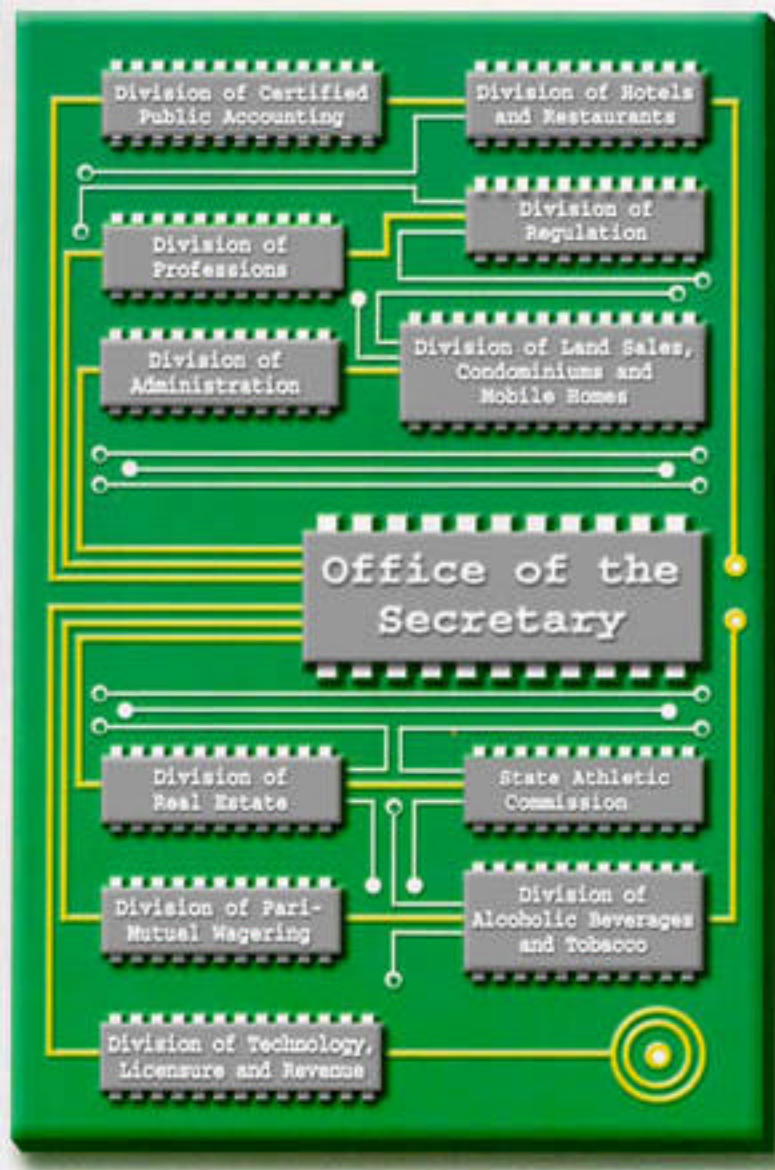


INSIDE DBPR

FISCAL YEAR 1998-1999



FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

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MESSAGE FROM THE SECRETARY

When the people of Florida overwhelmingly elected Jeb Bush to serve them as Governor, they sent a very clear message: "We want change!" Specifically, I believe that the people of Florida want a change in the way government interacts with them in their lives. They are tired of the waste, heavy-handedness, indifference, bureaucracy, excessive intrusion, and roadblocks so often imposed by government.

With the Governor's guidance, I have set about working to help this Department become a model regulatory agency for the 21st century, and intend to accomplish this by focusing on compliance, professionalism, education and customer service. Doing so will help us redefine our role as a Department. We are looking at being as technologically up-to-date as the professionals and businesses we regulate. We are working towards a paperless system and a model for other agencies to emulate. This will transform the Department into a catalyst, helping to make conditions more favorable for "good business" to take place. We will increase the level of trust the public has for licensees, which in turn leads to growth, higher employment and stronger local and state economies.

In other words, inasmuch as we effectively carry out the function as stipulated by rule and law, and do it in the way the people want us to, everybody will win.

In this report are statistics relating to the regulatory functions carried out by DBPR during the 1998-99 Fiscal Year. From this information, the breadth and depth of the Department is recognized. DBPR served almost one million licensees and collected more than 1.2 billion dollars, with an operating budget of approximately \$155-million.

It is a tremendous honor to be able to serve as Secretary during this most exciting time. I am proud of the progress made by the Department since January, 1999. Dedication and hard work of the Department's employees are the reasons behind the impressive accomplishments reported herein. I look forward to meeting the challenges and building upon the opportunities that lie ahead.

Cynthia A. Henderson, Secretary

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INTRODUCTION

Welcome to "Inside DBPR," a look into the facts and figures of the Florida Department of Business and Professional Regulation (DBPR) for Fiscal Year 1998-1999.

DBPR is the result of a 1993 merger of the former Department of Business Regulation and the former Department of Professional Regulation.

