

Division of Professions Division of Certified Public Accounting Division of Real Estate Division of Regulation

### 2015 TO 2016 FISCAL YEAR ANNUAL REPORT

Florida Department of Business and Professional Regulation

RICK SCOTT, Governor I KEN LAWSON, Secretary



### **Message from the Secretary**

Dear Fellow Floridians and Friends,

It has been an honor to serve the state of Florida and Governor Rick Scott as Secretary of the Florida Department of Business and Professional Regulation since 2011. Under Governor Scott's leadership, we have diligently worked to improve processes and reduce burdensome regulations for the more than one million businesses and professionals licensed by the Department.

During Fiscal Year 2015-2016, the Department continued to make significant advances to improve the services we provide. Despite processing 60,121 more applications than in Fiscal Year 2010-2011, the average processing time has been reduced from 4.80 days to only 2.79 days. Although the Department received 1,078,146 calls during Fiscal Year 2015-16, the average wait time has been reduced to only 17 seconds. Over 99.5% of license renewal applications are available online which allows licensees to renew their license from the comfort of their home.

License fee reductions and renewal fee holidays allowed Florida's licensed professionals to keep more of their hard-earned money. Since 2012, impacted licensees have saved an estimated \$33.5 million from permanent fee reductions, eliminations and holidays. During Fiscal Year 2015-2016, landscape architects and athlete agents were added to the list of professions that receive permanent fee reductions. Lower fees allow these industries to flourish and continue providing jobs for Florida families.

DBPR's mission also includes protecting the safety of Florida's consumers. During Fiscal Year 2015-2016, the Division of Regulation conducted 55 undercover operations and 828 sweeps to stop unlicensed individuals in their tracks. In addition, Department staff conducted 922 outreach events (a 29.5% increase from last fiscal year) to educate Floridians about the importance of hiring licensed professionals and the dangers unlicensed individuals pose. The Department continues to spread awareness to help curb unlicensed activity and to maintain the integrity of the professions we license.

I am proud of our accomplishments this past fiscal year. I'm happy we are able to create an environment where businesses can thrive by streamlining processes and maintaining a balance of fair, but not excessive, regulation. DBPR will continue to improve to better serve our licensees and the state of Florida in the years to come.

I look forward to building on our success!

Sincerely

Ken Lawson



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### **Executive Summary**

This report prepared pursuant to sections 455.204 and 455.2285, Florida Statutes, details the Department of Business and Professional Regulation's (the Department) long-range planning and monitoring process and provides statistics regarding its enforcement and discipline of the professions it regulates.

During Fiscal Year 2015-2016, the Department continued to prioritize the development of process improvements that benefit Florida's licensed professionals and consumers. Primary efforts included:

<u>Military Support</u>: The Department, through its testing vendor Pearson VUE, now offers certain Florida professional licensure exams at various domestic and international military sites. Active duty personnel, including the spouses of active duty personnel, federal contractors and civilians working on base, are able to schedule exams at these locations. Exams have been offered to military personnel throughout the United States and abroad.

**Consumer Recovery**: The Florida Homeowners' Construction Recovery Fund (Recovery Fund) continued to see increased funding generated by the improvement of Florida's housing market and with the assistance of legislative funding changes passed in 2010 and 2012. The increased funding allowed Governor Rick Scott and the Florida Legislature to approve a \$5 million dollar annual appropriation for payment of Recovery Fund claims. A total of \$700,673.75 in recovery payments was approved during Fiscal Year 2015-2016, assisting an additional 28 financially injured consumers.

### Improvements for Licensees:

- Institution of fee holidays and permanent fee reductions for Florida's licensed professionals resulting in \$9,660,800 in fee holidays and nearly \$19 million dollars in projected fee reductions for licensees from July 1, 2013 through June 30, 2018;
- Passage of House Bill 303 (2016) now permits the Department to waive unlicensed activity fees charged to licensees of certain boards and regulatory programs resulting in over \$4.9 million dollars in projected savings for Department licensees from July 1, 2016 through June 30, 2019;
- Employee Leasing Companies subject to annual assessments are now able to submit their transactions electronically, resulting in a more accurate and efficient tracking method to decrease errors in penalty assessments;
- The examination for the Class B Air-Conditioning construction licensure category was migrated to a computer-based testing platform. This allows better flexibility in scheduling for examinations while also increasing the number of examination sites throughout the state;
- The Construction Industry Licensing Board office streamlined the endorsement application process to assist out-of-state applicants with obtaining state licensure; and
- Application forms for several professions, including Geology, Home Inspectors, Mold Remediation, Building Code Administrators and Inspectors, Cosmetology, and Barbers were updated to help alleviate common deficiencies.

The Department is committed to meeting the needs of Florida citizens. It is the needs of Florida's consumers and licensed professionals that drive our process improvement efforts.



### **Section One:**

# **Department Information**

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### **Mission**

License efficiently. Regulate fairly.

### **Our Vision**

We will make the Department and Florida great places to do business. To that end, we will invest in our employees, treat our licensees as valued customers and partners and uphold laws that protect the public and Florida's competitive marketplace.

### **Our Values**

### Accountability

We hold ourselves to the highest standards on behalf of our customers and the public.

### Innovation

We foster an environment that encourages everyone to seek ways to make the Department and Florida great places to do business without the constraints of fear of change or long held practices.

### Integrity

We are fair and honest in all that we do so that our employees and customers trust our decisions.

### **Ownership**

We embrace our responsibility to serve and see things through to resolution.

### Responsiveness

We are approachable and empathetic, we provide timely, accurate and consistent information and we offer alternative solutions when available.

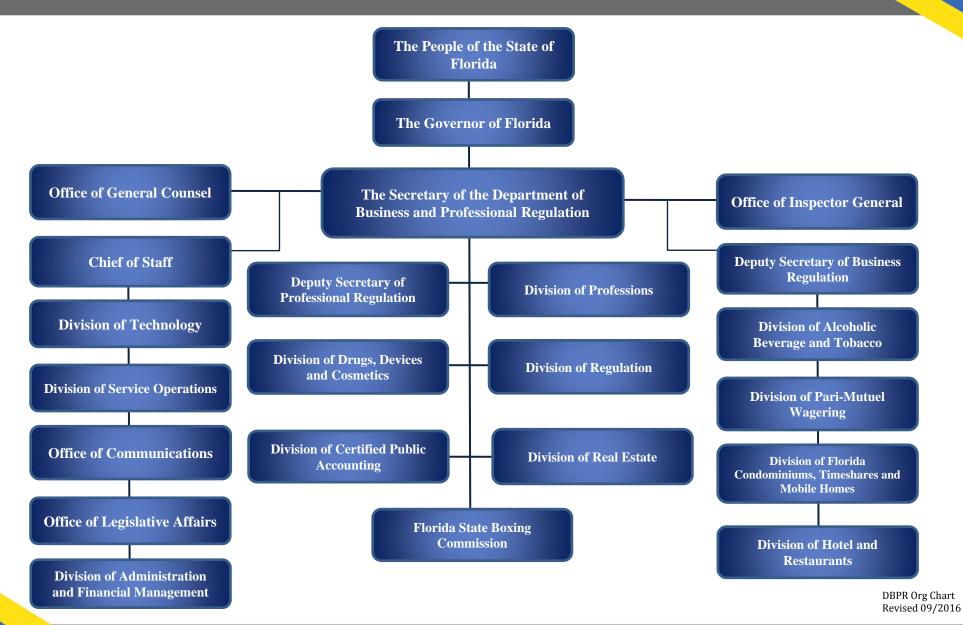
### Respect

We treat our employees and customers with fairness and courtesy and appreciate each person's viewpoint.

### Teamwork

We understand, rely upon and cultivate the talents of our colleagues and customers to help us reach our goals.





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### **DEPARTMENT ACCOMPLISHMENTS**

### **Military Services**

The Department, through its testing vendor Pearson VUE, now offers certain Florida professional licensure exams at various domestic and international military sites. Active duty personnel, including the spouses of active duty personnel, federal contractors and civilians working on base, are able to schedule exams at these locations. Exams have been offered to military personnel throughout the United States and abroad.

### **Notable Achievements**

- Institution of fee holidays and permanent fee reductions for Florida's licensed professionals resulting in \$9,660,800 in fee holidays and nearly \$19 million dollars in projected fee reductions for licensees from July 1, 2013 through June 30, 2018.
- Passage of House Bill 303 (2016) now permits the Department to waive unlicensed activity fees charged to licensees of certain boards and regulatory programs resulting in over \$4.9 million dollars in projected savings for Department licensees from July 1, 2016 through June 30, 2019.
- The Bureau of Education and Testing worked with the Department of Veteran's Affairs to ensure reimbursements of examination fees for DBPR-developed examinations were being made to veterans.
- The examination for the Class B Air-Conditioning construction licensure category was migrated to a computer-based testing platform. This allows better flexibility in scheduling for examinations while also increasing the number of examination sites throughout the state.
- Application forms for several professions, including Geology, Home Inspectors, Mold Remediation, Building Code Administrators and Inspectors, Cosmetology and Barbers, were updated to help alleviate common deficiencies.
- The Construction Industry Licensing Board office streamlined the endorsement application process to assist out-of-state applicants with obtaining state licensure.
- Additional Frequently Asked Questions (FAQs) were created based on call analyses to assist the Customer Contact Center agents with complex issues for professions regulated by the Department. These new FAQs enabled Customer Contact Center agents to immediately respond to customer concerns without transferring the call.
- The Division of Professions began an initiative to review and improve the quality of information available on board web pages. The project will continue into the new fiscal year.
- The Product Approval section and search functionality of the Building Code Information System website was enhanced to provide easier access to information.



- Employee Leasing Companies subject to annual assessments are now able to submit their transactions electronically, resulting in a more accurate and efficient tracking method to decrease errors in penalty assessments.
- The Division of Certified Public Accounting focused its efforts on raising public awareness by providing education at industry tradeshows and speaking engagements. The majority of the unlicensed activity complaints concerned the improper use of the "certified public accountant" designation. These complaints were received from consumers and licensees, social media, and proactive searches by Board staff searching various websites and Google Alert reviews. This fiscal year, 73 unlicensed complaints were received.
- During Fiscal Year 2015-2016, the Division of Regulation conducted 922 outreach events (a 29.5% increase from last fiscal year) to educate Floridians about the importance of hiring licensed professionals and the dangers unlicensed individuals pose. Out of 922 outreaches conducted, 22 were with various State Attorney Offices and 133 were with building departments statewide. This unit also completed an amazing 828 compliance checks in areas suspected of having unlicensed activity.



### **Legislative Impacts**

The Department was affected by legislation during the 2016 session of the Florida Legislature including the following:

### **House Bill 303**

House Bill 303 provides that the Department may not impose a \$5.00 unlicensed activity fee upon professional licensees at renewal, if the unlicensed activity account balance at the beginning of the fiscal year of a renewal cycle totals more than twice the prior two fiscal years' expenditures on unlicensed activity enforcement efforts. It is anticipated that this legislation will save Department licensees approximately \$1.6 million annually during the next three fiscal years.

### Senate Bill 184

Senate Bill 184 requires the Department to provide a method and application for honorably discharged veterans to apply for construction and electrical contractor licensure. The bill provides that credit will be provided to the fullest extent possible for military service and establishes new criteria for the acceptance of military experience for construction and electrical contractor licensure.

The Department must also track certain data regarding veteran applicants and provide an annual report to the Governor, the President of the Senate, and the Speaker of the House of Representatives. The report must also include any recommendations on how to better meet the needs of veteran applicants.

### **House Bill 535**

House Bill 535 makes numerous changes to the Florida Building Code and licensing requirements for building code professionals. The changes include easing requirements to take the building code inspector or plans examiner license exam. The bill also amends training requirements in order to take the building code administrator license exam.

The bill expands the scope of the Homeowners' Recovery Fund to include claims arising out of grievances filed against Division II contractors. Up until this change, one could only make a claim against a Division I contractor, which includes general, building and residential contractors. Division II contractors include categories such as roofing, air-conditioning and plumbing contractors.

The bill made a pool alarm available as a safety measure required for a pool to pass inspection.

The bill modified the procedure to settle conflicts between the Florida Building Code, the Florida Fire Prevention Code and the Life Safety Code. The bill addressed the need for fire service elevators and defined terms.

The bill created definitions, requirements for and disciplinary enforcement provisions for alarm system registrations and installations.

The bill created The Calder Sloan Swimming Pool Electrical-Safety Task Force, the purpose of which is to study standards for the safe installation of electrical aspects of swimming pools. The task force will submit findings by November of 2016.



The bill created The Construction Industry Workforce Task Force to address the shortage of individuals trained in building construction and inspection and to develop a path for training the next generation of construction workers in Florida. This task force will report its findings by February of 2017.

The Florida Building Commission was directed to amend the Florida Building Code with respect to fire safety and to determine the efficacy of renewable power generation. The bill also requires local enforcement agencies to post permit applications on their website.



### **Division of Professions**

The Department's Division of Professions is responsible for the licensing of more than 434,000 professionals (see Table 1 on page 21). The Division administers 12 professional boards, one council, one commission and five department-regulated professions. These professionals include: architects and interior designers, asbestos consultants and contractors, athlete agents, auctioneers, barbers, building code administrators and inspectors, community association managers, the construction industry, cosmetologists, electrical contractors, employee leasing companies, geologists, home inspectors, landscape architects, harbor pilots, mold related services, talent agencies and veterinarians. Pursuant to 2011-142, Laws of Florida; the Florida Building Codes and Standards program was transferred from the Department of Community Affairs to the Division of Professions within the Department of Business and Professional Regulation, effective October 1, 2011.

The Division of Professions' organizational structure includes the Director's Office, the Board/Council Offices, Florida Building Codes and Standards and the Bureau of Education and Testing.

- **The Director's Office** provides for the overall management and supervision of the Division as well as handling administrative functions.
- The Board/Council Offices consist of five offices, each staffed by an executive director, two government analysts and an administrative assistant. Each office provides direct support to its respective boards/council by scheduling meetings, preparing application and disciplinary files for board review, attending and providing support during board/council meetings and tracking discipline. Additionally, the Department is responsible for issuing licenses and taking disciplinary action for the athlete agent, talent agency, asbestos, community association management, home inspector and mold-related professions. The board/council offices also provide industry education through speaking engagements and assist applicants and licensees with complex licensing issues that are referred from the Department's Customer Contact Center.
- The Florida Building Codes and Standards Program was transferred from the Department of Community Affairs to the Division of Professions within the Department effective October 1, 2011. This program includes the Florida Building Commission, the Florida Building Code, the statewide product approval system and the Manufactured (Modular) Building Program.
- The Bureau of Education and Testing is responsible for exam development and administration, processing continuing education provider and course applications and monitoring our licensees' continuing education compliance.



### **Division of Professions**

### **Director's Office**

Barbers' Board / Cosmetology / Building Code Administrators / Regulatory Council of Community Association Managers

Asbestos Licensing Unit / Electrical Contractors / Landscape Architecture / Veterinary Medicine

Athlete Agents / Employee Leasing Companies / Professional Geologists / Home Inspectors / Mold Related Services

**Construction Industry Licensing Board / Construction Recovery Fund** 

Architecture and Interior Design / Auctioneers / Pilot Commissioners / Talent Agencies

**Bureau of Education and Testing** 

Florida Building Codes and Standards

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### **Division of Certified Public Accounting**

The Division of Certified Public Accounting is responsible for the licensing nearly 34,000 active and inactive Certified Public Accountants (CPAs) and more than 5,400 accounting firms pursuant to Chapters 455 and 473, Florida Statutes (See Table 1 on page 21). The Division also provides administrative support to the Florida Board of Accountancy (the Board), which consists of nine members: seven CPAs and two consumer members. The Board makes final decisions in areas that affect the practice of public accounting, which includes qualifying applicants for the CPA examination, issuing licenses, taking disciplinary action and promulgating rules as needed. The Division is headquartered in Gainesville, as required by Section 20.165, Florida Statutes.

The Division of Certified Public Accounting organizational structure includes the Director's Office, Application/Licensure and Enforcement.

- <u>The Director's Office</u>: Responsible for the overall management and supervision of the Division, as well as handling administrative functions such as processing verification of licensure and exam grades for other states, tracking discipline, providing industry education through speaking engagements, scheduling meetings, preparing agendas and materials for board and committee meetings and attending and providing support during board meetings.
- <u>The Application Processing Section</u>: Responsible for processing applications to sit for the CPA examination, for licensure as ethics continuing professional education providers, and for individual and firm CPA licensure. The unit also processes applications for refunds, licensure maintenance requests, conducts background checks on all individual examination and licensure applications, and serves as liaison to CPA Examination Services.
- <u>The Enforcement Section</u>: Responsible for compliance of licensees and protecting the public by performing timely and efficient analysis of and investigations of complaints. The section reviews complaints to determine legal sufficiency and investigates applicable complaints regarding the CPA profession, as well as unlicensed activity. Violations that warrant additional actions are processed through the Division's legal section.
- <u>Legal Section</u>: Responsible for processing complaints after investigations are concluded. The legal section presents all licensed complaints before the Board's Probable Cause Panel for a determination as to whether there has been a violation of law or rule. In the event probable cause is found, the legal section prosecutes the case before the full board. The legal section also prosecutes unlicensed activity cases.





### **Division of Real Estate**

The Division of Real Estate (DRE) is responsible for the examination, licensing and regulation of more than 340,000 real estate professionals, real property appraisal professionals including corporations, real estate schools and real estate/appraiser instructors (see Table 1 on page 21) pursuant to Chapters 455 and 475, Florida Statutes. Additionally, the Division provides administrative support to the Florida Real Estate Commission (FREC) and the Florida Real Estate Appraisal Board (FREAB).

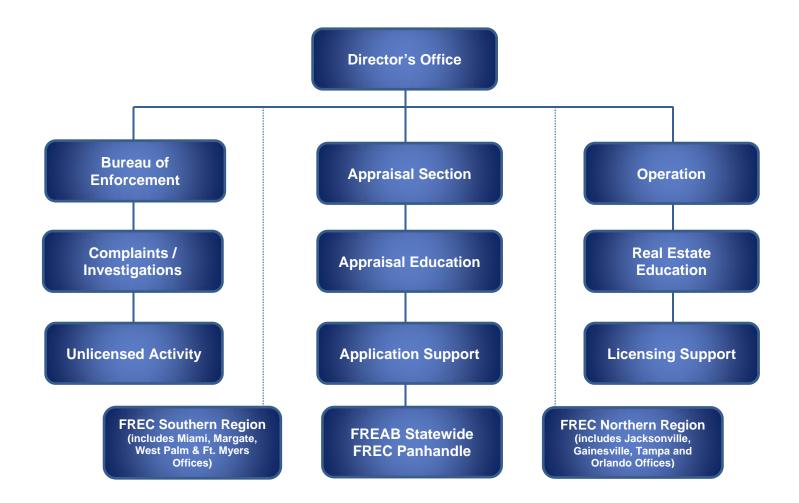
The Division of Real Estate's organizational structure includes the Director's Office, the Bureau of Enforcement, the Office of the General Counsel (OGC) and the Licensing Support Section.

- **The Director's Office** provides for the overall management and supervision of the Division as well as handling the administrative functions. The Director of the Division is appointed by the Department Secretary and approved by a majority vote of the Florida Real Estate Commission.
- The Bureau of Enforcement is responsible for the compliance of licensees and protecting the public by performing timely and efficient investigations of complaints. The Bureau investigates applicable complaints regarding the real estate and appraisal professions as well as unlicensed activity. Violations that warrant additional action are processed through the Department's Office of the General Counsel.
- The Office of the General Counsel (OGC) is responsible for processing complaints once an investigation has been completed. The OGC may present investigated complaints before the Probable Cause Panel of the Real Estate Commission or the Real Estate Appraisal Board for a determination as to whether there has been a violation of law or rule. If probable cause is found, the OGC prosecutes the case at the Department of Administrative Hearings or before the board. The OGC also assists citizens with escrow disbursement orders and recovery fund claims.
- The Licensing Support Section is responsible for processing non-routine applications and licensee inquiries that have been forwarded to the DRE from the Department's Division of Service Operations. In most instances, applications sent to the DRE require a determination by the FREC or the FREAB as to whether the applicant will be approved to take the requisite examination for licensure.

The Division of Real Estate headquarters is located in Orlando as required by Section 20.165, Florida Statutes. The Division has personnel in the Tallahassee, Pensacola, Panama City Beach and Gainesville area and maintains field offices in Jacksonville, Tampa, Miami, West Palm Beach, Margate, and Ft. Myers.



### **Division of Real Estate**



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### **Division of Regulation**

The Division of Regulation is the enforcement authority for the professional boards and programs. It monitors those professions and related businesses to ensure that the laws, rules and standards set by Legislature and professional boards are followed. This is accomplished by proactively monitoring the professionals and related businesses; investigating complaints of wrongdoing; utilizing compliance mechanisms such as notices of noncompliance and citations; and the performance of statutorily mandated inspections. On behalf of the Department, the Division of Regulation is delegated the responsibility to regulate and enforce Florida Statutes and rules put in place for over 434,000 individuals and firms who hold professional licenses under the Division of Professions (See Table 1 on page 21 for a complete list), plus the Farm and Child Labor Programs and the Florida State Boxing Commission administered by the Department. Enforcement is carried out through complaint intake, analysis, investigations and regular inspections through the authority of Chapters 310, 455, 468, Parts VI, VII, VIII, IX, XI, XII, XV, XVI, 469, 474, 476, 477, 481, Part II, 489, Parts I & II, 492 and 548, Florida Statutes. The Division of Regulation is fully funded by the Professional Regulation Trust Fund through fees paid by its licensees, with the exception of the Farm and Child Labor Programs which are partially subsidized by the Workers' Compensation Trust Fund.

The Division's organizational structure includes the Director's Office located in Tallahassee headquarters, ten regional offices, and six specialized program areas including: Complaints/Investigations, Alternative Dispute Resolution, Unlicensed Activity, Inspections, Child Labor and Farm Labor. The Division is comprised of 154 employees throughout the state, which includes 37 Compliance and Enforcement Investigators, 16 Inspectors responsible for compliance and enforcement initiatives and 33 Unlicensed Activity OPS staff. There are 20 enforcement personnel in Child and Farm Labor. Statewide operations are divided among regional offices located in Tallahassee, Pensacola, Jacksonville, Gainesville, Orlando, Tampa, Fort Myers, West Palm Beach, Margate, and Miami.

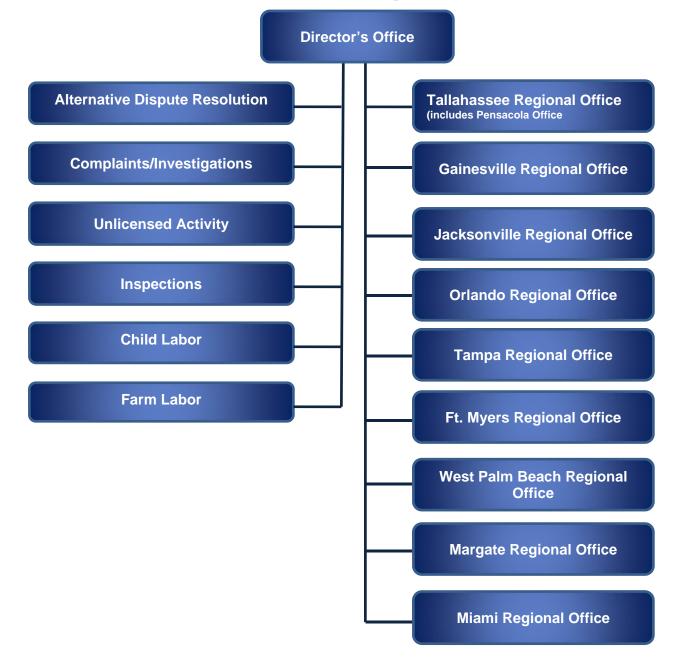
- <u>The Director's Office</u>: Provides for the overall management, policy making and supervision of the Division as well as the handling of administrative functions.
- <u>The Alternative Dispute Resolution Program (ADR)</u>: This program is a multi Prudential-Davis Productivity Award winning unit responsible for resolving consumer complaints by helping disputing parties reach a mutually acceptable resolution through mediation. This form of resolution greatly reduces the associated costs of processing complaints and investigations. During Fiscal Year 2015-2016, the ADR program completed 143 successful mediations. These 143 mediations represent a cost savings to the Department of \$145,002 and consumer recoveries of \$265,117.17 (see Table 2.6 on page 30).
- <u>The Complaints/Investigations Program</u>: Responsible for intake and initial analysis of all regulated complaints for the determination of legal sufficiency. Investigations are conducted by the appropriate office and referred to the Department's Office of the General Counsel for review when necessary (see Complaint Statistics Table on page 93).



- The Unlicensed Activity Program Area: Responsible for coordinating and providing quality control for both consumer complaints of unlicensed activity as well as proactive outreach and enforcement actions. The deterrence of unlicensed activity regarding Department-regulated professions and related businesses is given a high priority. Proactive measures for Fiscal Year 2015-2016 included the increase of educational outreach, partnerships with professional organizations and associations, and the production of marketing items and brochures. More information can be found at the Unlicensed Activity Program's website at <a href="http://www.myfloridalicense.com/dbpr/reg/UnlicensedActivity.html">http://www.myfloridalicense.com/dbpr/reg/UnlicensedActivity.html</a> (See ULA Efforts on page 33).
- <u>The Inspections Program Area</u>: Responsible for performing the statutorily mandated and complaint driven inspections of establishments licensed by the Boards of Cosmetology, Barbers and Veterinary Medicine. Inspections are conducted on a two-year cycle which allows the inspector to focus on violators and perform re-inspections of establishments not meeting minimum standards within 120 days of the violation. During Fiscal Year 2015-2016, inspectors completed over 18,000 inspections of licensed establishments (see Table 2.7 on page 31).
- <u>The Farm Labor and Child Labor Programs</u>: These two programs help to protect two of Florida's most vulnerable populations: children and farm labor workers. The two programs verify compliance with statutes through regulatory efforts which include licensing, testing, education, routine inspections, investigations and enforcement. These programs strive to keep Florida's farm labor contractors and those businesses that employ minors in compliance with the requirements set forth in Chapter 450, Part I, Florida Statutes and Chapter 450, Part III, Florida Statutes.



### **Division of Regulation**



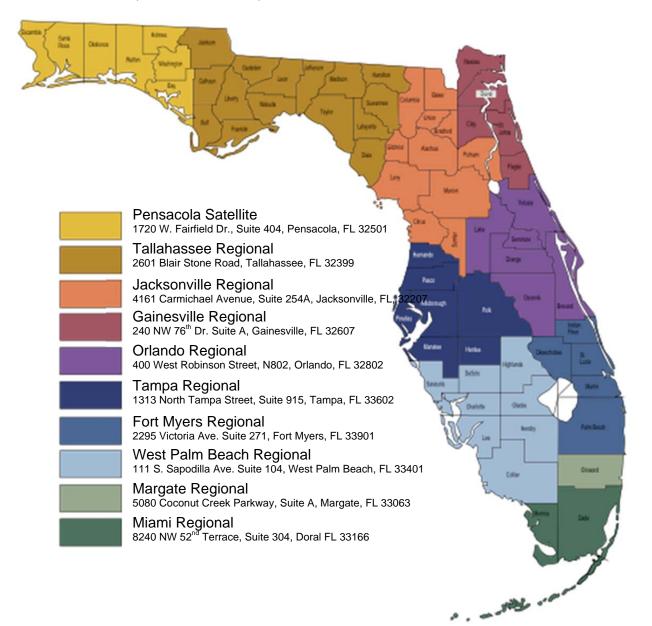
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### **Division of Regulation Regional and Satellite Offices**

The regional and satellite offices are strategically located across the state to facilitate the performance of the Department's mission to "License efficiently. Regulate fairly". Through coordination with headquarters in Tallahassee, these offices are responsible for conducting inspections, investigations, alternative dispute resolutions and sweeps and undercover operations.



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### Table 1

### Division of Professions, Certified Public Accounting and Real Estate Licensee Data Fiscal Year 2015-2016

Profession	Active	Inactive	Total
Accountancy	36,753	2,463	39,216
Architecture and Interior Design	17,006	895	17,901
Asbestos Consultants	446	13	459
Athlete Agents	338	4	342
Auctioneers	2,523	13	2,536
Barbers	19,838	222	20,060
Building Code Administrators/Inspectors	7,758	616	8,374
Community Association Managers	19,679	467	20,146
Construction Industry	72,315	15,843	88,158
Cosmetology	233,416	1,665	235,081
Electrical Contractors	12,015	1,359	13,374
Employee Leasing Companies	878	0	878
Florida Board of Professional Engineers	61,059	337	61,396
Geologists	2,274	94	2,368
Home Inspectors	7,221	655	7,876
Landscape Architecture	1,455	135	1,590
Mold-Related Services	3,196	892	4,088



Pilot Commissioners	115	0	115
Real Estate Appraisal	7,112	323	7,435
Real Estate Commission	259,071	83,162	342,233
Talent Agencies	467	0	467
Veterinarians	9,878	310	10,188
Total	774,813	109,468	884,281
т	otals By Division		
Division of Accountancy	36,753	2,463	39,216
Division of Real Estate	266,183	83,485	349,668
Division of Professions	410,818	23,183	434,001
Florida Board of Professional Engineers	61,059	337	61,396

The licensure data includes current, probationary and suspended licenses in a status of active or inactive. Licenses in a status of delinquent or null/void are not included.





