State of Florida Division of Administrative Hearings

Sharyn L. Smith Director and Chief Judge Ann Cole Clerk of the Division



The DeSoto Building 1230 Apalachee Parkway Tallahassee, Florida 32399-3060

February 1, 1998

TWENTY-FOURTH ANNUAL REPORT

This report is submitted to the Administrative Procedures Committee and to the Administration Commission in compliance with the requirements of Section 120.65(10), <u>Florida Statutes</u>, which provides:

Not later than February 1 of each year, the division shall issue a written report to the Administrative Procedures Committee and the Administration Commission, including at least the following information:

- (a) A summary of the extent and effect of agencies' utilization of administrative law judges, court reporters, and other personnel in proceedings under this chapter.
- (b) Recommendations for change or improvement in the Administrative Procedure Act or any agency's practice or policy with respect thereto.

GENERAL

Appendix 1 indicates that the Division scheduled 26,855 hours of hearing for state, local, and other agencies in FY 1996-97. Although fewer hours were scheduled than the preceding fiscal year, Administrative Law Judges actually spent more time (a total of 6,604 hours) in administrative proceedings than they did in FY

1995-96. When coupled with the decrease in number of cases filed, the trend in DOAH's caseload continues to show that while decreasing in raw number of cases filed, administrative cases continue to increase in length and complexity.

Appendix 1 breaks out by agency the utilization rates of Division resources and demonstrates that, in descending order, ten agencies utilize more than 85 percent of the Division's docket: the Agency for Health Care Administration, Department of Business Regulation, Department Environmental of Professional and Protection, Department of Children and Family Services, Department of Insurance, Department of Transportation, Department of Revenue, Department of Community Affairs, Department of Management Services, and Department of Banking and Finance. Additionally, the Water Management Districts have become a major user of the Division's services, and are reported separately since they are School districts are also covered by contractual agreements. major users and are reported separately as well.

The following agencies have notably increased their hearing requests. The Department of Business and Professional Regulation increased referrals by 54 cases, an increase of 8.00 percent, from 675 cases filed in 1996 to 729 cases filed in 1997. Also noteworthy to this past year's analysis is the governmental entities' use of contract hearings, which increased by 12.00 percent with 28 cases referred by 11 governmental entities compared to 25 cases filed by 9 entities the previous year.

On January 1, 1997, the Department of Health was established, which had a significant referral of 233 cases. Effective July 1, 1997, the Division of Medical Quality Assurance (MQA) was transferred to the Department of Health from the Agency for Health Care Administration. From July through December 1997, MQA referred 190 requests for Administrative Law Judges, as compared to only 135 cases during the previous six months.

UTILIZATION OF PERSONNEL

The Division has 66 established positions comprised of the Director and Chief Judge, Deputy Chief Judge, 30 Administrative Law Judges, 3 Court Reporters, 1 Budget Director, 1 Administrative Services Director, 1 Executive Assistant, 1 Personnel Officer, 1 Division Clerk, 1 Deputy Clerk, 3 Administrative Assistants, 1 Purchasing Agent, 1 Fiscal Assistant, 1 Distributed Computer Systems Analyst, 1 Office Automation Specialist, 1 Computer Operator, 4 Staff Assistants, 10 Administrative Secretaries, 1 Paralegal Specialist, and 2 Senior Clerks.

In-House Court Reporters

The Division has employed three full time court reporters since FY 1994-95. DOAH reporters covered 65.40 percent of Tallahassee hearings in FY 1996-97, which includes all motion hearings, prehearing conferences, and final hearings; 5.11 percent of this total corresponds to video taped hearings. The court

reporters produced a total of 33,088 pages of transcription in FY 1996-97. See Appendix 2.

Statistics are collected on the cost avoidance to each state agency for their utilization of the Division's court reporters rather than private sector reporters for Tallahassee hearings. During FY 1996-97, the total cost avoidance to all state agencies utilizing DOAH's reporting services was \$127,489.90, up from \$125.840.50 in FY 1995-96. The agencies with the greatest savings were the Agency for Health Care Administration (\$68,562.15), Department of Highway Safety and Motor Vehicles (\$11,997.95), Department of Management Services (\$7,520.25) and Department of Transportation (\$6,584.15). See Appendix 2.

