



**Divisions of Professions, Certified Public
Accounting, Real Estate and Regulation**
Annual Report Fiscal Year 2008-2009

Charlie Crist Governor
Charles W. Drago Secretary

Florida Department of
**Business &
Professional
Regulation**



Message from Secretary Charles W. Drago

Dear Fellow Floridians:

It is an honor to serve Governor Charlie Crist and the residents and visitors of our great state Florida. The Department of Business and Professional Regulation supports more than one million businesses and professionals with more than 1,600 employees. Each year, we reflect on the accomplishments and progress we have made, and I am honored to share this information with you in this annual report.

One of our top priorities this year was to continue to support Florida's economy by providing exemplary service. We maintained the momentum set forth by Governor Crist's "Accelerate Florida" initiative, which is intended to promote less intrusive, more efficient government. I thank the Legislature for their leadership during the 2009 legislative session, which resulted in changes to state law that have made doing business in Florida better. Together, we were able to streamline processes and eliminate unnecessary regulatory burdens. We did this without compromising public safety.

The department worked hard to combat unlicensed activity through its three-tiered approach—education, prevention and enforcement. Unlicensed activity threatens the personal and financial safety of consumers and steals work from law-abiding professionals. During the past fiscal year, the Division of Regulation exceeded its goals and increased proactive enforcement efforts through sweeps and stings over the previous year by 64 percent.

We have continued to enhance our customer support provided by the Customer Contact Center. Over the past three years, we have reduced peak hold times in our call center from over 30 minutes to an average of two minutes or less—many days our call agents answer on the second ring. We have substantially improved our application processing times. Two years ago it took us around 50 days to process an application. Now, we are averaging between seven and 10 days from start to finish.

Part of simplifying the licensure process involves simplifying the applications and forms themselves. Through an internal initiative we call "EZ Apply," we are scrubbing every form and procedure to determine if it is actually required by law or rule. If it is not, we are eliminating it. So far, we have eliminated the need for notarized original documents to be attached to applications, developed a new Web-based "Application Center," and reduced the length of some applications.

These are just a few examples of the great work we have accomplished over the past year. We will continue to provide the best services possible to the businesses, professionals and consumers of Florida.

Sincerely,



Charles W. Drago
Secretary

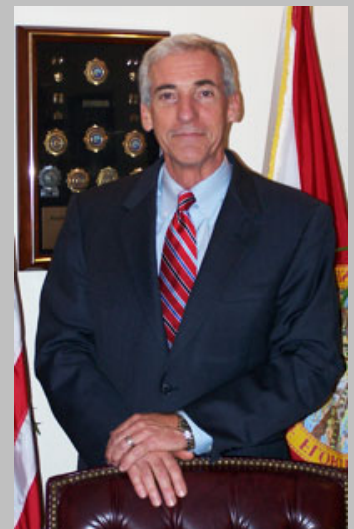


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Section 1
Department of Business and Profession Regulation

DBPR Information

Executive Summary

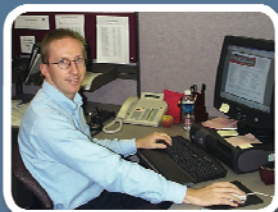
This report, prepared pursuant to Sections 455.204 and 455.2285, Florida Statutes, details the Department of Business and Professional Regulation's long-range planning and monitoring process, and provides statistics regarding its enforcement and discipline of the professions it regulates. The report includes estimates of each profession's revenues, expenditures, cash balances, and performance statistics for the next five years.

During FY 2008-09, the department continued to improve its processes in order to fulfill its mission to "*License efficiently. Regulate fairly.*" The department demonstrated its commitment to Governor Crist's *Accelerate Florida* initiative to improve customer service and reduce regulatory barriers, by implementing many enhancements such as *ezApply* license application streamlining, service improvements in our Customer Contact Center, electronic fingerprinting, electronic agendas, computer-based testing, and Web site enhancements.

The department also reviewed its statutes to determine where it could eliminate unnecessary regulatory burdens without sacrificing consumer protection. The department's successful efforts in eliminating many unnecessary regulatory burdens without sacrificing consumer protection culminated in House Bill 425, which reduces regulatory requirements for individuals who are licensed or apply for licensure with the department. Details regarding *Accelerate Florida* and House Bill 425 are provided in this report.

The department remains committed to its mission and Governor Crist's goals. During the next five years and beyond, the department will continue its efforts to protect the public, improve customer service and assist individuals and businesses who wish to enter Florida's workforce.

Florida Department of Business and Professional Regulation



OUR MISSION

License efficiently. Regulate fairly.

OUR VISION

We will make DBPR and Florida great places to do business. To that end we will invest in our employees, treat our licensees as valued customers and partners, and uphold laws that protect the public and Florida's competitive marketplace.

OUR VALUES

Accountability - We hold ourselves to the highest standards on behalf of our customers and the public.

Innovation - We foster an environment that encourages everyone to seek ways to make DBPR and Florida great places to do business without the constraints of fear of change or long held practices.

Integrity - We are fair and honest in all that we do so that our employees and customers trust our decisions.

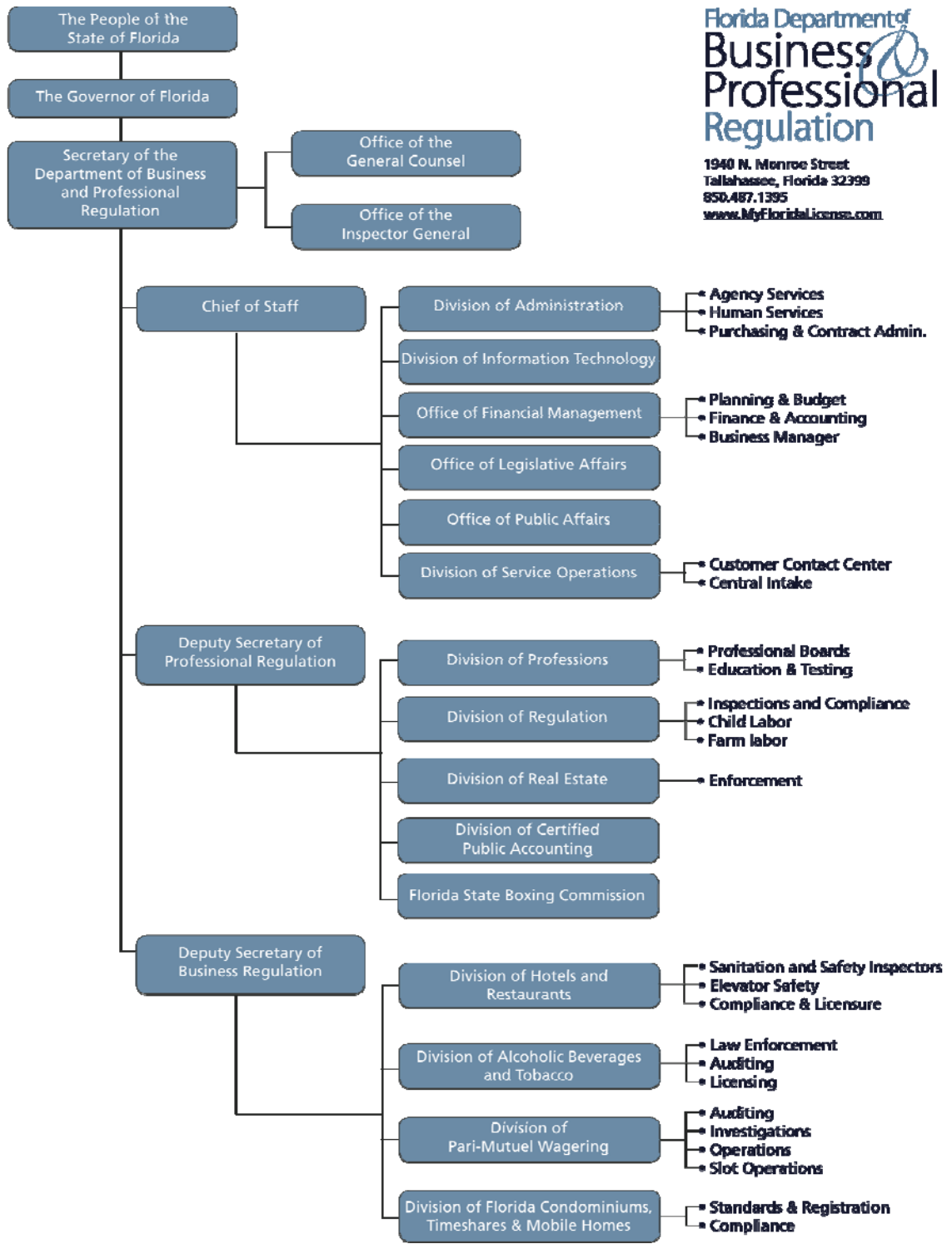
Ownership - We embrace our responsibility to serve and see things through to resolution.

Responsiveness - We are approachable and empathetic, we provide timely, accurate, and consistent information, and we offer alternative solutions when available.

Respect - We treat our employees and customers with fairness and courtesy and appreciate each person's viewpoint.

Teamwork - We understand, rely upon and cultivate the talents of our colleagues and customers to help us reach our goals.

Department of Business and Professional Regulation Mission



Department Accomplishments



As directed by Governor Crist through “Accelerate Florida: Extending Florida’s Economic Horizons,” Secretary Drago and the Department of Business and Professional Regulation have been charged with promoting less intrusive, more effective government.

Since the “Accelerate Florida” initiative was announced on August 26, 2008 the department has been reviewing statutes, rules, procedures and forms to ensure that:

- Regulation is exercised only to the extent necessary to ensure the public is protected
- Professions, occupations, and businesses are regulated in a manner that does not restrict entry in to the practice of the profession, occupation, or business, or limit the availability of services to the public.
- Regulation does not have an unreasonable effect on job creation or job retention, or place unreasonable restrictions on individual finding employment.
- Regulation is cost-effective and has favorable economic impact, including the indirect costs to consumers.

Below are some of the changes that have been made at DBPR to help accelerate Florida’s economy and better serve you, our customer.

✓	Streamlined landscape architecture licensure applications	Removed any discretionary requirements that provided no protection to the public and reviewed application for plain language and repetitive questions. Updated application is easier for applicants to understand and is 20 to 30 percent shorter.
✓	Simplified corporate name change application for construction and electrical contractors	The Division of Professions simplified the corporate name change application by eliminating the requirement to provide financial and credit documents for their businesses.
✓	Transitioned to computer-based testing for certified contractors’ business and finance exam	The business and finance portion of the certified contractors’ exam is now administered via computer-based testing and is offered five days a week at 22 locations throughout the state.
✓	Improved online applications with new user-friendly application center	Web site changes include: new application features with a full list of license types, a list of detailed license requirements before each application, separate entry points for applications and renewals, and a new page called "What Services Require a DBPR License," which is designed to assist consumers with determining what services require a DBPR license.
✓	Reduced application processing time for real estate applicants	The Division of Real Estate has dramatically reduced the amount of time it takes to process applications, license certification histories and refund requests.

✓	Reduced application processing time for appraisers through partnerships with colleges and universities	Completed a pilot program with Florida State University to pre-certify the educational requirement for graduates based on university degree requirements. Other university programs are currently being worked on.
✓	Electronic fingerprinting cut processing time for several professions	Community Association Manager, Athlete Agent, Talent Agency and Employee Leasing Company applicants are now required to use electronic fingerprinting, cutting down the application time for all applicants.
✓	Reduced the time required to process exam scores for CPAs by more than half	The National Association of State Boards of Accountancy is now transmitting scores as frequently as eight times per exam window, which is a three-month period. DBPR will now be able to provide eligible applicants with licensure packages more quickly, in approximately 30 days.
✓	Removed licensee burden by obtaining corporate documents directly from DOS	Before this change, documents from the Department of State had to be submitted by the licensee. Now, DBPR mines the documents directly from the Department of State system, thus reducing deficiencies and processing licenses faster.
✓	Required that farm labor applicants' disciplinary history be reviewed before issuing licenses	Any person with pending disciplinary action requires verification before a farm labor license is issued. The coordinated efforts of two divisions allows for faster screening of applicants.
✓	Reduced licensure process for farm labor applicants using computer-based testing	The Farm Labor Contractor registration examination, previously administered through the pencil and paper, is now offered via computer at multiple sites throughout the state.
✓	Expanded electronic fingerprinting from 20 locations to 60	Provided business professionals the convenience of submitting fingerprints at more locations throughout the state and nation.
✓	Offered enterable/savable Portable Document Format (PDF) forms for applications and complaints provided convenience for licensees	Improved application process by allowing business professionals to complete applications electronically and save information for future editing and completion. Remaining forms and supporting documents are being changed to this electronic format.
✓	Eased license requirements for out-of-state veterinary professionals	The Division obtained the Board of Veterinary Medicine's approval to rescind the requirement that out-of-state applicants submit proof of continuing education with their applications.
✓	Improved ability to serve customer needs based on skill-based routing call volume analysis	Restructured and increased staffing in each queue based on the call volume demands of each section.
✓	Ensured consistency in CCC process for serving all customers regardless of division	Enhanced our customer relations management software to include a feature to track the status of customer inquiries that are unanswered by call agents and require internal referral.

✓	Improved service and response time for DBPR e-mail customers	Developed an e-mail team and improved the quality of the Department's answers to customers' questions. Employees on this team dedicate their time to responding to customer inquiries received via the CCC citizen e-mail.
✓	Ensured continuous service through staffing of CCC	Continuously filling all vacancies in CCC positions, including call agents, supervisors, trainers, and quality assurance team members.
✓	Provided CCC staff needed to meet customers needs during busy times	Continuously identify call volume peaks and valleys and retrospectively develop staff schedules according to customer needs.
✓	Provided additional information for Web-based frequently asked questions (FAQ) to better serve online customers	Enhanced the "self-help" functionality of the website by providing more detailed and up-to-date information available 24/7.
✓	Improved service to Hispanic community with additional bilingual agents.	Staffed each skill-based queue with a minimum of two bilingual agents. Sent news releases written in Spanish on Hospitality Education Courses being offered in Spanish to Hispanic media outlets.
✓	Empowered employees to provide better and more efficient customer service	Scheduled first "ccChat," a Web-based chat room intended to link CCC agents with policy experts without the agents having to leave the phones.
✓	Allowed CCC customers to be transferred to division offices for answers to complex questions	Rescinded CCC process that required agents to advise customers they must call back if they had reached an agent who was not "assigned" to the subject matter they were calling about.
✓	Moved to biennial inspections for cosmetology	The Board of Cosmetology amended an administrative rule to permit biennial inspections of establishments, rather than yearly inspections. We are currently expanding this inspection schedule to barbers.

Legislative Accomplishments FY 2008-2009

House Bill 425

In August of 2008, Governor Charlie Crist announced *Accelerate Florida*, his initiative to reduce or eliminate unnecessary regulation and to streamline licensing processes. To support the Governor's initiative, the department reviewed its processes to determine where it could improve customer service and reduce regulatory barriers. The department submitted legislative proposals that became House Bill 425, which Governor Crist signed into law on June 16, 2009. HB 425 reduces regulatory requirements in order to assist individuals who are licensed or apply for licensure with the department. Its highlights include the following:

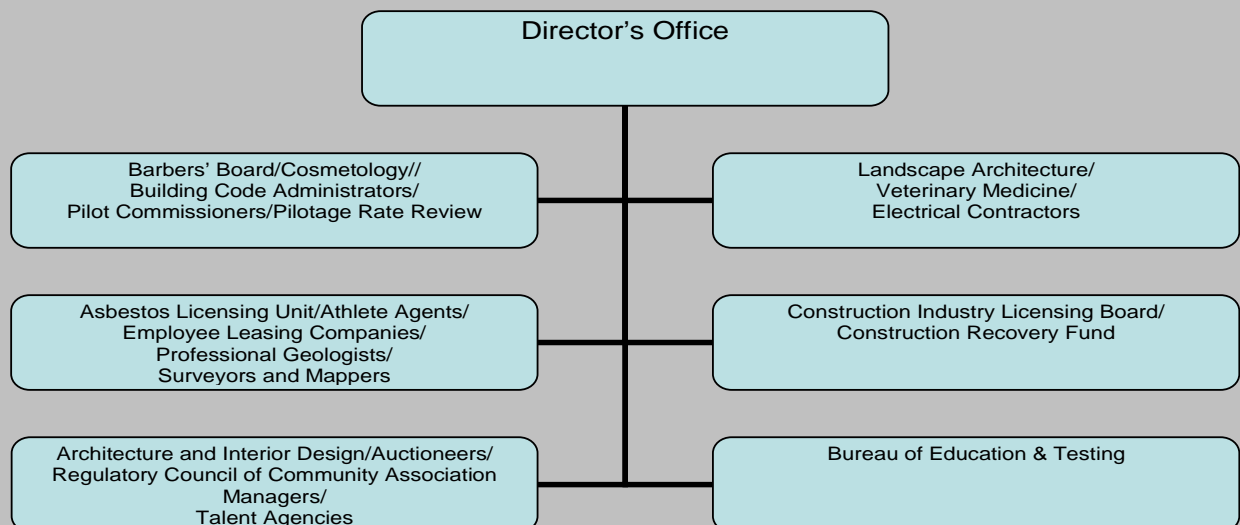
- Removes notarization requirements for all applications and renewals in order to facilitate electronic submittals. Applicants can now sign an attestation statement regarding the accuracy of their submissions;
- Eliminates the practical examination for barbers and restricted barbers, because practical theory is now included within the written examination;
- Eliminates the requirement for a qualified business license for construction companies, because companies must already have a licensed qualifying agent who is responsible for the company's actions;
- Removes the requirement that applicants for registered contractor licenses provide a copy of a local occupational license, because most local jurisdictions require proof of a state contractor's license before they will issue an occupational licenses;
- Eliminates requirements for building code administrator applicants and licensees in construction-related professions to complete a core curriculum course on Florida Building Code training approved by the Florida Building Commission, because the statewide Florida Building Code has been in effect since March 1, 2002;
- Removes the requirement for Certified Public Accountants to complete the Florida Laws & Rules Examination for license renewal and reactivation of an inactive license, because the Florida Laws & Rules requirement is fulfilled by the continuing education process;
- Clarifies statutes to exclude attorneys practicing as a licensed real estate broker or agent from continuing education requirements under Chapter 475, Florida Statutes, if they are members in good standing of the Florida Bar;
- Provides for greater consumer protection for clients who utilize talent agency services under part VII, Chapter 468, Florida Statutes; and
- Authorizes the Florida State Boxing Commission to adopt criteria for approval of certain amateur sanctioning organizations and to adopt health and safety standards for amateur mixed martial arts.

Division of Professions

The department's Division of Professions is responsible for the licensing of more than 410,000 professionals. The division administers 14 professional boards, one council, and three department-regulated professions. These professionals include: architects and interior designers, asbestos consultants and contractors, athlete agents, auctioneers, barbers, building code administrators and inspectors, community association managers, the construction industry, cosmetologists, electrical contractors, employee leasing companies, geologists, landscape architects, harbor pilots, surveyors and mappers, talent agencies and veterinarians. Effective October 1, 2009, the Board of Professional Surveyors and Mappers and its financial resources transferred to the Department of Agriculture and Consumer Services.

The Division of Professions organizational structure includes the Director's Office, the Board/Council Offices, and the Bureau of Education and Testing.