Distinctly separate enabling statutes governed each of these predecessor agencies; and, each served distinctly separate constituencies. In addition, the former Department of Professional Regulation brought to the merger certain health-related professions, which were moved to the newly formed Department of Health in July, 1998. Such disparities perpetuated inherently different business philosophies and cultures within the same agency.

DBPR is involved in re-engineering itself to integrate all elements under a common vision, methodology and relationship matrix. This new technology initiative is a proactive program targeted at ameliorating differing philosophies and cultures within the agency, and eliminating any inconsistencies in data, information and knowledge.

Since most components of today's DBPR fall under different reporting requirements, this report addresses those for FY 1998-1999, as specified in Chapter 455, Florida Statutes, which primarily addresses the professions we regulate. Additional information about the entire agency is included as a reference.

KEY CONTACTS

The Honorable Jeb Bush Governor of the State of Florida	850.488.4441 or 850.488.7146
Cynthia A. Henderson, Secretary	850.413.0755
Cynthia Lovett Burt, Deputy Secretary	850.413.9646
Charlie Crist, Deputy Secretary	850.921.2243
Garrett Blanton, Chief of Staff	850.413.0755
Reginald C. Ofuani, Inspector General	850.921.3034
Barbara D. Auger, General Counsel	850.488.3140

Toll free: 1-877-DBPR-4FL

Internet: www.state.fl.us/DBPR

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DIVISION OF ADMINISTRATION **(850) 921-4266**

The Division of Administration is comprised of four Bureaus, which are responsible for providing support services for the Department.

Bureau of Agency Services **(850) 487-1126**

The Bureau of Agency Services is responsible for ensuring a smooth operation of the daily functions of the Purchasing Unit, Property Management/Receiving, Printing Services and Mail Services.

Bureau of Finance and Accounting **(850) 487-2100**

The Bureau of Finance performs all accounting services for the Department, which include: invoice processing, cost allocations, revenue accounting, payroll distribution, financial statement preparation, and quarterly financial reports to the boards.

Bureau of Personnel **(850) 488-0583**

The Bureau of Personnel provides services to all employees of the Department. The Bureau is responsible for maintaining every departmental employee's personnel file; ensuring compliance with state and federal hiring guidelines; processing and counseling applicants for retirement; maintaining leave and attendance records; counseling employees and supervisors on matters regarding personnel issues and programs; and administering the Employee Assistance Program.

Bureau of Training **(850) 922-2425**

The Bureau of Training is responsible for identifying and responding to the training needs of DBPR employees and board members.

DIVISION OF ALCOHOLIC BEVERAGES AND TOBACCO **(850) 488-3227**

The Division of Alcoholic Beverages and Tobacco is comprised of four Bureaus and 20 local offices statewide. The Division's responsibility is to regulate the State's alcohol and tobacco industries.

Bureau of Licensing and Auditing **(850) 488-8288 – (850) 487-4338**

The Licensing Section is responsible for the issuance of all alcoholic beverages licenses and cigarette or other tobacco product permits. It reviews the applicants and premise qualifications for licensure, provides guidance qualifications for licensure, provides guidance to licensees and industry members in the area of licensing and maintains all records pertaining to licenses throughout the state.

The Auditing Section is responsible for collecting and reviewing tax returns, conducting tax and compliance audits, depositing revenues, and assisting excise/surcharge taxpayers with instructions and forms.

Bureau of Law Enforcement **(850) 488-3233**

This Bureau, which is divided into three geographical regions, is responsible for reviewing license applications. This Bureau also investigates: licensees who fail to file excise and surcharge tax returns; licensees with tax debts; conduct that would be cause to discipline a licensee; violations of the State's alcoholic beverage and tobacco laws; licensed businesses operating as public nuisances; licensees operating outside the restrictions of their licenses; and, businesses operating without a state license.

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DIVISION OF CERTIFIED PUBLIC ACCOUNTING **(352) 955-2165**

The Division of Certified Public Accounting is responsible for providing administrative support to the Board of Accountancy for application processing, continuing professional education requirements, determining renewal and reactivation requirements, preparing meeting agendas, and handling disciplinary matters and disciplinary tracking.

- The **Board of Accountancy** is responsible for determining that applicants for licensure as Certified Public Accountants meet the statutory mandated qualifications; that licensed practitioners maintain professional knowledge and comply with the laws and rules that govern the profession; and for disciplining those practitioners who do not comply.

DIVISION OF FLORIDA LAND SALES, CONDOMINIUMS AND MOBILE HOMES **(850) 488-1631**

The Division of Florida Land Sales, Condominiums and Mobile Homes is comprised of four Bureaus.

Bureau of Land Sales Registration (850) 488-1122 - (850) 488-1636

The Bureau of Land Sales Registration is responsible for the regulation of the offer and disposition of subdivided lands in Florida and the offer and disposition of out-of-state lands to Florida residents.

This Bureau also has a General Regulation Section that oversees yacht and ship brokers. The Division licenses and regulates the activities of salespersons and brokers of used vessels over 32 feet in length.

Bureau of Condominiums (850) 488-0744

The Bureau of Condominiums is responsible for the daily activities associated with the education and enforcement of the Condominium and Cooperative Acts.

