

Report on Outcome Measures and Oversight Activities of the Independent Living Transition Services Program

Department of Children and Families
Office of Family Safety

January 31, 2009

George H. Sheldon Secretary Charlie Crist Governor

Report on Outcome Measures and Oversight Activities of the Independent Living Transition Services Program

Overview

The requirement to submit this legislatively mandated report is found in Section 409.1451(6), F. S.

This report provides information as required by the statute in the following major content areas:

A) Outcome Measures, B) Departmental Oversight, and 3) Rule Promulgation. The majority of activities described in this report occurred during the period January through December 2008 except as otherwise noted.

Authority

Section 409.1451(6), F. S.

"The Department shall prepare a report on the outcome measures and the Department's oversight activities and submit the report to the President of the Senate, the Speaker of the House of Representatives, and the committees with jurisdiction over issues relating to children and families in the Senate and the House of Representatives no later than January 31 of each year. The report must include:

- (a) An analysis of performance on the outcome measures developed under this section reported for each community-based care lead agency and compared with the performance of the Department on the same measures.
- (b) A description of the Department's oversight of the program, including, by lead agency, any programmatic or fiscal deficiencies found, corrective actions required, and current status of compliance.
- (c) Any rules adopted or proposed under this section since the last report. For the purposes of the first report, any rules adopted or proposed under this section must be included."

A. Outcome Measures for Community-Based Care Lead Agencies

Independent Living Transitional Services Critical Checklist

In order to implement a system of outcome measures as required by the statute above, the Department, in collaboration with the Independent Living Services Advisory Council (ILSAC), developed and implemented a checklist or survey of data elements specific to independent living services. Beginning in July 2007 and in partnership with the community-based care lead agencies, the Department collected and compiled data on youth in foster care, ages 13 through 17, and young adults formerly in foster care, ages 18 through 22, in the areas of: life skills; housing; education; employment; Department of Corrections or Juvenile Justice involvement; and Case Plan, Aftercare, and

Transitional Services. A summary of the data compiled as of January 2008 is located at the following web site:

http://www.dcf.state.fl.us/indliving/docs/ILSurveyChartbook20080108.pdf.

During the spring of 2008, the Department solicited feedback from advocates, stakeholders, community partners, youth, and others in order to improve the checklist/survey. Based on the feedback received, two key changes were made: 1) development of a separate survey to obtain the youth perspective in contrast to data obtained from the caseworkers and 2) development of separate tools for youth ages 13 - 17 and young adults ages 18 - 22. For the most part, the data elements remained consistent in order not to negatively impact the ability to use data collected in July 2007 as a baseline. This provides the Department with the ability to compare and contrast data from year to year by use of the checklist/ survey. As of July 1, 2008, the checklist/survey will be required each year, forty-five days after the youth or young adult's birthday. As of January 5, 2009, a total of 3,721 checklists for youth ages 13 - 17 and 2,271 for young adults, ages 18 - 22 have been received.

The compilation and analysis of the results from the 2008 Independent Living Transitional Services Critical Checklist is expected by early March 2009 and will be posted on the Department's website at: http://www.dcf.state.fl.us/indliving/.

Outcome Measures

In January 2008, the Department of Children and Families in coordination with representatives of the community-based care lead agencies formed the Performance Measure Workgroup to address measurement and quality assurance activities in community-based care. During the calendar year, the workgroup reviewed the various approaches to implementing a system of outcome measures for youth receiving independent living services.

The Performance Measure Workgroup reviewed the youth outcome work products of other agencies to develop the best approach for implementing outcome measures specific to the independent living program. This included the Florida Office of Program Policy, Analysis, and Government Accountability (OPPAGA) Report 04-78 entitled "Independent Living Minimum Standards Recommended for Children in Foster Care," the 2006 Annual Report of the Independent Living Services Advisory Council, and the February 2008 Federal Rule for the National Youth in Transition Database (NYTD). Each of these reports contains recommended youth outcome measures and they were cross-walked to determine similarities and differences. Currently, in the final phase of implementation, the Department in collaboration with Performance Measure Workgroup has selected 18 indicators that are common to the recommendations made by OPPAGA, ILSAC, and NYTD. These proposed independent living indicators are listed in Table 1.

