

RICK SCOTT GOVERNOR 605 Suwannee Street Tallahassee, FL 32399-0450 ANANTH PRASAD, P.E. SECRETARY

#### LONG RANGE PROGRAM PLAN

Florida Department of Transportation

Tallahassee

September 26, 2011

Mr. Jerry McDaniel, Director Office of Policy & Budget Executive Office of the Governor 1701 Capitol Tallahassee, FL 32399-0001

Ms. JoAnne Leznoff, Staff Director House Appropriation Committee 221 Capitol Tallahassee, FL 32399-1300

Ms. Terry Rhodes, Staff Director Senate Budget Committee 201 The Capitol 404 S. Monroe Street Tallahassee, FL 32399-1100

#### Dear Directors:

Pursuant to Chapter 216, Florida Statutes, our Long Range Program Plan (LRPP) for the Department of Transportation is submitted in the format prescribed in the budget instructions. The information provided is electronically and contained herein is a true and accurate presentation of our mission, goals, objective and measures for the Fiscal Year 2012-13 through Fiscal Year 2016-17. This submission has been approved by Mr. Ananth Prasad, P.E., Secretary of the Department of Transportation.

Sincerely,

Robert P. Romig
Interim Assistant Secretary

Intermodal Systems Development

BR/bws Enclosure(s): 1

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# Florida Department of Transportation

Long Range Program Plan for Fiscal Years 2012-2013 Through 2016-2017

**September 30, 2011** 

# **Department of Transportation**<u>Mission</u>

# Mobility, Economic Prosperity, Preservation

The department will provide a safe transportation system that ensures the *MOBILITY* of people and goods, enhances *ECONOMIC PROSPERITY*, and *PRESERVES* the quality of our environment and communities.

# Florida Department of Transportation Goals, Objectives, Outcomes and Projection Tables

**GOAL #1** Preserve and manage a safe, efficient transportation system.

**OBJECTIVE 1A:** Ensure that 80 percent of pavement on the State Highway System

meets department standards.

**OUTCOME:** Percentage of State Highway System pavement meeting

department standards.

Baseline FY 2003-04	FY 2012-13	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17
80.1%	80%	80%	80%	80%	80%

Projected targets are set in s. 334.046(4), F.S.

**OBJECTIVE 1B:** Ensure that 90 percent of FDOT-maintained bridges meet

department standards while keeping all FDOT-maintained bridges

open to the public safe.

**OUTCOME:** Percentage of FDOT-maintained bridges which meet department

standards.

Baseline FY 2003-04	FY 2012-13	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17
93.8%	90%	90%	90%	90%	90%

Projected targets are set in s. 334.046(4), F.S.

**OBJECTIVE 1C:** Ensure the State Highway System is maintained in acceptable

physical condition (maintenance rating of 80).

**OUTCOME:** Maintain condition rating of the State Highway System as

measured against the department's maintenance standards.

Baseline FY 2003-04	FY 2012-13	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17
84	80	80	80	80	80

Projected targets are set in s. 334.046(4), F.S.

GOAL #2 Enhance Florida's economic competitiveness, quality of life and

transportation safety.

**OBJECTIVE 2A:** Provide a state highway system as part of a transportation

infrastructure for the movement of people and goods.

**OUTCOME:** Total budget for intrastate highway construction and arterial

highway construction divided by the number of lane miles let to

contract.

Baseline FY 2004-05	FY 2012-13	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17
\$8,710,069	18,264,248	14,282,279	13,588,445	7,763,388	Not Available

# Florida Department of Transportation Goals, Objectives, Outcomes and Projection Tables

**OBJECTIVE 2B:** Increase the availability of public transportation.

**OUTCOME:** Transit ridership growth compared to population growth.

Baseline FY 2003-04	FY 2012-13	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17
1.22	1.86	1.86	1.86	1.86	1.86

GOAL #3 Organizational excellence by promoting and encouraging continuous

improvement.

**OBJECTIVE 3A:** Deliver the work program.

**OUTCOME:** Percentage of construction contracts planned for letting that were

actually let.

Baseline FY 2003-04	FY 2012-13	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17
99.3%	95%	95%	95%	95%	95%

This outcome is also monitored by the Florida Transportation Commission.

**OBJECTIVE 3B:** Provide executive leadership and administrative support for

department programs.

**OUTCOME:** Administrative costs as a percent of the department's total budget.

Baseline FY 2004-05	FY 2012-13	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17
0.86%	<2.0%	<2.0%	<2.0%	<2.0%	<2.0%

**OBJECTIVE 3C:** Efficiently collect tolls.

**OUTCOME:** Operational cost per toll transaction.

Baseline FY 2003-04	FY 2012-13	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17
\$0.16	<\$0.16	<\$0.16	<\$0.16	<\$0.16	<\$0.16

#### **Linkage To Governor's Priorities**

The Florida Department of Transportation recognizes the Governor's seven priorities for building a better Florida: Accountability Budgeting, Reduce Government Spending, Regulatory Reform, Focus on Job Growth and Retention, World Class Universities, Reduce Property Taxes and Eliminate Florida's Corporate Tax Over Seven Years.

Consistent with the Goals of the 2060 Florida Transportation Plan, the Governor's priorities and the 777 Economic Plan to grow the economy and create jobs, the department maintains three goal areas:

- Preserve and manage a safe, efficient transportation system;
- Enhance Florida's economic competitiveness, quality of life and transportation safety; and
- Organizational excellence by promoting and encouraging continuous improvement.

Viable, multimodal transportation systems are crucial for continued diversification of Florida's economy. The design and implementation of transportation systems are likewise crucial for community development and family living. The mission of the Florida Department of Transportation (FDOT) supports the Governor's seven priorities, which states: "The department will provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity and preserves the quality of our environment and communities."

The efficient mobility of people and goods throughout Florida is paramount to the mission of the department and squarely at the center of the department's work program. Florida has invested billions of dollars in roads, airports, transit facilities and services, seaports and other elements of the transportation system. Through accountability budgeting and innovative financing tools, FDOT can provide a greater return on investment and create conditions for the private sector to invest and advance construction projects. Florida's multimodal transportation system must provide state-of-the-art infrastructure that is interconnected and efficient.

The table below relates the Governor's priority focus areas to the department's mission statement and identifies the department's goals and programs which are linked to these priorities.

Priority Focus	Goals & Objectives	Programs & Initiatives
Accountability Budgeting	Organizational excellence by promoting and encouraging continuous improvement.  • Deliver the Work Program	<ul> <li>Efficiently collect tolls</li> <li>Leveraging funds         <ul> <li>Financing alternatives such as public/private partnerships</li> </ul> </li> <li>Production Management</li> </ul>
Reduce Government Spending	Organizational excellence by promoting and encouraging continuous improvement.  • Efficiently collect tolls	<ul> <li>Financing Alternatives such as public/private partnerships</li> <li>Intelligent Transportation Systems (ITS)</li> </ul>
Regulatory Reform	Preserve and manage a safe, efficient transportation system	Motor Carrier Compliance     Overweight/oversize     permitting process
Focus on Job Growth and Retention	Preserve and manage a safe, efficient transportation system  Enhance Florida's economic competitiveness, quality of life and transportation safety	<ul> <li>Short and long term impacts of the Work Program</li> <li>Strategic Intermodal System (SIS) implementation         <ul> <li>Multimodal Passenger &amp; Freight Mobility</li> <li>Seamless and Secure Transportation Systems</li> </ul> </li> <li>Financing alternatives such as public/private partnerships</li> <li>Enhance regional planning</li> </ul>
World Class Universities	Enhance Florida's economic competitiveness, quality of life and transportation safety	<ul> <li>Support transportation systems in urbanized and rural areas</li> <li>Sponsor University Research</li> <li>Safe Paths/Routes to School</li> </ul>
Reduce Property Taxes		
Eliminate Florida's Corporate Income Tax Over Seven Years		

#### **Trends and Conditions**

Pursuant to s. 339.155, F.S., the Florida Department of Transportation (FDOT) is responsible for developing the Florida Transportation Plan (FTP) and updating it every five years. In 2010, the FDOT updated the FTP based on extensive public and partner outreach. For the first time, the 2060 FTP covers a 50-year period. This longer horizon enables all transportation partners to work toward a future transportation vision addressing both today's challenges and tomorrow's opportunities. The 2060 FTP defines transportation goals, objectives, and strategies. Transportation partners must work together toward six goal areas over the next 50 years to accomplish this vision. There are three goals that focus on how transportation investments and decisions should support Florida's future economic prosperity, quality of life, and quality places. Three goal areas focus on the performance of the transportation system:

- Provide a safe and secure transportation system for all users
- Maintain and operate Florida's transportation system proactively
- Improve mobility and connectivity for people and freight

To achieve these goals, pursuant to s. 334.046(2), F.S., the FDOT has established the following mission statement:

"The department will provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity and preserves the quality of our environment and communities."

The mission statement and the supporting goals are setting a high standard for the FDOT. To achieve them, it is necessary for the department to analyze the strengths and weaknesses inherent in the system and identify challenges and threats facing the state and the department. The goals and objectives in the 2060 FTP form a policy framework to guide crucial investments in Florida's transportation system. Those investments must respond to growth in a manner that strengthens the economy, provides mobility choices for all and supports our environment and communities.

# The need to invest in the transportation systems for Florida to compete in the global economy

Florida's economic competitiveness depends heavily on the ability of the state's communities and environment to attract and retain businesses and skilled workers and to attract visitors. A healthy economy, in turn, provides job opportunities, boosts incomes, and provides public and private resources to invest in transportation as well as environmental and community resources. Florida's economic competitiveness is closely related to the state's ability to provide connectivity and mobility for both people and freight. The state's transportation system plays an important role in maintaining its economic health. As a key component of our state's productivity, it impacts the economy in many ways. The location of Florida as a peninsula in the far corner of the continental United States, being a global tourist destination and having active agricultural, military and mining sectors help create an economy very sensitive to the

cost and quality of transportation. As the 22nd largest state geographically, with the fourth highest population, Florida requires extensive intrastate transportation to handle internal distribution and to support interconnection with the neighboring states. Efficient and reliable connectivity to global markets, between Florida's diverse regions and within regions is essential in promoting the state's economic competitiveness.

Florida's investments in transportation services and infrastructure are a direct contributor to the economic health of the state. The pervasiveness of transportation in the economy results in spending on transportation being a significant contributor to jobs and economic activity in the state, both directly and indirectly.

#### The Role of Transportation in Florida's Economy Transportation System Performance Investment in Personal Travel **Business** Transportation Mobility **Demands Impacts** Infrastructure **Impacts** and Services Florida's **Economic** Health

The department's study, *Economic Impacts of Florida's Transportation Investments* (published in September 2009) estimated that every dollar invested in transportation in Florida is estimated to result in a return of \$4.92 in long term benefits to residents and businesses. Like the rest of the nation, Florida is undergoing an economic recession and its transportation investments have been severely impacted. However, Work Program investments in Florida's transportation system yield significant benefits to both business and personal travel. The current national economic recession has further reinforced the importance of transportation investment in supporting a globally competitive economy.

Not only does transportation enable the economy to operate, but investment in transportation infrastructure and services directly affects the quality of life for present and future Floridians. To be competitive economically, Florida's transportation system must be able to successfully move growing numbers of residents and tourists and transport goods within Florida and to and from the United States and international markets. Florida must have a well-planned and adequately funded transportation system addressing accessibility and mobility needs.

# The importance to plan, design and build the transportation system to enhance quality of life and promote responsible environmental stewardship

Quality of life in Florida, which can be positively or adversely affected based on how the transportation system is developed within the human and natural environment, can significantly impact the state's economic viability. While Florida's desirability as a place to locate new business development is linked to its accessibility, it is also linked to how the transportation system "fits" into the communities it serves. Additionally, transportation's environmental impacts on water and air quality must be balanced with meeting mobility needs.

Effective transportation planning and investment can support many of the qualities desired in a community. Transportation decisions must reflect community characteristics and values with a strong emphasis on engaging citizens in shaping future choices. Transportation system design must take into account the many factors affecting Florida's quality of life. Transportation planning and decision-making, including project selection, should also be integrated and coordinated with land use, water and natural resource planning and management.

A key consideration in the decision making process should be the evaluation of the benefits of a proposed transportation action and potential impacts to communities. To the maximum extent feasible, transportation projects should be designed and built to be compatible and consistent with community visions. The identification and resolution of a full range of environmental concerns should occur early in the transportation planning and project development process.

All public and private entities who plan, develop, or operate transportation facilities share responsibility for ensuring that transportation decisions promote responsible environmental stewardship. Coordination of transportation and resource planning and management is the responsibility of federal, state, regional, and local transportation and environmental resource agencies, working through well-established partnerships. Addressing energy, air and water quality, and greenhouse gas reduction goals involves additional partners at the federal, state, regional, and local levels, as well as the private sector.

The Efficient Transportation Decision Making (ETDM) process has been developed to assist in identifying all of these resources. ETDM allows more involvement earlier in the planning process through community outreach and consultation with resource agencies. The Master Plans and Action Plans for upgrades to existing SIS Multimodal Corridors will be keyed to the ETDM screening process ensuring all pertinent issues in the transportation corridor are addressed.

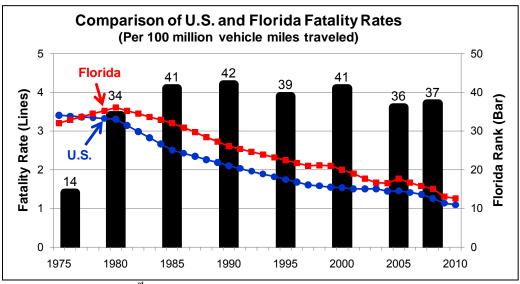
A sustainable transportation system supports and encourages healthy ecosystems; connectivity to communities; a sound economy; mobility options; the efficient movement of people, goods and services; and minimized consumption of non-renewable resources. To attain a sustainable transportation system, policies and decisions need to balance state and local priorities for the environment, economy and social equity.

#### The need for a safe and secure transportation system

Transportation safety and security involve entities outside of the transportation field and require close coordination and effective working relationships with adequate support at all levels. Transportation safety, security, and emergency management require collaboration among multiple entities at the federal, state, regional and local levels, including some agencies whose primary focus is not transportation.

Safety lead roles fall upon FDOT and the Florida Department of Highway Safety and Motor Vehicles (Florida Highway Patrol) at the state level, and metropolitan planning organizations and local governments at the regional/local level. Security lead roles include the U.S. Department of Homeland Security, the Transportation Security Administration, other designated federal agencies and the Florida Department of Law Enforcement, with FDOT and other transportation partners in a shared role focused on improving security of the transportation system.

Transportation safety has been regarded as one of the highest goals for transportation policy. Every year tens of thousands of fatalities occur on the nation's highway systems. In 2010, 2,444 people died on Florida's highways, a decline of 4.6% from 2009. This makes Florida's fatality rate (per 100 million vehicles miles of travel) 1.25 compared to a national rate of 1.09. For the second time in a row, motorcyclist fatalities decreased from 376 in 2009 to 350 in 2010 (502 in 2008). Bicyclist fatalities were also on the decline from 100 in 2009 to 67 in 2010 (a 24% decrease). However, pedestrian fatalities saw a 3.5% increase from 482 in 2009 to 499 in 2010.



Note: For rank, 1<sup>st</sup> = best; 2010 national and Florida crash data are preliminary.

The trends in both the actual fatalities and the fatality rate have been declining. However, there is still much to do to improve safety for motorists and non-motorists. The Department of Transportation works hard to ensure Florida's transportation facilities are as safe as possible. Meanwhile, enforcement, licensing and education also aid in the reduction of traffic fatalities.

# The need for adequate and cost-effective maintenance and preservation of transportation assets

The taxpayers of Florida have made a huge investment in transportation infrastructure. The department has primary jurisdiction over the State Highway System. Although this system consists of 12,085 (10 percent) of the 121,702 public road centerline miles in the state, it carries 54% of the traffic. One of the department's main responsibilities is keeping the State Highway System in acceptable physical condition. To achieve this, the department resurfaces roads, repairs or replaces bridges, and conducts routine maintenance activities such as mowing, litter removal and sign replacement. Regular maintenance and preservation of the transportation system keep it operating efficiently, extends its useful life, and delays the need for costly reconstruction or replacement.

By any estimate, it would cost billions of dollars to replace these transportation facilities, even without buying the right-of-way. Just like the family car, the transportation system requires significant continued investment to keep the *existing* facilities in good operating condition. This makes good economic sense, as well. Studies show that the cost of preventive maintenance treatments is much less than the cost of rehabilitation or reconstruction. Proactive maintenance helps transportation facilities operate efficiently, helps ensure people and freight can travel safely and reliably, and delays the need for costly reconstruction or replacement by keeping transportation assets in a state of good repair.

