANGUAGE ARTS,  
MATH, ATTENDANCE, AND  
BEHAVIOR

AMERICORPS MEMBERS  
PROVIDED ATTENDANCE  
COACHING TO

**460 STUDENTS**

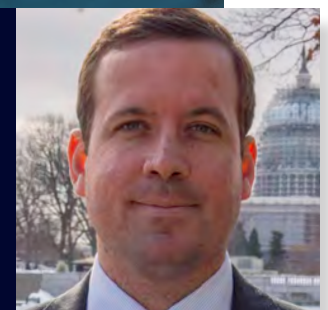
TO IMPROVE DAILY SCHOOL  
ATTENDANCE



Volunteer Florida grantee City Year Orlando is a nationally recognized program that engages AmeriCorps members ages 17-24 in a year of service. These AmeriCorps members serve in five low-performing Orange County Schools. These AmeriCorps members work side-by-side with school personnel and volunteers to keep students in school and on track for graduation. AmeriCorps members work with students on attendance, behavior, and academic performance. They provide in-class tutoring, mentoring, and after school programs.

### JARED BILLINGS

Executive Director, City Year Orlando



“Thanks to funding from Volunteer Florida, our highly-trained, full-time AmeriCorps members provide individual attention to hundreds of struggling students in Orlando. In collaboration with Volunteer Florida and Orange County Public Schools, we work hard to provide a quality education for every child – in schools, all day, every day, all year.”



## VOLUNTEER GENERATION FUND

Volunteer Florida is proud to administer the federal Volunteer Generation Fund (VGF) in Florida. VGF focuses on increasing the capacity of organizations to recruit, manage, and retain skills-based volunteers to serve in high-value volunteer assignments. Skills-based volunteerism expands the impact of community organizations by leveraging the skills of professionals, such as accountants, IT consultants, attorneys, and teachers.

VGF grantees are in the heart of communities across the state, putting volunteers to work to provide STEM education opportunities, help job-seekers find employment, and teach financial literacy, work readiness, and entrepreneurship skills to Floridians.

In 2017,  
Volunteer Florida's  
**15,470**  
skills-based  
VGF volunteers

provided  
**196,438**  
hours of service  
in Florida

A value of  
**\$4.5 million.**

Value of volunteer time provided by IndependentSector.org

### STEM focused VGF volunteers were able to:

Mentor students in the health & medical fields



Restore Florida's coastal reef



Tutor students in math, science and testing skills



Teach entrepreneurial skills



Conduct emergency response training



Plant gardens at Title 1 schools





## Volunteer Florida's 2016-2017 Volunteer Generation Fund grantees are as follows:

- ▶ Boys & Girls Clubs of Palm Beach County, Inc.
- ▶ Be Ready Alliance Coordinating for Emergencies (BRACE)
- ▶ Catholic Volunteers in Florida, Inc.
- ▶ Chapman Partnership
- ▶ Community Action Stops Abuse, Inc.
- ▶ Family Support Services of North Florida, Inc.
- ▶ Feeding Northeast Florida
- ▶ Flagler Volunteer Services, Inc.
- ▶ Florida Department of Health in Lake County
- ▶ Goodwill Industries of North Florida, Inc.
- ▶ Growing Hope Foundation
- ▶ Gulf Coast Jewish Family and Community Services, Inc.
- ▶ Healthy Mothers Healthy Babies Coalition of Broward County
- ▶ Jewish Family and Community Services of Southwest Florida
- ▶ Junior Achievement of North Florida
- ▶ Lightner Museum of Hobbies
- ▶ Parker Street Ministries
- ▶ Rebuilding Together Broward County, Inc.
- ▶ Tallahassee Museum of Natural History
- ▶ United Way of Citrus County, Inc.





