

Florida Commission for the

2014



ANNUAL PERFORMANCE  
REPORT

*January 1, 2015*

**Transportation  
Disadvantaged**

*Ensuring Coordination . . .  
Enhancing Access*





**OUR MISSION:**

To ensure the coordination of transportation service that enhances access to employment, health care, education, and other life-sustaining activities for older adults, persons with disabilities, people with low incomes and at-risk children who are dependent on others for transportation.





**Prepared by:**  
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**Transportation  
Disadvantaged**

Rick Scott  
Governor

David Darm  
Chairperson

Mike Willingham  
Vice Chairperson

Steven Holmes  
Executive Director

January 1, 2015

Honorable Rick Scott  
Governor, State of Florida  
The Capitol  
Tallahassee, FL 32399-0001

Honorable Andy Gardiner  
President, Florida Senate  
Suite 409, Capitol  
Tallahassee, FL 32399-1100

Honorable Steve Crisafulli  
Speaker, Florida House of Representatives  
Suite 420, Capitol  
Tallahassee, FL 32399-1300

Dear Governor, Mr. President and Mr. Speaker:

The Florida Commission for the Transportation Disadvantaged is pleased to submit the *2014 Annual Performance Report*, pursuant to Section 427.013(13), Florida Statutes.

As you know, transportation plays a critical role in providing access to employment, health care, education, and other life-sustaining activities for many Floridians who are older adults, persons with disabilities, or individuals with low incomes.

During Fiscal Year 2013-2014, almost 600,000 Floridians used the Coordinated Transportation System to be productive citizens and actively participate in their local communities.

Highlights of the *2014 Annual Performance Report* include:

- Florida's Coordinated Transportation System reported revenues of \$325 million, which generated over 29.2 million trips for 600,000 people at an average cost of \$10.70 per trip.
- The Coordinated Transportation System reduced its expenses from \$413 million in FY 2012-2013 to \$313 million in Fiscal Year 2013-2014.
- The largest contributors of revenue to the Coordinated System were local governments. Local governments contributed \$148 million, which is 45 percent of all revenues in the Coordinated System.

During Fiscal Year 2013-2014, the Commission partnered with the Agency for Health Care Administration, the Transportation Disadvantaged community and Managed Care Organizations to begin transitioning Non-Emergency Medicaid Transportation from the Coordinated Transportation System to Managed Care Organizations.

The Coordinated Transportation System is a manifestation of the hard work and support of elected and appointed officials, transportation professionals, and local partners who dedicate themselves to serve those who are unable to serve themselves.

The Commission will continue to partner with community transportation coordinators, other local entities, state human service agencies and advocacy groups to enhance access to employment, health care, education, and other life-sustaining activities for older adults, persons with disabilities, or individuals with low incomes while increasing the efficiency and cost-effectiveness of the Coordinated Transportation System.

We look forward to working with each of you to improve the Coordinated Transportation System that is a lifeline for so many of Florida's most vulnerable persons.

Sincerely,

David Darm  
Chairperson

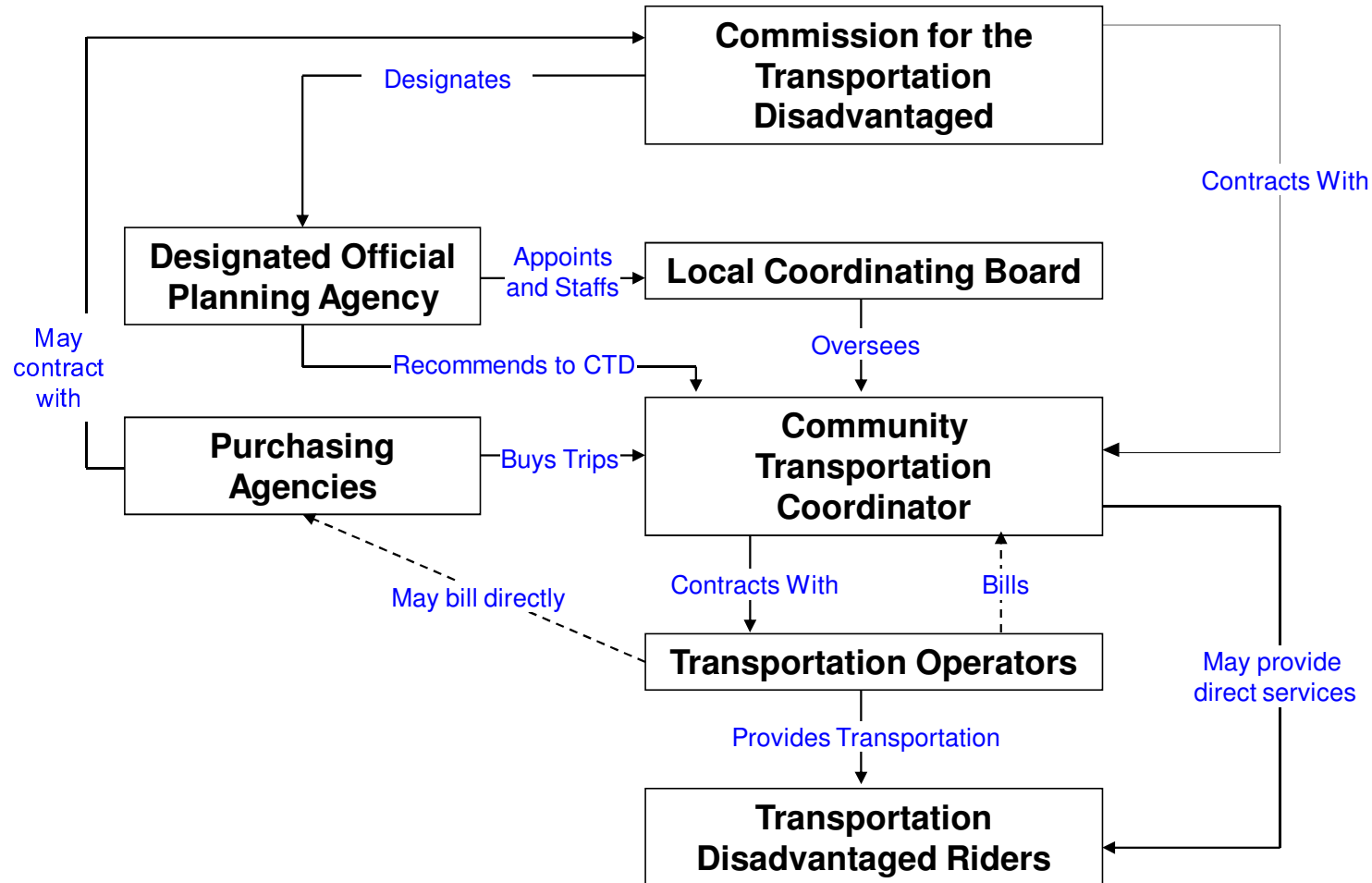
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# Coordinated Transportation System Organization



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## Executive Summary

Transportation plays a critical role in providing access to employment, health care, education, and other life-sustaining activities for many Floridians who are older adults, persons with disabilities, people with low incomes, or at-risk children.

The Commission for the Transportation Disadvantaged ensures the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons.

### Ridership

The 2013 Annual Performance Report states the Coordinated Transportation System provided 49.6 million trips. This year's report states the System provided 29.2 million trips. The difference in the number of trips between the two reports is largely due to a change in methodology for allocating trips for monthly and weekly bus passes.

Since the beginning of the Transportation Disadvantaged Program the Commission has allocated forty trips for a monthly bus pass and ten trips for a weekly bus pass. These numbers were based on the assumption that people receiving bus passes were using them to travel to and from a job daily. Over time this assumption proved false resulting in Community Transportation Coordinators with large fixed route systems receiving a significant share of the Transportation Disadvantaged funds. While some people do use bus passes for employment nowadays, most people use them for Medicaid appointments and other life-sustaining trips. Therefore, the Commission reviewed the data and modified the allocation to ensure Transportation Disadvantaged funds were distributed as equitably as possible across all Community Transportation Coordinators no matter what type of system they operated.

New smart card systems are coming online that will record the actual number of trips a person uses with a bus pass. When a Community Transportation Coordinator with a fixed route system implements a smart card system then the Commission will use the recorded number of trips in Annual Performance Reports. Until that time, the Commission will allocate twelve trips for a monthly bus pass and three trips for a weekly bus pass.

If the Commission used the methodology for the 2014 Annual Performance Report as used in previous Annual Performance Reports then the Coordinated Transportation would have provided 48.6 million trips in Fiscal Year 2013-14.

### Revenues and Expenditures

In Fiscal Year 2013-2014, the Coordinated System had revenues of \$324.9 million, which is a decrease of \$69.2 million, or approximately seventeen percent. Local Government is the largest contributor of revenues to the Coordinated Transportation System with revenues reaching \$147.8 million, which is 45 percent of all revenues.

In Fiscal Year 2013-2014, expenses were \$312.8 million, which is a decrease of \$99.9 million, or about twenty percent. Labor and Fringe Benefits, and Materials and Supplies decreased \$19.6 and \$22.6 million, respectively. Labor and Fringe Benefit costs accounted for over 42 percent of all expenses.

### Trips by Type of Service

Almost 18 million trips, which is 60 percent of all trips taken by older adults, persons with disabilities, people with low incomes and at-risk children within the Coordinated System, were on fixed route or deviated-fixed route systems.

Many fixed route and deviated-fixed route systems use funds from the Coordinated System to subsidize the purchase of bus passes through various programs offered by transit authorities. Bus passes are the most cost effective means of providing transportation for people who are in proximity to a fixed route and are able to ride a bus.

The remaining 40 percent of trips were provided by paratransit services at an average cost of \$24.02 per trip. Paratransit services are the most expensive means of transportation for people served by the Coordinated System. Paratransit services are the predominant service in Florida's rural areas.

## **Purchasers of Trips**

The largest purchasers of trips from the Coordinating Transportation System were Local Non-Government and the Commission. These organizations purchased 60 percent of all trips within the System. The Commission purchased about 6.5 million trips with funds from the Transportation Disadvantaged Trust Fund, which is a decrease of 1.6. The Coordinated Transportation System is a manifestation of the hard work and support of elected and appointed officials, transportation professionals, and local partners who dedicate themselves to serve those who are unable to serve themselves.



## **Introduction**

The 2014 Annual Performance Report for the Florida Commission for the Transportation Disadvantaged is published to meet the statutory requirements outlined in Section 427.013(12), Florida Statutes, and covers the time period of July 1, 2013 - June 30, 2014.

This report provides an overview of the program and a summary of performance trends statewide. This information is compiled from each system's Annual Operating Report, thereby providing the Governor, Legislature, Commission, Community Transportation Coordinators, planning agencies, Local Coordinating Boards, State Human Service agencies, advocacy groups and others information about coordinated transportation services.

## **Mission**

To ensure the coordination of transportation services that enhance access to employment, health care, education, and other life-sustaining activities for older adults, persons with disabilities, people with low incomes and at risk children who are dependent upon others for transportation.

## **Purpose of the Commission**

The Florida Legislature created the Commission for the Transportation Disadvantaged (Commission) in 1989 to coordinate the transportation services provided to the transportation disadvantaged.

The goal of this coordination is to ensure the cost-effective provision of transportation by qualified community transportation coordinators or transportation operators for the transportation disadvantaged.

The authority of the Commission derives from Chapter 427, Florida Statutes, and Chapter 41-2, Florida Administrative Code. The Commission also administers the Transportation Disadvantaged Trust Fund (TDTF), which provides for carrying out the statutory responsibilities of the Commission.

The Commission is an independent agency located within the Department of Transportation for administrative and fiscal purposes. Otherwise, the Commission operates independently, with rule making and budget authority. The Commission employs staff in Tallahassee to administer and monitor the statutory requirements for the program.

## **Floridians Being Served**

Florida's transportation disadvantaged are defined in Section 427.011(1), F.S., as those persons who because of physical or mental disability, income status, or age, are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities, or children who are handicapped or high-risk as defined in s. 411.202, F.S

# Commission Membership

According to Section 427.012(1), F.S., the Commission shall consist of seven (7) voting members all appointed by the Governor, including five (5) Business Community Members; two (2) members who have a disability and use the Transportation Disadvantaged System. One of these members must be over 65 years of age. In addition, the Secretary of Transportation, the Secretary of Children and Families, the Secretary of Elderly Affairs, the Executive Director of the Department of Economic Opportunity, the Executive Director of the Department of Veterans' Affairs, the Secretary of the Agency for Health Care Administration, the Director of the Agency for Persons with Disabilities, and a county manager or administrator who is appointed by the Governor, or a senior management level of each, shall serve as ex officio non-voting advisors to the Commission. The current members of the Commission are shown in the following table:



Commissioners Grey, Darm and Hart

<b>Commissioners Voting Members</b>	<b>Representing:</b>
<b>Chairman</b> David Darm	Users with a Disability
<b>Vice-Chairman</b> Mike Willingham	The Business Community
Dane Grey	The Business Community
Marion Hart	The Business Community
Michael Horan	The Business Community
Charlotte Temple	The Business Community
Bryan Vaughan	Users with a Disability
<b>Ex Officio Members</b>	<b>Representing:</b>
Jim Boxold, Secretary Ed Coven, Designee	Dept. of Transportation
Jesse Panuccio, Executive Director Holly Carson, Designee	Department of Economic Opportunity
Mike Carroll, Secretary Diane Harris, Designee	Department of Children and Families
Elizabeth Dudek, Secretary Beth Kidder, Designee	Agency for Health Care Administration
Barbara Palmer, Director Kent Carroll, Designee	Agency for Persons with Disabilities
Samuel P. Verghese, Secretary Buddy Cloud, Designee	Department of Elder Affairs
Mike Prendergast, Executive Director Dennis Latta, Designee	Department of Veterans' Affairs
** VACANT **	County Manager or Administrator

## Program Organization

The Commission is the state-level policy board responsible for the oversight of the implementation of coordinated transportation disadvantaged services.

To assist with program implementation, the Commission contracts with a Community Transportation Coordinator (CTC) and planning agency in each county.

The local CTC is responsible for the actual arrangement and/or delivery of transportation services for transportation disadvantaged persons. The CTC, through a competitive procurement process, may contract with local transportation operators to provide transportation for transportation disadvantaged persons. During Fiscal Year 2013-2014, 387 qualified transportation operators carried out the provision of services.

The Local Coordinating Board (LCB), appointed and staffed by the planning agency, oversees and annually evaluates the CTC, which the Commission approves. Local Coordinating Boards also provide assistance to the CTCs by identifying local service needs and providing information, advice and direction to CTCs on the coordination of services. Each Local Coordinating Board is an advisory body to the CTC in its service area.

Membership of each Local Coordinating Board includes the Chairperson of the Board, who is an elected official; representatives from the Departments of Transportation, Children and Families, Education, Elder Affairs, and Agency for Health Care Administration; a person over sixty representing the elderly; a person with a disability representing persons with disabilities; two (2) citizen advocate representatives (one who must be a user of the system); a

representative of the local public education system; a person who is recognized by the Florida Department of Veterans' Affairs, (representing the veterans of the county); a person who is recognized by the Florida Association for Community Action representing the economically disadvantaged; a representative of the local private for profit transportation industry; a representative for children at risk; a person representing the Regional Workforce Board; a representative of the local medical community; and where available, a representative of a local public transit system.

## Non-Emergency Medicaid Transportation

There are tens of thousands of people statewide who depend upon their Medicaid coverage to provide transportation to and from essential medical services. Non-Emergency Medicaid Transportation (NEMT) services ensure access to medical care for those people who are either unable to drive, cannot afford to own or maintain a vehicle and do not have access to affordable transportation. Non-Emergency Medicaid Transportation services are particularly crucial in rural areas where distances to medical providers are often greater than in urban areas and where public transit alternatives are frequently non-existent. Medicaid funding is critical to Transportation providers who ensure Medicaid recipients have access to non-emergency health care.

In Florida, the Agency for Health Care Administration (AHCA) administers the state's Medicaid program which consists of both mandated and optional programs to carry out its mission. Transportation is a federally mandated service. This service is designed to be purchased through Florida's coordinated transportation system (Chapter 427, F.S.) in an effort to obtain maximum efficiencies and ensure the safety and well-being of riders.

The Commission has been providing transportation for AHCA under a fixed fee basis since 2004. The current multi-year contract between AHCA and the Commission was executed in December, 2008. Each month, the Commission receives a fixed amount of funding to provide all Non-Emergency Medicaid Transportation services to eligible Medicaid beneficiaries.

The Commission contracts with Community Transportation Coordinators (CTCs) to administer the Transportation Disadvantaged Trust Fund and the Non-Emergency Medicaid Transportation Program in their service areas. There are twelve (12) counties where the designated Community Transportation Coordinator has declined to participate in the Non-Emergency Medicaid Transportation Program. These areas include: Brevard, Broward, Collier, Duval, Hillsborough, Manatee, Miami-Dade, Palm Beach, Pinellas, St. Lucie, Sarasota and Volusia, therefore the data from these counties are not included in this Annual Performance Report. These areas are operated by Subcontracted Transportation Providers (STPs) who were procured through a Request for Proposal (RFP) process.

Commission Staff establishes guidelines and procedures for program implementation; provides technical assistance regarding program requirements; collects and analyzes operational data from Community Transportation Coordinators or Subcontracted Transportation Providers; and develops and submits statewide reports to AHCA. Staff also operates an Ombudsman program which provides assistance to Medicaid beneficiaries who request information regarding the

Medicaid transportation services or experience transportation problems.

The statewide allocation for transportation services in Fiscal Year 2013-2014 was \$61,051,033. During Fiscal Year 2013-2014, there were about 2.5 million Non-Emergency Medicaid Transportation trips provided to 64,021 Medicaid beneficiaries. The table below is a statewide summary of the Non-Emergency Medicaid Transportation Program highlights.

Non-Emergency Medicaid Transportation	FY 2012-13	FY 2013-14
• Funding	\$61,051,033	\$57,949,027
• Total Trips	2,815,811	2,584,919
• Bus Pass Trips	258,924	171,958
• Multi-Load Vehicles	1,732,400	1,611,953
• Private Volunteer Transportation Trips	2,243	1,592
• Public Transportation	93,892	71,377
• Stretcher Trips	67,785	57,423
• Wheelchair Trips	622,484	531,473
• Taxi Trips	38,082	139,141
• Commercial Air	1	0
• Unduplicated Passenger Head Count	68,551	64,021

# **Fiscal Year 2013-2014**

## **Statewide Summary**

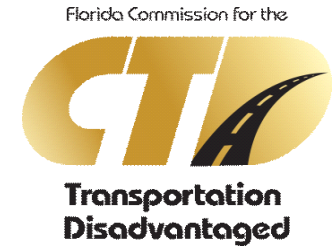
County: Florida Commission for the  
 CTC: Transportation Disadvantaged

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Demographics	Number
Total County Population	19,552,860
Potential TD Population	7,865,157
UDPHC	588,845



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	32,949,232	34,261,320	16,639,202
Deviated FR	672,620	725,678	817,481
Ambulatory	11,333,525	11,852,868	9,170,446
Non-Ambulatory	2,643,175	2,613,167	2,439,547
Stretcher	37,312	31,408	27,133
School Board	84,249	117,442	137,473
<b>TOTAL TRIPS</b>	<b>47,720,113</b>	<b>49,601,883</b>	<b>29,231,282</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	127,144,776	127,393,559	117,941,581
Revenue Miles	106,904,343	107,058,636	97,732,682
Roadcalls	2,743	2,649	2,976
Accidents	1,160	1,641	1,311
Vehicles	5,172	5,499	5,296
Driver Hours	8,667,550	10,046,088	7,780,427

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	17,084,469	8,767,967	7,377,411
Employment	4,374,996	3,110,999	2,935,656
Ed/Train/DayCare	9,531,237	6,335,775	3,264,670
Nutritional	9,994,108	1,601,448	1,365,147
Life-Sustaining/Other	6,735,303	29,785,694	14,288,398
<b>TOTAL TRIPS</b>	<b>47,720,113</b>	<b>49,601,883</b>	<b>29,231,282</b>

Financial and General Data	2012	2013	2014
Expenses	\$367,635,376	\$412,875,774	\$312,801,916
Revenues	\$345,860,613	\$394,084,053	\$324,987,622
Commendations	4,592	4,592	4,258
Complaints	10,380	14,020	15,042
Passenger No-Shows	222,239	213,615	295,714
Unmet Trip Requests	126,333	188,311	169,412

Passenger Trips By Funding Source	2012	2013	2014
CTD	7,076,325	8,182,952	6,553,857
AHCA	2,232,151	1,900,235	1,816,326
APD	3,124,574	1,850,064	1,562,665
DOEA	1,428,798	854,085	736,906
DOE	352,215	372,427	334,279
Other	33,506,050	36,442,120	18,239,144
<b>TOTAL TRIPS</b>	<b>47,720,113</b>	<b>49,601,883</b>	<b>29,243,177</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles:	0.91	1.29	1.11
Miles between Roadcalls	46,352	48,091	39,631
Ave. Trips per Driver Hour	1.70	1.53	1.62
Ave. Trips per Para Pass.	41.54	33.20	43.96
Cost per Trip	7.70	8.32	10.70
Cost per Paratransit Trip	23.26	25.96	24.02
Cost per Driver Hour	39.63	39.65	38.88
Cost per Total Mile	2.70	3.13	2.56



# **Fiscal Year 2013-2014 Statewide Data Tables**

# 2013-14 CTC System Information

County	Operating Environment	Coordinators' Name	Organization Type	Network Type
Alachua	Urban	MV Transportation Inc	Private For-Profit	Partial Brokerage
Baker	Rural	Baker County Council On Aging, Inc.	Private Non-Profit	Sole Source
Bay	Urban	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
Bradford	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Brevard	Urban	Space Coast Area Transit	County	Partial Brokerage
Broward	Urban	Broward County Board of County Commissioners	County	Partial Brokerage
Calhoun	Rural	Calhoun County Senior Citizens	Private Non-Profit	Sole Source
Charlotte	Urban	Charlotte County BOCC Transit Division	County	Partial Brokerage
Citrus	Rural	Citrus County Transit	County	Partial Brokerage
Clay	Rural	Clay County Council on Aging, Inc.	Private Non-Profit	Partial Brokerage
Collier	Urban	Collier County Board of County Commissioners	County	Complete Brokerage
Columbia	Rural	Suwannee Valley Transit Authority	Public Transit Authority	Partial Brokerage
Desoto	Rural	Veolia Transportation Services	Private For-Profit	Complete Brokerage
Dixie	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Duval	Urban	Jacksonville Transportation Authority	Public Transit Authority	Partial Brokerage
Escambia	Urban	Pensacola Bay Transportation	Private For-Profit	Partial Brokerage
Flagler	Rural	Flagler County Public Transportation	County	Sole Source
Franklin	Rural	Croom's, Inc.	Private Non-Profit	Partial Brokerage
Gadsden	Rural	Big Bend Transit, Inc.	Private Non-Profit	Partial Brokerage
Gilchrist	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Glades	Rural	Good Wheels, Inc.	Private Non-Profit	Partial Brokerage
Gulf	Rural	Gulf County Transportation	Private Non-Profit	Sole Source
Hamilton	Rural	Suwannee Valley Transit Authority	Public Transit Authority	Partial Brokerage
Hardee	Rural	Veolia Transportation Services	Private For-Profit	Complete Brokerage
Hendry	Rural	Good Wheels, Inc.	Private Non-Profit	Partial Brokerage
Hernando	Rural	Mid Florida Community Services, Inc.	Private Non-Profit	Partial Brokerage
Highlands	Rural	Veolia Transportation Services	Private For-Profit	Complete Brokerage
Hillsborough	Urban	Hillsborough County Board of County Commissioners	County	Partial Brokerage
Holmes	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
Indian River	Urban	Senior Resource Association, Inc.	Private Non-Profit	Sole Source
Jackson	Rural	Jackson Co. Trans. dba JTrans	Private Non-Profit	Sole Source
Jefferson	Rural	Big Bend Transit, Inc.	Private Non-Profit	Partial Brokerage
Lafayette	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Lake	Rural	Lake County Board of County Commissioners	County	Complete Brokerage

Continued on the next page

# 2013-14 CTC System Information

County	Operating Environment	Coordinators' Name	Organization Type	Network Type
Lee	Urban	Good Wheels, Inc.	Private Non-Profit	Partial Brokerage
Leon	Urban	StarMetro-City of Tallahassee	City Government	Partial Brokerage
Levy	Rural	Levy Board of County Commissioners	County	Sole Source
Liberty	Rural	Liberty County Transit	County	Sole Source
Madison	Rural	Big Bend Transit	Private Non-Profit	Partial Brokerage
Manatee	Urban	Manatee County Area Transit	County	Partial Brokerage
Marion	Rural	Marion Senior Services, Inc.	Private Non-Profit	Partial Brokerage
Martin	Urban	Medical Transportation Management, Inc.	Private For-Profit	Complete Brokerage
Miami-Dade	Urban	Miami-Dade Transit	Public Transit Authority	Partial Brokerage
Monroe	Rural	Guidance/Care Center	Private Non-Profit	Partial Brokerage
Nassau	Rural	Nassau County Council on Aging, Inc.	Private Non-Profit	Partial Brokerage
Okaloosa	Urban	Okaloosa County BOCC	County	Complete Brokerage
Okeechobee	Rural	Veolia Transportation Services	Private For-Profit	Complete Brokerage
Orange	Urban	Central Florida Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Osceola	Urban	Central Florida Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Palm Beach	Urban	Palm Beach County	County	Partial Brokerage
Pasco	Urban	Pasco County Public Transportation	County	Partial Brokerage
Pinellas	Urban	Pinellas Suncoast Transit Authority (PSTA)	Public Transit Authority	Partial Brokerage
Polk	Urban	Polk County Transit Services	County	Partial Brokerage
Putnam	Rural	Ride Solution, Inc.	Private Non-Profit	Sole Source
St Johns	Rural	St. Johns County Council on Aging, Inc.	Private Non-Profit	Sole Source
St Lucie	Urban	BOCC of St. Lucie County	County	Complete Brokerage
Santa Rosa	Rural	Pensacola Bay Transportation	Private For-Profit	Partial Brokerage
Sarasota	Urban	Sarasota County Area Transit	Public Transit Authority	Partial Brokerage
Seminole	Urban	Central Florida Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Sumter	Rural	Board of Sumter County Commissioners	County	Partial Brokerage
Suwannee	Rural	Suwannee Valley Transit Authority	Public Transit Authority	Partial Brokerage
Taylor	Rural	Big Bend Transit, Inc.	Private Non-Profit	Partial Brokerage
Union	Rural	A & A Transport, Inc.	Private Non-Profit	Partial Brokerage
Volusia	Urban	County of Volusia d/b/a VOTRAN	County	Partial Brokerage
Wakulla	Rural	Wakulla County Senior Citizens/Wakulla Trans	Private Non-Profit	Sole Source
Walton	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
Washington	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
			<b>Private Non-Profit- 30</b>	
			<b>Private For-Profit- 8</b>	
			<b>County- 18</b>	
			<b>Public Transit Authority- 10</b>	<b>Sole Source- 11</b>
	<b>Urban- 26</b>		<b>City Government- 1</b>	<b>Partial Brokerage- 47</b>
<b>By County</b>	<b>Rural- 41</b>	<b>Counties- 67</b>	<b>Metropolitan Planning Organization- 0</b>	<b>Complete Brokerage- 9</b>

# 2013-14 Passenger Trips by Trip Type

County	Daily Tickets	Weekly Passes	Monthly Passes	Deviated Fixed Route	Ambulatory
Alachua	0	0	0	0	75,356
Baker	0	0	0	3,635	14,359
Bay	0	0	0	0	88,765
Bradford	0	0	0	0	19,916
Brevard	352,952	17,410	81,160	0	598,030
Broward	54,767	0	151,680	23,360	807,160
Calhoun	0	0	0	0	6,937
Charlotte	0	0	0	0	81,498
Citrus	0	0	0	51,419	178,579
Clay	0	0	0	59,584	73,591
Collier	0	0	0	0	65,840
Columbia	0	0	0	0	51,949
Desoto	0	0	0	0	19,546
Dixie	0	0	0	0	5,737
Duval	0	0	0	0	256,681
Escambia	17,428	0	0	0	106,679
Flagler	0	0	0	0	83,289
Franklin	0	0	0	0	6,694
Gadsden	0	0	0	58,584	44,234
Gilchrist	0	0	0	0	3,190
Glades	0	0	0	0	3,663
Gulf	0	0	0	0	19,543
Hamilton	0	0	0	0	10,623
Hardee	0	0	0	0	20,632
Hendry	0	0	0	20,647	22,812
Hernando	0	0	0	0	124,278
Highlands	0	0	0	0	107,943
Hillsborough	121,626	0	261,738	0	525,937
Holmes	0	0	0	0	27,920
Indian River	0	0	0	0	25,796
Jackson	0	0	0	4,040	33,942
Jefferson	0	0	0	0	12,842
Lafayette	0	0	0	0	3,281
Lake	0	0	0	626	127,548

Continued on the next page (Passenger Trip by Trip Type page 1 of 4)

# 2013-14 Passenger Trips by Trip Type

County	Daily Tickets	Weekly Passes	Monthly Passes	Deviated Fixed Route	Ambulatory
Lee	1,208	0	1,208	0	119,335
Leon	5,109	0	58,500	0	52,666
Levy	0	0	0	0	53,466
Liberty	0	0	0	0	31,650
Madison	0	0	0	3,198	14,111
Manatee	14,845	81	16,016	0	167,403
Marion	0	0	0	0	119,806
Martin	0	0	0	8,000	74,202
Miami-Dade	430,307	384,945	7,974,493	12,363	1,270,708
Monroe	0	0	10,712	0	70,273
Nassau	0	0	0	7,896	45,479
Okaloosa	429	0	38,840	0	71,001
Okeechobee	0	0	0	0	13,579
Orange	129,578	108,629	580,312	106,245	613,630
Osceola	31,591	26,483	141,479	25,902	149,601
Palm Beach	18,872	0	1,668,440	0	724,704
Pasco	5,056	21,040	103,140	0	123,505
Pinellas	674,298	277,387	1,355,513	0	682,953
Polk	117,588	10,324	60,298	5,049	176,801
Putnam	0	0	0	128,540	0
St Johns	0	0	0	256,726	50,866
St Lucie	6,160	10,074	13,080	0	124,967
Santa Rosa	5,809	0	0	0	27,396
Sarasota	0	0	663,200	0	174,422
Seminole	31,341	26,274	140,358	25,697	148,416
Sumter	0	0	0	7,560	68,555
Suwannee	0	0	0	0	16,593
Taylor	0	0	0	8,410	8,713
Union	0	0	0	0	9,465
Volusia	74,404	20,820	322,200	0	234,411
Wakulla	0	0	0	0	11,982
Walton	0	0	0	0	47,147
Washington	0	0	0	0	17,850
<b>TOTAL</b>	<b>2,093,368</b>	<b>903,467</b>	<b>13,642,367</b>	<b>817,481</b>	<b>9,170,446</b>

Continued on the next page (Passenger Trip by Trip Type page 2 of 4)

# 2013-14 Passenger Trips by Trip Type

County	Non Ambulatory	Stretcher	School Board	Total	Trips by Trans Operators	Trips by Coordination
Alachua	34,666	735	0	110,757	2,296	0
Baker	3,597	9	0	21,600	0	0
Bay	11,180	633	0	100,578	599	44,978
Bradford	2,185	102	0	22,203	0	12,369
Brevard	14,883	0	11,990	1,076,425	437,897	0
Broward	194,747	0	52,929	1,284,643	649,596	428,600
Calhoun	1,665	82	0	8,684	0	0
Charlotte	6,376	0	0	87,874	2,778	0
Citrus	14,434	133	0	244,565	8,878	150,383
Clay	20,072	116	0	153,363	0	15,629
Collier	18,625	0	0	84,465	84,075	390
Columbia	6,005	252	0	58,206	13,801	0
Desoto	4,686	64	0	24,296	24,296	0
Dixie	749	122	0	6,608	0	0
Duval	108,195	0	0	364,876	0	0
Escambia	38,346	300	0	162,753	29,065	17,428
Flagler	14,706	0	0	97,995	0	0
Franklin	1,260	110	0	8,064	0	0
Gadsden	3,053	3	0	105,874	1,556	0
Gilchrist	889	26	0	4,105	26	0
Glades	28	0	0	3,691	67	0
Gulf	2,989	79	0	22,611	0	0
Hamilton	2,093	33	0	12,749	0	0
Hardee	3,260	116	0	24,008	20,644	3,364
Hendry	1,858	0	0	45,317	7,200	6,115
Hernando	18,453	1,159	0	143,890	38,858	82,142
Highlands	17,259	1,270	0	126,472	77,041	49,431
Hillsborough	117,269	0	0	1,026,570	0	521,399
Holmes	2,455	320	0	30,695	320	0
Indian River	5,220	0	0	31,016	0	0
Jackson	3,758	65	0	41,805	0	0
Jefferson	1,075	27	0	13,944	27	0
Lafayette	136	2	0	3,419	2	0
Lake	37,968	139	39,407	205,688	41,106	164,582

Continued on the next page (Passenger Trip by Trip Type page 3 of 4)

# 2013-14 Passenger Trips by Trip Type

County	Non Ambulatory	Stretcher	School Board	Total	Trips by Trans Operators	Trips by Coordination
Lee	14,803	790	0	137,344	4,077	2,721
Leon	8,476	20	0	124,771	61,162	0
Levy	4,006	8	0	57,480	0	0
Liberty	1,175	1	0	32,826	0	0
Madison	1,328	30	0	18,667	30	0
Manatee	44,837	170	9,264	252,616	0	144,810
Marion	51,462	714	0	171,982	8,019	34,657
Martin	5,680	33	0	87,915	32,354	42,717
Miami-Dade	479,645	620	9,059	10,562,140	1,683,518	1,306,011
Monroe	10,192	0	0	91,177	16,780	74,397
Nassau	3,194	22	0	56,591	0	0
Okaloosa	24,095	1	0	134,366	125,883	8,483
Okeechobee	2,655	6	0	16,240	16,240	0
Orange	191,085	10,072	0	1,739,551	0	326,515
Osceola	46,586	2,455	0	424,097	0	79,604
Palm Beach	142,810	0	0	2,554,826	0	0
Pasco	18,902	343	14,531	286,517	50,567	65,792
Pinellas	256,959	0	293	3,247,403	3,119,439	127,964
Polk	54,853	646	0	425,559	286,996	60,718
Putnam	12,643	436	0	141,619	0	0
St Johns	24,866	1,626	0	334,084	0	0
St Lucie	123,565	0	0	277,846	155,889	121,957
Santa Rosa	6,357	4	0	39,566	675	5,809
Sarasota	51,058	0	0	888,680	85,528	51,044
Seminole	46,217	2,436	0	420,739	0	78,973
Sumter	6,813	87	0	83,015	63,922	19,093
Suwannee	4,578	93	0	21,264	5,771	0
Taylor	2,278	3	0	19,404	85	0
Union	870	1	0	10,336	0	0
Volusia	73,837	0	0	725,672	99,653	62,918
Wakulla	1,031	216	0	13,229	0	0
Walton	5,030	123	0	52,300	1,308	0
Washington	3,521	280	0	21,651	280	0
<b>TOTAL</b>	<b>2,439,547</b>	<b>27,133</b>	<b>137,473</b>	<b>29,231,282</b>	<b>7,258,304</b>	<b>4,110,993</b>

(Passenger Trip by Trip Type page 4 of 4)

## 2013-14 Trips by Purpose

County	Medical	Employment	Education/Training	Nutritional	Life-Sustaining/Other	Total
Alachua	77,626	13,743	1,325	1,478	16,585	110,757
Baker	7,540	1,677	4	3,782	8,597	21,600
Bay	42,152	9,432	41,839	6,747	408	100,578
Bradford	8,056	0	12,369	1,530	248	22,203
Brevard	109,516	420,665	221,865	27,654	296,725	1,076,425
Broward	127,599	78,916	320,829	198,720	558,579	1,284,643
Calhoun	4,960	946	764	1,551	463	8,684
Charlotte	29,204	961	24,106	10,357	23,246	87,874
Citrus	30,746	35,233	121,110	13,683	43,793	244,565
Clay	32,365	65,305	27,950	18,534	9,209	153,363
Collier	47,826	9,334	5,049	11,164	11,092	84,465
Columbia	49,571	4,515	576	6	3,538	58,206
Desoto	13,714	3,309	1,195	850	5,228	24,296
Dixie	5,996	0	0	572	40	6,608
Duval	76,565	53,418	23,991	15,993	194,909	364,876
Escambia	39,410	35,814	2,214	816	84,499	162,753
Flagler	20,799	20,678	28,807	17,836	9,875	97,995
Franklin	5,179	141	1,293	13	1,438	8,064
Gadsden	22,765	61,726	15,635	141	5,607	105,874
Gilchrist	3,563	0	0	444	98	4,105
Glades	3,612	0	0	0	79	3,691
Gulf	7,696	11	10,549	3,773	582	22,611
Hamilton	12,748	1	0	0	0	12,749
Hardee	15,237	3,928	3,030	1,069	744	24,008
Hendry	20,195	0	4,000	0	21,122	45,317
Hernando	51,989	0	84,882	5,362	1,657	143,890
Highlands	43,182	64,906	3,049	6,973	8,362	126,472
Hillsborough	458,762	71,229	111,567	110,389	274,623	1,026,570
Holmes	16,726	2,937	8,516	608	1,908	30,695
Indian River	21,176	186	7,412	909	1,333	31,016
Jackson	16,815	11,185	3,661	5,320	4,824	41,805
Jefferson	7,120	3,006	2,749	898	171	13,944
Lafayette	2,845	0	0	574	0	3,419
Lake	62,312	39,871	59,047	22,117	22,341	205,688

Continued on the next page



## 2013-14 Trips by Purpose

County	Medical	Employment	Education/Training	Nutritional	Life-Sustaining/Other	Total
Lee	95,041	0	10,512	0	31,791	137,344
Leon	37,431	19,589	64,881	1,497	1,373	124,771
Levy	13,010	2,809	37,093	328	4,240	57,480
Liberty	18,120	184	8,029	2,186	4,307	32,826
Madison	7,069	3,871	5,624	204	1,899	18,667
Manatee	109,164	42,275	69,893	7,347	23,937	252,616
Marion	134,745	1,720	6,560	22,358	6,599	171,982
Martin	25,647	7,895	14,221	133	40,019	87,915
Miami-Dade	297,848	38,690	297,815	269,075	9,658,712	10,562,140
Monroe	32,167	2,928	22,503	6,986	26,593	91,177
Nassau	23,644	15,511	2,428	10,046	4,962	56,591
Okaloosa	63,153	48,371	6,718	12,092	4,032	134,366
Okeechobee	10,449	2,101	231	1,555	1,904	16,240
Orange	1,021,579	194,899	238,639	76,415	208,019	1,739,551
Osceola	249,056	47,516	58,180	18,630	50,715	424,097
Palm Beach	523,739	255,483	753,674	229,934	791,996	2,554,826
Pasco	152,132	18,156	64,120	11,584	40,525	286,517
Pinellas	2,095,359	932,782	5,097	65,892	148,273	3,247,403
Polk	275,565	2,599	53,859	45,283	48,253	425,559
Putnam	8,921	54,067	0	0	78,631	141,619
Santa Rosa	9,557	10,992	9	2	19,006	39,566
Sarasota	64,941	22,838	79,594	14,172	707,135	888,680
Seminole	247,085	47,139	57,719	18,482	50,314	420,739
St Johns	50,838	0	750	18,015	264,481	334,084
St Lucie	56,983	51,960	64,924	12,105	91,874	277,846
Sumter	18,382	15,817	13,369	12,971	22,476	83,015
Suwannee	19,454	884	167	0	759	21,264
Taylor	3,872	4,361	5,156	152	5,863	19,404
Union	7,243	0	2,461	632	0	10,336
Volusia	166,613	66,279	145,181	12,284	335,315	725,672
Wakulla	6,900	681	1,784	3,049	815	13,229
Walton	24,077	8,607	16,408	1,875	1,333	52,300
Washington	12,060	1,579	7,688	0	324	21,651
<b>TOTAL</b>	<b>7,377,411</b>	<b>2,935,656</b>	<b>3,264,670</b>	<b>1,365,147</b>	<b>14,288,398</b>	<b>29,231,282</b>