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### Long Range Program Planning and Monitoring

**Section 455.204, Florida Statutes**, requires the Department and the boards, where appropriate, to develop and implement a long-range policy planning and monitoring process, including estimates of revenues, expenditures, cash balances and performance statistics for each profession. The period covered shall not be less than five years. The Department is required to monitor compliance with the approved long-range plan and provide concise management reports to the boards quarterly. Detailed copies of each profession's financial management reports and five-year projections are included in Section 3.

As part of its long range plan the Department shall evaluate:

- Whether the Department, including the boards and the various functions performed by the Department, is operating efficiently and effectively and if there is a need for a board or council to assist in cost-effective regulation. 455.204 (1), Florida Statute;
- How and why the various professions are regulated. 455.204 (2), Florida Statute;
- Whether there is a need to continue regulation and to what degree. 455.204 (3) Florida Statute;
- Whether or not consumer protection is adequate and how it can be improved. 455.204 (4), Florida Statute;
- Whether there is consistency between the various practice acts. 455.204 (5) Florida Statute; and,
- Whether unlicensed activity is adequately enforced. 455.204 (6), Florida Statute.



### **Efficient and Effective Operation**

Section 455.204(1), F.S. requires the Department to evaluate whether the boards are operating efficiently and effectively.

The Divisions of Professions, Regulation, Real Estate and Certified Public Accounting provide services and oversight to 21 professions and the Child and Farm Labor programs. The Department is charged with the evaluation of applications, licensing, license renewals, monitoring of continued education, investigations, inspections and other duties deemed appropriate.

As part of its monitoring process, the Department evaluates whether its professions are operating in an efficient and cost-effective manner. The Department has developed a formal Cost Allocation Plan that uses actual levels of service provided to allocate cost overhead to the various professions and businesses.

Most fees are adequate to cover both direct and indirect costs. The Department acknowledges that some professions have actual or projected negative cash balances while others have actual or projected cash surpluses. All fees are set by rule and some are capped by statute. The Department conducts an annual review of all professions at the end of each fiscal year. Those professions in a deficit or having excessive surpluses are reviewed for appropriate fee adjustments, and options are presented to the boards for a course of action necessary to eliminate the actual or projected deficit or surplus. The ultimate decision to decrease fees is determined by the boards, or the Department where there is no board.

On June 30, 2016, there were five professions with negative cash balances:

- Board of Auctioneers;
- Community Association Managers;
- Employee Leasing Companies;
- Professional Geologists; and
- Talent Agencies.

The Board of Auctioneers is in a deficit for the fiscal year ended June 30, 2016. The Board will have a plan in place by the end of the current fiscal year to eliminate the deficit.

The Regulatory Council of Community Association Managers is in a deficit for the fiscal year ended June 30, 2016. The Council will have a plan in place by the end of the current fiscal year to eliminate the deficit.

The Board of Employee Leasing Companies is in a deficit for the fiscal year ended June 30, 2016. The Board will have a plan in place by the end of the current fiscal year to eliminate the deficit.

The Board of Professional Geologists is in a deficit for the fiscal year ended June 30, 2016. The Board will have a plan in place by the end of the current fiscal year to eliminate the deficit.



Due to the small number of licensees, Talent Agencies do not generate sufficient funds to cover the Department's cost of regulation. The program was created in 1986. The Department issued the first licenses during Fiscal Year 1987-1988 at the statutory cap of \$400 per license. The program has operated in a deficit since that time. The Department anticipates that the deficit will continue.



### **Regulation and Consumer Protection**

• Section 455.204(2)–(4), Florida Statutes, requires the Department to evaluate how and why various professions are regulated; whether there is a need to continue regulation and to what degree; and whether consumer protection is adequate and how it can be improved.

Section 11.62(2), Florida Statutes, provides that the intention of the Florida Legislature is that no profession or occupation be subject to regulation by the state unless the regulation is necessary to protect the public health, safety or welfare from significant and discernible harm or damage and that the police power of the state be exercised only to the extent necessary for that purpose. The statute also provides that no profession or occupation be regulated by the state in a manner that unnecessarily restricts entry into the practice of the profession or occupation or adversely affects the availability of the professional or occupational services to the public.

The Department's regulatory activities are designed to protect the public health, safety and welfare. The regulatory oversight is appropriate to enforce the specific qualifications for each license type, accept and investigate complaints against licensees and to provide support to boards in rulemaking and disciplinary procedures. The Department is continuously working to improve customer service and to reduce regulatory barriers while maintaining a high standard of consumer protection. The charts below show the Department's current and projected performance in consumer protection.

The information provided in the tables below reflect the measures as outlined in previous submissions of the Long Range Program Plan provided to the Legislature as required by Chapter 216, Florida Statutes. The projections below indicate anticipated compliance with Long Range Program Plan measures.

	Baseline FY 2010-11	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19
Regulation	110	120	120	90	90	90
СРА	111	90	90	90	90	90
	Baseline FY 2006-07	FY 2015-2016	FY 2017-18	FY 2018-19	FY 2019-20	FY 2021-22
Real Estate	195	160	140	130	130	130

Fable 2.1	
VERAGE NUMBER OF DAVS TO COMPLETE INVESTIGATIONS OF CONSUMER COMPLAINTS	

### Table 2.2DIVISION OF REGULATIONPERCENTAGE OF STATUTORILY MANDATED INSPECTIONS FORCOMPLIANCE WITH LAWS, RULES AND STANDARDS COMPLETED

Baseline FY 2010-11	FY 2014-15	FY 2015-16	FY 2016-17	FY 2017-18	FY 2018-19
100%	100%	100%	99%	99%	99%

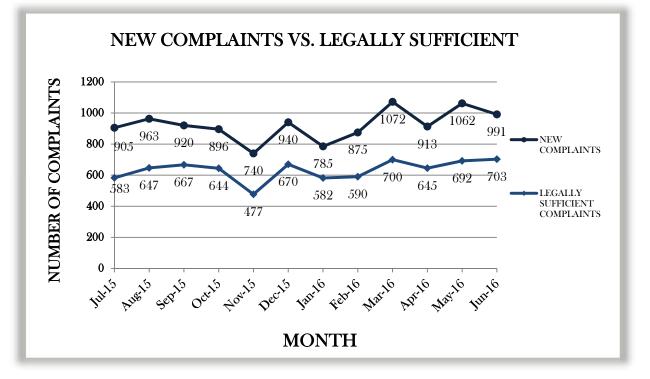


### **Division of Regulation Complaints/Investigations Program**

The Complaints/Investigations Program is responsible for the receipt and analysis of complaints to determine legal sufficiency. A complaint is legally sufficient when documentation is provided which determines that a violation of the practice act has occurred. The complaint analyst gathers information needed on the individual and/or business that is subject within the complaint and then forwards the case to the appropriate area for investigation. The Complaint Section is responsible for the maintenance of all complaint records. The Department has investigators and inspectors in each of the ten regional offices, and they are charged with investigating complaints of possible statutory violations.

The average number of days for the time a complaint is received until it is under investigation has decreased during this fiscal year. The average number of days to complete the investigation phase of a case has also decreased. Once an investigation is complete, it is forwarded to the Department's Office of the General Counsel for possible prosecution. The processing time reductions have resulted in an increase in customer service, allowing us to promptly address the needs of our consumers.

### Table 2.3



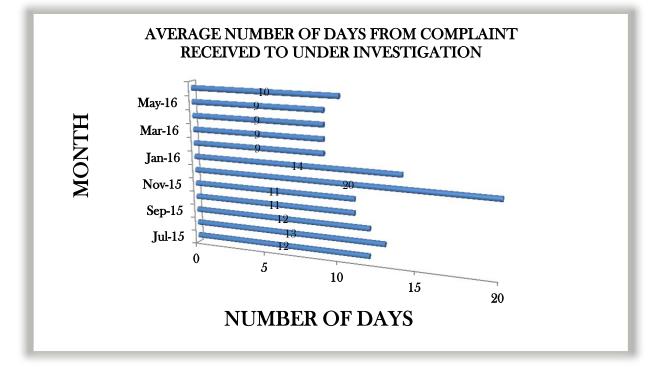
### COMPLAINTS AND INVESTIGATIONS PROCESSING STATISTICS

Legally Sufficient refers to the total number of complaints reviewed by the Division that met the standard of legal sufficiency established in section 455.225 (1), Florida Statutes; However, the number of "Complaints Legally Sufficient" may not include all "Complaints Received" during a reporting period and can include complaints from previous quarters.



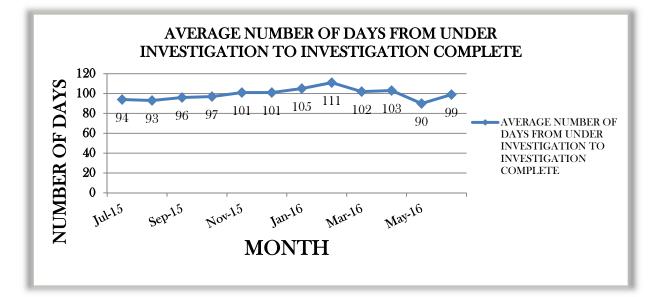
### Table 2.4

COMPLAINTS AND INVESTIGATIONS PROCESSING STATISTICS



### Table 2.5

### COMPLAINTS AND INVESTIGATIONS PROCESSING STATISTICS





### **Division of Regulation Alternative Dispute Resolution Program**

The Division of Regulation's Alternative Dispute Resolution Program (ADR) facilitates agreements between professionals and consumers and may provide economic recovery to the consumer without the time and expense of an enforcement action against the professional. Section 455.2235, Florida Statutes, gives the Division authority to resolve complaints through mediation, which has been proven to be especially beneficial after hurricanes and storms.

The Division of Regulation's mediation process, in lieu of the investigative process, saved \$1,014.00 per successful mediation in associated legal and investigative costs.

The Alternative Dispute Resolution Program has the authority to mediate complaints involving the following professions:

- Construction Industry
- Electrical Contractors
- Barbers
- Landscape Architects
- Community Association Managers (CAMS)
- Cosmetology
- Employee Leasing
- Auctioneers
- Veterinarians

### Table 2.6ALTERNATIVE DISPUTE RESOLUTIONPROGRAM STATISTICS FY 2014-2015

Mediation	Successfully	Mediation	Investigative Reports	Total
Eligible	Mediated	Cost Savings	Completed	Recovered Money
282	143	\$145,002	109	

Mediation Eligible: Case that meets the requirements for mediation and will be assigned to a mediator.

<u>Successfully Mediated</u>: Cases where both parties have mutually agreed to a settlement relating to the outstanding issues within the complaint.

<u>Mediation Cost Savings</u>: The amount of legal and investigative costs that are saved by using the mediation process in lieu of an investigation.

**Investigative Reports Completed:** Reports completed after an investigation is conducted that are sent to Legal for review.

Total Recovered Money: The amount of money or value of services returned to the consumer by the Professional.



### **Division of Regulation Inspection Program**

The Inspection Program's objective is to protect the consuming public by inspecting licensed barber, cosmetology and veterinary establishment to ensure that the sanitation and safety requirements for these establishments are adhered to; that those practicing these professions are duly licensed; and, to actively seek out unlicensed activity relating to these professions. This objective is accomplished by performing statutorily mandated and complaint driven inspections of establishments licensed by the Board of Cosmetology, Barbers' Board, and the Board of Veterinary Medicine under Section 455.243, Florida Statutes. Inspectors issue on-site discipline in the form of Notices of Non-Compliance (NNC) and Citations and may also initiate formal investigations. Inspections are conducted on a two-year cycle which allows the inspector to focus on violators and perform re-inspections of establishments not meeting minimum standards within 120 days.

Inspectors distribute a licensee "Bill of Rights" card to establishments during inspections. The card provides information regarding the licensees' rights including their right to know the reason for the inspection and the right to be fairly treated in all dealings with the Department. The card includes the name of the inspector and contact information of the Field Manager or Regional Program Administrator.

### Table 2.7

### **INSPECTION STATISTICS 2015-2016**

Profession	Total Complete
Barbershops	2,259
Cosmetology salons	14,317
Veterinary establishments/clinics	1,663
Total	18,239*

\*100% of required inspections completed

### Table 2.8

### NOTICES OF NON-COMPLIANCE (NNC) AND CITATIONS 2015-2016

Notico	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Notice	2015	2015	2015	2015	2015	2015	2016	2016	2016	2016	2016	2016
NNC	30	61	36	57	40	30	44	30	33	30	21	29
Citations	104	114	81	86	61	78	62	48	54	47	36	55

**Notice of Non-Compliance:** This notice is issued as a first response to a minor violation of a regulatory law in any instance in which it is reasonable to assume that the violator was unaware of such a law or unclear as to how to comply with it. A violation of a regulatory law is a "minor violation" if it does not result in economic or physical harm to a person or adversely affect the public health, safety, or welfare or create a significant threat of such harm.

<u>Citation</u>: This is a monetary penalty imposed on a subject for violations of Florida laws and rules.



### **Consistency Between Practice Acts**

• Section 455.204(5), F.S. requires the Department to evaluate whether there is consistency between the various practice acts.

Each of the Department's professions is governed by Chapter 455, Florida Statutes, and individual practice acts. The Department has determined that the practice acts are consistent with regard to a profession's unique qualifications for licensure. The practice acts establish qualifications for licensure, which in most cases include some combination of education, experience and examination. The practice acts establish standards of practice, disciplinary action and prohibited acts that carry administrative and criminal penalties. Most professions include a governing professional board responsible for ultimate licensing and disciplinary decisions. The exceptions are community association managers, athlete agents, talent agencies, asbestos consultants and contractors, home inspectors and mold-related professionals. The Department is responsible for licensing and regulating those professions. The Regulatory Council of Community Association Managers is responsible for adopting rules relating to the licensure examination, continuing education requirements, continuing education providers, fees and professional practice standards to assist the Department in carrying out its duties.



### **UNLICENSED ACTIVITY PROGRAM EFFORTS**

Section 455.204(6), Florida Statutes, requires the Department to evaluate whether unlicensed activity is adequately enforced. The Unlicensed Activity Program has a duty to protect the health, safety and welfare of Florida citizens and visitors; the Department placed great emphasis on unlicensed activity through proactive efforts and investigations.

### **Division of Certified Public Accounting**

During Fiscal Year 2015-2016 the Division focused its efforts on raising public awareness by providing education at industry tradeshows and speaking engagements. The majority of the unlicensed activity complaints filed concerned the improper use of the "certified public accountant" designation or one "holding oneself out as a Florida CPA." These complaints were received from consumers and licensees, social media, and proactive searches by Board staff searching various websites and Google Alert reviews. This fiscal year, 73 unlicensed complaints were received.

Another tool utilized by the Division to combat unlicensed activity is the issuance of a Notice to Cease and Desist pursuant to Section 455.228 (1), Florida Statutes. A Notice to Cease and Desist is issued once probable cause exists of practicing public accounting without the professional license or certification required by Florida law, specifically Chapter 473, Florida Statutes. For this reporting period, 27 Cease and Desist notifications were issued, and four (4) ULA Citations were issued.

### **Division of Real Estate**

The goal of the Division of Real Estate's unlicensed activity program is to ensure, through investigation and preemptive work, that those providing real estate services in Florida are licensed, and to educate the public about unlicensed practice.

The unlicensed activity unit is staffed by investigators located in Central and Southern Florida. In Fiscal Year 2015-2016, the Division received 690 complaints alleging unlicensed practice. Each complaint is reviewed to determine legal sufficiency. If facts indicate that a violation may have occurred, an investigation is initiated. During the investigation, attempts are made to gather all pertinent facts concerning the complaint. Once the investigation is complete, an investigative report is produced and delivered to the Department's Office of the General Counsel. The Department may issue a Notice to Cease and Desist from unlicensed practice; and the Office of the General Counsel may seek an injunction against persons violating the notice. In addition, the Department may impose administrative penalties or issue a citation. All investigations are forwarded to the appropriate State Attorney's Office for consideration of criminal prosecution.



Unlicensed activity investigators are taking proactive measures to monitor current technological resources utilized to carry out unlicensed practice. When unlicensed practice is discovered, internal complaints are initiated and thoroughly investigated.

The Division gave sizeable attention to educating licensed real estate professionals about the threat of unlicensed practice through presentations at brokerage and trade association events, through Commission prescribed training of licensed real estate instructors. The goal was to familiarize licensees with the complaint process and provide education about the risks to consumers and licensees of using individuals not deemed competent to practice.



### **Division of Regulation**

**Outreach and Education:** The Division carried out its own outreach programs as part of its mission to protect the public from unlicensed activity, in which outreach activities were performed by investigators. Public education efforts included the Division's presence at various trade and consumer events, speaking engagements with trade associations, consumer groups and other governmental agencies.

During Fiscal Year 2015-2016, the Division of Regulation conducted 922 outreach events (a 29.5% increase from last fiscal year) to educate Floridians about the importance of hiring licensed professionals and the dangers unlicensed individuals pose. Out of 922 outreaches conducted, 22 were with various State Attorney Offices and 133 were with building departments statewide.

<u>Proactive Enforcement</u>: The Division takes strides to engage in proactive efforts through sweeps and undercover operations. The goal of proactively seeking unlicensed activity is to protect the public from future harm.

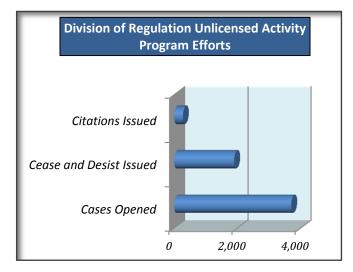
The investigators conduct compliance checks (sweeps) in areas suspected of having unlicensed activity. In Fiscal Year 2015-2016, investigators performed 828 sweep operations and visited 12,019 sites resulting in 663 new cases being opened. These sweep operations frequently include other agencies such as the Department of Financial Services or the local building departments.

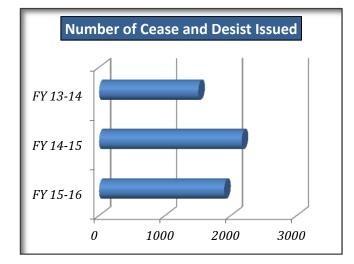


During Fiscal Year 2015-2016, the Division participated in 55 undercover operations. In an undercover operation, the Department provides individuals the opportunity to offer services that require a license. These individuals often provide a bid, proposal, or performance of the service to an undercover investigator and/or law enforcement personnel. The undercover operations resulted in 223 new unlicensed activity cases being opened. These cases resulted in over 90 arrests and the issuance of 206 Notices to Cease and Desist.

FY 2015-2016 Sweeps	FY 2015-2016 Undercover Operations
Total Sweeps Conducted: 828	Total Undercover Operations Conducted: 55
Cases Opened as a Result: 663	Cases Opened as a Result: 223

**Complaints and Investigations:** The Division reviews unlicensed activity complaints through the complaint/investigations process. There are numerous ways in which a complaint can be received; by emailing the unlicensed activity unit, calling the toll-free unlicensed activity hotline, using the new DBPR Mobile App or by traditional mail or fax. Once received, complaints are analyzed and may be sent for investigation. Investigations of unlicensed activity may result in a Notice to Cease and Desist, a citation or fines. All unlicensed activity cases are forwarded to a criminal prosecuting authority once the investigation is complete. In Fiscal Year 2015-2016, the Division referred over 2,000 cases to the State Attorney's Office.





### Fiscal Year 2015-2016 ULA Citations and Fines Assessed: \$1,834,415.72



### Section Three: Finances

# **Revenues, Expenditures and Cash Balances**

2015 - 2016 DBPR Annual Report | www.myfloridalicense.com

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# **Revenues, Expenditures, and Cash Balances**

• Section 455.2285 (1), Florida Statutes, requires the Department to submit an annual report that details revenues, expenditures and cash balances for the prior year and a review of the adequacy of existing fees.

The following pages are detailed copies of each profession's financial management reports and five-year projections. The management reports and projections provide total revenues, expenditures and cash balances for the prior year. The Long Range Planning and Monitoring section also addresses the adequacy of existing fees.

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION **BOARD OF ACCOUNTANCY** OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

EVENUES Press and During 30         JUNE 30 <thjune 30<="" th="">         JUNE 30         <thjune< th=""><th></th><th></th><th></th><th>Actual</th><th></th><th></th><th></th><th></th><th>Projected</th><th></th></thjune<></thjune>				Actual					Projected	
REVENUES         5         370.819         5         392,910         5         389,629         5         419,725         5         419,725         5         419,755         5 <t< th=""><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></t<>										
Frees and Charges         \$ 370.819         \$ 392.910         \$ 389.629         \$ 413.702         \$ 419.772         \$ 419.755         \$ 419.755         \$ 419.755         \$ 419.755         \$ 419.755         \$ 419.755         \$ 419.755         \$ 419.755         \$ 419.755         \$ 419.755         \$ 419.755         \$ 419.755         \$ 419.755         \$ 2209.285         1592.375         2209.285         1592.375		2012	2013	2014	2015	2016	2017	2018	2019	2020
Lleons         2,112,104         1,573,401         2,133,061         1,419,245         2,209,235         1,592,375         2,209,235         1,592,375         2,209,235         1,592,375         2,209,235         1,592,375         2,209,235         1,592,375         2,209,235         1,592,375         2,209,235         1,592,375         2,209,235         1,592,375         2,209,235         1,592,375         2,209,235         1,592,375         2,209,235         1,592,375         2,209,235         1,592,375         2,212,535           Incesting         10,316         4,433         18,349         18,049         12,0401         12,0400         120,000		+ 070 010	+ 000 C · · ·	+	*	*	+	+	+	*
Less: Licenses Walver         (298, 360)         (177, 138)           Not Licenses         (298, 360)         (298, 360)         1.592, 375         2.209, 235         1.592, 375         2.209, 235         1.592, 375         2.209, 235         1.200, 000         1.20, 000 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>										
Net Licenses         2,112,104         1,573,441         1,242,107         2,220,809         1,592,375         2,209,325         1,592,375         2,212,500           Fines         10,316         4,935         18,809         10,006         123,443         120,000         120,007         121,17,435         2,176,778         140,123,532         1,423,532         1,423,532         1,423,532         1,423,532         1,423,532         1,423,532         1,423,532         1,423,532         1,423,532         1,423,532         1,423,532         1,423,532         1,423,532         1,423,532         1,423,532         1		2,112,104	1,573,841			2,270,809	1,592,375	2,209,235	1,592,375	2,212,535
Fines       10,316       4,935       18,789       81,006       123,443       120,000 <t< td=""><td></td><td>-</td><td>-</td><td></td><td></td><td></td><td>1 500 075</td><td>0 000 005</td><td>4 500 075</td><td>0 040 505</td></t<>		-	-				1 500 075	0 000 005	4 500 075	0 040 505
Investment Earnings         31,683         29,439         15,352         15,015         1.3,611         6,807         8,569         4,667         5,90           One Time Assessment         570         -										
Refunds One Time Assessment Other Revenues         (2,519)         619         36,065         20,020         13           Other Revenues         164         40,238         24,769         38,498         3										
One Time Assessment         570         .							6,807	8,569	4,667	5,990
Other Revenues         164         40,238         2,4769         38,498         38			619	36,065	20,202	13	-	-	-	-
Total Revenues         2,523,137         2,041,982         2,294,516         1,796,801         2,866,896         2,177,435         2,796,057         2,175,295         2,796,778           EXPENSES         Division Office         Division Administrative Office         702,020         715,198         1,113,047         1,126,791         1,423,532         1,372         21,372         21,372         20,0077         28,002         20,0077			-	-	-	-	-	-	-	-
EXPENSES         Division Office         702.020         715.198         1.113.047         1.26.791         1.423.532 <t< th=""><th></th><th></th><th></th><th>0.004 51/</th><th></th><th></th><th></th><th></th><th></th><th></th></t<>				0.004 51/						
Division Office         702.020         715.198         1.113.047         1.126.791         1.423.532         1.433.542         1.433.542         1.433.543         1.433.542	lotal Revenues	2,523,137	2,041,982	2,294,516	1,796,801	2,866,896	2,177,435	2,796,057	2,175,295	2,796,778
Division Administrative Office         702.020         715,198         1,113,047         1,126,791         1,423,532         1,423,53	EXPENSES									
Service Charge to General Revenue       192,788       166,334       196,879       153,801       247,535       171,115       220,605       170,944       220,605         Refunds       88,077       55,726       31,013       23,200       21,372       2	Division Office									
Refunds       88,077       55,726       31,013       23,200       21,372       21,373       21,372       21,373	Division Administrative Office	702,020	715,198	1,113,047	1,126,791	1,423,532	1,423,532	1,423,532	1,423,532	1,423,532
Refunds       88,077       55,726       31,013       23,200       21,372       21,373       21,372       21,373	Service Charge to General Revenue	192,788	166,334	196,879	153,801	247,535	171,115	220,605	170,944	220,662
Service Operations         Service Operations           Central Intake/Licensure         84,220         47,574         59,312         20,077         28,202         191,336         172,490         191,336         172,490         191,336         172,490         191,336         172,490         191,336         152,440         165,744         165,744         165,744         165,744         165,744         165,744         165,744         178,1579         134,579         134,579         134,579		88,077	55,726	31,013	23,200	21,372	21,372	21,372	21,372	21,372
Central Intake//Licensure       84,220       47,574       59,312       20,077       28,202       20,077       28,202         Call Center       196,221       169,526       199,228       172,490       191,336       172,490       191,350       191	Attorney General's Office	64,648	83,893	101,007	82,468	69,031	69,031	69,031	69,031	69,031
Call Center       196,221       169,526       199,228       172,490       191,336       172,490       191,336       172,490       191,336       172,490       191,336       172,490       191,336       172,490       191,336       172,490       191,336       172,490       191,336       172,490       191,336       172,490       191,336       172,490       191,336       172,490       191,336       172,490       191,336       172,490       191,336       172,490       191,336       172,490       191,336       194,08       38,985       19,408       38,985       190,962       190,962       190,962       190,962       190,962       190,962       190,962       190,962       190,962       190,962<	Service Operations									
Revenue Bank Charges         21,235         21,952         26,129         19,408         38,985         19,408         34,579         134,579         134,579         134,579         134,579         134,579         134,579         134,839         178,439         178,439         178,439<	Central Intake/Licensure	84,220		59,312	20,077	28,202	20,077	28,202	20,077	28,202
Testing and Continuing Education       146,580       132,780       116,930       127,196       165,744									172,490	
Department Administrative Costs         - <t< td=""><td>Revenue Bank Charges</td><td>21,235</td><td></td><td>26,129</td><td>19,408</td><td>38,985</td><td>19,408</td><td></td><td></td><td>38,985</td></t<>	Revenue Bank Charges	21,235		26,129	19,408	38,985	19,408			38,985
Administration       173,735       116,718       188,586       118,179       134,579		146,580	132,780	116,930	127,196	165,744	165,744	165,744	165,744	165,744
Information Technology       172,382       213,655       174,912       170,397       190,962 <td< td=""><td>Department Administrative Costs</td><td></td><td></td><td></td><td></td><td></td><td></td><td>-</td><td></td><td>-</td></td<>	Department Administrative Costs							-		-
General Counsel/Legal       54,611       155,246       209,667       133,242       178,439       1										
Division Legal DOAH       Description       Division Legal A (A44       Description       Description <thdescription< th="">       Description       <thd< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></thd<></thdescription<>										
DOAH       4,444       -<		54,611	155,246						178,439	
Total Expenses       1,900,961       1,878,602       2,636,411       2,394,511       2,690,664       2,567,695       2,663,733       2,567,524       2,663,791         Excess (Deficiency) of Revenues Over (Under) Expenses       622,176       163,380       (341,895)       (597,710)       176,232       (390,260)       132,324       (392,229)       132,987         TRANSFERS Due to/(from)from Professional Regulation Trust Fund Transfers (to)/from Administrative Trust Fund Transfers       -	Division Legal	-	-	219,701	247,262	947	947	947	947	947
Excess (Deficiency) of Revenues Over (Under) Expenses       622,176       163,380       (341,895)       (597,710)       176,232       (390,260)       132,324       (392,229)       132,987         TRANSFERS       Due to/(from)from Professional Regulation Trust Fund Transfers (to)/from Administrative Trust Fund Transfers       - <td< th=""><th></th><th></th><th>-</th><th>-</th><th>-</th><th>-</th><th>-</th><th>-</th><th>-</th><th>-</th></td<>			-	-	-	-	-	-	-	-
Over (Under) Expenses       622,176       163,380       (341,895)       (597,710)       176,232       (390,260)       132,324       (392,229)       132,987         TRANSFERS       Due to/(from)from Professional Regulation Trust Fund       -<	Total Expenses	1,900,961	1,878,602	2,636,411	2,394,511	2,690,664	2,567,695	2,663,733	2,567,524	2,663,791
Over (Under) Expenses       622,176       163,380       (341,895)       (597,710)       176,232       (390,260)       132,324       (392,229)       132,987         TRANSFERS       Due to/(from)from Professional Regulation Trust Fund       -<	Excess (Deficiency) of Revenues									
TRANSFERS       Due to/(from)from Professional Regulation Trust Fund       -		622 176	163 380	(341 895)	(597 710)	176 232	(390,260)	132 324	(392 229)	132 987
Due to/(from)from Professional Regulation Trust Fund       -		022,170	. 30,000	(011,070)	(0,1,1,10)	.,0,202	(0,0,200)		(2/2/22/)	
Transfers (to)/from Administrative Trust Fund       - <th< td=""><td></td><td>-</td><td>_</td><td>-</td><td>_</td><td>-</td><td>_</td><td>_</td><td>-</td><td>-</td></th<>		-	_	-	_	-	_	_	-	-
Transfer To General Revenue       (47,207)       (36,956)         Total Transfers       -       (47,207)       (36,956)       -		_	-	-	-	-	-	-	-	-
Total Transfers       -			(47,207)	(36.956)						
ACCOUNT BALANCE, Beginning of Period 918,904 1,541,079 1,657,252 1,278,401 680,691 856,924 466,663 598,987 206,758		-				-	_	-	-	-
ACCOUNT BALANCE, Beginning of Period 918,904 1,541,079 1,657,252 1,278,401 680,691 856,924 466,663 598,987 206,758			· · ·							
ACCOUNT BALANCE, End of Period \$1,541,079 \$1,657,252 \$1,278,401 \$680,691 \$856,924 \$466,663 \$598,987 \$206,758 \$339,745										
	ACCOUNT BALANCE, End of Period	\$ 1,541,079	\$ 1,657,252	\$ 1,278,401	\$ 680,691	\$ 856,924	\$ 466,663	\$ 598,987	\$ 206,758	\$ 339,745