The agencies realizing the greatest court reporting savings were the agencies that utilized the Division's in-house reporters the most. The primary users were the Agency for Health Care Administration (486.00 hours), Department of Highway Safety and Motor Vehicles (87.75 hours), Department of Management Services (54.75 hours) and Department of Transportation (46.75 hours), as seen in Appendix 2.

The State's net savings totaled \$52,254.72 in FY 1996-97, compared with \$56,637.78 for FY 1995-96. This net savings takes into account a non-recurring OCO purchase of \$10,785.00 for three new Stentura 8000 steno writers that, if not included, would result in a net savings of \$63,039.72. The writers were purchased to upgrade the Division's court reporters' equipment, resulting in increased speed and accuracy.

The Division was equipped with video taping facilities in one of its Tallahassee hearing rooms in January 1997. During the second half of the fiscal year, twelve hearings, or 5.11 percent of all Tallahassee hearings, were video tape recorded for preservation of the record, rather than reported by a court reporter. This further increased savings to the State by allowing DOAH to cover more of the Tallahassee hearings with its own resources, at no cost to the State agencies, instead of utilizing contract (private sector) court reporters. Contract court reporter use results in a cost to the agencies for appearance fees and transcription services, which are provided by DOAH at no cost.

HEARING REQUESTS

During calendar year 1997, the Division processed 6,033 hearing requests, slightly under the 6,144 cases filed in 1996. Of the 6,033 cases, 2,300 were Baker Act cases. The remaining 3,733 cases were filed pursuant to Sections 120.535, 120.54, 120.56, and 120.57, Florida Statutes. The Baker Act caseload decreased slightly in 1997 with 64 fewer cases filed when compared to the 2,364 referred in 1996. (See Appendix 3.)

In 1997 each Administrative Law Judge handled an average of 216 new cases (up from 177 in 1996), conducted an average of 106 final hearings, and wrote an average of 106 recommended or final orders of varying length and complexity (compared to 91 in 1996).

In 1997 the Division held a total of 3,287 final hearings. The Division closed 5,964 cases, compared to the 6,359 cases closed in 1996. Although there is a slight decrease in the number of closures, this is an average of 192 closures per Judge, a 9.09 percent increase compared to the 176 closures per Judge the previous year.

OFFICE AUTOMATION

The primary systems applications for the Division are its Case Management System (CMS) and a full-text retrieval and document indexing application (PC DOCS Open). Secondary applications include word processing, e-mail, and on-line legal research via the Florida Legal Resource Center. In 1997, the Division established a web site (www.doah.state.fl.us) and completed its transition to a Windows-based system.

OPERATING BUDGET

The Division is 100 percent trust funded. Appendix 4 summarizes the Division's actual and estimated expenditures for FY 1996-97 and FY 1997-98, respectively. Appendix 4 also outlines funds requested in the Division's FY 1998-99 Legislative Budget Request.

Each year, the Division reports to the Legislature and the Governor's Office the total number of hearing hours scheduled by

all agencies. Based on this data, the Division's budget is prorated among those agencies utilizing its services, and the
Legislature appropriates fund transfers to the Division from
those agencies. Hence, the amount each agency transfers to the
Division is based on the number of hours it schedules for
prehearing conferences, motion hearings, final hearings, and
cancelled hearings in a given year. In July 1997, the Division
submitted its eleventh report (see Appendix 1). Of the 26,855
hearing hours scheduled with the Division, a total of 20,251
hours were cancelled or continued.

The Division is also authorized to enter into contracts with cities, counties, regional planning councils, water management districts, school districts, and other entities for the provision of Administrative Law Judge services. These organizations reimburse the Division for the costs of these services at the current contract rate and in accordance with applicable laws.

RECOMMENDATIONS CONCERNING THE A.P.A.

Chapter 96-159, Laws of Florida, substantially reorganized the Administrative Procedure Act. The Division has no current recommendations concerning this Act.

