

Annual Performance Report

2016

Florida Commission for the



**Transportation
Disadvantaged**

January 1, 2017

www.fdot.gov/ctd



OUR MISSION

To ensure the coordination of transportation service that enhances access to employment, health care, education, and other life-sustaining activities for older adults, persons with disabilities, people with low incomes and at-risk children who are dependent on others for transportation.





Prepared by:
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**Transportation
Disadvantaged**

Rick Scott
Governor

Marion Hart Jr.
Chairperson

Mike Willingham
Vice Chairperson

Steven Holmes
Executive Director

January 1, 2017

Honorable Rick Scott
Governor, State of Florida
The Capitol
Tallahassee, FL 32399-0001

Honorable Joe Negron
President, Florida Senate
Suite 409, Capitol
Tallahassee, FL 32399-1100

Honorable Richard Corcoran
Speaker, Florida House of Representatives
Suite 420, Capitol
Tallahassee, FL 32399-1300

Dear Governor, Mr. President and Mr. Speaker:

The Florida Commission for the Transportation Disadvantaged is pleased to submit the *2016 Annual Performance Report*, pursuant to Section 427.013(13), Florida Statutes.

As you know, transportation plays a critical role in providing access to employment, health care, education, and other life-sustaining activities for many Floridians who are older adults, persons with disabilities, or individuals with low incomes.

During Fiscal Year 2015-2016, over 834,000 Floridians used the Coordinated Transportation System to be productive citizens and actively participate in their local communities by taking over 21 million trips.

Highlights of the *2016 Annual Performance Report* include:

- Florida's Coordinated Transportation System reported revenues of \$267 million, which generated 21.6 million trips for 834,602 people at an average cost of \$12.66 per trip and \$23.14 per paratransit trip.
- The Coordinated Transportation System increased employment trips by 28 percent to about 3.5 million trips.
- The largest contributors of revenue to the Coordinated System were local governments. Local governments contributed \$110 million, which is 41 percent of all revenues in the Coordinated System.

The Coordinated Transportation System is a manifestation of the hard work and support of elected and appointed officials, transportation professionals, and local partners who dedicate themselves to serve those who are unable to serve themselves.

The Commission will continue to partner with community transportation coordinators, other local entities, state human service agencies and advocacy groups to enhance access to employment, health care, education, and other life-sustaining activities for older adults, persons with disabilities, or individuals with low incomes while increasing the efficiency and cost-effectiveness of the Coordinated Transportation System.

We look forward to working with each of you to improve the Coordinated Transportation System that is a lifeline for so many of Florida's most vulnerable persons.

Sincerely,

Marion Hart Jr.
Chairperson

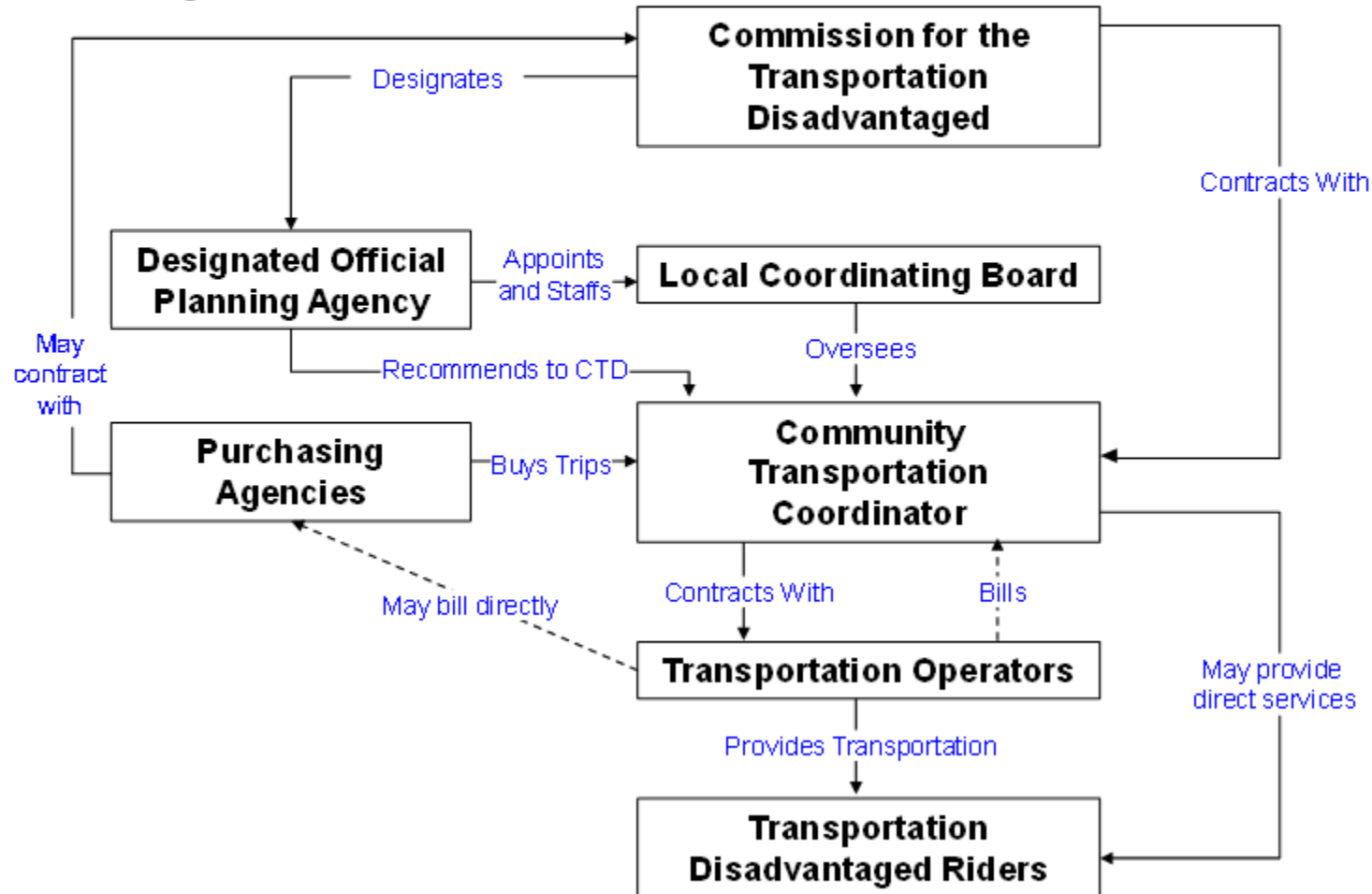
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Coordinated Transportation System Organization



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Executive Summary

Transportation plays a critical role in providing access to employment, health care, education, and other life-sustaining activities for many Floridians who are older adults, persons with disabilities, people with low incomes, or at-risk children.

The Commission for the Transportation Disadvantaged ensures the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons.

Ridership

In Fiscal Year 2015-2016 the Coordinated Transportation System provided 21.6 million trips from July 1, 2015 - June 30, 2016. In Fiscal Year 2014-15, the System reported 17.8 million trips. The increase of 3.8 million trips is primarily due to an increased use of bus passes in Miami-Dade and Pinellas Counties.

Revenues and Expenditures

In Fiscal Year 2015-2016, the Coordinated Transportation System had revenues of \$267.3 million, which is an increase of \$15 million, or approximately 6%. Local Government is

the largest contributor of revenues to the Coordinated Transportation System with revenues reaching \$110 million, which is 41% of all revenues.

In Fiscal Year 2015-2016, expenses were \$273.6 million, which is an increase of \$23.2 million, or about 9%. Labor and Fringe Benefits increased \$11 million, and Materials and Supplies decreased \$5.1 million. Labor and Fringe Benefit costs accounted for 44% of all expenses.



Trips by Type of Service

Over 11.2 million trips, which is 52% of all trips taken by older adults, persons with disabilities, people with low incomes and at-risk children within the Coordinated System, were on fixed route or deviated-fixed route systems. Many fixed route and deviated-fixed route systems use funds from the Coordinated System to subsidize the purchase of bus passes through various programs offered by transit authorities. Bus passes are the most cost effective means of providing transportation for people who are in proximity to a fixed route and are able to ride a bus.

The remaining 48 percent of trips were provided by paratransit services at an average cost of \$23.19 per trip. Paratransit services are the most expensive means of transportation for people served by the Coordinated Transportation System. Paratransit services are the predominant service in Florida's rural areas.

Purchasers of Trips

The largest purchasers of trips from the Coordinating Transportation System were the Commission and Local Government. These organizations purchased 64% of all trips within the System. The Commission purchased over 8.4 million trips with funds from the Transportation

Disadvantaged Trust Fund, which is an increase of 3.7 million trips over the previous year.

The Coordinated Transportation System is a manifestation of the hard work and support of elected and appointed officials, transportation professionals, and local partners who dedicate themselves to serve those who are unable to serve themselves.

Introduction

The 2016 Annual Performance Report for the Florida Commission for the Transportation Disadvantaged is published to meet the statutory requirements outlined in Section 427.013(12), Florida Statutes, and covers the time period of July 1, 2015, to June 30, 2016.

This report provides an overview of the program and a summary of performance trends statewide. This information is compiled from each system's Annual Operating Report, thereby providing the Governor, Legislature, Commission, Community Transportation Coordinators, planning agencies, Local Coordinating Boards, State Human Service agencies, advocacy groups and others information about coordinated transportation services.

Mission

To ensure the coordination of transportation services that enhance access to employment, health care, education, and other life-sustaining activities for older adults, persons with disabilities, people with low incomes and at risk children who are dependent upon others for transportation.

Purpose of the Commission

The Florida Legislature created the Commission for the Transportation Disadvantaged (Commission) in 1989 to coordinate the transportation services provided to the transportation disadvantaged.

The goal of this coordination is to ensure the cost-effective provision of transportation by qualified community transportation coordinators or transportation operators for the transportation disadvantaged.

The authority of the Commission derives from Chapter 427, Florida Statutes, and Chapter 41-2, Florida Administrative Code. The Commission also administers the Transportation Disadvantaged Trust Fund (TDTF), which provides for carrying out the statutory responsibilities of the Commission.

The Commission is an independent agency located within the Department of Transportation for administrative and fiscal purposes. Otherwise, the Commission operates independently, with rule making and budget authority. The Commission employs staff in Tallahassee to administer and monitor the statutory requirements for the program.

Floridians Being Served

Florida’s transportation disadvantaged are defined in Section 427.011(1), F.S., as those persons who because of physical or mental disability, income status, or age, are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities, or children who are handicapped or high-risk as defined in s. 411.202, F.S.

Commission Membership

According to Section 427.012(1), F.S., the Commission shall consist of seven (7) voting members all appointed by the Governor, including five (5) Business Community Members; two (2) members who have a disability and use the Transportation Disadvantaged System. One of these members must be over 65 years of age. In addition, the Secretary of Transportation, the Secretary of Children and Families, the Secretary of Elderly Affairs, the Executive Director of the Department of Economic Opportunity, the Executive Director of the Department of Veterans’ Affairs, the Secretary of the Agency for Health Care Administration, the Director of the Agency for Persons with Disabilities, and a county manager or administrator who is appointed by the Governor, or a senior management level of each, shall serve

as ex officio non-voting advisors to the Commission. The current members of the Commission are shown in the following table:

<i>Commissioners Voting Members</i>	<i>Representing:</i>
<i>Chairman</i> Marion Hart Jr.	The Business Community
<i>Vice-Chairman</i> Mike Willingham	The Business Community
David Darm	Users with a Disability
Rebecca “Becki” Forsell	Users with a Disability
Dane Grey	The Business Community
Dr. Phillip Stevens	The Business Community
Dr. Robin D. Tellez	The Business Community
<i>Ex Officio Members</i>	<i>Representing:</i>
Jim Boxold, Secretary Ed Coven, Designee	Dept. of Transportation
Cissy Proctor, Executive Director James Finch, Designee	Department of Economic Opportunity
Mike Carroll, Secretary Diane Harris, Designee	Department of Children and Families
Justin Senior, Interim Secretary Erica Floyd-Thomas, Designee	Agency for Health Care Administration
Barbara Palmer, Director Kent Carroll, Designee	Agency for Persons with Disabilities
Samuel P. Verghese , Secretary Cory Livingston, Designee	Department of Elder Affairs
Glenn Sutphin, Executive Director Dennis Latta, Designee	Department of Veterans' Affairs
** VACANT **	County Manager or Administrator

Program Organization

The Commission is the state-level policy board responsible for the oversight of the implementation of coordinated transportation disadvantaged services.

To assist with program implementation, the Commission contracts with a Community Transportation Coordinator (CTC) and planning agency in each county.

The local CTC is responsible for the actual arrangement and/or delivery of transportation services for transportation disadvantaged persons. The CTC, through a competitive procurement process, may contract with local transportation operators to provide transportation for transportation disadvantaged persons. During Fiscal Year 2015-2016, 341 qualified transportation operators carried out the provision of services.

The Local Coordinating Board (LCB), appointed and staffed by the planning agency, oversees and annually evaluates the CTC, which the Commission approves. Local Coordinating Boards also provide assistance to the CTCs by identifying local service needs and providing information, advice and direction to CTCs on the coordination of services. Each Local Coordinating Board is an advisory body to the CTC in its service area.

Membership of each Local Coordinating Board includes the Chairperson of the Board, who is an elected official; representatives from the Departments of Transportation, Children and Families,



Education, Elder Affairs, and Agency for Health Care Administration; a person over sixty representing the elderly; a person with a disability representing persons with disabilities; two (2) citizen advocate representatives (one who must be a user of the system); a representative of the local public education system; a person who is recognized by the Florida Department of Veterans' Affairs, (representing the veterans of the county); a person who is recognized by the Florida Association for Community Action representing the economically disadvantaged; a representative of the local private for profit transportation industry; a representative for children at risk; a person representing the Regional Workforce Board; a representative of the local medical community; and where available, a representative of a local public transit system.

Non-Emergency Medicaid Transportation

There are tens of thousands of people statewide who depend upon their Medicaid coverage to provide transportation to and from essential medical services. Non-Emergency Medicaid Transportation (NEMT) services ensure access to medical care for those people who are either unable to drive, cannot afford to own or maintain a vehicle and do not have access to affordable transportation.

In Florida, the Agency for Health Care Administration (AHCA) administers the state's Medicaid program which

consists of both mandated and optional programs to carry out its mission. Transportation is a federally mandated service.

In 2011, the Legislature created the Medicaid Managed Care Program which was completely implemented in February 2015 and changed how many individuals received their health care from the Florida Medicaid Program. Non-emergency transportation is now the responsibility of an individual's managed health care plan and is provided through brokers under contract with such health care plans.

Fiscal Year 2015-2016

Statewide Summary

County: Florida Commission for the
 CTC: Transportation Disadvantaged
 Contact: 605 Suwannee Street, M-S 49
 Tallahassee, FL 32399-0450
 850.410.5700
 800.983.2435
 Website: www.dot.state.fl.us/ctd

<u>Demographics</u>	<u>Number</u>
Statewide Population	20,271,272
Potential TD Population	8,447,071
UDPHC	834,602



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	16,639,202	6,747,821	10,481,518
Deviated FR	809,481	864,141	796,354
Ambulatory	9,105,589	8,295,589	8,431,669
Non-Ambulatory	2,436,311	1,735,076	1,742,608
Stretcher	27,103	7,419	2,591
School Board	137,473	130,908	167,398
TOTAL TRIPS	29,155,159	17,780,954	21,622,138

<u>Passenger Trips By Trip Purpose</u>			
Medical	7,356,578	5,440,070	5,164,765
Employment	2,928,875	2,703,968	3,471,560
Ed/Train/DayCare	3,251,236	3,210,375	3,433,064
Nutritional	1,365,065	1,322,867	2,022,764
Life-Sustaining/Other	14,253,405	5,103,674	7,529,985
TOTAL TRIPS	29,155,159	17,780,954	21,622,138

<u>Passenger Trips By Funding Source</u>			
CTD	6,543,611	4,706,186	8,487,760
AHCA	1,776,708	592,394	839,705
APD	1,552,406	1,828,939	1,647,992
DOEA	736,906	1,176,605	797,485
DOE	334,279	274,893	202,449
Other	18,223,144	9,201,937	9,646,747
TOTAL TRIPS	29,155,159	17,780,954	21,622,138

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	117,941,581	88,717,630	93,048,270
Revenue Miles	97,732,682	74,892,108	75,642,955
Roadcalls	2,976	2,651	2,404
Accidents	1,311	1,243	1,601
Vehicles	5,296	4,691	4,142
Driver Hours	7,780,427	6,457,470	6,859,501

<u>Financial and General Data</u>			
Expenses	\$312,801,916	\$250,425,496	\$273,667,057
Revenues	\$324,987,622	\$252,248,677	\$267,320,111
Commendations	4,227	4,514	5,428
Complaints	15,048	9,603	5,910
Passenger No-Shows	295,588	231,708	242,049
Unmet Trip Requests	169,577	155,607	726,932

<u>Performance Measures</u>			
Accidents per 100,000 Miles	1.11	1.40	1.72
Miles between Roadcalls	39,631	33,466	38,706
Avg. Trips per Driver Hour	1.61	1.71	1.62
Avg. Trips per Para Pass.	44.65	30.26	25.67
Cost per Trip	10.73	14.08	12.66
Cost per Paratransit Trip	24.17	21.91	23.19
Cost per Driver Hour	38.88	37.44	37.66
Cost per Total Mile	2.56	2.73	2.78

Fiscal Year 2015-2016
Statewide Data Tables

2015-16 CTC System Information

County	Operating Environment	Coordinators' Name	Organization Type	Network Type
Alachua	Urban	MV Transportation, Inc.	Private For-Profit	Sole Source
Baker	Rural	Baker County Council On Aging, Inc.	Private Non-Profit	Sole Source
Bay	Urban	Bay County Board of County Commissioners	County	Complete Brokerage
Bradford	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Brevard	Urban	Space Coast Area Transit	County	Partial Brokerage
Broward	Urban	Broward County Board of County Commissioners	County	Partial Brokerage
Calhoun	Rural	Calhoun County Senior Citizens	Private Non-Profit	Sole Source
Charlotte	Urban	Charlotte County BOCC Transit Division	County	Partial Brokerage
Citrus	Rural	Citrus County Transit	County	Partial Brokerage
Clay	Rural	Clay County Council on Aging, Inc.	Private Non-Profit	Sole Source
Collier	Urban	Collier County Board of County Commissioners	County	Complete Brokerage
Columbia	Rural	Suwannee Valley Transit Authority	Public Transit Authority	Partial Brokerage
Desoto	Rural	MV Contract Transportation	Private For-Profit	Complete Brokerage
Dixie	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Duval	Urban	Jacksonville Transportation Authority	Public Transit Authority	Partial Brokerage
Escambia	Urban	Escambia County	County	Complete Brokerage
Flagler	Rural	Flagler County Public Transportation	County	Sole Source
Franklin	Rural	Gulf County ARC & Transportation	Private Non-Profit	Sole Source
Gadsden	Rural	Big Bend Transit, Inc.	Private Non-Profit	Sole Source
Gilchrist	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Glades	Rural	Good Wheels, Inc.	Private Non-Profit	Partial Brokerage
Gulf	Rural	Gulf County ARC & Transportation	Private Non-Profit	Sole Source
Hamilton	Rural	Suwannee Valley Transit Authority	Public Transit Authority	Partial Brokerage
Hardee	Rural	MV Contract Transportation	Private For-Profit	Complete Brokerage
Hendry	Rural	Good Wheels, Inc.	Private Non-Profit	Partial Brokerage
Hernando	Rural	Mid Florida Community Services, Inc.	Private Non-Profit	Sole Source
Highlands	Rural	MV Contract Transportation, Inc.	Private For-Profit	Complete Brokerage
Hillsboroug	Urban	Hillsborough County	County	Partial Brokerage
Holmes	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
Indian River	Urban	Senior Resource Association, Inc.	Private Non-Profit	Partial Brokerage
Jackson	Rural	Jackson Co. Trans. dba JTrans	Private Non-Profit	Sole Source
Jefferson	Rural	Big Bend Transit, Inc.	Private Non-Profit	Sole Source
Lafayette	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Lake	Rural	Lake County Board of County Commissioners	County	Complete Brokerage

Continued on the next page (CTC System Information 1 of 2)

2015-16 CTC System Information

County	Operating Environment	Coordinators' Name	Organization Type	Network Type
Lee	Urban	Good Wheels, Inc.	Private Non-Profit	Partial Brokerage
Leon	Urban	StarMetro-City of Tallahassee	City Government	Partial Brokerage
Levy	Rural	Levy Board of County Commissioners	County	Sole Source
Liberty	Rural	Liberty County Transit	County	Sole Source
Madison	Rural	Big Bend Transit	Private Non-Profit	Sole Source
Manatee	Urban	Manatee County Area Transit	County	Partial Brokerage
Marion	Rural	Marion Senior Services, Inc.	Private Non-Profit	Partial Brokerage
Martin	Urban	Medical Transportation Management, Inc.	Private For-Profit	Complete Brokerage
Miami-	Urban	Miami-Dade DTPW	County	Partial Brokerage
Monroe	Rural	Guidance/Care Center	Private Non-Profit	Partial Brokerage
Nassau	Rural	Nassau County Council on Aging, Inc.	Private Non-Profit	Sole Source
Okaloosa	Urban	Okaloosa County BOCC	County	Complete Brokerage
Okeechobe	Rural	MV Contract Transportation, Inc.	Private For-Profit	Complete Brokerage
Orange	Urban	Central Florida Regional Transportation Authority	Public Transit Authority	Complete Brokerage
Osceola	Urban	Central Florida Regional Transportation Authority	Public Transit Authority	Complete Brokerage
Palm Beach	Urban	Palm Beach County	County	Partial Brokerage
Pasco	Urban	Pasco County Public Transportation	County	Partial Brokerage
Pinellas	Urban	Pinellas Suncoast Transit Authority	Public Transit Authority	Partial Brokerage
Polk	Urban	Lakeland Area Mass Transit District	Other (please specify)	Partial Brokerage
Putnam	Rural	Ride Solution, Inc.	Private Non-Profit	Sole Source
Saint Johns	Rural	St. Johns County Council on Aging, Inc.	Private Non-Profit	Sole Source
Saint Lucie	Urban	St. Lucie County B.O.C.C.	County	Complete Brokerage
Santa Rosa	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
Sarasota	Urban	Sarasota County Board of County Commissioners	County	Partial Brokerage
Seminole	Urban	Central Florida Regional Transportation Authority	Public Transit Authority	Complete Brokerage
Sumter	Rural	Board of Sumter County Commissioners	County	Complete Brokerage
Suwannee	Rural	Suwannee Valley Transit Authority	Public Transit Authority	Partial Brokerage
Taylor	Rural	Big Bend Transit, Inc.	Private Non-Profit	Sole Source
Union	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Volusia	Urban	County of Volusia d/b/a VOTRAN	County	Partial Brokerage
Wakulla	Rural	Wakulla County Senior Citizens/Wakulla Transportat	Private Non-Profit	Sole Source
Walton	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
Washington	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
			Private Non-Profit- 30	
			Private For-Profit- 6	
			County- 21	
			Public Transit Authority- 8	Sole Source- 19
	Urban- 26		City Government- 1	Partial Brokerage- 33
By County	Rural- 41	Counties- 67	Other- 1	Complete Brokerage- 15

2015-16 Passenger Trips by Trip Type

County	Daily Tickets	Weekly Passes	Monthly Passes	Deviated Fixed Route	Ambulatory
Alachua	0	0	0	0	66,789
Baker	0	0	0	7,159	19,098
Bay	0	0	0	103	110,406
Bradford	0	0	0	0	22,283
Brevard	362,643	7,560	22,224	0	566,138
Broward	57,314	2,043	212,472	0	947,041
Calhoun	0	0	0	0	9,918
Charlotte	0	0	0	0	69,683
Citrus	0	0	0	64,011	126,573
Clay	0	0	0	52,952	59,630
Collier	0	0	0	0	83,845
Columbia	0	0	0	0	27,051
Desoto	0	0	0	0	6,638
Dixie	0	0	0	0	5,322
Duval	0	0	0	0	239,964
Escambia	0	0	0	0	63,449
Flagler	0	0	0	0	90,489
Franklin	0	0	0	0	2,936
Gadsden	0	0	0	54,861	43,900
Gilchrist	0	0	0	0	3,524
Glades	0	0	0	0	3,733
Gulf	0	0	0	0	21,165
Hamilton	0	0	0	0	3,811
Hardee	0	0	0	0	25,621
Hendry	0	0	0	0	16,881
Hernando	0	0	0	0	101,504
Highlands	0	0	0	0	80,017
Hillsborough	71,320	0	49,284	0	495,964
Holmes	0	0	0	0	28,361
Indian River	0	0	0	0	68,437
Jackson	0	0	0	3,782	40,832
Jefferson	0	0	0	0	13,889
Lafayette	0	0	0	0	3,646
Lake	0	0	0	636	127,135

Continued on the next page (Passenger Trip by Trip Type page 1 of 4)

2015-16 Passenger Trips by Trip Type

County	Daily Tickets	Weekly Passes	Monthly Passes	Deviated Fixed Route	Ambulatory
Lee	0	0	0	0	222,242
Leon	86,245	0	29,316	0	40,111
Levy	0	0	0	0	39,971
Liberty	0	0	0	0	29,587
Madison	0	0	0	1,133	14,436
Manatee	10,164	58	4,584	0	138,358
Marion	0	0	0	0	87,108
Martin	0	0	0	0	44,118
Miami-Dade	369,765	300,856	2,302,713	12,553	984,903
Monroe	0	0	1,492	0	54,525
Nassau	0	0	0	10,134	41,444
Okaloosa	364	0	5,316	0	84,581
Okeechobee	0	0	0	0	8,256
Orange	121,802	102,110	545,487	119,870	525,025
Osceola	24,507	20,545	109,754	24,118	105,637
Palm Beach	311	0	464,172	0	715,464
Pasco	6,154	38,760	72,300	0	110,062
Pinellas	0	25,885	3,338,629	0	540,106
Polk	228,889	6,765	52,248	376	150,598
Putnam	0	0	0	112,655	0
Saint Johns	0	0	0	288,315	46,415
Saint Lucie	6,212	13,096	14,960	0	118,471
Santa Rosa	0	0	0	0	18,526
Sarasota	0	0	915,766	0	156,602
Seminole	32,444	27,198	145,298	31,929	139,847
Sumter	0	0	0	3,537	69,934
Suwannee	0	0	0	0	22,651
Taylor	0	0	0	8,230	7,132
Union	0	0	0	0	4,809
Volusia	103,292	7,587	161,614	0	243,249
Wakulla	0	0	0	0	12,813
Walton	0	0	0	0	45,474
Washington	0	0	0	0	13,541
TOTAL	1,481,426	552,463	8,447,629	796,354	8,431,669

Continued on the next page (Passenger Trip by Trip Type page 2 of 4)

2015-16 Passenger Trips by Trip Type

County	Non Ambulatory	Stretcher	School Board	Total	Trips by Trans Operators	Trips by Coordination
Alachua	29,274	549	0	96,612	0	0
Baker	4,452	0	0	30,709	0	0
Bay	22,300	42	0	132,851	89,977	42,874
Bradford	2,107	107	0	24,497	0	13,611
Brevard	15,765	0	18,478	992,808	0	0
Broward	217,125	0	33,957	1,469,952	907,824	562,128
Calhoun	1,438	95	0	11,451	0	0
Charlotte	5,870	0	0	75,553	0	0
Citrus	9,943	0	0	200,527	0	110,082
Clay	20,660	0	0	133,242	0	0
Collier	24,528	0	0	108,373	100,086	8,287
Columbia	3,392	0	0	30,443	0	8,360
Desoto	2,253	1	0	8,892	8,892	0
Dixie	701	115	0	6,138	0	0
Duval	97,607	0	0	337,571	337,571	0
Escambia	21,764	0	0	85,213	0	0
Flagler	11,763	0	0	102,252	0	0
Franklin	323	0	0	3,259	0	0
Gadsden	2,241	0	0	101,002	0	0
Gilchrist	978	2	0	4,504	0	0
Glades	1,926	0	0	5,659	0	0
Gulf	1,909	1	0	23,075	0	0
Hamilton	690	0	0	4,501	0	0
Hardee	6,882	1	0	32,504	9,761	22,743
Hendry	5,014	2	0	21,897	0	5,618
Hernando	7,909	0	0	109,413	0	87,030
Highlands	11,788	234	0	92,039	49,917	42,122
Hillsborough	86,134	0	0	702,702	0	443,428
Holmes	2,560	99	0	31,020	99	0
Indian River	13,628	0	0	82,065	0	44,787
Jackson	6,205	63	0	50,882	0	0
Jefferson	833	0	0	14,722	0	0
Lafayette	150	0	0	3,796	0	0
Lake	26,725	26	37,972	192,494	132,327	60,167

Continued on the next page (Passenger Trip by Trip Type page 3 of 4)

2015-16 Passenger Trips by Trip Type

County	Non Ambulatory	Stretcher	School Board	Total	Trips by Trans Operators	Trips by Coordination
Lee	72,576	60	6,000	300,878	0	0
Leon	5,448	0	0	161,120	45,559	0
Levy	2,315	2	0	42,288	0	0
Liberty	1,189	1	0	30,777	0	0
Madison	3,255	0	0	18,824	0	0
Manatee	41,833	0	8,878	203,875	0	91,666
Marion	32,259	0	0	119,367	0	30,157
Martin	6,285	3	0	50,406	11,791	38,615
Miami-Dade	19,065	0	46,684	4,036,539	1,641,245	1,196,214
Monroe	7,553	0	0	63,570	7,597	46,251
Nassau	4,460	0	0	56,038	0	0
Okaloosa	21,188	0	0	111,449	109,742	1,707
Okeechobee	1,571	0	0	9,827	9,827	0
Orange	119,546	0	0	1,533,840	0	308,866
Osceola	24,053	0	0	308,614	0	62,563
Palm Beach	167,825	0	0	1,347,772	883,289	0
Pasco	11,112	0	9,617	248,005	37,344	65,278
Pinellas	168,237	0	444	4,073,301	629,913	88,074
Polk	32,171	276	0	471,323	0	96,775
Putnam	13,165	85	0	125,905	0	0
Saint Johns	18,815	741	0	354,286	0	0
Saint Lucie	108,213	0	0	260,952	149,214	0
Santa Rosa	5,908	0	0	24,434	0	0
Sarasota	57,201	0	0	1,129,569	154,142	62,061
Seminole	31,843	0	0	408,559	0	82,824
Sumter	4,817	1	0	78,289	56,399	21,890
Suwannee	2,199	0	0	24,850	0	28
Taylor	2,585	0	0	17,947	0	0
Union	442	1	0	5,252	0	0
Volusia	77,293	0	5,368	598,403	88,441	62,913
Wakulla	1,775	11	0	14,599	0	0
Walton	4,941	1	0	50,416	2,246	0
Washington	4,633	72	0	18,246	72	0
TOTAL	1,742,608	2,591	167,398	21,622,138	5,463,275	3,707,119

(Passenger Trip by Trip Type page 4 of 4)

2015-16 Trips by Purpose

County	Medical	Employment	Education/Training	Nutritional	Life-Sustaining/Other	Total
Alachua	57,239	10,229	2,656	1,592	24,896	96,612
Baker	9,586	2,676	6,444	5,641	6,362	30,709
Bay	22,659	4,814	33,648	8,296	63,434	132,851
Bradford	8,955	0	13,988	1,324	230	24,497
Brevard	105,627	307,028	252,422	21,987	305,744	992,808
Broward	160,671	51,605	473,203	265,099	519,374	1,469,952
Calhoun	7,635	846	736	1,653	581	11,451
Charlotte	15,128	7,534	21,197	14,457	17,237	75,553
Citrus	14,674	24,952	67,673	12,910	80,318	200,527
Clay	35,266	58,432	23,222	15,698	624	133,242
Collier	53,160	11,844	4,224	16,416	22,729	108,373
Columbia	9,830	5,390	8,116	1,810	5,297	30,443
Desoto	4,487	391	64	50	3,900	8,892
Dixie	5,544	0	0	555	39	6,138
Duval	73,908	56,273	24,623	11,914	170,853	337,571
Escambia	36,076	30,744	7,274	24	11,095	85,213
Flagler	21,331	14,990	40,949	11,574	13,408	102,252
Franklin	3,135	0	0	13	111	3,259
Gadsden	22,126	53,454	18,479	1,841	5,102	101,002
Gilchrist	4,402	0	0	0	102	4,504
Glades	3,916	0	1,743	0	0	5,659
Gulf	8,172	6,771	3,603	3,378	1,151	23,075
Hamilton	1,980	1,098	17	327	1,079	4,501
Hardee	8,730	32	18,943	1,434	3,365	32,504
Hendry	14,865	0	3,421	3,611	0	21,897
Hernando	18,582	142	87,030	3,223	436	109,413
Highlands	30,035	11,777	43,397	2,892	3,938	92,039
Hillsborough	202,142	54,725	111,827	99,942	234,066	702,702
Holmes	17,001	2,988	8,315	804	1,912	31,020
Indian River	23,079	1,069	47,332	364	10,221	82,065
Jackson	18,219	16,209	4,481	5,079	6,894	50,882
Jefferson	5,767	2,230	3,098	4	3,623	14,722
Lafayette	3,210	0	0	586	0	3,796
Lake	66,679	30,383	57,931	17,958	19,543	192,494

Continued on the next page (Trips by Purpose page 1 of 2)

2015-16 Trips by Purpose

County	Medical	Employment	Education/Training	Nutritional	Life-Sustaining/Other	Total
Lee	86,501	457	209,161	3,207	1,552	300,878
Leon	40,331	75,170	26,777	13,223	5,619	161,120
Levy	10,082	2,225	25,957	622	3,402	42,288
Liberty	16,880	188	7,986	2,010	3,713	30,777
Madison	6,701	3,297	5,048	6	3,772	18,824
Manatee	55,519	67,521	47,960	9,529	23,346	203,875
Marion	63,177	431	34,032	14,031	7,696	119,367
Martin	13,244	2,117	20,659	45	14,341	50,406
Miami-Dade	78,740	30,221	262,107	336,469	3,329,002	4,036,539
Monroe	19,990	3,828	21,961	4,333	13,458	63,570
Nassau	9,208	21,288	3,075	22,368	99	56,038
Okaloosa	70,331	22,243	5,008	5,477	8,390	111,449
Okeechobee	5,598	968	0	1,141	2,120	9,827
Orange	590,117	316,164	276,598	70,093	280,868	1,533,840
Osceola	118,734	63,612	55,653	14,103	56,512	308,614
Palm Beach	177,843	338,453	438,563	89,040	303,873	1,347,772
Pasco	70,292	33,664	71,224	3,962	68,863	248,005
Pinellas	1,746,684	1,453,438	23,687	751,883	97,609	4,073,301
Polk	284,615	3,127	65,317	48,984	69,280	471,323
Putnam	19,327	3,357	369	0	102,852	125,905
Saint Johns	34,373	2,704	3,282	21,418	292,509	354,286
Saint Lucie	48,224	44,719	82,925	12,229	72,855	260,952
Santa Rosa	11,934	4,655	4	98	7,743	24,434
Sarasota	64,011	26,002	122,479	12,528	904,549	1,129,569
Seminole	157,186	84,214	73,676	18,670	74,813	408,559
Sumter	8,472	17,606	16,791	8,513	26,907	78,289
Suwannee	6,298	3,494	10,588	1,037	3,433	24,850
Taylor	5,458	4,760	3,302	2	4,425	17,947
Union	3,538	0	828	886	0	5,252
Volusia	205,065	63,889	106,532	16,805	206,112	598,403
Wakulla	8,065	176	369	5,469	520	14,599
Walton	23,162	7,457	16,097	2,002	1,698	50,416
Washington	11,249	1,489	4,993	125	390	18,246
TOTAL	5,164,765	3,471,560	3,433,064	2,022,764	7,529,985	21,622,138

