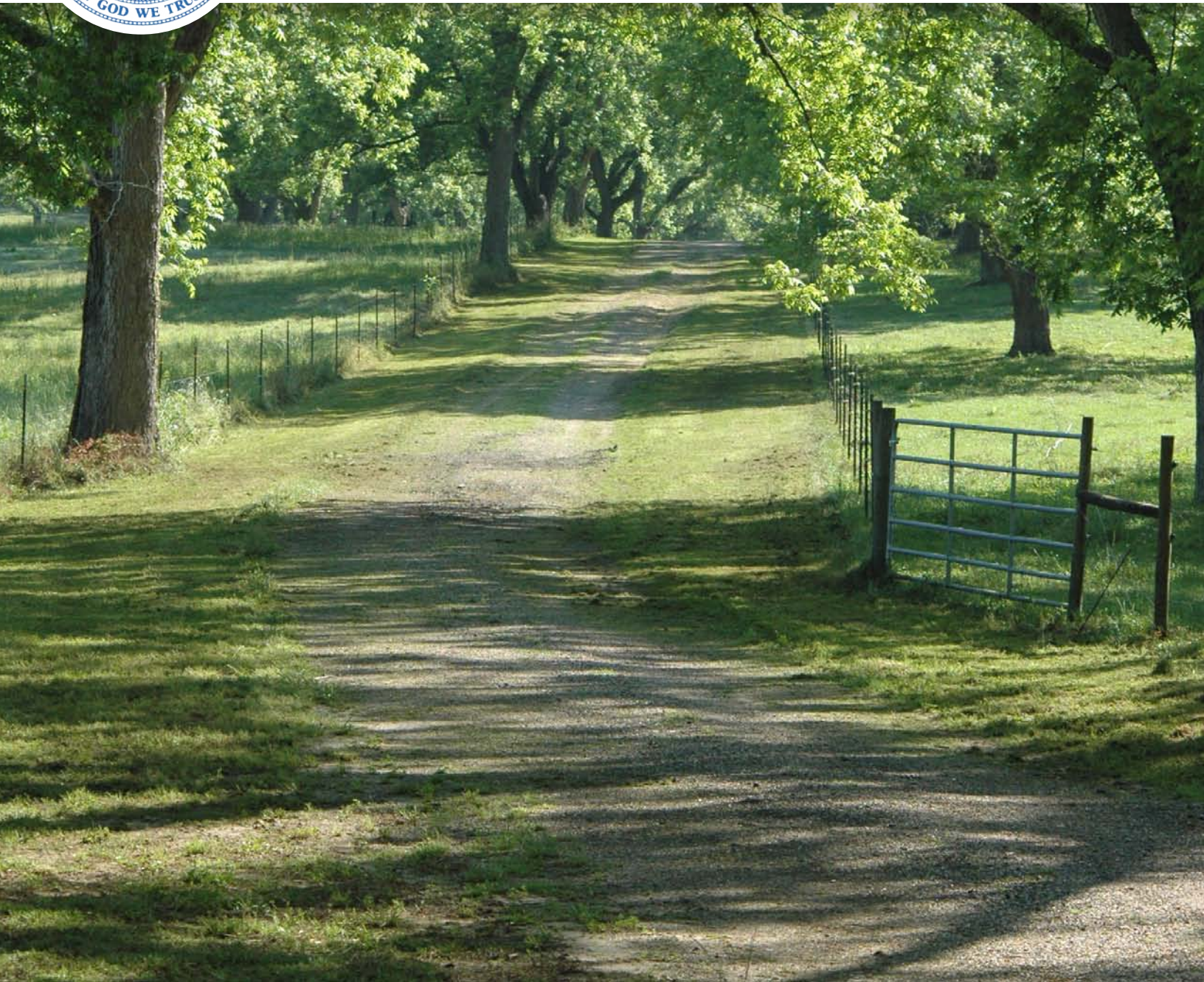




FLORIDA OFFICE OF INSURANCE REGULATION
2012 ANNUAL REPORT





KEVIN M. McCARTY
COMMISSIONER



OFFICE OF INSURANCE REGULATION

**FINANCIAL SERVICES
COMMISSION**

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ATTORNEY GENERAL

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COMMISSIONER OF
AGRICULTURE

October 2013

I am pleased to submit the 2012 Annual Report of the Florida Office of Insurance Regulation (Office) for the 2011 Calendar Year, in compliance with Section 624.315, Florida Statutes.

The 2012 Annual Report contains all of the information the Office is required by statute to publish annually, and each section indicates the specific statutory reference. Please note the Office's website, www.floir.com, contains a myriad of insurance industry information and links to other insurance related websites, as well as this report.

If you have any questions about the contents of this report or the affairs of the Office, please do not hesitate to contact me.

Sincerely,

Kevin M. McCarty
Insurance Commissioner

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OFFICE ACTIVITIES

- This section is a brief summary of major activities and accomplishments of the Office of Insurance Regulation during the 2011 Calendar Year.





THE OFFICE OF INSURANCE REGULATION

The Florida Legislature created the Office of Insurance Regulation (Office) in 2003:

Section 20.121(3)(a)1, Florida Statutes (F.S.)—

“The Office of Insurance Regulation, which shall be responsible for all activities concerning insurers and other risk bearing entities, including licensing, rates, policy forms, market conduct, claims, issuance of certificates of authority, solvency, viatical settlements, premium financing, and administrative supervision, as provided under the insurance code or chapter 636. The head of the Office of Insurance Regulation is the Director of the Office of Insurance Regulation, who may also be known as the Commissioner of Insurance Regulation.”

The Insurance Commissioner is appointed by, and reports to, the Financial Services Commission. The Commission is comprised of the Governor, the Attorney General, the Chief Financial Officer, and the Commissioner of Agriculture. The Commission serves as agency head for purposes of rulemaking pursuant to Sections 120.536 and 120.565, F.S. Commission action is taken by majority vote. The Commissioner of Insurance Regulation is considered the agency head for purposes of final agency action for all areas within the regulatory authority delegated to the Office.

The Office is, for purposes of administrative, personnel, and technology support, housed within the Department of Financial Services (DFS). Office funding is appropriated directly by the Legislature from the Insurance Regulatory Trust Fund, funded by insurance company licensing fees, fines that may be levied for non-compliance with provisions of the Insurance Code, and a portion of premium tax paid by surplus lines carriers transacting insurance in this State.

INSURANCE REGULATION AND THE DEPARTMENT OF FINANCIAL SERVICES

The Office’s interaction with the insurance regulatory responsibilities assigned to DFS occurs in several instances. Consumer complaints received by the DFS Division of Consumer Services may constitute patterns of company practices in violation of the Insurance Code and are referred to the Office’s Market Investigation unit for review. In turn, Market Investigation examinations may discover potential fraudulent actions that are referred to the law enforcement personnel of the DFS Division of Insurance Fraud. In some instances, such investigations involve insurance agents licensed by the DFS Division of Agent and Agency Services and Office staff will work with the DFS to assist in making cases with the Division’s Bureau of Agent Investigations. In instances where an insurance company’s financial condition has significantly deteriorated to the point of insolvency, the Office may refer a company to the DFS Division of Rehabilitation and Liquidation.

Mission Statement

To ensure that insurance companies licensed to do business in Florida are financially viable; operating within the laws and regulations governing the insurance industry; and offering insurance products at fair and adequate rates which do not unfairly discriminate against the buying public.

ADMINISTRATIVE OVERVIEW

As previously noted, the Office is administratively housed within DFS. In statute, that relationship is expressed in this excerpt of Section 20.121, F.S., emphasis provided:

Section 20.121

Department of Financial Services.—

(3) FINANCIAL SERVICES COMMISSION.-- *Effective January 7, 2003, there is created within the Department of Financial Services the Financial Services Commission, composed of the Governor, the Attorney General, the Chief Financial Officer, and the Commissioner of Agriculture, which shall for purposes of this section be referred to as the commission. Commission members shall serve as agency head of the Financial Services Commission. **The commission shall be a separate budget entity and shall be exempt from the provisions of Section 20.052, F.S.** Commission action shall be by majority vote consisting of at least three affirmative votes. **The commission shall not be***

subject to control, supervision, or direction by the Department of Financial Services in any manner, including purchasing, transactions involving real or personal property, personnel, or budgetary matters.

*(e) Administrative support.--The offices shall have a sufficient number of attorneys, examiners, investigators, other professional personnel to carry out their responsibilities and administrative personnel as determined annually in the appropriations process. **The Department of Financial Services shall provide administrative and information systems support to the offices.***

Pursuant to this provision, the Office develops and presents its budget requests directly to the Executive Office of the Governor and the Florida Legislature. The Office has developed performance measures and standards to assess the performance of its activities in support of its budget requests.

With respect to the Office's interaction with DFS in matters involving administrative support, the Office has inherited the responsibility to directly manage its personnel matters – i.e., to recruit, advertise, and hire personnel -- subject to DFS personnel office

review for compliance with required state agency hiring and personnel policies and procedures. With respect to the Office's interaction with DFS in matters involving information systems support, the Office seeks independent and project-specific appropriations for technology initiatives and upgrades. The Office has direct liaison with DFS technology support staff; and it is the DFS Division of Information Systems that provides the Office with standard desktop, network, and programming assistance for integrated computer systems in use by both the Office and DFS.



2011 LEGISLATIVE SESSION

PROPERTY AND CASUALTY

HB 99 Commercial Insurance Rates

by Economic Affairs Committee; Insurance and Banking Subcommittee; Representative Drake

Amends the insurance “Rating Law,” to expand the number of specified types of commercial insurance lines that are exempt from the rate filing and review requirements of Section 627.062(2)(a) and (f), F.S. Those additional lines are as follows:

- General liability insurance;
- Nonresidential property insurance, except collateral protection insurance;
- Nonresidential multi-peril insurance;
- Excess property insurance; and,
- Burglary and theft insurance

Specifies that the current statutory exemption for directors and officers, employment practices and management liability coverage is also to include fiduciary liability coverage.

Expands the commercial motor vehicle insurance coverage that is exempt from specified rate filing and review requirements to all commercial motor vehicle insurance, regardless of the size of the fleet being covered.

Requires actuarial data with regard to the rates must be maintained by the insurer or rating organization for two years, instead of the previous requirement that an insurer must keep underwriting files, premiums, losses, and expense statistics, and a rating organization must keep loss and exposure statistics applicable to loss costs.

Deletes current law which allows the Office of Insurance Regulation (Office) to require information to be submitted at the insurer’s or rating organization’s expense. Replaces that provision with the requirement that the insurer or rating organization must incur the cost of any examination required by the Office. Removes the requirement that insurers include the total premium written on the product during the immediately preceding year on the 30-day notice.

EFFECTIVE DATE: October 1, 2011. {Chapter Law 2011-160}

PROPERTY AND CASUALTY, CONT.

SB 408 Property and Casualty Insurance

by Senators Richter and Hays

Time Limits for Claims and Statute of Limitations

- Places time limits for bringing a hurricane or sinkhole claim. Creates a statute of limitations for bringing a breach of contract property insurance action in court;
- Claims, supplemental claims, or reopened windstorm or hurricane claims must be submitted to the insurer within three years after the hurricane first makes landfall or the windstorm causes covered damage;
- Initial, supplemental or reopened sinkhole claims must be given to the insurer within two years after the policyholder knew or reasonably should have known about the sinkhole loss; and,
- A five-year statute of limitations for bringing an action for the breach of a property insurance contract that runs from the date of loss was also enacted.

Florida Hurricane Catastrophe Fund

Requires the Florida Hurricane Catastrophe Fund (FHCF) to provide reimbursement for all incurred losses, including amounts paid as fees on behalf of the policyholder. Specifies a number of losses that are excluded from payment.

Insurance Capital Build-Up Incentive Program

Authorizes the State Board of Administration (SBA) and private market insurers to renegotiate the terms of a surplus note issued pursuant to the Insurance Capital Build-Up Incentive Program before January 1, 2011.

- If the insurer agrees to accelerate the payment period of the note by at least five years, the SBA must agree to exempt the insurer from the premium-to-surplus ratios required by statute.
- If the insurer agrees to accelerate the payment period for less than five years, the SBA may agree to an appropriate revision of the premium-to-surplus ratios after consulting with the Office, subject to a minimum writing ratio of net premium to surplus of at least one to one, or a minimum writing ratio of gross premium to surplus of at least three to one.

Surplus Requirements

Raises the surplus requirements for insurers transacting residential property insurance that are not a wholly owned subsidiary of an insurer domiciled in another state:

- Raises the surplus requirement for new insurers from \$5 million to \$15 million.
- Requires an existing insurer holding a certificate of authority before July 1, 2011 to have a surplus of at least \$5 million until June 30, 2016; from July 1, 2016 until June 30, 2021, a surplus of at least \$10 million; and a surplus of at least \$15 million on or after July 1, 2021.

PROPERTY AND CASUALTY, CONT.

Public Adjusters

Limits public adjuster fees related to a maximum of 20 percent for:

- Reopened or supplemental claim payment; and,
- Claim payment made by the insurer more than one year after events declared by the Governor to be a State of Emergency.

Public adjuster fees related to a policy issued by Citizens Property Insurance Corporation (Citizens) may not exceed ten percent of the additional amount actually paid in excess of the amount originally offered by Citizens on the claim.

Prohibits public adjusters from making deceptive or misleading advertisements or solicitations. Solicitations must include a disclaimer notifying the consumer that the advertisement is a solicitation. A public adjuster contact for a property and casualty insurance claim must include the following:

- Full name of the public adjuster;
- Name of the public adjusting firm;
- Business address;
- License number; and,
- Other specified information.

The public adjuster must:

- Give prompt notice of property loss claim to the insurer, including in the notice the public adjuster's employment contract;
- Ensure that the insurer has access to inspect the property;
- Can interview the insured directly about the loss and claim; and,
- Allow the insurer to obtain information necessary to investigate and respond to the claim.

The insurance company's adjuster or persons acting on the insurer's behalf must:

- Provide at least 48 hours notice before scheduling an inspection of the property or a meeting with the insured;
- Allow the public adjuster to be present during the insurer's in-person meeting with the insured.

Requires licensed contractors to be licensed as a public adjuster in order to adjust a claim for an insured.

PROPERTY AND CASUALTY, CONT.

Rate Standards

Requires property insurance rate filings to be submitted via the “file and use” method until May 1, 2012.

Authorizes residential property insurers to make a separate rate filing limited solely to an adjustment of its rates for reinsurance and financing products used as a replacement for reinsurance.

- The rate filing may not result in a premium increase of more than 15 percent for an individual policyholder;
- It must be approved by the Office within 45 days;
- The Office retains the authority to deny the filing if the proposed rate is excessive, inadequate, or unfairly discriminatory;
- Such filings may only be made once per 12-month period;
- Authorizes a ten percent rate increase per policyholder that is solely based on reinsurance that replaces temporary increase in coverage limits (TICL) reinsurance from the FHCF.

Specifies that the sworn certification of a property insurance rate filing is not rendered false if the insurer provides the Office with additional information pursuant to a request from the Office. The actuary for the insurer responsible for providing the additional information must provide an additional sworn certification.

Citizens Property Insurance Corporation

Renames the Citizens “high risk” account the “coastal” account.

Repeals the requirement to reduce the high-risk area after December 1, 2010, if necessary to reduce the probable maximum loss attributable to wind-only coverages to 25 percent below the “benchmark” for the high-risk area, which is defined in statute as the 100-year probable maximum loss for the Florida Windstorm Underwriting Association based on its November 30, 2000 exposures.

Repeals a requirement to reduce the high-risk area after February 1, 2015, by 50 percent below the benchmark.

Repeals the requirement that the Citizens board issue an annual report showing the reduction or increase in the 100-year probable maximum loss attributable to wind only coverages and the quota share program is also repealed.

Specifies that Citizens may not levy regular assessments until the full Citizens policyholder surcharge has been levied.

Specifies that the Citizens policyholder surcharge must be paid upon cancellation, termination, or renewal of an existing policy or upon issuance of every new policy issued within 12 months after the surcharge is levied or the time needed to fully collect the policyholder surcharge.

Mandates that as of January 1, 2012, Citizens must require agents to obtain from applicants for coverage a signed Acknowledgment of Potential Surcharge and Assessment Liability form.

PROPERTY AND CASUALTY, CONT.

Specifies that Citizens policies issued or renewed on or after January 1, 2012, which cover sinkhole loss may not include coverage for losses to appurtenant structures, sidewalks, decks, or patios that are caused by sinkhole activity. Citizens must exclude such coverage using a notice of coverage change, which may be included with the policy renewal.

Requires the Citizens Board of Governors to commission an independent third-party consultant with insurance company management expertise to prepare a report and make recommendations on the costs and benefits of outsourcing policy issuance and service functions to private servicing carriers. The report must be completed and submitted to the Citizens board by July 1, 2012. The board must subsequently develop a plan to implement the consultant's report and submit the plan to the Financial Services Commission (FSC) for review, modification, and approval. Upon the FSC's approval of the plan, the Citizens board must begin implementing the plan by January 1, 2013.

Specifies that members of the Citizens Board of Governors with insurance experience are deemed to be within the exception in Section 112.313(7)(b), F.S., that allows a public officer to practice a particular profession or occupation when required or permitted by law or ordinance.

Provides procedures for board members who have a conflict of interest regarding a particular matter.

Notice of Cancellation

Revises the notice of cancellation, nonrenewal or termination requirements for personal lines and commercial lines residential property insurance policies. At least 120 days notice must be given to a named insured whose residential structure has been insured by the insurer or its affiliate for at least five years.

Authorizes the nonrenewal of a policy that covers both a home and a motor vehicle for any reason applicable to either the property or motor vehicle insurance, so long as the insurer provides 90 days notice of the nonrenewal.

Reduces to 45 days the notice of cancellation requirement for a Citizens policy that has been assumed by an authorized "take out" insurer.

Authorizes an insurer to cancel or nonrenew a property insurance policy if the Office of Insurance Regulation finds that the early cancellation is necessary to protect the best interests of the public or policyholders. The Office may base its finding upon the financial condition of the insurer, the insurer's lack of adequate reinsurance coverage for hurricane risk, or other relevant factors. The nonrenewal may be conditioned upon the insurer being placed under administrative supervision or to the appointment of a receiver.

Notice of Change in Policy Terms

Authorizes insurers to renew a property and casualty insurance policy under different policy terms by providing to the policyholder a written "Notice of Change in Policy Terms" instead of a written "Notice of Non-Renewal."

PROPERTY AND CASUALTY, CONT.

Replacement Cost Coverage

Modifies the manner in which insurers must pay dwelling or personal property losses on a replacement cost basis.

For a dwelling loss the following changes have been made:

- The insurer must initially pay the actual cash value, minus the deductible. Subsequently the insurer must pay any amounts necessary to perform repairs as work is performed.
- If a total loss of a dwelling occurs, the insurer must pay the entire replacement cost coverage without holdback of depreciation in value pursuant to the Valued Policy Law.

For personal property losses insured on a replacement cost basis, the insurer must offer two claim payment options:

- The first option requires the insurer to pay the replacement cost without holdback of depreciation, regardless of whether the insured replaces the property.
- The second option allows the insurer to limit the initial payment to the actual cash value of the personal property to be replaced.
- To receive payment from the insurer for the full replacement value of the personal property, the insured must provide a receipt for the replaced property to the insurer.
- A policy authorizing the insurer to require replacement of personal property prior to paying the full replacement cost must provide the policyholder with a premium credit or discount and the insurer must provide clear notice of the payment process before the policy is bound.

Sinkhole and Catastrophic Ground Cover Collapse Insurance

Authorizes insurers to restrict catastrophic ground cover collapse and sinkhole loss coverage to the principal building as defined in the insurance policy.

Allows an insurer to require a property inspection prior to issuing sinkhole loss coverage.

Clarifies that additional living expense coverage is only available pursuant to a sinkhole loss if there is structural damage to the covered building.

Changes the definition of “sinkhole loss,” primarily by creating a statutory definition of “structural damage.”

- A sinkhole loss is defined in statute as structural damage to the covered building, including the foundation, caused by sinkhole activity.
- The bill creates a detailed definition of “structural damage” for purposes of determining whether a sinkhole loss has occurred; and,
- The definition specifies five distinct types of damage that constitute structural damage.

PROPERTY AND CASUALTY, CONT.

Investigation of Sinkhole Claims

Creates a substantially new process for an insurer's investigation of a sinkhole claim. Requires the insurer to determine whether: (1) the building has incurred structural damage that (2) has been caused by sinkhole activity. Coverage for sinkhole loss is not available if structural damage is not present or sinkhole activity is not the cause of structural damage. The new process is as follows:

Initial Inspection & Structural Damage Determination: Upon receipt of a claim for sinkhole loss, the insurer must inspect the policyholder's premises to determine if there has been structural damage which may be the result of sinkhole activity. This inspection will often require the insurer to retain a professional engineer to evaluate whether the insured building has incurred structural damage as defined by statute;

Sinkhole Testing Initiated by the Insurer: The insurer is required to engage a professional engineer or professional geologist to conduct sinkhole testing pursuant to Section 627.7072, F.S., if the insurer confirms that structural damage exists and is either unable to identify a valid cause of the structural damage or discovers that the structural damage is consistent with sinkhole loss. If coverage is excluded under the policy even if sinkhole loss is confirmed, then the insurer is not required to conduct sinkhole testing;

Notice to the Policyholder: The bill maintains the requirement that the insurer must provide written notice to the policyholder detailing what the insurer has determined to be the cause of damage (if the determination has been made) and a statement of the circumstances under which the insurer must conduct sinkhole testing. The policyholder must also be notified of his or her right to demand sinkhole testing and the circumstances under which the policyholder may incur costs associated with testing;

Authorization to Deny Sinkhole Claim: Insurers may continue to deny the claim upon a determination that there is no sinkhole loss;

Policyholder Demand for Sinkhole Testing: The bill specifies that the policyholder may demand sinkhole testing in writing within 60 days after receiving a claim denial if the insurer denies the claim without performing sinkhole testing and coverage would be available if a sinkhole loss is confirmed (i.e. the claim denial was not issued due to policy conditions or exclusions of coverage and instead was based on the failure of the loss to meet the definition of sinkhole loss). However, if the policyholder requests such testing, it must pay the insurer 50 percent of the sinkhole testing costs up to \$2,500. If the requested testing confirms a sinkhole loss the insurer must reimburse the testing costs to the policyholder.

Payment of Sinkhole Claims

Maintains the requirement than an insurer pay to stabilize the land and building and repair the foundation upon the verification of a sinkhole loss.

Provides that payment shall be made to conduct such repairs in accordance with the recommendations of the professional engineer retained by the insurer under Section 627.707(2), F.S.

Provides the insurer may limit payment to the actual cash value of the sinkhole loss not including below-ground repair techniques until the policyholder enters into a contract for the performance of building stabilization repairs.

PROPERTY AND CASUALTY, CONT.

Requires the contract for below-ground repairs to be made in accordance with the recommendations set forth in the insurer's sinkhole report issued pursuant to Section 627.7073, F.S., and entered into within 90 days after the policyholder receives notice that the insurer has confirmed coverage for sinkhole loss.

Stabilization and all other repairs to the structure and contents must be completed within 12 months after the policyholder enters into the contract for repairs unless the insurer and policyholder mutually agree otherwise, the claim is in litigation, or the claim is in neutral evaluation, appraisal or mediation.

Specifies that if a covered building suffers a sinkhole loss or catastrophic ground cover collapse, the insured must repair such damage in accordance with the insurer's professional engineer's recommended repairs. However, if repairs cannot be completed within policy limits, the insurer has the option to either pay to complete the recommended repairs or tender policy limits.

Prohibition Against Rebates

Prohibits policyholders from accepting a rebate from a person performing sinkhole repairs.

Provides that if the policyholder does receive a rebate, coverage under the insurance policy is rendered void and the policyholder must refund the amount of the rebate to the insurer.

Specifies that a person who offers a rebate commits insurance fraud punishable as a third degree felony as provided in Section 775.082, F.S. (up to five years imprisonment), Section 775.083, F.S. (up to a \$5,000 fine), and Section 775.084, F.S. (for a habitual felony offender up to ten years imprisonment with no eligibility for release for five years).

Nonrenewal of Policy Due to Sinkhole Claims

Provides that a policy may only be nonrenewed if the insurer makes payments for sinkhole loss that equal or exceed policy limits for damage to the covered building or the policyholder does not repair the structure in accordance with the engineering recommendations.

Sinkhole Testing Reports

Requires a sinkhole testing report to verify whether the structural damage to the covered building has been identified within a reasonable professional probability.

Filing of Reports with the Clerk of Courts

Requires the insurer to also file the neutral evaluator's report (if any), a copy of the certification indicating that stabilization has been completed (if applicable), and the amount of the claim payment.

Requires the policyholder to file a copy of any sinkhole report prepared on behalf of the policyholder as a precondition to accepting a sinkhole loss payment.

Certification of Proper Completion of Sinkhole Repairs

Provides that once building stabilization or foundation repairs of a sinkhole loss are completed, the professional engineer responsible for monitoring the repairs must issue a report to the property owner detailing the repairs performed and certifying that the repairs were performed properly.

PROPERTY AND CASUALTY, CONT.

Requires the professional engineer must file with the Clerk of Court a copy of the report and certification, the legal description of the real property, and the name of the county clerk of court.

Neutral Evaluation of Disputed Sinkhole Claims

Specifies that neutral evaluation must determine causation (whether a sinkhole loss has occurred and, if so, whether the observed damage was caused by sinkhole activity); all methods of stabilization and repair both above and below ground; the costs for stabilization and all repairs; and all information needed to determine whether a sinkhole loss has been verified and render an opinion on all matters at dispute in the neutral evaluation.

Requires that the neutral evaluator must be allowed reasonable access to the interior and exterior of the insured structures to be evaluated for which a claim has been made.

Requires policyholder to provide the neutral evaluator with all reports initiated on behalf of the policyholder that confirm a sinkhole loss or dispute the insurer's sinkhole testing report. Such materials must be provided prior to the neutral evaluator's physical inspection of the property.

Revises the procedures and time frames for conducting the neutral evaluation.

Provides parties 14 business days to agree to a neutral evaluator. If an agreement cannot be reached, the Department of Financial Services (DFS) shall appoint a certified neutral evaluator.

Each party may disqualify two neutral evaluators without cause; a reduction from three disqualifications under current law.

Provides that the neutral evaluator has 14 business days after the referral to notify the parties of the date, time and place of the neutral evaluation conference; an increase from five business days in current law.

Requires the neutral evaluator to make a reasonable effort to hold the conference within 90 days after the DFS has received the request for neutral evaluation.

Provides that failure to conduct the conference within 90 days does not invalidate either party's right to neutral evaluation.

Provides the neutral evaluator's report must be provided to the parties within 14 days after the completion of the neutral evaluation conference.

Provides that if the neutral evaluator is not qualified to determine a disputed issue, he or she may enlist the assistance of another certified neutral evaluator, a professional engineer or professional geologist who is not a certified neutral evaluator, or a licensed general contractor to provide an opinion on that issue.

Allows the neutral evaluator to request that the entity that performed the sinkhole investigation perform additional and reasonable testing that the neutral evaluator deems necessary.

If the insurer agrees to comply with the neutral evaluator's report, payments shall be made in accordance with the terms of the applicable insurance policy and Section 627.707(5), F.S.

PROPERTY AND CASUALTY, CONT.

The bill also makes the following changes related to the neutral evaluation process:

- Specifies that neutral evaluation does not invalidate an insurance policy's appraisal clause;
- Allows the parties to disqualify a neutral evaluator for cause based on specified familial or professional relationships;
- Requires admission of the neutral evaluator's oral testimony and full report in any action, litigation or proceeding related to the claim;
- Specifies that the actions of the insurer in neutral evaluation are not a confession of judgment or an admission of liability; and,
- Deems neutral evaluators agents of the DFS and grants them immunity from suit pursuant to Section 44.107, F.S.

Legislative Intent

States that the clarifications and revisions to Sections 627.706 and 627.7074, F.S., are intended to reduce the number and cost of sinkhole claims and disputes, increase reliance on scientific or technical determinations relating to sinkhole claims, and ensure that repairs are made in accordance with scientific and technical determinations and insurance claims payments.

Other Provisions

The bill also makes the following changes:

- Repeals the consumer advocate report card for property insurers;
- Repeals an obsolete requirement that the Office develop a standard rating territory plan for residential property insurance by January 15, 2006;
- Authorizes the Public Hurricane Loss Projection Model (Public Model) to charge a private market insurer fees for use of the model related to the reasonable costs associated with the operation and maintenance of the Public Model;
- Repeals a requirement that the Office develop a method to directly correlate property insurance hurricane mitigation discounts and credits with the Uniform Home Grading Scale;
- Clarifies that the requirement that an insurer must pay a property insurance claim within 90 days of receiving notice of the claim applies to reopened and supplemental claims;
- Clarifies that inquiries about coverage on a property insurance contract are not claim activity unless a claim is filed by the policyholder which results in an insurer investigation of the claim;
- Repeals the electronic database of sinkhole activity;
- Specifies that the insurer may request at its own expense the verification a uniform hurricane mitigation verification provided to the insurer by the policyholder or policyholder's agent in addition to forms provided by an authorized mitigation inspector;
- Provides that all provisions of the act are severable from any provision that is held invalid.

EFFECTIVE DATE: *Upon becoming law. {Chapter Law 2011-39}*

PROPERTY AND CASUALTY, CONT.

HB 479 Medical Malpractice

by Representatives Horner and Campbell

Requires that a physician, osteopathic physician, or dentist be licensed in Florida or possess an expert witness certificate issued by the Department of Health (DOH) when providing expert testimony on the current professional standard of care by a physician, osteopathic physician, or dentist.

Requires a medical malpractice insurance or self-insurance policy to state in a clear manner whether or not the insured has the exclusive right of veto of any admission of liability or offer of judgment.

Repeals the requirement that medical malpractice policies authorize the insurer to make this decision without the permission of the insured medical provider when the action is within policy limits.

Makes all evidence related to an insurer's reimbursement policies or determination regarding medical care provided to a plaintiff inadmissible.

Prohibits federal standards and regulations from being introduced into evidence in order to establish the medical provider violated the current, professional standard of care.

EFFECTIVE DATE: October 1, 2011. {Chapter Law 2011-233}

HB 723 Reciprocity of Workers' Compensation Claims

by Representative Weinstein

Creates a process for reciprocity designed to ensure that if a Florida employee is injured in the course of employment while temporarily in another state, that employee is entitled to receive only the benefits required under Florida law, and not the benefits required by the other state. Section 440.094, F.S., provides the following:

- If a Florida employee who temporarily leaves the state incidental to his or her employment and is injured in the course of employment, that employee, or beneficiaries if the injury results in death, is entitled to the benefits as if the employee were injured in Florida.
- If an employee from another state is injured incidental to employment while temporarily in Florida, that employee and his or her employer are exempt from Florida law if:
 - ▶ The employer has workers' compensation insurance coverage under its own state laws;
 - ▶ The extraterritorial provisions of Florida law are recognized in the employer's state; and,
 - ▶ Employers and employees covered in Florida are exempted from the workers' compensation laws of the other state.
- The workers' compensation laws of the other state are used if an employee from the other state is injured incidental to employment while temporarily in Florida.
- A certificate from the appropriate office of another state is prima facie evidence that an employer carries workers' compensation coverage for the other state.

PROPERTY AND CASUALTY, CONT.

- The Florida court shall take judicial notice of the laws of the other state if any litigation in Florida involves a question regarding the other states construction of laws.
- The total amount of compensation derived from another jurisdiction shall be allocated against the compensation due under Florida Workers' Compensation Law when that employee has a claim under workers' compensation in the other jurisdiction for the same injury or occupational disease as filed in Florida.
- Employees are considered to be temporarily working in another state if the duration of their work does not exceed ten consecutive days or 25 days during a calendar year.

These provisions apply to any claim made on or after July 1, 2011, regardless of the date of the accident.

EFFECTIVE DATE: July 1, 2011. {Chapter Law 2011-171}

HB 1007 Insurer Insolvency

by Representatives Bernard, Julien, and Cruz

State Board of Administration

- Allows an insurer to request that the State Board of Administration (SBA) renegotiate the terms of a surplus note issued before January 1, 2011 under the Insurance Capital Build-Up Incentive Program.
- Increases surplus requirements from \$100 million to \$250 million for foreign insurers to receive credit for reinsurance ceded to these foreign insurers.
- Expands the list of nationally recognized statistical rating organizations that may be utilized to provide a secure financial rating.

Title Insurers

- Requires that the receiver shall review the condition of the title insurer and file a plan of rehabilitation for approval with the court, after an order of rehabilitation has been entered.
- Requires that policies on real property in this state issued by the title insurer in rehabilitation shall remain in force unless the receiver determines the assessment capacity provided by this section is insufficient to pay claims in the ordinary course of business.
- Allows policies on real property located outside Florida may be canceled as of a date provided by the receiver and approved by the court, if the state in which the property is located does not have statutory provisions to pay future losses on those policies.
- Requires the establishment of a claims filing deadline for policies on real property located outside Florida that have been canceled.
- Requires the receiver to establish a proposed percentage of the remaining estate assets to fund out-of-state claims when policies have been canceled, with any unused funds being returned to the general assets of the estate.
- Requires the receiver to establish a proposed percentage of the remaining estate assets to fund out-of-state claims where policies remain in force.

PROPERTY AND CASUALTY, CONT.

- Requires that funds allocated to pay claims on policies located outside of Florida shall be based on the pro rata share of premiums written in each state over each of the five calendar years preceding the date of an order of rehabilitation.
- Requires that each title insurer shall be liable for an assessment to pay all unpaid title insurance claims and expenses of administering and settling those claims on real property in this state for any title insurer that is ordered into rehabilitation.
- States the Office shall order an assessment if requested by the receiver on an annual basis in an amount that the receiver deems sufficient for the payment of known claims, loss adjustment expenses, and the cost of administration of the rehabilitation expenses.
 - ▶ The receiver shall consider the remaining assets of the insurer in receivership when making its request to the Office.
 - ▶ Annual assessments may be made until no more policies of the title insurer in rehabilitation are in force or the potential future liability has been satisfied.
 - ▶ The Office may exempt or limit the assessment of a title insurer if such assessment would result in a reduction to surplus as to policyholders below the minimum required to maintain the insurer's certificate of authority (COA) in any state.
- Requires the assessments to be based on a pro rata basis of the total direct title insurance premiums written in Florida as reported to the Office for the most recent calendar year.
- Requires assessments to be paid to the receiver within 90 days after notice of the assessment or pursuant to a quarterly installment plan approved by the receiver. Any insurer electing to pay an assessment on an installment plan must pay a finance charge, which is determined by the receiver.
- Requires the Office to order an emergency assessment when requested by the receiver. The emergency assessment cannot exceed three percent of an insurer's surplus to policyholders as of the end of the previous calendar year or more than ten percent of its surplus to policyholders over any consecutive five year period, when added to any annual assessment in a single calendar year. The ten percent limitation is calculated as the sum of the percentages of surplus to policyholders assessed in each of those five years.
- Allows the receiver to use the proceeds of an assessment to acquire reinsurance or otherwise provide for the assumption of policy obligations by another insurer.
- Requires the receiver to make available information regarding unpaid claims on a quarterly basis.
- Requires a title insurer in rehabilitation may not be released from rehabilitation until all of the assessed insurers have recovered the amount assessed either through surcharges collected or payments from the insurer in rehabilitation.
- Prohibits a title insurer in rehabilitation who requested an assessment from issuing new policies until the insurer has been released from rehabilitation and received approval from the Office.
- Prohibits officers, directors, and shareholders of a title insurer ordered into rehabilitation or liquidation from serving as an officer, director, or share holder of another insurer authorized in

PROPERTY AND CASUALTY, CONT.

Florida unless the officer, director, or shareholder demonstrates to the Office for a two year period immediately preceding the receivership that he or she:

- ▶ Did not contribute to the cause of the receivership through his or her actions or omissions;
 - ▶ Did not willfully violate any order of the Office;
 - ▶ Did not receive directly or indirectly any distribution of funds from the insurer in excess of amounts authorized in writing by the Office;
 - ▶ Believed the financial statements filed with the Office were true and correct statements of the title insurer's financial condition;
 - ▶ Did not engage in any business practices which were hazardous to the policyholders, creditors, or the public; and,
 - ▶ At all times acted in the best interests of the title insurer.
- Requires the Office to order a surcharge on each title insurance policy after an assessment is issued, thus insuring the interest of real property in Florida. The Office shall set the per transaction surcharge at any amount estimated to generate sufficient funds to recover the amount assessed over a period of seven years or less. The surcharge amount may not exceed \$25 per transaction for each impaired title insurer. The Office can order an increase in the amount of the surcharge if additional title insurers become weakened.
 - The party responsible for payment of title insurance premium is responsible for the payment of the surcharge, unless otherwise agreed between parties. No surcharge will be due or owing as to any policy of title insurance issued at the simultaneous issue rate. For everything else, the surcharge is considered a governmental assessment to be separately stated on any settlement statement. It is not subject to premium tax or reserve requirements.
 - Requires a title insurer doing business in Florida, which did not write any premiums during the previous calendar year, to collect the same per transaction surcharge. The surcharge collected will be paid to the receiver within 60 days after receipt from the title agent or agency.
 - The agent, agency, or direct title operation will collect the surcharge and remit them along with the policies and premiums within 60 days to the title insurer for whom the policy was written.
 - Prohibits a title insurer from retaining more in surcharges for an ordered assessment than the amount of assessment the title insurer paid.
 - Requires each title insurer collecting surcharges to notify the Office in a timely manner when the surcharges equal to the amount of the assessments paid has been collected. The Office then notifies all companies, including those collecting surcharges to cease collecting surcharges when notified that all assessments have been recovered.
 - Requires a title insurer to provide the Office with an accounting of assessments paid and surcharges collected during the period when filing each quarterly financial statement.
 - Surcharges collected in excess of the amount assessed will be paid to the Insurance Regulatory Trust Fund.

PROPERTY AND CASUALTY, CONT.

Department of Financial Services

Allows the DFS to be named an ancillary receiver of a non-Florida domiciled company in order to obtain records to adjudicate covered claims of policy holders in Florida.

Provides for the State Risk Management Trust Fund to cover employees, officers, and agents at DFS for liability relating to priority of claims paid by DFS while acting as a receiver.

Requires the Insurance Regulatory Trust Fund to cover all unreimbursed costs when opening ancillary delinquency proceedings for the purposes of obtaining records.

Clarifies the power of DFS to obtain records from third-party administrators.

Florida's Insurance Guaranty Associations

Makes changes to the Florida Insurance Guaranty Association (FIGA) and Florida Workers' Compensation Insurance Guaranty Association (FWCIGA) statutes relating to the definition of "covered claims" rejected by another state's guaranty fund.

Amends qualification of FIGA and FWCIGA board members representing, or employed by, an insurer in receivership.

Clarifies FIGA's obligation to pay valid claims after an independent review of policies and claims has been presented.

EFFECTIVE DATE: July 1, 2011. {Chapter Law 2011-226}

HB 1087 Insurance

by Representative Holder

Named Insured to First-Named Insured

Changes the designated person an insurer is required to notify from the "named insured" to the "first-named insured" in the nonrenewal, renewal or cancellation of the following type policies:

- Workers' Compensation
- Employer Liability
- Commercial Liability
- Motor Vehicle
- Other forms of Property and Casualty Insurance

Workers' Compensation

Allows the use of a prepaid card to be issued to an injured employee under the provision of workers' compensation if certain criteria are met.

PROPERTY AND CASUALTY, CONT.

Gives the insurers flexibility regarding the frequency of premium audits by providing such audits are required for coverage, except as:

- Afforded by the insurance policy;
- By an order of the Office; or,
- Once each policy period at the request of the insured.

Provides assessments for the Special Disability Trust Fund are based on a calendar year.

Certificate of Authority Requirements for Insurers

Allows insurers domiciled outside the United States, that only cover nonresidents of the United States, to be exempt from the certificate of authority (COA) provisions if certain criteria are met.

Service Warranty Associations

Exempts service warranty companies, who only offer, market, or sell service warranties to nonresidents of Florida and meet certain requirements, from licensure requirements.

Surplus Lines Insurance

- Allows surplus lines insurance agents to place commercial insurance directly in the surplus lines market.
- Does not require the agent to search for coverage from an authorized insurer.
- Requires the insured to sign a disclosure regarding surplus lines coverage.

EFFECTIVE DATE: Section 20 of this bill takes effect upon becoming law; otherwise, this bill takes effect July 1, 2011. {Chapter Law 2011-174}

SB 1816 Surplus Lines Insurance

by Senators Fasano and Richter

- Applies surplus lines tax to the entire premium of a surplus lines policy covering risks over multiple states when Florida is the home state of the insured as determined by the Nonadmitted and Reinsurance Reform Act of 2010 (NRRRA);
- Authorizes the Office and DFS to enter into cooperative reciprocal agreements with other states to collect and allocate nonadmitted surplus lines insurance taxes for multi-state risks;
- Authorizes the creation of a clearinghouse to receive the surplus lines premium tax collected by the home state of the insured and disburse the appropriate tax amount to the states where the risks are located;
- Authorizes the clearinghouse to collect a service fee of 0.3 percent of the gross premium;
- Limits the tax rate collected on a multi-state surplus lines policies where the insured risk is located;
- Authorizes the Legislature to review any such agreement;
- Authorizes the Legislature to instruct the Chief Financial Officer (CFO) of the DFS to withdraw from an agreement if it determines the agreement is not in the best interest of the state;

PROPERTY AND CASUALTY, CONT.

- Requires DFS to issue a report to the Senate President and Speaker of the House of Representatives about the terms and conditions of the agreement;
- Creates requirements governing the reporting and payment of surplus lines premium tax revenue and fees for policies covering multi-state risks; and,
- Gives surplus lines agents and insureds that do not use a surplus lines agent to procure coverage, 45 days after the end of the calendar quarter to file an affidavit describing the transactions handled during the last quarter and pay the required premium.

EFFECTIVE DATE: *Upon becoming law. {Chapter Law 2011-46}*

HB 4081 Repeal of Obsolete Insurance Provisions

by Representative Horner

Repeals the following:

- Section 215.5595(11), F.S. – Removing outdated or obsolete language relating to a refund to Citizens Property Insurance Corporation (Citizens) of funds not committed or reserved for insurers in the Insurance Capital Build-Up Incentive Program (Program);
- Section 627.311(3)(k)2, F.S. – Removing requirements of pre-suit notice for suits brought against the Florida Automobile Joint Underwriting Association (FAJUA);
- Section 627.706(3), F.S. – Eliminating form filings for compliance with the mandatory catastrophic ground cover collapse coverage;
- Section 627.7065(5), F.S. – Deleting the requirement of submitting a report on the development of a sinkhole database;
- Section 627.7077, F.S. – Deleting the requirement of a feasibility study for Florida sinkhole coverage facility; and,
- Section 627.712(7), F.S. – Removing the effective date of insurers' mandatory windstorm and contents coverage in property insurance policies.

EFFECTIVE DATE: *July 1, 2011. {Chapter Law 2011-11}*

HB 4181 Prohibited Activities of Citizens Property Insurance Corporation

Repeals Section 215.55951, F.S., which prohibited Citizens from justifying a rate or assessment increase based on amendments enacted in Chapter 2008-66, Laws of Florida, to the Insurance Capital Build-Up Incentive Program.

EFFECTIVE DATE: *July 1, 2011. {Chapter Law 2011-13}*

LIFE AND HEALTH

HB 445 Wellness or Health Improvement Programs

by Representative Ingram

Specifies an insurer or health maintenance organization (HMO) that issues a group or individual health benefit plan may offer a voluntary wellness or health improvement program. Also specifies that an insurer or HMO may encourage participation in the program by offering rewards or incentives. The rewards or incentives can include, but are not limited to:

- Merchandise
- Gift Cards
- Debit Cards
- Premium Discounts
- Contributions to a health savings account
- Copayment, Deductible, or Coinsurance modification

Authorizes insurers and HMOs to require plan members to verify that the medical history can limit participation in the program in regards to receiving rewards or incentives.

Requires the reward or incentive to be disclosed in the insurance policy or certificate.

EFFECTIVE DATE: July 1, 2011. {Chapter Law 2011-167}

HB 1037 Continuing Care Retirement Communities

by Representatives Bemby and Passidomo

Authorizes the use of continuing care at-home (CCAH) contracts in order to allow individuals to receive services offered by a continuing care retirement community (CCRCs) in their own home while reserving the right for shelter to be provided by the CCRC at a later date.

Defines “continuing care at-home” to mean “pursuant to a contract other than a contract described in subsection (2) [relating to continuing care], furnishing to a resident who resides outside the facility the right to future access to shelter and nursing care or personal services, whether such services are provided in the facility or in another setting designated in the contract, by an individual not related by consanguinity or affinity to the resident, upon payment of an entrance fee.”

Creates Section 651.057, F.S., to govern CCAH contracts and provides requirements for providers offering CCAH contracts.

Amends Section 651.021, F.S., to require written approval from the Office before constructing a new facility or marketing the expansion of an existing facility equivalent to the addition of at least 20 percent of existing units or 20 percent or more in the number of CCAH contracts.

LIFE AND HEALTH, CONT.

Amends Section 651.023, F.S., providing if a feasibility study is prepared by an independent certified public accountant, it must contain an examination opinion for the first three years of operation and financial projections having a compilation opinion for the next three years. A feasibility study prepared by an independent actuary consultant must contain mortality and morbidity data, as well as an actuary's signed opinion that the project as proposed is feasible and the study was prepared pursuant to standards adopted by the American Academy of Actuaries.

A COA will not be issued until the CCRC project has a minimum of 50 percent of the units reserved and provided proof to the Office. A provider offering CCAH contracts who applies for a COA or approval of an expansion must independently meet the same minimum requirements for the continuing care and CCAH contracts.

Provides that for an expansion of CCRC or CCAH contracts, a minimum of 75 percent of the moneys paid for all or any part of an initial entrance fee for CCRC and 50 percent of the moneys paid for all or any part of the initial fee collected for CCAH will be placed in an escrow if, among other things, the consultant who prepared the feasibility study (or an approved substitute) certifies within 12 months before the date of filing for Office approval that there has been no material adverse change in status with regard to study.

Amends Section 651.055, F.S., which:

- Provides that a prospective resident, resident, or resident's estate is not entitled to interest of any kind on a deposit or entrance fee unless specifically provided for in the contract by amending Section 651.055, F.S.;
- Permits contracts for continuing care and CCAH to include agreements to provide care for any duration;
- Requires a provider to file a new residency contract for approval within 30 days after receipt of a letter from the Office, which notifies the provider of a noncompliant residency contract; and,
- Provides the provider may continue to use the previously approved residency contract pending review and approval of the new contract.

Amends Section 651.118, F.S. to provide that the Agency for Health Care Administration (AHCA) does not need to approve sheltered nursing home beds for the residences of residents living outside the facility pursuant to a CCAH contract.

EFFECTIVE DATE: July 1, 2011. {Chapter Law 2011-193}

HB 1125 Health and Human Services

by Representative Corcoran

Florida Health Choices Program

Makes the following changes to the Florida Health Choices Program (program):

- Expands the products, vendors, employers, and individuals that participate in the program;
- Streamlines and clarifies the process for approving and offering new products; and,
- Requires the Office to approve risk-bearing products offered by the program.

LIFE AND HEALTH, CONT.

Other Provisions

- Exempts specified Medicaid psychiatric facilities and Level III neonatal intensive care units from the certificate-of-need provisions when certain criteria are met;
- Eliminates the requirement that an enrollee must be 64 years of age or younger from health flex plans; and,
- Adds orthotists and prosthetists who are licensed to the definition of “health care provider” under Section 766.202, F.S.

EFFECTIVE DATE: *July 1, 2011. {Chapter Law 2011-195}*

HB 1193 Health Insurance

by Representative Hudson

Provides a person may be compelled to purchase health insurance, except as a condition of:

- Employment;
- Voluntary participation in a state or local benefit;
- Operating dangerous equipment;
- Occupations that have risk of injury or illness;
- Court ordered as a condition of child support; or,
- Between private persons.

Provides this would not prohibit the collection of debts lawfully incurred for health insurance.

EFFECTIVE DATE: *Upon becoming law. {Chapter Law 2011-126}*

MEDICAID REFORM

SB 2144 Medicaid

by Budget Committee

Prepaid Limited Health Service Organizations (PLHSOs) licensed under Chapter 636, F.S.: Exempts from Insurance Premiums Tax the premiums, contributions, and assessments received under a contract with Medicaid to solely provide services to Medicaid recipients.

The exemptions will operate prospectively and do not provide a basis for an assessment of taxes not paid, or a basis for determining any right to a refund of taxes paid, prior to the effective date.

EFFECTIVE DATE: July 1, 2011. {Chapter Law 2011-61}

HB 7107 Medicaid Managed Care

by Representative Schenck

Establishes the Medicaid program as a statewide, integrated managed care program for all covered services, including long-term care services. The State will apply for federal waivers as necessary to implement the legislation. All Medicaid recipients will be enrolled in managed care plans unless specifically exempt. Recipients who are exempted include persons with limited eligibility or benefits and persons with developmental disabilities.

Other than conforming cross references, there were no amendments to Florida's Insurance Code. However, for insurers, HMOs, and other regulated entities that contract with the Florida Medicaid Program, the Office would note that a variety of managed care plans may participate in the State's managed care Medicaid program. The following provisions include, but are not limited to, changes that would affect companies under contract with Florida Medicaid:

- Plans will compete for Medicaid contracts via an invitation-to-negotiate process based on specified qualifications, such as price, provider network adequacy, accreditation, community partnerships, additional benefit offerings, and performance history.
- There will be a limited number of plans in each of 11 regions to promote plan stability but also provide choices to recipients.
- Insurers and HMOs will be prepaid on a full-risk basis via a monthly capitated rate designed to represent the costs needed to provide all medically necessary services in the aggregate during any month-long period.
- Capitation rates will be risk-adjusted based on patient encounter data.
- Risk-adjusted rates will ensure plans are paid more for sicker patients in order to allocate resources appropriately.
- Limits will be placed on how much profit can be earned by managed care plans to ensure that plans are not overspending on administration or earning profit at the expense of patient care.

MEDICAID REFORM, CONT.

- The system of “achieved savings rebates” will require plans that exceed an appropriate profit threshold to pay dollars back to the state, thereby eliminating an incentive to withhold appropriate spending on health care services:
 - ▶ Administrative fees are restricted to actuarially appropriate levels.
 - ▶ Effective management of care will achieve savings that will be shared with the state.
 - ▶ Plans may retain a reasonable profit of up to a five percent margin. Plans must pay back a portion of profits above that threshold and must pay back all profits above a ten percent margin.
 - ▶ Plans can earn an additional one percent profit if they demonstrate exceptional performance.
 - ▶ Plans will be required to perform and submit detailed audits to verify the achieved savings rebates.

EFFECTIVE DATE: July 1, 2011. {Chapter Law 2011-134}

HB 7109 Medicaid

by Representative Schenck

Designed to conform certain provisions of existing Medicaid law to HB 7107 (see above) and further authorizes a number of immediate changes to the Medicaid program.

The provisions of the legislation of note for plans/products regulated by the Office include, but are not limited to:

Provider Service Networks (PSNs)

- A prepaid PSN that applies for and obtains a health care provider certificate from AHCA, may obtain a COA under the Insurance Code relating to HMOs;
- A PSN will be required to:
 - ▶ Meet the surplus requirements for HMOs under the Insurance Code;
 - ▶ Meet all other applicable requirements relating to the regulation of HMOs; and,
 - ▶ A certified PSN is granted the same rights and responsibilities as a certified HMO.
- Creates an exception in the Insurance Code’s solvency requirements for PSNs to specify that a PSN seeking a COA must meet the bill’s surplus requirements instead of those under existing law.
- PSNs may still be fee-for-service for a period of time, but specific requirements are established for shared savings and guidelines are defined for a reconciliation process that determines shared savings.

Tort Reform

Encourages greater participation by medical practitioners in the Medicaid program by creating limitations on noneconomic damages for negligence of a practitioner providing services and care to a Medicaid recipient.

- Noneconomic damages may not exceed \$300,000 per claimant unless the claimant pleads and proves, by clear and convincing evidence, that the practitioner acted in a wrongful manner, defined as acting

MEDICAID REFORM, CONT.

in bad faith or with malicious purpose or in a manner exhibiting wanton and willful disregard of human rights, safety, or property.

- An individual practitioner is not liable for more than \$200,000 in noneconomic damages, regardless of the number of claimants, unless a claimant pleads and proves, by clear and convincing evidence that the practitioner acted in a wrongful manner.
- For the bill's limitations on noneconomic damages, the term "practitioner," in addition to practitioners included in the definition under Section 766.118(1), F.S., includes hospitals, ambulatory surgical centers, and mobile surgical facilities.

Medicaid Managed Care

- AHCA is required to develop uniform accounting and reporting requirements for Medicaid managed care plans.
- Plans must begin reporting their medical and non-medical costs to AHCA.
- This information must be made public and will help ensure that plans are providing adequately managed, patient-centered care.
- Plans will be given advance notice and an opportunity to comment on any potential rate adjustments.
- AHCA will perform a simulated rate-setting exercise prior to making rate adjustments, the results of which must be posted on AHCA's website for 45 days.

Other Provisions within this legislation

- AHCA is directed to develop a process to enable a recipient with access to employer-sponsored coverage to opt-out of all Medicaid managed care plans and use Medicaid financial assistance to pay the recipient's share of the cost for the employer-sponsored coverage.
- AHCA is also directed to seek federal approval to enable recipients with access to other insurance or related products that provide access to health care services, including products available under the Florida Health Choices program or any health exchange, to opt-out.
- The amount of financial assistance provided for any such recipient may not exceed the amount the Medicaid program would have paid to a Medicaid managed care plan for that recipient.

AHCA Reorganization

- AHCA is directed to develop a reorganization plan for realignment of administrative resources of the Medicaid program to respond to changes in functional responsibilities and priorities necessary for implementation of HB 7107.
- The reorganization plan must assess AHCA's current capabilities, identify shifts in staffing and other resources necessary to strengthen procurement and contract monitoring functions, and establish an implementation timeline.
- The plan must be submitted to the Governor, the Speaker of the House of Representatives, and the President of the Senate by August 1, 2011.

EFFECTIVE DATE: Upon becoming law, except for the provisions taking effect on July 1, 2011.

{Chapter Law 2011-135}



FLORIDA'S NATIONAL LEADERSHIP ROLE

Florida serves on national policy-setting boards, councils and work groups via the National Association of Insurance Commissioners and the National Conference of Insurance Legislators.

THE NATIONAL ASSOCIATION OF INSURANCE COMMISSIONERS (NAIC)

The National Association of Insurance Commissioners (NAIC) is the organization of insurance regulators from the 50 states, the District of Columbia and five U.S. territories. The NAIC provides a forum for the development of uniform insurance regulatory policy, when uniformity is appropriate.

State insurance regulators created the NAIC in 1871 to address the need to coordinate regulation of multi-state insurers. The first major step in that process was the development of uniform financial reporting by insurance companies. Since then, new legislative concepts, new levels of expertise in data collection and delivery, and a commitment to even greater technological capability have moved the NAIC forward into its role as a multidimensional, regulatory support organization. With offices in Kansas City, Missouri, New York and Washington, D.C., the NAIC staff provides invaluable support and information to insurance regulators, companies and consumers. The mission of the NAIC is to assist state insurance regulators, individually and collectively, in serving the public interest and achieving insurance regulatory goals in a responsive, efficient and cost effective manner, consistent with the wishes of its members.

Florida and the NAIC

Florida has exercised leadership within the NAIC by serving as Chair or Vice Chair of significant standing committees and continues to be actively involved in several key committees of the NAIC. At the Winter National Meeting in December 2010, Commissioner McCarty was elected to serve as the NAIC's President-Elect for 2011; he is slated to serve as President of NAIC in 2012.

Chair:

- Senior Issues (B) Task Force
- Catastrophe Insurance (C) Working Group
- Professional Health Insurance Advisors (EX) Task Force
- International Insurance Relations (G) Committee

Vice-Chair:

- Executive Committee – NAIC President-Elect, Southeastern Zone
- Government Relations Leadership Council
- International Insurance Relations (EX) Leadership Group
- Long-Term Care (EX) Task Force
- Internal Administration (EX1) Subcommittee
- NAIC/State Government Liaison Committee



National Association of Insurance Commissioners

Member:

- Solvency Modernization Initiative (EX) Task Force
- International Solvency & Accounting Standards (EX) Working Group
- Principles-Based Reserving (EX) Working Group
- Group Solvency Issues (EX) Working Group
- Corporate Governance (EX) Working Group
- Surplus Lines Implementation (EX) Task Force
- Life Insurance & Annuities (A) Committee
- Life Actuarial (A) Task Force
- Health Insurance & Managed Care (B) Committee
- Health Actuarial Task Force
- Regulatory Framework (B) Task Force
- Property & Casualty Insurance (C) Committee
- Casualty Actuarial (C) Task Force
- Workers' Compensation (C) Task Force
- Antifraud (D) Task Force
- Accounting Practices and Procedures (E) Task Force
- Capital Adequacy (E) Task Force
- Examination Oversight (E) Task Force
- Receivership & Insolvency (E) Task Force
- Reinsurance (E) Task Force
- Valuation of Securities (E) Task Force
- Financial Regulations Standards & Accreditation (F) Committee
- NAIC/Consumer Liaison Committee

International Relations

Commissioner McCarty has elevated Florida's international presence by serving as a United States representative on the International Association of Insurance Supervisors' (IAIS) Executive and Technical Committees, as well as the Joint Forum, a key group of leading international regulators from the insurance, banking and securities sectors.

The Joint Forum works collaboratively with the Financial Stability Board – an international body of financial ministers and central bank governors from countries with the largest economies in the world. As Chair of the International Insurance Relations (G) Committee of the NAIC, Commissioner McCarty is working with European leaders to achieve a transitional equivalence for Europe's Solvency II requirements. Gaining European Union (EU) equivalency is critical for the United States in order to prevent an exodus of capital. Without equivalency, American companies would be required to post additional collateral to operate in Europe.

NATIONAL CONFERENCE OF STATE LEGISLATORS (NCOIL)

Historically, the Office participated in the National Conference of Insurance Legislators (NCOIL). However, due to severe budget cuts, the Office restricts travel to only those meetings where the Office is presenting to a committee at NCOIL. NCOIL consists of state legislators from around the country that serve in leadership positions or are active members of the committees responsible for insurance and banking in their respective legislative houses. NCOIL assists legislators in making informed decisions on insurance issues that affect their constituents and improves the quality of state legislation by providing interaction and open dialogue with elected legislative officials from around the country. When attending an NCOIL meeting, Office staff participate in and attend committee meetings, special subcommittee meetings, roundtable discussions, and general sessions.

NCOIL and the NAIC have made recent efforts to improve collaboration and communication of insurance issues affecting the states through Legislative Liaison committees.



BUSINESS UNITS OF THE OFFICE OF INSURANCE REGULATION

All business units and functions within the Office of Insurance Regulation are divided into one of two program areas also known as budget entities: Executive Direction and Support and Compliance and Enforcement.

Executive Direction and Support provides overall direction in carrying out the Office's statutory and administrative responsibilities. Executive Direction and Support includes the Commissioner's Office, Office of the General Counsel/Legal Services and the Office of the Inspector General.

The remaining areas of the Office fall under the Compliance and Enforcement program area. This service protects the public through regulatory oversight of company solvency, policy forms and rates and market investigations performance.

OFFICE OF THE COMMISSIONER

Commissioner of Insurance Regulation

The Commissioner of Florida's Office of Insurance Regulation provides the Office's policy and executive leadership. The Commissioner is the agency head for purposes of final agency action for all areas within the regulatory authority delegated to the Office in Florida Statutes. The Commissioner serves as a member of the NAIC. Participation at the NAIC affords the Office the opportunity to take part in resolving major insurance issues and contribute to the development of national policies.

OFFICE OF CHIEF ECONOMIST

Reporting directly to the Commissioner, the Office of Chief Economist is charged with the responsibility to research the economic impact associated with emerging regulatory issues, to produce the annual Workers' Compensation and Medical Malpractice Market Reports, and to provide the Office with the ability to produce complex data-driven analyses of the Florida insurance markets.

OFFICE OF INSPECTOR GENERAL

The Office of Inspector General is the central point within the Office for coordination of, and responsibility for activities that promote accountability, integrity, effectiveness, efficiency and cost-effectiveness of the Office's operations and administration. This is accomplished by:

- Conducting internal audits, investigations, performance measure assessments, rule reviews, management reviews and other accountability activities, in accordance with professional standards and applicable federal and state laws and rules;
- Providing business and technical consultation services to Office management; and,
- Ensuring effective coordination and cooperation between the Office and the Auditor General, other external auditors and governmental bodies.

OFFICE OF GENERAL COUNSEL AND LEGAL SERVICES

The Office of General Counsel and Legal Services provides legal counsel to the Commissioner of Insurance Regulation, represents the Office in judicial, administrative and rule-making proceedings, provides legal assistance, coordination and oversight to the Market Investigations Business Unit.

The Legal Services Unit is organized into four principal legal sections:

Regulatory Actions Section

- Provides legal counsel to the Commissioner and staff on all matters related to the regulation of insurers;
- Assists in the development and analysis of new legislation and rules;
- Assists Office staff in the preparation of complex contracts and agreements concerning financial and market conduct examinations of insurers;
- Reviews and provides analysis of the legal sufficiency of admissions applications and other company documents; and,
- Provides assistance to the Government Affairs Office in the implementation and interpretation of proposed legislation.

Litigation Section

- Handles all litigation, including judicial proceedings, in state and federal courts, administrative proceedings before the Division of Administrative Hearings, and appeals before the Florida Supreme Court and District Courts of this State;
- Provides legal support with respect to public information requests and handles related litigation, including injunction hearings on alleged trade secret documents;
- Provides advice and litigation support in personnel matters and for challenges to Office rules; and,
- Provides advice as requested regarding the Office's review of insurers' annual rate filings required by the Insurance Code, including assistance with public rate hearings and defending Office actions regarding those filings if challenged.

Public Records

- The Public Records Office coordinates the production of public records in response to requests made to the Office by the public, media and government entities.
- Responsive documents are reviewed, redacted and secured by the public records office prior to public distribution.

Market Investigations

Market investigations is the enforcement and compliance unit for the Office, monitoring the activities of authorized Life and Health and Property and Casualty insurers within the Florida insurance marketplace to assure proper compliance with the Florida Insurance Code. The unit investigates and initiates regulatory enforcement actions against unauthorized entities that illegally transact insurance business in Florida or with Florida consumers.

Market Investigations is organized into the following sections:

- Property and Casualty
- Life and Health/Managed Care

Unit Statistics

In 2011, the unit closed 124 field examinations and 668 investigation of Property and Casualty and Life and Health entities.

Property and Casualty examinations included reviews of consumer complaint handling; finding included claims and underwriting violations. Life and Health examinations included compliance reviews of health data reporting; finding included violations by insurers of the statutes and rules established pursuant to Florida's Freedom to Travel Act. Investigations included reviews of companies not timely filing data reports with the Office and unauthorized insurance activities.

Pursuant to Section 624.315(c), F.S., specific findings as to Market Investigations' examination and enforcement efforts can be found at http://www.flair.com/Sections/MarketInvestigations/is_market_inv_index.aspx

OFFICE OF THE CHIEF OF STAFF

Chief of Staff

The Office of Chief of Staff is the senior executive management unit of the Office of Insurance Regulation. The Chief of Staff provides leadership, administrative direction and policy advice to the units within the Office; manages the fiscal resources and personnel to maximize the delivery of services and technical assistance; and advises the Commissioner, Governor, Cabinet and Legislature on policies relating to the regulation of insurance.

The Office of Chief of Staff is responsible for the coordination and completion of a series of required executive actions, including:

- Submitting the Office's annual legislative budget requests;
- Serving as the chair of the Technology Steering Committee, which conducts biweekly meetings to identify, prioritize and oversee system technology plans and projects;
- Coordinating and approving Office personnel actions;
- Serving as the agency's safety coordinator;
- Serving as the agency's disaster coordinator;
- Serving as the agency's personnel and purchasing liaison contact for matters involving the Department of Financial Services; and
- Coordinating informational memoranda releases.

The Chief of Staff directly supervises the Communications Office, Government Affairs Office, the Deputy Chief of Staff, NAIC activities and the budget and contracts and personnel managers of the Office.

Communications Office

The Communications Office represents the Office to the news media of Florida, the nation and the world. The Communications Office serves as the

primary contact with news media, and the significant responsibilities include:

- Researching, writing, editing and distributing Office press releases;
- Coordinating interviews with news media, the commissioner and senior management;
- Responding to public or media requests for information;
- Continuously updating the Office's Web site content; and,
- Coordinating internal communications to assure the media and interested parties have access to the most current information and expertise available to better understand complex insurance regulatory issues and actions.

Government Affairs Office

The Government Affairs Office consists of a Cabinet Affairs Office and Legislative Affairs Office and is responsible for the development, coordination, and communication of legislative priorities and rulemaking. The Legislative and Cabinet Affairs Offices are responsible for establishing and maintaining contacts on legislative matters within the Executive Office of the Governor, the Florida Legislature, and other local, state, and federal entities. Among its responsibilities:

- Response and communication to legislative members and staff matters affecting policy and administration of Office insurance programs and activities.
- General oversight of legislative activities involving Office business units.
- Administration of pre-legislative activity that includes:
 - ▶ Coordination of interim meetings with legislators;
 - ▶ Coordination of interim legislative projects;

- ▶ Gathering, where appropriate, input from industry representatives and other interested parties related to potential legislative initiatives;
 - ▶ Coordination of drafts for proposed bills and bill amendments;
 - ▶ Solicitation of legislative sponsorship for regulatory initiatives; and,
 - ▶ Providing briefing materials for Financial Services Commission/Legislative Directors of interested or affected executive and Cabinet agencies.
- Representation of the Office during Legislative Session that includes:
 - ▶ Meeting with and providing information to legislators on matters that affect the regulation of the insurance industry;
 - ▶ Managing legislative calendars and required committee appearances;
 - ▶ Monitoring and prioritizing of legislation affecting the Office;
 - ▶ Coordinating bill analyses provided to legislative members and staff;
 - ▶ Appearing before legislative committees, as required; and,
 - ▶ Coordinating responses to legislative information requests.
 - Coordination of post-session activities that include:
 - ▶ Publication/distribution of post-session legislative summaries and reports;
 - ▶ Implementation of policies, procedures and programs that assure the accurate

and timely implementation of legislation;

- ▶ Management of Office responses to constituent requests from legislative offices and committee staff; and,
- ▶ Management of the Office's internal program to assure timely implementation of legislative mandates; to assure appropriate rules are developed and implemented; and ensure that the impact of new legislation is communicated effectively within the Office and its regulated entities.

Cabinet Affairs

The primary role of the Cabinet Affairs Office is to facilitate communication and respond to matters affecting Office oversight by the Financial Services Commission. The Cabinet Liaison works with and is an active part of the Government Affairs Office. Unique responsibility assigned to Cabinet Affairs includes:

- Interaction with the Financial Services Commission -- providing information regarding proposed rules, board recommendations, legislation and other matters affecting the Office;
- Coordination and presentation to Cabinet Aide briefings on matters affecting the Office; and,
- Coordination of appointments and recommendations for boards and commissions.

Deputy Chief of Staff

The Deputy Chief of Staff directly supervises and provides direction and support to the business development, market research and technology units. The Deputy Chief of Staff supports the Chief of Staff with personnel and budgetary matters, and directly supervises the Cabinet Affairs liaison.

Business Development/ Company Admissions

The Company Admissions Unit is responsible for the receipt and initial review of all company applications for the sale of insurance and insurance-related products regulated by the Office, including applications for material changes in ownership and issues letters of approval, eligibility, registration, licenses and certificates of authority accordingly. The section also coordinates background and fingerprint investigations of the Officers and Directors of the companies seeking authority to operate in Florida's insurance market.

Unit Statistics

In 2011, the Office processed a total of 702 company applications in an average of 39 days. These applications were approved, denied, withdrawn or deemed incomplete.

In 2011, the Office approved 181 new insurance companies and insurance related entities for operation in Florida.

Market Research & Technology Unit

The Market Research & Technology Unit (MRTU) serves as the data clearinghouse for the collection and dissemination of public insurance industry data. This unit is comprised of two areas that support the Office in the oversight and development of Florida's insurance markets.

The primary purpose of the Market Research Unit is to ensure efficiency and transparency in the collection and validation of data that is collected from regulated entities. This section provides the data to satisfy public record requests, legislatively mandated reports and internal business unit requests.

The Technology Unit's primary role is to support the Office in the day-to-day maintenance and development of computer applications. This unit works very closely with technical staff augmentation vendors and with the DFS/Division of Information Systems to meet the needs of internal and external users by ensuring that systems are functioning properly.

MRTU: Highlights

DCAM Expansion

The Data Collection and Analysis Modules (DCAM) system allows business units to design and implement various types of data collections. This data call system provides much more flexibility and capability than data collections using the iPortal system. Prior to 2011, except for the annual life and annuity Unfair Discrimination Based on Travel (UDBT) data call, DCAM had been used exclusively for ad hoc data calls (such as the survey of sinkhole claims conducted in 2010). MRTU began a deliberate process of migrating its iPortal data calls to DCAM in 2011. For example, in January the quarterly General Emergency Assessment Report (GEAR) data call, which reports the assessments for both the Florida Hurricane Catastrophe Fund and Citizens Property Insurance Corp., was reconfigured and launched in DCAM. Additionally, a four-part Annual Reinsurance Data Call (ARDC) was created from a more manual process; the ARDC experience was positive and will be conducted annually in DCAM. By year's end other regular data calls were in testing and will be implemented in the same manner in 2012. In particular, the annual Property and Casualty Calendar Year Experience Report (PCCY) will be administered through DCAM as of January 1, 2012. As for ad hoc data calls, a special data collection of Personal Injury Protection claims filed in Florida from 2006 to 2010 was conducted in early 2011.

DCAM Enhancements

In the process of building new permanent data calls into DCAM, MRTU commissioned a number of enhancement projects that added to DCAM's list of available features. One of the features added in 2011 was a survey component. This dynamic tool allows users to respond to questions that are validated at the time of entry and saved as a PDF document within filings. Previously, data was collected only in survey templates in the form of Excel spreadsheets. This required downloading and uploading of files, with the added burden of final validations occurring at the time of upload (not as the data was being entered). GEAR

was the first data call to include this new survey tool, but its popularity was so sudden that by July the entire UDBT data call was rewritten to remove the template altogether in favor of the survey component. The survey gives MRTU and participating Office units the ability to select from a set of two tools to build data calls in the easiest and most efficient manner possible: some data calls are template-based, some are survey-only, and some may use both tools.

iAPPLY/WECAA

The Web-Enabling Company Admissions Applications (I-Apply/WECAA) is the electronic submission system for company applications. The original application was written in code no longer supported by the Office. After the system was rewritten a number of enhancements and updates were required to bring the system in line with business rules and simplify the submissions process. These fixes and enhancements have been implemented in a series of phases. Phases 1 and 2 were completed in 2011.

Focus in 2011 was on correcting and enhancing all functionality in the Acquisition Module. After this was complete, attention turned to the Officer/Director Module. While the latter was not completed at year's end, the changes are all being tested and expected to be deployed in production by February 2012.

COREN and Company Search .NET Rewrite

The hub of all company information in the Office is called "COREN", which is the Companies and Related Entities Navigation system. COREN processes store information about a company's application, authorities, addresses and contact information, officers and directors, and lines of business. The application also allows user controls to update this information. Company Search application retrieves this information based on a series of user-submitted parameters and displays the requested information. These two applications were written in code no longer supported by the Office. In cooperation with the DFS, a plan was approved to rewrite the COREN and Company Search applications into modern .Net language in late 2010. Business units met with developers throughout 2011 to

ensure test results matched the business rules. The new Company Search application was deployed in October. These meetings are still continuing with a projected deployment of COREN in June 2012.

Active Directory Authentication

Active Directory is an enhanced security measure that identifies the authorized application accesses and roles for each user when logging on to the internal network. Certain users may select their approved roles when launching an application in lieu of entering login names and passwords. Four major applications were modified to use Active Directory authentication: Companies and Related Entities Navigation system (COREN) and its partner system, Applications Coordination (AppCoord), the company financial reporting system (Financial Analysis and Monitoring Electronic Document Management System (FAME)), the residential property policy and premium reporting system (Quarterly and Supplemental Reporting System Next Generation (QUASRng)), and the data, forms and rates workflow system (Electronic Document Management System (EDMS)). COREN began using Active Directory in September 2010 and EDMS and FAME had followed by January 2011. Active Directory was implemented in QUASR in February 2011.

OFFICE OF DEPUTY COMMISSIONER, PROPERTY AND CASUALTY INSURERS

The Deputy Commissioner of Property and Casualty Insurers provides direction and support for the business units regulating statutory compliance and monitoring of property and casualty industry markets. In addition, the Deputy Commissioner handles residual market issues including Citizens Property Insurance Corporation, Florida Hurricane Catastrophe Fund assessments, certain data calls, boards and committees.

The Deputy Commissioner for Property and Casualty Insurance provides leadership, administrative direction, and advises the Commissioner and the Legislature upon request on policies relating to the regulation of insurance.

Business Units

The Deputy Commissioner directly supervises the Property and Casualty Product Review and Property and Casualty Financial Oversight business units.

Business Unit Directors

The Business Unit Directors oversee the daily regulatory activity of the unit and manage the personnel and budget assigned to the unit. The Director is also charged with the responsibility to manage the implementation of legislation, and to represent the Office in local, state, and national forums.

Property and Casualty Product Review

Property and Casualty Product Review is responsible for the review and approval of policy forms, policy rates, policy rules and underwriting guidelines for property and casualty insurance products marketed in this state. The unit must comply with specific statutory timelines for the review of each type of filing received. The statutory timelines range from 15 days for certain types of recoupment filings to 90 days for certain types of rate filings.

Property and Casualty Product Review is organized into two principal sections:

Rates Section

- Responsible for conducting a timely review of each rate or rule filing submitted to ensure filings comply with actuarial standards and with standards specified in law and rule; and,
- Responsible for the oversight and compliance requirements for the reporting of excess profits of private passenger automobile and workers' compensation insurance.

Forms Section

- Responsible for conducting a timely review of each form filing submitted to ensure filings comply with the requirements specified in law and rule.

Unit Statistics

In 2011, the Unit processed a total of 7,541 rate and form filings.

Property and Casualty Financial Oversight

Property and Casualty Financial Oversight is responsible for monitoring the financial condition of property and casualty, title insurers and self-insurance funds through the review of applications, ongoing financial analysis, periodic financial examinations and appropriate regulatory action. The unit is also responsible for the review of material changes of ownership of insurers domiciled in Florida. The unit conducts actuarial reviews to assure companies maintain adequate reserves and performs field examinations and analyses of financial statements and reports. The unit conducts desk reviews, on-site financial examinations and targeted reviews in the event there are changes or potential changes to a company's financial condition. As part of the Office's involvement with the NAIC, the financial surveillance areas participate in the Financial Regulation Standards and Accreditation Program. The objective of the accreditation program is to provide consistent solvency regulation of multi-state insurance companies with an emphasis on developing minimum solvency law and regulation standards, effective and efficient financial analysis and examination processes, and appropriate organizational and personnel practices.

Property and Casualty Financial Oversight is organized into two principal sections:

Examinations Section

- Responsible for periodic on-site financial examinations, including NAIC coordinated, multi-state exams of larger entities.

Analysis Section

- Responsible for the receipt and review of financial statements, submitted by insurers at least four times per year, holding company registration statements, and other requested documents related to the financial solvency of a regulated insurer.

Unit Statistics

In 2011, the Unit completed 58 financial examinations and 5,320 financial statement reviews and analyses. As of December 31, 2011, there were 1,241 licensed or otherwise regulated Property and Casualty entities.

OFFICE OF DEPUTY COMMISSIONER, LIFE AND HEALTH INSURERS

The Deputy Commissioner of Life and Health Insurers provides direction and support for the business units regulating statutory compliance and monitoring of life and health industry markets.

The Deputy Commissioner for Life and Health Insurers provides leadership, administrative direction and policy advice to the regulatory business units; manages fiscal resources and personnel; and advises the Commissioner and the Legislature on policies relating to the regulation of insurance.

Business Units

The Deputy Commissioner directly supervises the Life and Health Product Review and Life and Health Financial Oversight business units.

Business Unit Directors

The Business Unit Directors oversee the daily regulatory activity of the unit and manages the personnel and budget matters affecting the unit.

The Directors are also charged with the responsibility to manage the development and implementation of legislation, and to represent the Office, the Commissioner or the Deputy in local, state and national forums.

Unit Statistics

In 2011, the Unit reviewed 6,567 rate and form filings.

Life and Health Product Review

Life and Health Product Review is responsible for the review and approval of policy form and rate filings received from life and health insurance companies, health maintenance organizations, discount medical plans, and related entities and products. Health insurance includes, but is not limited to, indemnity and preferred provider organization major medical policies, managed care policies, Medicare Supplement policies, long-term care policies, limited benefit, disability income and catastrophic illness indemnity insurance.

Health Maintenance Organizations, Prepaid Health Clinics, Continuing Care Retirement Community plans, Health Flex plans, Prepaid Limited Health plans, and Discount Medical Plan filings are included in the health category. The unit is also responsible for the actuarial review of rates for all products except large group (51 or more) and out-of-state group major medical insurance, to ensure premiums are reasonable in relation to benefits as required by law. Life insurance includes: term life, whole life, universal life, variable life and variable annuities. Credit life, credit disability and viatical filings are also included in the life category.

Life and Health Product Review is organized into two principal sections:

Rates Section

- Performs actuarial reviews of rate filings to ensure compliance; and,
- Makes actuarial recommendations regarding approval or disapproval of each rate filing submitted.

Forms Section

- Responsible for enforcing compliance with statutes and rules governing insurance policy contract forms, applications, endorsements or other forms associated life and health insurance products.

Life and Health Financial Oversight

Life and Health Financial Oversight monitors the financial solvency of life and health insurers, managed care health entities, continuing care retirement communities, third party administrators and viatical settlement providers licensed to do business in the State of Florida.

The unit is responsible for the review and approval of material changes of ownership of life and health insurers and managed care health entities domiciled in Florida as well as all continuing care retirement communities and viatical settlement providers licensed in Florida. The unit also administers the admissions process for new life and health entities, continuing care retirement communities, donor annuities, third party administrators, life expectancy

providers and viatical settlement providers as well as companies proposing to expand into additional lines of business.

Entities subject to the unit's regulatory oversight include Life and Health insurers, fraternal benefit societies, health maintenance organizations, pre-paid limited health service organizations, pre-paid health clinics, multiple employer welfare arrangements, fiscal intermediary service organizations, discount medical plan organizations, continuing care retirement communities, donor annuities, third party administrators, life expectancy providers, viatical settlement providers as well as Healthflex entities that are either licensed, authorized or otherwise approved to operate in the State of Florida.

The unit conducts actuarial reviews to ensure companies maintain adequate reserves and performs field examinations and analyses of financial statements and reports. The unit conducts desk reviews, on-site financial examinations and targeted reviews in the event there are changes or potential changes to a company's financial condition.

As part of the Office's involvement with the NAIC, the financial surveillance areas participate in the Financial Regulation Standards and Accreditation Program. The objective of the accreditation program is to provide consistent solvency regulation of multi-state insurance companies with an emphasis on developing solvency laws and regulatory standards, effective and efficient financial analysis and examination processes, and appropriate organizational and personnel practices.

Life and Health Financial Oversight is organized into four principal sections:

Life and Health Insurer Financial Analysis Section

- Responsible for monitoring the financial condition of all authorized life and health insurers, fraternal benefit societies, third party administrators and viatical settlement providers;
- Performs financial monitoring via the review of periodically filed financial statements to ensure continued compliance with applicable financial statutes and rules as well as to identify signs of financial deterioration; and,

- Responsible for reviewing applications for new domestic insurer certificates of authority, foreign insurer certificates of authority, requests to add lines of business, and reorganization, merger and acquisition filings.

Managed Care Financial Analysis Section

- Responsible for monitoring the financial condition of all health maintenance organizations, pre-paid limited health service organizations, pre-paid health clinics, multiple employer welfare arrangements, fiscal intermediary service organizations, continuing care retirement communities as well as Healthflex entities;
- Performs financial monitoring via the review of periodically filed financial statements to ensure continued compliance with all applicable financial statutes and rules as well as to identify signs of deteriorating financial condition; and,
- Responsible for reviewing applications for new entities, reorganizations, mergers and acquisitions.

Actuarial Analysis Section

- Responsible for assisting the analysis and examination units on actuarial related items for all life and health insurers, health maintenance organizations, pre-paid limited health service organizations, pre-paid health clinics, multiple employer welfare arrangements, life expectancy providers as well as Healthflex entities;
- Conducts actuarial analysis and examinations both at the Office and on-site at the offices of the regulated entity; and,
- Participates with the review of actuarial related items regarding applications for new domestic entities.

Examination Section

- Responsible for periodic on-site financial examinations.

Unit Statistics

In 2011, the Unit completed 21 financial examinations and 3,830 financial statement reviews and analyses.



INSURANCE ENTITIES CREATED BY STATUTE

<p>Citizens Property Insurance Corporation (Citizens)</p>	<p>Statutory Reference: Section 627.351(6), F.S. https://www.citizensfla.com/index.cfm Board of Governors: Section 627.351(6)4.a., F.S.</p>
<p>Florida Automobile Joint Underwriting Association (FAJUA)</p>	<p>Statutory Reference: Sections 627.311(3) and 627.351(1), F.S. https://www.aipso.com/fl Board Members: Section 627.311(3)(e), F.S.</p>
<p>Florida Workers' Compensation Joint Underwriting Association (FWCJUA)</p>	<p>Statutory Reference: Section 627.311(5), F.S. http://www.fwcjua.com Board of Governors: Section 627.311(5)(b), F.S.</p>
<p>Florida Medical Malpractice Joint Underwriting Association (FMMJUA)</p>	<p>Statutory Reference: Section 627.351(4), F.S. https://www.prod.fmmjua.com/fmmjua/index.jsp Board of Directors: Section 627.351(4)(c), F.S.</p>
<p>Florida Surplus Lines Service Office (FSLSO)</p>	<p>Statutory Reference: Section 626.921, F.S. http://www.fslso.com Board of Governors: Section 626.921(4), F.S.</p>
<p>Florida Birth-Related Neurological Injury Compensation Association (NICA)</p>	<p>Statutory Reference: Sections 766.301-766.316, F.S. http://www.nica.com/ Board of Directors: Section 766.315, F.S.</p>
<p>Florida Patients' Compensation Fund (FPCF)</p>	<p>Statutory Reference: Section 766.105, F.S. (No Website Available) Board of Directors: Section 766.105(3)(b), F.S.</p>
<p>Florida Comprehensive Health Association (FCHA)</p>	<p>Statutory Reference: Section 627.648, F.S. (No Website Available) Board of Directors: Section 627.64872(3), F.S.</p>
<p>Health Maintenance Organization Consumer Assistance Plan (HMO CAP)</p>	<p>Statutory Reference: Sections 631.811-631.828, F.S. http://www.flhmocap.com Board of Directors: Section 631.816, F.S.</p>

AN ANALYSIS OF THE IMPACT OF THE INSURANCE INDUSTRY ON THE ECONOMY OF THE STATE IN 2011

Pursuant to Sections 624.313(h), 624.313(j), and 624.315(g), F.S.

The Florida insurance industry continues to be an important economic driver for the state's overall economy. According to the U.S. Department of Commerce's Bureau of Economic Analysis, in 2011:

- Florida's insurance industry provided, on average, 142,676 jobs, or 1.9 percent of all jobs in Florida;
- Workers in Florida's insurance industry received \$11.2 billion in total compensation, or 2.7 percent of all compensation received in Florida; and,
- The insurance industry accounted for 2.4% of Florida's gross state product, or approximately \$18.2 billion.

In addition, according to the Florida Department of Revenue, premium taxes paid by insurance companies totaled \$698.1 million in 2011, or 2.7% of all general revenue collected by the Florida Department of Revenue.

Citizens Property Insurance Corporation (Citizens)

Three companies participated in take-outs during 2011, assuming 53,577 policies from Citizens: Florida Peninsula Insurance Company; Southern Oak Insurance Company; and United Property & Casualty Insurance Company, Inc. The Office established the 2012 rates for Citizens, pursuant to Florida Statutes.

Citizens submitted 34 filings on December 15 (18 rate filings and 16 form filings). Two additional form filings were received on January 3, 2012.

Dividends

Over one (\$1) billion in dividends were paid out in 2011 by Florida domestic insurers, \$851.4 million by life & health insurers and \$195.2 million by property & casualty insurers.

INSURANCE MARKET OVERVIEW

Life & Health

Due to the economic climate, there was little innovation in developing new products, but the Florida market saw variations of existing products. Long-term care (LTC) insurance companies filed LTC policies under a franchise type business arrangement to broaden availability to individual policyholders. The companies marketed to individuals in the group arena to increase accessibility to policyholders. Additionally, companies that traditionally marketed annuity products were able to add benefit riders for tax qualified LTC coverage. More companies expanded annuity contracts and offered riders with LTC benefit availability.

New entries in Florida's Medicare supplement market responded to the extension of guaranteed issue coverage for under age 65 Medicare enrollees effective October 1, 2009. Traditional Medicare supplement coverage was expanded to include those under age 65 qualifying for Medicare due to End Stage Renal Disease or disability.

Some companies redefined cancer to better align with changes and improvements in treatments and outcome-based medicine. Several new policies placed limits on coverage for specific types of cancers that were previously unlimited. This gave policyholders the options for coverage they could afford with limits on benefits that were understandable to both the policyholder and physicians treating the patients. Disability policies were modified in benefit design and premiums based upon "type of worker" as costs for those particular workers were being realized. The companies filed new Standard Industrial Classification (SIC) codes and area factors as the experience became credible.

Continuing Care Retirement Communities (CCRCs), with the passage of HB 1037, effective July 1, 2011, were allowed to issue "at-home" continuing care contracts. The at-home contracts allowed seniors to receive services offered by a CCRC in their own

homes while reserving the right for shelter to be provided by the CCRC at a later date. Continuing care at-home contracts specify the exact services to be provided to an individual by a CCRC in exchange for an initial fee and recurring monthly premium.

Affordable Care Act (ACA)

Two companies provided notice of their intent to withdraw from the individual major medical health insurance market, American Republic Insurance Company and World Insurance Companies, both subsidiaries of American Enterprise Group, Inc. In a letter to the Office, the companies specifically cited a “change in the regulatory environment” including the Affordable Care Act’s (ACA) imposition of the minimum medical loss ratio as reasons for this decision.

On August 12, the U.S. Court of Appeals for the Eleventh Circuit handed down its ruling in *State of Florida, et al. v. U.S. Department of Health and Human Services, et al.* The Court held that the expansion of Medicaid contained in the ACA was permissible, but that the individual mandate for all Americans to purchase health insurance was not. However, the Court also held that the mandate was severable from the rest of the ACA, and thus allowed to stand. The ruling meant that while the mandate issue, at the least, would be decided by the U.S. Supreme Court, insurers and Health Maintenance Organizations (HMOs) had to continue implementing the provisions of the ACA. As such, the insurance reforms that became effective on September 23, 2010, such as the prohibition of lifetime limits and first-dollar coverage for preventive services, remained in effect and the companies were required to continue compliance with federal law.

Personal Auto

In 2011, Florida was experiencing a crisis in personal injury protection insurance (PIP). The amount of fraud and abuse in the system was estimated by some parties as costing close to an estimated one (\$1)

billion a year to Florida consumers. In 2010, the PIP combined ratio (loss ratio plus the various expense ratios - including loss adjustment expense ratio) for PIP was \$1.40. This meant that for every dollar an insurer took in as premium, \$1.40 was spent by the insurer on losses and expenses.

The Office reviews rate filings for most auto insurers every six months because most of them have 6-month policies and they can calculate their experience on that basis. Over time, this has resulted in companies having significantly higher rates. When looking at the top five auto insurers since 2009, most increased rates for PIP by more than 35%– with two companies having more than a 60% increase in PIP rates.

The rates for comprehensive and collision coverage were lowered by companies during that same time period which offset some of the PIP increases for those consumers who purchased comprehensive coverage. Consumers in certain areas of the state that experienced large amounts of fraud and abuse, such as Miami-Dade county and Hillsborough county, generally experienced a higher increase than those consumers living in other areas of the state like the Panhandle region.

Residential Property

As measured by direct premiums written, Florida was the largest market of homeowners insurance in the United States for calendar year 2010. Florida was also the largest market of fire & allied lines (aka property) insurance, which includes commercial property, for calendar year 2010.

Based on data as of September 2011, there were 5.7 million personal residential policies written in Florida. Citizens wrote 18.7 percent of those policies.

Citizens’ market share slightly decreased from 19.6 percent of the total market in September 2010. In counties where there was significant catastrophe or sinkhole exposure, Citizens had a much larger percentage of the market.

Over the last several years, many insurers have filed significant rate increases with the Office. This can be attributed to several reasons, including:

- Increased reinsurance costs;
- Increased sinkhole exposure (see the OIR Sinkhole Report issued on November 8, 2010); and,
- Increase in the frequency and severity of claims (loss trends).

Medical Malpractice

Prior to the 2003 legislative changes, the medical malpractice insurance market experienced double-digit annual rate increases, an availability crisis, and had one of the highest defense cost and containment expense ratios in the country.

Following the 2003 legislative changes aimed at reducing medical malpractice insurance costs, the Office developed a “presumed factor of savings” of 7.8 percent, which estimated the savings on future costs.

Subsequent to the presumed factor filings, the first two years had an average approved rate increase for physicians & surgeons’ medical malpractice insurance in the single digits and with subsequent years have average approved rate decreases in the single digits with the latest average decrease of 0.9 percent in 2010.

Florida’s Loss and Defense and Cost Containment (DCC) Ratio of 44.6 percent in calendar year 2010 (the latest available) was well below the national average of 51 percent.

When compared to the top 10 states based on medical malpractice earned premiums, Florida ranked seventh in terms of the Loss & DCC Ratio. The highest was New York, with a Loss & DCC ratio of 82.8 percent.

Workers’ Compensation

A comprehensive slate of reforms (SB 50-A) passed into law during the 2003 Legislative Session continued to dramatically impact Florida’s workers’ compensation insurance rates. Some of those reforms included a reduction (cap) in attorneys’ fees, tightening construction industry requirements, doubling impairment benefits for injured workers, increasing the medical fee schedule, and eliminating the Social Security disability test.

These reforms resulted in a 64.7 percent decline in workers’ compensation rates in Florida by the end of 2010. Even with a rate increase of 8.9 percent effective January 1, 2012, the cumulative overall statewide average rate decrease was 58.6 percent.

Before the reforms, Florida consistently ranked as the first or second state with the highest workers’ compensation rates in the country. Following the reform, Florida dropped out of the top 10 rankings. By 2008, Florida had dropped to 28th place and the ranking based on January 1, 2010 rates showed that Florida had the 12th lowest average rates for all the states in the country.

In 2011, the Office did not determine that an availability problem existed for any lines or kinds of insurance in Florida.



COMPANY ACTIVITIES

- This section is a summary of the financial information and activities of companies authorized to transact insurance-related business in Florida.



This information is compiled from data filed with the Office by each Property and Casualty Coverage Provider.
It has not been audited or independently verified.