Bureau of Mobile Home Regulation (850) 488-0970

The Bureau of Mobile Home Regulation is responsible for the regulation of mobile home parks in Florida, including their rental, development, and sale.

Bureau of Timeshare (850) 487-2753

The Bureau of Timeshare is responsible for the regulation of certain activities relating to the creation, sale, exchange, promotion, and operation of timeshare plans offered for sale or created and existing in Florida.

DIVISION OF HOTELS AND RESTAURANTS **(850) 488-1133**

The Division of Hotels and Restaurants consists of three Bureaus and is responsible for licensing, inspecting and regulating public lodging and food service establishments in Florida. The Division of Hotels and Restaurants' mission statement is: "Dedicated to protecting the health and safety of the public through education in partnership with industry."

The **Office of Compliance** manages the administrative enforcement program. The **Hospitality Education Program** provides education and information to operators of hospitality businesses.

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Bureau of Elevator Safety (850) 488-9097

The Bureau of Elevator Safety enforces Florida's elevator laws to ensure the safety of persons using vertical transportation, which includes: elevators, escalators, dumbwaiters, moving walks, inclined stairway chair lifts, and inclined or vertical wheelchair lifts.

Bureau of Licensure (850) 922-5335

The Bureau of Licensure processes licenses for public lodging and food service establishments and issues elevator certificates; reconciles license fees received by the Division; processes elevator service maintenance contract information; enters new licenses and changes of ownership; provides listings and labels for public requests; provides electronically generated management reports for the Division; and manages electronic data services on the mainframe computers currently maintained by the Department of Management Services' Technology Resource Center.

Bureau of Sanitation and Safety Inspectors (850) 488-9263

The Bureau of Sanitation and Safety Inspectors conducts inspections of food service and lodging establishments to ensure the health and safety of Florida's residents and visitors.

DIVISION OF PARI-MUTUEL **WAGERING** (850) 488-9130

The Division of Pari-Mutuel Wagering is responsible for the licensing, regulation and the collection of all taxes and fees of Florida's pari-mutuel industry, which includes: thoroughbred racing, harness racing, greyhound racing, jai alai, and cardroom regulation.

The **Cardroom Administration Section**, located in the Office of the Director, is

responsible for the regulation of pari-mutuel cardroom facilities in order to ensure the integrity of the games.

Bureau of Auditing (850) 488-9125

The Bureau of Auditing is charged with financial oversight of the pari-mutuel industry. The Bureau is divided into three functional areas: field operations, compliance, audits and accounting. Each area of the Bureau contributes toward a common goal of ensuring the integrity of pari-mutuel wagering pools, while accounting for and safeguarding state revenues.

Bureau of Investigations (305) 470-5670

The Bureau of Investigations examines possible rule or statutory violations, which may occur in the pari-mutuel industry. These violations range in complexity from the investigation of falsified license applications to unlicensed activity.

Bureau of Operations (850) 488-3211

The Bureau of Operations is responsible for overseeing the network of state offices located in every pari-mutuel facility.

The Bureau of Operations' staff collects urine and blood samples from racing animals, which are forwarded to the University of Florida Racing Laboratory for analysis and detection of prohibited substances.

DIVISION OF PROFESSIONS (850) 487-9501

The Division of Professions is responsible for the licensing of 200 classes of professionals. The Division is charged with setting criteria for applicants in their respective professions and ensuring that licensed practitioners meet minimum standards. Each profession has a "practice act" – the law

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that supports its existence and defines how it is regulated.

The Division supports the following 15 Professional Boards and four Councils:

- **Board of Architecture and Interior Design***
(850) 488-6685

The Board of Architecture and Interior Design is responsible for the licensing and regulation of individuals and businesses seeking certification in the State of Florida. Certification is granted on the basis of compliance with statutory requirements.

**This Board regulates two separate professions: Architecture and Interior Design*

- **Board of Auctioneers**
(850) 488-5189

The Board of Auctioneers examines, licenses, and regulates auctioneers, auctioneer apprentices, and auction businesses. The purpose of this board is to protect the public by licensing and regulating auctioneers.

- **Barbers' Board**
(850) 488-6888

The Barbers' Board examines, licenses, and regulates barbers and barber shops.

- **Building Code Administrators and Inspectors Board**
(850) 921-4789

The Building Code Administrators and Inspectors Board is responsible for ensuring that building code administrators and inspectors administer state and local building codes properly.

- **Construction Industry Licensing Board**
(904) 727-6530

The Construction Industry Licensing Board is responsible for the licensing and regulation of those contractors practicing

in certain building and construction trades.

- **Board of Cosmetology**
(850) 488-5702

The Board of Cosmetology licenses and regulates cosmetologists, nail specialists, facialists, hair braiders, body wrappers and cosmetology salons.

- **Electrical Contractors' Licensing Board**
(850) 488-3109

The Electrical Contractors' Licensing Board is responsible for the licensing and regulation of all electrical and alarm systems contractors in the state.