(Trips by Purpose page 2 of 2)

2015-16 Trips by Type of Passenger

County	Elderly	Children	Low Income	Disabled	Low Income/Disabled	Other	Total
Alachua	26,862	9,543	18,747	9,883	31,577	0	96,612
Baker	7,116	11,290	1,444	3,972	2,503	4,384	30,709
Bay	41,443	31,505	47,051	427	1,558	10,867	132,851
Bradford	5,485	560	5,731	664	12,057	0	24,497
Brevard	472,381	57,636	236,023	134,209	55,536	37,023	992,808
Broward	563,460	83,341	112,696	442,433	169,148	98,874	1,469,952
Calhoun	6,748	184	2,945	558	397	619	11,451
Charlotte	27,273	10,352	5,818	11,484	2,493	18,133	75,553
Citrus	18,619	322	105,287	300	1,271	74,728	200,527
Clay	35,010	23,076	1,360	18,804	8,112	46,880	133,242
Collier	67,055	41,318	0	0	0	0	108,373
Columbia	12,972	9,105	2	957	3,729	3,678	30,443
Desoto	5,117	45	3,310	8	351	61	8,892
Dixie	3,515	742	1,645	61	167	8	6,138
Duval	104,271	75,682	36,255	36,127	12,177	73,059	337,571
Escambia	38,714	260	17,184	18,168	10,782	105	85,213
Flagler	51,127	6,598	2,045	1,225	7,087	34,170	102,252
Franklin	1,342	76	111	11	0	1,719	3,259
Gadsden	15,977	846	39,662	343	982	43,192	101,002
Gilchrist	2,516	384	1,340	107	157	0	4,504
Glades	1,503	31	2,006	1,041	257	821	5,659
Gulf	13,699	891	4,710	86	1,345	2,344	23,075
Hamilton	941	1,854	1	195	759	751	4,501
Hardee	5,386	69	3,795	22,743	437	74	32,504
Hendry	15,634	303	488	1,936	3,430	106	21,897
Hernando	15,845	4,635	810	87,662	228	233	109,413
Highlands	20,205	443	18,924	99	51,772	596	92,039
Hillsborough	149,402	2,239	86,654	180,881	270,776	12,750	702,702
Holmes	17,799	8,226	1,570	1,103	2,137	185	31,020
Indian River	39,574	0	0	11,134	31,357	0	82,065
Jackson	20,732	548	24,422	1,036	860	3,284	50,882
Jefferson	5,870	177	7,435	58	359	823	14,722
Lafayette	2,252	358	983	34	12	157	3,796
Lake	60,854	29,108	21,855	13,571	58,846	8,260	192,494

Continued on the next page (Trips by Type of Passenger 1 of 2)

2015-16 Trips by Type of Passenger

County	Elderly	Children	Low Income	Disabled	Low Income/Disabled	Other	Total
Lee	217,033	13,498	26,416	9,514	23,100	11,317	300,878
Leon	20,915	31,218	73,165	29,124	6,698	0	161,120
Levy	7,643	0	14,932	498	5,954	13,261	42,288
Liberty	18,438	4,692	5,663	1,880	56	48	30,777
Madison	6,952	216	8,099	8	1,645	1,904	18,824
Manatee	32,886	6,204	7,993	3	142,916	13,873	203,875
Marion	57,121	11,379	4,078	39,346	1,698	5,745	119,367
Martin	30,946	555	2,934	2,250	4,691	9,030	50,406
Miami-Dade	3,432,032	260,365	32,525	115,031	38,193	158,393	4,036,539
Monroe	24,461	6,191	2,348	2	16,676	13,892	63,570
Nassau	56,038	0	0	0	0	0	56,038
Okaloosa	24,432	12,928	31,261	14,266	8,166	20,396	111,449
Okeechobee	4,984	2	4,377	0	420	44	9,827
Orange	542,412	94,443	129,479	475,429	273,817	18,260	1,533,840
Osceola	109,134	19,002	26,052	95,659	55,093	3,674	308,614
Palm Beach	584,233	18,081	325,520	376,761	37,202	5,975	1,347,772
Pasco	61,559	43,514	59,317	47,006	17,574	19,035	248,005
Pinellas	1,426,041	524,174	735,879	335,778	824,587	226,842	4,073,301
Polk	140,485	90,551	141,595	28,556	59,188	10,948	471,323
Putnam	15,082	32,406	0	9,453	17,989	50,975	125,905
Saint Johns	159,593	167,310	21	15,107	12,223	32	354,286
Saint Lucie	87,688	7,366	23,559	10,659	131,667	13	260,952
Santa Rosa	10,016	56	2,743	750	106	10,763	24,434
Sarasota	726,971	1,368	251,505	149,725	0	0	1,129,569
Seminole	144,479	25,156	34,488	126,637	72,935	4,864	408,559
Sumter	21,754	22,083	13,927	1,543	17,424	1,558	78,289
Suwannee	2,988	5,901	1	11,155	2,417	2,388	24,850
Taylor	5,947	100	9,747	6	578	1,569	17,947
Union	1,165	1,585	1,277	0	1,225	0	5,252
Volusia	253,207	114,369	0	216,169	0	14,658	598,403
Wakulla	13,614	76	187	193	0	529	14,599
Walton	32,135	9,469	3,420	3,370	1,602	420	50,416
Washington	10,687	4,471	1,318	1,119	426	225	18,246
TOTAL	10,159,770	1,940,476	2,786,135	3,118,317	2,518,925	1,098,515	21,622,138

(Trips by Type of Passenger 2 of 2)

2015-16 Passenger Trips by Funding Source

County	CTD	FDOT	DCF	APD	AHCA	DCA	DJJ
Alachua	17,607	0	0	0	21,150	0	0
Baker	5,712	13,484	0	0	5,066	0	0
Bay	27,649	948	0	54,941	0	0	0
Bradford	5,671	0	0	13,611	3,891	0	0
Brevard	69,524	319,392	0	40,104	0	0	0
Broward	254,953	0	434	94,755	64,117	184	0
Calhoun	3,539	1	0	1,339	5,851	0	0
Charlotte	48,015	4,981	0	0	0	0	0
Citrus	19,274	64,011	0	110,363	0	0	0
Clay	26,063	52,952	0	13,093	22,149	0	7,616
Collier	24,229	3,918	0	0	0	0	0
Columbia	13,974	367	0	3,372	138	0	0
Desoto	5,522	2,644	0	0	358	0	0
Dixie	3,455	0	0	0	2,127	0	0
Duval	58,086	5,341	0	0	0	0	0
Escambia	33,108	0	0	6,006	0	0	0
Flagler	42,787	15,416	0	0	0	0	0
Franklin	2,789	0	0	0	465	0	0
Gadsden	18,641	23,038	0	7,343	16,728	0	0
Gilchrist	3,438	0	0	0	1,065	0	0
Glades	1,167	0	0	1,743	2,436	0	0
Gulf	7,933	1	0	6,026	3,515	0	0
Hamilton	2,846	75	0	687	28	0	0
Hardee	5,121	1,887	0	22,743	1,815	0	0
Hendry	4,974	656	0	1,754	2,382	0	0
Hernando	13,748	0	180	530	42,534	0	0
Highlands	27,532	6,446	0	43,397	6,780	0	0
Hillsborough	143,816	30,054	14,115	120,178	42,151	3,072	0
Holmes	7,239	652	0	3,202	10,022	0	0
Indian River	14,210	17,601	0	44,787	0	0	0
Jackson	7,603	0	0	20,635	13,644	25	0
Jefferson	6,289	0	0	3,358	4,799	0	0
Lafayette	3,044	0	0	0	165	0	0
Lake	30,144	29,867	0	56,375	11,931	0	0

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2015-16 Passenger Trips by Funding Source

County	CTD	FDOT	DCF	APD	AHCA	DCA	DJJ
Lee	21,823	2,650	0	26,994	218,500	0	0
Leon	51,368	2,814	0	22,050	0	0	0
Levy	10,188	6,945	0	8,356	121	0	0
Liberty	6,408	1	0	0	11,385	0	0
Madison	8,137	0	0	4,653	4,078	0	0
Manatee	31,147	1,574	2,008	68,173	1,525	0	0
Marion	27,424	33,686	0	30,157	11,262	0	0
Martin	11,791	1,403	0	12,004	12,659	0	0
Miami-Dade	2,810,459	6,602	32,112	103,797	120,629	53,636	1,333
Monroe	16,828	3,243	4,212	0	12,145	0	0
Nassau	32,245	10,134	0	0	487	0	0
Okaloosa	28,794	16,879	0	887	58,628	0	0
Okeechobee	5,126	2,508	0	0	0	0	0
Orange	115,968	0	0	151,688	8,765	0	0
Osceola	23,333	0	0	30,520	1,763	0	0
Palm Beach	550,889	0	0	0	0	0	0
Pasco	63,989	34,720	4,960	19,840	0	0	0
Pinellas	3,451,239	1,962	19,723	110,085	43,010	0	0
Polk	16,100	18,436	14,097	57,905	0	0	0
Putnam	27,430	36,011	0	41,268	6,706	0	0
Saint Johns	22,400	39,034	0	-	6,435	0	0
Saint Lucie	27,079	52,486	15,428	58,130	4,005	0	0
Santa Rosa	9,082	5,542	0	2,446	7,154	0	0
Sarasota	25,771	0	0	44,974	0	0	0
Seminole	30,890	0	0	40,404	2,335	0	0
Sumter	17,594	17,028	0	13,059	0	0	0
Suwannee	9,057	238	0	12,719	89	0	0
Taylor	5,859	0	0	0	3,560	0	0
Union	3,161	0	0	0	1,203	0	0
Volusia	34,254	1,816	0	3,315	0	0	0
Wakulla	5,187	0	0	276	4,375	0	0
Walton	21,924	4,357	0	2,132	6,650	0	0
Washington	5,114	1,104	0	4,549	6,929	0	0
TOTAL	8,487,760	894,905	107,269	1,540,723	839,705	56,917	8,949

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2015-16 Passenger Trips by Funding Source

County	DOH	AWI	DOE	DOEA	Other Fed/State	Local Govt	Local Non Govt	Total
Alachua	0	0	0	232	0	57,622	1	96,612
Baker	0	0	0	0	1	1	6,445	30,709
Bay	0	0	0	7,899	34,127	396	6,891	132,851
Bradford	0	0	0	1,324	0	0	0	24,497
Brevard	0	0	22,224	27,351	0	337,870	176,343	992,808
Broward	0	0	41,005	26,506	15,332	907,092	65,574	1,469,952
Calhoun	0	0	0	680	0	1	40	11,451
Charlotte	0	0	0	7,295	0	15,262	0	75,553
Citrus	0	0	0	6,621	0	258	0	200,527
Clay	0	0	234	7,781	0	211	3,143	133,242
Collier	0	0	0	4	7,381	67,093	5,748	108,373
Columbia	6	0	1	9,275	1	1	3,308	30,443
Desoto	0	0	0	50	0	318	0	8,892
Dixie	0	0	0	555	0	0	1	6,138
Duval	0	0	0	0	0	993	273,151	337,571
Escambia	0	0	2,711	5,810	0	37,578	0	85,213
Flagler	0	0	0	12,678	0	31,274	97	102,252
Franklin	0	0	0	0	1	2	2	3,259
Gadsden	7	0	0	0	0	31,823	3,422	101,002
Gilchrist	0	0	0	0	0	0	1	4,504
Glades	0	0	0	0	0	313	0	5,659
Gulf	0	0	0	2,440	1	1	3,158	23,075
Hamilton	2	0	2	186	1	1	673	4,501
Hardee	0	0	0	576	0	362	0	32,504
Hendry	0	0	0	3,611	8,388	132	0	21,897
Hernando	0	0	3,336	1,669	1,500	2,146	43,770	109,413
Highlands	0	0	0	2,892	0	4,992	0	92,039
Hillsborough	0	0	0	23,178	26,822	280,433	18,883	702,702
Holmes	0	0	0	870	8,920	106	9	31,020
Indian River	0	0	0	313	0	5,154	0	82,065
Jackson	0	0	44	4,442	0	3,782	707	50,882
Jefferson	11	0	15	0	0	0	250	14,722
Lafayette	0	0	0	586	0	0	1	3,796
Lake	0	0	0	12,722	0	38,608	12,847	192,494

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2015-16 Passenger Trips by Funding Source

County	DOH	AWI	DOE	DOEA	Other Fed/State	Local Govt	Local Non Govt	Total
Lee	0	0	0	4,573	14,231	1,231	10,876	300,878
Leon	0	0	0	0	0	84,888	0	161,120
Levy	0	0	0	615	0	1	16,062	42,288
Liberty	0	0	0	1,202	0	2,841	8,940	30,777
Madison	6	0	149	0	0	1,133	668	18,824
Manatee	0	0	2,799	19,231	7,689	55,160	14,569	203,875
Marion	0	0	0	0	0	16,838	0	119,367
Martin	0	0	0	880	500	5,835	5,334	50,406
Miami-Dade	0	0	6,600	287,981	0	254,822	358,568	4,036,539
Monroe	0	0	0	0	0	25,743	1,399	63,570
Nassau	0	0	0	13,172	0	0	0	56,038
Okaloosa	0	76	38	4,142	0	2,005	0	111,449
Okeechobee	0	0	0	1,211	0	982	0	9,827
Orange	0	0	0	52,464	148,828	243,926	812,201	1,533,840
Osceola	0	0	0	10,556	29,945	49,079	163,418	308,614
Palm Beach	0	0	0	49,901	0	746,982	0	1,347,772
Pasco	0	0	942	28,446	22,394	24,502	48,212	248,005
Pinellas	0	0	589	70,605	60,053	164,710	151,325	4,073,301
Polk	57,716	0	60,662	40,125	25,508	66,377	114,397	471,323
Putnam	0	0	0	0	1	1	14,488	125,905
Saint Johns	0	0	0	0	0	260,311	26,106	354,286
Saint Lucie	0	0	0	4,195	0	80,468	19,161	260,952
Santa Rosa	0	0	2	0	100	108	0	24,434
Sarasota	0	0	0	0	0	1,054,388	4,436	1,129,569
Seminole	0	0	0	13,974	39,642	64,973	216,341	408,559
Sumter	0	0	0	4,749	0	25,859	0	78,289
Suwannee	2	0	2	593	1	1	2,148	24,850
Taylor	2	0	0	0	0	8,230	296	17,947
Union	0	0	0	886	0	1	1	5,252
Volusia	1,762	0	61,094	15,450	5,368	236,448	238,896	598,403
Wakulla	0	0	0	127	0	4,634	0	14,599
Walton	2	0	0	4,714	9,733	804	100	50,416
Washington	2	0	0	147	1	76	324	18,246
TOTAL	59,518	76	202,449	797,485	466,469	5,307,182	2,852,731	21,622,138

(Passenger Trip by Funding Source page 4 of 4)

2015-16 Operators by County

County	Private Non Profit	Private For Profit	School Board	Municipality	County1	City
Alachua	0	1	0	0	0	0
Baker	1	0	0	0	1	0
Bay	3	1	0	0	0	0
Bradford	2	0	0	0	0	0
Brevard	0	1	1	0	1	0
Broward	17	3	0	5	1	0
Calhoun	1	0	0	0	0	0
Charlotte	4	0	0	0	1	0
Citrus	1	0	0	0	1	0
Clay	1	0	0	0	0	0
Collier	3	2	0	0	1	0
Columbia	0	0	0	0	0	0
Desoto	0	2	0	0	0	0
Dixie	1	0	0	0	0	0
Duval	0	3	0	0	0	0
Escambia	0	1	0	0	1	0
Flagler	0	0	0	0	1	0
Franklin	1	0	0	0	0	0
Gadsden	1	0	0	0	0	0
Gilchrist	1	0	0	0	0	0
Glades	1	0	0	0	0	0
Gulf	1	0	0	0	0	0
Hamilton	0	0	0	0	0	0
Hardee	1	2	0	0	0	0
Hendry	3	0	0	0	0	0
Hernando	2	0	0	0	0	0
Highlands	2	2	0	0	0	0
Hillsborough	13	0	0	0	1	0
Holmes	1	2	0	0	1	0
Indian River	3	0	0	0	0	0
Jackson	1	0	0	0	0	0
Jefferson	1	0	0	0	0	0
Lafayette	1	0	0	0	0	0
Lake	2	11	0	0	0	0

Continued on the next page (Operators by County page 1 of 4)

2015-16 Operators by County

County	Private Non Profit	Private For Profit	School Board	Municipality	County1	City
Lee	5	0	0	0	0	0
Leon	1	1	0	0	0	0
Levy	0	0	0	0	1	0
Liberty	0	0	0	0	1	0
Madison	1	0	0	0	0	0
Manatee	6	1	0	0	1	0
Marion	2	0	0	0	0	0
Martin	1	2	0	0	0	0
Miami-Dade	53	1	0	0	1	0
Monroe	6	0	0	0	1	0
Nassau	1	0	0	0	0	0
Okaloosa	1	1	0	0	0	0
Okeechobee	0	1	0	0	0	0
Orange	12	9	0	0	0	0
Osceola	2	2	0	0	0	0
Palm Beach	0	3	0	0	0	0
Pasco	5	4	1	0	1	0
Pinellas	14	6	0	1	0	0
Polk	8	0	0	0	2	0
Putnam	1	0	0	0	0	0
Saint Johns	1	0	0	0	0	0
Saint Lucie	9	2	0	0	0	0
Santa Rosa	1	0	0	0	1	0
Sarasota	5	3	0	0	1	0
Seminole	3	2	0	0	0	0
Sumter	1	1	0	0	0	0
Suwannee	0	0	0	0	0	0
Taylor	1	0	0	0	0	0
Union	1	0	0	0	0	0
Volusia	6	5	0	0	1	0
Wakulla	1	0	0	0	0	0
Walton	3	2	0	0	1	0
Washington	1	0	0	0	0	0
TOTAL	221	77	2	6	22	0

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2015-16 Operators by County

County	Transit Authority	Other Operators	Total Operators	Number of Coordination	Number of CMBEs (transportaion)	Number of CMBEs (other services)
Alachua	0	0	1	0	0	0
Baker	0	0	2	0	0	0
Bay	0	0	4	3	0	0
Bradford	0	0	2	1	0	0
Brevard	0	0	3	0	0	0
Broward	0	0	26	22	0	0
Calhoun	0	0	1	0	0	0
Charlotte	0	0	5	0	0	0
Citrus	0	0	2	1	0	0
Clay	0	0	1	0	0	0
Collier	0	0	6	3	0	0
Columbia	1	1	2	1	0	0
Desoto	0	0	2	0	0	0
Dixie	0	0	1	0	0	0
Duval	1	0	4	0	0	0
Escambia	0	0	2	0	0	0
Flagler	0	0	1	0	0	0
Franklin	0	0	1	0	0	0
Gadsden	0	0	1	0	0	0
Gilchrist	0	0	1	0	0	0
Glades	0	0	1	0	0	0
Gulf	0	0	1	0	0	0
Hamilton	1	0	1	0	0	0
Hardee	0	0	3	1	0	0
Hendry	0	0	3	2	0	0
Hernando	0	0	2	1	0	0
Highlands	0	0	4	2	0	0
Hillsborough	1	0	15	14	0	0
Holmes	0	0	4	0	0	0
Indian River	0	0	3	2	0	0
Jackson	0	0	1	0	0	0
Jefferson	0	0	1	0	0	0
Lafayette	0	0	1	0	0	0
Lake	0	0	13	12	0	0

Continued on the next page (Operators by County page 3 of 4)

2015-16 Operators by County

County	Transit Authority	Other Operators	Total Operators	Number of Coordination	Number of CMBEs (transportaion)	Number of CMBEs (other services)
Lee	0	0	5	4	0	0
Leon	0	0	2	0	0	0
Levy	0	0	1	0	0	0
Liberty	0	0	1	0	0	0
Madison	0	0	1	0	0	0
Manatee	0	0	8	7	0	0
Marion	0	0	2	1	0	0
Martin	0	0	3	1	0	0
Miami-Dade	0	0	55	53	0	0
Monroe	0	0	7	4	0	0
Nassau	0	0	1	0	0	0
Okaloosa	0	0	2	1	0	0
Okeechobee	0	0	1	0	0	0
Orange	0	0	21	17	0	0
Osceola	0	0	4	2	0	0
Palm Beach	1	0	4	0	0	0
Pasco	0	1	12	5	0	0
Pinellas	1	0	22	14	0	0
Polk	0	1	11	9	0	0
Putnam	0	0	1	0	0	0
Saint Johns	0	0	1	0	0	0
Saint Lucie	0	1	12	11	0	0
Santa Rosa	0	0	2	0	0	0
Sarasota	0	0	9	5	0	0
Seminole	0	0	5	3	0	0
Sumter	0	0	2	1	0	0
Suwannee	1	1	2	1	0	0
Taylor	0	0	1	0	0	0
Union	0	0	1	0	0	0
Volusia	0	1	13	6	0	0
Wakulla	0	0	1	0	0	0
Walton	0	0	6	0	0	0
Washington	0	0	1	0	0	0
TOTAL	7	6	341	210	0	0

(Operators by County page 4 of 4)

2015-16 Employee Information

County	Total Drivers- CTC & Oper	CTC & Oper Driver Hours	CTC & Oper Total Employees	CC Drivers	CC Driver Hours	CC Total Employees
Alachua	52	82,460	70	0	0	0
Baker	25	27,273	40	0	0	0
Bay	22	43,956	34	3	3,620	4
Bradford	4	9,252	7	6	10,435	6
Brevard	197	122,928	220	0	0	0
Broward	276	567,267	366	146	154,852	282
Calhoun	8	13,520	13	0	0	0
Charlotte	52	34,938	66	0	0	0
Citrus	18	36,509	28	30	46,800	33
Clay	59	78,336	70	0	0	0
Collier	30	53,891	41	7	8,273	8
Columbia	16	16,166	23	4	7,150	6
Desoto	20	35,360	27	0	0	0
Dixie	5	8,671	7	0	0	0
Duval	140	289,120	204	0	0	0
Escambia	37	70,704	48	0	0	0
Flagler	28	49,504	33	0	0	0
Franklin	5	5,653	5	0	0	0
Gadsden	15	34,536	26	0	0	0
Gilchrist	4	6,063	6	0	0	0
Glades	3	7,468	6	0	0	0
Gulf	10	15,302	12	0	0	0
Hamilton	2	3,293	4	0	0	0
Hardee	4	5,200	8	12	12,480	15
Hendry	12	24,504	18	6	4,197	6
Hernando	15	21,840	18	34	35,360	38
Highlands	53	106,080	67	37	76,960	44
Hillsborough	43	89,440	68	523	312,692	596
Holmes	9	18,658	15	0	0	0
Indian River	13	20,254	32	9	12,578	20
Jackson	15	33,504	25	0	0	0
Jefferson	7	14,877	19	0	0	0
Lafayette	3	3,182	5	0	0	0
Lake	47	94,050	58	37	25,227	58

Continued on the next page (Employee Information 1 of 2)

2015-16 Employee Information

County	Total Drivers- CTC & Oper	CTC & Oper Driver Hours	CTC & Oper Total Employees	CC Drivers	CC Driver Hours	CC Total Employees
Lee	41	92,217	65	97	26,188	101
Leon	15	31,439	35	0	0	0
Levy	14	27,508	18	0	0	0
Liberty	13	22,944	19	0	0	0
Madison	6	12,117	18	0	0	0
Manatee	30	54,322	43	110	44,828	156
Marion	39	75,701	52	15	19,760	17
Martin	21	25,735	53	16	10,633	30
Miami-Dade	0	0	6	457	435,874	700
Monroe	23	23,920	29	31	45,760	40
Nassau	19	26,987	23	0	0	0
Okaloosa	52	110,161	67	2	248	2
Okeechobee	6	12,480	11	0	0	0
Orange	196	370,461	255	295	98,709	323
Osceola	40	74,538	52	60	19,861	66
Palm Beach	356	703,983	514	0	0	0
Pasco	49	30,890	75	67	27,378	80
Pinellas	238	400,903	285	186	63,994	219
Polk	81	147,514	111	84	69,604	143
Putnam	27	49,771	37	0	0	0
Saint Johns	58	83,831	74	0	0	0
Saint Lucie	26	51,998	42	116	90,125	156
Santa Rosa	16	26,412	21	0	0	0
Sarasota	68	140,209	97	84	96,720	123
Seminole	53	98,678	69	79	26,292	86
Sumter	16	33,368	23	6	2,880	9
Suwannee	11	10,237	15	6	3,120	8
Taylor	5	9,815	17	0	0	0
Union	4	6,922	6	0	0	0
Volusia	87	180,680	151	41	24,699	46
Wakulla	7	10,400	12	0	0	0
Walton	14	34,256	20	0	0	0
Washington	10	18,048	16	0	0	0
TOTAL	2,890	5,042,204	4,020	2,606	1,817,297	3,421

(Employee Information 2 of 2)

2015-16 Summary of Vehicle Information

County	CTC Vehicle Miles	Transp Oper Vehicle Miles	Coord Contr Vehicle Miles	School Bus Miles	Total Vehicle Miles	Revenue Miles	Number of Roadcalls
Alachua	1,325,073	0	0	0	1,325,073	1,124,876	35
Baker	340,314	0	0	0	340,314	293,607	19
Bay	0	428,831	39,250	0	468,081	380,265	22
Bradford	109,344	0	87,672	0	197,016	170,630	0
Brevard	835,889	1,751,791	0	36,095	2,623,775	2,360,285	38
Broward	1	9,011,813	2,655,516	0	11,667,330	9,204,766	286
Calhoun	252,166	0	0	0	252,166	200,352	3
Charlotte	516,678	0	0	0	516,678	442,132	56
Citrus	589,639	0	341,429	0	931,068	536,965	27
Clay	1,071,941	0	0	0	1,071,941	971,015	9
Collier	0	1,197,354	72,039	0	1,269,393	1,091,651	20
Columbia	231,986	0	62,620	0	294,606	236,484	1
Desoto	0	144,373	0	0	144,373	124,328	6
Dixie	93,992	0	0	0	93,992	72,660	3
Duval	1	4,665,981	0	0	4,665,982	4,102,704	89
Escambia	0	1,079,538	0	0	1,079,538	1,052,580	0
Flagler	708,186	0	0	0	708,186	614,012	3
Franklin	98,712	0	0	0	98,712	71,607	0
Gadsden	927,119	0	0	0	927,119	776,556	26
Gilchrist	66,391	0	0	0	66,391	55,779	1
Glades	207,116	0	0	0	207,116	171,906	7
Gulf	299,369	0	0	0	299,369	281,177	1
Hamilton	47,257	0	0	0	47,257	36,969	0
Hardee	0	125,432	172,349	0	297,781	123,725	3
Hendry	238,187	0	25,015	0	263,202	217,724	15
Hernando	155,515	0	344,233	0	499,748	448,352	1
Highlands	0	1,177,079	60,483	0	1,237,562	858,458	13
Hillsborough	1,191,137	0	3,172,838	0	4,363,975	3,897,484	399
Holmes	429,355	2,501	0	0	431,856	248,453	0
Indian River	387,347	0	54,035	0	441,382	368,399	1
Jackson	656,248	0	0	0	656,248	530,097	2
Jefferson	275,825	0	0	0	275,825	226,177	5
Lafayette	56,944	0	0	0	56,944	43,399	1
Lake	0	1,268,641	402,085	0	1,670,726	1,429,234	40

Continued on the next page (Summary of Vehicle Information page 1 of 4)

2015-16 Summary of Vehicle Information

County	CTC Vehicle Miles	Transp Oper Vehicle Miles	Coord Contr Vehicle Miles	School Bus Miles	Total Vehicle Miles	Revenue Miles	Number of Roadcalls
Lee	1,451,065	0	360,707	0	1,811,772	1,508,730	49
Leon	13,930	460,012	0	0	473,942	381,353	0
Levy	651,431	0	0	0	651,431	553,355	26
Liberty	360,415	0	0	0	360,415	342,430	1
Madison	229,709	0	0	0	229,709	185,067	4
Manatee	720,208	0	532,866	0	1,253,074	996,008	93
Marion	938,598	0	210,998	0	1,149,596	1,067,670	51
Martin	0	57,893	379,094	0	436,987	362,492	0
Miami-Dade	2	0	4,029,756	0	4,029,758	3,414,204	76
Monroe	123,760	37,352	339,134	0	500,246	340,851	17
Nassau	459,916	0	0	0	459,916	420,532	5
Okaloosa	0	869,400	3,456	0	872,856	769,687	34
Okeechobee	0	312,000	0	0	312,000	152,000	2
Orange	0	5,753,586	2,462,910	0	8,216,496	6,310,482	176
Osceola	0	1,157,641	495,546	0	1,653,187	1,269,691	36
Palm Beach	0	10,691,010	0	0	10,691,010	9,102,089	174
Pasco	175,482	293,039	408,144	12,598	889,263	812,219	16
Pinellas	2	4,433,824	846,524	0	5,280,350	3,339,015	104
Polk	804,421	0	686,393	0	1,490,814	1,095,488	70
Putnam	730,021	0	0	0	730,021	600,734	6
Saint Johns	1,043,355	0	0	0	1,043,355	921,144	20
Saint Lucie	0	736,725	666,641	0	1,403,366	1,066,102	29
Santa Rosa	370,213	0	0	0	370,213	317,986	4
Sarasota	188,894	1,481,745	165,857	0	1,836,496	1,542,808	6
Seminole	0	1,532,545	656,029	0	2,188,574	1,680,882	47
Sumter	0	482,289	88,898	0	571,187	450,583	6
Suwannee	150,361	0	72,500	0	222,861	190,129	0
Taylor	237,724	0	0	0	237,724	187,383	3
Union	144,390	0	0	0	144,390	122,902	1
Volusia	1,634,793	901,872	322,615	0	2,859,280	2,532,891	212
Wakulla	267,482	0	0	0	267,482	181,690	0
Walton	530,644	20,648	0	0	551,292	434,124	2
Washington	365,848	2,634	0	0	368,482	225,426	2
Totals	22,704,396	50,077,549	20,217,632	48,693	93,048,270	75,642,955	2,404

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2015-16 Summary of Vehicle Information

County	Number of Accidents	Number of Chargeable	Total Number of Vehicles	Total Number of W/C Accessible	Total Number of Stretcher Equipped	Percentage of W/C Accessible Vehicles	Percentage of Stretcher Equipped
Alachua	18	8	42	41	2	97%	4%
Baker	7	4	19	19	0	100%	0%
Bay	5	1	27	25	1	92%	3%
Bradford	0	0	12	11	1	91%	8%
Brevard	25	9	183	95	0	51%	0%
Broward	406	143	429	316	0	73%	0%
Calhoun	2	0	15	7	1	46%	6%
Charlotte	1	0	36	31	0	86%	0%
Citrus	7	0	65	34	0	52%	0%
Clay	3	0	46	36	0	78%	0%
Collier	15	4	26	26	0	100%	0%
Columbia	2	1	19	13	0	68%	0%
Desoto	1	0	23	17	1	73%	4%
Dixie	0	0	9	8	1	88%	11%
Duval	21	16	99	99	0	100%	0%
Escambia	21	5	24	20	0	83%	0%
Flagler	1	0	37	31	0	83%	0%
Franklin	0	0	5	5	0	100%	0%
Gadsden	1	0	21	21	0	100%	0%
Gilchrist	0	0	10	9	1	90%	10%
Glades	2	1	4	3	0	75%	0%
Gulf	0	0	13	8	1	61%	7%
Hamilton	0	0	3	3	0	100%	0%
Hardee	0	0	15	6	1	40%	6%
Hendry	6	4	13	12	1	92%	7%
Hernando	0	0	36	10	0	27%	0%
Highlands	2	2	56	43	1	76%	1%
Hillsborough	44	9	262	132	0	50%	0%
Holmes	5	1	18	9	1	50%	5%
Indian River	0	0	42	25	0	59%	0%
Jackson	0	0	29	10	1	34%	3%
Jefferson	0	0	9	9	0	100%	0%
Lafayette	0	0	3	3	0	100%	0%
Lake	28	13	90	56	2	62%	2%

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2015-16 Summary of Vehicle Information

County	Number of Accidents	Number of Chargeable	Total Number of Vehicles	Total Number of W/C Accessible	Total Number of Stretcher Equipped	Percentage of W/C Accessible Vehicles	Percentage of Stretcher Equipped
Lee	29	11	53	52	1	98%	1%
Leon	0	0	14	14	0	100%	0%
Levy	0	0	24	22	2	91%	8%
Liberty	1	0	20	8	1	40%	5%
Madison	0	0	9	9	0	100%	0%
Manatee	67	40	81	60	0	74%	0%
Marion	4	2	66	0	0	0%	0%
Martin	0	0	28	12	1	42%	3%
Miami-Dade	29	10	447	154	0	34%	0%
Monroe	1	1	62	26	0	41%	0%
Nassau	2	0	20	20	0	100%	0%
Okaloosa	6	4	33	31	0	93%	0%
Okeechobee	0	0	8	6	0	75%	0%
Orange	218	88	234	164	0	70%	0%
Osceola	45	19	47	33	0	70%	0%
Palm Beach	386	123	241	241	0	100%	0%
Pasco	2	2	87	19	0	21%	0%
Pinellas	27	14	273	147	0	53%	0%
Polk	27	11	101	68	5	67%	4%
Putnam	0	0	34	26	3	76%	8%
Saint Johns	5	2	39	35	2	89%	5%
Saint Lucie	9	1	108	63	0	58%	0%
Santa Rosa	8	2	13	9	0	69%	0%
Sarasota	26	16	65	50	0	76%	0%
Seminole	58	24	62	44	0	70%	0%
Sumter	1	1	32	25	5	78%	15%
Suwannee	0	0	16	13	0	81%	0%
Taylor	0	0	9	9	0	100%	0%
Union	0	0	6	5	1	83%	16%
Volusia	18	6	124	102	0	82%	0%
Wakulla	0	0	10	7	1	70%	10%
Walton	3	0	20	10	1	50%	5%
Washington	6	2	16	9	1	56%	6%
Totals	1,601	600	4,142	2,686	40	73%	2%

