



Division of Medical Quality Assurance

Annual Report and Long Range Plan

FY 2012-2013

Rick Scott
Governor

John H. Armstrong, MD, FACS
State Surgeon General and Secretary of Health

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Department of Health

Mission:

To protect, promote, and improve the health of all people in Florida through integrated state, county, and community efforts.

Vision:

To be the **Healthiest State** in the Nation

Values: (ICARE)

Innovation: We search for creative solutions and manage resources wisely.

Collaboration: We use teamwork to achieve common goals & solve problems.

Accountability: We perform with integrity & respect.

Responsiveness: We achieve our mission by serving our customers & engaging our partners.

Excellence: We promote quality outcomes through learning & continuous performance improvement.

EXECUTIVE SUMMARY

The FY 2012-2013 Annual Report and Long Range Plan for the Division of Medical Quality Assurance (MQA), as required by section 456.026, *Florida Statutes (F.S.)*, presents the division's Long Range Plan, performance data and statistics related to the regulation of health care practitioners and facilities established in section 20.43(3)(g), *F.S.* This report also details the revenues, expenditures, and cash balances for FY 2012-2013, and a review of the adequacy of existing fees.

MQA's continuous improvement efforts have resulted in sustained improvement in several areas during FY 2012-2013:

- MQA regulated 1,091,306 health care practitioners, a 3 percent increase from 1,059,958 health care practitioners regulated in FY 2011-2012 (Table 1).
- MQA regulated 25,286 establishments, a 6 percent increase from 23,809 establishments regulated in FY 2011-2012 (Table 2).
- MQA issued 515 emergency actions, a 37 percent increase from 376 emergency actions issued in FY 2011-2012 (Table 7).
- MQA completed 30,299 inspections and 5,407 investigations, an increase of 25 percent and 2 percent respectively from 24,169 inspections and 5,294 investigations completed in FY 2011-2012 (Table 8).
- The average cost per licensee was \$54.57, compared to \$59.46 in FY 2011-2012, an 8 percent decrease (Table 17).
- 26 out of 34 (76 percent) of boards, councils, and professions had sufficient renewal fees, compared to 25 out of 34 (73 percent) in FY 2011-2012 (Table 17).
- The Prosecution Services Unit reduced its year old case inventory to 874 cases, an 8 percent decrease from 946 cases in FY 2011-2012 (Page 6).

MESSAGE FROM THE STATE SURGEON GENERAL



As State Surgeon General of the Florida Department of Health (DOH), I am pleased to present the Division of Medical Quality Assurance's (MQA) FY 2012-2013 Annual Report. This report looks back on the last fiscal year and reviews FY 2012-2013's highlights and challenges, the progress made, and the areas in which we can strive for further progress still.

Our Division of Medical Quality Assurance is charged with a crucial responsibility—ensuring the safety of Floridians at the hands of the health care practitioners they trust. Florida is the privileged home of a reliable and skilled medical workforce, and our MQA team works diligently to continue enforcing high quality care across the state. In looking back at the feats accomplished by MQA this past year, I am proud to see our staff's commitment to upholding the Department's values in all the work they do.

- They strive to be innovative, constantly modifying procedures to provide the people of Florida the most efficient and effective services possible.
- They collaborate daily, working with partners at sister agencies and in law enforcement to ensure Floridians are treated only by the most qualified, licensed health care professionals.
- They uphold a creed of accountability, employing a

no-excuses policy for unlicensed activity and providing residents and visitors an online physician look-up tool that ensures transparency and easy access to information about health care practitioners statewide.

- They are responsive. Upon recognizing the sacrifices made by Florida's veterans and the importance of assisting them as they reintegrate themselves into civilian life, our MQA team waived licensure fees for veterans for up to 24 months after honorable discharge.
- Lastly, they promote excellence, working hard to remind Floridians everywhere that they should settle for no less from their health care practitioners.

As a former trauma surgeon, medical director and now as State Surgeon General and Secretary of Health in Florida, I am wholeheartedly committed to improving the health of Florida's people. The efforts of our Division of Medical Quality Assurance are critical to our vision of making Florida the **Healthiest State** in the nation. I present this report confident that the achievements highlighted only foreshadow similar advancements in the year to come, and grateful to have a dedicated MQA team working with me in this quest to keep Florida the best place to live, work and play.

Sincerely,



JOHN H. ARMSTRONG, MD, FACS
State Surgeon General

MESSAGE FROM THE DIVISION DIRECTOR



It is my pleasure to present MQA's 2012-13 Annual Report and Long-Range Plan. This was a memorable year in which we focused on our strategic priority of cost-effective regulation while meeting the challenge of a health crisis that made national headlines.

A national outbreak of fungal meningitis associated with sterile products compounded by a Massachusetts pharmacy impacted Florida residents. This outbreak required an immediate and decisive response by the Department and Division. Our Division played an integral part in the public health response, notifying patients and medical providers of the recalled products. The Department remains committed to ensuring that all medications in Florida are safe, including compounded products.

While responding to new challenges, we remained focused on our strategic priority of cost-effective regulation. The results reflect innovative thinking and collaboration with our internal and external stakeholders and partners.

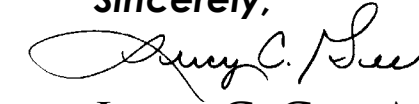
We are proud to announce another reduction in the overall average cost of regulation for the 2012-2013 fiscal year. Beginning in FY 2006-2007, the average cost per license to regulate was \$72.02. Each year the cost has decreased and at the end of FY 2012-2013, the average cost per license to regulate was \$54.57, a 24 percent reduction since FY 2006-2007. A number of cost savings strategies have achieved this result. One example is the expansion of online services to include initial applications.

MQA offers the ability to apply online for initial licensure of 60 health care license types. In FY 2011-2012, 63 percent of the applications available online were received online, representing a 72 percent reduction in application intake costs. In FY 2012-2013, 70 percent of the applications received were received online, representing a 75 percent reduction in application intake costs. The total savings over the two fiscal years is \$587,590.

With data-driven decision making and continuous process improvement, MQA is able to license and regulate more licensees with fewer resources. Since FY 2009-2010, the licensee pool has increased by 12.42 percent with the total number of FTEs reduced by 1.56 percent. This has increased the average number of licensees per FTE by 14.20 percent. These improvements have translated into 17 professions reducing 56 fee types since FY 2008-2009.

During the next several years, the Division is in a unique position to help the Department achieve its vision of being the **Healthiest State** in the nation. Daily, our licensees touch the health care consumers of Florida, and numerous opportunities exist to spread our message of healthy lifestyle and healthy weight. Let's do all we can as a Division to help the Department and Floridians see this vision come to light.

Sincerely,



LUCY C. GEE, M.S.
Division Director

LONG RANGE PLAN FY 2012 - 2013

The MQA Long Range Plan for FY 2012-2013 details the Division's strategic priorities, operational goals and key measures to monitor the performance of the division.

STRATEGIC PRIORITY	KEY MEASURE	BASELINE	TARGET	ACTUAL 12-13
STRATEGIC PRIORITY 1: Enforce regulation of facilities and practitioners involved with prescribing or dispensing controlled substances in Florida to reduce inappropriate and over-prescribing.	% of Florida physicians in the top 100 purchasers of oxycodone	92% (FY 09-10)	0%	0%
	% of pain management clinics that pass their annual inspection the first time with no deficiencies	61.17% (FY 11-12)	80%	54.17%
STRATEGIC PRIORITY 2: Reduce the time it takes to impose emergency action against a health care practitioner or facility that poses an immediate threat to public health and safety.	% of emergency actions on priority investigations taken within 30 days from receipt of complaint	8.99% (FY 09-10)	75%	53.59%
STRATEGIC PRIORITY 3: Enhance and enforce regulation of pharmacies that engage in sterile and non-sterile compounding to ensure patient safety.	% of sterile compounding pharmacies with a sterility-related deficiency identified on inspection	19% (FY 12-13)	5%	19%
STRATEGIC PRIORITY 4: Develop a comprehensive communication plan that ensures timely, accurate, relevant, and critical information for workforce, customers, and stakeholders.	% of customer satisfaction with MQA website	45% (FY 09-10)	80%	52.94%
	Monthly # of calls from consumers, applicants, and licensees	26,302 (FY 06-07)	23,671	49,180
STRATEGIC PRIORITY 5: Ensure cost-effective regulation.	% of professions with renewal fees greater than 10% of the cost to regulate	11.76% (FY 12-13)	0%	11.76%

OPERATIONAL GOAL	KEY MEASURE	BASELINE	TARGET	ACTUAL 12-13
OPERATIONAL GOAL 1: License expeditiously all health care professionals who meet statutorily mandated minimum standards of competency.	Average # of days to process an initial licensure application	19 (FY 07-08)	10	14
	Average # of days to renew a license for qualified applicants	5.12 (FY 08-09)	1	3.76
OPERATIONAL GOAL 2: Enforce health care standards through timely discipline, education, and remediation of health care professionals found in violation of the law.	Average # of days from legal sufficiency to final order for non-priority and non-ULA cases	503 (FY 11-12)	475	483
OPERATIONAL GOAL 3: Inform stakeholders and consumers to enable them to make health care decisions and promote accessible health care.	% of public records requests completed within 5 days	53% (FY 11-12)	95%	93%
	% of external customers satisfied with services provided by MQA	82.59% (FY 07-08)	95%	95.32%
OPERATIONAL GOAL 4: Motivate the workforce to achieve excellence.	% of employee satisfaction	78.89% (FY 11-12)	85%	78.89% (FY 11-12)
OPERATIONAL GOAL 5: Minimize licensure fees through cost-effective operations.	Average cost of a license	\$72.02 (FY 06-07)	\$69.00	\$54.57
	Average # of licensees per FTE	1,316 (FY 06-07)	1,548	1,861

DISCIPLINARY GUIDELINE RULES

Section 456.079, F.S., requires the MQA Annual Report and Long Range Plan to contain a status update on development and implementation of rules providing for disciplinary guidelines.

BOARD / COUNCIL	RULE #	TITLE / DESCRIPTION	RULE DEVELOPMENT PUBLISHED	NOTICE PUBLISHED	ADOPTED	EFFECTIVE
Athletic Training	64B33-5.001	Disciplinary Guidelines	6/22/2012	7/20/2012	12/19/2012	12/19/2012
Certified Nursing Assistant (CNA)	64B9-15.009	Disciplinary Guidelines, Range of Penalties, Aggravating and Mitigating Circumstances	1/20/2012	3/9/2012	9/26/2012	10/16/2012
Hearing Aid Specialist	64B6-7.002	Disciplinary Guidelines	8/3/2012	8/3/2012	10/21/2012	10/21/2012
Massage Therapy	64B7-30.002	Disciplinary Guidelines	2/14/2013	3/6/2013	4/29/2013	5/19/2013
Nursing	64B9-8.006	Disciplinary Guidelines, Range of Penalties, Aggravating and Mitigating Circumstances	2/10/2012	4/27/2012	10/30/2012	11/19/2012
Osteopathic Medicine	64B15-19.002	Violations & Penalties	4/6/2012	5/4/2012	6/13/2012	7/3/2012
Osteopathic Medicine	64B15-19.007	Citations	4/6/2012	8/17/2012	9/18/2012	10/8/2012
Osteopathic Medicine	64B15-19.008	Mediation	4/6/2012	8/17/2012	9/18/2012	10/8/2012
Pharmacy	64B16-30.001	Disciplinary Guidelines, Range of Penalties, Aggravating and Mitigating Circumstances	11/1/2012	11/30/2012	1/25/2013	2/14/2013
Speech Language Pathology and Audiology	64B20-7.001	Disciplinary Guidelines	6/8/2012	6/29/2012	8/8/2012	8/28/2012



REDUCTION OF YEAR OLD CASES

Section 456.026, F.S., requires the MQA Annual Report and Long Range Plan to contain a description of the strategies and results of the efforts to reduce or otherwise close any investigation or disciplinary proceeding not before the Division of Administrative Hearing (DOAH) under Ch or otherwise not completed within one year after the initial filing of a complaint pursuant to section 456.026(8), F.S.