- The Director's Office provides for the overall management and supervision of the division as well as handling administrative functions.
- The Board/Council Offices consists of four board offices and one council office each staffed by an executive director, two government analysts and an administrative assistant. Each office provides direct support to their respective boards by scheduling board meeting agendas, preparing application and disciplinary files for board review, attending and providing support during board meetings, and tracking discipline. In addition, the department is responsible for issuing licenses and taking disciplinary action for the athlete agents, talent agencies, asbestos, and community association management professions. The board offices also prepare newsletters for each profession, provide industry education through speaking engagements, and assist applicants and licensees with complex licensing issues that are referred from the department's Customer Contact Center.
- Bureau of Education and Testing. Effective July 2009, the division also assumed supervision of the department's Bureau of Education and Testing, which is responsible for exam development and administration; processing continuing education providers and course applications; as well as monitoring our licensees' continuing education compliance.

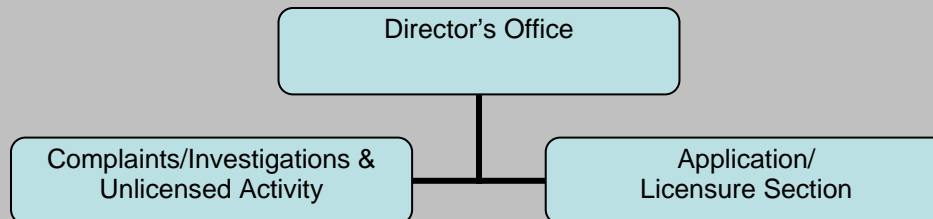


Division of Certified Public Accountants

The Division of Certified Public Accounting is responsible for the licensing of over 31,000 active and inactive Certified Public Accountants (CPAs), and over 5,100 accounting firms. The division provides administrative support to the Florida Board of Accountancy, which consists of nine members: seven CPAs and two consumer members. The board makes final decisions in areas that affect the practice of public accounting, which includes qualifying applicants for the CPA examination, issuing licenses, taking disciplinary action and promulgating rules as needed. Headquartered in Gainesville, the mission of the division is to promote consumer protection by ensuring that CPAs and CPA firms meet and adhere to the statutory requirements for licensure.

The Division of Certified Public Accounting organizational structure includes the Director's Office, the Board/Council Offices, and the Bureau of Education and Testing.

- Administration Section – is responsible for the overall management and supervision of the division, as well as handling administrative functions such as processing verification of licensure and exam grades for other states, publishing quarterly newsletters for licensees, preparing agendas and materials for board and committee meeting.
- Licensing Section – is responsible for processing all first-time CPA exam applications, processing all credit transfer CPA exam applications, processing all licensure by endorsement applications, and processing all reactivation applications, as well as acting as subject matter experts for licensure applications processed by the Division of Service Operations.
- Enforcement Section – is responsible for the compliance of licensees and protecting the public by performing timely and efficient investigations of complaints. The section investigates applicable complaints regarding the CPA profession, as well as unlicensed activity. Violations that warrant additional actions are processed through the department's Office of the General Counsel (OGC). The OGC presents all investigated complaints before the Probable Cause Panel of the Board of Accountancy for a determination as to whether there has been a violation of law or rule. If probable cause is found, the OGC prosecutes the case before the full Board.



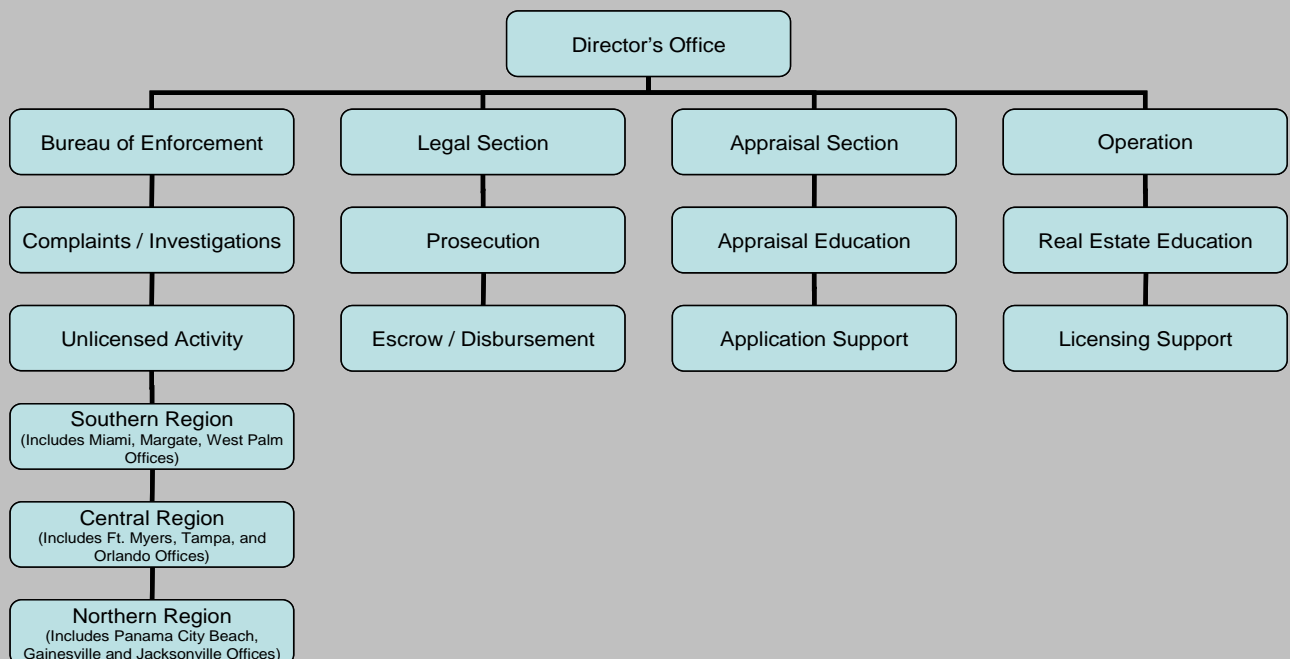
Division of Real Estate

The Division of Real Estate (DRE) is responsible for the examination, licensing and regulation of over 316,000 real estate professionals, real property appraisal professionals including corporations, real estate schools and real estate/appraiser instructors pursuant to Chapters 455 and 475, Florida Statutes. Additionally, the division provides administrative support to the Florida Real Estate Commission (FREC) and the Florida Real Estate Appraisal Board (FREAB).

The Division of Real Estate's organizational structure includes the Director's Office, the Bureau of Enforcement, the Legal Section, and the Licensing Support Section.

- The Director's Office provides for the overall management and supervision of the division, as well as handling the administrative functions. The director of the division is appointed by the department Secretary and approved by a majority vote of the Florida Real Estate Commission.
- The Bureau of Enforcement is responsible for the compliance of licensees and protecting the public by performing timely and efficient investigations of complaints. The bureau investigates applicable complaints regarding the real estate and appraisal professions, as well as, unlicensed activity. Violations that warrant additional action are processed through the division's Legal Section.
- The Legal Section is responsible for processing complaints once an investigation has been completed. The Legal Section presents all investigated complaints before the Probable Cause Panel of the Real Estate Commission or the Real Estate Appraisal Board for a determination as to whether there has been a violation of law or rule. If the probable cause is found, the legal section prosecutes the case before the full Commission or Board.
- The Licensing Support Section is responsible for processing non-routine applications and licensee inquiries that have been forwarded to the division from the department's Division of Service Operations. In most instances, applications sent to DRE require the applicant to appear before the FREC or the FREAB for a determination as to whether or not the applicant will be approved to take the requisite exam for licensure.

The Division of Real Estate headquarters is located in Orlando as required by Section 20.165, Florida Statutes. The division's field offices are located in: Tallahassee, Jacksonville, Tampa, Miami, West Palm Beach, Margate, Ft. Myers, Gainesville and Panama City Beach.

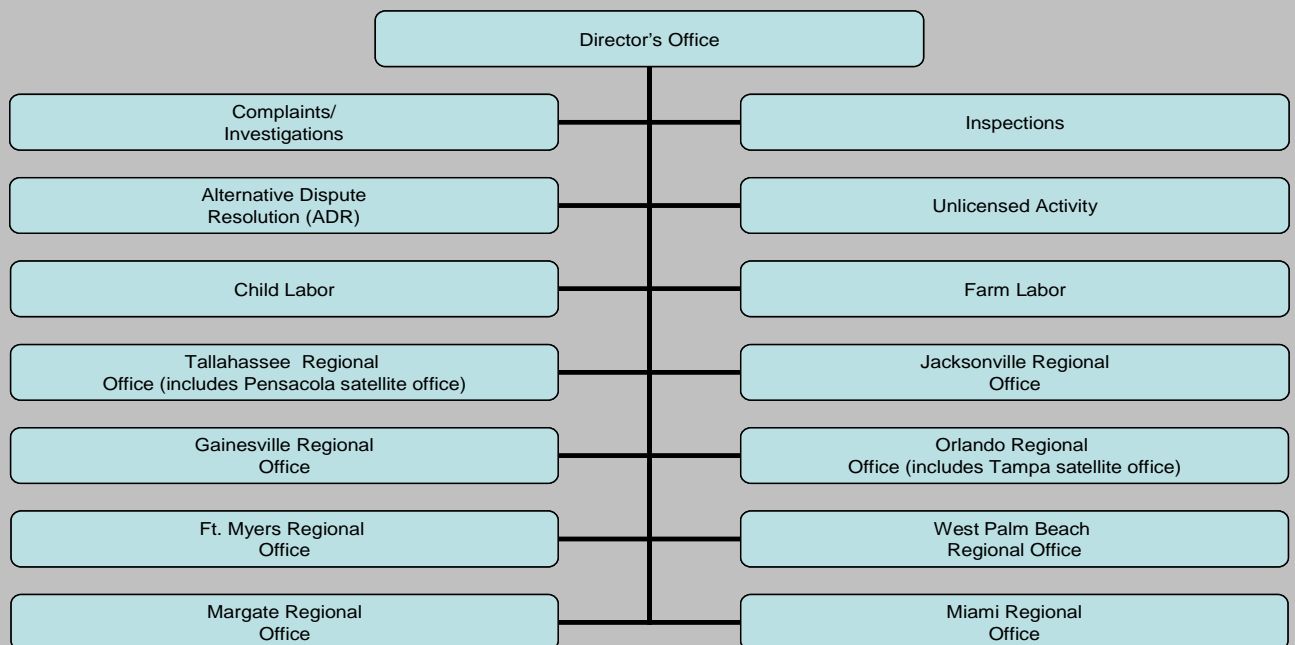


Division of Regulation

The Division of Regulation is responsible for regulation and enforcement of the statutes and rules set for the over 394,000 individuals who hold professional licenses under the Division of Professions and the Farm and Child Labor Programs administered by the department. Enforcement is carried out through complaint intake, analysis, investigations, and inspection through the authority of Florida Statutes, Chapters 310, 455, 468 Parts VI, VII, VIII, IX, XI, XII, 469, 472, 474, 476, 477, 481 Part II, 489 Parts I & II and 492. The Division of Regulation is fully funded by the Professional Regulation Trust Fund through fees paid by its licensees

The division's organizational structure includes: the Director's Office; eight regional and two satellite offices; and six specialized program areas including, Complaints/Investigations, Alternative Dispute Resolution, Unlicensed Activity, Inspections, Child Labor*, and Farm Labor*.

The division is comprised of 128 employees throughout the state, which includes 43 investigators and 16 inspectors. The division has its' headquarters in Tallahassee. Statewide operation are divided among regional offices located in Tallahassee, Jacksonville, Gainesville, Orlando, Fort Myers, West Palm Beach, Margate, Miami and two satellite offices located in Pensacola and Tampa.



*The Child and Farm Labor Program are not included in this report as they are not professions regulated under Chapter 455, Florida Statutes. The Department is authorized under Chapter 450, Florida Statutes to administer these programs.

Division of Regulation cont.

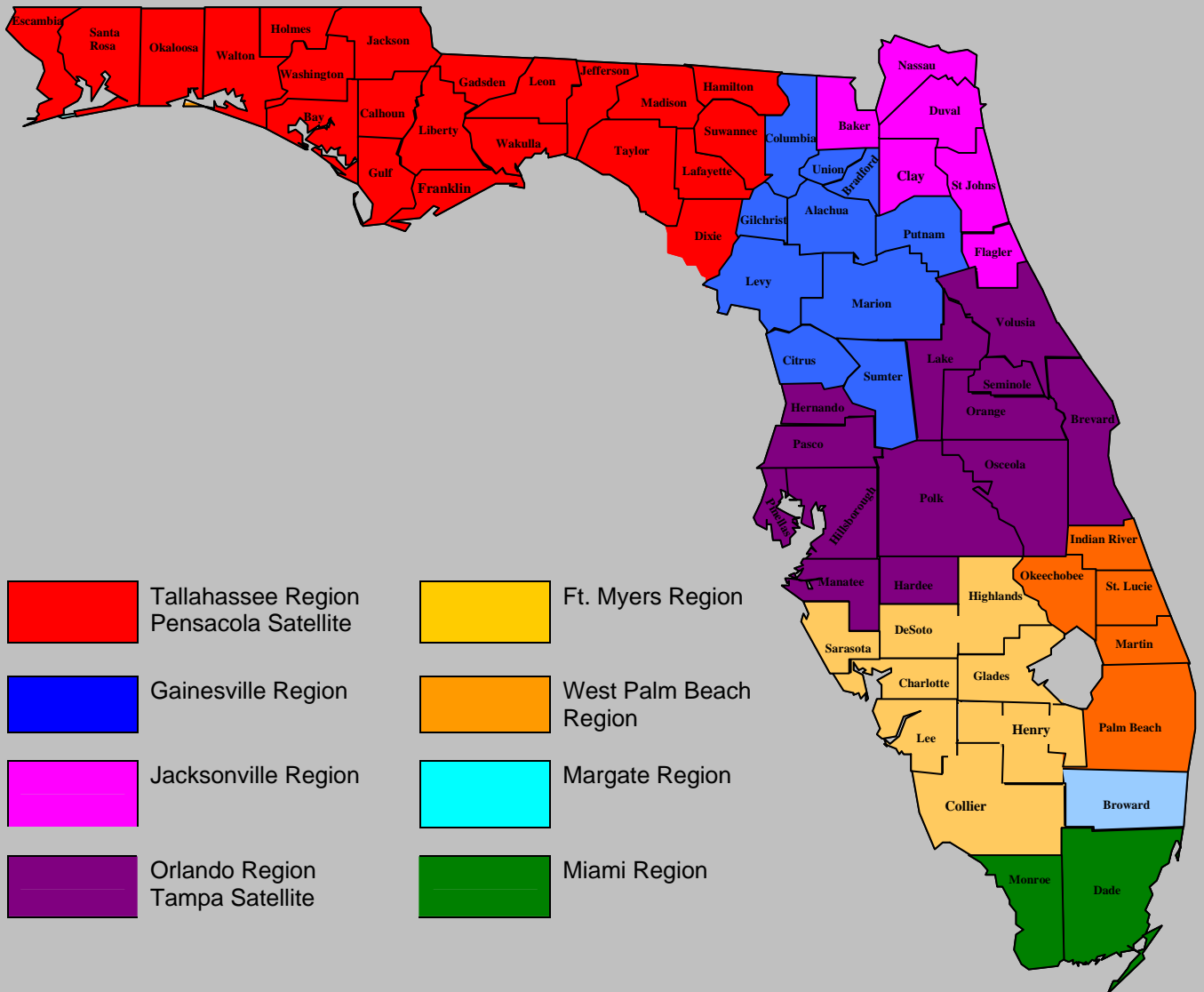
- The Director's Office provides for the overall management, policy making and supervision of the division as well as the handling of administrative functions.
- The Alternative Dispute Resolution Program (ADR) This 2009 Davis Award Winning unit is responsible for resolving consumer complaints by helping disputing parties reach a mutually acceptable resolution through mediation. This form of resolution greatly reduces the associated costs of processing complaints and investigations. In 2008-2009, \$451,230 was saved by mediating complaints, thus avoiding investigative and legal costs. The ADR Program has been in operation since 1999 and is highly successful in facilitating the efficient resolution of complaints, while lowering investigative and legal costs.
- The Complaints/Investigations Program Area is responsible for intake and initial analysis of all profession-regulated complaints for the determination of legal sufficiency. Investigations are referred to the department's Office of the General Counsel for prosecution and where appropriate, to the State Attorney's Office for criminal prosecution.
- The Unlicensed Activity Program Area is responsible for coordinating and providing quality control for both consumer complaints of unlicensed activity as well as proactive outreach and enforcement actions. The deterrence of unlicensed activity regarding our regulated professions and related businesses has been given a high priority. Such activity is criminal in nature and has considerable potential for consumer harm. Proactive measures included the increase of compliance and enforcement sweep and sting operations, placement of public service announcement, partnerships with professional organizations and associations, and the production of consumer/licensee brochures.
- The Inspections Program Area is responsible for performing the statutorily mandated and complaint driven inspections of establishments licensed by the Boards of Cosmetology, Barbers, and Veterinary Medicine.
- The Child Labor and Farm Labor Programs* help protect two of Florida's most vulnerable populations: children and farm labor workers. The two programs verify compliance of statutes through proactive enforcement efforts which include education, routine inspections, investigations and enforcement. These programs strive to keep Florida's Farm Labor Contractors and those businesses that employ minors in compliance with the requirements set forth in Florida Statutes.
- The Regional and Satellite offices are strategically located across the state to facilitate the performance of the department's mission to "*License efficiently. Regulate fairly*".

*The Child and Farm Labor Program are not included in this report as they are not professions regulated under Chapter 455, Florida Statutes. The Department is authorized under Chapter 450, Florida Statutes to administer these programs.

Division of Regulation cont.

Division of Regulation Regional and Satellite Offices

Through coordination with headquarters in Tallahassee, these offices are responsible for conducting inspections, investigations, alternative dispute resolutions and sweeps and sting operations.



Section 2
Department of Business and Profession Regulation

Long-Range Program Planning & Monitoring

Section 455.204, Florida Statutes, requires the department and the boards, where appropriate, to develop and implement a long-range policy planning and monitoring process, including estimates of revenues, expenditures, cash balances, and performance statistics for each profession. The period covered shall not be less than five years. The department is required to monitor compliance with the approved long-range plan and provide concise management reports to the boards quarterly. Detailed copies of each profession's financial management reports and five-year projections are included in Appendix C.

As part of its long range plan the department shall evaluate:

- Whether the department, including the boards and the various functions performed by the department, is operating efficiently and effectively and if there is a need for a board or council to assist in cost-effective regulation. 455.204 (1), F.S.
- How and why the various professions are regulated. 455.204 (2), F.S.
- Whether there is a need to continue regulation, and to what degree. 455.204 (3) F.S.
- Whether or not consumer protection is adequate, and how it can be improved. 455.204 (4), F.S.
- Whether there is consistency between the various practice acts. 455.204 (5) F.S.
- Whether unlicensed activity is adequately enforced. 455.204 (6), F.S.