The 2000 Legislature recognized the importance of being fiscally responsible in taking care of transportation facilities by amending section 334.046(4)(a), F.S., to read:

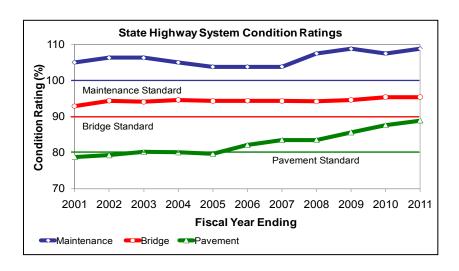
Preservation. – Protecting the state's transportation infrastructure investment. Preservation includes:

- 1. Ensuring that 80 percent of the pavement on the State Highway System meets department standards;
- 2. Ensuring that 90 percent of department maintained bridges meet department standards; and
- 3. Ensuring that the department achieves 100 percent of the acceptable maintenance standard on the state highway system.

The department currently expends significant resources to meet these requirements. The graph below shows recent performance in each of these areas. Each area continues to achieve the standards set by the Legislature. Since 2001, the nation's truckers have consistently ranked Florida's roads as the second best with our rest stops and the I-75 segment among the best.<sup>2</sup> The 2010 Highway Report Card ranks Florida's roads the best with the I-75 and I-10 segments among the top three best roads.

<sup>2</sup> eTrucker. Overdrive Magazine. <a href="http://www.dot.state.fl.us/pavementmanagement/nationalpavementrankings.shtm">http://www.dot.state.fl.us/pavementmanagement/nationalpavementrankings.shtm</a>.

<sup>&</sup>lt;sup>1</sup> Davies, Robert M. and Sorenson, Jim. "Pavement Preservation: Preserving Our Investment in Highways" <a href="http://www.tfhrc.gov/pubrds/jan00/pavement.htm">http://www.tfhrc.gov/pubrds/jan00/pavement.htm</a> January, 2000.



#### The need to improve mobility and connectivity for people and freight

Transportation networks connect not only the places where we live, work, and play but also people and businesses to opportunities. Florida provides an abundance of opportunities to its residents, visitors, and businesses, including a desirable climate, moderate cost of living, and extensive resources that foster a century-long trend of migration to the Sunshine State. The levels of accessibility, mobility, and interconnectivity that transportation networks provide can help or hinder Florida's status as a competitive economic force in both domestic and global markets.

Florida's economic competitiveness depends on efficient, affordable, and reliable movement of people and goods. The best solution must be identified for moving people or freight between major trip origins and destinations, often involving multiple facilities, modes, or jurisdictions. A principal objective of the state transportation system is to connect centers of population and employment in a way that enables economic health and supports the public welfare by meeting the needs for emergency evacuation, military transportation, international commerce, and related public purposes.

Transportation decisions must increase transportation choices and modal options that provide accessibility to and connectivity among Florida's economic, community and recreational assets.

Today's transportation system serves almost 19 million residents, over 82 million visitors, and vast movements of freight within and across the state's border. By 2040, Florida's transportation system will need to serve a projected population of 26 million residents, 120 million visitors annually, and a monumental increase in freight movement. Vehicle miles of travel are expected to increase over 70 percent, transit trips by 40 percent, and air travel will more than double.

To respond to future growth in demand, the Secretary of the department has unveiled the Transportation Vision for the 21<sup>st</sup> Century. One important outcome of a statewide vision would be a context for planning the future of our major transportation corridors. In the plan, the Secretary states, "In order for the state to maintain our competitive edge, we must not only maintain our existing system at the highest levels, we must also plan for a transportation system not just for the next decade but for decades to come." The

Future Corridors Action Plan developed in 2006 would provide the overall policy direction for a statewide network of high-speed, high-capacity corridors critical to the state's continued growth and development.

Numerous agencies at the federal, state, regional and local levels are responsible for meeting mobility needs for both people and freight. Transportation planning and investment responsibilities are shifting over time from the agencies that own or operate individual facilities to partnerships that work together to plan and implement at the statewide, regional or local levels. FDOT is the lead agency responsible for interregional, interstate and international mobility but must work closely through shared decision making with modal partners, other state agencies, metropolitan planning organizations (MPOs) and local governments to meet these needs. Regional entities -ranging from regional transportation authorities to MPO alliances to regional visioning alliances - play the lead role in identifying and addressing regional mobility needs, in partnership with FDOT and local governments. While there is a great need for local input, our economy and business investments are made regionally. FDOT is seeking to transition Florida's planning process to focus on regional and metropolitan transportation issues.

#### **Growth Opportunities**

#### Florida Transportation Plan

The 2060 FTP calls for the department, in cooperation with its partners, to accomplish a set of long range objectives under each goal. Some of the objectives include:

- Maximize Florida's position as a strategic hub for international and domestic trade, visitors, and investment by developing, enhancing, and funding Florida's Strategic Intermodal System (SIS).
- Improve transportation connectivity for people and freight to established and emerging regional employment centers in rural and urban areas.
- Develop transportation plans and make investments to support the goals of the FTP and other statewide plans, as well as regional and community visions and plans.
- Plan and develop transportation systems and facilities in a manner which
  protects and, where feasible, restores the function and character of the natural
  environment and avoids or minimizes adverse environmental impacts.
- Eliminate fatalities and minimize injuries on the transportation system.
- Improve the security of Florida's transportation system.
- Improve Florida's ability to use the transportation system to respond to emergencies and security risks.
- Achieve and maintain a state of good repair for transportation assets for all modes.
- Optimize the efficiency of the transportation system for all modes.
- Reinforce and transform Florida's Strategic Intermodal System facilities to provide multimodal options for moving people and freight.
- Integrate modal infrastructure, technologies, and payment systems to provide seamless connectivity for passenger and freight trips from origin to destination.

The 2060 FTP also recommends the following key implementation strategies related to the Strategic Intermodal System:

- Support the development of Florida as a major international trade hub with targeted investments in the capacity of and connectivity among SIS hubs and corridors, such as airports, seaports, rail terminals, integrated logistics centers, highways (some with exclusive truck lanes), and coastal and inland waterways.
- Include economic development opportunities as a key factor in setting priorities for transportation investments on the SIS and regionally significant facilities.
- Continue to prioritize investment in SIS hubs, corridors, and connectors, including identifying opportunities to transform existing SIS facilities and create new SIS facilities.

#### **Strategic Intermodal System**

In 2003, the Florida Legislature established the Strategic Intermodal System (SIS) to enhance Florida's transportation mobility and economic competitiveness. The SIS is a statewide network of high-priority transportation facilities, including the State's largest and most significant airports, spaceport, deepwater seaports, freight rail terminals, passenger rail and intercity bus terminals, rail corridors, waterways and highways. These facilities represent the state's primary means for moving people and freight between Florida's diverse regions, as well as between Florida and other states and nations. The SIS is Florida's highest statewide priority for transportation capacity improvements.

SIS Facilities are designated through the use of objective criteria and thresholds based on quantitative measures of transportation and economic activity. These facilities meet high levels of people and goods movement and generally support major flows of interregional, interstate, and international travel and commerce. Facilities that do not yet meet the established criteria and thresholds for SIS designation, but are expected to in the future are referred to as Emerging SIS. These facilities experience lower levels of people and goods movement but demonstrate strong potential for future growth and development.

The SIS focuses on complete end-to-end trips, rather than individual modes or facilities. The SIS plays a key role in defining roles and responsibilities in the planning and managing of Florida's transportation system – where the state is focused on international, interstate, statewide and interregional transportation service and strengthened regional partnerships provide a structure for identifying and implementing regional priorities.

Florida's SIS was established to enhance economic competitiveness and mobility by focusing limited state resources on those transportation facilities that are critical to Florida's economy and quality of life. Specifically, the SIS supports Florida's economic growth and competitiveness by reducing business costs for transportation and logistics; enhancing access to domestic and global markets; emphasizing the types of transportation services required by trade, technology and other targeted industries; and improving accessibility to all of Florida's regions, including both urban and rural areas.

Improvements to the SIS enable greater access and connectivity from the highway and rail systems to the state's most critical seaports, airports, and other terminals. The SIS also supports intermodal solutions along key trade and economic corridors. Finally, the SIS addresses the needs of Florida's businesses, residents and visitors by providing a more efficient transportation system that includes more choices and greater flexibility. Once fully developed, the SIS will be as significant to Florida's future as the construction of the Interstate Highway System.

FDOT recently updated the SIS Strategic Plan in cooperation with a wide range of statewide, regional, and local partners, extending a broad circle of consensus. A 31 member 2010 SIS Strategic Plan Leadership Committee provided overall guidance to this process. Members of the committee represented transportation agencies and providers, regional and local governments, business and economic development interests, and community and environmental interests. FDOT conducted extensive partner and public involvement in support of the Leadership Committee process as well as the plan update. The 2010 SIS Strategic Plan reflects the consensus of the Leadership Committee regarding changes to SIS goals, objectives, designation criteria, and other policies; and strategies to make SIS implementation more effective.

Military access facilities were added to the original three types of designated facilities:

- Transportation *hubs* (ports and terminals) moving people or goods;
- Interregional corridors (highways, rail lines, waterways and other exclusiveuse facilities) connecting major origin/destination markets;
- Intermodal *connectors* (highways, rail lines, or waterways) connecting hubs, corridors and key strategic military installations.

As of March 16, 2011, the following is the current system summary:

Designated SIS and Emerging SIS Facilities						
Facility Type	SIS	Emerging SIS				
Commercial airports/General aviation relievers	7	10				
General aviation relievers	1	-				
Spaceports	1	-				
Deepwater seaports	7	4				
Passenger terminals	26	9				
Rail freight terminals	5	2				
Rail corridors (miles)	1,700	420				
Waterways (miles)	1,950	312				
Highways (miles)	3,603	762				
All Connectors (miles)	542	-				
Urban Fixed Guideway Corridors (miles/stations)	TBD/TBD	-				
Military Access Facilities (miles)	TBD	-				

Totals include Planned facilities. TBD = to be determined.

#### **SAFETEA-LU**

The Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users (SAFETEA-LU) originally provided federal funding for highway and transit improvements through 2009. SAFETEA-LU programs have been extended through September 30, 2011. Federal transportation funding currently provides about 35% of the statewide funding for the department's 5-year Work Program. The law:

- 1. Guarantees Florida's rate of return on those programs for which states receive funding by formula to 92%;
- 2. Protects Florida's Efficient Transportation Decision Making (ETDM) process;
- 3. Provides additional resources for transit services; and
- 4. Places additional emphasis on transportation safety on Florida's highways; transit systems, and bicycle and pedestrian facilities.

For more information please visit the FDOT web site at: <a href="http://www.dot.state.fl.us/planning/safetealu/">http://www.dot.state.fl.us/planning/safetealu/</a>. Funding beyond 2011 is unclear at this time.

#### **Threat Analysis**

Providing mobility – meeting Floridians' need to move people and freight – is transportation's most essential function. In order to achieve this goal, a few factors affecting mobility need to be considered:

- Florida's forecasted growing population and visitors will generate additional demand for travel via all modes of passenger and freight transportation.
- There is also an increasing demand for costly specialized transportation services, such as those serving transportation disadvantaged residents and seniors.
- Recent trends show economic activity and the demand for transportation will grow even faster than Florida's population over the next 20 years. By 2035, the transportation system will need to serve over 25 million residents, and a substantial increase in freight movement and tourism.
- Over half of urban freeway miles are moderately or severely congested during peak traffic periods.
- Total vehicle-miles traveled on highways have increased, and are expected to continue to increase, much faster than highway lane miles.
- Reductions in current and near-term state transportation revenues since November 2006 have led to a reduction of about \$10 billion in commitments for transportation improvements.

The department realizes additional roadways, by themselves, will not solve our congestion problems. The solution to the congestion problem is a diverse set of options requiring funding commitments, as well as a variety of changes in the ways transportation systems are used. Travel choices, Intelligent Transportation Systems (ITS) and land use must be considered.

Many of Florida's economic forecasts, especially for tourism and imports/exports, are tied directly to the provision of an adequate infrastructure. If facilities are not kept competitive (e.g. ports) or have inadequate capacity (e.g. roads and airports), Florida will become a less desirable place to live in, visit or do business.

Budget constraints and the revenue shortfalls will restrict the department's ability to provide new services or expand existing ones. Further, an aging system will likely cost more to maintain, especially as infrastructures (bridges, buses, etc.) reach the end of their functional life.

Another area of concern is Florida's aging population, which is unique among the states. We have, and will continue to have, a significantly higher proportion of senior population than other states. This presents special challenges for transportation system safety and the provision of mobility services to those who may not be able to maintain independent movement.

Safety remains a concern. Florida's fatality rate (per 100 million vehicle miles traveled) has improved but is still higher than the national average. Florida also has high fatality rates for bicyclists, pedestrians and motorcyclists.

Attention to improving the security of transportation facilities has increased since September 11, 2001. Federal and state legislation imposing significant security measures at airports, seaports and other passenger and freight facilities nationwide has impacted the efficient movement of passengers and freight throughout the state and created additional financial pressures for transportation agencies. Hurricanes and other national disasters have also highlighted the importance of effective emergency response and the vulnerability of the transportation system to major disruptions.

These trends and conditions will need to be addressed if Florida is to "provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity, and preserves the quality of our environment and communities."

# Performance Measures and Standards - LRPP Exhibit II

# Agency Workforce Plan LRPP Exhibit I

This exhibit not required

# LRPP Exhibit II

Department: <b>Transportation</b> Department No.: <b>55</b>				
Transportation Systems Development	Code: 55100000			
Approved Performance Measures for FY 2011-12 (Words)	Approved Prior Year Standard FY 2010-11 (Numbers)	Prior Year Actual FY 2010-11 (Numbers)	Approved Standards for FY 2011-12 (Numbers)	Requested FY 2012-13 Standard (Numbers)
Number of Right-of-Way parcels acquired (Turnpike not included)	574	608	658	1,347
Number of projects certified ready for construction (Turnpike not included)	33	44	33	63
Ratio of transit ridership growth to population growth	1.48	Est0.188	1.48	1.48
Average cost per requested one-way trip for transportation disadvantaged	\$12.90	\$7.23	\$12.90	\$8.00
Number of passenger enplanements	68,500,000	70,600,00	68,000,000	68,000,000
Number of one-way public transit passenger trips	225,000,000	245,192,620	225,000,000	225,000,000
Number of cruise passenger embarkments and disembarkments at Florida ports	15,000,000	Est. 15,000,000	15,000,000	15,000,000
Number of one-way trips provided (transportation disadvantaged)*	5,700,000	8,461,251	5,700,000	8,400,000

<sup>\*</sup>Number of one-way trips provided (Transportation Disadvantaged) only include CTD trips, not Medicaid trips.

<sup>\*\*</sup>These Transportation Disadvantaged performance measures data are based on FDOT funded trips, excluding AHCA funds.

# LRPP Exhibit II

Transportation Systems Operations	Code: 55150000			
Approved Performance Measures for FY 2011-12	Approved Prior Year Standard FY 2010-11	Prior Year Actual FY 2010-11	Approved Standards for FY 2011-12	Requested FY 2012-13 Standard
(Words)	(Numbers)	(Numbers)	(Numbers)	(Numbers)
Maintenance condition rating of state highway system as measured against the department's Maintenance standards	80	87	80	80
Percent of commercial vehicles weighed that were overweight: fixed scale weighings	less than 1%	<1%	less than 1%	less than 1%
Percent of commercial vehicles weighed that were overweight: portable scale weighings	45%	41%	45%	45%
Number of commercial vehicle weighings	20,000,000	21,668,112	18,000,000	18,000,000
Number of commercial vehicle safety inspections performed	72,000	112,475	75,600	75,600
Number of portable scale weighings performed	31,500	26,192	31,500	31,500
Lane miles maintained on the State Highway System (Turnpike not included)	40,750	40,782	40,840	40,975
Total budget for intrastate highway construction and arterial highway construction divided by the number of lane miles let to contract	\$24,307,796	\$5,000,049	\$18,593,644	\$22,892,101
Number of motor vehicle fatalities per 100 million miles traveled	less than 1.5	1.25	<1.5	<1.5
Percentage of state highway system pavement meeting department standards	80%	88.9%	80%	80%
Percentage of FDOT-maintained bridges which meet department standards	90%	95%	90%	90%
Percentage increase in number of days required for completed construction contracts over original contract days (less weather days)	less than 20%	7.2%	less than 20%	less than 20%

# LRPP Exhibit II

Department: <b>Transportation</b> Department No.: <b>55</b>				
Transportation Systems Operations	Code: 55150000			
Approved Performance Measures for FY 2011-12 (Words)	Approved Prior Year Standard FY 2010-11 (Numbers)	Prior Year Actual FY 2010-11 (Numbers)	Approved Standards for FY 2011-12 (Numbers)	Requested FY 2012-13 Standard (Numbers)
Percentage increase in final amount paid for completed construction contracts over original contract amount	less than 10%	4.0%	less than 10%	less than 10%
Number of lane miles let to contract for resurfacing (Turnpike not included)	1,734	2,720	1,783	1906
Number of lane miles let to contract for highway capacity improvements (Turnpike not included)	35	307	52	74
Percentage of construction contracts planned for letting that were actually let*	95%	99.5%	95%	95%
Number of bridges let to contract for repair (Turnpike not included)	54	117	91	89
Number of bridges let to contract for replacement (Turnpike not included)	8	14	17	21

Executive Direction and Support Services	Code: 55150500			
Approved Performance Measures for FY 2011-12 (Words)	Approved Prior Year Standard FY 2010-11 (Numbers)	Prior Year Actual FY 2010-11 (Numbers)	Approved Standards for FY 2011-12 (Numbers)	Requested FY 2012-13 Standard (Numbers)
Percent of agency administrative and support costs and positions				
compared to total agency costs and positions	<2% / <12%	1.46%/11.61%	<2% / <12%	<2% / <12%

**Note**: Based on a 2006 Office of Inspector General performance measures audit, it was determined that the terms "projects", "contracts" and "lettings" are used interchangeably in FDOT performance reporting. Number of lane miles let to contract for resurfacing and highway capacity improvements only include actual projects.