Respectfully submitted,

SHARYN L. SMITH

Director and Chief Judge

SLS/css

	HO FY 1996-97 For the F		HOURS SCHEDULED REPORT 1996-97 Apportionment Study - Final Report For the Period 07/01/96 Through 06/30/97	RT nal Report 6/30/97			,
			CANCELLED/				PRORATED
	PREHEARING	MOTION	CONTINUED	FINAL	TOTAL	% OF TOTAL	AMOUNT OF
AGENCY	CONFERENCE	HEARING	HEARING	HEARING	HOURS	HOURS	1998-99 LBR
AHCA	3.50	98.50	6,052.75	1,482.25	7,637.00	32.78034%	\$2,354,597
AGR	6.50	4.25	331.50	196.75	539.00	2:31355%	\$166,181
CMP	0.50	30.25	549.25	217.25	797.25	3.42204%	\$245,804
DBPR	2.50	19.75	2,412.00	492.00	2,926.25	12.56036%	\$902,205
DCF	3.00	22.00	1,005.75	540.50	1,571.25	6.74429%	\$484,439
DCA	5.25	19.50	619.25	220.00	864.00	3.70855%	\$266,384
COR	0.50	4.00	76.00	21.75	102.25	0.43889%	\$31,525
DOE	1.50	6.25	357.50	84.50	449.75	1.93046%	\$138,664
DEP	4.00	34.75	1,674.00	290.50	2,003.25	8.59856%	\$617,631
ETH	00.00	0.50	27.00	30.50	58.00	0.24895%	\$17,882
FWF	00'0	1.50	4.00	16.00	21.50	0.09228%	\$6,629
000	00.00	8.50	248.00	148.25	404.75	1.73731%	\$124,790
рон	0.00	2.75	84.00	16.25	103.00	0.44211%	\$31,756
HSM	0.25	15.50	286.00	33.00	334.75	1.43685%	\$103,208
SNI	1.75	13.00	1,166.00	188.75	1,369.50	5.87831%	\$422,237
\nr	0.50	1.00	4.00	12.00	17.50	0.07512%	\$5,396
LES	3.50	5.25	350.00	83.00	441.75	1.89613%	\$136,198
OLE	00'0	4.00	348.75	119.75	472.50	2.02811%	\$145,679
DLA	00.00	0.75	40.00	00'0	40.75	0.17491%	\$12,564
LOT	7.25	0.00	0.00	99,00	106.25	0.45606%	\$32,758
SWC	2.75	39.25	538.50	232.50	813.00	3.48964%	\$250,660
PSC	00.00	0.25	26.00	23.50	79.75	0.34231%	\$24,588
REV	1.00	10.25	789.75	121.75	922.75	3.96073%	\$284,497
soa	00.00	0.50	116.00	33.00	149.50	0.64170%	\$46,093
БОТ	0.50	12.00	912.00	142.25	1,066.75	4.57882%	\$328,894
VET	00.00	0.00	0.00	5.50	5.50	0.02361%	\$1,696
TOTAL	44.75	354.25	18,048.00	4,850.50	23,297.50	100.00000%	\$7,182,955
NOTE:		•		3		÷	

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NOTE: Hearing hours scheduled in contract cases (water management districts, regional planning councils, cities, counties, etc.), NICA cases, school district cases, and other miscellaneous cases are reported separately.

KEY TO AGENCY TITLE ABBREVIATIONS Appendix 1

Abbreviated Agency Title AHCA	Full Agency Title Agency for Health Care Administration
AGR -	Department of Agriculture & Consumer Services
CMP	Department of Banking & Finance/Comptroller
DBPR	Department of Business and Professional
	Regulation
DCF	Department of Children and Families
DCA	Department of Community Affairs
COR	Department of Corrections
DOE	Department of Education
DEP	Department of Environmental Protection
ETH	Ethics Commission
FWF	Game and Fresh Water Fish Commission
GOV	Executive Office of the Governor
DOH	Department of Health
HSM	Department of Highway Safety & Motor Vehicles
INS	Department of Insurance and Treasurer
JUV	Department of Juvenile Justice
LES	Department of Labor and Employment Security
DLE	Department of Law Enforcement
DLA	Department of Legal Affairs
LOT	Department of the Lottery
DMS	Department of Management Services
PSC	Public Service Commission
REV	Department of Revenue
DOS	Department of State
DOT	Department of Transportation
VET	Department of Veterans Affairs