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2015-16 Revenue Summary

County	CTD	FDOT	DCF	APD	AHCA	DOH	DOE	DOEA
Alachua	\$602,412	\$0	\$0	\$0	\$524,089	\$0	\$0	\$8,456
Baker	\$222,635	\$287,920	\$0	\$0	\$211,012	\$0	\$0	\$0
Bay	\$444,263	\$464,428	\$0	\$305,909	\$0	\$0	\$0	\$62,928
Bradford	\$119,844	\$253,566	\$0	\$163,596	\$86,681	\$0	\$0	\$20,336
Brevard	\$1,445,663	\$2,202,244	\$0	\$166,483	\$0	\$0	\$7,878	\$64,359
Broward	\$3,386,080	\$0	\$30,882	\$834,086	\$525,852	\$0	\$704,017	\$298,964
Calhoun	\$230,813	\$111,717	\$0	\$27,062	\$252,101	\$0	\$0	\$2,287
Charlotte	\$358,519	\$131,298	\$0	\$0	\$0	\$0	\$0	\$72,022
Citrus	\$384,556	\$786,138	\$0	\$352,307	\$0	\$0	\$0	\$69,020
Clay	\$458,294	\$418,022	\$0	\$139,344	\$503,740	\$0	\$6,345	\$25,586
Collier	\$659,534	\$150,468	\$0	\$0	\$0	\$0	\$0	\$4,003
Columbia	\$444,947	\$293,829	\$0	\$38,696	\$3,558	\$211	\$59	\$56,891
Desoto	\$231,520	\$107,451	\$0	\$0	\$3,669	\$0	\$0	\$421
Dixie	\$189,434	\$154,776	\$0	\$0	\$97,686	\$0	\$0	\$8,020
Duval	\$1,497,690	\$937,952	\$0	\$0	\$0	\$0	\$0	\$0
Escambia	\$657,564	\$316,665	\$0	\$59,399	\$0	\$0	\$44,129	\$90,543
Flagler	\$277,724	\$406,410	\$0	\$0	\$0	\$0	\$0	\$86,000
Franklin	\$173,102	\$0	\$0	\$0	\$27,007	\$0	\$0	\$0
Gadsden	\$267,300	\$630,889	\$0	\$54,889	\$545,187	\$240	\$0	\$0
Gilchrist	\$173,424	\$85,604	\$0	\$0	\$34,869	\$0	\$0	\$0
Glades	\$132,881	\$0	\$0	\$34,402	\$68,105	\$0	\$0	\$0
Gulf	\$181,651	\$76,166	\$0	\$29,584	\$130,309	\$0	\$0	\$11,344
Hamilton	\$90,638	\$59,853	\$0	\$7,882	\$724	\$43	\$12	\$2,617
Hardee	\$241,084	\$182,454	\$0	\$261,081	\$11,060	\$0	\$0	\$9,618
Hendry	\$398,641	\$83,665	\$0	\$2,738	\$259,428	\$0	\$0	\$152,322
Hernando	\$461,601	\$35,608	\$1,800	\$3,963	\$422,350	\$0	\$40,000	\$19,957
Highlands	\$565,530	\$613,432	\$0	\$79,238	\$175,183	\$0	\$0	\$31,685
Hillsborough	\$1,927,594	\$458,159	\$319,284	\$1,080,568	\$1,242,616	\$0	\$0	\$227,695
Holmes	\$221,966	\$251,315	\$0	\$44,089	\$259,384	\$0	\$0	\$3,688
Indian River	\$253,339	\$720,585	\$0	\$182,795	\$0	\$0	\$0	\$3,081
Jackson	\$462,088	\$457,931	\$0	\$177,477	\$678,596	\$0	\$1,422	\$45,665
Jefferson	\$172,493	\$204,863	\$0	\$28,788	\$202,211	\$320	\$746	\$0
Lafayette	\$182,193	\$64,838	\$0	\$0	\$11,187	\$0	\$0	\$4,688
Lake	\$815,074	\$1,839,192	\$0	\$533,479	\$270,509	\$0	\$0	\$120,859

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2015-16 Revenue Summary

County	CTD	FDOT	DCF	APD	AHCA	DOH	DOE	DOEA
Lee	\$747,393	\$374,474	\$0	\$396,364	\$1,088,214	\$0	\$0	\$121,565
Leon	\$513,663	\$142,841	\$0	\$258,752	\$0	\$0	\$0	\$0
Levy	\$413,310	\$260,242	\$0	\$86,590	\$5,918	\$0	\$0	\$7,274
Liberty	\$242,421	\$71,318	\$0	\$0	\$208,000	\$0	\$0	\$8,000
Madison	\$208,433	\$151,316	\$0	\$39,826	\$190,000	\$515	\$1,761	\$0
Manatee	\$587,515	\$1,313,063	\$27,820	\$353,730	\$5,700	\$0	\$5,446	\$217,643
Marion	\$822,215	\$1,193,651	\$0	\$257,235	\$462,139	\$0	\$0	\$0
Martin	\$283,678	\$170,618	\$0	\$133,159	\$8,574	\$0	\$0	\$84,122
Miami-Dade	\$7,481,609	\$3,179,355	\$1,678,340	\$415,674	\$612,919	\$0	\$97,300	\$2,180,166
Monroe	\$417,301	\$0	\$28,766	\$0	\$155,337	\$0	\$0	\$0
Nassau	\$288,233	\$495,421	\$0	\$0	\$4,386	\$0	\$0	\$136,439
Okaloosa	\$360,919	\$516,501	\$0	\$4,311	\$413,669	\$0	\$412	\$38,919
Okeechobee	\$251,659	\$144,261	\$0	\$0	\$0	\$0	\$0	\$15,242
Orange	\$2,541,130	\$0	\$0	\$1,074,538	\$180,161	\$0	\$0	\$723,870
Osceola	\$511,284	\$0	\$0	\$216,201	\$36,249	\$0	\$0	\$145,645
Palm Beach	\$2,732,998	\$0	\$0	\$0	\$0	\$0	\$0	\$362,160
Pasco	\$665,702	\$361,190	\$53,013	\$206,461	\$0	\$0	\$7,308	\$296,100
Pinellas	\$2,566,733	\$829,510	\$743,132	\$1,127,116	\$129,467	\$0	\$14,328	\$722,556
Polk	\$1,049,723	\$1,011,618	\$24,740	\$366,986	\$0	\$36,742	\$50,300	\$241,913
Putnam	\$370,721	\$1,123,438	\$0	\$321,610	\$140,670	\$0	\$0	\$0
Saint Johns	\$436,160	\$1,731,772	\$0	\$0	\$94,674	\$0	\$0	\$0
Saint Lucie	\$501,693	\$1,042,247	\$133,387	\$341,389	\$35,036	\$0	\$0	\$60,380
Santa Rosa	\$378,262	\$95,926	\$0	\$69,107	\$124,272	\$0	\$1,794	\$0
Sarasota	\$675,329	\$0	\$0	\$184,628	\$0	\$0	\$0	\$0
Seminole	\$676,864	\$0	\$0	\$286,218	\$47,988	\$0	\$0	\$192,812
Sumter	\$281,239	\$305,383	\$0	\$103,570	\$0	\$0	\$0	\$32,750
Suwannee	\$288,391	\$190,445	\$0	\$157,194	\$2,306	\$137	\$39	\$8,325
Taylor	\$248,447	\$281,819	\$0	\$0	\$153,655	\$142	\$0	\$0
Union	\$209,303	\$183,058	\$0	\$0	\$37,552	\$0	\$0	\$8,880
Volusia	\$1,082,355	\$1,384,516	\$0	\$67,039	\$0	\$5,286	\$20,370	\$73,790
Wakulla	\$230,710	\$148,161	\$0	\$3,616	\$151,075	\$0	\$0	\$1,658
Walton	\$372,234	\$541,580	\$0	\$28,513	\$236,075	\$38	\$0	\$38,330
Washington	\$179,781	\$230,492	\$0	\$58,460	\$255,562	\$25	\$0	\$472
Totals	\$46,949,499	\$30,261,654	\$3,041,164	\$11,166,142	\$11,326,711	\$43,699	\$1,003,666	\$7,222,066

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2015-16 Revenue Summary

County	DCA	WAGES	DJJ	OTHER FED	LOCAL GOVT	LOCAL NON GOVT	FAREBOX	Total
Alachua	\$0	\$0	\$0	\$0	\$1,582,677	\$2,992	\$98,155	\$2,818,781
Baker	\$0	\$0	\$0	\$13,890	\$83,400	\$130,131	\$21,208	\$970,196
Bay	\$0	\$0	\$0	\$338,688	\$3,152	\$11,400	\$45,868	\$1,676,636
Bradford	\$0	\$0	\$0	\$0	\$0	\$15,175	\$0	\$659,198
Brevard	\$0	\$0	\$0	\$0	\$726,689	\$42,841	\$421,952	\$5,078,109
Broward	\$54,070	\$0	\$0	\$153,083	\$18,667,800	\$666,878	\$1,129,531	\$26,451,243
Calhoun	\$0	\$0	\$0	\$0	\$26,377	\$0	\$5,385	\$655,742
Charlotte	\$0	\$0	\$0	\$0	\$1,087,583	\$8,750	\$79,780	\$1,737,952
Citrus	\$0	\$0	\$0	\$0	\$672,992	\$0	\$94,694	\$2,359,707
Clay	\$0	\$0	\$108,772	\$0	\$479,414	\$617,022	\$66,905	\$2,823,444
Collier	\$0	\$0	\$0	\$283,456	\$2,576,647	\$255,359	\$204,853	\$4,134,320
Columbia	\$0	\$0	\$0	\$6,853	\$73,072	\$28,852	\$12,772	\$959,740
Desoto	\$0	\$0	\$0	\$0	\$25,725	\$0	\$17,789	\$386,575
Dixie	\$0	\$0	\$0	\$0	\$0	\$22,907	\$0	\$472,823
Duval	\$0	\$0	\$0	\$0	\$10,409,372	\$0	\$1,032,290	\$13,877,304
Escambia	\$0	\$0	\$0	\$0	\$1,257,179	\$0	\$178,397	\$2,603,876
Flagler	\$0	\$0	\$0	\$0	\$507,388	\$0	\$108,765	\$1,386,287
Franklin	\$0	\$0	\$0	\$1,288	\$10,917	\$0	\$5,027	\$217,341
Gadsden	\$0	\$0	\$0	\$0	\$210,083	\$49,491	\$70,626	\$1,828,705
Gilchrist	\$0	\$0	\$0	\$0	\$0	\$18,906	\$0	\$312,803
Glades	\$0	\$0	\$0	\$0	\$9,000	\$4,654	\$5,410	\$254,452
Gulf	\$0	\$0	\$0	\$6,241	\$23,181	\$19,610	\$10,325	\$488,411
Hamilton	\$0	\$0	\$0	\$1,395	\$12,884	\$5,877	\$2,601	\$184,526
Hardee	\$0	\$0	\$0	\$0	\$26,786	\$0	\$6,052	\$738,135
Hendry	\$0	\$0	\$0	\$15,180	\$30,000	\$17,730	\$13,961	\$973,665
Hernando	\$0	\$0	\$0	\$3,805	\$38,218	\$47,691	\$81,937	\$1,156,930
Highlands	\$0	\$0	\$0	\$0	\$49,531	\$15,304	\$11,516	\$1,541,419
Hillsborough	\$17,515	\$0	\$0	\$544,888	\$7,718,125	\$807,022	\$745,517	\$15,088,983
Holmes	\$0	\$0	\$0	\$17,504	\$947	\$1,211	\$23,497	\$823,601
Indian River	\$0	\$0	\$0	\$0	\$169,402	\$20	\$21,165	\$1,350,387
Jackson	\$3,068	\$0	\$0	\$0	\$21,800	\$7,773	\$51,797	\$1,907,617
Jefferson	\$0	\$0	\$0	\$0	\$0	\$2,023	\$22,099	\$633,543
Lafayette	\$0	\$0	\$0	\$0	\$0	\$20,244	\$0	\$283,150
Lake	\$0	\$0	\$0	\$0	\$1,612,567	\$322,854	\$94,963	\$5,609,497

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2015-16 Revenue Summary

County	DCA	WAGES	DJJ	OTHER FED	LOCAL GOVT	LOCAL NON GOVT	FAREBOX	Total
Lee	\$0	\$0	\$0	\$296,484	\$193,575	\$357,589	\$19,282	\$3,594,940
Leon	\$0	\$0	\$0	\$0	\$242,583	\$0	\$42,581	\$1,200,420
Levy	\$0	\$0	\$0	\$0	\$245,490	\$0	\$24,440	\$1,043,264
Liberty	\$0	\$0	\$0	\$0	\$26,468	\$0	\$0	\$556,207
Madison	\$0	\$0	\$0	\$0	\$16,248	\$2,094	\$36,452	\$646,645
Manatee	\$0	\$0	\$0	\$187,464	\$1,234,846	\$90,890	\$181,370	\$4,205,487
Marion	\$0	\$0	\$0	\$0	\$1,450,287	\$19,660	\$90,922	\$4,296,109
Martin	\$0	\$0	\$0	\$12,500	\$60,980	\$23,783	\$0	\$777,414
Miami-Dade	\$5,221,421	\$0	\$107,171	\$0	\$1,106,183	\$4,789,107	\$5,702,584	\$32,571,829
Monroe	\$0	\$0	\$0	\$0	\$888,261	\$17,902	\$21,760	\$1,529,327
Nassau	\$0	\$0	\$0	\$0	\$0	\$27,135	\$25,722	\$977,336
Okaloosa	\$0	\$466	\$0	\$0	\$87,680	\$0	\$203,116	\$1,625,993
Okeechobee	\$0	\$0	\$0	\$0	\$27,962	\$0	\$3,462	\$442,586
Orange	\$0	\$0	\$0	\$3,044,769	\$6,317,628	\$282,103	\$1,335,068	\$15,499,267
Osceola	\$0	\$0	\$0	\$612,618	\$1,271,128	\$56,760	\$268,620	\$3,118,505
Palm Beach	\$0	\$0	\$0	\$0	\$25,956,021	\$0	\$2,853,873	\$31,905,052
Pasco	\$0	\$0	\$0	\$233,067	\$255,100	\$453,358	\$48,126	\$2,579,425
Pinellas	\$0	\$0	\$0	\$624,460	\$5,974,529	\$2,477,512	\$2,062,726	\$17,272,069
Polk	\$0	\$0	\$0	\$87,423	\$4,630,036	\$729,047	\$50,219	\$8,278,747
Putnam	\$0	\$0	\$0	\$128,498	\$44,400	\$53,145	\$66,616	\$2,249,098
Saint Johns	\$0	\$0	\$0	\$0	\$484,559	\$157,529	\$107,978	\$3,012,672
Saint Lucie	\$0	\$0	\$0	\$0	\$1,491,619	\$777,878	\$206,087	\$4,589,716
Santa Rosa	\$0	\$0	\$0	\$7,936	\$18,000	\$10,981	\$13,833	\$720,111
Sarasota	\$0	\$0	\$0	\$0	\$4,547,438	\$94,405	\$328,768	\$5,830,568
Seminole	\$0	\$0	\$0	\$811,015	\$1,682,786	\$75,142	\$355,613	\$4,128,438
Sumter	\$0	\$0	\$0	\$0	\$715,142	\$6,379	\$29,115	\$1,473,578
Suwannee	\$0	\$0	\$0	\$4,442	\$39,572	\$2,131	\$8,278	\$701,260
Taylor	\$0	\$0	\$0	\$0	\$47,247	\$2,855	\$21,866	\$756,031
Union	\$0	\$0	\$0	\$0	\$10,478	\$11,935	\$0	\$461,206
Volusia	\$0	\$0	\$0	\$36,236	\$2,822,222	\$282,943	\$383,200	\$6,157,957
Wakulla	\$0	\$0	\$0	\$0	\$36,251	\$0	\$17,520	\$588,991
Walton	\$0	\$0	\$0	\$27,470	\$36,308	\$0	\$49,162	\$1,329,710
Washington	\$0	\$0	\$0	\$6,140	\$3,676	\$1,506	\$18,941	\$755,055
Totals	\$5,296,074	\$466	\$215,943	\$7,506,793	\$110,077,611	\$13,946,486	\$19,262,137	\$267,320,111

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2015-16 Expense Summary

County	Labor	Fringe Benefits	Services	Materials and Supplies	Utilities	Insurance	Taxes	Bus Pass Expenses
Alachua	\$1,505,648	\$24,877	\$102,803	\$461,599	\$54,174	\$185,734	\$4,944	\$0
Baker	\$496,371	\$119,093	\$12,669	\$202,935	\$18,455	\$53,778	\$481	\$0
Bay	\$294,329	\$90,946	\$1,682	\$45,614	\$49,807	\$65,944	\$0	\$0
Bradford	\$200,239	\$89,472	\$22,866	\$141,583	\$13,980	\$41,648	\$595	\$0
Brevard	\$1,246,627	\$330,942	\$1,341,433	\$552,344	\$32,251	\$66,593	\$0	\$26,754
Broward	\$16,096,473	\$1,167,659	\$2,170,680	\$1,400,230	\$271,763	\$1,224,083	\$95,452	\$796,129
Calhoun	\$314,233	\$75,178	\$23,350	\$68,968	\$14,134	\$26,501	\$0	\$0
Charlotte	\$259,839	\$142,583	\$331,684	\$136,596	\$16,411	\$2,494	\$0	\$0
Citrus	\$1,005,023	\$345,925	\$101,309	\$384,582	\$9,425	\$96,000	\$245	\$0
Clay	\$1,284,295	\$210,059	\$150,299	\$340,381	\$60,600	\$152,039	\$932	\$0
Collier	\$1,431,666	\$264,721	\$1,194,545	\$481,131	\$27,975	\$44,513	\$47,374	\$0
Columbia	\$506,768	\$147,035	\$28,203	\$82,583	\$15,830	\$31,252	\$151	\$0
Desoto	\$30,588	\$4,545	\$325	\$7,376	\$6,894	\$1,113	\$2,227	\$0
Dixie	\$89,739	\$49,499	\$18,638	\$114,177	\$9,688	\$12,227	\$207	\$0
Duval	\$1,826,642	\$953,500	\$700,248	\$1,996,157	\$11,941	\$14,401	\$0	\$0
Escambia	\$1,434,949	\$221,791	\$98,386	\$311,184	\$46,017	\$140,347	\$7,690	\$0
Flagler	\$665,375	\$307,180	\$158,662	\$235,746	\$679	\$18,645	\$0	\$0
Franklin	\$90,210	\$19,635	\$3,962	\$18,673	\$3,393	\$21,463	\$628	\$0
Gadsden	\$720,267	\$369,538	\$41,179	\$286,756	\$19,623	\$88,998	\$477	\$0
Gilchrist	\$88,242	\$48,951	\$16,055	\$113,465	\$9,946	\$12,208	\$49	\$0
Glades	\$111,122	\$33,290	\$9,407	\$77,697	\$806	\$10,624	\$191	\$0
Gulf	\$209,767	\$57,384	\$26,481	\$50,206	\$8,100	\$33,839	\$430	\$0
Hamilton	\$94,360	\$28,630	\$5,678	\$16,823	\$3,225	\$6,366	\$31	\$0
Hardee	\$211,775	\$39,109	\$28,220	\$41,235	\$27,467	\$23,915	\$5,751	\$0
Hendry	\$490,970	\$147,420	\$59,692	\$235,794	\$3,022	\$54,727	\$606	\$0
Hernando	\$408,099	\$133,846	\$2,934	\$295,590	\$16,478	\$102,872	\$1,059	\$0
Highlands	\$190,238	\$45,168	\$8,163	\$61,480	\$27,526	\$42,798	\$7,093	\$0
Hillsborough	\$8,099,945	\$2,631,935	\$792,815	\$1,335,012	\$131,149	\$855,820	\$4,634	\$586,433
Holmes	\$282,432	\$59,543	\$13,420	\$114,248	\$16,127	\$41,436	\$463	\$0
Indian River	\$676,902	\$86,569	\$130,826	\$240,331	\$13,378	\$87,857	\$59	\$0
Jackson	\$763,740	\$239,636	\$31,400	\$166,843	\$29,595	\$60,797	\$496	\$0
Jefferson	\$266,172	\$133,837	\$14,855	\$93,930	\$6,846	\$29,827	\$156	\$0
Lafayette	\$69,365	\$33,514	\$7,841	\$63,464	\$5,984	\$11,758	\$97	\$0
Lake	\$474,344	\$67,121	\$666,508	\$774,749	\$23,407	\$97,861	\$1,798	\$0

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2015-16 Expense Summary

County	Labor	Fringe Benefits	Services	Materials and Supplies	Utilities	Insurance	Taxes	Bus Pass Expenses
Lee	\$1,417,296	\$428,776	\$230,523	\$870,160	\$18,500	\$284,052	\$16,884	\$0
Leon	\$177,314	\$64,649	\$0	\$0	\$58,140	\$0	\$0	\$147,701
Levy	\$438,023	\$232,877	\$11,962	\$256,779	\$9,153	\$0	\$0	\$0
Liberty	\$218,952	\$52,560	\$25,638	\$75,381	\$9,480	\$34,427	\$0	\$0
Madison	\$325,667	\$162,468	\$14,482	\$80,464	\$7,549	\$26,363	\$133	\$0
Manatee	\$1,753,541	\$565,962	\$385,878	\$742,125	\$51,240	\$155,162	\$13,389	\$4,750
Marion	\$1,373,101	\$387,500	\$349,640	\$409,505	\$33,394	\$171,045	\$785	\$0
Martin	\$431,435	\$48,460	\$47,000	\$136,000	\$8,973	\$49,592	\$12,788	\$0
Miami-Dade	\$10,704,937	\$2,776,321	\$1,286,443	\$4,484,512	\$1,334,426	\$1,352,452	\$35,180	\$7,675,959
Monroe	\$526,548	\$143,373	\$337,298	\$124,037	\$1,866	\$122,416	\$33	\$2,567
Nassau	\$492,867	\$3,220	\$65,957	\$319,059	\$18,724	\$49,433	\$307	\$0
Okaloosa	\$42,005	\$1,239	\$1,755	\$19,664	\$0	\$0	\$0	\$13,290
Okeechobee	\$10,115	\$1,773	\$653	\$2,139	\$2,411	\$313	\$625	\$0
Orange	\$9,606,200	\$818,372	\$791,688	\$2,491,396	\$187,501	\$1,327,597	\$671,041	\$1
Osceola	\$1,932,800	\$164,659	\$159,291	\$501,277	\$37,725	\$267,117	\$135,016	\$1
Palm Beach	\$2,915,099	\$1,987,851	\$199,218	\$30,832	\$173,572	\$0	\$0	\$1,625,989
Pasco	\$766,873	\$273,472	\$46,313	\$196,025	\$18,169	\$122,276	\$1,978	\$88,660
Pinellas	\$4,911,317	\$1,043,455	\$422,657	\$1,673,271	\$60,691	\$1,077,702	\$45,061	\$4,293,808
Polk	\$3,885,465	\$853,745	\$387,876	\$1,481,307	\$89,616	\$168,311	\$21,541	\$17,289
Putnam	\$840,473	\$241,406	\$91,488	\$371,536	\$31,319	\$197,038	\$2,247	\$0
Saint Johns	\$1,500,365	\$307,060	\$209,157	\$360,809	\$31,575	\$206,227	\$0	\$0
Saint Lucie	\$2,012,852	\$597,307	\$488,631	\$368,835	\$173,686	\$493,901	\$7,095	\$18,189
Santa Rosa	\$382,766	\$61,295	\$4,092	\$141,070	\$12,620	\$38,636	\$59	\$0
Sarasota	\$2,926,390	\$193,238	\$663,319	\$552,590	\$37,445	\$237,331	\$13,981	\$45,000
Seminole	\$2,558,740	\$217,984	\$210,877	\$663,617	\$49,943	\$353,623	\$178,741	\$1
Sumter	\$95,576	\$18,921	\$29,622	\$50,960	\$2,494	\$23,964	\$292	\$0
Suwannee	\$327,973	\$91,179	\$18,702	\$53,526	\$18,099	\$24,084	\$98	\$0
Taylor	\$229,935	\$118,402	\$13,782	\$64,898	\$5,967	\$22,250	\$106	\$0
Union	\$112,840	\$52,464	\$11,903	\$245,651	\$11,132	\$11,990	\$567	\$0
Volusia	\$2,370,927	\$998,932	\$229,552	\$622,466	\$16,841	\$43,062	\$6,361	\$7,163
Wakulla	\$282,315	\$63,459	\$21,834	\$71,935	\$9,926	\$28,000	\$474	\$0
Walton	\$453,435	\$107,232	\$11,748	\$180,458	\$25,856	\$46,770	\$789	\$0
Washington	\$259,125	\$56,142	\$17,964	\$157,947	\$19,407	\$44,764	\$534	\$0
TOTAL	\$98,220,021	\$21,855,884	\$15,104,161	\$28,749,713	\$3,573,536	\$10,740,376	\$1,350,421	\$15,349,684

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2015-16 Expense Summary

County	School Bus	Purchased Service	Miscellaneous Exp	Interest Exp	Leases and Rentals	Depreciation	Contributed Services	Allocated Indirect Exp	Total
Alachua	\$0	\$0	\$2,477	\$24,301	\$116,854	\$8,454	\$0	\$126,161	\$2,618,026
Baker	\$0	\$0	\$10,977	\$0	\$8,609	\$0	\$0	\$0	\$923,368
Bay	\$0	\$780,047	\$1,081	\$0	\$3,211	\$0	\$0	\$30,735	\$1,363,396
Bradford	\$0	\$0	\$1,796	\$0	\$13,515	\$32,129	\$13,316	\$0	\$571,139
Brevard	\$0	\$0	\$2,634	\$0	\$1,311	\$867,117	\$0	\$42,167	\$4,510,173
Broward	\$0	\$1,551	\$1,440,618	\$9,054	\$483,100	\$2,251,489	\$2,022	\$233,634	\$27,643,937
Calhoun	\$0	\$0	\$3,433	\$0	\$0	\$63,179	\$0	\$0	\$588,976
Charlotte	\$0	\$505,981	\$11,955	\$0	\$4,683	\$149,160	\$0	\$176,566	\$1,737,952
Citrus	\$0	\$0	\$14,083	\$0	\$0	\$595,358	\$0	\$10,000	\$2,561,950
Clay	\$0	\$0	\$60,613	\$0	\$0	\$62,831	\$158,413	\$0	\$2,480,462
Collier	\$0	\$0	\$66,283	\$3,217	\$0	\$398,860	\$0	\$34,219	\$3,994,504
Columbia	\$0	\$0	\$23,117	\$0	\$1,931	\$271,400	\$4,011	\$0	\$1,112,281
Desoto	\$0	\$291,898	\$6,097	\$1,224	\$3,427	\$1,994	\$0	\$14,676	\$372,384
Dixie	\$0	\$1,575	\$1,803	\$0	\$0	\$6,136	\$21,048	\$0	\$324,737
Duval	\$0	\$6,378,809	\$13,737	\$0	\$7,325	\$0	\$0	\$1,974,544	\$13,877,304
Escambia	\$0	\$105,672	\$121,049	\$0	\$100,141	\$16,652	\$0	\$0	\$2,603,878
Flagler	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,386,287
Franklin	\$0	\$0	\$870	\$0	\$3,976	\$20,223	\$0	\$0	\$183,033
Gadsden	\$0	\$0	\$58,841	\$0	\$38,003	\$191,383	\$0	\$0	\$1,815,065
Gilchrist	\$0	\$1,862	\$1,290	\$0	\$0	\$4,149	\$12,047	\$0	\$308,264
Glades	\$0	\$0	\$2,431	\$11,273	\$0	\$225	\$0	\$0	\$257,066
Gulf	\$0	\$0	\$4,712	\$4,805	\$7,803	\$60,421	\$8,932	\$0	\$472,880
Hamilton	\$0	\$0	\$372	\$0	\$393	\$55,285	\$0	\$0	\$211,163
Hardee	\$0	\$194,870	\$16,846	\$3,486	\$9,626	\$42,877	\$0	\$62,719	\$707,896
Hendry	\$0	\$20,184	\$571	\$7,294	\$672	\$79,638	\$0	\$6,094	\$1,106,684
Hernando	\$0	\$0	\$9,882	\$0	\$0	\$21,085	\$0	\$88,483	\$1,080,328
Highlands	\$0	\$1,127,610	\$18,718	\$3,446	\$10,695	\$62,689	\$0	\$54,544	\$1,660,168
Hillsborough	\$0	\$171,694	\$130,004	\$361	\$19,387	\$281,597	\$0	\$48,192	\$15,088,978
Holmes	\$0	\$7,105	\$19,078	\$0	\$0	\$132,125	\$0	\$0	\$685,977
Indian River	\$0	\$0	\$21,639	\$1,633	\$4,486	\$146,007	\$0	\$0	\$1,409,687
Jackson	\$0	\$0	\$21,816	\$0	\$11,877	\$173,640	\$0	\$0	\$1,499,840
Jefferson	\$0	\$0	\$30,255	\$0	\$14,235	\$62,543	\$0	\$0	\$652,656
Lafayette	\$0	\$0	\$948	\$0	\$0	\$4,118	\$20,244	\$0	\$217,333
Lake	\$0	\$1,901,760	\$38,469	\$0	\$5,260	\$465,255	\$0	\$0	\$4,516,532

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2015-16 Expense Summary

County	School Bus	Purchased Service	Miscellaneous Exp	Interest Exp	Leases and Rentals	Depreciation	Contributed Services	Allocated Indirect Exp	Total
Lee	\$0	\$0	\$2,508	\$50,412	\$5,916	\$428,406	\$0	\$20,161	\$3,773,594
Leon	\$0	\$614,253	\$0	\$0	\$20,540	\$0	\$0	\$117,823	\$1,200,420
Levy	\$0	\$0	\$8,451	\$0	\$0	\$0	\$0	\$0	\$957,245
Liberty	\$0	\$0	\$54,980	\$0	\$9,919	\$26,411	\$0	\$0	\$507,748
Madison	\$0	\$0	\$21,576	\$0	\$8,757	\$53,889	\$0	\$0	\$701,348
Manatee	\$0	\$0	\$94,642	\$2,650	\$1,726	\$114,377	\$0	\$320,039	\$4,205,481
Marion	\$0	\$26,507	\$15,970	\$444	\$17,880	\$515,133	\$0	\$58,360	\$3,359,264
Martin	\$0	\$0	\$41,830	\$749	\$35,618	\$33,454	\$0	\$146,053	\$991,952
Miami-Dade	\$44,425	\$202,088	\$423,084	\$59,534	\$342,034	\$1,009,922	\$2,100,869	\$199,196	\$34,031,382
Monroe	\$0	\$1,557	\$101,315	\$1,350	\$12,813	\$66,562	\$0	\$1,330	\$1,443,065
Nassau	\$0	\$1,113	\$0	\$0	\$7,690	\$154,478	\$0	\$0	\$1,112,848
Okaloosa	\$0	\$1,547,103	\$17,615	\$0	\$0	\$0	\$0	\$0	\$1,642,671
Okeechobee	\$0	\$362,000	\$1,871	\$344	\$1,069	\$562	\$0	\$4,153	\$388,028
Orange	\$0	\$7,416	\$369,135	\$68,701	\$74,770	\$507,786	\$91,376	\$881,070	\$17,894,050
Osceola	\$0	\$1,492	\$74,271	\$13,823	\$15,044	\$102,168	\$18,385	\$177,275	\$3,600,344
Palm Beach	\$0	\$24,867,030	\$65,453	\$0	\$17,517	\$0	\$22,491	\$0	\$31,905,052
Pasco	\$33,529	\$958,021	\$13,558	\$381	\$4,972	\$59,919	\$6	\$17,773	\$2,601,925
Pinellas	\$8,352	\$52,234	\$100,545	\$9,825	\$34,320	\$916,185	\$1,978,328	\$358,725	\$16,986,476
Polk	\$0	\$0	\$73,517	\$3,238	\$69,684	\$305,378	\$818,260	\$60,453	\$8,235,680
Putnam	\$0	\$0	\$6,911	\$0	\$35,443	\$368,806	\$14,400	\$0	\$2,201,067
Saint Johns	\$0	\$0	\$4,730	\$0	\$0	\$362,842	\$0	\$14,120	\$2,996,885
Saint Lucie	\$0	\$0	\$92,503	\$73	\$133,031	\$150,673	\$1,756	\$0	\$4,538,532
Santa Rosa	\$0	\$0	\$21,337	\$0	\$9,880	\$0	\$0	\$0	\$671,755
Sarasota	\$0	\$4,168,847	\$207,419	\$812	\$76,600	\$88,644	\$0	\$7,213	\$9,218,829
Seminole	\$0	\$1,975	\$98,324	\$18,300	\$19,916	\$135,255	\$24,339	\$234,685	\$4,766,320
Sumter	\$0	\$1,049,746	\$1,889	\$0	\$3,945	\$3,598	\$230,220	\$0	\$1,511,227
Suwannee	\$0	\$0	\$1,187	\$0	\$1,252	\$183,712	\$0	\$12,431	\$732,243
Taylor	\$0	\$0	\$19,120	\$0	\$7,392	\$43,897	\$0	\$0	\$525,749
Union	\$0	\$0	\$1,981	\$0	\$0	\$0	\$10,478	\$0	\$459,006
Volusia	\$0	\$2,998,374	\$0	\$0	\$0	\$0	\$0	\$363,466	\$7,657,144
Wakulla	\$0	\$0	\$1,000	\$0	\$3,706	\$49,407	\$0	\$0	\$532,056
Walton	\$0	\$11,901	\$48,742	\$0	\$0	\$203,513	\$0	\$0	\$1,090,444
Washington	\$0	\$0	\$23,186	\$0	\$0	\$103,854	\$0	\$0	\$682,923
TOTAL	\$86,306	\$48,362,275	\$4,167,145	\$300,730	\$1,841,954	\$12,516,850	\$5,550,941	\$5,897,060	\$273,667,057

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2015-16 Performance Measures

County	Operating Expense Per Total Passenger Trip	Operating Expense Per Paratransit Passenger Trip	Operating Expense Per Vehicle Mile	Operating Expense Per Driver Hour	Local Funding of System	Potential TD Population Served	Average Trips Per Driver Hour	Average Trips Per Paratransit Passenger	Accidents Per 100,000 Miles	Miles Between Roadcalls
Alachua	\$27.10	\$27.10	\$1.98	\$31.75	60%	1%	1.17	79.45	1.36	37,859
Baker	\$30.07	\$30.07	\$2.71	\$33.86	24%	9%	1.13	36.43	2.06	17,911
Bay	\$10.26	\$10.26	\$2.91	\$28.66	4%	1%	2.79	137.24	1.07	21,276
Bradford	\$23.31	\$23.31	\$2.90	\$29.01	2%	5%	1.24	46.84	0.00	0.00
Brevard	\$4.54	\$7.47	\$1.71	\$36.47	23%	7%	4.88	37.63	0.95	69,047
Broward	\$18.81	\$22.41	\$2.30	\$37.18	77%	2%	1.66	115.33	3.48	40,795
Calhoun	\$51.43	\$51.43	\$2.34	\$43.56	5%	7%	0.85	24.68	0.79	84,055
Charlotte	\$23.00	\$23.00	\$3.36	\$49.74	68%	1%	2.16	57.90	0.19	9,226
Citrus	\$12.78	\$12.78	\$2.75	\$30.75	33%	10%	2.41	18.79	0.75	34,484
Clay	\$18.62	\$18.62	\$2.31	\$31.66	41%	4%	1.70	44.76	0.28	119,105
Collier	\$36.86	\$36.86	\$3.15	\$64.26	73%	1%	1.74	104.31	1.18	63,470
Columbia	\$36.54	\$36.54	\$3.78	\$47.70	12%	2%	1.31	73.00	0.68	294,606
Desoto	\$41.88	\$41.88	\$2.58	\$10.53	11%	6%	0.25	7.73	0.69	24,062
Dixie	\$52.91	\$52.91	\$3.45	\$37.45	5%	4%	0.71	15.16	0.00	31,331
Duval	\$41.11	\$41.11	\$2.97	\$48.00	82%	1%	1.17	78.69	0.45	52,427
Escambia	\$30.56	\$30.56	\$2.41	\$36.83	55%	1%	1.21	64.80	1.95	0.00
Flagler	\$13.56	\$13.56	\$1.96	\$28.00	44%	25%	2.07	12.73	0.14	236,062
Franklin	\$56.16	\$56.16	\$1.85	\$32.38	7%	3%	0.58	20.50	0.00	0.00
Gadsden	\$17.97	\$17.97	\$1.96	\$52.56	18%	10%	2.92	43.20	0.11	35,658
Gilchrist	\$68.44	\$68.44	\$4.64	\$50.84	6%	4%	0.74	12.65	0.00	66,391
Glades	\$45.43	\$45.43	\$1.24	\$34.42	7%	2%	0.76	56.59	0.97	29,588
Gulf	\$20.49	\$20.49	\$1.58	\$30.90	11%	7%	1.51	54.68	0.00	299,369
Hamilton	\$46.91	\$46.91	\$4.47	\$64.12	12%	1%	1.37	63.39	0.00	0.00
Hardee	\$21.78	\$21.78	\$2.38	\$40.04	4%	2%	1.84	161.71	0.00	99,260
Hendry	\$50.54	\$50.54	\$4.20	\$38.56	6%	2%	0.76	77.37	2.28	17,547
Hernando	\$9.87	\$9.87	\$2.16	\$18.89	15%	2%	1.91	39.66	0.00	499,748
Highlands	\$18.04	\$18.04	\$1.34	\$9.07	5%	2%	0.50	83.60	0.16	95,197
Hillsborough	\$21.47	\$24.91	\$3.32	\$36.06	61%	6%	1.45	40.28	1.01	10,937
Holmes	\$22.11	\$22.11	\$1.59	\$36.77	3%	12%	1.66	29.83	1.16	0.00
Indian River	\$17.18	\$17.18	\$3.19	\$42.94	14%	2%	2.50	52.40	0.00	441,382
Jackson	\$29.48	\$29.48	\$2.29	\$44.77	4%	5%	1.52	45.23	0.00	328,124
Jefferson	\$44.33	\$44.33	\$2.37	\$43.87	4%	5%	0.99	38.64	0.00	55,165
Lafayette	\$57.25	\$57.25	\$3.82	\$68.30	7%	8%	1.19	13.46	0.00	56,944
Lake	\$23.46	\$23.46	\$2.70	\$37.87	36%	6%	1.61	24.52	1.68	41,768

