



# Annual Performance Report Commission for the Transportation Disadvantaged

JANUARY 1, 2007

## *Standing Committees*

Executive/Personnel Committee  
Finance Committee  
Program Performance Committee

JR Harding, Ed. D., Chairperson  
Donna Loggie, Vice-Chairperson  
Lisa M. Bacot, Executive Director

Commission for the Transportation Disadvantaged  
605 Suwannee Street, MS-49  
Tallahassee, FL 32399-0450

850.410.5700  
800.983.2435 toll free  
850. 410.5751 fax  
800.955.8770 Florida Relay Service - voice  
800.955.8771 Florida Relay Service - TDD

[www.dot.state.fl.us/ctd](http://www.dot.state.fl.us/ctd)

letter to the governor



Jeb Bush  
Governor

JR Harding Ed.D.  
Chairperson

Donna Loggie  
Vice Chairperson

Lisa M. Bacot  
Executive Director

January 1, 2007

Honorable Charlie Crist  
Governor, State of Florida  
The Capitol  
Tallahassee, FL 32399-0001

Honorable Ken Pruitt  
President of the Florida Senate  
Suite 409, Capitol  
Tallahassee, FL 32399-1100

Honorable Marco Rubio  
Speaker, Florida House of Representatives  
Suite 420, Capitol  
Tallahassee, FL 32399-1300

Dear Governor, Mr. President and Mr. Speaker:

The Florida Commission for the Transportation Disadvantaged is pleased to submit the 2006 Annual Performance Report, pursuant to Section 427.013(13), Florida Statutes.

This was an exciting year for the Commission and the coordinated system. Not only did the coordinated system provide nearly 53 million trips to Florida's most vulnerable, the Agency Health Care Administration and the Commission for the Transportation Disadvantaged (Commission) continued their contract to allow the Commission to administer and manage the Medicaid Non Emergency Transportation program. In addition, the 2006 Legislature reorganized the Commission and reduced the membership to seven (7) voting members and eight (8) nonvoting advisors. Through the tireless efforts of a strong coordinated system, these achievements were made even given the financial strains that have been put on our transportation providers related to gasoline prices and skyrocketing insurance premiums.

The utilization of the bus pass program continues to play an important role in increasing services while keeping costs down. Over 66% of all trips reported in the 2006 Annual Performance Report were provided on fixed route services. The Commission will continue to encourage the utilization of this cost-saving means of transportation.

Unfortunately, the number of unmet trip requests increased by 10% for the second year in a row. Clearly, unmet needs still exist given that 829,000 trips were denied due to lack of funding, lack of vehicle availability or for other reasons. According to the Center for Urban Transportation Research, by the year 2015, 8.25 million Floridians may potentially fall under the Transportation Disadvantaged definition.

601 Suwannee Street, MC-42 Tallahassee, FL 32399-0450  
Phone: (850) 410-5700 or Toll Free: (800) 983-2435 or Fax: (850) 410-5752  
www.dot.state.fl.us/ctd

Page Two  
January 1, 2007

Here are a few highlights of the 2006 Annual Performance Report:

- 52,796,984 million trips were provided statewide to Floridians through the coordinated transportation network;
- the number of passenger no-shows decreased by 25%;
- employment trips increased by 14%; and
- the number of miles between roadcalls increased 28%.

The Commission for the Transportation Disadvantaged will continue to partner with the community transportation coordinators and other local entities to identify and implement innovative approaches to meet the growing number of unmet needs.

We look forward to working with each of you to continue providing transportation for Florida citizens who count on us to assist them with their daily mobility needs. Without transportation, their quality of life suffers due to the lack of access to medical care, employment, nutrition or other needed services.

Sincerely,  
  
JR Harding, Ed.D.  
Chairperson

# Table of Contents

7	Executive Summary	181	Statewide Summary
11	Introduction	185	Appendices
23	Major Accomplishments	186	2006 Summary of Revenues
35	System Performance	187	2006 Summary of Expenses
42	Planned Activities	188	2006 Performance Measures
45	County Summaries	189	Statewide Medians
		190	2006 CTC System Information
		191	2006 Passenger Trips by Trip Purpose
			2006 Passenger Trips by Type of Passenger
		192	2006 Passenger Trips by Funding Source
		193	2006 Passenger Trips by Type of Trip
		194	2006 Summary of Vehicle Information
		195	2006 Operators by County
		196	2006 Employee Information
		197	2006 Other Reported Data
		199	2006 Medicaid NET
			Annual Performance Report
		207	Glossary of Terms
		217	Primary Contacts



# Executive Summary

# executive summary

This was an exciting year for the Commission and the coordinated system in 2006. Not only did the coordinated system provide over 52 million trips to Florida's most vulnerable, the Agency Health Care Administration continued to contract with the Commission to transfer the administration and management of the Medicaid Non Emergency Transportation program to the Commission. Also, the 2006 Legislature reorganized the Commission by reducing the membership to seven (7) voting members and eight (8) nonvoting advisors. This new Commission is clearly dedicated to continuing the efforts of the previous board and will bring a new vision to the coordinated system to ensure its success.

The utilization of the bus pass program continues to play an important role in increasing services while keeping costs down. Over 66% of all trips reported in the 2006 Annual Performance Report were provided on fixed route services. The Commission will continue to encourage the utilization of this cost-saving means of transportation.

Unfortunately, the number of unmet trip requests has increased by 10%. Clearly unmet needs still exist given that 829,000 trips were denied due to lack of funding, lack of vehicle availability or for some other reason. According to the Center for Urban Transportation Research, by the year 2015, 8.25 million Floridians may potentially fall under the Transportation Disadvantaged definition. In

addition, costs continue to increase. The report shows increases in all cost performance measures, with cost per driver hour and cost per paratransit trip increasing at the highest level.

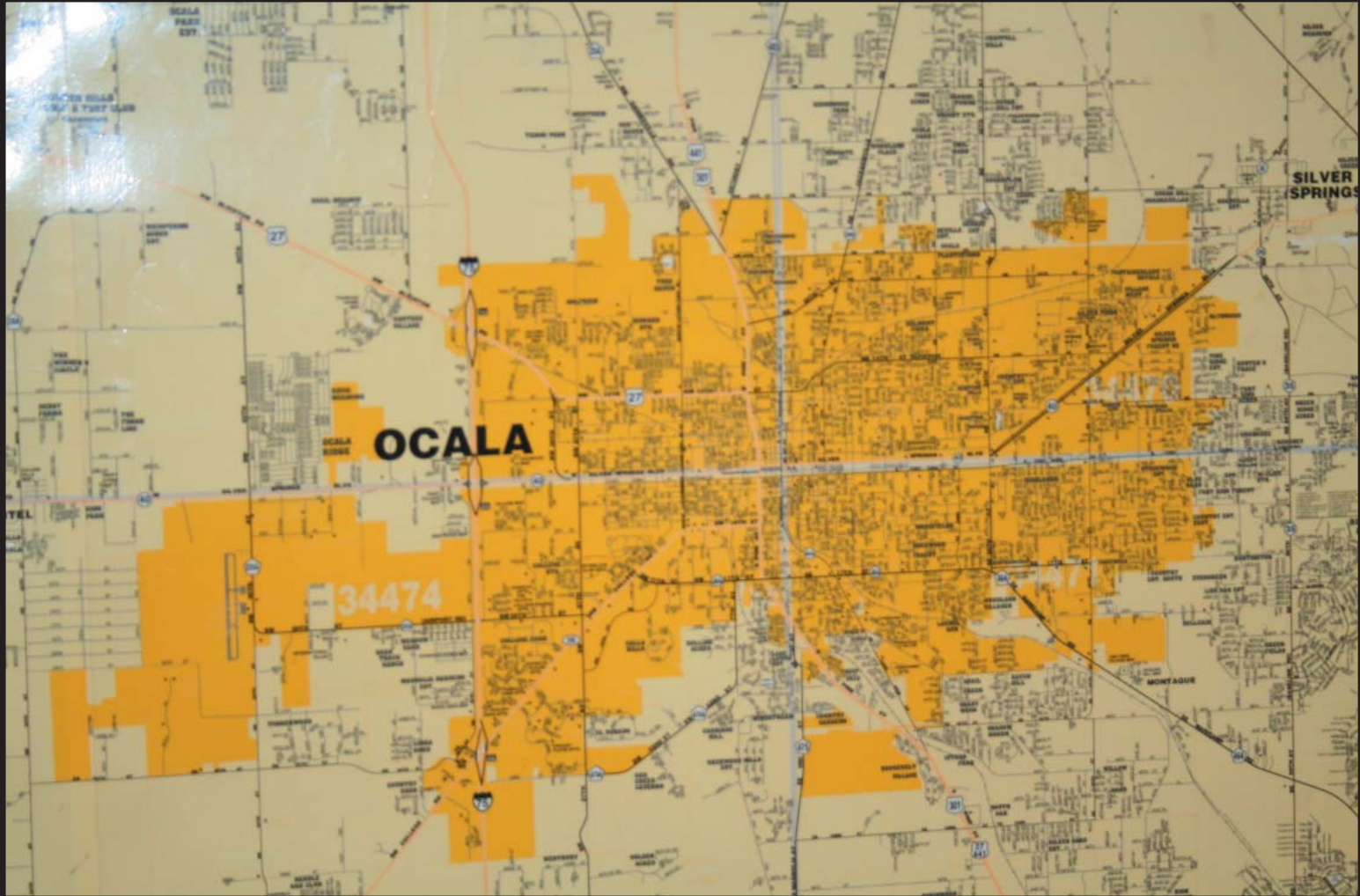
The results of this 2005/2006 Annual Performance Report reveal:

- 52,796,984 million trips were provided statewide to Floridians through the coordinated transportation network;
- the number of passenger no-shows decreased by 25%;
- employment trips increased by 14%; and
- the number of miles between roadcalls increased 28%.

The success of the coordinated transportation system is a direct result of the ingenuity of our local partners, the community transportation coordinators and transportation operators. We are very proud of their efforts.







# Introduction

# introduction

## *Introduction*

The 2006 Annual Performance Report for the Florida Commission for the Transportation Disadvantaged meets the statutory requirements outlined in Section 427.013(12), Florida Statutes.

This report provides an overview of the program and a brief and concise account of significant program accomplishments during the reporting period. The report also provides a summary of performance trends statewide. This information is compiled from each system's Annual Operating Report, thereby providing the Governor, Legislature, Commission, Community Transportation Coordinators, local Coordinating Boards and other interested parties statewide statistical, operational and financial information on all coordinated transportation services.

## *Mission*

The mission statement of the Commission for the Transportation Disadvantaged is to: "Ensure the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons."

## *Purpose of the Commission*

The Florida Legislature created the Commission for the Transportation Disadvantaged in 1989 to coordinate the transportation services provided to the transportation disadvantaged. The goal of this coordination shall be to assure the cost-effective provision of transportation by qualified community transportation coordinators (CTCs) or transportation operators for the transportation disadvantaged. The Commission sets

policies and provides direction to its staff in the areas of quality assurance, program administration, contract management, and financial accountability.

The authority of the Commission for the Transportation Disadvantaged derives from Chapter 427.011-017, Florida Statutes, and Rule 41-2, Florida Administrative Code. The Commission also administers the Transportation Disadvantaged Trust Fund (TDTF), which provides for carrying out the statutory responsibilities of the Commission.

The Commission was created as an independent agency located within the Department of Transportation for administrative and fiscal purposes. In all respects, the Commission operates independently, with rule making and budget authority. The Commission employs staff in Tallahassee to administer and monitor the statutory requirements for the program.

## *Floridians Being Served*

Florida's transportation disadvantaged are defined in Chapter 427.011(1) as those persons who because of physical or mental disability, income status, or age, are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities, or children who are handicapped or high-risk as defined in s. 411.202, F.S.

The Center for Urban Transportation Research at the University of South Florida prepared the State of Florida 5 & 20 Year

Transportation Disadvantaged Plan and reports that the potential transportation disadvantaged population in Florida is estimated to grow to 8.25 million by the Year 2015. This estimate is based on the State's population estimates for persons who are elderly, disabled, and children at-risk or low-income. The report also estimates that by the Year 2015 the unmet needs for this population will be 15.7 million trips annually. The denial of transportation continues to be reported, reflecting an unmet need for this population.

### Commission Membership

The 2006 Legislature made significant changes to the membership of the Commission. According to 427.012(1), the Commission shall consist of seven (7) voting members all appointed by the Governor, including five (5) Business community Members; two (2) members who have a disability and use the TD System. One of these members must be over 65 years of age. In addition, the Secretary of the Department of Transportation, the Secretary of the Department of Children and Families, the Director of the Agency for Workforce Innovation, the Executive Director of the Department of Veterans' Affairs, the Secretary of the Agency for Health Care Administration, the Director of Agency for Persons with Disabilities, and a county manager or administrator who is appointed by the Governor, or a senior management level of each, shall serve as ex officio non-voting advisors to the Commission.

### Program Organization

The Commission for the Transportation Disadvantaged is the state-level policy

## The Commission for the Transportation Disadvantaged Membership List

Name	Representing	Term	Appointed By
<b>Commissioners</b>			
JR Harding, Ed.D, Chairperson	Member with a disability who uses the system	August 14, 2006 - August 13, 2010	Governor
Donna Loggie	Member who has experience in the operation of a business	August 14, 2006 - August 13, 2009	Governor
Lawrence Forman	Member who has experience in the operation of a business	August 14, 2006 - August 13, 2010	Governor
Walter Schoenig	Member who has experience in the operation of a business and is 65 years of age or older	August 14, 2006 - August 13, 2007	Governor
Ernest Smith	Member with a disability who uses the system	August 14, 2006 - August 13, 2008	Governor
Jeremy Whatmough	Member who has experience in the operation of a business	August 14, 2006 - August 13, 2008	Governor
Robert Wychullis	Member who has experience in the operation of a business	August 14, 2006 - August 13, 2009	Governor
<b>Ex Officio Nonvoting Advisors</b>			
Robert Bauer	Department of Veteran's Affairs	Pleasure of the Agency	Agency Head
Ed Coven	Department of Transportation	Pleasure of the Agency	Agency Head
James Finch	Agency for Workforce Innovation	Pleasure of the Agency	Agency Head
Diane Harris	Department of Children and Families	Pleasure of the Agency	Agency Head
Sybil Richard	Agency for Health Care Administration	Pleasure of the Agency	Agency Head
Linda Mabile	Agency for Persons with Disabilities	Pleasure of the Agency	Agency Head
Joyce Williams	Department of Elder Affairs	Pleasure of the Agency	Agency Head
Vacant	County Manager/Administrator	Pleasure of the Governor	Governor

# introduction

*"Good for the community."  
- A rider from Alachua County*

board responsible for the oversight of the implementation of coordinated transportation disadvantaged services.

To assist with program implementation, the Commission contracts with a community transportation coordinator and planning agency in each county.

The local CTC is responsible for the actual arrangement or delivery of transportation services for transportation disadvantaged persons. The CTC, through a competitive procurement process, may contract with local transportation operators to provide transportation of transportation disadvantaged persons. During 2006, 470 qualified transportation operators carried out the provision of services.

The Local Coordinating Board (LCB), appointed and staffed by the planning agency, oversees and annually evaluates the CTC, which is approved by the Commission.

Local Coordinating Boards also provide local assistance to the CTCs. They identify local service needs and provide information, advice and direction to CTCs on the coordination of services. Each LCB is recognized as an advisory body to the CTC in its service area.

Membership of each Local Coordinating Board includes the Chairperson of the board, who is an elected official; representatives from the Departments of Transportation, Children and Families, Education, Elder Affairs, and Agency for Health Care Administration; a person over sixty representing the elderly; a person with a disability representing persons

with disabilities; two (2) citizen advocate representatives (one who must be a user of the system); a representative of the local public education system; a person who is recognized by the Florida Department of Veteran's Affairs, (representing the veterans of the county); a person who is recognized by the Florida Association for Community Action representing the economically disadvantaged; a representative of the local private for profit transportation industry; a representative for children at risk; a person representing the Regional Workforce Board; a representative of the local medical community; and where available, a representative of a local public transit system.

## *Commission Staff*

The Commission has sixteen (16) full-time staff and three (3) part-time Other Personal Services (OPS) staff, who provide support and administer the statewide Transportation Disadvantaged Program. The Executive Director provides oversight for all staff and is directly accountable to the Commission.

## *Oversight and Compliance*

This unit is responsible for four teams which include Quality Assurance and Program Evaluation, Public Relations, Project Administration and, Medicaid Non-Emergency Transportation. The unit is lead by the Assistant Director of Oversight and Compliance who reports directly to Executive Director, and provides guidance and direction to ensure program consistency and compliance.

### *Quality Assurance and Program Evaluation Team*

During the 2006 fiscal year, the Commission had two (2) full time and one (1) contracted staff conducting Medicaid and triennial reviews of the Transportation Disadvantaged Program's contractors.

The Quality Assurance activities address contract compliance issues that may affect the safety of Floridians that receive transportation services under the Transportation Disadvantaged Program. The Program Evaluation activities include the collection and evaluation of the contractors' operating data, as well as other finance related activities.

### **Community Transportation Coordinator Reviews**

The overall objective of the Community Transportation Coordinator (CTC) review is to ensure that the operations of each coordinator are in compliance with Chapter 427, F.S.; Rule 41-2 F.A.C.; the Commission's standards; local standards; and the Americans With Disabilities Act. Additionally, the data gathered in the CTC review is useful in providing information about the services to the Commission and the Legislature.

As part of each triennial review, the Quality Assurance and Program Evaluation (QAPE) team provides a review report that contains recommendations to the coordinator. The coordinator responds with their plans to implement the review's recommendations in a status report to the QAPE team. At the next triennial review of the CTC, the QAPE team follows-up with the CTC on the recommendations from the previous review. Additionally, the QAPE staff

coordinates with the local Coordinating Boards and other purchasing/funding agencies to conduct joint reviews in an effort to reduce duplicative monitoring.

During fiscal year 2005/2006, the Quality Assurance and Program Evaluation team completed four (4) triennial CTC reviews. These on-site evaluations included: the review of locally established service delivery standards and Commission established standards; a review of the coordinators' compliance with the Americans with Disabilities Act; a survey of the system's riders, a survey of the agencies who purchase service, a survey of the contractors, a review of the CTC's monitoring efforts for its contracted operators and coordination contractors. The staff also reviews the annual evaluation conducted by the local Coordinating Board and the System Safety Program Plan by the Florida Department of Transportation to eliminate any duplication and review areas of concern.

### **Non Emergency Transportation Service Provider Reviews**

The overall objective of the Non Emergency Transportation Service Provider (NET Service Provider) review is to ensure that the operations of each NET Service Provider are in compliance with the Medicaid Contract: Chapter 427, F.S.; Rule 41-2, F.A.C.; the Commission's standards; local standards; and the American's with Disabilities Act. To accomplish this task, the Commission utilized the QAPE team and three (3) Planning Agencies (PAs). As part of each NET Service Provider review, the QAPE team and PAs provided a review report that contained recommendations to the NET Service Provider. Each NET

Service Provider responded with a plan to address the review's recommendations in a status report to the QAPE Manager. Additionally, the QAPE team and PAs coordinated Medicaid reviews with four (4) triennial reviews in an effort to reduce duplicative monitoring.

During fiscal year 2005/2006, the QAPE team conducted eighteen (18) NET Service Provider reviews and the PAs conducted three (3) NET Service Provider reviews. These on-site evaluations included: compliance with the Medicaid contract, the review of locally established service delivery standards and Commission established standards, a review of the coordinators; compliance with the Americans with Disabilities Act, a survey of the system's riders, a survey of the contractors, and a review of the NET Service Provider's monitoring efforts for its contracted operators and coordination contractors. The QAPE team and PAs also reviewed, where practicable, the annual evaluation conducted by the local Coordinating Board and the System Safety Program Plan by the Florida Department of Transportation to eliminate any duplication and to review areas of concern.

#### Planning Agency Reviews

The Commission contracts with planning agencies to provide local technical assistance and administrative support to the local Coordinating Boards. These contractors receive financial support from the Commission's Trust Fund for the assigned task. The Quality Assurance and Program Evaluation team evaluates the designated planning agencies to ensure satisfactory completion of the contracted activities.

Fourteen (14) planning agency review were conducted during the 2005/2006 fiscal year. The planning agency reviews consist of an internal evaluation of deliverables received, the quality and availability of services provided, the inventory of local transportation services, the level of competition, and the performance of planning tasks. The QAPE team also attends local Coordinating Board meeting unannounced to observe the planning and organization of the meeting. In addition, the CTC, board members and local grievants are surveyed on the performance of the planning agency.

#### Annual Self-Certification

In order to supplement monitoring efforts, the Commission implemented annual self-certifications for CTCs. CTCs certify drug and alcohol compliance, operator monitoring, and driver training have been completed each year.

#### Public Relations Team

In a concerted effort towards public awareness of the Transportation Disadvantaged Program, the Public Relations Team is responsible for the operation of the Ombudsman Program and TD Helpline as well as representing the Commission at conferences, public meetings and forums. In addition, Team members have continued to assist the Department of Transportation with the implementation of the Toll Permit Program for qualified disabled drivers.

#### Ombudsman Program

The Public Relations Team is responsible for the operation of the Ombudsman Program. The Ombudsman Program began in 1994 to ensure quality customer



service is being provided to transportation disadvantaged consumers. The primary goal of this program is to give consumers a forum to express concerns relating to services, as well as to provide the Commission with a tool to improve policies and program implementation. Ombudsman staff intake calls, listen and document concerns of the consumer, provide callers with information, refer callers to appropriate local area services; and maintain a database of information from all callers. A Customer Service Assistant is assigned the responsibility to serve as a liaison between the caller and the CTC or the NET Service Provider.

During fiscal year 2005/2006, the Ombudsman Committee continued its efforts towards ensuring consumers awareness of the program and riders rights and responsibilities. The Committee has been refining a statewide standard for complaints, including definitions of problems and uniform methods for processing complaints.

#### TD Helpline

During this reporting period, a total of 1106 calls were received from consumers regarding questions, general information and concerns, including 594 from NET Medicaid riders. The majority of quality of service calls are referred to the local area for intervention. This is accomplished by contacting the appropriate local CTC, NET Service Provider or planning agency to resolve the problem. Within fourteen (14) days, consumers are contacted to ensure their concerns were handled. Additionally, the TD Helpline received calls requesting information on the Toll Permit/Sun Pass Program. Currently, the toll free number,

800-983-2435, is operated from 8 a.m. to 5 p.m. Voice mail capability is available during the evenings and weekends.

#### Public Relations Efforts

The team attended and participated in meetings with different groups throughout the state. Staff attended and presented at related conferences throughout the state and nation as well. These included the Family CAFÉ, Florida Council On Aging Conference, American Cancer Society's Lifeline Coalition Capital Area and, the Governor's ADA Working Group. Staff volunteered to assist with other related program functions in a public relations effort. These included the Able Trust's Youth Leadership Forum, Florida Sportsability, Disability Mentoring Day, and the Florida Paratransit Rodeo.

In addition to providing and participating in meetings and workshops, press releases were issued addressing program news and several articles were submitted and published in state and federal magazines and reports. Continued to distribute the Commission's newsletter the "TD Connector" which has a circulation of nearly 2,000.

#### Toll Permit/SunPass

The 1988 Florida Legislature created the Beverly Chapman Act that allowed qualified disabled drivers to obtain a toll permit providing them non-revenue access to toll roads throughout Florida. Commission staff has provided assistance to the Department of Transportation with the implementation of this program and the development and implementation of the non-revenue SunPass transponder procedures. There are approximately 3,615 toll permits re-

*"Great help!"  
- A rider from Baker County*

issued since the recertification process was complete in 2004.

### *Project Administration Team*

The Project Administration Team provided training and technical assistance to all contracted Community Transportation Coordinators, Designated Official Planning Agencies and others across the State. In addition, team members reviewed Quality Assurance and Program Evaluations of Community Transportation Coordinators and Planning Agencies and provided technical assistance as needed. The team continued to work on the review of all policies and procedures and continued to refine the Trip/Equipment and Planning Grants formats. The team reviewed fifty-eight (58) Transportation Disadvantaged Service Plans, as well as contract deliverables. Research, fact-finding and information were also provided on various topics that effect the provision of transportation.

### *Annual Transportation Training and Technology Conference*

The annual conference is a significant opportunity for CTCs, planning agencies, purchasing agencies, and local Coordinating Board members to learn about the TD Program and to share challenges and success stories. Team members assisted in developing topics for this year's conference and worked with the Commission's Conference Planning and Awards Committee.

### *Contract Management and Monitoring*

Contract management was provided for over 185 contracts, which included 64 Memoranda of Agreement and Transportation Disadvantaged Service

Plans, 57 Trip and Equipment Grants, 34 Planning Grants, 30 Capital Equipment Grants, and outside contracts for the ADA and legal services.

Another contract management project undertaken was the Rural Capital Equipment Support Grants Program. The Florida Department of Transportation transferred \$1.4 million dollars to the Transportation Disadvantaged Trust Fund to assist rural areas with the purchase of capital equipment. This funding transfer will occur each year. Thirty (30) counties were selected through a competitive procurement process and received project funding. Team members worked closely with a subcommittee of the Finance, Audit and Program Performance Committee to develop eligibility requirements, an application process, criteria, and guidelines for reporting and invoicing.

### *Annual Performance Report*

Commission staff gathers annual operating information from local coordinators, state purchasing agencies and designated planning agencies to compile the Annual Performance Report (APR). Staff utilizes desk audit procedures to verify the data contained in each Community Transportation Coordinator's Annual Operating Report, which is submitted at the end of each state fiscal year. This report provides cumulative operational statistics and trends on each coordinated transportation system and provides performance measures for all the coordinated systems.

### *Finance and Administration*

The Finance and Administration Team continued to develop and review policies and procedures used to detect and prevent

financial shortfalls, fraud, and abuse. This team consists of the Assistant Director, Finance and Administration and a financial manager. The Assistant Director of Finance and Administration reports directly to the Executive Director, providing accounting and technical assistance to the Commission, including work program activities, budget coordination, cash & investment monitoring and, cash flow forecasting. This position supervises the Financial Services Manager who handles the reimbursement processes for funds disbursed from the Transportation Disadvantaged Trust Fund. This team also is responsible for securing and maintaining office space and equipment as necessary for Commission staff.

### Financial Status of the Transportation Disadvantaged Trust Fund

All 67 of Florida's counties expended trust fund dollars for the provision of transportation services for local transportation disadvantaged citizens whose transportation was not being subsidized by other funding programs. Planning agencies across the state also utilized trust fund dollars to assist in the development and evaluation of adequate and cost effective plans in order to meet the present and future needs of local transportation disadvantaged citizens.

All counties have been very successful in utilizing these funds, but still face daily trip denials due to lack of funding to meet the needs. During FY 2005/2006, over 50 million trips were provided throughout the transportation disadvantaged coordinated systems, with a reported 7.4 million non-

sponsored trips provided by the TD Trust Fund.

### Revenue Estimates

The chart (top, right) reflects projected revenue estimates for the period from FY 2006/2007 through the next four years. The reason for the sharp decline is that the Agency for Health Care Administration contract with the Commission is set to expire prior to the FY 2008 time period.

### Grant Program Status

The status of the grant program for fiscal year 2005/2006 are reflected in the center chart. This chart reveals that the appropriations authorized were committed for expenditures, with minimal funding anticipated for roll forward. In accordance with Commission policy, a reserve is maintained for management purposes. This is critical should the expected revenue collections or cash flow fall below the amount initially programmed for expenditures.

### Operating Budget Status

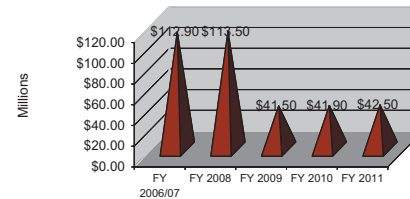
This chart (bottom, right) reflects the status of the operating expenses for the Commission during fiscal year 2005/2006.

### Budget Request for Fiscal Year 2008

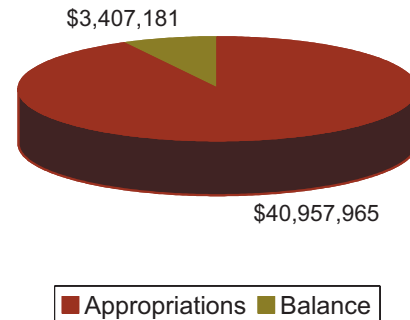
A total budget initiative of \$114 million has been requested for FY 2006/2007. Of the total requested, approximately 31% will fund the grant program that allows non-sponsored customers to receive transportation for daily living, and local expansion and improvement of the transportation service delivery system. Approximately 1.35% of the total budget continues to be used for the operational costs of the Commission. The remaining

funds will be utilized to implement the Medicaid Non-Emergency Transportation Program.

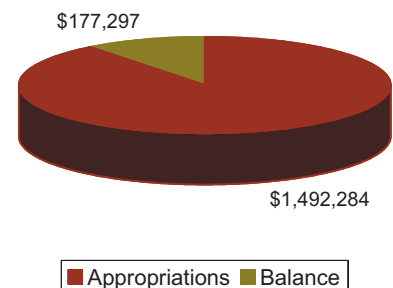
TDTF Revenue Estimates FY 2006-2011



Grant Program FY 2005-06



Operating Expense Budget FY 2005-06



## Medicaid Non-Emergency Transportation (NET) Program Summary

According to the Community Transportation of America (CTAA), an estimated 3.4 million beneficiaries (approximately 10% of the covered population) depend on Medicaid NET services to ensure access to physicians and other medical providers. These are people who are either unable to drive or are too poor to own or operate their own vehicle and do not have access to affordable public transportation. Medicaid NET services are particularly crucial in rural areas, where distances to medical providers are often greater than in urban areas and where public transit alternatives are frequently non-existent. The Commission's efforts to date toward ensuring and improving this needed access contributed in part to Florida receiving the United States Department of Transportation's United We Ride award in 2004.

In Florida, the Agency for Health Care Administration (AHCA) administers the state's Medicaid program which consists of both mandated and optional programs to carry out its mission. Transportation services for Medicaid beneficiaries is a federally mandated service that is described in AHCA's 1115 waiver and the Florida Medicaid Transportation Services, Coverage and Limitations Handbook. These services are designed to be purchased through Florida's coordinated transportation system, pursuant to Part I, Chapter 427, Florida Statutes, in an effort to obtain maximum efficiencies and ensure the safety and well-being of riders.

Since 1979, Medicaid NET services have been secured through the coordinated system in Florida after AHCA recognized the Commission's proven experience with the establishment and coordination of efficient, cost-effective and quality transportation systems. As a result of this coordination, the Medicaid NET program enjoyed tremendous cost savings over the past 10 years. During the State Fiscal Year (SFY) year period from 1995-2005, AHCA reduced its reported expenditures from \$105,564,922 (SFY 1995) to \$73,200,447 (SFY 2005). This \$32,364,475 reduction in expenditures represents an annualized savings to AHCA of 31% on Medicaid NET services. This figure is not adjusted for inflation.

On June 11, 2004, AHCA and the CTD formalized their cooperative relationship by executing an agreement to transfer the administration and management of the Medicaid NET program to the CTD. The Commission was charged with eliminating fraud and abuses in the system, reducing costs per trip and providing a forecasting capability for future funding considerations and began providing transportation for AHCA under a fixed fee basis on November 1, 2004. Each month, the Commission receives a fixed amount of funding to provide all Medicaid NET services to eligible Medicaid enrollees. One of the first steps in this ground-breaking process, where AHCA became a "purchaser" of services rather than a direct "payer" of services consistent with its other managed care efforts, was for the CTD to secure a network of STPs. The STPs are able to spend their allocated dollars in the most cost efficient manner possible, including bus passes, gas vouchers, and

mileage reimbursement. The program is operating well with a relatively minor number of service complaints (574) from Community Transportation Coordinators (CTCs), Subcontracted Transportation Providers (STPs), medical providers or beneficiaries.

As of June 30, 2006, 66 of the 67 counties in Florida are under contract with the CTD to administer the program with Broward County being the lone exception. The commission currently contracts with 49 CTCs to administer the Transportation Disadvantaged Trust Fund and the CTD Medicaid NET program in their service delivery areas. There are four (4) counties, Hillsborough, Manatee, Brevard, and Duval, which are operated by STPs who were procured through a Request for Proposals (RFP) process by the Commission, as the CTC declined to participate in the program.

Since November 2004, when the CTD began overseeing the daily operation of this program, over 4,500,000 trips have been successfully provided. During SFY 2005-06, the CTD, through its network of STPs, provided 2,359,335 trips to beneficiaries who required non-emergency transportation to receive appropriate medical assessments and treatments. Additionally, during this same period, Medicaid NET services were provided to 82,394 unduplicated individuals requiring non-emergency transportation to receive appropriate medical assessments and treatments. This number (82,394) represents 3.58% of the approximate 2.3 million Medicaid eligibles in Florida and is well below the national average of 10%

utilization according to the Community Association of America (CTAA). It must be noted that this number is the state average, however, there is a disproportionately higher rate experienced in the 41 rural counties in the state due limited medical and transportation options in these underserved areas. The breakdown on the modes of transportation reported in the CTD's NETED system is as follows in the chart:

### Modes of Transportation

Table 1

Mode	Trips	Percentage
Multi-Load Vehicle	1,260,066	53.41%
Wheelchair	531,485	22.53%
Public Transportation	419,455	17.78%
Bus Pass	74,199	3.14%
Stretcher	74,023	3.14%
Private/Volunteer	99	0.00%
Commercial Air	5	0.00%
OTR Bus	3	0.00%
<b>Total</b>	<b>2,359,335</b>	<b>100%</b>



# Major Accomplishments

# major accomplishments

*"Drivers have been nice."  
- A rider from Bay County*

## Major Accomplishments

The major accomplishments made in each of the Commission's statutory requirements directed by the Florida Legislature are provided below:

1. Compile all available information on the transportation operations for and needs of the transportation disadvantaged in the state. [s.427.013(1), F.S.]

- Collected, analyzed and verified operational statistics for all 50 Community Transportation Coordinators statewide representing 67 counties. The data indicated that over 50 million one-way passenger trips were provided statewide through the coordinated transportation network. In addition, 749,308 unmet trip requests were documented.

- Assisted 1106 consumers who contacted the TD Helpline in need of information about services or assistance addressing their services in the areas of quality, cost or timeliness.

2. Establish statewide objectives for providing transportation services for the transportation disadvantaged. [s.427.013(2), F.S.]

- Continued to implement statewide coordinated transportation and administered funds deposited into the Transportation Disadvantaged Trust Fund.

- Continued to work with the Department of Transportation to update performance measures to identify program results.

- Began implementation of the 5

Year Plan for the Commission that included statewide goals and objectives.

3. Develop policies and procedures for the coordination of local government, federal and state funding for the transportation disadvantaged. [s.427.013(3), F.S.]

- Continued implementation of the required competitive procurement process for the selection of Community Transportation Coordinators and Transportation Operators.

- Continued the Finance, Audit and Program Performance Committee to evaluate the cash and revenue management plans for the Transportation Disadvantaged Trust Fund. The Commission finalized the rate structures across the State and those Community Transportation Coordinators requesting rate changes began utilizing the new process.

- Continued to coordinate with and provide requested technical assistance and training to other state agencies, local Coordinating Boards, planning agencies and Community Transportation Coordinators to implement the provisions of Chapter 427, F.S. and Rule 41-2, F.A.C. Continued to work toward eliminating any existing conflicting policies that inhibit coordinated transportation efforts.

- Continued efforts to joint monitor the Community Transportation Coordinators for both Medicaid NET and TD Program.

- Continued to review Commission policies, procedures and processes.

4. Identify barriers prohibiting the coordination and accessibility of transportation services to the transportation disadvantaged and aggressively pursue



the elimination of these barriers. [s. 427.013(4), F.S.]

• Continued working with the Medicaid Committee in cooperation with the Agency for Health Care Administration (AHCA) on the implementation of Medicaid non-emergency transportation.

• Completed the recertification process for the issuance of toll permits. During the reporting period 3,615 toll permits were re-issued. An additional 565 toll permits were issued for the Department of Transportation, making Florida's tollgates, roads, and bridges accessible for those drivers who have upper limb impairments, as provided for in s. 338.155, F.S.

• Assisted the Department of Transportation with the implementation of the non-revenue Sun Pass and E-Pass transponders procedures for qualified disabled drivers.

• Continued to contract with Multisystems, Inc. to provide general technical assistance to eliminate reported barriers in regard to requirements of the Americans with Disabilities Act, provide training in the areas of service equivalency and wheelchair securement.

• Conducted on-site training and technical assistance activities to partners within the program.

5. Serve as a clearinghouse for information about transportation disadvantaged services, training, funding sources, innovations and coordination efforts [s. 427.013(5), F.S.]

• Continued to provide information about the Florida program to other states,

regional and national organizations, Florida citizens, legislators and others.

• Assisted 1106 consumers who contacted the Transportation Disadvantaged toll-free Helpline in need of information about services or assistance in addressing their services in the areas of quality, cost or timeliness.

• Partnered with or served as a member on numerous national, state and local organizations.

• Monitored, tracked, and advocated for legislation at the State level, that had direct effect to the Commission for the Transportation Disadvantaged Program.

• Maintained, expanded, and distributed statewide training materials and publications relating to specialized and coordinated transportation.

• Maintained the Commission's Internet website to provide additional information and resources to interested parties.

• Developed and distributed the newsletter, TD Connector, to enhance public awareness about the program. Continued marketing efforts to increase public awareness about the voluntary dollar donation program as another way to increase funds deposited into the Transportation Disadvantaged Trust Fund. Created new program brochures that were disseminated to various consumer and provider groups statewide.

• Made presentations at training conferences, committees, state agencies and other organizations to provide information about the program and how to access transportation services.

*"Very helpful and polite."  
- A rider from Brevard County*

# major accomplishments

6. Assist communities in developing transportation systems designed to serve the transportation disadvantaged. [s. 427.013(6), F.S.]

- Provided technical assistance to Community Transportation Coordinators, local Coordinating Boards, planning agencies and state agencies through implementation of regional or special meetings.

- Continued to educate the Legislature and others about the program and services being provided as a result of funds deposited in the Transportation Disadvantaged Trust Fund.

- Awarded \$35.8 million dollars in grants to local Community Transportation Coordinators to provide non-sponsored trips, and to designated planning agencies to provide assistance to local Coordinating Boards to ensure local implementation is accomplished.

- Distributed \$1.4 million for the Rural Capital Assistance Grant Program with funds provided by the Department of Transportation. These funds have allowed for the purchase of vehicles and other capital equipment, which results in improved safety and reduced maintenance costs. Additionally, some of the purchases will allow for expanded services in those counties where funds are available.

- Awarded \$1.4 million to Designated Official Planning Agencies to assist the Commission in their responsibilities at the local level as identified by statute.

- Held five (5) business meetings of the Commission with one (1) in Orlando, one (1) in Destin, one (1) in Miami Beach, one (1) in Key West, and one (1) in Fort

Lauderdale.

- Held the Fourteenth Annual Transportation Training and Technology Conference in Orlando on June 3-9, 2006, in conjunction with the Community Transportation Association of America's EXPO. Over 1,300 people attended either one or both conferences and received training and accessed the latest in technology. An excellent awards ceremony was a major highlight of this conference honoring those who excelled in the program.

- Continued participation in the Florida Aging Drivers' Council.

- Continued the efforts of the Rate Review Committee to evaluate rate increase requests for trips funded by the Transportation Disadvantaged Trust fund based on approved Commission evaluation criteria.

7. Assure that all procedures, guidelines, and directives issued by member departments are conducive to the coordination of transportation services. [s.427.013(7), F.S.]

- Continued efforts to review, update and streamline the Commission's policies, procedures and processes.

- Provided on-going training and orientation to state and local agencies as well as local Coordinating Boards.

- Continued working with the Medicaid Committee in cooperation with the Agency for Health Care Administration (AHCA) on the implementation of Medicaid non-emergency transportation.

8. a. Assure that member departments purchase all trips within the coordinated system, unless they use a more cost-effective

alternative provider. [s.427.013(8)(a), F.S.]

b. Provide, by rule, criteria and procedures for member departments to use if they wish to use an alternative provider. Departments must demonstrate either that the proposed alternative provider can provide a trip of acceptable quality for the clients at a lower cost than that provided within the coordinated system, or that the coordinated system cannot accommodate the department's clients. [s.427.013(8)(b), F.S.]

☛ Consolidated actual expenditures by agencies that expended transportation funds which resulted in transportation disadvantaged expenditures totaling \$99.8 million and 22.8 million trips reported in FY 2005/2006.

☛ Implemented a statewide procedure for use by purchasing agencies and Community Transportation Coordinators to evaluate if a service can be provided in a more cost effective manner by a alternative transportation provider.

9. Develop, by rule standards for community transportation coordinators and any transportation operator or coordination contractor from whom service is purchased or arranged by the community transportation coordinator covering coordination, operation, safety, insurance, eligibility for service, costs and utilization of transportation disadvantaged services. These standards and rules must include, but are not limited to: [s.427.013(9), F.S.]

a. Inclusion, by rule, of acceptable ranges of trip costs for the various modes and types of transportation services provided. [s.427.013(9)(a), F.S.]

b. Minimum performance standards for the delivery of services. These standards must be included in coordinator contracts and transportation operator contracts, with clear penalties for repeated or continuing violations. [s.427.013(9)(b), F.S.]

c. Minimum liability insurance requirements for all transportation services purchased, provided, or coordinated for the transportation disadvantaged through the community transportation coordinator. [s.427.013(9)(c), F.S.]

☛ Standards for community transportation coordinators and all transportation operators or coordination contractors have been developed and are included in rule. The Quality Assurance team and the local coordinating board evaluate the community transportation coordinator and all operators to ensure compliance.

☛ Completed the contract with the Government Services Group, Inc. to develop an acceptable rate structure.

☛ Developed the 2004-05 Annual Performance Report, which reflects program results and operational statistics relating to the actual services performed.

☛ Continued to contract with Thomas Howell Ferguson to conduct a financial review of the Commission and to provide audit and accounting assistance to the Commission, as needed.

10. Adopt rules pursuant to s. 120.536(1) and 120.54 to implement the provisions of Section 427.011-427.017. [s. 427.013(10), F.S.]

☛ Continued to review policies and procedures and refine as needed.

# major accomplishments

*"They come every time and they have been good about that."  
- A rider from Broward County*

11. Approve the appointment of all community transportation coordinators [s. 427.013(11), F.S.]

- The Memorandum of Agreement for all Community Transportation Coordinators during this reporting period were extended to allow for the appointment period to cover a five year period.

- Provided technical assistance on the competitive procurement process for the selection of Community Transportation Coordinators and Transportation Operators.

12. Have the authority to apply for and accept funds, grants, gifts and services from the federal government, state government, local governments or private funding sources. Applications by the Commission for local government funds shall be coordinated through the appropriate coordinating board. Funds acquired or accepted under this subsection shall be administered by the Commission and shall be used to carry out the Commission's responsibilities. [s.427.013(12), F.S.]

- The Commission continued to review all funding possibilities to enhance the program.

- The Commission successfully negotiated a contract with the Agency for Health Care Administration to provide management and oversight for the provision of Non-Emergency Medicaid Transportation. The contract began June 2004, with transportation services beginning on November 2004.

- A follow-up meeting was held with Commission staff and Agency for

Persons with Disabilities to explore contract possibilities for the provision of needed transportation services.

- The Commission applied for and received a United We Ride grant for \$35,000. This grant will be used to develop, conduct and analyze a survey to obtain customer satisfaction, needs and expectation of the coordinated system for future program improvements and enhancements.

- The Commission applied for and received a second United We Ride grant for \$75,000. This grant will be used to develop, a web-based reporting system for the rate methodology project.

13. Make an annual report to the Governor, the President of the Senate, and the Speaker of the House of Representatives by January 1 of each year. [s. 427.013(13), F.S.]

- Compiled data for inclusion in the 2006 Annual Performance Report herein submitted.

- Distributed 2005 Annual Performance Report to the Governor, the Legislature and other requesting entities.

1. Presented results of the 2005 Annual Performance Report to committees of the Florida Legislature during the 2005 legislative session.

14. Consolidate, for each state agency, the annual budget estimates for transportation disadvantaged services and the amounts of each agencies actual expenditures, together with the annual budget estimates of each official planning agency, local government, and directly federally funded agency and issue a report. [s. 427.013(14), F.S.]

☛ Developed the FY 05-06 budget estimate reflecting anticipated expenditures of \$121.2 million, which includes state, federal and local government transportation disadvantaged funds. Over 37.8 million estimated trips associated with the estimated expenditures were reported by local and state funding agencies.

15. Prepare a statewide 5-year transportation disadvantaged plan which addresses the transportation problems and needs of the transportation disadvantaged, which is fully coordinated with local transit plans, compatible with local government comprehensive plans, and which ensures that the most cost effective and efficient method of providing transportation to the disadvantaged is programmed for development. [s. 427.013(15), F.S.]

☛ The University of South Florida, Center for Urban Transportation Research completed the update of the 5-Year Statewide Transportation Disadvantaged Plan.

☛ Implementation of the 5-Year Statewide Transportation Disadvantaged Plan began.

16. Review and approve memorandums of agreement for the provisions of coordinated transportation services. (s. 427.013[16], F.S.)

☛ Maintained sixty-four (64) Memoranda of Agreements and Transportation Disadvantaged Service Plans for approved Community Transportation Coordinators which contain rates, priorities for trips sponsored by the Transportation Disadvantaged Trust Fund and information on locally determined services provided to transportation disadvantaged persons.

17. Review, monitor, and coordinate all transportation disadvantaged local government, state, and federal fund requests and plans for conformance with Commission policy, without delaying the application process. Such funds shall be available only to those entities participating in an approved coordinated transportation system or entities which have received a Commission approved waiver to obtain all or part of their transportation through another means. This process shall identify procedures for coordinating with the state's intergovernmental coordination and review procedures and s. 216.212(1) and any other appropriate grant review process. [s.427.013(18), F.S.]

☛ Reviewed Transportation Improvement Programs and amendments thereto, and responded to other federal funding grant applications, when requested.

☛ Continued to participate in the intergovernmental coordination review process.

18. Develop an interagency uniform contracting and billing and accounting system that shall be used by all Community Transportation Coordinators and their transportation operators. [s. 427.013(18), F.S.]

☛ Continued required bimonthly billing for grantees regarding transportation services.

☛ Continued implementation of an internal invoice reimbursement process in order to improve monitoring and accountability for funds reimbursed from the Transportation Disadvantaged Trust Fund.

# major accomplishments

- Continue to implement an electronic format for the submission of NET Medicaid invoices.

19. Develop and maintain a transportation disadvantaged manual [s. 427.013(19), F.S.]

- Maintained and distributed a transportation disadvantaged program manual. This manual is available on the Commission's web page.

20. Design and develop transportation disadvantaged training programs. [s. 427.013(20), F.S.]

- Provided training to local program partners involved in the program's implementation, when requested.

- Provided technical assistance, as needed.

- Continued coordinated training efforts with the Department of Transportation's Rural Transportation Assistance Program to assist rural Community Transportation Coordinators' training needs.

- Worked toward enhanced statewide training programs including specific on-site training for program partners.

- Developed and held the 14th Annual Transportation Training and Technology Conference. Numerous workshops were held and vendors displayed the latest technology and vehicles used for the coordinated systems. Additionally, the Commission recognized those who have gone beyond the call of duty.

21. Coordinate all transportation

disadvantaged programs with appropriate state, local, and federal agencies and public transit agencies to ensure compatibility with existing transportation systems. [s. 427.013(21), F.S.]

- Continued to work with local Community Transportation Coordinators and local Coordinating Boards and others to improve coordination of all programs.

- Continued contract with Multisystems, Inc. to provide technical assistance and training regarding Americans with Disabilities Act issues associated with the delivery of services, public transit compliance, and overall system accessibility.

- Continued representation and participation in the Florida Public Transportation Association's Board.

- Continued to provide assistance and support for the utilization of public transit services within the Coordinated System.

22. Designate the official planning agency in areas outside of the purview of a Metropolitan Planning Organization. [s. 427.013(22), F.S.]

- Maintained thirty-four (34) grants to approved planning agencies serving all 67 counties to assist the local Coordinating Boards with implementation of the program at the local level.

- Continued review of designated planning agencies ensuring compliance with contracts, laws and rules of the program.

23. Develop needs-based criteria that must be used by all community transportation coordinators to prioritize the

delivery of non-sponsored transportation disadvantaged services that are purchased with Transportation Disadvantaged Trust Fund monies. [s.427.013(23), F.S.]

- Maintained fifty-seven (57) trip and equipment grants to Community Transportation Coordinators to provide non-sponsored services to transportation disadvantaged persons.

24. Establish a review procedure to compare the rates proposed by alternate transportation operators with the rates charged by a community transportation coordinator to determine which rate is more cost-effective. [s. 427.013(24), F.S.]

- Continued support of the statewide procedure for use by purchasing agencies and Community Transportation Coordinators to document and justify conditions for utilizing an alternative provider outside of the coordinated system. Continued to review other policies and procedures to improve program implementation.

25. Conduct a cost-comparison study of single-coordinator, multi-coordinator, and brokered community transportation coordinator networks to ensure that the most cost-effective and efficient method of providing transportation to the transportation disadvantaged is programmed for development. [s. 427.013(25), F.S.]

- This statutory requirement was completed in 1993.

26. Develop a quality assurance and management review program to monitor, based upon approved Commission standards, services contracted for by an agency, and those provided by a community transportation operator pursuant to s.

427.0155. Staff of the quality assurance and management review program shall function independently and be directly responsible to the executive director. [s. 427.013(26), F.S.]

- Completed four (4) Community Transportation Coordinator reviews.

- Conducted fourteen (14) planning agency review to evaluate compliance with state law and local Coordinating Board satisfaction.

- Conducted twenty-one (21) NET Service Provider reviews to evaluate compliance with Medicaid NET Contract and program requirements.

- Administered the Ombudsman Program, which included staffing the Transportation Disadvantaged Helpline and the Ombudsman Committee. Worked closely with the Ombudsman Committee to review incoming complaints, develop grievance procedures, distribute informational materials to educate consumers about the TD Helpline, and improve customer satisfaction.

- Ombudsman staff attended other agency conferences to better educate consumers and agency professionals about the TD Program and the TD Helpline.

- Conducted training on riders' rights and responsibilities.

27. Ensure that local community transportation coordinators work cooperatively with regional workforce boards established in Chapter 445 to provide assistance in the development of innovative transportation services for participants in the welfare transition program. (s.427.013[27], F.S.)

*"They've always been good to me."  
- A rider from Columbia County*

# major accomplishments

- Continued statewide training and technical assistance to local program partners.
- Assisted local coordinating boards' staff fill agency vacancies as needed.
- 2005 Legislature amended Chapter 427, F.S. replacing the abolished Department of Labor and Employment Services representative with a representative from the Agency for Workforce Innovation.

*"Always been there when I need it!"  
- A rider from Hardee County*







# System Performance

system performance

*Operating Statistics*

Operating Statistics	2005	2006	Percent Change
CTCs	50	48	-4%
Counties Served	67	67	0%
Transportation Operators	480	470	-2%
Passengers Served	841,190	712,010	-15%
Passenger Trips	53,033,782	52,796,984	0%
Vehicle Miles	133,799,935	132,549,830	-1%
Operating Revenue	351,898,269	372,102,862	6%
Operating Expense	320,918,706	355,591,547	11%
Vehicles	5,646	5,362	-5%
Roadcalls	3,492	2,697	-23%
Accidents	1,348	1,427	6%
Employees	8,853	8,733	-1%

*System Performance*

This section of the Annual Performance Report summarizes the statewide operating information and the performance measures of Florida’s coordinated transportation system.

In order to examine the statewide performance of the coordinated system, operating information is reviewed and verified for accuracy. This information includes revenue, expenses, total operators, passenger trips, vehicle miles, total vehicles, roadcalls, accidents, population, and employees. From this operating information, several performance measures are generated to assess system performance and is then compared to previous years. These performance measures include service availability, service effectiveness, cost efficiency, system safety, service quality, and local financial support.

The purpose of the statewide analyses is to assess the effectiveness and efficiency of the coordinated transportation system. The performance analyses in this report are useful tools for monitoring and improving the coordinated transportation system’s performance, both at the state and local levels. The issues identified from the analyses provide the basis for enhanced understanding of the performance of the coordinated transportation systems in the State of Florida, both individually and collectively.

*Data Reliability*

The data used in this report is gathered from each local Community Transportation Coordinator’s Annual Operating Report.

The Commission conducts a desk audit of the data to identify errors, omissions, and inconsistencies.

The collection of Annual Performance Report data has increased in accuracy each year as local Community Transportation Coordinators, contracted operators, and coordination contractors have improved their methods of data collection. Additionally, as part of the Commission’s training program, on-going data collection training is offered to all involved parties to improve the quality of information submitted for this report.

*Operating Statistics*

In the Annual Operating Report submitted by the local Community Transportation Coordinator, information related to the operations of the coordinated system is reported. This information includes revenues, expenses, passenger information, vehicle data, and employee information. These elements are collected by the local Community Transportation Coordinator from all transportation operators in the coordinated system and compiled into one (1) report for submission. The operating statistics for the statewide analyses include data from all sixty-seven (67) counties in the State of Florida.

*Annual Operating Statistics*

*Operating Revenues*

Operating revenue for the local coordinators includes funding from many different federal, state, and local entities. These entities either purchase and/or provide

transportation services for disadvantaged persons across the state. In 2006, there was a total of \$372 million in operating revenue in the coordinated system. This is a 6% increase over last year's reported revenues of \$352 million.

The Agency for Health Care Administration (Medicaid) accounted for 18.89% of the total operating revenue for the system. Funding from local entities, both government and non-government, totaled \$183 million or 49% of the total operating revenue. The Commission for the Transportation Disadvantaged accounted for 10% of the revenue for the coordinated system. The Department of Transportation contributed \$16 million or 4%. The Department of Children and Families accounted for 6% of the total operating revenue or \$21 million. The Department of Elder Affairs spent \$10 million on transportation services, which accounted for 3% of the total system revenues. Work and Gain Economic Self-Sufficiency (WAGES) represented a small percentage of total revenues. Other programs, including Department of Community Affairs, Department of Education, Department of Health, Department of Juvenile Justice, and other Federal or State programs accounted for 4% of the total revenue in the coordinated transportation system.

### Operating Expenses

The total operating expenses reported by all local coordinators for Fiscal Year 2005/2006 was approximately \$355 million. Operating expenses include any expense related to the operation of the local coordinators and transportation operators.

Operating expenses represent the fully allocated costs for all transportation services within the coordinated system. In paratransit performance measures, where fixed route trips are excluded, the associated expenses are also excluded.

Operating expenses are categorized by purchased transportation, labor, fringe benefits, supplies, insurance, services, and other expenses. The other category includes: interest, leases and rentals, depreciation, utilities, taxes, and contributed services.

One of the most significant expense increases occurred in materials and supplies consumed. This category increased from \$28,502,308 to \$37,890,749. This section includes fuels and lubricants consumed, tires and tubes consumed, inventory purchases, and other items consumed. Thirty out of 50 CTCs noted an increase in fuel costs. The other CTCs may have listed the fuel cost with other expenses from transportation operators.

Another significant increase occurred in insurance cost. Insurance increased by 1% from \$20,205,791 to \$20,441,949. This section includes premiums for physical damage, public liability, and property damage. For the past few years, Floridians have seen a constant increase in insurance rates not only for automobiles, but also in homes, health, life, etc.

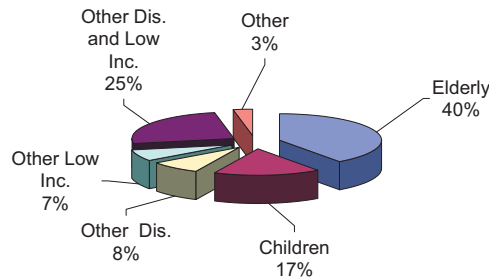
### One-Way Passenger Trips

One-way passenger trips reported for the local coordinators in 2006 totaled 52,796,984. This represents a 0% (less than 1%) decrease over the trips reported

### Passenger Trips by Type of Service

Trip Types	2006	Percent of Total
Fixed Route	35,095,791	66%
Deviated Fixed Route	1,675,427	3%
Paratransit Ambulatory	12,481,454	24%
Paratransit Non-Ambulatory	3,123,635	6%
Stretcher	63,442	0%
School Board	357,235	1%
Total Trips By Type	52,796,984	100%

2006 Trips by Passenger Type



Elderly and Children are not listed.

2006 Trips by Trip Purpose

Trip Purpose	2005	2006	Percent Change
Medical	19,479,287	18,858,663	-3%
Employment	6,234,694	7,115,091	14%
Education/Training	9,689,364	10,374,454	7%
Nutritional	7,105,861	8,175,687	15%
Other	10,524,576	8,273,089	-21%
Total	53,033,782	52,796,984	0%

for 2005. One-way passenger trips are reported in the Annual Operating Report by: service, service area, passenger type, and trip purpose. This decrease is due to the implementation of more stringent Medicaid eligibility criteria.

Passenger Trips by Service

The total one-way passenger trips by service include: fixed-route, school bus, and paratransit trips. This year fixed-route trips increased by 3% from last year. Paratransit trips include the trips provided for deviated fixed route, ambulatory, wheelchair, and stretcher customers. A breakdown of trips by deviated fixed route, ambulatory, non-ambulatory, and stretcher is provided. Stretcher trips are provided for customers who need non-emergency stretcher service.

Trips by Passenger Type

Each local coordinator reports paratransit one-way passenger trips by passenger type. The pie chart to the left shows the passenger type breakdown with no duplication, which includes: elderly, children, disabled, and low-income. Passengers in the elderly category include anyone sixty (60) years of age and older. Children, for the purpose of this report, are those under, but not including sixteen (16) years of age. The disabled passenger type includes anyone with a physical or mental impairment that substantially limits at least one of the major life-sustaining activities.

Anyone with an income at or below the published National Poverty Level is categorized as low-income. This report combines the passenger trips into the aforementioned categories;

however, passengers may fit into several categories.

Passenger Trips by Trip Purpose

This category includes paratransit trips by the purpose, which could be medical, employment, education/training/daycare, nutritional, shopping, and other. Medical trips are for persons transported to medical facilities, dentist, dialysis, hospital, or to purchase prescriptions. Employment trips are for persons transported to or from a current job, a job-related duty, or a job interview. Education/training/day care trips are for transporting customers to school, college, Vo-tech, or any other facility whose purpose it is to train, teach, or educate people. Nutritional trips are for the purpose of receiving a meal, nutritional benefits, or grocery shopping. Life sustaining/other trips include trips that are for the purpose of purchasing life sustaining goods and trips that do not fall under the preceding categories.

Unduplicated Passenger Head Count

In order to show the actual number of persons transported in the coordinated system, local coordinators collect information on passenger head count. This number includes the actual number of persons transported in the coordinated system. In 2005, the total number of passengers transported was 841,190 compared to 712,010 in 2006. This represents a 15% decrease from last year.

### *Vehicle and Revenue Miles*

Each local coordinator compiles vehicle and revenue miles. Vehicle miles are the actual number of miles traveled within the coordinated system. Revenue miles are the miles associated with actual passenger transport. There were 132.5 million vehicle miles reported for 2006. This was a 1% decrease over the previous year. A total of 113 million revenue miles were reported for this year, which was a 0% (less than 1%) increase over last year's information.

### *Transportation Operators*

This number includes private non-profit, private for-profit, school board, government, and other providers. In 2005, there were 480 transportation operators reported within the coordinated system. In 2006, this number decreased to 470. Also included in this figure are coordination contractors, who generally provide transportation for their own customers.

### *Vehicle Fleet*

There were 5,646 vehicles in the paratransit service fleet for 2005. In 2006, there were 5,362 vehicles reported by the local coordinators. This vehicle inventory includes the local coordinators' and transportation operators' vehicles used for transportation disadvantaged services. Neither fixed route vehicles nor school buses are included in this inventory.

### *Roadcalls*

Any in-service interruption of paratransit service is captured in this data and reported in the Annual Operating Report as a roadcall. This data does not include accidents, mass transit, or school bus

vehicles. There were 3,492 roadcalls reported by the local coordinators in 2005 and 2,697 roadcalls were reported in 2006, a 23% decrease.

### *Accidents*

The total number of paratransit service accidents for 2006 was 1,427. This number represents person, vehicle, and person/vehicle accidents. This was a 6% increase from the information reported last year.

### *Population*

According to the U.S. Census Bureau, the population for the State of Florida in 2005 was estimated at 17.5 million persons.

Persons who are disabled, elderly, and low-income, including children who are high-risk or at-risk are eligible for trips which are subsidized by social service or other governmental agencies. The Center for Urban Transportation Research estimated that in 2005 there were 6.5 million persons considered transportation disadvantaged and potential users of the Transportation Disadvantaged system. By the year 2010, an estimated 7.3 million persons will be considered potential users of the coordinated system.

### *Employees*

The local coordinators utilize drivers, schedulers, dispatchers, and other operations employees for the services provided. The information reported in this section includes only the employees associated with paratransit services. There were a total of 8,733 persons employed by the coordinated system during the fiscal year 2005/2006. This was an decrease of

*"Some of the drivers are lovely people."  
- A rider from Miami-Dade County*

# system performance

"I don't drive and it gets me where I need to go."  
- A rider from Indian River County

1% over last year's 8,853 employees.

## Performance Indicators

Analyses of several statewide performance indicators are presented in this section for the coordinated system. These performance indicators help evaluate the progress of the local coordinator's in the coordinated system. The measures used show the local coordinators performance in service availability, service effectiveness, cost efficiency, system safety, service quality, and local financial support. For more detailed information see the Statewide Summary and the 2006 Operating Data.

## Operating Expense Per Vehicle Mile

Operating expense per vehicle mile is a measure of the coordinated system's cost efficiency. This measure depicts the fully allocated cost per total vehicle mile traveled for the coordinated system. This measure is based on the operating expense and vehicle miles of the services provided. In 2005, the operating expense per vehicle mile increased by 12% from \$2.40 to \$2.68 during this period due an overall \$34.6 million increase in expenses and a decrease in miles. The largest of these expenses are Materials and Supplies (\$9.3 million), Purchased Transportation (\$9.3 million), and Labor (\$7.2 million).

## Operating Expense Per Passenger Trip

This is another measure of the cost efficiency of the coordinated system. The operating expense per **total** passenger trip was \$6.05 in 2005, and \$6.74 in

2006, while the operating expense per **paratransit** passenger trip for 2005 was \$17.04 compared to \$20.09 in 2006. The total operating expense per total passenger trip increased by 11%, and operating expense per paratransit trip increased 18%. The largest of these expenses are Materials and Supplies (\$9.3 million), Purchased Transportation (\$9.3 million), and Labor (\$7.2 million) during this period. When fixed route riders are removed from the trip count, trip cost may appear to be artificially inflated.

Several factors can cause a variance in the expense per trip in any system. A major factor that can influence the average operating expense per passenger trip is the type of paratransit service provided within the system. Certain types of paratransit trips (e.g., wheelchair or stretcher service) will cost more than others (e.g., ambulatory and subscription group trips). Local system standards will also impact the expense per trip performance indicator. All systems have a set of core standards. However, some counties have set more stringent standards for their local system (e.g., on time performance, provision of escorts, and provision of child safety seats). A system with higher standards for transporting customers would, in most instances, have higher costs than systems with less stringent standards. In addition, cost of gas prices, insurance, driver turnover, Medicaid co-pay issue, and other local factors all have an effect on the rising costs.

## Operating Expense Per Driver Hour

Operating expense per driver hour is a measure of the coordinated system's cost



efficiency. This measure depicts the fully allocated cost per driver hour for the coordinated system. This measure is based on the operating expense and driver hours of the paratransit services provided. In 2005 the operating expense per driver hour was \$31.70, and in 2006 the measure increased 20% to \$38.00. The decrease in drivers, coupled with an increase in labor and fringe benefits costs, may attribute to the increase in Operating Expense per Driver Hour.

### *Accidents Per 100,000 Vehicle Miles*

The number of accidents per 100,000 vehicle miles is an indicator of system safety and service quality. A change in this measure may generate a change in the safety and quality of the service provided in the coordinated system. The average number of accidents per 100,000 vehicle miles was 1.01 in 2005, this measure increased by 7% to 1.08 in 2006. Accidents may have increased due to change in operator reporting, increased vehicles on the road, or driver error.

### *Vehicle Miles Between Roadcalls*

The number of vehicle miles between roadcalls shows an average of vehicle miles before a roadcall occurs. In 2005, there were 38,316 vehicle miles between roadcalls, while in 2006, there were 49,147 vehicle miles reported between roadcalls. This represents a 28% increase. Vehicle miles between roadcalls increased due in part to DOT's efforts to try to add new vehicle on the road, new mechanics training, and pre and post delivery audits that are occurring at one central facility.

### *Total Passengers Served as a Percent of Potential TD Population*

This measure indicates the percentage of persons considered to be transportation disadvantaged who were transported. This measure uses the unduplicated passenger figure as a percent of the population considered to be transportation disadvantaged. In 2005, 12.84% of the potential transportation disadvantaged population was served by the coordinated transportation system. While in 2006, the coordinated system served 10.63% of the potential TD population. This may be explained by a decrease of 129,180 riders.

### *Average Trips Taken Per Paratransit Passenger*

This is an indicator of service availability. Using the paratransit trips and the unduplicated passenger head count, the average number of trips taken per passenger can be estimated. In 2005, approximately 29.40 trips per passenger per year were provided. In 2006, this number increased by 23% to 36.02 trips per passenger per year. This may be explained by increases in funding and number of rider appointments.

### *Average Trips Per Driver Hour*

This is an indicator of service availability. Using the total paratransit trips provided and the total driver hours reported, the average number of trips provided per driver hour is estimated. In 2005, approximately 1.86 trips per driver hour were provided. In 2006, this number increased by 2% to 1.89

trips per driver hour. This increase may have occurred due to multiloading riders and the use of scheduling software.

### *Individual County Analysis*

The following section of this report gives operating statistics, performance indicators, and system information by county. Each Community Transportation Coordinator (CTC) is required to submit an Annual Operating Report (AOR) to the Commission. This data is for the local coordinated system. The individual county analysis reviews the current fiscal year data to last year's information to determine the cost effectiveness and efficiency of each coordinator. This information is utilized by the Commission to determine areas where technical assistance is necessary and to ensure quality services are being provided by the local CTCs. It is also used by the CTCs and LCBs to perform an analysis of their coordinated system and to develop a plan of action to improve performance, when needed.

# planned activities

## 2007 Planned Activities

The 2006 Fiscal Year was one of great transition for the Commission. The Legislature made numerous changes to Chapter 427 and now the new Commission must focus on implementing these new tasks. The Agency for Health Care Administration (AHCA) continued to contract with the Commission to transfer the administration of the Medicaid Non-Emergency Transportation Program to the Commission. This program continues to exceed both AHCA's and the Commission's expectations.

Items that will be of importance in the next fiscal year are:

- Establish a Technical Working Group that will begin to review the current allocation process for Medicaid and TDTF dollars.
- Ensure the Technical Working Group recommends to the Commission a final allocation formula and the Commission implements the recommendation.
- If changes are recommended to the TDTF, begin the rule development/amendment process.
- Ensure all aspects of the revised Chapter 427 are carried out and that Rule 41-2, F.A.C. is updated, as necessary.
- Closely monitor the 2007 Florida Legislature to ensure program integrity.
- Continue to fully implement the Medicaid Non-Emergency Transportation

Program.

- Conduct competitive processes in the counties where the CTC does not want to participate in the Medicaid Non-Emergency Transportation Program.
- Complete the survey of program partners to ensure the Commission provides a quality and efficient program.
- Complete the survey of riders to ensure the Commission provides a quality and efficient program. This funding was received through the Federal Transit Administration.
- Begin the competitive process for a web-based Rate Methodology, to streamline this process.
- Fully train CTCs to ensure compliance with the Rate Methodology and begin full implementation of this process.
- Fully train planning agency's to ensure understanding of the Rate Methodology and that their competitive processes include this process.
- Closely work with the Department of Transportation to ensure the Transportation Disadvantaged Service Plans (TDSP) comply with new federal legislation that ensures coordinated planning.
- Update the TDSP instructions and the competitive process procedure.
- Advocate to the 2007 Florida Legislature the need for an increase in the Medicaid Non-Emergency Transportation Allocation, consistent with an increase in

Medicaid eligibles, the cost of providing transportation and/or emergency situations.

- Continue implementation of the Commission's 5/20 Year Plan.

- Pursue Federal grants and funding to further the coordinated efforts in Florida.

- Increase monitoring of Federal legislation to ensure Florida's transportation disadvantaged program continues to remain one of the best in the nation.

- Continue implementation of statutory and rule responsibilities.

- Continue to ensure accountability for funds deposited into the Transportation Disadvantaged Trust Fund.

- Continue to review, update and create policies and procedures to improve program implementation.

- Continue to develop and expand technology through the utilization of the worldwide web in order to provide information in an accurate and timely manner.

- Continue to work with the all state agencies to find ways to improve the delivery and costs associated with non-emergency transportation services.

- Expand statewide technical assistance and training to improve program implementation and communications, including re-instating the regional meeting concept.

- Continue to improve data collection through training and analysis of data to improve system performance.

- Continue to monitor and evaluate statewide and local standards for operations of coordinated systems through the Quality Assurance and Program Evaluation process.

- Conduct the Fifteenth Annual Transportation and Technology Conference in Orlando, Florida on August 6-9, 2007.

- Continue to enhance efforts to educate the public about the donation of funds to the trust fund when purchasing and renewing auto tags, so that these donations can be deposited into the Transportation Disadvantaged Trust Fund in order to increase local revenues for expanded services.

- Continue efforts to educate agencies and the general public about the Transportation Disadvantaged program.

- Co-host the Eighth Annual TD Legislative Day on March 13, 2007, with the Florida Association of Coordinated Transportation Systems, in order to continue educational efforts with the Florida Legislature.

- Conduct special reviews in areas where customer satisfaction is deteriorating, financial stability is questioned or other areas to curtail continued customer dissatisfaction and to maintain a stable transportation network.

- Continue the financial audits for trips billed from the TD Trust Fund, when

a community transportation coordinator leaves this role and for other reasons that negatively impact the delivery and coordination for transportation disadvantaged services.