# LRPP Exhibit II

Florida's Turnpike Enterprise		Code: 55	180100				_		
Approved Performance Measures for FY 2011-12 (Words)	Approve Year St FY 20 (Num	andard <b>10-11</b>	Prior \ Actu FY 201 (Numb	al <b>0-11</b>	Appro Standar FY 201 (Numb	ds for 1 <b>1-12</b>	Reque FY 201 Stand (Numb	<b>2-13</b> lard	
Operational cost per toll transaction		less th	an \$0.16		\$0.15	less th	nan \$0.16	less th	an \$0.16
Operational cost per dollar collected		less th	an \$0.19		\$0.172	less th	nan \$0.19	less th	nan \$0.19
Number of toll transactions		708	,885,000	776	5,713,257	790	0,600,000	767	7,000,000
Number of lane miles let to contract for resurfacing (Turnpike only)			90		72		193		76
Number of lane miles let to contract for highway capacity improvements (Turnpike only)			9		0		0		0
Number of bridges let to contract for repair (Turnpike only)			5		3	•	1		2
Lane miles maintained on the State Highway System (Turnpike only)			2,056		2,101		2,113		2,117

**Note**: Based on a 2006 Office of Inspector General performance measures audit, it was determined that the terms "projects", "contracts" and "lettings" are used interchangeably in FDOT performance reporting. Number of lane miles let to contract for resurfacing or highway capacity improvements only include actual projects.

# Assessment of Performance for Approved Performance Measures - LRPP Exhibit III

# LRPP Exhibit III

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT  Department: Transportation  Program: Transportation Systems Development  Service/Budget Entity: Transportation Systems Development  Measure: Ratio of transit ridership growth to population growth					
Action:       □ Performance Assessment of Outcome Measure       □ Revision of Measure         □ Performance Assessment of Output Measure       □ Deletion of Measure         □ Adjustment of GAA Performance Standards					
Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference		
1.48	Est188	1.67	Difference		
Factors Accounting for the Difference:  Internal Factors (check all that apply):  ☐ Personnel Factors ☐ Staff Capacity ☐ Competing Priorities ☐ Level of Training ☐ Previous Estimate Incorrect ☐ Other (Identify)  Explanation:  There was a very low population growth of .27% and a decrease in transit ridership in 2010 (-1.44%) translates to an estimated188 transit ridership ratio for FY 2010/11. With a negative transit ridership growth (denominator) the performance results fall below the goal of the 1.48 standard.					
Current Laws Are S Explanation: Florida Bureau of Econ increased by only .27% ridership as a high percentage.	able Change Change ice Cannot Fix The Proble Working Against The Age nomic and Business Resea in 2010. Additionally, the	Natural Di Natural Di Other (Ide em ency Mission  arch (BEBR) estimates Flo ne economic challenges ha	entify) orida's population ave adversely affected		

## LRPP Exhibit III

Because of this measure being a ratio of percentages, it is recommended this ratio be evaluated for validity and appropriateness to determine if another measure can be developed to better track transit ridership.

# LRPP Exhibit III

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT   Department: Transportation   Program:Transportation Systems Operations   Service/Budget Entity: Transportation Systems Operations   Measure: Percent of commercial vehicles weighed that were overweight: portable scale weighings   Action:   ☐ Performance Assessment of Outcome Measure ☐ Revision of Measure   ☐ Performance Assessment of Output Measure ☐ Deletion of Measure   ☐ Adjustment of GAA Performance Standards				
Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference	
45%	41%	4%		
Factors Accounting for the Difference:  Internal Factors (check all that apply):  Personnel Factors  Competing Priorities  Previous Estimate Incorrect  The department has set an aggressive portable weighings standard. Over the past few years, the Office of Motor Carrier Compliance (OMCC) has had an average close to 30,000, which has included state overtime. Over the last few years the state overtime for law enforcement officers was reduced, therefore, OMCC's weighings were slightly short of this standard. We have placed an emphasis early on in this current fiscal year to increase OMCC's portable scale weighings with local enforcement details.				
External Factors (check all that apply):  Resources Unavailable Legal/Legislative Change Target Population Change Other (Identify) This Program/Service Cannot Fix The Problem Current Laws Are Working Against The Agency Mission Explanation:				
Management Efforts t  Training Personnel  Recommendations: No recommendations as		Problems (check all that a Technology  Other (Identify)	pply):	

# LRPP Exhibit III

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT				
Department: <u>Transportation</u> Program: <u>Transportation Systems Operations</u> Service/Budget Entity: <u>Transportation Systems Operations</u> Measure: <u>Number of portable scale weighings performed</u>				
Performance Assess	sment of <u>Outcome</u> Measu sment of <u>Output</u> Measure A Performance Standards		of Measure of Measure	
Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference	
31,500	26,192	5,308	-16.9%	
Factors Accounting for the Difference: Internal Factors (check all that apply):  Personnel Factors Competing Priorities Dervious Estimate Incorrect  Explanation:  The department has set an aggressive portable weighings standard. Over the past few years, the Office of Motor Carrier Compliance (OMCC) has had an average close to 30,000, which has included state overtime. Over the last few years the state overtime for law enforcement officers was reduced, therefore, OMCC's weighings were slightly short of this standard. We have placed an emphasis early on in this current fiscal year to increase OMCC's portable scale weighings with local enforcement details.				
External Factors (check all that apply):  Resources Unavailable Legal/Legislative Change Target Population Change Other (Identify) This Program/Service Cannot Fix The Problem Current Laws Are Working Against The Agency Mission Explanation:				
Management Efforts t  Training Personnel  Recommendations: No recommendations and		Problems (check all that a Technology  Other (Identify)	pply):	

# LRPP Exhibit III

LRPP Exhibit III: PERFORMANCE MEASURE ASSESSMENT				
Department: <u>Transportation</u> Program: <u>Transportation System Operations</u>				
Service/Budget Entity	: Highway Operations			
Measure: Number of	lane miles let to contrac	t for resurfacing (Turnp	ike Only)	
Performance Ass Adjustment of GAA	sment of <u>Outcome</u> Measusessment of <u>Output</u> Measu A Performance Standards	re Deletion o	f Measure	
Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference	
90	72	-18	20%	
Factors Accounting for the Difference: Internal Factors (check all that apply):  Personnel Factors Competing Priorities Previous Estimate Incorrect  Explanation: Some 90 lane miles were originally planned to be resurfaced based on prior year projections. However, as FY 2010/11 approached and based on more recent pavement condition data, it's been determined that a need existed to resurface 72 lane miles.				
External Factors (check all that apply):  Resources Unavailable Legal/Legislative Change Target Population Change Other (Identify)  This Program/Service Cannot Fix The Problem Current Laws Are Working Against The Agency Mission  Explanation: No external factors apply to this reporting change.				
☐ Training ☐ Personnel Recommendations: No recommendations a	t this time.	☐ Technology ☐ Other (Identify)		

# LRPP Exhibit III

LRPP Exhib	it III: PERFORMA	NCE MEASURE AS	SSESSMENT	
Department: Transportation Program: Florida's Turnpike Enterprise Service/Budget Entity: Florida's Turnpike Enterprise Measure: Number of lane miles let to contract for highway capacity improvements (Turnpike Only)				
Action:  ☐ Performance Asses ☐ Performance Asses ☐ Adjustment of GAA	sment of <u>Outcome</u> Measu sment of <u>Output</u> Measure A Performance Standards	Deletion o	of Measure of Measure	
Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference	
9	0	-9	-	
Factors Accounting for Internal Factors (checon Personnel Factors Competing Prioritic Previous Estimate Explanation:  One project was moved of	k all that apply):	Staff Capacity Level of Training Other (Identify) ancing issues.	5	
External Factors (check all that apply):  Resources Unavailable Legal/Legislative Change Target Population Change This Program/Service Cannot Fix The Problem Current Laws Are Working Against The Agency Mission Explanation:				
Management Efforts to Training Personnel Recommendations:  No recommendations as	to Address Differences/F	Problems (check all that a Technology Other (Identify)	apply):	

# LRPP Exhibit III

LRPP Exhib	it III: PERFORMA	NCE MEASURE AS	SESSMENT	
Department: Transportation_ Program: Florida's Turnpike Enterprise Service/Budget Entity: Florida's Turnpike Enterprise Measure: Number of bridges let to contract for repair (Turnpike only)				
Performance Asses	sment of <u>Outcome</u> Measure sment of <u>Output</u> Measure A Performance Standards	e Deletion o		
Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference	
5	3	-2	-	
External Factors (checonomic Resources Unavailant Legal/Legislative Control Target Population Control This Program/Serv	ek all that apply):  es Incorrect  out of the program due to fir  ck all that apply):  able Change	☐ Technolog☐ Natural Di☐ Other (Ide	gical Problems saster	
Management Efforts to Address Differences/Problems (check all that apply):  ☐ Training ☐ Technology ☐ Personnel ☐ Other (Identify)  Recommendations:  No recommendations at this time				

# Performance Validity and Reliability <u>Exhibit IV</u>

# Performance Validity and Reliability Exhibit IV

Agency: Florida Department of Transportation
Program: Public Transportation
Service: Public Transportation
Measure: Ratio of transit ridership growth to population growth.
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Public Transportation Office, Florida Department of Transportation. Population data is from the Florida Legislature's Office of Economic and Demographic Research, the U.S. Census Bureau and the Bureau of Economic and Business Research (BEBR) at the University of Florida. Population data used to calculate the requested standards are from the Office of Economic and Demographic Research projections.

Local transit agencies collect ridership data. Data for this measure is extracted from reports required by the Federal Transit Administration.

It is important to note that there is about a 15 to 17 month lag in the data. That is, the actual transit ridership data for the federal fiscal year which just ended is not available until December of the next year. Population data for the calendar year which just ended is not available until the following February.

**Validity:** One of the major transportation development concerns is responding to the need for transportation systems to support the state's growing population. A comparison of the transit ridership growth to the growth rate of the population as a

# Performance Validity and Reliability <u>Exhibit IV</u>

whole is a logical way to address this concept. It will demonstrate whether the use of public transit is keeping up with or exceeding population growth.

**Reliability:** The population data for prior years is an estimate that decreases in reliability as time passes since the last decennial census. Projections for future years are similarly degraded by the passage of time and are generally less reliable than estimates.

The ridership data is validated by the federal government.

# Performance Validity and Reliability Exhibit IV

Agency: Florida Department of Transportation
Program: Public Transportation
Service: Public Transportation
Measure: Number of one-way public transit passenger trips.
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Public Transportation Office, Florida Department of Transportation. Local transit agencies collect ridership data. Data for this measure is extracted from reports required by the Federal Transit Administration.
It is important to note that there is a 12 month lag in the data. That is, the actual data for the calendar year which just ended is not available until December.
<b>Validity:</b> Transit ridership is a common measure of transit performance, but it may not measure the department's performance. The department acts as a partner in the provision of transit service, but does not operate transit systems.
<b>Reliability:</b> While we have no reason to question the reliability of the measure, source documentation or standards, we were not able to verify data outside the control of FDOT. The data are subject to a lag time for audited reports of up to three years. The data is validated by the federal government.

Agency: Florida Department of Transportation
Program: Public Transportation
Service: Public Transportation
Measure: Number of one-way trips provided (transportation disadvantaged).
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Commission for the Transportation Disadvantaged. Each county in Florida has a Community Transportation Coordinator (CTC) that is required to submit an Annual Operating Report to the Commission by September 15 each year. Each CTC Report includes information related to the number of trips provided for the transportation disadvantaged in their service area.
Each CTC logs the number of trips provided according to the following categories: fixed route, ambulatory, non-ambulatory, stretcher, and school bus. This measure includes only those requested trips provided with funds from the Transportation Disadvantaged Trust Fund.
It is important to note that there is a $5-6$ month lag in the data. That is, the actual data for the fiscal year which just ended is not available until December or January.
<b>Validity:</b> The measure is a valid indicator of the number of trips provided for the transportation disadvantaged. However, it is important to note that the department is only one of a variety of entities which provide funding to the Community Transportation

Coordinators who provide transportation services for the transportation disadvantaged in their area.

**Reliability:** The commission has a system of checks and balances to ensure the financial information reported by the CTCs is accurate and reliable.

Agency: Florida Department of Transportation
Program: Public Transportation
Service: Public Transportation
Measure: Number of passenger enplanements.
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Public Transportation Office, Florida Department of Transportation. department estimates are based on actual historical data from the Federal Aviation Administration, U.S. Department of Transportation.
It is important to note that there is a 21 month lag in the data. That is, the actual data for the calendar year 2002 will not be available until the Fall of 2004.
Validity: We have no reason to question the validity of the measure, source documentation or standards.
It is important to note that the work done by the Department of Transportation has very little, if any, impact on the number of passenger enplanements. As a result, it is not a valid measure of the Public Transportation Program.

**Reliability:** We have no reason to question the reliability of the measure, source documentation or standards.

Agency: Florida Department of Transportation
Program: Public Transportation
Service: Public Transportation
Measure: Number of cruise embarkations and disembarkations at Florida ports.
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Public Transportation Office, Florida Department of Transportation. The data is obtained from the annual Florida Seaport Mission Plan published by the Florida Seaport Transportation and Economic Development Council and the individual seaports located in Florida.
It is important to note that there is a five to six month lag in the data. That is, the actual data for the fiscal year which just ended is not available until January 2004.
<b>Validity:</b> We have no reason to question the validity of the measure, source documentation or standards, but we were not able to verify data outside the control of the Florida Department of Transportation.
It is important to note that this measure is not within the control of the department. As a result, it is not a valid measure of the Public Transportation Program.

**Reliability:** We have no reason to question the reliability of the measure, source documentation or standards, but we were not able to verify data outside the control of the Florida Department of Transportation.

Agency: Florida Department of Transportation
Program: Public Transportation
Service: Public Transportation
<b>Measure:</b> Average cost per requested one-way trip for transportation disadvantaged.
Action:
Requesting revision to approved performance measure.
Change in data sources or measurement methodologies.
Requesting new measure.
Backup for performance measure.

Data Sources And Methodology: Commission for the Transportation Disadvantaged. Each county in Florida has a Community Transportation Coordinator (CTC) that is required to submit an Annual Operating Report to the Commission by September 15 each year. The Annual Operating Report includes information related to the costs incurred and the number of trips provided by the CTC and its contractors in providing trips for the transportation disadvantaged. Each CTC logs the number of trips provided according to the following categories: fixed route, ambulatory, non-ambulatory, stretcher, and school bus. Requested trips include all categories mentioned above except for fixed route.

The measure is the total costs incurred by CTCs and coordination contractors in providing requested trips for the transportation disadvantaged in their area divided by the number of requested trips provided. This measure does not include administrative costs associated with the Commission for the Transportation Disadvantaged. It is important to note that Community Transportation Coordinators receive funding from various entities, examples include: US Department of Transportation; Department of Children and Families; Agency for Health Care Administration; Department of Elder Affairs; Department of Education; etc.

The Commission for the Transportation Disadvantaged compiles the information included in each Annual Operating Report into their Annual Performance Report.

It is important to note that there is a 5-6 month lag in the data. That is, the actual data for the fiscal year which just ended is not available until December or January.

**Validity:** The measure is a valid measure of the average cost per paratransit trip.

**Reliability:** The Commission has a system of checks and balances to ensure the financial information reported by the CTCs is accurate and reliable.

Agency: Florida Department of Transportation
Program: Highway/Bridge Construction
Service: Highway/Bridge Construction
Measure: Right-of-way parcels acquired (Turnpike not included).  Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.
Backup for performance measure.

**Data Sources And Methodology**: Right-of-Way Office, Florida Department of Transportation. Data is obtained from the Right-of-Way Management System (RWMS).

It is important to note that the standard used for FY 2009/10 is developed from the second year of a two-year projection developed at the beginning of FY 2008/09. Because the projection is well in advance of the time when detailed project information is available, it is subject to change. This change is noticeable in the difference between these standards and the plan published by the Transportation Commission that is completed immediately prior to publication. The projection for parcels to be acquired in the second year is based on estimates of right of way needs. Typically, at the time the department is making the projection for the second year, the associated construction projects are in the fourth or fifth year of the work program. The projects are still in the preliminary engineering phase and design work has not yet or has just recently been started. Right of way requirements have not yet been set, title work has not been completed, and right of way maps including the designation of parcels have not been prepared. As design work progresses, right of way requirements are better defined and better estimates of the number of parcels necessary for each project can be made. Additionally, since the associated construction projects are in the outer years of the work program, the schedules frequently change due to local government input or funding constraints. This impacts the schedule for the right of way segment of these projects. The department anticipates requesting an update to the standard immediately prior to the beginning of FY 2009/10 when better information is available and the standard can be made more meaningful.