Table 2.1 Division of Professions, Certified Public Accountants, and Real Estate Licensee Data: FY 08-09

License Type	Active	Inactive	Total
Accountancy	31,044	2,362	33,406
Architecture and Interior Design	15,106	662	15,768
Asbestos Consultants	418	14	432
Athlete Agents	225	5	230
Auctioneers	2,849	6	2,855
Barbers	13,131	180	13,311
Building Code Administrators/Inspectors	10,235	153	10,388
Community Association Managers	13,592	292	13,884
Construction Industry	118,693	14,065	132,758
Cosmetology	189,752	1,329	191,081
Electrical Contractors	10,668	1,169	11,837
Employee Leasing Companies	704	0	704
Geologists	2,116	61	2,177
Landscape Architecture	1,480	79	1,559
Pilot Commissioners	107	0	107
Real Estate Appraisers	7860	2027	9887
Real Estate	234899	72158	307057
Surveyors/Mappers	3,938	158	4,096
Talent Agencies	289	0	289
Veterinarians	8,324	214	8,538
Totals	708,974	99,152	808,126

Efficient and Effective Operation

Section 455.204(1), F.S. requires the department to evaluate whether the boards are operating efficiently and effectively.

The Divisions of Professions, Regulation, Real Estate and Certified Public Accountants provide services and oversight to 21 professions*, and the Child and Farm Labor programs. The department is charged with evaluation of applications, licensing, license renewals, monitoring of continued education, investigations, inspections and other duties deemed appropriate.

As part of its monitoring process, the department evaluates whether its professions are operating in an efficient and cost-effective manner. The Department has developed a formal Cost Allocation Plan that uses actual levels of service provided to allocate cost overhead to the various professions and businesses.

Most fees are adequate to cover both direct and indirect costs. The department acknowledges that some professions have actual or projected negative cash balances while others have actual or projected cash surpluses. All fees are set by rule and some are capped by Statute. With this being the case, it is often a lengthy process to implement a fee increase or decrease when needed. The department has provided financial projections to the boards to allow for fees to be more timely adjusted and the department conducts an annual review of all professions at the end of each fiscal year. Those professions in a deficit or having excessive surpluses are reviewed for appropriate fee adjustments, and recommendations are made to the board for a course of action necessary to eliminate the actual or projected deficit or surplus. The ultimate decision to decrease fees is determined by the boards, or the department where there is no board. The department can take action to increase fees when there are deficits to correct projected long-term deficits.

On June 30, 2009, there were five (5) professions with negative cash balances. The Board of Cosmetology has adequate funds in its unlicensed activity account to cover the deficit in the operating account. Section 455.2281, Florida Statutes, allows a balance in the unlicensed activity account, at the end of a billing cycle, to be transferred to the operating account.

The Electrical Contractors' Licensing Board is working with the department to determine how much of a one-time assessment or fee increase should be implemented to eliminate the current deficits and deficits in future years.

Due to the small number of licensees, Talent Agencies do not generate sufficient funds to cover the department's cost of regulation. In the past, the department and the Executive Office of the Governor have determined that the regulation of Talent Agencies by the department does not meet the intent of section 455.201, Florida Statutes

The Florida Real Estate Appraisal Board ended fiscal year 2008-09 with a negative balance but it is anticipated that they will have a surplus in future years when the real estate market stabilizes. It is likely that this Board will not have a recurring problem. The Florida Real Estate Commission ended fiscal year 2008-09 with a negative balance, which was generated by a fee holiday. This is a one time situation and in future years, there is a projected surplus.

On June 30, 2008, it was projected that the Board of Pilot Commissioners, Construction Industry Licensing Board, and the Florida State Boxing Commission would have a deficit in the fiscal year ending June 30, 2009, and projected years. Once the final financial statements were completed for the fiscal year ended June 30, 2009, we determined that none of the above boards will be in a deficit in the current fiscal year or projected future years.

*On October 1, 2009, the licensing and regulation of surveyors and mappers transferred to the Department of Agriculture and Consumer Services.

Regulation and Consumer Protection

Section 455.204(2-4), F.S. requires the department to evaluate how and why various professions are regulated; whether there is a need to continue regulation and to what degree; and whether consumer protection is adequate and how it can be improved.

Section 11.62(2), Florida Statutes, provides that the intention of the Florida Legislature is that no profession or occupation be subject to regulation by the state unless the regulation is necessary to protect the public health, safety, or welfare from significant and discernible harm or damage, and that the police power of the state be exercised only to the extent necessary for that purpose. The statute also provides that no profession or occupation be regulated by the state in a manner that unnecessarily restricts entry into the practice of the profession or occupation or adversely affects the availability of the professional or occupational services to the public.

The department regulates by law to protect the public health, safety, and welfare. The regulatory oversight is appropriate to enforce the specific qualifications for each license type, accept and investigate complaints against licensees and to provide support to Boards in rulemaking and disciplinary procedures. The department is continuously working to improve customer service and to reduce regulatory barriers, while maintaining a high standard of consumer protection. The charts below show the department's current and projected performance in consumer protection.

The purposes of these measures are to show that the department is communicating with consumers promptly (Table 2.2), that every establishment providing cosmetology, barber and veterinary services are inspected in accordance with the laws and rules for the profession (Table 2.3) and that over 99% of all licensees regulated under Chapter 455 are in compliance with all the laws and rules for their profession. This percentage comes from dividing the total number of licensees by the number of disciplinary actions and it shows that almost all licensees are in compliance. (Table 2.4).

**Table 2.2 Division of Regulation
Percentage of complaints acknowledged in writing within 30 days**

Baseline FY 2006-07	FY 2010-11	FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15
100%	100%	100%	100%	100%	100%

**Table 2.3 Division of Regulation
Percentage of required inspections completed**

Baseline FY 2006-07	FY 2010-11	FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15
100%	100%	100%	100%	100%	100%

**Table 2.4 Division of Regulation, Certified Public Accountants, and Real Estate
Percentage of licensees in compliance with all laws and regulations**

Baseline FY 2006-07	FY 2010-11	FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15
99.8%	99.0%	99.0%	99.0%	99.0%	99.0%

Division of Regulation Complaints / Investigations Program

The Complaints/Investigations Program Area is charged with the receipt and analysis of all complaints for the determination of legal sufficiency. A complaint is legally sufficient when it contains ultimate facts that a violation of the practice act has occurred. Complaint Analysts also supply Investigators and Inspectors in the field offices with vital background information on the person or business they are investigating or inspecting. The Complaint Section is responsible for the maintenance of all complaint records. The division has investigators and inspectors in each of the eight regional offices and they are charged with investigating complaints of possible statutory violations.

The department successfully streamlined its processes and reallocated staff and resources resulting in a significant decrease in the average number of days for the time a complaint is received until it is under investigation. The average number of days to complete the investigation phase of a case has also significantly decreased during this fiscal year. Once an investigation is complete it is forwarded to the department's Office of the General Council for possible prosecution.

Table 2.5 Average Number of Days from Complaint Received to Under Investigation

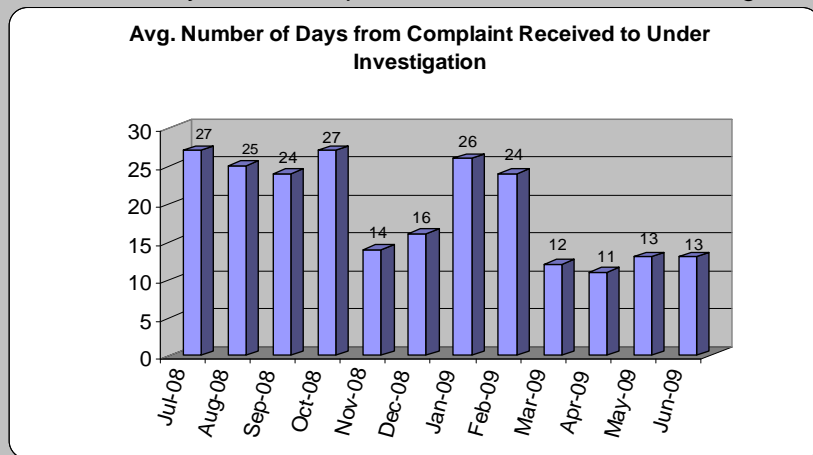
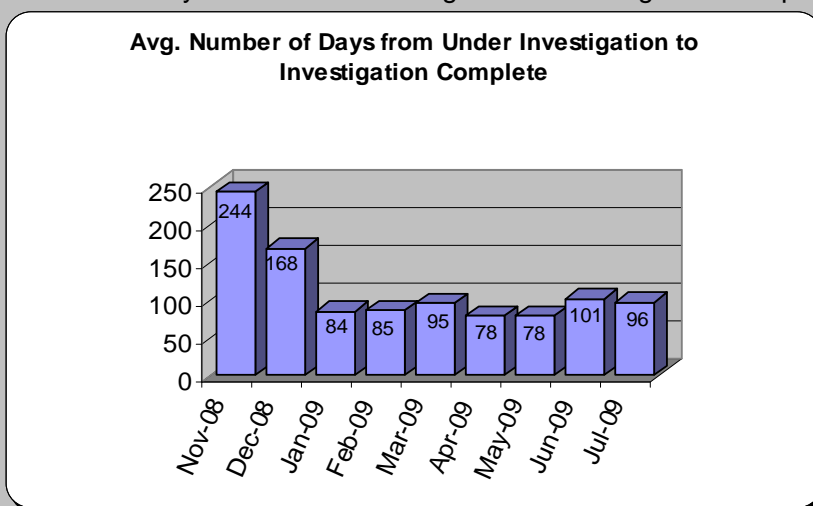


Table 2.6 Average Number of days from under Investigation to Investigation Complete



Division of Regulation Alternative Dispute Resolution Program:

The division’s Davis Award winning Alternative Dispute Resolution Program facilitates agreements between professionals and consumers. This program may provide economic recovery to the consumer without the time and expense of an enforcement action against the professional. Chapter 455.2235, Florida Statutes, gives the division authority to resolve complaints through mediation, which has been proven to be especially beneficial after hurricanes and storms.

A 2002 study determined that mediation in lieu of the investigative process saves \$1,014.00 per successful mediation in associated legal and investigative costs.

Table 2.7 Amount of Saving to the Department FY 08-09

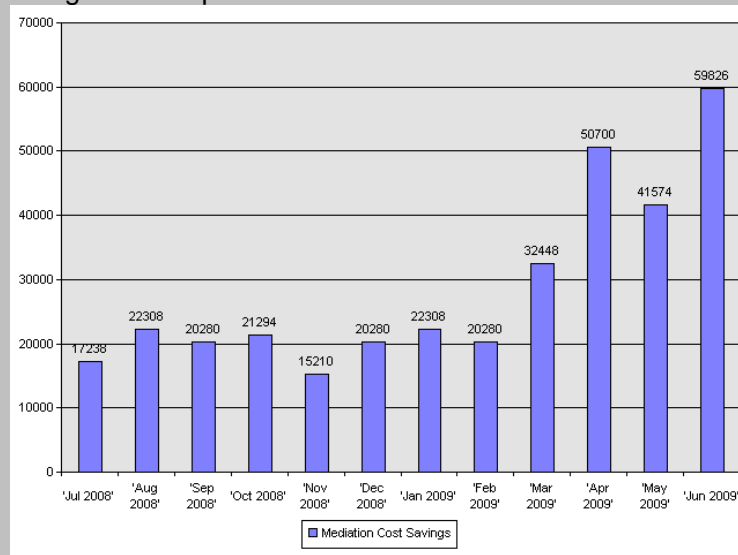
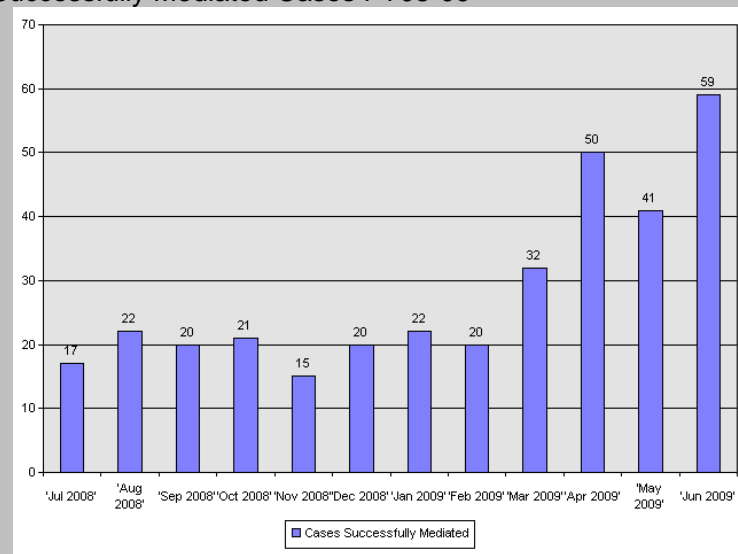


Table 2.8 Number of Successfully Mediated Cases FY08-09



Consistency Between Practice Acts

Section 455.204(5), F.S. requires the department to evaluate whether there is consistency between the various practice acts.

Each of the department's professions is governed by Chapter 455, Florida Statutes, and individual practice acts. The department has determined that the practice acts are consistent with regard to a profession's unique qualification for licensure. The practice acts establish qualifications for licensure, which in most cases include some combination of education, experience, and examination. The practice acts establish standards of practice, disciplinary action, and prohibited acts that carry administrative and criminal penalties. Most professions include a governing professional board responsible for ultimate licensing and disciplinary decisions. The exceptions are community association managers, athlete agents, talent agencies, and asbestos consultants and contractors. The department is responsible for licensing and regulation of those professions. The Regulatory Council of Community Association Managers is responsible for adopting rules relating to the licensure examination, continuing education requirements, continuing education providers, fees, and professional practice standards to assist the department in carrying out its duties.

Unlicensed Activity Program

Section 455.204 (6), F.S. requires the department to evaluate whether unlicensed activity is adequately enforced.

With a mission to protect the health, safety and welfare of the public against unlicensed activity the Department's Division of Regulation created the Unlicensed Activity Program (ULA Program). Through educational outreach programs, and robust sweep and sting operations the ULA Program aggressively fights against unlicensed activity throughout Florida helping to maintain the integrity of the professions we regulate.

The department focuses on three levels of outreach: Consumer, Professional, and Licensee. Consumer outreach efforts help educate citizens about the dangers of unlicensed activity. Professional outreach efforts serve to encourage networking, strengthen agency relationships and provide information about the department's role in unlicensed activity. Finally, Licensee Outreach efforts inform licensees about the mission of the department as well as solicit assistance from them in identifying unlicensed activity.

In addition to outreach, the department has stepped up its enforcement efforts. The department conducts sweeps as a pre-emptive enforcement action performed in areas of known or suspected unlicensed activity. Staff generally perform sweeps in conjunction with other state agencies, law enforcement or local municipal agencies. Stings are an enforcement action in which the department pursues known unlicensed persons by providing the unlicensed subject the opportunity to offer services that require a license. These operations ensure that unlicensed activity is adequately enforced resulting in arrests, issuance of Cease and Desist orders, citations or investigative cases.

Unlicensed Activity Sweeps, Stings and Outreach

Sweeps refer to the pre-emptive or proactive enforcement actions performed in areas of known or suspected unlicensed activity. Division staff, generally perform these enforcement actions in conjunction with other state agency, law enforcement or local municipal agency. Cease and Desist Orders, Citations, or the opening of cases are enforcement action taken during Division of Regulation Sweeps. There are three types of sweeps:

- **Formal:** Usually, involves outside agencies. (Workers Compensation, Pari-Mutuel Wagering, Building Departments, Police or Sheriffs Office, etc.) This type of event requires a coordinated effort between the Regional Office and the outside agency.
- **Informal:** These can be performed at any given time depending on the needs of the office, current case load and the availability of time and personnel. Informal sweeps can include any profession regulated by DBPR. These may be done as a result of reports of unlicensed activity in a particular area of the region. A sweep may be the action taken due to multiple reports of unlicensed activity from consumers, contractors, or your partners in the building departments. Sweeps may also be performed to target an area of the region where suspected unlicensed activity may be occurring.
- **Advertising or Paper Sweeps:** Pursuing the offering of unlicensed activity found in newspapers, advertising flyers, and the internet is another way to address the unlicensed person/business. Often these advertisements are newly listed, and the subject can be contacted before consumers experience financial harm. A Citation of \$1,000 can be issued for the first time offender.

Stings refer to enforcement actions in which the division pursues suspected unlicensed persons by providing the unlicensed subject the opportunity to offer services that require licensure through bids, proposals or performance of the service to undercover Investigators and/or law enforcement personnel. The resulting enforcement action is generally arrest, issuance of Cease and Desist Orders, Citations or investigative cases. The object is to curtail unlicensed activity in efforts to protect the public. There are two types of sting operations:

- **House Sting:** Formal operation in conjunction with law enforcement and other appropriate enforcement agencies. Requires the use of a house to set up surveillance and receive bids/offers from the unlicensed subject. The unlicensed subjects are typically found offering services through local advertising media.
- **Single Service Sting:** Operation typically performed as a result of a report of unlicensed activity at a particular location or business. The unlicensed subject is provided the opportunity to offer and provide the service which requires licensure, in-person or by appointment. The sting is generally carried out at the location where the subject performs the unlicensed service. Examples of typical single service stings include the professions of cosmetology, barbers and veterinarians.

Outreach refers to an opportunity for a department representative to meet with the public, community leaders, licensees or other parties outside the department to inform them about the services we offer and about unlicensed activity. There are three types of outreach:

- **Consumer Outreach:** Presentations or speaking engagements before groups of consumers about the department. **Examples:** Power Point presentations to senior groups, condo groups, retirement communities, home shows, government days, and hurricane expositions.
- **Professional Contact Outreach:** Presentations, speaking engagements or regular active group involvement with professional groups who are considered DBPR “partners” in the field. These partners include task forces set up to combat unlicensed activity, intergovernmental agencies, groups of professionals who meet to share information that would aid investigations in fight against unlicensed persons. (**Examples:** State Attorneys, Law enforcement, Financial Services, and other government law enforcement or regulatory agencies.) The intent of these outreach opportunities is to network with partners, strengthen agency relationships, educate/inform about the department’s investigative role, and share concerns.
- **Licensees Outreach:** Presentations, or speaking engagements with associations, trade groups, tradeshows/conferences, classes to licensees for continuing education credit or professional schools designed to teach future licensees about the department, regulation and unlicensed activity. The goal of outreach efforts to these various groups is to inform and update participants about the department’s efforts in combating unlicensed activity, inform how licensees can combat unlicensed activity, and solicit assistance from them in combating unlicensed activity.