**THROUGH THESE  
DOORS PASS OUR  
MOST VALUABLE  
RESOURCES,  
OUR EMPLOYEES**

# County Summaries

**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	236,200	1.35%
Potential TD Population/ Percent of County Total	87,866	37.20%
UDPHC/Percent of TD Passengers Served	3,931	4.47%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	14,325
Low Income	52,621
Disabled & LI	11,694
Other	0
<b>Children</b>	
Disabled	0
Low Income	25,726
Disabled & LI	11,401
Other	0
<b>Other</b>	
Disabled	33,035
Low Income	52,915
Disabled & LI	90,636
Other	0
<b>TOTAL TRIPS</b>	<b>292,353</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	3,660	135,360	3598%
Deviated FR	-	-	NA
Ambulatory	117,951	116,167	-2%
Non-Ambulatory	39,470	37,676	-5%
Stretcher	2,223	3,150	42%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>163,304</b>	<b>292,353</b>	<b>79%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	89,817	96,199	7%
Employment	37,560	104,429	178%
Education/Training/ Daycare	11,431	19,080	67%
Nutritional	-	4,125	NA
Life-Sustaining/Other	24,496	68,520	180%
<b>TOTAL TRIPS</b>	<b>163,304</b>	<b>292,353</b>	<b>79%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	20,319	129,190	536%
AHCA	60,165	84,910	41%
APD/DCF	23,372	43,290	85%
DOEA	-	1,071	NA
DOE	-	-	NA
Other	59,448	33,892	-43%
<b>TOTAL TRIPS</b>	<b>163,304</b>	<b>292,353</b>	<b>79%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	2,025,963	1,915,721	-5%
Revenue Miles	1,818,903	1,628,363	-10%
Roadcalls	49	54	10%
Accidents	21	28	33%
Vehicles	48	48	0%
Driver Hours	142,744	115,524	-19%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

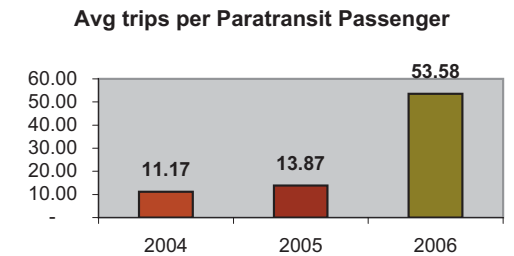
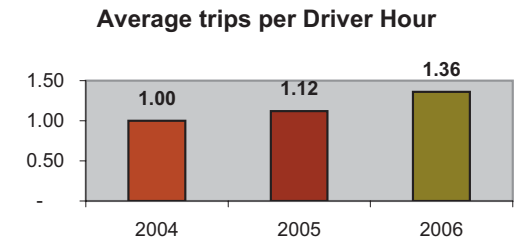


**General Data**

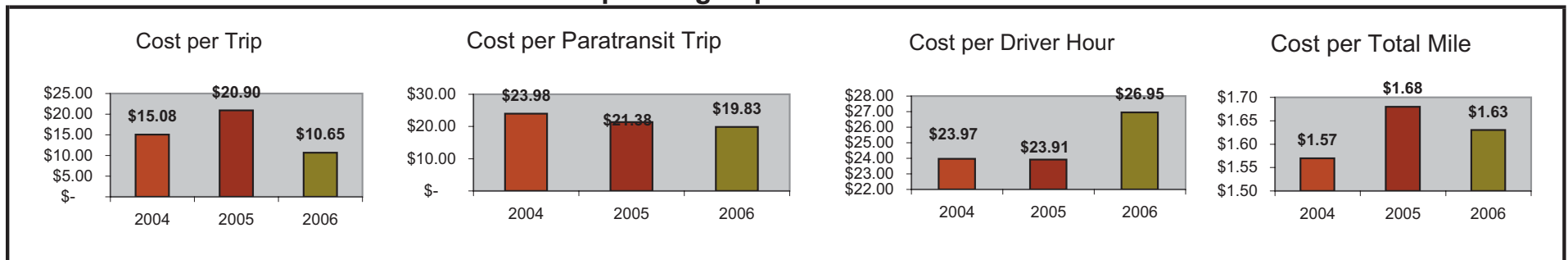
	2005	2006	% Change
Commendations	181	25	-86%
Complaints	285	333	17%
Passenger No- Shows	12,832	12,194	-5%
Unmet Trip Request	11	-	-100%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	454,211	468,432	3%	Labor	1,431,603	1,380,290	-4%
USDOT & FDOT	50,054	70,676	41%	Fringe Benefits	88,131	58,695	-33%
APD/DCF	456,913	350,107	-23%	Services	104,666	21,597	-79%
AHCA (Medicaid)	1,344,659	1,304,147	-3%	Mat. & Supplies	450,460	496,809	10%
DOH	0	0	NA	Utilities	8,916	22,229	149%
DOE	0	0	NA	Insurance	447,006	268,718	-40%
DOEA	24,839	23,270	-6%	Taxes	132,788	157,004	18%
DCA	0	0	NA	Pur. Transp.	149,766	123,975	-17%
AWI	0	0	NA	Leases/Rentals	116,975	160,911	38%
DJJ	0	0	NA	Annual Dep	147,382	159,447	8%
Other Fed. Prog.	0	0	NA	Contributed	0	147,857	NA
Local Gov't	915,778	748,600	-18%	Other Exp	335,880	115,748	-66%
Local Non-Gov't	0	0	NA				
Farebox	120,869	63,499	-47%				
<b>Total Revenue</b>	<b>\$ 3,367,323</b>	<b>\$ 3,028,731</b>	<b>-10%</b>	<b>Total Expenses</b>	<b>\$ 3,413,573</b>	<b>\$ 3,113,280</b>	<b>-9%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	24,000	0.14%
Potential TD Population/ Percent of County Total	7,611	31.71%
UDPHC/Percent of TD Passengers Served	469	6.16%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	0
Low Income	9,546
Disabled & LI	0
Other	0
<b>Children</b>	
Disabled	0
Low Income	229
Disabled & LI	0
Other	0
<b>Other</b>	
Disabled	0
Low Income	8,528
Disabled & LI	0
Other	0
<b>TOTAL TRIPS</b>	<b>18,303</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	13,120	16,662	27%
Non-Ambulatory	1,899	1,635	-14%
Stretcher	-	6	NA
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>15,019</b>	<b>18,303</b>	<b>22%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	8,522	8,834	4%
Employment	36	120	233%
Education/Training/ Daycare	552	18	-97%
Nutritional	4,140	6,953	68%
Life-Sustaining/Other	1,769	2,378	34%
<b>TOTAL TRIPS</b>	<b>15,019</b>	<b>18,303</b>	<b>22%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	3,521	9,463	169%
AHCA	1,023	4,931	382%
APD/DCF	-	-	NA
DOEA	4,140	3,538	-15%
DOE	592	-	-100%
Other	5,743	371	-94%
<b>TOTAL TRIPS</b>	<b>15,019</b>	<b>18,303</b>	<b>22%</b>

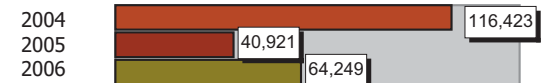
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	368,285	256,996	-30%
Revenue Miles	307,808	200,734	-35%
Roadcalls	9	4	-56%
Accidents	2	1	-50%
Vehicles	13	15	15%
Driver Hours	10,010	13,136	31%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



**General Data**

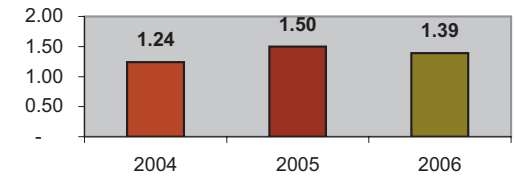
	2005	2006	% Change
Commendations	-	-	NA
Complaints	-	-	NA
Passenger No-Shows	-	153	NA
Unmet Trip Request	-	-	NA



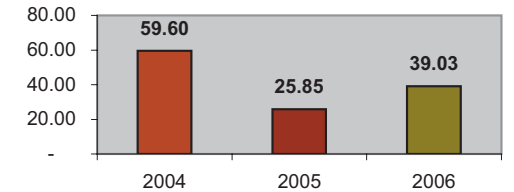
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	214,885	204,213	-5%	Labor	227,231	180,437	-21%
USDOT & FDOT	101,698	171,867	69%	Fringe Benefits	18,755	6,224	-67%
APD/DCF	0	0	NA	Services	5,354	4,545	-15%
AHCA (Medicaid)	51,008	129,918	155%	Mat. & Supplies	101,526	101,725	0%
DOH	0	0	NA	Utilities	7,254	4,503	-38%
DOE	0	0	NA	Insurance	49,375	67,027	36%
DOEA	148	31,041	20874%	Taxes	0	17,571	NA
DCA	0	0	NA	Pur. Transp.	0	818	NA
AWI	0	3,354	NA	Leases/Rentals	0	10,384	NA
DJJ	0	0	NA	Annual Dep	0	58,913	NA
Other Fed. Prog.	0	0	NA	Contributed	0	2,400	NA
Local Gov't	32,772	42,425	29%	Other Exp	13,282	2,710	-80%
Local Non-Gov't	91,593	13,008	-86%				
Farebox	9,696	3,951	-59%				
<b>Total Revenue</b>	<b>\$ 501,800</b>	<b>\$ 599,777</b>	<b>20%</b>	<b>Total Expenses</b>	<b>\$ 422,777</b>	<b>\$ 457,257</b>	<b>8%</b>

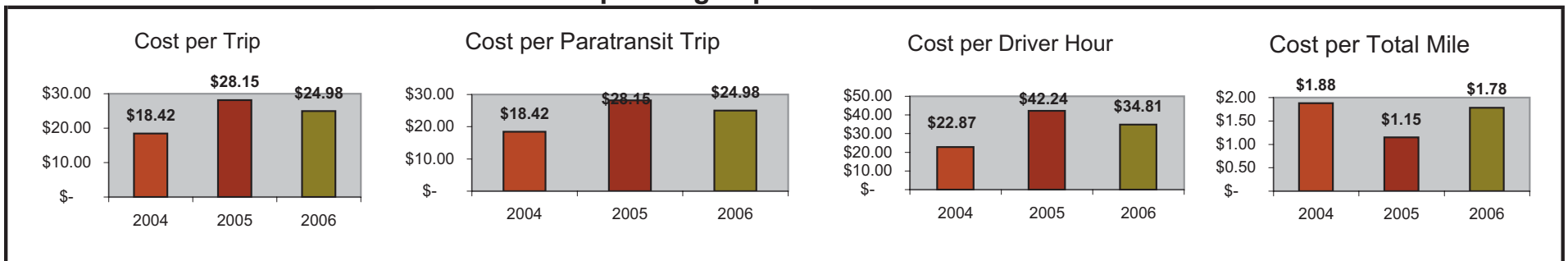
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	158,400	0.90%
Potential TD Population/ Percent of County Total	58,719	37.07%
UDPHC/Percent of TD Passengers Served	9,285	15.81%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	15,326
Low Income	18,403
Disabled & LI	12,218
Other	12,860
<b>Children</b>	
Disabled	403
Low Income	16,135
Disabled & LI	5,834
Other	0
<b>Other</b>	
Disabled	4,093
Low Income	50,218
Disabled & LI	33,762
Other	6,874
<b>TOTAL TRIPS</b>	<b>176,126</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	12	960	7900%
Deviated FR	-	-	NA
Ambulatory	178,023	142,850	-20%
Non-Ambulatory	39,772	31,161	-22%
Stretcher	480	1,155	141%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>218,287</b>	<b>176,126</b>	<b>-19%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	150,287	61,996	-59%
Employment	7,522	6,869	-9%
Education/Training/ Daycare	27,888	85,069	205%
Nutritional	500	22,016	4303%
Life-Sustaining/Other	32,090	176	-99%
<b>TOTAL TRIPS</b>	<b>218,287</b>	<b>176,126</b>	<b>-19%</b>

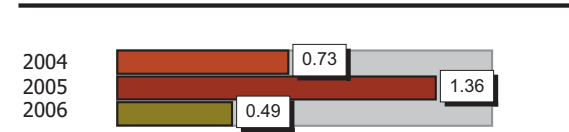
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	53,049	32,360	-39%
AHCA	11,736	37,012	215%
APD/DCF	47,032	50,733	8%
DOEA	22,648	22,123	-2%
DOE	-	-	NA
Other	83,822	33,898	-60%
<b>TOTAL TRIPS</b>	<b>218,287</b>	<b>176,126</b>	<b>-19%</b>

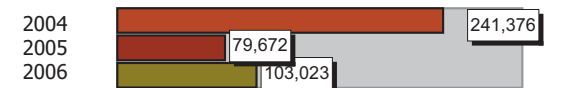
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	956,058	1,030,228	8%
Revenue Miles	851,625	928,001	9%
Roadcalls	12	10	-17%
Accidents	13	5	-62%
Vehicles	40	39	-3%
Driver Hours	49,615	62,057	25%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



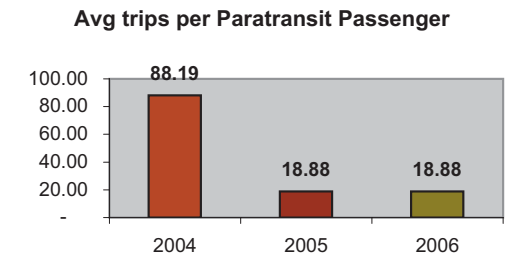
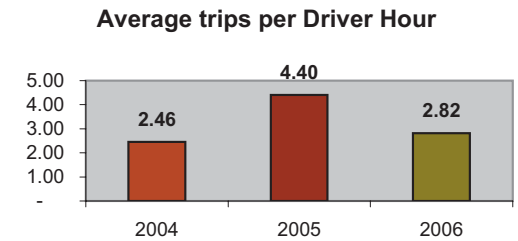
**General Data**

	2005	2006	% Change
Commendations	-	-	NA
Complaints	-	-	NA
Passenger No-Shows	-	188	NA
Unmet Trip Request	789	633	-20%

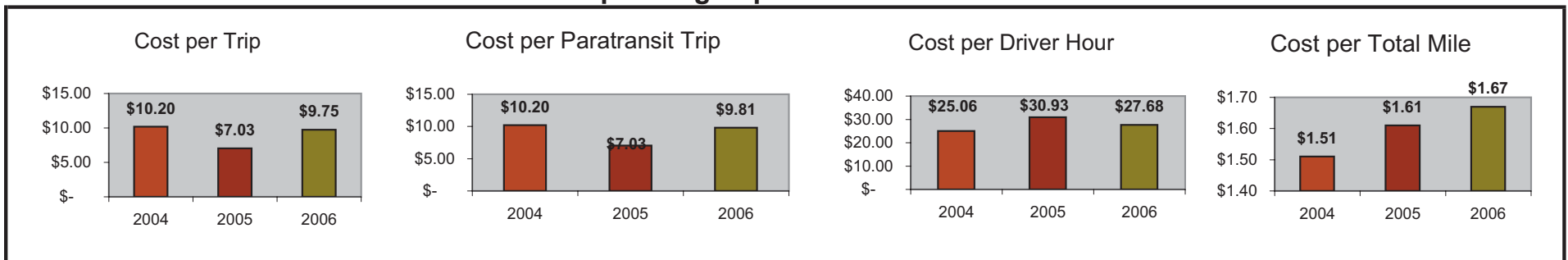
bay

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	735,020	325,795	-56%	Labor	669,724	763,733	14%
USDOT & FDOT	241,662	283,984	18%	Fringe Benefits	212,909	237,691	12%
APD/DCF	331,411	372,231	12%	Services	17,063	16,121	-6%
AHCA (Medicaid)	120,722	548,748	355%	Mat. & Supplies	295,828	352,636	19%
DOH	0	0	NA	Utilities	26,742	28,252	6%
DOE	0	0	NA	Insurance	192,788	238,345	24%
DOEA	152,777	68,424	-55%	Taxes	586	646	10%
DCA	0	60,325	NA	Pur. Transp.	107,395	65,306	-39%
AWI	0	0	NA	Leases/Rentals	6,600	7,200	9%
DJJ	0	0	NA	Annual Dep	0	5,448	NA
Other Fed. Prog.	0	67,796	NA	Contributed	0	0	NA
Local Gov't	4,000	0	-100%	Other Exp	4,956	2,487	-50%
Local Non-Gov't	17,306	11,370	-34%				
Farebox	33,654	26,685	-21%				
<b>Total Revenue</b>	<b>\$ 1,636,552</b>	<b>\$ 1,765,358</b>	<b>8%</b>	<b>Total Expenses</b>	<b>\$ 1,534,591</b>	<b>\$ 1,717,865</b>	<b>12%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	27,700	0.16%
Potential TD Population/ Percent of County Total	9,498	34.29%
UDPHC/Percent of TD Passengers Served	622	6.55%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	763
Low Income	10,689
Disabled & LI	1,145
Other	0
<b>Children</b>	
Disabled	571
Low Income	382
Disabled & LI	0
Other	0
<b>Other</b>	
Disabled	15,843
Low Income	6,108
Disabled & LI	2,673
Other	0
<b>TOTAL TRIPS</b>	<b>38,174</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	35,669	32,547	-9%
Non-Ambulatory	3,825	5,507	44%
Stretcher	139	120	-14%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>39,633</b>	<b>38,174</b>	<b>-4%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	12,459	11,581	-7%
Employment	-	-	NA
Education/Training/ Daycare	22,566	22,988	2%
Nutritional	4,608	3,605	-22%
Life-Sustaining/Other	-	-	NA
<b>TOTAL TRIPS</b>	<b>39,633</b>	<b>38,174</b>	<b>-4%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	6,016	5,185	-14%
AHCA	7,183	5,866	-18%
APD/DCF	22,566	22,988	2%
DOEA	3,315	3,459	4%
DOE	-	-	NA
Other	553	676	22%
<b>TOTAL TRIPS</b>	<b>39,633</b>	<b>38,174</b>	<b>-4%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	247,826	237,556	-4%
Revenue Miles	195,608	194,128	-1%
Roadcalls	-	-	NA
Accidents	-	-	NA
Vehicles	14	14	0%
Driver Hours	18,087	18,008	0%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

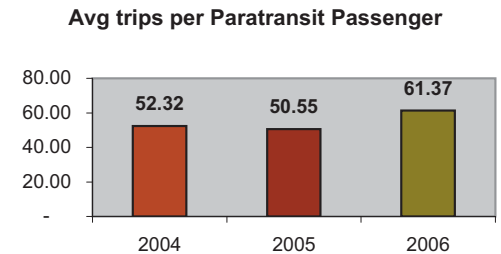
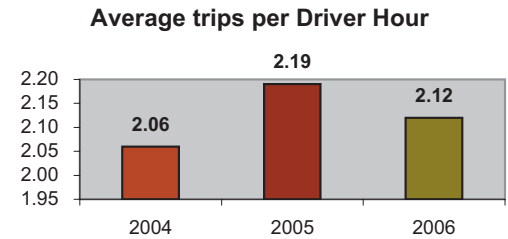


**General Data**

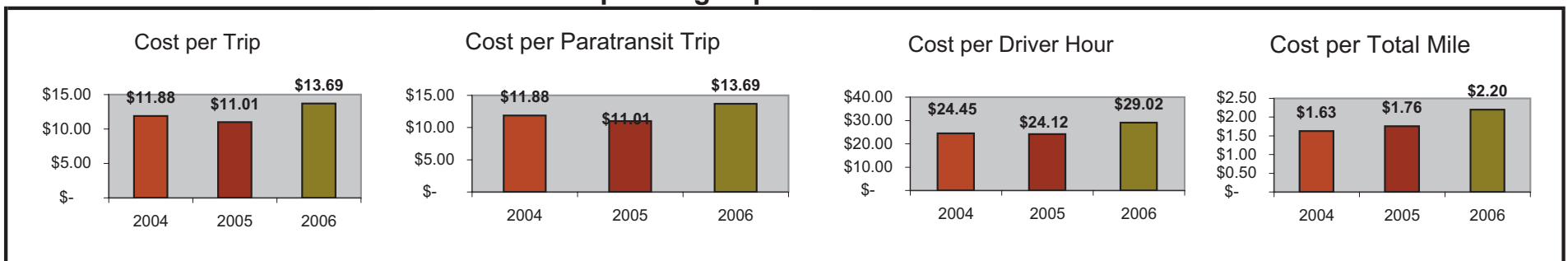
	2005	2006	% Change
Commendations	-	-	NA
Complaints	3	1	-67%
Passenger No-Shows	-	-	NA
Unmet Trip Request	30	28	-7%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	79,472	71,327	-10%	Labor	44,508	64,685	45%
USDOT & FDOT	40,019	56,870	42%	Fringe Benefits	22,258	38,462	73%
APD/DCF	183,464	258,136	41%	Services	5,115	10,550	106%
AHCA (Medicaid)	126,020	108,804	-14%	Mat. & Supplies	12,056	12,458	3%
DOH	0	0	NA	Utilities	5,908	6,835	16%
DOE	0	0	NA	Insurance	5,964	6,471	9%
DOEA	16,810	15,192	-10%	Taxes	149	82	-45%
DCA	14,567	0	-100%	Pur. Transp.	328,001	372,013	13%
AWI	0	0	NA	Leases/Rentals	2,786	2,341	-16%
DJJ	0	0	NA	Annual Dep	0	0	NA
Other Fed. Prog.	0	0	NA	Contributed	8,830	7,925	-10%
Local Gov't	0	0	NA	Other Exp	673	860	28%
Local Non-Gov't	8,830	7,925	-10%				
Farebox	0	0	NA				
<b>Total Revenue</b>	<b>\$ 469,182</b>	<b>\$ 518,254</b>	<b>10%</b>	<b>Total Expenses</b>	<b>\$ 436,248</b>	<b>\$ 522,682</b>	<b>20%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	521,400	2.98%
Potential TD Population/ Percent of County Total	200,780	38.51%
UDPHC/Percent of TD Passengers Served	6,255	3.12%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	55,202
Low Income	62,101
Disabled & LI	57,269
Other	46,229
<b>Children</b>	
Disabled	20,699
Low Income	73,730
Disabled & LI	14,489
Other	5,519
<b>Other</b>	
Disabled	116,609
Low Income	206,315
Disabled & LI	48,298
Other	31,739
<b>TOTAL TRIPS</b>	<b>738,199</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	135,282	149,844	11%
Deviated FR	-	-	NA
Ambulatory	467,977	492,983	5%
Non-Ambulatory	52,939	46,482	-12%
Stretcher	-	-	NA
School Board	-	48,890	NA
<b>TOTAL TRIPS</b>	<b>656,198</b>	<b>738,199</b>	<b>12%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	129,381	105,853	-18%
Employment	168,587	166,562	-1%
Education/Training/ Daycare	87,228	136,997	57%
Nutritional	21,681	105,729	388%
Life-Sustaining/Other	249,321	223,058	-11%
<b>TOTAL TRIPS</b>	<b>656,198</b>	<b>738,199</b>	<b>12%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	223,703	59,375	-73%
AHCA	28,883	4,139	-86%
APD/DCF	26,975	51,438	91%
DOEA	13,064	27,574	111%
DOE	229	1,943	748%
Other	363,344	593,730	63%
<b>TOTAL TRIPS</b>	<b>656,198</b>	<b>738,199</b>	<b>12%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	3,236,965	3,166,799	-2%
Revenue Miles	2,927,563	2,917,162	0%
Roadcalls	36	91	153%
Accidents	13	16	23%
Vehicles	151	194	28%
Driver Hours	188,389	167,965	-11%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



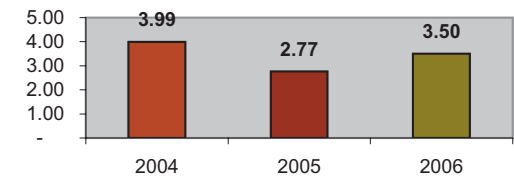
**General Data**

	2005	2006	% Change
Commendations	77	18	-77%
Complaints	22	204	827%
Passenger No-Shows	-	16,821	NA
Unmet Trip Request	41	60	46%

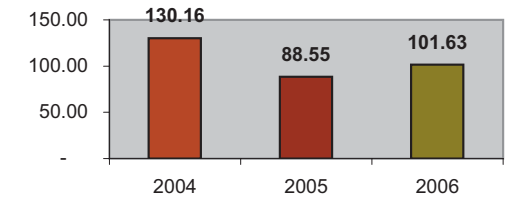
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	1,042,409	1,044,733	0%	Labor	1,114,066	1,683,953	51%
USDOT & FDOT	1,112,274	2,942,722	165%	Fringe Benefits	453,822	707,075	56%
APD/DCF	126,247	112,505	-11%	Services	885,916	2,323,283	162%
AHCA (Medicaid)	135,174	35,919	-73%	Mat. & Supplies	249,053	493,062	98%
DOH	0	0	NA	Utilities	39,665	66,297	67%
DOE	1,074	1,943	81%	Insurance	100,909	153,302	52%
DOEA	61,141	97,408	59%	Taxes	992	2,091	111%
DCA	0	0	NA	Pur. Transp.	234,135	115,886	-51%
AWI	0	0	NA	Leases/Rentals	2,243	10,284	358%
DJJ	0	0	NA	Annual Dep	1,678	2,456	46%
Other Fed. Prog.	110,331	80,642	-27%	Contributed	0	0	NA
Local Gov't	340,758	732,761	115%	Other Exp	8,771	15,838	81%
Local Non-Gov't	12,182	23,638	94%				
Farebox	120,219	228,428	90%				
<b>Total Revenue</b>	<b>\$ 3,061,809</b>	<b>\$ 5,300,699</b>	<b>73%</b>	<b>Total Expenses</b>	<b>\$ 3,091,250</b>	<b>\$ 5,573,527</b>	<b>80%</b>

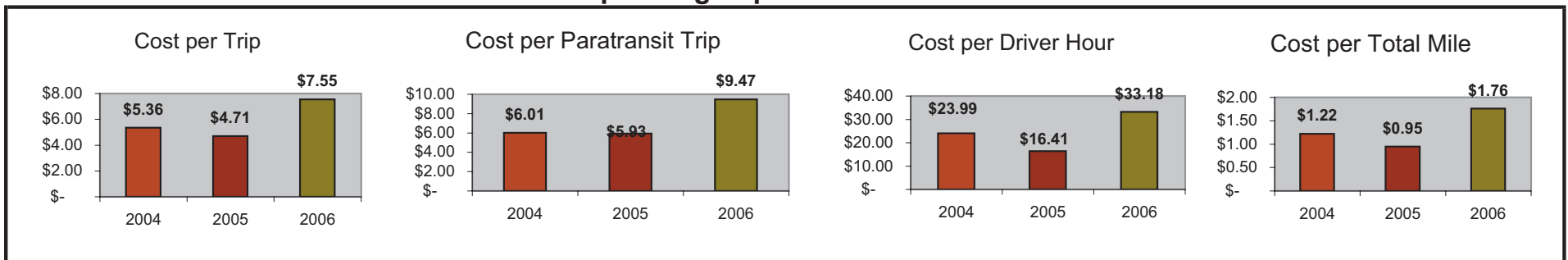
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	1,723,100	9.84%
Potential TD Population/ Percent of County Total	606,604	35.20%
UDPHC/Percent of TD Passengers Served	53,411	8.80%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	1,287,150
Low Income	56,291
Disabled & LI	843,478
Other	86,737
<b>Children</b>	
Disabled	24,522
Low Income	61,039
Disabled & LI	44,302
Other	0
<b>Other</b>	
Disabled	1,241,579
Low Income	22,301
Disabled & LI	919,312
Other	9,277
<b>TOTAL TRIPS</b>	<b>4,595,988</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	805,217	2,893,918	259%
Deviated FR	104,430	236,942	127%
Ambulatory	1,580,090	1,199,989	-24%
Non-Ambulatory	343,319	255,465	-26%
Stretcher	-	-	NA
School Board	6,200	9,674	56%
<b>TOTAL TRIPS</b>	<b>2,839,256</b>	<b>4,595,988</b>	<b>62%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	842,690	1,095,692	30%
Employment	218,378	512,383	135%
Education/Training/ Daycare	908,217	939,136	3%
Nutritional	328,363	915,668	179%
Life-Sustaining/Other	541,608	1,133,109	109%
<b>TOTAL TRIPS</b>	<b>2,839,256</b>	<b>4,595,988</b>	<b>62%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	547,613	249,150	-55%
AHCA	609,887	65,695	-89%
APD/DCF	434,399	430,260	-1%
DOEA	81,270	65,838	-19%
DOE	251,032	248,993	-1%
Other	903,200	3,536,052	292%
<b>TOTAL TRIPS</b>	<b>2,827,401</b>	<b>4,595,988</b>	<b>63%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	14,754,786	13,276,914	-10%
Revenue Miles	12,776,382	10,593,928	-17%
Roadcalls	807	127	-84%
Accidents	128	62	-52%
Vehicles	635	479	-25%
Driver Hours	1,099,767	1,125,398	2%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



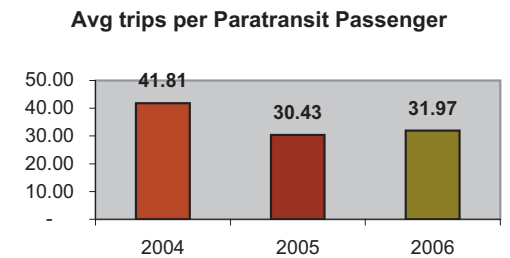
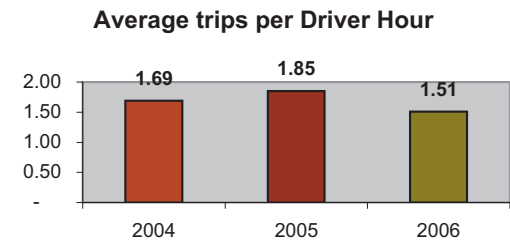
**General Data**

	2005	2006	% Change
Commendations	389	359	-8%
Complaints	1,518	2,107	39%
Passenger No-Shows	105,071	57,724	-45%
Unmet Trip Request	18,843	31,556	67%

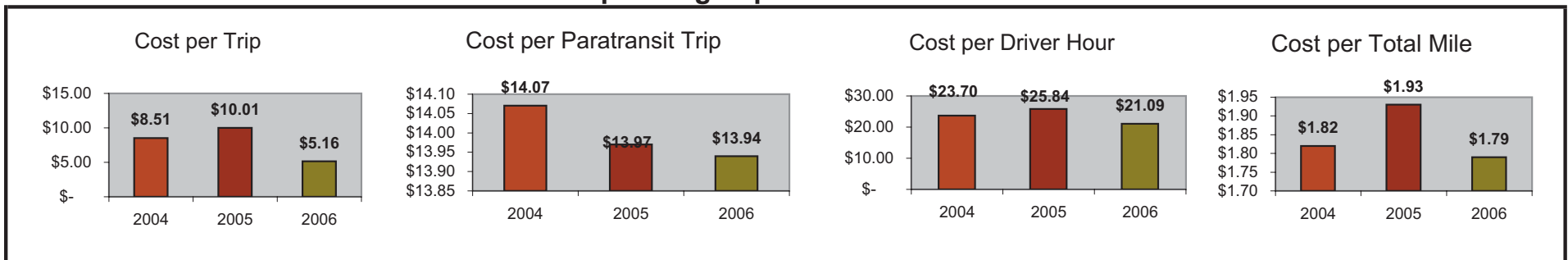


## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	2,765,119	2,808,780	2%	Labor	14,418,975	12,498,088	-13%
USDOT & FDOT	50,012	68,000	36%	Fringe Benefits	1,885,710	1,425,207	-24%
APD/DCF	2,003,700	2,600,983	30%	Services	488,900	401,430	-18%
AHCA (Medicaid)	8,229,710	523,160	-94%	Mat. & Supplies	4,511,900	3,268,150	-28%
DOH	5,000	395,529	7811%	Utilities	587,244	443,694	-24%
DOE	474,246	635,269	34%	Insurance	3,040,782	2,542,845	-16%
DOEA	856,632	707,108	-17%	Taxes	85,295	33,171	-61%
DCA	0	0	NA	Pur. Transp.	23,340	250,460	973%
AWI	23,277	6,106	-74%	Leases/Rentals	1,308,511	1,218,147	-7%
DJJ	0	0	NA	Annual Dep	1,148,845	848,132	-26%
Other Fed. Prog.	1,875,000	1,224,307	-35%	Contributed	123,352	149,926	22%
Local Gov't	12,665,380	14,646,505	16%	Other Exp	793,463	654,184	-18%
Local Non-Gov't	598,645	1,138,753	90%				
Farebox	1,135,387	1,453,087	28%				
<b>Total Revenue</b>	<b>\$ 30,682,108</b>	<b>\$ 26,207,587</b>	<b>-15%</b>	<b>Total Expenses</b>	<b>\$ 28,416,317</b>	<b>\$ 23,733,434</b>	<b>-16%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	13,600	0.08%
Potential TD Population/ Percent of County Total	5,229	38.45%
UDPHC/Percent of TD Passengers Served	666	12.74%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	2,124
Low Income	6,902
Disabled & LI	3,830
Other	10,088
<b>Children</b>	
Disabled	38
Low Income	1,707
Disabled & LI	0
Other	1,403
<b>Other</b>	
Disabled	493
Low Income	1,782
Disabled & LI	7,433
Other	2,125
<b>TOTAL TRIPS</b>	<b>37,925</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	34,510	33,761	-2%
Non-Ambulatory	3,732	3,476	-7%
Stretcher	847	688	-19%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>39,089</b>	<b>37,925</b>	<b>-3%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	12,392	12,022	-3%
Employment	5,719	5,538	-3%
Education/Training/ Daycare	3,394	3,299	-3%
Nutritional	6,082	5,916	-3%
Life-Sustaining/Other	11,502	11,150	-3%
<b>TOTAL TRIPS</b>	<b>39,089</b>	<b>37,925</b>	<b>-3%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	13,313	12,909	-3%
AHCA	12,785	12,414	-3%
APD/DCF	6,156	5,969	-3%
DOEA	6,821	6,629	-3%
DOE	-	-	NA
Other	14	4	-71%
<b>TOTAL TRIPS</b>	<b>39,089</b>	<b>37,925</b>	<b>-3%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	333,044	361,330	8%
Revenue Miles	340,723	361,080	6%
Roadcalls	2	2	0%
Accidents	2	2	0%
Vehicles	18	18	0%
Driver Hours	17,160	17,680	3%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

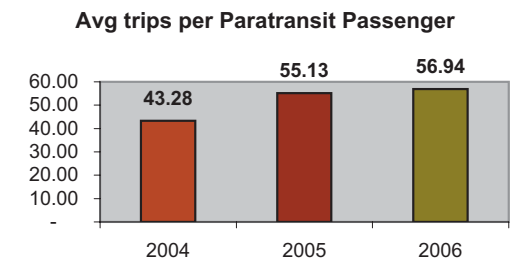
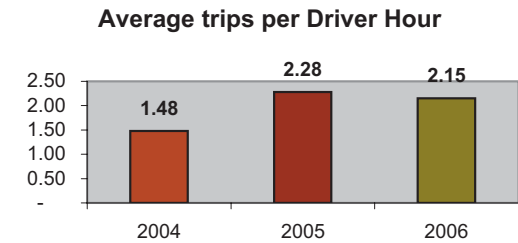


**General Data**

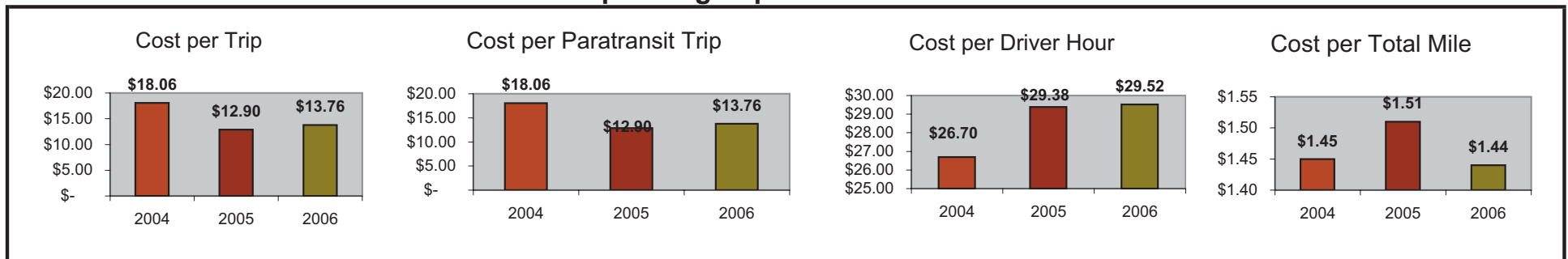
	2005	2006	% Change
Commendations	-	1	NA
Complaints	-	-	NA
Passenger No-Shows	176	30	-83%
Unmet Trip Request	9	3	-67%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	86,209	128,500	49%	Labor	282,435	295,901	5%
USDOT & FDOT	26,131	28,284	8%	Fringe Benefits	87,109	95,602	10%
APD/DCF	86,773	95,355	10%	Services	18,300	20,085	10%
AHCA (Medicaid)	248,183	230,044	-7%	Mat. & Supplies	58,458	57,948	-1%
DOH	68	0	-100%	Utilities	7,332	7,471	2%
DOE	0	2,216	NA	Insurance	44,415	40,100	-10%
DOEA	5,025	6,325	26%	Taxes	0	0	NA
DCA	0	0	NA	Pur. Transp.	3,745	2,216	-41%
AWI	0	0	NA	Leases/Rentals	0	0	NA
DJJ	0	0	NA	Annual Dep	0	0	NA
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	39,661	17,440	-56%	Other Exp	2,369	2,600	10%
Local Non-Gov't	0	0	NA				
Farebox	18,276	17,100	-6%				
<b>Total Revenue</b>	<b>\$ 510,326</b>	<b>\$ 525,264</b>	<b>3%</b>	<b>Total Expenses</b>	<b>\$ 504,163</b>	<b>\$ 521,923</b>	<b>4%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	157,000	0.90%
Potential TD Population/ Percent of County Total	96,698	61.59%
UDPHC/Percent of TD Passengers Served	16,540	17.10%

**Passenger Trips by Passenger Type**

	Number
Elderly	
Disabled	11,317
Low Income	65,169
Disabled & LI	4,527
Other	32,819
Children	
Disabled	1,534
Low Income	8,817
Disabled & LI	1,519
Other	26,449
Other	
Disabled	4,654
Low Income	25,414
Disabled & LI	931
Other	132
<b>TOTAL TRIPS</b>	<b>183,282</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	632	844	34%
Deviated FR	15,921	25,272	59%
Ambulatory	143,800	145,075	1%
Non-Ambulatory	11,669	11,951	2%
Stretcher	208	140	-33%
School Board	2,658	-	-100%
<b>TOTAL TRIPS</b>	<b>174,888</b>	<b>183,282</b>	<b>5%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	52,506	54,998	5%
Employment	387	768	98%
Education/Training/ Daycare	46,518	48,427	4%
Nutritional	68,315	71,560	5%
Life-Sustaining/Other	7,162	7,529	5%
<b>TOTAL TRIPS</b>	<b>174,888</b>	<b>183,282</b>	<b>5%</b>

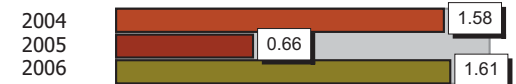
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	68,719	63,262	-8%
AHCA	13,319	11,404	-14%
APD/DCF	100	26	-74%
DOEA	20,297	14,259	-30%
DOE	2,658	-	-100%
Other	69,795	94,331	35%
<b>TOTAL TRIPS</b>	<b>174,888</b>	<b>183,282</b>	<b>5%</b>

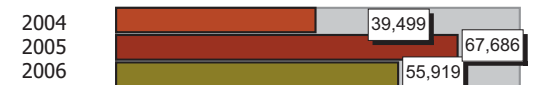
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	609,171	559,186	-8%
Revenue Miles	480,036	503,267	5%
Roadcalls	9	10	11%
Accidents	4	9	125%
Vehicles	44	44	0%
Driver Hours	67,200	67,200	0%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

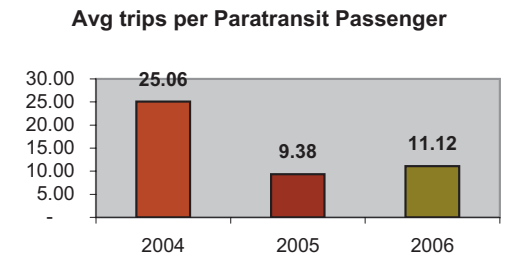
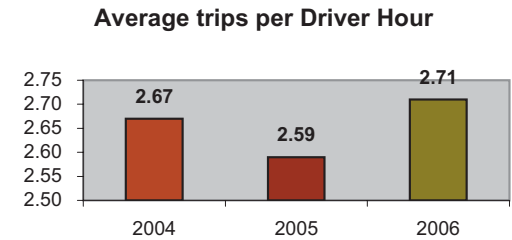


**General Data**

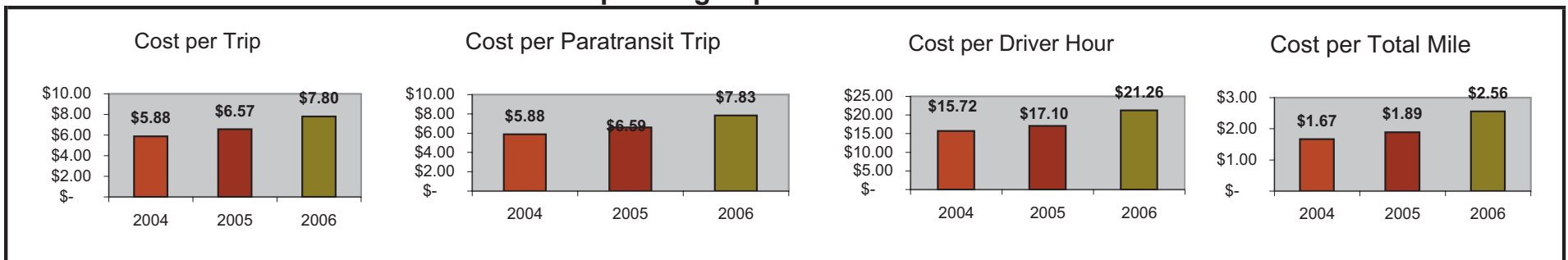
	2005	2006	% Change
Commendations	16	32	100%
Complaints	92	162	76%
Passenger No-Shows	-	-	NA
Unmet Trip Request	8,890	9,334	5%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	535,002	253,660	-53%	Labor	400,225	477,421	19%
USDOT & FDOT	105,001	28,095	-73%	Fringe Benefits	181,109	227,929	26%
APD/DCF	1,029	123	-88%	Services	209,808	276,827	32%
AHCA (Medicaid)	179,928	443,572	147%	Mat. & Supplies	67,343	95,274	41%
DOH	0	0	NA	Utilities	8,296	10,310	24%
DOE	0	0	NA	Insurance	39,739	5,007	-87%
DOEA	88,356	65,956	-25%	Taxes	186	508	173%
DCA	0	0	NA	Pur. Transp.	0	0	NA
AWI	0	0	NA	Leases/Rentals	2,800	5,405	93%
DJJ	0	0	NA	Annual Dep	130,063	193,494	49%
Other Fed. Prog.	0	59,846	NA	Contributed	106,385	129,869	22%
Local Gov't	233,864	573,426	145%	Other Exp	3,025	6,757	123%
Local Non-Gov't	5,799	4,123	-29%				
Farebox	0	0	NA				
<b>Total Revenue</b>	<b>\$ 1,148,979</b>	<b>\$ 1,428,801</b>	<b>24%</b>	<b>Total Expenses</b>	<b>\$ 1,148,979</b>	<b>\$ 1,428,801</b>	<b>24%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	129,100	0.74%
Potential TD Population/ Percent of County Total	76,493	59.25%
UDPHC/Percent of TD Passengers Served	2,642	3.45%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	2,871
Low Income	11,031
Disabled & LI	19,945
Other	21,980
<b>Children</b>	
Disabled	85
Low Income	1,970
Disabled & LI	83
Other	2,903
<b>Other</b>	
Disabled	1,448
Low Income	20,984
Disabled & LI	105,511
Other	14,089
<b>TOTAL TRIPS</b>	<b>202,900</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	142,180	177,067	25%
Non-Ambulatory	21,720	24,680	14%
Stretcher	1,504	1,153	-23%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>165,404</b>	<b>202,900</b>	<b>23%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	37,537	40,029	7%
Employment	18,679	17,548	-6%
Education/Training/ Daycare	60,422	84,677	40%
Nutritional	21,154	22,201	5%
Life-Sustaining/Other	27,612	38,445	39%
<b>TOTAL TRIPS</b>	<b>165,404</b>	<b>202,900</b>	<b>23%</b>

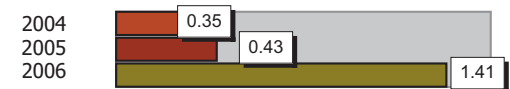
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	40,830	33,403	-18%
AHCA	8,674	25,485	194%
APD/DCF	-	-	NA
DOEA	11,954	16,409	37%
DOE	-	-	NA
Other	103,946	127,603	23%
<b>TOTAL TRIPS</b>	<b>165,404</b>	<b>202,900</b>	<b>23%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	920,598	922,707	0%
Revenue Miles	393,479	445,218	13%
Roadcalls	21	26	24%
Accidents	4	13	225%
Vehicles	57	60	5%
Driver Hours	72,800	75,920	4%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

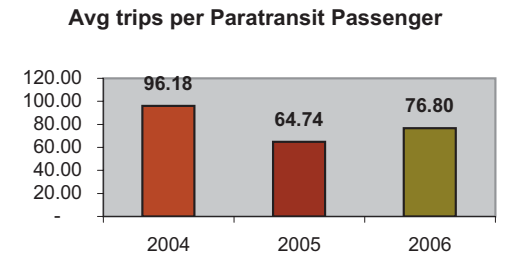
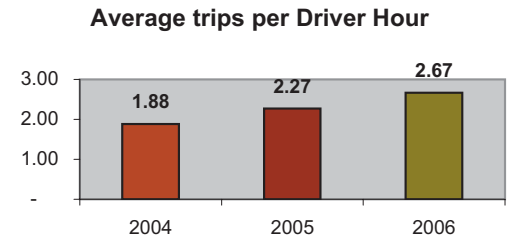


**General Data**

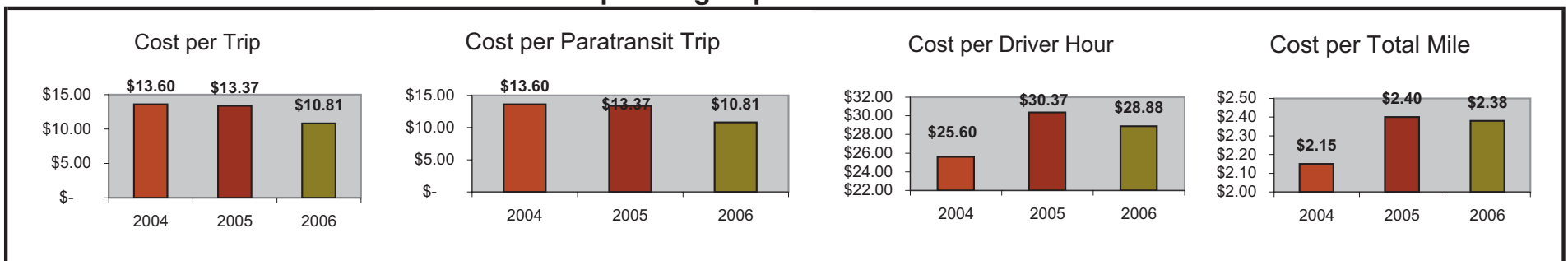
	2005	2006	% Change
Commendations	3	18	500%
Complaints	19	20	5%
Passenger No-Shows	-	-	NA
Unmet Trip Request	212	163	-23%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	524,456	316,001	-40%	Labor	747,323	742,894	-1%
USDOT & FDOT	180,484	79,439	-56%	Fringe Benefits	285,091	272,308	-4%
APD/DCF	0	0	NA	Services	175,195	97,968	-44%
AHCA (Medicaid)	235,764	567,407	141%	Mat. & Supplies	208,511	369,541	77%
DOH	0	0	NA	Utilities	11,264	9,855	-13%
DOE	0	0	NA	Insurance	116,000	110,000	-5%
DOEA	89,655	89,272	0%	Taxes	1,200	845	-30%
DCA	0	0	NA	Pur. Transp.	455,711	305,925	-33%
AWI	0	0	NA	Leases/Rentals	0	0	NA
DJJ	0	0	NA	Annual Dep	174,002	259,185	49%
Other Fed. Prog.	250,000	343,000	37%	Contributed	0	0	NA
Local Gov't	279,445	309,760	11%	Other Exp	36,752	24,317	-34%
Local Non-Gov't	22,927	56,404	146%				
Farebox	137,822	50,248	-64%				
<b>Total Revenue</b>	<b>\$ 1,720,553</b>	<b>\$ 1,811,531</b>	<b>5%</b>	<b>Total Expenses</b>	<b>\$ 2,211,049</b>	<b>\$ 2,192,838</b>	<b>-1%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	163,500	0.93%
Potential TD Population/ Percent of County Total	43,692	26.72%
UDPHC/Percent of TD Passengers Served	1,983	4.54%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	21,146
Low Income	0
Disabled & LI	0
Other	19,760
<b>Children</b>	
Disabled	41
Low Income	0
Disabled & LI	0
Other	4,799
<b>Other</b>	
Disabled	4,689
Low Income	0
Disabled & LI	0
Other	30,366
<b>TOTAL TRIPS</b>	<b>80,801</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	7,526	6,772	-10%
Ambulatory	62,695	59,851	-5%
Non-Ambulatory	13,475	13,776	2%
Stretcher	422	402	-5%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>84,118</b>	<b>80,801</b>	<b>-4%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	26,374	25,725	-2%
Employment	16,889	16,626	-2%
Education/Training/ Daycare	20,284	18,740	-8%
Nutritional	14,634	13,876	-5%
Life-Sustaining/Other	5,937	5,834	-2%
<b>TOTAL TRIPS</b>	<b>84,118</b>	<b>80,801</b>	<b>-4%</b>

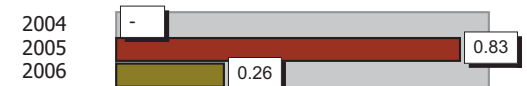
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	30,572	16,607	-46%
AHCA	6,543	15,849	142%
APD/DCF	17,472	19,029	9%
DOEA	13,689	13,646	0%
DOE	2,012	199	-90%
Other	13,830	15,471	12%
<b>TOTAL TRIPS</b>	<b>84,118</b>	<b>80,801</b>	<b>-4%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	839,604	783,330	-7%
Revenue Miles	796,852	765,042	-4%
Roadcalls	53	55	4%
Accidents	7	2	-71%
Vehicles	29	37	28%
Driver Hours	54,389	50,540	-7%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



**General Data**

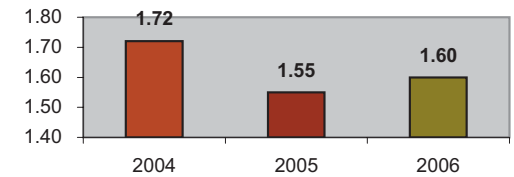
	2005	2006	% Change
Commendations	30	28	-7%
Complaints	193	514	166%
Passenger No-Shows	3,478	3,485	0%
Unmet Trip Request	316	1,257	298%



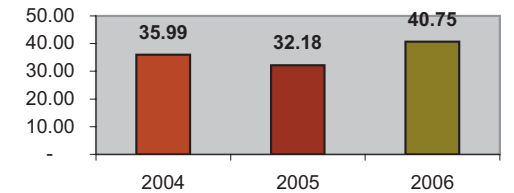
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	369,519	196,954	-47%	Labor	609,615	592,154	-3%
USDOT & FDOT	93,485	95,092	2%	Fringe Benefits	163,636	169,977	4%
APD/DCF	181,195	179,389	-1%	Services	47,503	38,297	-19%
AHCA (Medicaid)	98,192	246,556	151%	Mat. & Supplies	143,703	186,628	30%
DOH	357	0	-100%	Utilities	39,525	39,270	-1%
DOE	2,424	3,185	31%	Insurance	113,704	119,976	6%
DOEA	80,886	88,077	9%	Taxes	500	408	-18%
DCA	0	0	NA	Pur. Transp.	33,336	83,230	150%
AWI	1,040	0	-100%	Leases/Rentals	16,284	3,495	-79%
DJJ	0	0	NA	Annual Dep	19,175	31,324	63%
Other Fed. Prog.	86,239	128,770	49%	Contributed	52,236	57,039	9%
Local Gov't	201,490	258,704	28%	Other Exp	47,162	33,001	-30%
Local Non-Gov't	57,935	62,795	8%				
Farebox	19,759	13,873	-30%				
<b>Total Revenue</b>	<b>\$ 1,192,521</b>	<b>\$ 1,273,395</b>	<b>7%</b>	<b>Total Expenses</b>	<b>\$ 1,286,379</b>	<b>\$ 1,354,799</b>	<b>5%</b>

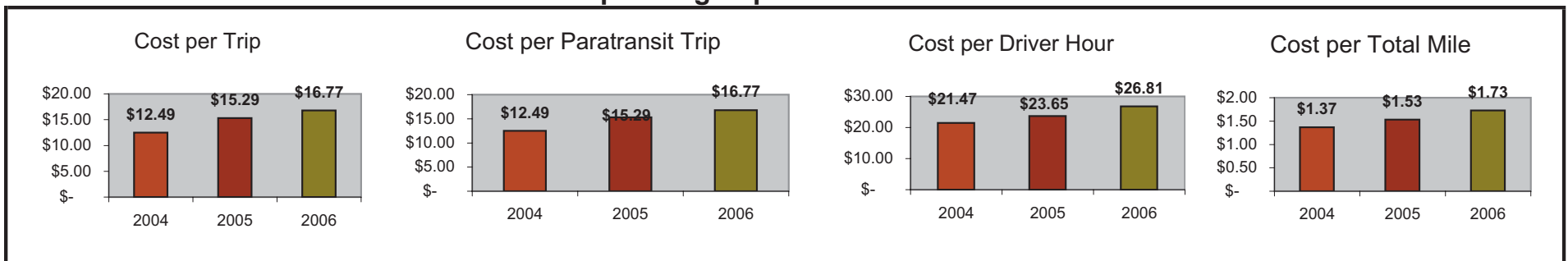
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	306,200	1.75%
Potential TD Population/ Percent of County Total	114,862	37.51%
UDPHC/Percent of TD Passengers Served	590	0.51%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	3,900
Low Income	12,414
Disabled & LI	25,066
Other	0
<b>Children</b>	
Disabled	1,930
Low Income	1,790
Disabled & LI	2,480
Other	0
<b>Other</b>	
Disabled	25,088
Low Income	21,134
Disabled & LI	4,974
Other	166,028
<b>TOTAL TRIPS</b>	<b>264,804</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	102,775	166,028	62%
Deviated FR	-	-	NA
Ambulatory	116,774	82,109	-30%
Non-Ambulatory	15,768	16,336	4%
Stretcher	146	331	127%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>235,463</b>	<b>264,804</b>	<b>12%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	78,635	54,237	-31%
Employment	46,683	21,134	-55%
Education/Training/ Daycare	30,935	3,575	-88%
Nutritional	32,533	11,168	-66%
Life-Sustaining/Other	46,677	174,690	274%
<b>TOTAL TRIPS</b>	<b>235,463</b>	<b>264,804</b>	<b>12%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	69,174	65,510	-5%
AHCA	21,850	20,946	-4%
APD/DCF	9,225	2,986	-68%
DOEA	8,180	7,486	-8%
DOE	-	-	NA
Other	127,034	167,876	32%
<b>TOTAL TRIPS</b>	<b>235,463</b>	<b>264,804</b>	<b>12%</b>

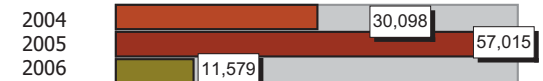
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,368,349	1,250,504	-9%
Revenue Miles	1,201,882	1,035,785	-14%
Roadcalls	24	108	350%
Accidents	12	16	33%
Vehicles	31	25	-19%
Driver Hours	71,458	75,350	5%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

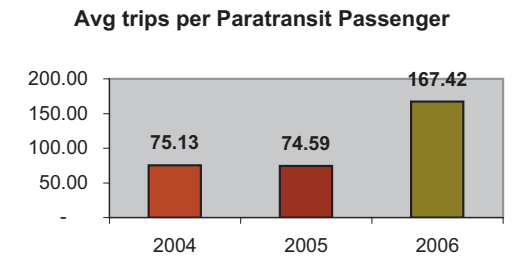
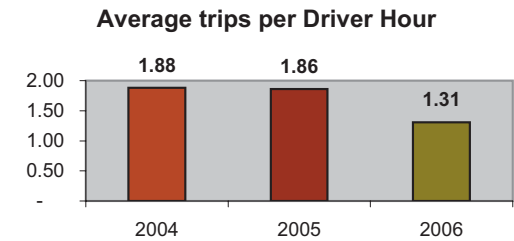


**General Data**

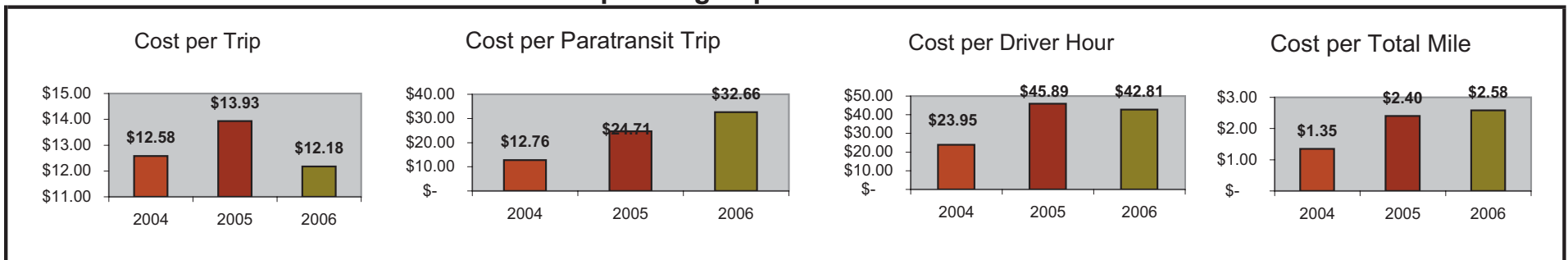
	2005	2006	% Change
Commendations	11	19	73%
Complaints	33	30	-9%
Passenger No- Shows	1,610	15,799	881%
Unmet Trip Request	52	48	-8%

### Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	535,101	540,500	1%	Labor	1,262,586	1,138,212	-10%
USDOT & FDOT	88,902	137,770	55%	Fringe Benefits	210,409	45,644	-78%
APD/DCF	125,662	34,295	-73%	Services	24,499	30,215	23%
AHCA (Medicaid)	474,794	516,309	9%	Mat. & Supplies	263,642	320,724	22%
DOH	5,560	5,600	1%	Utilities	51,100	26,852	-47%
DOE	0	0	NA	Insurance	575,155	434,819	-24%
DOEA	122,183	132,971	9%	Taxes	105,431	88,742	-16%
DCA	47,036	0	-100%	Pur. Transp.	0	0	NA
AWI	0	0	NA	Leases/Rentals	76,358	33,527	-56%
DJJ	0	0	NA	Annual Dep	46,272	29,771	-36%
Other Fed. Prog.	0	0	NA	Contributed	602,868	1,043,792	73%
Local Gov't	609,136	1,088,353	79%	Other Exp	60,828	33,560	-45%
Local Non-Gov't	2,596	0	-100%				
Farebox	183,952	136,882	-26%				
<b>Total Revenue</b>	<b>\$ 2,194,922</b>	<b>\$ 2,592,680</b>	<b>18%</b>	<b>Total Expenses</b>	<b>\$ 3,279,148</b>	<b>\$ 3,225,858</b>	<b>-2%</b>



### Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	60,500	0.35%
Potential TD Population/ Percent of County Total	22,263	36.80%
UDPHC/Percent of TD Passengers Served	11,592	52.07%

**Passenger Trips by Passenger Type**

	Number
Elderly	
Disabled	0
Low Income	22,417
Disabled & LI	84,368
Other	0
Children	
Disabled	1,004
Low Income	33,457
Disabled & LI	2,345
Other	0
Other	
Disabled	2,457
Low Income	18,456
Disabled & LI	1,458
Other	66,214
<b>TOTAL TRIPS</b>	<b>232,176</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	85,357	92,708	9%
Deviated FR	55,144	55,612	1%
Ambulatory	77,630	75,534	-3%
Non-Ambulatory	4,553	4,780	5%
Stretcher	3,503	3,542	1%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>226,187</b>	<b>232,176</b>	<b>3%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	175,702	180,912	3%
Employment	2,285	2,419	6%
Education/Training/ Daycare	37,857	37,857	0%
Nutritional	8,056	8,701	8%
Life-Sustaining/Other	2,287	2,287	0%
<b>TOTAL TRIPS</b>	<b>226,187</b>	<b>232,176</b>	<b>3%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	8,972	9,021	1%
AHCA	144,510	148,862	3%
APD/DCF	16,724	17,254	3%
DOEA	14,723	15,104	3%
DOE	-	-	NA
Other	41,258	41,935	2%
<b>TOTAL TRIPS</b>	<b>226,187</b>	<b>232,176</b>	<b>3%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	727,458	731,845	1%
Revenue Miles	659,847	705,895	7%
Roadcalls	3	3	0%
Accidents	1	1	0%
Vehicles	57	56	-2%
Driver Hours	49,586	48,383	-2%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



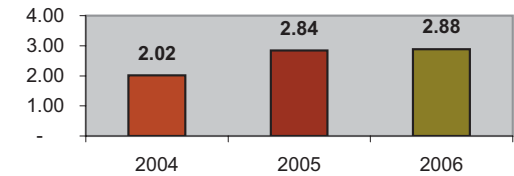
**General Data**

	2005	2006	% Change
Commendations	1	1	0%
Complaints	8	8	0%
Passenger No-Shows	72	70	-3%
Unmet Trip Request	54	49	-9%

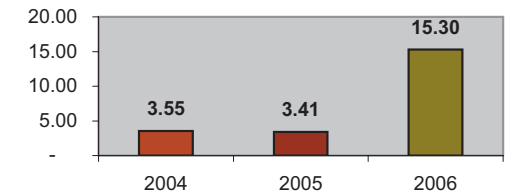
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	312,289	311,821	0%	Labor	235,921	237,865	1%
USDOT & FDOT	261,421	261,421	0%	Fringe Benefits	147,845	148,526	0%
APD/DCF	13,456	13,548	1%	Services	3,748	3,549	-5%
AHCA (Medicaid)	921,567	918,574	0%	Mat. & Supplies	25,784	25,487	-1%
DOH	0	0	NA	Utilities	21,568	22,487	4%
DOE	0	0	NA	Insurance	51,256	55,263	8%
DOEA	0	0	NA	Taxes	0	0	NA
DCA	0	0	NA	Pur. Transp.	0	960,000	NA
AWI	0	0	NA	Leases/Rentals	33,456	32,987	-1%
DJJ	0	0	NA	Annual Dep	0	0	NA
Other Fed. Prog.	0	0	NA	Contributed	12,275	12,275	0%
Local Gov't	28,323	28,323	0%	Other Exp	0	0	NA
Local Non-Gov't	22,576	22,576	0%				
Farebox	49,720	50,120	1%				
<b>Total Revenue</b>	<b>\$ 1,609,352</b>	<b>\$ 1,606,383</b>	<b>0%</b>	<b>Total Expenses</b>	<b>\$ 531,853</b>	<b>\$ 1,498,439</b>	<b>182%</b>

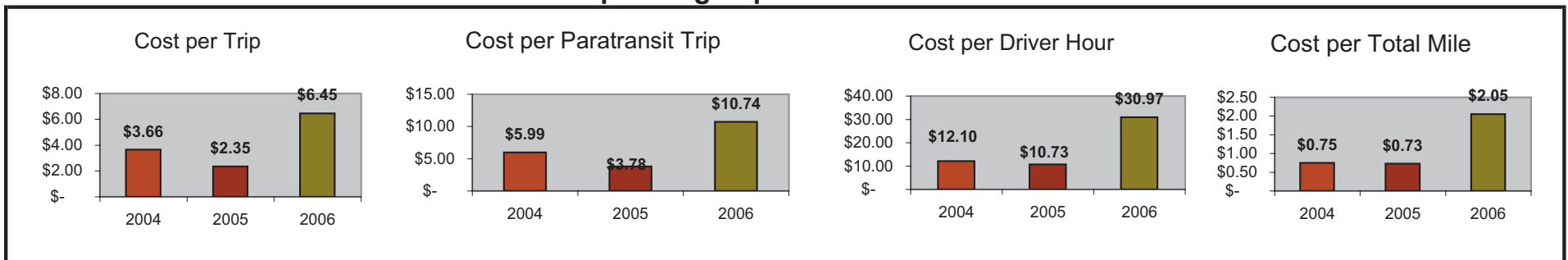
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	34,100	0.19%
Potential TD Population/ Percent of County Total	14,979	43.93%
UDPHC/Percent of TD Passengers Served	617	4.12%

**Passenger Trips by Passenger Type**

	Number
Elderly	
Disabled	392
Low Income	8,612
Disabled & LI	747
Other	2,288
Children	
Disabled	24
Low Income	190
Disabled & LI	0
Other	1,314
Other	
Disabled	5,171
Low Income	1,299
Disabled & LI	1,606
Other	7,167
<b>TOTAL TRIPS</b>	<b>28,810</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	20,444	18,071	-12%
Non-Ambulatory	1,393	3,985	186%
Stretcher	301	20	-93%
School Board	5,374	6,734	25%
<b>TOTAL TRIPS</b>	<b>27,512</b>	<b>28,810</b>	<b>5%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	10,954	11,425	4%
Employment	2,554	2,339	-8%
Education/Training/ Daycare	6,342	8,042	27%
Nutritional	3,649	4,311	18%
Life-Sustaining/Other	4,013	2,693	-33%
<b>TOTAL TRIPS</b>	<b>27,512</b>	<b>28,810</b>	<b>5%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	10,428	4,556	-56%
AHCA	3,169	8,119	156%
APD/DCF	9,105	10,572	16%
DOEA	3,189	4,162	31%
DOE	-	-	NA
Other	1,621	1,401	-14%
<b>TOTAL TRIPS</b>	<b>27,512</b>	<b>28,810</b>	<b>5%</b>

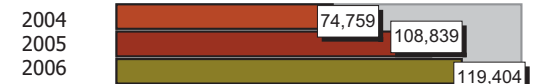
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	435,357	358,212	-18%
Revenue Miles	385,692	306,455	-21%
Roadcalls	4	3	-25%
Accidents	4	2	-50%
Vehicles	23	27	17%
Driver Hours	27,113	29,750	10%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



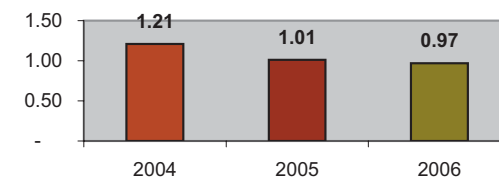
**General Data**

	2005	2006	% Change
Commendations	8	6	-25%
Complaints	21	16	-24%
Passenger No-Shows	324	369	14%
Unmet Trip Request	62	48	-23%

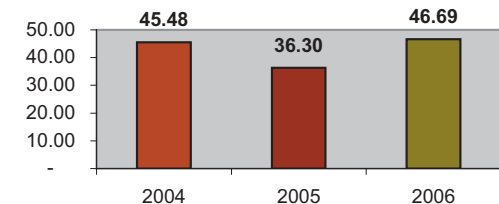
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	458,333	164,247	-64%	Labor	448,369	372,113	-17%
USDOT & FDOT	31,625	38,741	23%	Fringe Benefits	10,243	14,141	38%
APD/DCF	78,787	95,551	21%	Services	15,473	15,254	-1%
AHCA (Medicaid)	135,835	363,652	168%	Mat. & Supplies	126,346	129,454	2%
DOH	705	157	-78%	Utilities	26,188	28,135	7%
DOE	0	0	NA	Insurance	96,380	115,128	19%
DOEA	28,867	41,040	42%	Taxes	10,976	16,014	46%
DCA	0	0	NA	Pur. Transp.	0	0	NA
AWI	0	0	NA	Leases/Rentals	42,557	40,331	-5%
DJJ	0	0	NA	Annual Dep	44,979	33,625	-25%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	0	7,705	NA	Other Exp	19,862	12,600	-37%
Local Non-Gov't	2,049	74	-96%				
Farebox	11,499	7,871	-32%				
<b>Total Revenue</b>	<b>\$ 747,700</b>	<b>\$ 719,038</b>	<b>-4%</b>	<b>Total Expenses</b>	<b>\$ 841,373</b>	<b>\$ 776,795</b>	<b>-8%</b>

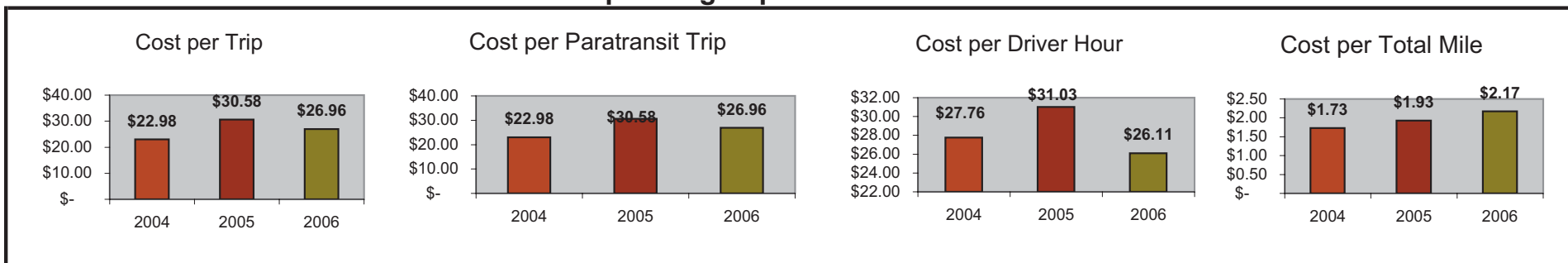
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	14,900	0.09%
Potential TD Population/ Percent of County Total	7,762	52.09%
UDPHC/Percent of TD Passengers Served	480	6.18%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	504
Low Income	4,284
Disabled & LI	1,386
Other	0
<b>Children</b>	
Disabled	0
Low Income	1,008
Disabled & LI	125
Other	0
<b>Other</b>	
Disabled	378
Low Income	4,158
Disabled & LI	756
Other	0
<b>TOTAL TRIPS</b>	<b>12,599</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	11,051	10,057	-9%
Non-Ambulatory	1,435	1,986	38%
Stretcher	261	556	113%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>12,747</b>	<b>12,599</b>	<b>-1%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	8,081	11,630	44%
Employment	-	-	NA
Education/Training/ Daycare	3,564	-	-100%
Nutritional	984	895	-9%
Life-Sustaining/Other	118	74	-37%
<b>TOTAL TRIPS</b>	<b>12,747</b>	<b>12,599</b>	<b>-1%</b>

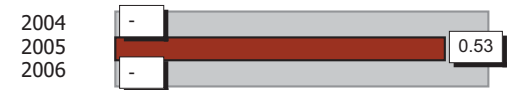
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	2,757	5,502	100%
AHCA	5,442	6,137	13%
APD/DCF	3,564	-	-100%
DOEA	984	960	-2%
DOE	-	-	NA
Other	-	-	NA
<b>TOTAL TRIPS</b>	<b>12,747</b>	<b>12,599</b>	<b>-1%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	189,107	167,186	-12%
Revenue Miles	150,741	129,757	-14%
Roadcalls	1	-	-100%
Accidents	1	-	-100%
Vehicles	8	8	0%
Driver Hours	9,753	7,832	-20%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



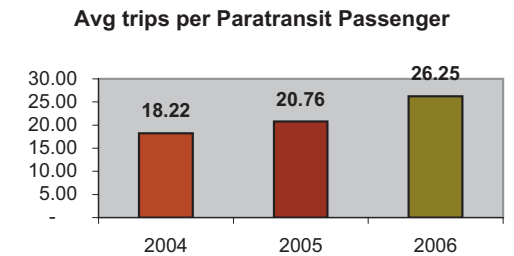
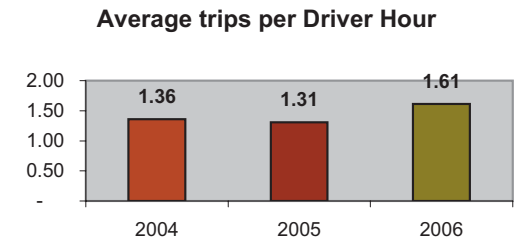
**General Data**

	2005	2006	% Change
Commendations	-	-	NA
Complaints	2	2	0%
Passenger No- Shows	-	-	NA
Unmet Trip Request	42	34	-19%

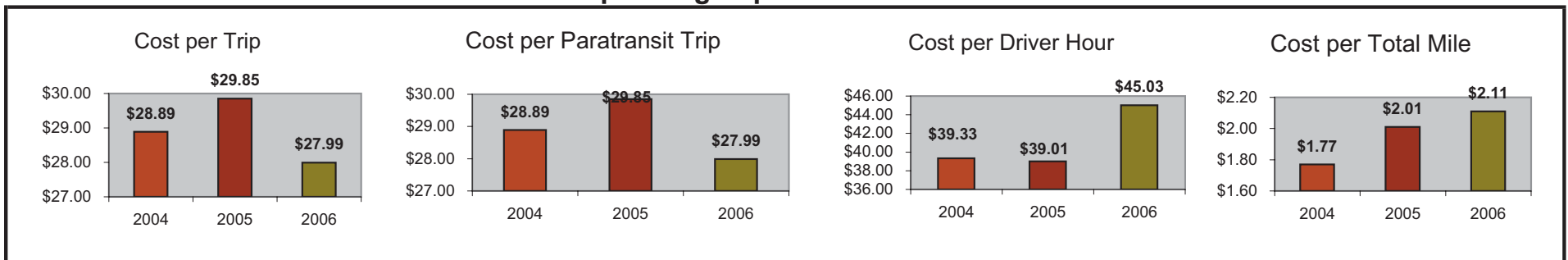


## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	168,939	187,718	11%	Labor	111,564	96,845	-13%
USDOT & FDOT	53,594	103,238	93%	Fringe Benefits	58,016	49,038	-15%
APD/DCF	43,050	0	-100%	Services	10,309	8,231	-20%
AHCA (Medicaid)	134,934	119,762	-11%	Mat. & Supplies	96,915	103,686	7%
DOH	0	0	NA	Utilities	13,686	8,761	-36%
DOE	0	0	NA	Insurance	25,481	13,394	-47%
DOEA	13,020	11,904	-9%	Taxes	401	242	-40%
DCA	0	0	NA	Pur. Transp.	35,121	42,159	20%
AWI	0	0	NA	Leases/Rentals	4,879	4,012	-18%
DJJ	0	0	NA	Annual Dep	0	0	NA
Other Fed. Prog.	0	0	NA	Contributed	23,143	25,767	11%
Local Gov't	0	0	NA	Other Exp	961	549	-43%
Local Non-Gov't	27,044	25,767	-5%				
Farebox	1,181	2,113	79%				
<b>Total Revenue</b>	<b>\$ 441,762</b>	<b>\$ 450,502</b>	<b>2%</b>	<b>Total Expenses</b>	<b>\$ 380,476</b>	<b>\$ 352,684</b>	<b>-7%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	840,500	4.80%
Potential TD Population/ Percent of County Total	267,748	31.86%
UDPHC/Percent of TD Passengers Served	8,145	3.04%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	69,851
Low Income	43,152
Disabled & LI	24,828
Other	7,136
<b>Children</b>	
Disabled	2,123
Low Income	16,195
Disabled & LI	523
Other	554
<b>Other</b>	
Disabled	158,681
Low Income	141,529
Disabled & LI	53,487
Other	124,302
<b>TOTAL TRIPS</b>	<b>642,361</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	2,953,369	116,400	-96%
Deviated FR	-	-	NA
Ambulatory	387,212	364,331	-6%
Non-Ambulatory	146,240	155,980	7%
Stretcher	6,791	5,650	-17%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>3,493,612</b>	<b>642,361</b>	<b>-82%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	357,266	316,661	-11%
Employment	68,235	66,852	-2%
Education/Training/ Daycare	22,641	25,895	14%
Nutritional	-	-	NA
Life-Sustaining/Other	3,045,470	232,953	-92%
<b>TOTAL TRIPS</b>	<b>3,493,612</b>	<b>642,361</b>	<b>-82%</b>

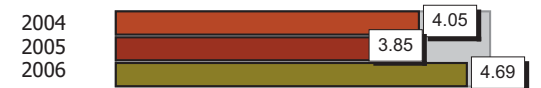
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	184,579	53,669	-71%
AHCA	144,399	202,669	40%
APD/DCF	-	-	NA
DOEA	84	63	-25%
DOE	-	-	NA
Other	3,164,550	385,960	-88%
<b>TOTAL TRIPS</b>	<b>3,493,612</b>	<b>642,361</b>	<b>-82%</b>

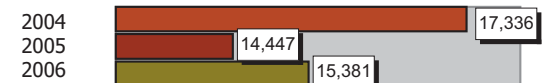
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	6,472,312	6,521,702	1%
Revenue Miles	5,829,096	5,854,294	0%
Roadcalls	448	424	-5%
Accidents	249	306	23%
Vehicles	146	146	0%
Driver Hours	329,514	325,476	-1%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

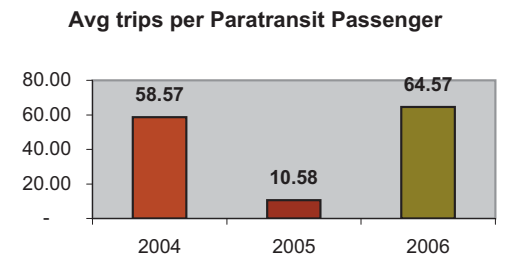
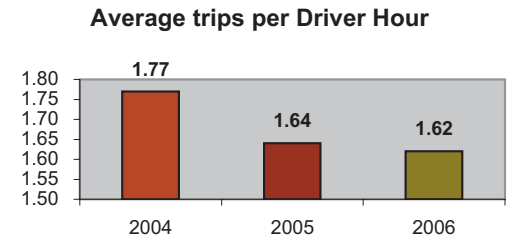


**General Data**

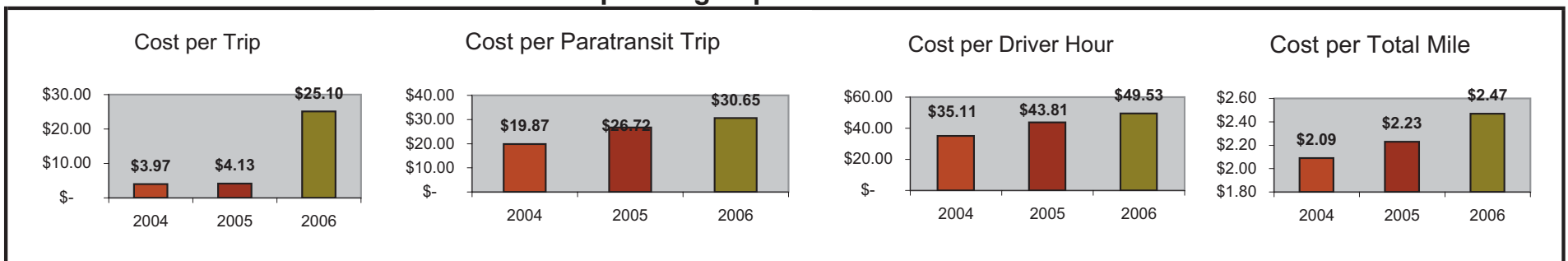
	2005	2006	% Change
Commendations	108	120	11%
Complaints	1,450	1,371	-5%
Passenger No-Shows	59,294	56,430	-5%
Unmet Trip Request	2,342	2,417	3%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	3,872,670	1,274,690	-67%	Labor	455,907	669,988	47%
USDOT & FDOT	0	0	NA	Fringe Benefits	132,350	251,743	90%
APD/DCF	0	0	NA	Services	10,286,917	11,171,984	9%
AHCA (Medicaid)	3,140,719	5,113,953	63%	Mat. & Supplies	34,998	3,491,211	9875%
DOH	0	0	NA	Utilities	11,689	33,197	184%
DOE	0	0	NA	Insurance	211,054	211,728	0%
DOEA	1,550	1,934	25%	Taxes	3,162	0	-100%
DCA	0	0	NA	Pur. Transp.	2,094,939	135,693	-94%
AWI	0	0	NA	Leases/Rentals	254,990	0	-100%
DJJ	0	0	NA	Annual Dep	0	0	NA
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	6,921,629	9,228,912	33%	Other Exp	948,377	156,347	-84%
Local Non-Gov't	43,095	0	-100%				
Farebox	454,720	502,402	10%				
<b>Total Revenue</b>	<b>\$ 14,434,383</b>	<b>\$ 16,121,891</b>	<b>12%</b>	<b>Total Expenses</b>	<b>\$ 14,434,383</b>	<b>\$ 16,121,891</b>	<b>12%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	307,200	1.75%
Potential TD Population/ Percent of County Total	114,308	37.21%
UDPHC/Percent of TD Passengers Served	3,753	3.28%

**Passenger Trips by Passenger Type**

	Number
Elderly	
Disabled	5,123
Low Income	25,920
Disabled & LI	23,534
Other	10,247
Children	
Disabled	2,261
Low Income	3,243
Disabled & LI	1,998
Other	4,248
Other	
Disabled	33,564
Low Income	27,816
Disabled & LI	39,875
Other	19,443
<b>TOTAL TRIPS</b>	<b>197,272</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	51,347	48,378	-6%
Deviated FR	-	-	NA
Ambulatory	120,739	110,673	-8%
Non-Ambulatory	38,970	38,101	-2%
Stretcher	42	120	186%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>211,098</b>	<b>197,272</b>	<b>-7%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	81,488	73,341	-10%
Employment	53,923	50,833	-6%
Education/Training/ Daycare	42,933	43,113	0%
Nutritional	416	430	3%
Life-Sustaining/Other	32,338	29,555	-9%
<b>TOTAL TRIPS</b>	<b>211,098</b>	<b>197,272</b>	<b>-7%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	65,922	35,872	-46%
AHCA	22,325	40,868	83%
APD/DCF	-	1,780	NA
DOEA	19,453	18,039	-7%
DOE	20,942	21,945	5%
Other	69,406	78,768	13%
<b>TOTAL TRIPS</b>	<b>198,048</b>	<b>197,272</b>	<b>0%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,652,757	1,580,808	-4%
Revenue Miles	1,209,490	1,196,197	-1%
Roadcalls	105	97	-8%
Accidents	16	8	-50%
Vehicles	81	80	-1%
Driver Hours	1,023,041	201,746	-80%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

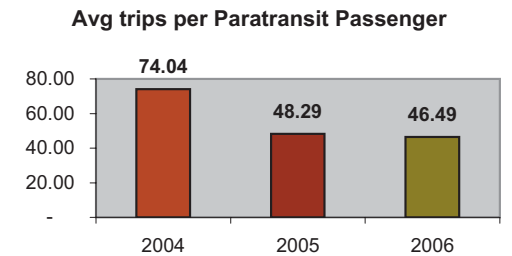
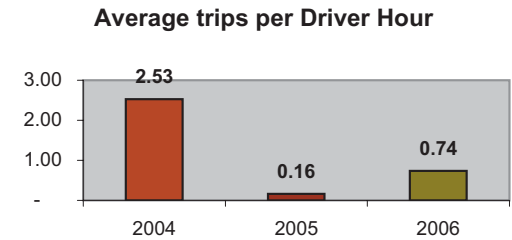


**General Data**

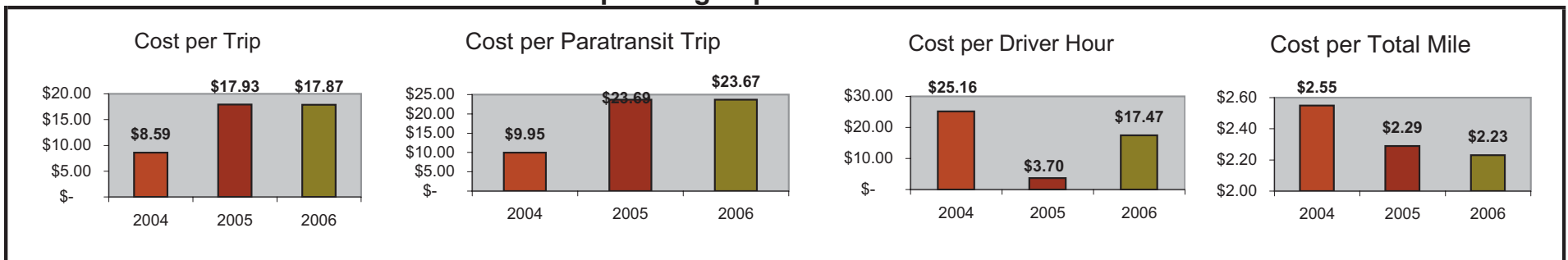
	2005	2006	% Change
Commendations	57	57	0%
Complaints	154	124	-19%
Passenger No-Shows	1,782	5,909	232%
Unmet Trip Request	4,741	4,487	-5%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	535,237	411,004	-23%	Labor	1,493,531	1,313,698	-12%
USDOT & FDOT	51,351	74,019	44%	Fringe Benefits	201,197	175,567	-13%
APD/DCF	34,370	32,402	-6%	Services	244,187	395,825	62%
AHCA (Medicaid)	983,880	992,523	1%	Mat. & Supplies	518,956	725,762	40%
DOH	0	0	NA	Utilities	38,505	58,323	51%
DOE	110,457	68,670	-38%	Insurance	650,235	396,549	-39%
DOEA	199,600	196,490	-2%	Taxes	21,929	22,497	3%
DCA	0	0	NA	Pur. Transp.	79,129	95,631	21%
AWI	14,420	14,420	0%	Leases/Rentals	231,365	102,987	-55%
DJJ	2,540	0	-100%	Annual Dep	207,844	116,322	-44%
Other Fed. Prog.	836,229	748,979	-10%	Contributed	0	0	NA
Local Gov't	872,751	901,591	3%	Other Exp	97,370	121,577	25%
Local Non-Gov't	1,000	1,106	11%				
Farebox	212,161	154,805	-27%				
<b>Total Revenue</b>	<b>\$ 3,853,996</b>	<b>\$ 3,596,009</b>	<b>-7%</b>	<b>Total Expenses</b>	<b>\$ 3,784,248</b>	<b>\$ 3,524,738</b>	<b>-7%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	69,700	0.40%
Potential TD Population/ Percent of County Total	23,636	33.91%
UDPHC/Percent of TD Passengers Served	2,845	12.04%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	1,294
Low Income	2,296
Disabled & LI	6,479
Other	39,770
<b>Children</b>	
Disabled	70
Low Income	240
Disabled & LI	550
Other	3,437
<b>Other</b>	
Disabled	960
Low Income	1,330
Disabled & LI	4,068
Other	26,677
<b>TOTAL TRIPS</b>	<b>87,171</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	68,822	74,592	8%
Non-Ambulatory	10,896	12,579	15%
Stretcher	-	-	NA
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>79,718</b>	<b>87,171</b>	<b>9%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	3,986	13,362	235%
Employment	30,293	19,118	-37%
Education/Training/ Daycare	29,496	22,968	-22%
Nutritional	15,146	21,567	42%
Life-Sustaining/Other	797	10,156	1174%
<b>TOTAL TRIPS</b>	<b>79,718</b>	<b>87,171</b>	<b>9%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	17,007	17,681	4%
AHCA	4,279	5,267	23%
APD/DCF	12,793	13,129	3%
DOEA	23,007	29,550	28%
DOE	-	-	NA
Other	22,632	21,544	-5%
<b>TOTAL TRIPS</b>	<b>79,718</b>	<b>87,171</b>	<b>9%</b>