The Prosecution Services Unit (PSU) established the reduction of open cases that either were not before DOAH or had not been completed within one year of their initial filing as one of its top priorities for FY 2012-2013. Addressing disciplinary matters in a timely manner is a fair and just way of ensuring that the Department protects the public and serves Florida's licensees.

The strategies adopted by PSU to address these cases included:

- Compile a comprehensive and accurate case list of all cases for the twenty-eight Boards and Councils that the Department regulates that had a case number of 2010 or older and focus legal resources on the oldest first.
- Identify the cases that had not been presented to the probable cause panel and prepare them for probable cause with a recommendation that the case be prosecuted or closed.
- For cases that had been presented to the probable cause panel, focus on resolving them either with a Settlement Agreement or with a referral to DOAH for the scheduling of a hearing.
- Communicate the year-old case goals to each Board and seek assistance in resolving the cases. If necessary, request special or additional probable cause panel meetings to address older cases.
- With customized management reports for each team leader, closely monitor the progress being made toward achieving the goal and set benchmarks throughout the year to ensure success.

At the end of FY 2011-2012, PSU had 946 cases that were over one year old. At the end of FY 2012-2013, PSU had 874 cases that were over one year old, an 8 percent reduction.

PSU's plan for FY 2013-2014 is to continue to prioritize the resolution of older cases. PSU has established performance expectations for all prosecutors to resolve older cases. PSU has also increased the number of cases it refers to DOAH. This will help resolve cases that cannot be resolved through settlement, and encourage settlement of more cases.

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TABLE 1 | LICENSED PRACTITIONERS

PROFESSION	IN-STATE ¹ ACTIVE	IN-STATE ² INACTIVE	IN-STATE ³ DELINQUENT	OUT- ⁴ OF-STATE ACTIVE	OUT- ⁵ OF-STATE INACTIVE	OUT- ⁶ OF-STATE DELINQUENT	MILITARY ⁷ ACTIVE	RETIRED ⁸	TOTAL
Acupuncturist	1,986	21	95	212	41	49	2	29	2,435
Anesthesiologist Assistant	113	0	5	17	5	8	0	0	148
Approved Massage School	181	0	0	1	0	0	0	0	182
Athletic Trainer	1,649	12	284	135	8	55	6	12	2,161
Audiology - Audiologist Assistant	68	1	17	1	0	0	0	1	88
Audiology - Audiologist	946	5	37	115	5	24	3	15	1,150
Audiology - Provisional Audiologist	21	0	0	6	0	0	0	0	27
Certified Master Social Worker	2	0	0	1	0	0	0	0	3
Chiropractic - Certified Chiropractic Physician Assistant	163	5	51	2	1	0	0	1	223
Chiropractic - Chiropractic Faculty Certificate	9	0	0	1	0	0	0	0	10
Chiropractic - Chiropractic Physician	4,946	46	106	663	260	168	7	180	6,376
Chiropractic - Registered Chiropractic Assistant	3,183	0	0	5	0	0	0	0	3,188
Clinical Laboratory - Clinical Laboratory Personnel	13,401	230	824	1,344	179	289	34	228	16,529
Clinical Laboratory - Clinical Laboratory Trainee	540	0	0	13	0	0	0	0	553
Clinical Laboratory - Clinical Laboratory Training Program	45	0	0	10	0	0	0	0	55
Clinical Social Work - Clinical Social Worker	7,173	90	327	715	121	138	18	164	8,746
Clinical Social Work - Clinical Social Worker Intern	2,665	0	503	45	0	21	5	0	3,239
Clinical Social Work - Provisional Clinical Social Worker	56	0	0	10	0	0	0	0	66
Dental - Dental Expert Witness Certificate	8	0	0	27	0	0	0	0	35
Dental - Dental Hygienist	10,958	66	371	1,732	126	235	77	301	13,866
Dental - Dental Radiographer	24,963	0	0	201	0	0	0	0	25,164
Dental - Dental Residency Permit	293	0	0	4	0	0	0	0	297
Dental - Dental Teaching Permit	162	0	0	3	0	0	0	0	165
Dental - Dentist	10,445	32	165	1,943	93	193	89	553	13,513
Dental - Health Access Dental	31	0	5	13	0	3	0	2	54
Dietetics & Nutrition - Dietitian/Nutritionist	3,277	11	385	182	4	83	13	35	3,990
Dietetics & Nutrition - Nutrition Counselor	94	6	25	10	0	5	0	14	154
Electrologist	1,246	11	243	24	4	16	2	27	1,573
EMS - Emergency Insect Sting Treatment	37	0	0	3	0	0	0	0	40
EMS - Emergency Medical Technician	32,124	230	6	536	22	1	0	0	32,919
EMS - Paramedic	27,272	164	1	720	35	0	0	0	28,192
Hearing Aid - Hearing Aid Specialist	817	6	93	37	4	14	0	36	1,007
Hearing Aid - Hearing Aid Specialist Trainee (AST)	78	37	0	1	0	0	0	0	116
Marriage & Family Therapy - Marriage and Family Therapist	1,510	27	69	144	24	21	0	45	1,840
Marriage & Family Therapy - Provisional Marriage and Family Therapist	11	0	0	0	0	0	0	0	11
Marriage & Family Therapy - Registered Marriage and Family Therapy Intern	678	0	160	15	0	6	0	0	859
Massage Apprentice	47	0	0	0	0	0	0	0	47
Massage Therapist	34,562	386	3,525	3,031	147	633	108	499	42,891
Medical Physicist - Diagnostic Radiological Physicist	46	0	1	36	0	5	0	2	90
Medical Physicist - Medical Health Physicist	26	0	4	13	0	0	0	2	45
Medical Physicist - Medical Nuclear Radiological Physicist	32	0	0	28	0	2	0	2	64
Medical Physicist - Medical Physicist in Training	53	0	0	8	0	0	0	0	61
Medical Physicist - Therapeutic Radiological Physicist	213	0	13	103	0	21	0	1	351
Medicine - House Physician	258	0	0	5	0	0	0	0	263
Medicine - Limited License Medical Doctor	159	5	21	8	1	1	0	16	211
Medicine - Medical Doctor	45,939	123	798	14,957	614	1,596	137	1,871	66,035
Medicine - Medical Doctor Area Critical Need	245	3	4	61	1	3	0	7	324

TABLE 1 | LICENSED PRACTITIONERS (CONT'D)

PROFESSION	IN-STATE ¹ ACTIVE	IN-STATE ² INACTIVE	IN-STATE ³ DELINQUENT	OUT- ⁴ OF-STATE ACTIVE	OUT- ⁵ OF-STATE INACTIVE	OUT- ⁶ OF-STATE DELINQUENT	MILITARY ⁷ ACTIVE	RETIRED ⁸	TOTAL
Medicine - Medical Doctor Expert Witness	18	0	0	1,212	0	0	0	0	1,230
Medicine - Medical Doctor Limited to Cleveland Clinic	0	0	0	0	0	0	0	0	0
Medicine - Medical Doctor Limited to Mayo Clinic	2	0	0	0	0	0	0	1	3
Medicine - Medical Doctor Medical Faculty Certificate	35	0	1	7	0	1	0	0	44
Medicine - Medical Doctor Public Health Certificate	3	0	0	0	0	0	0	0	3
Medicine - Medical Doctor Public Psychiatry Certificate	1	0	0	0	0	0	0	1	2
Medicine - Medical Doctor Visiting Faculty Certificate	0	0	0	1	0	0	0	0	1
Medicine - Physician Assistant	5,874	11	189	713	30	148	41	59	7,065
Medicine - Resident Registration ⁱⁱ	3,603	0	0	1,311	0	0	0	0	4,914
Mental Health Counseling - Mental Health Counselor	7,953	115	306	565	109	100	12	169	9,329
Mental Health Counseling - Provisional Mental Health Counselor	84	0	0	23	0	0	0	0	107
Mental Health Counseling - Registered Mental Health Counselor Intern	3,524	0	624	62	0	22	5	0	4,237
Midwife	134	3	12	11	1	5	1	13	180
Nursing - Advanced Registered Nurse Practitioner (ARNP)	15,420	41	419	2,358	41	483	65	234	19,061
Nursing - Advanced Registered Nurse Practitioner/ Certified Nurse Specialist (ARNP/CNS)	21	0	0	5	0	0	0	0	26
Nursing - Approved CNA Program	293	0	0	0	0	0	0	0	293
Nursing - Approved Nursing Program LPN	151	0	0	0	0	0	0	0	151
Nursing - Approved Nursing Program RN	188	0	0	1	0	0	0	0	189
Nursing - Certified Nursing Assistant (CNA)	165,486	0	32,740	3,250	0	1,507	75	1	203,059
Nursing - Clinical Nurse Specialists (CNS)	107	0	1	14	0	2	2	0	126
Nursing - Licensed Practical Nurse (LPN)	68,722	328	6,233	4,945	153	1,433	155	920	82,889
Nursing - Registered Nurse (RN)	203,648	1,129	9,379	32,212	1,265	8,722	781	3,894	261,030
Nursing Home - Nursing Home Administrator	1,364	34	100	163	14	43	5	98	1,821
Occupational Therapy - Occupational Therapist	6,546	29	306	862	50	304	27	36	8,160
Occupational Therapy - Occupational Therapy Assistant	3,272	5	145	313	13	120	2	19	3,889
Opticianry - Apprentice Optician	807	0	0	4	0	0	0	0	811
Opticianry - Optician	3,436	51	161	173	43	34	10	42	3,950
Optometry - Optometric Faculty Certificate	15	0	0	1	0	0	0	0	16
Optometry - Optometrist	2,412	1	19	590	58	64	23	61	3,228
Orthotics & Prosthetics - Orthotic Fitter	125	0	11	1	0	0	0	7	144
Orthotics & Prosthetics - Orthotic Fitter Assistant	102	0	26	0	0	0	0	2	130
Orthotics & Prosthetics - Orthotist	111	0	7	6	0	3	0	5	132
Orthotics & Prosthetics - Pedorthist	133	1	10	4	0	2	0	3	153
Orthotics & Prosthetics - Prosthetic Resident	42	0	0	0	0	0	0	0	42
Orthotics & Prosthetics - Prosthetist	77	0	5	8	0	1	0	6	97
Orthotics & Prosthetics - Prosthetist-Orthotist	191	1	3	6	0	3	0	14	218
Orthotics & Prosthetics - Resident	33	0	0	1	0	0	0	0	34
Osteopathic - Osteopathic Faculty Certificate	0	0	0	0	0	0	0	0	0
Osteopathic - Osteopathic Limited License	4	0	0	0	0	0	0	0	4
Osteopathic - Osteopathic Physician	4,661	11	67	1,350	169	183	34	146	6,621
Osteopathic - Osteopathic Physician Expert Witness	4	0	0	20	0	0	0	0	24
Osteopathic - Osteopathic Training Registration	709	0	0	417	0	0	0	0	1,126
Pharmacy - Consultant Pharmacist	2,538	46	227	145	10	26	4	46	3,042
Pharmacy - Nuclear Pharmacist	169	3	3	41	4	10	1	2	233