# VOLUNTEER GENERATION FUND SERVICE SPOTLIGHT

## UNITED WAY OF THE FLORIDA KEYS

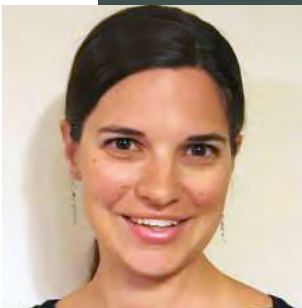


**200 VOLUNTEERS**  
PROVIDED  
**DISASTER PREPAREDNESS  
TRAINING AND EDUCATION**  
PRIOR TO HURRICANE IRMA

PROVIDED OVER  
**\$500,000 IN FUNDING**  
TO LOCAL NONPROFITS FOR  
**HURRICANE RELIEF WORK**  
FOLLOWING HURRICANE IRMA

ESTABLISHED AN  
**EMERGENCY CASE  
MANAGEMENT PROGRAM**  
TO HELP KEYS RESIDENTS WITH THEIR  
MOST IMMEDIATE NEEDS

Volunteer Florida grantee United Way of the Florida Keys (UWFK) coordinates a diverse group of grassroots nonprofits to create stronger families in Monroe County. With funding from Volunteer Florida, UWFK improves education and provides access to quality, nutritious food. The greatest percentage of the population served by UWFK earns below what it costs to survive in Monroe County. Following Hurricane Irma, UWFK quickly convened 115 skills-based volunteers to assist with referrals, debris clean up, and food distribution at different locations throughout the Keys. UWFK focused the volunteers primarily on Big Pine Key, where residents suffered the most damage.



### LEAH STOCKTON

President/CEO, United Way of the Florida Keys

“The United Way of the Florida Keys has been working hard to serve our friends and neighbors impacted by the destruction from Hurricane Irma. Thanks to the generous support of Volunteer Florida, we have been able to help our community begin the long road to recovery. United Way of the Florida Keys is truly grateful for Volunteer Florida's support in helping our community rebuild and recover.”



# VOLUNTEER GENERATION FUND SERVICE SPOTLIGHT

## CHAPMAN PARTNERSHIP

ENGAGED  
**459 SKILLS-BASED  
VOLUNTEERS**

TO SERVE AT BOTH CHAPMAN  
PARTNERSHIP HOMELESS  
ASSISTANCE CENTERS

SKILLS-BASED VOLUNTEERS  
PROVIDED

**2,295 HOURS  
OF SERVICE**

TO INDIVIDUALS EXPERIENCING  
HOMELESSNESS, INCLUDING  
TUTORING CHILDREN AND JOB  
READINESS TRAINING FOR ADULTS

IMPLEMENTED A  
**STRATEGIC  
VOLUNTEER PLAN**

TO INCREASE THE  
ORGANIZATION'S CAPACITY TO  
RECRUIT, MANAGE AND RETAIN  
SKILLS-BASED VOLUNTEERS



Volunteer Florida grantee Chapman Partnership empowers homeless men, women and children at two locations in Miami-Dade County to build a positive future by providing the resources critical to growth and independence. With support from Volunteer Florida, Chapman Partnership uses the human capital of volunteers to provide emergency housing, meals, health care, job training, job placement, and assistance with securing stable housing.

### CARLOS FERNANDEZ-GUZMAN

Chairman of the Board, Chapman Partnership



“Volunteer Florida has been a powerful driver of social change at Chapman Partnership. Our grant funding has helped to establish volunteer management protocols that have exponentially increased our capacity to recruit, screen, train and utilize skills-based volunteers. The professional skills of our volunteers have strengthened our operations significantly and allowed us to serve more Floridians in need.”



## LEADERCORPS

Volunteer Florida's LeaderCorps program is a leadership development program for emerging leaders serving in Florida's AmeriCorps programs. Every year, a class of service leaders from across Florida is selected to be a part of LeaderCorps and advocate for volunteerism and civic engagement in their local communities.

In 2017, 21 LeaderCorps members representing 10 AmeriCorps programs were selected as members of LeaderCorps. Volunteer Florida provides training in career development and leadership skills through LeaderCorps convenings, trainings, and webinars. LeaderCorps members are required to pass exams, provide an end-of-the-year presentation designed to help with public speaking, and host service projects. The service projects, which take place throughout the state, provide experience in community partnerships, working with the business community, developing a strategic plan, and event planning. LeaderCorps members continue to create positive, sustainable change in communities through service and leadership.