- **Board of Employee Leasing Companies**
(850) 921-6347

The Board of Employee Leasing Companies is responsible for ensuring that each of its licensees is in compliance with workers' compensation coverage for leased employees and monitoring the financial viability of each company.

- **Board of Funeral Directors and Embalmers**
(850) 488-8690

The Board of Funeral Directors and Embalmers is responsible for the licensing and regulation of funeral directors, embalmers and direct disposers. The board is also responsible for inspection and licensure of funeral homes, cinerator facilities and direct disposal establishments, as well as registration of removal services, centralized embalming facilities and refrigeration facilities.

- **Board of Professional Geologists**
(850) 487-7990

The Board of Professional Geologists is responsible for the licensing and regulation of professional geologists.

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- **Board of Landscape Architecture**
(850) 488-6685

The Board of Landscape Architecture is responsible for the licensing and regulation of professional landscape architects and firms providing landscape architectural services.

- **Board of Pilot Commissioners**
(850) 921-4789

The Board of Pilot Commissioners is responsible for the licensing and regulation of state and deputy harbor pilots.

- **Pilotage Rate Review Board**
(850) 488-0698

The Pilotage Rate Review Board is responsible for investigating and determining whether requested rate charges will result in fair, just and reasonable rates of pilotage.

- **Board of Professional Surveyors and Mappers**
(850) 413-7480

The Board of Professional Surveyors and Mappers is responsible for the licensing and regulation of professional surveyors and mappers, and businesses providing surveying and mapping services.

- **Board of Veterinary Medicine**
(850) 487-1820

The Board of Veterinary Medicine is responsible for the licensing and regulation of veterinarians and veterinary establishments.

- ◆ **Asbestos Consultants**
(850) 488-3109

The Department is responsible for the licensing and regulation of asbestos consultants and contractors in Florida. It is also responsible for reviewing asbestos training courses and providers for compliance with state and federal regulations.

- ◆ **Athlete Agents**
(850) 488-7587

The Department is responsible for the licensing and regulation of athlete agents. The intent of athlete agent licensure is to protect the interests of student athletes and academic institutions by regulating the activities of athlete agents involving student athletes at colleges or universities in Florida.

- ◆ **Regulatory Council of Community Association Managers**
(850) 488-2141

The Department, in conjunction with the Regulatory Council of Community Association Managers, is responsible for the licensing and regulation of community association managers.

- ◆ **Talent Agencies**
(850) 488-7587

The Department is responsible for the licensing and regulation of talent agencies.

Bureau of Testing (850) 488-5952

The Division's Bureau of Testing is responsible for developing, administering, scoring and reporting results of valid, fair and reliable exams used to screen applicants to ensure that they meet minimum requirements.

DIVISION OF REAL ESTATE (407) 245-0800

The Division of Real Estate provides administrative assistance for the Florida Real Estate Appraisal Board and the Florida Real Estate Commission.

Bureau of Licensing, Education, Application, Records (407) 245-0800

This Bureau develops professional licensure examinations, reviews and approves

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applications and examinations, and maintains all records.

Bureau of Enforcement (850) 245-0800

The Complaint Section of this Bureau serves as the intake for complaints against licensed salespersons, brokers, appraisers and permitted schools. The Investigative Section of this Bureau conducts investigations of complaints.

DIVISION OF REGULATION (850) 487-2252

The Division of Regulation performs the following regulatory functions: complaint intake and investigation; inspections of facilities; and mediation. The Division also implements unlicensed activity education programs.

This **Office of Consumer Services** is responsible for reviewing and recommending appropriate action on all complaints received against certain professions and facilities regulated by the Division of Professions.

Bureau of Investigative Services (850) 488-3477

This Bureau is responsible for handling all investigative cases undertaken involving the professions regulated by the Division of Professions.

DIVISION OF TECHNOLOGY AND LICENSURE/REVENUE (850) 921-8588

This Division is responsible for the Department's technology needs, and certain licensing and revenue functions.

Bureau of Technology (850) 921-8588

The Bureau of Technology is the Department's data center. It is responsible for the computer automation, information systems and network, and the telecommunications services provided to the agency and the public.

Bureau of Licensure/Revenue (850) 487-1395

The Bureau of Licensure/Revenue is responsible for the processing of the majority of the licenses issued by the Department. This processing includes the physical preparation of initial licenses, renewals and the deposit of payments for the licenses issued.

STATE ATHLETIC COMMISSION (850) 488-8500

The State Athletic Commission is charged with regulating professional boxing and kickboxing in Florida.