# 2013-14 Trips by Type of Passenger

County	Elderly	Children	Low Income	Disabled	Low Income/Disabled	Other	Total
Alachua	30,795	10,940	21,492	11,330	36,200	0	<b>110,757</b>
Baker	9,361	850	5,831	15	0	5,543	<b>21,600</b>
Bay	36,548	27,898	13,112	9,988	7,402	5,630	<b>100,578</b>
Bradford	4,851	510	5,112	597	11,133	0	<b>22,203</b>
Brevard	476,637	53,771	278,469	158,345	65,522	43,681	<b>1,076,425</b>
Broward	725,138	99,646	36,440	193,706	154,196	75,517	<b>1,284,643</b>
Calhoun	5,238	163	999	967	506	811	<b>8,684</b>
Charlotte	75,608	28	7,171	4,596	466	5	<b>87,874</b>
Citrus	42,409	2,562	12,977	128,145	3,516	54,956	<b>244,565</b>
Clay	48,023	1,415	0	28,712	15,629	59,584	<b>153,363</b>
Collier	60,312	0	24,153	0	0	0	<b>84,465</b>
Columbia	12,348	1,265	0	0	0	44,593	<b>58,206</b>
Desoto	7,874	1,129	4,537	2,926	4,408	3,422	<b>24,296</b>
Dixie	3,764	782	1,818	68	176	0	<b>6,608</b>
Duval	112,705	81,804	39,187	39,049	13,162	78,969	<b>364,876</b>
Escambia	56,092	11,712	21,974	21,393	730	50,852	<b>162,753</b>
Flagler	48,997	4,900	2,205	1,323	7,056	33,514	<b>97,995</b>
Franklin	3,690	926	2,185	73	417	773	<b>8,064</b>
Gadsden	35,785	256	20,360	158	6,732	42,583	<b>105,874</b>
Gilchrist	2,261	357	1,245	96	146	0	<b>4,105</b>
Glades	1,747	94	33	0	1,817	0	<b>3,691</b>
Gulf	13,124	2,278	4,867	2	1,899	441	<b>22,611</b>
Hamilton	4,715	492	0	0	0	7,542	<b>12,749</b>
Hardee	7,255	760	4,476	4,290	1,994	5,233	<b>24,008</b>
Hendry	16,906	1,469	19,072	0	7,870	0	<b>45,317</b>
Hernando	47,946	14,114	16,313	61,017	2,500	2,000	<b>143,890</b>
Highlands	34,628	2,896	13,541	15,522	51,567	8,318	<b>126,472</b>
Hillsborough	331,654	37,559	359,742	76,098	209,038	12,479	<b>1,026,570</b>
Holmes	17,409	8,296	1,530	1,042	2,120	298	<b>30,695</b>
Indian River	16,128	110	1,551	2,481	9,971	775	<b>31,016</b>
Jackson	17,427	548	16,501	61	761	6,507	<b>41,805</b>
Jefferson	5,408	78	8,039	419	0	0	<b>13,944</b>
Lafayette	2,008	334	894	33	150	0	<b>3,419</b>
Lake	60,821	32,877	27,196	16,885	57,590	10,319	<b>205,688</b>

Continued on the next page

## 2013-14 Trips by Type of Passenger

County	Elderly	Children	Low Income	Disabled	Low Income/Disabled	Other	Total
Lee	49,565	16,991	6,839	12,499	35,825	15,625	<b>137,344</b>
Leon	31,955	37,917	29,945	24,954	0	0	<b>124,771</b>
Levy	9,676	146	16,477	3,089	12,160	15,932	<b>57,480</b>
Liberty	19,294	5,064	6,270	2,102	45	51	<b>32,826</b>
Madison	5,916	44	6,445	2,054	772	3,436	<b>18,667</b>
Manatee	45,612	21,174	9,823	82	130,579	45,346	<b>252,616</b>
Marion	100,189	40,736	16,199	9,918	3,340	1,600	<b>171,982</b>
Martin	17,111	3,200	20,032	17,127	14,445	16,000	<b>87,915</b>
Miami-Dade	822,923	191,713	19,495	75,440	63,478	9,389,091	<b>10,562,140</b>
Monroe	31,651	8,413	14,726	57	30,249	6,081	<b>91,177</b>
Nassau	36,425	1,674	10,338	2,364	1,007	4,783	<b>56,591</b>
Okaloosa	22,582	17,306	34,956	16,062	14,172	29,288	<b>134,366</b>
Okeechobee	8,762	903	3,096	1,440	803	1,236	<b>16,240</b>
Orange	604,233	78,137	141,283	526,915	346,188	42,795	<b>1,739,551</b>
Osceola	147,311	19,049	34,444	128,460	84,400	10,433	<b>424,097</b>
Palm Beach	954,399	20,604	1,170,439	369,289	34,484	5,611	<b>2,554,826</b>
Pasco	70,843	50,424	68,418	54,420	20,351	22,061	<b>286,517</b>
Pinellas	1,797,354	242,770	318,273	179,242	619,389	90,375	<b>3,247,403</b>
Polk	118,741	63,743	113,964	78,775	33,921	16,415	<b>425,559</b>
Putnam	0	1,745	0	0	0	139,874	<b>141,619</b>
Santa Rosa	9,038	424	5,975	0	0	24,129	<b>39,566</b>
Sarasota	171,337	994	663,200	39,686	13,463	0	<b>888,680</b>
Seminole	146,144	18,899	34,172	127,443	83,731	10,350	<b>420,739</b>
St Johns	251,626	4,617	24,271	25,879	17,497	10,194	<b>334,084</b>
St Lucie	91,951	19,133	18,309	2,744	139,607	6,102	<b>277,846</b>
Sumter	23,111	21,769	15,827	1,426	18,067	2,815	<b>83,015</b>
Suwannee	6,170	997	0	0	0	14,097	<b>21,264</b>
Taylor	6,908	181	4,645	708	491	6,471	<b>19,404</b>
Union	2,231	3,061	2,448	0	2,596	0	<b>10,336</b>
Volusia	300,404	189,604	0	233,447	0	2,217	<b>725,672</b>
Wakulla	8,058	1,024	104	315	3,728	0	<b>13,229</b>
Walton	32,714	10,215	3,601	3,282	1,689	799	<b>52,300</b>
Washington	11,307	5,106	1,498	2,130	550	1,060	<b>21,651</b>
<b>TOTAL</b>	<b>8,331,153</b>	<b>1,500,596</b>	<b>3,788,534</b>	<b>2,720,686</b>	<b>2,401,701</b>	<b>10,488,612</b>	<b>29,231,282</b>

# 2013-14 Passenger Trips by Funding Source

County	CTD	FDOT	DCF	APD	AHCA	DOE
Alachua	20,481	0	0	0	33,093	0
Baker	8,810	196	0	0	2,705	0
Bay	9,459	2,574	1	24,199	18,203	0
Bradford	4,513	0	0	12,369	3,543	0
Brevard	65,013	317,495	0	31,066	0	81,160
Broward	208,933	6,325	1,022	71,761	50,603	36,127
Calhoun	3,204	1	0	1,499	1,939	0
Charlotte	48,550	2,823	0	0	11,185	0
Citrus	22,691	51,841	0	152,973	8,878	0
Clay	20,160	2,919	0	16,969	25,051	127
Collier	38,426	0	0	0	0	0
Columbia	12,582	0	0	1,906	40,112	0
Desoto	6,978	4,433	0	0	12,163	2
Dixie	3,759	0	0	0	2,236	0
Duval	66,402	0	0	0	0	0
Escambia	23,872	2,630	0	2,491	67,328	847
Flagler	22,901	54,904	0	0	5,658	0
Franklin	3,307	0	0	0	3,166	0
Gadsden	26,409	30,566	0	183	16,306	0
Gilchrist	2,871	0	0	0	692	0
Glades	2,334	79	31	0	1,195	0
Gulf	9,379	1	0	5,249	2,814	0
Hamilton	2,890	0	0	0	9,788	0
Hardee	6,046	2,471	0	3,364	8,232	102
Hendry	10,900	21,780	915	5,521	5,214	0
Hernando	14,882	0	0	453	72,094	0
Highlands	17,881	7,507	0	53,767	28,563	0
Hillsborough	341,362	1,889	14,242	58,480	137,021	0
Holmes	6,794	394	0	3,551	9,946	0
Indian River	16,499	6,317	0	0	6,054	0
Jackson	8,018	0	0	14,618	8,442	0
Jefferson	5,418	0	0	3,176	4,487	0
Lafayette	2,143	0	0	0	702	0
Lake	30,926	36,315	0	53,244	31,499	0

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# 2013-14 Passenger Trips by Funding Source

County	CTD	FDOT	DCF	APD	AHCA	DOE
Lee	27,461	0	18,915	2,481	58,832	0
Leon	72,359	3,142	0	19,932	26,519	0
Levy	14,962	1	0	10,275	9,916	0
Liberty	11,030	1	0	0	6,157	0
Madison	7,053	2,555	0	4,672	2,746	4
Manatee	34,691	7,208	201	64,736	46,928	4,378
Marion	27,831	35,240	0	34,657	53,997	0
Martin	10,246	0	0	15,244	46,425	0
Miami-Dade	938,363	0	94,490	126,688	123,096	0
Monroe	30,819	3,021	0	0	20,417	0
Nassau	29,234	7,896	0	0	8,743	0
Okaloosa	40,919	16,091	0	3,706	20,856	125
Okeechobee	5,510	945	0	0	6,546	0
Orange	101,007	0	228	157,635	249,795	0
Osceola	24,625	0	56	38,431	60,899	0
Palm Beach	1,735,787	0	0	0	0	0
Pasco	104,602	14,341	1,768	17,434	27,425	11,136
Pinellas	1,971,212	0	22,542	114,079	225,861	1,190
Polk	35,080	6,702	10,368	45,445	46,270	77,371
Putnam	20,888	1,574	0	40,813	8,921	0
St Johns	22,045	37,364	0	0	18,571	0
St Lucie	30,289	31,620	0	64,045	0	0
Santa Rosa	14,217	2,509	0	6,694	9,536	182
Sarasota	21,263	0	0	54,631	0	0
Seminole	24,430	0	55	38,127	60,417	0
Sumter	16,698	14,266	0	11,881	5,861	0
Suwannee	5,959	0	0	152	14,223	13
Taylor	8,406	0	0	0	1,835	94
Union	2,344	0	0	0	4,639	0
Volusia	35,327	1,394	0	1,501	0	121,283
Wakulla	6,826	0	0	426	556	0
Walton	20,394	5,071	0	3,727	14,435	138
Washington	7,187	2,518	0	3,580	6,992	0
<b>TOTAL</b>	<b>6,553,857</b>	<b>746,919</b>	<b>164,834</b>	<b>1,397,831</b>	<b>1,816,326</b>	<b>334,279</b>

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## 2013-14 Passenger Trips by Funding Source

County	DOEA	Other Fed/State	Local Govt	Local Non Govt	Total
Alachua	422	0	56,760	1	<b>110,757</b>
Baker	0	1	1	9,887	<b>21,600</b>
Bay	6,559	38,506	597	480	<b>100,578</b>
Bradford	1,777	0	0	1	<b>22,203</b>
Brevard	30,162	1	329,485	222,043	<b>1,076,425</b>
Broward	67,131	15,862	628,998	197,881	<b>1,284,643</b>
Calhoun	1,454	0	1	586	<b>8,684</b>
Charlotte	7,605	0	17,711	0	<b>87,874</b>
Citrus	8,181	0	1	0	<b>244,565</b>
Clay	13,640	56,665	6,191	11,641	<b>153,363</b>
Collier	1,067	5,373	39,209	390	<b>84,465</b>
Columbia	0	5	1	3,600	<b>58,206</b>
Desoto	292	0	428	0	<b>24,296</b>
Dixie	612	0	0	1	<b>6,608</b>
Duval	186	0	298,288	0	<b>364,876</b>
Escambia	7,296	17,428	39,772	1,089	<b>162,753</b>
Flagler	13,679	0	726	127	<b>97,995</b>
Franklin	0	1	1,590	0	<b>8,064</b>
Gadsden	0	28	28,018	4,364	<b>105,874</b>
Gilchrist	541	0	0	1	<b>4,105</b>
Glades	13	0	26	13	<b>3,691</b>
Gulf	2,916	1	18	2,233	<b>22,611</b>
Hamilton	0	1	1	69	<b>12,749</b>
Hardee	1,186	2,027	568	12	<b>24,008</b>
Hendry	242	0	150	595	<b>45,317</b>
Hernando	2,912	2,740	2,205	48,604	<b>143,890</b>
Highlands	4,075	11,983	2,379	317	<b>126,472</b>
Hillsborough	26,315	110,729	268,218	68,314	<b>1,026,570</b>
Holmes	654	7,561	65	1,730	<b>30,695</b>
Indian River	62	0	2,084	0	<b>31,016</b>
Jackson	4,954	39	4,040	1,694	<b>41,805</b>
Jefferson	0	16	0	847	<b>13,944</b>
Lafayette	573	0	0	1	<b>3,419</b>
Lake	13,671	0	40,032	1	<b>205,688</b>

Continued on the next page (Passenger Trip by Funding Source page 3 of 4)

# 2013-14 Passenger Trips by Funding Source

County	DOEA	Other Fed/State	Local Govt	Local Non Govt	Total
Lee	2,281	4,077	0	35,192	<b>149,239</b>
Leon	0	0	2,819	0	<b>124,771</b>
Levy	328	0	5,986	16,012	<b>57,480</b>
Liberty	1,184	0	2,460	11,994	<b>32,826</b>
Madison	0	0	643	994	<b>18,667</b>
Manatee	14,913	49,385	2,808	27,368	<b>252,616</b>
Marion	295	0	19,962	0	<b>171,982</b>
Martin	0	9,407	6,593	0	<b>87,915</b>
Miami-Dade	258,935	402	1,111,122	7,909,044	<b>10,562,140</b>
Monroe	0	4,441	31,268	1,211	<b>91,177</b>
Nassau	10,338	0	0	380	<b>56,591</b>
Okaloosa	5,415	3,114	460	43,680	<b>134,366</b>
Okeechobee	996	1,631	612	0	<b>16,240</b>
Orange	59,639	112,105	219,671	839,471	<b>1,739,551</b>
Osceola	14,540	27,330	53,555	204,661	<b>424,097</b>
Palm Beach	43,179	0	775,860	0	<b>2,554,826</b>
Pasco	16,013	33,643	13,495	46,660	<b>286,517</b>
Pinellas	0	132,698	326,733	453,088	<b>3,247,403</b>
Polk	49,964	10,406	40,485	103,468	<b>425,559</b>
Putnam	0	801	1	68,621	<b>141,619</b>
St Johns	0	0	228,974	27,130	<b>334,084</b>
St Lucie	4,090	2,160	108,870	36,772	<b>277,846</b>
Santa Rosa	0	6,265	1	162	<b>39,566</b>
Sarasota	0	7,587	797,594	7,605	<b>888,680</b>
Seminole	14,425	27,115	53,131	203,039	<b>420,739</b>
Sumter	5,118	7,712	17,468	4,011	<b>83,015</b>
Suwannee	0	2	1	914	<b>21,264</b>
Taylor	0	8	8,410	651	<b>19,404</b>
Union	632	0	2,721	0	<b>10,336</b>
Volusia	11,390	4,708	244,179	305,890	<b>725,672</b>
Wakulla	389	0	4,036	996	<b>13,229</b>
Walton	4,527	3,005	895	108	<b>52,300</b>
Washington	138	1	147	1,088	<b>21,651</b>
<b>TOTAL</b>	<b>736,906</b>	<b>716,970</b>	<b>5,848,523</b>	<b>10,926,732</b>	<b>29,243,177</b>

(Passenger Trip by Funding Source page 4 of 4)

# 2013-14 Operators by County

County	Private Non Profit	Private For Profit	School Board	Municipality	County1	City
Alachua	1	1	0	0	0	0
Baker	1	0	0	0	0	0
Bay	4	2	0	0	0	0
Bradford	2	0	0	0	0	0
Brevard	0	1	1	0	1	0
Broward	18	2	0	7	1	0
Calhoun	1	0	0	0	0	0
Charlotte	4	2	0	0	1	0
Citrus	2	0	0	0	1	0
Clay	2	3	0	0	0	0
Collier	1	1	0	0	1	0
Columbia	1	2	0	0	0	0
Desoto	0	3	0	0	0	0
Dixie	1	0	0	0	1	0
Duval	1	2	0	0	0	0
Escambia	5	3	0	0	0	0
Flagler	0	0	0	0	1	0
Franklin	1	0	0	0	0	0
Gadsden	1	1	0	0	0	0
Gilchrist	1	0	0	0	1	0
Glades	3	1	0	0	0	0
Gulf	1	0	0	0	0	0
Hamilton	0	2	0	0	0	0
Hardee	1	2	0	0	0	0
Hendry	3	1	0	0	0	0
Hernando	2	2	0	0	0	0
Highlands	2	3	0	0	0	0
Hillsborough	9	1	0	1	2	0
Holmes	1	2	0	0	1	0
Indian River	1	0	0	0	0	0
Jackson	1	0	0	0	0	0
Jefferson	1	1	0	0	0	0
Lafayette	1	0	0	0	1	0
Lake	2	8	0	0	0	0

Continued on the next page (Operators by County page 1 of 4)



# 2013-14 Operators by County

County	Private Non Profit	Private For Profit	School Board	Municipality	County1	City
Lee	2	1	0	1	0	0
Leon	1	3	0	0	0	0
Levy	1	0	0	0	0	0
Liberty	0	0	0	0	1	0
Madison	1	1	0	0	0	0
Manatee	6	2	0	0	1	0
Marion	2	1	0	0	0	0
Martin	1	4	0	0	0	0
Miami-Dade	52	1	0	0	1	0
Monroe	7	0	0	0	1	0
Nassau	1	1	0	0	0	0
Okaloosa	4	1	0	0	0	0
Okeechobee	0	3	0	0	0	0
Orange	11	10	0	0	0	0
Osceola	3	3	0	0	0	0
Palm Beach	0	1	0	0	0	0
Pasco	5	5	1	0	1	0
Pinellas	19	4	0	1	0	0
Polk	10	1	0	0	2	0
Putnam	1	0	0	0	0	0
St Johns	1	0	0	0	0	0
St Lucie	3	5	0	0	1	0
Santa Rosa	1	2	0	0	0	0
Sarasota	4	2	0	0	1	0
Seminole	3	3	0	0	0	0
Sumter	1	2	0	0	0	0
Suwannee	2	2	0	0	0	0
Taylor	1	1	0	0	0	0
Union	2	0	0	0	0	0
Volusia	4	6	0	0	1	0
Wakulla	1	0	0	0	0	0
Walton	3	2	0	0	1	0
Washington	1	0	0	0	0	0
<b>TOTAL</b>	<b>229</b>	<b>113</b>	<b>2</b>	<b>10</b>	<b>23</b>	<b>0</b>

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# 2013-14 Operators by County

County	Transit Authority	Other Operators	Total Operators	Number of Coordination Contractors	Number of CMBEs (transportation services)	Number of CMBEs (other services)
Alachua	0	0	2	0	0	0
Baker	0	0	1	0	0	0
Bay	0	0	6	2	0	0
Bradford	0	0	2	1	0	0
Brevard	0	0	3	0	0	0
Broward	0	0	28	25	0	0
Calhoun	0	0	1	0	0	0
Charlotte	0	0	7	0	0	0
Citrus	0	0	3	1	0	0
Clay	0	0	5	1	0	0
Collier	0	0	3	1	0	0
Columbia	1	0	4	0	0	0
Desoto	0	0	3	0	0	0
Dixie	0	0	2	0	0	0
Duval	1	0	4	0	0	0
Escambia	0	0	8	4	0	0
Flagler	0	0	1	0	0	0
Franklin	0	0	1	0	0	0
Gadsden	0	0	2	0	0	0
Gilchrist	0	0	2	0	0	0
Glades	0	0	4	0	0	0
Gulf	0	0	1	0	0	0
Hamilton	1	0	3	0	0	0
Hardee	0	0	3	1	0	0
Hendry	0	0	4	2	0	0
Hernando	0	0	4	1	0	0
Highlands	0	0	5	2	0	0
Hillsborough	1	0	14	13	0	0
Holmes	0	0	3	0	0	0
Indian River	0	0	1	0	0	0
Jackson	0	0	1	0	0	0
Jefferson	0	0	2	0	0	0
Lafayette	0	0	2	0	0	0
Lake	0	0	10	9	0	0

Continued on the next page (Operators by County page 3 of 4)

# 2013-14 Operators by County

County	Transit Authority	Other Operators	Total Operators	Number of Coordination Contractors	Number of CMBEs (transportaion services)	Number of CMBEs (other services)
Lee	0	0	4	2	0	0
Leon	0	0	4	0	0	0
Levy	0	0	1	0	0	0
Liberty	0	0	1	0	0	0
Madison	0	0	2	0	0	0
Manatee	0	0	9	8	0	0
Marion	0	0	3	1	0	0
Martin	0	0	5	2	0	0
Miami-Dade	0	0	54	52	0	0
Monroe	0	0	8	7	0	0
Nassau	0	0	2	0	0	0
Okaloosa	0	0	5	2	0	0
Okeechobee	0	0	3	0	0	0
Orange	0	0	21	15	0	0
Osceola	0	0	6	5	0	0
Palm Beach	1	0	2	0	0	0
Pasco	0	1	13	5	0	0
Pinellas	1	0	25	18	0	0
Polk	1	0	14	8	0	0
Putnam	0	0	1	0	0	0
St Johns	0	0	1	0	0	0
St Lucie	0	0	9	9	0	0
Santa Rosa	0	0	3	1	0	0
Sarasota	0	0	7	4	0	0
Seminole	0	0	6	5	0	0
Sumter	0	0	3	1	0	0
Suwannee	1	0	5	0	0	0
Taylor	0	0	2	0	0	0
Union	0	0	2	0	0	0
Volusia	0	1	12	4	0	0
Wakulla	0	0	1	0	0	0
Walton	0	0	6	0	0	0
Washington	0	0	1	0	0	0
<b>TOTAL</b>	<b>8</b>	<b>2</b>	<b>387</b>	<b>212</b>	<b>0</b>	<b>0</b>

Continued on the next page (Operators by County page 4 of 4)

# 2013-14 Employee Information

County	Total Drivers- CTC & Oper	CTC & Oper Driver Hours	CTC & Oper Total Employees	CC Drivers	CC Driver Hours	CC Total Employees
Alachua	54	110,240	73	0	0	0
Baker	16	18,558	27	0	0	0
Bay	26	34,623	38	8	5,226	8
Bradford	6	10,040	9	6	9,965	6
Brevard	146	125,875	169	0	0	0
Broward	408	334,454	492	281	141,185	358
Calhoun	5	9,360	10	0	0	0
Charlotte	26	41,775	42	0	0	0
Citrus	23	38,954	33	30	31,200	36
Clay	53	69,770	64	39	12,557	45
Collier	30	58,610	42	2	1,140	2
Columbia	25	30,827	41	0	0	0
Desoto	27	45,890	38	0	0	0
Dixie	4	7,508	6	0	0	0
Duval	147	271,016	211	0	0	0
Escambia	64	86,004	89	4	4	5
Flagler	28	48,412	33	0	0	0
Franklin	10	16,271	14	0	0	0
Gadsden	14	26,683	25	0	0	0
Gilchrist	4	6,184	6	0	0	0
Glades	2	4,545	5	1	0	1
Gulf	10	12,186	12	0	0	0
Hamilton	12	19,400	19	0	0	0
Hardee	14	20,469	19	1	480	4
Hendry	16	24,213	21	8	4,896	10
Hernando	30	53,040	46	42	43,680	44
Highlands	38	76,848	53	33	7,368	37
Hillsborough	44	91,520	67	529	332,685	596
Holmes	9	36,602	14	0	0	0
Indian River	17	22,133	26	0	0	0
Jackson	15	31,200	26	0	0	0
Jefferson	4	7,880	16	0	0	0
Lafayette	4	5,290	6	0	0	0
Lake	75	118,086	95	42	13,683	49

Continued on the next page

# 2013-14 Employee Information

County	Total Drivers- CTC & Oper	CTC & Oper Driver Hours	CTC & Oper Total Employees	CC Drivers	CC Driver Hours	CC Total Employees
Lee	86	122,312	109	14	2,610	19
Leon	18	53,620	38	0	0	0
Levy	14	32,213	22	0	0	0
Liberty	12	21,005	18	0	0	0
Madison	7	12,906	19	0	0	0
Manatee	27	51,518	40	121	40,124	163
Marion	70	132,080	94	15	18,720	18
Martin	26	35,481	56	7	9,530	11
Miami-Dade	652	1,133,600	832	387	414,487	576
Monroe	8	11,440	11	58	82,160	67
Nassau	20	35,360	24	0	0	0
Okaloosa	51	97,656	64	11	7,881	14
Okeechobee	12	18,865	16	0	0	0
Orange	208	397,850	277	263	113,382	291
Osceola	51	96,995	69	64	27,642	71
Palm Beach	243	505,440	354	0	0	0
Pasco	69	43,400	99	72	29,557	82
Pinellas	268	480,446	326	202	78,744	235
Polk	92	174,319	140	81	78,202	111
Putnam	30	52,076	39	0	0	0
St Johns	58	88,812	70	0	0	0
St Lucie	23	48,438	38	76	59,000	104
Santa Rosa	12	20,703	21	1	1	1
Sarasota	63	128,440	84	56	15,237	83
Seminole	50	96,226	67	64	27,423	70
Sumter	28	36,660	36	6	3,120	9
Suwannee	16	27,934	25	0	0	0
Taylor	4	7,353	16	0	0	0
Union	4	2,102	7	0	0	0
Volusia	89	181,857	146	44	24,739	51
Wakulla	6	9,230	10	0	0	0
Walton	16	49,287	22	0	0	0
Washington	10	23,709	16	0	0	0
<b>TOTAL</b>	<b>3,749</b>	<b>6,143,799</b>	<b>5,092</b>	<b>2,568</b>	<b>1,636,628</b>	<b>3,177</b>

# 2013-14 Summary of Vehicle Information

County	CTC Vehicle Miles	Transp Oper Vehicle Miles	Coord Contr Vehicle Miles	School Bus Miles	Total Vehicle Miles	Revenue Miles	Number of Roadcalls
Alachua	1,237,430	14,322	0	0	1,251,752	1,242,002	36
Baker	353,108	0	0	0	353,108	305,493	8
Bay	275,367	3,548	18,002	0	296,917	225,813	12
Bradford	131,419	0	84,768	0	216,187	185,186	0
Brevard	874,139	1,997,476	0	7,896	2,879,511	2,619,791	53
Broward	2	7,704,193	1,323,595	0	9,027,790	7,232,366	61
Calhoun	150,848	0	0	0	150,848	124,031	4
Charlotte	305,504	88,819	0	0	394,323	329,837	56
Citrus	422,381	0	316,037	0	738,418	672,544	31
Clay	1,055,297	0	107,218	0	1,162,515	940,478	20
Collier	0	1,137,123	13,282	0	1,150,405	986,938	38
Columbia	323,442	310,551	0	0	633,993	436,492	2
Desoto	0	407,102	0	0	407,102	349,282	3
Dixie	110,120	6,367	0	0	116,487	104,253	1
Duval	1	4,610,639	0	0	4,610,640	4,027,742	478
Escambia	1,545,384	293,453	0	0	1,838,837	1,638,562	97
Flagler	967,365	0	0	0	967,365	888,044	6
Franklin	269,480	0	0	0	269,480	269,381	1
Gadsden	710,818	0	15,780	0	726,598	606,459	27
Gilchrist	89,551	2,848	0	0	92,399	80,114	1
Glades	124,869	0	14,424	0	139,293	12,274	4
Gulf	262,658	0	0	0	262,658	261,272	0
Hamilton	161,721	513,125	0	0	674,846	403,096	0
Hardee	0	494,897	10,337	0	505,234	373,898	13
Hendry	507,927	90,000	12,348	0	610,275	486,067	5
Hernando	153,480	1,040,260	384,093	0	1,577,833	1,422,045	2
Highlands	0	995,378	98,133	0	1,093,511	831,133	22
Hillsborough	1,088,716	0	5,772,287	0	6,861,003	4,407,284	515
Holmes	371,057	8,706	0	0	379,763	290,349	0
Indian River	358,038	0	0	0	358,038	300,348	8
Jackson	572,677	0	0	0	572,677	443,006	3
Jefferson	189,917	0	1,741	0	191,658	163,675	3
Lafayette	74,204	320	0	0	74,524	60,050	1
Lake	0	1,702,771	204,810	0	1,907,581	1,587,367	55

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# 2013-14 Summary of Vehicle Information

County	CTC Vehicle Miles	Transp Oper Vehicle Miles	Coord Contr Vehicle Miles	School Bus Miles	Total Vehicle Miles	Revenue Miles	Number of Roadcalls
Lee	1,542,167	83,888	107,332	0	1,733,387	1,580,219	50
Leon	1,520	548,128	0	0	549,648	461,298	0
Levy	834,915	0	0	0	834,915	700,143	15
Liberty	383,063	0	0	0	383,063	363,855	1
Madison	264,196	0	3,441	0	267,637	211,797	8
Manatee	632,514	0	324,441	0	956,955	775,856	121
Marion	1,242,457	95,677	245,688	0	1,583,822	1,469,652	18
Martin	0	205,244	290,205	0	495,449	389,589	0
Miami-Dade	0	16,277,941	4,373,488	0	20,651,429	17,684,321	65
Monroe	653,592	0	425,287	0	1,078,879	936,254	2
Nassau	446,794	1,936	0	0	448,730	366,909	5
Okaloosa	0	729,121	25,779	0	754,900	629,143	11
Okeechobee	0	478,023	0	0	478,023	296,895	13
Orange	2	7,937,111	1,449,861	0	9,386,974	7,855,051	168
Osceola	2	1,935,047	353,472	0	2,288,521	1,915,041	41
Palm Beach	0	10,026,956	0	0	10,026,956	8,668,132	153
Pasco	228,195	482,257	426,492	10,790	1,147,734	1,017,731	14
Pinellas	2	4,302,760	997,509	0	5,300,271	3,917,410	142
Polk	682,367	1,368,699	438,700	0	2,489,766	2,076,914	187
Putnam	891,266	0	0	0	891,266	725,490	18
St Johns	1,112,702	0	0	0	1,112,702	912,415	15
St Lucie	0	687,663	660,352	0	1,348,015	1,013,177	48
Santa Rosa	471,026	14,131	1	0	485,158	406,654	14
Sarasota	1,776,217	1,064,724	166,594	0	3,007,535	2,526,882	4
Seminole	2	1,919,717	350,672	0	2,270,391	1,899,870	41
Sumter	0	688,233	79,609	0	767,842	622,319	24
Suwannee	161,721	244,781	0	0	406,502	279,595	0
Taylor	176,175	0	5,180	0	181,355	147,156	5
Union	129,784	0	0	0	129,784	112,683	3
Volusia	1,368,226	1,069,211	227,720	0	2,665,157	2,362,900	220
Wakulla	251,829	0	0	0	251,829	231,629	0
Walton	669,944	28,123	0	0	698,067	593,591	2
Washington	371,818	3,532	0	0	375,350	275,439	2
<b>Totals</b>	<b>26,979,416</b>	<b>71,614,801</b>	<b>19,328,678</b>	<b>18,686</b>	<b>117,941,581</b>	<b>97,732,682</b>	<b>2,976</b>

Continued on the next page (Summary of Vehicle Information page 2 of 4)

# 2013-14 Summary of Vehicle Information

County	Number of Accidents	Number of Chargeable Accidents	Total Number of Vehicles	Total Number of W/C Accessible Vehicles	Total Number of Stretcher Equipped Vehicles	Percentage of W/C Accessible Vehicles	Percentage of Stretcher Equipped Vehicles
Alachua	15	3	43	41	3	95%	6%
Baker	1	0	14	13	1	92%	7%
Bay	4	4	30	25	5	83%	16%
Bradford	0	0	14	13	1	92%	7%
Brevard	37	14	219	101	0	46%	0%
Broward	140	41	520	283	0	100%	0%
Calhoun	0	0	13	5	2	38%	15%
Charlotte	0	0	39	32	0	82%	0%
Citrus	5	0	67	32	1	47%	1%
Clay	3	0	51	37	1	72%	1%
Collier	10	0	23	0	0	0%	0%
Columbia	0	0	26	21	3	80%	11%
Desoto	4	1	20	15	1	75%	5%
Dixie	0	0	9	9	2	100%	22%
Duval	54	35	97	97	0	100%	0%
Escambia	11	2	26	10	2	38%	7%
Flagler	5	0	37	31	0	83%	0%
Franklin	0	0	15	8	1	53%	6%
Gadsden	0	0	24	13	4	54%	16%
Gilchrist	0	0	9	9	2	100%	22%
Glades	0	0	4	3	0	75%	0%
Gulf	0	0	12	8	1	66%	8%
Hamilton	0	0	8	3	1	37%	12%
Hardee	1	0	13	11	1	84%	7%
Hendry	5	2	19	14	0	73%	0%
Hernando	6	1	56	28	5	50%	8%
Highlands	5	1	49	37	1	75%	2%
Hillsborough	42	11	270	156	0	57%	0%
Holmes	1	0	18	7	1	38%	5%
Indian River	0	0	51	51	0	100%	0%
Jackson	0	0	27	8	1	29%	3%
Jefferson	0	0	11	6	4	54%	36%
Lafayette	0	0	6	5	1	83%	16%
Lake	12	5	94	63	2	67%	2%

Continued on the next page (Summary of Vehicle Information page 3 of 4)



# 2013-14 Summary of Vehicle Information

County	Number of Accidents	Number of Chargeable Accidents	Total Number of Vehicles	Total Number of W/C Accessible Vehicles	Total Number of Stretcher Equipped Vehicles	Percentage of W/C Accessible Vehicles	Percentage of Stretcher Equipped Vehicles
Lee	33	17	86	55	1	63%	1%
Leon	0	0	20	18	2	90%	10%
Levy	2	0	24	22	3	91%	12%
Liberty	0	0	19	7	1	36%	5%
Madison	0	0	16	10	4	62%	25%
Manatee	104	16	76	56	1	73%	1%
Marion	3	1	96	55	17	57%	17%
Martin	0	0	17	15	2	88%	11%
Miami-Dade	39	6	1,151	280	2	24%	0%
Monroe	1	0	47	20	0	42%	0%
Nassau	2	0	23	23	1	100%	4%
Okaloosa	1	1	60	55	1	91%	1%
Okeechobee	1	0	11	8	1	72%	9%
Orange	167	85	293	193	3	65%	1%
Osceola	41	21	71	47	1	66%	1%
Palm Beach	305	165	185	185	0	100%	0%
Pasco	4	1	104	30	9	28%	8%
Pinellas	103	14	380	131	0	34%	0%
Polk	31	9	136	83	7	61%	5%
Putnam	3	0	33	27	7	81%	21%
St Johns	3	3	43	37	2	86%	4%
St Lucie	5	5	95	54	0	56%	0%
Santa Rosa	1	0	10	5	1	50%	10%
Sarasota	48	12	54	39	0	72%	0%
Seminole	41	21	71	47	1	66%	1%
Sumter	4	1	39	30	6	76%	15%
Suwannee	1	0	15	13	1	86%	6%
Taylor	0	0	14	9	4	64%	28%
Union	0	0	8	5	1	62%	12%
Volusia	4	1	114	87	0	76%	0%
Wakulla	0	0	8	5	1	62%	12%
Walton	2	0	22	11	1	50%	4%
Washington	1	0	21	8	1	38%	4%
<b>Totals</b>	<b>1,311</b>	<b>499</b>	<b>5,296</b>	<b>2,865</b>	<b>129</b>	<b>54%</b>	<b>2%</b>

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# 2013-14 Revenue Summary

County	CTD	FDOT	DCF	APD	AHCA	DOH	DOE	DOEA
Alachua	\$673,309	\$0	\$0	\$0	\$1,057,456	\$0	\$0	\$14,199
Baker	\$174,539	\$169,965	\$0	\$0	\$136,881	\$0	\$0	\$0
Bay	\$450,407	\$665,023	\$175,814	\$4,894	\$706,486	\$0	\$0	\$68,577
Bradford	\$121,231	\$174,200	\$134,677	\$0	\$136,327	\$0	\$0	\$12,211
Brevard	\$1,303,112	\$2,682,676	\$0	\$183,105	\$0	\$0	\$19,694	\$73,258
Broward	\$3,284,467	\$40,248	\$545,625	\$0	\$1,191,687	\$0	\$529,440	\$497,407
Calhoun	\$210,750	\$89,311	\$24,651	\$0	\$150,854	\$0	\$0	\$5,295
Charlotte	\$262,309	\$291,585	\$0	\$0	\$416,379	\$0	\$0	\$40,779
Citrus	\$279,571	\$558,153	\$32	\$319,214	\$415,592	\$0	\$0	\$72,856
Clay	\$421,199	\$237,947	\$145,571	\$10,915	\$345,817	\$0	\$5,184	\$61,848
Collier	\$865,101	\$149,492	\$0	\$0	\$0	\$0	\$0	\$15,834
Columbia	\$417,624	\$363,407	\$24,052	\$0	\$621,078	\$169	\$0	\$0
Desoto	\$229,809	\$158,773	\$0	\$0	\$411,725	\$0	\$301	\$7,878
Dixie	\$191,078	\$54,469	\$0	\$0	\$157,457	\$0	\$0	\$3,089
Duval	\$1,512,691	\$729,487	\$0	\$0	\$0	\$0	\$0	\$4,415
Escambia	\$586,825	\$85,000	\$21,303	\$0	\$1,053,177	\$0	\$24,794	\$106,121
Flagler	\$352,329	\$459,531	\$0	\$0	\$118,881	\$0	\$0	\$86,000
Franklin	\$161,016	\$66,090	\$0	\$0	\$235,795	\$0	\$0	\$0
Gadsden	\$329,512	\$338,263	\$24,733	\$0	\$507,186	\$875	\$0	\$0
Gilchrist	\$157,511	\$93,183	\$0	\$0	\$73,877	\$0	\$0	\$5,390
Glades	\$129,507	\$4,174	\$807	\$0	\$173,139	\$0	\$0	\$1,315
Gulf	\$201,412	\$102,750	\$24,186	\$0	\$104,063	\$0	\$0	\$10,636
Hamilton	\$208,812	\$181,703	\$0	\$0	\$595,081	\$0	\$0	\$0
Hardee	\$240,129	\$142,722	\$12,601	\$0	\$377,769	\$0	\$2,444	\$12,039
Hendry	\$518,028	\$233,775	\$36,187	\$0	\$692,556	\$0	\$0	\$5,261
Hernando	\$355,259	\$330,820	\$4,922	\$0	\$1,314,418	\$0	\$0	\$28,023
Highlands	\$453,064	\$234,575	\$70,360	\$0	\$745,133	\$374	\$0	\$32,489
Hillsborough	\$1,985,338	\$1,316,290	\$629,492	\$0	\$2,884,429	\$0	\$0	\$390,719
Holmes	\$186,024	\$68,032	\$43,076	\$0	\$167,572	\$147	\$0	\$1,616
Indian River	\$206,364	\$474,824	\$0	\$0	\$249,618	\$0	\$0	\$605
Jackson	\$366,947	\$204,246	\$109,515	\$0	\$498,603	\$294	\$0	\$39,143
Jefferson	\$162,605	\$73,555	\$26,758	\$0	\$390,987	\$808	\$0	\$0
Lafayette	\$131,325	\$96,714	\$0	\$0	\$59,731	\$0	\$0	\$4,592
Lake	\$770,430	\$1,318,689	\$487,314	\$0	\$924,079	\$0	\$0	\$129,875