### 2017 LeaderCorps Service Projects

Students, foster care children and families served:

1,253



Books and educational materials distributed:

1,660



Care kits donated:

360



Additional volunteers recruited for projects:

102





## SPARK: A Talent Exploration Day Orlando, Florida



At the SPARK service project, LeaderCorps members brought 100 students together from Jackson Middle School in Orlando for a day of workshops on dance, photography, drawing, and singing. Each workshop was led by skills-based volunteers from the community, including local photographers and artists. Guest speakers provided resources regarding turning a passion in the arts into a career. Students were also given a chance to showcase their dance, choir, and artwork talents for the students, volunteers, and parents in attendance.

**"I like SPARK a lot because I got to learn things that I never got the chance to learn before. I will actually use what I learned in the future!"** - 6th grader, Odyssey Middle School

## Anti-Bullying Awareness Day Tallahassee, Florida



LeaderCorps members hosted an anti-bullying awareness day at the Palmer Monroe Community Center in Tallahassee. 63 students received training on strategies to prevent bullying and participated in activities designed to express their experiences through art. LeaderCorps members led group discussions and had one-on-one conversations with students.

**"This event helped me to understand that I am not alone. That's important for (us) kids to know."**  
- 4th grader, Palmer Monroe Center









# VOLUNTEER FLORIDA FOUNDATION



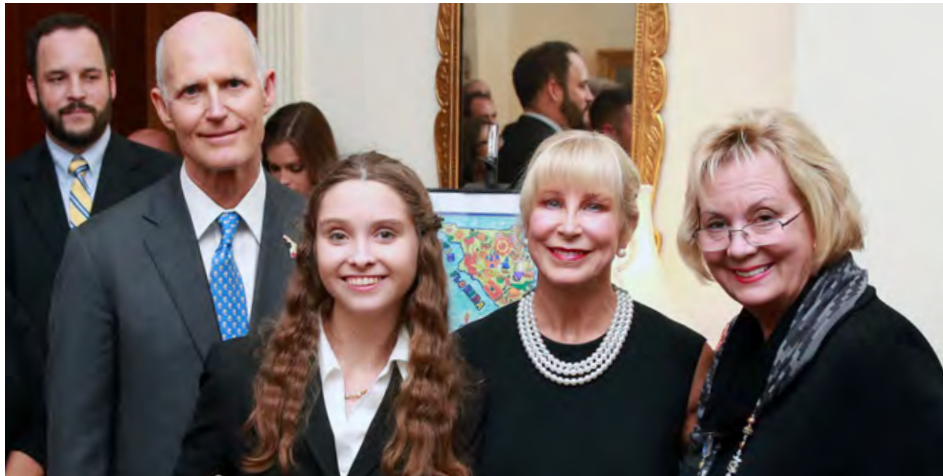


## VOLUNTEER FLORIDA FOUNDATION

As part of both Hispanic Heritage Month and Black History Month, Governor Scott hosts a special event at the Governor's Mansion each year to honor the winners of a competitive statewide essay and art contest. The event highlights three exemplary educators, six student essay contest winners, and two student art winners. Essay winners receive a four-year Florida Prepaid College Scholarship. The program is funded entirely through Volunteer Florida fundraising efforts.

Volunteer Florida reached out to two recent scholarship winners to learn what winning a 4-year Florida College Plan scholarship means to them:

### 2017 Hispanic Heritage Month Scholarship Awardee: Lina Neraas



Lina Neraas, a 2017 Hispanic Heritage Month essay contest winner and Florida Prepaid Scholarship recipient, is a senior at J.R. Arnold High School in Panama City Beach where she is enrolled in Advanced Placement courses, honors courses, and even dual enrollment courses.

According to Lina and her mother Marliene Neraas, receiving the Florida Prepaid Scholarship was validation for the hard work that Lina has put into her academics. Before winning the four-year Florida Prepaid College Scholarship, Lina and her family were unsure of what exactly her college plans would be, let alone how to finance them.

"My husband and I have been very adamant that Lina go to college ... this scholarship could not have come at a better time for us," said Marliene.

Now, Lina plans to attend Gulf Coast State College in Panama City Beach for two years before transferring to Florida State University's Panama City campus.

"My husband is not employed right now. We were looking into ways to earn extra money because neither of us have full time jobs – or even part time jobs. The scholarship has come at a great time for our family." – Marliene Neraas



## 2016 Black History Month Scholarship Awardee: Michaela Polmann



Michaela Polmann was a 2016 Black History Month essay contest winner. Today she is a student at the University of Florida where she is majoring in Nutritional Science, minoring in both Spanish and Health Care Disparities, and is involved in the University of Florida Chapter of the Premedical American Medical Student Association. Michaela also serves as a volunteer at the University of Florida Health Shands Hospital.