TABLE 1 | LICENSED PRACTITIONERS (CONT'D)

PROFESSION	IN-STATE ¹ ACTIVE	IN-STATE ² INACTIVE	IN-STATE ³ DELINQUENT	OUT- ⁴ OF-STATE ACTIVE	OUT- ⁵ OF-STATE INACTIVE	OUT- ⁶ OF-STATE DELINQUENT	MILITARY ⁷ ACTIVE	RETIRED ⁸	TOTAL
Pharmacy - Pharmacist	20,850	47	464	7,829	259	645	70	472	30,636
Pharmacy - Pharmacist Intern	6,293	0	0	3,960	0	0	0	0	10,253
Pharmacy - Pharmacy Technician	31,988	5	10,528	274	1	181	3	3	42,983
Physical Therapy - Physical Therapist Assistant	6,735	54	139	584	73	120	21	32	7,758
Physical Therapy - Physical Therapist	12,198	89	268	2,057	441	391	56	114	15,614
Podiatry - Certified Podiatric X-Ray Assistant	616	1	228	1	0	1	0	3	850
Podiatry - Podiatric Physician	1,353	9	25	338	46	50	5	76	1,902
Podiatry - Podiatric Resident	123	0	0	26	0	0	0	0	149
Psychology - Limited License Psychologist	5	0	1	0	0	0	0	1	7
Psychology - Provisional Psychologist	10	0	0	0	0	0	0	0	10
Psychology - Psychologist	4,134	17	65	553	24	54	20	208	5,075
Radiologic Technology - Radiologic Technologist	24,875	19	14,116	2,009	5	4,077	26	0	45,127
Radiologic Technology - Radiologist Assistant	22	0	4	1	0	2	0	0	29
Respiratory Therapy - Certified Respiratory Therapist	2,981	50	859	144	15	158	11	37	4,255
Respiratory Therapy - Registered Respiratory Therapist	6,924	79	605	416	35	314	14	52	8,439
Respiratory Therapy - Respiratory Care Practitioner by Exam	0	0	0	0	0	0	0	0	0
Respiratory Therapy - Respiratory Care Practitioner Critical Care	42	0	11	0	0	0	0	3	56
Respiratory Therapy - Respiratory Care Practitioner Non-Critical Care	9	1	7	2	0	0	0	0	19
School Psychologist	707	10	39	20	7	4	0	31	818
Speech-Language Pathology - Provisional Speech-Language Pathologist	514	0	0	58	0	0	0	0	572
Speech-Language Pathology - Speech-Language Pathologist	7,449	23	321	647	19	140	18	55	8,672
Speech-Language Pathology - Speech-Language Pathology Assistant	693	3	203	6	1	6	0	0	912
Total	863,270	3,733	87,015	96,861	4,581	22,949	1,988	10,909	1,091,306

NOTES: In-State and Out-of-State is determined by the mailing address of the licensee, not practice location.

¹Special 180-day Limited Teaching Certificate as specified in section 458.3145, F.S.

²Out-of-state active resident registration typically includes medical residents from out-of-state performing rotations in Florida residency programs.

DEFINITIONS:

¹**In-State Active** – The licensed practitioner has a Florida mailing address and is authorized to practice.

²**In-State Inactive** – The licensed practitioner has a Florida mailing address and is not authorized to practice.

³**In-State Delinquent** – The licensed practitioner has a Florida mailing address and is not authorized to practice in the state of Florida because of failure to renew the license by the expiration date.

⁴**Out-of-State Active** – The licensed practitioner has an out-of-state mailing address and is authorized to practice.

⁵**Out-of-State Inactive** – The licensed practitioner has an out-of-state mailing address and is not authorized to practice.

⁶**Out-of-State Delinquent** – The licensed practitioner has an out-of-state mailing address and is not authorized to practice because of failure to renew the license by the expiration date.

⁷**Military Active** – The licensed practitioner is authorized to practice only on a military installation in Florida.

⁸**Retired** – The licensed practitioner is not authorized to practice. The practitioner is not obligated to update licensure data.

TABLE 2 | LICENSED FACILITIES AND ESTABLISHMENTS

ESTABLISHMENT	ACTIVE ¹	DELINQUENT ²	TOTAL
Dental Laboratory	1,092	0	1,092
Electrolysis Facility	297	0	297
Massage Establishment	11,743	0	11,743
Office Surgery Registration	518	0	518
Optical Establishment Permit	1,366	0	1,366
Optometry Branch Office	800	0	800
Pain Management Clinic	383	0	383
Pharmacy	8,907	180	9,087
Total	25,106	180	25,286

DEFINITIONS:

¹**Active** – The licensed facility is authorized to operate in the state of Florida.

²**Delinquent** – The licensed facility is not authorized to operate in the state of Florida because it failed to renew its active license by the expiration date.

TABLE 3 | RECOGNIZED CONTINUING EDUCATION (CE) PROVIDERS

BOARD / COUNCIL	TOTAL ¹ PROVIDERS	BOARD ² APPROVED PROVIDERS	STATUTE/RULE ³ APPROVED PROVIDERS	RECEIVED APPLICATIONS	APPROVED APPLICATIONS (NEW PROVIDER APPLICATIONS APPROVED DURING THE 07/01/12-06/30/13 TIMEFRAME)	APPROVED APPLICATIONS (RECEIVED OUTSIDE 07/01/12-06/30/13 TIMEFRAME)	SUBMITTED COURSES ⁴ (NEW COURSES SUBMITTED DURING THE 07/01/12-06/30/13 TIMEFRAME)
Acupuncture	155	138	17	31	33	1	470
Athletic Training	59	12	47	7	8	2	204
Chiropractic Medicine	23	23	0	2	1	0	410
Clinical Laboratory Personnel	163	157	6	9	9	0	3,278
Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling	629	518	111	82	70	7	5,881
Dental Laboratory	21	20	1	1	1	0	213
Dentistry	314	164	150	43	38	2	1,071
Dietetics & Nutrition	101	0	101	4	2	0	785
Electrolysis Council	40	25	15	5	5	1	31
Emergency Medical Service	227	44	183	18	20	5	1,388
Hearing Aid Specialist	28	4	24	1	1	0	67
Midwifery	11	1	10	1	1	0	10
Massage Therapy	804	409	395	134	120	7	2,030
Medical Physicist	5	0	5	0	0	0	51
Medicine ⁱ	133	0	133	64	59	0	1,236
Nursing	967	957	10	66	80	16	14,718
Nursing Home Administrator	97	97	0	15	14	2	1,216
Occupational Therapy	189	160	29	32	42	2	2,112
Opticianry	19	19	0	3	1	0	441
Optometry	121	120	1	28	27	3	951
Orthotists & Prosthetists	15	2	13	2	2	0	38
Osteopathic Medicine	89	0	89	60	58	0	547
Pharmacy	153	106	47	19	17	2	2,631
Physical Therapy Practice	550	516	34	158	163	9	2,640
Physician Assistant ⁱⁱ	89	0	89	56	52	0	377
Podiatric Medicine	15	2	13	1	1	0	57
Psychology	188	79	109	17	20	4	2,284
Respiratory Care	158	105	53	10	11	1	1,907
School Psychology	34	12	22	2	3	1	880
Speech-Language Pathology and Audiology	552	75	477	23	27	6	2,285
Total	5,949	3,765	2,184	894	886	71	50,209

NOTES:

ⁱThe Board of Medicine does not approve Continuing Medical Education (CME) providers. The Board recognizes and approves all American Medical Association category 1 or 2 CME courses provided by nationally affiliated associations, any state or federal agency, and any home study courses approved by those agencies.

ⁱⁱThe Florida Council of Physician Assistants does not approve Continuing Medical Education (CME) providers. The Council recognizes CME courses provided by The American Academy of Physician Assistants, the American Medical Association, the American Osteopathic Association, the Accreditation Council on Continuing Medical Education, and any state or federal agency, or nationally affiliated practitioner association or any home study courses approved by the above agencies.

DEFINITIONS:

¹**Total Providers** – Board approved providers and statute/rule approved providers.

²**Board Approved Providers** – Continuing Education Providers approved on an individual basis by a Board or the Department if there is no Board.

³**Statute/Rule Approved Providers** – Continuing Education Providers automatically approved by statute or rule.

⁴**Submitted Courses** – Individual courses submitted for approval by Board approved providers, statute/rule approved providers, and in some professions, licensees.

TABLE 4 | INITIAL APPLICATIONS RECEIVED AND INITIAL LICENSES ISSUED

PROFESSION	INITIAL APPLICATIONS RECEIVED ¹	INITIAL RE-EXAM APPLICATIONS ² RECEIVED	INITIAL LICENSES ISSUED ³
Acupuncturist	156	0	146
Anesthesiologist Assistant	36	0	35
Approved Massage School	21	0	22
Athletic Trainer	244	0	239
Audiology - Audiologist Assistant	21	0	16
Audiology - Audiologist	67	0	51
Audiology - Provisional Audiologist	23	0	20
Certified Master Social Worker	1	0	0
Chiropractic - Certified Chiropractic Physician Assistant	23	0	19
Chiropractic - Chiropractic Faculty Certificate	3	0	2
Chiropractic - Chiropractic Physician	290	28	234
Chiropractic - Registered Chiropractic Assistant	1,692	0	1,498
Clinical Laboratory - Clinical Laboratory Personnel	937	0	818
Clinical Laboratory - Clinical Laboratory Trainee	515	0	493
Clinical Laboratory - Clinical Laboratory Training Program	2	0	2
Clinical Social Work - Clinical Social Worker	678	0	565
Clinical Social Work - Clinical Social Worker Intern	771	0	733
Clinical Social Work - Provisional Clinical Social Worker	30	0	30
Dental - Dental Expert Witness Certificate	19	0	19
Dental - Dental Hygienist	487	121	434
Dental - Dental Laboratory	45	0	41
Dental - Dental Radiographer	556	0	446
Dental - Dental Residency Permit	108	0	108
Dental - Dental Teaching Permit	14	0	16
Dental - Dentist	433	32	384
Dental - Health Access Dental	10	2	7
Dietetics & Nutrition - Dietitian/Nutritionist	290	17	290
Dietetics & Nutrition - Nutrition Counselor	0	0	0
Electrologist	199	44	236
Electrolysis Facility	38	0	35
EMS - Emergency Insect Sting Treatment	2	0	29
EMS - Emergency Medical Technician	1,667	483	3,355
EMS - Paramedic	664	244	1,853
Hearing Aid - Hearing Aid Specialist	120	33	71
Hearing Aid - Hearing Aid Specialist Trainee (AST)	78	0	73
Marriage & Family Therapy - Marriage and Family Therapist	162	0	110
Marriage & Family Therapy - Provisional Marriage and Family Therapist	7	0	4
Marriage & Family Therapy - Registered Marriage and Family Therapy Intern	200	0	174
Massage Apprentice	34	0	46
Massage Establishment	1,610	0	1,615
Massage Therapist	4,281	0	3,944
Medical Physicist - Diagnostic Radiological Physicist	2	0	1
Medical Physicist - Medical Health Physicist	0	0	0
Medical Physicist - Medical Nuclear Radiological Physicist	0	0	2
Medical Physicist - Medical Physicist in Training	1	0	16
Medical Physicist - Therapeutic Radiological Physicist	0	0	32
Medicine - House Physician	49	0	35
Medicine - Limited License Medical Doctor	20	0	9
Medicine - Medical Doctor	3,679	0	3,207