FLORIDA PROPERTY AND CASUALTY INSURANCE CALENDAR YEAR EXPERIENCE pursuant to Section 627.915(2), FS Data Reporting Form: OIR-DO-308		The data below is attributed to companies exceeding .5% threshold (Direct Written Premium for 2011).								
Line Number	LINE OF BUSINESS	CY 2011 DIRECT PREMIUMS WRITTEN FOR ALL WRITING COMPANIES	DIRECT PREMIUMS WRITTEN	DIRECT PREMIUMS EARNED	DIRECT LOSSES PAID	LOSS RESERVES FOR ALL KNOWN CLAIMS - AT BEGINNING OF YEAR	LOSS RESERVES FOR ALL KNOWN CLAIMS - AT END OF YEAR	RESERVES FOR LOSSES INCURRED BUT NOT REPORTED (IBNR) - AT BEGINNING OF YEAR	RESERVES FOR LOSSES INCURRED BUT NOT REPORTED (IBNR) - AT END OF YEAR	DIRECT LOSSES INCURRED
1	01 - Fire	\$1,209,262,050.00	\$1,048,050,840	\$1,018,450,339	\$151,940,903	\$133,597,837	\$118,268,090	\$150,794,243	\$171,989,501	\$157,806,414
2	04 - Homeowners multiple peril	\$7,708,274,871.00	\$7,058,391,621	\$6,737,806,867	\$2,236,464,635	\$921,048,606	\$1,213,588,109	\$822,599,346	\$775,693,062	\$2,482,097,854
3	05.1 - Commercial multiple peril (non-liability portion)	\$1,032,931,725.00	\$823,718,367	\$805,702,773	\$136,896,263	\$83,724,319	\$109,570,500	\$170,409,726	\$155,499,297	\$147,832,015
4	05.2 - Commercial multiple peril (liability portion)	\$420,052,813.00	\$340,806,660	\$337,416,252	\$165,530,491	\$291,063,923	\$270,698,245	\$279,767,617	\$274,813,891	\$140,211,087
5	11 - Medical malpractice	\$387,528,045.00	\$370,428,276	\$372,223,043	\$144,677,837	\$534,338,666	\$490,298,171	\$230,706,349	\$214,856,121	\$84,787,114
6	16- Workers' compensation	\$1,782,969,663.00	\$1,503,882,977	\$1,483,305,022	\$958,521,175	\$1,683,466,220	\$1,540,111,609	\$2,581,153,511	\$2,424,548,895	\$658,561,948
7	17 - Other liability	\$1,728,594,256.00	\$1,073,064,212	\$1,077,054,962	\$517,096,668	\$941,709,987	\$974,834,745	\$1,562,792,952	\$1,581,837,410	\$569,265,884
8	Directors' and Officers' Liability Only (a subset of 17 - Other Liability)	\$211,147,082.00	\$200,644,249	\$196,424,851	\$90,541,186	\$149,536,170	\$144,841,914	\$346,812,500	\$312,023,760	\$51,058,190
9	18 - Products liability	\$88,153,693.00	\$69,128,227	\$65,900,868	\$28,272,743	\$71,760,555	\$82,497,700	\$123,508,160	\$128,799,267	\$44,300,995
10	19.1 - Private passenger auto no-fault (personal injury)	\$2,899,781,293.00	\$2,590,617,230	\$2,451,001,290	\$1,987,711,409	\$602,935,416	\$874,095,092	\$405,101,001	\$658,171,441	\$2,511,941,525
11	19.2 - Other private passenger auto liability	\$6,864,736,116.00	\$6,021,027,914	\$5,920,332,074	\$3,591,704,792	\$3,654,725,469	\$3,489,641,077	\$985,415,675	\$1,077,251,322	\$3,518,456,047
12	19.3 - Commercial auto no-fault (personal injury protection)	\$74,641,290.00	\$63,210,169	\$58,355,713	\$53,603,514	\$20,161,033	\$20,599,812	\$20,637,150	\$25,035,715	\$58,440,858
13	19.4 - Other commercial auto liability	\$1,118,782,404.00	\$876,869,642	\$856,107,335	\$526,178,751	\$588,691,007	\$592,393,834	\$335,704,929	\$340,583,998	\$534,760,647
14	21.1 - Private passenger auto physical damage	\$3,234,697,282.00	\$2,766,260,801	\$2,807,460,589	\$1,695,118,447	\$89,128,112	\$91,855,347	\$12,197,261	\$24,061,993	\$1,709,710,414
15	21.2 - Commercial auto physical damage	\$216,948,398.00	\$153,918,650	\$154,885,919	\$83,531,597	\$6,759,351	\$7,059,145	\$5,767,170	\$7,259,127	\$85,323,348

This information is compiled from data filed with the Office by each Property and Casualty Coverage Provider.
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FLORIDA PROPERTY AND CASUALTY INSURANCE CALENDAR YEAR EXPERIENCE pursuant to Section 627.915(2), FS Data Reporting Form: OIR-DO-308		The data below is attributed to companies exceeding .5% threshold (Direct Written Premium for 2011).							
Line Number	LINE OF BUSINESS	RATIO DIRECT LOSSES INCURRED TO PREMIUMS EARNED	ALLOCATED LOSS ADJUSTMENT EXPENSE - RESERVES AT BEGINNING OF YEAR	ALLOCATED LOSS ADJUSTMENT EXPENSE - RESERVES AT END OF YEAR	ALLOCATED LOSS ADJUSTMENT EXPENSE - PAID	ALLOCATED LOSS ADJUSTMENT EXPENSE - INCURRED	RATIO ALLOCATED LOSS ADJUSTMENT EXPENSE TO PREMIUMS EARNED	UNALLOCATED LOSS ADJUSTED EXPENSE - RESERVES AT BEGINNING OF YEAR	UNALLOCATED LOSS ADJUSTED EXPENSE - RESERVES AT END OF YEAR
1	01 - Fire	15.49%	\$23,967,864	\$25,092,589	\$4,227,092	\$5,351,817	0.53%	\$17,212,829	\$20,205,815
2	04 - Homeowners multiple peril	36.84%	\$208,596,023	\$230,630,012	\$172,618,077	\$194,652,066	2.89%	\$192,013,661	\$239,542,822
3	05.1 - Commercial multiple peril (non-liability portion)	18.35%	\$63,895,156	\$55,688,550	\$15,012,153	\$6,805,547	0.84%	\$458,840,434	\$129,965,749
4	05.2 - Commercial multiple peril (liability portion)	41.55%	\$226,785,092	\$219,435,841	\$62,807,122	\$55,457,871	16.44%	\$139,520,177	\$138,266,409
5	11 - Medical malpractice	22.78%	\$381,905,428	\$344,194,321	\$91,152,430	\$53,441,323	14.36%	\$27,678,370	\$24,459,762
6	16- Workers' compensation	44.40%	\$500,547,923	\$463,641,126	\$136,741,870	\$99,835,073	6.73%	\$168,662,269	\$156,704,995
7	17 - Other liability	52.85%	\$479,843,820	\$481,813,222	\$135,571,038	\$137,540,440	12.77%	\$76,373,478	\$81,482,158
8	Directors' and Officers' Liability Only (a subset of 17 - Other Liability)	25.99%	\$70,679,328	\$67,513,482	\$46,458,977	\$43,293,131	22.04%	\$16,156,418	\$18,788,564
9	18 - Products liability	67.22%	\$100,792,899	\$101,503,029	\$30,641,717	\$31,351,847	47.57%	\$19,028,602	\$19,470,730
10	19.1 - Private passenger auto no-fault (personal injury)	102.49%	\$168,282,918	\$232,788,667	\$144,655,820	\$209,161,569	8.53%	\$103,758,138	\$140,390,237
11	19.2 - Other private passenger auto liability	59.43%	\$633,751,011	\$630,123,182	\$222,320,120	\$218,692,291	3.69%	\$387,166,411	\$396,756,326
12	19.3 - Commercial auto no-fault (personal injury protection)	100.15%	\$4,295,335	\$4,926,098	\$5,893,985	\$6,524,748	11.18%	\$2,898,204	\$4,164,134
13	19.4 - Other commercial auto liability	62.46%	\$126,328,539	\$120,319,763	\$63,326,228	\$57,317,452	6.70%	\$38,602,805	\$41,000,909
14	21.1 - Private passenger auto physical damage	60.90%	\$7,538,269	\$7,501,422	\$8,923,508	\$8,886,661	0.32%	\$61,283,109	\$59,161,969
15	21.2 - Commercial auto physical damage	55.09%	\$2,254,242	\$2,417,225	\$1,591,453	\$1,754,436	1.13%	\$2,098,873	\$2,269,654

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FLORIDA PROPERTY AND CASUALTY INSURANCE CALENDAR YEAR EXPERIENCE pursuant to Section 627.915(2), FS Data Reporting Form: OIR-DO-308		The data below is attributed to companies exceeding .5% threshold (Direct Written Premium for 2011).								
Line Number	LINE OF BUSINESS	UNALLOCATED LOSS ADJUSTED EXPENSE - PAID	UNALLOCATED LOSS ADJUSTED EXPENSE - INCURRED	RATIO UNALLOCATED LOSS ADJUSTED EXPENSE TO PREMIUMS EARNED	TOTAL LOSS ADJUSTMENT EXPENSE - INCURRED	RATIO TOTAL LOSS ADJUSTMENT EXPENSE TO PREMIUMS EARNED	OTHER EXPENSE - OTHER ACQUISITION EXPENSE	OTHER EXPENSE - GENERAL EXPENSE	OTHER EXPENSE - COMMISSIONS AND BROKERAGE EXPENSES	OTHER EXPENSE - TAXES, LICENSES AND FEES
1	01 - Fire	\$15,985,217	\$18,978,203	1.86%	\$24,330,020	2.39%	\$25,857,471	\$32,080,045	\$95,367,098	\$20,350,188
2	04 - Homeowners multiple peril	\$333,584,993	\$381,114,154	5.66%	\$575,766,220	8.55%	\$324,888,087	\$252,096,717	\$804,608,917	\$117,626,291
3	05.1 - Commercial multiple peril (non-liability portion)	\$24,687,262	(\$304,187,423)	-37.75%	(\$297,381,876)	-36.91%	\$51,729,346	\$40,596,256	\$120,821,212	\$16,951,374
4	05.2 - Commercial multiple peril (liability portion)	\$13,437,417	\$12,183,649	3.61%	\$67,641,520	20.05%	\$20,301,433	\$19,525,145	\$53,901,879	\$7,767,316
5	11 - Medical malpractice	\$15,543,384	\$12,324,776	3.31%	\$65,766,099	17.67%	\$33,830,825	\$31,572,818	\$33,918,108	\$5,170,244
6	16- Workers' compensation	\$77,163,458	\$65,206,184	4.40%	\$165,041,257	11.13%	\$78,355,977	\$104,659,006	\$139,861,424	\$59,953,659
7	17 - Other liability	(\$337,507,914)	(\$332,399,234)	-30.86%	(\$194,858,794)	-18.09%	\$52,084,469	\$38,472,999	\$160,760,337	\$21,722,678
8	Directors' and Officers' Liability Only (a subset of 17 - Other Liability)	\$9,156,817	\$11,788,963	6.00%	\$55,082,094	28.04%	\$10,502,408	\$5,590,950	\$28,204,198	\$4,398,060
9	18 - Products liability	\$7,249,881	\$7,692,009	11.67%	\$39,043,856	59.25%	\$5,318,815	\$3,559,362	\$9,833,912	\$1,232,060
10	19.1 - Private passenger auto no-fault (personal injury)	\$267,955,707	\$304,587,806	12.43%	\$513,749,375	20.96%	\$174,054,158	\$123,559,296	\$211,511,113	\$35,151,242
11	19.2 - Other private passenger auto liability	\$477,442,582	\$487,032,497	8.23%	\$705,724,788	11.92%	\$426,898,896	\$253,143,748	\$428,170,502	\$73,837,439
12	19.3 - Commercial auto no-fault (personal injury protection)	\$4,525,367	\$5,791,297	9.92%	\$12,316,045	21.11%	\$2,210,068	\$4,331,461	\$7,259,158	\$573,483
13	19.4 - Other commercial auto liability	\$44,455,090	\$46,853,194	5.47%	\$104,170,646	12.17%	\$32,938,178	\$46,070,243	\$133,460,956	\$14,234,673
14	21.1 - Private passenger auto physical damage	\$244,304,079	\$242,182,939	8.63%	\$251,069,600	8.94%	\$200,400,415	\$114,661,919	\$186,704,726	\$34,534,492
15	21.2 - Commercial auto physical damage	\$11,961,469	\$12,132,250	7.83%	\$13,886,686	8.97%	\$6,727,388	\$9,631,044	\$19,634,599	\$2,619,608

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FLORIDA PROPERTY AND CASUALTY INSURANCE CALENDAR YEAR EXPERIENCE pursuant to Section 627.915(2), FS Data Reporting Form: OIR-DO-308		The data below is attributed to companies exceeding .5% threshold (Direct Written Premium for 2011).						
Line Number	LINE OF BUSINESS	TOTAL OTHER EXPENSE	RATIO TOTAL OTHER EXPENSE TO PREMIUMS EARNED	UNDERWRITING GAIN OR LOSS	RATIO TO UNDERWRITING GAIN OR LOSS PREMIUMS EARNED	POLICYHOLDER DIVIDEND	NET INVESTMENT GAIN OR LOSS AND OTHER INCOME GAIN OR LOSS	NET INCOME AFTER DIVIDENDS TO POLICYHOLDER BUT BEFORE FEDERAL INCOME TAX
1	01 - Fire	\$173,654,802	17.05%	\$662,659,103	65.07%	\$0	\$37,929,083	\$700,588,186
2	04 - Homeowners multiple peril	\$1,499,220,012	22.25%	\$2,180,722,781	32.37%	\$22,967,919	\$144,202,566	\$2,301,957,428
3	05.1 - Commercial multiple peril (non-liability portion)	\$230,098,188	28.56%	\$725,154,446	90.00%	\$14,586	\$9,695,764	\$734,835,624
4	05.2 - Commercial multiple peril (liability portion)	\$101,495,773	30.08%	\$28,067,872	8.32%	\$17,926	\$31,682,455	\$59,732,401
5	11 - Medical malpractice	\$104,491,995	28.07%	\$117,177,835	31.48%	\$3,908,514	\$56,732,191	\$170,001,512
6	16- Workers' compensation	\$382,830,066	25.81%	\$276,871,751	18.67%	\$62,407,319	\$196,719,327	\$411,183,759
7	17 - Other liability	\$273,040,483	25.35%	\$429,607,389	39.89%	\$26,946	\$194,442,817	\$624,023,260
8	Directors' and Officers' Liability Only (a subset of 17 - Other Liability)	\$48,695,616	24.79%	\$41,588,951	21.17%	\$0	\$43,668,210	\$85,257,161
9	18 - Products liability	\$19,944,149	30.26%	(\$37,388,132)	-56.73%	\$51,646	\$17,651,923	(\$19,787,855)
10	19.1 - Private passenger auto no-fault (personal injury)	\$544,275,809	22.21%	(\$1,118,965,419)	-45.65%	\$2,687,360	\$82,017,583	(\$1,039,635,196)
11	19.2 - Other private passenger auto liability	\$1,182,050,585	19.97%	\$514,100,654	8.68%	\$23,152,525	\$194,891,105	\$685,839,234
12	19.3 - Commercial auto no-fault (personal injury protection)	\$14,374,170	24.63%	(\$26,775,360)	-45.88%	\$0	\$5,267,039	(\$21,508,321)
13	19.4 - Other commercial auto liability	\$226,704,050	26.48%	(\$9,528,008)	-1.11%	\$65,758	\$55,875,709	\$46,281,943
14	21.1 - Private passenger auto physical damage	\$536,301,552	19.10%	\$310,379,023	11.06%	\$11,198,851	\$25,379,152	\$324,559,324
15	21.2 - Commercial auto physical damage	\$38,612,639	24.93%	\$17,063,246	11.02%	\$0	\$3,064,378	\$20,127,624

Top 15 Carriers by Line of Business - Calendar Year 2011

Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Aggregate Write-Insurance For Other Lines of Business		Total Premium:	\$93,488,046
Company Name	NAIC Code	Written Premium	Market Share
JEFFERSON INSURANCE COMPANY	11630	\$26,918,137	28.8%
COURTESY INSURANCE COMPANY	26492	\$13,441,975	14.4%
AMERICAN ZURICH INSURANCE COMPANY	40142	\$12,462,983	13.3%
VIRGINIA SURETY COMPANY, INC.	40827	\$7,598,533	8.1%
ARAG INSURANCE COMPANY	34738	\$6,381,211	6.8%
CATERPILLAR INSURANCE COMPANY	11255	\$4,775,877	5.1%
ARCH INSURANCE COMPANY	11150	\$4,732,768	5.1%
MIDWEST EMPLOYERS CASUALTY COMPANY	23612	\$4,376,034	4.7%
AMERICAN ROAD INSURANCE COMPANY (THE)	19631	\$3,433,801	3.7%
TRITON INSURANCE COMPANY	41211	\$1,490,701	1.6%
ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	27855	\$995,611	1.1%
OHIO INDEMNITY COMPANY	26565	\$966,640	1.0%
ESURANCE INSURANCE COMPANY	25712	\$951,552	1.0%
CENTRAL STATES INDEMNITY COMPANY OF OMAHA	34274	\$877,832	0.9%
STONEBRIDGE CASUALTY INSURANCE COMPANY	10952	\$845,508	0.9%

Aircraft (All Perils)		Total Premium:	\$96,942,936
Company Name	NAIC Code	Written Premium	Market Share
NATIONAL UNION FIRE INS. CO. OF PITTSBURGH, PA	19445	\$17,117,516	17.7%
ALLIANZ GLOBAL RISKS US INSURANCE COMPANY	35300	\$10,776,378	11.1%
FEDERAL INSURANCE COMPANY	20281	\$7,984,907	8.2%
OLD REPUBLIC INSURANCE COMPANY	24147	\$6,822,792	7.0%
XL SPECIALTY INSURANCE COMPANY	37885	\$6,655,482	6.9%
AMERICAN ALTERNATIVE INSURANCE CORPORATION	19720	\$6,038,869	6.2%
CATLIN INSURANCE COMPANY, INC.	19518	\$5,546,006	5.7%
U.S. SPECIALTY INSURANCE COMPANY	29599	\$4,662,797	4.8%
LIBERTY MUTUAL INSURANCE COMPANY	23043	\$4,209,455	4.3%
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA	19429	\$3,249,188	3.4%
STARNET INSURANCE COMPANY	40045	\$3,190,170	3.3%
NATIONAL INDEMNITY COMPANY OF THE SOUTH	42137	\$2,931,631	3.0%
HOUSTON CASUALTY COMPANY	42374	\$2,196,525	2.3%
STARR INDEMNITY & LIABILITY COMPANY	38318	\$1,767,217	1.8%
TOKIO MARINE & NICHIDO FIRE INS. CO., LTD., US BRANCH	12904	\$1,764,101	1.8%

Source: NAIC State Page Exhibit

Top 15 Carriers by Line of Business - Calendar Year 2011

Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

All Other A&H		Total Premium: \$15,293,278	
Company Name	NAIC Code	Written Premium	Market Share
AMERICAN ALTERNATIVE INSURANCE CORPORATION	19720	\$9,116,367	59.6%
STATE FARM MUTUAL AUTOMOBILE INS. COMPANY	25178	\$2,568,352	16.8%
MARKEL INSURANCE COMPANY	38970	\$2,442,485	16.0%
IMPERIUM INSURANCE COMPANY	35408	\$518,035	3.4%
HOUSTON CASUALTY COMPANY	42374	\$464,182	3.0%
ASSURANCEAMERICA INSURANCE COMPANY	11558	\$120,584	0.8%
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	10111	\$57,987	0.4%
CENTRAL STATES INDEMNITY COMPANY OF OMAHA	34274	\$4,729	0.0%
STATE AUTOMOBILE MUTUAL INSURANCE COMPANY	25135	\$249	0.0%
AMERICAN CASUALTY COMPANY OF READING, PA	20427	\$176	0.0%
CINCINNATI INSURANCE COMPANY	10677	\$85	0.0%
NATIONAL CASUALTY COMPANY	11991	\$27	0.0%
CONTINENTAL CASUALTY COMPANY	20443	\$20	0.0%

Allied Lines		Total Premium: \$3,011,629,796	
Company Name	NAIC Code	Written Premium	Market Share
CITIZENS PROPERTY INSURANCE CORPORATION	10064	\$1,366,951,324	45.4%
BALBOA INSURANCE COMPANY	24813	\$217,090,259	7.2%
AMERICAN SECURITY INSURANCE COMPANY	42978	\$162,872,912	5.4%
LEXINGTON INSURANCE COMPANY	19437	\$93,281,728	3.1%
QBE INSURANCE CORPORATION	39217	\$81,981,139	2.7%
WESTCHESTER SURPLUS LINES INSURANCE COMPANY	10172	\$72,999,008	2.4%
LANDMARK AMERICAN INSURANCE COMPANY	33138	\$68,396,321	2.3%
ARCH SPECIALTY INSURANCE COMPANY	21199	\$59,253,109	2.0%
QBE SPECIALTY INSURANCE COMPANY	11515	\$47,941,614	1.6%
FACTORY MUTUAL INSURANCE COMPANY	21482	\$47,269,919	1.6%
ILLINOIS UNION INSURANCE COMPANY	27960	\$38,689,304	1.3%
ASI ASSURANCE CORP.	12196	\$34,324,052	1.1%
SCOTTSDALE INSURANCE COMPANY	41297	\$32,620,482	1.1%
UNIVERSAL PROPERTY & CASUALTY INSURANCE COMPANY	10861	\$30,392,948	1.0%
AMERICAN INTEGRITY INSURANCE COMPANY OF FLORIDA	12841	\$29,128,014	1.0%

Source: NAIC State Page Exhibit

Top 15 Carriers by Line of Business - Calendar Year 2011

Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Boiler and Machinery		Total Premium: \$62,506,281	
Company Name	NAIC Code	Written Premium	Market Share
FACTORY MUTUAL INSURANCE COMPANY	21482	\$13,052,367	20.9%
LEXINGTON INSURANCE COMPANY	19437	\$7,023,069	11.2%
HARTFORD STEAM BOILER INSPECTION & INS. COMPANY	11452	\$6,741,823	10.8%
CONTINENTAL CASUALTY COMPANY	20443	\$5,917,552	9.5%
NATIONAL UNION FIRE INS. CO. OF PITTSBURGH, PA	19445	\$4,440,226	7.1%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$3,031,093	4.8%
PHOENIX INSURANCE COMPANY	25623	\$2,153,047	3.4%
FEDERAL INSURANCE COMPANY	20281	\$2,082,470	3.3%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$1,492,485	2.4%
WESTPORT INSURANCE CORPORATION	39845	\$1,341,970	2.1%
AMERICAN GUARANTEE AND LIABILITY INS. COMPANY	26247	\$1,236,154	2.0%
UNIVERSAL UNDERWRITERS INSURANCE COMPANY	41181	\$1,075,730	1.7%
LIBERTY MUTUAL FIRE INSURANCE COMPANY	23035	\$861,340	1.4%
TRAVELERS INDEMNITY COMPANY OF AMERICA	25666	\$720,117	1.2%
CINCINNATI INSURANCE COMPANY	10677	\$710,924	1.1%

Burglary and Theft		Total Premium: \$12,961,960	
Company Name	NAIC Code	Written Premium	Market Share
TRAVELERS CASUALTY AND SURETY CO. OF AMERICA	31194	\$1,810,263	14.0%
FEDERAL INSURANCE COMPANY	20281	\$1,389,730	10.7%
ALLIED WORLD REINSURANCE COMPANY	22730	\$1,370,040	10.6%
CUMIS INSURANCE SOCIETY, INC.	10847	\$1,214,133	9.4%
NATIONAL UNION FIRE INS. CO. OF PITTSBURGH, PA	19445	\$1,113,754	8.6%
U.S. SPECIALTY INSURANCE COMPANY	29599	\$869,005	6.7%
UNITED CASUALTY INSURANCE COMPANY OF AMERICA	11142	\$613,194	4.7%
HARTFORD FIRE INSURANCE COMPANY	19682	\$534,588	4.1%
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	39306	\$408,088	3.1%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$323,632	2.5%
UNIVERSAL UNDERWRITERS INSURANCE COMPANY	41181	\$273,942	2.1%
CINCINNATI INSURANCE COMPANY	10677	\$260,544	2.0%
HISCOX INSURANCE COMPANY INC.	10200	\$227,518	1.8%
ALLIED PROPERTY & CASUALTY INSURANCE COMPANY	42579	\$172,432	1.3%
UNITED STATES LIABILITY INSURANCE COMPANY	25895	\$154,460	1.2%

Source: NAIC State Page Exhibit

Top 15 Carriers by Line of Business - Calendar Year 2011

Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Collectively Renewable A&H		Total Premium:	\$207,357
Company Name	NAIC Code	Written Premium	Market Share
GENESIS INSURANCE COMPANY	38962	\$198,447	95.7%
CONTINENTAL CASUALTY COMPANY	20443	\$4,545	2.2%
GOVERNMENT EMPLOYEES INSURANCE COMPANY	22063	\$3,211	1.6%
21ST CENTURY PREMIER INSURANCE COMPANY	20796	\$829	0.4%
NATIONAL CASUALTY COMPANY	11991	\$325	0.2%

Commercial Auto No-Fault (Personal Injury Protection)		Total Premium:	\$75,102,691
Company Name	NAIC Code	Written Premium	Market Share
PROGRESSIVE EXPRESS INSURANCE COMPANY	10193	\$25,864,274	34.4%
ALLSTATE INSURANCE COMPANY	19232	\$5,715,025	7.6%
INTEGON NATIONAL INSURANCE COMPANY	29742	\$3,692,522	4.9%
KINGSWAY AMIGO INSURANCE COMPANY	21300	\$3,355,260	4.5%
UNITED AUTOMOBILE INSURANCE COMPANY	35319	\$2,944,639	3.9%
ARCH INSURANCE COMPANY	11150	\$2,709,045	3.6%
AUTO-OWNERS INSURANCE COMPANY	18988	\$2,157,935	2.9%
ALLSTATE INDEMNITY COMPANY	19240	\$1,420,770	1.9%
VICTORIA SELECT INSURANCE COMPANY	10105	\$1,417,319	1.9%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$1,356,107	1.8%
INFINITY AUTO INSURANCE COMPANY	11738	\$1,199,468	1.6%
MERCURY INSURANCE COMPANY OF FLORIDA	11202	\$1,183,085	1.6%
STATE FARM MUTUAL AUTOMOBILE INS. COMPANY	25178	\$1,175,755	1.6%
OWNERS INSURANCE COMPANY	32700	\$859,343	1.1%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$801,675	1.1%

Source: NAIC State Page Exhibit

Top 15 Carriers by Line of Business - Calendar Year 2011

Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Commercial Auto Physical Damage		Total Premium: \$228,493,980	
Company Name	NAIC Code	Written Premium	Market Share
PROGRESSIVE EXPRESS INSURANCE COMPANY	10193	\$29,483,113	12.9%
AUTO-OWNERS INSURANCE COMPANY	18988	\$11,445,411	5.0%
ALLSTATE INSURANCE COMPANY	19232	\$9,998,086	4.4%
WESTFIELD INSURANCE COMPANY	24112	\$6,266,468	2.7%
STATE FARM MUTUAL AUTOMOBILE INS. COMPANY	25178	\$5,035,480	2.2%
NATIONAL TRUST INSURANCE COMPANY	20141	\$4,659,285	2.0%
UNIVERSAL UNDERWRITERS INSURANCE COMPANY	41181	\$4,212,174	1.8%
OWNERS INSURANCE COMPANY	32700	\$4,196,589	1.8%
NORTHLAND INSURANCE COMPANY	24015	\$4,043,520	1.8%
VOYAGER INDEMNITY INSURANCE COMPANY	40428	\$3,998,328	1.7%
MOTORS INSURANCE CORPORATION	22012	\$3,850,285	1.7%
AMERISURE INSURANCE COMPANY	19488	\$3,622,601	1.6%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$3,443,636	1.5%
BALBOA INSURANCE COMPANY	24813	\$3,439,475	1.5%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$2,741,618	1.2%

Commercial Multiple Peril (Liability Portion)		Total Premium: \$519,771,303	
Company Name	NAIC Code	Written Premium	Market Share
PHILADELPHIA INDEMNITY INSURANCE COMPANY	18058	\$43,726,199	8.4%
OLD DOMINION INSURANCE COMPANY	40231	\$22,769,115	4.4%
SCOTTSDALE INSURANCE COMPANY	41297	\$18,282,333	3.5%
WESTFIELD INSURANCE COMPANY	24112	\$17,891,020	3.4%
FEDERAL INSURANCE COMPANY	20281	\$16,162,084	3.1%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$14,412,954	2.8%
SOUTHERN-OWNERS INSURANCE COMPANY	10190	\$13,935,843	2.7%
SAGAMORE INSURANCE COMPANY	40460	\$13,550,347	2.6%
HARTFORD CASUALTY INSURANCE COMPANY	29424	\$13,510,738	2.6%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$12,510,806	2.4%
AMERICAN ECONOMY INSURANCE COMPANY	19690	\$9,737,689	1.9%
COMPANION SPECIALTY INSURANCE COMPANY	13124	\$8,738,514	1.7%
GRANADA INSURANCE COMPANY	16870	\$8,501,361	1.6%
CHARTER OAK FIRE INSURANCE COMPANY	25615	\$8,323,668	1.6%
FIRST COMMUNITY INSURANCE COMPANY	13990	\$7,257,982	1.4%

Source: NAIC State Page Exhibit

Top 15 Carriers by Line of Business - Calendar Year 2011

Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Commercial Multiple Peril (Non-Liability Portion)

Total Premium: \$1,288,589,669

Company Name	NAIC Code	Written Premium	Market Share
AMERICAN COASTAL INSURANCE COMPANY	12968	\$233,327,066	18.1%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$73,139,629	5.7%
AMERICAN CAPITAL ASSURANCE CORP.	12601	\$54,207,792	4.2%
OLD DOMINION INSURANCE COMPANY	40231	\$42,267,892	3.3%
STEADFAST INSURANCE COMPANY	26387	\$38,019,207	3.0%
PRINCETON EXCESS AND SURPLUS LINES INS. COMPANY	10786	\$34,100,124	2.6%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$33,470,614	2.6%
ACE AMERICAN INSURANCE COMPANY	22667	\$31,269,766	2.4%
SCOTTSDALE INSURANCE COMPANY	41297	\$30,867,299	2.4%
MARYLAND CASUALTY COMPANY	19356	\$23,336,122	1.8%
AMERICAN STRATEGIC INSURANCE CORP.	10872	\$22,024,698	1.7%
FEDERAL INSURANCE COMPANY	20281	\$21,908,279	1.7%
FIRST COMMUNITY INSURANCE COMPANY	13990	\$20,905,238	1.6%
PHILADELPHIA INDEMNITY INSURANCE COMPANY	18058	\$20,420,951	1.6%
HARTFORD CASUALTY INSURANCE COMPANY	29424	\$20,061,122	1.6%

Credit

Total Premium: \$259,719,011

Company Name	NAIC Code	Written Premium	Market Share
QBE SPECIALTY INSURANCE COMPANY	11515	\$194,831,789	75.0%
EULER HERMES AMERICAN CREDIT INDEMNITY COMPANY	20516	\$15,027,860	5.8%
COFACE NORTH AMERICA INSURANCE COMPANY	31887	\$6,608,377	2.5%
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	10111	\$6,248,034	2.4%
OLD REPUBLIC INSURANCE COMPANY	24147	\$6,078,929	2.3%
GREAT AMERICAN INSURANCE COMPANY	16691	\$4,559,410	1.8%
FIRST COLONIAL INSURANCE COMPANY	29980	\$2,800,940	1.1%
EMPLOYERS FIRE INSURANCE COMPANY	20648	\$2,534,296	1.0%
ARCH INSURANCE COMPANY	11150	\$2,317,828	0.9%
BALBOA INSURANCE COMPANY	24813	\$2,147,365	0.8%
GREAT AMERICAN E & S INSURANCE COMPANY	37532	\$1,944,905	0.7%
GREAT AMERICAN ASSURANCE COMPANY	26344	\$1,810,528	0.7%
AMERICAN NATIONAL PROPERTY & CASUALTY COMPANY	28401	\$1,742,143	0.7%
CONTINENTAL CASUALTY COMPANY	20443	\$1,684,497	0.6%
BANKERS STANDARD INSURANCE COMPANY	18279	\$1,566,958	0.6%

Source: NAIC State Page Exhibit

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Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Credit A&H (Group and Individual)		Total Premium: \$2,999,917	
Company Name	NAIC Code	Written Premium	Market Share
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	10111	\$2,204,861	73.5%
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	25178	\$342,477	11.4%
CENTRAL STATES INDEMNITY COMPANY OF OMAHA	34274	\$321,091	10.7%
STONEBRIDGE CASUALTY INSURANCE COMPANY	10952	\$131,488	4.4%

Earthquake		Total Premium: \$30,668,119	
Company Name	NAIC Code	Written Premium	Market Share
LEXINGTON INSURANCE COMPANY	19437	\$11,394,077	37.2%
ALTERRA EXCESS & SURPLUS INSURANCE COMPANY	33189	\$2,341,856	7.6%
ARCH SPECIALTY INSURANCE COMPANY	21199	\$2,276,946	7.4%
TRAVELERS EXCESS AND SURPLUS LINES COMPANY	29696	\$1,892,019	6.2%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$1,512,793	4.9%
TRAVELERS INDEMNITY COMPANY	25658	\$1,275,433	4.2%
IRONSHORE SPECIALTY INSURANCE COMPANY	25445	\$1,182,337	3.9%
LIBERTY MUTUAL FIRE INSURANCE COMPANY	23035	\$744,173	2.4%
TORUS SPECIALTY INSURANCE COMPANY	44776	\$699,682	2.3%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$621,518	2.0%
WESTCHESTER SURPLUS LINES INSURANCE COMPANY	10172	\$578,518	1.9%
ALLIED WORLD ASSURANCE COMPANY (US), INC.	19489	\$572,531	1.9%
ESSEX INSURANCE COMPANY	39020	\$521,147	1.7%
ALLIANZ GLOBAL RISKS US INSURANCE COMPANY	35300	\$372,659	1.2%
AXIS SURPLUS INSURANCE COMPANY	26620	\$360,425	1.2%

Source: NAIC State Page Exhibit

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Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Excess Workers' Compensation		Total Premium: \$53,677,883	
Company Name	NAIC Code	Written Premium	Market Share
LM INSURANCE CORPORATION	33600	\$15,611,205	29.1%
STAR INSURANCE COMPANY	18023	\$12,228,962	22.8%
SAFETY NATIONAL CASUALTY CORPORATION	15105	\$7,749,073	14.4%
NEW YORK MARINE AND GENERAL INSURANCE COMPANY	16608	\$4,095,337	7.6%
ACE AMERICAN INSURANCE COMPANY	22667	\$3,776,988	7.0%
NATIONAL UNION FIRE INS. CO. OF PITTSBURGH, PA	19445	\$2,515,163	4.7%
CASTLEPOINT NATIONAL INSURANCE COMPANY	40134	\$2,361,878	4.4%
ARCH INSURANCE COMPANY	11150	\$1,873,274	3.5%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$702,050	1.3%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$666,248	1.2%
FEDERATED RURAL ELECTRIC INSURANCE EXCHANGE	11118	\$541,858	1.0%
PRINCETON EXCESS AND SURPLUS LINES INS. COMPANY	10786	\$410,009	0.8%
HARTFORD CASUALTY INSURANCE COMPANY	29424	\$252,338	0.5%
GRAY INSURANCE COMPANY (THE)	36307	\$173,751	0.3%
XL SPECIALTY INSURANCE COMPANY	37885	\$171,082	0.3%

Farmowners Multiple Peril		Total Premium: \$25,257,132	
Company Name	NAIC Code	Written Premium	Market Share
GREAT AMERICAN INSURANCE COMPANY	16691	\$5,411,678	21.4%
GREAT AMERICAN ASSURANCE COMPANY	26344	\$3,485,321	13.8%
TRAVELERS INDEMNITY COMPANY OF AMERICA	25666	\$3,275,244	13.0%
FCCI INSURANCE COMPANY	10178	\$2,361,716	9.4%
FCCI COMMERCIAL INSURANCE COMPANY	33472	\$2,196,430	8.7%
INDEMNITY INSURANCE COMPANY OF NORTH AMERICA	43575	\$1,843,297	7.3%
GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	22136	\$1,554,847	6.2%
TRAVELERS INDEMNITY COMPANY OF CONNECTICUT	25682	\$1,118,573	4.4%
SCOTTSDALE INSURANCE COMPANY	41297	\$1,037,147	4.1%
TRAVELERS INDEMNITY COMPANY	25658	\$646,978	2.6%
CHARTER OAK FIRE INSURANCE COMPANY	25615	\$462,711	1.8%
GEMINI INSURANCE COMPANY	10833	\$419,250	1.7%
GREAT AMERICAN ALLIANCE INSURANCE COMPANY	26832	\$402,157	1.6%
COTTON STATES MUTUAL INSURANCE COMPANY	20966	\$371,035	1.5%
MARKEL INSURANCE COMPANY	38970	\$366,765	1.5%

Source: NAIC State Page Exhibit

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Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Federal Flood		Total Premium: \$844,990,443	
Company Name	NAIC Code	Written Premium	Market Share
FIDELITY NATIONAL INDEMNITY INSURANCE COMPANY	11523	\$200,227,568	23.7%
ALLSTATE INSURANCE COMPANY	19232	\$95,612,619	11.3%
HARTFORD INSURANCE COMPANY OF THE MIDWEST	37478	\$79,579,414	9.4%
AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	10111	\$54,088,602	6.4%
NATIONWIDE MUTUAL FIRE INSURANCE COMPANY	23779	\$44,417,260	5.3%
AMERICAN STRATEGIC INSURANCE CORP.	10872	\$42,204,335	5.0%
USAA GENERAL INDEMNITY COMPANY	18600	\$36,696,402	4.3%
SELECTIVE INSURANCE COMPANY OF THE SOUTHEAST	39926	\$35,238,171	4.2%
STANDARD FIRE INSURANCE COMPANY	19070	\$31,584,830	3.7%
SERVICE INSURANCE COMPANY	36560	\$25,107,578	3.0%
TOWER HILL PREFERRED INSURANCE COMPANY	29050	\$24,764,947	2.9%
AUTO CLUB SOUTH INSURANCE COMPANY	41041	\$20,272,724	2.4%
HARLEYSVILLE MUTUAL INSURANCE COMPANY	14168	\$16,084,832	1.9%
FIRST COMMUNITY INSURANCE COMPANY	13990	\$14,012,221	1.7%
PHILADELPHIA INDEMNITY INSURANCE COMPANY	18058	\$13,034,361	1.5%

Fidelity		Total Premium: \$54,989,457	
Company Name	NAIC Code	Written Premium	Market Share
FEDERAL INSURANCE COMPANY	20281	\$9,086,389	16.5%
TRAVELERS CASUALTY AND SURETY CO. OF AMERICA	31194	\$8,110,776	14.7%
NATIONAL UNION FIRE INS. CO. OF PITTSBURGH, PA	19445	\$6,453,835	11.7%
GREAT AMERICAN INSURANCE COMPANY	16691	\$3,543,556	6.4%
HARTFORD FIRE INSURANCE COMPANY	19682	\$3,446,218	6.3%
CUMIS INSURANCE SOCIETY, INC.	10847	\$3,343,869	6.1%
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	39306	\$2,018,633	3.7%
ST. PAUL MERCURY INSURANCE COMPANY	24791	\$1,565,257	2.8%
CONTINENTAL INSURANCE COMPANY	35289	\$1,544,459	2.8%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$1,539,765	2.8%
WESTERN SURETY COMPANY	13188	\$1,277,654	2.3%
OLD REPUBLIC SURETY COMPANY	40444	\$1,065,848	1.9%
LIBERTY MUTUAL INSURANCE COMPANY	23043	\$1,000,319	1.8%
CONTINENTAL CASUALTY COMPANY	20443	\$851,964	1.5%
RLI INSURANCE COMPANY	13056	\$740,050	1.3%

Source: NAIC State Page Exhibit

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Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Financial Guaranty

Total Premium: **\$14,605,742**

Company Name	NAIC Code	Written Premium	Market Share
ASSURED GUARANTY MUNICIPAL CORP.	18287	\$12,877,364	88.2%
AMBAC ASSURANCE CORPORATION	18708	\$824,229	5.6%
MBIA INSURANCE CORPORATION	12041	\$594,722	4.1%
ASSURED GUARANTY CORP.	30180	\$185,845	1.3%
ACA FINANCIAL GUARANTY CORPORATION	22896	\$96,210	0.7%
SECURITY NATIONAL INSURANCE COMPANY	19879	\$26,373	0.2%
FINANCIAL GUARANTY INSURANCE COMPANY	12815	\$999	0.0%

Fire

Total Premium: **\$1,660,768,765**

Company Name	NAIC Code	Written Premium	Market Share
AMERICAN SECURITY INSURANCE COMPANY	42978	\$407,163,667	24.5%
BALBOA INSURANCE COMPANY	24813	\$213,815,055	12.9%
CITIZENS PROPERTY INSURANCE CORPORATION	10064	\$150,049,572	9.0%
LEXINGTON INSURANCE COMPANY	19437	\$148,221,112	8.9%
LIBERTY MUTUAL FIRE INSURANCE COMPANY	23035	\$32,864,298	2.0%
LANDMARK AMERICAN INSURANCE COMPANY	33138	\$30,093,736	1.8%
EMPIRE INDEMNITY INSURANCE COMPANY	21334	\$29,709,106	1.8%
SOUTHERN FIDELITY INSURANCE COMPANY	10136	\$28,926,832	1.7%
FACTORY MUTUAL INSURANCE COMPANY	21482	\$27,829,261	1.7%
SECURITY FIRST INSURANCE COMPANY	10117	\$27,035,377	1.6%
CHUBB CUSTOM INSURANCE COMPANY	38989	\$26,093,009	1.6%
SOUTHERN OAK INSURANCE COMPANY	12247	\$22,319,799	1.3%
FLORIDA FAMILY INSURANCE COMPANY	10688	\$21,263,088	1.3%
IRONSHORE SPECIALTY INSURANCE COMPANY	25445	\$20,789,259	1.3%
ARCH SPECIALTY INSURANCE COMPANY	21199	\$19,844,115	1.2%

Source: NAIC State Page Exhibit

Top 15 Carriers by Line of Business - Calendar Year 2011

Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Group Accident and Health

Total Premium: **\$136,350,913**

Company Name	NAIC Code	Written Premium	Market Share
NATIONAL UNION FIRE INS. CO. OF PITTSBURGH, PA	19445	\$36,583,947	26.8%
STATE FARM MUTUAL AUTOMOBILE INS. COMPANY	25178	\$18,810,667	13.8%
ACE AMERICAN INSURANCE COMPANY	22667	\$14,807,247	10.9%
AMEX ASSURANCE COMPANY	27928	\$10,053,918	7.4%
BCS INSURANCE COMPANY	38245	\$9,695,832	7.1%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$9,551,788	7.0%
CONTINENTAL CASUALTY COMPANY	20443	\$7,733,867	5.7%
UNITED STATES FIRE INSURANCE COMPANY	21113	\$7,430,981	5.4%
ONEBEACON AMERICA INSURANCE COMPANY	20621	\$5,752,783	4.2%
STARR INDEMNITY & LIABILITY COMPANY	38318	\$3,996,135	2.9%
FEDERAL INSURANCE COMPANY	20281	\$3,588,185	2.6%
INDEPENDENCE AMERICAN INSURANCE COMPANY	26581	\$2,082,891	1.5%
QBE INSURANCE CORPORATION	39217	\$1,935,401	1.4%
NORTH AMERICAN SPECIALTY INSURANCE COMPANY	29874	\$1,082,105	0.8%
U.S. SPECIALTY INSURANCE COMPANY	29599	\$864,167	0.6%

Guaranteed Renewable A&H

Total Premium: **\$74,124,614**

Company Name	NAIC Code	Written Premium	Market Share
STATE FARM MUTUAL AUTOMOBILE INS. COMPANY	25178	\$45,240,881	61.0%
CONTINENTAL CASUALTY COMPANY	20443	\$27,653,809	37.3%
NATIONAL UNION FIRE INS. CO. OF PITTSBURGH, PA	19445	\$1,061,560	1.4%
ULLICO CASUALTY COMPANY	37893	\$113,806	0.2%
AMERICAN STATES INSURANCE COMPANY	19704	\$45,645	0.1%
NATIONAL CASUALTY COMPANY	11991	\$4,712	0.0%
21ST CENTURY PREMIER INSURANCE COMPANY	20796	\$2,679	0.0%
AMEX ASSURANCE COMPANY	27928	\$952	0.0%
21ST CENTURY CENTENNIAL INSURANCE COMPANY	34789	\$418	0.0%
ARROWOOD INDEMNITY COMPANY	24678	\$152	0.0%

Source: NAIC State Page Exhibit

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Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Homeowners Multiple Peril

Total Premium: **\$7,863,721,829**

Company Name	NAIC Code	Written Premium	Market Share
CITIZENS PROPERTY INSURANCE CORPORATION	10064	\$1,567,340,653	19.9%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$847,325,721	10.8%
UNIVERSAL PROPERTY & CASUALTY INSURANCE COMPANY	10861	\$655,503,247	8.3%
ST. JOHNS INSURANCE COMPANY, INC.	11844	\$248,650,091	3.2%
UNITED SERVICES AUTOMOBILE ASSOCIATION	25941	\$229,437,045	2.9%
FLORIDA PENINSULA INSURANCE COMPANY	10132	\$189,193,982	2.4%
UNITED PROPERTY & CASUALTY INS. COMPANY, INC.	10969	\$172,011,406	2.2%
SECURITY FIRST INSURANCE COMPANY	10117	\$162,787,556	2.1%
FEDERAL INSURANCE COMPANY	20281	\$145,096,228	1.8%
CASTLE KEY INSURANCE COMPANY	30511	\$141,396,518	1.8%
TOWER HILL PRIME INSURANCE COMPANY	11027	\$133,717,205	1.7%
USAA CASUALTY INSURANCE COMPANY	25968	\$129,871,638	1.7%
HOMEOWNERS CHOICE PROPERTY & CASUALTY INS. CO.	12944	\$126,582,668	1.6%
TOWER HILL SIGNATURE INSURANCE COMPANY	12538	\$114,061,337	1.5%
CASTLE KEY INDEMNITY COMPANY	10835	\$113,527,666	1.4%

Inland Marine

Total Premium: **\$797,032,208**

Company Name	NAIC Code	Written Premium	Market Share
LIBERTY MUTUAL INSURANCE COMPANY	23043	\$94,017,911	11.8%
CONTINENTAL CASUALTY COMPANY	20443	\$76,187,284	9.6%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$38,746,780	4.9%
FEDERAL INSURANCE COMPANY	20281	\$32,227,495	4.0%
AGCS MARINE INSURANCE COMPANY	22837	\$24,078,512	3.0%
AMERICAN ZURICH INSURANCE COMPANY	40142	\$23,986,806	3.0%
PROGRESSIVE EXPRESS INSURANCE COMPANY	10193	\$23,584,921	3.0%
FACTORY MUTUAL INSURANCE COMPANY	21482	\$22,704,792	2.8%
AMERICAN HOME ASSURANCE COMPANY	19380	\$22,185,844	2.8%
PROGRESSIVE AMERICAN INSURANCE COMPANY	24252	\$21,397,041	2.7%
OLD REPUBLIC INSURANCE COMPANY	24147	\$19,393,221	2.4%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$16,343,749	2.1%
STONEBRIDGE CASUALTY INSURANCE COMPANY	10952	\$15,677,900	2.0%
LEXINGTON INSURANCE COMPANY	19437	\$13,106,985	1.6%
PROGRESSIVE SELECT INSURANCE COMPANY	10192	\$12,933,457	1.6%

Source: NAIC State Page Exhibit

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Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Medical Professional Liability

Total Premium: \$554,757,795

Company Name	NAIC Code	Written Premium	Market Share
FIRST PROFESSIONALS INSURANCE COMPANY, INC	33383	\$106,798,631	19.1%
MAG MUTUAL INSURANCE COMPANY	42617	\$53,528,275	9.6%
DOCTORS' COMPANY, AN INTERINS. EXCHANGE (THE)	34495	\$46,858,552	8.4%
FLORIDA DOCTORS INSURANCE COMPANY	12441	\$35,664,818	6.4%
PROASSURANCE CASUALTY COMPANY	38954	\$26,458,128	4.7%
MEDICAL PROTECTIVE COMPANY (THE)	11843	\$21,508,703	3.9%
CONTINENTAL CASUALTY COMPANY	20443	\$15,454,489	2.8%
EVANSTON INSURANCE COMPANY	35378	\$11,633,689	2.1%
LEXINGTON INSURANCE COMPANY	19437	\$11,220,115	2.0%
AMERICAN CASUALTY COMPANY OF READING, PA	20427	\$11,154,553	2.0%
COLUMBIA CASUALTY COMPANY	31127	\$10,381,312	1.9%
HEALTH CARE INDEMNITY, INC.	35904	\$9,078,312	1.6%
DARWIN SELECT INSURANCE COMPANY	24319	\$9,003,685	1.6%
SAMARITAN RISK RETENTION GROUP, INC.	12511	\$8,243,293	1.5%
HEALTHCARE UNDERWRITERS GROUP OF FLORIDA	11966	\$8,077,858	1.4%

Mortgage Guaranty

Total Premium: \$298,923,566

Company Name	NAIC Code	Written Premium	Market Share
MORTGAGE GUARANTY INSURANCE CORPORATION	29858	\$84,913,049	28.4%
RADIAN GUARANTY, INC.	33790	\$54,941,563	18.4%
UNITED GUARANTY RESIDENTIAL INSURANCE COMPANY	15873	\$50,407,704	16.9%
GENWORTH MORTGAGE INSURANCE CORPORATION	38458	\$40,367,728	13.5%
PMI MORTGAGE INSURANCE CO.	27251	\$30,405,140	10.2%
REPUBLIC MORTGAGE INSURANCE COMPANY	28452	\$30,039,007	10.0%
CMG MORTGAGE INSURANCE COMPANY	40266	\$5,016,863	1.7%
GENWORTH RESIDENTIAL MORTGAGE INS. CORP. OF NC	29823	\$1,874,577	0.6%
UNITED GUARANTY MORTGAGE INDEMNITY COMPANY	26999	\$582,826	0.2%
ESSENT GUARANTY, INC.,	13634	\$348,610	0.1%
GENWORTH RESIDENTIAL MORTGAGE ASSURANCE CORP.	18759	\$17,604	0.0%
PMI MORTGAGE ASSURANCE CO	18732	\$6,311	0.0%
MGIC INDEMNITY CORPORATION	18740	\$2,136	0.0%
GENWORTH MORTGAGE INS. CORP. OF NC	16675	\$448	0.0%

Source: NAIC State Page Exhibit

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Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Multiple Peril Crop		Total Premium: \$99,345,333	
Company Name	NAIC Code	Written Premium	Market Share
GUIDEONE MUTUAL INSURANCE COMPANY	15032	\$20,571,952	20.7%
ACE PROPERTY AND CASUALTY INSURANCE COMPANY	20699	\$20,501,059	20.6%
PRODUCERS AGRICULTURE INSURANCE COMPANY	34312	\$18,846,561	19.0%
AGRI GENERAL INSURANCE COMPANY	42757	\$17,150,404	17.3%
GREAT AMERICAN INSURANCE COMPANY	16691	\$13,394,490	13.5%
FIREMAN'S FUND INSURANCE COMPANY	21873	\$5,666,876	5.7%
JOHN DEERE INSURANCE COMPANY	36781	\$1,547,048	1.6%
ACCEPTANCE INDEMNITY INSURANCE COMPANY	20010	\$752,261	0.8%
STATE FARM FIRE AND CASUALTY COMPANY	25143	\$484,093	0.5%
AUSTIN MUTUAL INSURANCE COMPANY	13412	\$389,157	0.4%
NAU COUNTRY INSURANCE COMPANY	25240	\$111,560	0.1%
RURAL COMMUNITY INSURANCE COMPANY	39039	\$33,471	0.0%
GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	22136	\$13,400	0.0%
STONINGTON INSURANCE COMPANY	10340	-\$6,982	0.0%
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA	19429	-\$110,017	-0.1%

Non-Cancelable A&H		Total Premium: \$3,637	
Company Name	NAIC Code	Written Premium	Market Share
LIBERTY MUTUAL INSURANCE COMPANY	23043	\$3,236	89.0%
STONEBRIDGE CASUALTY INSURANCE COMPANY	10952	\$401	11.0%

Non-Renewable for Stated Reasons Only		Total Premium: \$5,772,088	
Company Name	NAIC Code	Written Premium	Market Share
STATE FARM MUTUAL AUTOMOBILE INS. COMPANY	25178	\$5,768,527	99.9%
CONTINENTAL CASUALTY COMPANY	20443	\$2,546	0.0%
AMERICAN CASUALTY COMPANY OF READING, PA	20427	\$610	0.0%
NATIONAL CASUALTY COMPANY	11991	\$405	0.0%

Source: NAIC State Page Exhibit

Top 15 Carriers by Line of Business - Calendar Year 2011

Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Ocean Marine		Total Premium: \$270,657,764	
Company Name	NAIC Code	Written Premium	Market Share
NATIONAL UNION FIRE INS. CO. OF PITTSBURGH, PA	19445	\$26,175,401	9.7%
CONTINENTAL CASUALTY COMPANY	20443	\$24,242,934	9.0%
ST. PAUL FIRE & MARINE INSURANCE COMPANY	24767	\$23,712,239	8.8%
ACE AMERICAN INSURANCE COMPANY	22667	\$19,412,866	7.2%
FEDERAL INSURANCE COMPANY	20281	\$18,515,021	6.8%
SEVEN SEAS INSURANCE COMPANY, INC.	37672	\$16,817,304	6.2%
STARR INDEMNITY & LIABILITY COMPANY	38318	\$15,282,111	5.6%
CONTINENTAL INSURANCE COMPANY	35289	\$15,138,832	5.6%
NORTHERN ASSURANCE COMPANY OF AMERICA	38369	\$13,284,574	4.9%
AGCS MARINE INSURANCE COMPANY	22837	\$10,832,971	4.0%
GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	22136	\$8,072,962	3.0%
CHARTIS PROPERTY CASUALTY COMPANY	19402	\$7,538,421	2.8%
MARKEL AMERICAN INSURANCE COMPANY	28932	\$7,026,566	2.6%
NAVIGATORS INSURANCE COMPANY	42307	\$6,927,036	2.6%
SEAWORTHY INSURANCE COMPANY	37923	\$6,319,204	2.3%

Other Accident Only		Total Premium: \$1,715,989	
Company Name	NAIC Code	Written Premium	Market Share
OLD REPUBLIC INSURANCE COMPANY	24147	\$1,305,871	76.1%
NATIONAL UNION FIRE INS. CO. OF PITTSBURGH, PA	19445	\$304,356	17.7%
FEDERAL INSURANCE COMPANY	20281	\$47,258	2.8%
AMERICAN HOME ASSURANCE COMPANY	19380	\$38,242	2.2%
ACCESS INSURANCE COMPANY	11711	\$13,974	0.8%
NATIONAL CASUALTY COMPANY	11991	\$3,220	0.2%
AMEX ASSURANCE COMPANY	27928	\$1,634	0.1%
TRITON INSURANCE COMPANY	41211	\$1,068	0.1%
STATE FARM MUTUAL AUTOMOBILE INS. COMPANY	25178	\$366	0.0%

Source: NAIC State Page Exhibit

Top 15 Carriers by Line of Business - Calendar Year 2011

Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Other Commercial Auto Liability

Total Premium: **\$1,148,324,927**

Company Name	NAIC Code	Written Premium	Market Share
PROGRESSIVE EXPRESS INSURANCE COMPANY	10193	\$126,378,746	11.0%
AUTO-OWNERS INSURANCE COMPANY	18988	\$47,210,667	4.1%
ALLSTATE INSURANCE COMPANY	19232	\$28,514,238	2.5%
WESTFIELD INSURANCE COMPANY	24112	\$27,848,998	2.4%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$25,644,975	2.2%
CASTLEPOINT FLORIDA INSURANCE COMPANY	13599	\$24,852,527	2.2%
STATE FARM MUTUAL AUTOMOBILE INS. COMPANY	25178	\$23,189,438	2.0%
NATIONAL TRUST INSURANCE COMPANY	20141	\$22,761,776	2.0%
EMPIRE FIRE AND MARINE INSURANCE COMPANY	21326	\$21,454,412	1.9%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$20,983,335	1.8%
AMERISURE INSURANCE COMPANY	19488	\$20,402,643	1.8%
ASCENDANT COMMERCIAL INSURANCE, INC.	13683	\$19,011,865	1.7%
OWNERS INSURANCE COMPANY	32700	\$16,342,570	1.4%
NORTHLAND INSURANCE COMPANY	24015	\$16,053,109	1.4%
NATIONAL UNION FIRE INS. CO. OF PITTSBURGH, PA	19445	\$15,684,187	1.4%

Other Liability - Claims-Made

Total Premium: **\$748,208,247**

Company Name	NAIC Code	Written Premium	Market Share
CONTINENTAL CASUALTY COMPANY	20443	\$44,045,437	5.9%
LEXINGTON INSURANCE COMPANY	19437	\$42,035,223	5.6%
CHARTIS SPECIALTY INSURANCE COMPANY	26883	\$36,186,035	4.8%
NATIONAL UNION FIRE INS. CO. OF PITTSBURGH, PA	19445	\$34,792,679	4.7%
FEDERAL INSURANCE COMPANY	20281	\$33,334,862	4.5%
TRAVELERS CASUALTY AND SURETY CO. OF AMERICA	31194	\$29,904,365	4.0%
XL SPECIALTY INSURANCE COMPANY	37885	\$27,958,472	3.7%
COLUMBIA CASUALTY COMPANY	31127	\$25,035,223	3.3%
ILLINOIS NATIONAL INSURANCE COMPANY	23817	\$16,487,642	2.2%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$15,653,035	2.1%
INDIAN HARBOR INSURANCE COMPANY	36940	\$15,255,134	2.0%
WESTPORT INSURANCE CORPORATION	39845	\$13,296,477	1.8%
SCOTTSDALE INSURANCE COMPANY	41297	\$12,908,316	1.7%
ATTORNEYS' LIABILITY ASSURANCE SOCIETY, INC., RRG	10639	\$12,331,170	1.6%
GREAT AMERICAN INSURANCE COMPANY	16691	\$11,912,791	1.6%

Source: NAIC State Page Exhibit

Top 15 Carriers by Line of Business - Calendar Year 2011

Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Other Liability - Occurrence

Total Premium: \$1,684,223,349

Company Name	NAIC Code	Written Premium	Market Share
ACE AMERICAN INSURANCE COMPANY	22667	\$114,302,289	6.8%
STATE FARM FLORIDA INSURANCE COMPANY	10739	\$45,806,294	2.7%
SCOTTSDALE INSURANCE COMPANY	41297	\$43,948,759	2.6%
SOUTHERN-OWNERS INSURANCE COMPANY	10190	\$41,398,364	2.5%
FEDERAL INSURANCE COMPANY	20281	\$40,815,403	2.4%
CONTINENTAL INSURANCE COMPANY	35289	\$38,882,730	2.3%
NATIONAL UNION FIRE INS. CO. OF PITTSBURGH, PA	19445	\$34,630,904	2.1%
COMMERCE AND INDUSTRY INSURANCE COMPANY	19410	\$30,856,425	1.8%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$28,393,839	1.7%
AUTO-OWNERS INSURANCE COMPANY	18988	\$25,889,549	1.5%
CONTINENTAL CASUALTY COMPANY	20443	\$25,548,778	1.5%
ST. PAUL FIRE & MARINE INSURANCE COMPANY	24767	\$21,174,203	1.3%
TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	25674	\$21,003,007	1.2%
LANDMARK AMERICAN INSURANCE COMPANY	33138	\$20,330,536	1.2%
MOUNT VERNON FIRE INSURANCE COMPANY	26522	\$20,020,975	1.2%

Other Private Passenger Auto Liability

Total Premium: \$6,868,845,063

Company Name	NAIC Code	Written Premium	Market Share
STATE FARM MUTUAL AUTOMOBILE INS. COMPANY	25178	\$1,453,696,862	21.2%
GEICO GENERAL INSURANCE COMPANY	35882	\$597,679,022	8.7%
PROGRESSIVE SELECT INSURANCE COMPANY	10192	\$368,527,484	5.4%
PROGRESSIVE AMERICAN INSURANCE COMPANY	24252	\$349,535,575	5.1%
ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	29688	\$288,842,973	4.2%
ALLSTATE INSURANCE COMPANY	19232	\$287,852,827	4.2%
GEICO INDEMNITY COMPANY	22055	\$231,689,843	3.4%
ALLSTATE PROPERTY & CASUALTY INSURANCE COMPANY	17230	\$217,983,770	3.2%
UNITED SERVICES AUTOMOBILE ASSOCIATION	25941	\$215,631,006	3.1%
GOVERNMENT EMPLOYEES INSURANCE COMPANY	22063	\$198,802,423	2.9%
TRAVELERS HOME AND MARINE INS. COMPANY (THE)	27998	\$153,776,583	2.2%
USAA CASUALTY INSURANCE COMPANY	25968	\$152,597,758	2.2%
21ST CENTURY CENTENNIAL INSURANCE COMPANY	34789	\$134,125,068	2.0%
SAFECO INSURANCE COMPANY OF ILLINOIS	39012	\$103,550,631	1.5%
LIBERTY MUTUAL INSURANCE COMPANY	23043	\$96,778,823	1.4%

Source: NAIC State Page Exhibit

Top 15 Carriers by Line of Business - Calendar Year 2011

Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Private Passenger Auto No-Fault (Personal Injury Protect)

Total Premium: \$2,900,172,830

Company Name	NAIC Code	Written Premium	Market Share
STATE FARM MUTUAL AUTOMOBILE INS. COMPANY	25178	\$432,862,828	14.9%
GEICO GENERAL INSURANCE COMPANY	35882	\$317,482,443	10.9%
GEICO INDEMNITY COMPANY	22055	\$245,992,265	8.5%
PROGRESSIVE AMERICAN INSURANCE COMPANY	24252	\$179,563,789	6.2%
PROGRESSIVE SELECT INSURANCE COMPANY	10192	\$116,684,547	4.0%
ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	29688	\$98,427,281	3.4%
ALLSTATE PROPERTY & CASUALTY INSURANCE COMPANY	17230	\$94,208,029	3.2%
ALLSTATE INSURANCE COMPANY	19232	\$90,847,057	3.1%
GOVERNMENT EMPLOYEES INSURANCE COMPANY	22063	\$89,727,500	3.1%
SECURITY NATIONAL INSURANCE COMPANY	33120	\$88,596,944	3.1%
UNITED AUTOMOBILE INSURANCE COMPANY	35319	\$85,971,685	3.0%
DIRECT GENERAL INSURANCE COMPANY	42781	\$81,351,561	2.8%
MGA INSURANCE COMPANY, INC.	40150	\$54,034,587	1.9%
OCEAN HARBOR CASUALTY INSURANCE COMPANY	12360	\$50,256,279	1.7%
INFINITY AUTO INSURANCE COMPANY	11738	\$45,905,671	1.6%

Private Passenger Auto Physical Damage

Total Premium: \$3,237,950,511

Company Name	NAIC Code	Written Premium	Market Share
STATE FARM MUTUAL AUTOMOBILE INS. COMPANY	25178	\$577,356,930	17.8%
GEICO GENERAL INSURANCE COMPANY	35882	\$354,555,550	10.9%
PROGRESSIVE AMERICAN INSURANCE COMPANY	24252	\$165,153,849	5.1%
ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	29688	\$145,825,737	4.5%
PROGRESSIVE SELECT INSURANCE COMPANY	10192	\$144,883,732	4.5%
ALLSTATE INSURANCE COMPANY	19232	\$144,523,047	4.5%
GEICO INDEMNITY COMPANY	22055	\$144,172,420	4.5%
GOVERNMENT EMPLOYEES INSURANCE COMPANY	22063	\$118,998,525	3.7%
UNITED SERVICES AUTOMOBILE ASSOCIATION	25941	\$115,739,963	3.6%
ALLSTATE PROPERTY & CASUALTY INSURANCE COMPANY	17230	\$102,828,271	3.2%
USAA CASUALTY INSURANCE COMPANY	25968	\$74,507,861	2.3%
TRAVELERS HOME AND MARINE INS. COMPANY (THE)	27998	\$69,496,661	2.1%
LIBERTY MUTUAL INSURANCE COMPANY	23043	\$47,819,905	1.5%
21ST CENTURY CENTENNIAL INSURANCE COMPANY	34789	\$47,667,876	1.5%
SAFECO INSURANCE COMPANY OF ILLINOIS	39012	\$46,301,388	1.4%

Source: NAIC State Page Exhibit

Top 15 Carriers by Line of Business - Calendar Year 2011

Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Products Liability		Total Premium: \$135,961,539	
Company Name	NAIC Code	Written Premium	Market Share
FEDERAL INSURANCE COMPANY	20281	\$9,437,528	6.9%
HARTFORD FIRE INSURANCE COMPANY	19682	\$6,907,531	5.1%
EVANSTON INSURANCE COMPANY	35378	\$5,924,766	4.4%
NATIONAL TRUST INSURANCE COMPANY	20141	\$4,577,331	3.4%
AMERISURE INSURANCE COMPANY	19488	\$4,256,169	3.1%
MID-CONTINENT CASUALTY COMPANY	23418	\$4,040,408	3.0%
ELECTRIC INSURANCE COMPANY	21261	\$3,675,364	2.7%
ADMIRAL INSURANCE COMPANY	24856	\$3,534,761	2.6%
FCCI COMMERCIAL INSURANCE COMPANY	33472	\$3,182,239	2.3%
AMERICAN GUARANTEE AND LIABILITY INS. COMPANY	26247	\$3,167,498	2.3%
NAUTILUS INSURANCE COMPANY	17370	\$3,095,765	2.3%
CRUM & FORSTER SPECIALTY INSURANCE COMPANY	44520	\$2,954,989	2.2%
COLUMBIA CASUALTY COMPANY	31127	\$2,688,060	2.0%
BENCHMARK INSURANCE COMPANY	41394	\$2,557,792	1.9%
COLONY INSURANCE COMPANY	39993	\$2,203,386	1.6%

Surety		Total Premium: \$260,009,304	
Company Name	NAIC Code	Written Premium	Market Share
TRAVELERS CASUALTY AND SURETY CO. OF AMERICA	31194	\$35,016,758	13.5%
LIBERTY MUTUAL INSURANCE COMPANY	23043	\$30,046,771	11.6%
FIDELITY AND DEPOSIT COMPANY OF MARYLAND	39306	\$26,229,315	10.1%
WESTERN SURETY COMPANY	13188	\$16,759,053	6.4%
FEDERAL INSURANCE COMPANY	20281	\$11,352,162	4.4%
INTERNATIONAL FIDELITY INSURANCE COMPANY	11592	\$8,165,780	3.1%
HARTFORD FIRE INSURANCE COMPANY	19682	\$7,480,712	2.9%
GREAT AMERICAN INSURANCE COMPANY	16691	\$7,337,014	2.8%
SAFECO INSURANCE COMPANY OF AMERICA	24740	\$6,906,744	2.7%
WESTCHESTER FIRE INSURANCE COMPANY	10030	\$5,353,879	2.1%
TRAVELERS CASUALTY AND SURETY COMPANY	19038	\$4,884,900	1.9%
LEXON INSURANCE COMPANY	13307	\$4,570,216	1.8%
HANOVER INSURANCE COMPANY (THE)	22292	\$4,566,473	1.8%
BERKLEY REGIONAL INSURANCE COMPANY	29580	\$4,502,074	1.7%
MERCHANTS BONDING COMPANY (MUTUAL)	14494	\$3,827,251	1.5%

Source: NAIC State Page Exhibit

Top 15 Carriers by Line of Business - Calendar Year 2011

Property and Casualty

Persuant to Section 624.313(1)(f), F.S.

Warranty

Total Premium: \$277,544,421

Company Name	NAIC Code	Written Premium	Market Share
COURTESY INSURANCE COMPANY	26492	\$144,801,365	52.2%
NEW HAMPSHIRE INSURANCE COMPANY	23841	\$35,924,527	12.9%
MIC PROPERTY & CASUALTY INS. CORP.	38601	\$30,567,669	11.0%
TOYOTA MOTOR INSURANCE COMPANY	37621	\$10,031,762	3.6%
LYNDON PROPERTY INSURANCE COMPANY	35769	\$10,010,028	3.6%
VIRGINIA SURETY COMPANY, INC.	40827	\$8,227,419	3.0%
UNIVERSAL UNDERWRITERS INSURANCE COMPANY	41181	\$7,543,352	2.7%
CONTINENTAL INSURANCE COMPANY	35289	\$7,100,286	2.6%
OLD UNITED CASUALTY COMPANY	37060	\$4,620,947	1.7%
AMERICAN ROAD INSURANCE COMPANY (THE)	19631	\$4,579,597	1.7%
WESCO INSURANCE COMPANY	25011	\$3,291,861	1.2%
ZALE INDEMNITY COMPANY	30325	\$3,224,975	1.2%
DEALERS ASSURANCE COMPANY	16705	\$3,119,443	1.1%
HERITAGE INDEMNITY COMPANY	39527	\$1,529,594	0.6%
NATIONAL CASUALTY COMPANY	11991	\$1,334,987	0.5%

Workers' Compensation

Total Premium: \$1,784,696,582

Company Name	NAIC Code	Written Premium	Market Share
BRIDGEFIELD EMPLOYERS INSURANCE COMPANY	10701	\$203,389,278	11.4%
FCCI INSURANCE COMPANY	10178	\$109,320,308	6.1%
ZENITH INSURANCE COMPANY	13269	\$94,484,743	5.3%
TWIN CITY FIRE INSURANCE COMPANY	29459	\$70,500,571	4.0%
RETAILFIRST INSURANCE COMPANY	10700	\$58,987,450	3.3%
AMERISURE INSURANCE COMPANY	19488	\$56,580,267	3.2%
FFVA MUTUAL INSURANCE COMPANY	10385	\$55,337,312	3.1%
TECHNOLOGY INSURANCE COMPANY	42376	\$48,343,148	2.7%
INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA	19429	\$44,488,374	2.5%
COMMERCE AND INDUSTRY INSURANCE COMPANY	19410	\$35,791,897	2.0%
BRIDGEFIELD CASUALTY INSURANCE COMPANY	10335	\$34,446,281	1.9%
ZURICH AMERICAN INSURANCE COMPANY	16535	\$33,852,000	1.9%
COMP OPTIONS INSURANCE COMPANY, INC.	10834	\$32,756,840	1.8%
LIBERTY INSURANCE CORPORATION	42404	\$31,737,786	1.8%
HARTFORD FIRE INSURANCE COMPANY	19682	\$30,081,451	1.7%

Source: NAIC State Page Exhibit

Licensed Title Companies by Market Share for Calendar Year 2011

Pursuant to Sec. 624.313(1)(f), F.S.

Total Premium: \$720,539,873

Company Name	Written Premium	Market Share
OLD REPUBLIC NATIONAL TITLE INSURANCE COMPANY	\$219,030,161	30.4%
FIRST AMERICAN TITLE INSURANCE COMPANY	\$158,251,201	22.0%
CHICAGO TITLE INSURANCE COMPANY	\$115,072,400	16.0%
FIDELITY NATIONAL TITLE INSURANCE COMPANY	\$74,394,690	10.3%
STEWART TITLE GUARANTY COMPANY	\$49,620,076	6.9%
WESTCOR LAND TITLE INSURANCE COMPANY	\$30,474,355	4.2%
COMMONWEALTH LAND TITLE INSURANCE COMPANY	\$26,450,579	3.7%
TITLE RESOURCES GUARANTY COMPANY	\$13,641,822	1.9%
NATIONAL TITLE INSURANCE OF NEW YORK INC.	\$13,014,007	1.8%
NORTH AMERICAN TITLE INSURANCE COMPANY	\$5,953,251	0.8%
WFG NATIONAL TITLE INSURANCE COMPANY	\$4,686,670	0.7%
ALLIANT NATIONAL TITLE INSURANCE COMPANY, INC.	\$3,957,998	0.5%
PREMIER LAND TITLE INSURANCE COMPANY	\$3,323,012	0.5%
K.E.L. TITLE INSURANCE GROUP, INC.	\$1,923,040	0.3%
INVESTORS TITLE INSURANCE COMPANY	\$419,541	0.1%
ENTITLE INSURANCE COMPANY	\$303,362	0.0%
SOUTHERN TITLE INSURANCE CORPORATION	\$23,708	0.0%

Source: NAIC State Page Exhibit

Top 35 Carriers by Line of Business for Calendar Year 2011

Life and Health/Fraternal Premium

Persuant to Section 624.313(1)(f), F.S.

Accident and Health

Total Premium: \$39,732,772,105

Company Name	NAIC Code	Written Premium	Market Share
BLUE CROSS & BLUE SHIELD OF FLORIDA, INC.	98167	\$6,250,122,664	15.7%
UNITEDHEALTHCARE INSURANCE COMPANY	79413	\$5,101,079,400	12.8%
HUMANA MEDICAL PLAN, INC.	95270	\$4,862,720,296	12.2%
AETNA HEALTH INC.	95088	\$1,477,509,984	3.7%
AVMED, INC.	95263	\$1,289,143,445	3.2%
UNITEDHEALTHCARE OF FLORIDA, INC.	95264	\$1,285,696,942	3.2%
WELLCARE OF FLORIDA, INC.	95081	\$1,273,190,572	3.2%
CAREPLUS HEALTH PLANS, INC.	95092	\$1,185,150,648	3.0%
CONNECTICUT GENERAL LIFE INSURANCE COMPANY	62308	\$862,507,320	2.2%
COVENTRY HEALTH CARE OF FLORIDA, INC.	95114	\$819,088,239	2.1%
HUMANA INSURANCE COMPANY	73288	\$682,988,542	1.7%
CAPITAL HEALTH PLAN, INC.	95112	\$627,093,289	1.6%
HEALTHSPRING OF FLORIDA, INC	11532	\$613,582,833	1.5%
AETNA LIFE INSURANCE COMPANY	60054	\$594,833,052	1.5%
AMERIGROUP FLORIDA, INC.	95093	\$578,146,247	1.5%
PREFERRED CARE PARTNERS, INC.	11176	\$573,968,035	1.4%
FREEDOM HEALTH, INC.	10119	\$551,986,249	1.4%
UNIVERSAL HEALTH CARE, INC.	11574	\$547,065,032	1.4%
MEDICA HEALTHCARE PLANS, INC.	12155	\$538,868,726	1.4%
SUNSHINE STATE HEALTH PLAN, INC.	13148	\$493,041,563	1.2%
HEALTH OPTIONS, INC.	95089	\$428,188,192	1.1%
NEIGHBORHOOD HEALTH PARTNERSHIP, INC.	95123	\$417,947,704	1.1%
COVENTRY SUMMIT HEALTH PLAN, INC.	10771	\$401,222,743	1.0%
HEALTH FIRST HEALTH PLANS, INC.	95019	\$396,291,235	1.0%
HEALTHEASE OF FLORIDA, INC.	52631	\$370,904,701	0.9%
GOLDEN RULE INSURANCE COMPANY	62286	\$326,637,592	0.8%
METROPOLITAN LIFE INSURANCE COMPANY	65978	\$316,769,372	0.8%
FLORIDA HEALTH CARE PLAN, INC.	13567	\$298,041,800	0.8%
AMERICAN FAMILY LIFE ASSURANCE CO. OF COLUMBUS	60380	\$295,888,776	0.7%
COVENTRY HEALTH PLAN OF FLORIDA, INC.	95266	\$269,869,715	0.7%
HUMANA HEALTH INS. CO. OF FLORIDA, INC.	69671	\$259,836,038	0.7%
THE PUBLIC HEALTH TRUST OF DADE COUNTY	95126	\$217,680,185	0.6%
MOLINA HEALTHCARE OF FLORIDA, INC.	13128	\$203,945,272	0.5%
ACCENDO INSURANCE COMPANY	63444	\$184,880,646	0.5%
PHYSICIANS UNITED PLAN, INC.	10775	\$179,521,133	0.5%

Source: NAIC Schedule T

Top 35 Carriers by Line of Business for Calendar Year 2011 Life and Health/Fraternal Premium

Persuant to Section 624.313(1)(f), F.S.

Annuity Consideration

Total Premium: \$17,943,891,634

Company Name	NAIC Code	Written Premium	Market Share
METLIFE INVESTORS USA INSURANCE COMPANY	61050	\$1,972,793,569	11.0%
PRUCO LIFE INSURANCE COMPANY	79227	\$1,441,433,755	8.0%
JACKSON NATIONAL LIFE INSURANCE COMPANY	65056	\$1,397,884,441	7.8%
LINCOLN NATIONAL LIFE INSURANCE COMPANY	65676	\$1,006,239,840	5.6%
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	90611	\$911,915,468	5.1%
VARIABLE ANNUITY LIFE INSURANCE COMPANY	70238	\$806,813,776	4.5%
TRANSAMERICA LIFE INSURANCE COMPANY	86231	\$586,609,339	3.3%
METROPOLITAN LIFE INSURANCE COMPANY	65978	\$555,527,600	3.1%
AXA EQUITABLE LIFE INSURANCE COMPANY	62944	\$531,554,467	3.0%
AMERICAN EQUITY INVESTMENT LIFE INS. CO.	92738	\$485,872,855	2.7%
RIVERSOURCE LIFE INSURANCE COMPANY	65005	\$478,202,741	2.7%
NEW YORK LIFE INSURANCE AND ANNUITY CORP.	91596	\$474,688,515	2.7%
WESTERN NATIONAL LIFE INSURANCE COMPANY	70432	\$436,981,156	2.4%
AVIVA LIFE AND ANNUITY COMPANY	61689	\$389,161,047	2.2%
ING LIFE INSURANCE AND ANNUITY COMPANY	86509	\$329,568,969	1.8%
TEACHERS INS. & ANNUITY ASSOCIATION OF AMERICA	69345	\$325,704,742	1.8%
GREAT AMERICAN LIFE INSURANCE COMPANY	63312	\$300,825,330	1.7%
PACIFIC LIFE INSURANCE COMPANY	67466	\$287,304,340	1.6%
SUNAMERICA ANNUITY AND LIFE ASSURANCE COMPANY	60941	\$256,322,703	1.4%
SYMETRA LIFE INSURANCE COMPANY	68608	\$237,089,066	1.3%
SUN LIFE ASSURANCE COMPANY OF CANADA (U.S.)	79065	\$224,625,206	1.3%
PROTECTIVE LIFE INSURANCE COMPANY	68136	\$223,873,700	1.3%
SECURITY BENEFIT LIFE INSURANCE COMPANY	68675	\$219,362,309	1.2%
NORTH AMERICAN CO. FOR LIFE AND HEALTH INSURANCE	66974	\$203,912,686	1.1%
FIDELITY INVESTMENTS LIFE INSURANCE COMPANY	93696	\$186,906,129	1.0%
RELIASTAR LIFE INSURANCE COMPANY	67105	\$186,887,061	1.0%
MIDLAND NATIONAL LIFE INSURANCE COMPANY	66044	\$142,783,611	0.8%
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	65838	\$141,635,906	0.8%
PHL VARIABLE INSURANCE COMPANY	93548	\$139,814,189	0.8%
GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	68322	\$139,554,145	0.8%
USAA LIFE INSURANCE COMPANY	69663	\$133,510,076	0.7%
OHIO NATIONAL LIFE INSURANCE COMPANY	67172	\$130,739,116	0.7%
GENWORTH LIFE INSURANCE COMPANY	70025	\$127,931,707	0.7%
AMERICAN NATIONAL INSURANCE COMPANY	60739	\$121,310,039	0.7%
GUARDIAN INSURANCE & ANNUITY COMPANY, INC.	78778	\$117,422,283	0.7%

Source: NAIC Schedule T

Top 35 Carriers by Line of Business for Calendar Year 2011 Life and Health/Fraternal Premium

Persuant to Section 624.313(1)(f), F.S.

Deposit Type Fund		Total Premium: \$1,169,351,608	
Company Name	NAIC Code	Written Premium	Market Share
HARTFORD LIFE INSURANCE COMPANY	88072	\$451,593,250	38.6%
PRINCIPAL LIFE INSURANCE COMPANY	61271	\$332,927,714	28.5%
PRUDENTIAL RETIREMENT INSURANCE AND ANNUITY CO.	93629	\$62,934,221	5.4%
KNIGHTS OF COLUMBUS	58033	\$38,535,439	3.3%
AVIVA LIFE AND ANNUITY COMPANY	61689	\$35,000,725	3.0%
UNITED OF OMAHA LIFE INSURANCE COMPANY	69868	\$34,818,236	3.0%
PHOENIX LIFE INSURANCE COMPANY	67814	\$25,055,530	2.1%
NEW YORK LIFE INSURANCE AND ANNUITY CORP.	91596	\$17,572,148	1.5%
PRUDENTIAL INSURANCE COMPANY OF AMERICA (THE)	68241	\$13,505,532	1.2%
EMPLOYEES LIFE COMPANY (MUTUAL)	84174	\$11,158,172	1.0%
PRESIDENTIAL LIFE INSURANCE COMPANY	68039	\$9,371,844	0.8%
CUNA MUTUAL INSURANCE SOCIETY	62626	\$8,187,625	0.7%
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	90611	\$7,804,891	0.7%
AMERICAN GENERAL LIFE INSURANCE COMPANY	60488	\$7,216,492	0.6%
GENWORTH LIFE INSURANCE COMPANY	70025	\$5,932,712	0.5%
SYMETRA LIFE INSURANCE COMPANY	68608	\$5,853,854	0.5%
FIDELITY & GUARANTY LIFE INSURANCE COMPANY	63274	\$5,838,087	0.5%
TEACHERS INS. & ANNUITY ASSOCIATION OF AMERICA	69345	\$5,744,546	0.5%
PHL VARIABLE INSURANCE COMPANY	93548	\$5,209,366	0.5%
INTEGRITY LIFE INSURANCE COMPANY	74780	\$3,945,206	0.3%
AMERICAN NATIONAL INSURANCE COMPANY	60739	\$3,790,796	0.3%
NORTH AMERICAN CO. FOR LIFE AND HEALTH INSURANCE	66974	\$3,637,398	0.3%
PACIFIC LIFE INSURANCE COMPANY	67466	\$3,606,458	0.3%
UNION CENTRAL LIFE INSURANCE COMPANY (THE)	80837	\$3,469,144	0.3%
METLIFE INVESTORS USA INSURANCE COMPANY	61050	\$3,193,716	0.3%
GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	65536	\$3,014,704	0.3%
PENN MUTUAL LIFE INSURANCE COMPANY	67644	\$2,885,393	0.3%
TIAA-CREF LIFE INSURANCE COMPANY	60142	\$2,360,678	0.2%
USAA LIFE INSURANCE COMPANY	69663	\$2,310,641	0.2%
RIVERSOURCE LIFE INSURANCE COMPANY	65005	\$2,215,435	0.2%
AETNA LIFE INSURANCE COMPANY	60054	\$2,192,744	0.2%
NATIONAL WESTERN LIFE INSURANCE COMPANY	66850	\$2,190,932	0.2%
NORTHWESTERN MUTUAL LIFE INSURANCE COMPANY	67091	\$2,084,157	0.2%
MINNESOTA LIFE INSURANCE COMPANY	66168	\$2,052,403	0.2%
EQUITRUST LIFE INSURANCE COMPANY	62510	\$1,934,629	0.2%

Source: NAIC Schedule T

Top 35 Carriers by Line of Business for Calendar Year 2011

Life and Health/Fraternal Premium

Persuant to Section 624.313(1)(f), F.S.

Life		Total Premium:	\$7,849,015,387
Company Name	NAIC Code	Written Premium	Market Share
NORTHWESTERN MUTUAL LIFE INSURANCE COMPANY	67091	\$479,646,662	6.1%
LINCOLN NATIONAL LIFE INSURANCE COMPANY	65676	\$440,209,131	5.6%
METROPOLITAN LIFE INSURANCE COMPANY	65978	\$398,982,016	5.1%
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	65838	\$349,141,146	4.5%
TRANSAMERICA LIFE INSURANCE COMPANY	86231	\$267,911,417	3.4%
NEW YORK LIFE INSURANCE COMPANY	66915	\$256,912,189	3.3%
PRUDENTIAL INSURANCE COMPANY OF AMERICA (THE)	68241	\$254,572,129	3.2%
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	65935	\$211,592,402	2.7%
STATE FARM LIFE INSURANCE COMPANY	69108	\$201,282,908	2.6%
AXA EQUITABLE LIFE INSURANCE COMPANY	62944	\$198,483,875	2.5%
GUARDIAN LIFE INSURANCE COMPANY OF AMERICA	64246	\$186,571,766	2.4%
AMERICAN GENERAL LIFE INSURANCE COMPANY	60488	\$151,301,588	1.9%
PACIFIC LIFE INSURANCE COMPANY	67466	\$147,420,016	1.9%
METLIFE INVESTORS USA INSURANCE COMPANY	61050	\$135,859,096	1.7%
PRIMERICA LIFE INSURANCE COMPANY	65919	\$124,660,020	1.6%
MINNESOTA LIFE INSURANCE COMPANY	66168	\$117,701,938	1.5%
PRUCO LIFE INSURANCE COMPANY	79227	\$115,166,224	1.5%
LINCOLN BENEFIT LIFE COMPANY	65595	\$108,181,215	1.4%
HARTFORD LIFE AND ANNUITY INSURANCE COMPANY	71153	\$100,070,133	1.3%
PROTECTIVE LIFE INSURANCE COMPANY	68136	\$96,127,748	1.2%
RELIASTAR LIFE INSURANCE COMPANY	67105	\$95,082,724	1.2%
AVIVA LIFE AND ANNUITY COMPANY	61689	\$90,851,850	1.2%
UNITED OF OMAHA LIFE INSURANCE COMPANY	69868	\$90,204,983	1.2%
NEW YORK LIFE INSURANCE AND ANNUITY CORP.	91596	\$86,419,163	1.1%
SUN LIFE ASSURANCE COMPANY OF CANADA	80802	\$85,146,442	1.1%
SECURITY LIFE OF DENVER INSURANCE COMPANY	68713	\$84,858,422	1.1%
GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	65536	\$80,747,498	1.0%
GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	68322	\$75,376,732	1.0%
HARTFORD LIFE AND ACCIDENT INSURANCE COMPANY	70815	\$74,447,996	1.0%
PRINCIPAL LIFE INSURANCE COMPANY	61271	\$74,386,658	1.0%
AMERICAN GENERAL LIFE & ACCIDENT INS. CO.	66672	\$66,604,196	0.9%
NATIONWIDE LIFE INSURANCE COMPANY	66869	\$57,695,776	0.7%
USAA LIFE INSURANCE COMPANY	69663	\$57,355,445	0.7%
RIVERSOURCE LIFE INSURANCE COMPANY	65005	\$52,015,293	0.7%
LIBERTY NATIONAL LIFE INSURANCE COMPANY	65331	\$50,667,560	0.7%

Source: NAIC Schedule T

Top 35 Carriers by Line of Business for Calendar Year 2011 Life and Health/Fraternal Premium

Persuant to Section 624.313(1)(f), F.S.