**Validity:** The measure is valid as an indicator of the total number of right-of-way parcels acquired (excluding Turnpike projects) but not of the amount of effort or funding needed to acquire them. Other data are needed to evaluate the number of actual acquisitions compared to the number needed to let projects on time.

Since no construction contract is let, with the exception of design-build contracts, until all right-of-way parcels needed for the project are acquired and certified as "clear" (ready for construction to proceed), an efficient and economically effective right-of-way program is an essential component of productivity. On design-build contracts, the right of way necessary for construction of the project or any portion thereof, must be certified as "clear" prior to the start of construction activities.

In the usual production cycle of a road or bridge, the necessary right-of-way is acquired immediately prior to the start of construction. When feasible, the department acquires needed right-of-way farther in advance of construction - purchasing now, rather than later when value has appreciated, land that will be needed for planned future roads or for widening existing roads.

**Reliability:** Based on the importance of this information, there are extensive reviews by Central Office and District staff of the monthly results published in the Production Management Report. These reviews ensure the reliability of the data.

Agency: Florida Department of Transportation
Program: Highway/Bridge Construction
Service: Highway/Bridge Construction
<b>Measure:</b> Number of projects certified ready for construction (Turnpike not included).
Action:
Requesting revision to approved performance measure.
Change in data sources or measurement methodologies.
Requesting new measure.
Backup for performance measure.

**Data Sources And Methodology**: Right-of-Way Office, Florida Department of Transportation. Data is obtained from the Central Office Right-of-Way files containing documents which certify readiness of projects for construction.

It is important to note that the standard used for FY 2009/10 is developed from the second year of a two-year projection developed at the beginning of FY 2008/09. Because the projection is well in advance of the time when detailed project information is available, it is subject to change. This change is noticeable in the difference between these standards and the plan published by the Transportation Commission that is completed immediately prior to publication. The projection for projects to be certified in the second year is based on associated construction projects typically in the third or fourth year of the work program and sometimes later. The projects are still in the design phase and right of way requirements may not yet have been established, title work may not yet be completed, and right of way maps may not yet have been prepared. As design work progresses, right of way requirements are better defined and a better estimate for certification of the right of way can be made. Additionally, since the associated construction projects are in the outer years of the work program, the schedules frequently change due to local government input or funding constraints. This impacts the schedule for the right of way segment of these projects. The department anticipates requesting an update to the standard immediately prior to the beginning of FY 2009/10 when better information is available and the standard can be made more meaningful.

**Validity:** The measure is valid as an indicator of the total number of projects (excluding Turnpike projects) certified as ready for construction but not of the amount of effort or funding needed to acquire the parcels needed for each project.

Since no construction contract is let, with the exception of design-build contracts, until all right-of-way parcels needed for the project are acquired and certified as "clear" (ready for construction to proceed), an efficient and economically effective right-of-way program is an essential component of productivity. On design-build contracts, the right of way necessary for construction of the project or any portion thereof, must be certified as "clear" prior to the start of construction activities.

In the usual production cycle of a road or bridge, the necessary right-of-way is acquired immediately prior to the start of construction. When feasible, the department acquires needed right-of-way in advance of construction - purchasing now, rather than later when value has appreciated, land that will be needed for planned future roads or for widening existing roads.

**Reliability:** Based on the importance of this information, there are extensive reviews by central office and district staff of the monthly results published in the Production Management Report. These reviews ensure the reliability of the data.

## Performance Measure Validity and Reliability Exhibit IV

Depa	rtment: Florida Department of Transportation
Prog	ram: Highway/Bridge Construction
Servi	ce/Budget Entity: Highway/Bridge Construction
	<b>cure:</b> Total budget for intrastate highway construction and arterial highway ruction divided by the number of lane miles let to contract.
Actio	n:
$\square$ R	equesting revision to approved performance measure.
C C	hange in data sources or measurement methodologies.
	equesting new measure.
$\bowtie$ B	ackup for performance measure.

**Data Sources And Methodology:** Office of Financial Development, Florida Department of Transportation. This measure is the total budget for Intrastate Highway Construction and Arterial Highway Construction divided by the number of lane miles let to contract. The budget figures are obtained from the Program & Resource Plan. The number of lane miles let to contract is obtained from the Program Objectives & Accomplishments Report (PO&A). Actual prior year and projected future year data is obtained from the July Adopted Work Program.

**Validity:** This measure does not provide a true indication of the department's average construction cost. Funds are included in the total budget portion which do not add lane miles. Examples of work funded out of this category which do not add lane miles include but are not limited to: interchanges, intersections, lanes reconstructed, landscaping, drainage improvements, rest areas, overhead signing, etc. In addition, the size and complexity of projects are just two factors which have a great effect on the actual cost of a particular project. As a result, the figures reported may vary significantly from year to year.

**Reliability:** The measure is reliable in that the measuring procedure, obtaining data from the PO&A, will yield the same results on repeated trials.

Agency: Florida Department of Transportation
Program: Highway/Bridge Construction
Service: Highway/Bridge Construction
<b>Measure:</b> Intrastate highway lane miles contracted for highway capacity improvements (Turnpike not included).
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Office of Financial Development, Florida Department of Transportation. Data obtained from the Program Objectives and Accomplishments Report. Actual prior year and projected future year data from the July Adopted Work Program.
For the purposes of this report, the term "contracted" refers to the moment the contract is "let" or "committed."
Validity: The measure is valid with regard to the number of intrastate highway lane miles (excluding the Turnpike) to be constructed to increase highway capacity.
The Work Program Administration (WPA) system contains the projects and schedules for capacity improvements. The WPA system also provides other project information and costs. Districts select capacity improvement projects based on 1) local government priority and 2) department-determined needs.

Procedures are documented for maintaining the Adopted Work Program, developing the work program, amending the work program and work program Instructions for programming and coding information correctly for inclusion in the work program. Source documents are authorized and projects in the work program are subjected to extensive review. Only work program development staff in the Districts and Central Office with valid user IDs and passwords have access to input or change data in WPA. A review committee and Office of Work Program staff validate the data entered into the system. Automated measures are in place to detect errors and provide a trail of activity in the systems. Data output is also reviewed and exceptions are reported.

**Reliability:** The information is reliable and consistent due to the controls discussed above that are in place and its use in the Program Objectives and Accomplishments Report and the Transportation Commission's Performance and Production Review.

Agency: Florida Department of Transportation
Program: Highway/Bridge Construction
Service: Highway/Bridge Construction
Measure: Arterial highway lane miles contracted for highway capacity improvements.
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Office of Financial Development, Florida Department of Transportation. Data obtained from the Program Objectives and Accomplishments Report. Actual prior year and projected future year data from the July Adopted Work Program.
For the purposes of this report, the term "contracted" refers to the moment the contract is "let" or "committed."
<b>Validity:</b> The measure is valid with regard to the number of arterial highway lane miles to be constructed to increase highway capacity.
The Work Program Administration (WPA) system contains the projects and schedules for capacity improvements. The WPA system also provides other project information and costs. Districts select capacity improvement projects based on 1) local government priority, and 2) department-determined needs.

Procedures are documented for maintaining the adopted work program, developing the work program, amending the work program and work program instructions for programming and coding information correctly for inclusion in the work program. Source documents are authorized and projects in the work program are subjected to extensive review. Only work program development staff in the Districts and Central Office with valid user IDs and passwords have access to input or change data in WPA. A review committee and Office of Work Program staff validate the data entered into the system. Automated measures are in place to detect errors and provide a trail of activity in the systems. Data output is also reviewed and exceptions are reported.

**Reliability:** The information is reliable and consistent due to the controls discussed above that are in place and its use in the Program Objectives and Accomplishments Report and the Transportation Commission's Performance and Production Review.

Agency: Florida Department of Transportation
Program: Highway/Bridge Construction
Service: Highway/Bridge Construction
Measure: Lane miles contracted for resurfacing (Turnpike not included).
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Office of Financial Development, Florida Department of Transportation. Data obtained from the Program Objectives and Accomplishments Report. Includes lane miles let to contract which are off the State Highway System. Actual prior year and projected future year data from the July 1 Adopted Work Program.
For the purposes of this report, the term "contracted" refers to the moment the contract is "let" or "committed."

The Pavement Condition Survey (PCS), Roadway Characteristics Inventory (RCI) system, and Pavement Management Reporting System (PAVMARS) contain information related to pavement condition and characteristics. They are used to develop projects which are entered into the Work Program Administration (WPA) system. The WPA system contains the projects and schedules for the Resurfacing Program. The WPA also includes other project information and costs. The Districts prioritize resurfacing projects for inclusion in the work program from Pavement

**Validity:** The measure is valid with regard to the number of lane miles let to contract for

Condition Survey reports which identify deficient pavement segments.

resurfacing (excluding the Turnpike).

Procedures are documented for maintaining the Adopted Work Program, developing the work program, and amending the work program and work program instructions for collecting the appropriate information for inclusion in the work program. There are also user manuals for the systems used to collect the data for these measures. Source documents are authorized and projects in the work program are subjected to extensive review. Only work program development staff in the Districts and Central Office with valid user IDs and passwords have access to input or change data in WPA. A review committee, district and Office of Work Program staff validate the data entered into the system. Automated measures are in place to detect errors and provide a trail of activity in the systems. Data output is also reviewed and exceptions are reported.

**Reliability:** The information is reliable and consistent due to the controls discussed above that are in place and its use in the Program Objectives and Accomplishments Report and in the Transportation Commission's Performance and Production Review.

Agency: Florida Department of Transportation
Program: Highway/Bridge Construction
Service: Highway/Bridge Construction
Measure: Bridges contracted for repair or replacement (Turnpike not included).
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology</b> : Office of Financial Development, Florida Department of Transportation. Data obtained from the Program Objectives and Accomplishments Report. The figure includes local bridges as well as those on the State Highway System. Actual prior year and projected future year data from the July Adopted Work Program.
For the purposes of this report, the term "contracted" refers to the moment the contract is "let" or "committed."
Validity: The measure is valid as an indicator of agency use of contracts for bridge repair and replacement (excluding bridges repaired or replaced on the Turnpike). It should be noted that the size, complexity, and cost of bridge replacement projects vary widely. Thus, this measure is not valid as a direct workload indicator for workload or budget needs.

The number of bridges let to contract for repair or replacement is compiled from the FDOT Work Program Administration computer system, which is the department's

source of commitment and financial information for projects undertaken by the department. The measure refers to both a) the number of bridges (excluding Turnpike bridges) that are committed to construction contract for either repair or rehabilitation work to correct structural deterioration related problems, and b) the number of bridges (excluding Turnpike bridges) let to contract for replacement which includes bridges that are structurally deficient, posted for weight restriction, or are more economical to replace than they are to repair or rehabilitate.

**Reliability:** The measure is reliable and consistent due to the elaborate review process employed in developing the work program.

Agency: Florida Department of Transportation
Program: Highway/Bridge Construction
Service: Highway/Bridge Construction
Measure: Number of motor vehicle fatalities per 100 million miles traveled.
Action:
Requesting revision to approved performance measure.
Change in data sources or measurement methodologies.
Requesting new measure.
Backup for performance measure.

**Data Sources And Methodology:** Safety Office, Florida Department of Transportation (FDOT). The annual traffic facts book, "Traffic Crash Facts," from the Florida Department of Highway Safety and Motor Vehicles provides the data. There is a 10 - 11 month lag in when this information is available as this report is published annually by a third party in the summer following the calendar year covered. The relevant data element in that document is derived from two sources: 1) long-form crash reports submitted by local and state law enforcement agencies and 2) an estimate for total highway travel by vehicles submitted by FDOT.

Local and state law enforcement agencies supply copies of relevant crash reports to the department of Highway Safety and Motor Vehicles year-round. Relevant crashes include only those more severe crashes which, by law, must be reported using the so-called long form. A long-form report must be filed when a motor vehicle crash: (1) resulted in death or personal injury; or (2) involved one or more of the following conditions; (a) leaving the scene of a crash involving damage to an occupied vehicle or property, or (b) driving while under the influence of alcoholic beverages, chemical substances, or controlled substances, or with an unlawful blood alcohol level. Other crashes may be reported using a long-form. For 1998 data and prior, a highway crash fatality, under state rules, must be the direct result of a motor vehicle crash and occur within 90 days of the crash. Federal rules establish a 30-day time period for crash-related deaths, so federal reports normally show a slightly smaller number of fatalities. The state recently modified its definition of what constitutes a highway crash fatality to

make it consistent with the federal definition. Beginning with 1999 data, a highway crash fatality must be the direct result of a motor vehicle crash and occur within 30 days of the crash.

The number of fatalities alone is not a good measure as it fails to take into account the role of exposure. The nationally recognized way to compensate for exposure, or the level of risk, is to report the number of fatalities in reference to the amount of travel. To produce a number that is convenient to use, the fatality measure is reported as the number of fatalities per 100 million miles of travel. It is the rate, not the number, of fatalities being examined by this measure. The required normative denominator is vehicle miles of travel (VMT).

Daily VMT (DVMT) is the product of multiplying the length of a highway segment by the annual average daily traffic (AADT) estimate for the segment. AADT is the estimate for total annual traffic divided by 365 and may not be an actual volume observable on any day. For example, it could be the average of busy weekdays and low volume weekend days in a central business district, or an opposite pattern near a beach resort. AADT is a point estimate; i.e., it is estimated for a given place on the road based on traffic counts taken at the point, with some adjustments. The highway segment for which the AADT estimate is applicable is determined according to perceived homogeneous traffic conditions. The statewide annual VMT estimate is the sum of all highway segment DVMT estimates multiplied by 365.

In most cases, the process of making an AADT estimate begins when one- and two-day traffic counts are taken once a year. The location of these counts is held fairly constant from year to year. The raw traffic count must be adjusted to derive an AADT estimate.

For the State Highway System, the agency uses an AADT estimating method endorsed by the Federal Highway Administration and covered by an American Society for Testing and Materials standard. For the State Highway System, each distinct highway segment must have one traffic counting location which is monitored for two days at least once every three years. District staffs determine homogeneous highway segments and counting locations following established guidelines. Years in which a traffic count is not taken at a given location have AADT estimated based on changes in traffic along adjacent highway segments. Most Districts count every site every year in order to fully address any local travel changes. Since the statistical variance at almost all sites is greater than the average annual change in traffic, one-year changes in AADT estimates are usually not statistically significant.

Each point in the AADT estimating process adds an amount of uncertainty to the final result. The national standard is to have 90% of AADT estimates within 10% of their true value. The agency checks to see if the standard is met by taking sample counts and producing AADT estimates at sites which are continuously monitored to see if the same result is derived. The agency has consistently met the standard for the State Highway System. At worst, then, the VMT-based fatality rate for the State Highway System is off no more than 10%. Of course, the selected performance measure is not limited to the State Highway System; it includes all roads in the state. State roads comprise about 10% of the public roads in the state. VMT estimates for roads off the state system are not developed with the same level of statistical sophistication. The statistical accuracy of AADT estimates for higher classification roads under local jurisdiction is not as good as those on the State Highway System, but overall still meets established accuracy standards. AADT estimates for lower classification roads under local jurisdiction are estimated using functional classification guidelines.

It is also important to note that while the State Highway System comprises a little more than 10% of the total public road mileage in the state, it carries approximately 2/3 of the traffic.

**Validity:** The department is responsible for designing, constructing and maintaining more than 12,000 miles of state roads. Approximately 103,000 miles of road are the responsibility of cities and counties and about 2,000 miles are the responsibility of various federal agencies. Outside the State Highway System, the department provides only leadership and financial assistance, not actual performance of safety activities. Nevertheless, a comprehensive measure of highway safety is important in defining where agency efforts should be applied.

The overall objective of the State Highway System is to move people and goods safely within the state. This outcome measure is a direct monitor of how safely the highway system meets that objective. It is also an ultimate outcome measure for the net impact of keeping the roads and bridges on the State Highway System in good condition. The measure goes beyond agency responsibilities to cover all public roads and is thus an effective tool for monitoring needs throughout the entire roadway network.

**Reliability:** The number of persons killed in motor vehicle crashes is highly reliable given the thoroughness of law enforcement investigations. However, the number of fatalities alone is not a good measure as it fails to take into account the role of exposure. The nationally recognized way to compensate for exposure, or the level of

risk, is to report the number of fatalities in reference to the amount of travel. To produce a number that is convenient to use, the measure is reported as the number of fatalities per 100 million vehicle miles of travel (VMT).

Even though there are shortcomings in the VMT estimates, the fatality rate performance measure is reliable. To the extent that the problem of VMT estimation is historical and is expected to extend into the foreseeable future, it is relatively constant and does not detract from the ability of this performance measure to indicate state trends.