TABLE 4 | INITIAL APPLICATIONS RECEIVED AND INITIAL LICENSES ISSUED (CONT'D)

PROFESSION	INITIAL APPLICATIONS RECEIVED ¹	INITIAL RE-EXAM APPLICATIONS ² RECEIVED	INITIAL LICENSES ISSUED ³
Medicine - Medical Doctor Area Critical Need	61	0	45
Medicine - Medical Doctor Expert Witness	648	0	639
Medicine - Medical Doctor Limited to Cleveland Clinic	0	0	0
Medicine - Medical Doctor Limited to Mayo Clinic	0	0	0
Medicine - Medical Doctor Medical Faculty Certificate	10	0	10
Medicine - Medical Doctor Public Health Certificate	0	0	0
Medicine - Medical Doctor Public Psychiatry Certificate	0	0	0
Medicine - Medical Doctor Visiting Faculty Certificate	0	0	0
Medicine - Office Surgery Registration	78	0	79
Medicine - Physician Assistant	517	0	626
Medicine - Resident Registration	1,317	0	1,304
Mental Health Counseling - Mental Health Counselor	829	0	590
Mental Health Counseling - Provisional Mental Health Counselor	60	0	61
Mental Health Counseling - Registered Mental Health Counselor Intern	1,257	0	1,115
Midwife	16	0	10
Nursing - Advanced Registered Nurse Practitioner (ARNP)	1,928	0	1,877
Nursing - Advanced Registered Nurse Practitioner/Certified Nurse Specialist (ARNP/CNS)	0	0	0
Nursing - Approved CNA Program	32	0	20
Nursing - Approved Nursing Program LPN	16	0	20
Nursing - Approved Nursing Program RN	32	0	85
Nursing - Certified Nursing Assistant (CNA)	24,917	0	18,158
Nursing - Clinical Nurse Specialist (CNS)	33	0	6
Nursing - Licensed Practical Nurse (LPN)	6,750	1,160	5,344
Nursing - Registered Nurse (RN)	23,380	2,582	18,724
Nursing Home - Nursing Home Administrator	198	0	84
Nursing Home - Nursing Home Administrator Provisional	0	0	0
Occupational Therapy - Occupational Therapist	544	0	538
Occupational Therapy - Occupational Therapy Assistant	649	0	662
Opticianry - Apprentice Optician	190	0	158
Opticianry - Optical Establishment Permit	64	0	64
Opticianry - Optician	146	3	84
Optometry - Optometric Faculty Certificate	5	0	7
Optometry - Optometrist	107	0	97
Optometry - Optometry Branch Office	217	0	213
Orthotics & Prosthetics - Orthotic Fitter	8	0	8
Orthotics & Prosthetics - Orthotic Fitter Assistant	20	0	16
Orthotics & Prosthetics - Orthotist	3	0	20
Orthotics & Prosthetics - Pedorthist	2	0	9
Orthotics & Prosthetics - Prosthetic Resident	0	0	20
Orthotics & Prosthetics - Prosthetist	3	0	17
Orthotics & Prosthetics - Prosthetist-Orthotist	11	0	20
Orthotics & Prosthetics - Resident	18	0	18
Osteopathic - Osteopathic Faculty Certificate	0	0	0
Osteopathic - Osteopathic Limited License	0	0	0
Osteopathic - Osteopathic Physician	492	0	451
Osteopathic - Osteopathic Physician Expert Witness	13	0	14
Osteopathic - Osteopathic Training Registration	501	0	473
Pain Management Clinic	60	0	58
Pharmacy - Consultant Pharmacist	191	0	185
Pharmacy - Nuclear Pharmacist	8	0	9

TABLE 4 | INITIAL APPLICATIONS RECEIVED AND INITIAL LICENSES ISSUED (CONT'D)

PROFESSION	INITIAL APPLICATIONS RECEIVED ¹	INITIAL RE-EXAM APPLICATIONS ² RECEIVED	INITIAL LICENSES ISSUED ³
Pharmacy - Pharmacist	3,026	0	1,384
Pharmacy - Pharmacist Intern	1,495	0	1,461
Pharmacy - Pharmacy	785	0	707
Pharmacy - Pharmacy Technician	6,296	0	5,646
Physical Therapy - Physical Therapist Assistant	740	440	694
Physical Therapy - Physical Therapist	1,083	316	911
Podiatry - Certified Podiatric X-Ray Assistant	139	0	131
Podiatry - Podiatric Physician	66	0	63
Podiatry - Podiatric Resident	45	0	37
Psychology - Limited License Psychologist	2	0	1
Psychology - Provisional Psychologist	5	0	5
Psychology - Psychologist	294	115	234
Radiologic Technology - Radiologic Technologist	874	205	2,004
Radiologic Technology - Radiologist Assistant	1	0	3
Respiratory Therapy - Certified Respiratory Therapist	253	0	228
Respiratory Therapy - Registered Respiratory Therapist	795	0	767
Respiratory Therapy - Respiratory Care Practitioner by Exam	0	0	0
Respiratory Therapy - Respiratory Care Practitioner Critical Care	0	0	0
Respiratory Therapy - Respiratory Care Practitioner Non-Critical Care	0	0	0
School Psychologist	42	0	41
Speech-Language Pathology - Provisional Speech-Language Pathologist	420	0	437
Speech-Language Pathology - Speech-Language Pathologist	709	0	648
Speech-Language Pathology - Speech-Language Pathology Assistant	206	0	146
Total	102,860	5,825	87,554

DEFINITIONS:

- ¹**Initial Applications Received** - Applications received for review of applicants' credentials by the respective Board or Council for that profession.
- ²**Initial Re-Exam Applications Received** - Applications for re-examination for initial license received for review of applicants' credentials by the respective Board or Council for that profession.
- ³**Initial Licenses Issued** - Licenses issued to applicants whose credentials meet the standards established by law for that profession.

TABLE 5 | UPGRADE¹ APPLICATIONS RECEIVED AND UPGRADE LICENSES ISSUED

PROFESSION	UPGRADE ² APPLICATIONS RECEIVED	UPGRADE ³ RE-EXAM APPLICATIONS RECEIVED	LICENSE UPGRADES ⁴ ISSUED	CHANGE OF LOCATION
Clinical Laboratory - Clinical Laboratory Personnel	396	0	371	0
Electrolysis Facility	0	0	0	18
Hearing Aid - Hearing Aid Specialist	59	0	1	0
Massage Establishment	0	0	0	467
Medicine - Office Surgery Registration	89	0	33	0
Medicine - Physician Assistant	192	0	192	0
Nursing - Advanced Registered Nurse Practitioner (ARNP)	2	0	1	0
Opticianry - Optician	44	0	43	0
Optometry - Optometrist	0	32	0	0
Pharmacy - Pharmacist	1	0	2	0
Pharmacy - Pharmacy	8	0	10	359
Pharmacy - Pharmacy Technician	0	0	1	0
Radiologic Technology - Radiologic Technologist	37	56	24	0
Total	828	88	678	844

DEFINITIONS:

- ¹**Upgrade** - An existing license is changed to a license requiring additional credentials.
- ²**Upgrade Applications Received** - Applications for upgrade to initial license received for review of applicants' credentials by the respective Board or Council for that profession.
- ³**Upgrade Re-exam Applications Received** - Applications for re-examination for upgrade to initial license received for review of applicants' credentials by the respective Board or Council for that profession.
- ⁴**License Upgrades Issued** - License upgrades issued to those applicants whose credentials meet the standards established by law.

TABLE 6 | ONLINE RENEWALS

PROFESSION	ON-TIME RENEWALS PROCESSED ONLINE	DELINQUENT RENEWALS PROCESSED ONLINE	TOTAL RENEWALS PROCESSED	ONLINE RENEWAL USAGE PERCENTAGE
Acupuncturist	0	25	27	92.59%
Anesthesiologist Assistant	0	0	104	0.00%
Athletic Trainer	1,258	108	1,452	94.08%
Audiology - Audiologist	0	4	4	100.00%
Certified Master Social Worker	2	0	3	66.67%
Chiropractic - Certified Chiropractic Physician Assistant	0	3	4	75.00%
Chiropractic - Chiropractic Faculty Certificate	0	0	2	0.00%
Chiropractic - Chiropractic Physician	0	51	56	91.07%
Clinical Laboratory - Clinical Laboratory Personnel	9,111	253	9,887	94.71%
Clinical Laboratory - Clinical Laboratory Training Program	0	0	27	0.00%
Clinical Social Work - Clinical Social Worker	7,150	172	7,759	94.37%
Clinical Social Work - Clinical Social Worker Intern	1,959	261	2,306	96.27%
Dental - Dental Hygienist	0	77	95	81.05%
Dental - Dental Laboratory	0	15	31	48.39%
Dental - Dental Residency Permit	0	0	104	0.00%
Dental - Dentist	0	81	84	96.43%
Dietetics & Nutrition - Dietitian/Nutritionist	3,135	64	3,337	95.86%
Dietetics & Nutrition - Nutrition Counselors	86	2	112	78.57%
Electrologist	0	46	50	92.00%
Electrolysis Facility	0	8	8	100.00%
EMS - Emergency Insect Sting Treatment	0	0	11	0.00%
EMS - Emergency Medical Technician	21,429	1,971	28,641	81.70%
EMS - Paramedic	15,577	944	25,818	63.99%
Hearing Aid - Hearing Aid Specialist	707	26	814	90.05%
Marriage & Family Therapy - Marriage and Family Therapist	1,498	55	1,635	94.98%
Marriage & Family Therapy - Registered Marriage and Family Therapy Intern	503	67	589	96.77%
Massage Establishment	1,638	0	2,492	65.73%
Massage Therapist	3,238	252	3,654	95.51%
Medical Physicist - Diagnostic Radiological Physicist	76	4	82	97.56%
Medical Physicist - Medical Health Physicist	38	1	39	100.00%
Medical Physicist - Medical Physicist in Training	0	0	44	0.00%
Medical Physicist - Therapeutic Radiological Physicist	273	13	291	98.28%
Medical Physicist - Medical Nuclear Radiological Physicist	55	2	58	98.28%
Medicine - Limited License Medical Doctor	0	0	2	0.00%
Medicine - Medical Doctor	26,118	713	28,338	94.68%
Medicine - Medical Doctor Area Critical Need	0	0	1	0.00%
Medicine - Medical Doctor Medical Faculty Certificate	0	0	16	0.00%
Medicine - Physician Assistant	0	42	46	91.30%
Medicine - Registration for Resident/HSE Physician	0	0	958	0.00%
Mental Health Counseling - Mental Health Counselor	7,783	172	8,349	95.28%
Mental Health Counseling - Registered Mental Health Counselor Intern	2,487	304	2,901	96.21%
Midwife	0	2	3	66.67%
Nursing - Approved CNA Program	0	0	276	0.00%