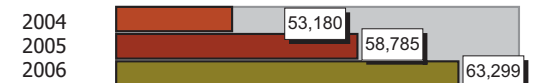
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	705,419	759,583	8%
Revenue Miles	641,290	690,529	8%
Roadcalls	12	12	0%
Accidents	2	2	0%
Vehicles	19	20	5%
Driver Hours	44,380	47,788	8%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

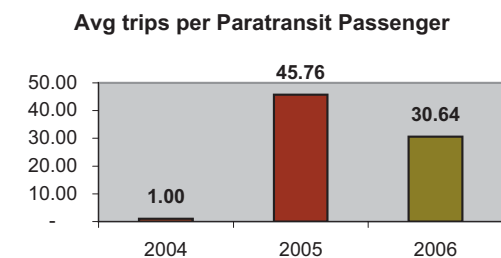
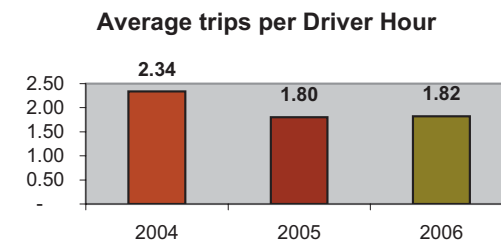


**General Data**

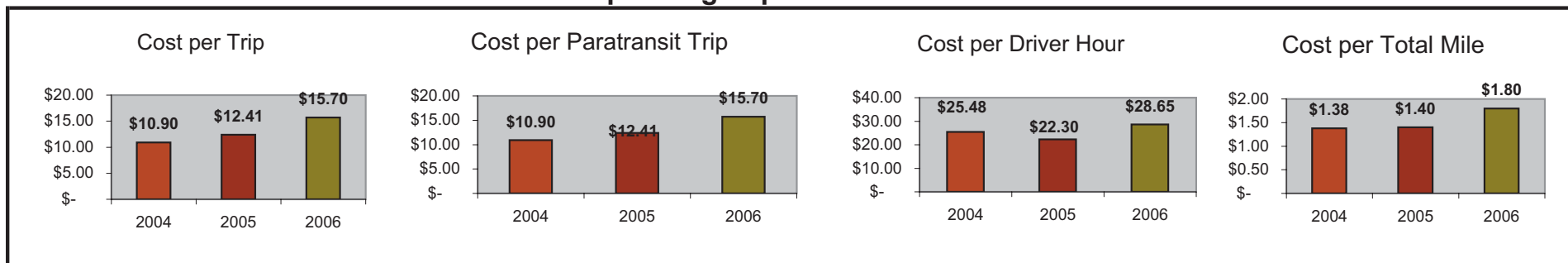
	2005	2006	% Change
Commendations	4	5	25%
Complaints	23	17	-26%
Passenger No-Shows	-	-	NA
Unmet Trip Request	240	240	0%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	198,664	213,563	7%	Labor	480,433	584,063	22%
USDOT & FDOT	125,869	181,732	44%	Fringe Benefits	227,400	325,163	43%
APD/DCF	5,136	99,924	1846%	Services	63,467	93,900	48%
AHCA (Medicaid)	106,800	122,068	14%	Mat. & Supplies	121,435	229,917	89%
DOH	0	0	NA	Utilities	6,120	6,360	4%
DOE	0	0	NA	Insurance	33,678	67,310	100%
DOEA	68,622	402,304	486%	Taxes	0	0	NA
DCA	0	0	NA	Pur. Transp.	0	0	NA
AWI	0	0	NA	Leases/Rentals	0	0	NA
DJJ	0	0	NA	Annual Dep	57,039	62,220	9%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	350,782	277,278	-21%	Other Exp	0	0	NA
Local Non-Gov't	0	0	NA				
Farebox	133,699	72,064	-46%				
<b>Total Revenue</b>	<b>\$ 989,572</b>	<b>\$ 1,368,933</b>	<b>38%</b>	<b>Total Expenses</b>	<b>\$ 989,572</b>	<b>\$ 1,368,933</b>	<b>38%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	10,600	0.06%
Potential TD Population/ Percent of County Total	5,553	52.39%
UDPHC/Percent of TD Passengers Served	1,070	19.27%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	0
Low Income	2,106
Disabled & LI	4,064
Other	0
<b>Children</b>	
Disabled	0
Low Income	3,200
Disabled & LI	2,380
Other	0
<b>Other</b>	
Disabled	0
Low Income	3,502
Disabled & LI	2,965
Other	140
<b>TOTAL TRIPS</b>	<b>18,357</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	22,307	17,008	-24%
Non-Ambulatory	2,108	1,062	-50%
Stretcher	590	287	-51%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>25,005</b>	<b>18,357</b>	<b>-27%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	18,939	11,100	-41%
Employment	-	-	NA
Education/Training/ Daycare	5,016	4,816	-4%
Nutritional	-	1,235	NA
Life-Sustaining/Other	1,050	1,206	15%
<b>TOTAL TRIPS</b>	<b>25,005</b>	<b>18,357</b>	<b>-27%</b>

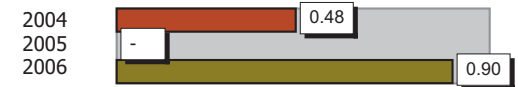
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	3,963	3,599	-9%
AHCA	14,976	3,666	-76%
APD/DCF	-	-	NA
DOEA	-	3,680	NA
DOE	3,150	3,794	20%
Other	2,916	3,618	24%
<b>TOTAL TRIPS</b>	<b>25,005</b>	<b>18,357</b>	<b>-27%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	367,701	332,688	-10%
Revenue Miles	351,996	323,742	-8%
Roadcalls	-	5	NA
Accidents	-	3	NA
Vehicles	13	13	0%
Driver Hours	23,400	13,382	-43%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



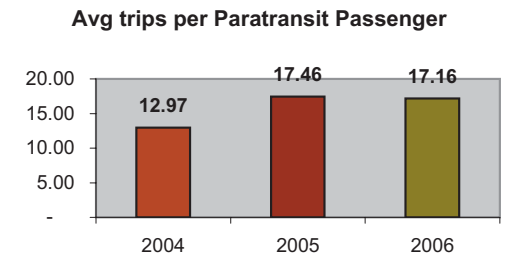
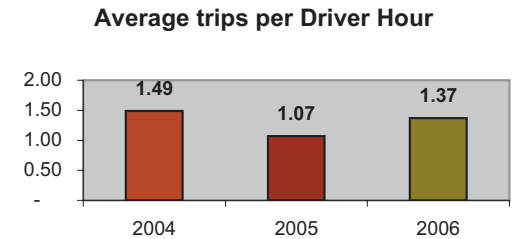
**General Data**

	2005	2006	% Change
Commendations	4	5	25%
Complaints	1	2	100%
Passenger No-Shows	34	26	-24%
Unmet Trip Request	-	-	NA

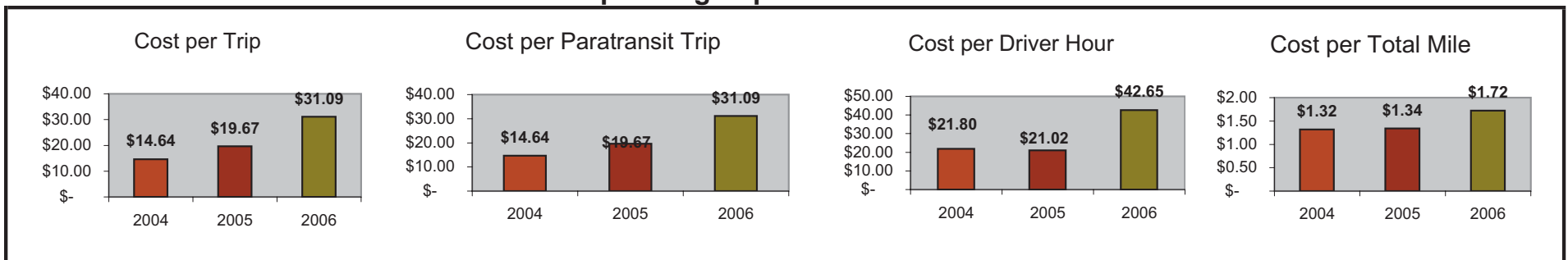


### Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	136,516	142,004	4%	Labor	157,805	181,950	15%
USDOT & FDOT	20,211	22,111	9%	Fringe Benefits	30,221	222,049	635%
APD/DCF	0	0	NA	Services	24,821	31,917	29%
AHCA (Medicaid)	339,596	315,412	-7%	Mat. & Supplies	39,755	40,862	3%
DOH	0	0	NA	Utilities	11,286	13,502	20%
DOE	0	0	NA	Insurance	37,603	50,920	35%
DOEA	0	10,468	NA	Taxes	121	112	-7%
DCA	0	0	NA	Pur. Transp.	173,929	1,004	-99%
AWI	5,092	414	-92%	Leases/Rentals	14,148	17,200	22%
DJJ	0	4,650	NA	Annual Dep	1,889	1,222	-35%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	57,372	71,972	25%	Other Exp	177	9,974	5535%
Local Non-Gov't	2,053	1,271	-38%				
Farebox	5,339	2,410	-55%				
<b>Total Revenue</b>	<b>\$ 566,179</b>	<b>\$ 570,712</b>	<b>1%</b>	<b>Total Expenses</b>	<b>\$ 491,755</b>	<b>\$ 570,712</b>	<b>16%</b>



### Operating Expense Breakdown



gadsden

**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	46,900	0.27%
Potential TD Population/ Percent of County Total	21,561	45.97%
UDPHC/Percent of TD Passengers Served	3,215	14.91%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	0
Low Income	18,631
Disabled & LI	10,192
Other	274
<b>Children</b>	
Disabled	0
Low Income	12,509
Disabled & LI	291
Other	0
<b>Other</b>	
Disabled	244
Low Income	25,991
Disabled & LI	5,512
Other	21,525
<b>TOTAL TRIPS</b>	<b>95,169</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	5,004	NA
Deviated FR	900	-	-100%
Ambulatory	114,416	84,086	-27%
Non-Ambulatory	7,829	6,079	-22%
Stretcher	-	-	NA
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>123,145</b>	<b>95,169</b>	<b>-23%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	49,453	32,281	-35%
Employment	41,539	44,896	8%
Education/Training/ Daycare	29,136	13,959	-52%
Nutritional	-	-	NA
Life-Sustaining/Other	3,017	4,033	34%
<b>TOTAL TRIPS</b>	<b>123,145</b>	<b>95,169</b>	<b>-23%</b>

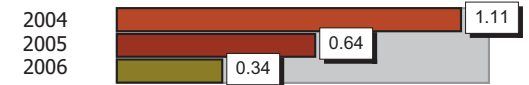
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	67,464	41,247	-39%
AHCA	15,861	25,818	63%
APD/DCF	17,147	257	-99%
DOEA	-	-	NA
DOE	1	4	300%
Other	22,207	27,843	25%
<b>TOTAL TRIPS</b>	<b>122,680</b>	<b>95,169</b>	<b>-22%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	944,366	889,520	-6%
Revenue Miles	802,239	755,298	-6%
Roadcalls	35	27	-23%
Accidents	6	3	-50%
Vehicles	31	23	-26%
Driver Hours	43,884	47,069	7%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

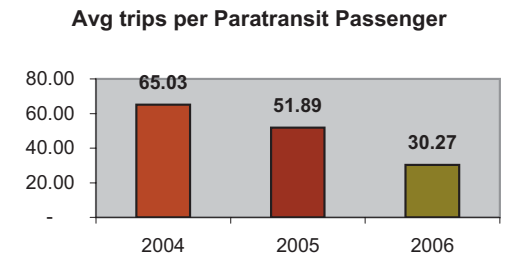
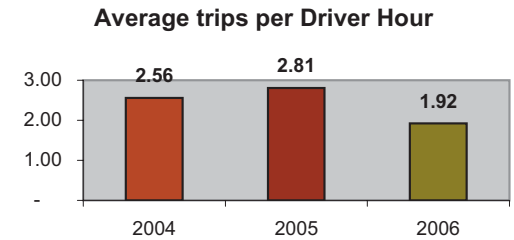


**General Data**

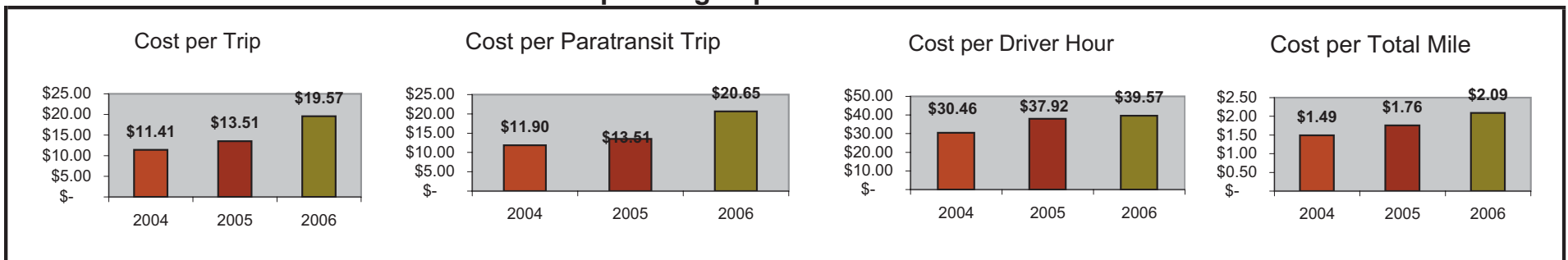
	2005	2006	% Change
Commendations	-	-	NA
Complaints	23	15	-35%
Passenger No-Shows	1,280	-	-100%
Unmet Trip Request	-	-	NA

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	844,292	322,921	-62%	Labor	780,312	838,093	7%
USDOT & FDOT	130,696	195,933	50%	Fringe Benefits	311,736	330,031	6%
APD/DCF	171,808	0	-100%	Services	49,065	41,653	-15%
AHCA (Medicaid)	334,575	609,968	82%	Mat. & Supplies	230,536	251,725	9%
DOH	10,519	9,135	-13%	Utilities	16,791	18,533	10%
DOE	6	110	1733%	Insurance	92,190	134,870	46%
DOEA	0	0	NA	Taxes	590	731	24%
DCA	0	0	NA	Pur. Transp.	0	0	NA
AWI	5,045	346	-93%	Leases/Rentals	26,703	25,242	-5%
DJJ	0	0	NA	Annual Dep	145,815	208,359	43%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	0	0	NA	Other Exp	10,393	13,114	26%
Local Non-Gov't	23,062	49,609	115%				
Farebox	71,515	84,760	19%				
<b>Total Revenue</b>	<b>\$ 1,591,518</b>	<b>\$ 1,272,782</b>	<b>-20%</b>	<b>Total Expenses</b>	<b>\$ 1,664,131</b>	<b>\$ 1,862,351</b>	<b>12%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	15,900	0.09%
Potential TD Population/ Percent of County Total	6,012	37.81%
UDPHC/Percent of TD Passengers Served	387	6.44%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	343
Low Income	2,455
Disabled & LI	286
Other	0
<b>Children</b>	
Disabled	57
Low Income	343
Disabled & LI	0
Other	0
<b>Other</b>	
Disabled	228
Low Income	1,770
Disabled & LI	228
Other	0
<b>TOTAL TRIPS</b>	<b>5,710</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	4,231	3,872	-8%
Non-Ambulatory	1,016	1,406	38%
Stretcher	109	432	296%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>5,356</b>	<b>5,710</b>	<b>7%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	3,793	4,386	16%
Employment	-	-	NA
Education/Training/ Daycare	242	248	2%
Nutritional	1,056	907	-14%
Life-Sustaining/Other	265	169	-36%
<b>TOTAL TRIPS</b>	<b>5,356</b>	<b>5,710</b>	<b>7%</b>

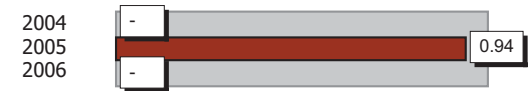
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	1,927	2,449	27%
AHCA	1,866	1,977	6%
APD/DCF	242	213	-12%
DOEA	1,321	1,071	-19%
DOE	-	-	NA
Other	-	-	NA
<b>TOTAL TRIPS</b>	<b>5,356</b>	<b>5,710</b>	<b>7%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	106,938	103,481	-3%
Revenue Miles	84,671	78,179	-8%
Roadcalls	-	-	NA
Accidents	1	-	-100%
Vehicles	8	8	0%
Driver Hours	5,290	5,351	1%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



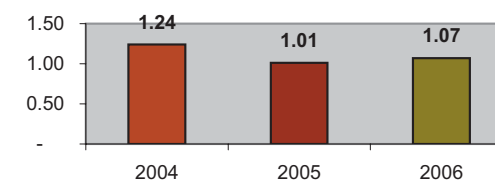
**General Data**

	2005	2006	% Change
Commendations	-	-	NA
Complaints	1	2	100%
Passenger No-Shows	-	-	NA
Unmet Trip Request	40	38	-5%

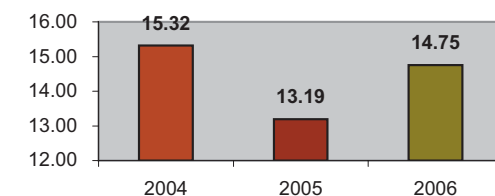
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	62,618	83,761	34%	Labor	64,987	61,026	-6%
USDOT & FDOT	31,016	53,535	73%	Fringe Benefits	37,976	30,713	-19%
APD/DCF	8,158	4,800	-41%	Services	7,007	4,806	-31%
AHCA (Medicaid)	67,436	68,685	2%	Mat. & Supplies	28,831	34,436	19%
DOH	0	0	NA	Utilities	8,786	5,146	-41%
DOE	0	0	NA	Insurance	11,086	7,678	-31%
DOEA	16,343	13,144	-20%	Taxes	3	63	2000%
DCA	0	0	NA	Pur. Transp.	25,097	33,916	35%
AWI	0	0	NA	Leases/Rentals	754	485	-36%
DJJ	0	0	NA	Annual Dep	0	0	NA
Other Fed. Prog.	0	0	NA	Contributed	6,957	9,306	34%
Local Gov't	0	0	NA	Other Exp	635	359	-43%
Local Non-Gov't	6,957	9,306	34%				
Farebox	848	1,108	31%				
<b>Total Revenue</b>	<b>\$ 193,376</b>	<b>\$ 234,339</b>	<b>21%</b>	<b>Total Expenses</b>	<b>\$ 192,119</b>	<b>\$ 187,934</b>	<b>-2%</b>

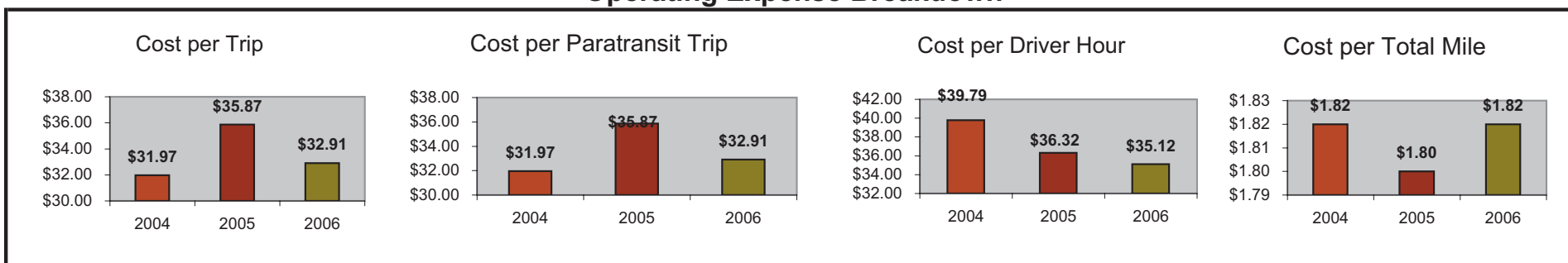
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	10,700	0.06%
Potential TD Population/ Percent of County Total	4,651	43.47%
UDPHC/Percent of TD Passengers Served	40	0.86%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	1,263
Low Income	1,977
Disabled & LI	1,652
Other	51
<b>Children</b>	
Disabled	53
Low Income	110
Disabled & LI	220
Other	0
<b>Other</b>	
Disabled	0
Low Income	0
Disabled & LI	0
Other	165
<b>TOTAL TRIPS</b>	<b>5,491</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	5,561	4,548	-18%
Non-Ambulatory	466	897	92%
Stretcher	50	46	-8%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>6,077</b>	<b>5,491</b>	<b>-10%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	3,342	3,020	-10%
Employment	97	110	13%
Education/Training/ Daycare	1,581	1,428	-10%
Nutritional	1,015	879	-13%
Life-Sustaining/Other	42	54	29%
<b>TOTAL TRIPS</b>	<b>6,077</b>	<b>5,491</b>	<b>-10%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	1,052	768	-27%
AHCA	2,946	2,210	-25%
APD/DCF	1,227	1,491	22%
DOEA	818	739	-10%
DOE	-	-	NA
Other	34	283	732%
<b>TOTAL TRIPS</b>	<b>6,077</b>	<b>5,491</b>	<b>-10%</b>

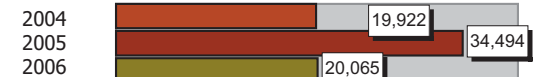
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	137,975	80,261	-42%
Revenue Miles	78,000	70,224	-10%
Roadcalls	4	4	0%
Accidents	-	-	NA
Vehicles	8	3	-63%
Driver Hours	6,963	3,487	-50%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

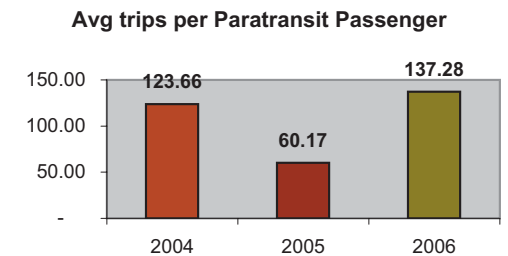
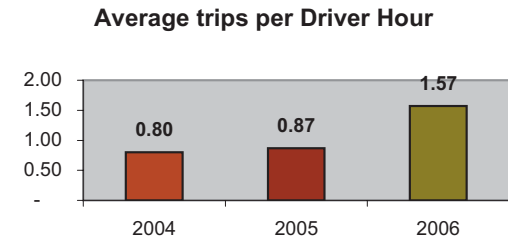


**General Data**

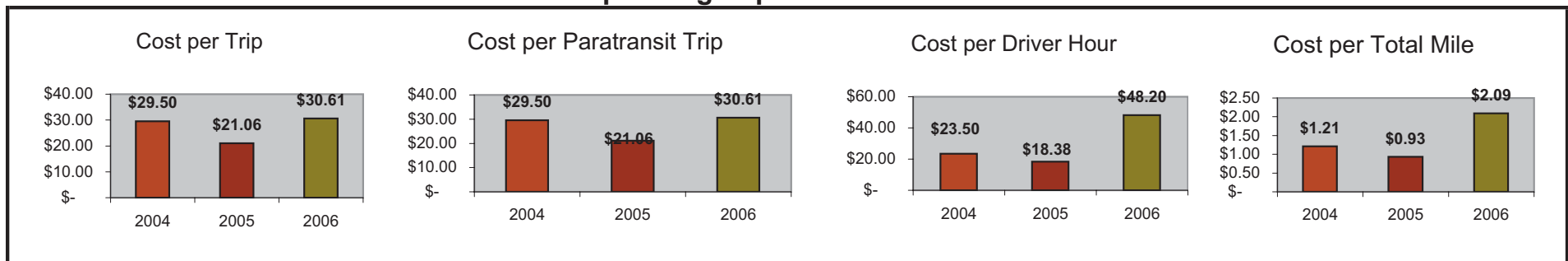
	2005	2006	% Change
Commendations	2	5	150%
Complaints	5	8	60%
Passenger No-Shows	303	118	-61%
Unmet Trip Request	20	12	-40%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	38,833	56,869	46%	Labor	59,072	74,649	26%
USDOT & FDOT	18,955	2,678	-86%	Fringe Benefits	21,561	27,462	27%
APD/DCF	34,569	27,265	-21%	Services	6,924	6,256	-10%
AHCA (Medicaid)	75,212	86,143	15%	Mat. & Supplies	17,501	26,367	51%
DOH	0	0	NA	Utilities	2,222	2,372	7%
DOE	0	0	NA	Insurance	8,852	12,077	36%
DOEA	11,789	9,983	-15%	Taxes	0	0	NA
DCA	0	0	NA	Pur. Transp.	0	6,920	NA
AWI	0	0	NA	Leases/Rentals	606	642	6%
DJJ	0	0	NA	Annual Dep	7,620	7,484	-2%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	0	0	NA	Other Exp	3,606	3,861	7%
Local Non-Gov't	731	0	-100%				
Farebox	30	0	-100%				
<b>Total Revenue</b>	<b>\$ 180,119</b>	<b>\$ 182,938</b>	<b>2%</b>	<b>Total Expenses</b>	<b>\$ 127,964</b>	<b>\$ 168,090</b>	<b>31%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	16,200	0.09%
Potential TD Population/ Percent of County Total	5,371	33.15%
UDPHC/Percent of TD Passengers Served	452	8.42%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	608
Low Income	2,762
Disabled & LI	4,405
Other	3,056
<b>Children</b>	
Disabled	280
Low Income	49
Disabled & LI	34
Other	5
<b>Other</b>	
Disabled	449
Low Income	2,059
Disabled & LI	6,636
Other	117
<b>TOTAL TRIPS</b>	<b>20,460</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	16,126	17,292	7%
Non-Ambulatory	2,076	2,401	16%
Stretcher	349	767	120%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>18,551</b>	<b>20,460</b>	<b>10%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	8,063	8,010	-1%
Employment	6	2	-67%
Education/Training/ Daycare	6,184	7,344	19%
Nutritional	3,882	4,724	22%
Life-Sustaining/Other	416	380	-9%
<b>TOTAL TRIPS</b>	<b>18,551</b>	<b>20,460</b>	<b>10%</b>

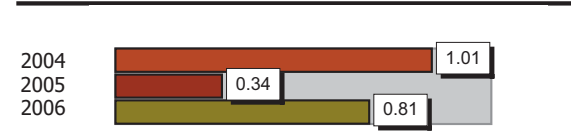
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	6,058	3,680	-39%
AHCA	1,346	4,171	210%
APD/DCF	6,203	7,214	16%
DOEA	3,995	3,144	-21%
DOE	-	-	NA
Other	949	2,251	137%
<b>TOTAL TRIPS</b>	<b>18,551</b>	<b>20,460</b>	<b>10%</b>

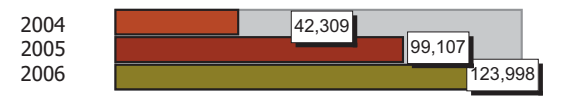
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	297,322	247,995	-17%
Revenue Miles	292,213	242,661	-17%
Roadcalls	3	2	-33%
Accidents	1	2	100%
Vehicles	16	13	-19%
Driver Hours	10,624	9,624	-9%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



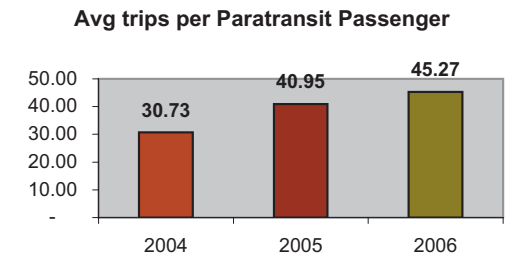
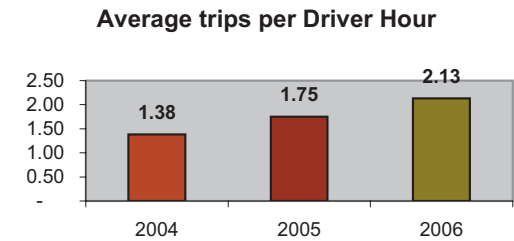
**General Data**

	2005	2006	% Change
Commendations	9	4	-56%
Complaints	1	1	0%
Passenger No-Shows	-	-	NA
Unmet Trip Request	12	12	0%

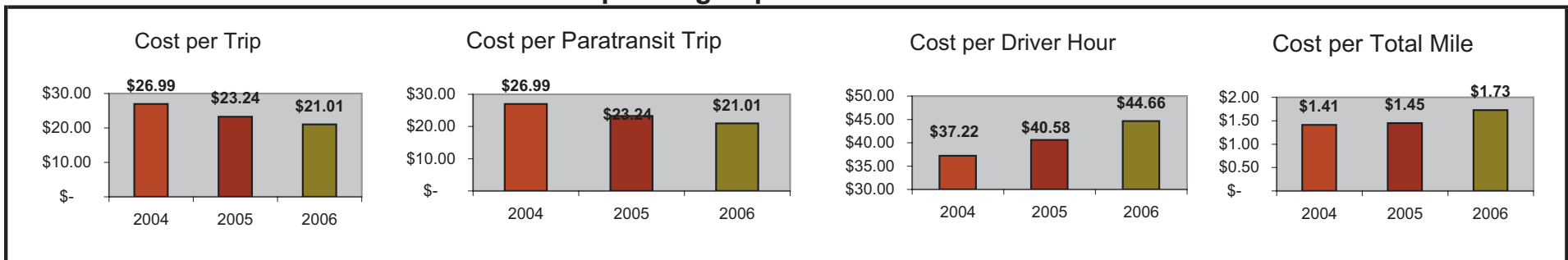


### Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	204,630	211,180	3%	Labor	199,906	191,943	-4%
USDOT & FDOT	59,662	75,428	26%	Fringe Benefits	55,696	50,138	-10%
APD/DCF	29,831	29,913	0%	Services	23,803	13,798	-42%
AHCA (Medicaid)	34,890	117,505	237%	Mat. & Supplies	49,022	52,930	8%
DOH	0	0	NA	Utilities	7,721	7,234	-6%
DOE	0	0	NA	Insurance	20,930	21,643	3%
DOEA	8,553	7,740	-10%	Taxes	355	240	-32%
DCA	8,662	8,129	-6%	Pur. Transp.	0	2,543	NA
AWI	0	0	NA	Leases/Rentals	15,026	13,807	-8%
DJJ	0	0	NA	Annual Dep	45,792	53,200	16%
Other Fed. Prog.	4,568	4,578	0%	Contributed	6,973	6,672	-4%
Local Gov't	20,639	167,432	711%	Other Exp	5,918	15,647	164%
Local Non-Gov't	29,790	36,723	23%				
Farebox	7,902	7,411	-6%				
<b>Total Revenue</b>	<b>\$ 409,127</b>	<b>\$ 666,039</b>	<b>63%</b>	<b>Total Expenses</b>	<b>\$ 431,142</b>	<b>\$ 429,795</b>	<b>0%</b>



### Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	14,300	0.08%
Potential TD Population/ Percent of County Total	6,112	42.74%
UDPHC/Percent of TD Passengers Served	4,680	76.57%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	0
Low Income	24,115
Disabled & LI	7,415
Other	0
<b>Children</b>	
Disabled	0
Low Income	7,312
Disabled & LI	0
Other	19,878
<b>Other</b>	
Disabled	0
Low Income	0
Disabled & LI	0
Other	10,114
<b>TOTAL TRIPS</b>	<b>68,834</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	9,127	9,218	1%
Deviated FR	23,678	24,011	1%
Ambulatory	32,999	33,210	1%
Non-Ambulatory	1,305	1,385	6%
Stretcher	1,043	1,010	-3%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>68,152</b>	<b>68,834</b>	<b>1%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	32,873	33,001	0%
Employment	458	456	0%
Education/Training/ Daycare	12,739	12,878	1%
Nutritional	11,735	12,045	3%
Life-Sustaining/Other	10,347	10,454	1%
<b>TOTAL TRIPS</b>	<b>68,152</b>	<b>68,834</b>	<b>1%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	7,854	7,921	1%
AHCA	43,701	44,181	1%
APD/DCF	1,845	1,857	1%
DOEA	14,752	14,875	1%
DOE	-	-	NA
Other	-	-	NA
<b>TOTAL TRIPS</b>	<b>68,152</b>	<b>68,834</b>	<b>1%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	378,546	378,621	0%
Revenue Miles	319,784	320,084	0%
Roadcalls	-	-	NA
Accidents	-	-	NA
Vehicles	14	14	0%
Driver Hours	30,684	25,101	-18%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

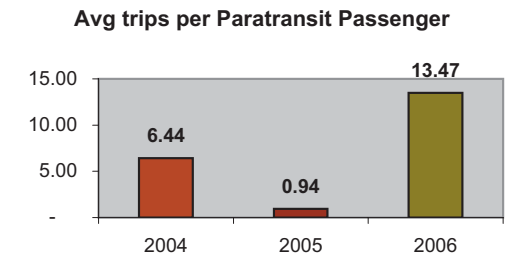
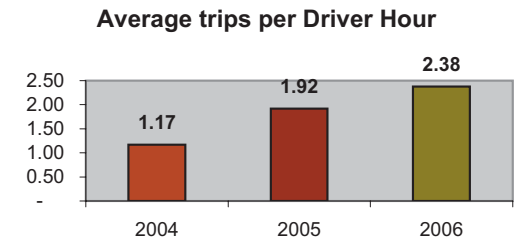


**General Data**

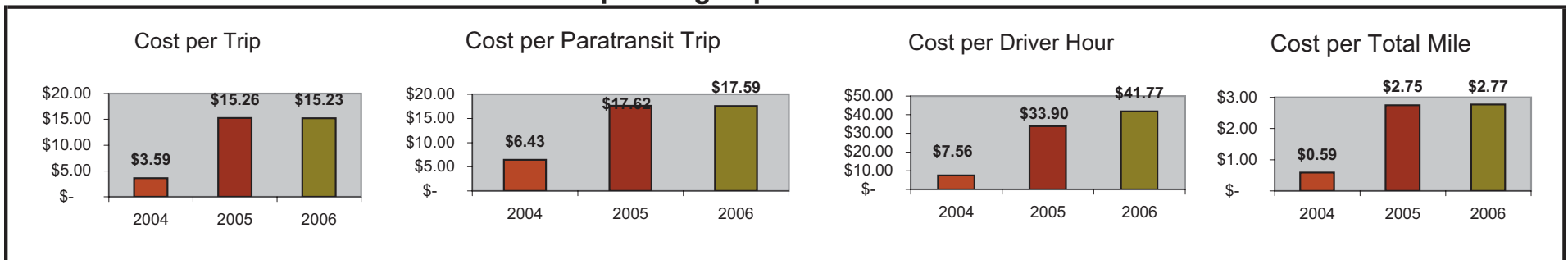
	2005	2006	% Change
Commendations	-	-	NA
Complaints	3	3	0%
Passenger No-Shows	41	39	-5%
Unmet Trip Request	39	37	-5%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	161,796	161,796	0%	Labor	61,872	62,598	1%
USDOT & FDOT	21,250	21,250	0%	Fringe Benefits	33,524	34,258	2%
APD/DCF	13,231	13,231	0%	Services	0	0	NA
AHCA (Medicaid)	921,547	921,547	0%	Mat. & Supplies	9,124	9,241	1%
DOH	0	0	NA	Utilities	2,458	2,568	4%
DOE	0	0	NA	Insurance	25,645	25,897	1%
DOEA	15,000	15,000	0%	Taxes	0	0	NA
DCA	0	0	NA	Pur. Transp.	0	901,587	NA
AWI	0	0	NA	Leases/Rentals	0	0	NA
DJJ	0	0	NA	Annual Dep	0	0	NA
Other Fed. Prog.	0	0	NA	Contributed	12,275	12,275	0%
Local Gov't	12,884	12,884	0%	Other Exp	895,410	0	-100%
Local Non-Gov't	0	0	NA				
Farebox	15,736	15,986	2%				
<b>Total Revenue</b>	<b>\$ 1,161,444</b>	<b>\$ 1,161,694</b>	<b>0%</b>	<b>Total Expenses</b>	<b>\$ 1,040,308</b>	<b>\$ 1,048,424</b>	<b>1%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	27,800	0.16%
Potential TD Population/ Percent of County Total	10,254	36.88%
UDPHC/Percent of TD Passengers Served	794	7.74%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	1,224
Low Income	188
Disabled & LI	131
Other	6,722
<b>Children</b>	
Disabled	25
Low Income	26
Disabled & LI	4
Other	1,439
<b>Other</b>	
Disabled	2,612
Low Income	916
Disabled & LI	1,571
Other	3,960
<b>TOTAL TRIPS</b>	<b>18,818</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	16,353	16,657	2%
Non-Ambulatory	2,016	2,069	3%
Stretcher	69	92	33%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>18,438</b>	<b>18,818</b>	<b>2%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	7,968	7,911	-1%
Employment	2,819	3,104	10%
Education/Training/ Daycare	1,510	1,677	11%
Nutritional	4,106	4,032	-2%
Life-Sustaining/Other	2,035	2,094	3%
<b>TOTAL TRIPS</b>	<b>18,438</b>	<b>18,818</b>	<b>2%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	7,989	3,133	-61%
AHCA	2,633	7,721	193%
APD/DCF	3,653	4,045	11%
DOEA	1,352	1,310	-3%
DOE	98	21	-79%
Other	2,713	2,588	-5%
<b>TOTAL TRIPS</b>	<b>18,438</b>	<b>18,818</b>	<b>2%</b>

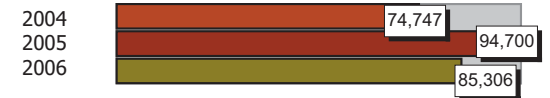
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	568,202	511,834	-10%
Revenue Miles	485,066	456,502	-6%
Roadcalls	6	6	0%
Accidents	1	2	100%
Vehicles	12	11	-8%
Driver Hours	20,892	17,680	-15%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

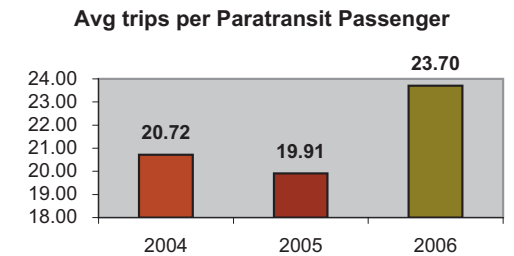
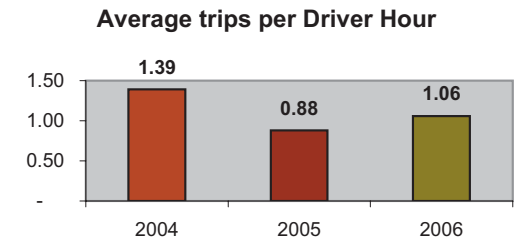


**General Data**

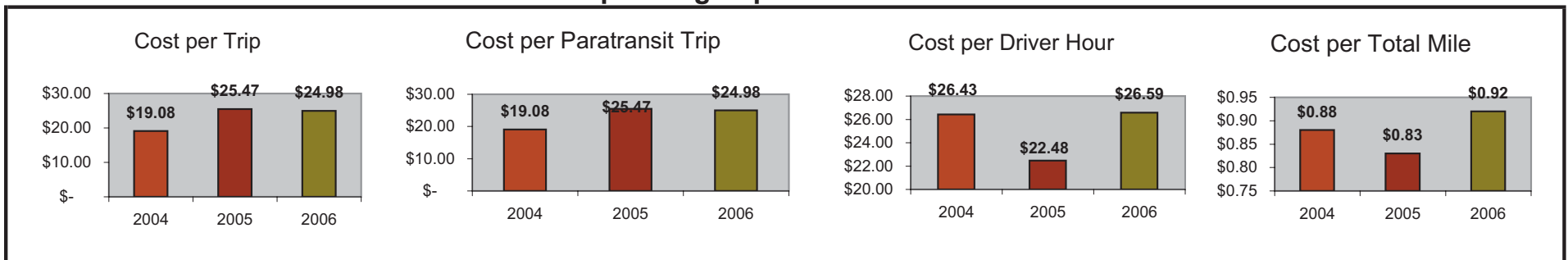
	2005	2006	% Change
Commendations	4	3	-25%
Complaints	7	8	14%
Passenger No-Shows	550	528	-4%
Unmet Trip Request	307	314	2%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	399,571	162,079	-59%	Labor	209,711	208,683	0%
USDOT & FDOT	51,577	35,646	-31%	Fringe Benefits	11,629	12,514	8%
APD/DCF	76,667	77,124	1%	Services	22,940	22,362	-3%
AHCA (Medicaid)	91,765	380,293	314%	Mat. & Supplies	91,139	91,806	1%
DOH	1,982	1,484	-25%	Utilities	15,401	15,076	-2%
DOE	4,984	1,578	-68%	Insurance	67,840	68,299	1%
DOEA	8,103	6,052	-25%	Taxes	9,825	9,639	-2%
DCA	0	0	NA	Pur. Transp.	0	0	NA
AWI	0	0	NA	Leases/Rentals	11,218	11,622	4%
DJJ	0	0	NA	Annual Dep	15,098	15,863	5%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	14,204	20,435	44%	Other Exp	14,839	14,209	-4%
Local Non-Gov't	2,271	1,251	-45%				
Farebox	2,544	1,888	-26%				
<b>Total Revenue</b>	<b>\$ 653,668</b>	<b>\$ 687,830</b>	<b>5%</b>	<b>Total Expenses</b>	<b>\$ 469,640</b>	<b>\$ 470,073</b>	<b>0%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	37,400	0.21%
Potential TD Population/ Percent of County Total	13,604	36.37%
UDPHC/Percent of TD Passengers Served	186	1.37%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	3,312
Low Income	6,615
Disabled & LI	6,799
Other	177
<b>Children</b>	
Disabled	156
Low Income	371
Disabled & LI	918
Other	0
<b>Other</b>	
Disabled	0
Low Income	0
Disabled & LI	0
Other	0
<b>TOTAL TRIPS</b>	<b>18,348</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	15,663	13,970	-11%
Non-Ambulatory	4,776	4,323	-9%
Stretcher	60	55	-8%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>20,499</b>	<b>18,348</b>	<b>-10%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	10,281	9,174	-11%
Employment	388	367	-5%
Education/Training/ Daycare	7,415	6,605	-11%
Nutritional	2,290	2,018	-12%
Life-Sustaining/Other	125	184	47%
<b>TOTAL TRIPS</b>	<b>20,499</b>	<b>18,348</b>	<b>-10%</b>

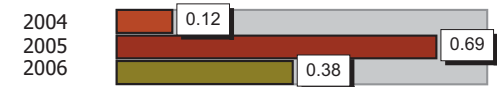
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	4,540	6,682	47%
AHCA	7,014	4,394	-37%
APD/DCF	5,895	5,287	-10%
DOEA	1,927	1,573	-18%
DOE	-	-	NA
Other	1,123	412	-63%
<b>TOTAL TRIPS</b>	<b>20,499</b>	<b>18,348</b>	<b>-10%</b>

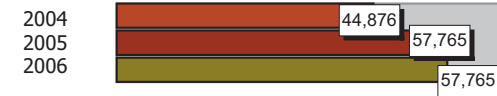
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	577,647	519,882	-10%
Revenue Miles	537,021	454,636	-15%
Roadcalls	10	9	-10%
Accidents	4	2	-50%
Vehicles	15	8	-47%
Driver Hours	24,569	22,880	-7%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

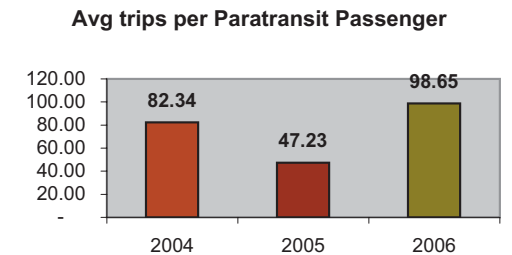
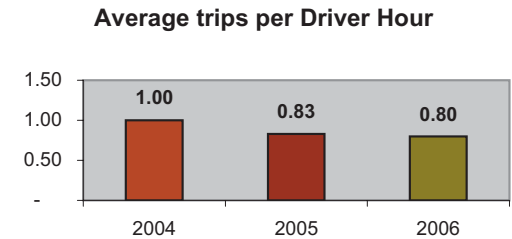


**General Data**

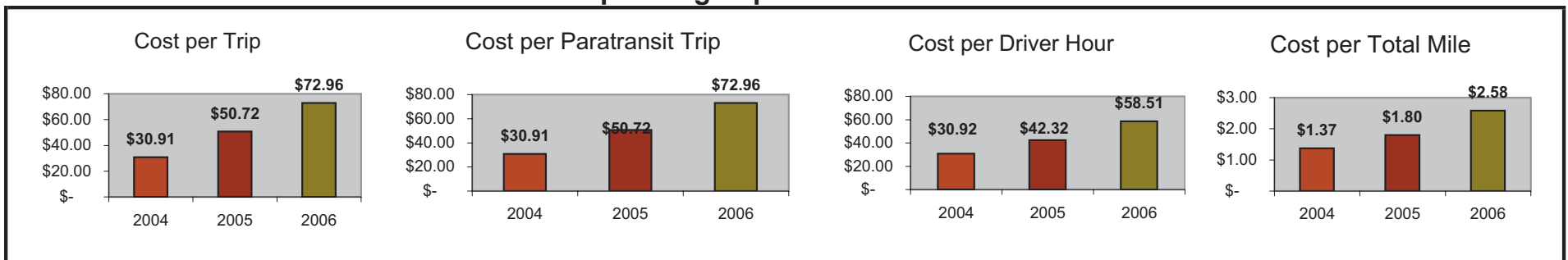
	2005	2006	% Change
Commendations	3	5	67%
Complaints	5	11	120%
Passenger No-Shows	1,106	1,248	13%
Unmet Trip Request	104	240	131%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	242,227	383,324	58%	Labor	478,070	597,201	25%
USDOT & FDOT	75,821	10,712	-86%	Fringe Benefits	174,482	219,737	26%
APD/DCF	45,679	36,142	-21%	Services	56,552	50,037	-12%
AHCA (Medicaid)	926,440	1,057,837	14%	Mat. & Supplies	142,924	210,944	48%
DOH	8,754	11,230	28%	Utilities	18,146	18,958	4%
DOE	0	0	NA	Insurance	72,299	97,012	34%
DOEA	47,417	39,933	-16%	Taxes	0	0	NA
DCA	0	0	NA	Pur. Transp.	670	48,990	7212%
AWI	0	0	NA	Leases/Rentals	4,941	5,138	4%
DJJ	0	0	NA	Annual Dep	62,230	59,865	-4%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	30,000	30,000	0%	Other Exp	29,454	30,871	5%
Local Non-Gov't	0	0	NA				
Farebox	1,946	0	-100%				
<b>Total Revenue</b>	<b>\$ 1,378,284</b>	<b>\$ 1,569,178</b>	<b>14%</b>	<b>Total Expenses</b>	<b>\$ 1,039,768</b>	<b>\$ 1,338,753</b>	<b>29%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	145,200	0.83%
Potential TD Population/ Percent of County Total	94,452	65.05%
UDPHC/Percent of TD Passengers Served	3,108	3.29%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	2,007
Low Income	24,068
Disabled & LI	5,300
Other	720
<b>Children</b>	
Disabled	400
Low Income	15,560
Disabled & LI	269
Other	0
<b>Other</b>	
Disabled	18,141
Low Income	23,168
Disabled & LI	53,729
Other	691
<b>TOTAL TRIPS</b>	<b>144,053</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	90,906	128,281	41%
Non-Ambulatory	22,954	14,720	-36%
Stretcher	1,131	1,052	-7%
School Board	30,000	-	-100%
<b>TOTAL TRIPS</b>	<b>144,991</b>	<b>144,053</b>	<b>-1%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	57,549	47,116	-18%
Employment	3,923	833	-79%
Education/Training/ Daycare	59,769	80,171	34%
Nutritional	12,815	11,777	-8%
Life-Sustaining/Other	10,935	4,156	-62%
<b>TOTAL TRIPS</b>	<b>144,991</b>	<b>144,053</b>	<b>-1%</b>

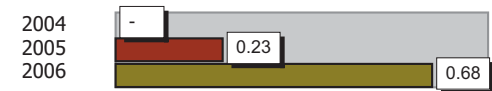
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	18,615	19,771	6%
AHCA	31,657	23,621	-25%
APD/DCF	45,000	-	-100%
DOEA	7,783	8,233	6%
DOE	30,000	-	-100%
Other	11,936	92,428	674%
<b>TOTAL TRIPS</b>	<b>144,991</b>	<b>144,053</b>	<b>-1%</b>

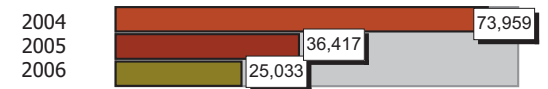
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,311,006	876,157	-33%
Revenue Miles	1,240,600	817,690	-34%
Roadcalls	36	35	-3%
Accidents	3	6	100%
Vehicles	34	43	26%
Driver Hours	45,294	108,160	139%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



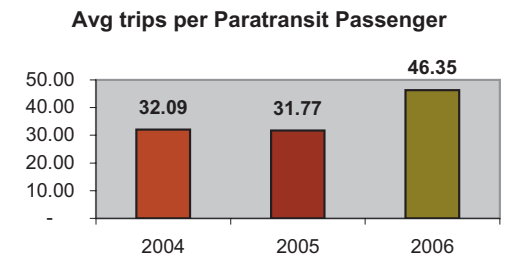
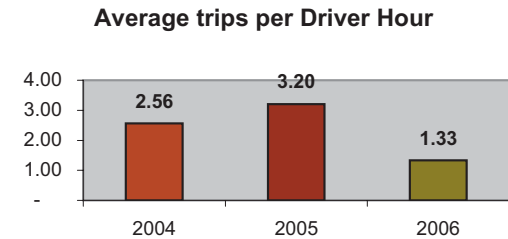
**General Data**

	2005	2006	% Change
Commendations	50	40	-20%
Complaints	51	68	33%
Passenger No-Shows	1,108	999	-10%
Unmet Trip Request	5,990	5,826	-3%

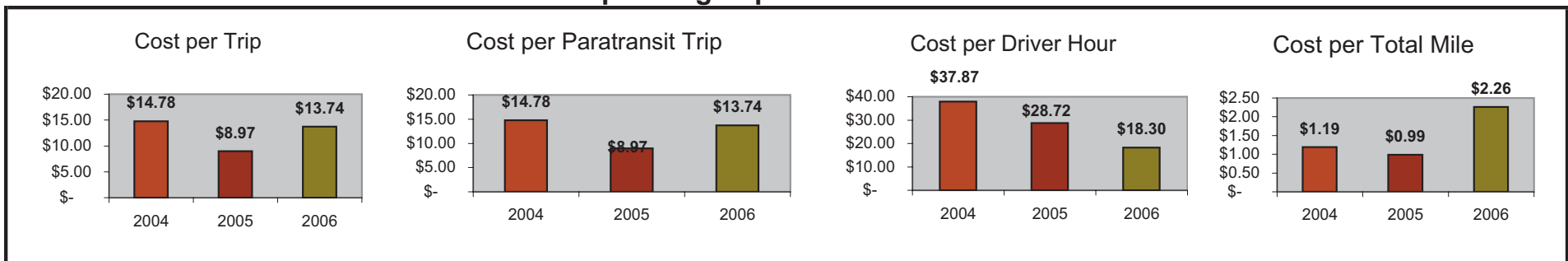


## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	180,858	185,307	2%	Labor	443,089	606,730	37%
USDOT & FDOT	0	0	NA	Fringe Benefits	162,627	237,460	46%
APD/DCF	0	0	NA	Services	26,461	25,409	-4%
AHCA (Medicaid)	858,523	1,452,499	69%	Mat. & Supplies	115,539	214,411	86%
DOH	0	0	NA	Utilities	25,039	29,301	17%
DOE	0	0	NA	Insurance	30,452	97,325	220%
DOEA	78,706	83,174	6%	Taxes	0	0	NA
DCA	135	0	-100%	Pur. Transp.	379,900	560,116	47%
AWI	0	0	NA	Leases/Rentals	0	0	NA
DJJ	0	0	NA	Annual Dep	0	42,876	NA
Other Fed. Prog.	0	108,812	NA	Contributed	0	0	NA
Local Gov't	140,956	170,102	21%	Other Exp	117,837	165,199	40%
Local Non-Gov't	38,866	26,927	-31%				
Farebox	35,013	53,956	54%				
<b>Total Revenue</b>	<b>\$ 1,333,057</b>	<b>\$ 2,080,777</b>	<b>56%</b>	<b>Total Expenses</b>	<b>\$ 1,300,944</b>	<b>\$ 1,978,827</b>	<b>52%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	92,100	0.53%
Potential TD Population/ Percent of County Total	52,106	56.58%
UDPHC/Percent of TD Passengers Served	2,528	4.85%

**Passenger Trips by Passenger Type**

	Number
Elderly	
Disabled	9,147
Low Income	1,646
Disabled & LI	3,633
Other	27,149
Children	
Disabled	97
Low Income	82
Disabled & LI	38
Other	2,857
Other	
Disabled	44,220
Low Income	1,854
Disabled & LI	3,566
Other	12,670
<b>TOTAL TRIPS</b>	<b>106,959</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	84,567	87,739	4%
Non-Ambulatory	14,684	18,308	25%
Stretcher	1,156	912	-21%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>100,407</b>	<b>106,959</b>	<b>7%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	46,032	47,604	3%
Employment	39,347	42,107	7%
Education/Training/ Daycare	4,258	4,201	-1%
Nutritional	5,046	6,839	36%
Life-Sustaining/Other	5,724	6,208	8%
<b>TOTAL TRIPS</b>	<b>100,407</b>	<b>106,959</b>	<b>7%</b>

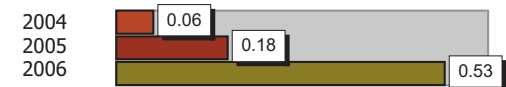
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	28,836	19,238	-33%
AHCA	8,270	22,053	167%
APD/DCF	43,078	47,084	9%
DOEA	9,948	9,288	-7%
DOE	159	204	28%
Other	10,116	9,092	-10%
<b>TOTAL TRIPS</b>	<b>100,407</b>	<b>106,959</b>	<b>7%</b>

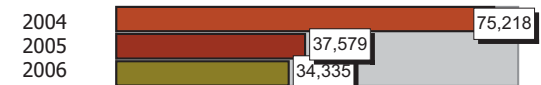
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,127,382	1,133,064	1%
Revenue Miles	1,012,047	1,020,193	1%
Roadcalls	30	33	10%
Accidents	2	6	200%
Vehicles	38	40	5%
Driver Hours	59,579	63,670	7%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

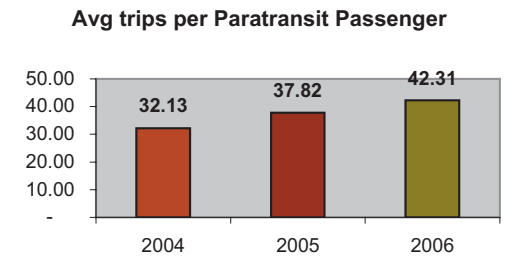
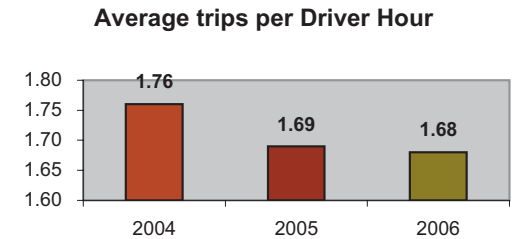


**General Data**

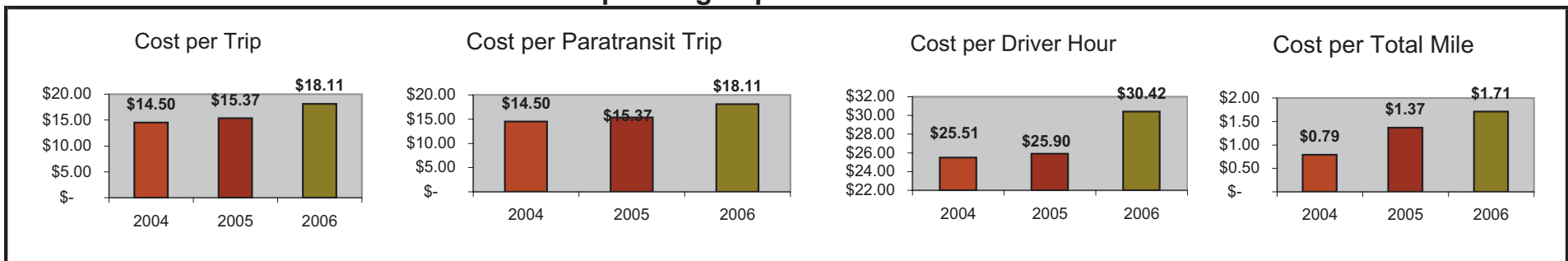
	2005	2006	% Change
Commendations	20	18	-10%
Complaints	42	38	-10%
Passenger No-Shows	3,642	2,997	-18%
Unmet Trip Request	1,080	1,688	56%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	763,277	362,362	-53%	Labor	712,506	877,347	23%
USDOT & FDOT	172,087	147,393	-14%	Fringe Benefits	59,379	60,985	3%
APD/DCF	209,006	214,356	3%	Services	36,786	36,783	0%
AHCA (Medicaid)	222,527	712,933	220%	Mat. & Supplies	254,912	367,184	44%
DOH	275	871	217%	Utilities	38,279	39,944	4%
DOE	2,860	7,053	147%	Insurance	173,471	314,352	81%
DOEA	94,448	78,510	-17%	Taxes	40,879	43,598	7%
DCA	0	0	NA	Pur. Transp.	0	0	NA
AWI	0	0	NA	Leases/Rentals	30,878	23,204	-25%
DJJ	0	0	NA	Annual Dep	147,933	126,251	-15%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	23,674	37,279	57%	Other Exp	48,051	46,944	-2%
Local Non-Gov't	1,799	1,038	-42%				
Farebox	10,556	10,707	1%				
<b>Total Revenue</b>	<b>\$ 1,500,509</b>	<b>\$ 1,572,502</b>	<b>5%</b>	<b>Total Expenses</b>	<b>\$ 1,543,074</b>	<b>\$ 1,936,592</b>	<b>26%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	1,108,400	6.33%
Potential TD Population/ Percent of County Total	362,741	32.73%
UDPHC/Percent of TD Passengers Served	26,697	7.36%

**Passenger Trips by Passenger Type**

	Number
Elderly	
Disabled	41,322
Low Income	145,387
Disabled & LI	53,676
Other	35,978
Children	
Disabled	5,889
Low Income	101,977
Disabled & LI	24,102
Other	550
Other	
Disabled	213,074
Low Income	525,680
Disabled & LI	252,995
Other	7,352
<b>TOTAL TRIPS</b>	<b>1,407,982</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	1,545,929	579,933	-62%
Deviated FR	-	-	NA
Ambulatory	673,828	719,753	7%
Non-Ambulatory	97,934	107,873	10%
Stretcher	887	423	-52%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>2,318,578</b>	<b>1,407,982</b>	<b>-39%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	1,481,424	645,800	-56%
Employment	75,300	104,311	39%
Education/Training/ Daycare	296,287	346,204	17%
Nutritional	84,521	50,430	-40%
Life-Sustaining/Other	381,046	261,237	-31%
<b>TOTAL TRIPS</b>	<b>2,318,578</b>	<b>1,407,982</b>	<b>-39%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	410,580	294,302	-28%
AHCA	674,293	162,321	-76%
APD/DCF	206,824	257,803	25%
DOEA	76,146	64,884	-15%
DOE	-	-	NA
Other	950,735	628,672	-34%
<b>TOTAL TRIPS</b>	<b>2,318,578</b>	<b>1,407,982</b>	<b>-39%</b>

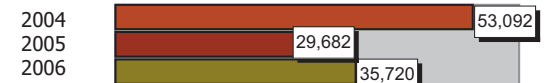
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	6,025,423	5,179,382	-14%
Revenue Miles	4,523,430	4,174,792	-8%
Roadcalls	203	145	-29%
Accidents	91	74	-19%
Vehicles	279	275	-1%
Driver Hours	379,245	378,519	0%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



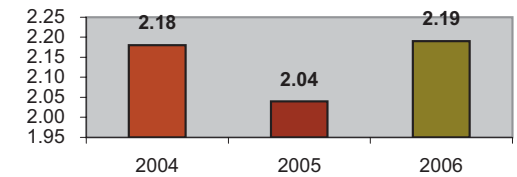
**General Data**

	2005	2006	% Change
Commendations	103	64	-38%
Complaints	100	124	24%
Passenger No-Shows	16,180	13,161	-19%
Unmet Trip Request	1,545	1,100	-29%

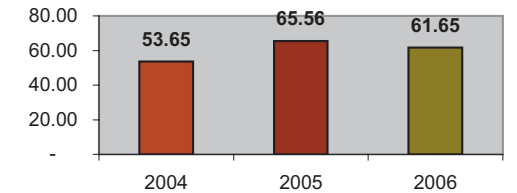
### Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	1,439,027	1,382,685	-4%	Labor	6,988,374	6,361,233	-9%
USDOT & FDOT	800,000	799,994	0%	Fringe Benefits	1,203,543	1,652,269	37%
APD/DCF	988,950	1,035,738	5%	Services	1,163,633	1,656,120	42%
AHCA (Medicaid)	3,486,660	3,124,532	-10%	Mat. & Supplies	887,235	1,205,194	36%
DOH	0	0	NA	Utilities	112,222	96,346	-14%
DOE	900	900	0%	Insurance	1,028,841	1,046,481	2%
DOEA	748,410	628,221	-16%	Taxes	23,923	26,802	12%
DCA	284,408	263,858	-7%	Pur. Transp.	1,620,520	733,582	-55%
AWI	0	0	NA	Leases/Rentals	178,334	138,071	-23%
DJJ	0	0	NA	Annual Dep	350,022	354,491	1%
Other Fed. Prog.	1,071,269	1,032,065	-4%	Contributed	8,241	0	-100%
Local Gov't	4,211,493	4,007,312	-5%	Other Exp	996,838	672,200	-33%
Local Non-Gov't	581,842	786,263	35%				
Farebox	174,994	204,693	17%				
<b>Total Revenue</b>	<b>\$ 13,787,953</b>	<b>\$ 13,266,261</b>	<b>-4%</b>	<b>Total Expenses</b>	<b>\$ 14,561,726</b>	<b>\$ 13,942,789</b>	<b>-4%</b>

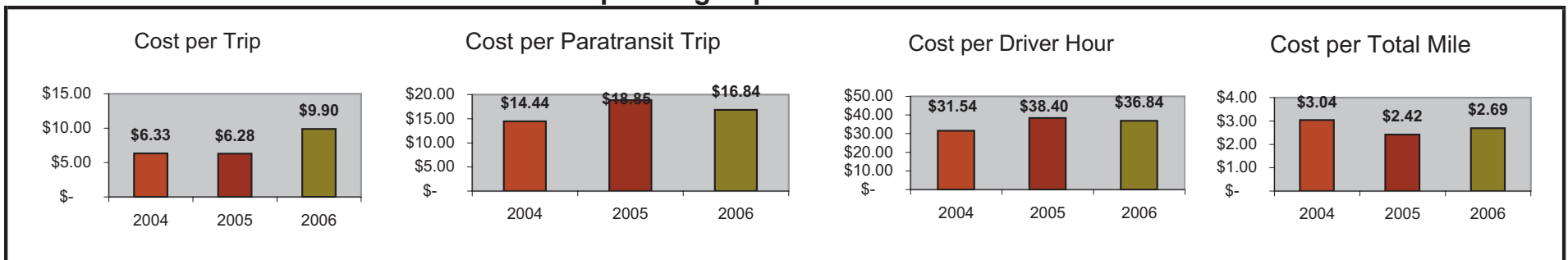
Average trips per Driver Hour



Avg trips per Paratransit Passenger



### Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	19,000	0.11%
Potential TD Population/ Percent of County Total	8,208	43.20%
UDPHC/Percent of TD Passengers Served	1,955	23.82%

**Passenger Trips by Passenger Type**

	Number
Elderly	
Disabled	2,129
Low Income	1,703
Disabled & LI	12,775
Other	426
Children	
Disabled	724
Low Income	11,923
Disabled & LI	1,490
Other	766
Other	
Disabled	1,065
Low Income	3,194
Disabled & LI	5,323
Other	1,064
<b>TOTAL TRIPS</b>	<b>42,582</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	49,366	39,857	-19%
Non-Ambulatory	1,083	2,512	132%
Stretcher	323	213	-34%
School Board	108	-	-100%
<b>TOTAL TRIPS</b>	<b>50,880</b>	<b>42,582</b>	<b>-16%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	27,623	23,439	-15%
Employment	1,526	1,277	-16%
Education/Training/ Daycare	20,194	16,901	-16%
Nutritional	975	539	-45%
Life-Sustaining/Other	562	426	-24%
<b>TOTAL TRIPS</b>	<b>50,880</b>	<b>42,582</b>	<b>-16%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	27,076	17,780	-34%
AHCA	5,384	11,322	110%
APD/DCF	8,268	5,849	-29%
DOEA	975	539	-45%
DOE	1,108	79	-93%
Other	8,069	7,013	-13%
<b>TOTAL TRIPS</b>	<b>50,880</b>	<b>42,582</b>	<b>-16%</b>

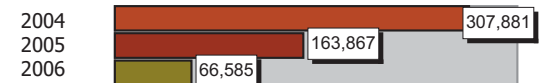
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	491,600	399,510	-19%
Revenue Miles	460,954	398,389	-14%
Roadcalls	3	6	100%
Accidents	-	-	NA
Vehicles	23	22	-4%
Driver Hours	17,106	15,081	-12%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

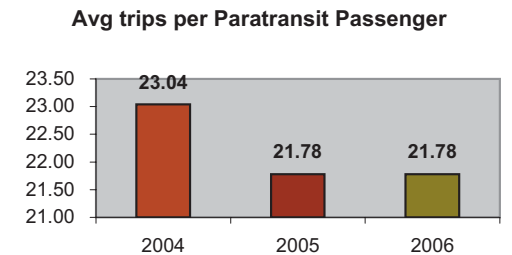
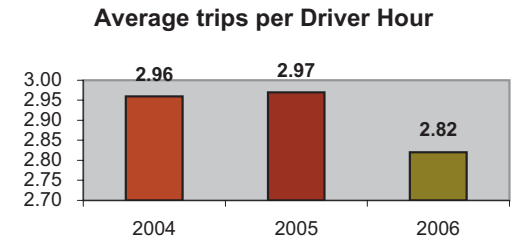


**General Data**

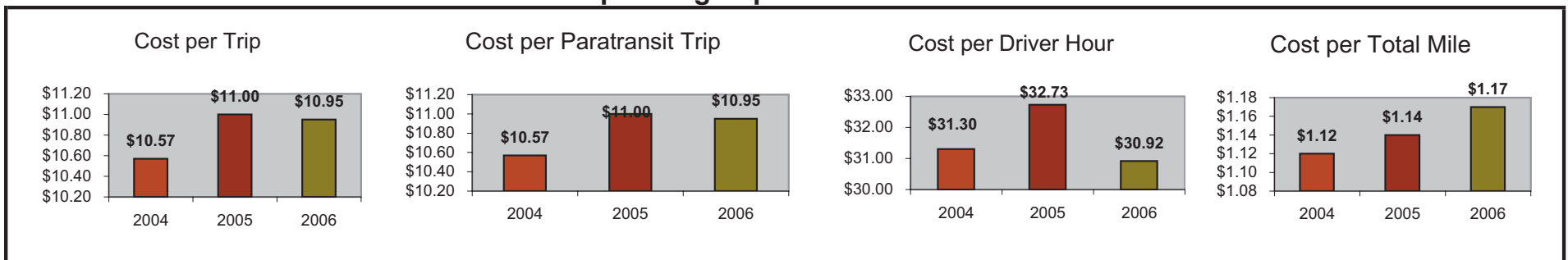
	2005	2006	% Change
Commendations	16	10	-38%
Complaints	-	-	NA
Passenger No- Shows	-	-	NA
Unmet Trip Request	235	319	36%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	303,575	133,703	-56%	Labor	236,933	206,507	-13%
USDOT & FDOT	37,040	39,801	7%	Fringe Benefits	75,181	66,846	-11%
APD/DCF	67,243	66,313	-1%	Services	6,264	779	-88%
AHCA (Medicaid)	91,816	219,434	139%	Mat. & Supplies	95,154	91,093	-4%
DOH	586	215	-63%	Utilities	11,580	11,141	-4%
DOE	0	2,131	NA	Insurance	79,326	47,731	-40%
DOEA	9,918	5,488	-45%	Taxes	651	422	-35%
DCA	0	0	NA	Pur. Transp.	32,861	21,373	-35%
AWI	6,956	4,323	-38%	Leases/Rentals	7,551	3,550	-53%
DJJ	0	0	NA	Annual Dep	13,208	16,498	25%
Other Fed. Prog.	14,919	12,325	-17%	Contributed	100	50	-50%
Local Gov't	1,600	1,550	-3%	Other Exp	1,015	360	-65%
Local Non-Gov't	8,919	9,021	1%				
Farebox	20,383	14,856	-27%				
<b>Total Revenue</b>	<b>\$ 562,955</b>	<b>\$ 509,160</b>	<b>-10%</b>	<b>Total Expenses</b>	<b>\$ 559,824</b>	<b>\$ 466,350</b>	<b>-17%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	126,800	0.72%
Potential TD Population/ Percent of County Total	55,087	43.44%
UDPHC/Percent of TD Passengers Served	17,984	32.65%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	5,193
Low Income	21,803
Disabled & LI	30,770
Other	0
<b>Children</b>	
Disabled	456
Low Income	441
Disabled & LI	427
Other	0
<b>Other</b>	
Disabled	24,981
Low Income	10,674
Disabled & LI	4,248
Other	0
<b>TOTAL TRIPS</b>	<b>98,993</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	90,591	92,659	2%
Non-Ambulatory	5,634	5,785	3%
Stretcher	518	549	6%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>96,743</b>	<b>98,993</b>	<b>2%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	36,161	41,009	13%
Employment	4,272	5,868	37%
Education/Training/ Daycare	25,750	23,796	-8%
Nutritional	4,083	3,865	-5%
Life-Sustaining/Other	26,477	24,455	-8%
<b>TOTAL TRIPS</b>	<b>96,743</b>	<b>98,993</b>	<b>2%</b>

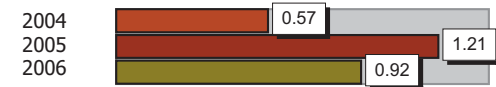
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	26,442	27,199	3%
AHCA	2,710	9,200	239%
APD/DCF	-	-	NA
DOEA	5,398	5,467	1%
DOE	-	-	NA
Other	62,193	57,127	-8%
<b>TOTAL TRIPS</b>	<b>96,743</b>	<b>98,993</b>	<b>2%</b>

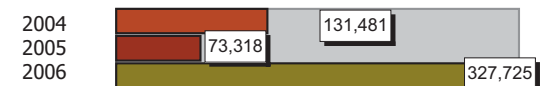
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	659,864	655,450	-1%
Revenue Miles	620,712	635,811	2%
Roadcalls	9	2	-78%
Accidents	8	6	-25%
Vehicles	76	74	-3%
Driver Hours	83,747	83,385	0%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



**General Data**

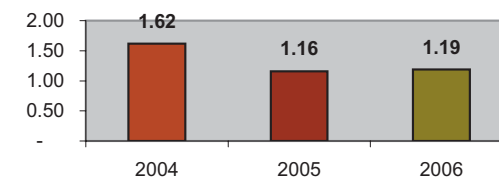
	2005	2006	% Change
Commendations	15	21	40%
Complaints	11	6	-45%
Passenger No-Shows	-	-	NA
Unmet Trip Request	498	654	31%



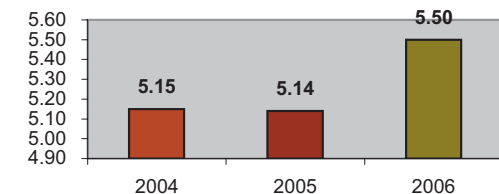
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	361,435	223,260	-38%	Labor	591,376	621,296	5%
USDOT & FDOT	501,423	652,857	30%	Fringe Benefits	146,676	205,935	40%
APD/DCF	0	136,195	NA	Services	83,138	103,936	25%
AHCA (Medicaid)	81,264	182,115	124%	Mat. & Supplies	128,425	161,045	25%
DOH	0	0	NA	Utilities	20,946	25,358	21%
DOE	0	0	NA	Insurance	103,950	107,638	4%
DOEA	32,970	32,965	0%	Taxes	951	851	-11%
DCA	0	0	NA	Pur. Transp.	303,265	238,657	-21%
AWI	0	0	NA	Leases/Rentals	27,166	27,003	-1%
DJJ	0	0	NA	Annual Dep	169,433	175,887	4%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	147,486	143,219	-3%	Other Exp	18,224	14,030	-23%
Local Non-Gov't	438,821	31,565	-93%				
Farebox	30,151	41,216	37%				
<b>Total Revenue</b>	<b>\$ 1,593,550</b>	<b>\$ 1,443,392</b>	<b>-9%</b>	<b>Total Expenses</b>	<b>\$ 1,593,550</b>	<b>\$ 1,681,636</b>	<b>6%</b>

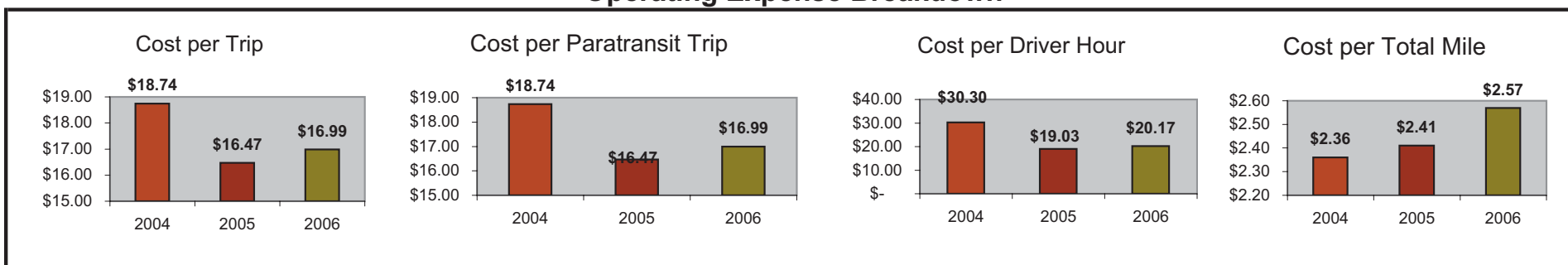
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	48,900	0.28%
Potential TD Population/ Percent of County Total	21,651	44.28%
UDPHC/Percent of TD Passengers Served	1,151	5.32%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	496
Low Income	14,305
Disabled & LI	15,975
Other	1,519
<b>Children</b>	
Disabled	78
Low Income	2,046
Disabled & LI	442
Other	461
<b>Other</b>	
Disabled	1,381
Low Income	8,505
Disabled & LI	33,424
Other	1,577
<b>TOTAL TRIPS</b>	<b>80,209</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	3,551	NA
Deviated FR	3,176	-	-100%
Ambulatory	69,274	66,590	-4%
Non-Ambulatory	10,337	9,722	-6%
Stretcher	370	346	-6%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>83,157</b>	<b>80,209</b>	<b>-4%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	30,289	28,019	-7%
Employment	337	328	-3%
Education/Training/ Daycare	36,366	38,645	6%
Nutritional	7,917	8,539	8%
Life-Sustaining/Other	8,248	4,678	-43%
<b>TOTAL TRIPS</b>	<b>83,157</b>	<b>80,209</b>	<b>-4%</b>

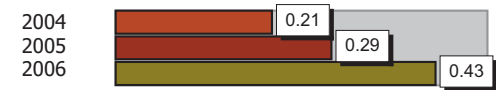
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	25,787	9,234	-64%
AHCA	9,738	20,030	106%
APD/DCF	35,982	38,460	7%
DOEA	7,308	7,611	4%
DOE	-	-	NA
Other	4,342	4,874	12%
<b>TOTAL TRIPS</b>	<b>83,157</b>	<b>80,209</b>	<b>-4%</b>