Other Considerations		Total Premium:	\$4,090,430,509
Company Name	NAIC Code	Written Premium	Market Share
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	70688	\$1,088,571,597	26.6%
NATIONWIDE LIFE INSURANCE COMPANY	66869	\$958,672,787	23.4%
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	65838	\$709,742,946	17.4%
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	65935	\$570,330,622	13.9%
PRUDENTIAL INSURANCE COMPANY OF AMERICA (THE)	68241	\$195,452,138	4.8%
HARTFORD LIFE INSURANCE COMPANY	88072	\$143,581,647	3.5%
TRANSAMERICA LIFE INSURANCE COMPANY	86231	\$113,627,840	2.8%
MUTUAL OF AMERICA LIFE INSURANCE COMPANY	88668	\$76,509,903	1.9%
MINNESOTA LIFE INSURANCE COMPANY	66168	\$41,893,024	1.0%
HARTFORD LIFE AND ANNUITY INSURANCE COMPANY	71153	\$40,929,078	1.0%
METROPOLITAN LIFE INSURANCE COMPANY	65978	\$40,818,454	1.0%
PENN MUTUAL LIFE INSURANCE COMPANY	67644	\$35,908,588	0.9%
STANDARD INSURANCE COMPANY	69019	\$27,889,569	0.7%
ING LIFE INSURANCE AND ANNUITY COMPANY	86509	\$20,056,098	0.5%
AXA EQUITABLE LIFE INSURANCE COMPANY	62944	\$13,722,910	0.3%
NATIONWIDE LIFE AND ANNUITY INSURANCE COMPANY	92657	\$3,635,605	0.1%
OHIO NATIONAL LIFE INSURANCE COMPANY	67172	\$2,995,541	0.1%
PRUDENTIAL RETIREMENT INSURANCE AND ANNUITY CO.	93629	\$1,981,610	0.1%
MONUMENTAL LIFE INSURANCE COMPANY	66281	\$1,773,445	0.0%
WESTERN RESERVE LIFE ASSURANCE COMPANY OF OHIO	91413	\$757,286	0.0%
GLENER LIFE INSURANCE SOCIETY	56154	\$718,167	0.0%
GUARDIAN INSURANCE & ANNUITY COMPANY, INC.	78778	\$555,450	0.0%
NORTHWESTERN MUTUAL LIFE INSURANCE COMPANY	67091	\$402,000	0.0%
AMERICAN MATURITY LIFE INSURANCE COMPANY	81213	\$24,500	0.0%
MADISON NATIONAL LIFE INSURANCE COMPANY INC.	65781	\$23,368	0.0%
NEW ENGLAND LIFE INSURANCE COMPANY	91626	\$22,972	0.0%
COUNTRY LIFE INSURANCE COMPANY	62553	\$12,744	0.0%
HARTFORD LIFE AND ACCIDENT INSURANCE COMPANY	70815	\$12,172	0.0%
PENN INSURANCE AND ANNUITY COMPANY	93262	\$10,000	0.0%
UNITED OF OMAHA LIFE INSURANCE COMPANY	69868	\$4,200	0.0%
NEW YORK LIFE INSURANCE COMPANY	66915	(\$205,752)	0.0%

Source: NAIC Schedule T

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
FRATERNAL			Total Direct Business	\$365,683,875	
1 BAPTIST LIFE ASSOCIATION	Foreign	\$31,557,238	\$31,047,663	\$509,575	\$40,466
2 CATHOLIC ASSOCIATION OF FORESTERS	Foreign	\$13,220,816	\$6,807,464	\$6,413,352	\$4,428
3 CATHOLIC FINANCIAL LIFE	Foreign	\$1,242,691,239	\$1,214,740,621	\$27,950,618	\$744,449
4 CATHOLIC HOLY FAMILY SOCIETY	Foreign	\$110,407,110	\$103,038,141	\$7,368,969	\$649,672
5 CATHOLIC LIFE INSURANCE	Foreign	\$921,362,366	\$856,580,230	\$64,782,136	\$358,851
6 CROATIAN FRATERNAL UNION OF AMERICA	Foreign	\$386,220,143	\$367,104,573	\$19,115,570	\$201,264
7 CSA FRATERNAL LIFE	Foreign	\$125,367,144	\$123,041,433	\$2,325,711	\$1,419,738
8 EVERENCE ASSOCIATION, INC.	Foreign	\$384,977,592	\$307,634,813	\$77,342,779	\$1,371,362
9 FIRST CATHOLIC SLOVAK LADIES ASSOCIATION OF THE U.S.A.	Foreign	\$676,100,757	\$590,271,287	\$85,829,470	\$244,508
10 FIRST CATHOLIC SLOVAK UNION OF THE UNITED STATES OF AMERICA AND CANADA	Foreign	\$285,105,807	\$266,121,790	\$18,984,017	\$14,635
11 GBU FINANCIAL LIFE	Foreign	\$954,135,853	\$908,408,822	\$45,727,031	\$3,309,112
12 GLEANER LIFE INSURANCE SOCIETY	Foreign	\$1,409,256,076	\$1,327,757,660	\$81,498,416	\$11,525,423
13 GREEK CATHOLIC UNION OF THE USA	Foreign	\$852,673,285	\$824,244,985	\$28,428,300	\$3,231,263
14 INDEPENDENT ORDER OF FORESTERS	Alien	\$2,789,815,266	\$2,630,753,911	\$159,061,355	\$21,695,230
15 KNIGHTS OF COLUMBUS	Foreign	18,026,582,008	\$16,310,782,448	\$1,715,799,560	\$67,940,495
16 LOYAL CHRISTIAN BENEFIT ASSOCIATION	Foreign	\$177,514,497	\$173,570,621	\$3,943,876	\$175,374
17 LUSO-AMERICAN LIFE INSURANCE SOCIETY	Foreign	\$84,959,580	\$79,575,154	\$5,384,425	\$0
18 MODERN WOODMEN OF AMERICA	Foreign	11,379,654,673	\$10,114,257,772	\$1,265,396,901	\$49,245,440
19 NATIONAL SLOVAK SOCIETY OF THE UNITED STATES OF AMER.	Foreign	\$584,879,949	\$571,260,495	\$13,619,454	\$4,220,401
20 ORDER OF UNITED COMMERCIAL TRAVELERS OF AMERICA (THE)	Foreign	\$21,468,563	\$10,496,960	\$10,971,603	\$5,415,742

FRATERNAL

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
21 POLISH NATIONAL ALLIANCE OF THE US OF NA	Foreign	\$438,353,600	\$424,985,889	\$13,367,711	\$373,917
22 POLISH NATIONAL UNION OF AMERICA	Foreign	\$25,277,246	\$24,570,929	\$706,321	\$7,863
23 POLISH ROMAN CATHOLIC UNION OF AMERICA	Foreign	\$184,932,631	\$180,928,611	\$4,004,020	\$163,279
24 POLISH WOMEN'S ALLIANCE OF AMERICA	Foreign	\$56,625,258	\$56,008,020	\$617,238	\$15
25 ROYAL NEIGHBORS OF AMERICA	Foreign	\$792,485,851	\$581,004,276	\$211,481,575	\$3,945,946
26 SLOVENE NATIONAL BENEFIT SOCIETY	Foreign	\$189,238,854	\$183,559,942	\$5,678,912	\$141,796
27 SONS OF NORWAY	Foreign	\$325,776,265	\$318,072,981	\$7,703,284	\$1,099,259
28 SUPREME COUNCIL OF THE ROYAL ARCANUM	Foreign	\$97,763,473	\$83,304,792	\$14,458,681	\$168,285
29 THRIVENT FINANCIAL FOR LUTHERANS	Foreign	62,256,789,548	\$58,253,318,764	\$4,003,470,784	\$130,737,999
30 TRAVELERS PROTECTIVE ASSOCIATION OF AMERICA	Foreign	\$10,713,667	\$1,249,083	\$9,464,584	\$1,531
31 UKRAINIAN NATIONAL ASSOCIATION, INC.	Foreign	\$178,323,732	\$174,437,838	\$3,885,894	\$16,462,874
32 UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	Foreign	\$200,260,016	\$178,010,049	\$22,249,967	\$1,044,930
33 WILLIAM PENN ASSOCIATION	Foreign	\$241,893,700	\$221,490,074	\$20,403,627	\$2,328,234
34 WOMAN'S LIFE INSURANCE SOCIETY	Foreign	\$189,725,571	\$163,773,731	\$25,951,840	\$74,843
35 WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY/OMAHA WOODMEN	Foreign	\$9,340,672,299	\$8,536,162,438	\$804,509,861	\$36,688,385
36 WOODMEN OF THE WORLD/ASSURED LIFE ASSOCIATION	Foreign	\$58,700,026	\$46,681,152	\$12,018,874	\$122,269
37 WORKMEN'S BENEFIT FUND OF THE USA	Foreign	\$35,519,259	\$34,999,064	\$520,195	\$514,597

FRATERNAL

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
HEALTH			Total Direct Business	\$27,421,959,237	
1 ACCENDO INSURANCE COMPANY	Foreign	\$146,571,557	\$65,173,946	\$81,397,611	\$184,880,646
2 AETNA HEALTH INC.	Domestic	\$341,567,365	\$175,859,405	\$165,707,960	\$1,477,509,984
3 AETNA HEALTH INSURANCE COMPANY	Foreign	\$46,231,517	\$18,034,954	\$28,196,563	\$0
4 AHF MCO OF FLORIDA, INC.	Domestic	\$9,074,468	\$5,791,640	\$3,282,828	\$27,294,007
5 AMERICAN SPECIALTY HEALTH INSURANCE COMPANY	Foreign	\$9,080,332	\$769,088	\$8,311,244	\$0
6 AMERIGROUP FLORIDA, INC.	Domestic	\$113,143,698	\$49,265,033	\$63,878,665	\$578,146,247
7 AMFIRST INSURANCE COMPANY	Foreign	\$19,538,404	\$6,227,011	\$13,311,393	\$713,721
8 AVMED, INC.	Domestic	\$326,977,533	\$203,363,999	\$123,613,534	\$1,289,143,445
9 BLUE CROSS & BLUE SHIELD OF FLORIDA, INC.	Domestic	\$5,548,451,284	\$2,939,410,605	\$2,609,040,679	\$6,250,122,664
10 BUPA INSURANCE COMPANY	Domestic	\$159,755,012	\$112,688,780	\$47,066,232	\$13,175
11 BUPA INSURANCE LIMITED COMPANY	Alien	\$51,484,768	\$0	\$51,484,768	\$0
12 CAPITAL HEALTH PLAN, INC.	Domestic	\$396,037,475	\$82,973,177	\$313,064,298	\$627,093,289
13 CAREPLUS HEALTH PLANS, INC.	Domestic	\$351,144,472	\$240,513,902	\$110,630,570	\$1,185,150,648
14 CIGNA DENTAL HEALTH OF FLORIDA, INC.	Domestic	\$8,579,441	\$2,708,361	\$5,871,080	\$33,934,876
15 CIGNA HEALTHCARE OF FLORIDA, INC.	Domestic	\$5,560,572	\$1,491,393	\$4,069,179	\$8,638,473
16 CITRUS HEALTH CARE, INC.	Domestic	\$27,846,647	\$13,397,569	\$14,449,078	\$84,443,994
17 COMPBENEFITS COMPANY	Domestic	\$21,395,615	\$12,109,173	\$9,286,442	\$113,930,252
18 COVENTRY HEALTH AND LIFE INSURANCE COMPANY	Foreign	\$813,364,488	\$473,431,061	\$339,933,420	\$45,379,068
19 COVENTRY HEALTH CARE OF FLORIDA, INC.	Domestic	\$158,169,079	\$99,584,619	\$58,584,460	\$819,088,239
20 COVENTRY HEALTH PLAN OF FLORIDA, INC.	Domestic	\$96,428,061	\$54,815,388	\$41,612,673	\$269,869,715

HEALTH

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
21 COVENTRY SUMMIT HEALTH PLAN, INC.	Domestic	\$84,966,776	\$57,370,677	\$27,596,099	\$401,222,743
22 DELTA DENTAL INSURANCE COMPANY	Foreign	\$139,046,221	\$77,277,407	\$61,768,814	\$123,967,207
23 DENTAL BENEFIT PROVIDERS OF ILLINOIS, INC.	Foreign	\$2,852,574	\$769,760	\$2,082,813	\$1,624,775
24 DENTAL CONCERN, INC., THE	Foreign	\$5,497,572	\$2,143,897	\$3,353,675	\$90,896
25 DENTEGRA INSURANCE COMPANY	Foreign	\$30,283,435	\$14,525,053	\$15,758,382	\$0
26 EMPLOYER CHOICE INSURANCE COMPANY, INC.	Domestic	\$4,582,040	\$111,637	\$4,470,403	\$724,043
27 ENVISION INSURANCE COMPANY	Foreign	\$93,237,983	\$72,485,657	\$20,752,326	\$16,476,559
28 FLORIDA HEALTH CARE PLAN, INC.	Domestic	\$99,137,477	\$32,816,861	\$66,320,616	\$298,041,800
29 FLORIDA HEALTHCARE PLUS, INC.	Domestic	\$3,872,339	\$522,584	\$3,349,755	\$0
30 FREEDOM HEALTH, INC.	Domestic	\$81,137,779	\$64,578,271	\$16,559,508	\$551,986,249
31 HCSC INSURANCE SERVICES COMPANY	Foreign	\$185,048,055	\$50,465,972	\$134,582,083	\$0
32 HEALTH CARE SERVICE CORPORATION, A MUTUAL LEGAL RESERVE COMPANY	Foreign	\$14,603,800,414	\$5,693,971,292	\$8,909,829,123	\$95,118,455
33 HEALTH FIRST HEALTH PLANS, INC.	Domestic	\$100,392,005	\$45,355,543	\$55,036,463	\$396,291,235
34 HEALTH FIRST INSURANCE, INC.	Domestic	\$2,500,236	\$0	\$2,500,236	\$0
35 HEALTH OPTIONS, INC.	Domestic	\$257,200,000	\$89,309,635	\$167,890,365	\$428,188,192
36 HEALTHEASE OF FLORIDA, INC.	Domestic	\$140,683,553	\$83,779,827	\$56,903,726	\$370,904,701
37 HEALTHSPRING OF FLORIDA, INC	Domestic	\$66,347,273	\$39,198,884	\$27,148,390	\$613,582,833
38 HEALTHSUN HEALTH PLANS, INC.	Domestic	\$23,878,848	\$19,300,981	\$4,577,867	\$129,283,867
39 HEALTHY PALM BEACHES, INC.	Domestic	\$23,912,047	\$7,288,687	\$16,623,360	\$37,453,795
40 HUMANA ADVANTAGECARE PLAN, INC.	Domestic	\$46,847,087	\$16,395,482	\$30,451,605	\$126,760,327
41 HUMANA HEALTH INSURANCE COMPANY OF FLORIDA, INC.	Domestic	\$160,010,187	\$86,984,493	\$73,025,694	\$260,372,276

HEALTH

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
42 HUMANA MEDICAL PLAN, INC.	Domestic	\$1,660,998,863	\$1,061,894,633	\$599,104,230	\$4,862,720,296
43 MEDCO CONTAINMENT LIFE INSURANCE COMPANY	Foreign	\$243,997,892	\$60,506,401	\$183,491,491	\$17,963,154
44 MEDICA HEALTH PLANS OF FLORIDA, INC.	Domestic	\$7,122,297	\$5,372,646	\$1,749,651	\$29,223,618
45 MEMBERS HEALTH INSURANCE COMPANY	Foreign	\$29,727,909	\$196,923	\$29,530,986	\$0
46 MOLINA HEALTHCARE OF FLORIDA, INC.	Domestic	\$34,466,471	\$19,618,092	\$14,848,379	\$203,945,272
47 NEIGHBORHOOD HEALTH PARTNERSHIP, INC.	Domestic	\$127,221,455	\$78,772,745	\$48,448,710	\$417,947,704
48 ONENATION INSURANCE COMPANY	Foreign	\$79,557,285	\$587,844	\$78,969,441	\$5,821
49 OPTIMUM HEALTHCARE, INC.	Domestic	\$32,276,638	\$21,137,322	\$11,139,316	\$134,546,431
50 PHYSICIANS UNITED PLAN, INC.	Domestic	\$25,226,986	\$19,918,547	\$5,308,439	\$179,521,133
51 PREFERRED CARE PARTNERS, INC.	Domestic	\$78,866,394	\$66,857,665	\$12,008,729	\$573,968,035
52 PREFERRED MEDICAL PLAN, INC.	Domestic	\$29,967,037	\$24,284,955	\$5,682,082	\$108,613,193
53 PREMIER ACCESS INSURANCE COMPANY	Foreign	\$47,927,646	\$14,105,590	\$33,822,056	\$0
54 QCC INSURANCE COMPANY	Foreign	\$1,373,780,775	\$630,793,176	\$742,987,599	\$0
55 RENAISSANCE LIFE & HEALTH INSURANCE COMPANY OF AMERICA	Foreign	\$49,943,679	\$16,746,669	\$33,197,010	\$3,268,579
56 SAFEGUARD HEALTH PLANS, INC.	Domestic	\$10,192,053	\$3,419,138	\$6,772,915	\$18,746,133
57 SAFEHEALTH LIFE INSURANCE COMPANY	Foreign	\$12,002,494	\$3,184,372	\$8,818,122	\$632,067
58 SILVERSCRIPT INSURANCE COMPANY	Foreign	\$487,614,690	\$305,906,967	\$181,707,723	\$14,370,663
59 SIMPLY HEALTHCARE PLANS, INC.	Domestic	\$15,867,686	\$11,944,711	\$3,922,975	\$43,796,822
60 STERLING LIFE INSURANCE COMPANY	Foreign	\$212,230,353	\$103,658,065	\$108,572,288	\$5,158,373
61 SUNSHINE STATE HEALTH PLAN, INC.	Domestic	\$94,782,295	\$58,391,489	\$36,390,806	\$493,041,563
62 THE PUBLIC HEALTH TRUST OF DADE COUNTY	Domestic	\$47,209,532	\$24,209,602	\$22,999,930	\$217,680,185

HEALTH

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
63 UNITED CONCORDIA INSURANCE COMPANY	Foreign	\$51,516,429	\$21,868,287	\$29,648,142	\$17,851,922
64 UNITEDHEALTHCARE OF FLORIDA, INC.	Domestic	\$280,251,818	\$148,107,835	\$132,143,983	\$1,285,696,942
65 UNIVERSAL HEALTH CARE INSURANCE COMPANY, INC.	Domestic	\$134,090,548	\$79,466,728	\$54,623,820	\$40,395,591
66 UNIVERSAL HEALTH CARE, INC.	Domestic	\$106,093,171	\$80,447,338	\$25,645,833	\$547,065,033
67 VISION SERVICE PLAN INSURANCE COMPANY	Foreign	\$40,767,240	\$19,326,908	\$21,440,332	\$36,967,285
68 WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	Foreign	\$141,524,905	\$51,317,752	\$90,207,153	\$909
69 WELLCARE OF FLORIDA, INC.	Domestic	\$313,978,966	\$231,252,360	\$82,726,606	\$1,273,190,572
70 WELLCARE PRESCRIPTION INSURANCE, INC.	Domestic	\$275,840,286	\$147,567,724	\$128,272,562	\$48,199,545

HEALTH

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
LIFE & HEALTH (ANNUITY)			Total Direct Business	\$42,453,019,131	
1 4 EVER LIFE INSURANCE COMPANY	Foreign	\$174,576,127	\$94,900,081	\$79,676,046	\$414,394
2 5 STAR LIFE INSURANCE COMPANY	Foreign	\$218,365,922	\$164,104,440	\$54,261,482	\$9,641,123
3 AAA LIFE INSURANCE COMPANY	Foreign	\$468,390,751	\$380,558,853	\$87,831,898	\$26,396,947
4 ABILITY INSURANCE COMPANY	Foreign	\$840,080,873	\$792,886,448	\$47,194,426	\$484,699
5 ACACIA LIFE INSURANCE COMPANY	Foreign	\$1,518,023,280	\$1,196,018,753	\$322,004,527	\$5,843,793
6 ACE LIFE INSURANCE COMPANY	Foreign	\$42,307,199	\$33,720,282	\$8,586,917	\$0
7 AETNA LIFE INSURANCE COMPANY	Foreign	20,894,358,289	\$17,847,209,571	\$3,047,148,719	\$639,991,446
8 ALFA LIFE INSURANCE CORPORATION	Foreign	\$1,218,639,896	\$1,030,612,028	\$188,027,868	\$4,521
9 ALL SAVERS INSURANCE COMPANY	Foreign	\$15,437,930	\$6,330,107	\$9,107,824	\$205
10 ALLIANZ LIFE AND ANNUITY COMPANY	Foreign	\$15,932,323	\$3,905,673	\$12,026,650	\$0
11 ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	Foreign	89,741,961,523	\$84,748,833,979	\$4,993,127,544	\$952,956,438
12 ALLSTATE ASSURANCE COMPANY	Foreign	\$11,451,006	\$1,369,566	\$10,081,440	\$0
13 ALLSTATE LIFE INSURANCE COMPANY	Foreign	53,978,754,388	\$50,523,097,543	\$3,455,656,845	\$60,245,080
14 AMERICAN BANKERS LIFE ASSURANCE COMPANY OF FLORIDA	Domestic	\$588,079,222	\$514,312,410	\$73,766,812	\$14,864,493
15 AMERICAN CONTINENTAL INSURANCE COMPANY	Foreign	\$84,653,528	\$35,002,551	\$49,650,977	\$405,282
16 AMERICAN CREDITORS LIFE INSURANCE COMPANY	Foreign	\$17,142,786	\$6,485,856	\$10,656,930	\$0
17 AMERICAN EQUITY INVESTMENT LIFE INSURANCE COMPANY	Foreign	24,685,608,866	\$23,088,591,206	\$1,597,017,660	\$486,985,245
18 AMERICAN FAMILY LIFE ASSURANCE COMPANY OF COLUMBUS	Foreign	03,581,665,920	\$97,210,548,241	\$6,371,117,679	\$308,511,353
19 AMERICAN FIDELITY ASSURANCE COMPANY	Foreign	\$3,994,058,146	\$3,699,064,091	\$294,994,055	\$22,171,196
20 AMERICAN FIDELITY LIFE INSURANCE COMPANY	Domestic	\$455,880,887	\$385,613,641	\$70,267,246	\$1,079,968

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
21 AMERICAN GENERAL ASSURANCE COMPANY	Foreign	\$180,442,990	\$77,941,094	\$102,501,896	\$2,880,646
22 AMERICAN GENERAL LIFE & ACCIDENT INSURANCE COMPANY	Foreign	\$9,550,426,099	\$8,921,127,507	\$629,298,592	\$78,433,463
23 AMERICAN GENERAL LIFE INSURANCE COMPANY	Foreign	43,097,131,688	\$35,703,484,821	\$7,393,646,867	\$225,181,159
24 AMERICAN GENERAL LIFE INSURANCE COMPANY OF DELAWARE	Foreign	\$9,146,118,352	\$8,695,492,913	\$450,625,439	\$10,715,966
25 AMERICAN HEALTH AND LIFE INSURANCE COMPANY	Foreign	\$1,153,180,716	\$781,472,010	\$371,708,706	\$4,289,707
26 AMERICAN HERITAGE LIFE INSURANCE COMPANY	Domestic	\$1,650,118,782	\$1,356,433,704	\$293,685,078	\$101,786,486
27 AMERICAN HOME LIFE INSURANCE COMPANY (THE)	Foreign	\$216,919,637	\$200,235,101	\$16,684,536	\$269,707
28 AMERICAN INCOME LIFE INSURANCE COMPANY	Foreign	\$2,291,143,708	\$2,095,708,061	\$195,435,647	\$24,523,957
29 AMERICAN MATURITY LIFE INSURANCE COMPANY	Foreign	\$63,502,183	\$17,481,963	\$46,020,220	\$56,835
30 AMERICAN MEDICAL AND LIFE INSURANCE COMPANY	Foreign	\$23,827,378	\$15,421,135	\$8,406,243	\$5,262,295
31 AMERICAN MEDICAL SECURITY LIFE INSURANCE COMPANY	Foreign	\$65,748,428	\$33,406,431	\$32,341,997	\$16,657,721
32 AMERICAN MEMORIAL LIFE INSURANCE COMPANY	Foreign	\$2,202,904,713	\$2,102,591,367	\$100,313,346	\$18,840,848
33 AMERICAN MODERN LIFE INSURANCE COMPANY	Foreign	\$59,985,286	\$40,907,751	\$19,077,535	\$10,806
34 AMERICAN NATIONAL INSURANCE COMPANY	Foreign	17,390,041,492	\$15,389,490,437	\$2,000,551,055	\$158,250,372
35 AMERICAN NATIONAL LIFE INS. CO. OF TEXAS	Foreign	\$115,148,775	\$87,626,053	\$27,522,722	\$1,287,784
36 AMERICAN PHOENIX LIFE AND REASSURANCE COMPANY	Foreign	\$19,768,118	\$5,799,532	\$13,968,586	\$0
37 AMERICAN PIONEER LIFE INSURANCE COMPANY	Domestic	\$80,645,934	\$60,069,482	\$20,576,452	\$50,155,186
38 AMERICAN PUBLIC LIFE INSURANCE COMPANY	Foreign	\$74,266,508	\$55,262,777	\$19,003,731	\$1,074,245
39 AMERICAN REPUBLIC INSURANCE COMPANY	Foreign	\$538,648,651	\$279,349,000	\$259,299,651	\$7,153,198
40 AMERICAN RETIREMENT LIFE INSURANCE COMPANY	Foreign	\$6,371,316	\$853,513	\$5,517,803	\$650
41 AMERICAN UNITED LIFE INSURANCE COMPANY	Foreign	17,342,635,551	\$16,506,714,126	\$835,921,425	\$64,640,880

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
42 AMERICAN-AMICABLE LIFE INSURANCE COMPANY OF TEXAS	Foreign	\$446,356,544	\$388,922,429	\$57,434,115	\$3,491,704
43 AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	Foreign	\$3,747,452,934	\$3,376,317,709	\$371,135,225	\$42,845,647
44 AMERITAS LIFE INSURANCE CORP.	Foreign	\$7,278,337,028	\$5,929,188,689	\$1,349,148,339	\$56,622,548
45 AMICA LIFE INSURANCE COMPANY	Foreign	\$1,067,015,637	\$870,007,753	\$197,007,884	\$7,596,358
46 ANNUITY INVESTORS LIFE INSURANCE COMPANY	Foreign	\$2,520,593,610	\$2,363,236,000	\$157,357,610	\$24,729,777
47 ANTHEM LIFE INSURANCE COMPANY	Foreign	\$542,738,372	\$464,986,617	\$77,751,755	\$364,422
48 ASSURITY LIFE INSURANCE COMPANY	Foreign	\$2,403,180,678	\$2,145,364,225	\$257,816,444	\$10,606,577
49 ATHENE ANNUITY & LIFE ASSURANCE COMPANY	Foreign	\$7,482,665,477	\$7,340,093,895	\$142,571,582	\$16,476,939
50 ATLANTA LIFE INSURANCE COMPANY	Foreign	\$86,232,341	\$75,242,420	\$10,989,921	\$102,707
51 ATLANTIC COAST LIFE INSURANCE COMPANY	Foreign	\$96,320,797	\$82,011,374	\$14,309,423	\$0
52 AURORA NATIONAL LIFE ASSURANCE COMPANY	Foreign	\$2,818,709,621	\$2,462,829,269	\$355,880,352	\$1,740,009
53 AUTO-OWNERS LIFE INSURANCE COMPANY	Foreign	\$3,106,658,396	\$2,849,267,312	\$257,391,084	\$19,957,746
54 AVIVA LIFE AND ANNUITY COMPANY	Foreign	48,504,278,279	\$45,825,669,656	\$2,678,608,622	\$515,571,190
55 AVIVA LIFE AND ANNUITY COMPANY OF NEW YORK	Foreign	\$1,588,452,757	\$1,471,520,037	\$116,932,720	\$5,482,326
56 AXA EQUITABLE LIFE AND ANNUITY COMPANY	Foreign	\$521,701,180	\$459,148,905	\$62,552,275	\$1,802,628
57 AXA EQUITABLE LIFE INSURANCE COMPANY	Foreign	34,495,628,090	\$129,870,811,995	\$4,624,816,095	\$750,184,749
58 BALBOA LIFE INSURANCE COMPANY	Foreign	\$53,045,637	\$13,121,918	\$39,923,719	\$450,844
59 BALTIMORE LIFE INSURANCE COMPANY	Foreign	\$944,325,648	\$878,934,974	\$65,390,674	\$7,163,476
60 BANKERS FIDELITY LIFE INSURANCE COMPANY	Foreign	\$122,086,746	\$89,999,800	\$32,086,946	\$1,934,366
61 BANKERS LIFE AND CASUALTY COMPANY	Foreign	14,515,876,760	\$13,699,080,203	\$816,796,557	\$216,300,647
62 BANKERS LIFE INSURANCE COMPANY	Domestic	\$94,384,092	\$77,899,196	\$16,484,899	\$14,025,921

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
63 BANNER LIFE INSURANCE COMPANY	Foreign	\$1,524,029,822	\$1,271,325,687	\$252,704,135	\$48,598,362
64 BENEFICIAL LIFE INSURANCE COMPANY	Foreign	\$3,185,118,765	\$2,673,905,541	\$511,213,224	\$391,125
65 BERKLEY LIFE AND HEALTH INSURANCE COMPANY	Foreign	\$111,975,452	\$52,504,200	\$59,471,252	\$1,505,361
66 BERKSHIRE HATHAWAY LIFE INSURANCE CO. OF NEBRASKA	Foreign	\$8,809,540,584	\$6,985,382,253	\$1,824,158,331	\$0
67 BERKSHIRE LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$3,034,691,785	\$2,503,785,730	\$530,906,055	\$21,001,348
68 BEST LIFE AND HEALTH INSURANCE COMPANY	Foreign	\$13,605,520	\$4,658,023	\$8,947,497	\$250,461
69 BEST MERIDIAN INSURANCE COMPANY	Domestic	\$216,832,142	\$175,507,590	\$41,324,552	\$367,128
70 BOSTON MUTUAL LIFE INSURANCE COMPANY	Foreign	\$1,102,746,536	\$976,444,739	\$126,301,796	\$5,387,443
71 BROKERS NATIONAL LIFE ASSURANCE COMPANY	Foreign	\$25,005,480	\$8,470,523	\$16,534,957	\$1,345,420
72 C.M. LIFE INSURANCE COMPANY	Foreign	\$8,388,465,820	\$7,458,476,312	\$929,989,508	\$49,702,003
73 CANADA LIFE ASSURANCE COMPANY (US BUSINESS OF THE)	Alien	\$4,340,936,804	\$4,167,272,543	\$173,664,261	\$3,759,246
74 CELTIC INSURANCE COMPANY	Foreign	\$68,760,964	\$43,260,211	\$25,500,753	\$15,240,646
75 CENTRAL SECURITY LIFE INSURANCE COMPANY	Foreign	\$78,497,213	\$70,071,168	\$8,426,048	\$17,245
76 CENTRAL STATES HEALTH & LIFE COMPANY OF OMAHA	Foreign	\$343,792,438	\$239,274,879	\$104,517,559	\$8,914,165
77 CENTRAL UNITED LIFE INSURANCE COMPANY	Foreign	\$312,453,124	\$255,888,101	\$56,565,023	\$2,333,132
78 CENTRE LIFE INSURANCE COMPANY	Foreign	\$1,811,618,207	\$1,711,159,699	\$100,458,503	\$907,769
79 CENTURION LIFE INSURANCE COMPANY	Foreign	\$1,472,880,757	\$927,808,940	\$545,071,817	\$11,896
80 CHARTER NATIONAL LIFE INSURANCE COMPANY	Foreign	\$125,217,140	\$114,332,255	\$10,884,885	\$14,950
81 CHEROKEE NATIONAL LIFE INSURANCE COMPANY	Foreign	\$24,505,499	\$9,962,368	\$14,543,131	\$312,428
82 CHESAPEAKE LIFE INSURANCE COMPANY	Foreign	\$46,967,302	\$11,243,857	\$35,723,445	\$1,985,422
83 CHRISTIAN FIDELITY LIFE INSURANCE COMPANY	Foreign	\$85,340,012	\$49,140,403	\$36,199,609	\$154,040

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

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	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
84	CHURCH LIFE INSURANCE CORPORATION	Foreign \$254,640,190	\$216,171,752	\$38,468,438	\$3,120,079
85	CIGNA HEALTH AND LIFE INSURANCE COMPANY	Foreign \$713,420,136	\$169,988,956	\$543,431,180	\$19,374,307
86	CINCINNATI LIFE INSURANCE COMPANY (THE)	Foreign \$3,357,267,584	\$3,076,083,643	\$281,183,941	\$9,691,423
87	CITIZENS NATIONAL LIFE INSURANCE COMPANY	Foreign \$13,111,266	\$9,766,036	\$3,345,230	\$10,895
88	CITIZENS SECURITY LIFE INSURANCE COMPANY	Foreign \$24,297,914	\$12,690,610	\$11,607,304	\$335,469
89	CMFG LIFE INSURANCE COMPANY	Foreign 13,762,258,178	\$12,361,285,459	\$1,400,972,719	\$109,484,123
90	COLONIAL LIFE AND ACCIDENT INSURANCE COMPANY	Foreign \$2,521,238,630	\$1,988,974,114	\$532,264,516	\$98,840,640
91	COLONIAL PENN LIFE INSURANCE COMPANY	Foreign \$743,869,542	\$667,148,722	\$76,720,820	\$25,207,724
92	COLORADO BANKERS LIFE INSURANCE COMPANY	Foreign \$202,282,496	\$185,360,861	\$16,921,635	\$4,666,864
93	COLUMBIAN LIFE INSURANCE COMPANY	Foreign \$266,314,539	\$241,537,804	\$24,776,735	\$9,746,919
94	COLUMBIAN MUTUAL LIFE INSURANCE COMPANY	Foreign \$1,230,434,446	\$1,141,944,169	\$88,490,277	\$2,647,897
95	COLUMBUS LIFE INSURANCE COMPANY	Foreign \$2,958,658,421	\$2,752,418,745	\$206,239,676	\$14,111,330
96	COMBINED INSURANCE COMPANY OF AMERICA	Foreign \$1,995,471,718	\$1,498,895,649	\$496,576,069	\$23,363,393
97	COMBINED LIFE INSURANCE COMPANY OF NEW YORK	Foreign \$382,714,969	\$322,385,105	\$60,329,864	\$820,779
98	COMMERCIAL TRAVELERS MUTUAL INSURANCE COMPANY	Foreign \$27,594,947	\$24,072,021	\$3,522,928	\$87,122
99	COMMONWEALTH ANNUITY AND LIFE INSURANCE COMPANY	Foreign \$7,574,987,174	\$7,200,379,777	\$374,607,397	\$13,589,664
100	COMPANION LIFE INSURANCE COMPANY	Foreign \$186,795,646	\$76,834,099	\$109,961,547	\$16,993,785
101	COMPBENEFITS INSURANCE COMPANY	Foreign \$33,220,022	\$10,098,545	\$23,121,477	\$38,766,619
102	CONGRESS LIFE INSURANCE COMPANY	Foreign \$12,797,293	\$621,340	\$12,175,954	\$0
103	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	Foreign 20,751,890,093	\$17,833,716,445	\$2,918,173,648	\$881,429,746
104	CONSECO LIFE INSURANCE COMPANY	Foreign \$4,151,629,599	\$4,034,213,486	\$117,416,112	\$15,958,005

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business	
105	CONSTITUTION LIFE INSURANCE COMPANY	Foreign	\$56,678,460	\$29,617,125	\$27,061,335	\$5,204,896
106	CONTINENTAL AMERICAN INSURANCE COMPANY	Foreign	\$167,448,966	\$131,450,541	\$35,998,425	\$8,898,113
107	CONTINENTAL ASSURANCE COMPANY	Foreign	\$3,209,999,606	\$2,690,572,709	\$519,426,897	\$2,276,327
108	CONTINENTAL GENERAL INSURANCE COMPANY	Foreign	\$234,136,142	\$207,770,681	\$26,365,461	\$11,064,531
109	CONTINENTAL LIFE INS. CO. OF BRENTWOOD, TENNESSEE	Foreign	\$144,284,427	\$90,115,747	\$54,168,680	\$13,180,026
110	CORVESTA LIFE INSURANCE COMPANY	Foreign	\$9,498,338	\$1,744,710	\$7,753,628	\$0
111	COTTON STATES LIFE INSURANCE COMPANY	Foreign	\$314,966,657	\$266,548,620	\$48,418,037	\$4,509,007
112	COUNTRY INVESTORS LIFE ASSURANCE COMPANY	Foreign	\$248,250,179	\$83,540,237	\$164,709,942	\$244,238
113	COUNTRY LIFE INSURANCE COMPANY	Foreign	\$8,947,433,239	\$7,946,575,524	\$1,000,857,716	\$3,453,549
114	CROWN LIFE INSURANCE COMPANY	Alien	\$296,838,571	\$262,554,847	\$34,283,724	\$2,049,007
115	CSI LIFE INSURANCE COMPANY	Foreign	\$16,960,994	\$3,576,809	\$13,384,185	\$35,692
116	DELAWARE AMERICAN LIFE INSURANCE COMPANY	Foreign	\$135,816,257	\$84,462,602	\$51,353,655	\$239,136
117	DIRECT GENERAL LIFE INSURANCE COMPANY	Foreign	\$22,963,678	\$9,573,088	\$13,390,590	\$6,540,758
118	DIRECT LIFE INSURANCE COMPANY	Foreign	\$3,444,163	\$106,987	\$3,337,176	\$0
119	EAGLE LIFE INSURANCE COMPANY	Foreign	\$106,098,826	\$96,372,764	\$9,726,062	\$0
120	EDUCATORS LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$356,448,061	\$15,767,940	\$340,680,122	\$0
121	EMC NATIONAL LIFE COMPANY	Foreign	\$1,043,278,296	\$963,366,905	\$79,911,391	\$1,007,493
122	EMPLOYEES LIFE COMPANY (MUTUAL)	Foreign	\$460,050,545	\$430,940,279	\$29,110,266	\$87,328,480
123	EMPLOYERS REASSURANCE CORPORATION	Foreign	10,960,761,838	\$10,306,826,892	\$653,934,946	\$0
124	EPIC LIFE INSURANCE COMPANY	Foreign	\$54,474,806	\$27,832,306	\$26,642,500	\$0
125	EQUITRUST LIFE INSURANCE COMPANY	Foreign	\$7,238,941,664	\$6,801,804,072	\$437,137,592	\$37,249,193

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

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	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
126 FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$488,459,491	\$433,151,309	\$55,308,182	\$2,057,240
127 FAMILY LIFE INSURANCE COMPANY	Foreign	\$126,407,041	\$96,900,191	\$29,506,850	\$548,119
128 FAMILY SERVICE LIFE INSURANCE COMPANY	Foreign	\$427,354,408	\$399,997,623	\$27,356,785	\$837
129 FARMERS NEW WORLD LIFE INSURANCE COMPANY	Foreign	\$6,859,593,500	\$6,258,620,203	\$600,973,297	\$3,341,205
130 FEDERAL LIFE INSURANCE COMPANY (MUTUAL)	Foreign	\$218,879,215	\$198,416,807	\$20,462,408	\$1,364,266
131 FEDERATED LIFE INSURANCE COMPANY	Foreign	\$1,187,522,931	\$925,973,983	\$261,548,947	\$6,907,608
132 FIDELITY & GUARANTY LIFE INSURANCE COMPANY	Foreign	15,784,822,188	\$14,938,388,152	\$846,434,036	\$120,890,644
133 FIDELITY INVESTMENTS LIFE INSURANCE COMPANY	Foreign	16,892,468,808	\$16,125,563,122	\$766,905,685	\$187,731,745
134 FIDELITY LIFE ASSOCIATION, A LEGAL RESERVE LIFE INSURANCE COMPANY	Foreign	\$463,738,455	\$288,429,731	\$175,308,724	\$7,780,181
135 FIDELITY SECURITY LIFE INSURANCE COMPANY	Foreign	\$702,685,352	\$579,847,323	\$122,838,030	\$35,557,409
136 FINANCIAL AMERICAN LIFE INSURANCE COMPANY	Foreign	\$50,877,979	\$34,216,153	\$16,661,826	\$53,531
137 FIRST ALLMERICA FINANCIAL LIFE INSURANCE COMPANY	Foreign	\$1,276,361,222	\$1,190,422,598	\$85,938,624	\$1,004,142
138 FIRST CONTINENTAL LIFE & ACCIDENT INSURANCE CO	Foreign	\$5,213,886	\$4,274,797	\$939,088	\$0
139 FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	Foreign	\$576,992,884	\$213,513,116	\$363,479,768	\$69,195,598
140 FIRST INVESTORS LIFE INSURANCE COMPANY	Foreign	\$1,192,158,160	\$1,155,621,026	\$36,537,134	\$5,700,052
141 FIRST PENN-PACIFIC LIFE INSURANCE COMPANY	Foreign	\$1,880,368,261	\$1,670,664,783	\$209,703,478	\$8,089,117
142 FLORIDA COMBINED LIFE INSURANCE COMPANY	Domestic	\$34,457,063	\$12,475,650	\$21,981,413	\$108,981,023
143 FORETHOUGHT LIFE INSURANCE COMPANY	Foreign	\$5,465,835,793	\$5,049,456,262	\$416,379,531	\$60,747,960
144 FORT DEARBORN LIFE INSURANCE COMPANY	Foreign	\$2,895,769,319	\$2,496,027,452	\$399,741,867	\$15,508,293
145 FREEDOM LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$34,353,061	\$20,492,341	\$13,860,720	\$18,568,298
146 FUNERAL DIRECTORS LIFE INSURANCE COMPANY	Foreign	\$799,034,235	\$726,087,032	\$72,947,203	\$1,693,706

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



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	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
147 GARDEN STATE LIFE INSURANCE COMPANY	Foreign	\$115,154,551	\$73,621,452	\$41,533,099	\$3,047,268
148 GENERAL AMERICAN LIFE INSURANCE COMPANY	Foreign	11,395,791,330	\$10,570,642,966	\$825,148,364	\$28,423,309
149 GENERAL FIDELITY LIFE INSURANCE COMPANY	Foreign	\$226,887,253	\$31,183,965	\$195,703,288	(\$20)
150 GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	Foreign	23,484,472,138	\$21,641,541,294	\$1,842,930,844	\$127,609,105
151 GENWORTH LIFE INSURANCE COMPANY	Foreign	35,784,159,614	\$32,686,843,913	\$3,097,315,701	\$274,834,501
152 GENWORTH LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$7,691,725,317	\$7,132,201,437	\$559,523,880	\$7,101,283
153 GERBER LIFE INSURANCE COMPANY	Foreign	\$2,110,008,005	\$1,894,477,996	\$215,530,009	\$19,617,662
154 GLOBE LIFE AND ACCIDENT INSURANCE COMPANY	Foreign	\$3,208,256,885	\$2,771,413,227	\$436,843,659	\$40,254,789
155 GOLDEN RULE INSURANCE COMPANY	Foreign	\$814,867,949	\$502,784,368	\$312,083,581	\$330,748,964
156 GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY	Foreign	\$834,126,228	\$737,131,448	\$96,994,780	\$5,881,554
157 GREAT AMERICAN LIFE ASSURANCE COMPANY	Foreign	\$17,276,676	\$9,028,294	\$8,248,382	\$0
158 GREAT AMERICAN LIFE INSURANCE COMPANY	Foreign	13,950,468,160	\$12,879,964,155	\$1,070,504,004	\$307,089,082
159 GREAT SOUTHERN LIFE INSURANCE COMPANY	Foreign	\$242,888,218	\$205,789,774	\$37,098,444	\$5,491,930
160 GREAT WEST LIFE ASSURANCE COMPANY	Foreign	\$99,121,290	\$74,011,122	\$25,110,168	\$2,091,400
161 GREAT WESTERN INSURANCE COMPANY	Foreign	\$492,166,846	\$451,928,442	\$40,238,404	\$5,648,419
162 GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	Foreign	45,163,085,887	\$44,093,633,507	\$1,069,452,380	\$218,427,154
163 GUARANTEE TRUST LIFE INSURANCE COMPANY	Foreign	\$283,684,590	\$241,626,972	\$42,057,618	\$9,129,224
164 GUARANTY INCOME LIFE INSURANCE COMPANY	Foreign	\$488,913,507	\$466,990,151	\$21,923,358	\$3,940,974
165 GUARDIAN INSURANCE & ANNUITY COMPANY, INC.	Foreign	10,135,066,531	\$9,881,284,994	\$253,781,536	\$123,315,135
166 GUARDIAN LIFE INSURANCE COMPANY OF AMERICA	Foreign	35,130,032,754	\$30,557,390,423	\$4,572,642,330	\$313,689,597
167 GUGGENHEIM LIFE AND ANNUITY COMPANY	Foreign	\$5,908,220,105	\$5,595,451,523	\$312,768,582	\$340,035

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
168	GULF GUARANTY LIFE INSURANCE COMPANY	Foreign \$17,683,583	\$7,840,425	\$9,843,158	\$0
169	HARLEYSVILLE LIFE INSURANCE COMPANY	Foreign \$392,433,906	\$372,079,559	\$20,354,347	\$589,245
170	HARTFORD LIFE AND ACCIDENT INSURANCE COMPANY	Foreign 15,388,250,093	\$8,651,007,220	\$6,737,242,873	\$230,631,846
171	HARTFORD LIFE AND ANNUITY INSURANCE COMPANY	Foreign 67,757,977,717	\$63,826,538,646	\$3,931,439,071	\$149,963,349
172	HARTFORD LIFE INSURANCE COMPANY	Foreign 44,043,794,800	\$138,123,645,114	\$5,920,149,687	\$648,111,057
173	HCC LIFE INSURANCE COMPANY	Foreign \$655,730,610	\$255,482,532	\$400,248,078	\$6,022,177
174	HEALTH NET LIFE INSURANCE COMPANY	Foreign \$548,568,019	\$195,686,594	\$352,881,425	\$31,592,636
175	HEALTHMARKETS INSURANCE COMPANY	Foreign \$8,961,170	\$38,902	\$8,922,268	\$0
176	HEARTLAND NATIONAL LIFE INSURANCE COMPANY	Foreign \$6,960,685	\$3,339,060	\$3,621,625	\$4,862
177	HERITAGE LIFE INSURANCE COMPANY	Foreign \$8,685,585	\$447,638	\$8,237,947	\$0
178	HERITAGE UNION LIFE INSURANCE COMPANY	Foreign \$8,235,010	\$15,786	\$8,219,225	\$191,804
179	HM LIFE INSURANCE COMPANY	Foreign \$471,644,661	\$252,146,584	\$219,498,077	\$14,251,814
180	HOMESTEADERS LIFE COMPANY	Foreign \$2,093,306,012	\$1,973,613,528	\$119,692,483	\$7,945,200
181	HORACE MANN LIFE INSURANCE COMPANY	Foreign \$5,817,233,561	\$5,477,551,757	\$339,681,804	\$21,288,745
182	HOUSEHOLD LIFE INSURANCE COMPANY	Foreign \$707,100,022	\$350,265,372	\$356,834,650	\$6,714,690
183	HUMANA INSURANCE COMPANY	Foreign \$5,403,945,772	\$2,629,678,622	\$2,774,267,150	\$684,532,703
184	HUMANADENTAL INSURANCE COMPANY	Foreign \$109,005,261	\$49,462,976	\$59,542,285	\$30,320,908
185	IA AMERICAN LIFE INSURANCE COMPANY	Foreign \$182,524,954	\$100,870,887	\$81,654,038	\$43,401
186	IDEALIFE INSURANCE COMPANY	Foreign \$19,603,229	\$5,362,031	\$14,241,198	\$1,085,300
187	ILLINOIS MUTUAL LIFE INSURANCE COMPANY	Foreign \$1,227,876,995	\$1,112,268,077	\$115,608,918	\$8,148,343
188	INDEPENDENCE LIFE AND ANNUITY COMPANY	Foreign \$126,019,977	\$64,201,719	\$61,818,258	\$0

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
189	INDIVIDUAL ASSURANCE CO., LIFE, HEALTH & ACCIDENT	Foreign \$53,587,724	\$37,840,735	\$15,746,989	\$14,792
190	ING LIFE INSURANCE AND ANNUITY COMPANY	Foreign 69,339,992,228	\$67,408,056,960	\$1,931,935,268	\$360,382,339
191	ING USA ANNUITY AND LIFE INSURANCE COMPANY	Foreign 71,509,040,056	\$69,287,032,912	\$2,222,007,144	\$97,016,464
192	INTEGRITY LIFE INSURANCE COMPANY	Foreign \$5,916,074,732	\$5,368,874,372	\$547,200,360	\$35,614,370
193	INTRAMERICA LIFE INSURANCE COMPANY	Foreign \$30,452,945	\$21,087,095	\$9,365,849	\$84,502
194	INVESTORS CONSOLIDATED INSURANCE COMPANY	Foreign \$15,541,923	\$8,256,916	\$7,285,007	\$5,304
195	INVESTORS HERITAGE LIFE INSURANCE COMPANY	Foreign \$454,142,220	\$434,603,986	\$19,538,234	\$407,322
196	INVESTORS INSURANCE CORPORATION	Foreign \$251,715,230	\$215,377,597	\$36,337,634	\$1,955,087
197	INVESTORS LIFE INSURANCE COMPANY OF NORTH AMERICA	Foreign \$705,836,167	\$661,787,336	\$44,048,831	\$1,193,932
198	JACKSON NATIONAL LIFE INSURANCE COMPANY	Foreign 02,931,851,828	\$99,286,035,530	\$3,645,816,298	\$1,432,529,886
199	JEFFERSON NATIONAL LIFE INSURANCE COMPANY	Foreign \$1,861,995,637	\$1,814,821,382	\$47,174,255	\$17,396,233
200	JMIC LIFE INSURANCE COMPANY	Domestic \$12,741,676	\$5,005,909	\$7,735,767	(\$38,297)
201	JOHN ALDEN LIFE INSURANCE COMPANY	Foreign \$486,786,738	\$379,248,416	\$107,538,322	\$8,158,468
202	JOHN HANCOCK LIFE & HEALTH INSURANCE COMPANY	Foreign \$8,947,399,835	\$8,349,512,336	\$597,887,499	\$8,708,391
203	JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	Foreign 18,286,672,552	\$213,315,426,323	\$4,971,246,229	\$1,321,110,170
204	KANAWHA INSURANCE COMPANY	Foreign \$1,288,890,745	\$1,098,368,955	\$190,521,790	\$26,572,357
205	KANSAS CITY LIFE INSURANCE COMPANY	Foreign \$3,224,446,857	\$2,917,293,562	\$307,153,293	\$15,061,940
206	LAFAYETTE LIFE INSURANCE COMPANY	Foreign \$2,996,105,315	\$2,843,769,818	\$152,335,497	\$32,079,990
207	LIBERTY BANKERS LIFE INSURANCE COMPANY	Foreign \$1,301,986,963	\$1,171,464,392	\$130,522,571	\$19,549,863
208	LIBERTY LIFE ASSURANCE COMPANY OF BOSTON	Foreign 15,165,147,528	\$14,504,515,836	\$660,631,692	\$51,421,779
209	LIBERTY NATIONAL LIFE INSURANCE COMPANY	Foreign \$6,802,845,676	\$6,180,475,850	\$622,369,825	\$66,746,983

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
210 LIFE INSURANCE COMPANY OF ALABAMA	Foreign	\$94,939,414	\$69,933,849	\$25,005,565	\$456,091
211 LIFE INSURANCE COMPANY OF NORTH AMERICA	Foreign	\$5,628,883,219	\$4,756,476,958	\$872,406,261	\$131,852,369
212 LIFE INSURANCE COMPANY OF THE SOUTHWEST	Foreign	\$9,913,221,623	\$9,346,247,473	\$566,974,150	\$109,235,031
213 LIFE OF THE SOUTH INSURANCE COMPANY	Foreign	\$68,820,807	\$55,471,817	\$13,348,990	\$397,559
214 LIFESECURE INSURANCE COMPANY	Foreign	\$148,262,164	\$122,297,008	\$25,965,156	\$1,102,413
215 LINCOLN BENEFIT LIFE COMPANY	Foreign	\$2,052,361,376	\$1,732,907,361	\$319,454,015	\$133,313,430
216 LINCOLN HERITAGE LIFE INSURANCE COMPANY	Foreign	\$664,772,339	\$556,493,607	\$108,278,732	\$15,167,040
217 LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	Foreign	10,159,964,092	\$9,573,874,151	\$586,089,941	\$7,693,896
218 LINCOLN NATIONAL LIFE INSURANCE COMPANY	Foreign	65,221,598,104	\$158,466,816,214	\$6,754,781,890	\$1,560,119,744
219 LONDON LIFE REINSURANCE COMPANY	Foreign	\$464,407,085	\$394,548,044	\$69,859,041	\$105,449
220 LONGEVITY INSURANCE COMPANY	Foreign	\$8,373,551	\$373,664	\$7,999,887	\$12,833
221 LOYAL AMERICAN LIFE INSURANCE COMPANY	Foreign	\$438,927,645	\$398,120,312	\$40,807,333	\$1,743,097
222 MADISON NATIONAL LIFE INSURANCE COMPANY INC.	Foreign	\$686,674,688	\$616,408,261	\$70,266,427	\$2,624,519
223 MAGNA INSURANCE COMPANY	Foreign	\$2,798,567	\$467,826	\$2,330,740	(\$333,016)
224 MANHATTAN LIFE INSURANCE COMPANY	Foreign	\$330,902,828	\$290,595,747	\$40,307,081	\$1,129,997
225 MANHATTAN NATIONAL LIFE INSURANCE COMPANY	Foreign	\$197,176,138	\$186,905,201	\$10,270,937	\$1,624,800
226 MARQUETTE NATIONAL LIFE INSURANCE COMPANY	Foreign	\$6,257,811	\$1,112,760	\$5,145,051	\$16,219
227 MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	Foreign	36,968,407,839	\$125,551,042,335	\$11,417,365,503	\$900,336,558
228 MEDAMERICA INSURANCE COMPANY OF FLORIDA	Domestic	\$16,304,217	\$13,652,084	\$2,652,127	\$3,255,090
229 MEDICO INSURANCE COMPANY	Foreign	\$91,002,577	\$69,963,177	\$21,039,400	\$19,164,057
230 MEGA LIFE & HEALTH INSURANCE COMPANY	Foreign	\$346,013,046	\$235,490,073	\$110,522,973	\$17,325,617

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
231 MEMBERS LIFE INSURANCE COMPANY	Foreign	\$58,606,315	\$30,545,294	\$28,061,021	\$61,228
232 MERIT LIFE INSURANCE COMPANY	Foreign	\$630,437,682	\$295,643,432	\$334,794,250	\$3,046,454
233 METLIFE INSURANCE COMPANY OF CONNECTICUT	Foreign	64,781,249,320	\$59,647,916,402	\$5,133,332,918	\$91,712,468
234 METLIFE INVESTORS INSURANCE COMPANY	Foreign	13,096,389,022	\$12,496,054,390	\$600,334,632	\$31,347,725
235 METLIFE INVESTORS USA INSURANCE COMPANY	Foreign	70,927,088,545	\$69,255,396,215	\$1,671,692,330	\$2,111,846,381
236 METROPOLITAN LIFE INSURANCE COMPANY	Foreign	33,261,361,864	\$319,754,592,753	\$13,506,769,111	\$1,313,879,364
237 METROPOLITAN TOWER LIFE INSURANCE COMPANY	Foreign	\$5,041,738,497	\$4,213,245,345	\$828,493,152	\$11,230,771
238 MIDLAND NATIONAL LIFE INSURANCE COMPANY	Foreign	30,132,858,287	\$28,278,617,314	\$1,854,240,974	\$193,531,030
239 MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TN	Foreign	\$137,807,523	\$64,084,576	\$73,722,947	\$16,706,893
240 MIDWESTERN UNITED LIFE INSURANCE COMPANY	Foreign	\$242,704,450	\$127,183,966	\$115,520,484	\$252,568
241 MINNESOTA LIFE INSURANCE COMPANY	Foreign	25,661,555,429	\$23,624,421,637	\$2,037,133,792	\$206,737,058
242 MML BAY STATE LIFE INSURANCE COMPANY	Foreign	\$4,411,372,242	\$4,234,914,987	\$176,457,255	\$2,750,013
243 MOLINA HEALTHCARE INSURANCE COMPANY	Foreign	\$8,859,300	\$256,575	\$8,602,725	\$106,479
244 MONITOR LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$11,799,119	\$5,639,614	\$6,159,505	\$26,360
245 MONUMENTAL LIFE INSURANCE COMPANY	Foreign	31,107,348,401	\$30,126,495,028	\$980,853,380	\$132,337,197
246 MONY LIFE INSURANCE COMPANY	Foreign	\$8,505,728,287	\$8,065,546,046	\$440,182,241	\$14,984,773
247 MONY LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$3,830,936,190	\$3,606,452,422	\$224,483,768	\$21,383,921
248 MOTORISTS LIFE INSURANCE COMPANY	Foreign	\$418,050,143	\$364,530,636	\$53,519,505	\$1,227,983
249 MTL INSURANCE COMPANY	Foreign	\$1,652,164,919	\$1,555,795,043	\$96,369,876	\$5,913,562
250 MUTUAL OF AMERICA LIFE INSURANCE COMPANY	Foreign	13,502,329,412	\$12,656,151,556	\$846,177,856	\$77,294,478
251 MUTUAL OF OMAHA INSURANCE COMPANY	Foreign	\$5,247,438,983	\$2,932,563,792	\$2,314,875,191	\$75,497,121

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business	
252	MUTUAL SAVINGS LIFE INSURANCE COMPANY	Foreign	\$446,759,444	\$404,058,664	\$42,700,780	\$209,377
253	NALIC LIFE INSURANCE COMPANY (PUERTO RICO)	Foreign	\$136,494,063	\$128,063,443	\$8,430,620	\$311,487
254	NATIONAL BENEFIT LIFE INSURANCE COMPANY	Foreign	\$498,599,184	\$324,920,348	\$173,678,836	\$3,504,727
255	NATIONAL GUARDIAN LIFE INSURANCE COMPANY	Foreign	\$2,331,447,313	\$2,149,042,929	\$182,404,384	\$21,210,649
256	NATIONAL INTEGRITY LIFE INSURANCE COMPANY	Foreign	\$4,723,295,945	\$4,450,772,168	\$272,523,777	\$3,289,800
257	NATIONAL LIFE INSURANCE COMPANY	Foreign	\$8,774,642,391	\$7,631,983,037	\$1,142,659,354	\$34,457,135
258	NATIONAL SECURITY INSURANCE COMPANY	Foreign	\$47,475,135	\$37,082,753	\$10,392,387	\$97,435
259	NATIONAL TEACHERS ASSOCIATES LIFE INSURANCE CO.	Foreign	\$325,627,231	\$269,353,902	\$56,273,328	\$1,058,024
260	NATIONAL WESTERN LIFE INSURANCE COMPANY	Foreign	\$8,669,718,989	\$7,747,196,719	\$922,522,270	\$119,641,862
261	NATIONWIDE LIFE AND ANNUITY INSURANCE COMPANY	Foreign	\$5,357,405,975	\$5,054,951,391	\$302,454,584	\$28,290,352
262	NATIONWIDE LIFE INSURANCE COMPANY	Foreign	99,940,796,704	\$96,349,883,587	\$3,590,913,117	\$1,051,447,280
263	NEW ENGLAND LIFE INSURANCE COMPANY	Foreign	10,142,100,990	\$9,612,689,026	\$529,411,964	\$26,565,540
264	NEW ERA LIFE INSURANCE COMPANY	Foreign	\$353,624,172	\$306,461,319	\$47,162,853	\$2,876,572
265	NEW ERA LIFE INSURANCE COMPANY OF THE MIDWEST	Foreign	\$66,391,567	\$57,486,350	\$8,905,218	\$0
266	NEW YORK LIFE INSURANCE AND ANNUITY CORPORATION	Foreign	03,286,605,553	\$97,492,395,788	\$5,794,209,765	\$578,679,826
267	NEW YORK LIFE INSURANCE COMPANY	Foreign	30,685,773,269	\$115,556,824,261	\$15,128,949,008	\$291,586,836
268	NIPPON LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$196,480,437	\$66,676,732	\$129,803,705	\$48,449
269	NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	Foreign	11,728,924,116	\$10,886,059,603	\$842,864,513	\$238,616,418
270	NORTH CAROLINA MUTUAL LIFE INSURANCE COMPANY	Foreign	\$149,609,189	\$142,175,867	\$7,433,322	\$5,715
271	NORTHWESTERN LONG TERM CARE INSURANCE COMPANY	Foreign	\$1,193,901,501	\$983,782,807	\$210,118,694	\$14,750,855
272	NORTHWESTERN MUTUAL LIFE INSURANCE COMPANY	Foreign	88,691,825,087	\$173,878,394,205	\$14,813,430,882	\$633,406,298

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
273 NYLIFE INSURANCE COMPANY OF ARIZONA	Foreign	\$199,662,260	\$140,122,993	\$59,539,267	\$4,234,348
274 OCCIDENTAL LIFE INSURANCE COMPANY OF N CAROLINA	Foreign	\$259,569,860	\$237,553,339	\$22,016,521	\$2,266,155
275 OHIO NATIONAL LIFE ASSURANCE CORPORATION	Foreign	\$3,172,481,922	\$2,840,076,098	\$332,405,827	\$31,598,670
276 OHIO NATIONAL LIFE INSURANCE COMPANY	Foreign	18,129,008,165	\$17,226,492,191	\$902,515,974	\$146,938,755
277 OHIO STATE LIFE INSURANCE COMPANY (THE)	Foreign	\$12,252,078	\$2,676,460	\$9,575,618	\$3,227,774
278 OLD AMERICAN INSURANCE COMPANY	Foreign	\$239,020,258	\$221,574,929	\$17,445,332	\$1,401,308
279 OLD REPUBLIC LIFE INSURANCE COMPANY	Foreign	\$142,343,038	\$101,354,312	\$40,988,726	\$1,281,094
280 OLD UNITED LIFE INSURANCE COMPANY	Foreign	\$76,155,655	\$32,558,738	\$43,596,917	\$46,623
281 OXFORD LIFE INSURANCE COMPANY	Foreign	\$693,458,565	\$564,013,324	\$129,445,241	\$7,819,677
282 OZARK NATIONAL LIFE INSURANCE COMPANY	Foreign	\$690,606,966	\$571,859,047	\$118,747,919	\$528,602
283 PACIFIC LIFE & ANNUITY COMPANY	Foreign	\$4,927,207,339	\$4,479,532,412	\$447,674,927	\$7,281,226
284 PACIFIC LIFE INSURANCE COMPANY	Foreign	95,724,385,487	\$90,147,404,063	\$5,576,981,424	\$438,330,814
285 PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	Foreign	\$695,348,054	\$44,712,855	\$650,635,199	\$836,480
286 PAN-AMERICAN ASSURANCE COMPANY	Foreign	\$20,953,362	\$5,018,871	\$15,934,492	\$5,048,555
287 PAN-AMERICAN ASSURANCE COMPANY INTERNATIONAL, INC.	Alien	\$1,561,507	\$31,621	\$1,529,886	\$0
288 PAN-AMERICAN LIFE INSURANCE COMPANY	Foreign	\$1,478,173,420	\$1,229,739,993	\$248,433,427	\$12,650,036
289 PARK AVENUE LIFE INSURANCE COMPANY	Foreign	\$306,982,567	\$251,559,079	\$55,423,489	\$35,505
290 PARKER CENTENNIAL ASSURANCE COMPANY	Foreign	\$76,624,112	\$32,472,938	\$44,151,174	(\$380)
291 PAUL REVERE LIFE INSURANCE COMPANY	Foreign	\$4,602,368,113	\$4,194,380,983	\$407,987,130	\$17,105,915
292 PAUL REVERE VARIABLE ANNUITY INSURANCE COMPANY	Foreign	\$55,836,497	\$18,934,920	\$36,901,577	\$722,459
293 PENN INSURANCE AND ANNUITY COMPANY	Foreign	\$1,592,931,093	\$1,461,694,706	\$131,236,387	\$11,551,125

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
294 PENN MUTUAL LIFE INSURANCE COMPANY	Foreign	13,059,814,071	\$11,517,066,350	\$1,542,747,721	\$88,441,995
295 PENNSYLVANIA LIFE INSURANCE COMPANY	Foreign	\$916,978,454	\$518,335,493	\$398,642,961	\$171,524,013
296 PERICO LIFE INSURANCE COMPANY	Foreign	\$69,449,918	\$19,579,463	\$49,870,455	\$837,583
297 PHILADELPHIA AMERICAN LIFE INSURANCE COMPANY	Foreign	\$195,216,269	\$170,987,555	\$24,228,714	\$3,333,922
298 PHILADELPHIA FINANCIAL LIFE ASSURANCE COMPANY	Foreign	\$3,660,334,549	\$3,635,109,362	\$25,225,187	\$3,443,523
299 PHL VARIABLE INSURANCE COMPANY	Foreign	\$5,438,310,578	\$5,125,474,054	\$312,836,524	\$167,159,307
300 PHOENIX LIFE AND ANNUITY COMPANY	Foreign	\$51,120,638	\$27,559,370	\$23,561,268	\$838,740
301 PHOENIX LIFE INSURANCE COMPANY	Foreign	14,057,809,472	\$13,329,022,010	\$728,787,462	\$53,276,783
302 PHYSICIANS LIFE INSURANCE COMPANY	Foreign	\$1,268,942,225	\$1,160,219,520	\$108,722,705	\$8,154,955
303 PHYSICIANS MUTUAL INSURANCE COMPANY	Foreign	\$1,732,476,430	\$889,051,597	\$843,424,833	\$6,400,399
304 PIONEER AMERICAN INSURANCE COMPANY	Foreign	\$58,299,884	\$53,147,214	\$5,152,670	\$481,059
305 PIONEER MUTUAL LIFE INSURANCE COMPANY	Foreign	\$486,846,463	\$447,607,302	\$39,239,161	\$466,689
306 PIONEER SECURITY LIFE INSURANCE COMPANY	Foreign	\$84,261,565	\$21,628,814	\$62,632,751	\$595,539
307 PRESIDENTIAL LIFE INSURANCE COMPANY	Foreign	\$3,561,218,227	\$3,215,794,789	\$345,423,438	\$13,762,304
308 PRIMERICA LIFE INSURANCE COMPANY	Foreign	\$1,575,790,249	\$1,132,649,316	\$443,140,933	\$124,814,110
309 PRINCIPAL LIFE INSURANCE COMPANY	Foreign	21,390,358,064	\$117,172,164,349	\$4,218,193,715	\$593,358,221
310 PRINCIPAL NATIONAL LIFE INSURANCE COMPANY	Foreign	\$65,148,473	\$7,034,659	\$58,113,814	\$40,461,809
311 PROFESSIONAL INSURANCE COMPANY	Foreign	\$104,473,521	\$83,626,987	\$20,846,534	\$8,422,273
312 PROTECTIVE LIFE AND ANNUITY INSURANCE COMPANY	Foreign	\$1,278,188,125	\$1,183,835,792	\$94,352,333	\$1,106,340
313 PROTECTIVE LIFE INSURANCE COMPANY	Foreign	32,250,893,541	\$29,625,008,805	\$2,625,884,736	\$330,022,080
314 PROVIDENT AMERICAN LIFE AND HEALTH INSURANCE COMPANY	Foreign	\$21,141,002	\$5,503,496	\$15,637,506	\$67,314

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
315 PROVIDENT LIFE AND ACCIDENT INSURANCE COMPANY	Foreign	\$8,417,239,993	\$7,764,280,465	\$652,959,528	\$83,817,892
316 PRUCO LIFE INSURANCE COMPANY	Foreign	59,524,848,284	\$58,028,885,607	\$1,495,962,677	\$1,557,610,052
317 PRUDENTIAL ANNUITIES LIFE ASSURANCE CORPORATION	Foreign	49,168,258,607	\$48,496,642,162	\$671,616,445	\$86,153,710
318 PRUDENTIAL INSURANCE COMPANY OF AMERICA (THE)	Foreign	46,841,533,201	\$238,681,813,109	\$8,159,720,092	\$562,178,439
319 PRUDENTIAL RETIREMENT INSURANCE AND ANNUITY COMPANY	Foreign	63,442,946,150	\$62,363,568,736	\$1,079,377,414	\$64,915,831
320 PURITAN LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$13,298,403	\$7,065,036	\$6,233,367	\$53,678
321 PYRAMID LIFE INSURANCE COMPANY (THE)	Foreign	\$385,163,778	\$131,690,747	\$253,473,031	\$5,006,910
322 REASSURE AMERICA LIFE INSURANCE COMPANY	Foreign	17,110,427,798	\$16,020,968,358	\$1,089,459,440	\$54,803,250
323 RELIABLE LIFE INSURANCE COMPANY	Foreign	\$21,275,145	\$8,655,115	\$12,620,029	\$25,360
324 RELIANCE STANDARD LIFE INSURANCE COMPANY	Foreign	\$4,618,018,426	\$4,095,704,480	\$522,313,946	\$99,685,090
325 RELIASTAR LIFE INSURANCE COMPANY	Foreign	20,779,617,349	\$18,675,297,427	\$2,104,319,922	\$316,500,174
326 RELIASTAR LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$3,307,900,098	\$3,026,375,007	\$281,525,091	\$7,390,361
327 RESERVE NATIONAL INSURANCE COMPANY	Foreign	\$118,577,093	\$57,991,976	\$60,585,117	\$904,909
328 RESOURCE LIFE INSURANCE COMPANY	Foreign	\$33,833,121	\$20,807,681	\$13,025,440	(\$65,779)
329 RGA REINSURANCE COMPANY	Foreign	16,912,965,709	\$15,397,031,959	\$1,515,933,750	\$0
330 RIVERSOURCE LIFE INSURANCE COMPANY	Foreign	91,266,382,531	\$88,585,044,815	\$2,681,337,717	\$552,587,260
331 S.USA LIFE INSURANCE COMPANY, INC.	Foreign	\$13,439,926	\$4,780,186	\$8,659,740	\$187,721
332 SAGICOR LIFE INSURANCE COMPANY	Foreign	\$870,041,040	\$817,260,581	\$52,780,459	\$10,595,944
333 SAVINGS BANK LIFE INSURANCE COMPANY OF MASSACHUSETTS (THE)	Foreign	\$2,395,971,590	\$2,202,463,538	\$193,508,052	\$5,296,416
334 SCOR GLOBAL LIFE AMERICAS REINSURANCE COMPANY	Foreign	\$1,453,012,648	\$1,277,756,305	\$175,256,343	\$0
335 SEARS LIFE INSURANCE COMPANY	Foreign	\$95,428,265	\$24,392,703	\$71,035,562	\$1,359,660

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
336	SECURIAN LIFE INSURANCE COMPANY	Foreign \$167,568,773	\$33,371,222	\$134,197,551	\$598,866
337	SECURITY BENEFIT LIFE INSURANCE COMPANY	Foreign 10,507,819,159	\$9,894,979,539	\$612,839,620	\$221,558,494
338	SECURITY LIFE INSURANCE COMPANY OF AMERICA	Foreign \$85,156,007	\$64,718,270	\$20,437,737	\$579,883
339	SECURITY LIFE OF DENVER INSURANCE COMPANY	Foreign 17,271,318,467	\$15,751,802,220	\$1,519,516,247	\$84,874,551
340	SECURITY MUTUAL LIFE INSURANCE COMPANY OF NEW YORK	Foreign \$2,557,465,112	\$2,437,045,278	\$120,419,834	\$12,011,646
341	SECURITY NATIONAL LIFE INSURANCE COMPANY	Foreign \$422,702,391	\$398,445,117	\$24,257,274	\$2,128,221
342	SEECCHANGE HEALTH INSURANCE COMPANY	Foreign \$7,517,123	\$1,517,123	\$6,000,001	\$0
343	SENIOR HEALTH INSURANCE COMPANY OF PENNSYLVANIA	Foreign \$3,161,093,979	\$3,046,696,672	\$114,397,307	\$15,768,933
344	SENIOR LIFE INSURANCE COMPANY	Foreign \$39,499,311	\$30,165,425	\$9,333,886	\$1,092,599
345	SENTINEL AMERICAN LIFE INSURANCE COMPANY	Foreign \$33,625,797	\$28,925,572	\$4,700,225	\$160
346	SENTINEL SECURITY LIFE INSURANCE COMPANY	Foreign \$148,292,865	\$130,771,071	\$17,521,794	\$18,831,930
347	SENTRY LIFE INSURANCE COMPANY	Foreign \$3,873,509,960	\$3,598,716,953	\$274,793,007	\$9,999,964
348	SETTLERS LIFE INSURANCE COMPANY	Foreign \$378,336,654	\$322,731,781	\$55,604,873	\$627,819
349	SOUTHERN FARM BUREAU LIFE INSURANCE COMPANY	Foreign 11,673,187,629	\$9,769,032,175	\$1,904,155,454	\$51,255,726
350	SOUTHERN LIFE AND HEALTH INSURANCE COMPANY	Foreign \$90,673,405	\$58,889,294	\$31,784,111	\$0
351	SOUTHLAND NATIONAL INSURANCE CORPORATION	Foreign \$187,610,033	\$176,763,406	\$10,846,626	\$473,669
352	STANDARD INSURANCE COMPANY	Foreign 16,014,089,145	\$14,874,855,842	\$1,139,233,304	\$166,383,817
353	STANDARD LIFE AND ACCIDENT INSURANCE COMPANY	Foreign \$515,062,144	\$279,562,651	\$235,499,493	\$10,301,681
354	STANDARD LIFE AND CASUALTY INSURANCE COMPANY	Foreign \$23,560,787	\$18,773,916	\$4,786,871	\$126,020
355	STANDARD SECURITY LIFE INSURANCE CO. OF NEW YORK	Foreign \$371,621,645	\$265,140,218	\$106,481,427	\$6,558,620
356	STARMOUNT LIFE INSURANCE COMPANY	Foreign \$42,002,715	\$23,660,216	\$18,342,499	\$1,512,315

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
357 STATE FARM LIFE INSURANCE COMPANY	Foreign	53,597,466,065	\$46,799,075,475	\$6,798,390,590	\$232,668,927
358 STATE LIFE INSURANCE COMPANY	Foreign	\$4,089,796,793	\$3,810,081,641	\$279,715,152	\$30,604,040
359 STATE MUTUAL INSURANCE COMPANY	Foreign	\$304,637,836	\$271,916,244	\$32,721,592	\$5,695,460
360 STERLING INVESTORS LIFE INSURANCE COMPANY	Foreign	\$18,026,871	\$10,632,506	\$7,394,365	\$1,038,587
361 STONEBRIDGE LIFE INSURANCE COMPANY	Foreign	\$1,749,649,513	\$1,588,558,635	\$161,090,878	\$27,555,942
362 SUN LIFE AND HEALTH INSURANCE COMPANY (U.S.)	Foreign	\$65,126,061	\$20,816,467	\$44,309,594	\$12,795,184
363 SUN LIFE ASSURANCE COMPANY OF CANADA	Alien	17,348,695,393	\$16,331,107,813	\$1,017,587,580	\$145,712,845
364 SUN LIFE ASSURANCE COMPANY OF CANADA (U.S.)	Foreign	43,017,229,612	\$41,701,959,394	\$1,315,270,218	\$248,215,105
365 SUNAMERICA ANNUITY AND LIFE ASSURANCE COMPANY	Foreign	26,085,444,093	\$25,271,301,092	\$814,143,001	\$259,093,807
366 SUNAMERICA LIFE INSURANCE COMPANY	Foreign	13,825,380,075	\$10,918,137,667	\$2,907,242,408	\$1,807,177
367 SUNSET LIFE INSURANCE COMPANY OF AMERICA	Foreign	\$379,164,466	\$345,420,161	\$33,744,308	\$235,823
368 SURETY LIFE INSURANCE COMPANY	Foreign	\$12,992,531	\$601,745	\$12,390,786	\$2,116,556
369 SWISS RE LIFE & HEALTH AMERICA INC.	Foreign	\$9,006,536,931	\$7,956,343,292	\$1,050,193,639	\$0
370 SYMETRA LIFE INSURANCE COMPANY	Foreign	24,771,533,249	\$22,948,696,691	\$1,822,836,558	\$307,623,722
371 SYMETRA NATIONAL LIFE INSURANCE COMPANY	Foreign	\$16,370,117	\$6,919,886	\$9,450,231	\$11,623
372 TEACHERS INS. & ANNUITY ASSOCIATION OF AMERICA	Foreign	25,931,548,315	\$198,800,651,963	\$27,130,896,352	\$342,776,854
373 TEXAS LIFE INSURANCE COMPANY	Foreign	\$816,476,759	\$764,158,935	\$52,317,824	\$5,593,863
374 THRIVENT LIFE INSURANCE COMPANY	Foreign	\$3,132,303,609	\$2,962,846,320	\$169,457,288	\$3,369,402
375 TIAA-CREF LIFE INSURANCE COMPANY	Foreign	\$4,250,093,252	\$3,851,708,017	\$398,385,235	\$20,075,497
376 TIME INSURANCE COMPANY	Foreign	\$748,697,670	\$475,665,307	\$273,032,363	\$72,660,748
377 TRANS WORLD ASSURANCE COMPANY	Foreign	\$345,130,477	\$273,088,004	\$72,042,473	\$592,239

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
378 TRANSAMERICA ADVISORS LIFE INSURANCE COMPANY	Foreign	10,050,750,073	\$9,612,703,534	\$438,046,539	\$6,768,111
379 TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	Foreign	25,478,445,363	\$24,786,304,646	\$692,140,717	\$1,101,593,129
380 TRANSAMERICA LIFE INSURANCE COMPANY	Foreign	02,718,294,673	\$97,596,652,446	\$5,121,642,227	\$1,006,726,153
381 TRANS-OCEANIC LIFE INSURANCE COMPANY	Foreign	\$42,937,590	\$25,627,749	\$17,309,841	\$6,043
382 TRUASSURE INSURANCE COMPANY	Foreign	\$6,034,438	\$493,832	\$5,540,606	\$0
383 TRUSTMARK INSURANCE COMPANY	Foreign	\$1,264,777,260	\$1,008,421,083	\$256,356,177	\$44,723,039
384 TRUSTMARK LIFE INSURANCE COMPANY	Foreign	\$370,207,115	\$201,962,674	\$168,244,441	\$212,629
385 U.S. FINANCIAL LIFE INSURANCE COMPANY	Foreign	\$628,360,706	\$566,509,671	\$61,851,035	\$13,360,847
386 UBS LIFE INSURANCE COMPANY USA	Foreign	\$43,726,323	\$4,173,473	\$39,552,850	\$0
387 ULLICO LIFE INSURANCE COMPANY	Foreign	\$15,115,836	\$4,203,858	\$10,911,978	\$35,378
388 UNICARE LIFE & HEALTH INSURANCE COMPANY	Foreign	\$642,920,080	\$493,592,006	\$149,328,074	\$28,893,578
389 UNIFIED LIFE INSURANCE COMPANY	Foreign	\$150,131,277	\$130,252,502	\$19,878,775	\$495,067
390 UNIMERICA INSURANCE COMPANY	Foreign	\$289,006,509	\$159,115,522	\$129,890,987	\$3,233,824
391 UNION BANKERS INSURANCE COMPANY	Foreign	\$304,856,527	\$270,303,983	\$34,552,544	\$1,971,479
392 UNION CENTRAL LIFE INSURANCE COMPANY (THE)	Foreign	\$6,883,167,631	\$6,429,262,478	\$453,905,153	\$37,979,417
393 UNION FIDELITY LIFE INSURANCE COMPANY	Foreign	19,089,482,838	\$18,644,235,078	\$445,247,757	\$2,945,284
394 UNION LABOR LIFE INSURANCE COMPANY	Foreign	\$3,495,047,358	\$3,404,028,043	\$91,019,315	\$1,930,499
395 UNION NATIONAL LIFE INSURANCE COMPANY	Foreign	\$17,395,214	\$4,270,129	\$13,125,085	\$19,904
396 UNION SECURITY INSURANCE COMPANY	Foreign	\$5,139,486,777	\$4,683,638,374	\$455,848,403	\$75,999,338
397 UNITED AMERICAN INSURANCE COMPANY	Foreign	\$1,703,525,550	\$1,459,672,020	\$243,853,530	\$102,366,465
398 UNITED HOME LIFE INSURANCE COMPANY	Foreign	\$67,044,826	\$49,911,523	\$17,133,304	\$2,365,129

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
399 UNITED INSURANCE COMPANY OF AMERICA	Foreign	\$3,493,325,773	\$3,012,702,067	\$480,623,706	\$22,249,165
400 UNITED INVESTORS LIFE INSURANCE COMPANY	Foreign	\$1,495,159,690	\$1,286,851,032	\$208,308,658	\$4,178,461
401 UNITED LIFE INSURANCE COMPANY	Foreign	\$1,651,116,604	\$1,483,942,710	\$167,173,894	\$845,640
402 UNITED OF OMAHA LIFE INSURANCE COMPANY	Foreign	15,737,816,555	\$14,701,742,541	\$1,036,074,014	\$201,697,884
403 UNITED PROSPERITY LIFE INSURANCE COMPANY	Foreign	\$3,870,747	\$113,418	\$3,757,329	\$0
404 UNITED SECURITY ASSURANCE COMPANY OF PENNSYLVANIA	Foreign	\$122,197,374	\$102,554,166	\$19,643,208	\$3,559,842
405 UNITED STATES LIFE INSURANCE COMPANY IN THE CITY OF NEW YORK	Foreign	23,095,858,402	\$21,253,589,923	\$1,842,268,479	\$47,317,037
406 UNITED TEACHER ASSOCIATES INSURANCE COMPANY	Foreign	\$847,051,021	\$780,190,290	\$66,860,731	\$12,812,864
407 UNITED WORLD LIFE INSURANCE COMPANY	Foreign	\$106,146,382	\$58,880,554	\$47,265,828	\$15,488,871
408 UNITEDHEALTHCARE INSURANCE COMPANY	Foreign	15,022,073,890	\$10,600,438,232	\$4,421,635,658	\$5,117,898,051
409 UNITY FINANCIAL LIFE INSURANCE COMPANY	Foreign	\$126,534,859	\$115,749,696	\$10,785,163	\$5,977,752
410 UNIVERSAL GUARANTY LIFE INSURANCE COMPANY	Foreign	\$263,176,746	\$230,009,524	\$33,167,222	\$364,128
411 UNIVERSAL UNDERWRITERS LIFE INSURANCE COMPANY	Foreign	\$147,985,002	\$131,348,568	\$16,636,434	\$837,895
412 UNUM LIFE INSURANCE COMPANY OF AMERICA	Foreign	18,303,506,089	\$16,754,721,662	\$1,548,784,427	\$171,291,412
413 USAA DIRECT LIFE INSURANCE COMPANY	Foreign	\$7,413,612	\$988,260	\$6,425,352	\$2,027
414 USAA LIFE INSURANCE COMPANY	Foreign	18,240,268,063	\$16,536,863,667	\$1,703,404,396	\$210,818,618
415 USABLE LIFE	Foreign	\$346,798,845	\$202,838,961	\$143,959,885	\$0
416 VANTIS LIFE INSURANCE COMPANY	Foreign	\$903,009,383	\$832,551,245	\$70,458,138	\$797,834
417 VARIABLE ANNUITY LIFE INSURANCE COMPANY	Foreign	65,226,402,413	\$60,987,588,677	\$4,238,813,736	\$806,813,776
418 VISTA LIFE INSURANCE COMPANY	Foreign	\$40,500,794	\$543,188	\$39,957,605	\$0
419 WASHINGTON NATIONAL INSURANCE COMPANY	Foreign	\$5,335,854,005	\$4,834,971,960	\$500,882,044	\$34,100,277

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
420 WEST COAST LIFE INSURANCE COMPANY	Foreign	\$4,085,226,081	\$3,596,931,540	\$488,294,541	\$49,424,941
421 WESTERN AND SOUTHERN LIFE INSURANCE COMPANY	Foreign	\$8,316,245,715	\$4,761,689,451	\$3,554,556,264	\$12,143,313
422 WESTERN NATIONAL LIFE INSURANCE COMPANY	Foreign	47,095,380,660	\$43,078,867,859	\$4,016,512,801	\$437,532,143
423 WESTERN RESERVE LIFE ASSURANCE COMPANY OF OHIO	Foreign	\$8,423,143,363	\$8,147,945,340	\$275,198,023	\$25,439,219
424 WESTERN-SOUTHERN LIFE ASSURANCE COMPANY	Foreign	11,394,862,743	\$10,408,003,220	\$986,859,523	\$50,968,852
425 WILLIAM PENN LIFE INSURANCE COMPANY OF NEW YORK	Foreign	\$1,140,681,364	\$950,460,681	\$190,220,683	\$7,366,541
426 WILTON REASSURANCE LIFE COMPANY OF NEW YORK	Foreign	\$1,195,088,750	\$1,108,069,834	\$87,018,925	\$3,275,457
427 WORLD CORP INSURANCE COMPANY	Foreign	\$24,107,887	\$876,802	\$23,231,085	\$7,238
428 WORLD INSURANCE COMPANY	Foreign	\$275,408,951	\$171,881,571	\$103,527,380	\$7,739,952
429 XL LIFE INSURANCE AND ANNUITY COMPANY	Foreign	\$11,581,611	\$170,298	\$11,411,313	(\$52)
430 ZALE LIFE INSURANCE COMPANY	Foreign	\$10,736,612	\$2,130,706	\$8,605,906	\$110,548
431 ZURICH AMERICAN LIFE INSURANCE COMPANY	Foreign	12,697,091,607	\$12,528,733,149	\$168,358,458	\$5,796,195

LIFE & HEALTH (ANNUITY)

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
			Total Direct Business	\$31,435,801,181	
PROPERTY & CASUALTY					
1 21ST CENTURY CENTENNIAL INSURANCE COMPANY	Foreign	\$533,195,688	\$60,965,878	\$472,229,810	\$221,582,742
2 21ST CENTURY INDEMNITY INSURANCE COMPANY	Foreign	\$53,847,324	\$6,037,487	\$47,809,837	\$7,070,181
3 21ST CENTURY INSURANCE COMPANY OF CALIFORNIA	Foreign	\$944,626,303	\$67,556,597	\$877,069,706	\$0
4 21ST CENTURY NATIONAL INSURANCE COMPANY	Foreign	\$25,241,288	\$3,018,745	\$22,222,543	(\$14,536)
5 21ST CENTURY NORTH AMERICA INSURANCE COMPANY	Foreign	\$617,394,168	\$128,065,746	\$489,328,422	\$29,455,686
6 21ST CENTURY PREFERRED INSURANCE COMPANY	Foreign	\$43,532,137	\$6,037,488	\$37,494,649	\$9,080,916
7 21ST CENTURY PREMIER INSURANCE COMPANY	Foreign	\$252,091,036	\$30,626,571	\$221,464,465	(\$14,122)
8 21ST CENTURY SECURITY INSURANCE COMPANY	Foreign	\$202,764,416	\$24,149,951	\$178,614,465	(\$275,794)
9 ACA FINANCIAL GUARANTY CORPORATION	Foreign	\$448,171,431	\$330,856,668	\$117,314,763	\$96,210
10 ACA HOME INSURANCE CORP.	Domestic	\$17,482,833	\$1,602,224	\$15,880,609	\$7,530,119
11 ACCEPTANCE INDEMNITY INSURANCE COMPANY	Foreign	\$145,406,604	\$60,305,547	\$85,101,057	\$2,965,594
12 ACCESS INSURANCE COMPANY	Foreign	\$118,677,629	\$89,599,842	\$29,077,788	\$18,516
13 ACCIDENT FUND GENERAL INSURANCE COMPANY	Foreign	\$139,026,733	\$104,659,636	\$34,367,097	\$38,975
14 ACCIDENT FUND INSURANCE COMPANY OF AMERICA	Foreign	\$2,126,586,472	\$1,547,685,424	\$578,901,048	\$740,489
15 ACCIDENT FUND NATIONAL INSURANCE COMPANY	Foreign	\$205,072,010	\$156,455,063	\$48,616,947	\$330,733
16 ACCIDENT INSURANCE COMPANY, INC.	Foreign	\$36,956,210	\$21,852,578	\$15,103,633	\$5,028,779
17 ACCREDITED SURETY AND CASUALTY COMPANY, INC.	Domestic	\$22,965,595	\$6,559,887	\$16,405,708	\$1,175,349
18 ACE AMERICAN INSURANCE COMPANY	Foreign	10,093,298,941	\$8,093,057,218	\$2,000,241,723	\$232,334,986
19 ACE FIRE UNDERWRITERS INSURANCE COMPANY	Foreign	\$105,543,473	\$37,456,274	\$68,087,199	\$1,264,477
20 ACE INSURANCE COMPANY OF THE MIDWEST	Foreign	\$62,344,712	\$5,796,175	\$56,548,537	\$15,010,269

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
21 ACE PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$6,425,044,032	\$4,804,225,099	\$1,620,818,933	\$31,412,427
22 ACIG INSURANCE COMPANY	Foreign	\$331,685,407	\$249,046,625	\$82,638,777	\$170,665
23 ACSTAR INSURANCE COMPANY	Foreign	\$74,237,632	\$45,759,582	\$28,478,050	\$236,869
24 ADDISON INSURANCE COMPANY	Foreign	\$76,730,051	\$45,152,213	\$31,577,838	\$7,879,132
25 ADVANTAGE WORKERS COMPENSATION INSURANCE COMPANY	Foreign	\$140,100,952	\$89,728,391	\$50,372,561	\$178,189
26 AEGIS SECURITY INSURANCE COMPANY	Foreign	\$85,453,841	\$41,922,712	\$43,531,129	\$2,492,289
27 AETNA INSURANCE COMPANY OF CONNECTICUT	Foreign	\$30,242,876	\$13,775,769	\$16,467,107	\$1,554,387
28 AFFILIATED FM INSURANCE COMPANY	Foreign	\$1,874,643,261	\$969,063,222	\$905,580,039	\$27,602,055
29 AFFIRMATIVE INSURANCE COMPANY	Foreign	\$260,248,199	\$191,089,826	\$69,158,373	(\$8,391)
30 AGCS MARINE INSURANCE COMPANY	Foreign	\$738,936,854	\$637,923,123	\$101,013,731	\$50,953,457
31 AGENCY INSURANCE COMPANY OF MARYLAND, INC.	Foreign	\$74,183,830	\$47,072,325	\$27,111,505	\$9,246,043
32 AGIC, INC.	Domestic	\$10,479,008	\$5,445,183	\$5,033,825	\$10,760,217
33 AGRI GENERAL INSURANCE COMPANY	Foreign	\$463,654,225	\$84,478,627	\$379,175,598	\$17,150,404
34 AIU INSURANCE COMPANY	Foreign	\$2,637,990,598	\$2,042,387,965	\$595,602,633	(\$98,314)
35 ALAMANCE INSURANCE COMPANY	Foreign	\$450,228,330	\$123,603,238	\$326,625,092	\$0
36 ALASKA NATIONAL INSURANCE COMPANY	Foreign	\$691,475,475	\$387,869,782	\$303,605,693	\$198,399
37 ALEA NORTH AMERICA INSURANCE COMPANY	Foreign	\$170,055,013	\$78,860,697	\$91,194,316	\$0
38 ALLEGHENY CASUALTY COMPANY	Foreign	\$33,369,163	\$14,863,494	\$18,505,753	\$2,471,714
39 ALLIANZ GLOBAL RISKS US INSURANCE COMPANY	Foreign	\$5,922,867,078	\$2,106,526,714	\$3,816,340,365	\$16,958,397
40 ALLIED EASTERN INDEMNITY COMPANY	Foreign	\$30,698,900	\$21,595,800	\$9,103,100	\$3,434
41 ALLIED PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$125,295,566	\$62,441,990	\$62,853,576	\$116,395,832

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
42 ALLIED WORLD NATIONAL ASSURANCE COMPANY	Foreign	\$279,724,888	\$167,250,650	\$112,474,238	\$6,662,673
43 ALLIED WORLD REINSURANCE COMPANY	Foreign	\$1,034,881,956	\$205,883,918	\$828,998,038	\$2,246,614
44 ALLMERICA FINANCIAL BENEFIT INSURANCE COMPANY	Foreign	\$27,004,542	\$81,683	\$26,922,859	\$20,755,357
45 ALLSTATE FIRE AND CASUALTY INSURANCE COMPANY	Foreign	\$114,070,634	\$844,929	\$113,225,704	\$533,285,278
46 ALLSTATE INDEMNITY COMPANY	Foreign	\$150,894,843	\$3,430,901	\$147,463,942	\$120,638,563
47 ALLSTATE INSURANCE COMPANY	Foreign	41,023,043,030	\$25,896,376,325	\$15,126,666,705	\$674,014,386
48 ALLSTATE PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$199,624,720	\$5,206,770	\$194,417,950	\$424,154,584
49 ALLSTATE VEHICLE AND PROPERTY INSURANCE COMPANY	Foreign	\$21,945,124	\$149,292	\$21,795,832	\$0
50 ALPHA PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$35,748,765	\$22,645,575	\$13,103,190	\$11,765,072
51 ALTERRA AMERICA INSURANCE COMPANY	Foreign	\$153,405,613	\$37,523,082	\$115,882,531	\$14,196,352
52 ALTERRA REINSURANCE USA INC.	Foreign	\$1,177,667,376	\$501,190,444	\$676,476,932	\$0
53 AMBAC ASSURANCE CORPORATION	Foreign	\$7,613,074,210	\$7,117,780,771	\$495,293,439	\$824,229
54 AMERICA FIRST INSURANCE COMPANY	Foreign	\$13,451,411	\$606,256	\$12,845,155	\$0
55 AMERICAN ALTERNATIVE INSURANCE CORPORATION	Foreign	\$434,550,151	\$278,325,291	\$156,224,860	\$55,181,024
56 AMERICAN AUTOMOBILE INSURANCE COMPANY	Foreign	\$390,131,221	\$231,501,699	\$158,629,522	\$47,363,558
57 AMERICAN BANKERS INSURANCE COMPANY OF FLORIDA	Domestic	\$1,378,659,809	\$973,943,455	\$404,716,354	\$103,916,795
58 AMERICAN CAPITAL ASSURANCE CORP.	Domestic	\$132,771,856	\$74,665,158	\$58,106,698	\$54,207,792
59 AMERICAN CASUALTY COMPANY OF READING, PENNSYLVANIA	Foreign	\$131,109,692	\$41,228	\$131,068,464	\$39,229,697
60 AMERICAN COASTAL INSURANCE COMPANY	Domestic	\$243,189,676	\$117,002,053	\$126,187,623	\$233,348,559
61 AMERICAN COLONIAL INSURANCE COMPANY	Domestic	\$11,492,973	\$1,641,619	\$9,851,354	\$1,967,320
62 AMERICAN COMMERCE INSURANCE COMPANY	Foreign	\$367,020,395	\$239,234,288	\$127,786,107	(\$1,073,587)

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
63 AMERICAN COMPENSATION INSURANCE COMPANY	Foreign	\$64,341,391	\$12,558,587	\$51,782,804	\$207,439
64 AMERICAN CONTRACTORS INDEMNITY COMPANY	Foreign	\$369,713,031	\$304,166,436	\$65,546,595	\$758,359
65 AMERICAN ECONOMY INSURANCE COMPANY	Foreign	\$1,268,229,649	\$1,034,199,616	\$234,030,033	\$30,685,466
66 AMERICAN EMPIRE INSURANCE COMPANY	Foreign	\$34,249,143	\$10,804,455	\$23,444,689	\$0
67 AMERICAN EQUITY SPECIALTY INSURANCE COMPANY	Foreign	\$77,045,926	\$48,556,454	\$28,489,473	\$0
68 AMERICAN FAMILY HOME INSURANCE COMPANY	Domestic	\$516,915,126	\$359,463,399	\$157,451,727	\$707,627
69 AMERICAN FEDERATION INSURANCE COMPANY	Foreign	\$16,861,276	\$781,730	\$16,079,546	\$3,270,051
70 AMERICAN FIRE AND CASUALTY COMPANY	Foreign	\$173,438,102	\$128,565,344	\$44,872,758	\$6,971,348
71 AMERICAN FUJI FIRE AND MARINE INSURANCE COMPANY	Foreign	\$95,692,992	\$20,668,841	\$75,024,151	\$0
72 AMERICAN GENERAL PROPERTY INSURANCE COMPANY	Foreign	\$36,210,894	\$15,586,696	\$20,624,198	\$0
73 AMERICAN GUARANTEE AND LIABILITY INSURANCE COMPANY	Foreign	\$268,012,749	\$92,109,137	\$175,903,612	\$65,628,834
74 AMERICAN HALLMARK INSURANCE COMPANY OF TEXAS	Foreign	\$257,742,400	\$157,895,939	\$99,846,461	\$0
75 AMERICAN HEALTHCARE INDEMNITY COMPANY	Foreign	\$198,189,750	\$64,622,922	\$133,566,828	\$0
76 AMERICAN HOME ASSURANCE COMPANY	Foreign	23,900,272,356	\$18,232,968,781	\$5,667,303,575	\$66,300,525
77 AMERICAN INDEPENDENT INSURANCE COMPANY	Foreign	\$53,580,210	\$30,732,780	\$22,847,430	\$10
78 AMERICAN INSURANCE COMPANY (THE)	Foreign	\$1,303,438,947	\$989,465,085	\$313,973,862	\$14,508,964
79 AMERICAN INTEGRITY INSURANCE COMPANY OF FLORIDA	Domestic	\$109,039,875	\$85,509,869	\$23,530,006	\$120,201,094
80 AMERICAN INTERSTATE INSURANCE COMPANY	Foreign	\$922,556,473	\$608,159,609	\$314,396,864	\$7,628,285
81 AMERICAN MERCURY INSURANCE COMPANY	Foreign	\$315,097,669	\$197,626,397	\$117,471,271	\$12,431,456
82 AMERICAN MODERN HOME INSURANCE COMPANY	Foreign	\$1,097,141,377	\$739,496,006	\$357,645,371	\$5,559,099
83 AMERICAN MODERN INSURANCE COMPANY OF FLORIDA, INC.	Domestic	\$25,336,192	\$17,385,422	\$7,950,770	\$8,025,502

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
84 AMERICAN MODERN SELECT INSURANCE COMPANY	Foreign	\$195,895,936	\$162,572,825	\$33,323,111	\$0
85 AMERICAN NATIONAL GENERAL INSURANCE COMPANY	Foreign	\$109,048,040	\$55,683,712	\$53,364,328	\$90,864
86 AMERICAN NATIONAL PROPERTY & CASUALTY COMPANY	Foreign	\$1,019,204,620	\$635,605,388	\$383,599,232	\$3,401,982
87 AMERICAN PET INSURANCE COMPANY	Foreign	\$12,628,672	\$2,438,365	\$10,190,308	\$1,462,860
88 AMERICAN PLATINUM PROPERTY AND CASUALTY INSURANCE COMPANY	Domestic	\$10,346,092	\$967,602	\$9,378,489	\$567,177
89 AMERICAN RELIABLE INSURANCE COMPANY	Foreign	\$296,265,671	\$194,453,379	\$101,812,292	\$15,527,607
90 AMERICAN ROAD INSURANCE COMPANY (THE)	Foreign	\$460,725,817	\$255,657,748	\$205,068,069	\$8,319,163
91 AMERICAN SAFETY CASUALTY INSURANCE COMPANY	Foreign	\$209,835,590	\$134,475,437	\$75,360,153	\$8,432,915
92 AMERICAN SECURITY INSURANCE COMPANY	Foreign	\$1,730,364,140	\$1,095,785,210	\$634,578,930	\$575,817,120
93 AMERICAN SENTINEL INSURANCE COMPANY	Foreign	\$25,722,450	\$12,254,993	\$13,467,457	\$0
94 AMERICAN SERVICE INSURANCE COMPANY	Foreign	\$116,391,225	\$79,035,656	\$37,355,569	\$0
95 AMERICAN SOUTHERN HOME INSURANCE COMPANY	Domestic	\$134,808,124	\$100,652,463	\$34,155,661	\$34,106,434
96 AMERICAN SOUTHERN INSURANCE COMPANY	Foreign	\$99,681,795	\$61,693,991	\$37,987,804	\$7,044,443
97 AMERICAN STATES INSURANCE COMPANY	Foreign	\$1,824,791,793	\$1,442,507,659	\$382,284,134	\$45,639,170
98 AMERICAN STRATEGIC INSURANCE CORP.	Domestic	\$438,012,004	\$272,760,511	\$165,251,493	\$152,253,059
99 AMERICAN SUMMIT INSURANCE COMPANY	Foreign	\$38,614,122	\$14,059,887	\$24,554,235	\$0
100 AMERICAN SURETY COMPANY	Foreign	\$13,852,475	\$2,809,320	\$11,043,155	\$673,789
101 AMERICAN TRADITIONS INSURANCE COMPANY	Domestic	\$38,867,235	\$27,997,832	\$10,869,403	\$47,162,455
102 AMERICAN ZURICH INSURANCE COMPANY	Foreign	\$177,063,569	\$34,379,626	\$142,683,943	\$79,740,747
103 AMERICAS INSURANCE COMPANY	Foreign	\$11,220,959	\$7,171,147	\$4,049,812	\$0
104 AMERISURE INSURANCE COMPANY	Foreign	\$670,267,514	\$463,267,451	\$207,000,063	\$103,184,568