Unlicensed Activity Sweep and Sting Results FY 06-07, FY 07-08, FY 08-09

Table 2.9 Number of Sweeps

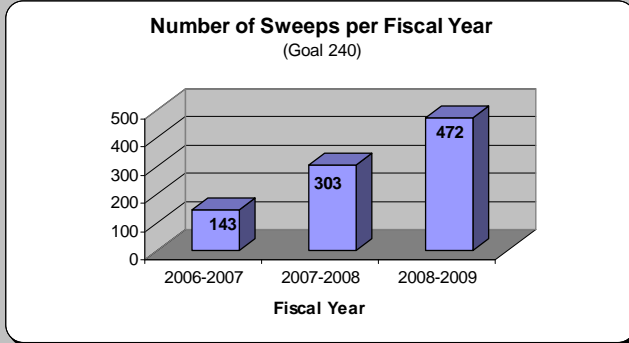


Table 2.10 Number of Stings

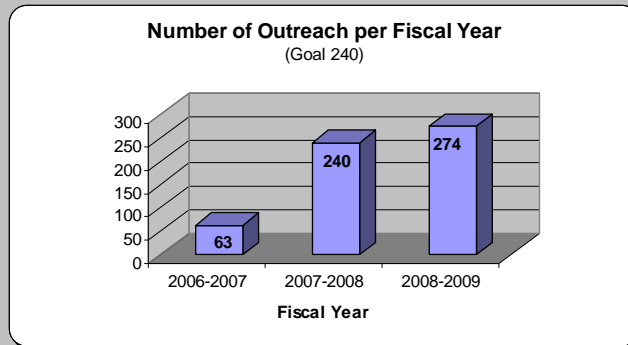
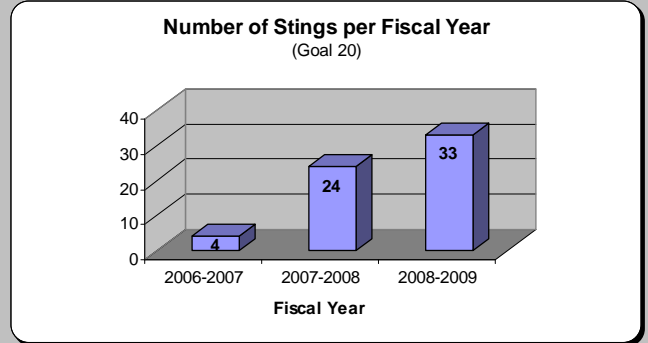


Table 2.11 Number of Outreach

Unlicensed Activity Secretary’s Sweep and Sting Initiative

During “On the Road to Better Business,” Secretary Charles W. Drago hit the road and worked from district offices across the state providing opportunities for customers to meet with him. They shared their experiences with the department and offered suggestions on how to enhance business. Many licensees raised concerns that unlicensed activity was creating serious harm to their professions by allowing unfair competition and unprofessional workmanship, among other issues. The Secretary introduced the idea of a statewide Sweep and Sting Initiative. This would provide a statewide push for finding and preventing unlicensed activity and call attention to the department’s effort to combat this harmful practice. The operations were very successful resulting in arrests, issuance of Cease and Desist orders, citations, and cases.

Report Unlicensed Activity

The department encourages everyone to help us fight unlicensed activity and has made every effort to make this process easy. We have provided several avenues in which consumers can report unlicensed activity. Complaints can be filed by: accessing complaint forms online at www.myfloridalicense.com ; emailing our unlicensed activity inbox at ula@dbpr.state.fl.us; mailing and faxing complaints to headquarters; or calling our toll free hotline at 1.866.532.1440.

Section 3
Department of Business and Profession Regulation

Finances, Administrative Complaints, & Disciplinary Actions

Section 455.2285, Florida Statutes, requires the department to submit an annual report which is detailed in the following sections:

Revenues, Expenditures, and Cash Balances

- The revenues, expenditures, and cash balances for the prior year, and a review of the adequacy of existing fees. 455.2285 (1), F.S.

Section 455.2285 (1), F.S. requires the department to submit revenues, expenditures, and cash balances for the prior year, and a review of the adequacy of existing fees.

Appendix B addresses includes detailed copies of each profession's financial management reports and five-year projections. The management reports and projections provide total revenues, expenditures, and cash balances for the prior year. The Long Range Planning and Monitoring section also addresses the adequacy of existing fees.

Probable Cause, Administrative Complaints and Discipline

- The number of findings of probable cause made. 455.2285 (3), F.S.
- The number of findings of no probable cause made. 455.2285 (4), F.S.
- The number of administrative complaints filed. 455.2285 (5), F.S.
- The disposition of all administrative complaints. 455.2285 (6), F.S.
- A description of disciplinary actions taken. 455.2285 (7), F.S.

Section 455.2285 (2-7), F.S. requires the department to report the number of complaints received and investigated; the number of findings of probable cause made; the number of findings of no probable cause made; the number of administrative complaints filed; the disposition of all administrative complaints; and a description of disciplinary actions taken.

Appendix A includes data regarding findings of probable cause, findings of no probable cause, the number and disposition of administrative complaints, and description of disciplinary action taken.

Department Efforts to Reduce Year-Old Investigations and Discipline

- A description of any effort by the department, for any disciplinary cases under its jurisdiction, to reduce or otherwise close any investigation or disciplinary proceeding not before the Division of Administrative Hearings under chapter 120 or otherwise not completed within 1 year after the initial filing of a complaint under this chapter. 455.2285 (8), F.S.

The department conducts monthly reviews of cases to ensure compliance with our goal to resolve cases within one year from the date of receipt. In order to manage this goal, a timeline has been established to move cases through the system. The timeline for the Division of Regulation includes:

- Review all complaints within 30 days and notify the person filing the complaint of the results. The current average in the Division of Regulation is 13 days.
- The goal in the Division of Regulation is to complete all investigations in 120 days. The current average is under 100 days.
- Within 30 days of receipt by legal - review and draft recommendations on each case and close, as necessary (if appropriate and the department has closing authority)
- Within following 60 days – (if the department does not have closing authority) cases heard by probable cause panel
- Within following 10 days – cases are filed with agency clerk and after 10 days, becomes public (if probable cause was found)
- Within following 60 days – administrative complaint is served upon respondent
- Within following 21 days – respondent chooses election of rights
- Election of rights - choices:
 - If settlement agreement – placed on board agenda in following 60 days
 - If informal hearing – placed on board agenda in following 60 days
 - If formal hearing:
 - Wants to negotiate – additional 30 days to resolve before sending to Division of Administrative Hearings (DOAH)
 - If wants a formal hearing – additional 15 days to send to DOAH
- Following Board meeting – additional 30 days for receipt of Final Order from Attorney General's office

In all cases, it is assumed that investigation will take no longer than 120 days from the receipt of the complaint until the complaint is provided to the Office of the General Counsel. Including the time for case resolution the department works to meet the following deadlines.

Closure by department (where department has closing authority)

- 120 days – investigation
- 30 days – review and draft closing orders
- **Total = 150 days**

Closure by board (where department has no closing authority)

- 120 days – investigation
- 30 days – review and draft closing orders
- 60 days – heard by probable cause panel
- 20 days – case closed & closure paperwork
- **Total = 230 days**

Probable Cause found by Panel (Various scenarios – minus cases requesting Department of Administrative Hearings)

- 120 days – investigation
- 30 days – review and draft administrative complaint
- 60 days – heard by probable cause panel
- 10 days – filed with agency clerk
- 60 days – served on respondent
- 21 days – election of rights received
 - 30 days + 60 – if negotiation followed by settlement stipulation to board
 - 60 days – if settlement stipulation to board without additional negotiation
 - 30 days + 60 days – if negotiation and then informal hearing before board
 - 60 days – if informal hearing to board without additional negotiation
- 30 days - receipt of final order from Attorney General's office following board meeting
- 20 days – case closed & closure paperwork
- **Totals = Various scenarios**
 - 411 days – administrative complaint is settled by stipulation without further negotiation
 - 411 days – administrative complaint is resolved through informal hearing without further negotiation
 - 441 days– Case resolved by stipulation following negotiation
 - 441 days – Case resolved following informal hearing after negotiation

The guidelines above have to be modified for those cases that appear before a board that does not meet every month. However, the basic goal of resolving cases within one year remains in place. If it appears the guideline will not be met, the department works out a plan to get those cases resolved as quickly as possible. Cases requiring an in-depth investigation, prosecution, or in which criminal prosecution is ongoing will likely fall outside the desired one year time frame.

Status of Rule Development Providing for Disciplinary Guidelines

- The status of the development and implementation of rules providing for disciplinary guidelines pursuant to Section 455.2273, Florida Statutes. 455.2285 (9), F.S.

Section 455.2285 (9), F.S. requires the department to report the status of the development and implementation of rules providing for disciplinary guidelines pursuant to Section 455.2273, Florida Statutes. The department is continually reviewing disciplinary guidelines, discussing proposed changes if necessary, and either entering into rulemaking or working with the boards to do rulemaking, to make sure the disciplinary guidelines are utilized in the least restrictive manner while protecting the health, safety, and welfare of the public.

Recommendations for Administrative and Statutory Changes

- Recommendations for administrative and statutory changes necessary to facilitate efficient and cost-effective operation of the department and the various boards. 455.2285 (10), F.S.

Section 455.2285 (10), F.S. requires the department to provide recommendations for administrative and statutory changes necessary to facilitate efficient and cost-effective operation of the department and the various boards. The department continues to review its processes to determine where it can improve customer service and reduce regulatory barriers. As mentioned earlier in this report, the department submitted legislative proposals that became House Bill 425. HB 425 reduces regulatory requirements in order to assist individuals who are licensed or apply for licensure with the department. The department will continue to explore administrative and statutory changes that improve our services.

Department of Business and Profession Regulation

Appendix

Appendix A
Complaint Statistics
Fiscal Year 08-09

	Accountancy	Asbestos	Athlete Agents	Auctioneers	Barbers	BCAI	CAMS	CILB	Cosmetology	ECLB	Employee Leasing	Geologists	Landscape Architecture	Pilot Commissioners	Real Estate Commission	Real Estate Appraisal Board	Surveyor	Talent Agencies	Veterinary Medicine
Complaints Received	304	6	5	120	1112	101	807	7037	4964	1201	97	4	19	23	6757	588	179	80	473
Legally Sufficient	350	5	8	85	1116	66	295	4939	4630	1120	87	2	13	21	2634	429	89	56	365
Probable Cause	69	4	1	26	486	18	22	1686	1479	490	14	1	3	2	409	242	27	23	208
No Probable Cause	206	1	2	38	21	35	156	1399	132	137	28	2	3	17	881	107	39	8	207
Administrative Complaint Filed	36	2	1	17	127	16	14	1285	412	147	11	0	0	2	409	242	24	18	54
Files Closed/Orders of Closure	0	0	0	2	11	3	4	227	34	1	6	0	1	1	70	30	5	0	3
Dispositions of Disciplinary Actions	5	0	0	5	65	7	14	1516	266	97	26	1	3	0	228	167	32	0	32
Total Number of Dispositions	5	0	0	7	76	10	18	1743	300	98	32	1	4	1	298	197	37	0	35

Complaints Received refers to the total number of complaints actually received and entered into the department's single licensing computer system during the reporting period.

Legally Sufficient refers to the total number of complaints reviewed by the division that met the standard of legal sufficiency established in section 455.225 (1), Florida Statutes. However, the number of "Complaints Legally Sufficient" may not include all "Complaints Received" during a reporting period and can include complaints from previous quarters.

Findings of Probable Cause refers to the total number of cases that have been presented either to a probable cause panel, or the department when there is no board or the finding of probable cause has been delegated to the department by the board during the reporting period and probable cause has been found. However, the number of "Findings of Probable Cause" may not include all "Prosecution Cases Opened" during the reporting period and may include cases from previous quarters. Probable cause means that there is some evidence considered by the panel, or the department, that would reasonably indicate that a violation by Respondent of the practice act or rules occurred.

Findings of No Probable Cause refers to the total number of cases that were presented either to a probable cause panel of the board, or the department when there is no board or the finding of probable cause has been delegated to the department by the board, during the reporting period and probable cause has not been found. However, the number of "Findings of No Probable Cause" may not include all "Prosecution Cases Opened" during the reporting period and may include cases from previous quarters.

Number of Administrative Complaints Filed refers to the total number of administrative complaints filed during the reporting period. An administrative complaint is the charging document that details for the Respondent the violations of statute and/or rule upon which probable cause was found. However, the "Number of Administrative Complaints Filed" may not include all "Prosecution Cases Opened" during the reporting period and may include cases from previous quarters.

Files Closed / Orders of Closure refers to the disposition of a case where probable cause is found and yet the case is not prosecuted.

Number of Disciplinary Actions refers to the total number of disciplinary actions that were entered against Respondents on cases during the reporting period. Disciplinary actions may include any combination of the following: permanent revocation or suspension of Respondent's license, restriction of practice, imposition of an administrative fine, imposition of investigative costs, issuance of a reprimand, placement of Respondent on probation, corrective action, and/or any other relief the board, or department when there is no board, deems appropriate. However, the "Number of Disciplinary Actions" may not include all "Prosecution Cases Opened" during the reporting period and may include cases from previous quarters.

Number of Dispositions refers to the number of files closed/orders of closure plus the number of disciplinary actions.

Appendix B
ULA Statistics: Sweeps Report
 Fiscal Year 2008-2009

License Check: During a sweep or sting, investigators will approach individuals and ask to see their license when licensure is required. This

Regional Field Office	Total Sweeps	License Checks	Sites Visited	NNC	Citations	Cases Opened	C & D's	Law Enforcement	External Agency	Arrests	Hurricane / Tornado
Headquarters (Tallahassee)	14	384	40	1	5	85	0	0	0	0	0
Region 1 (Ft. Walton)	17	152	99	0	0	6	0	2	10	0	0
Region 2 (Tallahassee)	51	623	480	10	9	27	8	3	28	1	2
Region 3 (Jacksonville)	83	1513	1538	35	24	11	2	0	19	0	18
Region 4 (Gainesville)	77	776	772	14	14	33	27	3	24	0	0
Region 5 (Orlando)	39	707	406	0	27	10	7	4	22	0	9
Region 6 (Tampa)	34	615	244	86	47	12	5	2	20	2	0
Region 7 (Fort Myers)	73	701	486	62	57	16	8	6	26	4	0
Region 8 (West Palm Bch)	26	282	154	21	11	46	31	3	11	0	1
Region 9 (Margate)	32	698	303	30	14	45	41	9	12	147	0
Region 10 (Miami)	26	514	136	11	72	7	129	19	21	210	0
Totals	472	6965	4658	270	280	298	258	51	193	364	30

number is the total number of times these requests are made.

Site Visited: This is the total number of locations visited by investigators during a sweep or sting.

Notice of Non-Compliance (NNC): Licensees may be provided with this document, which is a written warning to correct the violation within 15 days if the violation is an initial offense that is minor in nature.

Citations: In lieu of an investigative case, investigators may issue citations in both licensed and unlicensed cases where the board or department has determined by administrative rule that those types of violations pose no substantial threat to the public health, safety, or welfare.

Case Opened: This represents the total number of investigative cases opened since July 1, 2008 in connection with a sweep or a sting.

Cease and Desist (C & D): A Notice to Cease and Desist may be issued by an investigator upon probable cause that unlicensed activity has occurred. This document is similar to a warning advising the unlicensed person to discontinue the unlicensed activity.

Arrests: An Arrest for this purpose is a technical or physical arrest by a law enforcement officer present at the sweep or sting of an individual who may have been charged with violating state or local licensing requirements and is charged with unlicensed activity as a result of the department's involvement with the sweep or sting.

Hurricane/Tornado Sweeps: Refer to the number of construction sweeps done following a major weather event.

Appendix B
ULA Statistics: Stings Report
 Fiscal Year 2008-2009

Regional Field Office	Total Stings	License Checks	Sites Visited	NNC	Citations	Cases Opened	C & D's	Law Enforcement	External Agency	Arrests	Hurricane/Tornado
Region 1 (Ft. Walton)	1	4	1	0	0	2	0	1	0	1	0
Region 2 (Tallahassee)	2	12	2	0	1	2	0	1	0	0	0
Region 3 (Jacksonville)	8	108	20	0	83	6	3	8	4	71	0
Region 4 (Gainesville)	3	100	3	0	0	100	86	3	3	49	0
Region 5 (Orlando)	2	33	6	0	17	0	0	1	1	10	0
Region 6 (Tampa)	7	42	7	0	19	22	22	7	2	19	0
Region 7 (Fort Myers)	2	16	3	0	14	2	0	1	1	8	0
Region 8 (West Palm Bch)	5	23	5	1	8	4	1	3	4	8	0
Region 9 (Margate)	2	22	2	0	0	19	18	2	1	16	0
Region 10 (Miami)	1	47	1	0	8	0	0	1	1	37	0
Totals	33	407	50	1	150	157	130	28	17	219	0

License Check: During a sweep or sting, investigators will approach individuals and ask to see their license when licensure is required. This number is the total number of times these requests are made.

Site Visited: This is the total number of locations visited by investigators during a sweep or sting.

Notice of Non-Compliance (NNC): Licensees may be provided with this document, which is a written warning to correct the violation within 15 days if the violation is an initial offense that is minor in nature.

Citations: In lieu of an investigative case, investigators may issue citations in both licensed and unlicensed cases where the board or department has determined by administrative rule that those types of violations pose no substantial threat to the public health, safety, or welfare.

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Arrests: An Arrest for this purpose is a technical or physical arrest by a law enforcement officer present at the sweep or sting of an individual who may have been charged with violating state or local licensing requirements and is charged with unlicensed activity as a result of the department's involvement with the sweep or sting.

Hurricane/Tornado Stings: Refer to the number of construction stings done following a major weather event.

Appendix C

State of Florida
Department of Business and Professional Regulation
Operating Account
Actual and Projected Revenues, Expenses and Changes in Account Balance
Fiscal Years Ending June 30,2005 through June 30,2015

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
BOARD OF ACCOUNTANCY
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 354,041	\$ 433,366	\$ 473,629	\$ 574,416	\$ 530,641	\$ 530,641	\$ 530,641	\$ 530,641	\$ 530,641
Licenses	1,470,426	1,793,507	1,329,488	2,028,338	1,587,526	2,079,042	1,587,526	2,079,042	1,587,526
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	1,470,426	1,793,507	1,329,488	2,028,338	1,587,526	2,079,042	1,587,526	2,079,042	1,587,526
Fines	51,449	62,207	27,447	7,007	9,677	9,677	9,677	9,677	9,677
Investment Earnings	-	6,252	16,723	28,712	6,635	10,944	34,658	41,156	65,982
Refunds	2,120	1,100	2,500	600	1,874	1,874	1,874	1,874	1,874
One Time Assessment	-	562,947	540,665	20,763	8,090	-	-	-	-
Other Revenues	11,192	31,631	22,114	38,676	86,564	86,564	86,564	86,564	86,564
Total Revenues	1,889,228	2,891,010	2,412,566	2,698,512	2,231,007	2,718,741	2,250,939	2,748,954	2,282,263
EXPENSES									
Division Office									
Division Administrative Office	626,891	675,540	614,483	679,408	736,212	736,212	736,212	736,212	736,212
Service Charge to General Revenue	138,548	215,462	178,343	202,889	183,770	210,424	173,000	212,841	175,506
Investigations	42,487	-	4,248	-	276	276	276	276	-
Attorney General's Office	37,930	46,318	49,103	58,140	44,063	44,063	44,063	44,063	44,063
Service Operations									
Central Intake/Licensure	90,231	85,504	93,429	166,514	78,521	78,521	78,521	78,521	78,521
Call Center	160,453	153,869	130,980	160,754	224,436	224,436	224,436	224,436	224,436
Revenue Bank Charges	17,165	41,468	18,873	18,257	23,605	23,605	23,605	23,605	23,605
Testing and Continuing Education	376,700	222,127	381,418	343,123	221,402	221,402	221,402	221,402	221,402
Department Administrative Costs									
Administration	245,230	197,576	187,676	508,532	162,679	162,679	162,679	162,679	162,679
Information Technology	365,698	392,318	282,018	376,387	282,643	282,643	282,643	282,643	282,643
Information Technology-Non-Recurring	-	-	-	-	-	-	-	-	-
General Counsel/Legal	132,858	146,409	130,532	41,349	130,642	130,642	130,642	130,642	130,642
DOAH	-	-	-	-	10,995	10,995	10,995	10,995	10,995
Total Expenses	2,234,191	2,176,591	2,071,103	2,555,353	2,099,244	2,125,898	2,088,474	2,128,315	2,090,704
Excess (Deficiency) of Revenues Over (Under) Expenses	(344,963)	714,419	341,463	143,159	131,763	592,843	162,465	620,639	191,559
TRANSFERS									
Due to/(from) Professional Regulation Trust Fund	6,127	-	-	-	-	-	-	-	-
Transfers (to)/from Administrative Trust Fund	-	-	(22,763)	(8,352)	-	-	-	-	-
Transfer To General Revenue-GAA	-	-	-	-	(15,000)	-	-	-	-
Total Transfers	6,127	-	(22,763)	(8,352)	(15,000)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	(338,836)	714,419	318,700	134,807	131,763	592,843	162,465	620,639	191,559
Prior Period Adjustment	(28,009)	-	-	-	(118,217)	-	-	-	-
ACCOUNT BALANCE, Beginning of Period	(541,030)	(907,875)	(193,456)	125,244	260,051	273,596	866,440	1,028,905	1,649,543
ACCOUNT BALANCE, End of Period	\$ (907,875)	\$ (193,456)	\$ 125,244	\$ 260,051	\$ 273,596	\$ 866,440	\$ 1,028,905	\$ 1,649,543	\$ 1,841,102