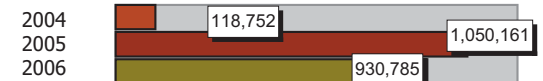
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,050,161	930,785	-11%
Revenue Miles	1,043,826	925,389	-11%
Roadcalls	1	1	0%
Accidents	3	4	33%
Vehicles	31	31	0%
Driver Hours	51,772	47,888	-8%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

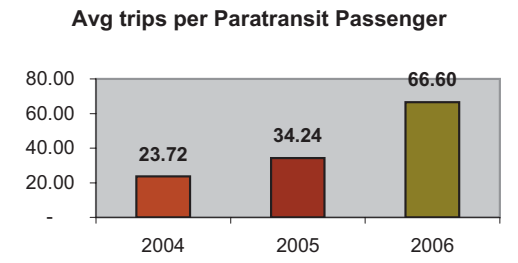
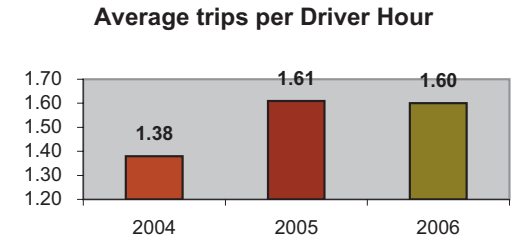


**General Data**

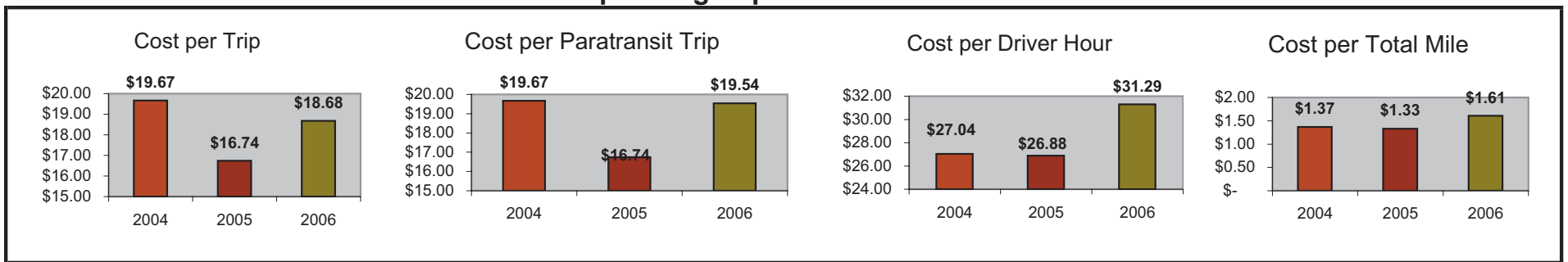
	2005	2006	% Change
Commendations	-	-	NA
Complaints	1	-	-100%
Passenger No-Shows	255	289	13%
Unmet Trip Request	10	5	-50%

### Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	808,138	368,812	-54%	Labor	695,033	706,920	2%
USDOT & FDOT	94,375	184,279	95%	Fringe Benefits	172,078	191,408	11%
APD/DCF	288,540	328,066	14%	Services	37,568	24,632	-34%
AHCA (Medicaid)	186,452	661,791	255%	Mat. & Supplies	190,127	219,991	16%
DOH	4,587	3,846	-16%	Utilities	26,703	26,120	-2%
DOE	0	0	NA	Insurance	109,316	136,471	25%
DOEA	48,003	54,408	13%	Taxes	574	574	0%
DCA	1,564	2,226	42%	Pur. Transp.	960	441	-54%
AWI	0	0	NA	Leases/Rentals	7,782	7,749	0%
DJJ	0	0	NA	Annual Dep	140,476	168,737	20%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	19,400	24,400	26%	Other Exp	11,251	15,148	35%
Local Non-Gov't	30,268	0	-100%				
Farebox	50,357	71,620	42%				
<b>Total Revenue</b>	<b>\$ 1,531,684</b>	<b>\$ 1,699,448</b>	<b>11%</b>	<b>Total Expenses</b>	<b>\$ 1,391,868</b>	<b>\$ 1,498,191</b>	<b>8%</b>



### Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	14,100	0.08%
Potential TD Population/ Percent of County Total	6,668	47.29%
UDPHC/Percent of TD Passengers Served	1,456	21.84%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	0
Low Income	17,275
Disabled & LI	0
Other	0
<b>Children</b>	
Disabled	0
Low Income	1,431
Disabled & LI	0
Other	0
<b>Other</b>	
Disabled	1,099
Low Income	8,074
Disabled & LI	115
Other	0
<b>TOTAL TRIPS</b>	<b>27,994</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	3,598	NA
Deviated FR	864	-	-100%
Ambulatory	33,424	22,274	-33%
Non-Ambulatory	2,034	2,122	4%
Stretcher	-	-	NA
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>36,322</b>	<b>27,994</b>	<b>-23%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	16,911	12,116	-28%
Employment	2,846	4,333	52%
Education/Training/ Daycare	6,667	5,059	-24%
Nutritional	9,184	5,403	-41%
Life-Sustaining/Other	714	1,083	52%
<b>TOTAL TRIPS</b>	<b>36,322</b>	<b>27,994</b>	<b>-23%</b>

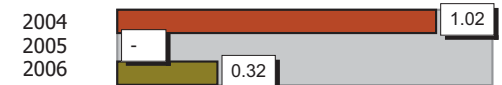
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	17,448	8,833	-49%
AHCA	5,614	10,401	85%
APD/DCF	3,325	36	-99%
DOEA	8,826	4,856	-45%
DOE	6	130	2067%
Other	965	3,738	287%
<b>TOTAL TRIPS</b>	<b>36,184</b>	<b>27,994</b>	<b>-23%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	353,569	316,883	-10%
Revenue Miles	296,831	264,989	-11%
Roadcalls	14	8	-43%
Accidents	-	1	NA
Vehicles	11	14	27%
Driver Hours	18,462	17,641	-4%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



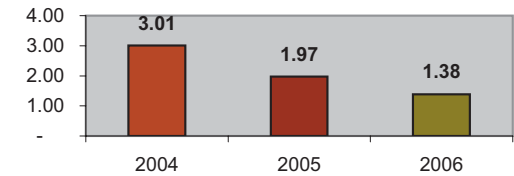
**General Data**

	2005	2006	% Change
Commendations	-	-	NA
Complaints	3	6	100%
Passenger No-Shows	356	-	-100%
Unmet Trip Request	-	-	NA

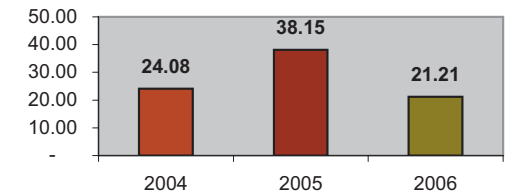
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	209,033	93,544	-55%	Labor	269,287	304,629	13%
USDOT & FDOT	28,420	55,383	95%	Fringe Benefits	107,577	119,960	12%
APD/DCF	33,316	0	-100%	Services	16,920	14,788	-13%
AHCA (Medicaid)	217,258	406,393	87%	Mat. & Supplies	88,417	90,316	2%
DOH	936	1,353	45%	Utilities	5,621	6,426	14%
DOE	37	3,573	9557%	Insurance	35,545	48,440	36%
DOEA	16,175	8,263	-49%	Taxes	227	262	15%
DCA	0	0	NA	Pur. Transp.	0	0	NA
AWI	10,018	23,852	138%	Leases/Rentals	6,579	6,929	5%
DJJ	0	0	NA	Annual Dep	56,122	74,501	33%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	0	0	NA	Other Exp	3,629	4,593	27%
Local Non-Gov't	1,260	2,574	104%				
Farebox	24,511	33,499	37%				
<b>Total Revenue</b>	<b>\$ 540,964</b>	<b>\$ 628,434</b>	<b>16%</b>	<b>Total Expenses</b>	<b>\$ 589,924</b>	<b>\$ 670,844</b>	<b>14%</b>

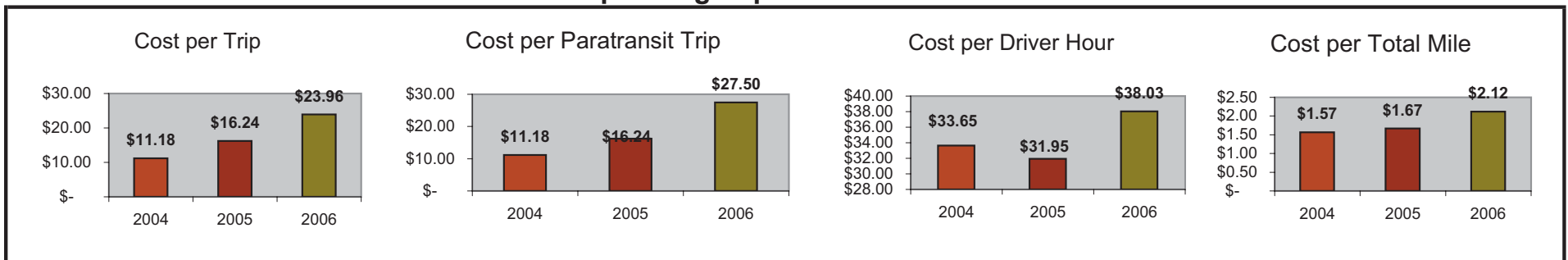
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	7,500	0.04%
Potential TD Population/ Percent of County Total	3,121	41.61%
UDPHC/Percent of TD Passengers Served	375	12.02%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	997
Low Income	4,784
Disabled & LI	652
Other	0
<b>Children</b>	
Disabled	26
Low Income	1,694
Disabled & LI	0
Other	0
<b>Other</b>	
Disabled	1,933
Low Income	1,412
Disabled & LI	450
Other	0
<b>TOTAL TRIPS</b>	<b>11,948</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	12,142	10,998	-9%
Non-Ambulatory	963	950	-1%
Stretcher	-	-	NA
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>13,105</b>	<b>11,948</b>	<b>-9%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	6,157	5,424	-12%
Employment	-	-	NA
Education/Training/ Daycare	1,934	2,189	13%
Nutritional	4,721	4,093	-13%
Life-Sustaining/Other	293	242	-17%
<b>TOTAL TRIPS</b>	<b>13,105</b>	<b>11,948</b>	<b>-9%</b>

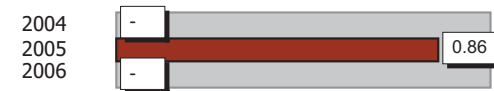
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	4,694	4,426	-6%
AHCA	1,756	998	-43%
APD/DCF	1,934	2,189	13%
DOEA	4,721	4,335	-8%
DOE	-	-	NA
Other	-	-	NA
<b>TOTAL TRIPS</b>	<b>13,105</b>	<b>11,948</b>	<b>-9%</b>

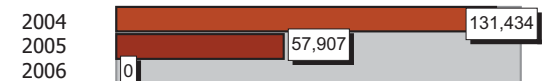
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	115,813	122,415	6%
Revenue Miles	94,021	97,669	4%
Roadcalls	2	-	-100%
Accidents	1	-	-100%
Vehicles	7	7	0%
Driver Hours	7,141	7,102	-1%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

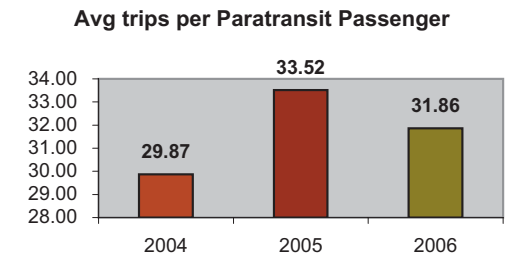
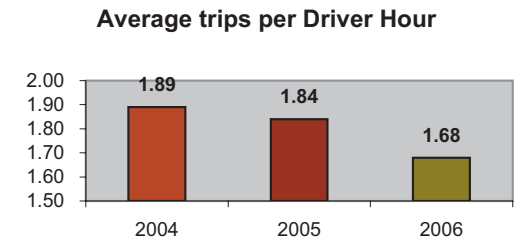


**General Data**

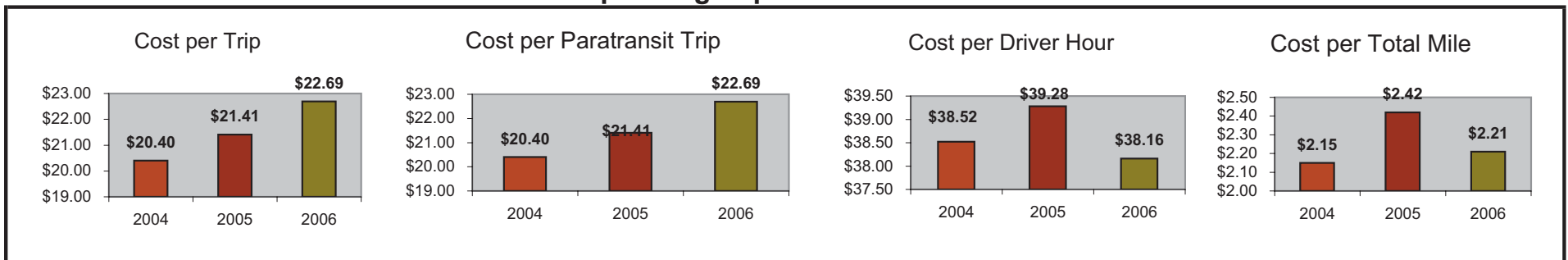
	2005	2006	% Change
Commendations	-	1	NA
Complaints	1	1	0%
Passenger No-Shows	-	-	NA
Unmet Trip Request	18	12	-33%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	171,192	169,687	-1%	Labor	87,038	79,541	-9%
USDOT & FDOT	49,594	55,109	11%	Fringe Benefits	49,624	45,190	-9%
APD/DCF	34,314	38,886	13%	Services	9,094	4,555	-50%
AHCA (Medicaid)	26,046	101,742	291%	Mat. & Supplies	82,739	99,451	20%
DOH	0	0	NA	Utilities	7,795	6,896	-12%
DOE	0	0	NA	Insurance	21,453	13,379	-38%
DOEA	27,016	24,362	-10%	Taxes	232	201	-13%
DCA	0	0	NA	Pur. Transp.	527	861	63%
AWI	0	0	NA	Leases/Rentals	2,439	1,856	-24%
DJJ	0	0	NA	Annual Dep	0	0	NA
Other Fed. Prog.	0	0	NA	Contributed	19,021	18,854	-1%
Local Gov't	0	0	NA	Other Exp	551	261	-53%
Local Non-Gov't	21,049	18,854	-10%				
Farebox	34	100	194%				
<b>Total Revenue</b>	<b>\$ 329,245</b>	<b>\$ 408,740</b>	<b>24%</b>	<b>Total Expenses</b>	<b>\$ 280,513</b>	<b>\$ 271,045</b>	<b>-3%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	251,900	1.44%
Potential TD Population/ Percent of County Total	108,412	43.04%
UDPHC/Percent of TD Passengers Served	18,613	17.17%

**Passenger Trips by Passenger Type**

	Number
Elderly	
Disabled	19,215
Low Income	34,091
Disabled & LI	17,338
Other	13,619
Children	
Disabled	876
Low Income	1,837
Disabled & LI	16,505
Other	40,274
Other	
Disabled	26,303
Low Income	38,070
Disabled & LI	25,413
Other	13,636
<b>TOTAL TRIPS</b>	<b>247,177</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	720	NA
Ambulatory	170,638	161,363	-5%
Non-Ambulatory	24,055	32,368	35%
Stretcher	834	459	-45%
School Board	34,151	52,267	53%
<b>TOTAL TRIPS</b>	<b>229,678</b>	<b>247,177</b>	<b>8%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	87,278	83,575	-4%
Employment	57,420	55,919	-3%
Education/Training/ Daycare	32,155	61,413	91%
Nutritional	48,232	22,957	-52%
Life-Sustaining/Other	4,593	23,313	408%
<b>TOTAL TRIPS</b>	<b>229,678</b>	<b>247,177</b>	<b>8%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	31,117	30,709	-1%
AHCA	31,287	31,418	0%
APD/DCF	55,404	45,873	-17%
DOEA	19,375	20,888	8%
DOE	1,500	52,267	3384%
Other	90,995	66,022	-27%
<b>TOTAL TRIPS</b>	<b>229,678</b>	<b>247,177</b>	<b>8%</b>

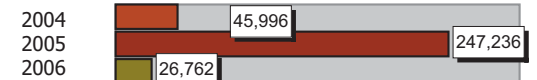
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,730,652	2,060,641	19%
Revenue Miles	1,283,006	1,937,089	51%
Roadcalls	7	77	1000%
Accidents	14	13	-7%
Vehicles	87	72	-17%
Driver Hours	106,465	110,608	4%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



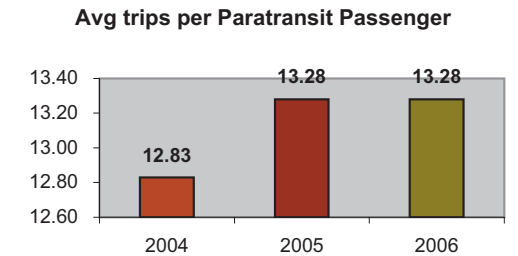
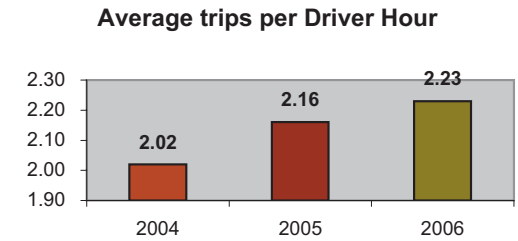
**General Data**

	2005	2006	% Change
Commendations	33	38	15%
Complaints	124	69	-44%
Passenger No- Shows	-	9,990	NA
Unmet Trip Request	279	-	-100%

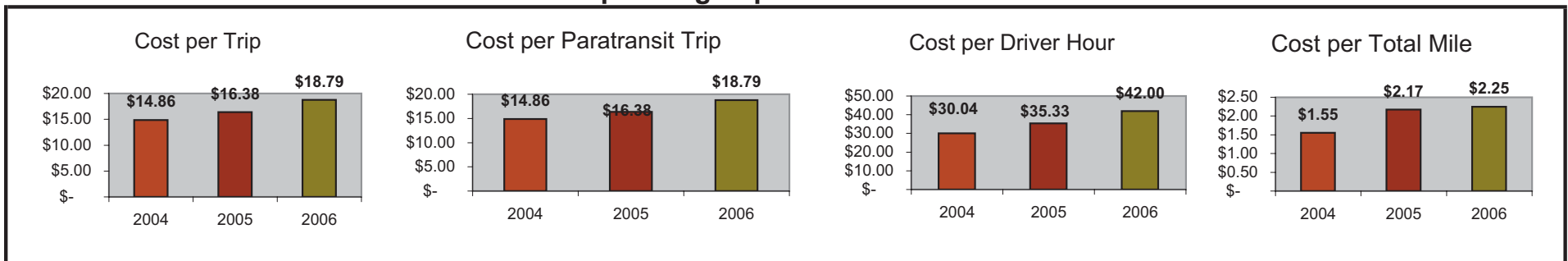


### Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	453,857	469,489	3%	Labor	1,623,914	179,934	-89%
USDOT & FDOT	190,589	144,283	-24%	Fringe Benefits	303,560	42,574	-86%
APD/DCF	438,347	396,521	-10%	Services	9,062	0	-100%
AHCA (Medicaid)	787,428	939,415	19%	Mat. & Supplies	859,758	47,990	-94%
DOH	0	0	NA	Utilities	44,694	1,100	-98%
DOE	26,032	0	-100%	Insurance	487,973	27,154	-94%
DOEA	159,304	194,463	22%	Taxes	2,002	591	-70%
DCA	0	0	NA	Pur. Transp.	0	4,299,494	NA
AWI	0	0	NA	Leases/Rentals	0	0	NA
DJJ	0	0	NA	Annual Dep	88,905	38,333	-57%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	1,493,397	2,123,612	42%	Other Exp	341,553	8,200	-98%
Local Non-Gov't	92,990	0	-100%				
Farebox	92,987	79,820	-14%				
<b>Total Revenue</b>	<b>\$ 3,734,931</b>	<b>\$ 4,347,603</b>	<b>16%</b>	<b>Total Expenses</b>	<b>\$ 3,761,421</b>	<b>\$ 4,645,370</b>	<b>24%</b>



### Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	521,300	2.98%
Potential TD Population/ Percent of County Total	203,895	39.11%
UDPHC/Percent of TD Passengers Served	1,340	0.66%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	27,416
Low Income	26,401
Disabled & LI	23,551
Other	950
<b>Children</b>	
Disabled	1,019
Low Income	13,200
Disabled & LI	14,216
Other	742
<b>Other</b>	
Disabled	518
Low Income	841
Disabled & LI	30,996
Other	0
<b>TOTAL TRIPS</b>	<b>139,850</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	96	NA
Deviated FR	-	-	NA
Ambulatory	156,766	118,898	-24%
Non-Ambulatory	41,735	20,568	-51%
Stretcher	680	288	-58%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>199,181</b>	<b>139,850</b>	<b>-30%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	80,517	40,617	-50%
Employment	11,787	6,093	-48%
Education/Training/ Daycare	61,905	69,786	13%
Nutritional	5,748	3,046	-47%
Life-Sustaining/Other	39,224	20,308	-48%
<b>TOTAL TRIPS</b>	<b>199,181</b>	<b>139,850</b>	<b>-30%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	21,661	19,751	-9%
AHCA	46,170	27,566	-40%
APD/DCF	29,492	66,065	124%
DOEA	16,972	11,888	-30%
DOE	-	-	NA
Other	84,886	14,580	-83%
<b>TOTAL TRIPS</b>	<b>199,181</b>	<b>139,850</b>	<b>-30%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,057,656	1,170,981	11%
Revenue Miles	936,536	1,027,286	10%
Roadcalls	56	37	-34%
Accidents	16	15	-6%
Vehicles	27	32	19%
Driver Hours	96,830	92,825	-4%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



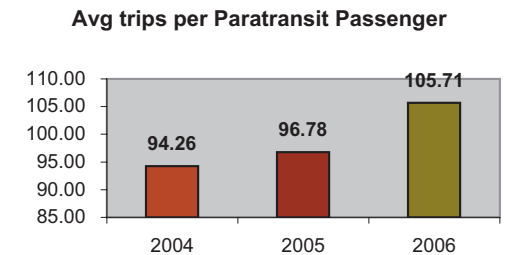
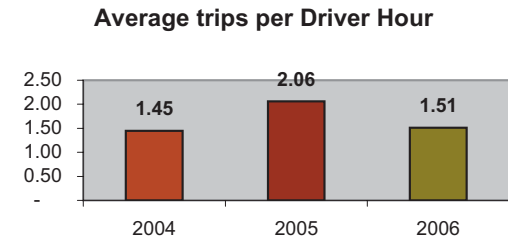
**General Data**

	2005	2006	% Change
Commendations	6	50	733%
Complaints	30	48	60%
Passenger No-Shows	11,768	6,912	-41%
Unmet Trip Request	156	1,920	1131%

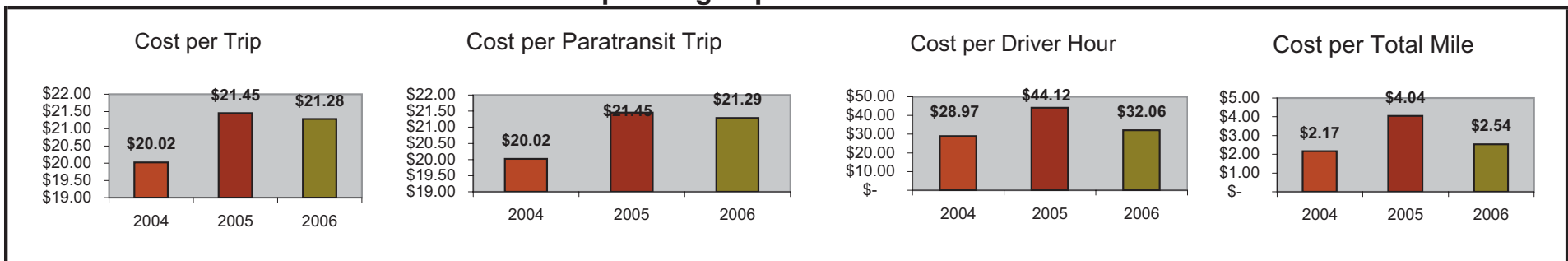


### Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	618,075	578,248	-6%	Labor	1,722,502	1,293,396	-25%
USDOT & FDOT	85,248	421,058	394%	Fringe Benefits	628,713	439,472	-30%
APD/DCF	429,905	535,008	24%	Services	167,345	100,076	-40%
AHCA (Medicaid)	1,183,969	1,162,906	-2%	Mat. & Supplies	422,939	421,887	0%
DOH	0	0	NA	Utilities	53,696	37,914	-29%
DOE	0	0	NA	Insurance	213,945	194,023	-9%
DOEA	290,237	222,520	-23%	Taxes	2,394	2,506	5%
DCA	0	0	NA	Pur. Transp.	774,932	214,439	-72%
AWI	29,002	7,150	-75%	Leases/Rentals	14,622	10,277	-30%
DJJ	0	0	NA	Annual Dep	184,150	199,906	9%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	1,033,527	109,077	-89%	Other Exp	87,160	61,749	-29%
Local Non-Gov't	158,143	81,784	-48%				
Farebox	24,263	0	-100%				
<b>Total Revenue</b>	<b>\$ 3,852,369</b>	<b>\$ 3,117,751</b>	<b>-19%</b>	<b>Total Expenses</b>	<b>\$ 4,272,398</b>	<b>\$ 2,975,645</b>	<b>-30%</b>



### Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	263,900	1.51%
Potential TD Population/ Percent of County Total	77,350	29.31%
UDPHC/Percent of TD Passengers Served	12,740	16.47%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	0
Low Income	0
Disabled & LI	22,708
Other	0
<b>Children</b>	
Disabled	0
Low Income	2,226
Disabled & LI	0
Other	0
<b>Other</b>	
Disabled	0
Low Income	0
Disabled & LI	180,511
Other	0
<b>TOTAL TRIPS</b>	<b>205,445</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	91,090	101,310	11%
Deviated FR	-	-	NA
Ambulatory	87,768	81,904	-7%
Non-Ambulatory	21,259	22,160	4%
Stretcher	-	71	NA
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>200,117</b>	<b>205,445</b>	<b>3%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	67,847	54,916	-19%
Employment	74,819	66,448	-11%
Education/Training/ Daycare	38,512	68,726	78%
Nutritional	21	5	-76%
Life-Sustaining/Other	18,918	15,350	-19%
<b>TOTAL TRIPS</b>	<b>200,117</b>	<b>205,445</b>	<b>3%</b>

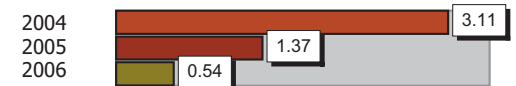
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	114,288	109,132	-5%
AHCA	34,889	38,308	10%
APD/DCF	40,843	43,426	6%
DOEA	-	-	NA
DOE	447	-	-100%
Other	9,650	14,579	51%
<b>TOTAL TRIPS</b>	<b>200,117</b>	<b>205,445</b>	<b>3%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,245,269	1,294,731	4%
Revenue Miles	1,086,087	1,119,636	3%
Roadcalls	18	12	-33%
Accidents	17	7	-59%
Vehicles	23	28	22%
Driver Hours	66,890	68,433	2%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

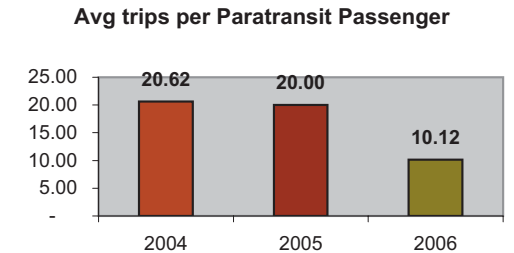
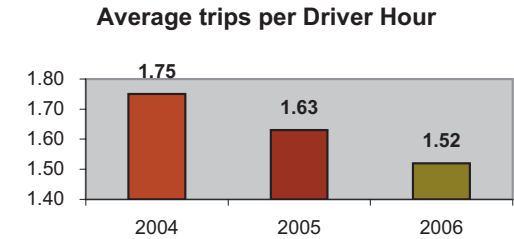


**General Data**

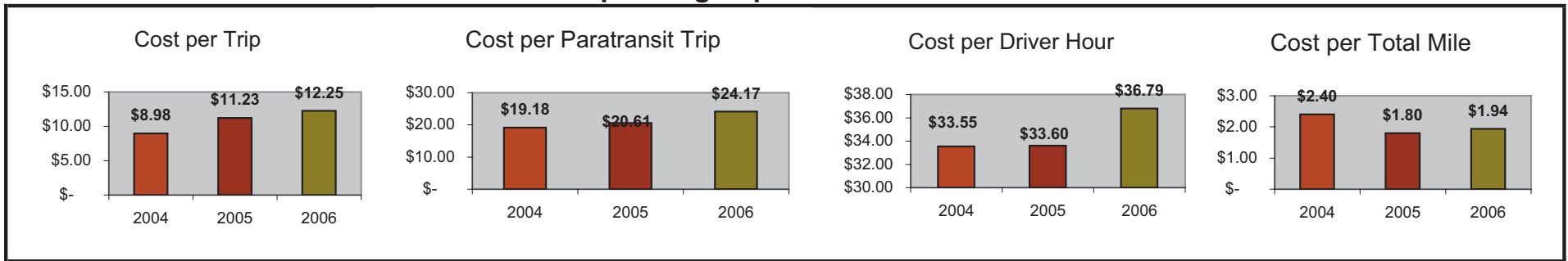
	2005	2006	% Change
Commendations	-	-	NA
Complaints	304	53	-83%
Passenger No- Shows	-	3,120	NA
Unmet Trip Request	-	-	NA

### Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	659,179	406,199	-38%	Labor	1,034,836	1,087,132	5%
USDOT & FDOT	96,168	81,460	-15%	Fringe Benefits	297,792	305,937	3%
APD/DCF	471,489	503,654	7%	Services	112,759	190,415	69%
AHCA (Medicaid)	312,288	593,969	90%	Mat. & Supplies	246,016	298,185	21%
DOH	0	0	NA	Utilities	28,678	47,801	67%
DOE	4,373	0	-100%	Insurance	151,085	156,513	4%
DOEA	0	0	NA	Taxes	3,396	8,210	142%
DCA	0	0	NA	Pur. Transp.	75,174	91,412	22%
AWI	0	0	NA	Leases/Rentals	77,241	78,195	1%
DJJ	0	0	NA	Annual Dep	142,033	187,361	32%
Other Fed. Prog.	0	0	NA	Contributed	6,500	0	-100%
Local Gov't	45,142	108,413	140%	Other Exp	71,900	66,169	-8%
Local Non-Gov't	13,127	13,121	0%				
Farebox	54,242	67,464	24%				
<b>Total Revenue</b>	<b>\$ 1,656,008</b>	<b>\$ 1,774,280</b>	<b>7%</b>	<b>Total Expenses</b>	<b>\$ 2,247,410</b>	<b>\$ 2,517,330</b>	<b>12%</b>



### Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	37,500	0.21%
Potential TD Population/ Percent of County Total	17,728	47.27%
UDPHC/Percent of TD Passengers Served	1,404	7.92%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	0
Low Income	10,375
Disabled & LI	3,250
Other	0
<b>Children</b>	
Disabled	0
Low Income	2,999
Disabled & LI	725
Other	0
<b>Other</b>	
Disabled	15,360
Low Income	0
Disabled & LI	0
Other	1,780
<b>TOTAL TRIPS</b>	<b>34,489</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	28,391	29,518	4%
Non-Ambulatory	4,028	4,853	20%
Stretcher	145	118	-19%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>32,564</b>	<b>34,489</b>	<b>6%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	16,726	15,081	-10%
Employment	42	215	412%
Education/Training/ Daycare	14,634	17,016	16%
Nutritional	1,084	802	-26%
Life-Sustaining/Other	78	1,375	1663%
<b>TOTAL TRIPS</b>	<b>32,564</b>	<b>34,489</b>	<b>6%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	14,069	5,454	-61%
AHCA	3,082	10,168	230%
APD/DCF	13,354	16,360	23%
DOEA	746	818	10%
DOE	-	-	NA
Other	1,313	1,689	29%
<b>TOTAL TRIPS</b>	<b>32,564</b>	<b>34,489</b>	<b>6%</b>

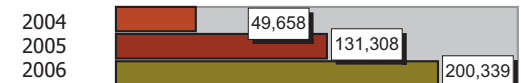
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	919,153	1,001,694	9%
Revenue Miles	720,143	770,211	7%
Roadcalls	7	5	-29%
Accidents	3	-	-100%
Vehicles	15	19	27%
Driver Hours	34,823	31,114	-11%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



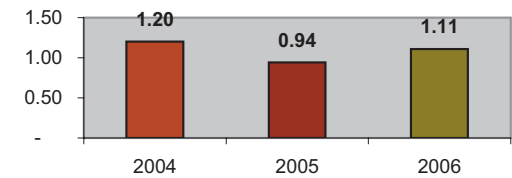
**General Data**

	2005	2006	% Change
Commendations	5	4	-20%
Complaints	2	-	-100%
Passenger No-Shows	-	705	NA
Unmet Trip Request	2,122	-	-100%

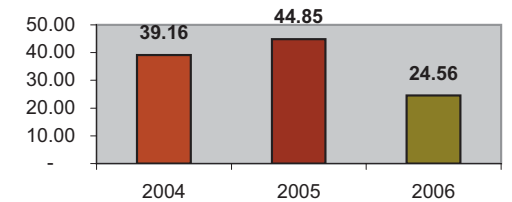
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	657,755	314,757	-52%	Labor	380,165	393,499	4%
USDOT & FDOT	182,108	427,411	135%	Fringe Benefits	118,051	146,578	24%
APD/DCF	179,472	200,770	12%	Services	38,589	44,009	14%
AHCA (Medicaid)	115,853	423,028	265%	Mat. & Supplies	148,031	149,516	1%
DOH	0	0	NA	Utilities	13,876	12,824	-8%
DOE	0	0	NA	Insurance	50,500	35,000	-31%
DOEA	12,931	13,958	8%	Taxes	520	88	-83%
DCA	0	0	NA	Pur. Transp.	179,640	0	-100%
AWI	0	0	NA	Leases/Rentals	788	1,827	132%
DJJ	0	0	NA	Annual Dep	107,268	140,638	31%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	0	0	NA	Other Exp	7,229	7,333	1%
Local Non-Gov't	200	7,333	3567%				
Farebox	13,293	8,987	-32%				
<b>Total Revenue</b>	<b>\$ 1,161,612</b>	<b>\$ 1,396,244</b>	<b>20%</b>	<b>Total Expenses</b>	<b>\$ 1,044,657</b>	<b>\$ 931,312</b>	<b>-11%</b>

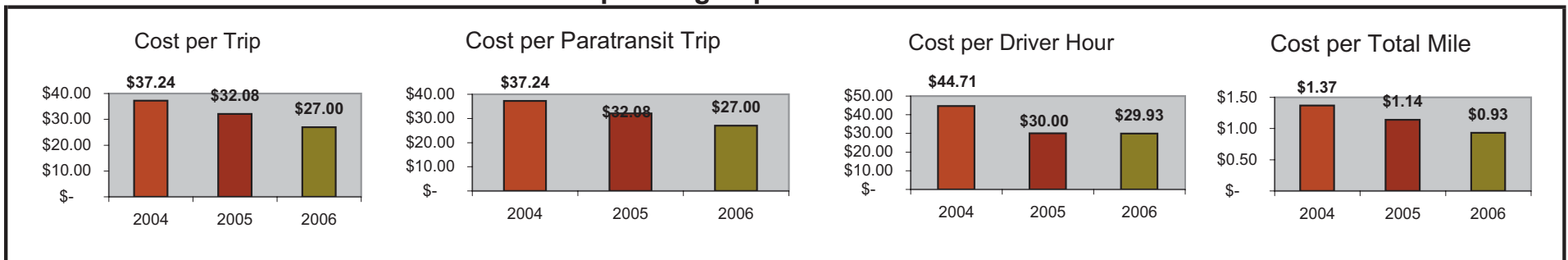
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	7,400	0.04%
Potential TD Population/ Percent of County Total	2,773	37.47%
UDPHC/Percent of TD Passengers Served	1,320	47.60%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	6,345
Low Income	7,462
Disabled & LI	6,461
Other	0
<b>Children</b>	
Disabled	146
Low Income	3,520
Disabled & LI	146
Other	980
<b>Other</b>	
Disabled	1,969
Low Income	6,502
Disabled & LI	0
Other	0
<b>TOTAL TRIPS</b>	<b>33,531</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	31,843	32,479	2%
Non-Ambulatory	1,025	1,052	3%
Stretcher	2	-	-100%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>32,870</b>	<b>33,531</b>	<b>2%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	17,120	18,152	6%
Employment	157	157	0%
Education/Training/ Daycare	8,839	8,252	-7%
Nutritional	2,160	2,360	9%
Life-Sustaining/Other	4,594	4,610	0%
<b>TOTAL TRIPS</b>	<b>32,870</b>	<b>33,531</b>	<b>2%</b>

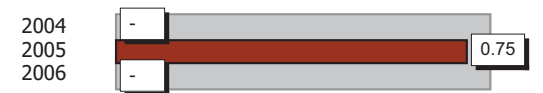
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	25,805	26,058	1%
AHCA	4,260	4,358	2%
APD/DCF	-	-	NA
DOEA	1,062	1,104	4%
DOE	-	-	NA
Other	1,743	2,011	15%
<b>TOTAL TRIPS</b>	<b>32,870</b>	<b>33,531</b>	<b>2%</b>

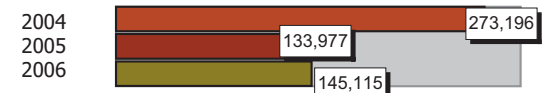
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	267,953	290,229	8%
Revenue Miles	267,835	289,807	8%
Roadcalls	2	2	0%
Accidents	2	-	-100%
Vehicles	17	16	-6%
Driver Hours	13,170	14,327	9%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



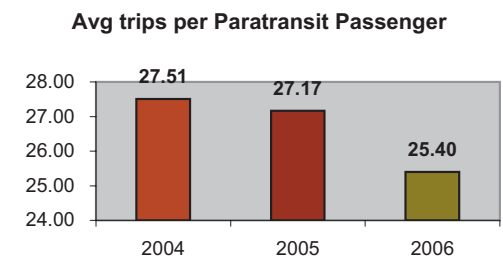
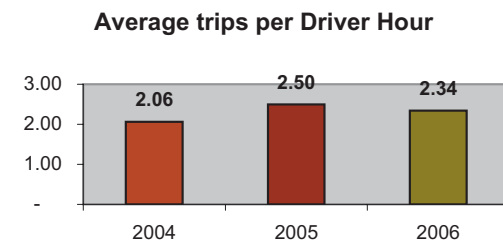
**General Data**

	2005	2006	% Change
Commendations	2	-	-100%
Complaints	-	-	NA
Passenger No-Shows	37	39	5%
Unmet Trip Request	-	-	NA

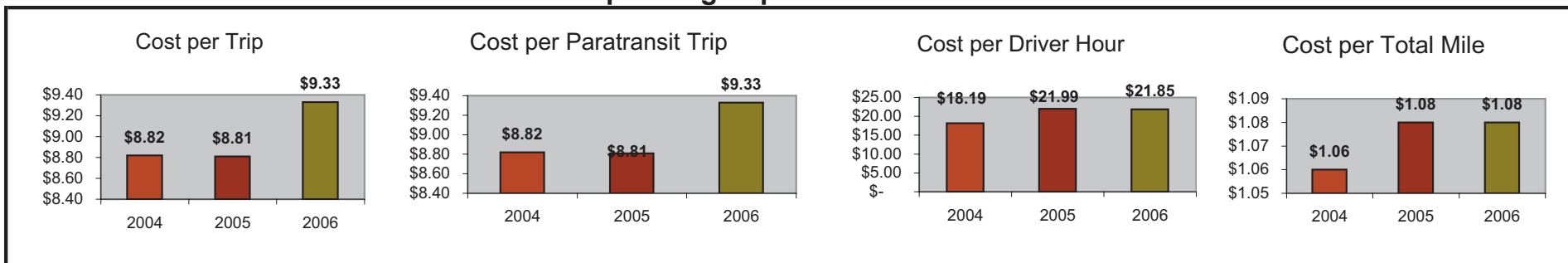


### Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	253,941	161,856	-36%	Labor	160,200	167,400	4%
USDOT & FDOT	14,293	25,000	75%	Fringe Benefits	38,976	40,729	4%
APD/DCF	0	24,841	NA	Services	16,502	17,327	5%
AHCA (Medicaid)	68,905	83,898	22%	Mat. & Supplies	13,117	26,234	100%
DOH	0	0	NA	Utilities	5,800	6,060	4%
DOE	0	0	NA	Insurance	28,939	28,939	0%
DOEA	12,081	12,038	0%	Taxes	0	0	NA
DCA	0	0	NA	Pur. Transp.	0	0	NA
AWI	0	0	NA	Leases/Rentals	4,800	4,800	0%
DJJ	0	0	NA	Annual Dep	14,256	14,256	0%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	0	13,145	NA	Other Exp	7,036	7,247	3%
Local Non-Gov't	913	0	-100%				
Farebox	58	0	-100%				
<b>Total Revenue</b>	<b>\$ 350,191</b>	<b>\$ 320,778</b>	<b>-8%</b>	<b>Total Expenses</b>	<b>\$ 289,626</b>	<b>\$ 312,992</b>	<b>8%</b>



### Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	19,500	0.11%
Potential TD Population/ Percent of County Total	8,223	42.17%
UDPHC/Percent of TD Passengers Served	2,121	25.79%

**Passenger Trips by Passenger Type**

	Number
Elderly	
Disabled	0
Low Income	5,473
Disabled & LI	16,955
Other	0
Children	
Disabled	138
Low Income	115
Disabled & LI	0
Other	0
Other	
Disabled	0
Low Income	2,208
Disabled & LI	5,980
Other	0
<b>TOTAL TRIPS</b>	<b>30,869</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	4,037	NA
Deviated FR	2,875	-	-100%
Ambulatory	30,937	24,431	-21%
Non-Ambulatory	6,522	2,401	-63%
Stretcher	-	-	NA
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>40,334</b>	<b>30,869</b>	<b>-23%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	19,963	15,576	-22%
Employment	4,057	4,929	21%
Education/Training/ Daycare	6,234	55	-99%
Nutritional	7,551	7,225	-4%
Life-Sustaining/Other	2,529	3,084	22%
<b>TOTAL TRIPS</b>	<b>40,334</b>	<b>30,869</b>	<b>-23%</b>

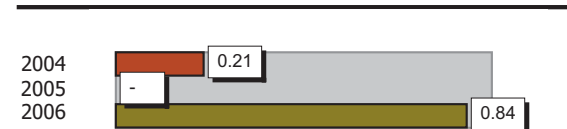
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	18,604	11,637	-37%
AHCA	4,861	7,729	59%
APD/DCF	6,225	181	-97%
DOEA	7,551	7,225	-4%
DOE	-	-	NA
Other	2,947	4,097	39%
<b>TOTAL TRIPS</b>	<b>40,188</b>	<b>30,869</b>	<b>-23%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	445,238	358,400	-20%
Revenue Miles	381,148	307,551	-19%
Roadcalls	18	8	-56%
Accidents	-	3	NA
Vehicles	22	19	-14%
Driver Hours	33,705	24,839	-26%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

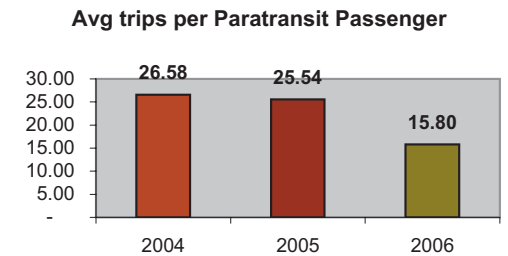
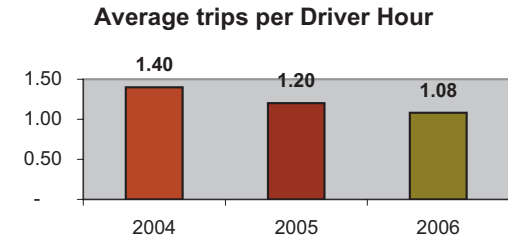


**General Data**

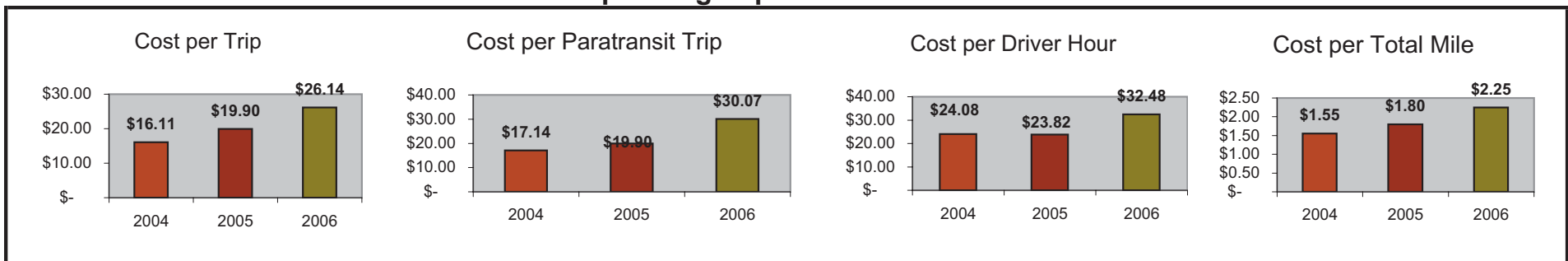
	2005	2006	% Change
Commendations	-	-	NA
Complaints	6	3	-50%
Passenger No-Shows	176	-	-100%
Unmet Trip Request	-	-	NA

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	373,899	109,783	-71%	Labor	380,451	389,537	2%
USDOT & FDOT	99,423	75,679	-24%	Fringe Benefits	152,001	153,395	1%
APD/DCF	62,373	0	-100%	Services	17,836	15,648	-12%
AHCA (Medicaid)	147,895	373,118	152%	Mat. & Supplies	96,175	96,634	0%
DOH	3,808	4,737	24%	Utilities	5,966	7,078	19%
DOE	0	0	NA	Insurance	38,721	51,783	34%
DOEA	33,075	77,383	134%	Taxes	279	280	0%
DCA	0	0	NA	Pur. Transp.	0	0	NA
AWI	15,785	15,073	-5%	Leases/Rentals	7,029	7,551	7%
DJJ	0	0	NA	Annual Dep	79,106	79,944	1%
Other Fed. Prog.	0	0	NA	Contributed	21,281	0	-100%
Local Gov't	0	2,019	NA	Other Exp	3,879	5,016	29%
Local Non-Gov't	396	617	56%				
Farebox	22,998	25,275	10%				
<b>Total Revenue</b>	<b>\$ 759,652</b>	<b>\$ 683,684</b>	<b>-10%</b>	<b>Total Expenses</b>	<b>\$ 802,724</b>	<b>\$ 806,866</b>	<b>1%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	295,200	1.69%
Potential TD Population/ Percent of County Total	129,081	43.73%
UDPHC/Percent of TD Passengers Served	5,910	4.58%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	509
Low Income	436
Disabled & LI	191,293
Other	4,072
<b>Children</b>	
Disabled	90,997
Low Income	148,751
Disabled & LI	828
Other	35,947
<b>Other</b>	
Disabled	3,645
Low Income	9,048
Disabled & LI	5,188
Other	0
<b>TOTAL TRIPS</b>	<b>490,714</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	93,522	86,764	-7%
Deviated FR	-	-	NA
Ambulatory	372,943	275,055	-26%
Non-Ambulatory	39,280	128,524	227%
Stretcher	995	-	-100%
School Board	622	371	-40%
<b>TOTAL TRIPS</b>	<b>507,362</b>	<b>490,714</b>	<b>-3%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	148,231	121,982	-18%
Employment	51,050	21,090	-59%
Education/Training/ Daycare	279,682	290,938	4%
Nutritional	6,565	42,366	545%
Life-Sustaining/Other	21,834	14,338	-34%
<b>TOTAL TRIPS</b>	<b>507,362</b>	<b>490,714</b>	<b>-3%</b>

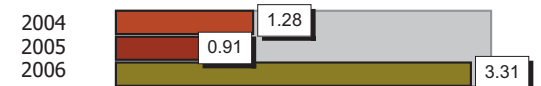
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	176,748	126,964	-28%
AHCA	48,251	2,421	-95%
APD/DCF	80,471	121,767	51%
DOEA	10,714	10,174	-5%
DOE	1,262	-	-100%
Other	189,916	229,388	21%
<b>TOTAL TRIPS</b>	<b>507,362</b>	<b>490,714</b>	<b>-3%</b>

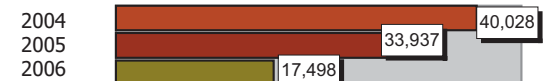
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,866,537	1,207,342	-35%
Revenue Miles	1,095,521	973,647	-11%
Roadcalls	55	69	25%
Accidents	17	40	135%
Vehicles	117	66	-44%
Driver Hours	128,271	64,114	-50%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



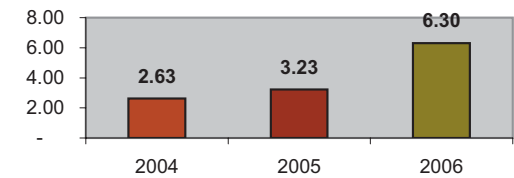
**General Data**

	2005	2006	% Change
Commendations	3	5	67%
Complaints	25	20	-20%
Passenger No-Shows	1,575	3,062	94%
Unmet Trip Request	31	162	423%

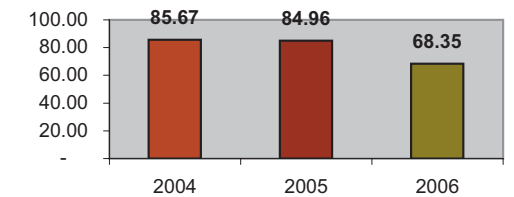
### Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	418,514	413,815	-1%	Labor	1,741,159	1,098,745	-37%
USDOT & FDOT	509,910	407,928	-20%	Fringe Benefits	362,463	445,150	23%
APD/DCF	327,804	419,244	28%	Services	58,553	38,605	-34%
AHCA (Medicaid)	874,221	0	-100%	Mat. & Supplies	521,924	405,792	-22%
DOH	0	0	NA	Utilities	76,233	34,114	-55%
DOE	9,692	11,398	18%	Insurance	418,311	265,278	-37%
DOEA	69,776	61,879	-11%	Taxes	5,482	1,451	-74%
DCA	14,510	0	-100%	Pur. Transp.	2,501	2,956	18%
AWI	0	0	NA	Leases/Rentals	35,939	2,867	-92%
DJJ	0	0	NA	Annual Dep	482,028	495,113	3%
Other Fed. Prog.	21,694	0	-100%	Contributed	0	0	NA
Local Gov't	820,178	902,529	10%	Other Exp	221,460	174,178	-21%
Local Non-Gov't	125,872	105,004	-17%				
Farebox	123,599	156,699	27%				
<b>Total Revenue</b>	<b>\$ 3,315,770</b>	<b>\$ 2,478,496</b>	<b>-25%</b>	<b>Total Expenses</b>	<b>\$ 3,926,053</b>	<b>\$ 2,964,249</b>	<b>-24%</b>

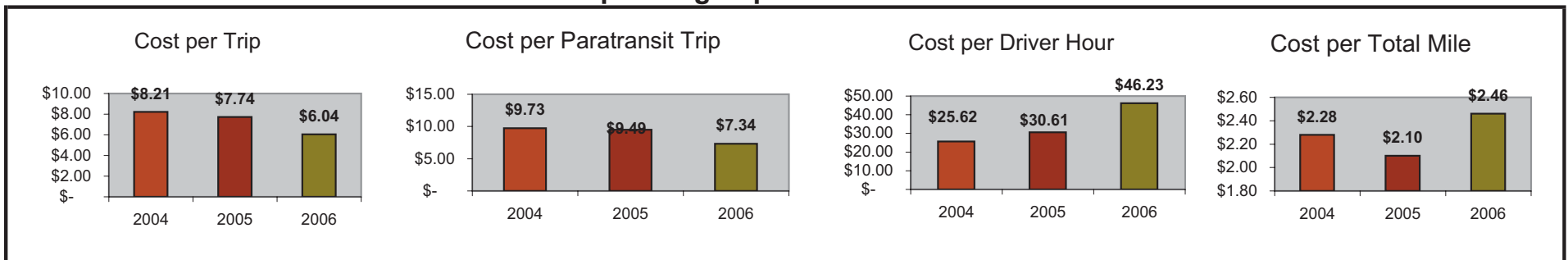
Average trips per Driver Hour



Avg trips per Paratransit Passenger



### Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	293,300	1.67%
Potential TD Population/ Percent of County Total	135,176	46.09%
UDPHC/Percent of TD Passengers Served	6,512	4.82%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	42,129
Low Income	23,354
Disabled & LI	28,092
Other	22,745
<b>Children</b>	
Disabled	3,704
Low Income	17,230
Disabled & LI	12,262
Other	254
<b>Other</b>	
Disabled	11,145
Low Income	15,406
Disabled & LI	1,821
Other	3,777
<b>TOTAL TRIPS</b>	<b>181,919</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	129,019	114,375	-11%
Non-Ambulatory	45,114	64,405	43%
Stretcher	989	1,040	5%
School Board	2,029	2,099	3%
<b>TOTAL TRIPS</b>	<b>177,151</b>	<b>181,919</b>	<b>3%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	138,176	141,897	3%
Employment	1,772	1,490	-16%
Education/Training/ Daycare	12,401	13,063	5%
Nutritional	19,487	20,011	3%
Life-Sustaining/Other	5,315	5,458	3%
<b>TOTAL TRIPS</b>	<b>177,151</b>	<b>181,919</b>	<b>3%</b>

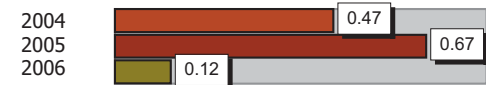
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	57,926	37,460	-35%
AHCA	29,310	44,383	51%
APD/DCF	48,283	49,850	3%
DOEA	1,326	3,085	133%
DOE	-	-	NA
Other	40,306	47,141	17%
<b>TOTAL TRIPS</b>	<b>177,151</b>	<b>181,919</b>	<b>3%</b>

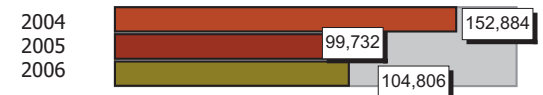
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,795,169	1,676,902	-7%
Revenue Miles	1,447,805	1,418,124	-2%
Roadcalls	18	16	-11%
Accidents	12	2	-83%
Vehicles	82	76	-7%
Driver Hours	127,732	132,080	3%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



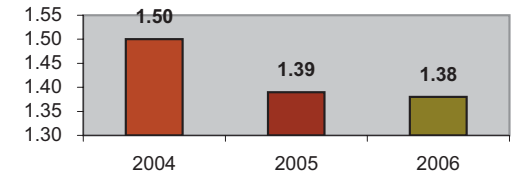
**General Data**

	2005	2006	% Change
Commendations	8	16	100%
Complaints	26	18	-31%
Passenger No-Shows	-	11,101	NA
Unmet Trip Request	-	-	NA

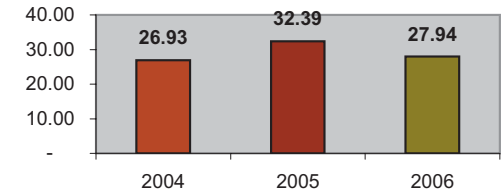
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	1,447,497	517,862	-64%	Labor	1,328,141	1,408,919	6%
USDOT & FDOT	320,872	340,572	6%	Fringe Benefits	503,081	496,010	-1%
APD/DCF	314,432	384,555	22%	Services	145,891	171,503	18%
AHCA (Medicaid)	263,677	1,171,457	344%	Mat. & Supplies	388,434	494,221	27%
DOH	0	0	NA	Utilities	50,988	36,937	-28%
DOE	0	0	NA	Insurance	214,213	211,773	-1%
DOEA	24,544	29,548	20%	Taxes	51,272	53,717	5%
DCA	0	0	NA	Pur. Transp.	414,717	495,789	20%
AWI	0	0	NA	Leases/Rentals	25,845	12,271	-53%
DJJ	0	0	NA	Annual Dep	226,406	205,115	-9%
Other Fed. Prog.	0	0	NA	Contributed	103	111	8%
Local Gov't	516,650	555,827	8%	Other Exp	134,424	88,440	-34%
Local Non-Gov't	410,712	500,947	22%				
Farebox	70,988	71,084	0%				
<b>Total Revenue</b>	<b>\$ 3,369,372</b>	<b>\$ 3,571,852</b>	<b>6%</b>	<b>Total Expenses</b>	<b>\$ 3,483,515</b>	<b>\$ 3,674,806</b>	<b>5%</b>

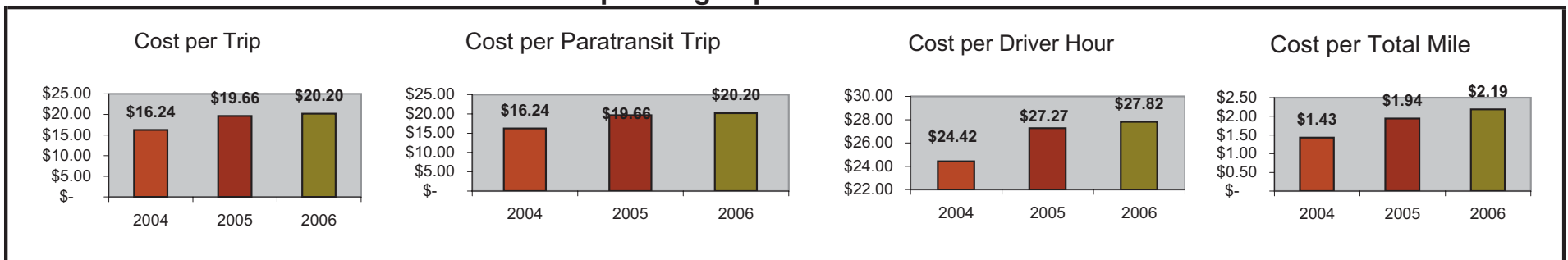
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	137,600	0.79%
Potential TD Population/ Percent of County Total	61,570	44.75%
UDPHC/Percent of TD Passengers Served	13,858	22.51%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	5,535
Low Income	1,651
Disabled & LI	126
Other	49,032
<b>Children</b>	
Disabled	345
Low Income	305
Disabled & LI	0
Other	9,050
<b>Other</b>	
Disabled	2,419
Low Income	1,534
Disabled & LI	0
Other	68,585
<b>TOTAL TRIPS</b>	<b>138,582</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	15,977	20,009	25%
Ambulatory	98,589	108,596	10%
Non-Ambulatory	31,458	9,926	-68%
Stretcher	26	51	96%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>146,050</b>	<b>138,582</b>	<b>-5%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	27,101	40,614	50%
Employment	24,469	19,970	-18%
Education/Training/ Daycare	14,542	10,585	-27%
Nutritional	6,513	7,568	16%
Life-Sustaining/Other	73,425	59,845	-18%
<b>TOTAL TRIPS</b>	<b>146,050</b>	<b>138,582</b>	<b>-5%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	27,061	16,245	-40%
AHCA	2,846	13,231	365%
APD/DCF	-	-	NA
DOEA	17,020	5,111	-70%
DOE	-	-	NA
Other	99,123	103,995	5%
<b>TOTAL TRIPS</b>	<b>146,050</b>	<b>138,582</b>	<b>-5%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	738,505	709,838	-4%
Revenue Miles	596,912	586,580	-2%
Roadcalls	60	9	-85%
Accidents	4	3	-25%
Vehicles	63	40	-37%
Driver Hours	62,094	59,207	-5%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



**General Data**

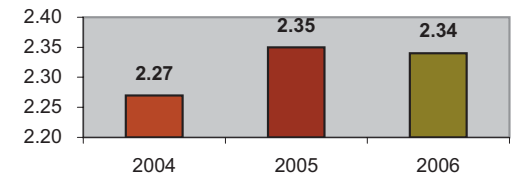
	2005	2006	% Change
Commendations	88	31	-65%
Complaints	30	20	-33%
Passenger No-Shows	-	2,604	NA
Unmet Trip Request	2,097	4,676	123%



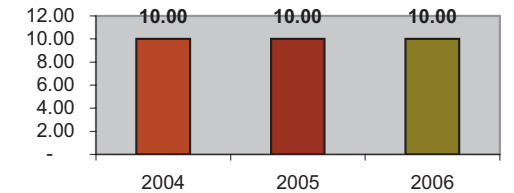
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	460,355	312,672	-32%	Labor	1,075,007	1,188,642	11%
USDOT & FDOT	1,151,393	1,273,656	11%	Fringe Benefits	296,743	298,016	0%
APD/DCF	0	0	NA	Services	191,537	187,009	-2%
AHCA (Medicaid)	44,802	89,360	99%	Mat. & Supplies	167,819	196,955	17%
DOH	0	0	NA	Utilities	46,625	46,383	-1%
DOE	0	0	NA	Insurance	102,038	75,614	-26%
DOEA	62,453	63,682	2%	Taxes	574	557	-3%
DCA	0	0	NA	Pur. Transp.	56,468	115,021	104%
AWI	0	0	NA	Leases/Rentals	49,879	70,967	42%
DJJ	0	0	NA	Annual Dep	306,706	350,376	14%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	576,401	645,930	12%	Other Exp	32,215	37,029	15%
Local Non-Gov't	199,662	218,534	9%				
Farebox	102,307	75,341	-26%				
<b>Total Revenue</b>	<b>\$ 2,597,373</b>	<b>\$ 2,679,175</b>	<b>3%</b>	<b>Total Expenses</b>	<b>\$ 2,325,611</b>	<b>\$ 2,566,569</b>	<b>10%</b>

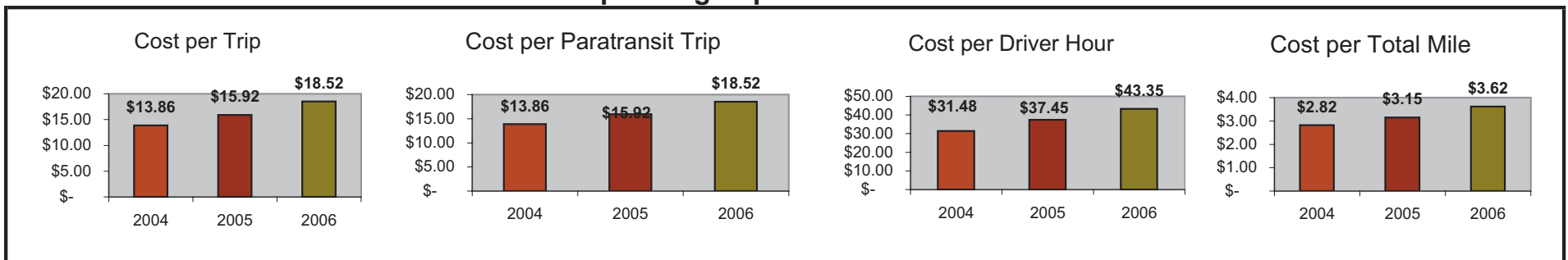
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	2,379,800	13.59%
Potential TD Population/ Percent of County Total	898,365	37.75%
UDPHC/Percent of TD Passengers Served	277,747	30.92%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	928,027
Low Income	242,351
Disabled & LI	10,492,023
Other	8,867
<b>Children</b>	
Disabled	602,922
Low Income	144,820
Disabled & LI	5,290,344
Other	65,021
<b>Other</b>	
Disabled	579,278
Low Income	585,189
Disabled & LI	10,314,691
Other	301,461
<b>TOTAL TRIPS</b>	<b>29,554,994</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	23,663,775	24,859,620	5%
Deviated FR	992,412	1,004,212	1%
Ambulatory	3,157,023	2,757,458	-13%
Non-Ambulatory	1,040,765	926,472	-11%
Stretcher	20,523	7,232	-65%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>28,874,498</b>	<b>29,554,994</b>	<b>2%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	10,179,653	10,418,135	2%
Employment	3,319,065	3,395,869	2%
Education/Training/ Daycare	5,762,432	5,896,222	2%
Nutritional	5,587,368	5,718,891	2%
Life-Sustaining/Other	4,025,980	4,125,877	2%
<b>TOTAL TRIPS</b>	<b>28,874,498</b>	<b>29,554,994</b>	<b>2%</b>

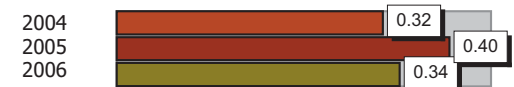
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	1,920,020	1,974,274	3%
AHCA	3,976,018	4,066,767	2%
APD/DCF	826,234	845,273	2%
DOEA	427,342	437,414	2%
DOE	143,246	144,819	1%
Other	21,567,201	22,086,447	2%
<b>TOTAL TRIPS</b>	<b>28,860,061</b>	<b>29,554,994</b>	<b>2%</b>

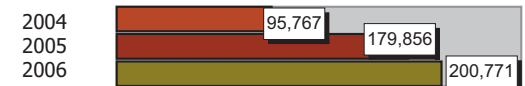
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	30,935,223	32,123,302	4%
Revenue Miles	28,215,580	28,516,930	1%
Roadcalls	172	160	-7%
Accidents	123	109	-11%
Vehicles	696	750	8%
Driver Hours	1,926,953	2,110,376	10%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

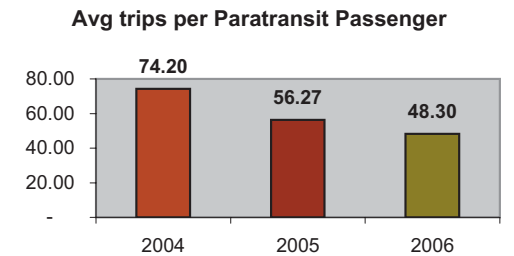
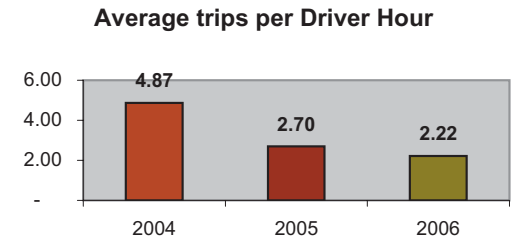


**General Data**

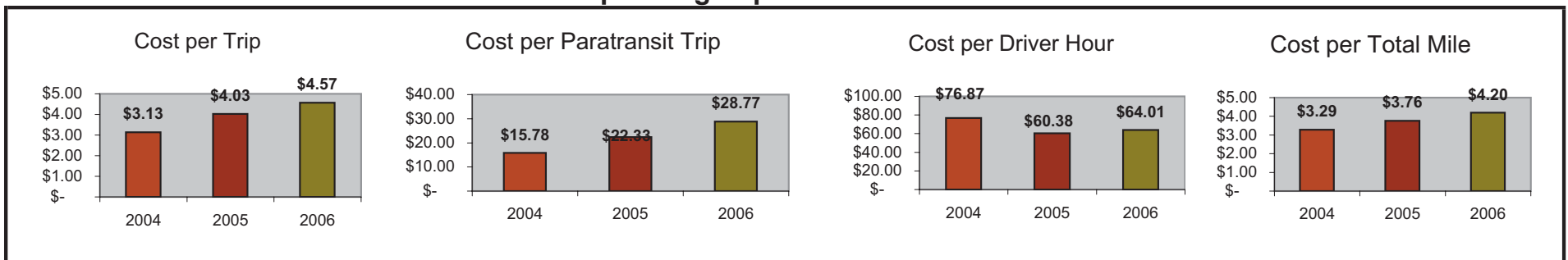
	2005	2006	% Change
Commendations	184	197	7%
Complaints	4,074	4,240	4%
Passenger No-Shows	34,166	34,819	2%
Unmet Trip Request	679,387	738,531	9%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	9,983,842	7,050,364	-29%	Labor	37,220,603	44,141,550	19%
USDOT & FDOT	69,400	73,552	6%	Fringe Benefits	8,297,664	9,449,968	14%
APD/DCF	4,972,515	4,980,166	0%	Services	2,304,477	2,984,503	30%
AHCA (Medicaid)	16,874,139	20,662,306	22%	Mat. & Supplies	5,580,848	6,787,654	22%
DOH	15,482	16,931	9%	Utilities	2,021,860	2,101,079	4%
DOE	883,680	874,056	-1%	Insurance	4,404,450	4,827,550	10%
DOEA	2,168,974	2,454,964	13%	Taxes	1,195,602	1,251,849	5%
DCA	0	0	NA	Pur. Transp.	44,648,192	51,230,294	15%
AWI	85,548	82,676	-3%	Leases/Rentals	3,562,050	4,097,686	15%
DJJ	39,401	41,376	5%	Annual Dep	2,310,126	2,982,885	29%
Other Fed. Prog.	3,296,904	3,845,248	17%	Contributed	970,030	1,019,841	5%
Local Gov't	91,429,532	96,242,488	5%	Other Exp	3,830,751	4,202,703	10%
Local Non-Gov't	4,487,580	5,287,008	18%				
Farebox	12,019,778	14,094,936	17%				
<b>Total Revenue</b>	<b>\$ 146,326,775</b>	<b>\$ 155,706,071</b>	<b>6%</b>	<b>Total Expenses</b>	<b>\$ 116,346,653</b>	<b>\$ 135,077,562</b>	<b>16%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	81,200	0.46%
Potential TD Population/ Percent of County Total	33,892	41.74%
UDPHC/Percent of TD Passengers Served	2,552	7.53%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	2,883
Low Income	0
Disabled & LI	18
Other	23,789
<b>Children</b>	
Disabled	6
Low Income	12,188
Disabled & LI	0
Other	6
<b>Other</b>	
Disabled	14,167
Low Income	22,929
Disabled & LI	18,679
Other	10,588
<b>TOTAL TRIPS</b>	<b>105,253</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	4,320	13,044	202%
Deviated FR	-	-	NA
Ambulatory	92,908	87,159	-6%
Non-Ambulatory	6,643	5,048	-24%
Stretcher	-	2	NA
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>103,871</b>	<b>105,253</b>	<b>1%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	39,790	37,796	-5%
Employment	6,227	5,924	-5%
Education/Training/ Daycare	30,731	20,475	-33%
Nutritional	9,353	5,933	-37%
Life-Sustaining/Other	17,770	35,125	98%
<b>TOTAL TRIPS</b>	<b>103,871</b>	<b>105,253</b>	<b>1%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	44,656	51,968	16%
AHCA	19,360	20,321	5%
APD/DCF	1,018	1,766	73%
DOEA	-	-	NA
DOE	-	-	NA
Other	38,837	31,198	-20%
<b>TOTAL TRIPS</b>	<b>103,871</b>	<b>105,253</b>	<b>1%</b>

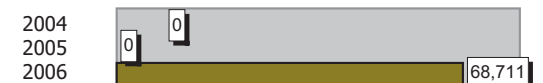
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,127,114	1,099,373	-2%
Revenue Miles	1,024,649	995,198	-3%
Roadcalls	-	16	NA
Accidents	5	2	-60%
Vehicles	43	45	5%
Driver Hours	78,425	92,560	18%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



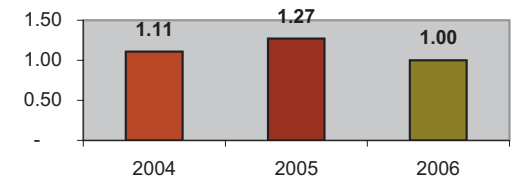
**General Data**

	2005	2006	% Change
Commendations	3	2	-33%
Complaints	-	3	NA
Passenger No- Shows	2,479	2,855	15%
Unmet Trip Request	-	-	NA

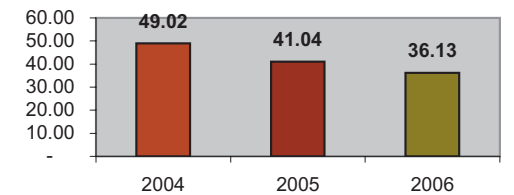
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	240,553	251,215	4%	Labor	841,228	894,787	6%
USDOT & FDOT	51,104	63,961	25%	Fringe Benefits	297,630	345,530	16%
APD/DCF	12,192	13,375	10%	Services	358,548	380,264	6%
AHCA (Medicaid)	715,752	760,179	6%	Mat. & Supplies	123,516	147,534	19%
DOH	0	0	NA	Utilities	22,391	36,448	63%
DOE	0	0	NA	Insurance	91,017	106,444	17%
DOEA	0	0	NA	Taxes	0	0	NA
DCA	0	0	NA	Pur. Transp.	1,620	2,203	36%
AWI	0	0	NA	Leases/Rentals	3,767	1,433	-62%
DJJ	0	0	NA	Annual Dep	230,643	147,948	-36%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	924,139	1,131,014	22%	Other Exp	189,375	202,176	7%
Local Non-Gov't	909	294	-68%				
Farebox	31,665	24,743	-22%				
<b>Total Revenue</b>	<b>\$ 1,976,314</b>	<b>\$ 2,244,781</b>	<b>14%</b>	<b>Total Expenses</b>	<b>\$ 2,159,735</b>	<b>\$ 2,264,767</b>	<b>5%</b>

Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	65,000	0.37%
Potential TD Population/ Percent of County Total	16,831	25.89%
UDPHC/Percent of TD Passengers Served	1,806	10.73%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	4,464
Low Income	14,716
Disabled & LI	4,245
Other	160
<b>Children</b>	
Disabled	0
Low Income	428
Disabled & LI	26
Other	0
<b>Other</b>	
Disabled	992
Low Income	15,432
Disabled & LI	4,893
Other	0
<b>TOTAL TRIPS</b>	<b>45,356</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	55,560	40,995	-26%
Non-Ambulatory	3,216	4,300	34%
Stretcher	46	61	33%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>58,822</b>	<b>45,356</b>	<b>-23%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	40,655	28,361	-30%
Employment	1,767	578	-67%
Education/Training/ Daycare	645	463	-28%
Nutritional	8,502	9,067	7%
Life-Sustaining/Other	7,253	6,887	-5%
<b>TOTAL TRIPS</b>	<b>58,822</b>	<b>45,356</b>	<b>-23%</b>

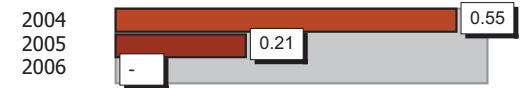
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	37,593	15,293	-59%
AHCA	4,242	8,753	106%
APD/DCF	-	-	NA
DOEA	12,514	8,964	-28%
DOE	-	-	NA
Other	4,473	12,346	176%
<b>TOTAL TRIPS</b>	<b>58,822</b>	<b>45,356</b>	<b>-23%</b>

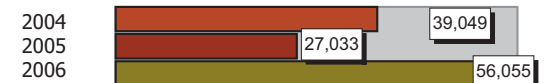
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	486,589	336,327	-31%
Revenue Miles	43,526	285,877	557%
Roadcalls	18	6	-67%
Accidents	1	-	-100%
Vehicles	17	14	-18%
Driver Hours	43,776	20,938	-52%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

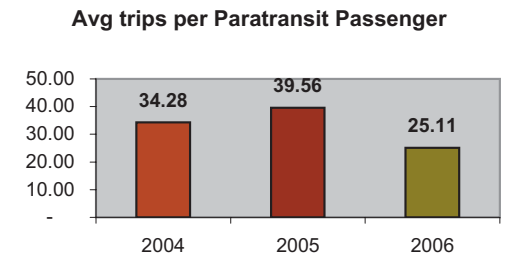
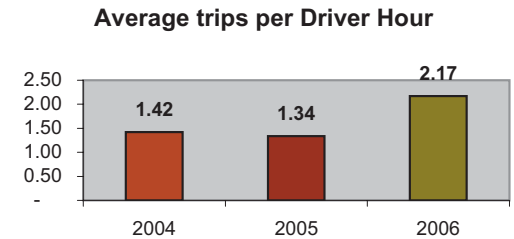


**General Data**

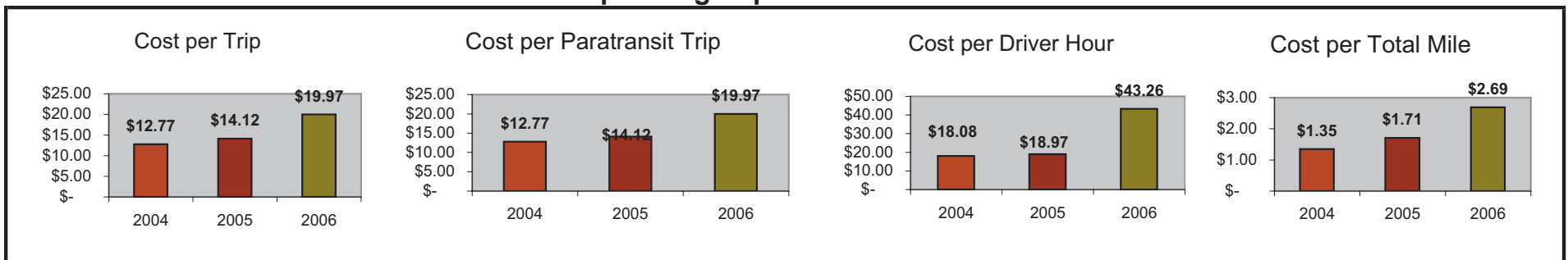
	2005	2006	% Change
Commendations	14	-	-100%
Complaints	7	18	157%
Passenger No- Shows	-	685	NA
Unmet Trip Request	297	92	-69%

### Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	411,306	248,130	-40%	Labor	483,789	477,222	-1%
USDOT & FDOT	98,375	274,352	179%	Fringe Benefits	82,002	129,928	58%
APD/DCF	0	0	NA	Services	37,764	38,444	2%
AHCA (Medicaid)	270,577	339,783	26%	Mat. & Supplies	96,316	151,841	58%
DOH	0	0	NA	Utilities	32,802	33,657	3%
DOE	0	322	NA	Insurance	80,372	54,699	-32%
DOEA	54,633	87,213	60%	Taxes	250	208	-17%
DCA	0	0	NA	Pur. Transp.	0	9,361	NA
AWI	0	0	NA	Leases/Rentals	9,642	5,491	-43%
DJJ	0	0	NA	Annual Dep	0	0	NA
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	11,500	11,500	0%	Other Exp	7,613	4,972	-35%
Local Non-Gov't	0	0	NA				
Farebox	20,195	20,689	2%				
<b>Total Revenue</b>	<b>\$ 866,586</b>	<b>\$ 981,989</b>	<b>13%</b>	<b>Total Expenses</b>	<b>\$ 830,550</b>	<b>\$ 905,823</b>	<b>9%</b>



### Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	185,800	1.06%
Potential TD Population/ Percent of County Total	52,871	28.46%
UDPHC/Percent of TD Passengers Served	6,451	12.20%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	5,466
Low Income	5,325
Disabled & LI	4,485
Other	13,314
<b>Children</b>	
Disabled	0
Low Income	35,799
Disabled & LI	2
Other	2,572
<b>Other</b>	
Disabled	12,472
Low Income	27,888
Disabled & LI	10,230
Other	22,590
<b>TOTAL TRIPS</b>	<b>140,143</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	4,398	6,335	44%
Ambulatory	145,325	116,582	-20%
Non-Ambulatory	21,855	17,215	-21%
Stretcher	12	11	-8%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>171,590</b>	<b>140,143</b>	<b>-18%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	41,181	39,179	-5%
Employment	66,840	47,396	-29%
Education/Training/ Daycare	42,848	39,504	-8%
Nutritional	5,998	5,176	-14%
Life-Sustaining/Other	14,723	8,888	-40%
<b>TOTAL TRIPS</b>	<b>171,590</b>	<b>140,143</b>	<b>-18%</b>

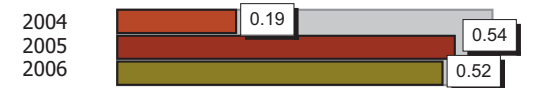
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	75,401	55,072	-27%
AHCA	8,280	13,548	64%
APD/DCF	31,122	14,348	-54%
DOEA	4,282	4,653	9%
DOE	548	12	-98%
Other	51,957	52,510	1%
<b>TOTAL TRIPS</b>	<b>171,590</b>	<b>140,143</b>	<b>-18%</b>

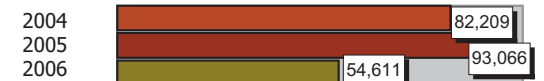
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,116,795	764,551	-32%
Revenue Miles	971,456	671,031	-31%
Roadcalls	12	14	17%
Accidents	6	4	-33%
Vehicles	69	65	-6%
Driver Hours	86,894	72,336	-17%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



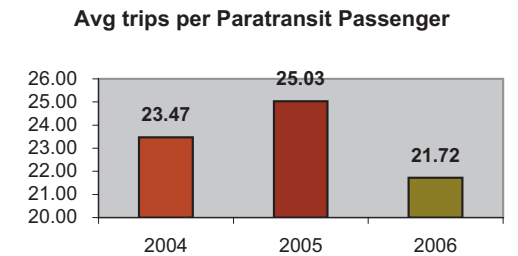
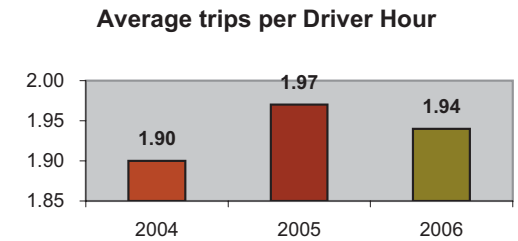
**General Data**

	2005	2006	% Change
Commendations	4	7	75%
Complaints	22	14	-36%
Passenger No-Shows	985	759	-23%
Unmet Trip Request	304	518	70%

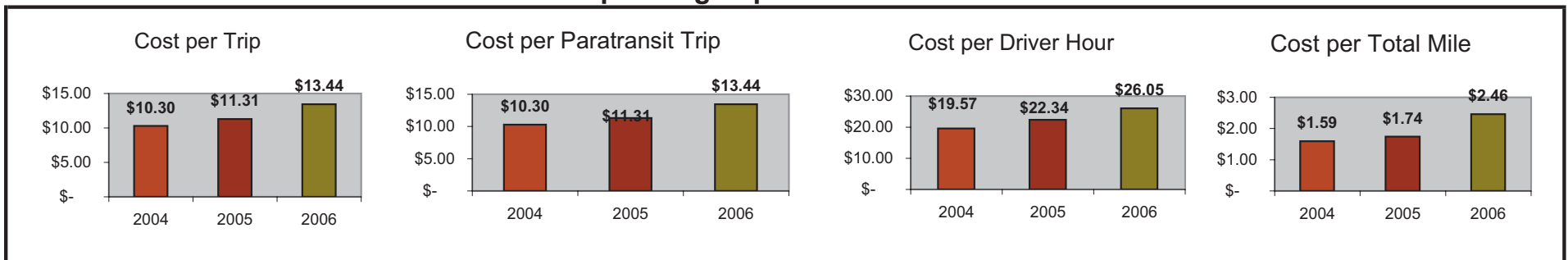


### Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	452,311	342,266	-24%	Labor	924,148	866,778	-6%
USDOT & FDOT	488,015	860,735	76%	Fringe Benefits	266,293	163,340	-39%
APD/DCF	197,708	91,890	-54%	Services	288,233	339,164	18%
AHCA (Medicaid)	74,274	189,345	155%	Mat. & Supplies	116,741	215,775	85%
DOH	97	410	323%	Utilities	30,901	19,478	-37%
DOE	746	273	-63%	Insurance	218,179	228,376	5%
DOEA	25,190	24,453	-3%	Taxes	3,709	2,791	-25%
DCA	0	0	NA	Pur. Transp.	68,212	31,501	-54%
AWI	0	1,163	NA	Leases/Rentals	2,607	1,552	-40%
DJJ	0	0	NA	Annual Dep	10,304	0	-100%
Other Fed. Prog.	298,389	214,948	-28%	Contributed	1,500	1,500	0%
Local Gov't	33,469	97,426	191%	Other Exp	10,257	13,856	35%
Local Non-Gov't	26,875	23,610	-12%				
Farebox	119,967	109,525	-9%				
<b>Total Revenue</b>	<b>\$ 1,717,041</b>	<b>\$ 1,956,044</b>	<b>14%</b>	<b>Total Expenses</b>	<b>\$ 1,941,084</b>	<b>\$ 1,884,111</b>	<b>-3%</b>



### Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	38,000	0.22%
Potential TD Population/ Percent of County Total	19,182	50.48%
UDPHC/Percent of TD Passengers Served	901	4.70%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	2,286
Low Income	1,261
Disabled & LI	322
Other	7,962
<b>Children</b>	
Disabled	8
Low Income	173
Disabled & LI	0
Other	2,397
<b>Other</b>	
Disabled	12,671
Low Income	863
Disabled & LI	235
Other	3,921
<b>TOTAL TRIPS</b>	<b>32,099</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	27,009	27,160	1%
Non-Ambulatory	5,695	4,939	-13%
Stretcher	13	-	-100%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>32,717</b>	<b>32,099</b>	<b>-2%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	10,986	10,926	-1%
Employment	15,622	14,738	-6%
Education/Training/ Daycare	7	6	-14%
Nutritional	4,062	4,234	4%
Life-Sustaining/Other	2,040	2,195	8%
<b>TOTAL TRIPS</b>	<b>32,717</b>	<b>32,099</b>	<b>-2%</b>

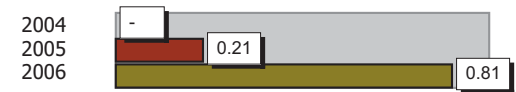
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	8,011	6,354	-21%
AHCA	2,130	7,394	247%
APD/DCF	14,918	11,989	-20%
DOEA	1,386	1,416	2%
DOE	-	-	NA
Other	6,272	4,946	-21%
<b>TOTAL TRIPS</b>	<b>32,717</b>	<b>32,099</b>	<b>-2%</b>

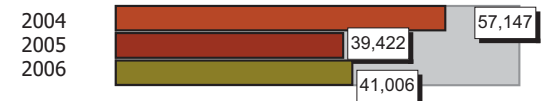
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	473,066	492,076	4%
Revenue Miles	358,309	395,124	10%
Roadcalls	12	12	0%
Accidents	1	4	300%
Vehicles	14	13	-7%
Driver Hours	17,876	17,206	-4%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

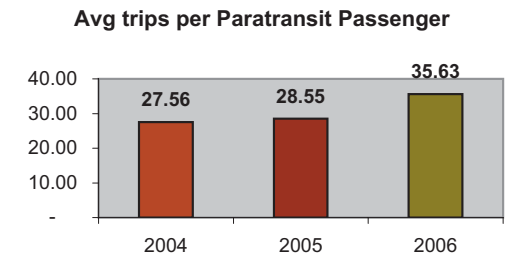
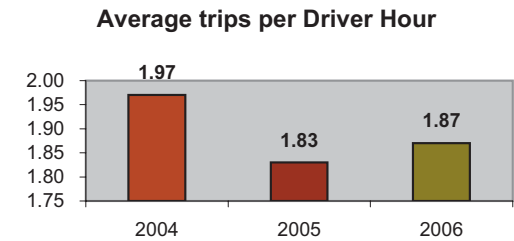


**General Data**

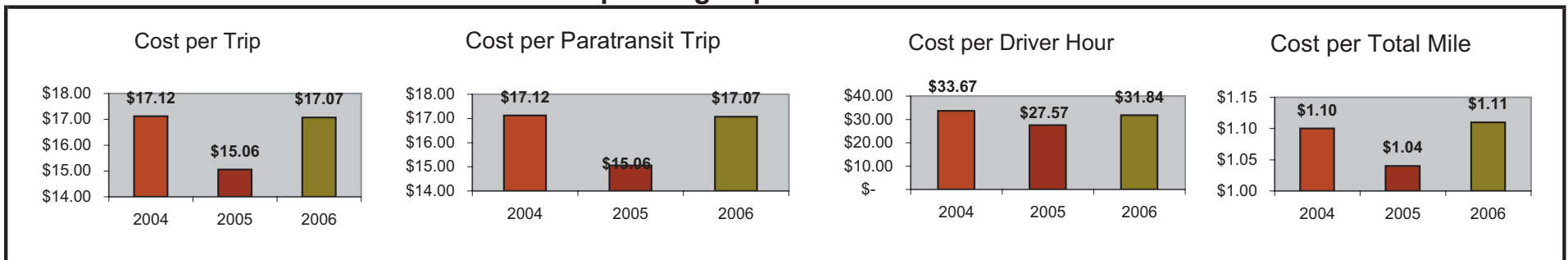
	2005	2006	% Change
Commendations	9	10	11%
Complaints	19	20	5%
Passenger No-Shows	1,365	1,126	-18%
Unmet Trip Request	1,135	634	-44%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	304,454	175,526	-42%	Labor	237,364	247,331	4%
USDOT & FDOT	80,637	52,487	-35%	Fringe Benefits	17,474	16,120	-8%
APD/DCF	30,844	37,960	23%	Services	12,701	12,940	2%
AHCA (Medicaid)	76,997	277,575	261%	Mat. & Supplies	88,671	110,893	25%
DOH	0	0	NA	Utilities	14,397	15,298	6%
DOE	0	0	NA	Insurance	67,557	71,351	6%
DOEA	14,671	14,031	-4%	Taxes	8,162	8,486	4%
DCA	0	0	NA	Pur. Transp.	0	0	NA
AWI	0	0	NA	Leases/Rentals	9,339	9,547	2%
DJJ	0	0	NA	Annual Dep	24,822	42,651	72%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	7,671	16,518	115%	Other Exp	12,371	13,189	7%
Local Non-Gov't	952	0	-100%				
Farebox	3,916	3,663	-6%				
<b>Total Revenue</b>	<b>\$ 520,142</b>	<b>\$ 577,760</b>	<b>11%</b>	<b>Total Expenses</b>	<b>\$ 492,858</b>	<b>\$ 547,806</b>	<b>11%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	1,013,900	5.79%
Potential TD Population/ Percent of County Total	310,167	30.59%
UDPHC/Percent of TD Passengers Served	13,762	4.44%

**Passenger Trips by Passenger Type**

	Number
Elderly	
Disabled	5,030
Low Income	413,629
Disabled & LI	33,673
Other	47,460
Children	
Disabled	7,541
Low Income	47,461
Disabled & LI	23,308
Other	0
Other	
Disabled	142,959
Low Income	509,746
Disabled & LI	195,811
Other	20,402
<b>TOTAL TRIPS</b>	<b>1,447,020</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	579,229	765,322	32%
Deviated FR	-	-	NA
Ambulatory	552,488	521,400	-6%
Non-Ambulatory	145,153	153,018	5%
Stretcher	9,699	7,280	-25%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>1,286,569</b>	<b>1,447,020</b>	<b>12%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	712,532	748,716	5%
Employment	229,942	230,629	0%
Education/Training/ Daycare	128,508	203,699	59%
Nutritional	96,817	93,007	-4%
Life-Sustaining/Other	118,770	170,969	44%
<b>TOTAL TRIPS</b>	<b>1,286,569</b>	<b>1,447,020</b>	<b>12%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	194,233	74,891	-61%
AHCA	142,090	176,932	25%
APD/DCF	96,609	158,788	64%
DOEA	99,727	77,195	-23%
DOE	-	118	NA
Other	753,910	959,096	27%
<b>TOTAL TRIPS</b>	<b>1,286,569</b>	<b>1,447,020</b>	<b>12%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	6,489,586	6,365,691	-2%
Revenue Miles	5,366,218	5,338,661	-1%
Roadcalls	146	161	10%
Accidents	104	143	38%
Vehicles	207	198	-4%
Driver Hours	412,113	375,163	-9%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



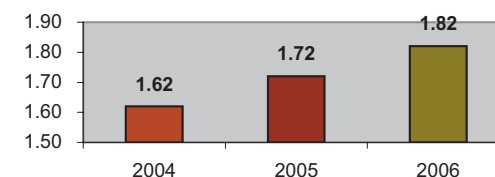
**General Data**

	2005	2006	% Change
Commendations	110	58	-47%
Complaints	2,014	1,946	-3%
Passenger No- Shows	18,047	-	-100%
Unmet Trip Request	370	1,136	207%

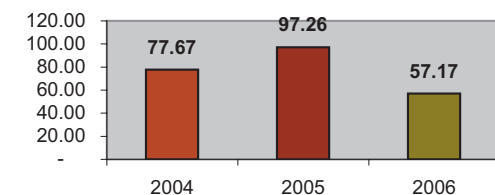
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	3,590,597	2,082,427	-42%	Labor	5,522,412	6,107,716	11%
USDOT & FDOT	54,134	164,125	203%	Fringe Benefits	815,657	619,128	-24%
APD/DCF	785,411	1,242,983	58%	Services	1,219,357	636,481	-48%
AHCA (Medicaid)	1,940,975	2,774,351	43%	Mat. & Supplies	1,772,613	2,733,880	54%
DOH	0	1,775	NA	Utilities	172,256	129,051	-25%
DOE	0	0	NA	Insurance	1,020,464	1,331,088	30%
DOEA	811,096	701,019	-14%	Taxes	381,592	386,321	1%
DCA	0	0	NA	Pur. Transp.	302,070	340,915	13%
AWI	0	0	NA	Leases/Rentals	294,486	268,922	-9%
DJJ	0	0	NA	Annual Dep	392,650	446,247	14%
Other Fed. Prog.	862,939	1,069,319	24%	Contributed	0	53,243	NA
Local Gov't	2,710,845	4,352,675	61%	Other Exp	588,974	1,031,357	75%
Local Non-Gov't	294,417	206,451	-30%				
Farebox	506,556	529,177	4%				
<b>Total Revenue</b>	<b>\$ 11,556,970</b>	<b>\$ 13,124,302</b>	<b>14%</b>	<b>Total Expenses</b>	<b>\$ 12,482,531</b>	<b>\$ 14,084,349</b>	<b>13%</b>

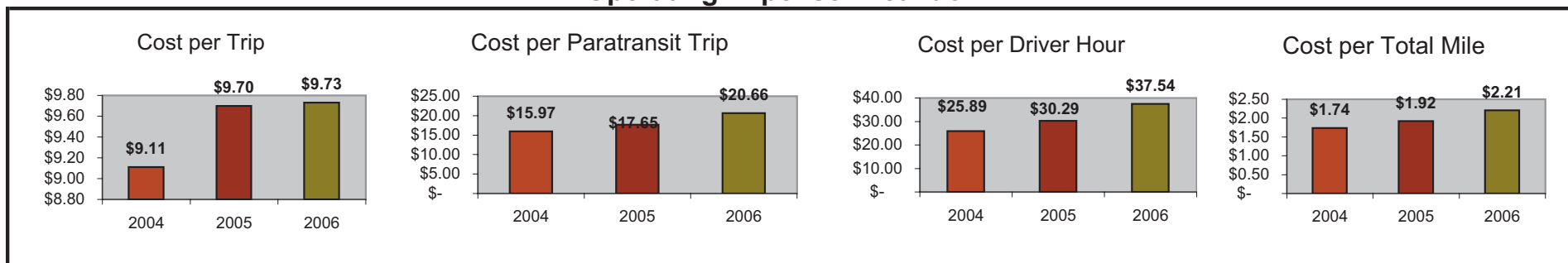
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	225,800	1.29%
Potential TD Population/ Percent of County Total	69,430	30.75%
UDPHC/Percent of TD Passengers Served	2,379	3.43%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	869
Low Income	71,497
Disabled & LI	5,820
Other	8,204
<b>Children</b>	
Disabled	1,303
Low Income	8,204
Disabled & LI	4,029
Other	0
<b>Other</b>	
Disabled	24,711
Low Income	88,111
Disabled & LI	33,847
Other	3,526
<b>TOTAL TRIPS</b>	<b>250,121</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	104,682	132,288	26%
Deviated FR	-	-	NA
Ambulatory	99,849	90,126	-10%
Non-Ambulatory	26,233	26,449	1%
Stretcher	1,753	1,258	-28%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>232,517</b>	<b>250,121</b>	<b>8%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	128,773	129,418	1%
Employment	41,557	39,865	-4%
Education/Training/ Daycare	23,225	35,210	52%
Nutritional	17,497	16,077	-8%
Life-Sustaining/Other	21,465	29,551	38%
<b>TOTAL TRIPS</b>	<b>232,517</b>	<b>250,121</b>	<b>8%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	35,103	12,945	-63%
AHCA	25,679	30,583	19%
APD/DCF	17,460	27,447	57%
DOEA	18,023	13,343	-26%
DOE	-	20	NA
Other	136,252	165,783	22%
<b>TOTAL TRIPS</b>	<b>232,517</b>	<b>250,121</b>	<b>8%</b>

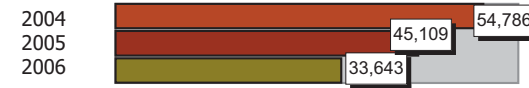
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,172,839	942,004	-20%
Revenue Miles	969,816	791,310	-18%
Roadcalls	26	28	8%
Accidents	19	22	16%
Vehicles	37	34	-8%
Driver Hours	74,480	64,848	-13%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

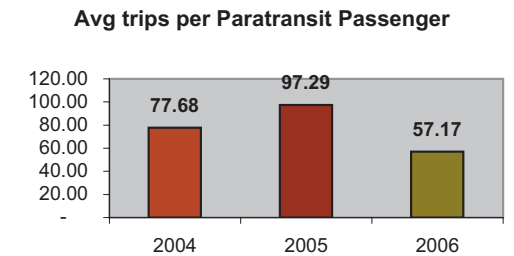
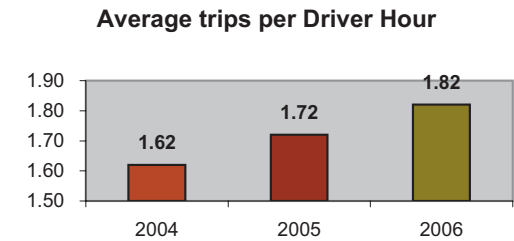


**General Data**

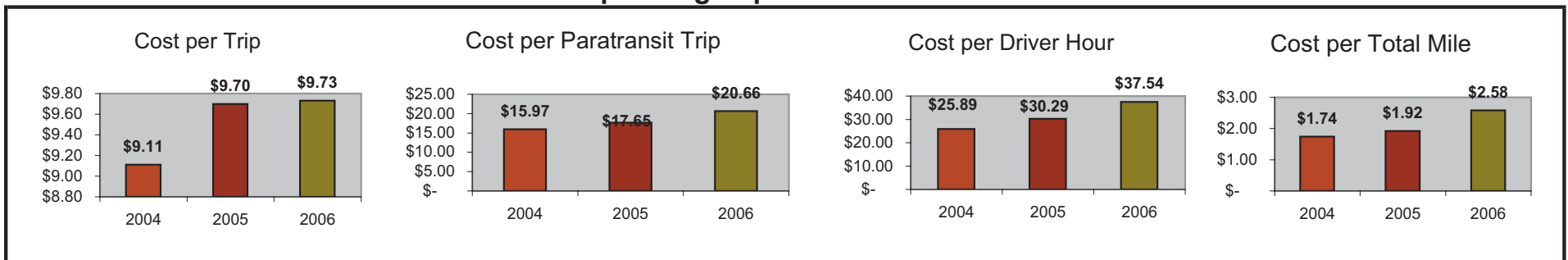
	2005	2006	% Change
Commendations	20	10	-50%
Complaints	364	334	-8%
Passenger No-Shows	3,262	3,064	-6%
Unmet Trip Request	67	195	191%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	648,916	359,954	-45%	Labor	998,045	1,055,737	6%
USDOT & FDOT	9,783	28,369	190%	Fringe Benefits	147,411	107,018	-27%
APD/DCF	141,945	214,854	51%	Services	220,370	110,017	-50%
AHCA (Medicaid)	350,785	479,555	37%	Mat. & Supplies	320,358	472,559	48%
DOH	0	307	NA	Utilities	31,132	22,307	-28%
DOE	0	0	NA	Insurance	184,425	230,083	25%
DOEA	146,586	121,173	-17%	Taxes	68,964	66,777	-3%
DCA	0	0	NA	Pur. Transp.	54,766	58,928	8%
AWI	0	0	NA	Leases/Rentals	53,222	46,484	-13%
DJJ	0	0	NA	Annual Dep	70,962	77,135	9%
Other Fed. Prog.	155,956	184,835	19%	Contributed	0	9,203	NA
Local Gov't	489,921	752,375	54%	Other Exp	106,444	178,273	67%
Local Non-Gov't	53,209	35,685	-33%				
Farebox	91,548	91,470	0%				
<b>Total Revenue</b>	<b>\$ 2,088,649</b>	<b>\$ 2,268,577</b>	<b>9%</b>	<b>Total Expenses</b>	<b>\$ 2,256,099</b>	<b>\$ 2,434,521</b>	<b>8%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	1,242,300	7.09%
Potential TD Population/ Percent of County Total	496,326	39.95%
UDPHC/Percent of TD Passengers Served	20,355	4.10%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	1,327,636
Low Income	12,856
Disabled & LI	47,521
Other	439,394
<b>Children</b>	
Disabled	115,751
Low Income	16,957
Disabled & LI	3,602
Other	42,719
<b>Other</b>	
Disabled	948,569
Low Income	26,612
Disabled & LI	86,388
Other	225,749
<b>TOTAL TRIPS</b>	<b>3,293,754</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	1,513,880	2,215,582	46%
Deviated FR	-	-	NA
Ambulatory	851,093	865,633	2%
Non-Ambulatory	242,103	209,136	-14%
Stretcher	3,778	3,403	-10%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>2,610,854</b>	<b>3,293,754</b>	<b>26%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	1,227,102	1,548,064	26%
Employment	417,737	494,063	18%
Education/Training/ Daycare	104,434	131,750	26%
Nutritional	261,085	527,001	102%
Life-Sustaining/Other	600,496	592,876	-1%
<b>TOTAL TRIPS</b>	<b>2,610,854</b>	<b>3,293,754</b>	<b>26%</b>

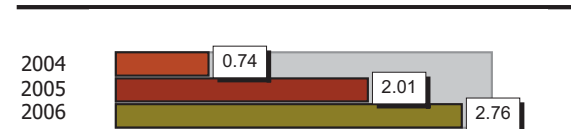
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	1,596,177	941,086	-41%
AHCA	296,774	349,571	18%
APD/DCF	59,658	59,835	0%
DOEA	89,814	71,806	-20%
DOE	750	-	-100%
Other	567,681	1,871,456	230%
<b>TOTAL TRIPS</b>	<b>2,610,854</b>	<b>3,293,754</b>	<b>26%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	8,707,209	11,498,855	32%
Revenue Miles	7,850,278	10,781,683	37%
Roadcalls	114	110	-4%
Accidents	175	317	81%
Vehicles	396	363	-8%
Driver Hours	611,644	632,831	3%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



**General Data**

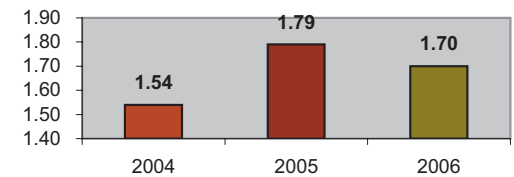
	2005	2006	% Change
Commendations	1,074	1,042	-3%
Complaints	2,866	1,924	-33%
Passenger No-Shows	-	-	NA
Unmet Trip Request	-	-	NA



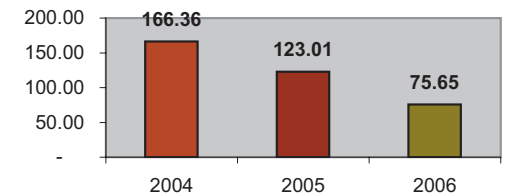
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	5,190,094	1,727,472	-67%	Labor	12,262,609	13,253,685	8%
USDOT & FDOT	111,450	0	-100%	Fringe Benefits	1,929,959	2,363,611	22%
APD/DCF	747,419	671,870	-10%	Services	884,288	1,226,390	39%
AHCA (Medicaid)	1,746,176	4,248,019	143%	Mat. & Supplies	2,445,010	4,628,263	89%
DOH	0	0	NA	Utilities	198,659	192,323	-3%
DOE	0	0	NA	Insurance	1,998,911	2,123,631	6%
DOEA	756,558	656,784	-13%	Taxes	322,686	683,267	112%
DCA	0	0	NA	Pur. Transp.	768,310	550,968	-28%
AWI	0	3,845	NA	Leases/Rentals	1,442,492	1,287,145	-11%
DJJ	0	0	NA	Annual Dep	567,605	1,321,626	133%
Other Fed. Prog.	139,298	128,622	-8%	Contributed	30,303	78,293	158%
Local Gov't	10,848,092	16,285,928	50%	Other Exp	529,609	2,155,186	307%
Local Non-Gov't	1,642,799	1,810,720	10%				
Farebox	894,056	956,105	7%				
<b>Total Revenue</b>	<b>\$ 22,075,942</b>	<b>\$ 26,489,365</b>	<b>20%</b>	<b>Total Expenses</b>	<b>\$ 23,380,441</b>	<b>\$ 29,864,388</b>	<b>28%</b>

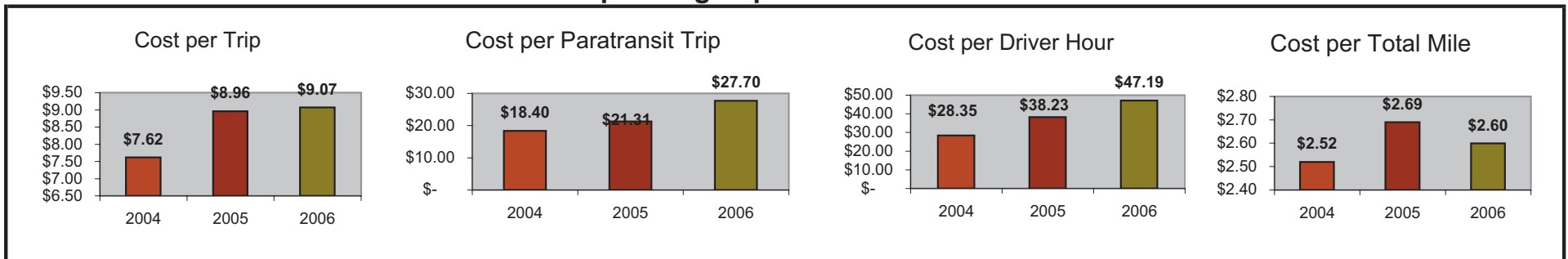
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	389,800	2.23%
Potential TD Population/ Percent of County Total	201,845	51.78%
UDPHC/Percent of TD Passengers Served	8,215	4.07%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	24,553
Low Income	45,755
Disabled & LI	6,961
Other	6,847
<b>Children</b>	
Disabled	197
Low Income	112,773
Disabled & LI	648
Other	16,088
<b>Other</b>	
Disabled	44,128
Low Income	155,664
Disabled & LI	7,008
Other	32,569
<b>TOTAL TRIPS</b>	<b>453,191</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	289,190	230,996	-20%
Deviated FR	-	-	NA
Ambulatory	194,542	190,882	-2%
Non-Ambulatory	16,275	14,394	-12%
Stretcher	1,172	942	-20%
School Board	13,185	15,977	21%
<b>TOTAL TRIPS</b>	<b>514,364</b>	<b>453,191</b>	<b>-12%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	209,687	179,242	-15%
Employment	6,685	21,018	214%
Education/Training/ Daycare	90,972	102,236	12%
Nutritional	16,121	48,430	200%
Life-Sustaining/Other	190,899	102,265	-46%
<b>TOTAL TRIPS</b>	<b>514,364</b>	<b>453,191</b>	<b>-12%</b>

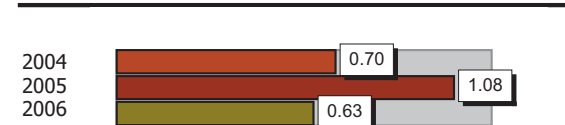
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	245,412	80,250	-67%
AHCA	137,275	242,996	77%
APD/DCF	8,732	11,446	31%
DOEA	33,254	31,862	-4%
DOE	12,080	7,040	-42%
Other	77,611	79,597	3%
<b>TOTAL TRIPS</b>	<b>514,364</b>	<b>453,191</b>	<b>-12%</b>

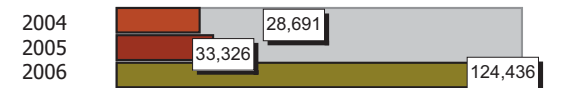
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,199,736	1,119,921	-7%
Revenue Miles	1,036,461	992,129	-4%
Roadcalls	36	9	-75%
Accidents	13	7	-46%
Vehicles	107	132	23%
Driver Hours	83,521	83,249	0%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



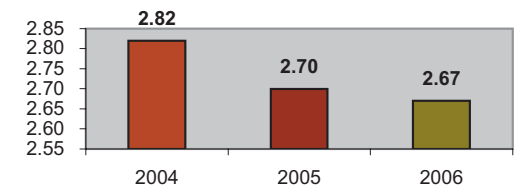
**General Data**

	2005	2006	% Change
Commendations	39	27	-31%
Complaints	111	117	5%
Passenger No-Shows	2,697	1,945	-28%
Unmet Trip Request	12	1,115	9192%

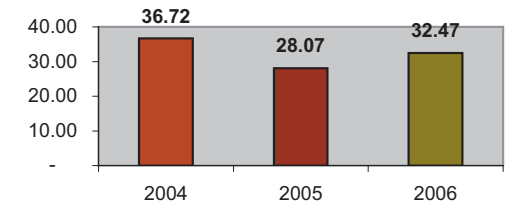
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	949,721	432,112	-55%	Labor	1,056,688	794,942	-25%
USDOT & FDOT	324,726	188,959	-42%	Fringe Benefits	441,085	307,786	-30%
APD/DCF	133,137	149,462	12%	Services	46,585	55,556	19%
AHCA (Medicaid)	306,274	758,536	148%	Mat. & Supplies	354,728	262,141	-26%
DOH	0	0	NA	Utilities	18,250	16,986	-7%
DOE	1,683	810	-52%	Insurance	165,550	144,355	-13%
DOEA	271,231	288,791	6%	Taxes	1,292	1,770	37%
DCA	0	0	NA	Pur. Transp.	951,518	1,030,944	8%
AWI	0	0	NA	Leases/Rentals	18,881	18,190	-4%
DJJ	5,299	3,817	-28%	Annual Dep	67,431	76,349	13%
Other Fed. Prog.	333,229	384,366	15%	Contributed	0	0	NA
Local Gov't	465,686	169,877	-64%	Other Exp	128,926	116,334	-10%
Local Non-Gov't	444,829	440,969	-1%				
Farebox	15,119	7,654	-49%				
<b>Total Revenue</b>	<b>\$ 3,250,934</b>	<b>\$ 2,825,353</b>	<b>-13%</b>	<b>Total Expenses</b>	<b>\$ 3,250,934</b>	<b>\$ 2,825,353</b>	<b>-13%</b>

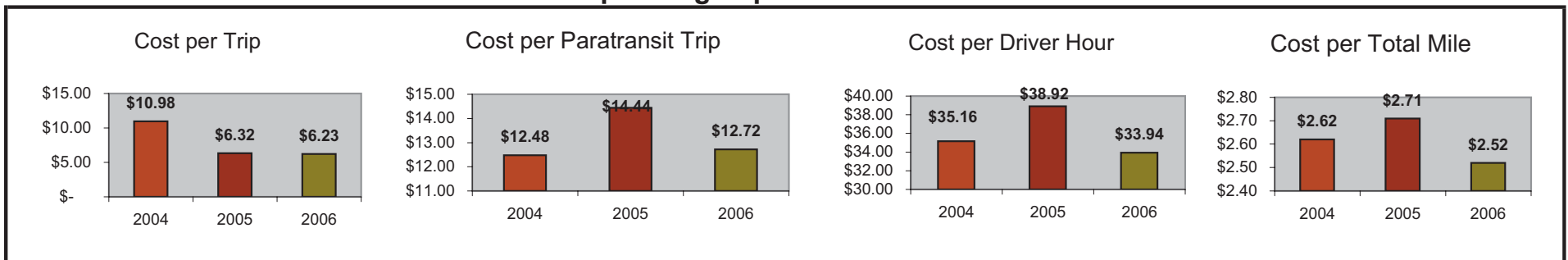
### Average trips per Driver Hour



### Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	943,600	5.39%
Potential TD Population/ Percent of County Total	414,255	43.90%
UDPHC/Percent of TD Passengers Served	28,411	6.86%

**Passenger Trips by Passenger Type**

	Number
Elderly	
Disabled	15,273
Low Income	176,774
Disabled & LI	350,608
Other	92,292
Children	
Disabled	2,616
Low Income	59,664
Disabled & LI	29,456
Other	13,077
Other	
Disabled	20,399
Low Income	792,464
Disabled & LI	391,267
Other	3,549
<b>TOTAL TRIPS</b>	<b>1,947,439</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	887,200	1,074,486	21%
Deviated FR	3,830	3,830	0%
Ambulatory	663,202	630,143	-5%
Non-Ambulatory	297,449	238,895	-20%
Stretcher	-	85	NA
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>1,851,681</b>	<b>1,947,439</b>	<b>5%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	797,722	785,206	-2%
Employment	490,035	687,318	40%
Education/Training/ Daycare	288,607	229,164	-21%
Nutritional	105,655	90,552	-14%
Life-Sustaining/Other	169,662	155,199	-9%
<b>TOTAL TRIPS</b>	<b>1,851,681</b>	<b>1,947,439</b>	<b>5%</b>

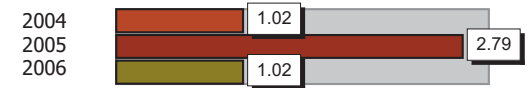
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	1,086,211	966,518	-11%
AHCA	236,813	392,719	66%
APD/DCF	44,808	210,613	370%
DOEA	113,247	119,831	6%
DOE	21	-	-100%
Other	370,581	257,758	-30%
<b>TOTAL TRIPS</b>	<b>1,851,681</b>	<b>1,947,439</b>	<b>5%</b>

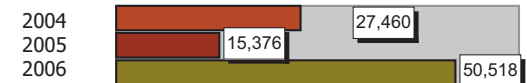
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	4,689,672	4,395,081	-6%
Revenue Miles	3,567,586	3,024,923	-15%
Roadcalls	305	87	-71%
Accidents	131	45	-66%
Vehicles	796	690	-13%
Driver Hours	913,365	845,805	-7%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

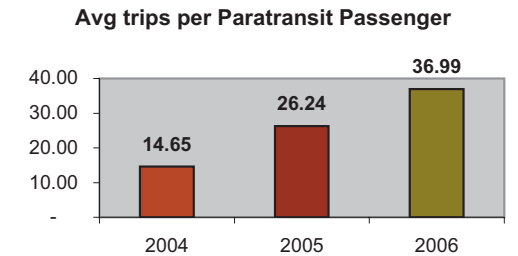
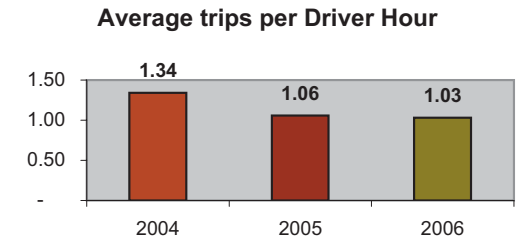


**General Data**

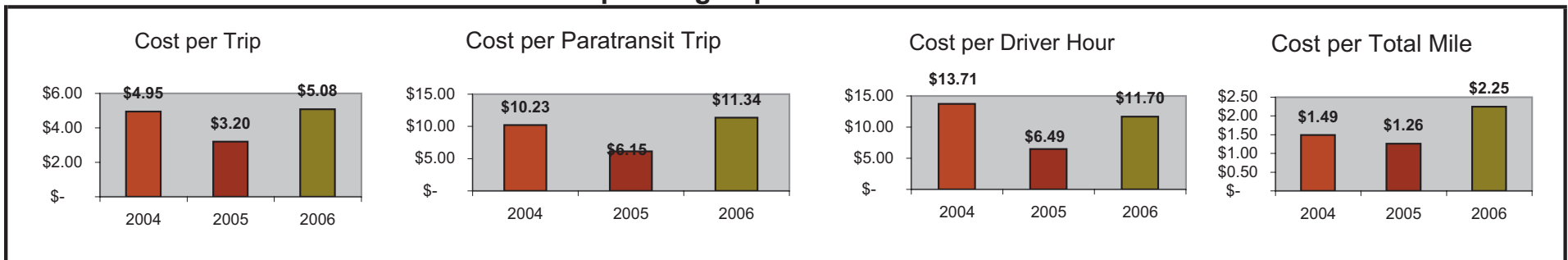
	2005	2006	% Change
Commendations	397	369	-7%
Complaints	131	105	-20%
Passenger No- Shows	10,743	11,174	4%
Unmet Trip Request	1,374	1,440	5%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	1,640,203	1,686,187	3%	Labor	1,740,020	4,003,345	130%
USDOT & FDOT	599,474	500,532	-17%	Fringe Benefits	492,916	974,882	98%
APD/DCF	965,610	2,094,466	117%	Services	29,244	272,321	831%
AHCA (Medicaid)	1,656,080	3,111,597	88%	Mat. & Supplies	719,491	1,246,565	73%
DOH	0	294,621	NA	Utilities	27,828	122,944	342%
DOE	420	420	0%	Insurance	476,185	915,889	92%
DOEA	1,119,231	1,186,833	6%	Taxes	2,387	88,054	3589%
DCA	0	0	NA	Pur. Transp.	913,090	1,013,410	11%
AWI	0	0	NA	Leases/Rentals	37,803	83,411	121%
DJJ	17,505	17,505	0%	Annual Dep	421,649	673,350	60%
Other Fed. Prog.	789,259	228,264	-71%	Contributed	719,721	54,579	-92%
Local Gov't	285,976	439,156	54%	Other Exp	350,922	448,204	28%
Local Non-Gov't	2,421,526	331,612	-86%				
Farebox	41,618	187,192	350%				
<b>Total Revenue</b>	<b>\$ 9,536,902</b>	<b>\$ 10,078,385</b>	<b>6%</b>	<b>Total Expenses</b>	<b>\$ 5,931,256</b>	<b>\$ 9,896,954</b>	<b>67%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	528,400	3.02%
Potential TD Population/ Percent of County Total	198,717	37.61%
UDPHC/Percent of TD Passengers Served	14,440	7.27%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	31,028
Low Income	34,640
Disabled & LI	219,932
Other	16,834
<b>Children</b>	
Disabled	195
Low Income	9,986
Disabled & LI	15,803
Other	473
<b>Other</b>	
Disabled	90,424
Low Income	16,134
Disabled & LI	25,656
Other	2,966
<b>TOTAL TRIPS</b>	<b>464,071</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	154,773	96,489	-38%
Deviated FR	-	-	NA
Ambulatory	264,553	258,924	-2%
Non-Ambulatory	74,053	43,890	-41%
Stretcher	2,393	1,744	-27%
School Board	11,604	63,024	443%
<b>TOTAL TRIPS</b>	<b>507,376</b>	<b>464,071</b>	<b>-9%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	111,242	142,715	28%
Employment	931	86,077	9146%
Education/Training/ Daycare	212,505	123,666	-42%
Nutritional	58,222	71,769	23%
Life-Sustaining/Other	124,476	39,844	-68%
<b>TOTAL TRIPS</b>	<b>507,376</b>	<b>464,071</b>	<b>-9%</b>

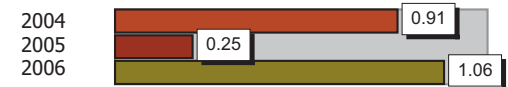
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	80,452	43,831	-46%
AHCA	42,034	41,350	-2%
APD/DCF	40,501	31,372	-23%
DOEA	71,356	57,272	-20%
DOE	1,362	603	-56%
Other	271,671	289,643	7%
<b>TOTAL TRIPS</b>	<b>507,376</b>	<b>464,071</b>	<b>-9%</b>

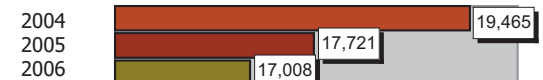
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	2,356,929	2,840,415	21%
Revenue Miles	1,740,718	2,112,770	21%
Roadcalls	133	167	26%
Accidents	6	30	400%
Vehicles	166	161	-3%
Driver Hours	206,321	210,822	2%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

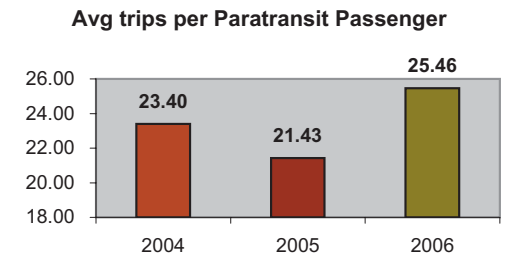
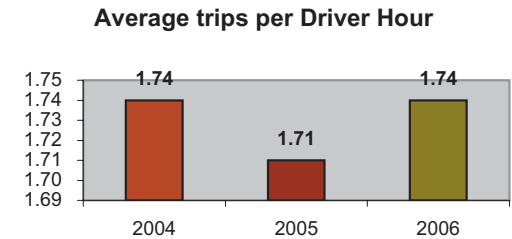


**General Data**

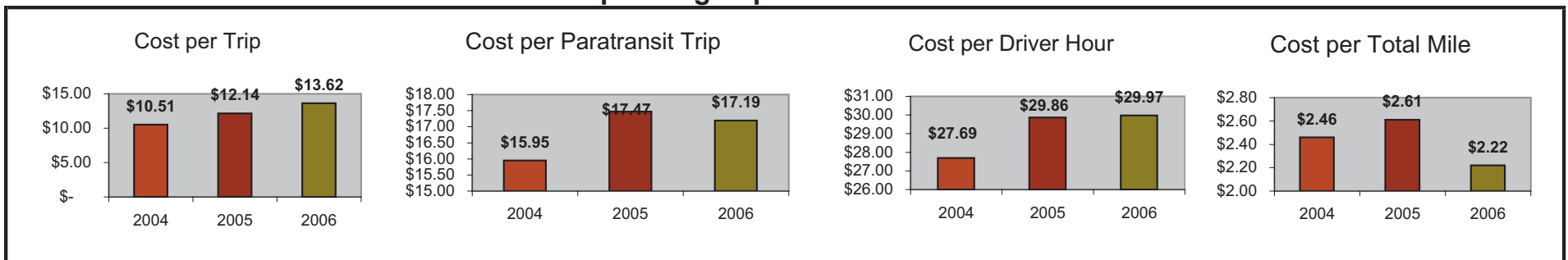
	2005	2006	% Change
Commendations	10	13	30%
Complaints	39	54	38%
Passenger No-Shows	2,468	5,312	115%
Unmet Trip Request	497	219	-56%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	1,988,131	948,748	-52%	Labor	3,437,670	3,190,001	-7%
USDOT & FDOT	1,134,709	1,047,918	-8%	Fringe Benefits	961,101	1,008,355	5%
APD/DCF	228,676	313,067	37%	Services	334,799	514,659	54%
AHCA (Medicaid)	810,782	1,756,612	117%	Mat. & Supplies	764,271	1,078,887	41%
DOH	16,912	47,317	180%	Utilities	85,344	92,531	8%
DOE	18,349	29,964	63%	Insurance	157,344	190,850	21%
DOEA	189,611	186,451	-2%	Taxes	16,885	55,352	228%
DCA	0	0	NA	Pur. Transp.	7,849	5,342	-32%
AWI	0	0	NA	Leases/Rentals	168,591	51,288	-70%
DJJ	0	0	NA	Annual Dep	76,996	96,902	26%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	1,386,795	1,322,526	-5%	Other Exp	148,875	34,375	-77%
Local Non-Gov't	276,768	224,528	-19%				
Farebox	109,102	70,549	-35%				
<b>Total Revenue</b>	<b>\$ 6,159,835</b>	<b>\$ 5,947,680</b>	<b>-3%</b>	<b>Total Expenses</b>	<b>\$ 6,159,725</b>	<b>\$ 6,318,542</b>	<b>3%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	73,200	0.42%
Potential TD Population/ Percent of County Total	39,089	53.40%
UDPHC/Percent of TD Passengers Served	6,669	17.06%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	0
Low Income	0
Disabled & LI	0
Other	1,206
<b>Children</b>	
Disabled	0
Low Income	0
Disabled & LI	0
Other	3,199
<b>Other</b>	
Disabled	0
Low Income	0
Disabled & LI	0
Other	142,132
<b>TOTAL TRIPS</b>	<b>146,537</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	122,961	127,455	4%
Ambulatory	202	457	126%
Non-Ambulatory	16,849	16,472	-2%
Stretcher	2,012	2,153	7%
School Board	251	-	-100%
<b>TOTAL TRIPS</b>	<b>142,275</b>	<b>146,537</b>	<b>3%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	17,877	15,581	-13%
Employment	33,826	73,151	116%
Education/Training/ Daycare	46,220	688	-99%
Nutritional	1,167	1,206	3%
Life-Sustaining/Other	43,185	55,911	29%
<b>TOTAL TRIPS</b>	<b>142,275</b>	<b>146,537</b>	<b>3%</b>

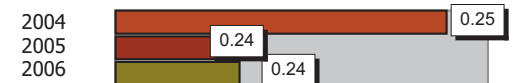
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	27,746	13,963	-50%
AHCA	7,437	15,581	110%
APD/DCF	44,604	46,943	5%
DOEA	1,167	1,206	3%
DOE	251	-	-100%
Other	60,072	68,844	15%
<b>TOTAL TRIPS</b>	<b>141,277</b>	<b>146,537</b>	<b>4%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	816,559	832,670	2%
Revenue Miles	665,495	678,625	2%
Roadcalls	20	14	-30%
Accidents	2	2	0%
Vehicles	30	33	10%
Driver Hours	44,962	54,164	20%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



**General Data**

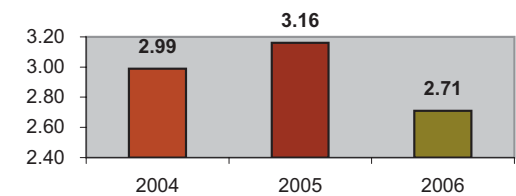
	2005	2006	% Change
Commendations	2	1	-50%
Complaints	2	3	50%
Passenger No-Shows	-	14,935	NA
Unmet Trip Request	-	-	NA



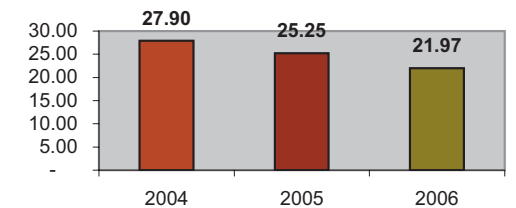
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	550,502	355,836	-35%	Labor	726,840	784,176	8%
USDOT & FDOT	248,181	152,490	-39%	Fringe Benefits	201,727	186,436	-8%
APD/DCF	412,100	477,828	16%	Services	137,479	162,149	18%
AHCA (Medicaid)	211,527	491,582	132%	Mat. & Supplies	352,029	368,827	5%
DOH	0	0	NA	Utilities	22,624	25,634	13%
DOE	0	0	NA	Insurance	179,231	163,359	-9%
DOEA	6,664	6,103	-8%	Taxes	292	996	241%
DCA	25,268	950	-96%	Pur. Transp.	4,045	2,804	-31%
AWI	8,423	543	-94%	Leases/Rentals	17,402	34,895	101%
DJJ	0	0	NA	Annual Dep	184,223	206,524	12%
Other Fed. Prog.	39,536	37,530	-5%	Contributed	0	0	NA
Local Gov't	202,000	203,031	1%	Other Exp	18,904	28,403	50%
Local Non-Gov't	288,442	84,559	-71%				
Farebox	25,258	31,739	26%				
<b>Total Revenue</b>	<b>\$ 2,017,901</b>	<b>\$ 1,842,191</b>	<b>-9%</b>	<b>Total Expenses</b>	<b>\$ 1,844,796</b>	<b>\$ 1,964,203</b>	<b>6%</b>

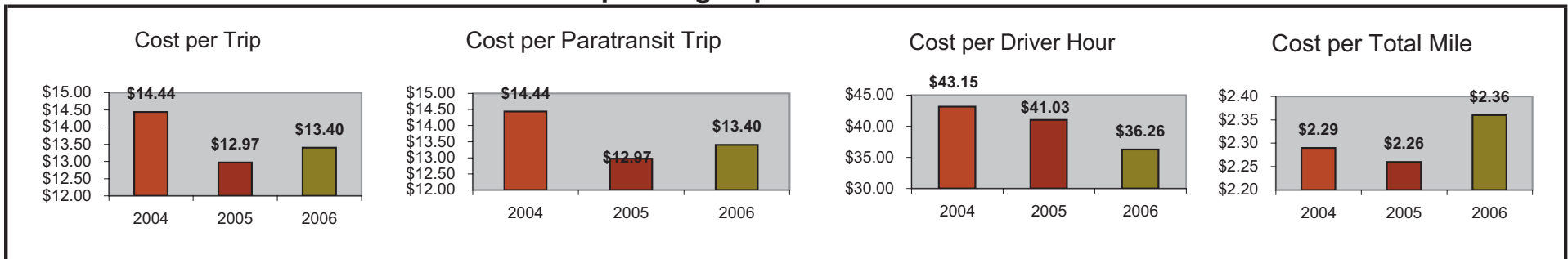
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	133,700	0.76%
Potential TD Population/ Percent of County Total	42,242	31.59%
UDPHC/Percent of TD Passengers Served	534	1.26%

**Passenger Trips by Passenger Type**

	Number
Elderly	
Disabled	5,614
Low Income	1,708
Disabled & LI	7,844
Other	1,894
Children	
Disabled	165
Low Income	368
Disabled & LI	215
Other	175
Other	
Disabled	5,701
Low Income	5,506
Disabled & LI	14,662
Other	5,636
<b>TOTAL TRIPS</b>	<b>49,488</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	45,003	42,878	-5%
Non-Ambulatory	7,363	6,571	-11%
Stretcher	4	39	875%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>52,370</b>	<b>49,488</b>	<b>-6%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	11,405	11,977	5%
Employment	10,022	9,414	-6%
Education/Training/ Daycare	19,147	18,215	-5%
Nutritional	2,862	2,056	-28%
Life-Sustaining/Other	8,934	7,826	-12%
<b>TOTAL TRIPS</b>	<b>52,370</b>	<b>49,488</b>	<b>-6%</b>

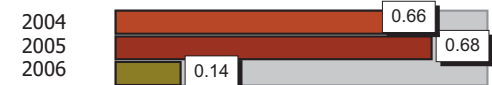
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	24,845	19,110	-23%
AHCA	4,862	10,334	113%
APD/DCF	15,175	13,341	-12%
DOEA	2,427	1,435	-41%
DOE	56	225	302%
Other	5,005	5,043	1%
<b>TOTAL TRIPS</b>	<b>52,370</b>	<b>49,488</b>	<b>-6%</b>

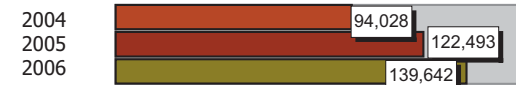
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	734,959	698,211	-5%
Revenue Miles	530,594	504,064	-5%
Roadcalls	6	5	-17%
Accidents	5	1	-80%
Vehicles	24	18	-25%
Driver Hours	17,025	18,657	10%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

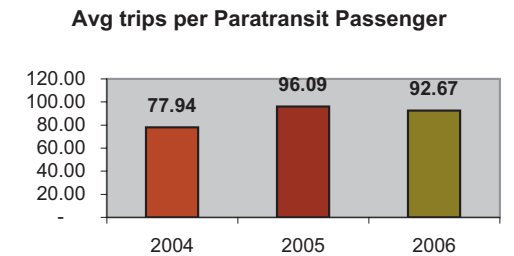
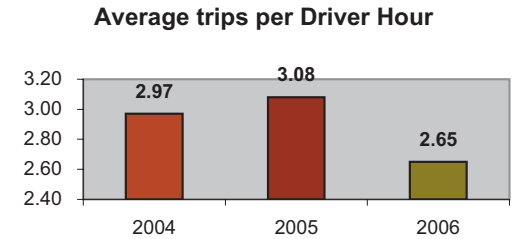


**General Data**

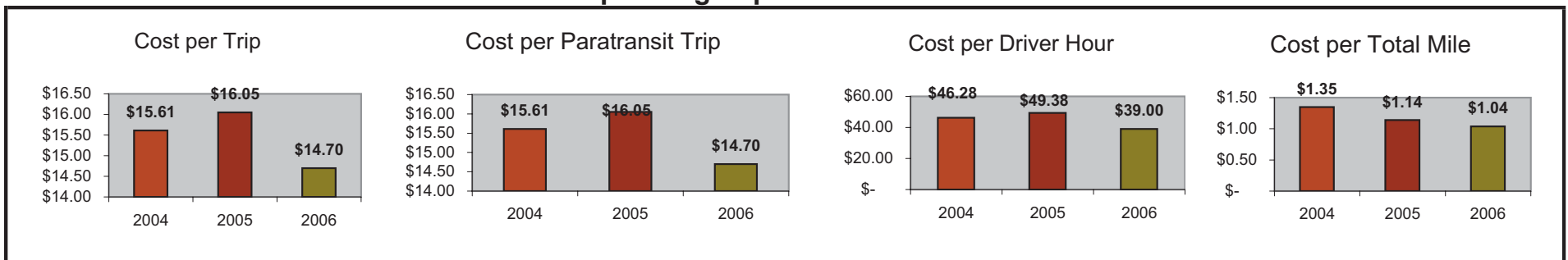
	2005	2006	% Change
Commendations	4	4	0%
Complaints	21	23	10%
Passenger No- Shows	903	-	-100%
Unmet Trip Request	678	640	-6%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	221,280	332,725	50%	Labor	289,823	128,742	-56%
USDOT & FDOT	125,298	58,448	-53%	Fringe Benefits	48,401	11,586	-76%
APD/DCF	261,348	259,685	-1%	Services	43,985	54,305	23%
AHCA (Medicaid)	136,579	281,198	106%	Mat. & Supplies	154,251	287,539	86%
DOH	0	0	NA	Utilities	11,462	14,857	30%
DOE	923	5,792	528%	Insurance	152,711	186,676	22%
DOEA	21,937	14,750	-33%	Taxes	6,466	4,396	-32%
DCA	0	0	NA	Pur. Transp.	0	2,623	NA
AWI	0	0	NA	Leases/Rentals	113,373	8,619	-92%
DJJ	0	0	NA	Annual Dep	7,000	9,124	30%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	10,500	18,525	76%	Other Exp	13,237	19,080	44%
Local Non-Gov't	0	0	NA				
Farebox	29,927	21,114	-29%				
<b>Total Revenue</b>	<b>\$ 807,792</b>	<b>\$ 992,237</b>	<b>23%</b>	<b>Total Expenses</b>	<b>\$ 840,709</b>	<b>\$ 727,547</b>	<b>-13%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	358,300	2.05%
Potential TD Population/ Percent of County Total	168,027	46.90%
UDPHC/Percent of TD Passengers Served	18,519	11.02%

**Passenger Trips by Passenger Type**

	Number
Elderly	
Disabled	213,711
Low Income	122,121
Disabled & LI	101,767
Other	10,177
Children	
Disabled	111,944
Low Income	81,414
Disabled & LI	142,474
Other	20,353
Other	
Disabled	61,060
Low Income	40,707
Disabled & LI	111,942
Other	0
<b>TOTAL TRIPS</b>	<b>1,017,670</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	615,604	740,780	20%
Deviated FR	-	4,885	NA
Ambulatory	281,031	209,723	-25%
Non-Ambulatory	55,012	61,993	13%
Stretcher	455	289	-36%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>952,102</b>	<b>1,017,670</b>	<b>7%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	484,844	130,690	-73%
Employment	320,629	452,783	41%
Education/Training/ Daycare	88,290	372,162	322%
Nutritional	19,488	25,637	32%
Life-Sustaining/Other	38,851	36,398	-6%
<b>TOTAL TRIPS</b>	<b>952,102</b>	<b>1,017,670</b>	<b>7%</b>

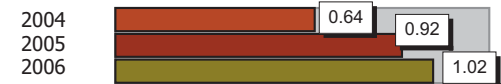
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	37,999	22,282	-41%
AHCA	17,924	35,588	99%
APD/DCF	53,390	62,404	17%
DOEA	33,594	33,510	0%
DOE	-	-	NA
Other	809,195	863,886	7%
<b>TOTAL TRIPS</b>	<b>952,102</b>	<b>1,017,670</b>	<b>7%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	2,387,146	2,260,275	-5%
Revenue Miles	1,618,967	1,540,438	-5%
Roadcalls	39	48	23%
Accidents	22	23	5%
Vehicles	122	119	-2%
Driver Hours	191,034	158,450	-17%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



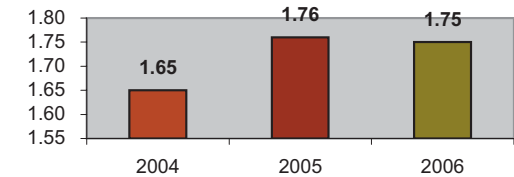
**General Data**

	2005	2006	% Change
Commendations	10	18	80%
Complaints	25	19	-24%
Passenger No- Shows	-	-	NA
Unmet Trip Request	375	19	-95%

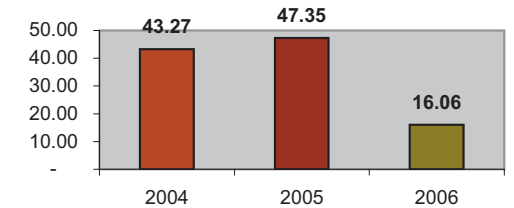
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	650,078	413,014	-36%	Labor	2,959,419	3,226,419	9%
USDOT & FDOT	212,000	65,575	-69%	Fringe Benefits	729,970	807,724	11%
APD/DCF	701,414	853,267	22%	Services	373,680	432,220	16%
AHCA (Medicaid)	277,888	449,569	62%	Mat. & Supplies	646,383	574,841	-11%
DOH	0	0	NA	Utilities	0	0	NA
DOE	0	0	NA	Insurance	293,014	290,705	-1%
DOEA	62,910	528,288	740%	Taxes	51,988	55,275	6%
DCA	0	0	NA	Pur. Transp.	1,836,917	2,345,939	28%
AWI	0	0	NA	Leases/Rentals	19,515	142,677	631%
DJJ	0	0	NA	Annual Dep	0	130,268	NA
Other Fed. Prog.	0	0	NA	Contributed	18,622	102,873	452%
Local Gov't	2,823,838	5,762,864	104%	Other Exp	27,596	35,838	30%
Local Non-Gov't	162,302	28,349	-83%				
Farebox	198,137	139,898	-29%				
<b>Total Revenue</b>	<b>\$ 5,088,567</b>	<b>\$ 8,240,824</b>	<b>62%</b>	<b>Total Expenses</b>	<b>\$ 6,957,104</b>	<b>\$ 8,144,779</b>	<b>17%</b>

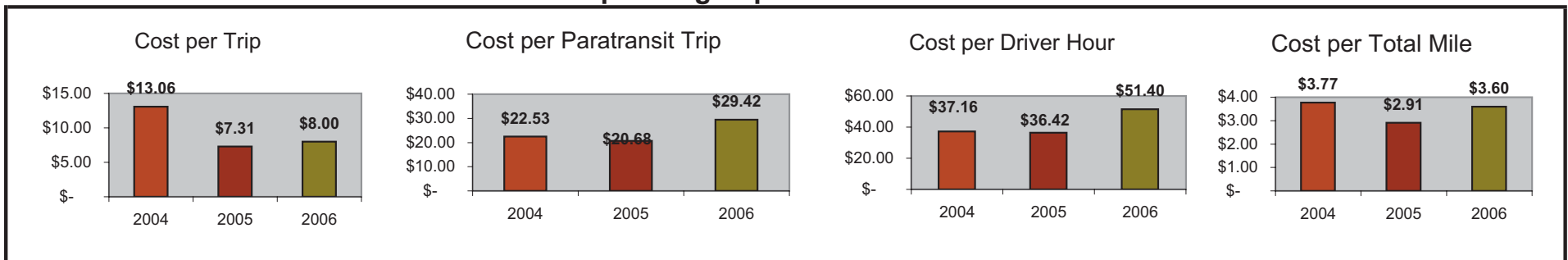
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	403,400	2.30%
Potential TD Population/ Percent of County Total	115,030	28.52%
UDPHC/Percent of TD Passengers Served	2,920	2.54%

**Passenger Trips by Passenger Type**

	Number
Elderly	
Disabled	1,067
Low Income	87,767
Disabled & LI	7,145
Other	10,070
Children	
Disabled	1,600
Low Income	10,071
Disabled & LI	4,946
Other	0
Other	
Disabled	30,334
Low Income	108,162
Disabled & LI	41,549
Other	4,330
<b>TOTAL TRIPS</b>	<b>307,041</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	134,555	162,392	21%
Deviated FR	-	-	NA
Ambulatory	128,344	110,635	-14%
Non-Ambulatory	33,720	32,469	-4%
Stretcher	2,254	1,545	-31%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>298,873</b>	<b>307,041</b>	<b>3%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	165,522	158,869	-4%
Employment	53,416	48,937	-8%
Education/Training/ Daycare	29,853	43,222	45%
Nutritional	22,491	19,735	-12%
Life-Sustaining/Other	27,591	36,278	31%
<b>TOTAL TRIPS</b>	<b>298,873</b>	<b>307,041</b>	<b>3%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	45,120	15,891	-65%
AHCA	33,008	37,543	14%
APD/DCF	22,442	33,693	50%
DOEA	23,167	16,380	-29%
DOE	-	25	NA
Other	175,136	203,509	16%
<b>TOTAL TRIPS</b>	<b>298,873</b>	<b>307,041</b>	<b>3%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,507,543	1,156,370	-23%
Revenue Miles	1,246,582	971,384	-22%
Roadcalls	34	34	0%
Accidents	24	27	13%
Vehicles	48	42	-13%
Driver Hours	95,734	79,606	-17%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



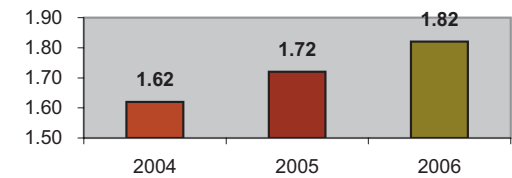
**General Data**

	2005	2006	% Change
Commendations	26	12	-54%
Complaints	468	412	-12%
Passenger No- Shows	4,192	555	-87%
Unmet Trip Request	86	241	180%

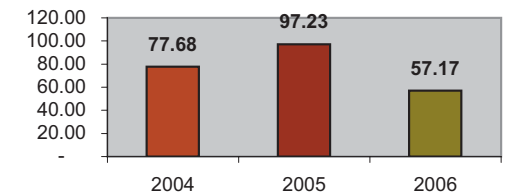
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	834,102	441,867	-47%	Labor	1,282,866	1,295,986	1%
USDOT & FDOT	12,575	34,825	177%	Fringe Benefits	189,479	131,373	-31%
APD/DCF	182,453	263,747	45%	Services	283,259	135,054	-52%
AHCA (Medicaid)	450,892	588,685	31%	Mat. & Supplies	411,781	580,098	41%
DOH	0	377	NA	Utilities	40,015	27,383	-32%
DOE	0	0	NA	Insurance	237,055	282,441	19%
DOEA	188,419	148,751	-21%	Taxes	88,645	81,973	-8%
DCA	0	0	NA	Pur. Transp.	70,394	72,338	3%
AWI	0	0	NA	Leases/Rentals	68,410	57,062	-17%
DJJ	0	0	NA	Annual Dep	91,213	94,688	4%
Other Fed. Prog.	200,463	226,897	13%	Contributed	0	11,298	NA
Local Gov't	629,734	923,618	47%	Other Exp	136,818	218,841	60%
Local Non-Gov't	68,394	43,807	-36%				
Farebox	117,674	112,286	-5%				
<b>Total Revenue</b>	<b>\$ 2,684,706</b>	<b>\$ 2,784,860</b>	<b>4%</b>	<b>Total Expenses</b>	<b>\$ 2,899,935</b>	<b>\$ 2,988,535</b>	<b>3%</b>

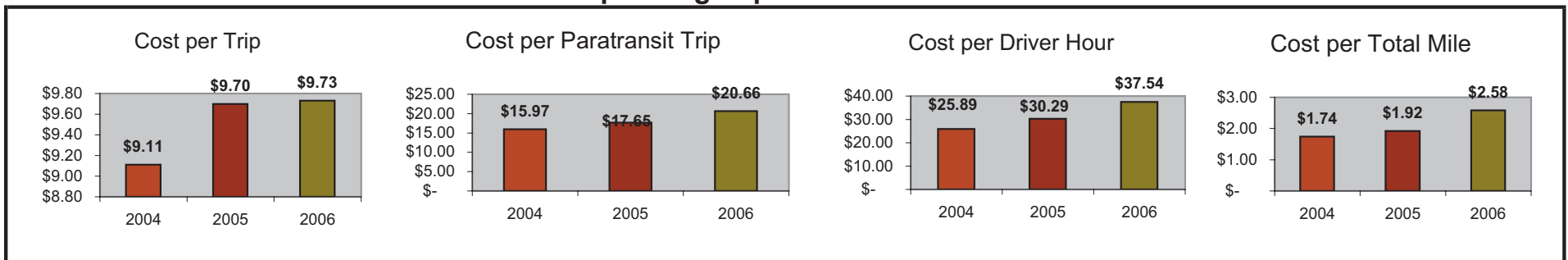
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	149,300	0.85%
Potential TD Population/ Percent of County Total	45,300	30.34%
UDPHC/Percent of TD Passengers Served	4,278	9.44%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	52,805
Low Income	6,212
Disabled & LI	33,391
Other	13,978
<b>Children</b>	
Disabled	2,329
Low Income	1,553
Disabled & LI	3,883
Other	776
<b>Other</b>	
Disabled	22,519
Low Income	24,073
Disabled & LI	13,978
Other	5,436
<b>TOTAL TRIPS</b>	<b>180,933</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	44,869	56,269	25%
Ambulatory	96,073	91,580	-5%
Non-Ambulatory	26,748	30,579	14%
Stretcher	3,072	2,505	-18%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>170,762</b>	<b>180,933</b>	<b>6%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	53,720	54,342	1%
Employment	-	-	NA
Education/Training/ Daycare	32,898	34,163	4%
Nutritional	29,175	26,738	-8%
Life-Sustaining/Other	54,969	65,690	20%
<b>TOTAL TRIPS</b>	<b>170,762</b>	<b>180,933</b>	<b>6%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	46,950	20,674	-56%
AHCA	14,362	44,384	209%
APD/DCF	-	-	NA
DOEA	17,765	146	-99%
DOE	-	-	NA
Other	91,685	115,729	26%
<b>TOTAL TRIPS</b>	<b>170,762</b>	<b>180,933</b>	<b>6%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,107,056	1,127,564	2%
Revenue Miles	956,262	973,976	2%
Roadcalls	21	25	19%
Accidents	-	1	NA
Vehicles	38	46	21%
Driver Hours	78,969	84,854	7%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



**General Data**

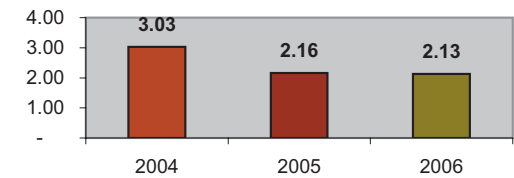
	2005	2006	% Change
Commendations	3	16	433%
Complaints	2	7	250%
Passenger No-Shows	1,930	2,787	44%
Unmet Trip Request	-	2	NA



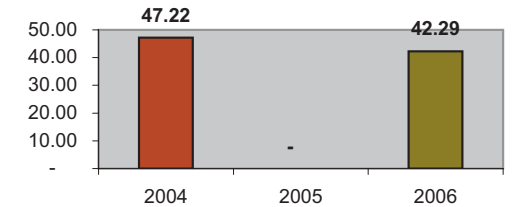
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	769,974	296,239	-62%	Labor	1,010,410	1,087,264	8%
USDOT & FDOT	272,061	353,884	30%	Fringe Benefits	228,167	250,979	10%
APD/DCF	0	0	NA	Services	125,963	136,719	9%
AHCA (Medicaid)	230,193	618,589	169%	Mat. & Supplies	212,855	250,821	18%
DOH	0	0	NA	Utilities	45,825	50,081	9%
DOE	0	0	NA	Insurance	93,209	99,329	7%
DOEA	58,361	1,876	-97%	Taxes	0	0	NA
DCA	2,248	2,466	10%	Pur. Transp.	0	0	NA
AWI	0	0	NA	Leases/Rentals	31,377	31,909	2%
DJJ	0	0	NA	Annual Dep	158,176	170,262	8%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	306,732	452,552	48%	Other Exp	16,950	18,529	9%
Local Non-Gov't	221,933	263,016	19%				
Farebox	63,688	62,456	-2%				
<b>Total Revenue</b>	<b>\$ 1,925,190</b>	<b>\$ 2,051,078</b>	<b>7%</b>	<b>Total Expenses</b>	<b>\$ 1,922,932</b>	<b>\$ 2,095,893</b>	<b>9%</b>

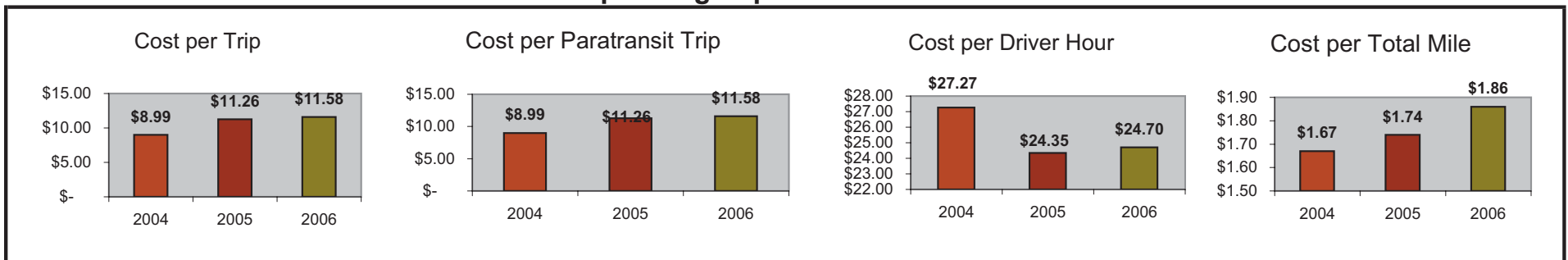
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	226,200	1.29%
Potential TD Population/ Percent of County Total	99,661	44.06%
UDPHC/Percent of TD Passengers Served	12,319	12.36%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	6,521
Low Income	48,843
Disabled & LI	35,721
Other	81,580
<b>Children</b>	
Disabled	0
Low Income	114,586
Disabled & LI	2,208
Other	78,999
<b>Other</b>	
Disabled	41,704
Low Income	28,235
Disabled & LI	77,353
Other	96
<b>TOTAL TRIPS</b>	<b>515,846</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	344,584	299,591	-13%
Non-Ambulatory	27,199	57,391	111%
Stretcher	873	866	-1%
School Board	140,750	157,998	12%
<b>TOTAL TRIPS</b>	<b>513,406</b>	<b>515,846</b>	<b>0%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	73,983	69,034	-7%
Employment	22,813	20,126	-12%
Education/Training/ Daycare	229,885	268,103	17%
Nutritional	13,604	12,772	-6%
Life-Sustaining/Other	173,121	145,811	-16%
<b>TOTAL TRIPS</b>	<b>513,406</b>	<b>515,846</b>	<b>0%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	29,464	26,368	-11%
AHCA	28,989	28,321	-2%
APD/DCF	168,980	174,621	3%
DOEA	12,233	3,627	-70%
DOE	18,200	-	-100%
Other	255,540	282,909	11%
<b>TOTAL TRIPS</b>	<b>513,406</b>	<b>515,846</b>	<b>0%</b>

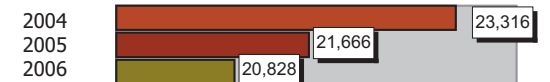
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	1,473,254	1,457,948	-1%
Revenue Miles	1,192,389	1,153,354	-3%
Roadcalls	68	70	3%
Accidents	9	10	11%
Vehicles	82	87	6%
Driver Hours	73,457	116,490	59%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



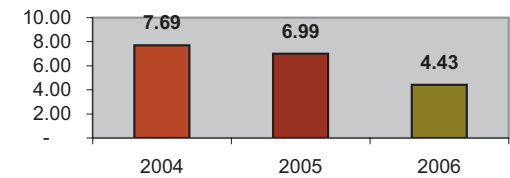
**General Data**

	2005	2006	% Change
Commendations	60	35	-42%
Complaints	7	27	286%
Passenger No-Shows	5,414	3,832	-29%
Unmet Trip Request	12,497	16,484	32%

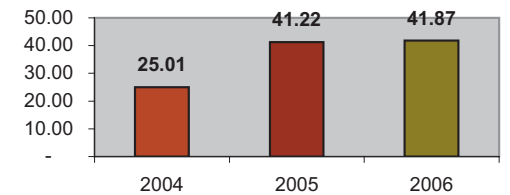
### Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	274,057	284,247	4%	Labor	1,249,476	1,295,273	4%
USDOT & FDOT	470,155	438,050	-7%	Fringe Benefits	343,492	325,790	-5%
APD/DCF	1,366,663	548,843	-60%	Services	652,656	637,500	-2%
AHCA (Medicaid)	593,457	573,677	-3%	Mat. & Supplies	243,050	267,017	10%
DOH	0	0	NA	Utilities	40,464	36,942	-9%
DOE	0	161,100	NA	Insurance	344,758	387,943	13%
DOEA	45,013	50,742	13%	Taxes	632	903	43%
DCA	0	0	NA	Pur. Transp.	409,019	362,764	-11%
AWI	0	0	NA	Leases/Rentals	90,911	81,776	-10%
DJJ	0	0	NA	Annual Dep	5,218	48,694	833%
Other Fed. Prog.	281,641	306,164	9%	Contributed	0	0	NA
Local Gov't	1,170,703	1,143,110	-2%	Other Exp	14,648	54,556	272%
Local Non-Gov't	49,406	39,786	-19%				
Farebox	34,483	32,868	-5%				
<b>Total Revenue</b>	<b>\$ 4,285,578</b>	<b>\$ 3,578,587</b>	<b>-16%</b>	<b>Total Expenses</b>	<b>\$ 3,394,324</b>	<b>\$ 3,499,158</b>	<b>3%</b>

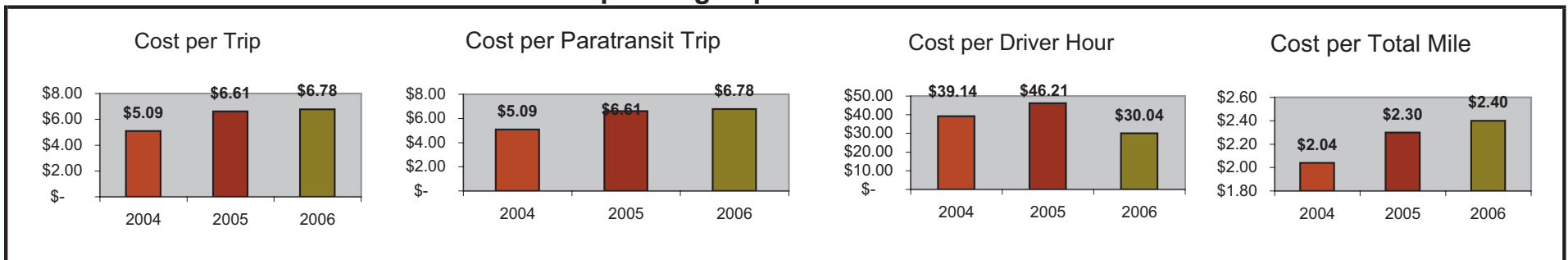
Average trips per Driver Hour



Avg trips per Paratransit Passenger



### Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	66,400	0.38%
Potential TD Population/ Percent of County Total	22,485	33.86%
UDPHC/Percent of TD Passengers Served	5,255	23.37%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	0
Low Income	21,209
Disabled & LI	137
Other	0
<b>Children</b>	
Disabled	0
Low Income	36,595
Disabled & LI	41
Other	0
<b>Other</b>	
Disabled	3,473
Low Income	22,725
Disabled & LI	33,496
Other	8,985
<b>TOTAL TRIPS</b>	<b>126,661</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	10,253	17,896	75%
Ambulatory	99,216	101,803	3%
Non-Ambulatory	7,469	6,637	-11%
Stretcher	161	124	-23%
School Board	297	201	-32%
<b>TOTAL TRIPS</b>	<b>117,396</b>	<b>126,661</b>	<b>8%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	16,958	20,788	23%
Employment	34,913	16,428	-53%
Education/Training/ Daycare	3,943	30,173	665%
Nutritional	12,402	12,666	2%
Life-Sustaining/Other	49,180	46,606	-5%
<b>TOTAL TRIPS</b>	<b>117,396</b>	<b>126,661</b>	<b>8%</b>