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
105 AMERISURE MUTUAL INSURANCE COMPANY	Foreign	\$1,751,737,948	\$1,078,688,935	\$673,049,013	\$42,583,948
106 AMERISURE PARTNERS INSURANCE COMPANY	Foreign	\$56,497,995	\$42,882,661	\$13,615,335	\$86,069
107 AMERITRUST INSURANCE CORPORATION	Foreign	\$100,400,751	\$80,319,734	\$20,081,017	\$1,886,615
108 AMEX ASSURANCE COMPANY	Foreign	\$257,627,554	\$53,773,698	\$203,853,856	\$22,047,828
109 AMGUARD INSURANCE COMPANY	Foreign	\$371,887,889	\$278,360,308	\$93,527,581	\$1,375,087
110 AMICA MUTUAL INSURANCE COMPANY	Foreign	\$4,126,651,274	\$1,866,231,994	\$2,260,419,280	\$129,929,340
111 ANCHOR GENERAL INSURANCE COMPANY	Foreign	\$76,105,826	\$54,421,179	\$21,684,647	\$0
112 ANESTHESIOLOGISTS PROFESSIONAL ASSURANCE COMPANY	Domestic	\$69,969,987	\$43,928,819	\$26,041,168	\$6,326,175
113 ARAG INSURANCE COMPANY	Foreign	\$60,366,842	\$20,696,601	\$39,670,241	\$6,381,211
114 ARCH INDEMNITY INSURANCE COMPANY	Foreign	\$23,350,922	\$396,148	\$22,954,774	\$0
115 ARCH INSURANCE COMPANY	Foreign	\$2,213,086,884	\$1,643,350,677	\$569,736,207	\$56,938,579
116 ARCH REINSURANCE COMPANY	Foreign	\$1,223,532,816	\$400,593,651	\$822,939,165	\$0
117 ARGONAUT GREAT CENTRAL INSURANCE COMPANY	Foreign	\$49,244,574	\$28,184,961	\$21,059,613	\$2,607
118 ARGONAUT INSURANCE COMPANY	Foreign	\$1,328,133,267	\$955,084,301	\$373,048,967	\$6,785,079
119 ARGONAUT-MIDWEST INSURANCE COMPANY	Foreign	\$39,313,431	\$23,987,506	\$15,325,924	\$3,294,281
120 ARGUS FIRE & CASUALTY INSURANCE COMPANY	Domestic	\$18,899,615	\$13,961,059	\$4,938,556	(\$2,098,407)
121 ARK ROYAL INSURANCE COMPANY	Domestic	\$45,073,746	\$30,985,881	\$14,087,864	\$73,041,918
122 ARMED FORCES INSURANCE EXCHANGE	Foreign	\$127,947,493	\$80,038,857	\$47,908,636	\$9,040,591
123 ARROWOOD INDEMNITY COMPANY	Foreign	\$1,727,423,349	\$1,433,019,788	\$294,403,560	(\$60,550)
124 ARTISAN AND TRUCKERS CASUALTY COMPANY	Foreign	\$143,345,978	\$103,954,044	\$39,391,934	\$14,981,634
125 ASCENDANT COMMERCIAL INSURANCE, INC.	Domestic	\$35,274,168	\$28,855,212	\$6,418,956	\$33,543,003

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
126 ASI ASSURANCE CORP.	Domestic	\$115,807,446	\$76,506,737	\$39,300,709	\$125,709,336
127 ASI PREFERRED INSURANCE CORP.	Domestic	\$41,071,841	\$25,529,600	\$15,542,241	\$96,566,022
128 ASPEN AMERICAN INSURANCE COMPANY	Foreign	\$143,180,358	\$40,170,534	\$103,009,824	\$419,946
129 ASSOCIATED INDEMNITY CORPORATION	Foreign	\$171,130,078	\$90,964,790	\$80,165,288	\$10,315,167
130 ASSOCIATED INDUSTRIES INSURANCE COMPANY, INC.	Domestic	\$166,704,004	\$94,669,731	\$72,034,273	\$23,225,292
131 ASSOCIATION CASUALTY INSURANCE COMPANY	Foreign	\$44,786,106	\$27,075,864	\$17,710,242	(\$82,627)
132 ASSOCIATION INSURANCE COMPANY	Foreign	\$77,186,498	\$47,750,399	\$29,436,100	\$5,980,193
133 ASSURANCE COMPANY OF AMERICA	Foreign	\$32,087,711	\$13,604,113	\$18,483,598	\$14,983,670
134 ASSURANCEAMERICA INSURANCE COMPANY	Foreign	\$61,200,806	\$49,795,903	\$11,404,903	\$23,614,126
135 ASSURED GUARANTY CORP.	Foreign	\$3,010,407,924	\$1,988,908,728	\$1,021,499,197	\$185,845
136 ASSURED GUARANTY MUNICIPAL CORP.	Foreign	\$4,385,623,706	\$3,176,319,724	\$1,209,303,982	\$12,877,364
137 ATHENA ASSURANCE COMPANY	Foreign	\$194,850,079	\$139,047,926	\$55,802,153	\$0
138 ATLANTIC BONDING COMPANY, INC. D/B/A ATLANTIC MD BONDING COMPANY INC.	Foreign	\$11,518,462	\$1,083,332	\$10,435,130	\$14,505
139 ATLANTIC SPECIALTY INSURANCE COMPANY	Foreign	\$105,154,482	\$11,799,348	\$93,355,134	\$1,137,136
140 ATRADIUS TRADE CREDIT INSURANCE, INC.	Foreign	\$81,582,215	\$20,555,982	\$61,026,233	\$1,328,081
141 AUSTIN MUTUAL INSURANCE COMPANY	Foreign	\$122,929,952	\$102,232,470	\$20,697,482	\$389,157
142 AUTO CLUB INSURANCE COMPANY OF FLORIDA	Domestic	\$157,422,222	\$92,346,409	\$65,075,813	\$108,839,692
143 AUTO CLUB SOUTH INSURANCE COMPANY	Domestic	\$90,872,361	\$50,018,985	\$40,853,376	\$62,842,384
144 AUTOMOBILE INSURANCE COMPANY OF HARTFORD, CT	Foreign	\$959,371,573	\$676,827,919	\$282,543,654	\$60,751
145 AUTO-OWNERS INSURANCE COMPANY	Foreign	\$9,767,028,476	\$3,704,833,718	\$6,062,194,759	\$127,869,976
146 AVATAR PROPERTY & CASUALTY INSURANCE COMPANY	Domestic	\$19,306,883	\$5,817,653	\$13,489,230	\$11,783,422

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
147	AVEMCO INSURANCE COMPANY	Foreign \$96,380,711	\$38,165,278	\$58,215,433	\$1,766,009
148	AXA ART INSURANCE CORPORATION	Foreign \$46,793,565	\$16,307,997	\$30,485,569	\$2,181,543
149	AXA INSURANCE COMPANY	Foreign \$167,187,592	\$60,000,854	\$107,186,738	\$3,104,480
150	AXIS INSURANCE COMPANY	Foreign \$1,043,996,929	\$514,704,575	\$529,292,354	\$21,399,748
151	AXIS REINSURANCE COMPANY	Foreign \$2,296,104,674	\$1,588,350,901	\$707,753,773	\$7,650,362
152	AXIS SPECIALTY INSURANCE COMPANY	Foreign \$100,800,286	\$41,682,696	\$59,117,590	(\$532)
153	BALBOA INSURANCE COMPANY	Foreign \$1,975,879,539	\$631,740,440	\$1,344,139,099	\$437,138,261
154	BANKERS INSURANCE COMPANY	Domestic \$116,240,232	\$78,684,779	\$37,555,453	\$11,827,462
155	BANKERS STANDARD FIRE AND MARINE COMPANY	Foreign \$168,216,763	\$99,693,574	\$68,523,189	\$0
156	BANKERS STANDARD INSURANCE COMPANY	Foreign \$400,824,002	\$285,388,563	\$115,435,439	\$1,666,281
157	BAR PLAN MUTUAL INSURANCE COMPANY (THE)	Foreign \$53,780,609	\$31,384,640	\$22,395,969	\$58,537
158	BCS INSURANCE COMPANY	Foreign \$230,556,413	\$83,940,000	\$146,616,413	\$11,430,031
159	BEAZLEY INSURANCE COMPANY, INC.	Foreign \$229,722,097	\$114,707,098	\$115,014,999	\$6,465,408
160	BENCHMARK INSURANCE COMPANY	Foreign \$116,403,077	\$71,240,033	\$45,163,044	\$3,576,446
161	BERKLEY ASSURANCE COMPANY	Foreign \$50,574,503	\$3,749,747	\$46,824,756	(\$16,813)
162	BERKLEY INSURANCE COMPANY	Foreign \$7,830,163,642	\$5,219,000,138	\$2,611,163,505	\$2,599,485
163	BERKLEY NATIONAL INSURANCE COMPANY	Foreign \$56,920,393	\$5,357,039	\$51,563,353	\$1,268
164	BERKLEY REGIONAL INSURANCE COMPANY	Foreign \$2,683,053,632	\$1,983,226,278	\$699,827,354	\$4,528,353
165	BERKSHIRE HATHAWAY ASSURANCE CORPORATION	Foreign \$1,709,283,054	\$683,460,212	\$1,025,822,844	\$0
166	BERKSHIRE HATHAWAY HOMESTATE INSURANCE COMPANY	Foreign \$776,005,943	\$143,584,528	\$632,421,415	\$564,290
167	BITUMINOUS CASUALTY CORPORATION	Foreign \$721,373,321	\$470,758,665	\$250,614,656	\$6,503,208

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
168 BITUMINOUS FIRE AND MARINE INSURANCE COMPANY	Foreign	\$456,131,096	\$310,847,893	\$145,283,203	\$6,729,316
169 BOND SAFEGUARD INSURANCE COMPANY	Foreign	\$79,412,244	\$47,898,037	\$31,514,207	\$1,778,653
170 BRIDGEFIELD CASUALTY INSURANCE COMPANY	Domestic	\$77,290,537	\$31,839,954	\$45,450,583	\$34,446,281
171 BRIDGEFIELD EMPLOYERS INSURANCE COMPANY	Domestic	\$132,080,980	\$22,876,245	\$109,204,735	\$203,389,278
172 BRISTOL WEST INSURANCE COMPANY	Foreign	\$153,117,541	\$107,960,799	\$45,156,742	\$3,324,924
173 BROTHERHOOD MUTUAL INSURANCE COMPANY	Foreign	\$347,431,725	\$201,314,868	\$146,116,857	\$207,869
174 BUILDERS MUTUAL INSURANCE COMPANY	Foreign	\$490,304,280	\$286,597,676	\$203,706,604	\$0
175 BUSINESSFIRST INSURANCE COMPANY	Domestic	\$32,103,759	\$18,535,760	\$13,567,998	\$16,222,110
176 CALIFORNIA CASUALTY INDEMNITY EXCHANGE	Foreign	\$631,387,564	\$298,292,559	\$333,095,005	\$0
177 CALIFORNIA CASUALTY INSURANCE COMPANY	Foreign	\$134,967,256	\$41,873,202	\$93,094,054	\$15,095,265
178 CAMICO MUTUAL INSURANCE COMPANY	Foreign	\$117,144,242	\$79,717,844	\$37,426,397	\$1,094,780
179 CAMPMED CASUALTY & INDEMNITY COMPANY, INC.	Foreign	\$19,801,575	\$1,020,997	\$18,780,578	\$1,980,480
180 CANAL INSURANCE COMPANY	Foreign	\$850,276,534	\$448,357,327	\$401,919,207	\$6,669,332
181 CAPACITY INSURANCE COMPANY	Domestic	\$13,467,864	\$7,443,040	\$6,024,825	\$8,006,718
182 CAPITAL ASSURANCE COMPANY, INC.	Domestic	\$13,672,178	\$5,673,920	\$7,998,255	\$0
183 CAPITOL INDEMNITY CORPORATION	Foreign	\$409,436,197	\$225,228,916	\$184,207,281	\$679,396
184 CAPITOL PREFERRED INSURANCE COMPANY, INC.	Domestic	\$41,057,326	\$27,175,541	\$13,881,785	\$54,447,660
185 CAROLINA CASUALTY INSURANCE COMPANY	Foreign	\$285,945,853	\$52,789,465	\$233,156,389	\$9,575,785
186 CASTLE KEY INDEMNITY COMPANY	Foreign	\$21,515,942	\$6,426,977	\$15,088,965	\$114,419,071
187 CASTLE KEY INSURANCE COMPANY	Foreign	\$348,284,119	\$230,761,357	\$117,522,761	\$150,171,909
188 CASTLEPOINT FLORIDA INSURANCE COMPANY	Domestic	\$40,896,928	\$32,321,508	\$8,575,420	\$54,255,524

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
189 CASTLEPOINT NATIONAL INSURANCE COMPANY	Foreign	\$482,692,153	\$352,463,857	\$130,228,296	\$21,395,805
190 CATERPILLAR INSURANCE COMPANY	Foreign	\$473,953,909	\$322,338,059	\$151,615,850	\$5,239,556
191 CATLIN INSURANCE COMPANY, INC.	Foreign	\$144,787,530	\$81,065,374	\$63,722,156	\$17,269,971
192 CENSTAT CASUALTY COMPANY	Foreign	\$15,506,231	\$1,748,232	\$13,757,999	\$0
193 CENTAURI SPECIALTY INSURANCE COMPANY	Domestic	\$18,947,040	\$8,639,191	\$10,307,849	\$0
194 CENTRAL STATES INDEMNITY COMPANY OF OMAHA	Foreign	\$287,043,545	\$37,437,784	\$249,605,761	\$1,656,675
195 CENTRE INSURANCE COMPANY	Foreign	\$103,142,144	\$81,223,360	\$21,918,784	\$0
196 CENTURION CASUALTY COMPANY	Foreign	\$194,702,059	\$52,020,948	\$142,681,111	\$0
197 CENTURY NATIONAL INSURANCE COMPANY	Foreign	\$513,308,997	\$186,552,476	\$326,756,521	\$521,758
198 CHARTER OAK FIRE INSURANCE COMPANY	Foreign	\$877,514,534	\$655,875,104	\$221,639,430	\$86,174,616
199 CHARTIS CASUALTY COMPANY	Foreign	\$42,772,237	\$920,899	\$41,851,338	\$99,593
200 CHARTIS PROPERTY CASUALTY COMPANY	Foreign	\$4,068,161,881	\$2,367,701,242	\$1,700,460,639	\$130,160,448
201 CHEROKEE INSURANCE COMPANY	Foreign	\$284,756,445	\$159,404,769	\$125,351,676	\$430,971
202 CHICAGO INSURANCE COMPANY	Foreign	\$188,284,728	\$131,199,108	\$57,085,619	\$4,560,021
203 CHUBB INDEMNITY INSURANCE COMPANY	Foreign	\$311,031,437	\$203,173,349	\$107,858,088	\$3,169,263
204 CHUBB NATIONAL INSURANCE COMPANY	Foreign	\$244,803,097	\$137,224,595	\$107,578,502	\$133,936
205 CHURCH INSURANCE COMPANY	Foreign	\$36,529,225	\$16,659,445	\$19,869,780	\$0
206 CHURCH MUTUAL INSURANCE COMPANY	Foreign	\$1,176,689,374	\$800,446,925	\$376,242,448	\$13,544,229
207 CIFG ASSURANCE NORTH AMERICA, INC.	Foreign	\$707,459,909	\$123,004,079	\$584,455,830	\$0
208 CIM INSURANCE CORPORATION	Foreign	\$17,180,034	\$584,057	\$16,595,977	\$0
209 CINCINNATI CASUALTY COMPANY	Foreign	\$313,321,029	\$33,341,803	\$279,979,226	\$481,156

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
210 CINCINNATI INDEMNITY COMPANY	Foreign	\$93,402,039	\$20,382,543	\$73,019,496	\$404,843
211 CINCINNATI INSURANCE COMPANY	Foreign	\$9,501,832,509	\$5,755,051,386	\$3,746,781,123	\$77,581,913
212 CLARENDON NATIONAL INSURANCE COMPANY	Foreign	\$656,847,770	\$408,942,635	\$247,905,135	\$4,823
213 CLARENDON SELECT INSURANCE COMPANY	Domestic	\$25,277,315	\$12,422,591	\$12,854,724	\$0
214 CMG MORTGAGE ASSURANCE COMPANY	Foreign	\$6,577,597	\$739,013	\$5,838,584	\$0
215 CMG MORTGAGE INSURANCE COMPANY	Foreign	\$360,185,718	\$259,646,821	\$100,538,897	\$5,016,863
216 COFACE NORTH AMERICA INSURANCE COMPANY	Foreign	\$127,265,119	\$77,960,096	\$49,305,023	\$6,608,377
217 COLONIAL AMERICAN CASUALTY AND SURETY COMPANY	Foreign	\$25,555,270	\$1,978,295	\$23,576,975	\$111,029
218 COLONIAL SURETY COMPANY	Foreign	\$44,014,886	\$21,587,386	\$22,427,500	\$366,030
219 COLONY NATIONAL INSURANCE COMPANY	Foreign	\$90,389,883	\$48,612,062	\$41,777,821	\$0
220 COLONY SPECIALTY INSURANCE COMPANY	Foreign	\$71,054,195	\$45,873,400	\$25,180,795	\$1,491,053
221 COLORADO CASUALTY INSURANCE COMPANY	Foreign	\$22,709,262	\$342,052	\$22,367,210	\$0
222 COLUMBIA INSURANCE COMPANY	Foreign	12,861,815,367	\$4,215,354,285	\$8,646,461,081	\$0
223 COMMERCE AND INDUSTRY INSURANCE COMPANY	Foreign	\$7,203,882,465	\$5,359,822,975	\$1,844,059,489	\$112,707,438
224 COMMERCIAL CASUALTY INSURANCE COMPANY	Foreign	\$139,733,970	\$64,259,218	\$75,474,752	\$0
225 COMMERCIAL GUARANTY INSURANCE COMPANY	Foreign	\$33,635,144	\$197,166	\$33,437,978	\$0
226 COMMONWEALTH INSURANCE COMPANY OF AMERICA	Foreign	\$25,364,297	\$17,444,625	\$7,919,672	\$12,489
227 COMP OPTIONS INSURANCE COMPANY, INC.	Domestic	\$68,398,574	\$46,537,231	\$21,861,344	\$32,756,840
228 COMPANION PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$618,538,732	\$421,613,798	\$196,924,934	\$26,068,033
229 COMPUTER INSURANCE COMPANY	Foreign	\$25,523,281	\$482,644	\$25,040,637	\$0
230 COMPWEST INSURANCE COMPANY	Foreign	\$170,268,862	\$71,931,969	\$98,336,893	\$0

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
231 CONSOLIDATED INSURANCE COMPANY	Foreign	\$29,095,302	\$4,496,817	\$24,598,485	\$0
232 CONSTITUTION INSURANCE COMPANY	Foreign	\$12,398,900	\$74,976	\$12,323,924	\$0
233 CONTINENTAL CASUALTY COMPANY	Foreign	40,560,948,066	\$30,673,367,618	\$9,887,580,448	\$275,835,124
234 CONTINENTAL HERITAGE INSURANCE COMPANY	Domestic	\$6,011,353	\$375,290	\$5,636,063	\$593,812
235 CONTINENTAL INDEMNITY COMPANY	Foreign	\$69,144,835	\$41,973,542	\$27,171,294	\$2,037,314
236 CONTINENTAL INSURANCE COMPANY	Foreign	\$2,668,525,922	\$1,427,885,554	\$1,240,640,368	\$73,162,457
237 CONTRACTORS BONDING & INSURANCE COMPANY	Foreign	\$198,690,044	\$108,326,434	\$90,363,610	\$1,594,027
238 COOPERATIVA DE SEGUROS MULTIPLES DE PUERTO RICO, INC.	Foreign	\$467,344,031	\$284,014,020	\$183,330,011	\$702,106
239 COREPOINTE INSURANCE COMPANY	Foreign	\$203,353,916	\$67,829,955	\$135,523,962	\$4,536,689
240 CORNERSTONE NATIONAL INSURANCE COMPANY	Foreign	\$54,727,333	\$43,575,874	\$11,151,459	\$0
241 COTTON STATES MUTUAL INSURANCE COMPANY	Foreign	\$251,223,777	\$185,435,804	\$65,787,973	\$11,534,407
242 COUNTRY CASUALTY INSURANCE COMPANY	Foreign	\$77,102,206	\$11,638,044	\$65,464,162	\$0
243 COUNTRY MUTUAL INSURANCE COMPANY	Foreign	\$3,730,577,258	\$2,194,379,969	\$1,536,197,289	\$0
244 COUNTRY PREFERRED INSURANCE COMPANY	Foreign	\$121,092,231	\$103,360,438	\$17,731,793	\$0
245 COURTESY INSURANCE COMPANY	Domestic	\$536,104,864	\$309,251,289	\$226,853,576	\$158,260,998
246 CRANBROOK INSURANCE COMPANY	Foreign	\$39,301,954	\$16,582,416	\$22,719,538	\$42,188
247 CRUM & FORSTER INDEMNITY COMPANY	Foreign	\$37,672,078	\$23,847,654	\$13,824,424	\$801,603
248 CUMIS INSURANCE SOCIETY, INC.	Foreign	\$1,623,298,884	\$1,121,450,615	\$501,848,269	\$15,646,578
249 CYPRESS PROPERTY & CASUALTY INSURANCE COMPANY	Domestic	\$93,478,404	\$64,872,024	\$28,606,380	\$79,390,785
250 DAILY UNDERWRITERS OF AMERICA	Foreign	\$36,013,014	\$13,003,586	\$23,009,428	\$2,458,241
251 DAIRYLAND INSURANCE COMPANY	Foreign	\$1,130,014,930	\$674,327,197	\$455,687,733	\$11,760,421

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
252 DAKOTA TRUCK UNDERWRITERS	Foreign	\$90,091,685	\$59,037,181	\$31,054,504	\$0
253 DARWIN NATIONAL ASSURANCE COMPANY	Foreign	\$667,789,533	\$324,573,046	\$343,216,487	\$9,516,651
254 DEALERS ASSURANCE COMPANY	Foreign	\$76,420,489	\$32,264,809	\$44,155,680	\$3,119,443
255 DEERFIELD INSURANCE COMPANY	Foreign	\$79,037,302	\$30,520,982	\$48,516,320	\$0
256 DEPOSITORS INSURANCE COMPANY	Foreign	\$72,662,748	\$37,538,095	\$35,124,653	\$143,562,154
257 DEVELOPERS SURETY AND INDEMNITY COMPANY	Foreign	\$120,069,448	\$43,942,317	\$76,127,131	\$2,527,442
258 DIAMOND STATE INSURANCE COMPANY	Foreign	\$165,527,985	\$54,497,210	\$111,030,775	\$5,018,348
259 DIRECT GENERAL INSURANCE COMPANY	Foreign	\$301,960,270	\$208,150,445	\$93,809,825	\$161,374,515
260 DIRECT NATIONAL INSURANCE COMPANY	Foreign	\$18,779,863	\$11,458,379	\$7,321,484	\$0
261 DISCOVER PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$149,315,548	\$87,534,422	\$61,781,126	\$2,054,123
262 DOCTORS COMPANY, AN INTERINSURANCE EXCHANGE (THE)	Foreign	\$2,601,485,820	\$1,409,534,443	\$1,191,951,377	\$46,858,552
263 EASTERN ADVANTAGE ASSURANCE COMPANY	Foreign	\$33,682,095	\$24,018,163	\$9,663,932	\$0
264 EASTERN ALLIANCE INSURANCE COMPANY	Foreign	\$159,804,969	\$106,911,757	\$52,893,212	\$34,808
265 EASTERN ATLANTIC INSURANCE COMPANY	Foreign	\$53,236,945	\$19,656,726	\$33,580,219	\$0
266 EASTGUARD INSURANCE COMPANY	Foreign	\$104,585,734	\$74,359,442	\$30,226,292	\$2,313,759
267 ECONOMY FIRE AND CASUALTY COMPANY	Foreign	\$447,733,251	\$83,693,341	\$364,039,910	(\$125,912)
268 ECONOMY PREFERRED INSURANCE COMPANY	Foreign	\$13,269,578	\$3,692,733	\$9,576,845	\$0
269 ECONOMY PREMIER ASSURANCE COMPANY	Foreign	\$88,238,522	\$47,583,965	\$40,654,557	\$1,813,115
270 EDISON INSURANCE COMPANY	Domestic	\$7,551,288	\$3,551,288	\$4,000,000	(\$730,379)
271 ELECTRIC INSURANCE COMPANY	Foreign	\$1,444,555,055	\$984,392,556	\$460,162,502	\$20,770,690
272 EMC PROPERTY & CASUALTY COMPANY	Foreign	\$136,928,018	\$70,417,363	\$66,510,655	\$9,446

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
273 EMPIRE FIRE AND MARINE INSURANCE COMPANY	Foreign	\$135,476,724	\$85,501,462	\$49,975,262	\$26,120,633
274 EMPLOYERS ASSURANCE COMPANY	Domestic	\$390,223,603	\$309,754,815	\$80,468,788	\$1,830,723
275 EMPLOYERS COMPENSATION INSURANCE COMPANY	Foreign	\$1,283,883,023	\$1,009,331,276	\$274,551,747	\$648,923
276 EMPLOYERS FIRE INSURANCE COMPANY	Foreign	\$87,472,118	\$27,438,383	\$60,033,735	\$5,553,372
277 EMPLOYERS INSURANCE COMPANY OF NEVADA	Foreign	\$1,759,757,377	\$1,507,950,233	\$251,807,144	\$0
278 EMPLOYERS INSURANCE COMPANY OF WAUSAU	Foreign	\$3,795,737,568	\$2,566,932,619	\$1,228,804,949	\$11,902,549
279 EMPLOYERS MUTUAL CASUALTY COMPANY	Foreign	\$2,200,535,855	\$1,308,093,473	\$892,442,382	\$1,685,735
280 EMPLOYERS PREFERRED INSURANCE COMPANY	Domestic	\$432,592,053	\$296,479,846	\$136,112,207	\$14,088,407
281 ENCOMPASS FLORIDIAN INDEMNITY COMPANY	Foreign	\$6,190,920	\$92,142	\$6,098,779	\$1,972,990
282 ENCOMPASS FLORIDIAN INSURANCE COMPANY	Foreign	\$6,210,952	\$112,128	\$6,098,825	\$4,435,991
283 ENCOMPASS INDEMNITY COMPANY	Foreign	\$24,855,966	\$640,774	\$24,215,192	\$16,933,869
284 EQUITY INSURANCE COMPANY	Foreign	\$73,815,255	\$44,830,109	\$28,985,146	\$41,246,510
285 ESSENT GUARANTY, INC.,	Foreign	\$175,899,805	\$33,961,025	\$141,938,780	\$348,610
286 ESSENTIA INSURANCE COMPANY	Foreign	\$46,754,180	\$19,302,043	\$27,452,137	\$10,405,466
287 ESURANCE INSURANCE COMPANY	Foreign	\$201,357,238	\$33,983,389	\$167,373,851	\$79,232,173
288 ESURANCE PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$44,705,623	\$13,621,031	\$31,084,593	\$72,319,067
289 EULER HERMES NORTH AMERICA INSURANCE COMPANY	Foreign	\$376,404,811	\$233,862,085	\$142,542,726	\$15,027,860
290 EVEREST NATIONAL INSURANCE COMPANY	Foreign	\$466,097,220	\$335,822,272	\$130,274,948	\$6,460,634
291 EVEREST REINSURANCE COMPANY	Foreign	\$8,610,623,947	\$6,288,508,603	\$2,322,115,344	\$305,373
292 EVERGREEN NATIONAL INDEMNITY COMPANY	Foreign	\$50,759,040	\$16,989,770	\$33,769,270	\$1,268,535
293 EVERSPAN FINANCIAL GUARANTEE CORP.	Foreign	\$209,605,307	\$11,419,664	\$198,185,643	\$0

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
294 EXCELSIOR INSURANCE COMPANY	Foreign	\$57,615,727	\$7,945,653	\$49,670,074	\$0
295 EXCESS SHARE INSURANCE CORPORATION	Foreign	\$51,220,513	\$30,773,306	\$20,447,207	\$58,534
296 EXECUTIVE RISK INDEMNITY INC.	Foreign	\$2,832,410,046	\$1,755,508,833	\$1,076,901,213	\$10,778,811
297 EXPLORER INSURANCE COMPANY	Foreign	\$157,925,226	\$115,194,821	\$42,730,405	(\$349,283)
298 FACTORY MUTUAL INSURANCE COMPANY	Foreign	10,978,403,000	\$4,546,791,476	\$6,431,611,524	\$110,856,339
299 FAIR AMERICAN INSURANCE AND REINSURANCE COMPANY	Foreign	\$750,062,418	\$517,011,994	\$233,050,424	\$0
300 FAIRFIELD INSURANCE COMPANY	Foreign	\$21,949,201	\$3,639,310	\$18,309,891	\$0
301 FAIRMONT PREMIER INSURANCE COMPANY	Foreign	\$107,332,166	\$25,684,060	\$81,648,106	\$0
302 FAIRMONT SPECIALTY INSURANCE COMPANY	Foreign	\$148,654,114	\$87,069,978	\$61,584,136	(\$261)
303 FARMERS INSURANCE EXCHANGE	Foreign	15,237,358,460	\$11,417,137,118	\$3,820,221,342	(\$264)
304 FARMERS MUTUAL HAIL INSURANCE COMPANY OF IOWA	Foreign	\$679,367,881	\$319,364,981	\$360,002,900	\$0
305 FARMINGTON CASUALTY COMPANY	Foreign	\$974,400,820	\$713,196,610	\$261,204,209	\$29,641
306 FARMLAND MUTUAL INSURANCE COMPANY	Foreign	\$398,354,068	\$248,158,997	\$150,195,071	\$793,180
307 FCCI ADVANTAGE INSURANCE COMPANY	Domestic	\$6,445,986	\$581,996	\$5,863,990	\$5,759,572
308 FCCI COMMERCIAL INSURANCE COMPANY	Domestic	\$12,911,420	(\$3,377,576)	\$16,288,996	\$52,863,925
309 FCCI INSURANCE COMPANY	Domestic	\$1,473,290,258	\$981,940,005	\$491,350,253	\$134,941,099
310 FEDERAL INSURANCE COMPANY	Foreign	30,726,611,743	\$17,019,066,104	\$13,707,545,639	\$405,737,699
311 FEDERATED MUTUAL INSURANCE COMPANY	Foreign	\$4,075,135,217	\$1,837,920,370	\$2,237,214,847	\$24,886,296
312 FEDERATED NATIONAL INSURANCE COMPANY	Domestic	\$140,378,780	\$101,071,990	\$39,306,791	\$97,091,648
313 FEDERATED RURAL ELECTRIC INSURANCE EXCHANGE	Foreign	\$406,339,839	\$284,204,674	\$122,135,165	\$7,228,063
314 FEDERATED SERVICE INSURANCE COMPANY	Foreign	\$370,557,208	\$204,947,558	\$165,609,649	\$3,511,395

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business	
315	FFVA MUTUAL INSURANCE COMPANY	Domestic	\$268,714,941	\$171,471,642	\$97,243,299	\$55,337,312
316	FHM INSURANCE COMPANY	Domestic	\$110,774,500	\$54,305,116	\$56,469,384	\$23,114,742
317	FIDELITY AND DEPOSIT COMPANY OF MARYLAND	Foreign	\$244,157,256	\$49,366,169	\$194,791,087	\$31,916,711
318	FIDELITY AND GUARANTY INSURANCE COMPANY	Foreign	\$23,384,899	\$4,345,996	\$19,038,903	\$454,749
319	FIDELITY AND GUARANTY INSURANCE UNDERWRITERS INC.	Foreign	\$173,758,128	\$76,622,527	\$97,135,601	\$20,180
320	FIDELITY FIRE & CASUALTY COMPANY	Domestic	\$54,364,363	\$34,494,865	\$19,869,498	\$70,268,488
321	FIDELITY FIRST INSURANCE COMPANY	Foreign	\$8,520,093	\$194,465	\$8,325,628	\$0
322	FIDELITY NATIONAL INDEMNITY INSURANCE COMPANY	Foreign	\$35,517,952	\$26,450,700	\$9,067,252	\$200,227,568
323	FIDELITY NATIONAL INSURANCE COMPANY	Foreign	\$282,150,237	\$147,619,099	\$134,531,138	\$1,667,519
324	FIDELITY NATIONAL PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$100,761,174	\$3,325,192	\$97,435,982	\$15,894,111
325	FINANCIAL AMERICAN PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$12,546,070	\$2,943,834	\$9,602,236	\$0
326	FINANCIAL CASUALTY & SURETY, INC.	Foreign	\$18,026,641	\$7,983,131	\$10,043,510	\$349,422
327	FINANCIAL GUARANTY INSURANCE COMPANY	Foreign	\$2,049,272,707	\$5,616,348,802	(\$3,567,076,095)	\$999
328	FIRE INSURANCE EXCHANGE	Foreign	\$2,277,473,444	\$1,624,384,819	\$653,088,624	\$0
329	FIREMAN'S FUND INSURANCE COMPANY	Foreign	\$9,922,838,460	\$6,936,984,937	\$2,985,853,523	\$67,885,353
330	FIRST ACCEPTANCE INSURANCE COMPANY, INC.	Foreign	\$178,141,717	\$85,951,640	\$92,190,077	\$20,782,004
331	FIRST AMERICAN PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$86,069,268	\$44,688,330	\$41,380,938	\$2,038,596
332	FIRST COLONIAL INSURANCE COMPANY	Domestic	\$349,660,457	\$199,227,289	\$150,433,168	\$3,296,831
333	FIRST COMMUNITY INSURANCE COMPANY	Domestic	\$68,760,435	\$57,119,811	\$11,640,625	\$82,415,605
334	FIRST DAKOTA INDEMNITY COMPANY	Foreign	\$36,496,782	\$26,747,365	\$9,749,417	\$0
335	FIRST FINANCIAL INSURANCE COMPANY	Foreign	\$519,652,873	\$154,274,928	\$365,377,945	\$34,824

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business	
336	FIRST FLORIDIAN AUTO AND HOME INSURANCE COMPANY	Domestic	\$289,851,378	\$102,423,575	\$187,427,803	\$92,591,192
337	FIRST GUARD INSURANCE COMPANY	Foreign	\$16,233,987	\$406,809	\$15,827,178	\$311,414
338	FIRST LIBERTY INSURANCE CORPORATION (THE)	Foreign	\$56,151,318	\$33,043,388	\$23,107,930	\$66,006,617
339	FIRST NATIONAL INSURANCE COMPANY OF AMERICA	Foreign	\$211,639,783	\$164,951,953	\$46,687,830	\$14,290,367
340	FIRST NONPROFIT INSURANCE COMPANY	Foreign	\$141,311,646	\$88,657,399	\$52,654,247	\$1,407,173
341	FIRST PROFESSIONALS INSURANCE COMPANY, INC	Domestic	\$569,305,795	\$355,786,144	\$213,519,651	\$107,258,403
342	FIRST PROTECTIVE INSURANCE COMPANY	Domestic	\$62,980,546	\$41,550,380	\$21,430,167	\$107,451,580
343	FLORIDA DOCTORS INSURANCE COMPANY	Domestic	\$87,659,676	\$69,070,190	\$18,589,486	\$35,664,818
344	FLORIDA FAMILY INSURANCE COMPANY	Domestic	\$71,427,786	\$48,718,613	\$22,709,173	\$104,565,208
345	FLORIDA FARM BUREAU CASUALTY INSURANCE COMPANY	Domestic	\$444,136,280	\$231,793,585	\$212,342,695	\$98,976,041
346	FLORIDA FARM BUREAU GENERAL INSURANCE COMPANY	Domestic	\$8,921,417	\$33,132	\$8,888,285	\$185,036,946
347	FLORIDA LAWYERS MUTUAL INSURANCE COMPANY	Domestic	\$63,300,240	\$33,047,702	\$30,252,539	\$11,202,882
348	FLORIDA PENINSULA INSURANCE COMPANY	Domestic	\$202,991,836	\$144,927,679	\$58,064,157	\$189,235,510
349	FLORISTS' INSURANCE COMPANY	Foreign	\$9,019,828	\$1,084,106	\$7,935,722	\$956,564
350	FLORISTS' MUTUAL INSURANCE COMPANY	Foreign	\$157,425,483	\$113,876,839	\$43,548,644	\$2,407,794
351	FOREMOST INSURANCE COMPANY	Foreign	\$1,691,560,299	\$743,164,319	\$948,395,980	\$60,183,763
352	FOREMOST PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$46,112,872	\$29,405,928	\$16,706,944	\$28,921,894
353	FOREMOST SIGNATURE INSURANCE COMPANY	Foreign	\$49,202,969	\$29,933,827	\$19,269,142	\$1,811,546
354	FORTRESS INSURANCE COMPANY	Foreign	\$62,794,935	\$34,870,382	\$27,924,553	\$2,736,459
355	FRANK WINSTON CRUM INSURANCE, INC.	Domestic	\$45,358,941	\$31,916,937	\$13,442,004	\$5,698,172
356	FRANKENMUTH MUTUAL INSURANCE COMPANY	Foreign	\$954,988,373	\$598,989,074	\$355,999,299	\$82,662

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
357 FREEDOM SPECIALTY INSURANCE COMPANY	Foreign	\$22,133,112	\$11,305,624	\$10,827,488	\$0
358 GARRISON PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$972,661,323	\$609,447,704	\$363,213,619	\$70,231,957
359 GATEWAY INSURANCE COMPANY	Foreign	\$53,519,238	\$37,192,711	\$16,326,526	\$3,463,840
360 GEICO CASUALTY COMPANY	Foreign	\$856,053,258	\$605,621,383	\$250,431,875	\$5,638,851
361 GEICO GENERAL INSURANCE COMPANY	Foreign	\$180,298,873	\$74,571,589	\$105,727,283	\$1,269,717,598
362 GEICO INDEMNITY COMPANY	Foreign	\$5,845,361,830	\$3,747,707,862	\$2,097,653,968	\$621,859,552
363 GENERAL CASUALTY COMPANY OF WISCONSIN	Foreign	\$1,205,257,253	\$723,749,078	\$481,508,176	\$1,543,237
364 GENERAL FIDELITY INSURANCE COMPANY	Foreign	\$660,968,022	\$311,443,052	\$349,524,970	(\$3,461)
365 GENERAL INSURANCE COMPANY OF AMERICA	Foreign	\$2,114,431,039	\$1,696,340,278	\$418,090,761	\$16,006,489
366 GENERAL REINSURANCE CORPORATION	Foreign	14,004,069,590	\$4,843,697,824	\$9,160,371,766	\$0
367 GENERAL SECURITY NATIONAL INSURANCE COMPANY	Foreign	\$339,949,729	\$243,620,210	\$96,329,519	\$0
368 GENERAL STAR NATIONAL INSURANCE COMPANY	Foreign	\$251,710,149	\$85,046,931	\$166,663,218	\$914,269
369 GENERALI - U. S. BRANCH	Foreign	\$70,695,497	\$47,893,274	\$22,802,223	\$3,146,093
370 GENESIS INSURANCE COMPANY	Foreign	\$175,335,193	\$66,656,253	\$108,678,940	\$1,058,958
371 GENWORTH FINANCIAL ASSURANCE CORPORATION	Foreign	\$30,069,852	\$11,238,715	\$18,831,137	\$0
372 GENWORTH HOME EQUITY INSURANCE CORPORATION	Foreign	\$12,261,483	\$33,147	\$12,228,336	\$0
373 GENWORTH MORTGAGE INSURANCE CORPORATION OF NORTH CAROLINA	Foreign	\$444,972,987	\$344,184,275	\$100,788,712	\$448
374 GENWORTH RESIDENTIAL MORTGAGE ASSURANCE CORPORATION	Foreign	\$77,192,673	\$5,001,875	\$72,190,798	\$17,604
375 GENWORTH RESIDENTIAL MORTGAGE INSURANCE CORPORATION OF NORTH CAROLINA	Foreign	\$227,478,841	\$122,729,984	\$104,748,857	\$1,874,577
376 GEORGIA CASUALTY AND SURETY COMPANY	Foreign	\$38,134,071	\$20,643,240	\$17,490,831	(\$6,986)
377 GLOBAL LIBERTY INSURANCE COMPANY OF NEW YORK	Foreign	\$41,044,391	\$25,988,170	\$15,056,221	\$190,639

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
378	GMAC INSURANCE COMPANY ONLINE, INC.	Foreign \$38,914,123	\$29,604,866	\$9,309,257	\$40,148,266
379	GOVERNMENT EMPLOYEES INSURANCE COMPANY	Foreign 16,974,938,226	\$10,842,645,624	\$6,132,292,603	\$421,405,359
380	GRAMERCY INSURANCE COMPANY	Foreign \$60,737,626	\$49,401,330	\$11,336,296	\$10,502,730
381	GRANADA INSURANCE COMPANY	Domestic \$31,383,600	\$21,841,630	\$9,541,970	\$22,888,793
382	GRANITE STATE INSURANCE COMPANY	Foreign \$39,491,826	\$948,512	\$38,543,314	\$15,728,411
383	GRAPHIC ARTS MUTUAL INSURANCE COMPANY	Foreign \$137,286,929	\$89,847,826	\$47,439,103	\$115,146
384	GRAY INSURANCE COMPANY (THE)	Foreign \$302,656,494	\$197,167,724	\$105,488,772	\$1,673,654
385	GREAT AMERICAN ALLIANCE INSURANCE COMPANY	Foreign \$30,170,196	\$6,668	\$30,163,528	\$1,664,201
386	GREAT AMERICAN ASSURANCE COMPANY	Foreign \$18,186,918	\$10,984	\$18,175,934	\$18,951,994
387	GREAT AMERICAN CASUALTY INSURANCE COMPANY	Foreign \$13,249,004	\$31,313	\$13,217,691	\$0
388	GREAT AMERICAN CONTEMPORARY INSURANCE COMPANY	Foreign \$11,009,460	\$804	\$11,008,656	\$0
389	GREAT AMERICAN INSURANCE COMPANY	Foreign \$5,273,621,832	\$3,862,328,713	\$1,411,293,119	\$58,777,331
390	GREAT AMERICAN INSURANCE COMPANY OF NEW YORK	Foreign \$43,956,020	\$6,300	\$43,949,720	\$33,975,635
391	GREAT AMERICAN SECURITY INSURANCE COMPANY	Foreign \$18,833,272	\$2,400	\$18,830,872	\$2,350
392	GREAT AMERICAN SPIRIT INSURANCE COMPANY	Foreign \$20,698,757	\$3,024	\$20,695,733	\$82,462
393	GREAT DIVIDE INSURANCE COMPANY	Foreign \$221,791,675	\$156,305,508	\$65,486,166	\$7,028,552
394	GREAT NORTHERN INSURANCE COMPANY	Foreign \$1,581,486,172	\$1,144,820,901	\$436,665,271	\$18,456,753
395	GREAT NORTHWEST INSURANCE COMPANY	Foreign \$19,000,459	\$12,505,020	\$6,495,439	\$0
396	GREAT WEST CASUALTY COMPANY	Foreign \$1,571,228,837	\$1,063,872,120	\$507,356,717	\$10,542,728
397	GREENWICH INSURANCE COMPANY	Foreign \$913,052,220	\$506,433,901	\$406,618,319	\$20,592,241
398	GUARANTEE COMPANY OF NORTH AMERICA USA (THE)	Foreign \$203,359,541	\$64,619,874	\$138,739,667	\$2,006,318

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
399 GUARANTEE INSURANCE COMPANY	Domestic	\$264,686,471	\$217,956,946	\$46,729,525	\$29,323,819
400 GUIDEONE AMERICA INSURANCE COMPANY	Foreign	\$13,389,002	\$3,522,143	\$9,866,859	\$437,987
401 GUIDEONE ELITE INSURANCE COMPANY	Foreign	\$27,560,415	\$7,717,810	\$19,842,605	\$19,989,813
402 GUIDEONE MUTUAL INSURANCE COMPANY	Foreign	\$1,074,148,359	\$665,700,890	\$408,447,469	\$31,799,566
403 GUIDEONE SPECIALTY MUTUAL INSURANCE COMPANY	Foreign	\$233,470,135	\$148,137,008	\$85,333,127	\$2,306,499
404 GULFSTREAM PROPERTY AND CASUALTY INSURANCE COMPANY	Domestic	\$62,832,736	\$41,676,681	\$21,156,055	\$73,073,606
405 HALLMARK INSURANCE COMPANY	Foreign	\$212,071,928	\$144,808,787	\$67,263,141	\$5,467,093
406 HALLMARK NATIONAL INSURANCE COMPANY	Foreign	\$43,645,167	\$23,962,524	\$19,682,643	\$0
407 HANOVER AMERICAN INSURANCE COMPANY (THE)	Foreign	\$27,137,824	\$105,966	\$27,031,858	\$15,782,037
408 HANOVER INSURANCE COMPANY (THE)	Foreign	\$5,288,585,697	\$3,710,310,390	\$1,578,275,307	\$30,846,870
409 HARBOR SPECIALTY INSURANCE COMPANY	Foreign	\$48,262,432	\$20,197,555	\$28,064,877	\$0
410 HARCO NATIONAL INSURANCE COMPANY	Foreign	\$281,398,824	\$153,960,298	\$127,438,526	\$2,331,832
411 HARLEYSVILLE INSURANCE COMPANY	Foreign	\$135,356,137	\$105,709,558	\$29,646,579	\$466,855
412 HARLEYSVILLE PREFERRED INSURANCE COMPANY	Foreign	\$691,565,884	\$533,408,039	\$158,157,845	\$99,919
413 HARLEYSVILLE WORCESTER INSURANCE COMPANY	Foreign	\$763,473,101	\$578,898,922	\$184,574,179	(\$145,549)
414 HARTFORD ACCIDENT AND INDEMNITY COMPANY	Foreign	10,631,430,293	\$7,808,332,995	\$2,823,097,297	\$9,077,933
415 HARTFORD CASUALTY INSURANCE COMPANY	Foreign	\$2,192,424,870	\$1,296,894,153	\$895,530,717	\$47,426,349
416 HARTFORD FIRE INSURANCE COMPANY	Foreign	24,140,340,968	\$11,546,018,866	\$12,594,322,102	\$90,602,617
417 HARTFORD INSURANCE COMPANY OF THE MIDWEST	Foreign	\$451,522,608	\$121,517,424	\$330,005,185	\$206,690,978
418 HARTFORD INSURANCE COMPANY OF THE SOUTHEAST	Foreign	\$171,670,904	\$119,780,265	\$51,890,640	\$19,096,459
419 HARTFORD STEAM BOILER INSPECTION & INS. COMPANY	Foreign	\$1,313,943,088	\$669,020,348	\$644,922,740	\$7,051,359

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

		Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
420	HARTFORD STEAM BOILER INSPECTION AND INSURANCE CO. OF CT (THE)	Foreign	\$96,401,833	\$50,229,388	\$46,172,445	\$2,573
421	HARTFORD UNDERWRITERS INSURANCE COMPANY	Foreign	\$1,571,865,279	\$963,559,015	\$608,306,264	\$119,678,177
422	HDI-GERLING AMERICA INSURANCE COMPANY	Foreign	\$257,610,607	\$141,174,917	\$116,435,689	\$3,735,925
423	HEALTH CARE INDEMNITY, INC.	Foreign	\$693,436,192	\$488,682,391	\$204,753,801	\$9,078,312
424	HEALTHCARE UNDERWRITERS GROUP OF FLORIDA	Domestic	\$45,835,110	\$23,516,047	\$22,319,063	\$8,077,858
425	HERITAGE CASUALTY INSURANCE COMPANY	Foreign	\$78,705,428	\$7,884,131	\$70,821,297	\$27
426	HERITAGE INDEMNITY COMPANY	Foreign	\$204,134,227	\$108,241,763	\$95,892,465	\$1,529,594
427	HIGHMARK CASUALTY INSURANCE COMPANY.	Foreign	\$324,201,626	\$192,945,348	\$131,256,278	\$0
428	HILLSTAR INSURANCE COMPANY	Foreign	\$5,540,933	\$1,078,557	\$4,462,376	\$0
429	HISCOX INSURANCE COMPANY INC.	Foreign	\$77,771,122	\$24,098,393	\$53,672,729	\$1,543,899
430	HOMEOWNERS CHOICE PROPERTY & CASUALTY INSURANCE COMPANY, INC.	Domestic	\$175,092,038	\$128,588,722	\$46,503,317	\$126,583,298
431	HOMESITE INSURANCE COMPANY	Foreign	\$191,915,220	\$133,231,389	\$58,683,831	\$0
432	HOMESITE INSURANCE COMPANY OF FLORIDA	Domestic	\$11,519,281	\$3,960,103	\$7,559,178	\$2,359,055
433	HORACE MANN INSURANCE COMPANY	Foreign	\$362,512,739	\$211,291,652	\$151,221,087	\$17,420,828
434	HORACE MANN PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$228,084,348	\$130,993,441	\$97,090,907	\$299,261
435	HOUSING AUTHORITY PROPERTY INSURANCE, A MUTUAL COMPANY	Foreign	\$164,864,624	\$56,743,266	\$108,121,359	\$531,409
436	HOUSING ENTERPRISE INSURANCE COMPANY, INC.	Foreign	\$51,723,834	\$20,221,036	\$31,502,798	\$0
437	HOUSTON GENERAL INSURANCE COMPANY	Foreign	\$32,083,918	\$14,191,636	\$17,892,282	\$0
438	HUDSON INSURANCE COMPANY	Foreign	\$736,586,712	\$347,939,596	\$388,647,116	\$5,108,220
439	IDS PROPERTY CASUALTY INSURANCE COMPANY	Foreign	\$1,039,884,267	\$608,838,416	\$431,045,851	\$41,265,384
440	ILLINOIS NATIONAL INSURANCE COMPANY	Foreign	\$74,809,413	\$8,707,107	\$66,102,306	\$50,434,004

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
441	IMPERIAL FIRE AND CASUALTY INSURANCE COMPANY	Foreign \$91,181,208	\$62,190,039	\$28,991,169	\$51,342,450
442	IMPERIUM INSURANCE COMPANY	Foreign \$504,558,034	\$364,233,474	\$140,324,560	\$3,841,651
443	INDEMNITY INSURANCE COMPANY OF NORTH AMERICA	Foreign \$375,111,939	\$281,002,666	\$94,109,273	\$23,455,217
444	INDEPENDENCE AMERICAN INSURANCE COMPANY	Foreign \$73,429,385	\$22,963,718	\$50,465,667	\$2,082,891
445	INDIANA INSURANCE COMPANY	Foreign \$1,101,520,722	\$891,415,006	\$210,105,716	\$0
446	INDIANA LUMBERMENS MUTUAL INSURANCE COMPANY	Foreign \$93,793,337	\$68,282,592	\$25,510,746	\$158,594
447	INFINITY ASSURANCE INSURANCE COMPANY	Foreign \$6,852,504	\$1,071,665	\$5,780,839	\$28,067,121
448	INFINITY AUTO INSURANCE COMPANY	Foreign \$10,815,489	\$1,685,667	\$9,129,822	\$136,239,440
449	INFINITY CASUALTY INSURANCE COMPANY	Foreign \$7,804,010	\$1,119,360	\$6,684,650	\$6,920
450	INFINITY INDEMNITY INSURANCE COMPANY	Foreign \$6,749,326	\$1,070,223	\$5,679,103	\$40,428,863
451	INFINITY INSURANCE COMPANY	Foreign \$1,568,670,877	\$1,041,919,680	\$526,751,197	\$1,079,036
452	INFINITY PREMIER INSURANCE COMPANY	Foreign \$6,820,133	\$1,068,014	\$5,752,119	(\$599)
453	INFINITY SAFEGUARD INSURANCE COMPANY	Foreign \$5,641,529	\$1,082,196	\$4,559,333	\$0
454	INFINITY SECURITY INSURANCE COMPANY	Foreign \$7,415,495	\$1,091,440	\$6,324,055	\$0
455	INFINITY SELECT INSURANCE COMPANY	Foreign \$6,998,414	\$1,123,787	\$5,874,627	(\$7,768)
456	INFINITY STANDARD INSURANCE COMPANY	Foreign \$6,957,738	\$1,096,207	\$5,861,531	\$70
457	INSURA PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign \$8,651,174	\$2,353,705	\$6,297,469	\$0
458	INSURANCE COMPANY OF NORTH AMERICA	Foreign \$755,646,710	\$575,138,023	\$180,508,687	\$1,900,646
459	INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA	Foreign \$4,418,657,614	\$2,413,830,597	\$2,004,827,017	\$65,919,601
460	INSURANCE COMPANY OF THE WEST	Foreign \$875,600,460	\$525,192,813	\$350,407,647	\$4,464,400
461	INTEGON CASUALTY INSURANCE COMPANY	Foreign \$46,107,667	\$33,878,470	\$12,229,197	\$0

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business	
462	INTEGON GENERAL INSURANCE CORPORATION	Foreign	\$162,857,659	\$124,096,736	\$38,760,923	\$3,349,798
463	INTEGON INDEMNITY CORPORATION	Foreign	\$322,853,860	\$266,888,213	\$55,965,647	\$37,774,351
464	INTEGON NATIONAL INSURANCE COMPANY	Foreign	\$400,366,423	\$325,851,657	\$74,514,766	\$18,388,817
465	INTEGON PREFERRED INSURANCE COMPANY	Foreign	\$44,857,482	\$32,700,879	\$12,156,603	\$0
466	INTERNATIONAL FIDELITY INSURANCE COMPANY	Foreign	\$234,075,001	\$140,020,220	\$94,054,412	\$8,165,780
467	INTREPID INSURANCE COMPANY	Foreign	\$30,391,047	\$2,523,321	\$27,867,726	(\$26,683)
468	IRONSHORE INDEMNITY INC.	Foreign	\$228,846,968	\$133,581,483	\$95,265,485	\$3,219,818
469	JEFFERSON INSURANCE COMPANY	Foreign	\$37,829,052	\$15,131,237	\$22,697,815	\$26,918,137
470	JEWELERS MUTUAL INSURANCE COMPANY	Foreign	\$246,957,964	\$102,251,252	\$144,706,712	\$13,753,349
471	JOHN DEERE INSURANCE COMPANY	Foreign	\$304,387,485	\$233,730,269	\$70,657,216	\$1,547,048
472	KEMPER INDEPENDENCE INSURANCE COMPANY	Foreign	\$102,418,550	\$94,235,297	\$8,183,253	\$0
473	KEY RISK INSURANCE COMPANY	Foreign	\$57,405,716	\$28,940,576	\$28,465,139	\$127,617
474	KINGSWAY AMIGO INSURANCE COMPANY	Domestic	\$56,108,265	\$45,782,316	\$10,325,949	\$49,395,469
475	KNIGHTBROOK INSURANCE COMPANY	Foreign	\$67,814,902	\$41,205,797	\$26,609,101	\$0
476	LAKEVIEW INSURANCE COMPANY	Domestic	\$28,108,942	\$15,753,223	\$12,355,719	\$0
477	LANCER INSURANCE COMPANY	Foreign	\$480,610,472	\$323,339,300	\$157,271,172	\$7,338,839
478	LAURIER INDEMNITY COMPANY	Foreign	\$17,326,127	\$7,710,466	\$9,615,662	\$0
479	LEXINGTON NATIONAL INSURANCE CORPORATION	Foreign	\$49,811,535	\$32,694,775	\$17,116,760	\$1,528,183
480	LEXON INSURANCE COMPANY	Foreign	\$136,272,804	\$86,586,063	\$49,686,741	\$4,585,785
481	LIBERTY AMERICAN INSURANCE COMPANY	Domestic	\$34,556,644	\$6,736,365	\$27,820,279	\$0
482	LIBERTY AMERICAN SELECT INSURANCE COMPANY	Domestic	\$33,064,433	\$8,670,889	\$24,393,545	\$4,794,114

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
483 LIBERTY INSURANCE CORPORATION	Foreign	\$1,428,338,741	\$1,183,332,710	\$245,006,031	\$46,950,572
484 LIBERTY INSURANCE UNDERWRITERS INC.	Foreign	\$214,008,263	\$203,896,140	\$224,120,386	\$13,889,582
485 LIBERTY MUTUAL FIRE INSURANCE COMPANY	Foreign	\$4,876,778,437	\$3,803,735,781	\$1,073,042,656	\$270,944,317
486 LIBERTY MUTUAL INSURANCE COMPANY	Foreign	37,394,843,149	\$23,798,408,089	\$13,596,435,060	\$329,558,931
487 LIBERTY MUTUAL MID-ATLANTIC INSURANCE COMPANY	Foreign	\$18,710,145	\$2,146,389	\$16,563,756	\$0
488 LION INSURANCE COMPANY	Domestic	\$229,446,647	\$164,824,701	\$64,621,946	\$9,833,220
489 LM GENERAL INSURANCE COMPANY	Foreign	\$45,739,100	\$34,180,150	\$11,558,950	\$7,305,958
490 LM INSURANCE CORPORATION	Foreign	\$230,314,865	\$79,129,378	\$151,185,487	\$22,682,976
491 LM PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$81,973,064	\$46,436,412	\$35,536,652	\$0
492 LUMBERMEN'S UNDERWRITING ALLIANCE	Foreign	\$306,143,227	\$248,436,527	\$57,706,700	\$6,975,347
493 LYNDON PROPERTY INSURANCE COMPANY	Foreign	\$389,210,291	\$208,505,973	\$180,704,318	\$11,654,408
494 LYNDON SOUTHERN INSURANCE COMPANY	Foreign	\$37,902,773	\$19,751,787	\$18,150,986	\$14,659,167
495 MACHINERY INS. INC., AN ASSESSABLE MUTUAL INSURER	Domestic	\$2,363,972	\$120,917	\$2,243,055	\$158,150
496 MADISON INSURANCE COMPANY	Foreign	\$14,445,691	\$8,982,485	\$5,463,206	\$7,937,362
497 MAG MUTUAL INSURANCE COMPANY	Foreign	\$1,510,375,252	\$900,278,314	\$610,096,938	\$54,094,755
498 MAIDEN REINSURANCE COMPANY	Foreign	\$1,115,318,065	\$847,263,446	\$268,054,619	\$0
499 MAIN STREET AMERICA ASSURANCE COMPANY	Domestic	\$35,626,574	\$2,370,887	\$33,255,687	\$0
500 MAIN STREET AMERICA PROTECTION INSURANCE COMPANY	Domestic	\$12,281,033	\$113,121	\$12,167,912	\$0
501 MAJESTIC INSURANCE COMPANY	Foreign	\$16,773,269	\$3,001,763	\$13,771,506	\$59,137
502 MANUFACTURERS ALLIANCE INSURANCE COMPANY	Foreign	\$170,713,635	\$99,426,609	\$71,287,026	\$4,687,535
503 MAPFRE INSURANCE COMPANY OF FLORIDA	Domestic	\$80,151,119	\$47,742,845	\$32,408,274	\$36,058,392

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business	
504	MARKEL AMERICAN INSURANCE COMPANY	Foreign	\$448,805,466	\$315,891,428	\$132,914,038	\$10,777,192
505	MARKEL INSURANCE COMPANY	Foreign	\$839,699,456	\$633,301,972	\$206,397,484	\$17,233,517
506	MARYLAND CASUALTY COMPANY	Foreign	\$178,246,872	\$25,309,212	\$152,937,660	\$30,551,152
507	MASSACHUSETTS BAY INSURANCE COMPANY	Foreign	\$57,166,144	\$173,262	\$56,992,882	\$13,046,823
508	MAXUM CASUALTY INSURANCE COMPANY	Foreign	\$49,568,417	\$34,397,695	\$15,170,722	\$1,484,766
509	MBIA INSURANCE CORPORATION	Foreign	\$1,612,460,177	\$15,904,160	\$1,596,556,017	\$594,722
510	MEDICAL MUTUAL INSURANCE COMPANY OF NORTH CAROLINA	Foreign	\$527,169,457	\$265,645,519	\$261,523,938	\$0
511	MEDICAL PROTECTIVE COMPANY (THE)	Foreign	\$2,442,487,032	\$1,578,576,912	\$863,910,120	\$21,508,703
512	MEDICUS INSURANCE COMPANY	Foreign	\$73,558,059	\$42,098,531	\$31,459,528	\$1,054,946
513	MEDMAL DIRECT INSURANCE COMPANY	Domestic	\$9,114,314	\$3,380,787	\$5,733,527	\$3,667,475
514	MEDMARC CASUALTY INSURANCE COMPANY	Foreign	\$91,990,614	\$48,869,823	\$43,120,791	\$4,576,136
515	MEMIC INDEMNITY COMPANY	Foreign	\$184,864,774	\$116,405,111	\$68,459,663	\$133,988
516	MENDOTA INSURANCE COMPANY	Foreign	\$91,037,518	\$66,368,448	\$24,669,070	\$15,979,120
517	MERASTAR INSURANCE COMPANY	Foreign	\$40,616,196	\$32,237,656	\$8,378,541	\$3,852,378
518	MERCHANTS BONDING COMPANY (MUTUAL)	Foreign	\$109,850,121	\$39,820,981	\$70,029,140	\$4,189,381
519	MERCURY CASUALTY COMPANY	Foreign	\$2,194,230,703	\$1,068,610,890	\$1,125,619,813	\$0
520	MERCURY INDEMNITY COMPANY OF AMERICA	Domestic	\$52,091,939	\$16,861,476	\$35,230,463	\$31,667,905
521	MERCURY INSURANCE COMPANY OF FLORIDA	Domestic	\$53,990,654	\$15,340,302	\$38,650,352	\$148,124,105
522	MERIDIAN CITIZENS MUTUAL INSURANCE COMPANY	Foreign	\$28,880,453	\$21,615,374	\$7,265,079	\$0
523	MERIDIAN SECURITY INSURANCE COMPANY	Foreign	\$80,016,439	\$46,001,604	\$34,014,835	\$0
524	MERITPLAN INSURANCE COMPANY	Foreign	\$185,157,044	\$18,687,745	\$166,469,299	(\$7,783)

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
525 METROPOLITAN CASUALTY INSURANCE COMPANY	Foreign	\$188,801,932	\$141,433,113	\$47,368,819	\$158,203,795
526 METROPOLITAN DIRECT PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$86,174,601	\$57,909,171	\$28,265,430	\$0
527 METROPOLITAN GENERAL INSURANCE COMPANY	Foreign	\$37,116,639	\$5,077,026	\$32,039,613	\$7,524,932
528 METROPOLITAN GROUP PROPERTY AND CASUALTY INS. CO.	Foreign	\$550,183,132	\$234,178,398	\$316,004,734	\$48,490
529 METROPOLITAN PROPERTY AND CASUALTY INSURANCE CO	Foreign	\$4,967,373,706	\$3,110,048,681	\$1,857,325,025	\$7,453,432
530 MGA INSURANCE COMPANY, INC.	Foreign	\$224,351,309	\$123,667,350	\$100,683,959	\$92,945,339
531 MGIC ASSURANCE CORPORATION	Foreign	\$10,389,198	\$446,664	\$9,942,534	\$0
532 MGIC INDEMNITY CORPORATION	Foreign	\$234,900,424	\$401,903	\$234,498,521	\$2,136
533 MIC GENERAL INSURANCE CORPORATION	Foreign	\$45,943,416	\$33,092,820	\$12,850,596	(\$132,684)
534 MIC PROPERTY & CASUALTY INS. CORP.	Foreign	\$124,422,258	\$71,701,794	\$52,720,464	\$31,860,480
535 MICHIGAN COMMERCIAL INSURANCE MUTUAL	Foreign	\$101,109,600	\$71,683,754	\$29,425,846	\$9,815,395
536 MID-CENTURY INSURANCE COMPANY	Foreign	\$3,749,790,192	\$2,926,438,619	\$823,351,572	\$64,414
537 MID-CONTINENT CASUALTY COMPANY	Foreign	\$547,581,864	\$370,514,240	\$177,067,624	\$17,407,297
538 MIDDLESEX INSURANCE COMPANY	Foreign	\$622,230,238	\$387,093,547	\$235,136,691	\$3,525,112
539 MIDWEST EMPLOYERS CASUALTY COMPANY	Foreign	\$316,200,701	\$176,469,510	\$139,731,191	\$4,795,359
540 MINNESOTA LAWYERS MUTUAL INSURANCE COMPANY	Foreign	\$132,726,172	\$73,468,614	\$59,257,558	\$0
541 MITSUI SUMITOMO INSURANCE COMPANY OF AMERICA	Foreign	\$763,882,208	\$478,657,256	\$285,224,952	\$4,112,539
542 MITSUI SUMITOMO INSURANCE USA INC.	Foreign	\$111,992,073	\$53,316,366	\$58,675,707	\$2,318,050
543 MODERN SERVICE INSURANCE COMPANY	Foreign	\$27,550,665	\$1,227,802	\$26,322,863	\$93
544 MODERN USA INSURANCE COMPANY	Domestic	\$28,782,783	\$18,834,909	\$9,947,874	\$33,374,866
545 MONTGOMERY MUTUAL INSURANCE COMPANY	Foreign	\$51,850,356	\$5,624,500	\$46,225,856	\$0

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
546 MORTGAGE GUARANTY INSURANCE CORPORATION	Foreign	\$5,528,912,276	\$3,960,130,146	\$1,568,782,130	\$84,913,049
547 MOSAIC INSURANCE COMPANY	Foreign	\$24,545,888	\$3,842,448	\$20,703,440	\$0
548 MOTORS INSURANCE CORPORATION	Foreign	\$3,042,035,024	\$1,693,176,534	\$1,348,858,490	\$3,884,892
549 MUNICH REINSURANCE AMERICA, INC.	Foreign	16,096,524,220	\$11,834,483,238	\$4,262,040,981	\$0
550 MUNICIPAL AND INFRASTRUCTURE ASSURANCE CORPORATION	Foreign	\$75,139,690	\$2,238	\$75,137,452	\$0
551 NATIONAL AMERICAN INSURANCE COMPANY	Foreign	\$146,783,921	\$91,934,644	\$54,849,277	\$335,227
552 NATIONAL AMERICAN INSURANCE COMPANY OF CALIFORNIA	Foreign	\$43,845,810	\$28,200,059	\$15,645,749	\$3,958
553 NATIONAL CASUALTY COMPANY	Foreign	\$248,947,659	\$129,571,691	\$119,375,968	\$33,806,398
554 NATIONAL CONTINENTAL INSURANCE COMPANY	Foreign	\$251,708,138	\$203,816,365	\$47,891,773	\$0
555 NATIONAL FARMERS UNION PROPERTY AND CASUALTY COMPANY	Foreign	\$239,235,855	\$174,932,861	\$64,302,994	\$24,735
556 NATIONAL FIRE AND INDEMNITY EXCHANGE	Foreign	\$10,966,227	\$5,728,090	\$5,238,137	\$857,444
557 NATIONAL FIRE INSURANCE COMPANY OF HARTFORD	Foreign	\$132,800,955	\$14,753,527	\$118,047,428	\$17,952,694
558 NATIONAL GENERAL ASSURANCE COMPANY	Foreign	\$62,960,624	\$39,686,889	\$23,273,735	\$14,970,952
559 NATIONAL GENERAL INSURANCE COMPANY	Foreign	\$136,019,474	\$81,044,830	\$54,974,644	\$167,175
560 NATIONAL INDEMNITY COMPANY	Foreign	15,452,570,996	\$45,297,143,421	\$70,155,427,575	\$17,427
561 NATIONAL INDEMNITY COMPANY OF THE SOUTH	Domestic	\$192,128,528	\$65,922,917	\$126,205,611	\$11,081,620
562 NATIONAL INSURANCE ASSOCIATION, A RECIPROCAL	Foreign	\$12,681,517	\$2,631	\$12,678,886	\$0
563 NATIONAL INTERSTATE INSURANCE COMPANY	Foreign	\$994,710,927	\$701,097,223	\$293,613,704	\$19,875,579
564 NATIONAL LIABILITY AND FIRE INSURANCE COMPANY	Foreign	\$1,131,961,120	\$574,827,019	\$557,134,101	\$9,357,074
565 NATIONAL PUBLIC FINANCE GUARANTEE CORP.	Foreign	\$6,656,074,483	\$5,232,412,371	\$1,423,662,112	\$0
566 NATIONAL SECURITY FIRE & CASUALTY COMPANY	Foreign	\$61,009,516	\$35,550,765	\$25,458,751	\$90,975

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
567 NATIONAL SPECIALTY INSURANCE COMPANY	Foreign	\$34,746,343	\$15,685,806	\$19,060,537	\$20,701,849
568 NATIONAL SURETY CORPORATION	Foreign	\$496,175,488	\$353,843,758	\$142,331,730	\$13,112,709
569 NATIONAL TRUST INSURANCE COMPANY	Foreign	\$32,530,209	(\$1,942,526)	\$34,472,735	\$53,980,394
570 NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA	Foreign	30,405,443,775	\$17,791,436,929	\$12,614,006,846	\$218,290,539
571 NATIONWIDE AFFINITY INSURANCE COMPANY OF AMERICA	Foreign	\$209,562,110	\$197,513,759	\$12,048,351	(\$2)
572 NATIONWIDE AGRIBUSINESS INSURANCE COMPANY	Foreign	\$259,530,418	\$194,578,178	\$64,952,240	\$1,962,510
573 NATIONWIDE ASSURANCE COMPANY	Foreign	\$72,030,603	\$12,573,357	\$59,457,246	\$439
574 NATIONWIDE GENERAL INSURANCE COMPANY	Foreign	\$167,055,447	\$145,714,686	\$21,340,761	(\$9,337)
575 NATIONWIDE INSURANCE COMPANY OF AMERICA	Foreign	\$271,385,284	\$166,289,984	\$105,095,300	\$73,181,878
576 NATIONWIDE INSURANCE COMPANY OF FLORIDA	Foreign	\$368,089,011	\$89,897,438	\$278,191,573	\$55,918,856
577 NATIONWIDE MUTUAL FIRE INSURANCE COMPANY	Foreign	\$4,553,400,810	\$2,310,246,490	\$2,243,154,320	\$48,149,330
578 NATIONWIDE MUTUAL INSURANCE COMPANY	Foreign	27,617,831,419	\$17,182,942,679	\$10,434,888,740	\$11,335,088
579 NATIONWIDE PROPERTY AND CASUALTY INSURANCE COMPANY	Foreign	\$448,880,993	\$395,464,475	\$53,416,518	\$3,930,747
580 NAU COUNTRY INSURANCE COMPANY	Foreign	\$1,345,951,139	\$966,147,482	\$379,803,657	\$111,560
581 NAVIGATORS INSURANCE COMPANY	Foreign	\$1,903,904,075	\$1,241,742,531	\$662,161,544	\$14,633,501
582 NCMIC INSURANCE COMPANY	Foreign	\$570,452,495	\$372,543,077	\$197,909,418	\$4,432,196
583 NEW ENGLAND INSURANCE COMPANY	Foreign	\$183,447,027	\$9,332,396	\$174,114,631	\$0
584 NEW HAMPSHIRE INSURANCE COMPANY	Foreign	\$3,162,435,745	\$2,353,575,153	\$808,860,592	\$93,227,528
585 NEW YORK MARINE AND GENERAL INSURANCE COMPANY	Foreign	\$666,093,394	\$450,126,159	\$215,967,235	\$7,923,745
586 NGM INSURANCE COMPANY	Domestic	\$2,018,209,381	\$1,247,742,251	\$770,467,130	\$2,082,419
587 NIPPONKOA INSURANCE COMPANY, LIMITED (US BRANCH)	Foreign	\$247,191,885	\$156,867,606	\$90,324,280	\$18,321

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
588 NORGUARD INSURANCE COMPANY	Foreign	\$480,203,672	\$346,041,074	\$134,162,598	\$4,682,652
589 NORMANDY HARBOR INSURANCE COMPANY, INC.	Domestic	\$16,013,802	\$10,108,056	\$5,905,747	\$11,001,375
590 NORTH AMERICAN ELITE INSURANCE COMPANY	Foreign	\$51,196,654	\$17,130,329	\$34,066,325	\$5,253
591 NORTH AMERICAN SPECIALTY INSURANCE COMPANY	Foreign	\$472,084,713	\$127,450,449	\$344,634,264	\$4,565,397
592 NORTH POINTE INSURANCE COMPANY	Foreign	\$53,846,303	\$27,051,117	\$26,795,186	\$17,814,316
593 NORTH RIVER INSURANCE COMPANY	Foreign	\$816,823,638	\$534,525,134	\$282,298,504	\$13,819,643
594 NORTHBROOK INDEMNITY COMPANY	Foreign	\$38,380,538	\$231,714	\$38,148,823	(\$193)
595 NORTHERN ASSURANCE COMPANY OF AMERICA	Foreign	\$153,623,304	\$91,441,353	\$62,181,951	\$13,362,182
596 NORTHERN INSURANCE COMPANY OF NEW YORK	Foreign	\$36,931,990	\$8,378,070	\$28,553,920	\$8,799,109
597 NORTHLAND CASUALTY COMPANY	Foreign	\$100,998,630	\$68,223,922	\$32,774,708	\$0
598 NORTHLAND INSURANCE COMPANY	Foreign	\$1,157,957,046	\$622,873,829	\$535,083,217	\$23,566,156
599 NOVA CASUALTY COMPANY	Foreign	\$94,793,819	\$5,921,559	\$88,872,260	\$22,299,142
600 OCCIDENTAL FIRE AND CASUALTY COMPANY OF NC	Foreign	\$268,475,426	\$165,700,565	\$102,774,861	\$23,547,557
601 OCEAN HARBOR CASUALTY INSURANCE COMPANY	Domestic	\$141,738,937	\$103,198,044	\$38,540,893	\$82,990,520
602 ODYSSEY REINSURANCE COMPANY	Foreign	\$7,875,248,483	\$4,850,438,369	\$3,024,810,114	\$0
603 OHIO CASUALTY INSURANCE COMPANY	Foreign	\$4,859,960,864	\$3,772,400,873	\$1,087,559,991	\$20,114,389
604 OHIO FARMERS INSURANCE COMPANY	Foreign	\$1,915,579,522	\$553,869,272	\$1,361,710,250	\$318,471
605 OHIO INDEMNITY COMPANY	Foreign	\$111,935,955	\$66,743,649	\$45,192,306	\$1,646,887
606 OHIO SECURITY INSURANCE COMPANY	Foreign	\$27,663,367	\$13,134,015	\$14,529,352	\$936,904
607 OLD DOMINION INSURANCE COMPANY	Domestic	\$30,488,738	\$681,482	\$29,807,256	\$91,308,804
608 OLD REPUBLIC GENERAL INSURANCE CORPORATION	Foreign	\$1,290,808,560	\$982,832,134	\$307,976,426	\$8,063,150

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
609 OLD REPUBLIC INSURANCE COMPANY	Foreign	\$2,394,059,828	\$1,534,438,484	\$859,621,344	\$58,346,688
610 OLD REPUBLIC SECURITY ASSURANCE COMPANY	Foreign	\$48,275,505	\$12,744,786	\$35,530,719	\$0
611 OLD REPUBLIC SURETY COMPANY	Foreign	\$100,986,380	\$52,906,887	\$48,079,493	\$3,523,086
612 OLD UNITED CASUALTY COMPANY	Foreign	\$488,005,692	\$236,788,257	\$251,217,435	\$5,747,713
613 OLYMPUS INSURANCE COMPANY	Domestic	\$40,665,093	\$19,368,602	\$21,296,491	\$99,302,170
614 OMEGA INSURANCE COMPANY	Domestic	\$30,788,665	\$18,242,275	\$12,546,390	\$45,487,771
615 OMNI INDEMNITY COMPANY	Foreign	\$66,599,880	\$38,624,085	\$27,975,795	\$5,906,903
616 OMNI INSURANCE COMPANY	Foreign	\$193,742,851	\$111,954,626	\$81,788,225	\$75,396
617 ONEBEACON AMERICA INSURANCE COMPANY	Foreign	\$483,405,267	\$300,538,162	\$182,867,105	\$12,416,892
618 ONEBEACON INSURANCE COMPANY	Foreign	\$2,077,595,299	\$1,168,591,426	\$909,003,873	\$1,094,237
619 OWNERS INSURANCE COMPANY	Foreign	\$2,993,052,038	\$1,976,353,548	\$1,016,698,490	\$65,003,110
620 PACIFIC EMPLOYERS INSURANCE COMPANY	Foreign	\$3,072,903,172	\$2,024,516,112	\$1,048,387,060	\$5,404
621 PACIFIC INDEMNITY COMPANY	Foreign	\$6,283,846,454	\$3,843,083,618	\$2,440,762,836	\$32,677,335
622 PACIFIC SPECIALTY INSURANCE COMPANY	Foreign	\$301,742,970	\$132,785,266	\$168,957,704	\$1,260,628
623 PACO ASSURANCE COMPANY, INC.	Foreign	\$71,210,047	\$43,618,535	\$27,591,512	\$2,189,490
624 PALMETTO SURETY CORPORATION	Foreign	\$4,842,718	\$1,496,010	\$3,346,708	\$334,604
625 PARIS RE AMERICA INSURANCE COMPANY	Foreign	\$206,619,075	\$122,729,504	\$83,889,571	\$0
626 PARTNERRE INSURANCE COMPANY OF NEW YORK	Foreign	\$133,948,785	\$21,615,212	\$112,333,573	\$0
627 PATHFINDER INSURANCE COMPANY	Foreign	\$8,288,481	\$69,284	\$8,219,197	\$0
628 PATRIOT GENERAL INSURANCE COMPANY	Foreign	\$25,400,375	\$1,102,715	\$24,297,660	\$4,629,625
629 PEACHTREE CASUALTY INSURANCE COMPANY	Domestic	\$21,589,854	\$10,505,822	\$11,084,032	\$17,514,831

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
630 PEAK PROPERTY AND CASUALTY INSURANCE CORP.	Foreign	\$36,916,249	\$10,566,616	\$26,349,632	\$61,146,723
631 PEERLESS INDEMNITY INSURANCE COMPANY	Foreign	\$799,091,443	\$556,340,282	\$242,751,161	\$0
632 PEERLESS INSURANCE COMPANY	Foreign	\$7,361,784,538	\$5,559,307,309	\$1,802,477,229	\$45,543
633 PENINSULAR SURETY COMPANY	Domestic	\$2,933,397	\$220,714	\$2,712,683	\$1,074,294
634 PENN MILLERS INSURANCE COMPANY	Foreign	\$201,227,290	\$132,040,717	\$69,186,573	\$1,009,227
635 PENNSYLVANIA GENERAL INSURANCE COMPANY	Foreign	\$272,268,906	\$183,042,070	\$89,226,836	\$750
636 PENNSYLVANIA LUMBERMENS MUTUAL INSURANCE COMPANY	Foreign	\$350,691,553	\$239,046,913	\$111,644,640	\$7,605,363
637 PENNSYLVANIA MANUFACTURERS' ASSOCIATION INS. CO.	Foreign	\$699,222,511	\$469,100,083	\$230,122,428	\$24,590,768
638 PENNSYLVANIA MANUFACTURERS INDEMNITY COMPANY	Foreign	\$185,426,646	\$104,074,656	\$81,351,990	\$4,383,198
639 PENNSYLVANIA NATIONAL MUTUAL CASUALTY INSURANCE CO	Foreign	\$1,071,125,261	\$619,974,689	\$451,150,572	\$496,047
640 PEOPLE'S TRUST INSURANCE COMPANY	Domestic	\$45,662,505	\$27,362,238	\$18,300,267	\$37,472,024
641 PERMANENT GENERAL ASSURANCE CORPORATION	Foreign	\$208,301,277	\$122,755,489	\$85,545,788	\$24,000,954
642 PETROLEUM CASUALTY COMPANY	Foreign	\$32,578,941	\$8,329,520	\$24,249,421	(\$4,654)
643 PHILADELPHIA INDEMNITY INSURANCE COMPANY	Foreign	\$5,462,757,389	\$3,595,752,568	\$1,867,004,821	\$120,466,810
644 PHOENIX INSURANCE COMPANY	Foreign	\$3,697,122,703	\$2,402,654,693	\$1,294,468,011	\$57,729,530
645 PHYSICIANS INSURANCE COMPANY	Domestic	\$18,064,130	\$9,440,922	\$8,623,208	\$7,571,769
646 PLANS' LIABILITY INSURANCE COMPANY	Foreign	\$84,320,037	\$30,590,502	\$53,729,535	\$0
647 PLATTE RIVER INSURANCE COMPANY	Foreign	\$122,299,176	\$84,241,986	\$38,057,190	\$3,151,010
648 PLAZA INSURANCE COMPANY	Foreign	\$41,248,027	\$17,499,093	\$23,748,934	\$1,052,319
649 PMI INSURANCE CO.	Foreign	\$87,336,044	\$44,588,563	\$42,747,481	\$0
650 PMI MORTGAGE ASSURANCE CO	Foreign	\$30,832,461	\$895,329	\$29,937,132	\$6,311

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

		Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
651	PMI MORTGAGE INSURANCE CO.	Foreign	\$2,565,694,660	\$4,652,197,218	(\$2,086,502,558)	\$30,405,140
652	PODIATRY INSURANCE COMPANY OF AMERICA	Foreign	\$326,637,182	\$230,967,600	\$95,669,582	\$6,885,804
653	PONCE DE LEON LTC RISK RETENTION GROUP, INC.	Domestic	\$16,788,868	\$8,595,122	\$8,193,746	\$4,523,709
654	PRAETORIAN INSURANCE COMPANY	Foreign	\$991,832,943	\$645,523,175	\$346,309,768	\$24,267,702
655	PREFERRED PROFESSIONAL INSURANCE COMPANY	Foreign	\$368,865,245	\$205,815,244	\$163,050,001	\$2,105,708
656	PREMIER GROUP INSURANCE COMPANY	Foreign	\$47,239,725	\$19,877,236	\$27,362,488	\$2,833,750
657	PREPARED INSURANCE COMPANY	Domestic	\$28,224,997	\$15,841,762	\$12,383,235	\$33,680,392
658	PRIVILEGE UNDERWRITERS RECIPROCAL EXCHANGE	Domestic	\$110,956,108	\$59,511,959	\$51,444,148	\$49,013,072
659	PROASSURANCE CASUALTY COMPANY	Foreign	\$1,468,767,314	\$942,326,872	\$526,440,442	\$26,458,128
660	PROASSURANCE INDEMNITY COMPANY, INC.	Foreign	\$1,885,716,269	\$1,172,677,204	\$713,039,065	\$49,963
661	PRODUCERS AGRICULTURE INSURANCE COMPANY	Foreign	\$216,180,287	\$164,338,570	\$51,841,717	\$18,878,341
662	PROFESSIONALS ADVOCATE INSURANCE COMPANY	Foreign	\$114,704,820	\$36,684,096	\$78,020,724	\$0
663	PROFESSIONALS DIRECT INSURANCE COMPANY	Foreign	\$20,386,165	\$105,582	\$20,280,583	\$2,192,521
664	PROGRESSIVE ADVANCED INSURANCE COMPANY	Foreign	\$269,482,440	\$164,446,323	\$105,036,117	\$0
665	PROGRESSIVE AMERICAN INSURANCE COMPANY	Foreign	\$313,073,592	\$191,960,982	\$121,112,610	\$724,539,066
666	PROGRESSIVE BAYSIDE INSURANCE COMPANY	Foreign	\$94,985,446	\$66,218,377	\$28,767,069	\$0
667	PROGRESSIVE CASUALTY INSURANCE COMPANY	Foreign	\$5,129,933,944	\$3,770,062,886	\$1,359,871,058	\$219,128
668	PROGRESSIVE EXPRESS INSURANCE COMPANY	Foreign	\$158,171,823	\$117,694,546	\$40,477,277	\$297,554,765
669	PROGRESSIVE SELECT INSURANCE COMPANY	Foreign	\$308,467,297	\$222,508,057	\$85,959,240	\$647,208,476
670	PROGRESSIVE SOUTHEASTERN INSURANCE COMPANY	Foreign	\$126,828,334	\$80,918,901	\$45,909,433	\$0
671	PROGRESSIVE SPECIALTY INSURANCE COMPANY	Foreign	\$1,065,769,405	\$491,031,409	\$574,737,996	\$0

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

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	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
672	PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	Foreign \$218,411,064	\$116,662,406	\$101,748,659	\$63,523,226
673	PROTECTIVE INSURANCE COMPANY	Foreign \$633,464,877	\$321,127,313	\$312,337,564	\$4,053,852
674	PUBLIC SERVICE MUTUAL INSURANCE COMPANY	Foreign \$576,461,996	\$342,746,321	\$233,715,675	\$146,336
675	QBE INSURANCE CORPORATION	Foreign \$2,424,870,400	\$1,584,076,304	\$840,794,096	\$102,303,773
676	QBE REINSURANCE CORPORATION	Foreign \$1,750,931,941	\$670,410,415	\$1,080,521,526	\$0
677	QUANTA INDEMNITY COMPANY	Foreign \$85,377,308	\$52,601,465	\$32,775,843	\$0
678	R.V.I. NATIONAL INSURANCE COMPANY	Foreign \$14,798,158	\$118,131	\$14,680,027	\$0
679	RADIAN ASSET ASSURANCE INC.	Foreign \$2,049,060,892	\$1,075,210,795	\$973,850,097	\$0
680	RADIAN GUARANTY, INC.	Foreign \$3,821,807,122	\$2,978,628,869	\$843,178,253	\$54,941,563
681	RADIAN MORTGAGE ASSURANCE INC	Foreign \$16,643,695	\$122,407	\$16,521,288	\$0
682	RANCHERS AND FARMERS INSURANCE COMPANY	Foreign \$7,406,484	\$2,800,152	\$4,606,332	\$14,963
683	REGENT INSURANCE COMPANY	Foreign \$145,685,100	\$105,750,814	\$39,934,286	\$728,747
684	REPUBLIC MORTGAGE INSURANCE COMPANY	Foreign \$1,397,247,098	\$1,356,651,515	\$40,595,583	\$30,039,007
685	REPUBLIC MORTGAGE INSURANCE COMPANY OF FLORIDA	Domestic \$41,066,785	\$34,190,947	\$6,875,838	\$0
686	REPUBLIC MORTGAGE INSURANCE COMPANY OF NORTH CAROLINA	Foreign \$441,945,758	\$375,722,506	\$66,223,252	\$0
687	RESPONSE INSURANCE COMPANY	Foreign \$31,669,977	\$8,531,503	\$23,138,474	\$1,911,474
688	RESPONSE WORLDWIDE DIRECT AUTO INSURANCE COMPANY	Foreign \$12,854,017	\$6,626,305	\$6,227,712	\$4,147,162
689	RESPONSE WORLDWIDE INSURANCE COMPANY	Foreign \$21,190,535	\$12,149,422	\$9,041,113	\$2,225,884
690	RESPONSIVE AUTO INSURANCE COMPANY (THE)	Domestic \$13,209,705	\$7,546,397	\$5,663,308	\$11,816,143
691	RETAILFIRST INSURANCE COMPANY	Domestic \$240,900,772	\$125,396,321	\$115,504,451	\$58,987,450
692	RIDER INSURANCE COMPANY	Foreign \$40,771,877	\$25,719,293	\$15,052,584	\$0

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
693 RIVERPORT INSURANCE COMPANY	Foreign	\$122,987,691	\$83,763,563	\$39,224,128	\$2,699,527
694 RLI INDEMNITY COMPANY	Foreign	\$42,377,204	\$953,243	\$41,423,961	\$101,350
695 RLI INSURANCE COMPANY	Foreign	\$1,467,155,387	\$756,969,529	\$710,185,858	\$24,653,806
696 ROCHE SURETY AND CASUALTY COMPANY, INC.	Domestic	\$20,239,614	\$12,068,333	\$8,171,281	\$1,170,293
697 ROCKWOOD CASUALTY INSURANCE COMPANY	Foreign	\$226,241,455	\$156,282,089	\$69,959,366	\$14,916
698 RSUI INDEMNITY COMPANY	Foreign	\$2,772,715,877	\$1,510,371,675	\$1,262,344,202	\$14,121,280
699 RURAL COMMUNITY INSURANCE COMPANY	Foreign	\$6,023,734,317	\$5,438,355,680	\$585,378,637	\$3,170,161
700 SAFE HARBOR INSURANCE COMPANY	Domestic	\$34,737,527	\$24,681,605	\$10,055,922	\$37,446,109
701 SAFECO INSURANCE COMPANY OF AMERICA	Foreign	\$3,854,156,105	\$2,983,350,470	\$870,805,635	\$14,298,505
702 SAFECO INSURANCE COMPANY OF ILLINOIS	Foreign	\$705,419,822	\$465,830,575	\$239,589,247	\$180,888,563
703 SAFECO NATIONAL INSURANCE COMPANY	Foreign	\$72,263,557	\$4,650,095	\$67,613,462	\$0
704 SAFETY FIRST INSURANCE COMPANY	Foreign	\$16,556,372	\$2,825,411	\$13,730,961	\$340,543
705 SAFETY NATIONAL CASUALTY CORPORATION	Foreign	\$2,868,933,136	\$2,024,461,260	\$844,471,876	\$10,034,004
706 SAFEWAY INSURANCE COMPANY	Foreign	\$364,831,327	\$91,827,764	\$273,003,563	\$0
707 SAFEWAY PROPERTY INSURANCE COMPANY	Foreign	\$40,826,355	\$17,129,451	\$23,696,904	\$28,523,515
708 SAWGRASS MUTUAL INSURANCE COMPANY	Domestic	\$17,060,664	\$7,786,915	\$9,273,751	\$27,310,535
709 SCOTTSDALE INDEMNITY COMPANY	Foreign	\$55,550,716	\$20,580,993	\$34,969,723	\$11,360,451
710 SEABRIGHT INSURANCE COMPANY	Foreign	\$883,303,445	\$591,773,151	\$291,530,294	\$8,646,905
711 SEAWORTHY INSURANCE COMPANY	Foreign	\$67,517,641	\$36,089,774	\$31,427,867	\$6,319,204
712 SECURIAN CASUALTY COMPANY	Foreign	\$98,365,017	\$39,274,411	\$59,090,606	\$3,562,768
713 SECURITY FIRST INSURANCE COMPANY	Domestic	\$83,047,520	\$54,866,789	\$28,180,731	\$189,822,933

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS



FINANCIAL STATEMENT ABSTRACT

as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
714 SECURITY NATIONAL INSURANCE COMPANY	Domestic	\$146,319,531	\$111,061,573	\$35,257,958	\$208,033,476
715 SELECT INSURANCE COMPANY	Foreign	\$67,463,118	\$575,173	\$66,887,946	\$0
716 SELECTIVE INSURANCE COMPANY OF THE SOUTHEAST	Foreign	\$364,398,728	\$295,137,236	\$69,261,492	\$36,544,556
717 SENECA INSURANCE COMPANY, INC.	Foreign	\$370,315,168	\$241,159,348	\$129,155,820	\$3,479,646
718 SENTINEL INSURANCE COMPANY, LTD.	Foreign	\$198,434,748	\$69,879,724	\$128,555,024	\$32,025,430
719 SENTRY CASUALTY COMPANY	Foreign	\$187,879,646	\$116,953,482	\$70,926,164	\$547,474
720 SENTRY INSURANCE A MUTUAL COMPANY	Foreign	\$5,891,424,549	\$2,474,264,893	\$3,417,159,656	\$5,941,102
721 SENTRY SELECT INSURANCE COMPANY	Foreign	\$616,899,399	\$396,636,496	\$220,262,903	\$18,724,714
722 SERVICE INSURANCE COMPANY	Domestic	\$26,500,165	\$5,285,703	\$21,214,462	\$35,269,725
723 SEVEN SEAS INSURANCE COMPANY, INC.	Domestic	\$25,427,418	\$1,790,403	\$23,637,015	\$18,490,328
724 SFM MUTUAL INSURANCE COMPANY	Foreign	\$411,711,675	\$329,873,345	\$81,838,330	\$43,736
725 SHIELD INSURANCE COMPANY	Foreign	\$30,355,646	\$6,201,797	\$24,153,849	\$315,067
726 SIRIUS AMERICA INSURANCE COMPANY	Foreign	\$1,807,735,542	\$1,274,045,937	\$533,689,605	\$0
727 SOMPO JAPAN FIRE & MARINE INSURANCE COMPANY OF AMERICA	Foreign	\$73,520,163	\$2,240,585	\$71,279,578	\$0
728 SOMPO JAPAN INSURANCE COMPANY OF AMERICA	Foreign	\$869,050,849	\$423,669,016	\$445,381,833	\$4,841,757
729 SOUTHERN FARM BUREAU CASUALTY INSURANCE COMPANY	Foreign	\$1,804,797,311	\$740,544,283	\$1,064,253,028	\$0
730 SOUTHERN FIDELITY INSURANCE COMPANY	Domestic	\$174,084,147	\$111,896,583	\$62,187,564	\$104,190,852
731 SOUTHERN INSURANCE COMPANY	Foreign	\$55,682,285	\$24,775,178	\$30,907,107	\$6,177,910
732 SOUTHERN OAK INSURANCE COMPANY	Domestic	\$76,835,053	\$56,589,670	\$20,245,383	\$84,660,703
733 SOUTHERN-OWNERS INSURANCE COMPANY	Foreign	\$497,229,692	\$340,883,771	\$156,345,920	\$226,525,505
734 SPARTA INSURANCE COMPANY	Foreign	\$477,853,199	\$223,390,000	\$254,463,199	\$17,072,813