It is important to note that the method of calculating VMT on public roads that are not on the State Highway System has been improved. The result was a larger off-system VMT (and lower fatality rate) than would be expected from historical trends.

An independent variable to use as a "reality check" is the number of fatalities and the number of fatal crashes. Since all states use the same methodology, VMT estimation issues are not considered significant when making state-to-state comparisons, which is another form of quality checks.

Agency: Florida Department of Transportation
Program: Highway/Bridge Construction
Service: Highway/Bridge Construction
Measure: Percent of state highway system pavement meeting department standards.
Action:
Requesting revision to approved performance measure.
Change in data sources or measurement methodologies.
Requesting new measure.
Backup for performance measure.

Data Sources And Methodology: Office of Financial Development, Florida Department of Transportation, using reports prepared by the Pavement Maintenance Section of the latest annual Pavement Condition Survey (PCS). The State Materials Office (SMO) in Gainesville collects the PCS data. The condition of Florida pavements is measured annually through the Pavement Condition Survey conducted by the Pavement Evaluation Section of the SMO. Pavements are rated on a scale of 0 to 10 (with 10 being the best) in each of three categories: ride smoothness, pavement cracking, and wheel path rutting.

The condition rating scales were set by a statewide committee of pavement engineers so that a rating of six or less in any of the three rating categories would constitute a deficient pavement segment. The lone exception to this is that, with a posted speed limit of 45 mph or less, a segment's ride rating must be five or below to be considered deficient. Priority scheduling is given to roads with the most severe deficiencies. Good condition is defined as meeting department standards and there is no immediate need for resurfacing.

**Validity:** The measure is a valid indicator of the percentage of State Highway System pavement in good condition. Road pavements require periodic resurfacing; however, the frequency of resurfacing depends on the volume of traffic, type of traffic (heavier

vehicles cause more "wear and tear"), pavement material variability and weather conditions.

Resurfacing preserves the structural integrity of highway pavements and includes pavement resurfacing, pavement rehabilitation, and minor reconstruction. Failure to timely resurface a road results in damage to the road base, necessitating costly reconstruction work in addition to resurfacing.

**Reliability:** Good condition is defined as meeting department standards. A separate pavement evaluation process done for federal reporting purposes provides a range of descriptive terms based on a scale of 0-5: very good, good, fair, mediocre, and poor. This single-number rating method relies heavily on ride condition, which is a generally poor indicator of structural pavement integrity in Florida due to our lack of freeze-thaw cycles. Thus, direct comparison to national data as a reliability check is not always reliable given the differences in methodology and rating scale. Any such comparison would require that 'poor' be related to 'bad' and other pavements be considered 'good' (i.e. acceptable) under the state definition.

External reality checks, such as comparisons to national data, are not necessary due to internal quality controls. Pavement condition is determined by a statewide team, thereby eliminating any bias and chance for District-to-District variations in rating methods. The present agency short range objective is to keep the proportion of State Highway System road pavements which meet department standards at 80%.

The agency long range objective is to preserve the State Highway System. Improvements in survey methodology and instrumentation may occur as technology increases the accuracy of measurements. The data on which the pavement condition outcome is based should remain reliable.

Agency: Florida Department of Transportation
Program: Highway/Bridge Construction
Service: Highway/Bridge Construction
Measure: Percent of FDOT-maintained bridges which meet department standards.
Action:
Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.
Requesting new measure.
Backup for performance measure.
M Buckup for performance measure.

**Data Sources And Methodology:** Office of Financial Development and the State Maintenance Office, Florida Department of Transportation. The data is derived from the annual bridge inventory from the State Maintenance Office. Meeting standards: The percentage of structures on the State Highway System having a condition rating of either good or excellent – for bridge components of substructure, superstructure and deck; or the culvert condition rating.

**Validity:** The measure is valid as an indicator of the percentage of state-maintained bridges in good condition. No FDOT-maintained bridge will ever remain open to traffic with a known structural defect that renders it unsafe. Thus, there are no FDOT-maintained bridges in an unsafe condition, only bridges that may need work to prolong their useful life, or bridges that must be replaced because they have exhausted their useful life. This performance measure directly monitors the success of agency Bridge Repair and Replacement Programs, the objective of which is to keep FDOT-maintained bridges in good condition.

**Reliability:** The measure is reliable in that the mechanics of the data collection process are uniform throughout the state and the data is accurately and consistently recorded.

Agency: Florida Department of Transportation
Program: Highway/Bridge Construction
Service: Highway/Bridge Construction
Measure: Percent increase in number of days required for completed construction contracts over original contract days (less weather days).
Action:
Requesting revision to approved performance measure.
Change in data sources or measurement methodologies.
Requesting new measure.
Backup for performance measure.

Data Sources And Methodology: Construction Office, Florida Department of Transportation. The department tracks construction contract data through its computerized Contracts Reporting System. Once the department and construction firm contract for construction of a road or bridge project and construction commences, the contract time (number of days to complete the project established by the department) and contract amount (cost of the project established by lowest responsible bid) may be adjusted due to a variety of factors. These factors include time lost due to rain or other inclement weather conditions, unanticipated environmental or soil conditions (e.g. discovery of hazardous waste on site), design changes or omissions, and equipment, material, or workforce-related problems of the construction contractor.

The original contract time will predictably increase due to time extensions granted for inclement weather conditions. These increases are excluded from the performance measure since they are unavoidable. Beyond "weather days," additional time is granted for a variety of other reasons, including extra work, special events (i.e. parades), plan or design changes, material testing delays, and utility relocation delays. Additional days are granted by the department through time extensions, which grant additional time only, and through supplemental agreements, which authorize additional work and often necessitate additional days. The bulk of added days are authorized through supplemental agreements.

**Validity:** The comparison of final contract time to original contract time is a valid indicator of overall construction contracts management.

The Contract Reporting System (CRS), the Supplemental Agreement (SA) Tracking System, and the Time Tracking System are used to collect information for this performance measure. The purpose of the CRS is to facilitate the preparation of itemized construction progress payments, supplemental agreements to contracts and final estimates while providing management reports that show construction progress by contractor, district, fund, etc. The purpose of the SA Tracking System and the Time Tracking System is to provide the department with documentation on the reason for a specific amount for the SA as well as identifying and documenting the party that should share in the responsibility for the additional cost. For the purpose of this performance measure, a completed project is a project for which the "passed date" has been entered into the system by the District Final Estimates staff. The "passed date" is the date the job was, in effect, paid for, which means all contract items have been paid out and there are no outstanding issues such as claims.

Information is collected from the CRS, the SA Tracking System, and the Time Tracking System to obtain the percentage increase in the number of days required for completed construction contracts over original contract days (less weather days). Using these systems, the Office of Construction tracks the contract number, work program item number, lead project number, original days, present days, days used, number of time extensions, contractor (name and vendor number), letting date, final accepted date, and passed date. CRS and the SA Tracking System are used to determine the percent increase in amount paid for construction over original contract amount. The SA Tracking system lists out the work orders making up any supplemental agreements. This includes the amount of the work order, the number of days, the premium cost for the work done, the responsible party for the premium cost, and the reason for the work order. The Time Tracking system lists the time extension work orders with the days and a "reason code" for the work order. Using these systems, the Office of Construction tracks the contract number, WPI number, lead project number, original contract amount, present contract amount, total of approved SAs, regular work to date, contractor (name and vendor number), letting date final accepted date, and passed date.

A monthly edit report is generated to check for inconsistencies between the SA Tracking and Time Tracking systems and CRS. This checks to determine if the total amount and days in CRS match the information in the SA Tracking and Time Tracking system. It also checks the validity of the reason code and if the responsible party has been identified. Quarterly, a detailed report is sent to the districts for their review. Any needed changes are made in the district. Once the changes have been made by the

district, the information is closed out. Changes can be made for the next quarter, but they will not be reflected in the current quarterly report. Only appropriate staff with valid user IDs and passwords have access to input or change data in the systems that gather data for these measures. Quality Assurance Reviews are performed which review the actual documents to ensure accuracy of data entry.

**Reliability:** The data reflected in this measure is captured in the department's Contract Reporting System. The system is stable and has been in use for a number of years. Data from this system can be expected to be consistent and reliable over time.

Agency: Florida Department of Transportation
Program: Highway/Bridge Construction
Service: Highway/Bridge Construction
<b>Measure:</b> Percent increase in final amount paid for completed construction contracts over original contract amount.
Action:
Requesting revision to approved performance measure.
Change in data sources or measurement methodologies.
Requesting new measure.
Backup for performance measure.

Data Sources And Methodology: Construction Office, Florida Department of Transportation. The department tracks construction contract data through its computerized Contracts Reporting System. Once the department and construction firm contract for construction of a road or bridge project and construction commences, the contract time (number of days to complete the project established by the department) and contract amount (cost of the project established by lowest responsible bid) may be adjusted due to a variety of factors. These factors include time lost due to rain or other inclement weather conditions, unanticipated environmental or soil conditions (e.g. discovery of hazardous waste on site), design changes or omissions, and equipment, material or workforce-related problems of the construction contractor.

This measure compares the original contract amount to the final project cost. Increases in cost frequently occur due to authorization of additional work as the project progresses. Significant cost increases could result in delaying planned projects and could indicate a problem in quality of design plans and specifications or in contract management.

The public expects that a project will be delivered "within budget and on schedule." It is important to assess how well the department manages its construction contracts as it

relates to containment of cost and time increases. As explained above, however, some increases are beyond the department's control.

**Validity:** The comparison of final contract cost to original contract cost is a valid indicator of overall construction contract management.

The Contract Reporting System (CRS), the Supplemental Agreement (SA) Tracking System, and the Time Tracking System are used to collect information for this performance measure. The purpose of the CRS is to facilitate the preparation of itemized construction progress payments, supplemental agreements to contracts and final estimates while providing management reports that show construction progress by contractor, district, fund, etc. The purpose of the SA Tracking System and the Time Tracking System is to provide the department with documentation on the reason for a specific amount for the SA as well as identifying and documenting the party that should share in the responsibility for the additional cost. For the purpose of this performance measure, a completed project is a project for which the "passed date" has been entered into the system by the District Final Estimates staff. The "passed date" is the date the job was, in effect, paid for, which means all contract items have been paid out and there are no outstanding issues such as claims.

Information is collected from the CRS, the SA Tracking System, and the Time Tracking System to obtain the percentage increase in the number of days required for completed construction contracts over original contract days (less weather days). Using these systems, the Office of Construction tracks the contract number, work program item number, lead project number, original days, present days, days used, number of time extensions, contractor (name and vendor number), letting date, final accepted date and passed date. CRS and the SA Tracking System are used to determine the percent increase in amount paid for construction over original contract amount. The SA Tracking system lists out the work orders making up any supplemental agreements. This includes the amount of the work order, the number of days, the premium cost for the work done, the responsible party for the premium cost and the reason for the work order. The Time Tracking system lists the time extension work orders with the days and a "reason code" for the work order. Using these systems, the Office of Construction tracks the contract number, WPI number, lead project number, original contract amount. present contract amount, total of approved SAs, regular work to date, contractor (name and vendor number), letting date, final accepted date and passed date.

A monthly edit report is generated to check for inconsistencies between the SA Tracking and Time Tracking systems and CRS. This checks to determine if the total amount and days in CRS match the information in the SA Tracking and Time Tracking system. It also checks the validity of the reason code and if the responsible party has been identified. Quarterly, a detailed report is sent to the districts for their review. Any needed changes are made in the district. Once the changes have been made by the district, the information is closed out. Changes can be made for the next quarter, but they will not be reflected in the current quarterly report. Only appropriate staff with valid user IDs and passwords have access to input or change data in the systems that gather data for these measures. Quality Assurance Reviews are performed which review the actual documents to ensure accuracy of data entry.

**Reliability:** The data reflected in this measure is captured in the department's Contract Reporting System. The system is stable and has been in use for a number of years. Data from this system can be expected to be consistent and reliable over time.

Agency: Florida Department of Transportation
Program: Highway/Bridge Construction
Service: Highway/Bridge Construction
<b>Measure:</b> Number of lane miles let to contract for highway capacity improvements (Turnpike not included).
Action:  ☐ Requesting revision to approved performance measure. ☐ Change in data sources or measurement methodologies. ☐ Requesting new measure. ☐ Backup for performance measure.
<b>Data Sources And Methodology:</b> Office of Financial Development, Florida department of Transportation. Data obtained from the Program Objectives and Accomplishments Report. Actual prior year and projected future year data from the July Adopted Work Program.
For the purposes of this report, the term "contracted" refers to the moment the contract is "let" or "committed." Lane miles let to contract for highway capacity improvements on the Turnpike are not included in this measure.
<b>Validity:</b> The measure is valid with regard to the number of lane miles to be constructed to increase capacity on the State Highway System (excluding the Turnpike).
The Work Program Administration (WPA) system contains the projects and schedules for capacity improvements. The WPA system also provides other project information and costs. Districts select capacity improvement projects based on 1) local government priority and 2) department-determined needs.

Procedures are documented for maintaining the Adopted Work Program, developing the work program, amending the work program and work program instructions for programming and coding information correctly for inclusion in the work program. Source documents are authorized and projects in the work program are subjected to extensive review. Only work program development staff in the Districts and Central Office with valid user IDs and passwords have access to input or change data in WPA. A review committee and Office of Work Program staff validate the data entered into the system. Automated measures are in place to detect errors and provide a trail of activity in the systems. Data output is also reviewed and exceptions are reported.

**Reliability:** The information is reliable and consistent due to the controls discussed above that are in place and its use in the Program Objectives and Accomplishments Report and the Transportation Commission's Performance and Production Review.

Agency: Florida Department of Transportation
Program: Highway/Bridge Construction
Service: Highway/Bridge Construction
Measure: Percent of construction contracts planned for letting that were actually let.  Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.

**Data Sources And Methodology:** Office of Work Program, Florida Department of Transportation.

**Validity:** The measure is valid as an indicator of overall progress in completing planned work program construction projects.

Data for the percent of construction contracts planned for letting that were actually let is captured to ensure the department is delivering the projects contained in the current year of the Adopted Work Program. The data collected for this measure is used in the preparation of the Performance Report used in the Executive Board Meeting. The information is also used in the Florida Transportation Commission's Performance and Production Review of the Department of Transportation which reports the status of this performance measure.

"Projects planned for letting" is based on the construction projects included in the current year of the Adopted Work Program. Staff in the Production Management Office review the Adopted Work Program to determine which construction projects are planned for letting. The districts inform Production Management Office staff which construction projects should not be included in the list because of concerns about being able to produce them in the current year. Based on these decisions, the construction projects planned for letting are included in the Production Management Performance Report. Any construction projects included in the Adopted Work Program but not in the list of construction projects planned for letting are included in the August report as "Adopted, but Excluded" projects.

Production Management Office staff receive and review an Executive Bid Summary package monthly. District and Design/Build contracts are also tracked and commitments recorded when the reports show approved amounts. This package identifies which construction projects have been let in the current month.

Procedures are documented for maintaining the Adopted Work Program, developing the work program, and amending the work program and work program instructions for collecting the appropriate information in the work program. There is also a procedure for Production Performance reporting. Source documents are authorized and projects in the work program are subjected to extensive review. Only appropriate staff with valid user IDs and passwords have access to input or change data in the systems that gather the data for this measure. Additionally, the Florida Transportation Commission is required by statute to monitor, at least quarterly, the efficiency, productivity, and management of the department, using performance and production standards developed by the Commission. One of the measures the Florida Transportation Commission monitors is the percent of construction contracts planned for letting that were actually let.

The Office of Inspector General verified the information included in the Florida Transportation Commission's Performance and Production Review of the Department of Transportation matches the information in the year-end Production Management Performance Report.

**Reliability:** The information is reliable and consistent due to the controls in place and its use in the Transportation Commission's Performance and Production Review.

Agency: Florida Department of Transportation
Program: Highway/Bridge Construction
Service: Highway/Bridge Construction
Measure: Number of bridges contracted for repair (Turnpike not included).
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Office of Financial Development, Florida Department of Transportation. Data obtained from the Program Objectives and Accomplishments Report. Actual prior year and projected future year data from the July Adopted Work Program.
For the purposes of this report, the term "contracted" refers to the moment the contract is "let" or "committed." Turnpike bridges are not included in this measure.
Validity: The measure is valid as an indicator of agency use of contracts for bridge repair (excluding Turnpike bridges).
The number of bridges let to contract for repair is compiled from the FDOT Work Program Administration computer system, which is the department's source of commitment and financial information for projects undertaken by the department. The term "number of bridges let to contract for repair (Turnpike not included)" refers to the

number of bridges committed to construction contract for either repair or rehabilitation

work to correct structural deterioration related problems.

**Reliability:** The measure is reliable and consistent due to the elaborate review process employed in developing the work program.