TABLE 6 | ONLINE RENEWALS (CONT'D)

PROFESSION	ON-TIME RENEWALS PROCESSED ONLINE	DELINQUENT RENEWALS PROCESSED ONLINE	TOTAL RENEWALS PROCESSED	ONLINE RENEWAL USAGE PERCENTAGE
Nursing - Approved Nursing Program LPN	0	0	141	0.00%
Nursing - Approved Nursing Program RN	0	0	125	0.00%
Nursing - Certified Nursing Assistant (CNA)	35,224	6,433	47,873	87.02%
Nursing - Licensed Practical Nurse (LPN)	16,572	334	18,009	93.88%
Nursing - Registered Nurse (RN)	133,257	2,967	142,047	95.90%
Nursing Home - Nursing Home Administrator	1,196	35	1,304	94.40%
Occupational Therapy - Occupational Therapist	6,786	112	7,094	97.24%
Occupational Therapy - Occupational Therapy Assistant	2,911	58	3,037	97.76%
Opticianry - Optician	3,276	112	3,637	93.15%
Optometry - Optometric Faculty Certificate	0	0	4	0.00%
Optometry - Optometrist	2,846	60	3,061	94.94%
Optometry - Optometry Branch Office	538	0	624	86.22%
Orthotics & Prosthetics - Orthotic Fitter	0	1	1	100.00%
Orthotics & Prosthetics - Orthotic Fitter Assistant	0	3	4	75.00%
Orthotics & Prosthetics - Pedorthist	0	5	5	100.00%
Osteopathic - Osteopathic Physician	0	50	57	87.72%
Osteopathic - Osteopathic Training Registration	0	0	475	0.00%
Pharmacy - Consultant Pharmacist	2,351	126	2,567	96.49%
Pharmacy - Nuclear Pharmacist	0	3	3	100.00%
Pharmacy - Pharmacist	1,946	85	2,128	95.44%
Pharmacy - Pharmacy	4,095	101	8,488	49.43%
Pharmacy - Pharmacy Technicians	24,676	1,137	26,908	95.93%
Physical Therapy - Physical Therapist Assistant	0	12	18	66.67%
Physical Therapy - Physical Therapist	0	27	35	77.14%
Podiatry - Certified Podiatric X-Ray Assistant	0	18	26	69.23%
Podiatry - Podiatric Physician	0	12	14	85.71%
Podiatry - Podiatric Residency Program	0	0	16	0.00%
Psychology - Psychologist	0	28	34	82.35%
Radiologic Technology - Radiologic Technologist	7,502	0	12,013	62.45%
Radiologic Technology - Radiologist Assistant	0	0	10	0.00%
Respiratory Therapy - Certified Respiratory Therapist	2,945	54	3,112	96.37%
Respiratory Therapy - Registered Respiratory Therapist	6,891	58	7,120	97.60%
Respiratory Therapy - Respiratory Care Practitioner Critical Care	39	0	42	92.86%
Respiratory Therapy - Respiratory Care Practitioner Non-Critical Care	11	0	12	91.67%
School Psychologist	0	3	3	100.00%
Speech-Language Pathology - Speech-Language Pathologist	0	54	56	96.43%
Speech-Language Pathology - Speech-Language Pathology Assistant	0	5	5	100.00%
Total	357,183	17,631	420,618	89.11%

TABLE 7 | EMERGENCY ORDERS ISSUED

PROFESSION	EMERGENCY RESTRICTION ORDERS ¹	EMERGENCY SUSPENSION ORDERS ²	TOTAL EMERGENCY ORDERS
Acupuncture	0	0	0
Anesthesiologist Assistant	0	0	0
Athletic Trainer	0	0	0
Certified Nursing Assistant	0	64	64
Certified Social Worker	0	0	0
Chiropractic Medicine	0	1	1
Clinical Laboratory Personnel	0	0	0
Clinical Social Worker	2	0	2
Dental Hygienist	0	0	0
Dental Laboratory	0	0	0
Dentistry	0	6	6
Dietetics & Nutrition	0	0	0
Electrolysis	1	0	1
Electrolysis Facility	0	0	0
Emergency Medical Technician	0	3	3
Hearing Aid Specialist	0	0	0
Marriage & Family Therapist	0	0	0
Massage Establishment	0	1	1
Massage Therapy	3	168	171
Medical Physicist	0	0	0
Medicine	7	10	17
Mental Health Counseling	0	2	2
Midwife	0	0	0
Nursing - ARNP	0	8	8
Nursing - LPN	1	38	39
Nursing - RN	3	114	117
Nursing Home Administrator	0	0	0
Occupational Therapy	0	0	0
Optical Establishment	0	0	0
Opticianry	0	1	1
Optometry	0	0	0
Optometry Branch Office	0	0	0
Orthotists & Prosthetists	0	0	0
Osteopathic Medicine	0	4	4
Pain Management Clinic	0	1	1
Paramedic	0	6	6
Pharmacy	2	8	10
Pharmacist	0	29	29
Pharmacy Technician	0	24	24
Physical Therapy	0	2	2
Physician Assistant	0	1	1
Podiatric Medicine	0	1	1
Psychology	0	1	1
Radiologic Technology	0	1	1
Respiratory Care	0	2	2
School Psychology	0	0	0
Speech-Language Pathology and Audiology	0	0	0
Total	19	496	515

DEFINITIONS:

¹Emergency Restriction Order – An order issued by the Department restricting the practice of a practitioner in the State of Florida under conditions specified by the Department.²Emergency Suspension Order – An order issued by the Department suspending the license of a practitioner. A practitioner may not practice in the State of Florida while under an emergency suspension order.

TABLE 8 | REPORTS RECEIVED, COMPLAINTS RECEIVED AND INVESTIGATIONS COMPLETED

PROFESSION	STATUTORY REPORTS ¹	COMPLAINTS RECEIVED	LEGALLY SUFFICIENT ²	INVESTIGATIONS COMPLETED ⁱⁱ	INSPECTIONS COMPLETED
Acupuncture	0	22	6	6	0
Anesthesiologist Assistant	0	2	0	0	0
Athletic Trainer	0	12	5	3	0
Certified Nursing Assistant	192	1,257	452	413	0
Certified Social Worker	0	0	0	0	0
Chiropractic Medicine	13	299	117	115	0
Clinical Laboratory Personnel	1	23	12	13	0
Clinical Social Worker	0	110	28	22	0
Dental Hygienist	0	17	5	5	0
Dental Laboratory	0	14	1	1	1,107
Dentistry	218	856	321	319	208
Dietetics & Nutrition	0	5	1	1	0
Electrolysis	0	20	16	9	0
Electrolysis Facility	0	4	2	1	216
Emergency Medical Technician	1	92	43	45	0
Hearing Aid Specialist	0	62	13	9	0
Marriage & Family Therapist	1	21	5	4	0
Massage Establishment	1	228	55	36	12,311
Massage Therapy	2	857	608	447	0
Medical Physicist	0	0	0	0	0
Medicine	2,490	4,269	1,348	1,161	5,994
Mental Health Counseling	2	136	55	57	0
Midwife	0	15	7	5	0
Nursing - ARNP	72	247	109	88	1,213
Nursing - LPN	96	768	430	405	0
Nursing - RN	228	1,713	895	871	0
Nursing Home Administrator	81	25	8	9	0
Occupational Therapy	1	43	13	14	0
Optical Establishment	0	21	6	3	869
Opticianry	0	12	2	2	0
Optometry	2	47	21	27	90
Optometry Branch Office	0	1	0	0	0
Orthotists & Prosthetists	1	17	9	8	0
Osteopathic Medicine	221	410	176	183	951
Pain Management Clinic	0	55	29	30	261
Paramedic	1	117	59	64	0
Pharmacy	5	690	371	337	6,937
Pharmacist	14	555	390	344	0
Pharmacy Technician	0	158	88	87	0
Physical Therapy	1	89	45	50	0
Physician Assistant	47	269	181	69	0
Podiatric Medicine	63	67	24	25	142
Psychology	9	118	27	28	0
Radiologic Technology	12	72	47	47	0
Respiratory Care	4	61	37	31	0
School Psychology	0	2	1	0	0
Speech-Language Pathology and Audiology	1	58	20	13	0
Total	3,780	13,936	6,088	5,407	30,299
Referred Non-Jurisdictional	273	1,083	2	0	0
Grand Total	4,053	15,019	6,090ⁱ	5,407ⁱⁱ	30,299

NOTES:
ⁱ Legally Sufficient excludes 329 found not legally sufficient following commencement of investigation.
ⁱⁱ Investigations Completed includes 74 found not legally sufficient upon completion of investigation.

DEFINITIONS:
¹ **Statutory Reports** - Reports required by statute to be submitted to the Department.
² **Legally Sufficient** - Complaints that, if found to be true, show a potential violation of Florida statutes or rules.

TABLE 9 | PROBABLE CAUSE ACTIONS

PROFESSION	NO PROBABLE CAUSE FOUND ¹	PROBABLE CAUSE FOUND ¹	ADMINISTRATIVE COMPLAINTS FILED ²
Acupuncture	2	4	4
Anesthesiologist Assistant	0	0	0
Athletic Trainer	4	1	1
Certified Nursing Assistant	163	202	188
Certified Social Worker	0	0	0
Chiropractic Medicine	54	44	39
Clinical Laboratory Personnel	5	3	4
Clinical Social Worker	15	11	8
Dental Hygienist	1	6	4
Dental Laboratory	0	1	1
Dentistry	215	63	53
Dietetics & Nutrition	6	2	2
Electrolysis	1	5	6
Electrolysis Facility	0	0	0
Emergency Medical Technician	18	31	3
Hearing Aid Specialist	7	8	8
Marriage & Family Therapist	4	0	0
Massage Establishment	14	17	10
Massage Therapy	53	384	241
Medical Physicist	0	2	2
Medicine	812	261	245
Mental Health Counseling	37	14	12
Midwife	0	0	0
Naturopathic Medicine	0	0	0
Nursing - ARNP	57	26	23
Nursing - LPN	160	194	181
Nursing - RN	345	396	368
Nursing Home Administrator	12	0	0
Occupational Therapy	6	6	4
Optical Establishment	8	0	0
Opticianry	3	1	2
Optometry	15	0	0
Optometry Branch Office	0	0	0
Orthotists & Prosthetist	3	0	1
Osteopathic Medicine	124	34	33
Pain Management Clinic	10	9	8
Paramedic	24	40	5
Pharmacists	160	86	82
Pharmacy Technician	17	46	36
Physical Therapy	36	13	9
Physician Assistants	30	16	16
Podiatric Medicine	15	4	8
Psychology	28	3	3
Radiologic Technology	13	25	4
Respiratory Care	15	21	18
School Psychology	1	0	0
Speech-Language Pathology and Audiology	5	9	6
Total	2,625	2,039	1,682
Referred Non-Jurisdictional	0	0	0
Grand Total	2,625	2,039	1,682

DEFINITIONS:
¹ **Probable Cause Found / No Probable Cause Found** - A panel of a Board or the Department found or did not find sufficient evidence to bring formal charges against a licensee.
² **Administrative Complaint** - A filed legal document that charges violation(s) of Florida statutes or rules against a licensee.