4

	% OF HOURS	ALL	AGENCIES	3.33929%	1.30332%	0.19364%	8.40921%	13.24545%
ORT		TOTAL	HOURS	896.75	350.00	52.00	2,258.25	3,557.00
DED FROM REP t 06/30/97		FINAL	HEARING	488.00	105.50	9.75	668.50	1,271.75
URS SCHEDULED BY AGENCIES EXCLUDED FROM REPORT FY 1996-97 - Final Report For the Period 07/01/96 through 06/30/97	CANCELLED/	CONTINUED	HEARING	387.25	242.50	36.00	1,537.00	2,202.75
HEDULED BY A FY 199 For the Perioc		MOTION	HEARING	17.25	2.00	5.25	47.50	72.00
HOURS SC		PREHEARING	CONFERENCE	4.25	00'0	1.00	5.25	10.50
6/30/97			AGENCY	CONTRACT	NICA	OTHER	SCHBDS	TOTAL

CONTRACT: Water Management Districts, Regional Planning Councils, Cities, Counties, etc.

NICA:

Neurological Injury Compensation Act Noncontract entities such as Pinellas County CILB School boards and other educational entities OTHER: SCHBDS:

5

SUMMARY OF COURT REPORTER COSTS AND SAVINGS FY 1996-97 7/1/96-6/30/97

1 1 1000-01

COSTS OF THE PROGRAM

ADMINISRATIVE TRUST FUND

Recurring Salaries & Benefits Expeditures

Recurring Expenses \$4.938.26

Subtotal, Recurring Expenditures \$158,843.46

\$153,905.20

Nonrecurring OPS Expenditures \$13,523.43

Nonrecurring OCO Expenditures \$10.785.00

Subtotal. Nonrecurring Expenditures <u>\$24,308.43</u>

TOTAL COSTS \$183.151.89

SAVINGS TO THE STATE

Cost Avoidance for the State \$127,489.90
Revenue Collected from Private Parties \$107.916.71

TOTAL SAVINGS \$235,406,61

RESULT

Savings to the State \$235,406.61 Costs of the Program \$183,151.89

SAVINGS EEYOND COSTS OF THE PROGRAM \$52,254,72

^{*} Purchase of three new Stentura 8000 steno writers.

FY 1996-97

KEY TO AGENCY TITLE ABBREVIATIONS

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Agency Title Full Agency Title

AGR Department of Agriculture and Consumer Services

AHCA Agency for Health Care Administration

CFS Department of Children and Family Services

CMP Department of Banking and Finance/Comptroller

CONTRACT Contract Entities

COR Department of Corrections

DBPR Department of Business and Professional Regulation

DCA Department of Community Affairs

DEP Department of Environmental Protection
DMS Department of Management Services

DOE Department of Education
DOH Department of Health
DOS Department of State

DOT Department of Transportation

GFC Fiorida Game and Fresh Water Fish Commission

GOV Executive Office of the Governor

HRS Department of Health and Rehabilitative Services
HSM Department of Highway Safety and Motor Vehicles

INS Department of Insurance and Treasurer

JUV Department of Juvenile Justice

LES Department of Labor and Employment Security

LOT Department of Lottery

NICA Florida Neurological Injury Compensation Association

REV Department of Revenue

SCHEDS School Boards

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	# TR NOT ORDENED	FROM DOALI	REPORTERS	m	80	S	9	2	2	0	2	e	9	4	63			ORDERED (22 55%																u a n
	# TR ORDERED	FROM DOALL	REPORTERS 12	2	2	60	83	6 2	2	₹	: 0	ស	6	Q	86		PERCENT	ORDERED	30 00%									•	-						
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		# TALLA	HEARINGS 20	23	18	18	12	75	35	36	2	51	26	=	2.15																			2	
		MONTH	YEAR July6	Aug-96	Sep 96	Oct 96	Nov-96	Dec-96	Jan-97	Feb 97	Mat 97	Apr 97	May 97	/6 unl.																					

TOTALS

COST AVOIDANCE TO STATE AGENCIES

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		MISC. CHARGES
		ES REGULAR EXPEDITED 24 HOUR 72 HOUR \$3 00/PG \$5 80/PG \$4.35/PG APPEARANCE ED PAGES PAGES PAGES REGULAR 24 HOURS 72 HOURS FEE
		\$4.35/PG 72 HOURS
		\$5 80/PG 24 HOURS
		\$3 00/PG REGULAR
		72 HOUR PAGES
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	TOTAL,	EXPENITER PAGES
		REGULAF PAGES
		TOTAL PAGES TRANSCRIBED
FY 1996-97		AGENCY