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# 2013-14 Revenue Summary

County	CTD	FDOT	DCF	APD	AHCA	DOH	DOE	DOEA
Lee	\$764,443	\$0	\$290,755	\$0	\$1,674,125	\$0	\$0	\$93,608
Leon	\$510,840	\$54,641	\$241,892	\$1,321	\$613,176	\$0	\$0	\$0
Levy	\$389,666	\$258,538	\$112,377	\$0	\$435,699	\$0	\$0	\$4,024
Liberty	\$261,109	\$51,996	\$0	\$0	\$73,001	\$0	\$0	\$9,000
Madison	\$201,720	\$165,989	\$39,535	\$0	\$218,611	\$0	\$781	\$0
Manatee	\$584,099	\$516,471	\$286,099	\$0	\$923,333	\$0	\$6,809	\$216,445
Marion	\$742,106	\$804,091	\$195,908	\$0	\$1,311,817	\$0	\$0	\$837
Martin	\$275,520	\$149,994	\$73,893	\$0	\$193,504	\$0	\$0	\$0
Miami-Dade	\$8,701,421	\$266,074	\$6,287,503	\$0	\$1,018,459	\$0	\$0	\$1,988,791
Monroe	\$370,420	\$141,637	\$0	\$0	\$743,318	\$32,430	\$0	\$0
Nassau	\$293,458	\$386,927	\$0	\$0	\$233,932	\$0	\$0	\$84,281
Okaloosa	\$325,239	\$1,008,413	\$30,313	\$0	\$253,230	\$0	\$1,290	\$41,777
Okeechobee	\$253,555	\$38,616	\$0	\$0	\$394,252	\$0	\$0	\$11,864
Orange	\$2,426,862	\$0	\$1,055,287	\$0	\$3,625,528	\$0	\$0	\$638,156
Osceola	\$591,662	\$0	\$257,277	\$0	\$883,894	\$0	\$0	\$155,581
Palm Beach	\$2,739,629	\$0	\$0	\$0	\$0	\$0	\$0	\$350,319
Pasco	\$567,914	\$492,599	\$27,641	\$177,646	\$715,374	\$0	\$13,350	\$258,149
Pinellas	\$2,194,506	\$854,317	\$1,578,432	\$64,900	\$3,051,233	\$0	\$30,762	\$0
Polk	\$1,106,978	\$987,535	\$161,594	\$0	\$2,160,218	\$21,881	\$135,790	\$209,118
Putnam	\$364,546	\$968,330	\$232,936	\$0	\$414,465	\$0	\$0	\$0
Santa Rosa	\$372,617	\$89,976	\$86,849	\$0	\$327,096	\$0	\$22,875	\$0
Sarasota	\$628,274	\$377,509	\$92,567	\$134,526	\$0	\$0	\$0	\$0
Seminole	\$586,975	\$0	\$255,238	\$0	\$876,892	\$0	\$0	\$154,348
St Johns	\$470,168	\$1,294,324	\$0	\$0	\$427,868	\$0	\$0	\$0
St Lucie	\$519,525	\$608,506	\$159,896	\$0	\$0	\$4,671	\$0	\$62,149
Sumter	\$297,941	\$407,441	\$84,851	\$0	\$237,586	\$0	\$0	\$35,742
Suwannee	\$208,812	\$181,703	\$982	\$0	\$601,982	\$554	\$1,935	\$0
Taylor	\$193,912	\$103,146	\$0	\$0	\$216,829	\$122	\$5,605	\$0
Union	\$90,907	\$97,026	\$0	\$0	\$108,396	\$0	\$0	\$6,320
Volusia	\$1,052,132	\$1,601,325	\$0	\$2,915	\$0	\$0	\$25,751	\$59,680
Wakulla	\$185,575	\$117,228	\$2,380	\$0	\$49,889	\$0	\$0	\$1,715
Walton	\$372,095	\$173,340	\$53,164	\$0	\$232,848	\$0	\$35	\$9,072
Washington	\$176,883	\$138,943	\$52,522	\$0	\$190,954	\$0	\$0	\$437
<b>Totals</b>	<b>\$46,721,143</b>	<b>\$24,526,307</b>	<b>\$14,201,567</b>	<b>\$899,436</b>	<b>\$39,121,342</b>	<b>\$62,325</b>	<b>\$826,840</b>	<b>\$6,122,883</b>

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# 2013-14 Revenue Summary

County	DCA	WAGES	DJJ	OTHER FED	LOCAL GOVT	LOCAL NON	FAREBOX	Total
Alachua	\$0	\$0	\$0	\$0	\$1,595,367	\$0	\$31,914	\$3,372,245
Baker	\$0	\$0	\$0	\$10,187	\$99,837	\$140,707	\$24,124	\$756,240
Bay	\$0	\$0	\$0	\$390,953	\$929	\$1,408	\$31,237	\$2,495,728
Bradford	\$0	\$0	\$0	\$0	\$0	\$22,908	\$0	\$601,554
Brevard	\$0	\$0	\$0	\$107,476	\$948,114	\$33,500	\$622,036	\$5,972,971
Broward	\$0	\$0	\$0	\$297,652	\$19,700,518	\$533,506	\$1,685,283	\$28,305,833
Calhoun	\$0	\$0	\$0	\$0	\$22,627	\$30,351	\$5,893	\$539,732
Charlotte	\$0	\$0	\$0	\$0	\$903,635	\$7,915	\$65,641	\$1,988,243
Citrus	\$0	\$0	\$0	\$0	\$478,254	\$106,989	\$73,680	\$2,304,341
Clay	\$0	\$0	\$0	\$239,858	\$456,171	\$283,260	\$105,980	\$2,313,750
Collier	\$0	\$0	\$0	\$285,752	\$2,387,875	\$124,088	\$189,685	\$4,017,827
Columbia	\$0	\$0	\$0	\$3,334	\$24,492	\$7,881	\$10,621	\$1,472,658
Desoto	\$0	\$0	\$0	\$0	\$17,998	\$0	\$13,254	\$839,738
Dixie	\$0	\$0	\$0	\$0	\$0	\$21,231	\$0	\$427,324
Duval	\$0	\$0	\$0	\$0	\$10,820,368	\$0	\$901,024	\$13,967,985
Escambia	\$0	\$52,283	\$0	\$0	\$1,085,322	\$16,030	\$142,249	\$3,173,104
Flagler	\$0	\$0	\$0	\$0	\$358,419	\$0	\$101,998	\$1,477,158
Franklin	\$0	\$0	\$0	\$3,773	\$76,485	\$9,393	\$1,329	\$553,881
Gadsden	\$0	\$0	\$0	\$0	\$168,894	\$97,935	\$75,208	\$1,542,606
Gilchrist	\$0	\$0	\$0	\$0	\$0	\$17,501	\$0	\$347,462
Glades	\$0	\$0	\$0	\$0	\$269	\$14,531	\$2,553	\$326,295
Gulf	\$0	\$0	\$0	\$5,650	\$24,517	\$34,003	\$17,340	\$524,557
Hamilton	\$0	\$0	\$0	\$1,667	\$12,884	\$959	\$5,290	\$1,006,396
Hardee	\$0	\$0	\$0	\$70,238	\$24,546	\$148	\$1,347	\$883,983
Hendry	\$0	\$0	\$0	\$0	\$33,092	\$66,336	\$20,680	\$1,605,915
Hernando	\$0	\$0	\$0	\$1,805	\$23,229	\$0	\$92,202	\$2,150,678
Highlands	\$0	\$0	\$0	\$251,373	\$52,242	\$11,244	\$6,949	\$1,857,803
Hillsborough	\$90,914	\$0	\$0	\$1,077,965	\$5,263,888	\$895,008	\$594,659	\$15,128,702
Holmes	\$0	\$0	\$0	\$15,702	\$676	\$20,575	\$17,352	\$520,772
Indian River	\$0	\$0	\$0	\$0	\$109,267	\$900	\$32,690	\$1,074,268
Jackson	\$4,020	\$0	\$0	\$0	\$26,545	\$81,343	\$47,112	\$1,377,768
Jefferson	\$0	\$0	\$0	\$0	\$0	\$17,949	\$23,868	\$696,530
Lafayette	\$0	\$0	\$0	\$0	\$0	\$20,799	\$0	\$313,161
Lake	\$0	\$0	\$0	\$0	\$1,554,701	\$57,873	\$95,054	\$5,338,015

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# 2013-14 Revenue Summary

County	DCA	WAGES	DJJ	OTHER FED	LOCAL GOVT	LOCAL NON	FAREBOX	Total
Lee	\$0	\$0	\$0	\$896	\$0	\$308,938	\$36,351	\$3,169,116
Leon	\$0	\$0	\$0	\$0	\$342,613	\$0	\$57,018	\$1,821,501
Levy	\$0	\$0	\$0	\$0	\$401,504	\$0	\$42,130	\$1,643,938
Liberty	\$0	\$0	\$0	\$0	\$27,972	\$17,321	\$0	\$440,399
Madison	\$0	\$0	\$0	\$0	\$6,381	\$13,737	\$34,291	\$681,045
Manatee	\$0	\$0	\$0	\$90,315	\$1,380,807	\$126,864	\$143,804	\$4,275,046
Marion	\$0	\$0	\$0	\$0	\$1,115,168	\$55,659	\$100,935	\$4,326,521
Martin	\$0	\$0	\$0	\$120,000	\$27,556	\$0	\$5,632	\$846,099
Miami-Dade	\$0	\$0	\$112,320	\$0	\$44,378,141	\$11,698,679	\$5,657,530	\$80,108,918
Monroe	\$0	\$0	\$0	\$0	\$937,789	\$15,928	\$27,235	\$2,268,757
Nassau	\$0	\$0	\$0	\$0	\$0	\$20,794	\$27,070	\$1,046,462
Okaloosa	\$0	\$3	\$0	\$82,804	\$28,480	\$3,092	\$117,821	\$1,892,462
Okeechobee	\$0	\$0	\$0	\$18,992	\$20,822	\$0	\$3,045	\$741,146
Orange	\$0	\$0	\$0	\$1,950,887	\$7,058,402	\$38,913	\$1,293,340	\$18,087,375
Osceola	\$0	\$0	\$0	\$475,621	\$1,720,820	\$9,487	\$315,312	\$4,409,654
Palm Beach	\$0	\$0	\$0	\$0	\$23,727,553	\$0	\$1,918,186	\$28,735,687
Pasco	\$0	\$0	\$0	\$213,608	\$271,502	\$587,557	\$82,065	\$3,407,405
Pinellas	\$695,609	\$0	\$0	\$408,503	\$4,605,268	\$723,822	\$1,604,203	\$15,811,555
Polk	\$0	\$8,671	\$629	\$0	\$3,389,197	\$745,300	\$63,029	\$8,989,940
Putnam	\$0	\$400	\$0	\$84,499	\$44,400	\$125,996	\$71,728	\$2,307,300
Santa Rosa	\$0	\$17,428	\$0	\$13,693	\$18,000	\$1,171	\$15,945	\$965,650
Sarasota	\$0	\$0	\$0	\$5,245	\$4,905,625	\$97,754	\$402,280	\$6,643,780
Seminole	\$0	\$0	\$0	\$471,853	\$1,707,188	\$9,412	\$312,814	\$4,374,720
St Johns	\$0	\$0	\$0	\$0	\$374,644	\$278,678	\$100,761	\$2,946,443
St Lucie	\$0	\$0	\$0	\$286,816	\$1,493,737	\$345,574	\$87,421	\$3,568,295
Sumter	\$0	\$76,227	\$0	\$0	\$691,508	\$37,649	\$34,645	\$1,903,590
Suwannee	\$0	\$0	\$0	\$3,407	\$15,072	\$7,098	\$5,290	\$1,026,835
Taylor	\$0	\$0	\$0	\$0	\$48,962	\$9,004	\$29,214	\$606,794
Union	\$0	\$0	\$0	\$0	\$34,462	\$32,120	\$0	\$369,231
Volusia	\$0	\$0	\$0	\$28,696	\$2,740,551	\$454,422	\$399,167	\$6,364,639
Wakulla	\$0	\$0	\$0	\$0	\$28,288	\$0	\$15,570	\$400,645
Walton	\$0	\$0	\$0	\$24,066	\$22,838	\$0	\$37,914	\$925,372
Washington	\$0	\$0	\$0	\$4,517	\$6,857	\$18,388	\$16,578	\$606,079
<b>C Totals</b>	<b>\$790,543</b>	<b>\$155,012</b>	<b>\$112,949</b>	<b>\$7,047,803</b>	<b>\$147,843,268</b>	<b>\$18,459,628</b>	<b>\$18,096,576</b>	<b>\$324,987,622</b>

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# 2013-14 Expense Summary

County	Labor	Fringe Benefits	Services	Materials and	Utilities	Insurance	Taxes	Bus Pass Expenses
Alachua	\$1,506,850	\$22,616	\$75,842	\$703,470	\$43,836	\$287,125	\$3,204	\$0
Baker	\$383,420	\$72,975	\$15,595	\$182,071	\$8,215	\$63,695	\$504	\$0
Bay	\$523,879	\$79,205	\$5,265	\$365,111	\$19,905	\$31,278	\$0	\$0
Bradford	\$245,851	\$84,119	\$25,829	\$155,608	\$14,983	\$51,171	\$862	\$0
Brevard	\$1,148,814	\$344,644	\$1,158,120	\$911,649	\$32,885	\$91,259	\$971	\$60,406
Broward	\$12,060,992	\$1,445,703	\$734,247	\$4,413,258	\$547,547	\$2,445,655	\$761,107	\$97,398
Calhoun	\$287,437	\$74,896	\$24,988	\$75,504	\$12,179	\$33,143	\$0	\$0
Charlotte	\$347,860	\$163,540	\$242,659	\$241,091	\$23,092	\$17,676	\$0	\$0
Citrus	\$1,091,888	\$414,583	\$90,534	\$585,046	\$16,302	\$85,550	\$1,930	\$0
Clay	\$1,042,648	\$186,175	\$130,761	\$461,498	\$61,898	\$102,609	\$3,396	\$0
Collier	\$1,106,808	\$238,768	\$1,004,641	\$648,652	\$19,747	\$4,616	\$0	\$0
Columbia	\$721,438	\$201,795	\$101,519	\$216,633	\$25,100	\$50,045	\$587	\$0
Desoto	\$36,599	\$9,640	\$5,682	\$1,430	\$6,669	\$0	\$98	\$0
Dixie	\$99,375	\$43,261	\$18,227	\$58,880	\$11,617	\$13,351	\$329	\$0
Duval	\$1,800,151	\$816,345	\$440,939	\$2,366,989	\$32,251	\$69,392	\$0	\$0
Escambia	\$1,281,021	\$435,290	\$283,086	\$573,542	\$58,297	\$134,370	\$9,379	\$55,087
Flagler	\$655,215	\$262,118	\$204,171	\$333,556	\$862	\$21,236	\$0	\$0
Franklin	\$230,406	\$32,078	\$16,772	\$76,081	\$18,344	\$49,429	\$520	\$0
Gadsden	\$760,976	\$364,666	\$26,942	\$391,023	\$25,765	\$82,961	\$1,098	\$0
Gilchrist	\$80,458	\$40,148	\$16,096	\$109,376	\$10,517	\$11,864	\$63	\$0
Glades	\$116,176	\$43,711	\$8,723	\$45,101	\$3,448	\$13,699	\$438	\$0
Gulf	\$215,979	\$53,076	\$14,772	\$74,724	\$5,106	\$28,883	\$521	\$0
Hamilton	\$360,719	\$100,898	\$50,760	\$108,316	\$12,550	\$25,022	\$294	\$0
Hardee	\$35,723	\$9,085	\$5,220	\$4,020	\$6,885	\$1,762	\$47	\$0
Hendry	\$398,098	\$148,811	\$36,015	\$193,145	\$17,692	\$62,664	\$1,751	\$0
Hernando	\$483,512	\$144,434	\$7,960	\$182,168	\$24,294	\$85,693	\$1,271	\$0
Highlands	\$234,983	\$56,231	\$19,780	\$49,261	\$24,443	\$25,949	\$1,526	\$0
Hillsborough	\$7,642,856	\$1,852,680	\$669,224	\$2,074,624	\$147,888	\$902,548	\$111,634	\$822,735
Holmes	\$222,462	\$47,142	\$4,529	\$131,540	\$14,560	\$36,177	\$523	\$0
Indian River	\$484,947	\$105,072	\$124,882	\$181,167	\$21,698	\$85,231	\$0	\$0
Jackson	\$689,169	\$178,898	\$25,519	\$196,791	\$28,234	\$49,606	\$996	\$0
Jefferson	\$221,629	\$104,221	\$8,495	\$95,857	\$6,567	\$20,278	\$268	\$0
Lafayette	\$75,280	\$40,292	\$10,359	\$98,085	\$8,116	\$11,022	\$152	\$0
Lake	\$238,260	\$55,116	\$606,823	\$986,919	\$13,410	\$67,817	\$2,703	\$0

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# 2013-14 Expense Summary

County	Labor	Fringe Benefits	Services	Materials and	Utilities	Insurance	Taxes	Bus Pass Expenses
Lee	\$1,703,191	\$529,006	\$138,613	\$714,730	\$83,520	\$204,334	\$8,649	\$51,600
Leon	\$224,219	\$66,974	\$0	\$0	\$50,607	\$0	\$0	\$163,788
Levy	\$541,627	\$278,258	\$48,508	\$387,904	\$19,176	\$35,000	\$0	\$0
Liberty	\$217,989	\$50,375	\$24,727	\$54,778	\$8,970	\$33,827	\$0	\$0
Madison	\$347,403	\$182,642	\$9,472	\$134,122	\$7,059	\$28,471	\$376	\$0
Manatee	\$1,471,808	\$513,301	\$393,218	\$395,089	\$37,484	\$113,342	\$11,438	\$6,235
Marion	\$1,694,317	\$510,954	\$250,469	\$920,118	\$42,814	\$180,818	\$27,209	\$0
Martin	\$241,602	\$37,688	\$2,780	\$13,534	\$8,012	\$14,870	\$1,460	\$0
Miami-Dade	\$29,080,316	\$5,821,999	\$8,030,091	\$6,505,175	\$1,286,707	\$2,000,942	\$27,624	\$936,649
Monroe	\$755,211	\$186,893	\$500,553	\$343,654	\$10,047	\$84,790	\$343	\$2,805
Nassau	\$560,851	\$29,618	\$69,487	\$223,267	\$18,032	\$61,129	\$989	\$0
Okaloosa	\$743,092	\$203,471	\$189,340	\$348,372	\$27,166	\$132,547	\$0	\$1
Okeechobee	\$24,651	\$6,492	\$3,826	\$734	\$4,491	\$0	\$37	\$0
Orange	\$8,648,865	\$499,064	\$638,062	\$3,690,969	\$164,565	\$1,873,954	\$740,178	\$482
Osceola	\$2,108,570	\$121,671	\$155,558	\$899,849	\$40,120	\$456,865	\$180,454	\$117
Palm Beach	\$2,267,952	\$1,364,550	\$202,916	\$53,072	\$29,374	\$0	\$0	\$3,719,262
Pasco	\$870,629	\$298,543	\$27,622	\$346,549	\$14,019	\$137,699	\$1,322	\$261,338
Pinellas	\$4,788,984	\$953,861	\$276,782	\$1,878,105	\$79,501	\$1,488,202	\$39,525	\$1,662,507
Polk	\$4,469,851	\$1,106,216	\$324,580	\$1,711,566	\$150,925	\$224,056	\$38,223	\$56,747
Putnam	\$913,558	\$243,232	\$120,375	\$501,949	\$43,096	\$189,735	\$2,699	\$0
Santa Rosa	\$253,133	\$116,809	\$84,558	\$173,439	\$16,802	\$40,136	\$2,801	\$17,428
Sarasota	\$4,045,096	\$885,420	\$752,129	\$1,009,873	\$41,749	\$260,650	\$32,494	\$2,343,218
Seminole	\$2,091,866	\$120,706	\$154,326	\$892,720	\$39,803	\$453,245	\$179,024	\$117
St Johns	\$1,438,391	\$345,269	\$186,511	\$510,065	\$54,193	\$172,329	\$0	\$0
St Lucie	\$96,115	\$83,065	\$37,850	\$359,503	\$20,353	\$94,886	\$65,690	\$54,080
Sumter	\$131,642	\$49,937	\$26,453	\$250,638	\$5,272	\$25,825	\$152	\$0
Suwannee	\$360,719	\$100,897	\$50,760	\$108,316	\$12,550	\$25,022	\$294	\$0
Taylor	\$254,671	\$122,639	\$8,220	\$87,203	\$6,741	\$18,427	\$243	\$0
Union	\$172,758	\$18,026	\$36,806	\$49,867	\$8,742	\$44,791	\$292	\$0
Volusia	\$2,010,808	\$803,889	\$33,740	\$860,326	\$73,554	\$34,796	\$45,806	\$921
Wakulla	\$190,000	\$67,468	\$1,281	\$78,665	\$11,287	\$19,661	\$458	\$0
Walton	\$433,217	\$92,886	\$5,244	\$175,950	\$15,547	\$46,114	\$612	\$0
Washington	\$272,790	\$55,238	\$6,367	\$185,960	\$15,900	\$38,963	\$583	\$0
<b>TOTAL</b>	<b>\$ 110,257,771</b>	<b>\$ 24,139,289</b>	<b>\$ 19,006,200</b>	<b>\$ 41,158,247</b>	<b>\$ 3,773,080</b>	<b>\$ 13,598,202</b>	<b>\$ 2,315,147</b>	<b>\$ 10,312,921</b>

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# 2013-14 Expense Summary

County	School Bus	Purchased	Miscellaneous	Interest Exp	Leases and	Depreciation	Contributed	Allocated	Total
Alachua	\$0	\$24,555	\$63,674	\$21,753	\$92,321	\$6,254	\$0	\$223,600	\$ 3,075,100
Baker	\$0	\$0	\$8,246	\$0	\$17,562	\$0	\$0	\$0	\$ 752,283
Bay	\$0	\$63,768	\$11,521	\$0	\$0	\$0	\$2,642	\$0	\$ 1,102,574
Bradford	\$0	\$23,415	\$1,127	\$0	\$14,798	\$50,286	\$19,678	\$0	\$ 687,727
Brevard	\$100,075	\$0	\$8,066	\$0	\$2,577	\$1,002,943	\$0	\$0	\$ 4,862,409
Broward	\$0	\$0	\$294,320	\$34,987	\$803,125	\$899,654	\$37,889	\$193,721	\$ 24,769,603
Calhoun	\$0	\$0	\$2,995	\$0	\$0	\$0	\$0	\$0	\$ 511,142
Charlotte	\$0	\$650,117	\$5,425	\$0	\$7,379	\$140,602	\$0	\$148,802	\$ 1,988,243
Citrus	\$0	\$324,728	\$57,714	\$0	\$0	\$270,680	\$0	\$153,080	\$ 3,092,035
Clay	\$0	\$41,303	\$46,456	\$0	\$0	\$0	\$148,700	\$0	\$ 2,225,444
Collier	\$0	\$0	\$949	\$0	\$0	\$248,075	\$0	\$0	\$ 3,272,256
Columbia	\$0	\$291,833	\$15,839	\$594	\$4,966	\$233,599	\$0	\$0	\$ 1,863,948
Desoto	\$0	\$745,154	\$1,559	\$0	\$1,590	\$125	\$0	\$1,550	\$ 810,096
Dixie	\$0	\$16,482	\$524	\$0	\$17,860	\$0	\$21,231	\$0	\$ 301,137
Duval	\$0	\$6,407,700	\$40,086	\$0	\$103,384	\$0	\$0	\$1,890,748	\$ 13,967,985
Escambia	\$0	\$414,529	\$16,028	\$12,121	\$90,329	\$27,441	\$0	\$0	\$ 3,390,520
Flagler	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$ 1,477,158
Franklin	\$0	\$85,453	\$589	\$1,616	\$18,075	\$3,064	\$0	\$0	\$ 532,427
Gadsden	\$0	\$12,652	\$13,823	\$0	\$21,110	\$220,405	\$0	\$0	\$ 1,921,421
Gilchrist	\$0	\$3,112	\$429	\$0	\$17,393	\$0	\$17,501	\$0	\$ 306,957
Glades	\$0	\$12,365	\$10,485	\$3,630	\$386	\$23,069	\$0	\$0	\$ 281,231
Gulf	\$0	\$1,972	\$5,248	\$3,233	\$8,099	\$58,700	\$9,383	\$0	\$ 479,696
Hamilton	\$0	\$145,917	\$7,920	\$297	\$2,483	\$116,799	\$0	\$0	\$ 931,975
Hardee	\$0	\$720,422	\$1,785	\$0	\$1,355	\$711	\$0	\$2,938	\$ 789,953
Hendry	\$0	\$37,209	\$42,230	\$14,519	\$1,543	\$92,278	\$0	\$0	\$ 1,045,955
Hernando	\$0	\$864,077	\$28,527	\$0	\$0	\$31,206	\$0	\$94,001	\$ 1,947,143
Highlands	\$0	\$1,597,801	\$8,251	\$15,970	\$5,062	\$48,879	\$0	\$5,174	\$ 2,093,310
Hillsborough	\$0	\$568,915	\$36,866	\$13,303	\$177,277	\$284,245	\$0	\$101,114	\$ 15,405,909
Holmes	\$0	\$32,168	\$10,061	\$0	\$0	\$8,394	\$0	\$0	\$ 507,556
Indian River	\$0	\$337	\$25,701	\$1,334	\$4,185	\$249,783	\$0	\$0	\$ 1,284,337
Jackson	\$0	\$1,025	\$19,496	\$0	\$10,487	\$173,640	\$0	\$0	\$ 1,373,861
Jefferson	\$0	\$2,776	\$4,895	\$0	\$6,253	\$54,093	\$0	\$0	\$ 525,332
Lafayette	\$0	\$480	\$354	\$0	\$10,183	\$0	\$20,799	\$0	\$ 275,122
Lake	\$0	\$2,283,348	\$3,046	\$0	\$10,373	\$609,625	\$0	\$0	\$ 4,877,440

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# 2013-14 Expense Summary

County	School Bus	Purchased	Miscellaneous	Interest Exp	Leases and	Depreciation	Contributed	Allocated	Total
Lee	\$0	\$18,575	\$105,674	\$54,447	\$5,785	\$346,042	\$0	\$0	\$ 3,964,166
Leon	\$0	\$1,126,323	\$812	\$0	\$38,787	\$0	\$24,000	\$125,991	\$ 1,821,501
Levy	\$0	\$0	\$126,283	\$0	\$0	\$197,482	\$0	\$0	\$ 1,634,238
Liberty	\$0	\$0	\$10,132	\$0	\$9,768	\$24,547	\$0	\$0	\$ 435,113
Madison	\$0	\$3,084	\$5,878	\$0	\$9,298	\$75,573	\$0	\$0	\$ 803,378
Manatee	\$0	\$896,080	\$118,794	\$0	\$1,802	\$102,456	\$172	\$213,822	\$ 4,275,041
Marion	\$0	\$16,858	\$24,218	\$22,342	\$45,765	\$431,031	\$0	\$58,165	\$ 4,225,078
Martin	\$0	\$348,382	\$66,359	\$964	\$12,954	\$37,540	\$0	\$48,508	\$ 834,653
Miami-Dade	\$0	\$12,672,789	\$1,553,360	\$16,382	\$466,939	\$703,068	\$435,879	\$322,299	\$ 69,860,219
Monroe	\$0	\$0	\$157,272	\$1,292	\$1,626	\$44,556	\$0	\$240,568	\$ 2,329,610
Nassau	\$0	\$0	\$1,468	\$0	\$6,790	\$246,509	\$0	\$0	\$ 1,218,140
Okaloosa	\$0	\$60,933	\$15,241	\$0	\$2,452	\$202	\$0	\$0	\$ 1,722,817
Okeechobee	\$0	\$510,677	\$1,050	\$0	\$1,071	\$84	\$0	\$1,095	\$ 554,208
Orange	\$0	\$5,003	\$627,910	\$85,992	\$167,508	\$725,297	\$0	\$964,742	\$ 18,832,591
Osceola	\$0	\$1,220	\$153,083	\$20,965	\$40,837	\$176,826	\$0	\$235,202	\$ 4,591,337
Palm Beach	\$0	\$21,044,026	\$18,579	\$0	\$14,200	\$0	\$21,756	\$0	\$ 28,735,687
Pasco	\$34,600	\$1,216,666	\$3,406	\$2,577	\$217	\$113,648	\$1,717	\$76,853	\$ 3,407,405
Pinellas	\$7,932	\$2,991,330	\$112,429	\$19,184	\$30,401	\$743,240	\$90,042	\$598,002	\$ 15,760,027
Polk	\$0	\$0	\$194,878	\$3,267	\$80,046	\$92,524	\$50,000	\$8,150	\$ 8,511,029
Putnam	\$0	\$3,251	\$17,052	\$0	\$54,641	\$368,806	\$0	\$0	\$ 2,458,394
Santa Rosa	\$0	\$23,746	\$5,996	\$3,621	\$14,631	\$8,197	\$0	\$0	\$ 761,297
Sarasota	\$0	\$7,662	\$117,768	\$36,314	\$162,917	\$284,563	\$297	\$14,679	\$ 9,994,829
Seminole	\$0	\$1,210	\$151,871	\$20,799	\$40,514	\$175,424	\$0	\$233,338	\$ 4,554,963
St Johns	\$0	\$0	\$3,637	\$0	\$0	\$316,703	\$0	\$13,196	\$ 3,040,294
St Lucie	\$0	\$2,824,609	\$1,162	\$0	\$28,600	\$97,710	\$1,075	\$2,948	\$ 3,767,646
Sumter	\$0	\$1,096,370	\$5,602	\$0	\$3,947	\$8,216	\$224,666	\$0	\$ 1,828,720
Suwannee	\$0	\$145,917	\$7,920	\$297	\$2,483	\$116,799	\$0	\$0	\$ 931,974
Taylor	\$0	\$8,740	\$4,474	\$0	\$5,924	\$49,238	\$0	\$0	\$ 566,520
Union	\$0	\$0	\$17,414	\$0	\$5,535	\$15,000	\$0	\$0	\$ 369,231
Volusia	\$0	\$2,078,961	\$12,801	\$0	\$0	\$0	\$0	\$409,037	\$ 6,364,639
Wakulla	\$0	\$2,018	\$980	\$0	\$0	\$55,555	\$0	\$0	\$ 427,373
Walton	\$0	\$33,283	\$7,037	\$0	\$0	\$28,430	\$11,454	\$0	\$ 849,774
Washington	\$0	\$46,544	\$8,271	\$0	\$0	\$5,222	\$4,901	\$0	\$ 640,739
<b>TOTAL</b>	<b>\$ 142,607</b>	<b>\$ 62,557,870</b>	<b>\$ 4,453,046</b>	<b>\$ 411,800</b>	<b>\$ 2,705,593</b>	<b>\$ 10,445,038</b>	<b>\$ 1,143,782</b>	<b>\$ 6,381,323</b>	<b>\$ 312,801,916</b>

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# 2013-14 Performance Measures

County	Operating Expense Per Total Passenger Trip	Operating Expense Per Paratransit Passenger Trip	Operating Expense Per Vehicle Mile	Operating Expense Per Driver Hour	Local Funding of System	Potential TD Population Served	Average Trips Per Driver Hour	Average Trips Per Paratransit Passenger	Accidents Per 100,000 Miles	Miles Between Roadcalls
Alachua	\$ 27.76	\$ 27.76	\$ 2.46	\$ 27.89	48%	1%	1.00	78.11	1.20	34,770.89
Baker	\$ 34.83	\$ 34.83	\$ 2.13	\$ 40.54	35%	7%	0.97	29.74	0.28	44,138.50
Bay	\$ 10.96	\$ 10.96	\$ 3.71	\$ 27.67	1%	3%	2.52	49.79	1.35	24,743.08
Bradford	\$ 30.97	\$ 30.97	\$ 3.18	\$ 34.38	4%	5%	1.11	48.91	0.00	0.00
Brevard	\$ 4.46	\$ 7.68	\$ 1.67	\$ 38.15	27%	7%	4.87	35.54	1.28	54,330.40
Broward	\$ 19.21	\$ 22.88	\$ 2.73	\$ 51.87	77%	1%	2.11	99.43	1.55	147,996.56
Calhoun	\$ 58.86	\$ 58.86	\$ 3.39	\$ 54.61	11%	7%	0.93	19.65	0.00	37,712.00
Charlotte	\$ 22.63	\$ 22.63	\$ 5.04	\$ 47.59	49%	6%	2.10	12.21	0.00	7,041.48
Citrus	\$ 12.64	\$ 12.64	\$ 4.19	\$ 44.07	29%	15%	2.75	13.90	0.68	23,819.94
Clay	\$ 14.51	\$ 14.51	\$ 1.91	\$ 27.03	37%	4%	1.14	41.77	0.26	58,125.75
Collier	\$ 38.74	\$ 38.74	\$ 2.84	\$ 54.77	67%	1%	1.41	90.05	0.87	30,273.82
Columbia	\$ 32.02	\$ 32.02	\$ 2.94	\$ 60.46	3%	3%	1.89	68.80	0.00	316,996.50
Desoto	\$ 33.34	\$ 33.34	\$ 1.99	\$ 17.65	4%	4%	0.53	34.61	0.98	135,700.67
Dixie	\$ 45.57	\$ 45.57	\$ 2.59	\$ 40.11	5%	4%	0.88	19.21	0.00	116,487.00
Duval	\$ 38.28	\$ 38.28	\$ 3.03	\$ 51.54	84%	1%	1.35	86.44	1.17	9,645.69
Escambia	\$ 20.49	\$ 22.95	\$ 1.81	\$ 38.78	39%	2%	1.69	61.71	0.60	18,957.08
Flagler	\$ 15.07	\$ 15.07	\$ 1.53	\$ 30.51	31%	27%	2.02	12.54	0.52	161,227.50
Franklin	\$ 66.03	\$ 66.03	\$ 1.98	\$ 32.72	16%	5%	0.50	25.68	0.00	269,480.00
Gadsden	\$ 18.15	\$ 18.15	\$ 2.64	\$ 72.01	22%	14%	1.77	14.66	0.00	26,911.04
Gilchrist	\$ 74.78	\$ 74.78	\$ 3.32	\$ 49.64	5%	5%	0.66	12.14	0.00	92,399.00
Glades	\$ 76.19	\$ 76.19	\$ 2.02	\$ 61.88	5%	3%	0.81	25.46	0.00	34,823.25
Gulf	\$ 21.22	\$ 21.22	\$ 1.83	\$ 39.36	14%	8%	1.86	51.27	0.00	0.00
Hamilton	\$ 73.10	\$ 73.10	\$ 1.38	\$ 48.04	2%	6%	0.66	29.51	0.00	0.00
Hardee	\$ 32.90	\$ 32.90	\$ 1.56	\$ 37.71	3%	4%	1.15	50.44	0.20	38,864.15
Hendry	\$ 23.08	\$ 23.08	\$ 1.71	\$ 35.93	7%	7%	0.85	23.84	0.82	122,055.00
Hernando	\$ 13.53	\$ 13.53	\$ 1.23	\$ 20.13	5%	2%	1.49	59.04	0.38	788,916.50
Highlands	\$ 16.55	\$ 16.55	\$ 1.91	\$ 24.86	4%	3%	1.50	62.86	0.46	49,705.05
Hillsborough	\$ 14.21	\$ 22.67	\$ 2.13	\$ 34.38	45%	6%	1.52	28.60	0.61	13,322.34
Holmes	\$ 16.54	\$ 16.54	\$ 1.34	\$ 13.87	7%	21%	0.84	17.45	0.26	0.00
Indian River	\$ 41.41	\$ 41.41	\$ 3.59	\$ 58.03	13%	2%	1.40	22.56	0.00	44,754.75
Jackson	\$ 32.86	\$ 32.86	\$ 2.40	\$ 44.03	11%	4%	1.21	36.77	0.00	190,892.33
Jefferson	\$ 37.67	\$ 37.67	\$ 2.74	\$ 66.67	6%	8%	1.77	24.55	0.00	63,886.00
Lafayette	\$ 80.47	\$ 80.47	\$ 3.69	\$ 52.01	7%	7%	0.65	13.25	0.00	74,524.00
Lake	\$ 23.71	\$ 23.71	\$ 2.56	\$ 37.02	32%	2%	1.26	62.68	0.63	34,683.29