TABLE 10 | DISCIPLINARY CASES

PROFESSION	REVOCAATION	VOLUNTARY SURRENDER	SUSPENSION	PROBATION	LIMITATION/OBLIGATION	FINE	REPRIMAND	CITATION	DISMISSALS	CASES RESOLVED ¹ THROUGH FINAL ORDERS
Acupuncture	0	1	1	2	4	3	1	0	0	5
Anesthesiologist Assistant	0	0	0	0	0	0	0	0	0	0
Athletic Trainer	0	0	0	0	0	0	0	0	0	0
Certified Nursing Assistant	97	63	57	23	48	22	1	0	14	276
Certified Social Worker	0	0	0	0	0	0	0	0	0	0
Chiropractic Medicine	4	6	5	12	11	27	15	23	5	45
Clinical Laboratory Personnel	0	3	2	0	2	4	4	0	0	7
Clinical Social Worker	0	2	3	0	1	4	1	0	0	6
Dental Hygienist	0	3	0	0	0	0	0	1	0	3
Dental Laboratory	0	0	0	0	0	0	0	2	0	0
Dentistry	0	15	9	6	33	39	15	2	16	57
Dietetics & Nutrition	1	1	0	0	1	1	1	0	0	3
Electrolysis	1	0	0	1	1	1	0	0	4	2
Electrolysis Facility	0	0	0	0	0	0	0	0	0	0
Emergency Medical Technician	3	8	0	0	14	13	12	0	5	29
Hearing Aid Specialist	0	1	0	1	1	2	2	0	3	3
Marriage & Family Therapist	0	0	0	0	0	0	0	0	0	0
Massage Establishment	7	12	0	1	3	4	7	2	0	23
Massage Therapy	28	148	4	1	18	22	23	7	10	198
Medical Physicist	0	1	0	0	0	0	0	0	0	1
Medicine	14	56	30	22	112	137	53	11	72	217
Mental Health Counseling	3	5	3	0	5	3	4	0	0	15
Midwife	0	0	0	0	1	0	0	0	0	1
Nursing - ARNP	2	7	11	2	9	7	1	0	2	28
Nursing - LPN	28	44	109	25	52	50	1	40	18	231
Nursing - RN	45	101	256	15	116	61	6	1	18	478
Nursing Home Administrator	1	1	1	0	2	3	1	0	0	5
Occupational Therapy	1	2	2	1	6	4	6	1	1	10
Optical Establishment	0	0	0	0	0	0	0	0	0	0
Opticianry	0	1	0	0	3	3	1	0	0	4
Optometry	0	0	2	1	0	2	1	0	0	3
Optometry Branch Office	0	0	0	0	0	0	0	0	0	0
Orthotists & Prosthetist	0	0	0	2	1	3	2	0	0	3
Osteopathic Medicine	4	5	10	5	28	32	20	1	14	47
Pain Management Clinic	0	7	0	0	0	0	0	0	2	7
Paramedic	5	3	3	0	17	22	15	0	5	34
Pharmacy	15	15	2	7	3	8	1	0	9	40
Pharmacist	6	25	7	13	21	38	3	5	10	70
Pharmacy Technician	15	27	4	0	0	2	0	0	1	46
Physical Therapy	0	5	4	1	2	4	6	0	1	12
Physician Assistant	1	2	4	0	11	13	6	8	1	17
Podiatric Medicine	0	0	1	0	2	3	2	0	2	3
Psychology	2	3	1	0	3	4	0	0	3	8
Radiologic Technology	3	2	1	1	6	13	5	0	1	15
Respiratory Care	4	3	4	1	9	13	6	2	1	20
School Psychology	0	0	0	0	0	0	0	0	0	0
Speech-Language Pathology and Audiology	1	1	1	0	3	3	1	0	0	6
Total	291	579	537	143	549	570	223	106	218	1,978
Referred Non-Jurisdictional	0	0	0	0	0	0	0	0	0	0
Grand Total	291	579	537	143	549	570	223	106	218	1,978

DEFINITION:

¹Cases Resolved Through Final Orders - Cases resolved through final orders represent the number of cases resolved by a final order, not the number of final orders issued. A final order may contain more than one case, or more than one type of discipline, such as probation, fine or reprimand.

TABLE 11 | MEDICAL MALPRACTICE CLAIMS

PROFESSION	CIVIL COURT CLAIMS RECEIVED ¹	CLOSED CLAIMS RECEIVED ²	NICA CLAIMS RECEIVED ³	EMERGENCY 3-IN-5 INITIATED ⁴	EMERGENCY 3-IN-5 DISCIPLINES ⁵	CLOSED CLAIMS DISCIPLINED	CLOSED CLAIMS NON-DISCIPLINE
Acupuncture	0	0	0	0	0	0	0
Anesthesiologist Assistant	0	0	0	0	0	0	0
Athletic Trainer	0	0	0	0	0	0	0
Certified Nursing Assistant	0	1	0	0	0	0	0
Certified Social Worker	0	0	0	0	0	0	0
Chiropractic Medicine	4	21	0	0	0	0	0
Clinical Laboratory Personnel	0	0	0	0	0	0	0
Clinical Social Worker	0	0	0	0	0	0	0
Dental Hygienist	0	0	0	0	0	0	0
Dental Laboratory	0	0	0	0	0	0	0
Dentistry	7	213	0	0	0	6	8
Dietetics & Nutrition	0	0	0	0	0	0	0
Electrolysis	0	0	0	0	0	0	0
Electrolysis Facility	0	0	0	0	0	0	0
Emergency Medical Technician	0	0	0	0	0	0	0
Hearing Aid Specialist	0	0	0	0	0	0	0
Marriage & Family Therapist	1	0	0	0	0	0	0
Massage Establishment	0	1	0	0	0	0	0
Massage Therapy	1	1	0	0	0	0	0
Medical Physicist	0	0	0	0	0	0	0
Medicine	280	1,804	68	170	1	5	33
Mental Health Counseling	0	2	0	0	0	0	0
Midwife	0	2	0	0	0	0	0
Nursing - ARNP	20	57	1	0	0	0	1
Nursing - LPN	3	6	0	0	0	0	0
Nursing - RN	40	31	1	0	0	0	0
Nursing Home Administrator	71	0	0	0	0	0	0
Occupational Therapy	0	1	0	0	0	0	0
Optical Establishment	0	0	0	0	0	0	0
Opticianry	0	0	0	0	0	0	0
Optometry	1	4	0	0	0	0	0
Optometry Branch Office	0	0	0	0	0	0	0
Orthotists & Prosthetist	1	0	0	0	0	0	0
Osteopathic Medicine	39	162	12	20	0	2	2
Pain Management Clinic	0	0	0	0	0	0	0
Paramedic	0	0	0	0	0	0	0
Pharmacy	2	0	0	0	0	0	0
Pharmacist	8	2	0	0	0	0	0
Pharmacy Technician	0	0	0	0	0	0	0
Physical Therapy	1	7	0	0	0	0	0
Physician Assistant	12	37	0	0	0	1	0
Podiatric Medicine	1	64	0	7	0	0	0
Psychology	1	9	0	0	0	0	0
Radiologic Technology	0	1	0	0	0	0	0
Respiratory Care	1	0	0	0	0	0	0
School Psychology	0	0	0	0	0	0	0
Speech-Language Pathology and Audiology	0	0	0	0	0	0	0
Total	494	2,426	82	197	1	14	44
Referred Non-Jurisdictional	172	7	2	0	0	0	0
Grand Total	666	2,433	84	197	1	14	44

DEFINITIONS:

¹Civil Court Claims Received - Civil suits alleging medical malpractice against health care practitioners that have been filed in civil court.

²Closed Claims - Civil suits alleging medical malpractice against health care practitioners that have been resolved.

³NICA Claims - Claims filed with the Florida Birth-related Neurological Injury Compensation Association (NICA) as required by section 766.305(5), F.S.

⁴3-in-5 Initiated - Investigation started when the practitioner has had three or more closed medical malpractice claims within a five year period as required by sections 458.331(6), 459.015(6), 461.013(1)(s), and 466.028(6), F.S.

TABLE 12 | HOSPITAL ANNUAL REPORT CLAIMS¹

REPORTING ENTITIES	CLAIMS
Hospitals/Facilities Reporting	4
Practitioners Reported	0
Referred Non-Jurisdictional	4

DEFINITION:

¹**Hospital Annual Report Claims** – Reports from hospitals of civil suits in which there are judgments against health care practitioners for which the hospital assumes liability (section 395.0197(3), F.S.).

TABLE 13 | UNLICENSED ACTIVITY (ULA)

PROFESSION	COMPLAINTS RECEIVED	REFERRED FOR INVESTIGATION	INVESTIGATIONS ¹ COMPLETED	CEASE AND DESIST ISSUED	REFERRALS TO LAW ENFORCEMENT	ARRESTS	CONVICTIONS
Acupuncture	5	5	3	1	1	0	0
Anesthesiologist Assistant	0	0	0	0	0	0	0
Athletic Trainer	0	0	0	0	0	0	0
Certified Nursing Assistant	6	3	1	0	0	0	0
Certified Social Worker	0	0	0	0	0	0	0
Chiropractic Medicine	6	5	6	2	0	0	0
Clinical Laboratory Personnel	2	2	2	0	1	0	0
Clinical Social Worker	4	3	3	1	2	0	0
Dental Hygienist	1	1	2	2	1	0	0
Dental Laboratory	6	6	6	1	2	1	0
Dentistry	69	68	50	17	22	14	1
Dietetics & Nutrition	24	21	21	8	14	0	0
Electrolysis	6	5	5	1	2	0	0
Electrolysis Facility	4	4	3	3	2	0	0
Emergency Medical Technician	1	1	1	0	0	0	0
Hearing Aid Specialist	5	2	2	1	2	0	0
Marriage & Family Therapist	1	1	1	0	0	0	0
Massage Establishment	63	58	55	11	12	2	6
Massage Therapy	74	64	53	16	27	25	14
Medical Physicist	0	0	0	0	0	0	0
Medicine	108	96	84	32	41	16	3
Mental Health Counseling	14	12	13	2	8	0	0
Midwife	4	4	0	0	1	0	0
Naturopathic Medicine	7	7	3	1	3	0	0
Nursing - LPN	5	4	5	4	3	0	0
Nursing - RN/ARNP	26	26	22	7	9	3	2
Nursing Home Administrator	0	0	0	0	0	0	0
Occupational Therapy	4	3	1	0	0	0	0
Optical Establishment	69	68	61	35	37	7	2
Opticianry	16	15	7	9	5	0	0
Optometry	5	4	2	1	2	0	0
Optometry Branch Office	0	0	0	0	0	0	0
Orthotists & Prosthetists	12	12	7	0	0	0	0
Osteopathic Medicine	4	3	3	0	0	1	0
Pain Management Clinic	7	7	8	1	2	6	1
Paramedic	0	0	0	0	0	1	0
Pharmacy	19	18	20	10	10	1	0
Pharmacist	9	9	6	2	3	1	0
Pharmacy Technician	10	9	9	6	6	0	0
Physical Therapy	7	7	5	1	1	0	0