When asked what winning the scholarship meant to her, Michaela said, “Winning this scholarship has made a huge difference ... I am able to pay for everything on my own and I do not need to take out loans for which I am really grateful.”

“The fact that I don’t have to worry about loans and I can focus on my school and my research has really made a big difference for me.” – Michaela Polmann

Michaela’s mother, Lisa McBride, said that winning the scholarship was a huge relief for their family. “She really had these high aspirations and we weren’t sure we were going to be able to pay for everything. It was going to be a hardship to figure out how to send her to UF before this scholarship. We feel so fortunate and grateful that she was able to win this scholarship.”

“I am very appreciative of the people in our state that care enough to provide this scholarship opportunity to students in the state - Volunteer Florida, Florida Prepaid, and the Governor’s Office.” – Michaela Polmann



## CHAMPION OF SERVICE AWARD

The Champion of Service Award was established in 2013 by Volunteer Florida to honor individuals and groups for their outstanding efforts in volunteerism and service. This award is frequently presented by Volunteer Florida and Governor Scott during Florida Cabinet meetings. The Volunteer Florida Champion of Service Award may be given to an individual or group who demonstrates excellence in volunteerism, community service, national service, civic, and social or corporate responsibility.





## GOVERNOR'S AWARDS

In addition to supporting Florida's Black History Month and Hispanic Heritage Month contests, the Volunteer Florida Foundation supports initiatives honoring our state's outstanding volunteers, veterans and educators. The Volunteer Florida Foundation is responsible for raising funds for and administering these initiatives.

10

**Young Entrepreneur Awards**

18

**Medals of Heroism**

74

**Shine Awards**

Volunteer Florida also supports the Florida Gubernatorial Fellows Program which actively educates and cultivates Florida's future leaders. This non-partisan program immerses students from public and private universities in key areas of state government. During their nine-month tenure in Tallahassee, Fellows receive advanced on-the-job training.



# FINANCIAL SHEET

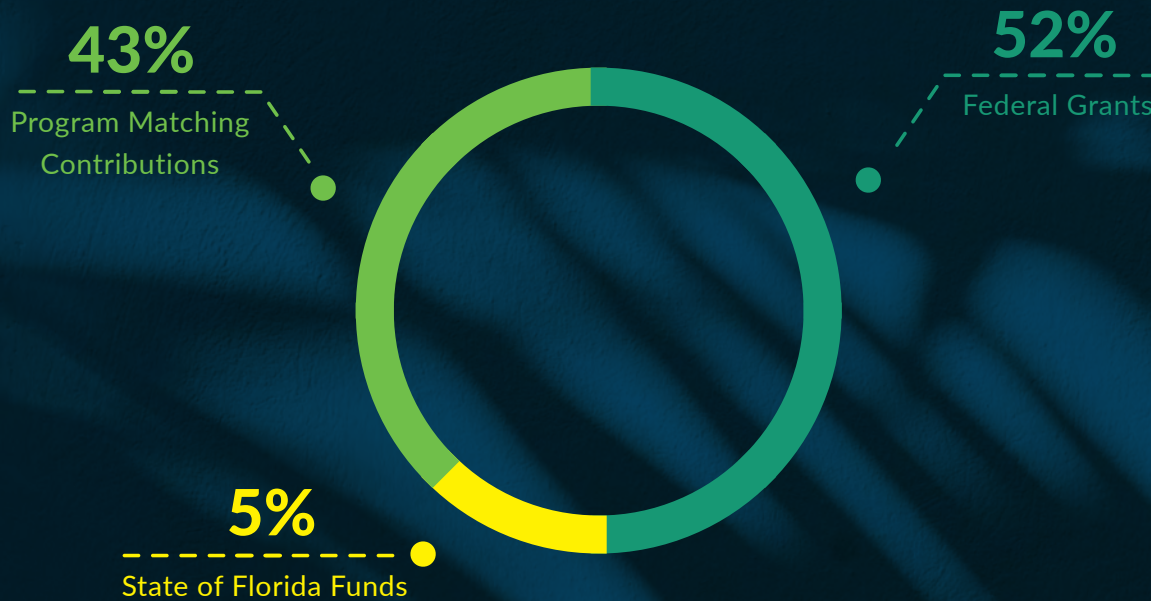
**FLORIDA COMMISSION ON COMMUNITY SERVICE  
STATEMENT OF REVENUES, EXPENDITURES,  
AND CHANGES IN FUND BALANCE -  
GOVERNMENTAL FUND  
Year Ended June 30, 2017**