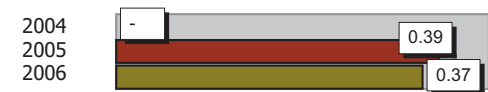
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	16,920	8,895	-47%
AHCA	3,355	7,919	136%
APD/DCF	15,164	16,144	6%
DOEA	7,483	6,881	-8%
DOE	1,847	1,913	4%
Other	72,627	84,909	17%
<b>TOTAL TRIPS</b>	<b>117,396</b>	<b>126,661</b>	<b>8%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	777,788	820,305	5%
Revenue Miles	497,342	559,912	13%
Roadcalls	11	22	100%
Accidents	3	3	0%
Vehicles	36	36	0%
Driver Hours	38,693	40,583	5%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

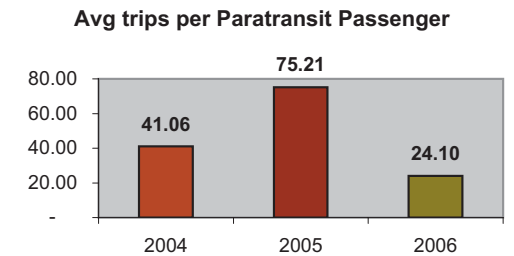
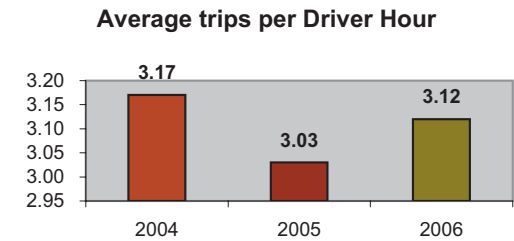


**General Data**

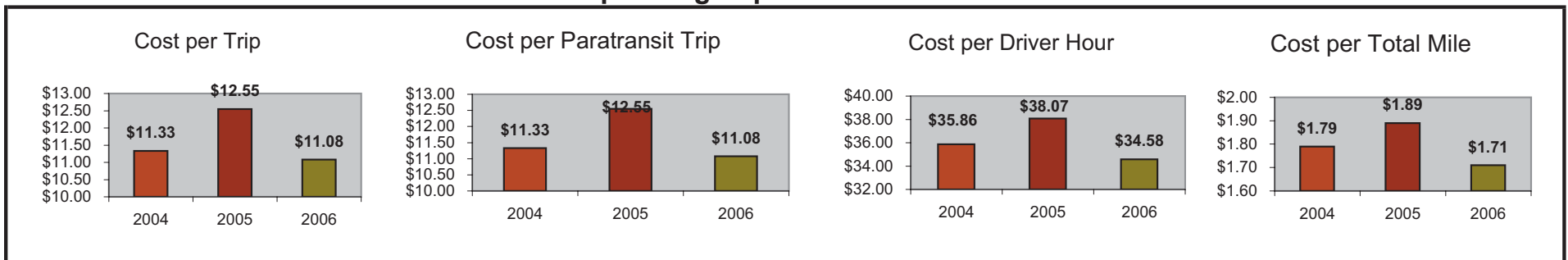
	2005	2006	% Change
Commendations	14	11	-21%
Complaints	1	1	0%
Passenger No-Shows	659	683	4%
Unmet Trip Request	316	184	-42%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	333,669	258,941	-22%	Labor	749,049	592,150	-21%
USDOT & FDOT	150,619	316,112	110%	Fringe Benefits	314,141	268,205	-15%
APD/DCF	124,988	159,147	27%	Services	54,951	32,880	-40%
AHCA (Medicaid)	85,639	298,029	248%	Mat. & Supplies	227,737	388,842	71%
DOH	0	0	NA	Utilities	9,638	12,291	28%
DOE	14,341	16,506	15%	Insurance	67,664	65,184	-4%
DOEA	51,749	45,240	-13%	Taxes	249	258	4%
DCA	0	0	NA	Pur. Transp.	22,249	15,982	-28%
AWI	0	0	NA	Leases/Rentals	12,306	12,166	-1%
DJJ	0	0	NA	Annual Dep	3,448	3,329	-3%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	651,418	257,565	-60%	Other Exp	11,538	11,899	3%
Local Non-Gov't	30,070	26,644	-11%				
Farebox	37,497	50,275	34%				
<b>Total Revenue</b>	<b>\$ 1,479,990</b>	<b>\$ 1,428,459</b>	<b>-3%</b>	<b>Total Expenses</b>	<b>\$ 1,472,970</b>	<b>\$ 1,403,186</b>	<b>-5%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	37,700	0.22%
Potential TD Population/ Percent of County Total	14,727	39.06%
UDPHC/Percent of TD Passengers Served	5,689	38.63%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	0
Low Income	22,412
Disabled & LI	18,945
Other	0
<b>Children</b>	
Disabled	0
Low Income	26,440
Disabled & LI	13,022
Other	0
<b>Other</b>	
Disabled	26,287
Low Income	42,658
Disabled & LI	19,320
Other	30,209
<b>TOTAL TRIPS</b>	<b>199,293</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	76,065	77,135	1%
Ambulatory	104,183	104,867	1%
Non-Ambulatory	12,706	13,626	7%
Stretcher	3,584	3,665	2%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>196,538</b>	<b>199,293</b>	<b>1%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	150,307	153,335	2%
Employment	3,745	3,812	2%
Education/Training/ Daycare	28,749	28,894	1%
Nutritional	11,489	10,987	-4%
Life-Sustaining/Other	2,248	2,265	1%
<b>TOTAL TRIPS</b>	<b>196,538</b>	<b>199,293</b>	<b>1%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	51,548	52,023	1%
AHCA	127,548	129,733	2%
APD/DCF	2,889	2,901	0%
DOEA	-	-	NA
DOE	-	-	NA
Other	14,553	14,636	1%
<b>TOTAL TRIPS</b>	<b>196,538</b>	<b>199,293</b>	<b>1%</b>

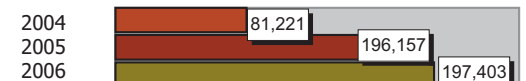
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	588,471	592,210	1%
Revenue Miles	-	578,122	NA
Roadcalls	3	3	0%
Accidents	-	-	NA
Vehicles	43	43	0%
Driver Hours	39,359	44,456	13%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

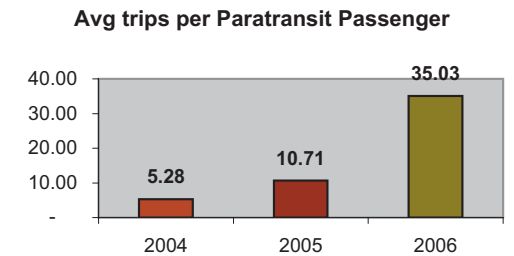
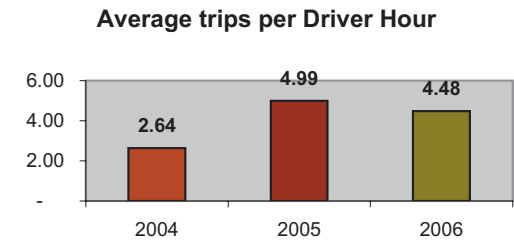


**General Data**

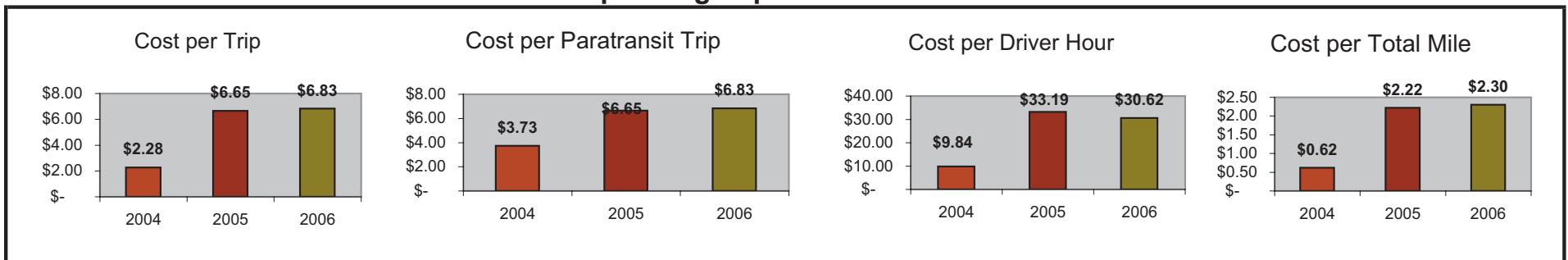
	2005	2006	% Change
Commendations	1	1	0%
Complaints	11	10	-9%
Passenger No-Shows	66	66	0%
Unmet Trip Request	33	34	3%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	310,037	310,037	0%	Labor	159,258	162,358	2%
USDOT & FDOT	215,458	215,458	0%	Fringe Benefits	81,457	84,368	4%
APD/DCF	13,489	13,488	0%	Services	4,789	5,210	9%
AHCA (Medicaid)	1,245,872	1,245,872	0%	Mat. & Supplies	68,798	68,725	0%
DOH	0	0	NA	Utilities	13,475	14,268	6%
DOE	0	0	NA	Insurance	55,879	57,456	3%
DOEA	1,348	1,348	0%	Taxes	0	0	NA
DCA	0	0	NA	Pur. Transp.	898,745	945,260	5%
AWI	0	0	NA	Leases/Rentals	3,789	3,789	0%
DJJ	0	0	NA	Annual Dep	0	0	NA
Other Fed. Prog.	0	0	NA	Contributed	12,275	12,275	0%
Local Gov't	15,000	15,000	0%	Other Exp	7,849	7,745	-1%
Local Non-Gov't	0	0	NA				
Farebox	26,458	27,526	4%				
<b>Total Revenue</b>	<b>\$ 1,827,662</b>	<b>\$ 1,828,729</b>	<b>0%</b>	<b>Total Expenses</b>	<b>\$ 1,306,314</b>	<b>\$ 1,361,454</b>	<b>4%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	20,900	0.12%
Potential TD Population/ Percent of County Total	7,925	37.92%
UDPHC/Percent of TD Passengers Served	3,043	38.40%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	0
Low Income	11,217
Disabled & LI	478
Other	0
<b>Children</b>	
Disabled	60
Low Income	478
Disabled & LI	0
Other	0
<b>Other</b>	
Disabled	3,438
Low Income	8,009
Disabled & LI	5,444
Other	9,600
<b>TOTAL TRIPS</b>	<b>38,724</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	11,062	NA
Deviated FR	5,625	-	-100%
Ambulatory	26,338	26,714	1%
Non-Ambulatory	3,414	944	-72%
Stretcher	-	4	NA
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>35,377</b>	<b>38,724</b>	<b>9%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	8,227	6,942	-16%
Employment	14,870	17,581	18%
Education/Training/ Daycare	7,829	7,006	-11%
Nutritional	972	1,593	64%
Life-Sustaining/Other	3,479	5,602	61%
<b>TOTAL TRIPS</b>	<b>35,377</b>	<b>38,724</b>	<b>9%</b>

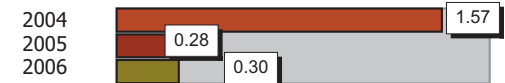
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	16,661	5,684	-66%
AHCA	2,612	4,997	91%
APD/DCF	130	49	-62%
DOEA	-	-	NA
DOE	-	-	NA
Other	15,197	27,994	84%
<b>TOTAL TRIPS</b>	<b>34,600</b>	<b>38,724</b>	<b>12%</b>

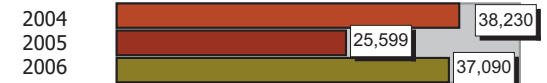
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	358,380	333,806	-7%
Revenue Miles	309,303	288,905	-7%
Roadcalls	14	9	-36%
Accidents	1	1	0%
Vehicles	17	14	-18%
Driver Hours	20,028	19,492	-3%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



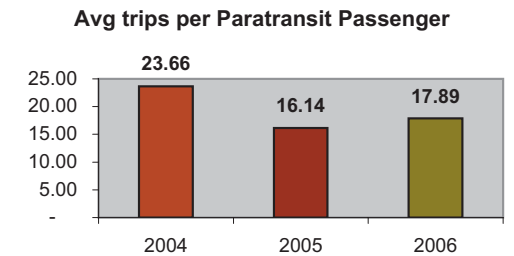
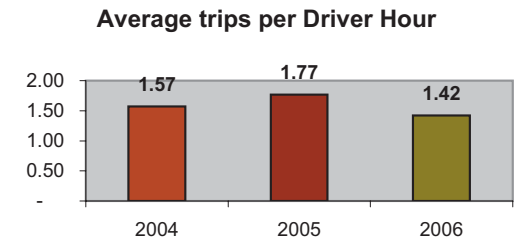
**General Data**

	2005	2006	% Change
Commendations	-	-	NA
Complaints	2	1	-50%
Passenger No-Shows	116	-	-100%
Unmet Trip Request	-	-	NA

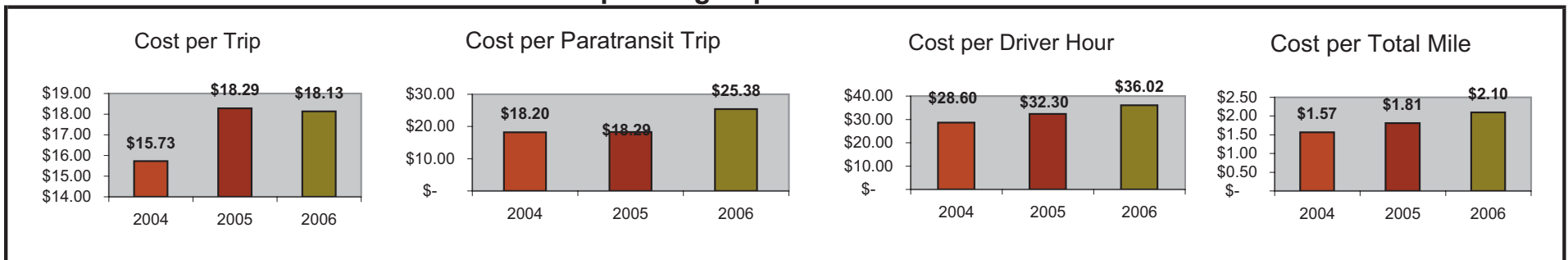


## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	339,055	125,160	-63%	Labor	292,726	319,024	9%
USDOT & FDOT	112,724	102,546	-9%	Fringe Benefits	116,951	125,627	7%
APD/DCF	1,302	0	-100%	Services	14,380	14,038	-2%
AHCA (Medicaid)	125,377	343,386	174%	Mat. & Supplies	88,426	93,842	6%
DOH	2,065	1,842	-11%	Utilities	5,465	6,352	16%
DOE	0	0	NA	Insurance	35,586	50,405	42%
DOEA	0	0	NA	Taxes	218	274	26%
DCA	0	0	NA	Pur. Transp.	0	0	NA
AWI	23,067	21,561	-7%	Leases/Rentals	12,115	10,991	-9%
DJJ	0	0	NA	Annual Dep	56,187	77,037	37%
Other Fed. Prog.	0	0	NA	Contributed	21,281	0	-100%
Local Gov't	19,968	17,433	-13%	Other Exp	3,568	4,608	29%
Local Non-Gov't	15,739	16,700	6%				
Farebox	11,708	17,529	50%				
<b>Total Revenue</b>	<b>\$ 651,005</b>	<b>\$ 646,157</b>	<b>-1%</b>	<b>Total Expenses</b>	<b>\$ 646,903</b>	<b>\$ 702,198</b>	<b>9%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	14,600	0.08%
Potential TD Population/ Percent of County Total	4,515	30.92%
UDPHC/Percent of TD Passengers Served	431	9.55%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	0
Low Income	3,273
Disabled & LI	559
Other	0
<b>Children</b>	
Disabled	2,042
Low Income	227
Disabled & LI	872
Other	0
<b>Other</b>	
Disabled	0
Low Income	3,285
Disabled & LI	18,221
Other	0
<b>TOTAL TRIPS</b>	<b>28,479</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	28,780	26,747	-7%
Non-Ambulatory	1,826	1,716	-6%
Stretcher	34	16	-53%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>30,640</b>	<b>28,479</b>	<b>-7%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	8,049	7,224	-10%
Employment	-	-	NA
Education/Training/ Daycare	20,720	19,739	-5%
Nutritional	1,593	1,327	-17%
Life-Sustaining/Other	278	189	-32%
<b>TOTAL TRIPS</b>	<b>30,640</b>	<b>28,479</b>	<b>-7%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	4,418	3,651	-17%
AHCA	5,475	5,081	-7%
APD/DCF	18,226	16,850	-8%
DOEA	-	-	NA
DOE	-	-	NA
Other	2,521	2,897	15%
<b>TOTAL TRIPS</b>	<b>30,640</b>	<b>28,479</b>	<b>-7%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	283,181	263,169	-7%
Revenue Miles	206,556	191,902	-7%
Roadcalls	7	1	-86%
Accidents	1	1	0%
Vehicles	10	10	0%
Driver Hours	9,676	9,045	-7%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



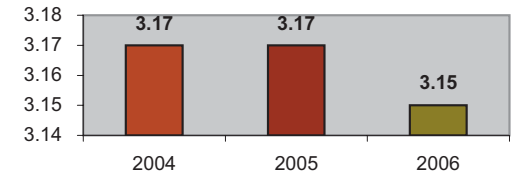
**General Data**

	2005	2006	% Change
Commendations	-	-	NA
Complaints	-	-	NA
Passenger No- Shows	103	115	12%
Unmet Trip Request	8	10	25%

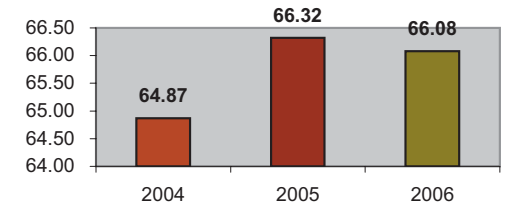
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	85,273	60,761	-29%	Labor	132,564	155,709	17%
USDOT & FDOT	111,003	86,303	-22%	Fringe Benefits	60,387	26,959	-55%
APD/DCF	93,863	86,778	-8%	Services	46,522	42,480	-9%
AHCA (Medicaid)	90,299	80,648	-11%	Mat. & Supplies	29,323	46,606	59%
DOH	181	389	115%	Utilities	10,386	6,786	-35%
DOE	0	0	NA	Insurance	12,222	22,031	80%
DOEA	0	0	NA	Taxes	419	1,005	140%
DCA	0	0	NA	Pur. Transp.	0	0	NA
AWI	0	0	NA	Leases/Rentals	6,900	6,900	0%
DJJ	0	0	NA	Annual Dep	40,372	41,036	2%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	37,938	40,735	7%	Other Exp	19,156	1,801	-91%
Local Non-Gov't	35,893	0	-100%				
Farebox	0	0	NA				
<b>Total Revenue</b>	<b>\$ 454,450</b>	<b>\$ 355,614</b>	<b>-22%</b>	<b>Total Expenses</b>	<b>\$ 358,251</b>	<b>\$ 351,313</b>	<b>-2%</b>

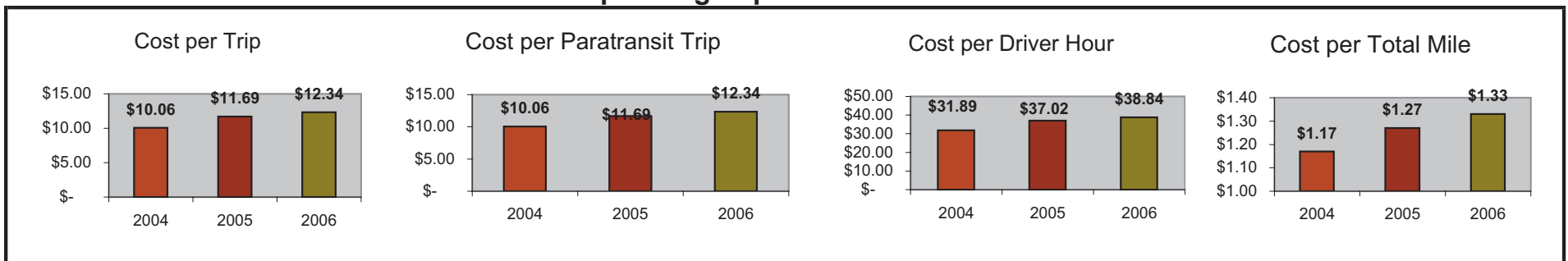
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	484,300	2.76%
Potential TD Population/ Percent of County Total	210,788	43.52%
UDPHC/Percent of TD Passengers Served	8,682	4.12%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	177,996
Low Income	0
Disabled & LI	0
Other	154,990
<b>Children</b>	
Disabled	8,159
Low Income	0
Disabled & LI	0
Other	214,777
<b>Other</b>	
Disabled	171,427
Low Income	0
Disabled & LI	0
Other	56,851
<b>TOTAL TRIPS</b>	<b>784,200</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	374,079	395,779	6%
Deviated FR	-	-	NA
Ambulatory	248,400	270,906	9%
Non-Ambulatory	107,717	112,895	5%
Stretcher	5,464	4,620	-15%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>735,660</b>	<b>784,200</b>	<b>7%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	389,374	413,114	6%
Employment	50,141	52,196	4%
Education/Training/ Daycare	108,630	122,532	13%
Nutritional	21,785	16,579	-24%
Life-Sustaining/Other	165,730	179,779	8%
<b>TOTAL TRIPS</b>	<b>735,660</b>	<b>784,200</b>	<b>7%</b>

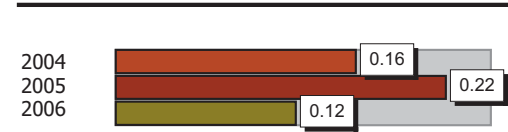
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	142,940	32,389	-77%
AHCA	119,485	227,812	91%
APD/DCF	9,168	10,169	11%
DOEA	32,291	27,167	-16%
DOE	84,924	96,765	14%
Other	346,852	389,898	12%
<b>TOTAL TRIPS</b>	<b>735,660</b>	<b>784,200</b>	<b>7%</b>

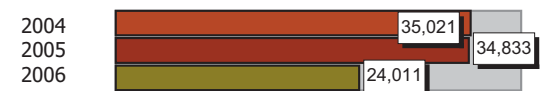
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	3,134,941	3,313,573	6%
Revenue Miles	2,775,175	2,932,964	6%
Roadcalls	90	138	53%
Accidents	7	4	-43%
Vehicles	106	109	3%
Driver Hours	221,362	234,937	6%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

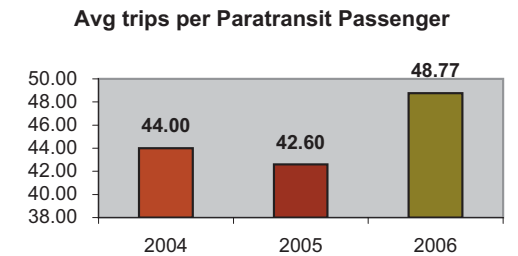
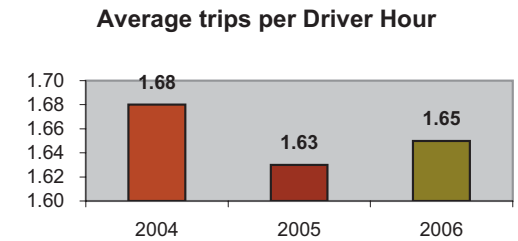


**General Data**

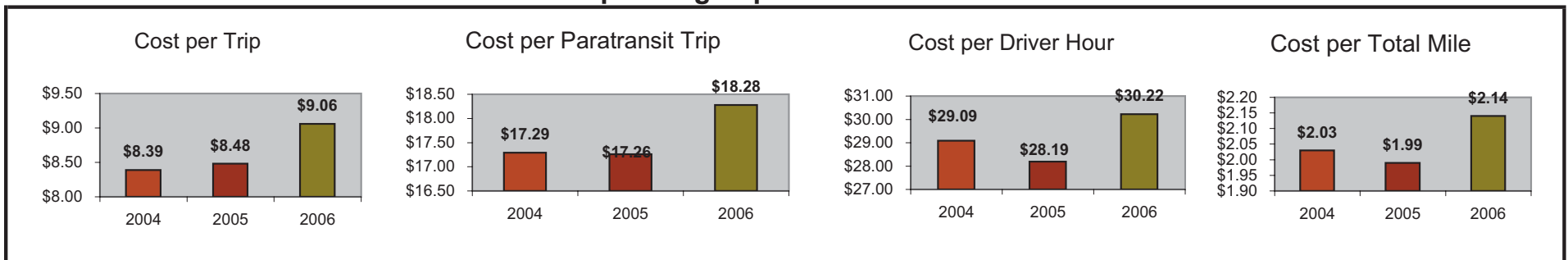
	2005	2006	% Change
Commendations	146	165	13%
Complaints	361	388	7%
Passenger No-Shows	9,807	8,911	-9%
Unmet Trip Request	-	-	NA

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	1,203,689	721,890	-40%	Labor	3,204,063	3,571,941	11%
USDOT & FDOT	504,337	908,797	80%	Fringe Benefits	644,933	855,544	33%
APD/DCF	136,717	4,258	-97%	Services	58,287	69,641	19%
AHCA (Medicaid)	1,269,459	1,886,851	49%	Mat. & Supplies	803,775	1,014,122	26%
DOH	0	144,156	NA	Utilities	26,494	33,377	26%
DOE	0	0	NA	Insurance	254,490	313,834	23%
DOEA	226,848	119,980	-47%	Taxes	103,568	130,473	26%
DCA	19,462	18,740	-4%	Pur. Transp.	444,154	398,618	-10%
AWI	0	0	NA	Leases/Rentals	110,794	139,576	26%
DJJ	0	0	NA	Annual Dep	14,451	18,205	26%
Other Fed. Prog.	19,291	17,291	-10%	Contributed	0	0	NA
Local Gov't	2,185,654	2,491,060	14%	Other Exp	574,529	555,616	-3%
Local Non-Gov't	312,291	398,618	28%				
Farebox	361,790	389,306	8%				
<b>Total Revenue</b>	<b>\$ 6,239,538</b>	<b>\$ 7,100,947</b>	<b>14%</b>	<b>Total Expenses</b>	<b>\$ 6,239,538</b>	<b>\$ 7,100,947</b>	<b>14%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	25,500	0.15%
Potential TD Population/ Percent of County Total	6,956	27.28%
UDPHC/Percent of TD Passengers Served	859	12.35%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	8,929
Low Income	869
Disabled & LI	1,399
Other	806
<b>Children</b>	
Disabled	1,890
Low Income	3,366
Disabled & LI	359
Other	3,665
<b>Other</b>	
Disabled	4,317
Low Income	214
Disabled & LI	169
Other	706
<b>TOTAL TRIPS</b>	<b>26,689</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	-	-	NA
Ambulatory	30,104	26,479	-12%
Non-Ambulatory	175	205	17%
Stretcher	-	5	NA
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>30,279</b>	<b>26,689</b>	<b>-12%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	14,352	16,192	13%
Employment	908	490	-46%
Education/Training/ Daycare	120	901	651%
Nutritional	12,957	6,106	-53%
Life-Sustaining/Other	1,942	3,000	54%
<b>TOTAL TRIPS</b>	<b>30,279</b>	<b>26,689</b>	<b>-12%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	12,867	16,839	31%
AHCA	4,862	2,288	-53%
APD/DCF	846	1,985	135%
DOEA	10,841	3,688	-66%
DOE	120	-	-100%
Other	743	1,889	154%
<b>TOTAL TRIPS</b>	<b>30,279</b>	<b>26,689</b>	<b>-12%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	293,580	294,089	0%
Revenue Miles	301,062	291,861	-3%
Roadcalls	-	-	NA
Accidents	-	-	NA
Vehicles	10	11	10%
Driver Hours	18,880	16,536	-12%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

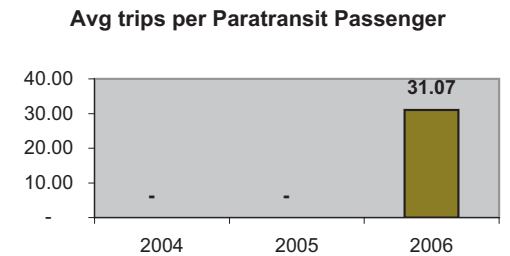
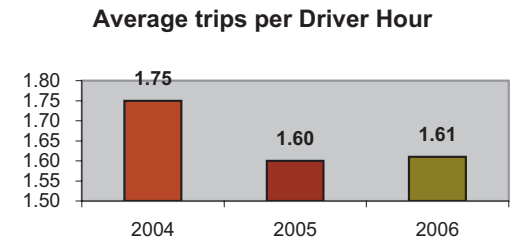


**General Data**

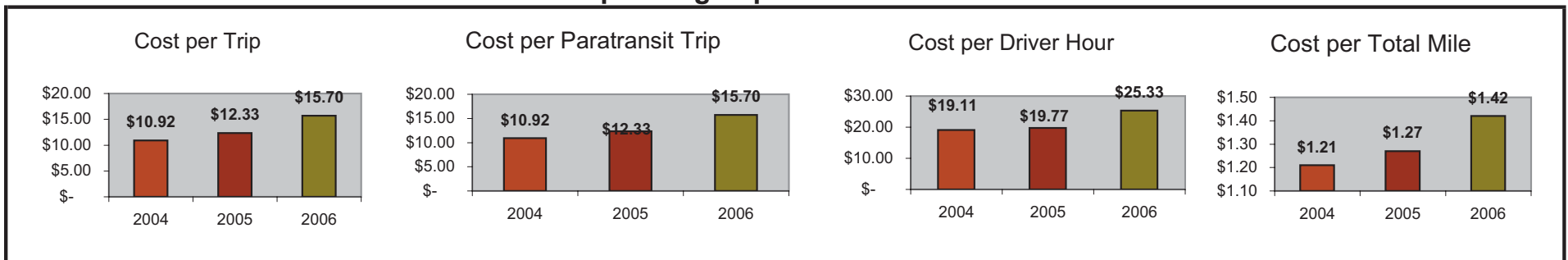
	2005	2006	% Change
Commendations	1	6	500%
Complaints	-	-	NA
Passenger No-Shows	57	47	-18%
Unmet Trip Request	9	19	111%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	145,678	162,364	11%	Labor	174,932	185,777	6%
USDOT & FDOT	56,438	52,514	-7%	Fringe Benefits	30,000	32,839	9%
APD/DCF	50,554	50,228	-1%	Services	13,039	1,415	-89%
AHCA (Medicaid)	44,962	56,277	25%	Mat. & Supplies	52,971	92,729	75%
DOH	11,629	7,832	-33%	Utilities	4,757	5,000	5%
DOE	154	0	-100%	Insurance	36,652	38,000	4%
DOEA	14,107	23,845	69%	Taxes	193	176	-9%
DCA	7,000	22,310	219%	Pur. Transp.	16,607	18,873	14%
AWI	0	0	NA	Leases/Rentals	167	129	-23%
DJJ	0	0	NA	Annual Dep	44,000	44,000	0%
Other Fed. Prog.	0	0	NA	Contributed	0	0	NA
Local Gov't	0	0	NA	Other Exp	0	0	NA
Local Non-Gov't	4,936	0	-100%				
Farebox	13,860	19,831	43%				
<b>Total Revenue</b>	<b>\$ 349,318</b>	<b>\$ 395,201</b>	<b>13%</b>	<b>Total Expenses</b>	<b>\$ 373,318</b>	<b>\$ 418,938</b>	<b>12%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	50,500	0.29%
Potential TD Population/ Percent of County Total	17,178	34.02%
UDPHC/Percent of TD Passengers Served	8,436	49.11%

**Passenger Trips by Passenger Type**

	Number
Elderly	
Disabled	13,674
Low Income	11,879
Disabled & LI	7,521
Other	1,111
Children	
Disabled	10,256
Low Income	11,965
Disabled & LI	1,367
Other	2,051
Other	
Disabled	10,257
Low Income	7,692
Disabled & LI	4,615
Other	3,076
<b>TOTAL TRIPS</b>	<b>85,464</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	4,590	4,957	8%
Ambulatory	71,500	76,576	7%
Non-Ambulatory	3,609	3,845	7%
Stretcher	76	86	13%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>79,775</b>	<b>85,464</b>	<b>7%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	43,150	44,064	2%
Employment	13,003	15,320	18%
Education/Training/ Daycare	15,157	15,719	4%
Nutritional	3,651	5,234	43%
Life-Sustaining/Other	4,814	5,127	7%
<b>TOTAL TRIPS</b>	<b>79,775</b>	<b>85,464</b>	<b>7%</b>

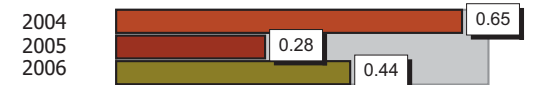
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	39,427	31,289	-21%
AHCA	3,759	12,775	240%
APD/DCF	12,884	13,133	2%
DOEA	3,651	5,234	43%
DOE	4	2	-50%
Other	20,050	23,031	15%
<b>TOTAL TRIPS</b>	<b>79,775</b>	<b>85,464</b>	<b>7%</b>

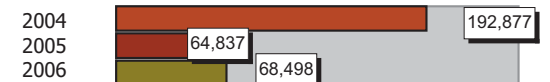
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	713,210	684,983	-4%
Revenue Miles	663,180	680,289	3%
Roadcalls	11	10	-9%
Accidents	2	3	50%
Vehicles	25	26	4%
Driver Hours	27,328	24,297	-11%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



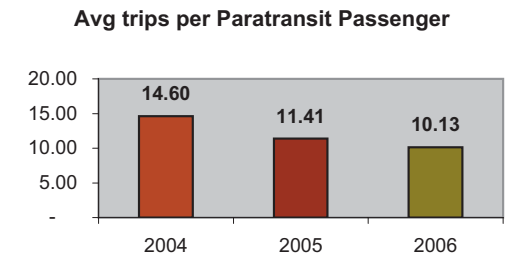
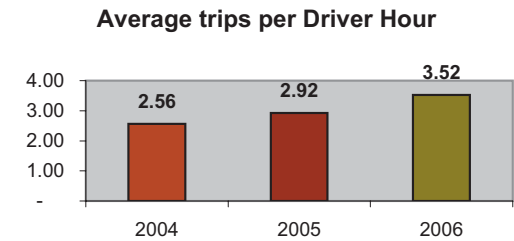
**General Data**

	2005	2006	% Change
Commendations	4	2	-50%
Complaints	-	-	NA
Passenger No- Shows	-	-	NA
Unmet Trip Request	377	164	-56%

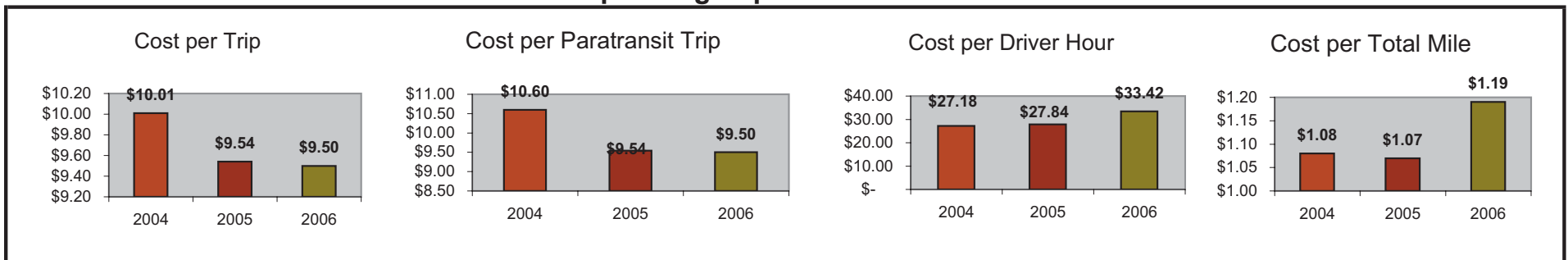


## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	391,924	224,785	-43%	Labor	330,100	335,183	2%
USDOT & FDOT	111,949	137,424	23%	Fringe Benefits	103,438	117,883	14%
APD/DCF	128,334	124,191	-3%	Services	8,131	8,164	0%
AHCA (Medicaid)	49,093	247,498	404%	Mat. & Supplies	135,629	155,409	15%
DOH	0	159	NA	Utilities	12,710	13,567	7%
DOE	175	881	403%	Insurance	84,928	77,282	-9%
DOEA	31,351	42,657	36%	Taxes	690	765	11%
DCA	0	0	NA	Pur. Transp.	27,383	20,975	-23%
AWI	0	0	NA	Leases/Rentals	15,527	9,420	-39%
DJJ	0	0	NA	Annual Dep	26,732	41,164	54%
Other Fed. Prog.	7,288	6,637	-9%	Contributed	11,558	30,286	162%
Local Gov't	20,513	39,055	90%	Other Exp	3,873	1,985	-49%
Local Non-Gov't	12,113	17,931	48%				
Farebox	32,097	24,976	-22%				
<b>Total Revenue</b>	<b>\$ 784,837</b>	<b>\$ 866,194</b>	<b>10%</b>	<b>Total Expenses</b>	<b>\$ 760,699</b>	<b>\$ 812,083</b>	<b>7%</b>



## Operating Expense Breakdown



**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	22,400	0.13%
Potential TD Population/ Percent of County Total	9,830	43.88%
UDPHC/Percent of TD Passengers Served	3,635	36.98%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	12,248
Low Income	7,866
Disabled & LI	6,282
Other	4,170
<b>Children</b>	
Disabled	4,223
Low Income	3,748
Disabled & LI	897
Other	1,742
<b>Other</b>	
Disabled	4,646
Low Income	3,854
Disabled & LI	1,584
Other	1,531
<b>TOTAL TRIPS</b>	<b>52,791</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	-	-	NA
Deviated FR	3,412	3,115	-9%
Ambulatory	52,333	48,304	-8%
Non-Ambulatory	1,184	1,109	-6%
Stretcher	295	263	-11%
School Board	-	-	NA
<b>TOTAL TRIPS</b>	<b>57,224</b>	<b>52,791</b>	<b>-8%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	24,302	22,436	-8%
Employment	3,839	3,537	-8%
Education/Training/ Daycare	26,789	24,706	-8%
Nutritional	577	528	-8%
Life-Sustaining/Other	1,717	1,584	-8%
<b>TOTAL TRIPS</b>	<b>57,224</b>	<b>52,791</b>	<b>-8%</b>

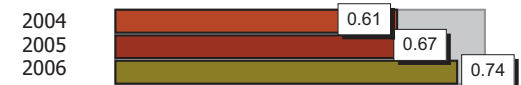
**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	22,792	15,268	-33%
AHCA	4,656	13,157	183%
APD/DCF	19,828	21,914	11%
DOEA	577	532	-8%
DOE	-	-	NA
Other	9,371	1,920	-80%
<b>TOTAL TRIPS</b>	<b>57,224</b>	<b>52,791</b>	<b>-8%</b>

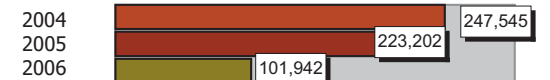
**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	446,403	407,768	-9%
Revenue Miles	426,890	406,968	-5%
Roadcalls	2	4	100%
Accidents	3	3	0%
Vehicles	24	26	8%
Driver Hours	17,101	15,600	-9%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**



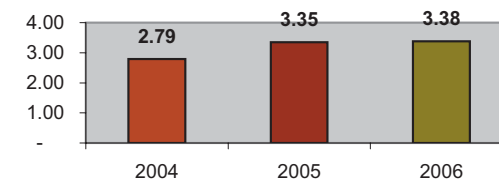
**General Data**

	2005	2006	% Change
Commendations	10	1	-90%
Complaints	1	-	-100%
Passenger No-Shows	-	-	NA
Unmet Trip Request	198	134	-32%

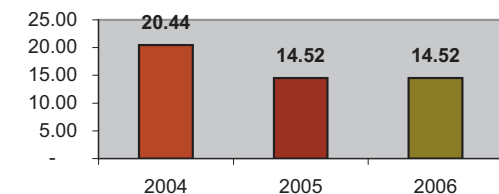
## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	299,636	96,930	-68%	Labor	216,680	210,363	-3%
USDOT & FDOT	63,673	75,072	18%	Fringe Benefits	72,506	65,503	-10%
APD/DCF	87,862	102,145	16%	Services	5,968	4,764	-20%
AHCA (Medicaid)	45,415	242,857	435%	Mat. & Supplies	90,230	100,457	11%
DOH	867	103	-88%	Utilities	10,319	11,761	14%
DOE	0	0	NA	Insurance	75,493	60,716	-20%
DOEA	2,439	1,521	-38%	Taxes	642	546	-15%
DCA	0	0	NA	Pur. Transp.	32,295	26,321	-18%
AWI	0	0	NA	Leases/Rentals	7,357	3,550	-52%
DJJ	0	0	NA	Annual Dep	18,753	22,694	21%
Other Fed. Prog.	20,029	0	-100%	Contributed	25	6,584	26236%
Local Gov't	5,473	11,809	116%	Other Exp	735	589	-20%
Local Non-Gov't	10,862	11,325	4%				
Farebox	15,639	10,793	-31%				
<b>Total Revenue</b>	<b>\$ 551,895</b>	<b>\$ 552,555</b>	<b>0%</b>	<b>Total Expenses</b>	<b>\$ 531,003</b>	<b>\$ 513,848</b>	<b>-3%</b>

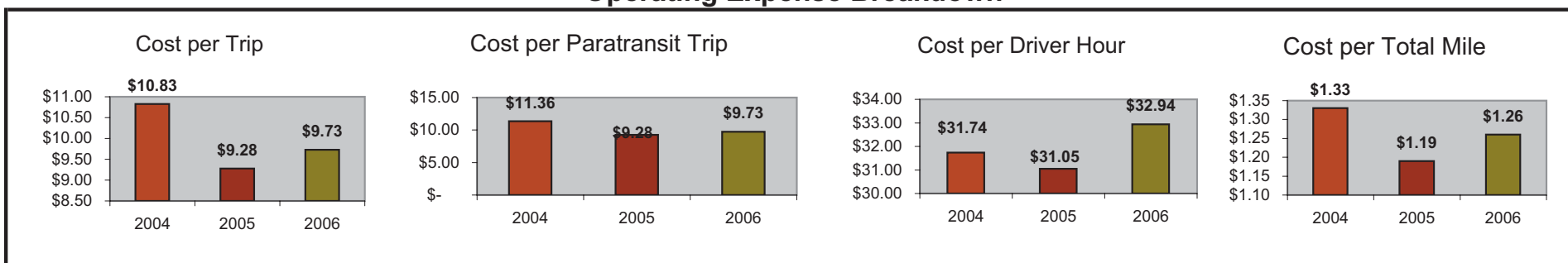
Average trips per Driver Hour



Avg trips per Paratransit Passenger



## Operating Expense Breakdown





# Statewide Summary

statewide summary

**Demographics**

	Number	Percent
Total County Population/ Percent of State Total	17,516,500	100.00%
Potential TD Population/ Percent of County Total	6,695,742	38.23%
UDPHC/Percent of TD Passengers Served	712,010	10.63%

**Passenger Trips by Passenger Type**

	Number
<b>Elderly</b>	
Disabled	4,500,558
Low Income	2,175,091
Disabled & LI	12,974,810
Other	1,401,509
<b>Children</b>	
Disabled	1,033,978
Low Income	1,334,379
Disabled & LI	5,698,448
Other	631,919
<b>Other</b>	
Disabled	4,295,461
Low Income	3,836,847
Disabled & LI	13,366,489
Other	1,547,495
<b>TOTAL TRIPS</b>	<b>52,796,984</b>

**Passenger Trips By Type of Service**

	2005	2006	% Change
Fixed Route (FR)	34,198,606	35,095,791	3%
Deviated FR	1,498,906	1,675,427	12%
Ambulatory	13,676,978	12,481,454	-9%
Non-Ambulatory	3,327,197	3,123,635	-6%
Stretcher	84,866	63,442	-25%
School Board	247,229	357,235	44%
<b>TOTAL TRIPS</b>	<b>53,033,782</b>	<b>52,796,984</b>	<b>0%</b>

**Passenger Trips By Trip Purpose**

	2005	2006	% Change
Medical	19,479,287	18,858,663	-3%
Employment	6,234,694	7,115,091	14%
Education/Training/ Daycare	9,689,364	10,374,454	7%
Nutritional	7,105,861	8,175,687	15%
Life-Sustaining/Other	10,524,576	8,273,089	-21%
<b>TOTAL TRIPS</b>	<b>53,033,782</b>	<b>52,796,984</b>	<b>0%</b>

**Passenger Trips By Funding Source**

	2005	2006	% Change
CTD	8,357,064	6,163,195	-26%
AHCA	7,409,922	7,160,686	-3%
APD/DCF	2,808,964	3,171,785	13%
DOEA	1,482,995	1,365,370	-8%
DOE	578,605	581,121	0%
Other	32,354,366	34,354,827	6%
<b>TOTAL TRIPS</b>	<b>52,991,916</b>	<b>52,796,984</b>	<b>0%</b>

**Vehicle Data**

	2005	2006	% Change
Vehicle Miles	133,799,935	132,549,830	-1%
Revenue Miles	113,559,815	113,580,414	0%
Roadcalls	3,492	2,697	-23%
Accidents	1,348	1,427	6%
Vehicles	5,646	5,362	-5%
Driver Hours	10,122,614	9,356,621	-8%

**Number of Accidents per 100,000 Miles**



**Number of Miles Traveled Between Roadcalls**

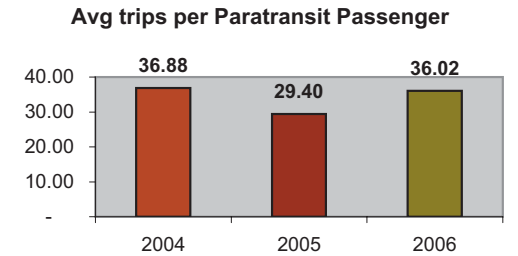
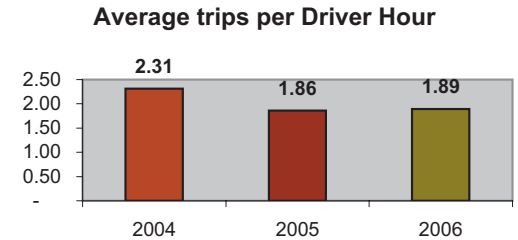


**General Data**

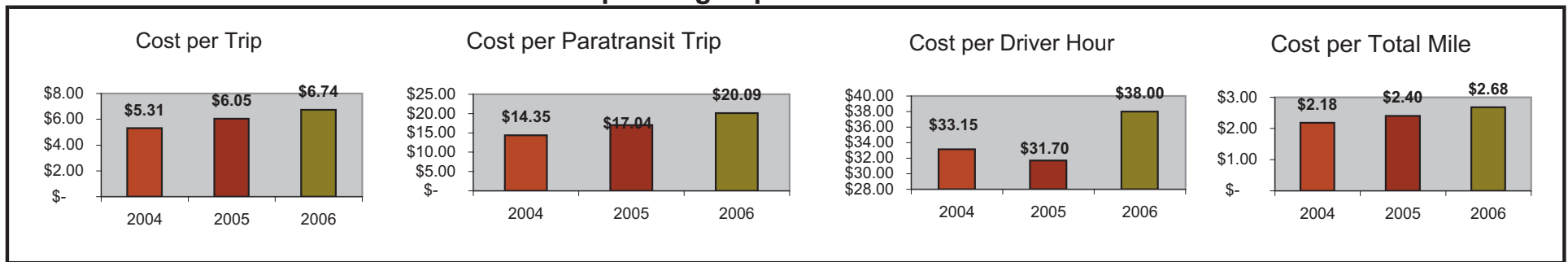
	2005	2006	% Change
Commendations	3,401	3,016	-11%
Complaints	15,173	15,099	0%
Passenger No-Shows	322,509	319,780	-1%
Unmet Trip Request	749,277	829,183	11%

## Financial Summary

Revenues				Expenses			
	2005	2006	% Change		2005	2006	% Change
CTD	56,366,707	36,039,110	-36%	Labor	123,418,544	130,663,349	6%
USDOT & FDOT	13,043,991	16,423,594	26%	Fringe Benefits	26,655,121	28,900,290	8%
APD/DCF	19,672,871	21,470,869	9%	Services	22,494,925	26,039,362	16%
AHCA (Medicaid)	58,108,397	70,303,672	21%	Mat. & Supplies	28,502,308	37,890,749	33%
DOH	90,370	950,376	952%	Utilities	4,478,008	4,418,364	-1%
DOE	1,557,556	1,828,150	17%	Insurance	20,205,791	20,441,949	1%
DOEA	9,906,290	10,378,711	5%	Taxes	2,763,376	3,312,631	20%
DCA	424,860	379,004	-11%	Pur. Transp.	59,063,214	68,808,776	17%
AWI	227,673	184,826	-19%	Leases/Rentals	8,762,895	8,517,872	-3%
DJJ	64,745	67,348	4%	Annual Dep	9,586,736	11,588,731	21%
Other Fed. Prog.	10,714,471	10,461,241	-2%	Contributed	2,795,855	3,004,093	7%
Local Gov't	149,333,869	170,206,760	14%	Other Exp	12,191,933	12,005,381	-2%
Local Non-Gov't	13,965,525	12,560,893	-10%				
Farebox	18,420,944	20,848,308	13%				
<b>Total Revenue</b>	<b>\$ 351,898,269</b>	<b>\$ 372,102,862</b>	<b>6%</b>	<b>Total Expenses</b>	<b>\$ 320,918,706</b>	<b>\$ 355,591,547</b>	<b>11%</b>



## Operating Expense Breakdown







# 2006 Operating Data

# 2006 Summary of Revenues

operating data

County	CTD	FDOT	DCF	AHCA	DOH	DOE	DOEA	DCA	WAGES	DJJ	OTHER FED	LOCAL GOVT	LOCAL NON GOVT	FAREBOX	Total
Alachua	\$ 468,432	\$ 70,676	\$ 350,107	\$ 1,304,147	\$ -	\$ -	\$ 23,270	\$ -	\$ -	\$ -	\$ -	\$ 748,600	\$ -	\$ 63,499	\$ 3,028,731
Baker	\$ 204,213	\$ 171,867	\$ -	\$ 129,918	\$ -	\$ -	\$ 31,041	\$ -	\$ 3,354	\$ -	\$ -	\$ 42,425	\$ 13,008	\$ 3,951	\$ 599,777
Bay	\$ 325,795	\$ 283,984	\$ 372,231	\$ 548,748	\$ -	\$ -	\$ 68,424	\$ 60,325	\$ -	\$ -	\$ 67,796	\$ -	\$ 11,370	\$ 26,685	\$ 1,783,358
Bradford	\$ 71,327	\$ 56,870	\$ 258,136	\$ 108,804	\$ -	\$ -	\$ 15,192	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 7,925	\$ 518,254
Brevard	\$ 1,044,733	\$ 2,942,722	\$ 112,505	\$ 35,919	\$ -	\$ 1,943	\$ 97,408	\$ -	\$ -	\$ -	\$ 80,642	\$ 732,761	\$ 23,638	\$ 228,428	\$ 5,300,699
Broward	\$ 2,808,780	\$ 68,000	\$ 2,600,983	\$ 523,160	\$ 395,529	\$ 635,269	\$ 707,108	\$ -	\$ 6,106	\$ -	\$ 1,224,307	\$ 14,646,505	\$ 1,138,753	\$ 1,453,087	\$ 26,207,587
Calhoun	\$ 128,500	\$ 28,284	\$ 95,355	\$ 230,044	\$ -	\$ 2,216	\$ 6,325	\$ -	\$ -	\$ -	\$ -	\$ 17,440	\$ -	\$ 17,100	\$ 525,264
Charlotte	\$ 253,660	\$ 28,095	\$ 123	\$ 443,572	\$ -	\$ -	\$ 65,956	\$ -	\$ -	\$ -	\$ 59,846	\$ 573,426	\$ 4,123	\$ -	\$ 1,428,801
Citrus	\$ 316,001	\$ 79,439	\$ -	\$ 567,407	\$ -	\$ -	\$ 89,272	\$ -	\$ -	\$ -	\$ 343,000	\$ 309,760	\$ 56,404	\$ 50,248	\$ 1,811,531
Clay	\$ 196,954	\$ 95,092	\$ 179,389	\$ 246,309	\$ -	\$ 3,185	\$ 286,077	\$ -	\$ -	\$ -	\$ 128,770	\$ 258,704	\$ 62,795	\$ 13,873	\$ 1,273,395
Collier	\$ 540,500	\$ 137,770	\$ 34,295	\$ 516,309	\$ 5,600	\$ -	\$ 132,971	\$ -	\$ -	\$ -	\$ -	\$ 1,088,933	\$ -	\$ 136,882	\$ 2,592,680
Columbia	\$ 311,821	\$ 261,421	\$ 13,548	\$ 918,574	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 28,323	\$ 22,576	\$ 50,120	\$ 1,606,383
Desoto	\$ 164,247	\$ 38,741	\$ 95,551	\$ 363,652	\$ 157	\$ -	\$ 41,400	\$ -	\$ -	\$ -	\$ -	\$ 74	\$ 7,871	\$ 7,871	\$ 719,038
Dixie	\$ 187,718	\$ 103,238	\$ -	\$ 119,762	\$ -	\$ -	\$ 11,904	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 25,767	\$ 2,113	\$ 450,502
Duval	\$ 1,274,690	\$ -	\$ -	\$ 5,113,953	\$ -	\$ -	\$ 1,934	\$ -	\$ -	\$ -	\$ -	\$ 9,228,912	\$ -	\$ 502,402	\$ 16,121,891
Escambia	\$ 411,004	\$ 74,019	\$ 32,402	\$ 992,523	\$ -	\$ 68,670	\$ 196,490	\$ -	\$ 14,420	\$ -	\$ 748,979	\$ 901,591	\$ 1,106	\$ 154,805	\$ 3,596,009
Flagler	\$ 213,563	\$ 181,732	\$ 99,924	\$ 122,068	\$ -	\$ -	\$ 402,304	\$ -	\$ -	\$ -	\$ -	\$ 277,278	\$ -	\$ 72,064	\$ 1,368,933
Franklin	\$ 142,004	\$ 22,411	\$ -	\$ 406,393	\$ -	\$ -	\$ 10,468	\$ -	\$ 414	\$ 4,650	\$ -	\$ 71,972	\$ 1,271	\$ 74,410	\$ 670,732
Gadsden	\$ 322,921	\$ 195,933	\$ -	\$ 609,968	\$ 9,135	\$ 110	\$ -	\$ -	\$ 346	\$ -	\$ -	\$ -	\$ 49,609	\$ 84,760	\$ 1,272,782
Gilchrist	\$ 83,761	\$ 53,535	\$ 4,800	\$ 68,685	\$ -	\$ -	\$ 13,144	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 9,306	\$ 1,108	\$ 234,339
Glades	\$ 56,869	\$ 2,678	\$ 27,265	\$ 86,143	\$ -	\$ -	\$ 9,983	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 182,938
Gulf	\$ 211,180	\$ 75,428	\$ 29,913	\$ 117,505	\$ -	\$ -	\$ 7,740	\$ 8,129	\$ -	\$ -	\$ 4,578	\$ 167,432	\$ 36,723	\$ 7,411	\$ 666,039
Hamilton	\$ 161,796	\$ 21,250	\$ 13,231	\$ 921,547	\$ -	\$ -	\$ 15,000	\$ -	\$ -	\$ -	\$ -	\$ 12,884	\$ -	\$ 15,988	\$ 1,161,694
Hardee	\$ 368,812	\$ 184,279	\$ 328,066	\$ 661,791	\$ 3,846	\$ -	\$ 54,408	\$ 2,226	\$ -	\$ -	\$ -	\$ 24,400	\$ -	\$ 71,620	\$ 1,699,448
Hendry	\$ 383,234	\$ 10,712	\$ 36,142	\$ 1,057,837	\$ 11,230	\$ -	\$ 39,933	\$ -	\$ -	\$ -	\$ -	\$ 30,000	\$ -	\$ 3,663	\$ 672,760
Hernando	\$ 185,307	\$ -	\$ -	\$ 1,452,499	\$ -	\$ -	\$ 83,174	\$ -	\$ -	\$ -	\$ 108,812	\$ 170,102	\$ 26,927	\$ 53,956	\$ 2,080,777
Highlands	\$ 362,362	\$ 147,393	\$ 214,356	\$ 712,933	\$ 871	\$ 7,053	\$ 78,510	\$ -	\$ -	\$ -	\$ -	\$ 37,279	\$ 1,038	\$ 10,707	\$ 1,572,502
Hillsborough	\$ 1,382,685	\$ 799,994	\$ 1,035,738	\$ 3,124,532	\$ -	\$ 900	\$ 628,221	\$ 263,858	\$ -	\$ -	\$ 1,032,065	\$ 4,007,312	\$ 786,263	\$ 204,693	\$ 13,266,261
Holmes	\$ 133,703	\$ 39,801	\$ 66,313	\$ 219,434	\$ 215	\$ 2,131	\$ 5,488	\$ -	\$ 4,323	\$ -	\$ 12,325	\$ 1,550	\$ 9,021	\$ 14,856	\$ 509,160
Indian River	\$ 223,260	\$ 652,857	\$ 136,195	\$ 182,115	\$ -	\$ -	\$ 32,965	\$ -	\$ -	\$ -	\$ -	\$ 143,219	\$ 31,565	\$ 41,216	\$ 1,443,348
Jackson	\$ 368,812	\$ 184,279	\$ 328,066	\$ 661,791	\$ 3,846	\$ -	\$ 54,408	\$ 2,226	\$ -	\$ -	\$ -	\$ 24,400	\$ -	\$ 71,620	\$ 1,699,448
Jefferson	\$ 93,344	\$ 55,383	\$ -	\$ 493,393	\$ 1,353	\$ 3,573	\$ 8,263	\$ -	\$ 23,852	\$ -	\$ -	\$ -	\$ 2,574	\$ 33,663	\$ 636,744
Lafayette	\$ 169,687	\$ 51,109	\$ 38,886	\$ 101,742	\$ -	\$ -	\$ 24,262	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 18,854	\$ 100	\$ 408,740
Lake	\$ 469,489	\$ 144,283	\$ 396,521	\$ 939,415	\$ -	\$ -	\$ 194,463	\$ -	\$ -	\$ -	\$ -	\$ 2,123,612	\$ -	\$ 79,820	\$ 4,347,603
Lee	\$ 578,248	\$ 421,058	\$ 535,008	\$ 1,162,906	\$ -	\$ -	\$ 222,520	\$ -	\$ 7,150	\$ -	\$ -	\$ 109,077	\$ 81,784	\$ -	\$ 3,117,751
Leon	\$ 406,199	\$ 81,460	\$ 503,654	\$ 593,969	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 108,413	\$ 13,121	\$ 67,464	\$ 1,774,280
Levy	\$ 314,757	\$ 427,411	\$ 200,770	\$ 423,028	\$ -	\$ -	\$ 13,958	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 7,333	\$ 8,987	\$ 1,396,244
Liberty	\$ 161,856	\$ 25,000	\$ 24,841	\$ 83,898	\$ -	\$ -	\$ 12,038	\$ -	\$ -	\$ -	\$ -	\$ 13,145	\$ -	\$ -	\$ 320,778
Madison	\$ 109,783	\$ 75,679	\$ -	\$ 373,118	\$ 4,737	\$ -	\$ 77,983	\$ -	\$ 15,073	\$ -	\$ -	\$ 2,019	\$ 617	\$ 25,275	\$ 683,684
Manatee	\$ 413,815	\$ 407,828	\$ 419,244	\$ 493,412	\$ -	\$ 11,398	\$ 61,879	\$ -	\$ -	\$ -	\$ -	\$ 902,529	\$ 105,004	\$ 156,699	\$ 2,478,496
Marion	\$ 517,862	\$ 340,572	\$ 384,555	\$ 1,171,457	\$ -	\$ -	\$ 29,548	\$ -	\$ -	\$ -	\$ -	\$ 555,827	\$ 500,947	\$ 71,084	\$ 3,571,852
Martin	\$ 312,672	\$ 1,273,656	\$ -	\$ 89,360	\$ -	\$ -	\$ 63,682	\$ -	\$ -	\$ -	\$ -	\$ 645,930	\$ 218,534	\$ 75,341	\$ 2,679,175
Miami-Dade	\$ 7,050,364	\$ 73,552	\$ 4,980,166	\$ 20,662,306	\$ 16,931	\$ 874,056	\$ 2,454,964	\$ -	\$ 82,676	\$ 41,376	\$ 3,845,248	\$ 96,242,488	\$ 5,287,008	\$ 14,094,936	\$ 155,706,071
Monroe	\$ 251,215	\$ 63,961	\$ 13,375	\$ 760,179	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,131,014	\$ 294	\$ 24,743	\$ 2,444,781
Nassau	\$ 248,130	\$ 274,352	\$ -	\$ 339,783	\$ -	\$ 322	\$ 87,213	\$ -	\$ -	\$ -	\$ -	\$ 11,500	\$ -	\$ 20,689	\$ 981,989
Okaloosa	\$ 342,266	\$ 860,735	\$ 91,890	\$ 189,345	\$ 410	\$ 273	\$ 24,453	\$ -	\$ 1,163	\$ -	\$ 214,948	\$ 97,426	\$ 23,610	\$ 109,525	\$ 1,956,044
Okeechobee	\$ 175,233	\$ 175,489	\$ 37,260	\$ 277,575	\$ -	\$ -	\$ 14,031	\$ -	\$ -	\$ -	\$ -	\$ 16,518	\$ -	\$ 3,665	\$ 577,760
Orange	\$ 2,082,427	\$ 164,125	\$ 1,242,983	\$ 2,774,351	\$ 1,775	\$ -	\$ 701,019	\$ -	\$ -	\$ 1,069,319	\$ 4,352,675	\$ 206,451	\$ 529,177	\$ 13,124,302	
Osceola	\$ 359,954	\$ 28,369	\$ 214,854	\$ 479,555	\$ 307	\$ -	\$ 121,173	\$ -	\$ -	\$ -	\$ 184,835	\$ 752,375	\$ 35,685	\$ 91,470	\$ 2,268,577
Palm Beach	\$ 1,727,472	\$ -	\$ 671,870	\$ 4,248,019	\$ -	\$ -	\$ 656,784	\$ -	\$ 3,845	\$ -	\$ 128,622	\$ 16,285,928	\$ 1,810,720	\$ 956,105	\$ 26,489,365
Pasco	\$ 432,112	\$ 188,959	\$ 149,462	\$ 758,536	\$ -	\$ 810	\$ 288,791	\$ -	\$ -	\$ 3,817	\$ 384,366	\$ 169,877	\$ 440,969	\$ 7,654	\$ 2,825,353
Pinellas	\$ 1,686,187	\$ 500,532	\$ 2,094,466	\$ 3,111,597	\$ 294,621	\$ 420	\$ 1,186,833	\$ -	\$ -	\$ 17,505	\$ 228,264	\$ 439,156	\$ 331,612	\$ 187,192	\$ 10,078,385
Polk	\$ 948,748	\$ 1,047,918	\$ 313,067	\$ 1,756,612	\$ 47,317	\$ 29,964	\$ 186,451	\$ -	\$ -	\$ -	\$ -	\$ 1,322,526	\$ 224,528	\$ 70,549	\$ 5,947,680
Putnam	\$ 353,490	\$ 63,830	\$ 477,828	\$ 343,386	\$ -	\$ -	\$ 6,103	\$ 950	\$ 543	\$ -	\$ 37,530	\$ 203,031	\$ 84,559	\$ 1,643,191	
Santa Rosa	\$ 333,725	\$ 58,448	\$ 259,685	\$ 281,198	\$ -	\$ 5,792	\$ 14,750	\$ -	\$ -	\$ -	\$ -	\$ 18,525	\$ -	\$ 21,114	\$ 992,237
Sarasota	\$ 413,014	\$ 65,575	\$ 853,267	\$ 449,569	\$ -	\$ -	\$ 528,288	\$ -	\$ -	\$ -	\$ -	\$ 5,762,864	\$ 28,349	\$ 139,898	\$ 8,240,824
Seminole	\$ 441,867	\$ 34,825	\$ 263,747	\$ 588,685	\$ 377	\$ -	\$ 148,751	\$ -	\$ -	\$ 226,897	\$ 923,618	\$ 43,807	\$ 112,286	\$ 62,456	\$ 2,784,860
St Johns	\$ 296,239	\$ 353,884	\$ -	\$ 618,589	\$ -	\$ -	\$ 1,876	\$ 2,466	\$ -	\$ -	\$ -	\$ -	\$ 263,016	\$ 62,456	\$ 2,051,078
St Lucie	\$ 284,247	\$ 438,050	\$ 548,843	\$ 573,677	\$ -	\$ 161,100	\$ 50,742	\$ -	\$ -	\$ -	\$ 306,164	\$ 1,143,110	\$ 39,786	\$ 32,868	\$ 3,578,587
Sumter	\$ 258,941	\$ 316,112	\$ 159,147	\$ 298,029	\$ -	\$ 16,506	\$ 45,240	\$ -	\$ -	\$ -	\$ -	\$ 257,565	\$ 26,644	\$ 50,275	\$ 1,428,459
Suwannee	\$ 310,037	\$ 215,458	\$ 13,488	\$ 1,245,872	\$ -	\$ -	\$ 1,348	\$ -	\$ -	\$ -	\$ -	\$ 15,000	\$ -	\$ 27,526	\$ 1,828,729
Taylor	\$ 125,160	\$ 102,546	\$ -	\$ 343,386	\$ 1,842	\$ -	\$ -	\$ -	\$ 21,566	\$ -	\$ -	\$ 17,633	\$ 16,700	\$ 17,529	\$ 646,157
Union	\$ 60,761	\$ 86,303	\$ 86,778	\$ 80,648	\$ 389	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 40,735	\$ -	\$ -	\$ 355,614
Volusia	\$ 721,890	\$ 908,797	\$ 4,258	\$ 1,886,851	\$ 144,156	\$ -	\$ 119,980	\$ 18,740	\$ -	\$ -	\$ 17,291	\$ 2,491,060	\$ 398,618	\$ 389,306	\$ 7,100,947
Wakulla	\$ 162,364	\$ 52,514	\$ 50,228	\$ 56,277	\$ 7,832	\$ -	\$ 23,845	\$ 22,310	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 19,831	\$ 395,201
Walton	\$ 224,785	\$ 137,424	\$ 124,191	\$ 247,498	\$ 159	\$ 881	\$ 42,657	\$ -	\$ -	\$ 6,637	\$ 39,055	\$ 17,931	\$ 24,976	\$ 866,194	
Washington	\$ 96,930	\$ 75,072	\$ 102,145	\$ 242,857	\$ 103	\$ -	\$ 1,521	\$ -	\$ -	\$ -	\$ -	\$ 11,809	\$ 11,325	\$ 10,793	\$ 552,555
<b>Totals</b>	<b>\$ 36,039,110</b>	<b>\$ 16,423,594</b>	<b>\$ 21,470,869</b>	<b>\$ 70,303,672</b>	<b>\$ 950,376</b>	<b>\$ 1,828,150</b>	<b>\$ 10,378,711</b>	<b>\$ 379,004</b>	<b>\$ 184,826</b>	<b>\$ 67,348</b>	<b>\$ 10,461,241</b>	<b>\$ 170,206,760</b>	<b>\$ 12,560,893</b>	<b>\$ 20,848,308</b>	<b>\$ 372,102,862</b>

# 2006 Summary of Expenses

County	Labor	Fringe Benefits	Services	Materials and Supplies	Utilities	Insurance	Taxes	Bus Pass Expenses	School Bus	Purchased Service	Miscellaneous Exp	Interest Exp	Leases and Rentals	Depreciation	Contributed Services	Allocated Indirect Exp	Total
Alachua	\$1,380,290	\$58,695	\$21,597	\$496,809	\$22,229	\$268,718	\$157,004	\$49,500	\$0	\$74,475	\$15,133	\$76,398	\$160,911	\$159,447	\$147,857	\$24,217	\$3,113,280
Baker	\$180,437	\$6,224	\$4,545	\$101,725	\$4,503	\$67,027	\$17,571	\$0	\$0	\$818	\$2,710	\$0	\$10,384	\$58,913	\$2,400	\$0	\$457,257
Bay	\$763,733	\$237,691	\$16,121	\$352,636	\$28,252	\$238,345	\$646	\$360	\$0	\$64,946	\$2,487	\$0	\$7,200	\$5,448	\$0	\$0	\$1,717,865
Bradford	\$64,685	\$38,462	\$10,550	\$12,458	\$6,835	\$6,471	\$82	\$0	\$0	\$372,013	\$860	\$0	\$2,341	\$0	\$7,925	\$0	\$522,682
Brevard	\$1,683,953	\$707,075	\$2,323,283	\$493,062	\$66,297	\$153,302	\$2,091	\$0	\$0	\$115,886	\$15,838	\$0	\$10,284	\$2,456	\$0	\$0	\$5,573,527
Broward	\$12,498,088	\$1,425,207	\$401,430	\$3,268,150	\$443,694	\$2,542,845	\$33,171	\$238,933	\$0	\$11,527	\$388,676	\$105,660	\$1,218,147	\$848,132	\$149,926	\$159,848	\$23,733,434
Calhoun	\$295,901	\$95,602	\$20,085	\$57,948	\$7,471	\$40,100	\$0	\$0	\$0	\$2,216	\$2,600	\$0	\$0	\$0	\$0	\$0	\$521,923
Charlotte	\$477,421	\$227,929	\$276,827	\$95,274	\$10,310	\$5,007	\$508	\$0	\$0	\$0	\$6,757	\$0	\$5,405	\$193,494	\$129,869	\$0	\$1,428,801
Citrus	\$742,894	\$272,308	\$97,968	\$369,541	\$9,855	\$110,000	\$845	\$0	\$0	\$305,925	\$9,317	\$0	\$0	\$259,185	\$0	\$15,000	\$2,192,838
Clay	\$592,154	\$169,977	\$38,297	\$186,628	\$39,270	\$119,976	\$408	\$0	\$0	\$83,230	\$33,001	\$0	\$3,495	\$31,324	\$57,039	\$0	\$1,354,799
Collier	\$1,138,212	\$45,644	\$30,215	\$320,724	\$26,852	\$434,819	\$88,742	\$0	\$0	\$20,242	\$7,333	\$33,527	\$29,771	\$1,043,792	\$5,985	\$5,985	\$3,225,858
Columbia	\$237,865	\$148,526	\$3,549	\$25,487	\$22,487	\$55,263	\$0	\$0	\$0	\$960,000	\$0	\$0	\$32,987	\$0	\$12,275	\$0	\$1,498,439
Desoto	\$372,113	\$14,141	\$15,254	\$129,454	\$28,135	\$115,128	\$16,014	\$0	\$0	\$0	\$9,103	\$1,152	\$40,331	\$33,625	\$0	\$2,345	\$776,795
Dixie	\$96,845	\$49,038	\$9,231	\$103,686	\$8,761	\$13,394	\$242	\$0	\$0	\$42,159	\$549	\$0	\$4,012	\$0	\$25,767	\$0	\$352,684
Duval	\$669,988	\$251,743	\$11,171,984	\$3,491,211	\$33,197	\$211,728	\$0	\$135,693	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$156,347	\$16,121,891
Escambia	\$1,313,698	\$175,567	\$395,825	\$725,762	\$58,323	\$396,549	\$22,497	\$53,816	\$36,995	\$4,820	\$33,352	\$27,212	\$102,987	\$116,322	\$0	\$61,013	\$3,524,738
Flagler	\$584,063	\$325,163	\$93,900	\$229,917	\$6,360	\$67,310	\$0	\$0	\$0	\$0	\$0	\$0	\$62,220	\$0	\$0	\$0	\$1,368,933
Franklin	\$181,950	\$222,049	\$31,917	\$40,862	\$13,502	\$50,920	\$112	\$0	\$0	\$1,004	\$7,974	\$2,000	\$17,200	\$1,222	\$0	\$0	\$570,712
Gadsden	\$838,093	\$330,031	\$41,653	\$251,725	\$18,533	\$134,870	\$731	\$0	\$0	\$0	\$13,114	\$0	\$25,242	\$208,359	\$0	\$0	\$1,862,351
Gilchrist	\$61,026	\$30,713	\$4,806	\$34,436	\$5,146	\$7,678	\$63	\$0	\$0	\$33,916	\$359	\$0	\$485	\$0	\$9,306	\$0	\$187,934
Glades	\$74,649	\$27,462	\$6,256	\$26,367	\$2,372	\$12,077	\$0	\$0	\$0	\$6,920	\$1,973	\$1,888	\$642	\$7,484	\$0	\$0	\$168,090
Gulf	\$191,943	\$50,138	\$13,798	\$52,930	\$7,234	\$12,643	\$240	\$0	\$0	\$2,543	\$15,647	\$0	\$13,807	\$53,200	\$6,672	\$0	\$429,795
Hamilton	\$62,598	\$34,258	\$0	\$9,241	\$2,568	\$25,897	\$0	\$0	\$0	\$901,587	\$0	\$0	\$0	\$0	\$12,275	\$0	\$1,048,424
Hardee	\$208,683	\$12,514	\$22,362	\$91,806	\$15,076	\$68,299	\$9,639	\$0	\$0	\$9,920	\$3,470	\$11,622	\$15,863	\$0	\$819	\$0	\$470,073
Hendry	\$597,201	\$219,737	\$50,037	\$210,944	\$18,958	\$97,102	\$0	\$0	\$0	\$48,990	\$15,765	\$15,106	\$5,138	\$59,865	\$0	\$0	\$1,338,753
Hernando	\$606,730	\$237,460	\$25,409	\$214,411	\$29,301	\$97,325	\$0	\$0	\$0	\$560,116	\$0	\$82,551	\$0	\$42,876	\$0	\$82,648	\$1,978,827
Highlands	\$877,347	\$60,985	\$36,783	\$367,184	\$39,944	\$314,352	\$43,598	\$0	\$0	\$25,671	\$18,699	\$23,204	\$126,251	\$0	\$2,304	\$0	\$1,936,592
Hillsborough	\$6,361,233	\$1,652,269	\$1,656,120	\$1,205,194	\$96,346	\$1,046,481	\$26,802	\$728,854	\$0	\$4,728	\$42,883	\$5,829	\$138,071	\$354,491	\$0	\$623,488	\$13,942,789
Holmes	\$206,507	\$66,846	\$7,797	\$91,093	\$11,141	\$47,731	\$422	\$0	\$0	\$21,373	\$360	\$0	\$3,550	\$16,498	\$50	\$0	\$466,350
Indian River	\$621,295	\$205,935	\$103,936	\$161,045	\$25,358	\$107,638	\$851	\$0	\$0	\$238,657	\$14,030	\$0	\$27,003	\$175,887	\$0	\$0	\$1,681,636
Jackson	\$706,920	\$191,408	\$24,632	\$219,991	\$26,120	\$136,471	\$574	\$0	\$0	\$441	\$15,148	\$0	\$7,749	\$168,737	\$0	\$0	\$1,498,191
Jefferson	\$304,629	\$119,960	\$14,788	\$90,316	\$6,426	\$48,440	\$262	\$0	\$0	\$0	\$4,593	\$0	\$6,929	\$74,501	\$0	\$0	\$670,844
Lafayette	\$79,541	\$45,190	\$4,555	\$99,451	\$6,896	\$13,379	\$201	\$0	\$0	\$861	\$261	\$0	\$1,856	\$0	\$18,854	\$0	\$271,045
Lake	\$179,934	\$42,574	\$0	\$47,990	\$1,100	\$27,154	\$591	\$0	\$0	\$4,299,494	\$0	\$8,200	\$0	\$38,333	\$0	\$0	\$4,645,370
Lee	\$1,293,396	\$439,472	\$100,076	\$421,887	\$37,914	\$194,023	\$2,506	\$0	\$0	\$214,439	\$31,536	\$31,536	\$10,277	\$199,906	\$0	\$0	\$2,975,645
Leon	\$1,087,132	\$305,937	\$190,415	\$298,185	\$47,801	\$156,513	\$8,210	\$91,412	\$0	\$0	\$59,369	\$6,800	\$78,195	\$187,361	\$0	\$0	\$2,517,330
Levy	\$393,499	\$146,578	\$44,009	\$149,516	\$12,824	\$35,000	\$88	\$0	\$0	\$0	\$7,333	\$0	\$1,827	\$140,638	\$0	\$0	\$931,312
Liberty	\$167,400	\$40,729	\$17,327	\$26,234	\$6,060	\$28,939	\$0	\$0	\$0	\$0	\$7,247	\$0	\$4,800	\$14,256	\$0	\$0	\$312,992
Madison	\$389,537	\$153,395	\$15,648	\$96,634	\$7,078	\$51,783	\$280	\$0	\$0	\$0	\$5,016	\$0	\$7,551	\$79,944	\$0	\$0	\$806,866
Manatee	\$1,098,745	\$445,150	\$38,605	\$405,792	\$34,114	\$265,278	\$1,451	\$2,956	\$0	\$7,855	\$20,298	\$2,867	\$495,113	\$0	\$146,025	\$0	\$2,964,249
Marion	\$1,408,919	\$496,010	\$171,503	\$494,221	\$36,937	\$211,773	\$53,717	\$0	\$7,192	\$488,597	\$32,396	\$3,195	\$12,271	\$205,115	\$111	\$52,849	\$3,674,806
Martin	\$1,188,642	\$298,016	\$187,009	\$196,955	\$46,383	\$75,614	\$557	\$0	\$0	\$115,021	\$36,905	\$124	\$70,967	\$350,376	\$0	\$0	\$2,566,569
Miami-Dade	\$44,141,550	\$9,449,968	\$2,984,503	\$6,787,654	\$2,101,079	\$4,827,550	\$1,251,849	\$3,079,707	\$0	\$48,150,587	\$2,250,035	\$843,316	\$4,097,686	\$2,982,885	\$1,019,841	\$1,109,352	\$135,077,562
Monroe	\$894,787	\$345,530	\$380,264	\$147,534	\$36,448	\$106,444	\$0	\$2,203	\$0	\$0	\$58,453	\$0	\$1,433	\$147,948	\$0	\$143,723	\$2,264,767
Nassau	\$477,222	\$129,928	\$36,444	\$151,841	\$33,657	\$54,699	\$208	\$0	\$0	\$9,361	\$4,972	\$0	\$5,491	\$0	\$0	\$0	\$905,823
Okaloosa	\$866,778	\$163,340	\$339,164	\$215,775	\$19,478	\$228,376	\$2,791	\$0	\$0	\$31,501	\$13,856	\$0	\$1,552	\$0	\$1,500	\$0	\$1,884,111
Okceehobee	\$247,331	\$16,120	\$12,940	\$110,893	\$15,298	\$71,351	\$8,486	\$0	\$0	\$0	\$8,691	\$3,688	\$9,547	\$42,651	\$0	\$810	\$547,806
Okeech	\$6,107,716	\$619,128	\$636,481	\$2,733,880	\$129,051	\$1,331,088	\$386,321	\$690	\$0	\$340,225	\$278,383	\$75,695	\$268,922	\$446,247	\$53,243	\$677,279	\$14,084,349
Osceola	\$1,055,737	\$107,018	\$110,017	\$472,559	\$22,307	\$230,083	\$66,777	\$119	\$0	\$58,809	\$48,119	\$13,084	\$46,484	\$77,135	\$9,203	\$117,070	\$2,434,521
Palm Beach	\$13,253,685	\$2,363,611	\$1,226,390	\$4,628,263	\$192,323	\$2,123,631	\$683,267	\$0	\$0	\$550,968	\$935,090	\$377,680	\$1,287,145	\$1,321,626	\$78,293	\$842,416	\$29,864,388
Pasco	\$794,942	\$307,786	\$55,556	\$262,141	\$16,986	\$144,355	\$1,770	\$25,188	\$1,005,756	\$12,135	\$2,098	\$18,190	\$76,349	\$0	\$102,101	\$0	\$2,825,353
Pinellas	\$4,003,245	\$974,882	\$272,321	\$1,246,565	\$122,944	\$915,889	\$88,054	\$1,009,332	\$0	\$4,078	\$119,851	\$45,034	\$83,411	\$673,350	\$54,579	\$283,319	\$9,896,954
Polk	\$3,190,001	\$1,008,355	\$514,659	\$1,078,887	\$92,531	\$190,850	\$55,352	\$5,342	\$0	\$0	\$31,796	\$2,579	\$51,288	\$96,902	\$0	\$0	\$6,318,542
Putnam	\$784,176	\$186,436	\$162,149	\$368,827	\$25,634	\$163,359	\$996	\$2,804	\$0	\$0	\$28,403	\$0	\$34,895	\$206,524	\$0	\$0	\$1,964,203
Santa Rosa	\$128,742	\$11,586	\$54,305	\$287,539	\$14,857	\$186,676	\$4,396	\$0	\$0	\$2,623	\$15,604	\$3,476	\$8,619	\$9,124	\$0	\$0	\$727,547
Sarasota	\$3,226,419	\$807,724	\$432,220	\$574,841	\$0	\$290,705	\$55,275	\$1,500	\$0	\$2,344,439	\$21,695	\$14,143	\$142,677	\$130,268	\$102,873	\$0	\$8,144,779
Seminole	\$1,295,986	\$131,373	\$135,054	\$580,098	\$27,383	\$282,441	\$81,973	\$146	\$0	\$72,192	\$59,069	\$16,061	\$57,062	\$94,688	\$11,298	\$143,711	\$2,988,535
St Johns	\$1,087,264	\$250,979	\$136,719	\$250,821	\$50,081	\$99,329	\$0	\$0	\$0	\$0	\$923	\$185	\$31,909	\$170,262	\$0	\$0	\$2,095,899
St Lucie	\$1,295,273	\$325,790	\$637,500	\$267,017	\$36,942	\$387,943	\$903	\$0	\$0	\$0	\$378,367	\$0	\$81,776	\$48,694	\$0	\$38,953	\$3,499,158
Sumter	\$592,150	\$268,205	\$32,880	\$388,842	\$12,291	\$65,184	\$258	\$0	\$0	\$15,982	\$11,514	\$13	\$12,166	\$3,329	\$0	\$0	\$1,403,186
Suwannee	\$162,358	\$84,368	\$5,210	\$68,725	\$14,268	\$57,456	\$0	\$0	\$0	\$945,260	\$7,745	\$0	\$3,789	\$0	\$12,275	\$0	\$1,361,454
Taylor	\$319,024	\$125,627	\$14,038	\$93,842	\$6,352	\$50,405	\$274	\$0	\$0	\$0	\$4,608	\$0	\$10,981	\$77,037	\$0	\$0	\$702,198
Union	\$155,709	\$26,959	\$42,480	\$46,606	\$6,786	\$22,031	\$1,005	\$0	\$0	\$1,801	\$0	\$0	\$6,900	\$41,036	\$0	\$0	\$351,313
Volusia	\$3,571,941	\$855,544	\$69,641	\$1,014,122	\$33,377	\$313,834	\$130,473	\$0	\$0	\$398,618	\$45,358	\$18,205	\$139,576	\$18,205	\$492,053	\$0	\$7,100,947
Wakulla	\$185,777	\$32,839	\$1,415	\$92,729	\$5,000	\$38,000	\$176	\$0	\$0	\$18,873	\$0	\$0	\$129	\$44,000	\$0	\$0	\$418,938
Walton	\$335,183	\$117,883	\$8,164	\$155,409	\$13,567	\$77,282	\$765	\$0	\$0	\$29,275	\$1,985	\$0	\$9,420	\$41,164	\$30,286	\$0	\$812,083
Washington	\$210,363	\$65,033	\$4,764	\$100,457	\$11,761	\$60,716	\$546	\$0	\$0	\$26,321	\$589	\$0	\$3,550	\$22,694	\$6,		