Agency: Florida Department of Transportation
Program: Highway/Bridge Construction
Service: Highway/Bridge Construction
Measure: Number of bridges contracted for replacement (Turnpike not included).
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Office of Financial Development, Florida Department of Transportation. Data obtained from the Program Objectives and Accomplishments Report. The figure includes local bridges as well as those on the State Highway System. Actual prior year and projected future year data from the July 1 Adopted Work Program.
For the purposes of this report, the term "contracted" refers to the moment the contract is "let" or "committed." Turnpike bridges are not included in this measure.

**Validity:** The measure is valid as an overall indicator of the agency use of contracts for bridge replacement (excluding Turnpike bridges). It should be noted that the size, complexity, and cost of bridge replacement projects vary widely. Thus, this measure is not valid as a direct workload indicator for workload or budget needs.

The number of bridges let to contract for replacement is compiled from the FDOT Work Program Administration computer system, which is the department's source of commitment and financial information for projects undertaken by the department. The number of bridges let to contract for replacement includes bridges scheduled for

replacement because the bridge is structurally deficient, posted for weight restriction or is more economical to replace rather than repair or rehabilitate.

**Reliability:** The measure is reliable and consistent due to the elaborate review process employed in developing the work program.

Agency: Florida Department of Transportation
Program: Highway Operations
Service: Highway Operations
<b>Measure:</b> Maintenance condition rating of state highway system as measured against the department's maintenance standards.
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Maintenance Office, Florida Department of Transportation. The quality and effectiveness of the agency's routine maintenance program is systematically and uniformly evaluated by the Maintenance Rating Program (MRP). The department's objective is to achieve and maintain an annual maintenance rating of 80.

**Validity:** The measure is a valid indicator of the maintenance condition of the State Highway System. The Maintenance Rating Program has been used by the department since 1985.

Florida law requires the department to provide routine and uniform maintenance of the State Highway System. Routine maintenance encompasses highway repair (e.g. repairing potholes, patching), roadside upkeep (e.g. mowing, litter removal), drainage management, and traffic services (e.g. road signs, striping). Adequate and uniform road maintenance on a statewide basis is essential for ensuring the optimum safety, preservation and aesthetic condition of the transportation system.

**Reliability:** The maintenance condition rating is a long-standing internal management tool. A formal statistical review of the MRP by Florida State University found that the Maintenance Rating Program produces statistically valid indicators of the overall condition of the State Highway System. The rating is reliable.

Agency: Florida Department of Transportation
Program: Highway Operations
Service: Highway Operations
Measure: Commercial vehicle weighings.
Action:
Requesting revision to approved performance measure.
Change in data sources or measurement methodologies.
Requesting new measure.
Backup for performance measure.

Data Sources And Methodology: Motor Carrier Compliance Office, Florida Department of Transportation. The source of commercial vehicle weight law enforcement data is the agency's Motor Carrier Compliance Office, which operates fixed weigh stations on major highways and whose field patrol officers use portable scales to weigh trucks on other roads. Truck weight laws apply to all vehicles, commercial or otherwise; however, the term 'commercial vehicle' is used to indicate that the area of emphasis is the large trucks used by businesses. Counts are maintained on a daily basis on both total number of vehicles weighed and the number of enforcement actions taken.

**Validity:** The measure is a valid indicator of that which it purports to measure: the number of commercial vehicle weighings performed. Officers weigh commercial vehicles by two methods. First, weight inspectors operating weigh stations provide a "screening" service for the enforcement program, weighing more than 99 percent of the total trucks weighed and accounting for approximately 62 percent of the dollar amount of overweight penalties (fines) collected. This is because truck operators who know that their routes will take them through a weigh station do not intentionally overload; therefore, the amounts of excess weights and resulting penalties are comparatively small, with few exceptions.

Second, patrol officers, working bypasses and other routes without fixed scales, may apprehend those operators who do not necessarily expect to be weighed. Thus, the remaining weighings (less than 1% of the total weighings) results in the other 38 percent (approximately) of penalty dollars collected. These two methods of weighing vehicles complement one another and weight enforcement would be ineffective without both of them functioning.

Not all commercial motor vehicles operating on bypass routes are weighed. Officers are trained to detect commercial vehicles which are overweight.

All patrol officers are equipped with portable scales. They inspect commercial vehicles for weight violations on fixed-scale bypass routes and in other geographic areas where routing of such traffic does not include any fixed-scale sites.

**Reliability:** The data supporting this performance measure is reliable because of the process controls that are in place. The controls ensure that data is consistently reported.

Agency: Florida Department of Transportation
Program: Highway Operations
Service: Highway Operations
<b>Measure:</b> Lane miles maintained on the State Highway System (Turnpike not included).
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Transportation Statistics Office, Florida Department of Transportation. December Mileage Report for the State Highway System. The figure for out-years are estimated based on the number of new lane miles on the State Highway System (excluding the Turnpike).
<b>Validity:</b> The measure is a valid indicator of the number of lane miles on the State Highway System (excluding the Turnpike).
<b>Reliability:</b> Data supporting the performance measure is reliable. Procedures are in place to ensure accurate data collection, and quality control activities are conducted on an ongoing basis.

Agency: Florida Department of Transportation
Program: Highway Operations
Service: Highway Operations
<b>Measure:</b> Percent of commercial vehicles weighed that were overweight: fixed and VIM scales; portable scales.
Action:
Requesting revision to approved performance measure.
Change in data sources or measurement methodologies.
Requesting new measure.
Backup for performance measure.

Data Sources And Methodology: Motor Carrier Compliance Office, Florida Department of Transportation. These measures are derived by dividing the number of trucks cited for weight law violations by the total number of vehicles weighed at fixed enforcement sites and vehicles weighed using portable scales. The source of commercial vehicle weight law enforcement data is the agency's Motor Carrier Compliance Office, which operates fixed weigh stations on major highways and whose field patrol officers use portable scales to weigh trucks on other state roads. Truck weight laws apply to all vehicles, commercial or otherwise; however, the term "commercial vehicle" is used to indicate that the area of emphasis is the large trucks used by businesses. Counts are maintained on a daily basis on both total number of vehicles weighed and the number of enforcement actions taken.

**Validity:** The measure reports the percent of commercial motor vehicle weighings which showed the vehicle was overweight. It is important to note that vehicles observed with the Weigh in Motion technology as being overweight are weighed via a fixed scale to confirm the vehicle is actually overweight. It should also be noted that not all commercial vehicles on the highway are weighed.

Initially, the number of cited overweight vehicles may go up as enforcement efforts take effect. Later, as the increased risk of discovery becomes widely known, the number of overweight vehicles—and, thus, the number of citations—should decline. However, since it is likely that the number of weighed vehicles is expected to increase more rapidly due to technological advances, the measure as stated is likely to decline. Comparison of this measure to others will be necessary to provide a complete picture.

The program provides enforcement of laws and agency rules which regulate the weight, size, safety, and registration requirements of commercial vehicles operating on the highway system. Through the use of a statewide network of weigh station facilities and patrol personnel utilizing portable scales, commercial vehicle traffic is monitored for compliance with legislatively established requirements.

**Reliability:** Collection of the necessary input data is a long-established process with substantial supervisor review. The input data are considered to be reliable. Rapid increases in vehicle weighings due to technical advances (e.g. weigh-in-motion devices) are likely to reduce the percent of vehicles found in violation even if the number of such vehicles increases. This causes the measure to be incomplete if presented without also reporting the input data values and their trends over time.

Agency: Florida Department of Transportation
Program: Highway Operations
Service: Highway Operations
Measure: Number of commercial vehicle safety inspections performed.
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Motor Carrier Compliance Office, Florida Department of Transportation.

**Validity:** The measure is a valid indicator of that which it purports to measure: the number of commercial vehicle safety inspections performed. However, it is important to note that safety inspections are not conducted on all commercial motor vehicles. Patrol Officers are trained to spot commercial motor vehicles that may have weight or length violations and/or suffer from safety problems. Safety inspections are conducted during traffic stops, often initiated by other than safety-related observations.

The program provides enforcement of laws and agency rules which regulate the weight, size, safety, and registration requirements of commercial vehicles operating on the highway system. Through the use of a statewide network of weigh station facilities and patrol personnel utilizing portable scales, commercial vehicle traffic is monitored for compliance with legislatively established requirements.

All patrol officers are equipped with the necessary equipment for performing safety inspections. They inspect commercial vehicles and drivers for safety and hazardous

materials violations in all geographic areas including most weigh stations and bypass routes.

Safety and hazardous materials enforcement activities consist of: (a) Comprehensive inspections of trucks and drivers on the road; (b) Inspections of buses and drivers at selected sites (because of inherent hazards in bus inspections); and (c) Terminal audits at motor carrier office facilities. Constraints on available manpower resources require a careful selection of vehicles for roadside inspections.

Vehicles, found to be imminently hazardous, and drivers, determined to be unqualified, are removed from service immediately. Vehicles remain out of service until equipment defects are corrected; drivers remain out of service until they become qualified.

**Reliability:** The data supporting this performance measure is reliable because of the process controls that are in place. The controls ensure that data is consistently reported.

Agency: Florida Department of Transportation
Program: Highway Operations
Service: Highway Operations
Measure: Number of portable scale weighings performed.
Action:
Requesting revision to approved performance measure.
Change in data sources or measurement methodologies.
Requesting new measure.  Backup for performance measure.

Data Sources And Methodology: Motor Carrier Compliance Office, Florida Department of Transportation. The source of commercial vehicle weight law enforcement data is the agency's Motor Carrier Compliance Office, which operates fixed weigh stations on major highways and whose field patrol officers use portable scales to weigh trucks on other roads. Truck weight laws apply to all vehicles, commercial or otherwise; however, the term "commercial vehicle" is used to indicate that the area of emphasis is the large trucks used by businesses. Counts are maintained on a daily basis on both total number of vehicles weighed and the number of enforcement actions taken.

**Validity:** The measure is a valid indicator of that which it purports to measure: the number of portable scale weighings performed. However, not all commercial motor vehicles operating on bypass routes are weighed. Officers are trained to detect commercial vehicles which are overweight.

Officers weigh commercial vehicles by two methods. First, weight inspectors operating weigh stations provide a "screening" service for the enforcement program, weighing more than 99 percent of the total trucks weighed and accounting for approximately 62 percent of the dollar amount of overweight penalties (fines) collected. This is because truck operators who know that their routes will take them through a weigh station do not

intentionally overload; therefore the amounts of excess weights and resulting penalties are comparatively small, with few exceptions.

Second, patrol officers, working bypasses and other routes without fixed scales, may apprehend those operators who do not necessarily expect to be weighed. Thus the remaining weighings (less than 1% of total weighings) results in the other 38 percent (approximately) of penalty dollars collected. These two methods of weighing vehicles complement one another and weight enforcement would be ineffective without both of them functioning.

The program provides enforcement of laws and agency rules which regulate the weight, size, safety, and registration requirements of commercial vehicles operating on the highway system. Through the use of a statewide network of weigh station facilities and patrol personnel utilizing portable scales, commercial vehicle traffic is monitored for compliance with legislatively established requirements.

**Reliability:** The data supporting this performance measure is reliable because of the process controls that are in place. The controls ensure that data is consistently reported.

Agency: Florida Department of Transportation
Program: Executive Direction/Support Services
Service: Executive Direction/Support Services
<b>Measure:</b> Percent of agency administration and support costs and positions compared to total agency costs and positions.
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Source and Methodology:</b> Budget Office, Florida Department of Transportation. The first part of this measure is the percent of the agency administration and support costs compared to total agency costs. The second part of the measure is the percent of the agency administration and support positions compared to total agency positions.
Data are obtained from the Legislative Appropriations System/Planning and Budgeting Subsystem (LAS/PBS).
<b>Validity:</b> The measure is a valid indicator of that which it purports to measure: the percent of agency administration and support costs and positions compared to total agency costs and positions.
<b>Reliability:</b> The data supporting this performance measure is reliable because of the process controls that are in place. The controls ensure that data is consistently

reported.

Agency: Florida Department of Transportation
Program: Florida's Turnpike Systems
Service: Florida's Turnpike Enterprise
Measure: Operational cost per toll transaction.
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Office of Toll Operations, Florida Department of Transportation. The data is from standard reporting systems. The measure is calculated by dividing the total cost of toll operations by the number of vehicle toll transactions during a given fiscal year.
<b>Validity:</b> The measure is a valid indicator of that which it purports to measure: the operational cost per toll transaction. The operational cost for toll facilities as it relates to the volume of transactions at these facilities is a direct measure of the efficiency of operations.

This measure will allow the agency to monitor collection costs relative to demand. Lower operational costs means that more funds are available for maintenance, debt service payments and improvements to the system.

**Reliability:** This measure is the result of dividing the total operational cost of toll collection activities (capital costs are not included) by the number of transactions (which is the output measure). An indicator of the validity and reliability of operational cost is the on-going process of reviewing expenditures in relation to the operating budget and to planned expenditures. Variances are reported to the Disbursement Office for review.

An indicator of the validity and reliability of toll transaction data is the process used to balance estimated toll collections to the number of toll transactions and the daily bank deposit. Significant variances are reported to the Office of Toll Transactions and are reviewed and audited.

A significant change that may affect our measures relates to the cost of purchasing SunPass transponders. Beginning July 1, 2001, the costs for purchasing SunPass transponders is charged by the department as a cost of operations. Because this equipment is sold to the patron at a price significantly less than the department's purchase price, this action will increase operating costs without a commensurate increase in either traffic or revenue. Although we don't know at this time what the overall impact will be on our measures, it may cause us to change our requested standard at some future date.

Agency: Florida Department of Transportation
Program: Florida's Turnpike Systems
Service: Florida's Turnpike Enterprise
Measure: Toll transactions.
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Office of Toll Operations, Florida Department of Transportation. Data is obtained from the Toll Collections System Data Base.
<b>Validity:</b> The measure is a valid indicator of that which it purports to measure: the number of toll transactions. This measure is one of the data elements used in calculating the operational cost per toll transaction, which is a direct measure of the efficiency of operations.
The measure appropriately captures the number of toll transactions. It is used in calculating the operational cost per toll transaction, which is a direct measure of the efficiency of toll operations.
Toll revenues are used to pay debt service on bonds issued for construction and maintenance of a facility. After the bonds are paid off, toll revenues are used for facility maintenance and other transportation purposes. To the extent that operational costs to

collect tolls increase, less net toll revenue is available for debt service or other

purposes.

Since tolls are fees paid by toll facility users who have an expectation that the maximum amount of tolls collected be used to pay off the debt or for other transportation improvements, toll collection costs should be contained and carefully managed.

**Reliability:** An indicator of the validity and reliability of toll transaction data is the process used to balance estimated toll collections to the number of toll transactions and the daily bank deposit. Significant variances are reported to the Office of Toll Transactions and are reviewed and audited.

Agency: Florida Department of Transportation
Program: Florida's Turnpike Systems
Service: Florida's Turnpike Enterprise
<b>Measure:</b> Number of intrastate highway lane miles contracted for highway capacity improvements (Turnpike only).
Action:
Requesting revision to approved performance measure.
Change in data sources or measurement methodologies.
Requesting new measure.
Backup for performance measure.

**Data Sources And Methodology:** Office of Financial Development, Florida Department of Transportation. Data obtained from the Program Objectives and Accomplishments Report. Actual prior year and projected future year data from the July Adopted Work Program.

For the purposes of this report, the term "contracted" refers to the moment the contract is "let" or "committed."

**Validity:** The measure is valid with regard to the number of intrastate highway lane miles to be constructed to increase highway capacity on the Turnpike.

The Work Program Administration (WPA) system contains the projects and schedules for capacity improvements. The WPA system also provides other project information and costs. Districts select capacity improvement projects based on 1) local government priority, and 2) department-determined needs.

Procedures are documented for maintaining the Adopted Work Program, developing the work program, amending the work program and work program instructions for programming and coding information correctly for inclusion in the work program. Source documents are authorized and projects in the work program are subjected to extensive review. Only work program development staff in the districts and central office with valid user IDs and passwords have access to input or change data in WPA.

A review committee and Office of Work Program staff validate the data entered into the system. Automated measures are in place to detect errors and provide a trail of activity in the systems. Data output is also reviewed and exceptions are reported.

**Reliability:** The information is reliable and consistent due to the controls discussed above that are in place and its use in the Program Objectives and Accomplishments Report and the Transportation Commission's Performance and Production Review.

Agency: Florida Department of Transportation
Program: Florida's Turnpike Systems
Service: Florida's Turnpike Enterprise
Measure: Number of lane miles let to contract for resurfacing (Turnpike only).
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
<b>Data Sources And Methodology:</b> Office of Financial Development, Florida Department of Transportation. Data obtained from the Program Objectives and Accomplishments Report. Actual prior year and projected future year data from the Jul Adopted Work Program.

For the purposes of this report, the term "contracted" refers to the moment the contract is "let" or "committed."

**Validity:** The measure is valid with regard to the number of lane miles (on the Turnpike) let to contract for resurfacing.

The Pavement Condition Survey (PCS), Roadway Characteristics Inventory (RCI) system, and Pavement Management Reporting System (PAVMARS) contain information related to pavement condition and characteristics. They are used to develop projects which are entered into the Work Program Administration (WPA) system. The WPA system contains the projects and schedules for the Resurfacing Program. The WPA also includes other project information and costs. The Districts prioritize resurfacing projects for inclusion in the work program from Pavement Condition Survey reports which identify deficient pavement segments.