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BOARD OF ACCOUNTANCY UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES Unlicensed Activity Fees Investment Earnings Fines	\$ 112,690 398 1,500	\$ 84,345 422	\$ 117,165 666	\$ 89,805 1,082	\$ 122,300 1,805 100			\$ 89,805 3,551	\$ 122,300 4,410
Total Revenues	114,588	84,767	117,831	90,887	124,205	91,368	124,704	93,356	126,710
EXPENSES Service Charge to General Revenue Refunds	8,799 5	6,931	9,442	7,313	9,928 10	7,309	9,976	7,468	10,137
Unlicensed Activity PSA General Counsel	58,487 11,622	60,448	84,858	99,977		-	-	-	-
Total Expenses	78,913	67,379	94,300	107,290	9,938	7,309	9,976	7,468	10,137
CHANGE IN ACCOUNT BALANCE	35,675	17,388	23,531	(16,403)	114,267	84,059	114,728	85,888	116,573
ACCOUNT BALANCE, Beginning of Period	(18,127)	17,548	34,936	58,467	42,064	156,331	240,390	355,117	441,005
ACCOUNT BALANCE, End of Period	\$ 17,548	\$ 34,936	\$ 58,467	\$ 42,064	\$ 156,331	\$ 240,390	\$ 355,117	\$ 441,005	\$ 557,578

# STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BOARD OF ACCOUNTANCY EDUCATION MINORITY ASSISTANCE PROGRAM ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual						
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES Fees and Charges Refunds Investment Earnings Total Revenues	\$ 88,520 1,480 90,000		\$ 193,248 864 194,112	\$ 179,234 1,770 181,004	\$ 244,770 1,994 246,764				\$ 244,770 <u>3,936</u> 248,706
EXPENSES Division Administrative Scholarships	90,000	95,807	174,000	196,363	192,678	192,678	192,678	192,678	192,678
Total Expenses	90,000	95,807	174,000	196,363	192,678	192,678	192,678	192,678	192,678
TRANSFERS Transfer (to)/from Administrative Trust Fund		-	-	-	-	-	-	-	-
Total Transfers		-	-	-	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	-	(37,340)	20,112	(15,359)	54,086	(10,223)	55,113	(9,325)	56,028
ACCOUNT BALANCE, Beginning of Period	139,754	139,754	102,414	122,526	107,167	161,253	151,030	206,143	196,818
ACCOUNT BALANCE, End of Period	\$ 139,754	\$ 102,414	\$ 122,526	\$ 107,167	\$ 161,253	\$ 151,030	\$ 206,143	\$ 196,818	\$ 252,846

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BOARD OF ARCHITECTURE AND INTERIOR DESIGN OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Act	ual					Projected	
	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES										
Fees and Charges	\$ 89,475	\$ 82,690	\$ 78,800		\$ 99,893	\$ 90,238	\$ 90,195	\$ 90,195		\$ 90,195
Licenses	1,931,855	76,405	1,801,611	53,020	1,987,733	29,797	1,902,125	53,000	1,902,125	53,000
Less: License Waiver	-	-	-	-	(1,139,250)	-	-	-	-	-
Net Licenses	1,931,855	76,405	1,801,611	53,020	848,483	29,797	1,902,125	53,000	1,902,125	53,000
Fines	27,072	133,645	105,002	394,616	(257,966)	29,382	-			-
Investment Earnings	23,336	17,237	17,392	9,434	13,139	6,975	3,746	13,713	7,593	17,595
Interest on Temporary Advancement Refunds	14,980	(6,582)	25,981	15,918	22,727	10,211	10,211	10,211	10,211	10,211
Other Revenues	355	(0,582)	25,961	15,910	-	10,211	10,211	10,211	10,211	10,211
Total Revenues	2,087,073	303,414	2,028,786	553,668	726,276	166,603	2,006,277	167,119	2,010,124	171,001
EXPENSES		,	_/0_0// 00		, _0, _, 0		_/000/_11		_,,	_/_/
Board Office										
Board Administrative Office	217,685	280,851	236,676	240,831	273,531	304,612	304,612	304,612	304,612	304,612
Refunds	5,750	28,960	13,575	19,997	19,836	9,311				
Service Charge to General Revenue	166,347	12,724	170,376	16,601	80,880	15,389	160,502	13,369	160,810	13,680
Contracted Services	375,000	343,750	375,000	375,000	209,923	209,923	209,923	209,923	209,923	209,923
Professional Regulation Division	-	-	-	-			-	-		-
Attorney General's Office	35,657	52,326	51,743	44,248	40,191	23,320	23,320	23,320	23,320	23,320
Service Operations										
Central Intake	109,028	44,676	107,465	53,312	96,881	53,325	96,881	53,325	96,881	53,325
Call Center	81,871	44,636	73,969	43,536	74,311	43,893	74,311	43,893	74,311	43,893
Revenue Bank Charges	24,597	1,856	20,306	1,504	11,013	1,537	11,013	1,537	11,013	1,537
Testing and Continuing Education	15,675	37,975	36,273	8,747	7,344	24,345	24,345	24,345	24,345	24,345
Department Administrative Costs Administration	07.262	42.000	FF 400	21.150	20 5 60	22 524	22 524	22 524	22 524	22 524
Administration Information Technology	97,363 71,178	43,988	55,488 96,638	21,156 75,449	39,568	32,531 72,040	32,531 72,040	32,531 72,040	32,531	32,531 72,040
General Counsel/Legal	513	46,142 111	90,038	132	78,576 193	137	140	142	72,040 145	148
DOAH	980		130	152	- 195	-	140	142	145	- 140
Total Expenses	1,201,644	937,995	1,237,645	900,513	932,247	790,362	1,009,618	779,038	1,009,931	779,354
Excess (Deficiency) of Revenues		,	_//					,		,
Over (Under) Expenses	885,429	(634,581)	791,141	(346,845)	(205,971)	(623,759)	996,660	(611,919)	1,000,194	(608,353)
TRANSFERS			•				•		, ,	
Transfers (to)/from Administrative Trust Fund										
Transfer To General Revenue-GAA	(158,740)									
Total Transfers	(158,740)	-	-	-	-	-	-	-	-	-
			701 4 44				000.000	(644.0(0)	1 000 101	(600.052)
CHANGE IN ACCOUNT BALANCE	726,689	(634,581)	791,141	(346,845)	(205,971)	(623,759)	996,660	(611,919)	1,000,194	(608,353)
ACCOUNT BALANCE, Beginning of Period ACCOUNT BALANCE, End of Period	667,934 \$ 1,394,623	1,394,623 \$ 760,042	760,042 \$ 1,551,183	1,551,183 \$ 1,204,337	1,204,337 \$998,366	998,366 \$ 374,606	374,606 \$ 1,371,266	1,371,266 \$759,347	759,347 \$ 1,759,540	1,759,540
ACCOURT DALANCE, EILU UT PETIDU	<b>Ψ 1,394,023</b>	<b>₽ /00,04</b> 2	φ 1,331,183	<b>₽ 1,204,33</b> /	\$ 998,366	\$ 374,606	⇒ 1,3/1,200	<del>3</del> /39,34/	<b>ͽ 1,/39,340</b>	\$ 1,151,188

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BOARD OF ARCHITECTURE AND INTERIOR DESIGN UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN NET ASSETS FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual						
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES Unlicensed Activity Fees Investment Earnings Unlicensed Activity Fines Total Revenues	\$ 5,710 \$ 9,233 32,436 47,379	) \$ 82,415 \$ \$ 5,946 \$ 40,877	\$ 4,520 \$ 3,501 62,285	\$85,895 \$4,924 52,687	\$	\$ 85,895	\$ 5,050	\$ 85,895	\$ 5,050 \$ 173 52,687 57,910
EXPENSES Investigations Refunds Service Charge to General Revenue Unlicensed Activity	5 3,603	10,534	5,747	11,508 -	-	22,563	9,544	22,287	9,266
Contracted Services Total Expenses	50,239			215,316 226,824		170,704 193,267	170,704 180,248	170,704 192,991	170,704 179,970
CHANGE IN NET ASSETS TRANSFERS	(6,468	68,460	14,315	(83,318)	) (73,071)	(52,247)	(120,595)	(53,699)	(122,060)
Transfers from Operating Account Transfer To General Revenue-GAA Transfer To General Revenue-Special Session I	(110,009	) (10,882	) (12,155	) (17,146)	) (5,000)	-	-	-	-
Total Transfers	(110,009	) (10,882	) (12,155	) (17,146)	) (5,000)	-	-	-	-
NET ASSETS, Beginning of Period	479,137	362,660	420,238	422,398	321,934	243,863	191,616	71,020	17,322
Adjustment to decrease Beginning Account Balance Prior Period Adjustment									
NET ASSETS, End of Period	\$ 362,660	\$ 420,238	\$ 422,398	\$ 321,934	\$ 243,863	\$ 191,616	\$ 71,020	\$ 17,322	\$ (104,738)

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION **ASBESTOS UNIT** OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Projected						
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES	2012	2015	2014	2015	2010	2017	2010	2017	2020
Fees and Charges	\$ 23,037	\$ 23,101		\$ 18,448			\$ 19,150	\$ 19,150	\$ 19,150
Licenses	113,195	95,368	122,603	59,997	62,605	52,150	62,750	52,150	62,750
Less: Licenses Waiver Net Licenses	- 113,195	- 95,368	- 122,603	- 59,997	- 62,605	- 52,150	- 62,750	- 52,150	- 62,750
Fines	22	-	28	7	(17)	-	-	-	-
Investment Earnings	6,687	5,773	3,707	6,590	6,361	4,637	4,833	5,129	5,329
Refunds	3,024	6,032	5,899	8,582	2,690	8,582	8,582	8,582	8,582
Other Revenues	9	-	-	-	00.000	-	-	-	-
Total Revenues	145,974	130,274	156,180	93,624	90,802	84,519	95,315	85,011	95,811
EXPENSES									
Board Office	11.000	10 500	44.070	10 11 (	0/ 07/	04 074	0/ 07/	0/ 07/	0/ 07/
Board Administrative Office Service Charge to General Revenue	11,938 10,083	10,529 10,365	11,972 12,187	19,416 6,848	26,974 6,946	26,974 6,075	26,974 6,939	26,974 6,114	26,974 6,978
Refunds	7,963	4,015	4,782	6,829	4,315	6,075	0,939	0,114	0,978
Professional Regulation Division	1,700	4,010	4,702	0,027	4,010				
Investigations	-	2,684	986	2,005	-	-	-	-	-
Service Operations									
Central Intake/Licensure	3,739	3,373	3,229	2,906	2,607	2,607	2,607	2,607	2,607
Call Center	4,414 1,045	5,274 841	5,580 978	5,645 480	6,438 678	6,438 678	6,438 678	6,438	6,438
Revenue Bank Charges Testing and Continuing Education	54,495	24,563	978 13,877	480 20,948	12,415	678 12,415	678 12,415	678 12,415	678 12,415
Department Administrative Costs	54,475	24,505	15,077	20,940	12,413	12,415	12,413	12,415	12,415
Administration	5,236	3,873	3,769	3,357	5,697	5,697	5,697	5,697	5,697
Information Technology	2,016	2,839	3,470	2,355	4,021	4,021	4,021	4,021	4,021
General Counsel/Legal	131	1,005	1	2	2	2	2	2	2
DOAH Total Expenses	- 101,060	- 69,361	- 60,831	- 70,791	- 70,093	- 64,907	- 65,771	- 64,946	- 65,810
Total Expenses	101,000	07,301	00,031	70,791	70,093	04,907	05,771	04,940	03,010
Excess (Deficiency) of Revenues									
Over (Under) Expenses	44,914	60,913	95,349	22,833	20,709	19,612	29,545	20,064	30,001
TRANSFERS									
Transfers (to)/from Administrative Trust Fund Transfer Excess Cash to General Revenue		(10,014)	(12,190)	(24,643)	(9,600)				
Total Transfers	-	(10,014)	(12,190)	(24,643)	(9,600)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	44,914	50,899	83,159	(1,810)	11,109	19,612	29,545	20,064	30,001
Prior Period Adjustment									
ACCOUNT BALANCE, Beginning of Period	275,453	320,366	371,263	454,422	452,611	463,720	483,333	512,877	532,942
ACCOUNT BALANCE, End of Period	\$ 320,366	\$ 371,263	\$ 454,422	\$ 452,611	\$ 463,720	\$ 483,333	\$ 512,877	\$ 532,942	\$ 562,943

# STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION ASBESTOS UNIT UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES Unlicensed Activity Fees Investment Earnings	\$ 1,100 150	\$ 1,200 129	\$ 1,200 74	\$  1,235 135	\$   1,180 138	\$- 101	\$    1,180 94	\$    1,235 99	\$   1,180 103
Total Revenues	1,250	1,329	1,274	1,370	1,318	101	1,274	1,334	1,283
<b>EXPENSES</b> Investigations General Counsel/Legal	437	136	478	1,185	250	760	760	760	760
Refunds Service Charge to General Revenue Total Expenses	85 522	10 108 254	104 582	107 1,292	114 364	8 768	102 862	107 867	103 863
<b>TRANSFERS</b> Transfers (to)/from Administrative Trust Fund Transfers to Working Capital Trust Fund Total Transfers		-		-	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	728	1,075	692	78	954	(667)	413	467	421
ACCOUNT BALANCE, Beginning of Period	6,587	7,315	8,390	9,082	9,160	10,114	9,447	9,860	10,327
Prior Period Adjustment									
ACCOUNT BALANCE, End of Period	\$ 7,315	\$ 8,390	\$ 9,082	\$ 9,160	\$ 10,114	\$ 9,447	\$ 9,860	\$ 10,327	\$ 10,747

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION **ATHLETE AGENTS** OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual				Projected		
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES									
Fees and Charges	\$ 18,392		\$ 20,393	\$ 30,200	\$ 26,025	\$ 26,025	\$ 26,025	\$ 26,025	\$ 26,025
Licenses	102,360	48,855	114,974	33,657	71,810	23,230	71,810	23,230	71,810
Less: Licenses Waiver									
Net Licenses	102,360	48,855	114,974	33,657	71,810	23,230	71,810	23,230	71,810
Fines	63	-	55	-	-	-	-	-	-
Investment Earnings	6,075	5,878	3,609	6,775	6,630	5,216	5,419	6,065	6,276
Interest on Temporary Advancement	(402)	4 775		(28)	2 400				
Refunds	(482)	4,775	1,545	7,630	2,480	-	-	-	-
Other Revenues	126 416	-	-	- 78,234	-	- E / / 71	-	- EE 220	-
Total Revenues	126,416	88,148	140,576	78,234	106,945	54,471	103,254	55,320	104,111
EXPENSES									
Board Office									
Board Administrative Office	11,934	10,117	11,620	13,336	14,669	14,669	14,669	14,669	14,669
Refunds	290	4,880	1,255	4,920	2,630	,	,	,	,
Service Charge to General Revenue	9,154	6,893	11,188	5,816	8,358	4,358	8,260	4,426	8,329
Professional Regulation Division									
Investigations	4,321	3,578	2,501	2,506	3,434	3,434	3,434	3,434	3,434
Service Operations									
Central Intake	970	2,710	2,247	2,887	2,950	2,950	2,950	2,950	2,950
Call Center	1,423	2,144	2,734	2,294	2,086	2,086	2,086	2,086	2,086
Revenue Bank Charges	1,336	847	1,576	595	1,156	595	1,156	595	1,156
Testing and Continuing Education	1,613	743	452	-	-	-	-	-	-
Department Administrative Costs									
Administration	4,048	2,122	3,022	22,472	3,891	3,891	3,891	3,891	3,891
Information Technology	1,355	1,668	2,773	1,375	2,096	2,096	2,096	2,096	2,096
General Counsel/Legal	45	1,320	78	14	89	89	89	89	89
Total Expenses	36,489	37,022	39,446	56,215	41,359	34,168	38,631	34,236	38,700
Excess (Deficiency) of Revenues									
Over (Under) Expenses	89,927	51,126	101,130	22,019	65,586	20,303	64,622	21,084	65,411
	07,727	51,120	101,130	22,017	03,300	20,303	04,022	21,004	00,411
TRANSFERS									
Transfers (to)/from Administrative Trust Fund									
Transfer to General Revenue-GAA		(10,021)	(12,355)	(24,882)	(10,800)				
Total Transfers		(10,021)	(12,355)	(24,882)	(10,800)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	89,927	41,105	88,775	(2,863)	54,786	20,303	64,622	21,084	65,411
Adjustment to decrease Beginning Account Balance									
ACCOUNT BALANCE, Beginning of Period	249,840	339,767	380,870	469,645	466,782	521,568	541,871	606,493	627,578
ACCOUNT BALANCE, End of Period	\$ 339,767	\$ 380,870	\$ 469,645	\$ 466,782	\$ 521,568	\$ 541,871	\$ 606,493	\$ 627,578	\$ 692,988

# STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION ATHLETE AGENTS UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			ACTUAL			Projected	d		
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES Unlicensed Activity Fees Investment Earnings	\$ 1,050 72	\$ 360 50	\$    1,195 32	\$    375 65	\$    1,370 75	\$    375 61	\$- 65	\$ - 66	\$ 1,350 66
Citations Unlicensed Activity Total Revenues	1,122	410	- 1,227	440	- 1,445	436	- 65	- 66	- 1,416
EXPENSES	(50								
Investigations Refunds Payable	658	244 5							
General Counsel/Legal Service Charge to General Revenue Unlicensed Activity	954 81	33	99	34	108	35	5	5	113
Total Expenses	1,693	282	99	34	108	35	5	5	113
<b>TRANSFERS</b> Transfers (to)/from Administrative Trust Fund Transfers to Working Capital Trust Fund Total Transfers									
CHANGE IN ACCOUNT BALANCE	(571)	- 128	- 1,128	406	- 1,337	401	60	- 61	- 1,303
ACCOUNT BALANCE, Beginning of Period	3,691	3,120	3,248	4,376	4,782	6,119	6,520	6,580	6,641
Prior Period Adjustments									
ACCOUNT BALANCE, End of Period	\$ 3,120	\$ 3,248	\$ 4,376	\$ 4,782	\$ 6,119	\$ 6,520	\$ 6,580	\$ 6,641	\$ 7,944

#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION FLORIDA BOARD OF AUCTIONEERS OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCES FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual			Projected				
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020	
REVENUES	2012	2015	2014	2015	2010	2017	2010	2017	2020	
Fees and Charges	\$ 44,675	\$ 41,293	\$ 25,812		\$ 26,263				\$ 26,261	
Licenses	417,006	54,980	413,523	42,792	405,940	40,900	\$ 405,850	\$ 40,900	\$ 405,850	
Less: Licenses Waiver	-		-	-	-	-	-	-		
Net Licenses	417,006	54,980	413,523	42,792	405,940	40,900	405,850	40,900	405,850	
Fines	12,201	51,919	(45,243)	(1,475)	788	-	-	-	-	
Investment Earnings Refunds	3,182	- 1,826	3,320	(625)	- 1,616	-	-	-	-	
Other Revenues	5,102	1,820	5,320	(025)	1,010	_	-	-	-	
Total Revenues	477,064	150,018	397,412	68,805	434,607	67,161	432,111	67,161	432,111	
EXPENSES										
Board Office										
Board Administrative Office	89,952	77,768	91,456	82,249	82,934	82,934	82,934	82,934	82,934	
Service Charge to General Revenue	35,178	8,012	35,047	5,389	34,540	5,373	34,569	5,373	34,569	
Refunds	12,878	2,076	2,450	655	1,400	-	-	-	-	
Professional Regulation Division									-	
Investigations	51,797	56,367	31,558	32,589	53,966	53,966	53,966	53,966	53,966	
Attorney General's Office	24,260	14,348	11,774	11,398	10,335	10,335	10,335	10,335	10,335	
Service Operations Central Intake/Licensure	44,250	29,079	22,049	17,412	17,880	17,880	17,880	17,880	- 17,880	
Call Center	19,933	11,040	15,988	9,524	15,712	9,524	15,712	9,524	15,712	
Revenue Bank Charges	3,564	701	3,245	404	4,164	404	4,164	404	4,164	
Testing and Continuing Education	6,914	5,312	3,980	6,180	38,662	38,662	38,662	38,662	38,662	
Department Administrative Costs	0,711	0,012	0,700	0,100	00,002	00,002	00,002	00,002	-	
Administration	34,810	16,021	20,601	15,592	26,731	26,731	26,731	26,731	26,731	
Information Technology	16,640	19,606	23,201	11,996	18,975	18,975	18,975	18,975	18,975	
General Counsel/Legal	32,984	50,045	16,458	28,289	50,890	50,890	50,890	50,890	50,890	
Interest Assesment	-	3,173	917	4,020	2,051	-	-	-	-	
Total Expenses	375,090	293,548	278,724	225,697	358,240	315,674	354,818	315,674	354,818	
Excess (Deficiency) of Revenues										
Over (Under) Expenses	101,974	(143,530)	118,688	(156,892)	76,367	(248,513)	77,293	(248,513)	77,293	
TRANSFERS										
Transfers (to)/from Administrative Trust Fund										
Transfer to Working Capital Trust Fund										
Total Transfers	-	-	-	-	-	-	-	-	-	
CHANGE IN ACCOUNT BALANCE	101,974	(143,530)	118,688	(156,892)	76,367	(248,513)	77,293	(248,513)	77,293	
ACCOUNT BALANCE, Beginning of Period	(200,934)	(98,960)	(242,489)	(123,801)	(280,693)	(204,326)	(452,839)	(375,546)	(624,059)	
Prior Period Adjustment										

**ACCOUNT BALANCE, End of Period** 

**\$** (98,960) **\$** (242,489) **\$** (123,801) **\$** (280,693) **\$** (204,326) **\$** (452,839) **\$** (375,546) **\$** (624,059) **\$** (546,766)

# STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION FLORIDA BOARD OF AUCTIONEERS UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual		Projected				
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
EVENUES									
Unlicensed Activity Fees	\$ 13,400	\$ 1,670	\$ 13,240		\$ 13,055	\$ 1,295	\$ 13,055	\$ 1,295	\$ 13,055
Investment Earnings	634	470	308	468	519	388	361	442	416
Fines		300	1,436		266				
Total Revenues	14,034	2,440	14,984	1,763	13,840	1,683	13,416	1,737	13,471
XPENSES									
Investigations	3,306	4,537	3,707	8,971					
Unlicensed Activity		-	-	-	4,251	4,251	4,251	4,251	4,251
General Counsel/Legal	2,728	-		1,034					
Refunds	5								
Service Charge to General Revenue	1,046	199	1,209	132	1,123	135	1,073	139	1,078
DOAH	370								
Total Expenses	7,455	4,736	4,916	10,137	5,374	4,386	5,324	4,390	5,329
RANSFERS									
Transfers (to)/from Administrative Trust Fund									
Transfers to Working Capital Trust Fund									
Total Transfers	-	-	-	-	-	-	-	-	-
HANGE IN ACCOUNT BALANCE	6,579	(2,296)	10,068	(8,374)	8,466	(2,702)	8,092	(2,653)	8,142
CCOUNT BALANCE, Beginning of Period	24,379	30,958	28,662	38,730	30,356	38,822	36,120	44,211	41,559
diustment to increase Regipping Assount Pelance									
djustment to increase Beginning Account Balance									
CCOUNT BALANCE, End of Period	\$ 30,958	\$ 28,662	\$ 38,730	\$ 30,356	\$ 38,822	\$ 36 120	\$ 44,211	\$ 41,559	\$ 49 701

# STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION FLORIDA BOARD OF AUCTIONEERS AUCTIONEER RECOVERY FUND ACTUAL AND PROJCTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			ACTUAL		Projected				
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES									
Recovery Fund Investment Earnings	6,579 8,068	1,265 5,381	2,605 2,643	1,400 4,360	5,200 4,247	- 3,151	- 3,180	- 3,209	- 3,239
Total Revenues	14,647	6,646	5,248	5,760	9,447	3,151	3,180	3,209	3,239
EXPENSES									
Claims Service Charge To General Revenue Board Administrative Office	106,579 507 -	53,033 535 -	- 507 -	28,750 374 -	752 -	- 252 -	- 254 -	- 257 -	- 259 -
Total Expenses	107,086	53,568	507	29,124	752	252	254	257	259
Excess (Deficiency) of Revenues Over (Under) Expenses	(92,439)	(46,922)	4,741	(23,364)	8,695	2,899	2,926	2,953	2,980
<b>TRANSFERS</b> Transfers (to)/from Administrative Trust Fund Transfer To General Revenue-GAA Transfer To General Revenue-Special Session I Total Transfers									
CHANGE IN ACCOUNT BALANCE	(92,439)	(46,922)	4,741	(23,364)	8,695	2,899	2,926	2,953	2,980
ACCOUNT BALANCE, Beginning of Period	464,413	371,974	325,052	329,793	306,429	315,124	318,023	320,949	323,902
Prior period adjustment									
ACCOUNT BALANCE, End of Period	\$ 371,974	\$ 325,052	\$ 329,793	\$ 306,429	\$ 315,124	\$ 318,023	\$ 320,949	\$ 323,902	\$ 326,882

#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BARBERS' BOARD OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