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2015-16 Performance Measures

County	Operating Expense Per Total Passenger Trip	Operating Expense Per Paratransit Passenger Trip	Operating Expense Per Vehicle Mile	Operating Expense Per Driver Hour	Local Funding of System	Potential TD Population Served	Average Trips Per Driver Hour	Average Trips Per Paratransit Passenger	Accidents Per 100,000 Miles	Miles Between Roadcalls
Lee	\$12.54	\$12.54	\$2.08	\$31.87	16%	2%	2.54	57.65	1.60	36,975
Leon	\$7.45	\$23.11	\$2.22	\$33.48	24%	4%	1.45	19.40	0.00	0.00
Levy	\$22.64	\$22.64	\$1.47	\$34.80	26%	2%	1.54	87.19	0.00	25,055
Liberty	\$16.50	\$16.50	\$1.41	\$22.13	5%	49%	1.34	21.55	0.28	360,415
Madison	\$37.26	\$37.26	\$3.05	\$57.88	8%	7%	1.55	30.66	0.00	57,427
Manatee	\$20.63	\$22.22	\$3.35	\$42.37	36%	5%	1.91	82.49	5.35	13,474
Marion	\$28.14	\$28.14	\$2.92	\$35.19	36%	2%	1.25	37.02	0.35	22,541
Martin	\$19.68	\$19.68	\$2.27	\$27.28	11%	1%	1.39	77.55	0.00	0.00
Miami-Dade	\$8.43	\$24.79	\$6.54	\$60.47	36%	49%	2.44	5.92	0.72	53,023
Monroe	\$22.70	\$23.20	\$2.88	\$20.67	61%	3%	0.89	58.67	0.20	29,426
Nassau	\$19.86	\$19.86	\$2.42	\$41.24	5%	6%	2.08	46.66	0.43	91,983
Okaloosa	\$14.74	\$15.41	\$1.87	\$14.76	18%	6%	0.96	28.12	0.69	25,672
Okeechobee	\$39.49	\$39.49	\$1.24	\$31.09	7%	1%	0.79	38.39	0.00	156,000
Orange	\$11.67	\$23.41	\$2.18	\$38.14	51%	8%	1.63	23.72	2.65	46,685
Osceola	\$11.67	\$23.41	\$2.18	\$38.14	51%	6%	1.63	23.72	2.72	45,922
Palm Beach	\$23.67	\$34.28	\$2.83	\$43.01	90%	2%	1.25	79.76	3.61	61,443
Pasco	\$10.49	\$19.22	\$2.83	\$43.13	29%	2%	2.24	42.55	0.22	55,579
Pinellas	\$4.17	\$17.91	\$2.40	\$27.30	61%	6%	1.52	35.90	0.51	50,773
Polk	\$17.47	\$44.81	\$5.51	\$37.85	65%	6%	0.84	61.02	1.81	21,297
Putnam	\$17.48	\$17.48	\$3.02	\$44.22	7%	29%	2.53	9.22	0.00	121,670
Saint Johns	\$8.46	\$8.46	\$2.87	\$35.75	25%	1%	4.23	78.57	0.48	52,168
Saint Lucie	\$17.39	\$19.94	\$3.22	\$31.81	54%	2%	1.59	12.83	0.64	48,392
Santa Rosa	\$27.49	\$27.49	\$1.81	\$25.43	6%	5%	0.93	38.36	2.16	92,553
Sarasota	\$8.16	\$42.91	\$5.00	\$38.72	85%	7%	0.90	53.58	1.42	306,083
Seminole	\$11.67	\$23.41	\$2.18	\$38.14	51%	19%	1.63	23.72	2.65	46,565
Sumter	\$19.30	\$19.30	\$2.65	\$41.69	51%	6%	2.16	50.74	0.18	95,198
Suwannee	\$29.47	\$29.47	\$3.29	\$54.82	7%	1%	1.86	98.22	0.00	0.00
Taylor	\$29.29	\$29.29	\$2.21	\$53.57	10%	10%	1.83	22.32	0.00	79,241
Union	\$87.40	\$87.40	\$3.18	\$66.31	5%	6%	0.76	16.46	0.00	144,390
Volusia	\$12.80	\$23.47	\$2.68	\$37.25	57%	8%	1.59	57.48	0.63	13,487
Wakulla	\$36.44	\$36.44	\$1.99	\$51.16	9%	5%	1.40	33.26	0.00	0.00
Walton	\$21.63	\$21.63	\$1.98	\$31.83	6%	5%	1.47	43.99	0.54	275,646
Washington	\$37.43	\$37.43	\$1.85	\$37.84	3%	7%	1.01	24.01	1.63	184,241

2015-16 Other Reported Data

County	Paratransit/Deviated Fixed Route/ School Brd Head Count	Fixed Route Head Count	Unduplicated Pass Head Count	Unmet Trip Requests	Medical Unmet Trip Requests	Employment Unmet Trip Requests	Educ/Training Unmet Trip Requests
Alachua	1,216	0	1,216	2	0	0	0
Baker	843	0	843	221	221	0	0
Bay	968	0	968	0	0	0	0
Bradford	523	0	523	24	0	0	0
Brevard	15,955	1,764	17,719	27	18	0	4
Broward	10,389	4,863	15,252	1,240	92	18	626
Calhoun	464	0	464	0	0	0	0
Charlotte	1,305	0	1,305	1,159	538	177	59
Citrus	10,670	0	10,670	541	110	88	11
Clay	2,977	0	2,977	105	2	42	12
Collier	1,039	0	1,039	18	0	0	5
Columbia	417	0	417	36	29	1	1
Desoto	1,151	0	1,151	0	0	0	0
Dixie	405	0	405	0	0	0	0
Duval	4,290	0	4,290	0	0	0	0
Escambia	1,315	0	1,315	308	0	0	0
Flagler	8,035	0	8,035	166	9	54	3
Franklin	159	0	159	0	0	0	0
Gadsden	2,338	0	2,338	0	0	0	0
Gilchrist	356	0	356	0	0	0	0
Glades	100	0	100	32	32	0	0
Gulf	422	0	422	36	4	22	8
Hamilton	71	0	71	7	6	0	0
Hardee	201	0	201	0	0	0	0
Hendry	283	0	283	82	82	0	0
Hernando	2,759	0	2,759	217	25	0	18
Highlands	1,101	0	1,101	0	0	0	0
Hillsborough	14,452	10,190	24,642	511	352	24	12
Holmes	1,040	0	1,040	42	31	9	2
Indian River	1,566	0	1,566	1,235	751	484	0
Jackson	1,125	0	1,125	37	37	0	0
Jefferson	381	0	381	7	0	7	0
Lafayette	282	0	282	10	0	0	0
Lake	7,850	0	7,850	549	549	0	0

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2015-16 Other Reported Data

County	Paratransit/Deviated Fixed Route/ School Brd Head Count	Fixed Route Head Count	Unduplicated Pass Head Count	Unmet Trip Requests	Medical Unmet Trip Requests	Employment Unmet Trip Requests	Educ/Training Unmet Trip Requests
Lee	5,219	0	5,219	684	534	0	65
Leon	2,348	2,036	4,384	38	6	8	7
Levy	485	0	485	26	0	12	11
Liberty	1,428	0	1,428	8	4	3	1
Madison	614	0	614	12	0	0	0
Manatee	2,292	5,050	7,342	2,335	1,662	12	86
Marion	3,224	0	3,224	553	490	1	8
Martin	650	0	650	332	125	23	56
Miami-Dade	179,465	325,362	504,827	597,192	2,589	0	17
Monroe	1,058	124	1,182	0	0	0	0
Nassau	1,201	0	1,201	319	173	75	15
Okaloosa	3,761	369	4,130	1,090	717	229	66
Okeechobee	256	0	256	0	0	0	0
Orange	32,230	1,863	34,093	45,837	28,173	2,693	9,523
Osceola	6,485	375	6,860	9,222	5,668	542	1,916
Palm Beach	11,075	1,244	12,319	0	0	0	0
Pasco	3,074	1,223	4,297	0	0	0	0
Pinellas	19,743	10,619	30,362	198	102	48	0
Polk	3,006	10,403	13,409	1,208	31	3	0
Putnam	13,650	0	13,650	0	0	0	0
Saint Johns	4,509	0	4,509	2	2	0	0
Saint Lucie	17,665	6,630	24,295	36,436	0	26,813	4,871
Santa Rosa	637	0	637	97	45	8	0
Sarasota	3,990	552	4,542	12,253	0	2,328	5,759
Seminole	8,585	496	9,081	12,208	7,504	717	2,536
Sumter	1,543	0	1,543	0	0	0	0
Suwannee	253	0	253	22	19	0	0
Taylor	804	0	804	0	0	0	0
Union	319	0	319	30	0	0	0
Volusia	5,670	17,407	23,077	0	0	0	0
Wakulla	439	0	439	0	0	0	0
Walton	1,146	0	1,146	144	61	31	5
Washington	760	0	760	74	32	21	21
Totals	434,032	400,570	834,602	726,932	50,825	34,493	25,724

Continued on the next page (Other Reported Data page 2 of 4)

2015-16 Other Reported Data

County	Nutritional Unmet Trip Requests	Life Sust/Other Unmet Trip Requests	Reason Denied-Lack of Funding	Reason Denied-Lack of Vehicle Available	Reason Denied-Lack of Driver Available	Reason Denied-Other	Passenger No-Shows	Complaints	Commendations
Alachua	0	2	0	0	0	2	8,746	52	93
Baker	0	0	0	0	0	221	19	0	0
Bay	0	0	0	0	0	0	4,078	15	9
Bradford	0	24	0	0	0	0	171	2	0
Brevard	0	5	0	0	0	0	9,917	6	85
Broward	146	358	82	1,040	69	49	30,003	2,420	953
Calhoun	0	0	0	0	0	0	36	0	1
Charlotte	77	308	0	0	1,159	0	2,058	124	0
Citrus	118	214	0	0	0	0	6,592	7	10
Clay	49	0	32	0	0	42	1,251	22	11
Collier	0	13	0	0	0	0	397	6	5
Columbia	0	5	0	0	0	35	417	5	9
Desoto	0	0	0	0	0	0	590	1	1
Dixie	0	0	0	0	0	0	60	1	0
Duval	0	0	0	0	0	0	15,047	1,138	914
Escambia	0	308	308	0	0	0	4,048	19	24
Flagler	3	97	0	0	0	0	1,467	5	0
Franklin	0	0	0	0	0	0	88	0	0
Gadsden	0	0	0	0	0	0	3,280	9	0
Gilchrist	0	0	0	0	0	0	13	0	0
Glades	0	0	0	0	0	0	61	2	0
Gulf	2	0	0	19	8	12	93	1	1
Hamilton	0	1	0	0	0	7	85	0	3
Hardee	0	0	0	0	0	0	463	0	2
Hendry	0	0	82	0	0	0	871	4	2
Hernando	0	174	0	0	0	0	308	6	93
Highlands	0	0	0	0	0	0	3,217	11	2
Hillsborough	81	42	0	0	0	0	6,973	236	321
Holmes	0	0	0	0	0	0	66	2	0
Indian River	0	0	0	1,235	0	0	1,032	11	18
Jackson	0	0	0	0	37	0	530	0	0
Jefferson	0	0	0	0	0	0	226	0	1
Lafayette	0	0	0	0	0	0	10	3	0
Lake	0	0	0	300	249	0	4,753	29	2

Continued on the next page (Other Reported Data page 3 of 4)

2015-16 Other Reported Data

County	Nutritional Unmet Trip Requests	Life Sust/Other Unmet Trip Requests	Reason Denied-Lack of Funding	Reason Denied-Lack of Vehicle Available	Reason Denied-Lack of Driver Available	Reason Denied-Other	Passenger No-Shows	Complaints	Commendations
Lee	85	0	684	0	0	0	6,989	56	98
Leon	11	6	0	0	0	38	2,902	5	4
Levy	0	3	0	0	23	3	780	0	13
Liberty	0	0	0	2	6	0	111	1	4
Madison	0	12	0	0	4	8	407	0	0
Manatee	447	128	86	34	2,197	18	595	39	59
Marion	11	43	0	0	0	0	2,774	13	2
Martin	25	103	332	0	0	0	3	21	77
Miami-Dade	0	594,586	0	0	0	0	12,075	50	0
Monroe	0	0	0	0	0	0	425	0	2
Nassau	53	3	0	0	0	0	1,816	1	0
Okaloosa	5	73	0	66	536	11	2,465	20	3
Okeechobee	0	0	0	0	0	0	1,346	3	2
Orange	1,516	3,932	0	0	0	0	33,393	88	116
Osceola	305	791	0	0	0	0	6,719	18	24
Palm Beach	0	0	0	0	0	0	14,856	792	1,806
Pasco	0	0	0	0	0	0	1,101	12	18
Pinellas	0	48	0	0	0	0	14,075	99	13
Polk	0	1,174	0	16	1,174	18	6,611	99	16
Putnam	0	0	0	0	0	0	2,174	13	1
Saint Johns	0	0	0	0	0	0	299	3	6
Saint Lucie	4,752	0	0	0	0	0	2,538	8	19
Santa Rosa	0	44	0	0	97	0	1,213	2	1
Sarasota	1,593	2,573	0	0	0	0	1,462	103	12
Seminole	404	1,047	0	0	0	0	8,895	24	31
Sumter	0	0	0	0	0	0	409	2	142
Suwannee	0	3	0	0	0	22	271	6	6
Taylor	0	0	0	0	0	0	227	0	0
Union	0	0	0	0	0	0	32	0	0
Volusia	0	0	0	0	0	0	7,491	291	393
Wakulla	0	0	0	0	0	0	363	0	0
Walton	6	41	0	0	0	0	161	2	0
Washington	0	0	0	0	0	0	105	2	0
Totals	9,689	606,161	1,606	2,712	5,559	486	242,049	5,910	5,428

(Other Reported Data page 4 of 4)

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2016 County Summaries

County: Alachua
 CTC: MV Transportation, Inc.
 Contact: Edward I. Griffin
 3713 SW 42nd St Suite 3
 Gainesville, FL 32608
 352-375-2784
 Email: egriffin@mvtransit.com

<u>Demographics</u>	<u>Number</u>
Total County Population	259,964
Potential TD Population	105,236
UDPHC	1,216



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	75,356	70,958	66,789
Non-Ambulatory	34,666	30,598	29,274
Stretcher	735	1,001	549
School Board	0	0	0
TOTAL TRIPS	110,757	102,557	96,612

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	1,251,752	1,439,611	1,325,073
Revenue Miles	1,242,002	1,261,101	1,124,876
Roadcalls	36	40	35
Accidents	15	21	18
Vehicles	43	43	42
Driver Hours	110,240	85,827	82,460

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	77,626	66,804	57,239
Employment	13,743	11,487	10,229
Ed/Train/DayCare	1,325	1,708	2,656
Nutritional	1,478	1,554	1,592
Life-Sustaining/Other	16,585	21,004	24,896
TOTAL TRIPS	110,757	102,557	96,612

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$3,075,100	\$3,008,297	\$2,618,026
Revenues	\$3,372,245	\$3,147,636	\$2,818,781
Commendations	67	69	93
Complaints	29	56	52
Passenger No-Shows	10,154	11,279	8,746
Unmet Trip Requests	0	39	2

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	20,481	18,087	17,607
AHCA	33,093	23,876	21,150
APD	0	0	0
DOEA	422	541	232
DOE	0	0	0
Other	56,761	60,053	57,623
TOTAL TRIPS	110,757	102,557	96,612

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	1.20	1.46	1.36
Miles between Roadcalls	34,771	35,990	37,859
Avg. Trips per Driver Hour	1.00	1.19	1.17
Avg. Trips per Para Pass.	78.11	80.63	79.45
Cost per Trip	27.76	29.33	27.10
Cost per Paratransit Trip	27.76	29.33	27.10
Cost per Driver Hour	27.89	35.05	31.75
Cost per Total Mile	2.46	2.09	1.98

County: Baker
 CTC: Baker County Council On Aging, Inc.
 Contact: TiffanyShrull
 P.O. Box 1559
 Macclenny, FL 32063
 904-259-9315
 Email: tshrull@bakercoa.org

Demographics	Number
Total County Population	27,420
Potential TD Population	9,277
UDPHC	843



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	3,635	7,245	7,159
Ambulatory	14,359	16,954	19,098
Non-Ambulatory	3,597	3,902	4,452
Stretcher	9	0	0
School Board	0	0	0
TOTAL TRIPS	21,600	28,101	30,709

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	7,540	9,805	9,586
Employment	1,677	6,712	2,676
Ed/Train/DayCare	4	7,277	6,444
Nutritional	3,782	3,624	5,641
Life-Sustaining/Other	8,597	683	6,362
TOTAL TRIPS	21,600	28,101	30,709

Passenger Trips By Funding Source	2014	2015	2016
CTD	8,810	3,541	5,712
AHCA	2,705	4,392	5,066
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	10,085	20,168	19,931
TOTAL TRIPS	21,600	28,101	30,709

Vehicle Data	2014	2015	2016
Vehicle Miles	353,108	394,240	340,314
Revenue Miles	305,493	372,420	293,607
Roadcalls	8	11	19
Accidents	1	1	7
Vehicles	14	17	19
Driver Hours	18,558	24,641	27,273

Financial and General Data	2014	2015	2016
Expenses	\$752,283	\$800,482	\$923,368
Revenues	\$756,240	\$1,044,743	\$970,196
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	49	9	19
Unmet Trip Requests	1	30	221

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.28	0.25	2.06
Miles between Roadcalls	44,139	35,840	17,911
Avg. Trips per Driver Hour	1.16	1.14	1.13
Avg. Trips per Para Pass.	35.76	34.35	36.43
Cost per Trip	34.83	28.49	30.07
Cost per Paratransit Trip	34.83	28.49	30.07
Cost per Driver Hour	40.54	32.49	33.86
Cost per Total Mile	2.13	2.03	2.71

County: Bay
 CTC: Bay County Board of County Commissioners
 Contact: Angela L. Bradley
 840 W. 11th Street
 Panama City, FL 32401
 850-248-8248
 Email: abradley@baycountyfl.gov

Demographics	Number
Total County Population	181,635
Potential TD Population	72,613
UDPHC	968



Trips By Type of Service	2014*	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	207	103
Ambulatory	88,765	103,056	110,406
Non-Ambulatory	11,180	28,354	22,300
Stretcher	633	337	42
School Board	0	0	0
TOTAL TRIPS	100,578	131,954	132,851

Passenger Trips By Trip Purpose	2014*	2015	2016
Medical	42,152	17,406	22,659
Employment	9,432	2,022	4,814
Ed/Train/DayCare	41,839	32,006	33,648
Nutritional	6,747	8,900	8,296
Life-Sustaining/Other	408	71,620	63,434
TOTAL TRIPS	100,578	131,954	132,851

Passenger Trips By Funding Source	2014*	2015	2016
CTD	9,459	29,185	27,649
AHCA	18,203	8,839	0
APD	24,200	50,993	54,941
DOEA	6,559	8,387	7,899
DOE	0	0	0
Other	42,157	34,550	42,362
TOTAL TRIPS	100,578	131,954	132,851

Vehicle Data	2014*	2015	2016
Vehicle Miles	296,917	516,493	468,081
Revenue Miles	225,813	422,650	380,265
Roadcalls	12	24	22
Accidents	4	16	5
Vehicles	30	31	27
Driver Hours	39,849	43,956	47,576

Financial and General Data	2014*	2015	2016
Expenses	\$1,102,574	\$1,691,770	\$1,363,396
Revenues	\$2,495,728	\$2,214,683	\$1,676,636
Commendations	0	10	9
Complaints	27	24	15
Passenger No-Shows	48	2,695	4,078
Unmet Trip Requests	28	0	0

Performance Measures	2014*	2015	2016
Accidents per 100,000 Miles	1.35	3.10	1.07
Miles between Roadcalls	24,743	21,521	21,276
Avg. Trips per Driver Hour	2.52	3.00	2.79
Avg. Trips per Para Pass.	49.79	103.25	137.24
Cost per Trip	10.96	12.82	10.26
Cost per Paratransit Trip	10.96	12.82	10.26
Cost per Driver Hour	27.67	38.49	28.66
Cost per Total Mile	3.71	3.28	2.91

*Tri-County was the CTC

County: Bradford
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 P.O. Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mattpearson@suwanneeec.net

Demographics	Number
Total County Population	26,928
Potential TD Population	10,230
UDPHC	523



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	19,916	20,696	22,283
Non-Ambulatory	2,185	1,957	2,107
Stretcher	102	99	107
School Board	0	0	0
TOTAL TRIPS	22,203	22,752	24,497

Vehicle Data	2014	2015	2016
Vehicle Miles	216,187	215,244	197,016
Revenue Miles	185,186	185,365	170,630
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	14	14	12
Driver Hours	20,005	20,665	19,687

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	8,056	7,777	8,955
Employment	0	0	0
Ed/Train/DayCare	12,369	13,365	13,988
Nutritional	1,530	1,390	1,324
Life-Sustaining/Other	248	220	230
TOTAL TRIPS	22,203	22,752	24,497

Financial and General Data	2014	2015	2016
Expenses	\$687,727	\$467,069	\$571,139
Revenues	\$601,554	\$552,849	\$659,198
Commendations	0	0	0
Complaints	3	3	2
Passenger No-Shows	174	164	171
Unmet Trip Requests	21	23	24

Passenger Trips By Funding Source	2014	2015	2016
CTD	4,513	4,667	5,671
AHCA	3,543	3,628	3,891
APD	12,369	13,365	13,611
DOEA	1,777	1,092	1,324
DOE	0	0	0
Other	1	0	0
TOTAL TRIPS	22,203	22,752	24,497

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	0
Avg. Trips per Driver Hour	1.11	1.10	1.24
Avg. Trips per Para Pass.	48.91	45.32	46.84
Cost per Trip	30.97	20.53	23.31
Cost per Paratransit Trip	30.97	20.53	23.31
Cost per Driver Hour	34.38	22.60	29.01
Cost per Total Mile	3.18	2.17	2.90

County: Brevard
 CTC: Space Coast Area Transit
 Contact: Jim Liesenfelt
 401 South Varr Ave
 Cocoa, FL 32922
 321-635-7815
 Email: jim.liesenfelt@brevardcounty.us

<u>Demographics</u>	<u>Number</u>
Total County Population	568,088
Potential TD Population	265,784
UDPHC	17,719



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	451,522	428,640	392,427
Deviated FR	0	0	0
Ambulatory	598,030	603,454	566,138
Non-Ambulatory	14,883	15,832	15,765
Stretcher	0	0	0
School Board	11,990	12,595	18,478
TOTAL TRIPS	1,076,425	1,060,521	992,808

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	2,879,511	2,755,511	2,623,775
Revenue Miles	2,619,791	2,471,139	2,360,285
Roadcalls	53	41	38
Accidents	37	29	25
Vehicles	219	196	183
Driver Hours	125,875	118,433	122,928

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	109,516	110,602	105,627
Employment	420,665	342,162	307,028
Ed/Train/DayCare	221,865	267,880	252,422
Nutritional	27,654	23,367	21,987
Life-Sustaining/Other	296,725	316,510	305,744
TOTAL TRIPS	1,076,425	1,060,521	992,808

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$4,862,409	\$5,469,261	\$4,510,173
Revenues	\$5,972,971	\$5,377,847	\$5,078,109
Commendations	159	128	85
Complaints	12	8	6
Passenger No-Shows	11,482	10,318	9,917
Unmet Trip Requests	41	35	27

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	65,013	70,656	69,524
AHCA	0	0	0
APD	31,066	34,957	40,104
DOEA	30,162	27,974	27,351
DOE	81,160	62,000	22,224
Other	869,024	864,934	833,605
TOTAL TRIPS	1,076,425	1,060,521	992,808

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	1.28	1.05	0.95
Miles between Roadcalls	54,330	67,208	69,047
Avg. Trips per Driver Hour	4.96	5.34	4.88
Avg. Trips per Para Pass.	40.08	41.19	37.63
Cost per Trip	4.52	5.16	4.54
Cost per Paratransit Trip	7.68	8.57	7.47
Cost per Driver Hour	38.15	45.71	36.47
Cost per Total Mile	1.67	1.96	1.71

County:	Broward	<u>Demographics</u>	<u>Number</u>
CTC:	Broward County Board of County Commissioners		
Contact:	Paul Strobis	Total County Population	1,896,425
	1 N. University Drive, Suite 3100A		
	Plantation, FL 33324	Potential TD Population	748,531
	954-357-8321		
Email:	pstrobis@broward.org	UDPHC	15,252



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	206,447	195,060	271,829
Deviated FR	23,360	47,126	0
Ambulatory	807,160	728,852	947,041
Non-Ambulatory	194,747	188,231	217,125
Stretcher	0	0	0
School Board	52,929	35,493	33,957
TOTAL TRIPS	1,284,643	1,194,762	1,469,952

Vehicle Data	2014	2015	2016
Vehicle Miles	9,027,790	9,877,158	11,667,330
Revenue Miles	7,232,366	7,751,312	9,204,766
Roadcalls	61	209	286
Accidents	140	122	406
Vehicles	520	799	429
Driver Hours	475,639	583,678	722,119

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	127,599	114,764	160,671
Employment	78,916	94,305	51,605
Ed/Train/DayCare	320,829	329,666	473,203
Nutritional	198,720	201,586	265,099
Life-Sustaining/Other	558,579	454,441	519,374
TOTAL TRIPS	1,284,643	1,194,762	1,469,952

Financial and General Data	2014	2015	2016
Expenses	\$24,769,603	\$22,343,278	\$27,643,937
Revenues	\$28,305,833	\$25,364,752	\$26,451,243
Commendations	573	499	953
Complaints	4,640	5,153	2,420
Passenger No-Shows	20,137	39,623	30,003
Unmet Trip Requests	9,658	2,626	1,240

Passenger Trips By Funding Source	2014	2015	2016
CTD	208,933	217,870	254,953
AHCA	50,603	59,322	64,117
APD	72,783	85,361	95,189
DOEA	67,131	42,711	26,506
DOE	36,127	45,301	41,005
Other	849,066	744,197	988,182
TOTAL TRIPS	1,284,643	1,194,762	1,469,952

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	1.55	1.24	3.48
Miles between Roadcalls	147,997	47,259	40,795
Avg. Trips per Driver Hour	2.27	1.71	1.66
Avg. Trips per Para Pass.	123.90	92.69	115.33
Cost per Trip	19.28	18.70	18.81
Cost per Paratransit Trip	22.88	22.33	22.41
Cost per Driver Hour	51.87	38.24	37.18
Cost per Total Mile	2.73	2.26	2.30

County: Calhoun
 CTC: Calhoun County Senior Citizens
 Contact: Marilyn Russell
 16859 NE Cayson St
 Blountstown, FL 32424
 850-674-4163
 Email: senior1@gtcom.net

Demographics	Number
Total County Population	14,462
Potential TD Population	6,248
UDPHC	464



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	6,937	8,472	9,918
Non-Ambulatory	1,665	1,334	1,438
Stretcher	82	37	95
School Board	0	0	0
TOTAL TRIPS	8,684	9,843	11,451

Vehicle Data	2014	2015	2016
Vehicle Miles	150,848	218,585	252,166
Revenue Miles	124,031	173,115	200,352
Roadcalls	4	4	3
Accidents	0	0	2
Vehicles	13	13	15
Driver Hours	9,360	9,360	13,520

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	4,960	5,791	7,635
Employment	946	902	846
Ed/Train/DayCare	764	907	736
Nutritional	1,551	1,420	1,653
Life-Sustaining/Other	463	823	581
TOTAL TRIPS	8,684	9,843	11,451

Financial and General Data	2014	2015	2016
Expenses	\$511,142	\$486,610	\$588,976
Revenues	\$539,732	\$542,984	\$655,742
Commendations	1	1	1
Complaints	0	0	0
Passenger No-Shows	29	42	36
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2014	2015	2016
CTD	3,204	2,634	3,539
AHCA	1,939	198	5,851
APD	1,499	1,539	1,339
DOEA	1,454	1,530	680
DOE	0	0	0
Other	588	3,942	42
TOTAL TRIPS	8,684	9,843	11,451

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.00	0.00	0.79
Miles between Roadcalls	37,712	54,646	84,055
Avg. Trips per Driver Hour	0.93	1.05	0.85
Avg. Trips per Para Pass.	19.65	20.05	24.68
Cost per Trip	58.86	49.44	51.43
Cost per Paratransit Trip	58.86	49.44	51.43
Cost per Driver Hour	54.61	51.99	43.56
Cost per Total Mile	3.39	2.23	2.34

County: Charlotte
 CTC: Charlotte County BOCC Transit Division
 Contact: Jerry Livingston
 25490 Airport Road
 Punta Gorda, FL 33950
 941-764-5502
 Email: jerry.livingston@charlotecountyfl.gov

Demographics	Number
Total County Population	173,115
Potential TD Population	133,659
UDPHC	1,305



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	81,498	61,186	69,683
Non-Ambulatory	6,376	4,051	5,870
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	87,874	65,237	75,553

Vehicle Data	2014	2015	2016
Vehicle Miles	394,323	434,531	516,678
Revenue Miles	329,837	363,138	442,132
Roadcalls	56	57	56
Accidents	0	1	1
Vehicles	39	35	36
Driver Hours	41,775	29,094	34,938

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	29,204	12,537	15,128
Employment	961	3,671	7,534
Ed/Train/DayCare	24,106	22,564	21,197
Nutritional	10,357	12,472	14,457
Life-Sustaining/Other	23,246	13,993	17,237
TOTAL TRIPS	87,874	65,237	75,553

Financial and General Data	2014	2015	2016
Expenses	\$1,988,243	\$1,577,330	\$1,737,952
Revenues	\$1,988,243	\$1,581,664	\$1,737,952
Commendations	8	27	0
Complaints	67	209	124
Passenger No-Shows	865	1,140	2,058
Unmet Trip Requests	229	407	1,159

Passenger Trips By Funding Source	2014	2015	2016
CTD	48,550	40,983	48,015
AHCA	11,185	0	0
APD	0	0	0
DOEA	7,605	7,499	7,295
DOE	0	0	0
Other	20,534	16,755	20,243
TOTAL TRIPS	87,874	65,237	75,553

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.00	0.23	0.19
Miles between Roadcalls	7,041	7,623	9,226
Avg. Trips per Driver Hour	2.10	2.24	2.16
Avg. Trips per Para Pass.	12.21	71.61	57.90
Cost per Trip	22.63	24.18	23.00
Cost per Paratransit Trip	22.63	24.18	23.00
Cost per Driver Hour	47.59	54.21	49.74
Cost per Total Mile	5.04	3.63	3.36

County: Citrus
 CTC: Citrus County Transit
 Contact: Lon Frye
 1300 S Lecanto Highway,
 Lecanto, FL 34461
 352-527-7634
 Email: Lon.Frye@citrusbocc.com

<u>Demographics</u>	<u>Number</u>
Total County Population	141,058
Potential TD Population	102,227
UDPHC	10,670



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	0	0	0
Deviated FR	51,419	70,457	64,011
Ambulatory	178,579	119,360	126,573
Non-Ambulatory	14,434	12,850	9,943
Stretcher	133	4	0
School Board	0	0	0
TOTAL TRIPS	244,565	202,671	200,527

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	738,418	1,081,522	931,068
Revenue Miles	672,544	993,184	536,965
Roadcalls	31	6	27
Accidents	5	7	7
Vehicles	67	75	65
Driver Hours	70,154	75,544	83,309

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	30,746	14,679	14,674
Employment	35,233	14,554	24,952
Ed/Train/DayCare	121,110	73,894	67,673
Nutritional	13,683	13,694	12,910
Life-Sustaining/Other	43,793	85,850	80,318
TOTAL TRIPS	244,565	202,671	200,527

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$3,092,035	\$3,357,565	\$2,561,950
Revenues	\$2,304,341	\$1,995,187	\$2,359,707
Commendations	19	24	10
Complaints	17	13	7
Passenger No-Shows	1,399	4,857	6,592
Unmet Trip Requests	500	582	541

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	22,691	21,202	19,274
AHCA	8,878	546	0
APD	152,973	103,656	110,363
DOEA	8,181	6,512	6,621
DOE	0	0	0
Other	51,842	70,755	64,269
TOTAL TRIPS	244,565	202,671	200,527

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	0.68	0.65	0.75
Miles between Roadcalls	23,820	180,254	34,484
Avg. Trips per Driver Hour	3.49	2.68	2.41
Avg. Trips per Para Pass.	17.60	21.17	18.79
Cost per Trip	12.64	16.57	12.78
Cost per Paratransit Trip	12.64	16.57	12.78
Cost per Driver Hour	44.07	44.45	30.75
Cost per Total Mile	4.19	3.10	2.75

County:	Clay	<u>Demographics</u>	<u>Number</u>
CTC:	Clay County Council on Aging, Inc.		
Contact:	Sheryl Hartzog / Robert DeYo	Total County Population	203,967
	604 Walnut Street		
	Green Cove Springs, Florida, FL 32043	Potential TD Population	66,479
	904-531-5029		
Email:	sherylh@claycco.org / bobd@claycco.org	UDPHC	2,977



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	59,584	58,727	52,952
Ambulatory	73,591	55,533	59,630
Non-Ambulatory	20,072	22,967	20,660
Stretcher	116	0	0
School Board	0	0	0
TOTAL TRIPS	153,363	137,227	133,242

Passenger Trips By Trip Purpose			
Medical	32,365	33,103	35,266
Employment	65,305	62,520	58,432
Ed/Train/DayCare	27,950	21,773	23,222
Nutritional	18,534	19,614	15,698
Life-Sustaining/Other	9,209	217	624
TOTAL TRIPS	153,363	137,227	133,242

Passenger Trips By Funding Source			
CTD	20,160	26,511	26,063
AHCA	25,051	19,001	22,149
APD	16,969	11,996	13,093
DOEA	13,640	11,675	7,781
DOE	127	613	234
Other	77,416	67,431	63,922
TOTAL TRIPS	153,363	137,227	133,242