# 2013-14 Performance Measures

County	Operating Expense Per Total Passenger Trip	Operating Expense Per Paratransit Passenger Trip	Operating Expense Per Vehicle Mile	Operating Expense Per Driver Hour	Local Funding of System	Potential TD Population Served	Average Trips Per Driver Hour	Average Trips Per Paratransit Passenger	Accidents Per 100,000 Miles	Miles Between Roadcalls
Lee	\$ 28.49	\$ 29.00	\$ 2.26	\$ 31.32	11%	1%	1.08	42.40	1.90	34,667.74
Leon	\$ 13.29	\$ 27.10	\$ 3.02	\$ 30.92	22%	8%	1.14	7.13	0.00	0.00
Levy	\$ 28.43	\$ 28.43	\$ 1.96	\$ 50.73	27%	6%	1.78	47.82	0.24	55,661.00
Liberty	\$ 13.26	\$ 13.26	\$ 1.14	\$ 20.71	10%	51%	1.56	22.18	0.00	383,063.00
Madison	\$ 43.04	\$ 43.04	\$ 3.00	\$ 62.25	8%	8%	1.20	22.65	0.00	33,454.63
Manatee	\$ 16.90	\$ 19.26	\$ 4.46	\$ 46.58	39%	7%	2.32	19.25	10.87	7,908.72
Marion	\$ 24.57	\$ 24.57	\$ 2.67	\$ 28.02	29%	4%	1.14	25.34	0.19	87,990.11
Martin	\$ 9.49	\$ 9.49	\$ 1.68	\$ 18.54	4%	9%	1.78	12.57	0.00	0.00
Miami-Dade	\$ 6.53	\$ 38.89	\$ 3.34	\$ 44.52	77%	24%	1.13	7.21	0.19	317,714.29
Monroe	\$ 25.52	\$ 28.92	\$ 2.16	\$ 24.86	43%	6%	0.86	34.26	0.09	539,439.50
Nassau	\$ 21.53	\$ 21.53	\$ 2.71	\$ 34.45	5%	4%	1.38	66.61	0.45	89,746.00
Okaloosa	\$ 12.82	\$ 18.12	\$ 2.28	\$ 16.32	8%	9%	0.90	16.36	0.13	68,627.27
Okeechobee	\$ 34.13	\$ 34.13	\$ 1.16	\$ 29.38	3%	2%	0.86	29.74	0.21	36,771.00
Orange	\$ 10.83	\$ 20.45	\$ 2.01	\$ 36.84	46%	4%	1.59	49.59	1.78	55,874.85
Osceola	\$ 10.83	\$ 20.45	\$ 2.01	\$ 36.84	46%	4%	1.59	49.60	1.79	55,817.59
Palm Beach	\$ 9.79	\$ 28.84	\$ 2.49	\$ 49.49	89%	3%	1.72	56.51	3.04	65,535.66
Pasco	\$ 10.98	\$ 20.00	\$ 2.74	\$ 43.12	28%	3%	1.96	18.79	0.35	81,981.00
Pinellas	\$ 4.34	\$ 14.99	\$ 2.66	\$ 25.21	44%	9%	1.68	23.33	1.94	37,325.85
Polk	\$ 19.87	\$ 35.62	\$ 3.40	\$ 33.48	47%	9%	0.92	11.36	1.25	13,314.26
Putnam	\$ 17.36	\$ 17.36	\$ 2.76	\$ 47.21	10%	23%	0.25	1.25	0.34	49,514.78
Santa Rosa	\$ 18.80	\$ 22.04	\$ 1.53	\$ 35.93	4%	1%	1.63	85.90	0.21	34,654.14
Sarasota	\$ 8.61	\$ 33.93	\$ 2.54	\$ 53.26	81%	2%	1.57	47.82	1.60	751,883.75
Seminole	\$ 10.83	\$ 20.45	\$ 2.01	\$ 36.84	46%	3%	1.59	49.60	1.81	55,375.39
St Johns	\$ 9.10	\$ 9.10	\$ 2.73	\$ 34.23	26%	9%	0.87	15.19	0.27	74,180.13
St Lucie	\$ 13.37	\$ 14.94	\$ 2.75	\$ 34.56	54%	24%	2.31	8.48	0.37	28,083.65
Sumter	\$ 22.03	\$ 22.03	\$ 2.38	\$ 45.97	40%	7%	1.90	41.21	0.52	31,993.42
Suwannee	\$ 43.83	\$ 43.83	\$ 2.29	\$ 33.36	3%	5%	0.76	24.00	0.25	0.00
Taylor	\$ 29.20	\$ 29.20	\$ 3.12	\$ 77.05	14%	10%	1.50	13.81	0.00	36,271.00
Union	\$ 35.72	\$ 35.72	\$ 2.84	\$ 175.66	18%	15%	4.92	14.01	0.00	43,261.33
Volusia	\$ 8.77	\$ 20.64	\$ 2.39	\$ 30.80	56%	6%	1.49	17.73	0.15	12,114.35
Wakulla	\$ 32.31	\$ 32.31	\$ 1.70	\$ 46.30	11%	6%	1.43	25.74	0.00	0.00
Walton	\$ 16.25	\$ 16.25	\$ 1.22	\$ 17.24	7%	10%	1.06	25.80	0.29	349,033.50
Washington	\$ 29.59	\$ 29.59	\$ 1.71	\$ 27.03	7%	13%	0.91	15.47	0.27	187,675.00
<b>Totals</b>	<b>\$ 10.70</b>	<b>\$ 24.02</b>	<b>\$ 2.56</b>	<b>\$ 38.88</b>	<b>57%</b>	<b>7%</b>	<b>1.62</b>	<b>43.96</b>	<b>1.11</b>	<b>39,630.91</b>

# 2013-14 Other Reported Data

County	Paratransit/Dev Fixed Route/ School Brd Head Count	Fixed Route Head Count	Unduplicated Pass Head Count	Unmet Trip Requests	Medical Unmet Trip Requests	Employment Unmet Trip Requests	Educ/Training Unmet Trip Requests
Alachua	1,418	0	1,418	0	0	0	0
Baker	604	0	604	1	0	0	0
Bay	2,020	0	2,020	28	19	4	4
Bradford	454	0	454	21	0	0	0
Brevard	15,593	1,655	17,248	41	29	0	8
Broward	8,702	1,375	10,077	9,658	68	0	9,284
Calhoun	442	0	442	0	0	0	0
Charlotte	7,195	0	7,195	229	131	45	36
Citrus	13,897	0	13,897	500	153	38	25
Clay	2,245	0	2,245	212	6	90	51
Collier	938	0	938	29	0	0	8
Columbia	846	0	846	12	2	4	2
Desoto	702	0	702	275	132	4	12
Dixie	344	0	344	0	0	0	0
Duval	4,221	0	4,221	0	0	0	0
Escambia	2,181	174	2,355	562	36	166	0
Flagler	7,812	0	7,812	146	15	54	4
Franklin	314	0	314	4	4	0	0
Gadsden	3,226	0	3,226	36	0	0	0
Gilchrist	338	0	338	0	0	0	0
Glades	145	0	145	55	55	0	0
Gulf	441	0	441	35	3	21	10
Hamilton	432	0	432	16	6	4	0
Hardee	476	0	476	1,608	385	565	66
Hendry	1,035	0	1,035	221	221	0	0
Hernando	2,437	0	2,437	715	350	0	90
Highlands	2,012	0	2,012	1,745	408	142	286
Hillsborough	16,068	6,425	22,493	388	319	5	2
Holmes	1,759	0	1,759	118	59	24	35
Indian River	1,375	0	1,375	0	0	0	0
Jackson	1,027	0	1,027	249	212	0	0
Jefferson	568	0	568	12	2	8	2
Lafayette	258	0	258	0	0	0	0
Lake	2,643	0	2,643	4,659	0	2,330	2,329

Continued on the next page (Other Reported Data page 1 of 4)

# 2013-14 Other Reported Data

County	Paratransit/Dev Fixed Route/ School Brd Head Count	Fixed Route Head Count	Unduplicated Pass Head Count	Unmet Trip Requests	Medical Unmet Trip Requests	Employment Unmet Trip Requests	Educ/Training Unmet Trip Requests
Lee	3,082	100	3,182	8,523	5,967	852	852
Leon	3,621	4,958	8,579	48	6	8	12
Levy	1,202	0	1,202	56	55	1	0
Liberty	1,480	0	1,480	12	4	6	2
Madison	683	0	683	21	21	0	0
Manatee	4,032	7,000	11,032	949	777	0	38
Marion	6,788	0	6,788	1,670	1,523	4	11
Martin	6,359	0	6,359	167	149	0	12
Miami-Dade	8,478	234,208	242,686	1,968	1,402	363	128
Monroe	2,165	184	2,349	0	0	0	0
Nassau	731	0	731	384	274	46	12
Okaloosa	5,375	437	5,812	269	14	91	27
Okeechobee	546	0	546	182	92	46	15
Orange	14,447	1,982	16,429	52,471	33,250	2,572	5,101
Osceola	3,522	483	4,005	12,792	8,106	627	1,244
Palm Beach	11,325	4,026	15,351	0	0	0	0
Pasco	5,079	2,519	7,598	140	0	0	0
Pinellas	33,278	7,013	40,291	1,424	748	17	29
Polk	7,835	12,615	20,450	134	107	10	1
Putnam	10,431	0	10,431	0	0	0	0
St Johns	5,093	0	5,093	0	0	0	0
St Lucie	24,637	4,677	29,314	40,851	6,102	25,652	4,551
Santa Rosa	333	60	393	135	15	65	0
Sarasota	4,242	473	4,715	12,462	3,942	1,579	4,023
Seminole	3,494	479	3,973	12,691	8,042	622	1,234
Sumter	1,831	0	1,831	231	148	23	1
Suwannee	886	0	886	31	15	8	3
Taylor	796	0	796	7	0	0	0
Union	738	0	738	70	45	0	0
Volusia	5,802	11,582	17,384	0	0	0	0
Wakulla	514	0	514	0	0	0	0
Walton	2,027	0	2,027	84	68	8	2
Washington	1,400	0	1,400	65	27	18	20
<b>Totals</b>	<b>286,420</b>	<b>302,425</b>	<b>588,845</b>	<b>169,412</b>	<b>73,514</b>	<b>36,122</b>	<b>29,572</b>

Continued on the next page (Other Reported Data page 2 of 4)

# 2013-14 Other Reported Data

County	Nutritional Unmet Trip Requests	Life Sust/Other Unmet Trip Requests	Reason Denied- Lack of Funding	Reason Denied- Lack of Vehicle Available	Reason Denied- Lack of Driver Available	Reason Denied- Other	Passenger No-Shows	Complaints	Commendations
Alachua	0	0	0	0	0	0	10,154	29	67
Baker	0	0	0	0	0	0	49	0	0
Bay	0	1	0	0	0	0	48	27	0
Bradford	0	21	0	0	0	0	174	3	0
Brevard	0	4	0	0	0	0	11,482	12	159
Broward	287	19	9,312	74	264	8	20,137	4,640	573
Calhoun	0	0	0	0	0	0	29	0	1
Charlotte	3	14	0	0	0	0	865	67	8
Citrus	42	242	0	0	0	0	1,399	17	19
Clay	52	13	141	22	0	49	1,410	22	19
Collier	0	21	0	0	0	29	2,332	16	12
Columbia	0	4	3	2	7	0	1,437	10	3
Desoto	111	16	87	0	0	188	664	19	12
Dixie	0	0	0	0	0	0	64	1	0
Duval	0	0	0	0	0	0	12,235	1,316	797
Escambia	0	360	0	0	0	0	4,486	37	8
Flagler	3	70	0	0	0	0	1,465	7	3
Franklin	0	0	0	0	10	0	4	0	0
Gadsden	0	0	0	0	0	0	1,405	0	0
Gilchrist	0	0	0	0	0	0	13	0	0
Glades	0	0	0	0	0	0	238	2	0
Gulf	1	0	0	20	7	11	73	1	1
Hamilton	0	6	0	6	10	0	108	7	1
Hardee	1	591	1,117	15	26	450	401	9	5
Hendry	0	0	221	0	0	0	762	6	0
Hernando	100	175	0	0	0	0	1,157	25	75
Highlands	2	907	1,019	10	83	633	2,877	36	20
Hillsborough	62	0	0	0	0	0	18,721	225	216
Holmes	0	0	0	0	0	0	105	3	0
Indian River	0	0	0	0	0	0	978	20	1
Jackson	0	37	0	0	249	0	279	2	0
Jefferson	0	0	0	0	0	0	166	0	0
Lafayette	0	0	0	0	0	0	7	0	0
Lake	0	0	4,659	0	0	0	5,651	161	50

Continued on the next page (Other Reported Data page 3 of 4)

# 2013-14 Other Reported Data

County	Nutritional Unmet Trip Requests	Life Sust/Other Unmet Trip Requests	Reason Denied- Lack of Funding	Reason Denied- Lack of Vehicle Available	Reason Denied- Lack of Driver Available	Reason Denied- Other	Passenger No-Shows	Complaints	Commendations
Lee	852	0	8,523	0	0	0	4,047	67	2
Leon	18	4	0	0	0	0	586	62	8
Levy	0	0	0	0	0	0	1,501	2	21
Liberty	0	0	6	3	3	0	25	1	4
Madison	0	0	0	0	0	0	229	0	0
Manatee	18	116	0	5	734	38	1,053	51	55
Marion	15	117	0	0	0	0	6,651	25	32
Martin	0	6	0	0	0	167	129	15	32
Miami-Dade	60	15	0	0	0	0	47,515	4,633	40
Monroe	0	0	0	0	0	0	836	0	0
Nassau	39	13	0	0	0	0	2,361	0	0
Okaloosa	5	132	0	0	0	0	515	5	0
Okeechobee	0	29	97	10	32	43	651	9	5
Orange	6,819	4,729	0	0	0	0	46,443	244	189
Osceola	1,662	1,153	0	0	0	0	11,323	59	46
Palm Beach	0	0	0	0	0	0	24,468	2,117	1,288
Pasco	0	140	140	0	0	0	2,392	26	10
Pinellas	11	619	0	0	0	1,424	10,468	364	20
Polk	0	16	3	56	0	75	7,300	106	18
Putnam	0	0	0	0	0	0	1,708	3	5
St Johns	0	0	0	0	0	0	766	5	12
St Lucie	4,546	0	41,524	0	0	0	1,811	11	7
Santa Rosa	0	55	0	0	0	0	1,008	5	1
Sarasota	915	2,003	0	0	0	0	860	152	27
Seminole	1,649	1,144	0	0	0	0	11,233	59	46
Sumter	2	57	0	222	8	1	400	15	187
Suwannee	0	5	7	3	18	3	890	7	1
Taylor	0	0	0	0	0	0	170	0	0
Union	0	25	0	0	0	0	80	0	0
Volusia	0	0	0	0	0	0	6,453	270	150
Wakulla	0	0	0	0	0	0	4	0	1
Walton	2	4	0	0	0	0	279	7	0
Washington	0	0	0	0	0	0	184	2	1
<b>Totals</b>	<b>17,277</b>	<b>12,883</b>	<b>66,859</b>	<b>448</b>	<b>1,451</b>	<b>3,119</b>	<b>295,714</b>	<b>15,042</b>	<b>4,258</b>

(Other Reported Data page 4 of 4)

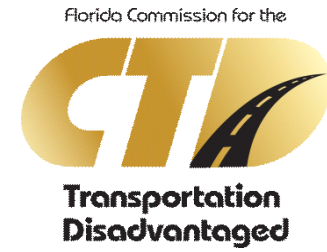
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# **2014 County Summaries**

County: Alachua  
 CTC: MV Transportation Inc  
 Contact: Kelly Gonzalez  
 3713 SW 42nd St Suite 3  
 Gainesville, FL 32608  
 352-375-2784  
 Email: [kelly.gonzalez@mvtransit.com](mailto:kelly.gonzalez@mvtransit.com)

Demographics	Number
Total County Population	253,451
Potential TD Population	99,488
UDPHC	1,418



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	70,840	0	0
Deviated FR	0	0	0
Ambulatory	82,999	80,263	75,356
Non-Ambulatory	32,487	33,819	34,666
Stretcher	723	571	735
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>187,049</b>	<b>114,653</b>	<b>110,757</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	1,496,539	1,398,584	1,251,752
Revenue Miles	1,235,988	1,186,538	1,242,002
Roadcalls	50	53	36
Accidents	12	11	15
Vehicles	42	43	43
Driver Hours	94,640	101,920	110,240

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	80,515	75,618	77,626
Employment	83,086	17,076	13,743
Ed/Train/DayCare	1,652	1,191	1,325
Nutritional	1,320	1,583	1,478
Life-Sustaining/Other	20,476	19,185	16,585
<b>TOTAL TRIPS</b>	<b>187,049</b>	<b>114,653</b>	<b>110,757</b>

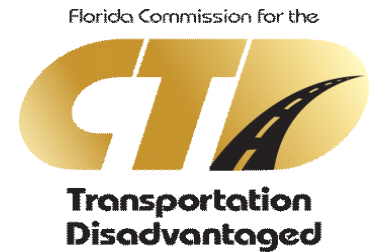
Financial and General Data	2012	2013	2014
Expenses	\$3,209,787	\$3,017,332	\$3,075,100
Revenues	\$3,344,478	\$3,368,204	\$3,372,245
Commendations	11	19	67
Complaints	12	15	29
Passenger No-Shows	10,078	11,128	10,154
Unmet Trip Requests	1,574	0	0

Passenger Trips By Funding Source	2012	2013	2014
CTD	84,721	17,421	20,481
AHCA	44,322	39,424	33,093
APD	0	0	0
DOEA	634	725	422
DOE	0	0	0
Other	57,372	57,083	56,761
<b>TOTAL TRIPS</b>	<b>187,049</b>	<b>114,653</b>	<b>110,757</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.80	0.79	1.20
Miles between Roadcalls	29,931	26,388	34,771
Avg. Trips per Driver Hour	1.23	1.12	1.00
Avg. Trips per Para Pass.	52.37	51.65	78.11
Cost per Trip	17.16	26.32	27.76
Cost per Paratransit Trip	27.36	26.32	27.76
Cost per Driver Hour	33.59	29.60	27.89
Cost per Total Mile	2.12	2.16	2.46

County: Baker  
 CTC: Baker County Council On Aging, Inc.  
 Contact: Jackie Wright  
 101 E Macclenny Ave  
 Macclenny, FL 32063  
 904-259-2223  
 Email: [jwright@bakercoa.org](mailto:jwright@bakercoa.org)

Demographics	Number
Total County Population	27,013
Potential TD Population	8,727
UDPHC	604



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	3,635
Ambulatory	14,406	13,188	14,359
Non-Ambulatory	3,498	3,620	3,597
Stretcher	0	0	9
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>17,904</b>	<b>16,808</b>	<b>21,600</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	238,279	290,251	353,108
Revenue Miles	185,383	210,838	305,493
Roadcalls	2	4	8
Accidents	2	3	1
Vehicles	14	13	14
Driver Hours	15,647	24,367	18,558

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	9,846	7,523	7,540
Employment	1,077	974	1,677
Ed/Train/DayCare	0	2	4
Nutritional	5,602	4,400	3,782
Life-Sustaining/Other	1,379	3,909	8,597
<b>TOTAL TRIPS</b>	<b>17,904</b>	<b>16,808</b>	<b>21,600</b>

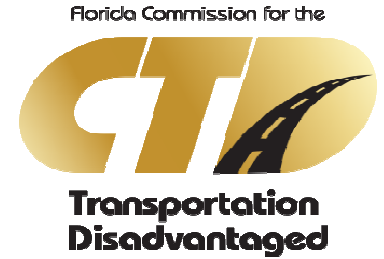
Financial and General Data	2012	2013	2014
Expenses	\$512,519	\$593,429	\$752,283
Revenues	\$593,044	\$663,144	\$756,240
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	66	158	49
Unmet Trip Requests	0	0	1

Passenger Trips By Funding Source	2012	2013	2014
CTD	6,011	4,516	8,810
AHCA	2,377	2,458	2,705
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	9,516	9,834	10,085
<b>TOTAL TRIPS</b>	<b>17,904</b>	<b>16,808</b>	<b>21,600</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.84	1.03	0.28
Miles between Roadcalls	119,140	72,563	44,139
Avg. Trips per Driver Hour	1.14	0.69	1.16
Avg. Trips per Para Pass.	35.88	30.95	35.76
Cost per Trip	28.63	35.31	34.83
Cost per Paratransit Trip	28.63	35.31	34.83
Cost per Driver Hour	32.76	24.35	40.54
Cost per Total Mile	2.15	2.04	2.13

County: Bay  
 CTC: Tri-County Community Council, Inc.  
 Contact: Joel Paul  
 302 North Oklahoma Street  
 Bonifay, FL 32425  
 850-547-3689  
 Email: [joelpaul.tccc@mchsi.com](mailto:joelpaul.tccc@mchsi.com)

Demographics	Number
Total County Population	174,987
Potential TD Population	68,035
UDPHC	2,020



Trips By Type of Service	2012	2013	2014*
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	169,891	178,384	88,765
Non-Ambulatory	22,402	23,521	11,180
Stretcher	1,140	1,196	633
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>193,433</b>	<b>203,101</b>	<b>100,578</b>

Vehicle Data	2012	2013	2014*
Vehicle Miles	722,794	668,352	296,917
Revenue Miles	565,999	511,592	225,813
Roadcalls	7	22	12
Accidents	5	5	4
Vehicles	35	38	30
Driver Hours	65,011	57,966	39,849

Passenger Trips By Trip Purpose	2012	2013	2014*
Medical	76,493	80,317	42,152
Employment	19,210	20,170	9,432
Ed/Train/DayCare	80,873	84,916	41,839
Nutritional	16,358	17,175	6,747
Life-Sustaining/Other	499	523	408
<b>TOTAL TRIPS</b>	<b>193,433</b>	<b>203,101</b>	<b>100,578</b>

Financial and General Data	2012	2013	2014*
Expenses	\$1,908,081	\$1,770,319	\$1,102,574
Revenues	\$2,099,477	\$2,078,974	\$2,495,728
Commendations	0	4	0
Complaints	2	45	27
Passenger No-Shows	64	102	48
Unmet Trip Requests	59	61	28

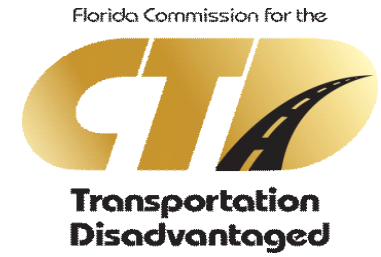
Passenger Trips By Funding Source	2012	2013	2014*
CTD	16,111	16,916	9,459
AHCA	30,784	32,323	18,203
APD	46,093	48,397	24,200
DOEA	12,493	13,118	6,559
DOE	0	0	0
Other	87,952	92,347	42,157
<b>TOTAL TRIPS</b>	<b>193,433</b>	<b>203,101</b>	<b>100,578</b>

Performance Measures	2012	2013	2014*
Accidents per 100,000 Miles	0.69	0.75	1.35
Miles between Roadcalls	103,256	30,380	24,743
Avg. Trips per Driver Hour	2.98	3.50	2.52
Avg. Trips per Para Pass.	75.53	75.53	49.79
Cost per Trip	9.86	8.72	10.96
Cost per Paratransit Trip	9.86	8.72	10.96
Cost per Driver Hour	29.35	30.54	27.67
Cost per Total Mile	2.64	2.65	3.71

\* 2014 AOR data completed by Tri-County for a six month period. Additional data was incorporated as provided by the current CTC (Bay County BOCC).

County: Bradford  
 CTC: Suwannee River Economic Council, Inc.  
 Contact: Matt Pearson  
 P.O. Box 70  
 Live Oak, FL 32064  
 386-362-4115  
 Email: [mattpearson@suwanneec.net](mailto:mattpearson@suwanneec.net)

Demographics	Number
Total County Population	26,850
Potential TD Population	10,005
UDPHC	454



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	32,635	29,800	19,916
Non-Ambulatory	2,182	2,215	2,185
Stretcher	360	109	102
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>35,177</b>	<b>32,124</b>	<b>22,203</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	238,046	237,801	216,187
Revenue Miles	197,533	196,755	185,186
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	14	14	14
Driver Hours	21,310	20,860	20,005

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	8,920	9,101	8,056
Employment	0	0	0
Ed/Train/DayCare	23,793	19,992	12,369
Nutritional	2,224	2,771	1,530
Life-Sustaining/Other	240	260	248
<b>TOTAL TRIPS</b>	<b>35,177</b>	<b>32,124</b>	<b>22,203</b>

Financial and General Data	2012	2013	2014
Expenses	\$700,581	\$690,779	\$687,727
Revenues	\$598,479	\$632,519	\$601,554
Commendations	0	0	0
Complaints	3	3	3
Passenger No-Shows	141	188	174
Unmet Trip Requests	19	20	21

Passenger Trips By Funding Source	2012	2013	2014
CTD	3,360	4,153	4,513
AHCA	5,560	4,795	3,543
APD	23,793	19,992	12,369
DOEA	2,215	3,030	1,777
DOE	0	0	0
Other	249	154	1
<b>TOTAL TRIPS</b>	<b>35,177</b>	<b>32,124</b>	<b>22,203</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	0	0	0
Avg. Trips per Driver Hour	1.65	1.54	1.11
Avg. Trips per Para Pass.	68.71	66.93	48.91
Cost per Trip	19.92	21.50	30.97
Cost per Paratransit Trip	19.92	21.50	30.97
Cost per Driver Hour	32.88	33.12	34.38
Cost per Total Mile	2.94	2.90	3.18

County: Brevard  
 CTC: Space Coast Area Transit  
 Contact: Jim Liesenfelt  
 401 South Varr Ave  
 Cocoa, FL 32922  
 321-635-7815  
 Email: [jim.liesenfelt@brevardcounty.us](mailto:jim.liesenfelt@brevardcounty.us)

Demographics	Number
Total County Population	550,823
Potential TD Population	244,067
UDPHC	17,248



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	405,713	435,339	451,522
Deviated FR	0	0	0
Ambulatory	602,559	645,275	598,030
Non-Ambulatory	15,963	15,254	14,883
Stretcher	0	0	0
School Board	20,946	23,305	11,990
<b>TOTAL TRIPS</b>	<b>1,045,181</b>	<b>1,119,173</b>	<b>1,076,425</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	2,857,263	2,785,075	2,879,511
Revenue Miles	2,557,733	2,614,122	2,619,791
Roadcalls	31	64	53
Accidents	37	25	37
Vehicles	191	192	219
Driver Hours	164,823	156,151	125,875

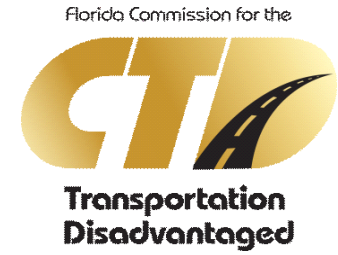
Passenger Trips By Trip Purpose	2012	2013	2014
Medical	101,920	108,119	109,516
Employment	305,088	331,196	420,665
Ed/Train/DayCare	212,632	270,508	221,865
Nutritional	31,001	28,074	27,654
Life-Sustaining/Other	394,540	381,276	296,725
<b>TOTAL TRIPS</b>	<b>1,045,181</b>	<b>1,119,173</b>	<b>1,076,425</b>

Financial and General Data	2012	2013	2014
Expenses	\$3,847,653	\$4,749,088	\$4,862,409
Revenues	\$5,347,295	\$5,295,742	\$5,972,971
Commendations	185	156	159
Complaints	26	15	12
Passenger No-Shows	10043	9880	11482
Unmet Trip Requests	27	40	41

Passenger Trips By Funding Source	2012	2013	2014
CTD	59,169	65,713	65,013
AHCA	0	0	0
APD	32,166	28,647	31,066
DOEA	26,617	32,217	30,162
DOE	68,920	84,480	81,160
Other	858,309	908,116	869,024
<b>TOTAL TRIPS</b>	<b>1,045,181</b>	<b>1,119,173</b>	<b>1,076,425</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	1.29	0.90	1.28
Miles between Roadcalls	92,170	43,517	54,330
Avg. Trips per Driver Hour	3.88	4.38	4.96
Avg. Trips per Para Pass.	52.2	52.74	40.08
Cost per Trip	3.68	4.24	4.52
Cost per Paratransit Trip	5.92	6.87	7.68
Cost per Driver Hour	22.96	30.09	38.15
Cost per Total Mile	1.32	1.69	1.67

County:	Broward	<u>Demographics</u>	<u>Number</u>
CTC:	Broward County Board of County Commissioners		
Contact:	Paul Strobis	Total County Population	1,838,844
	1 N. University Drive, Suite 3100A		
	Plantation, FL 33324	Potential TD Population	702,050
	954-357-8321		
Email:	<a href="mailto:pstrobis@broward.org">pstrobis@broward.org</a>	UDPHC	10,077



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	2,359,212	2,449,437	206,447
Deviated FR	0	0	23,360
Ambulatory	974,735	1,079,742	807,160
Non-Ambulatory	293,262	331,293	194,747
Stretcher	3,718	0	0
School Board	0	37,518	52,929
<b>TOTAL TRIPS</b>	<b>3,630,927</b>	<b>3,897,990</b>	<b>1,284,643</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	10,877,584	11,310,579	9,027,790
Revenue Miles	9,210,216	9,188,441	7,232,366
Roadcalls	106	107	61
Accidents	139	169	140
Vehicles	421	487	520
Driver Hours	844,597	709,335	475,639

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	1,125,102	455,971	127,599
Employment	310,995	84,962	78,916
Ed/Train/DayCare	513,477	2,786,353	320,829
Nutritional	735,410	217,536	198,720
Life-Sustaining/Other	945,943	353,168	558,579
<b>TOTAL TRIPS</b>	<b>3,630,927</b>	<b>3,897,990</b>	<b>1,284,643</b>

Financial and General Data	2012	2013	2014
Expenses	\$23,522,779	\$26,762,775	\$24,769,603
Revenues	\$28,801,154	\$26,096,576	\$28,305,833
Commendations	639	441	573
Complaints	4,624	4,280	4,640
Passenger No-Shows	235	241	20,137
Unmet Trip Requests	11,700	20,696	9,658

Passenger Trips By Funding Source	2012	2013	2014
CTD	636,737	316,897	208,933
AHCA	122,856	35,153	50,603
APD	89,037	190,665	72,783
DOEA	121,141	117,256	67,131
DOE	34,549	54,893	36,127
Other	2,626,607	3,183,126	849,066
<b>TOTAL TRIPS</b>	<b>3,630,927</b>	<b>3,897,990</b>	<b>1,284,643</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	1.28	1.49	1.55
Miles between Roadcalls	102,619	105,706	147,997
Avg. Trips per Driver Hour	1.51	2.04	2.27
Avg. Trips per Para Pass.	92.39	81.75	123.90
Cost per Trip	6.48	6.87	19.28
Cost per Paratransit Trip	16.84	18.41	22.88
Cost per Driver Hour	25.35	37.59	51.87
Cost per Total Mile	1.97	2.36	2.73

County: Calhoun  
 CTC: Calhoun County Senior Citizens  
 Contact: Marilyn Russell  
 16859 NE Cayson St  
 Blountstown, FL 32424  
 850-674-4163  
 Email: [senior1@gtcom.net](mailto:senior1@gtcom.net)

Demographics	Number
Total County Population	14,682
Potential TD Population	5,914
UDPHC	442



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	10,025	7,677	6,937
Non-Ambulatory	1,852	1,993	1,665
Stretcher	202	17	82
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>12,079</b>	<b>9,687</b>	<b>8,684</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	175,253	160,745	150,848
Revenue Miles	147,364	134,443	124,031
Roadcalls	4	4	4
Accidents	0	0	0
Vehicles	12	13	13
Driver Hours	9,360	9,360	9,360

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	5,785	5,634	4,960
Employment	1,217	1,067	946
Ed/Train/DayCare	1,095	887	764
Nutritional	3,052	1,921	1,551
Life-Sustaining/Other	930	178	463
<b>TOTAL TRIPS</b>	<b>12,079</b>	<b>9,687</b>	<b>8,684</b>

Financial and General Data	2012	2013	2014
Expenses	\$496,112	\$481,100	\$511,142
Revenues	\$499,390	\$488,110	\$539,732
Commendations	2	2	1
Complaints	0	0	0
Passenger No-Shows	34	30	29
Unmet Trip Requests	12	11	0

Passenger Trips By Funding Source	2012	2013	2014
CTD	3,461	2,933	3,204
AHCA	2,998	2,877	1,939
APD	2,001	1,954	1,499
DOEA	3,616	1,920	1,454
DOE	0	0	0
Other	3	3	588
<b>TOTAL TRIPS</b>	<b>12,079</b>	<b>9,687</b>	<b>8,684</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	43,813	40,186	37,712
Avg. Trips per Driver Hour	1.29	1.03	0.93
Avg. Trips per Para Pass.	23.10	17.61	19.65
Cost per Trip	41.07	49.66	58.86
Cost per Paratransit Trip	41.07	49.66	58.86
Cost per Driver Hour	53.00	51.40	54.61
Cost per Total Mile	2.83	2.99	3.39



County: Charlotte  
 CTC: Charlotte County BOCC Transit Division  
 Contact: Pamela Barr  
 25490 Airport Road  
 Punta Gorda, FL 33950  
 941-764-4990  
 Email: [pamela.barr@charlottefl.com](mailto:pamela.barr@charlottefl.com)

Demographics	Number
Total County Population	164,736
Potential TD Population	121,223
UDPHC	7,195



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	19,696	0	0
Ambulatory	95,766	87,906	81,498
Non-Ambulatory	1,127	10,682	6,376
Stretcher	0	0	0
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>116,589</b>	<b>98,588</b>	<b>87,874</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	527,435	438,461	394,323
Revenue Miles	450,617	375,239	329,837
Roadcalls	31	139	56
Accidents	12	1	0
Vehicles	45	47	39
Driver Hours	56,560	41,459	41,775

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	45,757	32,611	29,204
Employment	358	5,111	961
Ed/Train/DayCare	29,778	6,299	24,106
Nutritional	37,797	22,887	10,357
Life-Sustaining/Other	2,899	31,680	23,246
<b>TOTAL TRIPS</b>	<b>116,589</b>	<b>98,588</b>	<b>87,874</b>

Financial and General Data	2012	2013	2014
Expenses	\$1,437,852	\$1,907,144	\$1,988,243
Revenues	\$1,437,852	\$1,907,144	\$1,988,243
Commendations	0	5	8
Complaints	61	16	67
Passenger No-Shows	1790	806	865
Unmet Trip Requests	409	238	229

Passenger Trips By Funding Source	2012	2013	2014
CTD	37,631	58,034	48,550
AHCA	11,604	11,767	11,185
APD	0	0	0
DOEA	7,204	6,783	7,605
DOE	0	0	0
Other	60,150	22,004	20,534
<b>TOTAL TRIPS</b>	<b>116,589</b>	<b>98,588</b>	<b>87,874</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	2.28	0.23	0
Miles between Roadcalls	17,014	3,154	7,041
Avg. Trips per Driver Hour	2.06	2.38	2.10
Avg. Trips per Para Pass.	17.28	15.87	12.21
Cost per Trip	12.33	19.34	22.63
Cost per Paratransit Trip	12.33	19.34	22.63
Cost per Driver Hour	25.42	46.00	47.59
Cost per Total Mile	2.73	4.35	5.04

County: Citrus  
 CTC: Citrus County Transit  
 Contact: Lon Frye  
 1300 S Lecanto Highway,  
 Lecanto, FL 34461  
 352-527-7634  
 Email: [Lon.Frye@bocc.citrus.fl.us](mailto:Lon.Frye@bocc.citrus.fl.us)

Demographics	Number
Total County Population	139,271
Potential TD Population	93,634
UDPHC	13,897



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	21,060	29,516	51,419
Ambulatory	279,395	200,646	178,579
Non-Ambulatory	21,658	19,586	14,434
Stretcher	747	518	133
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>322,860</b>	<b>250,266</b>	<b>244,565</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	1,087,239	989,855	738,418
Revenue Miles	902,997	814,022	672,544
Roadcalls	18	35	31
Accidents	5	17	5
Vehicles	72	77	67
Driver Hours	81,120	79,257	70,154

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	42,225	32,006	30,746
Employment	37,227	28,036	35,233
Ed/Train/DayCare	171,614	121,013	121,110
Nutritional	17,308	14,674	13,683
Life-Sustaining/Other	54,486	54,537	43,793
<b>TOTAL TRIPS</b>	<b>322,860</b>	<b>250,266</b>	<b>244,565</b>

Financial and General Data	2012	2013	2014
Expenses	\$3,106,915	\$3,214,948	\$3,092,035
Revenues	\$2,756,786	\$2,566,842	\$2,304,341
Commendations	27	24	19
Complaints	18	34	17
Passenger No-Shows	2071	1739	1399
Unmet Trip Requests	500	500	500

Passenger Trips By Funding Source	2012	2013	2014
CTD	36,115	29,064	22,691
AHCA	11,361	10,254	8,878
APD	242,428	170,525	152,973
DOEA	11,094	9,937	8,181
DOE	0	0	0
Other	21,862	30,486	51,842
<b>TOTAL TRIPS</b>	<b>322,860</b>	<b>250,266</b>	<b>244,565</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.46	1.72	0.68
Miles between Roadcalls	60,402	28,282	23,820
Avg. Trips per Driver Hour	3.98	3.16	3.49
Avg. Trips per Para Pass.	42.97	28.85	17.60
Cost per Trip	9.62	12.85	12.64
Cost per Paratransit Trip	9.62	12.85	12.64
Cost per Driver Hour	38.30	40.56	44.07
Cost per Total Mile	2.86	3.25	4.19

County:	Clay	<u>Demographics</u>	<u>Number</u>
CTC:	Clay County Council on Aging, Inc.		
Contact:	Sheryl Hartzog / Becky Knowles	Total County Population	196,399
	604 Walnut Street		
	Green Cove Springs, Florida, FL 32043	Potential TD Population	58,379
	904-284-5977		
Email:	<a href="mailto:sherylh@claycco.org">sherylh@claycco.org</a>	UDPHC	2,245



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	48,530	50,805	59,584
Ambulatory	62,514	69,762	73,591
Non-Ambulatory	22,434	15,710	20,072
Stretcher	739	429	116
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>134,217</b>	<b>136,706</b>	<b>153,363</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	1,041,942	1,032,310	1,162,515
Revenue Miles	878,313	877,846	940,478
Roadcalls	22	17	20
Accidents	2	1	3
Vehicles	51	50	51
Driver Hours	84,557	74,917	82,327

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	29,474	31,341	32,365
Employment	56,222	57,288	65,305
Ed/Train/DayCare	28,847	25,832	27,950
Nutritional	14,969	15,704	18,534
Life-Sustaining/Other	4,705	6,541	9,209
<b>TOTAL TRIPS</b>	<b>134,217</b>	<b>136,706</b>	<b>153,363</b>

Financial and General Data	2012	2013	2014
Expenses	\$2,141,109	\$2,168,258	\$2,225,444
Revenues	\$2,452,653	\$2,287,329	\$2,313,750
Commendations	16	13	19
Complaints	1	27	22
Passenger No-Shows	2,659	1,896	1,410
Unmet Trip Requests	362	439	212

Passenger Trips By Funding Source	2012	2013	2014
CTD	14,984	18,825	20,160
AHCA	26,391	25,629	25,051
APD	19,082	16,340	16,969
DOEA	14,471	15,280	13,640
DOE	388	264	127
Other	58,901	60,368	77,416
<b>TOTAL TRIPS</b>	<b>134,217</b>	<b>136,706</b>	<b>153,363</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.19	0.10	0.26
Miles between Roadcalls	47,361	60,724	58,126
Avg. Trips per Driver Hour	1.59	1.82	1.86
Avg. Trips per Para Pass.	70.46	63.47	68.31
Cost per Trip	15.95	15.86	14.51
Cost per Paratransit Trip	15.95	15.86	14.51
Cost per Driver Hour	25.32	28.94	27.03
Cost per Total Mile	2.05	2.10	1.91

County:	Collier	<u>Demographics</u>	<u>Number</u>
CTC:	Collier County Board of County Commissioners		
Contact:	Trinity Scott	Total County Population	339,642
	3299 Tamiami Trail East #103		
	Naples, FL 34112	Potential TD Population	145,829
	239-252-5832		
Email:	<a href="mailto:Trinityscott@colliergov.net">Trinityscott@colliergov.net</a>	UDPHC	938



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	436,819	0	0
Deviated FR	0	0	0
Ambulatory	84,346	69,311	65,840
Non-Ambulatory	25,536	18,923	18,625
Stretcher	153	0	0
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>546,854</b>	<b>88,234</b>	<b>84,465</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	1,554,284	1,112,179	1,150,405
Revenue Miles	1,313,083	953,565	986,938
Roadcalls	28	18	38
Accidents	6	14	10
Vehicles	32	25	23
Driver Hours	70,879	61,864	59,750

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	81,602	47,479	47,826
Employment	11,259	9,970	9,334
Ed/Train/DayCare	4,685	5,963	5,049
Nutritional	14,124	12,808	11,164
Life-Sustaining/Other	435,184	12,014	11,092
<b>TOTAL TRIPS</b>	<b>546,854</b>	<b>88,234</b>	<b>84,465</b>

Financial and General Data	2012	2013	2014
Expenses	\$4,678,155	\$3,733,703	\$3,272,256
Revenues	\$4,466,856	\$3,815,255	\$4,017,827
Commendations	17	19	12
Complaints	43	40	16
Passenger No-Shows	3661	2630	2332
Unmet Trip Requests	36	38	29

Passenger Trips By Funding Source	2012	2013	2014
CTD	54,527	42,844	38,426
AHCA	30,365	0	0
APD	0	0	0
DOEA	3,285	2,458	1,067
DOE	0	0	0
Other	458,677	42,932	44,972
<b>TOTAL TRIPS</b>	<b>546,854</b>	<b>88,234</b>	<b>84,465</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.39	1.26	0.87
Miles between Roadcalls	55,510	61,788	30,274
Avg. Trips per Driver Hour	1.55	1.43	1.41
Avg. Trips per Para Pass.	72.20	99.36	90.05
Cost per Trip	8.55	42.32	38.74
Cost per Paratransit Trip	37.62	37.93	38.74
Cost per Driver Hour	58.40	54.10	54.77
Cost per Total Mile	2.66	3.01	2.84