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
BOARD OF ARCHITECTURE AND INTERIOR DESIGN
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 136,005	\$ 136,977	\$ 138,387	\$ 128,107	\$ 111,860	\$ 111,860	\$ 111,860	\$ 111,860	\$ 111,860
Licenses	1,737,745	53,430	1,833,847	57,243	1,891,788	57,245	1,891,788	57,245	1,891,788
Less: License Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	1,737,745	53,430	1,833,847	57,243	1,891,788	57,245	1,891,788	57,245	1,891,788
Fines	215,278	316,135	98,179	155,493	49,646	49,513	49,513	49,513	49,513
Investment Earnings	29,127	33,102	49,847	46,205	22,883	56,164	26,343	61,947	32,318
Refunds	340	560	64	8	10,218	64	64	64	64
Other Revenues	9,093	7,846	5,664	3,647	31,652	31,652	31,652	31,652	31,652
Total Revenues	2,127,588	548,050	2,125,988	390,703	2,118,047	306,498	2,111,221	312,282	2,117,195
EXPENSES									
Board Office									
Board Administrative Office	200,188	227,154	224,257	223,074	236,860	236,860	236,860	236,860	236,860
Service Charge to General Revenue	153,198	41,532	155,104	29,254	174,232	21,983	166,360	22,445	166,838
Contracted Services	375,000	375,000	375,000	372,175	346,575	346,575	346,575	346,575	346,575
Professional Regulation Division									
Investigations	-	-	-	-	475	-	-	-	-
Attorney General's Office	45,620	26,682	26,605	30,751	26,851	26,851	26,851	26,851	26,851
Service Operations									
Central Intake	132,001	130,293	186,422	90,838	91,140	91,140	91,140	91,140	91,140
Call Center	56,827	45,256	55,303	51,304	85,247	85,247	85,247	85,247	85,247
Revenue Bank Charges	12,663	1,522	22,897	1,500	25,965	1,500	25,965	1,500	25,965
Testing and Continuing Education	32,333	51,495	38,111	81,489	40,023	40,023	40,023	40,023	40,023
Department Administrative Costs									
Administration	81,166	96,125	179,231	195,509	79,102	79,102	79,102	79,102	79,102
Information Technology	166,044	174,106	126,194	158,769	108,784	108,784	108,784	108,784	108,784
General Counsel/Legal	19	-	-	-	13,202	13,466	13,735	14,010	14,010
DOAH	7,602	94,018	14,851	1,111	479	479	479	479	479
Total Expenses	1,262,661	1,263,183	1,403,975	1,235,774	1,228,935	1,052,009	1,221,121	1,053,016	1,221,874
Excess (Deficiency) of Revenues									
Over (Under) Expenses	864,927	(715,133)	722,013	(845,071)	889,113	(745,511)	890,099	(740,734)	895,321
TRANSFERS									
Transfers (to)/from Administrative Trust Fund	1,248	-	66,244	1,234	-	-	-	-	-
Transfers to Unlicensed Activity Account	-	-	-	-	-	-	-	-	-
Transfer To General Revenue-GAA	-	-	-	-	(40,000)	-	-	-	-
Total Transfers	1,248	-	66,244	1,234	(40,000)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	866,175	(715,133)	788,257	(843,837)	849,113	(745,511)	890,099	(740,734)	895,321
ACCOUNT BALANCE, Beginning of Period	547,137	1,411,124	602,679	1,390,936	547,099	1,404,097	658,586	1,548,685	807,951
Adjustment to decrease Beginning Account Balance	(2,188)								
Prior Period Admstment		(93,312)			7,885				
ACCOUNT BALANCE, End of Period	\$ 1,411,124	\$ 602,679	\$ 1,390,936	\$ 547,099	\$ 1,404,097	\$ 658,586	\$ 1,548,685	\$ 807,951	\$ 1,703,272

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
ASBESTOS UNIT
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 27,885	\$ 32,469	\$ 48,259	\$ 22,728	\$ 15,325	\$ 15,325	\$ 15,325	\$ 15,325	\$ 15,325
Licenses	107,632	123,025	101,245	125,295	97,316	123,850	97,316	125,550	97,316
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	107,632	123,025	101,245	125,295	97,316	123,850	97,316	125,550	97,316
Fines	14,364	2,109	-	-	(1,179)	-	-	-	-
Investment Earnings	2,258	3,977	7,352	9,665	4,399	5,996	6,932	7,161	8,172
Refunds	5	-	-	-	1,665	-	-	-	-
Other Revenues	6,848	695	1,077	557	4,849	557	557	557	557
Total Revenues	158,992	162,275	157,933	158,245	122,375	145,727	120,129	148,593	121,370
EXPENSES									
Board Office									
Board Administrative Office	42,614	48,468	21,729	10,078	13,161	13,161	13,161	13,161	13,161
Service Charge to General Revenue	11,346	11,580	11,528	11,355	8,563	11,614	9,566	11,843	9,665
Professional Regulation Division									
Investigations	8,491	4,360	-	-	-	-	-	-	-
Service Operations									
Central Intake/Licensure	4,445	4,023	4,440	5,219	291	291	291	291	291
Call Center	3,343	3,017	11,643	3,420	4,910	4,910	4,910	4,910	4,910
Revenue Bank Charges	792	898	822	205	590	590	590	590	590
Testing and Continuing Education	29,589	19,212	57,126	53,898	53,623	53,623	53,623	53,623	53,623
Department Administrative Costs									
Administration	9,424	7,765	11,116	9,596	22,862	22,862	22,862	22,862	22,862
Information Technology	6,996	8,469	7,316	8,467	7,213	7,213	7,213	7,357	7,504
General Counsel/Legal	5,392	3,020	3,022	-	259	259	259	259	259
DOAH	-	847	-	-	-	-	-	-	-
Total Expenses	122,432	111,659	128,742	102,238	111,472	114,523	112,475	114,896	112,865
Excess (Deficiency) of Revenues Over (Under) Expenses	36,560	50,616	29,191	56,007	10,903	31,204	7,654	33,697	8,504
TRANSFERS									
Transfers (to)/from Administrative Trust Fund	776	-	1,481	(217)	-	-	-	-	-
Transfer Excess Cash to General Revenue	-	-	-	-	(10,000)	-	-	-	-
Total Transfers	776	-	1,481	(217)	(10,000)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	37,336	50,616	30,672	55,790	903	31,204	7,654	33,697	8,504
Prior Period Adjustment	(186)	-	-	-	(13,156)	-	-	-	-
ACCOUNT BALANCE, Beginning of Period	37,876	75,026	125,642	156,314	212,104	199,850	231,054	238,709	272,405
ACCOUNT BALANCE, End of Period	\$ 75,026	\$ 125,642	\$ 156,314	\$ 212,104	\$ 199,850	\$ 231,054	\$ 238,709	\$ 272,405	\$ 280,910

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
ATHLETE AGENTS
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 16,957	\$ 18,048	\$ 29,011	\$ 23,617	\$ 18,822	\$ 23,817	\$ 23,817	\$ 23,817	\$ 23,817
Licenses	30,270	87,325	46,225	34,477	37,935	126,120	37,935	126,120	37,935
Less: Licenses Waiver	-	-	-	-	10,880	-	-	-	-
Net Licenses	30,270	87,325	46,225	34,477	27,055	126,120	37,935	126,120	37,935
Fines	-	-	2,641	2,641	15	15	15	15	15
Investment Earnings	1,914	2,745	6,629	7,943	3,492	5,899	10,459	11,941	16,723
Interest on Temporary Advancement Refunds	-	-	-	-	2,597	2,597	2,597	2,597	2,597
Administrative Refund	-	-	-	-	-	-	-	-	-
Other Revenues	-	-	18	1,338	175	175	175	175	175
Total Revenues	49,141	108,118	84,524	70,016	52,156	158,623	74,998	164,665	81,262
EXPENSES									
Board Office									
Board Administrative Office	21,234	23,993	20,091	10,412	14,705	14,705	14,705	14,705	14,705
Service Charge to General Revenue	3,545	7,853	5,893	5,022	3,654	12,468	5,778	12,951	6,279
Professional Regulation Division									
Investigations	8,490	4,360	65	4,671	5,179	5,179	5,179	5,179	5,179
Service Operations									
Central Intake	1,124	3,016	2,802	1,901	-	-	-	-	-
Call Center	-	-	8,732	3,420	988	988	988	988	988
Revenue Bank Charges	190	688	-	-	-	-	-	-	-
Department Administrative Costs									
Administration	9,033	3,866	9,934	7,502	6,922	6,922	6,922	6,922	6,922
Information Technology	857	2,851	3,131	3,920	3,851	3,851	3,851	3,851	3,851
General Counsel/Legal	-	-	38	-	519	519	519	519	519
Total Expenses	44,473	46,627	50,686	36,848	47,651	44,632	37,942	45,115	38,443
Excess (Deficiency) of Revenues Over (Under) Expenses	4,668	61,491	33,838	33,168	4,505	113,991	37,056	119,550	42,819
TRANSFERS									
Transfers (to)/from Administrative Trust Fund	(738)		207	137					
Transfer to General Revenue-GAA					(35,000)				
Total Transfers	(738)	-	207	137	(35,000)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	5,406	61,491	34,045	33,305	(30,495)	113,991	37,056	119,550	42,819
Adjustment to decrease Beginning Account Balance	43				(13,888)				
ACCOUNT BALANCE, Beginning of Period	57,579	63,028	124,519	158,564	191,869	147,486	261,477	298,532	418,082
ACCOUNT BALANCE, End of Period	\$ 63,028	\$ 124,519	\$ 158,564	\$ 191,869	\$ 147,486	\$ 261,477	\$ 298,532	\$ 418,082	\$ 460,901

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
FLORIDA BOARD OF AUCTIONEERS
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCES
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 29,700	\$ 39,748	\$ 60,105	\$ 53,885	\$ 40,909	\$ 40,909	\$ 40,909	\$ 40,909	\$ 40,909
Licenses	36,710	393,067	61,699	420,599	49,924	409,350	52,450	409,350	52,450
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	36,710	393,067	61,699	420,599	49,924	409,350	52,450	409,350	52,450
Fines	2,424	5,592	7,190	14,659	1,167	1,167	1,167	1,167	1,167
Investment Earnings	3,197	6,056	5,337	11,608	2,578	2,626	8,674	1,812	7,830
Refunds	11	-	-	-	953	-	-	-	-
Other Revenues	1,089	2,304	2,386	2,012	3,621	2,012	2,012	2,012	2,012
Total Revenues	73,131	446,767	136,717	502,763	99,152	456,064	105,212	455,250	104,368
EXPENSES									
Board Office									
Board Administrative Office	75,976	73,318	87,909	85,611	80,063	80,063	80,063	80,063	80,063
Service Charge to General Revenue	6,997	34,417	12,592	38,453	7,506	36,324	8,256	36,259	8,188
Professional Regulation Division									
Investigations	51,030	34,954	29,737	36,562	46,614	46,614	46,614	46,614	46,614
Attorney General's Office	17,511	11,792	9,528	14,002	8,950	8,950	8,950	8,950	8,950
Service Operations									
Central Intake/Licensure	10,450	18,856	20,996	47,095	39,636	39,636	39,636	39,636	39,636
Call Center	6,686	9,051	14,553	13,681	10,775	10,775	10,775	10,775	10,775
Revenue Bank Charges	396	4,272	532	2,300	590	590	590	590	590
Testing and Continuing Education	18,954	7,739	2,380	2,469	7,982	7,982	7,982	7,982	7,982
Department Administrative Costs									
Administration	22,583	30,849	21,984	24,351	25,506	25,506	25,506	25,506	25,506
Information Technology	32,161	32,649	22,964	40,999	21,050	21,050	21,050	21,050	21,050
General Counsel/Legal	12,673	44,677	33,537	24,972	22,721	24,972	24,972	24,972	24,972
DOAH	-	847	-	-	2,390	2,390	2,390	2,390	2,390
Total Expenses	255,417	303,421	256,712	330,495	273,783	304,852	276,784	304,787	276,716
Excess (Deficiency) of Revenues Over (Under) Expenses	(182,286)	143,346	(119,995)	172,268	(174,631)	151,212	(171,572)	150,463	(172,348)
TRANSFERS									
Transfers (to)/from Administrative Trust Fund	4,624	-	255	106	-	-	-	-	-
Transfer to Working Capital Trust Fund	-	-	-	-	-	-	-	-	-
Total Transfers	4,624	-	255	106	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	(177,662)	143,346	(119,740)	172,374	(174,631)	151,212	(171,572)	150,463	(172,348)
ACCOUNT BALANCE, Beginning of Period	224,177	46,658	190,004	70,264	242,638	65,647	216,859	45,288	195,750
Prior Period Adjustment	143	-	-	-	(2,360)	-	-	-	-
ACCOUNT BALANCE, End of Period	\$ 46,658	\$ 190,004	\$ 70,264	\$ 242,638	\$ 65,647	\$ 216,859	\$ 45,288	\$ 195,750	\$ 23,402

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
FLORIDA BOARD OF AUCTIONEERS
AUCTIONEER RECOVERY FUND
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Licenses	-	-	-	-	-	-	-	-	-
Net Licenses	-	-	-	-	-	-	-	-	-
Investment Earnings	24,762	24,314	36,654	37,570	13,560	19,331	19,364	19,398	19,433
Total Revenues	24,762	24,314	36,654	37,570	13,560	19,331	19,364	19,398	19,433
EXPENSES									
Claims	43,563	-	-	50,000	18,515	18,515	18,515	18,515	18,515
Total Expenses	43,563	-	-	50,000	18,515	18,515	18,515	18,515	18,515
Excess (Deficiency) of Revenues Over (Under) Expenses	(18,801)	24,314	36,654	(12,430)	(4,955)	816	849	883	918
TRANSFERS									
Transfers (to)/from Administrative Trust Fund									
Transfer To General Revenue-GAA					(200,000)				
Transfer To General Revenue-Special Session I					(100,000)				
Total Transfers	-	-	-	-	(300,000)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	(18,801)	24,314	36,654	(12,430)	(304,955)	816	849	883	918
ACCOUNT BALANCE, Beginning of Period	774,111	755,310	779,624	816,278	803,848	483,277	484,093	484,942	485,824
Prior period adjustment					(15,616)				
ACCOUNT BALANCE, End of Period	\$ 755,310	\$ 779,624	\$ 816,278	\$ 803,848	\$ 483,277	\$ 484,093	\$ 484,942	\$ 485,824	\$ 486,742

The accompanying notes to the financial statements are an integral part of this statement.

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
BARBERS' BOARD
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 172,850	\$ 174,555	\$ 209,471	\$ 217,658	\$ 224,609	\$ 224,609	\$ 224,609	\$ 224,609	\$ 224,609
Licenses	968,503	611,803	976,859	662,464	1,005,659	625,800	1,005,659	625,800	1,005,659
Less: Licenses Waiver	-	-	-	512,116	772,294	-	-	-	-
Net Licenses	965,003	611,803	976,859	150,348	233,365	625,800	1,005,659	625,800	1,005,659
Fines	60,650	76,309	108,912	52,136	80,429	80,429	80,429	80,429	80,429
Investment Earnings	43,664	35,735	75,455	63,270	15,941	16,042	7,859	13,901	5,639
Refunds	11	-	-	-	9,476	-	-	-	-
Other Revenues	10,470	11,470	14,455	69,314	89,054	89,054	89,054	89,054	89,054
One Time Assessment	3,500	-	-	-	-	-	-	-	-
Total Revenues	1,256,147	909,872	1,385,152	552,726	652,874	1,035,934	1,407,610	1,033,793	1,405,390
EXPENSES									
Board Office									
Board Administrative Office	137,375	140,339	128,279	135,024	103,869	103,869	103,869	103,869	103,869
Service Charge to General Revenue	90,377	67,417	100,842	44,440	42,122	75,750	105,484	75,579	105,307
Professional Regulation Division									
Inspections	133,860	104,317	103,650	175,531	153,286	153,286	153,286	153,286	153,286
Investigations	97,643	96,184	85,390	86,968	150,236	150,236	150,236	150,236	150,236
Attorney General's Office	39,313	24,821	26,625	20,202	24,785	24,785	24,785	24,785	24,785
Service Operations									
Central Intake/Licensure	59,733	52,506	79,126	112,970	101,567	115,229	101,567	115,229	101,567
Call Center	60,170	48,273	72,767	82,087	99,229	99,229	99,229	99,229	99,229
Revenue Bank Charges	5,657	2,668	5,328	2,102	10,032	10,032	10,032	10,032	10,032
Testing and Continuing Education	176,212	115,460	136,529	130,527	225,551	225,551	225,551	225,551	225,551
Department Administrative Costs									
Administration	60,836	86,901	93,247	110,369	110,287	110,287	110,287	110,287	110,287
Information Technology	141,728	153,665	106,855	161,003	107,944	107,944	107,944	107,944	107,944
General Counsel/Legal	35,091	74,272	61,509	58,127	17,783	62,387	62,387	62,387	62,387
DOAH	2,715	847	2,122	1,111	1,912	1,912	1,912	1,912	1,912
Consumer Complaints	-	-	-	-	-	-	-	-	-
Licensure	-	-	-	-	-	-	-	-	-
Total Expenses	1,040,710	967,670	1,002,269	1,120,461	1,148,603	1,240,498	1,256,570	1,240,327	1,256,392
Excess (Deficiency) of Revenues Over (Under) Expenses	215,437	(57,798)	382,883	(567,735)	(495,729)	(204,564)	151,040	(206,534)	148,998
TRANSFERS									
Transfer in from Unlicensed Activity									
Transfers (to)/from Administrative Trust Fund	9,830	-	(9,580)	(1,955)	(80,000)	-	-	-	-
Transfer to General Revenue-GAA									
Total Transfers	9,830	-	(9,580)	(1,955)	(80,000)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	225,267	(57,798)	373,303	(569,690)	(575,729)	(204,564)	151,040	(206,534)	148,998
ACCOUNT BALANCE, Beginning of Period	1,068,221	1,291,700	1,233,902	1,607,205	1,037,515	401,044	196,480	347,520	140,986
Prior Period Adjustment	(1,788)				(60,741)				
ACCOUNT BALANCE, End of Period	\$ 1,291,700	\$ 1,233,902	\$ 1,607,205	\$ 1,037,515	\$ 401,044	\$ 196,480	\$ 347,520	\$ 140,986	\$ 289,984