	Table 1: Proposed Independent Living Indicators					
1	Number of youth performing at grade level					
2	Number of youth performing above grade level					
3	Number of youth graduating from high school					
4	Number of youth completing GED					
5	Number of youth completing an apprenticeship, internship, or technical certification program					
6	Number of youth completing a two-year post secondary education or vocational training program					
7	Number of youth completing a four-year post secondary education or vocational training program					
8	Number of youth with full-time jobs					
9	Number of youth with part-time jobs					
10	Number of youth unable to work who are connected to benefits					
11	Number of youth that have health insurance (physical health)					
12	For young people in school: Number that have housing plan leading to safe, stable, and affordable housing					
13	For young people out of school: Number reporting they have housing that is safe, stable and affordable and located near public transportation, work, or school					
14	Number of youth homeless for at least one night					
15	Number of youth receiving life skills training					
16	Number that report that there is at least one adult in the community that they could go to for support.					
17	Number of youth who have reliable transportation to school and/or work					
18	Number of youth who obtain drivers' license					

The Department anticipates the release of a new phase of the Statewide Automated Child Welfare Information System (Florida Safe Families Network – FSFN Release 2b) in the spring of 2009. After a period of initial implementation of FSFN Release 2b, the Department will consult with the Independent Living Services Advisory Council and the Performance Measure Workgroup to consider additional youth outcomes based on the availability of data.

National Youth in Transition Database

In February 2008, the final federal rule for the Chafee National Youth in Transition Database (NYTD) was promulgated. Similar to the Independent Living Transitional Services Critical Checklist, NYTD requires states to provide for youth to report their own perceptions of the services provided to them. Additionally, each state must report on all services provided to youth in foster care and young adults formerly in foster care every six months in the following areas: academic support; post-secondary educational support; career preparation; employment programs or vocational trainings; budget and financial management; housing education and home management training; health education and risk prevention; family support and health marriage education; mentoring; and supervised independent living.

The first data report is due to the federal Administration for Children and Families in the spring of 2011. Florida must begin to collect data in October 2010. Over the next months, the Department will utilize lessons learned from implementation of the checklist/survey in 2008/2009 and will work with the ILSAC, community-based care lead agencies, and stakeholders to implement this federally required database of youth outcomes.

The Deputy Secretary of the Department of Children and Families is chairing the American Public Human Services Association's (APHSA) workgroup on the implementation of NYTD. This group has three main goals: 1) to determine the benefits of states working together to develop a uniform template for a survey instrument; 2) to identify additional elements that should be collected in addition to the federal requirements; and 3) to develop best practices for locating and collecting this information from youth. As part of this project, Florida has agreed to be a pilot state for collecting and implementing methods to collect data on youth and young adult outcomes. Participation in this workgroup of multiple states and national child welfare groups provides Florida with opportunities to learn from the experts across the country and the opportunity to influence the direction of this important work.

B. Departmental Programmatic Oversight

For calendar year 2008, the Department provided oversight of independent living services through a two part system. The Department's Contract Oversight Unit (COU) was responsible for monitoring the compliance of community-based care lead agencies with s. 409.1451, F.S. and Florida Administrative Code, 65C-31, Services to Young Adults Formerly in the Custody of the Department. A separate quality assurance system was established for in-depth reviews of cases in accordance with the federal Child and Family Services Review.

Community-Based Care Lead Agency Contract Oversight With the exception of OurKids of Miami-Dade/ Monroe, Inc.