																												Appe
TOTAL COST	AVOIDANCE	9.55	\$50.00 \$60.600.46	cl .20c,004	\$179.90	\$3,674.30	\$2,348.00	\$3,652.45	\$3,917.40	\$3,562,50	\$3,784.25	\$7,520.25	\$20.00	\$27.50	\$113.00	\$6.584.15	\$2,398.50	\$251.75	\$1 161 90	\$11,997,95	\$548.00	\$862.00	\$1,396.70	\$997.00	\$139.00	\$854.85	\$2,881.40	\$127,489.90
MISC	CHARGES	0000\$	€8 311 35 O	0 00 100	\$27.40 0	\$268.00 0	\$0.00 0	\$229.10 0	\$513.00 0	\$175.00 0	\$0.00	\$307.00	\$0.00	\$0.00 0	\$0.00 0	\$810.00	\$0.00 0	\$0.00 0	\$0.00	\$1,542.25 0	\$0.00 0	\$30.00 0	\$80.00 0	\$0.00	\$0.00 0	\$5.70 0	\$18.30 0	\$12,317.10 0
APPEARANCE	FEE	\$55.00	\$8 157 50	20.101.00	\$152.5U	\$432.50	\$350.00	\$365.00	\$438.75	\$186.50	\$500 00	\$893.75	\$20.00	\$27.50	\$20.00	\$782.45	\$277.50	\$38.75	\$183.75	\$1,412.50	\$125.00	\$100.00	\$146.25	\$115.00	\$40.00	\$277.50	\$375.00	\$15,472.70 \$12,317.10
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72 FIOUR	PAGES	0	-G		204	104	0	461	279	C	175	05	C	C	O	482	C	С	69	С	G	C .	29	0	O	99	406	2,326
24 HOUR	PAGES	0	133	0	86	S. C	0	0	O	0	0	0	С	C	С	09	C	0	O	30	C	o :	c	C	0	O	35	305
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	AGENCY	AGR	AHCA	CFS	CMP	CONTRACT	CONTINUE	200	N ACC	۲ <u>د</u>	110	2 C		E GG	SOC	100	SPC CPC	200	IIKS	WS.	2	ACC.	. F. C.		S CA	KEV	SCHEINS	TOTALS

FY 1996-97 SUMMARY OF COURT REPORTER ACTIVITY

AGENCY	HEARING HOURS	PRODUCTION HOURS	CERTIFIED COPIES	REVENUE COLLECTED
AGR	3.00	0.25	0	\$0.00
AHCA	486.00	1972.5	83	\$63,882.85
CFS	7.75	0	2	\$52.40
CMP	24.25	108	10	\$3,066.80
CONTRACT	21.50	81.75	1	\$1,498.50
COR	22.00	67.5	10	\$2.137.85
DBPR	25.00	120.5	13	\$2,963,65
DCA	26.00	130	. 5	\$225.00
DE?	25.00	112.75	16	\$3,902.25
DMS	54.75	209	14	\$5,805.50
DOE	0.75	0	0	\$0.00
DCH	1.50	0	0	\$0.00
DOS	0.50	3.5	1	\$0.00
DOT	46.75	190	17	\$4,626.70
GFC	17.25	86.25	2	\$1,414.00
GOV	2.25	13.75	2	\$142.00
HRS	10.25	35.2	5	\$452.00
HSM	87.75	316	9	\$14,158.61
INS	6.25	13.75	3	\$252.00
JUV	5.75	20.5	4	\$518.00
LES	9.75	36.5	6	\$957.45
LOT	7.00	31.5	2	\$588.00
NICA	1.00	179.75	3	\$36.00
REV	14.50	17.25	6	\$544.60
SCHBDS	<u>21.25</u>	<u>64.5</u>	<u>10</u>	<u>\$692.55</u>
TOTALS	927.75	3810.7	224	\$107,916.71