County: Columbia  
 CTC: Suwannee Valley Transit Authority  
 Contact: Teresa Fortner/Felonzie Raggins  
 1907 Voyles Street, S.W.  
 Live Oak, FL 32064  
 386-362-5332  
 Email: [teresa.fortner@ridesvta.com](mailto:teresa.fortner@ridesvta.com)

Demographics	Number
Total County Population	67,543
Potential TD Population	25,314
UDPHC	846



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	58,427	43,698	51,949
Non-Ambulatory	9,201	8,868	6,005
Stretcher	512	57	252
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>68,140</b>	<b>52,623</b>	<b>58,206</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	575,535	777,569	633,993
Revenue Miles	517,984	660,001	436,492
Roadcalls	15	2	2
Accidents	6	1	0
Vehicles	26	26	26
Driver Hours	41,600	46,188	30,827

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	62,110	46,396	49,571
Employment	0	773	4,515
Ed/Train/DayCare	6,030	4,725	576
Nutritional	0	255	6
Life-Sustaining/Other	0	474	3,538
<b>TOTAL TRIPS</b>	<b>68,140</b>	<b>52,623</b>	<b>58,206</b>

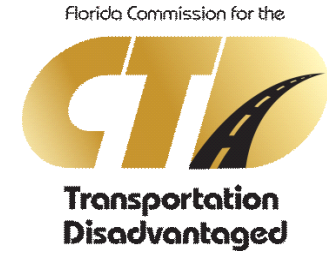
Financial and General Data	2012	2013	2014
Expenses	\$1,652,859	\$2,154,991	\$1,863,948
Revenues	\$1,910,823	\$2,213,929	\$1,472,658
Commendations	0	3	3
Complaints	35	13	10
Passenger No-Shows	0	2,810	1,437
Unmet Trip Requests	0	48	12

Passenger Trips By Funding Source	2012	2013	2014
CTD	12,299	13,465	12,582
AHCA	49,810	35,745	40,112
APD	6,030	3,098	1,906
DOEA	0	125	0
DOE	0	0	0
Other	1	190	3,606
<b>TOTAL TRIPS</b>	<b>68,140</b>	<b>52,623</b>	<b>58,206</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	1.04	0.13	0
Miles between Roadcalls	38,369	388,785	316,997
Avg. Trips per Driver Hour	1.64	1.14	1.89
Avg. Trips per Para Pass.	47.12	31.19	68.80
Cost per Trip	24.26	40.95	32.02
Cost per Paratransit Trip	24.26	40.95	32.02
Cost per Driver Hour	39.73	46.66	60.46
Cost per Total Mile	2.87	2.77	2.94

County: Desoto  
 CTC: Veolia Transportation Services  
 Contact: Kelly Kirk  
 1103 US 27 S  
 Sebring, FL 33870  
 863-382-6004  
 Email: [Kelly.Kirk@Transdev.com](mailto:Kelly.Kirk@Transdev.com)

Demographics	Number
Total County Population	34,517
Potential TD Population	17,044
UDPHC	702



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	17,994	22,329	19,546
Non-Ambulatory	3,309	3,281	4,686
Stretcher	3	7	64
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>21,306</b>	<b>25,617</b>	<b>24,296</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	378,570	399,564	407,102
Revenue Miles	318,560	352,282	349,282
Roadcalls	4	2	3
Accidents	0	1	4
Vehicles	20	20	20
Driver Hours	38,583	38,457	45,890

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	14,355	14,478	13,714
Employment	1,475	3,483	3,309
Ed/Train/DayCare	895	1,258	1,195
Nutritional	1,856	895	850
Life-Sustaining/Other	2,725	5,503	5,228
<b>TOTAL TRIPS</b>	<b>21,306</b>	<b>25,617</b>	<b>24,296</b>

Financial and General Data	2012	2013	2014
Expenses	\$725,468	\$827,028	\$810,096
Revenues	\$772,052	\$937,946	\$839,738
Commendations	10	10	12
Complaints	24	18	19
Passenger No-Shows	383	485	664
Unmet Trip Requests	380	260	275

Passenger Trips By Funding Source	2012	2013	2014
CTD	3,764	4,134	6,978
AHCA	11,915	13,424	12,163
APD	0	0	0
DOEA	1,589	981	292
DOE	0	4	2
Other	4,038	7,074	4,861
<b>TOTAL TRIPS</b>	<b>21,306</b>	<b>25,617</b>	<b>24,296</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.00	0.25	0.98
Miles between Roadcalls	94,643	199,782	135,701
Avg. Trips per Driver Hour	0.55	0.67	0.53
Avg. Trips per Para Pass.	30.01	31.94	34.61
Cost per Trip	34.05	32.28	33.34
Cost per Paratransit Trip	34.05	32.28	33.34
Cost per Driver Hour	18.80	21.51	17.65
Cost per Total Mile	1.92	2.07	1.99

County: Dixie  
 CTC: Suwannee River Economic Council, Inc.  
 Contact: Matt Pearson  
 P.O. Box 70  
 Live Oak, FL 32064  
 386-362-4115  
 Email: [mattpearson@suwanneec.net](mailto:mattpearson@suwanneec.net)

Demographics	Number
Total County Population	15,940
Potential TD Population	8,865
UDPHC	344



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	7,061	6,233	5,737
Non-Ambulatory	933	825	749
Stretcher	253	216	122
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>8,247</b>	<b>7,274</b>	<b>6,608</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	167,646	141,980	116,487
Revenue Miles	143,052	123,279	104,253
Roadcalls	1	1	1
Accidents	0	0	0
Vehicles	9	9	9
Driver Hours	8,045	7,700	7,508

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	7,480	6,420	5,996
Employment	0	0	0
Ed/Train/DayCare	0	0	0
Nutritional	652	727	572
Life-Sustaining/Other	115	127	40
<b>TOTAL TRIPS</b>	<b>8,247</b>	<b>7,274</b>	<b>6,608</b>

Financial and General Data	2012	2013	2014
Expenses	\$421,478	\$402,558	\$301,137
Revenues	\$454,464	\$470,901	\$427,324
Commendations	0	0	0
Complaints	1	1	1
Passenger No-Shows	107	70	64
Unmet Trip Requests	37	39	0

Passenger Trips By Funding Source	2012	2013	2014
CTD	3,007	2,712	3,759
AHCA	4,472	3,708	2,236
APD	0	0	0
DOEA	767	853	612
DOE	0	0	0
Other	1	1	1
<b>TOTAL TRIPS</b>	<b>8,247</b>	<b>7,274</b>	<b>6,608</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	167,646	141,980	116,487
Avg. Trips per Driver Hour	1.03	0.94	0.88
Avg. Trips per Para Pass.	20.31	19.77	19.21
Cost per Trip	51.11	55.34	45.57
Cost per Paratransit Trip	51.11	55.34	45.57
Cost per Driver Hour	52.39	52.28	40.11
Cost per Total Mile	2.51	2.84	2.59

County: Duval  
 CTC: Jacksonville Transportation Authority  
 Contact: Helen Perez  
 5711 Richard Street, Suite #1  
 Jacksonville, FL 32216  
 904-265-8939  
 Email: [hperez@jtafla.com](mailto:hperez@jtafla.com)

Demographics	Number
Total County Population	885,855
Potential TD Population	306,384
UDPHC	4,221



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	188,127	187,298	0
Deviated FR	0	0	0
Ambulatory	261,115	262,383	256,681
Non-Ambulatory	131,104	115,280	108,195
Stretcher	0	0	0
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>580,346</b>	<b>564,961</b>	<b>364,876</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	4,954,211	4,863,972	4,610,640
Revenue Miles	4,235,849	4,172,668	4,027,742
Roadcalls	331	331	478
Accidents	5	46	54
Vehicles	83	97	97
Driver Hours	289,121	397,929	271,016

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	120,259	118,551	76,565
Employment	83,491	77,976	53,418
Ed/Train/DayCare	36,447	37,146	23,991
Nutritional	29,371	24,763	15,993
Life-Sustaining/Other	310,778	306,525	194,909
<b>TOTAL TRIPS</b>	<b>580,346</b>	<b>564,961</b>	<b>364,876</b>

Financial and General Data	2012	2013	2014
Expenses	\$14,485,882	\$14,367,101	\$13,967,985
Revenues	\$14,485,880	\$14,367,101	\$13,967,985
Commendations	616	1,079	797
Complaints	1,522	1,428	1,316
Passenger No-Shows	15,255	13,237	12,235
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2012	2013	2014
CTD	69,140	68,758	66,402
AHCA	0	0	0
APD	0	0	0
DOEA	62	196	186
DOE	0	0	0
Other	511,144	496,007	298,288
<b>TOTAL TRIPS</b>	<b>580,346</b>	<b>564,961</b>	<b>364,876</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.10	0.95	1.17
Miles between Roadcalls	14,967	14,695	9,646
Avg. Trips per Driver Hour	1.36	0.95	1.35
Avg. Trips per Para Pass.	93.45	75.23	86.44
Cost per Trip	24.96	25.43	38.28
Cost per Paratransit Trip	36.68	37.84	38.28
Cost per Driver Hour	49.76	35.92	51.54
Cost per Total Mile	2.90	2.94	3.03



County: Escambia  
 CTC: Pensacola Bay Transportation  
 Contact: Bryan Seibt  
 3100 McCormick Street  
 Pensacola, FL 32514  
 850-476-8130  
 Email: [gm@pensacolabaytransportation.com](mailto:gm@pensacolabaytransportation.com)

Demographics	Number
Total County Population	305,817
Potential TD Population	124,353
UDPHC	2,355



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	70,882	52,474	17,428
Deviated FR	0	0	0
Ambulatory	105,574	113,684	106,679
Non-Ambulatory	41,322	38,365	38,346
Stretcher	201	319	300
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>217,979</b>	<b>204,842</b>	<b>162,753</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	1,588,782	1,458,507	1,838,837
Revenue Miles	1,155,403	1,257,532	1,638,562
Roadcalls	90	103	97
Accidents	6	14	11
Vehicles	29	26	26
Driver Hours	79,653	82,715	86,008

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	53,307	55,433	39,410
Employment	100,142	82,665	35,814
Ed/Train/DayCare	4,894	5,387	2,214
Nutritional	1,433	1,831	816
Life-Sustaining/Other	58,203	59,526	84,499
<b>TOTAL TRIPS</b>	<b>217,979</b>	<b>204,842</b>	<b>162,753</b>

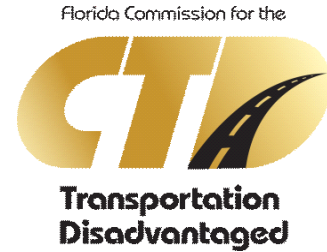
Financial and General Data	2012	2013	2014
Expenses	\$3,379,882	\$3,488,679	\$3,390,520
Revenues	\$3,320,400	\$3,427,854	\$3,173,104
Commendations	13	7	8
Complaints	27	45	37
Passenger No-Shows	5,204	4,655	4,486
Unmet Trip Requests	1,213	850	562

Passenger Trips By Funding Source	2012	2013	2014
CTD	20,932	21,965	23,872
AHCA	67,651	68,439	67,328
APD	1,819	3,057	2,491
DOEA	8,815	8,487	7,296
DOE	908	675	847
Other	117,854	102,219	60,919
<b>TOTAL TRIPS</b>	<b>217,979</b>	<b>204,842</b>	<b>162,753</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.38	0.96	0.60
Miles between Roadcalls	17,653	14,160	18,957
Avg. Trips per Driver Hour	1.85	1.84	1.69
Avg. Trips per Para Pass.	65.76	65.31	66.63
Cost per Trip	15.51	17.03	20.83
Cost per Paratransit Trip	22.17	22.17	22.95
Cost per Driver Hour	40.94	40.84	38.78
Cost per Total Mile	2.05	2.32	1.81

County: Flagler  
 CTC: Flagler County Public Transportation  
 Contact: Bob Owens  
 1769 East Moody Blvd., Bldg. 5  
 Bunnell, FL 32110  
 386-313-4190  
 Email: [bowens@flaglercounty.org](mailto:bowens@flaglercounty.org)

Demographics	Number
Total County Population	99,956
Potential TD Population	29,374
UDPHC	7,812



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	76,289	79,102	83,289
Non-Ambulatory	15,229	14,804	14,706
Stretcher	0	0	0
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>91,518</b>	<b>93,906</b>	<b>97,995</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	939,387	981,750	967,365
Revenue Miles	843,137	873,185	888,044
Roadcalls	5	6	6
Accidents	1	1	5
Vehicles	34	35	37
Driver Hours	44,720	48,412	48,412

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	20,409	20,415	20,799
Employment	21,610	21,673	20,678
Ed/Train/DayCare	23,393	26,390	28,807
Nutritional	18,883	19,740	17,836
Life-Sustaining/Other	7,223	5,688	9,875
<b>TOTAL TRIPS</b>	<b>91,518</b>	<b>93,906</b>	<b>97,995</b>

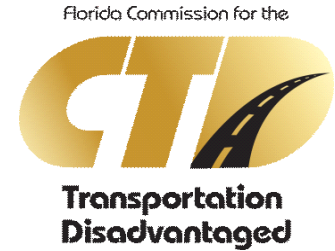
Financial and General Data	2012	2013	2014
Expenses	\$1,379,988	\$1,504,783	\$1,477,158
Revenues	\$1,379,988	\$1,504,783	\$1,477,158
Commendations	2	3	3
Complaints	6	7	7
Passenger No-Shows	1536	1409	1465
Unmet Trip Requests	78	140	146

Passenger Trips By Funding Source	2012	2013	2014
CTD	16,664	20,023	22,901
AHCA	7,309	7,202	5,658
APD	3,889	1,309	0
DOEA	7,892	12,478	13,679
DOE	0	0	0
Other	55,764	52,894	55,757
<b>TOTAL TRIPS</b>	<b>91,518</b>	<b>93,906</b>	<b>97,995</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.11	0.10	0.52
Miles between Roadcalls	187,877	163,625	161,228
Avg. Trips per Driver Hour	2.05	1.94	2.02
Avg. Trips per Para Pass.	12.54	12.50	12.54
Cost per Trip	15.08	16.02	15.07
Cost per Paratransit Trip	15.08	16.02	15.07
Cost per Driver Hour	30.86	31.08	30.51
Cost per Total Mile	1.47	1.53	1.53

County: Franklin  
 CTC: Croom's, Inc.  
 Contact: John Croom  
 133 Highway 98 Post Office Box 6  
 Apalachicola, FL 32329-0006  
 850-653-2270  
 Email: [crooms@digitalexp.com](mailto:crooms@digitalexp.com)

Demographics	Number
Total County Population	11,598
Potential TD Population	6,055
UDPHC	314



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	7,404	7,992	6,694
Non-Ambulatory	700	1,498	1,260
Stretcher	15	32	110
School Board	1,116	0	0
<b>TOTAL TRIPS</b>	<b>9,235</b>	<b>9,522</b>	<b>8,064</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	406,124	325,080	269,480
Revenue Miles	313,738	324,973	269,381
Roadcalls	2	1	1
Accidents	0	0	0
Vehicles	15	15	15
Driver Hours	15,989	17,667	16,271

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	6,741	6,862	5,179
Employment	6	139	141
Ed/Train/DayCare	1,385	1,438	1,293
Nutritional	9	15	13
Life-Sustaining/Other	1,094	1,068	1,438
<b>TOTAL TRIPS</b>	<b>9,235</b>	<b>9,522</b>	<b>8,064</b>

Financial and General Data	2012	2013	2014
Expenses	\$607,954	\$535,375	\$532,427
Revenues	\$634,654	\$600,289	\$553,881
Commendations	0	0	0
Complaints	0	1	0
Passenger No-Shows	6	14	4
Unmet Trip Requests	0	0	4

Passenger Trips By Funding Source	2012	2013	2014
CTD	4,296	3,365	3,307
AHCA	3,217	3,593	3,166
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	1,722	2,564	1,591
<b>TOTAL TRIPS</b>	<b>9,235</b>	<b>9,522</b>	<b>8,064</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	203,062	325,080	269,480
Avg. Trips per Driver Hour	0.58	0.54	0.50
Avg. Trips per Para Pass.	23.74	26.90	25.68
Cost per Trip	65.83	56.23	66.03
Cost per Paratransit Trip	65.83	56.23	66.03
Cost per Driver Hour	38.02	30.30	32.72
Cost per Total Mile	1.50	1.65	1.98

County: Gadsden  
 CTC: Big Bend Transit, Inc.  
 Contact: Shawn Mitchell  
 Post Office Box 1721  
 Tallahassee, FL 32302  
 850-574-6266  
 Email: [shawnmitch-bbt@comcast.net](mailto:shawnmitch-bbt@comcast.net)

Demographics	Number
Total County Population	46,194
Potential TD Population	22,360
UDPHC	3,226



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	44,108	65,018	58,584
Ambulatory	55,609	42,008	44,234
Non-Ambulatory	3,678	4,563	3,053
Stretcher	38	5	3
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>103,433</b>	<b>111,594</b>	<b>105,874</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	672,246	604,150	726,598
Revenue Miles	570,947	488,132	606,459
Roadcalls	1	7	27
Accidents	0	1	0
Vehicles	21	18	24
Driver Hours	31,738	36,209	26,683

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	23,383	25,746	22,765
Employment	56,361	58,206	61,726
Ed/Train/DayCare	18,808	15,755	15,635
Nutritional	0	2	141
Life-Sustaining/Other	4,881	11,885	5,607
<b>TOTAL TRIPS</b>	<b>103,433</b>	<b>111,594</b>	<b>105,874</b>

Financial and General Data	2012	2013	2014
Expenses	\$1,839,043	\$1,876,675	\$1,921,421
Revenues	\$1,358,647	\$1,651,324	\$1,542,606
Commendations	0	0	0
Complaints	1	0	0
Passenger No-Shows	1,247	1,121	1,405
Unmet Trip Requests	0	32	36

Passenger Trips By Funding Source	2012	2013	2014
CTD	20,973	24,861	26,409
AHCA	14,938	19,350	16,306
APD	0	13	183
DOEA	0	0	0
DOE	0	0	0
Other	67,522	67,370	62,976
<b>TOTAL TRIPS</b>	<b>103,433</b>	<b>111,594</b>	<b>105,874</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.00	0.17	0.00
Miles between Roadcalls	672,246	86,307	26,911
Avg. Trips per Driver Hour	3.26	3.08	3.97
Avg. Trips per Para Pass.	10.73	25.52	32.82
Cost per Trip	17.78	16.82	18.15
Cost per Paratransit Trip	17.78	16.82	18.15
Cost per Driver Hour	57.94	51.83	72.01
Cost per Total Mile	2.74	3.11	2.64

County: Gilchrist  
 CTC: Suwannee River Economic Council, Inc.  
 Contact: Matt Pearson  
 P.O. Box 70  
 Live Oak, FL 32064  
 386-362-4115  
 Email: [mpearson@suwanneec.net](mailto:mpearson@suwanneec.net)

Demographics	Number
Total County Population	16,931
Potential TD Population	7,508
UDPHC	338



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	3688	3804	3190
Non-Ambulatory	950	976	889
Stretcher	64	28	26
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>4702</b>	<b>4808</b>	<b>4105</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	99,264	98,312	92,399
Revenue Miles	91,194	82,278	80,114
Roadcalls	1	1	1
Accidents	0	0	0
Vehicles	9	9	9
Driver Hours	6,538	6,304	6,184

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	4,025	4,289	3,563
Employment	0	0	0
Ed/Train/DayCare	0	0	0
Nutritional	576	419	444
Life-Sustaining/Other	101	100	98
<b>TOTAL TRIPS</b>	<b>4,702</b>	<b>4,808</b>	<b>4,105</b>

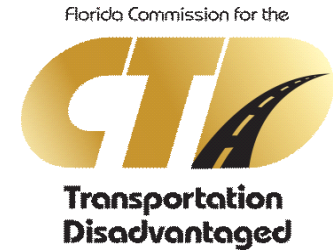
Financial and General Data	2012	2013	2014
Expenses	\$199,860	\$278,162	\$306,957
Revenues	\$254,193	\$329,704	\$347,462
Commendations	0	0	0
Complaints	2	0	0
Passenger No-Shows	15	15	13
Unmet Trip Requests	29	31	0

Passenger Trips By Funding Source	2012	2013	2014
CTD	2,578	2,862	2,871
AHCA	1,447	1,426	692
APD	0	0	0
DOEA	676	519	541
DOE	0	0	0
Other	1	1	1
<b>TOTAL TRIPS</b>	<b>4,702</b>	<b>4,808</b>	<b>4,105</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	99,264	98,312	92,399
Avg. Trips per Driver Hour	0.72	0.76	0.66
Avg. Trips per Para Pass.	13.47	13.51	12.14
Cost per Trip	42.51	57.85	74.78
Cost per Paratransit Trip	42.51	57.85	74.78
Cost per Driver Hour	30.57	44.12	49.64
Cost per Total Mile	2.01	2.83	3.32

County: Glades  
 CTC: Good Wheels, Inc.  
 Contact: Alan M. Mandel  
 10075 Bavaria Rd.  
 Fort Myers, FL 33913  
 239-768-6184  
 Email: [amandel@goodwheels.com](mailto:amandel@goodwheels.com)

Demographics	Number
Total County Population	13,345
Potential TD Population	5,298
UDPHC	145



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	3,917	0
Deviated FR	0	0	0
Ambulatory	3,098	3,397	3,663
Non-Ambulatory	761	916	28
Stretcher	0	0	0
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>3,859</b>	<b>8,230</b>	<b>3,691</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	104,590	130,813	139,293
Revenue Miles	87,062	118,108	12,274
Roadcalls	7	3	4
Accidents	0	7	0
Vehicles	2	4	4
Driver Hours	3,675	5,205	4,545

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	1,968	3,313	3,612
Employment	0	0	0
Ed/Train/DayCare	1,531	1,229	0
Nutritional	360	178	0
Life-Sustaining/Other	0	3,510	79
<b>TOTAL TRIPS</b>	<b>3,859</b>	<b>8,230</b>	<b>3,691</b>

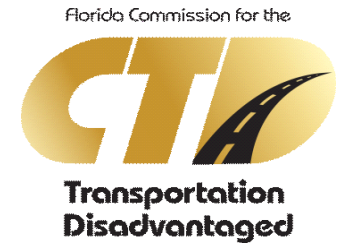
Financial and General Data	2012	2013	2014
Expenses	\$278,985	\$428,209	\$281,231
Revenues	\$266,820	\$331,406	\$326,295
Commendations	6	16	0
Complaints	2	0	2
Passenger No-Shows	121	221	238
Unmet Trip Requests	37	55	55

Passenger Trips By Funding Source	2012	2013	2014
CTD	558	770	2,334
AHCA	1,306	2,079	1,195
APD	1,148	792	31
DOEA	253	85	13
DOE	0	0	0
Other	594	4,504	118
<b>TOTAL TRIPS</b>	<b>3,859</b>	<b>8,230</b>	<b>3,691</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0	5.35	0
Miles between Roadcalls	14,941	43,604	34,823
Avg. Trips per Driver Hour	1.05	0.83	0.81
Avg. Trips per Para Pass.	40.62	29.54	25.46
Cost per Trip	72.29	52.03	76.19
Cost per Paratransit Trip	72.29	98.38	76.19
Cost per Driver Hour	75.91	81.52	61.88
Cost per Total Mile	2.67	3.24	2.02

County: Gulf  
 CTC: Gulf County Transportation  
 Contact: Kathy Balentine  
 P.O. Box 8  
 Port St. Joe, FL 32457  
 850-229-6550  
 Email: [gtran@fairpoint.net](mailto:gtran@fairpoint.net)

Demographics	Number
Total County Population	15,829
Potential TD Population	5,675
UDPHC	441



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	18782	21090	19543
Non-Ambulatory	2685	2835	2989
Stretcher	35	47	79
School Board	0	0	0
<b>TOTAL TRIPS</b>	21502	23972	22611

Vehicle Data	2012	2013	2014
Vehicle Miles	229,277	282,962	262,658
Revenue Miles	226,726	279,814	261,272
Roadcalls	2	0	0
Accidents	0	1	0
Vehicles	12	12	12
Driver Hours	11,470	12,665	12,186

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	6,932	8,463	7,696
Employment	0	8	11
Ed/Train/DayCare	8,715	10,613	10,549
Nutritional	4,948	4,471	3,773
Life-Sustaining/Other	907	417	582
<b>TOTAL TRIPS</b>	21,502	23,972	22,611

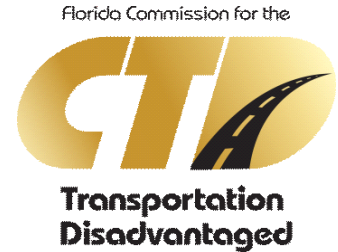
Financial and General Data	2012	2013	2014
Expenses	\$430,847	\$485,349	\$479,696
Revenues	\$457,562	\$472,320	\$524,557
Commendations	2	4	1
Complaints	0	0	1
Passenger No-Shows	81	71	73
Unmet Trip Requests	25	27	35

Passenger Trips By Funding Source	2012	2013	2014
CTD	7,628	9,819	9,379
AHCA	3,400	4,345	2,814
APD	4,702	4,925	5,249
DOEA	3,956	3,598	2,916
DOE	0	0	0
Other	1,816	1,285	2,253
<b>TOTAL TRIPS</b>	21,502	23,972	22,611

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0	0.35	0
Miles between Roadcalls	114,639	0	0
Avg. Trips per Driver Hour	1.87	1.89	1.86
Avg. Trips per Para Pass.	49.77	54.11	51.27
Cost per Trip	20.04	20.25	21.22
Cost per Paratransit Trip	20.04	20.25	21.22
Cost per Driver Hour	37.56	38.32	39.36
Cost per Total Mile	1.88	1.72	1.83

County: Hamilton  
 CTC: Suwannee Valley Transit Authority  
 Contact: Teresa Fortner/Felonzie Raggins  
 1907 Voyles Street, S. W.  
 Live Oak, FL 32064  
 386-353-5332  
 Email: [teresa.fortner@ridesvta.com](mailto:teresa.fortner@ridesvta.com)

Demographics	Number
Total County Population	14,354
Potential TD Population	6,736
UDPHC	432



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	23,129	15,403	10,623
Non-Ambulatory	2,988	3,125	2,093
Stretcher	73	20	33
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>26,190</b>	<b>18,548</b>	<b>12,749</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	287,768	274,066	674,846
Revenue Miles	258,992	232,626	403,096
Roadcalls	4	1	0
Accidents	0	0	0
Vehicles	13	9	8
Driver Hours	20,800	16,280	19,400

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	22,181	16,353	12,748
Employment	0	272	1
Ed/Train/DayCare	0	1,665	0
Nutritional	4,008	90	0
Life-Sustaining/Other	1	168	0
<b>TOTAL TRIPS</b>	<b>26,190</b>	<b>18,548</b>	<b>12,749</b>

Financial and General Data	2012	2013	2014
Expenses	\$685,104	\$759,558	\$931,975
Revenues	\$1,196,997	\$780,330	\$1,006,396
Commendations	0	1	1
Complaints	14	3	7
Passenger No-Shows	0	542	108
Unmet Trip Requests	0	9	16

Passenger Trips By Funding Source	2012	2013	2014
CTD	7,007	4,744	2,890
AHCA	15,174	12,599	9,788
APD	0	1,092	0
DOEA	4,008	44	0
DOE	0	0	0
Other	1	69	71
<b>TOTAL TRIPS</b>	<b>26,190</b>	<b>18,548</b>	<b>12,749</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	71,942	274,066	0
Avg. Trips per Driver Hour	1.26	1.14	0.66
Avg. Trips per Para Pass.	47.10	31.17	29.51
Cost per Trip	26.16	40.95	73.10
Cost per Paratransit Trip	26.16	40.95	73.10
Cost per Driver Hour	32.94	46.66	48.04
Cost per Total Mile	2.38	2.77	1.38



County: Hardee  
 CTC: Veolia Transportation Services  
 Contact: Kelly Kirk  
 1103 US 27 South  
 Sebring, FL 33870  
 863-382-6004

Email: [Tim.Banks@veoliatrtransportation.com](mailto:Tim.Banks@veoliatrtransportation.com)

Demographics	Number
Total County Population	27,519
Potential TD Population	10,624
UDPHC	476



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	20,281	20,119	20,632
Non-Ambulatory	3,922	4,643	3,260
Stretcher	33	148	116
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>24,236</b>	<b>24,910</b>	<b>24,008</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	533,600	558,090	505,234
Revenue Miles	477,368	482,183	373,898
Roadcalls	12	11	13
Accidents	2	2	1
Vehicles	14	15	13
Driver Hours	22,146	23,017	20,949

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	16,517	16,126	15,237
Employment	4,076	4,122	3,928
Ed/Train/DayCare	1,583	2,666	3,030
Nutritional	1,347	1,224	1,069
Life-Sustaining/Other	713	772	744
<b>TOTAL TRIPS</b>	<b>24,236</b>	<b>24,910</b>	<b>24,008</b>

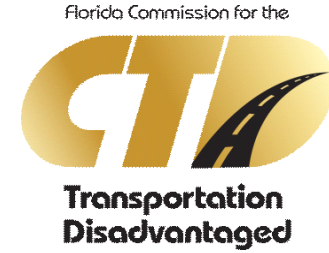
Financial and General Data	2012	2013	2014
Expenses	\$861,412	\$876,312	\$789,953
Revenues	\$928,373	\$972,501	\$883,983
Commendations	6	6	5
Complaints	9	10	9
Passenger No-Shows	588	580	401
Unmet Trip Requests	1,278	1,115	1,608

Passenger Trips By Funding Source	2012	2013	2014
CTD	4,516	5,481	6,046
AHCA	10,234	9,167	8,232
APD	470	0	3,364
DOEA	1,350	1,209	1,186
DOE	2	2	102
Other	7,664	9,051	5,078
<b>TOTAL TRIPS</b>	<b>24,236</b>	<b>24,910</b>	<b>24,008</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.37	0.36	0.20
Miles between Roadcalls	44,467	50,735	38,864
Avg. Trips per Driver Hour	1.09	1.08	1.15
Avg. Trips per Para Pass.	43.59	43.70	50.44
Cost per Trip	35.54	35.18	32.90
Cost per Paratransit Trip	35.54	35.18	32.90
Cost per Driver Hour	38.90	38.07	37.71
Cost per Total Mile	1.61	1.57	1.56

County: Hendry  
 CTC: Good Wheels, Inc.  
 Contact: Alan M. Mandel  
 10075 Bavaria Rd.  
 Fort Myers , FL 33913  
 239-768-6184  
 Email: [amandel@goodwheels.org](mailto:amandel@goodwheels.org)

Demographics	Number
Total County Population	37,471
Potential TD Population	15,694
UDPHC	1,035



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	15,668	20,647
Ambulatory	12,561	15,515	22,812
Non-Ambulatory	5,214	5,058	1,858
Stretcher	46	42	0
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>17,821</b>	<b>36,283</b>	<b>45,317</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	442,850	578,902	610,275
Revenue Miles	412,288	517,676	486,067
Roadcalls	15	7	5
Accidents	0	2	5
Vehicles	15	23	19
Driver Hours	19,944	23,036	29,109

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	15,123	13,445	20,195
Employment	0	0	0
Ed/Train/DayCare	1,295	7,329	4,000
Nutritional	1,227	3,108	0
Life-Sustaining/Other	176	12,401	21,122
<b>TOTAL TRIPS</b>	<b>17,821</b>	<b>36,283</b>	<b>45,317</b>

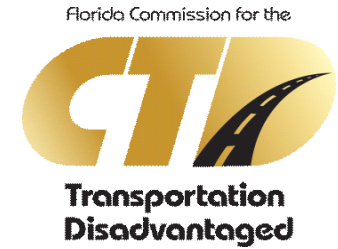
Financial and General Data	2012	2013	2014
Expenses	\$1,633,086	\$1,571,408	\$1,045,955
Revenues	\$1,376,717	\$1,399,743	\$1,605,915
Commendations	18	40	0
Complaints	8	16	6
Passenger No-Shows	1,295	883	762
Unmet Trip Requests	84	221	221

Passenger Trips By Funding Source	2012	2013	2014
CTD	5,861	4,881	10,900
AHCA	7,797	5,716	5,214
APD	1,333	8,517	6,436
DOEA	682	340	242
DOE	0	0	0
Other	2,148	16,829	22,525
<b>TOTAL TRIPS</b>	<b>17,821</b>	<b>36,283</b>	<b>45,317</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.00	0.35	0.82
Miles between Roadcalls	29,523	82,700	122,055
Avg. Trips per Driver Hour	0.89	1.58	1.56
Avg. Trips per Para Pass.	25.72	44.41	43.78
Cost per Trip	91.64	43.31	23.08
Cost per Paratransit Trip	91.64	43.31	23.08
Cost per Driver Hour	81.88	68.22	35.93
Cost per Total Mile	3.69	2.71	1.71

County: Hernando  
 CTC: Mid Florida Community Services, Inc.  
 Contact: Jan Malik  
 1122 Ponce DeLeon Blvd.  
 Brooksville, FL 34601  
 352-799-1510  
 Email: [jmalik@mfc.us.com](mailto:jmalik@mfc.us.com)

Demographics	Number
Total County Population	174,441
Potential TD Population	119,770
UDPHC	2,437



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	121,666	131,587	124,278
Non-Ambulatory	15,984	13,674	18,453
Stretcher	1,366	1,225	1,159
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>139,016</b>	<b>146,486</b>	<b>143,890</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	2,162,202	2,195,804	1,577,833
Revenue Miles	1,948,156	1,976,223	1,422,045
Roadcalls	5	0	2
Accidents	3	2	6
Vehicles	54	59	56
Driver Hours	86,320	96,720	96,720

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	54,334	57,923	51,989
Employment	3	0	0
Ed/Train/DayCare	79,197	82,688	84,882
Nutritional	4,670	4,369	5,362
Life-Sustaining/Other	812	1,506	1,657
<b>TOTAL TRIPS</b>	<b>139,016</b>	<b>146,486</b>	<b>143,890</b>

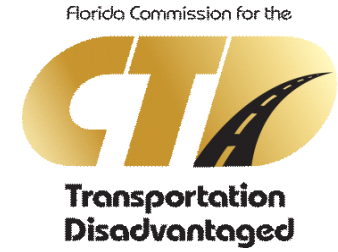
Financial and General Data	2012	2013	2014
Expenses	\$2,204,421	\$2,171,759	\$1,947,143
Revenues	\$2,440,939	\$2,653,018	\$2,150,678
Commendations	58	72	75
Complaints	47	17	25
Passenger No-Shows	1,209	1,308	1,157
Unmet Trip Requests	2,300	1,750	715

Passenger Trips By Funding Source	2012	2013	2014
CTD	9,331	15,744	14,882
AHCA	85,666	76,023	72,094
APD	11,595	450	453
DOEA	4,533	4,369	2,912
DOE	0	0	0
Other	27,891	49,900	53,549
<b>TOTAL TRIPS</b>	<b>139,016</b>	<b>146,486</b>	<b>143,890</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.14	0.09	0.38
Miles between Roadcalls	432,440	0	788,917
Avg. Trips per Driver Hour	1.61	1.51	1.49
Avg. Trips per Para Pass.	48.98	49.66	59.04
Cost per Trip	15.86	14.83	13.53
Cost per Paratransit Trip	15.86	14.83	13.53
Cost per Driver Hour	25.54	22.45	20.13
Cost per Total Mile	1.02	0.99	1.23

County: Highlands  
 CTC: Veolia Transportation Services  
 Contact: Kelly Kirk  
 1103 US 27 South  
 Sebring, FL 33870  
 863-382-6004  
 Email: [Kelly.Kirk@transdev.com](mailto:Kelly.Kirk@transdev.com)

Demographics	Number
Total County Population	97,616
Potential TD Population	59,978
UDPHC	2,012



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	108,073	102,468	107,943
Non-Ambulatory	19,513	18,473	17,259
Stretcher	688	1,447	1,270
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>128,274</b>	<b>122,388</b>	<b>126,472</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	1,106,517	1,037,409	1,093,511
Revenue Miles	737,901	727,732	831,133
Roadcalls	30	26	22
Accidents	5	4	5
Vehicles	51	49	49
Driver Hours	82,731	81,864	84,216

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	44,573	43,469	43,182
Employment	64,611	60,463	64,906
Ed/Train/DayCare	2,693	2,762	3,049
Nutritional	7,978	6,930	6,973
Life-Sustaining/Other	8,419	8,764	8,362
<b>TOTAL TRIPS</b>	<b>128,274</b>	<b>122,388</b>	<b>126,472</b>

Financial and General Data	2012	2013	2014
Expenses	\$1,941,222	\$2,119,909	\$2,093,310
Revenues	\$1,799,982	\$1,959,348	\$1,857,803
Commendations	13	18	20
Complaints	34	34	36
Passenger No-Shows	2,358	2,505	2,877
Unmet Trip Requests	992	1,688	1,745

Passenger Trips By Funding Source	2012	2013	2014
CTD	12,116	13,840	17,881
AHCA	25,806	27,030	28,563
APD	59,967	49,960	53,767
DOEA	7,975	6,123	4,075
DOE	12	0	0
Other	22,398	25,435	22,186
<b>TOTAL TRIPS</b>	<b>128,274</b>	<b>122,388</b>	<b>126,472</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.45	0.39	0.46
Miles between Roadcalls	36,884	39,900	49,705
Avg. Trips per Driver Hour	1.55	1.50	1.50
Avg. Trips per Para Pass.	67.16	57.84	62.86
Cost per Trip	15.13	17.32	16.55
Cost per Paratransit Trip	15.13	17.32	16.55
Cost per Driver Hour	23.46	25.90	24.86
Cost per Total Mile	1.75	2.04	1.91

County: Hillsborough  
 CTC: Hillsborough County  
 Contact: Karen Smith  
 3402 N 22nd Street 1st Floor  
 Tampa, FL 33605  
 813-276-8126  
 Email: [smithk@hillsboroughcounty.org](mailto:smithk@hillsboroughcounty.org)

Demographics	Number
Total County Population	1,291,578
Potential TD Population	404,059
UDPHC	22,493



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	436,486	441,361	383,364
Deviated FR	0	0	0
Ambulatory	709,763	574,382	525,937
Non-Ambulatory	122,497	122,066	117,269
Stretcher	5	0	0
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>1,268,751</b>	<b>1,137,809</b>	<b>1,026,570</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	6,945,892	6,821,268	6,861,003
Revenue Miles	5,669,059	5,561,269	4,407,284
Roadcalls	217	355	515
Accidents	38	40	42
Vehicles	278	275	270
Driver Hours	460,232	463,058	424,205

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	508,794	478,016	458,762
Employment	137,310	108,883	71,229
Ed/Train/DayCare	251,030	112,082	111,567
Nutritional	79,403	100,037	110,389
Life-Sustaining/Other	292,214	338,791	274,623
<b>TOTAL TRIPS</b>	<b>1,268,751</b>	<b>1,137,809</b>	<b>1,026,570</b>

Financial and General Data	2012	2013	2014
Expenses	\$15,843,584	\$16,009,233	\$15,405,909
Revenues	\$15,725,632	\$15,591,122	\$15,128,702
Commendations	128	248	216
Complaints	140	203	225
Passenger No-Shows	\$17,486	17,407	18,721
Unmet Trip Requests	965	1,012	388