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
FLORIDA BUILDING CODE ADMINISTRATORS AND INSPECTORS BOARD
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 31,360	\$ 37,625	\$ 39,500	\$ 39,239	\$ 22,874	\$ 22,874	\$ 22,874	\$ 22,874	\$ 22,874
Licenses	11,480	13,568	14,753	12,897	9,710	13,035	10,135	13,035	10,135
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	11,480	13,568	14,753	12,897	9,710	13,035	10,135	13,035	10,135
Building Permit Surcharge	3,764,327	4,327,180	2,798,544	1,969,008	1,091,890	1,091,890	1,091,890	1,091,890	1,091,890
Fines	6,740	6,170	8,785	26,045	20,649	26,045	26,045	26,045	26,045
Investment Earnings	117,035	103,840	135,059	74,754	16,638	14,548	5,839	6,916	8,067
Refunds	3	-	-	-	4,729	-	-	-	-
Other Revenues	4,439	35,726	4,691	7,307	81,341	7,307	7,307	7,307	7,307
Total Revenues	3,935,384	4,524,109	3,001,332	2,129,250	1,247,831	1,175,699	1,164,090	1,168,067	1,166,317
EXPENSES									
Board Office									
Board Administrative Office	150,894	193,558	233,822	192,499	165,988	165,988	165,988	165,988	165,988
Service Charge to General Revenue	281,229	331,628	212,543	151,034	89,272	93,471	92,543	92,861	92,721
Professional Regulation Division									
Investigations	38,363	34,891	55,437	54,908	82,905	82,905	82,905	82,905	82,905
Attorney General's Office	27,848	50,235	55,234	66,380	55,767	55,767	55,767	55,767	55,767
Service Operations									
Central Intake	345,249	369,445	322,115	315,358	116,595	116,595	116,595	116,595	116,595
Call Center	26,742	33,187	29,107	30,783	19,574	19,574	19,574	19,574	19,574
Revenue Bank Charges	396	1,628	1,662	7,136	1,770	1,770	1,770	1,770	1,770
Testing and Continuing Education	311,148	398,141	427,929	312,469	342,544	342,544	342,544	342,544	342,544
Department Administrative Costs									
Administration	54,983	138,330	74,788	118,447	50,790	50,790	50,790	50,790	50,790
Information Technology	126,692	163,759	102,600	200,213	72,481	72,481	72,481	72,481	72,481
General Counsel/Legal	26,436	43,539	59,750	62,474	32,022	102,817	102,817	102,817	102,817
DOAH	1,357	847	62,939	5,554	6,454	6,454	6,454	6,454	6,454
Total Expenses	1,391,337	1,759,188	1,637,926	1,517,255	1,036,162	1,111,156	1,110,228	1,110,546	1,110,406
Excess (Deficiency) of Revenues Over (Under) Expenses	2,544,047	2,764,921	1,363,406	611,995	211,669	64,542	53,862	57,521	55,911
TRANSFERS									
Transfer from Unlicensed Activity Account									
Transfer (to)/from Administrative Trust Fund	16,868		(9,052)	(3,553)					
Transfer to CILB Recovery Fund	(1,539,412)	(4,000,000)	(1,300,000)	(2,200,000)	-	(500,000)	-	-	-
Transfers to Working Capital Trust Fund									
Total Transfers	(1,522,544)	(4,000,000)	(1,309,052)	(2,203,553)	-	(500,000)	-	-	-
CHANGE IN ACCOUNT BALANCE	1,021,503	(1,235,079)	54,354	(1,591,558)	211,669	(435,458)	53,862	57,521	55,911
ACCOUNT BALANCE, Beginning of Period	2,243,043	3,264,616	2,029,537	2,083,891	492,333	727,400	291,942	345,804	403,326
Prior Period Adjustment	70				23,398				
ACCOUNT BALANCE, End of Period	\$ 3,264,616	\$ 2,029,537	\$ 2,083,891	\$ 492,333	\$ 727,400	\$ 291,942	\$ 345,804	\$ 403,326	\$ 459,237

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
COMMUNITY ASSOCIATION MANAGERS
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 378,074	\$ 494,361	\$ 613,339	\$ 609,947	\$ 538,704	\$ 538,704	\$ 538,704	\$ 538,704	\$ 538,704
Licenses	1,071,631	299,945	1,280,605	410,642	1,522,646	393,250	1,522,646	393,250	1,522,646
Less: Licenses Waiver	-	-	899,500	33,200	-	-	-	-	-
Net Licenses	1,071,631	299,945	381,105	377,442	1,522,646	393,250	1,522,646	393,250	1,522,646
Fines	9,343	18,139	15,058	2,599	5,340	5,340	5,340	5,340	5,340
Investment Earnings	52,339	53,785	72,726	74,220	26,593	30,960	10,421	23,914	3,116
Refunds	58	-	-	-	8,563	-	-	-	-
One Time Assessment	24,810								
Other Revenues	7,749	1,802	5,463	5,106	30,757	5,463	5,463	5,463	5,463
Total Revenues	1,544,004	868,032	1,087,691	1,069,314	2,132,603	973,717	2,082,573	966,671	2,075,268
EXPENSES									
Board Office									
Board Administrative Office	196,870	210,075	238,176	191,943	360,327	360,327	360,327	360,327	360,327
Service Charge to General Revenue	110,418	64,121	78,846	76,845	165,695	77,460	166,169	76,897	165,584
Professional Regulation Division									
Investigations	93,484	113,398	97,870	136,786	295,468	160,881	160,881	160,881	160,881
Attorney General's Office	8,233	3,968	7,855	15,757	16,524	16,524	16,524	16,524	16,524
Service Operations									
Central Intake/Licensure	165,207	138,541	243,513	212,911	382,231	212,911	382,231	212,911	382,231
Call Center	63,513	60,341	78,588	95,768	130,151	130,151	130,151	130,151	130,151
Revenue Bank Charges	8,193	4,354	8,470	2,347	11,802	11,802	11,802	11,802	11,802
Testing and Continuing Education	47,051	62,198	61,915	64,209	77,296	77,296	77,296	77,296	77,296
Department Administrative Costs									
Administration	50,883	76,667	99,705	98,170	125,898	125,898	125,898	125,898	125,898
Information Technology	109,326	129,974	103,796	177,235	127,258	127,258	127,258	127,258	127,258
General Counsel/Legal	38,139	72,452	71,390	51,324	169,967	169,967	169,967	169,967	169,967
DOAH	-	3,388	-	3,332	16,732	16,732	16,732	16,732	16,732
Total Expenses	891,317	939,477	1,090,124	1,126,627	1,879,349	1,487,207	1,745,235	1,486,643	1,744,651
Excess (Deficiency) of Revenues Over (Under) Expenses	652,687	(71,445)	(2,433)	(57,314)	253,254	(513,490)	337,338	(519,972)	330,617
TRANSFERS									
Transfers in from Unlicensed Activity									
Transfer To General Revenue-Special Session I					(500,000)				
Transfer To General Revenue-GAA					(500,000)				
Transfer to Administrative Trust Fund	11,236		(16)						
Total Transfers	11,236	-	(16)	-	(1,000,000)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	663,923	(71,445)	(2,449)	(57,314)	(746,746)	(513,490)	337,338	(519,972)	330,617
ACCOUNT BALANCE, Beginning of Period	988,775	1,651,965	1,580,520	1,578,071	1,520,758	774,011	260,521	597,860	77,888
Prior Period Adjustment	(733)				(36,407)				
ACCOUNT BALANCE, End of Period	\$ 1,651,965	\$ 1,580,520	\$ 1,578,071	\$ 1,520,758	\$ 774,011	\$ 260,521	\$ 597,860	\$ 77,888	\$ 408,505

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
CONSTRUCTION INDUSTRY LICENSING BOARD
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 2,288,895	\$ 2,394,491	\$ 2,441,461	\$ 2,335,808	\$ 1,882,741	\$ 1,882,741	\$ 1,882,741	\$ 1,882,741	\$ 1,882,741
Licenses	9,199,299	7,409,244	10,524,921	5,982,237	12,224,525	5,978,300	12,224,525	5,978,300	12,224,525
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	9,199,299	7,409,244	10,524,921	5,982,237	12,224,525	5,978,300	12,224,525	5,978,300	12,224,525
Fines	446,842	454,726	477,393	3,104,214	88,264	88,264	88,264	88,264	88,264
Investment Earnings	143,469	81,957	251,899	99,838	103,117	274,831	173,079	301,991	205,777
Refunds	1,418	-	-	35	26,440	26,440	26,440	26,440	26,440
DCA Research Fee	282,906	239,836	315,833	213,632	338,811	213,632	338,811	338,811	338,811
Other Revenues	127,286	187,219	145,740	122,370	414,467	122,206	120,959	120,959	120,959
Total Revenues	12,490,114	10,767,473	14,157,247	11,858,134	15,078,365	8,586,414	14,854,819	8,737,506	14,887,517
EXPENSES									
Board Office									
Board Administrative Office	986,902	1,006,451	1,371,642	1,071,507	870,840	870,840	870,840	870,840	870,840
Service Charge to General Revenue	893,478	789,853	1,030,587	665,104	1,139,512	675,021	1,176,594	687,209	1,179,209
Professional Regulation Division									
Investigations	2,860,859	2,972,793	2,926,225	3,182,949	3,003,314	3,003,314	3,003,314	3,003,314	3,003,314
Attorney General's Office	131,828	129,583	131,737	163,213	140,450	140,450	140,450	140,450	140,450
Service Operations									
Central Intake/Licensure	850,082	697,690	849,989	1,003,971	1,168,131	1,168,131	1,168,131	1,168,131	1,168,131
Call Center	695,298	579,271	555,939	687,478	758,524	758,524	758,524	758,524	758,524
Revenue Bank Charges	66,444	48,990	43,531	41,706	96,780	96,780	96,780	96,780	96,780
Testing and Continuing Education	968,279	1,259,140	1,171,385	1,259,153	1,069,533	1,069,533	1,069,533	1,069,533	1,069,533
Department Administrative Costs									
Administration	428,952	1,065,674	1,253,922	796,242	751,348	751,348	751,348	751,348	751,348
Information Technology	1,168,122	1,422,992	1,031,401	1,468,239	980,544	980,544	980,544	980,544	980,544
General Counsel/Legal	1,239,004	1,954,419	1,993,201	2,463,923	1,565,337	1,565,337	1,565,337	1,565,337	1,565,337
DOAH	92,847	275,277	77,789	107,742	39,200	39,200	39,200	39,200	39,200
Inspections	12,649	-	-	-	10,973	11,192	11,416	11,645	11,878
Total Expenses	10,394,744	12,202,133	12,437,348	12,911,227	11,594,486	11,130,215	11,632,011	11,142,854	11,635,088
Excess (Deficiency) of Revenues Over (Under) Expenses	2,095,370	(1,434,660)	1,719,899	(1,053,093)	3,483,879	(2,543,801)	3,222,808	(2,405,348)	3,252,429
TRANSFERS									
Transfers (to)/from Administrative Trust Fund	221,354	-	142,770	-	-	-	-	-	-
Transfer Excess Cash to General Revenue	-	-	-	-	-	-	-	-	-
Total Transfers	221,354	-	142,770	-	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	2,316,724	(1,434,660)	1,862,669	(1,053,093)	3,483,879	(2,543,801)	3,222,808	(2,405,348)	3,252,429
ACCOUNT BALANCE, Beginning of Period	1,697,763	4,031,428	2,577,319	4,439,988	3,386,895	6,870,774	4,326,973	7,549,781	5,144,432
Adjustment to increase Beginning Account Balance Prior Period Adjustment	16,941	(19,449)	-	-	(387,684)	-	-	-	-
ACCOUNT BALANCE, End of Period	\$ 4,031,428	\$ 2,577,319	\$ 4,439,988	\$ 3,386,895	\$ 6,870,774	\$ 4,326,973	\$ 7,549,781	\$ 5,144,432	\$ 8,396,862

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
BOARD OF COSMETOLOGY
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Budget	JI
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	
REVENUES							
Fees and Charges	\$ 952,352	\$ 1,014,056	\$ 972,726	\$ 963,159	\$ 914,312	\$ 914,312	\$
Licenses	3,604,376	2,859,863	3,783,656	3,944,108	4,768,445	3,945,300	4
Less: Licenses Waiver	-	-	-	-	-	-	-
Net Licenses	3,604,376	2,859,863	3,783,656	3,944,108	4,768,445	3,945,300	4
Fines	317,951	366,124	431,648	303,208	207,624	314,160	
Investment Earnings	-	-	11,019	67,554	12,782	32,911	
Refunds	28	-	-	(61)	23,084	-	
One Time Assessment	60	60	2,497,567	2,167,917	79,103	-	
Other Revenues	53,279	57,338	50,316	36,485	167,046	167,046	
Total Revenues	4,928,046	4,297,441	7,746,932	7,482,370	6,172,396	5,373,729	4
EXPENSES							
Board Office							
Board Administrative Office	435,935	472,055	381,780	320,433	205,150	205,150	
Service Charge to General Revenue	354,438	316,985	565,478	543,388	481,258	416,535	
Professional Regulation Division							
Inspections	637,884	607,478	624,850	688,241	867,026	867,026	
Investigations	356,804	375,412	416,955	434,937	564,925	564,925	
Attorney General's Office	51,678	32,067	28,804	27,127	26,162	26,162	
Service Operations							
Call Center	531,502	567,203	573,403	783,246	791,918	791,918	
Central Intake	716,403	688,622	959,768	1,327,948	1,339,980	1,339,980	
Revenue Bank Charges	31,315	42,118	93,255	89,830	129,827	129,827	
Testing and Continuing Education	109,020	142,223	175,874	257,481	198,481	198,481	
Department Administrative Costs							
Administration	738,422	691,294	728,599	600,855	600,121	600,121	
Information Technology	1,970,745	1,832,881	1,361,638	1,962,781	1,263,437	1,263,437	
General Counsel/Legal	82,304	182,584	186,872	204,659	113,121	113,121	
DOAH	1,629	847	13,790	17,772	1,434	1,434	
Total Expenses	6,018,079	5,951,769	6,111,066	7,258,698	6,582,840	6,518,117	4
Excess (Deficiency) of Revenues Over (Under) Expenses	(1,090,033)	(1,654,328)	1,635,866	223,672	(410,444)	(1,144,387)	
TRANSFERS							
Transfers (to)/from Administrative Trust Fund	37,104	-	(193,171)	(37,723)	-	-	
Transfer From Unlicensed Activity Account	900,000	-	800,000	-	1,000,000	350,000	
Transfers to Working Capital Trust Fund							
Total Transfers	937,104	-	606,829	(37,723)	1,000,000	350,000	
CHANGE IN ACCOUNT BALANCE	(152,929)	(1,654,328)	2,242,695	185,949	589,556	(794,387)	
ACCOUNT BALANCE, Beginning of Period	(731,912)	(897,643)	(2,551,971)	(309,276)	(123,327)	822,782	
Prior Period Adjustment	(12,802)				356,552		
ACCOUNT BALANCE, End of Period	\$ (897,643)	\$ (2,551,971)	\$ (309,276)	\$ (123,327)	\$ 822,782	\$ 28,394	\$

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
ELECTRICAL CONTRACTORS' LICENSING BOARD
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected		
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012
REVENUES								
Fees and Charges	\$ 631,769	\$ 400,746	\$ 422,816	\$ 443,183	\$ 457,859	\$ 531,686	\$ 531,686	\$ 531,686
Licenses	1,272,379	770,046	1,474,934	593,977	2,234,435	621,753	2,216,035	621,753
Less: Licenses Waiver	-	-	-	-	-	-	-	-
Net Licenses	1,272,379	770,046	1,474,934	593,977	2,234,435	621,753	2,216,035	621,753
Fines	43,076	38,800	35,059	54,809	(88,429)	82,521	82,521	82,521
Investment Earnings	7,941	-	13,482	-	-	-	-	-
Refunds	61	-	-	-	9,115	-	-	-
One Time Assessment	-	83,847	182,880	1,955	1,900	-	-	-
DCA Research Fees	45,294	26,666	42,577	22,881	51,761	25,020	51,761	25,020
Other Revenues	27,947	14,156	19,352	17,717	73,174	17,717	17,442	17,717
Total Revenues	2,028,467	1,334,261	2,191,100	1,134,522	2,739,815	1,278,697	2,899,445	1,278,697
EXPENSES								
Board Office								
Board Administrative Office	251,109	314,543	330,532	256,409	248,976	248,976	248,976	248,976
Service Charge to General Revenue	145,681	98,562	158,701	83,086	228,081	98,877	226,419	98,877
Professional Regulation Division								
Investigations	235,919	266,255	208,672	324,991	575,496	324,991	324,991	324,991
Attorney General's Office	58,881	37,783	30,486	43,324	41,309	41,309	41,309	41,309
Service Operations								
Central Intake/Licensure	382,534	192,294	217,657	207,703	273,739	273,739	273,739	273,739
Call Center	120,340	93,528	104,784	106,029	137,212	137,212	137,212	137,212
Revenue Bank Charges	12,873	8,492	8,063	2,666	15,933	15,933	15,933	15,933
Testing and Continuing Education	295,402	236,297	259,434	322,768	300,226	300,226	300,226	300,226
Department Administrative Costs								
Administration	64,962	163,334	189,235	203,538	303,816	303,816	303,816	303,816
Information Technology	126,492	179,171	120,780	208,655	150,466	150,466	150,466	150,466
General Counsel/Legal	81,577	136,787	174,482	124,350	25,465	81,478	81,478	81,478
DOAH	4,344	6,776	354	4,443	8,844	8,844	8,844	8,844
Inspections	1,380	-	-	-	159	-	-	-
Interest on Temporary Advancement	-	-	-	33,409	-	-	-	-
Total Expenses	1,781,494	1,733,822	1,803,180	1,921,371	2,309,722	1,985,867	2,113,409	1,985,867
Excess (Deficiency) of Revenues Over (Under) Expenses	246,973	(399,561)	387,920	(786,849)	430,093	(707,170)	786,036	(707,170)
TRANSFERS								
Transfers (to)/from Administrative Trust Fund	27,565	-	(4,674)	1,932	-	-	-	-
Transfers to Working Capital Trust Fund	-	-	-	-	-	-	-	-
Total Transfers	27,565	-	(4,674)	1,932	-	-	-	-
CHANGE IN ACCOUNT BALANCE	274,538	(399,561)	383,246	(784,917)	430,093	(707,170)	786,036	(707,170)
ACCOUNT BALANCE, Beginning of Period	(304,066)	(29,933)	(431,790)	(48,544)	(833,461)	(484,148)	(1,191,318)	(405,282)
Adjustment to decrease Beginning Account Balance	(405)	-	-	-	-	-	-	-
Prior Period Adjustment	-	(2,296)	-	-	(80,780)	-	-	-
ACCOUNT BALANCE, End of Period	\$ (29,933)	\$ (431,790)	\$ (48,544)	\$ (833,461)	\$ (484,148)	\$ (1,191,318)	\$ (405,282)	\$ (1,112,452)