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
735 ST. JOHNS INSURANCE COMPANY, INC.	Domestic	\$108,535,915	\$62,748,497	\$45,787,418	\$257,101,867
736 ST. PAUL FIRE & MARINE INSURANCE COMPANY	Foreign	18,414,741,674	\$12,701,137,921	\$5,713,603,754	\$66,862,049
737 ST. PAUL GUARDIAN INSURANCE COMPANY	Foreign	\$73,523,760	\$48,659,795	\$24,863,965	\$2,710,630
738 ST. PAUL MERCURY INSURANCE COMPANY	Foreign	\$352,976,730	\$220,832,538	\$132,144,192	\$12,231,843
739 ST. PAUL PROTECTIVE INSURANCE COMPANY	Foreign	\$500,375,161	\$278,765,445	\$221,609,716	\$538,642
740 STANDARD FIRE INSURANCE COMPANY	Foreign	\$3,374,009,131	\$2,364,142,888	\$1,009,866,243	\$33,047,772
741 STANDARD GUARANTY INSURANCE COMPANY	Foreign	\$182,041,657	\$88,677,074	\$93,364,583	\$122,342
742 STAR & SHIELD INSURANCE EXCHANGE	Domestic	\$18,885,624	\$11,698,947	\$7,186,677	\$18,699,147
743 STAR CASUALTY INSURANCE COMPANY	Domestic	\$15,716,593	\$9,214,433	\$6,502,160	\$11,299,683
744 STAR INSURANCE COMPANY	Foreign	\$861,916,075	\$632,774,540	\$229,141,535	\$39,884,701
745 STARNET INSURANCE COMPANY	Foreign	\$189,165,333	\$75,765,571	\$113,399,761	\$10,495,161
746 STARR INDEMNITY & LIABILITY COMPANY	Foreign	\$1,158,331,515	\$619,358,070	\$538,973,445	\$31,007,801
747 STATE AUTO FLORIDA INSURANCE COMPANY	Foreign	\$11,646,776	\$833,369	\$10,813,407	\$794,031
748 STATE AUTO PROPERTY & CASUALTY INSURANCE COMPANY	Foreign	\$2,020,617,658	\$1,547,034,976	\$473,582,682	\$528,128
749 STATE AUTOMOBILE MUTUAL INSURANCE COMPANY	Foreign	\$2,156,907,267	\$1,371,413,662	\$785,493,605	\$497,435
750 STATE FARM FIRE AND CASUALTY COMPANY	Foreign	27,243,276,598	\$19,494,591,690	\$7,748,684,908	\$80,146,333
751 STATE FARM FLORIDA INSURANCE COMPANY	Domestic	\$1,744,140,774	\$1,376,015,065	\$368,125,709	\$980,099,778
752 STATE FARM GENERAL INSURANCE COMPANY	Foreign	\$5,685,482,487	\$2,867,575,395	\$2,817,907,092	\$541
753 STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	Foreign	08,097,364,056	\$47,306,340,058	\$60,791,023,998	\$2,566,492,725
754 STATE NATIONAL INSURANCE COMPANY INC.	Foreign	\$204,377,323	\$63,668,957	\$140,708,366	\$19,429,514
755 STONEBRIDGE CASUALTY INSURANCE COMPANY	Foreign	\$275,775,173	\$185,963,467	\$89,811,706	\$17,101,775

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business	
756	STONEWALL INSURANCE COMPANY	Foreign	\$96,670,339	\$27,854,874	\$68,815,464	\$34,517
757	STONEWOOD NATIONAL INSURANCE COMPANY	Foreign	\$8,127,964	\$0	\$8,127,964	\$2,331
758	STONINGTON INSURANCE COMPANY	Foreign	\$52,600,217	(\$1,133,321)	\$53,733,538	\$7,094,625
759	STRATFORD INSURANCE COMPANY	Foreign	\$162,308,447	\$94,525,396	\$67,783,051	\$0
760	SUN SURETY INSURANCE COMPANY	Foreign	\$14,093,507	\$7,407,332	\$6,686,175	\$867
761	SUNSHINE STATE INSURANCE COMPANY	Domestic	\$27,309,877	\$13,729,552	\$13,580,325	\$84,782,525
762	SUNZ INSURANCE COMPANY	Domestic	\$24,908,840	\$19,004,886	\$5,903,954	\$10,020,783
763	SURETEC INSURANCE COMPANY	Foreign	\$122,816,131	\$56,368,950	\$66,447,182	\$2,538,716
764	SWISS REINSURANCE AMERICA CORPORATION	Foreign	12,607,963,153	\$7,647,019,875	\$4,960,943,278	\$0
765	SYNCORA GUARANTEE, INC.	Foreign	\$833,682,894	\$647,611,879	\$186,071,015	\$0
766	T.H.E. INSURANCE COMPANY	Foreign	\$169,952,240	\$117,265,368	\$52,686,873	\$7,886,199
767	TEACHERS INSURANCE COMPANY	Foreign	\$275,201,518	\$154,843,066	\$120,358,452	\$14,746,410
768	TECHNOLOGY INSURANCE COMPANY	Foreign	\$845,785,228	\$652,749,483	\$193,035,745	\$48,343,148
769	TEXAS GENERAL INDEMNITY COMPANY	Foreign	\$28,138,181	\$14,968,693	\$13,169,488	\$0
770	THE CAMDEN FIRE INSURANCE ASSOCIATION, INC.	Foreign	\$16,364,258	\$520,762	\$15,843,496	\$1,710,625
771	TIG INSURANCE COMPANY	Foreign	\$2,459,792,854	\$1,596,903,269	\$862,889,585	\$206
772	TITAN INDEMNITY COMPANY	Foreign	\$257,945,847	\$81,302,715	\$176,643,132	\$2,195,043
773	TITAN INSURANCE COMPANY	Foreign	\$127,352,436	\$16,240,415	\$111,112,021	\$7,444,878
774	TNUS INSURANCE COMPANY	Foreign	\$63,428,094	\$11,103,244	\$52,324,850	\$106,822
775	TOKIO MARINE AND NICHIDO FIRE INS. CO., LTD. (US BRANCH)	Foreign	\$1,599,149,509	\$900,050,912	\$699,098,597	\$14,146,065
776	TORUS NATIONAL INSURANCE COMPANY	Foreign	\$111,235,917	\$29,565,228	\$81,670,689	\$31,642

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
777 TOWER HILL PREFERRED INSURANCE COMPANY	Domestic	\$85,045,519	\$52,540,175	\$32,505,344	\$137,734,088
778 TOWER HILL PRIME INSURANCE COMPANY	Domestic	\$110,202,096	\$74,843,953	\$35,358,143	\$157,836,157
779 TOWER HILL SELECT INSURANCE COMPANY	Domestic	\$60,107,498	\$39,626,994	\$20,480,504	\$100,000,608
780 TOWER HILL SIGNATURE INSURANCE COMPANY	Domestic	\$103,572,587	\$65,530,407	\$38,042,180	\$130,209,363
781 TOYOTA MOTOR INSURANCE COMPANY	Foreign	\$422,784,731	\$265,479,920	\$157,304,811	\$10,474,262
782 TRADERS INSURANCE COMPANY	Foreign	\$19,785,851	\$14,623,889	\$5,161,962	\$0
783 TRANS PACIFIC INSURANCE COMPANY	Foreign	\$63,546,945	\$14,464,200	\$49,082,745	\$522,940
784 TRANSGUARD INSURANCE COMPANY OF AMERICA, INC.	Foreign	\$212,328,789	\$117,314,894	\$95,013,895	\$2,149,060
785 TRANSPORTATION INSURANCE COMPANY	Foreign	\$84,203,193	\$62,121	\$84,141,072	\$12,303,293
786 TRAVCO INSURANCE COMPANY	Foreign	\$210,188,185	\$146,340,033	\$63,848,152	\$0
787 TRAVELERS CASUALTY AND SURETY COMPANY	Foreign	14,784,708,655	\$9,887,488,781	\$4,897,219,874	\$17,098,630
788 TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA	Foreign	\$4,256,447,550	\$2,604,372,282	\$1,652,075,268	\$74,842,162
789 TRAVELERS CASUALTY COMPANY OF CONNECTICUT	Foreign	\$312,791,674	\$228,577,200	\$84,214,475	\$0
790 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	Foreign	\$1,826,210,263	\$1,337,217,932	\$488,992,332	\$570
791 TRAVELERS COMMERCIAL CASUALTY COMPANY	Foreign	\$311,739,753	\$226,716,179	\$85,023,574	\$0
792 TRAVELERS COMMERCIAL INSURANCE COMPANY	Foreign	\$333,287,972	\$249,552,450	\$83,735,522	\$48,471,331
793 TRAVELERS HOME AND MARINE INSURANCE COMPANY(THE)	Foreign	\$392,387,241	\$283,469,642	\$108,917,600	\$260,087,632
794 TRAVELERS INDEMNITY COMPANY	Foreign	20,948,653,374	\$13,973,387,175	\$6,975,266,199	\$45,651,812
795 TRAVELERS INDEMNITY COMPANY OF AMERICA	Foreign	\$602,651,243	\$436,943,609	\$165,707,634	\$62,634,502
796 TRAVELERS INDEMNITY COMPANY OF CONNECTICUT	Foreign	\$1,017,576,250	\$687,059,231	\$330,517,018	\$25,335,310
797 TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA	Foreign	\$792,229,785	\$358,499,485	\$433,730,300	\$122,504,711

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
798 TRAVELERS PROPERTY CASUALTY INSURANCE COMPANY	Foreign	\$221,273,215	\$156,964,566	\$64,308,650	\$0
799 TRITON INSURANCE COMPANY	Foreign	\$633,204,322	\$341,203,333	\$292,000,989	\$1,491,769
800 TRIUMPHE CASUALTY COMPANY	Foreign	\$31,282,659	\$14,679,084	\$16,603,575	\$983,754
801 TRUCK INSURANCE EXCHANGE	Foreign	\$1,976,368,787	\$1,421,872,376	\$554,496,411	\$519,055
802 TWIN CITY FIRE INSURANCE COMPANY	Foreign	\$647,610,430	\$357,383,475	\$290,226,956	\$97,171,461
803 U.S. SPECIALTY INSURANCE COMPANY	Foreign	\$1,889,734,956	\$1,382,436,485	\$507,298,471	\$19,680,917
804 ULLICO CASUALTY COMPANY	Foreign	\$384,796,604	\$291,708,864	\$93,087,738	\$4,646,343
805 UNITED AUTOMOBILE INSURANCE COMPANY	Domestic	\$383,755,350	\$288,462,617	\$95,292,734	\$180,485,465
806 UNITED CASUALTY AND SURETY INSURANCE COMPANY	Foreign	\$9,630,880	\$5,330,000	\$4,300,880	\$2,147
807 UNITED CASUALTY INSURANCE COMPANY OF AMERICA	Foreign	\$11,360,582	\$3,248,430	\$8,112,152	\$4,046,413
808 UNITED FINANCIAL CASUALTY COMPANY	Foreign	\$1,630,419,943	\$1,240,154,330	\$390,265,613	\$0
809 UNITED FIRE & INDEMNITY COMPANY	Foreign	\$42,486,757	\$26,282,028	\$16,204,729	\$4,188
810 UNITED FIRE AND CASUALTY COMPANY	Foreign	\$1,309,665,460	\$743,822,452	\$565,843,008	\$11,330,392
811 UNITED GUARANTY COMMERCIAL INSURANCE COMPANY OF NC	Foreign	\$110,212,050	\$64,178,229	\$46,033,821	\$0
812 UNITED GUARANTY MORTGAGE INDEMNITY COMPANY	Foreign	\$390,220,659	\$296,935,745	\$93,284,914	\$582,826
813 UNITED GUARANTY RESIDENTIAL INS. COMPANY OF NC	Foreign	\$417,173,770	\$159,334,926	\$257,838,844	\$518,364
814 UNITED GUARANTY RESIDENTIAL INSURANCE COMPANY	Foreign	\$2,502,214,335	\$1,439,754,544	\$1,062,459,791	\$50,407,704
815 UNITED NATIONAL SPECIALTY INSURANCE COMPANY	Foreign	\$80,879,687	\$21,118,374	\$59,761,313	\$0
816 UNITED PROPERTY & CASUALTY INSURANCE COMPANY, INC.	Domestic	\$164,867,737	\$116,679,759	\$48,187,978	\$192,260,403
817 UNITED SERVICES AUTOMOBILE ASSOCIATION	Foreign	23,936,143,139	\$7,018,650,358	\$16,917,492,781	\$625,819,283
818 UNITED STATES FIDELITY AND GUARANTY COMPANY	Foreign	\$4,646,799,971	\$2,158,110,704	\$2,488,689,267	\$312,237

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
819 UNITED STATES FIRE INSURANCE COMPANY	Foreign	\$2,722,948,415	\$1,828,133,227	\$894,815,188	\$26,139,072
820 UNITED STATES LIABILITY INSURANCE COMPANY	Foreign	\$577,814,742	\$205,457,218	\$372,357,524	\$13,981,464
821 UNITED STATES SURETY COMPANY	Foreign	\$56,576,851	\$29,648,934	\$26,927,917	\$62,515
822 UNITED WISCONSIN INSURANCE COMPANY	Foreign	\$325,503,795	\$261,253,347	\$64,250,448	\$225,908
823 UNITRIN AUTO AND HOME INSURANCE COMPANY	Foreign	\$120,039,774	\$89,805,923	\$30,233,851	\$0
824 UNITRIN DIRECT PROPERTY & CASUALTY COMPANY	Foreign	\$19,735,023	\$11,670,009	\$8,065,014	\$12,093,376
825 UNIVERSAL FIRE & CASUALTY INSURANCE COMPANY	Foreign	\$11,034,395	\$4,565,660	\$6,468,735	\$312,021
826 UNIVERSAL INSURANCE COMPANY	Foreign	\$769,664,445	\$517,725,999	\$251,938,446	\$0
827 UNIVERSAL INSURANCE COMPANY OF NORTH AMERICA	Domestic	\$149,420,169	\$109,866,118	\$39,554,051	\$122,086,651
828 UNIVERSAL PROPERTY & CASUALTY INSURANCE COMPANY	Domestic	\$493,582,794	\$370,627,183	\$122,955,611	\$704,268,235
829 UNIVERSAL SURETY OF AMERICA	Foreign	\$23,936,567	\$8,985,928	\$14,950,639	\$721,204
830 UNIVERSAL UNDERWRITERS INSURANCE COMPANY	Foreign	\$376,016,137	\$34,216,720	\$341,799,417	\$45,481,626
831 UPPER HUDSON NATIONAL INSURANCE COMPANY	Foreign	\$8,618,242	\$3,143,570	\$5,474,672	\$77,719
832 USAA CASUALTY INSURANCE COMPANY	Foreign	\$7,294,937,841	\$3,724,147,705	\$3,570,790,135	\$397,852,608
833 USAA GENERAL INDEMNITY COMPANY	Foreign	\$1,099,552,951	\$698,238,138	\$401,314,813	\$91,083,068
834 USPLATE GLASS INSURANCE COMPANY	Foreign	\$22,020,836	\$5,006,503	\$17,014,333	\$10,785,699
835 UTICA MUTUAL INSURANCE COMPANY	Foreign	\$2,334,183,893	\$1,601,170,027	\$733,013,866	\$131,312
836 VALIANT INSURANCE COMPANY	Foreign	\$40,382,563	\$10,023,292	\$30,359,271	\$289,854
837 VALLEY FORGE INSURANCE COMPANY	Foreign	\$71,230,793	\$43,905	\$71,186,888	\$23,638,521
838 VANLINER INSURANCE COMPANY	Foreign	\$298,724,874	\$182,789,474	\$115,935,400	\$6,744,398
839 VERLAN FIRE INSURANCE COMPANY	Foreign	\$23,694,614	\$238,009	\$23,456,605	\$170,317

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
840 VICTORIA AUTOMOBILE INSURANCE COMPANY	Foreign	\$15,824,636	\$7,129,448	\$8,695,188	\$0
841 VICTORIA FIRE & CASUALTY COMPANY	Foreign	\$191,570,366	\$123,847,372	\$67,722,994	\$121,240
842 VICTORIA SELECT INSURANCE COMPANY	Foreign	\$31,173,488	\$23,203,909	\$7,969,579	\$27,132,631
843 VIGILANT INSURANCE COMPANY	Foreign	\$440,356,121	\$206,751,918	\$233,604,203	\$14,116,634
844 VININGS INSURANCE COMPANY	Foreign	\$60,200,270	\$41,455,333	\$18,744,937	\$8,769,553
845 VIRGINIA SURETY COMPANY, INC.	Foreign	\$970,139,840	\$683,847,328	\$286,292,512	\$15,889,885
846 WARNER INSURANCE COMPANY	Foreign	\$18,289,404	\$6,480,095	\$11,809,309	\$0
847 WARRANTY UNDERWRITERS INSURANCE COMPANY	Foreign	\$43,910,671	\$37,984,909	\$5,925,762	\$0
848 WASHINGTON INTERNATIONAL INSURANCE COMPANY	Foreign	\$115,538,596	\$49,209,829	\$66,328,767	\$2,766,948
849 WAUSAU BUSINESS INSURANCE COMPANY	Foreign	\$207,179,616	\$151,181,809	\$55,997,807	\$13,385,215
850 WAUSAU UNDERWRITERS INSURANCE COMPANY	Foreign	\$284,476,242	\$183,166,765	\$101,309,477	\$21,780,708
851 WESCO INSURANCE COMPANY	Foreign	\$326,593,334	\$244,013,459	\$82,579,875	\$10,097,737
852 WEST AMERICAN INSURANCE COMPANY	Foreign	\$327,758,052	\$73,773,619	\$253,984,433	\$7,505,897
853 WESTCHESTER FIRE INSURANCE COMPANY	Foreign	\$2,420,497,569	\$1,315,873,590	\$1,104,623,979	\$19,958,506
854 WESTERN GENERAL INSURANCE COMPANY	Foreign	\$64,203,947	\$36,370,465	\$27,833,482	\$29,665
855 WESTERN SURETY COMPANY	Foreign	\$1,587,129,780	\$697,645,147	\$889,484,633	\$18,188,573
856 WESTFIELD INSURANCE COMPANY	Foreign	\$2,128,768,915	\$1,354,507,534	\$774,261,381	\$88,119,437
857 WESTFIELD NATIONAL INS. COMPANY	Foreign	\$501,781,288	\$315,196,228	\$186,585,060	\$15,877
858 WESTPORT INSURANCE CORPORATION	Foreign	\$5,656,595,337	\$3,715,648,361	\$1,940,946,976	\$46,948,398
859 WILLIAMSBURG NATIONAL INSURANCE COMPANY	Foreign	\$122,483,796	\$101,190,758	\$21,293,037	\$0
860 WINDHAVEN INSURANCE COMPANY	Domestic	\$34,507,956	\$27,718,214	\$6,789,742	\$53,475,435

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
861 WORK FIRST CASUALTY COMPANY	Foreign	\$41,756,481	\$35,015,937	\$6,740,544	\$23,882
862 WORKMEN'S AUTO INSURANCE COMPANY	Foreign	\$47,957,138	\$32,969,215	\$14,987,923	\$12,618,796
863 WRM AMERICA INDEMNITY COMPANY, INC	Foreign	\$63,914,738	\$11,177,868	\$52,736,870	\$0
864 XL INSURANCE AMERICA, INC.	Foreign	\$686,329,437	\$462,897,769	\$223,431,668	\$13,838,069
865 XL REINSURANCE AMERICA INC.	Foreign	\$5,128,542,003	\$3,034,848,395	\$2,093,693,608	\$0
866 XL SPECIALTY INSURANCE COMPANY	Foreign	\$412,597,919	\$248,559,748	\$164,038,171	\$46,003,632
867 YEL CO. INSURANCE	Domestic	\$11,999,947	\$4,161,051	\$7,838,896	\$1,198,076
868 YOSEMITE INSURANCE COMPANY	Foreign	\$376,601,467	\$88,649,052	\$287,952,415	\$1,050,867
869 ZALE INDEMNITY COMPANY	Foreign	\$30,155,303	\$14,924,886	\$15,230,417	\$3,709,368
870 ZENITH INSURANCE COMPANY	Foreign	\$1,714,102,071	\$1,094,023,219	\$620,078,852	\$94,484,743
871 ZURICH AMERICAN INSURANCE COMPANY	Foreign	28,729,165,335	\$21,710,385,928	\$7,018,779,407	\$249,838,350
872 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	Foreign	\$41,128,460	\$5,804,170	\$35,324,290	\$12,204,647

PROPERTY & CASUALTY

AUTHORIZED FLORIDA INSURERS

FINANCIAL STATEMENT ABSTRACT



as of December 31, 2011

pursuant to Section 624.315(1)(a), FS

source: CY2010 Annual Statement - Exhibit of Assets, Exhibit of Liabilities, Surplus and Other Funds, and Schedule T - Exhibit of Premiums Written

TITLE	Domiciliary	Admitted Assets	Total Liabilities	Capital and Surplus	Direct Florida Business
1 ALLIANT NATIONAL TITLE INSURANCE COMPANY, INC.	Foreign	\$10,476,107	\$6,928,876	\$3,547,232	\$3,957,998
2 AMERICAN GUARANTY TITLE INSURANCE COMPANY	Foreign	\$18,107,348	\$5,589,611	\$12,517,737	\$0
3 CHICAGO TITLE INSURANCE COMPANY	Foreign	\$1,869,004,379	\$1,240,549,086	\$628,455,293	\$115,072,400
4 COMMONWEALTH LAND TITLE INSURANCE COMPANY	Foreign	\$609,197,230	\$409,061,054	\$200,136,176	\$26,450,579
5 ENTITLE INSURANCE COMPANY	Foreign	\$11,014,417	\$5,804,527	\$5,209,889	\$303,362
6 FIDELITY NATIONAL TITLE INSURANCE COMPANY	Foreign	\$1,329,252,864	\$1,082,874,768	\$246,378,096	\$74,394,690
7 FIRST AMERICAN TITLE INSURANCE COMPANY	Foreign	\$2,159,258,040	\$1,330,925,193	\$828,332,847	\$158,251,201
8 INVESTORS TITLE INSURANCE COMPANY	Foreign	\$112,104,237	\$59,563,480	\$52,540,757	\$419,541
9 K.E.L. TITLE INSURANCE GROUP, INC.	Domestic	\$3,022,702	\$975,277	\$2,047,425	\$1,923,040
10 NATIONAL INVESTORS TITLE INSURANCE COMPANY	Foreign	\$8,533,555	\$1,946,052	\$6,587,503	\$0
11 NATIONAL TITLE INSURANCE OF NEW YORK INC.	Foreign	\$70,525,346	\$49,894,522	\$20,630,824	\$13,014,007
12 NORTH AMERICAN TITLE INSURANCE COMPANY	Foreign	\$76,463,604	\$29,968,966	\$46,494,638	\$5,953,251
13 OLD REPUBLIC NATIONAL TITLE INSURANCE COMPANY	Foreign	\$704,129,146	\$480,026,158	\$224,102,988	\$219,030,161
14 PREMIER LAND TITLE INSURANCE COMPANY	Foreign	\$16,049,250	\$8,643,605	\$7,405,645	\$3,323,012
15 STEWART TITLE GUARANTY COMPANY	Foreign	\$904,228,033	\$532,427,898	\$371,800,135	\$49,620,076
16 TITLE RESOURCES GUARANTY COMPANY	Foreign	\$52,975,471	\$35,617,541	\$17,357,932	\$13,641,822
17 UNITED GENERAL TITLE INSURANCE COMPANY	Foreign	\$15,563,316	\$4,092,224	\$11,471,092	\$0
18 WESTCOR LAND TITLE INSURANCE COMPANY	Foreign	\$38,278,431	\$24,065,014	\$14,213,417	\$30,474,355
19 WFG NATIONAL TITLE INSURANCE COMPANY	Foreign	\$23,334,606	\$9,804,001	\$13,530,605	\$4,686,670

TITLE

COMPANIES DISCONTINUING OPERATIONS IN FLORIDA DURING CALENDAR YEAR 2011

Pursuant to Section 624.315(b), F.S.

Source: Office of Insurance Regulation Company and Related Entities Data Warehouse

COMPANY NAME	DOMICILIARY	DATE	DISPOSITION	REASON FOR CLOSING BUSINESS	ASSETS	LIABILITIES
ACCREDITED REINSURER						
COLOGNE REINSURANCE COMPANY OF AMERICA	FOREIGN	3/1/2011	WITHDRAWN	Company merged into General Reinsurance Corporation	N/A	N/A
FRATERNAL						
HUNGARIAN REFORMED FEDERATION OF AMERICA	FOREIGN	12/22/2011	SURRENDERED	Merged with and into NAIC 56685 (GBU Financial Life) on 12/22/2011	N/A	N/A
HEALTH MAINTENANCE ORGANIZATIONS						
QUALITY HEALTH PLANS, INC.	DOMESTIC	11/16/2011	REVOKED	On 11/16/2011, Leon County Circuit Court issued an order placing Quality Health Plans into liquidation.	\$2,116,793	\$12,532,893
LIFE AND HEALTH INSURER						
AMERICAN CREDITORS LIFE INSURANCE COMPANY	FOREIGN	5/23/2011	SURRENDERED	Company voluntarily surrendered its COA on 5/23/2011 since it had no Florida business in force and determined that it would not be writing in Florida on a going forward basis.	\$17,142,796	\$6,485,856
AMERICAN PHOENIX LIFE AND REASSURANCE COMPANY	FOREIGN	12/31/2011	SURRENDERED	Company voluntarily surrendered its COA on 12/31/2011 since it had no Florida business in force and determined that it would not be writing in Florida on a going forward basis.	\$19,768,118	\$5,799,532
COLONIAL AMERICAN LIFE INSURANCE COMPANY	FOREIGN	9/16/2011	SURRENDERED	Company voluntarily surrendered its COA on 9/16/2011 since it had no business in force and determined that it would not be writing in Florida or anywhere else on a going forward basis.	\$4,568,109	\$6,317
GULF GUARANTY LIFE INSURANCE COMPANY	FOREIGN	4/18/2011	SURRENDERED	Company voluntarily surrendered its COA on 4/18/2011 since it had no Florida business in force and determined that it would not be writing in Florida on a going forward basis.	\$17,683,583	\$7,840,425
AMERICA LIFE & HEALTH INSURANCE COMPANY	FOREIGN	11/4/2011	EXPIRED-COA	Per Florida Statute 624.421(4), authority status changed from suspended to expired-coa because the company did not present evidence to the Office within to years of the suspension that it had remedied the issues which resulted in the suspension. No financial statements filed with the NAIC during 2011 - company being liquidated by state of domicile.	N/A	N/A
LIFE OF AMERICA INSURANCE COMPANY	FOREIGN	6/1/2011	EXPIRED-COA	Per Florida Statute 624.421(4), authority status changed from suspended to expired-coa because the company did not present evidence to the Office within to years of the suspension that it had remedied the issues which resulted in the suspension.	\$10,174,418	\$8,468,688
MEDICAL SAVINGS INSURANCE COMPANY	FOREIGN	3/26/2011	EXPIRED-COA	Per Florida Statute 624.421(4), authority status changed from suspended to expired-coa because the company did not present evidence to the Office within to years of the suspension that it had remedied the issues which resulted in the suspension. No financial statements filed with the NAIC during 2011 - company being liquidated by state of domicile.	N/A	N/A
MEMBERS HEALTH INSURANCE COMPANY	FOREIGN	7/11/2011	SURRENDERED	Company voluntarily surrendered its COA on 7/11/2011 since it had no Florida business in force and determined that it would not be writing in Florida on a going forward basis.	\$29,727,909	\$196,923

COMPANIES DISCONTINUING OPERATIONS IN FLORIDA DURING CALENDAR YEAR 2011

Pursuant to Section 624.315(b), F.S.

Source: Office of Insurance Regulation Company and Related Entities Data Warehouse

COMPANY NAME	DOMICILIARY	DATE	DISPOSITION	REASON FOR CLOSING BUSINESS	ASSETS	LIABILITIES
NALIC LIFE INSURANCE COMPANY (PUERTO RICO)	FOREIGN	6/29/2011	SUSPENDED	Company was suspended via consent order on 6/29/2011 for failure to comply with F.S. 624.4095 (A&H Writing Ratios).	\$132,927,745	\$126,074,912
NEW ERA LIFE INSURANCE COMPANY	FOREIGN	10/24/2011	SUSPENDED	Company was suspended via consent order on 10/24/2011 for failure to comply with F.S. 624.408 (Surplus Requirement).	\$353,581,368	\$306,461,319
NORTH CAROLINA MUTUAL LIFE INSURANCE COMPANY	FOREIGN	7/21/2011	EXPIRED-COA	Per Florida Statute 624.421(4), authority status changed from suspended to expired-coa because the company did not present evidence to the Office within to years of the suspension that it had remedied the issues which resulted in the suspension.	\$149,609,189	\$142,175,867
SHENANDOAH LIFE INSURANCE COMPANY	FOREIGN	12/28/2011	EXPIRED-COA	Per Florida Statute 624.421(4), authority status changed from suspended to expired-coa because the company did not present evidence to the Office within to years of the suspension that it had remedied the issues which resulted in the suspension.	\$1,432,126,756	\$1,416,501,814
SCOR GLOBAL LIFE REINSURANCE COMPANY OF AMERICA	FOREIGN	12/30/2011	SURRENDERED	Merged with and into NAIC 64688 (SCOR Global Life Americas Reinsurance Company) on 12/30/2011	N/A	N/A
STANDARD LIFE INSURANCE COMPANY OF INDIANA	FOREIGN	8/12/2011	EXPIRED-COA	Per Florida Statute 624.421(4), authority status changed from suspended to expired-coa because the company did not present evidence to the Office within to years of the suspension that it had remedied the issues which resulted in the suspension. No financial statements filed with the NAIC. Company has been in Rehabilitation for many years.	N/A	N/A
MOTOR VEHICLE SERVICE AGREEMENT COMPANY						
HERTZ VEHICLE SALES CORPORATION	FOREIGN	11/28/2011	SURRENDERED	Company voluntarily surrendered its COA since it had no Florida business in force and determined that it would not be writing in Florida on a going forward basis.	\$756,148	\$10,288
MOTORGUARD WARRANTY, INC.	DOMESTIC	4/13/2011	SURRENDERED	Company voluntarily surrendered its COA since it had not written any Florida business and determined that it would not be writing in Florida on a going forward basis.	N/A	N/A
PREPAID LIMITED HEALTH SERVICES ORGANIZATION						
MEDICS SUBSCRIPTION SERVICES, INC.	DOMESTIC	12/9/2011	SURRENDERED	Merged with and into Florida Company Code 67005 (Atlantic Ambulance Services Acquisition) on 12/9/2011	N/A	N/A
PROPERTY AND CASUALTY INSURERS						
AEQUICAP INSURANCE COMPANY	DOMESTIC	2/28/2011	REVOKED	Was ordered into Receivership; company was liquidated on March 7, 2011	\$29,651,310	\$20,132,253
AMERICA FIRST INSURANCE COMPANY	FOREIGN	5/10/2011	SURRENDERED	Company voluntarily surrendered its COA since it had no Florida business in force and determined that it would not be writing in Florida on a going forward basis.	\$14,625,197	\$2,041,541
AMERICAN STERLING INSURANCE COMPANY	FOREIGN	3/8/2011	SURRENDERED	Company voluntarily surrendered its COA since it had no Florida business in force and determined that it would not be writing in Florida on a going forward basis.	\$15,892,800	\$2,427,631
AMERICAS INSURANCE COMPANY	FOREIGN	11/29/2011	SUSPENDED	Company was suspended via consent order on 10/24/2011 for failure to comply with F.S. 624.408 (Surplus Requirement).	\$11,220,959	\$7,171,147

COMPANIES DISCONTINUING OPERATIONS IN FLORIDA DURING CALENDAR YEAR 2011

Pursuant to Section 624.315(b), F.S.

Source: Office of Insurance Regulation Company and Related Entities Data Warehouse

COMPANY NAME	DOMICILIARY	DATE	DISPOSITION	REASON FOR CLOSING BUSINESS	ASSETS	LIABILITIES
APOLLO CASUALTY COMPANY OF FLORIDA	DOMESTIC	11/21/2011	SURRENDERED	Company voluntarily surrendered its COA since it had no Florida business in force and determined that it would not be writing in Florida on a going forward basis.	\$3,598,527	\$608,375
ARGUS FIRE & CASUALTY INSURANCE COMPANY	DOMESTIC	9/28/2011	SURRENDERED	Company voluntarily surrendered its COA since it had no Florida business in force and determined that it would not be writing in Florida on a going forward basis.	\$22,775,146	\$15,536,201
C.P.A. INSURANCE COMPANY	FOREIGN	5/5/2011	SURRENDERED	Company voluntarily surrendered its COA since it had no Florida business in force and determined that it would not be writing in Florida on a going forward basis.	\$8,281,500	\$995,624
CAPITAL MARKETS ASSURANCE CORPORATION	FOREIGN	3/8/2011	SURRENDERED	Merged with and into MBIA Insurance Corporation on 09/30/2010	N/A	N/A
CIFG ASSURANCE NORTH AMERICA, INC.	FOREIGN	5/13/2011	REVOKED	Per Florida Statute 624.421(4), authority status changed from suspended to revoked because the company did not present evidence to the Office within two years of the suspension that it had remedied the issues which resulted in the suspension.	N/A	N/A
COMPWEST INSURANCE COMPANY	FOREIGN	10/21/2011	SURRENDERED	Company voluntarily surrendered its COA since it had no Florida business in force and determined that it would not be writing in Florida on a going forward basis.	\$185,012,680	\$85,347,928
EXCELSIOR INSURANCE COMPANY	FOREIGN	6/1/2011	SURRENDERED	Company voluntarily surrendered its COA since it had no Florida business in force and determined that it would not be writing in Florida on a going forward basis.	\$53,392,063	\$4,435,026
FEDERATED NATIONAL INSURANCE COMPANY	DOMESTIC	1/25/2011	SURRENDERED	Merged with and into American Vehicle Insurance Corporation on 01/25/2011	N/A	N/A
FINANCIAL GUARANTY INSURANCE COMPANY	FOREIGN	6/29/2011	REVOKED	Per Florida Statute 624.421(4), authority status changed from suspended to revoked because the company did not present evidence to the Office within two years of the suspension that it had remedied the issues which resulted in the suspension.	N/A	N/A
HOMEWISER INSURANCE COMPANY	DOMESTIC	11/18/2011	REVOKED	Company entered into rehabilitation on 11/18/2011 then was liquidated by the receiver	N/A	N/A
HOMEWISER INSURANCE COMPANY, INC.	DOMESTIC	6/3/2011	SURRENDERED	Company fka First Home Insurance Company was merged into Homewise Insurance Company and renamed.	N/A	N/A
INSURANCE COMPANY OF THE AMERICAS	DOMESTIC	4/6/2011	EXPIRED-COA	Per Florida Statute 624.421(4), authority status changed from suspended to expired-coa because the company did not present evidence to the Office within two years of the suspension that it had remedied the issues which resulted in the suspension.	N/A	N/A
LIBERTY INSURANCE UNDERWRITERS INC.	FOREIGN	2/16/2011	SURRENDERED	Company was merged into LM Personal Insurance Company on 01/03/2011	N/A	N/A
LILLIAN ASSURANCE GROUP, INC.	DOMESTIC	9/26/2011	SURRENDERED	Company voluntarily surrendered its COA.	N/A	N/A
LINCOLN GENERAL INSURANCE COMPANY	FOREIGN	11/10/2011	EXPIRED-COA	Per Florida Statute 624.421(4), authority status changed from suspended to expired-coa because the company did not present evidence to the Office within two years of the suspension that it had remedied the issues which resulted in the suspension.	N/A	N/A

COMPANIES DISCONTINUING OPERATIONS IN FLORIDA DURING CALENDAR YEAR 2011

Pursuant to Section 624.315(b), F.S.

Source: Office of Insurance Regulation Company and Related Entities Data Warehouse

COMPANY NAME	DOMICILIARY	DATE	DISPOSITION	REASON FOR CLOSING BUSINESS	ASSETS	LIABILITIES
NATIONAL GROUP INSURANCE COMPANY	DOMESTIC	10/10/2011	REVOKED	Company entered into rehabilitation on 10/10/2011 then was liquidated by the receiver	N/A	N/A
NATIONAL INSURANCE ASSOCIATION, A RECIPROCAL	FOREIGN	6/1/2011	SURRENDERED	Company voluntarily surrendered its COA since it had no Florida business in force and determined that it would not be writing in Florida on a going forward basis.	N/A	N/A
NATIONAL INSURANCE COMPANY	FOREIGN	2/13/2012	REVOKED	Company was placed into Liquidation by Puerto Rico on 10/25/2011.	N/A	N/A
NATIONAL REINSURANCE CORPORATION	FOREIGN	10/1/2011	SURRENDERED	Company was merged into General Reinsurance Corporation	N/A	N/A
NORTH STAR REINSURANCE CORPORATION	FOREIGN	3/1/2011	SURRENDERED	Company was merged into General Reinsurance Corporation	N/A	N/A
PMI INSURANCE CO.	FOREIGN	10/12/2011	SUSPENDED	Company was suspended via consent order on 10/12/2011 in compliance with F.S. 624.418 (1)(a and b).	\$436,889,901	\$426,918,092
PMI MORTGAGE INSURANCE CO.	FOREIGN	10/12/2011	SUSPENDED	Company was suspended via consent order on 10/12/2011 in compliance with F.S. 624.418 (1)(a and b).	\$2,841,218,713	\$2,608,436,319
RANCHERS AND FARMERS INSURANCE COMPANY	FOREIGN	10/7/2011	SUSPENDED	Company was suspended via consent order on 10/7/2011 for failure to comply with F.S. 624.408 (Surplus Requirement).	\$7,697,049	\$3,068,845
SEMINOLE CASUALTY INSURANCE COMPANY	DOMESTIC	3/4/2011	REVOKED	Company was liquidated on 03/15/2011	N/A	N/A
SOUTHERN EAGLE INSURANCE COMPANY	DOMESTIC	12/16/2011	REVOKED	Company was placed into receivership and then liquidation	N/A	N/A
SYNCORA GUARANTEE, INC.	FOREIGN	5/13/2011	REVOKED	Per Florida Statute 624.421(4), authority status changed from suspended to revoked because the company did not present evidence to the Office within two years of the suspension that it had remedied the issues which resulted in the suspension.	\$764,532,291	\$631,979,074
WESTCHESTER FIRE INSURANCE COMPANY	FOREIGN	1/1/2011	SURRENDERED	Company was merged into Ace Indemnity Insurance Company on 01/01/2011	N/A	N/A
PREMIUM FINANCE COMPANY						
AEQUICAP FINANCE PARTNERS, INC.	DOMESTIC	2/28/2011	REVOKED	Company was placed into receivership and then liquidation	N/A	N/A
DEL TORO PREMIUM FINANCE CORP.	DOMESTIC	3/29/2011	SURRENDERED	Company surrendered the license due to no contracts issued	N/A	N/A
M.C.L., INC.	DOMESTIC	10/25/2011	SURRENDERED	Company voluntarily surrendered its license	N/A	N/A
PORTFOLIO PREMIUM SERVICES, INC.	DOMESTIC	4/14/2011	SURRENDERED	Company voluntarily surrendered its license	N/A	N/A
STANDARD FUNDING CORP.	FOREIGN	12/22/2011	SURRENDERED	Company voluntarily surrendered its license	N/A	N/A
UNITED STATES WARRANTY CORP.	DOMESTIC	11/3/2011	SURRENDERED	Company voluntarily surrendered its license	N/A	N/A
UNIVERSAL PREMIUM ACCEPTANCE CORPORATION	FOREIGN	3/16/2011	SURRENDERED	Company voluntarily surrendered its license	N/A	N/A
RISK PURCHASING GROUP						
ACA INTERNATIONAL	FOREIGN	2/18/2011	WITHDRAWN	Company voluntarily surrendered its letter of registration	N/A	N/A
SENIOR CARE PROVIDERS RISK PURCHASING GROUP	FOREIGN	12/1/2011	WITHDRAWN	Company voluntarily surrendered its letter of registration	N/A	N/A
RISK RETENTION GROUP						
FINANCIAL ADVISORS ASSURANCE SELECT RISK RETENTION GROUP	FOREIGN	8/30/2011	WITHDRAWN	Company was placed in receivership in its state of domicile, Nevada	N/A	N/A
FIRST AUTOMOTIVE INSURANCE RISK RETENTION GROUP, INC.	FOREIGN	9/23/2011	WITHDRAWN	Company was placed in liquidation in its state of domicile, Hawaii	N/A	N/A
US RAIL INSURANCE COMPANY, A RISK RETENTION GROUP	FOREIGN	1/31/2011	REVOKED	Company was revoked for failure to comply with Surplus Requirement.	N/A	N/A

COMPANIES DISCONTINUING OPERATIONS IN FLORIDA DURING CALENDAR YEAR 2011

Pursuant to Section 624.315(b), F.S.

Source: Office of Insurance Regulation Company and Related Entities Data Warehouse

COMPANY NAME	DOMICILIARY	DATE	DISPOSITION	REASON FOR CLOSING BUSINESS	ASSETS	LIABILITIES
SERVICE WARRANTY ASSOCIATION						
FIRST PROTECTION CORPORATION OF FLORIDA	DOMESTIC	2/22/2011	SURRENDERED	Company voluntarily surrendered its license	N/A	N/A
UTILIPRO SERVICES FLORIDA, LLC	FOREIGN	3/7/2011	SURRENDERED	Company voluntarily surrendered its license	N/A	N/A
W.W. WARRANTY OF FLORIDA, INC.	DOMESTIC	6/15/2011	SURRENDERED	Company voluntarily surrendered its license	N/A	N/A
SURPLUS LINES						
GENESIS INDEMNITY INSURANCE COMPANY	FOREIGN	12/31/2011	WITHDRAWN	Company was merged with General Star Indemnity Company	N/A	N/A
ZC SPECIALTY INSURANCE COMPANY	FOREIGN	2/25/2011	WITHDRAWN	Company was merged with Cente Reinsurance Limited	N/A	N/A
THIRD PARTY ADMINISTRATORS						
ALLIED HEALTH CORPORATION	DOMESTIC	5/31/2011	SURRENDERED	Company voluntarily surrendered its COA on 5/31/2011. Company has no Florida Business since it became licensed in 2006.	N/A	N/A
BANKERS EMPLOYER ADMINISTRATIVE SERVICES, INC.	DOMESTIC	5/27/2011	SURRENDERED	Company voluntarily surrendered its COA on 5/27/2011. Company has no Florida Business since it became licensed in 2006.	N/A	N/A
BENEFICIAL ADMINISTRATION COMPANY, INC.	FOREIGN	6/1/2011	SURRENDERED	Company voluntarily surrendered its COA on 6/1/2011.	N/A	N/A
FLORIDA DENTAL MANAGEMENT GROUP, INC.	DOMESTIC	2/23/2011	SURRENDERED	Company voluntarily surrendered its COA on 2/23/2011.	N/A	N/A
GATES MCDONALD OF OHIO, LLC	FOREIGN	8/19/2011	SURRENDERED	Company voluntarily surrendered its COA on 8/19/2011.	N/A	N/A
GBG ADMINISTRATIVE SERVICES, INC.	FOREIGN	6/16/2011	SURRENDERED	Company voluntarily surrendered its COA on 6/16/2011.	N/A	N/A
GROUP EXECUTIVE INSURANCE MARKETING, INC.	FOREIGN	3/25/2011	SURRENDERED	Company voluntarily surrendered its COA on 3/25/2011.	N/A	N/A
IHC ADMINISTRATIVE SERVICES, INC.	FOREIGN	8/15/2011	SURRENDERED	Company voluntarily surrendered its COA on 8/15/2011.	N/A	N/A
LEAGUE INSURANCE AGENCY, INC.	FOREIGN	8/29/2011	SURRENDERED	Company voluntarily surrendered its COA on 8/29/2011.	N/A	N/A
PICA GROUP SERVICES, INC.	FOREIGN	6/16/2011	SURRENDERED	Company voluntarily surrendered its COA on 6/16/2011.	N/A	N/A
UNITED BENEFIT SYSTEMS, INC.	DOMESTIC	8/25/2011	SURRENDERED	Company voluntarily surrendered its COA on 8/25/2011.	N/A	N/A
TITLE INSURANCE						
NATIONAL TITLE INSURANCE COMPANY	DOMESTIC	9/1/2011	SURRENDERED	Company was placed into Receivership and the receiver surrendered the COA	N/A	N/A
SOUTHERN TITLE INSURANCE CORPORATION	FOREIGN	12/8/2011	SUSPENDED	Company's COA was suspended in its state of domicile, Virginia	N/A	N/A
DONOR ANNUITIES						
BOLLES SCHOOL (THE)	DOMESTIC	10/14/2011	INACTIVE	Stopped issuing donor annuity contracts.	N/A	N/A
CHILDREN'S HEALTHCARE OF ATLANTA FOUNDATION, INC.	FOREIGN	4/7/2011	INACTIVE	Stopped issuing donor annuity contracts.	N/A	N/A
DIOCESE OF PENSACOLA-TALLAHASSEE EDUCATION FOUND., INC.	DOMESTIC	10/3/2011	INACTIVE	Stopped issuing donor annuity contracts.	N/A	N/A
FLORIDA DENTAL HEALTH FOUNDATION	DOMESTIC	7/26/2011	INACTIVE	Stopped issuing donor annuity contracts.	N/A	N/A
GIFTS FOR LIFE FOUNDATION INC.	DOMESTIC	10/25/2011	INACTIVE	Stopped issuing donor annuity contracts.	N/A	N/A
STATUE OF LIBERTY-ELLIS ISLAND FOUNDATION, INC.	FOREIGN	5/16/2011	INACTIVE	Stopped issuing donor annuity contracts.	N/A	N/A
SUN COAST OSTEOPATHIC FOUNDATION, INC.	DOMESTIC	3/9/2011	INACTIVE	Stopped issuing donor annuity contracts.	N/A	N/A
TAMPA BAY RESEARCH INSTITUTE, INC.	DOMESTIC	7/13/2011	INACTIVE	Stopped issuing donor annuity contracts.	N/A	N/A

Consumer Complaint Ratios for CY2011

as submitted by FL-DFS to NAIC Complaint Database (CDS)

Pursuant to 624.313(i), F.S.



Rule 69O-142.002 of the Florida Administrative Code implements Section 624.313, F.S., which requires the Office to publish complaint ratios for the 10 largest insurers or insurer groups by line of insurance for each insurer or insurer group that has one percent or more of the market share. Although this rule does not apply to private passenger automobile insurance, this report does provide a summary of this coverage.

For purposes of this complaint index reporting:

“Complaint Share” is the number of complaints received by the Office relative to the insurance industry expressed as a percentage.

“Complaint” is any written communication by an insured or named beneficiary expressing dissatisfaction with an insurance entity over which the Office has regulatory authority. This does not include complaints against an incorrect entity; complaints against companies providing administrative services for self-funded benefit plans; complaints for properly filed or approved rates; suspected fraudulent claim complaints; and complaints that are duplicative or frivolous. The Office extracts these numbers from the NAIC database; the NAIC receives the data from the Department of Financial Services, and standardizes the definition of complaints across 50 states.

“Market Share” is the company’s direct written premium relative to the industry for a given line of insurance. The report expresses this ratio as a percentage.

“Premiums” are consideration paid to an insurer for the issuance and delivery of any binder or policy of insurance or annuity written directly to the consumer.

“Complaint Index” is a ratio derived by dividing a company’s complaint share by its market share.

1. A complaint index of greater than 1.00 indicates the company’s complaint share is disproportionately higher than its market share for a specific line of insurance.

2. A complaint index of less than 1.00 indicates the company’s complaint share is disproportionately lower than its market share for a specific line of insurance.

Complaints Year: 2011
Total Complaints for Index: 232
Premiums Year: 2011
Total Premiums for Index: \$15,196,265,186
Complaints Selected: Confirmed Complaints Only
Policy Type: Group Accident and Health
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	34789	21st Century Centennial Ins Co	0.00%	0	0.00%	\$415
0.00	20796	21st Century Premier Ins Co	0.00%	0	0.00%	\$21,910
0.00	80985	4 Ever Life Ins Co	0.00%	0	0.00%	\$204,398
0.00	77879	5 Star Life Ins Co	0.00%	0	0.00%	\$24
0.00	71854	AAA Life Ins Co	0.00%	0	0.06%	\$9,118,830
0.00	22667	Ace Amer Ins Co	0.00%	0	0.10%	\$14,807,247
0.00	33898	Aegis Security Ins Co	0.00%	0	0.00%	\$8,429
0.05	95088	Aetna Hlth Inc FL Corp	0.43%	1	8.72%	\$1,324,413,031
0.00	72052	Aetna Hlth Ins Co	0.43%	1	0.00%	\$0
1.67	60054	Aetna Life Ins Co	4.31%	10	2.59%	\$392,882,784
0.00	90611	Allianz Life Ins Co Of N Amer	0.00%	0	0.00%	\$19,471
0.00	64190	Allianz Life Ins Co Of NY	0.00%	0	0.00%	\$1,013
0.00	60186	Allstate Life Ins Co	0.00%	0	0.03%	\$3,846,079
0.00	19720	American Alt Ins Corp	0.00%	0	0.00%	\$116,022
0.00	10111	American Bankers Ins Co Of FL	0.00%	0	0.00%	\$120,853
0.00	60275	American Bankers Life Assur Co Of FL	0.00%	0	0.00%	\$354,398
549.33	60380	American Family Life Assur Co of Col	0.43%	1	0.00%	\$119,239
0.00	60410	American Fidelity Assur Co	0.00%	0	0.08%	\$12,688,346
0.00	68373	American Gen Assur Co	0.00%	0	0.01%	\$1,465,973
0.00	60488	American Gen Life Ins Co	0.00%	0	0.00%	\$403,465
0.00	66842	American Gen Life Ins Co of DE	0.00%	0	0.03%	\$3,796,138
0.00	60534	American Heritage Life Ins Co	0.00%	0	0.17%	\$25,041,565
0.00	60518	American Hlth & Life Ins Co	0.00%	0	0.00%	\$33,615
0.00	19380	American Home Assur Co	0.00%	0	0.00%	\$182
0.00	60577	American Income Life Ins Co	0.00%	0	0.00%	\$325,606
0.00	81418	American Medical & Life Ins Co	0.00%	0	0.04%	\$5,255,497
0.00	97179	American Medical Security Life Ins C	0.00%	0	0.11%	\$16,641,592
0.00	60739	American Natl Ins Co	0.00%	0	0.00%	\$96,588
0.00	71773	American Natl Life Ins Co Of TX	0.00%	0	0.00%	\$488,765
3.94	60763	American Pioneer Life Ins Co	0.43%	1	0.11%	\$16,604,939
0.00	80624	American Progressive L&H Ins Of NY	0.00%	0	0.00%	\$79,562
0.00	60801	American Public Life Ins Co	0.00%	0	0.01%	\$715,919
0.00	60836	American Republic Ins Co	0.00%	0	0.03%	\$5,153,126
0.00	60895	American United Life Ins Co	0.00%	0	0.02%	\$2,296,478
6.66	61301	Ameritas Life Ins Corp	0.86%	2	0.13%	\$19,667,199
0.00	60033	Ameritas Life Ins Corp of NY	0.00%	0	0.00%	\$142,977
0.00	27928	Amex Assur Co	0.00%	0	0.07%	\$10,053,918
0.00	61069	Anthem Life Ins Co	0.43%	1	0.00%	\$0
0.00	11150	Arch Ins Co	0.00%	0	0.00%	\$2,549
0.00	61492	Athene Annuity & Life Assur Co	0.00%	0	0.01%	\$782,371
0.00	84522	Auto Club Life Ins Co	0.00%	0	0.00%	\$12,740
0.00	95263	AvMed Inc	0.00%	0	5.63%	\$855,431,824
0.00	12316	Avalon Hlthcare Inc	0.86%	2	0.00%	\$0

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0.00	37273	Axis Ins Co	0.00%	0	0.00%	\$239,429
1.48	98167	BCBS Of FL	25.43%	59	17.19%	\$2,612,145,714
0.00	38245	BCS Ins Co	0.00%	0	0.06%	\$9,695,832
0.00	68160	Balboa Life Ins Co	0.00%	0	0.00%	\$269,401
0.00	61212	Baltimore Life Ins Co	0.00%	0	0.00%	\$630
0.00	61263	Bankers Life & Cas Co	0.00%	0	0.08%	\$12,378,645
0.00	64890	Berkley Life & Hlth Ins Co	0.00%	0	0.01%	\$1,504,592
0.00	90638	Best Life & Hlth Ins Co	0.00%	0	0.00%	\$240,679
0.00	61476	Boston Mut Life Ins Co	0.00%	0	0.01%	\$1,145,397
0.00	74900	Brokers Natl Life Assur Co	0.00%	0	0.01%	\$1,246,920
0.00	62626	CMFG Life Ins Co	0.00%	0	0.04%	\$6,007,961
0.00	95112	Capital Hlth Plan Inc	0.00%	0	3.21%	\$488,078,578
0.00	10472	Capitol Ind Corp	0.00%	0	0.00%	\$2,412
0.00	80799	Celtic Ins Co	0.00%	0	0.05%	\$7,096,010
0.00	61727	Central Reserve Life Ins Co	0.00%	0	0.00%	\$2,764
0.00	61751	Central States H & L Co Of Omaha	0.00%	0	0.01%	\$1,209,552
0.00	34274	Central States Ind Co Of Omaha	0.00%	0	0.00%	\$57,875
0.00	61883	Central United Life Ins Co	0.00%	0	0.00%	\$66,175
0.00	61832	Chesapeake Life Ins Co	0.00%	0	0.00%	\$4,945
0.00	67369	Cigna Hlth & Life Ins Co	0.00%	0	0.13%	\$19,307,356
0.00	95136	Cigna Hlthcare of FL Inc	0.00%	0	0.05%	\$7,990,748
0.00	61921	Citizens Security Life Ins Co	0.00%	0	0.00%	\$13,455
0.00	62049	Colonial Life & Accident Ins Co	0.00%	0	0.01%	\$1,957,194
0.00	62065	Colonial Penn Life Ins Co	0.00%	0	0.00%	\$2,920
0.00	84786	Colorado Bankers Life Ins Co	0.00%	0	0.00%	\$14,436
0.00	76023	Columbian Life Ins Co	0.00%	0	0.00%	\$8,491
0.00	62146	Combined Ins Co Of Amer	0.00%	0	0.05%	\$7,700,649
0.00	81426	Commercial Travelers Mut Ins Co	0.00%	0	0.00%	\$54,978
0.00	77828	Companion Life Ins Co	0.00%	0	0.11%	\$16,735,214
0.00	52015	Compbenefits Co	0.86%	2	0.00%	\$0
13.52	60984	Compbenefits Ins Co	3.45%	8	0.26%	\$38,757,433
1.85	62308	Connecticut Gen Life Ins Co	8.62%	20	4.67%	\$708,811,925
0.00	65900	Conseco Life Ins Co	0.00%	0	0.00%	\$11,772
0.00	71730	Continental Amer Ins Co	0.00%	0	0.05%	\$7,315,553
0.00	20443	Continental Cas Co	0.00%	0	0.05%	\$7,733,867
0.00	71404	Continental Gen Ins Co	0.00%	0	0.00%	\$103,805
0.00	68500	Continental Life Ins Co Brentwood	0.00%	0	0.00%	\$82,166
0.00	62553	Country Life Ins Co	0.00%	0	0.00%	\$2,167
9.02	81973	Coventry Hlth & Life Ins Co	2.16%	5	0.24%	\$36,294,934
0.29	95114	Coventry Hlth Care of FL Inc	1.29%	3	4.50%	\$684,063,380
0.00	95266	Coventry Hlth Plan of FL Inc	0.00%	0	0.01%	\$700,134
0.00	99767	Dallas Gen Life Ins Co	0.00%	0	0.00%	\$34,091
0.00	71129	Dearborn Natl Life Ins Co	0.00%	0	0.09%	\$13,256,224

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0.00	81396	Delta Dental Ins Co	3.88%	9	0.00%	\$0
0.00	13663	Employer Choice Ins Co Inc	0.00%	0	0.00%	\$71,911
0.00	26921	Everest Reins Co	0.00%	0	0.00%	\$162,952
0.00	20281	Federal Ins Co	0.00%	0	0.02%	\$3,588,185
0.00	63290	Fidelity Life Assn A Legal Reserve L	0.00%	0	0.00%	\$6,543
0.00	71870	Fidelity Security Life Ins Co	0.00%	0	0.17%	\$24,932,923
0.00	69140	First Allmerica Fin Life Ins Co	0.00%	0	0.00%	\$9,051
0.00	90328	First Hlth Life & Hlth Ins Co	0.00%	0	0.01%	\$1,242,521
0.00	64297	First Unum Life Ins Co	0.00%	0	0.00%	\$20,462
5.86	76031	Florida Combined Life Ins Co Inc	2.16%	5	0.37%	\$55,932,317
0.00	13567	Florida Hlth Care Plan Inc	0.00%	0	0.97%	\$147,331,314
0.00	62324	Freedom Life Ins Co Of Amer	0.00%	0	0.12%	\$17,497,178
0.00	63657	Garden State Life Ins Co	0.00%	0	0.00%	\$3,592
0.00	65536	Genworth Life & Ann Ins Co	0.00%	0	0.00%	\$423
0.00	70025	Genworth Life Ins Co	0.00%	0	0.04%	\$5,771,776
0.00	72990	Genworth Life Ins Co of NY	0.00%	0	0.00%	\$2,160
0.00	70939	Gerber Life Ins Co	0.00%	0	0.02%	\$3,338,253
0.21	62286	Golden Rule Ins Co	0.43%	1	2.10%	\$319,020,359
0.00	22063	Government Employees Ins Co	0.00%	0	0.00%	\$2,342
0.00	63967	Government Personnel Mut Life Ins Co	0.00%	0	0.00%	\$189,977
0.00	16691	Great Amer Ins Co	0.00%	0	0.00%	\$180,435
0.00	63312	Great Amer Life Ins Co	0.00%	0	0.00%	\$433
0.00	20303	Great Northern Ins Co	0.00%	0	0.00%	\$2,979
0.00	90212	Great Southern Life Ins Co	0.00%	0	0.00%	\$235,701
0.00	68322	Great W Life & Ann Ins Co	0.00%	0	0.02%	\$2,864,557
0.00	64211	Guarantee Trust Life Ins Co	0.00%	0	0.01%	\$2,111,148
1.16	64246	Guardian Life Ins Co Of Amer	0.86%	2	0.75%	\$113,072,547
0.00	92711	HCC Life Ins Co	0.00%	0	0.05%	\$8,095,549
0.00	93440	HM Life Ins Co	0.00%	0	0.09%	\$14,251,814
0.00	70815	Hartford Life & Accident Ins Co	0.00%	0	1.03%	\$156,165,150
0.00	88072	Hartford Life Ins Co	0.00%	0	0.06%	\$8,953,932
0.00	70670	Health Care Serv Corp A Mut Legal Re	0.00%	0	0.53%	\$80,003,396
0.00	95019	Health First Hlth Plans Inc	0.00%	0	0.75%	\$114,252,604
0.00	66141	Health Net Life Ins Co	0.00%	0	0.00%	\$35,168
0.00	95089	Health Options Inc	0.00%	0	1.74%	\$263,929,920
0.00	64513	Horace Mann Life Ins Co	0.00%	0	0.00%	\$52,489
0.00	93777	Household Life Ins Co	0.00%	0	0.00%	\$25
0.00	42374	Houston Cas Co	0.00%	0	0.00%	\$30,843
0.00	69671	Humana Hlth Ins Co Of FL Inc	0.00%	0	0.59%	\$89,760,361
11.29	73288	Humana Ins Co	0.43%	1	0.04%	\$5,801,391
0.10	95270	Humana Medical Plan Inc	0.43%	1	4.15%	\$630,437,415
2.75	70580	Humanadental Ins Co	0.43%	1	0.16%	\$23,857,049
0.00	29068	IDS Prop Cas Ins Co	0.00%	0	0.00%	\$561

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0.00	35408	Imperium Ins Co	0.00%	0	0.01%	\$738,304
0.00	26581	Independence Amer Ins Co	0.00%	0	0.01%	\$2,082,891
13.20	65080	John Alden Life Ins Co	0.43%	1	0.03%	\$4,962,561
0.00	93610	John Hancock Life & Hlth Ins Co	0.00%	0	0.00%	\$375,220
0.00	65838	John Hancock Life Ins Co (USA)	0.00%	0	0.09%	\$13,353,873
0.00	65110	Kanawha Ins Co	0.00%	0	0.06%	\$8,323,476
0.00	65129	Kansas City Life Ins Co	0.00%	0	0.01%	\$1,004,078
0.00	65315	Liberty Life Assur Co Of Boston	0.00%	0	0.15%	\$22,342,058
0.00	65331	Liberty Natl Life Ins Co	0.00%	0	0.00%	\$127,929
0.00	65498	Life Ins Co Of N Amer	0.00%	0	0.55%	\$83,543,273
0.00	62057	Lincoln Life & Ann Co of NY	0.00%	0	0.00%	\$258,899
1.20	65676	Lincoln Natl Life Ins Co	0.86%	2	0.72%	\$108,759,861
0.00	76694	London Life Reins Co	0.00%	0	0.00%	\$105,449
0.00	65722	Loyal Amer Life Ins Co	0.00%	0	0.00%	\$3,339
0.00	65781	Madison Natl Life Ins Co Inc	0.00%	0	0.01%	\$722,802
0.00	65870	Manhattan Life Ins Co	0.00%	0	0.00%	\$85,472
0.00	38970	Markel Ins Co	0.00%	0	0.00%	\$49,891
0.00	12967	MedAmerica Ins Co of FL	0.00%	0	0.00%	\$63,114
0.00	12756	Medica Hlth Plans of FL Inc	0.00%	0	0.03%	\$4,665,578
0.00	97055	Mega Life & Hlth Ins Co The	0.00%	0	0.11%	\$16,113,571
0.00	86126	Members Life Ins Co	0.00%	0	0.00%	\$56
3,326.79	87726	Metlife Ins Co of CT	0.43%	1	0.00%	\$19,689
1.05	65978	Metropolitan Life Ins Co	1.73%	4	1.65%	\$249,828,158
0.00	66087	Mid West Natl Life Ins Co Of TN	0.00%	0	0.10%	\$15,300,222
0.00	66044	Midland Natl Life Ins Co	0.00%	0	0.00%	\$9,244
0.00	66168	Minnesota Life Ins Co	0.00%	0	0.05%	\$7,469,985
0.00	66281	Monumental Life Ins Co	0.00%	0	0.23%	\$35,235,997
0.00	66370	Mony Life Ins Co	0.00%	0	0.00%	\$87,221
0.00	88668	Mutual Of Amer Life Ins Co	0.00%	0	0.00%	\$81,489
0.00	71412	Mutual Of Omaha Ins Co	0.00%	0	0.04%	\$5,849,090
0.00	61409	National Benefit Life Ins Co	0.00%	0	0.00%	\$35,288
0.00	11991	National Cas Co	0.00%	0	0.00%	\$52,476
0.00	98205	National Found Life Ins Co	0.00%	0	0.00%	\$36,438
0.00	66583	National Guardian Life Ins Co	0.00%	0	0.05%	\$6,948,018
0.00	82538	National Hlth Ins Co	0.00%	0	0.00%	\$5,454
0.00	19445	National Union Fire Ins Co Of Pitts	0.00%	0	0.24%	\$36,583,947
0.00	66869	Nationwide Life Ins Co	0.00%	0	0.04%	\$5,688,551
0.32	95123	Neighborhood Hlth Partnership Inc	0.86%	2	2.71%	\$412,042,831
0.00	91626	New England Life Ins Co	0.00%	0	0.00%	-\$1,187
0.00	78743	New Era Life Ins Co	0.00%	0	0.00%	\$114,711
0.00	66915	New York Life Ins Co	0.00%	0	0.12%	\$17,827,314
0.00	66974	North Amer Co Life & Hlth Ins	0.00%	0	0.00%	\$1,007
0.00	29874	North Amer Specialty Ins Co	0.00%	0	0.01%	\$1,082,105

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0.00	67091	Northwestern Mut Life Ins Co	0.00%	0	0.06%	\$9,120,196
0.00	67261	Old Republic Life Ins Co	0.00%	0	0.00%	\$239,120
0.00	20621	OneBeacon Amer Ins Co	0.00%	0	0.04%	\$5,752,783
0.00	76112	Oxford Life Ins Co	0.00%	0	0.00%	\$31,443
0.00	20346	Pacific Ind Co	0.00%	0	0.00%	\$5,050
0.00	67539	Pan Amer Life Ins Co	0.00%	0	0.07%	\$10,780,706
0.00	67598	Paul Revere Life Ins Co	0.00%	0	0.01%	\$734,140
0.00	85561	Perico Life Ins Co	0.00%	0	0.01%	\$834,895
0.00	67784	Philadelphia Amer Life Ins Co	0.00%	0	0.01%	\$724,079
0.00	80578	Physicians Mut Ins Co	0.00%	0	0.00%	\$43,175
0.00	95271	Preferred Medical Plan Inc	0.00%	0	0.02%	\$2,407,267
0.00	68039	Presidential Life Ins Co	0.00%	0	0.00%	\$260,322
0.00	65919	Primerica Life Ins Co	0.00%	0	0.00%	\$15,209
1.12	61271	Principal Life Ins Co	0.43%	1	0.39%	\$58,678,622
0.00	68136	Protective Life Ins Co	0.00%	0	0.00%	\$406,254
0.00	68195	Provident Life & Accident Ins Co	0.00%	0	0.00%	\$397,096
0.00	68209	Provident Life & Cas Ins Co	0.00%	0	0.00%	\$550
0.00	68241	Prudential Ins Co Of Amer	0.00%	0	0.40%	\$60,694,567
0.00	95126	Public Hlth Trust of Dade Cnty	0.00%	0	0.81%	\$123,238,224
0.00	39217	QBE Ins Corp	0.00%	0	0.01%	\$1,935,401
0.00	70211	Reassure Amer Life Ins Co	0.00%	0	0.00%	\$3,016
0.00	68381	Reliance Standard Life Ins Co	0.00%	0	0.28%	\$42,159,576
0.00	67105	Reliastar Life Ins Co	0.00%	0	0.23%	\$34,448,901
0.00	61360	Reliastar Life Ins Co Of NY	0.00%	0	0.01%	\$1,325,078
0.00	68462	Reserve Natl Ins Co	0.00%	0	0.00%	\$43,895
0.00	65005	RiverSource Life Ins Co	0.00%	0	0.01%	\$631,143
0.00	60183	S USA Life Ins Co Inc	0.00%	0	0.00%	\$7,818
0.00	52009	SAFEGUARD HLTH PLANS INC	0.86%	2	0.00%	\$0
0.00	79014	Safehealth Life Ins Co	0.86%	2	0.00%	\$0
0.00	60445	Sagicor Life Ins Co	0.00%	0	0.00%	\$1,337
0.00	69914	Sears Life Ins Co	0.00%	0	0.01%	\$951,855
0.00	93742	Securian Life Ins Co	0.00%	0	0.00%	\$56,027
0.00	68721	Security Life Ins Co Of Amer	0.00%	0	0.00%	\$516,029
0.00	68772	Security Mut Life Ins Co Of NY	0.00%	0	0.00%	\$111,495
0.00	76325	Senior Hlth Ins Co of PA	0.00%	0	0.00%	\$158,557
0.00	24988	Sentry Ins A Mut Co	0.00%	0	0.00%	\$136,923
0.00	68810	Sentry Life Ins Co	0.00%	0	0.00%	\$229,959
0.00	65757	Shelter Life Ins Co	0.00%	0	0.00%	\$28,526
0.00	68845	Shenandoah Life Ins Co	0.00%	0	0.00%	\$60,650
0.00	69019	Standard Ins Co	0.00%	0	0.39%	\$59,700,554
0.00	86355	Standard Life & Accident Ins Co	0.00%	0	0.01%	\$1,685,289
0.00	71706	Standard Life & Cas Ins Co	0.00%	0	0.00%	\$27,502
0.00	69078	Standard Security Life Ins Co Of NY	0.00%	0	0.04%	\$6,502,456

Complaints Year: 2011
Total Complaints for Index: 232
Premiums Year: 2011
Total Premiums for Index: \$15,196,265,186
Complaints Selected: Confirmed Complaints Only
Policy Type: Group Accident and Health
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	68985	Starmount Life Ins Co	0.00%	0	0.00%	\$21,567
0.00	40045	Starnet Ins Co	0.00%	0	0.00%	\$299,853
0.00	38318	Starr Ind & Liab Co	0.00%	0	0.03%	\$3,996,135
0.00	25178	State Farm Mut Auto Ins Co	0.00%	0	0.12%	\$18,810,667
0.00	26387	Steadfast Ins Co	0.00%	0	0.00%	\$28,058
0.00	10952	Stonebridge Cas Ins Co	0.00%	0	0.00%	\$703
0.00	65021	Stonebridge Life Ins Co	0.00%	0	0.10%	\$14,653,418
0.00	80926	Sun Life & Hlth Ins Co	0.00%	0	0.07%	\$10,650,915
0.00	68608	Symetra Life Ins Co	0.00%	0	0.30%	\$45,138,696
0.00	69477	Time Ins Co	0.00%	0	0.37%	\$56,638,954
0.00	95134	Total Hlth Choice Inc	0.00%	0	0.00%	\$557,902
0.00	70688	Transamerica Financial Life Ins Co	0.00%	0	0.01%	\$1,639,376
0.00	86231	Transamerica Life Ins Co	0.00%	0	0.10%	\$15,636,284
0.00	61425	Trustmark Ins Co	0.00%	0	0.03%	\$4,631,667
0.00	62863	Trustmark Life Ins Co	0.00%	0	0.00%	\$84,047
0.00	80705	US Br Great West Life Assur Co	0.00%	0	0.01%	\$1,153,423
0.00	80802	US Br Sun Life Assur Co of Canada	0.00%	0	0.40%	\$60,566,403
0.00	29599	US Specialty Ins Co	0.00%	0	0.01%	\$864,167
0.00	69663	USAA Life Ins Co	0.00%	0	0.00%	\$11,835
624.98	80314	Unicare Life & Hlth Ins Co	0.43%	1	0.00%	\$104,805
0.00	11121	Unified Life Ins Co	0.00%	0	0.00%	\$4,172
0.00	91529	Unimerica Ins Co	0.00%	0	0.02%	\$3,210,919
0.00	62596	Union Fidelity Life Ins Co	0.00%	0	0.00%	\$461,663
0.00	69744	Union Labor Life Ins Co	0.00%	0	0.00%	\$394,018
1.33	70408	Union Security Ins Co	0.43%	1	0.32%	\$49,079,738
0.00	52020	Unitd Concordia Dental Plans of FL I	0.43%	1	0.00%	\$0
0.00	92916	United Amer Ins Co	0.00%	0	0.05%	\$6,750,809
0.00	95264	United Hlthcare of FL Inc	0.00%	0	3.82%	\$579,813,267
0.00	69973	United Life Ins Co	0.00%	0	0.00%	\$1,306
0.00	69868	United Of Omaha Life Ins Co	0.00%	0	0.15%	\$22,330,914
0.00	21113	United States Fire Ins Co	0.00%	0	0.05%	\$7,430,981
0.00	70106	United States Life Ins Co In NYC	0.00%	0	0.11%	\$16,816,388
0.00	63479	United Teacher Assoc Ins Co	0.00%	0	0.00%	\$140,199
1.62	79413	UnitedHealthcare Ins Co	33.62%	78	20.81%	\$3,162,095,178
0.00	62235	Unum Life Ins Co Of Amer	0.00%	0	0.66%	\$100,118,882
0.00	20397	Vigilant Ins Co	0.00%	0	0.00%	\$24,022
0.00	70319	Washington Natl Ins Co	0.00%	0	0.01%	\$1,524,375
0.00	91413	Western Reserve Life Assur Co of OH	0.00%	0	0.01%	\$747,925
0.00	39845	Westport Ins Corp	0.00%	0	0.00%	\$95,531
0.00	60704	Wilton Reassur Life Co of NY	0.00%	0	0.00%	\$1,023
0.00	70629	World Ins Co	0.00%	0	0.03%	\$4,336,599
0.00	16535	Zurich Amer Ins Co	0.00%	0	0.06%	\$9,551,788
0.00	67628	Pekin Life Ins Co	0.00%	0	0.01%	\$267,799

Complaints Year: 2011
Total Complaints for Index: 232
Premiums Year: 2011
Total Premiums for Index: \$15,196,265,186
Complaints Selected: Confirmed Complaints Only
Policy Type: Group Accident and Health
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Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	67644	Penn Mut Life Ins Co	0.00%	0	0.04%	\$1,377,088
21.86	67660	Pennsylvania Life Ins Co	0.57%	2	0.03%	\$1,017,677
0.00	85561	Perico Life Ins Co	0.00%	0	0.00%	\$2,689
0.00	67784	Philadelphia Amer Life Ins Co	0.00%	0	0.07%	\$2,588,477
0.00	67814	Phoenix Life Ins Co	0.00%	0	0.01%	\$230,475
0.00	72125	Physicians Life Ins Co	0.00%	0	0.01%	\$292,431
0.00	80578	Physicians Mut Ins Co	0.00%	0	0.16%	\$6,357,224
0.00	10775	Physicians United Plan Inc	0.29%	1	0.00%	\$0
0.00	67911	Pioneer Mut Life Ins Co	0.00%	0	0.00%	\$215
0.00	11176	Preferred Care Partners Inc	0.29%	1	0.00%	\$0
0.40	95271	Preferred Medical Plan Inc	0.57%	2	1.43%	\$55,969,575
0.00	65919	Primerica Life Ins Co	0.00%	0	0.00%	\$48,099
0.00	61271	Principal Life Ins Co	0.00%	0	0.56%	\$21,667,186
1.60	68047	Professional Ins Co	0.29%	1	0.18%	\$6,958,855
0.00	88536	Protective Life & Annuity Ins Co	0.00%	0	0.00%	\$1,649
0.00	68136	Protective Life Ins Co	0.00%	0	0.21%	\$8,096,766
0.00	67903	Provident Amer Life & Hlth Ins Co	0.00%	0	0.00%	\$65,216
0.00	68195	Provident Life & Accident Ins Co	0.00%	0	1.55%	\$60,491,460
0.00	68209	Provident Life & Cas Ins Co	0.00%	0	0.04%	\$1,693,081
5.72	68241	Prudential Ins Co Of Amer	1.43%	5	0.25%	\$9,724,879
0.00	71390	Puritan Life Ins Co of Amer	0.00%	0	0.00%	\$53,678
0.00	68284	Pyramid Life Ins Co	0.00%	0	0.06%	\$2,299,378
0.00	11519	Quality Hlth Plans	0.57%	2	0.00%	\$0
2.83	70211	Reassure Amer Life Ins Co	0.29%	1	0.10%	\$3,933,997
0.00	68357	Reliable Life Ins Co	0.00%	0	0.00%	\$545
2,614.92	68381	Reliance Standard Life Ins Co	0.86%	3	0.00%	\$12,760
0.00	67105	Reliastar Life Ins Co	0.00%	0	0.00%	\$30,135
0.00	61360	Reliastar Life Ins Co Of NY	0.00%	0	0.01%	\$249,599
0.00	68462	Reserve Natl Ins Co	0.00%	0	0.02%	\$846,415
0.00	65005	RiverSource Life Ins Co	0.00%	0	0.50%	\$19,522,648
0.00	80594	Riversource Life Ins Co Of NY	0.00%	0	0.02%	\$776,418
0.00	60183	S USA Life Ins Co Inc	0.00%	0	0.00%	\$4,445
0.00	52009	SAFEGUARD HLTH PLANS INC	1.43%	5	0.00%	\$0
0.00	69914	Sears Life Ins Co	0.00%	0	0.00%	\$5,007
0.00	68721	Security Life Ins Co Of Amer	0.00%	0	0.00%	\$4,826
0.00	68713	Security Life Of Denver Ins Co	0.00%	0	0.00%	\$16,129
0.00	68772	Security Mut Life Ins Co Of NY	0.00%	0	0.00%	\$61,505
0.00	69485	Security Natl Life Ins Co	0.00%	0	0.00%	\$10,001
0.00	60076	Security Plan Life Ins Co	0.00%	0	0.00%	\$2,021
0.00	76759	Senior Amer Ins Co	0.00%	0	0.02%	\$644,348
0.71	76325	Senior Hlth Ins Co of PA	0.29%	1	0.40%	\$15,610,377
0.00	68810	Sentry Life Ins Co	0.00%	0	0.00%	\$643
0.00	68829	Sentry Life Ins Co Of NY	0.00%	0	0.00%	\$64

Complaints Year: 2011
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 Premiums Year: 2011
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Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	65757	Shelter Life Ins Co	0.00%	0	0.00%	\$5,777
0.00	68845	Shenandoah Life Ins Co	0.00%	0	0.02%	\$746,401
0.00	68896	Southern Farm Bureau Life Ins Co	0.00%	0	0.03%	\$1,079,775
1.20	69019	Standard Ins Co	0.29%	1	0.24%	\$9,278,680
0.00	86355	Standard Life & Accident Ins Co	0.00%	0	0.21%	\$8,339,047
0.00	71706	Standard Life & Cas Ins Co	0.00%	0	0.00%	\$4,351
1,688.24	69078	Standard Security Life Ins Co Of NY	0.29%	1	0.00%	\$6,588
0.00	68985	Starmount Life Ins Co	0.00%	0	0.00%	\$23,212
0.00	25135	State Automobile Mut Ins Co	0.00%	0	0.00%	\$249
0.21	25178	State Farm Mut Auto Ins Co	0.29%	1	1.37%	\$53,578,126
0.00	69116	State Life Ins Co	0.00%	0	0.02%	\$875,743
0.00	69132	State Mut Ins Co	0.00%	0	0.10%	\$4,042,817
0.00	89184	Sterling Investors Life Ins Co	0.00%	0	0.02%	\$847,828
0.00	10952	Stonebridge Cas Ins Co	0.00%	0	0.00%	\$401
0.00	65021	Stonebridge Life Ins Co	0.00%	0	0.07%	\$2,779,314
0.00	69256	Sunamerica Life Ins Co	0.00%	0	0.00%	\$4,205
0.00	69310	Surety Life Ins Co	0.00%	0	0.00%	\$11,065
0.00	68608	Symetra Life Ins Co	0.00%	0	0.01%	\$256,849
0.00	60142	TIAA Cref Life Ins Co	0.00%	0	0.02%	\$865,684
0.00	69345	Teachers Ins & Ann Assoc Of Amer	0.00%	0	0.03%	\$984,072
0.00	69353	Teachers Protective Mut Life Ins Co	0.00%	0	0.00%	\$245
1.66	69477	Time Ins Co	0.57%	2	0.34%	\$13,420,208
0.00	95134	Total Hlth Choice Inc	0.00%	0	0.06%	\$2,203,504
0.00	69523	Trans Oceanic Life Ins Co	0.00%	0	0.00%	\$6,043
0.00	70688	Transamerica Financial Life Ins Co	0.00%	0	0.01%	\$211,910
0.58	86231	Transamerica Life Ins Co	0.29%	1	0.50%	\$19,330,763
0.00	60227	Trinity Life Ins Co	0.00%	0	0.00%	\$100
0.00	41211	Triton Ins Co	0.00%	0	0.00%	\$1,068
0.00	61425	Trustmark Ins Co	0.00%	0	0.26%	\$10,237,207
0.00	80705	US Br Great West Life Assur Co	0.00%	0	0.01%	\$174,561
0.00	80802	US Br Sun Life Assur Co of Canada	0.57%	2	0.00%	\$0
0.00	80659	US Business of Canada Life Assur Co	0.00%	0	0.00%	\$25,139
0.00	80675	US Business of Crown Life Ins Co	0.00%	0	0.01%	\$163,189
0.00	69663	USAA Life Ins Co	0.00%	0	0.45%	\$17,630,621
0.00	37893	Ullico Cas Co	0.00%	0	0.00%	\$113,806
34,975.22	80314	Unicare Life & Hlth Ins Co	0.29%	1	0.00%	\$318
0.00	11121	Unified Life Ins Co	0.00%	0	0.01%	\$270,810
0.00	69701	Union Bankers Ins Co	0.00%	0	0.03%	\$1,084,322
0.00	80837	Union Central Life Ins Co	0.00%	0	0.07%	\$2,811,749
9.53	62596	Union Fidelity Life Ins Co	0.29%	1	0.03%	\$1,166,988
0.00	69744	Union Labor Life Ins Co	0.00%	0	0.01%	\$307,362
0.00	69779	Union Natl Life Ins Co	0.00%	0	0.00%	\$1,154
0.00	70408	Union Security Ins Co	0.00%	0	0.34%	\$13,042,719

Complaints Year: 2011
 Total Complaints for Index: 232
 Premiums Year: 2011
 Total Premiums for Index: \$15,196,265,186
 Complaints Selected: Confirmed Complaints Only
Policy Type: Group Accident and Health
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 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.31	92916	United Amer Ins Co	0.57%	2	1.86%	\$72,440,137
0.00	85766	United Concordia Ins Co	0.29%	1	0.00%	\$0
0.00	69892	United Farm Family Life Ins Co	0.00%	0	0.00%	\$9,352
0.00	87645	United Fidelity Life Ins Co	0.00%	0	0.00%	\$38
0.53	95264	United Hlthcare of FL Inc	0.86%	3	1.61%	\$62,935,164
0.00	69922	United Home Life Ins Co	0.00%	0	0.00%	\$132
0.00	69930	United Ins Co Of Amer	0.00%	0	0.04%	\$1,391,670
0.00	92703	United Natl Life Ins Co Of Amer	0.00%	0	0.00%	\$10,486
0.00	69868	United Of Omaha Life Ins Co	0.00%	0	0.07%	\$2,783,167
0.00	42129	United Security Assur Co Of PA	0.00%	0	0.09%	\$3,546,605
0.00	70106	United States Life Ins Co In NYC	0.00%	0	0.00%	\$106,357
1.87	63479	United Teacher Assoc Ins Co	0.57%	2	0.31%	\$11,926,670
0.00	72850	United World Life Ins Co	0.00%	0	0.40%	\$15,391,394
0.00	79413	UnitedHealthcare Ins Co	3.42%	12	0.00%	\$0
0.00	70130	Universal Guar Life Ins Co	0.00%	0	0.00%	\$222
11,615.79	11574	Universal Hlth Care Inc	0.57%	2	0.00%	\$1,915
0.00	12577	Universal Hlth Care Ins Co Inc	0.29%	1	0.00%	\$0
2.26	62235	Unum Life Ins Co Of Amer	1.43%	5	0.63%	\$24,658,270
0.40	70319	Washington Natl Ins Co	0.29%	1	0.71%	\$27,750,501
1.00	95081	WellCare of FL Inc	1.71%	6	1.71%	\$66,660,804
0.00	70335	West Coast Life Ins Co	0.00%	0	0.00%	\$173
0.00	70483	Western & Southern Life Ins Co	0.00%	0	0.06%	\$2,252,950
0.00	66230	William Penn Life Ins Co Of NY	0.00%	0	0.00%	\$1,184
0.00	60704	Wilton Reassur Life Co of NY	0.00%	0	0.00%	\$4,008
0.00	79987	World Corp Ins Co	0.00%	0	0.00%	\$7,238
0.00	70629	World Ins Co	0.00%	0	0.09%	\$3,291,552
0.00	16535	Zurich Amer Ins Co	0.29%	1	0.00%	\$0

Complaints Year: 2011
 Total Complaints for Index: 351
 Premiums Year: 2011
 Total Premiums for Index: \$3,903,864,431
 Complaints Selected: Confirmed Complaints Only
Policy Type: Individual Accident and Health
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Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	34789	21st Century Centennial Ins Co	0.00%	0	0.00%	\$418
0.00	20796	21st Century Premier Ins Co	0.00%	0	0.00%	\$3,508
0.00	71854	AAA Life Ins Co	0.00%	0	0.00%	\$36,105
0.00	35963	AF&L Ins Co	0.00%	0	0.13%	\$5,060,246
0.00	95093	AMERIGROUP FL INC	0.00%	0	2.43%	\$95,014,680
0.00	62944	AXA Equitable Life Ins Co	0.00%	0	0.17%	\$6,423,497
0.00	71471	Ability Ins Co	0.00%	0	0.01%	\$481,500
0.00	60038	Acacia Life Ins Co	0.00%	0	0.00%	\$282
0.00	11711	Access Ins Co	0.00%	0	0.00%	\$13,974
0.00	95088	Aetna Hlth Inc FL Corp	0.00%	0	3.14%	\$122,457,817
0.00	72052	Aetna Hlth Ins Co	0.29%	1	0.00%	\$0
6.07	60054	Aetna Life Ins Co	1.71%	6	0.28%	\$11,000,593
0.00	90611	Allianz Life Ins Co Of N Amer	0.00%	0	0.27%	\$10,567,909
0.00	64190	Allianz Life Ins Co Of NY	0.00%	0	0.00%	\$105,547
0.00	60186	Allstate Life Ins Co	0.00%	0	0.00%	\$88,717
0.00	70874	Allstate Life Ins Co Of NY	0.00%	0	0.00%	\$65,048
0.00	19720	American Alt Ins Corp	0.00%	0	0.23%	\$9,116,367
0.00	10111	American Bankers Ins Co Of FL	0.00%	0	0.00%	\$57,987
0.00	60275	American Bankers Life Assur Co Of FL	0.00%	0	0.00%	\$81,727
0.00	20427	American Cas Co Of Reading PA	0.00%	0	0.00%	\$786
0.00	12321	American Continental Ins Co	0.00%	0	0.01%	\$341,551
0.19	60380	American Family Life Assur Co of Col	1.43%	5	7.58%	\$295,769,536
0.00	60410	American Fidelity Assur Co	0.00%	0	0.10%	\$3,959,853
1.86	66672	American Gen Life & Acc Ins Co	0.29%	1	0.15%	\$5,981,487
0.00	60488	American Gen Life Ins Co	0.00%	0	0.07%	\$2,668,910
0.00	66842	American Gen Life Ins Co of DE	0.00%	0	0.03%	\$1,001,284
0.61	60534	American Heritage Life Ins Co	0.86%	3	1.39%	\$54,300,847
0.00	60518	American Hlth & Life Ins Co	0.00%	0	0.00%	\$4,095
0.00	19380	American Home Assur Co	0.00%	0	0.00%	\$38,242
0.00	60542	American Home Life Ins Co	0.00%	0	0.00%	\$75
0.00	60577	American Income Life Ins Co	0.00%	0	0.08%	\$2,993,741
0.00	81418	American Medical & Life Ins Co	0.29%	1	0.00%	\$0
0.00	67989	American Memorial Life Ins Co	0.00%	0	0.00%	\$256
0.00	60739	American Natl Ins Co	0.00%	0	0.01%	\$267,602
0.00	71773	American Natl Life Ins Co Of TX	0.00%	0	0.02%	\$620,104
1.43	60763	American Pioneer Life Ins Co	1.14%	4	0.80%	\$31,172,862
0.00	80624	American Progressive L&H Ins Of NY	0.00%	0	0.03%	\$1,108,784
0.00	60801	American Public Life Ins Co	0.00%	0	0.01%	\$310,018
0.00	67679	American Republic Corp Ins Co	0.00%	0	0.00%	\$146,378
8.03	60836	American Republic Ins Co	0.29%	1	0.04%	\$1,385,122
0.00	19704	American States Ins Co	0.00%	0	0.00%	\$45,645
0.00	60895	American United Life Ins Co	0.00%	0	0.00%	\$123,928

Complaints Year: 2011
Total Complaints for Index: 351
Premiums Year: 2011
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Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	61301	Ameritas Life Ins Corp	0.00%	0	0.00%	\$60,191
0.00	27928	Amex Assur Co	0.00%	0	0.00%	\$2,586
0.00	61069	Anthem Life Ins Co	0.00%	0	0.00%	\$110
0.00	24678	Arrowood Ind Co	0.00%	0	0.00%	\$152
0.00	11558	AssuranceAmerica Ins Co	0.00%	0	0.00%	\$120,584
0.00	71439	Assurity Life Ins Co	0.00%	0	0.07%	\$2,609,418
0.00	61492	Athene Annuity & Life Assur Co	0.00%	0	0.01%	\$175,730
0.00	61093	Atlanta Life Ins Co	0.00%	0	0.00%	\$9,880
0.00	84522	Auto Club Life Ins Co	0.00%	0	0.00%	\$11,610
0.00	61190	Auto Owners Life Ins Co	0.00%	0	0.02%	\$561,952
1.19	95263	AvMed Inc	0.57%	2	0.48%	\$18,661,790
23.12	12316	Avalon Hlthcare Inc	3.70%	13	0.16%	\$6,252,692
0.00	61689	Aviva Life & Ann Co	0.00%	0	0.02%	\$557,568
0.00	63932	Aviva Life & Ann Co of NY	0.00%	0	0.00%	\$7,039
0.91	98167	BCBS Of FL	24.79%	87	27.32%	\$1,066,437,238
0.00	38245	BCS Ins Co	0.29%	1	0.00%	\$0
0.00	61212	Baltimore Life Ins Co	0.00%	0	0.00%	\$32,131
0.00	61239	Bankers Fidelity Life Ins Co	0.00%	0	0.03%	\$1,120,544
0.11	61263	Bankers Life & Cas Co	0.29%	1	2.67%	\$104,135,249
0.00	81043	Bankers Life Ins Co	0.00%	0	0.00%	\$52,537
0.00	94250	Banner Life Ins Co	0.00%	0	0.00%	\$1,001
0.00	71714	Berkshire Life Ins Co of Amer	0.00%	0	0.52%	\$20,367,169
0.00	61476	Boston Mut Life Ins Co	0.00%	0	0.01%	\$494,315
0.00	74900	Brokers Natl Life Assur Co	0.00%	0	0.00%	\$90,873
0.00	71463	CICA Life Ins Co of Amer	0.00%	0	0.00%	\$16,245
2.37	62626	CMFG Life Ins Co	0.29%	1	0.12%	\$4,693,237
0.00	60682	CONSECO INS CO	0.29%	1	0.00%	\$0
0.00	95092	CarePlus Hlth Plans Inc	1.14%	4	0.00%	\$0
0.00	69647	Catamaran Ins of Ohio Inc	0.00%	0	0.00%	\$202
5.47	80799	Celtic Ins Co	1.14%	4	0.21%	\$8,134,614
0.00	61727	Central Reserve Life Ins Co	0.00%	0	0.00%	\$31,724
0.00	61735	Central Security Life Ins Co	0.00%	0	0.00%	\$2,508
0.00	61751	Central States H & L Co Of Omaha	0.00%	0	0.10%	\$3,856,566
0.00	34274	Central States Ind Co Of Omaha	0.00%	0	0.00%	\$4,729
0.00	61883	Central United Life Ins Co	0.00%	0	0.06%	\$2,121,476
0.00	80896	Centre Life Ins Co	0.00%	0	0.02%	\$907,769
0.00	19402	Chartis Prop Cas Co	0.29%	1	0.00%	\$0
0.00	61832	Chesapeake Life Ins Co	0.00%	0	0.00%	\$8,212
0.00	61859	Christian Fidelity Life Ins Co	0.00%	0	0.00%	\$153,447
0.00	67369	Cigna Hlth & Life Ins Co	0.00%	0	0.00%	\$6,591
0.00	95136	Cigna Hlthcare of FL Inc	0.00%	0	0.02%	\$647,725
0.00	10677	Cincinnati Ins Co	0.00%	0	0.00%	\$85

Complaints Year: 2011
Total Complaints for Index: 351
Premiums Year: 2011
Total Premiums for Index: \$3,903,864,431
Complaints Selected: Confirmed Complaints Only
Policy Type: Individual Accident and Health
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	76236	Cincinnati Life Ins Co	0.00%	0	0.01%	\$168,594
0.00	82082	Citizens Natl Life Ins Co	0.00%	0	0.00%	\$9,459
0.00	61921	Citizens Security Life Ins Co	0.00%	0	0.00%	\$3,376
0.00	11836	Citrus Hlth Care Inc	0.00%	0	0.01%	\$257,863
0.58	62049	Colonial Life & Accident Ins Co	1.14%	4	1.97%	\$76,786,881
2.26	62065	Colonial Penn Life Ins Co	0.86%	3	0.38%	\$14,759,659
0.00	84786	Colorado Bankers Life Ins Co	0.00%	0	0.00%	\$59,871
0.00	76023	Columbian Life Ins Co	0.00%	0	0.00%	\$1,041
0.00	62103	Columbian Mut Life Ins Co	0.00%	0	0.00%	\$5,180
0.00	99937	Columbus Life Ins Co	0.00%	0	0.00%	\$27,104
0.89	62146	Combined Ins Co Of Amer	0.29%	1	0.32%	\$12,479,616
0.00	78697	Combined Life Ins Co Of NY	0.00%	0	0.02%	\$659,890
0.00	81426	Commercial Travelers Mut Ins Co	0.00%	0	0.00%	\$32,144
0.00	84824	Commonwealth Ann & Life Ins Co	0.00%	0	0.01%	\$405,175
0.00	52015	Compbenefits Co	1.71%	6	0.00%	\$0
13,816.30	60984	Compbenefits Ins Co	0.29%	1	0.00%	\$805
0.94	62308	Connecticut Gen Life Ins Co	3.42%	12	3.65%	\$142,363,768
25.80	65900	Conseco Life Ins Co	0.57%	2	0.02%	\$862,099
7.65	62359	Constitution Life Ins Co	0.86%	3	0.11%	\$4,361,819
98.95	71730	Continental Amer Ins Co	0.29%	1	0.00%	\$112,405
0.00	62413	Continental Assur Co	0.00%	0	0.00%	\$98,939
0.00	20443	Continental Cas Co	0.00%	0	0.71%	\$27,660,920
1.04	71404	Continental Gen Ins Co	0.29%	1	0.27%	\$10,647,250
0.00	68500	Continental Life Ins Co Brentwood	0.00%	0	0.33%	\$12,812,548
0.00	62553	Country Life Ins Co	0.00%	0	0.03%	\$988,040
3.67	81973	Coventry Hlth & Life Ins Co	0.86%	3	0.23%	\$9,084,134
0.00	95114	Coventry Hlth Care of FL Inc	0.86%	3	0.00%	\$0
0.44	95266	Coventry Hlth Plan of FL Inc	0.86%	3	1.96%	\$76,636,158
0.00	99767	Dallas Gen Life Ins Co	0.00%	0	0.00%	\$4,354
0.00	71129	Dearborn Natl Life Ins Co	0.29%	1	0.00%	\$0
0.00	81396	Delta Dental Ins Co	1.43%	5	0.00%	\$0
0.00	62928	EMC Natl Life Co	0.00%	0	0.00%	\$1,269
0.00	62952	Equitable Life & Cas Ins Co	0.00%	0	0.01%	\$263,019
0.00	70769	Erie Family Life Ins Co	0.00%	0	0.00%	\$505
0.00	77968	Family Heritage Life Ins Co Of Amer	0.00%	0	0.05%	\$2,047,241
0.00	63053	Family Life Ins Co	0.00%	0	0.00%	\$1,481
0.00	63088	Farm Bureau Life Ins Co	0.00%	0	0.00%	\$16,463
0.00	63177	Farmers New World Life Ins Co	0.00%	0	0.00%	\$8,300
0.00	20281	Federal Ins Co	0.00%	0	0.00%	\$47,258
0.00	63223	Federal Life Ins Co	0.00%	0	0.00%	\$21,786
0.00	63258	Federated Life Ins Co	0.00%	0	0.02%	\$926,654
0.00	63290	Fidelity Life Assn A Legal Reserve L	0.00%	0	0.00%	\$3,145