Vehicle Data	2014	2015	2016
Vehicle Miles	1,162,515	1,153,589	1,071,941
Revenue Miles	940,478	1,036,754	971,015
Roadcalls	20	29	9
Accidents	3	4	3
Vehicles	51	41	46
Driver Hours	82,327	74,142	78,336

Financial and General Data			
Expenses	\$2,225,444	\$2,326,739	\$2,480,462
Revenues	\$2,313,750	\$2,559,575	\$2,823,444
Commendations	19	14	11
Complaints	22	23	22
Passenger No-Shows	1,410	1,813	1,251
Unmet Trip Requests	212	85	105

Performance Measures			
Accidents per 100,000 Miles	0.26	0.35	0.28
Miles between Roadcalls	58,126	39,779	119,105
Avg. Trips per Driver Hour	1.86	1.85	1.70
Avg. Trips per Para Pass.	68.31	58.30	44.76
Cost per Trip	14.51	16.96	18.62
Cost per Paratransit Trip	14.51	16.96	18.62
Cost per Driver Hour	27.03	31.38	31.66
Cost per Total Mile	1.91	2.02	2.31

County:	Collier	<u>Demographics</u>	<u>Number</u>
CTC:	Collier County Board of County Commissioners		
Contact:	Michelle E. Arnold	Total County Population	357,305
	3299 Tamiami Trail East #103		
	Naples, FL 34112	Potential TD Population	161,758
	239-252-5841		
Email:	michellearnold@colliergov.net	UDPHC	1,039



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	65,840	72,218	83,845
Non-Ambulatory	18,625	22,030	24,528
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	84,465	94,248	108,373

Vehicle Data	2014	2015	2016
Vehicle Miles	1,150,405	1,141,826	1,269,393
Revenue Miles	986,938	967,178	1,091,651
Roadcalls	38	33	20
Accidents	10	13	15
Vehicles	23	23	26
Driver Hours	59,750	74,306	62,164

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	47,826	51,638	53,160
Employment	9,334	10,371	11,844
Ed/Train/DayCare	5,049	5,354	4,224
Nutritional	11,164	15,856	16,416
Life-Sustaining/Other	11,092	11,029	22,729
TOTAL TRIPS	84,465	94,248	108,373

Financial and General Data	2014	2015	2016
Expenses	\$3,272,256	\$3,761,264	\$3,994,504
Revenues	\$4,017,827	\$4,083,809	\$4,134,320
Commendations	12	10	5
Complaints	16	20	6
Passenger No-Shows	2,332	600	397
Unmet Trip Requests	29	23	18

Passenger Trips By Funding Source	2014	2015	2016
CTD	38,426	29,313	24,229
AHCA	0	0	0
APD	0	0	0
DOEA	1,067	981	4
DOE	0	0	0
Other	44,972	63,954	84,140
TOTAL TRIPS	84,465	94,248	108,373

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.87	1.14	1.18
Miles between Roadcalls	30,274	34,601	63,470
Avg. Trips per Driver Hour	1.41	1.27	1.74
Avg. Trips per Para Pass.	90.05	94.53	104.31
Cost per Trip	38.74	39.91	36.86
Cost per Paratransit Trip	38.74	39.91	36.86
Cost per Driver Hour	54.77	50.62	64.26
Cost per Total Mile	2.84	3.29	3.15

County: Columbia
 CTC: Suwannee Valley Transit Authority
 Contact: Larry Sessions/Felonzie Raggins
 1907 Voyles Street, S.W.
 Live Oak, FL 32064
 386-362-5332
 Email: larry.sessions@ridesvta.com

Demographics	Number
Total County Population	68,348
Potential TD Population	26,775
UDPHC	417



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	51,949	20,975	27,051
Non-Ambulatory	6,005	2,469	3,392
Stretcher	252	2	0
School Board	0	0	0
TOTAL TRIPS	58,206	23,446	30,443

Vehicle Data	2014	2015	2016
Vehicle Miles	633,993	320,073	294,606
Revenue Miles	436,492	273,783	236,484
Roadcalls	2	0	1
Accidents	0	2	2
Vehicles	26	24	19
Driver Hours	30,827	16,512	23,316

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	49,571	11,191	9,830
Employment	4,515	5,015	5,390
Ed/Train/DayCare	576	56	8,116
Nutritional	6	2,618	1,810
Life-Sustaining/Other	3,538	4,566	5,297
TOTAL TRIPS	58,206	23,446	30,443

Financial and General Data	2014	2015	2016
Expenses	\$1,863,948	\$656,707	\$1,112,281
Revenues	\$1,472,658	\$890,819	\$959,740
Commendations	3	6	9
Complaints	10	8	5
Passenger No-Shows	1,437	343	417
Unmet Trip Requests	12	14	36

Passenger Trips By Funding Source	2014	2015	2016
CTD	12,582	11,965	13,974
AHCA	40,112	2,574	138
APD	1,906	2,568	3,372
DOEA	0	2,542	9,275
DOE	0	5	1
Other	3,606	3,792	3,683
TOTAL TRIPS	58,206	23,446	30,443

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.00	0.62	0.68
Miles between Roadcalls	316,997	0	294,606
Avg. Trips per Driver Hour	1.89	1.42	1.31
Avg. Trips per Para Pass.	68.80	40.35	73.00
Cost per Trip	32.02	28.01	36.54
Cost per Paratransit Trip	32.02	28.01	36.54
Cost per Driver Hour	60.46	39.77	47.70
Cost per Total Mile	2.94	2.05	3.78

County: Desoto
 CTC: MV Contract Transportation
 Contact: Kelly Kirk Brooks
 4650 US 27 S
 Sebring, FL 33870
 863-382-6004
 Email: kelly.kirkbrooks@mvtransit.com

Demographics	Number
Total County Population	35,458
Potential TD Population	18,038
UDPHC	1,151



Trips By Type of Service	2014*	2015*	2016*
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	19,546	8,166	6,638
Non-Ambulatory	4,686	2,585	2,253
Stretcher	64	8	1
School Board	0	0	0
TOTAL TRIPS	24,296	10,759	8,892

Vehicle Data	2014*	2015*	2016*
Vehicle Miles	407,102	114,381	144,373
Revenue Miles	349,282	99,093	124,328
Roadcalls	3	8	6
Accidents	4	1	1
Vehicles	20	20	23
Driver Hours	45,890	44,845	35,360

Passenger Trips By Trip Purpose	2014*	2015*	2016*
Medical	13,714	5,038	4,487
Employment	3,309	597	391
Ed/Train/DayCare	1,195	674	64
Nutritional	850	3	50
Life-Sustaining/Other	5,228	4,447	3,900
TOTAL TRIPS	24,296	10,759	8,892

Financial and General Data	2014*	2015*	2016*
Expenses	\$810,096	\$1,081,079	\$372,384
Revenues	\$839,738	\$428,089	\$386,575
Commendations	12	12	1
Complaints	19	18	1
Passenger No-Shows	664	473	590
Unmet Trip Requests	275	0	0

Passenger Trips By Funding Source	2014*	2015*	2016*
CTD	6,978	5,029	5,522
AHCA	12,163	895	358
APD	0	0	0
DOEA	292	55	50
DOE	2	106	0
Other	4,861	4,674	2,962
TOTAL TRIPS	24,296	10,759	8,892

Performance Measures	2014*	2015*	2016*
Accidents per 100,000 Miles	0.98	0.87	0.69
Miles between Roadcalls	135,701	14,298	24,062
Avg. Trips per Driver Hour	0.53	0.24	0.25
Avg. Trips per Para Pass.	34.61	35.86	7.73
Cost per Trip	33.34	100.48	41.88
Cost per Paratransit Trip	33.34	100.48	41.88
Cost per Driver Hour	17.65	24.11	10.53
Cost per Total Mile	1.99	9.45	2.58

*Transdev was the CTC till 12/30/2015

County: Dixie
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 P.O. Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mattpearson@suwanneec.net

Demographics	Number
Total County Population	16,203
Potential TD Population	9,390
UDPHC	405



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	5,737	5,767	5,322
Non-Ambulatory	749	760	701
Stretcher	122	124	115
School Board	0	0	0
TOTAL TRIPS	6,608	6,651	6,138

Vehicle Data	2014	2015	2016
Vehicle Miles	116,487	119,852	93,992
Revenue Miles	104,253	109,314	72,660
Roadcalls	1	1	3
Accidents	0	0	0
Vehicles	9	10	9
Driver Hours	7,508	7,883	8,671

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	5,996	6,017	5,544
Employment	0	0	0
Ed/Train/DayCare	0	0	0
Nutritional	572	596	555
Life-Sustaining/Other	40	38	39
TOTAL TRIPS	6,608	6,651	6,138

Financial and General Data	2014	2015	2016
Expenses	\$301,137	\$263,438	\$324,737
Revenues	\$427,324	\$423,851	\$472,823
Commendations	0	0	0
Complaints	1	1	1
Passenger No-Shows	64	69	60
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2014	2015	2016
CTD	3,759	3,497	3,455
AHCA	2,236	2,836	2,127
APD	0	0	0
DOEA	612	317	555
DOE	0	0	0
Other	1	1	1
TOTAL TRIPS	6,608	6,651	6,138

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	116,487	119,852	31,331
Avg. Trips per Driver Hour	0.88	0.84	0.71
Avg. Trips per Para Pass.	19.21	18.95	15.16
Cost per Trip	45.57	39.61	52.91
Cost per Paratransit Trip	45.57	39.61	52.91
Cost per Driver Hour	40.11	33.42	37.45
Cost per Total Mile	2.59	2.20	3.45

County: Duval
 CTC: Jacksonville Transportation Authority
 Contact: Helen Perez
 100 N Myrtle Ave, Building G
 Jacksonville, FL 32202
 904-265-8939
 Email: hperez@jtafla.com

<u>Demographics</u>	<u>Number</u>
Total County Population	913,010
Potential TD Population	325,418
UDPHC	4,290



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	256,681	248,752	239,964
Non-Ambulatory	108,195	93,927	97,607
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	364,876	342,679	337,571

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	4,610,640	4,707,251	4,665,982
Revenue Miles	4,027,742	4,145,860	4,102,704
Roadcalls	478	281	89
Accidents	54	19	21
Vehicles	97	97	99
Driver Hours	271,016	346,320	289,120

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	76,565	76,967	73,908
Employment	53,418	53,770	56,273
Ed/Train/DayCare	23,991	27,959	24,623
Nutritional	15,993	16,340	11,914
Life-Sustaining/Other	194,909	167,643	170,853
TOTAL TRIPS	364,876	342,679	337,571

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$13,967,985	\$14,163,869	\$13,877,304
Revenues	\$13,967,985	\$14,160,869	\$13,877,304
Commendations	797	960	914
Complaints	1,316	1,186	1,138
Passenger No-Shows	12,235	13,169	15,047
Unmet Trip Requests	0	0	0

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	66,402	69,928	58,086
AHCA	0	0	0
APD	0	0	0
DOEA	186	120	0
DOE	0	0	0
Other	298,288	272,631	279,485
TOTAL TRIPS	364,876	342,679	337,571

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	1.17	0.40	0.45
Miles between Roadcalls	9,646	16,752	52,427
Avg. Trips per Driver Hour	1.35	0.99	1.17
Avg. Trips per Para Pass.	86.44	68.26	78.69
Cost per Trip	38.28	41.33	41.11
Cost per Paratransit Trip	38.28	41.33	41.11
Cost per Driver Hour	51.54	40.90	48.00
Cost per Total Mile	3.03	3.01	2.97

County: Escambia
 CTC: Escambia County
 Contact: Don Christian
 3363 W. Park Place
 Pensacola, FL 32505
 850-595-3436
 Email: DACHRIST@co.escambia.fl.us

Demographics	Number
Total County Population	311,003
Potential TD Population	129,043
UDPHC	1,315



Trips By Type of Service	2014*	2015	2016
Fixed Route (FR)	17,428	0	0
Deviated FR	0	0	0
Ambulatory	106,679	67,214	63,449
Non-Ambulatory	38,346	22,939	21,764
Stretcher	300	0	0
School Board	0	0	0
TOTAL TRIPS	162,753	90,153	85,213

Vehicle Data	2014*	2015	2016
Vehicle Miles	1,838,837	1,358,510	1,079,538
Revenue Miles	1,638,562	1,028,320	1,052,580
Roadcalls	97	5	0
Accidents	11	16	21
Vehicles	26	29	24
Driver Hours	86,008	75,720	70,704

Passenger Trips By Trip Purpose	2014*	2015	2016
Medical	39,410	52,895	36,076
Employment	35,814	23,167	30,744
Ed/Train/DayCare	2,214	7,419	7,274
Nutritional	816	157	24
Life-Sustaining/Other	84,499	6,515	11,095
TOTAL TRIPS	162,753	90,153	85,213

Financial and General Data	2014*	2015	2016
Expenses	\$3,390,520	\$2,890,059	\$2,603,878
Revenues	\$3,173,104	\$2,497,872	\$2,603,876
Commendations	8	44	24
Complaints	37	141	19
Passenger No-Shows	4,486	5,061	4,048
Unmet Trip Requests	562	0	308

Passenger Trips By Funding Source	2014*	2015	2016
CTD	23,872	33,656	33,108
AHCA	67,328	14,608	0
APD	2,491	2,357	6,006
DOEA	7,296	5,007	5,810
DOE	847	672	2,711
Other	60,919	33,853	37,578
TOTAL TRIPS	162,753	90,153	85,213

Performance Measures	2014*	2015	2016
Accidents per 100,000 Miles	0.60	1.18	1.95
Miles between Roadcalls	18,957	271,702	0
Avg. Trips per Driver Hour	1.69	1.19	1.21
Avg. Trips per Para Pass.	66.63	65.61	64.80
Cost per Trip	20.83	32.06	30.56
Cost per Paratransit Trip	22.95	32.06	30.56
Cost per Driver Hour	38.78	38.17	36.83
Cost per Total Mile	1.81	2.13	2.41

* Pensacola Bay was the CTC

County: Flagler
 CTC: Flagler County Public Transportation
 Contact: Bob Owens
 1769 East Moody Blvd., Bldg. 5
 Bunnell, FL 32110
 386-313-4190
 Email: bowens@flaglercounty.org

Demographics	Number
Total County Population	105,392
Potential TD Population	32,243
UDPHC	8,035



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	83,289	87,991	90,489
Non-Ambulatory	14,706	13,905	11,763
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	97,995	101,896	102,252

Vehicle Data	2014	2015	2016
Vehicle Miles	967,365	752,114	708,186
Revenue Miles	888,044	653,435	614,012
Roadcalls	6	5	3
Accidents	5	2	1
Vehicles	37	37	37
Driver Hours	48,412	49,400	49,504

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	20,799	18,147	21,331
Employment	20,678	14,011	14,990
Ed/Train/DayCare	28,807	43,935	40,949
Nutritional	17,836	11,810	11,574
Life-Sustaining/Other	9,875	13,993	13,408
TOTAL TRIPS	97,995	101,896	102,252

Financial and General Data	2014	2015	2016
Expenses	\$1,477,158	\$1,579,861	\$1,386,287
Revenues	\$1,477,158	\$1,579,861	\$1,386,287
Commendations	3	2	0
Complaints	7	8	5
Passenger No-Shows	1,465	1,563	1,467
Unmet Trip Requests	146	184	166

Passenger Trips By Funding Source	2014	2015	2016
CTD	22,901	30,407	42,787
AHCA	5,658	419	0
APD	0	0	0
DOEA	13,679	11,307	12,678
DOE	0	0	0
Other	55,757	59,763	46,787
TOTAL TRIPS	97,995	101,896	102,252

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.52	0.27	0.14
Miles between Roadcalls	161,228	150,423	236,062
Avg. Trips per Driver Hour	2.02	2.06	2.07
Avg. Trips per Para Pass.	12.54	12.81	12.73
Cost per Trip	15.07	15.50	13.56
Cost per Paratransit Trip	15.07	15.50	13.56
Cost per Driver Hour	30.51	31.98	28.00
Cost per Total Mile	1.53	2.10	1.96

County: Franklin
 CTC: Gulf County ARC & Transportation
 Contact: Kathy Balentine
 P.O. Box 8
 Port St. Joe, FL 32457
 850-229-6550
 Email: gtran@fairpoint.net

Demographics	Number
Total County Population	11,761
Potential TD Population	6,286
UDPHC	159



Trips By Type of Service	2014*	2015*	2016*
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	6,694	4,656	2,936
Non-Ambulatory	1,260	1,469	323
Stretcher	110	1	0
School Board	0	0	0
TOTAL TRIPS	8,064	6,126	3,259

Vehicle Data	2014*	2015*	2016*
Vehicle Miles	269,480	230,673	98,712
Revenue Miles	269,381	198,267	71,607
Roadcalls	1	0	0
Accidents	0	0	0
Vehicles	15	13	5
Driver Hours	16,271	11,437	5,653

Passenger Trips By Trip Purpose	2014*	2015*	2016*
Medical	5,179	5,887	3,135
Employment	141	27	0
Ed/Train/DayCare	1,293	0	0
Nutritional	13	4	13
Life-Sustaining/Other	1,438	208	111
TOTAL TRIPS	8,064	6,126	3,259

Financial and General Data	2014*	2015*	2016*
Expenses	\$532,427	\$417,091	\$183,033
Revenues	\$553,881	\$373,235	\$217,341
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	4	0	88
Unmet Trip Requests	4	1	0

Passenger Trips By Funding Source	2014*	2015*	2016*
CTD	3,307	3,261	2,789
AHCA	3,166	2,851	465
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	1,591	14	5
TOTAL TRIPS	8,064	6,126	3,259

Performance Measures	2014*	2015*	2016*
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	269,480	0	0
Avg. Trips per Driver Hour	0.50	0.54	0.58
Avg. Trips per Para Pass.	25.68	22.86	20.50
Cost per Trip	66.03	68.09	56.16
Cost per Paratransit Trip	66.03	68.09	56.16
Cost per Driver Hour	32.72	36.47	32.38
Cost per Total Mile	1.98	1.81	1.85

*Crooms Inc. was the CTC till 11/31/2015

County: Gadsden
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266
 Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	46,036
Potential TD Population	22,714
UDPHC	2,338



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	58,584	54,651	54,861
Ambulatory	44,234	41,695	43,900
Non-Ambulatory	3,053	2,146	2,241
Stretcher	3	1	0
School Board	0	0	0
TOTAL TRIPS	105,874	98,493	101,002

Vehicle Data	2014	2015	2016
Vehicle Miles	726,598	787,816	927,119
Revenue Miles	606,459	650,978	776,556
Roadcalls	27	16	26
Accidents	0	0	1
Vehicles	24	24	21
Driver Hours	26,683	30,738	34,536

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	22,765	16,209	22,126
Employment	61,726	64,667	53,454
Ed/Train/DayCare	15,635	14,059	18,479
Nutritional	141	1,269	1,841
Life-Sustaining/Other	5,607	2,289	5,102
TOTAL TRIPS	105,874	98,493	101,002

Financial and General Data	2014	2015	2016
Expenses	\$1,921,421	\$1,786,360	\$1,815,065
Revenues	\$1,542,606	\$1,846,710	\$1,828,705
Commendations	0	0	0
Complaints	0	0	9
Passenger No-Shows	1,405	2,761	3,280
Unmet Trip Requests	36	18	0

Passenger Trips By Funding Source	2014	2015	2016
CTD	26,409	25,160	18,641
AHCA	16,306	14,035	16,728
APD	183	151	7,343
DOEA	0	0	0
DOE	0	0	0
Other	62,976	59,147	58,290
TOTAL TRIPS	105,874	98,493	101,002

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.00	0.00	0.11
Miles between Roadcalls	26,911	49,239	35,658
Avg. Trips per Driver Hour	3.97	3.20	2.92
Avg. Trips per Para Pass.	32.82	47.04	43.20
Cost per Trip	18.15	18.14	17.97
Cost per Paratransit Trip	18.15	18.14	17.97
Cost per Driver Hour	72.01	58.12	52.56
Cost per Total Mile	2.64	2.27	1.96

County: Gilchrist
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 P.O. Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mpearson@suwanneeec.net

Demographics	Number
Total County Population	17,199
Potential TD Population	8,293
UDPHC	356



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	3,190	2,984	3,524
Non-Ambulatory	889	828	978
Stretcher	26	2	2
School Board	0	0	0
TOTAL TRIPS	4,105	3,814	4,504

Vehicle Data	2014	2015	2016
Vehicle Miles	92,399	80,594	66,391
Revenue Miles	80,114	69,669	55,779
Roadcalls	1	1	1
Accidents	0	0	0
Vehicles	9	10	10
Driver Hours	6,184	5,751	6,063

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	3,563	3,397	4,402
Employment	0	0	0
Ed/Train/DayCare	0	0	0
Nutritional	444	326	0
Life-Sustaining/Other	98	91	102
TOTAL TRIPS	4,105	3,814	4,504

Financial and General Data	2014	2015	2016
Expenses	\$306,957	\$245,688	\$308,264
Revenues	\$347,462	\$237,455	\$312,803
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	13	12	13
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2014	2015	2016
CTD	2,871	2,742	3,438
AHCA	692	818	1,065
APD	0	0	0
DOEA	541	253	0
DOE	0	0	0
Other	1	1	1
TOTAL TRIPS	4,105	3,814	4,504

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	92,399	80,594	66,391
Avg. Trips per Driver Hour	0.66	0.66	0.74
Avg. Trips per Para Pass.	12.14	11.96	12.65
Cost per Trip	74.78	64.42	68.44
Cost per Paratransit Trip	74.78	64.42	68.44
Cost per Driver Hour	49.64	42.72	50.84
Cost per Total Mile	3.32	3.05	4.64

County: Glades
 CTC: Good Wheels, Inc.
 Contact: Alan M. Mandel
 10075 Bavaria Rd.
 Fort Myers, FL 33913
 239-768-6184
 Email: amandel@goodwheels.com

Demographics	Number
Total County Population	13,670
Potential TD Population	5,602
UDPHC	100



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	3,663	3,779	3,733
Non-Ambulatory	28	1,557	1,926
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	3,691	5,336	5,659

Vehicle Data	2014	2015	2016
Vehicle Miles	139,293	140,328	207,116
Revenue Miles	12,274	117,095	171,906
Roadcalls	4	7	7
Accidents	0	0	2
Vehicles	4	4	4
Driver Hours	4,545	3,019	7,468

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	3,612	2,906	3,916
Employment	0	0	0
Ed/Train/DayCare	0	2,324	1,743
Nutritional	0	0	0
Life-Sustaining/Other	79	106	0
TOTAL TRIPS	3,691	5,336	5,659

Financial and General Data	2014	2015	2016
Expenses	\$281,231	\$198,040	\$257,066
Revenues	\$326,295	\$147,542	\$254,452
Commendations	0	0	0
Complaints	2	1	2
Passenger No-Shows	238	197	61
Unmet Trip Requests	55	23	32

Passenger Trips By Funding Source	2014	2015	2016
CTD	2,334	1,600	1,167
AHCA	1,195	864	2,436
APD	31	1,866	1,743
DOEA	13	0	0
DOE	0	0	0
Other	118	1,006	313
TOTAL TRIPS	3,691	5,336	5,659

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.00	0.00	0.97
Miles between Roadcalls	34,823	20,047	29,588
Avg. Trips per Driver Hour	0.81	1.77	0.76
Avg. Trips per Para Pass.	25.46	84.70	56.59
Cost per Trip	76.19	37.11	45.43
Cost per Paratransit Trip	76.19	37.11	45.43
Cost per Driver Hour	61.88	65.60	34.42
Cost per Total Mile	2.02	1.41	1.24

County: Gulf
 CTC: Gulf County ARC & Transportation
 Contact: Kathy Balentine
 P.O. Box 8
 Port St. Joe, FL 32457
 850-229-6550
 Email: gtran@fairpoint.net

<u>Demographics</u>	<u>Number</u>
Total County Population	15,871
Potential TD Population	5,811
UDPHC	422



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	19,543	19,890	21,165
Non-Ambulatory	2,989	2,549	1,909
Stretcher	79	6	1
School Board	0	0	0
TOTAL TRIPS	22,611	22,445	23,075

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	262,658	284,360	299,369
Revenue Miles	261,272	271,096	281,177
Roadcalls	0	0	1
Accidents	0	0	0
Vehicles	12	14	13
Driver Hours	12,186	15,142	15,302

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	7,696	8,292	8,172
Employment	11	13	6,771
Ed/Train/DayCare	10,549	9,778	3,603
Nutritional	3,773	3,658	3,378
Life-Sustaining/Other	582	704	1,151
TOTAL TRIPS	22,611	22,445	23,075

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$479,696	\$498,727	\$472,880
Revenues	\$524,557	\$618,527	\$488,411
Commendations	1	1	1
Complaints	1	0	1
Passenger No-Shows	73	126	93
Unmet Trip Requests	35	36	36

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	9,379	8,108	7,933
AHCA	2,814	3,209	3,515
APD	5,249	5,563	6,026
DOEA	2,916	2,845	2,440
DOE	0	0	0
Other	2,253	2,720	3,161
TOTAL TRIPS	22,611	22,445	23,075

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	299,369
Avg. Trips per Driver Hour	1.86	1.48	1.51
Avg. Trips per Para Pass.	51.27	50.78	54.68
Cost per Trip	21.22	22.22	20.49
Cost per Paratransit Trip	21.22	22.22	20.49
Cost per Driver Hour	39.36	32.94	30.90
Cost per Total Mile	1.83	1.75	1.58

County: Hamilton
 CTC: Suwannee Valley Transit Authority
 Contact: Larry Sessions/Felonzie Raggins
 1907 Voyles Street, S. W.
 Live Oak, FL 32064
 386-362-5332
 Email: larry.sessions@ridesvta.com

Demographics	Number
Total County Population	14,295
Potential TD Population	7,030
UDPHC	71



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	10,623	3,698	3,811
Non-Ambulatory	2,093	503	690
Stretcher	33	1	0
School Board	0	0	0
TOTAL TRIPS	12,749	4,202	4,501

Vehicle Data	2014	2015	2016
Vehicle Miles	674,846	57,243	47,257
Revenue Miles	403,096	47,814	36,969
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	8	4	3
Driver Hours	19,400	3,136	3,293

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	12,748	2,280	1,980
Employment	1	964	1,098
Ed/Train/DayCare	0	12	17
Nutritional	0	15	327
Life-Sustaining/Other	0	931	1,079
TOTAL TRIPS	12,749	4,202	4,501

Financial and General Data	2014	2015	2016
Expenses	\$931,975	\$128,980	\$211,163
Revenues	\$1,006,396	\$177,641	\$184,526
Commendations	1	1	3
Complaints	7	1	0
Passenger No-Shows	108	70	85
Unmet Trip Requests	16	5	7

Passenger Trips By Funding Source	2014	2015	2016
CTD	2,890	2,437	2,846
AHCA	9,788	524	28
APD	0	523	687
DOEA	0	0	186
DOE	0	1	2
Other	71	717	752
TOTAL TRIPS	12,749	4,202	4,501

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	0
Avg. Trips per Driver Hour	0.66	1.34	1.37
Avg. Trips per Para Pass.	29.51	35.61	63.39
Cost per Trip	73.10	30.69	46.91
Cost per Paratransit Trip	73.10	30.69	46.91
Cost per Driver Hour	48.04	41.13	64.12
Cost per Total Mile	1.38	2.25	4.47

County: Hardee
 CTC: MV Contract Transportation
 Contact: Kelly Kirk Brooks
 4650 US 27 S
 Sebring FL., FL 33870
 863-382-6004
 Email: kelly.kirkbrooks@mvtransit.com

Demographics	Number
Total County Population	27,502
Potential TD Population	10,786
UDPHC	201



Trips By Type of Service	2014*	2015*	2016*
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	20,632	13,983	25,621
Non-Ambulatory	3,260	1,168	6,882
Stretcher	116	68	1
School Board	0	0	0
TOTAL TRIPS	24,008	15,219	32,504

Vehicle Data	2014*	2015*	2016*
Vehicle Miles	505,234	362,936	297,781
Revenue Miles	373,898	234,841	123,725
Roadcalls	13	4	3
Accidents	1	0	0
Vehicles	13	7	15
Driver Hours	20,949	12,960	17,680

Passenger Trips By Trip Purpose	2014*	2015*	2016*
Medical	15,237	5,157	8,730
Employment	3,928	1,032	32
Ed/Train/DayCare	3,030	3,386	18,943
Nutritional	1,069	1,022	1,434
Life-Sustaining/Other	744	4,622	3,365
TOTAL TRIPS	24,008	15,219	32,504

Financial and General Data	2014*	2015*	2016*
Expenses	\$789,953	\$346,709	\$707,896
Revenues	\$883,983	\$380,566	\$738,135
Commendations	5	7	2
Complaints	9	4	0
Passenger No-Shows	401	759	463
Unmet Trip Requests	1,608	0	0

Passenger Trips By Funding Source	2014*	2015*	2016*
CTD	6,046	7,362	5,121
AHCA	8,232	1,232	1,815
APD	3,364	3,386	22,743
DOEA	1,186	774	576
DOE	102	0	0
Other	5,078	2,465	2,249
TOTAL TRIPS	24,008	15,219	32,504

Performance Measures	2014*	2015*	2016*
Accidents per 100,000 Miles	0.20	0.00	0.00
Miles between Roadcalls	38,864	90,734	99,260
Avg. Trips per Driver Hour	1.15	1.17	1.84
Avg. Trips per Para Pass.	50.44	62.12	161.71
Cost per Trip	32.90	22.78	21.78
Cost per Paratransit Trip	32.90	22.78	21.78
Cost per Driver Hour	37.71	26.75	40.04
Cost per Total Mile	1.56	0.96	2.38

* Transdev Services, Inc. was the CTC till 12/31/2015

County: Hendry
 CTC: Good Wheels, Inc.
 Contact: Alan M. Mandel
 10075 Bavaria Rd.
 Fort Myers , FL 33913
 239-768-6184
 Email: amandel@goodwheels.org

Demographics	Number
Total County Population	39,119
Potential TD Population	16,703
UDPHC	283



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	20,647	0	0
Ambulatory	22,812	6,850	16,881
Non-Ambulatory	1,858	4,863	5,014
Stretcher	0	2	2
School Board	0	0	0
TOTAL TRIPS	45,317	11,715	21,897

Vehicle Data	2014	2015	2016
Vehicle Miles	610,275	278,736	263,202
Revenue Miles	486,067	238,524	217,724
Roadcalls	5	10	15
Accidents	5	1	6
Vehicles	19	10	13
Driver Hours	29,109	19,946	28,701

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	20,195	6,053	14,865
Employment	0	0	0
Ed/Train/DayCare	4,000	3,021	3,421
Nutritional	0	0	3,611
Life-Sustaining/Other	21,122	2,641	0
TOTAL TRIPS	45,317	11,715	21,897

Financial and General Data	2014	2015	2016
Expenses	\$1,045,955	\$876,092	\$1,106,684
Revenues	\$1,605,915	\$700,786	\$973,665
Commendations	0	24	2
Complaints	6	3	4
Passenger No-Shows	762	717	871
Unmet Trip Requests	221	76	82

Passenger Trips By Funding Source	2014	2015	2016
CTD	10,900	4,889	4,974
AHCA	5,214	3,282	2,382
APD	6,436	1,904	1,754
DOEA	242	0	3,611
DOE	0	0	0
Other	22,525	1,640	9,176
TOTAL TRIPS	45,317	11,715	21,897

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.82	0.36	2.28
Miles between Roadcalls	122,055	27,874	17,547
Avg. Trips per Driver Hour	1.56	0.59	0.76
Avg. Trips per Para Pass.	43.78	33.76	77.37
Cost per Trip	23.08	74.78	50.54
Cost per Paratransit Trip	23.08	74.78	50.54
Cost per Driver Hour	35.93	43.92	38.56
Cost per Total Mile	1.71	3.14	4.20

County: Hernando
 CTC: Mid Florida Community Services, Inc.
 Contact: Jan Malik
 1122 Ponce DeLeon Blvd.
 Brooksville, FL 34601
 352-799-1510
 Email: jmalik@mfcs.us.com

Demographics	Number
Total County Population	178,439
Potential TD Population	132,754
UDPHC	2,759



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	124,278	102,120	101,504
Non-Ambulatory	18,453	8,027	7,909
Stretcher	1,159	72	0
School Board	0	0	0
TOTAL TRIPS	143,890	110,219	109,413

Vehicle Data	2014	2015	2016
Vehicle Miles	1,577,833	576,670	499,748
Revenue Miles	1,422,045	523,553	448,352
Roadcalls	2	2	1
Accidents	6	3	0
Vehicles	56	59	36
Driver Hours	96,720	83,560	57,200

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	51,989	16,419	18,582
Employment	0	0	142
Ed/Train/DayCare	84,882	88,781	87,030
Nutritional	5,362	3,463	3,223
Life-Sustaining/Other	1,657	1,556	436
TOTAL TRIPS	143,890	110,219	109,413

Financial and General Data	2014	2015	2016
Expenses	\$1,947,143	\$1,143,457	\$1,080,328
Revenues	\$2,150,678	\$1,427,529	\$1,156,930
Commendations	75	82	93
Complaints	25	20	6
Passenger No-Shows	1,157	119	308
Unmet Trip Requests	715	210	217

Passenger Trips By Funding Source	2014	2015	2016
CTD	14,882	12,796	13,748
AHCA	72,094	38,734	42,534
APD	453	599	710
DOEA	2,912	2,960	1,669
DOE	0	3,883	3,336
Other	53,549	51,247	47,416
TOTAL TRIPS	143,890	110,219	109,413

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.38	0.52	0.00
Miles between Roadcalls	788,917	288,335	499,748
Avg. Trips per Driver Hour	1.49	1.32	1.91
Avg. Trips per Para Pass.	59.04	46.90	39.66
Cost per Trip	13.53	10.37	9.87
Cost per Paratransit Trip	13.53	10.37	9.87
Cost per Driver Hour	20.13	13.68	18.89
Cost per Total Mile	1.23	1.98	2.16

County: Highlands
 CTC: MV Contract Transportation, Inc.
 Contact: Kelly Kirk Brooks
 4650 US 27 South
 Sebring, FL 33870
 863-382-6004
 Email: kelly.kirkbrooks@mvtransit.com

Demographics	Number
Total County Population	99,491
Potential TD Population	63,722
UDPHC	1,101



Trips By Type of Service	2014*	2015*	2016*
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	107,943	88,380	80,017
Non-Ambulatory	17,259	11,743	11,788
Stretcher	1,270	485	234
School Board	0	0	0
TOTAL TRIPS	126,472	100,608	92,039

Vehicle Data	2014*	2015*	2016*
Vehicle Miles	1,093,511	750,700	1,237,562
Revenue Miles	831,133	534,815	858,458
Roadcalls	22	23	13
Accidents	5	5	2
Vehicles	49	65	56
Driver Hours	84,216	208,228	183,040

Passenger Trips By Trip Purpose	2014*	2015*	2016*
Medical	43,182	32,889	30,035
Employment	64,906	16,504	11,777
Ed/Train/DayCare	3,049	46,622	43,397
Nutritional	6,973	3,766	2,892
Life-Sustaining/Other	8,362	827	3,938
TOTAL TRIPS	126,472	100,608	92,039

Financial and General Data	2014*	2015*	2016*
Expenses	\$2,093,310	\$2,070,280	\$1,660,168
Revenues	\$1,857,803	\$1,228,897	\$1,541,419
Commendations	20	17	2
Complaints	36	50	11
Passenger No-Shows	2,877	5,511	3,217
Unmet Trip Requests	1,745	0	0

Passenger Trips By Funding Source	2014*	2015*	2016*
CTD	17,881	27,567	27,532
AHCA	28,563	3,281	6,780
APD	53,767	50,414	43,397
DOEA	4,075	774	2,892
DOE	0	0	0
Other	22,186	18,572	11,438
TOTAL TRIPS	126,472	100,608	92,039