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COURT REPORTER UTILIZATION

TOTAL PAGES FILED FY 1990-97

MONTH S	REPORTER 1	REPORTER 2	REPORTER 1	TOTAL
1-14	G	53	170	
المالط	129	219	9	223 346
1 5 -44	48	102	150	300
22-ju	51	33	81	165
TOTAL	228	407	401	1,036
96 AUGUST				
29-114	276	a	216	492
5-Aug	249 20	288	241	178
12-Aug 19-Aug	0	Q 131	87 51	37 182
:5-wq	a	å	ä	,42
TOTAL	545	417	575	1,537
SEFTEMBER				
2-See	458	148	445	1,081
13-Sea	397	802	0	1,199
18-Sec 23-Sec	248 277	147 272	160	111
TOTAL	1.390	1,389	0 505	549 3,254
	V	1,544	•••	J.447
FESCHOOL	F27942	122		-5
30-See 7-Oct	247 270	100 0	300	547
14-0g	205	150	410 425	\$80 981
21-0et	183	147	120	450
13-0ct	97	<u>a</u>	180	72
TOTAL	997	597	1,438	3.033
PAINOVENEER				
4-140-4	4	127	a	135
17-Nov 18-Nov	ם 10	0	149	140
3-40v	:08	306 255	193 423	307 785
TOTAL	426	588	785	: 379
95 CECEMBER				
2-Cec	258	425	297	39 0
2-Geo	425	450	715	1 591
:6-Cec 23-Cec	523 225	390	310	1 223
TOTAL	1,446	0 1,235	1,670	573 4 383
			,,,,,,	- 343
17 LANGURY 20-Coc	a	_		
5-jan	235	0 580	120	120 79 6
:3-Jan	379	130	550	: 059
20-an	514	100	350	1 254
ET-Jan TOTAL	550 1,889	300 1,720	0 1,020	960 4 199
		Sec. 10		- 123
37 FEERLARY	2002			
3-Fea 10-Fea	282 450	75	120	457
17-F	128	145 457	19G 19O	785 775
وبدعو	159	540	528	: 527
TOTAL	1,199	1,217	1,128	3,544
37 MARCH				
3-144	328	367	17	782
: O-liker	412	405	250	1 087
17-Mar 24-Mar	250 407	a a	310	560
TOTAL	1,457	0 772	0 \$77	407 2,815
			=	
37 APRIL 31-Mar	208			
7-Ace	208 22	725 70	21a a	743 35
!tor	374	715	300	1,389
21-4 o r	110	٥	215	325
23-40- 70724	224 1,042	4	290	515
	1,042	1,010	1,015	3.037
37 MAY				
SAM	500	550	400	1 450
12-May 12-May	161 311	230 100	200 140	191 131
SMay	3	30	140	201
TOTAL	972	910	740	2.522
37 LINE				
2-104	88	đ	100	188
7.00	175	255	11G	840
16-man	123	<u>a</u>	0	123
TGTAL	123 505	0 355	34G 75G	490
		133	750	1,611
elatot daare	12:09	10.237	10.682	33.086

DIVISION OF ADMINISTRATIVE HEARINGS

ANALYSIS OF AGENCY REQUEST FOR ADMINISTRATIVE LAW JUDGES FOR CALENDAR YEAR 1997

AGENCY	Jan-June	Jul-Dec	TOTAL
Agency for Health Care Administration	7 3 11 118 85 0 89 326	7 1 0 2 151 59 1 76 297	20 8 3 13 269 144 1 165 623
Clinical Laboratory Personnel	3		21
Board of Dentistry	21		2 1
Board of Massage			17
Board of Nursing			46
Board of Medicine	570.00.57		6
Midwifery Council	2		2
Occupational/Physical and Respiratory Therapy	7 7		5
Board of Opticianry	L		1
Board of Optometry	3		3
Board of Osteopathic Medical Examiners	2		2 3
Board of Pharmacy	3		1
Board of Podiatry	• •		8
Board of Psychological Examiners			135
Division Total Agency Grand Total		297	758
*See Department of Health,			
Division of Medical Quality Assurance for cases f	iled as of	July 1,	1997
Pivipion of Modioni Sanital interior		1001 10000 00 000 00	
Contract Hearings City of Cape Coral City of Clearwater	5 1	1 1 0 1	1 . 6 1 1
County of Monroe	3	5	8
City of Ocala	2	0	2
County of Pinellas	3	0	3
City of Tallahassee	0	1	1
City of Tarpon Springs	1	0	1
Pinellas County Planning Council	0	1 2	1 3
Pinellas County Sheriff's Civil Service Board	1 16	12	28
Contract Hearing Total	10	12	20