Complaints Year: 2011
 Total Complaints for Index: 351
 Premiums Year: 2011
 Total Premiums for Index: \$3,903,864,431
 Complaints Selected: Confirmed Complaints Only
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Premium Weighted	NAIC	Company Name	Complaint		Market	
Complaint Index	Cocode		Share	Complaints	Share	Premiums
0.00	71870	Fidelity Security Life Ins Co	0.00%	0	0.19%	\$7,419,177
0.00	69140	First Allmerica Fin Life Ins Co	0.00%	0	0.00%	\$15,065
0.00	63495	First Investors Life Ins Co	0.00%	0	0.00%	\$693
0.00	64297	First Unum Life Ins Co	0.00%	0	0.07%	\$2,845,563
5.02	76031	Florida Combined Life Ins Co Inc	2.85%	10	0.57%	\$22,134,558
1.08	13567	Florida Hlth Care Plan Inc	0.29%	1	0.27%	\$10,329,926
0.00	10119	Freedom Hlth Inc	0.86%	3	0.00%	\$0
0.00	62324	Freedom Life Ins Co Of Amer	0.00%	0	0.01%	\$317,844
0.00	63665	General Amer Life Ins Co	0.00%	0	0.02%	\$651,050
0.00	38962	Genesis Ins Co	0.00%	0	0.01%	\$198,447
0.00	65536	Genworth Life & Ann Ins Co	0.00%	0	0.09%	\$3,339,392
0.00	70025	Genworth Life Ins Co	0.00%	0	2.75%	\$107,305,589
0.00	72990	Genworth Life Ins Co of NY	0.00%	0	0.14%	\$5,473,191
0.00	70939	Gerber Life Ins Co	0.00%	0	0.08%	\$2,945,521
0.00	91472	Globe Life & Accident Ins Co	0.00%	0	0.05%	\$1,949,581
2.92	62286	Golden Rule Ins Co	0.57%	2	0.20%	\$7,617,233
3,463.76	22063	Government Employees Ins Co	0.29%	1	0.00%	\$3,211
0.00	63967	Government Personnel Mut Life Ins Co	0.00%	0	0.00%	\$116,624
0.00	71218	Grange Life Ins Co	0.00%	0	0.00%	\$4,488
0.00	63312	Great Amer Life Ins Co	0.00%	0	0.02%	\$810,876
0.00	90212	Great Southern Life Ins Co	0.00%	0	0.00%	\$2,683
0.00	79359	Great W Life & Ann Ins Co of NY	0.00%	0	0.00%	\$230
4.80	64211	Guarantee Trust Life Ins Co	0.57%	2	0.12%	\$4,633,562
0.00	64238	Guaranty Income Life Ins Co	0.00%	0	0.01%	\$181,420
1.80	64246	Guardian Life Ins Co Of Amer	0.57%	2	0.32%	\$12,351,166
0.00	83607	Guggenheim Life & Ann Co	0.00%	0	0.00%	\$411
0.00	92711	HCC Life Ins Co	0.00%	0	0.00%	-\$2,093,817
0.00	52631	HEALTHEASE OF FLORIDA INC	0.00%	0	0.31%	\$12,083,436
0.00	64327	Harleysville Life Ins Co	0.00%	0	0.00%	\$143
8,518.78	70815	Hartford Life & Accident Ins Co	1.43%	5	0.00%	\$6,528
0.00	71153	Hartford Life & Ann Ins Co	0.00%	0	0.00%	\$35,270
0.00	88072	Hartford Life Ins Co	0.00%	0	0.00%	\$13,394
0.00	70670	Health Care Serv Corp A Mut Legal Re	0.00%	0	0.06%	\$2,146,848
0.48	95089	Health Options Inc	0.29%	1	0.59%	\$22,948,397
0.00	66214	Heartland Natl Life Ins Co	0.00%	0	0.00%	\$4,598
0.00	64513	Horace Mann Life Ins Co	0.00%	0	0.00%	\$123,703
0.00	42374	Houston Cas Co	0.00%	0	0.01%	\$464,182
1.53	69671	Humana Hlth Ins Co Of FL Inc	5.13%	18	3.35%	\$130,665,534
0.62	73288	Humana Ins Co	0.57%	2	0.92%	\$35,720,714
9.07	95270	Humana Medical Plan Inc	0.86%	3	0.10%	\$3,676,874
11.40	70580	Humanadental Ins Co	1.71%	6	0.15%	\$5,856,043
0.00	91693	IA Amer Life Ins Co	0.00%	0	0.00%	\$3,285

Complaints Year: 2011
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Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	80942	ING USA Ann & Life Ins Co	0.00%	0	0.00%	\$2,249
0.00	97764	Idealife Ins Co	0.00%	0	0.03%	\$1,006,837
0.00	64580	Illinois Mut Life Ins Co	0.00%	0	0.12%	\$4,688,141
0.00	35408	Imperium Ins Co	0.00%	0	0.01%	\$518,035
0.00	86509	Ing Life Ins & Ann Co	0.00%	0	0.00%	\$35,683
0.00	64831	Intramerica Life Ins Co	0.00%	0	0.00%	\$367
0.00	85189	Investors Consolidated Ins Co	0.00%	0	0.00%	\$510
0.00	64904	Investors Heritage Life Ins Co	0.00%	0	0.00%	\$1,177
0.00	63487	Investors Life Ins Co N Amer	0.00%	0	0.00%	\$1,601
0.00	65056	Jackson Natl Life Ins Co	0.00%	0	0.02%	\$580,226
0.00	64017	Jefferson Natl Life Ins Co	0.00%	0	0.00%	\$85,778
0.00	65080	John Alden Life Ins Co	0.00%	0	0.04%	\$1,416,822
0.00	93610	John Hancock Life & Hlth Ins Co	0.00%	0	0.21%	\$8,133,081
0.00	65838	John Hancock Life Ins Co (USA)	0.00%	0	2.70%	\$105,411,765
0.00	86375	John Hancock Life Ins Co of NY	0.00%	0	0.00%	\$74,751
0.00	65110	Kanawha Ins Co	0.00%	0	0.42%	\$16,294,346
0.00	65129	Kansas City Life Ins Co	0.00%	0	0.00%	\$14,065
0.00	65242	Lafayette Life Ins Co	0.00%	0	0.00%	\$51,137
0.00	65315	Liberty Life Assur Co Of Boston	0.00%	0	0.00%	\$590
0.00	23043	Liberty Mut Ins Co	0.00%	0	0.00%	\$3,236
0.00	65331	Liberty Natl Life Ins Co	0.00%	0	0.34%	\$13,328,284
0.00	65412	Life Ins Co Of AL	0.00%	0	0.01%	\$381,517
0.00	78140	Life Ins Co Of Boston & NY	0.00%	0	0.00%	\$547
520.84	65498	Life Ins Co Of N Amer	1.43%	5	0.00%	\$106,770
0.00	65528	Life Ins Co Of The Southwest	0.00%	0	0.00%	\$389
0.00	77720	LifeSecure Ins Co	0.00%	0	0.02%	\$659,772
0.00	65595	Lincoln Benefit Life Co	0.00%	0	0.18%	\$6,968,274
0.00	65927	Lincoln Heritage Life Ins Co	0.00%	0	0.12%	\$4,794,262
0.00	62057	Lincoln Life & Ann Co of NY	0.00%	0	0.00%	\$9,152
9.06	65676	Lincoln Natl Life Ins Co	1.14%	4	0.13%	\$4,910,911
0.00	65722	Loyal Amer Life Ins Co	0.00%	0	0.02%	\$877,412
0.00	22977	Lumbermens Mut Cas Co	0.00%	0	0.00%	\$696
0.00	66427	MTL Ins Co	0.00%	0	0.00%	\$37,630
0.00	65781	Madison Natl Life Ins Co Inc	0.00%	0	0.00%	\$828
0.00	67083	Manhattan Natl Life Ins Co	0.00%	0	0.01%	\$205,001
0.00	38970	Markel Ins Co	0.00%	0	0.06%	\$2,442,485
0.00	71072	Marquette Natl Life Ins Co	0.00%	0	0.00%	\$15,363
0.00	65935	Massachusetts Mut Life Ins Co	0.00%	0	0.60%	\$23,546,288
0.00	12967	MedAmerica Ins Co of FL	0.00%	0	0.08%	\$3,191,976
0.00	12756	Medica Hlth Plans of FL Inc	0.00%	0	0.10%	\$3,674,325
0.00	12155	Medica HlthCare Plans Inc	0.57%	2	0.00%	\$0
0.00	31119	Medico Ins Co	0.00%	0	0.49%	\$19,052,662

Complaints Year: 2011
Total Complaints for Index: 351
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Premium Weighted	NAIC	Company Name	Complaint		Market	
Complaint Index	Cocode		Share	Complaints	Share	Premiums
0.00	97055	Mega Life & Hlth Ins Co The	0.00%	0	0.02%	\$618,881
0.00	65951	Merit Life Ins Co	0.00%	0	0.01%	\$350,569
1.00	87726	Metlife Ins Co of CT	0.57%	2	0.57%	\$22,274,908
0.83	65978	Metropolitan Life Ins Co	1.43%	5	1.72%	\$66,941,214
0.00	66087	Mid West Natl Life Ins Co Of TN	0.00%	0	0.00%	\$34,350
0.00	66044	Midland Natl Life Ins Co	0.00%	0	0.00%	\$205
0.00	66168	Minnesota Life Ins Co	0.00%	0	0.06%	\$2,296,241
0.00	66265	Monarch Life Ins Co	0.00%	0	0.04%	\$1,550,483
0.00	81442	Monitor Life Ins Co Of NY	0.00%	0	0.00%	\$243
1.29	66281	Monumental Life Ins Co	0.29%	1	0.22%	\$8,623,339
0.00	66370	Mony Life Ins Co	0.00%	0	0.07%	\$2,582,680
2,919.96	72087	Multinational Life Ins Co	0.29%	1	0.00%	\$3,809
0.80	71412	Mutual Of Omaha Ins Co	1.43%	5	1.79%	\$69,648,032
0.00	66397	Mutual Savings Life Ins Co	0.00%	0	0.00%	\$29,382
0.00	61409	National Benefit Life Ins Co	0.00%	0	0.00%	\$26,521
0.00	11991	National Cas Co	0.00%	0	0.00%	\$8,689
0.00	98205	National Found Life Ins Co	0.00%	0	0.01%	\$275,149
0.00	66583	National Guardian Life Ins Co	0.00%	0	0.00%	\$37,609
0.00	82538	National Hlth Ins Co	0.00%	0	0.00%	\$263
0.00	66680	National Life Ins Co	0.00%	0	0.05%	\$2,017,388
0.00	87963	National Teachers Assoc Life Ins Co	0.00%	0	0.03%	\$1,040,446
105.85	19445	National Union Fire Ins Co Of Pitts	3.70%	13	0.04%	\$1,365,916
0.00	66850	National Western Life Ins Co	0.00%	0	0.00%	\$3,322
0.00	92657	Nationwide Life & Ann Ins Co	0.00%	0	0.00%	\$735
0.00	66869	Nationwide Life Ins Co	0.00%	0	0.04%	\$1,534,747
0.00	95123	Neighborhood Hlth Partnership Inc	0.00%	0	0.15%	\$5,904,873
0.00	91626	New England Life Ins Co	0.00%	0	0.01%	\$210,406
0.00	78743	New Era Life Ins Co	0.00%	0	0.07%	\$2,743,475
0.00	66915	New York Life Ins Co	0.00%	0	0.32%	\$12,458,964
0.00	66974	North Amer Co Life & Hlth Ins	0.00%	0	0.00%	\$4,222
0.00	68349	North Amer Ins Co	0.00%	0	0.01%	\$158,384
0.00	67032	North Carolina Mut Life Ins Co	0.00%	0	0.00%	\$218
0.00	69000	Northwestern Long Term Care Ins Co	0.00%	0	0.38%	\$14,750,855
0.00	67091	Northwestern Mut Life Ins Co	0.00%	0	1.36%	\$52,980,406
0.00	11977	Northwestern Natl Ins Co Seg Acct	0.00%	0	0.00%	\$54,970
0.00	67148	Occidental Life Ins Co Of NC	0.00%	0	0.00%	\$61,891
0.00	89206	Ohio Natl Life Assur Corp	0.00%	0	0.02%	\$848,394
0.00	67172	Ohio Natl Life Ins Co	0.00%	0	0.02%	\$731,699
0.00	67180	Ohio State Life Ins Co	0.00%	0	0.00%	\$2,077
0.00	67199	Old Amer Ins Co	0.00%	0	0.01%	\$205,008
0.00	24147	Old Republic Ins Co	0.00%	0	0.03%	\$1,305,871
0.00	12259	Optimum Hlthcare Inc	0.29%	1	0.00%	\$0

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Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	76112	Oxford Life Ins Co	0.00%	0	0.16%	\$6,039,597
0.00	67393	Ozark Natl Life Ins Co	0.00%	0	0.00%	\$2,312
0.00	70785	Pacificare Life & Hlth Ins Co	0.00%	0	0.02%	\$837,436
0.00	67539	Pan Amer Life Ins Co	0.00%	0	0.02%	\$802,479
0.00	67598	Paul Revere Life Ins Co	0.00%	0	0.41%	\$15,837,730
0.00	67628	Pekin Life Ins Co	0.00%	0	0.01%	\$267,799
0.00	67644	Penn Mut Life Ins Co	0.00%	0	0.04%	\$1,377,088
21.86	67660	Pennsylvania Life Ins Co	0.57%	2	0.03%	\$1,017,677
0.00	85561	Perico Life Ins Co	0.00%	0	0.00%	\$2,689
0.00	67784	Philadelphia Amer Life Ins Co	0.00%	0	0.07%	\$2,588,477
0.00	67814	Phoenix Life Ins Co	0.00%	0	0.01%	\$230,475
0.00	72125	Physicians Life Ins Co	0.00%	0	0.01%	\$292,431
0.00	80578	Physicians Mut Ins Co	0.00%	0	0.16%	\$6,357,224
0.00	10775	Physicians United Plan Inc	0.29%	1	0.00%	\$0
0.00	67911	Pioneer Mut Life Ins Co	0.00%	0	0.00%	\$215
0.00	11176	Preferred Care Partners Inc	0.29%	1	0.00%	\$0
0.40	95271	Preferred Medical Plan Inc	0.57%	2	1.43%	\$55,969,575
0.00	65919	Primerica Life Ins Co	0.00%	0	0.00%	\$48,099
0.00	61271	Principal Life Ins Co	0.00%	0	0.56%	\$21,667,186
1.60	68047	Professional Ins Co	0.29%	1	0.18%	\$6,958,855
0.00	88536	Protective Life & Annuity Ins Co	0.00%	0	0.00%	\$1,649
0.00	68136	Protective Life Ins Co	0.00%	0	0.21%	\$8,096,766
0.00	67903	Provident Amer Life & Hlth Ins Co	0.00%	0	0.00%	\$65,216
0.00	68195	Provident Life & Accident Ins Co	0.00%	0	1.55%	\$60,491,460
0.00	68209	Provident Life & Cas Ins Co	0.00%	0	0.04%	\$1,693,081
5.72	68241	Prudential Ins Co Of Amer	1.43%	5	0.25%	\$9,724,879
0.00	71390	Puritan Life Ins Co of Amer	0.00%	0	0.00%	\$53,678
0.00	68284	Pyramid Life Ins Co	0.00%	0	0.06%	\$2,299,378
0.00	11519	Quality Hlth Plans	0.57%	2	0.00%	\$0
2.83	70211	Reassure Amer Life Ins Co	0.29%	1	0.10%	\$3,933,997
0.00	68357	Reliable Life Ins Co	0.00%	0	0.00%	\$545
2,614.92	68381	Reliance Standard Life Ins Co	0.86%	3	0.00%	\$12,760
0.00	67105	Reliastar Life Ins Co	0.00%	0	0.00%	\$30,135
0.00	61360	Reliastar Life Ins Co Of NY	0.00%	0	0.01%	\$249,599
0.00	68462	Reserve Natl Ins Co	0.00%	0	0.02%	\$846,415
0.00	65005	RiverSource Life Ins Co	0.00%	0	0.50%	\$19,522,648
0.00	80594	Riversource Life Ins Co Of NY	0.00%	0	0.02%	\$776,418
0.00	60183	S USA Life Ins Co Inc	0.00%	0	0.00%	\$4,445
0.00	52009	SAFEGUARD HLTH PLANS INC	1.43%	5	0.00%	\$0
0.00	69914	Sears Life Ins Co	0.00%	0	0.00%	\$5,007
0.00	68721	Security Life Ins Co Of Amer	0.00%	0	0.00%	\$4,826
0.00	68713	Security Life Of Denver Ins Co	0.00%	0	0.00%	\$16,129

Complaints Year: 2011
Total Complaints for Index: 351
Premiums Year: 2011
Total Premiums for Index: \$3,903,864,431
Complaints Selected: Confirmed Complaints Only
Policy Type: Individual Accident and Health
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	68772	Security Mut Life Ins Co Of NY	0.00%	0	0.00%	\$61,505
0.00	69485	Security Natl Life Ins Co	0.00%	0	0.00%	\$10,001
0.00	60076	Security Plan Life Ins Co	0.00%	0	0.00%	\$2,021
0.00	76759	Senior Amer Ins Co	0.00%	0	0.02%	\$644,348
0.71	76325	Senior Hlth Ins Co of PA	0.29%	1	0.40%	\$15,610,377
0.00	68810	Sentry Life Ins Co	0.00%	0	0.00%	\$643
0.00	68829	Sentry Life Ins Co Of NY	0.00%	0	0.00%	\$64
0.00	65757	Shelter Life Ins Co	0.00%	0	0.00%	\$5,777
0.00	68845	Shenandoah Life Ins Co	0.00%	0	0.02%	\$746,401
0.00	68896	Southern Farm Bureau Life Ins Co	0.00%	0	0.03%	\$1,079,775
1.20	69019	Standard Ins Co	0.29%	1	0.24%	\$9,278,680
0.00	86355	Standard Life & Accident Ins Co	0.00%	0	0.21%	\$8,339,047
0.00	71706	Standard Life & Cas Ins Co	0.00%	0	0.00%	\$4,351
1,688.24	69078	Standard Security Life Ins Co Of NY	0.29%	1	0.00%	\$6,588
0.00	68985	Starmount Life Ins Co	0.00%	0	0.00%	\$23,212
0.00	25135	State Automobile Mut Ins Co	0.00%	0	0.00%	\$249
0.21	25178	State Farm Mut Auto Ins Co	0.29%	1	1.37%	\$53,578,126
0.00	69116	State Life Ins Co	0.00%	0	0.02%	\$875,743
0.00	69132	State Mut Ins Co	0.00%	0	0.10%	\$4,042,817
0.00	89184	Sterling Investors Life Ins Co	0.00%	0	0.02%	\$847,828
0.00	10952	Stonebridge Cas Ins Co	0.00%	0	0.00%	\$401
0.00	65021	Stonebridge Life Ins Co	0.00%	0	0.07%	\$2,779,314
0.00	69256	Sunamerica Life Ins Co	0.00%	0	0.00%	\$4,205
0.00	69310	Surety Life Ins Co	0.00%	0	0.00%	\$11,065
0.00	68608	Symetra Life Ins Co	0.00%	0	0.01%	\$256,849
0.00	60142	TIAA Cref Life Ins Co	0.00%	0	0.02%	\$865,684
0.00	69345	Teachers Ins & Ann Assoc Of Amer	0.00%	0	0.03%	\$984,072
0.00	69353	Teachers Protective Mut Life Ins Co	0.00%	0	0.00%	\$245
1.66	69477	Time Ins Co	0.57%	2	0.34%	\$13,420,208
0.00	95134	Total Hlth Choice Inc	0.00%	0	0.06%	\$2,203,504
0.00	69523	Trans Oceanic Life Ins Co	0.00%	0	0.00%	\$6,043
0.00	70688	Transamerica Financial Life Ins Co	0.00%	0	0.01%	\$211,910
0.58	86231	Transamerica Life Ins Co	0.29%	1	0.50%	\$19,330,763
0.00	60227	Trinity Life Ins Co	0.00%	0	0.00%	\$100
0.00	41211	Triton Ins Co	0.00%	0	0.00%	\$1,068
0.00	61425	Trustmark Ins Co	0.00%	0	0.26%	\$10,237,207
0.00	80705	US Br Great West Life Assur Co	0.00%	0	0.01%	\$174,561
0.00	80802	US Br Sun Life Assur Co of Canada	0.57%	2	0.00%	\$0
0.00	80659	US Business of Canada Life Assur Co	0.00%	0	0.00%	\$25,139
0.00	80675	US Business of Crown Life Ins Co	0.00%	0	0.01%	\$163,189
0.00	69663	USAA Life Ins Co	0.00%	0	0.45%	\$17,630,621
0.00	37893	Ullico Cas Co	0.00%	0	0.00%	\$113,806

Complaints Year: 2011
Total Complaints for Index: 351
Premiums Year: 2011
Total Premiums for Index: \$3,903,864,431
Complaints Selected: Confirmed Complaints Only
Policy Type: Individual Accident and Health
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
34,975.22	80314	Unicare Life & Hlth Ins Co	0.29%	1	0.00%	\$318
0.00	11121	Unified Life Ins Co	0.00%	0	0.01%	\$270,810
0.00	69701	Union Bankers Ins Co	0.00%	0	0.03%	\$1,084,322
0.00	80837	Union Central Life Ins Co	0.00%	0	0.07%	\$2,811,749
9.53	62596	Union Fidelity Life Ins Co	0.29%	1	0.03%	\$1,166,988
0.00	69744	Union Labor Life Ins Co	0.00%	0	0.01%	\$307,362
0.00	69779	Union Natl Life Ins Co	0.00%	0	0.00%	\$1,154
0.00	70408	Union Security Ins Co	0.00%	0	0.34%	\$13,042,719
0.31	92916	United Amer Ins Co	0.57%	2	1.86%	\$72,440,137
0.00	85766	United Concordia Ins Co	0.29%	1	0.00%	\$0
0.00	69892	United Farm Family Life Ins Co	0.00%	0	0.00%	\$9,352
0.00	87645	United Fidelity Life Ins Co	0.00%	0	0.00%	\$38
0.53	95264	United Hlthcare of FL Inc	0.86%	3	1.61%	\$62,935,164
0.00	69922	United Home Life Ins Co	0.00%	0	0.00%	\$132
0.00	69930	United Ins Co Of Amer	0.00%	0	0.04%	\$1,391,670
0.00	92703	United Natl Life Ins Co Of Amer	0.00%	0	0.00%	\$10,486
0.00	69868	United Of Omaha Life Ins Co	0.00%	0	0.07%	\$2,783,167
0.00	42129	United Security Assur Co Of PA	0.00%	0	0.09%	\$3,546,605
0.00	70106	United States Life Ins Co In NYC	0.00%	0	0.00%	\$106,357
1.87	63479	United Teacher Assoc Ins Co	0.57%	2	0.31%	\$11,926,670
0.00	72850	United World Life Ins Co	0.00%	0	0.40%	\$15,391,394
0.00	79413	UnitedHealthcare Ins Co	3.42%	12	0.00%	\$0
0.00	70130	Universal Guar Life Ins Co	0.00%	0	0.00%	\$222
11,615.79	11574	Universal Hlth Care Inc	0.57%	2	0.00%	\$1,915
0.00	12577	Universal Hlth Care Ins Co Inc	0.29%	1	0.00%	\$0
2.26	62235	Unum Life Ins Co Of Amer	1.43%	5	0.63%	\$24,658,270
0.40	70319	Washington Natl Ins Co	0.29%	1	0.71%	\$27,750,501
1.00	95081	WellCare of FL Inc	1.71%	6	1.71%	\$66,660,804
0.00	70335	West Coast Life Ins Co	0.00%	0	0.00%	\$173
0.00	70483	Western & Southern Life Ins Co	0.00%	0	0.06%	\$2,252,950
0.00	66230	William Penn Life Ins Co Of NY	0.00%	0	0.00%	\$1,184
0.00	60704	Wilton Reassur Life Co of NY	0.00%	0	0.00%	\$4,008
0.00	79987	World Corp Ins Co	0.00%	0	0.00%	\$7,238
0.00	70629	World Ins Co	0.00%	0	0.09%	\$3,291,552
0.00	16535	Zurich Amer Ins Co	0.29%	1	0.00%	\$0

Complaints Year: 2011
 Total Complaints for Index: 0
 Premiums Year: 2011
 Total Premiums for Index: \$15,738,980,000
 Complaints Selected: Confirmed Complaints Only

Policy Type: Individual Annuity
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	71854	AAA Life Ins Co	0.00%	0	0.01%	\$1,369,966
0.00	60291	AMERICAN CAPITOL INS CO	0.00%	0	0.00%	\$551
0.00	62944	AXA Equitable Life Ins Co	0.00%	0	2.42%	\$380,062,135
0.00	60038	Acacia Life Ins Co	0.00%	0	0.00%	\$272,817
0.00	90611	Allianz Life Ins Co Of N Amer	0.00%	0	5.79%	\$911,915,468
0.00	64190	Allianz Life Ins Co Of NY	0.00%	0	0.03%	\$3,976,831
0.00	60186	Allstate Life Ins Co	0.00%	0	0.12%	\$18,565,692
0.00	70874	Allstate Life Ins Co Of NY	0.00%	0	0.00%	\$170,293
0.00	68594	American Amicable Life Ins Co Of TX	0.00%	0	0.00%	\$100,321
0.00	60275	American Bankers Life Assur Co Of FL	0.00%	0	0.00%	\$10,399
0.00	92738	American Equity Invest Life Ins Co	0.00%	0	3.09%	\$485,872,855
0.00	11135	American Equity Investment Life Ins	0.00%	0	0.00%	\$300,661
0.00	60399	American Family Life Ins Co	0.00%	0	0.00%	\$8,069
0.00	60410	American Fidelity Assur Co	0.00%	0	0.00%	\$295,489
0.00	60429	American Fidelity Life Ins Co	0.00%	0	0.00%	\$99,058
0.00	66672	American Gen Life & Acc Ins Co	0.00%	0	0.04%	\$5,847,781
0.00	60488	American Gen Life Ins Co	0.00%	0	0.40%	\$63,569,054
0.00	66842	American Gen Life Ins Co of DE	0.00%	0	0.00%	\$145,296
0.00	60534	American Heritage Life Ins Co	0.00%	0	0.00%	\$179,876
0.00	67989	American Memorial Life Ins Co	0.00%	0	0.01%	\$1,910,779
0.00	60739	American Natl Ins Co	0.00%	0	0.72%	\$112,555,244
0.00	13762	American Natl Lif Ins Co of NY	0.00%	0	0.00%	\$100,000
0.00	60763	American Pioneer Life Ins Co	0.00%	0	0.00%	\$53,778
0.00	80624	American Progressive L&H Ins Of NY	0.00%	0	0.00%	\$112,763
0.00	88366	American Retirement Life Ins Co	0.00%	0	0.00%	\$650
0.00	60895	American United Life Ins Co	0.00%	0	0.03%	\$5,157,563
0.00	61999	Americo Fin Life & Ann Ins Co	0.00%	0	0.13%	\$20,772,367
0.00	61301	Ameritas Life Ins Corp	0.00%	0	0.07%	\$11,375,586
0.00	72222	Amica Life Ins Co	0.00%	0	0.03%	\$3,850,437
0.00	93661	Annuity Investors Life Ins Co	0.00%	0	0.15%	\$23,340,561
0.00	71439	Assurity Life Ins Co	0.00%	0	0.01%	\$681,169
0.00	61492	Athene Annuity & Life Assur Co	0.00%	0	0.05%	\$8,120,108
0.00	84522	Auto Club Life Ins Co	0.00%	0	0.00%	\$40,000
0.00	61190	Auto Owners Life Ins Co	0.00%	0	0.09%	\$13,655,249
0.00	61689	Aviva Life & Ann Co	0.00%	0	2.47%	\$388,794,921
0.00	63932	Aviva Life & Ann Co of NY	0.00%	0	0.00%	\$92
0.00	61212	Baltimore Life Ins Co	0.00%	0	0.00%	\$53,750
0.00	61239	Bankers Fidelity Life Ins Co	0.00%	0	0.00%	\$376
0.00	61263	Bankers Life & Cas Co	0.00%	0	0.47%	\$73,878,056
0.00	81043	Bankers Life Ins Co	0.00%	0	0.09%	\$13,955,280
0.00	94250	Banner Life Ins Co	0.00%	0	0.00%	\$1,640
0.00	61395	Beneficial Life Ins Co	0.00%	0	0.00%	\$42,873
0.00	71463	CICA Life Ins Co of Amer	0.00%	0	0.00%	\$361

Complaints Year: 2011
 Total Complaints for Index: 0
 Premiums Year: 2011
 Total Premiums for Index: \$15,738,980,000
 Complaints Selected: Confirmed Complaints Only

Policy Type: Individual Annuity
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	93432	CM Life Ins Co	0.00%	0	0.11%	\$16,725,388
0.00	62626	CMFG Life Ins Co	0.00%	0	0.11%	\$17,750,124
0.00	69647	Catamaran Ins of Ohio Inc	0.00%	0	0.00%	\$895
0.00	61735	Central Security Life Ins Co	0.00%	0	0.00%	\$441
0.00	61883	Central United Life Ins Co	0.00%	0	0.00%	\$8,152
0.00	61808	Charter Natl Life Ins Co	0.00%	0	0.00%	\$14,950
0.00	61832	Chesapeake Life Ins Co	0.00%	0	0.00%	\$2,560
0.00	61875	Church Life Ins Corp	0.00%	0	0.00%	\$530,579
0.00	76236	Cincinnati Life Ins Co	0.00%	0	0.03%	\$4,071,328
0.00	62049	Colonial Life & Accident Ins Co	0.00%	0	0.00%	\$704
0.00	84786	Colorado Bankers Life Ins Co	0.00%	0	0.01%	\$822,830
0.00	76023	Columbian Life Ins Co	0.00%	0	0.00%	\$23,397
0.00	62103	Columbian Mut Life Ins Co	0.00%	0	0.00%	\$118,093
0.00	99937	Columbus Life Ins Co	0.00%	0	0.02%	\$3,297,630
0.00	84824	Commonwealth Ann & Life Ins Co	0.00%	0	0.05%	\$7,775,850
0.00	62308	Connecticut Gen Life Ins Co	0.00%	0	0.00%	\$17,661
0.00	65900	Conseco Life Ins Co	0.00%	0	0.00%	\$44,814
0.00	11804	Conseco Life Ins Co of TX	0.00%	0	0.00%	\$233
0.00	62359	Constitution Life Ins Co	0.00%	0	0.00%	\$180
0.00	71404	Continental Gen Ins Co	0.00%	0	0.00%	\$2,653
0.00	62537	Cotton States Life Ins Co	0.00%	0	0.00%	\$3,500
0.00	94218	Country Investors Life Assur Co	0.00%	0	0.00%	\$48,620
0.00	62553	Country Life Ins Co	0.00%	0	0.00%	\$1,200
0.00	71129	Dearborn Natl Life Ins Co	0.00%	0	0.00%	\$87,277
0.00	62928	EMC Natl Life Co	0.00%	0	0.00%	\$211,188
0.00	84174	Employees Life Co Mut	0.00%	0	0.48%	\$75,259,127
0.00	62510	Equitrust Life Ins Co	0.00%	0	0.21%	\$33,287,273
0.00	70769	Erie Family Life Ins Co	0.00%	0	0.00%	\$109,118
0.00	63053	Family Life Ins Co	0.00%	0	0.00%	\$2,225
0.00	63088	Farm Bureau Life Ins Co	0.00%	0	0.00%	\$51,340
0.00	63177	Farmers New World Life Ins Co	0.00%	0	0.00%	\$490,596
0.00	63223	Federal Life Ins Co	0.00%	0	0.00%	\$127,815
0.00	63258	Federated Life Ins Co	0.00%	0	0.01%	\$1,738,863
0.00	63274	Fidelity & Guar Life Ins Co	0.00%	0	0.51%	\$79,966,511
0.00	93696	Fidelity Investments Life Ins Co	0.00%	0	1.19%	\$186,906,129
0.00	71870	Fidelity Security Life Ins Co	0.00%	0	0.01%	\$852,095
0.00	69140	First Allmerica Fin Life Ins Co	0.00%	0	0.00%	\$3,550
0.00	63495	First Investors Life Ins Co	0.00%	0	0.03%	\$3,784,990
0.00	60992	First Metlife Investors Ins Co	0.00%	0	0.01%	\$1,414,067
0.00	67652	First Penn Pacific Life Ins Co	0.00%	0	0.00%	\$1,800
0.00	91642	Forethought Life Ins Co	0.00%	0	0.34%	\$54,033,905
0.00	99775	Funeral Directors Life Ins Co	0.00%	0	0.01%	\$810,152
0.00	63665	General Amer Life Ins Co	0.00%	0	0.01%	\$768,864

Complaints Year: 2011
 Total Complaints for Index: 0
 Premiums Year: 2011
 Total Premiums for Index: \$15,738,980,000
 Complaints Selected: Confirmed Complaints Only

Policy Type: Individual Annuity

Selected States for Index: Florida Only

Database: SMWP-MISDM

Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	65536	Genworth Life & Ann Ins Co	0.00%	0	0.26%	\$40,506,339
0.00	70025	Genworth Life Ins Co	0.00%	0	0.81%	\$127,910,707
0.00	72990	Genworth Life Ins Co of NY	0.00%	0	0.00%	\$378,069
0.00	62286	Golden Rule Ins Co	0.00%	0	0.00%	\$394,798
0.00	63967	Government Personnel Mut Life Ins Co	0.00%	0	0.00%	\$79,050
0.00	71218	Grange Life Ins Co	0.00%	0	0.00%	\$10,380
0.00	63312	Great Amer Life Ins Co	0.00%	0	1.89%	\$298,026,089
0.00	90212	Great Southern Life Ins Co	0.00%	0	0.00%	\$40,442
0.00	68322	Great W Life & Ann Ins Co	0.00%	0	0.03%	\$4,484,985
0.00	79359	Great W Life & Ann Ins Co of NY	0.00%	0	0.00%	\$640
0.00	71480	Great Western Ins Co	0.00%	0	0.00%	\$92,646
0.00	64211	Guarantee Trust Life Ins Co	0.00%	0	0.00%	\$18,348
0.00	64238	Guaranty Income Life Ins Co	0.00%	0	0.02%	\$3,418,727
0.00	78778	Guardian Ins & Ann Co Inc	0.00%	0	0.63%	\$99,673,574
0.00	64246	Guardian Life Ins Co Of Amer	0.00%	0	0.01%	\$1,584,133
0.00	83607	Guggenheim Life & Ann Co	0.00%	0	0.00%	\$339,624
0.00	64327	Harleysville Life Ins Co	0.00%	0	0.00%	\$160,500
0.00	71153	Hartford Life & Ann Ins Co	0.00%	0	0.06%	\$8,928,868
0.00	88072	Hartford Life Ins Co	0.00%	0	0.20%	\$30,637,561
0.00	62421	Heritage Union Life Ins Co	0.00%	0	0.00%	\$5,012
0.00	64505	Homesteaders Life Co	0.00%	0	0.00%	\$77,653
0.00	64513	Horace Mann Life Ins Co	0.00%	0	0.08%	\$12,037,146
0.00	70580	Humanadental Ins Co	0.00%	0	0.00%	\$243,190
0.00	84514	INDUSTRIAL ALLIANCE PAC. INS&FIN SER. IN	0.00%	0	0.00%	\$325,486
0.00	80942	ING USA Ann & Life Ins Co	0.00%	0	0.60%	\$93,763,886
0.00	97764	Idealife Ins Co	0.00%	0	0.00%	\$12,648
0.00	64580	Illinois Mut Life Ins Co	0.00%	0	0.00%	\$121,220
0.00	86509	Ing Life Ins & Ann Co	0.00%	0	0.04%	\$5,855,897
0.00	74780	Integrity Life Ins Co	0.00%	0	0.20%	\$31,643,832
0.00	64904	Investors Heritage Life Ins Co	0.00%	0	0.00%	\$50,745
0.00	64939	Investors Ins Corp	0.00%	0	0.01%	\$1,954,142
0.00	63487	Investors Life Ins Co N Amer	0.00%	0	0.00%	\$4,561
0.00	65056	Jackson Natl Life Ins Co	0.00%	0	8.80%	\$1,384,398,463
0.00	60140	Jackson Natl Life Ins Co Of NY	0.00%	0	0.03%	\$5,082,982
0.00	64017	Jefferson Natl Life Ins Co	0.00%	0	0.10%	\$15,313,681
0.00	65080	John Alden Life Ins Co	0.00%	0	0.00%	\$435,308
0.00	65838	John Hancock Life Ins Co (USA)	0.00%	0	0.89%	\$140,649,749
0.00	86375	John Hancock Life Ins Co of NY	0.00%	0	0.01%	\$1,939,253
0.00	65129	Kansas City Life Ins Co	0.00%	0	0.05%	\$7,950,590
0.00	65242	Lafayette Life Ins Co	0.00%	0	0.10%	\$15,774,861
0.00	68543	Liberty Bankers Life Ins Co	0.00%	0	0.10%	\$16,362,634
0.00	65315	Liberty Life Assur Co Of Boston	0.00%	0	0.02%	\$2,415,970
0.00	65331	Liberty Natl Life Ins Co	0.00%	0	0.02%	\$2,623,210

Complaints Year: 2011
 Total Complaints for Index: 0
 Premiums Year: 2011
 Total Premiums for Index: \$15,738,980,000
 Complaints Selected: Confirmed Complaints Only

Policy Type: Individual Annuity
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	65528	Life Ins Co Of The Southwest	0.00%	0	0.56%	\$87,417,331
0.00	77720	LifeSecure Ins Co	0.00%	0	0.00%	\$9,278
0.00	65595	Lincoln Benefit Life Co	0.00%	0	0.11%	\$17,236,474
0.00	65927	Lincoln Heritage Life Ins Co	0.00%	0	0.00%	\$5,655
0.00	62057	Lincoln Life & Ann Co of NY	0.00%	0	0.02%	\$3,714,794
0.00	65676	Lincoln Natl Life Ins Co	0.00%	0	5.28%	\$831,575,624
0.00	65722	Loyal Amer Life Ins Co	0.00%	0	0.00%	\$77,421
0.00	66427	MTL Ins Co	0.00%	0	0.00%	\$238,981
0.00	65781	Madison Natl Life Ins Co Inc	0.00%	0	0.00%	\$585,889
0.00	67083	Manhattan Natl Life Ins Co	0.00%	0	0.00%	\$4,595
0.00	65935	Massachusetts Mut Life Ins Co	0.00%	0	0.56%	\$87,564,637
0.00	31119	Medico Ins Co	0.00%	0	0.00%	\$10,000
0.00	97055	Mega Life & Hlth Ins Co The	0.00%	0	0.00%	\$40,313
0.00	93513	MetLife Investors Ins Co	0.00%	0	0.20%	\$31,185,103
0.00	61050	MetLife Investors USA Ins Co	0.00%	0	12.28%	\$1,932,070,333
0.00	87726	Metlife Ins Co of CT	0.00%	0	0.15%	\$23,006,065
0.00	65978	Metropolitan Life Ins Co	0.00%	0	3.37%	\$530,859,781
0.00	97136	Metropolitan Tower Life Ins Co	0.00%	0	0.00%	\$247,551
0.00	66087	Mid West Natl Life Ins Co Of TN	0.00%	0	0.00%	\$18,083
0.00	66044	Midland Natl Life Ins Co	0.00%	0	0.89%	\$139,489,664
0.00	66109	Midwestern United Life Ins Co	0.00%	0	0.00%	\$134,942
0.00	66168	Minnesota Life Ins Co	0.00%	0	0.19%	\$30,187,366
0.00	66281	Monumental Life Ins Co	0.00%	0	0.27%	\$42,944,047
0.00	66370	Mony Life Ins Co	0.00%	0	0.00%	\$20,499
0.00	78077	Mony Life Ins Co Of Amer	0.00%	0	0.01%	\$1,920,333
0.00	66311	Motorists Life Ins Co	0.00%	0	0.00%	\$199,378
0.00	88668	Mutual Of Amer Life Ins Co	0.00%	0	0.00%	\$389,968
0.00	66583	National Guardian Life Ins Co	0.00%	0	0.00%	\$356,642
0.00	75264	National Integrity Life Ins Co	0.00%	0	0.02%	\$3,289,800
0.00	66680	National Life Ins Co	0.00%	0	0.03%	\$4,063,269
0.00	85472	National Security Life & Ann Co	0.00%	0	0.00%	\$134,125
0.00	66850	National Western Life Ins Co	0.00%	0	0.58%	\$90,446,856
0.00	66869	Nationwide Life Ins Co	0.00%	0	0.18%	\$27,855,419
0.00	91626	New England Life Ins Co	0.00%	0	0.06%	\$9,988,662
0.00	78743	New Era Life Ins Co	0.00%	0	0.00%	\$450
0.00	91596	New York Life Ins & Ann Corp	0.00%	0	2.87%	\$451,217,830
0.00	66915	New York Life Ins Co	0.00%	0	0.01%	\$1,889,319
0.00	66974	North Amer Co Life & Hlth Ins	0.00%	0	1.26%	\$197,989,023
0.00	67091	Northwestern Mut Life Ins Co	0.00%	0	0.57%	\$89,172,877
0.00	67148	Occidental Life Ins Co Of NC	0.00%	0	0.00%	\$519,293
0.00	89206	Ohio Natl Life Assur Corp	0.00%	0	0.00%	\$1,148
0.00	67172	Ohio Natl Life Ins Co	0.00%	0	0.83%	\$130,739,116
0.00	67180	Ohio State Life Ins Co	0.00%	0	0.00%	\$44,003

Complaints Year: 2011
 Total Complaints for Index: 0
 Premiums Year: 2011
 Total Premiums for Index: \$15,738,980,000
 Complaints Selected: Confirmed Complaints Only

Policy Type: Individual Annuity
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	76112	Oxford Life Ins Co	0.00%	0	0.00%	\$446,822
0.00	67393	Ozark Natl Life Ins Co	0.00%	0	0.00%	\$277
0.00	93548	PHL Variable Ins Co	0.00%	0	0.89%	\$139,814,189
0.00	89006	PROTECTIVE LIFE INS CO OF NEW YORK	0.00%	0	0.00%	\$261,250
0.00	97268	Pacific Life & Ann Co	0.00%	0	0.05%	\$6,964,365
0.00	67466	Pacific Life Ins Co	0.00%	0	1.83%	\$287,304,340
0.00	67539	Pan Amer Life Ins Co	0.00%	0	0.00%	\$9,341
0.00	67628	Pekin Life Ins Co	0.00%	0	0.00%	\$61,644
0.00	67644	Penn Mut Life Ins Co	0.00%	0	0.08%	\$12,518,031
0.00	67660	Pennsylvania Life Ins Co	0.00%	0	0.00%	\$3,002
0.00	60232	Philadelphia Financial Life Assur Co	0.00%	0	0.02%	\$3,428,962
0.00	67814	Phoenix Life Ins Co	0.00%	0	0.00%	\$425,730
0.00	67873	Pioneer Amer Ins Co	0.00%	0	0.00%	\$1,823
0.00	67911	Pioneer Mut Life Ins Co	0.00%	0	0.00%	\$2,301
0.00	67946	Pioneer Security Life Ins Co	0.00%	0	0.00%	\$1,275
0.00	68039	Presidential Life Ins Co	0.00%	0	0.02%	\$2,730,664
0.00	65919	Primerica Life Ins Co	0.00%	0	0.00%	\$90,782
0.00	61271	Principal Life Ins Co	0.00%	0	0.67%	\$105,402,318
0.00	68047	Professional Ins Co	0.00%	0	0.00%	\$3,850
0.00	88536	Protective Life & Annuity Ins Co	0.00%	0	0.01%	\$831,536
0.00	68136	Protective Life Ins Co	0.00%	0	1.42%	\$223,853,700
0.00	79227	Pruco Life Ins Co	0.00%	0	9.16%	\$1,441,433,755
0.00	86630	Prudential Ann Life Assur Corp	0.00%	0	0.54%	\$84,096,123
0.00	68241	Prudential Ins Co Of Amer	0.00%	0	0.05%	\$7,260,342
0.00	70211	Reassure Amer Life Ins Co	0.00%	0	0.00%	\$255,853
0.00	68381	Reliance Standard Life Ins Co	0.00%	0	0.19%	\$29,381,140
0.00	67105	Reliastar Life Ins Co	0.00%	0	0.96%	\$150,155,732
0.00	61360	Reliastar Life Ins Co Of NY	0.00%	0	0.00%	\$112,129
0.00	65005	RiverSource Life Ins Co	0.00%	0	2.94%	\$462,517,216
0.00	80594	Riversource Life Ins Co Of NY	0.00%	0	0.02%	\$3,334,117
0.00	60445	Sagicor Life Ins Co	0.00%	0	0.02%	\$2,781,322
0.00	68675	Security Benefit Life Ins Co	0.00%	0	1.38%	\$217,599,880
0.00	68721	Security Life Ins Co Of Amer	0.00%	0	0.00%	\$1,019
0.00	68772	Security Mut Life Ins Co Of NY	0.00%	0	0.01%	\$798,220
0.00	69485	Security Natl Life Ins Co	0.00%	0	0.00%	\$371,991
0.00	60076	Security Plan Life Ins Co	0.00%	0	0.00%	\$3,532
0.00	68802	Sentinel Security Life Ins Co	0.00%	0	0.12%	\$18,781,779
0.00	68810	Sentry Life Ins Co	0.00%	0	0.00%	\$85,033
0.00	97241	Settlers Life Ins Co	0.00%	0	0.00%	\$8,425
0.00	65757	Shelter Life Ins Co	0.00%	0	0.00%	\$3,900
0.00	68845	Shenandoah Life Ins Co	0.00%	0	0.00%	\$13,065
0.00	68896	Southern Farm Bureau Life Ins Co	0.00%	0	0.11%	\$17,342,407
0.00	79057	Southland Natl Ins Corp	0.00%	0	0.00%	\$407

Complaints Year: 2011
 Total Complaints for Index: 0
 Premiums Year: 2011
 Total Premiums for Index: \$15,738,980,000
 Complaints Selected: Confirmed Complaints Only
Policy Type: Individual Annuity
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	69019	Standard Ins Co	0.00%	0	0.14%	\$22,501,061
0.00	86355	Standard Life & Accident Ins Co	0.00%	0	0.00%	\$16,750
0.00	69078	Standard Security Life Ins Co Of NY	0.00%	0	0.00%	\$1,000
0.00	69094	State Farm Life & Accident Asr Co	0.00%	0	0.00%	\$45,156
0.00	69108	State Farm Life Ins Co	0.00%	0	0.19%	\$30,364,695
0.00	69116	State Life Ins Co	0.00%	0	0.10%	\$15,041,194
0.00	69132	State Mut Ins Co	0.00%	0	0.00%	\$48,769
0.00	89184	Sterling Investors Life Ins Co	0.00%	0	0.00%	\$2,275
0.00	79065	Sun Life Assur Co Of Canada US	0.00%	0	0.12%	\$18,534,037
0.00	72664	Sun Life Ins & Ann Co of NY	0.00%	0	0.01%	\$957,271
0.00	60941	SunAmerica Ann & Life Assur Co	0.00%	0	1.24%	\$194,656,427
0.00	69256	Sunamerica Life Ins Co	0.00%	0	0.01%	\$1,265,222
0.00	69272	Sunset Life Ins Co Of Amer	0.00%	0	0.00%	\$1,975
0.00	69310	Surety Life Ins Co	0.00%	0	0.00%	\$12,150
0.00	68608	Symetra Life Ins Co	0.00%	0	1.48%	\$232,869,249
0.00	60142	TIAA Cref Life Ins Co	0.00%	0	0.06%	\$8,570,382
0.00	69345	Teachers Ins & Ann Assoc Of Amer	0.00%	0	1.39%	\$218,669,074
0.00	69396	Texas Life Ins Co	0.00%	0	0.00%	\$120
0.00	70435	The Savings Bank Life Ins Co Of MA	0.00%	0	0.00%	\$61,000
0.00	97721	Thrivent Life Ins Co	0.00%	0	0.02%	\$3,162,312
0.00	69477	Time Ins Co	0.00%	0	0.00%	\$10,655
0.00	69566	Trans World Assur Co	0.00%	0	0.00%	\$119,035
0.00	79022	Transamerica Advisors Life Ins Co	0.00%	0	0.04%	\$5,671,746
0.00	82848	Transamerica Advisors Life Ins Co of	0.00%	0	0.00%	\$291,627
0.00	70688	Transamerica Financial Life Ins Co	0.00%	0	0.06%	\$8,564,424
0.00	86231	Transamerica Life Ins Co	0.00%	0	3.73%	\$586,273,297
0.00	61425	Trustmark Ins Co	0.00%	0	0.00%	\$95,590
0.00	94099	UNITED INVESTORS LIFE INS CO	0.00%	0	0.00%	\$6,470
0.00	80659	US Business of Canada Life Assur Co	0.00%	0	0.00%	\$120,008
0.00	80675	US Business of Crown Life Ins Co	0.00%	0	0.00%	\$750
0.00	69663	USAA Life Ins Co	0.00%	0	0.85%	\$133,510,076
0.00	60228	USAA Life Ins Co Of NY	0.00%	0	0.01%	\$1,520,784
0.00	86371	Ullico Life Ins Co	0.00%	0	0.00%	\$31,415
0.00	69701	Union Bankers Ins Co	0.00%	0	0.00%	\$11,979
0.00	80837	Union Central Life Ins Co	0.00%	0	0.04%	\$5,584,948
0.00	62596	Union Fidelity Life Ins Co	0.00%	0	0.00%	\$600
0.00	70408	Union Security Ins Co	0.00%	0	0.01%	\$1,075,101
0.00	92916	United Amer Ins Co	0.00%	0	0.02%	\$2,323,258
0.00	69892	United Farm Family Life Ins Co	0.00%	0	0.00%	\$88,303
0.00	87645	United Fidelity Life Ins Co	0.00%	0	0.00%	\$5,527
0.00	63983	United Heritage Life Ins Co	0.00%	0	0.00%	\$800
0.00	69930	United Ins Co Of Amer	0.00%	0	0.00%	\$548
0.00	69973	United Life Ins Co	0.00%	0	0.01%	\$702,597

Complaints Year: 2011
 Total Complaints for Index: 0
 Premiums Year: 2011
 Total Premiums for Index: \$15,738,980,000
 Complaints Selected: Confirmed Complaints Only
Policy Type: Individual Annuity
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	92703	United Natl Life Ins Co Of Amer	0.00%	0	0.00%	\$12
0.00	69868	United Of Omaha Life Ins Co	0.00%	0	0.26%	\$40,860,318
0.00	70106	United States Life Ins Co In NYC	0.00%	0	0.07%	\$11,321,418
0.00	70130	Universal Guar Life Ins Co	0.00%	0	0.00%	\$4,737
0.00	68632	Vantis Life Ins Co	0.00%	0	0.00%	\$17,039
0.00	70238	Variable Ann Life Ins Co	0.00%	0	2.04%	\$320,225,497
0.00	70319	Washington Natl Ins Co	0.00%	0	0.01%	\$634,015
0.00	70335	West Coast Life Ins Co	0.00%	0	0.01%	\$1,811,424
0.00	70483	Western & Southern Life Ins Co	0.00%	0	0.00%	\$12,992
0.00	70432	Western Natl Life Ins Co	0.00%	0	2.78%	\$436,981,156
0.00	91413	Western Reserve Life Assur Co of OH	0.00%	0	0.02%	\$3,652,633
0.00	92622	Western Southern Life Assur Co	0.00%	0	0.26%	\$41,277,187
0.00	66230	William Penn Life Ins Co Of NY	0.00%	0	0.00%	\$52,291
0.00	60704	Wilton Reassur Life Co of NY	0.00%	0	0.00%	\$92,385
0.00	70629	World Ins Co	0.00%	0	0.00%	\$245
0.00	90557	Zurich Amer Life Ins Co	0.00%	0	0.01%	\$1,778,987

Complaints Year: 2011
 Total Complaints for Index: 31
 Premiums Year: 2011
 Total Premiums for Index: \$2,358,780,307
 Complaints Selected: Confirmed Complaints Only
Policy Type: Commercial Property
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	20796	21st Century Premier Ins Co	0.00%	0	0.00%	\$59
0.00	22837	AGCS Marine Ins Co	0.00%	0	1.48%	\$34,911,483
0.00	12833	AIX Specialty Ins Co	0.00%	0	0.15%	\$3,440,760
0.00	12196	ASI Assur Corp	0.00%	0	0.01%	\$315,440
0.00	13142	ASI Preferred Ins Corp	0.00%	0	0.02%	\$336,782
0.00	29530	AXA Art Ins Corp	0.00%	0	0.09%	\$2,181,543
0.00	33022	AXA Ins Co	0.00%	0	0.03%	\$625,885
0.00	20370	AXIS Reins Co	0.00%	0	0.21%	\$5,016,778
0.00	26620	AXIS Surplus Ins Co	0.00%	0	0.02%	\$465,645
0.00	22667	Ace Amer Ins Co	0.00%	0	2.36%	\$55,640,567
0.00	20702	Ace Fire Underwriters Ins Co	0.00%	0	0.01%	\$150,252
0.00	26417	Ace Ins Co Of The Midwest	0.00%	0	0.05%	\$1,114,096
0.00	20699	Ace Prop & Cas Ins Co	0.00%	0	0.00%	\$4,241
0.00	10324	Addison Ins Co	0.00%	0	0.01%	\$281,481
0.00	24856	Admiral Ins Co	0.00%	0	0.00%	\$3,458
0.00	39381	Adriatic Ins Co	0.00%	0	0.02%	\$369,856
0.00	36153	Aetna Ins Co of CT	0.00%	0	0.04%	\$1,019,467
0.00	10014	Affiliated Fm Ins Co	0.00%	0	0.22%	\$5,214,779
0.00	35300	Allianz Global Risks US Ins Co	0.00%	0	0.05%	\$1,226,831
0.00	36420	Allianz Underwriters Ins Co	0.00%	0	0.02%	\$391,082
0.00	42579	Allied Prop & Cas Ins Co	0.00%	0	0.33%	\$7,672,416
0.00	19489	Allied World Assur Co US Inc	0.00%	0	0.03%	\$582,066
0.00	10690	Allied World Natl Assur Co	0.00%	0	0.01%	\$271,915
0.00	19232	Allstate Ins Co	0.00%	0	0.02%	\$513,985
0.00	17230	Allstate Prop & Cas Ins Co	0.00%	0	0.32%	\$7,453,663
0.00	21296	Alterra Amer Ins Co	0.00%	0	0.33%	\$7,772,925
0.00	33189	Alterra Excess & Surplus Ins Co	0.00%	0	0.03%	\$634,504
0.00	19720	American Alt Ins Corp	0.00%	0	0.43%	\$10,041,740
0.00	21849	American Automobile Ins Co	0.00%	0	0.20%	\$4,697,856
0.00	10111	American Bankers Ins Co Of FL	0.00%	0	0.20%	\$4,626,173
0.00	12601	American Capital Assur Corp	0.00%	0	2.30%	\$54,207,792
0.00	20427	American Cas Co Of Reading PA	0.00%	0	0.53%	\$12,458,514
0.33	12968	American Coastal Ins Co	3.23%	1	9.89%	\$233,327,066
0.00	19690	American Economy Ins Co	0.00%	0	0.65%	\$15,346,827
0.00	35351	American Empire Surplus Lines Ins Co	0.00%	0	0.03%	\$721,750
0.00	24066	American Fire & Cas Co	0.00%	0	0.04%	\$833,716
0.00	26247	American Guar & Liab Ins	0.00%	0	0.22%	\$5,269,536
0.00	19380	American Home Assur Co	0.00%	0	0.94%	\$22,185,844
0.00	21857	American Ins Co	0.00%	0	0.25%	\$5,908,410
0.00	23469	American Modern Home Ins Co	0.00%	0	0.16%	\$3,678,336
0.00	12489	American Modern Surplus Lines Ins Co	0.00%	0	0.00%	\$3,424
0.00	28401	American Natl Prop & Cas Co	0.00%	0	0.01%	\$117,202
0.00	12190	American Pet Ins Co	0.00%	0	0.06%	\$1,462,860

Complaints Year: 2011
 Total Complaints for Index: 31
 Premiums Year: 2011
 Total Premiums for Index: \$2,358,780,307
 Complaints Selected: Confirmed Complaints Only
Policy Type: Commercial Property
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	19615	American Reliable Ins Co	0.00%	0	0.36%	\$8,410,880
0.00	19631	American Road Ins Co	0.00%	0	0.01%	\$305,765
0.00	39969	American Safety Cas Ins Co	0.00%	0	0.31%	\$7,211,382
0.00	25433	American Safety Ind Co	0.00%	0	0.03%	\$764,077
0.00	33103	American Safety Ins Co	0.00%	0	0.04%	\$807,020
0.00	42978	American Security Ins Co	0.00%	0	0.00%	\$61,972
0.00	41998	American Southern Home Ins Co	0.00%	0	0.11%	\$2,478,297
0.00	10235	American Southern Ins Co	0.00%	0	0.04%	\$933,953
0.00	19704	American States Ins Co	0.00%	0	0.66%	\$15,650,771
0.00	10872	American Strategic Ins Corp	0.00%	0	0.94%	\$22,218,577
0.00	12359	American Traditions Ins Co	0.00%	0	0.00%	\$46,336
0.00	35912	American Western Home Ins Co	0.00%	0	0.05%	\$1,269,132
0.00	40142	American Zurich Ins Co	0.00%	0	1.17%	\$27,499,325
0.00	19488	Amerisure Ins Co	0.00%	0	0.10%	\$2,373,232
0.00	23396	Amerisure Mut Ins Co	0.00%	0	0.29%	\$6,892,196
0.00	27928	Amex Assur Co	0.00%	0	0.51%	\$11,991,324
0.00	19976	Amica Mut Ins Co	0.00%	0	0.05%	\$1,227,082
0.00	10316	Appalachian Ins Co	0.00%	0	0.10%	\$2,340,122
0.00	11150	Arch Ins Co	0.00%	0	0.13%	\$3,057,124
55.29	21199	Arch Specialty Ins Co	3.23%	1	0.06%	\$1,376,099
0.00	19801	Argonaut Ins Co	0.00%	0	0.12%	\$2,759,096
0.00	19828	Argonaut Midwest Ins Co	0.00%	0	0.00%	\$7,574
0.00	13038	Ark Royal Ins Co	0.00%	0	0.01%	\$131,238
0.00	41459	Armed Forces Ins Exch	0.00%	0	0.03%	\$766,701
0.00	43460	Aspen Amer Ins Co	0.00%	0	0.01%	\$224,908
0.00	10717	Aspen Specialty Ins Co	0.00%	0	0.19%	\$4,479,340
0.00	21865	Associated Ind Corp	0.00%	0	0.22%	\$5,157,728
0.00	19305	Assurance Co Of Amer	0.00%	0	0.49%	\$11,559,147
0.00	17159	Atain Specialty Ins Co	0.00%	0	0.00%	\$22,762
0.00	42846	Atlantic Cas Ins Co	0.00%	0	0.02%	\$538,446
0.00	27154	Atlantic Specialty Ins Co	0.00%	0	0.03%	\$635,237
0.00	12813	Auto Club Ins Co of FL	0.00%	0	0.01%	\$300,571
0.00	18988	Auto Owners Ins Co	0.00%	0	0.10%	\$2,270,704
0.00	19062	Automobile Ins Co Of Hartford CT	0.00%	0	0.00%	\$60,751
0.00	10367	Avemco Ins Co	0.00%	0	0.00%	\$2,250
0.00	37273	Axis Ins Co	0.00%	0	0.04%	\$1,022,458
0.00	38245	BCS Ins Co	0.00%	0	0.07%	\$1,734,199
0.00	24813	Balboa Ins Co	0.00%	0	0.03%	\$646,314
0.00	33162	Bankers Ins Co	0.00%	0	0.01%	\$115,308
0.00	37540	Beazley Ins Co Inc	0.00%	0	0.06%	\$1,414,145
0.00	39462	Berkley Assur Co	0.00%	0	0.00%	\$6
0.00	20095	Bituminous Cas Corp	0.00%	0	0.02%	\$545,697
0.00	20109	Bituminous Fire & Marine Ins Co	0.00%	0	0.01%	\$323,912

Complaints Year: 2011
Total Complaints for Index: 31
Premiums Year: 2011
Total Premiums for Index: \$2,358,780,307
Complaints Selected: Confirmed Complaints Only
Policy Type: Commercial Property
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	13528	Brotherhood Mut Ins Co	0.00%	0	0.01%	\$173,518
0.00	23620	Burlington Ins Co	0.00%	0	0.01%	\$248,762
0.00	21946	Camden Fire Ins Assoc	0.00%	0	0.01%	\$306,153
0.00	12260	Campmed Cas & Ind Co Inc	0.00%	0	0.00%	\$2,750
0.00	10464	Canal Ins Co	0.00%	0	0.03%	\$673,593
0.00	12961	Canopus US Ins	0.00%	0	0.17%	\$3,952,785
0.00	32930	Capacity Ins Co	0.00%	0	0.16%	\$3,643,552
0.00	10328	Capitol Specialty Ins Corp	0.00%	0	0.02%	\$520,667
0.00	10510	Carolina Cas Ins Co	0.00%	0	0.01%	\$144,223
0.00	10835	Castle Key Ind Co	0.00%	0	0.04%	\$887,839
0.00	30511	Castle Key Ins Co	0.00%	0	0.33%	\$7,793,311
0.00	40134	Castlepoint Natl Ins Co	0.00%	0	0.05%	\$1,168,372
0.00	11255	Caterpillar Ins Co	0.00%	0	0.02%	\$463,679
0.00	19518	Catlin Ins Co	0.00%	0	0.23%	\$5,385,185
0.00	15989	Catlin Specialty Ins Co	0.00%	0	0.03%	\$789,915
0.00	34274	Central States Ind Co Of Omaha	0.00%	0	0.02%	\$395,149
0.00	36951	Century Surety Co	0.00%	0	0.40%	\$9,402,700
0.00	25615	Charter Oak Fire Ins Co	0.00%	0	0.59%	\$13,961,443
0.00	19402	Chartis Prop Cas Co	0.00%	0	0.32%	\$7,538,421
0.00	26883	Chartis Specialty Ins Co	0.00%	0	0.00%	\$8,225
0.00	10642	Cherokee Ins Co	3.23%	1	0.00%	\$0
0.00	38989	Chubb Custom Ins Co	0.00%	0	0.66%	\$15,535,457
0.00	10052	Chubb Natl Ins Co	0.00%	0	0.01%	\$116,313
9.76	18767	Church Mut Ins Co	3.23%	1	0.33%	\$7,792,173
0.00	28665	Cincinnati Cas Co	0.00%	0	0.00%	\$148
0.00	10677	Cincinnati Ins Co	0.00%	0	0.32%	\$7,571,636
0.00	10064	Citizens Prop Ins Corp	6.45%	2	0.00%	\$0
14.26	39993	Colony Ins Co	3.23%	1	0.23%	\$5,335,075
0.00	31127	Columbia Cas Co	0.00%	0	0.07%	\$1,581,206
0.00	19410	Commerce & Industry Ins Co	0.00%	0	0.02%	\$382,031
0.00	10220	Commonwealth Ins Co Of Amer	0.00%	0	0.00%	\$13,051
0.00	12157	Companion Prop & Cas Ins Co	0.00%	0	0.32%	\$7,474,356
0.00	13124	Companion Specialty Ins Co	0.00%	0	0.79%	\$18,588,550
0.00	29734	Conifer Ins Co	0.00%	0	0.01%	\$95,543
0.00	20443	Continental Cas Co	0.00%	0	4.43%	\$104,377,908
0.00	35289	Continental Ins Co	0.00%	0	0.71%	\$16,697,173
0.00	10499	Corepointe Ins Co	0.00%	0	0.01%	\$248,467
0.00	20966	Cotton States Mut Ins Co	0.00%	0	0.00%	\$84,363
0.00	31348	Crum & Forster Ind Co	0.00%	0	0.00%	\$19,287
0.00	44520	Crum & Forster Specialty Ins Co	0.00%	0	0.00%	\$29,509
0.00	10847	Cumis Ins Society Inc	0.00%	0	0.20%	\$4,673,259
0.00	12758	Cumis Specialty Ins Co Inc	0.00%	0	0.00%	\$1,855
0.00	10953	Cypress Prop & Cas Ins Co	0.00%	0	0.00%	\$64,346

Complaints Year: 2011
 Total Complaints for Index: 31
 Premiums Year: 2011
 Total Premiums for Index: \$2,358,780,307
 Complaints Selected: Confirmed Complaints Only

Policy Type: Commercial Property

Selected States for Index: Florida Only

Database: SMWP-MISDM

Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	35483	Daily Underwriters Of Amer	0.00%	0	0.02%	\$333,011
0.00	24319	Darwin Select Ins Co	0.00%	0	0.00%	\$10,566
0.00	42587	Depositors Ins Co	0.00%	0	0.48%	\$11,409,327
0.00	42048	Diamond State Ins Co	0.00%	0	0.08%	\$1,897,084
0.00	42781	Direct Gen Ins Co	3.23%	1	0.00%	\$0
0.00	36463	Discover Prop & Cas Ins Co	0.00%	0	0.00%	\$52,540
0.00	21261	Electric Ins Co	0.00%	0	0.01%	\$135,841
0.00	25186	Emc Prop & Cas Ins Co	0.00%	0	0.00%	\$644
0.00	21326	Empire Fire & Marine Ins Co	0.00%	0	0.06%	\$1,468,868
0.00	21334	Empire Ind Ins Co	0.00%	0	0.00%	\$310
0.00	20648	Employers Fire Ins Co	0.00%	0	0.03%	\$622,410
0.00	21458	Employers Ins of Wausau	0.00%	0	0.03%	\$742,883
0.00	21415	Employers Mut Cas Co	0.00%	0	0.00%	\$17,307
0.00	11996	Encompass Floridian Ind Co	0.00%	0	0.00%	\$222
0.00	11993	Encompass Floridian Ins Co	0.00%	0	0.00%	\$5,199
0.00	41718	Endurance Amer Specialty Ins Co	0.00%	0	0.01%	\$271,733
0.00	37915	Essentia Ins Co	0.00%	0	0.02%	\$342,804
8.25	39020	Essex Ins Co	3.23%	1	0.39%	\$9,226,602
0.00	35378	Evanston Ins Co	0.00%	0	0.03%	\$623,622
0.00	10120	Everest Natl Ins Co	0.00%	0	0.01%	\$106,779
0.00	12842	FCCI Advantage Ins Co	0.00%	0	0.04%	\$942,658
0.00	33472	FCCI Commercial Ins Co	0.00%	0	0.29%	\$6,797,280
0.00	10178	FCCI Ins Co	0.00%	0	0.11%	\$2,681,119
0.00	27980	FEDERATED NATIONAL INS CO	3.23%	1	0.00%	\$0
0.00	21482	Factory Mut Ins Co	0.00%	0	0.96%	\$22,704,792
0.00	13838	Farmland Mut Ins Co	0.00%	0	0.00%	\$92,743
0.00	20281	Federal Ins Co	0.00%	0	3.08%	\$72,650,795
0.00	13935	Federated Mut Ins Co	0.00%	0	0.17%	\$3,945,821
0.00	11118	Federated Rural Electric Ins Exch	0.00%	0	0.01%	\$170,475
0.00	28304	Federated Serv Ins Co	0.00%	0	0.03%	\$713,627
0.00	39306	Fidelity & Deposit Co Of MD	0.00%	0	0.06%	\$1,274,469
0.00	16578	Fidelity Natl Prop & Cas Ins Co	0.00%	0	0.00%	\$22,547
0.00	21873	Firemans Fund Ins Co	0.00%	0	0.58%	\$13,748,587
0.00	39640	Firemans Fund Ins Co Of OH	0.00%	0	0.02%	\$511,835
0.00	37710	First Amer Prop & Cas Ins Co	0.00%	0	0.00%	\$5,170
0.00	29980	First Colonial Ins Co	0.00%	0	0.01%	\$175,256
0.00	13990	First Community Ins Co	0.00%	0	0.90%	\$21,269,873
0.00	10647	First Floridian Auto & Home Ins Co	0.00%	0	0.02%	\$449,368
0.00	33588	First Liberty Ins Corp	0.00%	0	0.02%	\$433,615
0.00	24724	First Natl Ins Co Of Amer	0.00%	0	0.21%	\$4,860,486
0.00	21817	Florida Farm Bur Gen Ins Co	0.00%	0	0.35%	\$8,251,218
0.00	10132	Florida Peninsula Ins Co	0.00%	0	0.00%	\$41,528
0.00	11185	Foremost Ins Co Grand Rapids MI	0.00%	0	0.01%	\$129,265

Complaints Year: 2011
 Total Complaints for Index: 31
 Premiums Year: 2011
 Total Premiums for Index: \$2,358,780,307
 Complaints Selected: Confirmed Complaints Only

Policy Type: Commercial Property

Selected States for Index: Florida Only

Database: SMWP-MISDM

Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	10833	Gemini Ins Co	0.00%	0	0.02%	\$420,152
0.00	24414	General Cas Co Of WI	0.00%	0	0.03%	\$778,909
0.00	24732	General Ins Co Of Amer	0.00%	0	0.16%	\$3,843,492
0.00	20559	General Security Ind Co of AZ	0.00%	0	0.00%	\$333
325.41	37362	General Star Ind Co	3.23%	1	0.01%	\$233,825
0.00	11231	Generali Us Branch	0.00%	0	0.12%	\$2,752,307
0.00	43265	Gramercy Ins Co	0.00%	0	0.04%	\$1,017,108
54.36	16870	Granada Ins Co	6.45%	2	0.12%	\$2,799,496
0.00	23809	Granite State Ins Co	0.00%	0	0.09%	\$2,199,424
0.00	25984	Graphic Arts Mut Ins Co	0.00%	0	0.00%	\$12,039
0.00	26832	Great Amer Alliance Ins Co	0.00%	0	0.01%	\$177,579
0.00	26344	Great Amer Assur Co	0.00%	0	0.27%	\$6,298,266
0.00	37532	Great Amer E&S Ins Co	0.00%	0	0.00%	\$11,349
0.00	16691	Great Amer Ins Co	0.00%	0	0.24%	\$5,707,366
0.00	22136	Great Amer Ins Co of NY	0.00%	0	1.18%	\$27,833,941
0.00	33723	Great Amer Spirit Ins Co	0.00%	0	0.00%	\$8,474
0.00	25224	Great Divide Ins Co	0.00%	0	0.02%	\$441,073
0.00	20303	Great Northern Ins Co	0.00%	0	0.24%	\$5,711,565
0.00	11371	Great West Cas Co	0.00%	0	0.05%	\$1,075,920
0.00	22322	Greenwich Ins Co	0.00%	0	0.00%	\$1,745
0.00	42331	Guideone Amer Ins Co	0.00%	0	0.01%	\$203,065
5.35	42803	Guideone Elite Ins Co	3.23%	1	0.60%	\$14,226,577
0.00	15032	Guideone Mut Ins Co	0.00%	0	0.17%	\$4,071,301
0.00	14559	Guideone Specialty Mut Ins Co	0.00%	0	0.07%	\$1,652,822
0.00	12237	Gulfstream Prop & Cas Ins Co	0.00%	0	0.00%	\$62,686
0.00	14168	HARLEYSVILLE MUTUAL INS CO	0.00%	0	0.00%	\$11,339
0.00	41343	HDI Gerling Amer Ins Co	0.00%	0	0.06%	\$1,299,262
0.00	36064	Hanover Amer Ins Co	0.00%	0	0.13%	\$2,975,682
0.00	22292	Hanover Ins Co	0.00%	0	0.53%	\$12,387,395
0.00	26433	Harco Natl Ins Co	0.00%	0	0.00%	\$64,276
0.00	23582	Harleysville Ins Co	0.00%	0	0.02%	\$461,521
0.00	22357	Hartford Accident & Ind Co	0.00%	0	0.01%	\$303,229
0.00	29424	Hartford Cas Ins Co	0.00%	0	0.85%	\$20,101,451
0.00	19682	Hartford Fire In Co	0.00%	0	0.72%	\$16,917,131
0.00	37478	Hartford Ins Co Of The Midwest	0.00%	0	0.07%	\$1,534,534
0.00	38261	Hartford Ins Co Of The Southeast	0.00%	0	0.22%	\$5,154,572
0.00	11452	Hartford Steam Boil Inspec & Ins Co	0.00%	0	0.01%	\$309,536
0.00	29890	Hartford Steam Boil Inspec Ins Co CT	0.00%	0	0.00%	\$2,573
0.00	30104	Hartford Underwriters Ins Co	0.00%	0	0.05%	\$1,208,820
0.00	32077	Heritage Cas Ins Co	0.00%	0	0.00%	\$27
0.00	18376	Hermitage Ins Co	0.00%	0	0.01%	\$273,908
0.00	22578	Horace Mann Ins Co	0.00%	0	0.00%	\$634
0.00	42374	Houston Cas Co	0.00%	0	0.02%	\$404,776

Complaints Year: 2011
Total Complaints for Index: 31
Premiums Year: 2011
Total Premiums for Index: \$2,358,780,307
Complaints Selected: Confirmed Complaints Only
Policy Type: Commercial Property
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	12936	Houston Specialty Ins Co	0.00%	0	0.00%	\$37,441
0.00	25054	Hudson Ins Co	0.00%	0	0.00%	\$64,283
0.00	29068	IDS Prop Cas Ins Co	0.00%	0	0.00%	\$3,565
0.00	23817	Illinois Natl Ins Co	0.00%	0	0.03%	\$627,631
0.00	27960	Illinois Union Ins Co	0.00%	0	0.17%	\$3,926,650
0.00	43575	Indemnity Ins Co Of North Amer	0.00%	0	0.21%	\$4,948,427
0.00	36940	Indian Harbor Ins Co	0.00%	0	0.03%	\$715,000
0.00	14265	Indiana Lumbermens Mut Ins Co	0.00%	0	0.00%	\$87,175
0.00	19429	Insurance Co Of The State Of PA	0.00%	0	0.04%	\$1,001,006
0.00	27847	Insurance Co Of The West	0.00%	0	0.00%	\$26,651
0.00	22713	Insurance Co of N Amer	0.00%	0	0.08%	\$1,898,384
0.00	22829	Interstate Fire & Cas Co	0.00%	0	0.00%	\$2,400
0.00	23647	Ironshore Ind Inc	0.00%	0	0.00%	\$3,596
0.00	12203	James River Ins Co	0.00%	0	0.00%	\$74,550
0.00	14354	Jewelers Mut Ins Co	0.00%	0	0.56%	\$13,067,754
0.00	33600	LM Ins Corp	0.00%	0	0.00%	\$42,435
0.00	26077	Lancer Ins Co	0.00%	0	0.02%	\$385,601
0.00	33138	Landmark Amer Ins Co	0.00%	0	0.41%	\$9,641,679
0.00	19437	Lexington Ins Co	0.00%	0	0.86%	\$20,179,616
0.00	42404	Liberty Ins Corp	0.00%	0	0.00%	\$10,459
0.00	19917	Liberty Ins Underwriters Inc	0.00%	0	0.00%	\$79,088
0.00	23035	Liberty Mut Fire Ins Co	0.00%	0	0.16%	\$3,656,962
0.00	23043	Liberty Mut Ins Co	0.00%	0	4.23%	\$99,723,083
0.00	10725	Liberty Surplus Ins Corp	0.00%	0	0.75%	\$17,632,235
0.00	23108	Lumbermens Underwriting Alliance	0.00%	0	0.00%	\$60,598
0.00	10051	Lyndon Southern Ins Co	0.00%	0	0.27%	\$6,336,688
0.00	11066	MSA Ins Co	0.00%	0	0.29%	\$6,886,647
0.00	37974	MT Hawley Ins Co	0.00%	0	0.01%	\$205,494
0.00	33502	Machinery Ins Inc Assessable Mut Co	0.00%	0	0.00%	\$454
0.00	37745	Maiden Specialty Ins Co	0.00%	0	0.00%	\$2,011
0.00	34932	Mapfre Ins Co of Fl	0.00%	0	0.46%	\$10,851,631
0.00	28932	Markel Amer Ins Co	0.00%	0	0.35%	\$8,315,648
0.00	38970	Markel Ins Co	0.00%	0	0.14%	\$3,325,843
3.25	19356	Maryland Cas Co	3.23%	1	0.99%	\$23,430,656
0.00	22306	Massachusetts Bay Ins Co	0.00%	0	0.16%	\$3,711,602
0.00	10784	Maxum Cas Ins Co	0.00%	0	0.00%	\$59,409
0.00	26743	Maxum Ind Co	0.00%	0	0.01%	\$302,622
0.00	31968	Merastar Ins Co	0.00%	0	0.00%	\$4,576
0.00	36838	Mesa Underwriters Specialty Ins Co	0.00%	0	0.01%	\$135,574
0.00	40169	Metropolitan Cas Ins Co	0.00%	0	0.01%	\$278,650
0.00	26298	Metropolitan Prop & Cas Ins Co	0.00%	0	0.01%	\$221,658
277.77	23418	Mid Continent Cas Co	3.23%	1	0.01%	\$273,933
0.00	23434	Middlesex Ins Co	0.00%	0	0.01%	\$147,071

Complaints Year: 2011
 Total Complaints for Index: 31
 Premiums Year: 2011
 Total Premiums for Index: \$2,358,780,307
 Complaints Selected: Confirmed Complaints Only
Policy Type: Commercial Property
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	20362	Mitsui Sumitomo Ins Co of Amer	0.00%	0	0.04%	\$957,664
0.00	22551	Mitsui Sumitomo Ins USA Inc	0.00%	0	0.01%	\$168,827
0.00	12957	Modern USA Ins Co	0.00%	0	0.00%	\$26,297
0.00	26522	Mount Vernon Fire Ins Co	0.00%	0	0.01%	\$202,349
0.00	11991	National Cas Co	0.00%	0	0.09%	\$2,142,545
0.00	16217	National Farmers Union Prop & Cas	0.00%	0	0.00%	\$2,609
0.00	15679	National Fire & Ind Exch	0.00%	0	0.03%	\$749,268
0.00	20478	National Fire Ins Co Of Hartford	0.00%	0	0.09%	\$2,210,669
0.00	12216	National Grp Ins Co	9.68%	3	0.00%	\$0
0.00	42137	National Ind Co Of The South	0.00%	0	0.01%	\$320,143
0.00	32620	National Interstate Ins Co	0.00%	0	0.02%	\$416,155
1,527.68	20052	National Liab & Fire Ins Co	12.90%	4	0.01%	\$199,230
0.00	12114	National Security Fire & Cas Co	0.00%	0	0.00%	\$90,975
0.00	22608	National Specialty Ins Co	0.00%	0	0.02%	\$469,426
0.00	21881	National Surety Corp	0.00%	0	0.21%	\$4,983,360
0.00	20141	National Trust Ins Co	0.00%	0	0.03%	\$741,577
0.00	19445	National Union Fire Ins Co Of Pitts	0.00%	0	1.65%	\$38,921,248
0.00	28223	Nationwide Agribusiness Ins Co	0.00%	0	0.01%	\$213,983
0.00	25453	Nationwide Ins Co Of Amer	0.00%	0	0.52%	\$12,284,118
73.91	10948	Nationwide Ins Co Of FL	3.23%	1	0.04%	\$1,029,452
0.00	23779	Nationwide Mut Fire Ins Co	0.00%	0	0.06%	\$1,412,432
0.00	23787	Nationwide Mut Ins Co	0.00%	0	0.10%	\$2,235,854
0.00	37877	Nationwide Prop & Cas Ins Co	0.00%	0	0.05%	\$1,156,404
402.12	17370	Nautilus Ins Co	3.23%	1	0.01%	\$189,222
0.00	42307	Navigators Ins Co	0.00%	0	0.40%	\$9,349,610
0.00	36056	Navigators Specialty Ins Co	0.00%	0	0.14%	\$3,361,344
0.00	23841	New Hampshire Ins Co	0.00%	0	0.51%	\$11,958,610
0.00	16608	New York Marine & Gen Ins Co	0.00%	0	0.12%	\$2,782,658
0.00	27073	Nipponkoa Ins Co Ltd US Br	0.00%	0	0.00%	\$8,981
0.00	25038	North Amer Capacity Ins Co	0.00%	0	0.00%	\$28,702
0.00	29700	North Amer Elite Ins Co	0.00%	0	0.00%	\$5,253
0.00	29874	North Amer Specialty Ins Co	0.00%	0	0.05%	\$1,239,633
0.00	27740	North Pointe Ins Co	0.00%	0	0.05%	\$1,191,815
0.00	21105	North River Ins Co	0.00%	0	0.03%	\$723,803
0.00	38369	Northern Assur Co Of Amer	0.00%	0	0.57%	\$13,362,183
0.00	19372	Northern Ins Co Of NY	0.00%	0	0.24%	\$5,666,887
0.00	27987	Northfield Ins Co	0.00%	0	0.00%	\$49,842
0.00	24015	Northland Ins Co	0.00%	0	0.11%	\$2,686,929
0.00	42552	Nova Cas Co	0.00%	0	0.34%	\$8,106,966
0.00	23248	Occidental Fire & Cas Co Of NC	0.00%	0	0.14%	\$3,261,059
0.00	24074	Ohio Cas Ins Co	0.00%	0	0.12%	\$2,882,870
0.00	26565	Ohio Ind Co	0.00%	0	0.01%	\$152,778
0.00	40231	Old Dominion Ins Co	0.00%	0	1.80%	\$42,357,012

Complaints Year: 2011
Total Complaints for Index: 31
Premiums Year: 2011
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Complaints Selected: Confirmed Complaints Only
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Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	24147	Old Republic Ins Co	0.00%	0	0.82%	\$19,393,221
0.00	12954	Olympus Ins Co	0.00%	0	0.01%	\$139,163
0.00	38644	Omega Ins Co	0.00%	0	0.01%	\$168,921
0.00	20621	OneBeacon Amer Ins Co	0.00%	0	0.03%	\$699,859
0.00	21970	OneBeacon Ins Co	0.00%	0	0.00%	\$37,412
0.00	32700	Owners Ins Co	0.00%	0	0.06%	\$1,316,909
0.00	22748	Pacific Employers Ins Co	0.00%	0	0.00%	\$41,738
0.00	20346	Pacific Ind Co	0.00%	0	0.21%	\$4,955,651
0.00	10046	Pacific Ins Co Ltd	0.00%	0	0.00%	\$1,953
0.00	37850	Pacific Specialty Ins Co	0.00%	0	0.00%	\$48,687
0.00	23442	Patriot Gen Ins Co	0.00%	0	0.01%	\$204,252
22.20	32859	Penn Amer Ins Co	3.23%	1	0.15%	\$3,427,200
0.00	14974	Pennsylvania Lumbermens Mut Ins	0.00%	0	0.01%	\$148,571
15.22	12262	Pennsylvania Manufacturers Assoc Ins	3.23%	1	0.21%	\$4,998,435
0.00	14990	Pennsylvania Natl Mut Cas Ins Co	0.00%	0	0.00%	\$1,781
0.00	18058	Philadelphia Ind Ins Co	0.00%	0	0.96%	\$22,597,419
0.00	25623	Phoenix Ins Co	0.00%	0	0.44%	\$10,442,810
0.00	18619	Platte River Ins Co	0.00%	0	0.00%	\$15,629
0.00	30945	Plaza Ins Co	0.00%	0	0.00%	\$60,106
0.00	37257	Praetorian Ins Co	0.00%	0	0.33%	\$7,815,976
0.00	12588	Prime Ins Co	0.00%	0	0.01%	\$187,608
0.00	10786	Princeton Excess & Surplus Lines Ins	0.00%	0	1.47%	\$34,679,038
0.00	12873	Privilege Underwriters Recp Exch	0.00%	0	0.12%	\$2,854,854
0.00	21903	Procentury Ins Co	0.00%	0	0.00%	\$13,202
0.00	24252	Progressive Amer Ins Co	0.00%	0	0.91%	\$21,397,041
0.00	10193	Progressive Express Ins Co	0.00%	0	1.00%	\$23,584,921
0.00	10192	Progressive Select Ins Co	0.00%	0	0.55%	\$12,933,457
0.00	34690	Property & Cas Ins Co Of Hartford	0.00%	0	0.00%	\$62,023
0.00	39217	QBE Ins Corp	0.00%	0	0.16%	\$3,715,962
0.00	11515	QBE Specialty Ins Co	0.00%	0	0.23%	\$5,318,931
0.00	13056	RLI Ins Co	0.00%	0	0.17%	\$4,082,435
0.00	22314	RSUI Ind Co	0.00%	0	0.01%	\$130,246
0.00	24449	Regent Ins Co	0.00%	0	0.01%	\$240,458
0.00	36684	Riverport Ins Co	0.00%	0	0.00%	\$11,735
0.00	28053	Rockhill Ins Co	0.00%	0	0.30%	\$6,963,461
0.00	24740	Safeco Ins Co Of Amer	0.00%	0	0.15%	\$3,423,091
0.00	17248	Safeway Prop Ins Co	0.00%	0	0.00%	\$2,320
0.00	40460	Sagamore Ins Co	0.00%	0	0.76%	\$18,013,902
0.00	16551	Savers Prop & Cas Ins Co	0.00%	0	0.04%	\$949,307
46,853.26	15580	Scottsdale Ind Co	3.23%	1	0.00%	\$1,624
4.85	41297	Scottsdale Ins Co	6.45%	2	1.33%	\$31,384,672
0.00	37923	Seaworthy Ins Co	0.00%	0	0.27%	\$6,319,204
0.00	10054	Securian Cas Co	0.00%	0	0.15%	\$3,561,635

Complaints Year: 2011
Total Complaints for Index: 31
Premiums Year: 2011
Total Premiums for Index: \$2,358,780,307
Complaints Selected: Confirmed Complaints Only
Policy Type: Commercial Property
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	39926	Selective Ins Co Of The Southeast	0.00%	0	0.00%	\$21,436
44.69	10936	Seneca Ins Co Inc	3.23%	1	0.07%	\$1,702,708
0.00	10729	Seneca Specialty Ins Co	0.00%	0	0.10%	\$2,392,137
0.00	11000	Sentinel Ins Co Ltd	0.00%	0	0.03%	\$734,180
0.00	24988	Sentry Ins A Mut Co	0.00%	0	0.00%	\$61,165
0.00	21180	Sentry Select Ins Co	0.00%	0	0.09%	\$2,158,253
0.00	36560	Service Ins Co	0.00%	0	0.18%	\$4,300,142
0.00	37672	Seven Seas Ins Co Inc	0.00%	0	0.78%	\$18,490,328
0.00	20974	Shield Ins Co	0.00%	0	0.00%	\$5,158
0.00	11126	Sompo Japan Ins Co of Amer	0.00%	0	0.05%	\$1,212,486
0.00	10190	Southern Owners Ins Co	0.00%	0	0.35%	\$8,124,908
0.00	20613	Sparta Ins Co	0.00%	0	0.04%	\$888,745
0.00	11844	St Johns Ins Co Inc	0.00%	0	0.02%	\$340,083
0.00	24767	St Paul Fire & Marine Ins Co	0.00%	0	1.10%	\$25,853,805
0.00	24775	St Paul Guardian Ins Co	0.00%	0	0.00%	\$87,118
0.00	24791	St Paul Mercury Ins Co	0.00%	0	0.00%	\$21,493
0.00	19224	St Paul Protective Ins Co	0.00%	0	0.00%	\$327
0.00	30481	St Paul Surplus Lines Ins Co	0.00%	0	0.00%	\$3,396
0.00	19070	Standard Fire Ins Co	0.00%	0	0.07%	\$1,518,001
0.00	18023	Star Ins Co	0.00%	0	0.06%	\$1,493,421
0.00	40045	Starnet Ins Co	0.00%	0	0.08%	\$1,941,034
0.00	38318	Starr Ind & Liab Co	0.00%	0	0.65%	\$15,282,111
0.00	11502	State Auto FL Ins Co	0.00%	0	0.01%	\$185,496
0.00	25127	State Auto Prop & Cas Ins Co	0.00%	0	0.00%	\$1,230
0.00	25135	State Automobile Mut Ins Co	0.00%	0	0.00%	\$3,981
0.00	10739	State Farm FL Ins Co	0.00%	0	3.06%	\$72,217,394
0.00	12831	State Natl Ins Co Inc	0.00%	0	0.05%	\$1,104,486
0.00	26387	Steadfast Ins Co	0.00%	0	1.62%	\$38,151,155
0.00	10952	Stonebridge Cas Ins Co	0.00%	0	0.67%	\$15,677,900
0.00	10340	Stonington Ins Co	0.00%	0	0.04%	\$902,574
0.00	10860	Sunshine State Ins Co	0.00%	0	0.05%	\$1,073,665
0.00	12866	T H E Ins Co	0.00%	0	0.03%	\$612,650
0.00	22683	Teachers Ins Co	0.00%	0	0.00%	\$58,590
0.00	23280	The Cincinnati Ind Co	0.00%	0	0.00%	\$509
0.00	12904	Tokio Marine & Nichido Fire Ins Co	0.00%	0	0.17%	\$4,046,762
0.00	23850	Tokio Marine Specialty Ins Co	0.00%	0	0.02%	\$429,391
0.00	44776	Torus Specialty Ins Co	0.00%	0	0.01%	\$210,128
0.00	29050	Tower Hill Preferred Ins Co	0.00%	0	0.02%	\$416,445
0.00	11027	Tower Hill Prime Ins Co	0.00%	0	0.03%	\$581,293
0.00	12011	Tower Hill Select Ins Co	0.00%	0	0.02%	\$509,950
0.00	12538	Tower Hill Signature Ins Co	0.00%	0	0.02%	\$561,085
0.00	44300	Tower Ins Co Of NY	0.00%	0	0.01%	\$219,113
0.00	28886	Transguard Ins Co Of Amer Inc	0.00%	0	0.01%	\$204,472

Complaints Year: 2011
 Total Complaints for Index: 31
 Premiums Year: 2011
 Total Premiums for Index: \$2,358,780,307
 Complaints Selected: Confirmed Complaints Only
Policy Type: Commercial Property
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	20494	Transportation Ins Co	0.00%	0	0.09%	\$2,041,402
0.00	19046	Travelers Cas Ins Co Of Amer	0.00%	0	0.00%	\$372
0.00	29696	Travelers Excess & Surplus Lines Co	0.00%	0	0.03%	\$632,643
0.00	27998	Travelers Home & Marine Ins Co	0.00%	0	0.00%	\$27,935
0.00	25658	Travelers Ind Co	0.00%	0	0.12%	\$2,842,272
0.00	25666	Travelers Ind Co Of Amer	0.00%	0	0.13%	\$3,157,781
0.00	25682	Travelers Ind Co Of CT	0.00%	0	0.15%	\$3,407,118
0.00	25674	Travelers Prop Cas Co Of Amer	0.00%	0	1.13%	\$26,660,608
0.00	37982	Tudor Ins Co	0.00%	0	0.01%	\$160,834
0.00	29459	Twin City Fire Ins Co Co	0.00%	0	0.06%	\$1,353,059
0.00	25968	USAA Cas Ins Co	0.00%	0	0.23%	\$5,362,714
0.00	18600	USAA Gen Ind Co	0.00%	0	0.01%	\$237,067
0.00	37893	Ullico Cas Co	0.00%	0	0.02%	\$468,190
0.00	13021	United Fire & Cas Co	0.00%	0	0.02%	\$388,757
0.00	19496	United Fire & Ind Co	0.00%	0	0.00%	\$1,765
0.00	13064	United Natl Ins Co	0.00%	0	0.04%	\$889,200
0.00	10969	United Prop & Cas Ins Co	0.00%	0	0.02%	\$415,538
0.00	25941	United Serv Automobile Assn	0.00%	0	0.43%	\$10,064,482
0.00	12537	United Specialty Ins Co	0.00%	0	0.06%	\$1,312,731
0.00	21113	United States Fire Ins Co	0.00%	0	0.34%	\$8,054,479
0.00	11986	Universal Ins Co of NA	0.00%	0	0.49%	\$11,549,662
0.00	10861	Universal Prop & Cas Ins	0.00%	0	0.00%	\$34,707
0.00	41181	Universal Underwriters Ins Co	0.00%	0	0.01%	\$100,381
0.00	25976	Utica Mut Ins Co	0.00%	0	0.00%	\$1,938
0.00	20508	Valley Forge Ins Co	0.00%	0	0.06%	\$1,454,327
0.00	21172	Vanliner Ins Co	0.00%	0	0.01%	\$137,371
0.00	10815	Verlan Fire Ins Co MD	0.00%	0	0.00%	\$1,013
0.00	20397	Vigilant Ins Co	0.00%	0	0.10%	\$2,354,326
0.00	40428	Voyager Ind Ins Co	0.00%	0	0.31%	\$7,347,279
0.00	26069	Wausau Business Ins Co	0.00%	0	0.00%	\$83,796
0.00	26042	Wausau Underwriters Ins Co	0.00%	0	0.02%	\$426,039
0.00	25011	Wesco Ins Co	0.00%	0	0.01%	\$278,117
0.00	44393	West Amer Ins Co	0.00%	0	0.07%	\$1,662,529
0.00	10030	Westchester Fire Ins Co	0.00%	0	0.01%	\$134,181
0.00	10172	Westchester Surplus Lines Ins Co	0.00%	0	0.17%	\$4,018,826
0.00	37150	Western Heritage Ins Co	0.00%	0	0.09%	\$2,147,237
0.00	13196	Western World Ins Co	0.00%	0	0.02%	\$483,325
0.00	24112	Westfield Ins Co	0.00%	0	0.67%	\$15,770,092
0.00	39845	Westport Ins Corp	0.00%	0	0.00%	\$214
0.00	13234	Wilshire Ins Co	0.00%	0	0.06%	\$1,296,227
0.00	24554	XL Ins Amer Inc	0.00%	0	0.00%	\$57,311
0.00	37885	XL Specialty Ins Co	0.00%	0	0.26%	\$6,108,895
0.00	30325	Zale Ind Co	0.00%	0	0.02%	\$454,198