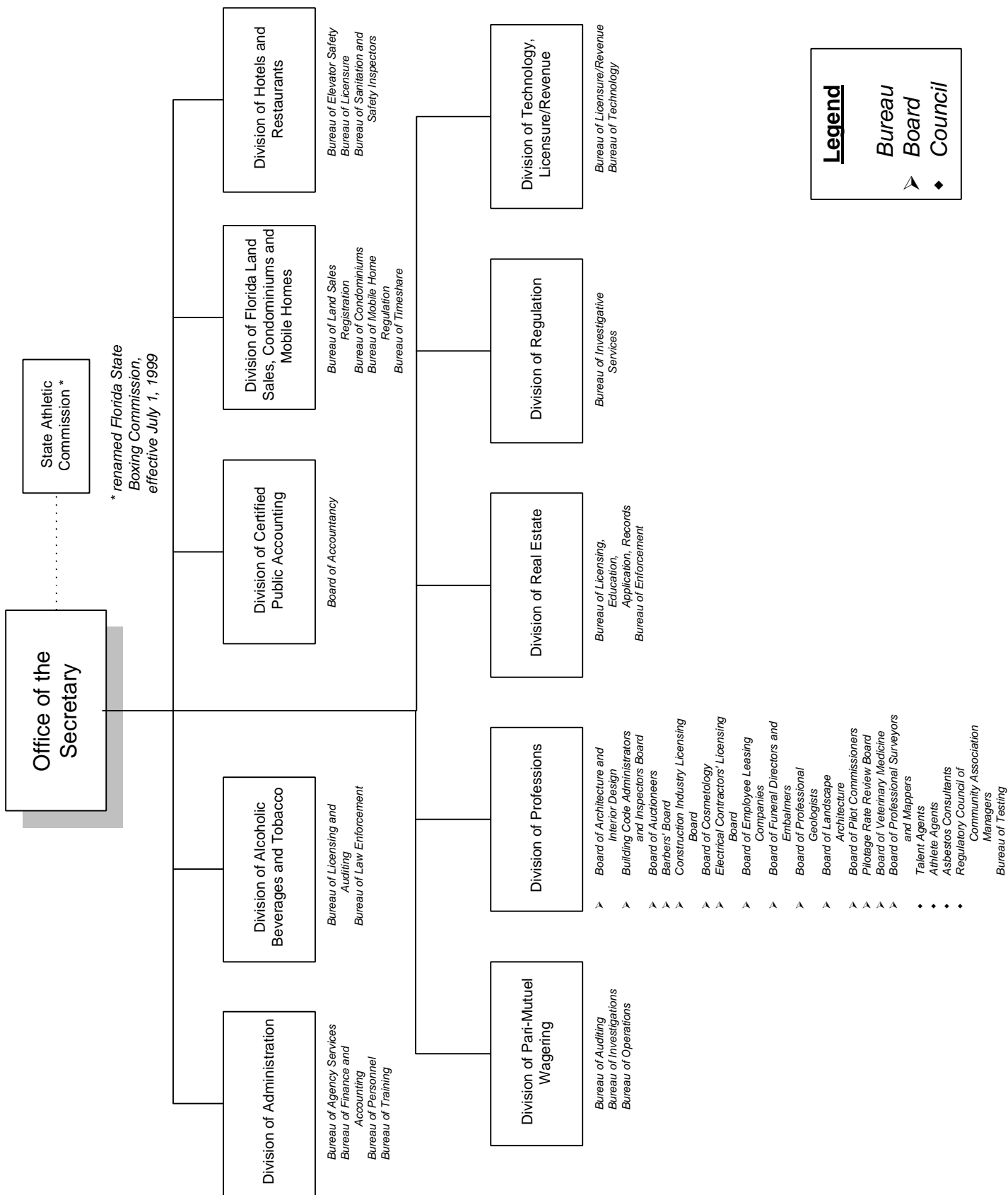
Note: As of July 1, 1999 this commission was renamed Florida State Boxing Commission.

As a courtesy to our customers, the following is information regarding the engineering profession.

- **Board of Professional Engineers**
(850) 521-0500

The Florida Engineers Management Corporation (FEMC) is a nonprofit corporation serving as the administrative, investigative and enforcement arm for the Board of Engineers. It is the Department's first example of a public/private partnership.

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455.2285

Annual report concerning finances, administrative complaints, disciplinary actions and recommendations. The Department is directed to prepare and submit a report to the President of the Senate and Speaker of the House of Representatives by November 1 of each year. In addition to finances and any other information the Legislature may require, the report shall include statistics and relevant information, profession by profession, detailing:

- (1) The revenues, expenditures, and cash balances for the prior year, and a review of the adequacy of existing fees.
- (2) The number of complaints received and investigated.
- (3) The number of findings of probable cause made.
- (4) The number of findings of no probable cause made.
- (5) The number of administrative complaints filed.
- (6) The disposition of all administrative complaints.
- (7) A description of disciplinary actions taken.
- (8) A description of any effort by the agency, for any disciplinary cases under its jurisdiction, to reduce or otherwise close any investigation or disciplinary proceeding not before the Division of Administrative Hearings under Chapter 120 or otherwise not completed within 1 year after the initial filing of a complaint under this Chapter.
- (9) The status of the development and implementation of rules providing for disciplinary guidelines pursuant to Chapter 455.273, Florida Statutes.
- (10) Such recommendations for administrative and statutory changes necessary to facilitate efficient and cost-effective operation of the Department and various boards.

455.219

Fees; receipts; disposition; periodic management reports

- (1) The Department shall include recommended fee cap increases in its annual report to the Legislature.

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455.2285 (10)

Such recommendations for administrative and statutory changes necessary to facilitate efficient and cost-effective operation of the Department and various boards.