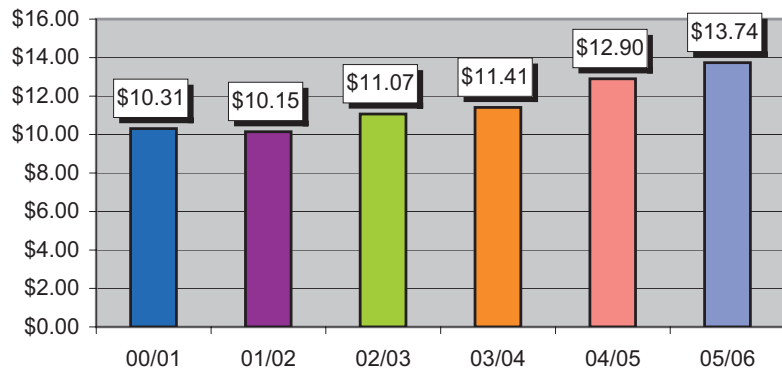
# 2006 Performance Measures

operating data

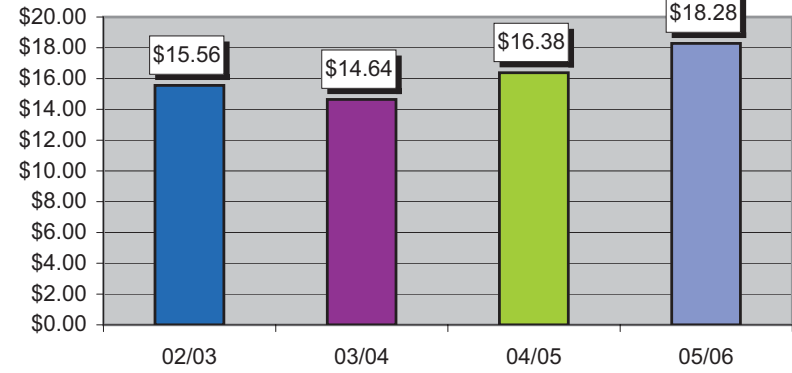
County	Operating Expense Per Total Passenger Trip	Operating Expense Per Paratransit Passenger Trip	Operating Expense Per Vehicle Mile	Operating Expense Per Driver Hour	Local Funding of System	Potential TD Population Served	Average Trips Per Driver Hour	Average Trips Per Paratransit Passenger	Accidents Per 100,000 Miles	Miles Between Roadcalls
Alachua	\$ 10.48	\$ 19.52	\$ 1.60	\$ 26.52	27%	4%	1.35896437	39.93716612	1.461590701	35476.31481
Baker	\$ 24.98	\$ 24.98	\$ 1.78	\$ 34.81	10%	6%	1.39334653	39.02558635	0.389111115	64249
Bay	\$ 9.75	\$ 9.81	\$ 1.67	\$ 27.68	2%	16%	2.82266304	18.86548196	0.485329461	103022.8
Bradford	\$ 13.69	\$ 13.69	\$ 2.20	\$ 29.02	2%	7%	2.11983563	61.37299035	0	0
Brevard	\$ 7.55	\$ 9.47	\$ 1.76	\$ 33.18	19%	3%	3.21177031	86.24540368	0.505242044	34799.98901
Broward	\$ 5.11	\$ 13.80	\$ 1.77	\$ 20.88	66%	9%	1.29327936	27.25007957	0.466975986	104542.6299
Calhoun	\$ 13.76	\$ 13.76	\$ 1.44	\$ 29.52	7%	13%	2.14507919	56.94444444	0.553510641	180665
Charlotte	\$ 7.80	\$ 7.83	\$ 2.56	\$ 21.26	40%	17%	2.33877976	9.502176542	1.609482355	55918.6
Citrus	\$ 10.81	\$ 10.81	\$ 2.38	\$ 28.88	23%	3%	2.67255005	76.79788039	1.408897949	35488.73077
Clay	\$ 16.77	\$ 16.77	\$ 1.73	\$ 28.81	26%	5%	1.46476059	37.33182047	0.255320235	14242.36364
Collier	\$ 12.18	\$ 32.66	\$ 2.58	\$ 42.81	47%	1%	1.31089582	167.4169492	1.279484112	11578.74074
Columbia	\$ 6.45	\$ 10.74	\$ 2.05	\$ 30.97	6%	52%	1.73317074	7.233954451	0.136640955	243948.3333
Desoto	\$ 26.96	\$ 26.96	\$ 2.17	\$ 26.11	2%	4%	0.74205042	35.77957861	0.558328588	119404
Dixie	\$ 27.99	\$ 27.99	\$ 2.11	\$ 45.03	6%	6%	1.60865679	26.24791667	0	0
Duval	\$ 24.89	\$ 30.39	\$ 2.45	\$ 49.12	60%	3%	1.61597476	64.57470841	4.692026713	15381.37264
Escambia	\$ 17.59	\$ 23.31	\$ 2.20	\$ 17.20	29%	3%	0.73802702	39.673328	0.506070313	16296.98969
Flagler	\$ 15.70	\$ 15.70	\$ 1.80	\$ 28.65	26%	12%	1.82411903	30.6400703	0.263302365	63298.58333
Franklin	\$ 31.09	\$ 31.09	\$ 1.72	\$ 42.65	13%	19%	1.37176805	17.15607477	0.90174578	66537.6
Gadsden	\$ 19.57	\$ 20.65	\$ 2.09	\$ 39.57	11%	15%	1.915592	28.04510109	0.337260545	32945.18519
Gilchrist	\$ 32.91	\$ 32.91	\$ 1.82	\$ 35.12	4%	6%	1.06709026	14.75452196	0	0
Glades	\$ 30.61	\$ 30.61	\$ 2.09	\$ 48.20	0%	1%	1.57470605	137.275	0	20065.25
Gulf	\$ 21.01	\$ 21.01	\$ 1.73	\$ 44.66	32%	8%	2.12593516	45.26548673	0.806467872	123997.5
Hamilton	\$ 15.23	\$ 17.59	\$ 2.77	\$ 41.77	2%	77%	1.41846938	7.607905983	0	0
Hardee	\$ 24.98	\$ 24.98	\$ 0.92	\$ 26.59	3%	8%	1.06436652	23.70025189	0.390751689	85305.66667
Hendry	\$ 72.96	\$ 72.96	\$ 2.58	\$ 58.51	2%	1%	0.80192308	98.64516129	0.384702683	57764.66667
Hernando	\$ 13.74	\$ 13.74	\$ 2.26	\$ 18.30	12%	3%	1.33185096	46.3490991	0.684808773	25033.05714
Highlands	\$ 18.11	\$ 18.11	\$ 1.71	\$ 30.42	3%	5%	1.67989634	42.30973101	0.529537608	34335.27273
Hillsborough	\$ 9.39	\$ 15.96	\$ 2.55	\$ 34.91	38%	7%	2.18760221	31.01655617	1.428741885	35719.87586
Holmes	\$ 10.95	\$ 10.95	\$ 1.17	\$ 30.92	5%	24%	2.82355281	21.78107417	0	66585
Indian River	\$ 16.99	\$ 16.99	\$ 2.57	\$ 20.17	15%	33%	1.18717995	5.504504004	0.915401632	327725
Jackson	\$ 18.68	\$ 19.54	\$ 1.61	\$ 31.29	6%	5%	1.60077681	66.60121633	0.429744785	930785
Jefferson	\$ 23.96	\$ 27.50	\$ 2.12	\$ 38.03	6%	22%	1.3829148	16.75549451	0.315573887	39610.375
Lafayette	\$ 22.69	\$ 22.69	\$ 2.21	\$ 38.16	5%	12%	1.682343	31.86133333	0	0
Lake	\$ 18.79	\$ 18.79	\$ 2.25	\$ 42.00	51%	17%	1.75565963	10.43303068	0.630871656	26761.57143
Lee	\$ 21.28	\$ 21.29	\$ 2.54	\$ 32.06	6%	1%	1.50556423	104.2940299	1.280977232	31648.13514
Leon	\$ 11.81	\$ 23.30	\$ 1.87	\$ 35.45	11%	16%	1.52170736	10.12198678	0.540652846	107894.25
Levy	\$ 27.00	\$ 27.00	\$ 0.93	\$ 29.93	1%	8%	1.10847207	24.56481481	0	200338.8
Liberty	\$ 9.33	\$ 9.33	\$ 1.08	\$ 21.85	4%	48%	2.34040623	25.40227273	0	145114.5
Madison	\$ 26.14	\$ 30.07	\$ 2.25	\$ 32.48	4%	26%	1.08023672	12.65063649	0.837053571	44800
Manatee	\$ 6.03	\$ 7.33	\$ 2.45	\$ 46.19	47%	5%	6.29470942	68.28747885	3.31306291	17497.71014
Marion	\$ 20.20	\$ 20.20	\$ 2.19	\$ 27.82	32%	5%	1.36144761	27.61363636	0.119267554	104806.375
Martin	\$ 18.52	\$ 18.52	\$ 3.62	\$ 43.35	35%	23%	2.00268549	8.556285178	0.422631643	78870.88889
Miami-Dade	\$ 4.47	\$ 28.11	\$ 4.11	\$ 62.55	74%	31%	1.7490542	13.28965569	0.339317546	200770.6375
Monroe	\$ 21.50	\$ 24.54	\$ 2.06	\$ 24.44	51%	8%	0.99620787	36.13205329	0.181921877	68710.8125
Nassau	\$ 19.97	\$ 19.97	\$ 2.69	\$ 43.26	3%	11%	2.16620499	25.11406423	0	56054.5
Okaloosa	\$ 13.44	\$ 13.44	\$ 2.46	\$ 26.05	12%	12%	1.84981199	20.74221051	0.523182888	54610.78571
Okeechobee	\$ 17.07	\$ 17.07	\$ 1.11	\$ 31.84	3%	5%	1.86557015	35.62597114	0.812882563	41006.33333
Orange	\$ 9.73	\$ 20.66	\$ 2.21	\$ 37.54	39%	4%	1.81707151	49.53480599	2.246417553	39538.45342
Osceola	\$ 9.73	\$ 20.66	\$ 2.58	\$ 37.54	39%	3%	1.81706452	49.53047499	2.335446559	33643
Palm Beach	\$ 9.07	\$ 27.70	\$ 2.60	\$ 47.19	72%	4%	1.70372817	52.96841071	2.75679622	104535.0455
Pasco	\$ 6.23	\$ 12.72	\$ 2.52	\$ 33.94	22%	4%	2.47712285	25.10261716	0.625044088	124435.6667
Pinellas	\$ 4.56	\$ 10.18	\$ 2.02	\$ 10.51	10%	7%	1.027569	30.59107388	1.023871915	50518.17241
Polk	\$ 13.60	\$ 17.17	\$ 2.22	\$ 29.95	27%	7%	1.44462153	21.09127424	1.056183691	17008.47305
Putnam	\$ 13.39	\$ 13.39	\$ 2.36	\$ 36.21	17%	17%	0.35230042	2.861298546	0.240191192	59476.42857
Santa Rosa	\$ 14.70	\$ 14.70	\$ 1.04	\$ 39.00	4%	1%	2.65251648	92.6741573	0.14322318	139642.2
Sarasota	\$ 8.00	\$ 29.41	\$ 3.60	\$ 51.39	72%	11%	1.71666141	14.68788811	1.017575295	47089.0625
Seminole	\$ 9.73	\$ 20.66	\$ 2.58	\$ 37.54	39%	3%	1.81706153	49.53732877	2.334892811	34010.88235
St Johns	\$ 11.58	\$ 11.58	\$ 1.86	\$ 24.70	38%	9%	1.46915879	29.14071996	0.088686762	45102.56
St Lucie	\$ 6.78	\$ 6.78	\$ 2.40	\$ 30.04	34%	12%	3.07192034	29.04846173	0.685895519	20827.82857
Sumter	\$ 11.08	\$ 11.08	\$ 1.71	\$ 34.58	23%	23%	2.67511027	20.65918173	0.365717629	37286.59091
Suwannee	\$ 6.83	\$ 6.83	\$ 2.30	\$ 30.62	2%	39%	2.74784056	21.47266655	0	197403.3333
Taylor	\$ 18.13	\$ 25.38	\$ 2.10	\$ 36.02	8%	38%	1.41914632	9.090371344	0.299575202	37089.55556
Union	\$ 12.34	\$ 12.34	\$ 1.33	\$ 38.84	11%	10%	3.14859038	66.07656613	0.379983965	263169
Volusia	\$ 9.06	\$ 18.28	\$ 2.14	\$ 30.22	46%	4%	1.65329854	44.73865469	0.120715614	24011.39855
Wakulla	\$ 15.70	\$ 15.70	\$ 1.42	\$ 25.33	5%	12%	1.61399371	31.06984866	0	0
Walton	\$ 9.50	\$ 9.50	\$ 1.19	\$ 33.42	9%	49%	3.31345434	9.543266951	0.437967074	68498.3
Washington	\$ 9.73	\$ 9.73	\$ 1.26	\$ 32.94	6%	37%	3.18435897	13.66602476	0.735712464	101942
Totals	\$ 6.74	\$ 20.09	\$ 2.68	\$ 38.00	55%	11%	1.89183606	36.02211039	1.076576258	49147.13756

# Statewide Medians

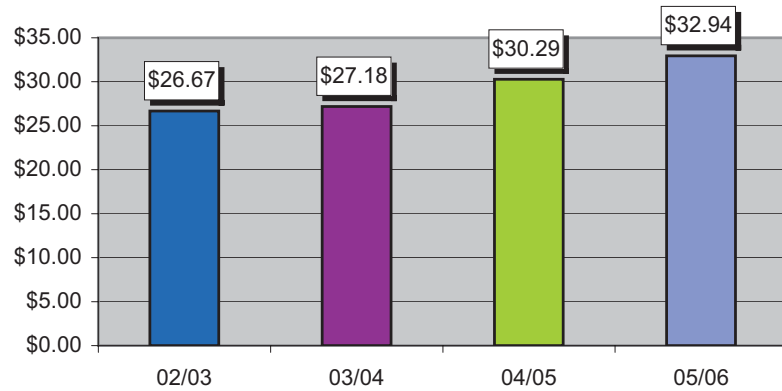
### MEDIAN Cost Per Total Trip



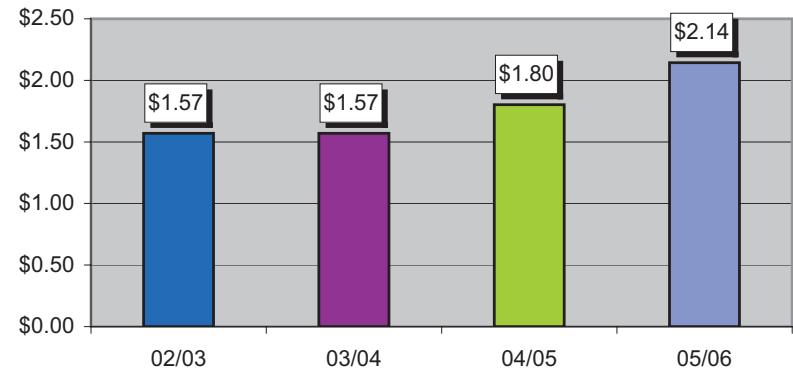
### MEDIAN Cost Per Paratransit Trip



### MEDIAN Cost Per Driver Hour



### MEDIAN Cost Per Total Mile



## 2006 Community Transportation Coordinator System Information

operating data

County	Operating Environment	Coordinators' Name	Organization Type	Network Type
Alachua	Urban	MV Transportation Inc	Private For-Profit	Partial Brokerage
Baker	Rural	Baker County Council On Aging, Inc.	Private Non-Profit	Partial Brokerage
Bay (1)	Urban	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
Bradford (2)	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Brevard	Urban	Space Coast Area Transit	County	Partial Brokerage
Broward	Urban	Broward County Board of County Commissioners	County	Partial Brokerage
Calhoun	Rural	Calhoun County Senior Citizens	Private Non-Profit	Sole Source
Charlotte	Urban	Charlotte County Transit	County	Partial Brokerage
Citrus	Urban	Citrus County Transit	County	Partial Brokerage
Clay	Urban	Clay County Council on Aging, Inc.	Private Non-Profit	Partial Brokerage
Collier	Urban	Collier County BCC	County	Complete Brokerage
Columbia (3)	Rural	Suwannee Valley Transit Authority	Public Transit Authority	Partial Brokerage
Desoto (4)	Rural	ATC/Vancom	Private For-Profit	Complete Brokerage
Dixie (2)	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Duval	Urban	Jacksonville Transportation Authority	Public Transit Authority	Partial Brokerage
Escambia (5)	Urban	Pensacola Bay Transportation	Private For-Profit	Partial Brokerage
Flagler	Rural	Flagler County Public Transportation	County	Sole Source
Franklin	Rural	Croom's, Inc.	Private Non-Profit	Partial Brokerage
Gadsden (6)	Rural	Big Bend Transit, Inc.	Private Non-Profit	Partial Brokerage
Gilchrist (2)	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Glades (7)	Rural	Good Wheels, Inc.	Private Non-Profit	Partial Brokerage
Gulf	Rural	Gulf County Transportation	Private Non-Profit	Sole Source
Hamilton (3)	Rural	Suwannee Valley Transit Authority	Public Transit Authority	Partial Brokerage
Hardee (4)	Rural	ATC/Vancom	Private For-Profit	Complete Brokerage
Hendry (7)	Rural	Good Wheels, Inc.	Private Non-Profit	Partial Brokerage
Hernando	Urban	Mid Florida Community Services, Inc.	Private Non-Profit	Partial Brokerage
Highlands (4)	Rural	ATC/Vancom	Private For-Profit	Complete Brokerage
Hillsborough	Urban	Hillsborough County	County	Partial Brokerage
Holmes (1)	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
Indian River	Urban	Indian River County Council on Aging, Inc.	Private Non-Profit	Partial Brokerage
Jackson	Rural	Jackson Co. Trans. dba JTrans	Private Non-Profit	Sole Source
Jefferson (6)	Rural	Big Bend Transit, Inc.	Private Non-Profit	Partial Brokerage
Lafayette (2)	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Sole Source
Lake	Urban	Lake County Board of County Commissioners	County	Complete Brokerage
Lee (7)	Urban	Good Wheels, Inc.	Private Non-Profit	Partial Brokerage
Leon	Urban	StarMetro-City of Tallahassee	City Government	Partial Brokerage
Levy	Rural	Levy Board of County Commissioners	County	Sole Source
Liberty	Rural	Liberty County Transit	County	Sole Source
Madison (6)	Rural	Big Bend Transit, Inc.	Private Non-Profit	Partial Brokerage
Manatee	Urban	Manatee County Area Transit	County	Partial Brokerage
Marion	Urban	Marion County Senior Services, Inc.	Private Non-Profit	Partial Brokerage
Martin	Urban	Council on Aging of Martin County, Inc	Private Non-Profit	Partial Brokerage
Miami-Dade	Urban	Miami-Dade Transit (MDT)	Public Transit Authority	Partial Brokerage
Monroe	Urban	Guidance Clinic of the Middle Keys, Inc.	Private Non-Profit	Partial Brokerage
Nassau	Rural	Care-A-Van Transportation	Private Non-Profit	Sole Source
Okaloosa	Urban	Okaloosa County BOCC	County	Complete Brokerage
Okeechobee (4)	Rural	ATC/Vancom	Private For-Profit	Complete Brokerage
Orange (8)	Urban	Central FL Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Osceola (8)	Urban	Central FL Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Palm Beach	Urban	Palm Beach County	County	Partial Brokerage
Pasco	Urban	Pasco County Public Transportation	County	Partial Brokerage
Pinellas	Urban	Pinellas County MPO	Metropolitan Planning Organization	Complete Brokerage
Polk	Urban	Polk County Transit Services	County	Partial Brokerage
Putnam	Rural	Ride Solution, Inc.	Private Non-Profit	Sole Source
Santa Rosa (5)	Urban	Pensacola Bay Transportation	Private For-Profit	Partial Brokerage
Sarasota	Urban	Sarasota County Area Transit	County	Partial Brokerage
Seminole (8)	Urban	Central FL Regional Transportation Authority	Public Transit Authority	Partial Brokerage
St Johns	Urban	St. Johns County Council on Aging, Inc.	Private Non-Profit	Sole Source
St Lucie	Urban	BOCC of St. Lucie County	County	Complete Brokerage
Sumter	Rural	Board of Sumter County Commissioners	County	Partial Brokerage
Suwannee (3)	Rural	Suwannee Valley Transit Authority	Public Transit Authority	Partial Brokerage
Taylor (6)	Rural	Big Bend Transit, Inc.	Private Non-Profit	Partial Brokerage
Union	Rural	A & A Transport, Inc.	Private Non-Profit	Partial Brokerage
Volusia	Urban	County of Volusia d/b/a VOTRAN	County	Partial Brokerage
Wakulla	Rural	Wakulla Co. Senior Citizens/Wakulla Transp.	Private Non-Profit	Partial Brokerage
Walton (1)	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
Washington (1)	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
<b>By County</b>	Provided by FDOT Urban- 34 Rural- 33	Countries- 67	Private Non-Profit- 31 Private For-Profit- 7 County- 19 Public Transit Authority- 8 City Government- 1 Metropolitan Planning Organization- 1	Sole Source- 10 Partial Brokerage- 48 Complete Brokerage- 9
<b>By Operational Entity</b> ( ) = CTC in multiple Counties	Provided by FDOT Urban- 30 Rural- 18	Community Transp. Coordinators - 48	Private Non-Profit- 20 Private For-Profit- 3 County- 19 Public Transit Authority- 4 City Government- 1 Metropolitan Planning Organization- 1	Sole Source- 9 Partial Brokerage- 33 Complete Brokerage- 6

## 2006 Passenger Trips by Trip Purpose

County	Medical	Employment	Education/Training	Nutritional	Life-Sustaining/Other	Total
Alachua	96,199.00	104,429.00	19,080.00	4,125.00	68,520.00	292,353.00
Baker	8,834.00	120.00	18.00	6,953.00	2,378.00	18,303.00
Bay	61,996.00	6,869.00	85,069.00	22,016.00	176.00	176,126.00
Bradford	11,581.00	0.00	22,988.00	3,605.00	0.00	38,174.00
Brevard	105,853.00	166,562.00	136,997.00	105,729.00	223,058.00	738,199.00
Broward	1,095,692.00	512,383.00	939,136.00	915,668.00	1,133,109.00	4,595,988.00
Calhoun	12,022.00	5,538.00	3,299.00	5,916.00	11,150.00	37,925.00
Charlotte	54,998.00	768.00	48,427.00	71,560.00	7,529.00	183,282.00
Citrus	40,029.00	17,548.00	84,677.00	22,201.00	38,445.00	202,900.00
Clay	25,725.00	16,626.00	18,740.00	13,876.00	5,834.00	80,801.00
Collier	54,237.00	21,134.00	3,575.00	11,168.00	174,690.00	264,804.00
Columbia	180,912.00	2,419.00	37,857.00	8,701.00	2,287.00	232,176.00
Desoto	11,425.00	2,339.00	8,042.00	4,311.00	2,693.00	28,810.00
Dixie	11,630.00	0.00	0.00	895.00	74.00	12,599.00
Duval	316,661.00	66,852.00	25,895.00	0.00	232,953.00	642,361.00
Escambia	73,341.00	50,833.00	43,113.00	430.00	29,555.00	197,272.00
Flagler	13,362.00	19,118.00	22,968.00	21,567.00	10,156.00	87,171.00
Franklin	11,100.00	0.00	4,816.00	1,235.00	1,206.00	18,357.00
Gadsden	32,281.00	44,896.00	13,959.00	0.00	4,033.00	95,169.00
Gilchrist	4,386.00	0.00	248.00	907.00	169.00	5,710.00
Glades	3,020.00	110.00	1,428.00	879.00	54.00	5,491.00
Gulf	8,010.00	2.00	7,344.00	4,724.00	380.00	20,460.00
Hamilton	33,001.00	456.00	12,878.00	12,045.00	10,454.00	68,834.00
Hardee	7,911.00	3,104.00	1,677.00	4,032.00	2,094.00	18,818.00
Hendry	9,174.00	367.00	6,605.00	2,018.00	184.00	18,348.00
Hernando	47,116.00	833.00	80,171.00	11,777.00	4,156.00	144,053.00
Highlands	47,604.00	42,107.00	4,201.00	6,839.00	6,208.00	106,959.00
Hillsborou	645,800.00	104,311.00	346,204.00	50,430.00	261,237.00	1,407,982.00
Holmes	23,439.00	1,277.00	16,901.00	539.00	426.00	42,582.00
Indian	41,009.00	5,868.00	23,796.00	3,865.00	24,455.00	98,993.00
Jackson	28,019.00	328.00	38,645.00	8,539.00	4,678.00	80,209.00
Jefferson	12,116.00	4,333.00	5,059.00	5,403.00	1,083.00	27,994.00
Lafayette	5,424.00	0.00	2,189.00	4,093.00	242.00	11,948.00
Lake	83,575.00	55,919.00	61,413.00	22,957.00	23,313.00	247,177.00
Lee	40,617.00	6,093.00	69,786.00	3,046.00	20,308.00	139,850.00
Leon	54,916.00	66,448.00	68,726.00	5.00	15,350.00	205,445.00
Levy	15,081.00	215.00	17,016.00	802.00	1,375.00	34,489.00
Liberty	18,152.00	157.00	8,252.00	2,360.00	4,610.00	33,531.00
Madison	15,576.00	4,929.00	55.00	7,225.00	3,084.00	30,869.00
Manatee	121,982.00	21,090.00	290,938.00	42,366.00	14,338.00	490,714.00
Marion	141,897.00	1,490.00	13,063.00	20,011.00	5,458.00	181,919.00
Martin	40,614.00	19,970.00	10,585.00	7,568.00	59,845.00	138,582.00
Miami	10,418,135.00	3,395,869.00	5,896,222.00	5,718,891.00	4,125,877.00	29,554,994.00
Monroe	37,796.00	5,924.00	20,475.00	5,933.00	35,125.00	105,253.00
Nassau	28,361.00	578.00	463.00	9,067.00	6,887.00	45,356.00
Okaloosa	39,179.00	47,396.00	39,504.00	5,176.00	8,888.00	140,143.00
Okeechob	10,926.00	14,738.00	6.00	4,234.00	2,195.00	32,099.00
Orange	748,716.00	230,629.00	203,699.00	93,007.00	170,969.00	1,447,020.00
Osceola	129,418.00	39,865.00	35,210.00	16,077.00	29,551.00	250,121.00
Palm	1,548,064.00	494,063.00	131,750.00	527,001.00	592,876.00	3,293,754.00
Pasco	179,242.00	21,018.00	102,236.00	48,430.00	102,265.00	453,191.00
Pinellas	785,206.00	687,318.00	229,164.00	90,552.00	155,199.00	1,947,439.00
Polk	142,715.00	86,077.00	123,666.00	71,769.00	39,844.00	464,071.00
Putnam	15,581.00	73,151.00	688.00	1,206.00	55,911.00	146,537.00
Santa	11,977.00	9,414.00	18,215.00	2,056.00	7,826.00	49,488.00
Sarasota	130,890.00	452,783.00	372,162.00	25,637.00	36,398.00	1,017,670.00
Seminole	158,869.00	48,937.00	43,222.00	19,735.00	36,278.00	307,041.00
St Johns	54,342.00	0.00	34,163.00	26,738.00	65,690.00	180,933.00
St Lucie	69,034.00	20,126.00	268,103.00	12,772.00	145,811.00	515,846.00
Sumter	20,788.00	16,428.00	30,173.00	12,666.00	46,606.00	126,661.00
Suwannee	153,335.00	3,812.00	28,894.00	10,987.00	2,265.00	199,293.00
Taylor	6,942.00	17,581.00	7,006.00	1,593.00	5,602.00	38,724.00
Union	7,224.00	0.00	19,739.00	1,327.00	189.00	28,479.00
Volusia	413,114.00	52,196.00	122,532.00	16,579.00	179,779.00	784,200.00
Wakulla	16,192.00	490.00	901.00	6,106.00	3,000.00	26,689.00
Walton	44,064.00	15,320.00	15,719.00	5,234.00	5,127.00	85,464.00
Washington	22,436.00	3,537.00	24,706.00	528.00	1,584.00	52,791.00
<b>TOTAL</b>	<b>18,858,663.00</b>	<b>7,115,091.00</b>	<b>10,374,454.00</b>	<b>8,175,687.00</b>	<b>8,273,089.00</b>	<b>52,796,984.00</b>

## 2006 Passenger Trips by Type of Passenger

County	Elderly	Children	Low Income	Disabled	Low Income/Disabled	Other	Total
Alachua	78,640.00	37,127.00	52,915.00	33,035.00	90,636.00	0.00	292,353.00
Baker	9,546.00	229.00	8,528.00	0.00	0.00	0.00	18,303.00
Bay	58,807.00	22,372.00	50,218.00	4,093.00	33,762.00	6,874.00	176,126.00
Bradford	12,597.00	953.00	6,108.00	15,843.00	2,673.00	0.00	38,174.00
Brevard	220,801.00	114,437.00	206,315.00	116,609.00	48,298.00	31,739.00	738,199.00
Broward	2,273,656.00	129,863.00	22,301.00	1,241,579.00	919,312.00	9,277.00	4,595,988.00
Calhoun	22,944.00	3,148.00	1,782.00	493.00	7,433.00	2,125.00	37,925.00
Charlotte	113,832.00	38,319.00	25,414.00	4,654.00	931.00	132.00	183,282.00
Citrus	55,827.00	5,041.00	20,984.00	1,448.00	105,511.00	14,089.00	202,900.00
Clay	40,906.00	4,840.00	0.00	4,689.00	0.00	30,366.00	80,801.00
Collier	41,380.00	6,200.00	21,134.00	25,088.00	4,974.00	166,028.00	264,804.00
Columbia	106,785.00	36,806.00	18,456.00	2,457.00	1,458.00	66,214.00	232,176.00
Desoto	12,039.00	1,528.00	5,171.00	379.00	1,606.00	7,167.00	28,810.00
Dixie	6,174.00	1,133.00	4,158.00	378.00	756.00	0.00	12,599.00
Duval	144,967.00	19,395.00	141,529.00	158,681.00	53,487.00	124,302.00	642,361.00
Escambia	64,824.00	11,750.00	27,816.00	33,564.00	39,875.00	19,443.00	197,272.00
Flagler	49,839.00	4,297.00	1,330.00	960.00	4,068.00	26,677.00	87,171.00
Franklin	6,170.00	5,580.00	3,502.00	0.00	2,965.00	140.00	18,357.00
Gadsden	29,097.00	12,800.00	25,991.00	244.00	5,512.00	21,525.00	95,169.00
Gilchrist	3,084.00	400.00	1,770.00	228.00	0.00	0.00	5,710.00
Glades	4,943.00	383.00	0.00	0.00	0.00	165.00	5,491.00
Gulf	10,831.00	368.00	2,059.00	449.00	6,636.00	117.00	20,460.00
Hamilton	31,530.00	27,190.00	0.00	0.00	0.00	10,114.00	68,834.00
Hardee	8,265.00	1,494.00	916.00	2,612.00	1,571.00	3,960.00	18,818.00
Hendry	16,903.00	1,445.00	0.00	0.00	0.00	0.00	18,348.00
Hernando	32,095.00	16,229.00	23,168.00	18,141.00	53,729.00	691.00	144,053.00
Highlands	41,575.00	3,074.00	1,854.00	44,220.00	3,566.00	12,670.00	106,959.00
Hillsborough	276,363.00	132,518.00	525,680.00	213,074.00	252,995.00	7,352.00	1,407,982.00
Holmes	17,033.00	14,903.00	3,194.00	1,065.00	5,323.00	1,064.00	42,582.00
Indian River	57,766.00	1,324.00	10,674.00	24,981.00	4,248.00	0.00	98,993.00
Jackson	32,295.00	3,027.00	8,505.00	1,381.00	33,424.00	1,577.00	80,209.00
Jefferson	17,275.00	1,431.00	8,074.00	1,099.00	115.00	0.00	27,994.00
Lafayette	6,433.00	1,720.00	1,412.00	1,933.00	450.00	0.00	11,948.00
Lake	84,263.00	59,492.00	38,070.00	26,303.00	25,413.00	13,636.00	247,177.00
Lee	78,318.00	29,177.00	841.00	30,996.00	518.00	0.00	139,850.00
Leon	22,708.00	2,226.00	0.00	0.00	180,511.00	0.00	205,445.00
Levy	13,625.00	3,724.00	0.00	15,360.00	0.00	1,780.00	34,489.00
Liberty	20,268.00	4,792.00	6,502.00	1,969.00	0.00	0.00	33,531.00
Madison	22,428.00	253.00	2,208.00	0.00	5,980.00	0.00	30,869.00
Manatee	196,310.00	276,523.00	9,048.00	3,645.00	5,188.00	0.00	490,714.00
Marion	116,320.00	33,450.00	15,406.00	11,145.00	1,821.00	3,777.00	181,919.00
Martin	56,344.00	9,700.00	1,534.00	2,419.00	0.00	68,585.00	138,582.00
Miami-Dade	11,671,268.00	6,103,107.00	585,189.00	579,278.00	10,314,691.00	301,461.00	29,554,994.00
Monroe	26,690.00	12,200.00	22,929.00	14,167.00	18,679.00	10,588.00	105,253.00
Nassau	23,585.00	454.00	15,432.00	992.00	4,893.00	0.00	45,356.00
Okaloosa	28,590.00	38,373.00	27,888.00	12,472.00	10,230.00	22,590.00	140,143.00
Okeechobee	11,831.00	2,578.00	863.00	12,671.00	235.00	3,921.00	32,099.00
Orange	499,792.00	78,310.00	509,746.00	142,959.00	195,811.00	20,402.00	1,447,020.00
Osceola	86,390.00	13,536.00	88,111.00	24,711.00	33,847.00	3,526.00	250,121.00
Palm Beach	1,827,407.00	179,029.00	26,612.00	948,569.00	86,388.00	225,749.00	3,293,754.00
Pasco	84,116.00	129,706.00	155,664.00	44,128.00	7,008.00	32,569.00	453,191.00
Pinellas	634,947.00	104,813.00	792,464.00	20,399.00	391,267.00	3,549.00	1,947,439.00
Polk	302,434.00	26,457.00	16,134.00	90,424.00	25,656.00	2,966.00	464,071.00
Putnam	1,206.00	3,199.00	0.00	0.00	0.00	1	

# 2006 Passenger Trips by Funding Source

operating data

County	CTD	FDOT	APD	AHCA	DOE	DOEA	Other Fed/State	Local Govt	Local Non Govt	Total
Alachua	129,190.00	1,982.00	43,290.00	84,910.00	0.00	1,071.00	0.00	31,910.00	0.00	292,353.00
Baker	9,463.00	0.00	0.00	4,931.00	0.00	3,538.00	0.00	0.00	371.00	18,303.00
Bay	32,360.00	0.00	50,733.00	37,012.00	0.00	22,123.00	33,898.00	0.00	0.00	176,126.00
Bradford	5,185.00	676.00	22,988.00	5,866.00	0.00	3,459.00	0.00	0.00	0.00	38,174.00
Brevard	59,375.00	330,287.00	51,438.00	4,139.00	1,943.00	27,574.00	10,349.00	219,975.00	33,119.00	738,199.00
Broward	249,150.00	14,305.00	430,260.00	65,695.00	248,993.00	65,838.00	103,052.00	743,734.00	2,674,961.00	4,595,988.00
Calhoun	12,909.00	0.00	5,969.00	12,414.00	0.00	6,629.00	4.00	0.00	0.00	37,925.00
Charlotte	63,262.00	1,342.00	26.00	11,404.00	0.00	14,259.00	18,540.00	27,944.00	46,505.00	183,282.00
Citrus	33,403.00	0.00	0.00	25,485.00	0.00	16,409.00	111,796.00	15,807.00	0.00	202,900.00
Clay	16,607.00	0.00	19,029.00	15,849.00	199.00	13,646.00	9,039.00	67.00	6,365.00	80,801.00
Collier	65,510.00	8,843.00	2,986.00	20,946.00	0.00	7,486.00	1,848.00	157,185.00	0.00	264,804.00
Columbia	9,021.00	0.00	17,254.00	148,862.00	0.00	15,104.00	0.00	0.00	41,935.00	232,176.00
Desoto	4,556.00	1,396.00	10,572.00	8,119.00	0.00	4,162.00	4.00	0.00	1.00	28,810.00
Dixie	5,502.00	0.00	0.00	6,137.00	0.00	960.00	0.00	0.00	0.00	12,599.00
Duval	53,669.00	0.00	0.00	202,669.00	0.00	63.00	63.00	384,123.00	1,774.00	642,361.00
Escambia	35,872.00	4,191.00	1,780.00	40,868.00	21,945.00	18,039.00	61,926.00	12,644.00	7.00	197,272.00
Flagler	17,681.00	16,832.00	13,129.00	5,267.00	0.00	29,550.00	0.00	200.00	4,512.00	87,171.00
Franklin	3,599.00	0.00	0.00	3,666.00	3,794.00	3,680.00	3,618.00	0.00	0.00	18,357.00
Gadsden	41,247.00	5,004.00	257.00	25,818.00	4.00	0.00	39.00	96.00	22,704.00	95,169.00
Gilchrist	2,449.00	0.00	213.00	1,977.00	0.00	1,071.00	0.00	0.00	0.00	5,710.00
Glades	768.00	283.00	1,491.00	2,210.00	0.00	739.00	0.00	0.00	0.00	5,491.00
Gulf	3,680.00	0.00	7,214.00	4,171.00	0.00	3,144.00	1,790.00	0.00	461.00	20,460.00
Hamilton	7,921.00	0.00	1,857.00	44,181.00	0.00	14,875.00	0.00	0.00	0.00	68,834.00
Hardee	3,133.00	988.00	4,045.00	7,721.00	21.00	1,310.00	46.00	1,487.00	67.00	18,818.00
Hendry	6,682.00	342.00	5,287.00	4,394.00	0.00	1,573.00	36.00	34.00	0.00	18,348.00
Hernando	19,771.00	0.00	0.00	23,621.00	0.00	8,233.00	0.00	77,276.00	15,152.00	144,053.00
Highlands	19,238.00	7,178.00	47,084.00	22,053.00	204.00	9,288.00	10.00	1,862.00	42.00	106,959.00
Hillsborough	294,302.00	0.00	257,803.00	162,321.00	0.00	64,884.00	189,150.00	355,064.00	84,458.00	1,407,982.00
Holmes	17,780.00	0.00	5,849.00	11,322.00	79.00	539.00	7,013.00	0.00	0.00	42,582.00
Indian River	27,199.00	11,006.00	0.00	9,200.00	0.00	5,467.00	33,121.00	6,812.00	6,188.00	98,993.00
Jackson	9,234.00	0.00	38,460.00	20,030.00	0.00	7,611.00	226.00	3,551.00	1,097.00	80,209.00
Jefferson	8,833.00	3,598.00	36.00	10,401.00	130.00	4,856.00	61.00	0.00	79.00	27,994.00
Lafayette	4,426.00	0.00	2,189.00	998.00	0.00	4,335.00	0.00	0.00	0.00	11,948.00
Lake	30,709.00	14,594.00	45,873.00	31,418.00	52,267.00	20,888.00	0.00	51,428.00	0.00	247,177.00
Lee	19,751.00	0.00	66,065.00	27,566.00	0.00	11,888.00	0.00	14,027.00	553.00	139,850.00
Leon	109,132.00	5,496.00	43,426.00	38,308.00	0.00	0.00	0.00	7,734.00	1,349.00	205,445.00
Levy	5,454.00	371.00	16,360.00	10,168.00	0.00	818.00	0.00	0.00	1,318.00	34,489.00
Liberty	26,058.00	2,011.00	0.00	4,358.00	0.00	1,104.00	0.00	0.00	0.00	33,531.00
Madison	11,637.00	4,037.00	181.00	7,729.00	0.00	7,225.00	0.00	0.00	60.00	30,869.00
Manatee	126,964.00	0.00	121,767.00	2,421.00	0.00	10,174.00	89,852.00	100,745.00	38,791.00	490,714.00
Marion	37,460.00	33,271.00	49,850.00	44,383.00	0.00	3,085.00	0.00	13,870.00	0.00	181,919.00
Martin	16,245.00	0.00	0.00	13,231.00	0.00	5,111.00	0.00	74,305.00	29,690.00	138,582.00
Miami-Dade	1,974,274.00	8,867.00	845,273.00	4,066,767.00	144,819.00	437,414.00	697,498.00	3,251,049.00	18,129,033.00	29,554,994.00
Monroe	51,968.00	1,614.00	1,766.00	20,321.00	0.00	0.00	0.00	29,584.00	0.00	105,253.00
Nassau	15,293.00	12,346.00	0.00	8,753.00	0.00	8,964.00	0.00	0.00	0.00	45,356.00
Okaloosa	55,072.00	10,544.00	14,348.00	13,548.00	12.00	4,653.00	36,424.00	555.00	4,987.00	140,143.00
Okeechobee	6,354.00	4,358.00	11,989.00	7,394.00	0.00	1,416.00	0.00	588.00	0.00	32,099.00
Orange	74,891.00	0.00	158,788.00	176,932.00	118.00	77,195.00	21.00	184,957.00	774,118.00	1,447,020.00
Osceola	12,945.00	0.00	27,447.00	30,583.00	20.00	13,343.00	28,662.00	26,444.00	110,677.00	250,121.00
Palm Beach	941,086.00	0.00	59,835.00	349,571.00	0.00	71,806.00	2,200.00	1,731,219.00	138,037.00	3,293,754.00
Pasco	80,250.00	0.00	11,446.00	242,996.00	7,040.00	31,862.00	29,590.00	13,156.00	36,851.00	453,191.00
Pinellas	966,518.00	3,950.00	210,613.00	392,719.00	0.00	119,831.00	6,656.00	153,038.00	94,114.00	1,947,439.00
Polk	43,831.00	112,394.00	31,372.00	41,350.00	603.00	57,272.00	5,896.00	150,460.00	20,893.00	464,071.00
Putnam	13,963.00	0.00	46,943.00	15,581.00	0.00	1,206.00	1,864.00	457.00	66,523.00	146,537.00
Santa Rosa	19,110.00	4,973.00	13,341.00	10,334.00	225.00	1,435.00	0.00	70.00	0.00	49,488.00
Sarasota	22,282.00	1,111.00	62,404.00	35,588.00	0.00	33,510.00	0.00	862,740.00	35.00	1,017,670.00
Seminole	15,891.00	0.00	33,693.00	37,543.00	25.00	16,380.00	35,185.00	32,461.00	135,863.00	307,041.00
St Johns	20,674.00	4,807.00	0.00	44,384.00	0.00	146.00	103.00	60,322.00	50,497.00	180,933.00
St Lucie	26,368.00	25,031.00	174,621.00	28,321.00	0.00	3,627.00	33,263.00	97,042.00	127,573.00	515,846.00
Sumter	8,895.00	28,549.00	16,144.00	7,919.00	1,913.00	6,881.00	0.00	35,632.00	20,728.00	126,661.00
Suwannee	52,023.00	7,114.00	2,901.00	129,733.00	0.00	0.00	0.00	0.00	7,522.00	199,293.00
Taylor	5,684.00	11,062.00	49.00	4,997.00	0.00	0.00	0.00	7,259.00	9,673.00	38,724.00
Union	3,651.00	0.00	16,850.00	5,081.00	0.00	0.00	8.00	2,889.00	0.00	28,479.00
Volusia	32,389.00	4,162.00	10,169.00	227,812.00	96,765.00	27,167.00	33,860.00	210,908.00	140,968.00	784,200.00
Wakulla	16,839.00	0.00	1,985.00	2,288.00	0.00	3,688.00	1,636.00	0.00	253.00	26,689.00
Walton	31,289.00	15,320.00	13,133.00	12,775.00	2.00	5,234.00	6,914.00	0.00	797.00	85,464.00
Washington	15,268.00	1,907.00	21,914.00	13,157.00	0.00	532.00	13.00	0.00	0.00	52,791.00
<b>TOTAL</b>	<b>6,163,195.00</b>	<b>726,142.00</b>	<b>3,171,785.00</b>	<b>7,160,686.00</b>	<b>581,121.00</b>	<b>1,365,370.00</b>	<b>1,595,274.00</b>	<b>9,152,710.00</b>	<b>22,880,701.00</b>	<b>52,796,984.00</b>



## 2006 Passenger Trips by Type of Trip

County	Daily Tickets	Weekly Passes	Monthly Passes	Deviated Fixed Route	Ambulatory	Non Ambulatory	Stretcher	School Board	Total	Trips by Operators	Trips by Contractors
Alachua	0.00	0.00	135,360.00	0.00	116,167.00	37,676.00	3,150.00	0.00	292,353.00	0.00	5,443.00
Baker	0.00	0.00	0.00	0.00	16,662.00	1,635.00	6.00	0.00	18,303.00	0.00	0.00
Bay	0.00	0.00	960.00	0.00	142,850.00	31,161.00	1,155.00	0.00	176,126.00	1,155.00	55,865.00
Bradford	0.00	0.00	0.00	0.00	32,547.00	5,507.00	120.00	0.00	38,174.00	34,039.00	0.00
Brevard	131,702.00	8,735.00	9,407.00	0.00	492,983.00	46,482.00	0.00	48,890.00	738,199.00	464,510.00	0.00
Broward	24,578.00	698,260.00	2,171,080.00	236,942.00	1,199,989.00	255,465.00	0.00	9,674.00	4,595,988.00	826,875.00	894,473.00
Calhoun	0.00	0.00	0.00	0.00	33,761.00	3,476.00	688.00	0.00	37,925.00	0.00	0.00
Charlotte	844.00	0.00	0.00	25,272.00	145,075.00	11,951.00	140.00	0.00	183,282.00	29,263.00	0.00
Citrus	0.00	0.00	0.00	0.00	177,067.00	24,680.00	1,153.00	0.00	202,900.00	13,549.00	111,796.00
Clay	0.00	0.00	0.00	6,772.00	59,851.00	13,776.00	402.00	0.00	80,801.00	1,051.00	0.00
Collier	54,236.00	0.00	111,792.00	0.00	82,109.00	16,336.00	331.00	0.00	264,804.00	264,804.00	0.00
Columbia	92,708.00	0.00	0.00	55,612.00	75,534.00	4,780.00	3,542.00	0.00	232,176.00	76,894.00	3,214.00
Desoto	0.00	0.00	0.00	0.00	18,071.00	3,985.00	20.00	6,734.00	28,810.00	24,767.00	4,230.00
Dixie	0.00	0.00	0.00	0.00	10,057.00	1,986.00	556.00	0.00	12,599.00	556.00	0.00
Duval	0.00	0.00	116,400.00	0.00	364,331.00	155,980.00	5,650.00	0.00	642,361.00	465,512.00	60,449.00
Escambia	3,478.00	2,020.00	42,880.00	0.00	110,673.00	38,101.00	120.00	0.00	197,272.00	35,034.00	0.00
Flagler	0.00	0.00	0.00	0.00	74,592.00	12,579.00	0.00	0.00	87,171.00	0.00	0.00
Franklin	0.00	0.00	0.00	0.00	17,008.00	1,062.00	287.00	0.00	18,357.00	9,048.00	0.00
Gadsden	5,004.00	0.00	0.00	0.00	84,086.00	6,079.00	0.00	0.00	95,169.00	1,687.00	0.00
Gilchrist	0.00	0.00	0.00	0.00	3,872.00	1,406.00	432.00	0.00	5,710.00	432.00	0.00
Glades	0.00	0.00	0.00	0.00	4,548.00	897.00	46.00	0.00	5,491.00	259.00	606.00
Gulf	0.00	0.00	0.00	0.00	17,292.00	2,401.00	767.00	0.00	20,460.00	0.00	0.00
Hamilton	9,218.00	0.00	0.00	24,011.00	33,210.00	1,385.00	1,010.00	0.00	68,834.00	41,217.00	0.00
Hardee	0.00	0.00	0.00	0.00	16,657.00	2,069.00	92.00	0.00	18,818.00	17,361.00	1,457.00
Hendry	0.00	0.00	0.00	0.00	13,970.00	4,323.00	55.00	0.00	18,348.00	503.00	254.00
Hernando	0.00	0.00	0.00	0.00	128,281.00	14,720.00	1,052.00	0.00	144,053.00	14,240.00	64,838.00
Highlands	0.00	0.00	0.00	0.00	87,739.00	18,308.00	912.00	0.00	106,959.00	71,469.00	35,490.00
Hillsborough	64,096.00	2,680.00	513,157.00	0.00	719,753.00	107,873.00	423.00	0.00	1,407,982.00	0.00	745,308.00
Holmes	0.00	0.00	0.00	0.00	39,857.00	2,512.00	213.00	0.00	42,582.00	148.00	0.00
Indian River	0.00	0.00	0.00	0.00	92,659.00	5,785.00	549.00	0.00	98,993.00	0.00	25,053.00
Jackson	3,551.00	0.00	0.00	0.00	66,590.00	9,722.00	346.00	0.00	80,209.00	0.00	0.00
Jefferson	3,598.00	0.00	0.00	0.00	22,274.00	2,122.00	0.00	0.00	27,994.00	8.00	4,856.00
Lafayette	0.00	0.00	0.00	0.00	10,998.00	950.00	0.00	0.00	11,948.00	0.00	0.00
Lake	0.00	0.00	0.00	720.00	161,363.00	32,368.00	459.00	52,267.00	247,177.00	217,561.00	29,616.00
Lee	56.00	0.00	40.00	0.00	118,898.00	20,568.00	288.00	0.00	139,850.00	7,737.00	38,308.00
Leon	3,230.00	0.00	98,080.00	0.00	81,904.00	22,160.00	71.00	0.00	205,445.00	156,379.00	0.00
Levy	0.00	0.00	0.00	0.00	29,518.00	4,853.00	118.00	0.00	34,489.00	0.00	0.00
Liberty	0.00	0.00	0.00	0.00	32,479.00	1,052.00	0.00	0.00	33,531.00	0.00	0.00
Madison	4,037.00	0.00	0.00	0.00	24,431.00	2,401.00	0.00	0.00	30,869.00	138.00	7,225.00
Manatee	15,634.00	4,090.00	67,040.00	0.00	275,055.00	128,524.00	0.00	371.00	490,714.00	0.00	284,025.00
Marion	0.00	0.00	0.00	0.00	114,375.00	64,405.00	1,040.00	2,099.00	181,919.00	12,418.00	50,463.00
Martin	0.00	0.00	0.00	20,009.00	108,596.00	9,926.00	51.00	0.00	138,582.00	3,735.00	3,160.00
Miami-Dade	5,534,922.00	0.00	19,324,698.00	1,004,212.00	2,757,458.00	926,472.00	7,232.00	0.00	29,554,994.00	27,499,951.00	2,055,043.00
Monroe	0.00	0.00	13,044.00	0.00	87,159.00	5,048.00	2.00	0.00	105,253.00	0.00	79,283.00
Nassau	0.00	0.00	0.00	0.00	40,995.00	4,300.00	61.00	0.00	45,356.00	0.00	61.00
Okaloosa	0.00	0.00	0.00	6,335.00	116,582.00	17,215.00	11.00	0.00	140,143.00	105,967.00	34,176.00
Okeechobee	0.00	0.00	0.00	0.00	27,160.00	4,939.00	0.00	0.00	32,099.00	20,499.00	11,600.00
Orange	147,203.00	97,095.00	521,024.00	0.00	521,400.00	153,018.00	7,280.00	0.00	1,447,020.00	324,643.00	348,162.00
Osceola	25,444.00	16,783.00	90,061.00	0.00	90,126.00	26,449.00	1,258.00	0.00	250,121.00	56,116.00	60,181.00
Palm Beach	90,422.00	0.00	2,125,160.00	0.00	865,633.00	209,136.00	3,403.00	0.00	3,293,754.00	802,589.00	275,583.00
Pasco	4,236.00	0.00	226,760.00	0.00	190,882.00	14,394.00	942.00	15,977.00	453,191.00	67,069.00	114,895.00
Pinellas	5,733.00	0.00	1,068,753.00	3,830.00	630,143.00	238,895.00	85.00	0.00	1,947,439.00	693,303.00	179,651.00
Polk	15,973.00	16,340.00	64,176.00	0.00	258,924.00	43,890.00	1,744.00	63,024.00	464,071.00	298,730.00	109,801.00
Putnam	0.00	0.00	0.00	127,455.00	457.00	16,472.00	2,153.00	0.00	146,537.00	0.00	0.00
Santa Rosa	0.00	0.00	0.00	0.00	42,878.00	6,571.00	39.00	0.00	49,488.00	4,460.00	0.00
Sarasota	34,020.00	0.00	706,760.00	4,885.00	209,723.00	61,993.00	289.00	0.00	1,017,670.00	111,921.00	70,782.00
Seminole	31,235.00	20,602.00	110,555.00	0.00	110,635.00	32,469.00	1,545.00	0.00	307,041.00	68,885.00	73,876.00
St. Johns	0.00	0.00	0.00	56,269.00	91,580.00	30,579.00	2,505.00	0.00	180,933.00	0.00	0.00
St. Lucie	0.00	0.00	0.00	0.00	299,591.00	57,391.00	866.00	157,998.00	515,846.00	119,298.00	396,548.00
Sumter	0.00	0.00	0.00	17,896.00	101,803.00	6,637.00	124.00	201.00	126,661.00	295.00	0.00
Suwannee	0.00	0.00	0.00	77,135.00	104,867.00	13,626.00	3,665.00	0.00	199,293.00	153,216.00	2,215.00
Taylor	11,062.00	0.00	0.00	0.00	26,714.00	944.00	4.00	0.00	38,724.00	64.00	0.00
Union	0.00	0.00	0.00	0.00	26,747.00	1,716.00	16.00	0.00	28,479.00	0.00	16,850.00
Volusia	108,353.00	394.00	287,032.00	0.00	270,906.00	112,895.00	4,620.00	0.00	784,200.00	158,635.00	56,420.00
Wakulla	0.00	0.00	0.00	0.00	26,479.00	205.00	5.00	0.00	26,689.00	1,065.00	0.00
Walton	0.00	0.00	0.00	4,957.00	76,576.00	3,845.00	86.00	0.00	85,464.00	26,335.00	0.00
Washington	0.00	0.00	0.00	3,115.00	48,304.00	1,109.00	263.00	0.00	52,791.00	1,492.00	0.00
<b>TOTAL</b>	<b>6,424,573.00</b>	<b>866,999.00</b>	<b>27,804,219.00</b>	<b>1,675,427.00</b>	<b>12,481,454.00</b>	<b>3,123,635.00</b>	<b>63,442.00</b>	<b>357,235.00</b>	<b>52,796,984.00</b>	<b>33,306,882.00</b>	<b>6,311,256.00</b>

# 2006 Summary of Vehicle Information

operating data

County	CTC Vehicle Miles	Transp Oper Vehicle Miles	Coord Contr Vehicle Miles	School Bus Miles	Total Vehicle Miles	Revenue Miles	Number of Roadcalls	Number of Accidents	Number of Chargeable Accidents	Total Number of Vehicles	Total Number of W/C Accessible Vehicles	Total Number of Stretcher Equipped Vehicles	Percentage of W/C Accessible Vehicles	Percentage of Stretcher Equipped Vehicles
Alachua	1,899,468	0	16,253	0	1,915,721	1,628,363	54	28	18	48	35	3	72.92%	6.25%
Baker	256,996	0	0	0	256,996	200,734	4	1	0	15	13	0	86.67%	0.00%
Bay	937,861	8,400	83,967	0	1,030,228	928,001	10	5	0	39	33	3	84.62%	7.69%
Bradford	25,564	211,992	0	0	237,556	194,128	0	0	0	14	10	2	71.43%	14.29%
Brevard	978,879	2,151,900	0	36,020	3,166,799	2,917,162	91	16	1	194	92	0	47.42%	0.00%
Broward	0	8,705,229	4,571,685	0	13,276,914	10,593,928	127	62	23	479	201	0	41.96%	0.00%
Calhoun	361,330	0	0	0	361,330	361,080	2	2	0	18	7	2	38.89%	11.11%
Charlotte	247,088	145,230	166,868	0	559,186	503,267	10	9	1	44	27	2	61.36%	4.55%
Citrus	539,418	184,677	198,612	0	922,707	445,218	26	13	4	60	40	13	66.67%	21.67%
Clay	768,491	14,839	0	0	783,330	765,042	55	2	0	37	27	0	72.97%	0.00%
Collier	0	1,250,504	0	0	1,250,504	1,035,785	108	16	0	25	25	2	100.00%	8.00%
Columbia	731,845	0	0	0	731,845	705,895	3	1	0	56	36	9	64.29%	16.07%
Desoto	0	333,042	8,756	16,414	358,212	306,455	3	2	0	27	16	1	59.26%	3.70%
Dixie	150,038	17,148	0	0	167,186	129,757	0	0	0	8	7	1	87.50%	12.50%
Duval	0	6,300,811	220,891	0	6,521,702	5,854,294	424	306	153	146	104	4	71.23%	2.74%
Escambia	1,265,221	251,922	63,665	0	1,580,808	1,196,197	97	8	4	80	30	1	37.50%	1.25%
Flagler	759,583	0	0	0	759,583	690,529	12	2	0	20	14	0	70.00%	0.00%
Franklin	169,400	163,288	0	0	332,688	323,742	5	3	0	13	3	1	23.08%	7.69%
Gadsden	879,947	9,573	0	0	889,520	755,298	27	3	1	23	11	1	47.83%	4.35%
Gilchrist	94,680	8,801	0	0	103,481	78,179	0	0	0	8	7	1	87.50%	12.50%
Glades	75,853	4,408	0	0	80,261	70,224	4	0	0	3	3	1	100.00%	33.33%
Gulf	247,995	0	0	0	247,995	242,661	2	2	0	13	8	2	61.54%	15.38%
Hamilton	378,621	0	0	0	378,621	320,084	2	0	0	14	7	2	50.00%	14.29%
Hardee	0	499,863	11,971	0	511,834	456,502	6	2	1	11	6	1	54.55%	9.09%
Hendry	493,888	25,994	0	0	519,882	454,636	9	2	0	8	8	1	100.00%	12.50%
Hernando	434,461	53,736	387,960	0	876,157	817,690	35	6	1	43	26	7	60.47%	16.28%
Highlands	0	991,549	141,515	0	1,133,064	1,020,193	33	6	2	40	22	1	55.00%	2.50%
Hillsborough	1,138,511	0	4,040,871	0	5,179,382	4,174,792	145	74	8	275	141	3	51.27%	1.09%
Holmes	376,090	23,420	0	0	399,510	398,389	6	0	0	22	5	1	22.73%	4.55%
Indian River	536,637	0	118,813	0	655,450	635,811	2	6	2	74	45	2	60.81%	2.70%
Jackson	930,785	0	0	0	930,785	925,389	1	4	3	31	8	1	25.81%	3.23%
Jefferson	313,303	400	3,180	0	316,883	264,989	8	1	1	14	9	1	64.29%	7.14%
Lafayette	122,415	0	0	0	122,415	97,669	0	0	0	7	6	0	85.71%	0.00%
Lake	0	1,957,113	103,528	0	2,060,641	1,937,089	77	13	4	72	52	2	72.22%	2.78%
Lee	1,144,199	26,782	0	0	1,170,981	1,027,286	37	15	3	32	31	1	96.88%	3.13%
Leon	0	1,294,731	0	0	1,294,731	1,119,636	12	7	4	28	23	1	82.14%	3.57%
Levy	1,001,694	0	0	0	1,001,694	770,211	5	0	0	19	17	3	89.47%	15.79%
Liberty	290,229	0	0	0	290,229	289,807	2	0	0	16	5	1	31.25%	6.25%
Madison	304,062	10,692	43,646	0	358,400	307,551	8	3	1	19	9	1	47.37%	5.26%
Manatee	657,782	0	549,560	0	1,207,342	973,647	69	40	0	66	35	0	53.03%	0.00%
Marion	1,162,035	220,522	290,490	3,855	1,676,902	1,418,124	16	2	0	76	37	6	48.68%	7.89%
Martin	682,042	0	27,796	0	709,838	586,580	9	3	0	40	28	7	70.00%	17.50%
Miami-Dade	7,703,185	17,825,100	6,595,017	0	32,123,302	28,516,930	160	109	62	750	250	80	33.33%	10.67%
Monroe	633,877	0	465,496	0	1,099,373	995,198	16	2	1	45	23	0	51.11%	0.00%
Nassau	336,327	0	0	0	336,327	285,877	6	0	0	14	12	0	85.71%	0.00%
Okaloosa	0	704,323	60,228	0	764,551	671,031	14	4	2	65	43	1	66.15%	1.54%
Okeechobee	0	463,771	28,305	0	492,076	395,124	12	4	1	13	7	1	53.85%	7.69%
Orange	0	4,908,430	1,457,261	0	6,365,691	5,338,661	161	143	74	198	101	6	51.01%	3.03%
Osceola	0	690,112	251,892	0	942,004	791,310	28	22	12	34	20	1	58.82%	2.94%
Palm Beach	0	9,927,113	1,571,742	0	11,498,855	10,781,683	110	317	167	363	307	5	84.57%	1.38%
Pasco	201,967	471,264	438,245	8,445	1,119,921	992,129	9	7	3	132	31	9	23.48%	6.82%
Pinellas	0	3,256,806	1,138,275	0	4,395,081	3,024,923	87	45	7	690	169	9	24.49%	1.30%
Polk	494,289	1,316,666	944,467	84,993	2,840,415	2,112,770	167	30	9	161	96	10	59.63%	6.21%
Putnam	832,670	0	0	0	832,670	678,625	14	2	0	33	24	2	72.73%	6.06%
Santa Rosa	667,101	31,110	0	0	698,211	504,064	5	1	0	18	7	1	38.89%	5.56%
Sarasota	737,340	1,237,375	285,560	0	2,260,275	1,540,438	48	23	0	119	81	5	68.07%	4.20%
Seminole	0	847,156	309,214	0	1,156,370	971,384	34	27	15	42	25	3	59.52%	2.38%
St Johns	1,127,564	0	0	0	1,127,564	973,976	25	1	1	46	31	3	67.39%	6.52%
St Lucie	0	516,847	885,173	55,928	1,457,948	1,153,354	70	10	0	87	35	3	40.23%	3.45%
Sumter	693,751	5,163	121,391	0	820,305	559,912	22	3	2	29	2	2	80.56%	5.56%
Suwannee	592,210	0	0	0	592,210	578,122	3	0	0	43	28	9	65.12%	20.93%
Taylor	329,775	4,031	0	0	333,806	288,905	9	1	0	14	10	1	71.43%	7.14%
Union	195,163	0	68,006	0	263,169	191,902	1	1	0	10	4	1	40.00%	10.00%
Volusia	1,422,369	1,656,816	234,388	0	3,313,573	2,932,964	138	4	2	109	85	13	77.98%	11.93%
Wakulla	273,119	20,970	0	0	294,089	291,861	0	0	0	11	5	1	45.45%	9.09%
Walton	613,398	71,585	0	0	684,983	680,289	10	3	0	26	7	1	26.92%	3.85%
Washington	399,827	7,941	0	0	407,768	406,968	4	3	0	26	4	1	15.38%	3.85%
<b>Totals</b>	<b>37,610,343</b>	<b>68,829,145</b>	<b>25,904,687</b>	<b>205,655</b>	<b>132,549,830</b>	<b>113,580,414</b>	<b>2,697</b>	<b>1,427</b>	<b>593</b>	<b>5,362</b>	<b>2,703</b>	<b>257</b>	<b>50.41%</b>	<b>4.79%</b>

## 2006 Operators by County

County	Private Non Profit	Private For Profit	School Board	Municipality	County	City	Transit Authority	Other Operators	Total Operators	Number of Coordination Contractors	Number of CMBEs (transportation services)	Number of CMBEs (other services)
Alachua	1	1	0	0	0		0	0	2	1	0	0
Baker	1	0	0	0	0		0	0	1	0	0	0
Bay	2	2	0	0	0		1	0	5	2	0	0
Bradford	2	1	0	0	0		0	0	3	0	0	0
Brevard	0	1	1	0	0		1	0	3	2	0	3
Broward	20	11	0	9	1		0	0	41	27	3	0
Calhoun	1	0	0	0	0		0	0	1	0	0	0
Charlotte	5	2	1	0	1		0	0	9	9	0	2
Citrus	1	1	0	0	1		0	0	3	1	0	0
Clay	1	1	0	0	0		0	0	2	0	0	0
Collier	0	5	0	0	0		1	0	6	0	0	0
Columbia	2	6	0	0	0		1	0	9	2	4	0
Desoto	2	2	1	0	0		0	0	5	2	0	0
Dixie	1	0	0	0	1		0	0	2	0	0	0
Duval	4	4	0	0	0		1	0	9	4	4	0
Escambia	4	4	2	0	0		0	0	10	6	1	0
Flagler	0	0	0	0	1		0	0	1	0	0	0
Franklin	1	1	0	0	0		0	0	2	0	1	0
Gadsden	2	1	0	0	0		0	0	3	0	0	0
Gilchrist	1	0	0	0	1		0	0	2	0	0	0
Glades	2	1	0	0	0		0	0	3	1	1	0
Gulf	1	0	0	0	0		0	0	1	0	0	0
Hamilton	0	3	0	0	0		1	0	4	0	3	0
Hardee	1	2	0	0	0		0	0	3	1	0	0
Hendry	2	1	0	0	0		0	0	3	1	1	0
Hernando	2	1	0	0	0		0	1	4	1	1	0
Highlands	1	2	0	0	0		0	0	3	1	0	0
Hillsborough	12	1	0	1	3		1	0	18	17	0	0
Holmes	2	0	0	0	1		0	0	3	0	0	0
Indian River	3	0	0	0	0		0	0	3	1	0	0
Jackson	1	0	0	0	0		0	0	1	0	0	0
Jefferson	2	2	0	0	0		0	0	4	1	0	0
Lafayette	1	0	0	0	0		0	0	1	0	0	0
Lake	1	2	0	0	0		0	0	3	2	0	0
Lee	1	5	0	0	1		0	0	7	4	0	0
Leon	1	1	0	0	0		1	0	3	0	1	0
Levy	0	0	0	0	1		0	0	1	0	0	0
Liberty	0	0	0	0	1		0	0	1	0	0	0
Madison	3	2	0	0	0		0	0	5	1	0	0
Manatee	8	0	0	0	1		0	0	9	8	0	0
Marion	3	1	1	0	0		0	0	5	2	0	0
Martin	4	5	1	0	1		0	0	11	5	0	0
Miami-Dade	44	11	0	0	2		1	0	58	40	4	0
Monroe	6	0	0	0	1		0	0	7	6	0	0
Nassau	1	0	0	0	0		0	0	1	0	0	0
Okaloosa	3	1	0	0	0		0	0	4	1	0	0
Okeechobee	1	2	0	0	0		0	0	3	1	0	0
Orange	12	8	0	0	0		1	0	21	19	2	2
Osceola	2	1	0	0	0		0	0	3	3	0	0
Palm Beach	23	3	0	0	0		1	0	27	23	1	0
Pasco	11	4	1	0	1		0	0	17	11	0	0
Pinellas	15	6	0	0	0		0	0	21	15	1	0
Polk	5	1	1	0	2		1	0	10	6	0	0
Putnam	1	0	0	0	0		0	0	1	0	0	0
Santa Rosa	0	3	0	0	0		0	0	3	0	1	0
Sarasota	9	9	0	0	1		0	0	19	8	0	0
Seminole	2	2	0	0	0		0	0	4	4	0	0
St Johns	1	0	0	0	0		0	0	1	0	0	0
St Lucie	8	3	1	0	1		0	0	13	10	0	6
Sumter	2	0	0	0	2		0	0	4	1	0	1
Suwannee	1	6	0	0	0		1	0	8	1	2	0
Taylor	1	2	0	0	0		0	0	3	0	0	0
Union	2	0	0	0	0		0	0	2	1	0	0
Volusia	0	8	0	0	2		0	0	13	3	5	7
Wakulla	1	1	0	0	0		0	0	2	0	0	0
Walton	2	2	1	0	2		0	0	7	0	0	0
Washington	1	0	0	0	1		0	1	3	0	0	0
TOTAL	256	145	11	10	30	0	13	5	470	255	36	21

## 2006 Employee Information

operating data

County	Total Drivers- CTC & Oper	CTC & Oper Driver Hours	CTC & Oper Total Employees	CC Drivers	CC Driver Hours	CC Total Employees
Alachua	62	109284	82	3	6240	4
Baker	9	13136	14	0	0	0
Bay	35	55817	46	6	6240	6
Bradford	14	18008	17	0	0	0
Brevard	168	167965	193	0	0	0
Broward	295	744883	419	446	380515	560
Calhoun	10	17680	16	0	0	0
Charlotte	31	51520	47	23	15680	23
Citrus	30	57200	47	18	18720	30
Clay	47	50540	53	0	0	0
Collier	48	75350	63	0	0	0
Columbia	40	45768	60	2	2615	2
Desoto	17	29120	28	1	630	3
Dixie	4	7832	6	0	0	0
Duval	150	314729	199	9	10747	19
Escambia	101	159966	152	32	41780	44
Flagler	26	47788	32	0	0	0
Franklin	8	13382	12	0	0	0
Gadsden	22	47069	34	0	0	0
Gilchrist	4	5351	6	0	0	0
Glades	1	2191	5	2	1296	4
Gulf	11	9624	13	0	0	0
Hamilton	13	25101	13	0	0	0
Hardee	10	16180	16	1	1500	2
Hendry	10	19760	16	2	3120	4
Hernando	36	74880	52	16	33280	21
Highlands	29	55350	41	40	8320	43
Hillsborough	51	109422	81	458	269097	571
Holmes	10	15081	16	0	0	0
Indian River	35	61167	41	19	22218	24
Jackson	25	47888	37	0	0	0
Jefferson	9	16969	20	2	672	3
Lafayette	4	7102	6	0	0	0
Lake	48	104732	61	13	5876	15
Lee	38	80945	58	13	11880	19
Leon	24	68433	40	0	0	0
Levy	15	31114	20	0	0	0
Liberty	12	14327	17	0	0	0
Madison	12	23321	23	4	1518	5
Manatee	22	41556	39	109	22558	122
Marion	63	114400	84	12	17680	15
Martin	28	57095	41	5	2112	8
Miami-Dade	450	1438959	651	552	671417	790
Monroe	6	10400	8	52	82160	65
Nassau	11	20938	14	0	0	0
Okaloosa	60	63882	72	5	8454	13
Okeechobee	11	15976	16	3	1230	5
Orange	116	266759	168	161	108404	196
Osceola	20	46110	29	28	18738	34
Palm Beach	267	567513	412	171	65318	227
Pasco	62	40452	96	96	42797	132
Pinellas	609	743887	676	204	101918	216
Polk	95	158730	135	68	52092	99
Putnam	32	54164	40	0	0	0
Santa Rosa	16	18657	27	0	0	0
Sarasota	66	132772	99	31	25678	46
Seminole	25	56604	36	34	23002	41
St. Johns	57	84854	69	0	0	0
St. Lucie	19	43519	38	47	72971	68
Sumter	48	36669	60	9	3914	10
Suwannee	22	39631	40	2	4825	2
Taylor	10	19492	21	0	0	0
Union	7	7599	11	2	1446	4
Volusia	109	212561	161	33	22376	35
Wakulla	14	16536	18	0	0	0
Walton	15	24297	23	0	0	0
Washington	10	15600	17	0	0	0
<b>TOTAL</b>	<b>3784</b>	<b>7165587</b>	<b>5203</b>	<b>2734</b>	<b>2191034</b>	<b>3530</b>

## 2006 Other Reported Data

County	Paratransit/Deviated Fixed Route/ School Brd Head Count	Fixed Route Head Count	Unduplicated Pass Head Count	Unmet Trip Requests	Medical Unmet Trip Requests	Employment Unmet Trip Requests	Educ/Training Unmet Trip Requests	Nutritional Unmet Trip Requests	Life Sust/Other Unmet Trip Requests	Reason Denied- Lack of Funding	Reason Denied- Lack of Vehicle Available	Reason Denied- Lack of Driver Available	Reason Denied- Other	Passenger No-Shows	Complaints	Commendations
Alachua	2,930	1,001	3,931	0	0	0	0	0	0	12	0	0	0	12,194	333	25
Baker	469	0	469	0	0	0	0	0	0	0	0	0	0	153	0	0
Bay	9,280	5	9,285	633	299	137	160	18	19	0	0	0	0	188	0	0
Bradford	622	0	622	28	0	0	0	0	28	0	0	0	0	1	0	0
Brevard	5,789	466	6,255	60	0	35	25	0	0	0	50	10	0	16,821	204	18
Broward	53,244	167	53,411	31,556	790	16,294	12,336	361	1,775	12,310	12,310	486	669	57,724	2,107	359
Calhoun	666	0	666	3	0	3	0	0	0	3	0	0	0	30	0	1
Charlotte	16,413	127	16,540	9,334	4,763	2,013	1,064	0	1,494	0	0	0	0	162	0	32
Citrus	2,642	0	2,642	163	54	25	19	25	40	0	0	0	0	20	18	0
Clay	1,983	0	1,983	1,257	675	12	0	245	325	1,000	0	836	0	3,485	514	28
Collier	590	0	590	48	0	0	0	0	48	0	0	0	48	15,799	30	19
Columbia	9,114	2,478	11,592	49	0	49	0	0	49	0	0	0	0	70	8	1
Desoto	617	0	617	48	40	0	0	0	8	40	0	0	8	369	16	6
Dixie	480	0	480	34	0	0	0	0	34	0	0	0	0	2	0	0
Duval	8,145	0	8,145	2,417	1,401	250	103	0	663	5	30	26	39	56,430	1,371	120
Escambia	3,203	550	3,753	4,487	2,599	1,022	118	25	723	2,100	0	678	0	5,909	124	57
Flagler	2,845	0	2,845	240	60	100	60	0	20	0	0	0	0	17	5	0
Franklin	1,070	0	1,070	0	0	0	0	0	0	0	0	0	0	26	2	5
Gadsden	2,979	236	3,215	0	0	0	0	0	0	0	0	0	0	15	0	0
Gilchrist	387	0	387	38	0	0	0	0	38	0	0	0	0	2	0	0
Glades	40	0	40	12	8	1	2	1	1	12	0	0	0	118	8	5
Gulf	452	0	452	12	10	0	0	0	2	0	1	6	4	1	4	0
Hamilton	4,425	255	4,680	37	13	16	8	0	30	0	0	9	39	3	0	3
Hardee	794	0	794	314	134	32	11	13	124	9	2	32	271	528	8	0
Hendry	186	0	186	240	187	22	24	5	2	240	0	0	0	1,248	11	5
Hernando	3,108	0	3,108	5,826	4,317	150	49	1,048	262	5,826	0	0	0	999	68	40
Highlands	2,528	0	2,528	1,688	504	213	76	90	805	847	2	34	806	2,997	38	18
Hillsborough	13,431	13,266	26,697	1,100	891	19	18	0	172	73	12	551	464	13,161	124	64
Holmes	1,955	0	1,955	319	279	4	8	1	27	0	0	0	0	0	0	10
Indian River	17,984	0	17,984	654	490	42	22	0	100	536	29	38	12	6	21	0
Jackson	1,151	0	1,151	5	5	0	0	0	0	4	1	0	0	289	0	0
Jefferson	1,150	306	1,456	0	0	0	0	0	0	0	0	0	0	6	1	0
Lafayette	375	0	375	12	0	0	0	0	12	0	0	0	0	0	1	0
Lake	18,613	0	18,613	0	0	0	0	0	0	0	0	0	0	9,990	69	38
Lee	1,322	18	1,340	1,920	1,228	119	76	497	0	1,778	123	19	0	6,912	48	50
Leon	10,288	2,452	12,740	0	0	0	0	0	0	0	0	0	0	3,120	53	0
Levy	1,404	0	1,404	0	0	0	0	0	0	0	0	0	0	705	0	4
Liberty	1,320	0	1,320	0	0	0	0	0	0	0	0	0	0	39	0	0
Madison	1,698	423	2,121	0	0	0	0	0	0	0	0	0	0	3	0	0
Manatee	5,910	0	5,910	162	114	48	0	0	0	0	162	0	0	3,062	20	5
Marion	6,512	0	6,512	0	0	0	0	0	0	0	0	0	0	11,101	18	16
Martin	13,858	0	13,858	4,676	478	204	74	244	3,676	0	0	0	0	2,604	20	31
Miami-Dade	97,208	180,539	277,747	738,531	2,992	494	720	857	733,468	502,130	1,772	758	1,519	34,819	4,240	197
Monroe	2,552	0	2,552	0	0	0	0	0	0	0	0	0	0	2,855	3	2
Nassau	1,806	0	1,806	92	0	0	0	0	92	0	0	0	0	685	18	0
Okaloosa	6,451	0	6,451	518	46	93	84	11	284	0	0	0	0	759	14	7
Okeechobee	901	0	901	634	201	78	28	33	294	83	21	187	342	1,126	20	10
Orange	11,924	1,838	13,762	1,136	232	361	505	38	0	0	0	0	0	1,946	58	0
Osceola	2,061	318	2,379	195	40	62	87	6	0	0	0	0	0	3,064	334	10
Palm Beach	14,253	6,102	20,355	0	0	0	0	0	0	0	0	0	0	1,924	0	1,042
Pasco	6,844	1,371	8,215	1,115	22	36	4	8	1,045	0	0	1,115	0	1,945	117	27
Pinellas	23,598	4,813	28,411	1,440	825	4	0	0	611	232	270	966	5	11,174	105	369
Polk	14,440	0	14,440	219	141	0	1	1	76	23	70	45	54	5,312	54	13
Putnam	6,669	0	6,669	0	0	0	0	0	0	0	0	0	0	14,935	3	1
Santa Rosa	534	0	534	640	221	198	27	8	186	549	0	91	0	23	4	4
Sarasota	17,243	1,276	18,519	19	3	2	10	4	0	0	19	0	0	0	19	18
Seminole	2,530	390	2,920	241	49	77	107	8	0	43	0	3	0	555	412	12
St Johns	4,278	0	4,278	2	1	0	1	0	0	0	0	0	0	2,787	7	16
St Lucie	12,319	0	12,319	16,484	0	12,355	2,482	0	1,647	16,484	128	0	0	3,832	27	35
Sumter	5,255	0	5,255	184	82	16	0	4	82	0	3	67	114	683	1	11
Suwannee	5,689	0	5,689	34	18	7	9	0	0	10	0	25	0	66	10	1
Taylor	1,546	1,497	3,043	0	0	0	0	0	0	0	0	0	0	0	1	0
Union	431	0	431	10	4	4	0	0	2	0	0	0	0	115	0	0
Volusia	7,964	718	8,682	0	0	0	0	0	0	0	0	0	0	8,911	388	165
Wakulla	859	0	859	19	3	5	3	0	8	8	8	0	0	47	0	6
Walton	8,436	0	8,436	164	143	14	3	1	3	0	0	0	0	0	0	2
Washington	3,635	0	3,635	134	105	13	11	2	3	0	0	0	0	0	0	1
<b>Totals</b>	<b>491,398</b>	<b>220,612</b>	<b>712,010</b>	<b>829,183</b>	<b>24,467</b>	<b>34,629</b>	<b>18,335</b>	<b>3,554</b>	<b>748,198</b>	<b>544,432</b>	<b>14,835</b>	<b>4,246</b>	<b>6,273</b>	<b>319,780</b>	<b>15,099</b>	<b>3,016</b>



# 2006 Medicaid NET Annual Performance Report

### *2006 Medicaid Non-Emergency Transportation Services Annual Performance Report*

Pursuant to AHCA Contract No. M0501 between the Agency for Health Care Administration (AHCA) and the Commission for the Transportation Disadvantaged (CTD) for the provision of Medicaid Non-Emergency Transportation (NET) services to qualified beneficiaries throughout Florida, the CTD must submit to AHCA, by January 1st of each year, an Annual Performance Report (APR) that summarizes the CTD Medicaid NET services that were provided during the contract period. The APR must be based on the monitoring elements outlined in the Monitoring Plan Section, and contain the following:

**A trends and conditions statement outlining initiatives developed and implemented through monthly strategy development meetings as specified in the Strategy Development Section;**

Staff representing AHCA and the CTD communicate regularly by telephone, email communication, in face-to-face meetings and participate in joint training and technical assistance (T&TA) opportunities when necessary. These T&TA opportunities include the initial meetings with Subcontracted Transportation Providers (STPs) prior to implementation to instruct them on the strategies developed to ensure gatekeeping and cost control, the regularly scheduled Quality Assurance reviews, the CTD Ombudsman program to determine performance deficiencies, the annual Transportation Disadvantaged Training and

Technology Conference breakout sessions on the CTD Medicaid NET program, the annual Family CAFÉ Conference, and attendance and participation in other conferences and training sessions.