	Special Revenue Fund
REVENUES	
Federal grants	\$ 12,085,879
Program matching contributions	9,520,704
State of Florida funds	<u>1,455,570</u>
TOTAL REVENUES	23,062,153
EXPENDITURES	
Current:	
Volunteer program services:	
Sub-grantee transfers	10,993,825
Program matching expenditures	9,520,704
Personnel services	1,533,180
Operating expenses	<u>957,230</u>
TOTAL EXPENDITURES	<u>23,004,939</u>
NET CHANGE IN FUND BALANCE - GOVERNMENTAL FUND	57,214
FUND BALANCE, BEGINNING OF YEAR	<u>419,583</u>
FUND BALANCE, END OF YEAR	\$ <u><u>476,797</u></u>



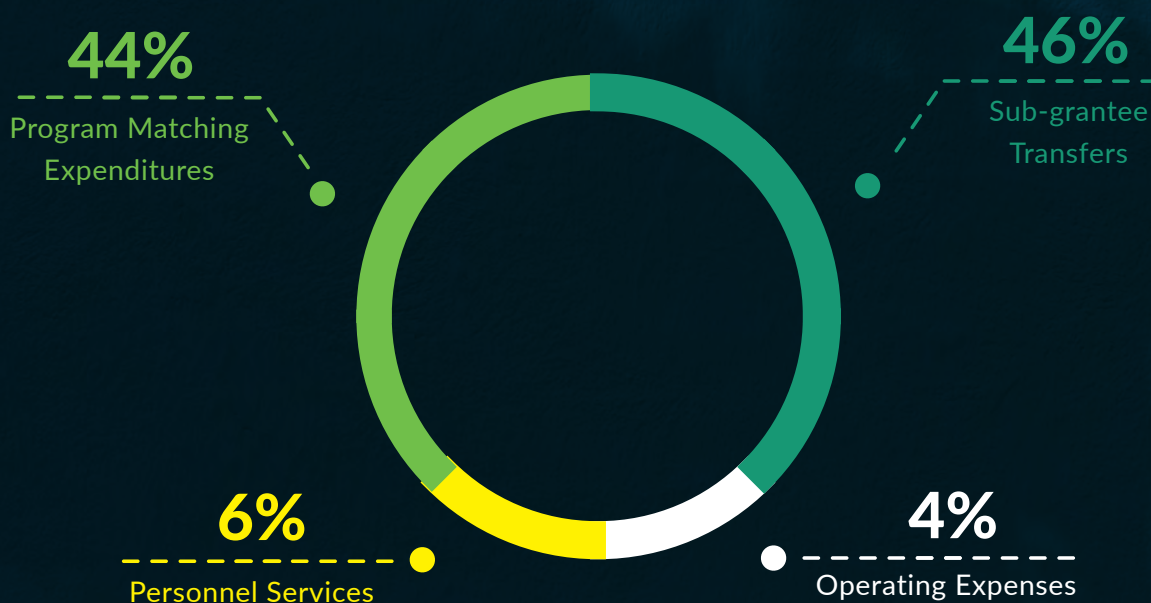
## REVENUES (2016-2017)

\$23,062,153



## EXPENDITURES (2016-2017)

\$23,004,939





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## SPECIAL THANKS TO OUR PARTNERS

Volunteer Florida is grateful for our longstanding partnerships with the Corporation for National & Community Service, the Florida Department of Education, and the Florida Division of Emergency Management. Our state and federal partners make it possible for Volunteer Florida to administer national service programs across the state, fulfill our critical emergency management role, and promote volunteerism in Florida. We look forward to continuing to #ServeFL with these outstanding partners in 2018 and beyond!







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