TABLE 13 | UNLICENSED ACTIVITY (CONT'D)

PROFESSION	COMPLAINTS RECEIVED	REFERRED FOR INVESTIGATION	INVESTIGATIONS ¹ COMPLETED	CEASE AND DESIST ISSUED	REFERRALS TO LAW ENFORCEMENT	ARRESTS	CONVICTIONS
Physician Assistant	9	8	7	5	7	1	0
Podiatric Medicine	0	0	0	0	0	0	0
Psychology	11	11	6	1	3	0	0
Radiologic Technology	15	10	14	0	1	0	0
Respiratory Care	0	0	0	0	0	0	0
School Psychology	0	0	0	0	0	0	0
Speech-Language Pathology and Audiology	2	2	1	1	1	0	0
Total	640	584	498	182	231	79	29
Referred Non-Jurisdictional	21	12	8	1	2	0	0
Grand Total	661	596	506	183	233	79	29

DEFINITIONS:

¹**Investigations Completed** – Investigations completed includes both full and preliminary investigations.

TABLE 14 | STUDENT LOAN DEFAULTS²

PROFESSION	REPORTS OF DEFAULT RECEIVED	INVESTIGATIONS COMPLETED	ESO ISSUED	PROBABLE CAUSE ¹ FOUND	NO PROBABLE ¹ CAUSE FOUND	DISCIPLINARY ACTION TAKEN	FINE AMOUNTS IMPOSED
Dentistry	1	1	0	0	0	0	\$0.00
Osteopathic Medicine	1	1	1	1	0	1	\$2,500.00
Total	2	2	1	1	0	1	\$2,500.00

DEFINITIONS:

¹**Probable Cause Found / No Probable Cause Found** – A panel of a Board or the Department found or did not find sufficient evidence to bring formal charges against a licensee.

²**Student Loan Defaults** – Per section 456.0721, F.S., the Department shall obtain from the U.S. Department of Health and Human Services information necessary to investigate and prosecute health care practitioners for failing to repay a student loan or comply with scholarship service obligations pursuant to section 456.072 (1)(k), F.S. The minimum disciplinary action imposed shall be a suspension of the license until new payment terms are agreed upon or the scholarship obligation is resumed, followed by probation for the duration of the student loan or remaining obligation period, and a fine equal to 10 percent of the defaulted loan amount. Fines collected shall be deposited into the Medical Quality Assurance Trust Fund.

TABLE 15 | REVENUE, EXPENDITURES AND CASH BALANCES

PROFESSION	BEGINNING CASH BALANCE	REVENUES	EXPENDITURES	ENDING CASH BALANCE	UNLICENSED ACTIVITY CASH BALANCE
Acupuncture	\$822,006	\$121,812	\$586,603	\$357,215	\$18,705
Anesthesiologist Assistant	\$(23,194)	\$56,331	\$20,059	\$13,078	\$42
Athletic Trainer	\$91,654	\$248,305	\$190,430	\$149,529	\$42,812
Chiropractic Medicine	\$2,765,019	\$534,841	\$1,681,454	\$1,618,406	\$(16,409)
Clinical Laboratory Personnel	\$(78,107)	\$1,100,863	\$740,152	\$282,604	\$442,792
Certified Nursing Assistant (CNA)	\$(2,043,113)	\$3,742,813	\$3,778,703	\$(2,079,003)	\$1,912,479
Certified Master Social Worker	\$(129,496)	\$680	\$713	\$(129,529)	\$(6,779)
Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling	\$1,120,660	\$3,552,489	\$2,193,294	\$2,479,855	\$495,337
Dentistry	\$1,326,764	\$755,953	\$2,799,382	\$(716,665)	\$(827,970)
Dental Hygienist	\$1,318,837	\$97,928	\$895,301	\$521,464	\$229,747
Dental Laboratory	\$365,375	\$14,361	\$110,965	\$268,771	\$(56,032)
Dietetics & Nutrition	\$90,971	\$462,433	\$294,148	\$259,256	\$(51,532)
Electrolysis	\$(382,473)	\$87,655	\$260,559	\$(555,377)	\$(122,139)
Emergency Medical Technician	\$(3,442,634)	\$846,665	\$712,877	\$(3,308,846)	\$(16,993)
Hearing Aid Specialist	\$(178,423)	\$577,437	\$210,645	\$188,369	\$(77,603)
Massage Therapy	\$1,216,518	\$1,914,339	\$4,098,883	\$(968,026)	\$(1,109,425)
Medical Physicist	\$91,807	\$100,971	\$93,461	\$99,317	\$14,955
Medicine	\$9,259,055	\$17,457,516	\$15,715,909	\$11,000,662	\$(1,126,574)
Midwifery	\$(785,557)	\$11,213	\$60,620	\$(834,964)	\$(83,908)
Naturopathy	\$(303,442)	\$2	\$938	\$(304,378)	\$(44,559)
Nursing	\$3,629,639	\$19,741,158	\$16,712,955	\$6,657,842	\$9,073,663
Nursing Home Administrator	\$(101,675)	\$599,647	\$374,614	\$123,358	\$24,600
Occupational Therapy	\$381,459	\$855,294	\$653,253	\$583,500	\$290,193
Opticianry	\$576,216	\$524,162	\$426,114	\$674,264	\$(202,562)
Optometry	\$457,450	\$1,277,614	\$746,592	\$988,472	\$60,275
Orthotists & Prosthetists	\$104,041	\$187,252	\$253,070	\$38,223	\$(111,185)
Osteopathic Medicine	\$1,799,469	\$685,126	\$1,554,092	\$930,503	\$36,339
Paramedic	\$(342,537)	\$847,592	\$632,061	\$(127,006)	\$(2,106)
Pharmacy	\$1,419,981	\$5,829,448	\$7,571,856	\$(322,427)	\$531,855
Physical Therapy	\$1,144,135	\$459,314	\$1,289,219	\$314,230	\$286,018
Physician Assistant	\$1,308,108	\$243,913	\$1,134,711	\$417,310	\$74,695
Podiatry	\$313,138	\$80,427	\$349,443	\$44,122	\$13,365
Psychology	\$1,410,083	\$297,464	\$1,034,226	\$673,321	\$(71,592)
Radiological Technican	\$(1,939,612)	\$602,362	\$695,831	\$(2,033,081)	\$(34,469)
Respiratory Therapy	\$276,545	\$1,454,398	\$793,574	\$937,369	\$362,764
School Psychology	\$195,308	\$17,452	\$143,250	\$69,510	\$16,120
Speech-Language Pathology and Audiology	\$1,920,294	\$319,145	\$1,303,586	\$935,853	\$197,377
Total	\$23,654,269	\$65,706,375¹	\$70,113,543	\$19,247,101¹	\$10,162,296

¹ NOTE: Neurological Injury Compensation Association (NICA) is excluded.

TABLE 16 | PROJECTED CASH BALANCES

PROFESSION	PROJECTED CASH BALANCE 2013-2014	PROJECTED CASH BALANCE 2014-2015	PROJECTED CASH BALANCE 2015-2016	PROJECTED CASH BALANCE 2016-2017	PROJECTED CASH BALANCE 2017-2018	PROJECTED CASH BALANCE 2018-2019
Acupuncture	\$564,776	\$413,819	\$785,479	\$644,708	\$1,009,160	\$862,115
Anesthesiologist Assistant	\$(13,431)	\$52,003	\$60,634	\$126,918	\$135,211	\$200,972
Athletic Trainer	\$30,368	\$173,299	\$122,346	\$269,897	\$216,132	\$360,838
Chiropractic Medicine	\$2,248,470	\$1,298,232	\$2,247,163	\$1,352,260	\$2,261,959	\$1,332,975
Clinical Laboratory Personnel	\$(8,040)	\$334,134	\$220,398	\$592,731	\$462,916	\$816,674
Certified Nursing Assistant (CNA)	\$(1,689,502)	\$(940,969)	\$(313,879)	\$591,549	\$1,116,196	\$1,924,994
Certified Master Social Worker	\$(131,782)	\$(132,621)	\$(134,755)	\$(135,544)	\$(137,730)	\$(138,550)
Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling	\$799,722	\$2,165,757	\$1,058,059	\$2,504,783	\$1,352,972	\$2,750,001
Dentistry	\$416,603	\$(2,106,135)	\$(793,596)	\$(3,197,156)	\$(1,961,915)	\$(4,438,876)
Dental Hygienist	\$960,825	\$664,056	\$1,403,815	\$1,121,809	\$1,846,723	\$1,555,638
Dental Laboratory	\$308,101	\$284,238	\$413,210	\$390,774	\$517,524	\$494,209
Dietetics & Nutrition	\$39,365	\$277,746	\$160,913	\$407,721	\$285,291	\$526,909
Electrolysis	\$(578,671)	\$(756,007)	\$(765,187)	\$(932,613)	\$(947,728)	\$(1,121,257)
EMS (EMT & PMD)	\$(4,340,389)	\$(3,576,178)	\$(4,448,202)	\$(3,626,591)	\$(4,528,158)	\$(3,741,899)
Hearing Aid Specialist	\$(47,690)	\$301,933	\$219,850	\$578,600	\$492,456	\$845,585
Massage Therapy	\$422,321	\$(1,855,494)	\$(238,256)	\$(2,359,568)	\$(840,161)	\$(3,057,862)
Medical Physicist	\$47,297	\$83,292	\$50,366	\$88,778	\$54,346	\$91,270
Medicine	\$8,720,910	\$9,597,244	\$10,660,546	\$12,192,345	\$12,844,118	\$13,972,222
Midwifery	\$(820,968)	\$(870,018)	\$(852,429)	\$(899,229)	\$(883,189)	\$(931,374)
Naturopathy	\$(305,376)	\$(306,506)	\$(307,452)	\$(308,541)	\$(309,509)	\$(310,623)
Nursing	\$5,610,992	\$8,786,248	\$12,578,979	\$16,370,848	\$19,786,908	\$23,199,011
Nursing Home Administrator	\$(45,813)	\$162,109	\$83,142	\$306,919	\$221,133	\$435,145
Occupational Therapy	\$236,879	\$571,355	\$407,202	\$762,907	\$588,730	\$931,360
Opticianry	\$172,790	\$158,812	\$(312,605)	\$(306,381)	\$(790,757)	\$(796,976)
Optometry	\$443,224	\$882,605	\$571,283	\$1,042,838	\$716,786	\$1,168,526
Orthotists & Prosthetists	\$220,110	\$151,374	\$451,468	\$390,850	\$685,681	\$620,064
Osteopathic Medicine	\$1,832,429	\$669,699	\$1,787,679	\$693,958	\$1,765,138	\$628,915
Pharmacy	\$992,296	\$554,527	\$2,191,036	\$1,985,707	\$3,483,469	\$3,134,982
Physical Therapy	\$956,994	\$369,684	\$1,246,075	\$697,852	\$1,545,225	\$972,929
Physician Assistant	\$1,581,052	\$822,213	\$2,510,012	\$1,788,621	\$3,449,881	\$2,705,426
Podiatric Medicine	\$258,593	\$(93,627)	\$147,433	\$(188,630)	\$40,965	\$(305,048)
Psychology	\$1,316,700	\$849,217	\$1,881,910	\$1,442,990	\$2,455,142	\$1,998,630
Radiological Technician	\$(2,222,401)	\$(2,309,712)	\$(2,452,635)	\$(2,510,498)	\$(2,673,426)	\$(2,749,426)
Respiratory Therapy	\$188,487	\$918,844	\$464,329	\$1,223,123	\$751,736	\$1,493,016
School Psychology	\$127,205	\$99,223	\$203,278	\$176,983	\$279,647	\$252,313
Speech-Language Pathology and Audiology	\$1,250,282	\$1,044,390	\$1,738,928	\$1,552,631	\$2,233,272	\$2,034,906
Total	\$19,542,727	\$18,738,785	\$33,046,536	\$34,834,345	\$47,526,144	\$47,717,732