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
BOARD OF EMPLOYEE LEASING COMPANIES
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 142,826	\$ 129,637	\$ 152,230	\$ 123,999	\$ 126,037	\$ 123,969	\$ 123,969	\$ 123,969	\$ 123,969
Licenses	109,807	664,074	124,185	97,411	53,367	694,136	95,295	694,136	95,295
Less: Licenses Waiver	-	-	-	-	3,080	-	-	-	-
Net Licenses	109,807	664,074	124,185	97,411	50,287	694,136	95,295	694,136	95,295
Fines	20,309	24,787	74,394	61,176	24,038	61,175	61,175	61,175	61,175
Investment Earnings	20,018	24,589	52,115	53,745	19,226	14,138	35,659	35,932	58,255
Refunds	254	-	-	-	1,000	-	-	-	-
Other Revenues	2,332	6,977	3,942	10,259	931	10,259	10,229	10,259	10,259
Total Revenues	<u>295,546</u>	<u>850,064</u>	<u>406,866</u>	<u>346,590</u>	<u>221,519</u>	<u>903,677</u>	<u>326,327</u>	<u>925,471</u>	<u>348,953</u>
EXPENSES									
Board Office									
Board Administrative Office	128,951	178,570	138,857	175,362	191,075	191,075	191,075	191,075	191,075
Service Charge to General Revenue	20,819	62,237	28,815	25,633	10,286	71,473	25,288	73,217	27,096
Professional Regulation Division									
Investigations	21,227	21,801	8,496	9,112	31,076	31,076	31,076	31,076	31,076
Attorney General's Office	28,681	22,210	26,960	22,191	21,343	21,343	21,343	21,343	21,343
Service Operations									
Central Intake/Licensure	10,419	8,915	10,022	7,781	-	-	-	-	-
Call Center	3,343	3,017	2,911	3,420	3,921	3,921	3,921	3,921	3,921
Revenue Bank Charges	808	4,871	-	197	-	-	-	-	-
Department Administrative Costs									
Administration	18,067	58,546	19,324	26,955	24,766	24,766	24,766	24,766	24,766
Information Technology	8,027	15,698	6,883	10,215	7,183	7,183	7,183	7,183	7,183
General Counsel/Legal	29,937	38,452	49,384	46,899	14,831	14,831	14,831	14,831	14,831
Total Expenses	<u>270,279</u>	<u>414,317</u>	<u>291,652</u>	<u>327,765</u>	<u>304,481</u>	<u>365,668</u>	<u>319,483</u>	<u>367,412</u>	<u>321,291</u>
Excess (Deficiency) of Revenues Over (Under) Expenses	<u>25,267</u>	<u>435,747</u>	<u>115,214</u>	<u>18,825</u>	<u>(82,962)</u>	<u>538,009</u>	<u>6,844</u>	<u>558,059</u>	<u>27,662</u>
TRANSFERS									
Transfers (to)/from Administrative Trust Fund	3,697		2,194	1,164					
Transfer To General Revenue-GAA					(600,000)				
Total Transfers	<u>3,697</u>	<u>-</u>	<u>2,194</u>	<u>1,164</u>	<u>(600,000)</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
CHANGE IN ACCOUNT BALANCE	<u>28,964</u>	<u>435,747</u>	<u>117,408</u>	<u>19,989</u>	<u>(682,962)</u>	<u>538,009</u>	<u>6,844</u>	<u>558,059</u>	<u>27,662</u>
ACCOUNT BALANCE, Beginning of Period	<u>610,555</u>	<u>639,519</u>	<u>1,075,266</u>	<u>1,192,674</u>	<u>1,212,663</u>	<u>353,460</u>	<u>891,468</u>	<u>898,312</u>	<u>1,456,372</u>
Prior Period Adjustments					<u>(176,241)</u>				
ACCOUNT BALANCE, End of Period	<u>\$ 639,519</u>	<u>\$ 1,075,266</u>	<u>\$ 1,192,674</u>	<u>\$ 1,212,663</u>	<u>\$ 353,460</u>	<u>\$ 891,468</u>	<u>\$ 898,312</u>	<u>\$ 1,456,372</u>	<u>\$ 1,484,034</u>

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
BOARD OF PROFESSIONAL ENGINEERS
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 530,070	\$ 573,745	\$ 637,005	\$ 589,879	\$ 543,881	\$ 543,881	\$ 543,881	\$ 543,881	\$ 543,881
Licenses	4,451,175	425,275	4,445,435	368,753	4,445,435	368,753	4,445,435	368,753	4,445,435
Less: Licenses Waiver	-	-	-	-	3,484,970	44,125	-	-	-
Net Licenses	4,451,175	425,275	4,445,435	368,753	960,465	324,628	4,445,435	368,753	4,445,435
Fines	79,780	83,780	184,312	59,460	50,022	50,022	50,022	50,022	50,022
Investment Earnings	41,552	65,027	136,636	172,041	58,396	91,596	40,458	148,852	101,444
Refunds	161,348	25,435	269,813	23,492	267,698	23,492	267,698	23,492	23,492
Other Revenues	608	5,411	4,786	2,466	23,133	23,133	23,133	23,133	23,133
Total Revenues	5,264,533	1,178,673	5,677,987	1,216,091	1,903,595	1,056,752	5,370,627	1,158,133	5,187,407
EXPENSES									
Board Office									
FEMC Contracted Services	1,778,114	1,925,000	2,090,000	2,090,000	1,990,000	1,990,000	1,990,000	1,990,000	1,990,000
Accenture Contract	80,000	90,164	80,000	80,000	40,000	-	-	-	-
Refunds	-	11,367	15,905	10,075	7,205	7,205	7,205	7,205	7,205
Service Charge to General Revenue	364,291	83,342	394,170	86,488	102,835	80,810	406,384	88,921	411,263
Professional Regulation Division									
Attorney General's Office	49,511	48,486	41,875	77,682	67,471	67,471	67,471	67,471	67,471
Service Operations									
Revenue Bank Charges	27,139	489	-	-	-	-	-	-	-
Call Center	13,371	-	-	-	-	-	-	-	-
Department Administrative Costs									
Administration	135,501	7,036	21,471	15,380	16,244	16,244	16,244	16,244	16,244
Information Technology	249,386	238,515	110,120	118,767	157,915	157,915	157,915	157,915	157,915
General Counsel/Legal	1,060	658	8,559	400	-	-	-	-	-
DOAH	41,265	109,264	61,524	147,729	13,385	13,385	13,385	13,385	13,385
Board Administrative Office	112,320	-	-	-	2,135	2,178	2,178	2,178	2,178
Total Expenses	2,851,958	2,514,321	2,823,624	2,626,521	2,397,190	2,335,208	2,660,781	2,343,318	2,665,660
Excess (Deficiency) of Revenues Over (Under) Expenses	2,412,575	(1,335,648)	2,854,363	(1,410,430)	(493,595)	(1,278,456)	2,709,846	(1,185,186)	2,521,747
TRANSFERS									
Transfers In									
Transfers (to)/from Administrative Trust Fund	250	-	101,309	(16,498)	-	(175,000)	-	-	-
Transfer To General Revenue-GAA	-	-	-	-	(175,000)	-	-	-	-
Total Transfers	250	-	101,309	(16,498)	(175,000)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	2,412,825	(1,335,648)	2,955,672	(1,426,928)	(668,595)	(1,278,456)	2,709,846	(1,185,186)	2,521,747
ACCOUNT BALANCE, Beginning of Period	521,399	2,807,670	1,472,022	4,427,694	3,000,766	2,289,903	1,011,447	3,721,292	2,536,107
Prior Period Adjustment	(126,554)				(42,268)				
ACCOUNT BALANCE, End of Period	\$ 2,807,670	\$ 1,472,022	\$ 4,427,694	\$ 3,000,766	\$ 2,289,903	\$ 1,011,447	\$ 3,721,292	\$ 2,536,107	\$ 5,057,854

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
FLORIDA STATE BOXING COMMISSION
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 54,565	\$ 69,425	\$ 135,490	\$ 144,585	\$ 74,359	\$ 74,359	\$ 74,359	\$ 74,359	\$ 74,359
Licenses	34,622	43,532	61,479	65,699	56,924	56,924	56,924	56,924	56,924
Taxes	352,240	420,665	468,412	404,608	743,636	743,636	743,636	743,636	743,636
Fines	3,135	3,433	5,067	2,516	9,886	2,516	2,516	2,516	2,516
Investment Earnings	1,594	3,703	53		-	330	2,790	5,341	7,986
Refunds	191	71	8,760	9	1,845				
Other Revenues	48,101	63,844	3,774	2,397	24,747	2,397	2,397	2,397	2,397
Total Revenues	494,448	604,673	683,035	619,814	911,397	880,162	882,622	885,173	887,818
EXPENSES									
Commission Office									
Commission Administrative Office	388,687	389,970	430,929	585,869	575,289	575,289	575,289	575,289	575,289
Service Charge to General Revenue	34,100	42,010	45,937	43,032	66,990	70,413	70,610	70,814	71,025
Investment/Administrative Fee	15,000	1,332	30,001	-	28,477	28,477	28,477	28,477	-
Department Administrative Costs									
Administration	90,558	92,956	58,305	53,410	100,256	100,256	100,256	100,256	100,256
General Counsel/Legal			13,162	33,801	9,462	9,462	9,462	9,462	9,462
Information Technology			36,607	19,366	34,758	34,758	34,758	34,758	34,758
Total Expenses	528,345	526,268	614,941	735,478	815,232	818,655	818,852	819,056	790,790
Excess (Deficiency) of Revenues Over (Under) Expenses	(33,897)	78,405	68,094	(115,664)	96,165	61,507	63,771	66,117	97,027
TRANSFERS									
Transfers (to)/from Administrative Trust Fund		(86,791)	(3,949)						
Total Transfers	-	(86,791)	(3,949)	-	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	(33,897)	(8,386)	64,145	(115,664)	96,165	61,507	63,771	66,117	97,027
ACCOUNT BALANCE, Beginning of Period	5,888	(28,009)	(36,395)	27,750	(87,914)	8,251	69,758	133,529	199,646
Adjustment to decrease Beginning Account Balance									
ACCOUNT BALANCE, End of Period	\$ (28,009)	\$ (36,395)	\$ 27,750	\$ (87,914)	\$ 8,251	\$ 69,758	\$ 133,529	\$ 199,646	\$ 296,674

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
BOARD OF PROFESSIONAL GEOLOGISTS
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 41,140	\$ 38,020	\$ 43,825	\$ 41,235	\$ 41,045	\$ 41,045	\$ 41,045	\$ 41,045	\$ 41,045
Licenses	128,805	214,620	125,800	195,696	143,865	204,185	143,865	204,185	143,715
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	128,805	214,620	125,800	195,696	143,865	204,185	143,865	204,185	143,715
Fines	915	3,984	-	1,000	-	-	-	-	-
Investment Earnings	3,104	961	3,707	300	1,026	1,491	2,396	1,115	2,007
Refunds	1	-	-	-	-	-	-	-	-
Other Revenues	1,210	225	1,173	647	4,151	4,151	4,151	4,151	4,151
Total Revenues	175,175	257,810	174,505	238,878	190,087	250,872	191,457	250,496	190,918
EXPENSES									
Board Office									
Board Administrative Office	85,639	40,899	90,836	80,856	99,593	99,593	99,593	99,593	99,593
Service Charge to General Revenue	12,605	18,849	12,668	17,128	15,514	19,738	14,984	19,708	14,941
Professional Regulation Division									
Investigations	-	4,360	-	4,556	-	-	-	-	-
Attorney General's Office	20,072	16,705	14,555	15,882	10,327	10,327	10,327	10,327	10,327
Service Operations									
Central Intake/Licensure	10,013	12,820	12,590	13,000	8,711	8,711	8,711	8,711	8,711
Call Center	3,343	3,017	2,911	3,420	6,854	6,854	6,854	6,854	6,854
Revenue Bank Charges	1,157	1,328	707	360	1,770	1,770	1,770	1,770	1,770
Testing and Continuing Education	85,528	29,660	36,633	38,101	40,070	40,070	40,070	40,070	40,070
Department Administrative Costs									
Administration	18,712	25,880	14,785	32,287	22,078	22,078	22,078	22,078	22,078
Information Technology	24,712	26,900	16,891	24,135	15,804	15,804	15,804	15,804	15,804
General Counsel/Legal	6,469	8,881	16,192	16,042	1,475	3,290	3,290	3,290	3,290
DOAH	-	-	-	-	-	-	-	-	-
Total Expenses	268,250	189,299	218,768	248,309	222,196	228,235	223,481	228,205	223,438
Excess (Deficiency) of Revenues Over (Under) Expenses	(93,075)	68,511	(44,263)	(9,431)	(32,109)	22,637	(32,024)	22,292	(32,521)
TRANSFERS									
Transfers (to)/from Administrative Trust Fund	990		(291)	29					
Transfers to Working Capital Trust Fund									
Total Transfers	990	-	(291)	29	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	(92,085)	68,511	(44,554)	(9,402)	(32,109)	22,637	(32,024)	22,292	(32,521)
ACCOUNT BALANCE , Beginning of Period	88,879	(3,191)	65,320	20,766	11,364	37,267	59,904	27,879	50,171
Prior Period Adjustments	15				58,012				
ACCOUNT BALANCE , End of Period	\$ (3,191)	\$ 65,320	\$ 20,766	\$ 11,364	\$ 37,267	\$ 59,904	\$ 27,879	\$ 50,171	\$ 17,651

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
BOARD OF PILOT COMMISSIONERS
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 18,607	\$ 10,450	\$ 10,600	\$ 12,402	\$ 3,950	\$ 3,950	\$ 3,950	\$ 3,950	\$ 3,950
Licenses	19,330	900	18,560	-	18,250	-	18,250	-	18,250
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	19,330	900	18,560	-	18,250	-	18,250	-	18,250
Fines	933	3,600	2,244	3,517	-	3,517	3,517	3,517	3,517
Gross Pilotage Assessment	404,241	303,035	257,419	180,112	339,573	339,573	339,573	339,573	339,573
Investment Earnings	3,605	5,304	5,946	4,153	-	1,324	4,708	8,822	12,481
Refunds	2	-	-	-	-	-	-	-	-
Other Revenues	250	100	164	10,120	198	198	198	198	198
Total Revenues	446,968	323,389	294,933	210,304	361,971	348,563	370,196	356,061	377,970
EXPENSES									
Board Office									
Board Administrative Office	155,097	140,846	146,979	131,968	136,556	136,556	136,556	136,556	136,556
Service Charge to General Revenue	32,201	24,028	21,560	15,397	22,944	27,869	29,600	28,469	30,222
Professional Regulation Division									
Attorney General's Office	51,552	19,955	25,090	19,517	19,277	19,277	19,277	19,277	19,277
Service Operations									
Central Intake/Licensure	5,297	-	1,616	-	-	-	1,616	-	1,616
Testing and Continuing Education	62,157	73,732	41,307	50,655	45,490	45,490	45,490	45,490	45,490
Department Administrative Costs									
Administration	13,550	12,647	12,029	9,247	14,402	14,402	14,402	14,402	14,402
Information Technology	551	12,630	4,722	6,354	5,611	5,611	5,611	5,611	5,611
General Counsel/Legal	69,294	54,558	48,716	70,591	14,778	14,778	14,778	14,778	14,778
DOAH	-	18,634	-	-	-	-	-	-	-
Interest on Temporary Investments	-	-	-	-	-	-	-	-	-
Total Expenses	389,699	357,030	302,019	303,729	259,058	263,983	267,330	264,583	267,952
Excess (Deficiency) of Revenues Over (Under) Expenses	57,269	(33,641)	(7,086)	(93,425)	102,913	84,580	102,866	91,478	110,018
TRANSFERS									
Transfers (to)/from Administrative Trust Fund	677		18,615	726					
Transfer to Pilot Rate Review		-							
Transfers to Working Capital Trust Fund									
Total Transfers	677	-	18,615	726	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	57,946	(33,641)	11,529	(92,699)	102,913	84,580	102,866	91,478	110,018
ACCOUNT BALANCE, Beginning of Period	86,950	137,864	104,223	115,752	23,053	33,111	117,691	220,557	312,034
Prior Period Adjustment	(7,032)				(92,856)				
ACCOUNT BALANCE, End of Period	\$ 137,864	\$ 104,223	\$ 115,752	\$ 23,053	\$ 33,111	\$ 117,691	\$ 220,557	\$ 312,034	\$ 422,053

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
BOARD OF LANDSCAPE ARCHITECTURE
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 96,592	\$ 111,907	\$ 124,180	\$ 147,619	\$ 134,637	\$ 134,637	\$ 134,637	\$ 134,637	\$ 134,637
Licenses	24,239	437,868	35,500	476,708	32,147	476,350	32,147	476,600	32,147
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	24,239	437,868	35,500	476,708	32,147	476,350	32,147	476,600	32,147
Fines	4,608	13,674	7,843	6,314	641	6,314	6,314	6,314	6,314
Investment Earnings	4,234	9,128	11,500	23,188	7,547	9,492	18,899	12,302	21,822
Refunds	3	-	92	46	2,110	46	-	46	46
Other Revenues	12,249	12,311	6,707	15,009	14,621	15,009	14,966	15,009	15,009
Total Revenues	141,924	584,888	185,822	668,884	191,703	641,848	206,963	644,908	209,975
EXPENSES									
Board Office									
Board Administrative Office	89,504	103,865	112,280	109,042	110,764	110,764	110,764	110,764	110,764
Service Charge to General Revenue	9,900	42,516	13,467	47,955	11,944	50,143	15,360	50,388	15,594
Professional Regulation Division									
Attorney General's Office	21,737	10,745	9,177	11,966	8,950	8,950	8,950	8,950	8,950
Service Operations									
Central Intake	4,414	10,938	10,022	20,119	11,163	11,163	11,163	11,163	11,163
Call Center	6,686	6,034	5,821	10,261	8,831	8,831	8,831	8,831	8,831
Revenue Bank Charges	396	4,929	-	1,291	-	-	-	-	-
Testing and Continuing Education	139,058	134,429	44,240	133,559	168,463	168,463	168,463	168,463	168,463
Department Administrative Costs									
Administration	18,458	33,578	19,677	30,536	25,825	25,825	25,825	25,825	25,825
Information Technology	16,440	26,258	15,214	25,290	15,734	15,734	15,734	15,734	15,734
General Counsel/Legal	5,352	13,030	11,541	7,381	1,621	1,621	1,621	1,621	1,621
DOAH	-	847	-	-	-	-	-	-	-
Investigations	4,245	-	-	4,556	5,179	5,179	5,179	5,179	5,179
Total Expenses	316,190	387,169	241,439	401,956	368,474	406,673	371,890	406,918	372,124
Excess (Deficiency) of Revenues Over (Under) Expenses	(174,266)	197,719	(55,617)	266,928	(176,771)	235,175	(164,927)	237,990	(162,149)
TRANSFERS									
Transfers (to)/from Administrative Trust Fund	4,943	-	3,893	(113)	-	-	-	-	-
Transfer To General Revenue-GAA	-	-	-	-	(40,000)	-	-	-	-
Total Transfers	4,943	-	3,893	(113)	(40,000)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	(169,323)	197,719	(51,724)	266,815	(216,771)	235,175	(164,927)	237,990	(162,149)
ACCOUNT BALANCE, Beginning of Period	234,577	64,874	262,593	210,869	477,684	237,306	472,481	307,554	545,544
Prior Period Adjustment	(380)	-	-	-	(23,607)	-	-	-	-
ACCOUNT BALANCE, End of Period	\$ 64,874	\$ 262,593	\$ 210,869	\$ 477,684	\$ 237,306	\$ 472,481	\$ 307,554	\$ 545,544	\$ 383,396