				Actual					Projected	
		JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES	_	2012	2013	2014	2015	2010	2017	2016	2019	2020
Fees and Charges		\$ 306,133	\$ 306,657	\$ 332,546	\$ 380,581	\$ 378,196	\$ 378,176	\$ 378,176	\$ 378,176	\$ 378,176
Licenses		685,572	1,237,875	728,195	1,549,953	760,035	1,483,600	760,500	1,483,600	760,500
Less: Licenses Waiver		-	-	-	-	-	-	-	-	-
Net Licenses		685,572	1,237,875	728,195	1,549,953	760,035	1,483,600	760,500	1,483,600	760,500
Fines		211,945	89,942	80,345	69,327	48,096	48,096	48,096	48,096	48,096
Investment Earnings		14,502	20,998	11,364	28,277	25,292	20,188	27,938	29,568	37,404
Refunds		5,731	(160)	16,758	93	125	93	93	93	93
Unassigned		- 80	-	-	-	-	-	-	-	-
Other Revenues Total Revenues	_	1,223,963	23,202 1,678,514	105 1,169,313	16,262 2,044,493	18,744 1,230,488	18,744 1,948,896	18,744 1,233,546	18,744 1,958,276	18,744 1,243,013
Total Revenues		1,223,903	1,078,314	1,109,313	2,044,493	1,230,488	1,940,090	1,233,340	1,930,270	1,243,013
EXPENSES										
Board Office										
Board Administrative Office		95,657	86,897	115,964	105,065	121,007	121,007	121,007	121,007	121,007
Refunds		88,244	16,000	17,006	13,936	16,652	454 405	07 477		07 00 4
Service Charge to General Revenue		73,401	147,461	91,649	164,083	99,137	154,405	97,177	155,155	97,934
Professional Regulation Division		141,482	103,469	135,128	165,484	131,616	131,616	131,616	131,616	131,616
Inspections Investigations		185,567	261,248	181,965	177,975	174,648	174,648	174,648	174,648	174,648
Attorney General's Office		28,952	26,908	39,559	26,565	23,717	23,717	23,717	23,717	23,717
Service Operations		20,752	20,700	57,557	20,505	25,717	25,717	25,717	25,717	23,717
Central Intake/Licensure		132,896	131,036	124,845	139,658	126,791	139,658	126,791	139,658	126,791
Call Center		77,549	105,139	87,954	123,742	91,359	123,742	91,359	123,742	91,359
Revenue Bank Charges		7,045	15,102	7,962	15,757	11,160	15,757	11,160	15,757	11,160
Testing and Continuing Education		48,155	42,180	34,294	37,166	34,593	34,593	34,593	34,593	34,593
Department Administrative Costs										
Administration		116,000	112,851	94,628	103,011	92,778	92,778	92,778	92,778	92,778
Information Technology		101,659	130,647	102,864	115,293	119,066	115,293	119,066	115,293	119,066
General Counsel/Legal		26,542	68,055	145,910	100,194	46,664	46,664	46,664	46,664	46,664
DOAH	_	-	-	-	-	-	-	-	-	-
Total Expenses	_	1,123,149	1,246,993	1,179,728	1,287,929	1,089,188	1,173,877	1,070,575	1,174,627	1,071,332
Excess (Deficiency) of Revenues										
Over (Under) Expenses		100,814	431,522	(10,415)	756,564	141,300	775,019	162,971	783,649	171,680
TRANSFERS										
Transfer in from Unlicensed Activity										
Transfers (to)/from Administrative Trust Fund										
Transfer to General Revenue			(35,025)	(32,856)	(103,420)	(42,500)				
Total Transfers	_	-	(35,025)	(32,856)	(103,420)	(42,500)	-	-	-	-
CHANGE IN ACCOUNT BALANCE		100,814	396,497	(43,271)	653,144	98,800	775,019	162,971	783,649	171,680
ACCOUNT BALANCE, Beginning of Period		812,795	913,609	1,310,106	1,266,835	1,919,979	2,018,779	2,793,798	2,956,769	3,740,418
Prior Period Adjustment										
ACCOUNT BALANCE, End of Period		\$ 913,609	\$ 1.310.106	\$ 1,266,835	\$ 1.919.979	\$ 2.018.779	\$ 2,793,798	\$ 2,956,769	\$ 3,740,418	\$ 3,912,099
		÷ ,10,007	÷ 1,010,100	÷ 1,200,000	Ψ 1/717/777	+ 2,010,777	÷ 2,,,0,,,0	÷ 2,,00,707	÷ 0,710,710	÷ 0,,,2,0,,

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BARBERS' BOARD UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

				A	ctual									Project	ed	
		JNE 30	JUNE 30		JNE 30		E 30		NE 30		NE 30	JUNE		JUNE 3	0	JUNE 30
		2012	2013		2014	20	)15	2	2016	2	2017	201	8	2019		2020
REVENUES	¢	27 155	¢ 50.045	¢	20.020	¢ (	4 4 4 5	¢	40 ( 1 4	¢	( ) ( ) E	¢ 40	(10	¢ ( / /	/ F	¢ 40 ( 10
Unlicensed Activity Fees Investment Earnings	\$	37,155 6,026	\$    58,965 4,316	\$	38,820 2,367		4,665 4,112	\$	40,614 3,309	\$	64,665 2,577		,610 ,916	\$ 64,6 3,0		\$ 40,610 3,379
Fines		18,879	11,300		18,490		4,057		13,786		13,786		,786	13,7		13,786
Total Revenues		62,060	74,581		59,677		2,834		57,709		81,028		,312	81,4		57,775
EXPENSES																
Unlicensed Activity		6,645	13,611		41,807	6	6,020		26,886		26,886	26	,886	26,8	86	26,886
Refunds		50	588		105		-		90							
Service Charge to General Revenue		4,320	6,042		4,832		6,552		4,590		6,482		,585	6,5		4,622
General Counsel Investigations			12,587		23,914	1	5,294		13,780		13,780	13	,780	13,7	80	13,780
Total Expenses		11,015	32,828		70,658	8	7,866		45,346		47,148	45	,251	47,1	85	45,288
Excess (Deficiency) of Revenues																
Over (Under) Expenses		51,045	41,753		(10,981)	(	5,032)		12,363		33,880	12	,061	34,3	03	12,488
<b>TRANSFERS</b> Transfer to General Revenue Transfer to General Revenue-Special Session I Transfers out to Operating Account		(75,893)	(7,114)		(7,793)	(1	5,071)		(5,300)							
Total Transfers		(75,893)	(7,114)		(7,793)	(1	5,071)		(5,300)		-		-			-
CHANGE IN ACCOUNT BALANCE		(24,848)	34,639		(18,774)	(2	0,103)		7,063		33,880	12	,061	34,3	03	12,488
ACCOUNT BALANCE, Beginning of Period		279,722	254,874		289,513	27	0,739	2	250,636	2	257,699	291	,579	303,6	40	337,943
Prior Period Adjustment																
ACCOUNT BALANCE, End of Period	\$	254,874	\$ 289,513	\$	270,739	\$ 25	0,636	\$ 2	257,699	\$ 2	91,579	\$ 303	,640	\$ 337,9	43	\$ 350,430

#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION FLORIDA BUILDING CODE ADMINISTRATORS AND INSPECTORS BOARD OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

JUNE 30 2013 5 \$ 18,22 3 2,36 - - 3 2,36 9 2,484,51 9 7,54 9 56,66 5 28,57 9 2,597,89 9 140,94 9 2,597,89 9 140,94 2 28,57 9 2,597,89 9 140,94 2 28,57 9 2,597,89 9 140,94 2 28,57 9 2,597,89 9 140,94 2 2,59 7 43,24 9 21,48 1 68,54 5 24,81	6,033 6,033 2,986,144 677 35,863 3,041,356 177,717 14,233 242,764 23,705 43,829 107,314 40,290 1,521	JUNE 30 2015 \$ 31,270 12,322 3,355,953 7,174 54,345 92 3,461,156 177,445 7,959 276,083 19,589 47,922 73,973 34,977 375 237,014	JUNE 30 2016 \$ 33,375 8,095 3,740,718 1,780 73,631 - - 33,643 3,891,242 184,177 14,380 310,393 36,811 37,828 118,145 49,924 1,724	JUNE 30 2017 \$ 33,375 13,185 3,740,712 - - - - - - - 3,853,674 - - - 3,853,674 - - 3,853,674 - - 3,853,674 - - 3,853,674 - - 3,853,674 - - - 3,853,674 - - - - - - - - - - - - - - - - - - -	JUNE 30 2018 \$ 33,375 8,085 3,740,712 93,351 - 3,875,523 184,177 310,042 36,811 37,828 118,145 49,924 1,724	JUNE 30 2019 \$ 33,375 13,185 3,740,712 120,501 - 3,907,773 184,177 312,622 36,811 37,828 118,145 49,924 1,724	8,085 8,085 3,740,712 147,948 - 3,930,120 184,177 314,410 36,811 37,828 118,145 49,924
3       2,36         3       2,36         9       2,484,51         9       2,484,51         9       7,54         9       56,66         5       28,57         9       2,597,89         9       140,94         9       140,94         9       2,12,77         4       42,55         2       51,89         7       43,24         9       21,48         3       52         1       168,54	6,033 6,033 2,986,144 677 35,863 3,041,356 177,717 14,233 242,764 23,705 43,829 107,314 40,290 1,521	12,322 12,322 3,355,953 7,174 54,345 92 3,461,156 177,445 7,959 276,083 19,589 47,922 73,973 34,977 375	8,095 8,095 3,740,718 1,780 73,631 3,643 3,891,242 184,177 14,380 310,393 36,811 37,828 118,145 49,924	13,185 13,185 3,740,712 66,402 - 3,853,674 184,177 308,294 36,811 37,828 118,145 49,924	8,085 8,085 3,740,712 93,351 - 3,875,523 184,177 310,042 36,811 37,828 118,145 49,924	13,185 13,185 3,740,712 120,501 - 3,907,773 184,177 312,622 36,811 37,828 118,145 49,924	8,085 8,085 3,740,712 147,948 - 3,930,120 184,177 314,410 36,811 37,828 118,145 49,924
3       2,36         3       2,36         9       2,484,51         9       2,484,51         9       7,54         9       56,66         5       28,57         9       2,597,89         9       140,94         9       140,94         9       2,12,77         4       42,55         2       51,89         7       43,24         9       21,48         3       52         1       168,54	6,033 6,033 2,986,144 677 35,863 3,041,356 177,717 14,233 242,764 23,705 43,829 107,314 40,290 1,521	12,322 12,322 3,355,953 7,174 54,345 92 3,461,156 177,445 7,959 276,083 19,589 47,922 73,973 34,977 375	8,095 8,095 3,740,718 1,780 73,631 3,643 3,891,242 184,177 14,380 310,393 36,811 37,828 118,145 49,924	13,185 13,185 3,740,712 66,402 - 3,853,674 184,177 308,294 36,811 37,828 118,145 49,924	8,085 8,085 3,740,712 93,351 - 3,875,523 184,177 310,042 36,811 37,828 118,145 49,924	13,185 13,185 3,740,712 120,501 - 3,907,773 184,177 312,622 36,811 37,828 118,145 49,924	8,085 8,085 3,740,712 147,948 - 3,930,120 184,177 314,410 36,811 37,828 118,145 49,924
2,484,51 2,484,51 7,54 5,56,66 5,28,57 0,2,597,89	6,033 2,986,144 677 35,863 3,041,356 3,041,356 177,717 14,233 242,764 23,705 43,829 107,314 40,290 1,521	- 12,322 3,355,953 7,174 54,345 92 3,461,156 177,445 7,959 276,083 19,589 47,922 73,973 34,977 375	8,095 3,740,718 1,780 73,631 33,643 3,891,242 184,177 14,380 310,393 36,811 37,828 118,145 49,924	13,185 3,740,712 66,402 - 3,853,674 184,177 308,294 36,811 37,828 118,145 49,924	8,085 3,740,712 93,351 - 3,875,523 184,177 310,042 36,811 37,828 118,145 49,924	13,185 3,740,712 120,501 - 3,907,773 184,177 312,622 36,811 37,828 118,145 49,924	8,085 3,740,712 147,948 - 3,930,120 184,177 314,410 36,811 37,828 118,145 49,924
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	6,033 2,986,144 677 35,863 - 3,041,356 3,041,356 2,0456 2,041,356 2,0456 2,0456 2,0456 2,0456 2,0456 2,0456 2,0456 2,046 2,04666 2,0466 2,04666 2,04666 2,04666 2,04666 2,046666 2,04666666	12,322 3,355,953 7,174 54,345 92 3,461,156 177,445 7,959 276,083 19,589 47,922 73,973 34,977 375	8,095 3,740,718 1,780 73,631 - - 33,643 3,891,242 184,177 14,380 310,393 36,811 37,828 118,145 49,924	13,185 3,740,712 66,402 - 3,853,674 184,177 308,294 36,811 37,828 118,145 49,924	8,085 3,740,712 93,351 - 3,875,523 184,177 310,042 36,811 37,828 118,145 49,924	13,185 3,740,712 - 120,501 - 3,907,773 184,177 312,622 36,811 37,828 118,145 49,924	3,740,712 - 147,948 - 3,930,120 184,177 314,410 36,811 37,828 118,145 49,924
2,484,51         7,54         56,66         28,57         2,597,89         2,597,89         2,204         2,204         2,204         2,204         3,212,77         4,42,55         2,51,89         4,42,55         2,51,89         4,43,24         2,21,48         3,24         2,21,48         3,24         168,54	2,986,144 677 35,863 3,041,356 3,041,356 177,717 14,233 242,764 23,705 43,829 107,314 40,290 1,521	3,355,953 7,174 54,345 92 3,461,156 177,445 7,959 276,083 19,589 47,922 73,973 34,977 375	3,740,718 1,780 73,631 <u>33,643</u> <u>3,891,242</u> 184,177 14,380 310,393 36,811 37,828 118,145 49,924	3,740,712 66,402 - 3,853,674 184,177 308,294 36,811 37,828 118,145 49,924	3,740,712 93,351 - 3,875,523 184,177 310,042 36,811 37,828 118,145 49,924	3,740,712 - 120,501 - 3,907,773 184,177 312,622 36,811 37,828 118,145 49,924	3,740,712 - 147,948 - 3,930,120 184,177 314,410 36,811 37,828 118,145 49,924
0       7,54         0       56,68         28,57         0       2,597,89         0       2,597,89         0       2,04         2       212,77         4       42,55         2       51,89         7       43,24         0       21,48         3       52         1       168,54	677 35,863 - 3,041,356 3,041,356 177,717 14,233 242,764 23,705 43,829 107,314 40,290 1,521	7,174 54,345 92 <u>3,461,156</u> 177,445 7,959 276,083 19,589 47,922 73,973 34,977 375	1,780 73,631 <u>-</u> 33,643 3,891,242 184,177 14,380 310,393 36,811 37,828 118,145 49,924	66,402 - - 3,853,674 184,177 308,294 36,811 37,828 118,145 49,924	93,351 - 3,875,523 184,177 310,042 36,811 37,828 118,145 49,924	120,501 - 3,907,773 184,177 312,622 36,811 37,828 118,145 49,924	147,948 - 3,930,120 184,177 314,410 36,811 37,828 118,145 49,924
9       56,66         5       28,57         9       2,597,89         9       140,94         9       2,04         2       212,77         4       42,55         2       51,89         7       43,24         9       214,48         3       214,48         3       168,54	2 35,863 - 3,041,356 2 177,717 14,233 3 242,764 23,705 43,829 107,314 40,290 1,521	54,345 92 <u>3,461,156</u> 177,445 7,959 276,083 19,589 47,922 73,973 34,977 375	73,631 33,643 3,891,242 184,177 14,380 310,393 36,811 37,828 118,145 49,924	66,402 - 3,853,674 184,177 308,294 36,811 37,828 118,145 49,924	93,351 - 3,875,523 184,177 310,042 36,811 37,828 118,145 49,924	120,501 - 3,907,773 184,177 312,622 36,811 37,828 118,145 49,924	3,930,120 184,177 314,410 36,811 37,828 118,145 49,924
5     28,57       0     2,597,89       0     2,04       0     2,04       3     212,77       4     42,55       2     51,89       7     43,24       0     214,48       3     52       4     52       168,54	- 3,041,356 177,717 14,233 242,764 23,705 43,829 107,314 40,290 1,521	92 3,461,156 177,445 7,959 276,083 19,589 47,922 73,973 34,977 375	33,643 3,891,242 184,177 14,380 310,393 36,811 37,828 118,145 49,924	- 3,853,674 184,177 308,294 36,811 37,828 118,145 49,924	3,875,523 184,177 310,042 36,811 37,828 118,145 49,924	3,907,773 184,177 312,622 36,811 37,828 118,145 49,924	3,930,120 184,177 314,410 36,811 37,828 118,145 49,924
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	2 3,041,356 2 177,717 14,233 3 242,764 23,705 43,829 107,314 40,290 1,521	3,461,156 177,445 7,959 276,083 19,589 47,922 73,973 34,977 375	33,643 3,891,242 184,177 14,380 310,393 36,811 37,828 118,145 49,924	184,177 308,294 36,811 37,828 118,145 49,924	184,177 310,042 36,811 37,828 118,145 49,924	184,177 312,622 36,811 37,828 118,145 49,924	184,177 314,410 36,811 37,828 118,145 49,924
0       140,94         0       2,04         3       212,77         4       42,55         2       51,89         7       43,24         0       21,48         3       52         168,54	177,717 14,233 242,764 23,705 43,829 107,314 40,290 1,521	177,445 7,959 276,083 19,589 47,922 73,973 34,977 375	3,891,242 184,177 14,380 310,393 36,811 37,828 118,145 49,924	184,177 308,294 36,811 37,828 118,145 49,924	184,177 310,042 36,811 37,828 118,145 49,924	184,177 312,622 36,811 37,828 118,145 49,924	184,177 314,410 36,811 37,828 118,145 49,924
0       140,94         0       2,04         3       212,77         4       42,55         2       51,89         7       43,24         0       21,48         3       52         168,54	177,717 14,233 242,764 23,705 43,829 107,314 40,290 1,521	177,445 7,959 276,083 19,589 47,922 73,973 34,977 375	184,177 14,380 310,393 36,811 37,828 118,145 49,924	184,177 308,294 36,811 37,828 118,145 49,924	184,177 310,042 36,811 37,828 118,145 49,924	184,177 312,622 36,811 37,828 118,145 49,924	184,177 314,410 36,811 37,828 118,145 49,924
2,04           212,77           4         42,55           2         51,89           7         43,24           0         21,48           3         52           168,54	2 14,233 242,764 23,705 43,829 107,314 40,290 1,521	7,959 276,083 19,589 47,922 73,973 34,977 375	14,380 310,393 36,811 37,828 118,145 49,924	308,294 36,811 37,828 118,145 49,924	310,042 36,811 37,828 118,145 49,924	312,622 36,811 37,828 118,145 49,924	314,410 36,811 37,828 118,145 49,924
2,04           212,77           4         42,55           2         51,89           7         43,24           0         21,48           3         52           168,54	2 14,233 242,764 23,705 43,829 107,314 40,290 1,521	7,959 276,083 19,589 47,922 73,973 34,977 375	14,380 310,393 36,811 37,828 118,145 49,924	308,294 36,811 37,828 118,145 49,924	310,042 36,811 37,828 118,145 49,924	312,622 36,811 37,828 118,145 49,924	314,410 36,811 37,828 118,145 49,924
2,04           212,77           4         42,55           2         51,89           7         43,24           0         21,48           3         52           168,54	2 14,233 242,764 23,705 43,829 107,314 40,290 1,521	7,959 276,083 19,589 47,922 73,973 34,977 375	14,380 310,393 36,811 37,828 118,145 49,924	308,294 36,811 37,828 118,145 49,924	310,042 36,811 37,828 118,145 49,924	312,622 36,811 37,828 118,145 49,924	314,410 36,811 37,828 118,145 49,924
3         212,77           4         42,55           2         51,89           7         43,24           0         21,48           3         52           168,54	242,764 23,705 43,829 107,314 40,290 1,521	276,083 19,589 47,922 73,973 34,977 375	310,393 36,811 37,828 118,145 49,924	36,811 37,828 118,145 49,924	36,811 37,828 118,145 49,924	36,811 37,828 118,145 49,924	36,811 37,828 118,145 49,924
4 42,55 2 51,89 7 43,24 0 21,48 3 52 1 168,54	23,705 43,829 107,314 40,290 1,521	19,589 47,922 73,973 34,977 375	36,811 37,828 118,145 49,924	36,811 37,828 118,145 49,924	36,811 37,828 118,145 49,924	36,811 37,828 118,145 49,924	36,811 37,828 118,145 49,924
2 51,89 7 43,24 0 21,48 3 52 1 168,54	43,829 107,314 40,290 1,521	47,922 73,973 34,977 375	37,828 118,145 49,924	37,828 118,145 49,924	37,828 118,145 49,924	37,828 118,145 49,924	37,828 118,145 49,924
2 51,89 7 43,24 0 21,48 3 52 1 168,54	43,829 107,314 40,290 1,521	47,922 73,973 34,977 375	37,828 118,145 49,924	37,828 118,145 49,924	37,828 118,145 49,924	37,828 118,145 49,924	37,828 118,145 49,924
7 43,24 0 21,48 3 52 1 168,54	107,314 40,290 1,521	73,973 34,977 375	118,145 49,924	118,145 49,924	118,145 49,924	118,145 49,924	118,145 49,924
21,48 3 52 1 168,54	40,290 1,521	34,977 375	49,924	49,924	49,924	49,924	49,924
21,48 3 52 1 168,54	40,290 1,521	34,977 375	49,924	49,924	49,924	49,924	49,924
3 52 I 168,54	1,521	375					
168,54			1,724	1 7 7 4	1 724	1.724	1 7 7 4
	209,856	237.014		1,724			1,724
5 24.81			234,563	234,563	234,563	234,563	234,563
5 24.81							
	29,519	13,630	40,869	40,869	40,869	40,869	40,869
2 84,45	69,735	50,741	75,041	75,041	75,041	75,041	75,041
2 108,57		84,604	71,402	71,402	71,402	71,402	71,402
-	-	-	-	-	-	-	-
9 901,84	1,054,829	1,024,312	1,175,256	1,158,778	1,160,525	1,163,105	1,164,893
1,696,05	1,986,527	2,436,844	2,715,986	2,694,897	2,714,998	2,744,668	2,765,226
-	-		-				
	(4,300,000)	(500,000)					
_	(1 300 000)	(500,000)					
1,696,05	(2,313,473)	1,936,844	2,715,986	2,694,897	2,714,998	2,744,668	2,765,226
2,604,80	4,300,851	1,987,378	3,924,222	6,640,208	9,335,105	12,050,102	14,794,770
1	1 1,696,050	- (4,300,000) 1 1,696,050 (2,313,473)	- <u>(4,300,000)</u> (500,000) 1 1,696,050 (2,313,473) 1,936,844	- <u>(4,300,000)</u> (500,000) - 1 1,696,050 (2,313,473) 1,936,844 2,715,986	- <u>(4,300,000)</u> (500,000) 1 1,696,050 (2,313,473) 1,936,844 2,715,986 2,694,897	- <u>- (4,300,000) (500,000)</u> 1 1,696,050 (2,313,473) 1,936,844 2,715,986 2,694,897 2,714,998	- <u>(4,300,000)</u> (500,000) - <u>-</u> - <u>-</u> - 1 1,696,050 (2,313,473) 1,936,844 2,715,986 2,694,897 2,714,998 2,744,668

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION FLORIDA BUILDING CODE ADMINISTRATORS AND INSPECTORS BOARD UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES Unlicensed Activity Fees Investment Earnings Total Revenues	\$ 45,980 6,328 52,308	\$ 3,395 4,853 8,248	\$ 45,050 2,789 47,839	\$ 6,175 5,098 11,273	\$ 47,020 5,315 52,335	\$ 6,175 4,083 10,258	\$ 47,020 4,151 51,171	\$ 6,175 4,595 10,770	\$ 47,020 4,668 51,688
EXPENSES Investigations Refunds	1,283 70	447 25	477 20	1,523	2,625 40	2,625	2,625	2,625	2,625
Service Charge to General Revenue General Counsel Total Expenses	3,614	1,141	3,921 311 4,729	809 2,332	4,185	821 3,446	4,094	862 3,487	4,135
TRANSFERS Transfer to Operating Account Transfer to Working Capital Fund		8,049							
Total Transfers CHANGE IN NET ASSETS	- 47,341	8,049 (942)	- 43,110	- 8,941	- 45,485	- 6,812	- 44,452	- 7,283	- 44,928
ACCOUNT BALANCE, Beginning of Period	264,345	311,686	310,744	353,854	362,795	408,279	415,091	459,543	466,826
Prior Period Adjustment									
ACCOUNT BALANCE, End of Period	\$ 311,686	\$ 310,744	\$ 353,854	\$ 362,795	\$ 408,279	\$ 415,091	\$ 459,543	\$ 466,826	\$ 511,754

## STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION CONSTRUCTION INDUSTRY LICENSING BOARD FLORIDA HOMEOWNERS' CONSTRUCTION RECOVERY FUND OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN NET ASSETS FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
OPERATING REVENUES									
Refunds	18,912			50,000					
Investment Earnings	15,167	20,632	8,565	(5,271)	32,114	31,937	56,647	81,582	106,747
Recovery Repayment	2 222 245	-	-	484,721	124	124	-	0 7 40 7 40	2 740 710
Building Code Surcharge 50 % Split	2,028,315	2,486,215	2,986,144	3,371,464	3,740,712	3,740,712	3,740,712	3,740,712	3,740,712
Other Revenues Total Operating Revenues	<u>135</u> 2,062,529	6,925 2,513,772	218,974 3,213,683	3,900,914	3,772,950	3,772,773	3,797,359	3,822,294	3,847,459
Total Operating Revenues	2,062,529	2,313,772	3,213,003	3,900,914	3,112,950	3,112,113	3,191,339	3,022,294	3,047,439
OPERATING EXPENSES									
Claims	1,773,467	1,981,241	7,829,912	4,099,355	349,901	1,000,000	1,000,000	1,000,000	1,000,000
Refunds					9,342				
Interest on Temporary Advancement									
Service Charge to General Revenue	156,283	205,336	240,804	276,104	307,754	301,822	303,789	305,784	307,797
Total Operating Expenses	1,929,750	2,186,577	8,070,716	4,375,459	666,997	1,301,822	1,303,789	1,305,784	1,307,797
Excess (Deficiency) of Revenues				<pre>////////////////////////////////////</pre>					
Over (Under) Expenses	132,779	327,195	(4,857,033)	(474,545)	3,105,953	2,470,951	2,493,570	2,516,511	2,539,663
TRANSFERS									
Transfer In- Construction Board									
Transfer In- From Building Code	-	-	4,300,000	500,000					
Total Transfers	-	-	4,300,000	500,000	-	-	-	-	-
CHANCE IN NET ASSETS	122 770	227 105				2 470 051	2 402 570		2 5 2 0 / / 2
CHANGE IN NET ASSETS	132,779	327,195	(557,033)	25,455	3,105,953	2,470,951	2,493,570	2,516,511	2,539,663
NET ASSETS, Beginning of Period	159,356	292,135	619,329	62,296	87,751	3,193,704	5,664,655	8,158,225	10,674,736
Prior Period Adjustment									
NET ASSETS, End of Period	\$ 292,135	\$ 619,329	\$ 62,296	\$ 87,751	\$ 3,193,704	\$ 5,664,655	\$ 8,158,225	\$ 10,674,736	\$ 13,214,399
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#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION **COMMUNITY ASSOCIATION MANAGERS** OPERATING ACCOUNT ACTUAL AND PROJCTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projcted	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES									
Fees and Charges	\$ 357,390								
Licenses Less: Licenses Waiver	507,642	1,678,160	617,129	1,751,320	504,736	1,733,900	503,950	1,733,900	503,950
Net Licenses	507,642	1,678,160	617,129	1,751,320	504,736	1,733,900	503,950	1,733,900	503,950
Fines	38,112	51,515	(31,926)	23,771	1,584	-	-	-	-
Investment Earnings		-	-	-	-	-	-	-	-
Interest on Temporary Advancements Refunds	(8,153)	23,716	16,263	18,279	20,127		-		
Other Revenues	(0,133)	-	-	-	-	-	-	-	-
Total Revenues	894,991	2,087,253	968,654	2,172,977	901,920	2,109,368	879,418	2,109,368	879,418
EXPENSES Board Office									
Board Administrative Office	91,509	98,355	101,522	70,740	61,547	61,547	61,547	61,547	61,547
Refunds	41,484	15,222	15,910	17,192	16,206	-	-	-	-
Service Charge to General Revenue	64,422	166,314	73,815	172,011	70,424	168,749	70,353	168,749	70,353
Professional Regulation Division	200 701	205 057	125 270	126 621	E04 074	E04 274	E04 074	E04 274	E04 274
Investigations Attorney General's Office	388,791 16,723	385,957 6,135	435,378 10,751	436,634 16,868	506,274 5,035	506,274 5,035	506,274 5,035	506,274 5,035	506,274 5,035
Service Operations	10,720	0,100	10,701	10,000	0,000	0,000	0,000	0,000	0,000
Central Intake/Licensure	273,070	253,752	242,958	256,677	218,208	256,677	218,208	256,677	218,208
Call Center	99,199	107,733	94,301	110,082	85,851	110,082	85,851	110,082	85,851
Revenue Bank Charges Testing and Continuing Education	8,636 78,859	19,156 87,765	10,651 92,337	21,068 104,378	10,806 113,598	21,068 113,598	10,806 113,598	21,068 113,598	10,806 113,598
Department Administrative Costs	70,037	07,705	72,557	104,370	115,570	115,570	115,570	115,570	113,370
Administration	125,130	116,195	126,047	87,375	95,570	95,570	95,570	95,570	95,570
Information Technology	103,069	126,718	110,705	107,600	104,839	104,839	104,839	104,839	104,839
General Counsel/Legal Interest Assesment	441,614 9,913	170,872 1,768	272,182	266,909	255,097 11,759	255,097	255,097	255,097	255,097
Interest Assesment			5,197	3,301		-	-	-	
Total Expenses	1,742,419	1,555,942	1,591,754	1,670,835	1,555,214	1,698,536	1,527,178	1,698,536	1,527,178
Excess (Deficiency) of Revenues Over (Under) Expenses	(847,429)	531,311	(623,100)	502,142	(653,294)	410,832	(647,760)	410,832	(647,760)
TRANSFERS Transfers in from Unlicensed Activity									
Transfer To General Revenue-Special Session I Transfer To General Revenue-GAA Transfer to Administrative Trust Fund									
Total Transfers		-	-	-	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	(847,429)	531,311	(623,100)	502,142	(653,294)	410,832	(647,760)	410,832	(647,760)
ACCOUNT BALANCE, Beginning of Period	4,617	(842,812)	(311,501)	(934,601)	(432,459)	(1,085,753)	(674,921)	(1,322,682)	(911,850)
Prior Period Adjustment									
ACCOUNT BALANCE, End of Period	\$ (842,812)	\$ (311,501)	\$ (934,601)	\$ (432,459)	\$ (1,085,753)	\$ (674,921)	\$ (1,322,682)	\$ (911,850)	\$ (1,559,611)

# STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION **COMMUNITY ASSOCIATION MANAGERS** UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJCTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projcted	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES Unlicensed Activity Fees Investment Earnings Citations Unlicensed Acitvity	\$ 23,985 \$ 1,969 4,000	2,257 2,500	\$ 28,695 3,825 1,235	\$ 82,252 2,409 -	\$ 23,385 1,870 250	\$ 82,250 1,382 -	\$ 23,385 1,774 -	1,627	\$ 23,385 2,010 -
Total Revenues	29,954	84,012	33,755	84,661	25,505	83,632	25,159	82,632	25,395
EXPENSES Investigations General Counsel/Legal	23,792 13,396	11,968	57,693 811	41,039 1,403	37,790 4,909	37,790 -	37,790 -	37,790 -	37,790 -
Refunds Service Charge to General Revenue DOAH Total Expenses	5 2,181 8,148 47,522	40 6,854 18,862	90 2,727 61,321	6,742 49,184	60 2,055 44,814	6,691	2,013	6,611	2,032
Transfers Transfer To General Revenue-GAA Transfer To General Revenue-Special Session I Transfer out to Operating Account Total Transfers	-	-	-	-		-	-	-	-
CHANGE IN ACCOUNT BALANCE	(17,568)	65,150	(27,566)	35,477	(19,309)	39,152	(14,644)	38,232	(14,427)
ACCOUNT BALANCE, Beginning of Period	102,050	84,482	149,633	122,067	157,544	138,235	177,387	162,743	200,975
Prior Period Adjustment									
ACCOUNT BALANCE, End of Period	\$ 84,482 \$	\$ 149,633	\$ 122,067	\$ 157,544	\$ 138,235	\$ 177,387	\$ 162,743	\$ 200,975	\$ 186,548

#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION CONSTRUCTION INDUSTRY LICENSING BOARD OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES									
Fees and Charges	\$ 1,053,127	\$ 981,443 \$	<b>988,652</b>	\$ 1,035,254	\$ 1,085,106	\$ 1,083,610	\$ 1,083,610	\$ 1,083,610	\$ 1,083,610
Licenses	6,190,959	12,515,247	5,978,098	12,142,179	5,877,370	11,477,550	5,877,370	11,477,550	5,883,867
Less: Licenses Waiver	-	-	(1,348,950)	(4,344,503)	(423,154)	-	-	-	-
Net Licenses	6,190,959	12,515,247	4,629,148	7,797,676	5,454,216	11,477,550	5,877,370	11,477,550	5,883,867
Fines	1,358,926	(463,580)	19,586	687,010	64,668	-	-	-	-
Investment Earnings	57,826	132,170	46,297	75,390	7,599	9,404	46,702	32,821	70,334
Interest On Temporary Advancement	( )								
Refunds	(8,205)	164,915	152,084	161,782	131,739	-	-	-	-
DCA Research Fee	-	-	28	-	22,401	-		-	
Other Revenues	566	-	-	8,169	22,491		-	-	-
Total Revenues	8,653,199	13,330,195	5,835,795	9,765,281	6,765,819	12,570,564	7,007,682	12,593,981	7,037,811
EXPENSES									
Board Office	(22)(50)	701 7/0		070 070	000 005	000.005	000.005	000 005	000.005
Board Administrative Office	632,650 397,172	721,762	815,545	872,873	838,205	838,205	838,205	838,205	838,205
Refunds Service Charge to General Revenue	397,172 551,745	180,332 1,134,566	79,019 476,021	171,190 740,003	107,184 551,146	1 005 645	560,615	1,007,518	563,025
Professional Regulation Division						1,005,645	560,615		563,025
Investigations	2,267,049	2,375,465	2,703,239	2,841,208	2,644,103	2,644,103	2,644,103	2,644,103	2,644,103
Attorney General's Office	165,753	159,943	161,640	165,492	133,690	133,690	133,690	133,690	133,690
Service Operations									
Central Intake/Licensure	821,425	712,642	405,589	504,711	410,144	410,144	410,144	410,144	410,144
Call Center	642,394	683,726	669,996	724,638	698,256	698,256	698,256	698,256	698,256
Revenue Bank Charges	65,042	134,184	50,511	70,857	68,850	68,850	68,850	68,850	68,850
Testing and Continuing Education	790,811	755,579	786,112	762,437	763,829	763,829	763,829	763,829	763,829
Department Administrative Costs			(54.000	F(0.070	400.074	400.074	400.074	400.074	400.074
Administration	714,595	567,552	654,088	563,370	428,864	428,864	428,864	428,864	428,864
Information Technology	640,075	632,450	516,174	534,255	540,373	540,373	540,373	540,373	540,373
General Counsel/Legal DOAH	1,180,040 21,851	1,306,015	1,308,776	1,304,880	1,308,820	1,308,820	1,308,820	1,308,820	1,308,820
Inspections	21,051	-	-	-	-	-	-	-	-
Total Expenses	8,890,602	9,364,216	8,626,710	9,255,914	8,493,465	8,840,780	8,395,749	8,842,653	8,398,160
Total Expenses	0,070,002	7,304,210	0,020,710	7,233,714	0,473,403	0,040,700	0,373,747	0,042,000	0,370,100
Excess (Deficiency) of Revenues									
Over (Under) Expenses	(237,403)	3,965,979	(2,790,915)	509,367	(1,727,646)	3,729,784	(1,388,068)	3,751,328	(1,360,348)
TRANSFERS									
Transfer to Unlicensed Activity			(350,000)	(500,000)	(1,000,000)				
Transfer to Department of Community Affairs									
Transfer Excess Cash to General Revenue	(777,572)	(187,934)	(108,848)	(206,349)	(19,900)				
Total Transfers	(777,572)	(187,934)	(458,848)	(706,349)	(1,019,900)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	(1,014,975)	3,778,045	(3,249,763)	(196,982)	(2,747,546)	3,729,784	(1,388,068)	3,751,328	(1,360,348)
ACCOUNT BALANCE, Beginning of Period	4,371,604	3,356,629	7,134,674	3,884,912	3,687,930	940,384	4,670,168	3,282,101	7,033,429
Adjustment to increase Beginning Account Balance Prior Period Adjustment									
ACCOUNT BALANCE, End of Period	\$ 3,356,629	\$ 7,134,674 \$	3,884,912	\$3,687,930	\$ 940,384	\$ 4,670,168	\$ 3,282,101	\$ 7,033,429	\$ 5,673,080

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION **CONSTRUCTION INDUSTRY LICENSING BOARD** UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

				Actual					Projected	
	J	UNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30
REVENUES		2012	2013	2014	2015	2016	2017	2018	2019	2020
Unlicensed Activity Fees	\$	153,880 \$	290,192	\$ 164,962	\$ 290,020	\$ 139,512 \$	\$ 290,020	\$ 139,510	\$ 290,020 \$	\$ 139,510
Investment Earnings		(784)	-	-	-	-	-	-	-	-
Administrative Fines		63,023	38,463	30,631	77,362	111,520	111,520	111,520	111,520	111,520
Citations		- 216,119	- 328,655	9,725	14,277	17,163	17,163	17,163	17,163	17,163 268,193
Total Operating Revenues		216,119	328,655	205,318	381,659	268,195	418,703	268,193	418,703	268,193
EXPENSES										
Unlicensed Activity		311,057	334,717	561,151	1,279,039	820,620	820,620	820,620	820,620	820,620
Refunds			15	5.00		15				
General Counsel/Legal DOAH		223,206	116,856	117,917	126,410	10,005	10,005	10,005	10,005	10,005
Service Charge to General Revenue		2,222 18,108	26,709	13,902	29,718	20,821	33,496	21,455	33,496	21,455
Interest Assessment		10,100	1,844	2,520	13,003	20,021	55,470	21,400	33,470	21,433
Total Expenses		554,593	480,141	695,495	1,448,170	851,461	864,121	852,081	864,121	852,081
Excess (Deficiency) of Revenues										
Over (Under) Expenses		(338,474)	(151,486)	(490,177)	(1,066,511)	(583,266)	(445,418)	(583,888)	(445,418)	(583,888)
TRANSFERS										
Transfer From Operating Account				350,000	500,000	1,000,000				
Transfer Excess Cash to General Revenue										
Total Transfers		-	-	350,000	500,000	1,000,000	-	-	-	-
CHANGE IN ACCOUNT BALANCE		(338,474)	(151,486)	(140,177)	(566,511)	416,734	(445,418)	(583,888)	(445,418)	(583,888)
ACCOUNT BALANCE, Beginning of Period		185,528	(152,946)	(304,432)	(444,609)	(1,011,120)	(594,386)	(1,039,805)	(1,623,692)	(2,069,111)
Adjustment to increase Beginning Account Balance Prior Period Adjustment										
ACCOUNT BALANCE, End of Period	\$	(152,946) \$	(304,432)	\$ (444,609)	\$ (1,011,120)	\$ (594,386)	\$ (1,039,805)	\$ (1,623,692)	\$ (2,069,111) \$	<b>(</b> 2,652,998)

#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BOARD OF COSMETOLOGY OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

				Projected					
	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30
	2012	2013	2014	2015	2016	2017	2018	2019	2020
REVENUES	*	* 040400	*	*	* * * * * * * * *	* 1 000 000	* 4 000 000	* 1 000 000	* 1 000 000
Fees and Charges	\$ 930,346			\$ 989,931	\$ 1,040,078				\$ 1,008,388
Licenses	5,819,152	6,860,042	6,010,211	7,064,632	5,201,048	5,845,780	5,201,025	5,845,780	5,201,025
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	5,819,152	6,860,042	6,010,211	7,064,632	5,201,048	5,845,780	5,201,025	5,845,780	5,201,025
Fines	369,946 53,109	203,542 60,372	271,855 41,048	103,808 89,219	169,413 86,397	- 58,137	- 45 700	-	- 75 204
Investment Earnings Refunds	(32,371)	87,456	41,048 52,783	90,865	79,568	50,137	65,782	67,565	75,296
One Time Assessment	7,908	07,430	170	90,805	120	-	-	-	-
Other Revenues	467	-	170	-	120	-	-	-	-
Total Revenues	7,148,557	8,154,835	7,359,095	8,338,455	6,576,624	6,912,305	6,275,195	6,921,733	6,284,709
Total Nevenues	7,140,337	0,134,033	7,337,073	0,330,433	0,370,024	0,912,303	0,273,193	0,921,733	0,204,707
EXPENSES									
Board Office									
Board Administrative Office	353,084	338,765	345,607	402,018	352,125	352,125	352,125	352,125	352,125
Refunds	194,276	69,198	51,730	84,375	77,175	-	-	-	-
Service Charge to General Revenue	523,485	661,745	583,732	671,637	521,514	552,984	502,016	553,739	502,777
Professional Regulation Division	004.000	700 104			70/ 542	70/ 540	70/ 540	70/ 542	70/ 540
Inspections	934,803	799,104	731,547 550,741	777,525 465,168	796,543	796,543	796,543 525,447	796,543	796,543
Investigations	591,880	504,377			525,447	525,447		525,447	525,447
Attorney General's Office Service Operations	42,845	74,182	43,388	47,438	13,184	13,184	13,184	13,184	13,184
Call Center	742,900	723,591	744,962	775,519	699,057	699,057	699,057	699,057	699,057
Central Intake	1,329,878	1,395,577	1,437,229	1,310,209	1,261,123	1,261,123	1,261,123	1,261,123	1,261,123
Revenue Bank Charges	61,689	69,927	71,678	81,843	81,605	81,605	81,605	81,605	81,605
Testing and Continuing Education	203,698	154,438	146,742	149,530	140,964	140,964	140,964	140,964	140,964
Department Administrative Costs	200,070	134,430	140,742	147,000	140,704	140,704	140,704	140,704	140,704
Administration	621,948	538,554	497,381	490,885	549,006	549,006	549,006	549,006	549,006
Information Technology	921,129	1,241,090	898,611	1,053,525	1,089,594	1,089,594	1,089,594	1,089,594	1,089,594
General Counsel/Legal	195,408	163,600	216,682	268,258	86,222	86,222	86,222	86,222	86,222
DOAH	-	-	-	-		,	,	•	-
Total Expenses	6,717,023	6,734,148	6,320,030	6,577,930	6,193,558	6,147,854	6,096,885	6,148,608	6,097,646
Excess (Deficiency) of Revenues	401 504	1 400 / 07	1 0 2 0 0 / 5		202.0//	7/4 450	170 210	770 100	107.0/0
Over (Under) Expenses	431,534	1,420,687	1,039,065	1,760,525	383,066	764,452	178,310	773,125	187,063
TRANSFERS									
Transfers (to)/from Administrative Trust Fund	-	-	-	-	-	-	-	-	-
Transfer From Unlicensed Activity Account Transfers to GR	-	(85,223)	(106,730)	(303,223)	(123,700)	-	-	-	-
Total Transfers	-	(85,223)	(106,730)	(303,223)	(123,700)	-	-	-	-
	421 524					7/4 452	170.010	770 105	107.0/2
CHANGE IN ACCOUNT BALANCE	431,534	1,335,464	932,335	1,457,302	259,366	764,452	178,310	773,125	187,063
ACCOUNT BALANCE, Beginning of Period	1,397,749	1,829,283	3,164,747	4,097,082	5,554,384	5,813,749	6,578,201	6,756,511	7,529,637
Prior Period Adjustment									

ACCOUNT BALANCE, End of Period

<u>\$ 1,829,283 \$ 3,164,747 \$ 4,097,082 \$ 5,554,384 \$ 5,813,749 \$ 6,578,201 \$ 6,756,511 \$ 7,529,637 \$ 7,716,700</u>

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION **BOARD OF COSMETOLOGY** UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN NET ASSETS FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
OPERATING REVENUES Unlicensed Activity Fees Investment Earnings Citations Administrative Fines	\$ 544,801 37,396 47,955			+ \$ 674,279 39,235 34,655 -			+ \$ 608,530 31,882 - -	+ + + \$ 674,280 37,071 - -	
Total Operating Revenues	630,152	709,127	626,624	748,169	679,397	32,289	640,412	711,351	651,442
OPERATING EXPENSES Investigations General Counsel/Legal Refunds Service Charge to General Revenue Total Operating Expenses	24,216 935 45,598 70,749	32,063 926 1,381 57,721 92,091	283,637 1,359 115 50,735 335,846	109,452 33,994 - 59,238 202,684	40,915 38,406 455 54,321 134,097	40,915 28,048 1,381 2,583 72,927	40,915 28,048 1,381 51,233 121,577	40,915 28,048 1,381 56,908 127,252	40,915 28,048 1,381 52,115 122,459
Operating Income	559,403	617,036	290,778	545,485	545,300	(40,638)	518,836	584,099	528,983
TRANSFERS Transfers In Transfer to General Revenue Transfer to Operating Account Net Transfers	(466,932) (466,932)	(53,625) (53,625)	(65,450) - (65,450)	-	-		<u>-</u>	<u>-</u>	<u> </u>
CHANGE IN NET ASSETS	92,471	563,411	225,328	397,182	478,900	(40,638)	518,836	584,099	528,983
NET ASSETS, Beginning of Period	1,471,589	1,564,060	2,127,471	2,352,799	2,749,981	3,228,881	3,188,243	3,707,079	4,291,178
Prior Period Adjustment									
NET ASSETS, End of Period	\$ 1,564,060	\$ 2,127,471	\$ 2,352,799	\$ 2,749,981	\$ 3,228,881	\$ 3,188,243	\$ 3,707,079	\$ 4,291,178	\$ 4,820,161

#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION Drugs, Devices and Cosmetics Trust Fund OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCES FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

21	Effective 10-1-2011
	9
	Months

	Months					-			
	JUNE 30	JUNE 30	Actual JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	Projected JUNE 30	JUNE 30
	2012	2013	2014	2015	2016	2017	2018	2019	2020
REVENUES									
Fees and Charges	\$ 32,370			\$ 46,546			\$ 55,333		
Licenses Miscellaneous	1,910,702		2,441,644	2,388,011	2,508,149	2,388,011	2,508,149	2,388,011	2,508,149
Transfer in DOH	2,014 563,752		23,562	25,609		-	-	-	-
Interest on Investments	505,752	17,225	12,242	9,353	4,643				
Settlement	107,000		/	5,555	4/045				
General Revenue Recurring	,					640,000	640,000	640,000	640,000
General Revenue Non Recurring						100,000	-	-	
Refunds	15,082		252		38,214				
Unassigned	27,056				13,233				
Fines and Penalties Total Revenues	417,408		619,056	148,812	248,315	<u>338,727</u> 3.522.071	338,727	338,727	338,727
Total Revenues	3,075,384	3,471,308	3,143,766	2,618,331	2,867,887	5,522,071	3,542,209	3,422,071	3,542,209
EXPENSES									
Salaries and Benefits	1,651,054		2,269,176	2,285,796	2,326,286	2,326,286	2,326,286	2,326,286	2,326,286
OPS/Medical Inspectors	5,805			-	-	289,752	208,832	208,832	208,832
Service Charge to General Revenue	199,703		228,246	227,453	229,812	222,566	232,177	222,566	232,177
Unemployment Compensation		1,415	4,850	(2,425)	550	550	550	550	550
Telephone	6,454		10,500	12,626	8,906	8,906	8,906	8,906	8,906
Cellular Technology Supplies and Software	9,345 10,885		1,746 14,474	10,345 18,294	1,459 15 833	1,459 15,833	1,459 15,833	1,459 15,833	1,459 15,833
Technology Supplies and Software Postage and Freight	6,696		8,911	18,294	15,833 11,196	11,196	11,196	15,833	11,196
Freight	0,090 5	9,089	0,911		11,190	- 11,190	-		
Printing	2,167		3,674	4,380	1,737	1,737	1,737	1,737	1,737
Travel	7,812		14,342	16,425	30,851	30,851	30,851	30,851	30,851
Office Supplies	8,414		42,109	12,522	12,005	12,005	12,005	12,005	12,005
Technology Supplies and Software	300			,	1,995	1,995	1,995	1,995	1,995
Software	435		3,200	-	_,	_,: •	-,- ,- ,-	-,	-,
Rent	78,363		119,298	123,677	112,818	112,818	112,818	112,818	112,818
Vehicle Rental		638	-			-	· ·	-	-
Storage Rental	3,455		-			-	-	-	-
Copier Rental	4,252		5,011	6,712	7,060	7,060	7,060	7,060	7,060
Vehicle Tags	2,017		-			-	-	-	-
Registration	300	295	884	670	506	506	506	506	506
Subscriptions				4,350	5,450	5,450	5,450	5,450	5,450
Dues		530	795	795		-		-	
Fees General	<b>C14</b>		530	70	1,653	1,653	1,653	1,653	1,653
Other Service Contracts	614 203		529 228	70 207	153 163	153 163	153 163	153 163	153 163
Notary Bonds	203	335	1,896		410	410	410	410	410
Legal Contract Contracted Services	354	1,976	30,454	3,008	410	410	410	410	410
Security	554	36	30,434	27	36	36	36	36	36
Mailing Service	135		436	900	(185)	-	-	-	-
Fingerprints	12,575		18,225	18,855	19,059	19,059	19,059	19,059	19,059
Moving Office Expense	504			10,000					
Repairs and Maintenance	6,013		-		5	5	5	5	5
Gas and Vehicle Expense	14,267	22,261	20,657	24,300	18,201	18,201	18,201	18,201	18,201
Risk Management			-	38,939	41,026	41,026	41,026	41,026	41,026
Court Reporter				3,619	5,567	5,567	5,567	5,567	5,567
Education and Testing		9,928	8,481	7,904	6,459	6,459	6,459	6,459	6,459
DMS Transfer HR Services	8,450		11,524	11,828	11,746	11,746	11,746	11,746	11,746
Refunds	12,863		13,537	29,168	33,197	33,197	33,197	33,197	33,197
Transfer to DSO	91,246		74,134			-	-	-	-
Transfer to ATF	182,491	343,488	333,415				-		
Departmental Administration				126,750	222,983	222,983	222,983	222,983	222,983
Departmental Technology				121,273	147,512	147,512	147,512	147,512	147,512
Service Operations-Call Center				9,408	6,667	6,667	6,667	6,667	6,667
Service Operations- Central Intake				33,794	23,761	23,761	23,761	23,761	23,761
Service Operations-Bank Charges Medical				5,884	10,151 2,497	10,151 2,497	10,151 2,497	10,151 2,497	10,151 2,497
Legal Advertising					2,497 4,331	4,331	4,331	4,331	4,331
Total Expenses	2,327,185	3,109,656	3,240,761	3,168,105	3,322,028	3,604,544	3,533,235	3,523,624	3,533,235
		.,,	.,,	.,,	.,,0	.,,	-,,-30	·,·,·-·	.,,
Excess (Deficiency) of Revenues Over (Under) Expenses	748,199	361,652	(96,995)	(549,774)	(454,140)	(82,473)	8,973	(101,553)	8,973
TRANSFERS	,	,							
Total Transfers CHANGE IN ACCOUNT BALANCE	- 748,199	- 361,652	(96,995)	(549,774)	(454,140)	(82,473)	- 8,973	(101,553)	- 8,973
ACCOUNT BALANCE BEGINNING OF PERIOD		748,199	1,165,452		518,680	64,540	(17,933)	(8,960)	(110,513)
			1,103,432	1,000,403	510,080	04,540	(17,933)	(0,900)	(110,513)
Prior Year Adj to Receivable and Incurred Obligations in DDCTF	<b>*</b> 740.400	55,601	* 1 000 000	+ F10 COO	+ C4 540	A (17.000)	<b>*</b> (8.650)	A (110 E10)	A (101 530)
ACCOUNT BALANCE, End of Period	\$ 748,199	\$ 1,165,452	\$ 1,068,453	\$ 518,680	\$ 64,540	\$ (17,933)	\$ (8,960)	\$ (110,513)	\$ (101,539)

#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION ELECTRICAL CONTRACTORS' LICENSING BOARD OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES									
Fees and Charges	\$ 382,686	\$ 378,156	\$ 499,846	\$ 516,137					
Licenses	1,009,950	1,947,464	1,056,757	2,067,738	978,931	2,036,476	978,821	2,036,476	978,821
Less: Licenses Waiver	-								
Net Licenses	1,009,950	1,947,464	1,056,757	2,067,738	978,912	2,036,476	978,821	2,036,476	978,821
Fines	27,960	58,407	16,107	49,295	43,547	43,547	43,547	43,547	43,547
Investment Earnings	1,668	16,496	4,914	17,568	6,383	5,790	11,004	7,461	12,690
Interest on Temporary Advancement	(0.(1.1)	0 / 705	00 50/	44.405					
Refunds	(3,614)	36,735	28,506	46,185	34,240	-	-	-	-
One Time Assessment	9,565	-	-	5,231	-	-	-	-	-
DCA Research Fees	-	-	-	-	-	-	-	-	-
Other Revenues	94	-	-	-	-	-	-	-	-
Total Revenues	1,428,309	2,437,258	1,606,130	2,702,154	1,573,287	2,595,923	1,543,482	2,597,594	1,539,068
EXPENSES									
Board Office		107 10/			~~~~~			~~~~~	
Board Administrative Office	216,429	187,136	240,416	249,847	222,837	222,837	222,837	222,837	222,837
Refunds	87,652	37,732	18,045	39,540	33,240	-	-	-	-
Service Charge to General Revenue	103,336	194,710	127,705	213,591	123,162	207,674	123,479	207,808	123,125
Professional Regulation Division	400.000	200 172	F11 001		400.070	400.070	420.070	400.070	400.070
Investigations	422,982	389,173	511,391	615,056	438,272	438,272	438,272	438,272	438,272
Attorney General's Office	46,123	39,760	57,385	55,668	32,131	32,131	32,131	32,131	32,131
Service Operations	220 150	22/ /75	207 020	200 121	271 410	200 121	271 410	200 121	271 410
Central Intake/Licensure	230,158	226,675	297,028	290,131	271,418	290,131	271,418	290,131	271,418
Call Center	97,888	112,431	124,963	135,219	127,671	135,219	127,671	135,219	127,671
Revenue Bank Charges Testing and Continuing Education	13,046 220,417	25,212 189,109	15,109	20,109 198,627	15,833	20,109 170,219	15,833 170,219	20,109 170,219	15,833 170,219
Department Administrative Costs	220,417	109,109	253,419	190,027	170,219	170,219	170,219	170,219	170,219
Administration	148,181	110,575	138,696	159,166	97,119	159,166	97,119	159,166	97,119
Information Technology	140,101	107,003	138,696	94,263	93,032	93,032	93,032	93,032	93,032
General Counsel/Legal	39,548	136,918	130,509	94,203 59,365	55,773	55,773	55,773	55,773	55,773
DOAH	7,407	130,910	130,309	39,305	- 55,775	- 55,775	55,115	- 55,775	
Total Expenses	1,752,694	1,756,434	2,026,210	2,130,582	1,680,707	1,824,562	1,647,784	1,824,696	1,647,431
Excess (Deficiency) of Revenues									
Over (Under) Expenses	(324,386)	680,824	(420,081)	571,572	(107,420)	771,361	(104,302)	772,898	(108,363)
TRANSFERS									
Transfers (to)/from Administrative Trust Fund									
Transfer to Department of Community Affairs									
Transfers (to) Unlicensed Activity Account			(100,000)		(100,000)	(250,000)	(250,000)	(250,000)	(250,000)
Total Transfers	-	-	(100,000)	-	(100,000)	(250,000)	(250,000)	(250,000)	(250,000)
CHANGE IN ACCOUNT BALANCE	(324,386)	680,824	(520,081)	571,572	(207,420)	521,361	(354,302)	522,898	(358,363)
ACCOUNT BALANCE, Beginning of Period	378,536	54,153	734,977	214,897	786,469	579,049	1,100,410	746,108	1,269,006
Adjustment to decrease Beginning Account Balance Prior Period Adjustment									

**ACCOUNT BALANCE, End of Period** 

\$ 54,153 \$ 734,977 \$ 214,897 \$ 786,469 \$ 579,049 \$ 1,100,410 \$ 746,108 \$ 1,269,006 \$ 910,643

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION ELECTRICAL CONTRACTORS' LICENSING BOARD **UNLICENSED ACTIVITY ACCOUNT** ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

				Actual								•	rojected		
	JUNE 30	J	UNE 30	JUNE 30		NE 30		INE 30	J	UNE 30	JUNE 30		JUNE 30		JNE 30
DEVENUES	2012		2013	2014	2	2015	2	2016		2017	2018		2019		2020
REVENUES	\$ 22.9!	-	42.04.4	¢ 25.000	¢	A.C. A.A.C	¢	22.070	¢		¢ 22.070	¢		¢	22.070
Unlicensed Activity Fees Investment Earnings	\$ 22,9	59 \$	43,864	\$ 25,900	\$	46,446	\$	22,070	\$	46,445	\$ 22,070	\$	46,445	\$	22,070
Unlicensed Administrative Fines	- 4,7 <sup>-</sup>	18	- 3,906	10,309		- 10,116		- 29,284		-	-		-		-
Total Revenues	27,6		47,770	36,209		56,562		51,354		46,445	22,070		46,445		22,070
EXPENSES															
Investigations	49,90	57	46,322	63,468		250,061	2	277,118		277,118	277,118		277,118		277,118
Refunds	17,7		-	-	-	-	-	10		10	10		10		10
General Counsel/Legal	88,10	08	38,817	21,522		12,321		2,126		2,126	2,126		2,126		2,126
Service Charge to General Revenue	2,24		3,215			3,849		3,262		3,716	1,766		3,716		1,766
Interest Assessment	9,60		7,800	4,827		10,068									
Total Expenses	149,92	21	96,154	89,817	2	276,299	2	282,515		282,969	281,019		282,969		281,019
Excess (Deficiency) of Revenues															
Over (Under) Expenses	(122,24	14)	(48,384)	(53,608)	) (2	219,737)	(2	231,161)		(236,524)	(258,949)	)	(236,524)		(258,949)
<b>TRANSFERS</b> Transfers (to)/from Administrative Trust Fund															
Transfers from Operating Account				100,000	\$	-		100,000	\$	250,000		\$	250,000	\$	250,000
Total Transfers		-	-	100,000		-	-	100,000		250,000	250,000		250,000		250,000
CHANGE IN ACCOUNT BALANCE	(122,24	14)	(48,384)	46,392	(2	219,737)	(1	131,161)		13,476	(8,949)	)	13,476		(8,949)
ACCOUNT BALANCE, Beginning of Period	(338,50	06)	(460,750)	(509,134)	) (4	462,742)	(8	682,479)		(813,641)	(800,165)	)	(809,114)		(795,638)
Adjustment to increase Beginning Account Balance Prior Period Adjustment															
ACCOUNT BALANCE, End of Period	\$ (460,7	50) \$	(509,134)	\$ (462,742)	)\$(	682,479)	\$ (8	813,641)	\$	(800,165)	\$ (809,114)	) \$	(795,638)	\$	(804,587)