Complaints Year: 2011
 Total Complaints for Index: 31
 Premiums Year: 2011
 Total Premiums for Index: \$2,358,780,307
 Complaints Selected: Confirmed Complaints Only
Policy Type: Commercial Property
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	16535	Zurich Amer Ins Co	0.00%	0	3.63%	\$85,711,976
0.00	27855	Zurich Amer Ins Co Of IL	0.00%	0	0.02%	\$486,821

Complaints Year: 2011
Total Complaints for Index: 13
Premiums Year: 2011
Total Premiums for Index: \$290,847,848
Total Policies for Index: 681,322
Complaints Selected: Confirmed Complaints Only
Policy Type: Credit
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	22667	Ace Amer Ins Co	0.00%	0	0.32%	\$917,986
0.00	10111	American Bankers Ins Co Of FL	0.00%	0	2.15%	\$6,248,034
0.00	60275	American Bankers Life Assur Co Of FL	0.00%	0	1.12%	\$3,250,660
0.00	68373	American Gen Assur Co	0.00%	0	0.20%	\$567,849
15.11	60534	American Heritage Life Ins Co	7.69%	1	0.51%	\$1,480,329
8.92	60518	American Hlth & Life Ins Co	7.69%	1	0.86%	\$2,507,172
0.00	65811	American Modern Life Ins Co	0.00%	0	0.00%	\$8,896
0.00	60739	American Natl Ins Co	0.00%	0	0.05%	\$147,267
0.00	28401	American Natl Prop & Cas Co	0.00%	0	0.60%	\$1,742,143
250.38	19615	American Reliable Ins Co	7.69%	1	0.03%	\$89,357
88.14	60836	American Republic Ins Co	7.69%	1	0.09%	\$253,834
0.00	42978	American Security Ins Co	0.00%	0	0.36%	\$1,047,034
0.00	60895	American United Life Ins Co	0.00%	0	0.00%	-\$557
0.00	11150	Arch Ins Co	0.00%	0	0.80%	\$2,317,828
0.00	25422	Atradius Trade Credit Ins Co	0.00%	0	0.46%	\$1,328,081
0.00	24813	Balboa Ins Co	0.00%	0	0.74%	\$2,147,365
0.00	68160	Balboa Life Ins Co	0.00%	0	0.00%	\$121
0.00	81043	Bankers Life Ins Co	0.00%	0	0.00%	-\$10
0.00	18279	Bankers Standard Ins Co	0.00%	0	0.54%	\$1,566,958
1.90	62626	CMFG Life Ins Co	7.69%	1	4.06%	\$11,797,365
0.00	34568	Centennial Cas Co	0.00%	0	0.17%	\$490,721
10.05	61751	Central States H & L Co Of Omaha	7.69%	1	0.77%	\$2,227,132
0.00	62383	Centurion Life Ins Co	0.00%	0	0.01%	\$11,898
0.00	61824	Cherokee Natl Life Ins Co	0.00%	0	0.11%	\$314,630
0.00	31887	Coface N Amer Ins Co	0.00%	0	2.27%	\$6,608,377
0.00	20443	Continental Cas Co	0.00%	0	0.58%	\$1,684,497
0.00	10847	Cumis Ins Society Inc	0.00%	0	0.00%	-\$7,201
0.00	20648	Employers Fire Ins Co	0.00%	0	0.87%	\$2,534,296
0.00	20516	Euler Hermes N Amer Ins Co	0.00%	0	5.17%	\$15,027,860
0.00	35378	Evanston Ins Co	0.00%	0	0.01%	\$11,985
0.00	71455	Financial Amer Life Ins Co	0.00%	0	0.02%	\$40,894
0.00	29980	First Colonial Ins Co	0.00%	0	0.96%	\$2,800,940
0.00	93521	General Fidelity Life Ins Co	0.00%	0	0.00%	-\$20
0.00	26344	Great Amer Assur Co	0.00%	0	0.62%	\$1,810,528
0.00	37532	Great Amer E&S Ins Co	0.00%	0	0.67%	\$1,944,905
0.00	16691	Great Amer Ins Co	0.00%	0	1.57%	\$4,559,410
0.00	64211	Guarantee Trust Life Ins Co	0.00%	0	0.06%	\$161,271
0.00	70815	Hartford Life & Accident Ins Co	7.69%	1	0.00%	\$0
8.03	93777	Household Life Ins Co	7.69%	1	0.96%	\$2,786,614
0.00	42374	Houston Cas Co	0.00%	0	0.14%	\$415,596
0.00	64904	Investors Heritage Life Ins Co	0.00%	0	0.00%	-\$339
0.00	89958	JMIC Life Ins Co	7.69%	1	0.00%	-\$16,164

Complaints Year: 2011
 Total Complaints for Index: 13
 Premiums Year: 2011
 Total Premiums for Index: \$290,847,848
 Total Policies for Index: 681,322
 Complaints Selected: Confirmed Complaints Only
Policy Type: Credit
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	97691	Life Of The South Ins Co	0.00%	0	0.00%	-\$711,857
0.00	35769	Lyndon Prop Ins Co	0.00%	0	0.00%	-\$137
0.00	61018	Magna Ins Co	0.00%	0	0.00%	-\$352,692
0.00	37745	Maiden Specialty Ins Co	0.00%	0	0.10%	\$276,001
0.00	65951	Merit Life Ins Co	0.00%	0	0.50%	\$1,463,451
0.00	65978	Metropolitan Life Ins Co	0.00%	0	0.00%	\$464
0.00	66168	Minnesota Life Ins Co	0.00%	0	1.11%	\$3,235,079
0.00	66281	Monumental Life Ins Co	0.00%	0	0.05%	\$139,325
0.00	24147	Old Republic Ins Co	0.00%	0	2.09%	\$6,078,929
0.00	67261	Old Republic Life Ins Co	0.00%	0	0.00%	-\$589
0.00	37060	Old United Cas Co	0.00%	0	0.13%	\$374,699
0.00	76007	Old United Life Ins Co	0.00%	0	0.01%	\$24,118
0.00	71099	Parker Centennial Assur Co	0.00%	0	0.00%	-\$380
0.00	18139	Peak Prop & Cas Ins Corp	0.00%	0	0.00%	-\$222
0.00	68136	Protective Life Ins Co	0.00%	0	0.09%	\$253,901
0.00	68195	Provident Life & Accident Ins Co	0.00%	0	0.00%	\$40
0.00	39217	QBE Ins Corp	0.00%	0	0.13%	\$368,000
0.00	11515	QBE Specialty Ins Co	0.00%	0	66.99%	\$194,831,789
0.00	61506	Resource Life Ins Co	0.00%	0	0.00%	-\$31,662
0.00	41297	Scottsdale Ins Co	0.00%	0	0.00%	\$39
0.00	93742	Securian Life Ins Co	0.00%	0	0.00%	\$2,908
0.00	19879	Security Natl Ins Co	0.00%	0	0.04%	\$105,224
182.87	42986	Standard Guar Ins Co	7.69%	1	0.04%	\$122,342
0.00	12831	State Natl Ins Co Inc	0.00%	0	0.15%	\$423,610
0.00	26387	Steadfast Ins Co	0.00%	0	0.03%	\$75,000
0.00	10952	Stonebridge Cas Ins Co	0.00%	0	0.15%	\$445,777
0.00	65021	Stonebridge Life Ins Co	0.00%	0	0.06%	\$176,141
0.00	37621	Toyota Motor Ins Co	0.00%	0	0.00%	-\$18,224
32.85	86231	Transamerica Life Ins Co	15.39%	2	0.47%	\$1,362,109
0.00	29599	US Specialty Ins Co	0.00%	0	0.02%	\$53,500
0.00	16667	United Guar Residential Ins Co of NC	0.00%	0	0.18%	\$518,364
0.00	70106	United States Life Ins Co In NYC	0.00%	0	0.00%	\$3,244
0.00	70173	Universal Underwriters Life Ins Co	7.69%	1	0.00%	-\$21,671
0.00	40827	Virginia Surety Co Inc	0.00%	0	0.02%	\$63,932
0.00	25011	Wesco Ins Co	0.00%	0	0.24%	\$683,493
0.00	88080	XL Life Ins & Ann Co	0.00%	0	0.00%	-\$52
0.00	30325	Zale Ind Co	0.00%	0	0.01%	\$30,195
0.00	71323	Zale Life Ins Co	0.00%	0	0.02%	\$48,118

Complaints Year: 2011
 Total Complaints for Index: 13
 Premiums Year: 2011
 Total Premiums for Index: \$290,847,848
 Total Policies for Index: 681,322
 Complaints Selected: Confirmed Complaints Only
Policy Type: Credit
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Policy Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Policy Count
0.00	60275	American Bankers Life Assur Co Of FL	0.00%	0	25.27%	172,168
0.00	68373	American Gen Assur Co	0.00%	0	1.90%	12,909
7.10	60534	American Heritage Life Ins Co	7.69%	1	1.08%	7,380
2.38	60518	American Hlth & Life Ins Co	7.69%	1	3.23%	22,020
0.00	65811	American Modern Life Ins Co	0.00%	0	0.01%	65
0.00	60739	American Natl Ins Co	0.00%	0	0.38%	2,564
0.00	19615	American Reliable Ins Co	7.69%	1	0.00%	0
0.00	60836	American Republic Ins Co	7.69%	1	0.00%	0
0.00	60895	American United Life Ins Co	0.00%	0	0.01%	35
0.00	81043	Bankers Life Ins Co	0.00%	0	0.00%	23
0.26	62626	CMFG Life Ins Co	7.69%	1	29.21%	198,976
2.53	61751	Central States H & L Co Of Omaha	7.69%	1	3.04%	20,738
0.00	62383	Centurion Life Ins Co	0.00%	0	0.01%	28
0.00	61824	Cherokee Natl Life Ins Co	0.00%	0	0.44%	2,998
0.00	71455	Financial Amer Life Ins Co	0.00%	0	0.11%	726
0.00	64211	Guarantee Trust Life Ins Co	0.00%	0	0.39%	2,683
0.00	70815	Hartford Life & Accident Ins Co	7.69%	1	0.00%	0
4.40	93777	Household Life Ins Co	7.69%	1	1.75%	11,910
0.00	64904	Investors Heritage Life Ins Co	0.00%	0	0.03%	183
30.12	89958	JMIC Life Ins Co	7.69%	1	0.26%	1,740
0.00	97691	Life Of The South Ins Co	0.00%	0	9.53%	64,898
0.00	65951	Merit Life Ins Co	0.00%	0	2.64%	17,951
0.00	65978	Metropolitan Life Ins Co	0.00%	0	0.01%	50
0.00	66168	Minnesota Life Ins Co	0.00%	0	13.66%	93,084
0.00	66281	Monumental Life Ins Co	0.00%	0	0.53%	3,586
0.00	67261	Old Republic Life Ins Co	0.00%	0	0.02%	126
0.00	76007	Old United Life Ins Co	0.00%	0	0.03%	180
0.00	68136	Protective Life Ins Co	0.00%	0	0.23%	1,563
0.00	68195	Provident Life & Accident Ins Co	0.00%	0	0.00%	1
0.00	61506	Resource Life Ins Co	0.00%	0	0.43%	2,915
0.00	93742	Securian Life Ins Co	0.00%	0	0.01%	56
0.00	42986	Standard Guar Ins Co	7.69%	1	0.00%	0
0.00	65021	Stonebridge Life Ins Co	0.00%	0	1.78%	12,120
4.97	86231	Transamerica Life Ins Co	15.39%	2	3.10%	21,092
0.00	70106	United States Life Ins Co In NYC	0.00%	0	0.02%	109
115.19	70173	Universal Underwriters Life Ins Co	7.69%	1	0.07%	455
0.00	88080	XL Life Ins & Ann Co	0.00%	0	0.00%	5
0.00	71323	Zale Life Ins Co	0.00%	0	0.88%	5,985

Complaints Year: 2011
Total Complaints for Index: 0
Premiums Year: 2011
Total Premiums for Index: \$315,057,867
Complaints Selected: Confirmed Complaints Only
Policy Type: Fidelity and Surety
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	26379	Accredited Surety & Cas Co Inc	0.00%	0	0.37%	\$1,173,074
0.00	22667	Ace Amer Ins Co	0.00%	0	0.00%	\$2,396
0.00	22950	Acstar Ins Co	0.00%	0	0.08%	\$236,869
0.00	33898	Aegis Security Ins Co	0.00%	0	0.59%	\$1,867,883
0.00	13285	Allegheny Cas Co	0.00%	0	0.79%	\$2,471,714
0.00	42579	Allied Prop & Cas Ins Co	0.00%	0	0.07%	\$228,139
0.00	19232	Allstate Ins Co	0.00%	0	0.00%	\$12,588
0.00	19720	American Alt Ins Corp	0.00%	0	0.12%	\$368,556
0.00	10111	American Bankers Ins Co Of FL	0.00%	0	0.31%	\$987,514
0.00	10216	American Contractors Ind Co	0.00%	0	0.24%	\$758,359
0.00	19690	American Economy Ins Co	0.00%	0	0.00%	\$2,737
0.00	24066	American Fire & Cas Co	0.00%	0	0.05%	\$168,621
0.00	26247	American Guar & Liab Ins	0.00%	0	0.01%	\$28,418
0.00	19380	American Home Assur Co	0.00%	0	0.18%	\$577,737
0.00	21857	American Ins Co	0.00%	0	0.00%	\$353
0.00	30562	American Manufacturers Mut Ins Co	0.00%	0	0.00%	\$5,802
0.00	22918	American Motorists Ins Co	0.00%	0	0.00%	\$7,992
0.00	39969	American Safety Cas Ins Co	0.00%	0	0.26%	\$816,272
0.00	10235	American Southern Ins Co	0.00%	0	0.45%	\$1,415,334
0.00	19704	American States Ins Co	0.00%	0	0.11%	\$341,477
0.00	31380	American Surety Co	0.00%	0	0.21%	\$673,789
0.00	40142	American Zurich Ins Co	0.00%	0	0.01%	\$33,107
0.00	19488	Amerisure Ins Co	0.00%	0	0.00%	\$433
0.00	23396	Amerisure Mut Ins Co	0.00%	0	0.02%	\$74,794
0.00	11150	Arch Ins Co	0.00%	0	1.22%	\$3,835,800
0.00	21199	Arch Speciaity Ins Co	0.00%	0	0.00%	\$9,813
0.00	19801	Argonaut Ins Co	0.00%	0	0.37%	\$1,155,719
0.00	41114	Atlantic Bonding Co	0.00%	0	0.01%	\$14,505
0.00	18988	Auto Owners Ins Co	0.00%	0	0.52%	\$1,621,534
0.00	37273	Axis Ins Co	0.00%	0	0.05%	\$155,471
0.00	33162	Bankers Ins Co	0.00%	0	1.07%	\$3,383,069
0.00	29580	Berkley Regional Ins Co	0.00%	0	1.43%	\$4,502,074
0.00	27081	Bond Safeguard Ins Co	0.00%	0	0.57%	\$1,778,653
0.00	12260	Campmed Cas & Ind Co Inc	0.00%	0	0.01%	\$34,550
0.00	10472	Capitol Ind Corp	0.00%	0	0.09%	\$271,982
0.00	10328	Capitol Specialty Ins Corp	0.00%	0	0.00%	\$976
0.00	10510	Carolina Cas Ins Co	0.00%	0	0.04%	\$138,401
0.00	25615	Charter Oak Fire Ins Co	0.00%	0	0.00%	\$11,103
0.00	26883	Chartis Specialty Ins Co	0.00%	0	0.02%	\$44,737
0.00	10642	Cherokee Ins Co	0.00%	0	0.00%	\$200
0.00	38989	Chubb Custom Ins Co	0.00%	0	0.00%	\$11,345
0.00	10677	Cincinnati Ins Co	0.00%	0	0.41%	\$1,275,025
0.00	34347	Colonial Amer Cas & Surety Co	0.00%	0	0.01%	\$28,212

Complaints Year: 2011
 Total Complaints for Index: 0
 Premiums Year: 2011
 Total Premiums for Index: \$315,057,867
 Complaints Selected: Confirmed Complaints Only

Policy Type: Fidelity and Surety
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	10758	Colonial Surety Co	0.00%	0	0.11%	\$354,031
0.00	31127	Columbia Cas Co	0.00%	0	0.00%	\$6,971
0.00	12157	Companion Prop & Cas Ins Co	0.00%	0	0.31%	\$977,352
0.00	20443	Continental Cas Co	0.00%	0	0.61%	\$1,923,915
0.00	39551	Continental Heritage Ins Co	0.00%	0	0.19%	\$593,812
0.00	35289	Continental Ins Co	0.00%	0	1.16%	\$3,651,852
0.00	37206	Contractors Bonding & Ins Co	0.00%	0	0.51%	\$1,594,027
0.00	10499	Corepointe Ins Co	0.00%	0	0.05%	\$144,388
0.00	26492	Courtesy Ins Co	0.00%	0	0.01%	\$17,658
0.00	10847	Cumis Ins Society Inc	0.00%	0	1.07%	\$3,353,030
0.00	16624	Darwin Natl Assur Co	0.00%	0	0.01%	\$16,131
0.00	24319	Darwin Select Ins Co	0.00%	0	0.01%	\$38,218
0.00	12718	Developers Surety & Ind Co	0.00%	0	0.80%	\$2,527,442
0.00	21261	Electric Ins Co	0.00%	0	0.00%	\$9,174
0.00	21458	Employers Ins of Wausau	0.00%	0	0.01%	\$15,729
0.00	21415	Employers Mut Cas Co	0.00%	0	0.02%	\$46,947
0.00	39020	Essex Ins Co	0.00%	0	0.02%	\$50,000
0.00	10851	Everest Ind Ins Co	0.00%	0	0.11%	\$342,822
0.00	10120	Everest Natl Ins Co	0.00%	0	0.08%	\$249,203
0.00	26921	Everest Reins Co	0.00%	0	0.05%	\$142,421
0.00	12750	Evergreen Natl Ind Co	0.00%	0	0.40%	\$1,264,715
0.00	35181	Executive Risk Ind Inc	0.00%	0	0.16%	\$513,425
0.00	44792	Executive Risk Speciality Ins Co	0.00%	0	0.01%	\$40,956
0.00	12842	FCCI Advantage Ins Co	0.00%	0	0.00%	\$1,264
0.00	33472	FCCI Commercial Ins Co	0.00%	0	0.06%	\$196,970
0.00	10178	FCCI Ins Co	0.00%	0	0.23%	\$715,897
0.00	41483	Farmington Cas Co	0.00%	0	0.00%	\$11,521
0.00	13838	Farmland Mut Ins Co	0.00%	0	0.00%	\$550
0.00	20281	Federal Ins Co	0.00%	0	6.49%	\$20,438,551
0.00	13935	Federated Mut Ins Co	0.00%	0	0.06%	\$188,305
0.00	11118	Federated Rural Electric Ins Exch	0.00%	0	0.01%	\$18,720
0.00	28304	Federated Serv Ins Co	0.00%	0	0.01%	\$32,978
0.00	39306	Fidelity & Deposit Co Of MD	0.00%	0	8.97%	\$28,247,948
0.00	35386	Fidelity & Guar Ins Co	0.00%	0	0.00%	\$416
0.00	16578	Fidelity Natl Prop & Cas Ins Co	0.00%	0	0.09%	\$284,750
0.00	35009	Financial Cas & Surety Inc	0.00%	0	0.11%	\$349,422
0.00	13990	First Community Ins Co	0.00%	0	0.01%	\$42,367
0.00	24724	First Natl Ins Co Of Amer	0.00%	0	0.13%	\$414,608
0.00	21817	Florida Farm Bur Gen Ins Co	0.00%	0	0.00%	\$848
0.00	24732	General Ins Co Of Amer	0.00%	0	0.01%	\$29,395
0.00	36307	Gray Ins Co	0.00%	0	0.40%	\$1,271,366
0.00	26832	Great Amer Alliance Ins Co	0.00%	0	0.00%	\$9,539
0.00	26344	Great Amer Assur Co	0.00%	0	0.00%	\$742

Complaints Year: 2011
 Total Complaints for Index: 0
 Premiums Year: 2011
 Total Premiums for Index: \$315,057,867
 Complaints Selected: Confirmed Complaints Only

Policy Type: Fidelity and Surety
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	37532	Great Amer E&S Ins Co	0.00%	0	0.00%	\$692
0.00	16691	Great Amer Ins Co	0.00%	0	3.45%	\$10,880,570
0.00	22136	Great Amer Ins Co of NY	0.00%	0	0.01%	\$14,100
0.00	20303	Great Northern Ins Co	0.00%	0	0.01%	\$43,409
0.00	22322	Greenwich Ins Co	0.00%	0	0.01%	\$19,750
0.00	36650	Guarantee Co Of N Amer USA	0.00%	0	0.64%	\$2,006,318
0.00	22292	Hanover Ins Co	0.00%	0	1.59%	\$4,991,597
0.00	26433	Harco Natl Ins Co	0.00%	0	0.00%	\$364
0.00	22357	Hartford Accident & Ind Co	0.00%	0	0.26%	\$816,275
0.00	29424	Hartford Cas Ins Co	0.00%	0	0.31%	\$968,101
0.00	19682	Hartford Fire In Co	0.00%	0	3.47%	\$10,926,930
0.00	38261	Hartford Ins Co Of The Southeast	0.00%	0	0.00%	\$9,982
0.00	42374	Houston Cas Co	0.00%	0	0.09%	\$272,956
0.00	25054	Hudson Ins Co	0.00%	0	0.04%	\$134,917
0.00	11268	ICI Mut Ins Co RRG	0.00%	0	0.00%	\$2,550
0.00	43575	Indemnity Ins Co Of North Amer	0.00%	0	0.00%	\$1,763
0.00	14265	Indiana Lumbermens Mut Ins Co	0.00%	0	0.01%	\$18,855
0.00	19429	Insurance Co Of The State Of PA	0.00%	0	0.37%	\$1,149,920
0.00	27847	Insurance Co Of The West	0.00%	0	0.03%	\$94,488
0.00	22713	Insurance Co of N Amer	0.00%	0	0.00%	\$2,196
0.00	11592	International Fidelity Ins Co	0.00%	0	2.59%	\$8,165,780
0.00	33600	LM Ins Corp	0.00%	0	0.01%	\$18,132
0.00	19437	Lexington Ins Co	0.00%	0	0.00%	\$3,370
0.00	37940	Lexington Natl Ins Corp	0.00%	0	0.49%	\$1,528,183
0.00	13307	Lexon Ins Co	0.00%	0	1.46%	\$4,585,785
0.00	19917	Liberty Ins Underwriters Inc	0.00%	0	0.00%	\$1,634
0.00	23035	Liberty Mut Fire Ins Co	0.00%	0	0.00%	\$3,504
0.00	23043	Liberty Mut Ins Co	0.00%	0	9.86%	\$31,047,090
0.00	33855	Lincoln Gen Ins Co	0.00%	0	0.00%	\$11,229
0.00	22977	Lumbermens Mut Cas Co	0.00%	0	0.00%	\$1,980
0.00	23108	Lumbermens Underwriting Alliance	0.00%	0	0.00%	\$2,950
0.00	35769	Lyndon Prop Ins Co	0.00%	0	0.00%	\$1,750
0.00	10051	Lyndon Southern Ins Co	0.00%	0	0.04%	\$113,982
0.00	33502	Machinery Ins Inc Assessable Mut Co	0.00%	0	0.05%	\$157,696
0.00	22306	Massachusetts Bay Ins Co	0.00%	0	0.11%	\$337,573
0.00	14494	Merchants Bonding Co a Mut	0.00%	0	1.22%	\$3,829,594
0.00	23434	Middlesex Ins Co	0.00%	0	0.01%	\$17,125
0.00	23612	Midwest Employers Cas Co	0.00%	0	0.00%	\$1,500
0.00	22012	Motors Ins Corp	0.00%	0	0.01%	\$34,500
0.00	14788	NGM Ins Co	0.00%	0	0.33%	\$1,044,711
0.00	23663	National Amer Ins Co	0.00%	0	0.00%	\$375
0.00	23671	National Amer Ins Co of CA	0.00%	0	0.00%	\$3,958
0.00	20478	National Fire Ins Co Of Hartford	0.00%	0	0.01%	\$15,427

Complaints Year: 2011
Total Complaints for Index: 0
Premiums Year: 2011
Total Premiums for Index: \$315,057,867
Complaints Selected: Confirmed Complaints Only
Policy Type: Fidelity and Surety
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	20087	National Ind Co	0.00%	0	0.00%	\$65
0.00	32620	National Interstate Ins Co	0.00%	0	0.00%	\$5,500
0.00	20141	National Trust Ins Co	0.00%	0	0.01%	\$24,019
0.00	19445	National Union Fire Ins Co Of Pitts	0.00%	0	2.23%	\$7,026,463
0.00	23779	Nationwide Mut Fire Ins Co	0.00%	0	0.00%	\$6,872
0.00	23787	Nationwide Mut Ins Co	0.00%	0	0.00%	\$2,051
0.00	37877	Nationwide Prop & Cas Ins Co	0.00%	0	0.00%	\$549
0.00	42307	Navigators Ins Co	0.00%	0	0.04%	\$118,614
0.00	29874	North Amer Specialty Ins Co	0.00%	0	0.68%	\$2,127,052
0.00	21105	North River Ins Co	0.00%	0	0.17%	\$520,888
0.00	42552	Nova Cas Co	0.00%	0	0.11%	\$340,570
0.00	24074	Ohio Cas Ins Co	0.00%	0	0.68%	\$2,131,543
0.00	24104	Ohio Farmers Ins Co	0.00%	0	0.10%	\$318,471
0.00	26565	Ohio Ind Co	0.00%	0	0.17%	\$527,469
0.00	40231	Old Dominion Ins Co	0.00%	0	0.35%	\$1,107,303
0.00	24139	Old Republic Gen Ins Corp	0.00%	0	0.03%	\$77,311
0.00	24147	Old Republic Ins Co	0.00%	0	0.06%	\$180,967
0.00	40444	Old Republic Surety Co	0.00%	0	1.12%	\$3,523,086
0.00	37060	Old United Cas Co	0.00%	0	0.00%	\$1,208
0.00	21970	OneBeacon Ins Co	0.00%	0	0.00%	\$6
0.00	32700	Owners Ins Co	0.00%	0	0.01%	\$18,619
0.00	22748	Pacific Employers Ins Co	0.00%	0	0.00%	\$3,604
0.00	20346	Pacific Ind Co	0.00%	0	0.02%	\$48,495
0.00	10046	Pacific Ins Co Ltd	0.00%	0	0.01%	\$17,344
0.00	13121	Palmetto Surety Corp	0.00%	0	0.11%	\$334,604
0.00	23442	Patriot Gen Ins Co	0.00%	0	0.01%	\$16,036
0.00	24198	Peerless Ins Co	0.00%	0	0.01%	\$20,484
0.00	13003	Peninsular Surety Co	0.00%	0	0.34%	\$1,074,294
0.00	21962	Pennsylvania Gen Ins Co	0.00%	0	0.00%	\$750
0.00	14974	Pennsylvania Lumbermens Mut Ins	0.00%	0	0.00%	\$7,178
0.00	14990	Pennsylvania Natl Mut Cas Ins Co	0.00%	0	0.00%	\$11,148
0.00	18058	Philadelphia Ind Ins Co	0.00%	0	0.09%	\$284,054
0.00	25623	Phoenix Ins Co	0.00%	0	0.01%	\$15,753
0.00	18619	Platte River Ins Co	0.00%	0	1.00%	\$3,135,381
0.00	37257	Praetorian Ins Co	0.00%	0	0.00%	\$855
0.00	24260	Progressive Cas Ins Co	0.00%	0	0.01%	\$33,992
0.00	12416	Protective Ins Co	0.00%	0	0.01%	\$33,721
0.00	28860	RLI Ind Co	0.00%	0	0.03%	\$85,865
0.00	13056	RLI Ins Co	0.00%	0	1.30%	\$4,092,381
0.00	24449	Regent Ins Co	0.00%	0	0.00%	\$661
0.00	36684	Riverport Ins Co	0.00%	0	0.00%	\$2,093
0.00	42706	Roche Surety & Cas Co Inc	0.00%	0	0.37%	\$1,170,293
0.00	24740	Safeco Ins Co Of Amer	0.00%	0	2.19%	\$6,906,744

Complaints Year: 2011
 Total Complaints for Index: 0
 Premiums Year: 2011
 Total Premiums for Index: \$315,057,867
 Complaints Selected: Confirmed Complaints Only

Policy Type: Fidelity and Surety
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	15105	Safety Natl Cas Corp	0.00%	0	0.06%	\$188,519
0.00	41297	Scottsdale Ins Co	0.00%	0	0.00%	\$175
0.00	39926	Selective Ins Co Of The Southeast	0.00%	0	0.00%	\$812
0.00	10936	Seneca Ins Co Inc	0.00%	0	0.12%	\$380,138
0.00	24988	Sentry Ins A Mut Co	0.00%	0	0.00%	\$5,371
0.00	21180	Sentry Select Ins Co	0.00%	0	0.05%	\$166,887
0.00	36560	Service Ins Co	0.00%	0	0.00%	\$7,243
0.00	10190	Southern Owners Ins Co	0.00%	0	0.09%	\$275,264
0.00	24767	St Paul Fire & Marine Ins Co	0.00%	0	0.29%	\$898,482
0.00	24775	St Paul Guardian Ins Co	0.00%	0	0.07%	\$204,219
0.00	24791	St Paul Mercury Ins Co	0.00%	0	0.50%	\$1,565,257
0.00	18023	Star Ins Co	0.00%	0	0.01%	\$22,849
0.00	38318	Starr Ind & Liab Co	0.00%	0	0.08%	\$250,574
0.00	11502	State Auto FL Ins Co	0.00%	0	0.00%	\$5,496
0.00	25135	State Automobile Mut Ins Co	0.00%	0	0.02%	\$53,677
0.00	25143	State Farm Fire & Cas Co	0.00%	0	0.28%	\$884,095
0.00	25151	State Farm Gen Ins Co	0.00%	0	0.00%	\$541
0.00	26387	Steadfast Ins Co	0.00%	0	0.01%	\$36,636
0.00	10909	Sun Surety Ins Co	0.00%	0	0.00%	\$867
0.00	10916	Suretec Ins Co	0.00%	0	0.81%	\$2,538,716
0.00	12866	T H E Ins Co	0.00%	0	0.00%	\$1,739
0.00	29513	The Bar Plan Mut Ins Co	0.00%	0	0.02%	\$58,537
0.00	28886	Transguard Ins Co Of Amer Inc	0.00%	0	0.00%	\$331
0.00	20494	Transportation Ins Co	0.00%	0	0.00%	\$26
0.00	19038	Travelers Cas & Surety Co	0.00%	0	1.55%	\$4,886,395
0.00	31194	Travelers Cas & Surety Co Of Amer	0.00%	0	13.69%	\$43,127,534
0.00	25658	Travelers Ind Co	0.00%	0	0.00%	\$10,805
0.00	25666	Travelers Ind Co Of Amer	0.00%	0	0.00%	\$931
0.00	25682	Travelers Ind Co Of CT	0.00%	0	0.00%	\$3,825
0.00	25674	Travelers Prop Cas Co Of Amer	0.00%	0	0.01%	\$15,518
0.00	29459	Twin City Fire Ins Co Co	0.00%	0	0.10%	\$298,192
0.00	29599	US Specialty Ins Co	0.00%	0	1.07%	\$3,358,760
0.00	37893	Ullico Cas Co	0.00%	0	0.12%	\$372,452
0.00	36226	United Cas & Surety Ins Co	0.00%	0	0.00%	\$2,147
0.00	13021	United Fire & Cas Co	0.00%	0	0.57%	\$1,802,634
0.00	25887	United States Fidelity & Guar Co	0.00%	0	0.01%	\$39,200
0.00	21113	United States Fire Ins Co	0.00%	0	0.27%	\$852,352
0.00	10656	United States Surety Co	0.00%	0	0.02%	\$62,515
0.00	32867	Universal Fire & Cas Ins Co	0.00%	0	0.10%	\$312,021
0.00	13200	Universal Surety Of Amer	0.00%	0	0.19%	\$603,186
0.00	41181	Universal Underwriters Ins Co	0.00%	0	0.17%	\$521,788
0.00	29998	Upper Hudson Natl Ins Co	0.00%	0	0.03%	\$77,719
0.00	25976	Utica Mut Ins Co	0.00%	0	0.00%	\$8,926

Complaints Year: 2011
 Total Complaints for Index: 0
 Premiums Year: 2011
 Total Premiums for Index: \$315,057,867
 Complaints Selected: Confirmed Complaints Only
Policy Type: Fidelity and Surety
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	20508	Valley Forge Ins Co	0.00%	0	0.00%	\$1,045
0.00	21172	Vanliner Ins Co	0.00%	0	0.00%	\$393
0.00	20397	Vigilant Ins Co	0.00%	0	0.01%	\$18,708
0.00	32778	Washington Intl Ins Co	0.00%	0	0.88%	\$2,766,948
0.00	26042	Wausau Underwriters Ins Co	0.00%	0	0.00%	\$1,117
0.00	44393	West Amer Ins Co	0.00%	0	0.06%	\$172,366
0.00	10030	Westchester Fire Ins Co	0.00%	0	1.82%	\$5,741,899
0.00	13188	Western Surety Co	0.00%	0	5.73%	\$18,036,707
0.00	24112	Westfield Ins Co	0.00%	0	1.12%	\$3,537,861
0.00	24120	Westfield Natl Ins Co	0.00%	0	0.01%	\$15,877
0.00	37885	XL Specialty Ins Co	0.00%	0	0.01%	\$20,225
0.00	16535	Zurich Amer Ins Co	0.00%	0	0.49%	\$1,539,765
0.00	27855	Zurich Amer Ins Co Of IL	0.00%	0	0.00%	\$6,185

Complaints Year: 2011
 Total Complaints for Index: 822
 Premiums Year: 2011
 Total Premiums for Index: \$7,863,721,829
 Complaints Selected: Confirmed Complaints Only

Policy Type: Homeowner

Selected States for Index: Florida Only

Database: SMWP-MISDM

Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	34789	21st Century Centennial Ins Co	0.12%	1	0.00%	\$0
0.00	11072	ACA Home Ins Corp	0.00%	0	0.08%	\$5,820,043
0.39	12196	ASI Assur Corp	0.37%	3	0.94%	\$73,558,726
0.00	11059	ASI Lloyds	0.00%	0	0.00%	-\$38,733
0.30	13142	ASI Preferred Ins Corp	0.37%	3	1.22%	\$96,229,240
0.00	29530	AXA Art Ins Corp	0.12%	1	0.00%	\$0
0.00	26620	AXIS Surplus Ins Co	0.00%	0	0.09%	\$6,793,634
0.00	26417	Ace Ins Co Of The Midwest	0.00%	0	0.12%	\$9,486,480
0.00	10324	Addison Ins Co	0.00%	0	0.01%	\$1,048,206
15.53	33898	Aegis Security Ins Co	0.12%	1	0.01%	\$615,977
0.00	10014	Affiliated Fm Ins Co	0.00%	0	0.00%	\$119,188
0.00	19240	Allstate Ind Co	0.12%	1	0.00%	\$0
0.00	33189	Alterra Excess & Surplus Ins Co	0.00%	0	0.00%	\$11,890
0.00	21849	American Automobile Ins Co	0.00%	0	0.18%	\$13,944,768
1.11	10111	American Bankers Ins Co Of FL	0.37%	3	0.33%	\$25,869,718
0.00	19380	American Home Assur Co	0.00%	0	0.37%	\$29,406,012
1.92	12841	American Integrity Ins Co of FL	1.95%	16	1.02%	\$79,745,519
2.50	16810	American Mercury Ins Co	0.24%	2	0.10%	\$7,663,729
1.19	12314	American Modern Ins Co of FL	0.12%	1	0.10%	\$8,025,502
0.00	13563	American Platinum P&C Ins Co	0.00%	0	0.01%	\$567,177
0.00	19615	American Reliable Ins Co	0.12%	1	0.00%	-\$9,390
0.00	42978	American Security Ins Co	0.00%	0	0.00%	\$28,609
0.72	41998	American Southern Home Ins Co	0.12%	1	0.17%	\$13,376,251
0.74	10872	American Strategic Ins Corp	0.61%	5	0.83%	\$65,058,214
1.42	12359	American Traditions Ins Co	0.85%	7	0.60%	\$47,116,119
0.00	35912	American Western Home Ins Co	0.00%	0	0.00%	\$18,235
0.00	19976	Amica Mut Ins Co	0.00%	0	0.45%	\$35,549,588
0.00	10203	Argus Fire & Cas Ins Co	6.45%	53	0.00%	-\$2,010,451
0.46	13038	Ark Royal Ins Co	0.37%	3	0.80%	\$62,851,005
0.00	41459	Armed Forces Ins Exch	0.00%	0	0.10%	\$7,994,901
0.00	10717	Aspen Specialty Ins Co	0.00%	0	0.00%	\$204,039
0.00	21865	Associated Ind Corp	0.00%	0	0.01%	\$911,600
0.18	12813	Auto Club Ins Co of FL	0.12%	1	0.68%	\$53,568,759
0.00	18988	Auto Owners Ins Co	0.00%	0	0.00%	\$132
4.87	13139	Avatar Prop & Cas Ins Co	0.73%	6	0.15%	\$11,783,422
0.00	24813	Balboa Ins Co	0.12%	1	0.00%	\$0
2.34	10908	Capitol Preferred Ins Co	0.97%	8	0.42%	\$32,687,168
1.10	10835	Castle Key Ind Co	1.58%	13	1.44%	\$113,527,666
0.27	30511	Castle Key Ins Co	0.49%	4	1.80%	\$141,396,518
0.00	19402	Chartis Prop Cas Co	0.00%	0	1.20%	\$94,083,108
0.00	26883	Chartis Specialty Ins Co	0.00%	0	0.03%	\$2,312,333
0.00	38989	Chubb Custom Ins Co	0.00%	0	0.07%	\$5,092,335
0.00	10677	Cincinnati Ins Co	0.00%	0	0.15%	\$11,744,903

Complaints Year: 2011
 Total Complaints for Index: 822
 Premiums Year: 2011
 Total Premiums for Index: \$7,863,721,829
 Complaints Selected: Confirmed Complaints Only

Policy Type: Homeowner

Selected States for Index: Florida Only

Database: SMWP-MISDM

Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
1.17	10064	Citizens Prop Ins Corp	23.24%	191	19.93%	\$1,567,340,653
0.00	20532	Clarendon Natl Ins Co	0.12%	1	0.00%	\$0
0.00	22560	Clarendon Select Ins Co	0.12%	1	0.00%	\$0
0.00	12157	Companion Prop & Cas Ins Co	0.00%	0	0.08%	\$6,314,693
0.00	29734	Conifer Ins Co	0.00%	0	0.00%	\$26,238
52.98	18163	Cooperativa D Seguros Multiples PR	0.49%	4	0.01%	\$722,302
8.76	20966	Cotton States Mut Ins Co	0.61%	5	0.07%	\$5,462,240
1.01	10953	Cypress Prop & Cas Ins Co	0.85%	7	0.84%	\$66,302,614
0.00	42781	Direct Gen Ins Co	0.12%	1	0.00%	\$0
0.00	12482	Edison Ins Co	0.24%	2	0.00%	-\$730,379
0.00	21261	Electric Ins Co	0.00%	0	0.05%	\$3,988,904
0.00	21334	Empire Ind Ins Co	0.00%	0	0.00%	\$7,482
0.00	11996	Encompass Floridian Ind Co	0.00%	0	0.00%	-\$796
0.00	11993	Encompass Floridian Ins Co	0.00%	0	0.00%	\$2,241
0.00	39020	Essex Ins Co	0.00%	0	0.00%	\$15,683
0.00	27980	FEDERATED NATIONAL INS CO	1.46%	12	0.00%	\$0
0.00	43699	Farmers Specialty Ins Co	0.00%	0	0.04%	\$3,290,768
0.00	20281	Federal Ins Co	0.00%	0	1.85%	\$145,096,228
1.44	10790	Federated Natl Ins Co	1.46%	12	1.02%	\$79,947,781
0.84	10186	Fidelity Fire & Cas Co	0.73%	6	0.87%	\$68,630,696
0.00	25180	Fidelity Natl Ins Co	0.00%	0	0.00%	\$30
0.62	16578	Fidelity Natl Prop & Cas Ins Co	0.12%	1	0.20%	\$15,551,986
0.00	21873	Firemans Fund Ins Co	0.00%	0	0.44%	\$34,272,420
0.00	39640	Firemans Fund Ins Co Of OH	0.00%	0	0.02%	\$1,167,707
0.00	10336	First Acceptance Ins Co Inc	0.12%	1	0.00%	\$0
0.00	37710	First Amer Prop & Cas Ins Co	0.00%	0	0.02%	\$1,549,568
2.16	13990	First Community Ins Co	0.85%	7	0.40%	\$31,049,668
0.34	10647	First Floridian Auto & Home Ins Co	0.12%	1	0.36%	\$28,063,221
0.80	33588	First Liberty Ins Corp	0.37%	3	0.46%	\$35,821,755
0.00	24724	First Natl Ins Co Of Amer	0.00%	0	0.00%	\$117,313
0.67	10897	First Protective Ins Co	0.85%	7	1.27%	\$99,591,880
0.37	10688	Florida Family Ins Co	0.37%	3	0.98%	\$76,996,809
1.00	21817	Florida Farm Bur Gen Ins Co	0.61%	5	0.61%	\$47,954,991
0.38	31216	Florida Farm Bureau Cas Ins Co	0.37%	3	0.97%	\$76,354,767
1.47	10132	Florida Peninsula Ins Co	3.53%	29	2.41%	\$189,193,982
0.40	11185	Foremost Ins Co Grand Rapids MI	0.24%	2	0.60%	\$47,462,263
0.00	11800	Foremost Prop & Cas Ins Co	0.00%	0	0.36%	\$27,945,102
0.00	41513	Foremost Signature Ins Co	0.00%	0	0.02%	\$1,811,546
0.42	10182	Geovera Specialty Ins Co	0.24%	2	0.58%	\$45,605,810
0.00	16691	Great Amer Ins Co	0.12%	1	0.00%	\$0
0.00	20303	Great Northern Ins Co	0.00%	0	0.05%	\$3,647,705
0.70	12237	Gulfstream Prop & Cas Ins Co	0.61%	5	0.88%	\$68,821,191
0.00	12438	HOMEWISE INS CO INC	1.22%	10	0.00%	\$0

Complaints Year: 2011
Total Complaints for Index: 822
Premiums Year: 2011
Total Premiums for Index: \$7,863,721,829
Complaints Selected: Confirmed Complaints Only
Policy Type: Homeowner
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	29424	Hartford Cas Ins Co	0.00%	0	0.01%	\$362,616
0.00	19682	Hartford Fire In Co	0.00%	0	0.00%	\$19,300
1.93	37478	Hartford Ins Co Of The Midwest	1.70%	14	0.88%	\$69,478,418
0.00	38261	Hartford Ins Co Of The Southeast	0.12%	1	0.00%	\$0
0.00	30104	Hartford Underwriters Ins Co	0.00%	0	0.00%	\$206,685
0.76	12944	Homeowners Choice P&C Ins Co	1.22%	10	1.61%	\$126,582,668
4.72	11156	Homesite Ins Co of FL	0.12%	1	0.03%	\$2,028,236
0.00	10149	Homewise Ins Co	0.61%	5	0.00%	\$0
0.00	12582	Homewise Preferred Ins Co	0.24%	2	0.00%	\$0
0.00	22578	Horace Mann Ins Co	0.00%	0	0.01%	\$601,815
2.37	29068	IDS Prop Cas Ins Co	0.12%	1	0.05%	\$4,036,499
0.00	27960	Illinois Union Ins Co	0.00%	0	0.02%	\$1,236,321
1.08	25445	Ironshore Specialty Ins Co	0.12%	1	0.11%	\$8,838,777
0.27	19437	Lexington Ins Co	0.12%	1	0.45%	\$35,663,392
0.00	10955	Liberty Amer Ins Co	0.12%	1	0.00%	\$0
0.71	23035	Liberty Mut Fire Ins Co	0.97%	8	1.38%	\$108,437,278
0.00	31968	Merastar Ins Co	0.00%	0	0.01%	\$492,324
0.00	24821	Meritplan Ins Co	0.00%	0	0.00%	-\$14
0.00	40169	Metropolitan Cas Ins Co	0.00%	0	0.19%	\$14,729,562
1.43	12957	Modern USA Ins Co	0.61%	5	0.43%	\$33,348,569
0.00	26522	Mount Vernon Fire Ins Co	0.12%	1	0.00%	\$0
0.00	12216	National Grp Ins Co	0.12%	1	0.00%	\$0
0.00	20052	National Liab & Fire Ins Co	0.73%	6	0.00%	\$0
0.00	19445	National Union Fire Ins Co Of Pitts	0.12%	1	0.00%	\$0
1.22	10948	Nationwide Ins Co Of FL	0.85%	7	0.70%	\$54,871,890
0.00	23841	New Hampshire Ins Co	0.12%	1	0.00%	-\$8,617,591
0.00	40231	Old Dominion Ins Co	0.00%	0	0.02%	\$1,320,970
0.41	12954	Olympus Ins Co	0.49%	4	1.17%	\$92,237,125
0.21	38644	Omega Ins Co	0.12%	1	0.58%	\$45,318,850
0.00	20346	Pacific Ind Co	0.00%	0	0.03%	\$2,045,679
3.83	13125	Peoples Trust Ins Co	1.83%	15	0.48%	\$37,472,024
1.84	13687	Prepared Ins Co	0.73%	6	0.40%	\$31,272,341
0.00	12588	Prime Ins Co	0.00%	0	0.00%	\$7,870
0.00	12873	Privilege Underwriters Recp Exch	0.00%	0	0.45%	\$35,547,050
0.00	39217	QBE Ins Corp	0.12%	1	0.00%	\$0
0.00	28053	Rockhill Ins Co	0.00%	0	0.02%	\$1,279,097
1.10	12563	Safe Harbor Ins Co	0.49%	4	0.44%	\$34,706,186
0.00	17248	Safeway Prop Ins Co	0.00%	0	0.36%	\$28,521,195
1.75	13619	Sawgrass Mutual Ins Co	0.61%	5	0.35%	\$27,310,017
0.00	41297	Scottsdale Ins Co	0.00%	0	0.08%	\$6,388,085
1.41	10117	Security First Ins Co	2.92%	24	2.07%	\$162,787,556
0.00	24988	Sentry Ins A Mut Co	0.00%	0	0.00%	-\$1,748
0.00	36560	Service Ins Co	0.00%	0	0.00%	-\$3,225

Complaints Year: 2011
 Total Complaints for Index: 822
 Premiums Year: 2011
 Total Premiums for Index: \$7,863,721,829
 Complaints Selected: Confirmed Complaints Only
Policy Type: Homeowner
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.76	10136	Southern Fidelity Ins Co Inc	0.73%	6	0.96%	\$75,264,020
1.69	12247	Southern Oak Ins Co	1.34%	11	0.79%	\$62,340,904
0.00	10190	Southern Owners Ins Co	0.00%	0	0.13%	\$9,816,050
0.46	11844	St Johns Ins Co Inc	1.46%	12	3.16%	\$248,650,091
0.00	13621	Star & Shield Ins Exch	0.00%	0	0.04%	\$3,403,080
0.29	10739	State Farm FL Ins Co	3.16%	26	10.78%	\$847,325,721
0.00	25143	State Farm Fire & Cas Co	0.00%	0	0.00%	-\$1,692
0.00	25178	State Farm Mut Auto Ins Co	0.24%	2	0.00%	\$0
0.95	10860	Sunshine State Ins Co	0.73%	6	0.77%	\$60,444,285
1.31	22683	Teachers Ins Co	0.12%	1	0.09%	\$7,278,901
1.10	29050	Tower Hill Preferred Ins Co	1.58%	13	1.43%	\$112,552,696
1.07	11027	Tower Hill Prime Ins Co	1.83%	15	1.70%	\$133,717,205
0.87	12011	Tower Hill Select Ins Co	1.10%	9	1.27%	\$99,490,658
0.92	12538	Tower Hill Signature Ins Co	1.34%	11	1.45%	\$114,061,337
0.00	25666	Travelers Ind Co Of Amer	0.00%	0	0.02%	\$1,593,252
0.00	29459	Twin City Fire Ins Co Co	0.00%	0	0.00%	\$4,370
0.15	25968	USAA Cas Ins Co	0.24%	2	1.65%	\$129,871,638
0.00	18600	USAA Gen Ind Co	0.00%	0	0.03%	\$2,102,125
0.00	11142	United Cas Ins Co Of Amer	0.12%	1	0.00%	\$0
0.00	13021	United Fire & Cas Co	0.00%	0	0.02%	\$1,511,557
0.78	10969	United Prop & Cas Ins Co	1.70%	14	2.19%	\$172,011,406
0.04	25941	United Serv Automobile Assn	0.12%	1	2.92%	\$229,437,045
0.79	11986	Universal Ins Co of NA	0.97%	8	1.24%	\$97,178,854
1.44	10861	Universal Prop & Cas Ins	12.04%	99	8.34%	\$655,503,247
0.00	20397	Vigilant Ins Co	0.00%	0	0.01%	\$816,989
0.00	40428	Voyager Ind Ins Co	0.00%	0	0.07%	\$5,273,071
0.00	16535	Zurich Amer Ins Co	0.12%	1	0.00%	\$0

Complaints Year: 2011
 Total Complaints for Index: 150
 Premiums Year: 2011
 Total Premiums for Index: \$6,455,760,332
 Total Policies for Index: 6,417,721
 Complaints Selected: Confirmed Complaints Only
Policy Type: Individual Life
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	80985	4 Ever Life Ins Co	0.00%	0	0.00%	\$3,963
0.00	77879	5 Star Life Ins Co	0.00%	0	0.01%	\$614,464
0.00	71854	AAA Life Ins Co	0.00%	0	0.11%	\$7,041,191
0.00	60291	AMERICAN CAPITOL INS CO	0.00%	0	0.00%	\$41,160
0.00	62880	AXA Equitable Life & Ann Co	0.00%	0	0.03%	\$1,802,628
0.00	62944	AXA Equitable Life Ins Co	0.00%	0	3.08%	\$198,483,875
0.00	71471	Ability Ins Co	0.00%	0	0.00%	\$3,199
0.00	60038	Acacia Life Ins Co	0.00%	0	0.08%	\$4,848,843
0.00	60054	Aetna Life Ins Co	0.00%	0	0.04%	\$2,210,996
0.00	79049	Alfa Life Ins Corp	0.00%	0	0.00%	\$4,497
0.00	82406	All Savers Ins Co	0.00%	0	0.00%	\$205
0.00	90611	Allianz Life Ins Co Of N Amer	0.00%	0	0.35%	\$22,237,458
5.09	60186	Allstate Life Ins Co	2.67%	4	0.53%	\$33,831,491
0.00	70874	Allstate Life Ins Co Of NY	0.00%	0	0.04%	\$2,582,955
0.00	68594	American Amicable Life Ins Co Of TX	0.00%	0	0.05%	\$2,938,567
4.85	60275	American Bankers Life Assur Co Of FL	0.67%	1	0.14%	\$8,867,549
0.00	12321	American Continental Ins Co	0.00%	0	0.00%	\$63,731
0.00	92738	American Equity Invest Life Ins Co	0.00%	0	0.01%	\$651,933
0.00	60380	American Family Life Assur Co of Col	0.00%	0	0.19%	\$12,506,855
0.00	60399	American Family Life Ins Co	0.00%	0	0.02%	\$1,503,313
0.00	60410	American Fidelity Assur Co	0.00%	0	0.08%	\$5,223,925
0.00	60429	American Fidelity Life Ins Co	0.00%	0	0.02%	\$980,910
6.46	66672	American Gen Life & Acc Ins Co	6.67%	10	1.03%	\$66,602,525
0.57	60488	American Gen Life Ins Co	1.33%	2	2.34%	\$151,098,641
0.00	66842	American Gen Life Ins Co of DE	0.00%	0	0.04%	\$2,740,292
0.00	60534	American Heritage Life Ins Co	0.00%	0	0.29%	\$18,760,599
0.00	60518	American Hlth & Life Ins Co	0.00%	0	0.00%	\$67,972
0.00	60542	American Home Life Ins Co	0.00%	0	0.01%	\$269,632
2.03	60577	American Income Life Ins Co	0.67%	1	0.33%	\$21,184,590
0.00	67989	American Memorial Life Ins Co	0.00%	0	0.25%	\$15,937,496
2.77	60739	American Natl Ins Co	1.33%	2	0.48%	\$31,026,277
0.00	71773	American Natl Life Ins Co Of TX	0.00%	0	0.00%	\$178,427
0.00	60763	American Pioneer Life Ins Co	0.00%	0	0.04%	\$2,323,607
0.00	80624	American Progressive L&H Ins Of NY	0.00%	0	0.00%	\$202,028
0.00	60801	American Public Life Ins Co	0.00%	0	0.00%	\$48,308
0.00	60836	American Republic Ins Co	0.00%	0	0.01%	\$343,868
0.00	91910	American Savings Life Ins Co	0.00%	0	0.00%	\$266
0.00	92649	American Underwriters Life Ins Co	0.00%	0	0.00%	\$9,759
0.00	60895	American United Life Ins Co	0.00%	0	0.12%	\$7,611,388
5.12	61999	Americo Fin Life & Ann Ins Co	1.33%	2	0.26%	\$16,796,512
0.00	61301	Ameritas Life Ins Corp	0.00%	0	0.17%	\$10,672,232
0.00	60033	Ameritas Life Ins Corp of NY	0.00%	0	0.00%	\$38,290

Complaints Year: 2011
 Total Complaints for Index: 150
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 Total Policies for Index: 6,417,721
 Complaints Selected: Confirmed Complaints Only
Policy Type: Individual Life
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	27928	Amex Assur Co	0.67%	1	0.00%	\$0
0.00	72222	Amica Life Ins Co	0.00%	0	0.06%	\$3,616,097
0.00	61069	Anthem Life Ins Co	0.00%	0	0.00%	\$135,420
0.00	11150	Arch Ins Co	0.67%	1	0.00%	\$0
6.05	71439	Assurity Life Ins Co	0.67%	1	0.11%	\$7,114,621
0.00	61492	Athene Annuity & Life Assur Co	0.00%	0	0.11%	\$7,057,225
0.00	61093	Atlanta Life Ins Co	0.00%	0	0.00%	\$92,827
0.00	61182	Aurora Natl Life Assur Co	0.00%	0	0.03%	\$1,718,551
0.00	84522	Auto Club Life Ins Co	0.00%	0	0.00%	\$179,010
0.00	61190	Auto Owners Life Ins Co	0.00%	0	0.09%	\$5,649,690
0.47	61689	Aviva Life & Ann Co	0.67%	1	1.41%	\$90,744,301
0.00	63932	Aviva Life & Ann Co of NY	0.00%	0	0.06%	\$4,128,354
0.00	68160	Balboa Life Ins Co	0.00%	0	0.00%	\$166,648
0.00	61212	Baltimore Life Ins Co	0.00%	0	0.08%	\$5,015,399
0.00	61239	Bankers Fidelity Life Ins Co	0.00%	0	0.01%	\$812,914
5.16	61263	Bankers Life & Cas Co	2.00%	3	0.39%	\$25,044,118
0.00	61328	Bankers Life Ins Co Of Amer	0.00%	0	0.00%	\$362
0.89	94250	Banner Life Ins Co	0.67%	1	0.75%	\$48,595,721
0.00	61395	Beneficial Life Ins Co	0.00%	0	0.01%	\$348,252
0.00	64890	Berkley Life & Hlth Ins Co	0.00%	0	0.00%	\$389
0.00	71714	Berkshire Life Ins Co of Amer	0.00%	0	0.01%	\$634,179
0.00	90638	Best Life & Hlth Ins Co	0.00%	0	0.00%	\$1,301
0.00	63886	Best Meridian Ins Co	0.00%	0	0.01%	\$367,128
0.00	61476	Boston Mut Life Ins Co	0.00%	0	0.06%	\$3,632,994
0.00	74900	Brokers Natl Life Assur Co	0.00%	0	0.00%	\$7,627
0.00	78620	Brooke Life Ins Co	0.00%	0	0.00%	\$869
0.00	71463	CICA Life Ins Co of Amer	0.00%	0	0.01%	\$489,950
0.00	93432	CM Life Ins Co	0.00%	0	0.51%	\$32,976,615
0.00	62626	CMFG Life Ins Co	0.00%	0	0.27%	\$17,079,854
0.00	60682	CONSECO INS CO	0.67%	1	0.00%	\$0
0.00	82880	CSI Life Ins Co	0.00%	0	0.00%	\$35,692
0.00	69647	Catamaran Ins of Ohio Inc	0.00%	0	0.00%	\$41,631
0.00	80799	Celtic Ins Co	0.00%	0	0.00%	\$9,962
0.00	61727	Central Reserve Life Ins Co	0.00%	0	0.00%	\$4,219
0.00	61735	Central Security Life Ins Co	0.00%	0	0.00%	\$14,296
0.00	61751	Central States H & L Co Of Omaha	0.00%	0	0.00%	\$195,139
0.00	61883	Central United Life Ins Co	0.00%	0	0.00%	\$137,328
0.00	61832	Chesapeake Life Ins Co	0.00%	0	0.03%	\$1,969,705
0.00	61859	Christian Fidelity Life Ins Co	0.00%	0	0.00%	\$593
0.00	61875	Church Life Ins Corp	0.00%	0	0.00%	\$97,525
0.00	67369	Cigna Hlth & Life Ins Co	0.00%	0	0.00%	\$16,455
0.00	76236	Cincinnati Life Ins Co	0.00%	0	0.08%	\$5,410,316

Complaints Year: 2011
Total Complaints for Index: 150
Premiums Year: 2011
Total Premiums for Index: \$6,455,760,332
Total Policies for Index: 6,417,721
Complaints Selected: Confirmed Complaints Only
Policy Type: Individual Life
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	82082	Citizens Natl Life Ins Co	0.00%	0	0.00%	\$1,436
0.00	61921	Citizens Security Life Ins Co	0.00%	0	0.01%	\$317,193
0.00	62049	Colonial Life & Accident Ins Co	0.00%	0	0.30%	\$19,585,809
5.46	62065	Colonial Penn Life Ins Co	0.67%	1	0.12%	\$7,887,373
11.97	84786	Colorado Bankers Life Ins Co	0.67%	1	0.06%	\$3,594,694
9.16	76023	Columbian Life Ins Co	1.33%	2	0.15%	\$9,395,457
17.06	62103	Columbian Mut Life Ins Co	0.67%	1	0.04%	\$2,523,116
0.00	99937	Columbus Life Ins Co	0.00%	0	0.16%	\$10,441,392
13.96	62146	Combined Ins Co Of Amer	0.67%	1	0.05%	\$3,083,915
0.00	78697	Combined Life Ins Co Of NY	0.00%	0	0.00%	\$160,889
0.00	84824	Commonwealth Ann & Life Ins Co	0.00%	0	0.08%	\$5,087,953
0.00	77828	Companion Life Ins Co	0.00%	0	0.00%	\$16,099
0.00	60984	Compbenefits Ins Co	0.00%	0	0.00%	\$8,380
0.00	62308	Connecticut Gen Life Ins Co	0.00%	0	0.16%	\$10,571,387
17.17	65900	Conseco Life Ins Co	4.00%	6	0.23%	\$15,035,555
0.00	11804	Conseco Life Ins Co of TX	0.00%	0	0.00%	\$283
0.00	62359	Constitution Life Ins Co	0.00%	0	0.01%	\$842,897
0.00	71730	Continental Amer Ins Co	0.00%	0	0.00%	\$1,612
0.00	62413	Continental Assur Co	0.00%	0	0.03%	\$2,081,732
138.46	71404	Continental Gen Ins Co	0.67%	1	0.01%	\$310,828
0.00	68500	Continental Life Ins Co Brentwood	0.00%	0	0.01%	\$285,312
0.00	62537	Cotton States Life Ins Co	0.00%	0	0.07%	\$4,505,507
0.00	94218	Country Investors Life Assur Co	0.00%	0	0.00%	\$195,618
0.00	62553	Country Life Ins Co	0.00%	0	0.04%	\$2,425,280
0.00	99767	Dallas Gen Life Ins Co	0.00%	0	0.00%	\$1,425
0.00	71129	Dearborn Natl Life Ins Co	0.00%	0	0.00%	\$220,261
0.00	62634	Delaware Amer Life Ins Co	0.00%	0	0.00%	\$239,136
0.00	97705	Direct Gen Life Ins Co	0.00%	0	0.10%	\$6,540,758
0.00	62928	EMC Natl Life Co	0.00%	0	0.01%	\$782,838
0.00	84174	Employees Life Co Mut	0.00%	0	0.02%	\$911,181
0.00	62952	Equitable Life & Cas Ins Co	0.00%	0	0.00%	\$20,260
0.00	62510	Equitrust Life Ins Co	0.00%	0	0.03%	\$1,911,315
0.00	70769	Erie Family Life Ins Co	0.00%	0	0.01%	\$855,403
0.00	77968	Family Heritage Life Ins Co Of Amer	0.00%	0	0.00%	\$9,999
0.00	63053	Family Life Ins Co	0.00%	0	0.01%	\$544,413
51,419.84	74004	Family Serv Life Ins Co	0.67%	1	0.00%	\$837
0.00	63088	Farm Bureau Life Ins Co	0.00%	0	0.01%	\$447,253
0.00	63177	Farmers New World Life Ins Co	0.00%	0	0.04%	\$2,810,569
0.00	63223	Federal Life Ins Co	0.00%	0	0.02%	\$984,954
0.00	63258	Federated Life Ins Co	0.00%	0	0.07%	\$4,242,091
0.00	63274	Fidelity & Guar Life Ins Co	0.00%	0	0.54%	\$35,086,046
0.00	93696	Fidelity Investments Life Ins Co	0.00%	0	0.01%	\$825,616

Complaints Year: 2011
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Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	63290	Fidelity Life Assn A Legal Reserve L	0.00%	0	0.08%	\$5,277,809
0.00	71870	Fidelity Security Life Ins Co	0.00%	0	0.03%	\$1,565,835
0.00	78093	Financial Assur Life Ins Co	0.00%	0	0.00%	\$21
0.00	69140	First Allmerica Fin Life Ins Co	0.00%	0	0.01%	\$743,805
0.00	79340	First Central Natl Life Ins Co NY	0.00%	0	0.00%	\$21,122
0.00	90328	First Hlth Life & Hlth Ins Co	0.00%	0	0.00%	\$54,610
0.00	63495	First Investors Life Ins Co	0.00%	0	0.03%	\$1,914,369
0.00	60992	First Metlife Investors Ins Co	0.00%	0	0.00%	\$258,110
0.00	67652	First Penn Pacific Life Ins Co	0.00%	0	0.13%	\$8,080,850
0.00	64297	First Unum Life Ins Co	0.00%	0	0.00%	\$84,988
0.00	76031	Florida Combined Life Ins Co Inc	0.00%	0	0.03%	\$2,095,740
288.66	91642	Forethought Life Ins Co	0.67%	1	0.00%	\$149,099
0.00	62324	Freedom Life Ins Co Of Amer	0.00%	0	0.01%	\$753,276
0.00	99775	Funeral Directors Life Ins Co	0.00%	0	0.01%	\$883,554
0.00	63657	Garden State Life Ins Co	0.00%	0	0.05%	\$3,043,676
0.00	63665	General Amer Life Ins Co	0.00%	0	0.42%	\$26,976,646
1.07	65536	Genworth Life & Ann Ins Co	1.33%	2	1.25%	\$80,682,679
0.00	70025	Genworth Life Ins Co	0.00%	0	0.43%	\$27,892,716
0.00	72990	Genworth Life Ins Co of NY	0.00%	0	0.02%	\$1,247,864
0.00	70939	Gerber Life Ins Co	0.00%	0	0.20%	\$13,167,564
2.36	91472	Globe Life & Accident Ins Co	0.67%	1	0.28%	\$18,202,474
0.00	62286	Golden Rule Ins Co	0.00%	0	0.05%	\$3,290,746
0.00	63967	Government Personnel Mut Life Ins Co	0.00%	0	0.06%	\$3,702,933
0.00	71218	Grange Life Ins Co	0.00%	0	0.01%	\$545,383
0.00	63312	Great Amer Life Ins Co	0.00%	0	0.07%	\$4,528,335
8.33	90212	Great Southern Life Ins Co	0.67%	1	0.08%	\$5,168,139
0.00	68322	Great W Life & Ann Ins Co	0.00%	0	1.11%	\$71,391,953
0.00	79359	Great W Life & Ann Ins Co of NY	0.00%	0	0.01%	\$490,769
0.00	71480	Great Western Ins Co	0.00%	0	0.00%	\$43,381
20.26	64211	Guarantee Trust Life Ins Co	0.67%	1	0.03%	\$2,123,845
0.00	64238	Guaranty Income Life Ins Co	0.00%	0	0.00%	\$163,658
0.00	78778	Guardian Ins & Ann Co Inc	0.00%	0	0.08%	\$5,223,433
0.00	64246	Guardian Life Ins Co Of Amer	0.00%	0	2.68%	\$173,034,459
0.00	92711	HCC Life Ins Co	0.00%	0	0.00%	\$8,673
0.00	64327	Harleysville Life Ins Co	0.00%	0	0.01%	\$402,567
0.00	70815	Hartford Life & Accident Ins Co	0.00%	0	0.03%	\$2,045,712
0.00	71153	Hartford Life & Ann Ins Co	0.00%	0	1.55%	\$100,069,060
0.00	88072	Hartford Life Ins Co	0.00%	0	0.11%	\$7,055,263
0.00	66214	Heartland Natl Life Ins Co	0.00%	0	0.00%	\$264
230.41	62421	Heritage Union Life Ins Co	0.67%	1	0.00%	\$186,792
0.00	64505	Homesteaders Life Co	0.00%	0	0.00%	\$34,941
0.00	64513	Horace Mann Life Ins Co	0.00%	0	0.06%	\$3,647,847

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Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	93777	Household Life Ins Co	0.00%	0	0.04%	\$2,812,654
0.00	73288	Humana Ins Co	0.00%	0	0.00%	\$15,022
0.00	70580	Humanadental Ins Co	0.00%	0	0.01%	\$364,626
0.00	91693	IA Amer Life Ins Co	0.00%	0	0.00%	\$40,116
0.00	84514	INDUSTRIAL ALLIANCE PAC. INS&FIN SER. INC	0.00%	0	0.00%	\$44,478
25.93	80942	ING USA Ann & Life Ins Co	0.67%	1	0.03%	\$1,659,900
0.00	97764	Idealife Ins Co	0.00%	0	0.00%	\$65,749
0.00	64580	Illinois Mut Life Ins Co	0.00%	0	0.05%	\$3,338,982
0.00	58068	Independent Order Of Foresters Us Br	5.33%	8	0.00%	\$0
0.00	81779	Individual Assur Co Life Hlth & Acc	0.00%	0	0.00%	\$14,792
0.00	86509	Ing Life Ins & Ann Co	0.00%	0	0.13%	\$8,612,284
0.00	74780	Integrity Life Ins Co	0.00%	0	0.00%	\$25,332
0.00	64831	Intramerica Life Ins Co	0.00%	0	0.00%	\$83,537
0.00	85189	Investors Consolidated Ins Co	0.00%	0	0.00%	\$409
0.00	64904	Investors Heritage Life Ins Co	0.00%	0	0.01%	\$352,072
0.00	64939	Investors Ins Corp	0.00%	0	0.00%	\$945
0.00	63487	Investors Life Ins Co N Amer	0.00%	0	0.02%	\$1,187,544
0.00	65099	JOHN HANCOCK LIFE INS CO	0.67%	1	0.00%	\$0
2.57	65056	Jackson Natl Life Ins Co	1.33%	2	0.52%	\$33,547,512
0.00	60140	Jackson Natl Life Ins Co Of NY	0.00%	0	0.00%	\$35,917
0.00	11630	Jefferson Ins Co	0.67%	1	0.00%	\$0
0.00	64017	Jefferson Natl Life Ins Co	0.00%	0	0.02%	\$1,193,898
0.00	65080	John Alden Life Ins Co	0.00%	0	0.02%	\$1,332,039
0.00	93610	John Hancock Life & Hlth Ins Co	0.00%	0	0.00%	\$200,090
0.49	65838	John Hancock Life Ins Co (USA)	2.67%	4	5.41%	\$349,124,583
0.00	86375	John Hancock Life Ins Co of NY	0.00%	0	0.06%	\$3,630,511
0.00	65110	Kanawha Ins Co	0.00%	0	0.02%	\$934,637
0.00	65129	Kansas City Life Ins Co	0.00%	0	0.09%	\$5,454,401
0.00	65242	Lafayette Life Ins Co	0.00%	0	0.24%	\$15,637,659
0.00	82252	Landmark Life Ins Co	0.00%	0	0.00%	\$9,078
0.00	68543	Liberty Bankers Life Ins Co	0.00%	0	0.03%	\$1,959,616
0.00	65315	Liberty Life Assur Co Of Boston	0.00%	0	0.32%	\$20,610,357
3.64	65331	Liberty Natl Life Ins Co	2.67%	4	0.73%	\$47,289,987
0.00	65412	Life Ins Co Of AL	0.00%	0	0.00%	\$69,922
0.00	78140	Life Ins Co Of Boston & NY	0.00%	0	0.00%	\$84,212
0.00	65498	Life Ins Co Of N Amer	0.00%	0	0.00%	\$21,395
7.86	65528	Life Ins Co Of The Southwest	2.00%	3	0.26%	\$16,431,875
0.00	97691	Life Of The South Ins Co	0.00%	0	0.00%	\$5,208
0.00	81132	Life of Amer Ins Co	0.00%	0	0.00%	\$207
0.00	77720	LifeSecure Ins Co	0.00%	0	0.01%	\$433,363
1.20	65595	Lincoln Benefit Life Co	2.00%	3	1.67%	\$107,532,334
11.32	65927	Lincoln Heritage Life Ins Co	1.33%	2	0.12%	\$7,604,658

Complaints Year: 2011
Total Complaints for Index: 150
Premiums Year: 2011
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Complaints Selected: Confirmed Complaints Only
Policy Type: Individual Life
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Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	62057	Lincoln Life & Ann Co of NY	0.00%	0	0.06%	\$3,514,818
0.00	65641	Lincoln Mut Life & Cas Ins Co	0.00%	0	0.00%	\$687
0.22	65676	Lincoln Natl Life Ins Co	1.33%	2	6.09%	\$393,213,503
0.00	87920	Locomotive Engineers & Conductors Mu	0.00%	0	0.01%	\$495,367
0.00	68446	Longevity Ins Co	0.00%	0	0.00%	\$12,833
55.27	65722	Loyal Amer Life Ins Co	0.67%	1	0.01%	\$778,687
0.00	70416	MML Bay State Life Ins Co	0.00%	0	0.04%	\$2,726,697
0.00	66427	MTL Ins Co	0.00%	0	0.09%	\$5,599,638
35.27	65781	Madison Natl Life Ins Co Inc	0.67%	1	0.02%	\$1,220,320
0.00	61018	Magna Ins Co	0.00%	0	0.00%	\$2,467
0.00	65870	Manhattan Life Ins Co	0.00%	0	0.02%	\$1,044,525
0.00	67083	Manhattan Natl Life Ins Co	0.00%	0	0.02%	\$1,415,203
0.00	71072	Marquette Natl Life Ins Co	0.00%	0	0.00%	\$860
0.00	65935	Massachusetts Mut Life Ins Co	0.00%	0	3.11%	\$200,840,648
0.00	31119	Medico Ins Co	0.00%	0	0.00%	\$101,395
0.00	97055	Mega Life & Hlth Ins Co The	0.00%	0	0.01%	\$479,096
0.00	86126	Members Life Ins Co	0.00%	0	0.00%	\$16,613
0.00	65951	Merit Life Ins Co	0.00%	0	0.00%	\$181,858
0.00	93513	MetLife Investors Ins Co	0.00%	0	0.00%	\$162,622
0.32	61050	MetLife Investors USA Ins Co	0.67%	1	2.07%	\$133,620,157
2.13	87726	Metlife Ins Co of CT	1.33%	2	0.63%	\$40,455,021
0.00	65978	Metropolitan Life Ins Co	0.00%	0	2.75%	\$177,611,076
0.00	97136	Metropolitan Tower Life Ins Co	0.00%	0	0.17%	\$10,983,220
0.00	66087	Mid West Natl Life Ins Co Of TN	0.00%	0	0.02%	\$1,325,561
2.64	66044	Midland Natl Life Ins Co	2.00%	3	0.76%	\$48,970,028
0.00	66109	Midwestern United Life Ins Co	0.00%	0	0.00%	\$117,626
0.00	66168	Minnesota Life Ins Co	0.00%	0	0.55%	\$35,296,406
0.00	66265	Monarch Life Ins Co	0.00%	0	0.00%	\$73,570
0.00	81442	Monitor Life Ins Co Of NY	0.00%	0	0.00%	\$26,117
1.04	66281	Monumental Life Ins Co	0.67%	1	0.64%	\$41,320,835
0.00	66370	Mony Life Ins Co	0.00%	0	0.19%	\$12,237,632
0.00	78077	Mony Life Ins Co Of Amer	0.00%	0	0.29%	\$18,533,592
0.00	66311	Motorists Life Ins Co	0.00%	0	0.02%	\$1,028,605
139.88	72087	Multinational Life Ins Co	0.67%	1	0.01%	\$307,678
0.00	88668	Mutual Of Amer Life Ins Co	0.00%	0	0.00%	\$76,225
0.00	71412	Mutual Of Omaha Ins Co	0.67%	1	0.00%	\$0
0.00	66397	Mutual Savings Life Ins Co	0.00%	0	0.00%	\$179,995
0.00	81353	NYLife Ins Co Of AZ	0.00%	0	0.07%	\$4,234,348
0.00	61409	National Benefit Life Ins Co	0.00%	0	0.05%	\$3,379,636
0.00	66540	National Farmers Union Life Ins Co	0.00%	0	0.01%	\$445,770
0.00	98205	National Found Life Ins Co	0.00%	0	0.00%	\$1,464
0.00	66583	National Guardian Life Ins Co	0.00%	0	0.21%	\$13,209,023

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Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	66680	National Life Ins Co	0.00%	0	0.44%	\$28,376,478
0.00	66788	National Security Ins Co	0.00%	0	0.00%	\$92,304
0.00	87963	National Teachers Assoc Life Ins Co	0.00%	0	0.00%	\$17,578
0.00	19445	National Union Fire Ins Co Of Pitts	2.00%	3	0.00%	\$0
0.00	66850	National Western Life Ins Co	0.00%	0	0.07%	\$4,744,778
0.00	92657	Nationwide Life & Ann Ins Co	0.00%	0	0.38%	\$24,654,012
0.00	66869	Nationwide Life Ins Co	0.00%	0	0.51%	\$32,770,688
0.00	23787	Nationwide Mut Ins Co	2.00%	3	0.00%	\$0
0.00	91626	New England Life Ins Co	0.00%	0	0.25%	\$16,344,687
0.00	78743	New Era Life Ins Co	0.00%	0	0.00%	\$17,437
0.00	91596	New York Life Ins & Ann Corp	0.00%	0	1.27%	\$81,877,334
0.25	66915	New York Life Ins Co	0.67%	1	2.62%	\$168,994,719
1.40	66974	North Amer Co Life & Hlth Ins	0.67%	1	0.48%	\$30,846,634
0.00	67032	North Carolina Mut Life Ins Co	0.00%	0	0.00%	\$5,497
0.00	67059	North Coast Life Ins Co	0.00%	0	0.00%	\$9,344
0.00	67091	Northwestern Mut Life Ins Co	0.00%	0	7.43%	\$479,646,662
0.00	67148	Occidental Life Ins Co Of NC	0.00%	0	0.03%	\$1,684,699
0.00	89206	Ohio Natl Life Assur Corp	0.00%	0	0.48%	\$30,749,128
0.00	67172	Ohio Natl Life Ins Co	0.00%	0	0.18%	\$11,730,673
0.00	67180	Ohio State Life Ins Co	0.00%	0	0.05%	\$3,178,615
0.00	67199	Old Amer Ins Co	0.00%	0	0.02%	\$1,196,300
0.00	67261	Old Republic Life Ins Co	0.00%	0	0.02%	\$1,043,189
0.00	76007	Old United Life Ins Co	0.00%	0	0.00%	\$461
0.00	76112	Oxford Life Ins Co	0.00%	0	0.02%	\$1,301,815
0.00	67393	Ozark Natl Life Ins Co	0.00%	0	0.01%	\$526,013
0.00	93548	PHL Variable Ins Co	0.00%	0	0.34%	\$22,135,752
0.00	89006	PROTECTIVE LIFE INS CO OF NEW YORK	0.00%	0	0.00%	\$193,253
0.00	97268	Pacific Life & Ann Co	0.00%	0	0.00%	\$216,861
0.00	67466	Pacific Life Ins Co	0.00%	0	2.28%	\$147,420,016
0.00	93459	Pan Amer Assur Co	0.00%	0	0.08%	\$5,048,555
0.00	67539	Pan Amer Life Ins Co	0.00%	0	0.02%	\$1,029,329
0.00	60003	Park Avenue Life Ins Co	0.00%	0	0.00%	\$34,629
0.00	67598	Paul Revere Life Ins Co	0.00%	0	0.01%	\$497,718
0.00	67601	Paul Revere Variable Ann Ins Co	0.00%	0	0.00%	\$203,398
0.00	67628	Pekin Life Ins Co	0.00%	0	0.01%	\$270,932
0.00	93262	Penn Ins & Ann Co	0.00%	0	0.18%	\$11,514,826
0.00	67644	Penn Mut Life Ins Co	0.00%	0	0.55%	\$35,752,895
111.86	67660	Pennsylvania Life Ins Co	1.33%	2	0.01%	\$769,531
0.00	90247	Pharmacists Life Ins Co	0.00%	0	0.00%	\$21,993
0.00	67784	Philadelphia Amer Life Ins Co	0.00%	0	0.00%	\$21,366
0.00	60232	Philadelphia Financial Life Assur Co	0.00%	0	0.00%	\$14,561
0.00	93734	Phoenix Life & Ann Co	0.00%	0	0.01%	\$838,740

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0.00	67814	Phoenix Life Ins Co	0.00%	0	0.43%	\$27,536,799
0.00	72125	Physicians Life Ins Co	0.00%	0	0.11%	\$7,232,104
0.00	67873	Pioneer Amer Ins Co	0.00%	0	0.01%	\$468,039
0.00	67911	Pioneer Mut Life Ins Co	0.00%	0	0.01%	\$463,278
0.00	67946	Pioneer Security Life Ins Co	0.00%	0	0.01%	\$587,992
61.51	68039	Presidential Life Ins Co	1.33%	2	0.02%	\$1,399,474
0.00	65919	Primerica Life Ins Co	0.00%	0	1.93%	\$124,660,020
0.00	61271	Principal Life Ins Co	0.00%	0	0.97%	\$62,419,715
0.00	71161	Principal Natl Life Ins Co	0.00%	0	0.63%	\$40,461,809
0.00	68047	Professional Ins Co	0.00%	0	0.02%	\$1,459,568
0.00	88536	Protective Life & Annuity Ins Co	0.00%	0	0.01%	\$273,155
1.35	68136	Protective Life Ins Co	2.00%	3	1.48%	\$95,539,323
0.00	67903	Provident Amer Life & Hlth Ins Co	0.00%	0	0.00%	\$2,098
0.00	68195	Provident Life & Accident Ins Co	0.00%	0	0.33%	\$21,068,070
0.00	68209	Provident Life & Cas Ins Co	0.00%	0	0.00%	\$9,693
0.00	79227	Pruco Life Ins Co	0.00%	0	1.78%	\$115,166,224
191.55	86630	Prudential Ann Life Assur Corp	0.67%	1	0.00%	\$224,683
1.76	68241	Prudential Ins Co Of Amer	2.00%	3	1.14%	\$73,514,656
231.62	68284	Pyramid Life Ins Co	2.00%	3	0.01%	\$557,437
0.86	70211	Reassure Amer Life Ins Co	0.67%	1	0.77%	\$49,810,806
0.00	68357	Reliable Life Ins Co	0.00%	0	0.00%	\$24,815
36.64	68381	Reliance Standard Life Ins Co	0.67%	1	0.02%	\$1,174,714
0.00	67105	Reliastar Life Ins Co	0.00%	0	1.22%	\$78,459,704
0.00	61360	Reliastar Life Ins Co Of NY	0.00%	0	0.08%	\$5,340,151
0.00	68462	Reserve Natl Ins Co	0.00%	0	0.00%	\$14,599
0.00	65005	RiverSource Life Ins Co	0.00%	0	0.81%	\$52,015,293
0.00	80594	Riversource Life Ins Co Of NY	0.00%	0	0.02%	\$1,374,105
0.00	57657	Royal Neighbors Of Amer	0.67%	1	0.00%	\$0
0.00	60183	S USA Life Ins Co Inc	0.00%	0	0.00%	\$172,027
0.00	60445	Sagicor Life Ins Co	0.00%	0	0.12%	\$7,786,133
0.00	69914	Sears Life Ins Co	0.00%	0	0.00%	\$5,180
0.00	93742	Securian Life Ins Co	0.00%	0	0.00%	\$4,728
0.00	68675	Security Benefit Life Ins Co	0.00%	0	0.04%	\$2,196,185
0.00	68721	Security Life Ins Co Of Amer	0.00%	0	0.00%	\$57,412
0.00	68713	Security Life Of Denver Ins Co	0.00%	0	1.32%	\$84,847,690
3.92	68772	Security Mut Life Ins Co Of NY	0.67%	1	0.17%	\$10,974,402
0.00	69485	Security Natl Life Ins Co	0.00%	0	0.03%	\$1,740,373
0.00	60076	Security Plan Life Ins Co	0.00%	0	0.00%	\$29,230
0.00	78662	Senior Life Ins Co	0.00%	0	0.02%	\$1,092,599
0.00	77119	Sentinel Amer Life Ins Co	0.00%	0	0.00%	\$160
0.00	68802	Sentinel Security Life Ins Co	0.00%	0	0.00%	\$50,024
0.00	68810	Sentry Life Ins Co	0.00%	0	0.02%	\$1,254,535

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Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	68829	Sentry Life Ins Co Of NY	0.00%	0	0.00%	\$22,190
74.19	97241	Settlers Life Ins Co	0.67%	1	0.01%	\$580,075
0.00	65757	Shelter Life Ins Co	0.00%	0	0.00%	\$237,527
5.11	68845	Shenandoah Life Ins Co	0.67%	1	0.13%	\$8,415,781
1.33	68896	Southern Farm Bureau Life Ins Co	0.67%	1	0.50%	\$32,407,027
0.00	69418	Southern Financial Life Ins Co	0.00%	0	0.00%	\$10,746
0.00	79057	Southland Natl Ins Corp	0.00%	0	0.01%	\$426,740
0.00	69019	Standard Ins Co	0.00%	0	0.00%	\$239,284
0.00	86355	Standard Life & Accident Ins Co	0.00%	0	0.01%	\$260,595
0.00	71706	Standard Life & Cas Ins Co	0.00%	0	0.00%	\$94,167
0.00	89009	Standard Life Ins Co Of NY	0.00%	0	0.00%	\$11,241
0.00	69078	Standard Security Life Ins Co Of NY	0.00%	0	0.00%	\$25,341
0.00	68985	Starmount Life Ins Co	0.00%	0	0.02%	\$1,467,536
0.00	69094	State Farm Life & Accident Asr Co	0.00%	0	0.03%	\$1,991,404
0.00	69108	State Farm Life Ins Co	0.00%	0	3.09%	\$199,420,168
0.00	69116	State Life Ins Co	0.00%	0	0.23%	\$14,687,103
0.00	69132	State Mut Ins Co	0.00%	0	0.03%	\$1,601,157
0.00	89184	Sterling Investors Life Ins Co	0.00%	0	0.00%	\$188,484
0.00	10952	Stonebridge Cas Ins Co	1.33%	2	0.00%	\$0
5.86	65021	Stonebridge Life Ins Co	0.67%	1	0.11%	\$7,343,791
0.00	79065	Sun Life Assur Co Of Canada US	0.00%	0	0.37%	\$23,589,899
15.53	60941	SunAmerica Ann & Life Assur Co	0.67%	1	0.04%	\$2,771,104
0.00	69256	Sunamerica Life Ins Co	0.00%	0	0.01%	\$363,870
0.00	69272	Sunset Life Ins Co Of Amer	0.00%	0	0.00%	\$233,848
0.00	69310	Surety Life Ins Co	0.00%	0	0.03%	\$2,091,734
2.26	68608	Symetra Life Ins Co	0.67%	1	0.30%	\$19,004,631
0.00	90581	Symetra Natl Life Ins Co	0.00%	0	0.00%	\$11,623
0.00	60142	TIAA Cref Life Ins Co	0.00%	0	0.13%	\$8,278,753
0.00	69345	Teachers Ins & Ann Assoc Of Amer	0.00%	0	0.16%	\$10,343,494
0.00	69353	Teachers Protective Mut Life Ins Co	0.00%	0	0.00%	\$496
0.00	69396	Texas Life Ins Co	0.00%	0	0.09%	\$5,593,743
0.00	70435	The Savings Bank Life Ins Co Of MA	0.00%	0	0.08%	\$5,235,416
0.00	97721	Thrivent Life Ins Co	0.00%	0	0.00%	\$207,090
60.16	69477	Time Ins Co	2.00%	3	0.03%	\$2,146,183
0.00	69493	Tower Life Ins Co	0.00%	0	0.00%	\$16,406
0.00	69566	Trans World Assur Co	0.00%	0	0.01%	\$473,204
0.00	71986	Transam Assur Co	0.00%	0	0.00%	\$240
0.00	79022	Transamerica Advisors Life Ins Co	0.00%	0	0.02%	\$1,096,365
0.00	82848	Transamerica Advisors Life Ins Co of	0.00%	0	0.00%	\$7,093
0.00	70688	Transamerica Financial Life Ins Co	0.00%	0	0.04%	\$2,279,773
0.50	86231	Transamerica Life Ins Co	2.00%	3	3.98%	\$256,956,576
0.00	60227	Trinity Life Ins Co	0.00%	0	0.00%	\$5,947

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0.00	61425	Trustmark Ins Co	0.00%	0	0.01%	\$340,751
10.79	94099	UNITED INVESTORS LIFE INS CO	0.67%	1	0.06%	\$3,987,264
0.00	80705	US Br Great West Life Assur Co	0.00%	0	0.01%	\$744,177
0.74	80802	US Br Sun Life Assur Co of Canada	0.67%	1	0.90%	\$58,072,415
0.00	80659	US Business of Canada Life Assur Co	0.00%	0	0.06%	\$3,614,099
0.00	80675	US Business of Crown Life Ins Co	0.00%	0	0.03%	\$1,862,499
0.00	84530	US Financial Life Ins Co	0.00%	0	0.21%	\$13,360,847
0.00	70955	USA Life One Ins Co Of IN	0.00%	0	0.00%	\$27,117
0.00	72613	USAA Direct Life Ins Co	0.00%	0	0.00%	\$2,027
0.00	69663	USAA Life Ins Co	0.00%	0	0.89%	\$57,355,445
0.00	60228	USAA Life Ins Co Of NY	0.00%	0	0.01%	\$399,410
0.00	86371	Ullico Life Ins Co	0.00%	0	0.00%	\$3,963
0.00	80314	Unicare Life & Hlth Ins Co	0.00%	0	0.00%	\$1,044
0.00	11121	Unified Life Ins Co	0.00%	0	0.00%	\$220,086
49.18	69701	Union Bankers Ins Co	0.67%	1	0.01%	\$875,177
0.00	80837	Union Central Life Ins Co	0.00%	0	0.37%	\$23,733,627
0.00	62596	Union Fidelity Life Ins Co	0.00%	0	0.01%	\$330,255
0.00	69744	Union Labor Life Ins Co	0.00%	0	0.00%	\$99,037
0.00	69779	Union Natl Life Ins Co	0.00%	0	0.00%	\$18,750
0.00	70408	Union Security Ins Co	0.00%	0	0.05%	\$3,333,921
0.00	92916	United Amer Ins Co	0.00%	0	0.03%	\$1,669,209
0.00	69892	United Farm Family Life Ins Co	0.00%	0	0.01%	\$722,004
0.00	87645	United Fidelity Life Ins Co	0.00%	0	0.01%	\$477,088
0.00	63983	United Heritage Life Ins Co	0.00%	0	0.00%	\$42,423
0.00	69922	United Home Life Ins Co	0.00%	0	0.04%	\$2,364,997
4.13	69930	United Ins Co Of Amer	1.33%	2	0.32%	\$20,856,372
0.00	69973	United Life Ins Co	0.00%	0	0.00%	\$140,272
0.00	92703	United Natl Life Ins Co Of Amer	0.00%	0	0.00%	\$9,282
1.70	69868	United Of Omaha Life Ins Co	2.00%	3	1.17%	\$75,732,931
0.00	42129	United Security Assur Co Of PA	0.00%	0	0.00%	\$13,237
0.00	21113	United States Fire Ins Co	0.67%	1	0.00%	\$0
0.00	70106	United States Life Ins Co In NYC	0.00%	0	0.19%	\$12,062,992
0.00	63479	United Teacher Assoc Ins Co	0.00%	0	0.01%	\$693,124
0.00	72850	United World Life Ins Co	0.00%	0	0.00%	\$97,477
7.31	63819	Unity Financial Life Ins Co	0.67%	1	0.09%	\$5,890,294
0.00	70130	Universal Guar Life Ins Co	0.00%	0	0.01%	\$357,444
0.00	70173	Universal Underwriters Life Ins Co	0.00%	0	0.01%	\$870,818
69.45	62235	Unum Life Ins Co Of Amer	1.33%	2	0.02%	\$1,239,369
0.00	68632	Vantis Life Ins Co	0.00%	0	0.01%	\$673,792
20.61	70319	Washington Natl Ins Co	1.33%	2	0.07%	\$4,176,389
0.00	70335	West Coast Life Ins Co	0.00%	0	0.74%	\$47,613,344
0.00	70483	Western & Southern Life Ins Co	0.00%	0	0.15%	\$9,877,371

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0.00	70432	Western Natl Life Ins Co	0.00%	0	0.00%	\$37,441
0.00	91413	Western Reserve Life Assur Co of OH	0.00%	0	0.31%	\$20,192,043
4.59	92622	Western Southern Life Assur Co	0.67%	1	0.15%	\$9,374,417
0.00	66230	William Penn Life Ins Co Of NY	0.00%	0	0.11%	\$7,313,066
0.00	60704	Wilton Reassur Life Co of NY	0.00%	0	0.05%	\$3,178,041
0.00	70629	World Ins Co	0.00%	0	0.00%	\$111,557
0.00	71323	Zale Life Ins Co	0.00%	0	0.00%	\$693
180.35	90557	Zurich Amer Life Ins Co	0.67%	1	0.00%	\$238,638