With the Governor's guidance, I have set about working to help this Department become a model regulatory agency for the 21st century. I intend to accomplish this by focusing on compliance, professionalism, education and customer service. Doing so will help us redefine our role as a Department. We are looking at being as technologically up-to-date as the professionals and businesses we regulate. We are working towards a paperless system and a model for other agencies to emulate. This will transform the Department into a catalyst helping to make conditions more favorable for "good business" to take place. We will increase the level of trust the public has for licensees, which in turn leads to growth, higher employment and stronger local and state economies.

Cynthia A. Henderson, Secretary

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455.2285 (1)

The revenues, expenditures, and cash balances for the prior year, and a review of the adequacy of existing fees.

OPERATING AND NON-OPERATING EXPENDITURES 1998-99

REVENUES 1998-99

Amounts and Percentages by Division

Administration	\$13,120,180	6.98%	Administration	\$196,347	0.02%
Alcoholic Beverages and Tobacco*	\$61,586,168	32.75%	Alcoholic Beverages and Tobacco	\$1,071,701,305	87.93%
Hotels and Restaurants	\$19,041,386	10.13%	Hotels and Restaurants	\$19,683,504	1.62%
Land Sales, Condominiums and Mobile Homes	\$9,080,882	4.83%	Land Sales, Condominiums and Mobile Homes	\$11,078,825	0.91%
Pari-Mutuel Wagering**	\$44,203,457	23.51%	Pari-Mutuel Wagering	\$63,352,613	5.20%
Professions, Real Estate and Accountancy	\$26,148,063	13.91%	Professions, Real Estate and Accountancy	\$52,164,552	4.28%
Regulation	\$6,732,421	3.58%	State Athletic Commission	\$483,186	0.04%
State Athletic Commission	\$699,723	0.37%			
Licensure/Technology	\$7,398,908	3.94%			
Totals	\$188,011,188	100.00%	Totals	\$1,219,124,398	100.00%

* EXCLUDES CIGARETTE TAX COLLECTION TRUST FUND (\$446,162,584).

** INCLUDES \$29.9 MILLION TRANSFER TO COUNTIES.

BALANCE IN TRUST FUNDS (ACCRUAL BASIS)

AMOUNTS AND PERCENTAGES BY TYPE

Administrative Trust Fund	\$1,616,843		Taxes	\$1,085,592,962	89.04%
Alcoholic Beverages and Tobacco Trust Fund	\$5,615,104		Licenses	\$79,848,195	6.55%
Land Sales, Condominiums and Mobile Homes Trust Fund	\$7,029,552		Fees	\$33,737,828	2.77%
Hotel and Restaurants Trust Fund	\$2,808,826		Interest	\$3,488,078	0.29%
Pari-Mutuel Wagering Trust Fund	\$4,757,969		Fines	\$4,585,893	0.38%
Cigarette Tax Collection	\$5,834,397		Refunds	\$714,528	0.06%
Professional Regulation Trust Fund:			Sale of Building	\$1,462,843	0.12%
Divisions of Professions, Real Estate and Accounting	\$43,614,450		Transfers in from other Agencies	\$9,694,071	0.79%
State Athletic Commission	\$322,510				
Totals	\$71,599,651		Totals	\$1,219,124,398	100.00%

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455.2285 (2)

The number of complaints received and investigated.

Profession	Total Complaints Received ¹	Legally Sufficient Complaints ²	
		All	Unlicensed Activity
Board of Accountancy	290	289	68
Board of Architecture And Interior Design	238	186	136
Asbestos Consultants	6	5	4
Athlete Agents	10	8	2
Board of Auctioneers	100	64	14
Barbers' Board	410	389	82
Building Code Administrators and Inspectors Board	115	97	6
Regulatory Council of Community Association Managers	237	148	36
Construction Industry Licensing Board	4,437	2,368	711
Board of Cosmetology	2,146	1,913	370
Electrical Contractors' Licensing Board	456	318	169
Board of Employee Leasing Companies	232	187	19
Board of Professional Engineers	77	42	43
Board of Funeral Directors and Embalmers	204	106	12
Board of Professional Geologists	0	0	0
Board of Landscape Architecture	11	10	7
Board of Pilot Commissioners	43	38	0
Real Estate	7,611	5,292	245
Real Estate Appraiser	269	213	29
Board of Professional Surveyors and Mappers	82	57	24
Talent Agencies	73	44	22
Board of Veterinary Medicine	262	172	16
Grand Total	17,309	11,946	2,015

¹ A "Complaint" is any written communication made to or by the Department alleging a violation of the laws or rules relating to the regulation of professions has occurred.

² "Legally sufficient complaints" are the subset of "Complaints" initially identified by the Department to have potentially violated the laws or rules relating to the regulation of professions and are subject to further investigation, identified by "All." "Unlicensed Activity" is a subset of "All" where the violation pertains to unlicensed activity.

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455.2285 (3)

The number of findings of probable cause made.

455.2285 (4)

The number of findings of no probable cause made.