Performance Measures	2014*	2015*	2016*
Accidents per 100,000 Miles	0.46	0.67	0.16
Miles between Roadcalls	49,705	32,639	95,197
Avg. Trips per Driver Hour	1.50	0.48	0.50
Avg. Trips per Para Pass.	62.86	84.54	83.60
Cost per Trip	16.55	20.58	18.04
Cost per Paratransit Trip	16.55	20.58	18.04
Cost per Driver Hour	24.86	9.94	9.07
Cost per Total Mile	1.91	2.76	1.34

* Transdev Services, Inc. was the CTC till 12/31/2015

County: Hillsborough
 CTC: Hillsborough County
 Contact: Karen Smith
 3402 N 22nd Street
 Tampa, FL 33605
 813-276-8126
 Email: smithk@hillsboroughcounty.org

<u>Demographics</u>	<u>Number</u>
Total County Population	1,349,050
Potential TD Population	423,926
UDPHC	24,642



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	383,364	136,831	120,604
Deviated FR	0	0	0
Ambulatory	525,937	478,312	495,964
Non-Ambulatory	117,269	82,249	86,134
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	1,026,570	697,392	702,702

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	6,861,003	4,095,204	4,363,975
Revenue Miles	4,407,284	3,590,566	3,897,484
Roadcalls	515	355	399
Accidents	42	25	44
Vehicles	270	238	262
Driver Hours	424,205	389,848	402,132

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	458,762	204,817	202,142
Employment	71,229	57,252	54,725
Ed/Train/DayCare	111,567	123,429	111,827
Nutritional	110,389	81,674	99,942
Life-Sustaining/Other	274,623	230,220	234,066
TOTAL TRIPS	1,026,570	697,392	702,702

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$15,405,909	\$12,977,146	\$15,088,978
Revenues	\$15,128,702	\$12,977,153	\$15,088,983
Commendations	216	287	321
Complaints	225	213	236
Passenger No-Shows	18,721	7,365	6,973
Unmet Trip Requests	388	552	511

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	341,362	157,559	143,816
AHCA	137,021	0	42,151
APD	72,722	106,687	134,293
DOEA	26,315	18,876	23,178
DOE	0	0	0
Other	449,150	414,270	359,264
TOTAL TRIPS	1,026,570	697,392	702,702

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	0.61	0.61	1.01
Miles between Roadcalls	13,322	11,536	10,937
Avg. Trips per Driver Hour	1.52	1.44	1.45
Avg. Trips per Para Pass.	40.03	40.34	40.28
Cost per Trip	15.01	18.61	21.47
Cost per Paratransit Trip	22.67	21.71	24.91
Cost per Driver Hour	34.38	31.21	36.06
Cost per Total Mile	2.13	2.97	3.32

County:	Holmes	<u>Demographics</u>	<u>Number</u>
CTC:	Tri-County Community Council, Inc.		
Contact:	Joel Paul	Total County Population	19,324
	302 North Oklahoma Street, Post Office Box 1210		
	Bonifay, FL 32425	Potential TD Population	8,736
	850-547-3689		
Email:	joelpaul.tccc@mchsi.com	UDPHC	1,040



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	27,920	27,292	28,361
Non-Ambulatory	2,455	2,222	2,560
Stretcher	320	70	99
School Board	0	0	0
TOTAL TRIPS	30,695	29,584	31,020

<u>Passenger Trips By Trip Purpose</u>			
Medical	16,726	16,273	17,001
Employment	2,937	2,969	2,988
Ed/Train/DayCare	8,516	7,892	8,315
Nutritional	608	598	804
Life-Sustaining/Other	1,908	1,852	1,912
TOTAL TRIPS	30,695	29,584	31,020

<u>Passenger Trips By Funding Source</u>			
CTD	6,794	5,835	7,239
AHCA	9,946	10,238	10,022
APD	3,551	3,587	3,202
DOEA	654	651	870
DOE	0	0	0
Other	9,750	9,273	9,687
TOTAL TRIPS	30,695	29,584	31,020

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	379,763	385,011	431,856
Revenue Miles	290,349	281,343	248,453
Roadcalls	0	0	0
Accidents	1	1	5
Vehicles	18	19	18
Driver Hours	36,602	19,622	18,658

<u>Financial and General Data</u>			
Expenses	\$507,556	\$585,933	\$685,977
Revenues	\$520,772	\$663,923	\$823,601
Commendations	0	0	0
Complaints	3	5	2
Passenger No-Shows	105	88	66
Unmet Trip Requests	118	136	42

<u>Performance Measures</u>			
Accidents per 100,000 Miles	0.26	0.26	1.16
Miles between Roadcalls	0	0	0
Avg. Trips per Driver Hour	0.84	1.51	1.66
Avg. Trips per Para Pass.	17.45	17.54	29.83
Cost per Trip	16.54	19.81	22.11
Cost per Paratransit Trip	16.54	19.81	22.11
Cost per Driver Hour	13.87	29.86	36.77
Cost per Total Mile	1.34	1.52	1.59

County: Indian River
 CTC: Senior Resource Association, Inc.
 Contact: Karen Deigl
 694 14th Street
 Vero Beach, FL 32960
 772-569-0111
 Email: kdeigl@sramail.org

<u>Demographics</u>	<u>Number</u>
Total County Population	147,919
Potential TD Population	70,902
UDPHC	1,566



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	25,796	64,582	68,437
Non-Ambulatory	5,220	10,125	13,628
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	31,016	74,707	82,065

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	358,038	368,524	441,382
Revenue Miles	300,348	305,839	368,399
Roadcalls	8	3	1
Accidents	0	2	0
Vehicles	51	42	42
Driver Hours	22,133	36,563	32,832

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	21,176	19,077	23,079
Employment	186	4,635	1,069
Ed/Train/DayCare	7,412	36,971	47,332
Nutritional	909	46	364
Life-Sustaining/Other	1,333	13,978	10,221
TOTAL TRIPS	31,016	74,707	82,065

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$1,284,337	\$1,354,826	\$1,409,687
Revenues	\$1,074,268	\$1,191,466	\$1,350,387
Commendations	1	1	18
Complaints	20	20	11
Passenger No-Shows	978	706	1,032
Unmet Trip Requests	0	29,870	1,235

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	16,499	17,974	14,210
AHCA	6,054	1,751	0
APD	0	43,856	44,787
DOEA	62	0	313
DOE	0	0	0
Other	8,401	11,126	22,755
TOTAL TRIPS	31,016	74,707	82,065

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	0.00	0.54	0.00
Miles between Roadcalls	44,755	122,841	441,382
Avg. Trips per Driver Hour	1.40	2.04	2.50
Avg. Trips per Para Pass.	22.56	49.84	52.40
Cost per Trip	41.41	18.14	17.18
Cost per Paratransit Trip	41.41	18.14	17.18
Cost per Driver Hour	58.03	37.05	42.94
Cost per Total Mile	3.59	3.68	3.19

County: Jackson
 CTC: Jackson Co. Trans. dba JTrans
 Contact: Sharon Peeler
 P.O. Box 1117
 Marianna, FL 32446
 850-482-7433
 Email: speeler.jtrans@gmail.com

<u>Demographics</u>	<u>Number</u>
Total County Population	48,599
Potential TD Population	23,422
UDPHC	1,125



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	0	0	0
Deviated FR	4,040	3,868	3,782
Ambulatory	33,942	40,078	40,832
Non-Ambulatory	3,758	5,267	6,205
Stretcher	65	48	63
School Board	0	0	0
TOTAL TRIPS	41,805	49,261	50,882

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	572,677	660,836	656,248
Revenue Miles	443,006	542,031	530,097
Roadcalls	3	3	2
Accidents	0	6	0
Vehicles	27	29	29
Driver Hours	31,200	32,340	33,504

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	16,815	19,211	18,219
Employment	11,185	13,393	16,209
Ed/Train/DayCare	3,661	3,638	4,481
Nutritional	5,320	5,007	5,079
Life-Sustaining/Other	4,824	8,012	6,894
TOTAL TRIPS	41,805	49,261	50,882

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$1,373,861	\$1,530,772	\$1,499,840
Revenues	\$1,377,768	\$2,110,816	\$1,907,617
Commendations	0	0	0
Complaints	2	0	0
Passenger No-Shows	279	364	530
Unmet Trip Requests	249	91	37

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	8,018	7,778	7,603
AHCA	8,442	14,024	13,644
APD	14,618	17,266	20,635
DOEA	4,954	4,302	4,442
DOE	0	0	44
Other	5,773	5,891	4,514
TOTAL TRIPS	41,805	49,261	50,882

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	0.00	0.91	0.00
Miles between Roadcalls	190,892	220,279	328,124
Avg. Trips per Driver Hour	1.34	1.52	1.52
Avg. Trips per Para Pass.	40.71	43.33	45.23
Cost per Trip	32.86	31.07	29.48
Cost per Paratransit Trip	32.86	31.07	29.48
Cost per Driver Hour	44.03	47.33	44.77
Cost per Total Mile	2.40	2.32	2.29

County: Jefferson
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266
 Email: smitchell@bigbendtransit.org

<u>Demographics</u>	<u>Number</u>
Total County Population	14,081
Potential TD Population	7,656
UDPHC	381



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	12,842	12,478	13,889
Non-Ambulatory	1,075	710	833
Stretcher	27	11	0
School Board	0	0	0
TOTAL TRIPS	13,944	13,199	14,722

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	191,658	197,155	275,825
Revenue Miles	163,675	154,944	226,177
Roadcalls	3	4	5
Accidents	0	0	0
Vehicles	11	7	9
Driver Hours	7,880	13,632	14,877

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	7,120	4,177	5,767
Employment	3,006	4,932	2,230
Ed/Train/DayCare	2,749	3,322	3,098
Nutritional	898	718	4
Life-Sustaining/Other	171	50	3,623
TOTAL TRIPS	13,944	13,199	14,722

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$525,332	\$544,673	\$652,656
Revenues	\$696,530	\$631,359	\$633,543
Commendations	0	0	1
Complaints	0	0	0
Passenger No-Shows	166	322	226
Unmet Trip Requests	12	6	7

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	5,418	5,440	6,289
AHCA	4,487	4,026	4,799
APD	3,176	3,475	3,358
DOEA	0	0	0
DOE	0	7	15
Other	863	251	261
TOTAL TRIPS	13,944	13,199	14,722

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	63,886	49,289	55,165
Avg. Trips per Driver Hour	1.77	0.97	0.99
Avg. Trips per Para Pass.	24.55	39.88	38.64
Cost per Trip	37.67	41.27	44.33
Cost per Paratransit Trip	37.67	41.27	44.33
Cost per Driver Hour	66.67	39.96	43.87
Cost per Total Mile	2.74	2.76	2.37

County: Lafayette
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 P.O. Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mpearson@suwanneec.net

Demographics	Number
Total County Population	8,663
Potential TD Population	3,594
UDPHC	282



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	3,281	3,642	3,646
Non-Ambulatory	136	149	150
Stretcher	2	0	0
School Board	0	0	0
TOTAL TRIPS	3,419	3,791	3,796

Vehicle Data	2014	2015	2016
Vehicle Miles	74,524	80,642	56,944
Revenue Miles	60,050	64,987	43,399
Roadcalls	1	1	1
Accidents	0	0	0
Vehicles	6	5	3
Driver Hours	5,290	3,535	3,182

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	2,845	3,281	3,210
Employment	0	0	0
Ed/Train/DayCare	0	0	0
Nutritional	574	510	586
Life-Sustaining/Other	0	0	0
TOTAL TRIPS	3,419	3,791	3,796

Financial and General Data	2014	2015	2016
Expenses	\$275,122	\$148,747	\$217,333
Revenues	\$313,161	\$215,813	\$283,150
Commendations	0	0	0
Complaints	0	0	3
Passenger No-Shows	7	8	10
Unmet Trip Requests	0	8	10

Passenger Trips By Funding Source	2014	2015	2016
CTD	2,143	2,917	3,044
AHCA	702	364	165
APD	0	0	0
DOEA	573	509	586
DOE	0	0	0
Other	1	1	1
TOTAL TRIPS	3,419	3,791	3,796

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	74,524	80,642	56,944
Avg. Trips per Driver Hour	0.65	1.07	1.19
Avg. Trips per Para Pass.	13.25	12.89	13.46
Cost per Trip	80.47	39.24	57.25
Cost per Paratransit Trip	80.47	39.24	57.25
Cost per Driver Hour	52.01	42.08	68.30
Cost per Total Mile	3.69	1.84	3.82

County:	Lake	<u>Demographics</u>	<u>Number</u>
CTC:	Lake County Board of County Commissioners		
Contact:	Tomika Monterville P.O. Box 7800 Tavares, FL 32778-7800 352-323-5733	Total County Population	325,875
		Potential TD Population	138,665
Email:	tmonterville@lakecountyfl.gov	UDPHC	7,850



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	626	581	636
Ambulatory	127,548	124,700	127,135
Non-Ambulatory	37,968	31,444	26,725
Stretcher	139	141	26
School Board	39,407	38,938	37,972
TOTAL TRIPS	205,688	195,804	192,494

Vehicle Data	2014	2015	2016
Vehicle Miles	1,907,581	1,812,650	1,670,726
Revenue Miles	1,587,367	1,451,195	1,429,234
Roadcalls	55	36	40
Accidents	12	19	28
Vehicles	94	82	90
Driver Hours	131,769	112,564	119,277

Passenger Trips By Trip Purpose			
Medical	62,312	59,870	66,679
Employment	39,871	37,521	30,383
Ed/Train/DayCare	59,047	60,108	57,931
Nutritional	22,117	17,670	17,958
Life-Sustaining/Other	22,341	20,635	19,543
TOTAL TRIPS	205,688	195,804	192,494

Financial and General Data			
Expenses	\$4,877,440	\$4,533,582	\$4,516,532
Revenues	\$5,338,015	\$4,872,269	\$5,609,497
Commendations	50	23	2
Complaints	161	116	29
Passenger No-Shows	5,651	6,234	4,753
Unmet Trip Requests	4,659	488	549

Passenger Trips By Funding Source			
CTD	30,926	32,688	30,144
AHCA	31,499	35,113	11,931
APD	53,244	50,151	56,375
DOEA	13,671	13,495	12,722
DOE	0	0	0
Other	76,348	64,357	81,322
TOTAL TRIPS	205,688	195,804	192,494

Performance Measures			
Accidents per 100,000 Miles	0.63	1.05	1.68
Miles between Roadcalls	34,683	50,351	41,768
Avg. Trips per Driver Hour	1.56	1.74	1.61
Avg. Trips per Para Pass.	77.82	40.76	24.52
Cost per Trip	23.71	23.15	23.46
Cost per Paratransit Trip	23.71	23.15	23.46
Cost per Driver Hour	37.02	40.28	37.87
Cost per Total Mile	2.56	2.50	2.70

County: Lee
 CTC: Good Wheels, Inc.
 Contact: Alan M. Mandel
 10075 Bavaria Rd.
 Fort Myers, FL 33913
 239-768-6184
 Email: amandel@goodwheels.org

Demographics	Number
Total County Population	701,982
Potential TD Population	263,299
UDPHC	5,219



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	2,416	660	0
Deviated FR	0	0	0
Ambulatory	119,335	66,175	222,242
Non-Ambulatory	14,803	15,092	72,576
Stretcher	790	56	60
School Board	0	0	6,000
TOTAL TRIPS	137,344	81,983	300,878

Vehicle Data	2014	2015	2016
Vehicle Miles	1,733,387	1,170,925	1,811,772
Revenue Miles	1,580,219	967,261	1,508,730
Roadcalls	50	36	49
Accidents	33	3	29
Vehicles	86	36	53
Driver Hours	124,922	72,560	118,405

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	95,041	54,559	86,501
Employment	0	0	457
Ed/Train/DayCare	10,512	23,466	209,161
Nutritional	0	3,544	3,207
Life-Sustaining/Other	31,791	414	1,552
TOTAL TRIPS	137,344	81,983	300,878

Financial and General Data	2014	2015	2016
Expenses	\$3,964,166	\$3,622,812	\$3,773,594
Revenues	\$3,169,116	\$1,313,507	\$3,594,940
Commendations	2	41	98
Complaints	67	50	56
Passenger No-Shows	4,047	1,713	6,989
Unmet Trip Requests	8,523	4,215	684

Passenger Trips By Funding Source	2014	2015	2016
CTD	27,461	27,558	21,823
AHCA	58,832	26,457	218,500
APD	21,396	22,948	26,994
DOEA	2,281	5,020	4,573
DOE	0	0	0
Other	39,269	0	28,988
TOTAL TRIPS	137,344	81,983	300,878

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	1.90	0.26	1.60
Miles between Roadcalls	34,668	32,526	36,975
Avg. Trips per Driver Hour	1.08	1.12	2.54
Avg. Trips per Para Pass.	43.78	34.15	57.65
Cost per Trip	28.86	44.19	12.54
Cost per Paratransit Trip	29.00	44.52	12.54
Cost per Driver Hour	31.32	49.90	31.87
Cost per Total Mile	2.26	3.09	2.08

County: Leon
 CTC: StarMetro-City of Tallahassee
 Contact: Ivan Maldonado
 555 Appleyard Dr.
 Tallahassee, FL 32304
 850-891-5200
 Email: ivan.maldonado@talgov.com

<u>Demographics</u>	<u>Number</u>
Total County Population	286,272
Potential TD Population	114,562
UDPHC	4,384



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	63,609	131,665	115,561
Deviated FR	0	0	0
Ambulatory	52,666	44,256	40,111
Non-Ambulatory	8,476	8,063	5,448
Stretcher	20	0	0
School Board	0	0	0
TOTAL TRIPS	124,771	183,984	161,120

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	549,648	433,982	473,942
Revenue Miles	461,298	342,378	381,353
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	20	15	14
Driver Hours	53,620	40,556	31,439

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	37,431	55,195	40,331
Employment	19,589	28,885	75,170
Ed/Train/DayCare	64,881	95,672	26,777
Nutritional	1,497	2,208	13,223
Life-Sustaining/Other	1,373	2,024	5,619
TOTAL TRIPS	124,771	183,984	161,120

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$1,821,501	\$1,206,472	\$1,200,420
Revenues	\$1,821,501	\$1,206,472	\$1,200,420
Commendations	8	17	4
Complaints	62	49	5
Passenger No-Shows	586	664	2,902
Unmet Trip Requests	48	40	38

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	72,359	76,654	51,368
AHCA	26,519	0	0
APD	19,932	22,316	22,050
DOEA	0	0	0
DOE	0	0	0
Other	5,961	85,014	87,702
TOTAL TRIPS	124,771	183,984	161,120

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	0
Avg. Trips per Driver Hour	1.14	1.29	1.45
Avg. Trips per Para Pass.	16.89	17.22	19.40
Cost per Trip	14.60	6.56	7.45
Cost per Paratransit Trip	27.10	19.74	23.11
Cost per Driver Hour	30.92	25.47	33.48
Cost per Total Mile	3.02	2.38	2.22

County:	Levy	<u>Demographics</u>	<u>Number</u>
CTC:	Levy Board of County Commissioners		
Contact:	Connie Conley	Total County Population	39,832
	970 East Hathaway Avenue, Post Office Box 310	Potential TD Population	22,443
	Bronson, FL 32621		
	352-486-3485		
Email:	conley-connie@levycounty.org	UDPHC	485



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	53,466	43,544	39,971
Non-Ambulatory	4,006	2,769	2,315
Stretcher	8	5	2
School Board	0	0	0
TOTAL TRIPS	57,480	46,318	42,288

Vehicle Data	2014	2015	2016
Vehicle Miles	834,915	731,044	651,431
Revenue Miles	700,143	610,042	553,355
Roadcalls	15	20	26
Accidents	2	2	0
Vehicles	24	24	24
Driver Hours	32,213	25,007	27,508

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	13,010	7,608	10,082
Employment	2,809	2,863	2,225
Ed/Train/DayCare	37,093	27,412	25,957
Nutritional	328	817	622
Life-Sustaining/Other	4,240	7,618	3,402
TOTAL TRIPS	57,480	46,318	42,288

Financial and General Data	2014	2015	2016
Expenses	\$1,634,238	\$1,544,139	\$957,245
Revenues	\$1,643,938	\$1,802,136	\$1,043,264
Commendations	21	26	13
Complaints	2	3	0
Passenger No-Shows	1,501	1,084	780
Unmet Trip Requests	56	50	26

Passenger Trips By Funding Source	2014	2015	2016
CTD	14,962	11,642	10,188
AHCA	9,916	1,359	121
APD	10,275	8,919	8,356
DOEA	328	697	615
DOE	0	0	0
Other	21,999	23,701	23,008
TOTAL TRIPS	57,480	46,318	42,288

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.24	0.27	0.00
Miles between Roadcalls	55,661	36,552	25,055
Avg. Trips per Driver Hour	1.78	1.85	1.54
Avg. Trips per Para Pass.	47.82	100.04	87.19
Cost per Trip	28.43	33.34	22.64
Cost per Paratransit Trip	28.43	33.34	22.64
Cost per Driver Hour	50.73	61.75	34.80
Cost per Total Mile	1.96	2.11	1.47

County: Liberty
 CTC: Liberty County Transit
 Contact: Ann Kincaid
 P.O. Box 730
 Bristol, FL 32321
 850-643-2524
 Email: liberty@gtcom.net

<u>Demographics</u>	<u>Number</u>
Total County Population	8,331
Potential TD Population	2,942
UDPHC	1,428



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	31,650	30,211	29,587
Non-Ambulatory	1,175	1,209	1,189
Stretcher	1	3	1
School Board	0	0	0
TOTAL TRIPS	32,826	31,423	30,777

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	383,063	371,562	360,415
Revenue Miles	363,855	351,210	342,430
Roadcalls	1	1	1
Accidents	0	0	1
Vehicles	19	19	20
Driver Hours	21,005	19,302	22,944

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	18,120	17,009	16,880
Employment	184	192	188
Ed/Train/DayCare	8,029	8,007	7,986
Nutritional	2,186	2,112	2,010
Life-Sustaining/Other	4,307	4,103	3,713
TOTAL TRIPS	32,826	31,423	30,777

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$435,113	\$515,485	\$507,748
Revenues	\$440,399	\$582,374	\$556,207
Commendations	4	5	4
Complaints	1	1	1
Passenger No-Shows	25	74	111
Unmet Trip Requests	12	10	8

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	11,030	7,422	6,408
AHCA	6,157	10,830	11,385
APD	0	0	0
DOEA	1,184	1,191	1,202
DOE	0	0	0
Other	14,455	11,980	11,782
TOTAL TRIPS	32,826	31,423	30,777

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	0.00	0.00	0.28
Miles between Roadcalls	383,063	371,562	360,415
Avg. Trips per Driver Hour	1.56	1.63	1.34
Avg. Trips per Para Pass.	22.18	21.61	21.55
Cost per Trip	13.26	16.40	16.50
Cost per Paratransit Trip	13.26	16.40	16.50
Cost per Driver Hour	20.71	26.71	22.13
Cost per Total Mile	1.14	1.39	1.41

County: Madison
 CTC: Big Bend Transit
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266
 Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	18,408
Potential TD Population	8,673
UDPHC	614



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	3,198	2,164	1,133
Ambulatory	14,111	13,605	14,436
Non-Ambulatory	1,328	3,296	3,255
Stretcher	30	26	0
School Board	0	0	0
TOTAL TRIPS	18,667	19,091	18,824

Vehicle Data	2014	2015	2016
Vehicle Miles	267,637	327,433	229,709
Revenue Miles	211,797	257,330	185,067
Roadcalls	8	9	4
Accidents	0	2	0
Vehicles	16	12	9
Driver Hours	12,906	15,405	12,117

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	7,069	5,279	6,701
Employment	3,871	6,914	3,297
Ed/Train/DayCare	5,624	4,846	5,048
Nutritional	204	1,658	6
Life-Sustaining/Other	1,899	394	3,772
TOTAL TRIPS	18,667	19,091	18,824

Financial and General Data	2014	2015	2016
Expenses	\$803,378	\$821,681	\$701,348
Revenues	\$681,045	\$704,412	\$646,645
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	229	406	407
Unmet Trip Requests	21	34	12

Passenger Trips By Funding Source	2014	2015	2016
CTD	7,053	8,155	8,137
AHCA	2,746	3,268	4,078
APD	4,672	4,536	4,653
DOEA	0	0	0
DOE	4	0	149
Other	4,192	3,132	1,807
TOTAL TRIPS	18,667	19,091	18,824

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.00	0.61	0.00
Miles between Roadcalls	33,455	36,381	57,427
Avg. Trips per Driver Hour	1.45	1.24	1.55
Avg. Trips per Para Pass.	27.33	29.97	30.66
Cost per Trip	43.04	43.04	37.26
Cost per Paratransit Trip	43.04	43.04	37.26
Cost per Driver Hour	62.25	53.34	57.88
Cost per Total Mile	3.00	2.51	3.05

County: Manatee
 CTC: Manatee County Area Transit
 Contact: Benita L. Zarr
 1108 26th Avenue East
 Bradenton, FL 34208
 941-708-7426
 Email: benita.zarr@mymanatee.org

<u>Demographics</u>	<u>Number</u>
Total County Population	363,369
Potential TD Population	161,798
UDPHC	7,342



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	30,942	15,309	14,806
Deviated FR	0	0	0
Ambulatory	167,403	148,157	138,358
Non-Ambulatory	44,837	41,214	41,833
Stretcher	170	0	0
School Board	9,264	10,012	8,878
TOTAL TRIPS	252,616	214,692	203,875

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	956,955	1,239,433	1,253,074
Revenue Miles	775,856	974,984	996,008
Roadcalls	121	90	93
Accidents	104	119	67
Vehicles	76	76	81
Driver Hours	91,642	91,862	99,150

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	109,164	64,954	55,519
Employment	42,275	43,754	67,521
Ed/Train/DayCare	69,893	78,599	47,960
Nutritional	7,347	6,731	9,529
Life-Sustaining/Other	23,937	20,654	23,346
TOTAL TRIPS	252,616	214,692	203,875

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$4,275,041	\$3,742,851	\$4,205,481
Revenues	\$4,275,046	\$3,715,034	\$4,205,487
Commendations	55	58	59
Complaints	51	34	39
Passenger No-Shows	1,053	565	595
Unmet Trip Requests	949	521	2,335

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	34,691	35,813	31,147
AHCA	46,928	6,290	1,525
APD	64,937	72,291	70,181
DOEA	14,913	15,261	19,231
DOE	4,378	2,885	2,799
Other	86,769	82,152	78,992
TOTAL TRIPS	252,616	214,692	203,875

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	10.87	9.60	5.35
Miles between Roadcalls	7,909	13,771	13,474
Avg. Trips per Driver Hour	2.42	2.17	1.91
Avg. Trips per Para Pass.	54.98	66.88	82.49
Cost per Trip	16.92	17.43	20.63
Cost per Paratransit Trip	19.26	18.75	22.22
Cost per Driver Hour	46.58	40.70	42.37
Cost per Total Mile	4.46	3.02	3.35

County: Marion
 CTC: Marion Senior Services, Inc.
 Contact: Tom Wilder
 1101 SW 20th Court
 Ocala, FL 34471
 352-620-3519
 Email: twilder@marionseniorservices.org

<u>Demographics</u>	<u>Number</u>
Total County Population	343,254
Potential TD Population	176,953
UDPHC	3,224



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	119,806	91,247	87,108
Non-Ambulatory	51,462	37,757	32,259
Stretcher	714	7	0
School Board	0	0	0
TOTAL TRIPS	171,982	129,011	119,367

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	1,583,822	1,181,030	1,149,596
Revenue Miles	1,469,652	1,096,984	1,067,670
Roadcalls	18	8	51
Accidents	3	5	4
Vehicles	96	77	66
Driver Hours	150,800	117,520	95,461

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	134,745	71,537	63,177
Employment	1,720	1,890	431
Ed/Train/DayCare	6,560	32,124	34,032
Nutritional	22,358	19,222	14,031
Life-Sustaining/Other	6,599	4,238	7,696
TOTAL TRIPS	171,982	129,011	119,367

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$4,225,078	\$3,532,738	\$3,359,264
Revenues	\$4,326,521	\$4,307,538	\$4,296,109
Commendations	32	23	2
Complaints	25	31	13
Passenger No-Shows	6,651	2,575	2,774
Unmet Trip Requests	1,670	716	553

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	27,831	28,622	27,424
AHCA	53,997	18,545	11,262
APD	34,657	32,124	30,157
DOEA	295	0	0
DOE	0	0	0
Other	55,202	49,720	50,524
TOTAL TRIPS	171,982	129,011	119,367

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	0.19	0.42	0.35
Miles between Roadcalls	87,990	147,629	22,541
Avg. Trips per Driver Hour	1.14	1.10	1.25
Avg. Trips per Para Pass.	25.34	42.12	37.02
Cost per Trip	24.57	27.38	28.14
Cost per Paratransit Trip	24.57	27.38	28.14
Cost per Driver Hour	28.02	30.06	35.19
Cost per Total Mile	2.67	2.99	2.92

County: Martin
 CTC: Medical Transportation Management, Inc.
 Contact: Lisa Sanders
 759 South Federal Highway #301
 Stuart, FL 34994
 772-266-4971
 Email: lusanders@mtm-inc.net

Demographics	Number
Total County Population	156,283
Potential TD Population	78,828
UDPHC	650



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	54	0
Deviated FR	0	0	0
Ambulatory	9,345	75,501	44,118
Non-Ambulatory	2,444	10,801	6,285
Stretcher	3	0	3
School Board	0	0	0
TOTAL TRIPS	11,792	86,356	50,406

Vehicle Data	2014	2015	2016
Vehicle Miles	495,449	583,443	436,987
Revenue Miles	389,589	513,121	362,492
Roadcalls	0	12	0
Accidents	0	0	0
Vehicles	17	37	28
Driver Hours	45,011	73,221	36,368

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	4,814	21,854	13,244
Employment	1,114	1,055	2,117
Ed/Train/DayCare	787	54,479	20,659
Nutritional	51	46	45
Life-Sustaining/Other	5,026	8,922	14,341
TOTAL TRIPS	11,792	86,356	50,406

Financial and General Data	2014	2015	2016
Expenses	\$834,653	\$826,536	\$991,952
Revenues	\$846,099	\$709,168	\$777,414
Commendations	1	65	77
Complaints	21	199	21
Passenger No-Shows	3	27	3
Unmet Trip Requests	332	468	332

Passenger Trips By Funding Source	2014	2015	2016
CTD	0	10,940	11,791
AHCA	6,807	4,450	12,659
APD	4,985	42,022	12,004
DOEA	0	17,231	880
DOE	0	0	0
Other	0	11,713	13,072
TOTAL TRIPS	11,792	86,356	50,406

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	48,620	0
Avg. Trips per Driver Hour	0.26	1.18	1.39
Avg. Trips per Para Pass.	46.79	190.51	77.55
Cost per Trip	70.78	9.57	19.68
Cost per Paratransit Trip	70.78	9.57	19.68
Cost per Driver Hour	18.54	11.28	27.28
Cost per Total Mile	1.68	1.42	2.27

County: Miami-Dade
 CTC: Miami-Dade DTPW
 Contact: Ed Carson
 701 NW 1st Court, 13th Floor
 MIAMI, FL 33136
 786-469-5545
 Email: ecarson@miamidade.gov

Demographics	Number
Total County Population	2,693,117
Potential TD Population	1,037,162
UDPHC	504,827



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	8,789,745	637,128	2,973,334
Deviated FR	12,363	12,364	12,553
Ambulatory	1,270,708	1,207,984	984,903
Non-Ambulatory	479,645	63,364	19,065
Stretcher	620	407	0
School Board	9,059	12,919	46,684
TOTAL TRIPS	10,562,140	1,934,166	4,036,539

Vehicle Data	2014	2015	2016
Vehicle Miles	20,651,429	4,203,258	4,029,758
Revenue Miles	17,684,321	3,362,990	3,414,204
Roadcalls	65	56	76
Accidents	39	54	29
Vehicles	1,151	349	447
Driver Hours	1,548,087	357,130	435,874

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	297,848	306,166	78,740
Employment	38,690	28,375	30,221
Ed/Train/DayCare	297,815	292,589	262,107
Nutritional	269,075	251,747	336,469
Life-Sustaining/Other	9,658,712	1,055,289	3,329,002
TOTAL TRIPS	10,562,140	1,934,166	4,036,539

Financial and General Data	2014	2015	2016
Expenses	\$69,860,219	\$25,369,223	\$34,031,382
Revenues	\$80,108,918	\$29,030,549	\$32,571,829
Commendations	40	0	0
Complaints	4,633	30	50
Passenger No-Shows	47,515	6,541	12,075
Unmet Trip Requests	1,968	16,598	597,192

Passenger Trips By Funding Source	2014	2015	2016
CTD	938,363	464,598	2,810,459
AHCA	123,096	0	120,629
APD	221,178	380,898	135,909
DOEA	258,935	655,933	287,981
DOE	0	3,223	6,600
Other	9,020,568	429,514	674,961
TOTAL TRIPS	10,562,140	1,934,166	4,036,539

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.19	1.28	0.72
Miles between Roadcalls	317,714	75,058	53,023
Avg. Trips per Driver Hour	1.14	3.63	2.44
Avg. Trips per Para Pass.	209.06	8.74	5.92
Cost per Trip	6.61	13.12	8.43
Cost per Paratransit Trip	38.89	19.42	24.79
Cost per Driver Hour	44.52	70.52	60.47
Cost per Total Mile	3.34	5.99	6.54

County: Monroe
 CTC: Guidance/Care Center
 Contact: Gretchen Brock
 3000 41st Street, Ocean
 Marathon, FL 33050
 305-434-7660
 Email: gretchen.brock@westcare.com

Demographics	Number
Total County Population	77,482
Potential TD Population	43,052
UDPHC	1,182



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	10,712	9,712	1,492
Deviated FR	0	0	0
Ambulatory	70,273	58,319	54,525
Non-Ambulatory	10,192	9,848	7,553
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	91,177	77,879	63,570

Vehicle Data	2014	2015	2016
Vehicle Miles	1,078,879	637,799	500,246
Revenue Miles	936,254	327,976	340,851
Roadcalls	2	5	17
Accidents	1	6	1
Vehicles	47	59	62
Driver Hours	93,600	70,720	69,680

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	32,167	22,578	19,990
Employment	2,928	2,501	3,828
Ed/Train/DayCare	22,503	22,800	21,961
Nutritional	6,986	5,598	4,333
Life-Sustaining/Other	26,593	24,402	13,458
TOTAL TRIPS	91,177	77,879	63,570

Financial and General Data	2014	2015	2016
Expenses	\$2,329,610	\$1,709,990	\$1,443,065
Revenues	\$2,268,757	\$1,671,807	\$1,529,327
Commendations	0	0	2
Complaints	0	0	0
Passenger No-Shows	836	426	425
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2014	2015	2016
CTD	30,819	28,340	16,828
AHCA	20,417	12,664	12,145
APD	0	0	4,212
DOEA	0	0	0
DOE	0	0	0
Other	39,941	36,875	30,385
TOTAL TRIPS	91,177	77,879	63,570

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.09	0.94	0.20
Miles between Roadcalls	539,440	127,560	29,426
Avg. Trips per Driver Hour	0.86	0.96	0.89
Avg. Trips per Para Pass.	37.17	50.83	58.67
Cost per Trip	25.55	21.96	22.70
Cost per Paratransit Trip	28.92	25.04	23.20
Cost per Driver Hour	24.86	24.13	20.67
Cost per Total Mile	2.16	2.68	2.88