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0.00	80985	4 Ever Life Ins Co	0.00%	0	0.00%	3
0.00	77879	5 Star Life Ins Co	0.00%	0	0.02%	1,486
0.00	71854	AAA Life Ins Co	0.00%	0	0.18%	11,449
0.00	60291	AMERICAN CAPITOL INS CO	0.00%	0	0.00%	222
0.00	62880	AXA Equitable Life & Ann Co	0.00%	0	0.02%	1,155
0.00	62944	AXA Equitable Life Ins Co	0.00%	0	0.84%	53,820
0.00	71471	Ability Ins Co	0.00%	0	0.00%	5
0.00	60038	Acacia Life Ins Co	0.00%	0	0.07%	4,338
0.00	60054	Aetna Life Ins Co	0.00%	0	0.05%	3,403
0.00	79049	Alfa Life Ins Corp	0.00%	0	0.00%	40
0.00	82406	All Savers Ins Co	0.00%	0	0.00%	2
0.00	90611	Allianz Life Ins Co Of N Amer	0.00%	0	0.78%	49,953
2.61	60186	Allstate Life Ins Co	2.67%	4	1.02%	65,475
0.00	70874	Allstate Life Ins Co Of NY	0.00%	0	0.05%	3,305
0.00	68594	American Amicable Life Ins Co Of TX	0.00%	0	0.10%	6,456
5.29	60275	American Bankers Life Assur Co Of FL	0.67%	1	0.13%	8,085
0.00	12321	American Continental Ins Co	0.00%	0	0.00%	195
0.00	92738	American Equity Invest Life Ins Co	0.00%	0	0.02%	1,236
0.00	60380	American Family Life Assur Co of Col	0.00%	0	0.50%	32,098
0.00	60399	American Family Life Ins Co	0.00%	0	0.06%	3,661
0.00	60410	American Fidelity Assur Co	0.00%	0	0.16%	10,044
0.00	60429	American Fidelity Life Ins Co	0.00%	0	0.11%	6,925
0.00	68373	American Gen Assur Co	0.00%	0	0.00%	1
1.14	66672	American Gen Life & Acc Ins Co	6.67%	10	5.87%	376,546
0.58	60488	American Gen Life Ins Co	1.33%	2	2.30%	147,565
0.00	66842	American Gen Life Ins Co of DE	0.00%	0	0.06%	3,583
0.00	60534	American Heritage Life Ins Co	0.00%	0	0.62%	39,826
0.00	60518	American Hlth & Life Ins Co	0.00%	0	0.01%	656
0.00	60542	American Home Life Ins Co	0.00%	0	0.01%	507
0.73	60577	American Income Life Ins Co	0.67%	1	0.92%	58,837
0.00	67989	American Memorial Life Ins Co	0.00%	0	0.20%	12,935
1.60	60739	American Natl Ins Co	1.33%	2	0.83%	53,488
0.00	71773	American Natl Life Ins Co Of TX	0.00%	0	0.00%	187
0.00	60763	American Pioneer Life Ins Co	0.00%	0	0.05%	3,266
0.00	80624	American Progressive L&H Ins Of NY	0.00%	0	0.01%	327
0.00	60801	American Public Life Ins Co	0.00%	0	0.00%	113
0.00	60836	American Republic Ins Co	0.00%	0	0.02%	1,458
0.00	88366	American Retirement Life Ins Co	0.00%	0	0.00%	2
0.00	91910	American Savings Life Ins Co	0.00%	0	0.00%	12
0.00	92649	American Underwriters Life Ins Co	0.00%	0	0.00%	9
0.00	60895	American United Life Ins Co	0.00%	0	0.09%	5,416
3.14	61999	Americo Fin Life & Ann Ins Co	1.33%	2	0.43%	27,276

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0.00	61301	Ameritas Life Ins Corp	0.00%	0	0.07%	4,439
0.00	60033	Ameritas Life Ins Corp of NY	0.00%	0	0.00%	22
0.00	27928	Amex Assur Co	0.67%	1	0.00%	0
0.00	72222	Amica Life Ins Co	0.00%	0	0.07%	4,326
0.00	61069	Anthem Life Ins Co	0.00%	0	0.01%	386
0.00	11150	Arch Ins Co	0.67%	1	0.00%	0
8.00	71439	Assurity Life Ins Co	0.67%	1	0.08%	5,349
0.00	61492	Athene Annuity & Life Assur Co	0.00%	0	0.17%	10,938
0.00	61093	Atlanta Life Ins Co	0.00%	0	0.04%	2,488
0.00	61115	Atlantic Coast Life Ins Co	0.00%	0	0.00%	1
0.00	61182	Aurora Natl Life Assur Co	0.00%	0	0.02%	1,057
0.00	84522	Auto Club Life Ins Co	0.00%	0	0.02%	1,344
0.00	61190	Auto Owners Life Ins Co	0.00%	0	0.24%	15,568
1.79	61689	Aviva Life & Ann Co	0.67%	1	0.37%	23,932
0.00	63932	Aviva Life & Ann Co of NY	0.00%	0	0.03%	1,829
0.00	68160	Balboa Life Ins Co	0.00%	0	0.01%	340
0.00	61212	Baltimore Life Ins Co	0.00%	0	0.06%	3,786
0.00	61239	Bankers Fidelity Life Ins Co	0.00%	0	0.04%	2,730
3.18	61263	Bankers Life & Cas Co	2.00%	3	0.63%	40,305
0.00	81043	Bankers Life Ins Co	0.00%	0	0.00%	2
0.90	94250	Banner Life Ins Co	0.67%	1	0.74%	47,394
0.00	61395	Beneficial Life Ins Co	0.00%	0	0.01%	434
0.00	64890	Berkley Life & Hlth Ins Co	0.00%	0	0.00%	3
0.00	71714	Berkshire Life Ins Co of Amer	0.00%	0	0.01%	342
0.00	90638	Best Life & Hlth Ins Co	0.00%	0	0.00%	1
0.00	63886	Best Meridian Ins Co	0.00%	0	0.00%	131
0.00	61476	Boston Mut Life Ins Co	0.00%	0	0.22%	14,270
0.00	74900	Brokers Natl Life Assur Co	0.00%	0	0.00%	27
0.00	78620	Brooke Life Ins Co	0.00%	0	0.00%	6
0.00	71463	CICA Life Ins Co of Amer	0.00%	0	0.01%	350
0.00	93432	CM Life Ins Co	0.00%	0	0.11%	7,272
0.00	62626	CMFG Life Ins Co	0.00%	0	0.54%	34,511
0.00	60682	CONSECO INS CO	0.67%	1	0.00%	0
0.00	82880	CSI Life Ins Co	0.00%	0	0.00%	68
0.00	69647	Catamaran Ins of Ohio Inc	0.00%	0	0.00%	82
0.00	80799	Celtic Ins Co	0.00%	0	0.00%	23
0.00	61727	Central Reserve Life Ins Co	0.00%	0	0.00%	23
0.00	61735	Central Security Life Ins Co	0.00%	0	0.00%	204
0.00	61751	Central States H & L Co Of Omaha	0.00%	0	0.01%	404
0.00	61883	Central United Life Ins Co	0.00%	0	0.01%	762
0.00	61808	Charter Natl Life Ins Co	0.00%	0	0.00%	38
0.00	61832	Chesapeake Life Ins Co	0.00%	0	0.05%	3,035

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0.00	61875	Church Life Ins Corp	0.00%	0	0.00%	162
0.00	67369	Cigna Hlth & Life Ins Co	0.00%	0	0.00%	39
0.00	76236	Cincinnati Life Ins Co	0.00%	0	0.11%	7,007
0.00	82082	Citizens Natl Life Ins Co	0.00%	0	0.00%	8
0.00	61921	Citizens Security Life Ins Co	0.00%	0	0.01%	766
0.00	62049	Colonial Life & Accident Ins Co	0.00%	0	1.02%	65,407
1.36	62065	Colonial Penn Life Ins Co	0.67%	1	0.49%	31,374
5.25	84786	Colorado Bankers Life Ins Co	0.67%	1	0.13%	8,153
4.87	76023	Columbian Life Ins Co	1.33%	2	0.27%	17,564
6.51	62103	Columbian Mut Life Ins Co	0.67%	1	0.10%	6,572
0.00	99937	Columbus Life Ins Co	0.00%	0	0.09%	5,839
5.35	62146	Combined Ins Co Of Amer	0.67%	1	0.13%	7,990
0.00	78697	Combined Life Ins Co Of NY	0.00%	0	0.02%	899
0.00	84824	Commonwealth Ann & Life Ins Co	0.00%	0	0.08%	5,240
0.00	77828	Companion Life Ins Co	0.00%	0	0.00%	14
0.00	60984	Compbenefits Ins Co	0.00%	0	0.02%	1,267
0.00	62308	Connecticut Gen Life Ins Co	0.00%	0	0.08%	4,895
9.78	65900	Conseco Life Ins Co	4.00%	6	0.41%	26,240
0.00	11804	Conseco Life Ins Co of TX	0.00%	0	0.00%	4
0.00	62359	Constitution Life Ins Co	0.00%	0	0.02%	1,413
0.00	71730	Continental Amer Ins Co	0.00%	0	0.00%	6
0.00	62413	Continental Assur Co	0.00%	0	0.07%	4,181
63.10	71404	Continental Gen Ins Co	0.67%	1	0.01%	678
0.00	68500	Continental Life Ins Co Brentwood	0.00%	0	0.01%	727
0.00	62537	Cotton States Life Ins Co	0.00%	0	0.13%	8,149
0.00	94218	Country Investors Life Assur Co	0.00%	0	0.01%	307
0.00	62553	Country Life Ins Co	0.00%	0	0.09%	5,554
0.00	71129	Dearborn Natl Life Ins Co	0.00%	0	0.00%	166
0.00	62634	Delaware Amer Life Ins Co	0.00%	0	0.00%	95
0.00	97705	Direct Gen Life Ins Co	0.00%	0	0.69%	44,119
0.00	62928	EMC Natl Life Co	0.00%	0	0.03%	1,702
0.00	84174	Employees Life Co Mut	0.00%	0	0.00%	190
0.00	62952	Equitable Life & Cas Ins Co	0.00%	0	0.00%	10
0.00	62510	Equitrust Life Ins Co	0.00%	0	0.01%	385
0.00	70769	Erie Family Life Ins Co	0.00%	0	0.03%	1,808
0.00	77968	Family Heritage Life Ins Co Of Amer	0.00%	0	0.00%	21
0.00	63053	Family Life Ins Co	0.00%	0	0.02%	1,219
8.86	74004	Family Serv Life Ins Co	0.67%	1	0.08%	4,827
0.00	63088	Farm Bureau Life Ins Co	0.00%	0	0.02%	1,434
0.00	63177	Farmers New World Life Ins Co	0.00%	0	0.10%	6,037
0.00	63223	Federal Life Ins Co	0.00%	0	0.04%	2,224
0.00	63258	Federated Life Ins Co	0.00%	0	0.04%	2,365

Complaints Year: 2011
 Total Complaints for Index: 150
 Premiums Year: 2011
 Total Premiums for Index: \$6,455,760,332
 Total Policies for Index: 6,417,721
 Complaints Selected: Confirmed Complaints Only
Policy Type: Individual Life
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Policy Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Policy Count
0.00	63274	Fidelity & Guar Life Ins Co	0.00%	0	0.57%	36,227
0.00	93696	Fidelity Investments Life Ins Co	0.00%	0	0.02%	946
0.00	63290	Fidelity Life Assn A Legal Reserve L	0.00%	0	0.11%	7,137
0.00	71870	Fidelity Security Life Ins Co	0.00%	0	0.02%	994
0.00	78093	Financial Assur Life Ins Co	0.00%	0	0.00%	1
0.00	69140	First Allmerica Fin Life Ins Co	0.00%	0	0.04%	2,792
0.00	79340	First Central Natl Life Ins Co NY	0.00%	0	0.00%	96
0.00	90328	First Hlth Life & Hlth Ins Co	0.00%	0	0.00%	190
0.00	63495	First Investors Life Ins Co	0.00%	0	0.05%	2,826
0.00	60992	First Metlife Investors Ins Co	0.00%	0	0.00%	249
0.00	67652	First Penn Pacific Life Ins Co	0.00%	0	0.21%	13,714
0.00	60084	First Security Benefit Life & Ann	0.00%	0	0.00%	2
0.00	64297	First Unum Life Ins Co	0.00%	0	0.00%	75
0.00	76031	Florida Combined Life Ins Co Inc	0.00%	0	0.12%	7,317
14.87	91642	Forethought Life Ins Co	0.67%	1	0.05%	2,878
0.00	62324	Freedom Life Ins Co Of Amer	0.00%	0	0.03%	1,708
0.00	99775	Funeral Directors Life Ins Co	0.00%	0	0.01%	712
0.00	63657	Garden State Life Ins Co	0.00%	0	0.07%	4,341
0.00	63665	General Amer Life Ins Co	0.00%	0	0.21%	13,442
1.01	65536	Genworth Life & Ann Ins Co	1.33%	2	1.32%	84,915
0.00	70025	Genworth Life Ins Co	0.00%	0	0.40%	25,660
0.00	72990	Genworth Life Ins Co of NY	0.00%	0	0.02%	1,279
0.00	70939	Gerber Life Ins Co	0.00%	0	2.37%	151,715
0.16	91472	Globe Life & Accident Ins Co	0.67%	1	4.12%	264,562
0.00	62286	Golden Rule Ins Co	0.00%	0	0.04%	2,665
0.00	63967	Government Personnel Mut Life Ins Co	0.00%	0	0.09%	5,595
0.00	71218	Grange Life Ins Co	0.00%	0	0.02%	946
0.00	63312	Great Amer Life Ins Co	0.00%	0	0.09%	5,669
6.24	90212	Great Southern Life Ins Co	0.67%	1	0.11%	6,862
0.00	68322	Great W Life & Ann Ins Co	0.00%	0	0.66%	42,260
0.00	79359	Great W Life & Ann Ins Co of NY	0.00%	0	0.00%	131
0.00	92428	Great Western Life Ins Co	0.00%	0	0.00%	1
2.29	64211	Guarantee Trust Life Ins Co	0.67%	1	0.29%	18,645
0.00	64238	Guaranty Income Life Ins Co	0.00%	0	0.01%	264
0.00	78778	Guardian Ins & Ann Co Inc	0.00%	0	0.02%	1,157
0.00	64246	Guardian Life Ins Co Of Amer	0.00%	0	0.66%	42,206
0.00	92711	HCC Life Ins Co	0.00%	0	0.00%	18
0.00	64327	Harleysville Life Ins Co	0.00%	0	0.01%	415
0.00	70815	Hartford Life & Accident Ins Co	0.00%	0	0.01%	845
0.00	71153	Hartford Life & Ann Ins Co	0.00%	0	0.37%	23,953
0.00	88072	Hartford Life Ins Co	0.00%	0	0.53%	34,040
0.00	66214	Heartland Natl Life Ins Co	0.00%	0	0.00%	15

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Policy Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Policy Count
157.88	62421	Heritage Union Life Ins Co	0.67%	1	0.01%	271
0.00	64505	Homesteaders Life Co	0.00%	0	0.01%	538
0.00	64513	Horace Mann Life Ins Co	0.00%	0	0.10%	6,200
0.00	93777	Household Life Ins Co	0.00%	0	0.07%	4,284
0.00	73288	Humana Ins Co	0.00%	0	0.00%	4
0.00	70580	Humanadental Ins Co	0.00%	0	0.02%	1,230
0.00	91693	IA Amer Life Ins Co	0.00%	0	0.03%	2,057
0.00	84514	INDUSTRIAL ALLIANCE PAC. INS&FIN SER. INC	0.00%	0	0.00%	114
15.48	80942	ING USA Ann & Life Ins Co	0.67%	1	0.04%	2,763
0.00	97764	Idealife Ins Co	0.00%	0	0.01%	437
0.00	64580	Illinois Mut Life Ins Co	0.00%	0	0.08%	4,754
0.00	64602	Independence Life & Ann Co	0.00%	0	0.00%	70
0.00	58068	Independent Order Of Foresters Us Br	5.33%	8	0.00%	0
0.00	81779	Individual Assur Co Life Hlth & Acc	0.00%	0	0.00%	58
0.00	86509	Ing Life Ins & Ann Co	0.00%	0	0.10%	6,435
0.00	74780	Integrity Life Ins Co	0.00%	0	0.00%	170
0.00	64831	Intramercia Life Ins Co	0.00%	0	0.01%	813
0.00	64904	Investors Heritage Life Ins Co	0.00%	0	0.02%	1,498
0.00	64939	Investors Ins Corp	0.00%	0	0.00%	11
0.00	63487	Investors Life Ins Co N Amer	0.00%	0	0.05%	2,833
0.00	65099	JOHN HANCOCK LIFE INS CO	0.67%	1	0.00%	0
1.19	65056	Jackson Natl Life Ins Co	1.33%	2	1.12%	71,969
0.00	60140	Jackson Natl Life Ins Co Of NY	0.00%	0	0.00%	32
0.00	11630	Jefferson Ins Co	0.67%	1	0.00%	0
0.00	64017	Jefferson Natl Life Ins Co	0.00%	0	0.04%	2,504
0.00	65080	John Alden Life Ins Co	0.00%	0	0.01%	693
0.00	93610	John Hancock Life & Hlth Ins Co	0.00%	0	0.00%	238
1.44	65838	John Hancock Life Ins Co (USA)	2.67%	4	1.85%	118,527
0.00	86375	John Hancock Life Ins Co of NY	0.00%	0	0.00%	146
0.00	65110	Kanawha Ins Co	0.00%	0	0.09%	5,504
0.00	65129	Kansas City Life Ins Co	0.00%	0	0.12%	7,337
0.00	65242	Lafayette Life Ins Co	0.00%	0	0.06%	3,658
0.00	82252	Landmark Life Ins Co	0.00%	0	0.00%	236
0.00	68543	Liberty Bankers Life Ins Co	0.00%	0	0.17%	10,689
0.00	65315	Liberty Life Assur Co Of Boston	0.00%	0	0.17%	10,677
1.08	65331	Liberty Natl Life Ins Co	2.67%	4	2.47%	158,389
0.00	65412	Life Ins Co Of AL	0.00%	0	0.01%	279
0.00	78140	Life Ins Co Of Boston & NY	0.00%	0	0.01%	260
0.00	65498	Life Ins Co Of N Amer	0.00%	0	0.00%	206
13.85	65528	Life Ins Co Of The Southwest	2.00%	3	0.15%	9,268
0.00	97691	Life Of The South Ins Co	0.00%	0	0.00%	8
0.00	81132	Life of Amer Ins Co	0.00%	0	0.00%	6

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Policy Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Policy Count
0.00	77720	LifeSecure Ins Co	0.00%	0	0.02%	1,268
1.77	65595	Lincoln Benefit Life Co	2.00%	3	1.13%	72,335
4.18	65927	Lincoln Heritage Life Ins Co	1.33%	2	0.32%	20,462
0.00	62057	Lincoln Life & Ann Co of NY	0.00%	0	0.04%	2,370
1.23	65676	Lincoln Natl Life Ins Co	1.33%	2	1.08%	69,341
0.00	68446	Longevity Ins Co	0.00%	0	0.00%	24
9.01	65722	Loyal Amer Life Ins Co	0.67%	1	0.07%	4,749
0.00	70416	MML Bay State Life Ins Co	0.00%	0	0.03%	1,952
0.00	66427	MTL Ins Co	0.00%	0	0.06%	3,770
9.68	65781	Madison Natl Life Ins Co Inc	0.67%	1	0.07%	4,421
0.00	65870	Manhattan Life Ins Co	0.00%	0	0.02%	968
0.00	67083	Manhattan Natl Life Ins Co	0.00%	0	0.03%	1,545
0.00	71072	Marquette Natl Life Ins Co	0.00%	0	0.00%	2
0.00	65935	Massachusetts Mut Life Ins Co	0.00%	0	1.16%	74,424
0.00	31119	Medico Ins Co	0.00%	0	0.01%	275
0.00	97055	Mega Life & Hlth Ins Co The	0.00%	0	0.02%	1,411
0.00	86126	Members Life Ins Co	0.00%	0	0.00%	102
0.00	65951	Merit Life Ins Co	0.00%	0	0.05%	3,096
0.00	93513	MetLife Investors Ins Co	0.00%	0	0.00%	219
1.02	61050	MetLife Investors USA Ins Co	0.67%	1	0.65%	41,872
5.00	87726	Metlife Ins Co of CT	1.33%	2	0.27%	17,110
0.00	65978	Metropolitan Life Ins Co	0.00%	0	4.54%	291,225
0.00	97136	Metropolitan Tower Life Ins Co	0.00%	0	0.28%	17,758
0.00	66087	Mid West Natl Life Ins Co Of TN	0.00%	0	0.04%	2,607
3.20	66044	Midland Natl Life Ins Co	2.00%	3	0.63%	40,057
0.00	66109	Midwestern United Life Ins Co	0.00%	0	0.01%	721
0.00	66168	Minnesota Life Ins Co	0.00%	0	0.17%	10,579
0.00	66265	Monarch Life Ins Co	0.00%	0	0.01%	260
0.00	81442	Monitor Life Ins Co Of NY	0.00%	0	0.00%	72
0.26	66281	Monumental Life Ins Co	0.67%	1	2.58%	165,482
0.00	66370	Mony Life Ins Co	0.00%	0	0.32%	20,518
0.00	78077	Mony Life Ins Co Of Amer	0.00%	0	0.13%	8,406
0.00	66311	Motorists Life Ins Co	0.00%	0	0.03%	1,809
198.08	72087	Multinational Life Ins Co	0.67%	1	0.00%	216
0.00	88668	Mutual Of Amer Life Ins Co	0.00%	0	0.00%	178
0.00	71412	Mutual Of Omaha Ins Co	0.67%	1	0.00%	0
0.00	66397	Mutual Savings Life Ins Co	0.00%	0	0.05%	3,047
0.00	81353	NYLife Ins Co Of AZ	0.00%	0	0.05%	3,408
0.00	61409	National Benefit Life Ins Co	0.00%	0	0.27%	17,163
0.00	66540	National Farmers Union Life Ins Co	0.00%	0	0.01%	602
0.00	98205	National Found Life Ins Co	0.00%	0	0.00%	69
0.00	66583	National Guardian Life Ins Co	0.00%	0	0.36%	22,919

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Policy Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Policy Count
0.00	75264	National Integrity Life Ins Co	0.00%	0	0.00%	71
0.00	66680	National Life Ins Co	0.00%	0	0.17%	10,724
0.00	66788	National Security Ins Co	0.00%	0	0.02%	1,114
0.00	87963	National Teachers Assoc Life Ins Co	0.00%	0	0.00%	76
0.00	19445	National Union Fire Ins Co Of Pitts	2.00%	3	0.00%	0
0.00	66850	National Western Life Ins Co	0.00%	0	0.04%	2,220
0.00	92657	Nationwide Life & Ann Ins Co	0.00%	0	0.09%	5,460
0.00	66869	Nationwide Life Ins Co	0.00%	0	0.58%	37,339
0.00	23787	Nationwide Mut Ins Co	2.00%	3	0.00%	0
0.00	91626	New England Life Ins Co	0.00%	0	0.15%	9,260
0.00	78743	New Era Life Ins Co	0.00%	0	0.00%	189
0.00	69698	New Era Life Ins Co Of Midwest	0.00%	0	0.00%	3
0.00	91596	New York Life Ins & Ann Corp	0.00%	0	0.33%	21,182
0.31	66915	New York Life Ins Co	0.67%	1	2.13%	136,593
2.07	66974	North Amer Co Life & Hlth Ins	0.67%	1	0.32%	20,707
0.00	67032	North Carolina Mut Life Ins Co	0.00%	0	0.00%	38
0.00	67059	North Coast Life Ins Co	0.00%	0	0.00%	29
0.00	67091	Northwestern Mut Life Ins Co	0.00%	0	3.79%	242,855
0.00	67148	Occidental Life Ins Co Of NC	0.00%	0	0.06%	3,753
0.00	89206	Ohio Natl Life Assur Corp	0.00%	0	0.22%	13,869
0.00	67172	Ohio Natl Life Ins Co	0.00%	0	0.05%	2,915
0.00	67180	Ohio State Life Ins Co	0.00%	0	0.08%	5,136
0.00	67199	Old Amer Ins Co	0.00%	0	0.04%	2,806
0.00	67261	Old Republic Life Ins Co	0.00%	0	0.05%	3,345
0.00	76007	Old United Life Ins Co	0.00%	0	0.00%	6
0.00	76112	Oxford Life Ins Co	0.00%	0	0.03%	1,779
0.00	67393	Ozark Natl Life Ins Co	0.00%	0	0.02%	1,259
0.00	93548	PHL Variable Ins Co	0.00%	0	0.05%	3,362
0.00	89006	PROTECTIVE LIFE INS CO OF NEW YORK	0.00%	0	0.01%	321
0.00	67466	Pacific Life Ins Co	0.00%	0	0.26%	16,895
0.00	93459	Pan Amer Assur Co	0.00%	0	0.05%	2,949
0.00	67539	Pan Amer Life Ins Co	0.00%	0	0.03%	2,082
0.00	60003	Park Avenue Life Ins Co	0.00%	0	0.00%	75
0.00	67598	Paul Revere Life Ins Co	0.00%	0	0.02%	1,500
0.00	67601	Paul Revere Variable Ann Ins Co	0.00%	0	0.00%	98
0.00	67628	Pekin Life Ins Co	0.00%	0	0.01%	488
0.00	93262	Penn Ins & Ann Co	0.00%	0	0.01%	893
0.00	67644	Penn Mut Life Ins Co	0.00%	0	0.20%	12,634
59.30	67660	Pennsylvania Life Ins Co	1.33%	2	0.02%	1,443
0.00	90247	Pharmacists Life Ins Co	0.00%	0	0.00%	28
0.00	67784	Philadelphia Amer Life Ins Co	0.00%	0	0.00%	7
0.00	60232	Philadelphia Financial Life Assur Co	0.00%	0	0.00%	35

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0.00	93734	Phoenix Life & Ann Co	0.00%	0	0.01%	557
0.00	67814	Phoenix Life Ins Co	0.00%	0	0.29%	18,233
0.00	72125	Physicians Life Ins Co	0.00%	0	0.33%	21,041
0.00	67873	Pioneer Amer Ins Co	0.00%	0	0.02%	1,100
0.00	67911	Pioneer Mut Life Ins Co	0.00%	0	0.01%	405
0.00	67946	Pioneer Security Life Ins Co	0.00%	0	0.03%	1,662
47.46	68039	Presidential Life Ins Co	1.33%	2	0.03%	1,803
0.00	62200	Presidential Life Ins Co USA	0.00%	0	0.00%	1
0.00	65919	Primerica Life Ins Co	0.00%	0	2.07%	132,632
0.00	61271	Principal Life Ins Co	0.00%	0	0.42%	27,112
0.00	71161	Principal Natl Life Ins Co	0.00%	0	0.04%	2,452
0.00	68047	Professional Ins Co	0.00%	0	0.09%	5,943
0.00	88536	Protective Life & Annuity Ins Co	0.00%	0	0.01%	395
1.39	68136	Protective Life Ins Co	2.00%	3	1.44%	92,652
0.00	67903	Provident Amer Life & Hlth Ins Co	0.00%	0	0.00%	2
0.00	68195	Provident Life & Accident Ins Co	0.00%	0	1.27%	81,204
0.00	68209	Provident Life & Cas Ins Co	0.00%	0	0.00%	1
0.00	79227	Pruco Life Ins Co	0.00%	0	0.94%	60,098
297.12	86630	Prudential Ann Life Assur Corp	0.67%	1	0.00%	144
0.39	68241	Prudential Ins Co Of Amer	2.00%	3	5.10%	327,208
124.62	68284	Pyramid Life Ins Co	2.00%	3	0.02%	1,030
0.70	70211	Reassure Amer Life Ins Co	0.67%	1	0.95%	61,027
0.00	68357	Reliable Life Ins Co	0.00%	0	0.01%	356
18.48	68381	Reliance Standard Life Ins Co	0.67%	1	0.04%	2,315
0.00	67105	Reliastar Life Ins Co	0.00%	0	1.14%	73,411
0.00	61360	Reliastar Life Ins Co Of NY	0.00%	0	0.14%	8,920
0.00	68462	Reserve Natl Ins Co	0.00%	0	0.00%	25
0.00	65005	RiverSource Life Ins Co	0.00%	0	0.43%	27,286
0.00	80594	Riversource Life Ins Co Of NY	0.00%	0	0.01%	661
0.00	57657	Royal Neighbors Of Amer	0.67%	1	0.00%	0
0.00	60183	S USA Life Ins Co Inc	0.00%	0	0.01%	333
0.00	60445	Sagicor Life Ins Co	0.00%	0	0.02%	926
0.00	93742	Securian Life Ins Co	0.00%	0	0.00%	5
0.00	68675	Security Benefit Life Ins Co	0.00%	0	0.07%	4,232
0.00	68721	Security Life Ins Co Of Amer	0.00%	0	0.01%	617
0.00	68713	Security Life Of Denver Ins Co	0.00%	0	0.19%	12,243
3.15	68772	Security Mut Life Ins Co Of NY	0.67%	1	0.21%	13,602
0.00	69485	Security Natl Life Ins Co	0.00%	0	0.07%	4,311
0.00	60076	Security Plan Life Ins Co	0.00%	0	0.01%	532
0.00	78662	Senior Life Ins Co	0.00%	0	0.03%	1,965
0.00	77119	Sentinel Amer Life Ins Co	0.00%	0	0.00%	76
0.00	68802	Sentinel Security Life Ins Co	0.00%	0	0.00%	210

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Policy Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Policy Count
0.00	68810	Sentry Life Ins Co	0.00%	0	0.03%	1,762
0.00	68829	Sentry Life Ins Co Of NY	0.00%	0	0.00%	74
27.16	97241	Settlers Life Ins Co	0.67%	1	0.03%	1,575
0.00	65757	Shelter Life Ins Co	0.00%	0	0.01%	776
3.35	68845	Shenandoah Life Ins Co	0.67%	1	0.20%	12,777
0.72	68896	Southern Farm Bureau Life Ins Co	0.67%	1	0.92%	59,188
0.00	69418	Southern Financial Life Ins Co	0.00%	0	0.00%	23
0.00	88323	Southern Life & Hlth Ins Co	0.00%	0	0.05%	3,299
0.00	79057	Southland Natl Ins Corp	0.00%	0	0.02%	1,250
0.00	69019	Standard Ins Co	0.00%	0	0.00%	250
0.00	86355	Standard Life & Accident Ins Co	0.00%	0	0.02%	1,235
0.00	71706	Standard Life & Cas Ins Co	0.00%	0	0.01%	276
0.00	89009	Standard Life Ins Co Of NY	0.00%	0	0.00%	4
0.00	69078	Standard Security Life Ins Co Of NY	0.00%	0	0.00%	221
0.00	68985	Starmount Life Ins Co	0.00%	0	0.04%	2,554
0.00	69094	State Farm Life & Accident Asr Co	0.00%	0	0.07%	4,723
0.00	69108	State Farm Life Ins Co	0.00%	0	5.78%	370,826
0.00	69116	State Life Ins Co	0.00%	0	0.03%	1,869
0.00	69132	State Mut Ins Co	0.00%	0	0.04%	2,644
0.00	89184	Sterling Investors Life Ins Co	0.00%	0	0.01%	452
0.00	10952	Stonebridge Cas Ins Co	1.33%	2	0.00%	0
1.65	65021	Stonebridge Life Ins Co	0.67%	1	0.41%	25,978
0.00	79065	Sun Life Assur Co Of Canada US	0.00%	0	0.04%	2,347
19.41	60941	SunAmerica Ann & Life Assur Co	0.67%	1	0.04%	2,204
0.00	69256	Sunamerica Life Ins Co	0.00%	0	0.01%	472
0.00	69272	Sunset Life Ins Co Of Amer	0.00%	0	0.01%	434
0.00	69310	Surety Life Ins Co	0.00%	0	0.05%	3,307
2.51	68608	Symetra Life Ins Co	0.67%	1	0.27%	17,035
0.00	90581	Symetra Natl Life Ins Co	0.00%	0	0.00%	110
0.00	60142	TIAA Cref Life Ins Co	0.00%	0	0.03%	1,824
0.00	69345	Teachers Ins & Ann Assoc Of Amer	0.00%	0	0.06%	3,499
0.00	69353	Teachers Protective Mut Life Ins Co	0.00%	0	0.00%	18
0.00	69396	Texas Life Ins Co	0.00%	0	0.23%	14,790
0.00	70435	The Savings Bank Life Ins Co Of MA	0.00%	0	0.23%	14,648
0.00	97721	Thrivent Life Ins Co	0.00%	0	0.00%	198
28.52	69477	Time Ins Co	2.00%	3	0.07%	4,501
0.00	69493	Tower Life Ins Co	0.00%	0	0.00%	17
0.00	69566	Trans World Assur Co	0.00%	0	0.03%	1,973
0.00	71986	Transam Assur Co	0.00%	0	0.00%	4
0.00	79022	Transamerica Advisors Life Ins Co	0.00%	0	0.04%	2,729
0.00	82848	Transamerica Advisors Life Ins Co of	0.00%	0	0.00%	144
0.00	70688	Transamerica Financial Life Ins Co	0.00%	0	0.04%	2,253

Complaints Year: 2011
 Total Complaints for Index: 150
 Premiums Year: 2011
 Total Premiums for Index: \$6,455,760,332
 Total Policies for Index: 6,417,721
 Complaints Selected: Confirmed Complaints Only
Policy Type: Individual Life
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Policy Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Policy Count
1.52	86231	Transamerica Life Ins Co	2.00%	3	1.32%	84,553
0.00	60227	Trinity Life Ins Co	0.00%	0	0.00%	11
0.00	61425	Trustmark Ins Co	0.00%	0	0.02%	936
8.35	94099	UNITED INVESTORS LIFE INS CO	0.67%	1	0.08%	5,123
0.00	80705	US Br Great West Life Assur Co	0.00%	0	0.01%	686
3.82	80802	US Br Sun Life Assur Co of Canada	0.67%	1	0.18%	11,205
0.00	80659	US Business of Canada Life Assur Co	0.00%	0	0.02%	1,056
0.00	80675	US Business of Crown Life Ins Co	0.00%	0	0.02%	947
0.00	84530	US Financial Life Ins Co	0.00%	0	0.11%	7,053
0.00	70955	USA Life One Ins Co Of IN	0.00%	0	0.00%	136
0.00	72613	USAA Direct Life Ins Co	0.00%	0	0.00%	28
0.00	69663	USAA Life Ins Co	0.00%	0	1.11%	71,469
0.00	60228	USAA Life Ins Co Of NY	0.00%	0	0.01%	462
0.00	80314	Unicare Life & Hlth Ins Co	0.00%	0	0.00%	7
0.00	11121	Unified Life Ins Co	0.00%	0	0.02%	1,243
24.20	69701	Union Bankers Ins Co	0.67%	1	0.03%	1,768
0.00	80837	Union Central Life Ins Co	0.00%	0	0.17%	10,573
0.00	62596	Union Fidelity Life Ins Co	0.00%	0	0.03%	1,921
0.00	69744	Union Labor Life Ins Co	0.00%	0	0.01%	346
0.00	69779	Union Natl Life Ins Co	0.00%	0	0.02%	1,144
0.00	70408	Union Security Ins Co	0.00%	0	0.20%	12,601
0.00	92916	United Amer Ins Co	0.00%	0	0.09%	5,509
0.00	69892	United Farm Family Life Ins Co	0.00%	0	0.03%	1,760
0.00	87645	United Fidelity Life Ins Co	0.00%	0	0.03%	1,589
0.00	63983	United Heritage Life Ins Co	0.00%	0	0.00%	118
0.00	69922	United Home Life Ins Co	0.00%	0	0.06%	3,797
0.71	69930	United Ins Co Of Amer	1.33%	2	1.87%	120,253
0.00	69973	United Life Ins Co	0.00%	0	0.00%	79
0.00	92703	United Natl Life Ins Co Of Amer	0.00%	0	0.00%	35
1.07	69868	United Of Omaha Life Ins Co	2.00%	3	1.87%	119,745
0.00	42129	United Security Assur Co Of PA	0.00%	0	0.00%	14
0.00	21113	United States Fire Ins Co	0.67%	1	0.00%	0
0.00	70106	United States Life Ins Co In NYC	0.00%	0	0.14%	8,913
0.00	63479	United Teacher Assoc Ins Co	0.00%	0	0.02%	907
0.00	72850	United World Life Ins Co	0.00%	0	0.05%	3,268
0.00	79413	UnitedHealthcare Ins Co	0.00%	0	0.00%	4
3.97	63819	Unity Financial Life Ins Co	0.67%	1	0.17%	10,780
0.00	70130	Universal Guar Life Ins Co	0.00%	0	0.02%	1,176
0.00	70173	Universal Underwriters Life Ins Co	0.00%	0	0.01%	341
40.42	62235	Unum Life Ins Co Of Amer	1.33%	2	0.03%	2,117
0.00	68632	Vantis Life Ins Co	0.00%	0	0.04%	2,402
6.76	70319	Washington Natl Ins Co	1.33%	2	0.20%	12,665

Complaints Year: 2011
 Total Complaints for Index: 150
 Premiums Year: 2011
 Total Premiums for Index: \$6,455,760,332
 Total Policies for Index: 6,417,721
 Complaints Selected: Confirmed Complaints Only
Policy Type: Individual Life
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Policy Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Policy Count
0.00	70335	West Coast Life Ins Co	0.00%	0	0.54%	34,287
0.00	70483	Western & Southern Life Ins Co	0.00%	0	0.65%	41,481
0.00	70432	Western Natl Life Ins Co	0.00%	0	0.00%	198
0.00	91413	Western Reserve Life Assur Co of OH	0.00%	0	0.28%	17,778
2.87	92622	Western Southern Life Assur Co	0.67%	1	0.23%	14,923
0.00	66230	William Penn Life Ins Co Of NY	0.00%	0	0.06%	3,491
0.00	60704	Wilton Reassur Life Co of NY	0.00%	0	0.05%	3,301
0.00	70629	World Ins Co	0.00%	0	0.01%	461
0.00	71323	Zale Life Ins Co	0.00%	0	0.00%	16
99.96	90557	Zurich Amer Life Ins Co	0.67%	1	0.01%	428

Complaints Year: 2011
Total Complaints for Index: 0
Premiums Year: 2011
Total Premiums for Index: \$655,967,762
Complaints Selected: Confirmed Complaints Only
Policy Type: Long Term Care
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	35963	AF&L Ins Co	0.00%	0	0.76%	\$4,990,818
0.00	71471	Ability Ins Co	0.00%	0	0.07%	\$480,350
0.00	60054	Aetna Life Ins Co	0.00%	0	0.00%	\$8,544
0.00	90611	Allianz Life Ins Co Of N Amer	0.00%	0	1.61%	\$10,567,909
0.00	64190	Allianz Life Ins Co Of NY	0.00%	0	0.02%	\$105,547
0.00	60186	Allstate Life Ins Co	0.00%	0	0.04%	\$281,362
0.00	60380	American Family Life Assur Co of Col	0.00%	0	0.33%	\$2,190,659
0.00	60410	American Fidelity Assur Co	0.00%	0	0.07%	\$433,508
0.00	60488	American Gen Life Ins Co	0.00%	0	0.00%	\$17,248
0.00	66842	American Gen Life Ins Co of DE	0.00%	0	0.15%	\$1,001,005
0.00	60534	American Heritage Life Ins Co	0.00%	0	0.17%	\$1,119,906
0.00	60518	American Hlth & Life Ins Co	0.00%	0	0.00%	\$7,433
0.00	80624	American Progressive L&H Ins Of NY	0.00%	0	0.05%	\$289,605
0.00	60836	American Republic Ins Co	0.00%	0	0.01%	\$33,547
0.00	71439	Assurity Life Ins Co	0.00%	0	0.00%	\$12,643
0.00	61190	Auto Owners Life Ins Co	0.00%	0	0.02%	\$143,712
0.00	98167	BCBS Of FL	0.00%	0	1.41%	\$9,230,801
0.00	38245	BCS Ins Co	0.00%	0	0.00%	\$2,710
0.00	61263	Bankers Life & Cas Co	0.00%	0	7.80%	\$51,166,711
0.00	71714	Berkshire Life Ins Co of Amer	0.00%	0	0.37%	\$2,432,033
0.00	62626	CMFG Life Ins Co	0.00%	0	0.71%	\$4,680,740
0.00	61751	Central States H & L Co Of Omaha	0.00%	0	0.01%	\$72,616
0.00	61883	Central United Life Ins Co	0.00%	0	0.00%	\$16,680
0.00	61859	Christian Fidelity Life Ins Co	0.00%	0	0.00%	\$2,675
0.00	76236	Cincinnati Life Ins Co	0.00%	0	0.02%	\$130,056
0.00	62049	Colonial Life & Accident Ins Co	0.00%	0	0.00%	\$131
0.00	62065	Colonial Penn Life Ins Co	0.00%	0	0.00%	\$6,916
0.00	65900	Conseco Life Ins Co	0.00%	0	0.00%	\$20,640
0.00	20443	Continental Cas Co	0.00%	0	5.39%	\$35,374,282
0.00	71404	Continental Gen Ins Co	0.00%	0	0.14%	\$892,782
0.00	68500	Continental Life Ins Co Brentwood	0.00%	0	0.00%	\$23,152
0.00	62553	Country Life Ins Co	0.00%	0	0.03%	\$160,291
0.00	62952	Equitable Life & Cas Ins Co	0.00%	0	0.03%	\$197,694
0.00	63290	Fidelity Life Assn A Legal Reserve L	0.00%	0	0.00%	\$6,543
0.00	64297	First Unum Life Ins Co	0.00%	0	0.37%	\$2,421,402
0.00	65536	Genworth Life & Ann Ins Co	0.00%	0	0.01%	\$40,474
0.00	70025	Genworth Life Ins Co	0.00%	0	17.16%	\$112,530,920
0.00	72990	Genworth Life Ins Co of NY	0.00%	0	0.84%	\$5,475,350
0.00	70939	Gerber Life Ins Co	0.00%	0	0.00%	\$11,041
0.00	63312	Great Amer Life Ins Co	0.00%	0	0.01%	\$26,566
0.00	64211	Guarantee Trust Life Ins Co	0.00%	0	0.11%	\$738,339
0.00	64238	Guaranty Income Life Ins Co	0.00%	0	0.03%	\$181,420
0.00	88072	Hartford Life Ins Co	0.00%	0	0.01%	\$41,546

Complaints Year: 2011
 Total Complaints for Index: 0
 Premiums Year: 2011
 Total Premiums for Index: \$655,967,762
 Complaints Selected: Confirmed Complaints Only
Policy Type: Long Term Care
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	65080	John Alden Life Ins Co	0.00%	0	0.09%	\$561,178
0.00	93610	John Hancock Life & Hlth Ins Co	0.00%	0	1.30%	\$8,508,301
0.00	65838	John Hancock Life Ins Co (USA)	0.00%	0	17.99%	\$118,029,683
0.00	65110	Kanawha Ins Co	0.00%	0	2.23%	\$14,599,375
0.00	77720	LifeSecure Ins Co	0.00%	0	0.10%	\$631,885
0.00	65595	Lincoln Benefit Life Co	0.00%	0	1.06%	\$6,968,274
0.00	65676	Lincoln Natl Life Ins Co	0.00%	0	0.04%	\$273,366
0.00	65722	Loyal Amer Life Ins Co	0.00%	0	0.00%	\$3,757
0.00	67083	Manhattan Natl Life Ins Co	0.00%	0	0.03%	\$204,747
0.00	31119	Medico Ins Co	0.00%	0	0.33%	\$2,128,315
0.00	87726	Metlife Ins Co of CT	0.00%	0	3.29%	\$21,580,661
0.00	65978	Metropolitan Life Ins Co	0.00%	0	7.74%	\$50,754,380
0.00	66168	Minnesota Life Ins Co	0.00%	0	0.01%	\$40,916
0.00	66281	Monumental Life Ins Co	0.00%	0	0.93%	\$6,112,308
0.00	71412	Mutual Of Omaha Ins Co	0.00%	0	1.53%	\$10,040,782
0.00	66915	New York Life Ins Co	0.00%	0	1.45%	\$9,472,571
0.00	69000	Northwestern Long Term Care Ins Co	0.00%	0	2.25%	\$14,750,855
0.00	67199	Old Amer Ins Co	0.00%	0	0.03%	\$188,398
0.00	67628	Pekin Life Ins Co	0.00%	0	0.00%	\$907
0.00	67660	Pennsylvania Life Ins Co	0.00%	0	0.01%	\$34,804
0.00	67784	Philadelphia Amer Life Ins Co	0.00%	0	0.00%	\$1,733
0.00	80578	Physicians Mut Ins Co	0.00%	0	0.18%	\$1,147,363
0.00	65919	Primerica Life Ins Co	0.00%	0	0.00%	\$23,117
0.00	61271	Principal Life Ins Co	0.00%	0	0.02%	\$137,868
0.00	68195	Provident Life & Accident Ins Co	0.00%	0	0.98%	\$6,436,712
0.00	68241	Prudential Ins Co Of Amer	0.00%	0	2.05%	\$13,415,324
0.00	70211	Reassure Amer Life Ins Co	0.00%	0	0.23%	\$1,512,435
0.00	65005	RiverSource Life Ins Co	0.00%	0	1.73%	\$11,310,255
0.00	80594	Riversource Life Ins Co Of NY	0.00%	0	0.10%	\$679,518
0.00	60445	Sagicor Life Ins Co	0.00%	0	0.00%	\$1,337
0.00	76759	Senior Amer Ins Co	0.00%	0	0.10%	\$644,348
0.00	76325	Senior Hlth Ins Co of PA	0.00%	0	2.40%	\$15,768,933
0.00	24988	Sentry Ins A Mut Co	0.00%	0	0.02%	\$109,631
0.00	68810	Sentry Life Ins Co	0.00%	0	0.00%	\$908
0.00	68896	Southern Farm Bureau Life Ins Co	0.00%	0	0.13%	\$827,934
0.00	86355	Standard Life & Accident Ins Co	0.00%	0	0.01%	\$46,068
0.00	25178	State Farm Mut Auto Ins Co	0.00%	0	1.41%	\$9,219,992
0.00	69116	State Life Ins Co	0.00%	0	0.13%	\$859,784
0.00	77399	Sterling Life Ins Co	0.00%	0	0.00%	\$717
0.00	65021	Stonebridge Life Ins Co	0.00%	0	0.04%	\$259,129
0.00	60142	TIAA Cref Life Ins Co	0.00%	0	0.13%	\$865,684
0.00	69345	Teachers Ins & Ann Assoc Of Amer	0.00%	0	0.15%	\$984,072
0.00	69477	Time Ins Co	0.00%	0	1.89%	\$12,420,531

Complaints Year: 2011
 Total Complaints for Index: 0
 Premiums Year: 2011
 Total Premiums for Index: \$655,967,762
 Complaints Selected: Confirmed Complaints Only
Policy Type: Long Term Care
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	70688	Transamerica Financial Life Ins Co	0.00%	0	0.00%	\$4,051
0.00	86231	Transamerica Life Ins Co	0.00%	0	2.92%	\$19,130,555
0.00	61425	Trustmark Ins Co	0.00%	0	0.00%	\$9,601
0.00	69701	Union Bankers Ins Co	0.00%	0	0.01%	\$38,222
0.00	69744	Union Labor Life Ins Co	0.00%	0	0.00%	\$2,621
0.00	70408	Union Security Ins Co	0.00%	0	1.50%	\$9,801,406
0.00	92916	United Amer Ins Co	0.00%	0	0.05%	\$320,311
0.00	69868	United Of Omaha Life Ins Co	0.00%	0	0.13%	\$861,312
0.00	42129	United Security Assur Co Of PA	0.00%	0	0.53%	\$3,475,010
0.00	70106	United States Life Ins Co In NYC	0.00%	0	0.01%	\$69,645
0.00	63479	United Teacher Assoc Ins Co	0.00%	0	0.52%	\$3,406,471
0.00	62235	Unum Life Ins Co Of Amer	0.00%	0	3.94%	\$25,828,999
0.00	70319	Washington Natl Ins Co	0.00%	0	0.59%	\$3,892,395

Complaints Year: 2011
 Total Complaints for Index: 71
 Premiums Year: 2011
 Total Premiums for Index: \$1,550,743,207
 Complaints Selected: Confirmed Complaints Only
Policy Type: Medicare Supplement
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	20796	21st Century Premier Ins Co	0.00%	0	0.00%	\$14,456
0.00	71471	Ability Ins Co	0.00%	0	0.00%	\$1,613
0.00	60054	Aetna Life Ins Co	0.00%	0	0.01%	\$116,445
0.00	90611	Allianz Life Ins Co Of N Amer	0.00%	0	0.00%	\$6,389
0.00	12321	American Continental Ins Co	0.00%	0	0.01%	\$71,399
0.00	60380	American Family Life Assur Co of Col	0.00%	0	0.30%	\$4,625,202
0.00	66672	American Gen Life & Acc Ins Co	0.00%	0	0.03%	\$518,765
0.00	60577	American Income Life Ins Co	0.00%	0	0.01%	\$93,831
0.00	60739	American Natl Ins Co	0.00%	0	0.00%	\$718
1.28	60763	American Pioneer Life Ins Co	4.23%	3	3.29%	\$51,059,976
0.00	60801	American Public Life Ins Co	0.00%	0	0.00%	\$757
0.00	60836	American Republic Ins Co	0.00%	0	0.01%	\$124,150
0.00	61190	Auto Owners Life Ins Co	0.00%	0	0.00%	\$54,439
0.00	95263	AvMed Inc	2.82%	2	0.00%	\$0
0.75	98167	BCBS Of FL	16.90%	12	22.68%	\$351,740,228
0.00	61239	Bankers Fidelity Life Ins Co	0.00%	0	0.02%	\$366,105
0.00	61263	Bankers Life & Cas Co	0.00%	0	4.02%	\$62,258,390
0.00	62626	CMFG Life Ins Co	0.00%	0	0.00%	\$4,380
0.00	95092	CarePlus Hlth Plans Inc	5.63%	4	0.00%	\$0
0.00	80799	Celtic Ins Co	0.00%	0	0.49%	\$7,561,276
0.00	61751	Central States H & L Co Of Omaha	0.00%	0	0.34%	\$5,201,437
0.00	61883	Central United Life Ins Co	0.00%	0	0.03%	\$474,784
0.00	76236	Cincinnati Life Ins Co	0.00%	0	0.00%	\$2,289
4.74	62065	Colonial Penn Life Ins Co	4.23%	3	0.89%	\$13,833,806
0.00	62146	Combined Ins Co Of Amer	0.00%	0	0.10%	\$1,532,979
0.00	62308	Connecticut Gen Life Ins Co	0.00%	0	0.01%	\$71,181
0.00	65900	Conseco Life Ins Co	0.00%	0	0.03%	\$479,353
0.00	62359	Constitution Life Ins Co	0.00%	0	0.28%	\$4,261,694
2.07	71404	Continental Gen Ins Co	1.41%	1	0.68%	\$10,542,254
0.00	68500	Continental Life Ins Co Brentwood	0.00%	0	0.89%	\$13,722,688
0.00	95114	Coventry Hlth Care of FL Inc	2.82%	2	0.00%	\$0
0.00	95266	Coventry Hlth Plan of FL Inc	2.82%	2	0.00%	\$0
0.00	13567	Florida Hlth Care Plan Inc	1.41%	1	0.00%	\$0
0.00	10119	Freedom Hlth Inc	4.23%	3	0.00%	\$0
0.00	65536	Genworth Life & Ann Ins Co	0.00%	0	0.19%	\$2,881,424
0.00	70939	Gerber Life Ins Co	0.00%	0	0.14%	\$2,180,649
0.00	91472	Globe Life & Accident Ins Co	0.00%	0	0.00%	\$60,474
0.00	62286	Golden Rule Ins Co	0.00%	0	0.18%	\$2,813,840
0.00	63967	Government Personnel Mut Life Ins Co	0.00%	0	0.01%	\$82,578
0.00	63312	Great Amer Life Ins Co	0.00%	0	0.05%	\$794,611
0.00	64211	Guarantee Trust Life Ins Co	0.00%	0	0.07%	\$1,095,943
0.00	70815	Hartford Life & Accident Ins Co	0.00%	0	0.08%	\$1,168,381
0.00	88072	Hartford Life Ins Co	0.00%	0	0.03%	\$432,229

Complaints Year: 2011
 Total Complaints for Index: 71
 Premiums Year: 2011
 Total Premiums for Index: \$1,550,743,207
 Complaints Selected: Confirmed Complaints Only
Policy Type: Medicare Supplement
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	95089	Health Options Inc	1.41%	1	0.00%	\$0
0.00	69671	Humana Hlth Ins Co Of FL Inc	0.00%	0	0.19%	\$2,884,788
0.00	73288	Humana Ins Co	1.41%	1	0.00%	\$0
0.00	95270	Humana Medical Plan Inc	4.23%	3	0.00%	\$0
0.00	97764	Idealife Ins Co	0.00%	0	0.10%	\$1,488,733
0.00	64904	Investors Heritage Life Ins Co	0.00%	0	0.00%	\$1,177
0.00	65056	Jackson Natl Life Ins Co	0.00%	0	0.01%	\$69,314
0.00	65080	John Alden Life Ins Co	0.00%	0	0.04%	\$593,485
0.00	65110	Kanawha Ins Co	0.00%	0	0.03%	\$455,194
0.00	65129	Kansas City Life Ins Co	0.00%	0	0.00%	\$774
0.00	65331	Liberty Natl Life Ins Co	0.00%	0	0.03%	\$473,904
0.00	65927	Lincoln Heritage Life Ins Co	0.00%	0	0.32%	\$4,985,358
0.00	76694	London Life Reins Co	0.00%	0	0.00%	\$891
0.00	12155	Medica HlthCare Plans Inc	2.82%	2	0.00%	\$0
0.00	31119	Medico Ins Co	0.00%	0	1.08%	\$16,701,671
0.00	97055	Mega Life & Hlth Ins Co The	0.00%	0	0.00%	\$4,015
3.41	66281	Monumental Life Ins Co	1.41%	1	0.41%	\$6,400,149
1.62	71412	Mutual Of Omaha Ins Co	5.63%	4	3.48%	\$53,888,817
0.00	98205	National Found Life Ins Co	0.00%	0	0.01%	\$88,576
0.00	82538	National Hlth Ins Co	0.00%	0	0.00%	\$125
0.00	66869	Nationwide Life Ins Co	0.00%	0	0.10%	\$1,542,152
0.00	78743	New Era Life Ins Co	0.00%	0	0.16%	\$2,539,101
0.00	66915	New York Life Ins Co	0.00%	0	0.01%	\$213,310
0.00	67199	Old Amer Ins Co	0.00%	0	0.00%	\$657
0.00	12259	Optimum Hlthcare Inc	1.41%	1	0.00%	\$0
0.00	76112	Oxford Life Ins Co	0.00%	0	0.44%	\$6,845,863
0.00	70785	Pacificare Life & Hlth Ins Co	0.00%	0	0.05%	\$837,203
0.00	67784	Philadelphia Amer Life Ins Co	0.00%	0	0.00%	\$20,847
0.00	80578	Physicians Mut Ins Co	0.00%	0	0.12%	\$1,857,977
0.00	10775	Physicians United Plan Inc	1.41%	1	0.00%	\$0
0.00	11176	Preferred Care Partners Inc	1.41%	1	0.00%	\$0
0.00	61271	Principal Life Ins Co	0.00%	0	0.97%	\$15,021,428
0.00	68136	Protective Life Ins Co	0.00%	0	0.00%	\$17,740
0.00	68241	Prudential Ins Co Of Amer	0.00%	0	0.00%	\$1,196
0.00	68284	Pyramid Life Ins Co	0.00%	0	0.11%	\$1,667,199
0.00	11519	Quality Hlth Plans	2.82%	2	0.00%	\$0
0.00	70211	Reassure Amer Life Ins Co	0.00%	0	0.00%	\$45,628
0.00	68462	Reserve Natl Ins Co	0.00%	0	0.04%	\$634,190
0.00	65757	Shelter Life Ins Co	0.00%	0	0.00%	\$5,452
0.00	68845	Shenandoah Life Ins Co	0.00%	0	0.05%	\$790,681
0.00	86355	Standard Life & Accident Ins Co	0.00%	0	0.54%	\$8,386,146
0.00	25178	State Farm Mut Auto Ins Co	0.00%	0	1.42%	\$21,982,355
0.00	69132	State Mut Ins Co	0.00%	0	0.28%	\$4,311,806

Complaints Year: 2011
 Total Complaints for Index: 71
 Premiums Year: 2011
 Total Premiums for Index: \$1,550,743,207
 Complaints Selected: Confirmed Complaints Only
Policy Type: Medicare Supplement
 Selected States for Index: Florida Only
 Database: SMWP-MISDM
 Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	89184	Sterling Investors Life Ins Co	0.00%	0	0.05%	\$768,281
0.00	86231	Transamerica Life Ins Co	0.00%	0	0.78%	\$12,056,116
0.00	61425	Trustmark Ins Co	0.00%	0	0.00%	\$28,127
0.00	69663	USAA Life Ins Co	0.00%	0	1.05%	\$16,219,360
0.00	11121	Unified Life Ins Co	0.00%	0	0.01%	\$147,999
0.00	69701	Union Bankers Ins Co	0.00%	0	0.04%	\$680,797
0.00	62596	Union Fidelity Life Ins Co	0.00%	0	0.02%	\$218,163
0.00	69744	Union Labor Life Ins Co	0.00%	0	0.00%	\$27,343
0.66	92916	United Amer Ins Co	2.82%	2	4.26%	\$66,106,779
0.00	69892	United Farm Family Life Ins Co	0.00%	0	0.00%	\$1,788
0.00	95264	United Hlthcare of FL Inc	1.41%	1	0.00%	\$0
4.69	63479	United Teacher Assoc Ins Co	2.82%	2	0.60%	\$9,307,521
0.00	72850	United World Life Ins Co	0.00%	0	0.96%	\$14,815,202
0.18	79413	UnitedHealthcare Ins Co	8.45%	6	47.05%	\$729,621,542
0.00	11574	Universal Hlth Care Inc	2.82%	2	0.00%	\$0
0.00	12577	Universal Hlth Care Ins Co Inc	1.41%	1	0.00%	\$0
4.31	70319	Washington Natl Ins Co	1.41%	1	0.33%	\$5,063,516
0.00	95081	WellCare of Fl Inc	8.45%	6	0.00%	\$0
0.00	70629	World Ins Co	0.00%	0	0.04%	\$671,658

Complaints Year: 2011
Total Complaints for Index: 1,045
Premiums Year: 2011
Total Premiums for Index: \$13,006,977,901
Complaints Selected: Confirmed Complaints Only
Policy Type: Private Passenger Auto
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.62	34789	21st Century Centennial Ins Co	1.05%	11	1.70%	\$221,604,849
3.52	43974	21st Century Ind Ins Co	0.19%	2	0.06%	\$7,070,181
0.00	12963	21st Century Ins Co	0.10%	1	0.00%	\$0
0.85	32220	21st Century N Amer Ins Co	0.19%	2	0.23%	\$29,456,187
0.00	36587	21st Century Natl Ins Co	0.00%	0	0.00%	-\$14,536
0.00	22225	21st Century Preferred Ins Co	0.00%	0	0.07%	\$9,080,916
0.00	20796	21st Century Premier Ins Co	0.00%	0	0.00%	-\$39,599
0.00	23833	21st Century Security Ins Co	0.29%	3	0.00%	-\$212,622
1.16	13698	AGIC Inc	0.10%	1	0.08%	\$10,760,217
0.00	12615	APOLLO CASUALTY CO OF FLORIDA	0.19%	2	0.00%	\$0
2,740.39	11711	Access Ins Co	0.10%	1	0.00%	\$4,542
319,150.48	22667	Ace Amer Ins Co	0.10%	1	0.00%	\$39
0.00	26417	Ace Ins Co Of The Midwest	0.00%	0	0.03%	\$3,621,510
0.00	24619	Aequicap Ins Co	0.29%	3	0.00%	\$0
0.00	42609	Affirmative Ins Co	0.19%	2	0.00%	-\$8,391
0.00	35173	Agency Ins Co Of MD Inc	0.00%	0	0.07%	\$9,246,043
0.29	42579	Allied Prop & Cas Ins Co	0.19%	2	0.66%	\$85,638,803
1.80	41840	Allmerica Fin Benefit Ins Co	0.29%	3	0.16%	\$20,755,106
0.42	29688	Allstate Fire & Cas Ins Co	1.72%	18	4.10%	\$533,095,991
0.75	19240	Allstate Ind Co	0.58%	6	0.77%	\$100,114,020
0.48	19232	Allstate Ins Co	1.91%	20	4.02%	\$523,222,931
0.69	17230	Allstate Prop & Cas Ins Co	2.20%	23	3.19%	\$415,020,070
1.06	38156	Alpha Prop & Cas Ins Co	0.10%	1	0.09%	\$11,765,071
0.00	21849	American Automobile Ins Co	0.00%	0	0.13%	\$16,708,541
0.00	10111	American Bankers Ins Co Of FL	0.00%	0	0.02%	\$2,844,722
47,326.50	20427	American Cas Co Of Reading PA	0.10%	1	0.00%	\$263
0.00	31151	American Colonial Ins Co	0.00%	0	0.02%	\$1,967,320
0.00	23450	American Family Home Ins Co	0.00%	0	0.00%	\$514,191
0.00	17957	American Independent Ins Co	0.00%	0	0.00%	\$10
0.00	23469	American Modern Home Ins Co	0.00%	0	0.00%	\$2,472
0.00	39942	American Natl Gen Ins Co	0.00%	0	0.00%	\$90,864
0.00	28401	American Natl Prop & Cas Co	0.00%	0	0.01%	\$1,533,855
0.00	19615	American Reliable Ins Co	0.00%	0	0.04%	\$5,645,320
0.00	42978	American Security Ins Co	0.00%	0	0.03%	\$3,959,202
0.00	41998	American Southern Home Ins Co	0.00%	0	0.04%	\$4,515,607
0.00	19488	Amerisure Ins Co	0.00%	0	0.00%	\$10
0.00	23396	Amerisure Mut Ins Co	0.00%	0	0.00%	\$50
0.55	19976	Amica Mut Ins Co	0.38%	4	0.70%	\$90,359,459
0.00	10343	Apollo Cas Co	0.00%	0	0.00%	-\$5,246
0.83	10194	Artisan & Truckers Cas Co	0.10%	1	0.12%	\$14,981,634
0.00	13683	Ascendant Commercial Ins Inc	0.86%	9	0.00%	\$0
7.42	11558	AssuranceAmerica Ins Co	1.34%	14	0.18%	\$23,493,542

Complaints Year: 2011
Total Complaints for Index: 1,045
Premiums Year: 2011
Total Premiums for Index: \$13,006,977,901
Complaints Selected: Confirmed Complaints Only
Policy Type: Private Passenger Auto
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	12813	Auto Club Ins Co of FL	0.00%	0	0.42%	\$53,994,142
2.05	41041	Auto Club S Ins Co	0.67%	7	0.33%	\$42,569,660
2.42	18988	Auto Owners Ins Co	0.38%	4	0.16%	\$20,605,103
0.00	98167	BCBS Of FL	0.10%	1	0.00%	\$0
0.00	33162	Bankers Ins Co	0.00%	0	0.00%	\$104
14.97	19658	Bristol W Ins Co	0.38%	4	0.03%	\$3,324,924
2.47	20125	California Cas Ins Co	0.29%	3	0.12%	\$15,095,265
0.00	13599	Castlepoint FL Ins Co	0.10%	1	0.00%	\$0
0.00	19402	Chartis Prop Cas Co	0.00%	0	0.06%	\$8,063,523
0.00	10642	Cherokee Ins Co	0.10%	1	0.00%	\$0
0.00	12777	Chubb Ind Ins Co	0.10%	1	0.00%	\$0
1.41	10677	Cincinnati Ins Co	0.10%	1	0.07%	\$8,817,856
0.00	20532	Clarendon Natl Ins Co	0.00%	0	0.00%	\$598
0.00	19410	Commerce & Industry Ins Co	0.00%	0	0.24%	\$31,142,631
0.00	12157	Companion Prop & Cas Ins Co	0.00%	0	0.01%	\$888,490
0.00	35289	Continental Ins Co	0.00%	0	0.00%	\$1,536
0.00	18163	Cooperativa D Seguros Multiples PR	0.19%	2	0.00%	-\$21,251
9.68	20966	Cotton States Mut Ins Co	0.38%	4	0.04%	\$5,143,159
0.00	10847	Cumis Ins Society Inc	0.00%	0	0.00%	\$49
0.00	35483	Daily Underwriters Of Amer	0.10%	1	0.00%	\$0
2.12	21164	Dairyland Ins Co	0.19%	2	0.09%	\$11,760,421
0.11	42587	Depositors Ins Co	0.10%	1	0.85%	\$110,229,481
5.94	42781	Direct Gen Ins Co	7.37%	77	1.24%	\$161,374,515
0.00	22926	Economy Fire & Cas Co	0.00%	0	0.00%	-\$125,912
0.00	40649	Economy Premier Assur Co	0.00%	0	0.01%	\$1,813,115
0.00	21261	Electric Ins Co	0.00%	0	0.07%	\$8,384,935
0.00	21458	Employers Ins of Wausau	0.00%	0	0.00%	\$7
0.00	11996	Encompass Floridian Ind Co	0.00%	0	0.02%	\$1,905,024
0.00	11993	Encompass Floridian Ins Co	0.00%	0	0.03%	\$4,073,433
0.00	15130	Encompass Ind Co	0.00%	0	0.13%	\$16,926,497
11.17	28746	Equity Ins Co	3.54%	37	0.32%	\$41,246,510
0.00	26271	Erie Ins Exch	0.10%	1	0.00%	\$0
1.24	37915	Essentia Ins Co	0.10%	1	0.08%	\$10,062,662
0.95	25712	Esurance Ins Co	0.58%	6	0.60%	\$78,280,621
0.35	30210	Esurance Prop & Cas Ins Co	0.19%	2	0.55%	\$71,767,316
0.00	40029	Explorer Ins Co	0.29%	3	0.00%	-\$349,283
0.00	21652	Farmers Ins Exch	0.10%	1	0.00%	\$0
0.00	43699	Farmers Specialty Ins Co	0.00%	0	0.00%	-\$20,717
1.06	20281	Federal Ins Co	0.19%	2	0.18%	\$23,540,922
0.00	12938	Federal Motor Carriers RRG Inc	0.10%	1	0.00%	\$0
0.00	10790	Federated Natl Ins Co	0.00%	0	0.01%	\$1,127,698
0.00	25180	Fidelity Natl Ins Co	0.00%	0	0.01%	\$1,347,292

Complaints Year: 2011
Total Complaints for Index: 1,045
Premiums Year: 2011
Total Premiums for Index: \$13,006,977,901
Complaints Selected: Confirmed Complaints Only
Policy Type: Private Passenger Auto
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	21873	Firemans Fund Ins Co	0.00%	0	0.00%	\$15,255
3.59	10336	First Acceptance Ins Co Inc	0.58%	6	0.16%	\$20,782,004
0.00	29980	First Colonial Ins Co	0.00%	0	0.00%	-\$184
0.40	10647	First Floridian Auto & Home Ins Co	0.19%	2	0.48%	\$62,038,967
0.00	33588	First Liberty Ins Corp	0.00%	0	0.21%	\$27,235,031
0.00	24724	First Natl Ins Co Of Amer	0.00%	0	0.00%	-\$300
0.11	21817	Florida Farm Bur Gen Ins Co	0.10%	1	0.83%	\$108,381,345
0.00	31216	Florida Farm Bureau Cas Ins Co	0.00%	0	0.11%	\$13,992,760
0.00	11185	Foremost Ins Co Grand Rapids MI	0.00%	0	0.05%	\$6,267,703
0.00	11800	Foremost Prop & Cas Ins Co	0.00%	0	0.01%	\$976,792
0.00	13986	Frankenmuth Mut Ins Co	0.10%	1	0.00%	\$0
0.62	11044	GMAC Ins Co Online Inc	0.19%	2	0.31%	\$40,148,266
0.35	21253	Garrison Prop & Cas Ins Co	0.19%	2	0.54%	\$70,204,546
0.00	28339	Gateway Ins Co	0.00%	0	0.00%	\$12
24.28	41491	Geico Cas Co	1.05%	11	0.04%	\$5,638,851
0.77	35882	Geico Gen Ins Co	7.56%	79	9.76%	\$1,269,717,015
0.76	22055	Geico Ind Co	3.64%	38	4.78%	\$621,854,528
0.00	24414	General Cas Co Of WI	0.00%	0	0.00%	\$3
0.49	22063	Government Employees Ins Co	1.53%	16	3.13%	\$407,528,448
0.00	16870	Granada Ins Co	0.10%	1	0.00%	\$0
0.00	26344	Great Amer Assur Co	0.00%	0	0.01%	\$1,404,015
0.00	16691	Great Amer Ins Co	0.00%	0	0.00%	\$2,344
9.54	20303	Great Northern Ins Co	0.10%	1	0.01%	\$1,305,332
0.00	15032	Guideone Mut Ins Co	0.19%	2	0.00%	\$0
63.54	34037	Hallmark Ins Co	1.15%	12	0.02%	\$2,350,716
0.00	36064	Hanover Amer Ins Co	0.00%	0	0.02%	\$2,112,778
0.00	22292	Hanover Ins Co	0.00%	0	0.01%	\$793,721
0.00	22357	Hartford Accident & Ind Co	0.00%	0	0.06%	\$7,312,334
0.00	29424	Hartford Cas Ins Co	0.00%	0	0.01%	\$1,469,961
4,385.79	19682	Hartford Fire In Co	0.19%	2	0.00%	\$5,676
0.72	37478	Hartford Ins Co Of The Midwest	0.29%	3	0.40%	\$51,804,160
0.00	38261	Hartford Ins Co Of The Southeast	0.00%	0	0.03%	\$4,201,712
0.72	30104	Hartford Underwriters Ins Co	0.48%	5	0.67%	\$86,451,442
0.74	22578	Horace Mann Ins Co	0.10%	1	0.13%	\$16,818,379
0.00	22756	Horace Mann Prop & Cas Ins Co	0.00%	0	0.00%	\$299,261
1.34	29068	IDS Prop Cas Ins Co	0.38%	4	0.29%	\$37,112,193
0.00	23817	Illinois Natl Ins Co	0.00%	0	0.00%	-\$16,103
1.70	44369	Imperial Fire & Cas Ins Co	0.67%	7	0.39%	\$51,169,839
0.44	39497	Infinity Assur Ins Co	0.10%	1	0.22%	\$28,067,121
1.54	11738	Infinity Auto Ins Co	1.53%	16	1.00%	\$129,350,129
3,597.36	21792	Infinity Cas Ins Co	0.19%	2	0.00%	\$6,920
0.62	10061	Infinity Ind Ins Co	0.19%	2	0.31%	\$40,428,863

Complaints Year: 2011
Total Complaints for Index: 1,045
Premiums Year: 2011
Total Premiums for Index: \$13,006,977,901
Complaints Selected: Confirmed Complaints Only
Policy Type: Private Passenger Auto
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Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
69.21	22268	Infinity Ins Co	0.58%	6	0.01%	\$1,079,036
0.00	37001	Infinity Premier Ins Co	0.00%	0	0.00%	-\$599
0.00	20260	Infinity Select Ins Co	0.00%	0	0.00%	-\$7,768
0.00	12599	Infinity Standard Ins Co	0.00%	0	0.00%	\$70
0.00	19429	Insurance Co Of The State Of PA	0.10%	1	0.00%	-\$5
0.00	22780	Integon Gen Ins Corp	0.00%	0	0.03%	\$3,349,798
0.33	22772	Integon Ind Corp	0.10%	1	0.29%	\$37,774,351
40.57	29742	Integon Natl Ins Co	0.19%	2	0.01%	\$613,598
0.00	23647	Ironshore Ind Inc	0.00%	0	0.01%	\$613,565
5.96	21300	Kingsway Amigo Ins Co	1.34%	14	0.23%	\$29,228,681
0.00	36447	LM Gen Ins Co	0.00%	0	0.06%	\$7,305,958
0.00	33600	LM Ins Corp	0.00%	0	0.01%	\$1,341,884
0.00	42404	Liberty Ins Corp	0.00%	0	0.07%	\$8,933,051
0.33	23035	Liberty Mut Fire Ins Co	0.19%	2	0.57%	\$74,588,026
0.72	23043	Liberty Mut Ins Co	0.96%	10	1.32%	\$172,120,384
0.00	35769	Lyndon Prop Ins Co	0.00%	0	0.00%	-\$177
0.00	10051	Lyndon Southern Ins Co	0.00%	0	0.06%	\$7,519,176
2.14	40150	MGA Ins Co Inc	1.53%	16	0.72%	\$92,945,339
5.99	34932	Mapfre Ins Co of Fl	0.48%	5	0.08%	\$10,385,684
0.00	28932	Markel Amer Ins Co	0.00%	0	0.00%	\$500,756
0.00	19356	Maryland Cas Co	0.10%	1	0.00%	\$0
0.00	22306	Massachusetts Bay Ins Co	0.00%	0	0.01%	\$1,437,978
0.00	40320	Massachusetts Homeland Ins Co	0.00%	0	0.00%	\$2,630
3.12	33650	Mendota Ins Co	0.38%	4	0.12%	\$15,979,120
0.00	31968	Merastar Ins Co	0.00%	0	0.03%	\$3,354,116
0.79	11201	Mercury Ind Co of Amer	0.19%	2	0.24%	\$31,667,905
0.75	11202	Mercury Ins Co of FL	0.77%	8	1.03%	\$133,420,043
0.61	40169	Metropolitan Cas Ins Co	0.67%	7	1.10%	\$143,194,546
0.00	39950	Metropolitan Gen Ins Co	0.00%	0	0.06%	\$7,524,932
0.00	34339	Metropolitan Grp Prop & Cas Ins Co	0.00%	0	0.00%	\$48,490
2.95	26298	Metropolitan Prop & Cas Ins Co	0.10%	1	0.03%	\$4,213,976
0.00	22012	Motors Ins Corp	0.00%	0	0.00%	\$107
0.00	11991	National Cas Co	0.10%	1	0.00%	\$0
0.00	42447	National Gen Assur Co	0.00%	0	0.12%	\$14,970,952
0.00	23728	National Gen Ins Co	0.00%	0	0.00%	\$167,175
0.00	12216	National Grp Ins Co	0.19%	2	0.00%	\$0
0.00	32620	National Interstate Ins Co	0.00%	0	0.04%	\$5,148,051
0.00	22608	National Specialty Ins Co	0.19%	2	0.00%	\$0
0.00	19445	National Union Fire Ins Co Of Pitts	0.10%	1	0.00%	-\$65,192
0.00	26093	Nationwide Affinity Co of Amer	0.00%	0	0.00%	-\$2
0.00	28223	Nationwide Agribusiness Ins Co	0.00%	0	0.00%	-\$427
0.00	10723	Nationwide Assur Co	0.00%	0	0.00%	\$439

Complaints Year: 2011
Total Complaints for Index: 1,045
Premiums Year: 2011
Total Premiums for Index: \$13,006,977,901
Complaints Selected: Confirmed Complaints Only
Policy Type: Private Passenger Auto
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	23760	Nationwide Gen Ins Co	0.19%	2	0.00%	-\$9,337
0.00	25453	Nationwide Ins Co Of Amer	0.00%	0	0.35%	\$44,783,262
0.00	10948	Nationwide Ins Co Of FL	0.10%	1	0.00%	\$0
1,016.24	23779	Nationwide Mut Fire Ins Co	0.10%	1	0.00%	\$12,248
0.00	11454	New Jersey Skylands Ins Assn	0.00%	0	0.00%	\$8,824
0.00	36455	Northbrook Ind Co	0.10%	1	0.00%	-\$194
3.17	23248	Occidental Fire & Cas Co Of NC	0.38%	4	0.12%	\$15,690,517
6.60	12360	Ocean Harbor Cas Ins Co	4.21%	44	0.64%	\$82,990,520
0.00	24074	Ohio Cas Ins Co	0.10%	1	0.00%	\$0
0.00	40231	Old Dominion Ins Co	0.00%	0	0.00%	\$417,350
8.43	34940	Omni Ind Co	0.38%	4	0.05%	\$5,906,903
165.09	39098	Omni Ins Co	0.10%	1	0.00%	\$75,396
0.00	21970	OneBeacon Ins Co	0.00%	0	0.00%	\$205,974
0.34	32700	Owners Ins Co	0.10%	1	0.29%	\$37,088,518
0.00	20346	Pacific Ind Co	0.00%	0	0.11%	\$14,421,865
0.00	37850	Pacific Specialty Ins Co	0.00%	0	0.00%	\$55,418
4.26	25755	Peachtree Cas Ins Co	0.58%	6	0.14%	\$17,514,831
2.24	18139	Peak Prop & Cas Ins Corp	1.05%	11	0.47%	\$61,146,946
0.00	24198	Peerless Ins Co	0.00%	0	0.00%	\$3,927
2.59	37648	Permanent Gen Assur Corp	0.48%	5	0.19%	\$24,000,954
3.37	18058	Philadelphia Ind Ins Co	0.10%	1	0.03%	\$3,696,257
0.00	37257	Praetorian Ins Co	0.10%	1	0.00%	-\$55,643
0.00	12873	Privilege Underwriters Recp Exch	0.00%	0	0.06%	\$7,752,724
0.29	24252	Progressive Amer Ins Co	1.53%	16	5.34%	\$694,253,213
0.00	24260	Progressive Cas Ins Co	0.10%	1	0.00%	\$0
0.00	16322	Progressive Direct Ins Co	0.19%	2	0.00%	\$0
1.02	10193	Progressive Express Ins Co	0.67%	7	0.66%	\$85,737,298
0.30	10192	Progressive Select Ins Co	1.44%	15	4.85%	\$630,095,763
0.40	34690	Property & Cas Ins Co Of Hartford	0.19%	2	0.47%	\$61,509,521
0.00	12416	Protective Ins Co	0.10%	1	0.00%	\$0
0.00	39217	QBE Ins Corp	0.10%	1	0.00%	-\$18,687
0.00	37303	REDLAND INS CO	0.10%	1	0.00%	\$0
0.00	31089	Repwest Ins Co	0.10%	1	0.00%	\$0
0.00	43044	Response Ins Co	0.00%	0	0.02%	\$1,911,474
0.00	20133	Response Worldwide Direct Auto Ins C	0.00%	0	0.03%	\$4,147,162
0.00	26050	Response Worldwide Ins Co	0.00%	0	0.02%	\$2,225,884
3.16	13131	Responsive Auto Ins Co	0.29%	3	0.09%	\$11,816,143
1,185.53	24740	Safeco Ins Co Of Amer	0.10%	1	0.00%	\$10,499
0.34	39012	Safeco Ins Co Of IL	0.48%	5	1.39%	\$180,888,563
0.00	24759	Safeco Natl Ins Co	0.10%	1	0.00%	\$0
0.78	33120	Security Natl Ins Co	1.25%	13	1.60%	\$208,033,476
0.00	33545	Seminole Cas Ins Co	2.01%	21	0.00%	\$0

Complaints Year: 2011
Total Complaints for Index: 1,045
Premiums Year: 2011
Total Premiums for Index: \$13,006,977,901
Complaints Selected: Confirmed Complaints Only
Policy Type: Private Passenger Auto
Selected States for Index: Florida Only
Database: SMWP-MISDM
Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Market Premiums
0.69	11000	Sentinel Ins Co Ltd	0.10%	1	0.14%	\$18,077,098
0.00	24988	Sentry Ins A Mut Co	0.10%	1	0.00%	-\$202
0.00	20974	Shield Ins Co	0.00%	0	0.00%	\$237,924
0.00	19178	Southern Guar Ins Co	0.00%	0	0.00%	\$363
0.27	10190	Southern Owners Ins Co	0.29%	3	1.06%	\$137,438,558
0.00	13621	Star & Shield Ins Exch	0.00%	0	0.12%	\$15,296,067
25.34	32387	Star Cas Ins Co	2.20%	23	0.09%	\$11,299,356
0.00	38318	Starr Ind & Liab Co	0.10%	1	0.00%	\$0
0.55	25143	State Farm Fire & Cas Co	0.29%	3	0.52%	\$68,143,963
0.43	25178	State Farm Mut Auto Ins Co	8.23%	86	18.94%	\$2,463,916,620
0.00	31925	Stonewood Natl Ins Co	0.00%	0	0.00%	\$2,331
1.73	22683	Teachers Ins Co	0.10%	1	0.06%	\$7,197,286
0.00	13242	Titan Ind Co	0.00%	0	0.02%	\$2,195,043
0.00	36269	Titan Ins Co	0.00%	0	0.06%	\$7,444,878
0.00	19038	Travelers Cas & Surety Co	0.10%	1	0.00%	\$0
0.00	19046	Travelers Cas Ins Co Of Amer	0.10%	1	0.00%	\$0
0.77	36137	Travelers Commercial Ins Co	0.29%	3	0.37%	\$48,471,331
0.24	27998	Travelers Home & Marine Ins Co	0.48%	5	2.00%	\$260,049,841
0.00	25658	Travelers Ind Co	0.00%	0	0.00%	\$57,382
0.00	25666	Travelers Ind Co Of Amer	0.00%	0	0.06%	\$7,402,765
0.00	25674	Travelers Prop Cas Co Of Amer	0.00%	0	0.00%	\$289,513
0.00	41106	Triumphe Cas Co	0.00%	0	0.01%	\$967,076
0.00	29459	Twin City Fire Ins Co Co	0.00%	0	0.09%	\$11,028,051
0.68	25968	USAA Cas Ins Co	1.34%	14	1.98%	\$257,566,133
1.44	18600	USAA Gen Ind Co	0.58%	6	0.40%	\$51,862,652
3.81	35319	United Automobile Ins Co	4.98%	52	1.31%	\$170,044,410
0.00	13021	United Fire & Cas Co	0.00%	0	0.00%	\$263,511
0.51	25941	United Serv Automobile Assn	1.44%	15	2.79%	\$362,781,499
0.00	10915	Unitrin Direct Prop & Cas Co	0.00%	0	0.09%	\$12,093,376
0.00	25976	Utica Mut Ins Co	0.00%	0	0.00%	\$25
0.00	42889	Victoria Fire & Cas Co	0.00%	0	0.00%	\$121,240
0.00	10105	Victoria Select Ins Co	0.00%	0	0.15%	\$19,181,961
0.00	20397	Vigilant Ins Co	0.00%	0	0.04%	\$4,757,548
0.00	27502	Western Gen Ins Co	0.00%	0	0.00%	\$24,624
0.00	13196	Western World Ins Co	0.10%	1	0.00%	\$0
11.64	12541	Windhaven Ins Co	4.79%	50	0.41%	\$53,475,435
4.93	13250	Workmens Auto Ins Co	0.48%	5	0.10%	\$12,618,796
0.00	31267	York Ins Co of ME	0.00%	0	0.00%	\$2,926

Complaints Year: 2011
 Total Complaints for Index: 22
 Premiums Year: 2011
 Total Premiums for Index: \$720,539,873
 Complaints Selected: Confirmed Complaints Only

Policy Type: Title

Selected States for Index: Florida Only

Database: SMWP-MISDM

Report Date: 12/17/2012

Premium Weighted Complaint Index	NAIC Cocode	Company Name	Complaint Share	Complaints	Market Share	Premiums
0.00	50687	ATTORNEYS' TITLE INS FUND INC	4.55%	1	0.00%	\$0
0.00	12309	Alliant Natl Title Ins Co Inc	0.00%	0	0.55%	\$3,957,998
0.57	50229	Chicago Title Ins Co	9.09%	2	15.97%	\$115,072,400
2.48	50083	Commonwealth Land Title Ins Co	9.09%	2	3.67%	\$26,450,579
0.00	51632	EnTitle Ins Co	0.00%	0	0.04%	\$303,362
1.32	51586	Fidelity Natl Title Ins Co	13.64%	3	10.33%	\$74,394,690
0.00	50814	First Amer Title Ins Co	0.00%	0	21.96%	\$158,251,201
0.00	50369	Investors Title Ins Co	0.00%	0	0.06%	\$419,541
34.06	12953	KEL Title Ins Grp	9.09%	2	0.27%	\$1,923,040
0.00	51020	National Title Ins Of NY Inc	0.00%	0	1.81%	\$13,014,007
0.00	50130	North Amer Title Ins Co	0.00%	0	0.83%	\$5,953,251
0.60	50520	Old Republic Natl Title Ins Co	18.18%	4	30.40%	\$219,030,161
0.00	50026	Premier Land Title Ins Co	0.00%	0	0.46%	\$3,323,012
0.00	50792	Southern Title Ins Corp	0.00%	0	0.00%	\$23,708
3.30	50121	Stewart Title Guar Co	22.73%	5	6.89%	\$49,620,076
0.00	51535	TICOR TITLE INS CO OF FLORIDA	4.55%	1	0.00%	\$0
0.00	50016	Title Resources Guar Co	0.00%	0	1.89%	\$13,641,822
0.00	51624	United Gen Title Ins Co	4.55%	1	0.00%	\$0
0.00	51152	WFG Natl Title Ins Co	0.00%	0	0.65%	\$4,686,670
1.07	50050	Westcor Land Title Ins Co	4.55%	1	4.23%	\$30,474,355

Summary of Officers and Directors' Liability Claims

as reported by Insurers for CY2011

pursuant to Section 627.9122(3), F.S.



Year of Claim Closure	2011
Number of Reported Closed Claims	748
Amount Paid by Indemnity Insurers	\$9,420,559
Amount Paid by Defendant Deductibles	\$36,799,268
Loss Adjustment	\$12,197,754
Other Loss Adjustment	\$245,296
Economic Loss	\$195,594
Non-Economic Loss	\$0
Punitive Damages Levied	\$0

Source: OIR PLCR Database, February 4, 2013

Summary of Workers' Compensation Insurance Experience

Pursuant to Section 627.914, F.S.

Florida Classification Experience - January 1, 2009 to December 31, 2009 Policy Period First Report

Coverage	Exposure	Manual Premium	Standard Premium
Full	\$192,992,888,478	\$2,162,881,138	\$1,984,146,697
Industry Type	Claim Count	Indemnity Losses	Medical Losses
Death	97	\$9,256,748	\$3,241,561
Permanent Total	58	\$10,288,389	\$60,855,359
Permanent Partial	8,152	\$96,866,523	\$199,169,310
Temporary Total	32,561	\$243,926,923	\$499,241,300
Medical Only	132,029	\$0	\$163,413,866
Contract Medical	18	\$0	\$64,813

Summary of Florida Motor Vehicle Service

Pursuant to Section 634.137, F.S.

As of December 31, 2011	
Number of Licensed Companies in Florida	75
Reported Total Assets *	\$1,404,736,822
Reported Total Premium Written *	\$2,269,756,698
Reported Florida Premium Written *	\$713,834,762

* Does not include Motor Vehicle Manufacturers (exempted in 2008 per Section 634.137(6), F.S.)

Source: OIR FAME database, May 9, 2012

Florida Voluntary Private Passenger Automobile Experience

Accident Years 2011, 2010, 2009 With Valuation as of March 31, 2012

Per Section 627.915, FS

	Accident Year 2011 as of March 31, 2012	Accident Year 2010 as of March 31, 2012	Accident Year 2009 as of March 31, 2012	Accident Years 2011, 2010, 2009 as of March 31, 2012
Calendar Year Earned Premium	\$ 12,273,499,784	\$ 11,802,694,098	\$ 11,581,171,391	\$ 35,657,365,273
Accident Year Paid Losses	\$ 5,974,476,934	\$ 7,350,437,271	\$ 7,593,911,708	\$ 20,918,825,913
Accident Year Reserves Outstanding	\$ 2,287,237,012	\$ 1,147,924,038	\$ 548,591,669	\$ 3,983,752,719
Allocated Loss Adjustment Expense Incurred	\$ 332,662,359	\$ 355,258,568	\$ 329,775,115	\$ 1,017,696,042
Unallocated Loss Adjustment Expense Incurred	\$ 1,148,965,680	\$ 1,118,182,720	\$ 1,063,081,067	\$ 3,330,229,467
Accident Year Incurred Loss and Loss Adjustment Expense	\$ 9,743,341,985	\$ 9,971,802,597	\$ 9,535,359,559	\$ 29,250,504,141
Developed Loss and Loss Adjustment Expense Incurred	\$ 10,785,308,317	\$ 10,272,924,231	\$ 9,646,449,051	\$ 30,704,681,599
Policyholders Dividends	\$ 6,297,965	\$ 15,978,755	\$ 13,760,254	\$ 36,036,974
All Other Expenses	\$ 2,632,977,175	\$ 2,536,619,087	\$ 2,467,932,394	\$ 7,637,528,656
Underwriting Gain (or Loss)	\$ (1,151,083,673)	\$ (1,022,827,975)	\$ (546,970,308)	\$ (2,720,881,956)

Medical Loss Ratios for Florida Health Maintenance Organizations

Per Section 641.23, F.S.

COMPANY NAME	2010 Ratios	2011 Ratios
Aetna Health, Inc.	82.0912%	79.7095%
AIDS Healthcare Foundation MCO of Florida, Inc.	86.2561%	87.5400%
Amerigroup Florida, Inc.	83.7121%	89.8421%
AvMed, Inc.	87.9309%	92.0508%
Capital Health Plan, Inc.	89.8096%	88.1443%
CarePlus Health Plans, Inc.	80.8966%	82.7383%
Cigna Healthcare of Florida, Inc.	75.1944%	80.1251%
Citrus Health Care, Inc.	94.5728%	94.7593%
Coventry Health Care of Florida, Inc. (f/k/a Vista Healthplan, Inc.)	88.3946%	89.7114%
Coventry Health Plan of Florida, Inc. (f/k/a Vista Healthplan of South Florida, Inc.)	82.5592%	84.5700%
Coventry Summit Health Plan, Inc. (f/k/a Summit Health Plan, Inc.)	92.6552%	85.9013%
First Medical Health Plan of Florida, Inc.	(A)	(A)
Florida Health Care Plan, Inc.	79.5813%	82.7462%
Florida Healthcare Plus, Inc.	(B)	(B)
Freedom Health, Inc.	84.9926%	86.5423%
Health First Health Plans, Inc.	83.9230%	82.8876%
Health Options, Inc.	78.3480%	80.5763%
Healthease of Florida, Inc.	86.4931%	76.7289%
Healthspring of Florida, Inc. (f/k/a Leon Medical Centers Health Plans Inc)	80.0588%	80.6801%
HealthSun Health Plans, Inc.	85.9498%	86.7717%
Healthy Palm Beaches, Inc.	68.1236%	93.4006%
Humana AdvantageCare Plan	83.9591%	78.0196%
Humana Medical Plan, Inc.	80.9722%	76.3955%
Medica Health Plans of Florida, Inc.	93.4661%	91.9419%
Medica HealthCare Plans, Inc.	91.9646%	95.9849%
Molina Healthcare of FL Inc	93.4982%	90.2513%
Neighborhood Health Partnership, Inc.	74.7268%	77.9535%
Optimum Healthcare, Inc.	82.1905%	81.0163%
Physicians United Plan, Inc.	84.2936%	82.3066%
Preferred Care Partners, Inc.	84.3255%	86.4593%
Preferred Medical Plan, Inc.	75.4265%	81.6638%
Quality Health Plans, Inc.	94.8871%	(C)
Simply Healthcare Plans, Inc.	76.2509%	79.1543%
Sunshine State Health Plan, Inc.	105.8067%	89.5192%
The Public Health Trust Dade County Florida	95.8634%	92.7228%
Total Health Choice, Inc.	92.5848%	81.8491%
United Healthcare Of Florida, Inc.	79.0163%	81.7253%
Universal Health Care, Inc.	81.5170%	88.4555%
WellCare of Florida, Inc.	84.8014%	82.9972%

A= License suspended 11/4/2010

B= Licensed as an HMO on 04/21/2011; no business written as of 12/31/2011

C= License revoked 11/16/2011

Medical loss ratios are generally used as an indicator to determine the percentage of the HMO's premium dollars which are used to pay claims. It is calculated by dividing incurred losses by total revenue. Although the medical loss ratio is a ratio which is used to determine the percentage of premium dollars which are spent to pay claims, it is only one indicator among many which address the quality of health care provided by the HMO.

Source: Company Data Submitted to the NAIC.



BUDGET

- This section summarizes the Office of Insurance Regulation's budget appropriations, expenditures, and revenues for the Fiscal year 2011-2012. (July 1, 2011 – June 30, 2012).



BUDGET APPROPRIATION, FISCAL YEAR 2011-2012

FINANCIAL SERVICES COMMISSION, OFFICE OF INSURANCE REGULATION

	FY 2011-2012 Compliance & Enforcement	FY 2011-2012 Executive Direction & Support	FY 2011-2012 Total	FY 2010-2011 Total	Difference Over/(Under)
Full-time Equivalent Positions	249	34	283	290	(7)
Salaries and Benefits	\$15,783,207	\$2,605,908	\$18,389,115	\$18,595,072	(\$205,957)
Other Personal Services	\$125,000	\$0	\$125,000	\$150,000	(\$25,000)
Expenses	\$2,771,363	\$144,457	\$2,915,820	\$2,976,102	(\$60,282)
Operating Capital Outlay	\$2,000	\$0	\$2,000	\$2,000	\$0
Florida Public Hurricane Model	\$588,639	\$0	\$588,639	\$623,512	(\$34,873)
Property & Casualty Examinations	\$4,651,763	\$0	\$4,651,763	\$4,651,763	\$0
Life & Health Examinations	\$50,000	\$0	\$50,000	\$50,000	\$0
Contracted Services	\$688,016	\$117,710	\$805,726	\$845,726	(\$40,000)
Risk Management	\$115,643	\$0	\$115,643	\$121,462	(\$5,819)
Transfer to DMS/HR	\$97,243	\$13,589	\$110,832	\$126,004	(\$15,172)
TOTAL APPROPRIATION	\$24,872,874	\$2,881,664	\$27,754,538	\$28,141,641	(\$387,103)

Revenues

Insurance Regulatory Trust Fund	\$17,811,680	\$14,995,205	\$2,773,977
Deposits to General Revenue	\$169,924,519	\$177,214,425	(\$7,289,906)



FLORIDA OFFICE OF INSURANCE REGULATION

Kevin M. McCarty, Insurance Commissioner
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