PROFESSION	PROBABLE CAUSE FOUND	NO PROBABLE CAUSE FOUND
Accountancy	56	187
Architects/Interior Design	80	158
Asbestos Consultants	5	4
Athlete Agents	0	4
Auctioneers	12	78
Barbers	172	208
Building Code Administrators/Inspectors	19	67
Community Association Managers	10	166
Construction	846	3,328
Cosmetology	762	1,381
Direct Disposers	2	43
Electrical Contractors	321	243
Employee Leasing	78	168
Engineers	24	76
Funeral Directors/Embalmers	21	164
Geologists	3	4
Landscape Architecture	0	18
Pilots (Harbor)	2	48
Real Estate	469	3,911
Real Estate Appraisers	38	126
Surveyors/Mappers	11	65
Talent Agencies	15	56
Veterinarians	27	204
Total	2,973	10,707

NOTE: A "Complaint" received and determined to be "legally sufficient" (as noted on the previous page) may result in a finding of "Probable Cause" or "No Probable Cause" (as indicated on this page). The number of findings represented in the data above occurred in FY 1998-99. However, the actual legally sufficient complaints represented here (and resulting in Probable Cause or No Probable Cause) may have been received and counted during an earlier reporting period. Thus, the numbers on this page and on the preceding page under "legally sufficient" may differ.

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455.2285 (5)

The number of administrative complaints filed.

455.2285 (6)

The disposition of all administrative complaints.

Profession	Administrative Complaints Filed	Disposition		
		Dismissals/ Files Closed/ Orders of Closure	Disciplinary Action ¹	Total <i>(of dispositions)</i>
Accountancy	26	9	29	38
Architects/Interior Design	33	1	35	36
Athlete Agents	0	0	0	0
Auctioneers	9	4	7	11
Asbestos Consultants	1	1	1	2
Barbers	24	8	178	186
Building Code Administrators and Inspectors	27	2	31	33
Community Association Managers	21	2	12	14
Construction	429	51	486	537
Cosmetology	204	38	826	864
Direct Disposers	5	3	4	7
Electrical Contractors	70	9	274	283
Employee Leasing	58	0	103	103
Engineers	51	0	2	2
Funeral Directors/Embalmers	14	7	23	30
Geologists	1	0	0	0
Landscape Architects	0	0	0	0
Pilots (Harbor)	2	1	1	2
Real Estate	621	205	1024	1229
Real Estate Appraisers	38	5	38	43
Surveyors/Mappers	3	2	11	13
Talent Agencies	2	0	3	3
Veterinarians	28	7	21	28
Totals:	1667	355	3109	3464

¹ See the following page for a detailed overview of the disciplinary actions taken

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455.2285 (7)

A description of disciplinary actions taken.

Profession	Revocations	Voluntary Relinquishments	Suspensions	Probation	Fines	Reprimands	Obligations Imposed	Limitations Imposed	Restitution	Citations	Other	Totals
Accountancy	0	3	6	3	9	2	2	1	0	3	0	29
Architects/Interior Design	0	0	9	2	8	0	0	0	0	14	2	35
Athlete Agents	0	0	0	0	0	0	0	0	0	0	0	0
Auctioneers	0	0	0	1	2	0	0	0	0	3	1	7
Asbestos Consultants	0	0	0	0	1	0	0	0	0	0	0	1
Barbers	0	0	0	0	32	0	0	0	0	146	0	178
Building Code Administrators and Inspectors	0	11	14	2	1	3	0	0	0	0	0	31
Community Association Managers	0	3	0	1	7	0	0	0	0	0	1	12
Construction	49	44	4	20	174	1	1	0	47	136	10	486
Cosmetology	2	0	0	0	333	0	0	0	0	491	0	826
Direct Disposers	0	0	0	0	2	0	2	0	0	0	0	4
Electrical Contractors	2	16	16	3	196	5	7	0	0	28	1	274
Employee Leasing	0	10	0	4	70	7	0	0	0	9	3	103
Engineers	1	0	0	0	0	0	0	0	0	0	1	2
Funeral Directors/Embalmers	0	5	3	4	1	0	6	0	0	4	0	23
Geologists	0	0	0	0	0	0	0	0	0	0	0	0
Landscape Architects	0	0	0	0	0	0	0	0	0	0	0	0
Pilots (Harbor)	0	0	0	0	0	0	0	0	0	0	1	1
Real Estate	109	55	37	68	119	73	71	0	1	461	30	1024
Real Estate Appraisers	1	5	1	10	9	1	5	0	0	4	2	38
Surveyors/Mappers	0	0	0	7	1	0	2	0	0	1	0	11
Talent Agencies	0	0	0	0	3	0	0	0	0	0	0	3
Veterinarians	0	0	2	1	14	1	1	0	0	2	0	21
Totals:	164	152	92	126	982	93	97	1	48	1302	52	3109

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455.2285 (8)

A description of any effort by the agency, for any disciplinary cases under its jurisdiction, to reduce or otherwise close any investigation or disciplinary proceeding not before the Division of Administrative Hearings under Chapter 120 or otherwise not completed within 1 year after the initial filing of a complaint under this Chapter.