With the exception of OurKids of Miami-Dade/ Monroe, Inc. (Circuits 11 and 16) and ChildNet, Inc (Circuit 17), the Contract Oversight Unit conducted annual monitoring of the independent living services delivered in Florida. (OurKids and ChildNet were monitored by an independent contractor as mandated by Chapter 2006-30, Laws of Florida.) The Contract Oversight Unit randomly selected cases of youth eligible to receive independent living services and young adults formerly in foster care and conducted a file review to determine if the requirements of Florida Statute and Florida Administrative Code were met. This included a review of eligibility requirements for these services.

Deficiencies in cases or areas of concern with the delivery of independent living services were noted in reports prepared and submitted to the Department's contract managers and Department leadership. The contract managers determined if the area of deficiency warranted a corrective action plan (CAP). If a CAP was necessary to address concerns, the community-based care lead agency was required to develop

steps and processes to bring services into compliance with federal regulations, Florida Statute, Florida Administrative Code, and the contract.

Table 2 summarizes the monitoring of the community-based care lead agencies for the 2007-2008 fiscal year, and the action taken by the Department to address deficiencies.

			dent Living Program by Community-Bas	
Circuit	CBC	Contract	Identified Areas of Deficiency (Specific to IL Services)	DCF Response (Specific to IL Services)
1	Families First Network	AJ481	Independent Living referrals and assessments were not completed or not completed timely	Corrective Action Plan is in place
2, 14	Big Bend CBC	BJS01 and BJP26	None	N/A
3, 8	Partnership for Strong Families	CJ409	Independent living services were not provided as required (Repeat Finding)	Corrective Action Plan is in place
4 (Clay and Baker)	Clay & Baker Kids Net, Inc.	DJ994	Independent Living Files were not complete	Corrective Action Plan is in place
4 (St. Johns)	Family Integrity Program	DJ933	Road to Independence file was not complete (Repeat Finding)	Corrective Action Plan is in place
4	Family Support Services of North Florida	DJ977/ DJ028	Independent Living Files were not complete (Repeat Finding)	Corrective Action Plan is in place
5	Kids Central, Inc.	PJH04	Independent living requirements not met (Third Year Repeat Findings)	Corrective Action Plan is in place
7	Community Partnership for Children	NJ195	Independent Living Files lacked required documentation (Repeat Finding)	No Corrective Action Plan required. Issues were resolved
9	Family Services of Metro- Orlando	GJ160	Independent Living records lacked required documentation (Repeat Finding)	Corrective Action Plan is in place
10	Heartland for Children	TJE01	Independent Living services were not in compliance with requirements (Repeat Finding)	Corrective Action Plan is in place
6, 12	Sarasota YMCA	QJ4B5 and QJ6B6	None	N/A
13	Hillsborough Kids	QJ7A0	None	N/A
15	Child and Family Connections	IJ698	Independent Living files were missing documentation Corrective Action Plan is in place	
18	CBC of Seminole	GJ245	Independent Living Files lacked required documentation (Repeat Finding)	Corrective Action Plan is in place
18	CBC of Brevard	GJ246	Independent Living records lacked required documentation (Repeat in place Finding)	
19	United for Families	ZJG84	Independent Living files missing required elements (Repeat Finding)	Corrective Action Plan is in place
20	Children's Network of SW Florida	HJM46	None	N/A

Oversight of ChildNet of Broward County

As mandated by Chapter 2006-30, Laws of Florida, programmatic monitoring of OurKids of Miami-Dade/ Monroe, Inc. (Circuits 11 and 16) and ChildNet, Inc (Circuit 17), was conducted by the Chapin Hall Center for Children at the University of Chicago for the fiscal year 2007-2008. Chapin Hall Center for Children, a research and development center of the University of Chicago is under contract through June 2009 to provide programmatic monitoring.

Chapin Hall's work addresses elements similar to the Department's Contract Oversight Unit and Quality Assurance System. Chapin Hall's responsibilities are to analyze and recommend new outcome measures, to develop monitoring tools to determine the quality of performance of lead agencies, to compare pilot performance to that of other lead agencies, and to report to state leaders and community alliances.