Passenger Trips By Funding Source	2012	2013	2014
CTD	281,710	358,299	341,362
AHCA	193,939	149,799	137,021
APD	175,832	71,255	72,722
DOEA	37,699	33,326	26,315
DOE	123	339	0
Other	579,448	524,791	449,150
<b>TOTAL TRIPS</b>	<b>1,268,751</b>	<b>1,137,809</b>	<b>1,026,570</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.55	0.59	0.61
Miles between Roadcalls	32,009	19,215	13,322
Avg. Trips per Driver Hour	1.81	1.50	1.52
Avg. Trips per Para Pass.	49.84	39.45	40.03
Cost per Trip	12.49	14.07	15.01
Cost per Paratransit Trip	18.24	21.82	22.67
Cost per Driver Hour	32.98	32.81	34.38
Cost per Total Mile	2.19	2.23	2.13

County:	Holmes	<u>Demographics</u>	<u>Number</u>
CTC:	Tri-County Community Council, Inc.		
Contact:	Joel Paul	Total County Population	19,717
	302 North Oklahoma Street, Post Office Box 1210		
	Bonifay, FL 32425	Potential TD Population	8,571
	850-547-3689		
Email:	<a href="mailto:joelpaul.tccc@mchsi.com">joelpaul.tccc@mchsi.com</a>	UDPHC	1,759



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	31,640	30,056	27,920
Non-Ambulatory	3,128	2,809	2,455
Stretcher	186	245	320
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>34,954</b>	<b>33,110</b>	<b>30,695</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	379,328	433,193	379,763
Revenue Miles	349,928	326,350	290,349
Roadcalls	0	0	0
Accidents	0	1	1
Vehicles	21	21	18
Driver Hours	13,613	32,401	36,602

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	16,778	17,641	16,726
Employment	3,671	3,109	2,937
Ed/Train/DayCare	12,234	10,103	8,516
Nutritional	532	518	608
Life-Sustaining/Other	1,739	1,739	1,908
<b>TOTAL TRIPS</b>	<b>34,954</b>	<b>33,110</b>	<b>30,695</b>

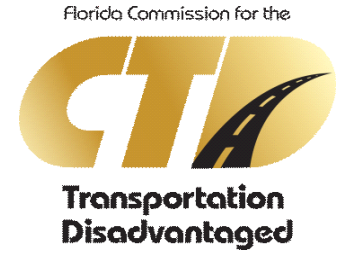
Financial and General Data	2012	2013	2014
Expenses	\$590,248	\$553,517	\$507,556
Revenues	\$543,890	\$672,612	\$520,772
Commendations	0	0	0
Complaints	0	3	3
Passenger No-Shows	134	155	105
Unmet Trip Requests	179	138	118

Passenger Trips By Funding Source	2012	2013	2014
CTD	8,707	6,812	6,794
AHCA	10,234	13,267	9,946
APD	4,544	3,594	3,551
DOEA	1,037	491	654
DOE	0	0	0
Other	10,432	8,946	9,750
<b>TOTAL TRIPS</b>	<b>34,954</b>	<b>33,110</b>	<b>30,695</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.00	0.23	0.26
Miles between Roadcalls	0	0	0
Avg. Trips per Driver Hour	2.57	1.02	0.84
Avg. Trips per Para Pass.	27.90	20.08	17.45
Cost per Trip	16.89	16.72	16.54
Cost per Paratransit Trip	16.89	16.72	16.54
Cost per Driver Hour	43.36	17.08	13.87
Cost per Total Mile	1.56	1.28	1.34

County: Indian River  
 CTC: Senior Resource Association, Inc.  
 Contact: Chris Stephenson  
 694 14th Street  
 Vero Beach, FL 32960  
 772-532-0396  
 Email: [cstephenson@sramail.org](mailto:cstephenson@sramail.org)

Demographics	Number
Total County Population	141,994
Potential TD Population	65,699
UDPHC	1,375



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	49,129	46,699	25,796
Non-Ambulatory	6,747	4,729	5,220
Stretcher	10	0	0
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>55,886</b>	<b>51,428</b>	<b>31,016</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	640,645	547,781	358,038
Revenue Miles	536,455	466,472	300,348
Roadcalls	5	5	8
Accidents	1	3	0
Vehicles	47	48	51
Driver Hours	59,562	35,360	22,133

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	26,091	25,657	21,176
Employment	157	287	186
Ed/Train/DayCare	19,803	20,036	7,412
Nutritional	1,273	1,218	909
Life-Sustaining/Other	8,562	4,230	1,333
<b>TOTAL TRIPS</b>	<b>55,886</b>	<b>51,428</b>	<b>31,016</b>

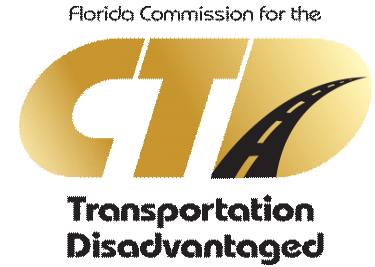
Financial and General Data	2012	2013	2014
Expenses	\$1,533,742	\$1,464,344	\$1,284,337
Revenues	\$1,598,931	\$1,529,423	\$1,074,268
Commendations	6	1	1
Complaints	11	5	20
Passenger No-Shows	701	587	978
Unmet Trip Requests	744	0	0

Passenger Trips By Funding Source	2012	2013	2014
CTD	17,926	14,843	16,499
AHCA	10,158	5,556	6,054
APD	14,126	21,950	0
DOEA	5,630	4,067	62
DOE	0	0	0
Other	8,046	5,012	8,401
<b>TOTAL TRIPS</b>	<b>55,886</b>	<b>51,428</b>	<b>31,016</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.16	0.55	0.00
Miles between Roadcalls	128,129	109,556	44,755
Avg. Trips per Driver Hour	0.94	1.45	1.40
Avg. Trips per Para Pass.	31.75	29.40	22.56
Cost per Trip	27.44	28.47	41.41
Cost per Paratransit Trip	27.44	28.47	41.41
Cost per Driver Hour	25.75	41.41	58.03
Cost per Total Mile	2.39	2.67	3.59

County: Jackson  
 CTC: Jackson Co. Trans. dba JTrans  
 Contact: Sharon Peeler  
 P.O. Box 1117  
 Marianna, FL 32446  
 850-482-7433  
 Email: [speeler.jtrans@gmail.com](mailto:speeler.jtrans@gmail.com)

<u>Demographics</u>	<u>Number</u>
Total County Population	48,922
Potential TD Population	22,873
UDPHC	1,027



<u>Trips By Type of Service</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Fixed Route (FR)	0	0	0
Deviated FR	3,920	3,867	4,040
Ambulatory	42,059	36,132	33,942
Non-Ambulatory	5,284	3,565	3,758
Stretcher	59	22	65
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>51,322</b>	<b>43,586</b>	<b>41,805</b>

<u>Vehicle Data</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Vehicle Miles	585,671	573,993	572,677
Revenue Miles	552,041	439,725	443,006
Roadcalls	9	2	3
Accidents	1	0	0
Vehicles	26	26	27
Driver Hours	31,615	28,111	31,200

<u>Passenger Trips By Trip Purpose</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Medical	17,254	16,704	16,815
Employment	15,580	12,900	11,185
Ed/Train/DayCare	7,570	4,216	3,661
Nutritional	6,179	7,552	5,320
Life-Sustaining/Other	4,739	2,214	4,824
<b>TOTAL TRIPS</b>	<b>51,322</b>	<b>43,586</b>	<b>41,805</b>

<u>Financial and General Data</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Expenses	\$1,491,098	\$1,409,115	\$1,373,861
Revenues	\$1,671,327	\$1,487,736	\$1,377,768
Commendations	0	1	0
Complaints	0	6	2
Passenger No-Shows	91	238	279
Unmet Trip Requests	0	43	249

<u>Passenger Trips By Funding Source</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
CTD	6,126	6,908	8,018
AHCA	11,546	10,532	8,442
APD	23,103	16,985	14,618
DOEA	5,984	5,019	4,954
DOE	0	0	0
Other	4,563	4,142	5,773
<b>TOTAL TRIPS</b>	<b>51,322</b>	<b>43,586</b>	<b>41,805</b>

<u>Performance Measures</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Accidents per 100,000 Mile	0.17	0.00	0.00
Miles between Roadcalls	65,075	286,997	190,892
Avg. Trips per Driver Hour	1.62	1.55	1.34
Avg. Trips per Para Pass.	52.37	41.27	40.71
Cost per Trip	29.05	32.33	32.86
Cost per Paratransit Trip	29.05	32.33	32.86
Cost per Driver Hour	47.16	50.13	44.03
Cost per Total Mile	2.55	2.45	2.40



County: Jefferson  
 CTC: Big Bend Transit, Inc.  
 Contact: Shawn Mitchell  
 Post Office Box 1721  
 Tallahassee, FL 32302  
 850-574-6266  
 Email: [shawnmitch-bbt@comcast.net](mailto:shawnmitch-bbt@comcast.net)

Demographics	Number
Total County Population	14,194
Potential TD Population	7,340
UDPHC	568



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	12,464	13,071	12,842
Non-Ambulatory	1,525	1,826	1,075
Stretcher	130	41	27
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>14,119</b>	<b>14,938</b>	<b>13,944</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	221,386	232,270	191,658
Revenue Miles	185,996	214,683	163,675
Roadcalls	0	2	3
Accidents	0	0	0
Vehicles	9	12	11
Driver Hours	9,735	9,134	7,880

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	10,426	7,961	7,120
Employment	1,482	2,137	3,006
Ed/Train/DayCare	1,666	3,382	2,749
Nutritional	174	575	898
Life-Sustaining/Other	371	883	171
<b>TOTAL TRIPS</b>	<b>14,119</b>	<b>14,938</b>	<b>13,944</b>

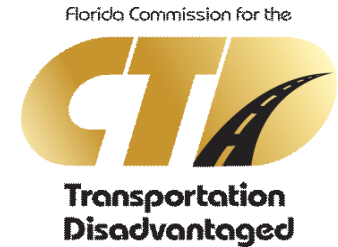
Financial and General Data	2012	2013	2014
Expenses	\$549,848	\$587,794	\$525,332
Revenues	\$756,667	\$743,914	\$696,530
Commendations	0	2	0
Complaints	0	0	0
Passenger No-Shows	153	179	166
Unmet Trip Requests	0	13	12

Passenger Trips By Funding Source	2012	2013	2014
CTD	3,934	4,554	5,418
AHCA	6,024	6,932	4,487
APD	3,538	3,307	3,176
DOEA	0	0	0
DOE	241	77	0
Other	382	68	863
<b>TOTAL TRIPS</b>	<b>14,119</b>	<b>14,938</b>	<b>13,944</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	0	116,135	63,886
Avg. Trips per Driver Hour	1.45	1.64	1.77
Avg. Trips per Para Pass.	3.57	12.08	24.55
Cost per Trip	38.94	39.35	37.67
Cost per Paratransit Trip	38.94	39.35	37.67
Cost per Driver Hour	56.48	64.35	66.67
Cost per Total Mile	2.48	2.53	2.74

County: Lafayette  
 CTC: Suwannee River Economic Council, Inc.  
 Contact: Matt Pearson  
 P.O. Box 70  
 Live Oak, FL 32064  
 386-362-4115  
 Email: [mpearson@suwanneec.net](mailto:mpearson@suwanneec.net)

Demographics	Number
Total County Population	8,848
Potential TD Population	3,445
UDPHC	258



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	3,399	3,835	3,281
Non-Ambulatory	193	216	136
Stretcher	1	6	2
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>3,593</b>	<b>4,057</b>	<b>3,419</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	75,500	79,184	74,524
Revenue Miles	62,194	64,041	60,050
Roadcalls	1	1	1
Accidents	2	0	0
Vehicles	6	6	6
Driver Hours	5,800	5,410	5,290

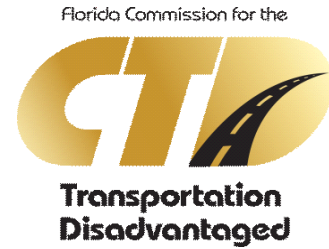
Passenger Trips By Trip Purpose	2012	2013	2014
Medical	3,117	3,493	2,845
Employment	0	0	0
Ed/Train/DayCare	0	0	0
Nutritional	476	564	574
Life-Sustaining/Other	0	0	0
<b>TOTAL TRIPS</b>	<b>3,593</b>	<b>4,057</b>	<b>3,419</b>

Financial and General Data	2012	2013	2014
Expenses	\$185,131	\$304,700	\$275,122
Revenues	\$244,083	\$351,668	\$313,161
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	37	4	7
Unmet Trip Requests	13	22	0

Passenger Trips By Funding Source	2012	2013	2014
CTD	2,498	2,470	2,143
AHCA	619	1,023	702
APD	0	0	0
DOEA	475	563	573
DOE	0	0	0
Other	1	1	1
<b>TOTAL TRIPS</b>	<b>3,593</b>	<b>4,057</b>	<b>3,419</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	2.65	0	0
Miles between Roadcalls	75,500	79,184	74,524
Avg. Trips per Driver Hour	0.62	0.75	0.65
Avg. Trips per Para Pass.	12.79	15.25	13.25
Cost per Trip	51.53	75.10	80.47
Cost per Paratransit Trip	51.53	75.10	80.47
Cost per Driver Hour	31.92	56.32	52.01
Cost per Total Mile	2.45	3.85	3.69

County:	Lake	<u>Demographics</u>	<u>Number</u>
CTC:	Lake County Board of County Commissioners		
Contact:	Kenneth Harley	Total County Population	308,034
	P.O. Box 7800		
	Tavares, FL 32778-7800	Potential TD Population	128,755
	352-323-5733		
Email:	<a href="mailto:kharley@lakecountyfl.gov">kharley@lakecountyfl.gov</a>	UDPHC	2,643



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	1,344	1,228	626
Ambulatory	157,205	135,731	127,548
Non-Ambulatory	37,961	37,991	37,968
Stretcher	275	220	139
School Board	51,092	46,825	39,407
<b>TOTAL TRIPS</b>	<b>247,877</b>	<b>221,995</b>	<b>205,688</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	2,324,550	1,794,833	1,907,581
Revenue Miles	2,021,928	1,524,756	1,587,367
Roadcalls	100	64	55
Accidents	31	15	12
Vehicles	98	101	94
Driver Hours	146,509	129,110	131,769

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	98,495	81,546	62,312
Employment	19,811	7,203	39,871
Ed/Train/DayCare	92,145	88,023	59,047
Nutritional	23,994	19,758	22,117
Life-Sustaining/Other	13,432	25,465	22,341
<b>TOTAL TRIPS</b>	<b>247,877</b>	<b>221,995</b>	<b>205,688</b>

Financial and General Data	2012	2013	2014
Expenses	\$5,190,848	\$4,530,922	\$4,877,440
Revenues	\$4,866,505	\$5,445,914	\$5,338,015
Commendations	121	118	50
Complaints	287	302	161
Passenger No-Shows	8,116	7,839	5,651
Unmet Trip Requests	3,111	18,803	4,659

Passenger Trips By Funding Source	2012	2013	2014
CTD	31,074	26,152	30,926
AHCA	28,663	25,676	31,499
APD	58,613	55,446	53,244
DOEA	18,181	16,013	13,671
DOE	0	0	0
Other	111,346	98,708	76,348
<b>TOTAL TRIPS</b>	<b>247,877</b>	<b>221,995</b>	<b>205,688</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	1.33	0.84	0.63
Miles between Roadcalls	23,246	28,044	34,683
Avg. Trips per Driver Hour	1.69	1.72	1.56
Avg. Trips per Para Pass.	16.50	11.69	77.82
Cost per Trip	20.94	20.41	23.71
Cost per Paratransit Trip	20.94	20.41	23.71
Cost per Driver Hour	35.43	35.09	37.02
Cost per Total Mile	2.23	2.52	2.56

County: Lee  
 CTC: Good Wheels, Inc.  
 Contact: Alan M. Mandel  
 10075 Bavaria Rd.  
 Fort Myers, FL 33913  
 239-768-6184  
 Email: [amandel@goodwheels.org](mailto:amandel@goodwheels.org)

Demographics	Number
Total County Population	661,115
Potential TD Population	243,646
UDPHC	3,182



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	65	6,000	2,416
Deviated FR	0	0	0
Ambulatory	81,127	78,708	119,335
Non-Ambulatory	29,163	26,083	14,803
Stretcher	346	160	790
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>110,701</b>	<b>110,951</b>	<b>137,344</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	1,484,740	1,216,228	1,733,387
Revenue Miles	1,247,138	1,115,646	1,580,219
Roadcalls	45	34	50
Accidents	3	37	33
Vehicles	51	46	86
Driver Hours	79,588	77,859	124,922

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	72,361	78,274	95,041
Employment	0	0	0
Ed/Train/DayCare	34,763	29,345	10,512
Nutritional	3,457	1,014	0
Life-Sustaining/Other	120	2,318	31,791
<b>TOTAL TRIPS</b>	<b>110,701</b>	<b>110,951</b>	<b>137,344</b>

Financial and General Data	2012	2013	2014
Expenses	\$3,576,142	\$3,081,284	\$3,964,166
Revenues	\$3,007,303	\$3,075,393	\$3,169,116
Commendations	75	72	2
Complaints	52	80	67
Passenger No-Shows	9,464	4,198	4,047
Unmet Trip Requests	5,420	18,012	8,523

Passenger Trips By Funding Source	2012	2013	2014
CTD	22,590	27,489	27,461
AHCA	51,334	53,593	58,832
APD	24,288	22,534	21,396
DOEA	4,978	3,829	2,281
DOE	0	0	0
Other	7,511	3,506	39,269
<b>TOTAL TRIPS</b>	<b>110,701</b>	<b>110,951</b>	<b>149,239</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.20	3.04	1.90
Miles between Roadcalls	32,994	35,771	34,668
Avg. Trips per Driver Hour	1.39	1.35	1.08
Avg. Trips per Para Pass.	54.64	50.77	43.78
Cost per Trip	32.30	27.77	28.86
Cost per Paratransit Trip	32.17	28.87	29.00
Cost per Driver Hour	44.72	38.91	31.32
Cost per Total Mile	2.40	2.49	2.26

County: Leon  
 CTC: StarMetro-City of Tallahassee  
 Contact: Andrea L. Rosser  
 555 Appleyard Dr.  
 Tallahassee, FL 32304  
 850-891-5200  
 Email: [andrea.rosser@talgov.com](mailto:andrea.rosser@talgov.com)

Demographics	Number
Total County Population	281,845
Potential TD Population	101,517
UDPHC	8,579



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	176,872	203,936	63,609
Deviated FR	0	0	0
Ambulatory	65,554	59,029	52,666
Non-Ambulatory	11,171	9,878	8,476
Stretcher	46	53	20
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>253,643</b>	<b>272,896</b>	<b>124,771</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	480,886	572,622	549,648
Revenue Miles	470,767	480,057	461,298
Roadcalls	2	0	0
Accidents	0	0	0
Vehicles	20	20	20
Driver Hours	46,220	51,745	53,620

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	75,429	82,383	37,431
Employment	39,240	41,977	19,589
Ed/Train/DayCare	133,050	142,278	64,881
Nutritional	3,046	3,246	1,497
Life-Sustaining/Other	2,878	3,012	1,373
<b>TOTAL TRIPS</b>	<b>253,643</b>	<b>272,896</b>	<b>124,771</b>

Financial and General Data	2012	2013	2014
Expenses	\$1,896,688	\$1,871,364	\$1,821,501
Revenues	\$1,896,688	\$1,871,364	\$1,821,501
Commendations	13	10	8
Complaints	68	64	62
Passenger No-Shows	773	429	586
Unmet Trip Requests	59	60	48

Passenger Trips By Funding Source	2012	2013	2014
CTD	164,538	183,996	72,359
AHCA	46,824	51,488	26,519
APD	27,967	24,748	19,932
DOEA	0	0	0
DOE	0	0	0
Other	14,314	12,664	5,961
<b>TOTAL TRIPS</b>	<b>253,643</b>	<b>272,896</b>	<b>124,771</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	240,443	0	0
Avg. Trips per Driver Hour	1.66	1.33	1.14
Avg. Trips per Para Pass.	21.79	19.24	16.89
Cost per Trip	7.48	6.86	14.60
Cost per Paratransit Trip	22.08	24.43	27.10
Cost per Driver Hour	36.68	32.55	30.92
Cost per Total Mile	3.53	2.94	3.02

County: Levy  
 CTC: Levy Board of County Commissioners  
 Contact: Connie Conley  
 970 East Hathaway Ave, P.O Box 310  
 Bronson, FL 32621  
 352-486-3485  
 Email: [cjconley@bellsouth.net](mailto:cjconley@bellsouth.net)

Demographics	Number
Total County Population	39,644
Potential TD Population	20,880
UDPHC	1,202



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	48,815	56,806	53,466
Non-Ambulatory	5,454	4,612	4,006
Stretcher	24	7	8
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>54,293</b>	<b>61,425</b>	<b>57,480</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	791,395	842,193	834,915
Revenue Miles	659,152	706,612	700,143
Roadcalls	6	4	15
Accidents	4	0	2
Vehicles	25	24	24
Driver Hours	32,396	36,400	32,213

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	25,823	13,769	13,010
Employment	2,431	4,248	2,809
Ed/Train/DayCare	23,812	34,846	37,093
Nutritional	737	525	328
Life-Sustaining/Other	1,490	8,037	4,240
<b>TOTAL TRIPS</b>	<b>54,293</b>	<b>61,425</b>	<b>57,480</b>

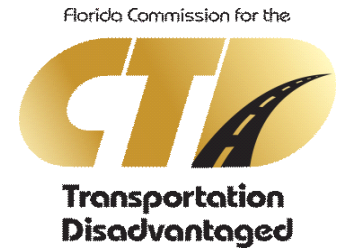
Financial and General Data	2012	2013	2014
Expenses	\$1,688,930	\$1,620,909	\$1,634,238
Revenues	\$1,661,838	\$1,806,260	\$1,643,938
Commendations	6	17	21
Complaints	2	1	2
Passenger No-Shows	1,017	1,142	1,501
Unmet Trip Requests	723	212	56

Passenger Trips By Funding Source	2012	2013	2014
CTD	6,450	11,549	14,962
AHCA	11,121	10,432	9,916
APD	11,389	10,989	10,275
DOEA	737	389	328
DOE	0	0	0
Other	24,596	28,066	21,999
<b>TOTAL TRIPS</b>	<b>54,293</b>	<b>61,425</b>	<b>57,480</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.51	0	0.24
Miles between Roadcalls	131,899	210,548	55,661
Avg. Trips per Driver Hour	1.68	1.69	1.78
Avg. Trips per Para Pass.	46.56	51.97	47.82
Cost per Trip	31.11	26.39	28.43
Cost per Paratransit Trip	31.11	26.39	28.43
Cost per Driver Hour	52.13	44.53	50.73
Cost per Total Mile	2.13	1.92	1.96

County: Liberty  
 CTC: Liberty County Transit  
 Contact: Ann Kincaid  
 P.O. Box 730  
 Bristol, FL 32321  
 850-643-2524  
 Email: [libertyt@gtcom.net](mailto:libertyt@gtcom.net)

Demographics	Number
Total County Population	8,349
Potential TD Population	2,889
UDPHC	1,480



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	30,025	32,024	31,650
Non-Ambulatory	1,137	1,169	1,175
Stretcher	2	1	1
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>31,164</b>	<b>33,194</b>	<b>32,826</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	387,393	391,822	383,063
Revenue Miles	367,250	372,584	363,855
Roadcalls	1	2	1
Accidents	1	1	0
Vehicles	18	19	19
Driver Hours	18,720	19,420	21,005

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	16,921	18,324	18,120
Employment	164	186	184
Ed/Train/DayCare	7,852	8,118	8,029
Nutritional	2,015	2,212	2,186
Life-Sustaining/Other	4,212	4,354	4,307
<b>TOTAL TRIPS</b>	<b>31,164</b>	<b>33,194</b>	<b>32,826</b>

Financial and General Data	2012	2013	2014
Expenses	\$371,250	\$390,601	\$435,113
Revenues	\$392,210	\$395,858	\$440,399
Commendations	2	3	4
Complaints	1	1	1
Passenger No-Shows	26	28	25
Unmet Trip Requests	9	15	12

Passenger Trips By Funding Source	2012	2013	2014
CTD	20,041	9,709	11,030
AHCA	7,549	7,910	6,157
APD	0	0	0
DOEA	1,090	1,127	1,184
DOE	0	0	0
Other	2,484	14,448	14,455
<b>TOTAL TRIPS</b>	<b>31,164</b>	<b>33,194</b>	<b>32,826</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.26	0.26	0
Miles between Roadcalls	387,393	195,911	383,063
Avg. Trips per Driver Hour	1.66	1.71	1.56
Avg. Trips per Para Pass.	20.96	21.97	22.18
Cost per Trip	11.91	11.77	13.26
Cost per Paratransit Trip	11.91	11.77	13.26
Cost per Driver Hour	19.83	20.11	20.71
Cost per Total Mile	0.96	1.00	1.14

County: Madison  
 CTC: Big Bend Transit  
 Contact: Shawn Mitchell  
 Post Office Box 1721  
 Tallahassee, FL 32302  
 850-576-6266  
 Email: [shawnmitch-bbt@comcast.net](mailto:shawnmitch-bbt@comcast.net)

Demographics	Number
Total County Population	18,728
Potential TD Population	8,536
UDPHC	683



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	961	2,631	3,198
Ambulatory	16,907	15,059	14,111
Non-Ambulatory	2,615	1,717	1,328
Stretcher	90	59	30
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>20,573</b>	<b>19,466</b>	<b>18,667</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	256,953	258,428	267,637
Revenue Miles	216,158	207,987	211,797
Roadcalls	1	2	8
Accidents	0	0	0
Vehicles	13	15	16
Driver Hours	15,337	14,606	12,906

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	10,557	8,545	7,069
Employment	2,625	4,189	3,871
Ed/Train/DayCare	5,751	3,373	5,624
Nutritional	0	352	204
Life-Sustaining/Other	1,640	3,007	1,899
<b>TOTAL TRIPS</b>	<b>20,573</b>	<b>19,466</b>	<b>18,667</b>

Financial and General Data	2012	2013	2014
Expenses	\$739,812	\$819,342	\$803,378
Revenues	\$664,709	\$768,548	\$681,045
Commendations	0	0	0
Complaints	0	2	0
Passenger No-Shows	282	242	229
Unmet Trip Requests	0	24	21

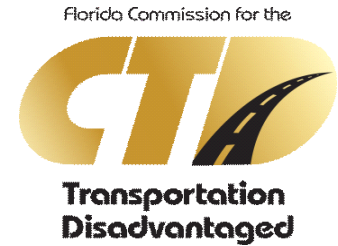
Passenger Trips By Funding Source	2012	2013	2014
CTD	6,684	6,586	7,053
AHCA	5,994	4,951	2,746
APD	5,751	4,618	4,672
DOEA	0	0	0
DOE	2	16	4
Other	2,142	3,295	4,192
<b>TOTAL TRIPS</b>	<b>20,573</b>	<b>19,466</b>	<b>18,667</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	256,953	129,214	33,455
Avg. Trips per Driver Hour	1.34	1.33	1.45
Avg. Trips per Para Pass.	3.79	13.97	27.33
Cost per Trip	35.96	42.09	43.04
Cost per Paratransit Trip	35.96	42.09	43.04
Cost per Driver Hour	48.24	56.10	62.25
Cost per Total Mile	2.88	3.17	3.00



County: Manatee  
 CTC: Manatee County Area Transit  
 Contact: Benita L. Zarr  
 1108 26th Avenue East  
 Bradenton, FL 34208  
 941-708-7426  
 Email: [benita.zarr@mymanatee.org](mailto:benita.zarr@mymanatee.org)

Demographics	Number
Total County Population	342,106
Potential TD Population	151,116
UDPHC	11,032



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	48,143	62,052	30,942
Deviated FR	0	0	0
Ambulatory	172,206	163,528	167,403
Non-Ambulatory	37,619	43,024	44,837
Stretcher	424	846	170
School Board	0	0	9,264
<b>TOTAL TRIPS</b>	<b>258,392</b>	<b>269,450</b>	<b>252,616</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	1,061,752	1,198,224	956,955
Revenue Miles	861,619	876,841	775,856
Roadcalls	111	97	121
Accidents	55	72	104
Vehicles	87	83	76
Driver Hours	97,390	132,990	91,642

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	74,924	114,963	109,164
Employment	26,118	39,603	42,275
Ed/Train/DayCare	85,714	68,136	69,893
Nutritional	2,410	22,537	7,347
Life-Sustaining/Other	69,226	24,211	23,937
<b>TOTAL TRIPS</b>	<b>258,392</b>	<b>269,450</b>	<b>252,616</b>

Financial and General Data	2012	2013	2014
Expenses	\$4,043,556	\$4,048,992	\$4,275,041
Revenues	\$3,997,794	\$4,048,994	\$4,275,046
Commendations	56	63	55
Complaints	60	61	51
Passenger No-Shows	1,431	766	1,053
Unmet Trip Requests	203	351	949

Passenger Trips By Funding Source	2012	2013	2014
CTD	30,745	32,710	34,691
AHCA	79,634	63,886	46,928
APD	38,845	52,710	64,937
DOEA	15,580	18,463	14,913
DOE	16,462	14,406	4,378
Other	77,126	87,275	86,769
<b>TOTAL TRIPS</b>	<b>258,392</b>	<b>269,450</b>	<b>252,616</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	5.18	6.01	10.87
Miles between Roadcalls	9,565	12,353	7,909
Avg. Trips per Driver Hour	2.16	1.56	2.42
Avg. Trips per Para Pass.	39.51	28.18	54.98
Cost per Trip	15.65	15.03	16.92
Cost per Paratransit Trip	16.02	16.13	19.26
Cost per Driver Hour	34.57	25.16	46.58
Cost per Total Mile	3.17	2.79	4.46

County:	Marion	<u>Demographics</u>	<u>Number</u>
CTC:	Marion Senior Services, Inc.		
Contact:	Donna Hersom (Cart) 1101 SW 20th Court Ocala, FL 34471 352-620-3519	Total County Population	337,362
		Potential TD Population	163,090
Email:	<a href="mailto:dhersom@marionseniorservices.org">dhersom@marionseniorservices.org</a>	UDPHC	6,788



<u>Trips By Type of Service</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	139,939	137,759	119,806
Non-Ambulatory	61,320	55,187	51,462
Stretcher	1,097	920	714
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>202,356</b>	<b>193,866</b>	<b>171,982</b>

<u>Vehicle Data</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Vehicle Miles	1,849,858	1,802,367	1,583,822
Revenue Miles	1,581,919	1,670,389	1,469,652
Roadcalls	13	19	18
Accidents	4	3	3
Vehicles	109	108	96
Driver Hours	162,240	165,360	150,800

<u>Passenger Trips By Trip Purpose</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Medical	155,302	149,817	134,745
Employment	2,007	1,938	1,720
Ed/Train/DayCare	10,442	10,005	6,560
Nutritional	25,313	23,085	22,358
Life-Sustaining/Other	9,292	9,021	6,599
<b>TOTAL TRIPS</b>	<b>202,356</b>	<b>193,866</b>	<b>171,982</b>

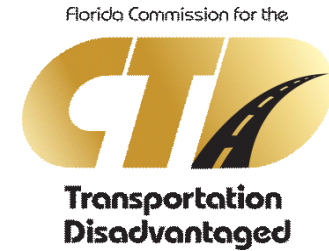
<u>Financial and General Data</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Expenses	\$4,324,026	\$4,442,490	\$4,225,078
Revenues	\$3,947,075	\$4,346,260	\$4,326,521
Commendations	28	30	32
Complaints	26	25	25
Passenger No-Shows	9,245	8,610	6,651
Unmet Trip Requests	899	1,440	1,670

<u>Passenger Trips By Funding Source</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
CTD	36,977	36,735	27,831
AHCA	65,951	56,310	53,997
APD	42,536	39,955	34,657
DOEA	1,026	485	295
DOE	0	0	0
Other	55,866	60,381	55,202
<b>TOTAL TRIPS</b>	<b>202,356</b>	<b>193,866</b>	<b>171,982</b>

<u>Performance Measures</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Accidents per 100,000 Miles	0.22	0.17	0.19
Miles between Roadcalls	142,297	94,861	87,990
Avg. Trips per Driver Hour	1.25	1.17	1.14
Avg. Trips per Para Pass.	26.12	26.71	25.34
Cost per Trip	21.37	22.92	24.57
Cost per Paratransit Trip	21.37	22.92	24.57
Cost per Driver Hour	26.65	26.87	28.02
Cost per Total Mile	2.34	2.46	2.67

County: Martin  
 CTC: Medical Transportation Management, Inc.  
 Contact: Lisa Sanders  
 789 South Federal Highway #201  
 Stuart, FL 34994  
 772-266-4971  
 Email: [lusanders@mtm-inc.net](mailto:lusanders@mtm-inc.net)

Demographics	Number
Total County Population	151,263
Potential TD Population	73,174
UDPHC	6,359



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	1,678	2,208	8,000
Ambulatory	25,853	50,505	74,202
Non-Ambulatory	12,020	9,357	5,680
Stretcher	6	6	33
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>39,557</b>	<b>62,076</b>	<b>87,915</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	333,503	393,729	495,449
Revenue Miles	200,492	114,180	389,589
Roadcalls	5	0	0
Accidents	0	0	0
Vehicles	21	40	17
Driver Hours	64,811	177,276	45,011

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	8,283	49,408	25,647
Employment	3,477	1,977	7,895
Ed/Train/DayCare	12,340	1,530	14,221
Nutritional	75	228	133
Life-Sustaining/Other	15,382	8,933	40,019
<b>TOTAL TRIPS</b>	<b>39,557</b>	<b>62,076</b>	<b>87,915</b>

Financial and General Data	2012	2013	2014
Expenses	\$511,497	\$781,279	\$834,653
Revenues	\$519,134	\$665,832	\$846,099
Commendations	0	75	32
Complaints	97	20	15
Passenger No-Shows	283	132	129
Unmet Trip Requests	431	153	167

Passenger Trips By Funding Source	2012	2013	2014
CTD	7,067	23,426	10,246
AHCA	7,378	14,355	46,425
APD	11,137	19,485	15,244
DOEA	0	0	0
DOE	0	0	0
Other	13,975	4,810	16,000
<b>TOTAL TRIPS</b>	<b>39,557</b>	<b>62,076</b>	<b>87,915</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	66,701	0	0
Avg. Trips per Driver Hour	0.61	0.35	1.95
Avg. Trips per Para Pass.	27.51	28.11	13.83
Cost per Trip	12.93	12.59	9.49
Cost per Paratransit Trip	12.93	12.59	9.49
Cost per Driver Hour	7.89	4.41	18.54
Cost per Total Mile	1.53	1.98	1.68

County: Miami-Dade  
 CTC: Miami-Dade Transit  
 Contact: Ed Carson  
 701 NW 1st Court, 12th Floor  
 MIAMI, FL 33136  
 786-469-5545  
 Email: [ecarson@miamidade.gov](mailto:ecarson@miamidade.gov)

Demographics	Number
Total County Population	2,617,176
Potential TD Population	992,819
UDPHC	242,686



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	21,987,950	22,979,015	8,789,745
Deviated FR	0	0	12,363
Ambulatory	2,589,977	2,206,679	1,270,708
Non-Ambulatory	519,884	444,222	479,645
Stretcher	0	669	620
School Board	0	0	9,059
<b>TOTAL TRIPS</b>	<b>25,097,811</b>	<b>25,630,585</b>	<b>10,562,140</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	27,391,227	29,889,693	20,651,429
Revenue Miles	23,004,484	25,875,033	17,684,321
Roadcalls	48	80	65
Accidents	22	159	39
Vehicles	733	1,184	1,151
Driver Hours	1,709,462	2,645,552	1,548,087

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	9,077,383	290,378	297,848
Employment	1,128,455	27,921	38,690
Ed/Train/DayCare	5,698,093	318,916	297,815
Nutritional	8,027,223	257,895	269,075
Life-Sustaining/Other	1,166,657	24,735,475	9,658,712
<b>TOTAL TRIPS</b>	<b>25,097,811</b>	<b>25,630,585</b>	<b>10,562,140</b>

Financial and General Data	2012	2013	2014
Expenses	\$126,407,272	\$167,682,137	\$69,860,219
Revenues	\$107,734,042	\$157,068,413	\$80,108,918
Commendations	0	260	40
Complaints	541	4,115	4,633
Passenger No-Shows	2,500	0	47,515
Unmet Trip Requests	2,470	2,263	1,968

Passenger Trips By Funding Source	2012	2013	2014
CTD	1,756,847	2,447,113	938,363
AHCA	125,489	0	123,096
APD	1,330,183	170,100	221,178
DOEA	752,934	212,100	258,935
DOE	0	0	0
Other	21,132,358	22,801,272	9,020,568
<b>TOTAL TRIPS</b>	<b>25,097,811</b>	<b>25,630,585</b>	<b>10,562,140</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.08	0.53	0.19
Miles between Roadcalls	570,651	373,621	317,714
Avg. Trips per Driver Hour	1.82	1.00	1.14
Avg. Trips per Para Pass.	62.20	16.07	209.06
Cost per Trip	5.04	6.54	6.61
Cost per Paratransit Trip	36.35	62.83	38.89
Cost per Driver Hour	66.13	62.97	44.52
Cost per Total Mile	4.13	5.57	3.34

County: Monroe  
 CTC: Guidance/Care Center  
 Contact: Maureen Grynewicz  
 3000 41st Street, Ocean  
 Marathon, FL 33050  
 305-434-7660  
 Email: [maureen.grynewicz@westcare.com](mailto:maureen.grynewicz@westcare.com)

Demographics	Number
Total County Population	76,351
Potential TD Population	40,004
UDPHC	2,349



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	22,140	10,712
Deviated FR	0	0	0
Ambulatory	139,939	72,239	70,273
Non-Ambulatory	61,320	8,382	10,192
Stretcher	1,097	0	0
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>202,356</b>	<b>102,761</b>	<b>91,177</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	1,849,858	1,126,310	1,078,879
Revenue Miles	1,581,919	951,067	936,254
Roadcalls	13	4	2
Accidents	4	5	1
Vehicles	109	45	47
Driver Hours	162,240	87,360	93,600

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	155,302	31,672	32,167
Employment	2,007	3,595	2,928
Ed/Train/DayCare	10,442	22,421	22,503
Nutritional	25,313	7,453	6,986
Life-Sustaining/Other	9,292	37,620	26,593
<b>TOTAL TRIPS</b>	<b>202,356</b>	<b>102,761</b>	<b>91,177</b>

Financial and General Data	2012	2013	2014
Expenses	\$4,324,026	\$2,181,889	\$2,329,610
Revenues	\$3,947,075	\$2,070,401	\$2,268,757
Commendations	28	0	0
Complaints	26	0	0
Passenger No-Shows	9,245	728	836
Unmet Trip Requests	899	0	0

Passenger Trips By Funding Source	2012	2013	2014
CTD	36,977	43,052	30,819
AHCA	65,951	20,444	20,417
APD	42,536	2,689	0
DOEA	1,026	0	0
DOE	0	0	0
Other	55,866	36,576	39,941
<b>TOTAL TRIPS</b>	<b>202,356</b>	<b>102,761</b>	<b>91,177</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.22	0.44	0.09
Miles between Roadcalls	142,297	281,578	539,440
Avg. Trips per Driver Hour	1.25	0.92	0.86
Avg. Trips per Para Pass.	26.12	49.46	37.17
Cost per Trip	21.37	21.23	25.55
Cost per Paratransit Trip	21.37	27.01	28.92
Cost per Driver Hour	26.65	24.93	24.86
Cost per Total Mile	2.34	1.93	2.16

County: Nassau  
 CTC: Nassau County Council on Aging, Inc.  
 Contact: Michael Hays  
 1367 South 18th Street  
 Fernandina Beach, FL 32034  
 904-261-0700  
 Email: [mhays@coanassau.com](mailto:mhays@coanassau.com)