County: Nassau
 CTC: Nassau County Council on Aging, Inc.
 Contact: Michael Hays
 1367 S 18th St
 Fernandina Beach, FL 32034
 904-261-0700
 Email: mhays@nassaucountycoa.org

Demographics	Number
Total County Population	78,444
Potential TD Population	20,743
UDPHC	1,201



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	7,896	10,639	10,134
Ambulatory	45,479	34,306	41,444
Non-Ambulatory	3,194	3,053	4,460
Stretcher	22	0	0
School Board	0	0	0
TOTAL TRIPS	56,591	47,998	56,038

Vehicle Data	2014	2015	2016
Vehicle Miles	448,730	473,717	459,916
Revenue Miles	366,909	404,125	420,532
Roadcalls	5	3	5
Accidents	2	3	2
Vehicles	23	22	20
Driver Hours	35,360	27,772	26,987

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	23,644	17,339	9,208
Employment	15,511	11,063	21,288
Ed/Train/DayCare	2,428	2,059	3,075
Nutritional	10,046	13,898	22,368
Life-Sustaining/Other	4,962	3,639	99
TOTAL TRIPS	56,591	47,998	56,038

Financial and General Data	2014	2015	2016
Expenses	\$1,218,140	\$930,207	\$1,112,848
Revenues	\$1,046,462	\$938,956	\$977,336
Commendations	0	0	0
Complaints	0	1	1
Passenger No-Shows	2,361	1,478	1,816
Unmet Trip Requests	384	325	319

Passenger Trips By Funding Source	2014	2015	2016
CTD	29,234	24,051	32,245
AHCA	8,743	1,656	487
APD	0	0	0
DOEA	10,338	11,652	13,172
DOE	0	0	0
Other	8,276	10,639	10,134
TOTAL TRIPS	56,591	47,998	56,038

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.45	0.63	0.43
Miles between Roadcalls	89,746	157,906	91,983
Avg. Trips per Driver Hour	1.60	1.73	2.08
Avg. Trips per Para Pass.	77.42	56.40	46.66
Cost per Trip	21.53	19.38	19.86
Cost per Paratransit Trip	21.53	19.38	19.86
Cost per Driver Hour	34.45	33.49	41.24
Cost per Total Mile	2.71	1.96	2.42

County: Okaloosa
 CTC: Okaloosa County BOCC
 Contact: Janet Willis
 600 Transit Way
 Ft. Walton Beach, FL 32547
 850-423-4898
 Email: jwillis@co.okaloosa.fl.us

<u>Demographics</u>	<u>Number</u>
Total County Population	198,664
Potential TD Population	66,933
UDPHC	4,130



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	39,269	31,930	5,680
Deviated FR	0	0	0
Ambulatory	71,001	68,803	84,581
Non-Ambulatory	24,095	21,745	21,188
Stretcher	1	0	0
School Board	0	0	0
TOTAL TRIPS	134,366	122,478	111,449

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	754,900	876,038	872,856
Revenue Miles	629,143	761,861	769,687
Roadcalls	11	19	34
Accidents	1	2	6
Vehicles	60	59	33
Driver Hours	105,537	96,917	110,409

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	63,153	65,613	70,331
Employment	48,371	39,224	22,243
Ed/Train/DayCare	6,718	5,047	5,008
Nutritional	12,092	9,356	5,477
Life-Sustaining/Other	4,032	3,238	8,390
TOTAL TRIPS	134,366	122,478	111,449

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$1,722,817	\$1,539,772	\$1,642,671
Revenues	\$1,892,462	\$2,208,274	\$1,625,993
Commendations	0	0	3
Complaints	5	0	20
Passenger No-Shows	515	1,219	2,465
Unmet Trip Requests	269	141	1,090

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	40,919	43,311	28,794
AHCA	20,856	3,325	58,628
APD	3,706	0	887
DOEA	5,415	5,375	4,142
DOE	125	109	38
Other	63,345	70,358	18,960
TOTAL TRIPS	134,366	122,478	111,449

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	0.13	0.23	0.69
Miles between Roadcalls	68,627	46,107	25,672
Avg. Trips per Driver Hour	0.90	0.93	0.96
Avg. Trips per Para Pass.	17.69	17.73	28.12
Cost per Trip	12.82	12.57	14.74
Cost per Paratransit Trip	18.12	17.00	15.41
Cost per Driver Hour	16.32	15.89	14.76
Cost per Total Mile	2.28	1.76	1.87

County: Okeechobee
 CTC: MV Contract Transportation, Inc.
 Contact: Kelly Kirk Brooks
 4650 US 27 South
 Sebring, FL 33870
 863-382-6004
 Email: kelly.kirkbrooks@mvtransit.com

Demographics	Number
Total County Population	39,469
Potential TD Population	23,464
UDPHC	256



Trips By Type of Service	2014*	2015*	2016*
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	13,579	9,153	8,256
Non-Ambulatory	2,655	2,092	1,571
Stretcher	6	13	0
School Board	0	0	0
TOTAL TRIPS	16,240	11,258	9,827

Vehicle Data	2014*	2015*	2016*
Vehicle Miles	478,023	191,131	312,000
Revenue Miles	296,895	145,137	152,000
Roadcalls	13	2	2
Accidents	1	0	0
Vehicles	11	5	8
Driver Hours	18,865	5,360	12,480

Passenger Trips By Trip Purpose	2014*	2015*	2016*
Medical	10,449	5,022	5,598
Employment	2,101	1,616	968
Ed/Train/DayCare	231	0	0
Nutritional	1,555	1,675	1,141
Life-Sustaining/Other	1,904	2,945	2,120
TOTAL TRIPS	16,240	11,258	9,827

Financial and General Data	2014*	2015*	2016*
Expenses	\$554,208	\$342,610	\$388,028
Revenues	\$741,146	\$286,493	\$442,586
Commendations	5	5	2
Complaints	9	14	3
Passenger No-Shows	651	885	1,346
Unmet Trip Requests	182	0	0

Passenger Trips By Funding Source	2014*	2015*	2016*
CTD	5,510	7,902	5,126
AHCA	6,546	720	0
APD	0	0	0
DOEA	996	460	1,211
DOE	0	0	0
Other	3,188	2,176	3,490
TOTAL TRIPS	16,240	11,258	9,827

Performance Measures	2014*	2015*	2016*
Accidents per 100,000 Miles	0.21	0.00	0.00
Miles between Roadcalls	36,771	95,566	156,000
Avg. Trips per Driver Hour	0.86	2.10	0.79
Avg. Trips per Para Pass.	29.74	43.47	38.39
Cost per Trip	34.13	30.43	39.49
Cost per Paratransit Trip	34.13	30.43	39.49
Cost per Driver Hour	29.38	63.92	31.09
Cost per Total Mile	1.16	1.79	1.24

* Transdev Services, Inc. was the CTC till 12/31/2015

County:	Orange	<u>Demographics</u>	<u>Number</u>
CTC:	Central Florida Regional Transportation Authority		
Contact:	Timothy M. May	Total County Population	1,288,126
	455 North Garland Avenue		
	Orlando, FL 32801	Potential TD Population	426,307
	407-254-6055		
Email:	tmay@golynx.com	UDPHC	34,093



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	818,519	823,430	769,399
Deviated FR	106,245	121,525	119,870
Ambulatory	613,630	522,296	525,025
Non-Ambulatory	191,085	131,519	119,546
Stretcher	10,072	1,939	0
School Board	0	0	0
TOTAL TRIPS	1,739,551	1,600,709	1,533,840

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	9,386,974	6,984,501	8,216,496
Revenue Miles	7,855,051	5,945,464	6,310,482
Roadcalls	168	223	176
Accidents	167	147	218
Vehicles	293	217	234
Driver Hours	511,232	484,831	469,170

<u>Passenger Trips By Trip Purpose</u>			
Medical	1,021,579	706,666	590,117
Employment	194,899	246,841	316,164
Ed/Train/DayCare	238,639	281,486	276,598
Nutritional	76,415	75,943	70,093
Life-Sustaining/Other	208,019	289,773	280,868
TOTAL TRIPS	1,739,551	1,600,709	1,533,840

<u>Financial and General Data</u>			
Expenses	\$18,832,591	\$16,671,802	\$17,894,050
Revenues	\$18,087,375	\$15,078,677	\$15,499,267
Commendations	189	136	116
Complaints	244	62	88
Passenger No-Shows	46,443	29,538	33,393
Unmet Trip Requests	52,471	38,631	45,837

<u>Passenger Trips By Funding Source</u>			
CTD	101,007	110,709	115,968
AHCA	249,795	78,206	8,765
APD	157,863	156,319	151,688
DOEA	59,639	57,156	52,464
DOE	0	0	0
Other	1,171,247	1,198,319	1,204,955
TOTAL TRIPS	1,739,551	1,600,709	1,533,840

<u>Performance Measures</u>			
Accidents per 100,000 Miles	1.78	2.10	2.65
Miles between Roadcalls	55,875	31,321	46,685
Avg. Trips per Driver Hour	1.80	1.60	1.63
Avg. Trips per Para Pass.	63.75	77.47	23.72
Cost per Trip	10.83	10.42	11.67
Cost per Paratransit Trip	20.45	21.45	23.41
Cost per Driver Hour	36.84	34.39	38.14
Cost per Total Mile	2.01	2.39	2.18

County:	Osceola	<u>Demographics</u>	<u>Number</u>
CTC:	Central Florida Regional Transportation Authority		
Contact:	Timothy M. May	Total County Population	323,993
	455 North Garland Avenue		
	Orlando, FL 32801	Potential TD Population	107,167
	407-254-6055		
Email:	tmay@golynx.com	UDPHC	6,860



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	199,553	200,750	154,806
Deviated FR	25,902	29,627	24,118
Ambulatory	149,601	127,335	105,637
Non-Ambulatory	46,586	32,064	24,053
Stretcher	2,455	473	0
School Board	0	0	0
TOTAL TRIPS	424,097	390,249	308,614

Vehicle Data	2014	2015	2016
Vehicle Miles	2,288,521	1,702,805	1,653,187
Revenue Miles	1,915,041	1,449,489	1,269,691
Roadcalls	41	54	36
Accidents	41	35	45
Vehicles	71	53	47
Driver Hours	124,637	118,201	94,399

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	249,056	172,283	118,734
Employment	47,516	60,179	63,612
Ed/Train/DayCare	58,180	68,626	55,653
Nutritional	18,630	18,515	14,103
Life-Sustaining/Other	50,715	70,646	56,512
TOTAL TRIPS	424,097	390,249	308,614

Financial and General Data	2014	2015	2016
Expenses	\$4,591,337	\$3,923,566	\$3,600,344
Revenues	\$4,409,654	\$3,676,142	\$3,118,505
Commendations	46	33	24
Complaints	59	15	18
Passenger No-Shows	11,323	7,201	6,719
Unmet Trip Requests	12,792	9,419	9,222

Passenger Trips By Funding Source	2014	2015	2016
CTD	24,625	26,991	23,333
AHCA	60,899	19,066	1,763
APD	38,487	38,110	30,520
DOEA	14,540	13,935	10,556
DOE	0	0	0
Other	285,546	292,147	242,442
TOTAL TRIPS	424,097	390,249	308,614

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	1.79	2.06	2.72
Miles between Roadcalls	55,818	31,533	45,922
Avg. Trips per Driver Hour	1.80	1.60	1.63
Avg. Trips per Para Pass.	63.75	83.59	23.72
Cost per Trip	10.83	10.05	11.67
Cost per Paratransit Trip	20.45	20.70	23.41
Cost per Driver Hour	36.84	33.19	38.14
Cost per Total Mile	2.01	2.30	2.18

County: Palm Beach
 CTC: Palm Beach County
 Contact: Rosanna Santana
 50 S. Military Trail, Suite - 101
 West Palm Beach, FL , FL 33415
 561-841-4230
 Email: rsantana1@pbcbgov.org

<u>Demographics</u>	<u>Number</u>
Total County Population	1,422,789
Potential TD Population	646,665
UDPHC	12,319



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	1,687,312	428,221	464,483
Deviated FR	0	0	0
Ambulatory	724,704	691,194	715,464
Non-Ambulatory	142,810	162,132	167,825
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	2,554,826	1,281,547	1,347,772

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	523,739	193,780	177,843
Employment	255,483	301,473	338,453
Ed/Train/DayCare	753,674	420,037	438,563
Nutritional	229,934	81,212	89,040
Life-Sustaining/Other	791,996	285,045	303,873
TOTAL TRIPS	2,554,826	1,281,547	1,347,772

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	1,735,787	478,304	550,889
AHCA	0	0	0
APD	0	0	0
DOEA	43,179	47,373	49,901
DOE	0	0	0
Other	775,860	755,870	746,982
TOTAL TRIPS	2,554,826	1,281,547	1,347,772

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	10,026,956	9,319,520	10,691,010
Revenue Miles	8,668,132	8,730,528	9,102,089
Roadcalls	153	177	174
Accidents	305	364	386
Vehicles	185	416	241
Driver Hours	505,440	593,033	703,983

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$28,735,687	\$30,871,152	\$31,905,052
Revenues	\$28,735,687	\$30,871,152	\$31,905,052
Commendations	1,288	1,298	1,806
Complaints	2,117	665	792
Passenger No-Shows	24,468	21,282	14,856
Unmet Trip Requests	0	0	0

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	3.04	3.91	3.61
Miles between Roadcalls	65,536	52,653	61,443
Avg. Trips per Driver Hour	1.72	1.44	1.25
Avg. Trips per Para Pass.	76.60	76.36	79.76
Cost per Trip	11.25	24.09	23.67
Cost per Paratransit Trip	28.84	34.42	34.28
Cost per Driver Hour	49.49	49.52	43.01
Cost per Total Mile	2.49	3.15	2.83

County: Pasco
 CTC: Pasco County Public Transportation
 Contact: Philip O. Pumphrey
 8620 Galen Wilson Boulevard
 Port Richey, FL 34668
 727-834-3200
 Email: ppumphrey@ridepcpt.com

Demographics	Number
Total County Population	497,909
Potential TD Population	259,048
UDPHC	4,297



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	129,236	119,490	117,214
Deviated FR	0	0	0
Ambulatory	123,505	105,399	110,062
Non-Ambulatory	18,902	9,983	11,112
Stretcher	343	0	0
School Board	14,531	15,219	9,617
TOTAL TRIPS	286,517	250,091	248,005

Vehicle Data	2014	2015	2016
Vehicle Miles	1,147,734	829,128	889,263
Revenue Miles	1,017,731	717,913	812,219
Roadcalls	14	14	16
Accidents	4	3	2
Vehicles	104	85	87
Driver Hours	72,957	54,216	58,268

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	152,132	71,797	70,292
Employment	18,156	34,012	33,664
Ed/Train/DayCare	64,120	71,256	71,224
Nutritional	11,584	4,001	3,962
Life-Sustaining/Other	40,525	69,025	68,863
TOTAL TRIPS	286,517	250,091	248,005

Financial and General Data	2014	2015	2016
Expenses	\$3,407,405	\$2,527,525	\$2,601,925
Revenues	\$3,407,405	\$2,527,533	\$2,579,425
Commendations	10	10	18
Complaints	26	14	12
Passenger No-Shows	2,392	698	1,101
Unmet Trip Requests	140	0	0

Passenger Trips By Funding Source	2014	2015	2016
CTD	104,602	58,271	63,989
AHCA	27,425	0	0
APD	19,202	21,507	24,800
DOEA	16,013	24,258	28,446
DOE	11,136	900	942
Other	108,139	145,155	129,828
TOTAL TRIPS	286,517	250,091	248,005

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.35	0.36	0.22
Miles between Roadcalls	81,981	59,223	55,579
Avg. Trips per Driver Hour	2.16	2.41	2.24
Avg. Trips per Para Pass.	30.97	51.93	42.55
Cost per Trip	11.89	10.11	10.49
Cost per Paratransit Trip	20.00	18.17	19.22
Cost per Driver Hour	43.12	43.76	43.13
Cost per Total Mile	2.74	2.86	2.83

County: Pinellas
 CTC: Pinellas Suncoast Transit Authority
 Contact: Ross Silvers
 3201 Scherer Drive
 St Petersburg, FL 33716
 727-540-1844
 Email: rsilvers@psta.net

Demographics	Number
Total County Population	949,827
Potential TD Population	489,575
UDPHC	30,362



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	2,307,198	1,908,954	3,364,514
Deviated FR	0	0	0
Ambulatory	682,953	578,525	540,106
Non-Ambulatory	256,959	176,824	168,237
Stretcher	0	0	0
School Board	293	352	444
TOTAL TRIPS	3,247,403	2,664,655	4,073,301

Vehicle Data	2014	2015	2016
Vehicle Miles	5,300,271	5,074,612	5,280,350
Revenue Miles	3,917,410	4,152,564	3,339,015
Roadcalls	142	78	104
Accidents	103	49	27
Vehicles	380	354	273
Driver Hours	559,190	462,275	464,897

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	2,095,359	1,697,241	1,746,684
Employment	932,782	755,553	1,453,438
Ed/Train/DayCare	5,097	4,129	23,687
Nutritional	65,892	167,595	751,883
Life-Sustaining/Other	148,273	40,137	97,609
TOTAL TRIPS	3,247,403	2,664,655	4,073,301

Financial and General Data	2014	2015	2016
Expenses	\$15,760,027	\$11,805,933	\$16,986,476
Revenues	\$15,811,555	\$13,326,333	\$17,272,069
Commendations	20	8	13
Complaints	364	562	99
Passenger No-Shows	10,468	11,202	14,075
Unmet Trip Requests	1,424	181	198

Passenger Trips By Funding Source	2014	2015	2016
CTD	1,971,212	2,040,291	3,451,239
AHCA	225,861	42,278	43,010
APD	136,621	154,832	129,808
DOEA	0	63,678	70,605
DOE	1,190	1,027	589
Other	912,519	362,549	378,050
TOTAL TRIPS	3,247,403	2,664,655	4,073,301

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	1.94	0.97	0.51
Miles between Roadcalls	37,326	65,059	50,773
Avg. Trips per Driver Hour	1.68	1.63	1.52
Avg. Trips per Para Pass.	28.25	41.48	35.90
Cost per Trip	4.85	4.43	4.17
Cost per Paratransit Trip	14.99	12.69	17.91
Cost per Driver Hour	25.21	20.75	27.30
Cost per Total Mile	2.66	1.89	2.40

County: Polk
 CTC: Lakeland Area Mass Transit District
 Contact: Tom Phillips
 1212 George Jenkins Blvd
 Lakeland, FL 33815
 863-327-1303
 Email: tphillips@ridecitrus.com

Demographics	Number
Total County Population	650,092
Potential TD Population	236,812
UDPHC	13,409



Trips By Type of Service	2014*	2015*	2016*
Fixed Route (FR)	188,210	200,738	287,902
Deviated FR	5,049	4,227	376
Ambulatory	176,801	137,671	150,598
Non-Ambulatory	54,853	49,664	32,171
Stretcher	646	209	276
School Board	0	0	0
TOTAL TRIPS	425,559	392,509	471,323

Vehicle Data	2014*	2015*	2016*
Vehicle Miles	2,489,766	2,073,346	1,490,814
Revenue Miles	2,076,914	1,693,755	1,095,488
Roadcalls	187	188	70
Accidents	31	28	27
Vehicles	136	124	101
Driver Hours	252,521	208,457	217,118

Passenger Trips By Trip Purpose	2014*	2015*	2016*
Medical	275,565	237,022	284,615
Employment	2,599	2,604	3,127
Ed/Train/DayCare	53,859	54,395	65,317
Nutritional	45,283	40,793	48,984
Life-Sustaining/Other	48,253	57,695	69,280
TOTAL TRIPS	425,559	392,509	471,323

Financial and General Data	2014*	2015*	2016*
Expenses	\$8,511,029	\$7,262,178	\$8,235,680
Revenues	\$8,989,940	\$7,492,514	\$8,278,747
Commendations	18	17	16
Complaints	106	75	99
Passenger No-Shows	7,300	4,512	6,611
Unmet Trip Requests	134	175	1,208

Passenger Trips By Funding Source	2014*	2015*	2016*
CTD	35,080	33,911	16,100
AHCA	46,270	21,769	0
APD	55,813	56,012	72,002
DOEA	49,964	43,135	40,125
DOE	77,371	77,122	60,662
Other	161,061	160,560	282,434
TOTAL TRIPS	425,559	392,509	471,323

Performance Measures	2014*	2015*	2016*
Accidents per 100,000 Miles	1.25	1.35	1.81
Miles between Roadcalls	13,314	11,028	21,297
Avg. Trips per Driver Hour	0.94	0.92	0.84
Avg. Trips per Para Pass.	30.29	52.41	61.02
Cost per Trip	20.00	18.50	17.47
Cost per Paratransit Trip	35.62	37.61	44.81
Cost per Driver Hour	33.48	34.60	37.85
Cost per Total Mile	3.40	3.48	5.51

* Polk County Transit Services was the CTC till 3/31/2016

County: Putnam
 CTC: Ride Solution, Inc.
 Contact: Boyd Thompson
 1209 Westover Drive
 Palatka, FL 32177
 386-325-9999
 Email: boyd@theridesolution.org

<u>Demographics</u>	<u>Number</u>
Total County Population	72,023
Potential TD Population	47,088
UDPHC	13,650



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	0	0	0
Deviated FR	128,540	130,483	112,655
Ambulatory	0	0	0
Non-Ambulatory	12,643	12,446	13,165
Stretcher	436	519	85
School Board	0	0	0
TOTAL TRIPS	141,619	143,448	125,905

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	891,266	923,740	730,021
Revenue Miles	725,490	751,924	600,734
Roadcalls	18	27	6
Accidents	3	6	0
Vehicles	33	33	34
Driver Hours	52,076	52,944	49,771

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	8,921	9,958	19,327
Employment	54,067	53,299	3,357
Ed/Train/DayCare	0	0	369
Nutritional	0	0	0
Life-Sustaining/Other	78,631	80,191	102,852
TOTAL TRIPS	141,619	143,448	125,905

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$2,458,394	\$2,305,615	\$2,201,067
Revenues	\$2,307,300	\$2,301,526	\$2,249,098
Commendations	5	3	1
Complaints	3	4	13
Passenger No-Shows	1,708	782	2,174
Unmet Trip Requests	0	4	0

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	20,888	19,185	27,430
AHCA	8,921	1,386	6,706
APD	40,813	40,660	41,268
DOEA	0	0	0
DOE	0	0	0
Other	70,997	82,217	50,501
TOTAL TRIPS	141,619	143,448	125,905

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	0.34	0.65	0.00
Miles between Roadcalls	49,515	34,213	121,670
Avg. Trips per Driver Hour	2.72	2.71	2.53
Avg. Trips per Para Pass.	13.58	13.87	9.22
Cost per Trip	17.36	16.07	17.48
Cost per Paratransit Trip	17.36	16.07	17.48
Cost per Driver Hour	47.21	43.55	44.22
Cost per Total Mile	2.76	2.50	3.02

County: Saint Johns
 CTC: St. Johns County Council on Aging, Inc.
 Contact: Becky Yanni
 180 Marine St.
 St. Augustine, FL 32084
 904-209-3700
 Email: byanni@stjohnscoa.com

Demographics	Number
Total County Population	226,640
Potential TD Population	61,487
UDPHC	4,509



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	256,726	268,224	288,315
Ambulatory	50,866	56,174	46,415
Non-Ambulatory	24,866	20,822	18,815
Stretcher	1,626	529	741
School Board	0	0	0
TOTAL TRIPS	334,084	345,749	354,286

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	50,838	36,143	34,373
Employment	0	450	2,704
Ed/Train/DayCare	750	2,638	3,282
Nutritional	18,015	21,410	21,418
Life-Sustaining/Other	264,481	285,108	292,509
TOTAL TRIPS	334,084	345,749	354,286

Passenger Trips By Funding Source	2014	2015	2016
CTD	22,045	23,231	22,400
AHCA	18,571	6,276	6,435
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	293,468	316,242	325,451
TOTAL TRIPS	334,084	345,749	354,286

Vehicle Data	2014	2015	2016
Vehicle Miles	1,112,702	1,116,591	1,043,355
Revenue Miles	912,415	920,578	921,144
Roadcalls	15	29	20
Accidents	3	4	5
Vehicles	43	43	39
Driver Hours	88,812	80,806	83,831

Financial and General Data	2014	2015	2016
Expenses	\$3,040,294	\$2,885,042	\$2,996,885
Revenues	\$2,946,443	\$2,888,021	\$3,012,672
Commendations	12	20	6
Complaints	5	14	3
Passenger No-Shows	766	561	299
Unmet Trip Requests	0	0	2

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.27	0.36	0.48
Miles between Roadcalls	74,180	38,503	52,168
Avg. Trips per Driver Hour	3.76	4.28	4.23
Avg. Trips per Para Pass.	65.60	65.28	78.57
Cost per Trip	9.10	8.34	8.46
Cost per Paratransit Trip	9.10	8.34	8.46
Cost per Driver Hour	34.23	35.70	35.75
Cost per Total Mile	2.73	2.58	2.87

County: Saint Lucie
 CTC: St. Lucie County B.O.C.C.
 Contact: Murriah S. Dekle
 437 N. 7th Street
 Fort Pierce, FL 34950
 772-462-3065
 Email: deklem@st.lucieco.org

<u>Demographics</u>	<u>Number</u>
Total County Population	298,563
Potential TD Population	129,985
UDPHC	24,295



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	29,314	36,170	34,268
Deviated FR	0	0	0
Ambulatory	124,967	128,733	118,471
Non-Ambulatory	123,565	100,613	108,213
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	277,846	265,516	260,952

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	1,348,015	1,347,434	1,403,366
Revenue Miles	1,013,177	1,010,246	1,066,102
Roadcalls	48	48	29
Accidents	5	8	9
Vehicles	95	93	108
Driver Hours	107,438	81,500	142,123

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	56,983	47,273	48,224
Employment	51,960	49,046	44,719
Ed/Train/DayCare	64,924	79,571	82,925
Nutritional	12,105	79,332	12,229
Life-Sustaining/Other	91,874	10,294	72,855
TOTAL TRIPS	277,846	265,516	260,952

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$3,767,646	\$4,506,410	\$4,538,532
Revenues	\$3,568,295	\$3,783,266	\$4,589,716
Commendations	7	7	19
Complaints	11	11	8
Passenger No-Shows	1,811	1,858	2,538
Unmet Trip Requests	40,851	28,831	36,436

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	30,289	29,503	27,079
AHCA	0	283	4,005
APD	64,045	65,702	73,558
DOEA	4,090	2,829	4,195
DOE	0	0	0
Other	179,422	167,199	152,115
TOTAL TRIPS	277,846	265,516	260,952

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	0.37	0.59	0.64
Miles between Roadcalls	28,084	28,072	48,392
Avg. Trips per Driver Hour	2.31	2.81	1.59
Avg. Trips per Para Pass.	10.09	11.88	12.83
Cost per Trip	13.56	16.97	17.39
Cost per Paratransit Trip	14.94	19.59	19.94
Cost per Driver Hour	34.56	55.14	31.81
Cost per Total Mile	2.75	3.33	3.22

County: Santa Rosa
 CTC: Tri-County Community Council, Inc.
 Contact: Joel Paul
 302 North Oklahoma Street
 Bonifay, FL 32425
 850-547-3689
 Email: joelpaul.tccc@mchi.com

<u>Demographics</u>	<u>Number</u>
Total County Population	167,040
Potential TD Population	57,735
UDPHC	637



<u>Trips By Type of Service</u>	<u>2014*</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	5,809	0	0
Deviated FR	0	0	0
Ambulatory	27,396	15,000	18,526
Non-Ambulatory	6,357	5,898	5,908
Stretcher	4	0	0
School Board	0	0	0
TOTAL TRIPS	39,566	20,898	24,434

<u>Vehicle Data</u>	<u>2014*</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	485,158	332,094	370,213
Revenue Miles	406,654	278,898	317,986
Roadcalls	14	8	4
Accidents	1	4	8
Vehicles	10	12	13
Driver Hours	20,704	23,291	26,412

<u>Passenger Trips By Trip Purpose</u>	<u>2014*</u>	<u>2015</u>	<u>2016</u>
Medical	9,557	5,344	11,934
Employment	10,992	4,538	4,655
Ed/Train/DayCare	9	2,868	4
Nutritional	2	82	98
Life-Sustaining/Other	19,006	8,066	7,743
TOTAL TRIPS	39,566	20,898	24,434

<u>Financial and General Data</u>	<u>2014*</u>	<u>2015</u>	<u>2016</u>
Expenses	\$761,297	\$598,934	\$671,755
Revenues	\$965,650	\$563,712	\$720,111
Commendations	1	0	1
Complaints	5	6	2
Passenger No-Shows	1,008	478	1,213
Unmet Trip Requests	135	12	97

<u>Passenger Trips By Funding Source</u>	<u>2014*</u>	<u>2015</u>	<u>2016</u>
CTD	14,217	11,157	9,082
AHCA	9,536	5,136	7,154
APD	6,694	1,580	2,446
DOEA	0	0	0
DOE	182	84	2
Other	8,937	2,941	5,750
TOTAL TRIPS	39,566	20,898	24,434

<u>Performance Measures</u>	<u>2014*</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	0.21	1.20	2.16
Miles between Roadcalls	34,654	41,512	92,553
Avg. Trips per Driver Hour	1.63	0.90	0.93
Avg. Trips per Para Pass.	101.37	106.62	38.36
Cost per Trip	19.24	28.66	27.49
Cost per Paratransit Trip	22.04	28.66	27.49
Cost per Driver Hour	35.93	25.72	25.43
Cost per Total Mile	1.53	1.80	1.81

*Pensacola Bay was the CTC till 12/31/2013

County:	Sarasota	<u>Demographics</u>	<u>Number</u>
CTC:	Sarasota County Board of County Commissioners		
Contact:	Rocky A. Burke	Total County Population	405,549
	5303 Pinkney Avenue		
	Sarasota, FL 34233	Potential TD Population	211,306
	941-861-1003		
Email:	rburke@scgov.net	UDPHC	4,542



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	663,200	982,798	915,766
Deviated FR	0	0	0
Ambulatory	174,422	152,078	156,602
Non-Ambulatory	51,058	53,537	57,201
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	888,680	1,188,413	1,129,569

<u>Passenger Trips By Trip Purpose</u>			
Medical	64,941	61,786	64,011
Employment	22,838	24,096	26,002
Ed/Train/DayCare	79,594	93,775	122,479
Nutritional	14,172	12,156	12,528
Life-Sustaining/Other	707,135	996,600	904,549
TOTAL TRIPS	888,680	1,188,413	1,129,569

<u>Passenger Trips By Funding Source</u>			
CTD	21,263	20,751	25,771
AHCA	0	0	0
APD	54,631	40,571	44,974
DOEA	0	0	0
DOE	0	0	0
Other	812,786	1,127,091	1,058,824
TOTAL TRIPS	888,680	1,188,413	1,129,569

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	3,007,535	1,757,673	1,836,496
Revenue Miles	2,526,882	1,510,299	1,542,808
Roadcalls	4	5	6
Accidents	48	35	26
Vehicles	54	59	65
Driver Hours	143,677	153,499	236,929

<u>Financial and General Data</u>			
Expenses	\$9,994,829	\$10,410,073	\$9,218,829
Revenues	\$6,643,780	\$7,411,990	\$5,830,568
Commendations	27	12	12
Complaints	152	66	103
Passenger No-Shows	860	1,031	1,462
Unmet Trip Requests	12,462	10,104	12,253

<u>Performance Measures</u>			
Accidents per 100,000 Miles	1.60	1.99	1.42
Miles between Roadcalls	751,884	351,535	306,083
Avg. Trips per Driver Hour	1.57	1.34	0.90
Avg. Trips per Para Pass.	53.15	41.61	53.58
Cost per Trip	11.25	8.76	8.16
Cost per Paratransit Trip	33.93	33.74	42.91
Cost per Driver Hour	53.26	45.19	38.72
Cost per Total Mile	2.54	3.95	5.00

County:	Seminole	<u>Demographics</u>	<u>Number</u>
CTC:	Central Florida Regional Transportation Authority		
Contact:	Timothy M. May	Total County Population	449,144
	445 North Garland Avenue		
	Orlando, FL 32801	Potential TD Population	173,389
	407-254-6055		
Email:	TMay@golynx.com	UDPHC	9,081



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	197,973	199,160	204,940
Deviated FR	25,697	29,393	31,929
Ambulatory	148,416	126,325	139,847
Non-Ambulatory	46,217	31,810	31,843
Stretcher	2,436	469	0
School Board	0	0	0
TOTAL TRIPS	420,739	387,157	408,559

Passenger Trips By Trip Purpose			
Medical	247,085	170,918	157,186
Employment	47,139	59,703	84,214
Ed/Train/DayCare	57,719	68,082	73,676
Nutritional	18,482	18,368	18,670
Life-Sustaining/Other	50,314	70,086	74,813
TOTAL TRIPS	420,739	387,157	408,559

Passenger Trips By Funding Source			
CTD	24,430	26,777	30,890
AHCA	60,417	18,915	2,335
APD	38,182	37,808	40,404
DOEA	14,425	13,824	13,974
DOE	0	0	0
Other	283,285	289,833	320,956
TOTAL TRIPS	420,739	387,157	408,559

Vehicle Data	2014	2015	2016
Vehicle Miles	2,270,391	1,689,315	2,188,574
Revenue Miles	1,899,870	1,438,006	1,680,882
Roadcalls	41	54	47
Accidents	41	35	58
Vehicles	71	52	62
Driver Hours	123,649	117,265	124,970

Financial and General Data			
Expenses	\$4,554,963	\$3,892,484	\$4,766,320
Revenues	\$4,374,720	\$3,647,018	\$4,128,438
Commendations	46	33	31
Complaints	59	15	24
Passenger No-Shows	11,233	7,144	8,895
Unmet Trip Requests	12,691	9,343	12,208

Performance Measures			
Accidents per 100,000 Miles	1.81	2.07	2.65
Miles between Roadcalls	55,375	31,284	46,565
Avg. Trips per Driver Hour	1.80	1.60	1.63
Avg. Trips per Para Pass.	63.76	83.59	23.72
Cost per Trip	10.83	10.05	11.67
Cost per Paratransit Trip	20.45	20.71	23.41
Cost per Driver Hour	36.84	33.19	38.14
Cost per Total Mile	2.01	2.30	2.18

County: Sumter
 CTC: Board of Sumter County Commissioners
 Contact: Kyle Mills
 319 E Anderson Ave
 Bushnell, FL 33513
 352-689-4447
 Email: kyle.mills@sumtercountyfl.gov

Demographics	Number
Total County Population	118,891
Potential TD Population	28,018
UDPHC	1,543



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	7,560	4,287	3,537
Ambulatory	68,555	68,964	69,934
Non-Ambulatory	6,813	5,023	4,817
Stretcher	87	1	1
School Board	0	0	0
TOTAL TRIPS	83,015	78,275	78,289

Vehicle Data	2014	2015	2016
Vehicle Miles	767,842	609,530	571,187
Revenue Miles	622,319	504,775	450,583
Roadcalls	24	13	6
Accidents	4	5	1
Vehicles	39	32	32
Driver Hours	39,780	29,120	36,248

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	18,382	11,338	8,472
Employment	15,817	16,130	17,606
Ed/Train/DayCare	13,369	15,560	16,791
Nutritional	12,971	9,107	8,513
Life-Sustaining/Other	22,476	26,140	26,907
TOTAL TRIPS	83,015	78,275	78,289

Financial and General Data	2014	2015	2016
Expenses	\$1,828,720	\$1,556,001	\$1,511,227
Revenues	\$1,903,590	\$1,579,029	\$1,473,578
Commendations	187	148	142
Complaints	15	0	2
Passenger No-Shows	400	369	409
Unmet Trip Requests	231	0	0