The following provides excerpts from the November 2008 Annual Summary prepared by Chapin Hall specific to the independent living services being provided by ChildNet:

- There is limited use of the Ansell-Casey Assessment was utilized for youth 13 through 17.
- Re-assessments are not occurring within the required timeframe.
- There is limited evidence to suggest that the assessment is utilized during the development of the independent living plan.
- The independent living staffing forms were noted in a limited number of cases.
- Independent living plans are being utilized in only a small portion of the cases reviewed.
- There is limited evidence to indicate that annual staffing is utilized to evaluate the youth's progress towards the independent living goals.
- There were a limited number of life skill classes documented in the case records reviewed.

Chapin Hall Recommendation: We recommend that ChildNet map its process, and adherence to independent living policies. The goal of this task is to identify areas where there are disruptions in the process and identify the action taken to rectify those issues. ChildNet should provide the Department of Children and Families with a summary of the findings and include a process of assessment that identifies weaknesses in how division of responsibilities for services is allocated. Finally, the report must address the corrective actions that ChildNet proposes and timeframes for their implementation. The target date for completion was December 1, 2008. A status report as to the completion of these actions is due in April 2009.

Oversight of Our Kids of Miami-Dade and Monroe Counties
The following provides excerpts from the November 2008 Annual Summary from
Chapin Hall specific to the independent living services being provided by OurKids of
Miami-Dade/ Monroe Counties:

- There is limited use of the Ansell-Casey Assessment was utilized for youth 13 through 17.
- Re-assessments are not occurring within the required timeframes.
- There is limited evidence to suggest that the assessment is utilized during the development of the independent living plan.
- The independent living staffing forms were noted in a limited number of cases.
- Independent Living plan are being utilized in only a small portion of the cases reviewed.
- There is limited evidence to indicate that annual staffing is utilized to evaluate the youth's progress towards the independent living goals.
- There were a limited number of life skill classes documented in the case records reviewed.
- Children in relative/ non-relative placements not receiving IL services.

Chapin Hall Recommendations for OurKids: We recommend that OurKids provide the Department of Children and Families with a schematic of the proposed program and a timeframe for its implementation and that OurKids develop a comprehensive quality assurance process designed to examine the effectiveness of the program and level of compliance with the process. OurKids should provide the Department of Children and Families with a report detailing the components of the program prior to its implementation, along with the methodology for quality assurance reviews. Independent living services should be made available to all children. The target date for completion was December 1, 2008. A status report as to the completion of these actions is due in April 2009.

Quality Assurance for All Lead Agencies Except OurKids and ChildNet
During calendar year 2008, the Office of Family Safety along with a team of
stakeholders representing the lead agencies developed and implemented a new quality
assurance system with a focus on in-depth quality review of cases at the local level with
enhanced accountability. The new quality assurance plan establishes a regional model
for quality assurance that focuses on service delivery and sets the framework for
development of a comprehensive system that evaluates the quality of services,
identifies strengths and needs of the service delivery system, provides relevant reports,
and drives improvement in services and outcomes. The model also includes:

- Requirements for immediate action to correct serious deficiencies
- Uniform standards that focus on child welfare practice, and ensure that quality assurance reviews assess critical standards that affect child safety, permanency and well-being, rather than focusing on discrete compliance requirements
- A child death review process that identifies areas of practice that need immediate attention

Additionally, the new quality assurance system contains the following six key components:

- Accountability and Action
- Analysis of Finds and Reporting
- Uniform Standards for Child Welfare
- Regular or Periodic Reviews
- Partnership and Collaboration
- Identification of Best Practice

As a regular and integrated part of the quality assurance process, reviews of cases are required and the following requirements apply:

- Community-Based Care Lead Agency Supervisory Reviews: 100% of cases to be reviewed quarterly
- Community-Based Care Lead Agency Base Reviews: Community-based care lead agency quality assurance staff to review a sample of 25 cases. The base review cases are selected on the following criteria:
 - Quarter 1 Children 10 and under as of sample date
 - Quarter 2 Children 11 and above as of sample date
 - Quarter 3 Children 5 and under at the time of admission
 - Quarter 4 Children 6 and above at the time of admission
- Collaborative Side-By-Side Review: Review of 8 of the 25 cases in a peer review environment
- Collaborative In-Dept Reviews: Community-based care lead agency and Department region staff review a sample of the side-by-side reviews. These reviews include interviews and observations with a focus on systematic factors
- Executive Management Discretionary Reviews: These reviews can include independent living cases
- External Federal and State Reviews: Other reviews to determine compliance with state and federal laws
- Cross-Agency and Other Reviews: These reviews use multiple sources of information from other entities and agencies as the basis of the review

The new model includes quality practice standards, "Mentoring and Modeling Quality: A Discussion Guide for Case Management Supervisors" developed in collaboration with child welfare consultant, Dr. Pete Digre, the Youth Law Center, the Eckerd Family Foundation, and other community stakeholders. The discussion guide includes questions designed to ensure that all staff understand that every person has a role in quality assurance and this begins with frontline workers. The guide provides a method of conducting a quarterly qualitative discussion about the children and youth the system of care serves.

As part of the discussion guide, the following three questions specifically address independent living services:

- If foster care youth is 13 to 14 years of age, have you thoroughly completed the pre-independent living assessment and identified services needed? Are those services being delivered and are they effective?
- If foster care youth is 14 to 17 years of age, have you thoroughly completed the independent living assessment and identified services needed? Are those services being delivered and are they effective?
- Does the case plan contain a written description of programs and individualized services that will help the youth prepare for the transition from foster care to independent living? Is it anticipated that those services will enable the youth to have adequate clothing, a safe place to live, sufficient income, educational opportunities and health care, and the anchoring of a reliable adult mentor at the point they leave the system? If not, what steps must be taken to achieve these goals?

The July 1, 2008 "Quality of Practice Standards for Case Management" contains the following elements specifically regarding independent living services:

- Element 24: The case plan helped achieve permanency and safety and stability through appropriate tasks for the case participants. A) Mother, B) Father, C) Child (if age 13 and older and involved in Independent Living, and D) Caregiver (removed from).
- Element 44: If the case involved a youth who has reached 13 but not 15 years of age and he/she is living in a licensed, out-of-home care placement, a preindependent living assessment was completed that identified service needs and services were provided.
- Element 45: If the case involves a youth who has reached 15 but not yet 18
 years of age, and he/she is living in a licensed, out-of-home care placement, a
 plan has been completed and discussed with the child and services are/were
 provided.

Other elements are also evaluated to assess the quality of care and services provided to youth in foster care, but may not list independent living services specifically.

A statewide computer system is being developed to track the performance results of the community-based care lead agencies on each of the elements and is designed to provide roll-up data from a local to a statewide perspective. This system will also be able to track any additional quality assurance activities conducted by the CBC. This system is projected to be implemented early 2009.

A tool has been developed to use for special reviews of independent living services by local quality assurance units. This tool may be used at any time by the request of a community stakeholder, administrator, or other person.

Table 3 provides an overview on the changes to the quality assurance system effective July 1, 2008.