Additionally, the CTD has assisted AHCA with revisions of the Florida Medicaid Transportation Services, Coverage and Limitations Handbook and the development of the Transportation Amendment contained in Medicaid HMO service agreements. Further, all program materials currently utilized in the daily operation of the CTD Medicaid NET program were developed, reviewed and approved in joint collaboration by staff representing both AHCA and the CTD pursuant to the requirements outlined in the Agreement.

Staffs have worked collaboratively during numerous discussions to resolve conflicts between the Handbook and the Agreement, provide interpretation and clarification on myriad elements contained within the Agreement to STPs, health services providers, and beneficiaries. Those elements that can be identified as a "Best Practices" model for STPs have been included in proposed revisions to the Handbook and the Agreement in an effort to successfully complete the transition from AHCA being a direct "payer" of services to becoming a "purchaser" of services.

**An assessment of transportation improvement needs outlining improvement plans and improvements made by county;**

The CTD Medicaid NET program has been reviewed by the Centers for Medicare and Medicaid Services (CMS) and the program



received very positive comments on the progress made when compared to other states. Discussions with CMS regarding program improvement highlighted the need for:

1. a dedicated funding source and line item for Medicaid NET services within the state's Medicaid budget, and
2. increased longevity in contracting to ensure a viable provider network that adequately capitalizes their cumulative investment in the state.

Annual contracts with the CTD for Medicaid NET services do not lend themselves to a condition that secures and stabilizes coordinated transportation efforts in the state. Dramatic shifts in funding levels from year to year discourage transportation providers from adequately capitalizing their hardware and software upgrades to improve efficiencies as well as procuring the numbers and types of vehicles necessary to achieve improved services at reduced costs.

Improvements needed by county are noted in the CTD Quality Assurance Review Summary that will be provided to AHCA on January 1, 2007.

### **Yearly quality control/quality assurance measures;**

This information has been collected as a result of the Quality Assurance monitoring conducted by the CTD pursuant to Chapter 427, Florida Statutes and the implementation of Section 2.3, Monitoring Plan, in the Agreement. The Monitoring Plan was submitted by the CTD and was approved by AHCA and a copy of the CTD Quality Assurance Review Summary,

containing the requested information, will be provided to AHCA on January 1, 2007.

During SFY 2005-2006, all STPs were monitored pursuant to the requirements contained within the Agreement. As a part of this quality assurance process, each STP provided contractor contact information, beneficiary contact information and a Self-Certification to the CTD. The CTD then conducted on-site reviews that included beneficiary surveys and issued an STP specific report outlining areas that need improvement. After each review, the STPs are required to provide a status report to the CTD addressing recommendations in the review and their progress on implementing improvements. In addition to the monitoring, the CTD held regional T&TA sessions throughout the state to ensure that all STPs are up-to-date with new information, policies and "Best Practices" that should result in improved gatekeeping and cost saving measures. Further, CTD attends regularly scheduled Local Coordinating Board (LCB) meetings when requested and provides on-site T&TA visits on an ad hoc basis when necessary.

From a statewide perspective, this program, which provides almost 192,000 trips per month, is experiencing continued improvement in the areas of gatekeeping, performance, beneficiary education and reduced appeals resulting from reduced or denied services. The CTD Medicaid Ombudsman Report highlights only 574 complaints received during the reporting period for a statewide rate of 0.243 per 1,000. Further, since the program's implementation in November 2004, under the administration of the CTD, there have only been three (3) Fair Hearing requests

made to the Office of Public Assistance Appeals within the Department of Children and Families (DCF) during the provision of 4.5 million trips.

Feedback from STPs on the CTD Medicaid NET program presentations at the 14<sup>th</sup> Annual Transportation Disadvantaged Training and Technology Conference in Orlando were very positive and reflect the increasing comfort with the program that our STPs are beginning to enjoy. Toward further improving efforts to ensure quality, CTD Medicaid NET staff participated in a panel discussion entitled "FHCA's Focus on Quality" at the Florida Health Care Association's (FHCA) Annual Conference in Orlando. The FHCA provides assistance to the administrators and Directors of Nursing (DON) who operate the 630 skilled nursing facilities in the state and provide necessary care for one of our most fragile and vulnerable population groups. Additionally, CTD Medicaid NET staff conducted a T&TA workshop in Ft. Lauderdale for over 100 social workers at the Florida Health Care Social Workers Association (FHCSWA) to train them on the appropriate manner in which to access CTD Medicaid NET services. The success of these efforts will be realized as STPs begin interacting with more knowledgeable groups of medical care providers throughout the state and provide greater assistance to the beneficiaries they serve.

#### **The total number of trips by type of provider by county;**

Since November 2004, when the CTD began overseeing the daily operation of this program, over 4,500,000 trips have been successfully provided. During SFY

2005-06, the CTD, through its network of STPs, provided **2,359,335** trips to beneficiaries who required non-emergency transportation to receive appropriate medical assessments and treatments. The breakdown on the modes of transportation reported in the CTD's NETED system is shown in Table 1 on page 21.

This information is collected by the CTD from the STPs on a monthly or semi-monthly basis as a condition of payment through the CTD's Non-Emergency Transportation Encounter Data (NETED) system. The data set "Total Number of Trips by Provider by County" is a subset of the data collected through the NETED system. This information is captured as STPs report and then provided semi-monthly to AHCA as a part of the invoicing process pursuant to Section 2.4 a., Monthly Reports in the Agreement. This cumulative information has also been tabulated and will be provided to AHCA on January 1, 2007.

#### **The total unduplicated transportation users by county;**

During SFY 2005-06, the CTD, through its network of STPs, provided services to **82,394** unduplicated individuals requiring non-emergency transportation to receive appropriate medical assessments and treatments. This number (82,394) represents 3.58% of the approximate 2.3 million Medicaid eligibles in Florida and is well below the national average of 10% utilization according to the Community Transportation Association of America (CTAA). It must be noted that this number is the state average, however, there is a disproportionately higher rate experienced

in the 41 rural counties in the state due to limited medical and transportation options in these underserved areas.

This information is collected by the CTD from the STPs on a monthly or semi-monthly basis as a condition of payment through the CTD's Non-Emergency Transportation Encounter Data (NETED) system. The data set "Total Unduplicated Transportation Users by County" is a subset of the data collected through the NETED system. This information is captured as STPs report and then provided semi-monthly to AHCA as a part of the invoicing process pursuant to Section 2.4 a., Monthly Reports in the Agreement. This cumulative information has also been tabulated and will be provided to AHCA on January 1, 2007.

### **The types of transportation provided as a percent of total trips by county;**

During SFY 2005-06, the CTD, through its network of STPs, provided 2,359,335 trips to beneficiaries who required non-emergency transportation to receive appropriate medical assessments and treatments. The breakdown on the modes of transportation reported in the CTD's NETED system is shown in Table 1 on page 21.

This information is collected by the CTD from the STPs on a monthly or semi-monthly basis as a condition of payment through the CTD's Non-Emergency Transportation Encounter Data (NETED) system. The data set "Total Number of Trips by Provider by County" is a subset of the data collected through the NETED system. This information is captured as STPs report and then provided semi-monthly to AHCA as a part of the invoicing process pursuant

to Section 2.4 a., Monthly Reports in the Agreement. This cumulative information has also been tabulated and will be provided to AHCA on January 1, 2007.

### **Provider/beneficiary education;**

Provider Education and Outreach. This has been described in Section #1 of this report.

Beneficiary Education and Outreach. These activities are outlined in Section 6.4, Education Plan, in the Agreement. The CTD Medicaid NET Education and Outreach Plan was developed collaboratively and approved by AHCA. This plan required that each STP provide beneficiaries in their respective county(s) of operation the following information within 30 days of execution of their service agreements:

Contractor contact information by county;

- ProcesstoapplyforCTDMedicaidNET services;
- CTDMedicaidNETapplication(Beneficiary Intake Form);
- CustomersRightsandResponsibilities information;
- No-Show and Cancellation policy;
- Denial of service process; and
- Complaint and grievance policy.

### **Reimbursement information: Vendor's total reimbursements to each subcontracted transportation provider, sorted by county;**

The total amount of STP reimbursements during SFY 2005-2006 was \$67,482,465. As a condition of payment, this information on STP reimbursements is reported semi-monthly to AHCA as a part of the invoicing process pursuant to Section 2.4 a., Monthly Reports in the Agreement. This cumulative information has also been tabulated and included in the Vendor's Total Reimbursement for SFY 2005-2006 Report which will be provided to AHCA on January 1, 2007.

**Issues requiring AHCA's response;**

Staff representing AHCA and the CTD communicate regularly via telephone, email communication and in face-to-face meetings when necessary. The following items have been discussed with AHCA, but as of June 30, 2006, the CTD has not yet received a formal response from AHCA:

- Status of Medicaid Reform efforts. Medicaid Reform was to begin in Broward and Duval County on July 1, 2006 and entails a transition of part of the non-emergency transportation program to the Managed Care Organizations within these counties to provide transportation services to enrolled eligibles. The most recent legislation that implements Medicaid Reform in these two pilot areas, Broward and Duval, specifically exempts several groups from reform (i.e. medically needy, institutional care residents, and others). In exempting Medicaid populations from reform efforts, the Medicaid agency will

still need to provide transportation for these groups of individuals and the CTD hopes to renew the contract with AHCA to continue in this role.

**Total direct cost (agency manager, staff, salary, rent), profit margin and/or retained earnings, allocation of indirect expenditures (i.e., G & A), and total transportation costs.**

The following financial totals for the CTD Medicaid NET Program are found in the FDOT Expenditure Detail Report dated June 30, 2006, for the period from July 1, 2005 through June 30, 2006 to correspond with the State Fiscal Year. This detail has been provided as an attachment to the report that will be submitted to AHCA on January 1, 2007.

\$ 483,000.00	Administrative Costs (Includes G&A)
\$67,482,465.00	Contractual Costs (STP Agreements)
<b>\$67,965,465.00</b>	<b>TOTAL COSTS</b>





# Glossary of Terms

# glossary of terms

The following glossary is intended to coordinate terminology within the Florida Coordinated Transportation System. It is imperative that when certain words or phrases are used, the definition must be universally acknowledged.

**Accidents:** when used in reference to the AOR, the total number of reportable accidents that occurred whereby the result was either property damage of \$1000.00 or more, or personal injury that required evacuation to a medical facility, or a combination of both.

**Actual Expenditure Report (AER):** an annual report completed by each state member agency and each official planning agency, to inform the Commission in writing, before September 15 of each year, of the specific amount of funds the agency expended for transportation disadvantaged services.

**Advance Reservation Service:** shared or individual paratransit service that is readily delivered with at least prior day notification, seven days a week, 24 hours a day.

**Agency:** an official, officer, commission, authority, council, committee, department, division, bureau, board, section, or any other unit or entity of the state or of a city, town, municipality, county, or other local governing body or a private non-profit transportation service providing entity.

**Americans with Disabilities Act (ADA):** a federal law, P .L. 101-336, signed by the President of the United States on July 26, 1990 providing protection for persons with disabilities.

**Annual Operating Report (AOR):** an annual report prepared by the community transportation coordinator detailing its designated service area operating statistics for the most recent operating year.

**Annual Performance Report (APR):** an annual report issued by the Commission for the Transportation Disadvantaged that combines all the data submitted in the Annual Operating Reports and the CTD Annual Report.

**Automotive Service Excellence (ASE):** a series of tests

that certify the skills of automotive technicians in a variety of maintenance areas.

**Availability:** a measure of the capability of a transportation system to be used by potential riders, such as the hours the system is in operation, the route spacing, the seating availability, and the pick-up and delivery time parameters.

**Bus:** any motor vehicle designed for carrying more than 10 passengers and used for the transportation of persons for compensation.

**Bus Lane:** a street or highway lane intended primarily for buses, either all day or during specified periods, but used by other traffic under certain circumstances.

**Bus Stop:** a waiting, boarding, and disembarking area, usually designated by distinctive signs and by curbs or pavement markings.

**Center for Urban Transportation Research (CUTR):** a research group located at the University of South Florida's College of Engineering.

**Certified Minority Business Enterprise (CMBE):** any small business concern which is organized to engage in commercial transactions, which is domiciled in Florida, and which is at least 51 percent owned by minority persons and whose management and daily operations are controlled by such persons. These businesses should be certified by the Florida Department of Management Services.

**Chapter 427, Florida Statutes:** the Florida statute establishing the Commission for the Transportation Disadvantaged and prescribing its duties and responsibilities.

**Commendation:** any documented compliment of any aspect of the coordinated system, including personnel, vehicle, service, etc.

**Commercial Driver's License (CDL):** a license required if a driver operates a commercial motor vehicle, including a vehicle that carries 16 or more passengers (including the driver), or a



vehicle weighing more than 26,000 pounds.

**Commission:** the Commission for the Transportation Disadvantaged as authorized in Section 427.013, Florida Statutes.

**Commission for the Transportation Disadvantaged (CTD):** an independent agency created in 1989 to accomplish the coordination of transportation services provided to the transportation disadvantaged. Replaced the Coordinating Council on the Transportation Disadvantaged.

**Community Transportation Coordinator (CTC):** (formerly referred to as “coordinated community transportation provider”) a transportation entity competitively procured or recommended by the appropriate official planning agency and local Coordinating Board and approved by the Commission, to ensure that safe, quality coordinated transportation services are provided or arranged in a cost effective manner to serve the transportation disadvantaged in a designated service area.

**Competitive Procurement:** obtaining a transportation operator or other services through a competitive process based upon Commission-approved procurement guidelines.

**Complaint:** any documented customer concern involving timeliness, vehicle condition, quality of service, personnel behavior, and other operational policies.

**Complete (or Full) Brokerage:** type of CTC network in which the CTC does not provide any on-street transportation services itself, but contracts with transportation operators or coordination contractors for the delivery of all transportation services.

**Coordinated Transportation System:** includes the CTC, the transportation operators and coordination contractors under contract with the CTC, the official planning agency, and local Coordinating Board involved in the provision of service delivery to the transportation disadvantaged within the designated service area.

**Coordinated Trips:** passenger trips provided by or arranged through a CTC.

**Coordinating Board:** an entity in each designated service area composed of representatives who provide assistance to the community transportation coordinator relative to the coordination of transportation disadvantaged services.

**Coordination:** the arrangement for the provision of transportation services to the transportation disadvantaged in a manner that is cost effective, safe, efficient, and reduces fragmentation and duplication of services. Coordination is not the same as total consolidation of transportation disadvantaged services in any given service area.

**Coordination Contract:** a written contract between the community transportation coordinator and an agency who receives transportation disadvantaged funds and performs some, if not all of, its own services, as well as services to others, when such service has been analyzed by the CTC and proven to be a safer, more effective and more efficient service from a total system perspective. The Commission’s standard contract reflects the specific terms and conditions that will apply to those agencies who perform their own transportation, as well as joint utilization and cost provisions for transportation services to and from the coordinator.

**Deadhead:** the miles or hours that a vehicle travels when out of revenue service. From dispatch point to first pick-up, and from last drop-off to home base, or movements from home base to maintenance garage or fuel depot, and return.

**Demand Response:** a paratransit service that is readily delivered with less than prior day notification, seven days a week, 24 hours a day. This service can be either an individual or shared ride.

**Designated Service Area:** a geographical area subject to approval by the Commission, which defines the community where coordinated transportation services will be provided to the transportation disadvantaged.

**Disabled Passenger:** anyone with a physical or mental impairment that substantially limits at least one of the major life activities (i.e., caring for one’s self, walking, seeing, hearing, speaking, learning).

**Dispatcher:** the person responsible for having every scheduled

run leave the yard or garage on time and maintain a schedule, matching the work force with the work load on a minute-by-minute basis. In demand-response transportation, the person who assigns the customers to vehicles and notifies the appropriate drivers.

**Driver Hour:** the period of one hour that a person works whose main responsibility is to drive vehicles.

**Economies of Scale:** cost savings resulting from combined resources (e.g., joint purchasing agreements that result in a lower cost per gallon or quantity discount for fuel).

**Effectiveness Measure:** a performance measure that indicates the level of consumption per unit of output. Passenger trips per vehicle mile is an example of an effectiveness measure.

**Efficiency Measure:** a performance measure that evaluates the level of resources expended to achieve a given level of output. An example of an efficiency measure is operating cost per vehicle mile.

**Emergency:** any occurrence, or threat thereof, whether accidental, natural or caused by man, in war or in peace, which results or may result in substantial denial of services to a designated service area for the transportation disadvantaged.

**Emergency Fund:** transportation disadvantaged trust fund monies set aside to address emergency situations and which can be utilized by direct contract, without competitive bidding, between the Commission and an entity to handle transportation services during a time of emergency.

**Employees:** the total number of persons employed in an organization.

**Fixed Route:** (also known as Fixed Route/Fixed Schedule) service in which the vehicle (s) repeatedly follows a consistent time schedule and stopping points over the same route, whereby such schedule, route or service is not at the users request (e.g. conventional city bus, fixed guideway).

**Florida Administrative Code (FAC):** a set of administrative

codes regulating the state of Florida.

**Florida Coordinated Transportation System (FCTS):** a transportation system responsible for coordination and service provisions for the transportation disadvantaged as outlined in Chapter 427, Florida Statutes.

**Florida Department Of Transportation (FDOT):** a governmental entity. The CTD is housed under the Florida Department of Transportation for administrative purposes.

**Florida Statutes (FS):** the laws governing the state of Florida.

**Full Time Equivalent (FTE):** a measure used to determine the number of employees based on a 40-hour work week. One FTE equals 40 work hours per week.

**Fully Allocated Costs (FAC):** the total cost, including the value of donations, contributions, grants or subsidies, of providing coordinated transportation, including those services which are purchased through transportation operators or provided through coordination contracts.

**General Trips:** passenger trips by individuals to destinations of their choice, not associated with any agency program.

**Goal:** broad conditions that define what the organization hopes to achieve.

**Grievance Process:** a formal plan that provides a channel for the adjustment of grievances through discussions at progressively higher levels of authority, culminating in mediation, if necessary.

**In Service:** the time a vehicle begins the route to provide transportation service to the time the route is completed.

**In-Take Clerk/Reservationist:** an individual whose primary responsibility is to accept requests for trips, enter dates on requests, determine eligibility and provide customer service.

**Latent Demand:** demand that is not active (i.e., the potential demand of persons who are not presently in the market for a good or service).

**Limited Access:** the inability of a vehicle, facility or equipment to permit entry or exit to all persons. Lack of accessibility of vehicle, facility or other equipment.

**Load Factor:** the ratio of use to capacity of equipment or a facility during a specified time period.

**Local Government:** an elected and/or appointed public body existing to coordinate, govern, plan, fund, and administer public services within a designated, limited geographic area of the state.

**Local Government Comprehensive Plan:** a plan that meets the requirements of Sections 163.3177 and 163.3178, Florida Statutes.

**Local Coordinating Board (LCB):** an entity in each designated service area composed of representatives appointed by the official planning agency. Its purpose is to provide assistance to the community transportation coordinator concerning the coordination of transportation disadvantaged services.

**Management Information System (MIS):** the mechanism that collects and reports key operating and financial information for managers on a continuing and regular basis.

**Memorandum of Agreement (MOA):** the state contract included in the transportation disadvantaged service plan for transportation disadvantaged services purchased by federal, state, or local government transportation disadvantaged funds. This agreement is between the Commission and the community transportation coordinator and recognizes the community transportation coordinator as being responsible for the arrangement of the provision of transportation disadvantaged services for a designated service area.

**Metropolitan Planning Organization (MPO):** the area-wide organization responsible for conducting the continuous, cooperative and comprehensive transportation planning and programming in accordance with the provisions of 23 U.S.C. s. 134, as provided in 23 U.S.C. s. 104(f)(3). Also serves as the official planning agency referred to in Chapter 427, F.S.

**Network type:** describes how a community transportation coordinator provides service, whether as a complete brokerage, partial brokerage, or sole provider.

**Non-coordinated Trip:** a trip provided by an agency, entity, or operator who is in whole or in part subsidized by local, state, or federal funds, and who does not have coordination/operator contract with the community transportation coordinator.

**Nonsponsored Trip:** transportation disadvantaged services that are sponsored in whole by the Transportation Disadvantaged Trust Fund.

**Objective:** specific, measurable conditions that the organization establishes to achieve its goals.

**Off Peak:** a period of day or night during which travel activity is generally low and a minimum of transit service is operated.

**Official Planning Agency (OPA):** the official body or agency designated by the Commission to fulfill the functions of transportation disadvantaged planning. The Metropolitan Planning Organization shall serve as the planning agency in areas covered by such organizations.

**Operating Cost:** the sum of all expenditures that can be associated with the operation and maintenance of the system during the particular period under consideration.

**Operating Cost per Driver Hour:** operating costs divided by the number of driver hours, a measure of the cost efficiency of delivered service.

**Operating Cost per Passenger Trip:** operating costs divided by the total number of passenger trips, a measure of the efficiency of transporting riders. One of the key indicators of comparative performance of transit properties since it reflects both the efficiency with which service is delivered and the market demand for the service.

**Operating Cost per Vehicle Mile:** operating costs divided by the number of vehicle miles, a measure of the cost efficiency of

# glossary of terms

delivered service.

**Operating Environment:** describes whether the community transportation coordinator provides service in an urban or rural service area.

**Operating Expenses:** sum of all expenses associated with the operation and maintenance of a transportation system.

**Operating Revenues:** all revenues and subsidies utilized by the operator in the provision of transportation services.

**Operating Statistics:** data on various characteristics of operations, including passenger trips, vehicle miles, operating costs, revenues, vehicles, employees, accidents, and roadcalls.

**Operator Contract:** a written contract between the community transportation coordinator and a transportation operator to perform transportation services.

**Organization Type:** describes the structure of a community transportation coordinator, whether it is a private-for-profit, private non-profit, government, quasi-government, or transit agency.

**Paratransit:** elements of public transit that provide service between specific origins and destinations selected by the individual user with such service being provided at a time that is agreed upon between the user and the provider of the service. Paratransit services are provided by sedans, vans, buses, and other vehicles.

**Partial Brokerage:** type of CTC network in which the CTC provides some of the on-street transportation services and contracts with one or more other transportation operators, including coordination contractors, to provide the other portion of the on-street transportation disadvantaged services, including coordination contractors.

**Passenger Miles:** a measure of service utilization which represents the cumulative sum of the distances ridden by each passenger. This is a duplicated mileage count. For example: If 10 people ride together for 10 miles, there would be 100 passenger miles.

**Passenger Trip:** a unit of service provided each time a passenger enters the vehicle, is transported, then exits the vehicle. Each different destination would constitute a passenger trip. This unit of service is also known as a one-way passenger trip.

**Passenger Trips per Driver Hour:** a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of driver hours.

**Passenger Trips per Vehicle Mile:** a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of vehicle miles.

**Performance Measure:** statistical representation of how well an activity, task, or function is being performed. Usually computed from operating statistics by relating a measure of service output or utilization to a measure of service input or cost.

**Potential TD Population:** (formerly referred to as TD Category I) includes persons with disabilities, senior citizens, low income persons, and high risk or at risk children. These persons are eligible to receive certain governmental and social service agency subsidies for program-related trips.

**Program Trip:** a passenger trip supplied or sponsored by a human service agency for the purpose of transporting clients to and from a program of that agency (e.g., sheltered workshops, congregate dining, and job training).

**Public Transit:** means the transporting of people by conveyances or systems of conveyances traveling on land or water, local or regional in nature, and available for use by the public. Public transit systems may be governmental or privately owned. Public transit specifically includes those forms of transportation commonly known as paratransit.

**Purchased Transportation:** transportation services provided for an entity by a public or private transportation provider based on a written contract.

**Request for Bids (RFB):** a competitive procurement process.

**Request for Proposals (RFP):** a competitive procurement process.

**Request for Qualifications (RFQ):** a competitive procurement process.

**Reserve Fund:** transportation disadvantaged trust fund monies set aside each budget year to insure adequate cash is available for incoming reimbursement requests when estimated revenues do not materialize.

**Revenue Hours:** total vehicle hours used in providing passenger transportation, excluding deadhead time.

**Revenue Miles:** the total number of paratransit service miles driven while TD passengers are actually riding on the vehicles. This figure should be calculated from first passenger pick-up until the last passenger drop-off, excluding any breaks in actual passenger transport. For example: if 10 passengers rode 10 miles together, there would be 10 revenue miles.

**Ridesharing:** the sharing of a vehicle by clients of two or more agencies, thus allowing for greater cost efficiency and improved vehicle utilization.

**Roadcall:** any in-service interruptions caused by failure of some functionally necessary element of the vehicle, whether the rider is transferred or not. Roadcalls exclude accidents.

**Rule 41-2, F.A.C.:** the rule adopted by the Commission for the Transportation Disadvantaged to implement provisions established in Chapter 427, F.S.

**Scheduler:** a person who prepares an operating schedule for vehicles on the basis of passenger demand, level of service, and other operating elements such as travel times or equipment availability.

**Shuttle:** a transit service that operates on a short route, or in a small geographical area, often as an extension to the service of a longer route.

**Sole Source:** (also referred to as Sole Provider) network type in which the CTC provides all of the transportation disadvantaged

services.

**Sponsored Trip:** a passenger trip that is subsidized in part or in whole by a local, state, or federal government funding source (not including monies provided by the TD Trust Fund).

**Standard:** something established by authority, custom, or general consent as a model or example.

**Stretcher Service:** a form of non-emergency paratransit service whereby the rider is transported on a stretcher, litter, gurney, or other device that does not meet the dimensions of a wheelchair as defined in the Americans with Disabilities Act.

**Subscription Service:** a regular and recurring service in which schedules are prearranged, to meet the travel needs of riders who sign up for the service in advance. The service is characterized by the fact that the same passengers are picked up at the same location and time and are transported to the same location, and then returned to the point of origin in the same manner.

**System Safety Program Plan (SSPP):** a documented organized approach and guide to accomplishing a system safety program set forth in Florida Rule 14-90.

**Total Fleet:** this includes all revenue vehicles held at the end of the fiscal year, including those in storage, emergency contingency, awaiting sale, etc.

**Total Quality Management (TQM):** a management philosophy utilizing measurable goals and objectives to achieve quality management practices.

**Transportation Alternative:** those specific transportation services that are approved by rule to be acceptable transportation alternatives, and defined in s. 427.018, F. S.

**Transportation Disadvantaged (TD):** those persons, including children as defined in s. 411.202 F.S., who because of physical or mental disability, income status, or inability to drive due to age or disability are unable to transport themselves or to purchase transportation and have no other form of transportation available. These persons are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, or

medically necessary or life-sustaining activities.

**Transportation Disadvantaged Funds:** any local government, state or available federal funds that are for the transportation of the transportation disadvantaged. Such funds may include, but are not limited to, funds for planning, Medicaid transportation, transportation provided pursuant to the ADA, administration of transportation disadvantaged services, operation, procurement and maintenance of vehicles or equipment, and capital investments. Transportation disadvantaged funds do not include funds expended by school districts for the transportation of children to public schools or to receive service as a part of their educational program.

**Transportation Disadvantaged Population:** (formerly referred to as TD Category II) persons, including children, who, because of disability, income status, or inability to drive due to age or disability are unable to transport themselves.

**Transportation Disadvantaged Service Plan (TDSP):** a three-year implementation plan, with annual updates developed by the CTC and the planning agency which contains the provisions of service delivery in the coordinated transportation system. The plan shall be reviewed and recommended by the local Coordinating Board.

**Transportation Disadvantaged Trust Fund:** a fund administered by the Commission for the Transportation Disadvantaged in which all fees collected for the transportation disadvantaged program shall be deposited. The funds deposited will be appropriated by the legislature to the Commission to carry out the Commission's responsibilities. Funds that are deposited may be used to subsidize a portion of a transportation disadvantaged person's transportation costs which are not sponsored by an agency.

**Transportation Operator:** a public, private for profit, or private non-profit entity engaged by the community transportation coordinator to provide service to the transportation disadvantaged pursuant to an approved coordinated transportation system transportation disadvantaged service plan.

**Transportation Operator Contract:** the Commission's

standard coordination/operator contract between the community transportation coordinator and the transportation operator that outlines the terms and conditions for any services to be performed.

**Trend Analysis:** a common technique used to analyze the performance of an organization over a period of time.

**Trip Priorities:** various methods for restricting or rationing trips.

**Trip Sheet:** a record kept of specific information required by ordinance, rule or operating procedure for a period of time worked by the driver of a public passenger vehicle in demand-response service. Also known as a driver log.

**Unduplicated Passenger Head Count (UPHC):** the actual number of people that were provided paratransit transportation services, not including personal care attendants, non-paying escorts, or persons provided fixed schedule/fixed route service.

**Unmet Demand:** the number of trips desired but not provided because of insufficient service supply.

**Urbanized Area:** a city (or twin cities) that has a population of 50,000 or more (central city) and surrounding incorporated and unincorporated areas that meet certain criteria of population size of density.

**U.S. Department of Health and Human Services (USDHHS):** a federal agency regulating health and human services.

**U.S. Department of Transportation (USDOT):** a federal agency regulating the transportation field.

**Van Pool:** a prearranged ride-sharing service in which a number of people travel together on a regular basis in a van. Van pools are commonly a company-sponsored van that has a regular volunteer driver.

**Vehicle Inventory:** an inventory of vehicles used by the CTC, transportation operators, and coordination contractors for the provision of transportation disadvantaged services.

**Vehicle Miles:** the total distance traveled by revenue vehicles, including both revenue miles and deadhead miles.

**Vehicle Miles per Vehicle:** a performance measure used to evaluate resource utilization and rate of vehicle depreciation, calculated by dividing the number of vehicle miles by the total number of vehicles.

**Vehicles:** number of vehicles owned by the transit agency that are available for use in providing services.

**Volunteers:** individuals who do selected tasks for the community transportation coordinator or its contracted operator, for little or no compensation.

**Will-Calls:** these are trips that are requested on a demand response basis, usually for a return trip. The transportation provider generally knows to expect a request for a will-call trip, but can not schedule the trip in advance because the provider does not know the exact time a passenger will call to request his/her trip.





# Primary Contacts

	Coordinator	Planner
<b>Alachua</b>	<p><b>MV Paratransit</b>  Penny Fennell  3713 SW 42 Ave Suite 3  Gainesville, FL 32608  (352) 375-2784 Ext 1000  Fax: (352) 378-6117  <a href="mailto:pfennell@mvtransit.com">pfennell@mvtransit.com</a></p>	<p><b>NCFRPC</b>  Lynn Franson-Godfrey  2009 NW 67th Place Suite A  Gainesville, FL 32653-1603  (352) 955-2200 Ext: 110  Fax: (352) 955-2209  <a href="mailto:godfrey@ncfrpc.org">godfrey@ncfrpc.org</a></p>
<b>Baker</b>	<p><b>Baker County Council on Aging</b>  Mary Baxla  101 East Macclenny Avenue  Macclenny, FL 32063  (904) 259-2223 Ext 222  Fax: (904) 259-6394  <a href="mailto:marybbcoa@nefcom.net">marybbcoa@nefcom.net</a></p>	<p><b>Northeast Florida RPC</b>  Mike Brown  6850 Belfort Oaks Place  Jacksonville, FL 32216  (904) 279-0885 Ext: 135  Fax: (904) 279-0881  <a href="mailto:mbrown@nefrc.org">mbrown@nefrc.org</a></p>
<b>Bay</b>	<p><b>Tri-County Community Council, Inc.</b>  Joel Paul  302 North Oklahoma St  Bonifay, FL 32425  (850) 547-3689 Ext  Fax: (850) 547-9806  <a href="mailto:joelpaul.tccc@mchsi.com">joelpaul.tccc@mchsi.com</a></p>	<p><b>Florida-Alabama TPO</b>  Julia Pearsall  PO Box 9759  Pensacola, FL 32513-9759  (850) 595-8910 Ext:  Fax: (850) 595-8967  <a href="mailto:pearsallj@wfrpc.dst.fl.us">pearsallj@wfrpc.dst.fl.us</a></p>
<b>Bradford</b>	<p><b>Suwannee River Economic Council</b>  Frances Terry  PO Box 70  Live Oak, FL 32064  (386) 362-4115 Ext  Fax: (386) 362-4078  <a href="mailto:suwanneec@alltel.net">suwanneec@alltel.net</a></p>	<p><b>NCFRPC</b>  Lynn Franson-Godfrey  2009 NW 67th Place Suite A  Gainesville, FL 32653-1603  (352) 955-2200 Ext: 110  Fax: (352) 955-2209  <a href="mailto:godfrey@ncfrpc.org">godfrey@ncfrpc.org</a></p>

## Coordinator

## Planner

### Brevard

#### Space Coast Area Transit

Jim Liesenfelt  
401 South Varr Ave  
Cocoa, FL 32922  
(321) 635-7815 Ext  
Fax: (321) 633-1905  
[jim@ridescat.com](mailto:jim@ridescat.com)

#### Space Coast Area Transit

Jim Liesenfelt  
401 South Varr Ave  
Cocoa, FL 32922  
(321) 635-7815 Ext: 231  
Fax: (321) 633-1905  
[jim@ridescat.com](mailto:jim@ridescat.com)

### Broward

#### Broward Co. Mass Transit

Ed Wisniewski  
3201 W. Copans Rd.  
Pompano Beach, FL 33069  
(954) 357-8321 Ext  
Fax: (954) 357-8345  
[ewisniewski@broward.org](mailto:ewisniewski@broward.org)

#### Broward County MPO

Deborah Byrnes  
115 S. Andrews Ave Room 329H  
Ft. Lauderdale, FL 33301  
(954) 357-6647 Ext:  
Fax: (954) 357-6228  
[dbyrnes@broward.org](mailto:dbyrnes@broward.org)

### Calhoun

#### Calhoun County Senior Citizens

Marilyn Russell  
16859 NE Cayson St  
Blountstown, FL 32424  
(850) 674-4163 Ext  
Fax: (850) 674-8384  
[senior1@gtcom.net](mailto:senior1@gtcom.net)

#### Apalachee RPC

Vanita Anderson  
20776 Central Ave, East Suite 1  
Blountstown, FL 32424  
(850) 674-4571 Ext:  
Fax: (850) 674-4574  
[arpc7@gtcom.net](mailto:arpc7@gtcom.net)

### Charlotte

#### Charlotte County Transit Dept.

Rich Weingarten  
25490 Airport Rd  
Punta Gorda, FL 33950  
(941) 833-6244 Ext  
Fax: (941) 639-7279  
[rich.weingarten@charlottefl.com](mailto:rich.weingarten@charlottefl.com)

#### Charlotte County/Punta Gorda MPO

Wendy Scott  
1105 Taylor Road Suite G  
Punta Gorda, FL 33950-6035  
(941) 639-4676 Ext:  
Fax: (941) 639-8153  
[scott@ccmpo.com](mailto:scott@ccmpo.com)

## Coordinator

## Planner

**Citrus****Citrus County Transit**

Lon Frye  
 3600 West Sovereign Path Suite 178  
 Lecanto, FL 34461  
 (352) 527-7630 Ext 4634  
 Fax: (352) 527-7935  
[lon.frye@bocc.citrus.fl.us](mailto:lon.frye@bocc.citrus.fl.us)

**Citrus County Transit**

Cathy Pearson  
 2804 W. Marc Knighton Ct. Suite B129  
 Lecanto, FL 34461  
 (352) 527-5900 Ext:  
 Fax: (352) 527-7635  
[cathy.pearson.@bocc.citrus.fl.us](mailto:cathy.pearson.@bocc.citrus.fl.us)

**Clay****Clay County Council on Aging**

Sheryl Hartzog  
 604 Walnut St  
 Green Cove Springs, FL 32043  
 (904) 284-5977 Ext  
 Fax: (904) 284-5733  
[sherylh@clayccoa.org](mailto:sherylh@clayccoa.org)

**Northeast Florida RPC**

Mike Brown  
 6850 Belfort Oaks Place  
 Jacksonville, FL 32216  
 (904) 279-0885 Ext: 135  
 Fax: (904) 279-0881  
[mbrown@nefrc.org](mailto:mbrown@nefrc.org)

**Collier****Collier County BOCC**

Diane Flagg  
 2885 S. Horseshoe Drive Suite 211  
 Naples, FL 34104  
 (239) 774-8192 Ext  
 Fax: (239) 213-5815  
[dianeflagg@colliergov.net](mailto:dianeflagg@colliergov.net)

**Collier MPO**

Beth Yang  
 2885 S. Horseshoe Dr Ste 211  
 Naples, FL 34104  
 (239) 774-8192 Ext:  
 Fax: (239) 774-9370  
[bethyang@colliergov.net](mailto:bethyang@colliergov.net)

**Columbia****Suwannee Valley Transit Authority**

James Swisher  
 1907 Voyles St  
 Live Oak, FL 32060  
 (386) 362-5332 Ext  
 Fax: (386) 362-4603  
[jimmys@svta-liveoak.org](mailto:jimmys@svta-liveoak.org)

**NCFRPC**

Lynn Franson-Godfrey  
 2009 NW 67th Place Suite A  
 Gainesville, FL 32653-1603  
 (352) 955-2200 Ext: 110  
 Fax: (352) 955-2209  
[godfrey@ncfrpc.org](mailto:godfrey@ncfrpc.org)

## Coordinator

## Planner

### De Soto

#### **ATC Paratransit, Inc.**

Tim Banks  
1103 US 27 South  
Sebring, FL 33870  
(863) 382-6004 *Ext*  
Fax: (800) 675-2125  
[Tim.Banks@VeoliaTransportation.com](mailto:Tim.Banks@VeoliaTransportation.com)

#### **Community Services Department**

Paul Erickson  
201 East Oak St Suite 202  
Arcadia, FL 34266  
(863) 993-4858 *Ext:*  
Fax: (863) 993-4857  
[p.erickson@co.desoto.fl.us](mailto:p.erickson@co.desoto.fl.us)

### Dixie

#### **Suwannee River Economic Council**

Frances Terry  
PO Box 70  
Live Oak, FL 32064  
(386) 362-4115 *Ext*  
Fax: (386) 362-4078  
[suwanneeec@alltel.net](mailto:suwanneeec@alltel.net)

#### **NCFRPC**

Lynn Franson-Godfrey  
2009 NW 67th Place Suite A  
Gainesville, FL 32653-1603  
(352) 955-2200 *Ext: 110*  
Fax: (352) 955-2209  
[godfrey@ncfrpc.org](mailto:godfrey@ncfrpc.org)

### Duval

#### **Jacksonville Transportation Authority**

Patricia Collins  
5434 Phillips Hwy  
Jacksonville, FL 32207  
(904) 733-0483 *Ext*  
Fax: (904) 265-8919  
[pcollins@jtafla.com](mailto:pcollins@jtafla.com)

#### **First Coast MPO**

Elizabeth DeJesus  
1022 Prudential Dr  
Jacksonville, FL 32207  
(904) 306-7505 *Ext:*  
Fax: (904) 630-2828  
[edejesus@fcmpo.com](mailto:edejesus@fcmpo.com)

### Escambia

#### **Pensacola Bay**

Patricia Wariner  
10 East Texar Dr  
Pensacola, FL 32503  
(850) 469-8773 *Ext 202*  
Fax: (850) 469-8907  
[pwariner@pensacolabaytransportation.com](mailto:pwariner@pensacolabaytransportation.com)

#### **Florida-Alabama TPO**

Julia Pearsall  
PO Box 9759  
Pensacola, FL 32513-9759  
(850) 595-8910 *Ext:*  
Fax: (850) 595-8967  
[pearsallj@wfrpc.dst.fl.us](mailto:pearsallj@wfrpc.dst.fl.us)

	Coordinator	Planner
<b>Flagler</b>	<p><b>Flagler County Public Transportation Dept</b>            William Vivian            1000 Belle Terre Blvd            Palm Coast, FL 32135-2080            (386) 437-7300 Ext 318            Fax: (386) 437-7283  <a href="mailto:bvivian@fcbcc.org">bvivian@fcbcc.org</a></p>	<p><b>Northeast Florida RPC</b>            Mike Brown            6850 Belfort Oaks Place            Jacksonville, FL 32216            (904) 279-0885 Ext: 135            Fax: (904) 279-0881  <a href="mailto:mbrown@nefrc.org">mbrown@nefrc.org</a></p>
<b>Franklin</b>	<p><b>Croom's, Inc.</b>            John Croom            133 Hwy 98            Apalachicola, FL 32329-0006            (850) 653-2270 Ext            Fax: (850) 653-8887  <a href="mailto:crooms@digitalexp.com">crooms@digitalexp.com</a></p>	<p><b>Apalachee RPC</b>            Vanita Anderson            20776 Central Ave, East Suite 1            Blountstown, FL 32424            (850) 674-4571 Ext:            Fax: (850) 674-4574  <a href="mailto:arpc7@qtcom.net">arpc7@qtcom.net</a></p>
<b>Gadsden</b>	<p><b>Big Bend Transit</b>            Ted Waters            PO Box 1721            Tallahassee, FL 32302            (850) 574-6266 Ext            Fax: (850) 574-1531  <a href="mailto:twbbt@aol.com">twbbt@aol.com</a></p>	<p><b>Apalachee RPC</b>            Vanita Anderson            20776 Central Ave, East Suite 1            Blountstown, FL 32424            (850) 674-4571 Ext:            Fax: (850) 674-4574  <a href="mailto:arpc7@qtcom.net">arpc7@qtcom.net</a></p>
<b>Gilchrist</b>	<p><b>Suwannee River Economic Council</b>            Frances Terry            PO Box 70            Live Oak, FL 32064            (386) 362-4115 Ext            Fax: (386) 362-4078  <a href="mailto:suwanneeec@alltel.net">suwanneeec@alltel.net</a></p>	<p><b>NCFRPC</b>            Lynn Franson-Godfrey            2009 NW 67th Place Suite A            Gainesville, FL 32653-1603            (352) 955-2200 Ext: 110            Fax: (352) 955-2209  <a href="mailto:godfrey@ncfrpc.org">godfrey@ncfrpc.org</a></p>

## Glades

### Coordinator

#### **Good Wheels, Inc.**

Gary Bryant  
10075 Barvaria Road, SE  
Ft. Myers, FL 33913  
(239) 768-6184 Ext 4  
Fax: (239) 768-6187  
[gbryant1@aol.com](mailto:gbryant1@aol.com)

### Planner

#### **SWFRPC**

Julia B. Davis  
1926 Victoria Ave  
Fort Myers, FL 33901  
(239) 338-2550 Ext: 219  
Fax: (239) 338-2560  
[jdavis@swfrpc.org](mailto:jdavis@swfrpc.org)

## Gulf

#### **Gulf County ARC**

Kathy Balentine  
309 Williams Ave  
Port St. Joe, FL 32456  
(850) 229-6550 Ext  
Fax: (850) 227-2084  
[gtran@gtcom.net](mailto:gtran@gtcom.net)

#### **Apalachee RPC**

Vanita Anderson  
20776 Central Ave, East Suite 1  
Blountstown, FL 32424  
(850) 674-4571 Ext:  
Fax: (850) 674-4574  
[arpc7@gtcom.net](mailto:arpc7@gtcom.net)

## Hamilton

#### **Suwannee Valley Transit Authority**

James Swisher  
1907 Voyles St  
Live Oak, FL 32060  
(386) 362-5332 Ext  
Fax: (386) 362-4603  
[jimmys@svta-liveoak.org](mailto:jimmys@svta-liveoak.org)

#### **NCFRPC**

Lynn Franson-Godfrey  
2009 NW 67th Place Suite A  
Gainesville, FL 32653-1603  
(352) 955-2200 Ext: 110  
Fax: (352) 955-2209  
[godfrey@ncfrpc.org](mailto:godfrey@ncfrpc.org)

## Hardee

#### **ATC Paratransit, Inc.**

Tim Banks  
1103 US 27 South  
Sebring, FL 33870  
(863) 382-6004 Ext  
Fax: (800) 675-2125  
[Tim.Banks@VeoliaTransportation.com](mailto:Tim.Banks@VeoliaTransportation.com)

#### **Central Florida RPC**

Marcia Staszko  
PO Drawer 2089  
Bartow, FL 33831  
(863) 534-7130 Ext: 103  
Fax: (863) 534-7138  
[mstaszko@cfrpc.org](mailto:mstaszko@cfrpc.org)

**Hendry****Coordinator****Good Wheels, Inc.**

Gary Bryant  
 10075 Barvaria Road, SE  
 Ft. Myers, FL 33913  
 (239) 768-6184 Ext 4  
 Fax: (239) 768-6187  
[gbryant1@aol.com](mailto:gbryant1@aol.com)

**Planner****SWFRPC**

Julia B. Davis  
 1926 Victoria Ave  
 Fort Myers, FL 33901  
 (239) 338-2550 Ext: 219  
 Fax: (239) 338-2560  
[jdavis@swfrpc.org](mailto:jdavis@swfrpc.org)

**Hernando****Mid Florida Community Services, Inc.**

Richard Cook  
 P.O. Box 896  
 Brooksville, FL 34605  
 (352) 799-1510 Ext 15  
 Fax: (352) 754-9390  
[office@transhernando.com](mailto:office@transhernando.com)

**Hernando County MPO**

Steve Diez  
 20 N. Main St Room 262  
 Brooksville, FL 34601  
 (352) 754-4057 Ext:  
 Fax: (352) 754-4420  
[stevend@co.hernando.fl.us](mailto:stevend@co.hernando.fl.us)

**Highlands****ATC Paratransit, Inc.**

Tim Banks  
 1103 US 27 South  
 Sebring, FL 33870  
 (863) 382-6004 Ext  
 Fax: (800) 675-2125  
[Tim.Banks@VeoliaTransportation.com](mailto:Tim.Banks@VeoliaTransportation.com)

**Central Florida RPC**

Marcia Staszko  
 PO Drawer 2089  
 Bartow, FL 33831  
 (863) 534-7130 Ext: 103  
 Fax: (863) 534-7138  
[mstaszko@cfrpc.org](mailto:mstaszko@cfrpc.org)

**Hillsborough****Hillsborough BOCC**

Ed Wisniewski  
 4023 N. Armenia Ave 3rd Floor  
 Tampa, FL 33607  
 (813) 801-6846 Ext  
 Fax: (813) 801-6823  
[wisniewskiE@hillsboroughcounty.org](mailto:wisniewskiE@hillsboroughcounty.org)

**Hillsborough County MPO**

Allison Yeh  
 601 East Kennedy Blvd 18th Floor  
 Tampa, FL 33602  
 (813) 273-3774 Ext: 351  
 Fax: (813) 272-6258  
[yeha@plancom.org](mailto:yeha@plancom.org)



## Coordinator

## Planner

### Holmes

#### Tri-County Community Council, Inc.

Joel Paul  
302 North Oklahoma St  
Bonifay, FL 32425  
(850) 547-3689 Ext  
Fax: (850) 547-9806  
[joelpaul.tccc@mchsi.com](mailto:joelpaul.tccc@mchsi.com)

#### Florida-Alabama TPO

Julia Pearsall  
PO Box 9759  
Pensacola, FL 32513-9759  
(850) 595-8910 Ext:  
Fax: (850) 595-8967  
[pearsallj@wfrpc.dst.fl.us](mailto:pearsallj@wfrpc.dst.fl.us)

### Indian River

#### Indian River County Council on Aging

Karen Wood  
694 14th St  
Vero Beach, FL 32960  
(772) 569-0903 Ext 103  
Fax: (772) 569-8469  
[karen@irccoa.org](mailto:karen@irccoa.org)

#### Indian River Council on Aging

Phil Matson  
1840 25th Street  
Vero Beach, FL 32960  
(772) 226-1672 Ext:  
Fax: (772) 978-1806  
[pmatson@ircgov.com](mailto:pmatson@ircgov.com)

### Jackson

#### JTrans

Sharon Peeler  
3988 Old Cottdale Rd  
Marianna, FL 32448  
(850) 482-7433 Ext  
Fax: (850) 482-7592  
[speeler\\_jtrans@earthlink.net](mailto:speeler_jtrans@earthlink.net)

#### Apalachee RPC

Vanita Anderson  
20776 Central Ave, East Suite 1  
Blountstown, FL 32424  
(850) 674-4571 Ext:  
Fax: (850) 674-4574  
[arpc7@gtcom.net](mailto:arpc7@gtcom.net)

### Jefferson

#### Big Bend Transit

Ted Waters  
PO Box 1721  
Tallahassee, FL 32302  
(850) 574-6266 Ext  
Fax: (850) 574-1531  
[twbtt@aol.com](mailto:twbtt@aol.com)

#### Apalachee RPC

Vanita Anderson  
20776 Central Ave, East Suite 1  
Blountstown, FL 32424  
(850) 674-4571 Ext:  
Fax: (850) 674-4574  
[arpc7@gtcom.net](mailto:arpc7@gtcom.net)

## Coordinator

## Planner

**Lafayette****Suwannee River Economic Council**

Frances Terry  
 PO Box 70  
 Live Oak, FL 32064  
 (386) 362-4115 Ext  
 Fax: (386) 362-4078  
[suwanneec@alltel.net](mailto:suwanneec@alltel.net)

**NCFRPC**

Lynn Franson-Godfrey  
 2009 NW 67th Place Suite A  
 Gainesville, FL 32653-1603  
 (352) 955-2200 Ext: 110  
 Fax: (352) 955-2209  
[godfrey@ncfrpc.org](mailto:godfrey@ncfrpc.org)

**Lake****Lake County Board of County Commissioner**

Ken Harley  
 1300 S. Duncan Drive Building E, Room 109  
 Tavares, FL 32778  
 (352) 742-6580 Ext  
 Fax: (352) 742-6582  
[kharley@co.lake.fl.us](mailto:kharley@co.lake.fl.us)

**Lake/Sumter MPO**

Mike Woods  
 1616 S 14th Street  
 Leesburg, FL 34748  
 (352) 315-0170 Ext:  
 Fax: (352) 315-0993  
[mwoods@lakesumtermpo.com](mailto:mwoods@lakesumtermpo.com)

**Lee****Good Wheels, Inc.**

Gary Bryant  
 10075 Barvaria Road, SE  
 Ft. Myers, FL 33913  
 (239) 768-6184 Ext 4  
 Fax: (239) 768-6187  
[gbryant1@aol.com](mailto:gbryant1@aol.com)

**SWFRPC**

Julia B. Davis  
 1926 Victoria Ave  
 Fort Myers, FL 33901  
 (239) 338-2550 Ext: 219  
 Fax: (239) 338-2560  
[jdavis@swfrpc.org](mailto:jdavis@swfrpc.org)

**Leon****StarMetro**

Donna Peacock  
 555 Appleyard Drive  
 Tallahassee, FL 32304  
 (850) 891-5196 Ext  
 Fax: (850) 891-5143  
[peacockD@talgov.com](mailto:peacockD@talgov.com)

**Tallahassee-Leon County MPO**

Colleen Roland  
 300 S. Adams St City Hall  
 Tallahassee, FL 32301  
 (850) 891-8623 Ext:  
 Fax: (850) 891-8734  
[rolandc@talgov.com](mailto:rolandc@talgov.com)

## Coordinator

## Planner

### Levy

#### **Nature Coast Transit**

Desiree Painter  
PO Box 310  
Bronson, FL 32621  
(352) 486-3485 Ext  
Fax: (352) 486-3312  
[desireepainter@bellsouth.net](mailto:desireepainter@bellsouth.net)

#### **Withlacoochee RPC**

Sevini Guffey  
1241 SW 10th St  
Ocala, FL 34474-2798  
(352) 732-1315 Ext: 223  
Fax: (352) 732-1319  
[skguffey@wrpc.cc](mailto:skguffey@wrpc.cc)

### Liberty

#### **Liberty County Transit**

Brenda Clay  
PO Box 730  
Bristol, FL 32321  
(850) 643-2524 Ext  
Fax: (850) 643-5672  
[libertyt@gtcom.net](mailto:libertyt@gtcom.net)

#### **Apalachee RPC**

Vanita Anderson  
20776 Central Ave, East Suite 1  
Blountstown, FL 32424  
(850) 674-4571 Ext:  
Fax: (850) 674-4574  
[arpc7@gtcom.net](mailto:arpc7@gtcom.net)

### Madison

#### **Big Bend Transit**

Ted Waters  
PO Box 1721  
Tallahassee, FL 32302  
(850) 574-6266 Ext  
Fax: (850) 574-1531  
[twbbt@aol.com](mailto:twbbt@aol.com)

#### **NCFRPC**

Lynn Franson-Godfrey  
2009 NW 67th Place Suite A  
Gainesville, FL 32653-1603  
(352) 955-2200 Ext: 110  
Fax: (352) 955-2209  
[godfrey@ncfrpc.org](mailto:godfrey@ncfrpc.org)

### Manatee

#### **Manatee County Area Transit**

Ralf Heseler  
1108 26th Avenue, East  
Bradenton, FL 34208  
(941) 747-8621 Ext 222  
Fax: (941) 718-7464  
[ralf.heseler@co.manatee.fl.us](mailto:ralf.heseler@co.manatee.fl.us)

#### **Sarasota/Manatee MPO**

Robert Herrington  
7632 15th St, East  
Sarasota, FL 34243-3248  
(941) 359-5772 Ext:  
Fax: (941) 359-5779  
[bherrington@sarasota-manateempo.org](mailto:bherrington@sarasota-manateempo.org)

**Marion****Coordinator****Marion County Senior Services**

Donna Cart  
 1101 S.W. 20th Court  
 Ocala, FL 33474  
 (352) 620-3519 Ext  
 Fax: (352) 629-6122  
[dcart@mcseniorservices.org](mailto:dcart@mcseniorservices.org)

**Planner****Ocala/Marion County TPO**

Jeff Schrum  
 121 SE Watula Ave  
 Ocala, FL 34471  
 (352) 629-8297 Ext:  
 Fax: (352) 368-5994  
[jschrum@ocalafl.org](mailto:jschrum@ocalafl.org)

**Martin****Council on Aging of Martin County**

Roger Eckert  
 1835 SE Airport Rd  
 Stuart, FL 34996  
 (772) 320-3040 Ext  
 Fax: (772) 219-8504  
[reckert@coamc.org](mailto:reckert@coamc.org)

**Martin County MPO**

Jerry Bryan  
 1835 SE Airport Rd  
 Stuart, FL 34996  
 (772) 320-3047 Ext:  
 Fax: (772) 219-8504  
[jbryan@martin.fl.us](mailto:jbryan@martin.fl.us)

**Miami-Dade****Miami Dade Transit Agency**

Harry Rackard  
 3300 NW 32nd Ave  
 Miami, FL 33142  
 (305) 638-7268 Ext  
 Fax: (305) 637-3784  
[rackard@miamidade.gov](mailto:rackard@miamidade.gov)

**Miami-Dade Area MPO**

Elizabeth Rockwell  
 111 NW 1st St Suite 910  
 Miami, FL 33128  
 (305) 375-1881 Ext:  
 Fax: (305) 375-4950  
[erock@miamidade.gov](mailto:erock@miamidade.gov)

**Monroe****Guidance Clinic of the Middle Keys**

Maureen Grynewicz  
 3000 41st Street Ocean  
 Marathon, FL 33050  
 (305) 434-9000 Ext 2  
 Fax: (305) 434-9040  
[mo.grynewicz@gcmk.org](mailto:mo.grynewicz@gcmk.org)

**Health Council of South Florida**

Violet Murunga  
 8095 NW 12th St Suite 300  
 Miami, FL 33126  
 (305) 592-1452 Ext: 117  
 Fax: (305) 592-0589  
[vmurunga@healthcouncil.org](mailto:vmurunga@healthcouncil.org)

## Coordinator

## Planner

### Nassau

#### **Nassau County Council on Aging**

Kelly Carillo  
1367 South 18th Street  
Fernandina Beach, FL 32034  
(904) 261-0701 *Ext*  
Fax: (904) 261-0704  
[carillonassau@aim.com](mailto:carillonassau@aim.com)

#### **Northeast Florida RPC**

Jeanie Palmer  
6850 Belfort Oaks Place  
Jacksonville, FL 32216  
(904) 279-0880 *Ext*:  
Fax: (904) 279-0881  
[jpalmer@nefrpc.org](mailto:jpalmer@nefrpc.org)

### Okaloosa

#### **Okaloosa County Growth Management**

Christy Johnson  
600 Transit Way  
Ft. Walton Beach, FL 32547  
(850) 833-9173 *Ext*  
Fax: (850) 651-7706  
[cjohnson@co.okaloosa.fl.us](mailto:cjohnson@co.okaloosa.fl.us)

#### **Florida-Alabama TPO**

Julia Pearsall  
PO Box 9759  
Pensacola, FL 32513-9759  
(850) 595-8910 *Ext*:  
Fax: (850) 595-8967  
[pearsallj@wfrpc.dst.fl.us](mailto:pearsallj@wfrpc.dst.fl.us)

### Okeechobee

#### **ATC Paratransit, Inc.**

Tim Banks  
1103 US 27 South  
Sebring, FL 33870  
(863) 382-6004 *Ext*  
Fax: (800) 675-2125  
[Tim.Banks@VeoliaTransportation.com](mailto:Tim.Banks@VeoliaTransportation.com)

#### **Central Florida RPC**

Marcia Staszko  
PO Drawer 2089  
Bartow, FL 33831  
(863) 534-7130 *Ext*: 103  
Fax: (863) 534-7138  
[mstaszko@cfrpc.org](mailto:mstaszko@cfrpc.org)

### Orange

#### **LYNX**

Bill Hearndon  
455 North Garland Ave  
Orlando, FL 32801  
(407) 254-6092 *Ext*  
Fax: (407) 254-6354  
[bhearndon@golynx.com](mailto:bhearndon@golynx.com)

#### **Metroplan Orlando**

Bob O'Malley  
315 East Robinson Suite 355  
Orlando, FL 32801  
(407) 481-5672 *Ext*: 323  
Fax: (407) 481-5680  
[bomalley@metroplanorlando.com](mailto:bomalley@metroplanorlando.com)

## Coordinator

## Planner

**Osceola****LYNX**

Bill Hearndon  
 455 North Garland Ave  
 Orlando, FL 32801  
 (407) 254-6092 Ext  
 Fax: (407) 254-6354  
[bhearndon@golynx.com](mailto:bhearndon@golynx.com)

**Metroplan Orlando**

Bob O'Malley  
 315 East Robinson Suite 355  
 Orlando, FL 32801  
 (407) 481-5672 Ext: 323  
 Fax: (407) 481-5680  
[bomalley@metroplanorlando.com](mailto:bomalley@metroplanorlando.com)

**Palm Beach****Palm Tran**

Dennis Dee  
 3040 South Military Trail Suite C  
 Lake Worth, FL 33463  
 (561) 649-9848 Ext 3630  
 Fax: (561) 649-0518  
[ddee@co.palm-beach.fl.us](mailto:ddee@co.palm-beach.fl.us)

**Palm Beach BOCC, Palm Tran**

Lou Ferri  
 3040 South Military Trail Suite D  
 Lake Worth, FL 33463  
 (561) 649-9848 Ext: 3620  
 Fax: (561) 514-8365  
[lferri@co.palm-beach.fl.us](mailto:lferri@co.palm-beach.fl.us)

**Pasco****Pasco County Public Transportation**

Michael Carroll  
 8620 Galen Wilson Blvd  
 Port Richey, FL 34668-5973  
 (727) 834-3200 Ext  
 Fax: (727) 834-3344  
[mcarroll@pascocountyfl.net](mailto:mcarroll@pascocountyfl.net)

**Pasco County MPO**

Doug Uden  
 7530 Little Rd  
 New Port Richey, FL 34654  
 (727) 847-8140 Ext: 8230  
 Fax: (727) 847-8084  
[duden@pascocountyfl.net](mailto:duden@pascocountyfl.net)

**Pinellas****Pinellas MPO**

Heather Sobush  
 600 Cleveland St Suite 750  
 Clearwater, FL 33755  
 (727) 464-8200 Ext  
 Fax: (727) 464-8201  
[hsobush@co.pinellas.fl.us](mailto:hsobush@co.pinellas.fl.us)

**Pinellas MPO**

Brian Smith  
 600 Cleveland Street Suite 750  
 Clearwater, FL 33755  
 (727) 464-8200 Ext:  
 Fax: (727) 464-8201  
[bsmith@pinellascounty.org](mailto:bsmith@pinellascounty.org)

## Coordinator

## Planner

### Polk

#### Polk County Transit System

Sandra Winegar  
PO Box 9005 Drawer HS09  
Bartow, FL 33831-9005  
(863) 534-5301 Ext  
Fax: (863) 534-5311  
[SandraWinegar@polk-county.net](mailto:SandraWinegar@polk-county.net)

#### Polk Transportation Planning Org

Michael Skipper  
PO Box 9005 Drawer TS05  
Bartow, FL 33831-9005  
(863) 534-6486 Ext:  
Fax: (863) 534-6471  
[michaelskipper@polk-county.net](mailto:michaelskipper@polk-county.net)

### Putnam

#### Ride Solution

Boyd Thompson  
1209 Westover Dr  
Palatka, FL 32177  
(386) 325-9999 Ext 3  
Fax: (386) 328-9410  
[ridesol@bellsouth.net](mailto:ridesol@bellsouth.net)

#### Northeast Florida RPC

Mike Brown  
6850 Belfort Oaks Place  
Jacksonville, FL 32216  
(904) 279-0885 Ext: 135  
Fax: (904) 279-0881  
[mbrown@nefrc.org](mailto:mbrown@nefrc.org)

### Santa Rosa

#### Pensacola Bay

Patricia Wariner  
10 East Texar Dr  
Pensacola, FL 32503  
(850) 469-8773 Ext 202  
Fax: (850) 469-8907  
[pwariner@pensacolabaytransportation.com](mailto:pwariner@pensacolabaytransportation.com)

#### Florida-Alabama TPO

Julia Pearsall  
PO Box 9759  
Pensacola, FL 32513-9759  
(850) 595-8910 Ext:  
Fax: (850) 595-8967  
[pearsallj@wfrpc.dst.fl.us](mailto:pearsallj@wfrpc.dst.fl.us)

### Sarasota

#### Sarasota County Area Transit

Beverly Kent  
5303 Pinkney Avenue  
Sarasota, FL 34233  
(941) 861-1005 Ext  
Fax: (941) 861-1000  
[bkent@scgov.net](mailto:bkent@scgov.net)

#### Sarasota/Manatee MPO

Robert Herrington  
7632 15th St, East  
Sarasota, FL 34243-3248  
(941) 359-5772 Ext:  
Fax: (941) 359-5779  
[bherrington@sarasota-manateempo.org](mailto:bherrington@sarasota-manateempo.org)

**Seminole****Coordinator****LYNX**

Bill Hearndon  
 455 North Garland Ave  
 Orlando, FL 32801  
 (407) 254-6092 Ext  
 Fax: (407) 254-6354  
[bhearndon@golynx.com](mailto:bhearndon@golynx.com)

**Planner****Metroplan Orlando**

Bob O'Malley  
 315 East Robinson Suite 355  
 Orlando, FL 32801  
 (407) 481-5672 Ext: 323  
 Fax: (407) 481-5680  
[bomalley@metroplanorlando.com](mailto:bomalley@metroplanorlando.com)

**St. Johns****St. Johns Council on Aging**

Cathy Brown  
 180 Marine Street  
 St. Augustine, FL 32084  
 (904) 823-4810 Ext  
 Fax: (904) 823-4805  
[ckbrown@aug.com](mailto:ckbrown@aug.com)

**Northeast Florida RPC**

Mike Brown  
 6850 Belfort Oaks Place  
 Jacksonville, FL 32216  
 (904) 279-0885 Ext: 135  
 Fax: (904) 279-0881  
[mbrown@nefrc.org](mailto:mbrown@nefrc.org)

**St. Lucie****St. Lucie County BOCC**

Darrell Drummond  
 437 N. 7th St.  
 Fort Pierce, FL 34950  
 (772) 462-1777 Ext  
 Fax: (772) 462-1703  
[ddrummond@coastl.com](mailto:ddrummond@coastl.com)

**St. Lucie MPO**

Marceia Lathou  
 2300 Virginia Ave  
 Fort Pierce, FL 34982  
 (772) 462-1671 Ext:  
 Fax: (772) 462-2549  
[marceia@co.st-luciefl.us](mailto:marceia@co.st-luciefl.us)

**Sumter****Sumter County Transit**

Pam Taylor  
 229 E. Anderson Ave  
 Bushnell, FL 33513  
 (352) 568-6683 Ext 2542  
 Fax: (352) 568-6679  
[pam.taylor@sumtercounty.fl.us](mailto:pam.taylor@sumtercounty.fl.us)

**Withlacoochee RPC**

Sevini Guffey  
 1241 SW 10th St  
 Ocala, FL 34474-2798  
 (352) 732-1315 Ext: 223  
 Fax: (352) 732-1319  
[skguffey@wrpc.cc](mailto:skguffey@wrpc.cc)



## Coordinator

## Planner

### Suwannee

#### **Suwannee Valley Transit Authority**

James Swisher  
1907 Voyles St  
Live Oak, FL 32060  
(386) 362-5332 *Ext*  
Fax: (386) 362-4603  
[jimmys@svta-liveoak.org](mailto:jimmys@svta-liveoak.org)

#### **NCFRPC**

Lynn Franson-Godfrey  
2009 NW 67th Place Suite A  
Gainesville, FL 32653-1603  
(352) 955-2200 *Ext: 110*  
Fax: (352) 955-2209  
[godfrey@ncfrpc.org](mailto:godfrey@ncfrpc.org)

### Taylor

#### **Big Bend Transit**

Ted Waters  
PO Box 1721  
Tallahassee, FL 32302  
(850) 574-6266 *Ext*  
Fax: (850) 574-1531  
[twbtt@aol.com](mailto:twbtt@aol.com)

#### **Taylor County BOCC**

Melody Cox  
PO Box 620  
Perry, FL 32347  
(850) 838-3500 *Ext:*  
Fax: (850) 838-3501  
[grants.coordinator@taylorcountygov.com](mailto:grants.coordinator@taylorcountygov.com)

### Union

#### **A & A Transport, Inc.**

Curtis Allen  
55 North Lake Avenue  
Lake Butler, FL 32054  
(386) 496-2056 *Ext*  
Fax: (386) 496-1956  
[ceallen1954@yahoo.com](mailto:ceallen1954@yahoo.com)

#### **NCFRPC**

Lynn Franson-Godfrey  
2009 NW 67th Place Suite A  
Gainesville, FL 32653-1603  
(352) 955-2200 *Ext: 110*  
Fax: (352) 955-2209  
[godfrey@ncfrpc.org](mailto:godfrey@ncfrpc.org)

### Volusia

#### **VOTRAN**

Lois Bollenback  
950 Big Tree Road  
South Daytona, FL 32119  
(386) 756-7496 *Ext 4126*  
Fax: (386) 756-7487  
[lbollenback@co.volusia.fl.us](mailto:lbollenback@co.volusia.fl.us)

#### **Volusia County MPO**

Carole Hinkley  
2570 West International Speedway Boule  
Daytona Beach, FL 32114-8145  
(386) 756-7496 *Ext:*  
Fax: (386) 756-7487  
[cmhinkley@co.volusia.fl.us](mailto:cmhinkley@co.volusia.fl.us)

**Wakulla****Coordinator****Wakulla County Transportation**

RH Carter  
 33 Michael Dr  
 Crawfordville, FL 32327  
 (850) 926-7145 Ext  
 Fax: (850) 926-8138  
[wakcosrcit@earthlink.net](mailto:wakcosrcit@earthlink.net)

**Planner****Apalachee RPC**

Vanita Anderson  
 20776 Central Ave, East Suite 1  
 Blountstown, FL 32424  
 (850) 674-4571 Ext:  
 Fax: (850) 674-4574  
[arpc7@qtcom.net](mailto:arpc7@qtcom.net)

**Walton****Tri-County Community Council, Inc.**

Joel Paul  
 302 North Oklahoma St  
 Bonifay, FL 32425  
 (850) 547-3689 Ext  
 Fax: (850) 547-9806  
[joelpaul.tccc@mchsi.com](mailto:joelpaul.tccc@mchsi.com)

**Florida-Alabama TPO**

Julia Pearsall  
 PO Box 9759  
 Pensacola, FL 32513-9759  
 (850) 595-8910 Ext:  
 Fax: (850) 595-8967  
[pearsallj@wfrpc.dst.fl.us](mailto:pearsallj@wfrpc.dst.fl.us)

**Washington****Tri-County Community Council, Inc.**

Joel Paul  
 302 North Oklahoma St  
 Bonifay, FL 32425  
 (850) 547-3689 Ext  
 Fax: (850) 547-9806  
[joelpaul.tccc@mchsi.com](mailto:joelpaul.tccc@mchsi.com)

**Florida-Alabama TPO**

Julia Pearsall  
 PO Box 9759  
 Pensacola, FL 32513-9759  
 (850) 595-8910 Ext:  
 Fax: (850) 595-8967  
[pearsallj@wfrpc.dst.fl.us](mailto:pearsallj@wfrpc.dst.fl.us)