T .		uppendin	•
Department of Agriculture and Consumer Services	38	16	54
Produce Disputes	15	21	36
Department Total	53	37	90
Department Total	1000 1000		
Department of Business and Professional Regulation.	18	10	28
Department of Business and Floressional Regulation	3	3	6
Board of Accountancy	3	2	5
Community Association Managers	100	105	205
Division of Alcoholic Beverages and Tobacco	5	11	16
Division of Hotels and Restaurants			
Division of Land Sales Condominiums and	13	16	29
Mobile Homes	10	7	17
Division of Pari-Mutuel Wagering	69	101	170
Division of Real Estate	6	13	19
Florida Real Estate Appraisal Board	227	268	495
Department Total	221	200	777
Division of Professions	0	2	2
Board of Architecture		0	1
Board of Auctioneers	- 1 - 2	2	4
Barbers Board		7	13
Board of Cosmetology	6		30
Board of Engineering	7	23	
Board of Funeral Directors and Empaimers	2	1	3
Roard of Geologist	1	2	3
Board of Landscape Architects	1	0	1
Board of Land Surveyors	3	1	4
Board of Nursing Home Administrators	1	0	1
Board of Pilot Commissioners	1	3	4
Board of Veterinary Medicine	10	4	14
Building Code Administrators and Inspectors	2	2	4
Construction Industry Licensing Board	113	25	138
Electrical Contractors Licensing Board	2	10	12
Division Total	152	82	234
Department Grand Total	379	350	729
Department Grand Total			
Department of Children and Family Services	1	7	8
Department of Children and lamily berilost			
Abuse, Neglect, Exploitation of Disabled	51	79	130
Adult or Elderly Office	24	27	51
Children and Families Program Office Developmental Services Program Office	4	1	5 1
Economic Self-Sufficiency Program Office	0	1	1 `
Economic Self-Sufficiency Program Office	14	21	35
Exemption (Home Health) Program Office	Ō	1	1
Family Safety and Preservation Program Office	1	Ō	1
Florida Medicaid Eligibility	î	Ŏ	1
Health Program Office	96	137	233
Department Total	70	20,	
Baker Act Cases	0	15	15
Apalachee Center for Human Services	271	189	460
Florida State Hospital	244	227	471
G. Pierce Wood Memorial Hospital		339	810
Northeast Florida State Hospital	471	13	14
Northpoint	1		2
Peace River Center for Personal Development, Inc.	2	0	1
Pinellas Emergency Mental Health Services	0	1 13	13
Sarasota Palms Hospital	0	13	13

Appendix 3

Baker Act Cases (continued) South Florida State Hospital Veterans Administration Medical Center West Florida Community Care Center Baker Act Total Department Grand Total	236	238	474
	0	27	27
	8	5	13
	1233	1067	2300
	1329	1204	2533
Department of Citrus	1	0	1
Department of Community Affairs	39	34	73
	2	3	5
	41	37	78
Department of Corrections Mental Health Institute Department Total	11	11	22
	7	2	9
	18	13	31
Department of Education Board of Regents Education Practices Commission Florida A & M University Postsecondary Vocational Tech/Trade and	- 2	1	3
	0	1	1
	29	30	59
	1	0	1
Business School	2 1 3 1 1 2 42	0 1 0 0 1 0 34	2 3 1 2 2 76
<pre>School Board Cases</pre>	<55> 3 0 1 13 1 2 19 3 2 2 1 3 2 0 2 3 1 0 1	<46> 2 1 4 4 11 1 2 13 2 1 3 0 1 0 4 1 2 0 2 0 0	<101> 5 1 5 24 2 4 32 5 3 5 2 2 3 6 1 4 3 3 2 1
Martin County School Board	3	ĭ	4