The Division of Regulation has filled vacant positions, employed OPS staff and reallocated existing staff for the expeditious handling and closing of these investigations.

Recently, the Division of Regulation completed a realignment of its statewide regional offices, which will redistribute the workload in a more equitable fashion.

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455.2285 (9)

The status of the development and implementation of rules providing for disciplinary guidelines pursuant to Chapter 455.273, Florida Statutes.

Disciplinary guidelines are in place for the following Boards, thus there are no rule changes being developed:

Athlete Agents
Auctioneers
Barbers
Building Code Administrators and Inspectors
Construction Industry Licensing Board
Cosmetologists
Electrical Contractors' Licensing Board
Employee Leasing Companies
Pilot Commissioners
Surveyors and Mappers
Talent Agencies
Veterinary Medicine

- The Board of Architecture and Interior Design updated disciplinary guidelines, which will become effective on October 7, 1999.
- The General Counsel's Office is currently writing disciplinary guidelines for Community Association Managers.
- The Board of Funeral Directors and Embalmers has one disciplinary rule, 61G8-18.005, which will be repealed on October 22, 1999, and will become effective 20 days thereafter.
- The Board of Professional Geologists does not have disciplinary guidelines-- they are to be developed by the Department. Also, the Asbestos Consultants/Contractors have no disciplinary guidelines.
- The Board of Landscape Architecture is in the process of reviewing and revising their disciplinary guidelines.

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455.219 (1)

The Department shall include recommended fee cap increases in its annual report to the Legislature.

Upon review of the Department's fee caps, DBPR has included in its 2000 Legislative Proposal the recommendation that the Board of Veterinary Medicine receive the statutory authority to increase their fee cap from \$1,000 to \$5,000 for each count or separate offense.

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Our philosophy for licensing is that we, the State, must work proactively to ensure that the professions and businesses we license provide a reliably high quality of service. It is our goal to enhance the perceived value of a Florida license, among our licensees and those they serve.

Licensees 1998-99 - Summary

Total Business Divisions licensees:	218,478
Total Professional Divisions licensees:	675,839
<hr/>	
GRAND TOTAL:	894,317

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Licensees 1998-99 - Business Divisions

Division of Alcoholic Beverages and Tobacco	
Beverage Licenses	36,514
Common Carriers	110
Liquor Salespersons	2,305
One Day Permits	1,242
Special Sales	0
Retail Tobacco Sales	28,765
Tobacco Distributors and Wholesalers	589
Total	69,525

Division of Hotels and Restaurants	
Public Lodging License Accounts	31,302
Public Food Service Establishment License Accounts	36,152
Elevator Certificates Issued	35,868
Total	103,322

Division of Land Sales, Condominiums and Mobile Homes	
Timeshare Solicitors	1,810
Yacht Brokers	763
Yacht Salespersons	1,130
Land Sales Registrants	157
Condominium Associations	15,617
Cooperative Associations	774
Mobile Home Park Registrants	2,752
Timeshare Plans	475
Total	23,478

Division of Pari-Mutuel Wagering	
Pari-Mutuel licensees	21,679
Cardroom licenses	474
Total	22,153

Totals	218,478
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Licensees 1998-99 - Professional Divisions

Occupation Title by Professions	Active	Inactive	Delinquent	Total	Other*
Board of Accountancy	28,687	1,574	1,858	32,119	5,592
Board of Architecture and Interior Design	11,752	941	2,137	14,830	7,276
Asbestos Consultants	489	22	66	577	303
Athlete Agents	122	1	28	151	220
Board of Auctioneers	2,424	50	1,257	3,731	794
Barbers' Board	11,803	402	3,672	15,877	13,770
Building Code Administrators and Inspectors Board	7,636	50	485	8,171	1,649
Regulatory Council of Community Association Managers	7,695	1,346	1,680	10,721	3,731
Construction Industry Licensing Board	58,800	15,181	7,774	81,755	56,897
Board of Cosmetology	141,687	3,705	27,791	173,183	115,357
Board of Professional Engineers	25,429	1,126	1,473	28,028	8,724
Electrical Contractors' Licensing Board	8,606	1,028	888	10,522	8,133
Board of Employee Leasing Companies	610	0	17	627	236
Board of Funeral Directors and Embalmers	4,017	179	222	4,418	1,178
Board of Professional Geologists	1,948	89	174	2,211	203
Board of Landscape Architecture	1,133	136	107	1,376	383
Board of Pilot Commissioners	100	0	5	105	12
Real Estate	165,585	43,161	58,260	267,006	128,398
Real Estate Appraisal	6,934	0	2,027	8,961	202
Board of Professional Surveyors and Mappers	3,454	162	445	4,061	1,242
Talent Agencies	281	0	226	507	35
Board of Veterinary Medicine	6,266	362	274	6,902	2,053
Total:	495,458	69,515	110,866	675,839	356,388*

* "Other," which is included for historical purposes only, includes deleted, escrowed, deceased, licensure authority voided, null and voided, or revoked.



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