NOTE: Revenue collected from Neurological Injury Compensation Association (NICA) and Unlicensed Activity are excluded from the amounts shown above.

TABLE 17 | REVIEW OF THE ADEQUACY OF RENEWAL FEES

PROFESSION ⁱ	FY 12-13 & 13-14 ESTIMATED EXPEND	NUMBER OF LICENSEES ⁱⁱ	COST ⁱⁱ TO REGULATE	RENEWAL FEE CAP ⁱⁱⁱ	CURRENT ⁱⁱⁱ RENEWAL FEE	SUFFICIENT ^{iv} CURRENT RENEWAL FEE
1. Acupuncture	\$593,597	2,260	\$263	\$500	\$300/\$150	Yes
2. Anesthesiologist Assistant	\$37,765	135	\$280	\$1,000	\$500	Yes
3. Athletic Trainer	\$248,872	1,804	\$138	\$200/\$100	\$125/\$50	Yes
4. Chiropractic Medicine	\$3,228,108		\$348			Yes
A. Chiropractic Physician		5,915		\$500	\$350/\$250	
B. Chiropractic Physician Assistant		171		\$250	\$55/\$28	
C. Chiropractic Assistant		3,188		\$25	\$25	
5. Clinical Laboratory Personnel	\$1,523,391		\$99			Yes
A. Director		166		\$150	\$130	
B. Supervisor		4,631		\$150	\$110	
C. Technologist		8,440		\$150	\$90	
D. Technician		1,659		\$150	\$50	
E. Training Program		55		\$300	\$300	
F. Inactive		408		\$50	\$50	
6. Certified Nursing Assistant (CNA)	\$8,761,452	168,736	\$52	\$50	\$50	Yes
7. Certified Master Social Worker	\$3,592	3	\$1,197	\$250	\$150/\$50	
8. Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling	\$4,124,310		\$162			Yes
A. Clinical Social Worker		8,099		\$250/\$50	\$125/\$50	
B. Marriage and Family Therapist		1,705		\$250/\$50	\$125/\$50	
C. Mental Health Counselor		8,742		\$250/\$50	\$125/\$50	
D. Intern		6,989		\$100	\$75	
9. Dentistry	\$6,632,132	12,513	\$530	\$300	\$300	
10. Dental Hygienist	\$1,055,560	12,882	\$82	\$300	\$100	Yes
11. Dental Laboratory	\$137,167	1,092	\$126	\$300	\$200	Yes
12. Dietetics & Nutrition	\$474,792	3,584	\$132	\$500	\$100/\$95	Yes
13. Electrolysis	\$529,539	1,582	\$335	\$100	\$100	
14. Hearing Aid Specialist	\$425,181	864	\$492	\$600	\$600/\$375	Yes
15. Massage Therapy	\$8,545,616		\$171			
A. Massage Therapist		38,126		\$200/\$250	\$100	
B. Massage Establishment		11,743		\$150	\$100	
16. Medical Physicist	\$131,733		\$236			Yes
A. Medical Physicist		497		\$500	\$150	
B. Medical Physicist In Training		61		No Cap	\$50	
17. Medicine	\$35,870,631	62,425	\$575	\$500	\$360/\$121	Yes
18. Midwifery	\$129,220	149	\$867	\$500	\$500/\$500	
19. Naturopathy	\$2,130	0		\$1,000	\$250	
20. Nursing	\$33,278,630		\$101			Yes
A. Registered Nurse (RN)		238,254		No Cap	\$70/\$55	
B. Licensed Practical Nurse (LPN)		74,148		No Cap	\$70/\$55	
C. Advanced Registered Nurse Practitioner (ARNP)		17,860		No Cap	\$120/\$75	
D. Clinical Nurse Specialist (CNS)		121		No Cap	\$145/\$75	
E. ARNP/CNS		26		No Cap	\$195/\$75	
21. Nursing Home Administrator	\$728,059	1,575	\$462	No Cap	\$325	Yes
22. Occupational Therapy	\$1,014,634	11,090	\$91	No Cap	\$55	Yes
23. Opticianry	\$1,117,879	3,703	\$302	\$350/\$50	\$125/\$50	
24. Optometry	\$1,517,191		\$391			Yes
A. Optometrist		3,061		\$300	\$300	
B. Optometry Faculty		16		No Cap	\$100	
C. Branch Office		800		\$100	\$100	
25. Orthotists & Prosthetics	\$451,612	766	\$590	\$500	\$500	Yes
26. Osteopathic Medicine	\$3,931,106	7,321	\$537	\$500	\$400/\$200	Yes

TABLE 17 | REVIEW OF THE ADEQUACY OF RENEWAL FEES (CONT'D)

PROFESSION ⁱ	FY 12-13 & 13-14 ESTIMATED EXPEND	NUMBER OF LICENSEES ⁱⁱ	COST ⁱⁱ TO REGULATE	RENEWAL FEE CAP ⁱⁱⁱ	CURRENT ⁱⁱⁱ RENEWAL FEE	SUFFICIENT ^{iv} CURRENT RENEWAL FEE
27. Pharmacy	\$12,400,410		\$170			Yes
A. Pharmacist		28,985		\$250	\$200	
B. Consultant Pharmacist		2,739		\$250	\$100	
C. Nuclear Pharmacist		217		\$250	\$100	
D. Pharmacy Permit		8,907		\$250	\$250	
E. Pharmacy Technician		32,268		\$50	\$50	
28. Physical Therapy	\$2,338,356		\$105			Yes
A. Physical Therapist		14,785		\$200	\$75/\$50	
B. Physical Therapist Assistant		7,446		\$150	\$75/\$50	
29. Physician Assistant	\$2,184,116	6,628	\$330	\$500	\$275/\$150	Yes
30. Podiatry	\$942,995		\$399			
A. Podiatric Medicine		1,746		\$350	\$350	
B. Certified Podiatric X-Ray Assistant		618		No Cap	\$75	
31. Psychology	\$1,679,174		\$355			Yes
A. Psychologist		4,728		\$500	\$340	
B. Limited License		5		\$500	\$25	
32. Respiratory Therapy	\$1,512,481	10,698	\$141	\$200/\$50	\$121/\$50	Yes
33. School Psychology	\$107,109	744	\$144	\$500	\$190/\$150	Yes
34. Speech-Language Pathology and Audiology	\$1,143,332		\$115			Yes
A. Speech-Language Pathologist		9,209		\$500/\$100	\$125/\$100	
B. Speech-Language Pathology Assistant		773		No Cap	\$50	
Total Fund^{iv}	\$136,801,874	857,861	\$159			

NOTES:

ⁱ Emergency Medical Technicians, Paramedics, and Radiological Technicians are not included with the MQA trust funded professions as revenues are not deposited into the MQA trust fund and as these professions are not governed by Chapter 456, F.S.

ⁱⁱ Cost to regulate is computed by adding FY 2013 - 2014 and FY 2014 - 2015 projected expenditures and dividing by the total number of non-delinquent active and inactive licensees eligible to renew as of June 30, 2013.

ⁱⁱⁱ Two amounts in the column for fee caps and/or current fees represent two different amounts for active and inactive licensees.

^{iv} If there is a projected positive cash balance at June 30, 2019, then the current renewal fee is deemed to be sufficient.

CONTACT US/FEEDBACK

DIVISION DIRECTOR

Lucy C. Gee, M.S.
 Medical Quality Assurance
 850-245-4224
lucy_gee@doh.state.fl.us



BUREAU CHIEFS

Susan Love
 Bureau of Enforcement
 850-245-4123
susan_love@doh.state.fl.us

Cassandra Pasley, J.D.
 Bureau of Health Care Practitioner Regulation
 850-245-4095
cassandra_pasley@doh.state.fl.us

Lola Pouncey
 Bureau of Operations
 850-245-4064
lola_pouncey@doh.state.fl.us

MAILING ADDRESS

Medical Quality Assurance
 4052 Bald Cypress Way Bin C-00
 Tallahassee, Florida 32399-3250

WEBSITE 
www.flhealthsource.com

EXECUTIVE DIRECTORS

Joe Baker, Jr.
 Nursing and Certified Nursing Assistants
 850-245-4158
joe_baker@doh.state.fl.us

Allison Dudley, J.D.
 Medicine, Office Surgery Centers, Pain Management
 Clinics, Physician Assistants and Anesthesiologist
 Assistants
 850-245-4130
allison_dudley@doh.state.fl.us

Sue Foster
 Athletic Training, Certified Master Social Worker,
 Clinical Social Work, Dentistry, Dental Hygienist,
 Dental Laboratories, Hearing Aid Specialists,
 Marriage and Family Therapy, Mental Health Counseling
 and Opticianry
 850-245-4460
sue_foster@doh.state.fl.us

Allen Hall
 Dietetics and Nutrition, Electrolysis, Occupational
 Therapy, Physical Therapy, Psychology, Respiratory
 Care and School Psychology
 850-245-4374
allen_hall@doh.state.fl.us

Anthony Jusevitch
 Acupuncture, Massage Therapy, Midwifery,
 Osteopathic Medicine and Speech-Language
 Pathology and Audiology
 850-245-4162
anthony_jusevitch@doh.state.fl.us

William Miller, J.D.
 Chiropractic Medicine, Clinical Laboratory Personnel,
 Nursing Home Administrators, Medical Physicists,
 Optometry, Orthotists and Prosthetists and Podiatric
 Medicine
 850-245-4393
william_miller@doh.state.fl.us

Mark Whitten
 Pharmacy, EMT, Paramedic and
 Radiologic Technology
 850-245-4197
mark_whitten@doh.state.fl.us