Procedures are documented for maintaining the Adopted Work Program, developing the work program, and amending the work program and work program instructions for collecting the appropriate information for inclusion in the work program. There are also user manuals for the systems used to collect the data for these measures. Source documents are authorized and projects in the work program are subjected to extensive

review. Only work program development staff in the districts and central office with valid user IDs and passwords have access to input or change data in WPA. A review committee, district and Office of Work Program staff validate the data entered into the system. Automated measures are in place to detect errors and provide a trail of activity in the systems. Data output is also reviewed and exceptions are reported.

**Reliability:** The information is reliable and consistent due to the controls discussed above that are in place and its use in the Program Objectives and Accomplishments Report and in the Transportation Commission's Performance and Production Review.

Agency: Florida Department of Transportation
Program: Florida's Turnpike Systems
Service: Florida's Turnpike Enterprise
Measure: Number of bridges contracted for repair or replacement (Turnpike only).
Action:
Requesting revision to approved performance measure.
Change in data sources or measurement methodologies.
Requesting new measure.
Backup for performance measure.

**Data Sources And Methodology:** Office of Financial Development, Florida Department of Transportation. Data obtained from the Program Objectives and Accomplishments Report. The figure includes local bridges as well as those on the State Highway System. Actual prior year and projected future year data from the July 1 Adopted Work Program.

For the purposes of this report, the term "contracted" refers to the moment the contract is "let" or "committed."

**Validity:** The measure is valid as an indicator of agency use of contracts for Turnpike bridge repair and replacement. It should be noted that the size, complexity, and cost of bridge replacement projects vary widely. Thus, this measure is not valid as a direct workload indicator for workload or budget needs.

The number of Turnpike bridges let to contract for repair or replacement is compiled from the FDOT Work Program Administration computer system, which is the department's source of commitment and financial information for projects undertaken by the department. The measure refers to both a) the number of Turnpike bridges that are committed to construction contract for either repair or rehabilitation work to correct structural deterioration related problems, and b) the number of Turnpike bridges let to contract for replacement which includes bridges that are structurally deficient, posted for weight restriction, or are more economical to replace than they are to repair or rehabilitate.

**Reliability:** The measure is reliable and consistent due to the elaborate review process employed in developing the work program.

Agency: Florida Department of Transportation
Program: Florida's Turnpike Systems
Service: Florida's Turnpike Enterprise
Measure: Lane miles maintained on the State Highway System (Turnpike only).
Action:
Requesting revision to approved performance measure.
Change in data sources or measurement methodologies.
Requesting new measure.
Backup for performance measure.

**Data Sources And Methodology:** Transportation Statistics Office, Florida Department of Transportation. December Mileage Report for the Turnpike portion of the State Highway System. Figure for out-years are estimated based on the number of new lane miles on the Turnpike expected to be open to traffic.

**Validity:** The measure is a valid indicator of the number of lane miles on the Turnpike portion of the State Highway System.

**Reliability:** Data supporting the performance measure is reliable. Procedures are in place to ensure accurate data collection, and quality control activities are conducted on an ongoing basis.

Agency: Florida Department of Transportation
Program: Florida's Turnpike Systems
Service: Florida's Turnpike Enterprise
Measure: Operational cost per dollar collected.
Action:  Requesting revision to approved performance measure.
<ul><li>Change in data sources or measurement methodologies.</li><li>Requesting new measure.</li></ul>
Backup for performance measure.
Data Sources And Methodology: Office of Toll Operations, Florida Department of

**Data Sources And Methodology:** Office of Toll Operations, Florida Department of Transportation. The data is from standard reporting systems. The measure is calculated by dividing the total cost of toll operations by the total amount collected during a given fiscal year.

**Validity:** The measure is a valid indicator of that which it purports to measure: the operational cost per dollar collected. Any fluctuations in this measure will be primarily a result of toll rate changes and not operational factors. As a result, the measure is not a valid indicator of Toll Operations performance.

**Reliability:** An indicator of the validity and reliability of operational cost is the on-going process of reviewing expenditure in relation to the operating budget and to planned expenditures. Variances are reported to the Disbursement Office for review. There are a number of sources for determining the reliability of dollars collected, including bank statements, deposit transmittal forms and FLAIR revenue reports.

A significant change that may affect our measures relates to the cost of purchasing SunPass transponders. Beginning July 1, 2001, the costs for purchasing SunPass transponders is charged by the department as a cost of operations. Because this

equipment is sold to the patron at a price significantly less than the department's purchase price, this action will increase operating costs without a commensurate increase in either traffic or revenue. Although we don't know at this time what the overall impact will be on our measures, it may cause us to change our requested standard at some future date.

Agency: Florida Department of Transportation
Program: Florida's Turnpike Systems
Service: Florida's Turnpike Enterprise
<b>Measure:</b> Number of lane miles let to contract for highway capacity improvements (Turnpike only).
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.
Data Sources And Methodology: Office of Financial Development, Florida

Data Sources And Methodology: Office of Financial Development, Florida Department of Transportation. Data obtained from the Program Objectives and Accomplishments Report. Actual prior year and projected future year data from the July Adopted Work Program.

For the purposes of this report, the term "contracted" refers to the moment the contract is "let" or "committed."

**Validity:** The measure is valid with regard to the number of lane miles to be constructed to increase highway capacity on the Turnpike.

The Work Program Administration (WPA) system contains the projects and schedules for capacity improvements. The WPA system also provides other project information and costs. Districts select capacity improvement projects based on 1) local government priority, and 2) department-determined needs.

Procedures are documented for maintaining the Adopted Work Program, developing the work program, amending the work program and work program instructions for programming and coding information correctly for inclusion in the work program. Source documents are authorized and projects in the work program are subjected to extensive review. Only work program development staff in the districts and central Office with valid user IDs and passwords have access to input or change data in WPA. A review committee and Office of Work Program staff validate the data entered into the

system. Automated measures are in place to detect errors and provide a trail of activity in the systems. Data output is also reviewed and exceptions are reported.

**Reliability:** The information is reliable and consistent due to the controls discussed above that are in place and its use in the Program Objectives and Accomplishments Report and the Transportation Commission's Performance and Production Review.

Agency: Florida Department of Transportation
Program: Florida's Turnpike Systems
Service: Florida's Turnpike Enterprise
Measure: Bridges let to contract for repair (Turnpike only).
Action:  Requesting revision to approved performance measure.  Change in data sources or measurement methodologies.  Requesting new measure.  Backup for performance measure.

**Data Sources And Methodology:** Office of Financial Development, Florida Department of Transportation. Data obtained from the Program Objectives and Accomplishments Report. Actual prior year and projected future year data from the July Adopted Work Program.

For the purposes of this report, the term "contracted" refers to the moment the contract is "let" or "committed."

**Validity:** The measure is valid as an indicator of agency use of contracts for Turnpike bridge repair.

The number of Turnpike bridges let to contract for repair is compiled from the FDOT Work Program Administration computer system, which is the department's source of commitment and financial information for projects undertaken by the department. The term "number of Turnpike bridges let to contract for repair" refers to the number of Turnpike bridges committed to construction contract for either repair or rehabilitation work to correct structural deterioration related problems.

**Reliability:** The measure is reliable and consistent due to the elaborate review process employed in developing the annual work program.

# Associated Activities Contributing to Performance Measures - LRPP <u>Exhibit V</u>

## Identification of Associated Activities Contributing to Performance Measures $\underline{\mathsf{Exhibit}\; \mathsf{V}}$

Measure Number	Approved Performance Measures for FY 2008-09 (Words)		Associated Activities Title			
Program: Highway And Bridge Construction						
1 2	Number of right-of-way parcels acquired (Turnpike not included)  Number of projects certified ready for construction (Turnpike not included)		ACT5300 Right of way land ACT5320 Right of way support ACT5300 Right of way land ACT5320 Right of way support			
3	Ratio of transit ridership growth to population growth		ACT5380 Transit ACT5400 Transportation Disadvantaged ACT5500 Public Transportation Operations			
4	Average cost per requested one-way trip for transportation disadvantaged		ACT5400 Transportation Disadvantaged			
5	Number of passenger enplanements		ACT5360 Aviation ACT5440 Intermodal ACT5380 Transit			
6	Number of one-way public transit passenger trips		ACT5400 Transportation Disadvantaged ACT5500 Public Transportation Operations ACT5440 Intermodal			
7	Number of cruise embarkations and disembarkations at Florida ports		ACT5460 Seaports ACT5480 Seaport Development and Access Debt Service			
8	Number of one-way trips provided (transportation disadvantaged)		ACT5400 Transportation Disadvantaged			

Measure Number	Approved Performance Measures for FY 2008-09 (Words)	Associated Activities Title		
	Program: Highway Operations			
9	Maintenance condition rating of state highway system as measured against the department's Maintenance standards	ACT5540 Routine Maintenance ACT5220 Materials Testing & Research		
10	Percent of commercial vehicles weighed that were overweight: fixed scale weighings	ACT5580 Motor Carrier Compliance		
11	Percent of commercial vehicles weighed that were overweight: portable scale weighings	ACT5580 Motor Carrier Compliance		
12	Number of commercial vehicle weighings	ACT5580 Motor Carrier Compliance		
13	Number of commercial vehicle safety inspections performed	ACT5580 Motor Carrier Compliance		
14	Number of portable scale weighings performed	ACT5580 Motor Carrier Compliance		
15	Lane miles maintained on the State Highway System (Turnpike not included)	ACT5540 Routine Maintenance		
16	Total budget for intrastate highway construction and arterial highway construction divided by the number of lane miles let to contract	ACT5020 Intrastate Highways ACT5040 Arterial Highways		
17	Number of motor vehicle fatalities per 100 million miles traveled	ACT5100 Highway Safety Construction ACT5580 Motor Carrier Compliance ACT5020 Intrastate Highways ACT5040 Arterial Highways ACT5520 Bridge Inspection ACT5080 Repair and Replace Bridges ACT5220 Materials Testing & Research ACT5060 Resurface Roads ACT5540 Routine Maintenance		
18	Percentage of state highway system pavement meeting department standards	ACT5060 Resurface Roads ACT5220 Materials Testing & Research		
19	Percentage of FDOT-maintained bridges which meet department standards	ACT5520 Bridge Inspection ACT5080 Repair and Replace Bridges		

Measure Number	Approved Performance Measures for FY 2008-09 (Words)	Associated Activities Title
20	Percentage increase in number of days required for completed construction contracts over original contract days (less weather days)	ACT5020 Intrastate Highways ACT5040 Arterial Highways ACT5520 Bridge Inspection ACT5080 Repair and Replace Bridges
21	Percentage increase in final amount paid for completed construction contracts over original contract amount	ACT5020 Intrastate Highways ACT5040 Arterial Highways ACT5520 Bridge Inspection ACT5080 Repair and Replace Bridges
22	Number of lane miles let to contract for resurfacing (Turnpike not included)	ACT5060 Resurface Roads
23	Number of lane miles let to contract for highway capacity improvements (Turnpike not included)	ACT5020 Intrastate Highways ACT5040 Arterial Highways
24	Percentage of construction contracts planned for letting that were actually let	ACT5020 Intrastate Highways ACT5040 Arterial Highways ACT5520 Bridge Inspection ACT5080 Repair and Replace Bridges
25	Number of bridges let to contract for repair (Turnpike not included)	ACT5080 Repair and Replace Bridges
26	Number of bridges let to contract for replacement (Turnpike not included)	ACT5080 Repair and Replace Bridges

Measure Number	Approved Performance Measures for FY 2008-09 (Words)	Associated Activities Title
	Executive Direction and Support Services  Percent of agency administrative and support costs and	
34	positions compared to total agency costs and positions	ACT0010 Executive Direction  ACT0020 General Counsel/Legal  ACT0030 Legislative Affairs  ACT0040 External Affairs  ACT0050 Cabinet Affairs
		ACT0060 Inspector General  ACT0070 Communications/Public Inofrmation  ACT0080 Director of Administration  ACT0090 Planning and Budgeting  ACT0100 Finance and Accounting
		ACT0110 Personnel Services/Human Resources ACT0120 Training ACT0130 Mail Room ACT0140 Print Shop
		ACT0150 Records Management ACT0160 Supply Room ACT0170 Property Management ACT0180 Contract Administration
		ACT0190 Grants Management  ACT0200 Procurement  ACT0210 Fixed Capital Outlay  ACT0300 IT - Executive Direction  ACT0310 IT - Administrative Services

Measure Number	Approved Performance Measures for FY 2008-09 (Words)	Associated Activities Title	
		ACT0320 IT - Application Development/Support	
		ACT0330 IT - Computer Operations	
		ACT0340 IT - Network Operations	
		ACT0350 IT - Desktop Support	
		ACT0370 IT - Asset Acquisition	
		ACT0400 Purchase of IT Services from the State Technology Office	
		ACT0430 Payment of Pensions, Benefits and Claims	
		ACT0370 IT - Asset Acquisition	

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Measure Number	Approved Performance Measures for FY 2008-09 (Words)		Associated Activities Title		
	Florida's Turnpike Enterprise Toll Operations				
27	Operational cost per toll transaction		ACT5600 Toll Operations		
28	Operational cost per dollar collected		ACT5600 Toll Operations		
29	Number of toll transactions		ACT5600 Toll Operations		
30	Number of lane miles let to contract for resurfacing (Turnpike only)		ACT5060 Resurface Roads		
31	Number of lane miles let to contract for highway capacity improvements (Turnpike only)		ACT5020 Intrastate Highways ACT5040 Arterial Highways		
32	Number of bridges let to contract for repair (Turnpike only)		ACT5080 Repair and Replace Bridges		
33	Lane miles maintained on the State Highway System (Turnpike only)		ACT5540 Routine Maintenance		

### Agency-Level Unit Cost Summary Exhibit VI

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# Agency-Level Unit Cost Summary <u>Exhibit VI</u>

TRANSPORTATION, DEPARTMENT OF		FISC	AL YEAR 2010-11	
SECTION I: BUDGET		OPERATING		FIXED CAPITAL OUTLAY
TOTAL ALL FUNDS GENERAL APPROPRIATIONS ACT ADJUSTMENTS TO GENERAL APPROPRIATIONS ACT (Supplementals, Vetoes, Budget Amendments, FINAL BUDGET FOR AGENCY			909,152,782	6,013,862,693 2,835,891,767
FINAL BUDGE! FOR AGENCY	Number	(1) Unit	920,922,327	8,849,754,460
SECTION II: ACTIVITIES*MEASURES	of Units	Cost	Expenditures (Aliocated)	(3) FCO
Executive Direction, Administrative Support and Information Technology (2) Intrastate Highways* Intrastate highway lane miles contracted for highway capacity improvements.  Arterial Highways* Arterial highway lane miles contracted for highway capacity improvements.  Resurface Roads* Number of lane miles contracted for resurfacing.  Repair And Replace Bridges* Number of bridges contracted for repair or replacement.  Preliminary Engineering* Number of projects with preliminary engineering provided.  Materials Testing and Research* Number of projects with materials and research provided.  Construction Engineering Inspection* Number of projects with morstruction engineering inspection provided.  Planning* Number of projects with planning provided.  Right Of Way Land* Number of Right-of-Way parcels acquired.  Aviation* Number of aviation projects.  Transit* Number of aviation projects.  Transit* Number of public transit passenger tips provided.  Transportation Disadvantaged* Number of trips provided.  Transportation Disadvantaged* Number of trips provided.  Rail* Number of projects.	235	0.00		1,230,797,769
Arterial Highways * Arterial highway lane miles contracted for highway capacity improvements.  Resurface Roads * Number of lane miles contracted for resurfacing.	73 2,792	0.00		478,737,991 572,417,193
Repair And Replace Bridges * Number of bridges contracted for repair or replacement.  Preliminary Engineering * Number of projects with preliminary engineering provided.	134 1,075	0.00 103,497.85	111,260,187	292,645,216 509,815,540
Materials Testing And Research * Number of projects with materials and research provided.  Construction Engineering Inspection * Number of projects with construction engineering inspection provided.	29 419	1,243,689.07 185,408.36	36,066,983 77,686,104	13,945,552 310,717,041
Planning* Number of projects with planning provided.  Right Of Way Land* Number of Right-of-Way paccels acquired.	260 608	105,875.79 0.00	27,527,706	67,706,133 147,888,059
Right Of Way Support * Number of projects with right of way support provided.  Aviation * Number of aviation projects.	833 220	40,269.22 0.00	33,544,257	23,843,941 121,624,649
Transit* Number of public transit passenger tips provided.  Transportation Disadvantaged* Number of trips provided (transportation disadvantaged).	245,192,620 13,151,730	0.00 7.84	103,052,529	277,066,607
Rail* Number of rail projects. Intermodal * Number of triemodal projects. Seaports * Number of seaport projects.	124 33 20	0.00		243,275,613 56,977,169
Seaports: Number of seaport projects.  Public Transportation Operations: Number of projects in public transportation operations.  Bridge Inspection: Number of bridge inspections conducted.	7	0.00 1,799,248.29	12,594,738	27,301,188
	5,640 40,782	0.00 5,760.92 739,473.67	234,941,690	18,529,323 419,562,990
Traffic Engineering Number of projects with traffic engineering provided.  Motor Carrier Compliance Number of commercial vehicle weighings performed.	21,668,112	2.10	28,839,473 45,488,555	50,519,650
Toll Operations Number of toll transactions.	776,713,257	0.18	138,343,725	47,562,667
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TOTAL			849,345,947	4,910,934,291
SECTION III: RECONCILIATION TO BUDGET				
PASS THROUGHS TRANSFER - STATE AGENCIES				
AID TO LOCAL GOVERNMENTS PAYMENT OF PENSIONS, BENEFITS AND CLAIMS				
OTHER REVERSIONS			62,354 43,760,229	404,324,824 3,534,495,345
TOTAL BUDGET FOR AGENCY (Total Activities + Pass Throughs + Reversions) - Should equal Section I			893,168,530	8,849,754,460
SCHEDULE XI/EXHIBIT VI: AGENCY-LEVEL UNIT COST SUMMAI	RY			
(1) Some activity unit costs may be overstated due to the allocation of double budgeted items.  (2) Expenditures associated with Executive Direction, Administrative Support and Information Technology have been allocated based on FTE. Other allocation methodologies could result	t in significantly di	ferent unit		
(3) Information for FCO depicts amounts for current year appropriations only. Additional information and systems are needed to develop meaningful FCO unit costs.  (4) Final Budget for Agency and Total Budget for Agency may not equal due to rounding.				