Table 3: Changes to Quality Assurance: Past vs Present						
	2007	2008				
QA Staff	 Centralized Unit at Headquarters CBCs have internal staff 	Regionalized DCF staffCBCs have internal staff				
FL CFSR	Six per year.Rotating by zone to cover all CBCs	 Incorporates federal CFSR standards into ongoing reviews 				
Methods	 Large sample sizes (based on a statistically valid sample which could be up to 300 files per quarter for a large CBC) Inflexible, extensive checklists 	 Smaller, directed samples (25 files per quarter, based on age of child) Tools focused on <u>core practice</u> and <u>quality of casework</u>, with some flexibility 				
Supervisors	 Supervisory operational reviews Focus on compliance Use of results not consistent or aligned with other QA 	 Supervisory operational reviews Focus on quality of practice Results incorporated systematically into ongoing QA 				
Flexibility	 Limited ability of regions to direct use of local QA resources 	 Regions have significant ability to direct local QA resources within statewide minimum requirements 				
QA Plans	 Static plans developed by CBCs with little to no regional involvement High-level plan criteria 	 Dynamic plans by CBCs with region review and approval Detailed statewide criteria 				
Improve ment	 Multiple performance improvement and feedback processes, with isolated corrective action plans, limited follow through. 	Aligned performance improvement processes, with coordinated corrective action planning and consistent follow through				
Data And Reporting	 No standardization Unconnected, limited-purpose databases Disconnected analysis Multiple reports 	 Standard data collection formats Systematic analysis for trends and improvement Integrated reports across multiple sources 				

More information on the implementation of this new system is available at: http://centerforchildwelfare.fmhi.usf.edu/kb/dataper/qualasr.aspx, including resources and other quality assurance guides.

Programmatic Oversight through the Federal Child and Family Services Review Quality Improvement Plan

In January 2009, the Department submitted the Quality Improvement Plan as required to the Administration for Children and Families. The delivery of independent living services is a key element of this plan. Of the six goals in the plan, the most directly applicable goal to independent living is, "Goal 4. Grow children into healthy, productive adults." All regions, circuits, and community-based care agencies submitted tasks to align with the standard template including this fourth goal. The Quality Improvement Plan is expected to be approved by the federal government and implemented over a two year period.

Fiscal Oversight

Spending Plans

As required by Section 409.1451(5), F. S., each community-based care lead agency submitted a plan to the Department during the summer of 2008 addressing the following major components for the population of young adults formerly in foster care. These plans contain the following elements:

- The number of young adults to be served each month of the fiscal year;
- The number of young adults who will reach 18 years of age who will be eligible for the plan;
- The number of young adults who will reach 23 years of age and will be ineligible for the plan or who are otherwise ineligible during each month of the fiscal year;
- Staffing requirements and all related costs to administer the services and program;
- Payment to, or expenditures on behalf of, the eligible recipients;
- Costs of services provided to young adults through an approved plan for housing, transportation, and employment; reconciliation of these expenses and any additional related costs with the funds allocated for these services; and
- An explanation of and a plan to resolve any shortages or surpluses in order to end the fiscal year with a balanced budget.

These plans were reviewed at the state office to address any areas of concern regarding fiscal management of independent living services. The plans help to project budget issues and help to identify trends or concerns specific to budget management for service delivery to young adults formerly in foster care.

Fiscal Monitoring of the Community Based Care Lead Agencies
In past years, fiscal monitoring was conducted by a contracted provider, the Public Consulting Group. After consulting with community-based care lead agency representatives, the Department determined it was necessary to implement a revised model of child welfare fiscal oversight, monitoring and consulting. The Department implemented this new model within existing staff resources and terminated the contract with the Public Consulting Group effective December 31, 2007.

During 2008, the Department established a community-based care unit reporting to the Assistant Secretary for Administration. This unit focuses on oversight of the fiscal components of the outsourced child welfare system. Department Administrative Services staff have conducted site visits to community-based care lead agencies to develop tools for monitoring and providing technical assistance to community-based care lead agencies and the Department's contract managers. The new fiscal monitoring model leverages financial information required by contract and coordination of monitoring activities among the Department's contract managers, the Office of Financial Management and the Contract Oversight Unit. This new model has been successful in identifying areas of concern before any major findings occur. It has also been well received by the community-based care lead agencies as being less intrusive but still very helpful to them as well.

Fiscal oversight of ChildNet and OurKids is provided by contract with Abel & Associates, P.A., in accordance with Chapter 2006-30, Laws of Florida. Abel & Associates conducts monthly audits of the financial records of ChildNet and OurKids and in certain months they focus on programmatic areas, such as independent living payments. Excerpts from the monthly reports of January through November 2008 are provided below.