Demographics	Number
Total County Population	75,710
Potential TD Population	19,464
UDPHC	731



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	7,288	12,749	7,896
Ambulatory	57,247	54,300	45,479
Non-Ambulatory	7,996	6,232	3,194
Stretcher	22	80	22
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>72,553</b>	<b>73,361</b>	<b>56,591</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	666,582	548,607	448,730
Revenue Miles	520,102	436,425	366,909
Roadcalls	10	8	5
Accidents	0	1	2
Vehicles	22	23	23
Driver Hours	40,708	42,720	35,360

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	36,234	36,335	23,644
Employment	3,706	3,914	15,511
Ed/Train/DayCare	9,667	9,800	2,428
Nutritional	15,887	16,025	10,046
Life-Sustaining/Other	7,059	7,287	4,962
<b>TOTAL TRIPS</b>	<b>72,553</b>	<b>73,361</b>	<b>56,591</b>

Financial and General Data	2012	2013	2014
Expenses	\$1,168,152	\$1,144,780	\$1,218,140
Revenues	\$1,102,262	\$1,007,148	\$1,046,462
Commendations	0	0	0
Complaints	1	1	0
Passenger No-Shows	679	933	2,361
Unmet Trip Requests	366	411	384

Passenger Trips By Funding Source	2012	2013	2014
CTD	30,463	29,695	29,234
AHCA	15,820	13,710	8,743
APD	0	0	0
DOEA	16,943	13,341	10,338
DOE	2,136	1,817	0
Other	7,191	14,798	8,276
<b>TOTAL TRIPS</b>	<b>72,553</b>	<b>73,361</b>	<b>56,591</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.00	0.18	0.45
Miles between Roadcalls	66,658	68,576	89,746
Avg. Trips per Driver Hour	1.78	1.72	1.60
Avg. Trips per Para Pass.	60.36	72.49	77.42
Cost per Trip	16.10	15.60	21.53
Cost per Paratransit Trip	16.10	15.60	21.53
Cost per Driver Hour	28.70	26.80	34.45
Cost per Total Mile	1.75	2.09	2.71

County: Okaloosa  
 CTC: Okaloosa County BOCC  
 Contact: Abra McGill  
 600 Transit Way  
 Ft. Walton Beach, FL 32547  
 850-609-7004  
 Email: [amcgill@co.okaloosa.fl.us](mailto:amcgill@co.okaloosa.fl.us)

Demographics	Number
Total County Population	193,811
Potential TD Population	62,277
UDPHC	5,812



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	53,612	61,176	39,269
Deviated FR	0	0	0
Ambulatory	76,507	75,044	71,001
Non-Ambulatory	20,097	22,157	24,095
Stretcher	1	0	1
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>150,217</b>	<b>158,377</b>	<b>134,366</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	714,372	727,591	754,900
Revenue Miles	624,943	630,363	629,143
Roadcalls	9	9	11
Accidents	1	1	1
Vehicles	62	60	60
Driver Hours	62,284	61,259	105,537

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	73,606	74,437	63,153
Employment	51,074	57,015	48,371
Ed/Train/DayCare	7,511	8,489	6,718
Nutritional	13,520	14,254	12,092
Life-Sustaining/Other	4,506	4,182	4,032
<b>TOTAL TRIPS</b>	<b>150,217</b>	<b>158,377</b>	<b>134,366</b>

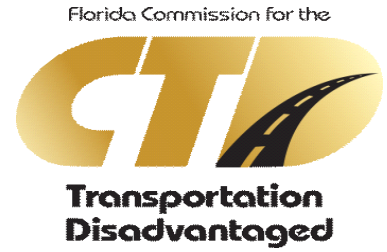
Financial and General Data	2012	2013	2014
Expenses	\$1,814,943	\$1,617,492	\$1,722,817
Revenues	\$1,974,960	\$1,569,231	\$1,892,462
Commendations	11	4	0
Complaints	16	9	5
Passenger No-Shows	610	521	515
Unmet Trip Requests	470	320	269

Passenger Trips By Funding Source	2012	2013	2014
CTD	44,894	42,593	40,919
AHCA	19,727	19,267	20,856
APD	3,582	4,038	3,706
DOEA	5,576	5,672	5,415
DOE	1,004	447	125
Other	75,434	86,360	63,345
<b>TOTAL TRIPS</b>	<b>150,217</b>	<b>158,377</b>	<b>134,366</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.14	0.14	0.13
Miles between Roadcalls	79,375	80,843	68,627
Avg. Trips per Driver Hour	1.55	1.59	0.90
Avg. Trips per Para Pass.	16.02	15.35	17.69
Cost per Trip	12.08	10.21	12.82
Cost per Paratransit Trip	18.79	16.64	18.12
Cost per Driver Hour	29.14	26.40	16.32
Cost per Total Mile	2.54	2.22	2.28

County: Okeechobee  
 CTC: Veolia Transportation Services  
 Contact: Kelly Kirk  
 1103 US 27 South  
 Sebring, FL 33870  
 863-382-6004  
 Email: [kelly.kirk@transdev.com](mailto:kelly.kirk@transdev.com)

Demographics	Number
Total County Population	39,330
Potential TD Population	22,081
UDPHC	546



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	35,449	33,271	13,579
Non-Ambulatory	5,620	5,436	2,655
Stretcher	8	11	6
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>41,077</b>	<b>38,718</b>	<b>16,240</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	648,260	636,643	478,023
Revenue Miles	425,229	415,902	296,895
Roadcalls	10	14	13
Accidents	2	2	1
Vehicles	15	13	11
Driver Hours	24,475	25,387	18,865

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	14,617	12,347	10,449
Employment	22,672	21,423	2,101
Ed/Train/DayCare	565	838	231
Nutritional	2,192	1,534	1,555
Life-Sustaining/Other	1,031	2,576	1,904
<b>TOTAL TRIPS</b>	<b>41,077</b>	<b>38,718</b>	<b>16,240</b>

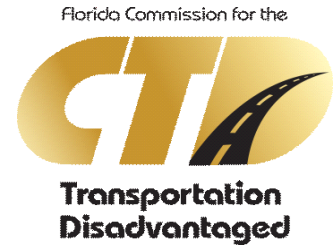
Financial and General Data	2012	2013	2014
Expenses	\$708,657	\$646,015	\$554,208
Revenues	\$697,040	\$764,796	\$741,146
Commendations	5	5	5
Complaints	10	10	9
Passenger No-Shows	817	734	651
Unmet Trip Requests	178	214	182

Passenger Trips By Funding Source	2012	2013	2014
CTD	6,481	5,455	5,510
AHCA	10,080	9,247	6,546
APD	19,248	19,600	0
DOEA	1,260	857	996
DOE	0	0	0
Other	4,008	3,559	3,188
<b>TOTAL TRIPS</b>	<b>41,077</b>	<b>38,718</b>	<b>16,240</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.31	0.31	0.21
Miles between Roadcalls	64,826	45,475	36,771
Avg. Trips per Driver Hour	1.68	1.53	0.86
Avg. Trips per Para Pass.	57.37	55.00	29.74
Cost per Trip	17.25	16.69	34.13
Cost per Paratransit Trip	17.25	16.69	34.13
Cost per Driver Hour	28.95	25.45	29.38
Cost per Total Mile	1.09	1.01	1.16



County:	Orange	<u>Demographics</u>	<u>Number</u>
CTC:	Central Florida Regional Transportation Authority		
Contact:	Timothy M. May	Total County Population	1,225,267
	455 North Garland Avenue		
	Orlando, FL 32801	Potential TD Population	386,557
	407-254-6055		
Email:	<a href="mailto:tmay@golynx.com">tmay@golynx.com</a>	UDPHC	16,429



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	783,737	785,164	818,519
Deviated FR	94,352	91,178	106,245
Ambulatory	669,100	614,710	613,630
Non-Ambulatory	162,795	197,317	191,085
Stretcher	10,794	11,028	10,072
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>1,720,778</b>	<b>1,699,397</b>	<b>1,739,551</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	8,335,715	8,418,334	9,386,974
Revenue Miles	6,709,385	6,688,842	7,855,051
Roadcalls	199	132	168
Accidents	249	273	167
Vehicles	284	298	293
Driver Hours	569,669	645,043	511,232

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	1,003,523	971,025	1,021,579
Employment	164,491	183,844	194,899
Ed/Train/DayCare	296,276	247,338	238,639
Nutritional	81,426	79,204	76,415
Life-Sustaining/Other	175,062	217,986	208,019
<b>TOTAL TRIPS</b>	<b>1,720,778</b>	<b>1,699,397</b>	<b>1,739,551</b>

Financial and General Data	2012	2013	2014
Expenses	\$19,071,893	\$18,694,675	\$18,832,591
Revenues	\$17,901,039	\$18,751,981	\$18,087,375
Commendations	117	107	189
Complaints	342	241	244
Passenger No-Shows	39,141	38,266	46,443
Unmet Trip Requests	13,759	38,556	52,471

Passenger Trips By Funding Source	2012	2013	2014
CTD	67,729	81,664	101,007
AHCA	297,194	296,768	249,795
APD	177,964	151,299	157,863
DOEA	70,006	66,140	59,639
DOE	0	0	0
Other	1,107,885	1,103,526	1,171,247
<b>TOTAL TRIPS</b>	<b>1,720,778</b>	<b>1,699,397</b>	<b>1,739,551</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	2.99	3.24	1.78
Miles between Roadcalls	41,888	63,775	55,875
Avg. Trips per Driver Hour	1.64	1.42	1.80
Avg. Trips per Para Pass.	34.63	66.11	63.75
Cost per Trip	11.08	11.00	10.83
Cost per Paratransit Trip	20.35	20.45	20.45
Cost per Driver Hour	33.48	28.98	36.84
Cost per Total Mile	2.29	2.22	2.01

County:	Osceola	<u>Demographics</u>	<u>Number</u>
CTC:	Central Florida Regional Transportation Authority		
Contact:	Timothy M. May	Total County Population	298,504
	455 North Garland Avenue		
	Orlando, FL 32801	Potential TD Population	93,846
	407-254-6055		
Email:	<a href="mailto:tmay@golynx.com">tmay@golynx.com</a>	UDPHC	4,005



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	208,227	208,606	199,553
Deviated FR	25,068	24,225	25,902
Ambulatory	177,770	163,319	149,601
Non-Ambulatory	43,252	52,425	46,586
Stretcher	2,868	2,930	2,455
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>457,185</b>	<b>451,505</b>	<b>424,097</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	2,214,670	2,236,622	2,288,521
Revenue Miles	1,782,579	1,777,121	1,915,041
Roadcalls	53	35	41
Accidents	66	74	41
Vehicles	76	79	71
Driver Hours	150,992	171,378	124,637

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	266,620	257,987	249,056
Employment	43,703	48,845	47,516
Ed/Train/DayCare	78,716	65,714	58,180
Nutritional	21,635	21,043	18,630
Life-Sustaining/Other	46,511	57,916	50,715
<b>TOTAL TRIPS</b>	<b>457,185</b>	<b>451,505</b>	<b>424,097</b>

Financial and General Data	2012	2013	2014
Expenses	\$5,067,102	\$4,966,880	\$4,591,337
Revenues	\$4,756,025	\$4,982,107	\$4,409,654
Commendations	31	28	46
Complaints	92	63	59
Passenger No-Shows	10,399	10,167	11,323
Unmet Trip Requests	3,656	10,244	12,792

Passenger Trips By Funding Source	2012	2013	2014
CTD	17,995	21,699	24,625
AHCA	78,960	78,847	60,899
APD	47,282	40,198	38,487
DOEA	18,600	17,572	14,540
DOE	0	0	0
Other	294,348	293,189	285,546
<b>TOTAL TRIPS</b>	<b>457,185</b>	<b>451,505</b>	<b>424,097</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	2.98	3.31	1.79
Miles between Roadcalls	41,786	63,903	55,818
Avg. Trips per Driver Hour	1.65	1.42	1.80
Avg. Trips per Para Pass.	34.63	66.11	63.75
Cost per Trip	11.08	11.00	10.83
Cost per Paratransit Trip	20.35	20.45	20.45
Cost per Driver Hour	33.56	28.98	36.84
Cost per Total Mile	2.29	2.22	2.01

County:	Palm Beach	<u>Demographics</u>	<u>Number</u>
CTC:	Palm Beach County		
Contact:	Michael Bertelle	Total County Population	1,372,171
	50 S. Military Trail, Suite - 101		
	West Palm Beach, FL , FL 33415	Potential TD Population	596,817
	561-649-9848		
Email:	<a href="mailto:mbertelle@pbcgov.com">mbertelle@pbcgov.com</a>	UDPHC	15,351



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	3,358,842	3,434,258	1,687,312
Deviated FR	0	0	0
Ambulatory	728,010	720,296	724,704
Non-Ambulatory	136,946	144,191	142,810
Stretcher	0	0	0
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>4,223,798</b>	<b>4,298,745</b>	<b>2,554,826</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	9,235,777	9,422,944	10,026,956
Revenue Miles	8,643,012	8,569,751	8,668,132
Roadcalls	462	109	153
Accidents	206	155	305
Vehicles	201	215	185
Driver Hours	557,081	740,558	505,440

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	1,562,805	938,814	523,739
Employment	422,380	417,265	255,483
Ed/Train/DayCare	718,046	1,098,101	753,674
Nutritional	422,380	387,123	229,934
Life-Sustaining/Other	1,098,187	1,457,442	791,996
<b>TOTAL TRIPS</b>	<b>4,223,798</b>	<b>4,298,745</b>	<b>2,554,826</b>

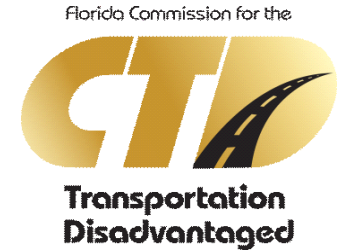
Financial and General Data	2012	2013	2014
Expenses	\$27,992,154	\$28,611,568	\$28,735,687
Revenues	\$22,395,327	\$20,860,068	\$28,735,687
Commendations	1,896	1,305	1,288
Complaints	1,162	1,892	2,117
Passenger No-Shows	21,758	24,877	24,468
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2012	2013	2014
CTD	1,637,383	2,167,979	1,735,787
AHCA	0	0	0
APD	0	0	0
DOEA	13,033	12,196	43,179
DOE	0	0	0
Other	2,573,382	2,118,570	775,860
<b>TOTAL TRIPS</b>	<b>4,223,798</b>	<b>4,298,745</b>	<b>2,554,826</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	2.23	1.64	3.04
Miles between Roadcalls	19,991	86,449	65,536
Avg. Trips per Driver Hour	1.55	1.17	1.72
Avg. Trips per Para Pass.	76.54	76.33	76.6
Cost per Trip	6.63	6.66	11.25
Cost per Paratransit Trip	27.02	28.57	28.84
Cost per Driver Hour	41.95	33.35	49.49
Cost per Total Mile	2.53	2.62	2.49

County: Pasco  
 CTC: Pasco County Public Transportation  
 Contact: Michael H. Carroll  
 8620 Galen Wilson Boulevard  
 Port Richey, FL 34668  
 727-834-3200  
 Email: [mcarroll@ridepcpt.com](mailto:mcarroll@ridepcpt.com)

Demographics	Number
Total County Population	475,502
Potential TD Population	240,148
UDPHC	7,598



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	260,379	302,608	129,236
Deviated FR	0	0	0
Ambulatory	129,455	121,553	123,505
Non-Ambulatory	21,266	21,125	18,902
Stretcher	644	292	343
School Board	6,528	7,892	14,531
<b>TOTAL TRIPS</b>	<b>418,272</b>	<b>453,470</b>	<b>286,517</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	1,280,727	1,195,571	1,147,734
Revenue Miles	1,118,841	1,060,368	1,017,731
Roadcalls	14	9	14
Accidents	5	7	4
Vehicles	123	119	104
Driver Hours	83,008	74,132	72,957

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	292,226	324,444	152,132
Employment	35,700	37,002	18,156
Ed/Train/DayCare	42,071	46,780	64,120
Nutritional	11,353	11,861	11,584
Life-Sustaining/Other	36,922	33,383	40,525
<b>TOTAL TRIPS</b>	<b>418,272</b>	<b>453,470</b>	<b>286,517</b>

Financial and General Data	2012	2013	2014
Expenses	\$3,126,355	\$3,385,975	\$3,407,405
Revenues	\$2,285,507	\$3,202,093	\$3,407,405
Commendations	10	10	10
Complaints	15	11	26
Passenger No-Shows	1,711	2,097	2,392
Unmet Trip Requests	279	457	140

Passenger Trips By Funding Source	2012	2013	2014
CTD	161,230	270,719	104,602
AHCA	94,023	26,886	27,425
APD	31,373	25,576	19,202
DOEA	17,658	16,425	16,013
DOE	31,262	38,088	11,136
Other	82,726	75,776	108,139
<b>TOTAL TRIPS</b>	<b>418,272</b>	<b>453,470</b>	<b>286,517</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.39	0.59	0.35
Miles between Roadcalls	91,481	132,841	81,981
Avg. Trips per Driver Hour	1.90	2.04	2.16
Avg. Trips per Para Pass.	24.76	23.04	30.97
Cost per Trip	7.47	7.47	11.89
Cost per Paratransit Trip	19.78	20.71	20.00
Cost per Driver Hour	37.62	42.15	43.12
Cost per Total Mile	2.44	2.61	2.74

County: Pinellas  
 CTC: Pinellas Suncoast Transit Authority  
 Contact: Ross Silvers  
 3201 Scherer Drive  
 St Petersburg, FL 33716  
 727-540-1844  
 Email: [rsilvers@psta.net](mailto:rsilvers@psta.net)

Demographics	Number
Total County Population	929,048
Potential TD Population	465,283
UDPHC	40,291



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	1,148,820	1,304,890	2,307,198
Deviated FR	0	0	0
Ambulatory	737,990	1,786,608	682,953
Non-Ambulatory	189,684	249,872	256,959
Stretcher	1	0	0
School Board	0	1,009	293
<b>TOTAL TRIPS</b>	<b>2,076,495</b>	<b>3,342,379</b>	<b>3,247,403</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	6,477,019	3,895,374	5,300,271
Revenue Miles	5,266,002	2,642,418	3,917,410
Roadcalls	57	100	142
Accidents	47	41	103
Vehicles	699	501	380
Driver Hours	593,977	667,986	559,190

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	588,922	2,217,764	2,095,359
Employment	755,691	902,748	932,782
Ed/Train/DayCare	276,454	5,168	5,097
Nutritional	130,491	66,187	65,892
Life-Sustaining/Other	324,937	150,512	148,273
<b>TOTAL TRIPS</b>	<b>2,076,495</b>	<b>3,342,379</b>	<b>3,247,403</b>

Financial and General Data	2012	2013	2014
Expenses	\$15,641,278	\$14,283,340	\$15,760,027
Revenues	\$15,298,093	\$15,065,597	\$15,811,555
Commendations	15	1	20
Complaints	454	359	364
Passenger No-Shows	9,261	9,135	10,468
Unmet Trip Requests	2,134	1,408	1,424

Passenger Trips By Funding Source	2012	2013	2014
CTD	1,199,568	1,278,765	1,971,212
AHCA	172,788	275,958	225,861
APD	199,749	152,644	136,621
DOEA	99,060	86,054	0
DOE	4,588	3,076	1,190
Other	400,742	1,545,882	912,519
<b>TOTAL TRIPS</b>	<b>2,076,495</b>	<b>3,342,379</b>	<b>3,247,403</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.73	1.05	1.94
Miles between Roadcalls	113,632	38,954	37,326
Avg. Trips per Driver Hour	1.56	3.05	1.68
Avg. Trips per Para Pass.	24.89	61.33	28.25
Cost per Trip	7.53	4.27	4.85
Cost per Paratransit Trip	15.31	6.22	14.99
Cost per Driver Hour	23.92	18.97	25.21
Cost per Total Mile	2.19	3.25	2.66

County: Polk  
 CTC: Polk County Transit Services  
 Contact: Marcia Andresen  
 Drawer HS09, P. O. Box 9005  
 Bartow, FL 33831-9005  
 863-534-5303  
 Email: [MarciaAndresen@polk-county.net](mailto:MarciaAndresen@polk-county.net)

Demographics	Number
Total County Population	623,009
Potential TD Population	224,594
UDPHC	20,450



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	221,255	275,559	188,210
Deviated FR	105	4,147	5,049
Ambulatory	231,716	219,145	176,801
Non-Ambulatory	52,541	53,596	54,853
Stretcher	1,026	917	646
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>506,643</b>	<b>553,364</b>	<b>425,559</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	2,397,371	2,539,934	2,489,766
Revenue Miles	1,992,506	2,098,653	2,076,914
Roadcalls	115	177	187
Accidents	19	19	31
Vehicles	136	123	136
Driver Hours	264,991	250,522	252,521

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	268,389	381,011	275,565
Employment	15,798	2,785	2,599
Ed/Train/DayCare	93,228	69,314	53,859
Nutritional	61,260	45,284	45,283
Life-Sustaining/Other	67,968	54,970	48,253
<b>TOTAL TRIPS</b>	<b>506,643</b>	<b>553,364</b>	<b>425,559</b>

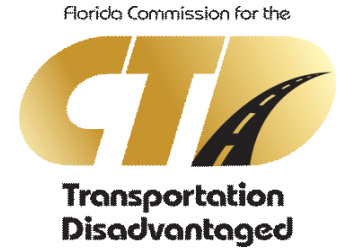
Financial and General Data	2012	2013	2014
Expenses	\$8,463,034	\$8,513,644	\$8,511,029
Revenues	\$8,350,723	\$8,674,860	\$8,989,940
Commendations	19	6	18
Complaints	64	40	106
Passenger No-Shows	2,620	2,365	7,300
Unmet Trip Requests	488	119	134

Passenger Trips By Funding Source	2012	2013	2014
CTD	61,379	32,809	35,080
AHCA	90,410	52,187	46,270
APD	115,249	129,679	55,813
DOEA	53,808	55,931	49,964
DOE	51,538	58,202	77,371
Other	134,259	224,556	161,061
<b>TOTAL TRIPS</b>	<b>506,643</b>	<b>553,364</b>	<b>425,559</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.79	0.75	1.25
Miles between Roadcalls	20,847	14,350	13,314
Avg. Trips per Driver Hour	1.08	1.11	0.94
Avg. Trips per Para Pass.	42.27	39.07	30.29
Cost per Trip	16.70	15.39	20.00
Cost per Paratransit Trip	29.37	30.45	35.62
Cost per Driver Hour	31.63	33.76	33.48
Cost per Total Mile	3.50	3.33	3.40

County: Putnam  
 CTC: Ride Solution, Inc.  
 Contact: Boyd Thompson  
 1209 Westover Drive  
 Palatka, FL 32177  
 386-325-9999  
 Email: [ridesol@bellsouth.net](mailto:ridesol@bellsouth.net)

Demographics	Number
Total County Population	72,577
Potential TD Population	44,482
UDPHC	10,431



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	132,076	136,658	128,540
Ambulatory	0	0	0
Non-Ambulatory	15,102	13,035	12,643
Stretcher	1,221	544	436
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>148,399</b>	<b>150,237</b>	<b>141,619</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	740,460	888,541	891,266
Revenue Miles	602,734	723,272	725,490
Roadcalls	9	18	18
Accidents	4	1	3
Vehicles	33	33	33
Driver Hours	49,519	51,154	52,076

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	10,980	12,726	8,921
Employment	62,542	53,441	54,067
Ed/Train/DayCare	0	0	0
Nutritional	250	250	0
Life-Sustaining/Other	74,627	83,820	78,631
<b>TOTAL TRIPS</b>	<b>148,399</b>	<b>150,237</b>	<b>141,619</b>

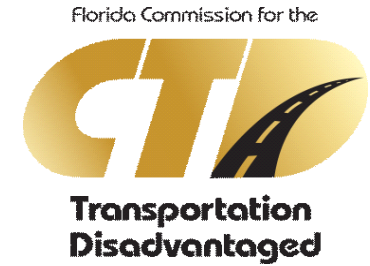
Financial and General Data	2012	2013	2014
Expenses	\$1,980,425	\$2,089,151	\$2,458,394
Revenues	\$1,741,241	\$1,841,873	\$2,307,300
Commendations	5	3	5
Complaints	6	5	3
Passenger No-Shows	2,693	2,077	1,708
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2012	2013	2014
CTD	24,148	20,962	20,888
AHCA	10,980	12,726	8,921
APD	41,583	41,641	40,813
DOEA	124	259	0
DOE	0	0	0
Other	71,564	74,649	70,997
<b>TOTAL TRIPS</b>	<b>148,399</b>	<b>150,237</b>	<b>141,619</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.54	0.11	0.34
Miles between Roadcalls	82,273	49,363	49,515
Avg. Trips per Driver Hour	3.00	2.94	2.72
Avg. Trips per Para Pass.	12.70	12.43	13.58
Cost per Trip	13.35	13.91	17.36
Cost per Paratransit Trip	13.35	13.91	17.36
Cost per Driver Hour	39.99	40.84	47.21
Cost per Total Mile	2.67	2.35	2.76

County: Sarasota  
 CTC: Sarasota County  
 Contact: Robert R. Lewis  
 5303 Pinkney Avenue  
 Sarasota, FL 34233  
 941-861-1006  
 Email: [rlewis@scgov.net](mailto:rlewis@scgov.net)

<u>Demographics</u>	<u>Number</u>
Total County Population	390,429
Potential TD Population	197,164
UDPHC	4,715



<u>Trips By Type of Service</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Fixed Route (FR)	12,573	347,880	663,200
Deviated FR	3,047	0	0
Ambulatory	170,166	160,812	174,422
Non-Ambulatory	48,264	55,312	51,058
Stretcher	0	0	0
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>234,050</b>	<b>564,004</b>	<b>888,680</b>

<u>Vehicle Data</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Vehicle Miles	1,685,331	2,627,774	3,007,535
Revenue Miles	1,480,261	2,115,010	2,526,882
Roadcalls	77	38	4
Accidents	63	297	48
Vehicles	91	55	54
Driver Hours	140,690	149,282	143,677

<u>Passenger Trips By Trip Purpose</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Medical	17,085	58,765	64,941
Employment	5,149	21,406	22,838
Ed/Train/DayCare	17,085	66,968	79,594
Nutritional	4,212	15,535	14,172
Life-Sustaining/Other	190,519	401,330	707,135
<b>TOTAL TRIPS</b>	<b>234,050</b>	<b>564,004</b>	<b>888,680</b>

<u>Financial and General Data</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Expenses	\$8,509,725	\$9,172,576	\$9,994,829
Revenues	\$6,099,956	\$6,755,108	\$6,643,780
Commendations	44	23	27
Complaints	108	51	152
Passenger No-Shows	1,670	1,056	860
Unmet Trip Requests	0	12,351	12,462

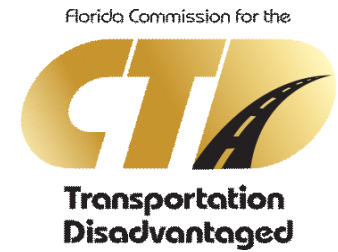
<u>Passenger Trips By Funding Source</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
CTD	14,263	14,942	21,263
AHCA	0	0	0
APD	37,274	39,890	54,631
DOEA	0	0	0
DOE	0	0	0
Other	182,513	509,172	812,786
<b>TOTAL TRIPS</b>	<b>234,050</b>	<b>564,004</b>	<b>888,680</b>

<u>Performance Measures</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Accidents per 100,000 Miles	3.74	11.30	1.60
Miles between Roadcalls	21,887	69,152	751,884
Avg. Trips per Driver Hour	1.57	1.45	1.57
Avg. Trips per Para Pass.	98.13	53.80	53.15
Cost per Trip	36.36	16.26	11.25
Cost per Paratransit Trip	38.35	30.92	33.93
Cost per Driver Hour	60.37	44.77	53.26
Cost per Total Mile	5.04	2.54	2.54



County: Saint Johns  
 CTC: St. Johns County Council on Aging, Inc.  
 Contact: Becky Yanni  
 180 Marine St.  
 St. Augustine, FL 32084  
 904-209-3700  
 Email: [stjohnscoa.com](mailto:stjohnscoa.com)

Demographics	Number
Total County Population	209,647
Potential TD Population	56,034
UDPHC	5,093



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	233,802	246,788	256,726
Ambulatory	51,820	51,519	50,866
Non-Ambulatory	28,877	27,381	24,866
Stretcher	2,572	2,407	1,626
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>317,071</b>	<b>328,095</b>	<b>334,084</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	1,159,005	1,189,412	1,112,702
Revenue Miles	931,960	975,755	912,415
Roadcalls	15	14	15
Accidents	5	4	3
Vehicles	46	45	43
Driver Hours	99,676	98,734	88,812

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	52,632	53,654	50,838
Employment	0	0	0
Ed/Train/DayCare	1,070	490	750
Nutritional	21,546	19,114	18,015
Life-Sustaining/Other	241,823	254,837	264,481
<b>TOTAL TRIPS</b>	<b>317,071</b>	<b>328,095</b>	<b>334,084</b>

Financial and General Data	2012	2013	2014
Expenses	\$3,030,809	\$3,015,189	\$3,040,294
Revenues	\$2,994,696	\$3,005,517	\$2,946,443
Commendations	11	12	12
Complaints	11	4	5
Passenger No-Shows	1,358	1,164	766
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2012	2013	2014
CTD	18,918	18,952	22,045
AHCA	20,549	23,293	18,571
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	277,604	285,850	293,468
<b>TOTAL TRIPS</b>	<b>317,071</b>	<b>328,095</b>	<b>334,084</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.43	0.34	0.27
Miles between Roadcalls	77,267	84,958	74,180
Avg. Trips per Driver Hour	3.18	3.32	3.76
Avg. Trips per Para Pass.	61.12	63.12	65.60
Cost per Trip	9.56	9.19	9.10
Cost per Paratransit Trip	9.56	9.19	9.10
Cost per Driver Hour	30.41	30.54	34.23
Cost per Total Mile	2.62	2.54	2.73

County: Saint Lucie  
 CTC: BOCC of St. Lucie County  
 Contact: Corine Williams  
 437 North 7th Street  
 Fort Pierce, FL, FL 34950  
 772-462-1777  
 Email: [williamsc@stlucieco.gov](mailto:williamsc@stlucieco.gov)

Demographics	Number
Total County Population	286,832
Potential TD Population	119,970
UDPHC	29,314



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	24,654	27,894	29,314
Deviated FR	0	0	0
Ambulatory	90,762	150,719	124,967
Non-Ambulatory	159,435	117,152	123,565
Stretcher	0	0	0
School Board	512	893	0
<b>TOTAL TRIPS</b>	<b>275,363</b>	<b>296,658</b>	<b>277,846</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	1,594,959	1,507,078	1,348,015
Revenue Miles	978,076	1,269,815	1,013,177
Roadcalls	50	49	48
Accidents	6	7	5
Vehicles	127	118	95
Driver Hours	180,129	96,106	107,438

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	83,792	92,276	56,983
Employment	44,955	63,172	51,960
Ed/Train/DayCare	59,553	45,438	64,924
Nutritional	12,140	13,533	12,105
Life-Sustaining/Other	74,923	82,239	91,874
<b>TOTAL TRIPS</b>	<b>275,363</b>	<b>296,658</b>	<b>277,846</b>

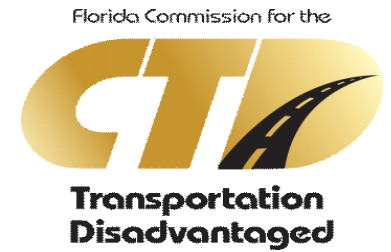
Financial and General Data	2012	2013	2014
Expenses	\$4,615,731	\$4,004,210	\$3,767,646
Revenues	\$4,613,973	\$3,884,608	\$3,568,295
Commendations	170	23	7
Complaints	54	44	11
Passenger No-Shows	1,206	1,501	1,811
Unmet Trip Requests	37,853	41,594	40,851

Passenger Trips By Funding Source	2012	2013	2014
CTD	20,315	21,486	30,289
AHCA	0	0	0
APD	65,665	93,937	64,045
DOEA	3,946	3,876	4,090
DOE	0	0	0
Other	185,437	177,359	179,422
<b>TOTAL TRIPS</b>	<b>275,363</b>	<b>296,658</b>	<b>277,846</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.38	0.46	0.37
Miles between Roadcalls	31,899	30,757	28,084
Avg. Trips per Driver Hour	1.39	2.80	2.31
Avg. Trips per Para Pass.	16.38	17.01	0.00
Cost per Trip	16.76	13.50	13.56
Cost per Paratransit Trip	18.31	5.20	14.94
Cost per Driver Hour	25.49	14.55	34.56
Cost per Total Mile	2.88	0.93	2.75

County: Santa Rosa  
 CTC: Pensacola Bay Transportation  
 Contact: Bryan Seibt  
 3100 McCormick Street  
 Pensacola, FL 32514  
 850-476-8130  
 Email: [gm@pensacolabaytransportation.com](mailto:gm@pensacolabaytransportation.com)

Demographics	Number
Total County Population	161,096
Potential TD Population	52,439
UDPHC	393



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	18,934	17,491	5,809
Deviated FR	0	0	0
Ambulatory	23,819	23,357	27,396
Non-Ambulatory	7,197	6,631	6,357
Stretcher	0	4	4
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>49,950</b>	<b>47,483</b>	<b>39,566</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	420,941	438,178	485,158
Revenue Miles	347,591	352,778	406,654
Roadcalls	5	10	14
Accidents	0	2	1
Vehicles	9	10	10
Driver Hours	19,711	26,085	20,704

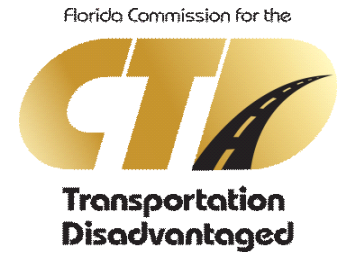
Passenger Trips By Trip Purpose	2012	2013	2014
Medical	10,429	9,830	9,557
Employment	25,268	22,985	10,992
Ed/Train/DayCare	357	32	9
Nutritional	2	9	2
Life-Sustaining/Other	13,894	14,627	19,006
<b>TOTAL TRIPS</b>	<b>49,950</b>	<b>47,483</b>	<b>39,566</b>

Financial and General Data	2012	2013	2014
Expenses	\$692,551	\$727,783	\$761,297
Revenues	\$844,210	\$894,305	\$965,650
Commendations	0	1	1
Complaints	1	6	5
Passenger No-Shows	762	795	1,008
Unmet Trip Requests	745	327	135

Passenger Trips By Funding Source	2012	2013	2014
CTD	11,392	10,230	14,217
AHCA	9,523	10,169	9,536
APD	6,218	7,144	6,694
DOEA	0	0	0
DOE	393	52	182
Other	22,424	19,888	8,937
<b>TOTAL TRIPS</b>	<b>49,950</b>	<b>47,483</b>	<b>39,566</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.00	0.46	0.21
Miles between Roadcalls	84,188	43,818	34,654
Avg. Trips per Driver Hour	1.57	1.15	1.63
Avg. Trips per Para Pass.	97.53	85.45	101.37
Cost per Trip	13.86	15.33	19.24
Cost per Paratransit Trip	21.26	23.10	22.04
Cost per Driver Hour	33.45	26.56	35.93
Cost per Total Mile	1.57	1.58	1.53

County:	Seminole	<u>Demographics</u>	<u>Number</u>
CTC:	Central Florida Regional Transportation Authority		
Contact:	Timothy M. May	Total County Population	436,041
	445 North Garland Avenue		
	Orlando, FL 32801	Potential TD Population	152,815
	407-254-6055		
Email:	<a href="mailto:TMay@golynx.com">TMay@golynx.com</a>	UDPHC	3,973



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	192,035	192,385	197,973
Deviated FR	23,118	22,341	25,697
Ambulatory	163,947	150,619	148,416
Non-Ambulatory	39,889	48,347	46,217
Stretcher	2,645	2,702	2,436
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>421,634</b>	<b>416,394</b>	<b>420,739</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	2,042,461	2,062,705	2,270,391
Revenue Miles	1,643,968	1,638,935	1,899,870
Roadcalls	49	32	41
Accidents	61	68	41
Vehicles	70	73	71
Driver Hours	139,583	158,052	123,649

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	245,888	237,925	247,085
Employment	40,304	45,046	47,139
Ed/Train/DayCare	72,595	60,604	57,719
Nutritional	19,952	19,407	18,482
Life-Sustaining/Other	42,895	53,412	50,314
<b>TOTAL TRIPS</b>	<b>421,634</b>	<b>416,394</b>	<b>420,739</b>

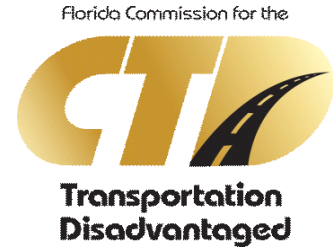
Financial and General Data	2012	2013	2014
Expenses	\$4,673,091	\$4,580,665	\$4,554,963
Revenues	\$4,386,204	\$4,594,706	\$4,374,720
Commendations	28	26	46
Complaints	83	59	59
Passenger No-Shows	9,591	9,376	11,233
Unmet Trip Requests	3,372	9,446	12,691

Passenger Trips By Funding Source	2012	2013	2014
CTD	16,595	20,010	24,430
AHCA	72,820	72,715	60,417
APD	43,605	37,072	38,182
DOEA	17,153	16,206	14,425
DOE	0	0	0
Other	271,461	270,391	283,285
<b>TOTAL TRIPS</b>	<b>421,634</b>	<b>416,394</b>	<b>420,739</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	2.99	3.30	1.81
Miles between Roadcalls	41,683	64,460	55,375
Avg. Trips per Driver Hour	1.64	1.42	1.80
Avg. Trips per Para Pass.	34.63	66.12	63.76
Cost per Trip	11.08	11.00	10.83
Cost per Paratransit Trip	20.35	20.45	20.45
Cost per Driver Hour	33.48	28.98	36.84
Cost per Total Mile	2.29	2.22	2.01

County: Sumter  
 CTC: Board of Sumter County Commissioners  
 Contact: Jeffery Atkin  
 d/b/a Sumter County Transit, 819 CR 529  
 Lake Panasoffkee, FL 33538  
 352-689-4447  
 Email: [Jeff.Atkin@sumtercountyfl.gov](mailto:Jeff.Atkin@sumtercountyfl.gov)

Demographics	Number
Total County Population	107,056
Potential TD Population	26,204
UDPHC	1,831



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	8,112	9,510	7,560
Ambulatory	80,702	75,321	68,555
Non-Ambulatory	9,738	8,556	6,813
Stretcher	338	135	87
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>98,890</b>	<b>93,522</b>	<b>83,015</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	917,137	851,996	767,842
Revenue Miles	635,577	692,849	622,319
Roadcalls	14	16	24
Accidents	9	12	4
Vehicles	37	36	39
Driver Hours	41,320	64,272	39,780

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	24,225	22,013	18,382
Employment	19,181	19,981	15,817
Ed/Train/DayCare	18,759	15,323	13,369
Nutritional	13,852	12,790	12,971
Life-Sustaining/Other	22,873	23,415	22,476
<b>TOTAL TRIPS</b>	<b>98,890</b>	<b>93,522</b>	<b>83,015</b>

Financial and General Data	2012	2013	2014
Expenses	\$1,871,172	\$2,077,546	\$1,828,720
Revenues	\$2,762,821	\$1,973,480	\$1,903,590
Commendations	24	45	187
Complaints	3	1	15
Passenger No-Shows	318	178	400
Unmet Trip Requests	252	568	231