School Board Cases (continued)			
Monroe County School Board	3	2	5
Nassau County School Board	1	ō	1
Okaloosa County School Board	ī	3	4
Orange County School Board	4	ī	5
Osceola County School Board	3	3	6
Palm Beach County School Board	15	11	26
Palm Beach County School Board	21	2	23
Pinellas County School Board	4	ī	5
Polk County School Board	2	Ō	. 2
Putnam County School Board	0	1	, 24 1
Saint Johns County School Board		± .	1 3
Saint Lucie County School Board	2	7	. 5
Sarasota County School Board	2 3 8	2 4	
Seminole County School Board			12
Volusia County School Board	0	2	2
Walton County School Board	1.	0	1
School Board Total	133	90	223
Department Grand Total	175	124	299
	~		
Department of Environmental Protection	145	95	240
Marine Fisheries Commission	1	1	2
Department Total	146	96	242
Dopart and 100a1 (1177)			
Department of Health	1	1	2
Division of Environmental Health	17	24	41
Department Total	18	25	43
Division of Medical Quality Assurance, effective July	Ly 1,	1997	
Board of Acupuncture		1	1
Board of Chiropractic		21	21
Clinical Laboratory Personnel		3	3
Board of Clinical Social Work, Marriage and			
Family Therapy, and Mental Health Counseling		6	6
Board of Dentistry		10	10
Board of Medicine		54	54
Board of Medicine		5	5
Board of Massage		54	54
Board of Nursing		1	1
Board of Opticinary		10	10
Board of Optometry		4	4
Board of Osteopathic Medical Examiners		8	
Board of Pharmacy		3	8 ` 3
Board of Physical Therapy Practice		4	4
Board of Podiatric Medicine		5	5
Board of Psychology	_	1	1
Hearing Aid Specialists	0		
Division Total		190	190
Department Grand Total	18	215	233
G. C. L. and Maker Mahiglag	21	15	36
Department of Highway Safety and Motor Vehicles	21		50
Department of Insurance and Treasurer	91	75	166
Medical Arbitration	9	4	13
Neurological Injury Compensation Association	17	12	29
Department Total	117	91	208
Debatement Incat			

	4	2	6
Department of Juvenile Justice	•		
Department of Labor and Employment Security	5	7	12 2
particion of Plind Services	1	1	1
Division of Unemployment Compensation	1	0 7	15
Division of Vocational Renabilitation	8	9	31
Division of Workers Compensation	22	7	15
Minority Business Advocacy and Assistance	8	31	
Department Total	45	21 ,	, 0
Department of Law Enforcement	1	0	. 1
Criminal Justice Standards and Training	32	19	51
Department Total	33	19	52
	0	1	1
Department of Lottery		_	.2
Department of Management Services	2	2	4
Convicted Vendor List	~ 2	3	5
Human Pelations Commission	6	41	47 18
state Employee Insurance and Retirement	10	8	
Department Total	20	54	74
Department of Revenue	55	71	126
Department of State	0	1	1
Division of Corporations	0 19	34	53
Division of Licensing	19	4	5
Denial Section	20	39	59
Department Total	20	33	
Department of Transportation	56	44	100
Cases involving sign disputes	40	89	129
Department Total	96	133	229
	• •	0	1
Department of Veterans' Affairs	1	U	_
Ethics Commission	7	4	11
		•	2 `
Florida Game and Fresh Water Fish Commission	0	2	2
Office of Comptroller	0.0	24	44
nepartment of Banking and Finance	20	2	4
Division of Securities	2 22	26	48
Office of the Comptroller Total	44	20	
Office of the Governor	^	1	1
Administration Commission	0 5	1 5	10
Florida Land and Water Adjudicatory Commission	5 5	6	11
Office of the Governor Total	J	J	
Office of the Public Counsel	1	0	1
	-	^	1
Parole and Probation Commission	1	0	T

Appendix 3

Pinellas County Construction Licensing Board	11	1		12
Public Service Commission	3	3		6
Water Management Districts South Florida Water Management District St. Johns River Water Management District Suwannee River Water Management District Southwest Florida Water Management District Total	7 10 1 13 31	4 6 1 9 20	٠,	11 16 2 22 51
NON-BAKER ACT TOTAL	1897	1836		3733
DOAH GRAND TOTAL		2903		6033

SUMMARY
Division of Administrative Hearings
Actual and Estimated Expenditures
and Legislative Budget Request

Appropriation Category	Actual Expenditures FY 1996-97	Estimated Expenditures FY 1997-98	Requested FY 1998-99
Salaries and Benefits	\$4,727,922	\$4,854,015	\$5,634,538
Other Personal Services	269,991	204,742	465,780
Expenses	924,095	686,413	799,439
Operating Capital Outlay	77,429	71,550	193,325
Special Categories Risk Mgmt. Ins. Employee Health Ins. TR/Citrus Adv. TF	0 0 41,129	64,062 25,811 41,129	64,062 25,811 0
Data Processing Services	4,343	4,343	0
Total	\$6,044,909	\$5,952,065	<u>\$7,182,955</u>
Positions	66	66	76