Fiscal Monitoring of OurKids

Abel & Associates sampled monthly from January to November payments of independent living services. These payments were compared to prior payments for consistency. No concerns were noted. Additionally in June 2008, in a review of OurKids' internal controls over purchasing and disbursements, Abel & Associates noted that OurKids verifies payments of the Road-to-Independence (RTI) Program against lists maintained by sub-contracted providers and a master RTI file.

Abel & Associates noted in September 2008 that OurKids had strong controls in place over state funded gift cards for independent living youth and other incentives for independent living youth (not funded by state dollars).

In October 2008, Abel & Associates focused their monthly monitoring on the Road-to-Independence Program and the other independent living programs. It was noted that OurKids continues to maintain good controls over the independent living program and the Road-to-Independence Program.

Fiscal Monitoring of ChildNet

In January 2008, Abel & Associates conducted a formal evaluation of ChildNet's compliance with independent living programs. The only concern noted in the sample was that 23% of the young adults were sent a reinstatement letter when they should have been sent an acceptance letter to the program. This concern was noted and is the basis for the follow-up plan to correct this issue by February 29, 2008. No other issues were noted in regard to the fiscal management of the independent living program.

C. Rules Promulgation

Rule 65C-13, Substitute Care of Children, provides direction on licensing of foster care settings. This rule specifically addresses young adults formerly in the custody of the Department, who choose to remain in their foster homes and age appropriate requirements for youth living in foster homes (s.409.1451(3)(a)(3), F. S.). This rule was promulgated April 6, 2008.

Rule 65C-28, Out-of-Home Care, provides direction for delivery of services to youth in foster care. Specifically, 65C-28.009, Adolescent Services, implements s.409.1451(3), F.S. This rule was noticed for revision on December 15, 2008.

Rule 65C-30, General Child Welfare Provisions, provides direction on delivery of services to youth under supervision of the department. This rule was noticed for revision on December 15, 2008.

Rule 65C-31, Services to Young Adults Formerly in the Custody of the Department, provides direction on the delivery of services to young adults, specifically those provided by s.409.1451(5), F.S. This rule was noticed for revision on December 15, 2008.

NOTICE OF FILING

Reporting Agency:	Department of Children and Families	
Recipient Agency:	Substantive Committees of the Senate and House of	
	Representatives	
Subject:	Department of Children and Families Independent	
	Living Services Outcomes and Oversight Report	
Report Due Date:	January 31, 2009	
Statutory Requirement:	s.409.1451(6), F.S.	

Abstract:

As required by s. 409.1451(6), F.S., effective July 1, 2006 the Department of Children and Families was directed to prepare a report on outcome measures and the Department's oversight activities of the services outlined in s. 409.1451, F.S.

Paragraph 409.1451(6), F.S., provides:

ACCOUNTABILITY.—The Department shall develop outcome measures for the program and other performance measures in order to maintain oversight of the program. The Department shall prepare a report on the outcome measures and the Department's oversight activities and submit the report to the President of the Senate, the Speaker of the House of Representatives, and the committees with jurisdiction over issues relating to children and families in the Senate and the House of Representatives no later than January 31 of each year. The report must include:

- (a) An analysis of performance on the outcome measures developed under this section reported for each community-based care lead agency and compared with the performance of the Department on the same measures.
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- (c) Any rules adopted or proposed under this section since the last report. For the purposes of the first report, any rules adopted or proposed under this section must be included.

Copies of this report may be obtained by contacting: Catherine Heath at (850) 922-2425.

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LEGISLATIVELY MANDATED REPORT – STATUTORY REQUIREMENT

REPORT TITLE	STATUTORY REFERENCE	SPECIFICATIONS
		An analysis of performance on outcome measures.
Report on Outcome Measures and Oversight Activities	s. 409.1451(6), F.S.	A description of the Department's oversight of the program.
		Any rules adopted or proposed under this section since the last report.