#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BOARD OF EMPLOYEE LEASING COMPANIES OPERATING ACCOUNT ACTUAL AND PROJCTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

				ACTUAL							Projected	
		JUNE 30 2012	JUNE 30 2013	JUNE 30 2014		JNE 30 2015	JUNE 30 2016	JUNE 30 2017	)	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES												
Fees and Charges	\$					31,138 \$			759 \$			
Licenses	\$	67,470	\$ 54,273	\$ 442,617	\$	69,375 \$	\$ 480,909	\$ 51,4	10 \$	482,940	\$ 51,410	\$ 482,940
Less: Licenses Waiver		-	-	-		-	-		-	-	-	-
Net Licenses		67,470	54,273	442,617		69,375	480,909	51,4	110	482,940	51,410	482,940
Fines		63,743	53,854	83,191		167,991	17,211	17,2	211	17,211	17,211	17,211
Investment Earnings		2,827	(915)	157		-	-		-	-	-	-
Interest on Temporary Advancement						(3,643)						
Refunds		19,381	34,434	16,770		9,874	23,076	9,8	374	9,874	9,874	9,874
Board Specific		62,983	57,792	61,757		65,185	124,677	124,6	577	124,677	124,677	124,677
Other Revenues		17									9,874	-
Total Revenues		256,872	240,598	631,830		339,920	691,589	248,9	931	680,461	258,805	680,461
EXPENSES												
Board Office												
Board Administrative Office		205,388	202,009	257,316		169,018	218,339	184,3	339	184,339	184,339	184,339
Refunds		49,506	20,997	10,605		10,913	13,144		-	-	-	-
Service Charge to General Revenue		15,574	18,225	49,872		24,619	55,815	9,1	150	43,673	9,150	43,673
Professional Regulation Division												
Investigations		38,865	37,158	43,679		133,805	120,469	120,4	169	120,469	120,469	120,469
Attorney General's Office		46,842	43,080	40,020		44,365	31,137	31,1	37	31,137	31,137	31,137
Service Operations										-	-	-
Central Intake/Licensure		7,801	5,752	5,197		4,518	4,181	4,1	81	4,181	4,181	4,181
Call Center		6,515	4,289	6,939		4,886	6,438	6,4	138	6,438	6,438	6,438
Revenue Bank Charges		345	210	3,364		259	4,997	4,9	997	4,997	4,997	4,997
Department Administrative Costs										-	-	-
Administration		27,499	14,180	14,284		8,972	24,076	24,0	)76	24,076	24,076	24,076
Information Technology		12,923	12,747	31,275		8,925	21,506	21,5		21,506	21,506	21,506
General Counsel/Legal		25,082	96,516	74,470		133,625	189,734	189,		189,734	189,734	189,734
Investment Interest Assesment			,	,		-	4,510		-	-	-	-
Total Expenses		436,340	455,163	537,021		543,905	694,346	596,0	)27	630,550	596,027	630,550
Excess (Deficiency) of Revenues												
Over (Under) Expenses		(179,468)	(214,565)	94,809		(203,985)	(2,758)	(347,0	)97)	49,911	(337,223)	49,911
TRANSFERS												
Transfers (to)/from Administrative Trust Fund												
Transfer To General Revenue-GAA												
Total Transfers		-	-	-		-	-		-	-	-	-
CHANGE IN ACCOUNT BALANCE		(179,468)	(214,565)	94,809		(203,985)	(2,758)	(347,0	)97)	49,911	(337,223)	49,911
ACCOUNT BALANCE, Beginning of Period		244,981	65,513	(149,051)	)	(54,242)	(258,227)	(260,9	984)	(608,081)	(558,170)	(895,393)
Prior Period Adjustments	—	•	•				/					
-												
ACCOUNT BALANCE, End of Period	\$	65,513	\$ (149,051)	\$ (54,242)	)\$	(258,227) \$	§ (260,984)	\$ (608,0	081) \$	6 (558,170)	\$ (895,393)	\$ (845,482)

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# STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BOARD OF EMPLOYEE LEASING COMPANIES UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJCTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

				Α	CTUAL						Projecte	d	
	JUNE 201		JUNE 30 2013		JNE 30 2014	JUNE 30 2015		NE 30 016	JNE 30 2017	JUNE 30 2018	JUNE 30 2019	)	JUNE 30 2020
REVENUES													
Unlicensed Activity Fees	\$2,	590	\$ 350	\$	2,560	\$ 380	\$	2,805	\$ 380	\$ 2,805	\$ 38	0 \$	\$ 2,805
Investment Earnings		605	392		225	470		456	344	345	36		371
Unlicensed Fines and Citations		500			-	7,102		1,553	1,553	1,553	1,55		1,553
Total Revenues	5,	695	742		2,785	7,952		4,814	2,277	4,703	2,30	2	4,729
EXPENSES													
Unlicensed Activity		428	415		857	2,168		4,758	2,075	2,075	2,07	5	2,075
General Counsel/Legal			1,864			813							
Refunds		5			15			5					
Service Charge to General Revenue	:	392	64		231	628		397	58	252	6	0	254
Total Expenses		825	2,343		1,103	3,609		5,160	2,133	2,327	2,13	5	2,329
<b>TRANSFERS</b> Transfers (to)/from Administrative Trust Fund Transfers to Working Capital Trust Fund Total Transfers		-	-		-	-		-	-	-		-	-
CHANGE IN ACCOUNT BALANCE	4,;	870	(1,601)	)	1,682	4,343		(346)	144	2,376	16	7	2,400
ACCOUNT BALANCE, Beginning of Period	25,	448	30,318		28,717	30,399		34,743	34,397	34,541	36,91	7	37,084
Prior Period Adjustments													
ACCOUNT BALANCE, End of Period	\$ 30,3	318	\$ 28,717	\$	30,399	\$ 34,743	\$ 3	34,397	\$ 34,541	\$ 36,917	\$ 37,08	4 \$	\$ 39,484

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION **BOARD OF PROFESSIONAL ENGINEERS** OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

				Actual					Projected	
	-	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES	-	2012	2010	2011	2010	2010	2017	2010	2017	2020
Fees and Charges		\$ 487,655	\$ 490,903	\$ 454,342	\$ 500,829	\$ 516,744	\$ 500,790	\$ 516,725	\$ 500,790	\$ 516,725
Licenses		376,580	4,869,110	357,163	3,934,303	385,155	3,934,100	385,206	3,934,100	385,206
Less: Licenses Waiver		-	-	-	-	-	-	-	-	-
Net Licenses		376,580	4,869,110	357,163	3,934,303	385,155	3,934,100	385,206	3,934,100	385,206
Fines		72,020	12,305	(2,271)	27,085	27,414	-	-	-	-
Investment Earnings		32,991	35,335	22,664	45,700	53,075	28,514	45,373	30,920	47,801
Refunds		F 4 303	121,300	42,067	40,655	42,996	-	-	-	-
Refund from FEMC		54,707	-	247,840	198,176		-	-	-	-
Other Revenues	_	3,873		-	566	1 005 001	-	-	-	-
Total Revenues	-	1,027,826	5,528,953	1,121,805	4,747,314	1,025,384	4,463,404	947,304	4,465,810	949,733
EXPENSES										
Board Office										
FEMC Contracted Services		2,070,074	2,070,036	2,070,023	2,070,000	2,070,320	2,070,320	2,070,320	2,070,320	2,070,320
Accenture Contract		-	-	-	-	-	-	-	-	-
Refunds		13,855	9,390	8,575	16,976	12,309	12,309	12,309	12,309	12,309
Service Charge to General Revenue		68,080	444,635	71,128	359,360	77,822	357,072	75,784	357,265	75,979
Professional Regulation Division										
Attorney General's Office		97,996	77,783	76,598	75,334	62,870	62,870	62,870	62,870	62,870
Service Operations										
Revenue Bank Charges		2,235	77,708	2,206	59,995	2,019	59,995	2,019	59,995	2,019
Call Center		13,241	57,761	11,607	38,740	1,679	38,740	1,679	38,740	1,679
Department Administrative Costs										
Administration		18,607	17,172	11,167	16,734	12,712	12,712	12,712	12,712	12,712
Informaton Technology		112,960	205,380	129,021	163,436	154,946	163,436	154,946	163,436	154,946
General Counsel/Legal		26,666	-	-	-	-	-	-	-	-
DOAH		-	-	-	-	-	-	-	-	-
Board Administrative Office	_	-	-	-	-	-	-	-	-	-
Total Expenses	_	2,423,714	2,959,865	2,380,325	2,800,575	2,394,677	2,777,454	2,392,639	2,777,646	2,392,833
Excess (Deficiency) of Revenues										
Over (Under) Expenses	-	(1,395,888)	2,569,088	(1,258,520)	1,946,739	(1,369,293)	1,685,950	(1,445,335)	1,688,163	(1,443,101)
TRANSFERS										
Transfers In										
Transfers (to)/from Administrative Trust Fund										
Transfer To General Revenue-GAA		(382,331)	(99,500)	(68,518)	(220,362)	(58,800)				
Total Transfers	-	(382,331)	(99,500)	(68,518)	(220,362)	(58,800)	-	-	-	-
CHANGE IN ACCOUNT BALANCE		(1,778,219)	2,469,588	(1,327,038)	1,726,377	(1,428,093)	1,685,950	(1,445,335)	1,688,163	(1,443,101)
ACCOUNT BALANCE, Beginning of Period		3,193,401	1,415,181	3,884,769	2,553,077	4,279,454	2,851,361	4,537,310	3,091,976	4,780,139
Prior Period Adjustment										
ACCOUNT BALANCE End of Beriod	-	¢ 1 /15 191	\$ 3,884,760	\$ 2 553 077	\$ 1 270 151	\$ 2,851,361	\$ 1 5 3 7 3 1 0	\$ 3,001,076	\$ 1 780 130	\$ 3 337 038

ACCOUNT BALANCE, End of Period

\$ 1,415,181 \$ 3,884,769 \$ 2,553,077 \$ 4,279,454 \$ 2,851,361 \$ 4,537,310 \$ 3,091,976 \$ 4,780,139 \$ 3,337,038

# STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BOARD OF PROFESSIONAL ENGINEERS UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES	2012	2013	2014	2015	2010	2017	2018	2019	2020
Unlicensed Activity Fees	\$ 14,230		\$ 14,065	\$ 200,950		\$ 200,950	\$ 15,715	\$ 200,950	\$ 15,715
Investment Earnings	5,61		1,907	3,606	3,392	2,104	3,168	2,538	3,606
Total Revenues	19,843	3 195,697	15,972	204,556	20,217	203,054	18,883	203,488	19,321
EXPENSES									
Unlicensed Activity									
Refunds	10		10		20				
Service Charge to General Revenue FEMIC Contracted Services	1,090		1,299 100,875	16,344 40,978	1,611 80,405	16,244 80,405	1,511 80,405	16,279 80,405	1,546
Total Expenses	<u> </u>		100,875	40,978	80,405	96,649	81,916	96,684	80,405 81,951
		, ,,,,,,	102,104	57,522	02,000	70,047	01,710	70,004	01,701
Excess (Deficiency) of Revenues									
Over (Under) Expenses	(35,73)	) 125,249	(86,212)	147,234	(61,819)	106,405	(63,032)	106,804	(62,630)
TRANSFERS									
Transfers (to)/from Administrative Trust Fund									
Transfers to General Revenue	(63,830	) (8,567)	(1,436)	(14,832)	(4,300)				
Total Transfers	(63,830	)) (8,567)	(1,436)	(14,832)	(4,300)	-	-	-	-
		11/ /02		122 402	((( 110)	10/ 405	(( 2, 0.2.2)	10/ 004	((2,(20)
CHANGE IN ACCOUNT BALANCE	(99,560	<b>)</b> 116,682	(87,648)	132,402	(66,119)	106,405	(63,032)	106,804	(62,630)
ACCOUNT BALANCE, Beginning of Period	214,673	115,107	231,789	144,141	276,543	210,424	316,829	253,797	360,601
Prior Period Adjustments									
ACCOUNT DALANCE End of Deviad	¢ 115 10	¢ 001 700	¢ 111 141	¢ 07/ F40	¢ 010 404	¢ 217 020	¢ 252 707	¢ 2/0/01	¢ 007.071
ACCOUNT BALANCE, End of Period	\$ 115,10	2 \$ 231,789	३ 144,141	\$ 276,543	\$ 210,424	\$ 310,829	३ 253,191	\$ 360,601	۶ ۲۹۱٬۹۱۱

# STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION FLORIDA STATE BOXING COMMISSION OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30
	2012	2013	2014	2015	2016	2017	2018	2019	2020
REVENUES	* 70.000	¢ 00.011	¢ 01 775	¢ 00.000	¢ 100.010	¢ 100.010	¢ 100.010	¢ 100.010	¢ 100.010
Fees and Charges	\$ 79,020	\$ 83,811 57,842	\$ 91,775 (2,220	\$ 82,988 59,698	\$ 100,313				\$ 100,313 70,540
Licenses Taxes Post Event	64,603	235,582	63,330 359,016	59,698 149,653	78,540 342,735	78,540 129,195	78,540 129,195	78,540 129,195	78,540 129,195
Fines	206,254 3,995	235,582 4,454	1,627	5,408	342,735	129,195	129,195	129,195	129,195
Investment Earnings	2,105	4,454	1,027	5,408 49	548	-	-	-	-
Refund Revenue	2,105	143	-	2,536	5,710	-	-	-	-
Unassigned	(6,629)	3,016	(7,565)		20,584	20,584	20,584	20,584	20,584
Transfer in from General Revenue	(0,027)	200,000	515,824	469,154	326,527	443,675	443,675	443,675	443,675
Transfer in from General Revenue Non Recurring		200,000	010,021	107,101	020,027	186,380	110,070	-	-
Other Revenues	14,227	7,232	9,476	30,464	32,930	32,930	32,930	32,930	32,930
Total Revenues	365,630	592,080	1,033,483	802,725	911,676	991,616	805,236	805,236	805,236
EXPENSES Commission Office									
Commission Administrative Office	497,621	499,403	524,242	572,533	577,703	577,703	577,703	577,703	577,703
Refunds	17,025	477,400	524,242	2,490	5,610	577,705	577,705	577,705	577,705
Service Charge to General Revenue	27,703	30,138	41,861	23,299	47,078	28,925	28,925	28,925	28,925
Attorney General	62,935	7,642	43,133	42,640	36,304	36,304	36,304	36,304	36,304
Investigations	21,927	34,442	27,608	23,055	48,075	48,075	48,075	48,075	48,075
Call Center	1,296	2,577	2,596	1,419	2,409	2,409	2,409	2,409	2,409
Central Intake		5,143	23,467	11,878	15,456	15,456	15,456	15,456	15,456
Bank Charges		76	221	243	483	483	483	483	483
Department Administrative Costs									
Administration	54,314	36,524	42,205	34,739	41,818	41,818	41,818	41,818	41,818
General Counsel/Legal	4,962	51,225	30,252	7,336	7,079	7,079	7,079	7,079	7,079
Information Technology	21,367	38,366	28,874	27,628	28,104	28,104	28,104	28,104	28,104
Doah	1,111								
Total Expenses	710,261	705,536	764,459	747,258	810,119	786,356	786,356	786,356	786,356
Excess (Deficiency) of Revenues									
Over (Under) Expenses	(344,631)	(113,457)	269,024	55,467	101,557	205,260	18,880	18,880	18,880
TRANSFERS									
Cash Bonds to Promoters									
Transfers (to)/from Division of Regulation									
Total Transfers	-	-	-	-	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	(344,631)	(113,457)	269,024	55,467	101,557	205,260	18,880	18,880	18,880
ACCOUNT BALANCE, Beginning of Period	50,013	(294,618)	(393,723)	(124,699)	(69,232)	32,325	237,585	256,465	275,345
Correction of Beginning Balance 7-1-2012		14,352							
ACCOUNT BALANCE, End of Period	\$ (294,618)	\$ (393,723)	\$ (124,699)	\$ (69,232)	\$ 32,325	\$ 237,585	\$ 256,465	\$ 275,345	\$ 294,225

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION Florida Building Commission OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCES FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

	Months									
			Actual					Projected		
	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30
	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
REVENUES										
Surcharge Payments	\$ 2,896,426		\$ 6,061,701	\$ 6,581,369	\$ 7,831,064	1 1 1		\$ 7,831,064	\$ 7,831,064	\$ 7,831,064
Convenience Fees	57,590	12,573	15,256	32,144	25,260	25,260	25,260	25,260	25,260	25,260
Organization/Applications	34,802	33,647	61,090	49,632	65,448	65,448	65,448	65,448	65,448	65,448
Product Approval	739,492	440,269	482,050	1,390,774	1,054,022	1,054,022	1,054,022	1,054,022	1,054,022	1,054,022
Insignias	241,252	257,667	296,777	362,116	373,566	328,354	328,354	328,354	328,354	328,354
H&R Variance Review	2,400		-	12		-	-	-	-	-
Training	150,294	291,136	161,607	278,750	139,496	139,496	139,496	139,496	139,496	139,496
Copies	65		-	-	-	-	-	-	-	-
Binding Ineterpretation	1,641		-	250		-	-	-	-	-
Refunds	131,562		9	31,481	120	120	120	120	120	120
Non-direct Allocation	449		-	-	-	-	-	-	-	-
Investment Interest	14,752	98,464	82,817	189,559	236,080	311,532	434,154	559,033	686,210	815,726
Total Revenues	4,270,724	6,183,670	7,161,307	8,916,086	9,725,056	9,755,297	9,877,919	10,002,798	10,129,975	10,259,491
EXPENSES										
Commission Unallocated	705,510	980,030	963,060	904,550	849,487	849,487	849,487	849,487	849,487	849,487
Manufactured Buildings Direct Charges	155,504	155,368	137,060	170,317	182,471	182,471	182,471	182,471	182,471	182,471
Building Fees Direct Charges	1,170,158	1,047,093	1,698,462	2,123,869	1,319,089	1,319,089	1,319,089	1,319,089	1,319,089	1,319,089
Product Approval Direct Charges	122,063	49,381	49,246	75,451	61,604	61,604	61,604	61,604	61,604	61,604
Service Charge To General Revenue	515,069	504,624	579,872	708,312	778,084	780,414	790,224	800,214	810,388	820,750
Director of Professions	19,292	7,956	31,362	54,829	57,277	57,277	57,277	57,277	57,277	57,277
Refunds	,	.,		3,850	-			-	-	
Accessibility and Waivers				851	18,961	18,961	18,961	18,961	18,961	18,961
Department Administration	158,202	113,436	120,436	109,524	98,542	109,524	109,524	109,524	109,524	109,524
General Counsel	93,235	125,474	121,770	133,294	196,055	196,055	196,055	196,055	196,055	196,055
Attorney General	759	.20,171	-	-	-	-	-	-	-	-
Technology	75,017	45,901	58,955	33,001	49,291	49,291	49,291	49,291	49,291	49,291
Total Expenses	3,014,808	3,029,262	3,760,224	4,317,846	3,610,861	3,624,173	3,633,983	3,643,973	3,654,147	3,664,509
Excess (Deficiency) of Revenues										
Over (Under) Expenses	1,255,916	3,154,408	3,401,084	4,598,239	6,114,195	6,131,124	6,243,936	6,358,825	6,475,827	6,594,983
TRANSFERS										
Transfer In From Department of Community Affairs	2,563,005									
Transfer to Administrative Trust Fund (Moving)			==		(3,729,546)					
Transfer from Grants Trust Fund		(474,000)	55,038	(704.040)	(0 ( 7 4 0 0)					
Transfer to General Revenue	(224,220)	(171,098)	(288,477)	(784,848)	(367,100)					
Total Transfers	2,338,785	(171,098)	(233,439)	(784,848)	(4,096,646)	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	3,594,701	2,983,310	3,167,645	3,813,391	2,017,549	6,131,124	6,243,936	6,358,825	6,475,827	6,594,983
ACCOUNT BALANCE, Beginning of Period		3,594,701	6,578,011	9,745,656	13,559,047	15,576,595	21,707,719	27,951,656	34,310,481	40,786,308
ACCOUNT BALANCE, End of Period	3,594,701	6,578,011	9,745,656	13,559,047	15,576,595	21,707,719	27,951,656	34,310,481	40,786,308	47,381,290

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### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BOARD OF PROFESSIONAL GEOLOGISTS OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES	2012	2013	2017	2010	2010	2017	2010	2017	2020
Fees and Charges	\$ 32,595	\$ 36,230	\$ 32,970	\$ 31,650	\$ 33,095	\$ 33,090	\$ 33,090	\$ 33,090	\$ 33,090
Licenses	230,914	121,366	226,825	125,230	214,825	125,020	214,880	125,020	214,880
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	230,914	121,366	226,825	125,230	214,825	125,020	214,880	125,020	214,880
Fines	-	33	15	-	-	-	-	-	-
Investment Earnings	(58)	652	-	-	-	-	-	-	-
Refunds	180	3,685	1,855	4,025	2,294	-	-	-	-
Other Revenues	17	-	3,017	-	-	-	-	-	-
Total Revenues	263,648	161,966	264,682	160,905	250,214	158,110	247,970	158,110	247,970
EXPENSES									
Board Office									
Board Administrative Office	108,267	102,269	122,980	127,185	120,197	120,197	120,197	120,197	120,197
Refunds	4,794	3,270	920	3,350	2,635				
Service Charge to General Revenue #		12,961	20,599	12,549	19,582	12,649	19,838	12,649	19,838
Investigations	4,315	4,473	991	2,005	981	981	981	981	981
Attorney General's Office	17,173	21,067	12,924	17,831	11,395	11,395	11,395	11,395	11,395
Service Operations	0.405	7 075	7 4 / 4	( 140	0.044	0.04/	0.04/	0.04/	0.04/
Central Intake/Licensure	8,125	7,875	7,164	6,149	8,246	8,246	8,246	8,246	8,246
Call Center	7,226	5,872	7,338	6,173	7,074 2,878	6,173	7,074	7,074	7,074
Revenue Bank Charges	2,459	1,912	2,682	1,301		1,301	2,878	1,301	2,878
Testing and Continuing Education Department Administrative Costs	48,885	33,605	48,442	43,349	35,206	35,206	35,206	35,206	35,206
Administration	11,252	7,845	8,018	2,530	14,829	14,829	14,829	14,829	14,829
Information Technology	16,722	17,324	26,545	7,955	21,931	21,931	21,931	21,931	21,931
General Counsel/Legal	1,156	12,085	19,995	22	317	317	317	317	317
Interest Assesment	-	3,019	397	1,341	3,019	-	-	-	-
Total Expenses	250,314	233,577	278,995	231,740	248,290	233,225	242,892	234,126	242,892
Excess (Deficiency) of Revenues Over (Under) Expenses	13,334	(71,611)	(14,313)	(70,835)	1,924	(75,115)	5,078	(76,016)	5,078
TRANSFERS									
Transfers (to)/from Administrative Trust Fund									
Transfers to Working Capital Trust Fund									
Total Transfers	-	-	-	-	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	13,334	(71,611)	(14,313)	(70,835)	1,924	(75,115)	5,078	(76,016)	5,078
ACCOUNT BALANCE, Beginning of Period	22,832	36,166	(35,445)	(49,758)	(120,593)	(118,669)	(193,784)	(188,705)	(264,721)
Prior Period Adjustments									
ACCOUNT BALANCE, End of Period	\$ 36,166	\$ (35,445)	\$ (49,758)	\$ (120,593)	\$ (118,669)	\$ (193,784)	\$ (188,705)	\$ (264,721)	\$ (259,643)

# STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BOARD OF PROFESSIONAL GEOLOGISTS UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
<b>REVENUES</b> Unlicensed Activity Fees Investment Earnings Total Revenues	\$ 7,875 1,121 8,996	\$ 3,975 968 4,943	\$ 7,995 542 8,537	\$ 3,945 1,046 4,991	\$ 7,325 1,003 8,328	\$ 3,945 799 4,744	\$ 7,275 835 8,110	\$ 3,945 902 4,847	\$ 7,275 939 8,214
<b>EXPENSES</b> Investigations General Counsel/Legal Refunds	5	90 315	190	1,861	753	753	753	753	753
Service Charge to General Revenue Total Expenses	606 611	402 807	701 891	471 2,332	647 1,400	380 1,133	649 1,402	388 1,141	657 1,410
<b>TRANSFERS</b> Transfers (to)/from Administrative Trust Fund Transfers to Working Capital Trust Fund Total Transfers		-	-		-	-		-	
CHANGE IN ACCOUNT BALANCE	8,385	4,136	7,646	2,659	6,928	3,611	6,708	3,706	6,804
ACCOUNT BALANCE, Beginning of Period	50,136	58,521	62,657	70,303	72,962	79,890	83,502	90,210	93,916
Prior Period Adjustment									
ACCOUNT BALANCE, End of Period	\$ 58,521	\$ 62,657	\$ 70,303	\$ 72,962	\$ 79,890	\$ 83,502	\$ 90,210	\$ 93,916	\$ 100,720

#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION **BOARD OF PILOT COMMISSIONERS** OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES									
Fees and Charges	1 1	\$ 17,450							
Licenses	300	18,450	1,295	6,652	(13,813)	6,240	600	6,240	600
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	300	18,450	1,295	6,652	(13,813)	6,240	600	6,240	600
Fines	14,605	60	-	870	1,981	-	-	-	-
Gross Pilotage Assessment	330,874	402,807	352,452	385,396	356,514	356,514	356,514	356,514	356,514
Investment Earnings (Assessment) Refunds	(994)	1,851 1,285	1,020 12,577	(1,037) (599)	26,079	-	-	-	-
Other Revenues	- 24	1,200	12,377	(399)	20,079	-	-	-	-
Total Revenues	356,129	441,903	382,146	413,289	388,661	380,854	375,214	380,854	375,214
EXPENSES									
Board Office									
Board Administrative Office	124,048	148,763	175,430	275,813	278,658	278,658	278,658	278,658	278,658
Refunds	250	300	-	400	-	-	-	-	-
Service Charge to General Revenue	28,356	36,610	30,653	33,412	31,063	30,468	30,017	30,468	30,017
Professional Regulation Division					00.055	~~ ~~ ~			
Attorney General's Office	32,322	14,111	27,437	87,340	28,355	28,355	28,355	28,355	28,355
Service Operations Central Intake/Licensure	5,033	3,170	2,457	3,657	3,898	3,657	3,898	3,657	3,898
Call Center	5,033	3,170	2,457	3,657 825	3,898 407	3,657	3,898	3,657 407	3,898 407
Revenue Bank Charges	15	102	53	179	173	173	173	173	173
Testing and Continuing Education	114,194	124,904	87,761	89,665	127,752	127,752	127,752	127,752	127,752
Department Administrative Costs	,.,.,	121,701	077701	07,000	. 27,702	127,702	1277702	127,702	.2.,.02
Administration	3,304	2,964	2,399	23,636	15,931	15,931	15,931	15,931	15,931
Information Technology	9,518	6,967	16,446	6,026	17,486	17,486	17,486	17,486	17,486
General Counsel/Legal	36,316	24,287	13,154	21,046	14,797	14,797	14,797	14,797	14,797
DOAH	-	-	-	-	-	-	-	-	-
Interest on Temporary Investments		1,226	-	-	464	-	-	-	-
Investigations	5	453	1,011	539	1,011	1,011	-	-	-
Total Expenses	353,717	364,736	357,424	542,538	519,995	518,695	517,474	517,684	517,474
Excess (Deficiency) of Revenues	0.410	77 4/7	04 700	(100.040)	(101.004)	(107.041)	(1.42, 2.40)	(12( 020)	(1.42, 27, 0)
Over (Under) Expenses	2,412	77,167	24,723	(129,249)	(131,334)	(137,841)	(142,260)	(136,830)	(142,260)
TRANSFERS									
Transfers (to)/from Administrative Trust Fund									
Transfer to Pilot Rate Review									
Transfers to Working Capital Trust Fund									
Total Transfers	-	-	-	-	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	2,412	77,167	24,723	(129,249)	(131,334)	(137,841)	(142,260)	(136,830)	(142,260)
ACCOUNT BALANCE, Beginning of Period	(47,057)	(44,645)	32,522	57,244	(72,005)	(203,338)	(341,179)	(483,439)	(620,270)
Prior Period Adjustment									
ACCOUNT BALANCE, End of Period	\$ (44,645)	\$ 32,522	\$ 57,244	\$ (72,005)	\$ (203,338)	\$ (341,179)	\$ (483,439)	\$ (620,270)	\$ (762,530)

## STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BOARD OF PILOT COMMISSIONERS UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
<b>REVENUES</b> Unlicensed Activity Fees Investment Earnings Fines Unlicensed Activity	\$ -	\$ 450 13	\$ 5 11	\$ 535 24	24	\$    535 22	\$ 30 27	\$    535 28	\$ 30 33
Total Revenues	28	463	16	559	24	557	57	563	63
<b>EXPENSES</b> Investigations Service Charge to General Revenue		38	2	45	125 2	45	5	45	5
Total Expenses		38	2	45	127	45	5	45	5
Excess (Deficiency) of Revenues Over (Under) Expenses	28	425	14	514	(103)	513	53	518	58
<b>TRANSFERS</b> Transfers (to)/from Administrative Trust Fund Transfers to Working Capital Trust Fund Total Transfers									
CHANGE IN ACCOUNT BALANCE	28	425	14	514	(103)	513	53	518	58
ACCOUNT BALANCE, Beginning of Period	1,330	1,358	1,783	1,797	2,311	2,208	2,721	2,773	3,291
Prior Period Adjustment									
ACCOUNT BALANCE, End of Period	\$ 1,358	\$ 1,783	\$ 1,797	\$ 2,311	\$ 2,208	\$ 2,721	\$ 2,773	\$ 3,291	\$ 3,349

#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION Home Inspection OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCES FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES	20.2	2010	2011	2010	2010	2017	2010	2017	2020
Fees and Charges	\$ 285,550	\$ 123,050	\$ 65,170			\$ 89,250	\$ 89,250	\$ 89,250	\$ 89,250
Licenses	963,401	683,412	459,871	125,537	388,627	232,200	388,500	232,200	388,500
Less: Licenses Waiver	-	-	(383,000)	-	-	-	-	-	-
Net Licenses	963,401	683,412	76,871	125,537	388,627	232,200	388,500	232,200	388,500
Fines	1,538	783	1,563	1,525	-	-	-	-	-
Investment Earnings	26,153	33,456	13,254	18,694	17,014	13,566	13,547	14,626	14,277
Refunds	7,045	8,174	4,908	4,124	4,365	-	-	-	-
Unassigned					-				
Other Revenues	83								
Total Revenues	1,283,770	848,875	161,766	223,977	499,309	335,016	491,297	336,076	492,02
EXPENSES									
Board Office									
Board Administrative Office	71,878	62,736	71,933	72,769	71,865	71,865	71,865	71,865	71,86
Service Charge to General Revenue	96,397	68,567	13,089	17,089	39,827	26,801	39,304	26,886	39,36
Refunds	8,105	7,693	4,065	6,004	1,905		-	-	-
Professional Regulation Division	0,100	1,070	.,	0,001	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				
Investigations	21,574	41,602	66,577	37,104	52,496	18,576	52,496	52,496	52,49
Attorney General's Office	,	-	-	-	-	-	-	-	-
Service Operations							-	-	-
Central Intake/Licensure	147,403	74,756	45,726	45,140	50,521	50,521	50,521	50,521	50,52
Call Center	40,134	29,286	42,848	39,681	43,308	43,308	43,308	43,308	43,308
Revenue Bank Charges	5,470	6,787	892	1,575	6,119	6,119	6,119	6,119	6,119
Testing and Continuing Education	25,590	25,554	41,601	33,702	42,137	42,137	42,137	42,137	42,13
Department Administrative Costs							-	-	-
Administration	40,135	27,571	28,213	20,560	33,362	33,362	33,362	33,362	33,36
Information Technology	28,299	37,038	38,270	32,637	37,618	37,618	37,618	37,618	37,618
General Counsel/Legal	6,544	9,839	28,742	5,897	6,661	6,661	6,661	6,661	6,66
Total Expenses	491,529	391,429	381,956	312,158	385,817	336,966	383,389	370,971	383,44
Excess (Deficiency) of Revenues									
Over (Under) Expenses	792,241	457,446	(220,190)	(88,181)	113,492	(1,950)	107,908	(34,895)	108,580
RANSFERS									
Transfers (to)/from Administrative Trust Fund									
Transfer to General Revenue	(389,614)	(54,562)	(27,878)	(68,167)	(28,300)				
Total Transfers	(389,614)	(54,562)	(27,878)	(68,167)	(28,300)	-	-	-	
CHANGE IN ACCOUNT BALANCE	402,627	402,884	(248,068)	(156,348)	85,192	(1,950)	107,908	(34,895)	108,58
CCOUNT BALANCE, Beginning of Period	870,358	1,272,985	1,675,869	1,427,801	1,271,453	1,356,645	1,354,696	1,462,604	1,427,70
rior Period Adjustment									

**ACCOUNT BALANCE, End of Period** 

<u>\_</u>\$ 1,272,985 \$ 1,675,869 \$ 1,427,801 \$ 1,271,453 \$ 1,356,645 \$ 1,354,696 \$ 1,462,604 \$ 1,427,709 \$ 1,536,289

## STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION HOME INSPECTIONS UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual				Projected		
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES						-			
Unlicensed Activity Fees	\$ 24,350	\$ 16,840	\$ 22,285	\$ 18,205	\$ 18,830	\$ 18,205	\$ 18,830	\$ 18,205	\$ 18,830
Investment Earnings	655	860	485	792	769	657	801	952	1,098
Fines Total Revenues	25,005	17,700	22,770	18,997	19,599	18,862	19,631	19,157	19,928
EXPENSES									
Investigations	2,566	3,619	26,032	9,652	3,002	3,002	3,002	3,002	3,002
General Counsel/Legal	954	236	-	-	-	-	-	-	-
Refunds	5	10	750						
Service Charge to General Revenue	1,882	1,442	1,772	1,507	1,555	1,509	1,570	1,533	1,594
Total Expenses	5,407	5,307	28,554	11,159	4,557	4,511	4,572	4,534	4,596
TRANSFERS									
Transfers (to)/from Administrative Trust Fund Transfers to Working Capital Trust Fund			(1,318)	(2,811)	(1,400)				
Total Transfers	-	-	(1,318)		(1,400)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	19,598	12,393	(7,102)	5,027	13,642	14,352	15,059	14,622	15,332
ACCOUNT BALANCE, Beginning of Period	22,190	41,788	54,181	47,079	52,106	65,748	80,100	95,159	109,781
Adjustment to increase Beginning Account Balance									
ACCOUNT BALANCE, End of Period	\$ 41,788	\$ 54,181	\$ 47,079	\$ 52,106	\$ 65,748	\$ 80,100	\$ 95,159	\$ 109,781	\$ 125,112

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### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION **BOARD OF LANDSCAPE ARCHITECTURE** OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES	2012	2015	2014	2015	2010	2017	2010	2017	2020
Fees and Charges	\$ 31,070	\$ 35,451	\$ 43,879	\$ 43,665	\$ 43,665	\$ 45,950	\$ 45,950	\$ 45,950	\$ 45,950
Licenses	460,846	24,050	471,835	21,314	373,806	23,175	371,750	23,175	371,525
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	460,846	24,050	471,835	21,314	373,810	23,175	371,750	23,175	371,525
Fines	4,525	-	-	343	-	-	-	-	-
Investment Earnings	9,174	7,420	5,296	7,941	10,239	7,553	6,687	8,907	8,054
Refunds	(9,196)	2,202	5,091	2,387	9,158	-	-	-	-
Other Revenues	32	-	-	-	-	-	-	-	-
Total Revenues	496,451	69,123	526,101	75,650	436,872	76,678	424,387	78,032	425,529
EXPENSES									
Board Office									
Board Administrative Office	121,865	97,951	120,474	103,077	63,098	63,098	63,098	63,098	63,098
Refunds	12,686	5,036	3,374	2,788	7,210	-	-	-	-
Service Charge to General Revenue	36,571	5,222	42,004	5,691	34,392	6,134	33,951	6,243	34,042
Professional Regulation Division	14.004	2 240	11 70/	14 407	4.04.0	4.0/0	4.0/0	4.0/.0	4.0/0
Attorney General's Office	14,004	3,249	11,786	14,486	4,969	4,969	4,969	4,969	4,969
Service Operations Central Intake	0 1 2 5	2 200	11,020	2 24 2	7,685	2 24 2	7,685	2 24 2	7,685
Call Center	8,125 12,529	3,309 5,941	14,454	3,262 7,527	14,376	3,262 7,527	14,376	3,262 7,527	14,376
Revenue Bank Charges	4,735	463	4,773	332	4,881	4,881	4,881	4,881	4,881
Testing and Continuing Education	13,106	15,107	44,610	22,263	40,292	40,292	40,292	40,292	40,292
Department Administrative Costs	13,100	15,107	44,010	22,205	40,272	40,272	40,272	40,272	40,272
Administration	14,860	3,425	12,529	3,606	19,315	19,315	19,315	19,315	19,315
Information Technology	6,614	6,848	38,500	5,601	10,854	10,854	10,854	10,854	10,854
General Counsel/Legal	16	8,416	10,259	5,777	2,430	2,430	2,430	2,430	2,430
DOAH	-	-	-	-	_,	_,	_,	_,	_,
Investigations	4,315	4,027	4,930	3,009	492	492	492	492	492
Total Expenses	249,426	158,994	318,713	177,419	209,994	163,254	202,343	163,363	202,435
Excess (Deficiency) of Revenues									
Over (Under) Expenses	247,025	(89,871)	207,388	(101,769)	226,878	(86,577)	222,044	(85,330)	223,094
TRANSFERS									
Transfers (to)/from Administrative Trust Fund									
Transfer To General Revenue					(15,800)				
Total Transfers	-	-	-	-	(15,800)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	247,025	(89,871)	207,388	(101,769)	211,078	(86,577)	222,044	(85,330)	223,094
ACCOUNT BALANCE, Beginning of Period	281,430	528,455	438,584	645,972	544,203	755,282	668,705	890,749	805,418
Prior Period Adjustment									

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## STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BOARD OF LANDSCAPE ARCHITECTURE UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual				Projected		
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES Unlicensed Activity Fees Investment Earnings Fines Total Revenues	\$7,495 659 1,500 9,654	\$ 445 501 0 946	\$ 7,800 288 0 8,088	\$ 375 504 0 879	\$ 7,998 547 0 8,545	\$ 375 421 0 796	\$ 8,105 413 0 8,518	\$ 375 475 0 850	\$ 8,105 467 0 8,572
EXPENSES Investigations General Counsel/Legal DOAH	428 954	995 2,802	1,808	1,861	1,000	1,589	1,589	1,589	1,589
Service Charge to General Revenue Refunds	724	77 5	657	60	662 10	64	681	68	686
Total Expenses	2,106	3,879	2,465	1,921	1,672	1,653	2,270	1,657	2,275
CHANGE IN NET ASSETS	7,548	(2,933)	5,623	(1,042)	6,873	(857)	6,247	(807)	6,297
<b>TRANSFERS</b> Transfers (to)/from Administrative Trust Fund Transfers to Working Capital Trust Fund Total Transfers		-	-	-	-	-	-	-	
ACCOUNT BALANCE, Beginning of Period	26,050	33,598	30,665	36,288	35,246	42,119	41,263	47,510	46,703
Prior Period Adjustment									
ACCOUNT BALANCE, End of Period	\$ 33,598	\$ 30,665	\$ 36,288	\$ 35,246	\$ 42,119	\$ 41,263	\$ 47,510	\$ 46,703	\$ 53,000

#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION **Mold Related Services** OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCES FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

FUENUES         JUNE 30         JUNE 30 <t< th=""><th></th><th></th><th colspan="6">Actual</th><th></th><th>Projected</th><th></th></t<>			Actual							Projected	
REVENUES Forms and Chargins Longing         1         1         1         1         1         1         1         1         1         2         2         4         3         2         1         2         1         2         1         2         1         2         1         2         1         2         1         2											
Lens and Charges       \$       19,004       5       15,076       5       22,442       5       322,200       5       322,200       5       322,200       5       322,200       5       322,200       5       322,200       5       322,200       5       322,200       5       322,200       5       322,200       5       322,200       5       322,200       5       322,200       5       322,200       5       322,200       5       322,200       160,900         Proves       380,215       382,219       24,132       8,147       10,101       8,322       6,832       5,641       5,698       4,799         Proves       21,048       21,642       8,147       10,101       8,322       6,832       5,641       5,698       4,799         Proves       21,048       21,048       21,048       55,517       98,797       241,741       98,797       241,741       98,797       241,741       98,797       241,741       98,797       241,741       98,797       241,041       71,831       71,831       71,831       71,831       71,831       71,831       71,831       71,831       71,831       71,831       71,831       71,831       71,831       71,831       71,831	REVENUES		2012	2013	2014	2013	2010	2017	2010	2017	2020
Loss: Loones Walver (17, 700) (1, 17, 700) (		\$	19,604	5 15,696	\$ 15,820 \$	\$ 22,642	\$ 32,334	\$ 32,200 \$	32,200 \$	32,200 \$	32,200
Not Liberses     380,215     382,219     28,340     48,118     192,542     99,200     192,542     59,200     100,900       Files     (75)     1,341     (15)     80.515     80.52     5,641     5,698     4,199       Unrassigned     2     1,242     1,223     1,220     3,227     1,818     1,133     21,848     4,199       Unrassigned     2     1     1     11,13     123,180     5,512     85,043     234,751     96,707     231,248     97,963     198,767       EXPENSE     28,447     59,790     69,080     74,243     71,831     71	Licenses		380,215	382,219		48,118	192,542	59,200	192,542	59,200 \$	160,900
Fires         (75)         1,341         (15)         865         -         865				-			-		-		-
Investment Earnings       21,696       21,632       8,147       10,191       8,225       6,532       5,641       5,698       4,799         Returds       28       2,292       3,292       3,227       1,500       1					,		192,542		,	,	
Refunds       9.643       2.292       3.200       3.227       1,550       1       1       1       1         Unassigned Other Revenues       431.113       423.180       55.512       85.643       234.751       96.797       231.248       97.963       198.764         EXPENSE Board Office Refunds       648.847       59.780       69.080       74.243       71.831							-				
Unssigned Other Revenues Total Revenues         1 <th1< th=""> <th1< th="">         1         1</th1<></th1<>	5							6,532	5,641	5,698	4,799
Other Revenues         28           Total Revenues         431,113         423,180         55,512         85,043         234,751         96,797         231,248         97,963         198,764           Board Office         86,847         59,780         69,080         74,243         71,831         71,783         71,831			9,643	2,292	3,220		1,550	-	-	-	-
Total Revenues         431,113         423,180         55,512         85,043         234,751         98,797         231,248         97,963         198,764           EXPENSES         Board Office         68,847         59,780         69,080         74,243         71,831			-	-	-	-	-	-	-	-	-
EXPENSES Board Administrative Office Refunds Regulation Division         68.847         59.780         69.080         74.243         71.831         <				122 100	55 512	95 042	22/ 751	00 707	221 240	07.062	100 761
Board Administrative Office Refunds         68.847         59,780         69,080         74,243         71,831         71	Total Revenues	_	431,113	423,100	55,512	65,043	234,731	90,191	231,240	97,903	190,704
Bear Administrative Office Refunds         68,847 (5,844)         5,780 (5,844)         69,080 (1,850)         74,243 (1,831)         71,831 (1,831)         71,831 (1,830)         71,831 (1,800)											
Refunds Service Charge to General Revenue         18,626         5,844         1,095         4,636         1,225         - <td></td> <td></td> <td><i>i</i> a a <del>i</del> <del>-</del></td> <td></td> <td></td> <td></td> <td></td> <td>=</td> <td>= 4 . 0.04</td> <td>74 004</td> <td>74.004</td>			<i>i</i> a a <del>i</del> <del>-</del>					=	= 4 . 0.04	74 004	74.004
Service Charge to General Revenue         30,495         34,097         4,568         6,235         18,689         7,904         18,500         7,837         15,901           Investigations         21,574         28,180         50,291         42,100         24,045         24,04								71,831	71,831	71,831	71,831
Professional Regulation Division Investigations Attorney General's Office         21,574         28,180         50,291         42,100         24,045				,			, -	7.004	10 500	7 0 0 7	-
Investigations Attorney General's Office Service Operations       21,574       28,180       50,291       42,100       24,045       24,0			30,495	34,097	4,568	6,235	18,689	7,904	18,500	7,837	15,901
Attorney General's Office       (694)       . <t< th=""><th></th><th></th><th>21 574</th><th>20 100</th><th>EO 201</th><th>42 100</th><th>24 045</th><th>24.045</th><th>24.045</th><th>24 045</th><th>-</th></t<>			21 574	20 100	EO 201	42 100	24 045	24.045	24.045	24 045	-
Service Operations							24,045	24,045	24,045		24,045
Central Intake/Licensure       34,309       19,961       7,515       11,494       14,752       11,755       22,690       11,705			(094)	-	-	-	-	-	-	-	-
Call Center Revenue Bank Charges Testing and Continuing Education Department Verture Costs Administration Information Technology General Counsel/Legal DOAH18,54315,43520,76818,84218,52018,84219,43331,55419,43331,55419,43331,55419,43331,55419,43331,55419,43331,55419,43331,55419,43331,55419,43331,55419,43331,55419,43331,55419,43331,55419,43331,55419,433 </th <th></th> <th></th> <th>34 309</th> <th>19 961</th> <th>7 515</th> <th>11 494</th> <th>14 752</th> <th>11 494</th> <th>14 752</th> <th>11 494</th> <th>14 752</th>			34 309	19 961	7 515	11 494	14 752	11 494	14 752	11 494	14 752
Revenue Bank Charges       3,480       4,352       588       578       2,574 <td></td> <td></td> <td></td> <td>,</td> <td>,</td> <td></td> <td></td> <td></td> <td></td> <td>,</td> <td></td>				,	,					,	
Testing and Continuing Education       23,405       22,088       49,399       19,433       31,554       10,421       10,421       10,421 <th></th>											
Department Administrative Costs	5										
Administration       20,105       16,920       15,347       11,705       22,909       11,705       22,909         Information Technology       15,390       23,374       25,439       17,775       20,427			-,	,		,	- ,		- ,		-
General Counsel/Legal       253       5,227       21,547       12,538       55       56       55 </th <th></th> <th></th> <th>20,105</th> <th>16,920</th> <th>15,347</th> <th>11,705</th> <th>22,909</th> <th>11,705</th> <th>22,909</th> <th>11,705</th> <th>22,909</th>			20,105	16,920	15,347	11,705	22,909	11,705	22,909	11,705	22,909
DOAH       11,481       Image: Constraint of the sequence of					25,439	17,775	20,427		20,427	20,427	
Total Expenses       262,702       235,258       265,637       219,257       226,903       187,987       225,488       187,920       222,890         Excess (Deficiency) of Revenues Over (Under) Expenses       168,411       187,922       (210,125)       (134,214)       7,848       (89,189)       5,759       (89,957)       (24,126)         TRANSFERS Transfers (to)/from Administrative Trust Fund Transfers       (273,476)       (35,353)       (15,304)       (35,652)       (13,700)       -       -       -       -         CHANGE IN ACCOUNT BALANCE       (105,065)       152,569       (225,429)       (169,866)       (5,852)       (89,189)       5,759       (89,957)       (24,126)         Account Balance       1,006,886       901,821       1,054,390       828,961       659,095       653,244       564,054       569,813       479,857	General Counsel/Legal		253	5,227	21,547	12,538	55	55	55	55	55
Excess (Deficiency) of Revenues Over (Under) Expenses       168,411       187,922       (210,125)       (134,214)       7,848       (89,189)       5,759       (89,957)       (24,126)         TRANSFERS Transfers (to)/from Administrative Trust Fund Transfers (to) from Administrative Trust Fund Transfers       (273,476)       (35,353)       (15,304)       (35,652)       (13,700)       -				-	-	-	-	-	-	-	-
Over (Under) Expenses       168,411       187,922       (210,125)       (134,214)       7,848       (89,189)       5,759       (89,957)       (24,126)         TRANSFERS Transfers (to)/from Administrative Trust Fund Transfers       (273,476)       (35,353)       (15,304)       (35,652)       (13,700)       -	Total Expenses		262,702	235,258	265,637	219,257	226,903	187,987	225,488	187,920	222,890
Over (Under) Expenses       168,411       187,922       (210,125)       (134,214)       7,848       (89,189)       5,759       (89,957)       (24,126)         TRANSFERS Transfers (to)/from Administrative Trust Fund Transfers       (273,476)       (35,353)       (15,304)       (35,652)       (13,700)       -	Excess (Deficiency) of Revenues										
Transfers (to)/from Administrative Trust Fund       (273,476)       (35,353)       (15,304)       (35,652)       (13,700)       -       <			168,411	187,922	(210,125)	(134,214)	7,848	(89,189)	5,759	(89,957)	(24,126)
Transfers (to)/from Administrative Trust Fund       (273,476)       (35,353)       (15,304)       (35,652)       (13,700)       -       <	TRANSFERS										
Transfer to General Revenue Total Transfers       (273,476)       (35,353)       (15,304)       (35,652)       (13,700)       - <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>											
Total Transfers       (273,476)       (35,353)       (15,304)       (35,652)       (13,700)       -			(273 176)	(25 252)	(15 304)	(35,652)	(13 700)				
CHANGE IN ACCOUNT BALANCE       (105,065)       152,569       (225,429)       (169,866)       (5,852)       (89,189)       5,759       (89,957)       (24,126)         ACCOUNT BALANCE, Beginning of Period       1,006,886       901,821       1,054,390       828,961       659,095       653,244       564,054       569,813       479,857         Prior Period Adjustment       Image: Change In Account Palance       Image: Change In Account Pal								-	-	-	
ACCOUNT BALANCE, Beginning of Period       1,006,886       901,821       1,054,390       828,961       659,095       653,244       564,054       569,813       479,857         Prior Period Adjustment										(00.057)	
Prior Period Adjustment	CHANGE IN ACCOUNT BALANCE		(105,065)	152,569	(225,429)	(169,866)	(5,852)	(89,189)	5,759	(89,957)	(24,126)
	ACCOUNT BALANCE, Beginning of Period		1,006,886	901,821	1,054,390	828,961	659,095	653,244	564,054	569,813	479,857
ACCOUNT BALANCE, End of Period <u>\$ 901,821 \$ 1,054,390 \$</u> 828,961 \$ 659,095 \$ 653,244 \$ 564,054 \$ 569,813 \$ 479,857 \$ 455,730	Prior Period Adjustment										
	ACCOUNT BALANCE, End of Period	\$	901,821	5 1,054,390	\$ <u>82</u> 8,961 \$	\$ 659,095	\$ 653,244	\$ 564,054 \$	<u> </u>	479,857 \$	455,730

## STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION **Mold Related Services** UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected		
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020	
REVENUES		2010	2011	2010	2010	2017		2017	2020	
Unlicensed Activity Fees Investment Earnings	\$ 10,550 510	\$	\$ 12,070 230	\$    9,060 166	\$ 9,495 (19)	\$	\$ 9,495	\$ 9,060	\$ 9,495	
Unlicensed Fines	510	527	230	100	4901	15	-	-	-	
Total Revenues	11,060	10,447	12,300	9,226	14,377	9,075	9,495	9,060	9,495	
EXPENSES										
Investigations	4,277	5,703	24,138	23,861	14,128	14,128	14,128	14,128	14,128	
Refunds Service Charge to General Revenue General Counsel	10 812	5 852 847	987	736	1,131	726	760	725	760	
Total Expenses	5,099	7,407	25,125	24,597	15,259	14,854	14,887	14,853	14,887	
<b>TRANSFERS</b> Transfers (to)/from Administrative Trust Fund Transfers to Working Capital Trust Fund			(553)	(217)						
Total Transfers	-	-	(553)	(217)	-	-	-	-	-	
CHANGE IN ACCOUNT BALANCE	5,961	3,040	(13,378)	(15,154)	(882)	(5,779)	(5,392)	(5,793)	(5,392)	
ACCOUNT BALANCE, Beginning of Period	22,368	28,329	31,369	17,991	2,401	1,519	(4,260)	(9,652)	(15,444)	
Prior Period Adjustment										
ACCOUNT BALANCE, End of Period	\$ 28,329	\$ 31,369	\$ 17,991	\$ 2,401	\$ 1,519	\$ (4,260)	\$ (9,652)	\$ (15,444)	\$ (20,837)	

#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION FLORIDA REAL ESTATE APPRAISAL BOARD OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

		Actual						ected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES									
Fees and Charges	\$ 79,278	\$ 591,845	\$ 78,310	\$ 583,075	\$ 73,203	\$ 583,085	\$ 81,565	\$ 583,085	\$ 81,565
Licenses	149,193	1,431,745	122,171	1,385,654	108,436	1,385,640	109,765	1,385,640	109,765
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	149,193	1,431,745	122,171	1,385,654	108,436	1,385,640	109,765	1,385,640	109,765
Fines	2,398	103,871	76,586	(27,478)	28,982		-		
Investment Earnings	-	1,320	2,698	17,903	15,158	11,099	21,459	21,001	31,451
Refunds	(7,154)	1,194	80	22,101	4,364	22,101	22,101	22,101	22,101
Other Revenues	15	21,217	(4,882)	-	-	-	-	-	-
Total Revenues	223,730	2,151,192	274,963	1,981,255	230,143	2,001,925	234,890	2,011,827	244,882
EXPENSES									
Division Office		74 (40	440.0/4	110.017	100.005	100.005	400.005	100.005	100.005
Division Administrative Office	69,644	71,612	110,061	112,247	108,095	108,095	108,095	108,095	108,095
Division Legal Office	-	-	-	-	-	-	-	-	-
Service Charge to General Revenue 8% of Revenue	22,030	173,958	22,879	163,034	18,722	158,386	17,023	159,178	17,823
FBI Assessment/Fingerprinting	-	-	-	-	-	-	-	-	-
Investigations		-	-	-					
Payments To Federal Appraisal Subcommittee	53,933	578,137	11,920	512,600	13,640	520,320	18,800	520,320	18,800
Refunds	14,084	9,736	3,215	10,085	7,855	25 574	25 574	25 574	
Attorney General's Office Service Operations	95,872	73,182	63,383	52,539	35,576	35,576	35,576	35,576	35,576
Central Intake/Licensure	71,637	37,982	23,810	23,008	15,274	15,274	15,274	15,274	15,274
Central Intake/Licensure Call Center	42,581	47,264	23,810	45,268	22,965	45,268	22,965	45,268	22,965
Revenue Bank Charges	1,492	24,277	1,567	22,041	1,876	22,041	1,876	22,041	1,876
Testing and Continuing Education	-	24,277	-	-	1,070	-	1,070	-	1,070
Department Administrative Costs									
Administration	27,855	72,342	19.007	56,541	18,880	18,880	18,880	18,880	18,880
Information Technology	74,648	67,250	38,579	47,174	42,160	42,160	42,160	42,160	42,160
General Counsel/Legal	-	-	-	-	-	-	-	-	-
DOAH	-	-	-	-	-	-	-	-	-
Interest om Temporary Investments	11,252	-	-	-	-	-	-	-	-
Total Expenses	485,028	1,155,740	323,593	1,044,537	285,043	966,000	280,649	966,792	281,449
Excess (Deficiency) of Revenues									
Over (Under) Expenses	(261,298)	995,452	(48,630)	936,718	(54,900)	1,035,925	(45,760)	1,045,035	(36,566)
TRANSFERS									
Transfers (to)/from Administrative Trust Fund									
Transfer Excess Cash To General Revenue									
Transfer In From Real Estate Commission	2,200,000			(64,919)	(23,100)				
Total Transfers	2,200,000	-	-	(64,919)	(23,100)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	1,938,702	995,452	(48,630)	871,799	(78,000)	1,035,925	(45,760)	1,045,035	(36,566)
ACCOUNT BALANCE, Beginning of Period	(2,569,239)	(630,694)	364,758	316,128	1,187,927	1,109,927	2,145,853	2,100,093	3,145,128
Prior Period Adjustment									
-		<b>*</b> 0/1 750	<b>*</b> 04 ( 46 -	<b>*</b> 4 4 0 7 0 C 7	<b>* 1 1 0 0 0 0 0 0</b>	<b>*</b> • • • • • • • • • • • • • • • • • • •	<b>*</b> • • • • • • • • • • • • • • • • • • •	<b>*</b> • • • • • • • • • • • • • • • • • • •	+ 0 100 F ( )
ACCOUNT BALANCE, End of Period	\$ (630,694)	\$ 364,758	\$ 316,128	\$ 1,187,927	\$ 1,109,927	\$ 2,145,853	\$ 2,100,093	\$ 3,145,128	\$ 3,108,562

## STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION FLORIDA REAL ESTATE APPRAISAL BOARD UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual			Projected	ojected		
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES									
Unlicensed Activity Fees	\$ 2,310	\$ 38,840	\$ 2,495	\$ 37,540			\$ 2,250	\$ 38,240	
Investment Earnings	2,006	1,419	812	1,938	1,543	1,420	1,433	1,466	1,832
Total Revenues	4,316	40,259	3,307	39,478	3,793	1,420	3,683	39,706	4,082
EXPENSES									
Service Charge to General Revenue	173	3,291	291	3,129	278	114	295	3,177	327
General Counsel/Legal			345						
Refunds	10				35				
Investigations	36,016	15,373	8,450	1,850	-	-	-	-	-
Total Expenses	36,199	18,664	9,086	4,979	313	114	295	3,177	327
Excess (Deficiency) of Revenues									
Over (Under) Expenses	(31,883)	21,595	(5,779)	34,499	3,480	1,306	3,388	36,530	3,755
TRANSFERS									
Transfers (to)/from Administrative Trust Fund									
Transfer to Operating Account	-	-	-	-	-	-	-	-	-
Transfer Excess Cash To General Revenue									
Total Transfers	-	-	-	-	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	(31,883)	21,595	(5,779)	34,499	3,480	1,306	3,388	36,530	3,755
ACCOUNT BALANCE, Beginning of Period	120,178	88,156	109,751	103,972	138,471	141,951	143,257	146,645	183,175
Adjustmnet to decrease Beginning Account Balance									
ACCOUNT DALANCE Find of Davied	¢ 00.45/	¢ 100 751	¢ 100.070	¢ 100 471	¢ 141 051	¢ 140.057	ф 14774 <b>г</b>	¢ 100 175	¢ 107 000
ACCOUNT BALANCE, End of Period	\$ 88,156	\$ 109,751	\$ 103,972	\$ 138,471	\$ 141,951	\$ 143,257	\$ 146,645	\$ 183,175	\$ 186,930

#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION FLORIDA REAL ESTATE COMMISSION OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30	JUNE 30
DEVENUES	2012	2013	2014	2015	2016	2017	2018	2019	2020
REVENUES Fees and Charges	\$ 828,487 \$	991,366 \$	1,233,033 \$	1,311,911 \$	1,261,127 \$	1,260,526 \$	1,260,526 \$	1,260,526 \$	1,260,526
Licenses	⇒ 828,487 ⇒ 13,845,968	14,009,584	15,339,689	12,710,971	13,389,141	12,970,865	13,410,650	12,789,866	13,410,650
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	13,845,968	14,009,584	15,339,689	12,710,971	13,389,141	12,970,865	13,410,650	12,789,866	13,410,650
Fines	(22,181)	73,468	56,790	57,715	2,124	-	-	-	-
Investment Earnings	53,950	67,636	66,656	88,007	87,327	105,797	107,147	118,095	117,822
Refunds	46,373	3,022	288	54	652				
Administrative Refund	-	-	-			-	-	-	-
Other Revenues	988	129,416	190,429	131,862	174,470				
Total Revenues	14,753,585	15,274,492	16,886,885	14,300,520	14,914,841	14,337,188	14,778,323	14,168,487	14,788,998
EXPENSES									
Division Office									
Division Administrative Office	1,290,135	1,380,424	1,598,684	1,668,596	1,571,677	1,571,677	1,571,677	1,571,677	1,571,677
Division Legal Office	1,219,388	1,089,814	1,284,897	1,247,498	1,166,464	1,166,464	1,166,464	1,166,464	1,166,464
Service Charge to General Revenue	1,116,953	1,241,136	1,349,841	1,136,220	1,196,702	1,146,975	1,182,266	1,133,479	1,183,120
FBI Assessment/Fingerprint	-	-	-	-	-	-	-	-	-
Investigations	2,320,117	2,330,206	2,471,761	2,499,095	2,599,015	2,599,015	2,599,015	2,599,015	2,599,015
Refunds	318,955	129,007	102,600	173,007	165,591	74,080			
Attorney General's Office	124,709	108,945	74,547	96,761	82,082	82,082	82,082	82,082	82,082
Service Operations	1 007 000	1 000 104	2 400 025	0 007 71/	2 205 (10	2 205 (10	2 205 (10	2 205 (10	2 205 (10
Central Intake/Licensure Call Center	1,807,399 942,096	1,933,194 1,035,377	2,490,835 1,137,234	2,387,716 1,137,872	2,395,619 1,182,170	2,395,619 1,182,170	2,395,619 1,182,170	2,395,619 1,182,170	2,395,619 1,182,170
Revenue Bank Charges	169,095	183,523	204,904	168,214	213,454	213,454	213,454	213,454	213,454
Testing and Continuing Education	569,781	551,553	654,228	729,659	786,113	786,113	786,113	786,113	786,113
Department Administrative Costs	307,701	551,555	004,220	127,007	700,110	700,113	700,110	700,110	700,110
Administration	859,433	723,612	918,969	789,660	777,492	777,492	777,492	777,492	777,492
Information Technology	1,361,944	1,801,549	1,318,643	1,544,672	1,686,519	1,686,519	1,686,519	1,686,519	1,686,519
General Counsel/Legal	530,742	443,647	596,683	746,406	588,050	588,050	588,050	588,050	588,050
Total Expenses	12,630,747	12,951,987	14,203,826	14,325,376	14,410,949	14,269,711	14,230,921	14,182,135	14,231,775
Excess (Deficiency) of Revenues									
Over (Under) Expenses	2,122,838	2,322,505	2,683,059	(24,856)	503,892	67,478	547,401	(13,648)	557,222
TRANSFERS									
Transfers (to)/from Administrative Trust Fund									
Transfer to Real Estate Recovery Fund		(1,000,000)			(400,000)				
Transfer to Education Enodwment					(2,516)				
Transfer To General Revenue	(1,443,621)	(114,918)	(131,333)	(304,772)	(129,700)				
Total Transfers	(1,443,621)	(1,114,918)	(131,333)	(304,772)	(532,216)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	679,217	1,207,587	2,551,726	(329,628)	(28,324)	67,478	547,401	(13,648)	557,222
ACCOUNT BALANCE, Beginning of Period	1,209,287	1,888,504	3,096,091	5,647,817	5,318,189	5,289,865	5,357,343	5,904,744	5,891,097
Prior Period Adjustment									
ACCOUNT BALANCE, End of Period	\$ 1,888,504 \$	3,096,091 \$	5,647,817 \$	5,318,189 \$	5,289,865 \$	5,357,343 \$	5,904,744 \$	5,891,097 \$	6,448,319
									0.0

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION FLORIDA REAL ESTATE COMMISSION UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual			Projected			
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES	2012	2010	2014	2010	2010	2017	2010	2017	2020
Unlicensed Activity Fees	\$ 822,028	\$ 833,759		\$ 948,370	\$ 1,001,433		\$ -	\$ 948,370	\$ 1,001,430
Investment Earnings	40,564	34,713	22,125	42,398	46,338	72,096	68,051	63,932	77,186
Total Revenues	862,592	868,472	947,439	990,768	1,047,771	72,096	68,051	1,012,302	1,078,616
EXPENSES									
Board Administrative	171,361	183,502	242,717	327,893	1,739	1,739	1,739	1,739	1,739
General Counsel/Legal	42,699	284,556	124,765	119,158	3,717	3,717	3,717	3,717	3,717
Refunds	25	5	-		600.00				
Service Charge to General Revenue	63,332	70,860	76,459	78,603	83,780	5,768	5,444	80,984	86,289
Unlicensed Activity			-	-	263,126	263,126	263,126	263,126	263,126
Total Expenses	277,417	538,923	443,941	525,654	352,962	274,350	274,026	349,566	354,871
Excess (Deficiency) of Revenues									
Over (Under) Expenses	585,175	329,549	503,498	465,114	694,809	(202,254)	(205,975)	662,735	723,745
TRANSFERS									
Transfers (to)/from Administrative Trust Fund									
Transfer To General Revenue-Special Session I									
Transfer To General Revenue	(592,502)	(60,908)	(69,850)	(160,383)	(74,600)				
Total Transfers	(592,502)	(60,908)	(69,850)	(160,383)	(74,600)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	(7,327)	268,641	433,648	304,731	620,209	(202,254)	(205,975)	662,735	723,745
ACCOUNT BALANCE, Beginning of Period	1,984,905	1,977,578	2,246,219	2,679,867	2,984,598	3,604,807	3,402,553	3,196,578	3,859,314
Prior Period Adjustment									
ACCOUNT BALANCE, End of Period	\$ 1 977 578	\$ 2 246 219	\$ 2679867	\$ 2 984 598	\$ 3 604 807	\$ 3 402 553	\$ 3,196,578	\$ 3 859 314	\$ 4 583 058

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION FLORIDA REAL ESTATE COMMISSION EDUCATION AND RESEARCH FOUNDATION ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES Investment Earnings Miscellaneous Total Revenues	\$ 68,330 68,330	\$ 51,881 51,881	\$ 26,358 26,358	\$ 44,220 44,220	\$ 40,182 2,500 42,682	\$ 60,000	\$ 60,104 60,104	\$ 60,210 60,210	
EXPENSES Unlicensed Activity Service Charge to General Revenue Scholarships	5,466 55,000	4,173	2,961 150,000	2,630 148,593	3,221 149,514	4,800 50,000	4,808 50,000	4,817 50,000	4,825 50,000
Total Expenses Excess (Deficiency) of Revenues Over (Under) Expenses	60,466 7,864	4,173 47,708	152,961 (126,603)	151,223 (107,003)	152,735 (110,053)	54,800 5,200	54,808 5,296	54,817 5,393	54,825 5,492
<b>TRANSFERS</b> Transfers (to)/from Administrative Trust Fund Transfer To General Revenue-Special Session I Transfer From FREC Total Transfers					2,516 2,516			<u> </u>	
CHANGE IN ACCOUNT BALANCE	7,864	47,708	(126,603)	(107,003)	(107,537)	5,200	5,296	5,393	5,492
ACCOUNT BALANCE, Beginning of Period	3,285,571	3,293,435	3,341,143	3,214,540	3,107,537	3,000,000	3,005,200	3,010,496	3,015,889
Restricted	3,000,000	3,000,000	3,000,000	3,000,000	3,000,000	3,000,000	3,000,000	3,000,000	3,000,000
Prior Period Adjustment ACCOUNT BALANCE, End of Period	<u> </u>	\$ 341,143	\$ 214,540	\$ 107,537	\$ 0	\$ 5,200	\$ 10,496	\$ 15,889	\$ 21,381

### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION FLORIDA REAL ESTATE COMMISSION FLORIDA REAL ESTATE RECOVERY FUND ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

					Actual							Proj	ected	
	_	JUNE 30 2012	JUNE 30 2013		JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	J	JUNE 30 2017	J	UNE 30 2018	JUNE 30 2019		JUNE 30 2020
REVENUES Licenses		\$ -	\$-	\$	-	\$ - \$	-	\$	-	\$	-	\$	_	\$-
Fines Investment Earnings Refunds Other Revenues		\$       27,030 10,424	\$ 87,14 6,07		111,828 8,331	\$ (9,309) \$ 13,053	143,642 5,187	\$	75,000 12,659	\$	75,000 10,000		75,000 10,000	\$       75,000 10,000
Total Revenues	_	37,454	93,21	3	120,159	3,744	148,829		87,659		85,000		85,000	85,000
EXPENSES Service Charge					_	-	-		-		-		-	_
Claims Total Expenses	=		367,526 367,526		63,000 63,000	754,822 754,822	513,889 513,889		220,597 220,597		85,000 85,000		85,000 85,000	85,000 85,000
Excess (Deficiency) of Revenues Over (Under) Expenses		(305,066)	(274,30	3)	57,159	(751,078)	(365,060)		(132,938)		(0)		(0)	(0)
<b>TRANSFERS</b> Transfer from Real Estate Commission Transfer To General Revenue-Special Session I Transfer To Education Foundation			1,000,000	C			400,000							
Total Transfers	_	-	1,000,00	C	-	-	400,000		-		-		_	-
CHANGE IN ACCOUNT BALANCE	_	(305,066)	725,69	2	57,159	(751,078)	34,940		(132,938)		(0)		(0)	(0)
ACCOUNT BALANCE, Beginning of Period		871,291	566,22	5	1,291,917	1,349,076	597,998		632,938		500,000	5	00,000	500,000
Prior Period Adjustments														
ACCOUNT BALANCE, End of Period	_	\$ 566,225	\$ 1,291,91	7 \$	1,349,076	\$ 597,998 \$	632,938	\$	500,000	\$	500,000	\$5	00,000	\$ 500,000

#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION TALENT AGENTS OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

ACCOUNT BALANCE, End of Period

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES									
Fees and Charges	\$ 18,250	\$ 13,120	\$ 13,305			\$ 13,530			
Licenses	131,851	19,644	155,673	26,457	121,025	29,450	121,000	29,450	121,000
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	131,851	19,644	155,673	26,457	121,025	29,450	121,000	29,450	121,000
Fines	4,547	341	968	1,123	232	232	232	232	232
Refunds	3,128	905	1,591	505	2,897	-	-	-	-
One Time Assessment Other Revenues	- 10	-	-	-	-	-	-	-	-
Other Revenues	10	-	-	-	-	-	-	-	-
Total Revenues	157,786	34,010	171,537	47,270	137,684	43,212	134,787	43,237	134,762
EXPENSES									
Board Administrative Office	22.400	20 452	22 425	10 1/0					
Board Administrative Office	32,129	30,453	32,425	18,162	54,605	54,605	54,605	54,605	54,605
Refunds	2,553	5,860	2,075	725	2,085	2 457	10 702	2 450	10 701
Service Charge to General Revenue	11,856	1,365	8,782	2,880	10,072	3,457	10,783	3,459	10,781
Professional Regulation Division Investigations	21,582	26,391	30,073	21,050	5,887	5,887	5,887	5,887	5,887
Testing and Continuing Education	3,549	20,391	30,073	21,050	5,667	5,667	5,667	5,667	5,667
Service Operations	5,549								
Central Intake/Licensure	10,389	3,443	5,616	3,599	6,976	6,976	6,976	6,976	6,976
Call Center	8,827	6,259	11,096	8,055	10,089	10,089	10,089	10,089	10,089
Revenue Bank Charges	778	125	1,049	144	1,090	144	1,090	144	1,090
Department Administrative Costs			.,		.,		.,		.,
Administration	14,927	5,426	9,967	5,433	8,086	8,086	8,086	8,086	8,086
Information Technology	4,625	3,991	8,792	3,298	5,544	5,544	5,544	5,544	5,544
General Counsel/Legal	2,161	10,631	12,669	14,212	4,761	4,761	4,761	4,761	4,761
DOAH	-	-	-	-	-	-	-	-	-
Consumer Complaints	-	-	-	-	-	-	-	-	-
Interest on Temporary Advancement	15,076	11,578	6,354	11,851	9,910	10,108	10,310	10,517	10,727
Total Expenses	128,452	105,522	128,898	89,409	119,105	109,657	118,131	110,068	118,546
Excess (Deficiency) of Revenues									
Over (Under) Expenses	29,334	(71,513)	42,639	(42,139)	18,579	(66,445)	16,656	(66,831)	16,216
TRANSFERS									
Transfers (to)/from Administrative Trust Fund									
Transfers to Working Capital Trust Fund									
Total Transfers	-	-	-	-	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	29,334	(71,513)	42,639	(42,139)	18,579	(66,445)	16,656	(66,831)	16,216
ACCOUNT BALANCE, Beginning of Period	(658,989)	(629,655)	(701,167)	(658,528)	(700,667)	(682,088)	(748,533)	(731,878)	(798,708)
Prior Period Adjustments									
	t ((00 (55)	+ (TO 1 1 (T))	* ((=0,=0.0)	+ (TAGA ((T))	+ ((ac ccc)	* (7.40.500)	+ (704 070)	* (700 700)	+ (TOO (OO)

\$ (629,655) \$ (701,167) \$ (658,528) \$ (700,667) \$ (682,088) \$ (748,533) \$ (731,878) \$ (798,708) \$ (782,492)

## STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION **TALENT AGENTS** UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES Unlicensed Activity Fees Investment Earnings Unlicensed Citation	\$ 1,720 100	-	\$ 1,830 -	\$ 325 -	\$ 1,315 -	\$ 320 -	\$ 1,515 -	\$ 320 -	\$    1,515 -
Total Revenues	1,820	225	1,830	325	1,315	320	1,515	320	1,515
EXPENSES Investigations Service Charge to General Revenue Interest Assessment	140 257	5,384 - 293	3,998 240	1,063	27 956	26	121	26	121
General Counsel/Legal Unlicenses Activity	2,728 4,704	2,251	4,958	17,955 15,742	7,878	2,055	2,055	2,055	2,055
Total Expenses	7,829	7,928	9,196	34,760	8,861	2,081	2,176	2,081	2,176
CHANGE IN ACCOUNT BALANCE	(6,009)	(7,703)	(7,366)	(34,435)	(7,546)	(1,761)	(661)	(1,761)	(661)
ACCOUNT BALANCE, Beginning of Period	(7,350)	(13,359)	(21,063)	(28,429)	(62,864)	(70,410)	(72,170)	(72,831)	(74,592)
Prior Period Adjustments									
ACCOUNT BALANCE, End of Period	<u>\$ (13,359)</u>	\$ (21,063)	\$ (28,429)	\$ (62,864)	\$ (70,410)	\$ (72,170)	\$ (72,831)	\$ (74,592)	\$ (75,253)

#### STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BOARD OF VETERINARY MEDICINE OPERATING ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES									
Fees and Charges	\$ 331,118	\$ 279,833	\$ 348,423	\$ 314,495	\$ 333,412		\$ 333,410	\$ 305,988	\$ 333,410
Licenses	1,494,985	111,480	1,946,892	103,960	2,062,575	93,760	2,062,180	93,760	2,062,180
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	1,494,985	111,480	1,946,892	104,143	2,062,575	93,760	2,062,180	93,760	2,062,180
Fines	110,352	75,159	68,383	94,676	92,990	-	-	-	-
Investment Earnings	5,270	3,045	4,729	1,157	2,639	8,067	-	7,447	-
Refunds	2,366	11,939	15,327	17,823	26,497	17,823	17,823	17,823	17,823
Interest on Temporary Advancement	-	-	-	-	-	-	-	-	-
Other Revenues	128	-	-	-	-	-	-	-	-
Total Revenues	1,944,219	481,456	2,383,754	532,294	2,518,113	425,638	2,413,413	425,018	2,413,413
EXPENSES									
Board Office									_
Board Administrative Office	186,689	162,553	194,125	228,739	243,349	243,349	243,349	243,349	243,349
Refunds	23,840	19,118	5,778	19,617	14,856	14,856	14,856	14,856	14,856
Service Charge to General Revenue	146,060	38,396	187,871	44,331	200,559	32,625	191,647	32,576	191,647
Professional Regulation Division									
Inspections	135,648	52,395	125,025	96,152	105,074	105,074	105,074	105,074	105,074
Investigations	250,289	276,037	266,842	159,907	271,308	271,308	271,308	271,308	271,308
Attorney General's Office	44,187	51,737	42,063	42,158	21,531	21,531	21,531	21,531	21,531
Service Operations	107.005	100 (04	100 (51	100 507	171 000	171 000	171 000	171 000	171 000
Central Intake/Licensure	197,825	192,604	198,651	199,537	171,289	171,289	171,289	171,289	171,289
Call Center	50,084	45,001	63,793	48,379	65,343	48,379	65,343	48,379	65,343
Revenue Bank Charges Testing and Continuing Education	15,555 89,294	5,037 94,995	20,600 83,605	3,758 55,099	23,616 35,161	3,758 35,161	23,616 35,161	3,758	23,616 35,161
Department Administrative Costs	09,294	94,993	63,005	55,099	35,101	33,101	35,101	35,161	35,101
Administration	121,020	87,376	101,448	62,641	82,055	82,055	82,055	82,055	82,055
Information Technology	71,156	65,370	79,231	49,404	70,107	70,107	70,107	70,107	70,107
General Counsel/Legal	138,805	211,555	305,262	218,971	253,103	253,103	253,103	253,103	253,103
DOAH	8,889	-	505,202	210,771	233,103	233,103	200,100	-	233,103
Total Expenses	1,479,341	1,302,174	1,674,294	1,228,693	1,557,352	1,352,595	1,548,440	1,352,546	1,548,440
Excess (Deficiency) of Revenues Over (Under) Expenses	464,878	(820,718)	709,460	(696,400)	960,761	(926,958)	864,973	(927,528)	864,973
TRANSFERS									
Transfers (to)/from Administrative Trust Fund									
Transfer To General Revenue-GAA									
Total Transfers		-	-	-	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	464,878	(820,718)	709,460	(696,400)	960,761	(926,958)	864,973	(927,528)	864,973
ACCOUNT BALANCE, Beginning of Period	188,689	653,567	(167,146)	542,314	(154,085)	806,676	(120,282)	744,691	(182,837)
Adjustment to decrease Beginning Account Balance									
· · · · · · · · · · · · · · · · · · ·									

ACCOUNT BALANCE, End of Period

\$ 653,567 **\$ (167,146)** \$ 542,314 **\$ (154,085)** \$ 806,676 **\$ (120,282)** \$ 744,691 **\$ (182,837)** \$ 682,136

## STATE OF FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION BOARD OF VETERINARY MEDICINE UNLICENSED ACTIVITY ACCOUNT ACTUAL AND PROJECTED REVENUES, EXPENSES AND CHANGES IN ACCOUNT BALANCE FISCAL YEARS ENDING JUNE 30, 2012 THROUGH JUNE 30, 2021

			Actual					Projected	
	JUNE 30 2012	JUNE 30 2013	JUNE 30 2014	JUNE 30 2015	JUNE 30 2016	JUNE 30 2017	JUNE 30 2018	JUNE 30 2019	JUNE 30 2020
REVENUES Unlicensed Activity Fees Fines Investment Earnings Total Revenues	\$ 36,190 1,000 3,580 40,770			\$ 3,735 2,941 6,676	\$ 41,225 500 2,862 44,587	\$ 3,735 500 2,345 6,580	\$ 41,375 500 2,227 44,102	\$ 3,735 500 2,452 6,687	\$ 41,375 500 2,335 44,210
EXPENSES Investigations General Counsel/Legal Service Charge to General Revenue Refunds Total Expenses	8,709 3,548 2,881 15,138	9,396 6,293 473 - 16,162	11,083 1,277 3,538 10 15,908	16,732 554 474 - 17,760	10,781 3,576 10 14,367	9,396 8,545 474 10 18,425	9,396 8,545 3,576 10 21,527	9,396 8,545 474 10 18,425	9,396 8,545 3,576 10 21,527
<b>TRANSFERS</b> Transfers (to)/from Administrative Trust Fund Transfer To General Revenue-GAA Total Transfers		-	-	-	-	_	-	-	
CHANGE IN ACCOUNT BALANCE	25,632	(10,375)	27,622	(11,084)	30,220	(11,845)	22,574	(11,738)	22,683
ACCOUNT BALANCE, Beginning of Period	172,483	198,115	187,740	215,362	204,278	234,498	222,653	245,227	233,489
Prior Period Adjustment									
ACCOUNT BALANCE, End of Period	\$ 198,115	\$ 187,740	\$ 215,362	\$ 204,278	\$ 234,498	\$ 222,653	\$ 245,227	\$ 233,489	\$ 256,172





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# Probable Cause, Administrative Complaints and Discipline

Section 455.2285, Florida Statutes, also requires the Department's annual report to include the following:

- The number of complaints received and investigated pursuant to 455.2285 (2), Florida Statute;
- The number of findings of probable cause made pursuant to section 455.2285 (3), Florida Statute;
- The number of findings of no probable cause made pursuant to section 455.2285 (4), Florida Statute;
- The number of administrative complaints filed pursuant to section 455.2285 (5), Florida Statute;
- The disposition of all administrative complaints pursuant to section 455.2285 (6), Florida Statute; and,
- A description of disciplinary actions taken pursuant to section 455.2285 (7), Florida Statute.

**Table 3** includes data regarding findings of probable cause, findings of no probable cause, the number and disposition of administrative complaints and description of disciplinary action taken.



# **Department Efforts to Increase Disposition of Open Cases**

Section 455.2285 (8), Florida Statutes, requires the Department to provide a description of any effort by the Department, for any disciplinary cases under its jurisdiction, to reduce or otherwise close any investigation or disciplinary proceeding not before the Division of Administrative Hearings (DOAH) under Ch. 120, Florida Statutes or otherwise not completed within one year after the initial filing of a complaint under this Chapter pursuant to s. 455.2285 (8), Florida Statutes. Cases remain open for a variety of reasons, including continuing investigation, subsequent violations by the party in question and ongoing settlement negotiations. As cases progress, they are aggressively forwarded to DOAH for final hearing or settled upon agreement by the parties. Cases are not closed simply due to the length of time they have been at the Department.

The Department also works with the various boards to expeditiously resolve minor cases that do not involve consumer harm.

## **Status of Rule Development Providing for Disciplinary Guidelines**

Section 455.2285 (9), Florida Statutes, requires the Department to report the status of the development and implementation of rules providing for disciplinary guidelines pursuant to s. 455.2273, Florida Statutes. The Department is continually reviewing disciplinary guidelines, discussing proposed changes if necessary, and either entering into rulemaking or working with the boards to enter rulemaking, to make sure the disciplinary guidelines are utilized in the least restrictive manner while protecting the health, safety, and welfare of the public.

## **Recommendations for Administrative and Statutory Changes**

Section 455.2285 (10), Florida Statutes, requires the Department to provide recommendations for administrative and statutory changes necessary to facilitate efficient and cost-effective operation of the Department and the various boards. The Department continues to review its processes to determine where it can improve customer service and reduce regulatory barriers. The Department will continue to explore administrative and statutory changes that improve our services.



#### **COMPLAINT STATISTICS FISCAL YEAR 2015-2016**

	Accountancy	Asbestos	Athlete Agents	Auctioneers	Barbers	Boxing Commission	Building Code Admin. and Inspectors	Community Assn. Mgrs.	Construction Industry	Cosmetology	Electrical Contractors	Employee Leasing	Geologists	Harbor Pilot	Home Inspectors	Landscape Arch.	Mold-Related Services	Real Estate Commission	Real Estate Appraisers	Talent Agents	Veterinary Medicine	Totals
Complaints Received	718	2	0	110	551	57	34	875	5888	1741	1087	138	0	17	107	7	67	3567	203	33	451	15,653
Legally Sufficient	638	1	0	70	392	29	16	460	4012	1224	847	106	0	17	68	4	50	1243	155	20	334	9,686
Probable Cause	156	0	0	35	80	10	8	36	2244	145	733	5	0	1	5	1	31	420	32	13	23	3,978
No Probable Cause	264	1	0	38	228	14	18	323	2613	831	572	40	0	1	32	4	27	2758	65	17	165	8,011
Administrative Complaints Filed	123	0	0	32	86	8	5	26	889	141	190	2	0	1	2	0	6	277	30	0	13	1,831
Final Orders	77	0	0	9	92	2	3	26	733	156	123	35	0	1	3	0	8	248	49	4	31	1,600

• Complaints Received refers to the total number of complaints actually received and entered into the Department's single licensing computer system during the reporting period.

• Legally Sufficient refers to the total number of complaints reviewed by the Division that met the standard of legal sufficiency established in section 455.225 (1), Florida Statutes.

• Findings of Probable Cause refers to the total number of cases that have been presented either to a probable cause panel, or the Department when there is no board or the finding of probable cause has been delegated to the Department by the Board during the reporting period and probable cause has been found. Probable cause means that there is some evidence considered by the panel, or the Department, that would reasonably indicate that a violation by Respondent of the practice act or rules occurred. This includes the issuance of Notices to Cease and Desist and Filed Citations.

• Findings of No Probable Cause refers to the total number of cases that were presented either to a probable cause panel of the Board, or the Department when there is no board or the finding of probable cause has been delegated to the Department by the Board, during the reporting period and probable cause has not been found.

• Number of Administrative Complaints Filed refers to the total number of administrative complaints filed during the reporting period. An administrative complaint is the charging document that details for the Respondent the violations of statute and/or rule upon which probable cause was found.

• Final Orders refers to the disposition of a case where probable cause is found and disciplinary action has been taken.

\* These statistics may not be all inclusive of the reporting period and may include information from previous quarters.



# **Key Contacts**

The Honorable Rick Scott, Governor of Florida Ken Lawson, Secretary of the Department of Business and Professional Regulation Tim Vaccaro, Deputy Secretary of Professional Regulation Veloria Kelly, Director of Certified Public Accounting G.W. Harrell, Director of Professions Juana Watkins, Director of Real Estate Jerry Wilson, Director of Regulation Jason Maine, General Counsel David Mica, Director of Legislative Affairs Stephen Lawson, Director of Communications

For more information, contact the Office of Legislative Affairs at (850) 487-4827