APPENDIX C
STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
FLORIDA REAL ESTATE APPRAISAL BOARD
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 810,119	\$ 613,540	\$ 704,455	\$ 263,739	\$ 460,973	\$ 460,973	\$ 460,973	\$ 460,973	\$ 460,973
Licenses	2,550,669	889,378	2,794,153	403,574	2,789,125	708,278	2,961,358	778,107	3,109,426
Less: Licenses Waiver	-	-	-	-	2,658,548	21,500	-	-	-
Net Licenses	2,550,669	889,378	2,794,153	403,574	130,577	686,778	2,961,358	778,107	3,109,426
Fines	74,992	108,702	140,611	240,318	132,012	132,012	132,012	132,012	132,012
Investment Earnings	37,394	37,548	87,809	67,820	-	-	-	-	-
Refunds	8	-	-	-	3,290	3,290	3,290	3,290	3,290
Other Revenues	17,631	2,207	12,694	4,108	17,354	17,354	17,354	16,902	16,902
Total Revenues	3,490,812	1,651,375	3,739,722	979,559	744,206	1,300,407	3,574,987	1,391,284	3,722,603
EXPENSES									
Division Office									
Division Administrative Office	352,907	391,181	378,852	394,421	431,259	431,259	431,259	431,259	431,259
Division Legal Office	153,293	188,709	266,028	271,502	337,831	337,831	337,831	337,831	337,831
Service Charge to General Revenue	251,313	123,148	271,896	60,778	55,434	102,381	284,347	109,687	296,193
FBI Assessment/Fingerprinting	207,458	239,723	48,232	40,161	87	-	-	-	-
Investigations	194,505	365,409	282,653	386,869	950,531	950,531	950,531	950,531	950,531
Payments To Federal Appraisal Subcommittee	323,175	26,600	377,825	30,750	394,525	66,250	410,450	69,550	430,950
Attorney General's Office	27,788	48,753	60,582	63,227	57,144	57,144	57,144	57,144	57,144
Service Operations									
Central Intake/Licensure	140,027	136,601	174,567	115,821	90,086	90,086	90,086	90,086	90,086
Call Center	143,740	102,579	133,891	95,768	83,799	95,768	83,799	95,768	83,799
Revenue Bank Charges	54,969	9,156	29,560	26,335	21,244	21,244	21,244	21,244	21,244
Testing and Continuing Education	275,864	76,826	139,532	129,843	65,090	65,090	65,090	65,090	65,090
Department Administrative Costs									
Administration	319,394	138,465	169,371	108,229	146,563	146,563	146,563	146,563	146,563
Information Technology	157,321	240,313	177,719	236,095	140,364	140,364	140,364	140,364	140,364
General Counsel/Legal	-	-	37	11,478	2,339	2,339	2,339	2,339	2,339
DOAH	20,904	22,869	-	9,997	7,888	7,888	7,888	7,888	7,888
Interest on Temporary Investments	-	-	-	-	4,130	-	-	-	-
Total Expenses	2,622,658	2,110,332	2,510,745	1,981,274	2,788,314	2,514,738	3,028,935	2,525,344	3,061,281
Excess (Deficiency) of Revenues Over (Under) Expenses	868,154	(458,957)	1,228,977	(1,001,715)	(2,044,108)	(1,214,332)	546,052	(1,134,060)	661,322
TRANSFERS									
Transfers (to)/from Administrative Trust Fund	1,891	-	10,701	(5,920)	-	-	-	-	-
Transfer Excess Cash To General Revenue	-	-	-	-	-	-	-	-	-
Total Transfers	1,891	-	10,701	(5,920)	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	870,045	(458,957)	1,239,678	(1,007,635)	(2,044,108)	(1,214,332)	546,052	(1,134,060)	661,322
ACCOUNT BALANCE, Beginning of Period	358,016	1,225,903	766,946	2,006,624	998,989	(1,149,191)	(2,363,523)	(1,817,471)	(2,951,531)
Prior Period Adjustment	(2,158)				(104,072)				
ACCOUNT BALANCE, End of Period	\$ 1,225,903	\$ 766,946	\$ 2,006,624	\$ 998,989	\$ (1,149,191)	\$ (2,363,523)	\$ (1,817,471)	\$ (2,951,531)	\$ (2,290,209)

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
FLORIDA REAL ESTATE COMMISSION
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 5,957,663	\$ 5,297,383	\$ 1,491,992	\$ 893,372	\$ 683,239	\$ 683,239	\$ 683,239	\$ 683,239	\$ 683,239
Licenses	16,167,976	17,416,703	20,769,198	14,122,566	13,652,311	14,864,758	13,652,151	14,865,478	13,652,151
Less: Licenses Waiver	-	-	15,556,296	10,192,936	-	-	-	-	-
Net Licenses	16,167,976	17,416,703	5,212,902	3,929,629	13,652,311	14,864,758	13,652,151	14,865,478	13,652,151
Fines	9,654	5,493	-	-	124,047	124,047	124,047	124,047	124,047
Investment Earnings	232,986	431,503	482,673	164,033	37,323	-	99,647	167,759	276,088
Refunds	1,782	1,160	-	205	29,229	29,229	29,229	29,229	29,229
Other Revenues	105,651	131,847	160,188	111,859	199,521	70,015	70,015	70,015	70,015
Total Revenues	22,475,711	23,284,089	7,347,755	5,099,098	14,725,670	15,771,288	14,658,328	15,939,766	14,834,769
EXPENSES									
Division Office									
Division Administrative Office	433,862	850,462	1,020,289	1,120,028	1,234,944	1,259,643	1,284,836	1,310,532	1,336,743
Division Legal Office	1,250,922	814,643	758,899	798,233	816,056	832,377	849,025	866,005	883,325
Service Charge to General Revenue	1,634,972	1,737,739	556,160	394,542	1,079,312	1,253,763	1,164,727	1,267,242	1,178,842
FBI Assessment/Fingerprint	4,015,900	3,242,906	963,302	234,460	253,247	-	-	-	-
Investigations	1,720,594	1,493,525	1,795,024	2,120,804	1,548,404	1,579,372	1,610,960	1,643,179	1,676,042
Attorney General's Office	21,555	109,813	72,240	103,441	85,372	87,079	88,821	90,597	92,409
Service Operations									
Central Intake/Licensure	2,245,100	2,211,288	1,995,773	1,928,117	1,863,939	1,901,218	1,939,242	1,978,027	2,017,588
Call Center	1,387,253	1,276,206	1,094,414	1,241,565	1,131,504	1,154,134	1,177,217	1,200,761	1,224,776
Revenue Bank Charges	144,249	189,786	290,709	203,522	242,541	247,392	252,340	257,386	262,534
Testing and Continuing Education	299,553	638,670	514,644	459,408	346,961	353,900	360,978	368,198	375,562
Department Administrative Costs									
Administration	1,869,204	1,162,881	1,174,515	972,113	885,300	972,113	991,555	1,011,386	1,031,614
Information Technology	3,369,923	3,642,070	2,701,998	3,649,227	2,147,444	2,147,444	2,147,444	2,147,444	2,147,444
General Counsel/Legal	45,570	45,570	45,570	40,143	970,279	970,279	970,279	970,279	970,279
DOAH	64,613	287,983	115,270	52,205	113,538	115,809	118,125	120,487	122,897
Licensure	-	-	-	-	-	-	-	-	-
Total Expenses	18,503,270	17,703,542	13,098,807	13,317,808	12,718,841	12,874,524	12,955,548	13,231,525	13,320,056
Excess (Deficiency) of Revenues Over (Under) Expenses	3,972,441	5,580,547	(5,751,053)	(8,218,710)	2,006,828	2,896,764	1,702,780	2,708,241	1,514,713
TRANSFERS									
Transfers (to)/from Administrative Trust Fund			(93,832)	(91,624)					
Transfers (to)/from Administrative Trust Fund	45,943								
Transfer To General Revenue-Special Session I					(1,000,000)				
Total Transfers	45,943	-	(93,832)	(91,624)	(1,000,000)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	4,018,384	5,580,547	(5,844,885)	(8,310,334)	1,006,828	2,896,764	1,702,780	2,708,241	1,514,713
ACCOUNT BALANCE, Beginning of Period	3,122,624	7,112,516	12,693,063	6,848,178	(1,462,156)	(405,580)	2,491,184	4,193,964	6,902,205
Prior Period Adjustment	(28,492)				49,747				
ACCOUNT BALANCE, End of Period	\$ 7,112,516	\$ 12,693,063	\$ 6,848,178	\$ (1,462,156)	\$ (405,580)	\$ 2,491,184	\$ 4,193,964	\$ 6,902,205	\$ 8,416,918

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
BOARD OF PROFESSIONAL SURVEYORS AND MAPPERS
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 75,540	\$ 86,565	\$ 84,265	\$ 80,746	\$ 68,120	\$ 68,120	\$ 68,120	\$ 68,120	\$ 68,120
Licenses	1,126,604	49,241	1,131,520	46,023	1,096,703	44,375	1,096,703	44,375	1,096,703
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	1,126,604	49,241	1,131,520	46,023	1,096,703	44,375	1,096,703	44,375	1,096,703
Fines	45,002	157,024	99,402	53,127	34,447	34,447	34,447	34,447	34,447
Investment Earnings	9,705	8,771	13,902	9,132	4,720	-	1,181	-	4,547
Refunds	169	-	-	-	2,690	2,690	2,690	2,690	2,690
Other Revenues	21,600	14,566	12,755	7,196	48,673	7,196	7,196	7,196	7,196
Total Revenues	1,278,620	316,167	1,341,844	196,224	1,255,353	156,828	1,210,337	156,828	1,213,703
EXPENSES									
Board Office									
Board Administrative Office	141,423	140,137	154,957	153,576	152,730	152,730	152,730	152,730	152,730
Service Charge to General Revenue	91,631	23,678	98,047	14,190	104,637	12,331	96,612	12,331	96,881
Professional Regulation Division									
Investigations	93,598	82,917	46,744	63,783	67,331	67,331	67,331	67,331	67,331
Attorney General's Office	34,083	46,628	41,178	28,077	22,031	22,031	22,031	22,031	22,031
Service Operations									
Central Intake	25,236	16,297	35,262	20,339	25,240	20,746	25,240	20,746	20,746
Call Center/Licensure	13,371	9,051	11,643	6,841	18,618	18,618	18,618	18,618	18,618
Revenue Bank Charges	6,606	378	6,954	-	6,491	6,491	6,491	6,491	6,491
Testing and Continuing Education	178,537	168,865	244,360	222,694	156,652	156,652	156,652	156,652	156,652
Department Administrative Costs									
Administration	32,425	86,651	53,690	104,554	54,882	54,882	54,882	54,882	54,882
Information Technology	44,857	77,318	39,772	46,979	40,481	40,481	40,481	40,481	40,481
General Counsel/Legal	100,230	191,608	125,536	99,514	44,834	44,834	44,834	44,834	44,834
DOAH	-	-	4,243	18,512	-	-	-	-	-
Total Expenses	761,997	843,528	862,386	779,120	693,927	597,127	685,902	597,127	681,677
Excess (Deficiency) of Revenues Over (Under) Expenses	516,623	(527,361)	479,458	(582,896)	561,426	(440,299)	524,435	(440,299)	532,026
TRANSFERS									
Transfers (to)/from Administrative Trust Fund	27,474	-	620	(4,583)	-	-	-	-	-
Transfers to Working Capital Trust Fund	-	-	-	-	-	-	-	-	-
Total Transfers	27,474	-	620	(4,583)	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	544,097	(527,361)	480,078	(587,479)	561,426	(440,299)	524,435	(440,299)	532,026
ACCOUNT BALANCE, Beginning of Period	35,232	579,376	52,015	532,093	(55,386)	469,827	29,528	553,964	113,665
Prior Period Adjustments	47	-	-	-	(36,213)	-	-	-	-
ACCOUNT BALANCE, End of Period	\$ 579,376	\$ 52,015	\$ 532,093	\$ (55,386)	\$ 469,827	\$ 29,528	\$ 553,964	\$ 113,665	\$ 645,691

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
TALENT AGENTS
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 17,019	\$ 14,024	\$ 15,102	\$ 13,525	\$ 16,257	\$ 16,257	\$ 16,257	\$ 16,257	\$ 16,257
Licenses	28,579	111,093	20,682	112,983	22,142	112,600	22,142	112,600	22,142
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	28,579	111,093	20,682	112,983	22,142	112,600	22,142	112,600	22,142
Fines	-	-	2,416	4,022	2,833	2,833	2,833	2,833	2,833
One Time Assessment	54,600	37,915	3,010	1,950	-	-	-	-	-
Other Revenues	4,002	60	1,981	938	3,104	938	944	938	938
Total Revenues	104,200	163,092	43,191	133,418	44,336	132,628	42,176	132,628	42,170
EXPENSES									
Board Office									
Board Administrative Office	41,127	55,966	42,907	35,371	35,877	35,877	35,877	35,877	35,877
Refunds of One Time Assessments	42,290	-	-	-	-	-	-	-	-
Service Charge to General Revenue	4,343	10,914	2,642	9,353	2,813	10,535	3,299	10,535	3,299
Professional Regulation Division									
Investigations	25,543	30,521	8,496	13,668	25,896	25,896	25,896	25,896	25,896
Service Operations									
Central Intake/Licensure	6,888	4,882	4,663	5,881	9,043	9,043	9,043	9,043	9,043
Call Center	6,686	3,017	2,911	6,841	4,910	4,910	4,910	4,910	4,910
Revenue Bank Charges	-	634	-	-	-	-	-	-	-
Department Administrative Costs									
Administration	9,033	7,897	7,925	15,263	10,734	10,734	10,734	10,734	10,734
Information Technology	1,289	6,549	4,459	7,357	4,244	4,244	4,244	4,244	4,244
General Counsel/Legal	5,382	5,763	8,922	2,903	2,593	2,593	2,593	2,593	2,593
DOAH	10,316	847	-	-	-	-	-	-	-
Interest on Temporary Advancement	-	-	20,553	1,306	-	-	-	-	-
Total Expenses	152,897	126,990	103,478	97,943	96,110	103,832	96,596	103,832	96,596
Excess (Deficiency) of Revenues Over (Under) Expenses	(48,697)	36,102	(60,287)	35,475	(51,774)	28,796	(54,419)	28,796	(54,425)
TRANSFERS									
Transfers (to)/from Administrative Trust Fund	3,146	-	1,637	61	-	-	-	-	-
Transfers to Working Capital Trust Fund	-	-	-	-	-	-	-	-	-
Total Transfers	3,146	-	1,637	61	-	-	-	-	-
CHANGE IN ACCOUNT BALANCE	(45,551)	36,102	(58,650)	35,536	(51,774)	28,796	(54,419)	28,796	(54,425)
ACCOUNT BALANCE, Beginning of Period	(484,198)	(529,749)	(493,647)	(552,297)	(516,761)	(569,407)	(540,610)	(595,030)	(566,234)
Prior Period Adjustments					(872)				
ACCOUNT BALANCE, End of Period	\$ (529,749)	\$ (493,647)	\$ (552,297)	\$ (516,761)	\$ (569,407)	\$ (540,610)	\$ (595,030)	\$ (566,234)	\$ (620,659)

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
BOARD OF VETERINARY MEDICINE
OPERATING ACCOUNT
ACTUAL AND PROJECTED REVENUES, EXPENSES
AND CHANGES IN ACCOUNT BALANCE
FISCAL YEARS ENDING JUNE 30, 2005 THROUGH JUNE 30, 2013

	Actual					Projected			
	JUNE 30 2005	JUNE 30 2006	JUNE 30 2007	JUNE 30 2008	JUNE 30 2009	JUNE 30 2010	JUNE 30 2011	JUNE 30 2012	JUNE 30 2013
REVENUES									
Fees and Charges	\$ 173,762	\$ 180,311	\$ 189,435	\$ 186,455	\$ 192,453	\$ 192,453	\$ 192,453	\$ 191,428	\$ 191,428
Licenses	145,835	1,580,842	127,399	1,651,667	96,774	1,651,580	96,774	1,651,580	96,774
Less: Licenses Waiver	-	-	-	-	-	-	-	-	-
Net Licenses	145,835	1,580,842	127,399	1,651,667	96,774	1,651,580	96,774	1,651,580	96,774
Fines	20,792	56,955	66,763	97,370	71,108	97,369	65,763	97,369	97,369
Investment Earnings	7,997	9,920	25,053	16,041	13,261	15,256	48,287	24,154	57,475
Refunds	109	-	-	-	3,515	-	-	-	-
Other Revenues	4,199	9,866	2,144	11,900	17,690	11,741	11,741	11,741	11,741
Total Revenues	352,694	1,837,894	410,794	1,963,433	394,801	1,968,399	415,018	1,976,272	454,787
EXPENSES									
Board Office									
Board Administrative Office	145,711	163,828	190,208	190,899	160,982	160,982	160,982	160,982	160,982
Service Charge to General Revenue	25,073	134,396	29,495	139,610	23,132	156,533	32,262	157,162	35,444
Professional Regulation Division									
Inspections	27,957	31,133	42,196	43,275	52,320	52,320	52,320	52,320	52,320
Investigations	216,694	227,015	174,329	246,151	331,668	331,668	331,668	331,668	331,668
Attorney General's Office	21,025	19,821	22,120	17,463	11,704	11,704	11,704	11,704	11,704
Service Operations									
Central Intake/Licensure	78,407	109,143	145,295	130,658	92,788	92,788	92,788	92,788	92,788
Call Center	20,057	21,119	20,375	30,783	29,393	29,393	29,393	29,393	29,393
Revenue Bank Charges	2,476	11,877	465	2,228	1,180	1,180	1,180	1,180	1,180
Testing and Continuing Education	38,458	17,182	40,627	17,280	33,014	33,014	33,014	33,014	33,014
Department Administrative Costs									
Administration	41,041	87,380	81,506	147,068	81,139	81,139	81,139	81,139	81,139
Information Technology	85,424	105,573	75,635	121,878	66,313	66,313	66,313	66,313	66,313
General Counsel/Legal	135,559	163,783	139,443	152,402	109,810	109,810	109,810	109,810	109,810
DOAH	3,801	22,869	707	740	15,775	15,775	15,775	15,775	15,775
Total Expenses	841,683	1,115,119	962,401	1,240,435	1,009,218	1,142,619	1,018,348	1,143,248	1,021,530
Excess (Deficiency) of Revenues Over (Under) Expenses	(488,989)	722,775	(551,608)	722,998	(614,418)	825,780	(603,330)	833,023	(566,743)
TRANSFERS									
Transfers (to)/from Administrative Trust Fund	20,156	-	13,272	514	-	-	-	-	-
Transfer To General Revenue-GAA	-	-	-	-	(25,000)	-	-	-	-
Total Transfers	20,156	-	13,272	514	(25,000)	-	-	-	-
CHANGE IN ACCOUNT BALANCE	(468,833)	722,775	(538,336)	723,512	(639,418)	825,780	(603,330)	833,023	(566,743)
ACCOUNT BALANCE, Beginning of Period	617,597	148,135	870,910	332,575	1,056,086	381,403	1,207,183	603,853	1,436,876
Adjustment to decrease Beginning Account Balance	(629)	-	-	-	(35,266)	-	-	-	-
ACCOUNT BALANCE, End of Period	\$ 148,135	\$ 870,910	\$ 332,575	\$ 1,056,086	\$ 381,403	\$ 1,207,183	\$ 603,853	\$ 1,436,876	\$ 870,133



Key Contacts

For more information, contact the Office of Communications at 850.922.8981 or the Office of Legislative Affairs at 850.487.4827.

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