Passenger Trips By Funding Source	2012	2013	2014
CTD	25,298	21,462	16,698
AHCA	9,295	8,350	5,861
APD	12,403	11,925	11,881
DOEA	5,681	5,278	5,118
DOE	0	0	0
Other	46,213	46,507	43,457
<b>TOTAL TRIPS</b>	<b>98,890</b>	<b>93,522</b>	<b>83,015</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.98	1.41	0.52
Miles between Roadcalls	65,510	53,250	31,993
Avg. Trips per Driver Hour	2.39	1.46	2.09
Avg. Trips per Para Pass.	19.94	35.00	45.34
Cost per Trip	18.92	22.21	22.03
Cost per Paratransit Trip	18.92	22.21	22.03
Cost per Driver Hour	45.28	32.32	45.97
Cost per Total Mile	2.04	2.44	2.38

County: Suwannee  
 CTC: Suwannee Valley Transit Authority  
 Contact: Teresa Fortner/Felonzie Raggins  
 1907 Voyles Street, S.W.  
 Live Oak, FL 32064  
 386-353-5332  
 Email: [teresa.fortner@ridesvta.com](mailto:teresa.fortner@ridesvta.com)

Demographics	Number
Total County Population	43,734
Potential TD Population	16,625
UDPHC	886



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	17,424	20,799	16,593
Non-Ambulatory	5,152	4,221	4,578
Stretcher	297	27	93
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>22,873</b>	<b>25,047</b>	<b>21,264</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	287,768	370,095	406,502
Revenue Miles	258,992	314,136	279,595
Roadcalls	4	1	0
Accidents	0	0	1
Vehicles	13	12	15
Driver Hours	20,800	21,984	27,934

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	21,092	22,083	19,454
Employment	0	368	884
Ed/Train/DayCare	1,780	2,249	167
Nutritional	0	121	0
Life-Sustaining/Other	1	226	759
<b>TOTAL TRIPS</b>	<b>22,873</b>	<b>25,047</b>	<b>21,264</b>

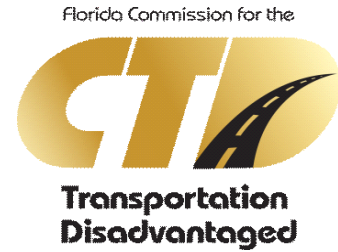
Financial and General Data	2012	2013	2014
Expenses	\$685,104	\$1,025,697	\$931,974
Revenues	\$1,448,849	\$1,053,751	\$1,026,835
Commendations	0	1	1
Complaints	10	3	7
Passenger No-Shows	0	731	890
Unmet Trip Requests	0	14	31

Passenger Trips By Funding Source	2012	2013	2014
CTD	5,051	6,409	5,959
AHCA	16,041	17,014	14,223
APD	1,780	1,474	152
DOEA	0	59	0
DOE	0	0	13
Other	1	91	917
<b>TOTAL TRIPS</b>	<b>22,873</b>	<b>25,047</b>	<b>21,264</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.00	0	0.25
Miles between Roadcalls	71,942	370,095	0
Avg. Trips per Driver Hour	1.10	1.14	0.76
Avg. Trips per Para Pass.	25.64	31.19	24.00
Cost per Trip	29.95	40.95	43.83
Cost per Paratransit Trip	29.95	40.95	43.83
Cost per Driver Hour	32.94	46.66	33.36
Cost per Total Mile	2.38	2.77	2.29

County: Taylor  
 CTC: Big Bend Transit, Inc.  
 Contact: Shawn Mitchell  
 Post Office Box 1721  
 Tallahassee, FL 32302  
 850-574-6266  
 Email: [shawnmitch-bbt@comcast.net](mailto:shawnmitch-bbt@comcast.net)

Demographics	Number
Total County Population	22,857
Potential TD Population	8,272
UDPHC	796



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	7,529	7,141	8,410
Ambulatory	16,899	8,712	8,713
Non-Ambulatory	696	2,147	2,278
Stretcher	6	3	3
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>25,130</b>	<b>18,003</b>	<b>19,404</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	202,097	144,116	181,355
Revenue Miles	175,900	113,063	147,156
Roadcalls	0	4	5
Accidents	0	0	0
Vehicles	13	14	14
Driver Hours	8,264	7,513	7,353

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	4,364	4,790	3,872
Employment	14,027	2,913	4,361
Ed/Train/DayCare	0	4,788	5,156
Nutritional	1,492	263	152
Life-Sustaining/Other	5,247	5,249	5,863
<b>TOTAL TRIPS</b>	<b>25,130</b>	<b>18,003</b>	<b>19,404</b>

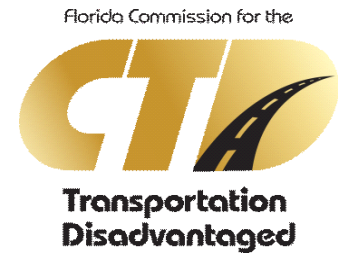
Financial and General Data	2012	2013	2014
Expenses	\$507,136	\$532,325	\$566,520
Revenues	\$638,139	\$663,808	\$606,794
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	178	182	170
Unmet Trip Requests	0	0	7

Passenger Trips By Funding Source	2012	2013	2014
CTD	7,867	8,195	8,406
AHCA	2,500	2,164	1,835
APD	0	0	0
DOEA	0	0	0
DOE	0	29	94
Other	14,763	7,615	9,069
<b>TOTAL TRIPS</b>	<b>25,130</b>	<b>18,003</b>	<b>19,404</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	202,097	36,029	36,271
Avg. Trips per Driver Hour	3.04	2.40	2.64
Avg. Trips per Para Pass.	6.93	18.04	24.38
Cost per Trip	20.18	29.57	29.20
Cost per Paratransit Trip	20.18	29.57	29.20
Cost per Driver Hour	61.37	70.85	77.05
Cost per Total Mile	2.51	3.69	3.12

County: Union  
 CTC: A & A Transport, Inc.  
 Contact: Curtis E. Allen  
 255 S.W. 9th Avenue  
 Lake Butler, FL 32054-1414  
 386-496-2056  
 Email: [ceallen1954@yahoo.com](mailto:ceallen1954@yahoo.com)

Demographics	Number
Total County Population	15,136
Potential TD Population	5,073
UDPHC	738



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	21,877	25,250	9,465
Non-Ambulatory	920	891	870
Stretcher	6	12	1
School Board	4,055	0	0
<b>TOTAL TRIPS</b>	<b>26,858</b>	<b>26,153</b>	<b>10,336</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	263,436	143,394	129,784
Revenue Miles	209,767	114,715	112,683
Roadcalls	2	2	3
Accidents	0	1	0
Vehicles	11	8	8
Driver Hours	5,850	6,750	2,102

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	7,815	7,119	7,243
Employment	0	0	0
Ed/Train/DayCare	18,177	18,275	2,461
Nutritional	866	759	632
Life-Sustaining/Other	0	0	0
<b>TOTAL TRIPS</b>	<b>26,858</b>	<b>26,153</b>	<b>10,336</b>

Financial and General Data	2012	2013	2014
Expenses	\$449,967	\$400,571	\$369,231
Revenues	\$488,731	\$400,571	\$369,231
Commendations	1	0	0
Complaints	25	13	0
Passenger No-Shows	243	166	80
Unmet Trip Requests	1,350	1,200	70

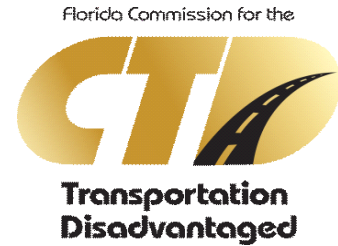
Passenger Trips By Funding Source	2012	2013	2014
CTD	2,564	2,136	2,344
AHCA	5,251	5,055	4,639
APD	14,122	14,435	0
DOEA	866	0	632
DOE	0	0	0
Other	4,055	4,527	2,721
<b>TOTAL TRIPS</b>	<b>26,858</b>	<b>26,153</b>	<b>10,336</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.00	0.70	0.00
Miles between Roadcalls	131,718	71,697	43,261
Avg. Trips per Driver Hour	4.59	3.87	4.92
Avg. Trips per Para Pass.	39.79	37.63	14.01
Cost per Trip	16.75	15.32	35.72
Cost per Paratransit Trip	16.75	15.32	35.72
Cost per Driver Hour	76.92	59.34	175.66
Cost per Total Mile	1.71	2.79	2.84



County: Volusia  
 CTC: County of Volusia d/b/a VOTRAN  
 Contact: Carole M. Hinkley  
 950 Big Tree Road  
 South Daytona, FL 32119  
 386-756-7496  
 Email: [cmhinkley@r2ctpo.org](mailto:cmhinkley@r2ctpo.org)

<u>Demographics</u>	<u>Number</u>
Total County Population	500,800
Potential TD Population	268,994
UDPHC	17,384



<u>Trips By Type of Service</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Fixed Route (FR)	454,590	460,440	417,424
Deviated FR	0	0	0
Ambulatory	246,411	249,692	234,411
Non-Ambulatory	79,233	76,534	73,837
Stretcher	0	0	0
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>780,234</b>	<b>786,666</b>	<b>725,672</b>

<u>Vehicle Data</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Vehicle Miles	2,802,889	2,889,107	2,665,157
Revenue Miles	2,484,515	2,555,235	2,362,900
Roadcalls	188	232	220
Accidents	3	9	4
Vehicles	106	115	114
Driver Hours	203,544	214,513	206,596

<u>Passenger Trips By Trip Purpose</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Medical	172,294	175,657	166,613
Employment	71,422	69,509	66,279
Ed/Train/DayCare	161,704	143,435	145,181
Nutritional	12,363	11,923	12,284
Life-Sustaining/Other	362,451	386,142	335,315
<b>TOTAL TRIPS</b>	<b>780,234</b>	<b>786,666</b>	<b>725,672</b>

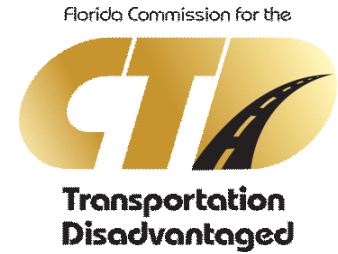
<u>Financial and General Data</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Expenses	\$6,427,499	\$6,555,281	\$6,364,639
Revenues	\$6,446,076	\$6,637,641	\$6,364,639
Commendations	132	148	150
Complaints	217	244	270
Passenger No-Shows	5,186	5,485	6,453
Unmet Trip Requests	0	0	0

<u>Passenger Trips By Funding Source</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
CTD	35,414	34,447	35,327
AHCA	0	0	0
APD	2,196	1,330	1,501
DOEA	12,886	10,751	11,390
DOE	139,484	115,420	121,283
Other	590,254	624,718	556,171
<b>TOTAL TRIPS</b>	<b>780,234</b>	<b>786,666</b>	<b>725,672</b>

<u>Performance Measures</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Accidents per 100,000 Miles	0.11	0.31	0.15
Miles between Roadcalls	14,909	12,453	12,114
Avg. Trips per Driver Hour	1.60	1.52	1.49
Avg. Trips per Para Pass.	49.72	46.99	53.13
Cost per Trip	8.24	8.33	8.77
Cost per Paratransit Trip	19.74	20.09	20.64
Cost per Driver Hour	31.57	30.55	30.80
Cost per Total Mile	2.29	2.27	2.39

County: Wakulla  
 CTC: Wakulla County Senior Citizens  
 Contact: Nell Rozar  
 33 Michael Drive  
 Crawfordville, FL 32327  
 850-926-7145  
 Email: [nell.rozar@wakullaseniorecitizens.com](mailto:nell.rozar@wakullaseniorecitizens.com)

Demographics	Number
Total County Population	31,022
Potential TD Population	8,147
UDPHC	514



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	19,001	13,443	11,982
Non-Ambulatory	823	981	1,031
Stretcher	199	146	216
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>20,023</b>	<b>14,570</b>	<b>13,229</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	267,341	250,451	251,829
Revenue Miles	247,141	230,251	231,629
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	8	9	8
Driver Hours	12,220	8,970	9,230

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	9,129	6,789	6,900
Employment	1,775	681	681
Ed/Train/DayCare	3,167	301	1,784
Nutritional	5,887	5,684	3,049
Life-Sustaining/Other	65	1,115	815
<b>TOTAL TRIPS</b>	<b>20,023</b>	<b>14,570</b>	<b>13,229</b>

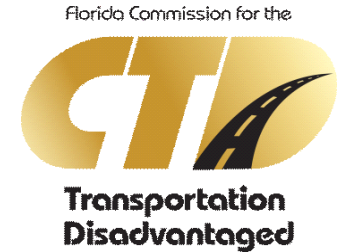
Financial and General Data	2012	2013	2014
Expenses	\$367,955	\$417,539	\$427,373
Revenues	\$412,107	\$429,076	\$400,645
Commendations	0	1	1
Complaints	0	0	0
Passenger No-Shows	0	0	4
Unmet Trip Requests	9	0	0

Passenger Trips By Funding Source	2012	2013	2014
CTD	8,981	6,886	6,826
AHCA	641	517	556
APD	648	434	426
DOEA	880	453	389
DOE	0	0	0
Other	8,873	6,280	5,032
<b>TOTAL TRIPS</b>	<b>20,023</b>	<b>14,570</b>	<b>13,229</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	267,341	0	0
Avg. Trips per Driver Hour	1.64	1.62	1.43
Avg. Trips per Para Pass.	36.47	27.08	25.74
Cost per Trip	18.38	28.66	32.31
Cost per Paratransit Trip	18.38	28.66	32.31
Cost per Driver Hour	30.11	46.55	46.30
Cost per Total Mile	1.38	1.67	1.70

County: Walton  
 CTC: Tri-County Community Council, Inc.  
 Contact: Joel Paul  
 302 North Oklahoma Street  
 Bonifay, FL 32425  
 850-547-3689  
 Email: [joelpaul.tccc@mchi.com](mailto:joelpaul.tccc@mchi.com)

Demographics	Number
Total County Population	59,807
Potential TD Population	20,259
UDPHC	2,027



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	53,377	46,528	47,147
Non-Ambulatory	6,259	4,674	5,030
Stretcher	260	133	123
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>59,896</b>	<b>51,335</b>	<b>52,300</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	721,701	689,223	698,067
Revenue Miles	634,243	591,637	593,591
Roadcalls	2	2	2
Accidents	2	2	2
Vehicles	20	21	22
Driver Hours	28,145	46,845	0

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	21,563	23,554	24,077
Employment	10,182	8,567	8,607
Ed/Train/DayCare	19,766	15,508	16,408
Nutritional	3,594	2,226	1,875
Life-Sustaining/Other	4,791	1,480	1,333
<b>TOTAL TRIPS</b>	<b>59,896</b>	<b>51,335</b>	<b>52,300</b>

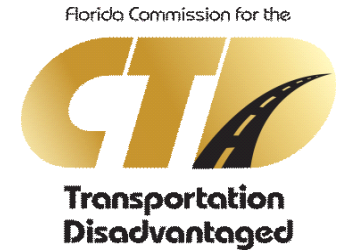
Financial and General Data	2012	2013	2014
Expenses	\$823,228	\$999,161	\$849,774
Revenues	\$929,834	\$1,158,486	\$925,372
Commendations	6	0	0
Complaints	0	6	7
Passenger No-Shows	125	259	279
Unmet Trip Requests	127	115	84

Passenger Trips By Funding Source	2012	2013	2014
CTD	22,034	19,476	20,394
AHCA	13,541	13,979	14,435
APD	5,966	3,657	3,727
DOEA	4,333	4,858	4,527
DOE	203	140	138
Other	13,819	9,225	9,079
<b>TOTAL TRIPS</b>	<b>59,896</b>	<b>51,335</b>	<b>52,300</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.28	0.29	0.29
Miles between Roadcalls	360,851	344,612	349,034
Avg. Trips per Driver Hour	2.13	1.10	1.06
Avg. Trips per Para Pass.	39.67	23.45	25.80
Cost per Trip	13.74	19.46	16.25
Cost per Paratransit Trip	13.74	19.46	16.25
Cost per Driver Hour	29.25	21.33	17.24
Cost per Total Mile	1.14	1.45	1.22

County: Washington  
 CTC: Tri-County Community Council, Inc.  
 Contact: Joel Paul  
 302 North Oklahoma Street  
 Bonifay, FL 32425  
 850-547-3689  
 Email: [joelpaul.tccc@mchsi.com](mailto:joelpaul.tccc@mchsi.com)

Demographics	Number
Total County Population	24,624
Potential TD Population	10,816
UDPHC	1,400



Trips By Type of Service	2012	2013	2014
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	25,031	22,843	17,850
Non-Ambulatory	3,058	4,321	3,521
Stretcher	360	349	280
School Board	0	0	0
<b>TOTAL TRIPS</b>	<b>28,449</b>	<b>27,513</b>	<b>21,651</b>

Vehicle Data	2012	2013	2014
Vehicle Miles	376,321	412,609	375,350
Revenue Miles	305,979	351,557	275,439
Roadcalls	6	2	2
Accidents	0	1	1
Vehicles	21	21	21
Driver Hours	13,547	27,867	23,709

Passenger Trips By Trip Purpose	2012	2013	2014
Medical	14,069	14,669	12,060
Employment	2,260	2,306	1,579
Ed/Train/DayCare	11,310	10,005	7,688
Nutritional	0	0	0
Life-Sustaining/Other	810	533	324
<b>TOTAL TRIPS</b>	<b>28,449</b>	<b>27,513</b>	<b>21,651</b>

Financial and General Data	2012	2013	2014
Expenses	\$596,396	\$697,068	\$640,739
Revenues	\$618,684	\$701,194	\$606,079
Commendations	1	1	1
Complaints	0	2	2
Passenger No-Shows	141	142	184
Unmet Trip Requests	121	98	65

Passenger Trips By Funding Source	2012	2013	2014
CTD	10,034	8,838	7,187
AHCA	7,920	10,703	6,992
APD	6,204	3,993	3,580
DOEA	172	154	138
DOE	0	0	0
Other	4,119	3,825	3,754
<b>TOTAL TRIPS</b>	<b>28,449</b>	<b>27,513</b>	<b>21,651</b>

Performance Measures	2012	2013	2014
Accidents per 100,000 Miles	0.00	0.24	0.27
Miles between Roadcalls	62,720	206,305	187,675
Avg. Trips per Driver Hour	2.10	0.99	0.91
Avg. Trips per Para Pass.	22.94	20.58	15.47
Cost per Trip	20.96	25.34	29.59
Cost per Paratransit Trip	20.96	25.34	29.59
Cost per Driver Hour	44.02	25.01	27.03
Cost per Total Mile	1.58	1.69	1.71

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**The following glossary is intended to coordinate terminology within the Florida Coordinated Transportation System. It is imperative that when certain words or phrases are used, the definition must be universally acknowledged.**

**Accidents:** when used in reference to the AOR, the total number of reportable accidents that occurred whereby the result was either property damage of \$1000.00 or more, or personal injury that required evacuation to a medical facility, or a combination of both.

**Actual Expenditure Report (AER):** an annual report completed by each state member agency and each official planning agency, to inform the Commission in writing, before September 15 of each year, of the specific amount of funds the agency expended for transportation disadvantaged services.

**Advance Reservation Service:** shared or individual paratransit service that is readily delivered with at least prior day notification, seven days a week, 24 hours a day.

**Agency:** an official, officer, commission, authority, council, committee, department, division, bureau, board, section, or any other unit or entity of the state or of a city, town, municipality, county, or other local governing body or a private non-profit transportation service providing entity.

**Americans with Disabilities Act (ADA):** a federal law, P .L. 101-336, signed by the President of the United States on July 26, 1990 providing protection for persons with disabilities.

**Annual Operating Report (AOR):** an annual report prepared by the community transportation coordinator detailing its designated service area operating statistics for the most recent operating year.

**Annual Performance Report (APR):** an annual report issued by the Commission for the Transportation Disadvantaged that combines all

the data submitted in the Annual Operating Reports and the Commission's Annual Report.

**Automotive Service Excellence (ASE):** a series of tests that certify the skills of automotive technicians in a variety of maintenance areas.

**Availability:** a measure of the capability of a transportation system to be used by potential riders, such as the hours the system is in operation, the route spacing, the seating availability, and the pick-up and delivery time parameters.

**Bus:** any motor vehicle designed for carrying more than 10 passengers and used for the transportation of persons for compensation.

**Bus Lane:** a street or highway lane intended primarily for buses, either all day or during specified periods, but used by other traffic under certain circumstances.

**Bus Stop:** a waiting, boarding, and disembarking area, usually designated by distinctive signs and by curbs or pavement markings.

**Center for Urban Transportation Research (CUTR):** a research group located at the University of South Florida's College of Engineering.

**Certified Minority Business Enterprise (CMBE):** any small business concern which is organized to engage in commercial transactions, which is domiciled in Florida, and which is at least 51 percent owned by minority persons and whose management and daily operations are controlled by such persons. These businesses should be certified by the Florida Department of Management Services.

**Chapter 427, Florida Statutes:** the Florida statute establishing the Commission for the Transportation Disadvantaged and prescribing its duties and responsibilities.

**Commendation:** any documented compliment of any aspect of the coordinated system, including personnel, vehicle, service, etc.

**Commercial Driver’s License (CDL):** a license required if a driver operates a commercial motor vehicle, including a vehicle that carries 16 or more passengers (including the driver), or a vehicle weighing more than 26,000 pounds.

**Commission:** the Florida Commission for the Transportation Disadvantaged (CTD) as authorized in Section 427.013, Florida Statutes.

**Commission for the Transportation Disadvantaged (Commission):** an independent agency created in 1989 to accomplish the coordination of transportation services provided to the transportation disadvantaged. Replaced the Coordinating Council on the Transportation Disadvantaged.

**Community Transportation Coordinator (CTC):** (formerly referred to as “coordinated community transportation provider”) a transportation entity competitively procured or recommended by the appropriate official planning agency and local Coordinating Board and approved by the Commission, to ensure that safe, quality coordinated transportation services are provided or arranged in a cost effective manner to serve the transportation disadvantaged in a designated service area.

**Competitive Procurement:** obtaining a transportation operator or other services through a competitive process based upon Commission-approved procurement guidelines, as established in accordance with Chapter 287, Florida Statutes.

**Complaint:** any documented customer concern involving timeliness, vehicle condition, quality of service, personnel behavior, and other operational policies.

**Complete (or Full) Brokerage:** type of CTC network in which the CTC does not provide any on-street transportation services itself, but

contracts with transportation operators or coordination contractors for the delivery of all transportation services.

**Coordinated Transportation System:** includes the CTC, the transportation operators and coordination contractors under contract with the CTC, the official planning agency, and local Coordinating Board involved in the provision of service delivery to the transportation disadvantaged within the designated service area.

**Coordinated Trips:** passenger trips provided by or arranged through a CTC.

**Coordinating Board:** an entity in each designated service area composed of representatives who provide assistance to the community transportation coordinator relative to the coordination of transportation disadvantaged services.

**Coordination:** the arrangement for the provision of transportation services to the transportation disadvantaged in a manner that is cost effective, safe, efficient, and reduces fragmentation and duplication of services. Coordination is not the same as total consolidation of transportation disadvantaged services in any given service area.

**Coordination Contract:** a written contract between the community transportation coordinator and an agency who receives transportation disadvantaged funds and performs some, if not all of, its own services, as well as services to others, when such service has been analyzed by the CTC and proven to be a safer, more effective and more efficient service from a total system perspective. The Commission’s standard contract reflects the specific terms and conditions that will apply to those agencies who perform their own transportation, as well as joint utilization and cost provisions for transportation services to and from the coordinator.

**Deadhead:** the miles or hours that a vehicle travels when out of revenue service. From dispatch point to first pick-up, and from last

drop-off to home base, or movements from home base to maintenance garage or fuel depot, and return.

**Demand Response:** a paratransit service that is readily delivered with less than prior day notification, seven days a week, 24 hours a day. This service can be either an individual or shared ride.

**Designated Service Area:** a geographical area subject to approval by the Commission, which defines the community where coordinated transportation services will be provided to the transportation disadvantaged.

**Deviated Fixed-Route Service:** Any system of transporting individuals, including the provision of designated public transportation service by public entities and the provision of transportation service by private entities, including, but not limited to, specific public transportation service which is not a fixed route system.

**Disabled Passenger:** anyone with a physical or mental impairment that substantially limits at least one of the major life activities (i.e., caring for one's self, walking, seeing, hearing, speaking, learning).

**Dispatcher:** the person responsible for having every scheduled run leave the yard or garage on time and maintain a schedule, matching the work force with the work load on a minute-by-minute basis. In demand-response transportation, the person who assigns the customers to vehicles and notifies the appropriate drivers.

**Driver Hour:** the period of one hour that a person works whose main responsibility is to drive vehicles.

**Economies of Scale:** cost savings resulting from combined resources (e.g., joint purchasing agreements that result in a lower cost per gallon or quantity discount for fuel).

**Effectiveness Measure:** a performance measure that indicates the level of consumption per unit of output. Passenger trips per vehicle mile is an example of an effectiveness measure.

**Efficiency Measure:** a performance measure that evaluates the level of resources expended to achieve a given level of output. An example of an efficiency measure is operating cost per vehicle mile.

**Emergency:** any occurrence, or threat thereof, whether accidental, natural or caused by man, in war or in peace, which results or may result in substantial denial of services to a designated service area for the transportation disadvantaged.

**Emergency Fund:** transportation disadvantaged trust fund monies set aside to address emergency situations and which can be utilized by direct contract, without competitive bidding, between the Commission and an entity to handle transportation services during a time of emergency.

**Employees:** the total number of persons employed in an organization.

**Fixed Route:** (also known as Fixed Route/Fixed Schedule) service in which the vehicle (s) repeatedly follows a consistent time schedule and stopping points over the same route, whereby such schedule, route or service is not at the users request (e.g. conventional city bus, fixed guide-way).

**Florida Administrative Code (FAC):** a set of administrative codes regulating the State of Florida.

**Florida Coordinated Transportation System (FCTS):** a transportation system responsible for coordination and service provisions for the transportation disadvantaged as outlined in Chapter 427, Florida Statutes.

**Florida Department Of Transportation (FDOT):** a governmental entity. The Commission for the Transportation Disadvantaged is



housed under the Florida Department of Transportation for administrative purposes.

**Florida Statutes (FS):** the laws governing the State of Florida.

**Full Time Equivalent (FTE):** a measure used to determine the number of employees based on a 40-hour work week. One FTE equals 40 work hours per week.

**Fully Allocated Costs:** the total cost, including the value of donations, contributions, grants or subsidies, of providing coordinated transportation, including those services which are purchased through transportation operators or provided through coordination contracts.

**General Trips:** passenger trips by individuals to destinations of their choice, not associated with any agency program.

**Goal:** broad conditions that define what the organization hopes to achieve.

**Grievance System:** is used as the term by Medicaid to describe its process for addressing Actions, Complaints, Appeals, and Grievances. It is the Medicaid system for reviewing and resolving Medicaid Beneficiary Grievances and Appeals. Components must include a Complaint Procedure, A Grievance Procedure, an Appeal Process, and access to the Medicaid Fair Hearing system.

**Grievance Process or Procedure:** a formal grievance is a written complaint to document any concern or an unresolved service complaint regarding the separation or administration of TD service by the Transportation Operator, Community Transportation Coordinator, designated official planning agency, or local Coordinating Board. Provides a channel for the adjustment of grievances through discussions at progressively higher levels of authority, culminating in mediation, if necessary.

**In Service:** the time a vehicle begins the route to provide transportation service to the time the route is completed.

**In-Take Clerk/Reservationist:** an individual whose primary responsibility is to accept requests for trips, enter dates on requests, determine eligibility and provide customer service.

**Latent Demand:** demand that is not active (i.e., the potential demand of persons who are not presently in the market for a good or service).

**Limited Access:** the inability of a vehicle, facility or equipment to permit entry or exit to all persons. Lack of accessibility of vehicle, facility or other equipment.

**Load Factor:** the ratio of use to capacity of equipment or a facility during a specified time period.

**Local Government:** an elected and/or appointed public body existing to coordinate, govern, plan, fund, and administer public services within a designated, limited geographic area of the state.

**Local Government Comprehensive Plan:** a plan that meets the requirements of Chapters 163.3177 and 163.3178, Florida Statutes.

**Local Coordinating Board (LCB):** an entity in each designated service area composed of representatives appointed by the official planning agency. Its purpose is to provide assistance to the community transportation coordinator concerning the coordination of transportation disadvantaged services.

**Management Information System (MIS):** the mechanism that collects and reports key operating and financial information for managers on a continuing and regular basis.

**Memorandum of Agreement (MOA):** the state contract included in the transportation disadvantaged service plan for transportation disadvantaged services purchased by federal, state, or local government transportation disadvantaged funds. This agreement is

between the Commission and the community transportation coordinator and recognizes the community transportation coordinator as being responsible for the arrangement of the provision of transportation disadvantaged services for a designated service area.

**Metropolitan Planning Organization (MPO):** the area-wide organization responsible for conducting the continuous, cooperative and comprehensive transportation planning and programming in accordance with the provisions of 23 U.S.C. s. 134, as provided in 23 U.S.C. s. 104(f)(3). Also serves as the official planning agency referred to in Chapter 427, F.S.

**Network type:** describes how a community transportation coordinator provides service, whether as a complete brokerage, partial brokerage, or sole provider.

**Non-coordinated Trip:** a trip provided by an agency, entity, or operator who is in whole or in part subsidized by local, state, or federal funds, and who does not have coordination/operator contract with the community transportation coordinator.

**Non-sponsored Trip:** transportation disadvantaged services that are sponsored in whole by the Transportation Disadvantaged Trust Fund.

**Objective:** specific, measurable conditions that the organization establishes to achieve its goals.

**Off Peak:** a period of day or night during which travel activity is generally low and a minimum of transit service is operated.

**Official Planning Agency (OPA):** the official body or agency designated by the Commission to fulfill the functions of transportation disadvantaged planning. The Metropolitan Planning Organization shall serve as the planning agency in areas covered by such organizations.

**Operating Cost:** the sum of all expenditures that can be associated with the operation and maintenance of the system during the particular period under consideration.

**Operating Cost per Driver Hour:** operating costs divided by the number of driver hours, a measure of the cost efficiency of delivered service.

**Operating Cost per Passenger Trip:** operating costs divided by the total number of passenger trips, a measure of the efficiency of transporting riders. One of the key indicators of comparative performance of transit properties since it reflects both the efficiency with which service is delivered and the market demand for the service.

**Operating Cost per Vehicle Mile:** operating costs divided by the number of vehicle miles, a measure of the cost efficiency of delivered service.

**Operating Environment:** describes whether the community transportation coordinator provides service in an urban or rural service area.

**Operating Expenses:** sum of all expenses associated with the operation and maintenance of a transportation system.

**Operating Revenues:** all revenues and subsidies utilized by the operator in the provision of transportation services.

**Operating Statistics:** data on various characteristics of operations, including passenger trips, vehicle miles, operating costs, revenues, vehicles, employees, accidents, and roadcalls.

**Operator Contract:** a written contract between the community transportation coordinator and a transportation operator to perform transportation services.

**Organization Type:** describes the structure of a community transportation coordinator, whether it is a private-for-profit, private non-profit, government, quasi-government, or transit agency.

**Paratransit:** elements of public transit that provide service between specific origins and destinations selected by the individual user with such service being provided at a time that is agreed upon between the user and the provider of the service. Paratransit services are provided by sedans, vans, buses, and other vehicles.

**Partial Brokerage:** type of CTC network in which the CTC provides some of the on-street transportation services and contracts with one or more other transportation operators, including coordination contractors, to provide the other portion of the on-street transportation disadvantaged services, including coordination contractors.

**Passenger Miles:** a measure of service utilization which represents the cumulative sum of the distances ridden by each passenger. This is a duplicated mileage count. For example: If 10 people ride together for 10 miles, there would be 100 passenger miles.

**Passenger Trip:** a unit of service provided each time a passenger enters the vehicle, is transported, then exits the vehicle. Each different destination would constitute a passenger trip. This unit of service is also known as a one-way passenger trip.

**Passenger Trips per Driver Hour:** a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of driver hours.

**Passenger Trips per Vehicle Mile:** a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of vehicle miles.

**Performance Measure:** statistical representation of how well an activity, task, or function is being performed. Usually computed from

operating statistics by relating a measure of service output or utilization to a measure of service input or cost.

**Potential TD Population:** (formerly referred to as TD Category I) includes persons with disabilities, senior citizens, low income persons, and high risk or at risk children. These persons are eligible to receive certain governmental and social service agency subsidies for program-related trips.

**Program Trip:** a passenger trip supplied or sponsored by a human service agency for the purpose of transporting clients to and from a program of that agency (e.g., sheltered workshops, congregate dining, and job training).

**Public Transit:** means the transporting of people by conveyances or systems of conveyances traveling on land or water, local or regional in nature, and available for use by the public. Public transit systems may be governmental or privately owned. Public transit specifically includes those forms of transportation commonly known as paratransit.

**Purchased Transportation:** transportation services provided for an entity by a public or private transportation provider based on a written contract.

**Request for Proposals (RFP):** a competitive procurement process.

**Request for Qualifications (RFQ):** a competitive procurement process.

**Reserve Fund:** transportation disadvantaged trust fund monies set aside each budget year to insure adequate cash is available for incoming reimbursement requests when estimated revenues do not materialize.

**Revenue Hours:** total vehicle hours used in providing passenger transportation, excluding deadhead time.

**Revenue Miles:** the total number of paratransit service miles driven while TD passengers are actually riding on the vehicles. This figure should be calculated from first passenger pick-up until the last passenger drop-off, excluding any breaks in actual passenger transport. For example: if 10 passengers rode 10 miles together, there would be 10 revenue miles.

**Ridesharing:** the sharing of a vehicle by clients of two or more agencies, thus allowing for greater cost efficiency and improved vehicle utilization.

**Roadcall:** any in-service interruptions caused by failure of some functionally necessary element of the vehicle, whether the rider is transferred or not. Roadcalls exclude accidents.

**Rule 41-2, F.A.C.:** the rule adopted by the Commission for the Transportation Disadvantaged to implement provisions established in Chapter 427, F.S.

**Scheduler:** a person who prepares an operating schedule for vehicles on the basis of passenger demand, level of service, and other operating elements such as travel times or equipment availability.

**Shuttle:** a transit service that operates on a short route, or in a small geographical area, often as an extension to the service of a longer route.

**Sole Source:** (also referred to as Sole Provider) network type in which the CTC provides all of the transportation disadvantaged services.

**Sponsored Trip:** a passenger trip that is subsidized in part or in whole by a local, state, or federal government funding source (not including monies provided by the TD Trust Fund).

**Standard:** something established by authority, custom, or general consent as a model or example.

**Stretcher Service:** a form of non-emergency paratransit service whereby the rider is transported on a stretcher, litter, gurney, or other device that does not meet the dimensions of a wheelchair as defined in the Americans with Disabilities Act.

**Subcontracted Transportation Provider (STP):** any person or entity with which the recipient has contracted or delegated, by use of a subcontract, some of its functions, services, or responsibilities for providing transportation services.

**Subscription Service:** a regular and recurring service in which schedules are prearranged, to meet the travel needs of riders who sign up for the service in advance. The service is characterized by the fact that the same passengers are picked up at the same location and time and are transported to the same location, and then returned to the point of origin in the same manner.

**System Safety Program Plan (SSPP):** a documented organized approach and guide to accomplishing a system safety program set forth in Florida Rule 14-90.

**Total Fleet:** this includes all revenue vehicles held at the end of the fiscal year, including those in storage, emergency contingency, awaiting sale, etc.

**Total Quality Management (TQM):** a management philosophy utilizing measurable goals and objectives to achieve quality management practices.

**Transportation Alternative:** those specific transportation services that are approved by rule to be acceptable transportation alternatives, and defined in s. 427.018, F. S.

**Transportation Disadvantaged (TD):** those persons, including children as defined in s. 411.202 F.S., who because of physical or mental disability, income status, or inability to drive due to age or disability are unable to transport themselves or to purchase

transportation and have no other form of transportation available. These persons are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, or medically necessary or life-sustaining activities.

**Transportation Disadvantaged Funds:** any local government, state or available federal funds that are for the transportation of the transportation disadvantaged. Such funds may include, but are not limited to, funds for planning, Medicaid NET transportation, transportation provided pursuant to the ADA, administration of transportation disadvantaged services, operation, procurement and maintenance of vehicles or equipment, and capital investments. Transportation disadvantaged funds do not include funds expended by school districts for the transportation of children to public schools or to receive service as a part of their educational program.

**Transportation Disadvantaged Population:** (formerly referred to as TD Category II) persons, including children, who, because of disability, income status, or inability to drive due to age or disability are unable to transport themselves.

**Transportation Disadvantaged Service Plan (TDSP):** a five-year implementation plan, with annual updates developed by the CTC and the planning agency which contains the provisions of service delivery in the coordinated transportation system. The plan shall be reviewed and recommended by the local Coordinating Board.

**Transportation Disadvantaged Trust Fund:** a fund administered by the Commission for the Transportation Disadvantaged in which all fees collected for the transportation disadvantaged program shall be deposited. The funds deposited will be appropriated by the legislature to the Commission to carry out the Commission's responsibilities. Funds that are deposited may be used to subsidize a portion of a transportation disadvantaged person's transportation costs which are not sponsored by an agency.

**Transportation Operator:** a public, private for profit, or private non-profit entity engaged by the community transportation coordinator to provide service to the transportation disadvantaged pursuant to an approved coordinated transportation system transportation disadvantaged service plan.

**Transportation Operator Contract:** the Commission's standard coordination/operator contract between the community transportation coordinator and the transportation operator that outlines the terms and conditions for any services to be performed.

**Trend Analysis:** a common technique used to analyze the performance of an organization over a period of time.

**Trip Priorities:** various methods for restricting or rationing trips.

**Trip Sheet:** a record kept of specific information required by ordinance, rule or operating procedure for a period of time worked by the driver of a public passenger vehicle in demand-response service. Also known as a driver log.

**Unduplicated Passenger Head Count (UPHC):** the actual number of people that were provided paratransit transportation services, not including personal care attendants, non-paying escorts, or persons provided fixed schedule/fixed route service.

**Unmet Trip Requests/Unmet Need:** the number of trips desired but not provided because of insufficient service supply, most commonly due to lack of adequate funding.

**Urbanized Area:** a city (or twin cities) that has a population of 50,000 or more (central city) and surrounding incorporated and unincorporated areas that meet certain criteria of population size or density.

**U.S. Department of Health and Human Services (USDHHS):** a federal agency regulating health and human services.

**U.S. Department of Transportation (USDOT):** a federal agency regulating the transportation field.

**Van Pool:** a prearranged ride-sharing service in which a number of people travel together on a regular basis in a van. Van pools are commonly a company-sponsored van that has a regular volunteer driver.

**Vehicle Inventory:** an inventory of vehicles used by the CTC, transportation operators, and coordination contractors for the provision of transportation disadvantaged services.

**Vehicle Miles:** the total distance traveled by revenue vehicles, including both revenue miles and deadhead miles.

**Vehicle Miles per Vehicle:** a performance measure used to evaluate resource utilization and rate of vehicle depreciation, calculated by dividing the number of vehicle miles by the total number of vehicles.

**Vehicles:** number of vehicles owned by the transit agency that are available for use in providing services.

**Volunteers:** individuals who do selected tasks for the community transportation coordinator or its contracted operator, for little or no compensation.

**Will-Calls:** these are trips that are requested on a demand response basis, usually for a return trip. The transportation provider generally knows to expect a request for a will-call trip, but cannot schedule the trip in advance because the provider does not know the exact time a passenger will call to request his/her trip.

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Florida Commission for the



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