#### Glossary of Terms

- <u>2025 Florida Transportation Plan (FTP)</u>: A statewide plan that defines Florida's long range transportation goals and objectives at least through the year 2025.
- <u>Access Management</u>: The control and regulation of the spacing and design of driveways, medians, median openings, traffic signals and intersections on arterial roads to improve safe and efficient traffic flow on the road system.
- <u>Activity</u>: A unit of work which has identifiable starting and ending points, consumes resources, and produces outputs. Unit cost information is determined using the outputs of activities.
- Actual Expenditures: Includes prior year actual disbursements, payables and encumbrances. The payables and encumbrances are certified forward at the end of the fiscal year. They may be disbursed between July 1 and September 30 of the subsequent fiscal year. Certified forward amounts are included in the year in which the funds are committed and not shown in the year the funds are disbursed.
- Advance Acquisition: The acquisition of real property rights for use on a transportation corridor in advance of the fiscal year in which right of way acquisition would normally occur. This is done to take advantage of favorable prices or the availability of land and to preclude further development that would make the property more costly to the public.
- Appropriation Category: The lowest level line item of funding in the General Appropriations Act which represents a major expenditure classification of the budget entity. Within budget entities, these categories may include: salaries and benefits, other personal services (OPS), expenses, operating capital outlay, data processing services, fixed capital outlay, etc. These categories are defined within this glossary under individual listings. For a complete listing of all appropriation categories, please refer to the ACTR section in the LAS/PBS User's Manual for instructions on ordering a report.
- <u>Baseline Data</u>: Indicators of a state agency's current performance level, pursuant to guidelines established by the Executive Office of the Governor in consultation with legislative appropriations and appropriate substantive committees.
- <u>Budget Entity</u>: A unit or function at the lowest level to which funds are specifically appropriated in the appropriations act. "Budget entity" and "service" have the same meaning.
- <u>Congestion</u>: Highway congestion results when traffic demand approaches or exceeds the available capacity of the transportation facility(ies).

- <u>Controlled Access Facility</u>: A roadway where the spacing and design of driveways, medians, median openings, traffic signals and intersections are strictly regulated by consideration of such factors as traffic volume, number of lanes and adjacent land use.
- <u>D3-A</u>: A legislative budget request (LBR) exhibit which presents a narrative explanation and justification for each issue for the requested years.
- <u>Demand</u>: The number of output units which are eligible to benefit from a service or activity.
- <u>Demand Management</u>: A set of strategies that promote increased efficiency of the transportation system by influencing individual travel behavior.
- Ecosystem Management: An integrated, flexible approach to management of Florida's biological and physical environments conducted through the use of tools such as planning, land acquisition, environmental education and pollution prevention. This management approach is designed to maintain, protect and improve the State's natural, managed and human communities.
- <u>Estimated Expenditures</u>: Includes the amount estimated to be expended during the current fiscal year. These amounts will be computer generated based on the current year appropriations adjusted for vetoes and special appropriations bills.
- <u>Federal-Aid Highway</u>: Those highways eligible for assistance under Title 23 of the United States Code, which does not include those functionally classified as local or rural minor collectors.
- Fixed Capital Outlay: Real property (land, buildings including appurtenances, fixtures and fixed equipment, structures, etc.), including additions, replacements, major repairs and renovations to real property which materially extend its useful life or materially improve or change its functional use, and including furniture and equipment necessary to furnish and operate a new or improved facility.
- <u>Florida Intrastate Highway System</u>: A system of existing and future limited access and controlled access facilities which have the capacity to provide high-speed and high-volume traffic movements in an efficient and safe manner.
- <u>High-Occupancy Vehicle</u>: Any vehicle carrying two or more passengers. The term usually refers to private vehicles.
- Indicator: A single quantitative or qualitative statement that reports information about the nature of a condition, entity or activity. This term is used commonly as a synonym for the word "measure."

- <u>Information Technology Resources</u>: Includes data processing-related hardware, software, services, telecommunications, supplies, personnel, facility resources, maintenance and training.
- Input: See Performance Measure.
- Intelligent Transportation Systems: A wide range of advanced technologies and ideas, which, in combination, can improve mobility and transportation productivity, enhance safety, maximize the use of existing transportation facilities, conserve energy resources and reduce adverse environmental effects.
- <u>Intermodal</u>: Relating to the connection between any two or more modes of transportation.
- <u>Judicial Branch</u>: All officers, employees, and offices of the Supreme Court, district courts of appeal, circuit courts, county courts and the Judicial Qualifications Commission.
- <u>LAS/PBS</u>: Legislative Appropriation System/Planning and Budgeting Subsystem. The statewide appropriations and budgeting system owned and maintained by the Executive Office of the Governor.
- Legislative Budget Commission: A standing joint committee of the Legislature. The Commission was created to: review and approve/disapprove agency requests to amend original approved budgets; review agency spending plans; issue instructions and reports concerning zero-based budgeting; and take other actions related to the fiscal matters of the state, as authorized in statute. It is composed of 14 members appointed by the President of the Senate and by the Speaker of the House of Representatives to two-year terms, running from the organization of one Legislature to the organization of the next Legislature.
- Legislative Budget Request: A request to the Legislature, filed pursuant to s. 216.023, Florida Statutes, or supplemental detailed requests filed with the Legislature, for the amounts of money an agency or branch of government believes will be needed to perform the functions that it is authorized, or which it is requesting authorization by law, to perform.
- Level of Service: A qualitative assessment of a road's operating conditions. For local government comprehensive planning purposes, level of service means an indicator of the extent or degree of service provided by, or proposed to be provided by, a facility based on and related to the operational characteristics of the facility. Level of service indicates the capacity per unit of demand for each public facility.
- <u>Long Range Component</u>: The long range part of the Florida Transportation Plan, updated at least every five years, or more often as needed, to reflect changes

in issues and Florida's long range transportation goals and objectives for the ensuing 20 years.

Long-Range Program Plan: A plan developed on an annual basis by each state agency that is policy-based, priority-driven, accountable and developed through careful examination and justification of all programs and their associated costs. Each plan is developed by examining the needs of agency customers and clients and proposing programs and associated costs to address those needs based on state priorities as established by law, the agency mission and legislative authorization. The plan provides the framework and context for preparing the legislative budget request and includes performance indicators for evaluating the impact of programs and agency performance.

Metropolitan Planning Organization: An organization made up of local elected and appointed officials responsible for developing, in cooperation with the state, transportation plans and programs in metropolitan areas containing 50,000 or more residents. MPOs are responsible for the development of transportation facilities that will function as an intermodal transportation system and the coordination of transportation planning and funding decisions.

Mobility: The degree to which the demand for the movement of people and goods can be satisfied. Mobility is measured in Florida by the quantity, quality, accessibility and utilization of transportation facilities and services.

Mode: Any one of the following means of moving people or goods: aviation, bicycle, highway, paratransit, pedestrian, pipeline, rail (commuter, intercity passenger and freight), transit, space and water.

<u>Multimodal Transportation</u>: Denotes the use of more than one mode to serve transportation needs in a given area.

<u>Narrative</u>: Justification for each service and activity is required at the program component detail level. Explanation, in many instances, will be required to provide a full understanding of how the dollar requirements were computed.

Nonrecurring: Expenditure or revenue which is not expected to be needed or available after the current fiscal year.

Outcome: See Performance Measure.

Output: See Performance Measure.

Outsourcing: Means the process of contracting with vendor(s) to provide a service or an activity and there is a transfer of management responsibility for the delivery of resources and the performance of those resources. Outsourcing includes everything from contracting for minor administration tasks to contracting for major portions of activities or services which support the agency mission.

- <u>Partners, Transportation</u>: Those parties with interests in transportation facilities and services including the public, local governments, metropolitan planning organizations, public and private sector users and providers, Native American Nations, the Florida Department of Transportation and other federal and state agencies.
- Pass Through: Funds the state distributes directly to other entities, e.g. local governments, without being managed by the agency distributing the funds. These funds flow through the agency's budget; however, the agency has no discretion regarding how the funds are spent, and the activities (outputs) associated with the expenditure of funds are not measured at the state level.

  NOTE: This definition of "pass through" applies ONLY for the purposes of long-range planning.
- Percent of Standard: When used in reference to the Maintenance Program, this refers to the percentage of the acceptable department standard achieved. For the Maintenance Program, the "maintenance rating" goal is 80, and is based on the department's evaluation of its performance using the Maintenance Rating Program. If the department achieves a rating of 80, this is reported as achieving 100% of the standard.
- <u>Performance Ledger</u>: The official compilation of information about state agency performance-based programs and measures, including approved programs, approved outputs and outcomes, baseline data, approved standards for each performance measure and any approved adjustments thereto, as well as actual agency performance for each measure
- <u>Performance Measure</u>: A quantitative or qualitative indicator used to assess state agency performance.
  - Input means the quantities of resources used to produce goods or services and the demand for those goods and services.
  - Outcome means an indicator of the actual impact or public benefit of a service.
  - Output means the actual service or product delivered by a state agency.
- Policy Area: A grouping of related activities to meet the needs of customers or clients which reflects major statewide priorities. Policy areas summarize data at a statewide level by using the first two digits of the ten-digit LAS/PBS program component code. Data collection will sum across state agencies when using this statewide code.

<u>Primary Service Outcome Measure</u>: The service outcome measure which is approved as the performance measure which best reflects and measures the intended outcome of a service. Generally, there is only one primary service outcome measure for each agency service.

- <u>Preservation</u>: Actions taken to protect existing natural and human environments, investments and mobility options.
- <u>Privatization</u>: Occurs when the state relinquishes its responsibility or maintains some partnership type of role in the delivery of an activity or service.
- Program: A set of services and activities undertaken in accordance with a plan of action organized to realize identifiable goals and objectives based on legislative authorization (a program can consist of single or multiple services). For purposes of budget development, programs are identified in the General Appropriations Act by a title that begins with the word "Program." In some instances a program consists of several services, and in other cases the program has no services delineated within it; the service is the program in these cases. The LAS/PBS code is used for purposes of both program identification and service identification. "Service" is a "budget entity" for purposes of the LRPP.
- <u>Program & Resource Plan</u>: A 10-year plan that establishes financial and production targets for Florida Department of Transportation programs, thereby guiding program funding decisions to carry out the goals and objectives of the FTP.
- <u>Program Purpose Statement</u>: A brief description of approved program responsibility and policy goals. The purpose statement relates directly to the agency mission and reflects essential services of the program needed to accomplish the agency's mission.
- <u>Program Component</u>: An aggregation of generally related objectives which, because of their special character, related workload and interrelated output, can logically be considered an entity for purposes of organization, management, accounting, reporting, and budgeting.
- Reliability: The extent to which the measuring procedure yields the same results on repeated trials and data are complete and sufficiently error free for the intended use.

Service: See Budget Entity.

Standard: The level of performance of an outcome or output.

State Highway System: A network of approximately 12,000 miles of highways owned and maintained by the state or state-created authorities. Major elements include the Interstate, Florida's Turnpike and other toll facilities operated by transportation authorities, and arterial highways.

<u>Transit</u>: Mass transportation by bus, rail or other conveyance that provides general or special services to the public on a regular and continuing basis. Transit does not include school buses or charter or sightseeing services.

- <u>Transportation Corridor</u>: Any land area designated by the state, a county or a municipality which is between two geographic points and which area is used or is suitable for the movement of people and goods by one or more modes of transportation, including areas necessary for management of access and securing applicable approvals and permits.
- <u>Transportation Disadvantaged</u>: Those persons who, because of disability, income status or age, are unable to transport themselves or to purchase transportation services.
- <u>Transportation Equity Act for the 21st Century</u>: This act, signed as law on June 9, 1998, authorizes federal highway and transit programs for the fiscal years 1998 through 2003. Core federal programs established in the Intermodal Surface Transportation Efficiency Act of 1991 (ISTEA) are continued in TEA-21.
- <u>Transportation Management Association</u>: An organization which helps solve transportation problems by encouraging businesses and governments to implement ridesharing and demand management strategies.
- <u>Tri-Rail</u>: A commuter rail system in Southeast Florida operated by the Tri-County Commuter Rail Authority between West Palm Beach and Miami.
- <u>Unit Cost</u>: The average total cost of producing a single unit of output goods and services for a specific agency activity.
- <u>Validity</u>: The appropriateness of the measuring instrument in relation to the purpose for which it is being used.
- <u>Vehicle Miles Traveled</u>: On highways, a measurement of the total miles traveled in a given area for a specified time period. It is calculated by multiplying the number of vehicles by the miles traveled in a given area or on a given highway during the time period. In transit, it is calculated by multiplying the number of vehicles by the miles traveled on a given area or on a different route, line, or network during the time period.
- Work Program: The five-year listing of all transportation projects planned for each fiscal year by the Florida Department of Transportation, as adjusted for the legislatively approved budget for the first year of the program.

#### **Acronyms**

AADT Annual average daily traffic

ADA Americans with Disabilities Act

BEBR Bureau of Economic and Business Research

CEI Construction Engineering and Inspection

CIO Chief Information Officer

CIP Capital Improvements Program Plan

CITS Consultant Invoice Transmittal System

CRS Contract Reporting System

CTC Community Transportation Coordinator

DBE Disadvantaged Business Enterprise

DMS Department of Management Services

DOT/FDOT Florida Department of Transportation/Florida DOT

EOG Executive Office of the Governor

ETDM Efficient Transportation Decision Making

FAA Federal Aviation Administration

FCO Fixed Capital Outlay

FFMIS Florida Financial Management Information System

FHP Florida Highway Patrol

FIHS Florida Intrastate Highway System

FLAIR Florida Accounting Information Resource Subsystem

F.S. Florida Statutes

FTP Florida Transportation Plan

GAA General Appropriations Act

GR General Revenue Fund

HOV High-Occupancy Vehicle

IOE Itemization of Expenditure

IT Information Technology

ITS Intelligent Transportation Systems

LAN Local Area Network

LAS/PBS Legislative Appropriations System/Planning and Budgeting Subsystem

LBC Legislative Budget Commission

LBR Legislative Budget Request

L.O.F. Laws of Florida

LOS Level of Service

LRPP Long-Range Program Plan

MAN Metropolitan Area Network (Information Technology)

MPO Metropolitan Planning Organization

MRP Maintenance Rating Program

NASBO National Association of State Budget Officers

NEPA The National Environmental Policy Act

OPB Office of Policy and Budget, Executive Office of the Governor

OSHA Occupational Safety and Health Administration

OTTED Office of Tourism, Trade and Economic Development

PAVMARS Pavement Management Reporting System

PBPB/PB2 Performance-Based Program Budgeting

PCS Pavement Condition Survey

P&RP Program & Resource Plan

RCI Roadway Characteristics Inventory

SA Supplemental Agreement

SAFETEA-LU Safe, Accountable, Flexible, Efficient Transportation Equity Act: A

Legacy for Users

SHS State Highway System

SIS Strategic Intermodal System

STO State Technology Office

SWOT Strengths, Weaknesses, Opportunities and Threats

TCS Trends and Conditions Statement

TEA-21 The Transportation Equity Act for the 21<sup>st</sup> Century

TF Trust Fund

TMA Transportation Management Association

TRIP Transportation Regional Incentive Program

TRW Technology Review Workgroup

VMT/DVMT Vehicle Miles of Travel/Daily VMT

WAGES Work and Gain Economic Stability (Agency for Workforce Innovation)

WAN Wide Area Network (Information Technology)

WPA Work Program Administration

ZBB Zero-Based Budgeting