Passenger Trips By Funding Source	2014	2015	2016
CTD	16,698	18,862	17,594
AHCA	5,861	401	0
APD	11,881	12,742	13,059
DOEA	5,118	4,725	4,749
DOE	0	0	0
Other	43,457	41,545	42,887
TOTAL TRIPS	83,015	78,275	78,289

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.52	0.82	0.18
Miles between Roadcalls	31,993	46,887	95,198
Avg. Trips per Driver Hour	2.09	2.69	2.16
Avg. Trips per Para Pass.	45.34	51.23	50.74
Cost per Trip	22.03	19.88	19.30
Cost per Paratransit Trip	22.03	19.88	19.30
Cost per Driver Hour	45.97	53.43	41.69
Cost per Total Mile	2.38	2.55	2.65

County: Suwannee
 CTC: Suwannee Valley Transit Authority
 Contact: Larry Sessions/Felonzie Raggins
 1907 Voyles Street, S.W.
 Live Oak, FL 32064
 386-362-5332
 Email: larry.sessions@ridesvta.com

Demographics	Number
Total County Population	43,760
Potential TD Population	17,524
UDPHC	253



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	16,593	21,385	22,651
Non-Ambulatory	4,578	2,206	2,199
Stretcher	93	1	0
School Board	0	0	0
TOTAL TRIPS	21,264	23,592	24,850

Vehicle Data	2014	2015	2016
Vehicle Miles	406,502	257,499	222,861
Revenue Miles	279,595	216,192	190,129
Roadcalls	0	2	0
Accidents	1	0	0
Vehicles	15	19	16
Driver Hours	27,934	13,098	13,357

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	19,454	7,253	6,298
Employment	884	3,069	3,494
Ed/Train/DayCare	167	10,261	10,588
Nutritional	0	49	1,037
Life-Sustaining/Other	759	2,960	3,433
TOTAL TRIPS	21,264	23,592	24,850

Financial and General Data	2014	2015	2016
Expenses	\$931,974	\$465,452	\$732,243
Revenues	\$1,026,835	\$688,199	\$701,260
Commendations	1	4	6
Complaints	7	5	6
Passenger No-Shows	890	223	271
Unmet Trip Requests	31	10	22

Passenger Trips By Funding Source	2014	2015	2016
CTD	5,959	7,755	9,057
AHCA	14,223	1,668	89
APD	152	11,890	12,719
DOEA	0	0	593
DOE	13	3	2
Other	917	2,276	2,390
TOTAL TRIPS	21,264	23,592	24,850

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.25	0.00	0.00
Miles between Roadcalls	0	128,750	0
Avg. Trips per Driver Hour	0.76	1.80	1.86
Avg. Trips per Para Pass.	24.00	58.25	98.22
Cost per Trip	43.83	19.73	29.47
Cost per Paratransit Trip	43.83	19.73	29.47
Cost per Driver Hour	33.36	35.54	54.82
Cost per Total Mile	2.29	1.81	3.29

County: Taylor
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266
 Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	22,493
Potential TD Population	8,432
UDPHC	804



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	8,410	8,346	8,230
Ambulatory	8,713	8,530	7,132
Non-Ambulatory	2,278	2,478	2,585
Stretcher	3	2	0
School Board	0	0	0
TOTAL TRIPS	19,404	19,356	17,947

Vehicle Data	2014	2015	2016
Vehicle Miles	181,355	265,255	237,724
Revenue Miles	147,156	208,464	187,383
Roadcalls	5	5	3
Accidents	0	0	0
Vehicles	14	10	9
Driver Hours	7,353	7,757	9,815

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	3,872	4,030	5,458
Employment	4,361	5,574	4,760
Ed/Train/DayCare	5,156	4,487	3,302
Nutritional	152	759	2
Life-Sustaining/Other	5,863	4,506	4,425
TOTAL TRIPS	19,404	19,356	17,947

Financial and General Data	2014	2015	2016
Expenses	\$566,520	\$552,915	\$525,749
Revenues	\$606,794	\$649,601	\$756,031
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	170	279	227
Unmet Trip Requests	7	23	0

Passenger Trips By Funding Source	2014	2015	2016
CTD	8,406	7,669	5,859
AHCA	1,835	3,016	3,560
APD	0	0	0
DOEA	0	0	0
DOE	94	0	0
Other	9,069	8,671	8,528
TOTAL TRIPS	19,404	19,356	17,947

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	36,271	53,051	79,241
Avg. Trips per Driver Hour	2.64	2.50	1.83
Avg. Trips per Para Pass.	24.38	26.66	22.32
Cost per Trip	29.20	28.57	29.29
Cost per Paratransit Trip	29.20	28.57	29.29
Cost per Driver Hour	77.05	71.28	53.57
Cost per Total Mile	3.12	2.08	2.21

County: Union
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 POB 70
 Live Oak, FL 32064
 386-362-4115
 Email: mpearson@suwanneeec.net

Demographics	Number
Total County Population	15,234
Potential TD Population	5,342
UDPHC	319



Trips By Type of Service	2014*	2015*	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	9,465	8,939	4,809
Non-Ambulatory	870	821	442
Stretcher	1	1	1
School Board	0	0	0
TOTAL TRIPS	10,336	9,761	5,252

Vehicle Data	2014*	2015*	2016
Vehicle Miles	129,784	136,888	144,390
Revenue Miles	112,683	114,205	122,902
Roadcalls	3	3	1
Accidents	0	0	0
Vehicles	8	8	6
Driver Hours	2,102	4,820	6,922

Passenger Trips By Trip Purpose	2014*	2015*	2016
Medical	7,243	6,868	3,538
Employment	0	0	0
Ed/Train/DayCare	2,461	2,174	828
Nutritional	632	719	886
Life-Sustaining/Other	0	0	0
TOTAL TRIPS	10,336	9,761	5,252

Financial and General Data	2014*	2015*	2016
Expenses	\$369,231	\$299,495	\$459,006
Revenues	\$369,231	\$284,987	\$461,206
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	80	74	32
Unmet Trip Requests	70	68	30

Passenger Trips By Funding Source	2014*	2015*	2016
CTD	2,344	2,815	3,161
AHCA	4,639	4,053	1,203
APD	0	0	0
DOEA	632	719	886
DOE	0	0	0
Other	2,721	2,174	2
TOTAL TRIPS	10,336	9,761	5,252

Performance Measures	2014*	2015*	2016
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	43,261	45,629	144,390
Avg. Trips per Driver Hour	4.92	2.03	0.76
Avg. Trips per Para Pass.	14.01	13.56	16.46
Cost per Trip	35.72	30.68	87.40
Cost per Paratransit Trip	35.72	30.68	87.40
Cost per Driver Hour	175.66	62.14	66.31
Cost per Total Mile	2.84	2.19	3.18

* A&A Transit was the CTC

County: Volusia
 CTC: County of Volusia d/b/a VOTRAN
 Contact: Vinny X.Wang
 950 Big Tree Road
 South Daytona, FL 32119
 386-756-7496
 Email: vwang@r2ctpo.org

<u>Demographics</u>	<u>Number</u>
Total County Population	517,887
Potential TD Population	298,980
UDPHC	23,077



<u>Trips By Type of Service</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Fixed Route (FR)	417,424	261,121	272,493
Deviated FR	0	0	0
Ambulatory	234,411	244,182	243,249
Non-Ambulatory	73,837	72,015	77,293
Stretcher	0	0	0
School Board	0	5,380	5,368
TOTAL TRIPS	725,672	582,698	598,403

<u>Vehicle Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Vehicle Miles	2,665,157	2,804,938	2,859,280
Revenue Miles	2,362,900	2,395,425	2,532,891
Roadcalls	220	239	212
Accidents	4	4	18
Vehicles	114	104	124
Driver Hours	206,596	211,479	205,379

<u>Passenger Trips By Trip Purpose</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Medical	166,613	203,095	205,065
Employment	66,279	60,671	63,889
Ed/Train/DayCare	145,181	100,655	106,532
Nutritional	12,284	15,159	16,805
Life-Sustaining/Other	335,315	203,118	206,112
TOTAL TRIPS	725,672	582,698	598,403

<u>Financial and General Data</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Expenses	\$6,364,639	\$6,680,772	\$7,657,144
Revenues	\$6,364,639	\$6,513,844	\$6,157,957
Commendations	150	295	393
Complaints	270	365	291
Passenger No-Shows	6,453	7,624	7,491
Unmet Trip Requests	0	0	0

<u>Passenger Trips By Funding Source</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
CTD	35,327	36,765	34,254
AHCA	0	0	0
APD	1,501	2,778	3,315
DOEA	11,390	14,563	15,450
DOE	121,283	76,952	61,094
Other	556,171	451,640	484,290
TOTAL TRIPS	725,672	582,698	598,403

<u>Performance Measures</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Accidents per 100,000 Miles	0.15	0.14	0.63
Miles between Roadcalls	12,114	11,736	13,487
Avg. Trips per Driver Hour	1.49	1.52	1.59
Avg. Trips per Para Pass.	53.13	56.23	57.48
Cost per Trip	8.77	11.47	12.80
Cost per Paratransit Trip	20.64	20.77	23.47
Cost per Driver Hour	30.80	31.59	37.25
Cost per Total Mile	2.39	2.38	2.68

County:	Wakulla	<u>Demographics</u>	<u>Number</u>
CTC:	Wakulla County Senior Citizens/Wakulla Transportat		
Contact:	Nell Rozar	Total County Population	31,535
	33 Michael Drive		
	Crawfordville, FL 32327	Potential TD Population	8,730
	850-926-7145		
Email:	nell.rozar@wakullaseniorcitizens.com	UDPHC	439



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	11,982	11,763	12,813
Non-Ambulatory	1,031	1,481	1,775
Stretcher	216	156	11
School Board	0	0	0
TOTAL TRIPS	13,229	13,400	14,599

Passenger Trips By Trip Purpose			
Medical	6,900	7,514	8,065
Employment	681	329	176
Ed/Train/DayCare	1,784	349	369
Nutritional	3,049	2,481	5,469
Life-Sustaining/Other	815	2,727	520
TOTAL TRIPS	13,229	13,400	14,599

Passenger Trips By Funding Source			
CTD	6,826	6,615	5,187
AHCA	556	4,375	4,375
APD	426	268	276
DOEA	389	200	127
DOE	0	0	0
Other	5,032	1,942	4,634
TOTAL TRIPS	13,229	13,400	14,599

Vehicle Data	2014	2015	2016
Vehicle Miles	251,829	293,789	267,482
Revenue Miles	231,629	253,321	181,690
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	8	9	10
Driver Hours	9,230	11,400	10,400

Financial and General Data			
Expenses	\$427,373	\$524,492	\$532,056
Revenues	\$400,645	\$543,546	\$588,991
Commendations	1	0	0
Complaints	0	0	0
Passenger No-Shows	4	225	363
Unmet Trip Requests	0	0	0

Performance Measures			
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	0
Avg. Trips per Driver Hour	1.43	1.18	1.40
Avg. Trips per Para Pass.	25.74	33.50	33.26
Cost per Trip	32.31	39.14	36.44
Cost per Paratransit Trip	32.31	39.14	36.44
Cost per Driver Hour	46.30	46.01	51.16
Cost per Total Mile	1.70	1.79	1.99

County:	Walton	Demographics	Number
CTC:	Tri-County Community Council, Inc.		
Contact:	Joel Paul	Total County Population	63,508
	302 North Oklahoma Street, Post Office Box 1210		
	Bonifay, FL 32425	Potential TD Population	21,798
	850-547-3689		
Email:	joelpaul.tccc@mchi.com	UDPHC	1,146



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	47,147	43,478	45,474
Non-Ambulatory	5,030	4,030	4,941
Stretcher	123	9	1
School Board	0	0	0
TOTAL TRIPS	52,300	47,517	50,416

Vehicle Data	2014	2015	2016
Vehicle Miles	698,067	640,662	551,292
Revenue Miles	593,591	606,090	434,124
Roadcalls	2	2	2
Accidents	2	3	3
Vehicles	22	22	20
Driver Hours	49,287	34,628	34,256

Passenger Trips By Trip Purpose			
Medical	24,077	21,569	23,162
Employment	8,607	7,354	7,457
Ed/Train/DayCare	16,408	15,705	16,097
Nutritional	1,875	1,827	2,002
Life-Sustaining/Other	1,333	1,062	1,698
TOTAL TRIPS	52,300	47,517	50,416

Financial and General Data			
Expenses	\$849,774	\$1,031,489	\$1,090,444
Revenues	\$925,372	\$1,068,147	\$1,329,710
Commendations	0	0	0
Complaints	7	6	2
Passenger No-Shows	279	257	161
Unmet Trip Requests	84	67	144

Passenger Trips By Funding Source			
CTD	20,394	19,277	21,924
AHCA	14,435	12,759	6,650
APD	3,727	2,556	2,132
DOEA	4,527	3,573	4,714
DOE	138	0	0
Other	9,079	9,352	14,996
TOTAL TRIPS	52,300	47,517	50,416

Performance Measures			
Accidents per 100,000 Miles	0.29	0.47	0.54
Miles between Roadcalls	349,034	320,331	275,646
Avg. Trips per Driver Hour	1.06	1.37	1.47
Avg. Trips per Para Pass.	25.80	21.98	43.99
Cost per Trip	16.25	21.71	21.63
Cost per Paratransit Trip	16.25	21.71	21.63
Cost per Driver Hour	17.24	29.79	31.83
Cost per Total Mile	1.22	1.61	1.98

County:	Washington	<u>Demographics</u>	<u>Number</u>
CTC:	Tri-County Community Council, Inc.		
Contact:	Joel Paul	Total County Population	24,687
	302 North Oklahoma Street, Post Office Box 1210		
	Bonifay, FL 32425	Potential TD Population	11,280
	850-547-3689		
Email:	joelpaul.tccc@mchsi.com	UDPHC	760



Trips By Type of Service	2014	2015	2016
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	17,850	17,634	13,541
Non-Ambulatory	3,521	3,697	4,633
Stretcher	280	74	72
School Board	0	0	0
TOTAL TRIPS	21,651	21,405	18,246

Vehicle Data	2014	2015	2016
Vehicle Miles	375,350	386,946	368,482
Revenue Miles	275,439	293,855	225,426
Roadcalls	2	2	2
Accidents	1	1	6
Vehicles	21	20	16
Driver Hours	23,709	19,171	18,048

Passenger Trips By Trip Purpose	2014	2015	2016
Medical	12,060	12,123	11,249
Employment	1,579	1,540	1,489
Ed/Train/DayCare	7,688	7,441	4,993
Nutritional	0	0	125
Life-Sustaining/Other	324	301	390
TOTAL TRIPS	21,651	21,405	18,246

Financial and General Data	2014	2015	2016
Expenses	\$640,739	\$637,869	\$682,923
Revenues	\$606,079	\$627,943	\$755,055
Commendations	1	1	0
Complaints	2	2	2
Passenger No-Shows	184	136	105
Unmet Trip Requests	65	53	74

Passenger Trips By Funding Source	2014	2015	2016
CTD	7,187	7,095	5,114
AHCA	6,992	7,763	6,929
APD	3,580	3,330	4,549
DOEA	138	128	147
DOE	0	0	0
Other	3,754	3,089	1,507
TOTAL TRIPS	21,651	21,405	18,246

Performance Measures	2014	2015	2016
Accidents per 100,000 Miles	0.27	0.26	1.63
Miles between Roadcalls	187,675	193,473	184,241
Avg. Trips per Driver Hour	0.91	1.12	1.01
Avg. Trips per Para Pass.	15.47	15.03	24.01
Cost per Trip	29.59	29.80	37.43
Cost per Paratransit Trip	29.59	29.80	37.43
Cost per Driver Hour	27.03	33.27	37.84
Cost per Total Mile	1.71	1.65	1.85

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The following glossary is intended to coordinate terminology within the Florida Coordinated Transportation System. It is imperative that when certain words or phrases are used, the definition must be universally acknowledged.

Accidents: when used in reference to the AOR, the total number of reportable accidents that occurred whereby the result was either property damage of \$1000.00 or more, or personal injury that required evacuation to a medical facility, or a combination of both.

Actual Expenditure Report (AER): an annual report completed by each state member agency and each official planning agency, to inform the Commission in writing, before September 15 of each year, of the specific amount of funds the agency expended for transportation disadvantaged services.

Advance Reservation Service: shared or individual paratransit service that is readily delivered with at least prior day notification, seven days a week, 24 hours a day.

Agency: an official, officer, commission, authority, council, committee, department, division, bureau, board, section, or any other unit or entity of the state or of a city, town, municipality, county, or other local governing body or a private non-profit transportation service providing entity.

Americans with Disabilities Act (ADA): a federal law, P.L. 101-336, signed by the President of the United States on July 26, 1990 providing protection for persons with disabilities.

Annual Operating Report (AOR): an annual report prepared by the community transportation coordinator detailing its designated service area operating statistics for the most recent operating year.

Annual Performance Report (APR): an annual report issued by the Commission for the Transportation Disadvantaged that combines all the data submitted in the Annual Operating Reports and the Commission's Annual Report.

Automotive Service Excellence (ASE): a series of tests that certify the skills of automotive technicians in a variety of maintenance areas.

Availability: a measure of the capability of a transportation system to be used by potential riders, such as the hours the system is in operation, the route spacing, the seating availability, and the pick-up and delivery time parameters.

Bus: any motor vehicle designed for carrying more than 10 passengers and used for the transportation of persons for compensation.

Bus Lane: a street or highway lane intended primarily for buses, either all day or during specified periods, but used by other traffic under certain circumstances.

Bus Stop: a waiting, boarding, and disembarking area, usually designated by distinctive signs and by curbs or pavement markings.

Center for Urban Transportation Research (CUTR): a research group located at the University of South Florida's College of Engineering.

Certified Minority Business Enterprise (CMBE): any small business concern which is organized to engage in commercial transactions, which is domiciled in Florida, and which is at least 51 percent owned by minority persons and whose management and daily operations are controlled by such persons. These businesses should be certified by the Florida Department of Management Services.

Chapter 427, Florida Statutes: the Florida statute establishing the Commission for the Transportation Disadvantaged and prescribing its duties and responsibilities.

Commendation: any documented compliment of any aspect of the coordinated system, including personnel, vehicle, service, etc.

Commercial Driver’s License (CDL): a license required if a driver operates a commercial motor vehicle, including a vehicle that carries 16 or more passengers (including the driver), or a vehicle weighing more than 26,000 pounds.

Commission: the Florida Commission for the Transportation Disadvantaged (CTD) as authorized in Section 427.013, Florida Statutes.

Commission for the Transportation Disadvantaged (Commission): an independent agency created in 1989 to accomplish the coordination of transportation services provided to the transportation disadvantaged. Replaced the Coordinating Council on the Transportation Disadvantaged.

Community Transportation Coordinator (CTC): (formerly referred to as “coordinated community transportation provider”) a transportation entity competitively procured or recommended by the appropriate official planning agency and local Coordinating Board and approved by the Commission, to ensure that safe, quality coordinated transportation services are provided or arranged in a cost effective manner to serve the transportation disadvantaged in a designated service area.

Competitive Procurement: obtaining a transportation operator or other services through a competitive process based upon Commission-approved procurement guidelines, as established in accordance with Chapter 287, Florida Statutes.

Complaint: any documented customer concern involving timeliness, vehicle condition, quality of service, personnel behavior, and other operational policies.

Complete (or Full) Brokerage: type of CTC network in which the CTC does not provide any on-street transportation services itself, but contracts with transportation operators or coordination contractors for the delivery of all transportation services.

Coordinated Transportation System: includes the CTC, the transportation operators and coordination contractors under contract with the CTC, the official planning agency, and local Coordinating Board involved in the provision of service delivery to the transportation disadvantaged within the designated service area.

Coordinated Trips: passenger trips provided by or arranged through a CTC.

Coordinating Board: an entity in each designated service area composed of representatives who provide assistance to the community transportation coordinator relative to the coordination of transportation disadvantaged services.

Coordination: the arrangement for the provision of transportation services to the transportation disadvantaged in a manner that is cost effective, safe, efficient, and reduces fragmentation and duplication of services. Coordination is not the same as total consolidation of transportation disadvantaged services in any given service area.

Coordination Contract: a written contract between the community transportation coordinator and an agency who receives transportation disadvantaged funds and performs some, if not all of, its own services, as well as services to others, when such service has been analyzed by the CTC and proven to be a safer, more effective and more efficient service from a total system perspective. The Commission’s standard contract reflects the specific terms and conditions that will apply to those agencies who perform their own transportation, as well as joint utilization and cost provisions for transportation services to and from the coordinator.

Deadhead: the miles or hours that a vehicle travels when out of revenue service. From dispatch point to first pick-up, and from last drop-off to home base, or movements from home base to maintenance garage or fuel depot, and return.

Demand Response: a paratransit service that is readily delivered with less than prior day notification, seven days a week, 24 hours a day. This service can be either an individual or shared ride.

Designated Service Area: a geographical area subject to approval by the Commission, which defines the community where coordinated transportation services will be provided to the transportation disadvantaged.

Deviated Fixed-Route Service: Any system of transporting individuals, including the provision of designated public transportation service by public entities and the provision of transportation service by private entities, including, but not limited to, specific public transportation service which is not a fixed- route system.

Disabled Passenger: anyone with a physical or mental impairment that substantially limits at least one of the major life activities (i.e., caring for one's self, walking, seeing, hearing, speaking, learning).

Dispatcher: the person responsible for having every scheduled run leave the yard or garage on time and maintain a schedule, matching the work force with the work load on a minute-by-minute basis. In demand-response transportation, the person who assigns the customers to vehicles and notifies the appropriate drivers.

Driver Hour: the period of one hour that a person works whose main responsibility is to drive vehicles.

Economies of Scale: cost savings resulting from combined resources (e.g., joint purchasing agreements that result in a lower cost per gallon or quantity discount for fuel).

Effectiveness Measure: a performance measure that indicates the level of consumption per unit of output. Passenger trips per vehicle mile is an example of an effectiveness measure.

Efficiency Measure: a performance measure that evaluates the level of resources expended to achieve a given level of output. An example of an efficiency measure is operating cost per vehicle mile.

Emergency: any occurrence, or threat thereof, whether accidental, natural or caused by man, in war or in peace, which results or may result in substantial denial of services to a designated service area for the transportation disadvantaged.

Emergency Fund: transportation disadvantaged trust fund monies set aside to address emergency situations and which can be utilized by direct contract, without competitive bidding, between the Commission and an entity to handle transportation services during a time of emergency.

Employees: the total number of persons employed in an organization.

Fixed Route: (also known as Fixed Route/Fixed Schedule) service in which the vehicle (s) repeatedly follows a consistent time schedule and stopping points over the same route, whereby such schedule, route or service is not at the users request (e.g. conventional city bus, fixed guide-way).

Florida Administrative Code (FAC): a set of administrative codes regulating the State of Florida.

Florida Coordinated Transportation System (FCTS): a transportation system responsible for coordination and service provisions for the transportation disadvantaged as outlined in Chapter 427, Florida Statutes.

Florida Department Of Transportation (FDOT): a governmental entity. The Commission for the Transportation Disadvantaged is housed under the Florida Department of Transportation for administrative purposes.

Florida Statutes (FS): the laws governing the State of Florida.

Full Time Equivalent (FTE): a measure used to determine the number of employees based on a 40-hour work week. One FTE equals 40 work hours per week.

Fully Allocated Costs: the total cost, including the value of donations, contributions, grants or subsidies, of providing coordinated transportation, including those services which are purchased through transportation operators or provided through coordination contracts.

General Trips: passenger trips by individuals to destinations of their choice, not associated with any agency program.

Goal: broad conditions that define what the organization hopes to achieve.

Grievance Process or Procedure: a formal grievance is a written complaint to document any concern or an unresolved service complaint regarding the separation or administration of TD service by the Transportation Operator, Community Transportation Coordinator, designated official planning agency, or local Coordinating Board. Provides a channel for the adjustment of grievances through discussions at progressively higher levels of authority, culminating in mediation, if necessary.

In Service: the time a vehicle begins the route to provide transportation service to the time the route is completed.

In-Take Clerk/Reservationist: an individual whose primary responsibility is to accept requests for trips, enter dates on requests, determine eligibility and provide customer service.

Latent Demand: demand that is not active (i.e., the potential demand of persons who are not presently in the market for a good or service).

Limited Access: the inability of a vehicle, facility or equipment to permit entry or exit to all persons. Lack of accessibility of vehicle, facility or other equipment.

Load Factor: the ratio of use to capacity of equipment or a facility during a specified time period.

Local Government: an elected and/or appointed public body existing to coordinate, govern, plan, fund, and administer public services within a designated, limited geographic area of the state.

Local Government Comprehensive Plan: a plan that meets the requirements of Chapters 163.3177 and 163.3178, Florida Statutes.

Local Coordinating Board (LCB): an entity in each designated service area composed of representatives appointed by the official planning agency. Its purpose is to provide assistance to the community transportation coordinator concerning the coordination of transportation disadvantaged services.

Management Information System (MIS): the mechanism that collects and reports key operating and financial information for managers on a continuing and regular basis.

Memorandum of Agreement (MOA): the state contract included in the transportation disadvantaged service plan for transportation disadvantaged services purchased by federal, state, or local government transportation disadvantaged funds. This agreement is between the Commission and the community transportation coordinator and recognizes the community transportation coordinator as being responsible for the arrangement of the provision of transportation disadvantaged services for a designated service area.

Metropolitan Planning Organization (MPO): the area-wide organization responsible for conducting the continuous, cooperative and comprehensive transportation planning and programming in accordance with the provisions of 23 U.S.C. s. 134, as provided in 23 U.S.C. s. 104(f)(3). Also serves as the official planning agency referred to in Chapter 427, F.S.

Network type: describes how a community transportation coordinator provides service, whether as a complete brokerage, partial brokerage, or sole provider.

Non-coordinated Trip: a trip provided by an agency, entity, or operator who is in whole or in part subsidized by local, state, or federal funds, and who does not have coordination/operator contract with the community transportation coordinator.

Non-sponsored Trip: transportation disadvantaged services that are sponsored in whole by the Transportation Disadvantaged Trust Fund.

Objective: specific, measurable conditions that the organization establishes to achieve its goals.

Off Peak: a period of day or night during which travel activity is generally low and a minimum of transit service is operated.

Official Planning Agency (OPA): the official body or agency designated by the Commission to fulfill the functions of transportation disadvantaged planning. The Metropolitan Planning Organization shall serve as the planning agency in areas covered by such organizations.

Operating Cost: the sum of all expenditures that can be associated with the operation and maintenance of the system during the particular period under consideration.

Operating Cost per Driver Hour: operating costs divided by the number of driver hours, a measure of the cost efficiency of delivered service.

Operating Cost per Passenger Trip: operating costs divided by the total number of passenger trips, a measure of the efficiency of transporting riders. One of the key indicators of comparative performance of transit properties since it reflects both the efficiency with which service is delivered and the market demand for the service.

Operating Cost per Vehicle Mile: operating costs divided by the number of vehicle miles, a measure of the cost efficiency of delivered service.

Operating Environment: describes whether the community transportation coordinator provides service in an urban or rural service area.

Operating Expenses: sum of all expenses associated with the operation and maintenance of a transportation system.

Operating Revenues: all revenues and subsidies utilized by the operator in the provision of transportation services.

Operating Statistics: data on various characteristics of operations, including passenger trips, vehicle miles, operating costs, revenues, vehicles, employees, accidents, and roadcalls.

Operator Contract: a written contract between the community transportation coordinator and a transportation operator to perform transportation services.

Organization Type: describes the structure of a community transportation coordinator, whether it is a private-for-profit, private non-profit, government, quasi-government, or transit agency.

Paratransit: elements of public transit that provide service between specific origins and destinations selected by the individual user with such service being provided at a time that is agreed upon between the user and the provider of the service. Paratransit services are provided by sedans, vans, buses, and other vehicles.

Partial Brokerage: type of CTC network in which the CTC provides some of the on-street transportation services and contracts with one or more other transportation operators, including coordination contractors, to provide the other portion of the on-street transportation disadvantaged services, including coordination contractors.

Passenger Miles: a measure of service utilization which represents the cumulative sum of the distances ridden by each passenger. This is a duplicated mileage count. For example: If 10 people ride together for 10 miles, there would be 100 passenger miles.

Passenger Trip: a unit of service provided each time a passenger enters the vehicle, is transported, then exits the vehicle. Each different destination would constitute a passenger trip. This unit of service is also known as a one-way passenger trip.

Passenger Trips per Driver Hour: a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of driver hours.

Passenger Trips per Vehicle Mile: a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of vehicle miles.

Performance Measure: statistical representation of how well an activity, task, or function is being performed. Usually computed from operating statistics by relating a measure of service output or utilization to a measure of service input or cost.

Potential TD Population: (formerly referred to as TD Category I) includes persons with disabilities, senior citizens, low income persons, and high risk or at risk children. These persons are eligible to receive certain governmental and social service agency subsidies for program-related trips.

Program Trip: a passenger trip supplied or sponsored by a human service agency for the purpose of transporting clients to and from a program of that agency (e.g., sheltered workshops, congregate dining, and job training).

Public Transit: means the transporting of people by conveyances or systems of conveyances traveling on land or water, local or regional in nature, and available for use by the public. Public transit systems may

be governmental or privately owned. Public transit specifically includes those forms of transportation commonly known as paratransit.

Purchased Transportation: transportation services provided for an entity by a public or private transportation provider based on a written contract.

Request for Proposals (RFP): a competitive procurement process.

Request for Qualifications (RFQ): a competitive procurement process.

Reserve Fund: transportation disadvantaged trust fund monies set aside each budget year to insure adequate cash is available for incoming reimbursement requests when estimated revenues do not materialize.

Revenue Hours: total vehicle hours used in providing passenger transportation, excluding deadhead time.

Revenue Miles: the total number of paratransit service miles driven while TD passengers are actually riding on the vehicles. This figure should be calculated from first passenger pick-up until the last passenger drop-off, excluding any breaks in actual passenger transport. For example: if 10 passengers rode 10 miles together, there would be 10 revenue miles.

Ridesharing: the sharing of a vehicle by clients of two or more agencies, thus allowing for greater cost efficiency and improved vehicle utilization.

Roadcall: any in-service interruptions caused by failure of some functionally necessary element of the vehicle, whether the rider is transferred or not. Roadcalls exclude accidents.

Rule 41-2, F.A.C.: the rule adopted by the Commission for the Transportation Disadvantaged to implement provisions established in Chapter 427, F.S.

Scheduler: a person who prepares an operating schedule for vehicles on the basis of passenger demand, level of service, and other operating elements such as travel times or equipment availability.

Shuttle: a transit service that operates on a short route, or in a small geographical area, often as an extension to the service of a longer route.

Sole Source: (also referred to as Sole Provider) network type in which the CTC provides all of the transportation disadvantaged services.

Sponsored Trip: a passenger trip that is subsidized in part or in whole by a local, state, or federal government funding source (not including monies provided by the TD Trust Fund).

Standard: something established by authority, custom, or general consent as a model or example.

Stretcher Service: a form of non-emergency paratransit service whereby the rider is transported on a stretcher, litter, gurney, or other device that does not meet the dimensions of a wheelchair as defined in the Americans with Disabilities Act.

Subscription Service: a regular and recurring service in which schedules are prearranged, to meet the travel needs of riders who sign up for the service in advance. The service is characterized by the fact that the same passengers are picked up at the same location and time and are transported to the same location, and then returned to the point of origin in the same manner.

System Safety Program Plan (SSPP): a documented organized approach and guide to accomplishing a system safety program set forth in Florida Rule 14-90.

Total Fleet: this includes all revenue vehicles held at the end of the fiscal year, including those in storage, emergency contingency, awaiting sale, etc.

Total Quality Management (TQM): a management philosophy utilizing measurable goals and objectives to achieve quality management practices.

Transportation Alternative: those specific transportation services that are approved by rule to be acceptable transportation alternatives, and defined in s. 427.018, F. S.

Transportation Disadvantaged (TD): those persons, including children as defined in s. 411.202 F.S., who because of physical or mental disability, income status, or inability to drive due to age or disability are unable to transport themselves or to purchase transportation and have no other form of transportation available. These persons are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, or medically necessary or life-sustaining activities.

Transportation Disadvantaged Funds: local government, state, or available federal funds that are for the transportation of the transportation disadvantaged. Such funds may include, but are not limited to, funds for planning, Medicaid transportation, administration, operation, procurement, and maintenance of vehicles or equipment and capital investments. Transportation disadvantaged funds do not include funds for the transportation of children to public schools.

Transportation Disadvantaged Population: (formerly referred to as TD Category II) persons, including children, who, because of disability, income status, or inability to drive due to age or disability are unable to transport themselves.

Transportation Disadvantaged Service Plan (TDSP): a five-year implementation plan, with annual updates developed by the CTC and the planning agency which contains the provisions of service delivery in the coordinated transportation system. The plan shall be reviewed and recommended by the local Coordinating Board.

Transportation Disadvantaged Trust Fund: a fund administered by the Commission for the Transportation Disadvantaged in which all fees collected for the transportation disadvantaged program shall be deposited. The funds deposited will be appropriated by the legislature to the Commission to carry out the Commission's responsibilities. Funds that are deposited may be used to subsidize a portion of a transportation disadvantaged person's transportation costs which are not sponsored by an agency.

Transportation Operator: a public, private for profit, or private non-profit entity engaged by the community transportation coordinator to provide service to the transportation disadvantaged pursuant to an approved coordinated transportation system transportation disadvantaged service plan.

Transportation Operator Contract: the Commission's standard coordination/operator contract between the community transportation coordinator and the transportation operator that outlines the terms and conditions for any services to be performed.

Trend Analysis: a common technique used to analyze the performance of an organization over a period of time.

Trip Priorities: various methods for restricting or rationing trips.

Trip Sheet: a record kept of specific information required by ordinance, rule or operating procedure for a period of time worked by the driver of a public passenger vehicle in demand-response service. Also known as a driver log.

Unduplicated Passenger Head Count (UPHC): the actual number of people that were provided paratransit transportation services, not including personal care attendants, non-paying escorts, or persons provided fixed schedule/fixed route service.

Unmet Trip Requests/Unmet Need: the number of trips desired but not provided because of insufficient service supply, most commonly due to lack of adequate funding.

Urbanized Area: a city (or twin cities) that has a population of 50,000 or more (central city) and surrounding incorporated and unincorporated areas that meet certain criteria of population size or density.

U.S. Department of Health and Human Services (USDHHS): a federal agency regulating health and human services.

U.S. Department of Transportation (USDOT): a federal agency regulating the transportation field.

Van Pool: a prearranged ride-sharing service in which a number of people travel together on a regular basis in a van. Van pools are commonly a company-sponsored van that has a regular volunteer driver.

Vehicle Inventory: an inventory of vehicles used by the CTC, transportation operators, and coordination contractors for the provision of transportation disadvantaged services.

Vehicle Miles: the total distance traveled by revenue vehicles, including both revenue miles and deadhead miles.

Vehicle Miles per Vehicle: a performance measure used to evaluate resource utilization and rate of vehicle depreciation, calculated by dividing the number of vehicle miles by the total number of vehicles.

Vehicles: number of vehicles owned by the transit agency that are available for use in providing services.

Volunteers: individuals who do selected tasks for the community transportation coordinator or its contracted operator, for little or no compensation.

Will-Calls: these are trips that are requested on a demand response basis, usually for a return trip. The transportation provider generally knows to expect a request for a will-call trip, but cannot schedule the trip in advance because the provider does not know the exact time a passenger will call to request his/her trip.

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